Mr Dasent:

I again request all information, records, applications, and financial data related to loan amounts and discounts provided to PWD customers via the HELP LOAN PROGRAM over the past 12 years.

Even though this customer and citizen may only have evidence indicating a 55% discount provided to a single PWD customer by an assistant city solicitor, who is now the Chief Integrity Officer of the City of Philadelphia, and such conduct and decision making is counter to the statement of WRB counsel, Daniel Cantu-Hertzler that, the City of Philadelphia, according to state law, has no liability or responsibility for the expenses and repair resulting from failed long sewer laterals at a customer's residence, such an irregular and apparently undocumented discount, per C.I.O. Stevenson's written statement, represents a legitimate and reasonable concern that such discounting of PWD HELP loans is not an isolated incident and such a practice could significantly impact the water and sewer rates for all PWD consumers. It should also be pointed out that at the time of the 55% discount approval signed by Sarah Stevenson in 2010, the deputy city solicitor in charge of her Law Department unit was Daniel Cantu-Hertzler. Per Mr. Cantu-Hertzler's own statement to this customer, Ms. Stevenson would have had the authority, on her own, to approve such a discount. However, according to the basic principles of supervision and management in organizations, a department head can certainly give a subordinate the authority to make certain decisions, but the ultimate responsibility and accountability always resides in the person at the highest level of supervision.

Finally, such a request for PWD HELP loans, documentation, etc. from an agency with a budget of nearly \$1 billion, with professional management, engineering and financial systems, is not an unreasonable and/or burdensome request and one that should be approved and undertaken since even the single discounted PWD HELP loan in the record would lead reasonable and conscientious consumers to wonder why this was done and how often has the PWD given away (back) money in such a manner. Please acknowledge receipt of this correspondence, Mr. Dasent

Michael Skiendzielewski