

FW: Objection to rate increase / suggestions for PWD cutting costs

Paul Fugazzotto on behalf of WATERINFO

Sent: Thursday, March 10, 2016 2:15 PM**To:** WATERINFO**From:** rkondas**Sent:** Tuesday, February 23, 2016 8:46 AM**To:** WaterRateBoard**Subject:** Objection to rate increase / suggestions for PWD cutting costs

I wish to object to the proposed rate increase -- not the idea of a rate increase but the amount - 12% is unconscionable! I am a senior citizen, age 75, still working because I cannot afford to retire. At this rate, I'll never be able to retire. As senior citizens, we got no COLA increase this year -- how can the water department justify taking a 12% increase? The most we get is 3%. I have no objections to 2-3% but NOT 10% -- that is excessive. Below are suggestions for the water department saving money.

1) go paperless as much as you can -- you can save thousands by not having to print and mail bills to everyone both on paper, personnel and postage costs. Most bills nowadays are paperless.

2) it is a good idea to combine meter reading, billing and collections with the gas company. It would take half the amount of personnel. It would also assist customers if we had one combined billing to pay. It would save on gasoline with only one trip instead of two vehicles running around reading meters. Both are on "automatic" meter reading so why not have one trip for both.

Thank you for your consideration. I cannot be at the meetings to speak personally because as stated above, I have to work. Due to still working at my advanced age, I am tired and have no energy left over to go to meetings and go to bed at 8 pm.