

**RESPONSE TO PUBLIC ADVOCATE'S INTERROGATORIES AND REQUESTS FOR PRODUCTION OF DOCUMENTS**

**PA-RDC-125.** Reference: Dahme and Williams Testimony, Exhibit JD-2. Please explain why the budget for the Conservation Assistance Program (CAP) is less for FY 2016 than it was in FY 13, FY 14, and FY 15.

**Response:** Rain Barrel Installation was migrated from CAP to RainCheck.

**Response Provided by:** Joanne Dahme, Philadelphia Water Department

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**PA-RDC-126.** Please state the number of customers who received CAP services in each month for FY 13, FY 14, FY 15, and FY 16 (YTD). If this information is not available by month, please state the total number of customers who received CAP services in FY 13, FY 14, FY 15, and FY 16 (YTD).

**Response:** FY13: 1,489 customers; FY14: 2,374 customers; FY15: 1,229 customers; FY16 (YTD): 33 (new contract's first invoice February 2016)

**Response Provided by:** Joanne Dahme, Philadelphia Water Department

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**PA-RDC-127.** Does the Department anticipate a reduction in the number of customers who will receive services through CAP in FY 16? If so, please explain why.

**Response:** Yes. Following an RFP process in FY15, the FY16 contract was conformed in January 2016.

**Response Provided by:** Joanne Dahme, Philadelphia Water Department

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**PA-RDC-128.** Please state whether the Department has received any complaints from the Neighborhood Energy Centers (NECs) or other organizations regarding the operation of the Conservation Assistance Program in FY 15 and FY 16 (YTD). Provide a brief description of any complaint received.

**Response:** The Department has not received any formal complaints.

**Response Provided by:** Joanne Dahme, Philadelphia Water Department

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**PA-RDC-129.** For each Fiscal Year FY13, FY14, FY15 and FY16 (YTD), provide:

- a. The dollars budgeted for CAP;
- b. The dollars actually expended on CAP;
- c. The treatment of dollars budgeted for CAP in those instances where expenditures were under-budget (e.g., were they carried-forward for CAP);

**Response: The Conservation Assistance Program details are provided below.**

FY13

- a. CAP budget = \$550,000
- b. Expended = \$576,977
- c. Cannot carry forward

FY14

- a. CAP budget = \$550,000
- b. Expended = \$464,767
- c. Cannot carry forward

FY15

- a. CAP budget = \$550,000
- b. Expended = \$488,853
- c. Cannot carry forward

FY16

- a. CAP budget = \$450,000
- b. Expended = \$22,080 (YTD April 1, 2016)
- c. Cannot carry forward

**Response Provided by:** Joanne Dahme, Philadelphia Water Department

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**PA-RDC-130.** Please provide a copy of each written CAP “needs assessment” prepared by or for the Department within the past five (5) years.

**Response:** Not conducted.

**Response Provided by:** Joanne Dahme, Philadelphia Water Department

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**PA-RDC-131.** Please provide a copy of each written cost-benefit analysis of the CAP prepared by or for the Department within the past five (5) years.

**Response:** Not conducted

**Response Provided by:** Joanne Dahme, Philadelphia Water Department

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**PA-RDC-132.** By year for each Fiscal Year FY13, FY14, FY15 and FY16 (YTD), please provide the total average cost per household of the CAP. Separately provide:

- a. In dollar terms, the average bill reduction generated by CAP for each Fiscal Year;
- b. In percentage terms, the average bill reduction generated by CAP for each Fiscal Year;
- c. In units of water (e.g., gallons, CF), the average usage reduction generated by CAP for each Fiscal Year;
- d. In percentage terms, the average usage reduction generated by CAP for each Fiscal Year.

**Response:** This information is not available for FY13, 14, 15. This information will be available for FY16 and all fiscal years moving forward.

**Response Provided by:** Joanne Dahme, Philadelphia Water Department

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**PA-RDC-133.** For each Fiscal Year FY13, FY14, FY15 and FY16 (YTD), please indicate whether CAP program enrollment was, at any time during the year, closed (including placing people on a waiting list) due to the lack of available budget. If so, provide the date on which the program enrollment was closed.

**Response:** CAP program enrollment has never been closed.

**Response Provided by:** Joanne Dahme, Philadelphia Water Department

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**PA-RDC-134.** For each Fiscal Year FY13, FY14, FY15 and FY16 9YTD), please indicate whether the Department’s CAP maintains a waiting list for persons seeking to receive CAP services. If so, provide:

- a. By month since the first month in which the number of persons on a waiting list was 0, the number of persons on the waiting list;
- b. The number of new persons entered onto the waiting list in that month;
- c. The number of persons removed from the waiting list in that month because they received CAP services;
- d. The number of persons removed from the waiting list for reasons other than receiving CAP services;
- e. The cumulative number of persons on the waiting list on the last day of each month.

**Response:** The CAP program has not required the development of a waiting list.

**Response Provided by:** Joanne Dahme, Philadelphia Water Department

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