

**RESPONSE TO PUBLIC ADVOCATE’S INTERROGATORIES AND REQUESTS FOR  
PRODUCTION OF DOCUMENTS**

PA-EXE-199. Reference Customer-1 of PWD Exhibit 6. Please explain why the number of General Service (Residential) 5/8” meter accounts declined from 435,464 to 403,992 from FY 2010 to FY 2015.

**Response:**

Between 2010 and 2015 there was not a reduction of 435,464 to 403,992 general service residential accounts. The reader should compare the overall totals. Using those totals, the table shows a reduction of general service (excluding senior citizens) accounts from 435,464 to 432,455 for FY 2010 to FY 2015, which is reduction of 3,009 accounts.

The exhibit originally presented the data differently in FY2010 and FY2011 than in FYs 2012-2015 because more granular data were available for these years than were previously available. To make this difference clearer, we have provided revised tables in Response Attachment PA-EXE-199. These contain revised versions of Workpaper Finplan15, Cust-1, Cust-2, Cust-3, Cust-4, Cust-6, Cust-7, Cust-11, Cust-12, Cust-13, Cust-15, and Cust-16. These pages have been revised to clarify the presentation of the Total General Service Accounts, Billed Volume and Billings for FY 2010 and FY 2011.

**Response Provided By:** Ann Bui, Prabha Kumar and David Jagt, Black & Veatch