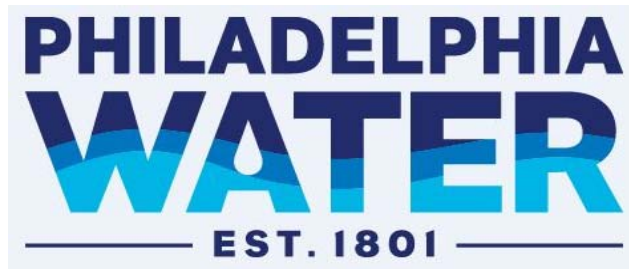


MONTHLY MANAGERS' REPORT



AND



**For the period ending
30-Nov-15**

This report is preliminary, subject to revision & not an official statement of the City of Philadelphia Water Department or Water Revenue Bureau. Published November 30th, 2015.

PWD Vision

To be America's model 21st Century urban water utility – one that fully meets the complex responsibilities and opportunities of our time and our environment.

Mission

Provide the Greater Philadelphia region with integrated water, wastewater, and stormwater services.

Protect public health by always delivering PWD's customers the highest quality of drinking water at a competitive and affordable cost.

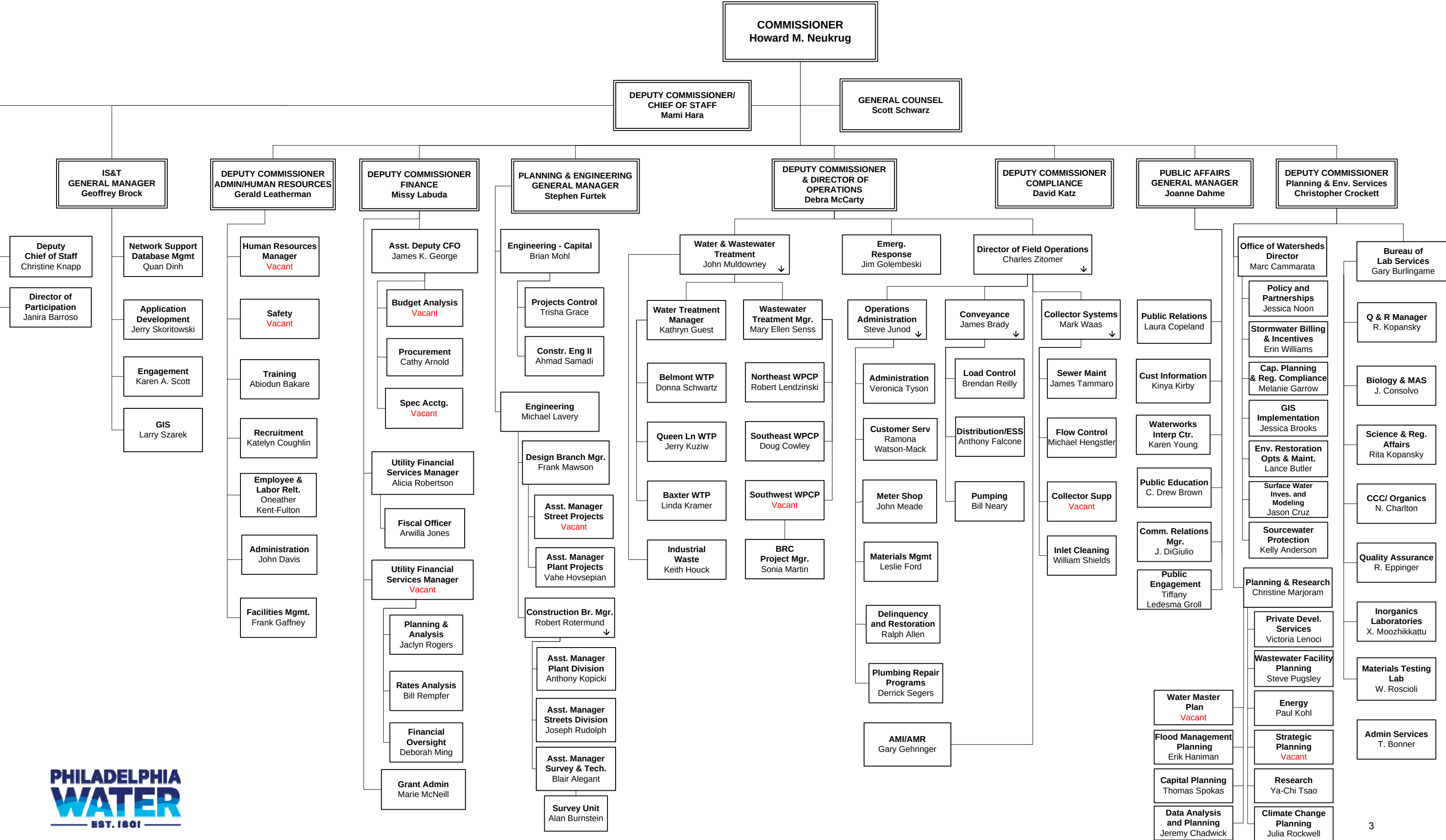
Protect the environment by managing and treating the region's wastewater and stormwater, protecting and advocating for rivers and streams and their watersheds, and protecting sources of drinking water.

Support the sustainable growth of Philadelphia and its residents, communities, businesses, and industry as well as the financial well-being of the utility.

Continue to be America's most innovative utility with a constant focus on quality, efficiency, customer service, and affordability.

Philadelphia Water Department

8/7/2015



Fiscal Year End 2015 Fact Sheet

Total # of PWD FT employees – 1,976. Total active water & wastewater accounts – 555,457.
Total average active residential (non-apartment) accounts – 466,500. Total wholesale water (1)
& wastewater (10) contracts – 11.

Phila. water service area – 134.1 sq. mi. (2013 census) Wholesale water service area –
Aqua Pa. - Mont. Co. - Cheltenham Township. - 8.75 sq. mi., (+ portion of Delaware Co.). Ttl. pop. –
1,617,297. Phila. - 1,560,297 (2014 census), Mont. Co. - Cheltenham Township - 36,793. Delaware Co
(portion) 20,207 (est.). Raw water (surface) sources – Delaware Riv. – 58%, Schuylkill Riv. – 42%. (33
river miles & 354 stream miles.)

Water Treatment, Storage & Transmission

Design rated cap. of all 3 water tmt. plants – 546 MGD. DRBC river withdrawal limit - 648 MGD. Max. cap.
of all 3 water tmt. plants – 680 MGD. 1801- Water service began (Centre Sq. & Schuylkill pumps). 1815 –
Fairmount Waterworks opens, Jonval turbines start 1872 & facility deactivated – 1911. 1903 – Slow sand
filtered water tmt. began. 1914- Chlorinated water service started. 1959 – Rapid sand filtration tmt. began.

Total raw & treated water storage design capacity – 1,065.4 MG.

Total in-plant raw water storage design capacity – 460.5 MG.

Subtotal – Treated in-plant & basin/tank design capacity – 604.9 MG.

Total other basin/tank treated water retention design capacity – 271 MG.

Total raw water pumping capacity - 3 stations – 850 MGD. 6 primary pumping stations – 594 MGD.

Total treated water pumping capacity – 822.8 MGD. 6 booster pumping stations – 228.8 MGD.

Water Infrastructure

Total water system piping miles - 3,176. Total # of valves – 91,957. Main mileage replaced – 26.4

Total # of hydrants – 25,364. Total # of hydrants with center compression locks – 16,558

1801- Wood pipe/iron connectors. 1819 - Cast iron pipe. Today – Cast, ductile iron, steel, concrete pipes.

Wastewater Treatment & Infrastructure

Total water system piping miles - 3,176. Total # of valves – 91,957. Main mileage replaced – 26.4

Total # of hydrants – 25,364. Total # of hydrants with center compression locks – 16,558

1801- Wood pipe/iron connectors. 1819 - Cast iron pipe. Today – Cast, ductile iron, steel, concrete pipes.

Total collector system piping miles – 3,716.

Sanitary sewer miles – 762.

Stormwater conduit (sewer) miles – 737.

of wastewater pumping stations – 15.

of manholes – 94,116. # of stormwater inlets – 71,962. # of intercepting chambers – 199.

CSO chambers – 174.

Sewers reconstructed & lined – 6.9 miles.

Force mains, inlet & vent pipe miles -- 362.

Combined sewer miles – 1,855.

of stormwater pumping stations - 3.

of intercepting chambers – 199.

CSO Flood relief chambers – 25.

PBS/Synagro – (Former Biosolids Recycling Center)

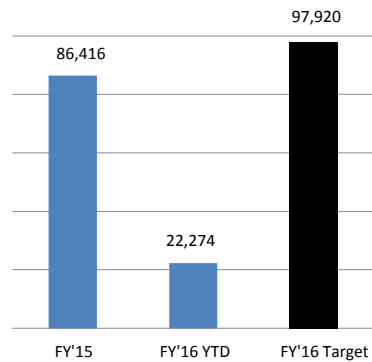
Ocean biosolids disposal ended - 1980. Centralized PWD dewatering facility completed - 1989.

Dewatering design rated capacity – 185 dry tons/day. Synagro contract operation of dewatering
facility - 2008. Synagro construction of new drying & pelletizing operation completed - Jan. 2012.

Pelletization facility design rated capacity – 220 dry tons/day. Drying facility operational - Feb. 2012,
producing Class A pellets. Class B biosolids production ended Feb. 2012 (including multi-state strip
mine reclamation, landfill/agriculture application programs). 56,629 dry tons utilized in FY 2015.

Water Department Quarterly Managers Report Metrics

Millions of Gallons of Water Treated



Performance Measure	FY15 Q1	FY16 Q1	Change	FY15	FY16 Year to Date	FY16 Target	On Track to Meet Target	Comments / Explanation
Millions of Gallons of Treated Water	22,072	22,274	0.9%	86,416	22,274	97,920	Yes	Output meets customer demand and maintains appropriate system-wide water pressure
Percent of Time Philadelphia's Drinking Water Met or Surpassed	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	Yes	
Miles of Pipeline Surveyed for Leakage	221	179	-19.0%	637	179	1,130	No	
Water Main Breaks Repaired	111	140	26.1%	911	140	905	No	The objective is to minimize water main breaks
Average Time to Repair a Water Main Break upon Crew Arrival at Site (Hours)	6.7	6.4	-4.5%	5.65	6.4	8	Yes	The objective is to repair all water main breaks in less than 8 hours
Percent of Hydrants Available	99.7%	99.5%	-0.2%	99.6%	99.5%	99.7%	Yes	
Number of Storm Drains Cleaned	27,411	24,370	-11.1%	103,056	24,370	111,444	No	
Acres of Watershed Plans Approved	228	70	-69.3%	377	240	240	Yes	
Resultant Watershed Stormwater Flow Reduction (Million Gallons)	217	67	-69.1%	359	228	228	Yes	

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Div 2806 Human Resources and Administration
as of November 30th, 2015

Char	Sub-obj	Sub-object Title	FY 16 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	115,000.00	10,864.01	0.00	10,864.01	104,135.99
	0101	PERM FULL TIME-CIVILIAN 0101	7,923,000.00	2,642,023.55	0.00	2,642,023.55	5,280,976.45
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	9,847.30	0.00	9,847.30	(9,847.30)
	0111	PERM PART TIME 0111	0.00	8,729.40	0.00	8,729.40	(8,729.40)
	0121	TEMPORARY/SEASONAL 0121	53,000.00	9,349.81	0.00	9,349.81	43,650.19
	0161	OVERTIME-CIVILIAN 0161	667,500.00	300,037.31	0.00	300,037.31	367,462.69
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	5,000.00	0.00	0.00	0.00	5,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	34,500.00	9,775.40	0.00	9,775.40	24,724.60
	0181	SHIFT 0181	17,500.00	5,914.03	0.00	5,914.03	11,585.97
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	1,736.47	0.00	1,736.47	(1,736.47)
01 PERSONAL SERVICES			8,815,500.00	2,998,277.28	0.00	2,998,277.28	5,817,222.72
02	0200	PURCHASE OF SERVICES CONTROL 0200	0.00	264.90	0.00	264.90	(264.90)
	0201	CLEANING AND LAUNDERING 0201	2,000.00	639.76	1,050.00	1,689.76	310.24
	0202	JANITORIAL SERVICES 0202	1,000.00	0.00	0.00	0.00	1,000.00
	0210	POSTAGE 0210	120,000.00	23.09	0.00	23.09	119,976.91
	0211	TRANSPORTATION 0211	40,100.00	2,739.38	0.00	2,739.38	37,360.62
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	15,500.00	396.00	0.00	396.00	15,104.00
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,500.00	95.00	0.00	95.00	1,405.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	7,000.00	3,545.00	0.00	3,545.00	3,455.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	2,790,000.00	339,093.39	1,357,234.57	1,696,327.96	1,093,672.04
	0255	DUES 0255	116,100.00	85,702.24	0.00	85,702.24	30,397.76
	0256	SEMINAR AND TRAINING SESSIONS 0256	78,200.00	15,124.00	0.00	15,124.00	63,076.00
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	350,000.00	0.00	0.00	0.00	350,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	1,468,200.00	84,402.07	347,715.61	432,117.68	1,036,082.32
	0280	INSURANCE AND OFFICIAL BONDS 0280	120,000.00	66,163.00	0.00	66,163.00	53,837.00
	0285	RENTS 0285	112,500.00	11,885.20	51,982.20	63,867.40	48,632.60
	0295	PURCHASE SERVICES-IMPREST ADVANCES 0295	0.00	1,126.84	8,873.16	10,000.00	(10,000.00)
02 PURCHASE OF SERVICES			5,222,100.00	611,199.87	1,766,855.54	2,378,055.41	2,844,044.59
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	1,986.69	0.00	1,986.69	(1,986.69)
	0304	BOOKS AND OTHER PUBLICATIONS 0304	12,300.00	40,504.33	0.00	40,504.33	(28,204.33)
	0305	BUILDING AND CONSTRUCTION 0305	408,518.00	52,670.44	43,346.49	96,016.93	312,501.07
	0307	CHEMICALS AND GASES 0307	5,007.00	0.00	2,977.80	2,977.80	2,029.20
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	41,200.00	9,267.56	19,554.74	28,822.30	12,377.70
	0310	ELECTRICAL AND COMMUNICATION 0310	42,500.00	4,959.22	5,491.59	10,450.81	32,049.19
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	22,500.00	2,377.51	2,866.69	5,244.20	17,255.80
	0312	FIRE FIGHTING AND SAFETY 0312	500.00	886.00	15,461.58	16,347.58	(15,847.58)
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	0.00	4,400.00	4,400.00	5,600.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	62,000.00	94.26	2,873.46	2,967.72	59,032.28
	0317	HOSPITAL AND LABORATORY 0317	12,000.00	90.00	9,420.00	9,510.00	2,490.00
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	10,014.00	2,005.26	909.14	2,914.40	7,099.60
	0320	OFFICE MATERIALS AND SUPPLIES 0320	135,500.00	15,024.45	23,637.35	38,661.80	96,838.20
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	26,320.00	525.55	104.09	629.64	25,690.36
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	105,750.00	593.59	38,006.41	38,600.00	67,150.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	206,741.00	4,489.89	15,510.11	20,000.00	186,741.00
	0325	PRINTING 0325	41,000.00	899.00	0.00	899.00	40,101.00
03 MATERIALS AND SUPPLIES			1,141,850.00	136,373.75	184,559.45	320,933.20	820,916.80
04	0411	GENERAL EQUIPMENT AND MACHINERY 0411	10,600.00	0.00	0.00	0.00	10,600.00
	0412	FIRE FIGHTING AND EMERGENCY 0412	40,000.00	0.00	0.00	0.00	40,000.00
	0417	HOSPITAL AND LABORATORY 0417	25,500.00	0.00	0.00	0.00	25,500.00
	0418	JANITORIAL AND LAUNDRY 0418	5,000.00	0.00	0.00	0.00	5,000.00
	0420	OFFICE EQUIPMENT 0420	2,000.00	598.99	0.00	598.99	1,401.01
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	33,000.00	1,464.60	12,278.60	13,743.20	19,256.80
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	15,500.00	0.00	0.00	0.00	15,500.00
	0430	FURNITURE AND FURNISHINGS 0430	503,000.00	0.00	65,941.50	65,941.50	437,058.50
04 EQUIPMENT			634,600.00	2,063.59	78,220.10	80,283.69	554,316.31
05	0504	MERITORIOUS AWARDS 0504	100,000.00	0.00	0.00	0.00	100,000.00
05 CONTRIBUTIONS, INDEMNITIES, REFDS, TAXES			100,000.00	0.00	0.00	0.00	100,000.00
Div 2806 HUMAN RESOURCES			15,914,050.00	3,747,914.49	2,029,635.09	5,777,549.58	10,136,500.42

Div 2807 Finance
as of November 30th 2015

Char	Sub-obj	Sub-object Title	FY 16 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	25,000.00	0.00	0.00	0.00	25,000.00
	0101	PERM FULL TIME-CIVILIAN 0101	2,400,700.00	852,058.44	0.00	852,058.44	1,548,641.56
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	3,910.07	0.00	3,910.07	(3,910.07)
	0121	TEMPORARY/SEASONAL 0121	30,000.00	16,175.79	0.00	16,175.79	13,824.21
	0161	OVERTIME-CIVILIAN 0161	94,000.00	31,757.24	0.00	31,757.24	62,242.76
	0181	SHIFT 0181	500.00	160.24	0.00	160.24	339.76
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	3,303.34	0.00	3,303.34	(3,303.34)
		01 PERSONAL SERVICES	2,550,200.00	907,365.12	0.00	907,365.12	1,642,834.88
02	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	12,000.00	0.00	11,055.00	11,055.00	945.00
	0211	TRANSPORTATION 0211	31,000.00	5,352.41	0.00	5,352.41	25,647.59
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	20,000.00	0.00	0.00	0.00	20,000.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	17,467,000.00	6,970,796.04	7,951,927.85	14,922,723.89	2,544,276.11
	0253	LEGAL SERVICES 0253	475,000.00	20,193.75	274,806.25	295,000.00	180,000.00
	0255	DUES 0255	3,500.00	354.00	0.00	354.00	3,146.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	173,000.00	47,245.00	0.00	47,245.00	125,755.00
	0258	COURT REPORTERS 0258	60,000.00	0.00	0.00	0.00	60,000.00
	0259	ARBITRATION FEES 0259	500,000.00	343,107.50	0.00	343,107.50	156,892.50
	0260	REPAIR AND MAINTENANCE CHARGES 0260	4,000.00	0.00	948.00	948.00	3,052.00
	0285	RENTS 0285	2,000.00	0.00	0.00	0.00	2,000.00
		02 PURCHASE OF SERVICES	18,747,500.00	7,387,048.70	8,238,737.10	15,625,785.80	3,121,714.20
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	6,000.00	1,942.00	0.00	1,942.00	4,058.00
	0310	ELECTRICAL AND COMMUNICATION 0310	6,800.00	0.00	0.00	0.00	6,800.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	5,000.00	938.63	0.00	938.63	4,061.37
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	0.00	392.50	0.00	392.50	(392.50)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	57,400.00	1,890.10	7,313.89	9,203.99	48,196.01
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	500.00	0.00	0.00	0.00	500.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	10,000.00	0.00	0.00	0.00	10,000.00
	0325	PRINTING 0325	500.00	12.00	0.00	12.00	488.00
		03 MATERIALS AND SUPPLIES	86,200.00	5,175.23	7,313.89	12,489.12	73,710.88
04	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	2,000.00	0.00	0.00	0.00	2,000.00
	0420	OFFICE EQUIPMENT 0420	7,500.00	0.00	0.00	0.00	7,500.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	25,300.00	0.00	0.00	0.00	25,300.00
	0430	FURNITURE AND FURNISHINGS 0430	3,000.00	0.00	0.00	0.00	3,000.00
		04 EQUIPMENT	37,800.00	0.00	0.00	0.00	37,800.00
08	0801	PAYMENTS TO GENERAL FUND 0801	10,537,000.00	0.00	0.00	0.00	10,537,000.00
	0804	PAYMENTS TO CAPITAL PROJECTS FUND 0804	21,215,000.00	0.00	0.00	0.00	21,215,000.00
	0811	PAYMENTS TO WATER RESIDUAL FUND 0811	33,248,000.00	0.00	0.00	0.00	33,248,000.00
		08 PAYMENTS TO OTHER FUNDS	65,000,000.00	0.00	0.00	0.00	65,000,000.00
		Div 2807 FINANCE	86,421,700.00	8,299,589.05	8,246,050.99	16,545,640.04	69,876,059.96

Div 2808 Engineering
November 30th 2015

Char	Sub-obj	Sub-object Title	FY 16 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	35,000.00	0.00	0.00	0.00	35,000.00
	0101	PERM FULL TIME-CIVILIAN 0101	1,057,000.00	368,438.53	0.00	368,438.53	688,561.47
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	2,869.86	0.00	2,869.86	(2,869.86)
	0121	TEMPORARY/SEASONAL 0121	125,000.00	41,077.89	0.00	41,077.89	83,922.11
	0161	OVERTIME-CIVILIAN 0161	8,000.00	1,618.52	0.00	1,618.52	6,381.48
01 PERSONAL SERVICES			1,225,000.00	414,004.80	0.00	414,004.80	810,995.20
02	0201	CLEANING AND LAUNDERING 0201	1,500.00	35.00	105.00	140.00	1,360.00
	0211	TRANSPORTATION 0211	19,000.00	4,000.46	0.00	4,000.46	14,999.54
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	75,500.00	10,920.41	0.00	10,920.41	64,579.59
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	300,000.00	30,430.97	0.00	30,430.97	269,569.03
	0255	DUES 0255	7,500.00	1,948.00	0.00	1,948.00	5,552.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	21,000.00	7,452.97	0.00	7,452.97	13,547.03
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	45,000.00	0.00	0.00	0.00	45,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	28,000.00	11,511.60	1,890.32	13,401.92	14,598.08
02 PURCHASE OF SERVICES			497,500.00	66,299.41	1,995.32	68,294.73	429,205.27
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	15,000.00	1,873.99	0.00	1,873.99	13,126.01
	0305	BUILDING AND CONSTRUCTION 0305	500.00	0.00	0.00	0.00	500.00
	0310	ELECTRICAL AND COMMUNICATION 0310	500.00	0.00	0.00	0.00	500.00
	0312	FIRE FIGHTING AND SAFETY 0312	0.00	38.92	0.00	38.92	(38.92)
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	500.00	0.00	0.00	0.00	500.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	21,000.00	126.77	7,817.58	7,944.35	13,055.65
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	1,000.00	0.00	0.00	0.00	1,000.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	46,000.00	0.00	4,000.00	4,000.00	42,000.00
	0325	PRINTING 0325	103,000.00	4,166.23	30,044.77	34,211.00	68,789.00
03 MATERIALS AND SUPPLIES			187,500.00	6,205.91	41,862.35	48,068.26	139,431.74
04	0401	AGRICULTURAL AND BOTANICAL 0401	0.00	0.00	338.00	338.00	(338.00)
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	32,000.00	0.00	0.00	0.00	32,000.00
	0430	FURNITURE AND FURNISHINGS 0430	27,000.00	0.00	0.00	0.00	27,000.00
04 EQUIPMENT			59,000.00	0.00	338.00	338.00	58,662.00
Div 2808 PLANNING & ENGINEERING			1,969,000.00	486,510.12	44,195.67	530,705.79	1,438,294.21

Div 2809 Operations
as of November 30th, 2015

Char	Sub-obj	Sub-object Title	FY 16 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	1,037,000.00	189,052.02	0.00	189,052.02	847,947.98
	0101	PERM FULL TIME-CIVILIAN 0101	60,290,000.00	21,469,201.10	0.00	21,469,201.10	38,820,798.90
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	140,340.60	0.00	140,340.60	(140,340.60)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	54,264.13	0.00	54,264.13	(54,264.13)
	0121	TEMPORARY/SEASONAL 0121	477,000.00	126,162.07	0.00	126,162.07	350,837.93
	0151	REG 32-RATE 1 0151	0.00	565.95	0.00	565.95	(565.95)
	0161	OVERTIME-CIVILIAN 0161	12,005,600.00	4,592,872.82	0.00	4,592,872.82	7,412,727.18
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	18,000.00	2,650.40	0.00	2,650.40	15,349.60
	0165	OVERTIME/SHIFT-UNIFORM 0165	0.00	3,379.02	0.00	3,379.02	(3,379.02)
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	457,500.00	138,043.21	0.00	138,043.21	319,456.79
	0181	SHIFT 0181	230,000.00	76,566.76	0.00	76,566.76	153,433.24
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	103,566.19	0.00	103,566.19	(103,566.19)
	01 PERSONAL SERVICES			74,515,100.00	26,896,664.27	0.00	26,896,664.27
02	0201	CLEANING AND LAUNDERING 0201	54,500.00	4,850.00	13,687.00	18,537.00	35,963.00
	0202	JANITORIAL SERVICES 0202	32,000.00	6,294.12	5,994.40	12,288.52	19,711.48
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	3,255,900.00	530,699.72	1,897,618.04	2,428,317.76	827,582.24
	0210	POSTAGE 0210	1,000.00	245.00	0.00	245.00	755.00
	0211	TRANSPORTATION 0211	20,100.00	8,527.64	0.00	8,527.64	11,572.36
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	72,100.00	20,469.00	0.00	20,469.00	51,631.00
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	308,000.00	51,735.00	0.00	51,735.00	256,265.00
	0220	ELECTRIC CURRENT-STRUCTURES/STREETS 0220	27,845,000.00	5,867,522.80	13,935,454.59	19,802,977.39	8,042,022.61
	0221	GAS SERVICES 0221	5,692,000.00	409,285.84	3,189,014.16	3,598,300.00	2,093,700.00
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,000.00	0.00	0.00	0.00	1,000.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	3,767,000.00	556,472.57	2,698,563.67	3,255,036.24	511,963.76
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	200,000.00	0.00	0.00	0.00	200,000.00
	0255	DUES 0255	62,200.00	8,204.00	0.00	8,204.00	53,996.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	186,500.00	11,892.86	0.00	11,892.86	174,607.14
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	870,000.00	0.00	61,790.00	61,790.00	808,210.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	8,077,300.00	399,809.29	2,703,663.69	3,103,472.98	4,973,827.02
	0261	REPAVING REPAIRING & RESURF STREETS 0261	2,413,000.00	1,222,183.12	222,450.63	1,444,633.75	968,366.25
	0264	ABATEMENT OF OTHER NUISANCES 0264	8,655,000.00	1,435,728.42	1,728,021.58	3,163,750.00	5,491,250.00
	0265	REHABILITATION OF PROPERTY 0265	0.00	1,119.06	0.00	1,119.06	(1,119.06)
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	372,000.00	111,518.78	63,285.54	174,804.32	197,195.68
	0280	INSURANCE AND OFFICIAL BONDS 0280	40,000.00	0.00	0.00	0.00	40,000.00
	0281	LEASE PAYMENTS-PHILA MUNICIPAL AUTH 0281	30,076,000.00	6,721,952.16	23,151,998.88	29,873,951.04	202,048.96
	0285	RENTS 0285	910,100.00	64,159.32	104,944.20	169,103.52	740,996.48
	02 PURCHASE OF SERVICES			92,910,700.00	17,432,668.70	49,776,486.38	67,209,155.08
03	0301	AGRICULTURAL AND BOTANICAL 0301	24,200.00	0.00	0.00	0.00	24,200.00
	0302	ANIMAL, LIVESTOCK AND MARINE LIFE 0302	0.00	25.99	0.00	25.99	(25.99)
	0304	BOOKS AND OTHER PUBLICATIONS 0304	20,100.00	0.00	900.00	900.00	19,200.00
	0305	BUILDING AND CONSTRUCTION 0305	2,113,500.00	318,359.03	567,248.44	885,607.47	1,227,892.53
	0307	CHEMICALS AND GASES 0307	22,575,800.00	7,317,830.45	5,859,125.53	13,176,955.98	9,398,844.02
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	319,000.00	88,146.80	275,778.92	363,925.72	(44,925.72)
	0309	CORDAGE AND FIBERS 0309	6,000.00	468.85	0.00	468.85	5,531.15
	0310	ELECTRICAL AND COMMUNICATION 0310	1,738,800.00	107,947.31	665,820.30	773,767.61	965,032.39
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	4,301,900.00	304,170.50	1,596,171.14	1,900,341.64	2,401,558.36
	0312	FIRE FIGHTING AND SAFETY 0312	1,705,200.00	445,187.57	711,894.23	1,157,081.80	548,118.20
	0314	FUEL -- HEATING AND LIGHTING 0314	241,900.00	31,213.31	57,048.69	88,262.00	153,638.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	501,000.00	48,872.09	146,425.53	195,297.62	305,702.38
	0317	HOSPITAL AND LABORATORY 0317	46,500.00	6,856.91	5,603.97	12,460.88	34,039.12
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	255,500.00	97,707.47	47,979.43	145,686.90	109,813.10
	0319	NAUTICAL AND AERONAUTICAL 0319	1,000.00	0.00	0.00	0.00	1,000.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	154,800.00	12,370.81	74,077.28	86,448.09	68,351.91
	0321	PARKING METER AND WATER METER 0321	402,000.00	0.00	50,000.00	50,000.00	352,000.00
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	418,400.00	43,778.99	101,900.21	145,679.20	272,720.80
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	3,547,000.00	549,508.98	1,318,774.90	1,868,283.88	1,678,716.12
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,486,400.00	307,766.52	457,986.78	765,753.30	720,646.70
	0325	PRINTING 0325	61,100.00	900.00	2,668.00	3,568.00	57,532.00
	0326	RECREATIONAL AND EDUCATIONAL 0326	1,000.00	638.94	19,202.00	19,840.94	(18,840.94)
	0328	MOTOR VEHICLE PARTS AND ACCESSORIES 0328	82,900.00	8,162.09	23,626.41	31,788.50	51,111.50
	0335	LUBRICANTS 0335	92,000.00	16,854.00	5,308.00	22,162.00	69,838.00
	0340	#2 DIESEL FUEL 0340	369,000.00	0.00	0.00	0.00	369,000.00
	0342	LIQUID PROPANE GAS (LPG) 0342	46,900.00	3,543.70	36,748.92	40,292.62	6,607.38
	0345	GASOLINE 0345	350,000.00	0.00	0.00	0.00	350,000.00
	03 MATERIALS AND SUPPLIES			40,861,900.00	9,710,310.31	12,024,288.68	21,734,598.99
04	0401	AGRICULTURAL AND BOTANICAL 0401	8,000.00	2,712.31	5,274.80	7,987.11	12.89
	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	9,000.00	1,032.73	359.10	1,391.83	7,608.17
	0405	CONSTRUCTION, DREDGING, CONVEYING 0405	5,000.00	0.00	0.00	0.00	5,000.00
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	229,000.00	777.26	10,437.49	11,214.75	217,785.25
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	549,300.00	10,293.92	201,507.14	211,801.06	337,498.94
	0412	FIRE FIGHTING AND EMERGENCY 0412	50,100.00	0.00	15,949.19	15,949.19	34,150.81
	0417	HOSPITAL AND LABORATORY 0417	0.00	0.00	6,308.27	6,308.27	(6,308.27)
	0418	JANITORIAL AND LAUNDRY 0418	23,000.00	4,409.21	4,238.26	8,647.47	14,352.53
	0420	OFFICE EQUIPMENT 0420	6,500.00	0.00	0.00	0.00	6,500.00
	0421	PARKING METERS AND WATER METERS 0421	0.00	0.00	70,720.00	70,720.00	(70,720.00)
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	62,100.00	2,933.35	10,436.65	13,370.00	48,730.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	142,600.00	0.00	25,146.00	25,146.00	117,454.00
	0427	COMPUTER EQUIPMENT & PERIPHERALS 0427	482,000.00	0.00	0.00	0.00	482,000.00
	0430	FURNITURE AND FURNISHINGS 0430	230,400.00	2,704.43	36,444.84	39,149.27	191,250.73
	0499	OTHER EQUIPMENT (NOC) 0499	1,000.00	0.00	0.00	0.00	1,000.00
	04 EQUIPMENT			1,798,000.00	24,863.21	386,821.74	411,684.95
Div 2809	OPERATIONS		210,085,700.00	54,064,506.49	62,187,596.80	116,252,103.29	93,833,596.71

Div 2840 Public Affairs
as of November 30th, 2015

Char	Sub-obj	Sub-object Title	FY 16 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	45,000.00	864.52	0.00	864.52	44,135.48
	0101	PERM FULL TIME-CIVILIAN 0101	2,425,700.00	783,986.56	0.00	783,986.56	1,641,713.44
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	3,588.22	0.00	3,588.22	(3,588.22)
	0121	TEMPORARY/SEASONAL 0121	214,000.00	24,805.79	0.00	24,805.79	189,194.21
	0161	OVERTIME-CIVILIAN 0161	139,000.00	72,585.69	0.00	72,585.69	66,414.31
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	3,000.00	0.00	0.00	0.00	3,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	3,000.00	2,944.08	0.00	2,944.08	55.92
	0181	SHIFT 0181	1,400.00	741.78	0.00	741.78	658.22
01 PERSONAL SERVICES			2,831,100.00	889,516.64	0.00	889,516.64	1,941,583.36
02	0202	JANITORIAL SERVICES 0202	70,000.00	11,951.25	13,878.75	25,830.00	44,170.00
	0210	POSTAGE 0210	100,000.00	0.00	0.00	0.00	100,000.00
	0211	TRANSPORTATION 0211	2,500.00	231.58	0.00	231.58	2,268.42
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	4,500.00	3,209.23	0.00	3,209.23	1,290.77
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	1,500.00	0.00	0.00	0.00	1,500.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	8,330,000.00	165,299.56	6,188,530.44	6,353,830.00	1,976,170.00
	0255	DUES 0255	47,500.00	40,000.00	0.00	40,000.00	7,500.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	8,000.00	0.00	0.00	0.00	8,000.00
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	310,000.00	0.00	0.00	0.00	310,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	1,000.00	0.00	0.00	0.00	1,000.00
	0264	ABATEMENT OF OTHER NUISANCES 0264	100,000.00	0.00	0.00	0.00	100,000.00
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	6,355.46	0.00	6,355.46	(6,355.46)
	0285	RENTS 0285	38,200.00	2,797.56	11,982.54	14,780.10	23,419.90
02 PURCHASE OF SERVICES			9,013,200.00	229,844.64	6,214,391.73	6,444,236.37	2,568,963.63
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	7,800.00	1,605.00	0.00	1,605.00	6,195.00
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	500.00	0.00	0.00	0.00	500.00
	0310	ELECTRICAL AND COMMUNICATION 0310	50,000.00	0.00	0.00	0.00	50,000.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	139.98	0.00	139.98	(139.98)
	0312	FIRE FIGHTING AND SAFETY 0312	500.00	0.00	0.00	0.00	500.00
	0317	HOSPITAL AND LABORATORY 0317	3,000.00	0.00	0.00	0.00	3,000.00
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	1,000.00	72.00	0.00	72.00	928.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	1,000.00	0.00	0.00	0.00	1,000.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,000.00	0.00	0.00	0.00	1,000.00
	0325	PRINTING 0325	282,500.00	71,550.00	13,922.50	85,472.50	197,027.50
	0326	RECREATIONAL AND EDUCATIONAL 0326	4,000.00	12,193.15	2,970.00	15,163.15	(11,163.15)
03 MATERIALS AND SUPPLIES			351,300.00	85,560.13	16,892.50	102,452.63	248,847.37
04	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	3,000.00	4,025.39	0.00	4,025.39	(1,025.39)
	0417	HOSPITAL AND LABORATORY 0417	1,000.00	0.00	0.00	0.00	1,000.00
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	25,000.00	0.00	23,444.00	23,444.00	1,556.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	1,000.00	0.00	0.00	0.00	1,000.00
	0430	FURNITURE AND FURNISHINGS 0430	6,500.00	0.00	0.00	0.00	6,500.00
	0499	OTHER EQUIPMENT (NOC) 0499	4,000.00	0.00	0.00	0.00	4,000.00
04 EQUIPMENT			40,500.00	4,025.39	23,444.00	27,469.39	13,030.61
Div 2840 PUBLIC AFFAIRS			12,236,100.00	1,208,946.80	6,254,728.23	7,463,675.03	4,772,424.97

Div 2842 Planning & Environmental Services

As of November 30th, 2015

Char	Sub-obj	Sub-object Title	FY 16 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	110,000.00	26,302.25	0.00	26,302.25	83,697.75
	0101	PERM FULL TIME-CIVILIAN 0101	11,649,170.00	4,108,151.69	0.00	4,108,151.69	7,541,018.31
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	100,946.72	0.00	100,946.72	(100,946.72)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	17,393.01	0.00	17,393.01	(17,393.01)
	0111	PERM PART TIME 0111	30,030.00	0.00	0.00	0.00	30,030.00
	0121	TEMPORARY/SEASONAL 0121	931,500.00	321,996.12	0.00	321,996.12	609,503.88
	0161	OVERTIME-CIVILIAN 0161	257,000.00	98,108.06	0.00	98,108.06	158,891.94
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	0.00	3,559.35	0.00	3,559.35	(3,559.35)
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	36,000.00	8,968.06	0.00	8,968.06	27,031.94
	0181	SHIFT 0181	11,000.00	1,534.15	0.00	1,534.15	9,465.85
		01 PERSONAL SERVICES	13,024,700.00	4,686,959.41	0.00	4,686,959.41	8,337,740.59
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	50.00	150.00	200.00	2,800.00
	0202	JANITORIAL SERVICES 0202	5,000.00	0.00	0.00	0.00	5,000.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	5,000.00	2,766.50	1,083.50	3,850.00	1,150.00
	0210	POSTAGE 0210	1,000.00	0.00	0.00	0.00	1,000.00
	0211	TRANSPORTATION 0211	20,500.00	12,707.36	0.00	12,707.36	7,792.64
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	20,500.00	16,593.85	0.00	16,593.85	3,906.15
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	5,000.00	0.00	0.00	0.00	5,000.00
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,000.00	0.00	0.00	0.00	1,000.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	22,973,700.00	894,578.08	18,724,185.20	19,618,763.28	3,354,936.72
	0255	DUES 0255	490,500.00	35,003.25	0.00	35,003.25	455,496.75
	0256	SEMINAR AND TRAINING SESSIONS 0256	290,000.00	64,865.22	0.00	64,865.22	225,134.78
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	690,000.00	6,225.00	357,016.48	363,241.48	326,758.52
	0260	REPAIR AND MAINTENANCE CHARGES 0260	670,500.00	112,498.10	155,342.63	267,840.73	402,659.27
	0285	RENTS 0285	78,500.00	18,421.08	16,449.66	34,870.74	43,629.26
		02 PURCHASE OF SERVICES	25,254,200.00	1,163,708.44	19,254,227.47	20,417,935.91	4,836,264.09
03	0301	AGRICULTURAL AND BOTANICAL 0301	100,000.00	0.00	0.00	0.00	100,000.00
	0304	BOOKS AND OTHER PUBLICATIONS 0304	23,100.00	144.06	0.00	144.06	22,955.94
	0305	BUILDING AND CONSTRUCTION 0305	0.00	15,530.00	3,234.00	18,764.00	(18,764.00)
	0307	CHEMICALS AND GASES 0307	60,000.00	3,967.32	53,315.38	57,282.70	2,717.30
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	8,000.00	312.90	1,824.40	2,137.30	5,862.70
	0310	ELECTRICAL AND COMMUNICATION 0310	50,000.00	235.92	26,950.00	27,185.92	22,814.08
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	58,500.00	440.00	10,000.00	10,440.00	48,060.00
	0312	FIRE FIGHTING AND SAFETY 0312	5,000.00	169.55	2,318.81	2,488.36	2,511.64
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	0.00	0.00	0.00	10,000.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	18,000.00	760.89	2,371.80	3,132.69	14,867.31
	0317	HOSPITAL AND LABORATORY 0317	620,000.00	135,069.12	234,320.18	369,389.30	250,610.70
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	15,000.00	1,597.38	1,448.32	3,045.70	11,954.30
	0319	NAUTICAL AND AERONAUTICAL 0319	45,000.00	0.00	0.00	0.00	45,000.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	13,000.00	2,091.44	5,658.33	7,749.77	5,250.23
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	30,000.00	0.00	18,300.00	18,300.00	11,700.00
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	20,000.00	0.00	4,750.00	4,750.00	15,250.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	289,500.00	54,928.47	128,071.53	183,000.00	106,500.00
	0325	PRINTING 0325	43,000.00	0.00	0.00	0.00	43,000.00
		03 MATERIALS AND SUPPLIES	1,408,100.00	215,247.05	492,562.75	707,809.80	700,290.20
04	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	0.00	399.00	0.00	399.00	(399.00)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	13,400.00	0.00	0.00	0.00	13,400.00
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	5,250.00	0.00	772.50	772.50	4,477.50
	0417	HOSPITAL AND LABORATORY 0417	718,300.00	0.00	81,200.00	81,200.00	637,100.00
	0418	JANITORIAL AND LAUNDRY 0418	10,000.00	0.00	0.00	0.00	10,000.00
	0420	OFFICE EQUIPMENT 0420	11,500.00	0.00	627.50	627.50	10,872.50
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	0.00	0.00	3,770.14	3,770.14	(3,770.14)
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	4,000.00	0.00	0.00	0.00	4,000.00
	0430	FURNITURE AND FURNISHINGS 0430	64,000.00	3,437.44	11,501.89	14,939.33	49,060.67
	0499	OTHER EQUIPMENT (NOC) 0499	27,000.00	0.00	0.00	0.00	27,000.00
		04 EQUIPMENT	853,450.00	3,836.44	97,872.03	101,708.47	751,741.53
Div 2842		PLANNING AND ENVIRONMENTAL SERVICES	40,540,450.00	6,069,751.34	19,844,662.25	25,914,413.59	14,626,036.41

FY16 CONTRACT/AMENDMENT CONFORMANCE STATUS REPORT

As of 11/09/15

Division	PWD #		VENDOR	DESCRIPTION	TYPE	AMOUNT BUDGET FY2016	AMEND.	CONTRACT	END DT.	TOTAL CONTRACT AMOUNT	DTE REC'D	FRWUD/ ROUTE/ LAW	REVIEW/ INTERNAL	CONFORMED	No of days since the process started	Comments
06	P	1694	CDM Smith Inc	Sustainable Organization	A	360,000	1320541-05	13-20541	06/30/16	1,410,000	06/16/15	06/27/15	08/13/15		147	Encumbrance verification 10/5 - step 11
06	P	1758	HEALTHMARK, INC.	Occupational Medicine Services	C	230,000	NONE	16-20117	06/30/16	230,000	07/08/15	07/11/15	07/22/15		125	Conformed 10/21
06	P	1682	MED - TEX SERVICES INC	Safety Training	A	80,000	1320228-04	13-20228	06/30/16	320,000	09/04/15	09/30/15	01/00/00		67	External negotiation 10/16 - step 9
06	P	1719	SCHUMAKER & COMPANY	Water Cost Effectiveness	A	420,000	1420363-03	14-20363	12/31/15	840,200	02/02/15	09/17/15	01/00/00		281	External negotiation 10/6 - step 9
06	P	1647	AMERICAN RED CROSS	First Aid and CPR Certification	A	30,000	1220434-04	12-20434	09/30/15	150,000	08/15/15	08/20/15	09/17/15		87	External negotiation 9/17 - step 9
06	P	1738	STATE OF DELAWARE	Water Trmt. & Wastewatr Training	A	70,000	1520229-01	15-20229	06/30/16	140,000	08/04/15	08/22/15	01/00/00		98	External negotiation 9/18 - step 9
07	P	1602	BLACK & VEATCH	Rate Design Study	A	Time	1220052-07	12-20052	09/30/15	3,170,990	06/17/15	07/27/15	07/08/15		146	Conformed 10/21
07	P	1745	BLACK & VEATCH	Cost and Rate Analysis	A	270,526	1520308-01	15-20308	06/30/16	803,465	07/17/15	07/24/15	01/00/00		116	External negotiation 10/6 - step 9
07	P	1651	CDA & I	Improving office space	A	Time	1220462-05	12-20462	01/31/16	739,342	09/29/15	10/02/15	01/00/00		42	Law draft 10/9 - step 6
07	P	1746	CLIFTONLARSONALLEN, LLP	Internal Control	A	175,000	1520370-01	15-20370	06/30/16	325,000	08/04/15	08/22/15	01/00/00		98	External negotiation 9/30 - step 9
07	P	1827	NANCY BROCKWAY	Hearing Officer	C	100,000	NONE	16-20296	06/30/16	100,000	11/03/15	11/04/15	01/00/00		7	Law contract assignment 11/6 - step 5
07	P	1724	RAFTELIS FINANCIAL CONSULTA	WRB Strategic Review	A	434,000	1420460-03	14-20460	03/02/16	1,533,770	08/18/15	08/25/15	09/17/15		84	Initial certification 10/30 - step 13
09	P	1826	ECHOLOGICS	Transmission Pipeline Leak Detection	C	61,790	NONE	16-20290	06/30/16	61,790	10/26/15	01/00/00	01/00/00		15	Initiated; Sent waivers to Risk Mgmt
09	P	1720	USDA	Animal Control Services	A	70,000	1520002-01	15-20002	06/30/16	160,000	05/01/15	05/06/15	05/20/15		193	Conformed 10/23
40	P	1731	BLAKE & BARANCIK DESIGN GRP	Design & Communications Consultants	A	50,000	1520087-01	15-20087	06/30/16	150,000	06/24/15	07/17/15	08/07/15		139	Conformed 10/23
40	P	1717	CHARLES DAY & ASSOC.	Customer Service Consultant	A	100,000	1420220-02	14-20220	06/30/16	509,000	06/01/15	06/27/15	07/15/15		162	Conformed 10/23
40	P	1703	CH2M HILL	Risk Communications	A	100,000	1420026-02	14-20026	06/30/15	165,000	04/16/14	10/17/15	01/00/00		573	External negotiation 11/3 - step 9
40	P	1806	CMC ENERGY SERVICES	LICAP	C	450,000	NONE	16-20152	06/30/16	450,000	08/07/15	08/07/15	01/00/00		95	External negotiation 10/9 - step 9
40	P	1706	ELLEN FREEDMAN SCHULTZ	Environ.. Education Consultants	A	85,000	1420077-02	14-20077	03/31/16	260,000	07/01/15	07/27/15	08/07/15		132	Conformed 10/21
40	P	1641	GREENTREKS NETWORK, INC.	Digital Videographer	A	50,000	1220306-04	12-20306	06/30/16	450,000	07/22/15	07/24/15	08/20/15		111	Conformed 10/23
40	P	1713	HABITHEQUE INC,	FWWIC	A	400,000	1420137-02	14-20137	06/30/16	1,100,000	07/08/15	07/28/15	09/09/15		125	Conformed 10/23
40	P	1676	INCONTACT	Call Center	A	103,000	1220576-04	12-20576	09/30/15	1,733,773	05/01/15	05/08/15	06/09/15		193	Conformed 10/23
40	P	1820	INCONTACT	Call Center	C	700,000	NONE	16-20252	06/30/16	700,000	10/13/15	10/15/15	01/00/00		28	External negotiation 10/30 - step 9
40	P	1816	KAREN FRIEDMAN ENTERPRISES	Media Communications	C	75,000	NONE	16-20158	06/30/16	75,000	08/14/15	08/14/15	09/09/15		88	Initial certification 10/30 - step 13
40	P	1698	LEVLANE	Branding Services	A	350,000	1320644-03	13-20644	06/30/16	1,150,000	07/01/15	07/17/15	01/00/00		132	Contract package assembled 11/9 - step 8
40	P	1689	LOUIS COOK DESIGN	Graphic Artist	A	150,000	1320501-03	13-20501	06/30/16	450,000	07/09/15	07/24/15	01/00/00		124	Approve as to form 11/6 - step 12
40	P	1741	MARK B. THOMPSON ASSOCS.	Dev. & Design for the FWWIC	A	275,000	1520246-01	15-20246	06/30/16	525,000	06/02/15	06/27/15	01/00/00		161	External negotiation 10/14 - step 9
40	P	1695	PARTNERSHIP FOR THE DELAWA	Watershed Education & Facilitation Sch	A	370,377	1320603-03	13-20603	06/30/16	1,235,377	05/18/15	06/02/15	09/09/15		176	External negotiation 9/9 - step 9
40	P	1685	PENNSYLVANIA ENVIRONMENTA	Watershed Partnerships	A	195,000	1320303-03	13-20303	06/30/16	711,000	07/07/15	07/18/15	01/00/00		126	Approve as to form 10/30 - step 12
40	P	1728	PHILADELPHIA HORTICULTURAL	Residential Stormwater Program	A	949,875	1520010-01	15-20010	06/30/16	1,895,775	07/07/15	07/18/15	01/00/00		126	Approve as to form 11/6 - step 12
40	P	1701	SCHULTZ & WILLIAMS	Consulting for the FWWIC	A	185,000	1320682-03	13-20682	06/30/16	565,000	06/23/15	07/17/15	01/00/00		140	External negotiation 9/29 - step 9
40	P	1691	SHIFT DESIGN	Modular Down Spout	A	50,000	1320540-03	13-20540	06/30/16	265,000	06/22/15	07/18/15	08/06/15		141	Initial certification 11/5 - step 13
40	P	1693	SIMON PUBLIC RELATIONS	Media & Marketing	A	100,000	1320539-04	13-20539	06/30/16	329,000	06/23/15	7/14/15	01/00/00		140	Law contract assignment 11/6 - step 5
40	P	1818	TACTILE GROUP	Customer Information Guides	C	24,825	NONE	15-20597	06/30/16	24,825	09/22/15	09/22/15	01/00/00		49	Approve as to form 11/6 - step 12
40	P	1755	TOOKANY/TACONY-FRANKFORD	Outreach and Education Services	C	240,000	NONE	16-20036	06/30/16	240,000	06/01/15	06/03/15	08/13/15		162	Conformed 10/30
40	P	1700	AECOM (frmly Metcalf & Eddy)	Tech Support for Green Homes & Gree	A	130,000	NONE	13-20675	06/30/16	520,000	06/01/15	06/27/15	07/15/15		162	Law contract assignment 11/3 - step 5
42	P	1739	AKRF	GSI Inspection and Maintenance	C	1,234,000	NONE	15-20239	06/30/15	1,234,000	07/21/14	07/21/14	07/24/14		477	Not in the system
42	P	1734	ARCADIS INC	General Engineering Services for Desig	A	1,250,000	1520092-01	15-20092	07/31/16	1,750,000	05/29/15	06/13/15	07/08/15		165	Conformed 10/15
42	P	1748	CH2M HILL, INC.	Water Quality Surveillance	A	100,000	1520371-01	15-20371	06/30/16	200,000	05/27/15	06/04/15	06/30/15		167	Conformed 10/23
42	P	1756	CSL SERVICES, INC.	Sewer Flow Monitoring	C	1,500,000	NONE	16-20028	06/30/16	1,500,000	06/16/15	06/16/15	08/09/15		147	Conformed 10/21
42	P	1749	DREXEL UNIVERSITY	Green Infrastructure Living Laboratory	C	150,000	NONE	16-20003	06/30/16	150,000	03/16/15	03/16/15	05/12/15		239	At Law for redraft;Drexel had more waivers
42	P	1668	DUFFIELD ASSOCIATES	Design of Green Stormwater Infrastruct	A	750,000	1320083-04	13-20083	07/31/16	2,000,000	06/16/15	06/26/15	07/08/15		147	Conformed 10/23
42	P	1714	ECONSULT SOLUTIONS	Professional Econo Analysis Svc	A	200,000	1420214-02	14-20214	08/01/16	600,000	06/04/15	07/06/15	08/17/15		159	Conformed 10/23
42	P	1754	FAIRMOUNT PARK CONSERVANC	GSI Planning & Design	A	300,000	1520569-01	15-20569	12/31/16	600,000	10/27/15	11/07/15	01/00/00		14	Renewal awaiting posting 11/9
42	P	1822	GILMORE & ASSOCIATES	GES Planning & Design	C	250,000	NONE	16-20286	12/31/16	250,000	10/13/15	10/31/15	01/00/00		28	Law draft 11/5 - step 6
42	P	1704	GANNETT FLEMING, INC	Air Scour Backwash	A	36,682	1320752-02	13-20752	06/02/16	649,622	05/07/15	06/08/15	06/18/15		187	Conformed 10/23
42	P	1670	GILMORE & ASSOCIATES	Design of Green Stormwater Infrastruct	A	250,000	1320086-04	13-20086	07/31/16	1,500,000	07/22/15	07/25/15	08/07/15		111	Conformed 10/23
42	P	1699	GREELEY AND HANSEN	Master Facility Plan	A	650,103	1320660-03	13-20660	12/29/16	1,949,975	09/08/15	09/24/15	01/00/00		63	External negotiation 10/30 - step 9
42	P	1824	HATCH MOTT MACDONALD	GES Planning & Design	C	1,250,000	NONE	16-20288	12/31/16	1,250,000	10/13/15	10/31/15	01/00/00		28	Law draft 11/9 - step 6

Revenue

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Retail Customer Trend Report	Pg	17
Philly Stat Summary Report	Pg	18
Water Statistics	Pg	19
Itron Report	Pg	20

WATER FUND
COMPARATIVE STATEMENT OF NET REVENUE COLLECTIONS FOR NOVEMBER 2015 & 2014
AND FISCAL YEAR TO DATE NET REVENUE COLLECTIONS THRU NOVEMBER 30, 2015 & 2014.

	(A)	(B)	(D)	(E)	(F)	(G)	(H)	(I)	(J)
	Fiscal Year 2015*	Fiscal Year 2016 Budget Estimate	November-14	November-15	Year to Date Fiscal 2015	Year to Date Fiscal 2016	Increase (Decrease)	Necessary to Meet The Current Estimate	% of Budget Estimate Collected
Water Revenue Bureau									
Sales & Charges - Current	\$536,589,214	\$519,170,000	\$38,953,353	\$42,638,309	\$212,063,208	\$219,460,153	\$7,396,945	\$299,709,847	42.27%
Sales & Charges - Prior	\$39,827,082	\$47,324,000	\$2,482,545	\$3,071,690	\$26,003,057	\$24,827,622	(\$1,175,435)	\$22,496,378	52.46%
Total Water & Sewer Sales and Charges	\$576,416,296	\$566,494,000	\$41,435,898	\$45,709,999	\$238,066,265	\$244,287,775	\$6,221,510	\$322,206,225	43.12%
Penalty	\$8,485,660	\$7,885,000	\$528,311	\$677,324	\$3,549,805	\$3,638,773	\$88,968	\$4,246,227	46.15%
Private Fire Service Connection	\$2,373,856	\$2,284,000	\$174,124	\$217,195	\$983,109	\$1,049,311	\$66,202	\$1,234,689	45.94%
Industrial Sewer Surcharge	\$3,406,894	\$6,020,000	\$254,630	\$294,497	\$1,670,349	\$1,261,308	(\$409,041)	\$4,758,692	20.95%
Miscellaneous Revenues	\$5,992,846	\$9,523,000	\$413,175	\$525,784	\$2,566,497	\$1,766,816	(\$799,681)	\$7,756,184	18.55%
Total Water Revenue Bureau	\$596,675,552	\$592,206,000	\$42,806,138	\$47,424,799	\$246,836,025	\$252,003,983	\$5,167,958	\$340,202,017	42.55%
Water Department and Other Departments									
Charges to Other Municipalities	\$33,221,384	\$33,500,000	\$1,986,265	\$2,138,146	\$13,899,958	\$13,350,831	(\$549,127)	\$20,149,169	39.85%
Interest Earnings	\$152,350	\$0	\$0	\$0	(\$182,322)	(\$342,533)	(\$160,211)	\$342,533	0.00%
Contribution from the Sinking Fund Reserve	\$423,962	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.00%
Miscellaneous - Non Tax Revenue	\$9,920,568	\$5,395,000	\$330,476	\$326,162	\$6,153,367	\$3,113,588	(\$3,039,779)	\$2,281,412	57.71%
Total Locally Generated Non-Tax Revenue	\$640,393,816	\$631,101,000	\$45,122,879	\$49,889,107	\$266,707,028	\$268,125,869	\$1,418,841	\$362,975,131	42.49%
Revenue From Other Governments									
Reimbursement - Federal and State Programs	\$1,083,287	\$975,000	\$0	\$0	\$930,464	\$744,461	(\$186,003)	\$230,539	76.35%
Total Revenue From Other Governments	\$1,083,287	\$975,000	\$0	\$0	\$930,464	\$744,461	(\$186,003)	\$230,539	76.35%
Revenue From Other Funds of The City									
General Fund	\$31,283,439	\$30,943,000	\$0	\$0	\$0	\$0	\$0	\$30,943,000	0.00%
Aviation Fund	\$3,967,442	\$3,944,000	\$0	\$0	\$0	\$0	\$0	\$3,944,000	0.00%
Rate Stabilization Fund	\$0	\$70,351,000	\$0	\$0	\$0	\$0	\$0	\$70,351,000	0.00%
Total Revenue From Other Funds	\$35,250,881	\$105,238,000	\$0	\$0	\$0	\$0	\$0	\$105,238,000	0.00%
Total Water Fund Revenue	\$676,727,984	\$737,314,000	\$45,122,879	\$49,889,107	\$267,637,492	\$268,870,330	\$1,232,838	\$468,443,670	36.47%

City of Philadelphia		PHLQ0056 Retail Customer Account Trend Report							Report Run Date: 12/3/2015								
Basis2 Customer Billing System									Billing Month/Yr: Nov-15								
		Report Generated by Planning & Research															
Meter Size	5/8	3/4	1	1 1/4	1 1/2	2	3	4	6	8	10	12	Stormwater	Total Metered	Total Unmetered	Grand Total (Stormwater + Metered + Unmetered)	
Current - Billed Accounts																	
Number of Accounts	461,655	34	5,732	1	2,096	2,780	1,364	951	309	70	39	1	47,648	475,032	549	523,229	
Billed usage (CCF)	2,652,616	254	153,586	-	133,006	354,692	377,418	470,479	442,297	227,695	379,540	-	-	5,191,583	-	5,191,583	
Water Billing (\$)	12,912,101	\$ 1,042	\$ 575,239	\$ -	\$ 438,402	\$ 1,065,311	\$ 1,124,393	\$ 1,377,844	\$ 1,238,317	\$ 627,445	\$ 998,645	\$ -	\$ -	\$ 20,358,739	\$ 1,290	\$ 20,360,029	
Sewer Billing (\$)	\$ 10,238,915	\$ 840	\$ 471,936	\$ -	\$ 374,779	\$ 924,419	\$ 965,333	\$ 1,161,634	\$ 1,061,270	\$ 487,628	\$ 885,625	\$ -	\$ -	\$ 16,572,379	\$ 1,486	\$ 16,573,865	
Storm Water Billing (\$)	\$ 7,229,304	\$ 4,685	\$ 759,452	\$ -	\$ 464,212	\$ 1,039,092	\$ 807,854	\$ 703,118	\$ 467,921	\$ 118,909	\$ 72,171	\$ -	\$ 1,498,782	\$ 11,666,718	\$ 27,456	\$ 13,192,956	
Total W/S/Storm Water Billing (\$)	\$ 30,380,320	\$ 6,567	\$ 1,806,627	\$ -	\$ 1,277,393	\$ 3,028,822	\$ 2,897,580	\$ 3,242,596	\$ 2,767,508	\$ 1,233,982	\$ 1,956,441	\$ -	\$ 1,498,782	\$ 48,597,836	\$ 30,232	\$ 50,126,850	
Current - Non-Billed Accounts																	
Number of Accounts with USAGE	1,932	-	13	-	1	1	1	-	-	-	-	-	9	1,948	-	1,957	
Number of Accounts without USAGE	42,219	414	484	72	161	158	40	37	23	11	2	-	2,405	43,621	2,621	48,647	
Total Non-billed Accounts	44,151	414	497	72	162	159	41	37	23	11	2	-	2,414	45,569	2,621	50,604	
Billed usage (CCF)	17,997	-	79	-	5	29	31	-	-	-	-	-	31	18,141	-	18,172	
Water Billing (\$)	\$ 72,987	\$ -	\$ 364	\$ -	\$ 20	\$ 97	\$ 113	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 122	\$ 73,581	\$ 5	\$ 73,708	
Sewer Billing (\$)	\$ 56,935	\$ -	\$ 281	\$ -	\$ 14	\$ 81	\$ 87	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 86	\$ 57,398	\$ 5	\$ 57,489	
Storm Water Billing (\$)	\$ 328,840	\$ 285	\$ 2,926	\$ -	\$ 2,733	\$ 277	\$ 186	\$ 1,076	\$ -	\$ -	\$ -	\$ -	\$ 18,966	\$ 336,323	\$ 13,403	\$ 368,692	
Total Water-Sewer Billing (\$)	\$ 458,762	\$ 285	\$ 3,571	\$ -	\$ 2,767	\$ 455	\$ 386	\$ 1,076	\$ -	\$ -	\$ -	\$ -	\$ 19,174	\$ 467,302	\$ 13,413	\$ 499,889	
Fire Service																	
Number of Accounts	3	-	8	1	2	11	7	10	43	61	12	1	-	159	6,973	7,132	
Billed usage (CCF)	-	-	-	-	-	-	158	137	91	254	9	5,300	-	5,949	-	5,949	
Fire Service Charge (\$)	\$ 72	\$ -	\$ 120	\$ 24	\$ 48	\$ 240	\$ 168	\$ 144	\$ 1,592	\$ 3,010	\$ 855	\$ 130	\$ -	\$ 6,403	\$ 13,282	\$ 19,685	
Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 536	\$ 335	\$ 321	\$ 1,033	\$ 35	\$ 15,618	\$ -	\$ 17,878	\$ -	\$ 17,878	
Sewer Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 444	\$ 288	\$ 236	\$ 919	\$ 25	\$ -	\$ -	\$ 1,912	\$ -	\$ 1,912	
Storm Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 4,195	\$ -	\$ -	\$ -	\$ 4,195	\$ -	\$ 4,195	
Total Billing (\$)	\$ 72	\$ -	\$ 120	\$ 24	\$ 48	\$ 240	\$ 1,148	\$ 767	\$ 2,149	\$ 9,157	\$ 915	\$ 15,748	\$ -	\$ 30,388	\$ 13,282	\$ 43,670	
Sewer Only																	
Number of Accounts	63	1	2	-	-	4	2	-	1	1	2	1	-	77	14	91	
Billed usage (CCF)	320	-	-	-	-	-	-	-	-	-	-	-	-	320	-	320	
Water Billing (\$)	\$ 1,228	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,228	\$ -	\$ 1,228	
Sewer Billing (\$)	\$ 2,343	\$ 25	\$ 575	\$ -	\$ -	\$ 313	\$ 5,193	\$ -	\$ -	\$ 62,164	\$ 69,956	\$ -	\$ -	\$ 140,569	\$ 96	\$ 140,665	
Storm Water Billing (\$)	\$ 1,577	\$ 120	\$ -	\$ -	\$ -	\$ 923	\$ 836	\$ -	\$ -	\$ 1,324	\$ 3,740	\$ -	\$ -	\$ 8,520	\$ 3,634	\$ 12,154	
Total Water-Sewer Billing (\$)	\$ 5,148	\$ 145	\$ 575	\$ -	\$ -	\$ 1,236	\$ 6,029	\$ -	\$ -	\$ 63,488	\$ 73,696	\$ -	\$ -	\$ 150,317	\$ 3,730	\$ 154,047	
RFSS Accounts																	
Number of Accounts	-	43	1,222	-	137	135	-	-	-	-	-	-	-	1,537	5	1,542	
Billed usage (CCF)	-	194	5,701	-	719	855	-	-	-	-	-	-	-	7,469	-	7,469	
Water Billing (\$)	-	1,145	36,833	-	5,712	6,568	-	-	-	-	-	-	-	50,258	43	50,301	
Sewer Billing (\$)	-	784	24,149	-	3,135	3,379	-	-	-	-	-	-	-	31,447	14	31,461	
Storm Water Billing (\$)	-	569	16,189	-	1,905	1,856	-	-	-	-	-	-	-	20,519	28	20,547	
Total Water-Sewer Billing (\$)	\$ -	\$ 2,498	\$ 77,171	\$ -	\$ 10,752	\$ 11,803	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 102,224	\$ 85	\$ 102,309	
Grand Total																	
Number of Accounts	505,872	492	7,461	74	2,397	3,089	1,414	998	376	143	55	3	50,062	522,374	10,162	582,598	
Billed usage (CCF)	2,670,933	448	159,366	-	133,730	355,576	377,607	470,616	442,388	227,949	379,549	5,300	31	5,223,462	-	5,223,493	
Water Billing (\$)	\$ 12,986,316	\$ 2,187	\$ 612,436	\$ -	\$ 444,134	\$ 1,071,976	\$ 1,125,042	\$ 1,378,179	\$ 1,238,638	\$ 628,478	\$ 998,680	\$ 15,618	\$ 122	\$ 20,501,684	\$ 1,338	\$ 20,503,144	
Sewer Billing (\$)	\$ 10,298,193	\$ 1,649	\$ 496,941	\$ -	\$ 377,928	\$ 928,192	\$ 971,057	\$ 1,161,922	\$ 1,061,506	\$ 550,711	\$ 955,606	\$ -	\$ 86	\$ 16,803,705	\$ 1,601	\$ 16,805,392	
Fire Service Charge (\$)	\$ 72	\$ -	\$ 120	\$ 24	\$ 48	\$ 240	\$ 168	\$ 144	\$ 1,592	\$ 3,010	\$ 855	\$ 130	\$ -	\$ 6,403	\$ 13,282	\$ 19,685	
Storm Water Billing (\$)	\$ 7,559,721	\$ 5,659	\$ 778,567	\$ -	\$ 468,850	\$ 1,042,148	\$ 808,876	\$ 704,194	\$ 467,921	\$ 124,428	\$ 75,911	\$ -	\$ 1,517,748	\$ 12,036,275	\$ 44,521	\$ 13,598,544	
Total Billing (\$)	\$ 30,844,302	\$ 9,495	\$ 1,888,064	\$ 24	\$ 1,290,960	\$ 3,042,556	\$ 2,905,143	\$ 3,244,439	\$ 2,769,657	\$ 1,306,627	\$ 2,031,052	\$ 15,748	\$ 1,517,956	\$ 49,348,067	\$ 60,742	\$ 50,926,765	
Billed volume, million gallons	Small meters (5/8", 3/4")	1,998						Billed volume, million gallons	Large Meter Accounts	1,909			Total Billed volume, million gallons	3,907			
Billed volume, million gallons per day	(5/8", 3/4")	66.6						Billed volume, million gallons per day		63.6			Billed volume, million gallons per day	130.2			

PHILLY STAT													
Performance Measure	Unit	DEPT-WIDE PERFORMANCE MEASURES						YTD,	% of	FY '15	FY '15	FY '15	FY '14
		July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15	Avg. or	Goal	Current	YTD or	Year End	Year End
								Variance	or Avg.	Month	Mo. Avg.	Actual	Actual
WATER FUND REVENUE	Act. \$	\$58,559,623	\$108,374,133	\$160,325,465	\$218,734,247	\$268,623,354		\$814,616,822		\$268,104,733			
Cumulative Revenue								\$0				\$0	\$657,029,476
Target	'16	N/A	N/A	N/A	N/A	N/A	N/A	\$0				\$0	\$676,202,420
FY' 15 Actuals	\$	\$60,245,115	\$112,462,330	\$166,054,781	\$222,911,054	\$268,104,733		\$769,532,898				\$769,532,898	-\$19,172,944
FY' 15 Targets	\$							\$0				\$0	\$611,980,099
WATER DEPARTMENT	Act. \$	72,532,410.00	100,665,853	122,494,005	159,554,399	172,485,311		\$627,731,978		\$190,634,698		\$818,366,676	
Cumulative Obligations								\$0				\$0	\$305,226,625
Target	'16	N/A	N/A	N/A	N/A	N/A	N/A	\$0				\$0	\$322,392,448
FY' 15 Actuals	\$	\$79,548,041	\$102,941,194	\$121,275,854	\$153,421,115	\$190,634,698		\$568,272,861				\$568,272,861	-\$17,165,823
FY' 15 Targets	\$							\$0				\$0	\$302,561,110
WATER DEPARTMENT	Act.	964,355.00	2,015,185	2,923,060	4,324,044	5,351,215.00		\$14,613,504		\$5,438,537		\$20,052,041	
Cumulative Overtime	\$							\$0				\$0	\$13,933,674
Target	'16	N/A	N/A	N/A	N/A	N/A	N/A	\$0				\$0	\$13,006,669
FY' 15 Actuals	\$	\$1,012,618	\$2,010,661	\$2,970,953	\$3,915,296	\$5,438,537		\$66,657,800				\$132,483,048	\$927,005
FY' 15 Targets	\$	N/A	N/A	N/A	N/A	N/A	N/A	\$0				\$0	\$12,455,314
If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%. * Quarterly data is actual, other months are averages. PStat14													

WATER STATISTICS – NOVEMBER 2015

The Philadelphia Water Department distributed an average of 212.2 mgd of water from its treatment facilities during the month of November. This number is lower than in November 2014 (217.8 mgd).

Water Revenue records show that for this November, 131.3 mgd of water was billed to customers throughout the City and suburbs. This figure is lower than last November (134.4 mgd).

Unbilled water decreased to 93.7 mgd.

The following table shows water statistic trends for the previous twelve month period.

	Water Delivery (MGD)	Billed Consumption* (MGD)			Unbilled Water (MGD)	# of Accounts*		
		City	Exports	Total		Large	Small**	Total
1/14 –12/14	234.6	133.3	8.9	142.1	92.4	13,666	460,021	473,688
2/14 –1/15	232.6	133.1	7.7	140.8	91.8	13,718	459,755	473,472
3/14 –2/15	230.8	132.2	6.8	138.9	91.8	13,769	459,414	473,183
4/14 –3/15	230.8	133.2	6.0	139.1	91.6	13,822	459,101	472,973
5/14 –4/15	230.1	133.5	5.0	138.5	91.6	13,883	458,781	472,663
6/14 –5/15	230.2	133.5	4.1	137.6	92.6	13,944	458,544	472,488
7/14 –6/15	229.8	133.3	3.0	136.3	93.5	14,011	458,334	472,346
8/14 –7/15	229.6	133.4	2.5	135.9	93.7	14,089	458,282	472,371
9/14 –8/15	230.3	133.7	2.5	136.2	94.1	14,168	458,236	472,404
10/14 –9/15	230.3	134.1	2.3	136.5	93.8	14,129	458,305	472,434
11/14 –10/15	230.0	133.9	2.1	136.1	93.9	14,085	458,384	472,469
12/14 –11/15	229.6	133.9	1.9	135.8	93.7	14,040	458,754	472,794

* Does not include Sewer Only (60) and unbilled accounts

** 5/8" and 3/4" meters

Leak Detection Program

During November 2015, Leak Detection crews surveyed **78** miles of pipeline and confirmed the abatement of **2** leak detected during these or previous surveys. Difficult-to-locate leaks were referred to Leak Detection for pinpointing, which resulted in the abatement of **51** additional leaks for the month. Savings attributed to these repairs are as follows:*

	November 2015	Fiscal Year to date
Quantity of leakage abated, MGD	1.29	6.78
Annual cost to PWD if leaks unabated	\$162,300	\$856,200
Crew costs – Detection/Abatement	\$114,000	\$566,000

* These totals do not represent all leaks repaired by the PWD during November 2015.

Itron/Philadelphia - Monthly Control Day Readings- Period: 2015-11 (10/23/2015 - 11/22/2015)

Control Day	Total Meters	Meters Read	Missed Reads	Pct Read
1	8050	7925	125	98.45%
2	8030	7939	91	98.87%
3	8192	8113	79	99.04%
4	7809	7645	164	97.90%
5	7726	7584	142	98.16%
6	8049	7820	229	97.15%
7	9113	8877	236	97.41%
8	8900	8708	192	97.84%
9	8609	8401	208	97.58%
10	8496	8294	202	97.62%
11	8916	8608	308	96.55%
12	10084	9865	219	97.83%
13	8513	8358	155	98.18%
14	8004	7775	229	97.14%
15	6925	6684	241	96.52%
16	8507	8379	128	98.50%
17	8053	7983	70	99.13%
18	7627	7522	105	98.62%
19	8034	7895	139	98.27%
20	6998	6787	211	96.98%
21	8017	7733	284	96.46%
22	5525	5283	242	95.62%
23	7106	6803	303	95.74%
24	6960	6778	182	97.39%
25	5602	5414	188	96.64%
26	8582	8460	122	98.58%
27	8799	8676	123	98.60%
28	9757	9650	107	98.90%
29	7532	7295	237	96.85%
30	7533	7293	240	96.81%
31	7861	7753	108	98.63%
32	8512	8444	68	99.20%
33	9083	8994	89	99.02%
34	7861	7716	145	98.16%
35	7454	7247	207	97.22%
36	7905	7684	221	97.20%
37	8510	8279	231	97.29%
38	8753	8592	161	98.16%
39	9170	9009	161	98.24%
40	9188	9013	175	98.10%
41	9029	8925	104	98.85%
42	6991	6829	162	97.68%
43	8909	8764	145	98.37%
44	8850	8678	172	98.06%
45	8450	8323	127	98.50%
46	9240	9181	59	99.36%
47	9556	9481	75	99.22%
48	9663	9581	82	99.15%

Control Day	Total Meters	Meters Read	Missed Reads	Pct Read		
49	8615	8489	126	98.54%		
50	8783	8586	197	97.76%		
51	6088	5831	257	95.78%		
52	6089	5731	358	94.12%		
53	6861	6646	215	96.87%		
54	8234	8039	195	97.63%		
55	9789	9634	155	98.42%		
56	7296	7137	159	97.82%		
57	5908	5620	288	95.13%		
58	5992	5760	232	96.13%		
59	8765	8696	69	99.21%		
60	9491	9426	65	99.32%		
486,944		476,635	10,309	97.88%		
Adjustment Details						
		Over 30 Days	Within 30 Days			
Change Out		94	5			
Found Complete		5	0			
No Response		5767	5			
PWD Change Out		232	46			
Refused		3	0			
Theft		12	0			
Vacant Property		251	0			
Total:		6364	56			
Adjusted Totals						
	Total Meters	Meters Read	Missed Reads	Pct Read	Cost Per Read	Total Cost
	480,580	476,635	3,945	99%	\$0.305	\$145,373.67
Monthly Reading Acceptance - 2015-11						
John M Durdaller		Digitally signed by John M Durdaller DN: cn=John M Durdaller, o=Outsource Operations, ou, email=john.durdaller@itron.com, c=US				
		Date: 2015.12.04 11:31:36 -05'00'				
Manager, Itron Outsource Operations/ Date						
		12-4-15				
Director, Philadelphia Municipal Authority/ Date						

Personnel

Quarterly City Managers Report Departmental -
Full Time Position Summary Water Fund Pg 22

Overtime Report Pg 23

Sick Leave Usage Pg 24

Injured on Duty Pg 25

Vechile Accidents Pg 26

Quarterly City Managers Report
Departmental Full Time Position Summary
Water Fund

For the period ending September 30, 2015

Department	FY'15 Year-End Actual	Fiscal Year 2016			Fiscal Year 2016				
		Year to Date			Full Year				
		Month End		Actual (Over) / Under Target Budget	Authorized Positions			Current Projection (Over) / Under	
		Target Budget	Actual		Adopted Budget	Target Budget	Current Projection	Adopted Budget	Target Budget
Division of Technology	72	74	74	0	86	86	86	0	0
Office of Fleet Management	44	44	44	0	55	55	55	0	0
Water	1,758	1,799	1,799	0	1,959	1,959	1,959	0	0
Revenue	231	231	235	0	247	247	247	0	0
Procurement	2	2	2	0	2	2	2	0	0
Law	23	22	22	0	27	27	27	0	0
Total Water Fund	2,130	2,172	2,176	0	2,376	2,376	2,376	0	0

The material in this report is preliminary and subject to revision and does not represent an official statement of the City of Philadelphia.

Payroll Report of Employee Count and Overtime for Permanent Employees for pay periods 11/06 and 11/20			
Employee Type Permanent			
November			
Fund Name	Employees in Pay Status (#)	November Base Pay	November Overtime Pay (\$)
Capital Fund	227	995,760	60,638
Engineering & Design	168	775,826	55,133
CONSTRUCTION	103	472,340	54,608
DESIGN	60	272,311	525
PROJECTS CONTROL	5	31,175	-
Envirnomenal Services	19	91,040	
OFFICE OF WATERSHEDS	6	32,105	
PLAN & RESEARCH	13	58,936	-
Finance	3	8,420	-
ACCOUNTING R&R	3	8,420	-
Survey	37	120,473	5,505
SURVEY	37	120,473	5,505
Operating Fund	1774	6,192,426	998,189
Engineering & Design	12	57,954	169
DESIGN		18,095	169
ONE CALL UNIT	12	39,858	-
Envirnomenal Services	191	892,121	14,186
MTL R&R	6	28,564	-
OFFICE OF WATERSHEDS	54	273,722	-
PLAN & RESEARCH	31	161,416	-
WW LABS/CENTRAL LAB.	100	428,420	14,186
Finance	35	139,384	3,810
ACCOUNTING	24	84,126	3,492
FIN & RATES	10	52,107	318
MTL R&R	1	3,151	-
Human Resources and Administration	151	481,649	59,833
ADMINISTRATION	10	37,953	2,137
FACILITIES MANAGEMENT	84	258,134	26,477
MACHINE SHOP	6	19,215	-
PERSONNEL	14	46,281	2,487
SAFETY	4	14,820	1,835
SECURITY	22	65,285	26,429
TRAINING	4	12,653	468
EXECUTIVE	7	27,308	-
Operations	1349	4,497,157	911,940
BAXTER WTP	53	186,333	31,351
BELMONT WTP	48	169,589	32,844
COLLECTOR SYS SUP	11	61,977	1,712
CUSTOMER SERVICE	23	74,716	14,683
DELINQU & RESTO SERV	46	141,438	80,007
DISTRIBUTION	251	770,805	238,961
FLOW CONTROL	72	245,429	37,418
INDUSTRIAL WASTE	17	82,059	7,199
INLET CLEANING	94	271,727	52,050
LOAD CONTROL	25	106,602	10,342
MATERIALS MGT	39	125,382	5,139
METER SHOP	50	153,761	26,521
NEWPCP	118	411,092	67,462
OPERATIONS ADMIN	16	92,364	2,543
PLUMBING REPAIRS PROG	9	32,315	6,610
PUMPING	44	148,292	34,825
QUEEN LANE WTP	50	173,176	26,750
SEWER MAINTENANCE	194	602,521	112,494
SEWPCP	69	236,914	61,546
SWWPCP	113	373,778	61,483
TREATMENT HQ	7	36,889	-
Public Affairs	36	124,160	8,251
CUSTOMER INFORMATION	18	52,481	3,402
PUB REL./EDUC/GOV'T	18	71,680	4,849
Grand Total	2001	7,188,186	1,058,826

SICK LEAVE USAGE

Average Number of Workdays Used per Employee

	FY16 Actual Through November						Annual Leave Days Per Employee							
	Paid Sick				Unpaid Sick	Paid and Unpaid Sick	FY15 Actual Through November				Unpaid Sick	Paid and Unpaid Sick	FY15 Actual	FY14 Actual
	Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days*2	Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days	Paid and Unpaid Sick	Paid and Unpaid Sick
<u>PWD</u>	<u>Total Days</u>	<u>0-2 days</u>	<u>3-5 days</u>	<u>>6 days</u>	<u>Total Days</u>	<u>Total Days*2</u>	<u>Total Days</u>	<u>0-2 days</u>	<u>3-5 days</u>	<u>>6 days</u>	<u>Total Days</u>	<u>Total Days</u>	<u>Total Days</u>	<u>Total Days</u>
Security	2.54	0.00	0.00	0.00	0.00	0.00	1.62	2.57	0.72	0.48	0.00	1.62	1.21	3.45
Water Treatment HQ	2.36	0.96	0.70	0.70	0.00	2.36	1.14	2.87	0.46	0.71	0.00	1.14	0.21	4.71
Inlet Cleaning	1.50	0.75	0.66	0.09	0.00	1.50	2.51	2.59	0.45	0.51	0.00	2.51	7.86	8.35
Water Conveyance HQ	1.32	0.61	0.00	0.71	0.00	1.32	2.91	0.71	0.00	0.00	0.00	2.91	0.00	11.22
Baxter WT Plant	1.13	0.46	0.10	0.57	0.00	1.13	1.99	3.34	0.37	0.71	0.03	2.27	8.10	14.41
Meter Shop	1.02	0.86	0.07	0.09	0.00	1.02	3.17	3.96	0.51	0.26	0.02	3.19	9.00	11.65
SEWPC Plant	0.92	0.61	0.12	0.19	0.00	0.92	3.83	3.05	0.00	0.00	0.00	3.83	6.12	10.73
Plumbing Repair	0.85	0.56	0.14	0.15	0.00	0.85	4.72	2.78	0.26	0.09	0.00	4.72	6.11	13.05
Collector System Support	0.85	0.85	0.00	0.00	0.00	0.85	3.21	3.08	0.56	0.85	0.05	3.26	8.70	18.98
Load Control	0.75	0.54	0.21	0.00	0.00	0.75	2.81	2.42	0.90	3.99	0.02	2.83	6.34	11.73
Distribution	0.74	0.63	0.05	0.06	0.02	0.76	2.19	2.59	0.27	1.45	0.05	2.24	5.86	12.12
NEWPC Plant	0.68	0.65	0.03	0.00	0.00	0.68	3.36	2.95	0.33	0.40	0.28	3.64	6.86	10.14
Queen Lane WT Plant	0.67	0.38	0.07	0.22	0.36	1.03	1.55	4.43	1.40	0.50	0.00	1.55	6.02	9.45
Pumping	0.67	0.57	0.00	0.10	0.00	0.67	6.21	3.48	0.25	0.36	0.02	6.23	5.97	14.44
Sewer Maintenance	0.66	0.56	0.04	0.06	0.00	0.66	1.21	2.97	0.59	3.05	0.00	1.21	5.46	11.07
Delinquency & Restoration	0.58	0.58	0.00	0.00	0.00	0.58	2.64	3.68	0.48	0.43	0.03	2.64	5.75	12.51
Projects Control & 1 Call	0.57	0.57	0.00	0.00	0.00	0.57	1.87	2.88	0.32	0.00	0.00	2.15	3.87	4.68
PWD Average	0.56	0.46	0.05	0.05	0.00	0.56	2.82	1.66	0.00	0.00	0.00	2.82	4.64	13.54
Flow Control	0.49	0.42	0.07	0.00	0.03	0.52	1.30	3.19	0.70	0.56	0.00	0.00	5.32	7.71
Public Affairs	0.48	0.41	0.07	0.00	0.00	0.48	1.57	1.90	0.36	1.61	0.00	1.57	4.22	11.40
SWWPC Plant	0.47	0.36	0.00	0.11	0.00	0.47	2.39	1.80	0.11	1.07	0.00	2.39	2.58	5.30
Planning & Research	0.46	0.35	0.11	0.00	0.00	0.46	3.02	2.54	0.58	0.21	0.00	3.02	0.16	9.16
Finance	0.45	0.39	0.06	0.00	0.02	0.47	2.07	1.82	0.16	0.09	0.00	2.07	5.21	12.13
Design	0.44	0.44	0.00	0.00	0.00	0.44	2.10	2.90	0.22	0.59	0.00	2.10	5.86	10.83
Belmont WT Plant	0.44	0.44	0.00	0.00	0.00	0.44	3.62	2.73	0.00	0.56	0.00	3.62	5.12	11.28
Admin. & HR Division	0.39	0.29	0.00	0.10	0.00	0.39	2.00	2.40	0.38	0.09	0.00	2.00	5.26	9.91
Materials Management	0.39	0.39	0.00	0.00	0.00	0.39	5.44	1.30	0.00	2.51	2.18	7.62	6.81	12.96
Watersheds	0.35	0.35	0.00	0.00	0.00	0.35	1.43	0.14	0.18	0.81	0.00	1.43	4.16	7.92
Operations Administration	0.32	0.32	0.00	0.00	0.00	0.32	1.39	2.75	0.05	0.19	0.00	0.00	1.39	5.65
Industrial Waste	0.32	0.32	0.00	0.00	0.00	0.32	1.86	3.25	0.26	1.35	0.00	1.86	5.06	9.96
Customer Service	0.30	0.30	0.00	0.00	0.00	0.30	2.76	1.59	0.06	0.31	0.00	2.76	5.78	11.50
BLS	0.00	0.00	0.00	0.00	0.00	0.00	1.09	0.21	0.00	0.24	0.00	1.09	0.00	1.09
Survey	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.79
Construction	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	3.02	6.86

*1 Calculated as an estimate based on Fiscal Year to Date usage.

*2 PWD units are ranked highest to lowest based on the annualized estimate of the total number of sick days used per employee.

INJURED ON DUTY

	PWD	Fiscal Year 2016 (cumulative)				Fiscal Year 2015 (cumulative)				Fiscal Year 2014			
		Injuries				Injuries				Injuries			
		Lost Time	Duty	Other	Total	Lost Time	Duty	Other	Total	Lost Time	Duty	Other	Total
	<u>Operations</u>	<u>21</u>	<u>22</u>	<u>33</u>	<u>76</u>	<u>44</u>	<u>54</u>	<u>94</u>	<u>194</u>	<u>53</u>	<u>77</u>	<u>133</u>	<u>263</u>
	Sewer Maint.	7	3	2	12	12	9	15	36	15	18	16	49
	Inlet Cleaning	3	4	7	14	10	11	16	37	4	13	18	35
	Distribution	7	4	6	17	12	16	21	49	18	13	18	49
	SWWPCP	0	4	4	8	4	4	14	22	3	3	17	23
	Load Control	0	0	0	0	1	0	1	2	0	1	1	2
	Delinquency & Restoration	2	1	0	3	1	0	1	2	0	1	0	1
	Flow Control	0	0	0	0	1	2	8	11	4	6	9	19
	Pumping	0	1	2	3	0	1	0	1	2	2	12	16
	NEWPCP	1	2	4	7	0	0	2	2	1	5	7	13
	Queen Lane	0	0	1	1	0	2	4	6	1	3	5	9
	Customer Service	0	0	0	0	0	0	2	2	0	2	6	8
	SEWPCP	1	1	1	3	0	5	5	10	1	3	4	8
	Materials Management	0	1	0	1	0	1	0	1	2	1	3	6
	Baxter	0	1	0	1	0	0	0	0	0	1	3	4
	Plumbing Repairs	0	0	0	0	0	0	0	0	1	0	3	4
	Conveyance HQ	0	0	0	0	0	0	0	0	0	2	1	3
	Belmont	0	0	1	1	0	0	1	3	0	3	2	5
	Industrial Waste	0	0	2	2	0	0	0	0	1	0	4	5
	Meter Shop	0	0	2	2	3	2	3	8	0	0	2	2
	Security	0	0	0	0	0	1	1	2	0	0	1	1
	Operations Administration	0	0	1	1	0	0	0	0	0	0	1	1
	Water Treatment HQ	0	0	0	0	0	0	0	0	0	0	0	0
	Collector Support	0	0	0	0	0	0	0	0	0	0	0	0
	<u>Planning & Engineering</u>	<u>0</u>	<u>3</u>	<u>2</u>	<u>5</u>	<u>0</u>	<u>2</u>	<u>5</u>	<u>7</u>	<u>0</u>	<u>6</u>	<u>9</u>	<u>15</u>
	Survey	0	2	0	2	0	1	0	1	0	5	3	8
	BLS	0	0	0	0	0	1	1	2	0	1	6	7
	Projects Control	0	0	0	0	0	0	0	0	0	0	0	0
	Design	0	0	0	0	0	0	0	0	0	0	0	0
	Construction	0	1	1	2	0	0	4	4	0	0	0	0
	Planning & Research	0	0	1	1	0	0	0	0	0	0	0	0
	Watersheds	0	0	0	0	0	0	0	0	0	0	0	0
		0	0	0		0	0	0					
	<u>Human Resources</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>1</u>	<u>7</u>	<u>8</u>
	<u>Public Affairs</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>	<u>0</u>	<u>2</u>
	<u>Finance & Admin.</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>1</u>	<u>2</u>	<u>4</u>	<u>7</u>	<u>0</u>	<u>7</u>	<u>20</u>
	Fac. Mgmt. & Mach. Shop	1	0	3	4	5	5	5	15	7	6	7	20
										<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
	<u>PWD TOTALS</u>	<u>22</u>	<u>25</u>	<u>38</u>	<u>85</u>	<u>50</u>	<u>63</u>	<u>106</u>	<u>221</u>	<u>60</u>	<u>92</u>	<u>156</u>	<u>308</u>

VEHICLE ACCIDENT REPORT										
PWD Group		FY 2016 - (Cumulative)			FY 2015			FY 2014		
		Preventable	Non-Preventable	TOTALS	Preventable	Non-Preventable	Totals	Preventable	Non-Preventable	Totals
	Subtotal	41	14	55	68	92	160	79	112	191
	Distribution	11	5	16	24	22	46	21	30	51
	Sewer Maintenance	10	1	11	16	28	44	17	27	44
	Inlet Cleaning	5	2	7	8	12	20	13	14	27
	Pumping	1	0	1	3	1	4	6	11	17
	Delinquency & Restoration	2	3	5	8	4	12	7	7	14
	Flow Control	2	0	2	2	6	8	2	9	11
	NEWPCP	1	0	1	0	1	1	2	2	4
	SEWPCP	2	1	3	1	0	1	4	0	4
	SWWPCP	4	0	4	2	1	3	2	1	3
	Baxter	0	0	0	1	0	1	0	2	2
	Plumbing Repairs	0	0	0	0	0	0	0	2	2
	Customer Service	1	0	1	2	6	8	2	2	4
	Security	0	0	0	1	4	5	0	1	1
	Metering	0	1	1	0	6	6	1	2	3
	Queen Lane	0	0	0	0	0	0	0	0	0
	Load Control	0	0	0	0	0	0	0	1	1
	Collector Support	0	0	0	0	1	1	0	0	0
	Operations Admin.	1	0	1	0	0	0	0	0	0
	Belmont	0	0	0	0	0	0	0	0	0
	Industrial Waste	1	1	2	0	0	0	2	1	3
	Synagro/BRC	0	0	0	0	0	0	0	0	0
	Conveyance HQ	0	0	0	0	0	0	0	0	0
	Materials Management	0	0	0	0	0	0	0	0	0
	Water Treatment HQ	0	0	0	0	0	0	0	0	0
	Planning & Engineering	4	2	6	5	5	10	4	11	15
	BLS	1	0	1	2	2	4	4	3	7
	Survey	2	1	3	1	2	3	0	4	4
	Construction	1	1	2	1	1	2	0	3	3
	Design	0	0	0	0	0	0	0	0	0
	Planning & Research	0	0	0	0	0	0	0	0	0
	Watersheds	0	0	0	1	0	1	0	1	1
	IS&T	0	0	0	0	0	0	0	0	0
	Human Resources	0	0	0	0	0	0	0	0	0
	Finance & Admin.	0	0	0	0	0	0	0	2	2
	Fac. Mgmt. & Mach. Shop	0	3	3	3	3	6	2	4	6
	Public Affairs	0	0	0	1	0	1	0	0	0
	PWD TOTALS	45	19	64	77	100	177	85	129	214
*Accidents are presently not being categorized as Preventable/non-preventable.										

Energy Use

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Heating Gas Bill	Pg	30

October 2015 Billing Summary

WATER

	Billing Period	Power Factor*	Demand (Kw)			Usage Kwh	Cost				FY 15 YTD	
			on pk	off pk	plc**		PPL	PECO	Total	unit	Kwh	Cost
Baxter WTP	9/24 - 10/21	89.6	468	537	429	220,629	\$ 15,639	\$ 3,046	\$ 18,685	0.0847	1,087,098	\$ 90,148
Belmont WTP	9/23 - 10/21	95.4	347	433	261	150,916	\$ 10,697	\$ 2,310	\$ 13,007	0.0862	694,128	\$ 58,671
Queen Lane WTP ##	9/24 - 10/21	78.2	575	485	403	221,910	\$ 15,729	\$ 3,255	\$ 18,984	0.0855	1,035,496	\$ 86,966
Torresdale PS	9/24 - 10/21	97.6	3200	4302	3276	1,895,783	\$ 134,377	\$ 21,288	\$ 155,665	0.0821	8,866,445	\$ 717,451
Lardner's Pt PS	9/24 - 10/21	98.9	2845	4206	3139	1,862,768	\$ 132,037	\$ 20,295	\$ 152,332	0.0818	9,037,945	\$ 724,391
Bel RWPS	9/24 - 10/21	99.7	2087	3629	2121	1,630,826	\$ 115,596	\$ 16,168	\$ 131,764	0.0808	7,104,095	\$ 568,571
QL RWPS	9/24 - 10/21	92.2	1832	3067	1583	1,159,948	\$ 82,219	\$ 13,206	\$ 95,425	0.0823	5,682,899	\$ 462,995
QL PS (new)	9/24 - 10/21	94.8	734	1024	617	431,358	\$ 30,576	\$ 4,965	\$ 35,541	0.0824	2,054,187	\$ 165,411
Bel HSPS	9/24 - 10/21	98.5	359	357	366	199,742	\$ 14,158	\$ 2,405	\$ 16,563	0.0829	923,591	\$ 75,576
East Park	9/24 - 10/21	11.5	25	608	--	73,860	\$ 5,235	\$ 1,661	\$ 6,896	0.0934	494,874	\$ 42,028
EOL PS	9/24 - 10/21	93.9	476	688	481	285,321	\$ 20,224	\$ 3,501	\$ 23,725	0.0832	1,240,609	\$ 100,848
WOL PS	9/24 - 10/21	--	257	482	93	99,794	\$ 7,074	\$ 1,950	\$ 9,024	0.0904	333,072	\$ 29,742
Rox PS	9/24 - 10/21	95.0	197	348	127	101,636	\$ 7,204	\$ 1,643	\$ 8,847	0.0870	543,030	\$ 45,243
Fox Chase PS	9/25 - 10/24	--	150	246	171	121,400	\$ 8,605	\$ 1,795	\$ 10,400	0.0857	517,600	\$ 44,129
Chestnut Hill PS	9/24 - 10/21	50.1	28	18	--	7,547	\$ 535	\$ 259	\$ 794	0.1052	34,394	\$ 3,501
Water HQ	9/25 - 10/24	88.3	218	175	208	76,240	\$ 5,404	\$ 1,497	\$ 6,901	0.0905	381,120	\$ 33,237

* Power factor penalty levied when < 90

-- estimated data

**PLC - peak load contribution - changes every June

average of the five highest hourly loads
in the PJM territory for the previous year



contract minimum



power factor adjustment

October 2015 Billing Summary

WASTEWATER

	Billing Period	Power Factor *	Demand (Kw)			Usage Kwh	Cost				FY 15 YTD	
			on pk	off pk	plc**		PPL	PECO	Total	Unit	Kwh	Cost
Southwest	10/1 - 10/30	96.0	9262	9573	7357	5,290,543	\$ 375,004	\$ 52,052	\$ 427,056	0.0807	21,250,346	\$ 1,706,050
Northeast	10/1 - 10/30	98.2	5435	4497	337	1,382,044	\$ 97,962	\$ 22,104	\$ 120,066	0.0869	6,417,807	\$ 542,344
Southeast	10/1 - 10/30	98.6	3430	3643	1844	1,357,469	\$ 96,220	\$ 17,521	\$ 113,741	0.0838	5,786,317	\$ 477,703
Cent Sch PS	10/1 - 10/30	92.1	1958	1961	819	558,328	\$ 39,575	\$ 9,244	\$ 48,819	0.0874	2,332,372	\$ 203,261
WW HQ	10/2 - 10/30	--	127	119		51,120	\$ 3,623	\$ 1,088	\$ 4,711	0.0922	280,960	\$ 25,829
Neil Dr ##	10/2 - 10/30	--	83	68	125	25,560	\$ 1,812	\$ 826	\$ 2,638	0.1032	117,360	\$ 12,175
Mingo Cr	10/1 - 10/30	--	1930	1222	10	37,811	\$ 2,680	\$ 7,220	\$ 9,900	0.2618	131,613	\$ 31,879
43rd st PS	10/2 - 10/30	--	70	68	68	25,152	\$ 1,783	\$ 698	\$ 2,481	0.0986	86,880	\$ 8,899
Venice Isle PS	10/2 - 10/30	--	150			7,296	\$ 517	\$ 914	\$ 1,431	0.1962	38,016	\$ 6,768
BLS	9/24 - 10/23	91.9	478	486	532	175,303	\$ 12,426	\$ 3,040	\$ 15,466	0.0882	975,748	\$ 82,456

* Power factor penalty levied when < 90

**PLC - peak load contribution - changes every June, average of the five highest hourly loads in the PJM territory for the previous year

 power factor adjustment

	<u>OCTOBER</u>				<u>FY 16 YTD</u>		
	<u>kwh</u>	<u>cost</u>	<u>unit cost</u>		<u>kwh</u>	<u>cost</u>	<u>unit cost</u>
Total Water	8,539,678	\$ 704,553	0.0825		40,030,583	\$ 3,248,908	0.0812
Total Wastewater	8,910,626	\$ 746,311	0.0838		37,417,419	\$ 3,097,366	0.0828
PWD Total ++	17,450,304	\$ 1,450,864	0.0831		77,448,002	\$ 6,346,274	0.0819
++ represents over 99.5 % of total usage and costs							

PWD MUNICIPAL ACCOUNT PGW BILLINGS

NOVEMBER 2015 (October 15 - November 16)

MS Rate Unit Cost - \$0.94/ccf

FACILITY	METER #	NOVEMBER		FY 15 YTD	
		USAGE (ccf)	COST (\$)	USAGE (ccf)	COST (\$)
BAXTER WTP	2024225	726	\$ 700	11,376	\$ 10,841
	1909431	333	\$ 387	333	\$ 460
BELMONT WTP	2023707	537	\$ 523	3,234	\$ 3,135
	2018317	12	\$ 31	47	\$ 138
<u>QUEEN LANE WTP</u>					
filter bldg	1826782	7,911	\$ 7,442	8,172	\$ 7,761
pre-treatment bldg	1521901	2	\$ 21	2	\$ 94
survey bldg	1785627	90	\$ 114	188	\$ 280
BELMONT HSPS	1921715	-	\$ 19	-	\$ 92
QUEEN LANE RWPS	1479265	2	\$ 20	8	\$ 98
FOX CHASE PS	1906823	342	\$ 340	503	\$ 563
EAST PARK BS	1906765	171	\$ 179	180	\$ 261
	1906764	199	\$ 206	308	\$ 382
FAIRHILL PS	2024292	1,926	\$ 1,826	2,340	\$ 2,285
EAST OAK LANE	1447520	76	\$ 101	149	\$ 245
	1751522	25	\$ 44	107	\$ 196
SOUTHEAST WPCP	2024666	3,805	\$ 3,589	3,814	\$ 3,670
BRC	2115512	6	\$ 65	8	\$ 177
	2064949	94	\$ 121	133	\$ 232
	2024681	1,557	\$ 2,165	2,435	\$ 3,397
<u>NORTHEAST WPCP</u>					
stb pilot	1908768	-	\$ 19	2	\$ 94
stb - chiller	1989946	-	\$ 19	-	\$ 92
administration bldg	2024807	1,546	\$ 1,726	1,779	\$ 2,033
esb - 2	2023099	-	\$ 19	-	\$ 92
it bldg	1587924	11	\$ 30	35	\$ 126
lower garage - fleet	2024462	408	\$ 467	534	\$ 663
mpc bldg	1989897	101	\$ 130	101	\$ 204
south storage bldg	2115342	1,991	\$ 1,907	8,924	\$ 8,494
sludge	1884571	-	\$ 19	5,600	\$ 5,382
north storage bldg - esb	2024487	625	\$ 707	843	\$ 996
storeroom 54	2024473	498	\$ 569	515	\$ 659
pst	2070028	45	\$ 69	45	\$ 142
locker bldg	1738407	35	\$ 56	71	\$ 164
sodium hypo - eps	2035586	690	\$ 780	690	\$ 857
BLS	2064670	7	\$ 25	38	\$ 128
COLLECTOR SYSTEM HQ	1987632	3,043	\$ 2,874	5,037	\$ 4,818
WATER CONVEYANCE HQ	2026601	1,576	\$ 1,744	2,219	\$ 2,442
	2026599	2,563	\$ 2,819	3,879	\$ 4,168
	1761376	113	\$ 142	155	\$ 256
	1724990	180	\$ 215	280	\$ 385

PWD INTERRUPTABLE ACCOUNT NATURAL GAS BILLINGS

NOVEMBER 2015 (NOVEMBER 1 - NOVEMBER 30)

FACILITY	METER #	NOVEMBER USAGE (ccf)	NOVEMBER COST (\$)				FY 16 YTD	
			DISTRIBUTION (PGW)	SUPPLY (Third Party)	TOTAL	UNIT (\$/ccf)	USAGE (ccf)	COST
BAXTER WTP (IT-C)	2116160	20,200	\$ 1,669	\$ 12,023	\$ 13,692	\$0.68	24,400	\$ 16,652
BELMONT WTP (IT-B)	2064976	14,200	\$ 1,524	\$ 8,447	\$ 9,971	\$0.70	16,780	\$ 12,191
BLS (IT-B)	1806080	10,050	\$ 1,144	\$ 5,981	\$ 7,125	\$0.71	30,740	\$ 18,340
BRC (IT-E)	2036194	247,897	\$ 15,468	\$ 147,667	\$ 163,135	\$0.66	1,134,172	\$ 578,940
NORTHEAST WPCP (IT-C)								
cogeneration	2036191	76,680	\$ 5,141	\$ 45,639	\$ 50,780	\$0.66	242,875	\$ 131,089
pre-treatment bldg	2115831	30,020	\$ 2,152	\$ 17,866	\$ 20,018	\$0.67	57,271	\$ 34,013

PWD TOTALS

RATE CATEGORY	NOVEMBER			FY 16 YTD	
	USAGE (ccf)	COST (\$)		USAGE (ccf)	COST (\$)
MUNICIPAL	31,246	\$ 32,227		64,084	\$ 66,502
INTERRUBTABLE	399,047	\$ 264,721		1,506,238	\$ 791,225
TOTAL	430,293	\$ 296,948		1,570,322	\$ 857,727

Service Level Goals

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OCTOBER PUBLIC RELATIONS MANAGER'S MONTHLY REPORT	
<u>Press Release(s)</u>	NDR*
<u>Media Advisories</u>	NDR*
<u>Daily Media Clips</u>	NDR*

OCTOBER PUBLIC RELATIONS MANAGER'S MONTHLY REPORT	
	NDR*
Media Inquiries	NDR*
Media Campaigns	NDR*
Publications	NDR*
Events	NDR*

NDR* No Data Reported

CUSTOMER INFORMATION

Service Level Measure	Unit of Measurement	Goal	July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15	YTD or Mo. Avg.	FY '15 Current Month	FY '15 YTD or Mo. Avg.	FY '15 Year End Actual	FY '14 Year End Actual
Calls Received	Number		17,905	15,646	13,108	16,619	14,900		78,178	14,040	14,040	98,234	163,177
Call Abandonment Rate	Calls abandoned /calls received	3.00%	7.69% 3.00%	7.21% 3.00%	8.73% 3.00%	8.28% 3.00%	5.68% 3.00%	3.00%	7.52% 3.00%	8.54% 3.00%	8.54% 3.00%	5.72% 3.00%	14.45%
Average Waiting Time	Min:sec		00:08	00:02	00:02	00:02	00:03		00:03	00:37	00:37	00:37	1:24
Average Talk Time Per Call Answered	Minutes		2.44	2.4	2.36		2.45		2.4125	2.45	2.45	2.295	
COMMERCIAL STORMWATER CUSTOMER BILLING CALLS	GENERAL INFORMATION		NDR*	NDR*	NDR*	NDR*	NDR*		0	16	16	164	807
	SIDEYARDS/VACANT LOTS		NDR*	NDR*	NDR*	NDR*	NDR*		0	12	12	36	124
	WATER-ONLY CUSTOMERS		NDR*	NDR*	NDR*	NDR*	NDR*		0	15	15	24	138
	APPEALS		NDR*	NDR*	NDR*	NDR*	NDR*		0	5	5	49	281
	CREDITS		NDR*	NDR*	NDR*	NDR*	NDR*		0	5	5	71	194
	MAJOR QUESTIONS		NDR*	NDR*	NDR*	NDR*	NDR*		0	5	5	25	57
	TOTAL CALLS		0	0	0	0	0	0	0	58	58	376	1,431

NDR* No Data Reported

CUSTOMER INFORMATION CALL DATA													
Service Level Measures	Explanation	July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15	Year To Date	% of Total	'14 Sm. Month	FY '14 Yr To Date	FY '15 Yr End Act.	FY '14 Yr End Act.
Abatement	Special conditions (leaks) needing	0	1	0	0	2		3	0.00%	0	1	2	4
Auto. Meter Rd.	AMR appointments.	59	92	79	105	77		412	0.57%	47	127	629	331
B.P.C.S.	Broken Pipes, Can't (Be) Shut.	116	107	116	93	92		524	0.72%	57	277	1,451	1,348
Bad Taste/Odor	Bad Taste & Odor Complaints.	1	1	4	1	4		11	0.02%	1	7	14	26
Billing	PWD Call Center handles	10,782	9,109	7,521	10,805	9,565		47,782	66.11%	8,005	42,290	100,225	98,543
Cave Ins-Depr.	Customer Service determines cause	147	176	171	132	93		719	0.99%	55	540	1,402	1,261
Choked Drains	Inspector examines & may refer job.	64	50	57	51	46		268	0.37%	36	208	612	768
Collections	Calls	74	74	28	32	45		253	0.35%	59	342	596	493
Compost Req.	Data given on PWD sites	0	0	0	0	0		0	0.00%	47	148	0	2
Construct Issues	PWD & contractor job questions	70	66	62	45	79		322	0.45%	42	232	646	646
Damage Claims	Examined by PWD Claims Investiga-	0	39	22	25			86	0.12%	27	188	344	651
Drought Info/FP	Req.data-water emergency/froz.pipes	1	1	0	0	0		2	0.00%	0	0	0	570
Erosion & Sed.	Erosion/sediment - unsecured sites.	1	0	0	0	0		1	0.00%	0	2	3	6
F.H.K.O.	Fire hydrant knocked over.	5	7	8	10	7		37	0.05%	5	33	52	52
Find Curb Stop	Inspect. sent to find/mark curb stop.	112	138	128	113	93		584	0.81%	111	646	1,126	1,107
HELP Program	Calls about the Homeowner's	80	63	58	37	41		279	0.39%	66	345	707	719
Hydrant	Hydrant issues or problems.	253	222	164	112	75		826	1.14%	65	811	1,424	1,308
Illegal Restores	Data on illegal restores referred	74	93	54	50	38		309	0.43%	47	350	621	544
Inlet Clean/Repair	Data given to Inlet Cleaning or	288	278	312	254	167		1,299	1.80%	311	1,261	2,397	2,291
Leaks	Low volume street/curb leaks, refer-	441	390	331	418	333		1,913	2.65%	412	1,456	6,471	5,417
LNP-W/sheds	Livable Neighborhood Program.	0	0	0	0	0		0	0.00%	0	0	0	0
Lock Hydrant	Repeat abuse hydrants referred	2	0	0	0	0		2	0.00%	0	5	4	6
Low Pressure	Inspector to investigate/refer findings.	125	124	101	93	85		528	0.73%	115	489	1,362	1,346
Main Breaks	Large volume leaks, priority job given	77	47	66	99	72		361	0.50%	74	127	1,695	2,238
Meters	All meter issues to Meter Shop.	492	513	475	431	542		2,453	3.39%	416	2,385	6,553	6,161
Miss. Man.Cov.	Inspector assesses ownership. PWD	10	10	12	0	5		37	0.05%	9	70	126	177
Missing In. Cov.	To Customer Service/Sewer Main-	8	2	3	0	0		13	0.02%	8	25	48	43
Multi-Account	Multi-call/account Handling.	124	132	98	125	97		576	0.80%	0	508	1,317	1,151
N.E. Odor	NE Plant air odor-related calls.	1	0	0	0	0		1	0.00%	1	6	12	10
No Water	Cust.Reps.decide cause/refer action.	277	285	224	312	239		1,337	1.85%	254	1,660	4,760	3,362
NOD/Defect	Issued by Inspector, who	226	223	234	230	225		1,138	1.57%	271	1,532	3,277	2,314
Noisy Pipes	Customer requests investigation.	26	9	7	10	6		58	0.08%	6	36	86	124
Owner/Tenant	Issues re billing	158	152	133	140	142		725	1.00%	84	559	1,125	707
Pay. Agree. Inq.	Inquiry about payment agreements.	89	255	66	53	49		512	0.71%	69	397	989	556
Pay. Agree. Ref.	Referral to PWD re pay. agreement.	15	85	0	17	25		142	0.20%	16	110	272	546
Payment Agree.	Payment agreement established.	280	6	0	226	178		690	0.95%	112	681	1,313	1,998
Payments	Customers making payments	201	184	102	147			634	0.88%	112	475	640	599
PWD Bot. Water	Customer requests for	0	0	0	0	0		0	0.00%	0	0	0	0
PWD Security	Calls re W & WW system security.	0	0	0	0	0		0	0.00%	1	5	10	5
Rate Increase	Customer inquiries.	1	1	5	3	0		10	0.01%	2	4	24	14
Refunds	Requests	1	0	1	0			2	0.00%	0	6	9	23
Repeat Calls	Multiple calls on same incident.	123	65	63	63	45		359	0.50%	32	231	970	1,922
Req. for Cement	Any type cement repair/deficiency.	0	21	28	29	16		94	0.13%	12	105	329	189
Request Literat.	Given to Public Affairs Unit	0	21	16	19	21		77	0.11%	21	157	301	832
Restore Service	Request to reverse shut-off. To	463	436	226	359	312		1,796	2.48%	206	1,324	2,626	4,329
S. F. R.	Storm Flood Relief.	3	0	0	0	0		3	0.00%	0	0	5	10
S.O.I.E.	Shut Off In Error	0	17	4	15	9		45	0.06%	15	67	105	126
Senior Cit. Disc.	Caller qualifications checked. If ok,	148	140	85	100	103		576	0.80%	35	255	621	623
Service Hydrant	Problem with, or damaged hydrants	0	1	0	0	0		1	0.00%	0	2	3	16
Sewer Gas Odor	Referred first to Inlet Cleaning for	0	17	20	28	25		90	0.12%	10	168	295	193
Shut Off F. Hyd.	Opened hydrant calls are referred	78	35	63	30	14		220	0.30%	7	113	158	72
Shut Offs -WR	House water running - Inspector will	28	0	19	18	15		80	0.11%	20	109	519	314
Sprinkler Cap	Call referred to Fire Dept.	4	1	0	1	0		6	0.01%	0	2	5	2
Sprinkler/Hose	Ticket to Pub.Affairs, which contacts	0	1	0	1	0		2	0.00%	0	3	5	20
Stormwater	Bill Inquiries.	11	11	9	9	8		48	0.07%	14	85	161	336
Terror	Terrorism-related customer calls.	0	0	0	0	0		0	0.00%	0	1	1	3
Title Company	Information requests	4	9	4	7	9		33	0.05%	8	44	96	188
Transfer Call	To other PWD unit or City agency.	111	287	361	334	314		1,407	1.95%	574	3,094	4,880	6,829
Undefined Code	Un-assigned codes or system errors.	0	0	0	0	0		0	0.00%	0	412	412	0
Vacant - BP	Vacant prop. water running-Inspector	32	38	47	46	35		198	0.27%	77	279	1,146	1,310
Vector Dye Test	Testing for service leaks or	0	0	0	0	0		0	0.00%	0	2	4	2
Water in Cellar	Inspector investigates/refer findings	300	244	283	248	211		1,286	1.78%	288	1,137	5,173	5,036
Water Quality	Inspector investigates or a sample	62	48	49	46	42		247	0.34%	56	343	783	713
WRAP	Callers are screened & an applica-	350	150	194	91	77		862	1.19%	124	0	2,534	2,534
Total	Total	16,398	14,477	12,113	15,613	13,678	0	72,279	100.00%	12,442	66,277	163,476	163,177

Info complete to date. Only latest 6 months are shown. Prior years' info subject to software rounding.
NDR* No Data Reported

FINANCE

Unit	Description of Service	Unit of Measurement	Goal	July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15	YTD or Mo. Avg.	FY '15 Current Month	FY '15 YTD or Mo. Avg.	FY '14 Year End Actual	FY '14 Year End Actual
Procurement Unit (Professional Service Contracts)	<u>New Contract Requests</u>													
	Requests Received	Number		3	3	6	19	16		47	0	14	4	4
	Contracts Conformed	Number		0	1	0	3	1		5	2	10	23	23
	<u>Process Time for Conform.</u>			0	0	0	2	2		4				
	Internal - PWD	avg # days	40							0	53	44.8	90.7	90.7
	External Agencies									0				
	Law-to-Draft	avg # days	15	0	46	0	69	101		216	32	33	46.3	46.3
	Vendor Review	avg # days	30	0	30	0	22	19		71	12	23	19.8	19.8
	Law to Conform	avg # days	35	0	89	0	35	42	-	166	70	49	30.4	30.4
	Total Processing Days	avg # days	80	0	165	0	128	164		457	115	134	187.2	187.2
	<u>Contract Amendments</u>									0				
	Requests Processed	Number		12	5	4	5	3		29	5	50	86	86
	Amendments Conformed	Number		7	9	9	17	15		57	10	59	111	111
	<u>Process Time for Conform.</u>									0				
	Internal - PWD	avg # days	10	16	17	15	15	17		80	21	13.6	29	29
	External Agencies									0				
	Law Draft	avg # days	15	90	47	42	42	45		266	28	31	32.2	32.2
	Vendor Review	avg # days	30	57	26	41	41	45		210	38	27	31.8	31.8
	Law to Conform	avg # days	35	54	58	39	39	57		247	78	68	62.8	62.8
	Total Processing Days	avg # days	80	217	148	137	137	164	0	803	165	139	155.8	155.8
Capital Accounting	Public Works Projects	% Processed within	100%	NDR*	NDR*	NDR*	NDR*	NDR*		0	100%	94%	100.0%	100.0%
	Estimates Processed	4 Days		NDR*	NDR*	NDR*	NDR*	NDR*		0				
	Prof Svcs Contracts	% Processed within	100%	NDR*	NDR*	NDR*	NDR*	NDR*		0	66.40%	72.38%	77.0%	77.0%
	Invoices Processed	10 Days		NDR*	NDR*	NDR*	NDR*	NDR*		0				
Operating Fund Accounting	Number of invoices processed*1	Total Number	1,700	NDR*	NDR*	NDR*	NDR*	NDR*		0	N/A	N/A	5,179	5,179
		Average		NDR*	NDR*	NDR*	NDR*	NDR*						

NDR* No Data Reported

*1 Days to process invoices not available until FAMIS is reprogrammed.

Facilities Management														
Unit	Service Level Measure	Unit of Measurement	Goal	July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15	YTD or Mo. Avg.*1	FY '15 Current Month	FY '15 YTD or Mo. Avg.	FY '15 Year End Actual	FY '14 Year End Actual
Bldg. Maint.	Bldg Maint, PWD Properties	Jobs completed	Actual	0	53	64	83	46		246	55	635	1,412	613
			Goal							0	53	503		
		Pending	Actual	5	12	13	5	5		40	402	383	3,316	345
	Street Cement Work	Jobs completed	Actual	0	0	0	0	0		0	92	555	610	1,903
			Goal							0	123	1604		
		Pending	Actual	0	0	0	0	0		0	123	218	1,798	255
	Street Plumbing Work	Jobs completed	Actual	0	0	0	0	0		0	91	457	861	1,225
			Goal							0	82	1,120		
Machine Shop	Pump Station Repairs	Jobs completed	Actual	5	3	4	6	3		21	5	29	55	82
			Goal							0	9	86	86	6
	Hydrant Repairs	"O" Ring Seal Plates	Actual	0	0	0	0	0		0	0	0	0	0
			Goal							0	0	0		
	Welding Repairs	Brackets	Actual	10	12	14	15	12		63	6	52	136	126
			Goal							0	6	107		
		Vehicle Repairs	Actual	3	2	3	5	3		16	6	19	42	62
			Goal							0	3	41		
		General	Actual	19	17	18	20	21		95	19	107	236	296
			Goal							0	18	263		
	Tool Restoration	Grabbers	Actual	64	49	63	70	68		314	48	273	630	613
			Goal							0	29	676		
	Miscellaneous	Jobs Completed	Actual	23	21	127	26	22		219	21	103	239	332
			Goal							0	26	312		
	TOTALS	Jobs Completed	Actual	177	168	312	188	129	0	974	343	2,230	3,991	1,511
			Goal	0	0	0	0	0	0	0	374	2,180		

*1 The numbers in this column represent totals for jobs completed and monthly averages for backlogs

Training Summary

By Organization for Philadelphia Water Department
Philadelphia Water Department Excludes Terminated
For Classes Starting Between
10/1/2015 and 10/30/2015

Organization	Training Hours	Credits	People
Philadelphia Water Department	1.00	0	11
....Sewer Maintenance	1.00	0	7
....Flow Control - WW	0.00	0	1
....Inlet Cleaning	0.00	0	3
....Load Control	0.00	0	1
....Distribution	21.00	0	63
....Baxter Water Treatment Plant	0.00	0	5
....Water Conveyance Headquarters	0.00	0	1
....Flow Control	0.00	0	9
....Metering	18.00	0	18
....Customer Service	0.00	0	3
....Operations Administration	0.00	0	1
....Northeast Water Pollution Control Plant	0.00	0	44
....Southeast Water Pollution Control Plant	0.00	0	54
....Collectors System Support	0.00	0	2
....Belmont Water Treatment Plant	0.00	0	2
....Treatment Headquarters	0.00	0	3
....Delinquency And Restoration Services	0.00	0	5
....Southwest Water Pollution Control Plant	48.00	0	15
....Delaware Pumping	0.00	0	1
....Materials Management - ARA	0.00	0	1
....Schuylkill Pumping	0.00	0	5
....Materials Management - Southwest WPC	0.00	0	1
....Materials Management - Northeast WPC	0.00	0	4
....Public Rel/Govt./Asst.	0.00	0	3
....Customer Information	0.00	0	5
....Design	0.00	0	8
....Construction	0.00	0	18
....Inorganic Lab - Northeast	0.00	0	5
....Planning & Research R/R	0.00	0	3
....Survey	0.00	0	1
....Materials Testing Laboratory R & R	0.00	0	8
....Projects Control	0.00	0	3
....BLS - Central Laboratory	0.00	0	1
....Bureau of Laboratory Services	0.00	0	77
....Planning and Research	0.00	0	9
....Office of Watersheds	0.00	0	12
....Office of Watersheds R&R	8.00	0	2
....Training	0.00	0	3
....Personnel	0.00	0	2
....Facilities Management	0.00	0	65
....Financial and Rate Analysis	0.00	0	1
....Accounting	0.00	0	1
....Executive & Administration	0.00	0	2
....Machine Shop	0.00	0	4
Total	97.00	0	493

Bureau of Laboratory Services

1/8/2016

Service Level Measure	Unit of Measurement	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	YTD.
ANALYSES								
NEWPCP LAB	NUMBER	5092	4787	4696	4984	4861		24420
SEWPCP LAB	NUMBER	3452	3432	3338	3432	3314		16968
SWWPCP LAB	NUMBER	6512	6585	6314	6321	6193		31925
BIOLOGY LAB	NUMBER	3767	3655	3233	3675	3089		17419
INORGANIC LAB	NUMBER	6086	6015	5299	6722	4536		28658
ORGANIC LAB	NUMBER	2350	1423	1130	1770	1031		7704
MEL PHYSICAL LAB	NUMBER	5300	6000	4100	5465	4600		25465
TOC GOAL	%	100%	100%	100%	100%	100%		100%
ACCURACY								
	%	98%	98%	91%	93%	88%		94%
SAMPLING								
DRINKING WATER	NUMBER	3025	2638	3204	2835	2253		13955
SANITARY RELEASE	NUMBER	138	196	185	164	90		773
WPCP NPDES	NUMBER	248	252	243	243	244		1230
CENTRAL RECEIVING								
SAMPLES LOGGED	NUMBER	304	382	300	407	326		1719
TESTS ASSIGNED	NUMBER	2801	3133	4062	4165	3814		17975
DATA ENTERED	NUMBER	3526	3276	3309	3350	2929		16390
INSPECTIONS								
CROSS CONNECTION	NUMBER	151	67	87	325	212		842
VENDOR SURVEILLANCE	NUMBER	9	8	9	13	11		50
BILLABLE SERVICES								
MEL / MAS GOAL	\$	\$ 33,150	\$ 25,485	\$ 22,810	\$ 22,810	\$ 12,363		\$ 116,618

PLANNING & RESEARCH UNIT																	
Planning and Environmental Services Division																	
Group			Service Level Measure	Note	Unit	Goal	PWD PRIVATE DEVELOPMENT SERVICES					Ytd. or	FY '15	FY '15	FY '15	FY '14	
							July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15	Mo. Avg.	Current Month	YTD Mo. Avg.	Year-End Actual	Year-End Actual
PWD Stormwater Plan Review	Conceptual Review		New Projects Submitted		#	Act.	15	22	35	20	28		120	21	117	360	New
			Reviews		#	Act.	80	40	50	42	32		244	36	209	590	report.
			Approvals	*2	#	Act.	19	9	10	17	6		61	8	52	115	
			Average Review Time		Days	Act.	6.9	4.0	4.2	3.9	3.4		22	3.3	3.3	43	
			Reviews Meeting 5 Day Goal		%	Goal	35.0%	85.0%	68.0%	76.2%	90.6%		4	94.4%	89.5%	335	
	Technical Review		Reviews		#	Act.	38	36	42	58	43		217	43	290	599	
			Approvals	*2	#	Act.	16	10	8	18	8		60	9	71	152	
			Conditional Approvals		#	Act.	4	3	2	0	3		12	3	18	31	
			Average Review Time		Days	Act.	4.8	7.6	9.9	9.8	9.9		42	8.0	6.9	88	
			Reviews Meeting 15 Day Goal		%	Goal	97.4%	94.4%	85.7%	67.2%	83.7%		4	97.7%	0.0%	10	
	Fees		Concept		\$	Act.	\$ 8,400	5,400	3,000	\$ 6,600	3,000.00		26,400	\$ 4,800	\$ 24,000	67,200	
			PCSMP Admin	*5	\$	Act.	\$ 3,000	4,800	5,400	\$ 3,600	3,000.00		19,800	\$ 3,600	\$ 21,000	40,800	
			PCSMP Hourly	*5	\$	Act.	\$ 25,432	22,815	5,850	\$ 10,973	28,170.00		93,240	\$ 16,470	\$ 28,058	168,818	
			Fee-in-lieu	*6	\$	Act.		-	-	-	-		0	-	-	0	
	GSI Coord.	*3	Projects Sent to OOW	*7	#	Act.	4	16	22	14	10		66	11	75	217	
			Opportunities Identified		#	Act.	0	0	0	0	0		0	0	0	0	
	Managed Acres	*4	Planned	*1	Acres	Act.	4.5	17.3	3.8	3.4	3.7		33	2.3	52.7	73	
			Target Planned	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25		31	6.25	75.00	106	
			Built		Acres	Act.	4.0	7.6	3.3	1.4	8.2		25	2.9	34.1	68	
			Target Built	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25		31	6.25	75.00	106	
	Development by Sewer Type		Combined		Acres	Act.	6.4	19.1	23.3	4.4	5.1		58	3.1	76.8	103	
			Separate		Acres	Act.	0.7	1.8	12.8	0.4	0.0		16	0.4	32.0	61	
			Non-Contributing	*8	Acres	Act.	0.0	6.3	0.0	0.0	0.0		6	0.5	151.1	213	
	Green Roofs		Planned	*1	Acres	Act.	0.7	2.6	1.0	0.2	0.0		4	0.4	2.6	3	
			Built		Acres	Act.	0.0	0.2	0.5	0.0	0.0		1	0.0	0.4	3	
	Porous Pavement		Planned	*1	Acres	Act.	0.3	0.2	12.4	0.2	0.0		13	0.5	5.6	7	
			Built		Acres	Act.	0.0	0.0	0.0	0.4	0.7		1	0.0	10.8	13	
	Acreage Watershed Plans Approved			*11	Acres	Act.	7.10	27.1	36.1	4.80	5.1		80	4.00	259.99	377	
					Goal		20	20.0	20.0	20	20.0		100	20	240	340	
	Resultant Watershed Flow Reduction				Mil. Gal.	Act.	6.80	25.8	34.3	4.60	4.8		76	3.80	247.06	359	
					Yr.	Goal		19	19.0	19.0	19	19.0		95	19	228	323
PWD Stormwater Plan Review Inspections	Site Inspections Conducted			#	Act.	149	197	224	319	234		1,123	115	713	1,663		
	Site Visits			#	Act.	343	241	257	238	200		1,279	144	774	2,275		
	Cursory Visual Inspection		*9	#	Act.	34	38	38	40	51		201	31	237	484		
	Compliance / Enforcement Actions			#	Act.	3	3	5	5	2		18	3	16	26		
	Final Inspection	Conducted		#	Act.	14	18	5	13	25		75	14	56	131		
		Sites found to be incomplete		#	Act.	4	8	0	5	6		23	3	21	18		
		Sites found to be Complete		#	Act.	10	10	5	5	19		49	9	25	54		
	Conditional Approvals	Active Sites with Condit. App.		#	Act.	26	28	28	0	0		82	34	149	298		
		Conditional Approvals Issued		#	Act.	4	2	2	0	0		8	2	16	24		
Cert. of Occupancies Released.			#	Act.	2	0	2	0	0		4	1	5	12			

1. "Planned" represents a project that has received PWD technical stormwater approval, or a project that has received technical stormwater approval and has started construction.
2. Review numbers listed for Approvals may include multiple approvals for a single project, but all Area Based numbers represent applicable projects once.
3. GSI: Green Stormwater Infrastructure
4. Managed Acres: Managed Acres represents the area managed in the combined sewer area. This differs from Greened Acres which represents the volume of water managed in the combined sewer area. Managed Acres
5. PCSMP - Post Construction Stormwater Management Plan
6. Fee-in-Lieu: Refers to Stormwater Management Fee in Lieu. For definition see PWD Regulations 308.2 (2/7/14),
7. OOW: Office of the Watersheds
8. Non Contributing: Sewer not owned by PWD.
9. Cursory Visual Inspection: are inspections of sites that are being monitored for activity; if clearly no activity, these are conducted from the inspector's car.
10. Target is an estimate that is developer driven.
11. GI: Green Infrastructure

PLANNING & RESEARCH UNIT																				
Planning and Environmental Services Division																				
Group	Service Level Measure					Unit	Goal	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	YTD or Mo. Avg.	FY'15 Current Month	FY'15 YTD or Mo. Avg.	5FY'15 Year End Actual	FY'14 Year End Actual	
Strategic Planning																				
Water Conveyance		12-Month rolling average daily delivery					MGD	Act.							-		pending	pending	2574	239.5
								Proj							-		229.3	230.2	3918	241.8
		Non-Revenue Water *3					MGD	Act.							-		pending	pending	920	92.2
								Proj							-		87.3	86.8	1484	87.3
		Non-Revenue Water % of Ttl.					%	Act.							#DIV/0!		39%	38%	39.2%	87.3%
Linear Asset Management Program	Water & Sewer Sys. Project Initiated from Capital Renewal	Water	Blocks	#	Act.	52.0	pending	15.0	17.0	26				110		22.0	135.0	349	278	
			Length	miles	Act.	5.00	1.57	1.48	1.73	2.59			12		2.20	13.00	34.00	26.80		
			Est. Cost	\$	Act.	\$7,048,400	\$ 2,236,800	\$2,067,000	\$2,545,500	3,673,000			17,570,700		\$3,075,000	\$17,910,000	46,648,900	35,443,800		
		Sewer	Combined Sewer	#	Act.	12	6	0	0	6			24		5	39	97	124		
			Separate Sewer	#	Act.	0	8	0	0	0			8		0	0	20	8		
			Length	miles	Act.	1.04	1.86	0.00	0.00	0.53			3		0.44	3.62	11.00	11.39		
	Base Plan Review Report	Water	Est. Cost	\$	Act.	\$2,648,600	\$ 3,935,900	\$0	\$0	1,565,200			8,149,700		\$1,189,000	\$5,852,000	22,050,500	20,236,900		
			Blocks	#	Act.	5	15	7	17	28			72		0	33	73	191		
			Length	miles	Act.	0.53	1.44	0.68	1.70	2.59			7		0.00	3.06	7.00	17.49		
		Sewer	Combined Sewer Blocks	#	Act.	5	6	6	11	4			32		0	27	64	62		
			Separate Sewer Blocks	#	Act.	0	0	0	0	0			-		0	0		18		
			Length	miles	Act.	0.44	0.57	0.55	0.98	0.38			3		0.00	2.22	6.00	7.18		

1. Credits: See PWD regulations, Chapter 3 Rates and Charges, Section 304.5 Stormwater Management Service (SWMS) Credits
2. Customer Assistance Program Adjustments(CAP): See PWD regulations, Chapter 2 Assistance Programs, Section 204.0 Enhanced CAP.
3. Difference between water delivery & customer billings.

WATERSHED PROTECTION

			(Office of Watersheds, P & E - Construction Branch & Finance Division)								Year	FY'15 Current	FY'15 YTD or	FY'15 Year End	FY'14 Year End
			July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15	to Date	Month	Mo. Avg.	Actual	Actual	Actual	Actual
Office of Watersheds, P & E - Construction Branch & Finance Division	Service Level Measure														
	Grant Revenue Secured		\$	NDR*	NDR*	NDR*	NDR*	NDR*	\$0						\$394,619
			Goal	NDR*	NDR*	NDR*	NDR*	NDR*	\$0						\$787,000
	Erosion & Sedimentation Field Inspections Scheduled,		# I	NDR*	NDR*	NDR*	NDR*	NDR*	0	30	30				84
			# C	NDR*	NDR*	NDR*	NDR*	NDR*	0	3	3				14
			%	NDR*	NDR*	NDR*	NDR*	NDR*	#DIV/0!	10.00%	10.00%				16.67%
			# I						0	-----					960
	Citations Issued		# C						0	-----					120
PWD Stormwater Billing	Stormwater Retrofit Projects	Received	#	Act.	3	2	2	0	3		10	0	0		Report.
		Approved	#	Act.	5	1	1	2	2		11	0	0	New	
	Stormwater Credits Applications	Received	#	Act.	19	15	27	22	28		111	28	28		
		Approved	#	Act.	30	15	15	35	22		117	26	26		
	Stormwater Appeals Applications	Received	#	Act.	37	47	21	31	41		177	29	29		
		Approved	#	Act.	35	33	20	32	15		135	23	23		
	Customer Assistance Program Applications	Received	#	Act.	18	13	3	5	2		41	37	37		
		Approved	#	Act.	15	8	3	3	1		30	29	29		
	Customer Assistance Program Adjust	\$	Act.	342,538	257,024	\$279,782	\$269,767	\$539,540		1,688,662	\$399,578	\$399,578			
	SMIP/GARP Projects Awarded	#	\$	7		4				11.00					
	Water Supply Protection:									0.00					
Source Water			Early Warning Events Reports:												
Source Water			#	Act.		-	-	-	-		0.00	0	0		

NDR* No Data Reported

CONSTRUCTION & SURVEY

Function	Service Level Measures	Unit of Measure	Goal	PLANNING & ENGINEERING DIVISION							YTD or Mo. Avg.	FY '15 Current Month	FY '15 YTD or Mo. Avg	FY '15 Year End Actual	FY '14 Year End Actual
				July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15						
	Completed Contracts	Last 12 mo. ending	≤ 1.05	1.06	1.08	1.06	1.02	1.02		1.05	0.97	0.97	0.97	0.97	
	Actual Contract \$/Bid Contract \$														
	Actual Duration/Spec. Duration	Last 12 mo. ending	≤ 1.5	1.03	1.00	0.95	0.91	0.89		0.96	1.01	0.99	1.02	1.06	
	Calendar days to close-out *1	Last 12 mo. ending	< 260	352	393	369	348	352		362.80	445	445	412	495	
	Current Contracts														
	Calendar days to process pmt.	Avg.	7.0	9.29	11.89	11.00	11.26	10.58		10.80	9	10.72	10.29	10.68	
	Work completed	\$		\$12,598,745	\$10,019,429	\$9,945,308	\$7,583,799	\$7,726,358		9574727.80	\$10,880,911	\$49,282,737	\$8,978,368	\$81,525,009	
	Misc. Survey Drafting Projects														
	New Assignments	#		9	12	6	7	6		8.00	5	31	7.25	57	
	Completed Assignments	#		10	10	7	6	6		7.80	4	29	7.17	56	
	Backlog	#		1	3	\$2	\$3	3		2.40	3	1.6	2	1	
	Return Plans (water mains & sewers)														
	New Assignments (projects/ sheets)	##		2/18	3/31	2/24	3/32	2/7			2/12	39/287	0.22	40/292	
	Completed Assignments (projects/ sheets)	##		6/50	3/31	2/24	2/22	1/9			8/31	28/219	0.16	31/242	
	Backlog (projects/sheets)	##	60/225	57/789	57/789	56/797	57/807	54/769			62/727	75/624	0.11	73/606	
	Drafting Staff Level	#		7	7	6	6	6			7	7	7	7	
Survey One Call	Red Tickets Received	#	N/A	948	813	753	761	566		768.20	879	4506	893	9,963	
Marking	Red Tickets Marked	%	100%	100%	100%	100%	100%	100%		1.00	100%	100%	100%	100%	
Erosion and Sedimentation	Scheduled			14	26	100	100	14		50.80	18	132	24	277	
	Complaints			3	3	2	4	2		2.80	0	1	1.67	2	
	Total			17	29	102	104	16	0	15.76	18	136	26	275	
	Citations			5	4	2	2	2		3.00	4	17	2.58	29	
	Site visits			2	3	1	2	4		2.40	4	29	5	70	

*1 Close-out = Calendar days required, following substantial completion of work, to resolve outstanding administrative issues and disputes, and issue final payment.

DESIGN BRANCH														
Function	Service Level Measure	Budget/ Goal	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	% of Goal YTD or Mo. Avg.	Average	FY '15 Current Month	FY '15 YTD or Mo. Avg.	FY '15 Year End Actual	FY '14 Year End Actual
Capital Budget Line Items*1	Reconstruction of	\$/yr.	NDR*						\$0		\$6,200	\$1,398,753		
	Conveyance System	\$33,600,000	NDR*	\$1,636,220	\$2,167,857	\$1,717,997			\$5,522,074		\$39,550	\$1,528,156	\$12,017,155	\$25,145,955
	Reconstruction of		NDR*						\$0		\$0	\$0	0.00%	96.15%
	Collector System	\$34,200,000	NDR*		\$2,274,622				\$2,274,622				\$10,312,637	\$32,881,917
	Storm Flood Relief	\$68,200,000	NDR*						\$0		\$79,778,525	\$91,024,525	\$0	\$0
	Improvements to Treatment Plants	\$60,000,000	\$15,860,322	\$10,515,497	\$1,050,000	\$1,050,000			\$28,475,819	\$7,118,955			\$169,040,725	\$23,886,468
													0.00%	39.81%
													0.00%	41.79%
	CAPITAL TOTALS	\$196,000,000	\$15,860,322	\$12,151,717	\$5,492,479	\$2,767,997			\$36,272,515	\$9,068,129	\$93,951,436	\$23,487,859	\$189,985,317	\$81,914,341
	Non-Capital Projects		\$112,500	\$353,080	\$353,080	\$353,080			\$465,580	\$292,935	\$8,663,229	\$2,165,807	\$8,663,229	\$2,613,639
	Green Infrastructure Capital Contracts		\$121,000						\$121,000	\$121,000	\$0	\$0	\$11,321,658	\$0
Support To Other Units/ Agencies (person -hours)	Water Operations	Hours/Year							0				\$316	76.30%
		3,000	223.5	331.0	326.0	246.5			1127	281.75	192.0	1,133.5	1,277.0	2,289.0
	Sewer Operations	3,600							0				3,026.0	6,047.0
			509.0	574.5	429.5	320.0			1833	458.25	333.5	1,647.0	0.00%	167.97%
	Outside Agencies								0				4,676.0	4,818.0
		8,400	478	379	447	540			1844	461	426.0	2,518.5		57.36%
*1 These monthly numbers represent the dollar value of completed contracts forwarded to Projects Control for advertisement. *2 "Limit" is the bid price plus an approximate 10% contingency for, e.g., change orders, determined by Projects Control. *3 Design contracts out a number of these jobs, and has accurate contractor cost data.														
NDR* No Data to Report														

11/1/2015

For the month of October 2015

Projects Control Capital Program Monthly Report

(A) Projects in upcoming Lettings

Work No.	Description		Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
20367	Water / Sewer 70th St., Buist-Passyunk / Grays / Larry	2016	0.52	0.00	Feb 2016	\$ 721,474.88	Dur 130
20443	Water Cayuga, Claridge, Lawndale, Glendale, L.	2016	TBD	0.00	Feb 2016	\$ 1,111,000.00	70% Design
20444	Water / Small amount Sewer Corinthian / Fairmount	2016	0.60	0.02	Feb 2016	\$ 1,686,614.56	Dur 250, green \$636050.89
40755	Ellsworth / Federal / Wharton	2016	0.71	0.20	Feb 2016	\$ 3,016,088.00	Dur 150, Green\$ 134929
40774	Water / Sewer 31st, Cecil B Moore, Clifford, Patton	2016	0.38	0.25	Feb 2016	\$ 1,777,000.00	Dur 227
40901	Sewer Adams, Orthodox	2016	0.00	TBD	Feb 2016	\$ 763,000.00	Design 70%, new sewer to remove from pvt sewer
70017	New Sewer Maintenance Yard - Gen	2016	0.00	0.00	Dec 2015	\$ 15,754,800.00	Dur 730
70018	New Sewer Maintenance Yard - Elec	2016	0.00	0.00	Dec 2015	\$ 2,205,000.00	Dur 730
70019	New Sewer Maintenance Yard - Plumb	2016	0.00	0.00	Dec 2015	\$ 650,000.00	Dur 730
70020	New Sewer Maintenance Yard - HVAC	2016	0.00	0.00	Dec 2015	\$ 1,370,000.00	Dur 730
63065	Back-up Water Service Lines @ QL	2016	0.00	0.00	Feb 2016	\$ 200,000.00	DUR 180 (no bids received, rebidding)
75031	Replacement of 6 pumps at Central Schyulkill Pump Station - Gen	2016	0.00	0.00	Feb 2016	\$ 7,025,000.00	Dur 540
75032	Replacement of 6 pumps at Central Schyulkill Pump Station - Elec	2016	0.00	0.00	Feb 2016	\$ 3,490,497.00	Dur 540
61106	New 10MG Concrete CWB Tanks at Baxter - GC	2016	0.00	0.00	Apr 2016	\$ 73,136,000.00	DUR 912, Bids came in too high, rebidding (\$91.3M)
61107	New 10MG Concrete CWB Tanks at Baxter - Ele	2016	0.00	0.00	Apr 2016	\$ 2,398,000.00	DUR 912, Bids came in too high, rebidding (\$4.2M)
Section A Total			2.21	0.47		\$ 115,304,474.44	
Total To Be Funded in FY2016			2.21	0.47		\$ 115,304,474.44	

(B) Projects in Procurement Awaiting Bid Date

Work No.	Description		Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
20406	Water Broad St., Clearfield - Erie	2016	1.41	0.00	Dec 2015	\$ 2,346,106.31	Dur 306
20414	Water Lincoln Drive / Greene Street	2016	1.23	0.00	Dec 2015	\$ 1,620,147.81	Dur 350
20461	Water Frankford / Pacific / Wheatsheaf	2016	0.94	0.00	Dec 2015	\$ 2,066,118.00	Dur 340, Green \$429898.24
40807	Water / Sewer Angora, Cedarhurst, Carpenter	2016	0.65	0.59	Dec 2015	\$ 2,998,879.16	Dur 450, Not Encumbered Yet
40828	Water / Sewer Brandywine / Green / Melon / North	2016	0.68	0.26	Dec 2015	\$ 2,044,239.25	Dur 305, Green \$137875
40773	Water / sewer / Green Galloway, Roseberry, Hancock, Howard, Lawrence	2016	0.52	0.55	Dec 2015	\$ 4,001,000.00	Dur 360,
Section B Total			5.42	1.40		\$ 15,076,490.53	
Total Funded in FY2016			5.42	1.40		\$ 15,076,490.53	

(C) Projects to be bid w/ Bid Date

Work No.	Description	FY Funded	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Comments
61086	Dredge and Dispose of River Silt from Main and Emergency Intake	2016	0.00	0.00	11/24/2015	\$ 1,500,048.00	?
50048	Kinsey Sch./National Cem./Rowen Sch./Wagner Sch.	2016	0	0	12/8/2015	\$1,029,652.49	Dur 120
50059	Harrowgate Park	2016	0	0	12/8/2015	\$906,067.52	Dur 120
50067	29th and Cambria PWD Facility Employee Parking Lot	2016	0	0	12/8/2015	\$757,696.33	Dur 98
63076	HVAC System Upgrades Filter Bulding Structure/Equipment @ Queen Lane	2016	0.00	0.00	11/19/2015	\$ 400,000.00	Dur 270
64060	Motor controls, Standby Generator, Ventilation @ TRWPS	2016	0.00	0.00	11/19/2015	\$ 8,485,000.00	Dur 540
73069	Replace Freight Elevator in PTB @ SWWPCP	2016	0.00	0.00	11/19/2015	\$ 250,000.00	Dur 120, Ret to Design
Section C Total			0.00	0.00		\$ 13,328,464.34	
Total Funded in FY2016			0.00	0.00		\$ 13,328,464.34	

(D) Projects Bid in Reporting Month											
Work No.	Description	FY Funded	Miles Water	Mile Sewer	October Bid Date	Eng. Est.	Low Bidder	Low Bid Amt.	L.O.C.	% EE vs LB	Comments
20431	Water Calvert, Leonard, Roosevelt, Harbison, Magee, Fanshaw	2016	1.53	0.00	10/13/2015	\$ 2,142,470.00	Dur 375	\$ 2,040,443.00	\$ 2,142,470.00	-5%	
20435	Water Monument Ford, New Flow Meters for Belmont Gravity	2016	1.22	0.00	10/13/2015	\$ 3,703,350.00	Dur 480	\$ 3,527,000.00	\$ 3,703,350.00	-5%	
40613	Cobbs Creek Interceptor Lining Phase 3	2016	0.00	2.53	10/13/2015	\$ 3,040,000.00	Dur 300	\$ 5,639,604.00	\$ 3,040,000.00	86%	
40891	Water / Sewer / Green Wynnfield, Bryn Mawr, Gainor	2016	0.56	0.33	10/13/2015	\$ 3,799,700.00	Dur 355, Green \$85	\$ 3,618,762.00	\$ 3,799,700.00	-5%	
40900	Medary Avenue from 13th Street to Broad Street (w/ green)	2016	0.20	0.00	10/13/2015	\$ 572,120.00	Dur 75, Green \$173	\$ 520,107.00	\$ 572,120.00	-9%	
40903	Water / Sewer / Green Market, 43rd, Ludlow, 45th	2016	0.88	0.07	10/13/2015	\$ 1,851,150.00	Dur 250, Green \$69	\$ 1,763,000.00	\$ 1,851,150.00	-5%	
	Section D Total		4.38	2.92		\$ 15,108,790.00		\$ 17,108,916.00	\$ 15,108,790.00	13%	
	Total Funded in FY2016		4.38	2.92		\$ 15,108,790.00		\$ 17,108,916.00	\$ 15,108,790.00		
(E) Waiting for Notice to Proceed (not counting Bid in Previous Month)											
Work No.	Description	FY Funded	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Contractor	Low Bid Amt.	L.O.C.	% EE vs L.O.C.	Comments
20372	Water 5th St @ Lehigh, Mascher @ Allegheny	2016	1.27	0.00	9/3/2015	\$ 1,615,000.00	A.P. CONSTRUCTION	\$ 2,313,130.00	\$ 2,428,790.00	50%	Dur 310
20400	Water / Green in Ontario, "A" - Glenwood / Glenwood	2016	0.91	0.00	9/3/2015	\$ 1,726,900.00	PETRONGOLO CONT	\$ 2,210,000.00	\$ 2,320,500.00	34%	Dur 350, Green \$460792
20439	Water / Green Ontario, Glenwood (1.51 GA)	2016	0.99	0.00	9/3/2015	\$ 1,815,000.00	NELLO CONSTRUCTI	\$ 2,131,585.00	\$ 2,238,170.00	23%	Dur 265, green 600403
40769	Stormwater Management Project Bustleton and Scotchbrook	2016	0.00	0.00	9/3/2015	\$ 1,000,000.00	SERAVALLI CONST C	\$ 1,072,500.00	\$ 1,126,125.00	13%	Dur 120, green 1126125
40842	Water / Sewer Duval, Pelham, Phil Elenia	2016	0.73	1.66	9/10/2015	\$ 4,234,000.00	CARUSONE CONSTR	\$ 4,535,083.00	\$ 4,761,840.00	12%	Dur 700
40890	Water / Sewer E Gravers, Crittenden, E Abingron	2016	0.21	0.18	9/3/2015	\$ 603,300.00	SERAVALLI CONST C	\$ 723,000.00	\$ 795,300.00	32%	Dur 145
64056	East Park Reservoir Project - GC	2016	0.00	0.00	12/7/2015	\$ 63,522,000.00	D.J. KEATING	\$ 71,929,000.00	\$ 75,525,000.00	19%	Dur 1260
64077	East Park Reservoir Project - Elec	2016	0.00	0.00	12/7/2015	\$ 1,613,000.00	EAGLE I ELECTRICAL	\$ 1,988,149.00	\$ 2,087,600.00	29%	Dur 1260
64078	East Park Reservoir Project - Plumb	2016	0.00	0.00	12/7/2015	\$ 223,500.00	KASER MECHANICAL	\$ 143,820.00	\$ 158,200.00	-29%	Dur 1260
64079	East Park Reservoir Project - HVAC	2016	0.00	0.00	12/7/2015	\$ 231,400.00	FIVE STAR	\$ 143,000.00	\$ 157,300.00	-32%	Dur 1260
20501	Water Relay / Queen, Leithgow	2016	0.19	0.00	8/27/2015	\$ 308,000.00	SERAVALLI CONST C	\$ 345,000.00	\$ 379,500.00	23%	Dur 65
50068	Construction of Green Infrastructure in Ingersoll Commons	2016	0.00	0.01	5/28/2005	\$ 968,000.00	DONATO SPAVENTA	\$ 1,162,121.00	\$ 1,220,230.00	26%	Conformed 7/3/2015, DUR 150, Green 1200467
50086	East Fairmount Park - Kelly Drive	2016	0.00	0.00	5/7/2015	Unk	J P C GROUP, INC	\$ 41,765.50	\$ 41,765.50	NA	Patner with PP&R, Green \$41765
	Section E Total		4.29	1.85		\$ 77,860,100.00		\$ 88,738,153.50	\$ 93,240,320.50	20%	
	Total Funded in FY2015		0.79	0.00		\$ 1,097,790.50		\$ 1,018,175.00	\$ 1,069,090.00	-3%	
	Total Funded in FY2016		3.50	1.85		\$ 76,762,309.50		\$ 87,719,978.50	\$ 92,171,230.50	20%	
	Total Waiting Notice to Proceed (D)+(E)					\$ 92,968,890.00		\$ 105,847,069.50	\$ 108,349,110.50	17%	
(F) Projects Issued Notice to Proceed in Fiscal 2015											
Work No.	Description		Miles Water	Mile Sewer	Prior to 11/1/2015 NTP Date	Eng. Est.	Contractor	Low Bid Amt.	L.O.C.	% EE vs L.O.C.	Comments
20520	Emergency Hunting Park to Roberts Queen Lane 48" mains	2016	0.09	0.00	10/5/2015	\$ 1,204,115.00	J P C GROUP, INC	\$ 1,062,000.00	\$ 1,221,300.00	1%	Dur 120
50102	Construction of Green Infrastructure in Lnaier Park (GRAY'S FER	2016	0.00	0.05	10/7/2015	\$ 4,862,000.00	C. ABBONIZIO	\$ 3,795,000.00	\$ 3,984,750.00	-18%	DUR 270
50018	Gorgas Lane Stream Rehabilitation and Stormwater Managemen	2016	0.00	0.00	10/7/2015	\$ 3,052,000.00	A.P. CONSTRUCTION	\$ 3,600,000.00	\$ 3,780,000.00	24%	DUR 365
20449	Conrad / Vaux / Bowman / Tilden	2015	0.79	0.00	10/28/2015	\$ 1,097,790.50	NELLO CONSTRUCTI	\$ 1,018,175.00	\$ 1,069,090.00	-3%	Dur 210
20329	DICKINSON/PIERCE/TASKER	2015	0.78	0.00	1/13/2015	\$ 1,084,197.41	PETRONGOLO CONT	\$ 1,349,170.00	\$ 1,416,630.00	31%	Dur 200
20368	Carlisle/Mole/Smedley/Sydenham	2015	0.67	0.00	1/13/2015	\$ 838,142.00	SERAVALLI CONST C	\$ 866,000.00	\$ 952,600.00	14%	Dur 430
40779	Water Sewer Relay 21st / 23rd / Hemberger / Lippincott	2015	0.42	0.38	3/10/2015	\$ 1,912,721.00	J P C GROUP, INC	\$ 2,723,500.00	\$ 2,859,675.00	50%	Dur 346
61109	New Chemical Dosing Lines and Intake Diffuser @ baxter	2016	0.00	0.00	6/18/2015	\$ 1,137,000.00	A.P. CONSTRUCTION	\$ 975,000.00	\$ 1,072,500.00	-6%	DUR 270
62125	Rehabilitation of Sand Filters @ Belmont	2016	0.00	0.00	6/18/2015	\$ 1,164,200.00	J P C GROUP, INC	\$ 1,108,740.00	\$ 1,164,177.00	0%	DUR 365
62131	Repair of Lime Solos @ Belmont	2016	0.00	0.00	6/18/2015	\$ 231,000.00	SMITH CONSTRUCT	\$ 591,240.00	\$ 650,364.00	182%	DUR 180
40584	Franklin / Hutchinson / Monmouth / Orleans	2015	0.47	0.30	8/13/2015	\$ 1,195,113.06	NELLO CONSTRUCTI	\$ 1,483,539.00	\$ 1,557,720.00	30%	Dur 340
40657	Water / Sewer Reconstruction Conestoga / Peach / Ranstead /	2015	0.79	0.58	8/4/2015	\$ 3,307,000.00	PETRONGOLO CONT	\$ 3,775,695.00	\$ 3,964,480.00	20%	Dur 270
40683	Water / Sewer Relay Amber / Bellmore / Stella etal	2015	0.70	0.59	8/13/2015	\$ 3,943,672.00	CARUSONE CONSTR	\$ 3,918,876.00	\$ 4,114,820.00	4%	Dur 365
40690	Water / Sewer Reconstruction Carlisle/Mole/Smedley/Sydenha	2015	0.53	0.47	8/27/2015	\$ 2,492,869.42	PIO CONSTRUCTION	\$ 3,045,736.00	\$ 3,198,025.00	28%	Dur 430
40702	Water / Sewer Reconstruction Smedley / Sydenham / Pacific	2015	0.40	0.36	8/17/2015	\$ 1,413,985.67	CARUSONE CONSTR	\$ 1,722,171.00	\$ 1,808,280.00	28%	Dur 180
50071	Green2015 - Phase I - Collazo (2.37 GA)	2015	0.00	0.00	8/13/2015	Unk	GREENSCAPE INC.	Unk	\$ 242,000.00	NA	Partner PWD, PP&R, and TPL bid by TPL, Green 242K
50077	Construction of Green Infrastructure in Haverford Triangle & B	2016	0.00	0.00	8/25/2015	\$ 744,000.00	PETRONGOLO CONT	\$ 760,433.00	\$ 836,480.00	12%	DUR 180
	Fiscal Year to Date (NTP issued)		5.64	2.72		\$ 29,679,806.06		\$ 31,795,275.00	\$ 33,892,891.00	14%	
	Total Funded in FY2015		5.55	2.67		\$ 17,285,491.06		\$ 19,902,862.00	\$ 20,941,320.00	21%	
	Total Funded in FY2016		0.09	0.05		\$ 12,394,315.00		\$ 11,892,413.00	\$ 12,951,571.00	4%	
	Total Miles using FY2016 Funds		13.40	6.22							
	Total Amount funding in FY2016 for Projects					\$ 132,670,369.37		\$ 116,721,307.50	\$ 133,560,055.84		
	Total Miles in Process since 7/1/2015		19.75	8.90							
	Total Amount in Process since 7/1/2015					\$ 151,053,650.93		\$ 137,642,344.50	\$ 142,242,001.50		

COLLECTOR SYSTEMS

Unit	Service Level Measures	OPERATIONS DIV. - FIELD OPERATIONS						YTD or Mo. Avg.	% of Goal or Mon. Avg.	FY '15 Current Month	FY '15 YTD or Mo. Avg.	FY '15 Year End Actual	FY '14 Year End Actual
		July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15						
Flow	% Main Pump Availability	98.2%	98.2%	98.2%	98.2%	98.2%		98.2%	103.37%			97.5%	95.9%
		95%	95%	95%	95%	95%	95%	95.0%					
	Dry Weather Discharges /100 Inspections	0.40	0.00	0.70	0.20	0.00		26.0%	----			15.00	0.05
		0	0	0	0	0	0	0.0%					
	TV Inspections in Miles	3.70	3.33	2.49	4.00	3.33		3.37	26.96			322.50	38.28
		12.50	12.50	12.50	12.50	12.50	12.50	12.5%	3.37				
Control	Metering Chamber Meters Operational	88.0%	85.0%	91.0%	92.0%	92.0%		89.6%				89.0%	88.4%
		95%	95%	95%	95%	95%	95%	95.0%					
	CSO/Flow Meters Operational	91.6%	92.0%	92.6%	92.8%	93.5%		92.5%				86.40%	88.35%
		90%	90%	90%	90%	90%	90%	90.0%					
Inlet	Ttl # Inlets Cleaned-Actual	8,820	7,905	6,784	7,329	7,341		38,179		7,908	53,739	75,456	94,653
	Ttl. # Inlets Cleaned-Goal							-		8,909	111,444	121,283	
	% of Monthly SLG Cleaned	95%	85.10%	73.10%	78.90%			83.03%		88.76	48.22%	53.91%	84.93%
	% of Total Inlets Cleaned	100	100%	100.00%	100.00%	100.00%					73.94%	12.0%	130.2%
	Tons of Debris Removed	692	710.0	770.0	771.0	NDR				690.9	4,702.0	7,503.0	9,747.0
	Lbs. Removed Per Inlet	157	180.0	227.0	279.0	210.0		1,053		175.7	867.5	1,616.0	2,482.9
Cleaning	Cover Locks Installed	534	808	713	724	417		3,196			1,744	1,744	5,975
Main-tenance	Waterways Restoration - Tons of Debris Removed							-				59.6	691.1
				47	99	88		234				50	
	Total Inlets Reset & Reconstructed	673	587	636	614	89		2,599				406	5,993
		1,025	1,025	1,025	1,025	1,025		5,125				1,025	
	Inlets Won't Take Water Avg. # Days to Respond	19	20	69	4.00	0.00		112				13.52	24.07
		<10	<10	<10	<10	<10		-					
	Inlet Exams	802	686	725	691	94		2,998				432	7,342
		1,150	1,150	1,150	1,150	1,150		5,750				1,150	
	Inlet & Pipe Excavations/Repairs	24	23	15	16	2		80					187
		50	50	50	50	50		250				50	
	Sewers Examined, Sewer/Lateral Clean, etc.	537	576	509	522	207		2,351				339	4,939
		1,600	1,600	1,600	1,600	1,600		8,000				1,600	

Goal data next to shaded areas. PWD pontoon skimmer boat collects add'l river debris each mo. This smaller volume debris is measured in Cu. Yd. & not included here.

If cumulative output goal %'s are = each month, actual %'s should be: July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 81%.

flow

Total inlets= 72,679

NDR* No Data Reported

CONVEYANCE														
Unit	Service Level Measures	Unit of Measurement	Goal	July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15	YTD or Mo. Avg.	FY '15 Current Month	FY '15 YTD or Mo. Avg.	FY '15 Year End Actual	FY '14 Year End Actual
Distribution	Breaks Repaired	Number of Repairs	ACTUAL	46.00	55	35	56	53		245	86	238	911	969
			ESTIMATE	55	45	45	45	60		250	60	850		
		Avg. Hrs. Actual	ACTUAL	6.8	6.4	6.0	6.4	6.5		32	6.0	6.4		6.2
			GOAL	<8	<8	<8	<8	<8		0	8.0	8.0		
	D-Orders	Number of Jobs Received	ACTUAL	128	92	52	76	128		476	33	135	516	289
		Jobs Completed	ACTUAL	11	38	40	42	35		166	31	134	263	256
		Avg. Hrs Actual	ACTUAL	5.1	3.8	4.6	3.8	4.0		21	5.0	4.6		4.6
		End of Month Backlog	ACTUAL	439	484	492	515	605		2,535	126	637	2123	122
	Valves	# of jobs	ACTUAL	13	22	5	21	16		77	7	74	186	242
	Connections	# of jobs	ACTUAL	6	8	4	12	6		36	6	47	106	115
Miles pipeline surveyed for leaks	miles	ACTUAL	55	57	0	45	78		235	52	357	599	775	
		GOAL	100	100	100	100	100		500	100	1,130	1,535	1,130	
Load Control	Peak electric power demand	kilowatts	ACTUAL	9,277,417	8,974,751	8,974,751	N/A			27,226,919	N/A	19,315,102	107,057,681	168,574
			GOAL<	10,910,000	10,910,000	10,910,000	10,360,000	10,360,000		53,450,000	10,360,000	126,520,000		259,300
	Distribution systems ops. coordinated	Number completed (expect 24)	ACTUAL	54	41	31	73	NDR		199	48	252	516	517
	Distribution system records revised	Number completed (expect 40)	ACTUAL	20	0	0	0	NDR		20	30	156	315	164
	VMIS records, operations recorded	Number completed (expect 1,200)	ACTUAL	1,294	1,288	1,154	1,046	NDR		4,782	768	4,540	10,962	11,746
	Field hydraulic investigations	Completed/Backlog (expect 5/2)	ACTUAL	15/4	11/4	24/8	22/15	NDR		0	11/3			10/5
	Fire flow tests	Days to completion	ACTUAL	21.8	15.4	13.8	26.7	NDR		78	12.0	11.6		15.0
			GOAL<	10.0	10.0	10.0	10.0	NDR		40	10.0	10.0		
	SCADA system corrective maint.	% of corrective work	ACTUAL	10%	14%	9%	13%	NDR			12%			
			GOAL<	10%	10%	10%	10%	NDR		10.0%	10%	10%		14.6%
Pumping	Availability	Actual available pump hours/ Possible available pump hours	ACTUAL	96.30%	99.53%	95.07	91.30%	90.89%		1977.00%	93.65%	95.35%	94.6%	94.0%
			GOAL								95.5%			94%
	Productivity	Non-corrective maintenance hours / Total maintenance man-hours worked		86.90%	94.17%	96.13	93.70%	95.56%		1996.67%	95.63%	94.17%	91.8%	94.8%
			GOAL								77.9%	94.0%		
	Station Efficiency	used 3.13)		78.86%	77.97%	77.97	77.69%	77.23%		1621.75%	77.70%	77.59%	77.7%	76.5%
E & SS	Fire hydrant availability	%	ACTUAL	99.47%	99.50%	100	99.56%	99.57%		96.60%	99.61%	96.60%	99.56%	99.68%
			GOAL	99.7%	99.7%	99.7%	99.7%	99.7%		99.70%	99.70%	99.7%		
	Hydrant repairs (restored)	number	ACTUAL	401	387	412	468	379		2,047	379	864	3,845	5,626
			GOAL	500	500	500	500	400		2,400	450	5,250		
	CCL's installed	each	ACTUAL	13	25	16	24	15		93	11	74	171	656
			GOAL	40	40	40	40	10		170	40	350		
	Hydrant Paint Program	number	ACTUAL	302	334	339	396	236		1,607	238	796	2,700	4,227
			GOAL	275	275	200	230	230		1,210	230	2,610		

*Difference between water delivery & customer billings. CCL goals reduced 11/13

If cumulative output goal %'s are = each month, actual %'s should be: July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

CROSS CONNECTION IDENTIFICATION & REPAIR PROGRAM														
Service Level Measure	Unit	Regulatory or Internal Goals	COLLECTOR SUPPORT & PLUMBING REPAIR PROGRAM						YTD or Avg.	% of Goal or Average	FY '15 Current Month	FY '15 YTD or Mo. Avg.	FY '15 Year End Actual	FY '14 Year End Actual
			July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15						
Blocks Screened	#	-----	15	14	27	13	27		96		15	131	277	239
		20							0	19	20	20	120	240
Blocks w/ dry weather flow	#	-----	13	13	19	8	19		72		10	92	198	151
		15							0	14	15	15	90	180
Customer Notifications	#	-----	208	268	333	357	320		1,486	297	281	1,650	3,786	4,147
		300							0				0	3,600
Properties with dye tests completed	#	275	194	194	194	221	220		1,023		202	1,126	2,391	2,626
		208.33							0	205	208.33	208.33	2,292	3,300
Cross Connections Identified	#	-----	4	3	7	3	4		21		5	20	44	49
		Goal							0	4	8	96	128.00	96.00
C. Conn. % of Dye Tests	#	-----	2.06%	1.55%	3.61%	1.36%	1.82%			-----	2.48%	1.78%	0.00%	1.87%
									0					
# Abated/ # Identified	%	-----							0	-----			0.0%	110.2%
Cross Connections Abated	#	-----		4	1	1	NDR		6		4	14	22	51
									0				0	108
Average # of days to abate	Days			13.25	6	15	NDR		34		15.3	17.5	138.00	27.59
		<120							0		<120	<120		70
Repair	Total	-----							0		\$26,806	\$135,170	\$212,384	\$472,027
	\$			\$21,693	0	\$7,474	NDR		29,167				\$0	\$828,000
Costs	Avg \$/repair	-----							0		\$6,702	\$9,655	\$52,558	\$7,627
									0	Act vs GI				

Goal data next to shaded areas. Cross connections abated may have been identified in the prior fiscal year or prior months. The EPA requires that all cross connections be abated within 120 days of discovery. Jan., Mar. & Apr. data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

Customer Field Services													
		OPERATIONS						Year to	% of	FY '15	FY '15	FY '15	FY '14
								Date	Total	Current	Year	Year End	Year End
Function	Service Level Measure	July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15	or Average	or Avg.	Month	to Date	Actual	Actual
Within Customer Service	Charity Applications	86	123	51	52	4		316	3.84%	1	17	35	124
	Vacancy Applications	0	0	0	0	0		0	0.00%	0	0	2	0
	P - Repair permits	1	0	0	0	0		1	0.01%	1	8	24	15
	S - Ferrule Permits	370	295	276	295	247		1,483	18.03%	305	1,485	3,613	3,124
	Cancelled permits	55	36	41	44	49		225	2.74%	50	235	637	743
	Reinspections	110	191	271	356	332		1,260	15.32%	352	1,434	2,629	2,968
	SATISFIED COMPLAINTS	766	682	876	888	1,037		4,249	51.67%	883	3,939	10,282	9,332
	Non-Compliance	43	47	71	70	123		354	4.30%	224	579	1,303	1,476
	Hold (Delayed Action)	13	10	28	15	25		91	1.11%	59	308	660	1,025
	To Claims Adjuster	1	1	0	1	-		3	0.04%	1	6	17	17
	Special (Various)	56	33	79	36	37		241	2.93%	66	293	745	728
	TOTAL #	1,501	1,418	1,693	1,757	1,854	-	8,223	1,645	1,942	8,304	19,947	19,552
	Refer To Other PWD Unit	388	368	436	529	335		2,056	411	327	1,778	4,414	4,028
	Referred To Other Dept.	59	52	49	54	44		258	52	27	174	517	517
C.S. Notice of Defect	Customer Service NOD	250	128	108	2,492	2,389		5,367	1,073	118	535	1,698	1,612
	Private Water/Sew NOD	45	20	0	*NDR			65	22	0	38	168	166
	CSS Subtotal	295	148	108	2,492	2,389	-	5,432	1,095	135	573	590	1,778
	Erroneous NOD	0	0	0	0	0		0	0	0	0	0	11
	Erroneous PW/Sew. NOD	0	0	0	0	0		0	0	0	0	0	0
	CSS Subtotal	0	0	0	0	0	-	0	-	0	0	0	11
Other PWD	ESS NOD	37	35	45	71	57		245	49	87	314	1,037	1,037
	Distribution NOD	51	28	0	50	27		156	31	40	149	536	528
	Leak Det. NOD	8	4	10	8	7		37	7	7	29	123	108
	Vacant B Pipe Crew NOD	10	8	NDR*	NDR*	NDR*		18	9	14	54	378	335
	Subtotal Dist. NOD	106	75	55	129	91	-	456	91	148	546	2,074	2,008
NOD's Dist.	ESS Erroneous NOD	0	0	0	0	0		0	0	0	0	0	0
	Dist. Erroneous NOD	0	0	0	0	0		0	0	0	0	0	1
	Leak D. Erroneous NOD	0	0	0	0	0		0	0	0	0	0	0
	VBPC Error. NOD	0	0	0	0	0		0	0	0	0	0	1
	Subtotal Dist. Err. NOD	0	0	0	0	0	-	0	-	0	0	0	2
NOD's Flow Control	Sewer Maint. NOD	151	128	150	129	130		688	138	69	447	1,181	982
	Camera Crew NOD	3	24	12	4	13		56	11	0	15	15	34
	Subttl. Flow Control NOD	154	152	162	133	143	-	744	149	69	462	1,196	1,016
	Sewer Maint. Err. NOD	0	0	0	0	0		0	0	0	0	0	0
	Camera Crew Err. NOD	0	0	0	0	0		0	0	0	0	0	2
	Subttl. Flow Cntrl Err NOD	0	0	0	0	0		0	-	0	0	0	2
Shut-Off	Shut-Off Crew NOD	0	325	46	NDR*	-		371	93	0	971	139	39
Crew	Shut-Off Crew Err. NOD	0	0	0	0	0		0	0	0	0	0	0
	Subttl All Non-CS NOD's	260	554	314	277	239				217	1,979	371	3,063
	Sub All Non-CS Err NOD	0	0	0	0	0	-	0	-	0	0	0	15
	TOTAL ALL ACT. NOD's	555	702	197	2,769	2,628		6,851	1,370	335	0	506	4,841
	TOTAL ALL ERR. NOD's	0	0	225	0	0		225	-	0	0	0	15
	Reinspect. of all N.O.D.	110	191	271	356	332		1,260	252	352	1,082	287	2,968
	% Reinspected	19.82%	27.21%	137.56%	12.86%	12.63%				105.07%	48.80%		61.31%

CUSTOMER SERVICE UNIT													
Function	Service Level Measure	OPERATIONS ADMINISTRATION						Year to Date	% of Total	FY '15 This Month	FY '15 Year to Date	FY '15 Year End Actual	FY '14 Year End Actual
		July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15	or Average	or Avg.				
PWD	# of Jobs Contracted	83	30	12	14	12		151	30	41	219	233	224
	# of Jobs Cancelled	0	0	0	0	0		0	0	0	0	0	0
	# of Jobs Completed	48	6	9	7	3		73	15	0	35	35	224
Fund	% Finalized	82%	80%	75.00%	50.00%	25.00%		62.40%	-----	0.00%	15.98%		100.00%
	Total \$ Cost	\$207,116	\$68,251	\$23,870	\$19,725	\$6,835		\$325,797	\$65,159	\$0	\$94,637	\$94,637	\$734,772
Work	Avg Cost/Completed Job	\$3,046	\$2,844	\$2,652	\$2,818	\$2,278				NA	\$2,704	\$11,285	\$3,280
Claims	All Claims Received	9	19	16	14			58	15	1	49	162	177
	Claim Closed No \$ Pmt.	0	0	2	0	0		2	0	0	0	0	149
	Ref. to Risk Mgt.-Action	0	0	0	0	0		0	0	0	0	0	11
Work	Ref. to Risk Mgt.- Pmt.	0	1		3			4	1	0	11	25	33
	Ttl. >\$2,000/Claim Cost	\$7,043	\$8,000	\$27,550	\$17,255			59,848	\$14,962	\$0	\$86,623	\$278,657	\$322,613
	Avg. Cost/Settled Claim	\$3,522	\$8,000	\$5,510	\$5,752					\$0	\$7,875	\$106,568	\$9,776
	Claims Settled <= \$2K	2	1	9	12	8		32		5	23	47	44
	Total Direct PWD Cost	N/A	N/A	N/A	N/A	N/A		0		\$3,200	\$13,845	\$13,845	\$32,553
	Avg. Cost/Settled Claim	\$700	\$85	\$512	\$960	\$774		3,031		\$640	\$602	\$5,622	\$740
	Ttl. Claims Paid/Settled	2	2	14	15	14		47		5	34	72	77
	Ttl. \$ Claims Pd./Settled	\$8,443	\$8,085	\$2,297	\$28,765	\$35,394		82,984		\$0	\$97,268	\$308,334	\$355,166
	Avg \$ Claims Pd./Settled	\$2,238	\$4,043		\$1,918	\$2,528		10,727		\$0	\$3,354	\$63,656	\$4,613
	Open Claims	97	114	197	196	196		800		111	112	1,291	101
\$	Emer.Clean/Restore \$	\$17,905	\$13,294	\$100,480	\$25,630	\$79,673		236,982	\$47,396	\$4,267	\$44,854	\$219,018	\$266,892
#	Properties Cln/Restored	8	5	6	9	20		48	10	2	19	80	48
\$	Avg \$ Cost per Property	\$2,238	\$2,659	\$16,747	\$2,848	\$3,984		2,238		\$2,134	\$2,361	\$29,514	\$5,560
\$	Landscaping Costs							0		\$0	\$0	\$0	\$0

Claims & violations can overlap fiscal years. "S" is new water ferrule installation. "P" is repair of water line. PWD Fund Work includes plumbing & heating repair &/or replacement. Resolved/completed inspections from violation notice outcomes include: problem corrected, repairs success- fully completed or customer shut off. Most claims stem from water &/or sewer breaks. C. S. handles claims = to or < than \$2,000. Claims over \$2,000 are referred to Risk Mgt. for payment. Emergency Cleanup & Restoration is done by approved contractors, prior to PWD Fund work. VBP Unit is Vacant Broken Pipe Unit. N.O.D. is a Notice Of Defect (plumbing code violation). All N.O.D.'s are reinspected, whether issued by C.S.S. or other units. Complaints resolved may originate in other units.

Claims have a 2-year statute of limitations. All claims are paid from PWD funds.

DELINQUENCY & RESTORATION												
Service			POPE Visit				YTD or		FY '15	Fy '15	FY '15	FY '14
Level Measure	July'15	Aug'15	Sep-15	Oct'15	Nov'15	Dec'15	Mo. Avg.		Monthly	Year To Date	Year End	Year End
Total Accounts Received	10,415	9,643	6,560	11,113	9,434		9,433		8,902	39,814	79,539	81,504
Accounts Open	128	90	184	54	133		118		357	1465	2,142	111
Accounts Completed (Rows 8..17)	10,287	9,643	6,376	11,059	9,301		9,333		8,545	38,349	66,472	81,393
Accounts Cancelled	315	318	322	295	356		321		852	2,160	3,593	2,706
Accounts Shutoffs	3,153	2,919	1,775	3,700	3,122		2,934		2,762	13,074	25,467	25,802
Accounts Dug-Up / Shut Off	57	162	66	15	15		63		13	433	601	2,541
Accounts Found Off	549	150	231	161	139		246		400	1,864	2,322	4,239
Accounts Unable to Shut Off /Plumbing Violations (V1 to V8)	1,408	520	270	545	499		648		778	4,261	6,454	10,402
Can't Complete Accounts	682	1,311	842	1,587	1,194		1,123		560	2,084	6,564	3,106
Accounts Restored	2,710	2,502	1,769	2,822	2,478		2,456		2,047	9,383	9,400	17,538
P1 (Full acct bal collected @ door)	219	248	152	331	246		239		289	997	9,961	3,130
P2 (Partial acct bal collected @ door)	922	807	484	918	682		763		724	3,348	4,253	6,489
P3(Customer showed payment receipt @ door)	100	90	64	102	65		84		120	745	3,190	5,440
Payments Colected @ Door											219	
P1	\$117,820.90	\$98,423.00	\$62,696.00	\$145,585.93	\$888,178.12		262,541		\$148,008.55	\$550,107.55	\$947,707.00	\$1,644,457.59
P2	\$274,408.40	\$251,763.20	\$136,007.17	\$255,092.50	\$177,792.88		219,013		\$241,428.64	\$1,236,762.00	\$2,253,470.00	\$2,737,330.24
R3 (Restore Pick-Up)	\$113,398.50	\$100,248.37	\$69,876.83	\$109,083.05	\$109,905.09		100,502		\$76,554.43	\$344,120.00	\$714,975.00	\$550,101.51
Total Payments Collected @ Door	\$505,627.80	\$0.00	\$268,580.00	\$509,761.48	\$1,175,876.09	\$0.00	409,974		\$465,991.62	\$2,130,990.50	\$3,916,151.00	\$4,931,889.34

INDUSTRIAL WASTE UNIT													
Function	Service Level Measures	Unit	WATER & WASTEWATER TREATMENT							FY '15 Same Month	FY '15 Year to Date	FY '15 Year End Actual	FY '14 Year End Actual
			July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15	Year To Date				
Hazardous Mat'ls. Mgt.	Response to Incidents	# per Month	13	16	9	18	11		67	12	65	157	144
					16				16	16	16	175	180
Defective Lateral Prog.	Samples From Storm Water Sys.	# per Qtr.			52				52	26	26	96	88
					35				35	35	140	140	80
Hazardous Materials Management	Hazardous Wastes Removed	Lbs per Qtr.			1,000				1,000	0	0	1,100	612
					3,000				3,000	3,000	12,000	18000.00	4000.00
	PCB - PMP Inspections *	# Quart'ly			24				24	20	20	54	0
					25				25	25	100	125	100
Pretreat-ment Program	Industrial Inspections Conducted	# Quart'ly			41				41	30	30	119	140
					35				35	35	140	210	120
	Pretreat. Samples Collected	# Quart'ly			84				84	106	106	220	267
					175				175	175	700	1,050	700
Program	Permits Issued	# Quart'ly			40				40	8	8	29	37
					10				10	10	40	59	60
	Users in Compliance	%semi annual			73%				1	11%		100.00%	88.00%
					100%				1	100.00	100.00%		
Surcharge Program	Surcharge Samples	# Quart'ly			316				316	221	221	793	815
					240				240	\$240		\$240	
Program	Surcharge Revenue **	\$ Quart'ly			\$1,554,247				1,554,247	1,246,819	1,246,819	\$5,603,989	\$5,394,328
					\$1,250,000				1,250,000	\$1,250,000	\$5,000,000	7,500,000	
Fines	Assessed	\$			\$48,800				48,800	2,900	2,900	\$48,150	\$48,600
		Estimate			\$5,000				5,000	\$5,000	\$10,000	\$20,000	

Goal/estimate data next to dark shaded areas. Most goals revised 11/13.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

** Laundromat charges are not included in IWU totals, since they are directly surcharged by the WRB.

METER SHOP														
Function	Service Level Measure	OPERATIONS ADMINISTRATION						Year to Date	Actual Sub-totals	% of Goal or Average	FY '15 This Month	FY '15 Year to Date	FY '15 Year End Actual	FY '14 Year End Actual
		July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15							
Installations & Visits, Residential & Commercial	Mtr. & ERT Changes	1,361	419	392	436	348		2,956	-----	591	1,121	5,762	12,306	16,218
								0	% of Ttl.	14.03%	1,325	15,900		
	Meter Installs	386	384	269	354	288		1,681	-----	336	262	1,525	4,041	3,728
								0	% of Ttl.	7.98%	325	3,900		
	Found Complete	318	276	295	374	395		1,658	-----	332	300	2,037	4,814	3,950
								0	% of Ttl.	7.87%	10	120		
	Can't Complete	2,268	2,516	1,877	2,372	2,000		11,033	-----	2,207	1,717	12,339	27,466	37,088
								0	% of Ttl.	52.37%	3,050	36,600		
Work	Orders Complete	4,333	4,540	3,574	4,576	4,045		21,068	-----	4,214	3,400	21,663	50,740	60,984
								0	-----		5,000	60,000		
Permits Received, Investigated & Completed	New, Adm. D. & D's.	368	339	247	267	280		1,501	-----	300	175	1,095	2,225	1,859
								0	-----		150	1,800		
	Meters Removed	104	77	54	42	23		300	-----	60	8	35	121	70
								0	% of Ttl.		0	0		
	Inv. & Com.	343	271	216	268	201		1,299	-----	260	155	823	2,417	1,793
	% Invest.							0	-----	72.13%			103%	93%
	% Goal							0	-----		100%	100%		
Maintenance	Meter Maint.	64	9	25	96	136		330	-----		13	82	175	2,140
								0	-----	66	250	3,000		
Testing	Meters & ERTs.	1,463	1,433	1,188	1,518	1,538		7,140	-----		1,261	6,214	15,213	18,835
								0	7,470	1,428	1,500	18,000		
Meters	Scrapped	90	117	48	34	3		292		58	115	508	1,849	1,227
Shut-Offs, Billing & Meter Investigations	Shut Off (To D&R)	309	374	180	NDR*			863	-----		14	678	2,111	4,796
								0	-----	288	100	1,200		
	Pending Dig-ups							0	-----		1	25	41	755
								0	-----		25	300		
	Reported Thefts **	489	501	408	531	443		2,372	-----		254	1,837	5,726	5,999
								0	-----	474	475	5,700		
	WRB + Cust. Req.	1,112	1,208	1,059	1,203	1,070		5,652	-----		919	6,429	13,885	17,815
								0	-----	1,130	1,450	17,400		
ITRON ***	0	0	0	0	0		0	-----	#DIV/0!	1,198	5,558	13,555	9,438	
								0	5,652	0	500	6,000		
Goal data next to shaded areas. Pending dig-ups replaced refer to dig-up. This tracks properties visited by Metering & pending accounts that have to be reviewed, before forwarding as a dig-up. Itron also conducts ERT changes. Most FY '14 goals revised 10/13. be > 100% due to carryovers &/or backlog. 75%, Apr. - 83%, May - 92%, June - 100%.														

PLUMBING REPAIR PROGRAMS

PLUMBING REPAIR PROGRAMS															
Function	Service Level Meas.	Unit or Cost Goal	HELP LOANS & BASEMENT PROTECTION PROGRAM OPERATIONS ADMINISTRATION							Year To Date	% of Goal or Average	FY '15 Current Month	FY '15 YTD or Mo. Avg.	FY '15 Year End Actual	FY '14 Year End Actual
			July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15	or Average						
Help Loan Completed & Billed Repairs	Water Repairs	# of jobs		31	17	51			\$ 99	33	35	144	429	453	
									\$ -						
		\$ cost of jobs		\$113,035	\$88,268	\$139,349			\$ 340,652	\$113,551	\$119,770	\$ 519,255	\$1,456,243	\$1,612,375	
									\$ -						
		Avg. \$3,400							\$ -	-100.00%				\$3,267	
	% of Ttl Jobs		33.46%	22.75	28.70%			\$ 23		40.91%		34.00%	48.39%		
	Sewer Repairs	# of jobs		55	51	62			\$ 168	56	47	208	441	504	
									\$ -						
		\$ cost of jobs		\$224,748	\$299,569	\$346,129			\$ 870,445	\$290,148	\$234,519	\$ 1,098,267	\$2,295,968	\$2,253,745	
									\$ -						
		Avg. \$4,300							\$ -	-100.00%				\$4,189	
	% of Ttl Jobs		66.53%	77.24	71.30%			\$ 79				74.00%	51.61%		
	Total Repairs	# of jobs	0	86	68	113	0	0	\$ 267	22	82	352	864	957	
									\$ -						
		\$ cost of jobs	\$0	\$337,782	\$387,837	\$485,478	\$0	\$0	\$ 1,211,097	\$173,014	\$354,289	\$1,617,522	\$3,842,373	\$3,866,120	
								\$ -							
	Avg. \$3,900							\$ -	-100.00%				\$3,743		
Help Loan Admin.	App. Process	# New Loans Initiated		84	91	113			\$ 288	#DIV/0!	133	471	876	1,176	
									\$ -		80	560			
		# New Loans Completed		87	68	104			\$ 259	86	82	352	687	652	
								\$ -							
	Call Volume	Ttl. customer contacts		971	692	967			\$ 2,630	#DIV/0!	1,164	3,999	7,397	11,451	
								\$ -	877	675	4,725				
	App.	% of Calls						\$ -						10.27%	
8" +	Sewer	Connect. Insp.		4	5	16			\$ 25	8	16	36	72	74	
Bsmt. Prot. Prog.	# Repr.	Completed							\$ -	#DIV/0!	2	14	20	52	
		Estimate							\$ -	#DIV/0!	3	75	99		
	Costs	Encumbered		\$18,484	\$4,223	\$3,892			\$ 26,599	\$8,866	\$9,738	62,040	\$92,712	\$158,095	
		Cost Est.							\$ -	#DIV/0!	\$36,000	\$ 252,000	360,000		
	Avg.	\$ Cost		\$4,621	\$4,223	\$3,892				#DIV/0!	\$3,426	\$ 4,431	\$30,917	\$3,040	
	Avg.	Cost Est.							\$ -		\$3,000	\$ 3,360.00			

Goal data next to shaded areas. Average costs can appear high, as payments were also made for prior fiscal year jobs. Jan. - April data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June 100%.

<u>BAXTER WATER TREATMENT PLANT</u>															
Service	Level Measures	Unit		WATER TREATMENT						YTD or Mo. Avg.	% of Goal or Avg.	FY '15	FY '15	FY '15	FY '14
				July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15			Current Month	Year to Date	Year End Actual	Year End Actual
Flow Data	Treated Water Delivered	MG/ Mo.	Act.	4,412	4,405	4,098	4,050	3,899		4,173	91.32%	3,301	19,566	48,025	51,474
			Gl.	4,619	4,619	4,470	4,619	4,470	4,619	4,569		4,470	54,385	4,470	
	TWD % of Ttl.	%	Act.		57.99%	57.69%	63.32%	59.30%			-----	53.00%	55.30%	56.00%	57.12%
	Treatment Capacity Utilized	% of 320 MGD	Act.	46.30%	46.20%	44.40%	16.40%	15.30%				22.70%	35.46%	35.51%	45.89%
			Gl.	50%	50%	50%	50%	50%	50%	6		50%	52%		
Labor Costs	\$ / MG Avg.	\$	Act.	\$42.13	\$44.81	\$50.50	\$47.27	\$75.65		\$ 260.36	3.32%	\$83.97	\$52.41	\$608.72	\$50.06
			Gl.	\$42.00	\$42.00	\$42.00	\$42.00	\$42.00	\$42.00	\$ 252.00		\$56.87	\$56.87		
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A	N/A	N/A	N/A	N/A	N/A	0	N/A	N/A	N/A	N/a	41.1%
			11	N/A	N/A	N/A	N/A	N/A	N/A	0	N/A	N/A	N/A	N/a	13.0%
			17	N/A	N/A	N/A	N/A	N/A	N/A	0	N/A	N/A	N/A	N/a	19.1%
Chemical Costs	\$ / MG Avg.	\$	Act.	256.69	216.69	217.88	208.79	221.40		\$ 224.29	110.36%	184.03	209.43	\$3,064.67	\$219.65
			Gl.	198.06	260.06	188.17	177.69	229.03	166.38	\$ 203.23		222.36	183.32		
Total Organic Carbon	Removal	Ratio	Act.	1.75	1.36	1.60	1.82	1.66		2	8.62%	1.65	1.69	20.00	1.56
	Regulatory	Goal	Gl.	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20		>1.20	>1.20		
TTHM Level	Regulatory Gl.	<80 ppb	Act.	71.84	51.33	44.32	30.63	30.10		228		35.55	39.99	369.00	33.12
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	78.70	48.34	40.23	37.97	47.00		252		33.53	41.07	434.00	45.98
Water Quality	Turbidity	NTU	<.10	0.05	0.06	0.05	0.04	0.00		0.04		0.05	0.05	0.05	0.05
Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months. 100%.															
TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.															

QUEEN LANE WATER TREATMENT PLANT																
Service	Level Measures	Unit		WATER TREATMENT						YTD or Mo. Avg.	% of Goal or Avg.	FY '15 Current Month	FY '15 Year To Date	FY '15 Year End Actual	FY '14 Year End Actual	
				July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15							
Flow Data	Treated Water Delivered	MG/ Mo.	Act.	1,768	1,801	1,640	1,508	1,355		8,072	81.47%	2,023	9,349	22,174	22,471	
			Gl.	2,170	2,245	2,054	2,160	2,054	2,284	12,967		2,054	25,867			
	TWD % of Ttl.	%	Act.	23.35%	23.70%	21.66%	23.57%	20.61%		1	-----	25.00%	25.16%		24.85%	
			Gl.													
Labor Costs	\$ / MG Avg.	\$	Act.	\$103.29	\$117.47	\$120.54	\$136.68	\$218.26		\$696.24		\$150.11	\$112.61	\$1,358.00	\$114.54	
			Gl.							0		\$103.80	\$103.80			
	Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	32.8%
				11	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	16.9%
			17	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	20.3%	
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$155.96	\$152.69	\$155.19	\$198.88	\$138.16		\$800.88	356.50%	\$194.04	\$175.90	\$1,900.00	\$194.26	
			Gl.	\$217.76	\$293.76	\$229.50	\$229.50	\$193.80	\$183.60	\$224.65		\$178.05	\$194.95			
Total Organic Carbon	Removal	Ratio	Act.	1.92	1.87	1.75	1.75	1.83		9		1.86	1.85	22.00	1.65	
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30		>1.30	>1.30			
TTHM Level	Regulatory Gl.	<80 ppb	Act.	62.82	61.6	66.32	45.23	40.43		276		38.58	48.17	427.00	38.07	
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	50.39	35.07	37.96	31.15	38.00		193		26.95	32.59	326.00	35.95	
Water Quality	Turbidity	NTU	<.10	0.05	0.05	0.05	0.05	0.50		1		0.05	0.00	0.05	0.05	

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

BELMONT WATER TREATMENT PLANT																
Service	Level Measures	Unit		WATER TREATMENT						YTD or Mo. Avg.	% of Goal or Avg.	FY '15 Current Month	FY '15 Year to Date	FY '15 Year End Actual	FY '14 Year End Actual	
				July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15							
Flow	Treated Water Delivered	MG/ Mo.	Act.	1,389	1,390	1,372	1,379	1,321		6,851	461.71%	1,297	6,794	16,209	16,268	
			Gl.	1,643	1,612	1,500	1,395	1,350	1,403	1,484	1,370	1,350	17,469			
Data	TWD % of Ttl.	%	Act.	18.28%	18.29%	19.29%	21.56%	20.09%		1	-----	18.00%	18.73%		18.04%	
	Treatment Capacity Utilized	% of 86 MGD	Act.	53.75%	54.90%	56.10%	50.45%	53.50%		26,663	5227977.84%	54.20%	54.33%		53.07%	
			Gl.	54%	51%	49%	50%	49%	53%	51%		49%	51%			
Labor Costs	\$ / MG Avg.	\$	Act.	\$127.77	\$152.16	\$143.48	\$142.64	\$226.87		\$158.58	101.56%	\$242.69	\$168.66	\$1,963.00	\$162.90	
			Gl.	\$148.44	\$148.44	\$150.00	\$150.00	\$155.00	\$185.00	156.15		\$143.42	\$143.42			
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A	N/A	N/A	N/A	N/A	N/A	0	N/A	N/A	N/A	N/A	N/A	45.5%
			11	N/A	N/A	N/A	N/A	N/A	N/A	0	N/A	N/A	N/A	N/A	12.4%	
			17	N/A	N/A	N/A	N/A	N/A	N/A	0	N/A	N/A	N/A	N/A	20.1%	
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$194.61	\$236.90	\$226.55	\$234.52	\$194.88		217.49	-16.83%	\$220.41	\$178.84	\$2,069.00	\$229.24	
			Gl.	\$217.09	\$244.78	\$293.29	\$288.50	\$264.17	\$261.28	\$261.52		\$260.27	\$238.26			
Total Organic Carbon	Removal	Ratio	Act.	1.68	1.60	1.62	1.74	1.84		8	706.67%	1.76	1.60	20.00	1.62	
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	0		>1.30	>1.30			
TTHM Level	Regulatory Gl.	<80 ppb	Act.	66.00	73.38	70.06	50.48	43.00		303	278.65%	45.68	57.88	420.00	43.50	
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	45.47	34.47	35.44	35.85	44.68		196	226.52%	31.48	34.07	413.00	36.42	
Water Quality	Turbidity	NTU	<.10	0.04	0.05	0.05	0.05	0.50		1	590.00%	0.05	0.05	0.05	0.04	

Goals are next to shaded areas. TOC goal is a running average over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

ALL WATER TREATMENT PLANTS															
	Level Measures	Unit	WATER TREATMENT							YTD or Mo. Avg.	% of Goal or Avg.	FY '15 Current Month	FY '15 YTD or Mo. Avg.	FY '15 Year End Actual	FY '14 Year End Actual
				July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15						
Phila. drinking exceeds all Fed. 100% of	water meets or & State standards the time.	%	Act												
			GI	100%	100%	100%	100%	100%		100%	100%	100%	100%	100%	100%
Flow Data	Treated Water Delivered	MG/ Mo.	Act	7,569	7,596	7,109	6,936	6,574		35,784	72.31%	6,620	35,709	90,213	90,213
			GI	8,631	8,476	8,024	8,174	7,874	8,306	49,485	7,157	7,874	97,920		
	Treatment Capacity Utilized	% of 546	Act	47.00%	48.00%	46.60%	44.00%	43.00%				33.44%	47.71%	47.50%	47.50%
			MGD							0		50.00%	51.25%		
Labor Costs	\$ / MG Average	\$	Act	\$72.13	\$66.41	\$71.01	\$71.74	\$108.64		\$77.99		\$109.28	\$81.28	\$84.36	\$84.36
			GI	\$103.04	\$103.04	\$106.96	\$105.62	\$110.62	\$125.62	\$109.15		\$101.36	\$101.36		
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work. Total Overtime	Goal - % of Base	40	N/A	N/A	N/A	N/A	N/A	N/A	0		N/A	N/A	39.66%	39.66%
			11	N/A	N/A	N/A	N/A	N/A	N/A	0		N/A		13.91%	13.91%
			17	N/A	N/A	N/A	N/A	N/A	N/A	0		N/A	N/A	19.57%	19.57%
Chemical Costs	\$ / MG Avg. Treated	\$	Act	\$221.77	\$205.22	\$205.09	\$211.75	\$198.92		\$208.55	94.70%	\$194.22	\$197.10	\$214.65	\$214.65
			GI	\$210.97	\$266.20	\$236.99	\$231.90	\$229.00	\$203.75	\$220.23		\$183.29	\$205.04		
TTHM Level	Regulatory GI.	<80 ppb	Act.	66.86	62.10	60.23	42.10	43.22		43	35.42%			FY	
HAA5 Level	Regulatory GI.	<60 ppb	Act.	58.48	39.29	37.87	34.99	37.84							
Total Organic Carbon	Removal	Ratio	Act.	1.78	1.61	0.00	0.00	0.05		1.70	0.02			1.59	1.59
	Regulatory	Goal	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20		>1.20	>1.20		
Water Quality	Turbidity - NTU	<.10	Act	0.05	0.05	0.05	0.05	0.50		0.14		0.05	0.05	0.05	0.05

The categories are capacity-weighted averages, except treated water delivered (totals). Goals are next to shaded areas. Est. 23 MG lost 12/23/13 due to main break.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

NORTHEAST WASTEWATER TREATMENT PLANT & BIOGAS COGENERATION FACILITY																
Function	Service Level Measures	Unit of Measurement		Goal		WASTEWATER TREATMENT						YTD or Mo. Avg.	FY '15 Current Month	FY '15 YTD or Mo. Avg.	FY '15 Year End Actual	FY '14 Year End Actual
				Regulatory	Internal	July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15					
Flow	Avg. Monthly Flow	MGD		N/A	200*	145	133	138	139	129		136.80	147.00	150	162.24	175.83
	Avg. Mo. Flow/	% of Design				69%	63%	66.00	66.00	61.00						
	design Capacity	Capacity		N/A	95%*								70.00%	72%	78.0%	84.5%
Regulatory Effluent Requirements	CBOD5	mg/l	≤	30/25	12	3	5	4	3	4		3.80	6	4	6.8	5.4
	Suspended Solids	mg/l	≤	30	15	3	4	4	4	4		3.80	6	4	8.08	7.5
	Fecal Coliform	#/100 ml	≤	200	150	40	27	10	12	14		20.60	11.0	15	29.49	27.5
	# NPDES Permit					0	0	0	0	0						
	Violations	number		0	0	0	0	0	0	0			0	0	0	0
Labor Costs	Class 100					\$335,625	\$379,724	\$ 390,641	\$ 396,954	\$ 383,987						
	Expenditures	\$		N/A	Actual	\$75	\$92	\$94	\$92	\$100		453.00	\$396,379	\$1,968,137	\$7,145,959	\$4,688,030
		\$			Goal								\$456,868	\$5,444,326		
Overtime* Fiscal Year to Date.	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A		N/A		N/A	66.1%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A		N/A		N/A	12.8%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A	N/A	N/A	N/A		N/A		N/A	17.2%
Chlorine Minimization Program		lb/MG		N/A		5.50	6.00	6.13					6.97	7.15	6	34,105
					7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50		
	HYPO Dosage	lb/Mo.		N/A		24,680	24,789	25,432	27,671	22,666			30,701	32,883	29623.18	6.61
	Cost per MGD	Dollar / MG		N/A		\$3.45	\$3.77	\$3.85	\$4.03	\$3.69			\$5.01	\$5.14	\$4.30	\$4.92
	TRC - Chlorine															
	Residuals	mg/l	≤	0.50	0.30	0.18	0.20	0.21	0.24	0.23		0.21	0.29	0.22	0.28	0.25
Sludge Feed to BRC		Dry Tons		N/A		2,193	2,274	2,285	2,415	2,171		2267.60	3098	12,722	2,251	26,479
		MG		N/A		23.63	23.02	23.52	N/A	26.04	23.67			26.26	26.26	25.07
		% Total Solids		N/A	≥2%	2.27	2.41	0	0.24	0.23				2.26	2.02	2.43
*Estimate, not goal.																
Biogas	Net Electrical Power Generated			-----	kWh										2,842,227	22,206,967
	Average Net Electrical Power Generated			-----	kWh	-----	-----	-----	-----	-----	-----					3,172,423.86
Cogeneration	Biogas Used			-----	mmcf										33	222
	Average Biogas Used			-----	mmcf	-----	-----	-----	-----	-----	-----					32
Facility	Supplemental Natural Gas Purchased			-----	mmcf										10	75
	Avg. Supple. Natural Gas Purchased			-----	mmcf	-----	-----	-----	-----	-----	-----					11

WASTEWATER TREATMENT PLANTS - SOUTHEAST															
Function	Service Level Measures	Unit of Measurement	Goal		WASTEWATER TREATMENT						YTD or Mo. Avg.	FY '15 Current Month	FY '15 YTD or Mo. Avg.	FY '15 Year End Actual	FY '14 Year End Actual
			Regulatory	Internal	July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15					
Flow	Avg. Monthly Flow	MGD		N/A	100*	81	73	70	70	63	71.40	75	73	78.19	80.83
	Avg. Mo. Flow/design Capacity	% of Design Capacity		N/A	89.3%*	72%	65%	63%	62%	56%	0.64	67%	65%	70%	72%
Regulatory Effluent Requirements	CBOD	mg/l	≤	30	9		7	7	9	9		7	6	7.5	6.75
	Suspended Solids	mg/l	≤	30	9	6	3	6	5	5	5.00	5	5	6.01	5.58
	Fecal Coliform	#/100 ml	≤	200	100	57	29	9	7	4	21.20	8	11	10.87	17.92
	# NPDES Permit Violations	number		0	0	0	0	0	0	0	0.00	0	0	0	0
Labor Costs	Class 100 Expenditures	\$			Actual	\$186,888	\$211,480	\$221,153	\$222,625	\$226,154	1,068,300	\$241,817	\$1,109,944	\$2,673,309	\$2,558,602
	Treatment Cost	\$			Goal	\$258,333	\$258,333	\$258,333	\$258,333	\$258,333		\$258,249	\$3,098,988		
		dollar / MG										\$108	\$100		
Overtime*1	Shift Workers	% of base		N/A	45%	NDR*	NDR*	NDR*	NDR*	NDR*				N/A	50.7%
	Non-Shift Workers	% of base		N/A	11%	NDR*	NDR*	NDR*	NDR*	NDR*				N/A	14.8%
	Total Overtime	% of base		N/A	17%	NDR*	NDR*	NDR*	NDR*	NDR*				N/A	20.0%
Chlorine Minimization Program	HYPO - Dosage	lb/month			Actual	13,105	12,065	12,863	11,440	14,117		\$ 11,227	\$ 12,870	12,155	11,991
	Cost per MGD	lb/MG				5.50						5.01	5.77	5.04	4.92
	TRC - Chlorine	Dollar / MG			Actual	\$3.77	\$3.83	\$3.85	\$3.33	\$4.69		\$3.60	\$4.14	\$3.34	\$3.55
	Residuals	mg/l	≤	0.05	0.20	0.19	0.16	0.24	0.26	0.33		0.27	0.23	0.22	0.19

*Estimate vs. goal.

*1 Fiscal year to date.

WASTEWATER TREATMENT PLANTS - SOUTHWEST																
Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT						YTD or Mo. Avg.	FY '15 Current Month	FY '15 YTD or Mo. Avg.	FY '15 Year End Actual	FY '14 Year End Actual
				Regulatory	Internal	July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15					
Flow	Avg. Monthly Flow	MGD		N/A	200*	156	139	141	151	142			154	151	155.22	176.17
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	100%*	78%	69%	70%	75%	71%			77%	76%	81.0%	88.0%
Regulatory Effluent Requirements	CBOD	mg/l	<	25	9	2	2	2	2	3			3	3	4.4	4.3
	Suspended Solids	mg/l	<	30	9	3	3	3	3	3			5	4	5.27	6.08
	Fecal Coliform	#/100 ml	<	200	100	29	32	26	14	19			16	30	19.0	21.2
	# NPDES Permit Violations	number		0	0	0	0	0	0	0			0	0	0	0
Labor Costs	Expenditures	\$		N/A		\$317,594	\$359,317	\$375,679	\$374,642	\$373,360		1,800,592	\$431,510	\$2,074,269	\$5,926,190	\$4,621,338
		\$			Goal	\$66	\$84	\$89	\$80	\$87			\$457,539	\$5,452,773		
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A			N/A	N/A	N/A	33.8%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A			N/A	N/A	N/A	15.8%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A	N/A	N/A			N/A	N/A	N/A	18.2%
Chlorine Minimization Program*2	HYPO - Dosage	lb/month		N/A		46,268	41,835	42,683	46,844	43,533			30,701	35,384	38,896	41,346
					Goal								6	6		
		lb/MG			6.00								6.97	7.72	7.67	7.69
	Cost per MGD	Dollar / MG		N/A	\$8.00	12.31	12.62	\$13.02	\$12.91	\$13.11			\$9.60	\$10.63	\$10.64	\$10.42
	TRC - Chlorine Residuals	mg/l	≤	1	<0.50	0.1	0.09	0.08	0.12	0.14			0.10	0.08	0.11	0.13
Sludge Feed to BRC		Dry Tons		N/A		2809	2482	2,637	3,098	2,536			3,100	13,676	2,779	31,936
					Goal											
		MG		N/A	33.00	27.48	26.79	26.54	31.68	28.79			24.83	25.74	27.95	27.95
		% Total Solids		≥	2%	2.53	2.22	0.00	0.12	NDR			2.02	2.39	2.53	2.53

*1 Fiscal year to date.

*2 Chlorine usage has been phased out, replaced by Sodium HYPO.

SYNAGRO (BIOSOLIDS RECYCLING CENTER)															
Measures		Measurement	Goal	July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15	YTD or Mo. Avg.		FY '15 Current Month	FY '15 YTD or Mo. Avg.	FY '15 Year End Actual	FY '14 Year End Actual
Percent Cake	Northeast	percent	Actual	27.4%	26.3%	28.3%	NDR*	NDR*				NDR*	NDR*	27.00%	29.13%
			25%	25%	25%	25%	25%	25%	25%	25%		25%	25%		
	Southwest	percent	Actual	28.7%	26.8%	30.3%	NDR*	NDR*				NDR*	NDR*	29.00%	30.70%
			25%	25%	25%	25%	25%	25%	25%	25%	25%		25%	25%	
Percent Recovery	Northeast	percent	90%	90.0%	87.9%	91.0%	NDR*	NDR*				NDR*	NDR*	92.00%	94.90%
	Southwest	percent	90%	NDR*	NDR*	NDR*	NDR*	NDR*				NDR*	NDR*	92.00%	94.90%
Biosolids Processing	Dry Tons Processed	dry tons	Actual	90.0%	87.9	91	NDR*	NDR*				6,198	20,198	3,752	55,046
			5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5500	5,500	66,000		
Biosolids Utilization	Dry Tons Utilized	dry tons*3	Actual	5,001	4,755	4,922	5,514	4,707				4,563	19,058	4,698	51,716
			5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5500	5,500	66,000		

** Biosolids Recycling Center is operated by Synagro, as of 10/11/2008.

*1 Fiscal year to date.

*2 Includes all operating costs and is calculated on a yearly basis.

*3 Includes stockpiled material from previous FY.

ALL WASTEWATER TREATMENT PLANTS

Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT						YTD or Mo. Avg.	FY '15 Current Month	FY '15 YTD or Mo. Avg.	FY '15 Year End Actual	FY '14 Year End Actual
				Regulatory	Internal	July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15					
Flow	Avg. Monthly Flow	MGD		N/A	N/A	382.00	345.00	349.00	360.00	334.00		354.00	376.00	374.53		432.83
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	N/A		65.6%	66.00%	67.60	62.60%			67.60%	71.68%		82.92%
Regulatory Effluent Requirements	CBOD*	mg/l	<	25	10.5	12	14	13	15.00	16.0		14.00	16.0	6.4		4.8
	Suspended Solids	mg/l	≤	30	11.00	12	10	13	12.00	12.0		11.80	16.0	7.3		6.4
	Fecal Coliform	#/100 ml	<	200	117	126	88	45	33%	37.0		59.27	35.0	25.3	50.7	22.2
	# NPDES Permit					0	0	0	0	0		0.00	0	0	0	0
	Violations	number		0	0	0	0	0	0.00	0		0.00	0	0	0	0
Labor Costs	Class 100															
	Expenditures	\$		N/A	Actual	\$840,107	\$739,041	\$596,832	\$994,221	\$983,471			\$895,491	\$3,906,169	\$976,542	\$11,867,970
		\$		N/A	Goal								\$1,157,585	\$13,890,999		
Overtime*1	Shift Workers	% of base		N/A	45%							N/A	N/A	N/A	N/A	49.8%
	Non-Shift Workers	% of base		N/A	11%							N/A	N/A	N/A	N/A	14.4%
	Total Overtime	% of base		N/A	15%							N/A	N/A	N/A	N/A	18.2%
Chlorine Minimization Program	HYPO Dosage	lb/month		N/A		79,620	36,854	80,978	85,925	80,316			72,629	56,526	71,135	87,441
		lb/MG		N/A	7.5	20.55	11.33	8.00	21.76	23.54			0.00	0.00	16.34	6.41
	Cost per MGD	Dollar / MG		N/A	\$6.41	\$21.23	\$8.14	\$8.00	\$20.27	\$21.49			\$18.21	\$9.71	\$16.00	\$6.30
	TRC - Chlorine															
	Residuals	mg/l	≤	1.00	0.23	0.43	0.29	0.45	0.62	0.70			0.66	0.29	0.53	0.19
Sludge Feed to BRC		Dry Tons		N/A	N/A	5,002	4,756	4,922	5,513	4,707		4980.00	4,548	19,885	4,548	58,415
		MG		N/A	60.30				57.75	52.46			0.00	26.54	45.89	53.01
		% Total Solids		N/A	2.20								0.00	1.23	2.99	2.48

*NE and SW only - SE measures BOD.

*1 Fiscal year to date.

WATER REVENUE BUREAU PERFORMANCE SUMMARY															
				FISCAL YEAR 2015								FY '15 Current Month	FY '15 YTD or Mo. Avg.	FY '15 Year End Actual	FY '14 Year End Actual
Performance Measure	Unit of Measurement	Projected	July'15	Aug'15	Sept'15	Oct'15	Nov'15	Dec'15	YTD or Mo. Avg.						
CUSTOMER METER READING															
Attempted AMR readings (Itron)	number of meters	484,050	486,039	486,126	486,563	486,729	486,944		2,432,401				486,482	484,650	
Actual AMR readings (Itron)	number of meteres		475,560	475,947	476,225	476,197	476,332		2,380,261						
Adjusted AMR Read Success Rate	% of meters read	96.8%							0				96.68%	97.97%	
Itron is penalized if the adjusted AMR meter read success rate is below 99.0%										0					
Actual Reads									0						
Reads-all categories	# of meters		475,865	476,247	476,541	476,489	476,634		2,381,776				473,145	8,469	
Number of billed accounts	# of meters		551,727	554,304	554,282	554,179	499,273		2,713,765				561,132	4.83%	
Of Bills based on actual reads	% of mtrs read		86.3	85.9%	86.0%	86.0%	95.0%		90					\$76,068	
BILLED WATER CONSUMPTION															
Average Daily Billed Water Consumption*1															
Small Meters (5/8", 3/4")	CCF		2,827,015	2,920,233	2,843,501	2,770,044	2,652,870		14,013,663					70.0	
Large Meters (1-inch & larger)	CCF		2,861,011	2,987,911	3,064,293	2,641,581	2,538,713		14,093,509					60.9	
Wholesale Export Sales Volume	CCF		172,725	171,787	220,819	166,484	128,115		859,930					11.0	
Total Water Consumption	CCF		5,860,751	6,079,931	6,128,613	5,578,109	5,319,698	0	28,967,102					141.9	
City Government	CCF		565,374	563,282	566,544	419,072	455,589		2,569,861					10.4	
PAYMENT PATTERNS*2	% of accounts...														
30 Day Pattern	paid by due date	68.28%	69.20%	70.96%	69.83%	68.58%	67.08%		3	66.82%	68.72%			67.77%	
60 Day Pattern	paid 60 days from bill	17.80%	14.59%	15.92%	13.22%	13.08%	15.61%		1	14.86%	13.48%			15.24%	
90 Day Pattern	paid 90 days from bill	4.86%	3.83%	3.58%	3.38%	3.29%	4.76%		0	4.06%	3.74%			3.80%	
Total	paid within 90 days	90.94%							0					86.81%	
CUSTOMER SERVICE									0						
Inbound Telephone Calls															
Calls Offered*3	no. of calls	23,824	28,721	32,079	27,686		27,066		28,888					310,976	
Response Rate	percent answered	87%	98.55%	98%	99%	98%	99%		1					98.15%	
Average Waiting Time	minutes:seconds	05:37	15.77	15.96	23.85	17.18	12.52		14						
Walk-In Customer Service															
Walk-in Customers	# of customers served	8,340	9,411	8,352	7,011	11,744	7,448		8,793					96,146	
Average Waiting Time	minutes:seconds	06:34	9.47	13.13	12.23	17.18	9.59		12					15:49	
Correspondence															
Letter Received	# of letters received	561	51	43	743	800	737		475					9,824	
Low Income Assistance Program															
Total Applications Received	# of applications	2,557	3,076	2,359	3,248	2,926	2,040		2,730					32,894	
Payment Agreements	% of total applications	21.0%	22.0%	29.29%	46.32%	19.46%	22.74%		0					20.55%	

*1 Includes effects of consumption adjustments made to various accounts for billing purposes, and consumption registered at non-billed accounts, fire service accounts, and sewer only accounts

*2 Refers to bills issued in that month(30 days = percent of customers who paid one month after bill was issued, 60 days = percent of customers who paid two months after bill was issued, etc.)

*3 Calls Received was renamed to Calls Offered to more accurately reflect that this measure tracks total calls into the telephone system.

*NDR No Data Reported