

MONTHLY MANAGERS' REPORT



AND



**For the period ending
30-Jun-15**

This report is preliminary, subject to revision & not an official statement of the City of Philadelphia Water Department or Water Revenue Bureau. Published June 30, 2015.

PWD Vision

To be America's model 21st Century urban water utility – one that fully meets the complex responsibilities and opportunities of our time and our environment.

Mission

Provide the Greater Philadelphia region with integrated water, wastewater, and stormwater services.

Protect public health by always delivering PWD's customers the highest quality of drinking water at a competitive and affordable cost.

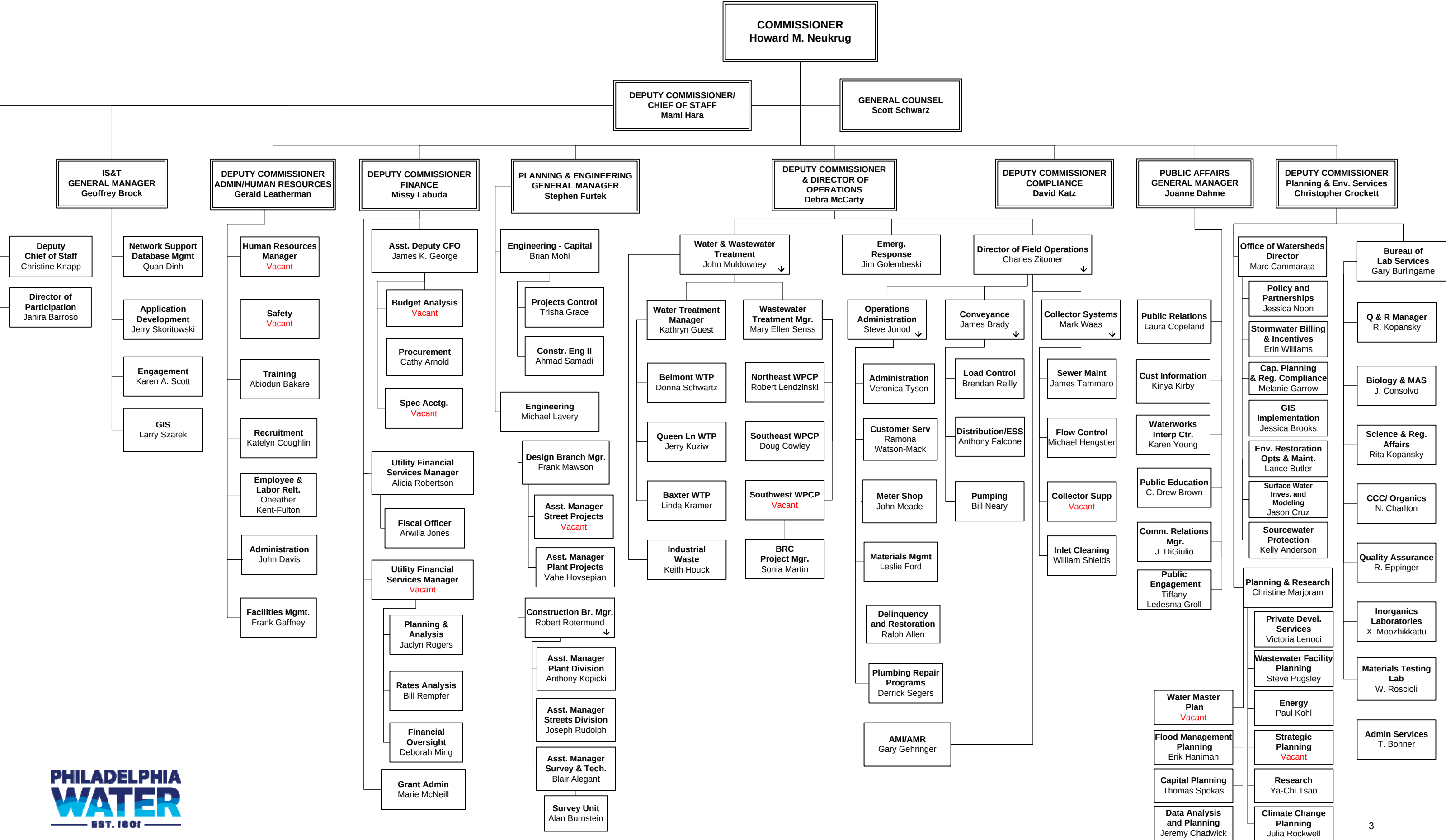
Protect the environment by managing and treating the region's wastewater and stormwater, protecting and advocating for rivers and streams and their watersheds, and protecting sources of drinking water.

Support the sustainable growth of Philadelphia and its residents, communities, businesses, and industry as well as the financial well-being of the utility.

Continue to be America's most innovative utility with a constant focus on quality, efficiency, customer service, and affordability.

Philadelphia Water Department

8/7/2015



Fiscal Year End 2015 Fact Sheet

Total # of PWD FT employees – 1,976. Total active water & wastewater accounts – 555,457.
Total average active residential (non-apartment) accounts – 466,500. Total wholesale water (1)
& wastewater (10) contracts – 11.

Phila. water service area – 134.1 sq. mi. (2013 census) Wholesale water service area –
Aqua Pa. - Mont. Co. - Cheltenham Township. - 8.75 sq. mi., (+ portion of Delaware Co.). Ttl. pop. –
1,617,297. Phila. - 1,560,297 (2014 census), Mont. Co. - Cheltenham Township - 36,793. Delaware Co
(portion) 20,207 (est.). Raw water (surface) sources – Delaware Riv. – 58%, Schuylkill Riv. – 42%. (33
river miles & 354 stream miles.)

Water Treatment, Storage & Transmission

Design rated cap. of all 3 water tmt. plants – 546 MGD. DRBC river withdrawal limit - 648 MGD. Max. cap.
of all 3 water tmt. plants – 680 MGD. 1801- Water service began (Centre Sq. & Schuylkill pumps). 1815 –
Fairmount Waterworks opens, Jonval turbines start 1872 & facility deactivated – 1911. 1903 – Slow sand
filtered water tmt. began. 1914- Chlorinated water service started. 1959 – Rapid sand filtration tmt. began.

Total raw & treated water storage design capacity – 1,065.4 MG.

Total in-plant raw water storage design capacity – 460.5 MG.

Subtotal – Treated in-plant & basin/tank design capacity – 604.9 MG.

Total other basin/tank treated water retention design capacity – 271 MG.

Total raw water pumping capacity - 3 stations – 850 MGD. 6 primary pumping stations – 594 MGD.

Total treated water pumping capacity – 822.8 MGD. 6 booster pumping stations – 228.8 MGD.

Water Infrastructure

Total water system piping miles - 3,176. Total # of valves – 91,957. Main mileage replaced – 26.4

Total # of hydrants – 25,364. Total # of hydrants with center compression locks – 16,558

1801- Wood pipe/iron connectors. 1819 - Cast iron pipe. Today – Cast, ductile iron, steel, concrete pipes.

Wastewater Treatment & Infrastructure

Total water system piping miles - 3,176. Total # of valves – 91,957. Main mileage replaced – 26.4

Total # of hydrants – 25,364. Total # of hydrants with center compression locks – 16,558

1801- Wood pipe/iron connectors. 1819 - Cast iron pipe. Today – Cast, ductile iron, steel, concrete pipes.

Total collector system piping miles – 3,716.

Sanitary sewer miles – 762.

Stormwater conduit (sewer) miles – 737.

of wastewater pumping stations – 15.

of manholes – 94,116. # of stormwater inlets – 71,962. # of intercepting chambers – 199.

CSO chambers – 174.

Sewers reconstructed & lined – 6.9 miles.

Force mains, inlet & vent pipe miles -- 362.

Combined sewer miles – 1,855.

of stormwater pumping stations - 3.

of intercepting chambers – 199.

CSO Flood relief chambers – 25.

PBS/Synagro – (Former Biosolids Recycling Center)

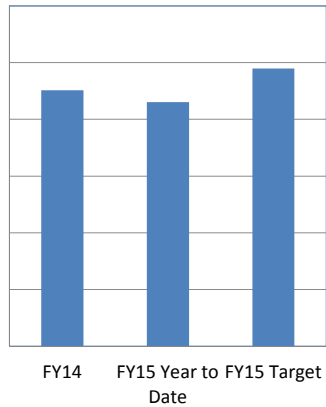
Ocean biosolids disposal ended - 1980. Centralized PWD dewatering facility completed - 1989.

Dewatering design rated capacity – 185 dry tons/day. Synagro contract operation of dewatering
facility - 2008. Synagro construction of new drying & pelletizing operation completed - Jan. 2012.

Pelletization facility design rated capacity – 220 dry tons/day. Drying facility operational - Feb. 2012,
producing Class A pellets. Class B biosolids production ended Feb. 2012 (including multi-state strip
mine reclamation, landfill/agriculture application programs). 56,629 dry tons utilized in FY 2015.

Water Department Quarterly Managers Report Metrics

**Millions of Gallons of
Treated Water**



Performance Measure	FY14 Q2	FY15 Q2	FY15 Q3	FY15 Q4	Change	FY14	FY15 Year to Date	FY15 Target	On Track to Meet Target	Comments / Explanation
Millions of Gallons of Treated Water	21,745	20,718	22,235	21,391	-4.7%	90,213	86,089	97,920	no	Output meets customer demand & maintains appropriate system-wide water pressure.
Percent of Time Philadelphia's Drinking Water Met or Surpassed State & Federal Standards	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	yes	
Miles of Pipeline Surveyed for Leakage	189	176	72	168	-6.9%	775	605	1,130	no	Leak Detection Unit is short one daytime crew & the referral workload due to water main breaks is higher than usual.
Water Main Breaks Repaired	111	199	476	125	-9.7%	969	911	905	no	
Average Time to Repair a Water Main Break upon Crew Arrival at Site (Hours)	7	6.3	3.3	6.3	-10.0%	6.175	5.7	< 8.0	yes	
Percent of Hydrants Available	99.7%	99.6%	99.6%	99.6%	-0.1%	99.7%	99.6%	99.7%	yes	
Number of Storm Drains Cleaned	24,709	26,328	21,717	27,600	6.6%	94,653	100,354	111,444	no	
Acres of Watershed Plans Approved	40	35	25	86	-12.5%	385	186	240	no	
Resultant Watershed Stormwater Flow Reduction (Million Gallons)	39	33	24	85	-15.4%	367	181	228	yes	

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Div 2806 Human Resources and Administration
as of June 30, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	47,000.00	32,331.69	0.00	32,331.69	14,668.31
	0101	PERM FULL TIME-CIVILIAN 0101	1,547,791.00	1,514,260.80	0.00	1,514,260.80	33,530.20
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	47,558.51	0.00	47,558.51	(47,558.51)
	0121	TEMPORARY/SEASONAL 0121	3,000.00	0.00	0.00	0.00	3,000.00
	0161	OVERTIME-CIVILIAN 0161	42,000.00	45,220.92	0.00	45,220.92	(3,220.92)
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	0.00	300.88	0.00	300.88	(300.88)
	0181	SHIFT 0181	0.00	6.55	0.00	6.55	(6.55)
		01 PERSONAL SERVICES	1,639,791.00	1,639,679.35	0.00	1,639,679.35	111.65
02	0201	CLEANING AND LAUNDERING 0201	0.00	1,496.80	0.00	1,496.80	(1,496.80)
	0202	JANITORIAL SERVICES 0202	0.00	269.01	648.00	917.01	(917.01)
	0210	POSTAGE 0210	120,000.00	40,012.07	0.00	40,012.07	79,987.93
	0211	TRANSPORTATION 0211	35,100.00	2,057.99	0.00	2,057.99	33,042.01
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	10,500.00	253.57	0.00	253.57	10,246.43
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	2,000.00	1,425.00	0.00	1,425.00	575.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	2,147,000.00	684,320.74	724,149.26	1,408,470.00	738,530.00
	0255	DUES 0255	6,100.00	13,878.00	0.00	13,878.00	(7,778.00)
	0256	SEMINAR AND TRAINING SESSIONS 0256	53,200.00	17,412.00	0.00	17,412.00	35,788.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	528,000.00	201,554.40	68,042.80	269,597.20	258,402.80
	0285	RENTS 0285	110,000.00	64,711.33	79,956.08	144,667.41	(34,667.41)
	0295	PURCHASE SERVICES-IMPREST ADVANCES 0295	0.00	4,158.28	10,484.72	14,643.00	(14,643.00)
		02 PURCHASE OF SERVICES	3,011,900.00	1,031,549.19	883,280.86	1,914,830.05	1,097,069.95
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,800.00	7,958.48	0.00	7,958.48	1,841.52
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	35,700.00	26,134.98	6,468.68	32,603.66	3,096.34
	0310	ELECTRICAL AND COMMUNICATION 0310	2,500.00	845.46	104.54	950.00	1,550.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	1,215.00	285.00	1,500.00	(1,500.00)
	0312	FIRE FIGHTING AND SAFETY 0312	500.00	1,668.71	0.00	1,668.71	(1,168.71)
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	0.00	672.90	0.00	672.90	(672.90)
	0317	HOSPITAL AND LABORATORY 0317	35,700.00	3,420.06	11,080.00	14,500.06	21,199.94
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	100.00	2,126.37	0.00	2,126.37	(2,026.37)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	82,500.00	50,031.30	8,861.11	58,892.41	23,607.59
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	200,000.00	17,327.18	12,637.82	29,965.00	170,035.00
	0325	PRINTING 0325	40,000.00	11,320.20	0.00	11,320.20	28,679.80
	0326	RECREATIONAL AND EDUCATIONAL 0326	0.00	462.00	0.00	462.00	(462.00)
		03 MATERIALS AND SUPPLIES	406,800.00	123,182.64	39,437.15	162,619.79	244,180.21
04	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	0.00	349.95	0.00	349.95	(349.95)
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	2,600.00	0.00	0.00	0.00	2,600.00
	0417	HOSPITAL AND LABORATORY 0417	1,500.00	46,046.36	0.00	46,046.36	(44,546.36)
	0420	OFFICE EQUIPMENT 0420	50,000.00	30,223.96	285.44	30,509.40	19,490.60
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	15,000.00	0.00	0.00	0.00	15,000.00
	0430	FURNITURE AND FURNISHINGS 0430	353,000.00	47,672.91	239,765.32	287,438.23	65,561.77
		04 EQUIPMENT	422,100.00	124,293.18	240,050.76	364,343.94	57,756.06
05	0504	MERITORIOUS AWARDS 0504	100,000.00	0.00	0.00	0.00	100,000.00
		05 CONTRIBUTIONS, INDEMNITIES, REFDS, TAXES	100,000.00	0.00	0.00	0.00	100,000.00
		Div 2806 HUMAN RESOURCES	5,580,591.00	2,918,704.36	1,162,768.77	4,081,473.13	1,499,117.87

Div 2807 Finance
as of June 30 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	243,000.00	235,966.97	0.00	235,966.97	7,033.03
	0101	PERM FULL TIME-CIVILIAN 0101	7,966,893.82	7,442,979.66	0.00	7,442,979.66	523,914.16
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	2,835.62	0.00	2,835.62	(2,835.62)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	366,306.63	0.00	366,306.63	(366,306.63)
	0121	TEMPORARY/SEASONAL 0121	80,000.00	82,326.37	0.00	82,326.37	(2,326.37)
	0161	OVERTIME-CIVILIAN 0161	719,500.00	749,326.76	0.00	749,326.76	(29,826.76)
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	5,000.00	0.00	0.00	0.00	5,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	33,000.00	28,028.48	0.00	28,028.48	4,971.52
	0181	SHIFT 0181	18,000.00	15,089.58	0.00	15,089.58	2,910.42
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	13,204.01	0.00	13,204.01	(13,204.01)
01 PERSONAL SERVICES			9,065,393.82	8,936,064.08	0.00	8,936,064.08	129,329.74
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	1,574.90	1,050.00	2,624.90	375.10
	0202	JANITORIAL SERVICES 0202	1,500.00	0.00	0.00	0.00	1,500.00
	0209	TELEPHONE 0209	0.00	92.08	0.00	92.08	(92.08)
	0211	TRANSPORTATION 0211	31,000.00	27,105.32	0.00	27,105.32	3,894.68
	0213	EMPLOYEE RELOCATION EXPENSES 0213	0.00	7,200.00	0.00	7,200.00	(7,200.00)
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	5,000.00	980.57	0.00	980.57	4,019.43
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	0.00	242.00	0.00	242.00	(242.00)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,500.00	0.00	0.00	0.00	1,500.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	19,585,000.00	12,949,845.97	4,230,902.30	17,180,748.27	2,404,251.73
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	0.00	0.00	206,000.00	206,000.00	(206,000.00)
	0252	ACCOUNTING AND AUDITING SERVICES 0252	0.00	6,517.44	0.00	6,517.44	(6,517.44)
	0253	LEGAL SERVICES 0253	480,000.00	0.00	387,000.00	387,000.00	93,000.00
	0255	DUES 0255	111,000.00	107,989.54	0.00	107,989.54	3,010.46
	0256	SEMINAR AND TRAINING SESSIONS 0256	110,000.00	61,863.91	0.00	61,863.91	48,136.09
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	400,000.00	221,140.76	161,413.24	382,554.00	17,446.00
	0258	COURT REPORTERS 0258	60,000.00	0.00	0.00	0.00	60,000.00
	0259	ARBITRATION FEES 0259	500,000.00	221,825.60	0.00	221,825.60	278,174.40
	0260	REPAIR AND MAINTENANCE CHARGES 0260	2,583,600.00	1,908,653.48	350,480.96	2,259,134.44	324,465.56
	0264	ABATEMENT OF OTHER NUISANCES 0264	0.00	56,097.58	25,902.42	82,000.00	(82,000.00)
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	103.40	0.00	103.40	(103.40)
	0280	INSURANCE AND OFFICIAL BONDS 0280	30,000.00	104,185.68	0.00	104,185.68	(74,185.68)
	0285	RENTS 0285	5,000.00	605.57	12,658.64	13,264.21	(8,264.21)
	0295	PURCHASE SERVICES-IMPREST ADVANCES 0295	0.00	(4.27)	5,348.63	5,344.36	(5,344.36)
02 PURCHASE OF SERVICES			23,906,600.00	15,676,019.53	5,380,756.19	21,056,775.72	2,849,824.28
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	5,047.04	0.00	5,047.04	(5,047.04)
	0301	AGRICULTURAL AND BOTANICAL 0301	1,000.00	0.00	0.00	0.00	1,000.00
	0304	BOOKS AND OTHER PUBLICATIONS 0304	7,200.00	5,722.90	0.00	5,722.90	1,477.10
	0305	BUILDING AND CONSTRUCTION 0305	403,500.00	179,629.34	58,434.67	238,064.01	165,435.99
	0307	CHEMICALS AND GASES 0307	5,000.00	2,040.00	441.00	2,481.00	2,519.00
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	21,500.00	14,650.50	4,029.70	18,680.20	2,819.80
	0310	ELECTRICAL AND COMMUNICATION 0310	78,800.00	102,890.25	33,474.97	136,365.22	(57,565.22)
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	27,500.00	10,957.46	311.81	11,269.27	16,230.73
	0312	FIRE FIGHTING AND SAFETY 0312	8,000.00	7,080.96	340.06	7,421.02	578.98
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	4,255.18	144.82	4,400.00	5,600.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	62,000.00	9,853.75	19,017.92	28,871.67	33,128.33
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	10,000.00	7,040.40	3,449.30	10,489.70	(489.70)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	57,400.00	9,684.24	10,483.46	20,167.70	37,232.30
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	25,000.00	11,113.17	4,574.91	15,688.08	9,311.92
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	100,750.00	21,650.97	56,190.12	77,841.09	22,908.91
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	67,000.00	1,207.58	827.42	2,035.00	64,965.00
	0325	PRINTING 0325	310,300.00	1,092.00	0.00	1,092.00	309,208.00
03 MATERIALS AND SUPPLIES			1,194,950.00	393,915.74	191,720.16	585,635.90	609,314.10
04	0411	GENERAL EQUIPMENT AND MACHINERY 0411	8,000.00	1,855.57	1,761.41	3,616.98	4,383.02
	0418	JANITORIAL AND LAUNDRY 0418	5,000.00	0.00	3,047.30	3,047.30	1,952.70
	0420	OFFICE EQUIPMENT 0420	9,500.00	5,651.50	0.00	5,651.50	3,848.50
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	33,000.00	13,383.80	17,261.20	30,645.00	2,355.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	300.00	3,078.00	0.00	3,078.00	(2,778.00)
	0430	FURNITURE AND FURNISHINGS 0430	3,000.00	2,695.00	0.00	2,695.00	305.00
04 EQUIPMENT			58,800.00	26,663.87	22,069.91	48,733.78	10,066.22
08	0801	PAYMENTS TO GENERAL FUND 0801	14,000,000.00	0.00	0.00	0.00	14,000,000.00
	0804	PAYMENTS TO CAPITAL PROJECTS FUND 0804	20,697,000.00	20,704,920.00	0.00	20,704,920.00	(7,920.00)
	0811	PAYMENTS TO WATER RESIDUAL FUND 0811	28,363,000.00	0.00	0.00	0.00	28,363,000.00
	0813	PAYMENTS TO WATER RATE STAB 0813	3,905,000.00	0.00	0.00	0.00	3,905,000.00
08 PAYMENTS TO OTHER FUNDS			66,965,000.00	20,704,920.00	0.00	20,704,920.00	46,260,080.00
Div 2807 FINANCE			101,190,743.82	45,737,583.22	5,594,546.26	51,332,129.48	49,858,614.34

Div 2842 Planning & Environmental Services

As of June 30, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	200,000.00	215,490.10	0.00	215,490.10	(15,490.10)
	0101	PERM FULL TIME-CIVILIAN 0101	11,304,537.00	10,291,606.32	0.00	10,291,606.32	1,012,930.68
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	398,227.13	0.00	398,227.13	(398,227.13)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	278,501.66	0.00	278,501.66	(278,501.66)
	0111	PERM PART TIME 0111	0.00	17,780.10	0.00	17,780.10	(17,780.10)
	0121	TEMPORARY/SEASONAL 0121	780,000.00	736,106.20	0.00	736,106.20	43,893.80
	0161	OVERTIME-CIVILIAN 0161	238,000.00	174,013.44	0.00	174,013.44	63,986.56
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	36,000.00	20,533.97	0.00	20,533.97	15,466.03
	0181	SHIFT 0181	11,000.00	3,595.57	0.00	3,595.57	7,404.43
		01 PERSONAL SERVICES	12,569,537.00	12,135,854.49	0.00	12,135,854.49	433,682.51
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	350.00	250.00	600.00	2,400.00
	0202	JANITORIAL SERVICES 0202	5,000.00	0.00	0.00	0.00	5,000.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	5,000.00	1,852.50	0.00	1,852.50	3,147.50
	0210	POSTAGE 0210	1,000.00	430.12	0.00	430.12	569.88
	0211	TRANSPORTATION 0211	20,500.00	24,891.87	0.00	24,891.87	(4,391.87)
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	20,500.00	18,925.00	0.00	18,925.00	1,575.00
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	0.00	3,951.50	0.00	3,951.50	(3,951.50)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	500.00	472.00	0.00	472.00	28.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	0.00	95.00	0.00	95.00	(95.00)
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	20,497,700.00	13,129,426.47	7,298,211.27	20,427,637.74	70,062.26
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	0.00	0.00	62,400.00	62,400.00	(62,400.00)
	0255	DUES 0255	452,500.00	445,773.62	0.00	445,773.62	6,726.38
	0256	SEMINAR AND TRAINING SESSIONS 0256	265,000.00	107,159.80	0.00	107,159.80	157,840.20
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	855,000.00	543,664.97	380,335.03	924,000.00	(69,000.00)
	0260	REPAIR AND MAINTENANCE CHARGES 0260	310,500.00	187,730.83	117,338.85	305,069.68	5,430.32
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	538.00	0.00	538.00	(538.00)
	0285	RENTS 0285	38,000.00	46,566.24	17,711.67	64,277.91	(26,277.91)
		02 PURCHASE OF SERVICES	22,474,200.00	14,511,827.92	7,876,246.82	22,388,074.74	86,125.26
03	0301	AGRICULTURAL AND BOTANICAL 0301	50,000.00	2,063.24	0.00	2,063.24	47,936.76
	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,100.00	9,213.87	0.00	9,213.87	(113.87)
	0305	BUILDING AND CONSTRUCTION 0305	10,000.00	787.20	1,273.48	2,060.68	7,939.32
	0306	LIBRARY MATERIALS 0306	0.00	357.00	0.00	357.00	(357.00)
	0307	CHEMICALS AND GASES 0307	50,000.00	13,606.25	34,888.62	48,494.87	1,505.13
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	8,500.00	3,731.49	0.00	3,731.49	4,768.51
	0310	ELECTRICAL AND COMMUNICATION 0310	60,000.00	643.88	96.50	740.38	59,259.62
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	38,500.00	8,811.96	0.00	8,811.96	29,688.04
	0312	FIRE FIGHTING AND SAFETY 0312	5,000.00	11,056.41	3,359.03	14,415.44	(9,415.44)
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	0.00	0.00	0.00	10,000.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	11,000.00	7,388.87	16.06	7,404.93	3,595.07
	0317	HOSPITAL AND LABORATORY 0317	605,000.00	410,202.17	147,769.96	557,972.13	47,027.87
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	15,000.00	9,757.57	2,293.74	12,051.31	2,948.69
	0319	NAUTICAL AND AERONAUTICAL 0319	40,000.00	587.16	0.00	587.16	39,412.84
	0320	OFFICE MATERIALS AND SUPPLIES 0320	12,500.00	7,214.40	2,556.13	9,770.53	2,729.47
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	20,500.00	6,163.68	0.07	6,163.75	14,336.25
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	15,000.00	10,318.98	46,470.00	56,788.98	(41,788.98)
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	371,500.00	179,756.69	65,719.18	245,475.87	126,024.13
	0325	PRINTING 0325	18,000.00	1,734.00	1,950.00	3,684.00	14,316.00
		03 MATERIALS AND SUPPLIES	1,349,600.00	683,394.82	306,392.77	989,787.59	359,812.41
04	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	0.00	432.00	0.00	432.00	(432.00)
	0405	CONSTRUCTION, DREDGING, CONVEYING 0405	0.00	0.00	556.45	556.45	(556.45)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	18,400.00	397.96	0.00	397.96	18,002.04
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	5,250.00	0.00	0.00	0.00	5,250.00
	0412	FIRE FIGHTING AND EMERGENCY 0412	20,000.00	0.00	0.00	0.00	20,000.00
	0417	HOSPITAL AND LABORATORY 0417	424,000.00	102,997.40	66,145.68	169,143.08	254,856.92
	0418	JANITORIAL AND LAUNDRY 0418	15,000.00	0.00	0.00	0.00	15,000.00
	0420	OFFICE EQUIPMENT 0420	11,500.00	268.66	0.00	268.66	11,231.34
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	6,500.00	0.00	0.00	0.00	6,500.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	4,000.00	3,847.50	0.00	3,847.50	152.50
	0430	FURNITURE AND FURNISHINGS 0430	64,000.00	3,542.42	9,765.56	13,307.98	50,692.02
	0499	OTHER EQUIPMENT (NOC) 0499	15,000.00	0.00	0.00	0.00	15,000.00
		04 EQUIPMENT	583,650.00	111,485.94	76,467.69	187,953.63	395,696.37
Div 2842		PLANNING AND ENVIRONMENTAL SERVICES	36,976,987.00	27,442,563.17	8,259,107.28	35,701,670.45	1,275,316.55

Div 2809 Operations
as of June 30, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	731,500.00	556,274.93	0.00	556,274.93	175,225.07
	0101	PERM FULL TIME-CIVILIAN 0101	58,266,472.18	53,805,997.96	0.00	53,805,997.96	4,460,474.22
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	539,599.43	0.00	539,599.43	(539,599.43)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	3,578,946.09	0.00	3,578,946.09	(3,578,946.09)
	0111	PERM PART TIME 0111	0.00	1,954.80	0.00	1,954.80	(1,954.80)
	0121	TEMPORARY/SEASONAL 0121	377,000.00	332,787.06	0.00	332,787.06	44,212.94
	0151	REG 32-RATE 1 0151	0.00	507.84	0.00	507.84	(507.84)
	0161	OVERTIME-CIVILIAN 0161	11,719,600.00	12,202,569.24	0.00	12,202,569.24	(482,969.24)
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	17,800.00	21,677.97	0.00	21,677.97	(3,877.97)
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	456,100.00	352,717.64	0.00	352,717.64	103,382.36
	0172	HOLIDAY "G"(2/3 SHIFT) DUAL/RELIEF 0172	0.00	254.64	0.00	254.64	(254.64)
	0181	SHIFT 0181	229,500.00	205,627.94	0.00	205,627.94	23,872.06
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	190,829.75	0.00	190,829.75	(190,829.75)
		01 PERSONAL SERVICES	71,797,972.18	71,789,745.29	0.00	71,789,745.29	8,226.89
02	0200	PURCHASE OF SERVICES CONTROL 0200	0.00	495.00	0.00	495.00	(495.00)
	0201	CLEANING AND LAUNDERING 0201	54,500.00	30,890.00	7,050.00	37,940.00	16,560.00
	0202	JANITORIAL SERVICES 0202	29,900.00	10,030.00	6,294.12	16,324.12	13,575.88
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	3,274,900.00	2,185,954.34	813,790.69	2,999,745.03	275,154.97
	0210	POSTAGE 0210	1,000.00	201.85	0.00	201.85	798.15
	0211	TRANSPORTATION 0211	25,300.00	22,779.49	0.00	22,779.49	2,520.51
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	68,000.00	27,824.76	0.00	27,824.76	40,175.24
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	250,000.00	35,000.00	24,000.00	59,000.00	191,000.00
	0220	ELECTRIC CURRENT-STRUCTURES/STREETS 0220	23,114,000.00	16,718,594.49	3,708,940.41	20,427,534.90	2,686,465.10
	0221	GAS SERVICES 0221	5,689,000.00	3,312,398.40	878,589.60	4,190,988.00	1,498,012.00
	0223	STREET LIGHTING 0223	0.00	2,341.52	0.00	2,341.52	(2,341.52)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,000.00	368.26	0.00	368.26	631.74
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	3,632,100.00	2,330,564.14	1,052,006.82	3,382,570.96	249,529.04
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	200,000.00	0.00	0.00	0.00	200,000.00
	0255	DUES 0255	62,300.00	12,370.75	0.00	12,370.75	49,929.25
	0256	SEMINAR AND TRAINING SESSIONS 0256	165,000.00	43,193.56	0.00	43,193.56	121,806.44
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	870,400.00	410,789.61	13,667.39	424,457.00	445,943.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	7,491,500.00	2,283,950.20	2,711,369.42	4,995,319.62	2,496,180.38
	0261	REPAVING REPAIRING & RESURF STREETS 0261	2,413,000.00	1,326,469.21	0.00	1,326,469.21	1,086,530.79
	0264	ABATEMENT OF OTHER NUISANCES 0264	8,655,000.00	4,967,967.99	3,221,032.01	8,189,000.00	466,000.00
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	120,900.00	63,423.17	380,352.33	443,775.50	(322,875.50)
	0281	LEASE PAYMENTS-PHILA MUNICIPAL AUTH 0281	28,557,000.00	25,193,357.22	3,269,080.68	28,462,437.90	94,562.10
	0282	RENT/LEASE-PURCHASE COMPUTER EQUIP 0282	0.00	642.93	0.00	642.93	(642.93)
	0285	RENTS 0285	820,300.00	444,261.91	195,144.47	639,406.38	180,893.62
		02 PURCHASE OF SERVICES	85,495,100.00	59,423,868.80	16,281,317.94	75,705,186.74	9,789,913.26
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	524.78	0.00	524.78	(524.78)
	0301	AGRICULTURAL AND BOTANICAL 0301	28,700.00	964.00	0.00	964.00	27,736.00
	0304	BOOKS AND OTHER PUBLICATIONS 0304	20,100.00	780.00	730.76	1,510.76	18,589.24
	0305	BUILDING AND CONSTRUCTION 0305	2,171,000.00	966,758.80	604,842.96	1,571,601.76	599,398.24
	0307	CHEMICALS AND GASES 0307	23,668,950.00	18,074,880.35	4,250,089.26	22,324,969.61	1,343,980.39
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	317,500.00	348,114.78	65,284.81	413,399.59	(95,899.59)
	0309	CORDAGE AND FIBERS 0309	5,000.00	1,372.80	0.00	1,372.80	3,627.20
	0310	ELECTRICAL AND COMMUNICATION 0310	1,741,500.00	562,417.53	896,659.28	1,459,076.81	282,423.19
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	4,144,100.00	2,002,870.09	1,770,693.32	3,773,563.41	370,536.59
	0312	FIRE FIGHTING AND SAFETY 0312	1,650,700.00	1,478,665.80	138,691.98	1,617,357.78	33,342.22
	0314	FUEL -- HEATING AND LIGHTING 0314	242,500.00	108,125.54	48,200.46	156,326.00	86,174.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	493,000.00	180,653.12	143,038.07	323,691.19	169,308.81
	0317	HOSPITAL AND LABORATORY 0317	25,500.00	9,316.39	6,420.83	15,737.22	9,762.78
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	248,200.00	228,767.11	23,020.36	251,787.47	(3,587.47)
	0319	NAUTICAL AND AERONAUTICAL 0319	1,000.00	214.20	0.00	214.20	785.80
	0320	OFFICE MATERIALS AND SUPPLIES 0320	155,900.00	61,867.79	38,119.84	99,987.63	55,912.37
	0321	PARKING METER AND WATER METER 0321	327,000.00	99,703.30	250,296.70	350,000.00	(23,000.00)
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	419,900.00	166,826.97	133,223.62	300,050.59	119,849.41
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	3,508,500.00	2,320,485.33	749,536.40	3,070,021.73	438,478.27
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,350,000.00	656,983.69	515,456.43	1,172,440.12	177,559.88
	0325	PRINTING 0325	60,900.00	18,456.15	1,907.50	20,363.65	40,536.35
	0326	RECREATIONAL AND EDUCATIONAL 0326	500.00	0.00	0.00	0.00	500.00
	0328	MOTOR VEHICLE PARTS AND ACCESSORIES 0328	77,400.00	17,950.33	6,125.93	24,076.26	53,323.74
	0329	TOBACCO PRODUCTS, SMOKING ACCESS 0329	0.00	458.78	0.00	458.78	(458.78)
	0335	LUBRICANTS 0335	90,800.00	30,093.60	18,710.32	48,803.92	41,996.08
	0340	#2 DIESEL FUEL 0340	79,000.00	0.00	0.00	0.00	79,000.00
	0342	LIQUID PROPANE GAS (LPG) 0342	56,700.00	8,497.68	22,052.20	30,549.88	26,150.12
	0345	GASOLINE 0345	350,000.00	0.00	0.00	0.00	350,000.00
		03 MATERIALS AND SUPPLIES	41,234,350.00	27,345,748.91	9,683,101.03	37,028,849.94	4,205,500.06
04	0401	AGRICULTURAL AND BOTANICAL 0401	9,000.00	4,887.90	6,266.99	11,154.89	(2,154.89)
	0402	ANIMALS/LIVESTOCK/BIRDS/MARINE LIFE 0402	0.00	189.99	0.00	189.99	(189.99)
	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	8,000.00	0.00	2,164.65	2,164.65	5,835.35
	0405	CONSTRUCTION, DREDGING, CONVEYING 0405	6,100.00	31,481.76	1,112.90	32,594.66	(26,494.66)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	245,500.00	102,057.13	29,423.57	131,480.70	114,019.30
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	646,300.00	298,091.27	150,393.61	448,484.88	197,815.12
	0412	FIRE FIGHTING AND EMERGENCY 0412	39,600.00	17,050.34	600.00	17,650.34	21,949.66
	0417	HOSPITAL AND LABORATORY 0417	15,000.00	0.00	0.00	0.00	15,000.00
	0418	JANITORIAL AND LAUNDRY 0418	11,000.00	15,954.66	6,739.65	22,694.31	(11,694.31)
	0420	OFFICE EQUIPMENT 0420	6,500.00	449.99	0.00	449.99	6,050.01
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	260,300.00	5,881.29	13,843.73	19,725.02	240,574.98
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	135,600.00	85,769.00	2,956.00	88,725.00	46,875.00
	0427	COMPUTER EQUIPMENT & PERIPHERALS 0427	290,000.00	543.97	250,000.00	250,543.97	39,456.03
	0430	FURNITURE AND FURNISHINGS 0430	194,400.00	40,183.15	153,572.32	193,755.47	644.53
	0499	OTHER EQUIPMENT (NOC) 0499	500.00	0.00	0.00	0.00	500.00
		04 EQUIPMENT	1,867,800.00	602,540.45	617,073.42	1,219,613.87	648,186.13
Div 2809 OPERATIONS			200,395,222.18	159,161,903.45	26,581,492.39	185,743,395.84	14,651,826.34

Div 2840 Public Affairs
as of June 30, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	40,000.00	74,633.88	0.00	74,633.88	(34,633.88)
	0101	PERM FULL TIME-CIVILIAN 0101	2,404,877.00	2,182,322.98	0.00	2,182,322.98	222,554.02
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	90,312.22	0.00	90,312.22	(90,312.22)
	0121	TEMPORARY/SEASONAL 0121	164,000.00	128,937.55	0.00	128,937.55	35,062.45
	0161	OVERTIME-CIVILIAN 0161	139,000.00	159,221.26	0.00	159,221.26	(20,221.26)
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	3,000.00	0.00	0.00	0.00	3,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	3,000.00	6,776.83	0.00	6,776.83	(3,776.83)
	0181	SHIFT 0181	1,400.00	1,505.98	0.00	1,505.98	(105.98)
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	356.72	0.00	356.72	(356.72)
01 PERSONAL SERVICES			2,755,277.00	2,644,067.42	0.00	2,644,067.42	111,209.58
02	0202	JANITORIAL SERVICES 0202	70,000.00	19,566.10	28,432.70	47,998.80	22,001.20
	0209	TELEPHONE 0209	0.00	26.10	0.00	26.10	(26.10)
	0210	POSTAGE 0210	100,000.00	120,000.00	0.00	120,000.00	(20,000.00)
	0211	TRANSPORTATION 0211	2,500.00	3,074.33	0.00	3,074.33	(574.33)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	4,500.00	3,425.81	0.00	3,425.81	1,074.19
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	1,000.00	1,202.00	0.00	1,202.00	(202.00)
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	8,115,000.00	4,560,359.03	3,184,512.27	7,744,871.30	370,128.70
	0255	DUES 0255	47,500.00	40,146.00	0.00	40,146.00	7,354.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	8,000.00	2,335.20	0.00	2,335.20	5,664.80
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	310,000.00	0.00	0.00	0.00	310,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	1,000.00	0.00	0.00	0.00	1,000.00
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	2,632.58	0.00	2,632.58	(2,632.58)
	0285	RENTS 0285	53,200.00	11,072.45	24,249.05	35,321.50	17,878.50
02 PURCHASE OF SERVICES			8,712,700.00	4,763,839.60	3,237,194.02	8,001,033.62	711,666.38
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	3,300.00	4,780.95	0.00	4,780.95	(1,480.95)
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	1,000.00	0.00	0.00	0.00	1,000.00
	0310	ELECTRICAL AND COMMUNICATION 0310	42,000.00	0.00	0.00	0.00	42,000.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	443.25	0.00	443.25	(443.25)
	0312	FIRE FIGHTING AND SAFETY 0312	1,000.00	0.00	0.00	0.00	1,000.00
	0317	HOSPITAL AND LABORATORY 0317	3,000.00	0.00	0.00	0.00	3,000.00
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	1,000.00	0.00	0.00	0.00	1,000.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	1,000.00	0.00	0.00	0.00	1,000.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,000.00	152.00	0.00	152.00	848.00
	0325	PRINTING 0325	307,500.00	140,981.50	7,820.00	148,801.50	158,698.50
	0326	RECREATIONAL AND EDUCATIONAL 0326	4,000.00	2,180.40	0.00	2,180.40	1,819.60
	03 MATERIALS AND SUPPLIES			364,800.00	148,538.10	7,820.00	156,358.10
04	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	0.00	468.68	0.00	468.68	(468.68)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	11,000.00	0.00	0.00	0.00	11,000.00
	0417	HOSPITAL AND LABORATORY 0417	1,000.00	0.00	0.00	0.00	1,000.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	1,000.00	0.00	0.00	0.00	1,000.00
	0430	FURNITURE AND FURNISHINGS 0430	6,500.00	7,351.23	5,937.44	13,288.67	(6,788.67)
	0499	OTHER EQUIPMENT (NOC) 0499	4,000.00	0.00	0.00	0.00	4,000.00
	04 EQUIPMENT			23,500.00	7,819.91	5,937.44	13,757.35
Div 2840 PUBLIC AFFAIRS			11,856,277.00	7,564,265.03	3,250,951.46	10,815,216.49	1,041,060.51

Div 2842 Planning & Environmental Services

As of June 30, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	200,000.00	215,490.10	0.00	215,490.10	(15,490.10)
	0101	PERM FULL TIME-CIVILIAN 0101	11,304,537.00	10,291,606.32	0.00	10,291,606.32	1,012,930.68
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	398,227.13	0.00	398,227.13	(398,227.13)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	278,501.66	0.00	278,501.66	(278,501.66)
	0111	PERM PART TIME 0111	0.00	17,780.10	0.00	17,780.10	(17,780.10)
	0121	TEMPORARY/SEASONAL 0121	780,000.00	736,106.20	0.00	736,106.20	43,893.80
	0161	OVERTIME-CIVILIAN 0161	238,000.00	174,013.44	0.00	174,013.44	63,986.56
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	36,000.00	20,533.97	0.00	20,533.97	15,466.03
	0181	SHIFT 0181	11,000.00	3,595.57	0.00	3,595.57	7,404.43
		01 PERSONAL SERVICES	12,569,537.00	12,135,854.49	0.00	12,135,854.49	433,682.51
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	350.00	250.00	600.00	2,400.00
	0202	JANITORIAL SERVICES 0202	5,000.00	0.00	0.00	0.00	5,000.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	5,000.00	1,852.50	0.00	1,852.50	3,147.50
	0210	POSTAGE 0210	1,000.00	430.12	0.00	430.12	569.88
	0211	TRANSPORTATION 0211	20,500.00	24,891.87	0.00	24,891.87	(4,391.87)
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	20,500.00	18,925.00	0.00	18,925.00	1,575.00
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	0.00	3,951.50	0.00	3,951.50	(3,951.50)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	500.00	472.00	0.00	472.00	28.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	0.00	95.00	0.00	95.00	(95.00)
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	20,497,700.00	13,129,426.47	7,298,211.27	20,427,637.74	70,062.26
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	0.00	0.00	62,400.00	62,400.00	(62,400.00)
	0255	DUES 0255	452,500.00	445,773.62	0.00	445,773.62	6,726.38
	0256	SEMINAR AND TRAINING SESSIONS 0256	265,000.00	107,159.80	0.00	107,159.80	157,840.20
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	855,000.00	543,664.97	380,335.03	924,000.00	(69,000.00)
	0260	REPAIR AND MAINTENANCE CHARGES 0260	310,500.00	187,730.83	117,338.85	305,069.68	5,430.32
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	538.00	0.00	538.00	(538.00)
	0285	RENTS 0285	38,000.00	46,566.24	17,711.67	64,277.91	(26,277.91)
		02 PURCHASE OF SERVICES	22,474,200.00	14,511,827.92	7,876,246.82	22,388,074.74	86,125.26
03	0301	AGRICULTURAL AND BOTANICAL 0301	50,000.00	2,063.24	0.00	2,063.24	47,936.76
	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,100.00	9,213.87	0.00	9,213.87	(113.87)
	0305	BUILDING AND CONSTRUCTION 0305	10,000.00	787.20	1,273.48	2,060.68	7,939.32
	0306	LIBRARY MATERIALS 0306	0.00	357.00	0.00	357.00	(357.00)
	0307	CHEMICALS AND GASES 0307	50,000.00	13,606.25	34,888.62	48,494.87	1,505.13
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	8,500.00	3,731.49	0.00	3,731.49	4,768.51
	0310	ELECTRICAL AND COMMUNICATION 0310	60,000.00	643.88	96.50	740.38	59,259.62
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	38,500.00	8,811.96	0.00	8,811.96	29,688.04
	0312	FIRE FIGHTING AND SAFETY 0312	5,000.00	11,056.41	3,359.03	14,415.44	(9,415.44)
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	0.00	0.00	0.00	10,000.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	11,000.00	7,388.87	16.06	7,404.93	3,595.07
	0317	HOSPITAL AND LABORATORY 0317	605,000.00	410,202.17	147,769.96	557,972.13	47,027.87
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	15,000.00	9,757.57	2,293.74	12,051.31	2,948.69
	0319	NAUTICAL AND AERONAUTICAL 0319	40,000.00	587.16	0.00	587.16	39,412.84
	0320	OFFICE MATERIALS AND SUPPLIES 0320	12,500.00	7,214.40	2,556.13	9,770.53	2,729.47
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	20,500.00	6,163.68	0.07	6,163.75	14,336.25
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	15,000.00	10,318.98	46,470.00	56,788.98	(41,788.98)
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	371,500.00	179,756.69	65,719.18	245,475.87	126,024.13
	0325	PRINTING 0325	18,000.00	1,734.00	1,950.00	3,684.00	14,316.00
		03 MATERIALS AND SUPPLIES	1,349,600.00	683,394.82	306,392.77	989,787.59	359,812.41
04	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	0.00	432.00	0.00	432.00	(432.00)
	0405	CONSTRUCTION, DREDGING, CONVEYING 0405	0.00	0.00	556.45	556.45	(556.45)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	18,400.00	397.96	0.00	397.96	18,002.04
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	5,250.00	0.00	0.00	0.00	5,250.00
	0412	FIRE FIGHTING AND EMERGENCY 0412	20,000.00	0.00	0.00	0.00	20,000.00
	0417	HOSPITAL AND LABORATORY 0417	424,000.00	102,997.40	66,145.68	169,143.08	254,856.92
	0418	JANITORIAL AND LAUNDRY 0418	15,000.00	0.00	0.00	0.00	15,000.00
	0420	OFFICE EQUIPMENT 0420	11,500.00	268.66	0.00	268.66	11,231.34
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	6,500.00	0.00	0.00	0.00	6,500.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	4,000.00	3,847.50	0.00	3,847.50	152.50
	0430	FURNITURE AND FURNISHINGS 0430	64,000.00	3,542.42	9,765.56	13,307.98	50,692.02
	0499	OTHER EQUIPMENT (NOC) 0499	15,000.00	0.00	0.00	0.00	15,000.00
		04 EQUIPMENT	583,650.00	111,485.94	76,467.69	187,953.63	395,696.37
Div 2842		PLANNING AND ENVIRONMENTAL SERVICES	36,976,987.00	27,442,563.17	8,259,107.28	35,701,670.45	1,275,316.55

FY16 CONTRACT/AMENDMENT CONFORMANCE STATUS REPORT															
As of 8/24/2015															
Division	PWD #	VENDOR	DESCRIPTION	TYPE	AMOUNT BUDGET FY2015	AMEND.	CONTRACT	END DT.	TOTAL CONTRACT AMOUNT	DTE REC'D	FRWD/ ROUTE/ LAW	REVIEW/ INTERNAL	CONFORMED	No of days since the process started	Comments
06	P	1694	CDM Smith Inc	A	360,000	1320541-05	13-20541	06/30/16	1,410,000	06/16/15	06/27/15	08/13/15		70	Amendment started off to law for drafting
06	P	1643	HEALTHMARK, INC.	A	55,000	1220333-05	12-20333	10/30/15	975,000	06/05/15	06/06/15	07/08/15		81	Went out for signature by vendor
06	P	1682	MED - TEX SERVICES INC	A	80,000	1320228-03	13-20228	06/30/16	320,000	04/10/15	04/30/15	05/27/15		137	Going back to law for conformance
06	P	1647	AMERICAN RED CROSS	A	30,000	1220434-04	12-20434	09/30/15	150,000	08/15/15	08/20/15	01/00/00		10	Amendment started off to law for drafting
07	P	1602	BLACK & VEATCH	A	Time	1220052-07	12-20052	09/30/15	3,170,990	06/17/15	07/27/15	07/08/15		69	Went out for signature by vendor
07	P	1745	BLACK & VEATCH	A	270,526	1520308-01	15-20308	06/30/16	803,465	07/17/15	07/24/15	01/00/00		39	Amendment started off to law for drafting
07	P	1651	CDA & I	A	Time	1220462-03	12-20462	10/31/15	739,342	08/13/14	08/16/14	09/29/14		377	Going back to law for conformance
07	P	1746	CLIFTONLARSONALLEN, LLP	A	175,000	1520370-01	15-20370	06/30/16	325,000	08/04/15	08/22/15	01/00/00		21	Amendment started off to law for drafting
07	P	1726	DIVERSIFIED SEARCH	A	Time	1420482-01	14-20482	06/30/15	250,000	01/08/15	01/12/15	01/28/15		229	Contract was never renewed
07	P	1747	RAFTELIS FINANCIAL CONSULTA	A	451,131	1520309-01	15-20309	06/30/16	641,941	04/01/15	04/24/15	05/20/15		146	Going back to law for conformance
07	P	1744	ZELENKOFOSKE AXELROD,LLC	A	552,725	1520282-03	15-20282	06/30/16	1,050,605	06/26/15	06/27/15	07/08/15		60	Went out for signature by vendor
07	P	1712	RESOLVE	A	Time	1320779-02	13-20779	05/31/16	200,000	05/06/15	05/19/15	05/27/15		111	Going back to law for finance review
09	P	1737	COR TROL SERVICES, LTD.	A	424,457	1520121-01	15-20121	06/30/16	848,914	03/05/15	03/11/15	04/08/15		173	Going back to law for conformance
09	P	1720	USDA	A	70,000	1520002-01	15-20002	06/30/16	160,000	05/01/15	05/06/15	05/20/15		116	Went out for signature by vendor
40	P	1731	BLAKE & BARANCIK DESIGN GR	A	50,000	1520087-01	15-20087	06/30/16	150,000	06/24/15	07/17/15	08/07/15		62	Amendment started off to law for drafting
40	P	1717	CHARLES DAY & ASSOC.	A	100,000	1420220-02	14-20220	06/30/16	509,000	06/01/15	06/27/15	07/15/15		85	Went out for signature by vendor
40	P	1806	CMC ENERGY SERVICES	C	450,000	NONE	16-20152	06/30/16	450,000	08/07/15	08/07/15	01/00/00		18	Contract started off to law for drafting
40	P	1641	GREENTREKS NETWORK, INC.	A	50,000	1220306-04	12-20306	06/30/16	450,000	07/22/15	07/24/15	08/20/15		34	Went back to law for packaging
40	P	1713	HABITHEQUE INC,	A	400,000	1420137-02	14-20137	06/30/16	1,100,000	07/08/15	07/28/15	01/00/00		48	Not yet routed more information needed
40	P	1676	INCONTACT	A	103,000	1220576-04	12-20576	09/30/15	1,733,773	05/01/15	05/08/15	06/09/15		116	Went out for signature by vendor
40	P	1816	KAREN FRIEDMAN ENTERPRISE	C	75,000	NONE	16-20158	06/30/16	75,000	08/14/15	08/14/15	01/00/00		11	Contract started off to law for drafting
40	P	1698	LEVLANE	A	350,000	1320644-03	13-20644	06/30/16	1,150,000	07/01/15	07/17/15	01/00/00		55	Amendment started off to law for drafting
40	P	1689	LOUIS COOK DESIGN	A	150,000	1320501-03	13-20501	06/30/16	450,000	07/09/15	07/24/15	01/00/00		47	Amendment started off to law for drafting
40	P	1741	MARK B. THOMPSON ASSOCS.	A	275,000	1520246-01	15-20246	06/30/16	525,000	06/02/15	06/27/15	01/00/00		84	Rejected to add subs
40	P	1695	PARTNERSHIP FOR THE DELAWA	A	370,377	1320603-03	13-20603	06/30/16	1,235,377	05/18/15	06/02/15	01/00/00		99	Amendment started off to law for drafting
40	P	1685	PENNSYLVANIA ENVIRONMENTA	A	195,000	1320303-03	13-20303	06/30/16	711,000	07/07/15	07/18/15	01/00/00		49	Rejected to add subs
40	P	1728	PHILADELPHIA HORTICULTURAL	A	949,875	1520010-01	15-20010	06/30/16	1,895,775	07/07/15	07/18/15	01/00/00		49	Not yet routed more information needed
40	P	1666	REBUILDING TOGETHER PHILAD	A	Time	1220550-04	12-20550	10/30/15	330,000	05/29/15	06/03/15	07/08/15		88	Went out for signature by vendor
40	P	1690	REFRESH TECH LLC	A	100,000	1320533-01	13-20533	05/31/15	210,000	10/06/14	10/30/14	12/09/14		323	
40	P	1701	SCHULTZ & WILLIAMS	A	185,000	1320682-03	13-20682	06/30/16	565,000	06/23/15	07/17/15	01/00/00		63	Amendment started off to law for drafting
40	P	1691	SHIFT DESIGN	A	50,000	1320540-03	13-20540	06/30/16	265,000	06/22/15	07/18/15	08/06/15		64	Amendment started off to law for drafting
40	P	1693	SIMON PUBLIC RELATIONS	A	100,000	1320536-04	13-20539	06/30/16	329,000	06/23/15	7/14/17/15	01/00/00		63	Amendment started off to law for drafting
40	P	1730	SUSTAINABLE CHOICES	A	69,000	1520027-02	15-20027	06/30/16	133,000	04/15/15	04/21/15	05/27/15		132	Going back to law for conformance
40	P	1755	TOOKANY/TACONY-FRANKFORD	C	240,000	NONE	16-20036	06/30/16	240,000	06/01/15	06/03/15	08/13/15		85	
40	P	1753	URBAN AFFAIRS COALITION	C	60,000	NONE	16-20551	06/30/15	60,000	04/29/15	06/17/15	06/30/15		118	Went out for signature by vendor
40	P	1700	AECOM (rmly Metcalf & Eddy)	A	130,000	1320675-03	13-20675	06/30/16	520,000	06/01/15	06/27/15	07/15/15		85	Went back to law for packaging
42	P	1733	AECOM (rmly Metcalf & Eddy)	A	1,250,000	1520091-01	15-20091	07/31/16	1,750,000	05/29/15	06/30/15	07/08/15		88	Going back to law for finance review
42	P	1723	AKRF	A	300,000	1420385-01	14-20385	01/31/16	1,500,000	12/02/14	12/20/14	01/07/15		266	
42	P	1739	AKRF	C	1,234,000	NONE	15-20239	06/30/15	1,234,000	07/21/14	07/21/14	07/24/14		400	
42	P	1657	AMEC ENVIRONMENTAL & INFRAS	A	Time	1220474-03	12-20474	03/31/16	750,000	02/20/15	03/11/15	03/23/15		186	Going back to law for finance review
42	P	1734	ARCADIS INC	A	1,250,000	1520092-01	15-20092	07/31/16	1,750,000	05/29/15	06/13/15	07/08/15		88	Went out for signature by vendor
42	P	1697	BLACK & VEATCH	A	525,000	1320599-03	13-20599	02/03/16	1,643,774	12/22/14	01/12/15	02/10/15		246	
42	P	1707	CDM Smith Inc	A	8,872,700	1420086-02	14-20086	06/30/16	25,840,400	04/07/15	04/25/15	07/22/15		140	Went out for signature by vendor
42	P	1658	CH2M HILL	A	Time	1220475-03	12-20475	03/31/16	550,000	02/20/15	03/11/15	04/27/15		186	Went out for signature by vendor
42	P	1740	CORONA ENVIRONMENTAL CON	A	430,000	1520237-01	15-20237	06/30/16	860,000	03/16/15	04/03/15	04/22/15		162	Going back to law for conformance
42	P	1749	DREXEL UNIVERSITY	C	150,000	NONE	16-20003	06/30/16	150,000	03/16/15	03/16/15	05/12/15		162	Went back to law for packaging
42	P	1668	DUFFIELD ASSOCIATES	A	750,000	1320083-04	13-20083	07/31/16	2,000,000	06/16/15	06/26/15	07/08/15		70	Went out for signature by vendor
42	P	1714	ECONSULT SOLUTIONS	A	200,000	1420214-02	14-20214	08/01/16	600,000	06/04/15	07/06/15	08/17/15		82	Went back to law for packaging
42	P	1754	FAIRMOUNT PARK CONSERVANCY	C	300,000	NONE	15-20569	12/31/15	300,000	05/27/15	05/27/15	06/30/15		90	Went out for signature by vendor
42	P	1704	GANNETT FLEMING, INC	A	36,682	1320752-02	13-20752	06/02/16	436,682	05/07/15	06/08/15	06/18/15		110	Went out for signature by vendor
42	P	1699	GREELEY AND HANSEN	A	657,796	1320660-02	13-20660	10/31/15	1,299,872	01/21/15	01/22/15	01/00/00		216	
42	P	1669	HATCH MOTT MACDONALD	A	1,750,000	1320084-04	13-20084	07/31/16	3,000,000	05/29/15	06/13/15	07/22/15		88	Went out for signature by vendor
42	P	1675	HAZEN AND SAWYER	A	Time	1320097-03	13-20097	07/31/16	1,250,000	05/18/15	06/01/15	06/18/15		99	Went out for signature by vendor
42	P	1735	HUNT ENGINEERING COMPANY	A	1,000,000	1520094-01	15-20094	07/31/16	1,500,000	05/29/15	06/10/15	07/08/15		88	Went out for signature by vendor
42	P	1696	JOHNSON, MIRMIRAN & THOMPS	A	307,350	1320613-04	13-20613	04/30/16	1,640,350	04/17/15	04/18/15	05/12/15		130	Going back to law for finance review
42	P	1688	KEYSTONE ENGINEERING GROU	A	300,000	1320459-03	13-20459	06/30/16	1,050,000	06/18/15	06/19/15	07/08/15		68	Went out for signature by vendor
42	P	1752	LEHIGH UNIVERSITY	C	100,000	NONE	16-20005	06/30/16	100,000	42069	04/07/15	05/04/15		172	
42	P	1673	LRSLA Studio, Inc	A	Time	1320095-03	13-20095	07/31/16	1,250,000	42142	06/02/15	06/30/15		99	
42	P	1661	PENNONI ASSOCIATES	A	Time	1220478-03	12-20478	03/31/16	450,000	42055	03/11/15	04/01/15		186	
42	P	1705	PHILADELPHIA AUTHORITY OF IN	A	Time	1320754-02	13-20754	12/31/15	1,000,000	41984	12/20/14	01/29/15		257	
42	P	1729	RODRIGUEZ CONSULTING	A	946350	1520015-02	15-20015	06/30/16	1,901,788	42151	05/27/15	06/30/15		90	
42	P	1671	STANTEC	A	750000	1320087-03	13-20087	07/31/16	2,000,000	42153	06/29/15	08/13/15		88	
42	P	1727	USDA	A	70000	1520011-01	15-20011	06/30/16	150,000	42143	06/03/15	06/10/15		98	
42	P	1424	U.S. DEPT OF THE INTERIOR	A	233630	0520186-13	05-20186	06/30/16	2,742,760	42208	07/01/15	08/20/15		109550	

Revenue

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CITY OF PHILADELPHIA

WATER FUND

COMPARATIVE STATEMENT OF NET REVENUE COLLECTIONS FOR June 2015 & 2014
AND FISCAL YEAR TO DATE NET REVENUE COLLECTIONS THRU June 30, 2015 & 2014.

	(A)	(B)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)
	Fiscal Year 2014*	Fiscal Year 2015 Budget Estimate	June-14	June-15	Year to Date Fiscal 2014	Year to Date Fiscal 2015	Increase (Decrease)	Necessary to Meet The Current Estimate	% of Budget Estimate Collected	% Chg. FY 15 Over FY 14 YTD	Monthly Increase (Decrease)	% Chg. FY 15 Over FY 14 Monthly	% Chg. FY 15 Over FY 14 YTD
Water Revenue Bureau													
Sales & Charges - Current	\$514,429,976	\$519,169,200	\$44,344,164	\$49,256,049	\$514,693,142	\$536,702,070	\$22,008,928	(\$17,532,870)	103.38%	4.28%	\$4,911,885	11.1%	4.3%
Sales & Charges - Prior	\$34,755,949	\$47,324,000	\$1,929,608	\$2,043,084	\$35,313,804	\$42,128,942	\$6,815,138	\$5,195,058	89.02%	19.30%	\$113,476	5.9%	19.3%
Total Water & Sewer Sales and Charges	\$549,185,925	\$566,493,200	\$46,273,772	\$51,299,133	\$550,006,946	\$578,831,012	\$28,824,066	(\$12,337,812)	102.18%	5.24%	\$5,025,361	10.9%	5.2%
Penalty	\$8,209,802	\$7,885,000	\$729,099	\$774,679	\$8,234,911	\$8,506,021	\$271,110	(\$621,021)	107.88%	3.29%	\$45,580	6.3%	3.3%
Private Fire Service Connection	\$2,236,160	\$2,284,000	\$194,649	\$200,876	\$2,241,182	\$2,377,941	\$136,759	(\$93,941)	104.11%	6.10%	\$6,227	3.2%	6.1%
Industrial Sewer Surcharge	\$4,252,307	\$6,020,000	\$275,581	\$195,910	\$4,254,818	\$3,409,261	(\$845,557)	\$2,610,739	56.63%	-19.87%	(\$79,671)	-28.9%	-19.9%
Miscellaneous Revenues	\$5,773,101	\$9,073,000	\$493,679	\$650,834	\$5,812,802	\$6,038,046	\$225,244	\$3,034,954	66.55%	3.87%	\$157,155	31.8%	3.9%
Total Water Revenue Bureau	\$569,657,295	\$591,755,200	\$47,966,780	\$53,121,432	\$570,550,659	\$599,162,281	\$28,611,622	(\$7,407,081)	101.25%	5.01%	\$5,154,652	10.7%	5.0%
Water Department and													
Charges to Other Municipalities	\$31,641,654	\$34,200,000	\$3,662,411	\$3,810,985	\$31,641,654	\$33,850,148	\$2,208,494	\$349,852	98.98%	6.98%	\$148,574	4.1%	7.0%
Interest Earnings	\$317,223	\$1,000,000	\$160,695	\$85,415	\$165,168	(\$96,907)	(\$262,075)	\$1,096,907	-9.69%	-158.67%	(\$75,280)	-46.8%	-158.7%
Contribution from the Sinking Fund Reserve	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.00%	0.00%	\$0	0.0%	0.0%
Miscellaneous - Non Tax Revenue	\$5,730,878	\$5,115,800	\$841,870	\$847,124	\$8,216,566	\$9,938,437	\$1,721,871	(\$4,822,637)	194.27%	20.96%	\$5,254	0.6%	21.0%
Total Locally Generated Non-	\$607,347,050	\$632,071,000	\$52,631,756	\$57,864,956	\$610,574,047	\$642,853,959	\$32,279,912	(\$10,782,959)	101.71%	5.29%	\$5,233,200	9.9%	5.3%
Revenue From Other													
Reimbursement - Federal and State Programs	\$1,298,199	\$850,000	\$978,167	\$0	\$1,298,199	\$1,019,287	(\$278,912)	(\$169,287)	119.92%	-21.48%	(\$978,167)	-100.0%	-21.5%
Total Revenue From Other	\$1,298,199	\$850,000	\$978,167	\$0	\$1,298,199	\$1,019,287	(\$278,912)	(\$169,287)	119.92%	-21.48%	(\$978,167)	-100.0%	-21.5%
Revenue From Other Funds of													
General Fund	\$29,909,108	\$30,324,000	\$0	\$0	\$0	\$0	\$0	\$30,324,000	0.00%	0.00%	\$0	0.0%	0.0%
Aviation Fund	\$3,712,191	\$3,042,000	\$0	\$0	\$0	\$0	\$0	\$3,042,000	0.00%	0.00%	\$0	0.0%	0.0%
Rate Stabilization Fund	\$0	\$47,927,000	\$0	\$0	\$0	\$0	\$0	\$47,927,000	0.00%	0.00%	\$0	0.0%	0.0%
Total Revenue From Other Funds	\$33,621,299	\$81,293,000	\$0	\$0	\$0	\$0	\$0	\$81,293,000	0.00%	0.00%	\$0	0.0%	0.0%
Total Water Fund Revenue	\$642,266,548	\$714,214,000	\$53,609,923	\$57,864,956	\$611,872,246	\$643,873,246	\$32,001,000	\$70,340,754	90.15%	4.97%	\$4,255,033	7.9%	5.2%
*Final 06/30/2014	\$642,266,548												
Other	21011980	22923800	3042815	2272637	23562478	25501791	1939313	-2577991	111.25%	7.60%	-132.93%	0.0%	8.2%

PHILLY STAT																		
Performance Measure	Unit	DEPT-WIDE PERFORMANCE MEASURES												YTD, Avg. or Variance	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr '15	May'15	Jun'15					
WATER FUND REVENUE Cumulative Revenue	Act. \$	\$60,245,115	\$112,462,330	\$166,054,781	\$222,911,054	\$268,104,733	\$323,822,613	\$372,479,500	\$422,112,034	\$480,054,393	\$538,622,334	\$586,617,138	\$643,825,079	\$349,775,925	\$657,029,476	\$657,029,476	\$657,029,476	\$645,187,867
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$676,202,420	\$676,202,420	\$676,202,420	
FY' 14 Actuals	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$210,751,103	\$254,244,152	\$303,232,362	\$354,556,517	\$401,294,128	\$455,707,674	\$509,785,494	\$559,137,846	\$657,029,476	\$388,108,941	N/A	N/A	-19,172,944	
FY' 14 Targets	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$204,463,628	\$255,180,298	\$300,470,811	\$350,532,320	\$198,317,944	\$448,730,303	\$505,597,334	\$557,534,226	\$676,202,420	\$376,033,538	N/A	N/A	\$611,980,099	
WATER DEPARTMENT Cumulative Obligations	Act. \$	\$79,548,041	\$102,941,194	\$121,275,854	\$153,421,115	\$190,634,698	\$214,661,132	\$224,054,173	\$366,157,651	\$378,215,730	\$388,445,484	\$404,509,483	\$417,606,739	\$253,455,941	\$305,226,625	\$305,226,625	\$305,226,625	\$299,689,238
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$322,392,448	\$322,392,448	\$322,392,448	
FY' 14 Actuals	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$134,676,383	\$150,127,570	\$179,930,520	\$191,411,859	\$202,680,495	\$213,640,294	\$222,087,728	\$232,955,581	\$305,226,625	\$192,689,510	N/A	N/A	-17,165,823	
FY' 14 Targets	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$130,471,085	\$157,960,187	\$175,878,687	\$197,036,789	\$211,359,540	\$224,114,490	\$236,590,710	\$246,698,271	\$322,392,448	\$200,591,268	N/A	N/A	\$302,561,110	
WATER DEPARTMENT Cumulative Overtime	Act. \$	\$1,012,618	\$2,010,661	\$2,970,953	\$3,915,296	\$5,438,537	\$6,490,935	\$7,788,870	\$9,524,737	\$10,825,372	\$11,736,443	\$12,446,931	\$13,502,895	\$7,305,354	\$13,933,674	\$13,933,674	\$13,933,674	\$12,455,314
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$926,007	\$926,007	\$13,006,669	\$12,545,109
FY' 14 Actuals	\$	\$985,667	\$1,896,778	\$2,816,287	\$3,792,233	\$4,801,093	\$6,414,463	\$7,999,994	\$9,558,755	\$10,661,986	\$11,506,364	\$12,446,931	\$13,933,674	\$8,524,820	N/A	N/A	\$927,005	-\$89,795
FY' 14 Targets	\$	\$985,667	\$1,896,778	\$3,283,237	\$4,252,037	\$5,310,237	\$6,406,037	\$7,541,637	\$8,609,837	\$10,116,387	\$11,049,787	\$12,026,839	\$926,007	\$7,483,177	N/A	N/A	\$12,455,314	

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

* Quarterly data is actual, other months are averages.
PStat14

WATER STATISTICS – JUNE 2015

The Philadelphia Water Department distributed an average of 232.8 mgd of water from its treatment facilities during the month of June. This number is lower than in June 2014 (237.7 mgd).

Water Revenue records show that for this June, 133.8 mgd of water was billed to customers throughout the City and suburbs. This figure is lower than last June (149.2 mgd).

Unbilled water increased to 93.5 mgd.

The following table shows water statistic trends for the previous twelve month period.

	Water Delivery (MGD)	Billed Consumption* (MGD)			Unbilled Water (MGD)	# of Accounts*		
		City	Exports	Total		Large	Small**	Total
8/13 –7/14	238.0	133.2	14.0	147.2	90.8	13,433	461,044	474,476
9/13 –8/14	237.4	132.6	12.9	145.5	91.9	13,478	460,993	474,471
10/13 –9/14	237.1	132.4	11.7	144.1	93.0	13,522	460,809	474,330
11/13 –10/14	236.4	133.3	10.8	144.2	92.3	13,568	460,512	474,080
12/13 –11/14	235.5	132.9	9.8	142.6	92.8	13,617	460,257	473,874
1/14 –12/14	234.6	133.3	8.9	142.1	92.4	13,666	460,021	473,688
2/14 –1/15	232.6	133.1	7.7	140.8	91.8	13,718	459,755	473,472
3/14 –2/15	230.8	132.2	6.8	138.9	91.8	13,769	459,414	473,183
4/14 –3/15	230.8	133.2	6.0	139.1	91.6	13,822	459,101	472,973
5/14 –4/15	230.1	133.5	5.0	138.5	91.6	13,883	458,781	472,663
6/14 –5/15	230.2	133.5	4.1	137.6	92.6	13,944	458,544	472,488
7/14 –6/15	229.8	133.3	3.0	136.3	93.5	14,011	458,334	472,346

* Does not include Sewer Only (60) and unbilled accounts

** 5/8" and 3/4" meters

Leak Detection Program

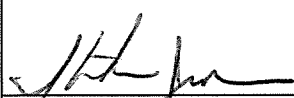
During June 2015, Leak Detection crews surveyed 75 miles of pipeline and confirmed the abatement of **0** leaks detected during these or previous surveys. Difficult-to-locate leaks were referred to Leak Detection for pinpointing, which resulted in the abatement of **39** additional leaks for the month. Savings attributed to these repairs are as follows:*

	June 2015	Fiscal Year to date
Quantity of leakage abated, MGD	1.43	21.08
Annual cost to PWD if leaks unabated	\$180,100	\$2,662,100
Crew costs – Detection/Abatement	\$136,000	\$1,800,200

* These totals do not represent all leaks repaired by the PWD during June 2015.

Itron/Philadelphia - Monthly Control Day Readings - Period: 2015-06 (05/22/2015 - 06/19/2015)

Control	Total	Meters	Missed	Pct
Day	Meters	Read	Reads	Read
1	8041	7923	118	98.53%
2	8017	7941	76	99.05%
3	8185	8092	93	98.86%
4	7802	7650	152	98.05%
5	7732	7543	189	97.56%
6	8032	7846	186	97.68%
7	9126	8925	201	97.80%
8	8896	8760	136	98.47%
9	8584	8387	197	97.71%
10	8427	8242	185	97.80%
11	8864	8536	328	96.30%
12	10065	9765	300	97.02%
13	8462	8308	154	98.18%
14	7974	7762	212	97.34%
15	6904	6643	261	96.22%
16	8487	8356	131	98.46%
17	8046	7970	76	99.06%
18	7618	7517	101	98.67%
19	8033	7934	99	98.77%
20	6975	6810	165	97.63%
21	8008	7773	235	97.07%
22	5511	5321	190	96.55%
23	7080	6836	244	96.55%
24	6888	6744	144	97.91%
25	5582	5423	159	97.15%
26	8538	8439	99	98.84%
27	8786	8682	104	98.82%
28	9753	9636	117	98.80%
29	7485	7250	235	96.86%
30	7520	7278	242	96.78%
31	7860	7758	102	98.70%
32	8515	8435	80	99.06%
33	9074	8956	118	98.70%
34	7853	7703	150	98.09%
35	7443	7230	213	97.14%
36	7884	7675	209	97.35%
37	8509	8277	232	97.27%
38	8745	8587	158	98.19%
39	9145	9005	140	98.47%
40	9181	9005	176	98.08%
41	9018	8891	127	98.59%
42	6945	6787	158	97.72%
43	8843	8711	132	98.51%
44	8840	8633	207	97.66%
45	8430	8292	138	98.36%
46	9238	9160	78	99.16%
47	9538	9446	92	99.04%
48	9659	9544	115	98.81%

Control	Total	Meters	Missed	Pct		
Day	Meters	Read	Reads	Read		
49	8585	8465	120	98.60%		
50	8745	8571	174	98.01%		
51	6029	5787	242	95.99%		
52	6029	5731	298	95.06%		
53	6851	6681	170	97.52%		
54	8200	8012	188	97.71%		
55	9775	9634	141	98.56%		
56	7285	7153	132	98.19%		
57	5885	5632	253	95.70%		
58	5974	5765	209	96.50%		
59	8761	8663	98	98.88%		
60	9495	9377	118	98.76%		
485,755		475,858	9,897	97.96%		
Adjustment Details						
		Over 30 Days	Within 30 Days			
Change Out		67	0			
Found Complete		3	0			
No Response		4568	11			
PWD Change Out		130	0			
Refused		5	0			
Theft		16	0			
Vacant Property		193	2			
Total:		4982	13			
Adjusted Totals						
	Total Meters	Meters Read	Missed Reads	Pct Read	Cost Per Read	Total Cost
	480,773	475,858	4,915	98.98%	\$0.30	\$142,757.40
Monthly Reading Acceptance - 2015-06						
Manager, Itron Outsource Operations / Date						
 7-10-15						
Director, Philadelphia Municipal Authority / Date						

Personnel

Quarterly City Managers Report Departmental -
Full Time Position Summary Water Fund Pg 22

Overtime Report Pg 23

Sick Leave Usage Pg 24

Injured on Duty Pg 25

Vechile Accidents Pg 26

Quarterly City Managers Report
Departmental Full Time Position Summary
Water Fund
For the period ending June 30th, 2015

Department	FY'14 Year-End Actual	Fiscal Year 2015			Fiscal Year 2015				
		Year to Date			Full Year				
		Month End		Actual (Over) / Under Target Budget	Authorized Positions			Current Projection (Over) / Under	
		Target Budget	Actual		Adopted Budget	Target Budget	Current Projection	Adopted Budget	Target Budget
Division of Technology	68	81	82	(1)	81	82	72	9	10
Office of Fleet Management	47	55	55	0	55	55	44	11	11
Water	1,745	1,947	1,811	136	1,947	1,811	1,761	186	50
Revenue	229	251	251	0	251	251	231	20	20
Procurement	2	2	2	0	2	2	2	0	0
Law	30	32	33	(1)	32	33	23	9	10
Total Water Fund	2,121	2,368	2,234	134	2,368	2,234	2,133	235	101

The material in this report is preliminary and subject to revision and does not represent an official statement of the City of Philadelphia.

Payroll Report of Employee Count and Overtime for Permanent Employees for Pay periods 05/22 and 06/05			
Employee Type	Permanent		
Fund Name	Employees in Pay Status (#)	May Base Pay (\$)	May Overtime Pay (\$)
Capital Fund	226	1,007,387	30,175
Engineering & Design	201	900,260	29,556
CONSTRUCTION	101	490,173	23,850
DESIGN	54	251,716	18
PROJECTS CONTROL	5	29,535	-
SURVEY	41	128,836	5,689
Envimomental Services	21	97,333	-
MTL R&R	6	27,162	-
PLAN & RESEARCH R	15	70,170	-
Finance	4	9,795	618
ACCOUNTING R&R	4	9,795	618
Operating Fund	1724	12,382,463	875,145
Engineering & Design	19	73,479	237
DESIGN	7	35,065	237
ONE CALL UNIT	12	38,415	-
Envimomental Services	184	844,395	12,616
OFFICE OF WATERSH	50	244,756	-
PLAN & RESEARCH	34	179,504	-
WW LABS/CENTRAL I	100	420,135	12,616
Finance	138	436,476	78,582
ACCOUNTING	17	59,449	7,317
FACILITIES MANAGE	83	247,865	38,006
FIN & RATES	10	45,428	-
MACHINE SHOP	7	22,122	525
SECURITY	21	61,613	32,735
Human Resources and Ad	37	122,360	3,702
ADMINISTRATION	9	28,684	2,118
GEN. SUPPORT & EXE	6	23,664	-
PERSONNEL	13	42,392	1,155
SAFETY	5	21,638	-
TRAINING	4	5,981	429
Operations	1308	10,775,469	768,153
BAXTER WTP	48	166,542	19,809
BELMONT WTP	51	182,096	26,946
COLLECTOR SYS SUP	11	29,612	887
CONVEYANCE HQ	4	22,217	48
CUSTOMER SERVICE	25	74,545	12,134
DELINQU & RESTO SE	46	140,965	76,656
DISTRIBUTION	248	743,227	186,427
FLOW CONTROL	67	6,808,271	27,253
INDUSTRIAL WASTE	15	32,742	2,805
INLET CLEANING	87	255,283	48,975
LOAD CONTROL	23	97,603	9,628
MATERIALS MGT	37	106,223	4,466
METER SHOP	54	157,949	20,101
NEWPCP	113	380,534	63,801
OPERATIONS ADMIN	11	59,793	2,112
PLUMBING REPAIRS I	9	32,162	7,180
PUMPING	46	146,350	21,966
QUEEN LANE WTP	50	170,222	30,121
SEWER MAINTENANC	180	547,518	104,005
SEWPCP	62	210,216	42,574
SWWPCP	114	375,979	59,246
TREATMENT HQ	7	35,423	1,013
Public Affairs	38	130,284	11,855
CUSTOMER INFORMA	19	51,013	2,862
PUB REL./EDUC/GOV	19	79,272	8,993
#N/A	1	2,944	-
#N/A	1	2,944	-
#N/A	1	2,944	-
Grand Total	1951	13,392,794	905,320

SICK LEAVE USAGE															
Average Number of Workdays Used per Employee															
PWD	FY15 Actual Through December						Annual Leave Days Per Employee								
							FY14 Actual Through December						FY14 Actual	FY13 Actual	
	Paid Sick				Unpaid Sick	Paid and Unpaid Sick	Paid Sick				Unpaid Sick	Paid and Unpaid Sick	Paid and Unpaid Sick	Paid and Unpaid Sick	
	Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days*2	Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days	Total Days	Total Days	
Plumbing Repair	9.00	6.88	1.56	0.56	0.00	9.00	2.71	2.71	0.00	0.00	0.00	2.71	14.41	10.39	
Customer Service	8.70	3.90	0.86	3.94	0.00	8.70	5.70	2.84	0.35	2.51	0.00	5.70	18.98	17.11	
Water Treatment HQ	8.10	3.26	0.89	3.95	0.00	8.10	4.53	3.97	0.00	0.56	0.00	4.53	11.65	9.74	
Design	7.86	3.98	0.75	3.13	0.00	7.86	3.72	2.69	0.00	1.03	0.00	3.72	10.73	11.72	
Admin. & HR Division	6.80	4.07	0.37	2.36	0.06	6.86	4.13	3.32	0.49	0.32	0.00	4.13	14.44	13.32	
Sewer Maintenance	6.77	5.68	0.65	0.44	0.04	6.81	4.54	3.35	0.40	0.79	0.00	4.54	12.96	13.25	
PWD Average	7.87	4.63	0.85	2.40	0.02	7.89	3.53	2.91	0.45	0.17	0.00	3.53	12.51	14.08	
SWWPC Plant	6.34	4.75	0.91	0.68	0.00	6.34	3.75	2.96	0.42	0.37	0.04	3.79	13.05	13.54	
Industrial Waste	6.11	4.47	0.26	1.38	0.01	6.12	3.30	2.63	0.26	0.41	0.02	3.32	11.73	10.79	
Distribution	6.03	4.76	0.49	0.78	0.08	6.11	3.64	3.09	0.43	0.12	0.00	3.64	10.14	11.27	
SEWPC Plant	5.92	5.02	0.55	0.35	0.05	5.97	3.80	2.70	0.37	0.73	0.00	3.80	10.83	10.74	
Baxter WT Plant	5.86	4.27	0.46	1.13	0.00	5.86	3.11	2.85	0.26	0.00	0.02	3.13	9.45	10.71	
Finance	5.86	4.54	0.43	0.89	0.00	5.86	2.52	2.08	0.17	0.27	0.00	2.52	9.96	11.16	
Security	5.78	3.97	0.73	1.08	0.00	5.78	3.46	2.70	0.29	0.47	0.00	3.46	11.22	11.33	
Meter Shop	5.68	3.94	0.57	1.17	0.07	5.75	3.35	2.42	0.13	0.80	0.00	3.35	11.50	11.32	
Materials Management	5.65	4.96	0.32	0.37	0.37	6.02	3.53	2.77	0.26	0.50	0.00	3.53	12.12	11.27	
Queen Lane WT Plant	5.46	4.34	0.70	0.42	0.00	5.46	3.85	2.70	0.20	0.95	0.02	3.87	11.40	11.76	
Load Control	5.32	2.71	0.25	2.36	0.00	5.32	3.22	2.33	0.30	0.59	0.00	3.22	9.91	13.74	
Pumping	5.26	4.05	0.56	0.65	0.00	5.26	1.30	1.30	0.00	0.00	0.00	1.30	4.68	3.73	
Inlet Cleaning	5.19	4.59	0.54	0.06	0.02	5.21	4.41	2.54	0.32	1.55	0.07	4.48	13.54	11.62	
Belmont WT Plant	5.12	4.22	0.81	0.09	0.00	5.12	2.43	2.18	0.25	0.00	0.00	2.43	8.35	8.27	
Flow Control	5.05	2.99	0.41	1.65	0.01	5.06	3.75	3.36	0.30	0.09	0.02	3.77	12.13	12.64	
Delinquency & Restoration	4.64	3.67	0.64	0.33	0.00	4.64	3.01	2.40	0.33	0.28	0.00	3.01	11.07	10.13	
Public Affairs	4.49	4.21	0.28	0.00	0.31	4.80	2.78	2.32	0.21	0.25	0.13	2.91	9.16	9.27	
NEWPC Plant	4.22	3.60	0.33	0.29	0.00	4.22	2.53	2.12	0.41	0.00	0.00	2.53	7.92	9.33	
Projects Control & 1 Call	4.16	3.89	0.27	0.00	0.00	4.16	1.92	1.92	0.00	0.00	0.00	1.92	7.71	9.06	
Operations Administration	3.87	1.69	0.00	2.18	0.00	3.87	3.22	2.96	0.17	0.09	0.00	3.22	11.28	10.48	
Planning & Research	3.52	2.49	0.21	0.82	0.07	3.59	1.86	1.71	0.00	0.15	0.00	1.86	5.65	8.17	
Watersheds	3.02	2.44	0.27	0.31	0.00	3.02	2.17	1.98	0.19	0.00	0.00	2.17	6.86	7.17	
Collector System Support	2.58	2.58	0.00	0.00	0.00	2.58	1.07	1.07	0.00	0.00	0.00	1.07	5.30	7.66	
Water Conveyance HQ	1.21	1.21	0.00	0.00	0.00	1.21	0.90	0.90	0.00	0.00	0.00	0.90	3.45	13.61	
BLS	0.21	0.21	0.00	0.00	0.00	0.21	1.47	1.09	0.09	0.29	0.06	1.53	4.71	7.66	
Survey	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.09	10.34	
Construction	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.79	7.38	

*1 Calculated as an estimate based on Fiscal Year to Date usage.

*2 PWD units are ranked highest to lowest based on the annualized estimate of the total number of sick days used per employee.

INJURED ON DUTY

	Fiscal Year 2015 (cumulative)					Fiscal Year 2014					Fiscal Year 2013			
	Injuries					Injuries					Injuries			
	PWD	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total	
	<u>Operations</u>	<u>44</u>	<u>54</u>	<u>94</u>	<u>194</u>	<u>53</u>	<u>77</u>	<u>133</u>	<u>263</u>	<u>41</u>	<u>76</u>	<u>102</u>	<u>219</u>	
	Sewer Maint.	12	9	15	36	15	18	16	49	7	18	23	48	
	Inlet Cleaning	10	11	16	37	4	13	18	35	9	10	31	50	
	Distribution	12	16	21	49	18	13	18	49	11	19	10	40	
	SWWPCP	4	4	14	22	3	3	17	23	4	5	9	18	
	Load Control	1	0	1	2	0	1	1	2	0	0	0	0	
	Delinquency & Restoration	1	0	1	2	0	1	0	1	1	3	0	4	
	Flow Control	1	2	8	11	4	6	9	19	2	3	3	8	
	Pumping	0	1	0	1	2	2	12	16	3	1	2	6	
	NEWPCP	0	0	2	2	1	5	7	13	0	7	8	15	
	Queen Lane	0	2	4	6	1	3	5	9	1	0	1	2	
	Customer Service	0	0	2	2	0	2	6	8	1	0	3	4	
	SEWPCP	0	5	5	10	1	3	4	8	2	4	1	7	
	Materials Management	0	1	0	1	2	1	3	6	0	2	5	7	
	Baxter	0	0	0	0	0	1	3	4	0	0	2	2	
	Plumbing Repairs	0	0	0	0	1	0	3	4	0	0	0	0	
	Conveyance HQ	0	0	0	0	0	2	1	3	0	0	0	0	
	Belmont	0	0	1	3	0	3	2	5	0	3	1	4	
	Industrial Waste	0	0	0	0	1	0	4	5	0	0	1	1	
	Meter Shop	3	2	3	8	0	0	2	2	0	0	1	1	
	Security	0	1	1	2	0	0	1	1	0	1	0	1	
	Operations Administration	0	0	0	0	0	0	1	1	0	0	0	0	
	Water Treatment HQ	0	0	0	0	0	0	0	0	0	0	1	1	
	Collector Support	0	0	0	0	0	0	0	0	0	0	0	0	
	<u>Planning & Engineering</u>	<u>0</u>	<u>2</u>	<u>5</u>	<u>7</u>	<u>0</u>	<u>6</u>	<u>9</u>	<u>15</u>	<u>2</u>	<u>7</u>	<u>10</u>	<u>19</u>	
	Survey	0	1	0	1	0	5	3	8	2	3	4	9	
	BLS	0	1	1	2	0	1	6	7	0	1	6	7	
	Projects Control	0	0	0	0	0	0	0	0	0	0	0	0	
	Design	0	0	0	0	0	0	0	0	0	0	0	0	
	Construction	0	0	4	4	0	0	0	0	0	3	0	3	
	Planning & Research	0	0	0	0	0	0	0	0	0	0	0	0	
	Watersheds	0	0	0	0	0	0	0	0	0	0	0	0	
	<u>Human Resources</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>1</u>	<u>7</u>	<u>8</u>	<u>0</u>	<u>0</u>	<u>7</u>	7	
	<u>Public Affairs</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>	<u>0</u>	<u>2</u>	<u>0</u>	<u>2</u>	<u>0</u>	2	
	<u>Finance & Admin.</u>	<u>1</u>	<u>1</u>	<u>2</u>	<u>4</u>	<u>7</u>	<u>0</u>	<u>7</u>	<u>20</u>	<u>1</u>	<u>0</u>	<u>0</u>	1	
	Fac. Mgmt. & Mach. Shop	5	5	5	15	7	6	7	20	2	3	6	11	
	PWD TOTALS	50	63	106	221	60	92	156	308	46	88	125	259	

VEHICLE ACCIDENT REPORT									
PWD Group	FY 2015 -(Cumulative)			FY 2014			FY 2013		
	Preventable	Non-Preventable	TOTALS	Preventable	Non-Preventable	Totals	Preventable	Non-Preventable	Totals
Subtotal	68	92	160	79	112	191	41	53	94
Distribution	24	22	46	21	30	51	11	10	21
Sewer Maintenance	16	28	44	17	27	44	11	15	26
Inlet Cleaning	8	12	20	13	14	27	7	10	17
Pumping	3	1	4	6	11	17	2	2	4
Delinquency & Restoration	8	4	12	7	7	14	0	1	1
Flow Control	2	6	8	2	9	11	0	1	1
NEWPCP	0	1	1	2	2	4	4	3	7
SEWPCP	1	0	1	4	0	4	2	1	3
SWWPCP	2	1	3	2	1	3	0	1	1
Baxter	1	0	1	0	2	2	0	0	0
Plumbing Repairs	0	0	0	0	2	2	0	0	0
Customer Service	2	6	8	2	2	4	1	3	4
Security	1	4	5	0	1	1	0	0	0
Metering	0	6	6	1	2	3	2	5	7
Queen Lane	0	0	0	0	0	0	1	0	1
Load Control	0	0	0	0	1	1	0	1	1
Collector Support	0	1	1	0	0	0	0	0	0
Operations Admin.	0	0	0	0	0	0	0	0	0
Belmont	0	0	0	0	0	0	0	0	0
Industrial Waste	0	0	0	2	1	3	0	0	0
Synagro/BRC	0	0	0	0	0	0	0	0	0
Conveyance HQ	0	0	0	0	0	0	0	0	0
Materials Management	0	0	0	0	0	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0
<u>Planning & Engineering</u>	5	5	10	4	11	15	3	4	7
BLS	2	2	4	4	3	7	0	1	1
Survey	1	2	3	0	4	4	0	0	0
Construction	1	1	2	0	3	3	1	2	3
Design	0	0	0	0	0	0	0	0	0
Planning & Research	0	0	0	0	0	0	1	1	2
Watersheds	1	0	1	0	1	1	1	0	1
<u>IS&T</u>	0	0	0	0	0	0	0	0	0
<u>Human Resources</u>	0	0	0	0	0	0	0	0	0
<u>Finance & Admin.</u>	0	0	0	0	2	2	0	0	0
Fac. Mgmt. & Mach. Shop	3	3	6	2	4	6	1	3	4
<u>Public Affairs</u>	1	0	1	0	0	0	0	1	1
PWD TOTALS	77	100	177	85	129	214	45	61	106

*Accidents are presently not being categorized as Preventable/non-preventable.

Energy Use

Billing Summary - Wastewater	Pg	28
Billing Summary - Water	Pg	29
Heating Gas Bill	Pg	30

June 2015 Billing Summary

WASTEWATER

	Billing Period	Power Factor *	Demand (Kw)			Usage Kwh	Cost				FY 15 YTD	
			on pk	off pk	plc**		PPL	PECO	Total	Unit	Kwh	Cost
Southwest	6/1 - 6/30	96.0	8916	9596	7357	4,947,241	\$ 350,671	\$ 51,039	\$ 401,710	0.0812	1.0317	64,766,074 \$ 5,372,709
Northeast	6/1 - 6/30	99.2	7029	7188	337	2,198,087	\$ 155,805	\$ 29,280	\$ 185,085	0.0842	1.3321	17,638,831 \$ 1,617,559
Southeast	6/1 - 6/30	98.6	2932	3609	1844	1,394,689	\$ 98,858	\$ 16,725	\$ 115,583	0.0829	1.1992	17,152,385 \$ 1,459,925
Cent Sch PS	6/1 - 6/30	89.0	1921	1980	819	629,604	\$ 44,628	\$ 9,335	\$ 53,963	0.0857	1.4827	6,931,985 \$ 620,702
WW HQ	6/4 - 7/3	--	193	182		71,600	\$ 5,075	\$ 1,582	\$ 6,657	0.0930	2.2095	831,680 \$ 78,078
Neil Dr	6/4 - 7/3	--	94	158	125	32,400	\$ 2,297	\$ 1,001	\$ 3,298	0.1018	3.0895	398,160 \$ 40,118
Mingo Cr	6/1 - 6/30	--	694	1062	10	42,588	\$ 3,019	\$ 3,575	\$ 6,594	0.1548	8.3944	505,295 \$ 80,506
43rd st PS	6/4 - 7/3	--	67	67	68	22,656	\$ 1,606	\$ 684	\$ 2,290	0.1011	3.0191	268,704 \$ 27,790
Venice Isle PS	6/4 - 7/3	--	215			13,440	\$ 953	\$ 1,313	\$ 2,266	0.1686	9.7693	485,953 \$ 49,658
BLS	5/22 - 6/23	93.4	522	495	532	270,152	\$ 20,429	\$ 3,322	\$ 23,751	0.0879	1.2297	2,102,928 \$ 186,753

\$ 9,622,457 \$ 683,341 \$ 117,856 \$ 801,197

\$ 111,081,995 \$ 9,533,798

* Power factor penalty levied when < 90

**PLC - peak load contribution - changes every June, average of the five highest hourly loads in the PJM territory for the previous year

contract minimum

	June				FY 15 YTD		
	kwh	cost	unit cost		kwh	cost	unit cost
Total Water	10,654,314	\$ 910,753	0.0855		129,037,501	\$ 10,821,364	0.0839
Total Wastewater	9,622,457	\$ 801,197	0.0833		111,081,995	\$ 9,533,798	0.0858
PWD Total ++	20,276,771	\$ 1,711,950	0.0844		240,119,496	\$ 20,355,162	0.0848
++ represents over 99.5 % of total usage and costs					Generated by Planning & Research		

June 2015 Billing Summary

WATER

Billing	Period	Power Factor*	Demand (Kw)			Usage Kwh	Cost					FY 15 YTD Kwh	Cost
			on pk	off pk	plc**		PPL	PECO	Total		unit		
Baxter WTP	5/22 - 6/23	90.0	549	622	429	304,784	\$ 23,048	\$ 3,467	0.15	\$ 26,515	0.0870	3,781,138	\$ 322,730
Belmont WTP	5/22 - 6/23	96.3	334	467	261	181,444	\$ 13,721	\$ 2,402	0.18	\$ 16,123	0.0889	2,204,643	\$ 190,933
Queen Lane WTP ##	5/22 - 6/23	77.9	571	492	403	265,695	\$ 20,092	\$ 3,306	0.16	\$ 23,398	0.0881	3,737,380	\$ 322,672
Torresdale PS	5/27 - 6/23	96.5	3427	4435	3276	1,999,770	\$ 151,226	\$ 22,061	0.15	\$ 173,287	0.0867	27,260,239	\$ 2,276,229
Lardner's Pt PS	5/22 - 6/23	99.0	2748	4223	3139	2,432,204	\$ 183,927	\$ 21,027	0.11	\$ 204,954	0.0843	25,717,732	\$ 2,139,636
Bel RWPS	5/22 - 6/23	99.8	2052	3620	2121	1,880,971	\$ 142,242	\$ 16,480	0.12	\$ 158,722	0.0844	21,503,666	\$ 1,786,765
QL RWPS	5/22 - 6/23	86.1	1923	4419	1583	1,879,991	\$ 142,168	\$ 17,083	0.12	\$ 159,251	0.0847	24,320,657	\$ 2,032,422
QL PS (new)	5/22 - 6/25	93.1	633	1011	617	571,011	\$ 43,181	\$ 5,028	0.12	\$ 48,209	0.0844	6,735,225	\$ 559,181
Bel HSPS	5/22 - 6/23	98.2	340	353	366	233,108	\$ 17,628	\$ 2,413	0.14	\$ 20,041	0.0860	2,716,329	\$ 231,377
East Park	5/22 - 6/23	10.1	25	610	--	127,807	\$ 9,665	\$ 1,746	0.18	\$ 11,411	0.0893	1,334,330	\$ 119,950
EOL PS	5/22 - 6/23	94.0	473	472	481	312,297	\$ 23,616	\$ 3,140	0.13	\$ 26,756	0.0857	3,732,262	\$ 312,343
WOL PS	5/22 - 6/23		239	257	93	98,372	\$ 7,439	\$ 1,477	0.20	\$ 8,916	0.0906	1,447,334	\$ 126,842
Rox PS	5/22 - 6/23	94.0	189	349	127	139,155	\$ 10,523	\$ 1,688	0.16	\$ 12,211	0.0878	1,660,374	\$ 143,791
Fox Chase PS ##	5/28 - 6/25		180	246	171	126,000	\$ 9,528	\$ 1,894	0.20	\$ 11,422	0.0907	1,671,200	\$ 146,522
Chestnut Hill PS	5/22 - 6/23	52.2	28	19	--	9,305	\$ 704	\$ 272		\$ 976	0.1049	116,832	\$ 11,842
Water HQ	5/28 - 6/26	87.2	233	193	208	92,400	\$ 6,987	\$ 1,574	0.24	\$ 8,561	0.0927	1,098,160	\$ 98,129
						10,654,314	\$ 805,695	\$ 105,058	\$ 2	\$ 910,753		129,037,501	10,821,364

* Power factor penalty levied when < 90

-- estimated data

**PLC - peak load contribution - changes every June

average of the five highest hourly loads

in the PJM territory for the previous year

contract minimum

power factor adjustment

PWD MUNICIPAL ACCOUNT PGW BILLINGS

JUNE 2015 (May 15 - June 15)

MS Rate Unit Cost - \$0.95/ccf

FACILITY	METER #	JUNE		FY 15 YTD	
		USAGE (ccf)	COST (\$)	USAGE (ccf)	COST (\$)
BAXTER WTP	2024225	2,482	\$ 2,408	2,482	\$ 2,408
	1909431	-	\$ 18	-	\$ 18
BELMONT WTP	2023707	757	\$ 748	757	\$ 748
	2018317	9	\$ 27	9	\$ 27
<u>QUEEN LANE WTP</u>					
filter bldg	1722806	-	\$ 18	-	\$ 18
pre-treatment bldg	1521901	1	\$ 19	1	\$ 19
survey bldg	1785627	26	\$ 44	26	\$ 44
BELMONT HSPS	1921715	-	\$ 18	-	\$ 18
QUEEN LANE RWPS	1479265	5	\$ 23	5	\$ 23
FOX CHASE PS	1906876	5	\$ 23	5	\$ 23
EAST PARK BS	1906765	11	\$ 29	11	\$ 29
	1906764	16	\$ 34	16	\$ 34
FAIRHILL PS	2024292	106	\$ 120	106	\$ 120
EAST OAK LANE	1447520	21	\$ 39	21	\$ 39
	1751522	18	\$ 36	18	\$ 36
SOUTHEAST WPCP	2024666	-	\$ 18	-	\$ 18
BRC	2115512	2	\$ 58	2	\$ 58
	2064949	23	\$ 42	23	\$ 42
	2024681	715	\$ 973	715	\$ 973
<u>NORTHEAST WPCP</u>					
stb pilot	1908768	5	\$ 23	5	\$ 23
stb - chiller	1989946	-	\$ 18	-	\$ 18
administration bldg	2024807	-	\$ 18	-	\$ 18
esb - 2	2023099	10	\$ 47	10	\$ 47
it bldg	1587924	7	\$ 25	7	\$ 25
lower garage - fleet	2024462	67	\$ 89	67	\$ 89
mpc bldg	1989897	-	\$ 18	-	\$ 18
south storage bldg	2115342	1,342	\$ 1,416	1,342	\$ 1,416
sludge	1884571	8,000	\$ 8,449	8,000	\$ 8,449
north storage bldg - esb	2024487	150	\$ 176	150	\$ 176
storeroom 54	2024473	-	\$ 18	-	\$ 18
pst	2070028	-	\$ 18	-	\$ 18
locker bldg	1738407	8	\$ 26	8	\$ 26
sodium hypo - eps	2035586	-	\$ 19	-	\$ 19
BLS	2064670	8	\$ 26	8	\$ 26
COLLECTOR SYSTEM HQ	1987632	1,166	\$ 1,141	1,166	\$ 1,141
WATER CONVEYANCE HQ	2026601	229	\$ 251	229	\$ 251
	2026599	512	\$ 530	512	\$ 530
	1761376	13	\$ 31	13	\$ 31
	1724990	41	\$ 60	41	\$ 60

PWD INTERRUPTABLE ACCOUNT NATURAL GAS BILLINGS

June 2015 (June 1 - June 30)

FACILITY	METER #	JUNE USAGE (ccf)	JUNE COST (\$)					FY 15 YTD	
			DISTRIBUTION (PGW)	SUPPLY (Third Party)	TOTAL	UNIT (\$/ccf)		USAGE (ccf)	TOTAL COST
BAXTER WTP (IT-C)	2116160	-	\$ 225	\$ -	\$ 225			-	\$ 181,125
BELMONT WTP (IT-B)	2064976	-	\$ 225	\$ -	\$ 225			-	\$ 92,095
BLS (IT-B)	1806080	5,140	\$ 699	\$ 1,801	\$ 2,500	\$0.49		5,140	\$ 92,970
BRC (IT-E)	2036194	205,031	\$ 12,954	\$ 71,845	\$ 84,799	\$0.41		205,031	\$ 2,676,398
NORTHEAST WPCP (IT-C)									
cogeneration	2036191	46,235	\$ 3,555	\$ 16,192	\$ 19,747	\$0.43		46,235	\$ 550,529
pre-treatment bldg	2115831	11,689	\$ 1,068	\$ 4,095	\$ 5,163	\$0.44		11,689	\$ 146,453
		268,095	\$ 112,659					268,095	\$ 3,739,570

PWD TOTALS

RATE CATEGORY	JUNE			FY 15 YTD	
	USAGE (ccf)	COST (\$)		USAGE (ccf)	COST (\$)
MUNICIPAL	-	\$ -		-	\$ -
INTERRUBTABLE	268,095	\$ 112,659		268,095	\$ 3,739,570
TOTAL	268,095	\$ 112,659		268,095	\$ 3,739,570

Service Level Goals

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CUSTOMER INFORMATION																					
																		FY '14	FY '14	FY '14	FY '13
Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr '15	May '15	Jun'15	YTD or Mo. Avg.	Current Month	YTD or Mo. Avg.	Year End Actual	Year End Actual		
Calls Received	Number		14,040	18,212	16,845	18,692	14,734		15,711	18,549	19,444	20,395	16,638	17,499	98,234	15,027	65,986	163,177	213,010		
Call Abandonment	Calls abandoned /calls received		8.54%	4.59%	4.19%	4.30%	3.96%		8.73%	3.05%	5.92%	8.56%	7.00%	8.26%	5.72%	15.45%	23.76%	14.45%	17.37%		
Rate		3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%						
Average Waiting Time	Min:sec		00:37			00:38									00:37	00:34	00:37	1:24	0:39		
Average Talk Time	Minutes		2.45	2.33	2.27	02:27		2.24	2.14	2.33	02:38	02:56	02:58	02:40	1.56403						
Per Call Answered																					
	GENERAL INFORMATION		16	NDR*	40	52	28	NDR*	28	No Data to Report					164		201	807	-----		
COMMERCIAL STORMWATER	SIDEYARDS/VACANT LOTS		12	NDR*	8	8	3	NDR*	5						36		31	124	-----		
	WATER-ONLY CUSTOMERS		15	NDR*	0	1	8	NDR*	0						24		40	138	-----		
	CUSTOMER APPEALS		5	NDR*	12	10	11	NDR*	11						49		104	281	-----		
BILLING	CREDITS		5	NDR*	16	19	19	NDR*	12						71		53	194	-----		
CALLS	MAJOR QUESTIONS		5	NDR*	4	7	6	NDR*	3						25		4	57	-----		
	TOTAL CALLS		58	NDR*	80	97	85	NDR*	56						376		433	1,431	-----		

NDR- No Data Reported

December 2014 PUBLIC RELATIONS MANAGER'S MONTHLY REPORT	
<u>Press Release(s)</u>	Date Released: Nothing Reported since 12/2014
<u>Media Advisories</u>	Date Released:
<u>Daily Media Clips</u>	Date Released:

December 2014 PUBLIC RELATIONS MANAGER'S MONTHLY REPORT	
Daily Media Clips	Nothing Reported since 12/2014
Media Inquiries	
Media Campaigns	
Publications	
Events	

|

CUSTOMER INFORMATION CALL DATA																				
Service Level Measures	Explanation	Rank	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr'15	May'15	Jun'15	Year To Date	% of Total	'14 Sm. Month	FY '14 Yr To Date	FY '14 Yr End Act.	FY '13 Yr End Act.
Abatement	Special conditions (leaks) needing	57	0	0	0	1	0	1	0	0	0	0	0	0	2	0.00%	0	4	4	24
Auto. Meter Rd.	AMR appointments.	35	11	11	1	57	47	39	52	44	260	59	48	95	724	0.40%	28	316	331	873
B.P.C.S.	Broken Pipes, Can't (Be) Shut.	26	52	48	72	48	57	42	145	500	282	108	97	90	1,541	0.86%	57	1,159	1,348	733
Bad Taste/Odor	Bad Taste & Odor Complaints.	47	2	1	3	1	0	1	3	3	0	0	0	2	16	0.01%	0	21	26	17
Billing	PWD Call Center handles	1	8,753	10,260	10,005	10,267	8,005	6,410	7,900	5,731	10,717	12,509	9,668	10,159	110,384	61.68%	7,175	98,543	98,543	88,348
Cave Ins-Depr.	Customer Service determines cause	17	150	156	92	87	55	81	79	46	224	218	214	254	1,656	0.93%	149	1,308	1,261	697
Choked Drains	Inspector examines & may refer job.	31	63	43	37	29	36	52	47	60	83	87	75	54	666	0.37%	64	768	768	537
Collections	Calls	25	53	81	80	69	59		24	28	45	108	49		596	0.33%	38	493	493	316
Compost Req.	Data given on PWD sites	62	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0	2	2	7
Construct Issues	PWD & contractor job questions	30	62	39	47	42	42	43	40	59	51	66	64	62	617	0.34%	61	584	646	598
Damage Claims	Examined by PWD Claims Investiga-	32	42	38	41	40	27	25		42	64	25		63	407	0.23%	48	651	651	533
Drought Info/FP	Req.data-water emergency/froz.pipes	59	0	0	0	0	0	0		0	0	0	0	0	0	0.00%	0	544	570	170
Erosion & Sed.	Erosion/sediment - unsecured sites.	54	2	0	0	0	0	0	0	0	1	0	0	0	3	0.00%	0	6	6	3
F.H.K.O.	Fire hydrant knocked over.	45	7	5	11	5	5	8	12	11	7	3	8	6	88	0.05%	6	52	52	39
Find Curb Stop	Inspect. sent to find/mark curb stop.	12	114	132	143	146	111	103	79		94	99	105	105	1,231	0.69%	109	1,261	1,107	621
HELP Program	Calls about the Homeowner's	21	62	83	58	76	66	68	61	51	85	64	80	44	798	0.45%	44	707	719	655
Hydrant	Hydrant issues or problems.	11	278	172	152	144	65	83	96	98	85	99	152	226	1,650	0.92%	147	1,310	1,308	913
Illegal Restores	Data on illegal restores referred	23	85	83	63	72	47	45	45	39	32	50	60	84	705	0.39%	55	570	544	424
Inlet Clean/Repair	Data given to Inlet Cleaning or	8	297	255	297	288	184	150	133	104	201	256	232	265	2,662	1.49%	232	2,314	2,291	2,067
Leaks	Low volume street/curb leaks, refer-	4	347	316	381	412	597	571	991	1,169	870	395	422	449	6,920	3.87%	331	5,417	5,417	4,358
LNP-W'sheds	Livable Neighborhood Program.	63	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0	0	0	0
Lock Hydrant	Repeat abuse hydrants referred	61	0	0	0	0	0	0	0	2	0	0	2	1	5	0.00%	0	1	6	2
Low Pressure	Inspector to investigate/refer findings.	14	115	135	124	115	96	101	147	156	145	107	121	140	1,502	0.84%	103	1,346	1,346	947
Main Breaks	Large volume leaks, priority job given	18	124	58	95	74	127	83	357	412	189	54	122	119	1,814	1.01%	172	2,238	2,238	972
Meters	All meter issues to Meter Shop.	3	407	456	492	614	416	412	514	1,148	904	704	486	564	7,117	3.98%	384	6,161	6,161	6,869
Miss. Man.Cov.	Inspector assesses ownership. PWD	41	24	16	7	14	9	8	12	8	8	8	12	5	131	0.07%	19	189	177	95
Missing In. Cov.	To Customer Service/Sewer Main-	46	5	1	2	9	8	3	1	2	8	4	5	4	52	0.03%	1	43	43	61
Multi-Account	Multi-call/account Handling.	15	117	101	157	133		116	140	76	158	169	150	143	1,460	0.82%	142	1,027	1,151	799
N.E. Odor	NE Plant air odor-related calls.	48	3	0	2	1	0	1	0	0	5	0	0	0	12	0.01%	0	10	10	4
No Water	Cust.Reps.decide cause/refer action.	5	352	360	404	290	254	234	590	1,024	590	321	341	306	5,066	2.83%	256	3,362	3,362	2,301
NOD/Defect	Issued by Inspector, who	6	279	348	323	311	271	284	261	238	314	363	285	300	3,577	2.00%	190	2,291	2,314	2,579
Noisy Pipes	Customer requests investigation.	44	8	6	7	9	6	12	4	13	7	7	7	7	93	0.05%	1	72	124	65
Owner/Tenant	Issues re billing	16	85	152	135	103	84	63	89	76	76	140	122	138	1,263	0.71%	91	621	707	240
Pay. Agree. Inq.	Inquiry about payment agreements.	20	40	97	106	85	69	47	42	43	117	224	119	157	1,146	0.64%	13	419	556	1,099
Pay. Agree. Ref.	Referral to PWD re pay. agreement.	39	28	24	19	23	16	2	8	6	10	123	13	28	300	0.17%	36	527	546	757
Payment Agree.	Payment agreement established.	13	121	126	139	183	112	20	0	6	318	32	256	257	1,570	0.88%	109	1,998	1,998	2,917
Payments	Customers making payments	19	75	63	102	123	112		84	76		5			640	0.36%	91	567	599	132
PWD Bot. Water	Customer requests for	64	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0	0	0	2
PWD Security	Calls re W & WW system security.	50	0	2	2	1	0	0		0		5	0		10	0.01%	0	3	5	13
Rate Increase	Customer inquiries.	51	1	0	1	0	2	0	0	2	12	4	2	2	26	0.01%	0	14	14	13
Refunds	Requests	49	3	2	0	1	0		1	0		1	1	1	10	0.01%	1	21	23	2
Repeat Calls	Multiple calls on same incident.	29	131	36	14	18	32	44	104	201	170	92	128	112	1,082	0.60%	111	1,922	1,922	1,778
Req. for Cement	Any type cement repair/deficiency.	37	30	23	19	21	12	20	13	13	105	30	43	42	371	0.21%	33	176	189	126
Request Literat.	Given to Public Affairs Unit	34	52	27	31	26	21	16	27	27	21	25	28	232	533	0.30%	85	753	832	510
Restore Service	Request to reverse shut-off. To	9	239	261	311	307	206	67	68	91	121	416	539	560	3,186	1.78%	154	4,329	4,329	5,818
S. F. R.	Storm Flood Relief.	60	0	0	0	0	0	0	5	0	0	0	0	0	5	0.00%	1	7	10	13
S.O.I.E.	Shut Off In Error	42	12	12	14	14	15	0	3	4	1	15	15	14	119	0.07%	8	126	126	98
Senior Cit. Disc.	Caller qualifications checked. If ok,	27	41	61	44	74	35	30	46	36	48	62	144	240	861	0.48%	32	599	623	720
Service Hydrant	Problem with, or damaged hydrants	56	1	1	0	0	0	0	0	0	1	0	0	0	3	0.00%	0	14	16	2
Sewer Gas Odor	Referred first to Inlet Cleaning for	33	26	41	54	37	10	20	10	10	21	33	33	24	319	0.18%	13	182	193	124
Shut Off F. Hyd.	Opened hydrant calls are referred	38	53	15	21	17	7	2	5	4	3	7	24	57	215	0.12%	14	295	72	196
Shut Offs -WR	House water running - Inspector will	36	10	22	27	30	20	18	47	28	256	36	25	20	539	0.30%	38	228	314	233
Sprinkler Cap	Call referred to Fire Dept.	55	2	0	0	0	0	0	1	1	0	0	1	2	7	0.00%	0	17	2	9
Sprinkler/Hose	Ticket to Pub.Affairs, which contacts	53	0	0	1	2	0	0	1		0	1	0		5	0.00%	0	16	20	15
Stormwater	Bill Inquiries.	40	9	24	10	28	14	17	10	12	13	12	12	15	176	0.10%	12	331	336	238
Terror	Terrorism-related customer calls.	58	0	1	0	0	0	0	0	0	0	0	0	0	1	0.00%	1	3	3	1
Title Company	Information requests	43	13	6	6	11	8	4	10	8		9	21	4	100	0.06%	8	172	188	98
Transfer Call	To other PWD unit or City agency.	2	675	533	582	730	574	463	526	467	111	103	116	140	5,020	2.80%	596	6,829	6,829	7,413
Undefined Code	Un-assigned codes or system errors.	22	412	0	0	0		0	0	0	0	0		0	412	0.23%	0	0	0	28
Vacant - BP	Vacant prop. water running-Inspector	28	52	51	50	49	77		186	371	206	59	45	48	1,194	0.67%	62	1,092	1,310	666
Vector Dye Test	Testing for service leaks or	52	1	1	0	0	0	1	0	0	1	0	0	1	5	0.00%	1	2	2	2
Water in Cellar	Inspector investigates/refer findings	7	346	233	244	221	251	350	647	1,286	836	447	312	356	5,529	3.09%	463	3,920	5,036	3,137
Water Quality	Inspector investigates or a sample	24	55	60	96	76	56	48	71	73	76	87	85	84	867	0.48%	65	713	713	585
WRAP	Callers are screened & an applica-	10	125	249	265	252	124	25	120	20	248	170	190	173	1,961	1.10%	218	1,812	2,534	2,568
	Average		226	239	240	247	201	171	227	225	303	282	247	271	2,796		189	56,604	163,177	364,176

Info complete to date. Only latest 6 months are shown. Prior years' info subject to software rounding.

FINANCE																
				YTD or												
Unit	Description of Service	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr'15	May'15	Jun'15	YTD or Mo. Avg.
Procurement Unit (Professional Service Contracts)	New Contract Requests															
	Requests Received	Number		3	6	4	1	0	0	0	0	5	1	1	2	23
	Contracts Conformed	Number		1	2	5	0	2	1	2	4	5	0	0	0	22
	Process Time for Conform.															0
	Internal - PWD	avg # days	40	68	9	94	0	1	53	4	4	39	0	0	0	272
	External Agencies											71	0	0	0	71
	Law-to-Draft	avg # days	15	44	24	64	0	32	196	58	73	44	0	0	0	535
	Vendor Review	avg # days	30	2	75	24	0	12	226	17	39	69	0	0	0	464
	Law to Conform	avg # days	35	34	54	89	0	70	43	93	68	69	0	0	0	520
	Total Processing Days	avg # days	80	148	138	269	0	115	32	172	179	188	0	0	0	1241
	Contract Amendments															0
	Requests Processed	Number		7	24	13	1	5	5	4	12	2	10	18	18	119
	Amendments Conformed	Number		10	11	18	10	10	2	18	10	6	9	6	9	119
	Process Time for Conform.															0
	Internal - PWD	avg # days	10	12	13	9	13	21	20	15	23	16	9	0	2	153
	External Agencies															0
	Law Draft	avg # days	15	23	36	33	35	28	45	41	52	54	56	0	53	456
	Vendor Review	avg # days	30	21	16	24	35	38	41	30	35	28	29	0	35	332
	Law to Conform	avg # days	35	77	60	65	59	78	82	82	68	56	54	0	51	732
	Total Processing Days	avg # days	80	133	122	131	142	165	188	168	178	153	135	0	202	1717
Capital Accounting	Public Works Projects	% Processed within	100%	100%	80%	88%	100%	100%	100%	100%	100%	100%	100%	100%	100%	11.675
	Estimates Processed	4 Days														0
	Prof Svcs Contracts	% Processed within	100%	80.47%	72.3%	67.0%	75.8%	66.4%	67.4%	65.4%	66.2%	65.1%	64.2%	64.5%	67.2%	68.49%
	Invoices Processed	10 Days														0
Operating Fund Accounting	Number of invoices	Total Number	1,700	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	processed*1	Average														

*1 Days to process invoices not available until FAMIS is reprogrammed.

Facilities Management																					
Unit	Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	Apr'15	May'15	Jun'15	YTD or Mo. Avg.*1	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual	
Bldg. Maint.	Bldg Maint, PWD Properties	Jobs completed	Actual	101	17	30	432	55	313	17	52	395	NA	NA	NA	1,412	89	613	613	515	
		Goal	27	24	29	48	35	50	66	66	66	66	66	66	807	33	532	632	632		
	Pending	Actual	386	199	538	388	402	304	343	450	306	NA	NA	NA	3,316	314	345	345	7		
	Street Cement Work	Jobs completed	Actual	115	97	179	72	92	NA	N/A	41	14	14	14	14	652	268	1903	1,903	1,361	
		Goal	125	117	209	143	123	140	7	7	7	7	7	7	920	375	1857	1,857			
	Pending	Actual	235	289	246	198	123	NA	N/A	295	412	NA	NA	NA	1,798	202	255	255	254		
	Street Plumbing Work	Jobs completed	Actual	106	101	71	88	91	94	47	89	174	NA	NA	NA	861	98	1225	1,225	1,115	
		Goal	75	80	78	84	82	87	98	98	98	98	98	98	98	1,368	72	1199	1,199	1,199	
Machine Shop	Pump Station Repairs	Jobs completed	Actual	6	8	7	3	5	4	3	5	3	4	3	4	55	7	82	82	85	
	Goal	4	6	8	7	9	8	10	10	10	10	10	10	10	132	5	75	6	20		
	Hydrant Repairs	"O" Ring Seal Plates	Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	14	
	Goal	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	70	70	3		
	Welding Repairs	Brackets	Actual	10	14	12	10	6	7	11	5	12	24	10	15	136	14	126	126	9	
			Goal	8	12	8	8	6	13	11	11	11	11	11	11	154	22	166	166	26	
		Vehicle Repairs	Actual	3	4	2	4	6	5	3	2	2	2	3	5	3	42	7	62	62	26
			Goal	4	6	2	3	3	3	2	2	2	2	2	2	2	39	12	97	97	97
	General	Actual	19	26	28	15	19	20	19	16	18	20	19	17	236	26	296	296	259		
		Goal	21	19	21	19	18	26	25	25	25	25	25	25	25	349	22	319	319	319	
	Tool Restoration	Grabbers	Actual	64	51	64	46	48	42	47	65	49	47	50	57	630	64	613	613	721	
			Goal	73	21	48	37	29	36	43	43	43	43	43	43	631	48	698	698	698	
	Miscellaneous	Jobs Completed	Actual	23	19	23	17	21	19	20	18	20	17	23	19	239	35	332	332	315	
			Goal	22	19	22	25	26	29	19	19	19	19	19	19	314	0	0	0	0	
	TOTALS	Jobs Completed	Actual	447	337	416	687	343	504	167	293	687	129	405	115	4,415	153	1511	1,511	1,538	
			Goal	359	304	425	2,334	1,542	1,704	958	1,612	2,373	539	810	525	13,777	1,718	10,865	10,896	7,675	

*1 The numbers in this column represent totals for jobs completed and monthly averages for backlogs.

Organization Training Summary

For Training Completed

Between Sunday, June 01, 2014

And Tuesday, June 30, 2015

Organization	Hours	Days	Credits	CPEs
Philadelphia Water Department	7	2	0	0
..Operations				
....Sewer Maintenance	4	43	0	0
....Industrial Waste	33	19	0	0
....Flow Control - WW	96	18	0	0
....Inlet Cleaning	4	33	0	0
....Load Control	48	31	0	0
....Distribution	16	85	0	0
....Baxter Water Treatment Plant	20	36	0	0
....Water Conveyance Headquarters				
....Flow Control	36	53	0	0
....Queen Lane Water Treatment Plant	0	21	0	0
....Metering	0	16	0	0
....Customer Service	78	50	0	0
....Operations Administration	4	12	0	0
....Northeast Water Pollution Control Plant	29	88	0	0
....Southeast Water Pollution Control Plant	0	8	0	0
....Collectors System Support	36	16	0	0
....Belmont Water Treatment Plant	24	37	0	0
....Treatment Headquarters	4	6	0	0
....Delinquency And Restoration Services	5	29	0	0
....Southwest Water Pollution Control Plant	572	117	0	0
....Delaware Pumping	80	12	0	3.2
....Materials Management - 29th Street	4	18	0	0
....Materials Management - ARA	0	3	0	0
....Plumbing Repairs Program	4	4	0	0
....Materials Management - Southeast WPC				
....Schuylkill Pumping	36	22	0	1.6
....Materials Management - Southwest WPC	0	1	0	0
....Materials Management - Collectors	0	3	0	0
....Materials Management - Northeast WPC	0	10	0	0
....Conveyance Headquarters	0	2	0	0
..Public Affairs				
....Public Rel/Govt./Asst.	8	14	0	0
....Customer Information	4	9	0	0
..Planning & Engineering				
....Design	20	32	0	0
....Construction	56	51	0	0
....Inorganic Lab - Northeast	0	1	0	0
....Planning & Research R/R	0	6	0	0
....Survey	22	18	0	0
....Materials Testing Laboratory R & R	0	2	0	0
....Projects Control	2	4	0	0
....Inorganic Lab - Southwest				
....Design - Operating Fund				

7/27/2015

Philadelphia Water Department

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Organization Training Summary

For Training Completed

Between Sunday, June 01, 2014

And Tuesday, June 30, 2015

....One Call Unit	0	3	0	0
....Inorganic Lab - Southeast	0	1	0	0
....BLS - Central Laboratory	4	3	0	0
....Office of Watersheds				
....Planning and Research				
..Planning & Environmental Services				
....Bureau of Laboratory Services	93	61	0	0
....Planning and Research	4	24	0	0
....Office of Watersheds	8	55	0	0
....Planning & Research R/R	0	6	0	0
....Inorganic Lab - Southwest				
....Materials Testing Laboratory R & R				
....Inorganic Lab - Southeast				
..Finance				
....Facilities Management				
....Financial and Rate Analysis				
....Executive & Administration				
....Security				
....Office Management				
....Machine Shop				
....Accounting				
....Account R/R				
..Human Resources & Administration				
....Personnel				
....Safety				
....Training	0	2	0	0
..Information Science & Technology				
....Systems Management Support				
..TestOrg_Node	29	13	12	0
..Human Resources				
....Safety	0	2	0	0
....Training	20	17	0	0
....Personnel	14	14	0	0
....Administrative Services	0	1	0	0
..Finance & Administration				
....Facilities Management	20	43	0	0.8
....Security	0	5	0	0
....Financial and Rate Analysis	0	14	0	0
....Accounting	0	17	0	0
....Office Management	0	1	0	0
....Executive & Administration	0	8	0	0
....Account R/R	0	2	0	0
....Machine Shop				
Total	1444	1224	12	5.6

7/27/2015

Philadelphia Water Department

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Bureau of Laboratory Services

8/24/2015

Service Level Measure	Unit of Measurement	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	YTD.
ANALYSES														
NEWPCP LAB	NUMBER	5265	5055	4647	4912	4739	5190	4931	4658	5224	4991	5041	4871	59524
SEWPCP LAB	NUMBER	3428	3432	3320	3314	3316	3451	3441	2980	3416	3324	3422	3326	40170
SWWPCP LAB	NUMBER	6347	6274	6105	6346	6134	6300	6341	5892	6457	6049	6292	6122	74659
BIOLOGY LAB	NUMBER	4627	4651	3964	3936	3343	3447	3249	2931	3270	3448	3329	3666	43861
INORGANIC LAB	NUMBER	5987	4834	5396	4112	4276	5867	5100	3463	4345	5309	4371	5741	58801
ORGANIC LAB	NUMBER	1215	3400	1820	967	675	1592	442	1112	1581	821	1719	1500	16844
MEL PHYSICAL LAB	NUMBER	6438	10825	7600	5950	7200	5300	6000	7300	8250	4480	5650	6800	81793
TOC GOAL	%	100%	78%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	98%
ACCURACY														
	%	94%	95%	96%	98%	86%	97%	94%	94%	98%	98%	93%	98%	95%
SAMPLING														
DRINKING WATER	NUMBER	2943	2613	2712	2688	2075	2524	2247	2184	2613	2795	2419	2827	30640
SANITARY RELEASE	NUMBER	87	153	123	186	106	75	48	75	87	129	165	209	1443
WPCP NPDES	NUMBER	244	242	231	242	234	244	239	220	239	224	234	236	2829
CENTRAL RECEIVING														
SAMPLES LOGGED	NUMBER	75	350	341	328	228	292	248	226	238	222	310	425	3283
TESTS ASSIGNED	NUMBER	884	3361	5354	2920	1783	2070	1603	2050	2209	2345	2879	4684	32142
DATA ENTERED	NUMBER	1317	2713	3043	3252	2720	3018	2695	2656	3118	3145	3163	3330	34170
INSPECTIONS														
CROSS CONNECTION	NUMBER	122	203	132	131	120	97	88	117	104	193	185	234	1726
VENDOR SURVEILLANCE	NUMBER	13	13	12	10	10	12	13	9	11	12	12	10	137
BILLABLE SERVICES														
MEL / MAS GOAL	\$	\$ 28,142	\$ 12,860	\$ 6,362	\$ 9,985	\$ 1,267	\$ 1,657	\$ 4,650	\$ 7,976	\$ 5,890	\$ 15,100	\$ 16,800	\$ 20,750	\$ 131,439

PLANNING & RESEARCH UNIT																							
Planning and Environmental Services Division																							
Group			Service Level Measure	Note	Unit	Goal	PWD PRIVATE DEVELOPMENT SERVICES										Ytd. or	FY '14 Current	FY '14 YTD	FY '14 Year-End	FY '13 Year-End		
							July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr '15						May '15	Jun'15
PWD Stormwater Plan Review	Conceptual Review		New Projects Submitted		#	Act.	27	20.0	23.0	26.0	21.0	26.0	34.0	36.0	28.0	27	30	62	360				
			Reviews		#	Act.	58	28.0	50.0	37.0	36.0	36.0	47.0	63.0	73.0	42	55	65	590	New	Measures	in	report.
			Approvals	*2	#	Act.	19	2.0	13.0	10.0	8.0	4.0	6.0	11.0	13.0	10	7	12	115				
			Average Review Time		Days	Act.	3.0	3.0	3.7	3.6	3.3	3.3	3.7	4.4	4.5	3.9	3.3	3.4	43				
			Reviews Meeting 5 Day Goal		%	Goal	91.4%	92.9%	90.0%	83.8%	94.4%	88.9	87.2	76.2	76.7	78.6%	90.9%	93.8%	335				
	Technical Review		Reviews		#	Act.	61	71.0	61.0	54.0	43.0	40.0	48.0	39.0	39.0	55	40	48	599				
			Approvals	*2	#	Act.	18	21.0	10.0	13.0	9.0	11.0	10.0	12.0	11.0	12	14	11	152				
			Conditional Approvals		#	Act.	3	2.0	5.0	5.0	3.0	0.0	2.0	2.0	4.0	2	1	2	31				
			Average Review Time		Days	Act.	7.5	6.1	7.6	5.2	8.0	7.8	6.8	7.4	7.2	8.7	7.4	8.4	88				
			Reviews Meeting 15 Day Goal		%	Goal	95.1%	98.6%	95.1%	100.0%	97.7	97.5%	89.6%	100.0%	94.9%	92.7%	95.0%	85.4%	1				
	Fees		Concept		\$	Act.	\$ 9,000	\$ 1,200	\$ 6,600	\$ 2,400	\$ 4,800	\$ 2,400	\$ 4,800	\$ 8,400	\$ 7,200	\$ 2,400	\$ 3,600	\$ 14,400	\$ 67,200				
			PCSMP Admin	*5	\$	Act.	\$ 8,400	\$ 1,800	\$ 3,600	\$ 3,600	\$ 3,000	\$ 2,400	\$ 2,400	\$ 4,200	\$ 3,000	\$ 3,000	\$ 1,800	\$ 40,800					
			PCSMP Hourly	*5	\$	Act.	\$ 11,513	\$ 2,160	\$ 6,480	\$ 7,905	16470	\$15,840	\$ 21,510	\$ 22,275	\$ 16,695	20,520.00	11,520.00	32,400.00	168,818				
			Fee-in-lieu	*6	\$	Act.	-	-	-	-	-	-	-	-	-	-	-	-	0				
	GSI Coord.	*3	Projects Sent to OOW	*7	#	Act.	20	11.0	17.0	16.0	11.0	15.0	17.0	21.0	17.0	15	20	37	217				
			Opportunities Identified		#	Act.	0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0	0	0	0				
	Managed Acres	*4	Planned	*1	Acres	Act.	13.8	12.4	8.8	15.4	2.3	1.4	3.9	0.5	5.4	2.1	1.5	5.4	73				
			Target Planned	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	106				
			Built		Acres	Act.	2.7	0.5	20.6	7.3	2.9	8.8	1.4	6.4	2.2	6.5	5.7	3.4	68				
			Target Built	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	106				
	Development by Sewer Type		Combined		Acres	Act.	26.2	14.2	10.6	22.7	3.1	1.7	4.8	1.0	7.9	2.8	2.2	6.1	103				
			Separate		Acres	Act.	21.3	0.0	9.4	0.8	0.4	0.0	0.0	8.9	2.5	0.0	17.1	0.5	61				
			Non-Contributing	*8	Acres	Act.	121.9	0.0	24.5	4.3	0.5	1.2	0.0	0.0	0.0	60.7	0.0	0.0	213				
	Green Roofs		Planned	*1	Acres	Act.	0.8	0.2	0.6	0.5	0.4	0.1	0.3	0.0	0.0	0.0	0.1	0.3	3				
			Built		Acres	Act.	0.7	0.0	0.5	0.6	0.0	0.5	0.0	0.6	0.2	0.0	0.0	0.2	3				
	Porous Pavement		Planned	*1	Acres	Act.	1.7	1.6	1.3	0.5	0.5	0.1	0.1	0.1	0.3	0.6	0.5	0.1	7				
			Built		Acres	Act.	0.4	0.0	8.1	2.3	0.0	0.1	0.2	0.0	0.0	2.2	0.0	0.1	13				
	Acreage Watershed Plans Approved			*11	Acres	Act.	169.45	14.21	44.53	27.80	4.00	2.90	4.80	9.90	10.40	63.5	19.3	6.6	377	73.00	73.00	285.00	251.00
	Resultant Watershed Flow Reduction				Goal	20	20	20	20	20	20	20	20	20	20.0	20.0	20.0	340					
					Mil. Gal.	Act.	161.04	13.50	42.30	26.42	3.80	2.70	4.60	9.40	9.90	60.4	18.4	6.2	359	70.00	70.00	366.00	236.00
					Yr.	Goal	19	19	19	19	19	19	19	19	19	19.0	19.0	19.0	323				
PWD Stormwater Plan Review Inspections	Site Inspections Conducted		Site Inspections Conducted		#	Act.	155	138.0	155.0	150.0	115.0	154.0	140.0	132.0	157	164	197	163	1,820	23	23	275	330
			Site Visits		#	Act.	166	156.0	142.0	166.0	144.0	211.0	219.0	232.0	292	288	233	318	2,567				
			Cursory Visual Inspection	*9	#	Act.	87	52.0	42.0	25.0	31.0	51.0	53.0	33.0	33	42	30	38	517				
			Compliance / Enforcement Actions		#	Act.	4	0.0	5.0	4.0	3.0	1.0	2.0	1.0	4	2	2	2	30	2	2	29	112
	Final Inspection		Conducted		#	Act.	11	8.0	9.0	14.0	14.0	15.0	15.0	10.0	4	9	7	19	135				
			Sites found to be incomplete		#	Act.	3	2.0	5.0	8.0	3.0	3.0	7.0	4.0	3	3	7	14	62	New	Measures	in	report.
			Sites found to be Complete		#	Act.	2	4.0	4.0	6.0	9.0	9.0	7.0	5.0	1	3	0	5	55				
	Conditional Approvals		Active Sites with Condit. App.		#	Act.	27	25.0	30.0	33.0	34.0	34.0	22.0	23.0	24	24	22	24	322				
			Conditional Approvals Issued		#	Act.	3	3.0	5.0	3.0	2.0	0.0	1.0	2.0	2	2	0	3	26				
			Cert. of Occupancies Released.		#	Act.	1	3.0	0.0	0.0	1.0	0.0	1.0	1.0	1	2	2	1	13				

- "Planned" represents a project that has received PWD technical stormwater approval, or a project that has received technical stormwater approval and has started construction.
- Review numbers listed for Approvals may include multiple approvals for a single project, but all Area Based numbers represent applicable projects once.
- GSI: Green Stormwater Infrastructure
- Managed Acres: Managed Acres represents the area managed in the combined sewer area. This differs from Greened Acres which represents the volume of water managed in the combined sewer area. Managed Acres should only be used as an estimated indicator when compared to
- PCSMP - Post Construction Stormwater Management Plan
- Fee-in-Lieu: Refers to Stormwater Management Fee in Lieu. For definition see PWD Regulations 308.2 (2/7/14),
- OOW: Office of the Watersheds
- Non Contributing: Sewer not owned by PWD.
- Cursory Visual Inspection: are inspections of sites that are being monitored for activity; if clearly no activity, these are conducted from the inspector's car.
- Target is an estimate that is developer driven.
- GI: Green Infrastructure

PLANNING & RESEARCH UNIT																						
Planning and Environmental Services Division																						
Group	Service Level Measure			Unit	Goal	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Apr 15	May 15	Jun 15	YTD or Mo. Avg.	FY'14 Current Month	FY'14 YTD or Mo. Avg.	FY'14 Year End Actual	FY'13 Year End Actual
Strategic Planning																						
Water Conveyance		12-Month rolling average daily delivery		MGD	Act.	238.0	237.4	237.1	236.4	235.5	234.6	232.6	230.8	230.8	230.1	231.0	Pending	2,574	239.2	236.7	239.5	238.4
		Non-Revenue Water *3		MGD	Proj.	231.2	232.2	230.8	229.1	229.3	230.3	231.2	231.6	231.1	229.8	229.2	230.2	3,918	241.1	241.8	241.8	244.5
				Act.	90.8	91.9	93.0	92.3	92.8	92.4	91.8	91.8	91.6	91.6	91.6	Pending	1,012	91.2	91.2	92.2	86.9	
				Proj.	87.8	87.5	87.2	86.9	87.3	87.5	87.8	87.9	87.3	87.2	86.9	86.8	1,484	87	91.2	87.3	90.2	
		Non-Revenue Water % of Ttl.		%	Act.	38%	39%	39%	39%	39%	39%	39%	39.77%	39.69%	39.81%	39%	39%	4	38.1%	87.3%	87.3%	90.2%
Linear Asset Management Program	Water & Sewer Sys.Project Initiated from Capital Renewal	Water	Blocks	#	Act.	22.0	43.0	24.0	24.0	22.0	6.0	30.0	23	63	34	26	32	349	24	103	278	
			Length	miles	Act.	2.16	4.4	2.4	2.2	2.2	0.6	2.8	2.19	6.05	3.23	2.50	2.96	34	2.38	9.68	26.80	
			Est. Cost	\$	Act.	\$2,882,600	5,824,500	3,100,000	3,027,900	3,075,000	765,000	3,924,400	3,060,800	8,684,300	4,580,100	3,554,100	4,170,200	46,648,900	3,031,100	13,063,900	35,443,800	
		Sewer	Combined Sewer	#	Act.	0	3.0	21.0	10.0	5.0	4.0	5.0	12	17	0	14	6	97	5	39	124	
			Separate Sewer	#	Act.	0	0.0	0.0	0.0	0.0	20.0	0.0	0	0	0	0	0	20	0	0	8	
			Length	miles	Act.	0.00	0.28	1.98	0.91	0.44	2.47	0.48	1.09	1.49	0.00	1.26	0.60	11	0.43	3.16	11.39	
	Base Plan Review Report	Water	Est. Cost	\$	Act.	\$0	1,300,000	1,093,000	2,270,000	1,189,000	4,340,000	1,151,500	2,216,400	3,650,100	0	3,236,500	1,604,000	22,050,500	1,015,300	3,373,600	20,236,900	
			Blocks	#	Act.	11	0	15	7	0	5	6	0	8	12	0	9	73	30	75	191	
			Length	miles	Act.	1.00	0.00	1.46	0.61	0.00	0.45	0.61	0.00	0.77	1.24	0.00	0.84	7	2.65	7	17.49	
		Sewer	Combined Sewer Blocks	#	Act.	6	0	14	7	0	5	6	0	8	11	0	7	64	6	17.00	62	
			Separate Sewer Blocks	#	Act.	0	0	0	0	0	0	0	0	0	0	0	0	-	10	0.00	18	
			Length	miles	Act.	0.52	0.00	1.18	0.51	0	0	1	0.00	0.67	1.04	0.00	0.77	6	1.83	2.80	7.18	

1. Credits: See PWD regulations, Chapter 3 Rates and Charges, Section 304.5 Stormwater Management Service (SWMS) Credits

2. Customer Assistance Program Adjustments(CAP): See PWD regulations, Chapter 2 Assistance Programs, Section 204.0 Enhanced CAP.

3. Difference between water delivery & customer billings.

WATERSHED PROTECTION

	Service Level Measure			(Office of Watersheds, P & E - Construction Branch & Finance Division)										Year to Date	FY'14 Current Month	FY'14 YTD or Mo. Avg.	FY'14 Year End Actual	FY'13 Year End Actual
					July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15					
Office of Watersheds, P & E - Construction Branch & Finance Division	Grant Revenue Secured			\$			\$875,464							\$875,464			\$394,619	\$1,549,929
				Goal										\$0			\$787,000	
	Erosion & Sedimentation Field Inspections Scheduled,			# I	30	32	28	Nothing Reported since September 2014						90	30	16	84	275
				# C	3	3	3							9	3	3	14	29
				%	10.00%	9.38%	10.71%							10.00%	-----	18.75%	16.67%	10.55%
				# I										0	-----	80	960	
	Citations Issued			# C										0	-----	10	120	
PWD Stormwater Parcel Based Billing																		
PWD Stormwater Billing	Stormwater Retrofit Projects	Received	#	Act.	0	0	2	1.0	1.0	1.0	1.0	1.0	1.0	8	New	Measures	in	Report.
		Approved	#	Act.	0	0	1	0.0	0.0	0.0	0.0	0.0	0.0	1				
	Stormwater Credits Applications	Received	#	Act.	28	9	13	18.0	25.0	23.0	14.0	27.0	29.0	186				
		Approved	#	Act.	26	13	13	32.0	18.0	25.0	19.0	23.0	26.0	195				
	Stormwater Appeals Applications	Received	#	Act.	29	29	35	43.0	21.0	20.0	27.0	28.0	25.0	257				
		Approved	#	Act.	23	29	25	37.0	20.0	25.0	21.0	26.0	27.0	233				
	Customer Assistance Program Applications	Received	#	Act.	37	30	5	11.0	3.0	2.0	4.0	1.0	1.0	94				
		Approved	#	Act.	29	22	3	11.0	3.0	2.0	2.0	0.0	0.0	72				
	Customer Assistance Program Adjust	\$	Act.		\$399,578	366,568	382,084	\$378,323	\$200,612	\$348,684	\$348,337	\$348,601	\$348,267	3,121,054				
	SMIP/GARP Projects Awarded	#	\$											0.00				
														0.00				
Water Supply Protection:														0.00				
Source Water	Early Warning Events Reports:																	
Source Water			#	Act.	0	2	0	1						3.00				

CONSTRUCTION & SURVEY																					
Function	Service Level Measures	Unit of Measure		Goal	July'14	Aug'14	PLANNING & ENGINEERING DIVISION				Jan'15	Feb'15	Mar'15	Apr'15	May'15	Jun'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg	FY '14 Year End Actual	FY '13 Year End Actual
	Completed Contracts	Last 12 mo. ending	≤	1.05	0.98	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.96	
	Actual Contract \$/Bid Contract \$	Last 12 mo. ending	≤	1.5	1.02	0.98	0.97	0.99	1.01	1	1.03	1.03	1.10	1.09	1.01	1.03	1.02	1.06	1.12	1.06	1.11
	Actual Duration/Spec. Duration	Last 12 mo. ending	≤																		
	Calendar days to close-out *1	Last 12 mo. ending	≤	260	488	444	424	424	445	440	416	360	351	331	301	352	412.30	495	468	495	437
	Current Contracts																				
	Calendar days to process pmt.	Avg.		7.0	10.85	11.33	10.65	11.69	9.06	9.50	9.70	9.48	9.94	9.92	11.67	9.73	10.29	9.71	10.68	10.68	9.50
	Work completed	\$			\$5,558,389	\$12,384,129	\$5,390,579	\$15,068,729	\$10,880,911	\$9,194,651	\$10,865,648	\$5,815,378	\$6,058,241	\$8,009,738	\$9,033,887	\$9,480,140	8978368.37	\$13,621,282	\$95,146,291	\$81,525,009	\$111,931,706
	Misc. Survey Drafting Projects																				
	New Assignments	#		N/A	6	6	3	11	5	7	3	4	13	8	8	13	7.25	6	57	57	58
	Completed Assignments	#		N/A	5	8	2	10	4	9	3	4	12	8	8	13	7.17	5	56	56	63
	Backlog	#		<5	2	0	1	2	3	1	1	1	2	2	2	2	1.58	1	1.9	1	
	Return Plans																				
	(water mains & sewers)																				
	New Assignments (projects/ sheets)	###		N/A	4/92	1/17	1/6	6/126	2/12	4/74	3/34	1/2	5/40	2/29	2/29	3/31	0.22	1/5	40/292	40/292	12/131
	Completed Assignments (projects/ sheets)	###		N/A	4/25	5/12	4/51	4/13	8/31	6/27	2/16	3/17	4/21			3/22	0.16	3/23	31/242	31/242	9/67
	Backlog (projects/sheets)	###		60/225	73/673	69/678	66/633	68/746	62/727	60/774	61/791	59/777	60/796	60/807	61/812	61/821	0.11	73/606	73/606	73/606	
Survey One Call	Drafting Staff Level	#			7	7	7	7	7	7	7	7	7	7	7	7	7.00	7	6	7	6
	Red Tickets Received	#		N/A	913	772	949	993	879	836	932	826	975	1021	823	798	893.08	864	9963	9,963	9,873
Marking	Red Tickets Marked	%		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	1.00	100%	100%	100%	100%
Erosion and Sedimentation	Scheduled				29	32	28	25	18	16	20	24	20	24	26	20	23.50	28	277	277	330
	Complaints				1	0	0	0	0	0	1	3	3	2	3	2	1.67	2	2	2	0
	Total				30	32	28	28	18	16	21	27	27	26	29	27	25.75	30	275	275	330
	Citations				3	3	3	4	4	0	2	4	2	1	1	4	2.58	4	29	29	112
	Site visits				6	7	5	7	4	4	3	3	6	8	5	3	5.08	5	70	70	216

*1 Close-out = Calendar days required, following substantial completion of work, to resolve outstanding administrative issues and disputes, and issue final payment.

DESIGN BRANCH																				
														% of Goal			FY '14	FY '14	FY '14	FY '13
	Service Level	Budget/	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Jun	YTD or			Current	YTD or	Year End	Year End
Function	Measure	Goal	14	14	14	14	14	14	15	15	15	15	15	Mo. Avg.	Average		Month	Mo. Avg.	Actual	Actual
Capital Budget Line Items*1	Reconstruction of	\$/yr.																3.97%		
	Conveyance System	\$33,600,000	\$0	\$1,392,553	\$0	\$6,200	NDR*	\$0	NDR*	NDR*	NDR*	\$1,252,602	\$9,375,800	\$12,027,155	\$279,751		\$10,931,443	\$1,334,427	\$25,145,955	\$28,763,035
	Reconstruction of						NDR*	\$0	NDR*	NDR*	NDR*	\$0	\$0	\$0				1.43%	96.15%	
	Collector System	\$34,200,000	\$0	\$1,488,606	\$0	\$39,550	NDR*	\$0	NDR*	NDR*	NDR*	\$1,140,809	\$7,643,672	\$10,312,637	\$305,631		\$2,291,560	\$490,113	\$32,881,917	\$24,855,958
	Storm Flood Relief	\$68,200,000	\$0	\$0	\$0		NDR*	\$0	NDR*	NDR*	NDR*	\$0	\$0	\$0	\$0		\$0	\$0	\$0	\$0
	Improvements to	\$60,000,000	\$0	\$0	\$11,246,000	\$79,778,525	NDR*	\$76,621,000	NDR*	NDR*	NDR*	\$0	\$0	\$167,645,525	\$33,529,105		\$3,674,590	\$21,422,878	\$23,886,468	\$53,357,331
	Treatment Plants		\$0	\$0	\$0	\$0	NDR*	\$0	NDR*	NDR*	NDR*	\$0	\$0	\$0	0.00%		-----	35.70%	39.81%	-----
			\$0	\$0	\$0	\$0	NDR*	\$0	NDR*	NDR*	NDR*	\$0	\$0	\$0	0.00%		-----	11.86%	41.79%	-----
	CAPITAL TOTALS	\$196,000,000	\$0	\$2,881,159	\$11,246,000	\$79,824,275	NDR*	\$76,621,000	NDR*	NDR*	NDR*	\$2,393,411	\$17,019,472	\$189,985,317	\$34,114,487		\$16,897,593	\$23,247,418	\$81,914,341	\$106,976,324
Non-Capital Projects			\$0	\$19,840	\$246,816	\$8,396,573	NDR*	\$0	NDR*	NDR*	NDR*	\$0	\$0	\$8,663,229	\$1,732,646		\$707,850	\$2,613,639	\$2,613,639	\$842,546
	Green Infrastructure Capital Contracts	\$0	\$0	\$0	\$0	\$0	NDR*	\$0	NDR*	NDR*	NDR*	\$5,660,829	\$5,660,829	\$11,321,658	\$0		\$0	\$0	\$0	\$5,768,386
Support To Other Units/ Agencies (person -hours)	Water Operations	Hours/Year	\$0	\$0	\$0	\$0	NDR*	\$0	NDR*	NDR*	NDR*	160	156	\$316			209	2289.00%	76.30%	
		3,000	454.0	405.5	82.0	192.0	NDR*	143.5	NDR*	NDR*	NDR*	0	0	\$1,277	255.4			6,047.0	2,289.0	2,101.0
	Sewer Operations	3,600	436.0	463.0	414.5	333.5	NDR*	332.5	NDR*	NDR*	NDR*	739	307	\$3,026	395.9		408.0	3,302.0	6,047.0	6,807.5
							NDR*		NDR*	NDR*	NDR*	0	0	\$0				91.72%	167.97%	-----
	Outside Agencies	8,400	786.5	681.5	624.0	426.5	NDR*	839.5	NDR*	NDR*	NDR*	783	535	\$4,676	671.6		781.5	4,818.0	4,818.0	4,648.5
						NDR*		NDR*	NDR*	NDR*	\$0	0				-----	19.07%	57.36%	-----	

*1 These monthly numbers represent the dollar value of completed contracts forwarded to Projects Control for advertisement.

*2 "Limit" is the bid price plus an approximate 10% contingency for, e.g., change orders, determined by Projects Control.

*3 Design contracts out a number of these jobs, and has accurate contractor cost data.

*NDR No Data Reported

7/1/2015: month of June 2015

Projects Control Capital Program Monthly Report

(A) Projects in upcoming Lettings

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
	Exterior Siding Panels @ Torresdale Filter Water P.S.	0	0	TBD	\$ 850,000.00	Dur 365, Not Encumbered Yet
	Replace Freight Elevator in PTB @ SWWPCP	0	0	TBD	\$ 250,000.00	Dur 120, Ret to Design
	HVAC System Upgrades Filter Building Structure/Equipment @ Queen Lane	0	0	TBD	\$ 200,000.00	
	Motor controls, Standby Generator, Ventilation @ TRWPS	0	0	TBD	\$ 8,485,000.00	
	New Sewer Maintenance Yard - Gen	0	0	Fall 2015	\$ 10,623,000.00	
	New Sewer Maintenance Yard - Elec	0	0	Fall 2015	\$ 2,205,000.00	
	New Sewer Maintenance Yard - Plumb	0	0	Fall 2015	\$ 650,000.00	
	New Sewer Maintenance Yard - HVAC	0	0	Fall 2015	\$ 1,370,000.00	
	Rehabilitation of Emergency Intake Building/Structure/Equipment Baxter	0	0	Spring 2016	\$ 2,761,000.00	Bid after 61086-Dredge Silt From Main and Emergency
	Replacement of 6 pumps at Central Schuylkill Pump Station - Gen	0	0	Winter 2015	\$ 4,500,000.00	In Design
	Replacement of 6 pumps at Central Schuylkill Pump Station - Elec	0	0	Winter 2015	\$ 2,000,000.00	In Design
	Acquisition of Property @ NEWPCP	0	0	TBD	\$ 3,000,000.00	Need to meet with PennDot to coordinate
	Dredge Schuylkill River @ Belmont Intake	0	0	Spring 2016		
	Water / Green in Ontario, "A" - Glenwood / Glenwood	0.91	0	Aug 2015	\$ 1,726,900.00	Dur 350
	Stormwater Management Project Bustleton and Scotchbrook	0.00	0	Aug 2015	\$ 1,000,000.00	Dur 120
	Water / Sewer E Gravers, Crittenden, E Abington	0.21	0.18	Aug 2015	\$ 603,300.00	Dur 145
	Water / Sewer Duval, Pelham, Phil Ellena	0.73	1.66	Aug 2015	\$ 4,234,000.00	Dur 700
	Water / Green Ontario, Glenwood	0.99	0	Aug 2015	\$ 1,815,000.00	Dur 265
	Water 5th St @ Lehigh, Mascher @ Allegheny	1.27	0	Aug 2015	\$ 1,615,000.00	Dur 310
	Cobbs Creek Intercepting Sewer Lining Phase 4 (Indian Creek Branch)	0.00	2.377840909	Sept/Oct 2015	\$ 3,636,500.00	Dur 330
	Water / Sewer / Green Market, 43rd, Ludlow, 45th	0.88	0.066287879	Sept/Oct 2015	\$ 1,461,000.00	Dur 250
	Water / Sewer / Green Wynnfield, Bryn Mawr, Gainor	0.56	0.326704545	Sept/Oct 2015	\$ 3,075,000.00	Dur 355
	Water Calvert, Leonard, Roosevelt, Harbison, Magee, Fanshawe	1.53	0	Sept/Oct 2015	\$ 2,067,000.00	Dur 375
	Water Ashdale, Robat, Rubicam, Wellens	0.84	0	Sept/Oct 2015	\$ 1,275,000.00	Dur 215
	Water / sewer / Green Galloway, Roseberry, Hancock, Howard, Lawrence	0.52	0.553977273	Nov/Dec 2015	\$ 4,001,000.00	Dur 360
	Sewer Adams, Orthodox	0.00	TBD	Nov/Dec 2015	\$ 763,000.00	Design 70%, new sewer to remove from pvt sewer
	Water / Sewer 31st, Cecil B Moore, Clifford, Patton	0.38	0.251325758	Nov/Dec 2015	\$ 1,777,000.00	Dur 227
	Water Monument Ford, New Flow Meters for Belmont Gravity Mains	1.22	0	Nov/Dec 2015	\$ 3,305,000.00	70% Design
	Water Cayuga, Claridge, Lawndale, Glendale, L,	TBD	0	Nov/Dec 2015	\$ 1,111,000.00	70% Design
	Water Apsley, Greene, Manheim, Newhall, Berkley	0.84	0	Nov/Dec 2015	\$ 1,320,000.00	Dur 275
	Water / Sewer Angora, Cedarhurst, Carpenter	0.65	0.59	Jan/Feb 2016	\$ 2,998,879.16	Dur 450, Not Encumbered Yet
	Water / Sewer in 48th, 49th, 50th, Greenway	0.73	0.55	Jan/Feb 2016	\$ 2,011,082.25	Dur 335, Not Encumbered Yet
	Water Relay Ashdale, Robat, Rubicam, Wellens	0.84	0	Jan/Feb 2016	\$ 1,272,817.00	Not Encumbered Yet
	Water Relay State Rd Cottman to Rhawn	0.22	0	Jan/Feb 2016	\$ 248,315.00	Not Encumbered Yet
	Water / Sewer Relay Carlisle, Mole, Hicks	0.47	0.39	Jan/Feb 2016	\$ 2,178,691.00	Not Encumbered Yet
	Stormwater management improvements at Weccacoe Playground			TBD	\$ 122,000.00	Bid by PPR (70 % complete)
	Stormwater management improvements at Wissinoming Park			TBD	\$ 304,000.00	Bid by PPR (on hold in Design)
	Stormwater management improvements at Fottler Square			TBD	\$ 150,000.00	Bid by PPR (on hold in Design)

Section A Tot: 13.77 6.94 \$ 80,965,484.41
Total Encumbered Funded in FY2015 \$ -

(B) Projects in Procurement Awaiting Bid Date

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
	Section B Tot:	0.00	0.00		\$ -	
	Total Funded in FY2015				\$ -	

(C) Projects to be bid w/ Bid Date

Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Comments
64056	East Park Rese	0	0	9/1/2015	\$ 63,522,000.00	Dur 1260
64077	East Park Rese	0	0	9/1/2015	\$ 1,613,000.00	Dur 1260
64078	East Park Rese	0	0	9/1/2015	\$ 223,500.00	Dur 1260
64079	East Park Rese	0	0	9/1/2015	\$ 231,400.00	Dur 1260
	Section C Tot:	0.00	0.00		\$ 65,589,900.00	
	Total Funded in FY2015				\$ 65,589,900.00	

(D) Projects Bid in Reporting Month									
Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Low Bidder	Low Bid Amt.	% EE vs LB	Comments
61106 *	New 10MG Concrete	0	0	6/9/2015	\$ 73,136,000.00				DUR 912, Bids came in too high, rebidding (\$91.3M)
61107 *	New 10MG Concrete	0	0	6/9/2015	\$ 2,398,000.00				DUR 912, Bids came in too high, rebidding (\$54.2M)
63065 *	Back-up Water Service	0	0	6/18/2015	\$ 200,000.00				DUR 180 (no bids received, rebidding)
62125	Rehabilitation of Sand	0	0	6/18/2015	\$ 1,164,200.00	J P C GROUP, INC	\$ 1,108,740.00	-5%	DUR 365
62131	Repair of Lime Silos	0	0	6/18/2015	\$ 231,000.00	SMITH CONSTRUCTION	\$ 591,240.00	156%	DUR 180
61109	New Chemical Dosing	0	0	6/18/2015	\$ 1,137,000.00	A.P. CONSTRUCTION	\$ 975,000.00	-14%	DUR 270
50102	Construction of Green	0	0.05	6/23/2015	\$ 4,862,000.00	C. ABBONIZIO	\$ 3,795,000.00	-22%	DUR 270
50018	Gorgas Lane Stream R	0	0	6/23/2015	\$ 3,052,000.00	A.P. CONSTRUCTION	\$ 3,600,000.00	18%	DUR 365
Section D Total		0.00	0.05		\$ 10,446,200.00		\$ 10,069,980.00	-4%	
Total Funded in FY2015					\$ 10,446,200.00		\$ 10,069,980.00		
* Projects will be re-bid									
(E) Waiting for Notice to Proceed (not counting Bid in Previous Month)									
Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Contractor	L.O.C.	% EE vs L.O.C.	Comments
50068	Construction of Green	0	0.01	5/28/2009	\$ 968,000.00	DONATO SPAVENTA	\$ 1,162,121.00	20%	Awarded 6/10/2015, DUR 150
50077	Construction of Green	0	0	5/28/2015	\$ 744,000.00	PETRONGOLO CONTRACTORS INC	\$ 1,752,933.00	13%	Awarded 6/24/2015, DUR 180
62103	Filter to Waste Autom	0	0	3/26/2015	\$ 1,100,000.00	C & H INDUSTRIAL	\$ 1,276,000.00	16%	Awarded 4/20/2015, Dur 365, LOC 1339800
62104	Filter to Waste Autom	0	0	3/26/2015	\$ 525,000.00	CARR AND DUFF	\$ 531,000.00	1%	Awarded 4/21/2015, Dur 365, LOC 584000
40683	Water / Sewer Relay	0.7	0.59	3/10/2015	\$ 3,943,672.00	CARUSONE CONSTRUCTION, INC.	\$ 3,918,876.00	-1%	Awarded 4/6/2015, Dur 365, LOC \$4,114,820
40779	Water Sewer Relay 21	0.42	0.38	3/10/2015	\$ 1,912,721.00	J P C GROUP, INC	\$ 2,723,500.00	42%	Awarded 4/8/2015, Dur 346, LOC \$2,850,675
20329	DICKINSON/PIERCE/TI	0.78	0	1/13/2015	\$ 1,084,197.41	PETRONGOLO CONTRACTORS INC	\$ 1,349,170.00	24%	Conformed 2/11/2015, Dur 200, PGW Start 4/20
20368	Carlisle/Mole/Smedley	0.67	0	1/13/2015	\$ 838,142.00	SERAVALLI CONST CO INC	\$ 866,000.00	3%	Conformed 3/23/2015, Dur 430, PGW Fin 7/21
20449	Conrad / Vaux / Bown	0.79	0	1/13/2015	\$ 1,097,790.50	NELLO CONSTRUCTION	\$ 1,018,175.00	-7%	Conformed 3/20/2015, Dur 210, PGW Fin 7/22
40584	Franklin / Hutchinson	0.47	0.3	1/13/2015	\$ 1,195,113.06	NELLO CONSTRUCTION	\$ 1,483,539.00	24%	conformed 3/20/2015, Dur 340, PGW Fin 6/23
50021	Construct Green Infrac	0	0.02	1/6/2015	\$ 975,000.00	?	?		\$929K in Green, OOW control, Drexel picking low bid.
40690	Water / Sewer Recons	0.53	0.47	11/25/2014	\$ 2,492,809.42	PIO CONSTRUCTION CO	\$ 3,198,025.00	28%	Conformed 2/10/2015, Dur 430, PGW Fin 8/24
40702	Water / Sewer Recons	0.4	0.36	11/25/2014	\$ 1,413,985.67	CARUSONE CONSTRUCTION, INC.	\$ 1,808,280.00	28%	Conformed 2/25/2015, Dur 180, PGW Start 5/27
40657	Water / Sewer Recons	0.79	0.58	10/30/2014	\$ 3,307,000.00	PETRONGOLO CONTRACTORS INC	\$ 3,964,480.00	20%	Conformed 1/8/2015, Dur 270, PGW Fin early June
Section E Total		5.55	2.70		\$ 21,597,491.06		\$ 24,052,099.00		
Total Funded in FY2014					\$ -		\$ -		
Total Funded in FY2015					\$ 21,597,491.06		\$ 24,052,099.00	6%	
Total Waiting Notice to Proceed (D)+(E)					\$ 32,043,691.06		\$ 34,122,079.00		
(F) Projects Issued Notice to Proceed in Fiscal 2015									
				Prior to 7/1/2015					
Work No.	Description	Miles Water	Mile Sewer	NTP Date	Eng. Est.	Contractor	L.O.C.	% EE vs L.O.C.	Comments
20263	Water 5th st @ Jeffers	0.50	0	6/24/2015	\$ 414,000.00	PIO CONSTRUCTION CO	\$ 578,600.00	40%	Dur 120
40660	Water / Sewer Recons	0.69	0.49	6/22/2015	\$ 2,745,000.00	PETRONGOLO CONTRACTORS INC	\$ 3,150,000.00	15%	Dur 270
40725	Water / Sewer Relay	0.56	0.47	6/22/2015	\$ 1,985,890.00	PETRONGOLO CONTRACTORS INC	\$ 2,815,650.00	42%	Dur 375
20375	Water Conlyn/Ogontz	0.20	0	6/22/2015	\$ 271,714.00	CARUSONE CONSTRUCTION, INC.	\$ 334,790.00	23%	Dur 120
20283	Water Relay Hagner /	0.62	0.00	6/22/2015	\$ 839,000.00	PIO CONSTRUCTION CO	\$ 744,710.00	-11%	Dur 155
40934	Emerg - Reconstruct S	0.29	0.19	5/27/2015	\$ 1,400,000.00	NELLO CONSTRUCTION	\$ 1,620,360.00	16%	DUR 175
64047	Roll up Door and HVA	0	0	5/26/2015	\$ 550,000.00	DEVINE BROTHERS	\$ 541,200.00	-2%	Dur 210
64040	15 KV & 24KV Switchg	0	0	5/13/2015	\$ 4,186,240.00	MULHERN	\$ 3,363,700.00	-20%	Dur 540
40704	Bancroft/Hicks/Seltze	0.41	0.40	5/5/2015	\$ 2,231,492.11	CARUSONE CONSTRUCTION, INC.	\$ 2,530,456.00	13%	Dur 295
73070	Replacement of Influe	0	0	4/27/2015	\$ 2,806,525.00	QUAD CONSTRUCTION	\$ 2,849,700.00	2%	Dur 420
20374	Water Stenton@ Wilk	1.47	0	4/23/2015	\$ 1,855,000.00	A.P. CONSTRUCTION	\$ 2,429,230.00	31%	Dur 390
40696	Water / Sewer Recons	0.43	0.34	4/22/2015	\$ 1,513,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,938,170.00	28%	Dur 485
40861	Castor/Deery/Walley	0.17	0.01	4/22/2015	\$ 1,279,216.46	PETRONGOLO CONTRACTORS INC	\$ 1,420,000.00	11%	Dur 225
20430	Water Relay Fuller/Rh	0.63	0	4/6/2015	\$ 972,835.55	SERAVALLI CONST CO INC	\$ 1,017,500.00	5%	Dur 220
62116	Emergency Access to	0	0	3/19/2015	\$ 125,000.00	SMITH CONSTRUCTION	\$ 67,000.00	-46%	Dur 120
20454	Water relay Avon/Fo	1.23	0	2/26/2015	\$ 1,470,078.13	PIO CONSTRUCTION CO	\$ 1,219,485.00	-17%	Dur 300
40623	Water / Sewer Recons	0.77	0.57	2/26/2015	\$ 2,541,000.00	NELLO CONSTRUCTION	\$ 3,224,620.00	27%	Dur 435
40741	Water / Sewer Recons	0.33	0.53	2/26/2015	\$ 1,288,936.21	MINISCALCO CONSTRUCTION	\$ 1,507,760.00	17%	Dur 300
40788	Water / Sewer Recons	0.59	0.56	2/26/2015	\$ 2,755,000.00	NELLO CONSTRUCTION	\$ 3,163,625.00	15%	Dur 415
40743	Penn / Lena / Clearvie	0.75	0.48	2/11/2015	\$ 2,286,000.00	J P C GROUP, INC	\$ 2,954,700.00	29%	Dur 370
20424	Water Relay Prospect	0.59	0.00	2/5/2015	\$ 675,000.00	SERAVALLI CONST CO INC	\$ 579,300.00	-14%	Dur 160
71086	New Gravity Thickene	0	0	1/30/2015	\$ 24,728,000.00	THOMAS P CANNERY INC	\$ 27,084,061.00	10%	Dur 1095
71087	New Gravity Thickene	0	0	1/30/2015	\$ 10,220,000.00	PALMAN ELECTRIC INC.	\$ 6,784,172.00	-34%	Dur 1095
71105	New Gravity Thickene	0	0	1/30/2015	\$ 815,000.00	A T CHADWICK CO INC	\$ 279,440.00	-66%	Dur 1095
71106	New Gravity Thickene	0	0	1/30/2015	\$ 738,000.00	SURETY MECHANICAL	\$ 599,000.00	-20%	Dur 1095
40630	Water / Sewer Recons	0.54	0.37	1/6/2015	\$ 1,558,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,931,720.00	24%	Dur 400
40669	Water / Sewer Recons	0.39	0.33	1/6/2015	\$ 1,077,000.00	NELLO CONSTRUCTION	\$ 1,571,750.00	46%	Dur 300
40761	Water / Sewer Recons	0.56	1.04	1/6/2015	\$ 3,748,000.00	PETRONGOLO CONTRACTORS INC	\$ 4,495,160.00	20%	Dur 480
20382	Water Main Relay Ont	1.76	0	12/17/2014	\$ 2,044,000.00	SERAVALLI CONST CO INC	\$ 2,162,000.00	6%	Dur 420
20401	Water Main Relay Rot	0.81	0	12/17/2014	\$ 980,000.00	SERAVALLI CONST CO INC	\$ 1,214,850.00	24%	Dur 160
20413	Penrose/Hartman/Hd	0.97	0	12/17/2014	\$ 1,203,000.00	PETRONGOLO CONTRACTORS INC	\$ 1,197,020.00	0%	Dur 260
20418	Water Welsh Road/C	0.61	0	12/17/2014	\$ 1,657,000.00	PETRONGOLO CONTRACTORS INC	\$ 826,570.00	26%	Dur 240
20453	Water Main Relay Sen	0.87	0	12/17/2014	\$ 1,063,000.00	SERAVALLI CONST CO INC	\$ 1,084,600.00	2%	Dur 250
20429	Willow Grove Ave. Bri	0.07	0	12/8/2015			\$ -		Bid and funded by Streets Department
20415	Water relay Lakeside	0.56	0	11/25/2014	\$ 513,571.83	BRIGHTLINE CONSTRUCTION	\$ 541,640.00	5%	Dur 150
20364	Water Main Relay 63	1.14	0	11/24/2014	\$ 1,224,000.00	SERAVALLI CONST CO INC	\$ 1,535,100.00	25%	Dur 400
40603	Water / Sewer Recons	0.62	0.56	11/20/2014	\$ 2,545,000.00	PIO CONSTRUCTION CO	\$ 2,487,270.00	-2%	Dur 418
61100	Rebuild/replace filter	0	0	11/18/2014	\$ 3,356,000.00	A.P. CONSTRUCTION	\$ 3,219,500.00	-4%	Dur 560
63066	Replacement of incor	0	0	11/18/2014	\$ 3,270,670.00	PHILIPS BROTHERS	\$ 1,900,500.00	-42%	Dur 545
64067	Rehabilitation of the R	0	0	11/18/2014	\$ 403,920.00	DONATO SPAVENTA	\$ 600,700.00	49%	Dur 180
63080	Replacement of Influe	0	0	11/14/2014	\$ 1,546,750.00	FIVE STAR INC	\$ 2,113,000.00	37%	Dur 420
20369	Water Main Relay Bri	0.70	0	11/12/2014	\$ 704,000.00	CARUSONE CONSTRUCTION, INC.	\$ 884,108.75	26%	Dur 175
40764	Fountain Street Steps	0	0	11/10/2014	\$ 537,000.00	A.P. CONSTRUCTION INC	\$ 569,000.00	6%	Dur 200
71084	Replacement of 480V	0	0	11/6/2014	\$ 1,120,000.00	PHILIPS BROTHERS	\$ 1,257,000.00	12%	Dur 360
20356	Water relay Castor Av	0.97	0.00	10/30/2014	\$ 1,064,000.00	SERAVALLI CONST CO INC	\$ 1,323,530.00	24%	Dur 360
20355	Water Main Relay Ont	1.01	0	10/21/2014	\$ 1,219,000.00	SERAVALLI CONST CO INC	\$ 1,481,550.00	22%	Dur 280
20410	Water Main Relay Bri	0.66	0	10/20/2014	\$ 666,000.00	PIO CONSTRUCTION CO	\$ 729,390.00	10%	Dur 160
20387	Water Main Relay Mo	0.79	0	10/6/2014	\$ 944,000.00	SERAVALLI CONST CO INC	\$ 1,215,375.00	29%	Dur 250
20422	Water Main Relay / G	1.76	0	9/17/2014	\$ 2,918,212.00	CARUSONE CONSTRUCTION, INC.	\$ 3,208,692.50	10%	Dur 365
20340	Water Main Relay Ble	0.70	0	9/15/2014	\$ 662,000.00	SERAVALLI CONST CO INC	\$ 676,000.00	2%	Dur 240
20404	Water Main Relay Re	1.10	0	9/15/2014	\$ 1,362,000.00	PETRONGOLO CONTRACTORS INC	\$ 1,451,060.00	7%	Dur 275
40883	Water / Sewer Recons	0.21	0.19	9/8/2014	\$ 1,021,586.11	PETRONGOLO CONTRACTORS INC	\$ 1,375,310.00	35%	Dur 150
61089	Relocate Ammonia St	0	0	9/8/2014	\$ 1,900,000.00	Miniscalco Construction LLC	\$ 2,869,900.00	51%	Dur 420
20395	Water Main Relay 54t	0.61	0.00	8/28/2014	\$ 752,445.00	PIO CONSTRUCTION CO	\$ 816,910.00	9%	Dur 220
60012	P.E.S. Renewal/Recon	0	0	8/22/2014	\$ 900,000.00	West Roofing Systems, Inc	\$ 723,900.00	-20%	Dur 365
40668	Millick/Shields/Dick	0.63	0.38	8/21/2014	\$ 2,392,000.00	NELLO CONSTRUCTION CO INC	\$ 2,620,171.00	10%	Dur 400
62107	Repair to Filtered Wat	0	0	8/20/2014	\$ 2,793,000.00	J P C GROUP, INC	\$ 5,079,600.00	82%	Dur 730
71080	Rehabilitation of Plant	0	0	8/12/2014	\$ 6,983,780.00	STONE HILL	\$ 6,024,500.00	-14%	Dur 540
20438	Water Main Relay Rid	1.49	0	8/4/2014	\$ 1,971,000.00	A.P. CONSTRUCTION INC	\$ 2,696,077.00	37%	Dur 350
40721	Water / Sewer recons	0.54	0.09	7/17/2014	\$ 1,043,000.00	PIO CONSTRUCTION CO	\$ 1,142,885.00	10%	Dur 210
40732	Water / sewerDarien	0.45	0.38	7/8/2014	\$ 1,680,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,496,905.00	-11%	Dur 305
Fiscal Year to Date (N)		30.65	7.40		\$ 128,515,862.40		\$ 136,733,873.25	6%	
Total Miles using FY2		34.47	9.76						
NTP Project from FY2014 using FY14 funds					\$ 3,754,000.00		\$ 4,071,231.00		
NTP Projects from FY2015					\$ 124,761,862.40		\$ 132,662,642.25	5%	
Capital Projects Encumbered in Fiscal Year 2015					\$ 226,149,453.46		\$ 236,445,852.25		
Budgeted payroll and vehicles					\$ 28,633,000.00		\$ 28,633,000.00		
Total encumbered in FY15 to date					\$ 254,782,453.46		\$ 265,078,852.25		

COLLECTOR SYSTEMS																			
Unit	Service Level Measures	OPERATIONS DIV. - FIELD OPERATIONS							Feb '15	Mar '15	Apr'15	May'15	Jun'15	YTD or Mo. Avg.	% of Goal or Mon. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15											
Flow	% Main Pump Availability	98.2%	98.2%	98.2%	98.2%	98.2%	98.2%	98.2%	98.2%	98.2%	98.2%	98.1%	97.1%	98.1%	103.22%	No rept 95%	97.27% 95%	95.9%	99.5%
	Dry Weather Discharges /100 Inspections	0.30	0.00	0.30	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.20	0.00	6.7%	0.0%		0.07	0.05	0.26
	TV Inspections in Miles	3.39	3.06	3.73	3.63	2.81	2.70	2.57	2.24	2.41	3.18	2.82	3.52	3.1%	28.16%		11.64	38.28	48.93
		12.50	12.50	12.50	12.50	12.50	12.50	12.50	12.50	12.50	12.50	12.50	12.50	12.5%		12.50	150.00		
Control	Metering Chamber Meters Operational	89.0%	89.0%	89.0%	88.0%	94.0%	93.0%	95.0%	94.0%	89.0%	83.0%	87.0%	89.0%	89.9%	93.68%		0.0%	88.4%	N/A
		95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95.0%		95%	95%		
	CSO/Flow Meters Operational	86.8%	86.0%	85.0%	88.0%	88.0%	88.0%	87.0%	86.0%	84.0%	90.0%	90.0%	92.0%	87.6%	102.78%		0.0%	88.35%	N/A
		90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90.0%		80%	80%		
Inlet	Ttl # Inlets Cleaned-Actual	8,943	9,474	8,994	9,719	7,908	8,701	7,147	6,888	7,682	9,800	NO DATA	8,615	8,534	100.01%	8,846	33,883	94,653	100,251
	Ttl. # Inlets Cleaned-Goal	9,880	9,649	9,608	10,201	8,909	9,628	7,926	7,926	7,926	7,926	7,926	7,926	8,533		10,201	111,444		
	% of Monthly SLG Cleaned	90.52%	98.19%	93.61%	95.27%	88.76%	90.37%	90.17%	86.90%	96.92%	123.64%	NO DATA	108.69%	1	1.00%	86.72%	30.40%	84.93%	89.96%
	% of Total Inlets Cleaned	12.30%	13.04%	12.37%	13.37%	10.88%	11.97%	9.83%	9.48%	10.57%	13.48%	NO DATA	11.85%	0	0.00%	12.17%	46.62%	130.2%	134.7%
Cleaning	Tons of Debris Removed	987.8	903.6	1,034.1	1,085.6	690.9	822.0	696.1	568.3	715.0	878.3	NO DATA	769.4	832	888.6	841.0	3,177.5	9,747.0	11,676.5
	Lbs. Removed Per Inlet	22.3	213.8	231.1	224.6	175.7	190.0	196.1	169.2	193.0	223.6	NO DATA	11.2	168	179.1	195.8	767.5	2,482.9	2,851.4
	Cover Locks Installed	617	499	405	223	NO DATA	NO DATA	NO DATA	NO DATA	NO DATA	NO DATA	NO DATA	773	503	436	475	2,042	5,975	5,909
Main-tenance	Waterways Restoration - Tons of Debris Removed	59.00	48.40	58.00	80.00	52.50	No Data to Report							59.58	119.16%	99.00	267.30	691.1	1,163.0
		50	50	50	50	50								50	60	50	600		
	Total Inlets Reset & Reconstructed	493	301	425	406									406.25	39.63%	519.00	1,711	5,993	10,974
		1,025	1,025	1,025	1,025	1,025								1025	406	1,025.00	12,300		
	Inlets Won't Take Water Avg. # Days to Respond	20.72	20.37	6.00	7.00									13.5225	135.23%	25.43	15.61	24.07	10.34
		<10	<10	<10	<10	<10										<10	<10		
	Inlet	531	324	453	420									432	37.57%	734.00	2,469	7,342	9,280
	Exams	1,150	1,150	1,150	1,150	1,150								1150	432	1,150	13,800		
	Inlet & Pipe	12	19	23	8										0.00%	13	78	187	369
		50	50	50	50	50								50	16	50	600		
	459	302	334	261		339	21.19%	316	1,396	4,939	5,154								
	1,600	1,600	1,600	1,600	1,600	1600	339	1,700	20,400										

Goal data next to shaded areas. PWD pontoon skimmer boat collects add'l river debris each mo. This smaller volume debris is measured in Cu. Yd. & not included here

If cumulative output goal %'s are = each month, actual %'s should be: July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100% flow

Total inlets= 72,679

CONVEYANCE																				
Unit	Service Level Measures	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15	Apr'15	May'15	Jun'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Distribution	Breaks Repaired	Number of Repairs	ACTUAL	46	26	39	32	81	86	175	167	134	46	41	38	911	52	969	969	823
			ESTIMATE	55	45	35	45	60	150	175	120	65	45	45	45	1,200	40	905		
		Avg. Hrs. Actual	ACTUAL	8.0	6.0	6.0	6.0	6.0	7.0	6.0	6.0	6.0	6.0	6.0	6.0	75	5.0	6.2	6.2	5.8
			GOAL	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	136				
	D-Orders	Number of Jobs Received	ACTUAL	33	22	21	26	33	18	30	48	93	71	36	85	516	18	289	289	-----
		Jobs Completed	ACTUAL	34	17	34	18	31	41	12	9	9	8	30	20	263	18	256	256	290
		Avg. Hrs Actual	ACTUAL	4.0	4.0	5.0	5.0	5.0	4.0	3.0	4.0	3.0	6.0	4.0	4.0	51	5.0	4.6	4.6	4.7
		End of Month Backlog	ACTUAL	118	130	131	132	126	106	117	160	239	257	275	332	2,123	128	122	122	
	Valves	# of jobs	ACTUAL	15	16	16	20	7	32	25	14	11	8	15	7	186	35	242	242	173
	Connections	# of jobs	ACTUAL	11	14	7	9	6	13	7	6	7	6	9	11	106	11	115	115	138
Miles pipeline surveyed for leaks	miles	ACTUAL	74	70	77	84	52	40	0	16	18	40	53	75	599	76	775	775	962	
Load Control	Peak electric power demand	kilowatts	ACTUAL	9,919,340	9,395,762	N/A	9,178,342	9,017,925	9,930,181	11,292,593	10,199,950	10,251,988	9,322,416	9,274,592	9,274,592	107,057,681	12,634	168,574	168,574	146,245
			GOAL<	10,910,000	10,910,000	10,910,000	10,360,000	10,360,000	10,360,000	10,360,000	10,360,000	10,360,000	10,360,000	10,360,000	10,360,000	178,320,000	1,200	259,300	259,300	
	Distribution systems ops. coordinated	Number completed (expect 24)	ACTUAL	64	43	49	48	48	51	50	n/a	N/A	34	65	64	516	36	517	517	502
	Distribution system records revised	Number completed (expect 40)	ACTUAL	26	26	44	30	30	11	35	17	40	27	13	16	315	33	164	164	366
	VMIS records, operations recorded	Number completed (expect 1,200)	ACTUAL	1,125	952	927	768	768	1,162	1,165	794	1,200	565	614	922	10,962	1,322	11,746	11,746	12,830
	Field hydraulic investigations	Completed/Backlog (expect 5/2)	ACTUAL	10/2	10/6	11/2	11/3	11/3	10/0	4/6	7/8	5/2	13/6	10/2	5/6	0	5/3	10/5	10/5	----
	Fire flow tests	Days to completion	ACTUAL	8.8	12.4	13.7	11.6	9	7	7	12	10	18	30	8	147	16.0	15.0	15.0	14.2
			GOAL<	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	170				
	SCADA system corrective maint.	% of corrective work	ACTUAL	24%	26%	N/A	12%	12.0	9.0	15.0	11.0	10.0	12.0	10.0	27.0					
			GOAL<	10%	10%	10%	10%	10%	10%	10%	10%	10%	10%	10%	10%	10.0%	14%	14.6%	14.6%	24.6%
Pumping	Availability	Actual available pump hours/ Possible available pump hours	ACTUAL	96.45%	97.3%	94.0%	93.65%	94.5%	94.8%	94.7%	94.7%	94.3%	93.4%	93.6%	93.6%	94.57%	94.8%	94.0%	94.0%	95.2%
			GOAL																	
	Productivity	Non-corrective maintenance hours / Total maintenance man-hours worked		91.52%	94.6%	95.0%	95.53%	93.6%	93.5%	93.5%	95.6%	92.9%	87.7%	84.1%	84.1%	91.79%	93.8%	94.8%	94.8%	95.5%
			GOAL	94.0%																
E & SS	Station Efficiency	used 3.13)	ACTUAL	76.95%	77.8%	77.7%	77.92%	77.3%	77.8%	77.8%	78.0%	78.0%	78.1%	77.4%	77.4%	77.68%	77.2%	76.5%	76.5%	77.3%
			GOAL	>75%																
	Fire hydrant availability	%	ACTUAL	99.71%	99.69%	99.65%	99.61%	99.56%	99.53%	99.52%	99.52%	99.50%	99.47%	99.43%	99.55%	99.56%	99.7%	99.7%	99.68%	99.68%
			GOAL	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.70%	99.7%	99.7%		
Hydrant repairs (restored)	number	ACTUAL	271	214		379	336	525	403	232	263	383	359	480	3,845	267	4,231	5,626	5,626	
		GOAL	500	500	500	450	400	350	350	400	450	500	500	7,450	500	5,250				
	CCL's installed	each	ACTUAL	29	18	16	11	11	1	4	3	14	15	27	22	171	20	325	656	656
			GOAL	40	40	40	40	15	15	10	15	15	40	40	40	500	40	350		
Hydrant Paint Program	number	ACTUAL	89	148	321	238	161	249	178	95	275	239	303	404	2,700	220	2,511	4,227	4,227	
		GOAL	275	275	200	230	230	100	100	100	102	275	275	275	3,637	275	2,610			
*Difference between water delivery & customer billings. CCL goals reduced 11/13.																				
If cumulative output goal %'s are - each month, actual %'s should be: July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.																				

CROSS CONNECTION IDENTIFICATION & REPAIR PROGRAM																				
Service Level Measure	Unit	Regulatory or Internal Goals	COLLECTOR SUPPORT & PLUMBING REPAIR PROGRAM												YTD or Avg.	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15	Apr '15	May '15	Jun'15						
Blocks	#	----	51	27	37	1	15	25	25	33	15	8	40	14	291	97.00%	14	219	239	235
Screened		20	20	20	20	20	20	20	20	20	20	20	20	20	300	26	20	240	240	
Blocks w/ dry weather flow	#	----	35	19	27	1	10	15	15	25	14	6	31	13	211	234.44%	11	136	151	141
		15	15	15	15	15	15	15							90	17	15	180	180	
Customer Notifications	#	----	366	349	264	390	281	378	339	269	404	460	286	373	4,159	338	306	3,740	4,147	4,486
		300													0		300	3600	3,600	
Properties with dye tests completed	#	275	238	230	227	229	202	243	206	120	216	251	229	215	2,391	104.34%	238	2,403	2,626	2,906
		208.33	208.33	208.33	208.33	208.33	208.33	208.33	208.33	208.33	208.33	208.33	208.33	208.33	2,292	225	275	3,300	3,300	
Cross	#	----	5	4	5	1	5	3	6	3	3	4	5	1	45	35.16%	2	45	49	63
Connections Identified		Goal	8	8	8	8	8	8	8	8	8	8	8	8	128	4	8	96	96.00	
C. Conn. %	#	----	2.10%	1.74%	2.20%	0.44%									0	----	0.84%	1.87%	1.87%	2.17%
of Dye Tests															0					
# Abated/ # Identified	%	----													0	----	250%	111%	110.2%	98.41%
Cross	#	----	4	1	5	4	1	7	3	4	2	3	2	4	36		5	50	51	62
Connections Abated															0	4	9	108	108	
Average # of days to abate	Days		28.0	6.0	20.6	15.25	32.0	35.7	32.0	31.0	34.5	11.0	12.0	15.0	258		21.0	27.5	27.59	22.10
		<120	<120	<120	<120	<120	<120	<120	<120	<120	<120	<120	<120	<120			70	70	70	
Repair	Total	----	\$14,582	\$19,100	\$74,682	\$26,806	\$29,172	\$48,042					\$35,482	\$42,153	247,866		\$34,876	\$344,398	\$472,027	\$303,240
\$															0	\$35,397	\$69,000	\$828,000	\$828,000	
Costs	Avg \$/repair	----	\$3,646	\$19,100	\$14,936.44	\$6,702	\$3,404	\$4,771						\$4,523	52,558		\$6,975	\$6,888	\$7,627	\$4,891
															0	Act vs Gl	\$7,667			

Goal data next to shaded areas. Cross connections abated may have been identified in the prior fiscal year or prior months. The EPA requires that all cross connections be abated within 120 days of discovery. Jan., Mar. & Apr. data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

CUSTOMER SERVICE UNIT																			
OPERATIONS														Year to	% of	FY '14	FY '14	FY '14	FY '13
														Date	Total	Current	Year	Year End	Year End
Function	Service Level Measure	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	Apr'15	May'15	Jun'15	or Average	or Avg.	Month	to Date	Actual	Actual
Within Customer Service	Charity Applications	1	14	1	0	1	0	0	0	4	1	3	10	35	0.18%	11	124	124	46
	Vacancy Applications	0	0	0	0	0	1	1	0	0	0	0	0	2	0.01%	0	0	0	0
	P - Repair permits	1	1	3	2	1	0	3	1	1	2	1	8	24	0.12%	4	15	15	31
	S - Ferrule Permits	327	276	268	309	305	407	240	255	319	345	306	256	3,613	18.11%	289	3,124	3,124	2,981
	Cancelled permits	80	38	33	34	50	62	46	61	74	62	33	64	637	3.19%	56	743	743	559
	Reinspections	146	501	191	244	352	259	229	263	48	115	168	113	2,629	13.18%	141	2,968	2,968	3,028
	SATISFIED COMPLAINTS	634	708	852	862	883	890	1,083	1,290	1,130	603	639	708	10,282	51.55%	707	9,332	9,332	9,471
	Non-Compliance	78	63	73	141	224	187	125	153	75	40	71	73	1,303	6.53%	92	1,476	1,476	1,213
	Hold (Delayed Action)	30	100	63	56	59	147	67	45	22	33	21	17	660	3.31%	54	1,025	1,025	879
	To Claims Adjuster	2	1	2	0	1	0	0	7	3	1	0	0	17	0.09%	1	17	17	32
	Special (Various)	45	43	56	83	66	73	85	81	63	44	63	43	745	3.73%	41	728	728	1,182
TOTAL #	1,344	1,745	1,542	1,731	1,942	2,026	1,879	2,156	1,739	1,246	1,305	1,292	19,947		1,396	19,552	19,552	19,422	
	Refer To Other PWD Unit	342	324	364	421	327	396	486	478	370	329	304	273	4,414	380	319	4,028	4,028	6,267
C.S. Notice of Defect	Referred To Other Dept.	24	21	42	60	27	56	70	51	48	46	42	30	517	80	24	517	517	663
	Customer Service NOD	102	85	95	135	118	2	243	316	230	122	142	108	1,698	261	104	1,612	1,612	1,905
	Private Water/Sew NOD	18	20	0	0	0	130	0	0	0	0	0	0	168	26	3	166	166	212
	CSS Subtotal	120	105	95	135	135	0	0	0	0	0	0	0	590	91	107	1,778	1,778	2,117
	Erroneous NOD	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	11	11	0
	Erroneous PW/Sew. NOD	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4
	CSS Subtotal	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	11	11	4
Other PWD	ESS NOD	72	62	28	65	87	79	113	166	135	76	53	101	1,037	160	66	1,037	1,037	865
	Distribution NOD	22	29	35	23	40	50	86	46	80	43	48	34	536	82	12	528	528	496
	Leak Det. NOD	3	7	4	8	7	12	26	15	16	6	10	9	123	19	7	108	108	119
	Vacant B Pipe Crew NOD	4	12	8	16	14	24	72	82	104	27	7	8	378	58	9	335	335	284
	Subtotal Dist. NOD	101	110	75	112	148	165	297	309	335	152	118	152	2,074	319	94	2,008	2,008	1,764
NOD's Dist.	ESS Erroneous NOD	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Dist. Erroneous NOD	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0
	Leak D. Erroneous NOD	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	VBPC Error. NOD	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
	Subtotal Dist. Err. NOD	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	2	0
NOD's Flow Control	Sewer Maint. NOD	111	103	68	96	69	67	86	37	102	135	119	188	1,181	182	91	982	982	958
	Camera Crew NOD	13	0	0	2	0	0	0	0	0	0	0	0	15	2	4	34	34	29
	Subttl. Flow Control NOD	124	103	68	98	69	67	86	37	102	135	119	188	1,196	184	95	1,016	1,016	987
	Sewer Maint. Err. NOD	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Camera Crew Err. NOD	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	2	0
Shut-Off Crew	Subttl. Flow Cntrl Err NOD	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	2	0
	Shut-Off Crew NOD	105	669	197	0	0	0	0	0	0	0	0	0	971	149	0	39	39	33
	Shut-Off Crew Err. NOD	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Subttl All Non-CS NOD's	330	882	340	210	217	232	383	346	437	287	237	340	4,241	652	189	3,063	3,063	2,784
	Sub All Non-CS Err NOD	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	15	15	0
	TOTAL ALL ACT. NOD's	450	987	435	345	335	362	626	662	662	662	662	662	6,850	1,054	296	4,841	4,841	4,901
	TOTAL ALL ERR. NOD's	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	15	15	4
	Reinspect. of all N.O.D.	146	501	191	244	352	0	0	0	0	0	0	0	1,434	221	141	2,968	2,968	3,028
	% Reinspected	32.44%	50.76%	43.91%	70.72%	105.07%	105.07%							3		47.64%	61.31%	61.31%	61.78%

CUSTOMER SERVICE UNIT																			
Function	Service Level Measure	OPERATIONS ADMINISTRATION								Mar '15	Apr'15	May'15	Jun'15	Year to Date or Average	% of Total or Avg.	FY '14 This Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15							Month	to Date	Actual	Actual
PWD	# of Jobs Contracted	109	23	12	34	41	14	NDR*	22	28	28	16	78	405	37	9	224	224	243
	# of Jobs Cancelled	0	0	0	0	0	0	NDR*	0	0	0	0	0	0	0	0	0	0	10
	# of Jobs Completed	11	11	6	7	0	0	NDR*	16	19	19	15	26	130	6	224	19	224	224
Fund	% Finalized	10.09%	47.83%	50.00%	20.59%	0.00%	0.00%	NDR*	73%	68%	68%	94%	33%	5	----	100.00%	100.00%	100.00%	96.14%
	Total \$ Cost	\$27,154	\$25,807	\$21,690	\$19,986	\$0	\$0	NDR*	\$64,807	\$42,805	\$42,805	\$41,755	\$35,681	322,491	\$15,773	\$28,717	\$734,772	\$734,772	\$603,961
Work	Avg Cost/Completed Job	\$2,469	\$2,346	\$3,615	\$2,855	NDR*	NDR*	NDR*	\$4,050	\$2,253	\$2,253	\$2,784	\$1,372	23,997	Avg. Cost	\$3,191	\$3,280	\$3,280	\$2,696
Claims	All Claims Received	9	19	13	7	1	NDR*	NDR*	13	35	7	45	13	162	10	13	177	177	152
	Claim Closed No \$ Pmt.	0	0	0	0	0	NDR*	NDR*	0	0	0	0	0	0	0	0	149	149	33
	Ref. to Risk Mgt.-Action	0	0	0	0	0	NDR*	NDR*	0	0	0	0	0	0	0	11	11	11	12
Work	Ref. to Risk Mgt.- Pmt.	2	1	3	5	0	NDR*	NDR*	1	2	3	3	5	25	2	11	11	33	27
	Ttl. >\$2,000/Claim Cost	\$7,043	\$8,000	\$51,728	\$19,852	NDR*	NDR*	NDR*	\$ 4,000	\$ 61,483	\$ 90,646	\$ 12,706	\$ 23,199	278,657	\$55,731	\$45,217	\$322,613	\$322,613	\$167,951
	Avg. Cost/Settled Claim	\$3,522	\$8,000	\$17,243	\$3,970	NDR*	NDR*	NDR*	\$ 4,000	\$ 30,742	\$ 30,215	\$ 4,236	\$ 4,640	106,568	\$21,314	\$50,500	\$237,220	\$9,776	\$6,220
	Claims Settled <= \$2K	2	1	6	9	5	NDR*	NDR*	6	3	0	1	14	47	\$9	10	44	44	41
	Total Direct PWD Cost	\$1,400	\$85	\$3,100	\$6,060	\$3,200	NDR*	NDR*						13,845	\$4,615	\$5,460	\$32,553	\$32,553	\$43,127
	Avg. Cost/Settled Claim	\$700	\$85	\$517	\$606	\$640	NDR*	NDR*	950	1,150	0	235	739	5,622	\$1,022	\$6,460	\$9,776	\$740	\$1,052
	Ttl. Claims Paid/Settled	4	2	9	14	5	NDR*	NDR*	7	5	3	4	19	72	\$13	17	77	77	68
	Ttl. \$ Claims Pd./Settled	\$8,443	\$8,085	\$54,828	\$25,912	NDR*	NDR*	NDR*	9,001	64,933	90,646	12,941	33,545	308,334	\$61,667	\$50,677	\$355,166	\$355,166	\$211,078
	Avg \$ Claims Pd./Settled	\$2,111	\$4,043	\$6,092	\$1,851	NDR*	NDR*	NDR*	\$ 1,286	\$ 12,987	\$ 30,285	\$ 3,236	\$ 1,766	63,656	\$12,731	\$2,981	\$4,613	\$4,613	\$3,104
	Open Claims	97	114	118	118	111	NDR*	NDR*	114	120	150	154	195	1,291	\$235	92	101	101	126
\$	Emer.Clean/Restore \$	\$17,905	\$13,294	\$6,870	\$2,518	\$4,267	NDR*	NDR*	46,140	39,623	22,103	22,070	44,228	219,018	\$39,821	\$11,144	\$266,892	\$266,892	\$500,913
#	Properties Cln/Restored	8	5	3	1	2	NDR*	NDR*	13	15	4	6	23	80	\$15	4	48	48	161
\$	Avg \$ Cost per Property	\$2,238	\$2,659	\$2,290	\$2,518	\$2,134	NDR*	NDR*	\$ 3,550	\$ 2,642	\$ 5,526	\$ 3,674	\$ 1,923	29,154	\$5,301	\$2,786	\$5,560	\$5,560	\$3,111

Claims & violations can overlap fiscal years. "S" is new water ferrule installation. "P" is repair of water line. PWD Fund Work includes plumbing & heating repair &/or replacement. Resolved/completed inspections from violation notice outcomes include: problem corrected, repairs success- fully completed or customer shut off. Most claims stem from water &/or sewer breaks. C. S. handles claims = to or < than \$2,000. Claims over \$2,000 are referred to Risk Mgt. for payment. Emergency Cleanup & Restoration is done by approved contractors, prior to PWD Fund work. VBP Unit is Vacant Broken Pipe Unit. N.O.D. is a Notice Of Defect (plumbing code violation). All N.O.D.'s are reinspected, whether issued by C.S.S. or other units. Complaints resolved may originate in other units. Claims have a 2-year statute of limitations. All claims are paid from PWD funds.

*NDR - No Data Reported

DELINQUENCY & RESTORATION														
Service													YTD or	FY '14
Level Measure	July'14	Aug'14	Sep-14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	Apr'15	May'15	Jun'15	Mo. Avg.	Year End
Total Accounts Received	10,232	9,765	10,915	8,902	7,093	1,974	1,983	2,318	2,764	11,839	10,380	11,606	79,539	81,504
Accounts Open	315	723	70	357	19	125	250	197	119	95	120	67	2,142	111
Accounts Completed (Rows 8..17)	9,917	9,042	10,845	8,545	7074	1849	1733	2121	2764	11744	10,260	11,539	66,472	81,393
Accounts Cancelled	341	436	531	852	261	76	83	123	113	557	247	314	3,593	2,706
Accounts Shutoffs	3,522	3,071	3,719	2,762	2,244	304	313	360	501	4,408	3,808	3,977	25,467	25,802
Accounts Dug-Up / Shut Off	195	126	99	13	23	11	141	21	8	38	72	49	601	2,541
Accounts Found Off	532	445	487	400	0.0	134	124.0	130.0	211.0	165.0	189	171	2,322	4,239
Accounts Unable to Shut Off /Plumbing Violations (V1 to V8)	1,322	944	1,217	778	325	117	194	208	216	854	781	820	6,454	10,402
Can't Complete Accounts	547	452	525	560	764	174	67	353	\$239	\$1,628	1,246	1,673	6,564	3,106
Accounts Restored	2,212	2,359	2,765	2,047	1909	553	395	470	\$439	\$557	519	714	9,400	17,538
P1 (Full acct bal collected @ door)	264	209	235	289	220	98	116	105	626	2601	2,633	2,829	9,961	3,130
P2 (Partial acct bal collected @ door)	847	851	926	724	579	192	243	244	105	144	73	172	4,253	6,489
P3(Customer showed payment receipt @ door)	135	149	341	120	56	37	45	51	260	725	649	757	3,190	5,440
Payments Collected @ Door									46	67	43	63	219	
P1	\$169,672.58	\$106,544.40	\$125,882.02	\$148,008.55	\$106,023.95	\$43,741.32	\$63,548.77	\$50,930.95	\$60,912.81	\$133,591.41	\$37,023.38	\$71,499.00	947,707	\$1,644,457.59
P2	\$330,665.03	\$325,804.19	\$338,865.09	\$241,428.64	\$243,506.18	\$69,523.06	\$98,224.06	\$74,785.57	\$104,317.95	\$338,863.72	\$233,741.58	\$184,410.22	2,253,470	\$2,737,330.24
R3 (Restore Pick-Up)	\$79,377.63	\$78,663.84	\$109,524.10	\$76,554.43	\$80,345.75	\$10,664.53	\$8,256.09	\$16,428.06	\$8,218.28	\$93,858.33	\$122,774.52	\$109,685.80	714,974	\$550,101.51
Total Payments Collected @ Door	\$579,715.24	\$511,012.43	\$574,271.21	\$465,991.62	\$ 429,875.88	\$123,928.91	\$170,028.92	\$142,144.58	\$173,449.04	\$566,313.46	\$393,539.48	\$365,595.73	3,916,151	\$4,931,889.34

INDUSTRIAL WASTE UNIT																					
Function	Service Level Measures	Unit		WATER & WASTEWATER TREATMENT												Year To Date		FY '14 Same Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr '15	May'15	Jun'15						
Hazardous Mat'ls. Mgt.	Response to Incidents	# per Month		16	21	16	12	7	11	12	7	11	11	19	14	157		11	144	144	149
				16	16	16	16	16	16	16	16	16	16	16	16	192		15	180	180	
Defective Lateral Prog.	Samples From Storm Water Sys.	# per Qtr.					26				22				28	96		24	88	88	86
							35				35				35	140		20	80	80	
Hazardous Materials Management	Hazardous Wastes Removed	Lbs per Qtr.					300				300				500	1,100		0	612	612	1,100
	PCB - PMP Inspections *	#					3,000				3,000				3,000	12,000		1,000	4,000		
		Quart'ly					20				21				12	54		N/A	N/A	0	123
Pretreat-ment Program	Industrial Inspections Conducted	#					30				46				6	119		17	140	140	113
		Quart'ly					35				35				35	140		30	120	120	
		#					106				46				11	220		65	267	267	618
		Quart'ly					175				175				175	700		175	700	700	
	Permits Issued	#					8				9				5	29		25	37	37	63
		Quart'ly					10				10				10	40		15	60	60	
		Users in Compliance	%semi annual					92%				91.00%				92%		88%	86.50%	88.00%	76.00%
		Quart'ly					100%				100%				100%	100%		100.00	100.00%		
Surcharge Program	Surcharge Samples	#					221				174				213	793		220	815	815	866
	Surcharge Revenue **	Quart'ly					240				240				240	960		\$240	\$960		
		\$					\$1,246,819				\$1,436,703				\$1,436,319	5,603,989		1,183,985	5,394,328	\$5,394,328	\$6,028,200
Fines	Assessed	Quart'ly					\$1,250,000				\$1,250,000				\$1,250,000	5,000,000		\$1,250,000	\$5,000,000		
		\$					\$30,150								48,150	48,600		48,600	\$48,600	\$28,800	
		Estimate					\$5,000								10,000	\$30,000	\$30,000				
Goal/estimate data next to dark shaded areas. Most goals revised 11/13.																					
If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.																					
** Laundromat charges are not included in IWU totals, since they are directly surcharged by the WRB.																					
*Data has been updated to include corrections from the the first Industrial Waste Unit report published in June 2015.																					

METER SHOP

Function	Service Level Measure	OPERATIONS ADMINISTRATION											% of Goal or Average	FY '14 This Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual		
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	Apr'15	May '15						Jun'15	Year to Date
Installations & Visits, Residential & Commercial	Mtr. & ERT Changes	1,024	1,006	1,288	1,323	1,121	980	711	618	563	1,353	1,278	1,041	12,306	1,065	1,146	16,218	16,218	12,145
		1,325	1,325	1,325	1,325	1,325	1,325	1,325	1,325	1,325	1,325	1,325	1,325	22,525		1,225	14,700		
	Meter Installs	361	342	264	296	262	289	293	275	338	449	457	415	4,041	301	367	3,728	3,728	3,899
		325	325	325	325	325	325	325	325	325	325	325	325	5,525		325	3,900		
	Found Complete	498	479	404	356	300	397	396	347	434	446	395	362	4,814	404	434	3,950	3,950	4,730
		10	10	10	10	10	10	10	10	10	10	10	10	170		200	2,400		
	Can't Complete	3,133	2,187	2,784	2,518	1,717	2,610	2,322	1,895	1,878	2,012	2,097	2,313	27,466	2,467	2,636	37,088	37,088	15,547
		3,050	3,050	3,050	3,050	3,050	3,050	3,050	3,050	3,050	3,050	3,050	3,050	51,850		3,000	36,000		
Work	Orders	5,016	4,014	4,740	4,493	3,400	4,276	4,006	3,761	4,088	4,258	4,227	4,461	50,740	4,278	4,583	60,984	60,984	36,328
	Complete	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	85,000		5,500	66,000		
Permits Received, Investigated & Completed	New, Adm. D. & D's.	242	225	248	205	175	144	168	234	244	199	38	103	2,225	201	179	1,859	1,859	1,927
		150	150	150	150	150	150	150	150	150	150	150	150	2,550		150	1,800		
	Meters Removed	11	5	2	9	8	4	21	23	1	3	8	26	121	9	0	70	70	90
														0		10	120		
	Inv. & Com.	198	172	139	159	155	196	249	215	197	192	262	283	2,417	181	163	1,793	1,793	1,732
	% Invest.													0		91%	97%	93%	86%
	% Goal	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	17		100%	100%		
Maintenance	Meter Maint.	21	12	22	14	13	14	27	7	13	6	8	18	175	4.12%	9	2,140	2,140	2,441
		250	250	250	250	250	250	250	250	250	250	250	250	4,250		200	4,200		
Testing	Meters & ERTs.	1,126	1,142	1,383	1,302	1,261	987	1,132	1,838	1,385	1,353	1,312	992	15,213		1,282	18,835	18,835	14,847
		1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500	25,500		1,200	16,200		
Meters	Scrapped	105	143	101	44	115	68	132	751	62	89	106	133	1,849	101	106	1,227	1,227	
Shut-Offs, Billing & Meter Investigations	Shut Off (To D&R)	570	29	15	50	14	189	153	112	182	182	237	378	2,111		505	4,796	4,796	2,370
		100	100	100	100	100	100	100	100	100	100	100	100	1,700	146	600	7,200		
	Pending Dig-ups	10	3	8	3	1	2	3	2	1	3	2	3	41		23	755	755	520
		25	25	25	25	25	25	25	25	25	25	25	25	425	4	100	1,200		
	Reported Thefts **	490	412	341	340	254	279	344	696	805	697	585	483	5,726		497	5,999	5,999	4,806
		475	475	475	475	475	475	475	475	475	475	475	475	8,075	351	425	5,100		
	WRB + Cust. Req.	1,373	1,204	1,739	1,194	919	1,540	1,386	980	840	706	1,012	992	13,885		871	17,815	17,815	2,469
		1,450	1,450	1,450	1,450	1,450	1,450	1,450	1,450	1,450	1,450	1,450	1,450	24,650	1,336	1,000	12,000		
	ITRON ***	1,613	1,404	1,143	200	1,198	1,540	1,040	1,053	1,878	1,878	608	NA	13,555		1,310	9,438	9,438	75,646
		500	500	500	500	500	500	500	500	500	500	500	500	8,500	1,163	100	1,200		

Goal data next to shaded areas. Pending dig-ups replaced refer to dig-up. This tracks properties visited by Metering & pending accounts that have to be reviewed, before forwarding as a dig-up. Itron also conducts ERT changes. Most FY '14 goals revised 10/13.

backlog.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

PLUMBING REPAIR PROGRAMS																					
Function	Service Level Meas.	Unit or Cost Goal	HELP LOANS & BASEMENT PROTECTION PROGRAM OPERATIONS ADMINISTRATION												Year To Date or Average	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual	
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	Apr '15	May'15	June '15							
Help Loan Completed & Billed Repairs	Water Repairs	# of jobs	41	32	36	35	53	55	59	58	74	42	44	42	\$571	44	42	484	453	435	
																	40	480			
		\$ cost of jobs	\$172,715	\$99,303	\$127,467	\$119,770	\$188,982	\$180,373	\$211,117	\$ 218,443	\$213,298	\$181,587	\$143,218	\$151,984	\$2,008,257	\$167,355	\$129,700	\$1,397,915	\$1,612,375	\$1,125,563	
																	\$136,000	\$1,632,000			
		Avg. \$3,400																\$3,088	\$2,888	\$3,267	\$2,588
		% of Ttl Jobs	41.40%	42.11%	37.89%	42.68%	52.00%	56.70%	54.68%	49.15%	65.48%	54.34	29%	35.5	\$95		42.42%	53.72%	48.39%	51.06%	
	Sewer Repairs	# of jobs	58	44	59	47	56	38	32	41	43		64	64	\$546	48	57	417	504	417	
																		50	600		
		\$ cost of jobs	\$345,278	\$233,917	\$284,554	\$234,519	\$234,282	\$264,427	\$174,941	\$ 168,900	\$185,416	\$ 150,547	\$338,635	\$276,164	\$2,891,579	\$240,965	\$278,310	\$1,825,121	\$2,253,745	\$1,177,706	
																		\$215,000	\$2,580,000		
		Avg. \$4,300																\$4,883	\$4,377	\$4,189	\$2,824
		% of Ttl Jobs	58.60%	57.90%	62.11%	57.32%	48.00%	39.17%	45.31%	34.74%	38.05%	45.65%	70%	65.50%	51.86%		57.58%	46.28%	51.61%	48.94%	
Total Repairs	# of jobs	99	76	95	82	102	97	101	118	113	92	99	106	\$1,180	93	99	901	957	852		
																	90	1080			
	\$ cost of jobs	\$517,993	\$333,220	\$412,021	\$354,289	\$455,840	\$502,386	\$386,058	\$ 387,342	\$398,714	\$332,134	\$481,853	\$428,148	\$4,989,997	\$415,833	\$408,010	\$3,223,036	\$3,866,120	\$2,303,269		
																	\$351,000	\$4,212,000			
	Avg. \$3,900																\$4,121	\$3,577	\$3,743	\$2,703	
Help Loan Admin.	App. Process	# New Loans Initiated	119	118	101	133		93	91	99	113	103	108	111	\$1,189	108.09	118	960	1,176	906	
			80	80	80	80	80	80	80	80	80	80	80	80	\$960		80	960			
		# New Loans Completed	99	76	95	82		97	106	86	43	92	89	110	\$975	93	99	660	652	Category	
																	0				
	Call Volume	Ttl. customer contacts	542	1,134	1,159	1,164		967	1,061	810	640	640	730	842	\$9,689	880.82	1,102	10,463	11,451	9,930	
		675	675	675	675	675	675	675	675	675	675	675	675	\$8,100	1,005	675	8100				
	App.	% of Calls																9.18%	10.27%	9.12%	
8" +	Sewer	Connect. Insp.	13	7	0	16		5	12	13	6	13	13	14	\$112	9	5	62	74	45	
Bsmt. Prot. Prog.	# Repr.	Completed	4	4	4	2	2	2	3	2	0	4	1	3	\$31	3	1	45	52	6	
		Estimate	12	12	12	12	12	12	12	12	12	12	12	12	\$144	21.53%	12	144			
	Costs	Encumbered	\$20,349	\$3,807	\$28,146	\$9,738		\$9,543	\$0	4186	\$15,312	\$ 3,929	\$ 5,817	\$ 13,568	\$114,395	\$11,930	\$4,702	\$142,632	\$158,095	\$19,533	
		Cost Est.	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$ 36,000	\$ 36,000	\$ 36,000	\$432,000	26.48%	\$36,000	\$432,000			
		Avg.	\$ Cost	\$5,087	\$952	\$7,036	\$3,426		\$4,771	\$0	4186	\$3,828	\$ 3,929	\$ 5,817		\$39,032		\$4,702	\$3,170	\$3,040	\$3,256
		Avg. Cost Est.	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$ 3,000	\$ 3,000	\$ 3,000			\$3,000	\$3,000			

Goal data next to shaded areas. Average costs can appear high, as payments were also made for prior fiscal year jobs. Jan. - April data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

BAXTER WATER TREATMENT PLANT																					
Service	Level Measures	Unit		WATER TREATMENT												YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current	FY '14 Year to Date	FY '14 Year End	FY '13 Year End
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr'15	May'15	June '15			Month	Date	Actual	Actual
Flow Data	Treated Water Delivered	MG/ Mo.	Act. Gl.	4,345	4,193	4,027	3,700	3,301	4,080	4,194	3,852	4,266	3,572	4,309	4,186	48,025	62.59%	4,188	51,474	51,474	50,929
				4,619	4,619	4,470	4,619	4,470	4,619	4,619	4,172	4,619	4,470	4,619	4,470	76,735	3,977	4,800	57,494		
	TWD % of Ttl.	%	Act.	56.95%	57.04%	56.77%	52.74%	53.00%	56.30%	57.80%	55.64%	55.18%	51.64%	59.05%	58.31%	56	-----	57.07%	57.12%	57.12%	56.82%
	Treatment Capacity Utilized	% of 320 MGD	Act. Gl.	45.58%	44.07%	43.75%	21.20%	22.70%	18.20%	20.20%	23.60%	22.10%	22.30%	18.10%	22.30%	27%	54.0%	45.42%	45.89%	45.89%	45.20%
				50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%		50%	50%		
Labor Costs	\$ / MG Avg.	\$	Act. Gl.	\$40.19	\$43.13	\$44.87	\$49.90	\$83.97	\$45.86	\$44.22	\$55.64	\$42.70	\$54.39	\$65.50	\$38.35	\$ 608.72	62.96%	\$58.31	\$50.06	\$50.06	\$51.56
				\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$ 966.79		\$47.39	\$47.39		
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A												0	N/A	41.1%	41.1%	41.1%	60.2%
			11	N/A				Data not Available at this time.							0	N/A	13.0%	13.0%	13.0%	5.6%	
			17	N/A												0	N/A	19.1%	19.1%	19.1%	13.0%
Chemical Costs	\$ / MG Avg.	\$	Act. Gl.	261.32	232.99	211.50	157.32	184.03	154.37	143.75	\$137.81	\$149.76	\$177.92	\$180.89	\$213.31	\$ 3,064.67	\$ 180.27	\$250.10	\$219.65	\$219.65	\$164.37
				192.29	252.49	182.69	172.51	222.36	161.53	133.23	126.09	117.15	145.21	239.02	255.30	\$ 2,827.34	\$ 181.33	\$244.31	\$175.43		
Total Organic Carbon	Removal	Ratio	Act. Gl.	1.65	1.61	1.70	1.83	1.65	1.70	1.57	1.54	1.59	1.60	1.64	1.72	20	1.65	1.74	1.56	1.56	1.34
	Regulatory	Goal	Gl.	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	\$1.20		
TTHM Level	Regulatory Gl.	<80 ppb	Act.	51.30	39.83		33.26	35.55	21.42	19.68	18.60	24.70	26.78	43.68	53.95	369	33.52	42.88	33.12	33.12	36.39
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	60.40	43.86		26.48	33.53	35.40	33.75	29.85	39.35	39.45	37.15	55.18	434	39.49	66.97	45.98	45.98	58.00
Water Quality	Turbidity	NTU	<10	0.05	0.06	0.05	0.049	0.05	0.04	0.05	0.05	0.00	0.04	0.05	0.05	0.05	0.05	0.06	0.05	0.05	0.06

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

QUEEN LANE WATER TREATMENT PLANT																					
Service	Level Measures	Unit		WATER TREATMENT								Mar '15	Apr '15	May '15	Jun'15	YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year To Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15										
Flow Data	Treated Water Delivered	MG/ Mo.	Act. Gl.	1,891	1,798	1,725	1,912	2,023	1,673	1,850	1,958	2,064	1,981	1,669	1,630	22,174	60.64%	1,866	22,471	22,471	22,684
				2,170	2,245	2,054	2,160	2,054	2,284	2,201	1,988	2,122	2,054	2,284	2,251	36,566		2,100	25,155		
	TWD % of Ttl.	%	Act. Gl.	24.79%	24.46%	24.32%	27.25%	25.00%	23.08%	25.50%	25.60%	26.69%	28.63%	22.87%	22.70%	25.07%	-----	25.43%	24.85%	24.85%	25.31%
	Treatment Capacity Utilized	% of 140 MGD	Act. Gl.	47.00%	44.75%	44.31%	48.50%	51.90%	41.50%	46.10%	53.90%	51.30%	50.90%	41.40%	41.60%	46.93%	91.18%	48.00%	47.76%	47.76%	47.94%
Labor Costs	\$ / MG Avg.	\$	Act. Gl.	\$99.21	\$106.95	\$104.87	\$101.93	\$150.11	\$118.99	\$105.92	\$112.33	\$96.99	\$93.45	\$171.48	\$95.92	\$ 1,358.15	76.97%	\$144.12	\$114.54	\$114.54	\$113.97
				\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$ 1,764.60		\$103.80	\$103.80	
Overtime (Cumulative FY to date)	Shift Workers	Goal - % of Base	40	N/A												0	N/A	32.8%	32.8%	32.8%	24.4%
	Non-Shift Work		11	N/A	Data not Available at this time.											0	N/A	16.9%	16.9%	16.9%	11.9%
	Total Overtime		17	N/A												0	N/A	20.3%	20.3%	20.3%	13.7%
Chemical Costs	\$ / MG Avg. Treated	\$	Act. Gl.	\$155.53	\$177.19	\$156.51	\$196.21	\$194.04	\$143.32	\$132.94	\$165.46	\$0.00	\$157.50	\$202.76	\$218.25	\$ 1,899.71	57.36%	\$230.99	\$194.26	\$194.26	\$207.13
				\$213.49	\$256.00	\$236.97	\$210.23	\$178.05	\$130.92	\$141.26	\$193.89	\$183.63	\$215.39	\$193.93	\$185.58	\$ 3,311.76		\$185.58	\$188.92		
Total Organic Carbon	Removal	Ratio	Act. Gl.	1.78	1.97	1.84	1.79	1.86	1.60	1.81	1.85	1.90	1.77	1.89	1.85	1.83	1.40	1.62	1.65	1.65	1.69
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	1.30		>1.30	\$1.30		
TTHM Level	Regulatory Gl.	<80 ppb	Act. Gl.	56.32	45.75		52.02	38.58	24.80	17.65	15.60	22.73	31.26	58.15	64.55	427.41	38.86	42.28	38.07	38.07	42.38
HAA5 Level	Regulatory Gl.	<60 ppb	Act. Gl.	41.63	36.07		25.70	26.95	30.71	22.44	14.08	29.47	30.70	26.52	41.52	325.79	29.62	49.30	35.95	35.95	43.55
Water Quality	Turbidity	NTU	<.10	0.05	0.05	0.05	0.05	0.05	0.05	0.04	0.05	0.05	0.06	0.05	0.05	0.60	0.05	0.05	0.05	0.04	

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.
TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion

BELMONT WATER TREATMENT PLANT

Service	Level Measures	Unit		WATER TREATMENT												YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr '15	May'15	Jun'15						
Flow	Treated Water Delivered	MG/ Mo.	Act.	1,393	1,360	1,341	1,403	1,297	1,329	1,382	1,269	1,401	1,364	1,318	1,362	16,219	66.07%	1,284	16,268	16,268	16,003
			Gl.	1,643	1,612	1,500	1,395	1,350	1,403	1,488	1,344	1,395	1,350	1,519	1,470	24,547		1,290	15,451		
	TWD % of Ttl.	%	Act.	18.26%	18.50%	18.91%	20.00%	18.00%	18.34%	19.07%	17.92%	19.41%	19.71%	18.06%	18.97%	18.76%	-----	17.50%	18.04%	18.04%	17.87%
	Treatment Capacity Utilized	% of 86 MGD	Gl.	54%	51%	49%	50%	49%	53%	51%	51%	49%	49%	53%	49%	50.82%		53%	53%		
Labor Costs	\$ / MG Avg.	\$	Act.	\$146.56	\$151.18	\$151.36	\$151.50	\$242.69	\$159.49	\$151.91	\$167.53	\$148.96	\$147.13	\$211.26	\$133.63	\$ 1,963.20	80.52%	\$218.10	\$162.90	\$162.90	\$158.45
			Gl.	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$ 2,438.14		\$143.42	\$143.42		
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A												0	N/A	45.5%	45.5%	45.5%	26.9%
			11	N/A	Data not Available at this time.											0	N/A	12.4%	12.4%	12.4%	16.1%
			17	N/A												0	N/A	20.1%	20.1%	20.1%	17.9%
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$128.35	\$109.43	\$210.22	\$225.77	\$220.41	\$218.11	\$189.86	\$210.39	\$0.00	\$200.86	\$125.60	\$230.24	\$ 2,069.24	52.13%	\$237.26	\$229.24	\$229.24	\$175.82
			Gl.	\$213.88	\$241.16	\$288.96	\$284.24	\$260.27	\$257.42	\$203.01	\$226.53	\$231.24	\$211.43	\$220.73	\$220.26	\$ 3,969.32		\$220.26	\$238.26		
Total Organic Carbon	Removal	Ratio	Act.	1.67	1.63	1.48	1.48	1.76	1.77	1.34	1.48	1.86	1.79	1.54	1.71	1.63	125.06%	1.60	1.60	1.62	1.54
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	1.30		>1.30	1.3		
TTHM Level	Regulatory Gl.	<80 ppb	Act.	64.74	58.43		62.66	45.68	27.48	21.60	18.55	25.18	31.36	28.55	35.92	420.15		45.24	36.42	43.50	36.09
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.44	32.49		30.85	31.48	32.38	27.81	19.50	32.47	31.70	62.38	70.55	413.05	588.42%	27.64	34.20	36.42	35.31
Water Quality	Turbidity	NTU	<10	0.05	0.05	0.05	0.050	0.05	0.04	0.04	0.05	0.04	0.04	0.06	0.05	0.57	472.00%	0.05	0.05	0.04	0.05

Goals are next to shaded areas. TOC goal is a running average over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.
TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion

ALL WATER TREATMENT PLANTS

	Level Measures	Unit	WATER TREATMENT										Mar '15	Apr'15	May'15	June'15	YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15												
Phila. drinking water meets or exceeds all Fed. & State standards 100% of the time.		%	Act GI	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
				100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Flow	Treated Water Delivered	MG/ Mo.	Act	7,629	7,351	7,093	7,016	6,620	7,082	7,426	7,078	7,731	6,917	7,296	7,178	86,417	62.60%	7,338	90,213	90,213	89,881	
			GI	8,631	8,476	8,024	8,174	7,874	8,306	8,308	7,504	8,136	7,874	8,422	8,191	138,047		8,190	98,100			
Data	Treatment Capacity Utilized	% of 546	Act	47.32%	47.32%	47.32%	33.44%	43.70%	45.00%	47.00%	49.80%	49.50%	45.20%	46.40%	48.10%	45.84%	89.99%	47.26%	47.50%	47.50%	47.14%	
			MGD	53.00%	52.00%	51.00%	50.00%	50.00%	51.00%	57.00%	46.00%	52.00%	49.00%	52.00%	52.00%	50.94%	50.99%	50.99%				
Labor Costs	\$ / MG Average	\$	Act	\$72.08	\$76.51	\$77.03	\$71.50	\$109.28	\$70.53	\$65.03	\$81.66	\$68.99	\$70.28	\$99.01	\$0.00	\$861.89	50.02%	\$105.48	\$84.36	\$84.36	\$85.10	
			GI	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$ 1,723.12		\$76.98	\$76.98			
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work. Total Overtime	Goal - % of Base	40	N/A														39.66%	39.66%	39.66%	48.71%	
			11	N/A	Data not Available at this time.												13.91%	13.91%	13.91%	8.29%		
			17	N/A															19.57%	19.57%	19.57%	14.30%
Chemical Costs	\$ / MG Avg. Treated	\$	Act	\$213.25	\$199.22	\$197.20	\$181.61	\$194.22	\$163.73	\$149.64	\$158.47	\$0.00	\$176.60	\$175.90	\$217.64	\$2,027.48	58.47%	\$214.18	\$214.65	\$214.65	\$185.55	
			GI	\$249.88	\$236.21	\$222.32	\$220.23	\$183.29	\$159.17	\$182.17	\$177.34	\$190.68	\$217.89	\$220.38	\$200.87	\$ 3,467.59		\$225.46	\$188.78			
TTHM Level	Regulatory GI.	<80 ppb	Act.	172.36	144.01	0.00	147.94	119.81	73.70	58.93	52.75	72.61	89.40	130.38	154.42	1,216	101.36	1.69	1.59	FY	15	
HAA5 Level	Regulatory GI.	<60 ppb	Act.	143.47	112.42	0.00	83.03	91.96	98.49	84.00	63.43	101.29	101.85	126.05	167.25	1,173	97.77	1.24	1.24			
Total Organic Carbon	Removal	Ratio	Act.	5.10	5.21	5.02	5.10	5.27	5.07	4.72	4.87	5.35	5.16	5.07	5.28	5.10	137.88%	1.76	1.58	1.59	1.47	
	Regulatory	Goal	>1.20	>3.7	>3.7	>3.7	>3.7	>3.7	>3.7	>3.7	>3.7	>3.7	>3.7	>3.7	>3.7	3.70		1.24	1.24			
Water Quality	Turbidity - NTU	<.10	Act	0.05	0.06	0.05	0.05	0.05	0.04	0.04	0.04	0.04	0.05	0.05	0.05	0.05	0.05	0.06	0.05	0.05	0.05	

The categories are capacity-weighted averages, except treated water delivered (totals). Goals are next to shaded areas. Est. 23 MG lost 12/23/13 due to main break.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

NORTHEAST WASTEWATER TREATMENT PLANT & BIOGAS COGENERATION FACILITY																						
Function	Service Level Measures	Unit of Measurement		Goal		WASTEWATER TREATMENT												YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	Apr'15	May'15	June '15					
Flow	Avg. Monthly Flow	MGD		N/A	200*	166	154	147	138	147	158	168	172	210	174	152	161	162.24	184	176	175.83	155.25
	Avg. Mo. Flow/design Capacity	% of Design Capacity		N/A	95%*	79%	73%	70%	66%	70%	79%	84%	86%	100%	83%	72%	77%	0.78	88%	84.50%	84.5%	74.7%
Regulatory Effluent Requirements	CBOD5	mg/l	≤	30/25	12	3	4	4	4	6	10	6	13	13	10	5	4	6.79	3	5.8	5.4	5.8
	Suspended Solids	mg/l	≤	30	15	3	5	4	3	6	12	6	18	20	12	4	4	8.08	4	6	7.5	6
	Fecal Coliform	#/100 ml	≤	200	150	25	16	11	10	11	10	18	84	64	55	20	53	29.49	33	36	27.5	36
	# NPDES Permit Violations	number		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	0	0	in these 0	Periods. 0
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$374,621	\$396,020	\$387,765	\$413,353	\$396,379	\$3,114,191	\$420,267	\$380,920	\$428,007	\$412,624	\$421,813	\$377,956	\$649,633	\$376,643	\$4,688,030	\$4,688,030	\$4,579,305
		\$			Goal	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$ 456,868				
Overtime* Fiscal Year to Date.	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	66.1%	66.1%	66.1%	45.3%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12.8%	12.8%	12.8%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	17.2%	17.2%	17.2%	17.7%
Chlorine Minimization Program		lb/MG		N/A	6.81	7.51	7.37	7.12	6.97	7.06	6.28	4.64	4.74	4.18	4.07	4.78	6.07	34,322	34,105	34,105	28,658	
				7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50					
	HYPO Dosage	lb/Mo.		N/A	34,994	35,800	32,533	30,389	30,701	34,493	32,763	22,392	30,832	21,842	19,116	\$23,126	29,623	6.23	6.61	6.61	6.08	
	Cost per MGD	Dollar / MG		N/A	\$4.89	\$5.39	\$5.29	\$5.12	\$5.01	\$4.42	\$4.51	\$3.34	\$3.40	\$3.01	\$2.92	3.44	4.30	\$4.48	\$4.92	\$4.92	\$4.37	
	TRC - Chlorine Residuals	mg/l	≤	0.50	0.30	0.22	0.19	0.22	0.25	0.29	0.24	0.23	0.44	0.42	0.33	0.23	0.20	0.28	0.20	0.25	0.25	0.23
Sludge Feed to BRC		Dry Tons		N/A	2,464	2,893	2,231	2,036	2,036	2,136	2,136	2,015	2,240	2,192	2,380	2,264	2,251	2,211	26,479	26,479	24,672	
		MG		N/A	28.11	27.73	24.37	24.83	24.25	26.80	26.29	25.95	24.39	25.22	27.89	24.17	25.98	27.65	25.07	25.07	24.87	
		% Total Solids		N/A	>2%	2.28	2.50	2.23	2.02	2.07	1.98	1.99	1.90	2.15	2.10	2.07	2.34	2.12	2.14	2.43	2.43	2.23
*Estimate, not goal.																						
Biogas Cogeneration Facility	Net Electrical Power Generated	-----	kWh		3,700,998	3,757,703	2,493,962	2,129,237	2,129,237	No Data to Report								2842227.40	3,389,978.00	22,206,967.00	22,206,967	N/A
	Average Net Electrical Power Generated	-----	kWh		-----	-----	-----	-----	-----											3,172,424.00	3,172,423.86	N/A
	Biogas Used	-----	mmcf		30.55	33.05	34.04	35.19	-----									33.21	32	222	222	N/A
	Average Biogas Used	-----	mmcf		-----	-----	-----	-----	-----											32	32	N/A
	Supplemental Natural Gas Purchased	-----	mmcf		17.37	15.59	5.86	0.068	-----	9.72	14	75	75	N/A								
	Avg. Supple. Natural Gas Purchased	-----	mmcf		-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----			11	11	N/A

WASTEWATER TREATMENT PLANTS - SOUTHEAST																						
Function	Service Level Measures	Unit of Measurement		Goal		WASTEWATER TREATMENT												YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15	Apr'15	May'15	Jun'15					
Flow	Avg. Monthly Flow	MGD		N/A	100*	78	73	68	71	75	82	83	82	99	77	69	82	78.19	76	81	80.83	77.67
	Avg. Mo. Flow/design Capacity	% of Design Capacity		N/A	89.3%*	69%	65%	61%	63%	67%	73%	74%	73%	88%	69%	62%	73%	69.72%	68%	72%	72%	70%
Regulatory Effluent Requirements	CBOD	mg/l	≤	30	9	6	6	7	6	7	7	8	7	11	8	10	10	7.50	7	7	6.75	7
	Suspended Solids	mg/l	≤	30	9	5	5	5	5	5	6	7	6	10	6	6	7	6.01	5	6	5.58	7
	Fecal Coliform # NPDES Permit Violations	#/100 ml	≤	200	100	13	14	12	9	8	4	11	8	16	4	21	26	10.87	25	18	17.92	21
		number		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	0	0	0	0
Labor Costs	Class 100 Expenditures	\$		Actual	\$207,879	\$219,945	\$214,416	\$225,887	\$241,817	\$222,440	\$222,342	\$218,109	\$228,019	\$229,509	\$233,731	\$209,215	222,775.73	\$196,216	\$2,558,602	\$2,558,602	\$2,637,365	
		\$		Goal	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	258,249.00	\$292,242	\$3,506,904			
	Treatment Cost	dollar / MG			\$86	\$98	\$105	\$103	\$108	\$87	\$87	\$95	\$74	\$99	\$109	\$85	94.66					
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		50.7%	50.7%	50.7%	44.4%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		14.8%	14.8%	14.8%	13.8%
	Total Overtime	% of base		N/A	17%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		20.0%	20.0%	20.0%	18.2%
Chlorine Minimization Program	HYPO - Dosage	lb/month			Actual	16,353	12,876	12,595	11,298	11,227	12,008	10,849	8,948	13,160	10,488	10,353	15,699	12,154.50	12,430	11,991	11,991	12,414
		lb/MG			5.50	6.78	5.72	6.17	5.16	5.01	4.72	4.22	3.92	4.30	4.54	4.85	4.60	5.04	5.45	4.92	4.92	5.38
	Cost per MGD TRC - Chlorine Residuals	Dollar / MG			Actual	\$4.87	\$4.11	\$4.43	\$3.71	\$3.60	\$3.39	\$3.04	\$2.81	\$3.09	\$3.26	\$3.48	\$0.25	3.34	\$3.92	\$3.55	\$3.55	\$3.86
		mg/l	≤	0.05	0.20	0.22	0.21	0.22	0.22	0.27	0.27	0.23	0.20	0.23	0.23	0.17	0.25	0.22	0.20	0.19	0.19	0.17

*Estimate vs. goal.

*1 Fiscal year to date.

WASTEWATER TREATMENT PLANTS - SOUTHWEST																							
Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT													YTD or	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar'15	Apr'15	May'15	Jun'15	Mo. Avg.					
Flow	Avg. Monthly Flow	MGD		N/A	200*	163	152	143	144	154	162	178	171	99	171	153	172	155.22	171	176	176.17	161.50	
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	100%*	81%	76%	72%	72%	77%	81%	89%	86%	88%	85%	77%	86%	0.81	86%	88%	88.0%	80.7%	
Regulatory Effluent Requirements	CBOD	mg/l	≤	25	9	3	2	3	3	3	6	4	5	11	4	4	4	4.37	4	4	4.3	4.5	
	Suspended Solids	mg/l	≤	30	9	4	4	5	4	5	4	6	5	10	5	6	6	5.33	5	6	6.08	5	
	Fecal Coliform	#/100 ml	≤	200	100	41	39	27	24	16	12	7	5	16	13	27	0	18.97	24	21	21.2	41	
	# NPDES Permit Violations	number		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	0	0	0	0	
Labor Costs	Expenditures	\$		N/A		\$403,737	\$405,096	\$401,200	\$432,726	\$431,510	\$444,745	\$445,237	\$446,757	\$424,286	\$402,181	\$415,490	\$378,987	\$423,299	\$385,307	\$4,621,338	\$4,621,338	\$4,547,466	
		\$		Goal		\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$	\$ 430,000	\$ 5,160,000	\$ 5,160,000	
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	33.8%	3.8%	33.8%	35.1%	
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	15.8%	15.8%	15.8%	16.3%	
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	18.2%	18.2%	18.2%	18.8%	
Chlorine Minimization Program*2	HYPO - Dosage	lb/month		N/A		39,274	36,883	35,473	34,588	30,701	37,397	37,881	38,223	51,872	36,482	39,443	48,537	38,896.18	37,192	41,346	41,346	36,620	
				Goal		6	6	6	6	6	6	6	6	6	6	6	6	6	6.00				
		lb/MG			6.00	7.80	7.83	8.26	7.73	6.97	7.43	6.88	7.97	7.90	7.90	8.30	9.39	7.86	7.25	7.69	7.69	7.47	
	Cost per MGD	Dollar / MG		N/A	\$8.00	\$10.74	\$10.78	\$11.37	\$10.64	\$9.60	\$10.24	\$9.48	\$10.98	\$10.88	\$10.88	\$11.43	\$12.94	\$10.83	\$9.99	\$10.42	\$10.42	\$10.30	
	TRC - Chlorine Residuals	mg/l	≤	1	<0.50	0.08	0.08	0.09	0.07	0.10	0.11	0.15	0.13	0.20	0.13	0.10	0.12	0.11	0.10	0.13	0.13	0.09	
Sludge Feed to BRC	Dry Tons			N/A		2,423	2,478	2,849	2,826	3,100	2,623	2,746	2,532	3,050	2,984	2,791	2,945	2778.90	2,211	31,936	31,936	27,870	
				Goal																			
	MG		N/A	33.00	26.78	23.55	27.81	24.83	30.90	29.12	31.65	30.41	34.35	33.54	33.00	28.19	29.51	27.65	27.95	27.95	27.63		
	% Total Solids		≥	2%	2.40	2.63	2.52	2.02	2.47	2.36	2.17	2.10	2.16	2.03	2.08	2.50	2.29	2.14	2.53	2.53	2.25		

*1 Fiscal year to date.

*2 Chlorine usage has been phased out, replaced by Sodium HYPO.

SYNAGRO (BIOSOLIDS RECYCLING CENTER)																					
Measures		Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15	Apr'15	May '15	Jun'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual	
Percent Cake	Northeast	percent	Actual	27.2%	27.0%	27.3%	25.8%	25.8%	27.1%	27.1%	27.3%	27.3%	27.9%	26.4%	27.1%	27%	30.6%	27.8%	29.13%	27.81%	
			25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	
	Southwest	percent	Actual	28.0%	28.3%	28.6%	27.7%	28.2%	28.0%	30.7%	30.8%	28.0%	28.7%	27.4%	28.4%	29%	30.6%	28.7%	30.70%	28.72%	
			25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	
Percent Recovery	Northeast	percent	90%	92.1%	92.8%	89.0%	92.3%	92.8%	92.8%	91.4%	92.9%	92.9%	92.4%	89.2%	91.6%	92%	88.7%	91.0%	94.90%	91.01%	
	Southwest	percent	90%	92.1%	92.8%	89.0%	92.3%	92.8%	92.8%	91.4%	92.9%	92.9%	92.4%	89.2%	91.6%	92%	89%	91%	94.90%	91.01%	
Biosolids Processing	Dry Tons		Actual	4,887	5,370	5,080	4,861	4,882	4,952	4,882	4,546	5,290	92	89	92	3752	4422	58412	55,046	52,541	
	Processed	dry tons	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5500	5,500	5,500	5,500	5,500	
Biosolids Utilization	Dry Tons Utilized	dry tons*3	Actual	4,902	5,030	4,563	4,563	4,681	4,572	4,882	4,546	4,081	4,703	4,661	5,186	4698	4701	527,901	51,716	52,790	
			5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5500	5,500	5,500	5,500	5,500

** Biosolids Recycling Center is operated by Synagro, as of 10/11/2008.

*1 Fiscal year to date.

*2 Includes all operating costs and is calculated on a yearly basis.

*3 Includes stockpiled material from previous FY.

ALL WASTEWATER TREATMENT PLANTS																							
Function	Service Level Measures	Unit of Measurement	Goals		WASTEWATER TREATMENT										Mar '15	Apr'15	May'15	Jun'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15											
Flow	Avg. Monthly Flow	MGD		N/A	N/A	407.00	378.58	358.28	352.77	376.00	402.00	429.00	425.00	512.00	422.00	290.00	415.00	397.30	431.00	432.83	432.83	394.42	
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	N/A	77.97%	72.53%	68.64%	67.00	67.60%	77.60%	82.30%	81.00%	98.00%	97.00%	70.30%	78.60%	6.31	82.57%	82.92%	82.92%	76%	
	CBOD*	mg/l	≤	25	10.5	3	3	3	13.00	16.0	21.0	18.0	15.0	29.0	23.0	19.0	18.0	15.12	3.5	4.8	4.8	5.2	
Regulatory Effluent Requirements	Suspended Solids	mg/l	≤	30	11.00	4	5	4	13.00	16.0	24.0	19.0	29.0	37.0	34.0	16.0	17.0	18.20	4.7	6.4	6.4	6.0	
	Fecal Coliform	#/100 ml	≤	200	117	26	23	17	0.35	35.0	24.0	26.0	97.0	94.0	39.0	68.0	108.0	46.46	27.3	22.2	22.2	32.7	
	# NPDES Permit Violations		≤	0	0	0	0	0	0.00	0	0	0	0	0	0	0.0	0.0	0.00	0	0	0	0	
		number		0	0	0	0	0	0.00	0	0	0	0	0	0	0	0.00	0	0	0	0.0		
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$986,237	\$1,021,060	\$1,003,381	\$1,071,966	\$895,491	\$1,088,719	\$1,087,846	\$1,045,786	\$1,080,312	\$1,044,314	\$1,071,034	\$966,158	1,030,192	\$958,166	\$11,867,970	\$11,867,970	\$11,764,136	
		\$		N/A	Goal	\$1,157,583	\$1,157,584	\$1,157,585	\$1,157,583	\$1,157,583	\$1,157,583	\$1,157,583	\$1,157,583	\$1,157,583	\$1,157,583	\$1,157,583	\$1,157,583	1,157,583					
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	49.78%	49.78%	49.8%	41.6%	
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	14.43%	14.43%	14.4%	15.0%	
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	18.17%	18.17%	18.2%	18.2%	
Chlorine Minimization Program		lb/month		N/A		55,634	49,767	48,076	76,275	72,629	84,380	81,493	69,563	95,864	68,812	68,912	87,352	71562.99	83,944	87,441	87,441	41,072	
	HYPO Dosage	lb/MG		N/A	7.5	7.13	7.02	7.26	16.56	18.26	18.82	17.38	16.53	16.94	33.47	17.84	20.98	16.52	6.31	6.41	6.41	NA	
	Cost per MGD	Dollar / MG		N/A	\$6.41	\$6.83	\$6.76	\$7.03	16.56	\$18.21	\$11.82	\$18.53	\$17.13	\$17.37	34.50	17.22	20.58	16.05	\$6.13	\$6.30	\$6.30	\$6.18	
	TRC - Chlorine Residuals	mg/l	≤	1.00	0.23	0.17	0.16	0.18	0.54	0.66	0.62	0.59	0.77	0.80	0.90	0.50	0.57	0.54	0.17	0.19	0.19	0.16	
Sludge Feed to BRC		Dry Tons		N/A	N/A	4,887	5,370	5,080	2,036	4,548	2,136	22	4,547	3,050	7,597	5,171	5,209	4137.78	4,422	58,415	58,415	52,542	
		MG		N/A	60.30	54.89	51.28	0.00	24.83	0.00	26.80	57.97	56.36	34.35	91	61	52	42.55	55.30	53.01	53.01	52.50	
		% Total Solids		N/A	2.20	2.34	2.56	0.00	2.02	0.00	1.98	4.16	4.00	4.00	4	4	5	2.83	2.14	2.48	2.48	2.24	

*NE and SW only - SE measures BOD.

*1 Fiscal year to date.

WATER REVENUE BUREAU PERFORMANCE SUMMARY																			
		FISCAL YEAR 2015														FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Performance Measure	Unit of Measurement	Projected	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15	Apr '15	May '15	Jun'15	YTD or Mo. Avg.				
CUSTOMER METER READING																			
Attempted AMR readings (Itron)	number of meters	484,050	486,112	486,283	486,440	486,608	486,802	487,007	487,248	487,409	487,337	485,245	485,567	485,720	486,482	485,076	484,650	484,650	481,315
Actual AMR readings (Itron)	number of meters		447,147	474,962	475,020	474,988	475,141	475,044	475,207	475,372	475,304	475,263	475,465	475,558					
Adjusted AMR Read Success Rate	% of meters read	96.8%	92.0%	97.7%	97.7%	97.6%	97.6%	97.5%							96.68%	97.7%	97.70%	97.97%	97.82%
Itron is penalized if the adjusted AMR meter read success rate is below 99.0%																			
Actual Reads																			
Reads-all categories	# of meters		447,433	475,250	475,314	475,261	475,438	475,349	475,502	475,671	475,610	475,566	475,465	475,878	473,145			8,469	18,215
Number of billed accounts	# of meters		550,374	554,992	547,318	550,000	474,800	608,158	609,412	527,446	609,412	554,055	526,552	581,763	561,132			4.83%	9.51%
Of Bills based on actual reads	% of mtrs read		81.3%	85.6%	86.8%	86.4%	100.1%	78.20%	85.60%	90.20%	78.00%	85.80%	90.40%	81.80%				\$76,068	\$353,086
BILLED WATER CONSUMPTION																			
Average Daily Billed Water Consumption*1																			
Small Meters (5/8", 3/4")	CCF		2,868,496	2,919,225	2,858,762	2,780,462	2,655,798.0	3,012,570.0	2,667,439.0	2,631,684.0	3,026,872.0	2,654,157	2,660,606	2,692,975	2,785,753.83	MGD	MGD	MGD	MGD
Large Meters (1-inch & larger)	CCF		2,747,652	2,459,579	2,961,867	2,859,319	2,536,968.0	2,480,606.0	2,433,515.0	2,235,995.0	2,590,080.0	2,344,702	2,520,726	2,531,231	2,558,520.00	70.2	70.0	70.0	72.4
Wholesale Export Sales Volume	CCF		188,068	206	156	86,085.0	85,800.0	87,845.0	84,133.0	84,365.0	144,217.0	146,419	168,973	150,674	97,245.08	63.6	60.9	60.9	61.6
Total Water Consumption	CCF		5,804,216	5,379,010	5,820,785	727,710.0	420,037.0	355,130.0	476,018.0	363,055.0	409,552.0	318,187	384,009	404,772	1,738,540.08	11.1	11.0	11.0	10.8
City Government	CCF		561,117	545,841	709,573										605,510.33	145.0	141.9	141.9	144.8
PAYMENT PATTERNS*2																			
30 Day Pattern	paid by due date	68.28%	69.12%	68.88%	68.49%	70.27%	66.82%	67.58%	65.66%	65.71%	68.39%	67.49%	68.54%	69.15%	0.67841	NA	NA	67.77%	68.44%
60 Day Pattern	paid 60 days from bill	17.80%	15.93%	14.03%	14.33%	14.86%	13.48%	13.85%	14.09%	15.26%	24.74%	14.62%	15.30%	27.30%	16%	NA	NA	15.24%	16.95%
90 Day Pattern	paid 90 days from bill	4.86%	4.22%	4.26%	4.30%	4.06%	3.74%	3.01%	3.77%	3.76%	4.58%	4.16%	3.80%	3.50%	4%	NA	NA	3.80%	4.10%
Total	paid within 90 days	90.94%														81.10%	89.94%	86.81%	89.49%
CUSTOMER SERVICE																			
Inbound Telephone Calls																			
Calls Offered*3	no. of calls	23,824	35,281	29,617	37,014	28,846	35,715	28,194	17,513	30,781	31,825	36,116		36,227	31,090	33,247	310,976	310,976	265,421
Response Rate	percent answered	87%	99%	99%	99%	100.23%	100%	99%	100%	100%	99%	99%	99%	98%	99%	99.5%	98.5%	98.15%	90.75%
Average Waiting Time	minutes:seconds	05:37	01:51	01:23	18:20	19:15	14:88	00:36	2:12	10:34					24%		6:11		05:21
Walk-In Customer Service																			
Walk-in Customers	# of customers served	8,340	8,237	7,389	8,174	8,076	5,629	6,516	5,129	5,148	7,771	10,095	8,134	No Data	80,298	7,862	96,273	96,146	99,689
Average Waiting Time	minutes:seconds	06:34	14:50	13:49	13:01	12:45	12:38	02:38	01:38	2:23	2:43	2:15	12:26	No Data	162%	14:57	13:57	15:49	13:23
Correspondence																			
Letter Received	# of letters received	561	774	685	1,054	721	643	1,055	863	1,287	1,043	659	135	No Data		799	9824	9,824	11,203
Low Income Assistance Program																			
Total Applications Received	# of applications	2,557	2,940	2,581	3,046	3,463	3,173	3,680	3,309	2,967	3,266	3,583	3,065	No Data	318845%	3280	32894	32,894	32,209
Payment Agreements	% of total applications	21.0%	22.04%	22.32%	16.71%	19.46%	15.04%	14.50%	16.71%	17.45%	19.04%	20.15%	27.04%	No Data	18%	21.71%	20.55%	20.55%	19.51%

*1 Includes effects of consumption adjustments made to various accounts for billing purposes, and consumption registered at non-billed accounts, fire service accounts, and sewer only accounts

*2 Refers to bills issued in that month(30 days = percent of customers who paid one month after bill was issued, 60 days = percent of customers who paid two months after bill was issued, etc.)

*3 Calls Received was renamed to Calls Offered to more accurately reflect that this measure tracks total calls into the telephone system.