

# MONTHLY MANAGERS' REPORT



AND



For the period ending  
31-Jul-14

This report is preliminary, subject to revision & not an official statement of the City of Philadelphia Water Department or Water Revenue Bureau. Published Septmeber 30, 2014.

# PWD Vision

To be America's model 21<sup>st</sup> Century urban water utility – one that fully meets the complex responsibilities and opportunities of our time and our environment.

## Mission

Provide the Greater Philadelphia region with integrated water, wastewater, and stormwater services.

Protect public health by always delivering PWD's customers the highest quality of drinking water at a competitive and affordable cost.

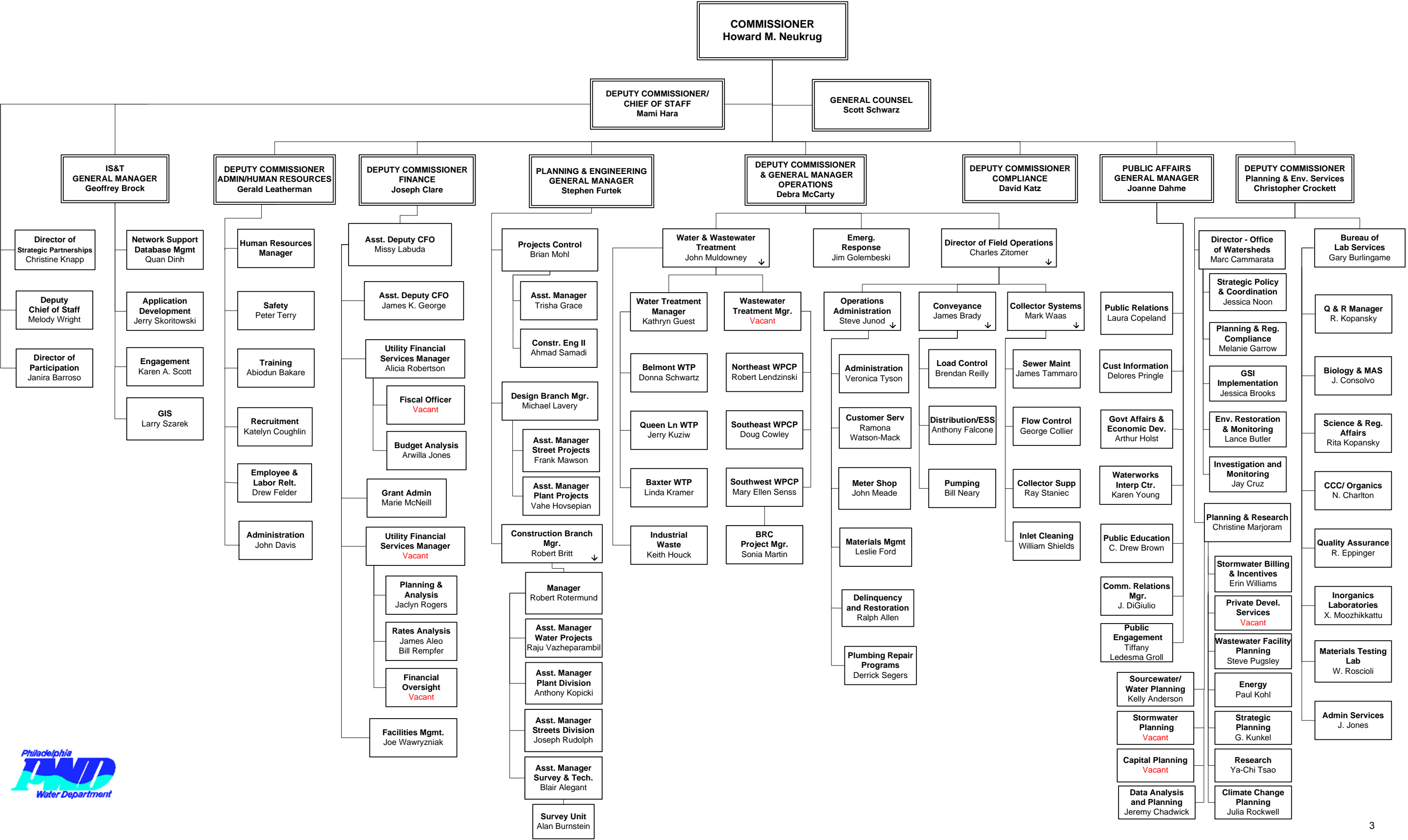
Protect the environment by managing and treating the region's wastewater and stormwater, protecting and advocating for rivers and streams and their watersheds, and protecting sources of drinking water.

Support the sustainable growth of Philadelphia and its residents, communities, businesses, and industry as well as the financial well-being of the utility.

Continue to be America's most innovative utility with a constant focus on quality, efficiency, customer service, and affordability.

# Philadelphia Water Department

10/24/2014



## **Fiscal Year End 2014 Fact Sheet**

Total # of PWD FT employees – 1,967.

Total active water & wastewater accounts – 473,800.

Total average active residential (non-apartment) accounts – 398,000.

Total wholesale water (2) & wastewater (10) contracts – 12.

Phila. water service area – 134.1 sq. mi. (2013 census) Wholesale water service area – 101.35+ sq. mi. Bucks Co. (& Co. customers) – 92.6 sq. mi. Aqua Pa. - Mont. Co. - Cheltenham Township. - 8.75 sq. mi., (+ portion of Delaware Co.). Ttl. pop. – 1,765,165. Phila. - 1,553,165 (2013 census est.), Bucks Co. (est.) -155,000. Mont. Co. - Cheltenham Township - 36,793. Delaware Co. (portion) 20,207 (est.). Raw water (surface) sources – Delaware Riv. – 58%, Schuylkill Riv. – 42%. (33 River miles & 354 stream miles.)

### **Water Treatment, Storage & Transmission**

Design rated cap. of all 3 water tmt. plants – 546 MGD. DRBC river withdrawal limit - 648 MGD. Max. cap. of all 3 water tmt. plants – 680 MGD. 1801- Water service began (Centre Sq. & Schuylkill pumps). 1815 – Fairmount Waterworks opens, Jonval turbines start 1872 & facility deactivated – 1911. 1903 – Slow sand filtered water tmt. began. 1914- Chlorinated water service started. 1959 – Rapid sand filtration tmt. began.

Total raw & treated water storage design capacity – 1,065.4 MG.

Total in-plant raw water storage design capacity – 460.5 MG.

Subtotal – Treated in-plant & basin/tank design capacity – 604.9 MG.

Total in-plant treated water storage design capacity – 333.9 MG.

Total other basin/tank treated water retention design capacity – 271 MG.

Total raw water pumping capacity - 3 stations – 850 MGD. 6 primary pumping stations – 594 MGD.

Total treated water pumping capacity – 822.8 MGD. 6 booster pumping stations – 228.8 MGD.

### **Water Infrastructure**

Total water system piping miles - 3,176. Total # of valves – 91,957. Main mileage replaced – 23

Total # of hydrants – 25,364. Total # of hydrants with center compression locks – 16,112

1801- Wood pipe/iron connectors. 1819 - Cast iron pipe. Today – Cast, ductile iron, steel, concrete pipes.

### **Wastewater Treatment & Infrastructure**

Total wastewater service area – Phila. – 134.1 sq. mi., Suburban area – 230 sq. mi.

Total pop. – 2,303,165. Phila. 1,553,165 (2013 census est.) & Suburban counties, 750,000. (Census + est.)

By 1899, approx. 800 miles of sanitary & storm sewers were in service. 1912 – Limited scale primary wastewater treatment began (Pennypack). 1923 – Large scale (NE) primary ww. treatment started. 1970's-80's – All plants upgraded to secondary treatment. Design rated capacity of all 3 wastewater treatment plants – 522 MGD. Maximum capacity of all 3 wastewater treatment plants – 1,044 MGD

Total collector system piping miles – 3,716.

Sanitary sewer miles – 762.

Stormwater conduit (sewer) miles – 737.

# of wastewater pumping stations – 16

# of manholes – 94,116. # of stormwater inlets – 72,679. # of intercepting chambers – 199.

# CSO chambers – 174.

Sewers reconstructed & lined – 6.6 miles.

Force mains, inlet & vent pipe miles -- 362.

Combined sewer miles – 1,855.

# of stormwater pumping stations - 3.

# of intercepting chambers – 199.

# CSO Flood relief chambers – 25.

### **PBS/Synagro – (Former Biosolids Recycling Center)**

Ocean biosolids disposal ended - 1980. Centralized PWD dewatering facility completed - 1989.

Dewatering design rated capacity – 185 dry tons/day. Synagro contract operation of dewatering facility - 2008. Synagro construction of new drying & pelletizing operation completed - Jan. 2012. Pelletization facility design rated capacity – 220 dry tons/day. Drying facility operational - Feb. 2012, producing Class A pellets. Class B biosolids production ended Feb. 2012 (including multi-state strip mine reclamation, landfill/agriculture application programs). 58,044 dry tons utilized in FY 2103.

### Water Department Quarterly Managers Report Metrics

<div> <p>Millions of Gallons of Treated Water</p> <p>89,616      90,213      98,100</p> <p>FY13      FY14 Year To Date      FY14 Initial Target</p> </div>			Performance Measure	FY13 Q4	FY14 Q4	Change	FY13	FY14 Year To Date	FY14 Initial Target	On track to meet target	Comments / Explanation
			Millions of Gallons of Treated Water	21,776	21,866	0.4%	89,616	90,213	98,100	No	Output meets demand and maintains appropriate system pressure.
			Percent of Time Philadelphia's Drinking Water Met or Surpassed State & Federal Standards	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	Yes	Output meets or exceeds all federal and state regulations and standards.
			Miles of Pipeline Surveyed for Leakage	261	205	-21.5%	962	775	1,130	No	Survey work was impacted by extreme winter weather, as resources were redirected to address water main break calls.
			Water Main Breaks Repaired	105	140	33.3%	823	969	905	No	Impacted by extreme winter weather.
			Average Time to Repair a Water Main Break upon Crew Arrival at Site (Hours)	5.3	5.3	0.0%	5.8	6.2	< 8.0 hours	Yes	The average time to repair a water main break increased due to the number of winter related weather main breaks for FY14.
			Percent of Hydrants Available	99.6%	99.7%	0.1%	99.7%	99.7%	99.7%	Yes	
			Number of Storm Drains Cleaned	25,862	25,999	0.5%	100,251	94,653	111,444	No	The number of storm drains was negatively impacted by extreme winter weather that resulted in resources being redirected and staff vacancies.
			Acres of Watershed Plans Approved	91	146	60.4%	251	385	240	Yes	
			Resultant Watershed Stormwater Flow Reduction (MG)	86	139	61.6%	236	367	228	Yes	

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**Div 2806 Human Resources and Administration**  
as of Aug 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	47,000.00	9,400.84	0.00	9,400.84	37,599.16
	0101	PERM FULL TIME-CIVILIAN 0101	1,502,691.00	202,947.53	0.00	202,947.53	1,299,743.47
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	441.65	0.00	441.65	(441.65)
	0121	TEMPORARY/SEASONAL 0121	3,000.00	0.00	0.00	0.00	3,000.00
	0161	OVERTIME-CIVILIAN 0161	42,000.00	7,152.45	0.00	7,152.45	34,847.55
		<b>01 PERSONAL SERVICES</b>	<b>1,594,691.00</b>	<b>219,942.47</b>	<b>0.00</b>	<b>219,942.47</b>	<b>1,374,748.53</b>
02	0202	JANITORIAL SERVICES 0202	0.00	0.00	648.00	648.00	(648.00)
	0210	POSTAGE 0210	120,000.00	0.00	0.00	0.00	120,000.00
	0211	TRANSPORTATION 0211	35,100.00	16.00	0.00	16.00	35,084.00
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	10,500.00	0.00	0.00	0.00	10,500.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	2,000.00	0.00	0.00	0.00	2,000.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	2,147,000.00	4,510.00	733,490.00	738,000.00	1,409,000.00
	0255	DUES 0255	6,100.00	0.00	0.00	0.00	6,100.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	53,200.00	315.00	0.00	315.00	52,885.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	528,000.00	0.00	257,017.00	257,017.00	270,983.00
	0285	RENTS 0285	110,000.00	0.00	52,319.97	52,319.97	57,680.03
		<b>02 PURCHASE OF SERVICES</b>	<b>3,011,900.00</b>	<b>4,841.00</b>	<b>1,043,474.97</b>	<b>1,048,315.97</b>	<b>1,963,584.03</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,800.00	0.00	0.00	0.00	9,800.00
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	35,700.00	0.00	9,000.00	9,000.00	26,700.00
	0310	ELECTRICAL AND COMMUNICATION 0310	2,500.00	0.00	0.00	0.00	2,500.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	0.00	1,500.00	1,500.00	(1,500.00)
	0312	FIRE FIGHTING AND SAFETY 0312	500.00	327.55	0.00	327.55	172.45
	0317	HOSPITAL AND LABORATORY 0317	35,700.00	0.00	3,889.50	3,889.50	31,810.50
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	100.00	0.00	0.00	0.00	100.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	132,500.00	175.47	0.00	175.47	132,324.53
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	200,000.00	0.00	0.00	0.00	200,000.00
	0325	PRINTING 0325	40,000.00	0.00	0.00	0.00	40,000.00
		<b>03 MATERIALS AND SUPPLIES</b>	<b>456,800.00</b>	<b>503.02</b>	<b>14,389.50</b>	<b>14,892.52</b>	<b>441,907.48</b>
04	0411	GENERAL EQUIPMENT AND MACHINERY 0411	2,600.00	0.00	0.00	0.00	2,600.00
	0417	HOSPITAL AND LABORATORY 0417	1,500.00	0.00	35,784.00	35,784.00	(34,284.00)
	0420	OFFICE EQUIPMENT 0420	0.00	179.17	0.00	179.17	(179.17)
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	15,000.00	0.00	0.00	0.00	15,000.00
	0430	FURNITURE AND FURNISHINGS 0430	353,000.00	0.00	0.00	0.00	353,000.00
		<b>04 EQUIPMENT</b>	<b>372,100.00</b>	<b>179.17</b>	<b>35,784.00</b>	<b>35,963.17</b>	<b>336,136.83</b>
05	0504	MERITORIOUS AWARDS 0504	100,000.00	0.00	0.00	0.00	100,000.00
		<b>05 CONTRIBUTIONS, INDEMNITIES, REFDS, TAXES</b>	<b>100,000.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>100,000.00</b>
		<b>Div 2806 HUMAN RESOURCES</b>	<b>5,535,491.00</b>	<b>225,465.66</b>	<b>1,093,648.47</b>	<b>1,319,114.13</b>	<b>4,216,376.87</b>



**Div 2807 Finance**  
as of Aug 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	243,000.00	0.00	0.00	0.00	243,000.00
	0101	PERM FULL TIME-CIVILIAN 0101	7,651,973.00	1,090,353.13	0.00	1,090,353.13	6,561,619.87
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	3,707.98	0.00	3,707.98	(3,707.98)
	0121	TEMPORARY/SEASONAL 0121	80,000.00	20,575.91	0.00	20,575.91	59,424.09
	0161	OVERTIME-CIVILIAN 0161	719,500.00	107,528.11	0.00	107,528.11	611,971.89
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	5,000.00	0.00	0.00	0.00	5,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	33,000.00	2,545.78	0.00	2,545.78	30,454.22
	0181	SHIFT 0181	18,000.00	1,992.91	0.00	1,992.91	16,007.09
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	198.09	0.00	198.09	(198.09)
	<b>01 PERSONAL SERVICES</b>		<b>8,750,473.00</b>	<b>1,226,901.91</b>	<b>0.00</b>	<b>1,226,901.91</b>	<b>7,523,571.09</b>
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	498.90	1,225.00	1,723.90	1,276.10
	0202	JANITORIAL SERVICES 0202	1,500.00	0.00	0.00	0.00	1,500.00
	0211	TRANSPORTATION 0211	31,000.00	3,603.85	0.00	3,603.85	27,396.15
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	5,000.00	81.00	0.00	81.00	4,919.00
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,500.00	0.00	0.00	0.00	1,500.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	16,585,000.00	56,948.00	2,058,032.50	2,114,980.50	14,470,019.50
	0253	LEGAL SERVICES 0253	480,000.00	0.00	0.00	0.00	480,000.00
	0255	DUES 0255	111,000.00	385.00	0.00	385.00	110,615.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	210,000.00	1,624.00	0.00	1,624.00	208,376.00
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	400,000.00	24,463.05	214,878.95	239,342.00	160,658.00
	0258	COURT REPORTERS 0258	60,000.00	0.00	0.00	0.00	60,000.00
	0259	ARBITRATION FEES 0259	500,000.00	61,429.00	0.00	61,429.00	438,571.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	1,983,600.00	40,132.16	482,015.92	522,148.08	1,461,451.92
	0280	INSURANCE AND OFFICIAL BONDS 0280	30,000.00	77,274.68	0.00	77,274.68	(47,274.68)
	0285	RENTS 0285	5,000.00	1,145.54	25,206.26	26,351.80	(21,351.80)
	0295	PURCHASE SERVICES-IMPREST ADVANCES 0295	0.00	0.00	8,000.00	8,000.00	(8,000.00)
<b>02 PURCHASE OF SERVICES</b>			<b>20,406,600.00</b>	<b>267,585.18</b>	<b>2,789,358.63</b>	<b>3,056,943.81</b>	<b>17,349,656.19</b>
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	924.81	0.00	924.81	(924.81)
	0301	AGRICULTURAL AND BOTANICAL 0301	1,000.00	0.00	0.00	0.00	1,000.00
	0304	BOOKS AND OTHER PUBLICATIONS 0304	7,200.00	1,777.63	88.46	1,866.09	5,333.91
	0305	BUILDING AND CONSTRUCTION 0305	403,500.00	17,201.80	61,050.53	78,252.33	325,247.67
	0307	CHEMICALS AND GASES 0307	5,000.00	0.00	501.00	501.00	4,499.00
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	21,500.00	0.00	1,040.10	1,040.10	20,459.90
	0310	ELECTRICAL AND COMMUNICATION 0310	78,800.00	63,417.88	14,528.26	77,946.14	853.86
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	27,500.00	0.00	5,000.00	5,000.00	22,500.00
	0312	FIRE FIGHTING AND SAFETY 0312	8,000.00	0.00	0.00	0.00	8,000.00
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	0.00	0.00	0.00	10,000.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	62,000.00	3,633.84	2,034.43	5,668.27	56,331.73
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	10,000.00	0.00	1,122.87	1,122.87	8,877.13
	0320	OFFICE MATERIALS AND SUPPLIES 0320	57,400.00	0.00	49,250.00	49,250.00	8,150.00
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	25,000.00	0.00	0.00	0.00	25,000.00
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	100,750.00	0.00	30,305.34	30,305.34	70,444.66
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	67,000.00	456.98	10,793.02	11,250.00	55,750.00
	0325	PRINTING 0325	310,300.00	0.00	0.00	0.00	310,300.00
<b>03 MATERIALS AND SUPPLIES</b>			<b>1,194,950.00</b>	<b>87,412.94</b>	<b>175,714.01</b>	<b>263,126.95</b>	<b>931,823.05</b>
04	0411	GENERAL EQUIPMENT AND MACHINERY 0411	8,000.00	0.00	0.00	0.00	8,000.00
	0418	JANITORIAL AND LAUNDRY 0418	5,000.00	0.00	0.00	0.00	5,000.00
	0420	OFFICE EQUIPMENT 0420	9,500.00	0.00	0.00	0.00	9,500.00
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	33,000.00	0.00	5,645.00	5,645.00	27,355.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	300.00	0.00	0.00	0.00	300.00
	0430	FURNITURE AND FURNISHINGS 0430	3,000.00	0.00	0.00	0.00	3,000.00
<b>04 EQUIPMENT</b>			<b>58,800.00</b>	<b>0.00</b>	<b>5,645.00</b>	<b>5,645.00</b>	<b>53,155.00</b>
08	0801	PAYMENTS TO GENERAL FUND 0801	14,000,000.00	0.00	0.00	0.00	14,000,000.00
	0804	PAYMENTS TO CAPITAL PROJECTS FUND 0804	20,697,000.00	0.00	0.00	0.00	20,697,000.00
	0811	PAYMENTS TO WATER RESIDUAL FUND 0811	28,363,000.00	0.00	0.00	0.00	28,363,000.00
	0813	PAYMENTS TO WATER RATE STAB 0813	3,905,000.00	0.00	0.00	0.00	3,905,000.00
<b>08 PAYMENTS TO OTHER FUNDS</b>			<b>66,965,000.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>66,965,000.00</b>
<b>Div 2807 FINANCE</b>			<b>97,375,823.00</b>	<b>1,581,900.03</b>	<b>2,970,717.64</b>	<b>4,552,617.67</b>	<b>92,823,205.33</b>

**Div 2808 Planning and Engineering**  
as of Aug 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	35,000.00	0.00	0.00	0.00	35,000.00
	0101	PERM FULL TIME-CIVILIAN 0101	997,438.00	139,630.73	0.00	139,630.73	857,807.27
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	862.81	0.00	862.81	(862.81)
	0121	TEMPORARY/SEASONAL 0121	125,000.00	18,096.95	0.00	18,096.95	106,903.05
	0161	OVERTIME-CIVILIAN 0161	13,000.00	0.00	0.00	0.00	13,000.00
	<b>01 PERSONAL SERVICES</b>		<b>1,170,438.00</b>	<b>158,590.49</b>	<b>0.00</b>	<b>158,590.49</b>	<b>1,011,847.51</b>
02	0201	CLEANING AND LAUNDERING 0201	1,400.00	0.00	245.00	245.00	1,155.00
	0211	TRANSPORTATION 0211	18,500.00	491.16	0.00	491.16	18,008.84
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	74,500.00	3,866.53	0.00	3,866.53	70,633.47
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	300,000.00	50,642.04	0.00	50,642.04	249,357.96
	0255	DUES 0255	5,000.00	102.00	0.00	102.00	4,898.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	21,000.00	0.00	0.00	0.00	21,000.00
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	50,000.00	0.00	0.00	0.00	50,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	22,500.00	9,796.80	4,674.75	14,471.55	8,028.45
03	<b>02 PURCHASE OF SERVICES</b>		<b>492,900.00</b>	<b>64,898.53</b>	<b>4,919.75</b>	<b>69,818.28</b>	<b>423,081.72</b>
	0304	BOOKS AND OTHER PUBLICATIONS 0304	13,000.00	400.95	0.00	400.95	12,599.05
	0305	BUILDING AND CONSTRUCTION 0305	500.00	139.53	1,612.00	1,751.53	(1,251.53)
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	0.00	459.18	0.00	459.18	(459.18)
	0310	ELECTRICAL AND COMMUNICATION 0310	500.00	0.00	0.00	0.00	500.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	412.00	0.00	412.00	(412.00)
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	500.00	7.88	0.00	7.88	492.12
	0320	OFFICE MATERIALS AND SUPPLIES 0320	21,000.00	565.80	4,000.00	4,565.80	16,434.20
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	500.00	0.00	0.00	0.00	500.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	44,000.00	1,013.76	0.00	1,013.76	42,986.24
	0325	PRINTING 0325	118,000.00	2,176.14	36,349.89	38,526.03	79,473.97
04	<b>03 MATERIALS AND SUPPLIES</b>		<b>198,000.00</b>	<b>5,175.24</b>	<b>41,961.89</b>	<b>47,137.13</b>	<b>150,862.87</b>
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	34,000.00	0.00	0.00	0.00	34,000.00
	0430	FURNITURE AND FURNISHINGS 0430	25,000.00	0.00	0.00	0.00	25,000.00
<b>04 EQUIPMENT</b>			<b>59,000.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>59,000.00</b>
<b>Div 2808 PLANNING &amp; ENGINEERING</b>			<b>1,920,338.00</b>	<b>228,664.26</b>	<b>46,881.64</b>	<b>275,545.90</b>	<b>1,644,792.10</b>

**Div 2809 Operations**  
as of Aug 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	731,500.00	25,047.95	0.00	25,047.95	706,452.05
	0101	PERM FULL TIME-CIVILIAN 0101	55,592,793.00	7,711,275.53	0.00	7,711,275.53	47,881,517.47
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	186,703.41	0.00	186,703.41	(186,703.41)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	16,770.24	0.00	16,770.24	(16,770.24)
	0111	PERM PART TIME 0111	0.00	891.16	0.00	891.16	(891.16)
	0121	TEMPORARY/SEASONAL 0121	377,000.00	57,952.02	0.00	57,952.02	319,047.98
	0151	REG 32-RATE 1 0151	0.00	456.56	0.00	456.56	(456.56)
	0161	OVERTIME-CIVILIAN 0161	11,719,600.00	1,774,160.06	0.00	1,774,160.06	9,945,439.94
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	17,800.00	3,865.64	0.00	3,865.64	13,934.36
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	456,100.00	34,300.31	0.00	34,300.31	421,799.69
	0181	SHIFT 0181	229,500.00	30,968.18	0.00	30,968.18	198,531.82
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	14,174.20	0.00	14,174.20	(14,174.20)
		<b>01 PERSONAL SERVICES</b>	<b>69,124,293.00</b>	<b>9,856,565.26</b>	<b>0.00</b>	<b>9,856,565.26</b>	<b>59,267,727.74</b>
02	0201	CLEANING AND LAUNDERING 0201	54,500.00	0.00	27,262.00	27,262.00	27,238.00
	0202	JANITORIAL SERVICES 0202	29,900.00	0.00	10,030.00	10,030.00	19,870.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	3,274,900.00	213,459.62	2,075,626.26	2,289,085.88	985,814.12
	0210	POSTAGE 0210	1,000.00	5.85	0.00	5.85	994.15
	0211	TRANSPORTATION 0211	25,300.00	627.74	0.00	627.74	24,672.26
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	68,000.00	6,395.75	0.00	6,395.75	61,604.25
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	250,000.00	0.00	12,000.00	12,000.00	238,000.00
	0220	ELECTRIC CURRENT-STRUCTURES/STREETS 0220	27,714,000.00	3,465.29	2,695,000.00	2,698,465.29	25,015,534.71
	0221	GAS SERVICES 0221	6,689,000.00	0.00	1,025,000.00	1,025,000.00	5,664,000.00
	0223	STREET LIGHTING 0223	0.00	479.38	0.00	479.38	(479.38)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,000.00	0.00	0.00	0.00	1,000.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	3,632,100.00	29,755.59	8,470,286.84	8,500,042.43	(4,867,942.43)
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	200,000.00	0.00	0.00	0.00	200,000.00
	0255	DUES 0255	62,300.00	500.00	0.00	500.00	61,800.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	165,000.00	9,368.66	0.00	9,368.66	155,631.34
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	870,400.00	0.00	424,457.00	424,457.00	445,943.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	7,491,500.00	168,046.31	1,892,934.17	2,060,980.48	5,430,519.52
	0261	REPAVING REPAIRING & RESURF STREETS 0261	2,413,000.00	55,695.65	158,957.20	214,652.85	2,198,347.15
	0264	ABATEMENT OF OTHER NUISANCES 0264	8,655,000.00	157,781.00	3,256,219.00	3,414,000.00	5,241,000.00
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	120,900.00	0.00	84,048.60	84,048.60	36,851.40
	0281	LEASE PAYMENTS-PHILA MUNICIPAL AUTH 0281	28,557,000.00	539,503.76	25,810,496.24	26,350,000.00	2,207,000.00
	0285	RENTS 0285	820,300.00	44,902.51	203,006.20	247,908.71	572,391.29
		<b>02 PURCHASE OF SERVICES</b>	<b>91,095,100.00</b>	<b>1,229,987.11</b>	<b>46,145,323.51</b>	<b>47,375,310.62</b>	<b>43,719,789.38</b>
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	242.00	0.00	242.00	(242.00)
	0301	AGRICULTURAL AND BOTANICAL 0301	28,700.00	0.00	1,104.86	1,104.86	27,595.14
	0304	BOOKS AND OTHER PUBLICATIONS 0304	20,100.00	0.00	500.00	500.00	19,600.00
	0305	BUILDING AND CONSTRUCTION 0305	2,171,000.00	23,933.25	602,937.96	626,871.21	1,544,128.79
	0307	CHEMICALS AND GASES 0307	23,668,950.00	2,698,117.91	5,988,173.12	8,686,291.03	14,982,658.97
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	317,500.00	26,406.73	174,072.38	200,479.11	117,020.89
	0309	CORDAGE AND FIBERS 0309	5,000.00	0.00	0.00	0.00	5,000.00
	0310	ELECTRICAL AND COMMUNICATION 0310	1,741,500.00	76,717.81	574,021.33	650,739.14	1,090,760.86
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	4,144,100.00	23,468.41	1,480,811.45	1,504,279.86	2,639,820.14
	0312	FIRE FIGHTING AND SAFETY 0312	1,650,700.00	21,966.40	816,214.10	838,180.50	812,519.50
	0314	FUEL -- HEATING AND LIGHTING 0314	242,500.00	0.00	29,900.00	29,900.00	212,600.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	493,000.00	1,983.26	122,138.04	124,121.30	368,878.70
	0317	HOSPITAL AND LABORATORY 0317	25,500.00	580.14	6,877.48	7,457.62	18,042.38
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	248,200.00	9,622.12	77,586.38	87,208.50	160,991.50
	0319	NAUTICAL AND AERONAUTICAL 0319	1,000.00	0.00	0.00	0.00	1,000.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	155,900.00	7,529.84	60,740.80	68,270.64	87,629.36
	0321	PARKING METER AND WATER METER 0321	327,000.00	0.00	150,000.00	150,000.00	177,000.00
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	419,900.00	6,277.41	76,349.30	82,626.71	337,273.29
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	3,508,500.00	146,785.37	841,873.76	988,659.13	2,519,840.87
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,350,000.00	18,420.82	279,514.97	297,935.79	1,052,064.21
	0325	PRINTING 0325	60,900.00	469.45	0.00	469.45	60,430.55
	0326	RECREATIONAL AND EDUCATIONAL 0326	500.00	0.00	0.00	0.00	500.00
	0328	MOTOR VEHICLE PARTS AND ACCESSORIES 0328	77,400.00	0.00	3,834.68	3,834.68	73,565.32
	0335	LUBRICANTS 0335	90,800.00	7,222.60	23,674.00	30,896.60	59,903.40
	0340	#2 DIESEL FUEL 0340	369,000.00	0.00	0.00	0.00	369,000.00
	0342	LIQUID PROPANE GAS (LPG) 0342	56,700.00	482.60	11,437.29	11,919.89	44,780.11
	0345	GASOLINE 0345	350,000.00	0.00	0.00	0.00	350,000.00
		<b>03 MATERIALS AND SUPPLIES</b>	<b>41,524,350.00</b>	<b>3,070,226.12</b>	<b>11,321,761.90</b>	<b>14,391,988.02</b>	<b>27,132,361.98</b>
04	0401	AGRICULTURAL AND BOTANICAL 0401	9,000.00	0.00	0.00	0.00	9,000.00
	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	8,000.00	0.00	0.00	0.00	8,000.00
	0405	CONSTRUCTION, DREDGING, CONVEYING 0405	6,100.00	0.00	0.00	0.00	6,100.00
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	245,500.00	301.95	109,802.75	110,104.70	135,395.30
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	646,300.00	3,835.60	180,674.40	184,510.00	461,790.00
	0412	FIRE FIGHTING AND EMERGENCY 0412	39,600.00	89.70	5,708.14	5,797.84	33,802.16
	0417	HOSPITAL AND LABORATORY 0417	15,000.00	0.00	0.00	0.00	15,000.00
	0418	JANITORIAL AND LAUNDRY 0418	11,000.00	0.00	8,238.80	8,238.80	2,761.20
	0420	OFFICE EQUIPMENT 0420	6,500.00	0.00	0.00	0.00	6,500.00
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	260,300.00	0.00	5,573.28	5,573.28	254,726.72
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	135,600.00	0.00	0.00	0.00	135,600.00
	0430	FURNITURE AND FURNISHINGS 0430	194,400.00	0.00	0.00	0.00	194,400.00
	0499	OTHER EQUIPMENT (NOC) 0499	500.00	0.00	0.00	0.00	500.00
		<b>04 EQUIPMENT</b>	<b>1,577,800.00</b>	<b>4,227.25</b>	<b>309,997.37</b>	<b>314,224.62</b>	<b>1,263,575.38</b>
		<b>Div 2809 OPERATIONS</b>	<b>203,321,543.00</b>	<b>14,161,005.74</b>	<b>57,777,082.78</b>	<b>71,938,088.52</b>	<b>131,383,454.48</b>

**Div 2840 Public Affairs**  
as of Aug 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	40,000.00	0.00	0.00	0.00	40,000.00
	0101	PERM FULL TIME-CIVILIAN 0101	2,027,377.00	330,136.20	0.00	330,136.20	1,697,240.80
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	131.49	0.00	131.49	(131.49)
	0121	TEMPORARY/SEASONAL 0121	164,000.00	32,404.90	0.00	32,404.90	131,595.10
	0161	OVERTIME-CIVILIAN 0161	139,000.00	19,899.76	0.00	19,899.76	119,100.24
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	3,000.00	0.00	0.00	0.00	3,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	3,000.00	475.37	0.00	475.37	2,524.63
	0181	SHIFT 0181	1,400.00	259.86	0.00	259.86	1,140.14
<b>01 PERSONAL SERVICES</b>			<b>2,377,777.00</b>	<b>383,307.58</b>	<b>0.00</b>	<b>383,307.58</b>	<b>1,994,469.42</b>
02	0202	JANITORIAL SERVICES 0202	70,000.00	0.00	9,435.00	9,435.00	60,565.00
	0209	TELEPHONE 0209	0.00	0.00	26.10	26.10	(26.10)
	0210	POSTAGE 0210	100,000.00	0.00	0.00	0.00	100,000.00
	0211	TRANSPORTATION 0211	2,500.00	707.40	0.00	707.40	1,792.60
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	4,500.00	300.00	0.00	300.00	4,200.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	1,000.00	752.00	0.00	752.00	248.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	8,115,000.00	7,003.20	5,699,669.30	5,706,672.50	2,408,327.50
	0255	DUES 0255	47,500.00	40,000.00	0.00	40,000.00	7,500.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	8,000.00	0.00	0.00	0.00	8,000.00
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	310,000.00	0.00	0.00	0.00	310,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	1,000.00	0.00	0.00	0.00	1,000.00
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	28.00	0.00	28.00	(28.00)
	0285	RENTS 0285	53,200.00	0.00	0.00	0.00	53,200.00
<b>02 PURCHASE OF SERVICES</b>			<b>8,712,700.00</b>	<b>48,790.60</b>	<b>5,709,130.40</b>	<b>5,757,921.00</b>	<b>2,954,779.00</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	3,300.00	0.00	0.00	0.00	3,300.00
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	1,000.00	0.00	0.00	0.00	1,000.00
	0310	ELECTRICAL AND COMMUNICATION 0310	50,000.00	0.00	0.00	0.00	50,000.00
	0312	FIRE FIGHTING AND SAFETY 0312	1,000.00	0.00	0.00	0.00	1,000.00
	0317	HOSPITAL AND LABORATORY 0317	3,000.00	0.00	0.00	0.00	3,000.00
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	1,000.00	0.00	0.00	0.00	1,000.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	1,000.00	0.00	0.00	0.00	1,000.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,000.00	0.00	0.00	0.00	1,000.00
	0325	PRINTING 0325	307,500.00	0.00	44,100.00	44,100.00	263,400.00
	0326	RECREATIONAL AND EDUCATIONAL 0326	4,000.00	418.80	0.00	418.80	3,581.20
<b>03 MATERIALS AND SUPPLIES</b>			<b>372,800.00</b>	<b>418.80</b>	<b>44,100.00</b>	<b>44,518.80</b>	<b>328,281.20</b>
04	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	3,000.00	0.00	0.00	0.00	3,000.00
	0417	HOSPITAL AND LABORATORY 0417	1,000.00	0.00	0.00	0.00	1,000.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	1,000.00	0.00	0.00	0.00	1,000.00
	0430	FURNITURE AND FURNISHINGS 0430	6,500.00	0.00	0.00	0.00	6,500.00
	0499	OTHER EQUIPMENT (NOC) 0499	4,000.00	0.00	0.00	0.00	4,000.00
<b>04 EQUIPMENT</b>			<b>15,500.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>15,500.00</b>
<b>Div 2840 PUBLIC AFFAIRS</b>			<b>11,478,777.00</b>	<b>432,516.98</b>	<b>5,753,230.40</b>	<b>6,185,747.38</b>	<b>5,293,029.62</b>

**Div 2842 Planning & Environmental Services**  
as of Aug 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	200,000.00	47,131.76	0.00	47,131.76	152,868.24
	0101	PERM FULL TIME-CIVILIAN 0101	10,595,591.00	1,564,736.04	0.00	1,564,736.04	9,030,854.96
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	42,906.15	0.00	42,906.15	(42,906.15)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	13,177.40	0.00	13,177.40	(13,177.40)
	0121	TEMPORARY/SEASONAL 0121	780,000.00	120,261.44	0.00	120,261.44	659,738.56
	0161	OVERTIME-CIVILIAN 0161	238,000.00	24,994.66	0.00	24,994.66	213,005.34
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	36,000.00	1,923.62	0.00	1,923.62	34,076.38
	0181	SHIFT 0181	11,000.00	593.95	0.00	593.95	10,406.05
<b>01 PERSONAL SERVICES</b>			<b>11,860,591.00</b>	<b>1,815,725.02</b>	<b>0.00</b>	<b>1,815,725.02</b>	<b>10,044,865.98</b>
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	0.00	350.00	350.00	2,650.00
	0202	JANITORIAL SERVICES 0202	5,000.00	0.00	0.00	0.00	5,000.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	5,000.00	350.00	0.00	350.00	4,650.00
	0210	POSTAGE 0210	1,000.00	12.50	0.00	12.50	987.50
	0211	TRANSPORTATION 0211	20,500.00	3,048.93	0.00	3,048.93	17,451.07
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	20,500.00	370.00	0.00	370.00	20,130.00
	0230	MEALS-NON-TRAVEL & OFFCL ENTERTAIN 0230	500.00	0.00	0.00	0.00	500.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	20,397,700.00	10,259.98	15,282,374.34	15,292,634.32	5,105,065.68
	0255	DUES 0255	452,500.00	924.00	0.00	924.00	451,576.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	265,000.00	15,303.00	0.00	15,303.00	249,697.00
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	855,000.00	6,125.00	835,875.00	842,000.00	13,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	310,500.00	89,128.89	80,612.10	169,740.99	140,759.01
	0285	RENTS 0285	38,000.00	4,014.00	25,342.74	29,356.74	8,643.26
<b>02 PURCHASE OF SERVICES</b>			<b>22,374,200.00</b>	<b>129,536.30</b>	<b>16,224,554.18</b>	<b>16,354,090.48</b>	<b>6,020,109.52</b>
03	0301	AGRICULTURAL AND BOTANICAL 0301	50,000.00	490.00	0.00	490.00	49,510.00
	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,100.00	562.50	0.00	562.50	8,537.50
	0305	BUILDING AND CONSTRUCTION 0305	10,000.00	0.00	0.00	0.00	10,000.00
	0307	CHEMICALS AND GASES 0307	50,000.00	560.64	42,678.77	43,239.41	6,760.59
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	8,500.00	0.00	0.00	0.00	8,500.00
	0310	ELECTRICAL AND COMMUNICATION 0310	60,000.00	39.99	0.00	39.99	59,960.01
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	38,500.00	349.00	7,242.00	7,591.00	30,909.00
	0312	FIRE FIGHTING AND SAFETY 0312	5,000.00	0.00	0.00	0.00	5,000.00
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	0.00	0.00	0.00	10,000.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	11,000.00	193.31	0.00	193.31	10,806.69
	0317	HOSPITAL AND LABORATORY 0317	605,000.00	5,445.92	279,510.00	284,955.92	320,044.08
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	15,000.00	1,385.36	1,832.20	3,217.56	11,782.44
	0319	NAUTICAL AND AERONAUTICAL 0319	40,000.00	359.40	0.00	359.40	39,640.60
	0320	OFFICE MATERIALS AND SUPPLIES 0320	12,500.00	625.30	5,000.00	5,625.30	6,874.70
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	20,500.00	5,087.50	0.00	5,087.50	15,412.50
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	15,000.00	352.12	0.00	352.12	14,647.88
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	371,500.00	379.50	133,000.00	133,379.50	238,120.50
	0325	PRINTING 0325	18,000.00	0.00	740.00	740.00	17,260.00
<b>03 MATERIALS AND SUPPLIES</b>			<b>1,349,600.00</b>	<b>15,830.54</b>	<b>470,002.97</b>	<b>485,833.51</b>	<b>863,766.49</b>
04	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	18,400.00	0.00	0.00	0.00	18,400.00
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	5,250.00	0.00	0.00	0.00	5,250.00
	0412	FIRE FIGHTING AND EMERGENCY 0412	20,000.00	0.00	0.00	0.00	20,000.00
	0417	HOSPITAL AND LABORATORY 0417	424,000.00	0.00	23,155.90	23,155.90	400,844.10
	0418	JANITORIAL AND LAUNDRY 0418	15,000.00	0.00	0.00	0.00	15,000.00
	0420	OFFICE EQUIPMENT 0420	11,500.00	0.00	0.00	0.00	11,500.00
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	6,500.00	0.00	0.00	0.00	6,500.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	4,000.00	0.00	0.00	0.00	4,000.00
	0430	FURNITURE AND FURNISHINGS 0430	64,000.00	0.00	0.00	0.00	64,000.00
	0499	OTHER EQUIPMENT (NOC) 0499	15,000.00	0.00	0.00	0.00	15,000.00
<b>04 EQUIPMENT</b>			<b>583,650.00</b>	<b>0.00</b>	<b>23,155.90</b>	<b>23,155.90</b>	<b>560,494.10</b>
<b>Div 2842 PLANNING AND ENVIRONMENTAL SERVICES</b>			<b>36,168,041.00</b>	<b>1,961,091.86</b>	<b>16,717,713.05</b>	<b>18,678,804.91</b>	<b>17,489,236.09</b>

## **Revenue**

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## CITY OF PHILADELPHIA

## WATER FUND

COMPARATIVE STATEMENT OF NET REVENUE COLLECTIONS FOR August 2014 &amp; 2013.

AND FISCAL YEAR TO DATE NET REVENUE COLLECTIONS THRU August 31, 2014 &amp; 2013.

	(A)	(B)	(D)	(E)	(F)	(G)	(H)	(I)	(J)
	Fiscal Year 2014*	Fiscal Year 2015 Budget Estimate	August-13	August-14	Year to Date Fiscal 2014	Year to Date Fiscal 2015	Increase (Decrease)	Necessary to Meet The Current Estimate	% of Budget Estimate Collected
<u>Water Revenue Bureau</u>									
Sales & Charges - Current	\$514,693,142	\$519,169,200	\$40,171,451	\$41,718,893	\$79,962,326	\$81,476,236	\$1,513,910	\$437,692,964	15.69%
Sales & Charges - Prior	\$35,313,804	\$47,324,000	\$4,697,911	\$5,314,336	\$12,526,229	\$15,534,013	\$3,007,784	\$31,789,987	32.82%
<b>Total Water &amp; Sewer Sales and Charges</b>	<b>\$550,006,946</b>	<b>\$566,493,200</b>	<b>\$44,869,362</b>	<b>\$47,033,229</b>	<b>\$92,488,555</b>	<b>\$97,010,249</b>	<b>\$4,521,694</b>	<b>\$469,482,951</b>	<b>17.12%</b>
Penalty	\$8,234,911	\$7,885,000	\$689,155	\$693,419	\$1,372,014	\$1,468,524	\$96,510	\$6,416,476	18.62%
Private Fire Service Connection	\$2,241,182	\$2,284,000	\$177,636	\$197,227	\$347,703	\$403,176	\$55,473	\$1,880,824	17.65%
Industrial Sewer Surcharge	\$4,254,818	\$6,020,000	\$626,031	\$386,063	\$1,071,327	\$808,199	(\$263,128)	\$5,211,801	13.43%
Miscellaneous Revenues	\$5,812,802	\$9,073,000	\$573,097	\$494,731	\$1,116,251	\$1,035,890	(\$80,361)	\$8,037,110	11.42%
<b>Total Water Revenue Bureau</b>	<b>\$570,550,659</b>	<b>\$591,755,200</b>	<b>\$46,935,281</b>	<b>\$48,804,669</b>	<b>\$96,395,850</b>	<b>\$100,726,038</b>	<b>\$4,330,188</b>	<b>\$491,029,162</b>	<b>17.02%</b>
<u>Water Department and Other Departments</u>									
Charges to Other Municipalities	\$31,641,654	\$34,200,000	\$2,687,147	\$2,979,139	\$5,487,688	\$6,011,727	\$524,039	\$28,188,273	17.58%
Interest Earnings	\$165,168	\$1,000,000	\$99,897	\$3,242	(\$225,360)	(\$148,813)	\$76,547	\$1,148,813	-14.88%
Contribution from the Sinking Fund Reserve	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.00%
Miscellaneous - Non Tax Revenue	\$8,216,566	\$5,115,800	\$415,568	\$433,407	\$793,674	\$4,912,256	\$4,118,582	\$203,544	96.02%
<b>Total Locally Generated Non-Tax Revenue</b>	<b>\$610,574,047</b>	<b>\$632,071,000</b>	<b>\$50,137,893</b>	<b>\$52,220,457</b>	<b>\$102,451,852</b>	<b>\$111,501,208</b>	<b>\$9,049,356</b>	<b>\$520,569,792</b>	<b>17.64%</b>
<u>Revenue From Other Governments</u>									
Reimbursement - Federal and State Programs	\$1,298,199	\$850,000	\$0	\$0	\$0	\$741,508	\$741,508	\$108,492	87.24%
<b>Total Revenue From Other Governments</b>	<b>\$1,298,199</b>	<b>\$850,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$741,508</b>	<b>\$741,508</b>	<b>\$108,492</b>	<b>87.24%</b>
<u>Revenue From Other Funds of The City</u>									
General Fund	\$0	\$30,324,000	\$0	\$0	\$0	\$0	\$0	\$30,324,000	0.00%
Aviation Fund	\$0	\$3,042,000	\$0	\$0	\$0	\$0	\$0	\$3,042,000	0.00%
Rate Stabilization Fund	\$0	\$47,927,000	\$0	\$0	\$0	\$0	\$0	\$47,927,000	0.00%
<b>Total Revenue From Other Funds</b>	<b>\$0</b>	<b>\$81,293,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$81,293,000</b>	<b>0.00%</b>
<b>Total Water Fund Revenue</b>	<b>\$611,872,246</b>	<b>\$714,214,000</b>	<b>\$50,137,893</b>	<b>\$52,220,457</b>	<b>\$102,451,852</b>	<b>\$112,242,716</b>	<b>\$9,790,864</b>	<b>\$601,971,284</b>	<b>15.72%</b>

\*Preliminary 06/30/2014

\$611,872,246

	PHLQ0056 Retail Customer Account Trend Report							Report Run Date: 8/7/2014									
Basis2 Customer Billing System								Billing Month/Yr: Jul-14									
Meter Size	5/8	3/4	1	1 1/4	1 1/2	2	3	4	6	8	10	12	Stormwater	Total Metered	Total Unmetered	Grand Total (Stormwater + Metered + Unmetered)	
Current - Billed Accounts																	
Number of Accounts	458,100	66	6,071	1	2,123	2,767	1,344	933	306	69	41	1	49,448	471,822	491	521,761	
Billed usage (CCF)	2,867,662	834	157,600	124	138,591	397,524	435,166	575,123	517,299	158,714	367,387	124	7	5,616,148	46	5,616,201	
Water Billing (\$)	13,427,912	\$ 3,271	\$ 583,608	\$ 398	\$ 446,154	\$ 1,175,060	\$ 1,270,111	\$ 1,639,799	\$ 1,369,681	\$ 407,172	\$ 929,995	\$ 918	\$ 27	\$ 21,254,079	\$ 1,518	\$ 21,255,624	
Sewer Billing (\$)	\$ 10,481,128	\$ 2,568	\$ 470,882	\$ 336	\$ 375,990	\$ 981,660	\$ 1,080,816	\$ 1,348,974	\$ 1,150,494	\$ 294,194	\$ 814,985	\$ 1,019	\$ 19	\$ 17,003,046	\$ 1,229	\$ 17,004,294	
Storm Water Billing (\$)	\$ 7,580,848	\$ 5,758	\$ 814,397	\$ 390	\$ 499,594	\$ 1,143,505	\$ 858,129	\$ 724,221	\$ 550,780	\$ 133,603	\$ 83,864	\$ 1,628	\$ 1,700,657	\$ 12,396,717	\$ 18,178	\$ 14,115,552	
Total W/S/Storm Water Billing (\$)	\$ 31,489,888	\$ 11,597	\$ 1,868,887	\$ 1,124	\$ 1,321,738	\$ 3,300,225	\$ 3,209,056	\$ 3,712,994	\$ 3,070,955	\$ 834,969	\$ 1,828,844	\$ 3,565	\$ 1,700,703	\$ 50,653,842	\$ 20,925	\$ 52,375,470	
Current - Non-Billed Accounts																	
Number of Accounts with USAGE	4,842	-	20	-	-	2	-	-	-	-	-	-	15	4,864	-	4,879	
Number of Accounts without USAGE	43,336	431	509	73	163	159	45	41	23	12	2	-	2,497	44,794	2,495	49,786	
Total Non-billed Accounts	48,178	431	529	73	163	161	45	41	23	12	2	-	2,512	49,658	2,495	54,665	
Billed usage (CCF)	52,130	-	424	-	-	767	-	-	-	-	-	-	39	53,321	-	53,360	
Water Billing (\$)	\$ 208,610	\$ 7	\$ 1,706	\$ -	\$ -	\$ 2,406	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 147	\$ 212,729	\$ 10	\$ 212,886	
Sewer Billing (\$)	\$ 162,504	\$ 8	\$ 1,312	\$ -	\$ -	\$ 2,098	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 106	\$ 165,922	\$ 10	\$ 166,038	
Storm Water Billing (\$)	\$ 377,114	\$ 652	\$ 3,575	\$ -	\$ 2,600	\$ 535	\$ 10	\$ 1,681	\$ -	\$ 85	\$ -	\$ -	\$ 26,538	\$ 386,252	\$ 3,454	\$ 416,244	
Total Water-Sewer Billing (\$)	\$ 748,228	\$ 667	\$ 6,593	\$ -	\$ 2,600	\$ 5,039	\$ 10	\$ 1,681	\$ -	\$ 85	\$ -	\$ -	\$ 26,791	\$ 764,903	\$ 3,474	\$ 795,168	
Fire Service																	
Number of Accounts	1	-	8	1	1	11	8	10	43	58	11	1	-	153	6,120	6,273	
Billed usage (CCF)	-	-	-	-	-	124	410	850	525	756	3	6,270	-	8,938	-	8,938	
Fire Service Charge (\$)	\$ 24	\$ -	\$ 239	\$ -	\$ 24	\$ 264	\$ 168	\$ 240	\$ 1,694	\$ 3,776	\$ 950	\$ 130	\$ -	\$ 7,509	\$ 222,659	\$ 230,168	
Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 388	\$ 1,293	\$ 1,983	\$ 1,673	\$ 2,412	\$ 11	\$ 17,512	\$ -	\$ 25,272	\$ -	\$ 25,272	
Sewer Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 325	\$ 1,091	\$ 1,721	\$ 1,199	\$ 1,991	\$ 8	\$ -	\$ -	\$ 6,335	\$ -	\$ 6,335	
Storm Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Total Billing (\$)	\$ 24	\$ -	\$ 239	\$ -	\$ 24	\$ 977	\$ 2,552	\$ 3,944	\$ 4,566	\$ 8,179	\$ 969	\$ 17,642	\$ -	\$ 39,116	\$ 222,659	\$ 261,775	
Sewer Only																	
Number of Accounts	34	1	2	-	-	4	1	-	2	1	1	1	-	47	22	69	
Billed usage (CCF)	40	-	-	-	-	-	-	-	5	-	-	-	-	45	-	45	
Water Billing (\$)	\$ 178	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 19	\$ -	\$ -	\$ -	\$ -	\$ 197	\$ -	\$ 197	
Sewer Billing (\$)	\$ 969	\$ 24	\$ 955	\$ -	\$ -	\$ 251	\$ 52	\$ -	\$ 188	\$ 63,837	\$ -	\$ -	\$ -	\$ 66,276	\$ 133	\$ 66,409	
Storm Water Billing (\$)	\$ 1,153	\$ 114	\$ 2,905	\$ -	\$ -	\$ 2,324	\$ 825	\$ -	\$ 751	\$ 4,337	\$ -	\$ -	\$ -	\$ 12,409	\$ 6,924	\$ 19,333	
Total Water-Sewer Billing (\$)	\$ 2,300	\$ 138	\$ 3,860	\$ -	\$ -	\$ 2,575	\$ 877	\$ -	\$ 958	\$ 68,174	\$ -	\$ -	\$ -	\$ 78,882	\$ 7,057	\$ 85,939	
Grand Total																	
Number of Accounts	506,313	498	6,610	75	2,287	2,943	1,398	984	374	140	55	3	51,960	521,680	9,128	582,768	
Billed usage (CCF)	2,919,832	834	158,024	124	138,591	398,415	435,576	575,973	517,829	159,470	367,390	6,394	46	5,678,452	46	5,678,544	
Water Billing (\$)	\$ 13,636,700	\$ 3,278	\$ 585,314	\$ 398	\$ 446,154	\$ 1,177,854	\$ 1,271,404	\$ 1,641,782	\$ 1,371,373	\$ 409,584	\$ 930,006	\$ 18,430	\$ 174	\$ 21,492,277	\$ 1,528	\$ 21,493,979	
Sewer Billing (\$)	\$ 10,644,601	\$ 2,600	\$ 473,149	\$ 336	\$ 375,990	\$ 984,334	\$ 1,081,959	\$ 1,350,695	\$ 1,151,881	\$ 360,022	\$ 814,993	\$ 1,019	\$ 125	\$ 17,241,579	\$ 1,372	\$ 17,243,076	
Fire Service Charge (\$)	\$ 24	\$ -	\$ 239	\$ -	\$ 24	\$ 264	\$ 168	\$ 240	\$ 1,694	\$ 3,776	\$ 950	\$ 130	\$ -	\$ 7,509	\$ 222,659	\$ 230,168	
Storm Water Billing (\$)	\$ 7,959,115	\$ 6,524	\$ 820,877	\$ 390	\$ 502,194	\$ 1,146,364	\$ 858,964	\$ 725,902	\$ 551,531	\$ 138,025	\$ 83,864	\$ 1,628	\$ 1,727,195	\$ 12,795,378	\$ 28,556	\$ 14,551,129	
Total Billing (\$)	\$ 32,240,440	\$ 12,402	\$ 1,879,579	\$ 1,124	\$ 1,324,362	\$ 3,308,816	\$ 3,212,495	\$ 3,718,619	\$ 3,076,479	\$ 911,407	\$ 1,829,813	\$ 21,207	\$ 1,727,494	\$ 51,536,743	\$ 254,115	\$ 53,518,352	
Billed volume, million gallons	Small meters (5/8", 3/4")	2,185							Billed volume, million gallons	Large Meter Accounts	2,063			Total Billed volume, million gallons		4,248	
Billed volume, million gallons per day		70.5							Billed volume, million gallons per day		66.5			Billed volume, million gallons per day		137.0	



**PHILLY STAT**

Performance Measure	Unit	DEPT-WIDE PERFORMANCE MEASURES							YTD, Avg. or Variance	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
<b>WATER FUND REVENUE Cumulative Revenue</b>	Act. \$	\$60,245,115							\$60,245,115	#VALUE!	\$52,914,216	\$52,914,216	\$657,029,476	\$645,187,867
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$52,914,216	\$52,914,216	\$676,202,420	
FY' 14 Actuals	\$	\$52,914,216	\$12,990,860	\$153,253,557	\$210,751,103	\$254,244,152	\$303,232,362	\$354,556,517	\$657,029,476		\$0	\$0	-\$19,172,944	
FY' 14 Targets	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$204,463,628	\$255,180,298	\$300,470,811	\$350,532,320	\$676,202,420	8.9%	\$50,578,672	\$50,578,672	\$611,980,099	
<b>WATER DEPARTMENT Cumulative Obligations</b>	Act. \$	\$79,548,041							\$79,548,041	#VALUE!	\$63,400,563	\$63,400,563	\$305,226,625	\$299,689,238
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$63,400,563	\$63,400,563	\$322,392,448	
FY' 14 Actuals	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$134,676,383	\$150,127,570	\$179,930,520	\$191,411,859	\$305,226,625		\$0	\$0	-\$17,165,823	
FY' 14 Targets	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$130,471,085	\$157,960,187	\$175,878,687	\$197,036,789	\$322,392,448	24.7%	\$43,772,616	\$43,772,616	\$302,561,110	
<b>WATER DEPARTMENT Cumulative Overtime</b>	Act. \$	\$1,012,618							\$1,012,618	#VALUE!	\$985,667	\$985,667	\$13,933,674	\$12,455,314
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$985,667	\$985,667	\$13,006,669	\$12,545,109
FY' 14 Actuals	\$	\$985,667	\$1,896,778	\$2,816,287	\$3,792,233	\$4,801,093	\$6,414,463	\$7,999,994	\$13,933,674		\$0	\$0	\$927,005	-\$89,795
FY' 14 Targets	\$	\$985,667	\$1,896,778	\$3,283,237	\$4,252,037	\$5,310,237	\$6,406,037	\$7,541,637	\$13,006,669	7.8%	\$1,008,209	\$1,008,209	\$12,455,314	

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

\* Quarterly data is actual, other months are averages.

PStat14

## **WATER STATISTICS**

The Philadelphia Water Department distributed an average of 237.7 mgd of water from its treatment facilities during the month of June. This number is higher than June 2013 (235.2 mgd).

Water Revenue records show that for this June, 149.2 mgd of water was billed to customers throughout the City and suburbs. This figure is much lower than last June (174.0 mgd).

### ***Unbilled water increased to 92.2 mgd.***

The following table shows water statistic trends for the previous twelve month period.

	Water Delivery (MGD)	Billed Consumption* (MGD)			Unbilled Water (MGD)	# of Accounts*		
		City	Exports	Total		Large	Small**	Total
8/12 – 7/13	237.6	135.9	14.1	150.1	<b>87.5</b>	12,788	460,633	473,421
9/12 – 8/13	236.8	136.3	14.3	150.5	<b>86.2</b>	12,842	460,431	473,273
10/12 – 9/13	236.4	135.8	14.4	150.1	<b>86.3</b>	12,842	460,431	473,273
11/12 – 10/13	235.9	134	14.6	148.6	<b>87.4</b>	12,955	460,313	473,268
12/12 – 11/13	235.6	133.7	14.7	148.3	<b>87.3</b>	13,010	460,448	473,458
1/13 – 12/13	235.6	135.5	14.7	150.2	<b>85.5</b>	13,070	460,546	473,616
2/13 – 1/14	237.1	133.6	15.1	148.6	<b>88.5</b>	13,129	460,572	473,701
3/13 – 2/14	238.4	134.1	15	149.1	<b>89.3</b>	13,191	460,611	473,802
4/13 – 3/14	239	134.1	15	149.1	<b>89.9</b>	13,247	460,640	473,888
5/13 – 4/14	239.2	133.5	14.9	148.4	<b>90.8</b>	13,296	460,709	474,005
6/13 – 5/14	239.2	133.1	14.8	148	<b>91.2</b>	13,345	460,947	474,292
7/13 – 6/14	239.4	132.6	14.6	147.2	<b>92.2</b>	13,390	461,066	474,456

\* Does not include Sewer Only (60) and unbilled accounts

\*\* 5/8" and 3/4" meters

### **Leak Detection Program**

During June 2014, Leak Detection crews surveyed **74** miles of pipeline and confirmed the abatement of **zero** leaks detected during these or previous surveys. Difficult-to-locate leaks were referred to Leak Detection for pinpointing, which resulted in the abatement of **38** additional leaks for the month. Savings attributed to these repairs are as follows:\*


	June 2014	Fiscal Year to Date
Quantity of leakage abated, MDG	1.37	14.9
Annual cost to PWD if leaks unabated	\$ 173,400	\$ 1,881,100
Crew costs - Detection/Abatement	\$ 134,500	\$ 1,659,500

\* These totals do not represent all leaks repaired by the PWD during June 2014.

**\*\*Report generated by Planning & Research**

**Itron/Philadelphia - Monthly Control Day Readings - Period: 2014-07 (06/21/2014 - 07/22/2014)**

Control	Total	Meters	Missed	Pct
Day	Meters	Read	Reads	Read
1	8074	7900	174	97.84%
2	8024	7904	120	98.50%
3	8188	8110	78	99.05%
4	7808	7593	215	97.25%
5	7735	7541	194	97.49%
6	8065	7824	241	97.01%
7	9148	8921	227	97.52%
8	8928	8721	207	97.68%
9	8668	8396	272	96.86%
10	8392	8180	212	97.47%
11	8745	8421	324	96.30%
12	10021	9750	271	97.30%
13	8399	8171	228	97.29%
14	8009	7702	307	96.17%
15	6945	6611	334	95.19%
16	8511	8363	148	98.26%
17	8047	7977	70	99.13%
18	7632	7494	138	98.19%
19	8035	7906	129	98.39%
20	7028	6793	235	96.66%
21	8024	7804	220	97.26%
22	5533	5284	249	95.50%
23	7102	6845	257	96.38%
24	6784	6602	182	97.32%
25	5577	5363	214	96.16%
26	8480	8368	112	98.68%
27	8784	8697	87	99.01%
28	9738	9625	113	98.84%
29	7501	7172	329	95.61%
30	7569	7292	277	96.34%
31	7869	7748	121	98.46%
32	8517	8411	106	98.76%
33	9068	8979	89	99.02%
34	7846	7654	192	97.55%
35	7434	7218	216	97.09%
36	7969	7646	323	95.95%
37	8554	8289	265	96.90%
38	8778	8597	181	97.94%
39	9194	9027	167	98.18%
40	9190	8992	198	97.85%
41	8983	8891	92	98.98%
42	6933	6740	193	97.22%
43	8808	8650	158	98.21%
44	8820	8645	175	98.02%
45	8400	8231	169	97.99%
46	9233	9155	78	99.16%
47	9503	9408	95	99.00%
48	9661	9536	125	98.71%

Control	Total	Meters	Missed	Pct	
Day	Meters	Read	Reads	Read	
49	8625	8465	160	98.14%	
50	8721	8492	229	97.37%	
51	6028	5744	284	95.29%	
52	6099	5750	349	94.28%	
53	6856	6638	218	96.82%	
54	8238	8005	233	97.17%	
55	9797	9600	197	97.99%	
56	7278	7081	197	97.29%	
57	5931	5673	258	95.65%	
58	6027	5772	255	95.77%	
59	8764	8678	86	99.02%	
60	9494	9359	135	98.58%	
486,112		474,404	11,708	97.59%	
Adjustment Details					
			Over 30 Days	Within 30 Days	
Bad Pipe Condition			2	0	
Bad Service Value			1	0	
Can Not Locate			1	0	
Change Out			73	0	
Found Complete			10	0	
No Response			2918	2	
Obstruction			3	0	
PWD Change Out			219	27	
Refused			26	0	
Theft			23	0	
Unsafe			1	0	
Vacant Property			2050	2	
Total:			5327	31	
Adjusted Totals					
	Total Meters	Meters	Missed	Pct	Cost Per
		Read	Reads	Read	Read
	480,785	474,404	6,381	98.67%	\$0.30
					\$142,321.20
Monthly Reading Acceptance - 2014-07					
Manager, Itron Outsource Operations / Date					
 Aug 6, 2014 /					
Director, Philadelphia Municipal Authority / Date					

## **Personnel**

Staff Levels Pg 21

Overtime Report Pg 22

Sick Leave Usage Pg 23

Injured on Duty Pg 24

Vehicle Accidents Pg 25

PWD & WRB OPERATING & CAPITAL FUND STAFF LEVELS																
	Budgeted		Actuals		Actuals											
	Positions		July '14		July		Year To		YTD Avg.%		FY '14 YTD		FY '14 Act.		FY '13 Act.	
	FY '15		7/13		7/27		Date Avg.		of Budget #		Average		Year End		Year End	
<u>PWD</u>	Oper.	Cap.	Oper.	Cap.	Oper.	Cap.	Oper.	Cap.	Oper.	Cap.	Oper.	Cap.	Oper.	Cap.	Oper.	Cap.
HUMAN RES. DIV.	24	----	27	----	31	----	29	----	121%	----	21	----	21	----	21	----
FINANCE & ADM.*	185	3	151	3	147	3	149	3	81%	100%	155	3	156	4	152	6
PLAN. & ENG. DIV. *	19	251	19	198	18	199	19	199	97%	79%	19	206	19	198	19	204
Construction	----	105	----	102	----	102	----	102	----	97%	----	99	----	102	----	99
DESIGN *	7	85	7	53	7	53	7	53	100%	62%	7	56	7	53	7	54
PRO. CNTRL. & GIS.*	12	8	12	6	11	7	12	7	96%	81%	12	8	12	6	12	8
SURVEY *	----	53	----	37	----	37	----	37	----	70%	----	43	----	37	----	43
PLAN. & ENV. SERV.	186	26	187	15	191	14	189	15	102%	56%	174	13	189	15	175	13
Plan. & Research *	37	7	38	7	38	7	38	7	103%	100%	29	5	37	7	29	5
Watersheds Group *	42	6	49	0	49	0	49	0	117%	0%	45	0	48	0	45	----
BLS MTL*	107	13	100	8	104	7	102	8	95%	58%	100	8	104	8	101	8
OPERATIONS DIV.	1,454		1,302		1,316		1,309		90%		1,306		1,325		1,298	
Baxter WTP	56		48		50		49		88%		53		49		53	
Belmont WTP	53		49		51		50		94%		49		51		48	
Collector Sys. Supt.	10		10		10		10		100%		8		10		7	
Customer Service	27		23		23		23		85%		25		23		24	
Delin. & Restor. Svcs	44		44		44		44		100%		45		44		45	
Distribution	258		243		245		244		95%		250		247		251	
FLOW CONTROL *	90		70		69		70		77%		68		73		66	
INDUSTRIAL WASTE	18		16		16		16		89%		15		17		16	
INLET CLEANING	106		93		94		94		88%		92		93		91	
Load Control	26		24		25		25		94%		25		25		24	
MATERIALS MGMT.	42		38		38		38		90%		38		39		39	
Meter Shop	54		51		51		51		94%		41		51		39	
Northeast WPCP *	132		110		111		111		84%		115		112		112	
Operations Admin.	12		10		11		11		88%		12		11		12	
Plumb. Repair Prog. *	9		10		10		10		111%		8		10		8	
Pumping	49		44		45		45		91%		49		46		49	
Queen Lane WTP	55		51		51		51		93%		48		51		49	
Sewer Maintenance	209		181		182		182		87%		182		184		182	
Southeast WPCP	67		58		59		59		87%		60		59		60	
Southwest WPCP	125		118		120		119		95%		112		119		112	
TREATMENT HQ.	7		7		7		7		100%		8		7		7	
WATER CONV. HQ. *	5		4		4		4		80%		3		4		4	
PUBLIC AFFAIRS DIV.	42		41		41		41		98%		39		40		39	
OPER. FUND TOTAL	1,910		1,727		1,744		1,736		91%		1,714		1,750		1,704	
CAP. FUND TOTAL		280		216		216		216		77.1%		222		217		223
PWD DEPT. TOTAL	2,190		1,943		1,960		1,952		89.11%		1,936		1,967		1,927	
Active PWD Vacancies			-		196		196		----		208		189		192	----
Vac. % of Act. Staff			----		----		10.0%		10.0%		10.8%		9.6%		10.0%	----
Vac. % of Bud. Staff			----		----		8.9%		8.9%		9.5%		8.6%		8.7%	----

**DUFFY REPORT CURRENTLY BEING MODIFIED ALL NUMBERS REPORTED IN THIS REPORT ARE ESTIMATES**

Current year data is complete, w/ some periods hidden. Source - Duffy report base # of FT staff. Slight rounding in current & prior YTD avg. c

\* UNITS WITH SIGNIFICANT VARIANCES (or over 100%) ARE IN BOLD.

Payroll Report of Employee Count and Overtime For Permanent Employees For Payperiods 7/18 and 8/1/2014			
Fund Name	Employees in Pay Status (#)	Employees Base Pay (\$)	Employee Overtime Pay (\$)
<b>Capital Fund</b>	<b>215</b>	<b>938,303</b>	<b>35,715</b>
<b>Engineering &amp; Design</b>	<b>197</b>	<b>864,378</b>	<b>34,630</b>
CAPITAL CONSTRUCTION	102	471,521	28,880
CAPITAL DESIGN	52	243,865	868
CAPITAL PROJECTS CONTROL	6	33,694	-
CAPITAL SURVEY	37	115,298	4,882
<b>Environmental Services</b>	<b>15</b>	<b>66,394</b>	<b>1,085</b>
CAPITAL MATERIALS TESTING LAB R&R	8	35,837	1,085
CAPITAL PLANNING AND RESEARCH R&R	7	30,557	-
<b>Finance</b>	<b>3</b>	<b>7,532</b>	<b>-</b>
CAPITAL ACCOUNTING R&R	3	7,532	-
<b>Operating Fund</b>	<b>1745</b>	<b>6,317,212</b>	<b>1,048,746</b>
<b>Engineering &amp; Design</b>	<b>7</b>	<b>34,735</b>	<b>-</b>
DESIGN-OPER FD	7	34,735	-
<b>Environmental Services</b>	<b>190</b>	<b>889,161</b>	<b>14,854</b>
BUREAU OF LABORATORY SERVICES	94	438,420	9,826
OFFICE OF WATERSHEDS	49	232,656	-
PLANNING AND RESEARCH	38	188,244	-
WW LABS/CENTRAL LAB.	9	29,841	5,029
<b>Finance</b>	<b>151</b>	<b>560,799</b>	<b>58,155</b>
ACCOUNTING-RC	18	69,657	6,903
FACILITIES MGMT	81	245,834	23,924
FIN & RATE ANAL-RC	8	44,175	-
GENERAL SUPPORT	17	111,703	653
MACHINE SHOP	7	22,530	-
SECURITY	20	66,900	26,675
<b>Human Resources and Administration</b>	<b>32</b>	<b>88,646</b>	<b>2,631</b>
ADMIN SERV	5	8,023	257
ADMINISTRATION	9	15,147	921
PERSONNEL	12	42,385	1,248
SAFETY	3	13,628	-
TRAINING	3	9,463	204
<b>Operations</b>	<b>1325</b>	<b>4,601,713</b>	<b>963,736</b>
BAXTER WTP-RC	50	183,528	36,636
BELMONT WTP-RC	51	194,733	42,965
COLL SUPP SYS-ORC-RC	10	54,526	870
CONVEYANCE HDQTRS-RC	4	22,186	-
CUSTOMER SERVICE-RC	23	84,438	15,836
DELAWARE PUMPING	23	84,277	18,792
DELINQ & RESTOR	44	161,914	66,879
DISTRIBUTION-RC	246	842,893	281,713
FLOW CNTRL WW	30	113,237	29,892
FLOW CONTROL	40	134,262	16,719
INDUSTRIAL WASTE-RC	15	71,556	7,976
INLET CLEANING-RC	94	281,324	43,854
LOAD CONTROL-RC	25	105,022	10,499
METER SHOP	51	156,477	23,427
MTLS MGT-29TH ST	17	45,576	853
MTLS MGT-ARA	4	14,021	1,441
MTLS MGT-COLLECTORS	4	10,520	-
MTLS MGT-N E	8	22,340	765
MTLS MGT-S E	1	2,688	-
MTLS MGT-S W	4	11,230	1,018
NORTHEAST PLANT	112	393,283	66,550
ONE CALL	12	36,001	-
OPER ADM 3RD FL	11	65,520	34
PLUMBING REPAIRS	10	36,311	8,838
QUEEN LANE WTP-RC	51	188,205	36,015
SCHUYLKILL PUMPING	22	34,257	5,890
SEWER MAINTENANCE-RC	180	585,013	124,842
SOUTHEAST PLANT	59	221,519	43,124
SOUTHWEST PLANT	118	417,801	78,279
WATER TREAT HDQTR-RC	6	27,057	30
<b>Public Affairs</b>	<b>40</b>	<b>142,158</b>	<b>9,370</b>
CUSTOMER INFO-RC	16	43,028	1,810
PUBLIC RELATIONS-RC	24	99,130	7,560
<b>Grand Total</b>	<b>1960</b>	<b>7,255,515</b>	<b>1,084,462</b>

SICK LEAVE USAGE														
Average Number of Workdays Used per Employee														
PWD	FY15 Actual July'14						Annual Leave Days Per Employee							
	Paid Sick				Unpaid Sick	Paid and Unpaid Sick	FY14 Actual Through July				Unpaid Sick	Paid and Unpaid Sick	FY13 Actual	FY12 Actual
	Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days	Paid Sick				Total Days	Total Days	Paid and Unpaid Sick	Paid and Unpaid Sick
	Days*2	0-2 days	3-5 days	>6 days	Total Days	Total Days	Days*2	0-2 days	3-5 days	>6 days	Total Days	Total Days	Total Days	Total Days
Water Treatment HQ	3.76	0.63	0.38	2.75	0.00	3.76	0.77	0.77	0.00	0.00	0.00	0.77	17.11	16.00
Customer Service	1.90	0.71	0.27	0.92	0.00	1.90	0.58	0.58	0.00	0.00	0.00	0.58	13.32	14.67
Industrial Waste	1.67	0.62	0.00	1.06	0.00	1.68	0.67	0.67	0.00	0.00	0.00	0.67	11.32	11.02
Sewer Maintenance	1.24	0.96	0.12	0.17	0.00	1.25	0.86	0.74	0.07	0.04	0.00	0.85	11.62	12.16
SEWPC Plant	1.18	1.09	0.10	0.00	0.00	1.19	0.90	0.70	0.12	0.07	0.00	0.89	13.25	13.84
Finance	1.12	0.76	0.09	0.27	0.00	1.12	0.76	0.64	0.02	0.09	0.00	0.75	10.39	10.55
Flow Control	1.07	0.43	0.08	0.56	0.00	1.07	0.31	0.31	0.00	0.00	0.00	0.31	10.74	11.83
SWWPC Plant	1.05	0.61	0.17	0.27	0.00	1.05	0.53	0.46	0.00	0.07	0.00	0.53	13.54	13.00
Meter Shop	1.04	0.98	0.05	0.00	0.00	1.03	0.82	0.58	0.07	0.18	0.00	0.83	14.08	14.63
Plumbing Repair	1.04	1.04	0.00	0.00	0.00	1.04	0.57	0.57	0.00	0.00	0.00	0.57	11.27	12.54
Baxter WT Plant	1.01	0.55	0.11	0.35	0.00	1.01	0.64	0.48	0.16	0.00	0.00	0.64	10.13	13.76
Distribution	0.99	0.78	0.10	0.11	0.00	0.99	0.60	0.47	0.06	0.07	0.00	0.60	12.64	13.10
PWD Average	0.94	0.68	0.09	0.17	0.00	0.94	0.61	0.51	0.04	0.06	0.00	0.61	11.33	11.74
Water Conveyance HQ	0.91	0.34	0.57	0.00	0.00	0.91	0.19	0.19	0.00	0.00	0.00	0.19	11.27	12.54
NEWPC Plant	0.89	0.67	0.05	0.18	0.00	0.90	0.66	0.44	0.05	0.16	0.01	0.66	10.79	11.28
Security	0.83	0.70	0.13	0.00	0.00	0.83	0.58	0.45	0.13	0.00	0.00	0.58	11.72	8.25
Projects Control & 1 Call	0.78	0.78	0.00	0.00	0.00	0.78	0.25	0.25	0.00	0.00	0.00	0.25	13.74	13.87
Belmont WT Plant	0.77	0.71	0.05	0.00	0.00	0.76	0.55	0.55	0.00	0.00	0.00	0.55	9.74	11.60
Inlet Cleaning	0.76	0.70	0.06	0.00	0.00	0.76	0.74	0.69	0.00	0.05	0.00	0.74	10.48	10.48
Admin. & HR Division	0.76	0.67	0.09	0.00	0.00	0.76	0.00	0.00	0.00	0.00	0.00	0.00	11.16	10.08
Materials Management	0.73	0.66	0.07	0.00	0.02	0.75	0.65	0.65	0.00	0.00	0.00	0.65	10.71	11.39
Queen Lane WT Plant	0.69	0.59	0.10	0.00	0.00	0.69	0.49	0.44	0.05	0.00	0.00	0.49	8.27	9.17
Planning & Research	0.67	0.29	0.00	0.38	0.00	0.67	0.26	0.26	0.00	0.00	0.00	0.26	9.27	10.93
Collector System Support	0.67	0.67	0.00	0.00	0.00	0.67	0.19	0.19	0.00	0.00	0.00	0.19	9.33	10.19
Public Affairs	0.63	0.56	0.06	0.00	0.00	0.62	0.64	0.57	0.07	0.00	0.00	0.64	9.06	11.53
Delinquency & Restoration	0.57	0.44	0.13	0.00	0.00	0.57	0.65	0.46	0.06	0.12	0.00	0.64	11.76	12.81
Pumping	0.50	0.38	0.12	0.00	0.00	0.50	0.82	0.46	0.06	0.30	0.00	0.82	7.17	7.30
Load Control	0.44	0.44	0.00	0.00	0.00	0.44	0.36	0.36	0.00	0.00	0.00	0.36	8.17	6.46
BLS	0.44	0.20	0.00	0.24	0.00	0.44	0.13	0.13	0.00	0.00	0.00	0.13	7.66	7.13
Design	0.40	0.40	0.00	0.00	0.00	0.40	0.27	0.27	0.00	0.00	0.00	0.27	3.73	8.69
Watersheds	0.39	0.31	0.00	0.08	0.00	0.39	0.28	0.28	0.00	0.00	0.00	0.28	7.66	8.03
Operations Administration	0.18	0.18	0.00	0.00	0.00	0.18	0.03	0.03	0.00	0.00	0.00	0.03	13.61	23.39
Survey	0.00	0.00	0.00	0.00	0.00	0.00	0.10	0.10	0.00	0.00	0.00	0.10	10.34	10.94
Construction	0.00	0.00	0.00	0.00	0.00	0.00	0.10	0.10	0.00	0.00	0.00	0.10	7.38	7.55

\*1 Calculated as an estimate based on Fiscal Year to Date usage.

\*2 PWD units are ranked highest to lowest based on the annualized estimate of the total number of sick days used per employee.

## INJURED ON DUTY

PWD	Fiscal Year 2015 - July'14				Fiscal Year 2014 (Through July)				Fiscal Year 2013 (July 12 - June 13)			
	Injuries				Injuries				Injuries			
	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total
<b>Operations</b>	<u>6</u>	<u>3</u>	<u>7</u>	<u>16</u>	<u>6</u>	<u>5</u>	<u>11</u>	<u>22</u>	<u>41</u>	<u>76</u>	<u>102</u>	<u>219</u>
Sewer Maint.	2	1	3	6	3	0	2	5	7	18	23	48
Inlet Cleaning	2	1	1	4	0	1	2	3	9	10	31	50
Distribution	0	1	2	3	2	1	1	4	11	19	10	40
SWWPCP	1	0	0	1	0	1	1	2	4	5	9	18
Load Control	0	0	1	1	0	0	0	0	0	0	0	0
Delinquency & Restoration	1	0	0	1	0	0	0	0	1	3	0	4
Flow Control	0	0	0	0	1	0	0	1	2	3	3	8
Pumping	0	0	0	0	0	0	0	0	3	1	2	6
NEWPCP	0	0	0	0	0	1	0	1	0	7	8	15
Queen Lane	0	0	0	0	0	1	0	1	1	0	1	2
Customer Service	0	0	0	0	0	0	0	0	1	0	3	4
SEWPCP	0	0	0	0	0	0	1	1	2	4	1	7
Materials Management	0	0	0	0	0	0	0	0	0	2	5	7
Baxter	0	0	0	0	0	0	1	1	0	0	2	2
Plumbing Repairs	0	0	0	0	0	0	1	1	0	0	0	0
Conveyance HQ	0	0	0	0	0	0	0	0	0	0	0	0
Belmont	0	0	0	0	0	0	0	0	0	3	1	4
Industrial Waste	0	0	0	0	0	0	1	1	0	0	1	1
Meter Shop	0	0	0	0	0	0	0	0	0	0	1	1
Security	0	0	0	0	0	0	1	1	0	1	0	1
Operations Administration	0	0	0	0	0	0	0	0	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0	0	1	1
Collector Support	0	0	0	0	0	0	0	0	0	0	0	0
<b>Planning &amp; Engineering</b>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>	<u>7</u>	<u>11</u>	<u>20</u>
Survey	0	0	0	0	0	0	0	0	2	3	4	9
BLS	0	0	0	0	0	0	0	0	0	1	6	7
Projects Control	0	0	0	0	0	0	0	0	0	0	0	0
Design	0	0	0	0	0	0	0	0	0	0	0	0
Construction	0	0	0	0	0	0	0	0	0	3	0	3
Planning & Research	0	0	0	0	0	0	0	0	0	0	1	1
Watersheds	0	0	0	0	0	0	0	0	0	0	0	0
<b>Human Resources</b>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>2</u>	<u>0</u>
Public Affairs	0	0	0	0	0	0	0	0	0	2	2	4
Finance & Admin.	0	0	1	1	0	2	0	2	3	3	8	14
Fac. Mgmt. & Mach. Shop	0	0	1	1	0	2	0	2	2	3	6	11
<b>PWD TOTALS</b>	<u>6</u>	<u>3</u>	<u>8</u>	<u>17</u>	<u>6</u>	<u>7</u>	<u>13</u>	<u>26</u>	<u>46</u>	<u>88</u>	<u>125</u>	<u>257</u>



VEHICLE ACCIDENT REPORT									
PWD Group	FY 2015 - July'14			FY 2014 (July - June)			FY 2013 (July 12 - June 13)		
	Preventable	Non-Preventable	TOTALS	Preventable	Non-Preventable	Totals	Preventable	Non-Preventable	Totals
<u>Subtotal</u>	<u>5</u>	<u>8</u>	<u>13</u>	<u>79</u>	<u>112</u>	<u>191</u>	<u>41</u>	<u>53</u>	<u>94</u>
Distribution	2	2	4	21	30	51	11	10	21
Sewer Maintenance	2	4	6	17	27	44	11	15	26
Inlet Cleaning	1	0	1	13	14	27	7	10	17
Pumping	0	1	1	6	11	17	2	2	4
Delinquency & Restoration	0	0	0	7	7	14	0	1	1
Flow Control	0	0	0	2	9	11	0	1	1
NEWPCP	0	0	0	2	2	4	4	3	7
SEWPCP	0	0	0	4	0	4	2	1	3
SWWPCP	0	0	0	2	1	3	0	1	1
Baxter	0	0	0	0	2	2	0	0	0
Plumbing Repairs	0	0	0	0	2	2	0	0	0
Customer Service	0	1	1	2	2	4	1	3	4
Security	0	0	0	0	1	1	0	0	0
Metering	0	0	0	1	2	3	2	5	7
Queen Lane	0	0	0	0	0	0	1	0	1
Load Control	0	0	0	0	1	1	0	1	1
Collector Support	0	0	0	0	0	0	0	0	0
Operations Admin.	0	0	0	0	0	0	0	0	0
Belmont	0	0	0	0	0	0	0	0	0
Industrial Waste	0	0	0	2	1	3	0	0	0
Synagro/BRC	0	0	0	0	0	0	0	0	0
Conveyance HQ	0	0	0	0	0	0	0	0	0
Materials Management	0	0	0	0	0	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0
<u>Planning &amp; Engineering</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>4</u>	<u>11</u>	<u>15</u>	<u>3</u>	<u>4</u>	<u>7</u>
BLS	0	0	0	4	3	7	0	1	1
Survey	0	0	0	0	4	4	0	0	0
Construction	0	0	0	0	3	3	1	2	3
Design	0	0	0	0	0	0	0	0	0
Planning & Research	0	0	0	0	0	0	1	1	2
Watersheds	0	0	0	0	1	1	1	0	1
<u>IS&amp;T</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<u>Human Resources</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<u>Finance &amp; Admin.</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>
Fac. Mgmt. & Mach. Shop	0	0	0	2	4	6	1	3	4
<u>Public Affairs</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>1</u>
<b>PWD TOTALS</b>	<b>5</b>	<b>8</b>	<b>13</b>	<b>85</b>	<b>129</b>	<b>214</b>	<b>45</b>	<b>61</b>	<b>106</b>

\*Accidents are presently not being categorized as Preventable/non-preventable.

## **Energy Use**

Billing Summary - Wastewater	Pg	27
Billing Summary - Water	Pg	28
Heating Gas Bill	Pg	29

## July 2014 Billing Summary

WASTEWATER	Period	Power Factor *	Demand (Kw)			Usage Kwh	Cost				FY 15 YTD	
			on pk	off pk	plc**		PPL	PECO	Total	Unit	Kwh	Cost
Southwest	6/30 - 8/1	97.2	8375	9,780	6163	5,600,137	\$ 406,412	\$ 45,955	\$ 452,367	0.0808	5,600,137	\$ 452,367
Northeast	6/30 - 7/31	98.2	4400	5547	5041	442,806	\$ 32,135	\$ 22,789	\$ 54,924	0.1240	442,806	\$ 54,924
Southeast	7/1 - 7/31	98.1	2992	3531	1243	1,408,913	\$ 102,247	\$ 15,057	\$ 117,304	0.0833	1,408,913	\$ 117,304
Cent Sch PS	7/2 - 8/1	91.2	1693	2139	775	544,097	\$ 39,486	\$ 8,413	\$ 47,899	0.0880	544,097	\$ 47,899
WW HQ	7/1 - 8/1	--	229	203	184	77,440	\$ 5,620	\$ 1,562	\$ 7,182	0.0927	77,440	\$ 7,182
Neil Dr	7/1 - 8/1	--	179	153	142	33,840	\$ 2,456	\$ 752	\$ 3,208	0.0948	33,840	\$ 3,208
Mingo Cr	7/2 - 8/1	--	1871	1740	15	34,738	\$ 2,372	\$ 7,002	\$ 9,374	0.2698	34,738	\$ 9,374
43rd st PS	7/1 - 8/1	--	69	70	65	24,864	\$ 1,804	\$ 653	\$ 2,457	0.0988	24,864	\$ 2,457
Venice Isle PS	6/30 - 7/30	--	146			5,952	\$ 432	\$ 801	\$ 1,233	0.2072	5,952	\$ 1,233
BLS	6/24 - 7/24	92.6	146			5,952	\$ 432	\$ 801	\$ 1,233	0.2072	5,952	\$ 1,233

\*\*Report generated by Planning & Research

 contract minimum

\*\*PLC - peak load contribution - changes every June, average of the five highest hourly loads in the PJM territory for the previous year

 power factor adjustment

\* Power factor penalty levied when < 90

## -- estimated data

	MAY				FY 15 YTD			
	kwh	cost	unit cost		kwh	cost	unit cost	
Total Water	10,779,079		879,882	\$ 0.0816	10,779,079	\$ 879,882	0.0816	
Total Wastewater	8,427,653		717,708	\$ 0.0852	8,427,653	\$ 717,708	0.0852	
PWD Total ++	19,206,732		1,597,590	\$ 0.0832	19,206,732	\$ 1,597,590	0.0832	
++ represents over 99.5 % of total usage and costs								

July 2014 Billing Summary												
WATER	Period	Power Factor*	Demand (Kw)			Usage Kwh	Cost				FY 15 YTD	
			on pk	off pk	plc**		PPL	PECO	Total	unit	Kwh	Cost
Baxter WTP	6/25 - 7/25	89.8	550	615	374	300,778	\$ 21,829	\$ 3,131	\$ 24,960	0.0830	24,960	\$ 24,960
Belmont WTP	6/24 - 7/24	96.7	366	438	198	179,676	\$ 13,039	\$ 2,173	\$ 15,212	0.0847	15,212	\$ 15,212
Queen Lane WTP	6/25 - 7/25	82.3	615	549	532	266,213	\$ 19,320	\$ 3,306	\$ 22,626	0.0850	22,626	\$ 22,626
Torresdale PS	6/25 - 7/24	96.2	3415	4130	3108	2,237,667	\$ 162,391	\$ 19,613	\$ 182,004	0.0813	182,004	\$ 182,004
Lardner's Pt PS	6/25 - 7/25	99.1	3015	4343	2798	2,348,523	\$ 170,436	\$ 19,324	\$ 189,760	0.0808	189,760	\$ 189,760
Bel RWPS	6/25 - 7/24	99.7	1992	3573	1999	1,716,772	\$ 124,589	\$ 14,620	\$ 139,209	0.0811	139,209	\$ 139,209
QL RWPS	6/25 - 7/25	99.9	1849	5318	916	2,018,894	\$ 146,515	\$ 17,424	\$ 163,939	0.0812	163,939	\$ 163,939
QL PS (new)	6/25 - 7/25	92.8	624	1015	611	541,433	\$ 39,293	\$ 4,581	\$ 43,874	0.0810	43,874	\$ 43,874
Bel HSPS	6/25 - 7/23	98.4	361	366	405	214,461	\$ 15,564	\$ 2,239	\$ 17,803	0.0830	17,803	\$ 17,803
East Park	6/25 - 7/25	21.2	25	610	--	165,757	\$ 12,247	\$ 1,801	\$ 14,048	0.0848	14,048	\$ 14,048
EOL PS	6/25 - 7/25	93.8	476	474	419	298,122	\$ 21,635	\$ 2,772	\$ 24,407	0.0819	24,407	\$ 24,407
WOL PS	6/25 - 7/25	--	234	261	165	96,491	\$ 7,003	\$ 1,466	\$ 8,469	0.0878	8,469	\$ 8,469
Rox PS	6/25 - 7/25	88.6	192	349	94	145,447	\$ 10,555	\$ 1,590	\$ 12,145	0.0835	12,145	\$ 12,145
Fox Chase PS	6/24 - 7/24	--	150	240	142	137,600	\$ 9,986	\$ 1,696	\$ 11,682	0.0849	11,682	\$ 11,682
Chestnut Hill PS	6/25 - 7/25	60.4	23	18	--	7,485	\$ 543	\$ 215	\$ 758	0.1013	758	\$ 758
Water HQ	6/24 - 7/24	88.5	232	175	215	103,760	\$ 7,530	\$ 1,456	\$ 8,986	0.0866	8,038	\$ 8,038

\*\*Report generated by Planning & Research

\* Power factor penalty levied when < 90

## -- estimated data

\*\*PLC - peak load contribution - changes every June  
average of the five highest hourly loads  
in the PJM territory for the previous year



contract minimum



power factor adjustment

FY 2015 HEATING GAS BILLS - PGW									
07/31/14									
	A	B	C		D	E		F	G
Account Name	Meter	Rate	Usage (CCF)	PGW Reading	Total Cost	FY '15 YTD (COSTS)	FY '15 YTD USAGE	FY '14 YTD (COSTS)	FY '14 YTD USAGE
<b>BAXTER ACCOUNTS</b>									
1 FILTER PLANT	2116160	IT	0.00	2921.00	\$ 225.00	\$ 225.00	0.00	\$14,013.70	31100
2 FILTER PLANT	2024225	MS	2829.00	147665	\$ 3,532.32	\$ 3,532.32	2829.00	\$28,437.54	24326
3 BAXTER WTP	1909431	MS	0.00	25030	\$ 18.70	\$ 18.70	0.00	\$20,360.25	18127.14
	556941012	HS				\$ -	0.00	\$ 100,562.97	6731
<b>BELMONT ACCOUNTS</b>									
1 BELMONT WTP	770522917	HS				\$ -	0.00	\$ 53,280.08	4133
2	2116155	IT				\$ -	0.00	\$0.00	0
3	2064976	IT	0.00	19587	\$ 225.00	\$ 225.00	0.00	\$11,595.39	19640
4 BELMONT WTP	2018317	MS	10	5116	\$ 31.10	\$ 31.10	10.00	\$376.45	146
5		HS				\$ -	0.00	\$32.71	56
6 BELMONT WTP	2023707	MS	887.50	63186	\$ 1,120.97	\$ 1,120.97	887.50	\$8,527.04	7180.12
BELMONT HSPS	1921715	MS	0	27555.00	\$ 18.70	\$ 18.70	0.00	\$10,936.92	9740.94
QUEEN LA RWPS	1479265	MS	3.00	1239	\$ 22.42	\$ 22.42	3.00	\$297.79	1261
<b>BIOSOLIDS RECYCLING CENTER</b>									
	2024681	GSI	40.89	848285	\$ 115.69	\$ 115.69	40.89	\$66,342.55	50751.87
	2064949	MS	6.81	10419	\$ 27.15	\$ 27.15	6.81	\$3,264.93	2743.38
	2115512	GSI	0.00	25961	\$ 56.07	\$ 56.07	0.00	\$12,969.66	9491.24
	2036194	ITE	7885.8	37398	\$ 12,550.99	\$ 12,550.99	7885.80	\$188,850.65	315394.8
		HS				\$ -	0.00	\$300,919.87	246826.9
	981923595					\$ -		\$860,376.89	
<b>BUREAU OF LABORATORY SERVICES</b>									
	2064670	MS				\$ -		\$43.11	
	374070674					\$ -		\$43,551.77	
	1806080	ITB	150	59653	\$ 695.07	\$ 695.07	150.00	\$12,471.97	13788
	1806080	HS				\$ -	0.00	\$8,581.98	4491.7
<b>EAST OAK LANE ACCOUNTS</b>									
1 PUMPING STATION	1751522	MS	24.00	677	\$ 48.50	\$ 48.50	24.00	\$2,595.82	2013
2 CHEMICAL BUILDING	1447520	MS	12.00	354	\$ 33.59	\$ 33.59	12.00	\$2,075.12	1653
FAIRHILL H.S.P.S. *	2024292	MS	1.00	82278	\$ 19.93	\$ 19.93	1.00	\$22,606.19	20238.27
FOX CHASE P.S.	1906876	MS	2.00	2484	\$ 21.18	\$ 21.18	2.00	\$4,365.38	3657
EAST PARK P.S.									
1	1906765	MS	7.00	7235	\$ 27.39	\$ 27.39	7.00	\$2,673.52	2165
2	1906764	MS	21.00	486	\$ 44.77	\$ 44.77	21.00	\$2,679.24	2168
<b>NEWPCP</b>									
1 STB BOILER RM-MAIN	1884571	MS	0.00	4	\$ 18.70	\$ 18.70	0.00	\$18,811.61	16600
STB BOILER RM-MAIN	2123502	ITC	0.00	53107					
2 PST BOILER RM	2070028	MS	0.00	17815	\$ 18.70	\$ 18.70	0.00	\$3,854.92	3352.02
3 LABOR LOCKER RM	1738407	MS	10.00	5237	\$ 31.17	\$ 31.17	10.00	\$1,127.62	810
4 STB BOILER RM-PILOT	1908768	MS	0.00	3214	\$ 18.70	\$ 18.70	0.00	\$651.52	388.81
5 BELT FITTER	2115342	MS	43.65	4059	\$ 72.91	\$ 72.91	43.65	\$8,221.77	6801.56
6 SODIUM HYPO FACILITY	2035586	MS	0.00	54558	\$ 18.70	\$ 18.70	0.00	\$13,885.45	12353.59
7 STB WATER CHILL	1989946	MS	0.00	933	\$ 18.70	\$ 18.70	0.00	\$1,170.80	809.95
8 ADMIN	2024807	MS	0.00	87153	\$ 18.70	\$ 18.70	0.00	\$25,572.28	22674
9 ESB	2024487	MS	10.00	93767	\$ 31.10	\$ 31.10	10.00	\$8,250.20	7209
10 FLEET	2024462	MS	4.00	69087	\$ 23.66	\$ 23.66	4.00	\$7,674.96	6646
11 ITB	1587924	MS	33.00	7677	\$ 59.67	\$ 59.67	33.00	\$1,338.14	975
12 MPC	1989897	MS	0.00	8801	\$ 18.70	\$ 18.70	0.00	\$4,672.75	4004
13 C	2023099	MS	0.00	6361	\$ 18.70	\$ 18.70	0.00	\$2,500.60	1761
14 STOREROOM-54	2024473	MS	0.00	47847	\$ 18.70	\$ 18.70	0.00	\$7,336.38	6107
COGEN	2036191	ITC		8399	\$ 12,175.03	\$ 12,175.03		\$17,223.82	
PTB	2115831	ITC	174.07	1109	\$ 1,714.71				
<b>QUEEN LANE ACCOUNTS</b>									
1 FILTER BUILDING	1722806	MS	0	769149.00	\$ 18.70	\$ 18.70	769149.00	\$70,318.26	5246758
2 COLLECTORS-FLEET MGMT.	1987632	MS	221.52	25596	\$ 293.82	\$ 293.82	221.52	\$52,947.40	46444.17
3 PRE-TREATMENT BUILDING	1521901	MS	1.00	5641	\$ 19.93	\$ 19.93	1.00	\$1,442.18	1077
4 SURVEY BUILDING	1785627	MS	14.00	42773	\$ 36.07	\$ 36.07	14.00	\$3,110.79	2595
<b>OFFICES AT 29TH &amp; CAMBRIA</b>									
1 METER SHOP	1403017	MS				\$ -	0.00	\$0.00	0
2 METER SHOP	2026601	MS	80.10	15693	\$ 118.17	\$ 118.17	80.10	\$30,363.55	27052.4
3 SEWER MAINTENANCE	1761376	MS	42.00	4781	\$ 70.85	\$ 70.85	42.00	\$1,506.16	1150
4 WATER CONVEYANCE HQ	1620961	MS				\$ -	0.00	\$0.00	0
5 WATER CONVEYANCE HQ	1724990	MS	16.00	1590	\$ 38.57	\$ 38.57	16.00	\$3,212.22	2735
6 RM 1103	1723937	MS				\$ -	0.00	\$0.00	0
7 REPAIR SHOP	2026599	MS	232.00	93065	\$ 306.85	\$ 306.85	232.00	\$49,494.09	44,039.00
SEWPCP	2024666	MS	0.00	95248	\$ 18.70	\$ 18.70	0.00	\$74,763.90	65659.47
<b>DEPARTMENT TOTALS:</b>					\$ 34,032.75	\$ 34,032.75	0.00	\$1,580,872.03	0.00

**Natural Gas Energy Report Columns:**

A - Gas Meter Number

B - Rate GT: City's Natural Gas Service Agreement

Rate MS: non-interruptible service, fixed rate

Rate: BP: interruptible service, variable rate based on monthly market fuel oil costs

Rate: HS: Hess Corporation supplier

Rate: GSI: General Service Industrial

Rate: ITC/ITE: Interruptible service

C - Monthly Natural Gas Consumption measured in CCF (hundred cubic feet)

**Note:**

July - Meter change at NE Plant - 2123506, 3507

## **Service Level Goals**

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**CUSTOMER INFORMATION**

Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Calls Received	Number		14,040								14,040	15,172	15,172	163,177	213,010
Call Abandonment Rate	Calls abandoned /calls received	3.00%	8.54%								8.54%	30.04%	30.04%	14.45%	17.37%
Average Waiting Time	Min:sec		00:37								00:37	00:47	00:47	1:24	0:39
Average Talk Time Per Call Answered	Minutes		2.45								2.45				
COMMERCIAL STORMWATER CUSTOMER BILLING CALLS	GENERAL INFORMATION		16								16	93	93	807	-----
	SIDEYARDS/VACANT LOTS		12								12	14	14	124	-----
	WATER-ONLY CUSTOMERS		15								15	22	22	138	-----
	APPEALS		5								5	53	53	281	-----
	CREDITS		5								5	26	26	194	-----
	MAJOR QUESTIONS		5								5	0	0	57	-----
	TOTAL CALLS		58								58	208	208	1,431	-----

## JULY 2014 PUBLIC RELATIONS MANAGER'S MONTHLY REPORT

<b><u>Press Release(s)</u></b>	<p><b>Date Released:</b> July 11, 2014  <b>Subject:</b> Philadelphia Water Department Urges Resident to "Keep 'Em Closed", Illegally opening fire hydrants puts residents at risk, wastes water and money</p> <p><b>Date Released:</b> July 18, 2014  <b>Subject:</b> Cardone Industries Completes City's Largest Stormwater Management Renovations; Site Improvements Result in 50 Greened Acres and Create Industry Model</p> <p><b>Date Released:</b> July 22, 2014  <b>Subject:</b> Mayor Nutter and EPA Highlight City's Permeable Paving Pilot Project; Results to Help Advance City's Renowned Green City, Clean Waters Plan</p>
<b><u>Media Advisories</u></b>	<p><b>Date Released:</b> July 18, 2014  <b>Subject:</b> Cutting Edge Stormwater Innovations Highlighted at Cardone Industries; Upgrades Result in 50 Greened Acres and Protects Tacony Creek Water Quality</p> <p><b>Date Released:</b> July 21, 2014  <b>Subject:</b> Mayor Nutter to Highlight City's Permeable Paving Pilot Project; Results to Help Advance Philadelphia's Renowned Green City, Clean Waters Plan</p>
<b><u>Daily Media Clips</u></b>	<p><b>Date Released:</b> July 2014  <b>Subject:</b> Public Engagement: Implementing Effective and Innovative Outreach Programs is Key to Connecting with Customers  <b>Website link:</b> <a href="http://www.waterworld.com/articles/print/volume-30/issue-7/editorial-features/public-engagement-implementing-effective-and-innovative-outreach-programs-is-key-to-connecting-with-customers.html">http://www.waterworld.com/articles/print/volume-30/issue-7/editorial-features/public-engagement-implementing-effective-and-innovative-outreach-programs-is-key-to-connecting-with-customers.html</a></p> <p><b>Date Released:</b> July 7, 2014  <b>Subject:</b> UPDATED: Upper Southampton Municipal Authority Lifts Water Restrictions  <b>Website link:</b> <a href="http://www.montgomerynews.com/articles/2014/07/07/public_spirit_willow_grove_guide/news/doc53b587cf6fe98033914924.txt">http://www.montgomerynews.com/articles/2014/07/07/public_spirit_willow_grove_guide/news/doc53b587cf6fe98033914924.txt</a></p> <p><b>Date Released:</b> July 9, 2014  <b>Subject:</b> Center for Sustainable Communities to Help Green Philly Neighborhoods  <b>Website link:</b> <a href="http://news.temple.edu/news/2014-07-09/center-sustainable-communities-help-green-philly-neighborhoods-0">http://news.temple.edu/news/2014-07-09/center-sustainable-communities-help-green-philly-neighborhoods-0</a></p> <p><b>Date Released:</b> July 14, 2014  <b>Subject:</b> Dog Lovers have until July 31 to Vote for Philadelphia's Water Spokesdog  <b>Website link:</b> <a href="http://www.northcentralpa.com/feeditem/2014-07-14_dog-lovers-have-until-july-31-vote-philadelphia%E2%80%99s-water-spokesdog">http://www.northcentralpa.com/feeditem/2014-07-14_dog-lovers-have-until-july-31-vote-philadelphia%E2%80%99s-water-spokesdog</a></p> <p><b>Date Released:</b> July 16, 2014  <b>Subject:</b> Businesses, Owners Understand Scope of Ridge Avenue Project  <b>Website link:</b> <a href="http://www.montgomerynews.com/articles/2014/07/16/roxborough_review/news/doc53c453c430590998988834.txt">http://www.montgomerynews.com/articles/2014/07/16/roxborough_review/news/doc53c453c430590998988834.txt</a></p> <p><b>Date Released:</b> July 20, 2014  <b>Subject:</b> Green roofs plant roots in Philadelphia Market  <b>Website link:</b> <a href="http://articles.philly.com/2014-07-20/real_estate/51786320_1_green-roofs-green-city-clean-water-act">http://articles.philly.com/2014-07-20/real_estate/51786320_1_green-roofs-green-city-clean-water-act</a></p> <p><b>Date Released:</b> July 22, 2014  <b>Subject:</b> New Paving Project will Help Philadelphia Manage Stormwater  <b>Website link:</b> <a href="http://philadelphia.cbslocal.com/2014/07/22/philadelphia-developing-new-ways-to-deal-with-rain-through-its-permeable-paving-pilot-project/">http://philadelphia.cbslocal.com/2014/07/22/philadelphia-developing-new-ways-to-deal-with-rain-through-its-permeable-paving-pilot-project/</a></p> <p><b>Date Released:</b> July 22, 2014  <b>Subject:</b> A Tale of Two Streets  <b>Website link:</b> <a href="http://www.montgomerynews.com/articles/2014/07/22/roxborough_review/news/doc53c832ab7c9cb515263293.txt">http://www.montgomerynews.com/articles/2014/07/22/roxborough_review/news/doc53c832ab7c9cb515263293.txt</a></p> <p><b>Date Released:</b> July 23, 2014  <b>Subject:</b> Waldorf School Project gets \$250K Boost from State Programs  <b>Website link:</b> <a href="http://www.newsworks.org/index.php/local/item/70695-waldorf-school-project-gets-250k-boost-from-state-program?linktype=hp_topstory">http://www.newsworks.org/index.php/local/item/70695-waldorf-school-project-gets-250k-boost-from-state-program?linktype=hp_topstory</a></p> <p><b>Date Released:</b> July 24, 2014  <b>Subject:</b> Bicycle Coalition Planning Sharrows Implementation  <b>Website link:</b> <a href="http://www.southphillyreview.com/news/Bicycle_Coalition_planning_sharrows_implementation-268360162.html">http://www.southphillyreview.com/news/Bicycle_Coalition_planning_sharrows_implementation-268360162.html</a></p>
<b><u>Media Inquiries</u></b>	<p><b>Date:</b> July 14, 2014  <b>Media Outlet:</b> Channels 6, 10, 29 and KYW  <b>Inquiry:</b> Sinkhole at 1859 E. Venango Street  <b>Resolution:</b> Sewer Maintenance crews inspected and discovered a defective lateral and vent pipe at 1857 and 1858. The area was made safe and notice of defects were served to the properties.</p> <p><b>Date:</b> July 16, 2014  <b>Media Outlet:</b> NakedPhilly.com  <b>Inquiry:</b> Nebinger School Greening Project  <b>Resolution:</b> Advised reporter to contact Tiffany Ledesma for information on this project.</p> <p><b>Date:</b> July 29, 2014  <b>Media Outlet:</b> 6ABC  <b>Inquiry:</b> Vernon Odom call to inquire about four sinkholes on Christian Street  <b>Resolution:</b> The Public Affairs team advised that several properties on this block received notice of defects. The sewer had been inspected and found to be in good condition.</p>



## JULY 2014 PUBLIC RELATIONS MANAGER'S MONTHLY REPORT

<b>Media Campaign(s)</b>	<p><b>Month:</b> June 2014</p> <p><b>Subject:</b> Hydrant Abuse Campaign</p> <p><b>Details:</b> Through the use of broadcast and radio interviews, social media, press releases and letters to news editors, PWD aims to:</p> <ol style="list-style-type: none"> <li>1 Inform the public about the dangers of illegally opening fire hydrants;</li> <li>2 Discourage the media from showing images of open hydrants and;</li> <li>3 Position the Water Department and Fire Department as concerned about public safety and the waste of this valuable resource.</li> </ol> <p>A letter from PWD's Commissioner was distributed to top media outlets in Philadelphia requesting that they not run photos of open hydrants. PWD spokesperson John DiGiulio was interviewed by Comcast Newsmakers and Metro. The Newsmakers interview aired and posted online; The Metro story is slated to run soon. The South Philly Review ran the Commissioner's letter as a letter to the editor on July 24; El Sol Latino Newspaper, Juniata News and Scoop USA ran the news release. Additional outlets, including The Philadelphia Tribune and University City Review, have expressed their intention to run the release in the near future.</p>
<b>Publications</b>	<p><b>Document:</b> 2013 Annual Financial Report</p> <p>Annual financial report distributed to bond rating agencies and other financial institutions. Report provides information on the Department's financial strength, water quality, water environment, asset management, water and wastewater treatment, Office of Watersheds, Information, Science &amp; Technology and Public Affairs.</p> <p><b>Interview/Research and Editing:</b> December 2013 - June 2014</p> <p><b>Design and Layout:</b> June 2014</p> <p><b>Printing and Distribution:</b> July 2014</p> <p><b>Document:</b> Rate Increase Billstuffer</p> <p><b>Date:</b> July 8, 2014</p> <p><b>Subject:</b> Third and final phase of PWD's rate increase</p>
<b>Events</b>	<p><b>Date of Event:</b> July 18, 2014</p> <p><b>Name of Event:</b> Cardone Industries Stormwater Management Ribbon-Cutting and Tour</p> <p><b>Event Description:</b> Cardone Industries has successfully completed its stormwater management renovations after being awarded a \$3.4 million Stormwater Management Incentives Program (SMIP) grant from the Philadelphia Water Department (PWD) and the Philadelphia Industrial Development Corporation (PIDC). A ribbon-cutting to mark the occasion was held at Cardone's northeast headquarters at 5401 Whitaker Avenue, Philadelphia, PA 19124.</p> <p><b>Date of Event:</b> July 22, 2014</p> <p><b>Name of Event:</b> Permeable Paving Pilot Project</p> <p><b>Event Description:</b> The Philadelphia Water Department (PWD) and the U. S. Environmental Protection Agency (EPA) have partnered on a project to test permeable pavement materials that have the potential for widespread use throughout Philadelphia. A ribbon-cutting was held in PWD's Southwest Plant employee parking lot located at 8200 Enterprise Avenue, Philadelphia, Pa 19153.</p>
<b>Social Media</b>	<p><b>Number of tweets:</b> 54</p> <p><b>Subject(s):</b> Archives information, customer responsibility, customer complaints, information, TTF Watershed Partnership promotion, Phillywatersheds.org/blog post promotion, Fairmount Water Works promotion, Spokesdog, GARP seminar, invisible river, ribbon cutting.</p> <p><b>Twitter inquiries from customers:</b></p> <p><b>Date:</b> July 14, 2014</p> <p><b>Inquiry:</b> A customer on the 100 block of Pollard was concerned about tools left in her driveway and not being aware of a water service disruption.</p> <p><b>Resolution:</b> The Public Relations team contacted the project manager and informed him of the customer complaints which were quickly addressed.</p> <p><b>Number of Facebook posts:</b> 12</p> <p><b>Subject(s):</b> GARP seminar, ribbon cutting, TTF events, rain barrels, Power Corps PHL, Cardone Industries</p> <p><b>Number of Blogs:</b> 16</p> <p><b>Subject(s):</b> Stormwater grants, events, TTF, rain barrels, Power Corps PHL, Stormwater Pioneers, Southwest Porous Paving demo, videos.</p>
<b>Advertisements</b>	<p><b>Date Released:</b> July 31, 2014</p> <p><b>Media Outlet:</b> Al Dia</p> <p><b>Subject:</b> Availability of the 2014 Spanish Water Quality Report</p>
<b>Summary</b>	<p>Releases/Advisories: 5</p> <p>Media Clips: 10</p> <p>Media Inquiries: 3</p>

CUSTOMER INFORMATION CALL DATA									
Service Level Measures	Explanation	Rank	July'14	Year To Date	% of Total	'14 Sm. Month	FY '14 Yr To Date	FY '14 Yr End Act.	FY '13 Yr End Act.
Billing	PWD Call Center handles	1	8,753	8,753	60.57%	9,867	9,867	98,543	88,348
Transfer Call	To other PWD unit or City agency.	2	675	675	4.67%	399	399	6,829	7,413
Undefined Code	Un-assigned codes or system errors.	3	412	412	2.85%	0	0	0	28
Meters	All meter issues to Meter Shop.	4	407	407	2.82%	294	294	6,161	6,869
No Water	Cust.Reps.decide cause/refer action.	5	352	352	2.44%	220	220	3,362	2,301
Leaks	Low volume street/curb leaks, refer-	6	347	347	2.40%	332	332	5,417	4,358
Water in Cellar	Inspector investigates/refer findings	7	346	346	2.39%	391	391	5,036	3,137
Inlet Clean/Repair	Data given to Inlet Cleaning or	8	297	297	2.06%	193	193	2,291	2,067
NOD/Defect	Issued by Inspector, who	9	279	279	1.93%	284	284	2,314	2,579
Hydrant	Hydrant issues or problems.	10	278	278	1.92%	121	121	1,308	913
Restore Service	Request to reverse shut-off. To	11	239	239	1.65%	644	644	4,329	5,818
Cave Ins-Depr.	Customer Service determines cause	12	150	150	1.04%	42	42	1,261	697
Repeat Calls	Multiple calls on same incident.	13	131	131	0.91%	156	156	1,922	1,778
WRAP	Callers are screened & an applica-	14	125	125	0.86%	263	263	2,534	2,568
Main Breaks	Large volume leaks, priority job given	14	124	124	0.86%	86	86	2,238	972
Payment Agree.	Payment agreement established.	15	121	121	0.84%	206	206	1,998	2,917
Multi-Account	Multi-call/account Handling.	16	117	117	0.81%	67	67	1,151	799
Low Pressure	Inspector to investigate/refer findings.	17	115	115	0.80%	122	122	1,346	947
Find Curb Stop	Inspect. sent to find/mark curb stop.	18	114	114	0.79%	94	94	1,216	621
Owner/Tenant	Issues re billing	19	85	85	0.59%	70	70	707	240
Illegal Restores	Data on illegal restores referred	19	85	85	0.59%	0	0	544	424
Payments	Customers making payments	20	75	75	0.52%	59	59	599	132
Choked Drains	Inspector examines & may refer job.	21	63	63	0.44%	38	38	768	537
HELP Program	Calls about the Homeowner's	22	62	62	0.43%	54	54	719	655
Construct Issues	PWD & contractor job questions	22	62	62	0.43%	76	76	646	598
Water Quality	Inspector investigates or a sample	23	55	55	0.38%	66	66	713	585
Collections	Calls	24	53	53	0.37%	55	55	493	316
Shut Off F. Hyd.	Opened hydrant calls are referred	24	53	53	0.37%	10	10	72	196
B.P.C.S.	Broken Pipes, Can't (Be) Shut.	25	52	52	0.36%	40	40	1,348	733
Vacant - BP	Vacant prop. water running-Inspector	25	52	52	0.36%	339	339	1,310	666
Request Literat.	Given to Public Affairs Unit	25	52	52	0.36%	64	64	832	510
Damage Claims	Examined by PWD Claims Investiga-	26	42	42	0.29%	72	72	651	533
Senior Cit. Disc.	Caller qualifications checked. If ok,	27	41	41	0.28%	27	27	623	720
Pay. Agree. Inq.	Inquiry about payment agreements.	27	40	40	0.28%	93	93	556	1,099
Req. for Cement	Any type cement repair/deficiency.	28	30	30	0.21%	9	9	189	126
Pay. Agree. Ref.	Referral to PWD re pay. agreement.	29	28	28	0.19%	80	80	546	757
Sewer Gas Odor	Referred first to Inlet Cleaning for	30	26	26	0.18%	7	7	193	124
Miss. Man.Cov.	Inspector assesses ownership. PWD	31	24	24	0.17%	34	34	177	95
Title Company	Information requests	32	13	13	0.09%	14	14	188	98
S.O.I.E.	Shut Off In Error	33	12	12	0.08%	19	19	126	98
Auto. Meter Rd.	AMR appointments.	33	11	11	0.08%	22	22	331	873
Shut Offs -WR	House water running - Inspector will	34	10	10	0.07%	14	14	314	233
Stormwater	Bill Inquiries.	35	9	9	0.06%	18	18	336	238
Noisy Pipes	Customer requests investigation.	35	8	8	0.06%	22	22	124	65
F.H.K.O.	Fire hydrant knocked over.	36	7	7	0.05%	1	1	52	39
Missing In. Cov.	To Customer Service/Sewer Main-	37	5	5	0.03%	6	6	43	61
Refunds	Requests	38	3	3	0.02%	3	3	23	2
N.E. Odor	NE Plant air odor-related calls.	38	3	3	0.02%	0	0	10	4
Bad Taste/Odor	Bad Taste & Odor Complaints.	39	2	2	0.01%	3	3	26	17
Erosion & Sed.	Erosion/sediment - unsecured sites.	39	2	2	0.01%	1	1	6	3
Sprinkler Cap	Call referred to Fire Dept.	39	2	2	0.01%	1	1	2	9
Service Hydrant	Problem with, or damaged hydrants	39	1	1	0.01%	3	3	16	2
Rate Increase	Customer inquiries.	39	1	1	0.01%	0	0	14	13
Vector Dye Test	Testing for service leaks or	39	1	1	0.01%	0	0	2	2
Drought Info/FP	Req.data-water emergency/froz.pipes	40	0	0	0.00%	52	52	570	170
Sprinkler/Hose	Ticket to Pub.Affairs, which contacts	40	0	0	0.00%	10	10	20	15
S. F. R.	Storm Flood Relief.	40	0	0	0.00%	0	0	10	13
Lock Hydrant	Repeat abuse hydrants referred	40	0	0	0.00%	5	5	8	2
PWD Security	Calls re W & WW system security.	40	0	0	0.00%	1	1	5	13
Abatement	Special conditions (leaks) needing	40	0	0	0.00%	1	1	4	24
Terror	Terrorism-related customer calls.	40	0	0	0.00%	1	1	3	1
Compost Req.	Data given on PWD sites	40	0	0	0.00%	1	1	2	7
LNP-W/sheds	Livable Neighborhood Program.	40	0	0	0.00%	0	0	0	0
PWD Bot. Water	Customer requests for	40	0	0	0.00%	0	0	0	2
14,452	Average	TtIs	14,452	14,452	100%	15,172	15,172	163,177	146,176

Info complete to date. Only latest 6 months are shown. Prior years' info subject to software rounding.

FINANCE															
Unit	Description of Service	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Procurement Unit  (Professional Service Contracts)	<u>New Contract Requests</u>														
	Requests Received	Number		3	6	4					13	0	0	4	5
	Contracts Conformed	Number		1	2	5					8	0	0	23	39
	<u>Process Time for Conform.</u>														
	Internal - PWD	avg # days	40	68	9	94					57.0	0	0	90.7	102.6
	External Agencies														
	Law-to-Draft	avg # days	15	44	24	64					44	0	0	46.3	52
	Vendor Review	avg # days	30	2	75	24					34	0	0	19.8	34
	Law to Conform	avg # days	35	34	54	89					59	0	0	30.4	32
	Total Processing Days	avg # days	80	148	138	269					185	0	0	187.2	220.6
	<u>Contract Amendments</u>														
	Requests Processed	Number		7	24	13					44	8	8	86	94
	Amendments Conformed	Number		10	11	18					39	2	2	111	102
	<u>Process Time for Conform.</u>														
	Internal - PWD	avg # days	10	12	13	9					11.3	19	19	29	27
	<u>External Agencies</u>														
	Law Draft	avg # days	15	23	36	33					31	26	26	32.2	54
Vendor Review	avg # days	30	21	16	24					20	25	25	31.8	27	
Law to Conform	avg # days	35	77	60	65					67	41	41	62.8	43	
Total Processing Days	avg # days	80	133	122	131					129	111	111	155.8	151	
Capital Accounting	Public Works Projects	% Processed within	100%	100%	80%	88%					89.17%	100%	100%	100.0%	100.0%
	Estimates Processed	4 Days													
	Prof Svcs Contracts	% Processed within	100%	80.47%	72.3%	67.0%					73.24%	-----	-----	77.0%	76.1%
	Invoices Processed	10 Days													
Operating Fund Accounting	Number of invoices processed*1	Total Number Average	1,700	N/A	N/A	N/A					0	1,560	1,560	5,179	15,706

\*1 Days to process invoices not available until FAMIS is reprogrammed.

FINANCE DIVISION															
Unit	Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.*1	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Bldg. Maint.	Bldg Maint, PWD Properties	Jobs completed	Actual	101	17	30					148	24	24	613	515
			Goal	27	24	29	48	35	50	66	503				
		Pending	Actual	386	199	538					374	4	4	345	7
	Street Cement Work	Jobs completed	Actual	115	97	179					391	189	189	1,903	1,361
			Goal	125	117	209	143	123	140	7	1,604				
		Pending	Actual	235	289	246					257	255	255	255	254
	Street Plumbing Work	Jobs completed	Actual	106	101	71					278	95	95	1,225	1,115
			Goal	75	80	78	84	82	87	98	1,120				
Machine Shop	Pump Station Repairs	Jobs completed	Actual	6	8	7					21	6	6	82	85
			Goal	4	6	8	7	9	8	10	86				
	Hydrant Repairs	"O" Ring Seal Plates	Actual	0	0	0					0	0	0	0	0
			Goal	0	0	0	0	0	0	0	0				
	Welding Repairs	Brackets	Actual	10	14	12					36	10	10	126	114
			Goal	8	12	8	8	6	13	11	107				
		Vehicle Repairs	Actual	3	4	2					9	5	5	62	44
			Goal	4	6	2	3	3	3	2	41				
		General	Actual	19	26	28					73	28	28	296	259
			Goal	21	19	21	19	18	26	25	263				
	Tool Restoration	Grabbers	Actual	64	51	64					179	71	71	613	721
			Goal	73	21	48	37	29	36	43	676				
	Miscellaneous	Jobs Completed	Actual	23	19	23					65	30	30	332	315
			Goal	22	19	22	25	26	29	19	312				
	TOTALS	Jobs Completed	Actual	447	337	416					1,200	150	150	1,511	1,538
			Goal	132	83	109	98	93	117	120	1,470				

\*1 The numbers in this column represent totals for jobs completed and monthly averages for backlogs.

HUMAN RESOURCES DIV.														
Division	Training Category	TRAINING & DEVELOPMENT UNIT								% of Total or Totals	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg					
HUMAN RESOURCES	COMPUTER SKILLS	0							0	1.05%	0	0	51	6
	BEHAVIORAL/MGT.	7							7	% of	7	7	61	19
	FUNCTIONAL/TECH.	0							0	Ttl. Staff	0	0	6	8
	# of Staff Trained	7							7	53.85%	7	7	118	33
	DIVISIONAL GOAL	10	10	10	10	10	10	10	120	of ttl.Trng				
OPERATIONS	COMPUTER SKILLS	0							0	67.40%	0	0	30	87
	BEHAVIORAL/MGT.	0							0	% of	20	20	264	246
	FUNCTIONAL/TECH.	0							0	Ttl. Staff	30	30	201	186
	# of Staff Trained	0							0	0.00%	50	50	495	519
	DIVISIONAL GOAL	130	130	130	130	130	130	130	1,560	of ttl.Trng				
FINANCE & ADMINISTRA- TION	COMPUTER SKILLS	0							0	8.08%	0	0	8	27
	BEHAVIORAL/MGT.	4							4	% of	8	8	29	27
	FUNCTIONAL/TECH.	0							0	Ttl. Staff	0	0	7	5
	# of Staff Trained	4							4	30.77%	8	8	44	59
	DIVISIONAL GOAL	40	40	40	40	40	40	40	480	of ttl.Trng				
PLANNING & ENVIRON- MENTAL SERVICES	COMPUTER SKILLS	0							0	10.03%	0	0	37	56
	BEHAVIORAL/MGT.	2							2	% of	10	10	116	73
	FUNCTIONAL/TECH.	0							0	Ttl. Staff	0	0	52	39
	# of Staff Trained	2							2	15.38%	10	10	205	168
	DIVISIONAL GOAL	50	50	50	50	50	50	50	600	of ttl.Trng				
PLANNING & ENGINEERING	COMPUTER SKILLS	0							0	11.50%	0	0	8	22
	BEHAVIORAL/MGT.	0							0	% of	5	5	52	30
	FUNCTIONAL/TECH.	0							0	Ttl. Staff	0	0	16	14
	# of Staff Trained	0							0	0.00%	5	5	76	66
	DIVISIONAL GOAL	50	50	50	50	50	50	50	600	of ttl.Trng				
PUBLIC AFFAIRS	COMPUTER SKILLS	0							0	1.78%	0	0	0	6
	BEHAVIORAL/MGT.	0							0	% of	2	2	16	29
	FUNCTIONAL/TECH.	0							0	Ttl. Staff	0	0	2	2
	# of Staff Trained	0							0	0.00%	2	2	18	37
	DIVISIONAL GOAL	20	20	20	20	20	20	20	240	of ttl.Trng				
ACTUAL TOTALS		13							13	Average	82	82	956	882
GOAL TOTALS		300	300	300	300	300	300	300	3,600	13				
Training  Category Totals	COMPUTER SKILLS	0							0	0.00%	0	0	134	204
	BEHAVIORAL/MGT.	13							13	100.00%	52	52	538	424
	FUNCTIONAL/TECH.	0							0	0.00%	30	30	284	254
	TOTALS	13							13		82	82	956	882

If cumulative output goal %'s are = each month, actual %'s should be: Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 5%

BUREAU OF LABORATORY SERVICES														
Function	Group	PLANNING & ENVIRONMENTAL SERVICES DIVISION							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Yr. End Actual	FY '13 Yr. End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Analyses	NEWPCP Lab #	5,265	5,055	4,647					14,967	24.12%	5,333	5,333	63,605	63,683
		5,558	5,482	5,272	5,338	2,969	5,408	5,414	62,065	4,989				
	SEWPCP Lab #	3,428	3,432	3,320					10,180	25.37%	3,362	3,362	39,908	39,979
		3,352	3,347	3,294	3,339	3,302	3,468	3,472	40,130	3,393				
	SWWPCP Lab #	6,347	6,274	6,105					18,726	24.89%	6,452	6,452	75,010	74,605
		6,375	6,228	6,218	6,341	6,221	6,267	6,352	75,242	6,242				
	Biology Lab #	4,627	4,651	3,964					13,242	31.27%	3,500	3,500	46,116	40,973
		3,511	3,788	3,460	3,473	3,484	3,410	3,471	42,346	4,414				
	Inorganic Lab #	5,987	4,834	5,396					16,217	24.45%	5,917	5,917	69,197	62,767
		5,638	5,928	5,306	5,441	5,549	5,391	5,488	66,324	5,406				
	Organic Lab #	1,215	3,400	1,820					6,435	23.08%	2,540	2,540	30,126	26,470
	1,855	2,437	2,326	2,541	2,306	2,141	2,276	27,887	2,145					
T.O.C.% avail. in	MEL - Infra- structure #	6,438	10,825	7,600					24,863	36.71%	5,104	5,104	70,838	75,839
		5,104	4,595	5,773	5,115	5,500	8,658	5,981	67,735	8,288				
Metals	sample results <= 10 days.	100%	78%	100%					92.67%	85.47%	100%	100%	99.75%	118.92%
		103.0%	115.0%	96.0%	104.0%	87.0%	87.0%	99.0%	108.42%					
Q.A.	Goal = 95%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	100.00%				
	Accuracy Of Analyses %	94.0%	94.9%	95.9%					94.95%	100.04%				
Sampling	Drinking Water #	94.0%	94.0%	96.0%	94.0%	97.0%	94.0%	95.0%	94.92%		95.0%	95.0%	94.83%	95.58%
		92.0%	94.0%	96.0%	94.0%	97.0%	94.0%	95.0%	94.92%					
	Sanitary Release #	2,943	2,613	2,712					8,268	27.33%	2,616	2,616	30,139	28,924
		2,526	2,565	2,421	2,504	2,394	2,404	2,548	30,251	2,756				
	WPCP - NPDES #	87	153	123					363	37.97%	135	135	843	752
108		96	86	68	72	75	90	956	121					
Central Receiving	Samples Logged Logged	244	242	231					717	27.62%	233	233	2,804	2,425
		216	213	210	213	210	210	214	2,596	239				
	Tests Assigned Assigned	75	350	341					766	216	461	461	6,606	4,858
		451	422	399	436	530	520	439	5,187	255				
		884	3,361	5,354					9,599	3,200				
	4,027	4,136	4,173	4,939	5,351	4,190	4,277	51,123						
Inspec- tions Vendor & Plant	# of Cross Connections	1,317	2,713	3,043					7,073	2,358	2,541	2,541	25,517	27,118
		2,433	2,501	2,296	2,421	2,298	2,367	2,368	28,767					
		122	203	132					457	34.78%				
	154	90	102	110	104	99	98	1,314	152					
Surveillance Certifications	13	13	12					38	16.38%	18	18	192	229	
	18	21	21	20	19	18	19	232	13					
Billable Services	MEL/MAS Goal	\$28,142	\$12,860						\$41,002	34.17%	\$14,755	\$14,755	\$113,571	\$90,136
		\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$120,000	\$20,501				

Goal data next to shaded areas.

If cumulative output goal %'s are about = each mo., actuals should be: Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

PLANNING & RESEARCH UNIT																			
Planning and Environmental Services Division																			
Group			Service Level Measure	Note	Unit	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Ytd. or Mo. Avg.	FY '14 Current Month	FY '14 YTD Mo. Avg	FY '14 Year-End Actual	FY '13 Year-End Actual	
PWD Stormwater Plan Review	Conceptual Review		New Projects Submitted		#	Act.	27	20.0	23.0					70					
			Reviews		#	Act.	57	28.0	48.0					133	New Measures		in	report.	
			Approvals	*2	#	Act.	18	2.0	13.0					33					
			Average Review Time		Days	Act.	3.1	3.0	3.6					3.2					
			Reviews Meeting 5 Day Goal		%	Goal	91.2%	92.9%	91.7%										
	Technical Review		Reviews		#	Act.	59	71.0	56.0					186					
			Approvals	*2	#	Act.	17	21.0	9.0					47					
			Conditional Approvals		#	Act.	3	2.0	5.0					10					
			Average Review Time		Days	Act.	7.7	6.1	7.8					7.2					
			Reviews Meeting 15 Day Goal		%	Goal	94.9%	98.6%	94.6%										
	Fees		Concept		\$	Act.	\$ 9,000	\$ 1,200	\$ 6,600					\$ 16,800					
			PCSMP Admin	*5	\$	Act.	\$ 8,400	\$ 1,800	\$ 3,600					\$ 13,800					
			PCSMP Hourly	*5	\$	Act.	\$ 11,513	\$ 2,160	\$ 6,480					\$ 20,153					
			Fee-in-lieu	*6	\$	Act.	\$0.00	-	-					\$0.00					
	GSI Coord.	*3	Projects Sent to OOW	*7	#	Act.	20	11.0	17.0					48					
			Opportunities Identified		#	Act.	0	0.0	0.0					0					
	Managed Acres	*4		Planned	*1	Acres	Act.	13.8	12.4	8.8					35.0				
				Target Planned	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	75.0				
				Built		Acres	Act.	2.7	0.5	21.9					25.2				
				Target Built	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	75.0				
	Development by Sewer Type		Combined		Acres	Act.	26.2	14.2	10.6					51.0					
			Separate		Acres	Act.	21.3	0.0	9.4					30.7					
			Non-Contributing	*8	Acres	Act.	121.9	0.0	24.5					146.4					
	Green Roofs		Planned	*1	Acres	Act.	0.8	0.2	0.6					1.7					
			Built		Acres	Act.	0.7	0.0	0.5					0.4					
	Porous Pavement		Planned	*1	Acres	Act.	1.7	1.6	1.3					4.6					
			Built		Acres	Act.	0.4	0.0	8.1					8.6					
	Acreage Watershed Plans Approved				*11	Acres	Act.	169.40	14.21	44.53					228.14	73.00	73.00	285.00	251.00
						Goal	20	20	20	20	20	20	20	240					
	Resultant Watershed Flow Reduction					Mil. Gal.	Act.	161.00	13.50	42.30					216.80	70.00	70.00	366.00	236.00
						Yr.	Goal	19	19	19	19	19	19	19	228				
PWD Stormwater Plan Review Inspections	Site Inspections Conducted				#	Act.	155	138.0	155.0					448	23	23	275	330	
	Site Visits				#	Act.	166	156.0	142.0					464					
	Cursory Visual Inspection			*9	#	Act.	87	52.0	42.0					181					
	Compliance / Enforcement Actions				#	Act.	4	0.0	5.0					9	2	2	29	112	
	Final Inspection		Conducted		#	Act.	11	8.0	9.0					28					
			Sites found to be incomplete		#	Act.	3	2.0	5.0					10	New Measures		in	report.	
			Sites found to be Complete		#	Act.	2	4.0	4.0					10					
	Conditional Approvals		Active Sites with Condit. App.		#	Act.	27	25.0	30.0					82					
			Conditional Approvals Issued		#	Act.	3	3.0	5.0					11					
		Cert. of Occupancies Released.		#	Act.	1	3.0	0.0					4						

- "Planned" represents a project that has received PWD technical stormwater approval, or a project that has received technical stormwater approval and has started construction.
- Review numbers listed for Approvals may include multiple approvals for a single project, but all Area Based numbers represent applicable projects once.
- GSI: Green Stormwater Infrastructure
- Managed Acres: Managed Acres represents the area managed in the combined sewer area. This differs from Greened Acres which represents the volume of water managed in the combined sewer area.
- PCSMP - Post Construction Stormwater Management Plan
- Fee-in-Lieu: Refers to Stormwater Management Fee in Lieu. For definition see PWD Regulations 308.2 (2/7/14),
- OOW: Office of the Watersheds
- Non Contributing: Sewer not owned by PWD.
- Cursory Visual Inspection: are inspections of sites that are being monitored for activity: if clearly no activity, these are conducted from the inspector's car.
- Target is an estimate that is developer driven.
- GI: Green Infrastructure

PLANNING & RESEARCH UNIT																		
Planning and Environmental Services Division																		
Group	Service Level Measure				Unit	Goal	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	YTD or Mo. Avg.	FY'14 Current Month	FY'14 YTD or Mo. Avg.	FY'14 Year End Actual	FY'13 Year End Actual
PWD Stormwater Parcel Based Billing																		
PWD Stormwater Billing	Stormwater Retrofit Projects	Received	#	Act.	0	0	2							2	New	Measures	in	Report.
		Approved	#	Act.	0	0	1							1				
	Stormwater Credits Applications *1	Received	#	Act.	28	9	13							50				
		Approved	#	Act.	26	13	13							52				
	Stormwater Appeals Applications	Received	#	Act.	29	29	35							93				
		Approved	#	Act.	23	29	25							77				
	Customer Assistance Program Applications	Received	#	Act.	37	30	5							72				
		Approved	#	Act.	29	22	3							54				
	Customer Assistance Program Adjustments *2			\$	Act.	\$399,578	366,568	382,084						\$1,148,230				
	Development Acres Credited			Acres	Act.	0.00	3.18	0.79						3.97				
Retrofit Acres Credited			Acres	Act.	0.00	0.00	0.00						0.00					
Retrofit Green Acres (cumulative)			Acres	Act.	45.04	46.24	59.65						150.93					
Source Water																		
Water Supply Protection:			#	Act.	0	2	0						2	1	1	10	15	
Early Warning Events Reports:																		
Strategic Planning																		
Water Conveyance		12-Month rolling average daily delivery	MGD	Act.	238.0	237.4							238.0	236.7	239.5	239.5	238.4	
				Proj	231.2	232.2	230.8	229.1	229.3	230.3	231.2	230.2	248	241.8	241.8	244.5		
		Non-Revenue Water *3	MGD	Act.	90.8	91.9							90.8	84.9	92.2	92.2	86.9	
				Proj	87.8	87.5	87.2	86.9	87.3	87.5	87.8	86.8	91.5	87.3	87.3	90.2		
		Non-Revenue Water % of Ttl.	%	Act.	38%	39%							38.43%	91.5%	87.3%	87.3%	90.2%	
Linear Asset Management Program	Water & Sewer Sys. Project Initiated from Capital Renewal	Water	Blocks	#	Act.	22.0	43.0	24.0					89	26	79	278		
			Length	miles	Act.	2.16	4.4	2.4					9	2.36	7.31	26.80		
			Est. Cost	\$	Act.	\$2,882,600	5,824,500	3,100,000					\$11,807,100	3,158,500	10,032,800	35,443,800		
		Sewer	Combined Sewer	#	Act.	0	3.0	21.0					24	25	34	124		
			Separate Sewer	#	Act.	0	0.0	0.0					0	0	0	8		
			Length	miles	Act.	0.00	0.28	1.98					2.26	2.0	2.7	11.4		
			Est. Cost	\$	Act.	\$0	1,300,000	1,093,000					2,393,000	809,500	2,358,300	20,236,900		
	Base Plan Review Report	Water	Blocks	#	Act.	11	0	15					26	29	45	197		
			Length	miles	Act.	1.00	0.00	1.46					2.46	2.74	4	16.51		
		Sewer	Combined Sewer Blocks	#	Act.	6	0	14					20	11	11.00	65		
			Separate Sewer Blocks	#	Act.	0	0	0					0	0	0.00	18		
			Length	miles	Act.	0.52	0	1					1	1	0.97	7.45		

1. Credits: See PWD regulations, Chapter 3 Rates and Charges, Section 304.5 Stormwater Management Service (SWMS) Credits
2. Customer Assistance Program Adjustments(CAP): See PWD regulations, Chapter 2 Assistance Programs, Section 204.0 Enhanced CAP.
3. Difference between water delivery & customer billings.



WATERSHED PROTECTION														
Service Level Measure		(Office of Watersheds, P & E - Construction Branch & Finance Division)							Year to Date	% of Goal Avg. or Total.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Grant Revenue Secured	\$								\$0		----	----	\$1,549,929	\$3,355,388
	Goal								\$0					
Erosion & Sedimentation Field Inspections Scheduled, Citations Issued	# I	30							30	30	23	23	275	330
	# C	3							3	3	2	2	29	112
	%	10.00%							10.00%	----	8.70%	8.70%	10.55%	33.94%
	# I								0	----				
	# C								0	----				
Erosion & Sedimentation Plans Reviewed, Approved.	# R								0	----	21	21	188	174
	# A								0	----	6	6	71	17
	%								0	----	28.57%	28.57%	37.77%	9.77%
	# R								0	----				
	# A								0	----				
Review Time - Days	Gl.10								10		9.0	9.0	7.2	6.2

CONSTRUCTION & SURVEY																
Function	Service Level Measures	Unit of Measure		Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg	FY '14 Year End Actual	FY '13 Year End Actual
	Completed Contracts	Last 12 mo. ending	≤	1.05	0.98	0.97	0.97					0.97	0.97	0.97	0.97	0.96
	Actual Contract \$/Bid Contract \$															
	Actual Duration/Spec. Duration	Last 12 mo. ending	≤	1.5	1.02	0.98	0.97					0.99	1.11	1.11	1.06	1.11
	Calendar days to close-out *1	Last 12 mo. ending	≤	260	488	444	424					452	434	434	495	437
	Current Contracts															
	Calendar days to process pmt.	Avg.		7.0	10.85	11.33	10.65					10.94	10.03	10.03	10.68	9.50
	Work completed	\$			\$5,558,389	\$12,384,129	\$5,390,579					\$23,333,097	\$8,916,552	\$8,916,552	\$81,525,009	\$111,931,706
	Misc. Survey Drafting Projects															
	New Assignments	#		N/A	6	6	3					15	3	3	57	58
	Completed Assignments	#		N/A	5	8	2					15	2	2	56	63
	Backlog	#		<5	2	0	1					1.0	1	1	1	
	Return Plans (water mains & sewers)															
	New Assignments (projects/ sheets)	#/#		N/A	4/92	1/17	1/6					39/287	2/14	2/14	40/292	12/131
	Completed Assignments (projects/ sheets)	#/#		N/A	4/25	5/12	4/51					28/219	3/28	3/28	31/242	9/67
	Backlog (projects/sheets)	#/#		60/225	73/673	69/678	66/633					75/624	63/554	63/554	73/606	
	Drafting Staff Level	#			7	7	7					7	6	6	7	6
Survey One Call	Red Tickets Received	#		N/A	913	772	949					2,634	779	779	9,963	9,873
Marking	Red Tickets Marked	%		100%	100%	100%	100%					100%	100%	100%	100%	100%
Erosion and Sedimentation	Scheduled				29	32	28					89	23	23	277	330
	Complaints				1	0	0					1	0	0	2	0
	Total				30	32	28					90	23	23	275	330
	Citations				3	3	3					9	2	2	29	112
	Site visits				6	7	5					18	4	4	70	216

\*1 Close-out = Calendar days required, following substantial completion of work, to resolve outstanding administrative issues and disputes, and issue final payment.

**DESIGN BRANCH**

Function	Service Level Measure	Budget/ Goal	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	% of Goal YTD or Mo. Avg.	Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
<b>Capital Budget Line Items*1</b>	Reconstruction of Conveyance System	\$/yr. \$33,600,000	\$0	\$1,392,553	\$0					4.14% \$1,392,553	\$464,184	\$531,621	\$531,621	\$25,145,955	\$28,763,035
	Reconstruction of Collector System	\$34,200,000	\$0	\$1,488,606	\$0					4.35% \$1,488,606	\$496,202	\$490,113	\$490,113	\$32,881,917	\$24,855,958
	Storm Flood Relief	\$68,200,000	\$0	\$0	\$0					\$0	\$0	\$0	\$0	\$0	\$0
	Improvements to Treatment Plants	\$60,000,000	\$0	\$0	\$11,246,000					\$11,246,000	\$3,748,667	\$0	\$0	\$23,886,468	\$53,357,331
										18.74%		----	----	39.81%	----
										7.21%		----	----	41.79%	----
	<b>CAPITAL TOTALS</b>	\$196,000,000	\$0	\$2,881,159	\$11,246,000					\$14,127,159	\$4,709,053	\$1,021,734	\$1,021,734	\$81,914,341	\$106,976,324
	<b>Non-Capital Projects</b>		\$0	\$19,840	\$246,816					\$266,656	\$88,885	\$602,550	\$602,550	\$2,613,639	\$842,546
	Green Infrastructure Capital Contracts		\$0	\$0	\$0					\$0	\$0	\$0	\$0	\$0	\$5,768,386
<b>Support To Other Units/ Agencies (person -hours)</b>	Water Operations	Hours/Year 3,000	454.0	405.5	82.0					31.38% 941.5	313.8	681.0	681.0	76.30% 2,289.0	2,101.0
	Sewer Operations	3,600	436.0	463.0	414.5					1,313.5 36.49%	437.8	893.0	893.0	6,047.0 167.97%	6,807.5
	Outside Agencies	8,400	786.5	681.5	624.0					2,092.0 24.90%	697.3	374.0	374.0	4,818.0 57.36%	4,648.5

\*1 These monthly numbers represent the dollar value of completed contracts forwarded to Projects Control for advertisement.

\*2 "Limit" is the bid price plus an approximate 10% contingency for, e.g., change orders, determined by Projects Control.

\*3 Design contracts out a number of these jobs, and has accurate contractor cost data.

9/16/2014

For the month of July 2014

### Projects Control Capital Program Monthly Report, 1

**(A) Projects in the next Letting**

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
40657	Water / Sewer Reconstruction Conestoga / Peach / Ranstead / Yewdall et al	3.67	3.67	10/9/2014	\$ 3,307,000.00	
40660	Water / Sewer Reconstruction Berks / 24th	0.41	0.60	10/9/2014	\$ 2,746,000.00	
40696	Water / Sewer Reconstruction 31st, Grays Ferry - Tasker	0.34	0.43	10/9/2014	\$ 1,513,000.00	
20356	Water relay Castor Ave., Cottman - Napfle	0.97	0.00	10/9/2014	\$ 1,064,000.00	
20283	Water Relay Hagner / Mitchell / Hiola	0.62	0.00	10/9/2014	\$ 839,000.00	
20424	Water Relay Prospect / Summit	0.59	0.00	10/9/2014	\$ 675,000.00	

**Section A Total** **\$ 10,144,000.00**

**Total Funded in FY2015** **\$ 10,144,000.00**

**(B) Projects in Procurement Awaiting Bid Date**

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
71086	New Gravity Thickeners at NEWPCP - GC	0	0	9/25/2014	\$ 24,728,000.00	Dur 1095
71087	New Gravity Thickeners at NEWPCP - Elec	0	0	9/25/2014	\$ 10,220,000.00	Dur 1095
71105	New Gravity Thickeners at NEWPCP - HVAC	0	0	9/25/2014	\$ 815,000.00	Dur 1095
71106	New Gravity Thickeners at NEWPCP - Plumb	0	0	9/25/2014	\$ 738,000.00	Dur 1095

**Section B Total** **\$ 36,501,000.00**

**Total Funded in FY2015** **\$ 36,501,000.00**

**(C) Projects to be bid w/ Bid Date**

Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Comments
40788	Water / Sewer Reconstruction Firth / Coral / Tucker	0.59	0.56	9/16/2014	\$ 2,755,000.00	Dur 415
40630	Water / Sewer Reconstruction Norris, Redner, Woodstock	0.54	0.41	9/16/2014	\$ 1,558,000.00	Dur 400
20453	Water Main Relay Seminole / St. Martins	0.87	0	9/16/2014	\$ 1,063,000.00	Dur 250
20401	Water Main Relay Robbins / Revere / Harbison	0.81	0	9/16/2014	\$ 980,000.00	Dur 210
20410	Water Main Relay Brighton / Friendship / Pennway	0.66	0	9/16/2014	\$ 666,000.00	Dur 160
40764	Fountain Street Steps Storm Sewer System and Site Repairs	0	0	9/16/2014	\$ 537,000.00	Dur 200

**Section C Total** **\$ 7,559,000.00**

**Total Funded in FY2015** **\$ 7,559,000.00**

**Projects Control Capital Program Monthly Report, 2**

**(D) Projects Bid in Reporting Month**

July									
Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Low Bidder	Low Bid Amt.	% EE vs LB	Comments
40883	Water / Sewer Reconstruction Haverford-52nd to Paxton, Terrace-Salaignac to Dawson	0.21	0.15	7/22/2014	\$ 1,021,586.11	PETRONGOLO CONTRACTORS INC	\$ 1,375,310.00	35%	Dur 150
20395	Water Main Relay 54th - Chester to Woodland, Greenway - 52nd	0.61	0.00	7/31/2014	\$ 752,445.00	PIO CONSTRUCTION CO	\$ 816,910.00	9%	Dur 220
20422	Water Main Relay / Green 56th - Greenway to Woodland, Woodland-60th	1.76	0	7/31/2014	\$ 2,918,212.00	CARUSONE CONSTRUCTION, INC.	\$ 3,208,692.50	10%	Dur 365
20382	Water Main Relay Ontario, Madison, Thompson, Tioga	1.76	0	7/8/2014	\$ 2,044,000.00	SERAVALLI CONST CO INC	\$ 2,162,000.00	6%	Dur 420
40669	Water / Sewer Reconstruction Hope St. / 2nd St. / Hancock St.	0.39	0.33	7/8/2014	\$ 1,077,000.00	NELLO CONSTRUCTION	\$ 2,018,760.00	87%	Dur 300
40732	Water / sewer Darien / Percy / Airdrie / Park / Victoria	0.45	0.38	7/8/2014	\$ 1,680,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,496,905.00	-11%	Dur 305
20413	Penrose/Hartranft/Homestead/22nd/Moyamensing	0.97	0	7/8/2014	\$ 1,203,000.00	PETRONGOLO CONTRACTORS INC	\$ 1,140,015.00	-5%	Dur 260
20418	Water Welsh Road/ Calvert St / Fairfield St.	0.61	0	7/8/2014	\$ 657,000.00	PETRONGOLO CONTRACTORS INC	\$ 751,430.00	14%	Dur 240
20375	Water Conlyn/Ogontz/Olney	0.20	0	7/8/2014	\$ 266,000.00	CARUSONE CONSTRUCTION, INC.	\$ 304,355.00	14%	Dur 120

<b>Section D Total</b>	<b>6.96</b>	<b>0.85</b>		<b>\$ 11,619,243.11</b>		<b>\$ 13,274,377.50</b>	<b>14%</b>	
<b>Total Funded in FY2015</b>				<b>\$ 11,619,243.11</b>		<b>\$ 13,274,377.50</b>	<b>\$ 0.14</b>	

**(E) Waiting for Notice to Proceed (not counting Bid in Previous Month)**

Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Contractor	L.O.C.	% EE vs L.O.C.	Comments
61089	Relocate Ammonia Storage and Feed System at Baxter WTP			6/17/2014	\$ 1,900,000.00	Miniscalco Construction LLC	\$ 2,869,900.00	51%	Dur 420
62107	Repair to Filtered Water Storage basins at Belmont WTP			6/17/2014	\$ 2,793,000.00	J P C GROUP, INC	\$ 4,837,700.00	73%	Dur 730
63080	Replacement of Influent Valves and Actuators at Queen Lane WTP			6/17/2014	\$ 1,546,750.00	FIVE STAR INC	\$ 2,113,000.00	37%	Dur 420
60012	P.E.S. Renewal/Recoat Roofing System at Various Facilities			6/17/2014	\$ 900,000.00	West Roofing Systems, Inc	\$ 723,900.00	-20%	Dur 365
40603	Water / Sewer Reconstruction Van Pelt @ Cambria, Indiana @ Somerset	0.62	0.56	5/20/2014	\$ 2,545,000.00	PIO CONSTRUCTION CO	\$ 2,368,829.00	-7%	Dur 418
40623	Water / Sewer Reconstruction Beaumont @ 48th, Florence @ 48th, Pentridge @ 50th	0.77	0.57	5/20/2014	\$ 2,541,000.00	NELLO CONSTRUCTION	\$ 3,071,065.00	21%	Dur 435
20364	Water Main Relay 63rd @ Woodbine, Woodbine @ 59th	1.14	0	5/20/2014	\$ 1,224,000.00	SERAVALLI CONST CO INC	\$ 1,462,000.00	19%	Dur 400
20387	Water Main Relay Moyamensing @ 9th, Ritner @ 7th	0.79	0	5/20/2014	\$ 944,000.00	SERAVALLI CONST CO INC	\$ 1,157,500.00	23%	Dur 250
20369	Water Main Relay Boston @ Kensington, Hagert @ Jasper, Cumberland @ Tulip	0.70	0	5/20/2014	\$ 704,000.00	CARUSONE CONSTRUCTION, INC.	\$ 884,108.75	26%	Dur 175
20340	Water Main Relay Bleigh @ Oxford	0.70	0	5/20/2014	\$ 662,000.00	SERAVALLI CONST CO INC	\$ 676,000.00	2%	Dur 240
20438	Water Main Relay Ridge - Hermit to Walnut, Magdalena, Wendover	1.49	0	5/15/2014	\$ 1,971,000.00	A P CONSTRUCTION INC	\$ 2,696,077.00	37%	Dur 350
71080	Rehabilitation of Plant Water System			4/1/2014	\$ 6,983,780.00	STONE HILL	\$ 6,024,500.00	-14%	Dur 540
40668	Millick/Shields/Dickens/Theodore/Yocum (water,sewer)	0.63	0.38	12/17/2013	\$ 2,392,000.00	NELLO CONSTRUCTION CO INC	\$ 2,620,171.00	10%	Conformed 3/6/2014, Dur 400
40743	Penn / Lena / Clearview (water,sewer)	0.75	0.48	12/17/2013	\$ 2,286,000.00	J P C GROUP, INC	\$ 2,954,700.00	29%	Conformed 4/28/2014 , Dur 370
40761	Water / Sewer Reconstruction Hermitage @ Silverwood, Smick @ Fountain	0.56	1.04	3/18/2014	\$ 3,748,000.00	PETRONGOLO CONTRACTORS INC	\$ 4,281,105.00	14%	Awarded 4/9/2014, Dur 480
20404	Water Main Replay Red Lion @ Ferndale, Noertheast @ Bustleton	1.10	0	3/18/2014	\$ 1,362,000.00	PETRONGOLO CONTRACTORS INC	\$ 1,451,060.00	7%	Dur 275
20355	Water Main Relay Orthodox @ Oakland, Paul St @ Womrath	1.01	0	3/18/2014	\$ 1,219,000.00	SERAVALLI CONST CO INC	\$ 1,411,000.00	16%	Awarded 4/9/2014, Dur 280

<b>Section E Total</b>	<b>10.26</b>	<b>3.04</b>		<b>\$ 35,721,530.00</b>		<b>\$ 41,602,615.75</b>	<b>16%</b>	
<b>Total Funded in FY2014</b>				<b>\$ 5,897,000.00</b>		<b>\$ 6,985,871.00</b>		
<b>Total Funded in FY2015</b>				<b>\$ 29,824,530.00</b>		<b>\$ 34,616,744.75</b>		
<b>Total Waiting Notice to Proceed (D)+(E)</b>				<b>\$ 47,340,773.11</b>		<b>\$ 54,876,993.25</b>		

**(F) Projects Issued Notice to Proceed in Fiscal 2014**

Prior to 7/1/2014

Work No.	Description	Miles Water	Mile Sewer	NTP Date	Eng. Est.	Contractor	L.O.C.	% EE vs L.O.C.	Comments
40721	Water / Sewer reconstruction Warnock @ Berks (Trenchless), 10th@Berks/Oxford	0.54	0.09	7/17/2014	\$ 1,043,000.00	PIO CONSTRUCTION CO	\$ 1,142,885.00	10%	Dur 210

<b>Fiscal Year to Date (NTP issued)</b>	<b>0.54</b>	<b>0.09</b>				<b>\$ 1,142,885.00</b>		
<b>Total Money for Capital Projects Encumbered in Fiscal Year 2015</b>						<b>\$ 103,238,007.25</b>		

## COLLECTOR SYSTEMS

Unit	Service Level Measures	OPERATIONS DIV. - FIELD OPERATIONS							YTD or Mo. Avg.	% of Goal or Mon. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Flow	% Main Pump Availability	98.2%							98.20%	103.37%	96.9%	96.9%	95.9%	99.5%
	Dry Weather Discharges /100 Inspections	0.30							0.30	----	0.00	0.00	0.05	0.26
	TV Inspections	3.39							3.39	2.26%	3.75	3.75	38.28	48.93
	in Miles	12.50	12.50	12.50	12.50	12.50	12.50	12.50	150.00	3.39				
	Metering Chamber Meters Operational	89.0%							89.00%		N/A	N/A	88.4%	N/A
Control	CSO/Flow Meters Operational	86.8%							86.80%		N/A	N/A	88.35%	N/A
		90%	90%	90%	90%	90%	90%	90%	90.00%					
Inlet Cleaning	Ttl # Inlets Cleaned-Actual	8,943		8,994					17,937	16.10%	8,555	8,555	94,653	100,251
	Ttl. # Inlets Cleaned-Goal	9,880	9,649	9,608	10,201	8,909	9,628	7,926	111,444	8,969				
	% of Monthly SLG Cleaned	90.52%	0.00%	93.61%					16.10%	61.38%	86.59%	86.59%	84.93%	89.96%
	% of Total Inlets Cleaned	13.73%	13.41%	13.35%					24.7%	12.34%	11.77%	11.77%	130.2%	134.7%
	Tons of Debris Removed	987.8		1,034.1					2,021.9	1,011.0	834.5	834.5	9,747.0	11,676.5
	Lbs. Removed Per Inlet	22.3		231.1					253.4	126.7	199.0	199.0	2,482.9	2,851.4
	Cover Locks Installed	617							617	617	489	489	5,975	5,909
Sewer Main-tenance	Waterways Restoration - Tons of Debris Removed	59.00							59.0	9.83%	73.00	73.00	691.1	1,163.0
		50	50	50	50	50	50	50	600	59				
	Tons of Debris Removed by River Skimmer Vessel	no report							0.00	0.00%	0.00	0.00	3.86	23.15
		3.00	3.00	3.00	3.00	2.00	0.00	no winter	24.00	#DIV/0!				
	Total Inlets Reset & Reconstructed	493							493	4.01%	659	659	5,993	10,974
		1,025	1,025	1,025	1,025	1,025	1,025	1,025	12,300	493				
	Inlets Won't Take Water	20.72							20.72	207.20%	14.15	14.15	24.07	10.34
	Avg. # Days to Respond	<10	<10	<10	<10	<10	<10	<10	<10					
	Inlet Exams	531							531	3.85%	786	786	7,342	9,280
		1,150	1,150	1,150	1,150	1,150	1,150	1,150	13,800	531				
	Inlet & Pipe Excavations/Repairs	12							12	2.00%	16	16	187	369
		50	50	50	50	50	50	50	600	12				
	Sewers Examined, Sewer/Lateral Clean, etc.	459							459	2.39%	426	426	4,939	5,154
		1,600	1,600	1,600	1,600	1,600	1,600	1,600	19,200	459				

Goal data next to shaded areas. PWD pontoon skimmer boat collects add'l river debris each mo. This smaller volume debris is measured in Cu. Yd. & not included here.

If cumulative output goal %'s are = each month, actual %'s should be: July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%.

Inlet Cleaning has jobs (not tracked here) where cleaning was not done due to: parked cars, traffic, snow or ice, flooding, incorrect location, jo

FY '14 total inlets are 71,962

**CONVEYANCE**

Unit	Service Level Measures	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Distribution	Breaks Repaired	Number of Repairs	ACTUAL	47							47	67	67	969	823
			ESTIMATE	55	45	35	45	60	120	175	850				
		Avg. Hrs. Actual	ACTUAL	8.0							8.0	6.0	6.0	6.2	5.8
			GOAL	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0				
	D-Orders	Number of Jobs Received	ACTUAL	33							33	24	24	289	-----
		Jobs Completed	ACTUAL	34							34	18	18	256	290
		Avg. Hrs Actual	ACTUAL	4.0							4.0	5.0	5.0	4.6	4.7
		End of Month Backlog	ACTUAL	118							118	58	58	122	
	Valves	# of jobs	ACTUAL	15							15	28	28	242	173
	Connections	# of jobs	ACTUAL	11							11	12	12	115	138
Load Control	Peak electric power demand	kilowatts	ACTUAL	9,919,340							9,919,340	12,794	12,794	168,574	146,245
			GOAL<	10,910,000	10,910,000	10,910,000	10,360,000	10,360,000	10,360,000	10,360,000	126,520,000	12,000	12,000	259,300	
	Distribution systems ops. coordinated	Number completed (expect 24)	ACTUAL	64							64	51	51	517	502
	Distribution system records revised	Number completed (expect 40)	ACTUAL	26							26	29	29	164	366
	VMIS records, operations recorded	Number completed (expect 1,200)	ACTUAL	1,125							1,125	1,164	1,164	11,746	12,830
	Field hydraulic investigations	Completed/Backlog (expect 5/2)	ACTUAL	10/2							-----	15/4	15/4	10/5	-----
	Fire flow tests	Days to completion	ACTUAL	8.8							8.8	6.1	6.1	15.0	14.2
	SCADA system corrective maint.	% of corrective work	GOAL<	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0				
			ACTUAL	24%											
			GOAL<	10%	10%	10%	10%	10%	10%	10%	10.0%	27%	27%	14.6%	24.6%
Pumping	Availability	Actual available pump hours/ Possible available pump hours	ACTUAL	96.45%							96.45%	94.5%	94.5%	94.0%	95.2%
			GOAL									96.0%	96.0%	94%	
	Productivity	Non-corrective maintenance hours / Total maintenance man-hours worked	GOAL	91.52%							91.52%	98.1%	98.1%	94.8%	95.5%
	Station Efficiency	used (3.13)	GOAL	76.95%							76.95%	77.4%	77.4%	76.5%	77.3%
E & SS	Fire hydrant availability	%	ACTUAL	99.71%							99.71%	99.6%	99.6%	99.68%	99.68%
			GOAL	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.70%	99.7%	99.7%		
	Hydrant repairs (restored)	number	ACTUAL	271							271	464	464	5,626	5,626
			GOAL	500	500	500	450	400	350	350	5,250	500	500		
	CCL's installed	each	ACTUAL	29							29	26	26	656	656
			GOAL	40	40	40	40	15	15	10	350	40	40		
	Hydrant Paint Program	number	ACTUAL	89							89	413	413	4,227	4,227
			GOAL	275	275	200	230	230	100	100	2,610	275	275		

\*Difference between water delivery & customer billings. CCL goals reduced 11/13.

CROSS CONNECTION IDENTIFICATION & REPAIR PROGRAM															
Service Level Measure	Unit	Regulatory or Internal Goals	COLLECTOR SUPPORT & PLUMBING REPAIR PROGRAM							YTD or Avg.	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Blocks Screened	#	-----	51							51	255.00%	29	29	239	235
		20	20							20	51	20	20	240	
Blocks w/ dry weather flow	#	-----	35							35	233.33%	25	25	151	141
		15	15							15	35	15	15	180	
Customer Notifications	#	-----	366							366		413	413	4,147	4,486
		300								0	366	300	300	3,600	
Properties with dye tests completed	#	275	238							238	114.24%	233	233	2,626	2,906
		208.33	208.33							208	238	275	275	3,300	
Cross Connections Identified	#	-----	5							5	5.21%	6	6	49	63
		Goal	8	8	8	8	8	8	8	96	5	8	8	96.00	
C. Conn. % of Dye Tests	#	-----	2.10%							2.10%	-----	2.58%	2.58%	1.87%	2.17%
# Abated/ # Identified	%	----								80.00%	-----	100%	100%	110.2%	98.41%
Cross Connections Abated	#	-----	4							4		6	6	51	62
										0	4	9	9	108	
Average # of days to abate	Days		28.0							28.0		24.5	24.5	27.59	22.10
		<120	<120							<120		70	70	70	
Repair	Total \$	-----	\$35,798							\$35,798		\$28,675	\$28,675	\$472,027	\$303,240
										\$0	\$35,798	\$69,000	\$69,000	\$828,000	
Costs	Avg \$/ repair	-----	\$8,950							\$8,950		\$4,779	\$4,779	\$7,627	\$4,891
											Act vs GI				

Goal data next to shaded areas. Cross connections abated may have been identified in the prior fiscal year or prior months. The EPA requires that all cross connections be abated within 120 days of discovery. Jan., Mar. & Apr. data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.



CUSTOMER SERVICE UNIT														
Function	Service Level Measure	OPERATIONS							Year to Date or Average	% of Total or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Within Customer Service	Charity Applications	1	14	1					16	0.35%	12	12	124	46
	Vacancy Applications	0	0	0					0	0.00%	0	0	0	0
	P - Repair permits	1	1	3					5	0.11%	5	5	15	31
	S - Ferrule Permits	327	276	268					871	18.81%	284	284	3,124	2,981
	Cancelled permits	80	38	33					151	3.26%	47	47	743	559
	Reinspections	146	501	191					838	18.10%	236	236	2,968	3,028
	SATISFIED COMPLAINTS	634	708	852					2,194	47.38%	929	929	9,332	9,471
	Non-Compliance	78	63	73					214	4.62%	78	78	1,476	1,213
	Hold (Delayed Action)	30	100	63					193	4.17%	124	124	1,025	879
	To Claims Adjuster	2	1	2					5	0.11%	4	4	17	32
	Special (Various)	45	43	56					144	3.11%	88	88	728	1,182
TOTAL #	1,344	1,745	1,542					4,631	1,544	1,807	1,807	19,552	19,422	
	Refer To Other PWD Unit	342	324	364					1,030	343	453	453	4,028	6,267
	Referred To Other Dept.	24	21	42					87	29	60	60	517	663
C.S. Notice of Defect	Customer Service NOD	102	85	95					282	94	114	114	1,612	1,905
	Private Water/Sew NOD	18	20	0					38	13	0	0	166	212
	CSS Subtotal	120	105	95					320	107	114	114	1,778	2,117
	Erroneous NOD	0	0	0					0	0	0	0	11	0
	Erroneous PW/Sew. NOD	0	0	0					0	0	0	0	0	4
	CSS Subtotal	0	0	0					0	-	0	0	11	4
Other PWD	ESS NOD	72	62	28					162	54	73	73	1,037	865
	Distribution NOD	22	29	35					86	29	35	35	528	496
	Leak Det. NOD	3	7	4					14	5	9	9	108	119
	Vacant B Pipe Crew NOD	4	12	8					24	8	21	21	335	284
	Subtotal Dist. NOD	101	110	75					286	95	138	138	2,008	1,764
NOD's Dist.	ESS Erroneous NOD	0	0	0					0	0	0	0	0	0
	Dist. Erroneous NOD	0	0	0					0	0	0	0	1	0
	Leak D. Erroneous NOD	0	0	0					0	0	0	0	0	0
	VBPC Error. NOD	0	0	0					0	0	0	0	1	0
	Subtotal Dist. Err. NOD	0	0	0					0	-	0	0	2	0
NOD's Flow Control	Sewer Maint. NOD	111	103	68					282	94	101	101	982	958
	Camera Crew NOD	13	0	0					13	4	5	5	34	29
	Subttl. Flow Control NOD	124	103	68					295	98	106	106	1,016	987
	Sewer Maint. Err. NOD	0	0	0					0	0	0	0	0	0
	Camera Crew Err. NOD	0	0	0					0	0	0	0	2	0
	Subttl. Flow Cntrl Err NOD	0	0	0					0	-	0	0	2	0
Shut-Off Crew	Shut-Off Crew NOD	105	669	197					971	324	1	1	39	33
	Shut-Off Crew Err. NOD	0	0	0					0	0	0	0	0	0
	Subttl All Non-CS NOD's	330	882	340					1,552	517	245	245	3,063	2,784
	Sub All Non-CS Err NOD	0	0	0					0	-	0	0	15	0
	TOTAL ALL ACT. NOD's	450	987	435					1,872	624	359	359	4,841	4,901
	TOTAL ALL ERR. NOD's	0	0	0					0	-	0	0	15	4
	Reinspect. of all N.O.D.	146	501	191					838	279	236	236	2,968	3,028
	% Reinspected	32.44%	50.76%	43.91%					44.76%		65.74%	65.74%	61.31%	61.78%

CUSTOMER SERVICE UNIT														
	Service Level	OPERATIONS ADMINISTRATION							Year to Date	% of Total	FY '14 This	FY '14 Year	FY '14 Year End	FY '13 Year End
Function	Measure	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	or Average	or Avg.	Month	to Date	Actual	Actual
PWD	# of Jobs Contracted	67	10	10					87	29			224	243
	# of Jobs Cancelled	0	0	0					0	0			0	10
	# of Jobs Completed	5	8	5					18	6			224	224
	% Finalized	7.46%	80.00%	50.00%					20.69%	-----			100.00%	96.14%
	Total \$ Cost	\$66,292	\$23,250	\$22,268					\$111,810	\$37,270			\$734,772	\$603,961
Work	Avg Cost/Completed Job	\$13,258	\$2,906	\$4,454					\$6,212	Avg. Cost			\$3,280	\$2,696
Claims	All Claims Received	9	19	13					41	14			177	152
	Claim Closed No \$ Pmt.	0	0	0					0	0			149	33
	Ref. to Risk Mgt.-Action								0	#DIV/0!			11	12
	Ref. to Risk Mgt.- Pmt.	2	1	3					6	2			33	27
	Ttl. >\$2,000/Claim Cost	\$7,043	\$8,000	\$51,728					\$66,771	\$22,257			\$322,613	\$167,951
	Avg. Cost/Settled Claim	\$3,522	\$8,000	\$17,243					\$11,129	Avg Large			\$9,776	\$6,220
	Claims Settled <= \$2K	2	1	6					9	3			44	41
	Total Direct PWD Cost	\$1,400	\$85	\$3,100					\$4,585	\$1,528			\$32,553	\$43,127
	Avg. Cost/Settled Claim	\$700	\$85	\$517					\$509	Avg Small			\$740	\$1,052
	Ttl. Claims Paid/Settled	4	2	9					15	5			77	68
	Ttl. \$ Claims Pd./Settled	\$8,443	\$8,085	\$54,828					\$71,356	\$23,785			\$355,166	\$211,078
	Avg \$ Claims Pd./Settled	\$2,111	\$4,043	\$6,092					\$4,757	Avg. All			\$4,613	\$3,104
	Open Claims	97	114	118					110	Avg. Open			101	126
	\$	Emer.Clean/Restore \$	\$17,905	\$13,294	\$6,870				\$38,069	\$12,690			\$266,892	\$500,913
#	Properties Cln/Restored	8	5	3					16	5			48	161
\$	Avg \$ Cost per Property	\$2,238	\$2,659	\$2,290					\$2,379	Avg. CL/R			\$5,560	\$3,111
\$	Landscaping Costs								\$0	#DIV/0!			\$0	\$10,592

Claims & violations can overlap fiscal years. "S" is new water ferrule installation. "P" is repair of water line. PWD Fund Work includes plumbing & heating repair &/or replacement. Resolved/completed inspections from violation notice outcomes include: problem corrected, repairs success- fully completed or customer shut off. Most claims stem from water &/or sewer breaks. C. S. handles claims = to or < than \$2,000. Claims over \$2,000 are referred to Risk Mgt. for payment. Emergency Cleanup & Restoration is done by approved contractors, prior to PWD Fund work. VBP Unit is Vacant Broken Pipe Unit. N.O.D. is a Notice Of Defect (plumbing code violation). All N.O.D.'s are reinspected, whether issued by C.S.S. or other units. Complaints resolved may originate in other units.

Claims have a 2-year statute of limitations. All claims are paid from PWD funds.

### DELINQUENCY & RESTORATION

Service Level Measure	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
<b>Total Accounts Received</b>		<b>10,232</b>	<b>9,765</b>						<b>19,997</b>	<b>5,744</b>	<b>5,744</b>	81,504	
<b>Accounts Open</b>		315	723						1,038	0	0	111	
<b>Accounts Completed ( Rows 8..17)</b>		<b>9,917</b>	<b>9,042</b>						<b>18,959</b>	<b>5,744</b>	<b>5,744</b>	81,393	
<i>Accounts Cancelled</i>		341	436						777	171	171	2,706	
<i>Accounts Shutoffs</i>		<b>3,522</b>	3,071						6,593	1,750	1,750	25,802	
<i>Accounts Dug-Up / Shut Off</i>		<b>195</b>	126						321	357	357	2,541	
<i>Accounts Found Off</i>		532	445						977	212	212	4,239	
<i>Accounts Unable to Shut Off /Plumbing Violations (V1 to V8)</i>		1,322	944						2,266	765	765	10,402	
<i>Can't Complete Accounts</i>		547	452						999	221	221	3,106	
<i>Accounts Restored</i>		<b>2,212</b>	2,359						4,571	1,277	1,277	17,538	
<i>P1 (Full acct bal collected @ door)</i>		264	209						473	202	202	3,130	
<i>P2 (Partial acct bal collected @ door)</i>		847	851						1,698	511	511	6,489	
<i>P3( Customer showed payment receipt @ door)</i>		135	149						284	278	278	5,440	
<b>Payments Colected @ Door</b>													
P1		\$169,672.58	\$106,544.40						<b>\$276,216.98</b>	\$98,284.25	\$98,284.25	\$1,644,457.59	
P2		\$330,665.03	\$325,804.19						<b>\$656,469.22</b>	\$198,159.45	\$198,159.45	\$2,737,330.24	
R3 (Restore Pick-Up)		\$79,377.63	\$78,663.84						<b>\$158,041.47</b>	\$32,432.82	\$32,432.82	\$550,101.51	
<b>Total Payments Collected @ Door</b>		<b>\$579,715.24</b>	<b>\$511,012.43</b>						<b>\$1,090,727.67</b>	<b>\$328,876.52</b>	<b>\$328,876.52</b>	\$4,931,889.34	

\* FY2013 partial data july 12 to july 31

INDUSTRIAL WASTE UNIT														
Function	Service Level Measures	Unit	WATER & WASTEWATER TREATMENT								FY '14 Same Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Year To Date				
Hazardous Mat'ls. Mgt.	Response to Incidents	# per Month	16	21	16					53	16	45	144	149
			16	16	16	16	16	16	16		15	15	180	
Defective Lateral Prog.	Samples From Storm Water Sys.	# per Qtr.			26					26	22	22	88	86
					35			35		140			80	
Hazardous Materials Management	Hazardous Wastes Removed	Lbs per Qtr.			0					0	252	252	612	1,100
					3,000			3,000		12,000			4000.00	
	PCB - PMP Inspections *	# Quart'ly			20				20	17	17	0	123	
					25			25		100			100	
Pretreat-ment	Industrial Inspections Conducted	# Quart'ly			30					30	32	32	140	113
					35			35		140			120	
	Pretreat. Samples Collected	# Quart'ly			106					106	95	95	267	618
					175			175		700			700	
Program	Permits Issued	# Quart'ly			8					8	4	4	37	63
					10			10		40			60	
	Users in Compliance	%semi annual			11%						85	85	88.00%	76.00%
					100%					100%				
Surcharge Program	Surcharge Samples	# Quart'ly			221					221	211	211	815	866
					240					240				
	Surcharge Revenue **	\$ Quart'ly			\$1,246,819					\$1,246,819	1,441,480	1,441,480	\$5,394,328	\$6,028,200
					\$1,250,000		\$1,250,000		\$5,000,000					
Fines	Assessed	\$			\$2,900					\$2,900	32,400	32,400	\$48,600	\$28,800
		Estimate			\$5,000					\$10,000				

Goal/estimate data next to dark shaded areas. Most goals revised 11/13.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

\*\* Laundromat charges are not included in IWU totals, since they are directly surcharged by the WRB.

### METER SHOP

Function	Service Level Measure	OPERATIONS ADMINISTRATION							Year to Date	Actual Sub-totals	% of Goal or Average	FY '14 This Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15							
Installations & Visits, Residential & Commercial	Mtr. & ERT Changes	344							344	----	344	1,092	1,092	16,218	12,145
		1,325	1,325	1,325	1,325	1,325	1,325	1,325	15,900	% of Ttl.	6.86%				
	Meter Installs	361							361	----	361	339	339	3,728	3,899
		325	325	325	325	325	325	325	3,900	% of Ttl.	7.20%				
	Found Complete	498							498	----	498	257	257	3,950	4,730
		10	10	10	10	10	10	10	120	% of Ttl.	9.93%				
Work Com	Orders pleted	3,133							3,133	----	3,133	2,545	2,545	37,088	15,547
		3,050	3,050	3,050	3,050	3,050	3,050	3,050	36,600	% of Ttl.	62.46%				
Permits Received, Investigated & Completed	New, Adm. D. & D's.	5,016							5,016	----	5,016	4,233	4,233	60,984	36,328
		5,000	5,000	5,000	5,000	5,000	5,000	5,000	60,000	----	8.36%				
	Meters Removed	193							193	----	193	162	162	1,859	1,927
		150	150	150	150	150	150	150	1,800	----	10.72%				
	Inv. & Com.	11							11	----	11	5	5	70	90
									0	% of Ttl.	0.37%				
Maintenance	Meter Maint.	198							198	----	198	180	180	1,793	1,732
									#DIV/0!	----	97.06%	108%	108%	97%	86%
	% Invest.														
	% Goal	100%	100%	100%	100%	100%	100%	100%	100%	----					
Testing	Meters & ERTs.	21							21	----	0.70%	238	238	2,140	2,441
		250	250	250	250	250	250	250	3,000	----	21				
Meters	Scrapped	1,126							1,126	----	6.26%	1,334	1,334	18,835	14,847
		1,500	1,500	1,500	1,500	1,500	1,500	1,500	18,000	1,147	1,126				
Shut-Offs, Billing & Meter Investigations	Shut Off (To D&R)	105							105		105	-----	-----	1,227	
		570							570	----	47.50%	179	179	4,796	2,370
	Pending Dig-ups	100	100	100	100	100	100	100	1,200	----	570				
		10							10	----	3.33%	118	118	755	520
	Reported Thefts * *	25	25	25	25	25	25	25	300	----	10				
		475							475	----	8.33%	390	390	5,999	4,806
	WRB + Cust. Req.	475	475	475	475	475	475	475	5,700	----	475				
		1,373							1,373	----	7.89%	1,207	1,207	17,815	2,469
	ITRON ***	1,450	1,450	1,450	1,450	1,450	1,450	1,450	17,400	----	1,373				
		1,613							1,613	----	26.88%	322	322	9,438	75,646
		500	500	500	500	500	500	500	6,000	2,986	1,613				

Goal data next to shaded areas. Pending dig-ups replaced refer to dig-up. This tracks properties visited by Metering & pending accounts that have to be reviewed, before forwarding as a dig-up. Itron als Discontinued & Administrative Discontinued. \* \* The # of thefts recorded by service workers, indicating: missing or offline meters or ERT's &/or damaged or tampered meters. % Investigated can be > 1C If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. -

**PLUMBING REPAIR PROGRAMS**

Function	Service Level Meas.	Unit or Cost Goal	HELP LOANS & BASEMENT PROTECTION PROGRAM OPERATIONS ADMINISTRATION							Year To Date or Average	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Help Loan Completed & Billed Repairs	Water Repairs	# of jobs	41							41	#DIV/0!	24	24	453	435
										0	41				
		\$ cost of jobs	\$141,620							\$141,620	#DIV/0!	\$74,406	\$74,406	\$1,612,375	\$1,125,563
										\$0	\$141,620				
		Avg. \$3,400								\$3,454	15.14%	\$3,100	\$3,100	\$3,267	\$2,588
		% of Ttl Jobs								41.41%		43.64%	43.64%	48.39%	51.06%
	Sewer Repairs	# of jobs	58							58	#DIV/0!	31	31	504	417
										0	58				
		\$ cost of jobs	\$261,714.50							\$261,715	#DIV/0!	\$118,408	\$118,408	\$2,253,745	\$1,177,706
										\$0	\$261,715				
		Avg. \$4,300								\$4,512	28.92%	\$3,820	\$3,820	\$4,189	\$2,824
		% of Ttl Jobs								58.59%		56.36%	56.36%	51.61%	48.94%
	Total Repairs	# of jobs	99							99	#DIV/0!	55	55	957	852
										0	99	#VALUE!	#VALUE!		
		\$ cost of jobs	\$403,334.50							\$403,335	#DIV/0!	\$192,814	\$192,814	\$3,866,120	\$2,303,269
										\$0	\$403,335	#VALUE!	#VALUE!		
Help Loan Admin.	App. Process	# New Loans Initiated								0	0.00%	80	80	1,176	906
			80	80	80	80	80	80	80	560					
	Call Volume	# New Loans Completed	119							119	119	55	55	652	Category
										0					
	App.	Ttl. customer contacts	542							542	11.47%	854	854	11,451	9,930
8" + Sewer Connect. Insp.										0	#DIV/0!	5	5	74	45
Bsmt. Prot. Prog.	# Repr. Completed		4							4	4	0	0	52	6
	Estimate		12	12	12	12	12	12	12	84	4.76%	12	12		
	Costs Encumbered		\$14,141							\$14,141	\$14,141	\$0	\$0	\$158,095	\$19,533
	Cost Est.		\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$252,000	5.61%				
	Avg. \$ Cost		\$3,535.25							\$3,535	17.84%			\$3,040	\$3,256
	Avg. Cost Est.		\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000					

Goal data next to shaded areas. Average costs can appear high, as payments were also made for prior fiscal year jobs. Jan. - April data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, Jun - 100%

BAXTER WATER TREATMENT PLANT																
Service	Level Measures	Unit		WATER TREATMENT							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
Flow Data	Treated Water Delivered	MG/ Mo.	Act.	4,345	4,193	4,027					12,565	23.10%	4,573	4,573	51,474	50,929
			Gl.	4,619	4,619	4,470	4,619	4,470	4,619	4,619	54,385	4,188				
	TWD % of Ttl.	%	Act.	56.95%	57.04%	56.77%					56.92%	----	56.07%	56.07%	57.12%	56.82%
	Treatment Capacity Utilized	% of 320 MGD	Act.	45.58%	45.58%	45.58%					45.58%	91.17%	47.96%	47.96%	45.89%	45.20%
			Gl.	50%	50%	50%	50%	50%	50%	50%	50.00%					
Labor Costs	\$ / MG Avg.	\$	Act.	\$40.19	\$43.13	\$44.87					\$42.73	-24.86%	\$46.46	\$46.46	\$50.06	\$51.56
			Gl.	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87					
Overtime (Cumulative FY to date)	Shift Workers	Goal - % of Base	40	N/A							N/A	#VALUE!	67.4%	67.4%	41.1%	60.2%
	Non-Shift Work		11	N/A	Data not Available at this time.						N/A	#VALUE!	15.4%	15.4%	13.0%	5.6%
	Total Overtime		17	N/A								N/A	#VALUE!	22.5%	22.5%	19.1%
Chemical Costs	\$ / MG Avg.	\$	Act.	\$261.32	\$232.99	\$211.50					\$235.27	128.34%	\$310.67	\$310.67	\$219.65	\$164.37
			Gl.	\$192.29	\$252.49	\$182.69	\$172.51	\$222.36	\$161.53	\$133.23	\$183.32					
Total Organic Carbon	Removal	Ratio	Act.	1.65	1.61	1.70					1.65	137.78%	1.63	1.63	1.56	1.34
	Regulatory	Goal	Gl.	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20					
TTHM Level	Regulatory Gl.	<80 ppb	Act.	51.30							51.30	-35.88%	95.40	95.40	33.12	36.39
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	60.40							60.40	100.67%	112.42	112.42	45.98	58.00
Water Quality	Turbidity	NTU	<.10	0.05	0.06	0.05					0.05	-46.67%	0.05	0.05	0.05	0.06

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, Jun. - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

QUEEN LANE WATER TREATMENT PLANT																
Service	Level Measures	Unit		WATER TREATMENT							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year To Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Flow Data	Treated Water Delivered	MG/ Mo.	Act.	1,891	1,798	1,725					5,414	20.93%	2,108	2,108	22,471	22,684
			Gl.	2,170	2,245	2,054	2,160	2,054	2,284	2,201	25,867	1,805				
	TWD % of Ttl.	%	Act.	24.79%	24.46%	24.32%					24.52%	-----	25.85%	25.85%	24.85%	25.31%
	Treatment Capacity Utilized	% of 140 MGD	Act.	47.00%	47.00%	47.00%					47.00%	91.72%	52.44%	52.44%	47.76%	47.94%
			Gl.	55%	52%	49%	50%	49%	53%	51%	51.25%					
Labor Costs	\$ / MG Avg.	\$	Act.	\$99.21	\$106.95	\$104.87					\$103.68	-0.12%	\$98.18	\$98.18	\$114.54	\$113.97
			Gl.	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80					
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A							N/A	#VALUE!	41.9%	41.9%	32.8%	24.4%
			11	N/A	Data not Available at this time.						N/A	#VALUE!	18.1%	18.1%	16.9%	11.9%
			17	N/A							N/A	#VALUE!	21.7%	21.7%	20.3%	13.7%
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$155.53	\$177.19	\$156.51					\$163.08	-16.35%	\$202.38	\$202.38	\$194.26	\$207.13
			Gl.	\$213.49	\$256.00	\$236.97	\$210.23	\$178.05	\$130.92	\$141.26	\$194.95					
Total Organic Carbon	Removal	Ratio	Act.	1.78	1.97	1.84					1.86	155.28%	1.77	1.77	1.65	1.69
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30					
TTHM Level	Regulatory Gl.	<80 ppb	Act.	56.32							56.32	-29.60%	66.42	66.42	38.07	42.38
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.63							41.63	-30.62%	55.10	55.10	35.95	43.55
Water Quality	Turbidity	NTU	<.10	0.05	0.05	0.05					0.05	-50.00%	0.04	0.04	0.05	0.04

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, J

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.



BELMONT WATER TREATMENT PLANT																
Service	Level Measures	Unit		WATER TREATMENT							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Flow   Data	Treated Water Delivered	MG/ Mo.	Act.	1,393	1,360	1,341					4,094	23.44%	1,475	1,475	16,268	16,003
			Gl.	1,643	1,612	1,500	1,395	1,350	1,403	1,488	17,469	1,365				
	TWD % of Ttl.	%	Act.	18.26%	18.50%	18.91%					18.56%	-----	18.08%	18.08%	18.04%	17.87%
			Treatment Capacity Utilized	% of 86 MGD	Act.	54.28%	54.28%	54.28%				54.28%				
Labor Costs	\$ / MG Avg.	\$	Act.	\$146.56	\$151.18	\$151.36					\$149.70	104.38%	\$143.20	\$143.20	\$162.90	\$158.45
			Gl.	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42				
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A							N/A	#VALUE!	30.4%	30.4%	45.5%	26.9%
			11	N/A	Data not Available at this time.						N/A	#VALUE!	22.4%	22.4%	12.4%	16.1%
			17	N/A							N/A	#VALUE!	23.7%	23.7%	20.1%	17.9%
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$128.35	\$109.43	\$210.22					\$149.33	-37.32%	\$200.30	\$200.30	\$229.24	\$175.82
			Gl.	\$213.88	\$241.16	\$288.96	\$284.24	\$260.27	\$257.42	\$203.01	\$238.26					
Total Organic Carbon	Removal	Ratio	Act.	1.67	1.63	1.48					1.59	132.78%	1.72	1.72	1.62	1.54
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30					
TTHM Level	Regulatory Gl.	<80 ppb	Act.	64.74							64.74	-19.08%	77.44	77.44	43.50	36.09
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.44							41.44	-30.93%	53.78	53.78	36.42	35.31
Water Quality	Turbidity	NTU	<.10	0.05	0.05	0.05					0.05	-50.00%	0.04	0.04	0.04	0.05

Goals are next to shaded areas. TOC goal is a running average over the past 12 months

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion

ALL WATER TREATMENT PLANTS																	
	Level		WATER TREATMENT									YTD or	% of	FY '14	FY '14	FY '14	FY '13
	Measures	Unit		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Mo. Avg.	Goal or Avg.	Current Month	YTD or Mo. Avg.	Year End Actual	Year End Actual	
Phila. drinking water meets or exceeds all Fed. & State standards 100% of the time.		%	Act											100%	100%	100%	100%
				100%	100%	100%					100%						
				100%	100%	100%	100%	100%	100%	100%	100%						
Flow	Treated Water Delivered	MG/ Mo.	Act	7,629	7,351	7,093					22,073	22.54%	8,156	8,156	90,213	89,881	
			GI	8,631	8,476	8,024	8,174	7,874	8,306	8,308	97,920	7,358					
Data	Treatment Capacity Utilized	% of 546	Act	47.32%	47.32%	47.32%					47.71%	93.09%	50.43%	50.43%	47.50%	47.14%	
			MGD	53.00%	52.00%	51.00%	50.00%	50.00%	51.00%	57.00%	51.25%						
Labor Costs	\$ / MG Average	\$	Act	\$72.08	\$76.51	\$77.03					\$75.20	-25.80%	\$74.96	\$74.96	\$84.36	\$85.10	
			GI	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36						\$101.36
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work. Total Overtime	Goal - % of Base	40	N/A							0.00%	-100.00%	55.03%	55.03%	39.66%	48.71%	
			11	N/A	Data not Available at this time.							0.00%	0.00%	17.19%	17.19%	13.91%	8.29%
			17	N/A							0.00%	0.00%	22.48%	22.48%	19.57%	14.30%	
Chemical Costs	\$ / MG Avg. Treated	\$	Act	\$213.25	\$199.22	\$197.20					\$203.22	99.12%	\$265.52	\$265.52	\$214.65	\$185.55	
			GI	\$249.88	\$236.21	\$222.32	\$220.23	\$183.29	\$159.17	\$182.17	\$205.04						
TTHM Level	Regulatory GI.	<80 ppb	Act.	54.70	0.00	0.00					18.23	-77.21%	New	to	FY	15	
HAA5 Level	Regulatory GI.	<60 ppb	Act.	52.60	0.00	0.00					17.53	-29.22%					
Total Organic Carbon	Removal	Ratio	Act.	1.69	1.71	1.70					1.58	131.58%	1.68	1.68	1.59	1.47	
	Regulatory	Goal	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20						
Water Quality	Turbidity - NTU	<.10	Act	0.05	0.06	0.05					0.05	-49.27%	0.05	0.05	0.05	0.05	

The categories are capacity-weighted averages, except treated water delivered (totals). Goals are next to shaded areas. Est. 23 MG lost 12/23/13 due to main break.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 90%, Jun. - 98%, Jul. - 100%. TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

NORTHEAST WASTEWATER TREATMENT PLANT & BIOGAS COGENERATION FACILITY																	
Function	Service Level Measures	Unit of Measurement		Goal		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	200*	166	154	147					155.67	153	153	175.83	155.25
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	95%*	79%	73%	70%					74.00%	73%	73%	84.5%	74.7%
Regulatory Effluent Requirements	CBOD5	mg/l	≤	30/25	12	3	3.870968	3.633333					4	3	3	5.4	5.8
	Suspended Solids	mg/l	≤	30	15	3	5.290323	3.633333					4	4	4	7.5	6
	Fecal Coliform	#/100 ml	≤	200	150	25	15.98072	11.40611					17	22	22	27.5	36
	# NPDES Permit Violations	number		0	0	0	0	0					0	No Permit 0	Violations 0	in these 0	Periods. 0
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$374,621	\$396,020	\$387,765					21.49%	\$400,413	\$400,413	\$4,688,030	\$4,579,305
		\$		Goal	\$449,250	\$449,250	\$449,250	\$449,250	\$449,250	\$449,250	\$449,250	\$5,391,000					
Overtime* Fiscal Year to Date.	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A					N/A	59.0%	59.0%	66.1%	45.3%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A					N/A	13.1%	13.1%	12.8%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A					N/A	16.5%	16.5%	17.2%	17.7%
Chlorine Minimization Program		lb/MG		N/A		6.81	7.51	7.37					7.23	37,696	37,696	34,105	28,658
				7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50						
	HYPO Dosage	lb/Mo.		N/A		34,994	35,800	32,533					34,442	7.96	7.96	6.61	6.08
	Cost per MGD	Dollar / MG		N/A		\$4.89	\$5.39	\$5.29					\$5.19	\$5.72	\$5.72	\$4.92	\$4.37
	TRC - Chlorine Residuals	mg/l	≤	0.50	0.30	0.22	0.19	0.22					0.21	0.17	0.17	0.25	0.23
Sludge Feed to BRC		Dry Tons		N/A		2,464	2,893	2,231					7,588	2,171	2,171	26,479	24,672
		MG		N/A		28.11	27.73						27.92	24.01	24.01	25.07	24.87
		% Total Solids		N/A	≥2%	2.28	2.50						2.39	2.64	2.64	2.43	2.23
*Estimate, not goal.																	
Biogas	Net Electrical Power Generated		----	kWh	3,700,998								3,700,998	Facility not operation.	yet in	22,206,967	N/A
	Average Net Electrical Power Generated		----	kWh		-----	-----	-----	-----	-----	-----	3,700,998					
Cogeneration	Biogas Used		----	mmcf	30.55								30.55			222	N/A
	Average Biogas Used		----	mmcf		-----	-----	-----	-----	-----	-----	-----	30.55			32	N/A
Facility	Supplemental Natural Gas Purchased		----	mmcf	17.37								17.37			75	N/A
	Avg. Supple. Natural Gas Purchased		----	mmcf		-----	-----	-----	-----	-----	-----	-----	17.37			11	N/A

WASTEWATER TREATMENT PLANTS - SOUTHEAST																	
Function	Service Level Measures	Unit of Measurement		Goal		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '15 Current Month	FY '15 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	100*	78	73	68					72.88	82	82	80.83	77.67
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	89.3%*	69%	65%	61%					64.86%	73%	73%	72%	70%
Regulatory Effluent Requirements	BOD	mg/l	≤	30	9	6	5.741935	6.766667					6	6	6	6.75	7
	Suspended Solids	mg/l	≤	30	9	5	5.096774	5.066667					5	5	5	5.58	7
	Fecal Coliform # NPDES Permit Violations	#/100 ml	≤	200	100	13	13.69955	11.83928					13	12	12	17.92	21
		number		0	0	0	0	0					0	0	0	0	0
Labor Costs	Class 100 Expenditures	\$			Actual	\$207,879	\$219,945	\$214,416					\$642,240	\$260,957	\$260,957	\$2,558,602	\$2,637,365
	Treatment Cost	\$			Goal	\$258,333	\$258,333	\$258,333	\$258,333	\$258,333	\$258,333	\$258,333	\$3,099,996				
		dollar / MG				\$86	\$98	\$105					\$96				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A					N/A	46.5%	46.5%	50.7%	44.4%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A					N/A	7.8%	7.8%	14.8%	13.8%
	Total Overtime	% of base		N/A	17%	N/A	N/A	N/A					N/A	11.7%	11.7%	20.0%	18.2%
Chlorine Minimization Program	HYPO - Dosage	lb/month			Actual	16,353	12,876	12,595					13,941	15,748	15,748	11,991	12,414
		lb/MG			5.50	6.78	5.72	6.17					6.22	6.20	6.20	4.92	5.38
	Cost per MGD TRC - Chlorine Residuals	Dollar / MG		Actual	\$4.87	\$4.11	\$4.43					\$4.47	\$4.46	\$4.46	\$3.55	\$3.86	
		mg/l		≤	0.05	0.20	0.22	0.21	0.22					0.22	0.22	0.19	0.17

\*Estimate vs. goal.

\*1 Fiscal year to date.

WASTEWATER TREATMENT PLANTS - SOUTHWEST																	
Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '15 Current Month	FY '15 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	200*	163	152	143					152.74	165	165	176.17	161.50
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	100%*	81%	76%	72%					76.20%	83%	83%	88.0%	80.7%
Regulatory Effluent Requirements	CBOD	mg/l	≤	25	9	3	2.483871	2.9					3	2	2	4.3	4.5
	Suspended Solids	mg/l	≤	30	9	4	4.419355	4.533333					4	5	5	6.08	5
	Fecal Coliform	#/100 ml	≤	200	100	41	39.22774	27.39595					36	46	46	21.2	41
	# NPDES Permit Violations	number		0	0	0	0	0					0	0	0	0	0
Labor Costs	Expenditures	\$		N/A		\$403,737	\$405,096	\$401,200					\$1,210,033	\$379,145	\$379,145	\$4,621,338	\$4,547,466
		\$			Goal	\$450,000	\$450,000	\$450,000	\$450,000	\$450,000	\$450,000	\$450,000	\$5,400,000				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A					N/A	46.2%	46.2%	33.8%	35.1%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A					N/A	21.0%	21.0%	15.8%	16.3%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A					N/A	24.4%	24.4%	18.2%	18.8%
Chlorine Minimization Program*2	HYPO - Dosage	lb/month		N/A		39,274	36,883	35,473					37,210	36,622	36,622	41,346	36,620
					Goal	6	6	6	6	6	6	6	6				
		lb/MG			6.00	7.80	7.83	8.26					7.96	7.14	7.14	7.69	7.47
	Cost per MGD TRC - Chlorine Residuals	Dollar / MG		N/A	\$8.00	\$10.74	\$10.78	\$11.37					\$10.97	\$9.84	\$9.84	\$10.42	\$10.30
		mg/l	≤	1	<0.50	0.08	0.08	0.09					0.08	0.06	0.06	0.13	0.09
Sludge Feed to BRC		Dry Tons		N/A		2,423	2,478	2,849					7,750	2,607	2,607	31,936	27,870
						Goal							#DIV/0!				
		MG		N/A	33.00	26.78	23.55						25.17	25.87	25.87	27.95	27.63
		% Total Solids		≥	2%	2.40	2.63						2.51	2.83	2.83	2.53	2.25

\*1 Fiscal year to date.

\*2 Chlorine usage has been phased out, replaced by Sodium HYPO.

ALL WASTEWATER TREATMENT PLANTS																	
Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '15 Current Month	FY '15 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	N/A	407.00	378.58	358.28					381.29	400.00	400.00	432.83	394.42
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	N/A	77.97%	72.53%	68.64%					73.04%	76.63%	76.63%	82.92%	76%
Regulatory Effluent Requirements	CBOD*	mg/l	≤	25	10.5	3.0	3.2	3.3					3.1	0.0	0.0	4.8	5.2
	Suspended Solids	mg/l	≤	30	11.00	4.0	4.9	4.4					4.4	0.9	0.7	6.4	6.0
	Fecal Coliform	#/100 ml	≤	200	117	26.3	23.0	16.9					22.1	4.7	5.7	22.2	32.7
	# NPDES Permit Violations	number		0	0	0	0	0					0	83	100	0	0.0
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$986,237	\$1,021,060	\$1,003,381					21.67%	\$1,040,515	\$1,040,515	\$11,867,970	\$11,764,136
		\$		N/A	Goal	\$1,157,583	\$1,157,584	\$1,157,585	\$1,157,583	\$1,157,583	\$1,157,583	\$1,157,583	\$13,890,999				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A					N/A	51.25%	51.25%	49.8%	41.6%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A					N/A	15.28%	15.28%	14.4%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A					N/A	18.78%	18.78%	18.2%	18.2%
Chlorine Minimization Program	HYPO Dosage	lb/month		N/A		55,634	49,767	48,076					51,159	90,066	90,066	87,441	41,072
		lb/MG		N/A	7.5	7.13	7.02	7.26					7.14	7.10	7.10	6.41	NA
	Cost per MGD	Dollar / MG		N/A	\$6.41	\$6.83	\$6.76	\$7.03					\$6.88	\$6.67	\$6.67	\$6.30	\$6.18
	TRC - Chlorine Residuals	mg/l	≤	1.00	0.23	0.17	0.16	0.18					0.17	0.15	0.15	0.19	0.16
Sludge Feed to BRC		Dry Tons		N/A	N/A	4,887	5,370	5,080					15,337	4,778	4,778	58,415	52,542
		MG		N/A	60.30	54.89	51.28	0.00					35.39	49.88	49.88	53.01	52.50
		% Total Solids		N/A	2.20	2.34	2.56	0.00					1.63	2.74	2.74	2.48	2.24

\*NE and SW only - SE measures BOD.

\*1 Fiscal year to date.

**SYNAGRO (BIOSOLIDS RECYCLING CENTER)**															
Measures		Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Percent Cake	Northeast	percent	Actual	27.2%	27.0%						27.10%	30.9%	30.9%	29.13%	27.81%
			25%	25%	25%	25%	25%	25%	25%	25%	25.00%				
	Southwest	percent	Actual	28.0%	28.3%						28.15%	31.4%	31.4%	30.70%	28.72%
			25%	25%	25%	25%	25%	25%	25%	25%	25.00%				
Percent Recovery	Northeast	percent	90%	92.1%	92.8%						92.45%	85.8%	85.8%	94.90%	91.01%
	Southwest	percent	90%	92.1%	92.8%						92.45%	85.8%	85.8%	94.90%	91.01%
Biosolids Processing	Dry Tons Processed	dry tons	Actual	4,887	5,370	5,080					15,337	4,778	4,778	55,046	52,541
			5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	66,000				
Biosolids Utilization	Dry Tons Utilized	dry tons*3	Actual	4,902	5,030						9,932	4,786	4,786	51,716	52,790
			5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	66,000				

\*\* Biosolids Recycling Center is operated by Synagro, as of 10/11/2008.

\*1 Fiscal year to date.

\*2 Includes all operating costs and is calculated on a yearly basis.

\*3 Includes stockpiled material from previous FY.

WATER REVENUE BUREAU PERFORMANCE SUMMARY														
			FISCAL YEAR 2015								FY '14	FY '14	FY '14	FY '13
Performance Measure	Unit of Measurement	Projected	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	Current Month	YTD or Mo. Avg.	Year End Actual	Year End Actual
CUSTOMER METER READING														
Attempted AMR readings (Itron)	number of meters	484,050	486,112	486,283	486,440					486,278	483,277	483,277	484,650	481,315
Actual AMR readings (Itron)	number of meteres		447,147	474,962	475,020									
Adjusted AMR Read Success Rate	% of meters read	96.8%	92.0%	97.7%	97.7%					95.77%	98.3%	98.3%	97.97%	97.82%
Itron is penalized if the adjusted AMR meter read success rate is below 99.0%														
Actual Reads														
Reads-all categories	# of meters		447,433	475,250	475,314					1,397,997	1400	1400	8,469	18,215
Number of billed accounts	# of meters		550,374	554,992	547,318					550,895	4.86%	4.86%	4.83%	9.51%
Of Bills based on actual reads	% of mtrs read		81%	86%	87%					85%	\$ 15,751	\$ 15,751	\$76,068	\$353,086
BILLED WATER CONSUMPTION														
Average Daily Billed Water Consumption*1														
Small Meters (5/8", 3/4")	MGD	73.0								#DIV/0!	66.0	66.0	70.0	72.4
Large Meters (1-inch & larger)	MGD	61.6								#DIV/0!	62.0	62.0	60.9	61.6
Wholesale Export Sales Volume	MGD	12.7								#DIV/0!	11.5	11.5	11.0	10.8
Total Water Consumption	MGD	147.3								#DIV/0!	139.5	139.5	141.9	144.8
City Government	MGD	7.8								#DIV/0!	11.5	11.5	10.4	8.9
PAYMENT PATTERNS*2														
30 Day Pattern	% of accounts... paid by due date	68.28%	69.88%							69.88%	67.12%	67.12%	67.77%	68.44%
60 Day Pattern	paid 60 days from bill	17.80%	N/A							#DIV/0!	16.25%	16.25%	15.24%	16.95%
90 Day Pattern	paid 90 days from bill	4.86%	N/A							#DIV/0!	4.56%	4.56%	3.80%	4.10%
Total	paid within 90 days	90.94%	69.88%							#DIV/0!	87.93%	87.93%	86.81%	89.49%
CUSTOMER SERVICE														
Inbound Telephone Calls										Average				
Calls Offered*3	no. of calls	23,824	35,281							35,281	23,382	23,382	310,976	265,421
Response Rate	percent answered	87%	99%							99.24%	98.5%	98.5%	98%	91%
Average Waiting Time	minutes:seconds	05:37	12:51							12:51	5:45	5:45		05:21
Walk-In Customer Service														
Walk-in Customers	# of customers served	8,340								0	9,358	9,358	96,273	99,689
Average Waiting Time	minutes:seconds	06:34								#DIV/0!	25:55	25:55	13:58	13:23
Correspondence														
Letter Received	# of letters received	561								0	821	821	818.6667	11,203
Low Income Assistance Program														
Total Applications Received	# of applications	2,557								0	214	214	32,894	32,209
Payment Agreements	% of total applications	21.0%								#DIV/0!	10.28%	10.28%	20.55%	19.51%

\*1 Includes effects of consumption adjustments made to various accounts for billing purposes, and consumption registered at non-billed accounts, fire service accounts, and sewer only accounts

\*2 Refers to bills issued in that month(30 days = percent of customers who paid one month after bill was issued, 60 days = percent of customers who paid two months after bill was issued, etc.)

\*3 Calls Received was renamed to Calls Offered to more accurately reflect that this measure tracks total calls into the telephone system.



# MONTHLY MANAGERS' REPORT



AND



For the period ending  
31-Aug-14

This report is preliminary, subject to revision & not an official statement of the City of Philadelphia Water Department or Water Revenue Bureau. Published November 7, 2014.

# PWD Vision

To be America's model 21<sup>st</sup> Century urban water utility – one that fully meets the complex responsibilities and opportunities of our time and our environment.

## Mission

Provide the Greater Philadelphia region with integrated water, wastewater, and stormwater services.

Protect public health by always delivering PWD's customers the highest quality of drinking water at a competitive and affordable cost.

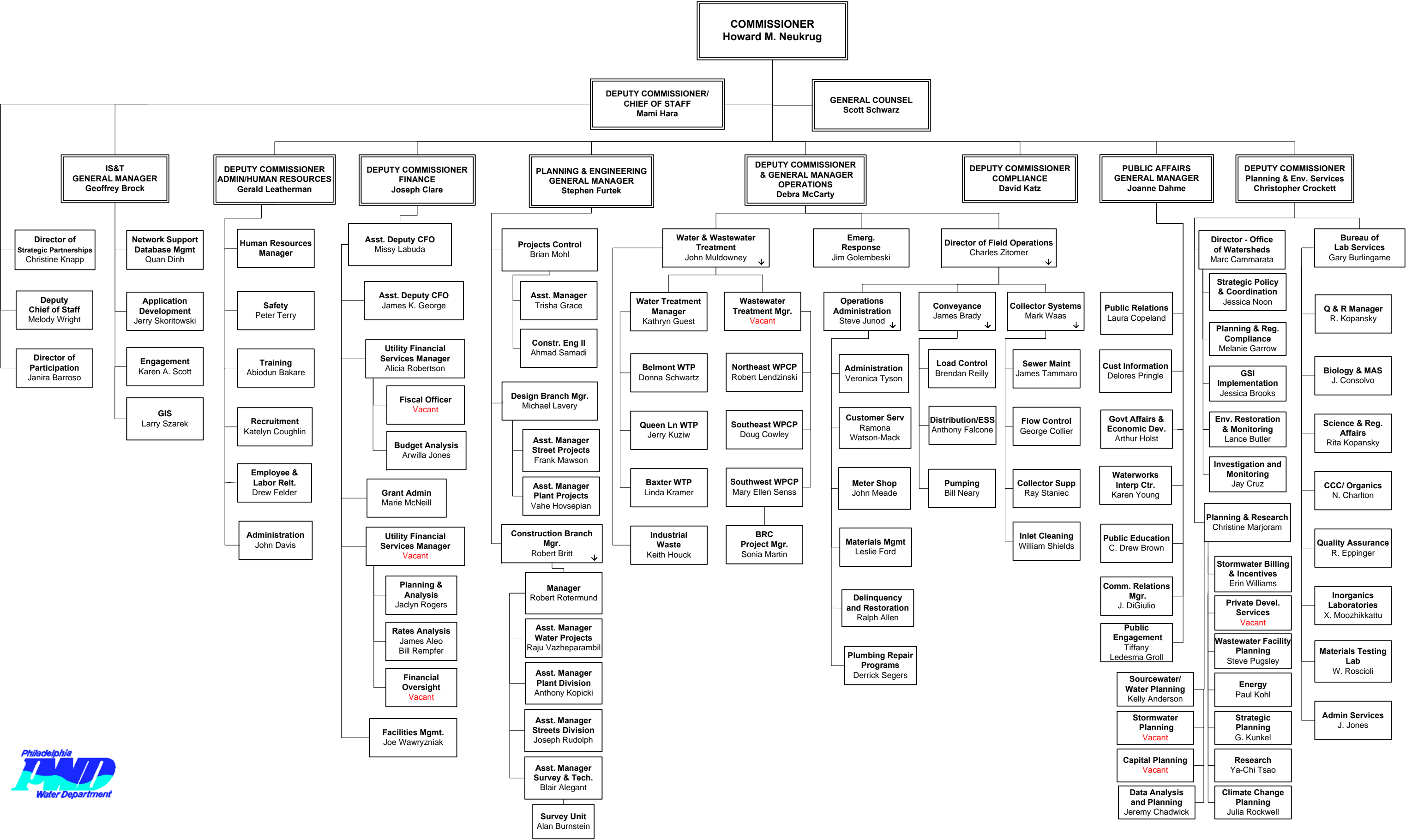
Protect the environment by managing and treating the region's wastewater and stormwater, protecting and advocating for rivers and streams and their watersheds, and protecting sources of drinking water.

Support the sustainable growth of Philadelphia and its residents, communities, businesses, and industry as well as the financial well-being of the utility.

Continue to be America's most innovative utility with a constant focus on quality, efficiency, customer service, and affordability.

# Philadelphia Water Department

10/24/2014



## **Fiscal Year End 2014 Fact Sheet**

Total # of PWD FT employees – 1,967.

Total active water & wastewater accounts – 473,800.

Total average active residential (non-apartment) accounts – 398,000.

Total wholesale water (2) & wastewater (10) contracts – 12.

Phila. water service area – 134.1 sq. mi. (2013 census) Wholesale water service area – 101.35+ sq. mi. Bucks Co. (& Co. customers) – 92.6 sq. mi. Aqua Pa. - Mont. Co. - Cheltenham Township. - 8.75 sq. mi., (+ portion of Delaware Co.). Ttl. pop. – 1,765,165. Phila. - 1,553,165 (2013 census est.), Bucks Co. (est.) -155,000. Mont. Co. - Cheltenham Township - 36,793. Delaware Co. (portion) 20,207 (est.). Raw water (surface) sources – Delaware Riv. – 58%, Schuylkill Riv. – 42%. (33 River miles & 354 stream miles.)

### **Water Treatment, Storage & Transmission**

Design rated cap. of all 3 water tmt. plants – 546 MGD. DRBC river withdrawal limit - 648 MGD. Max. cap. of all 3 water tmt. plants – 680 MGD. 1801- Water service began (Centre Sq. & Schuylkill pumps). 1815 – Fairmount Waterworks opens, Jonval turbines start 1872 & facility deactivated – 1911. 1903 – Slow sand filtered water tmt. began. 1914- Chlorinated water service started. 1959 – Rapid sand filtration tmt. began.

Total raw & treated water storage design capacity – 1,065.4 MG.

Total in-plant raw water storage design capacity – 460.5 MG.

Subtotal – Treated in-plant & basin/tank design capacity – 604.9 MG.

Total in-plant treated water storage design capacity – 333.9 MG.

Total other basin/tank treated water retention design capacity – 271 MG.

Total raw water pumping capacity - 3 stations – 850 MGD. 6 primary pumping stations – 594 MGD.

Total treated water pumping capacity – 822.8 MGD. 6 booster pumping stations – 228.8 MGD.

### **Water Infrastructure**

Total water system piping miles - 3,176. Total # of valves – 91,957. Main mileage replaced – 23

Total # of hydrants – 25,364. Total # of hydrants with center compression locks – 16,112

1801- Wood pipe/iron connectors. 1819 - Cast iron pipe. Today – Cast, ductile iron, steel, concrete pipes.

### **Wastewater Treatment & Infrastructure**

Total wastewater service area – Phila. – 134.1 sq. mi., Suburban area – 230 sq. mi.

Total pop. – 2,303,165. Phila. 1,553,165 (2013 census est.) & Suburban counties, 750,000. (Census + est.)

By 1899, approx. 800 miles of sanitary & storm sewers were in service. 1912 – Limited scale primary wastewater treatment began (Pennypack). 1923 – Large scale (NE) primary ww. treatment started. 1970's-80's – All plants upgraded to secondary treatment. Design rated capacity of all 3 wastewater treatment plants – 522 MGD. Maximum capacity of all 3 wastewater treatment plants – 1,044 MGD

Total collector system piping miles – 3,716.

Sanitary sewer miles – 762.

Stormwater conduit (sewer) miles – 737.

# of wastewater pumping stations – 16

# of manholes – 94,116. # of stormwater inlets – 72,679. # of intercepting chambers – 199.

# CSO chambers – 174.

Sewers reconstructed & lined – 6.6 miles.

Force mains, inlet & vent pipe miles -- 362.

Combined sewer miles – 1,855.

# of stormwater pumping stations - 3.

# of intercepting chambers – 199.

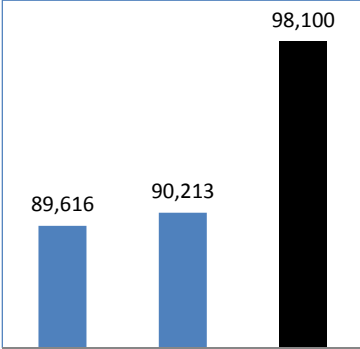
# CSO Flood relief chambers – 25.

### **PBS/Synagro – (Former Biosolids Recycling Center)**

Ocean biosolids disposal ended - 1980. Centralized PWD dewatering facility completed - 1989.

Dewatering design rated capacity – 185 dry tons/day. Synagro contract operation of dewatering facility - 2008. Synagro construction of new drying & pelletizing operation completed - Jan. 2012. Pelletization facility design rated capacity – 220 dry tons/day. Drying facility operational - Feb. 2012, producing Class A pellets. Class B biosolids production ended Feb. 2012 (including multi-state strip mine reclamation, landfill/agriculture application programs). 58,044 dry tons utilized in FY 2103.

### Water Department Quarterly Managers Report Metrics

<div> <p>Millions of Gallons of Treated Water</p>  <p>89,616      90,213      98,100</p> <p>FY13      FY14 Year To Date      FY14 Initial Target</p> </div>			Performance Measure	FY13 Q4	FY14 Q4	Change	FY13	FY14 Year To Date	FY14 Initial Target	On track to meet target	Comments / Explanation
			Millions of Gallons of Treated Water	21,776	21,866	0.4%	89,616	90,213	98,100	No	Output meets demand and maintains appropriate system pressure.
			Percent of Time Philadelphia's Drinking Water Met or Surpassed State & Federal Standards	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	Yes	Output meets or exceeds all federal and state regulations and standards.
			Miles of Pipeline Surveyed for Leakage	261	205	-21.5%	962	775	1,130	No	Survey work was impacted by extreme winter weather, as resources were redirected to address water main break calls.
			Water Main Breaks Repaired	105	140	33.3%	823	969	905	No	Impacted by extreme winter weather.
			Average Time to Repair a Water Main Break upon Crew Arrival at Site (Hours)	5.3	5.3	0.0%	5.8	6.2	< 8.0 hours	Yes	The average time to repair a water main break increased due to the number of winter related weather main breaks for FY14.
			Percent of Hydrants Available	99.6%	99.7%	0.1%	99.7%	99.7%	99.7%	Yes	
			Number of Storm Drains Cleaned	25,862	25,999	0.5%	100,251	94,653	111,444	No	The number of storm drains was negatively impacted by extreme winter weather that resulted in resources being redirected and staff vacancies.
			Acres of Watershed Plans Approved	91	146	60.4%	251	385	240	Yes	
			Resultant Watershed Stormwater Flow Reduction (MG)	86	139	61.6%	236	367	228	Yes	

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## **Budget Update**

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**Div 2806 Human Resources and Administration**  
as of Aug 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	47,000.00	9,400.84	0.00	9,400.84	37,599.16
	0101	PERM FULL TIME-CIVILIAN 0101	1,502,691.00	202,947.53	0.00	202,947.53	1,299,743.47
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	441.65	0.00	441.65	(441.65)
	0121	TEMPORARY/SEASONAL 0121	3,000.00	0.00	0.00	0.00	3,000.00
	0161	OVERTIME-CIVILIAN 0161	42,000.00	7,152.45	0.00	7,152.45	34,847.55
		<b>01 PERSONAL SERVICES</b>	<b>1,594,691.00</b>	<b>219,942.47</b>	<b>0.00</b>	<b>219,942.47</b>	<b>1,374,748.53</b>
02	0202	JANITORIAL SERVICES 0202	0.00	0.00	648.00	648.00	(648.00)
	0210	POSTAGE 0210	120,000.00	0.00	0.00	0.00	120,000.00
	0211	TRANSPORTATION 0211	35,100.00	16.00	0.00	16.00	35,084.00
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	10,500.00	0.00	0.00	0.00	10,500.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	2,000.00	0.00	0.00	0.00	2,000.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	2,147,000.00	4,510.00	733,490.00	738,000.00	1,409,000.00
	0255	DUES 0255	6,100.00	0.00	0.00	0.00	6,100.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	53,200.00	315.00	0.00	315.00	52,885.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	528,000.00	0.00	257,017.00	257,017.00	270,983.00
	0285	RENTS 0285	110,000.00	0.00	52,319.97	52,319.97	57,680.03
		<b>02 PURCHASE OF SERVICES</b>	<b>3,011,900.00</b>	<b>4,841.00</b>	<b>1,043,474.97</b>	<b>1,048,315.97</b>	<b>1,963,584.03</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,800.00	0.00	0.00	0.00	9,800.00
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	35,700.00	0.00	9,000.00	9,000.00	26,700.00
	0310	ELECTRICAL AND COMMUNICATION 0310	2,500.00	0.00	0.00	0.00	2,500.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	0.00	1,500.00	1,500.00	(1,500.00)
	0312	FIRE FIGHTING AND SAFETY 0312	500.00	327.55	0.00	327.55	172.45
	0317	HOSPITAL AND LABORATORY 0317	35,700.00	0.00	3,889.50	3,889.50	31,810.50
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	100.00	0.00	0.00	0.00	100.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	132,500.00	175.47	0.00	175.47	132,324.53
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	200,000.00	0.00	0.00	0.00	200,000.00
	0325	PRINTING 0325	40,000.00	0.00	0.00	0.00	40,000.00
		<b>03 MATERIALS AND SUPPLIES</b>	<b>456,800.00</b>	<b>503.02</b>	<b>14,389.50</b>	<b>14,892.52</b>	<b>441,907.48</b>
04	0411	GENERAL EQUIPMENT AND MACHINERY 0411	2,600.00	0.00	0.00	0.00	2,600.00
	0417	HOSPITAL AND LABORATORY 0417	1,500.00	0.00	35,784.00	35,784.00	(34,284.00)
	0420	OFFICE EQUIPMENT 0420	0.00	179.17	0.00	179.17	(179.17)
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	15,000.00	0.00	0.00	0.00	15,000.00
	0430	FURNITURE AND FURNISHINGS 0430	353,000.00	0.00	0.00	0.00	353,000.00
		<b>04 EQUIPMENT</b>	<b>372,100.00</b>	<b>179.17</b>	<b>35,784.00</b>	<b>35,963.17</b>	<b>336,136.83</b>
05	0504	MERITORIOUS AWARDS 0504	100,000.00	0.00	0.00	0.00	100,000.00
		<b>05 CONTRIBUTIONS, INDEMNITIES, REFDS, TAXES</b>	<b>100,000.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>100,000.00</b>
		<b>Div 2806 HUMAN RESOURCES</b>	<b>5,535,491.00</b>	<b>225,465.66</b>	<b>1,093,648.47</b>	<b>1,319,114.13</b>	<b>4,216,376.87</b>



**Div 2807 Finance**  
as of Aug 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	243,000.00	0.00	0.00	0.00	243,000.00
	0101	PERM FULL TIME-CIVILIAN 0101	7,651,973.00	1,090,353.13	0.00	1,090,353.13	6,561,619.87
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	3,707.98	0.00	3,707.98	(3,707.98)
	0121	TEMPORARY/SEASONAL 0121	80,000.00	20,575.91	0.00	20,575.91	59,424.09
	0161	OVERTIME-CIVILIAN 0161	719,500.00	107,528.11	0.00	107,528.11	611,971.89
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	5,000.00	0.00	0.00	0.00	5,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	33,000.00	2,545.78	0.00	2,545.78	30,454.22
	0181	SHIFT 0181	18,000.00	1,992.91	0.00	1,992.91	16,007.09
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	198.09	0.00	198.09	(198.09)
	<b>01 PERSONAL SERVICES</b>		<b>8,750,473.00</b>	<b>1,226,901.91</b>	<b>0.00</b>	<b>1,226,901.91</b>	<b>7,523,571.09</b>
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	498.90	1,225.00	1,723.90	1,276.10
	0202	JANITORIAL SERVICES 0202	1,500.00	0.00	0.00	0.00	1,500.00
	0211	TRANSPORTATION 0211	31,000.00	3,603.85	0.00	3,603.85	27,396.15
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	5,000.00	81.00	0.00	81.00	4,919.00
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,500.00	0.00	0.00	0.00	1,500.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	16,585,000.00	56,948.00	2,058,032.50	2,114,980.50	14,470,019.50
	0253	LEGAL SERVICES 0253	480,000.00	0.00	0.00	0.00	480,000.00
	0255	DUES 0255	111,000.00	385.00	0.00	385.00	110,615.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	210,000.00	1,624.00	0.00	1,624.00	208,376.00
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	400,000.00	24,463.05	214,878.95	239,342.00	160,658.00
	0258	COURT REPORTERS 0258	60,000.00	0.00	0.00	0.00	60,000.00
	0259	ARBITRATION FEES 0259	500,000.00	61,429.00	0.00	61,429.00	438,571.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	1,983,600.00	40,132.16	482,015.92	522,148.08	1,461,451.92
	0280	INSURANCE AND OFFICIAL BONDS 0280	30,000.00	77,274.68	0.00	77,274.68	(47,274.68)
	0285	RENTS 0285	5,000.00	1,145.54	25,206.26	26,351.80	(21,351.80)
	0295	PURCHASE SERVICES-IMPREST ADVANCES 0295	0.00	0.00	8,000.00	8,000.00	(8,000.00)
<b>02 PURCHASE OF SERVICES</b>			<b>20,406,600.00</b>	<b>267,585.18</b>	<b>2,789,358.63</b>	<b>3,056,943.81</b>	<b>17,349,656.19</b>
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	924.81	0.00	924.81	(924.81)
	0301	AGRICULTURAL AND BOTANICAL 0301	1,000.00	0.00	0.00	0.00	1,000.00
	0304	BOOKS AND OTHER PUBLICATIONS 0304	7,200.00	1,777.63	88.46	1,866.09	5,333.91
	0305	BUILDING AND CONSTRUCTION 0305	403,500.00	17,201.80	61,050.53	78,252.33	325,247.67
	0307	CHEMICALS AND GASES 0307	5,000.00	0.00	501.00	501.00	4,499.00
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	21,500.00	0.00	1,040.10	1,040.10	20,459.90
	0310	ELECTRICAL AND COMMUNICATION 0310	78,800.00	63,417.88	14,528.26	77,946.14	853.86
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	27,500.00	0.00	5,000.00	5,000.00	22,500.00
	0312	FIRE FIGHTING AND SAFETY 0312	8,000.00	0.00	0.00	0.00	8,000.00
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	0.00	0.00	0.00	10,000.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	62,000.00	3,633.84	2,034.43	5,668.27	56,331.73
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	10,000.00	0.00	1,122.87	1,122.87	8,877.13
	0320	OFFICE MATERIALS AND SUPPLIES 0320	57,400.00	0.00	49,250.00	49,250.00	8,150.00
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	25,000.00	0.00	0.00	0.00	25,000.00
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	100,750.00	0.00	30,305.34	30,305.34	70,444.66
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	67,000.00	456.98	10,793.02	11,250.00	55,750.00
	0325	PRINTING 0325	310,300.00	0.00	0.00	0.00	310,300.00
<b>03 MATERIALS AND SUPPLIES</b>			<b>1,194,950.00</b>	<b>87,412.94</b>	<b>175,714.01</b>	<b>263,126.95</b>	<b>931,823.05</b>
04	0411	GENERAL EQUIPMENT AND MACHINERY 0411	8,000.00	0.00	0.00	0.00	8,000.00
	0418	JANITORIAL AND LAUNDRY 0418	5,000.00	0.00	0.00	0.00	5,000.00
	0420	OFFICE EQUIPMENT 0420	9,500.00	0.00	0.00	0.00	9,500.00
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	33,000.00	0.00	5,645.00	5,645.00	27,355.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	300.00	0.00	0.00	0.00	300.00
	0430	FURNITURE AND FURNISHINGS 0430	3,000.00	0.00	0.00	0.00	3,000.00
<b>04 EQUIPMENT</b>			<b>58,800.00</b>	<b>0.00</b>	<b>5,645.00</b>	<b>5,645.00</b>	<b>53,155.00</b>
08	0801	PAYMENTS TO GENERAL FUND 0801	14,000,000.00	0.00	0.00	0.00	14,000,000.00
	0804	PAYMENTS TO CAPITAL PROJECTS FUND 0804	20,697,000.00	0.00	0.00	0.00	20,697,000.00
	0811	PAYMENTS TO WATER RESIDUAL FUND 0811	28,363,000.00	0.00	0.00	0.00	28,363,000.00
	0813	PAYMENTS TO WATER RATE STAB 0813	3,905,000.00	0.00	0.00	0.00	3,905,000.00
<b>08 PAYMENTS TO OTHER FUNDS</b>			<b>66,965,000.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>66,965,000.00</b>
<b>Div 2807 FINANCE</b>			<b>97,375,823.00</b>	<b>1,581,900.03</b>	<b>2,970,717.64</b>	<b>4,552,617.67</b>	<b>92,823,205.33</b>

**Div 2808 Planning and Engineering**  
as of Aug 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	35,000.00	0.00	0.00	0.00	35,000.00
	0101	PERM FULL TIME-CIVILIAN 0101	997,438.00	139,630.73	0.00	139,630.73	857,807.27
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	862.81	0.00	862.81	(862.81)
	0121	TEMPORARY/SEASONAL 0121	125,000.00	18,096.95	0.00	18,096.95	106,903.05
	0161	OVERTIME-CIVILIAN 0161	13,000.00	0.00	0.00	0.00	13,000.00
<b>01 PERSONAL SERVICES</b>			<b>1,170,438.00</b>	<b>158,590.49</b>	<b>0.00</b>	<b>158,590.49</b>	<b>1,011,847.51</b>
02	0201	CLEANING AND LAUNDERING 0201	1,400.00	0.00	245.00	245.00	1,155.00
	0211	TRANSPORTATION 0211	18,500.00	491.16	0.00	491.16	18,008.84
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	74,500.00	3,866.53	0.00	3,866.53	70,633.47
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	300,000.00	50,642.04	0.00	50,642.04	249,357.96
	0255	DUES 0255	5,000.00	102.00	0.00	102.00	4,898.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	21,000.00	0.00	0.00	0.00	21,000.00
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	50,000.00	0.00	0.00	0.00	50,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	22,500.00	9,796.80	4,674.75	14,471.55	8,028.45
<b>02 PURCHASE OF SERVICES</b>			<b>492,900.00</b>	<b>64,898.53</b>	<b>4,919.75</b>	<b>69,818.28</b>	<b>423,081.72</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	13,000.00	400.95	0.00	400.95	12,599.05
	0305	BUILDING AND CONSTRUCTION 0305	500.00	139.53	1,612.00	1,751.53	(1,251.53)
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	0.00	459.18	0.00	459.18	(459.18)
	0310	ELECTRICAL AND COMMUNICATION 0310	500.00	0.00	0.00	0.00	500.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	412.00	0.00	412.00	(412.00)
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	500.00	7.88	0.00	7.88	492.12
	0320	OFFICE MATERIALS AND SUPPLIES 0320	21,000.00	565.80	4,000.00	4,565.80	16,434.20
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	500.00	0.00	0.00	0.00	500.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	44,000.00	1,013.76	0.00	1,013.76	42,986.24
	0325	PRINTING 0325	118,000.00	2,176.14	36,349.89	38,526.03	79,473.97
<b>03 MATERIALS AND SUPPLIES</b>			<b>198,000.00</b>	<b>5,175.24</b>	<b>41,961.89</b>	<b>47,137.13</b>	<b>150,862.87</b>
04	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	34,000.00	0.00	0.00	0.00	34,000.00
	0430	FURNITURE AND FURNISHINGS 0430	25,000.00	0.00	0.00	0.00	25,000.00
<b>04 EQUIPMENT</b>			<b>59,000.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>59,000.00</b>
<b>Div 2808</b>	<b>PLANNING &amp; ENGINEERING</b>		<b>1,920,338.00</b>	<b>228,664.26</b>	<b>46,881.64</b>	<b>275,545.90</b>	<b>1,644,792.10</b>

**Div 2809 Operations**  
as of Aug 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	731,500.00	25,047.95	0.00	25,047.95	706,452.05
	0101	PERM FULL TIME-CIVILIAN 0101	55,592,793.00	7,711,275.53	0.00	7,711,275.53	47,881,517.47
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	186,703.41	0.00	186,703.41	(186,703.41)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	16,770.24	0.00	16,770.24	(16,770.24)
	0111	PERM PART TIME 0111	0.00	891.16	0.00	891.16	(891.16)
	0121	TEMPORARY/SEASONAL 0121	377,000.00	57,952.02	0.00	57,952.02	319,047.98
	0151	REG 32-RATE 1 0151	0.00	456.56	0.00	456.56	(456.56)
	0161	OVERTIME-CIVILIAN 0161	11,719,600.00	1,774,160.06	0.00	1,774,160.06	9,945,439.94
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	17,800.00	3,865.64	0.00	3,865.64	13,934.36
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	456,100.00	34,300.31	0.00	34,300.31	421,799.69
	0181	SHIFT 0181	229,500.00	30,968.18	0.00	30,968.18	198,531.82
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	14,174.20	0.00	14,174.20	(14,174.20)
		<b>01 PERSONAL SERVICES</b>	<b>69,124,293.00</b>	<b>9,856,565.26</b>	<b>0.00</b>	<b>9,856,565.26</b>	<b>59,267,727.74</b>
02	0201	CLEANING AND LAUNDERING 0201	54,500.00	0.00	27,262.00	27,262.00	27,238.00
	0202	JANITORIAL SERVICES 0202	29,900.00	0.00	10,030.00	10,030.00	19,870.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	3,274,900.00	213,459.62	2,075,626.26	2,289,085.88	985,814.12
	0210	POSTAGE 0210	1,000.00	5.85	0.00	5.85	994.15
	0211	TRANSPORTATION 0211	25,300.00	627.74	0.00	627.74	24,672.26
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	68,000.00	6,395.75	0.00	6,395.75	61,604.25
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	250,000.00	0.00	12,000.00	12,000.00	238,000.00
	0220	ELECTRIC CURRENT-STRUCTURES/STREETS 0220	27,714,000.00	3,465.29	2,695,000.00	2,698,465.29	25,015,534.71
	0221	GAS SERVICES 0221	6,689,000.00	0.00	1,025,000.00	1,025,000.00	5,664,000.00
	0223	STREET LIGHTING 0223	0.00	479.38	0.00	479.38	(479.38)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,000.00	0.00	0.00	0.00	1,000.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	3,632,100.00	29,755.59	8,470,286.84	8,500,042.43	(4,867,942.43)
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	200,000.00	0.00	0.00	0.00	200,000.00
	0255	DUES 0255	62,300.00	500.00	0.00	500.00	61,800.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	165,000.00	9,368.66	0.00	9,368.66	155,631.34
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	870,400.00	0.00	424,457.00	424,457.00	445,943.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	7,491,500.00	168,046.31	1,892,934.17	2,060,980.48	5,430,519.52
	0261	REPAVING REPAIRING & RESURF STREETS 0261	2,413,000.00	55,695.65	158,957.20	214,652.85	2,198,347.15
	0264	ABATEMENT OF OTHER NUISANCES 0264	8,655,000.00	157,781.00	3,256,219.00	3,414,000.00	5,241,000.00
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	120,900.00	0.00	84,048.60	84,048.60	36,851.40
	0281	LEASE PAYMENTS-PHILA MUNICIPAL AUTH 0281	28,557,000.00	539,503.76	25,810,496.24	26,350,000.00	2,207,000.00
	0285	RENTS 0285	820,300.00	44,902.51	203,006.20	247,908.71	572,391.29
		<b>02 PURCHASE OF SERVICES</b>	<b>91,095,100.00</b>	<b>1,229,987.11</b>	<b>46,145,323.51</b>	<b>47,375,310.62</b>	<b>43,719,789.38</b>
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	242.00	0.00	242.00	(242.00)
	0301	AGRICULTURAL AND BOTANICAL 0301	28,700.00	0.00	1,104.86	1,104.86	27,595.14
	0304	BOOKS AND OTHER PUBLICATIONS 0304	20,100.00	0.00	500.00	500.00	19,600.00
	0305	BUILDING AND CONSTRUCTION 0305	2,171,000.00	23,933.25	602,937.96	626,871.21	1,544,128.79
	0307	CHEMICALS AND GASES 0307	23,668,950.00	2,698,117.91	5,988,173.12	8,686,291.03	14,982,658.97
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	317,500.00	26,406.73	174,072.38	200,479.11	117,020.89
	0309	CORDAGE AND FIBERS 0309	5,000.00	0.00	0.00	0.00	5,000.00
	0310	ELECTRICAL AND COMMUNICATION 0310	1,741,500.00	76,717.81	574,021.33	650,739.14	1,090,760.86
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	4,144,100.00	23,468.41	1,480,811.45	1,504,279.86	2,639,820.14
	0312	FIRE FIGHTING AND SAFETY 0312	1,650,700.00	21,966.40	816,214.10	838,180.50	812,519.50
	0314	FUEL -- HEATING AND LIGHTING 0314	242,500.00	0.00	29,900.00	29,900.00	212,600.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	493,000.00	1,983.26	122,138.04	124,121.30	368,878.70
	0317	HOSPITAL AND LABORATORY 0317	25,500.00	580.14	6,877.48	7,457.62	18,042.38
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	248,200.00	9,622.12	77,586.38	87,208.50	160,991.50
	0319	NAUTICAL AND AERONAUTICAL 0319	1,000.00	0.00	0.00	0.00	1,000.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	155,900.00	7,529.84	60,740.80	68,270.64	87,629.36
	0321	PARKING METER AND WATER METER 0321	327,000.00	0.00	150,000.00	150,000.00	177,000.00
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	419,900.00	6,277.41	76,349.30	82,626.71	337,273.29
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	3,508,500.00	146,785.37	841,873.76	988,659.13	2,519,840.87
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,350,000.00	18,420.82	279,514.97	297,935.79	1,052,064.21
	0325	PRINTING 0325	60,900.00	469.45	0.00	469.45	60,430.55
	0326	RECREATIONAL AND EDUCATIONAL 0326	500.00	0.00	0.00	0.00	500.00
	0328	MOTOR VEHICLE PARTS AND ACCESSORIES 0328	77,400.00	0.00	3,834.68	3,834.68	73,565.32
	0335	LUBRICANTS 0335	90,800.00	7,222.60	23,674.00	30,896.60	59,903.40
	0340	#2 DIESEL FUEL 0340	369,000.00	0.00	0.00	0.00	369,000.00
	0342	LIQUID PROPANE GAS (LPG) 0342	56,700.00	482.60	11,437.29	11,919.89	44,780.11
	0345	GASOLINE 0345	350,000.00	0.00	0.00	0.00	350,000.00
		<b>03 MATERIALS AND SUPPLIES</b>	<b>41,524,350.00</b>	<b>3,070,226.12</b>	<b>11,321,761.90</b>	<b>14,391,988.02</b>	<b>27,132,361.98</b>
04	0401	AGRICULTURAL AND BOTANICAL 0401	9,000.00	0.00	0.00	0.00	9,000.00
	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	8,000.00	0.00	0.00	0.00	8,000.00
	0405	CONSTRUCTION, DREDGING, CONVEYING 0405	6,100.00	0.00	0.00	0.00	6,100.00
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	245,500.00	301.95	109,802.75	110,104.70	135,395.30
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	646,300.00	3,835.60	180,674.40	184,510.00	461,790.00
	0412	FIRE FIGHTING AND EMERGENCY 0412	39,600.00	89.70	5,708.14	5,797.84	33,802.16
	0417	HOSPITAL AND LABORATORY 0417	15,000.00	0.00	0.00	0.00	15,000.00
	0418	JANITORIAL AND LAUNDRY 0418	11,000.00	0.00	8,238.80	8,238.80	2,761.20
	0420	OFFICE EQUIPMENT 0420	6,500.00	0.00	0.00	0.00	6,500.00
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	260,300.00	0.00	5,573.28	5,573.28	254,726.72
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	135,600.00	0.00	0.00	0.00	135,600.00
	0430	FURNITURE AND FURNISHINGS 0430	194,400.00	0.00	0.00	0.00	194,400.00
	0499	OTHER EQUIPMENT (NOC) 0499	500.00	0.00	0.00	0.00	500.00
		<b>04 EQUIPMENT</b>	<b>1,577,800.00</b>	<b>4,227.25</b>	<b>309,997.37</b>	<b>314,224.62</b>	<b>1,263,575.38</b>
		<b>Div 2809 OPERATIONS</b>	<b>203,321,543.00</b>	<b>14,161,005.74</b>	<b>57,777,082.78</b>	<b>71,938,088.52</b>	<b>131,383,454.48</b>

**Div 2840 Public Affairs**  
as of Aug 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	40,000.00	0.00	0.00	0.00	40,000.00
	0101	PERM FULL TIME-CIVILIAN 0101	2,027,377.00	330,136.20	0.00	330,136.20	1,697,240.80
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	131.49	0.00	131.49	(131.49)
	0121	TEMPORARY/SEASONAL 0121	164,000.00	32,404.90	0.00	32,404.90	131,595.10
	0161	OVERTIME-CIVILIAN 0161	139,000.00	19,899.76	0.00	19,899.76	119,100.24
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	3,000.00	0.00	0.00	0.00	3,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	3,000.00	475.37	0.00	475.37	2,524.63
	0181	SHIFT 0181	1,400.00	259.86	0.00	259.86	1,140.14
<b>01 PERSONAL SERVICES</b>			<b>2,377,777.00</b>	<b>383,307.58</b>	<b>0.00</b>	<b>383,307.58</b>	<b>1,994,469.42</b>
02	0202	JANITORIAL SERVICES 0202	70,000.00	0.00	9,435.00	9,435.00	60,565.00
	0209	TELEPHONE 0209	0.00	0.00	26.10	26.10	(26.10)
	0210	POSTAGE 0210	100,000.00	0.00	0.00	0.00	100,000.00
	0211	TRANSPORTATION 0211	2,500.00	707.40	0.00	707.40	1,792.60
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	4,500.00	300.00	0.00	300.00	4,200.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	1,000.00	752.00	0.00	752.00	248.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	8,115,000.00	7,003.20	5,699,669.30	5,706,672.50	2,408,327.50
	0255	DUES 0255	47,500.00	40,000.00	0.00	40,000.00	7,500.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	8,000.00	0.00	0.00	0.00	8,000.00
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	310,000.00	0.00	0.00	0.00	310,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	1,000.00	0.00	0.00	0.00	1,000.00
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	28.00	0.00	28.00	(28.00)
	0285	RENTS 0285	53,200.00	0.00	0.00	0.00	53,200.00
<b>02 PURCHASE OF SERVICES</b>			<b>8,712,700.00</b>	<b>48,790.60</b>	<b>5,709,130.40</b>	<b>5,757,921.00</b>	<b>2,954,779.00</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	3,300.00	0.00	0.00	0.00	3,300.00
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	1,000.00	0.00	0.00	0.00	1,000.00
	0310	ELECTRICAL AND COMMUNICATION 0310	50,000.00	0.00	0.00	0.00	50,000.00
	0312	FIRE FIGHTING AND SAFETY 0312	1,000.00	0.00	0.00	0.00	1,000.00
	0317	HOSPITAL AND LABORATORY 0317	3,000.00	0.00	0.00	0.00	3,000.00
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	1,000.00	0.00	0.00	0.00	1,000.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	1,000.00	0.00	0.00	0.00	1,000.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,000.00	0.00	0.00	0.00	1,000.00
	0325	PRINTING 0325	307,500.00	0.00	44,100.00	44,100.00	263,400.00
	0326	RECREATIONAL AND EDUCATIONAL 0326	4,000.00	418.80	0.00	418.80	3,581.20
<b>03 MATERIALS AND SUPPLIES</b>			<b>372,800.00</b>	<b>418.80</b>	<b>44,100.00</b>	<b>44,518.80</b>	<b>328,281.20</b>
04	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	3,000.00	0.00	0.00	0.00	3,000.00
	0417	HOSPITAL AND LABORATORY 0417	1,000.00	0.00	0.00	0.00	1,000.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	1,000.00	0.00	0.00	0.00	1,000.00
	0430	FURNITURE AND FURNISHINGS 0430	6,500.00	0.00	0.00	0.00	6,500.00
	0499	OTHER EQUIPMENT (NOC) 0499	4,000.00	0.00	0.00	0.00	4,000.00
<b>04 EQUIPMENT</b>			<b>15,500.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>15,500.00</b>
<b>Div 2840 PUBLIC AFFAIRS</b>			<b>11,478,777.00</b>	<b>432,516.98</b>	<b>5,753,230.40</b>	<b>6,185,747.38</b>	<b>5,293,029.62</b>

**Div 2842 Planning & Environmental Services**  
as of Aug 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	200,000.00	47,131.76	0.00	47,131.76	152,868.24
	0101	PERM FULL TIME-CIVILIAN 0101	10,595,591.00	1,564,736.04	0.00	1,564,736.04	9,030,854.96
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	42,906.15	0.00	42,906.15	(42,906.15)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	13,177.40	0.00	13,177.40	(13,177.40)
	0121	TEMPORARY/SEASONAL 0121	780,000.00	120,261.44	0.00	120,261.44	659,738.56
	0161	OVERTIME-CIVILIAN 0161	238,000.00	24,994.66	0.00	24,994.66	213,005.34
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	36,000.00	1,923.62	0.00	1,923.62	34,076.38
	0181	SHIFT 0181	11,000.00	593.95	0.00	593.95	10,406.05
<b>01 PERSONAL SERVICES</b>			<b>11,860,591.00</b>	<b>1,815,725.02</b>	<b>0.00</b>	<b>1,815,725.02</b>	<b>10,044,865.98</b>
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	0.00	350.00	350.00	2,650.00
	0202	JANITORIAL SERVICES 0202	5,000.00	0.00	0.00	0.00	5,000.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	5,000.00	350.00	0.00	350.00	4,650.00
	0210	POSTAGE 0210	1,000.00	12.50	0.00	12.50	987.50
	0211	TRANSPORTATION 0211	20,500.00	3,048.93	0.00	3,048.93	17,451.07
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	20,500.00	370.00	0.00	370.00	20,130.00
	0230	MEALS-NON-TRAVEL & OFFCL ENTERTAIN 0230	500.00	0.00	0.00	0.00	500.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	20,397,700.00	10,259.98	15,282,374.34	15,292,634.32	5,105,065.68
	0255	DUES 0255	452,500.00	924.00	0.00	924.00	451,576.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	265,000.00	15,303.00	0.00	15,303.00	249,697.00
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	855,000.00	6,125.00	835,875.00	842,000.00	13,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	310,500.00	89,128.89	80,612.10	169,740.99	140,759.01
	0285	RENTS 0285	38,000.00	4,014.00	25,342.74	29,356.74	8,643.26
<b>02 PURCHASE OF SERVICES</b>			<b>22,374,200.00</b>	<b>129,536.30</b>	<b>16,224,554.18</b>	<b>16,354,090.48</b>	<b>6,020,109.52</b>
03	0301	AGRICULTURAL AND BOTANICAL 0301	50,000.00	490.00	0.00	490.00	49,510.00
	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,100.00	562.50	0.00	562.50	8,537.50
	0305	BUILDING AND CONSTRUCTION 0305	10,000.00	0.00	0.00	0.00	10,000.00
	0307	CHEMICALS AND GASES 0307	50,000.00	560.64	42,678.77	43,239.41	6,760.59
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	8,500.00	0.00	0.00	0.00	8,500.00
	0310	ELECTRICAL AND COMMUNICATION 0310	60,000.00	39.99	0.00	39.99	59,960.01
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	38,500.00	349.00	7,242.00	7,591.00	30,909.00
	0312	FIRE FIGHTING AND SAFETY 0312	5,000.00	0.00	0.00	0.00	5,000.00
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	0.00	0.00	0.00	10,000.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	11,000.00	193.31	0.00	193.31	10,806.69
	0317	HOSPITAL AND LABORATORY 0317	605,000.00	5,445.92	279,510.00	284,955.92	320,044.08
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	15,000.00	1,385.36	1,832.20	3,217.56	11,782.44
	0319	NAUTICAL AND AERONAUTICAL 0319	40,000.00	359.40	0.00	359.40	39,640.60
	0320	OFFICE MATERIALS AND SUPPLIES 0320	12,500.00	625.30	5,000.00	5,625.30	6,874.70
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	20,500.00	5,087.50	0.00	5,087.50	15,412.50
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	15,000.00	352.12	0.00	352.12	14,647.88
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	371,500.00	379.50	133,000.00	133,379.50	238,120.50
	0325	PRINTING 0325	18,000.00	0.00	740.00	740.00	17,260.00
<b>03 MATERIALS AND SUPPLIES</b>			<b>1,349,600.00</b>	<b>15,830.54</b>	<b>470,002.97</b>	<b>485,833.51</b>	<b>863,766.49</b>
04	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	18,400.00	0.00	0.00	0.00	18,400.00
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	5,250.00	0.00	0.00	0.00	5,250.00
	0412	FIRE FIGHTING AND EMERGENCY 0412	20,000.00	0.00	0.00	0.00	20,000.00
	0417	HOSPITAL AND LABORATORY 0417	424,000.00	0.00	23,155.90	23,155.90	400,844.10
	0418	JANITORIAL AND LAUNDRY 0418	15,000.00	0.00	0.00	0.00	15,000.00
	0420	OFFICE EQUIPMENT 0420	11,500.00	0.00	0.00	0.00	11,500.00
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	6,500.00	0.00	0.00	0.00	6,500.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	4,000.00	0.00	0.00	0.00	4,000.00
	0430	FURNITURE AND FURNISHINGS 0430	64,000.00	0.00	0.00	0.00	64,000.00
	0499	OTHER EQUIPMENT (NOC) 0499	15,000.00	0.00	0.00	0.00	15,000.00
<b>04 EQUIPMENT</b>			<b>583,650.00</b>	<b>0.00</b>	<b>23,155.90</b>	<b>23,155.90</b>	<b>560,494.10</b>
<b>Div 2842 PLANNING AND ENVIRONMENTAL SERVICES</b>			<b>36,168,041.00</b>	<b>1,961,091.86</b>	<b>16,717,713.05</b>	<b>18,678,804.91</b>	<b>17,489,236.09</b>

## **Revenue**

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## CITY OF PHILADELPHIA

## WATER FUND

COMPARATIVE STATEMENT OF NET REVENUE COLLECTIONS FOR August 2014 &amp; 2013.

AND FISCAL YEAR TO DATE NET REVENUE COLLECTIONS THRU August 31, 2014 &amp; 2013.

	(A)	(B)	(D)	(E)	(F)	(G)	(H)	(I)	(J)
	Fiscal Year 2014*	Fiscal Year 2015 Budget Estimate	August-13	August-14	Year to Date Fiscal 2014	Year to Date Fiscal 2015	Increase (Decrease)	Necessary to Meet The Current Estimate	% of Budget Estimate Collected
<u>Water Revenue Bureau</u>									
Sales & Charges - Current	\$514,693,142	\$519,169,200	\$40,171,451	\$41,718,893	\$79,962,326	\$81,476,236	\$1,513,910	\$437,692,964	15.69%
Sales & Charges - Prior	\$35,313,804	\$47,324,000	\$4,697,911	\$5,314,336	\$12,526,229	\$15,534,013	\$3,007,784	\$31,789,987	32.82%
<b>Total Water &amp; Sewer Sales and Charges</b>	<b>\$550,006,946</b>	<b>\$566,493,200</b>	<b>\$44,869,362</b>	<b>\$47,033,229</b>	<b>\$92,488,555</b>	<b>\$97,010,249</b>	<b>\$4,521,694</b>	<b>\$469,482,951</b>	<b>17.12%</b>
Penalty	\$8,234,911	\$7,885,000	\$689,155	\$693,419	\$1,372,014	\$1,468,524	\$96,510	\$6,416,476	18.62%
Private Fire Service Connection	\$2,241,182	\$2,284,000	\$177,636	\$197,227	\$347,703	\$403,176	\$55,473	\$1,880,824	17.65%
Industrial Sewer Surcharge	\$4,254,818	\$6,020,000	\$626,031	\$386,063	\$1,071,327	\$808,199	(\$263,128)	\$5,211,801	13.43%
Miscellaneous Revenues	\$5,812,802	\$9,073,000	\$573,097	\$494,731	\$1,116,251	\$1,035,890	(\$80,361)	\$8,037,110	11.42%
<b>Total Water Revenue Bureau</b>	<b>\$570,550,659</b>	<b>\$591,755,200</b>	<b>\$46,935,281</b>	<b>\$48,804,669</b>	<b>\$96,395,850</b>	<b>\$100,726,038</b>	<b>\$4,330,188</b>	<b>\$491,029,162</b>	<b>17.02%</b>
<u>Water Department and Other Departments</u>									
Charges to Other Municipalities	\$31,641,654	\$34,200,000	\$2,687,147	\$2,979,139	\$5,487,688	\$6,011,727	\$524,039	\$28,188,273	17.58%
Interest Earnings	\$165,168	\$1,000,000	\$99,897	\$3,242	(\$225,360)	(\$148,813)	\$76,547	\$1,148,813	-14.88%
Contribution from the Sinking Fund Reserve	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.00%
Miscellaneous - Non Tax Revenue	\$8,216,566	\$5,115,800	\$415,568	\$433,407	\$793,674	\$4,912,256	\$4,118,582	\$203,544	96.02%
<b>Total Locally Generated Non-Tax Revenue</b>	<b>\$610,574,047</b>	<b>\$632,071,000</b>	<b>\$50,137,893</b>	<b>\$52,220,457</b>	<b>\$102,451,852</b>	<b>\$111,501,208</b>	<b>\$9,049,356</b>	<b>\$520,569,792</b>	<b>17.64%</b>
<u>Revenue From Other Governments</u>									
Reimbursement - Federal and State Programs	\$1,298,199	\$850,000	\$0	\$0	\$0	\$741,508	\$741,508	\$108,492	87.24%
<b>Total Revenue From Other Governments</b>	<b>\$1,298,199</b>	<b>\$850,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$741,508</b>	<b>\$741,508</b>	<b>\$108,492</b>	<b>87.24%</b>
<u>Revenue From Other Funds of The City</u>									
General Fund	\$0	\$30,324,000	\$0	\$0	\$0	\$0	\$0	\$30,324,000	0.00%
Aviation Fund	\$0	\$3,042,000	\$0	\$0	\$0	\$0	\$0	\$3,042,000	0.00%
Rate Stabilization Fund	\$0	\$47,927,000	\$0	\$0	\$0	\$0	\$0	\$47,927,000	0.00%
<b>Total Revenue From Other Funds</b>	<b>\$0</b>	<b>\$81,293,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$81,293,000</b>	<b>0.00%</b>
<b>Total Water Fund Revenue</b>	<b>\$611,872,246</b>	<b>\$714,214,000</b>	<b>\$50,137,893</b>	<b>\$52,220,457</b>	<b>\$102,451,852</b>	<b>\$112,242,716</b>	<b>\$9,790,864</b>	<b>\$601,971,284</b>	<b>15.72%</b>

\*Preliminary 06/30/2014

\$611,872,246

City of Philadelphia		PHLQ0056 Retail Customer Account Trend Report								Report Run Date:		9/6/2014					
Basis2 Customer Billing System										Billing Month/Yr:		Aug-14					
															Total Metered	Total Unmetered	Grand Total (Stormwater + Metered + Unmetered)
Meter Size	5/8	3/4	1	1 1/4	1 1/2	2	3	4	6	8	10	12	Stormwater				
Current - Billed Accounts																	
Number of Accounts	457,703	66	6,116	1	2,137	2,776	1,343	931	306	69	41	1	49,403	471,490	514	521,407	
Billed usage (CCF)	2,918,369	856	168,442	132	143,680	403,865	492,178	576,063	516,743	158,344	390,139	132	-	5,768,943	839	5,769,782	
Water Billing (\$)	13,906,577	\$ 3,425	\$ 631,092	\$ 441	\$ 479,436	\$ 1,221,508	\$ 1,451,034	\$ 1,681,421	\$ 1,430,053	\$ 420,035	\$ 1,016,414	\$ 961	\$ -	\$ 22,242,397	\$ 4,030	\$ 22,246,427	
Sewer Billing (\$)	\$ 10,988,657	\$ 2,741	\$ 511,600	\$ 382	\$ 412,341	\$ 1,051,325	\$ 1,272,830	\$ 1,415,255	\$ 1,229,713	\$ 303,775	\$ 846,995	\$ 1,086	\$ -	\$ 18,036,700	\$ 3,510	\$ 18,040,210	
Storm Water Billing (\$)	\$ 7,591,331	\$ 5,599	\$ 838,024	\$ 373	\$ 517,838	\$ 1,104,066	\$ 894,360	\$ 721,420	\$ 598,492	\$ 137,182	\$ 85,705	\$ 1,558	\$ 1,654,897	\$ 12,495,948	\$ 15,059	\$ 14,165,904	
Total W/S/Storm Water Billing (\$)	\$ 32,486,565	\$ 11,765	\$ 1,980,716	\$ 1,196	\$ 1,409,615	\$ 3,376,899	\$ 3,618,224	\$ 3,818,096	\$ 3,258,258	\$ 860,992	\$ 1,949,114	\$ 3,605	\$ 1,654,897	\$ 52,775,045	\$ 22,599	\$ 54,452,541	
Current - Non-Billed Accounts																	
Number of Accounts with USAGE	5,059	-	19	-	-	2	1	-	-	-	-	-	4	5,081	-	5,085	
Number of Accounts without USAGE	43,536	431	509	73	162	158	45	41	23	12	2	-	2,442	44,992	2,515	49,949	
Total Non-billed Accounts	48,595	431	528	73	162	160	46	41	23	12	2	-	2,446	50,073	2,515	55,034	
Billed usage (CCF)	67,236	-	398	-	-	758	7	-	-	-	-	-	164	68,399	-	68,563	
Water Billing (\$)	\$ 257,129	\$ 7	\$ 1,570	\$ -	\$ -	\$ 2,428	\$ 26	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 544	\$ 261,160	\$ 12	\$ 261,716	
Sewer Billing (\$)	\$ 204,345	\$ 8	\$ 1,236	\$ -	\$ -	\$ 2,137	\$ 20	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 461	\$ 207,746	\$ 14	\$ 208,221	
Storm Water Billing (\$)	\$ 382,118	\$ 413	\$ 2,288	\$ -	\$ 2,652	\$ 444	\$ 20	\$ 1,453	\$ -	\$ 87	\$ -	\$ -	\$ 23,410	\$ 389,475	\$ 6,436	\$ 419,321	
Total Water-Sewer Billing (\$)	\$ 843,592	\$ 428	\$ 5,094	\$ -	\$ 2,652	\$ 5,009	\$ 66	\$ 1,453	\$ -	\$ 87	\$ -	\$ -	\$ 24,415	\$ 858,381	\$ 6,462	\$ 889,258	
Fire Service																	
Number of Accounts	1	-	8	1	1	11	7	10	43	58	11	1	-	152	6,177	6,329	
Billed usage (CCF)	-	-	-	-	-	132	169	890	550	362	12	8,570	-	10,685	-	10,685	
Fire Service Charge (\$)	\$ 24	\$ -	\$ 144	\$ 48	\$ 24	\$ 264	\$ 192	\$ 240	\$ 1,981	\$ 3,778	\$ 1,140	\$ 130	\$ -	\$ 7,965	\$ 230,846	\$ 238,811	
Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 431	\$ 570	\$ 2,128	\$ 1,824	\$ 1,228	\$ 46	\$ 25,128	\$ -	\$ 31,355	\$ -	\$ 31,355	
Sewer Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 371	\$ 474	\$ 1,873	\$ 1,339	\$ 1,015	\$ 33	\$ -	\$ -	\$ 5,105	\$ -	\$ 5,105	
Storm Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Total Billing (\$)	\$ 24	\$ -	\$ 144	\$ 48	\$ 24	\$ 1,066	\$ 1,236	\$ 4,241	\$ 5,144	\$ 6,021	\$ 1,219	\$ 25,258	\$ -	\$ 44,425	\$ 230,846	\$ 275,271	
Sewer Only																	
Number of Accounts	36	1	2	-	-	4	1	-	2	1	1	1	-	49	22	71	
Billed usage (CCF)	36	-	-	-	-	-	-	-	6	-	-	-	-	42	-	42	
Water Billing (\$)	\$ 195	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 23	\$ -	\$ -	\$ -	\$ -	\$ 218	\$ -	\$ 218	
Sewer Billing (\$)	\$ 1,109	\$ 28	\$ 1,138	\$ -	\$ -	\$ 366	\$ 52	\$ -	\$ 192	\$ 84,003	\$ -	\$ -	\$ -	\$ 86,888	\$ 152	\$ 87,040	
Storm Water Billing (\$)	\$ 1,230	\$ 120	\$ 2,616	\$ -	\$ -	\$ 965	\$ 673	\$ -	\$ 589	\$ 4,572	\$ -	\$ -	\$ -	\$ 10,765	\$ 6,983	\$ 17,748	
Total Water-Sewer Billing (\$)	\$ 2,534	\$ 148	\$ 3,754	\$ -	\$ -	\$ 1,331	\$ 725	\$ -	\$ 804	\$ 88,575	\$ -	\$ -	\$ -	\$ 97,871	\$ 7,135	\$ 105,006	
Grand Total																	
Number of Accounts	506,335	498	6,654	75	2,300	2,951	1,397	982	374	140	55	3	51,849	521,764	9,228	582,841	
Billed usage (CCF)	2,985,641	856	168,840	132	143,680	404,755	492,354	576,953	517,299	158,706	390,151	8,702	164	5,848,069	839	5,849,072	
Water Billing (\$)	\$ 14,163,901	\$ 3,432	\$ 632,662	\$ 441	\$ 479,436	\$ 1,224,367	\$ 1,451,630	\$ 1,683,549	\$ 1,431,900	\$ 421,263	\$ 1,016,460	\$ 26,089	\$ 544	\$ 22,535,130	\$ 4,042	\$ 22,539,716	
Sewer Billing (\$)	\$ 11,194,111	\$ 2,777	\$ 513,974	\$ 382	\$ 412,341	\$ 1,054,199	\$ 1,273,376	\$ 1,417,128	\$ 1,231,244	\$ 388,793	\$ 847,028	\$ 1,086	\$ 461	\$ 18,336,439	\$ 3,676	\$ 18,340,576	
Fire Service Charge (\$)	\$ 24	\$ -	\$ 144	\$ 48	\$ 24	\$ 264	\$ 192	\$ 240	\$ 1,981	\$ 3,778	\$ 1,140	\$ 130	\$ -	\$ 7,965	\$ 230,846	\$ 238,811	
Storm Water Billing (\$)	\$ 7,974,679	\$ 6,132	\$ 842,928	\$ 373	\$ 520,490	\$ 1,105,475	\$ 895,053	\$ 722,873	\$ 599,081	\$ 141,841	\$ 85,705	\$ 1,558	\$ 1,678,307	\$ 12,896,188	\$ 28,478	\$ 14,602,973	
Total Billing (\$)	\$ 33,332,715	\$ 12,341	\$ 1,989,708	\$ 1,244	\$ 1,412,291	\$ 3,384,305	\$ 3,620,251	\$ 3,823,790	\$ 3,264,206	\$ 955,675	\$ 1,950,333	\$ 28,863	\$ 1,679,312	\$ 53,775,722	\$ 267,042	\$ 55,722,076	
Billed volume, million gallons	Small meters	2,234						Billed volume, million gallons	Large Meter Accounts	2,140			Total Billed volume, million gallons	4,375			
Billed volume, million gallons per day	(5/8", 3/4")	72.1						Billed volume, million gallons per day				69.0	Billed volume, million gallons per day	141.1			



**PHILLY STAT**

Performance Measure	Unit	DEPT-WIDE PERFORMANCE MEASURES							YTD, Avg. or Variance	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
<b>WATER FUND REVENUE Cumulative Revenue</b>	Act. \$	\$60,245,115	\$112,462,330						\$60,245,115	#VALUE!	\$52,914,216	\$52,914,216	\$657,029,476	\$645,187,867
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$52,914,216	\$52,914,216	\$676,202,420	
FY' 14 Actuals	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$210,751,103	\$254,244,152	\$303,232,362	\$354,556,517	\$657,029,476		\$0	\$0	-\$19,172,944	
FY' 14 Targets	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$204,463,628	\$255,180,298	\$300,470,811	\$350,532,320	\$676,202,420	8.9%	\$50,578,672	\$50,578,672	\$611,980,099	
<b>WATER DEPARTMENT Cumulative Obligations</b>	Act. \$	\$79,548,041	\$102,941,194						\$79,548,041	#VALUE!	\$63,400,563	\$63,400,563	\$305,226,625	\$299,689,238
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$63,400,563	\$63,400,563	\$322,392,448	
FY' 14 Actuals	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$134,676,383	\$150,127,570	\$179,930,520	\$191,411,859	\$305,226,625		\$0	\$0	-\$17,165,823	
FY' 14 Targets	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$130,471,085	\$157,960,187	\$175,878,687	\$197,036,789	\$322,392,448	24.7%	\$43,772,616	\$43,772,616	\$302,561,110	
<b>WATER DEPARTMENT Cumulative Overtime</b>	Act. \$	\$1,012,618	\$2,010,661						\$1,012,618	#VALUE!	\$985,667	\$985,667	\$13,933,674	\$12,455,314
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$985,667	\$985,667	\$13,006,669	\$12,545,109
FY' 14 Actuals	\$	\$985,667	\$1,896,778	\$2,816,287	\$3,792,233	\$4,801,093	\$6,414,463	\$7,999,994	\$13,933,674		\$0	\$0	\$927,005	-\$89,795
FY' 14 Targets	\$	\$985,667	\$1,896,778	\$3,283,237	\$4,252,037	\$5,310,237	\$6,406,037	\$7,541,637	\$13,006,669	7.8%	\$1,008,209	\$1,008,209	\$12,455,314	

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

\* Quarterly data is actual, other months are averages.

PStat14

## WATER STATISTICS – AUGUST 2014

The Philadelphia Water Department distributed an average of 230.4 mgd of water from its treatment facilities during the month of August. This number is lower than August 2013 (237.7 mgd).

Water Revenue records show that for this August, 144.0 mgd of water was billed to customers throughout the City and suburbs. This figure is lower than last August (163.8 mgd). This reduction is primarily the result of Bucks County ending their supply contract with the PWD.

### ***Unbilled water increased to 91.9 mgd.***

The following table shows water statistic trends for the previous twelve month period.

	Water Delivery (MGD)	Billed Consumption* (MGD)			Unbilled Water (MGD)	# of Accounts*		
		City	Exports	Total		Large	Small**	Total
10/12 – 9/13	236.4	135.8	14.4	150.1	<b>86.3</b>	12,842	460,431	473,273
11/12 –10/13	235.9	134.0	14.6	148.6	<b>87.4</b>	12,955	460,313	473,268
12/12 –11/13	235.6	133.7	14.7	148.3	<b>87.3</b>	13,010	460,448	473,458
1/13 –12/13	235.6	135.5	14.7	150.2	<b>85.5</b>	13,070	460,546	473,616
2/13 –1/14	237.1	133.6	15.1	148.6	<b>88.5</b>	13,129	460,572	473,701
3/13 –2/14	238.4	134.1	15.0	149.1	<b>89.3</b>	13,191	460,611	473,802
4/13 –3/14	239.0	134.1	15.0	149.1	<b>89.9</b>	13,247	460,640	473,888
5/13 –4/14	239.2	133.5	14.9	148.4	<b>90.8</b>	13,296	460,709	474,005
6/13 –5/14	239.2	133.1	14.8	148.0	<b>91.2</b>	13,345	460,947	474,292
7/13 –6/14	239.4	132.6	14.6	147.2	<b>92.2</b>	13,390	461,066	474,456
8/13 –7/14	238.0	133.2	14.0	147.2	<b>90.8</b>	13,433	461,044	474,476
9/13 –8/14	237.4	132.6	12.9	145.5	<b>91.9</b>	13,478	460,993	474,471

\* Does not include Sewer Only (60) and unbilled accounts \*\* 5/8" and 3/4" meters

### Leak Detection Program

During August 2014, Leak Detection crews surveyed **70** miles of pipeline and confirmed the abatement of **3** leaks detected during these or previous surveys. Difficult-to-locate leaks were referred to Leak Detection for pinpointing, which resulted in the abatement of **35** additional leaks for the month. Savings attributed to these repairs are as follows:

	August 2014	Fiscal Year to date
Quantity of leakage abated, MGD	0.73	1.45
Annual cost to PWD if leaks unabated	\$92,400	\$182,600
Crew costs – Detection/Abatement	\$117,900	\$233,700

\* These totals do not represent all leaks repaired by the PWD during August 2014.

Itron/Philadelphia- Monthly Control Day Readings- Period: 2014-08 (07/23/2014- 08/12/2014)

Control	Total	Meters	Missed	Pet
Day	Meters	Read	Reads	Read
1	8072	7877	195	97.58%
2	8024	7918	106	98.68%
3	8190	8120	70	99.15%
4	7810	7638	172	97.80%
5	7736	7578	158	97.96%
6	8068	7835	233	97.11%
7	9147	8892	255	97.21%
8	8931	8742	189	97.88%
9	8674	8402	272	96.86%
10	8389	8171	218	97.40%
11	8759	8477	282	96.78%
12	10021	9737	284	97.17%
13	8400	8213	187	97.77%
14	8013	7723	290	96.38%
15	6946	6612	334	95.19%
16	8513	8364	149	98.25%
17	8048	7964	84	98.96%
18	7632	7511	121	98.41%
19	8036	7921	115	98.57%
20	7012	6782	230	96.72%
21	8025	7793	232	97.11%
22	5534	5298	236	95.74%
23	7108	6853	255	96.41%
24	6792	6609	183	97.31%
25	5582	5414	168	96.99%
26	8483	8399	84	99.01%
27	8787	8692	95	98.92%
28	9742	9649	93	99.05%
29	7524	7225	299	96.03%
30	7568	7298	270	96.43%
31	7869	7746	123	98.44%
32	8517	8433	84	99.01%
33	9070	8982	88	99.03%
34	7849	7692	157	98.00%
35	7437	7240	197	97.35%
36	7972	7674	298	96.26%
37	8557	8288	269	96.86%
38	8775	8580	195	97.78%
39	9195	9027	168	98.17%
40	9192	9039	153	98.34%
41	8984	8898	86	99.04%
42	6941	6749	192	97.23%
43	8815	8664	151	98.29%
44	8823	8673	150	98.30%
45	8405	8267	138	98.36%
46	9232	9160	72	99.22%
47	9510	9423	87	99.09%
48	9661	9537	124	98.72%

Control	Total	Meters	Missed	Pet		
Day	Meters	Read	Reads	Read		
49	8628	8475	153	98.23%		
50	8727	8498	229	97.38%		
51	6048	5777	271	95.52%		
52	6103	5782	321	94.74%		
53	6861	6644	217	96.84%		
54	8247	8017	230	97.21%		
55	9797	9618	179	98.17%		
56	7284	7100	184	97.47%		
57	5935	5675	260	95.62%		
58	6026	5770	256	95.75%		
59	8764	8677	87	99.01%		
60	9493	9395	98	98.97%		
486,283		475,207	11,076	97.72%		
Adjustment Details						
			Over 30 Days	Within 30 Days		
Bad Pipe Condition			1	0		
Can Not Locate			1	0		
Change Out			89	0		
Found Complete			9	0		
No Response			3002	53		
Obstruction			1	0		
PWD Change Out			368	43		
Refused			18	0		
Theft			18	0		
Unsafe			1	0		
Vacant Property			2248	13		
Total			5756	109		
Adjusted Totals						
	Total Meters	Meters	Missed	Pet	Cost Per	Total
		Read	Reads	Read	Read	Cost
	480,527	475,207	5,320	98.89%	\$0.30	\$142,562.10
Monthly Reading Acceptance - 2014-08						
Manager, Itron Outsource Operations /Date						
<div>JJL - 9/s:/;y</div>						
Dir.&or , Philade )fla Municipal Authority /Date						

## **Personnel**

Staff Levels Pg 21

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Sick Leave Usage Pg 23

Injured on Duty Pg 24

Vehicle Accidents Pg 25

# **PWD & WRB OPERATING & CAPITAL FUND STAFF LEVELS**

	Budgeted		Actuals		Actuals		Actuals									
	Positions		August		September		September		Year To		YTD Avg.%		FY '14	Act.	FY '13	Act.
	FY '15		8/15		8/29		9/12		Date Avg.		of Budget #		Year	End	Year	End
<i>PWD</i>	Oper.	Cap.	Oper.	Cap.	Oper.	Cap.	Oper.	Cap.	Oper.	Cap.	Oper.	Cap.	Oper.	Cap.	Oper.	Cap.
HUMAN RES.& ADM.*	24	----	42	----	43	----	40	----	36	----	151%	----	21	----	21	----
FINANCE	185	3	133	3	134	3	132	3	141	3	76%	100%	156	4	152	6
PLAN. & ENG. DIV. *	19	251	19	196	20	193	20	191	19	196	100%	78%	19	198	19	204
Construction	----	105	----	102	----	101	----	99	----	101	----	97%	----	102	----	99
DESIGN *	7	85	7	52	7	52	7	52	7	53	100%	62%	7	53	7	54
PRO. CNTRL. & GIS.*	12	8	12	7	13	6	13	6	12	7	100%	81%	12	6	12	8
SURVEY *	----	53	----	35	----	34	----	34	----	36	----	67%	----	37	----	43
PLAN. & ENV. SERV.	186	26	186	17	185	17	188	17	188	16	101%	60%	189	15	175	13
Plan. & Research *	37	7	39	6	37	6	40	6	38	7	104%	93%	37	7	29	5
Watersheds Group *	42	6	44	5	44	5	43	5	46	3	110%	42%	48	0	45	----
BLS MTL*	107	13	103	6	104	6	105	6	103	7	97%	51%	104	8	101	8
OPERATIONS DIV.	1,454		1,309		1,310		1,305		1,313		90%		1,325		1,298	
Baxter WTP	56		50		50		50		50		89%		49		53	
Belmont WTP	53		51		51		51		51		96%		51		48	
Collector Sys. Supt.	10		10		10		10		10		100%		10		7	
Customer Service	27		22		22		22		23		84%		23		24	
Delin. & Restor. Svcs	44		44		44		44		40		92%		44		45	
Distribution	258		245		244		243		211		82%		247		251	
FLOW CONTROL *	90		69		69		68		98		109%		73		66	
INDUSTRIAL WASTE	18		15		15		15		24		135%		17		16	
INLET CLEANING	106		93		92		93		80		76%		93		91	
Load Control	26		25		25		25		36		139%		25		24	
MATERIALS MGMT.	42		38		38		37		36		85%		39		39	
Meter Shop	54		52		51		50		49		90%		51		39	
Northeast WPCP *	132		111		112		112		101		76%		112		112	
Operations Admin.	12		11		11		11		28		231%		11		12	
Plumb. Repair Prog. *	9		10		10		10		10		113%		10		8	
Pumping	49		44		46		47		39		80%		46		49	
Queen Lane WTP	55		51		51		51		50		92%		51		49	
Sewer Maintenance	209		182		182		180		160		77%		184		182	
Southeast WPCP	67		60		61		61		80		119%		59		60	
Southwest WPCP	125		116		116		115		109		87%		119		112	
TREATMENT HQ.	7		6		6		6		25		352%		7		7	
WATER CONV. HQ. *	5		4		4		4		4		87%		4		4	
PUBLIC AFFAIRS DIV.	42		39		40		40		40		96%		40		39	
OPER. FUND TOTAL	1,910		1,728		1,732		1,728		1,737		91%		1,750		1,704	
CAP. FUND TOTAL		280		216		213		211		215		76.7%		217		223
PWD DEPT. TOTAL	2,190		1,944		1,945		1,936		1,952		89.12%		1,967		1,927	
Active PWD Vacancies			206		206		201		201		----		189		192	----
Vac. % of Act. Staff			10.6%		10.6%		10.4%		10.3%		10.3%		9.6%		10.0%	----
Vac. % of Bud. Staff			#DIV/0!		9.4%		10.3%		9.2%		9.2%		8.6%		8.7%	----

**DUFFY REPORT CURRENTLY BEING MODIFIED ALL NUMBERS REPORTED IN THIS REPORT ARE ESTIMATES**

Current year data is complete, w/ some periods hidden. Source - Duffy report base # of FT staff. Slight rounding in current & prior YTD avg. data

\* UNITS WITH SIGNIFICANT VARIANCES (or over 100%) ARE IN BOLD.

**Payroll Report of Employee Count and Overtime for Permanent Employees  
for Pay periods 8/15, 8/29 and 9/12/2014**

<b>Fund Name</b>	<b>Employees in Pay Status (#)</b>	<b>Employees Base Pay (\$)</b>	<b>Employee Overtime Pay (\$)</b>
<b>Capital</b>	<b>211</b>	<b>1,482,185</b>	<b>12,998</b>
<b>Environmental Services</b>	<b>17</b>	<b>783,441</b>	<b>1,881</b>
MTL R&R	4	15,721	474
OFFICE OF WATERSHEDS	5	254,217	469
PLAN & RESEARCH	2	248,865	469
PLAN & RESEARCH R&R	4	253,465	469
WW LABS/CENTRAL LAB.	2	11,174	-
<b>Finance</b>	<b>3</b>	<b>11,297</b>	<b>-</b>
ACCOUNTING R&R	3	11,297	-
<b>Engineering &amp; Design</b>	<b>191</b>	<b>687,447</b>	<b>11,117</b>
CONSTRUCTION	99	236,930	8,371
DESIGN	52	365,660	469
PROJECTS CONTROL	6	23,483	-
SURVEY	34	61,374	2,277
<b>Operating</b>	<b>1725</b>	<b>8,652,998</b>	<b>1,503,594</b>
<b>Environmental Services</b>	<b>188</b>	<b>734,695</b>	<b>6,233</b>
MTL R&R	3	25,531	-
OFFICE OF WATERSHEDS	43	219,611	-
PLAN & RESEARCH	37	200,197	-
PLAN & RESEARCH R&R	3	16,293	-
WW LABS/CENTRAL LAB.	102	273,063	6,233
<b>Finance</b>	<b>132</b>	<b>625,100</b>	<b>74,664</b>
ACCOUNTING	20	103,351	6,961
FACILITIES MANAGEMENT	79	345,709	30,878
FIN & RATES	6	58,764	-
MACHINE SHOP	7	33,798	-
SECURITY	20	83,479	36,826
<b>Human Resources and Administration</b>	<b>40</b>	<b>298,484</b>	<b>5,143</b>
ADMINISTRATION	10	55,282	2,280
GEN. SUPPORT & EXEC.	14	158,860	-
PERSONNEL	13	63,592	2,862
SAFETY	3	20,750	-
<b>Operations</b>	<b>1305</b>	<b>6,678,738</b>	<b>1,401,599</b>
BAXTER WTP	50	247,569	51,600
BELMONT WTP	51	257,348	45,832
COLLECTOR SYS SUP	10	82,104	1,921
CONVEYANCE HQ	4	33,279	216
CUSTOMER SERVICE	22	95,347	24,964
DELINQU & RESTO SERV	44	186,599	92,722
DISTRIBUTION	243	1,265,719	378,461
FLOW CONTROL	68	350,659	47,718
INDUSTRIAL WASTE	15	97,042	9,639
INLET CLEANING	93	384,046	67,556
LOAD CONTROL	25	148,330	11,596
MATERIALS MGT	37	128,308	7,160
METER SHOP	50	215,138	33,823
NEWPCP	112	536,235	99,359
OPERATIONS ADMIN	11	99,297	1,290
PLUMBING REPAIRS PROG	10	47,029	9,735
PUMPING	47	200,048	36,034
QUEEN LANE WTP	51	253,271	47,447
SEWER MAINTENANCE	180	790,276	187,255
SEWPCP	61	669,028	137,693
SWWPCP	115	551,526	109,323
TREATMENT HQ	6	40,540	255
<b>Public Affairs</b>	<b>40</b>	<b>204,404</b>	<b>15,954</b>
CUSTOMER INFORMATION	18	66,734	3,102
PUB REL./EDUC/GOV'T	22	137,670	12,852
<b>Engineering &amp; Design</b>	<b>20</b>	<b>111,578</b>	<b>-</b>
DESIGN	7	52,102	-
ONE CALL UNIT	13	59,476	-
<b>Grand Total</b>	<b>1936</b>	<b>10,135,183</b>	<b>1,516,592</b>

## SICK LEAVE USAGE

Average Number of Workdays Used per Employee

	FY15 Actual (7/1/14/ - 8/31/14)						Annual Leave Days Per Employee							
							FY14 Actual *1 Through August						FY14 Actual	FY13 Actual
	Paid Sick				Unpaid Sick	Paid and Unpaid Sick	Paid Sick				Unpaid Sick	Paid and Unpaid Sick	Paid and Unpaid Sick	Paid and Unpaid Sick
	Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days	Total Days*2	0-2 days	3-5 days	>6 days	Total Days	Total Days	Total Days	Total Days
<b>PWD</b>														
Water Treatment HQ	5.85	1.09	0.88	3.88	0.00	5.85	1.32	1.32	0.00	0.00	0.00	1.32	14.41	17.11
Customer Service	3.59	1.59	0.27	1.73	0.00	3.59	1.66	1.34	0.00	0.32	0.00	1.66	18.98	13.32
Plumbing Repair	2.88	2.10	0.78	0.00	0.00	2.88	2.38	1.82	0.00	0.56	0.00	2.38	11.65	11.27
Industrial Waste	2.85	1.46	0.22	1.17	0.00	2.85	1.65	1.30	0.00	0.35	0.00	1.65	10.73	11.32
Sewer Maintenance	2.35	1.83	0.20	0.32	0.00	2.35	2.07	1.60	0.17	0.29	0.00	2.06	12.96	11.62
SEWPC Plant	2.32	2.10	0.14	0.08	0.00	2.32	2.15	1.90	0.18	0.07	0.00	2.15	14.44	13.25
SWWPC Plant	2.19	1.47	0.24	0.48	0.00	2.19	1.64	1.20	0.09	0.35	0.02	1.66	11.73	13.54
Baxter WT Plant	2.18	1.23	0.22	0.73	0.00	2.18	1.40	1.24	0.16	0.00	0.00	1.40	10.83	10.13
Meter Shop	2.15	1.68	0.38	0.09	0.00	2.15	1.69	1.45	0.07	0.18	0.00	1.70	12.51	14.08
Distribution	2.15	1.56	0.26	0.33	0.00	2.15	1.80	1.36	0.22	0.23	0.02	1.83	13.05	12.64
Flow Control	2.07	0.87	0.16	1.04	0.00	2.07	0.90	0.90	0.00	0.00	0.00	0.90	9.96	10.74
Finance	2.03	1.50	0.11	0.42	0.00	2.03	1.71	1.47	0.08	0.15	0.00	1.70	12.12	10.39
<b>PWD Average</b>	<b>1.87</b>	<b>1.38</b>	<b>0.17</b>	<b>0.32</b>	<b>0.00</b>	<b>1.87</b>	<b>1.59</b>	<b>1.30</b>	<b>0.13</b>	<b>0.17</b>	<b>0.00</b>	<b>1.60</b>	<b>11.22</b>	<b>11.33</b>
Materials Management	1.74	1.56	0.07	0.11	0.02	1.76	1.82	1.56	0.26	0.00	0.00	1.82	9.45	10.71
NEWPC Plant	1.64	1.36	0.10	0.18	0.00	1.64	1.76	1.23	0.18	0.35	0.02	1.78	11.40	10.79
Security	1.62	1.49	0.13	0.00	0.00	1.62	1.38	1.24	0.13	0.00	0.00	1.37	11.50	11.72
Inlet Cleaning	1.55	1.43	0.12	0.00	0.00	1.55	1.75	1.64	0.06	0.05	0.00	1.75	12.13	10.48
Queen Lane WT Plant	1.54	1.44	0.10	0.00	0.00	1.54	1.36	1.22	0.15	0.00	0.00	1.37	11.07	8.27
Planning & Research	1.47	0.64	0.00	0.83	0.00	1.47	0.78	0.78	0.00	0.00	0.00	0.78	5.65	9.27
Admin. & HR Division	1.46	1.26	0.20	0.00	0.00	1.46	1.85	1.57	0.16	0.12	0.00	1.85	10.14	11.16
Pumping	1.41	1.03	0.18	0.20	0.00	1.41	1.61	1.07	0.19	0.35	0.00	1.61	9.91	7.17
Projects Control & 1 Call	1.40	1.40	0.00	0.00	0.00	1.40	1.08	1.08	0.00	0.00	0.00	1.08	7.92	13.74
Delinquency & Restoration	1.32	1.13	0.19	0.00	0.00	1.32	1.69	1.30	0.26	0.12	0.00	1.68	13.54	11.76
Belmont WT Plant	1.29	1.24	0.05	0.00	0.00	1.29	1.29	1.29	0.00	0.00	0.00	1.29	11.28	9.74
Public Affairs	1.26	1.20	0.06	0.00	0.05	1.31	1.54	1.14	0.14	0.26	0.02	1.56	9.16	9.06
Water Conveyance HQ	1.14	0.43	0.00	0.71	0.00	1.14	0.19	0.19	0.00	0.00	0.00	0.19	3.45	11.27
Design	1.02	1.02	0.00	0.00	0.00	1.02	1.28	1.03	0.25	0.00	0.00	1.28	8.35	3.73
Load Control	0.86	0.86	0.00	0.00	0.00	0.86	0.87	0.87	0.00	0.00	0.00	0.87	7.71	8.17
Watersheds	0.86	0.60	0.00	0.26	0.00	0.86	0.95	0.89	0.06	0.00	0.00	0.95	6.86	7.66
BLS	0.80	0.40	0.16	0.24	0.00	0.80	0.67	0.53	0.00	0.14	0.00	0.67	4.71	7.66
Collector System Support	0.77	0.77	0.00	0.00	0.00	0.77	0.51	0.51	0.00	0.00	0.00	0.51	5.30	9.33
Operations Administration	0.32	0.32	0.00	0.00	0.00	0.32	0.31	0.31	0.00	0.00	0.00	0.31	4.68	13.61
Survey	0.00	0.00	0.00	0.00	0.00	0.00	0.09	0.09	0.00	0.00	0.00	0.09	1.09	10.34
Construction	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.79	7.38

\*1 Calculated as an estimate based on Fiscal Year to Date usage.

\*2 PWD units are ranked highest to lowest based on the annualized estimate of the total number of sick days used per employee.

## INJURED ON DUTY

PWD	Fiscal Year 2015 - August 14				Fiscal Year 2014 (Through August)				Fiscal Year 2014 (July 13 - June 14)			
	Injuries				Injuries				Injuries			
	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total
<b>Operations</b>	<b>6</b>	<b>2</b>	<b>8</b>	<b>16</b>	<b>6</b>	<b>5</b>	<b>11</b>	<b>22</b>	<b>53</b>	<b>77</b>	<b>133</b>	<b>263</b>
Sewer Maint.	2	0	2	4	3	0	2	5	15	18	16	49
Inlet Cleaning	1	0	1	2	0	1	2	3	4	13	18	35
Distribution	2	1	3	6	2	1	1	4	18	13	18	49
SWWPCP	0	0	1	1	0	1	1	2	3	3	17	23
Load Control	0	0	0	0	0	0	0	0	0	1	1	2
Delinquency & Restoration	0	0	0	0	0	0	0	0	0	1	0	1
Flow Control	0	0	0	0	1	0	0	1	4	6	9	19
Pumping	0	0	0	0	0	0	0	0	2	2	12	16
NEWPCP	0	0	0	0	0	1	0	1	1	5	7	13
Queen Lane	0	0	1	1	0	1	0	1	1	3	5	9
Customer Service	0	0	0	0	0	0	0	0	0	2	6	8
SEWPCP	0	0	0	0	0	0	1	1	1	3	4	8
Materials Management	0	1	0	1	0	0	0	0	2	1	3	6
Baxter	0	0	0	0	0	0	1	1	0	1	3	4
Plumbing Repairs	0	0	0	0	0	0	1	1	1	0	3	4
Conveyance HQ	0	0	0	0	0	0	0	0	0	2	1	3
Belmont	0	0	0	0	0	0	0	0	0	3	2	5
Industrial Waste	0	0	0	0	0	0	1	1	1	0	4	5
Meter Shop	1	0	0	1	0	0	0	0	0	0	2	2
Security	0	0	0	0	0	0	1	1	0	0	1	1
Operations Administration	0	0	0	0	0	0	0	0	0	0	1	1
Water Treatment HQ	0	0	0	0	0	0	0	0	0	0	0	0
Collector Support	0	0	0	0	0	0	0	0	0	0	0	0
<b>Planning &amp; Engineering</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>6</b>	<b>9</b>	<b>15</b>
Survey	0	0	0	0	0	0	0	0	0	5	3	8
BLS	0	0	0	0	0	0	0	0	0	1	6	7
Projects Control	0	0	0	0	0	0	0	0	0	0	0	0
Design	0	0	0	0	0	0	0	0	0	0	0	0
Construction	0	0	0	0	0	0	0	0	0	0	0	0
Planning & Research	0	0	0	0	0	0	0	0	0	0	0	0
Watersheds	0	0	0	0	0	0	0	0	0	0	0	0
<b>Human Resources</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>7</b>	<b>8</b>
Public Affairs	0	0	0	0	0	0	0	0	0	2	0	2
Finance & Admin.	0	0	1	1	0	0	0	2	0	0	0	0
Fac. Mgmt. & Mach. Shop	0	0	1	1	0	2	0	2	7	6	7	20
<b>PWD TOTALS</b>	<b>6</b>	<b>3</b>	<b>10</b>	<b>19</b>	<b>6</b>	<b>7</b>	<b>13</b>	<b>28</b>	<b>60</b>	<b>92</b>	<b>156</b>	<b>308</b>



VEHICLE ACCIDENT REPORT									
PWD Group	FY 2015 - August'14			FY 2014 (Through August)			FY 2014 (July 13 - June 14)		
	Preventable	Non-Preventable	TOTALS	Preventable	Non-Preventable	Totals	Preventable	Non-Preventable	Totals
<u>Subtotal</u>	<u>3</u>	<u>6</u>	<u>9</u>	<u>8</u>	<u>4</u>	<u>12</u>	<u>79</u>	<u>112</u>	<u>191</u>
Distribution	2	2	4	2	1	3	21	30	51
Sewer Maintenance	0	1	1	1	1	2	17	27	44
Inlet Cleaning	0	0	0	2	1	3	13	14	27
Pumping	0	0	0	1	0	1	6	11	17
Delinquency & Restoration	0	2	2	2	0	2	7	7	14
Flow Control	1	0	1	0	0	0	2	9	11
NEWPCP	0	0	0	0	0	0	2	2	4
SEWPCP	0	0	0	0	0	0	4	0	4
SWWPCP	0	0	0	0	0	0	2	1	3
Baxter	0	0	0	0	0	0	0	2	2
Plumbing Repairs	0	0	0	0	0	0	0	2	2
Customer Service	0	0	0	0	0	0	2	2	4
Security	0	0	0	0	1	1	0	1	1
Metering	0	1	1	0	0	0	1	2	3
Queen Lane	0	0	0	0	0	0	0	0	0
Load Control	0	0	0	0	0	0	0	1	1
Collector Support	0	0	0	0	0	0	0	0	0
Operations Admin.	0	0	0	0	0	0	0	0	0
Belmont	0	0	0	0	0	0	0	0	0
Industrial Waste	0	0	0	0	0	0	2	1	3
Synagro/BRC	0	0	0	0	0	0	0	0	0
Conveyance HQ	0	0	0	0	0	0	0	0	0
Materials Management	0	0	0	0	0	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0
<u>Planning &amp; Engineering</u>	<u>1</u>	<u>1</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>4</u>	<u>11</u>	<u>15</u>
BLS	1	0	1	0	0	0	4	3	7
Survey	0	0	0	0	0	0	0	4	4
Construction	0	1	1	0	0	0	0	3	3
Design	0	0	0	0	0	0	0	0	0
Planning & Research	0	0	0	0	0	0	0	0	0
Watersheds	0	0	0	0	0	0	0	1	1
<u>IS&amp;T</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<u>Human Resources</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<u>Finance &amp; Admin.</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>	<u>2</u>
Fac. Mgmt. & Mach. Shop	0	1	1	0	0	0	2	4	6
<u>Public Affairs</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<b>PWD TOTALS</b>	<b>4</b>	<b>8</b>	<b>12</b>	<b>8</b>	<b>4</b>	<b>12</b>	<b>85</b>	<b>129</b>	<b>214</b>

\*Accidents are presently not being categorized as Preventable/non-preventable.

## **Energy Use**

Billing Summary - Wastewater	Pg	27
Billing Summary - Water	Pg	28
Heating Gas Bill	Pg	29

August 2014 Billing Summary												
WASTEWATER	Period	Power Factor *	Demand (Kw)			Usage	Cost				FY 15 YTD	
			on pk	off pk	plc**	Kwh	PPL	PECO	Total	Unit	Kwh	Cost
Southwest	8/1 - 9/2	96.8	8410	9,711	6163	5,643,809	\$ 409,581	\$ 45,966	\$ 455,547	0.0807	11,243,946	\$ 907,914
Northeast	7/31 - 9/2	99.2	4400	2804	5041	443,908	\$ 32,215	\$ 20,535	\$ 52,750	0.1188	886,714	\$ 107,674
Southeast	7/31 - 8/30	98.2	2981	3249	1243	1,357,505	\$ 98,516	\$ 14,409	\$ 112,925	0.0832	2,766,418	\$ 230,229
Cent Sch PS	8/1 - 8/30	92.3	1897	1938	775	530,414	\$ 38,493	\$ 8,515	\$ 47,008	0.0886	1,074,511	\$ 94,907
WW HQ	8/1 - 9/2		187	168	184	85,440	\$ 6,201	\$ 1,534	\$ 7,735	0.0905	162,880	\$ 14,917
Neil Dr	8/1 - 9/2		253	110	142	37,800	\$ 2,743	\$ 1,374	\$ 4,117	0.1089	71,640	\$ 7,325
Mingo Cr	8/1 - 8/30		922	646	15	23,768	\$ 1,725	\$ 3,623	\$ 5,348	0.2250	58,506	\$ 14,722
43rd st PS	8/1 - 9/2		69	69	65	24,480	\$ 1,777	\$ 642	\$ 2,419	0.0988	49,344	\$ 4,876
Venice Isle PS	7/30 - 9/2		131			81,216	\$ 5,894	\$ 1,213	\$ 7,107	0.0875	87,168	\$ 8,340
BLS	7/24 - 8/23		485	433	554	231,039	\$ 16,767	\$ 2,810	\$ 19,577	0.0847	485,905	\$ 41,337

\*\*Report generated by Planning & Research

 contract minimum

\*\*PLC - peak load contribution - changes every June, average of the five highest hourly loads in the PJM territory for the previous year

 power factor adjustment

\* Power factor penalty levied when < 90

## -- estimated data

	August			FY 15 YTD		
	kwh	cost	unit cost	kwh	cost	unit cost
Total Water	10,186,903	836,884	\$ 0.0822	20,965,982	\$ 1,716,766	0.0819
Total Wastewater	8,459,379	714,533	\$ 0.0845	16,887,032	\$ 1,432,241	0.0848
PWD Total ++	18,646,282	1,551,417	\$ 0.0832	37,853,014	\$ 3,149,007	0.0832
++ represents over 99.5 % of total usage and costs						

August 2014 Billing Summary												
WATER	Period	Power Factor*	Demand (Kw)			Usage Kwh	Cost				FY 15 YTD	
			on pk	off pk	plc**		PPL	PECO	Total	unit	Kwh	Cost
Baxter WTP	7/25 - 8/23	87.7	531	597	374	282,739	\$ 20,519	\$ 3,039	\$ 23,558	0.0833	583,517	\$ 48,518
Belmont WTP	7/24 - 8/22	96.2	341	454	198	170,891	\$ 12,402	\$ 2,152	\$ 14,554	0.0852	350,567	\$ 29,766
Queen Lane WTP	7/25 - 8/23	78.9	602	521	532	255,565	\$ 18,547	\$ 3,244	\$ 21,791	0.0853	521,778	\$ 44,417
Torresdale PS	7/24 - 8/22	97.0	3409	3976	3108	2,149,172	\$ 155,969	\$ 19,170	\$ 175,139	0.0815	4,386,839	\$ 357,143
Lardner's Pt PS	7/25 - 8/23	99.5	2726	4206	2798	2,164,297	\$ 157,067	\$ 18,322	\$ 175,389	0.0810	4,512,820	\$ 365,149
Bel RWPS	7/24 - 8/23	99.7	2095	3866	1999	1,720,302	\$ 124,845	\$ 15,364	\$ 140,209	0.0815	3,437,074	\$ 279,418
QL RWPS	7/25 - 8/23	100.0	2674	5314	916	1,798,159	\$ 130,496	\$ 18,389	\$ 148,885	0.0828	3,817,053	\$ 312,824
QL PS (new)	7/25 - 8/23	92.8	624	1017	611	516,971	\$ 37,517	\$ 4,548	\$ 42,065	0.0814	1,058,404	\$ 85,939
Bel HSPS	7/23 - 8/21	98.4	359	388	405	219,204	\$ 15,908	\$ 2,288	\$ 18,196	0.0830	433,665	\$ 35,999
East Park	7/25 - 8/23	21.2	25	608	--	155,986	\$ 11,320	\$ 1,778	\$ 13,098	0.0840	321,743	\$ 27,146
EOL PS	7/25 - 8/23	93.7	472	474	419	290,877	\$ 21,109	\$ 2,749	\$ 23,858	0.0820	588,999	\$ 48,265
WOL PS	7/25 - 8/23		234	257	165	101,907	\$ 7,396	\$ 1,466	\$ 8,862	0.0870	198,398	\$ 17,331
Rox PS	7/25 - 8/23	88.9	191	350	94	132,127	\$ 9,589	\$ 1,571	\$ 11,160	0.0845	277,574	\$ 23,305
Fox Chase PS	7/24 - 8/21		236	248	142	123,600	\$ 8,970	\$ 1,913	\$ 10,883	0.0881	261,200	\$ 22,565
Chestnut Hill PS	7/25 - 8/23	50.7	28	16	--	7,506	\$ 545	\$ 243	\$ 788	0.1050	14,991	\$ 1,546
Water HQ	7/24 - 8/24	88.1	209	161	215	97,600	\$ 7,083	\$ 1,366	\$ 8,449	0.0866	201,360	\$ 16,487

\*\*Report generated by Planning & Research

\* Power factor penalty levied when < 90

## -- estimated data

\*\*PLC - peak load contribution - changes every June  
average of the five highest hourly loads  
in the PJM territory for the previous year



contract minimum



power factor adjustment

FY 2015 HEATING GAS BILLS - PGW									
08/31/14									
	A	B	C	D	E	F	G		
Account Name	Meter	Rate	Usage (CCF)	PGW Reading	Total Cost	FY '15 YTD (COSTS)	FY '15 YTD USAGE	FY '14 YTD (COSTS)	FY '14 YTD USAGE
<b>BAXTER ACCOUNTS</b>									
1 FILTER PLANT	2116160	IT		2921.00	\$ 225.00	\$ 450.00	0.00	\$14,013.70	31100
2 FILTER PLANT	2024225	MS	2894.00	150559	\$ 3,632.03	\$ 7,164.35	5723.00	\$28,437.54	24326
3 BAXTER WTP	1909431	MS	0.00	25030	\$ 18.90	\$ 37.60	0.00	\$20,360.25	18127.14
	556941012	HS				\$ -	0.00	\$ 100,562.97	6731
<b>BELMONT ACCOUNTS</b>									
1 BELMONT WTP	770522917	HS				\$ -	0.00	\$ 53,280.08	4133
2	2064976	IT		19587	\$ 225.00	\$ 450.00	0.00	\$11,595.39	19640
3 BELMONT WTP	2018317	MS	10	5126	\$ 31.38	\$ 62.48	20.00	\$376.45	146
4		HS				\$ -	0.00	\$32.71	56
5 BELMONT WTP	2023707	MS	805.27	63940	\$ 1,024.27	\$ 2,145.24	1692.77	\$8,527.04	7180.12
BELMONT HSPS	1921715	MS	0	27555.00	\$ 18.90	\$ 37.60	0.00	\$10,936.92	9740.94
<b>QUEEN LA RWPS BIOSOLIDS RECYCLING CENTER</b>	1479265	MS	9.00	1248	\$ 30.13	\$ 52.55	12.00	\$297.79	1261
	2024681	GSI	54.52	848333	\$ 136.66	\$ 252.35	95.41	\$66,342.55	50751.87
	2064949	MS	10.22	10428	\$ 31.66	\$ 58.81	17.03	\$3,264.93	2743.38
	2115512	GSI	0.00	25961	\$ 56.71	\$ 112.78	0.00	\$12,969.66	9491.24
	2036194	ITE		38457	\$ 13,590.58	\$ 26,141.57	7885.80	\$188,850.65	315394.8
		HS				\$ -	0.00	\$300,919.87	246826.9
	981923595					\$ -		\$860,376.89	
<b>BUREAU OF LABORATORY SERVICES</b>									
	2064670	MS				\$ -		\$43.11	
	374070674					\$ -		\$43,551.77	
	1806080	ITB		60101	\$ 640.48	\$ 1,335.55	150.00	\$12,471.97	13788
	1806080	HS				\$ -	0.00	\$8,581.98	4491.7
<b>EAST OAK LANE ACCOUNTS</b>									
1	1751522	MS	26.00	703	\$ 51.36	\$ 99.86	50.00	\$2,595.82	2013
2 CHEMICAL BUILDING	1447520	MS	12.00	366	\$ 33.88	\$ 67.47	24.00	\$2,075.12	1653
FAIRHILL H.S.P.S. *	2024292	MS	2.00	82280	\$ 21.40	\$ 41.33	3.00	\$22,606.19	20238.27
<b>FOX CHASE P.S. EAST PARK P.S.</b>	1906876	MS	5.00	2489	\$ 25.14	\$ 46.32	7.00	\$4,365.38	3657
1	1906765	MS	4.00	7239	\$ 23.89	\$ 51.28	11.00	\$2,673.52	2165
2	1906764	MS	30.00	516	\$ 56.35	\$ 101.12	51.00	\$2,679.24	2168
<b>NEWPCP</b>									
1	1884571	MS	0.00	4	\$ 18.90	\$ 37.60	0.00	\$18,811.61	16600
2 PST BOILER RM	2070028	MS	0.00	17815	\$ 18.90	\$ 37.60	0.00	\$3,854.92	3352.02
3 LABOR LOCKER RM	1738407	MS	7.00	5244	\$ 27.64	\$ 58.81	17.00	\$1,127.62	810
4 STB BOILER RM-PILOT	1908768	MS	0.00	3214	\$ 18.90	\$ 37.60	0.00	\$651.52	388.81
5 BELT FITTER	2115342	MS	303.89	4240	\$ 398.30	\$ 471.21	347.54	\$8,221.77	6801.56
6 SODIUM HYPO FACILITY	2035586	MS	0.00	54558	\$ 18.90	\$ 37.60	0.00	\$13,885.45	12353.59
7 STB WATER CHILL	1989946	MS	13.63	945	\$ 35.91	\$ 54.61	13.63	\$1,170.80	809.95
8 ADMIN	2024807	MS	0.00	87153	\$ 18.90	\$ 37.60	0.00	\$25,572.28	22674
9 ESB	2024487	MS	93767.00	0	\$ 18.90	\$ 50.00	93777.00	\$8,250.20	7209
10 FLEET	2024462	MS	0.00	69087	\$ 18.90	\$ 42.56	4.00	\$7,674.96	6646
11 ITB	1587924	MS	35.00	7712	\$ 62.59	\$ 122.26	68.00	\$1,338.14	975
12 MPC	1989897	MS	0.00	8801	\$ 18.90	\$ 37.60	0.00	\$4,672.75	4004
13 C	2023099	MS	0.00	6361	\$ 18.90	\$ 37.60	0.00	\$2,500.60	1761
14 STOREROOM-54	2024473	MS	0.00	47847	\$ 18.90	\$ 37.60	0.00	\$7,336.38	6107
COGEN	2036191	ITC		9771	\$ 11,523.50	\$ 23,698.53		\$17,223.82	
PTB	2115831	ITC		1803	\$ 898.76				
<b>QUEEN LANE ACCOUNTS</b>									
1 FILTER BUILDING	1722806	MS	0	769149.00	\$ 18.90	\$ 37.60	1538298.00	\$70,318.26	5246758
2	1987632	MS	280.59	25843	\$ 369.21	\$ 663.03	502.11	\$52,947.40	46444.17
3 PRE-TREATMENT BUILDING	1521901	MS	1.00	5642	\$ 20.15	\$ 40.08	2.00	\$1,442.18	1077
4 SURVEY BUILDING	1785627	MS	16.00	42789	\$ 38.88	\$ 74.95	30.00	\$3,110.79	2595
<b>OFFICES AT 29TH &amp; CAMBRIA</b>									
1 METER SHOP	2026601	MS	93.98	15781	\$ 136.24	\$ 254.41	174.08	\$30,363.55	27052.4
2	1761376	MS	68.00	4849	\$ 103.78	\$ 174.63	110.00	\$1,506.16	1150
3 WATER CONVEYANCE HQ	1724990	MS	18.00	1608	\$ 41.37	\$ 79.94	34.00	\$3,212.22	2735
4 REPAIR SHOP	2026599	MS	355.00	93420	\$ 462.10	\$ 768.95	587.00	\$49,494.09	44,039.00
<b>SEWPCP</b>	2024666	MS	0.00	95248	\$ 18.90	\$ 37.60	0.00	\$74,763.90	65659.47
4 WATER CONVEYANCE HQ	1620961	MS				\$ -	0.00	\$0.00	0
5 WATER CONVEYANCE HQ	1724990	MS	16.00	1590	\$ 38.57	\$ 38.57	16.00	\$3,212.22	2735
6 RM 1103	1723937	MS				\$ -	0.00	\$0.00	0
7 REPAIR SHOP	2026599	MS	232.00	93065	\$ 306.85	\$ 306.85	232.00	\$49,494.09	44,039.00
<b>SEWPCP</b>	2024666	MS	0.00	95248	\$ 18.70	\$ 18.70	0.00	\$74,763.90	65659.47
<b>DEPARTMENT TOTALS:</b>					\$ 34,583.07	\$ 34,583.07	0.00	\$1,580,872.03	0.00

**Natural Gas Energy Report Columns:**

A - Gas Meter Number  
B - Rate GT: City's Natural Gas Service Agreement  
Rate MS: non-interruptible service, fixed rate  
Rate: BP: interruptible service, variable rate based on monthly market fuel oil costs  
Rate: HS: Hess Corporation supplier  
Rate: GSI: General Service Industrial  
Rate: ITC/ITE: Interruptible service  
C - Monthly Natural Gas Consumption measured in CCF (hundred cubic feet)

**Note:**

July - Meter change at NE Plant - 2123506, 3507

## **Service Level Goals**

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**CUSTOMER INFORMATION**

Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Calls Received	Number		14,040								14,040	15,172	15,172	163,177	213,010
Call Abandonment Rate	Calls abandoned /calls received	3.00%	8.54%								8.54%	30.04%	30.04%	14.45%	17.37%
Average Waiting Time	Min:sec		00:37								00:37	00:47	00:47	1:24	0:39
Average Talk Time Per Call Answered	Minutes		2.45								2.45				
COMMERCIAL STORMWATER CUSTOMER BILLING CALLS	GENERAL INFORMATION		16								16	93	93	807	-----
	SIDEYARDS/VACANT LOTS		12								12	14	14	124	-----
	WATER-ONLY CUSTOMERS		15								15	22	22	138	-----
	APPEALS		5								5	53	53	281	-----
	CREDITS		5								5	26	26	194	-----
	MAJOR QUESTIONS		5								5	0	0	57	-----
	TOTAL CALLS		58								58	208	208	1,431	-----

**Press Release(s)**

**Date Released:** August 4, 2014

**Subject:** Delaware River Dye Study to Take Place August 5 – 8

**Date Released:** August 12, 2014

**Subject:** A press release was issued to announce Water Department construction on Diamond Street from 17<sup>th</sup> to Carlisle Streets.

**Daily Media Clips**

**Date Released:** August 3, 2014

**Subject:** Stinky Sludge Dumped in North Philadelphia Lot Outrages Residents

**Website link:** <http://6abc.com/news/stinky-sludge-dumped-in-north-philadelphia-lot-outrages-residents/236285/>

**Date Released:** August 5, 2014

**Subject:** Study Turns Portion of the Delaware River Green

**Website link:** <http://philadelphia.cbslocal.com/2014/08/05/study-turns-portion-of-the-delaware-river-green/>

**Date Released:** August 14, 2014

**Subject:** Toledo-style toxins in water unlikely here

**Website link:** [http://articles.philly.com/2014-08-14/news/52772856\\_1\\_blue-green-algae-lake-erie-great-lakes](http://articles.philly.com/2014-08-14/news/52772856_1_blue-green-algae-lake-erie-great-lakes)

**Date Released:** August 19, 2014

**Subject:** Water Main Break in Northeast Philadelphia Leaves Dozens of Homes Businesses without services

**Website link:** <http://philadelphia.cbslocal.com/2014/08/19/water-main-break-in-northeast-philadelphia-leaves-dozens-of-homes-businesses-without-service/>

**Date Released:** August 19, 2014

**Subject:** Water Main Break in Northeast Philadelphia

**Website link:** <http://6abc.com/news/water-main-break-in-northeast-philadelphia/271335/>

**Date Released:** August 21, 2014

**Subject:** A Way with Mutter

**Website link:** [http://articles.philly.com/2014-08-21/entertainment/53034653\\_1\\_plastic-surgery-mutter-museum-white-city](http://articles.philly.com/2014-08-21/entertainment/53034653_1_plastic-surgery-mutter-museum-white-city)

**Date Released:** August 22, 2014

**Subject:** Philadelphia Blue-Collar Workers Union Reach New Pact

**Website link:** <http://www.timesherald.com/business/20140822/philadelphia-blue-collar-workers-union-reach-new-pact>

**Date Released:** August 26, 2014

**Subject:** Robbery Suspects Posing as Water Department Workers Caught on Tape

**Website link:** <http://6abc.com/archive/9219414/>

**Date Released:** August 29, 2014

**Subject:** Water Over the Dam

**Website link:** [http://articles.philly.com/2014-08-29/news/53366818\\_1\\_water-bill-state-tax-bill-vacant-lot](http://articles.philly.com/2014-08-29/news/53366818_1_water-bill-state-tax-bill-vacant-lot)

**Date Released:** August 29, 2014

**Subject:** Lea's New Principal Counting on School Partners to steady the Ship

**Website link:** <http://thenotebook.org/blog/147597/lea-new-principal-counting-partners-steady-ship>

**Media Inquiries**

**Date:** August 4, 2014

**Media Outlet:** The Public Record

**Inquiry:** How much does PWD spend annually to fluoridate the drinking water? Story is about the allegation that fluoridation of water leads to neurological problems.

**Resolution:** In FY14, the cost to fluoridate Philadelphia's drinking water was \$685,283.

**Date:** August 6, 2014

**Media Outlet:** Philadelphia Inquirer

**Inquiry:** Toxic Algae Blooms

**Resolution:** A conference call was held with Gary Burlingame, Kelly Anderson and the reporter Sandy Bauers.

**Date:** August 6, 2014

**Media Outlet:** CBS3

**Inquiry:** PWD dye testing in the Delaware River



**Resolution:** Dr. Josef Kardos conducted the interview with CBS3

**Date:** August 6, 2014

**Media Outlet:** FLOW Control Magazine

**Inquiry:** Urban Stormwater Programs in the United States

**Resolution:** Dr. Chris Crockett conducted the interview

**Date:** August 7, 2014

**Media Outlet:** Fox 29

**Inquiry:** Bruce Gordon wanted to know if the customer who resides at 4346 Potter Street was a Water Department customer.

**Resolution:** Confirmed with Customer Information that the customer's water was shut Off.

**Date:** August 8, 2014

**Media Outlet:** 6ABC Call for Action

**Inquiry:** Is there a charge to turn off the water?

**Resolution:** Yes, there is a \$100 disconnection fee, due to excavation costs.

**Date:** August 11, 2014

**Media Outlet:** CBS 3

**Inquiry:** Is there a problem with the ERT at 1838 E. Pacific Street?

**Resolution:** I checked in with the Meter Shop who advised that his meter is able to be read.

**Date:** August 20, 2014

**Media Outlet:** Fox 29

**Inquiry:** Status of the water main break at Lardner and Farnsworth Streets.

**Resolution:** A 6 inch water main break occurred at Lardner and Farnsworth Street where all indications are that hydrant abuse was the causing factor.

### **Media Campaign(s)**

**Month:** August, 2014

**Subject:** Philly Fun Fishing Fest

**Details:** The Fishing Fest is an annual event sponsored by many area businesses and partners of PWD and is held on the banks of the Schuylkill Rivers. Over 150 people participate in this catch and release fishing event where prizes are awarded to the guests who catch fish in various categories. The Public Relations unit advertises this event through a website announcement, billstuffer, social media, blog, press release and email blasts.

**Month:** August, 2014

**Subject:** Annual Southeastern Pennsylvania Coast Day

**Details:** PWD and the Partnership for the Delaware Estuary host this annual event from 11:00 AM until 4:00 PM at Penn's Landing on the Banks of the Delaware River. More than twenty environmental organizations from throughout the region come together for this event, and visitors have the opportunity to have their face painted, learn about local water sources and win prizes. There is also a shuttle bus that transports guests to the [Fairmount Water Works](#), the Water Department's premier environmental education facility. The Public Relations unit advertises this event through a website announcement, billstuffer, social media, blog, press release and email blasts.

### **Publications**

**Document:** Billstuffer

**Date:** August 2014

**Subject:** Tap Water

### **Social Media**

**# of tweets:** 56

**# of followers:** 2670

**Subject(s):** Stormwater PA filming, green roofs, cat rescue, Tacony creek park, FWW events, fishing fest, GSI, Bass Masters, agricultural BMPs, RFP announcing, dye study, Spokesdog contest

**# of Facebook posts:** 4

**Subject(s):** Delaware River Dye Study, Bass Masters, inlet cleaning cat rescue, FWW events

**# of Blogs:** 7

**Subject(s):** Fishing Fest, Dye Study, Bass Masters, inlet cleaning cat rescue, FWW events, RFP announcement

### **Meeting**

**Date of Meeting:** August 26, 2014

**Organization:** Managing Director's Office: Language Access

**Meeting Subject:** Liaison meeting featuring Health Department's Newly Adopted Language Access Plan

CUSTOMER INFORMATION CALL DATA									
Service Level Measures	Explanation	Rank	July'14	Year To Date	% of Total	'14 Sm. Month	FY '14 Yr To Date	FY '14 Yr End Act.	FY '13 Yr End Act.
Billing	PWD Call Center handles	1	8,753	8,753	60.57%	9,867	9,867	98,543	88,348
Transfer Call	To other PWD unit or City agency.	2	675	675	4.67%	399	399	6,829	7,413
Undefined Code	Un-assigned codes or system errors.	3	412	412	2.85%	0	0	0	28
Meters	All meter issues to Meter Shop.	4	407	407	2.82%	294	294	6,161	6,869
No Water	Cust.Reps.decide cause/refer action.	5	352	352	2.44%	220	220	3,362	2,301
Leaks	Low volume street/curb leaks, refer-	6	347	347	2.40%	332	332	5,417	4,358
Water in Cellar	Inspector investigates/refer findings	7	346	346	2.39%	391	391	5,036	3,137
Inlet Clean/Repair	Data given to Inlet Cleaning or	8	297	297	2.06%	193	193	2,291	2,067
NOD/Defect	Issued by Inspector, who	9	279	279	1.93%	284	284	2,314	2,579
Hydrant	Hydrant issues or problems.	10	278	278	1.92%	121	121	1,308	913
Restore Service	Request to reverse shut-off. To	11	239	239	1.65%	644	644	4,329	5,818
Cave Ins-Depr.	Customer Service determines cause	12	150	150	1.04%	42	42	1,261	697
Repeat Calls	Multiple calls on same incident.	13	131	131	0.91%	156	156	1,922	1,778
WRAP	Callers are screened & an applica-	14	125	125	0.86%	263	263	2,534	2,568
Main Breaks	Large volume leaks, priority job given	14	124	124	0.86%	86	86	2,238	972
Payment Agree.	Payment agreement established.	15	121	121	0.84%	206	206	1,998	2,917
Multi-Account	Multi-call/account Handling.	16	117	117	0.81%	67	67	1,151	799
Low Pressure	Inspector to investigate/refer findings.	17	115	115	0.80%	122	122	1,346	947
Find Curb Stop	Inspect. sent to find/mark curb stop.	18	114	114	0.79%	94	94	1,216	621
Owner/Tenant	Issues re billing	19	85	85	0.59%	70	70	707	240
Illegal Restores	Data on illegal restores referred	19	85	85	0.59%	0	0	544	424
Payments	Customers making payments	20	75	75	0.52%	59	59	599	132
Choked Drains	Inspector examines & may refer job.	21	63	63	0.44%	38	38	768	537
HELP Program	Calls about the Homeowner's	22	62	62	0.43%	54	54	719	655
Construct Issues	PWD & contractor job questions	22	62	62	0.43%	76	76	646	598
Water Quality	Inspector investigates or a sample	23	55	55	0.38%	66	66	713	585
Collections	Calls	24	53	53	0.37%	55	55	493	316
Shut Off F. Hyd.	Opened hydrant calls are referred	24	53	53	0.37%	10	10	72	196
B.P.C.S.	Broken Pipes, Can't (Be) Shut.	25	52	52	0.36%	40	40	1,348	733
Vacant - BP	Vacant prop. water running-Inspector	25	52	52	0.36%	339	339	1,310	666
Request Literat.	Given to Public Affairs Unit	25	52	52	0.36%	64	64	832	510
Damage Claims	Examined by PWD Claims Investiga-	26	42	42	0.29%	72	72	651	533
Senior Cit. Disc.	Caller qualifications checked. If ok,	27	41	41	0.28%	27	27	623	720
Pay. Agree. Inq.	Inquiry about payment agreements.	27	40	40	0.28%	93	93	556	1,099
Req. for Cement	Any type cement repair/deficiency.	28	30	30	0.21%	9	9	189	126
Pay. Agree. Ref.	Referral to PWD re pay. agreement.	29	28	28	0.19%	80	80	546	757
Sewer Gas Odor	Referred first to Inlet Cleaning for	30	26	26	0.18%	7	7	193	124
Miss. Man.Cov.	Inspector assesses ownership. PWD	31	24	24	0.17%	34	34	177	95
Title Company	Information requests	32	13	13	0.09%	14	14	188	98
S.O.I.E.	Shut Off In Error	33	12	12	0.08%	19	19	126	98
Auto. Meter Rd.	AMR appointments.	33	11	11	0.08%	22	22	331	873
Shut Offs -WR	House water running - Inspector will	34	10	10	0.07%	14	14	314	233
Stormwater	Bill Inquiries.	35	9	9	0.06%	18	18	336	238
Noisy Pipes	Customer requests investigation.	35	8	8	0.06%	22	22	124	65
F.H.K.O.	Fire hydrant knocked over.	36	7	7	0.05%	1	1	52	39
Missing In. Cov.	To Customer Service/Sewer Main-	37	5	5	0.03%	6	6	43	61
Refunds	Requests	38	3	3	0.02%	3	3	23	2
N.E. Odor	NE Plant air odor-related calls.	38	3	3	0.02%	0	0	10	4
Bad Taste/Odor	Bad Taste & Odor Complaints.	39	2	2	0.01%	3	3	26	17
Erosion & Sed.	Erosion/sediment - unsecured sites.	39	2	2	0.01%	1	1	6	3
Sprinkler Cap	Call referred to Fire Dept.	39	2	2	0.01%	1	1	2	9
Service Hydrant	Problem with, or damaged hydrants	39	1	1	0.01%	3	3	16	2
Rate Increase	Customer inquiries.	39	1	1	0.01%	0	0	14	13
Vector Dye Test	Testing for service leaks or	39	1	1	0.01%	0	0	2	2
Drought Info/FP	Req.data-water emergency/froz.pipes	40	0	0	0.00%	52	52	570	170
Sprinkler/Hose	Ticket to Pub.Affairs, which contacts	40	0	0	0.00%	10	10	20	15
S. F. R.	Storm Flood Relief.	40	0	0	0.00%	0	0	10	13
Lock Hydrant	Repeat abuse hydrants referred	40	0	0	0.00%	5	5	8	2
PWD Security	Calls re W & WW system security.	40	0	0	0.00%	1	1	5	13
Abatement	Special conditions (leaks) needing	40	0	0	0.00%	1	1	4	24
Terror	Terrorism-related customer calls.	40	0	0	0.00%	1	1	3	1
Compost Req.	Data given on PWD sites	40	0	0	0.00%	1	1	2	7
LNP-W/sheds	Livable Neighborhood Program.	40	0	0	0.00%	0	0	0	0
PWD Bot. Water	Customer requests for	40	0	0	0.00%	0	0	0	2
14,452	Average	TtIs	14,452	14,452	100%	15,172	15,172	163,177	146,176

Info complete to date. Only latest 6 months are shown. Prior years' info subject to software rounding.

FINANCE																
Unit	Description of Service	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.		FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Procurement Unit (Professional Service Contracts)	<u>New Contract Requests</u>															
	Requests Received	Number		3	6	4					13		0	0	4	5
	Contracts Conformed	Number		1	2	5					8		0	0	23	39
	<u>Process Time for Conform.</u>															
	Internal - PWD	avg # days	40	68	9	94					57.0		0	0	90.7	102.6
	External Agencies															
	Law-to-Draft	avg # days	15	44	24	64					44		0	0	46.3	52
	Vendor Review	avg # days	30	2	75	24					34		0	0	19.8	34
	Law to Conform	avg # days	35	34	54	89					59		0	0	30.4	32
	Total Processing Days	avg # days	80	148	138	269					185		0	0	187.2	220.6
	<u>Contract Amendments</u>															
	Requests Processed	Number		7	24	13					44		8	8	86	94
	Amendments Conformed	Number		10	11	18					39		2	2	111	102
	<u>Process Time for Conform.</u>															
	Internal - PWD	avg # days	10	12	13	9					11.3		19	19	29	27
	<u>External Agencies</u>															
	Law Draft	avg # days	15	23	36	33					31		26	26	32.2	54
Vendor Review	avg # days	30	21	16	24					20		25	25	31.8	27	
Law to Conform	avg # days	35	77	60	65					67		41	41	62.8	43	
Total Processing Days	avg # days	80	133	122	131					129		111	111	155.8	151	
Capital Accounting	Public Works Projects	% Processed within	100%	100%	80%	88%					89.17%		100%	100%	100.0%	100.0%
	Estimates Processed	4 Days														
	Prof Svcs Contracts	% Processed within	100%	80.47%	72.3%	67.0%					73.24%		-----	-----	77.0%	76.1%
	Invoices Processed	10 Days														
Operating Fund Accounting	Number of invoices processed*1	Total Number Average	1,700	N/A	N/A	N/A					0		1,560	1,560	5,179	15,706

\*1 Days to process invoices not available until FAMIS is reprogrammed.

FINANCE DIVISION															
Unit	Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.*1	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Bldg. Maint.	Bldg Maint, PWD Properties	Jobs completed	Actual	101	17	30					148	24	24	613	515
			Goal	27	24	29	48	35	50	66	503				
		Pending	Actual	386	199	538					374	4	4	345	7
	Street Cement Work	Jobs completed	Actual	115	97	179					391	189	189	1,903	1,361
			Goal	125	117	209	143	123	140	7	1,604				
		Pending	Actual	235	289	246					257	255	255	255	254
	Street Plumbing Work	Jobs completed	Actual	106	101	71					278	95	95	1,225	1,115
			Goal	75	80	78	84	82	87	98	1,120				
Machine Shop	Pump Station Repairs	Jobs completed	Actual	6	8	7					21	6	6	82	85
			Goal	4	6	8	7	9	8	10	86				
	Hydrant Repairs	"O" Ring Seal Plates	Actual	0	0	0					0	0	0	0	0
			Goal	0	0	0	0	0	0	0	0				
	Welding Repairs	Brackets	Actual	10	14	12					36	10	10	126	114
			Goal	8	12	8	8	6	13	11	107				
		Vehicle Repairs	Actual	3	4	2					9	5	5	62	44
			Goal	4	6	2	3	3	3	2	41				
		General	Actual	19	26	28					73	28	28	296	259
			Goal	21	19	21	19	18	26	25	263				
	Tool Restoration	Grabbers	Actual	64	51	64					179	71	71	613	721
			Goal	73	21	48	37	29	36	43	676				
	Miscellaneous	Jobs Completed	Actual	23	19	23					65	30	30	332	315
			Goal	22	19	22	25	26	29	19	312				
	TOTALS	Jobs Completed	Actual	447	337	416					1,200	150	150	1,511	1,538
			Goal	132	83	109	98	93	117	120	1,470				

\*1 The numbers in this column represent totals for jobs completed and monthly averages for backlogs.

HUMAN RESOURCES DIV.														
Division	Training Category	TRAINING & DEVELOPMENT UNIT								% of Total or Totals	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Mo. Avg					
HUMAN RESOURCES	COMPUTER SKILLS	0	0	0					0	1.05%	0	0	51	6
	BEHAVIORAL/MGT.	7	0	0					7	% of	7	7	61	19
	FUNCTIONAL/TECH.	0	0	0					0	Ttl. Staff	0	0	6	8
	# of Staff Trained	7	0	0					7	10.45%	7	7	118	33
	DIVISIONAL GOAL	3	3	3	3	3	3	3	30	of ttl.Trng				
OPERATIONS	COMPUTER SKILLS	0	0	0					0	67.40%	0	0	30	87
	BEHAVIORAL/MGT.	0	0	8					8	% of	20	20	264	246
	FUNCTIONAL/TECH.	0	0	0					0	Ttl. Staff	30	30	201	186
	# of Staff Trained	0	0	8					8	11.94%	50	50	495	519
	DIVISIONAL GOAL	50	50	50	50	50	50	50	600	of ttl.Trng				
FINANCE & ADMINISTRA- TION	COMPUTER SKILLS	0	0	0					0	8.08%	0	0	8	27
	BEHAVIORAL/MGT.	4	3	2					9	% of	8	8	29	27
	FUNCTIONAL/TECH.	0	0	0					0	Ttl. Staff	0	0	7	5
	# of Staff Trained	4	3	2					9	13.43%	8	8	44	59
	DIVISIONAL GOAL	8	8	8	8	8	8	8	100	of ttl.Trng				
PLANNING & ENVIRON- MENTAL SERVICES	COMPUTER SKILLS	0	0	0					0	10.03%	0	0	37	56
	BEHAVIORAL/MGT.	2	2	27					31	% of	10	10	116	73
	FUNCTIONAL/TECH.	0	0	0					0	Ttl. Staff	0	0	52	39
	# of Staff Trained	2	2	27					31	46.27%	10	10	205	168
	DIVISIONAL GOAL	15	15	15	15	15	15	15	180	of ttl.Trng				
PLANNING & ENGINEERING	COMPUTER SKILLS	0	0	0					0	11.50%	0	0	8	22
	BEHAVIORAL/MGT.	0	0	8					8	% of	5	5	52	30
	FUNCTIONAL/TECH.	0	0	0					0	Ttl. Staff	0	0	16	14
	# of Staff Trained	0	0	8					8	11.94%	5	5	76	66
	DIVISIONAL GOAL	15	15	15	15	15	15	15	180	of ttl.Trng				
PUBLIC AFFAIRS	COMPUTER SKILLS	0	0	0					0	1.78%	0	0	0	6
	BEHAVIORAL/MGT.	0	0	4					4	% of	2	2	16	29
	FUNCTIONAL/TECH.	0	0	0					0	Ttl. Staff	0	0	2	2
	# of Staff Trained	0	0	4					4	8.00%	2	2	18	37
	DIVISIONAL GOAL	4	4	4	4	4	4	4	50	of ttl.Trng				
ACTUAL TOTALS		13	5	49					67	Average	82	82	956	882
GOAL TOTALS		95	95	95	95	95	95	95	1,140	22				
Training  Category Totals	COMPUTER SKILLS	0	0	0					0	0.00%	0	0	134	204
	BEHAVIORAL/MGT.	13	5	0					18	100.00%	52	52	538	424
	FUNCTIONAL/TECH.	0	0	0					0	0.00%	30	30	284	254
	TOTALS	13	5	0					18		82	82	956	882

If cumulative output goal %'s are = each month, actual %'s should be: Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 5%

BUREAU OF LABORATORY SERVICES														
Function	Group	PLANNING & ENVIRONMENTAL SERVICES DIVISION							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Yr. End Actual	FY '13 Yr. End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Analyses	NEWPCP Lab #	5,265	5,055	4,647					14,967	24.12%	5,333	5,333	63,605	63,683
		5,558	5,482	5,272	5,338	2,969	5,408	5,414	62,065	4,989				
	SEWPCP Lab #	3,428	3,432	3,320					10,180	25.37%	3,362	3,362	39,908	39,979
		3,352	3,347	3,294	3,339	3,302	3,468	3,472	40,130	3,393				
	SWWPCP Lab #	6,347	6,274	6,105					18,726	24.89%	6,452	6,452	75,010	74,605
		6,375	6,228	6,218	6,341	6,221	6,267	6,352	75,242	6,242				
	Biology Lab #	4,627	4,651	3,964					13,242	31.27%	3,500	3,500	46,116	40,973
		3,511	3,788	3,460	3,473	3,484	3,410	3,471	42,346	4,414				
	Inorganic Lab #	5,987	4,834	5,396					16,217	24.45%	5,917	5,917	69,197	62,767
		5,638	5,928	5,306	5,441	5,549	5,391	5,488	66,324	5,406				
	Organic Lab #	1,215	3,400	1,820					6,435	23.08%	2,540	2,540	30,126	26,470
	1,855	2,437	2,326	2,541	2,306	2,141	2,276	27,887	2,145					
	MEL - Infra-structure #	6,438	10,825	7,600					24,863	36.71%	5,104	5,104	70,838	75,839
		5,104	4,595	5,773	5,115	5,500	8,658	5,981	67,735	8,288				
T.O.C.% avail. in	sample results	100%	78%	100%					92.67%	85.47%	100%	100%	99.75%	118.92%
	<= 10 days.	103.0%	115.0%	96.0%	104.0%	87.0%	87.0%	99.0%	108.42%					
Metals	Goal = 95%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	100.00%				
Q.A.	Accuracy Of Analyses %	94.0%	94.9%	95.9%					94.95%	100.04%	95.0%	95.0%	94.83%	95.58%
		92.0%	94.0%	96.0%	94.0%	97.0%	94.0%	95.0%	94.92%					
Sampling	Drinking Water #	2,943	2,613	2,712					8,268	27.33%	2,616	2,616	30,139	28,924
		2,526	2,565	2,421	2,504	2,394	2,404	2,548	30,251	2,756				
	Sanitary Release #	87	153	123					363	37.97%	135	135	843	752
		108	96	86	68	72	75	90	956	121				
	WPCP - NPDES #	244	242	231					717	27.62%	233	233	2,804	2,425
		216	213	210	213	210	210	214	2,596	239				
Central Receiving	Samples Logged	75	350	341					766	216	461	461	6,606	4,858
	Logged	451	422	399	436	530	520	439	5,187	255				
	Tests Assigned	884	3,361	5,354					9,599	3,200	3,956	3,956	73,282	50,208
	Assigned	4,027	4,136	4,173	4,939	5,351	4,190	4,277	51,123					
		1,317	2,713	3,043					7,073	2,358	2,541	2,541	25,517	27,118
		2,433	2,501	2,296	2,421	2,298	2,367	2,368	28,767					
Inspec-tions	# of Cross Connections	122	203	132					457	34.78%	118	118	1,122	1,340
		154	90	102	110	104	99	98	1,314	152				
Vendor & Plant	Surveillance Certifications	13	13	12					38	16.38%	18	18	192	229
		18	21	21	20	19	18	19	232	13				
Billable Services	MEL/MAS Goal	\$28,142	\$12,860						\$41,002	34.17%	\$14,755	\$14,755	\$113,571	\$90,136
		\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$120,000	\$20,501				

Goal data next to shaded areas.

If cumulative output goal %'s are about = each mo., actuals should be: Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

PLANNING & RESEARCH UNIT																			
Planning and Environmental Services Division																			
Group			Service Level Measure	Note	Unit	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Ytd. or Mo. Avg.	FY '14 Current Month	FY '14 YTD Mo. Avg	FY '14 Year-End Actual	FY '13 Year-End Actual	
PWD Stormwater Plan Review	Conceptual Review		New Projects Submitted		#	Act.	27	20.0	23.0					70					
			Reviews		#	Act.	57	28.0	48.0					133	New Measures		in	report.	
			Approvals	*2	#	Act.	18	2.0	13.0					33					
			Average Review Time		Days	Act.	3.1	3.0	3.6					3.2					
			Reviews Meeting 5 Day Goal		%	Goal	91.2%	92.9%	91.7%										
	Technical Review		Reviews		#	Act.	59	71.0	56.0					186					
			Approvals	*2	#	Act.	17	21.0	9.0					47					
			Conditional Approvals		#	Act.	3	2.0	5.0					10					
			Average Review Time		Days	Act.	7.7	6.1	7.8					7.2					
			Reviews Meeting 15 Day Goal		%	Goal	94.9%	98.6%	94.6%										
	Fees		Concept		\$	Act.	\$ 9,000	\$ 1,200	\$ 6,600					\$ 16,800					
			PCSMP Admin	*5	\$	Act.	\$ 8,400	\$ 1,800	\$ 3,600					\$ 13,800					
			PCSMP Hourly	*5	\$	Act.	\$ 11,513	\$ 2,160	\$ 6,480					\$ 20,153					
			Fee-in-lieu	*6	\$	Act.	\$0.00	-	-					\$0.00					
	GSI Coord.	*3	Projects Sent to OOW	*7	#	Act.	20	11.0	17.0					48					
			Opportunities Identified		#	Act.	0	0.0	0.0					0					
	Managed Acres	*4		Planned	*1	Acres	Act.	13.8	12.4	8.8					35.0				
				Target Planned	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	75.0				
				Built		Acres	Act.	2.7	0.5	21.9					25.2				
				Target Built	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	75.0				
	Development by Sewer Type		Combined		Acres	Act.	26.2	14.2	10.6					51.0					
			Separate		Acres	Act.	21.3	0.0	9.4					30.7					
			Non-Contributing	*8	Acres	Act.	121.9	0.0	24.5					146.4					
	Green Roofs		Planned	*1	Acres	Act.	0.8	0.2	0.6					1.7					
			Built		Acres	Act.	0.7	0.0	0.5					0.4					
	Porous Pavement		Planned	*1	Acres	Act.	1.7	1.6	1.3					4.6					
			Built		Acres	Act.	0.4	0.0	8.1					8.6					
	Acreage Watershed Plans Approved				*11	Acres	Act.	169.40	14.21	44.53					228.14	73.00	73.00	285.00	251.00
						Goal	20	20	20	20	20	20	20	240					
	Resultant Watershed Flow Reduction					Mil. Gal.	Act.	161.00	13.50	42.30					216.80	70.00	70.00	366.00	236.00
						Yr.	Goal	19	19	19	19	19	19	19	228				
PWD Stormwater Plan Review Inspections	Site Inspections Conducted				#	Act.	155	138.0	155.0					448	23	23	275	330	
	Site Visits				#	Act.	166	156.0	142.0					464					
	Cursory Visual Inspection			*9	#	Act.	87	52.0	42.0					181					
	Compliance / Enforcement Actions				#	Act.	4	0.0	5.0					9	2	2	29	112	
	Final Inspection		Conducted		#	Act.	11	8.0	9.0					28					
			Sites found to be incomplete		#	Act.	3	2.0	5.0					10	New Measures		in	report.	
			Sites found to be Complete		#	Act.	2	4.0	4.0					10					
	Conditional Approvals		Active Sites with Condit. App.		#	Act.	27	25.0	30.0					82					
			Conditional Approvals Issued		#	Act.	3	3.0	5.0					11					
		Cert. of Occupancies Released.		#	Act.	1	3.0	0.0					4						

- "Planned" represents a project that has received PWD technical stormwater approval, or a project that has received technical stormwater approval and has started construction.
- Review numbers listed for Approvals may include multiple approvals for a single project, but all Area Based numbers represent applicable projects once.
- GSI: Green Stormwater Infrastructure
- Managed Acres: Managed Acres represents the area managed in the combined sewer area. This differs from Greened Acres which represents the volume of water managed in the combined sewer area.
- PCSMP - Post Construction Stormwater Management Plan
- Fee-in-Lieu: Refers to Stormwater Management Fee in Lieu. For definition see PWD Regulations 308.2 (2/7/14),
- OOW: Office of the Watersheds
- Non Contributing: Sewer not owned by PWD.
- Cursory Visual Inspection: are inspections of sites that are being monitored for activity: if clearly no activity, these are conducted from the inspector's car.
- Target is an estimate that is developer driven.
- GI: Green Infrastructure

PLANNING & RESEARCH UNIT																		
Planning and Environmental Services Division																		
Group	Service Level Measure				Unit	Goal	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	YTD or Mo. Avg.	FY'14 Current Month	FY'14 YTD or Mo. Avg.	FY'14 Year End Actual	FY'13 Year End Actual
PWD Stormwater Parcel Based Billing																		
PWD Stormwater Billing	Stormwater Retrofit Projects	Received	#	Act.	0	0	2							2	New	Measures	in	Report.
		Approved	#	Act.	0	0	1							1				
	Stormwater Credits Applications *1	Received	#	Act.	28	9	13							50				
		Approved	#	Act.	26	13	13							52				
	Stormwater Appeals Applications	Received	#	Act.	29	29	35							93				
		Approved	#	Act.	23	29	25							77				
	Customer Assistance Program Applications	Received	#	Act.	37	30	5							72				
		Approved	#	Act.	29	22	3							54				
	Customer Assistance Program Adjustments *2			\$	Act.	\$399,578	366,568	382,084						\$1,148,230				
	Development Acres Credited			Acres	Act.	0.00	3.18	0.79						3.97				
Retrofit Acres Credited			Acres	Act.	0.00	0.00	0.00						0.00					
Retrofit Green Acres (cumulative)			Acres	Act.	45.04	46.24	59.65						150.93					
Source Water																		
Water Supply Protection:			#	Act.	0	2	0						2	1	1	10	15	
Early Warning Events Reports:																		
Strategic Planning																		
Water Conveyance		12-Month rolling average daily delivery	MGD	Act.	238.0	237.4							238.0	236.7	239.5	239.5	238.4	
			Proj	231.2	232.2	230.8	229.1	229.3	230.3	231.2	230.2	248	241.8	241.8	244.5			
		Non-Revenue Water *3	MGD	Act.	90.8	91.9								90.8	84.9	92.2	92.2	86.9
Proj	87.8		87.5	87.2	86.9	87.3	87.5	87.8	86.8	91.5	87.3	87.3	90.2					
		Non-Revenue Water % of Ttl.	%	Act.	38%	39%							38.43%	91.5%	87.3%	87.3%	90.2%	
Linear Asset Management Program	Water & Sewer Sys. Project Initiated from Capital Renewal	Water	Blocks	#	Act.	22.0	43.0	24.0					89	26	79	278		
			Length	miles	Act.	2.16	4.4	2.4					9	2.36	7.31	26.80		
			Est. Cost	\$	Act.	\$2,882,600	5,824,500	3,100,000					\$11,807,100	3,158,500	10,032,800	35,443,800		
		Sewer	Combined Sewer	#	Act.	0	3.0	21.0					24	25	34	124		
			Separate Sewer	#	Act.	0	0.0	0.0					0	0	0	8		
			Length	miles	Act.	0.00	0.28	1.98					2.26	2.0	2.7	11.4		
			Est. Cost	\$	Act.	\$0	1,300,000	1,093,000					2,393,000	809,500	2,358,300	20,236,900		
	Base Plan Review Report	Water	Blocks	#	Act.	11	0	15					26	29	45	197		
			Length	miles	Act.	1.00	0.00	1.46					2.46	2.74	4	16.51		
		Sewer	Combined Sewer Blocks	#	Act.	6	0	14					20	11	11.00	65		
			Separate Sewer Blocks	#	Act.	0	0	0					0	0	0.00	18		
			Length	miles	Act.	0.52	0	1					1	1	0.97	7.45		

1. Credits: See PWD regulations, Chapter 3 Rates and Charges, Section 304.5 Stormwater Management Service (SWMS) Credits
2. Customer Assistance Program Adjustments(CAP): See PWD regulations, Chapter 2 Assistance Programs, Section 204.0 Enhanced CAP.
3. Difference between water delivery & customer billings.



### WATERSHED PROTECTION

Service Level Measure		(Office of Watersheds, P & E - Construction Branch & Finance Division)							Year to Date	% of Goal Avg. or Total.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Grant Revenue Secured	\$			\$875,464					\$875,464		----	----	\$1,549,929	\$3,355,388
	Goal								\$0					
Erosion & Sedimentation Field Inspections Scheduled, Citations Issued	# I	30	32	28					90	30	23	23	275	330
	# C	3	3	3					9	3	2	2	29	112
	%	10.00%	9.38%	10.71%					10.00%	-----	8.70%	8.70%	10.55%	33.94%
	# I								0	-----				
	# C								0	-----				

CONSTRUCTION & SURVEY																
Function	Service Level Measures	Unit of Measure		Goal	PLANNING & ENGINEERING DIVISION							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg	FY '14 Year End Actual	FY '13 Year End Actual
					July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
	Completed Contracts	Last 12 mo. ending	≤	1.05	0.98	0.97	0.97					0.97	0.97	0.97	0.97	0.96
	Actual Contract \$/Bid Contract \$															
	Actual Duration/Spec. Duration	Last 12 mo. ending	≤	1.5	1.02	0.98	0.97					0.99	1.11	1.11	1.06	1.11
	Calendar days to close-out *1	Last 12 mo. ending	≤	260	488	444	424					452	434	434	495	437
	Current Contracts															
	Calendar days to process pmt.	Avg.		7.0	10.85	11.33	10.65					10.94	10.03	10.03	10.68	9.50
	Work completed	\$			\$5,558,389	\$12,384,129	\$5,390,579					\$23,333,097	\$8,916,552	\$8,916,552	\$81,525,009	\$111,931,706
	Misc. Survey Drafting Projects															
	New Assignments	#		N/A	6	6	3					15	3	3	57	58
	Completed Assignments	#		N/A	5	8	2					15	2	2	56	63
	Backlog	#		<5	2	0	1					1.0	1	1	1	
	Return Plans (water mains & sewers)															
	New Assignments (projects/ sheets)	#/#		N/A	4/92	1/17	1/6					39/287	2/14	2/14	40/292	12/131
	Completed Assignments (projects/ sheets)	#/#		N/A	4/25	5/12	4/51					28/219	3/28	3/28	31/242	9/67
	Backlog (projects/sheets)	#/#		60/225	73/673	69/678	66/633					75/624	63/554	63/554	73/606	
	Drafting Staff Level	#			7	7	7					7	6	6	7	6
Survey One Call	Red Tickets Received	#		N/A	913	772	949					2,634	779	779	9,963	9,873
Marking	Red Tickets Marked	%		100%	100%	100%	100%					100%	100%	100%	100%	100%
Erosion and Sedimentation	Scheduled				29	32	28					89	23	23	277	330
	Complaints				1	0	0					1	0	0	2	0
	Total				30	32	28					90	23	23	275	330
	Citations				3	3	3					9	2	2	29	112
	Site visits				6	7	5					18	4	4	70	216

\*1 Close-out = Calendar days required, following substantial completion of work, to resolve outstanding administrative issues and disputes, and issue final payment.

**DESIGN BRANCH**

Function	Service Level Measure	Budget/ Goal	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	% of Goal YTD or Mo. Avg.	Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
<b>Capital Budget Line Items*1</b>	Reconstruction of Conveyance System	\$/yr. \$33,600,000	\$0	\$1,392,553	\$0					4.14% \$1,392,553	\$464,184	\$531,621	\$531,621	\$25,145,955	\$28,763,035
	Reconstruction of Collector System	\$34,200,000	\$0	\$1,488,606	\$0					4.35% \$1,488,606	\$496,202	\$490,113	\$490,113	\$32,881,917	\$24,855,958
	Storm Flood Relief	\$68,200,000	\$0	\$0	\$0					\$0	\$0	\$0	\$0	\$0	\$0
	Improvements to Treatment Plants	\$60,000,000	\$0	\$0	\$11,246,000					\$11,246,000	\$3,748,667	\$0	\$0	\$23,886,468	\$53,357,331
										18.74%		----	----	39.81%	----
	<b>CAPITAL TOTALS</b>	\$196,000,000	\$0	\$2,881,159	\$11,246,000					7.21% \$14,127,159	\$4,709,053	----	----	41.79%	----
	<b>Non-Capital Projects</b>		\$0	\$19,840	\$246,816					\$266,656	\$88,885	\$602,550	\$602,550	\$2,613,639	\$842,546
	Green Infrastructure Capital Contracts		\$0	\$0	\$0					\$0	\$0	\$0	\$0	\$0	\$5,768,386
<b>Support To Other Units/ Agencies (person -hours)</b>	Water Operations	Hours/Year 3,000	454.0	405.5	82.0					31.38% 941.5	313.8	681.0	681.0	76.30% 2,289.0	2,101.0
	Sewer Operations	3,600	436.0	463.0	414.5					1,313.5 36.49%	437.8	893.0	893.0	6,047.0 167.97%	6,807.5
	Outside Agencies	8,400	786.5	681.5	624.0					2,092.0 24.90%	697.3	374.0	374.0	4,818.0 57.36%	4,648.5
												----	----		----

\*1 These monthly numbers represent the dollar value of completed contracts forwarded to Projects Control for advertisement.

\*2 "Limit" is the bid price plus an approximate 10% contingency for, e.g., change orders, determined by Projects Control.

\*3 Design contracts out a number of these jobs, and has accurate contractor cost data.

9/17/2014

For the month of August 2014

### Projects Control Capital Program Monthly Report

**(A) Projects in the next Letting**

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
40657	Water / Sewer Reconstruction Conestoga / Peach / Ranstead / Yewdall et al	3.67	3.67	10/9/2014	\$ 3,307,000.00	
40660	Water / Sewer Reconstruction Berks / 24th	0.41	0.60	10/9/2014	\$ 2,746,000.00	
40696	Water / Sewer Reconstruction 31st, Grays Ferry - Tasker	0.34	0.43	10/9/2014	\$ 1,513,000.00	
20356	Water relay Castor Ave., Cottman - Napfle	0.97	0.00	10/9/2014	\$ 1,064,000.00	
20283	Water Relay Hagner / Mitchell / Hiola	0.62	0.00	10/9/2014	\$ 839,000.00	
20424	Water Relay Prospect / Summit	0.59	0.00	10/9/2014	\$ 675,000.00	
<b>Section A Total</b>		<b>6.61</b>	<b>4.71</b>		<b>\$ 10,144,000.00</b>	
<b>Total Funded in FY2015</b>					<b>\$ 10,144,000.00</b>	

**(B) Projects in Procurement Awaiting Bid Date**

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
71086	New Gravity Thickeners at NEWPCP - GC	0	0	9/25/2014	\$ 24,728,000.00	Dur 1095
71087	New Gravity Thickeners at NEWPCP - Elec	0	0	9/25/2014	\$ 10,220,000.00	Dur 1095
71105	New Gravity Thickeners at NEWPCP - HVAC	0	0	9/25/2014	\$ 815,000.00	Dur 1095
71106	New Gravity Thickeners at NEWPCP - Plumb	0	0	9/25/2014	\$ 738,000.00	Dur 1095
<b>Section B Total</b>		<b>0.00</b>	<b>0.00</b>		<b>\$ 36,501,000.00</b>	
<b>Total Funded in FY2015</b>					<b>\$ 36,501,000.00</b>	

**(C) Projects to be bid w/ Bid Date**

Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Comments
40788	Water / Sewer Reconstruction Firth / Coral / Tucker	0.59	0.56	9/16/2014	\$ 2,755,000.00	Dur 415
40630	Water / Sewer Reconstruction Norris, Redner, Woodstock	0.54	0.41	9/16/2014	\$ 1,558,000.00	Dur 400
20453	Water Main Relay Seminole / St. Martins	0.87	0	9/16/2014	\$ 1,063,000.00	Dur 250
20401	Water Main Relay Robbins / Revere / Harbison	0.81	0	9/16/2014	\$ 980,000.00	Dur 210
20410	Water Main Relay Brighton / Friendship / Pennway	0.66	0	9/16/2014	\$ 666,000.00	Dur 160
40764	Fountain Street Steps Storm Sewer System and Site Repairs	0	0	9/16/2014	\$ 537,000.00	Dur 200
<b>Section C Total</b>		<b>3.46</b>	<b>0.97</b>		<b>\$ 7,559,000.00</b>	
<b>Total Funded in FY2015</b>					<b>\$ 7,559,000.00</b>	

### Projects Control Capital Program Monthly Report

#### (D) Projects Bid in Reporting Month

				August					
Work No.	Description	Miles W	Mile Sew	Bid Date	Eng. Est.	Low Bidder	Low Bid Amt.	% EE vs LB	Comments
Section D Total		0.00	0.00		\$ -		\$ -	#DIV/0!	
Total Funded in FY2015					\$ -		\$ -	#DIV/0!	

#### (E) Waiting for Notice to Proceed (not counting Bid in Previous Month)

Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Contractor	L.O.C.	% EE vs L.O.C.	Comments
40883	Water / Sewer Reconstruction Haverford-52nd to Paxton, Terrace-Salaingnac to Dawson	0.21	0.15	7/22/2014	\$ 1,021,586	PETRONGOLO CONTRACTORS INC	\$ 1,375,310	35%	Dur 150
20395	Water Main Relay 54th - Chester to Woodland, Greenway - 52nd	0.61	0.00	7/31/2014	\$ 752,445	PIO CONSTRUCTION CO	\$ 816,910	9%	Dur 220
20422	Water Main Relay / Green 56th - Greenway to Woodland, Woodland-60th	1.76	0	7/31/2014	\$ 2,918,212	CARUSONE CONSTRUCTION, INC.	\$ 3,208,693	10%	Dur 365
20382	Water Main Relay Ontario, Madison, Thompson, Tioga	1.76	0	7/8/2014	\$ 2,044,000	SERAVALLI CONST CO INC	\$ 2,162,000	6%	Dur 420
40669	Water / Sewer Reconstruction Hope St. / 2nd St. / Hancock St.	0.39	0.33	7/8/2014	\$ 1,077,000	NELLO CONSTRUCTION	\$ 2,018,760	87%	Dur 300
40732	Water / sewer Darien / Percy / Airdrie / Park / Victoria	0.45	0.38	7/8/2014	\$ 1,680,000	CARUSONE CONSTRUCTION, INC.	\$ 1,496,905	-11%	Dur 305
20413	Penrose/Hartranft/Homestead/22nd/Moyamensing	0.97	0	7/8/2014	\$ 1,203,000	PETRONGOLO CONTRACTORS INC	\$ 1,140,015	-5%	Dur 260
20418	Water Welsh Road/ Calvert St / Fairfield St.	0.61	0	7/8/2014	\$ 657,000	PETRONGOLO CONTRACTORS INC	\$ 751,430	14%	Dur 240
20375	Water Conlyn/Ogontz/Olney	0.20	0	7/8/2014	\$ 266,000	CARUSONE CONSTRUCTION, INC.	\$ 304,355	14%	Dur 120
61089	Relocate Ammonia Storage and Feed System at Baxter WTP			6/17/2014	\$ 1,900,000	Miniscalco Construction LLC	\$ 2,869,900	51%	Dur 420
62107	Repair to Filtered Water Storage basins at Belmont WTP			6/17/2014	\$ 2,793,000	J P C GROUP, INC	\$ 4,837,700	73%	Dur 730
63080	Replacement of Influent Valves and Actuators at Queen Lane WTP			6/17/2014	\$ 1,546,750	FIVE STAR INC	\$ 2,113,000	37%	Dur 420
60012	P.E.S. Renewal/Recoat Roofing System at Various Facilities			6/17/2014	\$ 900,000	West Roofing Systems, Inc	\$ 723,900	-20%	Dur 365
40603	Water / Sewer Reconstruction Van Pelt @ Cambria, Indiana @ Somerset	0.62	0.56	5/20/2014	\$ 2,545,000	PIO CONSTRUCTION CO	\$ 2,368,829	-7%	Dur 418
40623	Water / Sewer Reconstruction Beaumont @ 48th, Florence @ 48th, Pentridge @ 50th	0.77	0.57	5/20/2014	\$ 2,541,000	NELLO CONSTRUCTION	\$ 3,071,065	21%	Dur 435
20364	Water Main Relay 63rd @ Woodbine, Woodbine @ 59th	1.14	0	5/20/2014	\$ 1,224,000	SERAVALLI CONST CO INC	\$ 1,462,000	19%	Dur 400
20387	Water Main Relay Moyamensing @ 9th, Ritner @ 7th	0.79	0	5/20/2014	\$ 944,000	SERAVALLI CONST CO INC	\$ 1,157,500	23%	Dur 250
20369	Water Main Relay Boston @ Kensington, Hagert @ Jasper, Cumberland @ Tulip	0.70	0	5/20/2014	\$ 704,000	CARUSONE CONSTRUCTION, INC.	\$ 884,109	26%	Dur 175
20340	Water Main Relay Bleigh @ Oxford	0.70	0	5/20/2014	\$ 662,000	SERAVALLI CONST CO INC	\$ 676,000	2%	Dur 240
20438	Water Main Relay Ridge - Hermit to Walnut, Magdalena, Wendover	1.49	0	5/15/2014	\$ 1,971,000	A P CONSTRUCTION INC	\$ 2,696,077	37%	Dur 350
71080	Rehabilitation of Plant Water System			4/1/2014	\$ 6,983,780	STONE HILL	\$ 6,024,500	-14%	Dur 540
40668	Millick/Shields/Dickens/Theodore/Yocum (water,sewer)	0.63	0.38	12/17/2013	\$ 2,392,000	NELLO CONSTRUCTION CO INC	\$ 2,620,171	10%	Conformed 3/6/2014, Dur 400
40743	Penn / Lena / Clearview (water,sewer)	0.75	0.48	12/17/2013	\$ 2,286,000	J P C GROUP, INC	\$ 2,954,700	29%	Conformed 4/28/2014 , Dur 370
40761	Water / Sewer Reconstruction Hermitage @ Silverwood, Smick @ Fountain	0.56	1.04	3/18/2014	\$ 3,748,000	PETRONGOLO CONTRACTORS INC	\$ 4,281,105	14%	Awarded 4/9/2014, Dur 480
20404	Water Main Replay Red Lion @ Ferndale, Noertheast @ Bustleton	1.10	0	3/18/2014	\$ 1,362,000	PETRONGOLO CONTRACTORS INC	\$ 1,451,060	7%	Dur 275
20355	Water Main Relay Orthodox @ Oakland, Paul St @Womrath	1.01	0	3/18/2014	\$ 1,219,000	SERAVALLI CONST CO INC	\$ 1,411,000	16%	Awarded 4/9/2014, Dur 280
Section E Total		17.22	3.89		\$ 47,340,773		\$ 54,876,993	16%	
Total Funded in FY2014					\$ 5,897,000		\$ 6,985,871		
Total Funded in FY2015					\$ 41,443,773		\$ 47,891,122		
Total Waiting Notice to Proceed (D)+(E)					\$ 47,340,773		\$ 54,876,993		

#### (F) Projects Issued Notice to Proceed in Fiscal 2014

				Prior to 7/1/2014					
Work No.	Description	Miles W	Mile Sew	NTP Date	Eng. Est.	Contractor	L.O.C.	% EE vs L.O.C.	Comments
40721	Water / Sewer reconstruction Warnock @Berk (Trenchless), 10th@Berk/Oxford	0.54	0.09	7/17/2014	\$ 1,043,000.00	PIO CONSTRUCTION CO	\$ 1,142,885.00	10%	Dur 210
Fiscal Year to Date (NTP issued)		0.54	0.09				\$ 1,142,885		
Total Money for Capital Projects Encumbered in Fiscal Year 2015							\$ 103,238,007		

# COLLECTOR SYSTEMS

Unit	Service Level Measures	OPERATIONS DIV. - FIELD OPERATIONS							YTD or Mo. Avg.	% of Goal or Mon. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Flow	% Main Pump Availability	98.2%	96.8%						97.50%	102.63%	96.9%	96.9%	95.9%	99.5%
	Dry Weather Discharges /100 Inspections	0.30	0.00						0.15	----	0.00	0.00	0.05	0.26
	TV Inspections	3.39	3.06						6.45	4.30%	3.75	3.75	38.28	48.93
	in Miles	12.50	12.50	12.50	12.50	12.50	12.50	12.50	150.00	3.23				
	Metering Chamber Meters Operational	89.0%	89.0%						89.00%		N/A	N/A	88.4%	N/A
Control	CSO/Flow Meters Operational	86.8%	86.0%						86.40%		N/A	N/A	88.35%	N/A
		90%	90%	90%	90%	90%	90%	90%	90.00%					
Inlet Cleaning	Ttl # Inlets Cleaned-Actual	8,943	9,474	8,994					27,411	24.60%	8,555	8,555	94,653	100,251
	Ttl. # Inlets Cleaned-Goal	9,880	9,649	9,608	10,201	8,909	9,628	7,926	111,444	9,137				
	% of Monthly SLG Cleaned	90.52%	98.19%	93.61%					24.60%	94.10%	86.59%	86.59%	84.93%	89.96%
	% of Total Inlets Cleaned	13.73%	13.41%	13.35%					37.7%	12.57%	11.77%	11.77%	130.2%	134.7%
	Tons of Debris Removed	987.8	903.6	1,034.1					2,925.5	975.2	834.5	834.5	9,747.0	11,676.5
	Lbs. Removed Per Inlet	22.3	213.8	231.1					467.2	155.7	199.0	199.0	2,482.9	2,851.4
	Cover Locks Installed	617	499						1,116	558	489	489	5,975	5,909
Sewer Main-tenance	Waterways Restoration - Tons of Debris Removed	59.00	48.40						107.4	17.90%	73.00	73.00	691.1	1,163.0
	Tons of Debris Removed by River Skimmer Vessel	no report							0.00	0.00%	0.00	0.00	3.86	23.15
	Total Inlets Reset & Reconstructed	493	301						794	6.46%	659	659	5,993	10,974
	Inlets Won't Take Water Avg. # Days to Respond	20.72	20.37						20.55	205.45%	14.15	14.15	24.07	10.34
	Inlet Exams	531	324						855	6.20%	786	786	7,342	9,280
	Inlet & Pipe Excavations/Repairs	12	19						31	5.17%	16	16	187	369
	Sewers Examined, Sewer/Lateral Clean, etc.	459	302						761	3.96%	426	426	4,939	5,154
		1,600	1,600	1,600	1,600	1,600	1,600	1,600	19,200	381				

Goal data next to shaded areas. PWD pontoon skimmer boat collects add'l river debris each mo. This smaller volume debris is measured in Cu. Yd. & not included here.

If cumulative output goal %'s are = each month, actual %'s should be: July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%.

Inlet Cleaning has jobs (not tracked here) where cleaning was not done due to: parked cars, traffic, snow or ice, flooding, incorrect location, jo

FY '14 total inlets are 71,962

**CONVEYANCE**

Unit	Service Level Measures	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Distribution	Breaks Repaired	Number of Repairs	ACTUAL	47	28	41					116	67	67	969	823
			ESTIMATE	55	45	35	45	60	120	175	850				
		Avg. Hrs. Actual	ACTUAL	8.0	6.0	6.0					6.7	6.0	6.0	6.2	5.8
			GOAL	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0				
	D-Orders	Number of Jobs Received	ACTUAL	33	22	21					76	24	24	289	-----
		Jobs Completed	ACTUAL	34	17	34					85	18	18	256	290
		Avg. Hrs Actual	ACTUAL	4.0	4.0	5.0					4.3	5.0	5.0	4.6	4.7
		End of Month Backlog	ACTUAL	118	130	131					379	58	58	122	
	Valves	# of jobs	ACTUAL	15	16	16					47	28	28	242	173
	Connections	# of jobs	ACTUAL	11	14	7					32	12	12	115	138
Load Control	Peak electric power demand	kilowatts	ACTUAL	9,919,340	9,395,762	N/A					19,315,102	12,794	12,794	168,574	146,245
			GOAL<	10,910,000	10,910,000	10,910,000	10,360,000	10,360,000	10,360,000	10,360,000	126,520,000	12,000	12,000	259,300	
	Distribution systems ops. coordinated	Number completed (expect 24)	ACTUAL	64	43	49					156	51	51	517	502
	Distribution system records revised	Number completed (expect 40)	ACTUAL	26	26	44					96	29	29	164	366
	VMIS records, operations recorded	Number completed (expect 1,200)	ACTUAL	1,125	952	927					3,004	1,164	1,164	11,746	12,830
	Field hydraulic investigations	Completed/Backlog (expect 5/2)	ACTUAL	10/2	10/6	11/2					-----	15/4	15/4	10/5	----
	Fire flow tests	Days to completion	ACTUAL	8.8	12.4	13.7					11.6	6.1	6.1	15.0	14.2
			GOAL<	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0				
	SCADA system corrective maint.	% of corrective work	ACTUAL	24%	26%	N/A									
			GOAL<	10%	10%	10%	10%	10%	10%	10%	10.0%	27%	27%	14.6%	24.6%
Pumping	Availability	Actual available pump hours/ Possible available pump hours	ACTUAL	96.45%	97.3%	94.0%					95.92%	94.5%	94.5%	94.0%	95.2%
			GOAL									96.0%	96.0%	94%	
	Productivity	Non-corrective maintenance hours / Total maintenance man-hours worked		91.52%	94.6%	95.0%					93.71%	98.1%	98.1%	94.8%	95.5%
			GOAL	94.0%											
E & SS	Station Efficiency	used 3.13)		76.95%	77.8%	77.7%					77.48%	77.4%	77.4%	76.5%	77.3%
			GOAL	>75%											
	Fire hydrant availability	%	ACTUAL	99.71%	99.69%						99.70%	99.6%	99.6%	99.68%	99.68%
			GOAL	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.70%	99.7%	99.7%		
	Hydrant repairs (restored)	number	ACTUAL	271	214						485	464	464	5,626	5,626
			GOAL	500	500	500	450	400	350	350	5,250	500	500		
	CCL's installed	each	ACTUAL	29	18						47	26	26	656	656
			GOAL	40	40	40	40	15	15	10	350	40	40		
	Hydrant Paint Program	number	ACTUAL	89	148						237	413	413	4,227	4,227
			GOAL	275	275	200	230	230	100	100	2,610	275	275		

\*Difference between water delivery & customer billings. CCL goals reduced 11/13.

CROSS CONNECTION IDENTIFICATION & REPAIR PROGRAM															
Service Level Measure	Unit	Regulatory or Internal Goals	COLLECTOR SUPPORT & PLUMBING REPAIR PROGRAM							YTD or Avg.	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Blocks Screened	#	-----	51	27	37					115	575.00%	29	29	239	235
		20	20							20	38	20	20	240	
Blocks w/ dry weather flow	#	-----	35	19	27					81	540.00%	25	25	151	141
		15	15							15	27	15	15	180	
Customer Notifications	#	-----	366	349	264					979		413	413	4,147	4,486
		300								0	326	300	300	3,600	
Properties with dye tests completed	#	275	238	230	227					695	333.61%	233	233	2,626	2,906
		208.33	208.33							208	232	275	275	3,300	
Cross Connections Identified	#	-----	5	4	5					14	14.58%	6	6	49	63
		Goal	8	8	8	8	8	8	8	96	5	8	8	96.00	
C. Conn. % of Dye Tests	#	-----	2.10%							2.01%	-----	2.58%	2.58%	1.87%	2.17%
# Abated/ # Identified	%	----								28.57%	-----	100%	100%	110.2%	98.41%
Cross Connections Abated	#	-----	4							4		6	6	51	62
										0	4	9	9	108	
Average # of days to abate	Days		28.0							28.0		24.5	24.5	27.59	22.10
		<120	<120							<120		70	70	70	
Repair Costs	Total \$	-----	\$35,798							\$35,798		\$28,675	\$28,675	\$472,027	\$303,240
										\$0	\$35,798	\$69,000	\$69,000	\$828,000	
	Avg \$/ repair	-----	\$8,950							\$8,950		\$4,779	\$4,779	\$7,627	\$4,891
											Act vs GI				

Goal data next to shaded areas. Cross connections abated may have been identified in the prior fiscal year or prior months. The EPA requires that all cross connections be abated within 120 days of discovery. Jan., Mar. & Apr. data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.



CUSTOMER SERVICE UNIT														
Function	Service Level Measure	OPERATIONS							Year to Date or Average	% of Total or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Within Customer Service	Charity Applications	1	14	1					16	0.35%	12	12	124	46
	Vacancy Applications	0	0	0					0	0.00%	0	0	0	0
	P - Repair permits	1	1	3					5	0.11%	5	5	15	31
	S - Ferrule Permits	327	276	268					871	18.81%	284	284	3,124	2,981
	Cancelled permits	80	38	33					151	3.26%	47	47	743	559
	Reinspections	146	501	191					838	18.10%	236	236	2,968	3,028
	SATISFIED COMPLAINTS	634	708	852					2,194	47.38%	929	929	9,332	9,471
	Non-Compliance	78	63	73					214	4.62%	78	78	1,476	1,213
	Hold (Delayed Action)	30	100	63					193	4.17%	124	124	1,025	879
	To Claims Adjuster	2	1	2					5	0.11%	4	4	17	32
	Special (Various)	45	43	56					144	3.11%	88	88	728	1,182
TOTAL #	1,344	1,745	1,542					4,631	1,544	1,807	1,807	19,552	19,422	
	Refer To OTHER PWD Unit	342	324	364					1,030	343	453	453	4,028	6,267
	Referred To Other Dept.	24	21	42					87	29	60	60	517	663
C.S. Notice of Defect	Customer Service NOD	102	85	95					282	94	114	114	1,612	1,905
	Private Water/Sew NOD	18	20	0					38	13	0	0	166	212
	CSS Subtotal	120	105	95					320	107	114	114	1,778	2,117
	Erroneous NOD	0	0	0					0	0	0	0	11	0
	Erroneous PW/Sew. NOD	0	0	0					0	0	0	0	0	4
	CSS Subtotal	0	0	0					0	-	0	0	11	4
Other PWD	ESS NOD	72	62	28					162	54	73	73	1,037	865
	Distribution NOD	22	29	35					86	29	35	35	528	496
	Leak Det. NOD	3	7	4					14	5	9	9	108	119
	Vacant B Pipe Crew NOD	4	12	8					24	8	21	21	335	284
	Subtotal Dist. NOD	101	110	75					286	95	138	138	2,008	1,764
NOD's Dist.	ESS Erroneous NOD	0	0	0					0	0	0	0	0	0
	Dist. Erroneous NOD	0	0	0					0	0	0	0	1	0
	Leak D. Erroneous NOD	0	0	0					0	0	0	0	0	0
	VBPC Error. NOD	0	0	0					0	0	0	0	1	0
	Subtotal Dist. Err. NOD	0	0	0					0	-	0	0	2	0
NOD's Flow Control	Sewer Maint. NOD	111	103	68					282	94	101	101	982	958
	Camera Crew NOD	13	0	0					13	4	5	5	34	29
	Subttl. Flow Control NOD	124	103	68					295	98	106	106	1,016	987
	Sewer Maint. Err. NOD	0	0	0					0	0	0	0	0	0
	Camera Crew Err. NOD	0	0	0					0	0	0	0	2	0
	Subttl. Flow Cntrl Err NOD	0	0	0					0	-	0	0	2	0
Shut-Off Crew	Shut-Off Crew NOD	105	669	197					971	324	1	1	39	33
	Shut-Off Crew Err. NOD	0	0	0					0	0	0	0	0	0
	Subttl All Non-CS NOD's	330	882	340					1,552	517	245	245	3,063	2,784
	Sub All Non-CS Err NOD	0	0	0					0	-	0	0	15	0
	TOTAL ALL ACT. NOD's	450	987	435					1,872	624	359	359	4,841	4,901
	TOTAL ALL ERR. NOD's	0	0	0					0	-	0	0	15	4
	Reinspect. of all N.O.D.	146	501	191					838	279	236	236	2,968	3,028
	% Reinspected	32.44%	50.76%	43.91%					44.76%		65.74%	65.74%	61.31%	61.78%

CUSTOMER SERVICE UNIT														
	Service Level	OPERATIONS ADMINISTRATION							Year to Date	% of Total	FY '14 This	FY '14 Year	FY '14 Year End	FY '13 Year End
Function	Measure	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	or Average	or Avg.	Month	to Date	Actual	Actual
PWD	# of Jobs Contracted	67	10	10					87	29			224	243
	# of Jobs Cancelled	0	0	0					0	0			0	10
	# of Jobs Completed	5	8	5					18	6			224	224
	% Finalized	7.46%	80.00%	50.00%					20.69%	-----			100.00%	96.14%
	Total \$ Cost	\$66,292	\$23,250	\$22,268					\$111,810	\$37,270			\$734,772	\$603,961
Work	Avg Cost/Completed Job	\$13,258	\$2,906	\$4,454					\$6,212	Avg. Cost			\$3,280	\$2,696
Claims	All Claims Received	9	19	13					41	14			177	152
	Claim Closed No \$ Pmt.	0	0	0					0	0			149	33
	Ref. to Risk Mgt.-Action								0	#DIV/0!			11	12
	Ref. to Risk Mgt.- Pmt.	2	1	3					6	2			33	27
	Ttl. >\$2,000/Claim Cost	\$7,043	\$8,000	\$51,728					\$66,771	\$22,257			\$322,613	\$167,951
	Avg. Cost/Settled Claim	\$3,522	\$8,000	\$17,243					\$11,129	Avg Large			\$9,776	\$6,220
	Claims Settled <= \$2K	2	1	6					9	3			44	41
	Total Direct PWD Cost	\$1,400	\$85	\$3,100					\$4,585	\$1,528			\$32,553	\$43,127
	Avg. Cost/Settled Claim	\$700	\$85	\$517					\$509	Avg Small			\$740	\$1,052
	Ttl. Claims Paid/Settled	4	2	9					15	5			77	68
	Ttl. \$ Claims Pd./Settled	\$8,443	\$8,085	\$54,828					\$71,356	\$23,785			\$355,166	\$211,078
	Avg \$ Claims Pd./Settled	\$2,111	\$4,043	\$6,092					\$4,757	Avg. All			\$4,613	\$3,104
	Open Claims	97	114	118					110	Avg. Open			101	126
	\$	Emer.Clean/Restore \$	\$17,905	\$13,294	\$6,870				\$38,069	\$12,690			\$266,892	\$500,913
#	Properties Cln/Restored	8	5	3					16	5			48	161
\$	Avg \$ Cost per Property	\$2,238	\$2,659	\$2,290					\$2,379	Avg. CL/R			\$5,560	\$3,111
\$	Landscaping Costs								\$0	#DIV/0!			\$0	\$10,592

Claims & violations can overlap fiscal years. "S" is new water ferrule installation. "P" is repair of water line. PWD Fund Work includes plumbing & heating repair &/or replacement. Resolved/completed inspections from violation notice outcomes include: problem corrected, repairs success- fully completed or customer shut off. Most claims stem from water &/or sewer breaks. C. S. handles claims = to or < than \$2,000. Claims over \$2,000 are referred to Risk Mgt. for payment. Emergency Cleanup & Restoration is done by approved contractors, prior to PWD Fund work. VBP Unit is Vacant Broken Pipe Unit. N.O.D. is a Notice Of Defect (plumbing code violation). All N.O.D.'s are reinspected, whether issued by C.S.S. or other units. Complaints resolved may originate in other units.

Claims have a 2-year statute of limitations. All claims are paid from PWD funds.

### DELINQUENCY & RESTORATION

Service Level Measure	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
<b>Total Accounts Received</b>		<b>10,232</b>	<b>9,765</b>						<b>19,997</b>	<b>5,744</b>	<b>5,744</b>	81,504	
<b>Accounts Open</b>		315	723						1,038	0	0	111	
<b>Accounts Completed ( Rows 8..17)</b>		<b>9,917</b>	<b>9,042</b>						<b>18,959</b>	<b>5,744</b>	<b>5,744</b>	81,393	
Accounts Cancelled		341	436						777	171	171	2,706	
Accounts Shutoffs		<b>3,522</b>	3,071						6,593	1,750	1,750	25,802	
Accounts Dug-Up / Shut Off		<b>195</b>	126						321	357	357	2,541	
Accounts Found Off		532	445						977	212	212	4,239	
Accounts Unable to Shut Off /Plumbing Violations (V1 to V8)		1,322	944						2,266	765	765	10,402	
Can't Complete Accounts		547	452						999	221	221	3,106	
Accounts Restored		<b>2,212</b>	2,359						4,571	1,277	1,277	17,538	
P1 (Full acct bal collected @ door)		264	209						473	202	202	3,130	
P2 (Partial acct bal collected @ door)		847	851						1,698	511	511	6,489	
P3( Customer showed payment receipt @ door)		135	149						284	278	278	5,440	
<b>Payments Colected @ Door</b>													
P1		\$169,672.58	\$106,544.40						<b>\$276,216.98</b>	\$98,284.25	\$98,284.25	\$1,644,457.59	
P2		\$330,665.03	\$325,804.19						<b>\$656,469.22</b>	\$198,159.45	\$198,159.45	\$2,737,330.24	
R3 (Restore Pick-Up)		\$79,377.63	\$78,663.84						<b>\$158,041.47</b>	\$32,432.82	\$32,432.82	\$550,101.51	
<b>Total Payments Collected @ Door</b>		<b>\$579,715.24</b>	<b>\$511,012.43</b>						<b>\$1,090,727.67</b>	<b>\$328,876.52</b>	<b>\$328,876.52</b>	\$4,931,889.34	

\* FY2013 partial data july 12 to july 31

INDUSTRIAL WASTE UNIT														
Function	Service Level Measures	Unit	WATER & WASTEWATER TREATMENT								FY '14 Same Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Year To Date				
Hazardous Mat'ls. Mgt.	Response to Incidents	# per Month	16	21	16					53	16	45	144	149
			16	16	16	16	16	16	16		15	15	180	
Defective Lateral Prog.	Samples From Storm Water Sys.	# per Qtr.			26					26	22	22	88	86
					35			35		140			80	
Hazardous Materials Management	Hazardous Wastes Removed	Lbs per Qtr.			0					0	252	252	612	1,100
					3,000			3,000		12,000			4000.00	
	PCB - PMP Inspections *	# Quart'ly			20					20	17	17	0	123
					25			25		100			100	
Pretreat-ment	Industrial Inspections Conducted	# Quart'ly			30					30	32	32	140	113
					35			35		140			120	
	Pretreat. Samples Collected	# Quart'ly			106					106	95	95	267	618
					175			175		700			700	
Program	Permits Issued	# Quart'ly			8					8	4	4	37	63
					10			10		40			60	
	Users in Compliance	%semi annual			11%						85	85	88.00%	76.00%
					100%					100%				
Surcharge Program	Surcharge Samples	# Quart'ly			221					221	211	211	815	866
					240					240				
	Surcharge Revenue **	\$ Quart'ly			\$1,246,819					\$1,246,819	1,441,480	1,441,480	\$5,394,328	\$6,028,200
					\$1,250,000			\$1,250,000		\$5,000,000				
Fines	Assessed	\$			\$2,900					\$2,900	32,400	32,400	\$48,600	\$28,800
		Estimate			\$5,000					\$10,000				

Goal/estimate data next to dark shaded areas. Most goals revised 11/13.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

\*\* Laundromat charges are not included in IWU totals, since they are directly surcharged by the WRB.

METER SHOP															
Function	Service Level Measure	OPERATIONS ADMINISTRATION							Year to Date	Actual Sub-totals	% of Goal or Average	FY '14 This Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15							
Installations & Visits, Residential & Commercial	Mtr. & ERT Changes	1,024	1,006	1,288					3,318	-----	1,106	1,092	1,092	16,218	12,145
		1,325	1,325	1,325	1,325	1,325	1,325	1,325	15,900	% of Ttl.	24.10%				
	Meter Installs	361	342	264					967	-----	322	339	339	3,728	3,899
		325	325	325	325	325	325	325	3,900	% of Ttl.	7.02%				
	Found Complete	498	479	404					1,381	-----	460	257	257	3,950	4,730
		10	10	10	10	10	10	10	120	% of Ttl.	10.03%				
Work Com	Orders pleted	3,133	2,187	2,784					8,104	-----	2,701	2,545	2,545	37,088	15,547
		3,050	3,050	3,050	3,050	3,050	3,050	3,050	36,600	% of Ttl.	58.85%				
Permits Received, Investigated & Completed	New, Adm. D. & D's.	5,016	4,014	4,740					13,770	-----	4,590	4,233	4,233	60,984	36,328
		5,000	5,000	5,000	5,000	5,000	5,000	5,000	60,000	-----	22.95%				
	Meters Removed	242	225	248					715	-----	238	162	162	1,859	1,927
		150	150	150	150	150	150	150	1,800	-----	39.72%				
	Inv. & Com.	11	5	2					18	-----	6	5	5	70	90
									0	% of Ttl.	0.60%				
Maintenance	Meter Maint.	198	172	139					509	-----	170	180	180	1,793	1,732
									#DIV/0!	-----	69.44%				
	% Invest.	100%	100%	100%	100%	100%	100%	100%	100%	-----		108%	108%	97%	86%
	% Goal	21	12	22					55	-----	1.83%	238	238	2,140	2,441
		250	250	250	250	250	250	250	3,000	-----	18				
Testing	Meters & ERTs.	1,126	1,142	1,383					3,651	-----	20.28%	1,334	1,334	18,835	14,847
		1,500	1,500	1,500	1,500	1,500	1,500	1,500	18,000	3,706	1,217				
Meters	Scrapped	105	143	101					349		116	-----	-----	1,227	
Shut-Offs, Billing & Meter Investigations	Shut Off (To D&R)	570	29	15					614	-----	51.17%	179	179	4,796	2,370
		100	100	100	100	100	100	100	1,200	-----	205				
	Pending Dig-ups	10	3	8					21	-----	7.00%	118	118	755	520
		25	25	25	25	25	25	25	300	-----	7				
	Reported Thefts **	490	412	341					1,243	-----	21.81%	390	390	5,999	4,806
		475	475	475	475	475	475	475	5,700	-----	414				
	WRB + Cust. Req.	1,373	1,204	1,739					4,316	-----	24.80%	1,207	1,207	17,815	2,469
		1,450	1,450	1,450	1,450	1,450	1,450	1,450	17,400	-----	1,439				
ITRON ***	ITRON ***	1,613	1,404	1,143					4,160	-----	69.33%	322	322	9,438	75,646
		500	500	500	500	500	500	500	6,000	8,476	1,387				

Goal data next to shaded areas. Pending dig-ups replaced refer to dig-up. This tracks properties visited by Metering & pending accounts that have to be reviewed, before forwarding as a dig-up. Itron als Discontinued & Administrative Discontinued. \*\* The # of thefts recorded by service workers, indicating: missing or offline meters or ERT's &/or damaged or tampered meters. % Investigated can be > 1C If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. -

**PLUMBING REPAIR PROGRAMS**

Function	Service Level Meas.	Unit or Cost Goal	HELP LOANS & BASEMENT PROTECTION PROGRAM OPERATIONS ADMINISTRATION							Year To Date or Average	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Help Loan Completed & Billed Repairs	Water Repairs	# of jobs	41							41	#DIV/0!	24	24	453	435
										0	41				
		\$ cost of jobs	\$141,620							\$141,620	#DIV/0!	\$74,406	\$74,406	\$1,612,375	\$1,125,563
										\$0	\$141,620				
		Avg. \$3,400								\$3,454	15.14%	\$3,100	\$3,100	\$3,267	\$2,588
		% of Ttl Jobs								41.41%		43.64%	43.64%	48.39%	51.06%
	Sewer Repairs	# of jobs	58							58	#DIV/0!	31	31	504	417
										0	58				
		\$ cost of jobs	\$261,714.50							\$261,715	#DIV/0!	\$118,408	\$118,408	\$2,253,745	\$1,177,706
										\$0	\$261,715				
		Avg. \$4,300								\$4,512	28.92%	\$3,820	\$3,820	\$4,189	\$2,824
		% of Ttl Jobs								58.59%		56.36%	56.36%	51.61%	48.94%
	Total Repairs	# of jobs	99							99	#DIV/0!	55	55	957	852
										0	99	#VALUE!	#VALUE!		
		\$ cost of jobs	\$403,334.50							\$403,335	#DIV/0!	\$192,814	\$192,814	\$3,866,120	\$2,303,269
										\$0	\$403,335	#VALUE!	#VALUE!		
Help Loan Admin.	App. Process	# New Loans Initiated								0	0.00%	80	80	1,176	906
			80	80	80	80	80	80	80	560					
	Call Volume	# New Loans Completed	119							119	119	55	55	652	Category
										0					
	App.	Ttl. customer contacts	542							542	11.47%	854	854	11,451	9,930
8" + Sewer Connect. Insp.										0	#DIV/0!	5	5	74	45
Bsmt. Prot. Prog.	# Repr. Completed		4							4	4	0	0	52	6
	Estimate		12	12	12	12	12	12	12	84	4.76%	12	12		
	Costs Encumbered		\$14,141							\$14,141	\$14,141	\$0	\$0	\$158,095	\$19,533
	Cost Est.		\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$252,000	5.61%				
	Avg. \$ Cost		\$3,535.25							\$3,535	17.84%			\$3,040	\$3,256
	Avg. Cost Est.		\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000					

Goal data next to shaded areas. Average costs can appear high, as payments were also made for prior fiscal year jobs. Jan. - April data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, Jun - 95%, Jul - 98%, Aug - 100%.

BAXTER WATER TREATMENT PLANT																
Service	Level Measures	Unit		WATER TREATMENT							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
Flow Data	Treated Water Delivered	MG/ Mo.	Act.	4,345	4,193	4,027					12,565	23.10%	4,573	4,573	51,474	50,929
			Gl.	4,619	4,619	4,470	4,619	4,470	4,619	4,619	54,385	4,188				
	TWD % of Ttl.	%	Act.	56.95%	57.04%	56.77%					56.92%	----	56.07%	56.07%	57.12%	56.82%
	Treatment Capacity Utilized	% of 320 MGD	Act.	45.58%	45.58%	45.58%					45.58%	91.17%	47.96%	47.96%	45.89%	45.20%
			Gl.	50%	50%	50%	50%	50%	50%	50%	50.00%					
Labor Costs	\$ / MG Avg.	\$	Act.	\$40.19	\$43.13	\$44.87					\$42.73	-24.86%	\$46.46	\$46.46	\$50.06	\$51.56
			Gl.	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87					
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A							N/A	#VALUE!	67.4%	67.4%	41.1%	60.2%
			11	N/A	Data not Available at this time.						N/A	#VALUE!	15.4%	15.4%	13.0%	5.6%
			17	N/A							N/A	#VALUE!	22.5%	22.5%	19.1%	13.0%
Chemical Costs	\$ / MG Avg.	\$	Act.	\$261.32	\$232.99	\$211.50					\$235.27	128.34%	\$310.67	\$310.67	\$219.65	\$164.37
			Gl.	\$192.29	\$252.49	\$182.69	\$172.51	\$222.36	\$161.53	\$133.23	\$183.32					
Total Organic Carbon	Removal	Ratio	Act.	1.65	1.61	1.70					1.65	137.78%	1.63	1.63	1.56	1.34
	Regulatory	Goal	Gl.	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20					
TTHM Level	Regulatory Gl.	<80 ppb	Act.	51.30							51.30	-35.88%	95.40	95.40	33.12	36.39
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	60.40							60.40	100.67%	112.42	112.42	45.98	58.00
Water Quality	Turbidity	NTU	<.10	0.05	0.06	0.05					0.05	-46.67%	0.05	0.05	0.05	0.06

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, Jun. - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

QUEEN LANE WATER TREATMENT PLANT																
Service	Level Measures	Unit		WATER TREATMENT							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year To Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Flow Data	Treated Water Delivered	MG/ Mo.	Act.	1,891	1,798	1,725					5,414	20.93%	2,108	2,108	22,471	22,684
			Gl.	2,170	2,245	2,054	2,160	2,054	2,284	2,201	25,867	1,805				
	TWD % of Ttl.	%	Act.	24.79%	24.46%	24.32%					24.52%	-----	25.85%	25.85%	24.85%	25.31%
Labor Costs	Treatment Capacity Utilized	% of 140 MGD	Act.	47.00%	47.00%	47.00%					47.00%	91.72%	52.44%	52.44%	47.76%	47.94%
			Gl.	55%	52%	49%	50%	49%	53%	51%	51.25%					
	\$ / MG Avg.	\$	Act.	\$99.21	\$106.95	\$104.87					\$103.68	-0.12%	\$98.18	\$98.18	\$114.54	\$113.97
			Gl.	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80					
Overtime (Cumulative FY to date)	Shift Workers	Goal -	40	N/A							N/A	#VALUE!	41.9%	41.9%	32.8%	24.4%
	Non-Shift Work	% of	11	N/A	Data not Available at this time.						N/A	#VALUE!	18.1%	18.1%	16.9%	11.9%
	Total Overtime	Base	17	N/A							N/A	#VALUE!	21.7%	21.7%	20.3%	13.7%
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$155.53	\$177.19	\$156.51					\$163.08	-16.35%	\$202.38	\$202.38	\$194.26	\$207.13
			Gl.	\$213.49	\$256.00	\$236.97	\$210.23	\$178.05	\$130.92	\$141.26	\$194.95					
Total Organic Carbon	Removal	Ratio	Act.	1.78	1.97	1.84					1.86	155.28%	1.77	1.77	1.65	1.69
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30					
TTHM Level	Regulatory Gl.	<80 ppb	Act.	56.32							56.32	-29.60%	66.42	66.42	38.07	42.38
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.63							41.63	-30.62%	55.10	55.10	35.95	43.55
Water Quality	Turbidity	NTU	<.10	0.05	0.05	0.05					0.05	-50.00%	0.04	0.04	0.05	0.04

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, Jun. - 100%.  
TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.



BELMONT WATER TREATMENT PLANT																
Service	Level Measures	Unit		WATER TREATMENT							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Flow   Data	Treated Water Delivered	MG/ Mo.	Act.	1,393	1,360	1,341					4,094	23.44%	1,475	1,475	16,268	16,003
			Gl.	1,643	1,612	1,500	1,395	1,350	1,403	1,488	17,469	1,365				
	TWD % of Ttl.	%	Act.	18.26%	18.50%	18.91%					18.56%	-----	18.08%	18.08%	18.04%	17.87%
			Gl.	54.28%	54.28%	54.28%					54.28%	106.25%				
Labor Costs	\$ / MG Avg.	\$	Act.	\$146.56	\$151.18	\$151.36					\$149.70	104.38%	\$143.20	\$143.20	\$162.90	\$158.45
			Gl.	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42					
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A							N/A	#VALUE!	30.4%	30.4%	45.5%	26.9%
			11	N/A	Data not Available at this time.						N/A	#VALUE!	22.4%	22.4%	12.4%	16.1%
			17	N/A							N/A	#VALUE!	23.7%	23.7%	20.1%	17.9%
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$128.35	\$109.43	\$210.22					\$149.33	-37.32%	\$200.30	\$200.30	\$229.24	\$175.82
			Gl.	\$213.88	\$241.16	\$288.96	\$284.24	\$260.27	\$257.42	\$203.01	\$238.26					
Total Organic Carbon	Removal	Ratio	Act.	1.67	1.63	1.48					1.59	132.78%	1.72	1.72	1.62	1.54
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30						
TTHM Level	Regulatory Gl.	<80 ppb	Act.	64.74							64.74	-19.08%	77.44	77.44	43.50	36.09
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.44							41.44	-30.93%	53.78	53.78	36.42	35.31
Water Quality	Turbidity	NTU	<.10	0.05	0.05	0.05					0.05	-50.00%	0.04	0.04	0.04	0.05

Goals are next to shaded areas. TOC goal is a running average over the past 12 months

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion

ALL WATER TREATMENT PLANTS																	
	Level Measures	Unit	WATER TREATMENT								YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual	
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15							
Phila. drinking water meets or exceeds all Fed. & State standards 100% of the time.		%	Act GI										100%	100%	100%	100%	
				100%	100%	100%						100%					
				100%	100%	100%	100%	100%	100%	100%	100%						
Flow	Treated Water Delivered	MG/ Mo.	Act	7,629	7,351	7,093					22,073	22.54%	8,156	8,156	90,213	89,881	
			GI	8,631	8,476	8,024	8,174	7,874	8,306	8,308	97,920	7,358					
Data	Treatment Capacity Utilized	% of 546	Act	47.32%	47.32%	47.32%					47.71%	93.09%	50.43%	50.43%	47.50%	47.14%	
			MGD	53.00%	52.00%	51.00%	50.00%	50.00%	51.00%	57.00%	51.25%						
Labor Costs	\$ / MG Average	\$	Act	\$72.08	\$76.51	\$77.03					\$75.20	-25.80%	\$74.96	\$74.96	\$84.36	\$85.10	
			GI	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36					
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work. Total Overtime	Goal - % of Base	40	N/A							0.00%	-100.00%	55.03%	55.03%	39.66%	48.71%	
			11	N/A	Data not Available at this time.					0.00%	0.00%	17.19%	17.19%	13.91%	8.29%		
			17	N/A							0.00%	0.00%	22.48%	22.48%	19.57%	14.30%	
Chemical Costs	\$ / MG Avg. Treated	\$	Act	\$213.25	\$199.22	\$197.20					\$203.22	99.12%	\$265.52	\$265.52	\$214.65	\$185.55	
			GI	\$249.88	\$236.21	\$222.32	\$220.23	\$183.29	\$159.17	\$182.17	\$205.04						
TTHM Level	Regulatory GI.	<80 ppb	Act.	54.70	0.00	0.00					18.23	-77.21%	New	to	FY	15	
HAA5 Level	Regulatory GI.	<60 ppb	Act.	52.60	0.00	0.00					17.53	-29.22%					
Total Organic Carbon	Removal	Ratio	Act.	1.69	1.71	1.70					1.58	131.58%	1.68	1.68	1.59	1.47	
	Regulatory	Goal	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20						
Water Quality	Turbidity - NTU	<.10	Act	0.05	0.06	0.05					0.05	-49.27%	0.05	0.05	0.05	0.05	

The categories are capacity-weighted averages, except treated water delivered (totals). Goals are next to shaded areas. Est. 23 MG lost 12/23/13 due to main break.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, Jun. - 100%.  
TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

NORTHEAST WASTEWATER TREATMENT PLANT & BIOGAS COGENERATION FACILITY																	
Function	Service Level Measures	Unit of Measurement		Goal		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	200*	166	154	147					155.67	153	153	175.83	155.25
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	95%*	79%	73%	70%					74.00%	73%	73%	84.5%	74.7%
Regulatory Effluent Requirements	CBOD5	mg/l	≤	30/25	12	3	3.870968	3.633333					4	3	3	5.4	5.8
	Suspended Solids	mg/l	≤	30	15	3	5.290323	3.633333					4	4	4	7.5	6
	Fecal Coliform	#/100 ml	≤	200	150	25	15.98072	11.40611					17	22	22	27.5	36
	# NPDES Permit Violations	number		0	0	0	0	0					0	No Permit 0	Violations 0	in these 0	Periods. 0
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$374,621	\$396,020	\$387,765					21.49%	\$400,413	\$400,413	\$4,688,030	\$4,579,305
		\$		Goal	\$449,250	\$449,250	\$449,250	\$449,250	\$449,250	\$449,250	\$449,250	\$5,391,000	\$1,158,405				
Overtime* Fiscal Year to Date.	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A					N/A	59.0%	59.0%	66.1%	45.3%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A					N/A	13.1%	13.1%	12.8%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A					N/A	16.5%	16.5%	17.2%	17.7%
Chlorine Minimization Program		lb/MG		N/A		6.81	7.51	7.37					7.23	37,696	37,696	34,105	28,658
					7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50				
	HYPO Dosage	lb/Mo.		N/A		34,994	35,800	32,533					34,442	7.96	7.96	6.61	6.08
	Cost per MGD	Dollar / MG		N/A		\$4.89	\$5.39	\$5.29					\$5.19	\$5.72	\$5.72	\$4.92	\$4.37
	TRC - Chlorine Residuals	mg/l	≤	0.50	0.30	0.22	0.19	0.22					0.21	0.17	0.17	0.25	0.23
Sludge Feed to BRC		Dry Tons		N/A		2,464	2,893	2,231					7,588	2,171	2,171	26,479	24,672
		MG		N/A		28.11	27.73						27.92	24.01	24.01	25.07	24.87
		% Total Solids		N/A	≥2%	2.28	2.50						2.39	2.64	2.64	2.43	2.23
*Estimate, not goal.																	
Biogas	Net Electrical Power Generated		----	kWh	3,700,998								3,700,998	Facility not	yet in operation.	22,206,967	N/A
	Average Net Electrical Power Generated		----	kWh	-----	-----	-----	-----	-----	-----	-----	-----	3,700,998			3,172,423.86	N/A
Cogeneration	Biogas Used		----	mmcf	30.55								30.55			222	N/A
	Average Biogas Used		----	mmcf	-----	-----	-----	-----	-----	-----	-----	-----	30.55			32	N/A
Facility	Supplemental Natural Gas Purchased		----	mmcf	17.37								17.37			75	N/A
	Avg. Supple. Natural Gas Purchased		----	mmcf	-----	-----	-----	-----	-----	-----	-----	-----	17.37			11	N/A

WASTEWATER TREATMENT PLANTS - SOUTHEAST																	
Function	Service Level Measures	Unit of Measurement		Goal		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '15 Current Month	FY '15 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	100*	78	73	68					72.88	82	82	80.83	77.67
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	89.3%*	69%	65%	61%					64.86%	73%	73%	72%	70%
Regulatory Effluent Requirements	BOD	mg/l	≤	30	9	6	5.741935	6.766667					6	6	6	6.75	7
	Suspended Solids	mg/l	≤	30	9	5	5.096774	5.066667					5	5	5	5.58	7
	Fecal Coliform # NPDES Permit Violations	#/100 ml	≤	200	100	13	13.69955	11.83928					13	12	12	17.92	21
		number		0	0	0	0	0					0	0	0	0	0
Labor Costs	Class 100	\$			Actual	\$207,879	\$219,945	\$214,416					\$642,240	\$260,957	\$260,957	\$2,558,602	\$2,637,365
	Expenditures	\$			Goal	\$258,333	\$258,333	\$258,333	\$258,333	\$258,333	\$258,333	\$258,333	\$3,099,996				
	Treatment Cost	dollar / MG				\$86	\$98	\$105					\$96				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A					N/A	46.5%	46.5%	50.7%	44.4%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A					N/A	7.8%	7.8%	14.8%	13.8%
	Total Overtime	% of base		N/A	17%	N/A	N/A	N/A					N/A	11.7%	11.7%	20.0%	18.2%
Chlorine Minimization Program	HYPO - Dosage	lb/month			Actual	16,353	12,876	12,595					13,941	15,748	15,748	11,991	12,414
		lb/MG			5.50	6.78	5.72	6.17					6.22	6.20	6.20	4.92	5.38
	Cost per MGD TRC - Chlorine	Dollar / MG	≤	0.05	Actual	\$4.87	\$4.11	\$4.43					\$4.47	\$4.46	\$4.46	\$3.55	\$3.86
	Residuals	mg/l			0.20	0.22	0.21	0.22					0.22	0.22	0.19	0.17	

\*Estimate vs. goal.

\*1 Fiscal year to date.

WASTEWATER TREATMENT PLANTS - SOUTHWEST																	
Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '15 Current Month	FY '15 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	200*	163	152	143					152.74	165	165	176.17	161.50
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	100%*	81%	76%	72%					76.20%	83%	83%	88.0%	80.7%
Regulatory Effluent Requirements	CBOD	mg/l	≤	25	9	3	2.483871	2.9					3	2	2	4.3	4.5
	Suspended Solids	mg/l	≤	30	9	4	4.419355	4.533333					4	5	5	6.08	5
	Fecal Coliform	#/100 ml	≤	200	100	41	39.22774	27.39595					36	46	46	21.2	41
	# NPDES Permit Violations	number		0	0	0	0	0					0	0	0	0	0
Labor Costs	Expenditures	\$		N/A		\$403,737	\$405,096	\$401,200					\$1,210,033	\$379,145	\$379,145	\$4,621,338	\$4,547,466
		\$			Goal	\$450,000	\$450,000	\$450,000	\$450,000	\$450,000	\$450,000	\$450,000	\$5,400,000				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A					N/A	46.2%	46.2%	33.8%	35.1%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A					N/A	21.0%	21.0%	15.8%	16.3%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A					N/A	24.4%	24.4%	18.2%	18.8%
Chlorine Minimization Program*2	HYPO - Dosage	lb/month		N/A		39,274	36,883	35,473					37,210	36,622	36,622	41,346	36,620
					Goal	6	6	6	6	6	6	6	6				
		lb/MG			6.00	7.80	7.83	8.26					7.96	7.14	7.14	7.69	7.47
	Cost per MGD TRC - Chlorine Residuals	Dollar / MG		N/A	\$8.00	\$10.74	\$10.78	\$11.37					\$10.97	\$9.84	\$9.84	\$10.42	\$10.30
		mg/l	≤	1	<0.50	0.08	0.08	0.09					0.08	0.06	0.06	0.13	0.09
Sludge Feed to BRC		Dry Tons		N/A		2,423	2,478	2,849					7,750	2,607	2,607	31,936	27,870
						Goal							#DIV/0!				
		MG		N/A	33.00	26.78	23.55						25.17	25.87	25.87	27.95	27.63
		% Total Solids		≥	2%	2.40	2.63						2.51	2.83	2.83	2.53	2.25

\*1 Fiscal year to date.

\*2 Chlorine usage has been phased out, replaced by Sodium HYPO.

ALL WASTEWATER TREATMENT PLANTS																	
Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '15 Current Month	FY '15 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	N/A	407.00	378.58	358.28					381.29	400.00	400.00	432.83	394.42
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	N/A	77.97%	72.53%	68.64%					73.04%	76.63%	76.63%	82.92%	76%
Regulatory Effluent Requirements	CBOD*	mg/l	≤	25	10.5	3.0	3.2	3.3					3.1	0.0	0.0	4.8	5.2
	Suspended Solids	mg/l	≤	30	11.00	4.0	4.9	4.4					4.4	0.9	0.7	6.4	6.0
	Fecal Coliform	#/100 ml	≤	200	117	26.3	23.0	16.9					22.1	4.7	5.7	22.2	32.7
	# NPDES Permit Violations	number		0	0	0	0	0					0	83	100	0	0.0
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$986,237	\$1,021,060	\$1,003,381					21.67%	\$1,040,515	\$1,040,515	\$11,867,970	\$11,764,136
		\$		N/A	Goal	\$1,157,583	\$1,157,584	\$1,157,585	\$1,157,583	\$1,157,583	\$1,157,583	\$1,157,583	\$13,890,999				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A					N/A	51.25%	51.25%	49.8%	41.6%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A					N/A	15.28%	15.28%	14.4%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A					N/A	18.78%	18.78%	18.2%	18.2%
Chlorine Minimization Program	HYPO Dosage	lb/month		N/A		55,634	49,767	48,076					51,159	90,066	90,066	87,441	41,072
		lb/MG		N/A	7.5	7.13	7.02	7.26					7.14	7.10	7.10	6.41	NA
	Cost per MGD	Dollar / MG		N/A	\$6.41	\$6.83	\$6.76	\$7.03					\$6.88	\$6.67	\$6.67	\$6.30	\$6.18
	TRC - Chlorine Residuals	mg/l	≤	1.00	0.23	0.17	0.16	0.18					0.17	0.15	0.15	0.19	0.16
Sludge Feed to BRC		Dry Tons		N/A	N/A	4,887	5,370	5,080					15,337	4,778	4,778	58,415	52,542
		MG		N/A	60.30	54.89	51.28	0.00					35.39	49.88	49.88	53.01	52.50
		% Total Solids		N/A	2.20	2.34	2.56	0.00					1.63	2.74	2.74	2.48	2.24

\*NE and SW only - SE measures BOD.

\*1 Fiscal year to date.

**SYNAGRO (BIOSOLIDS RECYCLING CENTER)**															
Measures		Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Percent Cake	Northeast	percent	Actual	27.2%	27.0%						27.10%	30.9%	30.9%	29.13%	27.81%
			25%	25%	25%	25%	25%	25%	25%	25%	25.00%				
	Southwest	percent	Actual	28.0%	28.3%						28.15%	31.4%	31.4%	30.70%	28.72%
			25%	25%	25%	25%	25%	25%	25%	25%	25.00%				
Percent Recovery	Northeast	percent	90%	92.1%	92.8%						92.45%	85.8%	85.8%	94.90%	91.01%
	Southwest	percent	90%	92.1%	92.8%						92.45%	85.8%	85.8%	94.90%	91.01%
Biosolids Processing	Dry Tons Processed	dry tons	Actual	4,887	5,370	5,080					15,337	4,778	4,778	55,046	52,541
			5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	66,000				
Biosolids Utilization	Dry Tons Utilized	dry tons*3	Actual	4,902	5,030						9,932	4,786	4,786	51,716	52,790
			5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	66,000				

\*\* Biosolids Recycling Center is operated by Synagro, as of 10/11/2008.

\*1 Fiscal year to date.

\*2 Includes all operating costs and is calculated on a yearly basis.

\*3 Includes stockpiled material from previous FY.

WATER REVENUE BUREAU PERFORMANCE SUMMARY														
			FISCAL YEAR 2015								FY '14	FY '14	FY '14	FY '13
Performance Measure	Unit of Measurement	Projected	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	Current Month	YTD or Mo. Avg.	Year End Actual	Year End Actual
<b>CUSTOMER METER READING</b>														
Attempted AMR readings (Itron)	number of meters	484,050	486,112	486,283	486,440					486,278	483,277	483,277	484,650	481,315
Actual AMR readings (Itron)	number of meteres		447,147	474,962	475,020									
Adjusted AMR Read Success Rate	% of meters read	96.8%	92.0%	97.7%	97.7%					95.77%	98.3%	98.3%	97.97%	97.82%
Itron is penalized if the adjusted AMR meter read success rate is below 99.0%														
<b>Actual Reads</b>														
Reads-all categories	# of meters		447,433	475,250	475,314					1,397,997	1400	1400	8,469	18,215
Number of billed accounts	# of meters		550,374	554,992	547,318					550,895	4.86%	4.86%	4.83%	9.51%
Of Bills based on actual reads	% of mtrs read		81%	86%	87%					85%	\$ 15,751	\$ 15,751	\$76,068	\$353,086
<b>BILLED WATER CONSUMPTION</b>														
Average Daily Billed Water Consumption*1														
Small Meters (5/8", 3/4")	MGD	73.0								#DIV/0!	66.0	66.0	70.0	72.4
Large Meters (1-inch & larger)	MGD	61.6								#DIV/0!	62.0	62.0	60.9	61.6
Wholesale Export Sales Volume	MGD	12.7								#DIV/0!	11.5	11.5	11.0	10.8
Total Water Consumption	MGD	147.3								#DIV/0!	139.5	139.5	141.9	144.8
City Government	MGD	7.8								#DIV/0!	11.5	11.5	10.4	8.9
<b>PAYMENT PATTERNS*2</b>														
30 Day Pattern	% of accounts... paid by due date	68.28%	69.88%							69.88%	67.12%	67.12%	67.77%	68.44%
60 Day Pattern	paid 60 days from bill	17.80%	N/A							#DIV/0!	16.25%	16.25%	15.24%	16.95%
90 Day Pattern	paid 90 days from bill	4.86%	N/A							#DIV/0!	4.56%	4.56%	3.80%	4.10%
Total	paid within 90 days	90.94%	69.88%							#DIV/0!	87.93%	87.93%	86.81%	89.49%
<b>CUSTOMER SERVICE</b>														
Inbound Telephone Calls										Average 35,281				
Calls Offered*3	no. of calls	23,824	35,281							35,281	23,382	23,382	310,976	265,421
Response Rate	percent answered	87%	99%							99.24%	98.5%	98.5%	98%	91%
Average Waiting Time	minutes:seconds	05:37	12:51							12:51	5:45	5:45		05:21
<b>Walk-In Customer Service</b>														
Walk-in Customers	# of customers served	8,340								0	9,358	9,358	96,273	99,689
Average Waiting Time	minutes:seconds	06:34								#DIV/0!	25:55	25:55	13:58	13:23
<b>Correspondence</b>														
Letter Received	# of letters received	561								0	821	821	818.6667	11,203
<b>Low Income Assistance Program</b>														
Total Applications Received	# of applications	2,557								0	214	214	32,894	32,209
Payment Agreements	% of total applications	21.0%								#DIV/0!	10.28%	10.28%	20.55%	19.51%

\*1 Includes effects of consumption adjustments made to various accounts for billing purposes, and consumption registered at non-billed accounts, fire service accounts, and sewer only accounts

\*2 Refers to bills issued in that month(30 days = percent of customers who paid one month after bill was issued, 60 days = percent of customers who paid two months after bill was issued, etc.)

\*3 Calls Received was renamed to Calls Offered to more accurately reflect that this measure tracks total calls into the telephone system.



# MONTHLY MANAGERS' REPORT



AND



For the period ending  
30-Sep-14

This report is preliminary, subject to revision & not an official statement of the City of Philadelphia Water Department or Water Revenue Bureau. Published September 30, 2014.

# PWD Vision

To be America's model 21<sup>st</sup> Century urban water utility – one that fully meets the complex responsibilities and opportunities of our time and our environment.

## Mission

Provide the Greater Philadelphia region with integrated water, wastewater, and stormwater services.

Protect public health by always delivering PWD's customers the highest quality of drinking water at a competitive and affordable cost.

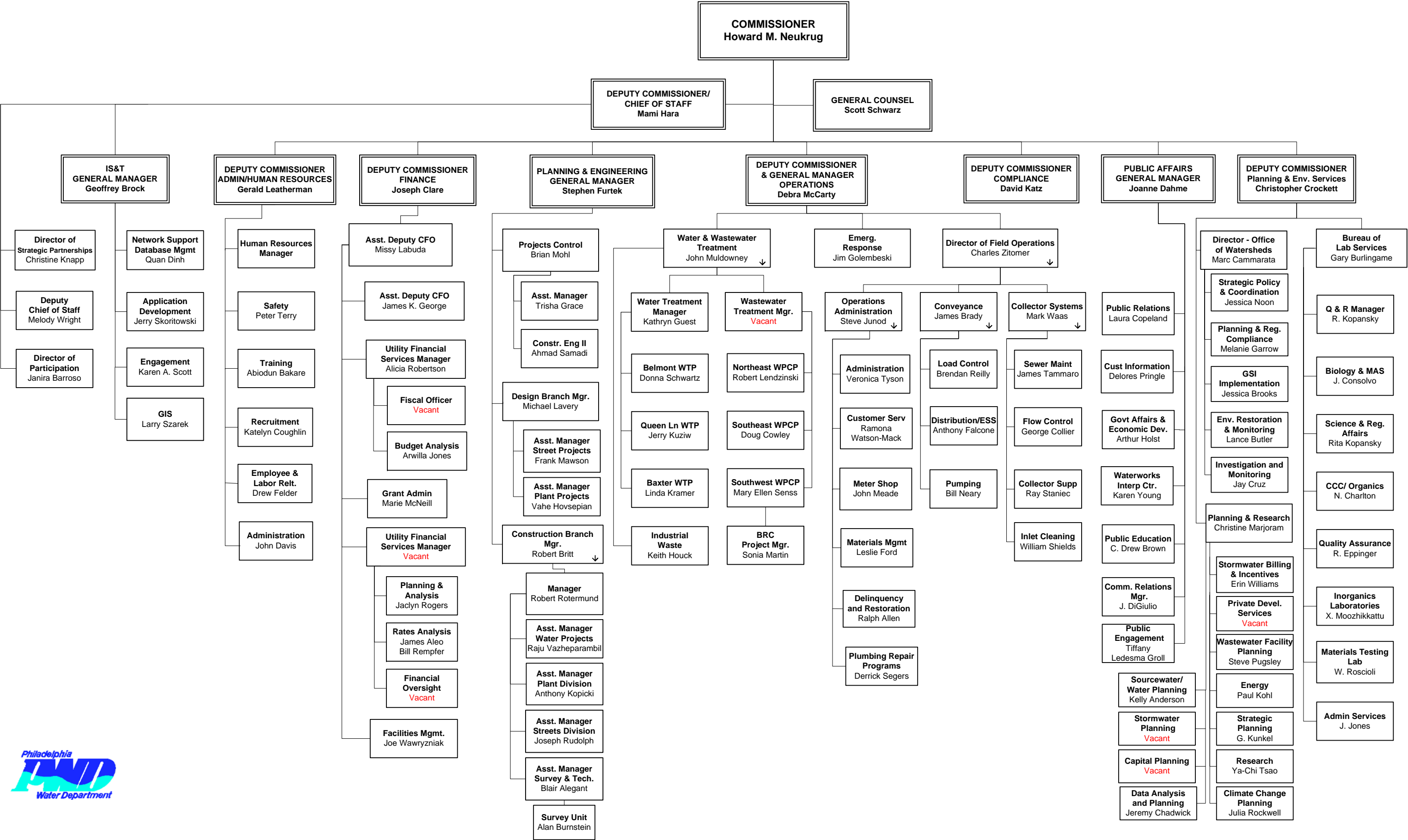
Protect the environment by managing and treating the region's wastewater and stormwater, protecting and advocating for rivers and streams and their watersheds, and protecting sources of drinking water.

Support the sustainable growth of Philadelphia and its residents, communities, businesses, and industry as well as the financial well-being of the utility.

Continue to be America's most innovative utility with a constant focus on quality, efficiency, customer service, and affordability.

# Philadelphia Water Department

10/24/2014



## **Fiscal Year End 2014 Fact Sheet**

Total # of PWD FT employees – 1,967.

Total active water & wastewater accounts – 473,800.

Total average active residential (non-apartment) accounts – 398,000.

Total wholesale water (2) & wastewater (10) contracts – 12.

Phila. water service area – 134.1 sq. mi. (2013 census) Wholesale water service area – 101.35+ sq. mi. Bucks Co. (& Co. customers) – 92.6 sq. mi. Aqua Pa. - Mont. Co. - Cheltenham Township. - 8.75 sq. mi., (+ portion of Delaware Co.). Ttl. pop. – 1,765,165. Phila. - 1,553,165 (2013 census est.), Bucks Co. (est.) -155,000. Mont. Co. - Cheltenham Township - 36,793. Delaware Co. (portion) 20,207 (est.). Raw water (surface) sources – Delaware Riv. – 58%, Schuylkill Riv. – 42%. (33 River miles & 354 stream miles.)

### **Water Treatment, Storage & Transmission**

Design rated cap. of all 3 water tmt. plants – 546 MGD. DRBC river withdrawal limit - 648 MGD. Max. cap. of all 3 water tmt. plants – 680 MGD. 1801- Water service began (Centre Sq. & Schuylkill pumps). 1815 – Fairmount Waterworks opens, Jonval turbines start 1872 & facility deactivated – 1911. 1903 – Slow sand filtered water tmt. began. 1914- Chlorinated water service started. 1959 – Rapid sand filtration tmt. began.

Total raw & treated water storage design capacity – 1,065.4 MG.

Total in-plant raw water storage design capacity – 460.5 MG.

Subtotal – Treated in-plant & basin/tank design capacity – 604.9 MG.

Total in-plant treated water storage design capacity – 333.9 MG.

Total other basin/tank treated water retention design capacity – 271 MG.

Total raw water pumping capacity - 3 stations – 850 MGD. 6 primary pumping stations – 594 MGD.

Total treated water pumping capacity – 822.8 MGD. 6 booster pumping stations – 228.8 MGD.

### **Water Infrastructure**

Total water system piping miles - 3,176. Total # of valves – 91,957. Main mileage replaced – 23

Total # of hydrants – 25,364. Total # of hydrants with center compression locks – 16,112

1801- Wood pipe/iron connectors. 1819 - Cast iron pipe. Today – Cast, ductile iron, steel, concrete pipes.

### **Wastewater Treatment & Infrastructure**

Total wastewater service area – Phila. – 134.1 sq. mi., Suburban area – 230 sq. mi.

Total pop. – 2,303,165. Phila. 1,553,165 (2013 census est.) & Suburban counties, 750,000. (Census + est.)

By 1899, approx. 800 miles of sanitary & storm sewers were in service. 1912 – Limited scale primary wastewater treatment began (Pennypack). 1923 – Large scale (NE) primary ww. treatment started. 1970's-80's – All plants upgraded to secondary treatment. Design rated capacity of all 3 wastewater treatment plants – 522 MGD. Maximum capacity of all 3 wastewater treatment plants – 1,044 MGD

Total collector system piping miles – 3,716.

Sanitary sewer miles – 762.

Stormwater conduit (sewer) miles – 737.

# of wastewater pumping stations – 16

# of manholes – 94,116. # of stormwater inlets – 72,679. # of intercepting chambers – 199.

# CSO chambers – 174.

Sewers reconstructed & lined – 6.6 miles.

Force mains, inlet & vent pipe miles -- 362.

Combined sewer miles – 1,855.

# of stormwater pumping stations - 3.

# of intercepting chambers – 199.

# CSO Flood relief chambers – 25.

### **PBS/Synagro – (Former Biosolids Recycling Center)**

Ocean biosolids disposal ended - 1980. Centralized PWD dewatering facility completed - 1989.

Dewatering design rated capacity – 185 dry tons/day. Synagro contract operation of dewatering facility - 2008. Synagro construction of new drying & pelletizing operation completed - Jan. 2012. Pelletization facility design rated capacity – 220 dry tons/day. Drying facility operational - Feb. 2012, producing Class A pellets. Class B biosolids production ended Feb. 2012 (including multi-state strip mine reclamation, landfill/agriculture application programs). 58,044 dry tons utilized in FY 2013.

### Water Department Quarterly Managers Report Metrics

<div> <p>Millions of Gallons of Treated Water</p> <p>90,213 22,072 97,920</p> <p>FY14      FY15      FY15 Initial Target</p> </div>			Performance Measure	FY14 Q1	FY15 Q1	Change	FY14	FY15	FY15 Initial Target	Target Met	Comments / Explanation
			Millions of Gallons of Treated Water	23,038	22,072	-4.2%	90,213	22,072	97,920	no	Output meets customer demand & maintains appropriate system-wide water pressure.
			Percent of Time Philadelphia's Drinking Water Met or Surpassed State & Federal Standards	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	yes	
			Miles of Pipeline Surveyed for Leakage	269	221	-17.8%	775	221	1,130	no	Leak Detection Unit is short one daytime crew & the referral workload is higher than usual.
			Water Main Breaks Repaired	132	116	-12.1%	969	116	905	yes	Objective is to minimize number of main breaks.
			Average Time to Repair a Water Main Break upon Crew Arrival at Site (Hours)	5.7	6.8	19.3%	6.175	6.8	< 8.0	yes	
			Percent of Hydrants Available	99.6%	99.7%	0.1%	99.7%	99.7%	99.7%	yes	
			Number of Storm Drains Cleaned	25,037	26,411	5.5%	94,653	26,411	111,444	no	Group output 1,374 higher than corresponding FY '14 period, with same number of staff vacancies.
			Acres of Watershed Plans Approved	161	228.2	41.7%	385	228.2	240	yes	
			Resultant Watershed Stormwater Flow Reduction (Million Gallons)	153	216.8	41.7%	367	216.8	228	yes	

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## **Budget Update**

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**Div 2806 Human Resources and Administration**  
as of Sept. 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	47,000.00	9,400.84	0.00	9,400.84	37,599.16
	0101	PERM FULL TIME-CIVILIAN 0101	1,502,691.00	317,785.58	0.00	317,785.58	1,184,905.42
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	34,524.27	0.00	34,524.27	(34,524.27)
	0121	TEMPORARY/SEASONAL 0121	3,000.00	0.00	0.00	0.00	3,000.00
	0161	OVERTIME-CIVILIAN 0161	42,000.00	9,887.28	0.00	9,887.28	32,112.72
		01 PERSONAL SERVICES	1,594,691.00	371,597.97	0.00	371,597.97	1,223,093.03
02	0202	JANITORIAL SERVICES 0202	0.00	0.00	1,396.00	1,396.00	(1,396.00)
	0210	POSTAGE 0210	120,000.00	0.00	0.00	0.00	120,000.00
	0211	TRANSPORTATION 0211	35,100.00	16.00	0.00	16.00	35,084.00
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	10,500.00	0.00	0.00	0.00	10,500.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	2,000.00	0.00	0.00	0.00	2,000.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	2,147,000.00	19,941.50	800,058.50	820,000.00	1,327,000.00
	0255	DUES 0255	6,100.00	185.00	0.00	185.00	5,915.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	53,200.00	315.00	0.00	315.00	52,885.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	528,000.00	293.00	256,724.00	257,017.00	270,983.00
	0285	RENTS 0285	110,000.00	4,920.93	53,773.19	58,694.12	51,305.88
		02 PURCHASE OF SERVICES	3,011,900.00	25,671.43	1,111,951.69	1,137,623.12	1,874,276.88
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,800.00	237.12	0.00	237.12	9,562.88
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	35,700.00	2,479.50	6,520.50	9,000.00	26,700.00
	0310	ELECTRICAL AND COMMUNICATION 0310	2,500.00	0.00	0.00	0.00	2,500.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	0.00	1,500.00	1,500.00	(1,500.00)
	0312	FIRE FIGHTING AND SAFETY 0312	500.00	1,199.71	0.00	1,199.71	(699.71)
	0317	HOSPITAL AND LABORATORY 0317	35,700.00	0.00	4,032.06	4,032.06	31,667.94
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	100.00	1,950.09	0.00	1,950.09	(1,850.09)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	132,500.00	175.47	3,853.90	4,029.37	128,470.63
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	200,000.00	0.00	0.00	0.00	200,000.00
	0325	PRINTING 0325	40,000.00	0.00	0.00	0.00	40,000.00
	0326	RECREATIONAL AND EDUCATIONAL 0326	0.00	462.00	0.00	462.00	(462.00)
		03 MATERIALS AND SUPPLIES	456,800.00	6,503.89	15,906.46	22,410.35	434,389.65
04	0411	GENERAL EQUIPMENT AND MACHINERY 0411	2,600.00	0.00	0.00	0.00	2,600.00
	0417	HOSPITAL AND LABORATORY 0417	1,500.00	0.00	35,784.00	35,784.00	(34,284.00)
	0420	OFFICE EQUIPMENT 0420	0.00	179.17	1,724.00	1,903.17	(1,903.17)
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	15,000.00	0.00	0.00	0.00	15,000.00
	0430	FURNITURE AND FURNISHINGS 0430	353,000.00	0.00	0.00	0.00	353,000.00
		04 EQUIPMENT	372,100.00	179.17	37,508.00	37,687.17	334,412.83
05	0504	MERITORIOUS AWARDS 0504	100,000.00	0.00	0.00	0.00	100,000.00
		05 CONTRIBUTIONS, INDEMNITIES, REFDS, TAXES	100,000.00	0.00	0.00	0.00	100,000.00
		<b>Div 2806 HUMAN RESOURCES</b>	<b>5,535,491.00</b>	<b>403,952.46</b>	<b>1,165,366.15</b>	<b>1,569,318.61</b>	<b>3,966,172.39</b>



**Div 2807 Finance**  
as of Sept 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	243,000.00	0.00	0.00	0.00	243,000.00
	0101	PERM FULL TIME-CIVILIAN 0101	7,651,973.00	1,652,607.19	0.00	1,652,607.19	5,999,365.81
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	309,889.80	0.00	309,889.80	(309,889.80)
	0121	TEMPORARY/SEASONAL 0121	80,000.00	28,071.23	0.00	28,071.23	51,928.77
	0161	OVERTIME-CIVILIAN 0161	719,500.00	163,500.17	0.00	163,500.17	555,999.83
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	5,000.00	0.00	0.00	0.00	5,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	33,000.00	4,579.81	0.00	4,579.81	28,420.19
	0181	SHIFT 0181	18,000.00	3,253.39	0.00	3,253.39	14,746.61
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	1,048.42	0.00	1,048.42	(1,048.42)
<b>01 PERSONAL SERVICES</b>			<b>8,750,473.00</b>	<b>2,162,950.01</b>	<b>0.00</b>	<b>2,162,950.01</b>	<b>6,587,522.99</b>
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	848.90	875.00	1,723.90	1,276.10
	0202	JANITORIAL SERVICES 0202	1,500.00	0.00	0.00	0.00	1,500.00
	0209	TELEPHONE 0209	0.00	26.10	0.00	26.10	(26.10)
	0211	TRANSPORTATION 0211	31,000.00	6,591.24	0.00	6,591.24	24,408.76
	0213	EMPLOYEE RELOCATION EXPENSES 0213	0.00	7,200.00	0.00	7,200.00	(7,200.00)
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	5,000.00	81.00	0.00	81.00	4,919.00
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,500.00	0.00	0.00	0.00	1,500.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	16,585,000.00	500,302.62	3,071,636.39	3,571,939.01	13,013,060.99
	0253	LEGAL SERVICES 0253	480,000.00	0.00	0.00	0.00	480,000.00
	0255	DUES 0255	111,000.00	733.00	0.00	733.00	110,267.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	210,000.00	5,622.40	0.00	5,622.40	204,377.60
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	400,000.00	33,030.16	206,311.84	239,342.00	160,658.00
	0258	COURT REPORTERS 0258	60,000.00	0.00	0.00	0.00	60,000.00
	0259	ARBITRATION FEES 0259	500,000.00	61,429.00	0.00	61,429.00	438,571.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	1,983,600.00	53,970.41	1,086,718.67	1,140,689.08	842,910.92
	0264	ABATEMENT OF OTHER NUISANCES 0264	0.00	0.00	58,000.00	58,000.00	(58,000.00)
	0280	INSURANCE AND OFFICIAL BONDS 0280	30,000.00	77,274.68	0.00	77,274.68	(47,274.68)
	0285	RENTS 0285	5,000.00	3,202.09	23,149.71	26,351.80	(21,351.80)
	0295	PURCHASE SERVICES-IMPRES ADVANCES 0295	0.00	277.15	7,722.85	8,000.00	(8,000.00)
<b>02 PURCHASE OF SERVICES</b>			<b>20,406,600.00</b>	<b>750,588.75</b>	<b>4,454,414.46</b>	<b>5,205,003.21</b>	<b>15,201,596.79</b>
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	924.81	0.00	924.81	(924.81)
	0301	AGRICULTURAL AND BOTANICAL 0301	1,000.00	0.00	0.00	0.00	1,000.00
	0304	BOOKS AND OTHER PUBLICATIONS 0304	7,200.00	2,585.97	88.46	2,674.43	4,525.57
	0305	BUILDING AND CONSTRUCTION 0305	403,500.00	27,685.73	67,172.24	94,857.97	308,642.03
	0307	CHEMICALS AND GASES 0307	5,000.00	0.00	501.00	501.00	4,499.00
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	21,500.00	0.00	6,255.60	6,255.60	15,244.40
	0310	ELECTRICAL AND COMMUNICATION 0310	78,800.00	63,417.88	16,328.26	79,746.14	(946.14)
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	27,500.00	0.00	5,000.00	5,000.00	22,500.00
	0312	FIRE FIGHTING AND SAFETY 0312	8,000.00	0.00	0.00	0.00	8,000.00
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	0.00	0.00	0.00	10,000.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	62,000.00	3,648.27	4,930.00	8,578.27	53,421.73
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	10,000.00	0.00	1,122.87	1,122.87	8,877.13
	0320	OFFICE MATERIALS AND SUPPLIES 0320	57,400.00	2,942.84	46,307.16	49,250.00	8,150.00
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	25,000.00	0.00	0.00	0.00	25,000.00
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	100,750.00	0.00	60,305.34	60,305.34	40,444.66
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	67,000.00	3,522.62	7,727.38	11,250.00	55,750.00
	0325	PRINTING 0325	310,300.00	0.00	0.00	0.00	310,300.00
<b>03 MATERIALS AND SUPPLIES</b>			<b>1,194,950.00</b>	<b>104,728.12</b>	<b>215,738.31</b>	<b>320,466.43</b>	<b>874,483.57</b>
04	0411	GENERAL EQUIPMENT AND MACHINERY 0411	8,000.00	0.00	787.00	787.00	7,213.00
	0418	JANITORIAL AND LAUNDRY 0418	5,000.00	0.00	0.00	0.00	5,000.00
	0420	OFFICE EQUIPMENT 0420	9,500.00	0.00	0.00	0.00	9,500.00
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	33,000.00	0.00	30,645.00	30,645.00	2,355.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	300.00	0.00	0.00	0.00	300.00
	0430	FURNITURE AND FURNISHINGS 0430	3,000.00	5,080.00	0.00	5,080.00	(2,080.00)
<b>04 EQUIPMENT</b>			<b>58,800.00</b>	<b>5,080.00</b>	<b>31,432.00</b>	<b>36,512.00</b>	<b>22,288.00</b>
08	0801	PAYMENTS TO GENERAL FUND 0801	14,000,000.00	0.00	0.00	0.00	14,000,000.00
	0804	PAYMENTS TO CAPITAL PROJECTS FUND 0804	20,697,000.00	0.00	0.00	0.00	20,697,000.00
	0811	PAYMENTS TO WATER RESIDUAL FUND 0811	28,363,000.00	0.00	0.00	0.00	28,363,000.00
	0813	PAYMENTS TO WATER RATE STAB 0813	3,905,000.00	0.00	0.00	0.00	3,905,000.00
<b>08 PAYMENTS TO OTHER FUNDS</b>			<b>66,965,000.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>66,965,000.00</b>
<b>Div 2807 FINANCE</b>			<b>97,375,823.00</b>	<b>3,023,346.88</b>	<b>4,701,584.77</b>	<b>7,724,931.65</b>	<b>89,650,891.35</b>

**Div 2808 Planning and Engineering**  
as of Sept 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	35,000.00	0.00	0.00	0.00	35,000.00
	0101	PERM FULL TIME-CIVILIAN 0101	997,438.00	215,271.29	0.00	215,271.29	782,166.71
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	32,032.08	0.00	32,032.08	(32,032.08)
	0121	TEMPORARY/SEASONAL 0121	125,000.00	27,104.85	0.00	27,104.85	97,895.15
	0161	OVERTIME-CIVILIAN 0161	13,000.00	0.00	0.00	0.00	13,000.00
<b>01 PERSONAL SERVICES</b>			<b>1,170,438.00</b>	<b>274,408.22</b>	<b>0.00</b>	<b>274,408.22</b>	<b>896,029.78</b>
02	0201	CLEANING AND LAUNDERING 0201	1,400.00	0.00	245.00	245.00	1,155.00
	0211	TRANSPORTATION 0211	18,500.00	4,727.72	0.00	4,727.72	13,772.28
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	74,500.00	8,025.43	0.00	8,025.43	66,474.57
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	300,000.00	74,007.60	0.00	74,007.60	225,992.40
	0255	DUES 0255	5,000.00	1,302.00	0.00	1,302.00	3,698.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	21,000.00	745.00	0.00	745.00	20,255.00
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	50,000.00	0.00	0.00	0.00	50,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	22,500.00	9,831.55	4,640.00	14,471.55	8,028.45
<b>02 PURCHASE OF SERVICES</b>			<b>492,900.00</b>	<b>98,639.30</b>	<b>4,885.00</b>	<b>103,524.30</b>	<b>389,375.70</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	13,000.00	400.95	0.00	400.95	12,599.05
	0305	BUILDING AND CONSTRUCTION 0305	500.00	1,751.53	0.00	1,751.53	(1,251.53)
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	0.00	459.18	0.00	459.18	(459.18)
	0310	ELECTRICAL AND COMMUNICATION 0310	500.00	0.00	0.00	0.00	500.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	412.00	0.00	412.00	(412.00)
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	500.00	7.88	0.00	7.88	492.12
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	0.00	0.00	252.00	252.00	(252.00)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	21,000.00	711.16	4,135.54	4,846.70	16,153.30
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	500.00	0.00	0.00	0.00	500.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	44,000.00	1,013.76	0.00	1,013.76	42,986.24
	0325	PRINTING 0325	118,000.00	7,396.46	31,129.57	38,526.03	79,473.97
<b>03 MATERIALS AND SUPPLIES</b>			<b>198,000.00</b>	<b>12,152.92</b>	<b>35,517.11</b>	<b>47,670.03</b>	<b>150,329.97</b>
04	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	34,000.00	0.00	0.00	0.00	34,000.00
	0430	FURNITURE AND FURNISHINGS 0430	25,000.00	0.00	0.00	0.00	25,000.00
<b>04 EQUIPMENT</b>			<b>59,000.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>59,000.00</b>
<b>Div 2808 PLANNING &amp; ENGINEERING</b>			<b>1,920,338.00</b>	<b>385,200.44</b>	<b>40,402.11</b>	<b>425,602.55</b>	<b>1,494,735.45</b>

**Div 2809 Operations**  
as of Sept 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	731,500.00	77,343.30	0.00	77,343.30	654,156.70
	0101	PERM FULL TIME-CIVILIAN 0101	55,592,793.00	11,636,737.90	0.00	11,636,737.90	43,956,055.10
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	278,731.36	0.00	278,731.36	(278,731.36)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	3,144,532.86	0.00	3,144,532.86	(3,144,532.86)
	0111	PERM PART TIME 0111	0.00	1,954.80	0.00	1,954.80	(1,954.80)
	0121	TEMPORARY/SEASONAL 0121	377,000.00	80,694.21	0.00	80,694.21	296,305.79
	0151	REG 32-RATE 1 0151	0.00	456.56	0.00	456.56	(456.56)
	0161	OVERTIME-CIVILIAN 0161	11,719,600.00	2,596,873.29	0.00	2,596,873.29	9,122,726.71
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	17,800.00	5,433.37	0.00	5,433.37	12,366.63
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	456,100.00	62,667.17	0.00	62,667.17	393,432.83
	0181	SHIFT 0181	229,500.00	45,890.95	0.00	45,890.95	183,609.05
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	22,797.96	0.00	22,797.96	(22,797.96)
	01 PERSONAL SERVICES			69,124,293.00	17,954,113.73	0.00	17,954,113.73
02	0201	CLEANING AND LAUNDERING 0201	54,500.00	2,950.00	24,312.00	27,262.00	27,238.00
	0202	JANITORIAL SERVICES 0202	29,900.00	3,835.00	6,195.00	10,030.00	19,870.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	3,274,900.00	413,863.25	1,875,222.63	2,289,085.88	985,814.12
	0210	POSTAGE 0210	1,000.00	201.85	0.00	201.85	798.15
	0211	TRANSPORTATION 0211	25,300.00	2,563.91	0.00	2,563.91	22,736.09
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	68,000.00	7,044.50	0.00	7,044.50	60,955.50
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	250,000.00	0.00	12,000.00	12,000.00	238,000.00
	0220	ELECTRIC CURRENT-STRUCTURES/STREETS 0220	27,714,000.00	415,160.03	5,905,456.00	6,320,616.03	21,393,383.97
	0221	GAS SERVICES 0221	6,689,000.00	117,068.55	2,773,919.45	2,890,988.00	3,798,012.00
	0223	STREET LIGHTING 0223	0.00	479.38	0.00	479.38	(479.38)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,000.00	0.00	0.00	0.00	1,000.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	3,632,100.00	735,537.12	4,144,349.31	4,879,886.43	(1,247,786.43)
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	200,000.00	0.00	0.00	0.00	200,000.00
	0255	DUES 0255	62,300.00	500.00	0.00	500.00	61,800.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	165,000.00	16,174.91	0.00	16,174.91	148,825.09
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	870,400.00	0.00	424,457.00	424,457.00	445,943.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	7,491,500.00	245,772.00	1,967,899.35	2,213,671.35	5,277,828.65
	0261	REPAVING REPAIRING & RESURF STREETS 0261	2,413,000.00	194,101.55	147,694.70	341,796.25	2,071,203.75
	0264	ABATEMENT OF OTHER NUISANCES 0264	8,655,000.00	516,439.38	2,897,560.62	3,414,000.00	5,241,000.00
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	120,900.00	1,696.50	82,352.10	84,048.60	36,851.40
	0281	LEASE PAYMENTS-PHILA MUNICIPAL AUTH 0281	28,557,000.00	4,207,749.58	22,142,250.42	26,350,000.00	2,207,000.00
	0285	RENTS 0285	820,300.00	197,935.95	209,490.01	407,425.96	412,874.04
	02 PURCHASE OF SERVICES			91,095,100.00	7,079,073.46	42,613,158.59	49,692,232.05
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	298.99	0.00	298.99	(298.99)
	0301	AGRICULTURAL AND BOTANICAL 0301	28,700.00	769.00	335.86	1,104.86	27,595.14
	0304	BOOKS AND OTHER PUBLICATIONS 0304	20,100.00	0.00	500.00	500.00	19,600.00
	0305	BUILDING AND CONSTRUCTION 0305	2,171,000.00	90,416.69	656,250.99	746,667.68	1,424,332.32
	0307	CHEMICALS AND GASES 0307	23,668,950.00	4,683,472.10	4,839,473.64	9,522,945.74	14,146,004.26
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	317,500.00	66,586.60	137,391.66	203,978.26	113,521.74
	0309	CORDAGE AND FIBERS 0309	5,000.00	0.00	0.00	0.00	5,000.00
	0310	ELECTRICAL AND COMMUNICATION 0310	1,741,500.00	109,901.78	601,260.84	711,162.62	1,030,337.38
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	4,144,100.00	90,066.34	1,594,592.01	1,684,658.35	2,459,441.65
	0312	FIRE FIGHTING AND SAFETY 0312	1,650,700.00	34,188.40	1,303,926.95	1,338,115.35	312,584.65
	0314	FUEL -- HEATING AND LIGHTING 0314	242,500.00	0.00	39,900.00	39,900.00	202,600.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	493,000.00	21,577.31	116,127.31	137,704.62	355,295.38
	0317	HOSPITAL AND LABORATORY 0317	25,500.00	1,240.14	6,217.48	7,457.62	18,042.38
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	248,200.00	37,680.08	65,989.76	103,669.84	144,530.16
	0319	NAUTICAL AND AERONAUTICAL 0319	1,000.00	0.00	0.00	0.00	1,000.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	155,900.00	8,466.03	61,511.01	69,977.04	85,922.96
	0321	PARKING METER AND WATER METER 0321	327,000.00	1,700.00	148,300.00	150,000.00	177,000.00
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	419,900.00	15,605.47	120,041.44	135,646.91	284,253.09
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	3,508,500.00	169,822.41	1,030,445.62	1,200,268.03	2,308,231.97
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,350,000.00	64,171.14	306,175.91	370,347.05	979,652.95
	0325	PRINTING 0325	60,900.00	469.45	280.00	749.45	60,150.55
	0326	RECREATIONAL AND EDUCATIONAL 0326	500.00	0.00	0.00	0.00	500.00
	0328	MOTOR VEHICLE PARTS AND ACCESSORIES 0328	77,400.00	341.70	3,492.98	3,834.68	73,565.32
	0329	TOBACCO PRODUCTS, SMOKING ACCESS 0329	0.00	458.78	0.00	458.78	(458.78)
	0335	LUBRICANTS 0335	90,800.00	8,980.60	21,916.00	30,896.60	59,903.40
	0340	#2 DIESEL FUEL 0340	369,000.00	0.00	0.00	0.00	369,000.00
	0342	LIQUID PROPANE GAS (LPG) 0342	56,700.00	482.60	21,191.30	21,673.90	35,026.10
	0345	GASOLINE 0345	350,000.00	0.00	0.00	0.00	350,000.00
	03 MATERIALS AND SUPPLIES			41,524,350.00	5,406,695.61	11,075,320.76	16,482,016.37
04	0401	AGRICULTURAL AND BOTANICAL 0401	9,000.00	0.00	0.00	0.00	9,000.00
	0402	ANIMALS/LIVESTOCK/BIRDS/MARINE LIFE 0402	0.00	189.99	0.00	189.99	(189.99)
	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	8,000.00	0.00	0.00	0.00	8,000.00
	0405	CONSTRUCTION, DREDGING, CONVEYING 0405	6,100.00	0.00	31,280.00	31,280.00	(25,180.00)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	245,500.00	589.05	109,515.65	110,104.70	135,395.30
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	646,300.00	5,249.48	185,044.34	190,293.82	456,006.18
	0412	FIRE FIGHTING AND EMERGENCY 0412	39,600.00	3,971.74	11,872.50	15,844.24	23,755.76
	0417	HOSPITAL AND LABORATORY 0417	15,000.00	0.00	0.00	0.00	15,000.00
	0418	JANITORIAL AND LAUNDRY 0418	11,000.00	2,964.00	8,973.80	11,937.80	(937.80)
	0420	OFFICE EQUIPMENT 0420	6,500.00	0.00	0.00	0.00	6,500.00
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	260,300.00	1,400.24	9,673.04	11,073.28	249,226.72
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	135,600.00	0.00	31,996.00	31,996.00	103,604.00
	0427	COMPUTER EQUIPMENT & PERIPHERALS 0427	0.00	59.97	0.00	59.97	(59.97)
	0430	FURNITURE AND FURNISHINGS 0430	194,400.00	0.00	8,165.20	8,165.20	186,234.80
	0499	OTHER EQUIPMENT (NOC) 0499	500.00	0.00	0.00	0.00	500.00
	04 EQUIPMENT			1,577,800.00	14,424.47	396,520.53	410,945.00
Div 2809 OPERATIONS			203,321,543.00	30,454,307.27	54,084,999.88	84,539,307.15	118,782,235.85

**Div 2840 Public Affairs**  
as of Sept 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	40,000.00	0.00	0.00	0.00	40,000.00
	0101	PERM FULL TIME-CIVILIAN 0101	2,027,377.00	500,230.94	0.00	500,230.94	1,527,146.06
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	62,158.38	0.00	62,158.38	(62,158.38)
	0121	TEMPORARY/SEASONAL 0121	164,000.00	44,028.96	0.00	44,028.96	119,971.04
	0161	OVERTIME-CIVILIAN 0161	139,000.00	33,090.06	0.00	33,090.06	105,909.94
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	3,000.00	0.00	0.00	0.00	3,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	3,000.00	619.91	0.00	619.91	2,380.09
	0181	SHIFT 0181	1,400.00	382.60	0.00	382.60	1,017.40
<b>01 PERSONAL SERVICES</b>			<b>2,377,777.00</b>	<b>640,510.85</b>	<b>0.00</b>	<b>640,510.85</b>	<b>1,737,266.15</b>
02	0202	JANITORIAL SERVICES 0202	70,000.00	0.00	9,435.00	9,435.00	60,565.00
	0209	TELEPHONE 0209	0.00	26.10	0.00	26.10	(26.10)
	0210	POSTAGE 0210	100,000.00	0.00	0.00	0.00	100,000.00
	0211	TRANSPORTATION 0211	2,500.00	777.40	0.00	777.40	1,722.60
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	4,500.00	300.00	0.00	300.00	4,200.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	1,000.00	752.00	0.00	752.00	248.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	8,115,000.00	399,800.85	6,103,096.65	6,502,897.50	1,612,102.50
	0255	DUES 0255	47,500.00	40,000.00	0.00	40,000.00	7,500.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	8,000.00	1,225.00	0.00	1,225.00	6,775.00
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	310,000.00	0.00	0.00	0.00	310,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	1,000.00	0.00	0.00	0.00	1,000.00
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	28.00	0.00	28.00	(28.00)
03	0285	RENTS 0285	53,200.00	0.00	4,533.00	4,533.00	48,667.00
	<b>02 PURCHASE OF SERVICES</b>		<b>8,712,700.00</b>	<b>442,909.35</b>	<b>6,117,064.65</b>	<b>6,559,974.00</b>	<b>2,152,726.00</b>
	0304	BOOKS AND OTHER PUBLICATIONS 0304	3,300.00	0.00	0.00	0.00	3,300.00
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	1,000.00	0.00	0.00	0.00	1,000.00
	0310	ELECTRICAL AND COMMUNICATION 0310	50,000.00	0.00	0.00	0.00	50,000.00
	0312	FIRE FIGHTING AND SAFETY 0312	1,000.00	0.00	0.00	0.00	1,000.00
	0317	HOSPITAL AND LABORATORY 0317	3,000.00	0.00	0.00	0.00	3,000.00
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	1,000.00	0.00	0.00	0.00	1,000.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	1,000.00	0.00	0.00	0.00	1,000.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,000.00	0.00	0.00	0.00	1,000.00
	0325	PRINTING 0325	307,500.00	19,600.00	24,500.00	44,100.00	263,400.00
	0326	RECREATIONAL AND EDUCATIONAL 0326	4,000.00	418.80	0.00	418.80	3,581.20
<b>03 MATERIALS AND SUPPLIES</b>			<b>372,800.00</b>	<b>20,018.80</b>	<b>24,500.00</b>	<b>44,518.80</b>	<b>328,281.20</b>
04	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	0.00	468.68	0.00	468.68	(468.68)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	3,000.00	0.00	0.00	0.00	3,000.00
	0417	HOSPITAL AND LABORATORY 0417	1,000.00	0.00	0.00	0.00	1,000.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	1,000.00	0.00	0.00	0.00	1,000.00
	0430	FURNITURE AND FURNISHINGS 0430	6,500.00	0.00	0.00	0.00	6,500.00
	0499	OTHER EQUIPMENT (NOC) 0499	4,000.00	0.00	0.00	0.00	4,000.00
<b>04 EQUIPMENT</b>			<b>15,500.00</b>	<b>468.68</b>	<b>0.00</b>	<b>468.68</b>	<b>15,031.32</b>
<b>Div 2840 PUBLIC AFFAIRS</b>			<b>11,478,777.00</b>	<b>1,103,907.68</b>	<b>6,141,564.65</b>	<b>7,245,472.33</b>	<b>4,233,304.67</b>

**Div 2842 Planning & Environmental Services**  
as of Sept 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	200,000.00	54,971.77	0.00	54,971.77	145,028.23
	0101	PERM FULL TIME-CIVILIAN 0101	10,595,591.00	2,374,297.54	0.00	2,374,297.54	8,221,293.46
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	57,461.44	0.00	57,461.44	(57,461.44)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	141,442.05	0.00	141,442.05	(141,442.05)
	0121	TEMPORARY/SEASONAL 0121	780,000.00	165,848.75	0.00	165,848.75	614,151.25
	0161	OVERTIME-CIVILIAN 0161	238,000.00	39,610.77	0.00	39,610.77	198,389.23
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	36,000.00	4,309.91	0.00	4,309.91	31,690.09
	0181	SHIFT 0181	11,000.00	855.42	0.00	855.42	10,144.58
<b>01 PERSONAL SERVICES</b>			<b>11,860,591.00</b>	<b>2,838,797.65</b>	<b>0.00</b>	<b>2,838,797.65</b>	<b>9,021,793.35</b>
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	100.00	250.00	350.00	2,650.00
	0202	JANITORIAL SERVICES 0202	5,000.00	0.00	0.00	0.00	5,000.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	5,000.00	350.00	0.00	350.00	4,650.00
	0210	POSTAGE 0210	1,000.00	48.91	0.00	48.91	951.09
	0211	TRANSPORTATION 0211	20,500.00	7,433.06	0.00	7,433.06	13,066.94
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	20,500.00	14,670.00	0.00	14,670.00	5,830.00
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	500.00	0.00	0.00	0.00	500.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	0.00	95.00	0.00	95.00	(95.00)
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	20,397,700.00	100,510.36	15,192,359.46	15,292,869.82	5,104,830.18
	0255	DUES 0255	452,500.00	6,278.00	0.00	6,278.00	446,222.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	265,000.00	25,363.50	0.00	25,363.50	239,636.50
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	855,000.00	7,500.00	834,500.00	842,000.00	13,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	310,500.00	105,971.60	80,859.39	186,830.99	123,669.01
	0285	RENTS 0285	38,000.00	8,103.69	30,619.05	38,722.74	(722.74)
<b>02 PURCHASE OF SERVICES</b>			<b>22,374,200.00</b>	<b>276,424.12</b>	<b>16,138,587.90</b>	<b>16,415,012.02</b>	<b>5,959,187.98</b>
03	0301	AGRICULTURAL AND BOTANICAL 0301	50,000.00	490.00	0.00	490.00	49,510.00
	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,100.00	667.00	0.00	667.00	8,433.00
	0305	BUILDING AND CONSTRUCTION 0305	10,000.00	0.00	0.00	0.00	10,000.00
	0307	CHEMICALS AND GASES 0307	50,000.00	1,019.54	44,579.07	45,598.61	4,401.39
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	8,500.00	0.00	1,399.36	1,399.36	7,100.64
	0310	ELECTRICAL AND COMMUNICATION 0310	60,000.00	110.91	0.00	110.91	59,889.09
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	38,500.00	349.00	7,242.00	7,591.00	30,909.00
	0312	FIRE FIGHTING AND SAFETY 0312	5,000.00	0.00	9,702.00	9,702.00	(4,702.00)
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	0.00	0.00	0.00	10,000.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	11,000.00	1,409.03	2,219.00	3,628.03	7,371.97
	0317	HOSPITAL AND LABORATORY 0317	605,000.00	26,967.06	273,981.00	300,948.06	304,051.94
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	15,000.00	2,209.36	2,005.00	4,214.36	10,785.64
	0319	NAUTICAL AND AERONAUTICAL 0319	40,000.00	587.16	0.00	587.16	39,412.84
	0320	OFFICE MATERIALS AND SUPPLIES 0320	12,500.00	913.28	4,712.02	5,625.30	6,874.70
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	20,500.00	5,087.50	0.00	5,087.50	15,412.50
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	15,000.00	352.12	0.00	352.12	14,647.88
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	371,500.00	36,458.06	96,921.44	133,379.50	238,120.50
	0325	PRINTING 0325	18,000.00	740.00	0.00	740.00	17,260.00
<b>03 MATERIALS AND SUPPLIES</b>			<b>1,349,600.00</b>	<b>77,360.02</b>	<b>442,760.89</b>	<b>520,120.91</b>	<b>829,479.09</b>
04	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	18,400.00	0.00	0.00	0.00	18,400.00
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	5,250.00	0.00	0.00	0.00	5,250.00
	0412	FIRE FIGHTING AND EMERGENCY 0412	20,000.00	0.00	0.00	0.00	20,000.00
	0417	HOSPITAL AND LABORATORY 0417	424,000.00	0.00	32,090.49	32,090.49	391,909.51
	0418	JANITORIAL AND LAUNDRY 0418	15,000.00	0.00	0.00	0.00	15,000.00
	0420	OFFICE EQUIPMENT 0420	11,500.00	0.00	0.00	0.00	11,500.00
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	6,500.00	0.00	0.00	0.00	6,500.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	4,000.00	0.00	0.00	0.00	4,000.00
	0430	FURNITURE AND FURNISHINGS 0430	64,000.00	0.00	0.00	0.00	64,000.00
	0499	OTHER EQUIPMENT (NOC) 0499	15,000.00	0.00	0.00	0.00	15,000.00
<b>04 EQUIPMENT</b>			<b>583,650.00</b>	<b>0.00</b>	<b>32,090.49</b>	<b>32,090.49</b>	<b>551,559.51</b>
<b>Div 2842 PLANNING AND ENVIRONMENTAL SERVICES</b>			<b>36,168,041.00</b>	<b>3,192,581.79</b>	<b>16,613,439.28</b>	<b>19,806,021.07</b>	<b>16,362,019.93</b>

## **Revenue**

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Retail Customer Trend Report	Pg	16
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Water Statistics	Pg	18
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## CITY OF PHILADELPHIA

## WATER FUND

COMPARATIVE STATEMENT OF NET REVENUE COLLECTIONS FOR September 2014 &amp; 2013.

AND FISCAL YEAR TO DATE NET REVENUE COLLECTIONS THRU September 30, 2014 &amp; 2013.

	(A)	(B)	(D)	(E)	(F)	(G)	(H)	(I)	(J)
	Fiscal Year 2014*	Fiscal Year 2015 Budget Estimate	September-13	September-14	Year to Date Fiscal 2014	Year to Date Fiscal 2015	Increase (Decrease)	Necessary to Meet The Current Estimate	% of Budget Estimate Collected
<u>Water Revenue Bureau</u>									
Sales & Charges - Current	\$514,429,976	\$519,169,200	\$41,374,528	\$43,490,087	\$121,336,854	\$124,966,322	\$3,629,468	\$394,202,878	24.07%
Sales & Charges - Prior	\$34,755,949	\$47,324,000	\$3,964,098	\$4,599,072	\$16,490,328	\$20,133,086	\$3,642,758	\$27,190,914	42.54%
<b>Total Water &amp; Sewer Sales and Charges</b>	<b>\$549,185,925</b>	<b>\$566,493,200</b>	<b>\$45,338,626</b>	<b>\$48,089,159</b>	<b>\$137,827,182</b>	<b>\$145,099,408</b>	<b>\$7,272,226</b>	<b>\$421,393,792</b>	<b>25.61%</b>
Penalty	\$8,209,802	\$7,885,000	\$684,880	\$821,495	\$2,056,893	\$2,290,019	\$233,126	\$5,594,981	29.04%
Private Fire Service Connection	\$2,236,160	\$2,284,000	\$183,483	\$194,738	\$531,185	\$597,914	\$66,729	\$1,686,086	26.18%
Industrial Sewer Surcharge	\$4,252,307	\$6,020,000	\$409,457	\$160,165	\$1,480,784	\$968,365	(\$512,419)	\$5,051,635	16.09%
Miscellaneous Revenues	\$5,773,101	\$9,073,000	\$489,354	\$591,692	\$1,605,606	\$1,627,580	\$21,974	\$7,445,420	17.94%
<b>Total Water Revenue Bureau</b>	<b>\$569,657,295</b>	<b>\$591,755,200</b>	<b>\$47,105,800</b>	<b>\$49,857,249</b>	<b>\$143,501,650</b>	<b>\$150,583,286</b>	<b>\$7,081,636</b>	<b>\$441,171,914</b>	<b>25.45%</b>
<u>Water Department and Other Departments</u>									
Charges to Other Municipalities	\$31,641,654	\$34,200,000	\$2,542,022	\$3,087,590	\$8,029,711	\$9,099,317	\$1,069,606	\$25,100,683	26.61%
Interest Earnings	\$317,223	\$1,000,000	(\$45,536)	\$0	(\$270,895)	(\$148,813)	\$122,082	\$1,148,813	-14.88%
Contribution from the Sinking Fund Reserve	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.00%
Miscellaneous - Non Tax Revenue	\$5,730,878	\$5,115,800	\$550,665	\$442,857	\$1,344,340	\$5,355,115	\$4,010,775	(\$239,315)	104.68%
<b>Total Locally Generated Non-Tax Revenue</b>	<b>\$607,347,050</b>	<b>\$632,071,000</b>	<b>\$50,152,951</b>	<b>\$53,387,696</b>	<b>\$152,604,806</b>	<b>\$164,888,905</b>	<b>\$12,284,099</b>	<b>\$467,182,095</b>	<b>26.09%</b>
<u>Revenue From Other Governments</u>									
Reimbursement - Federal and State Programs	\$1,298,199	\$850,000	\$142,889	\$133,956	\$142,889	\$875,464	\$732,575	(\$25,464)	103.00%
<b>Total Revenue From Other Governments</b>	<b>\$1,298,199</b>	<b>\$850,000</b>	<b>\$142,889</b>	<b>\$133,956</b>	<b>\$142,889</b>	<b>\$875,464</b>	<b>\$732,575</b>	<b>(\$25,464)</b>	<b>103.00%</b>
<u>Revenue From Other Funds of The City</u>									
General Fund	\$29,909,108	\$30,324,000	\$0	\$0	\$0	\$0	\$0	\$30,324,000	0.00%
Aviation Fund	\$3,712,191	\$3,042,000	\$0	\$0	\$0	\$0	\$0	\$3,042,000	0.00%
Rate Stabilization Fund	\$0	\$47,927,000	\$0	\$0	\$0	\$0	\$0	\$47,927,000	0.00%
<b>Total Revenue From Other Funds</b>	<b>\$33,621,299</b>	<b>\$81,293,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$81,293,000</b>	<b>0.00%</b>
<b>Total Water Fund Revenue</b>	<b>\$642,266,548</b>	<b>\$714,214,000</b>	<b>\$50,295,840</b>	<b>\$53,521,652</b>	<b>\$152,747,695</b>	<b>\$165,764,369</b>	<b>\$13,016,674</b>	<b>\$548,449,631</b>	<b>23.21%</b>

\*Final 06/30/2014

\$642,266,548

City of Philadelphia		PHLQ0056 Retail Customer Account Trend Report							Report Run Date:		10/8/2014						
Basis2 Customer Billing System									Billing Month/Yr:		Sep-14						
Meter Size	5/8	3/4	1	1 1/4	1 1/2	2	3	4	6	8	10	12	Stormwater	Total Metered	Total Unmetered	Grand Total (Stormwater + Metered + Unmetered)	
<b>Current - Billed Accounts</b>																	
Number of Accounts	456,765	64	6,149	1	2,136	2,789	1,342	930	309	69	41	1	49,370	470,596	513	520,479	
Billed usage (CCF)	2,857,942	820	173,198	137	152,111	395,364	446,586	553,792	479,623	330,131	430,788	137	-	5,820,629	294	5,820,923	
Water Billing (\$)	13,709,635	\$ 3,289	\$ 643,637	\$ 457	\$ 497,726	\$ 1,195,671	\$ 1,334,665	\$ 1,622,092	\$ 1,332,756	\$ 872,690	\$ 1,094,959	\$ 977	\$ -	\$ 22,308,554	\$ 2,650	\$ 22,311,204	
Sewer Billing (\$)	\$10,844,418	\$ 2,626	\$ 509,387	\$ 396	\$ 424,992	\$ 1,113,532	\$ 1,152,057	\$ 1,357,026	\$ 1,107,258	\$ 708,601	\$ 1,016,534	\$ 1,100	\$ -	\$ 18,237,927	\$ 2,603	\$ 18,240,530	
Storm Water Billing (\$)	\$ 7,594,124	\$ 5,566	\$ 849,738	\$ 373	\$ 516,459	\$ 1,118,393	\$ 869,671	\$ 737,090	\$ 551,399	\$ 137,977	\$ 87,356	\$ 1,558	\$ 1,650,091	\$ 12,469,704	\$ 18,698	\$ 14,138,493	
<b>Total W/S/Storm Water Billing (\$)</b>	<b>\$32,148,177</b>	<b>\$ 11,481</b>	<b>\$ 2,002,762</b>	<b>\$ 1,226</b>	<b>\$ 1,439,177</b>	<b>\$ 3,427,596</b>	<b>\$ 3,356,393</b>	<b>\$ 3,716,208</b>	<b>\$ 2,991,413</b>	<b>\$ 1,719,268</b>	<b>\$ 2,198,849</b>	<b>\$ 3,635</b>	<b>\$ 1,650,091</b>	<b>\$ 53,016,185</b>	<b>\$ 23,951</b>	<b>\$ 54,690,227</b>	
<b>Current - Non-Billed Accounts</b>																	
Number of Accounts with USAGE	5,669	-	21	-	2	2	-	-	-	-	-	-	10	5,694	-	5,704	
Number of Accounts without USAGE	43,919	431	507	73	160	160	45	41	23	12	2	-	2,448	45,373	2,563	50,384	
Total Non-billed Accounts	49,588	431	528	73	162	162	45	41	23	12	2	-	2,458	51,067	2,563	56,088	
Billed usage (CCF)	69,634	-	403	-	79	814	-	-	-	-	-	-	65	70,930	-	70,995	
Water Billing (\$)	\$ 271,414	\$ 7	\$ 1,600	\$ -	\$ 291	\$ 2,627	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 234	\$ 275,939	\$ 12	\$ 276,185	
Sewer Billing (\$)	\$ 214,654	\$ 8	\$ 1,275	\$ -	\$ 253	\$ 2,324	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 182	\$ 218,514	\$ 14	\$ 218,710	
Storm Water Billing (\$)	\$ 396,297	\$ 372	\$ 2,397	\$ -	\$ 2,781	\$ 1,426	\$ 11	\$ 1,453	\$ -	\$ 87	\$ -	\$ -	\$ 20,721	\$ 404,824	\$ 5,980	\$ 431,525	
<b>Total Water-Sewer Billing (\$)</b>	<b>\$ 882,365</b>	<b>\$ 387</b>	<b>\$ 5,272</b>	<b>\$ -</b>	<b>\$ 3,325</b>	<b>\$ 6,377</b>	<b>\$ 11</b>	<b>\$ 1,453</b>	<b>\$ -</b>	<b>\$ 87</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 21,137</b>	<b>\$ 899,277</b>	<b>\$ 6,006</b>	<b>\$ 926,420</b>	
<b>Fire Service</b>																	
Number of Accounts	1	-	8	1	1	11	7	10	42	58	11	1	-	151	6,228	6,379	
Billed usage (CCF)	-	-	-	-	-	137	172	832	544	745	26	7,860	-	10,316	-	10,316	
Fire Service Charge (\$)	\$ 24	\$ -	\$ 168	\$ 24	\$ 24	\$ 264	\$ 168	\$ 240	\$ 1,763	\$ 3,584	\$ 1,045	\$ 130	\$ -	\$ 7,434	\$ 225,630	\$ 233,064	
Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 447	\$ 582	\$ 1,990	\$ 1,806	\$ 2,474	\$ 97	\$ 23,029	\$ -	\$ 30,425	\$ -	\$ 30,425	
Sewer Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 385	\$ 482	\$ 1,751	\$ 1,405	\$ 2,089	\$ 73	\$ -	\$ -	\$ 6,185	\$ -	\$ 6,185	
Storm Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
<b>Total Billing (\$)</b>	<b>\$ 24</b>	<b>\$ -</b>	<b>\$ 168</b>	<b>\$ 24</b>	<b>\$ 24</b>	<b>\$ 1,096</b>	<b>\$ 1,232</b>	<b>\$ 3,981</b>	<b>\$ 4,974</b>	<b>\$ 8,147</b>	<b>\$ 1,215</b>	<b>\$ 23,159</b>	<b>\$ -</b>	<b>\$ 44,044</b>	<b>\$ 225,630</b>	<b>\$ 269,674</b>	
<b>Sewer Only</b>																	
Number of Accounts	36	1	2	-	-	4	1	-	1	1	1	1	-	48	22	70	
Billed usage (CCF)	37	-	-	-	-	-	-	-	-	-	-	-	-	37	-	37	
Water Billing (\$)	\$ 177	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 177	\$ -	\$ 177	
Sewer Billing (\$)	\$ 878	\$ 25	\$ 755	\$ -	\$ -	\$ 226	\$ 52	\$ -	\$ -	\$ 51,366	\$ -	\$ -	\$ -	\$ 53,302	\$ 152	\$ 53,454	
Storm Water Billing (\$)	\$ 1,188	\$ 120	\$ 2,616	\$ -	\$ -	\$ 959	\$ 673	\$ -	\$ -	\$ 4,572	\$ -	\$ -	\$ -	\$ 10,128	\$ 6,988	\$ 17,116	
<b>Total Water-Sewer Billing (\$)</b>	<b>\$ 2,243</b>	<b>\$ 145</b>	<b>\$ 3,371</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 1,185</b>	<b>\$ 725</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 55,938</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 63,607</b>	<b>\$ 7,140</b>	<b>\$ 70,747</b>	
<b>Grand Total</b>																	
Number of Accounts	506,390	496	6,687	75	2,299	2,966	1,395	981	375	140	55	3	51,828	521,862	9,326	583,016	
Billed usage (CCF)	2,927,613	820	173,601	137	152,190	396,315	446,758	554,624	480,167	330,876	430,814	7,997	65	5,901,912	294	5,902,271	
Water Billing (\$)	\$13,981,226	\$ 3,296	\$ 645,237	\$ 457	\$ 498,017	\$ 1,198,745	\$ 1,335,247	\$ 1,624,082	\$ 1,334,562	\$ 875,164	\$ 1,095,056	\$ 24,006	\$ 234	\$ 22,615,095	\$ 2,662	\$ 22,617,991	
Sewer Billing (\$)	\$11,059,950	\$ 2,659	\$ 511,417	\$ 396	\$ 425,245	\$ 1,116,467	\$ 1,152,591	\$ 1,358,777	\$ 1,108,663	\$ 762,056	\$ 1,016,607	\$ 1,100	\$ 182	\$ 18,515,928	\$ 2,769	\$ 18,518,879	
Fire Service Charge (\$)	\$ 24	\$ -	\$ 168	\$ 24	\$ 24	\$ 264	\$ 168	\$ 240	\$ 1,763	\$ 3,584	\$ 1,045	\$ 130	\$ -	\$ 7,434	\$ 225,630	\$ 233,064	
Storm Water Billing (\$)	\$ 7,991,609	\$ 6,058	\$ 854,751	\$ 373	\$ 519,240	\$ 1,120,778	\$ 870,355	\$ 738,543	\$ 551,399	\$ 142,636	\$ 87,356	\$ 1,558	\$ 1,670,812	\$ 12,884,656	\$ 31,666	\$ 14,587,134	
<b>Total Billing (\$)</b>	<b>\$33,032,809</b>	<b>\$ 12,013</b>	<b>\$ 2,011,573</b>	<b>\$ 1,250</b>	<b>\$ 1,442,526</b>	<b>\$ 3,436,254</b>	<b>\$ 3,358,361</b>	<b>\$ 3,721,642</b>	<b>\$ 2,996,387</b>	<b>\$ 1,783,440</b>	<b>\$ 2,200,064</b>	<b>\$ 26,794</b>	<b>\$ 1,671,228</b>	<b>\$ 54,023,113</b>	<b>\$ 262,727</b>	<b>\$ 55,957,068</b>	
Billed volume, million gallons	Small meters	2,190							Billed volume, million gallons	Large Meter Accounts	2,224			Total Billed volume, million gallons		4,415	
Billed volume, million gallons per day	(5/8", 3/4")	73.0							Billed volume, million gallons per day		74.1			Billed volume, million gallons per day		147.2	



**PHILLY STAT**

Performance Measure	Unit	DEPT-WIDE PERFORMANCE MEASURES							YTD, Avg. or Variance	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
<b>WATER FUND REVENUE Cumulative Revenue</b>	Act. \$	\$60,245,115	\$112,462,330	\$166,054,781					\$60,245,115	#VALUE!	\$52,914,216	\$52,914,216	\$657,029,476	\$645,187,867
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$52,914,216	\$52,914,216	\$676,202,420	
FY' 14 Actuals	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$210,751,103	\$254,244,152	\$303,232,362	\$354,556,517	\$657,029,476		\$0	\$0	-\$19,172,944	
FY' 14 Targets	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$204,463,628	\$255,180,298	\$300,470,811	\$350,532,320	\$676,202,420	8.9%	\$50,578,672	\$50,578,672	\$611,980,099	
<b>WATER DEPARTMENT Cumulative Obligations</b>	Act. \$	\$79,548,041	\$102,941,194	\$121,275,854					\$79,548,041	#VALUE!	\$63,400,563	\$63,400,563	\$305,226,625	\$299,689,238
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$63,400,563	\$63,400,563	\$322,392,448	
FY' 14 Actuals	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$134,676,383	\$150,127,570	\$179,930,520	\$191,411,859	\$305,226,625		\$0	\$0	-\$17,165,823	
FY' 14 Targets	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$130,471,085	\$157,960,187	\$175,878,687	\$197,036,789	\$322,392,448	24.7%	\$43,772,616	\$43,772,616	\$302,561,110	
<b>WATER DEPARTMENT Cumulative Overtime</b>	Act. \$	\$1,012,618	\$2,010,661	\$2,970,953					\$1,012,618	#VALUE!	\$985,667	\$985,667	\$13,933,674	\$12,455,314
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$985,667	\$985,667	\$13,006,669	\$12,545,109
FY' 14 Actuals	\$	\$985,667	\$1,896,778	\$2,816,287	\$3,792,233	\$4,801,093	\$6,414,463	\$7,999,994	\$13,933,674		\$0	\$0	\$927,005	-\$89,795
FY' 14 Targets	\$	\$985,667	\$1,896,778	\$3,283,237	\$4,252,037	\$5,310,237	\$6,406,037	\$7,541,637	\$13,006,669	7.8%	\$1,008,209	\$1,008,209	\$12,455,314	

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

\* Quarterly data is actual, other months are averages.

PStat14

## WATER STATISTICS – AUGUST 2014

The Philadelphia Water Department distributed an average of 230.4 mgd of water from its treatment facilities during the month of August. This number is lower than August 2013 (237.7 mgd).

Water Revenue records show that for this August, 144.0 mgd of water was billed to customers throughout the City and suburbs. This figure is lower than last August (163.8 mgd). This reduction is primarily the result of Bucks County ending their supply contract with the PWD.

### ***Unbilled water increased to 91.9 mgd.***

The following table shows water statistic trends for the previous twelve month period.

	Water Delivery (MGD)	Billed Consumption* (MGD)			Unbilled Water (MGD)	# of Accounts*		
		City	Exports	Total		Large	Small**	Total
10/12 – 9/13	236.4	135.8	14.4	150.1	<b>86.3</b>	12,842	460,431	473,273
11/12 –10/13	235.9	134.0	14.6	148.6	<b>87.4</b>	12,955	460,313	473,268
12/12 –11/13	235.6	133.7	14.7	148.3	<b>87.3</b>	13,010	460,448	473,458
1/13 –12/13	235.6	135.5	14.7	150.2	<b>85.5</b>	13,070	460,546	473,616
2/13 –1/14	237.1	133.6	15.1	148.6	<b>88.5</b>	13,129	460,572	473,701
3/13 –2/14	238.4	134.1	15.0	149.1	<b>89.3</b>	13,191	460,611	473,802
4/13 –3/14	239.0	134.1	15.0	149.1	<b>89.9</b>	13,247	460,640	473,888
5/13 –4/14	239.2	133.5	14.9	148.4	<b>90.8</b>	13,296	460,709	474,005
6/13 –5/14	239.2	133.1	14.8	148.0	<b>91.2</b>	13,345	460,947	474,292
7/13 –6/14	239.4	132.6	14.6	147.2	<b>92.2</b>	13,390	461,066	474,456
8/13 –7/14	238.0	133.2	14.0	147.2	<b>90.8</b>	13,433	461,044	474,476
9/13 –8/14	237.4	132.6	12.9	145.5	<b>91.9</b>	13,478	460,993	474,471

\* Does not include Sewer Only (60) and unbilled accounts \*\* 5/8" and 3/4" meters

### Leak Detection Program


During August 2014, Leak Detection crews surveyed **70** miles of pipeline and confirmed the abatement of **3** leaks detected during these or previous surveys. Difficult-to-locate leaks were referred to Leak Detection for pinpointing, which resulted in the abatement of **35** additional leaks for the month. Savings attributed to these repairs are as follows:

	August 2014	Fiscal Year to date
Quantity of leakage abated, MGD	0.73	1.45
Annual cost to PWD if leaks unabated	\$92,400	\$182,600
Crew costs – Detection/Abatement	\$117,900	\$233,700

\* These totals do not represent all leaks repaired by the PWD during August 2014.

**Itron/Philadelphia - Monthly Control Day Readings - Period: 2014-09 (08/22/2014 - 09/21/2014)**

Control	Total	Meters	Missed	Pct
Day	Meters	Read	Reads	Read
1	8074	7903	171	97.88%
2	8024	7939	85	98.94%
3	8189	8110	79	99.04%
4	7811	7650	161	97.94%
5	7736	7576	160	97.93%
6	8068	7827	241	97.01%
7	9149	8937	212	97.68%
8	8932	8746	186	97.92%
9	8676	8410	266	96.93%
10	8393	8188	205	97.56%
11	8763	8475	288	96.71%
12	10024	9760	264	97.37%
13	8406	8224	182	97.83%
14	8012	7718	294	96.33%
15	6947	6595	352	94.93%
16	8516	8358	158	98.14%
17	8048	7969	79	99.02%
18	7632	7499	133	98.26%
19	8037	7937	100	98.76%
20	7034	6804	230	96.73%
21	8027	7820	207	97.42%
22	5535	5291	244	95.59%
23	7109	6847	262	96.31%
24	6802	6609	193	97.16%
25	5598	5420	178	96.82%
26	8495	8415	80	99.06%
27	8788	8701	87	99.01%
28	9741	9646	95	99.02%
29	7529	7231	298	96.04%
30	7575	7285	290	96.17%
31	7869	7763	106	98.65%
32	8518	8425	93	98.91%
33	9070	8982	88	99.03%
34	7850	7690	160	97.96%
35	7441	7214	227	96.95%
36	7971	7657	314	96.06%
37	8558	8290	268	96.87%
38	8776	8585	191	97.82%
39	9197	9034	163	98.23%
40	9191	9005	186	97.98%
41	8988	8902	86	99.04%
42	6952	6721	231	96.68%
43	8822	8651	171	98.06%
44	8827	8662	165	98.13%
45	8411	8267	144	98.29%
46	9233	9172	61	99.34%
47	9513	9427	86	99.10%
48	9661	9550	111	98.85%

Control	Total	Meters	Missed	Pct
Day	Meters	Read	Reads	Read
49	8605	8449	156	98.19%
50	8738	8510	228	97.39%
51	6060	5782	278	95.41%
52	6109	5792	317	94.81%
53	6864	6642	222	96.77%
54	8243	7988	255	96.91%
55	9799	9620	179	98.17%
56	7284	7110	174	97.61%
57	5938	5662	276	95.35%
58	6026	5760	266	95.59%
59	8764	8679	85	99.03%
60	9492	9399	93	99.02%
	<b>486,440</b>	<b>475,280</b>	<b>11,160</b>	<b>97.71%</b>
<b>Adjustment Details</b>				
		Over 30 Days	Within 30 Days	
Bad Pipe Condition		1	0	
Can Not Locate		1	0	
Change Out		95	0	
Found Complete		10	0	
No Response		3202	4	
Obstruction		1	0	
PWD Change Out		232	23	
Refused		12	0	
Theft		21	0	
Vacant Property		2384	1	
<b>Total:</b>		<b>5959</b>	<b>28</b>	
<b>Adjusted Totals</b>				
	<b>Total Meters</b>	<b>Meters</b>	<b>Missed</b>	<b>Pct</b>
		<b>Read</b>	<b>Reads</b>	<b>Read</b>
	<b>480,481</b>	<b>475,280</b>	<b>5,201</b>	<b>98.92%</b>
				<b>\$0.30</b>
				<b>\$144,960.40</b>
<b>Monthly Reading Acceptance - 2014-09</b>				
<b>Manager, Itron Outsource Operations / Date</b>				
 10/16/14				
<b>Director, Philadelphia Municipal Authority / Date</b>				

## **Personnel**

Overtime Report Pg 21

Sick Leave Usage Pg 22

Injured on Duty Pg 23

Vehicle Accidents Pg 24

Payroll Report of Employee Count and Overtime for Permanent Employees for Pay periods 9/26 and 10/10/2014			
Fund Name	Employees in Pay Status (#)	September Base Pay (\$)	September Overtime Pay (\$)
<b>Capital</b>	<b>211</b>	<b>978,024</b>	<b>18,636</b>
<b>Environmental Services</b>	<b>16</b>	<b>410,550</b>	<b>252</b>
MTL R&R	4	12,558	-
OFFICE OF WATERSHEDS	4	131,345	84
PLAN & RESEARCH	2	127,249	84
PLAN & RESEARCH R&R	4	131,850	84
WW LABS/CENTRAL LAB.	2	7,548	-
<b>Finance</b>	<b>3</b>	<b>7,817</b>	<b>-</b>
ACCOUNTING R&R	3	7,817	-
<b>Engineering &amp; Design</b>	<b>192</b>	<b>559,658</b>	<b>18,384</b>
CONSTRUCTION	98	232,888	15,937
DESIGN	52	245,263	84
PROJECTS CONTROL	6	20,061	-
SURVEY	36	61,446	2,364
<b>Operating</b>	<b>1732</b>	<b>6,009,572</b>	<b>983,210</b>
<b>Environmental Services</b>	<b>188</b>	<b>576,696</b>	<b>6,775</b>
MTL R&R	3	17,021	-
OFFICE OF WATERSHEDS	45	213,711	-
PLAN & RESEARCH	36	94,608	-
PLAN & RESEARCH R&R	2	8,518	-
WW LABS/CENTRAL LAB.	102	242,838	6,775
<b>Finance</b>	<b>138</b>	<b>436,322</b>	<b>57,994</b>
ACCOUNTING	20	70,446	3,305
FACILITIES MANAGEMENT	80	236,530	38,403
FIN & RATES	8	40,879	-
MACHINE SHOP	7	22,904	-
SECURITY	23	65,563	16,286
<b>Human Resources and Administration</b>	<b>44</b>	<b>208,750</b>	<b>3,848</b>
ADMINISTRATION	10	31,365	2,671
GEN. SUPPORT & EXEC.	14	108,481	-
PERSONNEL	13	42,129	981
SAFETY	4	17,395	-
TRAINING	3	9,381	195
<b>Operations</b>	<b>1302</b>	<b>4,571,624</b>	<b>902,190</b>
BAXTER WTP	49	167,000	27,284
BELMONT WTP	51	175,777	29,346
COLLECTOR SYS SUP	10	54,856	906
CONVEYANCE HQ	4	22,186	-
CUSTOMER SERVICE	24	72,811	14,104
DELINQU & RESTO SERV	44	127,686	59,375
DISTRIBUTION	240	814,630	255,548
FLOW CONTROL	67	251,808	38,399
INDUSTRIAL WASTE	15	93,474	11,540
INLET CLEANING	94	267,444	42,510
LOAD CONTROL	25	100,808	8,446
MATERIALS MGT	37	92,303	3,320
METER SHOP	50	144,416	23,406
NEWPCP	112	448,112	70,475
OPERATIONS ADMIN	11	66,830	2,458
PLUMBING REPAIRS PROG	10	32,324	7,573
PUMPING	47	141,169	30,478
QUEEN LANE WTP	50	176,728	28,380
SEWER MAINTENANCE	179	529,420	112,927
SEWPCP	61	389,707	70,961
SWWPCP	117	378,483	64,710
TREATMENT HQ	5	23,651	45
<b>Public Affairs</b>	<b>40</b>	<b>139,246</b>	<b>12,403</b>
CUSTOMER INFORMATION	18	46,891	1,786
PUB REL./EDUC/GOV'T	22	92,355	10,616
<b>Engineering &amp; Design</b>	<b>20</b>	<b>76,935</b>	<b>-</b>
DESIGN	7	34,791	-
ONE CALL UNIT	13	42,144	-
<b>Grand Total</b>	<b>1943</b>	<b>6,987,596</b>	<b>1,001,847</b>

SICK LEAVE USAGE															
Average Number of Workdays Used per Employee															
	FY15 Actual Through September						Annual Leave Days Per Employee								
							FY14 Actual Through September						FY14 Actual	FY13 Actual	
	Paid Sick				Unpaid Sick	Paid and Unpaid Sick	Paid Sick				Unpaid Sick	Paid and Unpaid Sick	Paid and Unpaid Sick	Paid and Unpaid Sick	
	Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days	Days*2	0-2 days	3-5 days	>6 days	Total Days	Total Days	Total Days	Total Days	
PWD															
Water Treatment HQ	6.21	1.45	0.88	3.88	0.00	6.21	1.83	1.83	0.00	0.00	0.00	1.83	14.41	17.11	
Customer Service	5.44	2.52	0.38	2.54	0.00	5.44	3.12	2.10	0.00	1.02	0.00	3.12	18.98	13.32	
Plumbing Repair	4.72	3.16	1.56	0.00	0.00	4.72	3.64	3.08	0.00	0.56	0.00	3.64	13.05	12.64	
SEWPC Plant	3.83	3.13	0.41	0.29	0.00	3.83	2.97	2.45	0.38	0.14	0.00	2.97	12.96	11.62	
Industrial Waste	3.62	2.24	0.22	1.16	0.00	3.62	3.04	2.12	0.00	0.92	0.00	3.04	11.65	11.27	
Sewer Maintenance	3.36	2.67	0.29	0.40	0.01	3.37	3.12	2.43	0.28	0.41	0.00	3.12	10.73	11.32	
Finance	3.22	2.31	0.18	0.73	0.00	3.22	2.51	2.08	0.17	0.26	0.00	2.51	14.44	13.25	
Meter Shop	3.21	2.38	0.38	0.45	0.05	3.26	2.30	2.06	0.06	0.18	0.00	2.30	12.51	14.08	
SWWPC Plant	3.18	2.25	0.37	0.56	0.00	3.18	2.51	1.98	0.12	0.41	0.02	2.53	10.83	10.13	
Distribution	3.17	2.38	0.32	0.47	0.01	3.18	2.72	2.06	0.32	0.34	0.03	2.75	12.12	10.39	
Flow Control	3.02	1.43	0.29	1.30	0.00	3.02	1.63	1.51	0.12	0.00	0.00	1.63	11.73	13.54	
Baxter WT Plant	2.91	1.96	0.22	0.73	0.00	2.91	2.50	1.99	0.26	0.25	0.00	2.50	9.96	10.74	
PWD Average	2.82	2.12	0.25	0.45	0.00	2.82	2.48	1.97	0.20	0.31	0.00	2.48	11.22	11.33	
Materials Management	2.81	2.63	0.07	0.11	0.02	2.83	2.53	2.27	0.26	0.00	0.02	2.55	9.91	7.17	
Operations Administration	2.76	0.96	0.00	1.80	0.00	2.76	0.65	0.65	0.00	0.00	0.00	0.65	4.68	13.61	
NEWPC Plant	2.64	2.28	0.18	0.18	0.00	2.64	2.84	1.92	0.15	0.77	0.02	2.86	11.40	10.79	
Security	2.54	2.16	0.38	0.00	0.00	2.54	2.04	1.69	0.13	0.22	0.00	2.04	11.50	11.72	
Pumping	2.51	1.77	0.24	0.50	0.00	2.51	2.30	1.65	0.30	0.35	0.00	2.30	8.35	3.73	
Projects Control & 1 Call	2.39	2.39	0.00	0.00	0.00	2.39	1.80	1.60	0.20	0.00	0.00	1.80	12.13	10.48	
Inlet Cleaning	2.39	2.22	0.17	0.00	0.00	2.39	2.83	2.59	0.19	0.05	0.00	2.83	5.65	9.27	
Queen Lane WT Plant	2.27	1.99	0.20	0.08	0.00	2.27	2.18	1.79	0.26	0.13	0.00	2.18	7.92	13.74	
Delinquency & Restoration	2.15	1.87	0.28	0.00	0.00	2.15	3.19	1.96	0.32	0.91	0.00	3.19	3.45	11.27	
Public Affairs	2.10	1.97	0.13	0.00	0.11	2.21	2.17	1.77	0.14	0.26	0.02	2.19	9.16	9.06	
Belmont WT Plant	2.07	1.82	0.16	0.09	0.00	2.07	2.23	2.08	0.06	0.09	0.00	2.23	11.07	8.27	
Planning & Research	2.00	1.10	0.07	0.83	0.00	2.00	1.51	1.36	0.00	0.15	0.00	1.51	13.54	11.76	
Admin. & HR Division	1.86	1.66	0.20	0.00	0.04	1.90	2.74	2.29	0.33	0.12	0.00	2.74	10.14	11.16	
Load Control	1.62	1.30	0.00	0.32	0.00	1.62	1.23	1.23	0.00	0.00	0.00	1.23	7.71	8.17	
Design	1.57	1.57	0.00	0.00	0.00	1.57	1.58	1.33	0.25	0.00	0.00	1.58	4.71	7.66	
Watersheds	1.39	1.08	0.05	0.26	0.00	1.39	1.41	1.28	0.13	0.00	0.00	1.41	5.30	9.33	
Water Conveyance HQ	1.32	0.61	0.00	0.71	0.00	1.32	0.69	0.69	0.00	0.00	0.00	0.69	9.45	10.71	
Collector System Support	1.21	1.21	0.00	0.00	0.00	1.21	0.85	0.85	0.00	0.00	0.00	0.85	11.28	9.74	
BLS	1.09	0.57	0.28	0.24	0.00	1.09	0.98	0.74	0.09	0.15	0.00	0.98	6.86	7.66	
Survey	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.09	10.34	
Construction	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.79	7.38	

\*1 Calculated as an estimate based on Fiscal Year to Date usage.

\*2 PWD units are ranked highest to lowest based on the annualized estimate of the total number of sick days used per employee.

## INJURED ON DUTY

PWD	Fiscal Year 2015 (cumulative)				Fiscal Year 2014				Fiscal Year 2013			
	Injuries				Injuries				Injuries			
	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total
<b>Operations</b>	<b>14</b>	<b>8</b>	<b>29</b>	<b>51</b>	<b>53</b>	<b>77</b>	<b>133</b>	<b>263</b>	<b>41</b>	<b>76</b>	<b>102</b>	<b>219</b>
Sewer Maint.	4	2	7	13	15	18	16	49	7	18	23	48
Inlet Cleaning	3	1	5	9	4	13	18	35	9	10	31	50
Distribution	4	3	7	14	18	13	18	49	11	19	10	40
SWWPCP	1	0	4	5	3	3	17	23	4	5	9	18
Load Control	0	0	1	1	0	1	1	2	0	0	0	0
Delinquency & Restoration	1	0	0	1	0	1	0	1	1	3	0	4
Flow Control	0	0	0	0	4	6	9	19	2	3	3	8
Pumping	0	0	0	0	2	2	12	16	3	1	2	6
NEWPCP	0	0	1	1	1	5	7	13	0	7	8	15
Queen Lane	0	0	2	2	1	3	5	9	1	0	1	2
Customer Service	0	0	0	0	0	2	6	8	1	0	3	4
SEWPCP	0	1	1	2	1	3	4	8	2	4	1	7
Materials Management	0	1	0	1	2	1	3	6	0	2	5	7
Baxter	0	0	0	0	0	1	3	4	0	0	2	2
Plumbing Repairs	0	0	0	0	1	0	3	4	0	0	0	0
Conveyance HQ	0	0	0	0	0	2	1	3	0	0	0	0
Belmont	0	0	1	1	0	3	2	5	0	3	1	4
Industrial Waste	0	0	0	0	1	0	4	5	0	0	1	1
Meter Shop	1	0	0	1	0	0	2	2	0	0	1	1
Security	0	0	0	0	0	0	1	1	0	1	0	1
Operations Administration	0	0	0	0	0	0	1	1	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0	0	1	1
Collector Support	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0									
<b>Planning &amp; Engineering</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>6</b>	<b>9</b>	<b>15</b>	<b>2</b>	<b>7</b>	<b>10</b>	<b>19</b>
Survey	0	0	0	0	0	5	3	8	2	3	4	9
BLS	0	0	0	0	0	1	6	7	0	1	6	7
Projects Control	0	0	0	0	0	0	0	0	0	0	0	0
Design	0	0	0	0	0	0	0	0	0	0	0	0
Construction	0	0	0	0	0	0	0	0	0	3	0	3
Planning & Research	0	0	0	0	0	0	0	0	0	0	0	0
Watersheds	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0									
<b>Human Resources</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>7</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>7</b>
Public Affairs	0	0	0	0	0	2	0	2	0	2	0	2
Finance & Admin.	0	0	1	1	7	0	7	20	1	0	0	1
Fac. Mgmt. & Mach. Shop	1	0	2	3	7	6	7	20	2	3	6	11
<b>PWD TOTALS</b>	<b>15</b>	<b>9</b>	<b>32</b>	<b>56</b>	<b>60</b>	<b>92</b>	<b>156</b>	<b>308</b>	<b>46</b>	<b>88</b>	<b>125</b>	<b>259</b>

VEHICLE ACCIDENT REPORT									
PWD Group	FY 2015 -(Cumulative)			FY 2014			FY 2013		
	Preventable	Non-Preventable	TOTALS	Preventable	Non-Preventable	Totals	Preventable	Non-Preventable	Totals
<u>Subtotal</u>	<u>14</u>	<u>17</u>	<u>31</u>	<u>79</u>	<u>112</u>	<u>191</u>	<u>41</u>	<u>53</u>	<u>94</u>
Distribution	7	5	12	21	30	51	11	10	21
Sewer Maintenance	2	6	8	17	27	44	11	15	26
Inlet Cleaning	1	0	1	13	14	27	7	10	17
Pumping	2	1	3	6	11	17	2	2	4
Delinquency & Restoration	0	2	2	7	7	14	0	1	1
Flow Control	1	1	2	2	9	11	0	1	1
NEWPCP	0	0	0	2	2	4	4	3	7
SEWPCP	0	0	0	4	0	4	2	1	3
SWWPCP	0	0	0	2	1	3	0	1	1
Baxter	0	0	0	0	2	2	0	0	0
Plumbing Repairs	0	0	0	0	2	2	0	0	0
Customer Service	0	1	1	2	2	4	1	3	4
Security	1	0	1	0	1	1	0	0	0
Metering	0	1	1	1	2	3	2	5	7
Queen Lane	0	0	0	0	0	0	1	0	1
Load Control	0	0	0	0	1	1	0	1	1
Collector Support	0	0	0	0	0	0	0	0	0
Operations Admin.	0	0	0	0	0	0	0	0	0
Belmont	0	0	0	0	0	0	0	0	0
Industrial Waste	0	0	0	2	1	3	0	0	0
Synagro/BRC	0	0	0	0	0	0	0	0	0
Conveyance HQ	0	0	0	0	0	0	0	0	0
Materials Management	0	0	0	0	0	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0
<u>Planning &amp; Engineering</u>	<u>2</u>	<u>1</u>	<u>3</u>	<u>4</u>	<u>11</u>	<u>15</u>	<u>3</u>	<u>4</u>	<u>7</u>
BLS	1	0	1	4	3	7	0	1	1
Survey	0	0	0	0	4	4	0	0	0
Construction	1	1	2	0	3	3	1	2	3
Design	0	0	0	0	0	0	0	0	0
Planning & Research	0	0	0	0	0	0	1	1	2
Watersheds	0	0	0	0	1	1	1	0	1
<u>IS&amp;T</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<u>Human Resources</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<u>Finance &amp; Admin.</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>
Fac. Mgmt. & Mach. Shop	1	2	3	2	4	6	1	3	4
<u>Public Affairs</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>1</u>
<b>PWD TOTALS</b>	<b>17</b>	<b>20</b>	<b>37</b>	<b>85</b>	<b>129</b>	<b>214</b>	<b>45</b>	<b>61</b>	<b>106</b>

\*Accidents are presently not being categorized as Preventable/non-preventable.



## **Energy Use**

Billing Summary - Wastewater	Pg	26
Billing Summary - Water	Pg	27
Heating Gas Bill	Pg	28

## September 2014 Billing Summary

	Billing Period	Power Factor *	Demand (Kw)			Usage Kwh	Cost				FY 15 YTD	
			on pk	off pk	plc**		PPL	PECO	Total	Unit	Kwh	Cost
<b>Southwest</b>	9/2 - 9/29	96.1	8237	8755	6163	4,769,925	\$ 346,162	\$ 42,506	\$ 388,668	0.0815	16,013,871	\$ 1,296,582
<b>Northeast</b>	9/2 - 9/29	97.9	5815	5959	5041	1,383,296	\$ 100,388	\$ 26,954	\$ 127,342	0.0921	2,270,010	\$ 235,016
<b>Southeast</b>	8/30 - 10/1	98.2	2981	3249	1243	1,464,398	\$ 106,274	\$ 14,569	\$ 120,843	0.0825	4,230,816	\$ 351,072
<b>Cent Sch PS</b>	8/30 - 10/1	94.7	1619	1980	775	556,682	\$ 40,399	\$ 8,199	\$ 48,598	0.0873	1,631,193	\$ 143,505
<b>WW HQ</b>	9/2 - 10/1	--	197	160	184	68,080	\$ 4,941	\$ 1,470	\$ 6,411	0.0942	230,960	\$ 21,328
<b>Neil Dr</b>	9/2 - 10/1	--	83	68	142	33,120	\$ 2,404	\$ 765	\$ 3,169	0.0957	104,760	\$ 10,494
<b>Mingo Cr</b>	8/30 - 10/1	--	715	1089	15	26,978	\$ 1,958	\$ 3,630	\$ 5,588	0.2071	85,484	\$ 20,310
<b>43rd st PS</b>	9/2 - 10/1	--	69	69	65	21,216	\$ 1,540	\$ 639	\$ 2,179	0.1027	70,560	\$ 7,055
<b>Venice Isle PS</b>	9/2 - 9/29	--	125			77,952	\$ 5,657	\$ 1,164	\$ 6,821	0.0875	165,120	\$ 15,161
<b>BLS</b>	8/23 - 9/24	92.2	553	540	554	244,221	\$ 17,724	\$ 3,071	\$ 20,795	0.0851	730,126	\$ 62,132

\* Power factor penalty levied when < 90

\*\*PLC - peak load contribution - changes every June, average of the five highest hourly loads in the PJM territory for the previous year

 contract minimum

	<u>September</u>				<u>FY 15 YTD</u>		
	<u>kwh</u>	<u>cost</u>	<u>unit cost</u>		<u>kwh</u>	<u>cost</u>	<u>unit cost</u>
<b>Total Water</b>	11,267,460	\$ 915,239	0.0812		32,233,442	2,632,005	0.0817
<b>Total Wastewater</b>	8,645,868	\$ 730,414	0.0845		25,532,900	2,162,655	0.0847
<b>PWD Total ++</b>	19,913,328	\$ 1,645,653	0.0826		57,766,342	\$ 4,794,660	0.0830
++ represents over 99.5 % of total usage and costs							

## September 2014 Billing Summary

	Billing Period	Power Factor*	Demand (Kw)			Usage Kwh	Cost				FY 15 YTD	
			on pk	off pk	plc**		PPL	PECO	Total	unit	Kwh	Cost
<b>Baxter WTP</b>	8/23 - 9/24	89.0	524	653	374	311,895	\$ 22,635	\$ 3,181	\$ 25,816	0.0828	895,412	\$ 74,334
<b>Belmont WTP</b>	8/22 - 9/23	96.4	354	461	198	180,109	\$ 13,071	\$ 2,200	\$ 15,271	0.0848	530,676	\$ 45,037
<b>Queen Lane WTP</b>	8/23 - 9/22	77.2	614	536	532	265,365	\$ 19,258	\$ 3,301	\$ 22,559	0.0850	787,143	\$ 66,976
<b>Torresdale PS</b>	8/22 - 9/24	95.6	3334	4001	3108	2,430,265	\$ 176,369	\$ 19,522	\$ 195,891	0.0806	6,817,104	\$ 553,034
<b>Lardner's Pt PS</b>	8/23 - 9/24	100	2737	4223	2798	2,344,657	\$ 170,156	\$ 18,642	\$ 188,798	0.0805	6,857,477	\$ 553,947
<b>Bel RWPS</b>	8/23 - 9/24	99.8	2130	3577	1999	1,921,983	\$ 139,482	\$ 15,153	\$ 154,635	0.0805	5,359,057	\$ 434,053
<b>QL RWPS</b>	8/23 - 9/24	99.9	2670	4411	916	2,001,443	\$ 145,248	\$ 16,909	\$ 162,157	0.0810	5,818,496	\$ 474,981
<b>QL PS (new)</b>	8/23 - 9/24	92.9	633	1013	611	544,402	\$ 39,508	\$ 4,596	\$ 44,104	0.0810	1,602,806	\$ 130,043
<b>Bel HSPS</b>	8/21 - 9/22	98.5	383	552	405	249,154	\$ 18,082	\$ 2,494	\$ 20,576	0.0826	682,819	\$ 56,575
<b>East Park</b>	8/23 - 9/24	98.3	121	610	--	168,959	\$ 12,262	\$ 1,953	\$ 14,215	0.0841	490,702	\$ 41,361
<b>EOL PS</b>	8/23 - 9/24	93.8	473	477	419	331,435	\$ 24,053	\$ 2,820	\$ 26,873	0.0811	920,434	\$ 75,138
<b>WOL PS</b>	8/23 - 9/24		239	261	165	136,865	\$ 9,933	\$ 1,535	\$ 11,468	0.0838	335,263	\$ 28,799
<b>Rox PS</b>	8/23 - 9/24	88.7	193	350	94	128,275	\$ 9,309	\$ 1,568	\$ 10,877	0.0848	405,849	\$ 34,182
<b>Fox Chase PS</b>	8/21 - 9/22		236	272	142	153,200	\$ 11,118	\$ 2,046	\$ 13,164	0.0859	414,400	\$ 35,729
<b>Chestnut Hill PS</b>	8/23 - 9/24	52.4	28	18	--	8,973	\$ 651	\$ 252	\$ 903	0.1006	23,964	\$ 2,449
<b>Water HQ</b>	8/24 - 9/23	88.4	212	176	215	90,480	\$ 6,566	\$ 1,366	\$ 7,932	0.0877	291,840	\$ 24,419

\* Power factor penalty levied when < 90

## -- estimated data

\*\*PLC - peak load contribution - changes every June  
average of the five highest hourly loads  
in the PJM territory for the previous year



contract minimum



power factor adjustment

# PWD MUNICIPAL ACCOUNT PGW BILLINGS

SEPTEMBER 2014 (August 15 - September 15)

MS Rate Unit Cost - \$1.20/ccf

FACILITY	METER #	SEPTEMBER		FY 15 YTD	
		USAGE (ccf)	COST (\$)	USAGE (ccf)	COST (\$)
<b>BAXTER WTP</b>	2024225	2,788	\$ 3,340	8,511	\$ 10,504
	1909431	-	\$ 19	-	\$ 57
<b>BELMONT WTP</b>	2023707	588	\$ 720	2,281	\$ 2,865
	2018317	8	\$ 28	28	\$ 90
<b><u>QUEEN LANE WTP</u></b>					
filter bldg	1722806	-	\$ 19	-	\$ 57
pre-treatment bldg	1521901	2	\$ 21	4	\$ 61
survey bldg	1785627	13	\$ 34	43	\$ 109
<b>BELMONT HSPS</b>	1921715	-	\$ 19	-	\$ 57
<b>QUEEN LANE RWPS</b>	1479265	5	\$ 25	17	\$ 77
<b>FOX CHASE PS</b>	1906876	3	\$ 22	10	\$ 68
<b>EAST PARK BS</b>	1906765	1	\$ 20	12	\$ 71
	1906764	27	\$ 51	78	\$ 152
<b>FAIRHILL PS</b>	2024292	1	\$ 20	4	\$ 61
<b>EAST OAK LANE</b>	1447520	7	\$ 27	31	\$ 95
	1751522	13	\$ 34	63	\$ 134
<b>SOUTHEAST WPCP</b>	2024666	-	\$ 19	-	\$ 57
<b>BRC</b>	2115512	-	\$ 57	-	\$ 170
	2064949	8	\$ 28	25	\$ 87
	2024681	53	\$ 132	149	\$ 385
<b><u>NORTHEAST WPCP</u></b>					
stb pilot	1908768		\$ 19	-	\$ 57
stb - chiller	1989946	-	\$ 19	14	\$ 74
administration bldg	2024807		\$ 19	-	\$ 57
esb - 2	2023099		\$ 19	-	\$ 57
it bldg	1587924	6	\$ 26	74	\$ 149
lower garage - fleet	2024462	-	\$ 19	4	\$ 62
mpc bldg	1989897		\$ 19	-	\$ 57
south storage bldg	2115342	1,162	\$ 1,403	1,510	\$ 1,874
sludge	1884571	-	\$ 19	-	\$ 57
north storage bldg - esb	2024487	-	\$ 19	10	\$ 69
storeroom 54	2024473	-	\$ 19	-	\$ 57
pst	2070028	-	\$ 19	-	\$ 57
locker bldg	1738407	9	\$ 30	26	\$ 89
sodium hypo - eps	2035586		\$ 19	-	\$ 57
<b>COLLECTOR SYSTEM HQ</b>	1987632	253	\$ 321	756	\$ 984
<b>WATER CONVEYANCE HQ</b>	2026601	82	\$ 117	256	\$ 371
	2026599	335	\$ 418	922	\$ 1,187
	1761376	61	\$ 92	171	\$ 267
	1724990	15	\$ 37	49	\$ 117

# **PWD INTERRUPTABLE ACCOUNT NATURAL GAS BILLINGS**

SEPTEMBER 2014 (September 1 - September 30)

FACILITY	METER #	SEPTEMBER USAGE (ccf)	SEPTEMBER COST (\$)				FY 15 YTD	
			DISTRIBUTION (PGW)	SUPPLY (Third Party)	TOTAL	UNIT (\$/ccf)	USAGE (ccf)	TOTAL COST
BAXTER WTP (IT-C)	2116160	0	\$ 225	\$ -	\$ 225		-	\$ 675
BELMONT WTP (IT-B)	2064976	0	\$ 225	\$ -	\$ 225		-	\$ 675
BLS (IT-B)	1806080	4,230	\$ 616	\$ 1,558	\$ 2,174	\$0.51	13,790	\$ 7,288
BRC (IT-E)	2036194	215,950	\$ 13,663	\$ 79,620	\$ 93,283	\$0.43	627,832	\$ 281,936
NORTHEAST WPCP (IT-C)								
cogeneration	2036191	58,618	\$ 4,461	\$ 21,611	\$ 26,072	\$0.44	379,765	\$ 176,601
pre-treatment bldg	2115831	4,713	\$ 566	\$ 1,736	\$ 2,302	\$0.49	28,186	\$ 13,753

## **PWD TOTALS**

RATE CATEGORY	SEPTEMBER			FY 15 YTD	
	USAGE (ccf)	COST (\$)		USAGE (ccf)	COST (\$)
MUNICIPAL	4,947	\$ 6,624		13,650	\$ 18,914
INTERRUBTABLE	283,511	\$ 124,281		1,049,573	\$ 480,928
TOTAL	288,458	\$ 130,905		1,063,223	\$ 499,842

## **Service Level Goals**

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**CUSTOMER INFORMATION**

Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Calls Received	Number		14,040	18,212	16,845						49,097	13,373	50,959	163,177	213,010
Call Abandonment Rate	Calls abandoned /calls received	3.00%	8.54%	4.59%	4.19%	3.00%	3.00%	3.00%	3.00%	3.00%	5.77%	14.53%	26.52%	14.45%	17.37%
Average Waiting Time	Min:sec		00:37		:02						00:37	00:34	00:38	1:24	0:39
Average Talk Time Per Call Answered	Minutes		2.45	2.33	2.27						2.45				
COMMERCIAL STORMWATER CUSTOMER BILLING CALLS	GENERAL INFORMATION		16		40						56	93	93	807	-----
	SIDEYARDS/VACANT LOTS		12		8						20	14	14	124	-----
	WATER-ONLY CUSTOMERS		15		0						15	22	22	138	-----
	APPEALS		5		12						17	53	53	281	-----
	CREDITS		5		16						21	26	26	194	-----
	MAJOR QUESTIONS		5		4						9	0	0	57	-----
	TOTAL CALLS		58		80						138	208	208	1,431	-----

## **September 2014 Public Relations Manager's Monthly Report**

Releases/Advisories: 1   Media Clips: 15   Media Inquiries: 3   +/- Monthly Twitter followers: +115

### **Press Release(s)**

**Date Released:** September 1, 2014

**Subject:** Thirteenth Annual Philly Fishing Fest Features Fun for All

### **Daily Media Clips**

**Date Released:** September 2, 2014

**Subject:** William Barton and Jamie Gauthier: Support EPA's clean water rule for sake of Pennsylvania's businesses

**Website link:** [http://www.timesleader.com/news/opinion\\_columns/50227956/THEIR-VIEW-Clean-water-vital-to-Pa.-businesses](http://www.timesleader.com/news/opinion_columns/50227956/THEIR-VIEW-Clean-water-vital-to-Pa.-businesses)

**Date Released:** September 5, 2014

**Subject:** VIDEO: Taking a peak at the new Venice Island

**Website link:** [http://www.montgomerynews.com/articles/2014/09/05/Roxborough\\_review/news/doc5409c3bb8551b512521705.txt](http://www.montgomerynews.com/articles/2014/09/05/Roxborough_review/news/doc5409c3bb8551b512521705.txt)

**Date Released:** September 8, 2014

**Subject:** Taking a dive into water bills

**Website link:** [http://articles.philly.com/2014-09-09/news/53696155\\_1\\_stormwater-fee-stormwater-charge-water-revenue-bureau](http://articles.philly.com/2014-09-09/news/53696155_1_stormwater-fee-stormwater-charge-water-revenue-bureau)

**Date Released:** September 9, 2014

**Subject:** Energy Department invests in localized power grids to help keep cities running

**Website link:** <http://www.fierceregovernmentit.com/story/energy-department-invests-localized-power-grids-help-keep-cities-running/2014-09-09>

**Date Released:** September 10, 2014

**Subject:** Only in West Philly: a small grassroots coalition makes huge improvements to the Lea Elementary Schoolyard

**Website link:** <http://ucreview.com/only-in-west-philly-a-small-grassroots-coalition-makes-huge-improvements-t-p5112-1.htm>

**Date Released:** September 10, 2014

**Subject:** Green Thumbs Up: Keystone State Embraces Green Infrastructure for Stormwater Management

**Website link:** <http://www.waterworld.com/articles/print/volume-30/issue-8/features/green-thumbs-up-keystone-state-embraces-green-infrastructure-for-stormwater-management.html>

**Date Released:** September 10, 2014

**Subject:** The 5300 block of Walnut Street, a great example of the PMBC's commitment to clean, safe streets

**Website link:** <http://ucreview.com/the-block-of-walnut-street-a-great-example-of-the-pmbcs-commitment-t-p5111-1.htm>

**Date Released:** September 15, 2014

**Subject:** Historian prepares talk on Schuylkill River

**Website link:** <http://republicanherald.com/news/historian-prepares-talk-on-schuylkill-river-1.1753228>

**Date Released:** September 15, 2014

**Subject:** Village of Antwerp Under Boil Water Advisory

**Website link:** <http://www.wwny.com/news/local/Village-Of-Antwerp-Under-Boil-Water-Advisory-275122751.html>

**Date Released:** September 16, 2014

**Subject:** Community hopes to build school garden, symbol of hope

**Website link:** [http://www.phillytrib.com/metros/article\\_13e52cbb-7a18-552f-931e-c74260f6c4f4.html](http://www.phillytrib.com/metros/article_13e52cbb-7a18-552f-931e-c74260f6c4f4.html)

**Date Released:** September 17, 2014

**Subject:** Crews work to repair water main break in center city

**Website link:** <http://philadelphia.cbslocal.com/2014/09/17/crews-work-to-repair-water-main-break-in-center-city/>

**Date Released:** September 17, 2014

**Subject:** Water main break buckles road in center city

**Website link:** <http://6abc.com/news/water-main-break-buckles-road-in-center-city/312031/>

**Date Released:** September 18, 2014

**Subject:** Water main bursts in Tacony

**Website link:** <http://6abc.com/news/water-main-bursts-in-tacony/313956/>



**Date Released:** September 19, 2014

**Subject:** Celebrating the power of water

**Website link:** [http://www.philly.com/philly/news/local/20140919\\_Celebrating\\_the\\_power\\_of\\_water.html](http://www.philly.com/philly/news/local/20140919_Celebrating_the_power_of_water.html)

**Date Released:** September 19, 2014

**Subject:** Schuylkill River Heritage Area distributes grants to 7 projects, including 3 in Berks County

**Website link:** <http://readingeagle.com/news/article/schuylkill-river-heritage-area-distributes-grants-to-7-projects-including-3-in-berk-county#.VBwyqpRdVHU>

### **Media Inquiries**

**Date:** September 3, 2014

**Media Outlet:** Daily News

**Inquiry:** Stu Kykofsky called asking about the service charge, usage charge and stormwater charges on the water/sewer/stormwater bill.

**Resolution:** Michelle Bethel, Joe Clare and Debra McCarty prepared written responses to the reporter's questions and participated in a conference call.

**Date:** September 16, 2014

**Media Outlet:** Debtwire Municipals

**Inquiry:** Maryellen Tighe contacted PWD about investing in green infrastructure and bond financing.

**Resolution:** Joe Clare and Melissa LaBuda participated in a conference call to answer the reporter's questions.

**Date:** September 25, 2014

**Media Outlet:** EPA's Disinfection Byproducts Regulation

**Inquiry:** Gail Macko called to find out what PWD has done to comply with EPA's Disinfection Byproducts Regulations and general questions about activated carbon.

**Resolution:** Kate Guest and John Muldowney participated in a conference call with the reporter.

### **Media Campaign(s)**

**Month:** September, 2014

**Subject:** Water Emergency Preparedness

**Details:** PWD aims to educate its customers on the procedures that occur in the event a resident experiences a loss of water in their home and the homeowner's responsibility with regard to their home's plumbing system.

### **Publications**

**Document:** Billstuffer

**Date:** September 2014

**Subject:** Guide to Water Emergencies

### **Social Media**

**# of tweets:** 45

**# of followers:** 2785

**Subject(s):** Tacony Mussel Seeding Project, Spokesdog, New Orleans GSI tour, FLOW Festival, storm drain art, infrastructure investment, Ferko Playground, Hackett Elementary School, Fishing Fest, customer service issues and rain barrel workshops;

**# of Facebook posts:** 5

**Subject(s):** Flow Festival, Rain Barrel Workshops, Fishing Fest, Hackett Elementary School, and PowerCorps PHL;

**# of Blogs:**

**Subject(s):** Spokesdog, Venice Island ribbon cutting, Coast Day, Fishing Fest, PowerCorps PHL and FLOW Festival;

### **Community Meeting**

**Date of Meeting:** September 3, 2014

**Organization(s):** Philadelphia Parks & Recreation, Manayunk Development Corporation and Simon PR

**Meeting Subject:** Venice Island Ribbon Cutting

CUSTOMER INFORMATION CALL DATA											
Service Level Measures	Explanation	Rank	July'14	Aug'14	Sept'14	Year To Date	% of Total	'14 Sm. Month	FY '14 Yr To Date	FY '14 Yr End Act.	FY '13 Yr End Act.
Billing	PWD Call Center handles	1	8,753	10,260	10,005	29,018	64.24%	8,129	26,666	98,543	88,348
Transfer Call	To other PWD unit or City agency.	2	675	533	582	1,790	3.96%	466	1,122	6,829	7,413
Undefined Code	Un-assigned codes or system errors.	3	412	0	0	412	0.91%	0	0	0	28
Meters	All meter issues to Meter Shop.	4	407	456	492	1,355	3.00%	521	1,047	6,161	6,869
No Water	Cust.Reps.decide cause/refer action.	5	352	360	404	1,116	2.47%	177	550	3,362	2,301
Leaks	Low volume street/curb leaks, refer-	6	347	316	381	1,044	2.31%	292	882	5,417	4,358
Water in Cellar	Inspector investigates/refer findings	7	346	233	244	823	1.82%	261	943	5,036	3,137
Inlet Clean/Repair	Data given to Inlet Cleaning or	8	297	255	297	849	1.88%	245	761	2,291	2,067
NOD/Defect	Issued by Inspector, who	9	279	348	323	950	2.10%	204	568	2,314	2,579
Hydrant	Hydrant issues or problems.	10	278	172	152	602	1.33%	107	539	1,308	913
Restore Service	Request to reverse shut-off. To	11	239	261	311	811	1.80%	842	2,149	4,329	5,818
Cave Ins-Depr.	Customer Service determines cause	12	150	156	92	398	0.88%	101	320	1,261	697
Repeat Calls	Multiple calls on same incident.	13	131	36	14	181	0.40%	148	399	1,922	1,778
WRAP	Callers are screened & an applica-	14	125	249	265	639	1.41%	237	748	2,534	2,568
Main Breaks	Large volume leaks, priority job given	14	124	58	95	277	0.61%	51	169	2,238	972
Payment Agree.	Payment agreement established.	15	121	126	139	386	0.85%	171	532	1,998	2,917
Multi-Account	Multi-call/account Handling.	16	117	101	157	375	0.83%	78	206	1,151	799
Low Pressure	Inspector to investigate/refer findings.	17	115	135	124	374	0.83%	126	347	1,346	947
Find Curb Stop	Inspect. sent to find/mark curb stop.	18	114	132	143	389	0.86%	101	280	1,216	621
Owner/Tenant	Issues re billing	19	85	152	135	372	0.82%	0	0	707	240
Illegal Restores	Data on illegal restores referred	19	85	83	63	231	0.51%	76	200	544	424
Payments	Customers making payments	20	75	63	102	240	0.53%	0	0	599	132
Choked Drains	Inspector examines & may refer job.	21	63	43	37	143	0.32%	56	142	768	537
HELP Program	Calls about the Homeowner's	22	62	83	58	203	0.45%	0	189	719	655
Construct Issues	PWD & contractor job questions	22	62	39	47	148	0.33%	69	218	646	598
Water Quality	Inspector investigates or a sample	23	55	60	96	211	0.47%	67	178	713	585
Collections	Calls	24	53	81	80	214	0.47%	0	0	493	316
Shut Off F. Hyd.	Opened hydrant calls are referred	24	53	15	21	89	0.20%	7	37	72	196
B.P.C.S.	Broken Pipes, Can't (Be) Shut.	25	52	48	72	172	0.38%	83	175	1,348	733
Vacant - BP	Vacant prop. water running-Inspector	25	52	51	50	153	0.34%	63	163	1,310	666
Request Literat.	Given to Public Affairs Unit	25	52	27	31	110	0.24%	63	179	832	510
Damage Claims	Examined by PWD Claims Investiga-	26	42	38	41	121	0.27%	40	160	651	533
Senior Cit. Disc.	Caller qualifications checked. If ok,	27	41	61	44	146	0.32%	58	188	623	720
Pay. Agree. Inq.	Inquiry about payment agreements.	27	40	97	106	243	0.54%	41	174	556	1,099
Req. for Cement	Any type cement repair/deficiency.	28	30	23	19	72	0.16%	13	46	189	126
Pay. Agree. Ref.	Referral to PWD re pay. agreement.	29	28	24	19	71	0.16%	107	253	546	757
Sewer Gas Odor	Referred first to Inlet Cleaning for	30	26	41	54	121	0.27%	24	42	193	124
Miss. Man.Cov.	Inspector assesses ownership. PWD	31	24	16	7	47	0.10%	9	26	177	95
Title Company	Information requests	32	13	6	6	25	0.06%	0	0	188	98
S.O.I.E.	Shut Off In Error	33	12	12	14	38	0.08%	17	46	126	98
Auto. Meter Rd.	AMR appointments.	33	11	11	1	23	0.05%	26	64	331	873
Shut Offs -WR	House water running - Inspector will	34	10	22	27	59	0.13%	24	52	314	233
Stormwater	Bill Inquiries.	35	9	24	10	43	0.10%	0	0	336	238
Noisy Pipes	Customer requests investigation.	35	8	6	7	21	0.05%	5	20	124	65
F.H.K.O.	Fire hydrant knocked over.	36	7	5	11	23	0.05%	6	9	52	39
Missing In. Cov.	To Customer Service/Sewer Main-	37	5	1	2	8	0.02%	6	18	43	61
Refunds	Requests	38	3	2	0	5	0.01%	0	0	23	2
N.E. Odor	NE Plant air odor-related calls.	38	3	0	2	5	0.01%	0	1	10	4
Bad Taste/Odor	Bad Taste & Odor Complaints.	39	2	1	3	6	0.01%	3	11	26	17
Erosion & Sed.	Erosion/sediment - unsecured sites.	39	2	0	0	2	0.00%	0	1	6	3
Sprinkler Cap	Call referred to Fire Dept.	39	2	0	0	2	0.00%	0	1	2	9
Service Hydrant	Problem with, or damaged hydrants	39	1	1	0	2	0.00%	2	7	16	2
Rate Increase	Customer inquiries.	39	1	0	1	2	0.00%	0	6	14	13
Vector Dye Test	Testing for service leaks or	39	1	1	0	2	0.00%	0	0	2	2
Drought Info/FP	Req.data-water emergency/froz.pipes	40	0	0	0	0	0.00%	0	0	570	170
Sprinkler/Hose	Ticket to Pub.Affairs, which contacts	40	0	0	1	1	0.00%	3	13	20	15
S. F. R.	Storm Flood Relief.	40	0	0	0	0	0.00%	2	3	10	13
Lock Hydrant	Repeat abuse hydrants referred	40	0	0	0	0	0.00%	0	5	8	2
PWD Security	Calls re W & WW system security.	40	0	2	2	4	0.01%	0	1	5	13
Abatement	Special conditions (leaks) needing	40	0	0	0	0	0.00%	1	2	4	24
Terror	Terrorism-related customer calls.	40	0	1	0	1	0.00%	1	2	3	1
Compost Req.	Data given on PWD sites	40	0	0	0	0	0.00%	0	1	2	7
LNP-W'sheds	Livable Neighborhood Program.	40	0	0	0	0	0.00%	0	0	0	0
PWD Bot. Water	Customer requests for	40	0	0	0	0	0.00%	0	0	0	2
15,056	Average	Ttts	14,452	15,327	15,389	45,168	100%	12,705	27,682	163,177	146,176

Info complete to date. Only latest 6 months are shown. Prior years' info subject to software rounding.

FINANCE																
Unit	Description of Service	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.		FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Procurement Unit (Professional Service Contracts)	<u>New Contract Requests</u>															
	Requests Received	Number		3	6	4					13		0	0	4	5
	Contracts Conformed	Number		1	2	5					8		5	6	23	39
	<u>Process Time for Conform.</u>															
	Internal - PWD	avg # days	40	68	9	94					57.0		0	13.3	90.7	102.6
	External Agencies															
	Law-to-Draft	avg # days	15	44	24	64					44		0	74	46.3	52
	Vendor Review	avg # days	30	2	75	24					34		0	16	19.8	34
	Law to Conform	avg # days	35	34	54	89					59		0	16	30.4	32
	Total Processing Days	avg # days	80	148	138	269					185		0	51	187.2	220.6
	<u>Contract Amendments</u>															
	Requests Processed	Number		7	24	13					44		4	22	86	94
	Amendments Conformed	Number		10	11	18					39		26	40	111	102
	<u>Process Time for Conform.</u>															
	Internal - PWD	avg # days	10	12	13	9					11.3		15	15.3	29	27
	<u>External Agencies</u>															
	Law Draft	avg # days	15	23	36	33					31		38	35	32.2	54
Vendor Review	avg # days	30	21	16	24					20		28	24	31.8	27	
Law to Conform	avg # days	35	77	60	65					67		76	70	62.8	43	
Total Processing Days	avg # days	80	133	122	131					129		157	144.3	155.8	151	
Capital Accounting	Public Works Projects	% Processed within	100%	100%	80%	88%					89.17%		100%	100%	100.0%	100.0%
	Estimates Processed	4 Days														
	Prof Svcs Contracts	% Processed within	100%	80.47%	72.3%	67.0%					73.24%		-----	-----	77.0%	76.1%
	Invoices Processed	10 Days														
Operating Fund Accounting	Number of invoices processed*1	Total Number Average	1,700	N/A	N/A	N/A					0		1,706	5,179	5,179	15,706

\*1 Days to process invoices not available until FAMIS is reprogrammed.

FINANCE DIVISION															
Unit	Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.*1	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Bldg. Maint.	Bldg Maint, PWD Properties	Jobs completed	Actual	101	17	30					148	34	81	613	515
			Goal	27	24	29	48	35	50	66	503				
		Pending	Actual	386	199	538					374	7	0	345	7
	Street Cement Work	Jobs completed	Actual	115	97	179					391	261	639	1,903	1,361
			Goal	125	117	209	143	123	140	7	1,604				
		Pending	Actual	235	289	246					257	176	0	255	254
	Street Plumbing Work	Jobs completed	Actual	106	101	71					278	90	280	1,225	1,115
			Goal	75	80	78	84	82	87	98	1,120				
Machine Shop	Pump Station Repairs	Jobs completed	Actual	6	8	7					21	6	16	82	85
			Goal	4	6	8	7	9	8	10	86				
	Hydrant Repairs	"O" Ring Seal Plates	Actual	0	0	0					0	0	0	0	0
			Goal	0	0	0	0	0	0	0	0				
	Welding Repairs	Brackets	Actual	10	14	12					36	4	30	126	114
			Goal	8	12	8	8	6	13	11	107				
		Vehicle Repairs	Actual	3	4	2					9	4	12	62	44
			Goal	4	6	2	3	3	3	2	41				
		General	Actual	19	26	28					73	23	79	296	259
			Goal	21	19	21	19	18	26	25	263				
	Tool Restoration	Grabbers	Actual	64	51	64					179	61	194	613	721
			Goal	73	21	48	37	29	36	43	676				
	Miscellaneous	Jobs Completed	Actual	23	19	23					65	19	78	332	315
			Goal	22	19	22	25	26	29	19	312				
	TOTALS	Jobs Completed	Actual	447	337	416					1,200	117	409	1,511	1,538
			Goal	132	83	109	98	93	117	120	1,470				

\*1 The numbers in this column represent totals for jobs completed and monthly averages for backlogs.

HUMAN RESOURCES DIV.														
Division	Training Category	TRAINING & DEVELOPMENT UNIT July'14 Aug'14 Sept'14 Oct'14 Nov'14 Dec'14 Jan'15 Mo. Avg								% of Total or Totals	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
HUMAN RESOURCES	COMPUTER SKILLS	0	0	0					0	1.05%	4	4	51	6
	BEHAVIORAL/MGT.	7	0	0					7	% of	47	56	61	19
	FUNCTIONAL/TECH.	0	0	0					0	Ttl. Staff	0	6	6	8
	# of Staff Trained	7	0	0					7	10.45%	51	66	118	33
	DIVISIONAL GOAL	3	3	3	3	3	3	3	30	of ttl.Trng				
OPERATIONS	COMPUTER SKILLS	0	0	0					0	67.40%	3	3	30	87
	BEHAVIORAL/MGT.	0	0	8					8	% of	0	29	264	246
	FUNCTIONAL/TECH.	0	0	0					0	Ttl. Staff	0	67	201	186
	# of Staff Trained	0	0	8					8	11.94%	3	99	495	519
	DIVISIONAL GOAL	50	50	50	50	50	50	50	600	of ttl.Trng				
FINANCE & ADMINISTRA- TION # of Staff Trained	COMPUTER SKILLS	0	0	0					0	8.08%	0	0	8	27
	BEHAVIORAL/MGT.	4	3	2					9	% of	0	11	29	27
	FUNCTIONAL/TECH.	0	0	0					0	Ttl. Staff	0	7	7	5
	DIV. SUBTOTAL	4	3	2					9	13.43%	0	18	44	59
	DIVISIONAL GOAL	8	8	8	8	8	8	8	100	of ttl.Trng				
PLANNING & ENVIRON- MENTAL SERVICES # of Staff Trained	COMPUTER SKILLS	0	0	0					0	10.03%	3	3	37	56
	BEHAVIORAL/MGT.	2	2	27					31	% of	0	14	116	73
	FUNCTIONAL/TECH.	0	0	0					0	Ttl. Staff	0	35	52	39
	DIV. SUBTOTAL	2	2	27					31	46.27%	3	52	205	168
	DIVISIONAL GOAL	15	15	15	15	15	15	15	180	of ttl.Trng				
PLANNING & ENGINEERING # of Staff Trained	COMPUTER SKILLS	0	0	0					0	11.50%	5	5	8	22
	BEHAVIORAL/MGT.	0	0	8					8	% of	0	9	52	30
	FUNCTIONAL/TECH.	0	0	0					0	Ttl. Staff	0	13	16	14
	DIV. SUBTOTAL	0	0	8					8	11.94%	5	27	76	66
	DIVISIONAL GOAL	15	15	15	15	15	15	15	180	of ttl.Trng				
PUBLIC AFFAIRS # of Staff Trained	COMPUTER SKILLS	0	0	0					0	1.78%	0	0	0	6
	BEHAVIORAL/MGT.	0	0	4					4	% of	0	4	16	29
	FUNCTIONAL/TECH.	0	0	0					0	Ttl. Staff	0	2	2	2
	DIV. SUBTOTAL	0	0	4					4	8.00%	0	6	18	37
	DIVISIONAL GOAL	4	4	4	4	4	4	4	50	of ttl.Trng				
ACTUAL TOTALS		13	5	49					67	Average	62	268	956	882
GOAL TOTALS		95	95	95	95	95	95	95	1,140	22				
Training  Category Totals	COMPUTER SKILLS	0	0	0					0	0.00%	15	15	134	204
	BEHAVIORAL/MGT.	13	5	0					18	100.00%	47	123	538	424
	FUNCTIONAL/TECH.	0	0	0					0	0.00%	0	130	284	254
	TOTALS	13	5	0					18		62	268	956	882

If cumulative output goal %'s are = each month, actual %'s should be: Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 5%

BUREAU OF LABORATORY SERVICES														
Function	Group	PLANNING & ENVIRONMENTAL SERVICES DIVISION							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Yr. End Actual	FY '13 Yr. End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Analyses	NEWPCP Lab #	5,265	5,055	4,647					14,967	24.12%	5,190	16,031	63,605	63,683
		5,558	5,482	5,272	5,338	2,969	5,408	5,414	62,065	4,989				
	SEWPCP Lab #	3,428	3,432	3,320					10,180	25.37%	3,257	9,971	39,908	39,979
		3,352	3,347	3,294	3,339	3,302	3,468	3,472	40,130	3,393				
	SWWPCP Lab #	6,347	6,274	6,105					18,726	24.89%	6,300	18,948	75,010	74,605
		6,375	6,228	6,218	6,341	6,221	6,267	6,352	75,242	6,242				
	Biology Lab #	4,627	4,651	3,964					13,242	31.27%	3,157	10,446	46,116	40,973
		3,511	3,788	3,460	3,473	3,484	3,410	3,471	42,346	4,414				
	Inorganic Lab #	5,987	4,834	5,396					16,217	24.45%	5,376	17,022	69,197	62,767
		5,638	5,928	5,306	5,441	5,549	5,391	5,488	66,324	5,406				
	Organic Lab #	1,215	3,400	1,820					6,435	23.08%	2,830	24,495	30,126	26,470
		1,855	2,437	2,326	2,541	2,306	2,141	2,276	27,887	2,145				
	MEL - Infra- structure #	6,438	10,825	7,600					24,863	36.71%	7,542	55,010	70,838	75,839
		5,104	4,595	5,773	5,115	5,500	8,658	5,981	67,735	8,288				
T.O.C.% avail. in	sample results <= 10 days.	100%	78%	100%					92.67%	85.47%	100%	99%	99.75%	118.92%
		103.0%	115.0%	96.0%	104.0%	87.0%	87.0%	99.0%	108.42%					
Metals	Goal = 95%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	100.00%	88.0%			
Q.A.	Accuracy Of Analyses %	94.0%	94.9%	95.9%					94.95%	100.04%	94.0%	95.0%	94.83%	95.58%
		92.0%	94.0%	96.0%	94.0%	97.0%	94.0%	95.0%	94.92%					
Sampling	Drinking Water #	2,943	2,613	2,712					8,268	27.33%	2,355	7,619	30,139	28,924
		2,526	2,565	2,421	2,504	2,394	2,404	2,548	30,251	2,756				
	Sanitary Release #	87	153	123					363	37.97%	45	240	843	752
		108	96	86	68	72	75	90	956	121				
	WPCP - NPDES #	244	242	231					717	27.62%	239	701	2,804	2,425
	216	213	210	213	210	210	214	2,596	239					
Central Receiving	Samples Logged	75	350	341					766	216	906	1,826	6,606	4,858
	Logged	451	422	399	436	530	520	439	5,187	255				
	Tests Assigned	884	3,361	5,354					9,599	3,200	10,479	4,328	73,282	50,208
	Assigned	4,027	4,136	4,173	4,939	5,351	4,190	4,277	51,123					
		1,317	2,713	3,043					7,073	2,358	2,257	0	25,517	27,118
	2,433	2,501	2,296	2,421	2,298	2,367	2,368	28,767						
Inspec- tions Vendor & Plant	# of Cross Connections	122	203	132					457	34.78%	139	357	1,122	1,340
		154	90	102	110	104	99	98	1,314	152				
	Surveillance Certifications	13	13	12					38	16.38%	18	240	192	229
		18	21	21	20	19	18	19	232	13				
Billable Services	MEL/MAS Goal	\$28,142	\$12,860						\$41,002	34.17%	\$18,641	\$49,233	\$113,571	\$90,136
		\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$120,000	\$20,501				

Goal data next to shaded areas.

If cumulative output goal %'s are about = each mo., actuals should be: Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

PLANNING & RESEARCH UNIT																			
Planning and Environmental Services Division																			
Group			Service Level Measure	Note	Unit	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Ytd. or Mo. Avg.	FY '14 Current Month	FY '14 YTD Mo. Avg	FY '14 Year-End Actual	FY '13 Year-End Actual	
PWD Stormwater Plan Review	Conceptual Review		New Projects Submitted		#	Act.	27	20.0	23.0					70					
			Reviews		#	Act.	57	28.0	48.0					133		New	Measures		in report.
			Approvals	*2	#	Act.	18	2.0	13.0					33					
			Average Review Time		Days	Act.	3.1	3.0	3.6					3.2					
			Reviews Meeting 5 Day Goal		%	Goal	91.2%	92.9%	91.7%										
	Technical Review		Reviews		#	Act.	59	71.0	56.0					186					
			Approvals	*2	#	Act.	17	21.0	9.0					47					
			Conditional Approvals		#	Act.	3	2.0	5.0					10					
			Average Review Time		Days	Act.	7.7	6.1	7.8					7.2					
			Reviews Meeting 15 Day Goal		%	Goal	94.9%	98.6%	94.6%										
	Fees		Concept		\$	Act.	\$ 9,000	\$ 1,200	\$ 6,600					\$ 16,800					
			PCSMP Admin	*5	\$	Act.	\$ 8,400	\$ 1,800	\$ 3,600					\$ 13,800					
			PCSMP Hourly	*5	\$	Act.	\$ 11,513	\$ 2,160	\$ 6,480					\$ 20,153					
			Fee-in-lieu	*6	\$	Act.	\$0.00	-	-					\$0.00					
	GSI Coord.	*3	Projects Sent to OOW	*7	#	Act.	20	11.0	17.0					48					
			Opportunities Identified		#	Act.	0	0.0	0.0					0					
	Managed Acres	*4		Planned	*1	Acres	Act.	13.8	12.4	8.8					35.0				
				Target Planned	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	75.0				
				Built		Acres	Act.	2.7	0.5	21.9					25.2				
				Target Built	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	75.0				
	Development by Sewer Type		Combined		Acres	Act.	26.2	14.2	10.6					51.0					
			Separate		Acres	Act.	21.3	0.0	9.4					30.7					
			Non-Contributing	*8	Acres	Act.	121.9	0.0	24.5					146.4					
	Green Roofs		Planned	*1	Acres	Act.	0.8	0.2	0.6					1.7					
			Built		Acres	Act.	0.7	0.0	0.5					0.4					
	Porous Pavement		Planned	*1	Acres	Act.	1.7	1.6	1.3					4.6					
			Built		Acres	Act.	0.4	0.0	8.1					8.6					
	Acreage Watershed Plans Approved				*11	Acres	Act.	169.40	14.21	44.53					228.14	73.00	73.00	285.00	251.00
						Goal	20	20	20	20	20	20	240						
	Resultant Watershed Flow Reduction					Mil. Gal.	Act.	161.00	13.50	42.30					216.80	70.00	70.00	366.00	236.00
						Yr.	Goal	19	19	19	19	19	19	228					
PWD Stormwater Plan Review Inspections	Site Inspections Conducted				#	Act.	155	138.0	155.0					448	23	23	275	330	
	Site Visits				#	Act.	166	156.0	142.0					464					
	Cursory Visual Inspection			*9	#	Act.	87	52.0	42.0					181					
	Compliance / Enforcement Actions				#	Act.	4	0.0	5.0					9	2	2	29	112	
	Final Inspection		Conducted		#	Act.	11	8.0	9.0					28					
			Sites found to be incomplete		#	Act.	3	2.0	5.0					10		New	Measures		in report.
			Sites found to be Complete		#	Act.	2	4.0	4.0					10					
	Conditional Approvals		Active Sites with Condit. App.		#	Act.	27	25.0	30.0					82					
			Conditional Approvals Issued		#	Act.	3	3.0	5.0					11					
		Cert. of Occupancies Released.		#	Act.	1	3.0	0.0					4						

- "Planned" represents a project that has received PWD technical stormwater approval, or a project that has received technical stormwater approval and has started construction.
- Review numbers listed for Approvals may include multiple approvals for a single project, but all Area Based numbers represent applicable projects once.
- GSI: Green Stormwater Infrastructure
- Managed Acres: Managed Acres represents the area managed in the combined sewer area. This differs from Greened Acres which represents the volume of water managed in the combined sewer area.
- PCSMP - Post Construction Stormwater Management Plan
- Fee-in-Lieu: Refers to Stormwater Management Fee in Lieu. For definition see PWD Regulations 308.2 (2/7/14),
- OOW: Office of the Watersheds
- Non Contributing: Sewer not owned by PWD.
- Cursory Visual Inspection: are inspections of sites that are being monitored for activity: if clearly no activity, these are conducted from the inspector's car.
- Target is an estimate that is developer driven.
- GI: Green Infrastructure

PLANNING & RESEARCH UNIT																		
Planning and Environmental Services Division																		
Group	Service Level Measure				Unit	Goal	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	YTD or Mo. Avg.	FY'14 Current Month	FY'14 YTD or Mo. Avg.	FY'14 Year End Actual	FY'13 Year End Actual
PWD Stormwater Parcel Based Billing																		
PWD Stormwater Billing	Stormwater Retrofit Projects	Received	#	Act.	0	0	2							2	New	Measures	in	Report.
		Approved	#	Act.	0	0	1							1				
	Stormwater Credits Applications *1	Received	#	Act.	28	9	13							50				
		Approved	#	Act.	26	13	13							52				
	Stormwater Appeals Applications	Received	#	Act.	29	29	35							93				
		Approved	#	Act.	23	29	25							77				
	Customer Assistance Program Applications	Received	#	Act.	37	30	5							72				
		Approved	#	Act.	29	22	3							54				
	Customer Assistance Program Adjustments *2			\$	Act.	\$399,578	366,568	382,084						\$1,148,230				
	Development Acres Credited			Acres	Act.	0.00	3.18	0.79						3.97				
Retrofit Acres Credited			Acres	Act.	0.00	0.00	0.00						0.00					
Retrofit Green Acres (cumulative)			Acres	Act.	45.04	46.24	59.65						150.93					
Source Water																		
Water Supply Protection:			#	Act.	0	2	0						2	1	1	10	15	
Early Warning Events Reports:																		
Strategic Planning																		
Water Conveyance		12-Month rolling average daily delivery	MGD	Act.	238.0	237.4								238.0	236.7	239.5	239.5	238.4
				Proj	231.2	232.2	230.8	229.1	229.3	230.3	231.2		230.2	248	241.8	241.8	244.5	
		Non-Revenue Water *3	MGD	Act.	90.8	91.9								90.8	84.9	92.2	92.2	86.9
				Proj	87.8	87.5	87.2	86.9	87.3	87.5	87.8		86.8	91.5	87.3	87.3	90.2	
		Non-Revenue Water % of Ttl.	%	Act.	38%	39%								38.43%	91.5%	87.3%	87.3%	90.2%
Linear Asset Management Program	Water & Sewer Sys. Project Initiated from Capital Renewal	Water	Blocks	#	Act.	22.0	43.0	24.0						89	26	79	278	
			Length	miles	Act.	2.16	4.4	2.4						9	2.36	7.31	26.80	
			Est. Cost	\$	Act.	\$2,882,600	5,824,500	3,100,000						\$11,807,100	3,158,500	10,032,800	35,443,800	
		Sewer	Combined Sewer	#	Act.	0	3.0	21.0						24	25	34	124	
			Separate Sewer	#	Act.	0	0.0	0.0						0	0	0	8	
			Length	miles	Act.	0.00	0.28	1.98						2.26	2.0	2.7	11.4	
			Est. Cost	\$	Act.	\$0	1,300,000	1,093,000						2,393,000	809,500	2,358,300	20,236,900	
	Base Plan Review Report	Water	Blocks	#	Act.	11	0	15						26	29	45	197	
			Length	miles	Act.	1.00	0.00	1.46						2.46	2.74	4	16.51	
		Sewer	Combined Sewer Blocks	#	Act.	6	0	14						20	11	11.00	65	
			Separate Sewer Blocks	#	Act.	0	0	0						0	0	0.00	18	
			Length	miles	Act.	0.52	0	1						1	1	0.97	7.45	

1. Credits: See PWD regulations, Chapter 3 Rates and Charges, Section 304.5 Stormwater Management Service (SWMS) Credits
2. Customer Assistance Program Adjustments(CAP): See PWD regulations, Chapter 2 Assistance Programs, Section 204.0 Enhanced CAP.
3. Difference between water delivery & customer billings.



### WATERSHED PROTECTION

Service Level Measure		(Office of Watersheds, P & E - Construction Branch & Finance Division)							Year to Date	% of Goal Avg. or Total.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Grant Revenue Secured	\$			\$875,464					\$875,464		\$394,619	\$394,619	\$1,549,929	\$3,355,388
	Goal								\$0					
Erosion & Sedimentation Field Inspections Scheduled, Citations Issued	# I	30	32	28					90	30	16	68	275	330
	# C	3	3	3					9	3	1	11	29	112
	%	10.00%	9.38%	10.71%					10.00%	-----	6.25%	16.18%	10.55%	33.94%
	# I								0	-----				
	# C								0	-----				

CONSTRUCTION & SURVEY																
Function	Service Level Measures	Unit of Measure		Goal	PLANNING & ENGINEERING DIVISION							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg	FY '14 Year End Actual	FY '13 Year End Actual
					July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
	Completed Contracts	Last 12 mo. ending	<	1.05	0.98	0.97	0.97					0.97	0.97	0.97	0.97	0.96
	Actual Contract \$/Bid Contract \$															
	Actual Duration/Spec. Duration	Last 12 mo. ending	≤	1.5	1.02	0.98	0.97					0.99	1.16	1.16	1.06	1.11
	Calendar days to close-out *1	Last 12 mo. ending	≤	260	488	444	424					452	466	451	495	437
	Current Contracts															
	Calendar days to process pmt.	Avg.		7.0	10.85	11.33	10.65					10.94	10.90	10.19	10.68	9.50
	Work completed	\$			\$5,558,389	\$12,384,129	\$5,390,579					\$23,333,097	\$8,919,003	\$28,667,184	\$81,525,009	\$111,931,706
	Misc. Survey Drafting Projects															
	New Assignments	#		N/A	6	6	3					15	7	12	57	58
	Completed Assignments	#		N/A	5	8	2					15	8	11	56	63
	Backlog	#		<5	2	0	1					1.0	1	0	1	
	Return Plans (water mains & sewers)															
	New Assignments (projects/ sheets)	#/#		N/A	4/92	1/17	1/6					39/287	4/32	10/80	40/292	12/131
	Completed Assignments (projects/ sheets)	#/#		N/A	4/25	5/12	4/51					28/219	1/13	7/82	31/242	9/67
	Backlog (projects/sheets)	#/#		60/225	73/673	69/678	66/633					75/624	67/556	0	73/606	
	Drafting Staff Level	#			7	7	7					7	0	6	7	6
Survey One Call	Red Tickets Received	#		N/A	913	772	949					2,634	785	2390	9,963	9,873
Marking	Red Tickets Marked	%		100%	100%	100%	100%					100%	100%	100%	100%	100%
Erosion and Sedimentation	Scheduled				29	32	28					89	16	68	277	330
	Complaints				1	0	0					1	0	0	2	0
	Total				30	32	28					90	16	68	275	330
	Citations				3	3	3					9	1	11	29	112
	Site visits				6	7	5					18	6	14	70	216

\*1 Close-out = Calendar days required, following substantial completion of work, to resolve outstanding administrative issues and disputes, and issue final payment.

**DESIGN BRANCH**

Function	Service Level Measure	Budget/ Goal	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	% of Goal YTD or Mo. Avg.	Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
<b>Capital Budget Line Items*1</b>	Reconstruction of Conveyance System	\$/yr. \$33,600,000	\$0	\$1,392,553	\$0					4.14% \$1,392,553	\$464,184	\$0	\$531,621	\$25,145,955	\$28,763,035
	Reconstruction of Collector System	\$34,200,000	\$0	\$1,488,606	\$0					4.35% \$1,488,606	\$496,202	\$0	\$490,113	\$32,881,917	\$24,855,958
	Storm Flood Relief	\$68,200,000	\$0	\$0	\$0					\$0	\$0	\$0	\$0	\$0	\$0
	Improvements to Treatment Plants	\$60,000,000	\$0	\$0	\$11,246,000					\$11,246,000	\$3,748,667	\$0	\$16,373,000	\$23,886,468	\$53,357,331
										18.74%		----	----	39.81%	----
	<b>CAPITAL TOTALS</b>	\$196,000,000	\$0	\$2,881,159	\$11,246,000					7.21% \$14,127,159	\$4,709,053	\$0	\$17,394,734	\$81,914,341	\$106,976,324
<b>Non-Capital Projects</b>			\$0	\$19,840	\$246,816					\$266,656	\$88,885	\$0	\$602,550	\$2,613,639	\$842,546
	Green Infrastructure Capital Contracts		\$0	\$0	\$0					\$0	\$0	\$0	\$0	\$0	\$5,768,386
<b>Support To Other Units/ Agencies (person -hours)</b>	Water Operations	Hours/Year 3,000	454.0	405.5	82.0					31.38% 941.5	313.8	0.0	938.0	76.30% 2,289.0	2,101.0
	Sewer Operations	3,600	436.0	463.0	414.5					1,313.5 36.49%	437.8	0.0	1,807.0	6,047.0 167.97%	6,807.5
	Outside Agencies	8,400	786.5	681.5	624.0					2,092.0 24.90%	697.3	0.0	705.0	4,818.0 57.36%	4,648.5

\*1 These monthly numbers represent the dollar value of completed contracts forwarded to Projects Control for advertisement.

\*2 "Limit" is the bid price plus an approximate 10% contingency for, e.g., change orders, determined by Projects Control.

\*3 Design contracts out a number of these jobs, and has accurate contractor cost data.

10/2/2014

For the month of September 2014

### Projects Control Capital Program Monthly Report

**(A) Projects in the next Letting**

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
40690	Carlisle/Mole/Smedley/Sydenham	0.53	0.47	11/27/2014	\$ 2,493,000.00	
20454	Avon/ Foster / Stevens etal	1.23	0.00	11/27/2014	\$ 1,470,000.00	
40702	Smedley / Sydenham / Pacific	0.40	0.36	11/27/2014	\$ 1,414,000.00	
40741	Benezet, Germantown - Wyndmoor	0.33	0.03	12/11/2014	\$ 1,289,000.00	
20430	Fuller/Rhawn/Stanwood/Tabor	0.63	0.00	12/11/2014	\$ 973,000.00	
20415	Lakeside / Cheltenham	0.56	0.00	12/11/2014	\$ 514,000.00	
64056	Two (2) 30 Million Gallon Storage Capacity Tanks at EP	0.00	0.00	12/18/2014	\$ 70,000,000.00	
40704	Bancroft/Hicks/Seltzer/Sydenham	0.41	0.40	1/8/2015	\$ 2,231,000.00	
40861	Castor/Derry/Walley/Waldemire/Napfle	0.17	0.01	1/8/2015	\$ 1,279,000.00	
40584	Franklin / Hutchinson / Monmouth / Orleans	0.47	0.30	1/8/2015	\$ 1,194,000.00	
20449	Conrad / Vaux / Bowman / Tilden	0.79	0.00	1/8/2015	\$ 1,098,000.00	
20329	DICKINSON/PIERCE/TASKER	0.78	0.00	1/8/2015	\$ 1,084,000.00	
20368	Arrott/Foulkrod/Ruan	0.67	0.00	1/8/2015	\$ 835,000.00	
64047	Roll-Up Door and HVAC at QL Raw Water PS	0.00	0.00	2/5/2015	\$ 550,000.00	
64054	Exterior Siding Panels - Torresdale Filter Water P.S.	0.00	0.00	2/5/2015	\$ 850,000.00	
73069	Replace Freight Elevator in PTB	0.00	0.00	2/5/2015	\$ 250,000.00	
62116	Emergency Access to South Filter Building Basement	0.00	0.00	3/12/2015	\$ 125,000.00	
62126	Repair of Silos at Belmont WTP	0.00	0.00	3/12/2015	\$ 50,000.00	
61106	New 10 MG Concrete CWB tanks @ Baxter	0.00	0.00	4/30/2015	\$ 53,000,000.00	
<b>Section A Total</b>		<b>2.16</b>	<b>0.83</b>		<b>\$ 140,699,000.00</b>	

**(B) Projects in Procurement Awaiting Bid Date**

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
40657	Water / Sewer Reconstruction Conestoga / Peach / Ranstead / Yewdall etal	3.67	3.67	10/30/2014	\$ 3,307,000.00	Funded
40660	Water / Sewer Reconstruction Berks / 24th	0.41	0.60	10/30/2014	\$ 2,746,000.00	Funded
40696	Water / Sewer Reconstruction 31st, Grays Ferry - Tasker	0.34	0.43	10/30/2014	\$ 1,513,000.00	Funded
20356	Water relay Castor Ave., Cottman - Napfle	0.97	0.00	10/30/2014	\$ 1,064,000.00	Funded
20424	Water Relay Prospect / Summit	0.59	0.00	10/30/2014	\$ 675,000.00	Funded
20283	Water Relay Hagner / Mitchell / Hiola	0.62	0.00	10/30/2014	\$ 839,000.00	Funded
<b>Section B Total</b>		<b>6.61</b>	<b>4.71</b>		<b>\$ 10,144,000.00</b>	

**(C) Projects to be bid w/ Bid Date**

Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Comments
71084	Replacement of 480V Outdoor Switchgear at Aeration Tanks (AT1) NEWPCP	0.00	0.00	11/13/2014	\$ 1,100,000.00	
61100	Rebuild/replace filter underdrains and filter media @ Baxter	0.00	0.00	11/13/2014	\$ 2,800,000.00	
64067	Rehabilitation of the Retaining Wall at 29th Street Facility	0.00	0.00	11/13/2014	\$ 403,920.00	
63066	Replacement of Incoming 15KV Switchgear @ Queen Lane WTP	0.00	0.00	11/13/2014	\$ 3,270,670.00	
71086	New Gravity Thickeners at NEWPCP - GC	0	0	10/2/2014	\$ 24,728,000.00	Dur 1095
71087	New Gravity Thickeners at NEWPCP - Elec	0	0	10/2/2014	\$ 10,220,000.00	Dur 1095
71105	New Gravity Thickeners at NEWPCP - HVAC	0	0	10/2/2014	\$ 815,000.00	Dur 1095
71106	New Gravity Thickeners at NEWPCP - Plumb	0	0	10/2/2014	\$ 738,000.00	Dur 1095
<b>Section C Total</b>		<b>0.00</b>	<b>0.00</b>		<b>\$ 44,075,590.00</b>	

**Projects Control Capital Program Monthly Report, 2**

<b>(D) Projects Bid in Reporting Month</b>								
<b>September</b>								
<b>Work No</b>	<b>Description</b>	<b>Miles Wate</b>	<b>Mile Sewer</b>	<b>Bid Date</b>	<b>Eng. Est.</b>	<b>Low Bidder</b>	<b>Low Bid Amt.</b>	<b>Comments</b>
40788	Water / Sewer Reconstruction Firth / Coral / Tucker	0.59	0.56	9/16/2014	\$ 2,755,000.00	NELLO CONSTRUCTION CO INC	\$ 3,012,975.00	Dur 415
40630	Water / Sewer Reconstruction Norris, Redner, Woodstock	0.54	0.41	9/16/2014	\$ 1,558,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,839,735.00	Dur 400
20453	Water Main Relay Seminole / St. Martins	0.87	0	9/16/2014	\$ 1,063,000.00	SERAVALLI CONST CO INC	\$ 986,000.00	Dur 250
20401	Water Main Relay Robbins / Revere / Harbison	0.81	0	9/16/2014	\$ 980,000.00	SERAVALLI CONST CO INC	\$ 1,157,000.00	Dur 210
20410	Water Main Relay Brighton / Friendship / Pennway	0.66	0	9/16/2014	\$ 666,000.00	PIO CONSTRUCTION CO	\$ 663,080.00	Dur 160
40764	Fountain Street Steps Storm Sewer System and Site Repairs	0	0	9/16/2014	\$ 537,000.00	A P CONSTRUCTION INC	\$ 569,000.00	Dur 200
<b>Section D Total</b>		<b>3.46</b>	<b>0.97</b>		<b>\$ 7,559,000.00</b>		<b>\$ 8,227,790.00</b>	

**(E) Waiting for Notice to Proceed (not counting Bid in Previous Month)**

<b>Work No</b>	<b>Description</b>	<b>Miles Wate</b>	<b>Mile Sewer</b>	<b>Bid Date</b>	<b>Eng. Est.</b>	<b>Contractor</b>	<b>L.O.C.</b>	<b>Comments</b>
20382	Water Main Relay Ontario, Madison, Thompson, Tioga	1.76	0	7/8/2014	\$ 2,044,000.00	SERAVALLI CONST CO INC	\$ 2,162,000.00	Dur 420
40669	Water / Sewer Reconstruction Hope St. / 2nd St. / Hancock St.	0.39	0.33	7/8/2014	\$ 1,077,000.00	NELLO CONSTRUCTION	\$ 2,018,760.00	Dur 300
40732	Water / sewer Darien / Percy / Airdrie / Park / Victoria	0.45	0.38	7/8/2014	\$ 1,680,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,496,905.00	Dur 305
20413	Penrose/Hartranft/Homestead/22nd/Moyamensing	0.97	0	7/8/2014	\$ 1,203,000.00	PETRONGOLO CONTRACTORS INC	\$ 1,140,015.00	Dur 260
20418	Water Welsh Road/ Calvert St / Fairfield St.	0.61	0	7/8/2014	\$ 657,000.00	PETRONGOLO CONTRACTORS INC	\$ 751,430.00	Dur 240
20375	Water Conlyn/Ogontz/Olney	0.20	0	7/8/2014	\$ 266,000.00	CARUSONE CONSTRUCTION, INC.	\$ 304,355.00	Dur 120
63080	Repalcement of Influent Valves and Actuators at Queen Lane WTP			6/17/2014	\$ 1,546,750.00	FIVE STAR INC	\$ 2,113,000.00	Dur 420
40603	Water / Sewer Reconstruction Van Pelt @ Cambria, Indiana @ Somerset	0.62	0.56	5/20/2014	\$ 2,545,000.00	PIO CONSTRUCTION CO	\$ 2,368,829.00	Dur 418
40623	Water / Sewer Reconstruction Beaumont @ 48th, Florence @ 48th, Pentridge @ 50	0.77	0.57	5/20/2014	\$ 2,541,000.00	NELLO CONSTRUCTION	\$ 3,071,065.00	Dur 435
20364	Water Main Relay 63rd @ Woodbine, Woodbine @ 59th	1.14	0	5/20/2014	\$ 1,224,000.00	SERAVALLI CONST CO INC	\$ 1,462,000.00	Dur 400
20387	Water Main Relay Moyamensing @ 9th, Ritner @ 7th	0.79	0	5/20/2014	\$ 944,000.00	SERAVALLI CONST CO INC	\$ 1,157,500.00	Dur 250
20369	Water Main Relay Boston @ Kensington, Hagert @ Jasper, Cumberland @ Tulip	0.70	0	5/20/2014	\$ 704,000.00	CARUSONE CONSTRUCTION, INC.	\$ 884,108.75	Dur 175
40761	Water / Sewer Reconstruction Hermitage @ Silverwood, Smick @ Fountain	0.56	1.04	3/18/2014	\$ 3,748,000.00	PETRONGOLO CONTRACTORS INC	\$ 4,281,105.00	Awarded 4/9/2014, Dur 480
20404	Water Main Replay Red Lion @ Ferndale, Noertheast @ Bustleton	1.10	0	3/18/2014	\$ 1,362,000.00	PETRONGOLO CONTRACTORS INC	\$ 1,451,060.00	Dur 275
20355	Water Main Relay Orthodox @ Oakland, Paul St @ Womrath	1.01	0	3/18/2014	\$ 1,219,000.00	SERAVALLI CONST CO INC	\$ 1,411,000.00	Awarded 4/9/2014, Dur 280
<b>Section E Total</b>		<b>11.07</b>	<b>2.87</b>		<b>\$ 22,760,750.00</b>		<b>\$ 26,073,132.75</b>	
<b>Total Waiting Notice to Proceed (D)+(E)</b>					<b>\$ 30,319,750.00</b>		<b>\$ 34,300,922.75</b>	

**(F) Projects Issued Notice to Proceed in Fiscal 2015**

Prior to 7/1/2014

<b>Work No</b>	<b>Description</b>	<b>Miles Wate</b>	<b>Mile Sewer</b>	<b>NTP Date</b>	<b>Eng. Est.</b>	<b>Contractor</b>	<b>L.O.C.</b>	<b>Comments</b>
40721	Water / Sewer reconstruction Warnock @ Berks (Trenchless), 10th @ Berks/Oxford	0.54	0.09	7/17/2014	\$ 1,043,000.00	PIO CONSTRUCTION CO	\$ 1,142,885.00	Dur 210
40668	Millick/Shields/Dickens/Theodore/Yocum (water,sewer)	0.63	0.38	8/21/2014	\$ 2,392,000.00	NELLO CONSTRUCTION CO INC	\$ 2,620,171.00	Dur 400
40743	Penn / Lena / Clearview (water,sewer)	0.75	0.48	9/8/2014	\$ 2,286,000.00	J P C GROUP, INC	\$ 2,954,700.00	Dur 370
71080	Rehabilitation of Plant Water System			8/12/2014	\$ 6,983,780.00	STONE HILL	\$ 6,024,500.00	Dur 540
20340	Water Main Relay Bleigh @ Oxford	0.70	0	9/15/2014	\$ 662,000.00	SERAVALLI CONST CO INC	\$ 676,000.00	Dur 240
20438	Water Main Relay Ridge - Hermit to Walnut, Magdalena, Wendover	1.49	0	8/4/2014	\$ 1,971,000.00	A P CONSTRUCTION INC	\$ 2,696,077.00	Dur 350
60012	P.E.S. Renewal/Recoat Roofing System at Various Facilities			8/22/2014	\$ 900,000.00	West Roofing Systems, Inc	\$ 723,900.00	Dur 365
62107	Repair to Filtered Water Storage basins at Belmont WTP			8/20/2014	\$ 2,793,000.00	J P C GROUP, INC	\$ 4,837,700.00	Dur 730
61089	Relocate Ammonia Storage and Feed System at Baxter WTP			9/8/2014	\$ 1,900,000.00	Miniscalco Construction LLC	\$ 2,869,900.00	Dur 420
20422	Water Main Relay / Green 56th - Greenway to Woodland, Woodland-60th	1.76	0	9/17/2014	\$ 2,918,212.00	CARUSONE CONSTRUCTION, INC.	\$ 3,208,692.50	Dur 365
20395	Water Main Relay 54th - Chester to Woodland, Greenway - 52nd	0.61	0.00	8/28/2014	\$ 752,445.00	PIO CONSTRUCTION CO	\$ 816,910.00	Dur 220
40883	Water / Sewer Reconstruction Haverford-52nd to Paxton, Terrace-Salaigac to Daw	0.21	0.15	9/8/2014	\$ 1,021,586.11	PETRONGOLO CONTRACTORS INC	\$ 1,375,310.00	Dur 150
<b>Fiscal Year to Date (NTP issued)</b>		<b>6.69</b>	<b>1.11</b>		<b>\$ 25,623,023.11</b>		<b>\$ 29,946,745.50</b>	
<b>Total Money for Capital Projects Encumbered in Fiscal Year 2015</b>							<b>\$ 117,056,258.25</b>	

# COLLECTOR SYSTEMS

Unit	Service Level Measures	OPERATIONS DIV. - FIELD OPERATIONS							YTD or Mo. Avg.	% of Goal or Mon. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Flow	% Main Pump Availability	98.2%	96.8%						97.50%	102.63%	98.2%	97.3%	95.9%	99.5%
		95%	95%	95%	95%	95%	95%	95%	95.00%					
	Dry Weather Discharges /100 Inspections	0.30	0.00						0.15	----	0.20	0.07	0.05	0.26
		0	0	0	0	0	0	0	0.00					
Control	TV Inspections in Miles	3.39	3.06						6.45	4.30%	3.37	11.64	38.28	48.93
		12.50	12.50	12.50	12.50	12.50	12.50	12.50	150.00	3.23				
	Metering Chamber Meters Operational	89.0%	89.0%						89.00%		0.0%	95.0%	88.4%	N/A
		95%	95%	95%	95%	95%	95%	95%	95.00%					
	CSO/Flow Meters Operational	86.8%	86.0%						86.40%		0.0%	80.0%	88.35%	N/A
		90%	90%	90%	90%	90%	90%	90%	90.00%					
Inlet	Ttl # Inlets Cleaned-Actual	8,943	9,474	8,994					27,411	24.60%	7,773	25,037	94,653	100,251
	Ttl. # Inlets Cleaned-Goal	9,880	9,649	9,608	10,201	8,909	9,628	7,926	111,444	9,137		111,444		
	% of Monthly SLG Cleaned	90.52%	98.19%	93.61%					24.60%	94.10%	80.90%	22.47%	84.93%	89.96%
	% of Total Inlets Cleaned	13.73%	13.41%	13.35%					37.7%	12.57%	10.44%	34.45%	130.2%	134.7%
Cleaning	Tons of Debris Removed	987.8	903.6	1,034.1					2,925.5	975.2	750.0	2,336.5	9,747.0	11,676.5
	Lbs. Removed Per Inlet	22.3	213.8	231.1					467.2	155.7	194.0	571.7	2,482.9	2,851.4
	Cover Locks Installed	617	499	405					1,521	507	480	1,567	5,975	5,909
Main-	Waterways Restoration - Tons of Debris Removed	59.00	48.40	58.00					165.4	27.57%	51.00	168.30	691.1	1,163.0
		50	50	50	50	50	50	50	600	55		600		
	Total Inlets Reset & Reconstructed	493	301	425					1,219	9.91%	247	1,123	5,993	10,974
		1,025	1,025	1,025	1,025	1,025	1,025	1,025	12,300	406		12,300		
tenance	Inlets Won't Take Water Avg. # Days to Respond	20.72	20.37	6.00					15.70	156.97%	8.52	12.33	24.07	10.34
		<10	<10	<10	<10	<10	<10	<10	<10					
	Inlet Exams	531	324	453					1,308	9.48%	443	1,658	7,342	9,280
		1,150	1,150	1,150	1,150	1,150	1,150	1,150	13,800	436		13,800		
	Inlet & Pipe Excavations/Repairs	12	19	23					54	9.00%	27	78	187	369
		50	50	50	50	50	50	50	600	18		600		
	Sewers Examined, Sewer/Lateral Clean, etc.	459	302	334					1,095	5.70%	390	1,194	4,939	5,154
		1,600	1,600	1,600	1,600	1,600	1,600	1,600	19,200	365		20,400		

Goal data next to shaded areas. PWD pontoon skimmer boat collects add'l river debris each mo. This smaller volume debris is measured in Cu. Yd. & not included here.

If cumulative output goal %'s are = each month, actual %'s should be: July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%.

Inlet Cleaning has jobs (not tracked here) where cleaning was not done due to: parked cars, traffic, snow or ice, flooding, incorrect location, jo

FY '14 total inlets are 71,962

**CONVEYANCE**

Unit	Service Level Measures	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Distribution	Breaks Repaired	Number of Repairs	ACTUAL	47	28	41					116	32	126	969	823
			ESTIMATE	55	45	35	45	60	120	175	850				
		Avg. Hrs. Actual	ACTUAL	8.0	6.0	6.0					6.7	6.0	0.0	6.2	5.8
			GOAL	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0				
	D-Orders	Number of Jobs Received	ACTUAL	33	22	21					76	0	0	289	-----
		Jobs Completed	ACTUAL	34	17	34					85	28	66	256	290
		Avg. Hrs Actual	ACTUAL	4.0	4.0	5.0					4.3	0.0	0.0	4.6	4.7
		End of Month Backlog	ACTUAL	118	130	131					379	0	0	122	
	Valves	# of jobs	ACTUAL	15	16	16					47	33	76	242	173
	Connections	# of jobs	ACTUAL	11	14	7					32	8	33	115	138
Load Control	Peak electric power demand	kilowatts	ACTUAL	9,919,340	9,395,762	N/A					19,315,102	0	26,767	168,574	146,245
			GOAL<	10,910,000	10,910,000	10,910,000	10,360,000	10,360,000	10,360,000	10,360,000	126,520,000	12,000	12,000	259,300	
	Distribution systems ops. coordinated	Number completed (expect 24)	ACTUAL	64	43	49					156	41	127	517	502
	Distribution system records revised	Number completed (expect 40)	ACTUAL	26	26	44					96	37	66	164	366
	VMIS records, operations recorded	Number completed (expect 1,200)	ACTUAL	1,125	952	927					3,004	671	2,850	11,746	12,830
	Field hydraulic investigations	Completed/Backlog (expect 5/2)	ACTUAL	10/2	10/6	11/2					-----	11/10	0.00	10/5	-----
	Fire flow tests	Days to completion	ACTUAL	8.8	12.4	13.7					11.6	19.5	10.9	15.0	14.2
	SCADA system corrective maint.	% of corrective work	GOAL<	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0				
			ACTUAL	24%	26%	N/A									
			GOAL<	10%	10%	10%	10%	10%	10%	10%	10.0%	15%	18%	14.6%	24.6%
Pumping	Availability	Actual available pump hours/ Possible available pump hours	ACTUAL	96.45%	97.3%	94.0%					95.92%	94.4%	94.9%	94.0%	95.2%
			GOAL									96.0%	96.0%	94%	
	Productivity	Non-corrective maintenance hours / Total maintenance man-hours worked	ACTUAL	91.52%	94.6%	95.0%					93.71%	82.2%	88.7%	94.8%	95.5%
			GOAL	94.0%											
E & SS	Station Efficiency	3.13) used	ACTUAL	76.95%	77.8%	77.7%					77.48%	76.6%	76.8%	76.5%	77.3%
			GOAL	>75%											
	Fire hydrant availability	%	ACTUAL	99.71%	99.69%						99.70%	99.6%	99.6%	99.68%	99.68%
			GOAL	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.70%	99.7%	99.7%		
	Hydrant repairs (restored)	number	ACTUAL	271	214						485	433	1,364	5,626	5,626
			GOAL	500	500	500	450	400	350	350	5,250	500	500		
	CCL's installed	each	ACTUAL	29	18						47	24	72	656	656
			GOAL	40	40	40	40	15	15	10	350	40	40		
	Hydrant Paint Program	number	ACTUAL	89	148						237	312	1,124	4,227	4,227
			GOAL	275	275	200	230	230	100	100	2,610	275	275		

\*Difference between water delivery & customer billings. CCL goals reduced 11/13.

CROSS CONNECTION IDENTIFICATION & REPAIR PROGRAM															
Service Level Measure	Unit	Regulatory or Internal Goals	COLLECTOR SUPPORT & PLUMBING REPAIR PROGRAM							YTD or Avg.	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Blocks Screened	#	-----	51	27	37					115	575.00%	46	108	239	235
		20	20							20	38	20	240	240	
Blocks w/ dry weather flow	#	-----	35	19	27					81	540.00%	19	75	151	141
		15	15							15	27	15	180	180	
Customer Notifications	#	-----	366	349	264					979	326	394	1,116	4,147	4,486
		300										300	3600	3,600	
Properties with dye tests completed	#	275	238	230	227					695	333.61%	229	676	2,626	2,906
		208.33	208.33							208	232	275	3300	3,300	
Cross Connections Identified	#	-----	5	4	5					14	14.58%	1	15	49	63
		Goal	8	8	8	8	8	8	8	96	5	8	96	96.00	
C. Conn. % of Dye Tests	#	-----	2.10%	1.74%	2.20%					2.01%	-----	0.44%	2.22%	1.87%	2.17%
# Abated/ # Identified	%	----								71.43%	-----	400%	107%	110.2%	98.41%
Cross Connections Abated	#	-----	4	1	5					10		4	16	51	62
										0	3	9	108	108	
Average # of days to abate	Days		28.0	6.0	20.6					18.2		18.3	24.3	27.59	22.10
		<120	<120	<120	<120					<120		70	70	70	
Repair	Total \$	-----	\$14,582	\$19,100	\$74,682					\$108,364		\$26,464	\$76,590	\$472,027	\$303,240
											\$36,121	\$69,000	\$828,000	\$828,000	
Costs	Avg \$/ repair	-----	\$3,646	\$19,100	\$14,936					\$10,836		\$6,616	\$4,787	\$7,627	\$4,891
											Act vs GI				

Goal data next to shaded areas. Cross connections abated may have been identified in the prior fiscal year or prior months. The EPA requires that all cross connections be abated within 120 days of discovery. Jan., Mar. & Apr. data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.



CUSTOMER SERVICE UNIT														
Function	Service Level Measure	OPERATIONS							Year to Date or Average	% of Total or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Within Customer Service	Charity Applications	1	14	1					16	0.35%	18	48	124	46
	Vacancy Applications	0	0	0					0	0.00%	0	0	0	0
	P - Repair permits	1	1	3					5	0.11%	0	6	15	31
	S - Ferrule Permits	327	276	268					871	18.81%	318	836	3,124	2,981
	Cancelled permits	80	38	33					151	3.26%	44	128	743	559
	Reinspections	146	501	191					838	18.10%	178	653	2,968	3,028
	SATISFIED COMPLAINTS	634	708	852					2,194	47.38%	618	2,345	9,332	9,471
	Non-Compliance	78	63	73					214	4.62%	79	236	1,476	1,213
	Hold (Delayed Action)	30	100	63					193	4.17%	80	303	1,025	879
	To Claims Adjuster	2	1	2					5	0.11%	0	6	17	32
	Special (Various)	45	43	56					144	3.11%	55	228	728	1,182
TOTAL #	1,344	1,745	1,542					4,631	1,544	1,390	4,789	19,552	19,422	
	Refer To Other PWD Unit	342	324	364					1,030	343	316	1,140	4,028	6,267
	Referred To Other Dept.	24	21	42					87	29	37	130	517	663
C.S. Notice of Defect	Customer Service NOD	102	85	95					282	94	120	375	1,612	1,905
	Private Water/Sew NOD	18	20	0					38	13	0	0	166	212
	CSS Subtotal	120	105	95					320	107	120	375	1,778	2,117
	Erroneous NOD	0	0	0					0	0	0	0	11	0
	Erroneous PW/Sew. NOD	0	0	0					0	0	0	0	0	4
	CSS Subtotal	0	0	0					0	-	0	0	11	4
Other PWD	ESS NOD	72	62	28					162	54	68	204	1,037	865
	Distribution NOD	22	29	35					86	29	25	139	528	496
	Leak Det. NOD	3	7	4					14	5	13	26	108	119
	Vacant B Pipe Crew NOD	4	12	8					24	8	9	45	335	284
	Subtotal Dist. NOD	101	110	75					286	95	115	414	2,008	1,764
NOD's Dist.	ESS Erroneous NOD	0	0	0					0	0	0	0	0	0
	Dist. Erroneous NOD	0	0	0					0	0	0	0	1	0
	Leak D. Erroneous NOD	0	0	0					0	0	0	0	0	0
	VBPC Error. NOD	0	0	0					0	0	0	0	1	0
	Subtotal Dist. Err. NOD	0	0	0					0	-	0	0	2	0
NOD's Flow Control	Sewer Maint. NOD	111	103	68					282	94	96	289	982	958
	Camera Crew NOD	13	0	0					13	4	1	8	34	29
	Subttl. Flow Control NOD	124	103	68					295	98	97	297	1,016	987
	Sewer Maint. Err. NOD	0	0	0					0	0	0	0	0	0
	Camera Crew Err. NOD	0	0	0					0	0	0	0	2	0
	Subttl. Flow Cntrl Err NOD	0	0	0					0	-	0	0	2	0
Shut-Off Crew	Shut-Off Crew NOD	105	669	197					971	324	5	6	39	33
	Shut-Off Crew Err. NOD	0	0	0					0	0	0	0	0	0
	Subttl All Non-CS NOD's	330	882	340					1,552	517	217	717	3,063	2,784
	Sub All Non-CS Err NOD	0	0	0					0	-	0	0	15	0
	TOTAL ALL ACT. NOD's	450	987	435					1,872	624	337	1,092	4,841	4,901
	TOTAL ALL ERR. NOD's	0	0	0					0	-	0	0	15	4
	Reinspect. of all N.O.D.	146	501	191					838	279	178	653	2,968	3,028
	% Reinspected	32.44%	50.76%	43.91%					44.76%		52.82%	59.80%	61.31%	61.78%

CUSTOMER SERVICE UNIT															
	Service Level	OPERATIONS ADMINISTRATION							Year to Date	% of Total	FY '14 This	FY '14 Year	FY '14 Year End	FY '13 Year End	
Function	Measure	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	or Average	or Avg.	Month	to Date	Actual	Actual	
P W D	# of Jobs Contracted	67	10	10					87	29	21	52	224	243	
	# of Jobs Cancelled	0	0	0					0	0	0	0	0	10	
	# of Jobs Completed	5	8	5					18	6	19	50	224	224	
	% Finalized	7.46%	80.00%	50.00%					20.69%	-----	90.48%	96.15%	100.00%	96.14%	
	Total \$ Cost	\$66,292	\$23,250	\$22,268					\$111,810	\$37,270	\$51,048	\$152,798	\$734,772	\$603,961	
W o r k	Avg Cost/Completed Job	\$13,258	\$2,906	\$4,454					\$6,212	Avg. Cost	\$2,687	\$3,056	\$3,280	\$2,696	
C l a i m s	All Claims Received	9	19	13					41	14	20	48	177	152	
	Claim Closed No \$ Pmt.	0	0	0					0	0	3	5	149	33	
	Ref. to Risk Mgt.-Action								0	#DIV/0!	0	0	11	12	
	Ref. to Risk Mgt.- Pmt.	2	1	3					6	2	0	5	33	27	
	Ttl. >\$2,000/Claim Cost	\$7,043	\$8,000	\$51,728					\$66,771	\$22,257	\$0	\$35,292	\$322,613	\$167,951	
	Avg. Cost/Settled Claim	\$3,522	\$8,000	\$17,243					\$11,129	Avg Large	\$0	\$7,058	\$9,776	\$6,220	
	W o r k	Claims Settled <= \$2K	2	1	6					9	3	1	6	44	41
		Total Direct PWD Cost	\$1,400	\$85	\$3,100					\$4,585	\$1,528	\$500	\$6,577	\$32,553	\$43,127
		Avg. Cost/Settled Claim	\$700	\$85	\$517					\$509	Avg Small	\$500	\$1,096	\$740	\$1,052
		Ttl. Claims Paid/Settled	4	2	9					15	5	1	11	77	68
		Ttl. \$ Claims Pd./Settled	\$8,443	\$8,085	\$54,828					\$71,356	\$23,785	\$500	\$41,869	\$355,166	\$211,078
		Avg \$ Claims Pd./Settled	\$2,111	\$4,043	\$6,092					\$4,757	Avg. All	\$500	\$3,806	\$4,613	\$3,104
		Open Claims	97	114	118					110	Avg. Open	177	164	101	126
		\$ Emer.Clean/Restore \$	\$17,905	\$13,294	\$6,870					\$38,069	\$12,690	\$0	\$9,120	\$266,892	\$500,913
# Properties Cln/Restored		8	5	3					16	5	0	2	48	161	
\$ Avg \$ Cost per Property		\$2,238	\$2,659	\$2,290					\$2,379	Avg. CL/R	\$0	\$4,560	\$5,560	\$3,111	
\$	Landscaping Costs								\$0	#DIV/0!	\$0	\$0	\$0	\$10,592	

Claims & violations can overlap fiscal years. "S" is new water ferrule installation. "P" is repair of water line. PWD Fund Work includes plumbing & heating repair &/or replacement. Resolved/completed inspections from violation notice outcomes include: problem corrected, repairs success- fully completed or customer shut off. Most claims stem from water &/or sewer breaks. C. S. handles claims = to or < than \$2,000. Claims over \$2,000 are referred to Risk Mgt. for payment. Emergency Cleanup & Restoration is done by approved contractors, prior to PWD Fund work. VBP Unit is Vacant Broken Pipe Unit. N.O.D. is a Notice Of Defect (plumbing code violation). All N.O.D.'s are reinspected, whether issued by C.S.S. or other units. Complaints resolved may originate in other units.

Claims have a 2-year statute of limitations. All claims are paid from PWD funds.

<b>DELINQUENCY &amp; RESTORATION</b>												
Service Level Measure	Goal	July'14	Aug'14	Sep-14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual
<b>Total Accounts Received</b>		<b>10,232</b>	<b>9,765</b>	<b>10,915</b>					<b>30,912</b>	<b>12,572</b>	<b>31,896</b>	81,504
<b>Accounts Open</b>		315	723	70					<b>1,108</b>	<b>0</b>	<b>0</b>	111
<b>Accounts Completed ( Rows 8..17)</b>		<b>9,917</b>	<b>9,042</b>	<b>10,845</b>					<b>29,804</b>	<b>12,572</b>	<b>31,896</b>	81,393
Accounts Cancelled		341	436	531					<b>1,308</b>	478	1,004	2,706
Accounts Shutoffs		<b>3,522</b>	3,071	3,719					<b>10,312</b>	4,193	10,417	25,802
Accounts Dug-Up / Shut Off		<b>195</b>	126	99					<b>420</b>	241	1,048	2,541
Accounts Found Off		532	445	487					<b>1,464</b>	487	1,289	4,239
Accounts Unable to Shut Off /Plumbing Violations (V1 to V8)		1,322	944	1,217					<b>3,483</b>	1,630	4,184	10,402
Can't Complete Accounts		547	452	525					<b>1,524</b>	345	1,037	3,106
Accounts Restored		<b>2,212</b>	2,359	2,765					<b>7,336</b>	2,714	6,982	17,538
P1 (Full acct bal collected @ door)		264	209	235					<b>708</b>	304	914	3,130
P2 (Partial acct bal collected @ door)		847	851	926					<b>2,624</b>	1,047	2,716	6,489
P3( Customer showed payment receipt @ door)		135	149	341					<b>625</b>	1,133	2,305	5,440
<b>Payments Collected @ Door</b>											487,340	
P1		\$169,672.58	\$106,544.40	\$125,882.02					<b>\$402,099.00</b>	\$217,737.32	\$904,439.50	\$1,644,457.59
P2		\$330,665.03	\$325,804.19	\$338,865.09					<b>\$995,334.31</b>	\$335,742.42	\$188,584.10	\$2,737,330.24
R3 (Restore Pick-Up)		\$79,377.63	\$78,663.84	\$109,524.10					<b>\$267,565.57</b>	\$78,860.37	\$1,580,363.65	\$550,101.51
<b>Total Payments Collected @ Door</b>		<b>\$579,715.24</b>	<b>\$511,012.43</b>	<b>\$574,271.21</b>					<b>\$1,664,998.88</b>	<b>\$632,340.11</b>	<b>\$2,673,387.25</b>	\$4,931,889.34

INDUSTRIAL WASTE UNIT														
Function	Service Level Measures	Unit	WATER & WASTEWATER TREATMENT								FY '14 Same Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Year To Date				
Hazardous Mat'ls. Mgt.	Response to Incidents	# per Month	16	21	16					53	16	48	144	149
			16	16	16	16	16	16	16		15		180	
Defective Lateral Prog.	Samples From Storm Water Sys.	# per Qtr.			26					26	22	22	88	86
					35			35		140		80	80	
Hazardous Materials Management	Hazardous Wastes Removed	Lbs per Qtr.			0					0	252	252	612	1,100
					3,000			3,000		12,000				
	PCB - PMP Inspections *	# Quart'ly			20					20	17	17	0	123
					25			25		100				
Pretreat-ment	Industrial Inspections Conducted	# Quart'ly			30					30	32	32	140	113
					35			35		140				
	Pretreat. Samples Collected	# Quart'ly			106					106	95	95	267	618
					175			175		700				
Program	Permits Issued	# Quart'ly			8					8	4	4	37	63
					10			10		40				
	Users in Compliance	%semi annual			11%						85	85	88.00%	76.00%
					100%					100%				
Surcharge Program	Surcharge Samples	# Quart'ly			221					221	211	211	815	866
					240					240				
	Surcharge Revenue **	\$ Quart'ly			\$1,246,819					\$1,246,819	1,441,480	1,441,480	\$5,394,328	\$6,028,200
					\$1,250,000			\$1,250,000		\$5,000,000				
Fines	Assessed	\$			\$2,900					\$2,900	32,400	32,400	\$48,600	\$28,800
		Estimate			\$5,000					\$10,000				

Goal/estimate data next to dark shaded areas. Most goals revised 11/13.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

\*\* Laundromat charges are not included in IWU totals, since they are directly surcharged by the WRB.

### METER SHOP

Function	Service Level Measure	OPERATIONS ADMINISTRATION							Year to Date	Actual Sub-totals	% of Goal or Average	FY '14 This Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15							
Installations & Visits, Residential & Commercial	Mtr. & ERT Changes	1,024	1,006	1,288					3,318	-----	1,106	1,524	3,900	16,218	12,145
		1,325	1,325	1,325	1,325	1,325	1,325	1,325	15,900	% of Ttl.	24.10%				
	Meter Installs	361	342	264					967	-----	322	303	1,043	3,728	3,899
		325	325	325	325	325	325	325	3,900	% of Ttl.	7.02%				
	Found Complete	498	479	404					1,381	-----	460	184	635	3,950	4,730
		10	10	10	10	10	10	10	120	% of Ttl.	10.03%				
Work Com	Orders pleted	3,133	2,187	2,784					8,104	-----	2,701	3,919	10,022	37,088	15,547
		3,050	3,050	3,050	3,050	3,050	3,050	3,050	36,600	% of Ttl.	58.85%				
Permits Received, Investigated & Completed	New, Adm. D. & D's.	5,016	4,014	4,740					13,770	-----	4,590	5,930	15,600	60,984	36,328
		5,000	5,000	5,000	5,000	5,000	5,000	5,000	60,000	-----	22.95%				
	Meters Removed	242	225	248					715	-----	238	164	467	1,859	1,927
		150	150	150	150	150	150	150	1,800	-----	39.72%				
	Inv. & Com.	11	5	2					18	-----	6	6	12	70	90
									0	% of Ttl.	0.60%				
Maintenance	Meter Maint.	198	172	139					509	-----	170	147	525	1,793	1,732
									#DIV/0!	-----	69.44%	86%	110%	97%	86%
	% Invest.														
	% Goal	100%	100%	100%	100%	100%	100%	100%	100%	-----					
Testing	Meters & ERTs.	21	12	22					55	-----	1.83%	345	1,345	2,140	2,441
		250	250	250	250	250	250	250	3,000	-----	18				
Meters	Scrapped	1,126	1,142	1,383					3,651	-----	20.28%	1,848	5,230	18,835	14,847
		1,500	1,500	1,500	1,500	1,500	1,500	1,500	18,000	3,706	1,217				
Shut-Offs, Billing & Meter Investigations	Shut Off (To D&R)	105	143	101					349		116	-----	-----	1,227	
		570	29	15					614	-----	51.17%	493	1,017	4,796	2,370
	Pending Dig-ups	100	100	100	100	100	100	100	1,200	-----	205				
		10	3	8					21	-----	7.00%	43	262	755	520
	Reported Thefts * *	25	25	25	25	25	25	25	300	-----	7				
		490	412	341					1,243	-----	21.81%	467	1,314	5,999	4,806
	WRB + Cust. Req.	475	475	475	475	475	475	475	5,700	-----	414				
		1,373	1,204	1,739					4,316	-----	24.80%	1,742	4,495	17,815	2,469
	ITRON ***	1,450	1,450	1,450	1,450	1,450	1,450	1,450	17,400	-----	1,439				
		1,613	1,404	1,143					4,160	-----	69.33%	687	1,390	9,438	75,646
		500	500	500	500	500	500	500	6,000	8,476	1,387				

Goal data next to shaded areas. Pending dig-ups replaced refer to dig-up. This tracks properties visited by Metering & pending accounts that have to be reviewed, before forwarding as a dig-up. Itron als Discontinued & Administrative Discontinued. \* \* The # of thefts recorded by service workers, indicating: missing or offline meters or ERT's &/or damaged or tampered meters. % Investigated can be > 1C If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. -

**PLUMBING REPAIR PROGRAMS**

Function	Service Level Meas.	Unit or Cost Goal	HELP LOANS & BASEMENT PROTECTION PROGRAM OPERATIONS ADMINISTRATION							Year To Date or Average	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Help Loan Completed & Billed Repairs	Water Repairs	# of jobs	41	32	36					109	36	21	82	453	435
		\$ cost of jobs	\$172,715	\$99,303	\$127,467					\$399,485	\$133,162	\$71,223	\$258,835	\$1,612,375	\$1,125,563
		Avg. \$3,400								\$3,665	22.17%	\$3,392	\$3,157	\$3,267	\$2,588
		% of Ttl Jobs								40.37%		33.33%	40.00%	48.39%	51.06%
	Sewer Repairs	# of jobs	58	44	59					161	54	42	123	504	417
		\$ cost of jobs	\$345,278	\$233,917	\$284,554					\$863,748	\$287,916	\$146,165	\$418,890	\$2,253,745	\$1,177,706
		Avg. \$4,300								\$5,365	53.28%	\$3,480	\$3,406	\$4,189	\$2,824
		% of Ttl Jobs								59.63%		66.67%	60.00%	51.61%	48.94%
	Total Repairs	# of jobs	99	76	95					270	90	63	205	957	852
		\$ cost of jobs	\$517,993	\$333,220	\$412,021					\$1,263,233	\$421,078	\$217,388	\$677,725	\$3,866,120	\$2,303,269
		Avg. \$3,900								\$4,679	42.90%	\$3,451	\$3,306	\$3,743	\$2,703
Help Loan Admin.	App. Process	# New Loans Initiated	119	118	101					338	60.36%	89	248	1,176	906
			80	80	80	80	80	80	80	560					
	Call Volume	# New Loans Completed	99	76	95					270	90	0	55	652	Category
	App.	Ttl. customer contacts	542	1,134	1,159					2,835	60.00%	950	2,649	11,451	9,930
		% of Calls	675	675	675	675	675	675	675	4,725	945	9.37%	9.36%	10.27%	9.12%
8" +	Sewer	Connect. Insp.	13	7	0					20	7	4	14	74	45
Bsmt. Prot. Prog.	# Repr.	Completed	4	4	4					12	4	14	20	52	6
		Estimate	12	12	12	12	12	12	12	84	14.29%	12	144		
	Costs	Encumbered	\$20,349	\$3,807	\$28,146					\$52,302	\$17,434	\$47,184	\$69,179	\$158,095	\$19,533
		Cost Est.	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$252,000	20.75%		\$432,000		
	Avg.	\$ Cost	\$5,087	\$952	\$7,036					\$4,358	45.28%	\$3,370	\$3,459	\$3,040	\$3,256
	Avg.	Cost Est.	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000			\$3,000		

Goal data next to shaded areas. Average costs can appear high, as payments were also made for prior fiscal year jobs. Jan. - April data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, Jun - 98%, Jul - 100%.

BAXTER WATER TREATMENT PLANT																		
Service	Level Measures	Unit		WATER TREATMENT							YTD or Mo. Avg.	% of Goal or Avg.		FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual	
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15								
Flow Data	Treated Water Delivered	MG/ Mo.	Act.	4,345	4,193	4,027					12,565	23.10%		4,184	13,055	51,474	50,929	
			Gl.	4,619	4,619	4,470	4,619	4,470	4,619	4,619	54,385	4,188						
	TWD % of Ttl.	%	Act.	56.95%	57.04%	56.77%					56.92%	----		57.87%	0.00%	57.12%	56.82%	
	Treatment Capacity Utilized	% of 320 MGD	Act.	45.58%	44.07%	43.75%					44.47%	88.94%		45.42%	47.96%	45.89%	45.20%	
			Gl.	50%	50%	50%	50%	50%	50%	50%	50.00%							
Labor Costs	\$ / MG Avg.	\$	Act.	\$40.19	\$43.13	\$44.87					\$42.73	-24.86%		\$49.64	\$47.63	\$50.06	\$51.56	
			Gl.	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87							
Overtime (Cumulative FY to date)	Shift Workers	Goal -	40	N/A							N/A	#VALUE!		55.9%	55.9%	41.1%	60.2%	
	Non-Shift Work	% of	11	N/A	Data not Available at this time.							N/A	#VALUE!		10.0%	10.0%	13.0%	5.6%
	Total Overtime	Base	17	N/A								N/A	#VALUE!		19.1%	19.1%	19.1%	13.0%
Chemical Costs	\$ / MG Avg.	\$	Act.	\$261.32	\$232.99	\$211.50					\$235.27	128.34%		\$283.62	\$295.33	\$219.65	\$164.37	
			Gl.	\$192.29	\$252.49	\$182.69	\$172.51	\$222.36	\$161.53	\$133.23	\$183.32			\$175.43				
Total Organic Carbon	Removal	Ratio	Act.	1.65	1.61	1.70					1.65	137.78%		1.60	1.60	1.56	1.34	
	Regulatory	Goal	Gl.	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20							
TTHM Level	Regulatory Gl.	<80 ppb	Act.	51.30	39.83						45.57	-43.04%		35.33	63.20	33.12	36.39	
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	60.40	43.86						52.13	86.88%		37.63	75.24	45.98	58.00	
Water Quality	Turbidity	NTU	<.10	0.05	0.06	0.05					0.05	-46.67%		0.05	0.05	0.05	0.06	

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, Jun. - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

QUEEN LANE WATER TREATMENT PLANT																
Service	Level Measures	Unit		WATER TREATMENT							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year To Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Flow Data	Treated Water Delivered	MG/ Mo.	Act.	1,891	1,798	1,725					5,414	20.93%	1,675	5,695	22,471	22,684
			Gl.	2,170	2,245	2,054	2,160	2,054	2,284	2,201	25,867	1,805				
	TWD % of Ttl.	%	Act.	24.79%	24.46%	24.32%					24.52%	-----	23.17%	0.00%	24.85%	25.31%
Labor Costs	Treatment Capacity Utilized	% of 140 MGD	Act.	47.00%	44.75%	44.31%					45.35%	88.49%	43.67%	47.87%	47.76%	47.94%
			Gl.	55%	52%	49%	50%	49%	53%	51%	51.25%					
	\$ / MG Avg.	\$	Act.	\$99.21	\$106.95	\$104.87					\$103.68	-0.12%	\$114.05	\$104.07	\$114.54	\$113.97
			Gl.	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80					
Overtime (Cumulative FY to date)	Shift Workers	Goal - % of Base	40	N/A							N/A	#VALUE!	29.3%	29.3%	32.8%	24.4%
	Non-Shift Work		11	N/A	Data not Available at this time.						N/A	#VALUE!	17.9%	17.9%	16.9%	11.9%
	Total Overtime		17	N/A							N/A	#VALUE!	20.8%	20.8%	20.3%	13.7%
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$155.53	\$177.19	\$156.51					\$163.08	-16.35%	\$191.61	\$225.88	\$194.26	\$207.13
			Gl.	\$213.49	\$256.00	\$236.97	\$210.23	\$178.05	\$130.92	\$141.26	\$194.95					
Total Organic Carbon	Removal	Ratio	Act.	1.78	1.97	1.84					1.86	155.28%	1.42	1.77	1.65	1.69
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30					
TTHM Level	Regulatory Gl.	<80 ppb	Act.	56.32	45.75						51.04	-36.21%	54.80	58.82	38.07	42.38
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.63	36.07						38.85	-35.25%	34.80	45.18	35.95	43.55
Water Quality	Turbidity	NTU	<.10	0.05	0.05	0.05					0.05	-50.00%	0.05	0.04	0.05	0.04

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, Jun. - 100%.  
TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.



BELMONT WATER TREATMENT PLANT																
Service	Level Measures	Unit		WATER TREATMENT							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Flow	Treated Water Delivered	MG/ Mo.	Act.	1,393	1,360	1,341					4,094	23.44%	1,371	4,288	16,268	16,003
			Gl.	1,643	1,612	1,500	1,395	1,350	1,403	1,488	17,469	1,365				
Data	TWD % of Ttl.	%	Act.	18.26%	18.50%	18.91%					18.56%	----	18.96%		18.04%	17.87%
	Treatment Capacity Utilized	% of 86 MGD	Act.	54.28%	53.83%	54.84%					54.32%	106.33%	54.15%	55.26%	53.07%	53.36%
Labor Costs	\$ / MG Avg.	\$	Act.	\$146.56	\$151.18	\$151.36					\$149.70	104.38%	\$149.31	\$144.02	\$162.90	\$158.45
			Gl.	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42				
Overtime (Cumulative FY to date)	Shift Workers	Goal -	40	N/A							N/A	#VALUE!	39.9%	39.9%	45.5%	26.9%
	Non-Shift Work	% of	11	N/A	Data not Available at this time.						N/A	#VALUE!	14.1%	14.1%	12.4%	16.1%
	Total Overtime	Base	17	N/A							N/A	#VALUE!	20.3%	20.3%	20.1%	17.9%
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$128.35	\$109.43	\$210.22					\$149.33	-37.32%	\$292.65	\$247.09	\$229.24	\$175.82
			Gl.	\$213.88	\$241.16	\$288.96	\$284.24	\$260.27	\$257.42	\$203.01	\$238.26					
Total Organic Carbon	Removal	Ratio	Act.	1.67	1.63	1.48					1.59	132.78%	1.52	1.69 \$1.30	1.62	1.54
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30					
TTHM Level	Regulatory Gl.	<80 ppb	Act.	64.74	58.43						61.59	-23.02%	64.75	68.75	43.50	36.09
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.44	32.49						36.97	-38.39%	33.50	41.89	36.42	35.31
Water Quality	Turbidity	NTU	<.10	0.05	0.05	0.05					0.05	-50.00%	0.05	0.04	0.04	0.05

Goals are next to shaded areas. TOC goal is a running average over the past 12 months

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion

ALL WATER TREATMENT PLANTS																	
	Level Measures	Unit	WATER TREATMENT								YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual	
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15							
Phila. drinking water meets or exceeds all Fed. & State standards 100% of the time.		%	Act GI										100%	100%	100%	100%	
				100%	100%	100%						100%					
				100%	100%	100%	100%	100%	100%	100%	100%						
Flow Data	Treated Water Delivered	MG/ Mo.	Act	7,629	7,351	7,093					22,073	22.54%	7,230	23,038	90,213	89,881	
			GI	8,631	8,476	8,024	8,174	7,874	8,306	8,308	97,920	7,358					
	Treatment Capacity Utilized	% of 546	Act	47.32%	47.32%	47.32%					47.71%	93.09%	46.34%	48.03%	47.50%	47.14%	
			MGD	53.00%	52.00%	51.00%	50.00%	50.00%	51.00%	57.00%	51.25%						
Labor Costs	\$ / MG Average	\$	Act	\$72.08	\$76.51	\$77.03					\$75.20	-25.80%	\$81.85	\$77.28	\$84.36	\$85.10	
			GI	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36					
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work. Total Overtime	Goal - % of Base	40	N/A							0.00%	-100.00%	46.56%	46.56%	39.66%	48.71%	
			11	N/A	Data not Available at this time.					0.00%	0.00%						
			17	N/A							0.00%	0.00%					
Chemical Costs	\$ / MG Avg. Treated	\$	Act	\$213.25	\$199.22	\$197.20					\$203.22	99.12%	\$261.45	\$269.92	\$214.65	\$185.55	
			GI	\$249.88	\$236.21	\$222.32	\$220.23	\$183.29	\$159.17	\$182.17	\$205.04						
TTHM Level	Regulatory GI.	<80 ppb	Act.	54.70	44.28	0.00					32.99	-58.76%	New	to	FY	15	
HAA5 Level	Regulatory GI.	<60 ppb	Act.	52.60	45.84	0.00					32.81	-54.69%					
Total Organic Carbon	Removal	Ratio	Act.	1.69	1.71	1.70					1.58	131.58%	1.54	1.62	1.59	1.47	
	Regulatory	Goal	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20						
Water Quality	Turbidity - NTU	<.10	Act	0.05	0.06	0.05					0.05	-49.27%	0.05	0.05	0.05	0.05	

The categories are capacity-weighted averages, except treated water delivered (totals). Goals are next to shaded areas. Est. 23 MG lost 12/23/13 due to main break.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, Jun. - 100%. TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

NORTHEAST WASTEWATER TREATMENT PLANT & BIOGAS COGENERATION FACILITY																	
Function	Service Level Measures	Unit of Measurement		Goal		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	200*	166	154	147					155.67	140	149	175.83	155.25
	Avg. Mo. Flow/design Capacity	% of Design Capacity		N/A	95%*	79%	73%	70%					74.00%	67%	71%	84.5%	74.7%
Regulatory Effluent Requirements	CBOD5	mg/l	≤	30/25	12	3	3.87096774	3.63333333					4	3	3	5.4	5.8
	Suspended Solids	mg/l	≤	30	15	3	5.29032258	3.63333333					4	3	3	7.5	6
	Fecal Coliform	#/100 ml	≤	200	150	25	15.9807203	11.4061086					17	18	21	27.5	36
	# NPDES Permit Violations	number		0	0	0	0	0					0	No Permit 0	Violations 0	in these 0	Periods. 0
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$374,621	\$396,020	\$387,765					21.49%	\$390,294	\$1,190,997	\$4,688,030	\$4,579,305
		\$			Goal	\$449,250	\$449,250	\$449,250	\$449,250	\$449,250	\$449,250	\$449,250	\$1,158,405				
Overtime* Fiscal Year to Date.	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A					N/A	66.1%	66.1%	66.1%	45.3%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A					N/A	13.0%	13.0%	12.8%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A					N/A	17.5%	17.5%	17.2%	17.7%
Chlorine Minimization Program		lb/MG		N/A		6.81	7.51	7.37					7.23	49,820	45,602	34,105	28,658
					7.50	7.50	7.50	7.50	7.50	7.50	7.50		7.50				
	HYPO Dosage	lb/Mo.		N/A		34,994	35,800	32,533					34,442	11.89	10.07	6.61	6.08
	Cost per MGD	Dollar / MG		N/A		\$4.89	\$5.39	\$5.29					\$5.19	\$8.54	\$7.24	\$4.92	\$4.37
	TRC - Chlorine Residuals	mg/l	≤	0.50	0.30	0.22	0.19	0.22					0.21	0.25	0.20	0.25	0.23
Sludge Feed to BRC		Dry Tons		N/A		2,464	2,893	2,231					7,588	2,066	6,760	26,479	24,672
		MG		N/A		28.11	27.73						27.92	20.39	22.51	25.07	24.87
		% Total Solids		N/A	≥2%	2.28	2.50						2.39	2.72	2.78	2.43	2.23
*Estimate, not goal.																	
Biogas Cogeneration	Net Electrical Power Generated		----	kWh		3,700,998	3,757,703	2,493,962					9,952,663	Facility not	yet in	22,206,967	N/A
	Average Net Electrical Power Generated		----	kWh		-----	-----	-----	-----	-----	-----	-----	3,317,554		operation.	3,172,423.86	N/A
	Biogas Used		----	mmcf		30.55	33.05	34.04					97.64			222	N/A
	Average Biogas Used		----	mmcf		-----	-----	-----	-----	-----	-----	-----	32.55			32	N/A
Facility	Supplemental Natural Gas Purchased		----	mmcf		17.37	15.59	5.86					38.82			75	N/A
	Avg. Supple. Natural Gas Purchased		----	mmcf		-----	-----	-----	-----	-----	-----	-----	12.94			11	N/A

WASTEWATER TREATMENT PLANTS - SOUTHEAST																	
Function	Service Level Measures	Unit of Measurement		Goal		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	100*	78	73	68					72.88	70	77	80.83	77.67
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	89.3%*	69%	65%	61%					64.86%	63%	68%	72%	70%
Regulatory Effluent Requirements	BOD	mg/l	≤	30	9	6	5.741935	6.766667					6	5	6	6.75	7
	Suspended Solids	mg/l	≤	30	9	5	5.096774	5.066667					5	4	5	5.58	7
	Fecal Coliform # NPDES Permit Violations	#/100 ml	≤	200	100	13	13.69955	11.83928					13	28	28	17.92	21
		number		0	0	0	0	0					0	0	0	0	0
Labor Costs	Class 100 Expenditures	\$			Actual	\$207,879	\$219,945	\$214,416					\$642,240	\$20,395	\$497,974	\$2,558,602	\$2,637,365
	Treatment Cost	\$			Goal	\$258,333	\$258,333	\$258,333	\$258,333	\$258,333	\$258,333	\$258,333	\$3,099,996				
		dollar / MG				\$86	\$98	\$105					\$96				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A					N/A	53.8%	53.8%	50.7%	44.4%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A					N/A	14.3%	14.3%	14.8%	13.8%
	Total Overtime	% of base		N/A	17%	N/A	N/A	N/A					N/A	19.8%	19.8%	20.0%	18.2%
Chlorine Minimization Program	HYPO - Dosage	lb/month			Actual	16,353	12,876	12,595					13,941	11,738	13,794	11,991	12,414
		lb/MG			5.50	6.78	5.72	6.17					6.22	5.57	5.85	4.92	5.38
	Cost per MGD TRC - Chlorine Residuals	Dollar / MG			Actual	\$4.87	\$4.11	\$4.43					\$4.47	\$4.01	\$4.21	\$3.55	\$3.86
		mg/l			≤	0.05	0.20	0.22	0.21	0.22					0.22	0.16	0.19

\*Estimate vs. goal.  
\*1 Fiscal year to date.

WASTEWATER TREATMENT PLANTS - SOUTHWEST																	
Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	200*	163	152	143					152.74	153	160	176.17	161.50
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	100%*	81%	76%	72%					76.20%	76%	80%	88.0%	80.7%
Regulatory Effluent Requirements	CBOD	mg/l	≤	25	9	3	2.483871	2.9					3	2	2	4.3	4.5
	Suspended Solids	mg/l	≤	30	9	4	4.419355	4.533333					4	4	4	6.08	5
	Fecal Coliform	#/100 ml	≤	200	100	41	39.22774	27.39595					36	18	30	21.2	41
	# NPDES Permit Violations	number		0	0	0	0	0					0	0	0	0	0
Labor Costs	Expenditures	\$		N/A		\$403,737	\$405,096	\$401,200					\$1,210,033	\$361,492	\$1,115,143	\$4,621,338	\$4,547,466
		\$			Goal	\$450,000	\$450,000	\$450,000	\$450,000	\$450,000	\$450,000	\$450,000	\$5,400,000				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A					N/A	33.1%	33.1%	33.8%	35.1%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A					N/A	17.3%	17.3%	15.8%	16.3%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A					N/A	19.4%	19.4%	18.2%	18.8%
Chlorine Minimization Program*2	HYPO - Dosage	lb/month		N/A		39,274	36,883	35,473					37,210	36,784	38,717	41,346	36,620
					Goal	6	6	6	6	6	6	6	6				
		lb/MG			6.00	7.80	7.83	8.26					7.96	8.03	7.88	7.69	7.47
	Cost per MGD TRC - Chlorine Residuals	Dollar / MG		N/A	\$8.00	\$10.74	\$10.78	\$11.37					\$10.97	\$11.07	\$10.86	\$10.42	\$10.30
		mg/l	≤	1	<0.50	0.08	0.08	0.09					0.08	0.07	0.08	0.13	0.09
Sludge Feed to BRC		Dry Tons		N/A		2,423	2,478	2,849					7,750	2,515	7,339	31,936	27,870
						Goal							#DIV/0!				
		MG		N/A	33.00	26.78	23.55						25.17	23.42	23.34	27.95	27.63
		% Total Solids		≥	2%	2.40	2.63						2.51	2.90	2.94	2.53	2.25

\*1 Fiscal year to date.

\*2 Chlorine usage has been phased out, replaced by Sodium HYPO.

ALL WASTEWATER TREATMENT PLANTS																	
Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	N/A	407.00	378.58	358.28					381.29	363.00	385.67	432.83	394.42
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	N/A	77.97%	72.53%	68.64%					73.04%	69.54%	73.88%	82.92%	76%
Regulatory Effluent Requirements	CBOD*	mg/l	≤	25	10.5	3.0	3.2	3.3					3.1	5.0	5.2	4.8	5.2
	Suspended Solids	mg/l	≤	30	11.00	4.0	4.9	4.4					4.4	3.7	4.2	6.4	6.0
	Fecal Coliform	#/100 ml	≤	200	117	26.3	23.0	16.9					22.1	21.3	26.3	22.2	32.7
	# NPDES Permit Violations	number		0	0	0	0	0					0	0	0	0	0.0
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$986,237	\$1,021,060	\$1,003,381					21.67%	\$772,181	\$2,798,114	\$11,867,970	\$11,764,136
		\$		N/A	Goal	\$1,157,583	\$1,157,584	\$1,157,585	\$1,157,583	\$1,157,583	\$1,157,583	\$13,890,999					
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A					N/A			49.8%	41.6%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A					N/A			14.4%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A					N/A			18.2%	18.2%
Chlorine Minimization Program	HYPO Dosage	lb/month		N/A		55,634	49,767	48,076					51,159	98,342	98,113	87,441	41,072
		lb/MG		N/A	7.5	7.13	7.02	7.26					7.14	8.50	7.94	6.41	NA
	Cost per MGD	Dollar / MG		N/A	\$6.41	\$6.83	\$6.76	\$7.03					\$6.88	\$7.87	\$7.44	\$6.30	\$6.18
	TRC - Chlorine Residuals	mg/l	≤	1.00	0.23	0.17	0.16	0.18					0.17	0.16	0.16	0.19	0.16
Sludge Feed to BRC		Dry Tons		N/A	N/A	4,887	5,370	5,080					15,337	4,581	14,099	58,415	52,542
		MG		N/A	60.30	54.89	51.28	0.00					35.39	43.81	45.86	53.01	52.50
		% Total Solids		N/A	2.20	2.34	2.56	0.00					1.63	2.81	2.86	2.48	2.24

\*NE and SW only - SE measures BOD.

\*1 Fiscal year to date.

**SYNAGRO (BIOSOLIDS RECYCLING CENTER)**															
Measures		Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Percent Cake	Northeast	percent	Actual	27.2%	27.0%						27.10%	29.9%	29.7%	29.13%	27.81%
			25%	25%	25%	25%	25%	25%	25%	25%	25.00%				
	Southwest	percent	Actual	28.0%	28.3%						28.15%	30.5%	31.2%	30.70%	28.72%
			25%	25%	25%	25%	25%	25%	25%	25%	25.00%				
Percent Recovery	Northeast	percent	90%	92.1%	92.8%						92.45%	90.1%	86.9%	94.90%	91.01%
	Southwest	percent	90%	92.1%	92.8%						92.45%	90.1%	86.9%	94.90%	91.01%
Biosolids Processing	Dry Tons	dry tons	Actual	4,887	5,370	5,080					15,337	4,581	14,099	55,046	52,541
	Processed		5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	66,000				
Biosolids Utilization	Dry Tons Utilized	dry tons*3	Actual	4,902	5,030						9,932	4,622	14,015	51,716	52,790
			5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	66,000				

\*\* Biosolids Recycling Center is operated by Synagro, as of 10/11/2008.

\*1 Fiscal year to date.

\*2 Includes all operating costs and is calculated on a yearly basis.

\*3 Includes stockpiled material from previous FY.

WATER REVENUE BUREAU PERFORMANCE SUMMARY														
			FISCAL YEAR 2015								FY '14	FY '14	FY '14	FY '13
Performance Measure	Unit of Measurement	Projected	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	Current Month	YTD or Mo. Avg.	Year End Actual	Year End Actual
CUSTOMER METER READING														
Attempted AMR readings (Itron)	number of meters	484,050	486,112	486,283	486,440					486,278	483,948	483,602	484,650	481,315
Actual AMR readings (Itron)	number of meteres		447,147	474,962	475,020									
Adjusted AMR Read Success Rate	% of meters read	96.8%	92.0%	97.7%	97.7%					95.77%	98.0%	98.0%	97.97%	97.82%
Itron is penalized if the adjusted AMR meter read success rate is below 99.0%														
Actual Reads														
Reads-all categories	# of meters		447,433	475,250	475,314					1,397,997			8,469	18,215
Number of billed accounts	# of meters		550,374	554,992	547,318					550,895			4.83%	9.51%
Of Bills based on actual reads	% of mtrs read		81%	86%	87%					85%			\$76,068	\$353,086
BILLED WATER CONSUMPTION														
Average Daily Billed Water Consumption*1											MGD	MGD	MGD	MGD
Small Meters (5/8", 3/4")	CCF		2,868,496	2,919,225	2,858,762					2,882,161.0	75.6	71.1	70.0	72.4
Large Meters (1-inch & larger)	CCF		2,747,652	2,459,579	2,961,867					2,723,032.7	70.3	69.1	60.9	61.6
Wholesale Export Sales Volume	CCF		188,068	206	156					62,810.0	6.3	10.1	11.0	10.8
Total Water Consumption	CCF		5,804,216	5,379,010	5,820,785					5,668,003.7	152.3	150.3	141.9	144.8
City Government	CCF		561,117	545,841	709,573					605,510.3	11.8	12.1	10.4	8.9
PAYMENT PATTERNS*2														
30 Day Pattern	% of accounts... paid by due date	68.28%	69.12%	68.88%	68.49%					68.83%	N/A	66.27%	67.77%	68.44%
60 Day Pattern	paid 60 days from bill	17.80%	15.93%	14.03%	14.33%					14.76%	N/A	17.19%	15.24%	16.95%
90 Day Pattern	paid 90 days from bill	4.86%	4.22%	4.26%	4.30%					4.26%	N/A	3.45%	3.80%	4.10%
Total	paid within 90 days	90.94%	87.26%	87.84%	87.72%					87.85%	N/A	86.91%	86.81%	89.49%
CUSTOMER SERVICE														
Inbound Telephone Calls										Average 33,971				
Calls Offered*3	no. of calls	23,824	35,281	29,617	37,014					101,912	31,181	79,533	310,976	265,421
Response Rate	percent answered	87%	99%	99%	99%					99.12%	97.0%	97.7%	98.15%	90.75%
Average Waiting Time	minutes:seconds	05:37	12:51	17:23	18:20						0:57	2:32		05:21
										Average 7,933				
Walk-In Customer Service														
Walk-in Customers	# of customers served	8,340	8,237	7,389	8,174					23,800	9,224	30,057	96,146	99,689
Average Waiting Time	minutes:seconds	06:34	14:50	13:49	13:01					13:53	21:41	13:36	15:49	13:23
										Average 838				
Correspondence														
Letter Received	# of letters received	561	774	685	1,054					2,513	957	3039	9,824	11,203
										Average 2,856				
Low Income Assistance Program														
Total Applications Received	# of applications	2,557	2,940	2,581	3,046					8,567	2863	8567	32,894	32,209
Payment Agreements	% of total applications	21.0%	22.04%	22.32%	16.71%					19.51%	22.56%	20.23%	20.55%	19.51%

\*1 Includes effects of consumption adjustments made to various accounts for billing purposes, and consumption registered at non-billed accounts, fire service accounts, and sewer only accounts

\*2 Refers to bills issued in that month(30 days = percent of customers who paid one month after bill was issued, 60 days = percent of customers who paid two months after bill was issued, etc.)

\*3 Calls Received was renamed to Calls Offered to more accurately reflect that this measure tracks total calls into the telephone system.



# MONTHLY MANAGERS' REPORT



AND



For the period ending  
31-Oct-14

This report is preliminary, subject to revision & not an official statement of the City of Philadelphia Water Department or Water Revenue Bureau. Published October 31, 2014.

## PWD Vision

To be America's model 21<sup>st</sup> Century urban water utility – one that fully meets the complex responsibilities and opportunities of our time and our environment.

## Mission

Provide the Greater Philadelphia region with integrated water, wastewater, and stormwater services.

Protect public health by always delivering PWD's customers the highest quality of drinking water at a competitive and affordable cost.

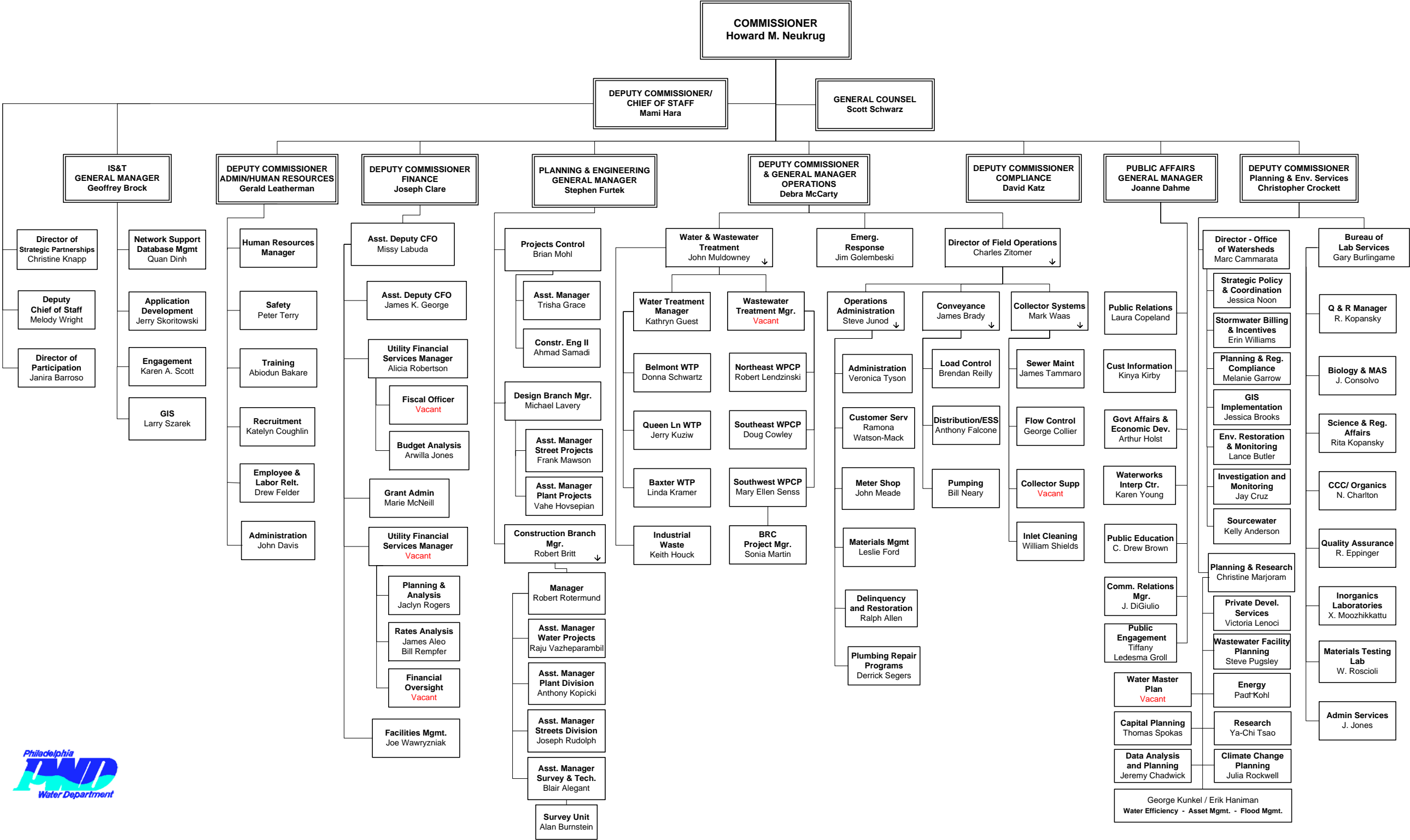
Protect the environment by managing and treating the region's wastewater and stormwater, protecting and advocating for rivers and streams and their watersheds, and protecting sources of drinking water.

Support the sustainable growth of Philadelphia and its residents, communities, businesses, and industry as well as the financial well-being of the utility.

Continue to be America's most innovative utility with a constant focus on quality, efficiency, customer service, and affordability.

# Philadelphia Water Department

11/13/2014



## **Fiscal Year End 2014 Fact Sheet**

Total # of PWD FT employees – 1,967.

Total active water & wastewater accounts – 473,800.

Total average active residential (non-apartment) accounts – 398,000.

Total wholesale water (2) & wastewater (10) contracts – 12.

Phila. water service area – 134.1 sq. mi. (2013 census) Wholesale water service area – 101.35+ sq. mi. Bucks Co. (& Co. customers) – 92.6 sq. mi. Aqua Pa. - Mont. Co. - Cheltenham Township. - 8.75 sq. mi., (+ portion of Delaware Co.). Ttl. pop. – 1,765,165. Phila. - 1,553,165 (2013 census est.), Bucks Co. (est.) -155,000. Mont. Co. - Cheltenham Township - 36,793. Delaware Co. (portion) 20,207 (est.). Raw water (surface) sources – Delaware Riv. – 58%, Schuylkill Riv. – 42%. (33 River miles & 354 stream miles.)

### **Water Treatment, Storage & Transmission**

Design rated cap. of all 3 water tmt. plants – 546 MGD. DRBC river withdrawal limit - 648 MGD. Max. cap. of all 3 water tmt. plants – 680 MGD. 1801- Water service began (Centre Sq. & Schuylkill pumps). 1815 – Fairmount Waterworks opens, Jonval turbines start 1872 & facility deactivated – 1911. 1903 – Slow sand filtered water tmt. began. 1914- Chlorinated water service started. 1959 – Rapid sand filtration tmt. began.

Total raw & treated water storage design capacity – 1,065.4 MG.

Total in-plant raw water storage design capacity – 460.5 MG.

Subtotal – Treated in-plant & basin/tank design capacity – 604.9 MG.

Total in-plant treated water storage design capacity – 333.9 MG.

Total other basin/tank treated water retention design capacity – 271 MG.

Total raw water pumping capacity - 3 stations – 850 MGD. 6 primary pumping stations – 594 MGD.

Total treated water pumping capacity – 822.8 MGD. 6 booster pumping stations – 228.8 MGD.

### **Water Infrastructure**

Total water system piping miles - 3,176. Total # of valves – 91,957. Main mileage replaced – 23

Total # of hydrants – 25,364. Total # of hydrants with center compression locks – 16,112

1801- Wood pipe/iron connectors. 1819 - Cast iron pipe. Today – Cast, ductile iron, steel, concrete pipes.

### **Wastewater Treatment & Infrastructure**

Total wastewater service area – Phila. – 134.1 sq. mi., Suburban area – 230 sq. mi.

Total pop. – 2,303,165. Phila. 1,553,165 (2013 census est.) & Suburban counties, 750,000. (Census + est.)

By 1899, approx. 800 miles of sanitary & storm sewers were in service. 1912 – Limited scale primary wastewater treatment began (Pennypack). 1923 – Large scale (NE) primary ww. treatment started. 1970's-80's – All plants upgraded to secondary treatment. Design rated capacity of all 3 wastewater treatment plants – 522 MGD. Maximum capacity of all 3 wastewater treatment plants – 1,044 MGD

Total collector system piping miles – 3,716.

Sanitary sewer miles – 762.

Stormwater conduit (sewer) miles – 737.

# of wastewater pumping stations – 16

# of manholes – 94,116. # of stormwater inlets – 72,679. # of intercepting chambers – 199.

# CSO chambers – 174.

Sewers reconstructed & lined – 6.6 miles.

Force mains, inlet & vent pipe miles -- 362.

Combined sewer miles – 1,855.

# of stormwater pumping stations - 3.

# of intercepting chambers – 199.

# CSO Flood relief chambers – 25.

### **PBS/Synagro – (Former Biosolids Recycling Center)**

Ocean biosolids disposal ended - 1980. Centralized PWD dewatering facility completed - 1989.

Dewatering design rated capacity – 185 dry tons/day. Synagro contract operation of dewatering facility - 2008. Synagro construction of new drying & pelletizing operation completed - Jan. 2012. Pelletization facility design rated capacity – 220 dry tons/day. Drying facility operational - Feb. 2012, producing Class A pellets. Class B biosolids production ended Feb. 2012 (including multi-state strip mine reclamation, landfill/agriculture application programs). 58,044 dry tons utilized in FY 2013.

### Water Department Quarterly Managers Report Metrics

<div> <div>Millions of Gallons of Treated Water</div> <div> <div>90,213</div> <div>22,072</div> <div>97,920</div> </div> <div> <div>FY14</div> <div>FY15</div> <div>FY15 Initial Target</div> </div> </div>	Performance Measure	FY14 Q1	FY15 Q1	Change	FY14	FY15	FY15 Initial Target	Target Met	Comments / Explanation
	Millions of Gallons of Treated Water		22,072	-4.2%	90,213	22,072	97,920	no	Output meets customer demand & maintains appropriate system-wide water pressure.
	Percent of Time Philadelphia's Drinking Water Met or Surpassed State & Federal Standards	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	yes	
	Miles of Pipeline Surveyed for Leakage	269	221	-17.8%	775	221	1,130	no	Leak Detection Unit is short one daytime crew & the referral workload is higher than usual.
	Water Main Breaks Repaired		116	-12.1%	969	116	905	yes	Objective is to minimize number of main breaks.
	Average Time to Repair a Water Main Break upon Crew Arrival at Site (Hours)	5.7	6.8	19.3%	6.175	6.8	< 8.0	yes	
	Percent of Hydrants Available	99.6%	99.7%	0.1%	99.7%	99.7%	99.7%	yes	
	Number of Storm Drains Cleaned	25,037	26,411	5.5%	94,653	26,411	111,444	no	Group output 1,374 higher than corresponding FY '14 period, with same number of staff vacancies.
	Acres of Watershed Plans Approved	161	228.2	41.7%	385	228.2	240	yes	
	Resultant Watershed Stormwater Flow Reduction (Million Gallons)	153	216.8	41.7%	367	216.8	228	yes	

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## **Budget Update**

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**Div 2806 Human Resources and Administration**  
as of Oct 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	47,000.00	9,830.83	0.00	9,830.83	37,169.17
	0101	PERM FULL TIME-CIVILIAN 0101	1,502,691.00	432,360.64	0.00	432,360.64	1,070,330.36
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	36,864.11	0.00	36,864.11	(36,864.11)
	0121	TEMPORARY/SEASONAL 0121	3,000.00	0.00	0.00	0.00	3,000.00
	0161	OVERTIME-CIVILIAN 0161	42,000.00	13,330.59	0.00	13,330.59	28,669.41
		01 PERSONAL SERVICES	1,594,691.00	492,386.17	0.00	492,386.17	1,102,304.83
02	0202	JANITORIAL SERVICES 0202	0.00	0.00	1,396.00	1,396.00	(1,396.00)
	0210	POSTAGE 0210	120,000.00	0.00	0.00	0.00	120,000.00
	0211	TRANSPORTATION 0211	35,100.00	16.00	0.00	16.00	35,084.00
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	10,500.00	0.00	0.00	0.00	10,500.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	2,000.00	250.00	0.00	250.00	1,750.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	2,147,000.00	87,446.12	796,553.88	884,000.00	1,263,000.00
	0255	DUES 0255	6,100.00	185.00	0.00	185.00	5,915.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	53,200.00	2,890.00	0.00	2,890.00	50,310.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	528,000.00	82,873.00	174,144.00	257,017.00	270,983.00
	0285	RENTS 0285	110,000.00	11,530.39	47,149.81	58,680.20	51,319.80
		02 PURCHASE OF SERVICES	3,011,900.00	185,190.51	1,019,243.69	1,204,434.20	1,807,465.80
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,800.00	1,132.12	0.00	1,132.12	8,667.88
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	35,700.00	8,312.90	2,961.32	11,274.22	24,425.78
	0310	ELECTRICAL AND COMMUNICATION 0310	2,500.00	0.00	750.00	750.00	1,750.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	0.00	1,500.00	1,500.00	(1,500.00)
	0312	FIRE FIGHTING AND SAFETY 0312	500.00	1,199.71	0.00	1,199.71	(699.71)
	0317	HOSPITAL AND LABORATORY 0317	35,700.00	142.56	3,889.50	4,032.06	31,667.94
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	100.00	1,950.09	0.00	1,950.09	(1,850.09)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	132,500.00	4,029.37	0.00	4,029.37	128,470.63
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	200,000.00	0.00	0.00	0.00	200,000.00
	0325	PRINTING 0325	40,000.00	0.00	0.00	0.00	40,000.00
	0326	RECREATIONAL AND EDUCATIONAL 0326	0.00	462.00	0.00	462.00	(462.00)
		03 MATERIALS AND SUPPLIES	456,800.00	17,228.75	9,100.82	26,329.57	430,470.43
04	0411	GENERAL EQUIPMENT AND MACHINERY 0411	2,600.00	0.00	0.00	0.00	2,600.00
	0417	HOSPITAL AND LABORATORY 0417	1,500.00	0.00	35,784.00	35,784.00	(34,284.00)
	0420	OFFICE EQUIPMENT 0420	0.00	179.17	1,724.00	1,903.17	(1,903.17)
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	15,000.00	0.00	0.00	0.00	15,000.00
	0430	FURNITURE AND FURNISHINGS 0430	353,000.00	0.00	0.00	0.00	353,000.00
		04 EQUIPMENT	372,100.00	179.17	37,508.00	37,687.17	334,412.83
05	0504	MERITORIOUS AWARDS 0504	100,000.00	0.00	0.00	0.00	100,000.00
		05 CONTRIBUTIONS, INDEMNITIES, REFDS, TAXES	100,000.00	0.00	0.00	0.00	100,000.00
		<b>Div 2806 HUMAN RESOURCES</b>	<b>5,535,491.00</b>	<b>694,984.60</b>	<b>1,065,852.51</b>	<b>1,760,837.11</b>	<b>3,774,653.89</b>



**Div 2807 Finance**  
as of Oct 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	243,000.00	0.00	0.00	0.00	243,000.00
	0101	PERM FULL TIME-CIVILIAN 0101	7,651,973.00	2,262,204.42	0.00	2,262,204.42	5,389,768.58
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	330,586.67	0.00	330,586.67	(330,586.67)
	0121	TEMPORARY/SEASONAL 0121	80,000.00	32,706.96	0.00	32,706.96	47,293.04
	0161	OVERTIME-CIVILIAN 0161	719,500.00	219,575.12	0.00	219,575.12	499,924.88
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	5,000.00	0.00	0.00	0.00	5,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	33,000.00	7,578.13	0.00	7,578.13	25,421.87
	0181	SHIFT 0181	18,000.00	4,386.47	0.00	4,386.47	13,613.53
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	1,601.60	0.00	1,601.60	(1,601.60)
<b>01 PERSONAL SERVICES</b>			<b>8,750,473.00</b>	<b>2,858,639.37</b>	<b>0.00</b>	<b>2,858,639.37</b>	<b>5,891,833.63</b>
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	848.90	875.00	1,723.90	1,276.10
	0202	JANITORIAL SERVICES 0202	1,500.00	0.00	0.00	0.00	1,500.00
	0209	TELEPHONE 0209	0.00	26.10	0.00	26.10	(26.10)
	0211	TRANSPORTATION 0211	31,000.00	11,642.18	0.00	11,642.18	19,357.82
	0213	EMPLOYEE RELOCATION EXPENSES 0213	0.00	7,200.00	0.00	7,200.00	(7,200.00)
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	5,000.00	81.00	0.00	81.00	4,919.00
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,500.00	0.00	0.00	0.00	1,500.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	16,585,000.00	912,289.76	11,023,768.25	11,936,058.01	4,648,941.99
	0253	LEGAL SERVICES 0253	480,000.00	0.00	150,000.00	150,000.00	330,000.00
	0255	DUES 0255	111,000.00	14,216.27	0.00	14,216.27	96,783.73
	0256	SEMINAR AND TRAINING SESSIONS 0256	110,000.00	9,229.34	0.00	9,229.34	100,770.66
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	400,000.00	66,372.09	172,969.91	239,342.00	160,658.00
	0258	COURT REPORTERS 0258	60,000.00	0.00	0.00	0.00	60,000.00
	0259	ARBITRATION FEES 0259	500,000.00	61,429.00	0.00	61,429.00	438,571.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	2,583,600.00	143,526.37	2,637,267.71	2,780,794.08	(197,194.08)
	0264	ABATEMENT OF OTHER NUISANCES 0264	0.00	4,143.40	53,856.60	58,000.00	(58,000.00)
	0280	INSURANCE AND OFFICIAL BONDS 0280	30,000.00	104,185.68	0.00	104,185.68	(74,185.68)
02	0285	RENTS 0285	5,000.00	5,209.08	21,141.47	26,350.55	(21,350.55)
	0295	PURCHASE SERVICES-IMPREST ADVANCES 0295	0.00	385.18	7,614.82	8,000.00	(8,000.00)
<b>02 PURCHASE OF SERVICES</b>			<b>20,906,600.00</b>	<b>1,340,784.35</b>	<b>14,067,493.76</b>	<b>15,408,278.11</b>	<b>5,498,321.89</b>
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	1,410.54	0.00	1,410.54	(1,410.54)
	0301	AGRICULTURAL AND BOTANICAL 0301	1,000.00	0.00	0.00	0.00	1,000.00
	0304	BOOKS AND OTHER PUBLICATIONS 0304	7,200.00	2,674.43	176.92	2,851.35	4,348.65
	0305	BUILDING AND CONSTRUCTION 0305	403,500.00	46,452.17	52,970.54	99,422.71	304,077.29
	0307	CHEMICALS AND GASES 0307	5,000.00	0.00	2,481.00	2,481.00	2,519.00
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	21,500.00	0.00	6,255.60	6,255.60	15,244.40
	0310	ELECTRICAL AND COMMUNICATION 0310	78,800.00	63,620.14	16,663.20	80,283.34	(1,483.34)
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	27,500.00	1,168.31	5,000.00	6,168.31	21,331.69
	0312	FIRE FIGHTING AND SAFETY 0312	8,000.00	0.00	0.00	0.00	8,000.00
	0314	FUEL - HEATING AND LIGHTING 0314	10,000.00	0.00	0.00	0.00	10,000.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	62,000.00	3,668.27	5,002.00	8,670.27	53,329.73
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	10,000.00	999.80	123.07	1,122.87	8,877.13
	0320	OFFICE MATERIALS AND SUPPLIES 0320	57,400.00	3,523.89	45,726.11	49,250.00	8,150.00
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	25,000.00	0.00	0.00	0.00	25,000.00
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	100,750.00	4,367.25	59,485.59	63,852.84	36,897.16
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	67,000.00	6,080.68	5,919.32	12,000.00	55,000.00
	0325	PRINTING 0325	310,300.00	0.00	0.00	0.00	310,300.00
<b>03 MATERIALS AND SUPPLIES</b>			<b>1,194,950.00</b>	<b>133,965.48</b>	<b>199,803.35</b>	<b>333,768.83</b>	<b>861,181.17</b>
04	0411	GENERAL EQUIPMENT AND MACHINERY 0411	8,000.00	787.00	0.00	787.00	7,213.00
	0418	JANITORIAL AND LAUNDRY 0418	5,000.00	0.00	0.00	0.00	5,000.00
	0420	OFFICE EQUIPMENT 0420	9,500.00	0.00	5,674.70	5,674.70	3,825.30
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	33,000.00	5,645.00	25,000.00	30,645.00	2,355.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	300.00	0.00	0.00	0.00	300.00
	0430	FURNITURE AND FURNISHINGS 0430	3,000.00	5,080.00	0.00	5,080.00	(2,080.00)
<b>04 EQUIPMENT</b>			<b>58,800.00</b>	<b>11,512.00</b>	<b>30,674.70</b>	<b>42,186.70</b>	<b>16,613.30</b>
08	0801	PAYMENTS TO GENERAL FUND 0801	14,000,000.00	0.00	0.00	0.00	14,000,000.00
	0804	PAYMENTS TO CAPITAL PROJECTS FUND 0804	20,697,000.00	0.00	0.00	0.00	20,697,000.00
	0811	PAYMENTS TO WATER RESIDUAL FUND 0811	28,363,000.00	0.00	0.00	0.00	28,363,000.00
	0813	PAYMENTS TO WATER RATE STAB 0813	3,905,000.00	0.00	0.00	0.00	3,905,000.00
<b>08 PAYMENTS TO OTHER FUNDS</b>			<b>66,965,000.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>66,965,000.00</b>
<b>Div 2807 FINANCE</b>			<b>97,875,823.00</b>	<b>4,344,901.20</b>	<b>14,297,971.81</b>	<b>18,642,873.01</b>	<b>79,232,949.99</b>

**Div 2808 Planning and Engineering**  
as of Oct. 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	35,000.00	0.00	0.00	0.00	35,000.00
	0101	PERM FULL TIME-CIVILIAN 0101	997,438.00	293,005.75	0.00	293,005.75	704,432.25
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	33,603.92	0.00	33,603.92	(33,603.92)
	0121	TEMPORARY/SEASONAL 0121	125,000.00	31,517.89	0.00	31,517.89	93,482.11
	0161	OVERTIME-CIVILIAN 0161	13,000.00	0.00	0.00	0.00	13,000.00
<b>01 PERSONAL SERVICES</b>			<b>1,170,438.00</b>	<b>358,127.56</b>	<b>0.00</b>	<b>358,127.56</b>	<b>812,310.44</b>
02	0201	CLEANING AND LAUNDERING 0201	1,400.00	70.00	175.00	245.00	1,155.00
	0211	TRANSPORTATION 0211	18,500.00	9,140.40	0.00	9,140.40	9,359.60
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	74,500.00	16,031.83	0.00	16,031.83	58,468.17
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	300,000.00	81,621.08	0.00	81,621.08	218,378.92
	0255	DUES 0255	5,000.00	1,302.00	0.00	1,302.00	3,698.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	21,000.00	1,543.00	0.00	1,543.00	19,457.00
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	50,000.00	0.00	0.00	0.00	50,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	22,500.00	10,162.58	4,570.50	14,733.08	7,766.92
<b>02 PURCHASE OF SERVICES</b>			<b>492,900.00</b>	<b>119,870.89</b>	<b>4,745.50</b>	<b>124,616.39</b>	<b>368,283.61</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	13,000.00	493.61	176.92	670.53	12,329.47
	0305	BUILDING AND CONSTRUCTION 0305	500.00	1,751.53	0.00	1,751.53	(1,251.53)
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	0.00	459.18	0.00	459.18	(459.18)
	0310	ELECTRICAL AND COMMUNICATION 0310	500.00	0.00	0.00	0.00	500.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	412.00	0.00	412.00	(412.00)
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	500.00	447.88	0.00	447.88	52.12
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	0.00	0.00	533.75	533.75	(533.75)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	21,000.00	711.16	5,210.24	5,921.40	15,078.60
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	500.00	0.00	0.00	0.00	500.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	44,000.00	1,055.41	0.00	1,055.41	42,944.59
	0325	PRINTING 0325	118,000.00	13,120.48	38,017.55	51,138.03	66,861.97
<b>03 MATERIALS AND SUPPLIES</b>			<b>198,000.00</b>	<b>18,451.25</b>	<b>43,938.46</b>	<b>62,389.71</b>	<b>135,610.29</b>
04	0420	OFFICE EQUIPMENT 0420	0.00	0.00	11,082.88	11,082.88	(11,082.88)
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	34,000.00	0.00	0.00	0.00	34,000.00
	0430	FURNITURE AND FURNISHINGS 0430	25,000.00	0.00	0.00	0.00	25,000.00
<b>04 EQUIPMENT</b>			<b>59,000.00</b>	<b>0.00</b>	<b>11,082.88</b>	<b>11,082.88</b>	<b>47,917.12</b>
<b>Div 2808</b>	<b>PLANNING &amp; ENGINEERING</b>		<b>1,920,338.00</b>	<b>496,449.70</b>	<b>59,766.84</b>	<b>556,216.54</b>	<b>1,364,121.46</b>

**Div 2809 Operations**  
as of Oct 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance	
01	0100	SALARY CONTROL 0100	731,500.00	106,641.56	0.00	106,641.56	624,858.44	
	0101	PERM FULL TIME-CIVILIAN 0101	55,592,793.00	15,752,767.50	0.00	15,752,767.50	39,840,025.50	
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	372,132.05	0.00	372,132.05	(372,132.05)	
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	3,334,167.15	0.00	3,334,167.15	(3,334,167.15)	
	0111	PERM PART TIME 0111	0.00	1,954.80	0.00	1,954.80	(1,954.80)	
	0121	TEMPORARY/SEASONAL 0121	377,000.00	100,787.10	0.00	100,787.10	276,212.90	
	0151	REG 32-RATE 1 0151	0.00	401.62	0.00	401.62	(401.62)	
	0161	OVERTIME-CIVILIAN 0161	11,719,600.00	3,402,821.89	0.00	3,402,821.89	8,316,778.11	
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	17,800.00	8,083.34	0.00	8,083.34	9,716.66	
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	456,100.00	90,810.10	0.00	90,810.10	365,289.90	
	0181	SHIFT 0181	229,500.00	60,582.55	0.00	60,582.55	168,917.45	
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	43,296.34	0.00	43,296.34	(43,296.34)	
	01 PERSONAL SERVICES			69,124,293.00	23,274,446.00	0.00	23,274,446.00	45,849,847.00
02	0200	PURCHASE OF SERVICES CONTROL 0200	0.00	495.00	0.00	495.00	(495.00)	
	0201	CLEANING AND LAUNDERING 0201	54,500.00	3,400.00	23,862.00	27,262.00	27,238.00	
	0202	JANITORIAL SERVICES 0202	29,900.00	3,835.00	6,195.00	10,030.00	19,870.00	
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	3,274,900.00	592,316.63	1,865,644.27	2,457,960.90	816,939.10	
	0210	POSTAGE 0210	1,000.00	201.85	0.00	201.85	798.15	
	0211	TRANSPORTATION 0211	25,300.00	5,912.85	0.00	5,912.85	19,387.15	
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	68,000.00	7,174.25	0.00	7,174.25	60,825.75	
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	250,000.00	0.00	59,000.00	59,000.00	191,000.00	
	0220	ELECTRIC CURRENT-STRUCTURES/STREETS 0220	27,214,000.00	4,628,689.24	2,691,926.79	7,320,616.03	19,893,383.97	
	0221	GAS SERVICES 0221	6,689,000.00	95,346.25	2,795,641.75	2,890,988.00	3,798,012.00	
	0223	STREET LIGHTING 0223	0.00	2,341.52	0.00	2,341.52	(2,341.52)	
	0230	MEALS-NON-TRAVEL & OFFICEL ENTERTAIN 0230	1,000.00	68.26	0.00	68.26	931.74	
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	3,632,100.00	1,032,180.66	1,936,717.87	2,968,898.53	663,201.47	
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	200,000.00	0.00	0.00	0.00	200,000.00	
	0255	DUES 0255	62,300.00	500.00	0.00	500.00	61,800.00	
	0256	SEMINAR AND TRAINING SESSIONS 0256	165,000.00	18,595.76	0.00	18,595.76	146,404.24	
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	870,400.00	0.00	424,457.00	424,457.00	445,943.00	
	0260	REPAIR AND MAINTENANCE CHARGES 0260	7,491,500.00	412,330.29	2,300,940.64	2,713,270.93	4,778,229.07	
	0261	REPAVING REPAIRING & RESURF STREETS 0261	2,413,000.00	364,512.55	0.00	364,512.55	2,048,487.45	
	0264	ABATEMENT OF OTHER NUISANCES 0264	8,655,000.00	789,024.43	2,224,975.57	3,014,000.00	5,641,000.00	
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	120,900.00	18,473.38	106,062.42	124,535.80	(3,635.80)	
	0281	LEASE PAYMENTS-PHILA MUNICIPAL AUTH 0281	28,557,000.00	4,477,501.46	23,791,936.44	28,269,437.90	287,562.10	
	0282	RENT/LEASE-PURCHASE COMPUTER EQUIP 0282	0.00	346.68	0.00	346.68	(346.68)	
	0285	RENTS 0285	820,300.00	243,133.05	166,456.01	409,589.06	410,710.94	
	02 PURCHASE OF SERVICES			90,595,100.00	12,696,379.11	38,393,815.76	51,090,194.87	39,504,905.13
	03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	524.78	0.00	524.78	(524.78)
		0301	AGRICULTURAL AND BOTANICAL 0301	28,700.00	769.00	335.86	1,104.86	27,595.14
		0304	BOOKS AND OTHER PUBLICATIONS 0304	20,100.00	500.00	0.00	500.00	19,600.00
0305		BUILDING AND CONSTRUCTION 0305	2,171,000.00	280,922.44	499,763.72	780,686.16	1,390,313.84	
0307		CHEMICALS AND GASES 0307	23,668,950.00	6,068,998.48	13,832,110.91	19,901,109.39	3,767,840.61	
0308		DRY GOODS/NOTIONS/WEARING APPAREL 0308	317,500.00	94,106.74	138,624.16	232,730.90	84,769.10	
0309		CORDAGE AND FIBERS 0309	5,000.00	0.00	1,372.80	1,372.80	3,627.20	
0310		ELECTRICAL AND COMMUNICATION 0310	1,741,500.00	178,574.19	576,300.27	754,874.46	986,625.54	
0311		GENERAL EQUIPMENT AND MACHINERY 0311	4,144,100.00	358,153.61	1,536,804.74	1,894,958.35	2,249,141.65	
0312		FIRE FIGHTING AND SAFETY 0312	1,650,700.00	395,802.56	696,291.60	1,092,094.16	558,605.84	
0314		FUEL -- HEATING AND LIGHTING 0314	242,500.00	0.00	55,432.00	55,432.00	187,068.00	
0316		GENERAL HARDWARE AND MINOR TOOLS 0316	493,000.00	30,632.17	125,121.04	155,753.21	337,246.79	
0317		HOSPITAL AND LABORATORY 0317	25,500.00	3,537.76	4,748.42	8,286.18	17,213.82	
0318		JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	248,200.00	49,994.78	69,717.57	119,712.35	128,487.65	
0319		NAUTICAL AND AERONAUTICAL 0319	1,000.00	0.00	0.00	0.00	1,000.00	
0320		OFFICE MATERIALS AND SUPPLIES 0320	155,900.00	11,221.69	61,094.97	72,316.66	83,583.34	
0321		PARKING METER AND WATER METER 0321	327,000.00	1,700.00	298,300.00	300,000.00	27,000.00	
0322		SMALL POWER TOOLS AND HAND TOOLS 0322	419,900.00	20,693.26	131,237.77	151,931.03	267,968.97	
0323		PLUMBING/AIR CONDITIONING/SPACE HTG 0323	3,508,500.00	427,786.51	929,650.40	1,357,436.91	2,151,063.09	
0324		PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,350,000.00	139,237.73	337,639.44	476,877.17	873,122.83	
0325		PRINTING 0325	60,900.00	12,087.45	280.00	12,367.45	48,532.55	
0326		RECREATIONAL AND EDUCATIONAL 0326	500.00	0.00	0.00	0.00	500.00	
0328		MOTOR VEHICLE PARTS AND ACCESSORIES 0328	77,400.00	778.90	4,055.78	4,834.68	72,565.32	
0329		TOBACCO PRODUCTS, SMOKING ACCESS 0329	0.00	458.78	0.00	458.78	(458.78)	
0335		LUBRICANTS 0335	90,800.00	18,298.60	12,598.00	30,896.60	59,903.40	
0340		#2 DIESEL FUEL 0340	369,000.00	0.00	0.00	0.00	369,000.00	
0342		LIQUID PROPANE GAS (LPG) 0342	56,700.00	3,445.78	21,606.32	25,052.10	31,647.90	
0345		GASOLINE 0345	350,000.00	0.00	0.00	0.00	350,000.00	
03 MATERIALS AND SUPPLIES			41,524,350.00	8,098,225.21	19,333,085.77	27,431,310.98	14,093,039.02	
04	0401	AGRICULTURAL AND BOTANICAL 0401	9,000.00	0.00	3,551.14	3,551.14	5,448.86	
	0402	ANIMALS/LIVESTOCK/BIRDS/MARINE LIFE 0402	0.00	189.99	0.00	189.99	(189.99)	
	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	8,000.00	0.00	0.00	0.00	8,000.00	
	0405	CONSTRUCTION, DREDGING, CONVEYING 0405	6,100.00	0.00	31,280.00	31,280.00	(25,180.00)	
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	245,500.00	589.05	111,275.15	111,864.20	133,635.80	
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	646,300.00	6,231.53	289,151.64	295,383.17	350,916.83	
	0412	FIRE FIGHTING AND EMERGENCY 0412	39,600.00	14,018.14	3,098.30	17,116.44	22,483.56	
	0417	HOSPITAL AND LABORATORY 0417	15,000.00	0.00	0.00	0.00	15,000.00	
	0418	JANITORIAL AND LAUNDRY 0418	11,000.00	2,964.00	10,721.00	13,685.00	(2,685.00)	
	0420	OFFICE EQUIPMENT 0420	6,500.00	0.00	0.00	0.00	6,500.00	
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	260,300.00	2,940.08	10,133.20	13,073.28	247,226.72	
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	135,600.00	31,996.00	0.00	31,996.00	103,604.00	
	0427	COMPUTER EQUIPMENT & PERIPHERALS 0427	0.00	59.97	0.00	59.97	(59.97)	
	0430	FURNITURE AND FURNISHINGS 0430	194,400.00	0.00	8,165.20	8,165.20	186,234.80	
	0499	OTHER EQUIPMENT (NOC) 0499	500.00	0.00	0.00	0.00	500.00	
	04 EQUIPMENT			1,577,800.00	58,988.76	467,375.63	526,364.39	1,051,435.61
Div 2809 OPERATIONS			202,821,543.00	44,128,039.08	58,194,277.16	102,322,316.24	100,499,226.76	

**Div 2840 Public Affairs**  
as of Oct 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	40,000.00	0.00	0.00	0.00	40,000.00
	0101	PERM FULL TIME-CIVILIAN 0101	2,027,377.00	675,476.80	0.00	675,476.80	1,351,900.20
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	66,961.80	0.00	66,961.80	(66,961.80)
	0121	TEMPORARY/SEASONAL 0121	164,000.00	51,905.44	0.00	51,905.44	112,094.56
	0161	OVERTIME-CIVILIAN 0161	139,000.00	45,632.30	0.00	45,632.30	93,367.70
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	3,000.00	0.00	0.00	0.00	3,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	3,000.00	1,688.09	0.00	1,688.09	1,311.91
	0181	SHIFT 0181	1,400.00	507.22	0.00	507.22	892.78
	<b>01 PERSONAL SERVICES</b>		<b>2,377,777.00</b>	<b>842,171.65</b>	<b>0.00</b>	<b>842,171.65</b>	<b>1,535,605.35</b>
02	0202	JANITORIAL SERVICES 0202	70,000.00	0.00	9,435.00	9,435.00	60,565.00
	0209	TELEPHONE 0209	0.00	26.10	0.00	26.10	(26.10)
	0210	POSTAGE 0210	100,000.00	0.00	0.00	0.00	100,000.00
	0211	TRANSPORTATION 0211	2,500.00	2,804.33	0.00	2,804.33	(304.33)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	4,500.00	300.00	0.00	300.00	4,200.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	1,000.00	752.00	0.00	752.00	248.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	8,115,000.00	557,300.95	6,078,131.55	6,635,432.50	1,479,567.50
	0255	DUES 0255	47,500.00	40,146.00	0.00	40,146.00	7,354.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	8,000.00	1,225.00	0.00	1,225.00	6,775.00
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	310,000.00	0.00	0.00	0.00	310,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	1,000.00	0.00	0.00	0.00	1,000.00
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	28.00	0.00	28.00	(28.00)
	0285	RENTS 0285	53,200.00	308.00	6,073.00	6,381.00	46,819.00
	<b>02 PURCHASE OF SERVICES</b>		<b>8,712,700.00</b>	<b>602,890.38</b>	<b>6,093,639.55</b>	<b>6,696,529.93</b>	<b>2,016,170.07</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	3,300.00	79.00	0.00	79.00	3,221.00
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	1,000.00	0.00	0.00	0.00	1,000.00
	0310	ELECTRICAL AND COMMUNICATION 0310	50,000.00	0.00	0.00	0.00	50,000.00
	0312	FIRE FIGHTING AND SAFETY 0312	1,000.00	0.00	0.00	0.00	1,000.00
	0317	HOSPITAL AND LABORATORY 0317	3,000.00	0.00	0.00	0.00	3,000.00
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	1,000.00	0.00	0.00	0.00	1,000.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	1,000.00	0.00	0.00	0.00	1,000.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,000.00	0.00	0.00	0.00	1,000.00
	0325	PRINTING 0325	307,500.00	19,600.00	24,500.00	44,100.00	263,400.00
	0326	RECREATIONAL AND EDUCATIONAL 0326	4,000.00	594.56	0.00	594.56	3,405.44
	<b>03 MATERIALS AND SUPPLIES</b>		<b>372,800.00</b>	<b>20,273.56</b>	<b>24,500.00</b>	<b>44,773.56</b>	<b>328,026.44</b>
04	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	0.00	468.68	0.00	468.68	(468.68)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	3,000.00	0.00	0.00	0.00	3,000.00
	0417	HOSPITAL AND LABORATORY 0417	1,000.00	0.00	0.00	0.00	1,000.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	1,000.00	0.00	0.00	0.00	1,000.00
	0430	FURNITURE AND FURNISHINGS 0430	6,500.00	0.00	9,708.95	9,708.95	(3,208.95)
	0499	OTHER EQUIPMENT (NOC) 0499	4,000.00	0.00	0.00	0.00	4,000.00
	<b>04 EQUIPMENT</b>		<b>15,500.00</b>	<b>468.68</b>	<b>9,708.95</b>	<b>10,177.63</b>	<b>5,322.37</b>
<b>Div 2840</b>	<b>PUBLIC AFFAIRS</b>		<b>11,478,777.00</b>	<b>1,465,804.27</b>	<b>6,127,848.50</b>	<b>7,593,652.77</b>	<b>3,885,124.23</b>

**Div 2842 Planning & Environmental Services**  
as of Oct 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	200,000.00	55,729.32	0.00	55,729.32	144,270.68
	0101	PERM FULL TIME-CIVILIAN 0101	10,595,591.00	3,174,274.45	0.00	3,174,274.45	7,421,316.55
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	93,437.46	0.00	93,437.46	(93,437.46)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	150,367.80	0.00	150,367.80	(150,367.80)
	0111	PERM PART TIME 0111	0.00	1,652.96	0.00	1,652.96	(1,652.96)
	0121	TEMPORARY/SEASONAL 0121	780,000.00	220,071.90	0.00	220,071.90	559,928.10
	0161	OVERTIME-CIVILIAN 0161	238,000.00	52,851.48	0.00	52,851.48	185,148.52
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	36,000.00	6,331.19	0.00	6,331.19	29,668.81
	0181	SHIFT 0181	11,000.00	1,119.28	0.00	1,119.28	9,880.72
<b>01 PERSONAL SERVICES</b>			<b>11,860,591.00</b>	<b>3,755,835.84</b>	<b>0.00</b>	<b>3,755,835.84</b>	<b>8,104,755.16</b>
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	100.00	250.00	350.00	2,650.00
	0202	JANITORIAL SERVICES 0202	5,000.00	0.00	0.00	0.00	5,000.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	5,000.00	350.00	0.00	350.00	4,650.00
	0210	POSTAGE 0210	1,000.00	48.91	0.00	48.91	951.09
	0211	TRANSPORTATION 0211	20,500.00	11,856.25	0.00	11,856.25	8,643.75
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	20,500.00	14,670.00	0.00	14,670.00	5,830.00
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	500.00	0.00	0.00	0.00	500.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	0.00	95.00	0.00	95.00	(95.00)
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	20,397,700.00	600,577.83	16,439,191.99	17,039,769.82	3,357,930.18
	0255	DUES 0255	452,500.00	7,159.25	0.00	7,159.25	445,340.75
	0256	SEMINAR AND TRAINING SESSIONS 0256	265,000.00	28,602.87	0.00	28,602.87	236,397.13
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	855,000.00	20,621.75	851,378.25	872,000.00	(17,000.00)
	0260	REPAIR AND MAINTENANCE CHARGES 0260	310,500.00	108,827.60	83,503.39	192,330.99	118,169.01
	0285	RENTS 0285	38,000.00	9,311.47	29,411.27	38,722.74	(722.74)
<b>02 PURCHASE OF SERVICES</b>			<b>22,374,200.00</b>	<b>802,220.93</b>	<b>17,403,734.90</b>	<b>18,205,955.83</b>	<b>4,168,244.17</b>
03	0301	AGRICULTURAL AND BOTANICAL 0301	50,000.00	490.00	0.00	490.00	49,510.00
	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,100.00	667.00	0.00	667.00	8,433.00
	0305	BUILDING AND CONSTRUCTION 0305	10,000.00	0.00	0.00	0.00	10,000.00
	0307	CHEMICALS AND GASES 0307	50,000.00	3,084.66	42,513.95	45,598.61	4,401.39
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	8,500.00	1,399.36	1,749.20	3,148.56	5,351.44
	0310	ELECTRICAL AND COMMUNICATION 0310	60,000.00	110.91	0.00	110.91	59,889.09
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	38,500.00	7,591.00	0.00	7,591.00	30,909.00
	0312	FIRE FIGHTING AND SAFETY 0312	5,000.00	0.00	9,702.00	9,702.00	(4,702.00)
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	0.00	0.00	0.00	10,000.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	11,000.00	2,300.03	2,219.00	4,519.03	6,480.97
	0317	HOSPITAL AND LABORATORY 0317	605,000.00	73,024.31	231,323.75	304,348.06	300,651.94
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	15,000.00	3,033.36	1,181.00	4,214.36	10,785.64
	0319	NAUTICAL AND AERONAUTICAL 0319	40,000.00	587.16	0.00	587.16	39,412.84
	0320	OFFICE MATERIALS AND SUPPLIES 0320	12,500.00	913.28	6,440.37	7,353.65	5,146.35
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	20,500.00	5,087.50	0.00	5,087.50	15,412.50
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	15,000.00	352.12	0.00	352.12	14,647.88
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	371,500.00	38,009.41	95,370.09	133,379.50	238,120.50
	0325	PRINTING 0325	18,000.00	752.00	0.00	752.00	17,248.00
<b>03 MATERIALS AND SUPPLIES</b>			<b>1,349,600.00</b>	<b>137,402.10</b>	<b>390,499.36</b>	<b>527,901.46</b>	<b>821,698.54</b>
04	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	18,400.00	0.00	0.00	0.00	18,400.00
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	5,250.00	0.00	0.00	0.00	5,250.00
	0412	FIRE FIGHTING AND EMERGENCY 0412	20,000.00	0.00	0.00	0.00	20,000.00
	0417	HOSPITAL AND LABORATORY 0417	424,000.00	7,470.00	43,715.49	51,185.49	372,814.51
	0418	JANITORIAL AND LAUNDRY 0418	15,000.00	0.00	0.00	0.00	15,000.00
	0420	OFFICE EQUIPMENT 0420	11,500.00	0.00	0.00	0.00	11,500.00
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	6,500.00	0.00	0.00	0.00	6,500.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	4,000.00	0.00	0.00	0.00	4,000.00
	0430	FURNITURE AND FURNISHINGS 0430	64,000.00	0.00	2,599.40	2,599.40	61,400.60
	0499	OTHER EQUIPMENT (NOC) 0499	15,000.00	0.00	0.00	0.00	15,000.00
<b>04 EQUIPMENT</b>			<b>583,650.00</b>	<b>7,470.00</b>	<b>46,314.89</b>	<b>53,784.89</b>	<b>529,865.11</b>
<b>Div 2842</b>	<b>PLANNING AND ENVIRONMENTAL SERVICES</b>		<b>36,168,041.00</b>	<b>4,702,928.87</b>	<b>17,840,549.15</b>	<b>22,543,478.02</b>	<b>13,624,562.98</b>

CONTRACT/AMENDMENT CONFORMANCE STATUS REPORT																		
As of 12/22/2014																		
Division	VENDOR	DESCRIPTION	TYPE	BUDGET	AMOUNT BUDGET FY2015	AMEND.	CONTRACT	END DT.	TOTAL CONTRACT AMOUNT	DTE REC'D	Held in Encumbran ce for Budget Verification	FRWD/ ROUTE/ LAW	REVIEW/ INTERNAL.	VENDOR/EXT SIGNATURES	LAW	CONFOR MED	No of days since the process started	Comments
06	CDM Smith Inc	Sustainable Organization	A	O	300,000	1320541-04	13-20541	30-Jun-15	1,050,000	11/20/14	0	20-Nov-14	29-Nov-14				50	waiting for the signature
06	SCHUMAKER & COMPANY	Water Cost Effectiveness	A	O	420,000	1420363-01	14-20363	31-Dec-15	775,200	11/04/14	0	20-Nov-14					66	Waiting for law to draft contract
06	STATE OF DELAWARE	Water Trmt. & Wastewatr Training	C	O	70,000	NONE	15-20229	30-Jun-15	70,000	07/18/14	0	18-Jul-14	13-Nov-14	24-Nov-14			175	
07	BLACK & VEATCH	Cost and Rate Analysis	C	O	519,779	NONE	15-20308	30-Sep-15	519,779	09/04/14	0	22-Sep-14	22-Oct-14				127	
07	CDA & I	Improving office space	A	O	Time	1220462-03	12-20462	31-Oct-15	739,342	08/13/14	0	16-Aug-14	29-Sep-14	1-Oct-14	25-Oct-14		149	Went to commissioner for signature
07	CLIFTONLARSONALLEN, LLP	Internal Control	C	O	150,000	NONE	15-20370	1-Sep-15	150,000	10/01/14	0	6-Oct-14	11-Oct-14	25-Oct-14			100	
07	RAFTELIS FINANCIAL CONSULTANT	Cost and Rate Analysis	C	O	162,900	NONE	15-20309	30-Sep-15	162,900	09/04/14	0	7-Oct-14	29-Nov-14	18-Dec-14			127	Went out for signature by vendor
07	ZELENKOFSKE AXELROD,LLC	Accounting Services	A	O	94,040	1520282-01	15-20282	2-Sep-15	449,880	11/21/14	0	24-Nov-14	9-Dec-14				49	Waiting for law to draft contract
07	RAFTELIS FINANCIAL CONSULTANT	WRB Strategic Review	A	O	100,000	1420460-01	14-20460	2-Mar-16	799,920	09/02/14	0	22-Sep-14	22-Oct-14	17-Nov-14			129	
07	RESOLVE	Mediation Services	A	O	259,647	1320779-01	13-20779	31-May-15	474,937	04/15/14	0	24-Apr-14	8-May-14	14-May-14	16-Jun-14		269	
40	ENERGY COORDINATING AGENCY OF PHILA.	LICAP	A	O	Scope Change	1520098-01	15-20098-01	30-Jun-15	550,000	12/01/14	0	11-Dec-14					39	Waiting for law to draft contract
40	LEVLANE	Branding Services	A	O	350,000	1320644-02	13-20644	30-Jun-15	800,000	11/10/14	0	24-Nov-14	9-Dec-14				60	Waiting for law to draft contract
741	MARK B. THOMPSON ASSOCS.	Dev. & Design for the FWWIC	C	O	250,000	NONE	15-20246	30-Jun-15	250,000	08/07/14	0	9-Aug-14	17-Sep-14	17-Dec-14			155	Went out for signature by vendor
40	REFRESH TECH LLC	Maint and Minor Repairs FWWIC	A	O	100,000	1320533-01	13-20533	31-May-15	210,000	10/06/14	0	30-Oct-14	9-Dec-14				95	Waiting for law to draft contract
40	SUSTAINABLE CHOICES	Env. Educ/Watershed Consultant	A	O	4,000	1520027-01	15-20027	30-Jun-15	64,000	12/01/14	0	11-Dec-14					39	Waiting for law to draft contract
40	URS	Tech Support for Green Homes & Green Communities	A	O	130,000	1320675-02	13-20675	30-Jun-15	390,000	06/03/14	0	19-Jun-14	8-Jul-14	19-Jul-14	19-Nov-14		220	Going back to law for conformance
42	ACADEMY OF NATURAL SCIENCES	Chemical and Biological Testing	A	O	30,000	1220332-03	12-20332	30-Jun-15	119,000	05/07/14	0	2-Jun-14	7-Jun-14	16-Dec-14			247	Waiting for vendor's signature
42	AECOM (frmly Metcalf & Eddy)	Design of GSI	C	C	500,000	NONE	15-20091	31-Jul-15	500,000	09/12/14	0	18-Sep-14	11-Oct-14	14-Nov-14	29-Nov-14		119	
42	AKRF	Regulatory Consulting Services	A	O	300,000	1420385-01	14-20385	31-Jan-16	1,500,000	12/02/14	0	20-Dec-14					38	Amendment started off to law for drafting
42	AKRF	GSI Green Infrastructure	A	O	908,817	1320353-03	13-20353	30-Jun-15	4,514,578	12/12/14	0	20-Dec-14					28	Amendment started off to law for drafting
42	AKRF	GSI Inspection and Maintenance	C	O	1,234,000	NONE	15-20239	30-Jun-15	1,234,000	07/21/14	0	21-Jul-14	24-Jul-14				172	
42	ARCADIS INC	General Engineering Services for Design of GSI	C	C	500,000	NONE	15-20092	31-Jul-15	500,000	09/12/14	0	13-Sep-14	29-Sep-14	3-Oct-14			119	
42	CH2M HILL, INC.	Water Quality Surveillance	C	O	100,000	NONE	15-20371	30-Jun-15	100,000	05/28/14	0	3-Nov-14					226	
42	CORONA ENVIRONMENTAL CONSULTING, LLC	Water Quality Issue Management	C	O	430,000	NONE	15-20237	30-Jun-15	430,000	08/01/14	0	7-Aug-14	2-Oct-14	14-Oct-14	1-Nov-14		161	Went to commissioner for signature
42	GREELEY AND HANSEN	Master Facility Plan	A	O	1,187,424	1320660-02	13-20660	29-Dec-15	1,829,500	11/04/14	0	17-Nov-14					66	
42	HATCH MOTT MACDONALD	Design of Green Stormwater Infrastructure	A	C	Sub Change	1320084-03	13-20084	31-Jul-15	1,250,000	12/11/14	0	20-Dec-14					29	Amendment started to law for drafting
42	HAZEN AND SAWYER	Design of Green Stormwater Infrastructure	A	C	500,000	1320097-02	13-20097	31-Jul-15	1,250,000	07/31/14	0	2-Aug-14	5-Sep-14	9-Sep-14	2-Oct-14		162	
42	LRLSA Studio, Inc	Conceptual Design Green Stormwater Infrastructure	A	C	500,000	1320095-02	13-20095	31-Jul-15	1,250,000	07/31/14	0	2-Aug-14	8-Sep-14	27-Sep-14			162	
42	PHILADELPHIA AUTHORITY OF INDUSTRIAL																	
42	DEVELOPMENT	Green Infrastructure	A	C	Time	1320754-02	13-20754	31-Dec-15	1,000,000	12/11/14	0	20-Dec-14					29	Amendment started of to law for drafting
42	STANTEC	Design of Green Stormwater Infrastructure	A	C	500,000	1320087-02	13-20087	31-Jul-15	1,250,000	08/06/14	0	8-Aug-14	8-Sep-14	1-Oct-14	24-Oct-14		156	Going back to law for conformance
42	URBAN ENGINEERS INC	Design of Green Stormwater Infrastructure	C	C	500,000	NONE	15-20095	31-Jul-15	500,000	08/02/14	0	2-Aug-14	22-Sep-14	8-Oct-14	31-Oct-14		160	Went to commissioner for signature
42	VIEUX & ASSOCIATES	Pro Svcs Radar Rainfall	A	O	155,000	1320206-02	13-20206	30-Jun-15	425,000	09/11/14	0	2-Oct-14	17-Oct-14	1-Nov-14	15-Nov-14		120	Going back to law for conformance
C	AECOM (frmly Metcalf & Eddy)	Gen. Eng. Svcs. for Water/Wastewater Treat. Fac.	A	C	500,000	1220271-03	12-20271	30-Sep-15	2,250,000	08/01/14	0	23-Aug-14	16-Sep-14	4-Oct-14	31-Oct-14		161	Went to commissioner for signature
C	AKRF	Stream Channel and Wetland Design	A	C	750,000	1220240-03	12-20240	30-Sep-15	3,000,000	08/01/14	0	23-Aug-14	8-Sep-14	27-Sep-14	15-Oct-14		161	
C	AMERICAN GEOTECH, INC.	Geotechnical Engineering Servs.	C	C	250,000	NONE	15-20283	31-Aug-15	250,000	08/05/14	0	9-Aug-14	16-Sep-14	11-Oct-14	23-Oct-14		157	Going back to law for conformance
C	ARCADIS INC	Water/Wastewater Treatment Facilities	A	C	1,200,000	1220480-03	12-20480	30-Sep-15	4,600,000	08/01/14	0	14-Aug-14	16-Sep-14	8-Oct-14	15-Nov-14		161	Going back to law for conformance
C	ATC-BCM ENGINEERS	Water/Wastewater Treatment Design	A	C	500,000	1220272-03	12-20272	30-Sep-15	2,500,000	08/01/14	0	16-Aug-14	8-Sep-14	27-Sep-14	23-Oct-14		161	Going back to law for conformance
C	BIOHABITATS-MCCORMICK & TAYLOR	Stream Channel and Wetland Design	A	C	750,000	1220249-03	12-20249	30-Sep-15	3,000,000	08/01/14	0	23-Aug-14	16-Sep-14	11-Oct-14			161	
C	BLACK & VEATCH	Water/Wastewater Treatment Facilities	A	C	Time	1220277-03	12-20277	30-Sep-15	2,000,000	08/01/14	0	16-Aug-14	16-Sep-14	11-Oct-14			161	Going back to law for conformance
C	BURNS ENGINEERING	Mech																

## **Revenue**

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**CITY OF PHILADELPHIA  
WATER FUND  
COMPARATIVE STATEMENT OF NET REVENUE COLLECTIONS FOR October 2014 & 2013  
AND FISCAL YEAR TO DATE NET REVENUE COLLECTIONS THRU October 31, 2014 & 2013.**

	(A)	(B)	(D)	(E)	(F)	(G)	(H)	(I)	(J)
	Fiscal Year 2014*	Fiscal Year 2015 Budget Estimate	October-13	October-14	Year to Date Fiscal 2014	Year to Date Fiscal 2015	Increase (Decrease)	Necessary to Meet The Current Estimate	% of Budget Estimate Collected
<b><u>Water Revenue Bureau</u></b>									
Sales & Charges - Current	\$514,429,976	\$519,169,200	\$49,435,521	\$48,143,532	\$170,772,366	\$173,109,855	\$2,337,489	\$346,059,345	33.34%
Sales & Charges - Prior	\$34,755,949	\$47,324,000	\$2,944,225	\$1,878,664	\$19,434,552	\$23,520,513	\$4,085,961	\$23,803,487	49.70%
<b>Total Water &amp; Sewer Sales and Charges</b>	<b>\$549,185,925</b>	<b>\$566,493,200</b>	<b>\$52,379,746</b>	<b>\$50,022,196</b>	<b>\$190,206,918</b>	<b>\$196,630,368</b>	<b>\$6,423,450</b>	<b>\$369,862,832</b>	<b>34.71%</b>
Penalty	\$8,209,802	\$7,885,000	\$707,598	\$731,475	\$2,764,491	\$3,021,494	\$257,003	\$4,863,506	38.32%
Private Fire Service Connection	\$2,236,160	\$2,284,000	\$187,244	\$211,071	\$718,429	\$808,985	\$90,556	\$1,475,015	35.42%
Industrial Sewer Surcharge	\$4,252,307	\$6,020,000	\$397,235	\$447,354	\$1,878,019	\$1,415,719	(\$462,300)	\$4,604,281	23.52%
Miscellaneous Revenues	\$5,773,101	\$9,073,000	\$594,572	\$2,036,225	\$2,200,188	\$2,155,042	(\$45,146)	\$6,917,958	23.75%
<b>Total Water Revenue Bureau</b>	<b>\$569,657,295</b>	<b>\$591,755,200</b>	<b>\$54,266,395</b>	<b>\$53,448,321</b>	<b>\$197,768,045</b>	<b>\$204,031,608</b>	<b>\$6,263,563</b>	<b>\$387,723,592</b>	<b>34.48%</b>
<b><u>Water Department and Other Departments</u></b>									
Charges to Other Municipalities	\$31,641,654	\$34,200,000	\$2,501,230	\$2,814,376	\$10,530,941	\$11,913,693	\$1,382,752	\$22,286,307	34.84%
Interest Earnings	\$317,223	\$1,000,000	\$14,126	\$31,947	(\$256,769)	(\$182,322)	\$74,447	\$1,182,322	-18.23%
Contribution from the Sinking Fund Reserve	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.00%
Miscellaneous - Non Tax Revenue	\$5,730,878	\$5,115,800	\$634,886	\$467,777	\$1,979,226	\$5,822,891	\$3,843,665	(\$707,091)	113.82%
<b>Total Locally Generated Non-Tax Revenue</b>	<b>\$607,347,050</b>	<b>\$632,071,000</b>	<b>\$57,416,637</b>	<b>\$56,762,421</b>	<b>\$210,021,443</b>	<b>\$221,585,870</b>	<b>\$11,564,427</b>	<b>\$410,485,130</b>	<b>35.06%</b>
<b><u>Revenue From Other Governments</u></b>									
Reimbursement - Federal and State Programs	\$1,298,199	\$850,000	\$10,000	\$55,000	\$152,889	\$930,464	\$777,575	(\$80,464)	109.47%
<b>Total Revenue From Other Governments</b>	<b>\$1,298,199</b>	<b>\$850,000</b>	<b>\$10,000</b>	<b>\$55,000</b>	<b>\$152,889</b>	<b>\$930,464</b>	<b>\$777,575</b>	<b>(\$80,464)</b>	<b>109.47%</b>
<b><u>Revenue From Other Funds of The City</u></b>									
General Fund	\$29,909,108	\$30,324,000	\$0	\$0	\$0	\$0	\$0	\$30,324,000	0.00%
Aviation Fund	\$3,712,191	\$3,042,000	\$0	\$0	\$0	\$0	\$0	\$3,042,000	0.00%
Rate Stabilization Fund	\$0	\$47,927,000	\$0	\$0	\$0	\$0	\$0	\$47,927,000	0.00%
<b>Total Revenue From Other Funds</b>	<b>\$33,621,299</b>	<b>\$81,293,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$81,293,000</b>	<b>0.00%</b>
<b>Total Water Fund Revenue</b>	<b>\$642,266,548</b>	<b>\$714,214,000</b>	<b>\$57,426,637</b>	<b>\$56,817,421</b>	<b>\$210,174,332</b>	<b>\$222,516,334</b>	<b>\$12,342,002</b>	<b>\$491,697,666</b>	<b>31.16%</b>



City of Philadelphia		PHLQ0056 Retail Customer Account Trend Report							Report Run Date:		11/6/2014						
Basis2 Customer Billing System		Report Generated by Planning & Research							Billing Month/Yr:		Oct-14						
																	Grand Total (Stormwater + Metered + Unmetered)
Meter Size	5/8	3/4	1	1 1/4	1 1/2	2	3	4	6	8	10	12	Stormwater	Total Metered	Total Unmetered		
<b>Current - Billed Accounts</b>																	
Number of Accounts	456,231	64	6,202	1	2,141	2,794	1,346	932	309	69	41	1	49,249	470,131	547		519,927
Billed usage (CCF)	2,779,665	797	162,143	124	141,541	382,108	408,897	616,764	519,143	282,047	346,428	124	-	5,639,781	699		5,640,480
Water Billing (\$)	13,426,156	\$ 3,215	\$ 615,529	\$ 416	\$ 468,035	\$ 1,154,473	\$ 1,219,323	\$ 1,735,380	\$ 1,438,134	\$ 776,649	\$ 909,359	\$ 936	\$ -	\$ 21,747,605	\$ 4,520		\$ 21,752,125
Sewer Billing (\$)	\$ 10,618,076	\$ 2,567	\$ 512,223	\$ 359	\$ 397,852	\$ 997,938	\$ 1,048,408	\$ 1,482,569	\$ 1,194,380	\$ 642,469	\$ 743,853	\$ 1,064	\$ -	\$ 17,641,758	\$ 4,449		\$ 17,646,207
Storm Water Billing (\$)	\$ 7,583,084	\$ 5,580	\$ 827,054	\$ 373	\$ 509,073	\$ 1,126,056	\$ 873,505	\$ 730,329	\$ 597,122	\$ 137,559	\$ 90,043	\$ 1,558	\$ 1,638,615	\$ 12,481,336	\$ 36,644		\$ 14,156,595
<b>Total W/S/Storm Water Billing (\$)</b>	<b>\$ 31,627,316</b>	<b>\$ 11,362</b>	<b>\$ 1,954,806</b>	<b>\$ 1,148</b>	<b>\$ 1,374,960</b>	<b>\$ 3,278,467</b>	<b>\$ 3,141,236</b>	<b>\$ 3,948,278</b>	<b>\$ 3,229,636</b>	<b>\$ 1,556,677</b>	<b>\$ 1,743,255</b>	<b>\$ 3,558</b>	<b>\$ 1,638,615</b>	<b>\$ 51,870,699</b>	<b>\$ 45,613</b>		<b>\$ 53,554,927</b>
<b>Current - Non-Billed Accounts</b>																	
Number of Accounts with USAGE	5,962	-	21	-	1	1	-	-	-	-	-	-	-	5,985	-		5,985
Number of Accounts without USAGE	44,145	430	501	73	161	159	45	41	23	12	2	-	2,458	45,592	2,595		50,645
Total Non-billed Accounts	50,107	430	522	73	162	160	45	41	23	12	2	-	2,458	51,577	2,595		56,630
Billed usage (CCF)	67,917	-	337	-	124	707	-	-	-	-	-	-	-	69,085	-		69,085
Water Billing (\$)	\$ 264,312	\$ 7	\$ 1,370	\$ -	\$ 422	\$ 2,291	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 268,402	\$ 12		\$ 268,414
Sewer Billing (\$)	\$ 207,713	\$ 8	\$ 1,103	\$ -	\$ 367	\$ 2,043	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 211,234	\$ 14		\$ 211,248
Storm Water Billing (\$)	\$ 408,533	\$ 354	\$ 2,382	\$ -	\$ 2,749	\$ 822	\$ 11	\$ 1,453	\$ -	\$ 87	\$ -	\$ -	\$ 23,886	\$ 416,391	\$ 6,232		\$ 446,509
<b>Total Water-Sewer Billing (\$)</b>	<b>\$ 880,558</b>	<b>\$ 369</b>	<b>\$ 4,855</b>	<b>\$ -</b>	<b>\$ 3,538</b>	<b>\$ 5,156</b>	<b>\$ 11</b>	<b>\$ 1,453</b>	<b>\$ -</b>	<b>\$ 87</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 23,886</b>	<b>\$ 896,027</b>	<b>\$ 6,258</b>		<b>\$ 926,171</b>
<b>Fire Service</b>																	
Number of Accounts	1	-	8	1	1	11	7	10	42	59	11	1	-	152	6,286		6,438
Billed usage (CCF)	-	-	-	-	-	124	169	470	469	480	4	8,510	-	10,226	-		10,226
Fire Service Charge (\$)	\$ 24	\$ -	\$ 144	\$ 24	\$ 24	\$ 264	\$ 168	\$ 240	\$ 1,678	\$ 3,908	\$ 1,045	\$ 130	\$ -	\$ 7,649	\$ 229,070		\$ 236,719
Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 406	\$ 566	\$ 1,134	\$ 1,557	\$ 1,613	\$ 16	\$ 24,910	\$ -	\$ 30,202	\$ -		\$ 30,202
Sewer Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 348	\$ 474	\$ 989	\$ 1,261	\$ 1,348	\$ 11	\$ -	\$ -	\$ 4,431	\$ -		\$ 4,431
Storm Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		\$ -
<b>Total Billing (\$)</b>	<b>\$ 24</b>	<b>\$ -</b>	<b>\$ 144</b>	<b>\$ 24</b>	<b>\$ 24</b>	<b>\$ 1,018</b>	<b>\$ 1,208</b>	<b>\$ 2,363</b>	<b>\$ 4,496</b>	<b>\$ 6,869</b>	<b>\$ 1,072</b>	<b>\$ 25,040</b>	<b>\$ -</b>	<b>\$ 42,282</b>	<b>\$ 229,070</b>		<b>\$ 271,352</b>
<b>Sewer Only</b>																	
Number of Accounts	35	1	2	-	-	4	1	-	1	1	1	1	-	47	22		69
Billed usage (CCF)	32	-	-	-	-	-	-	-	-	-	-	-	-	32	-		32
Water Billing (\$)	\$ 158	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 158	\$ -		\$ 158
Sewer Billing (\$)	\$ 984	\$ 28	\$ 1,278	\$ -	\$ -	\$ 226	\$ 52	\$ -	\$ -	\$ 58,518	\$ -	\$ -	\$ -	\$ 61,086	\$ 136		\$ 61,222
Storm Water Billing (\$)	\$ 1,188	\$ 120	\$ 2,616	\$ -	\$ -	\$ 959	\$ 673	\$ -	\$ -	\$ 4,572	\$ -	\$ -	\$ -	\$ 10,128	\$ 6,389		\$ 16,517
<b>Total Water-Sewer Billing (\$)</b>	<b>\$ 2,330</b>	<b>\$ 148</b>	<b>\$ 3,894</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 1,185</b>	<b>\$ 725</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 63,090</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 71,372</b>	<b>\$ 6,525</b>		<b>\$ 77,897</b>
<b>Grand Total</b>																	
Number of Accounts	506,374	495	6,734	75	2,304	2,969	1,399	983	375	141	55	3	51,707	521,907	9,450		583,064
Billed usage (CCF)	2,847,614	797	162,480	124	141,665	382,939	409,066	617,234	519,612	282,527	346,432	8,634	-	5,719,124	699		5,719,823
Water Billing (\$)	\$ 13,690,626	\$ 3,222	\$ 616,899	\$ 416	\$ 468,457	\$ 1,157,170	\$ 1,219,889	\$ 1,736,514	\$ 1,439,691	\$ 778,262	\$ 909,375	\$ 25,846	\$ -	\$ 22,046,367	\$ 4,532		\$ 22,050,899
Sewer Billing (\$)	\$ 10,826,773	\$ 2,603	\$ 514,604	\$ 359	\$ 398,219	\$ 1,000,555	\$ 1,048,934	\$ 1,483,558	\$ 1,195,641	\$ 702,335	\$ 743,864	\$ 1,064	\$ -	\$ 17,918,509	\$ 4,599		\$ 17,923,108
Fire Service Charge (\$)	\$ 24	\$ -	\$ 144	\$ 24	\$ 24	\$ 264	\$ 168	\$ 240	\$ 1,678	\$ 3,908	\$ 1,045	\$ 130	\$ -	\$ 7,649	\$ 229,070		\$ 236,719
Storm Water Billing (\$)	\$ 7,992,805	\$ 6,054	\$ 832,052	\$ 373	\$ 511,822	\$ 1,127,837	\$ 874,189	\$ 731,782	\$ 597,122	\$ 142,218	\$ 90,043	\$ 1,558	\$ 1,662,501	\$ 12,907,855	\$ 49,265		\$ 14,619,621
<b>Total Billing (\$)</b>	<b>\$ 32,510,228</b>	<b>\$ 11,879</b>	<b>\$ 1,963,699</b>	<b>\$ 1,172</b>	<b>\$ 1,378,522</b>	<b>\$ 3,285,826</b>	<b>\$ 3,143,180</b>	<b>\$ 3,952,094</b>	<b>\$ 3,234,132</b>	<b>\$ 1,626,723</b>	<b>\$ 1,744,327</b>	<b>\$ 28,598</b>	<b>\$ 1,662,501</b>	<b>\$ 52,880,380</b>	<b>\$ 287,466</b>		<b>\$ 54,830,347</b>
<b>Billed volume, million gallons</b>																	
Small meters	2,131																
Billed volume, million gallons per day	(5/8", 3/4")	68.7															
<b>Billed volume, million gallons</b>																	
Large Meter Accounts																	
Billed volume, million gallons per day																	
<b>Billed volume, million gallons</b>																	

PHILLY STAT														
Performance Measure	Unit	DEPT-WIDE PERFORMANCE MEASURES							YTD, Avg. or Variance	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
WATER FUND REVENUE Cumulative Revenue	Act. \$	\$60,245,115	\$112,462,330	\$166,054,781	\$222,911,054				\$60,245,115	#VALUE!	\$52,914,216	\$52,914,216	\$657,029,476	\$645,187,867
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$52,914,216	\$52,914,216	\$676,202,420	
FY' 14 Actuals	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$210,751,103	\$254,244,152	\$303,232,362	\$354,556,517	\$657,029,476		\$0	\$0	-\$19,172,944	
FY' 14 Targets	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$204,463,628	\$255,180,298	\$300,470,811	\$350,532,320	\$676,202,420	8.9%	\$50,578,672	\$50,578,672	\$611,980,099	
WATER DEPARTMENT Cumulative Obligations	Act. \$	\$79,548,041	\$102,941,194	\$121,275,854	\$153,421,115				\$79,548,041	#VALUE!	\$63,400,563	\$63,400,563	\$305,226,625	\$299,689,238
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$63,400,563	\$63,400,563	\$322,392,448	
FY' 14 Actuals	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$134,676,383	\$150,127,570	\$179,930,520	\$191,411,859	\$305,226,625		\$0	\$0	-\$17,165,823	
FY' 14 Targets	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$130,471,085	\$157,960,187	\$175,878,687	\$197,036,789	\$322,392,448	24.7%	\$43,772,616	\$43,772,616	\$302,561,110	
WATER DEPARTMENT Cumulative Overtime	Act. \$	\$1,012,618	\$2,010,661	\$2,970,953	\$3,915,296				\$1,012,618	#VALUE!	\$985,667	\$985,667	\$13,933,674	\$12,455,314
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$985,667	\$985,667	\$13,006,669	\$12,545,109
FY' 14 Actuals	\$	\$985,667	\$1,896,778	\$2,816,287	\$3,792,233	\$4,801,093	\$6,414,463	\$7,999,994	\$13,933,674		\$0	\$0	\$927,005	-\$89,795
FY' 14 Targets	\$	\$985,667	\$1,896,778	\$3,283,237	\$4,252,037	\$5,310,237	\$6,406,037	\$7,541,637	\$13,006,669	7.8%	\$1,008,209	\$1,008,209	\$12,455,314	

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

\* Quarterly data is actual, other months are averages.

PStat14

## **WATER STATISTICS**

The Philadelphia Water Department distributed an average of 220.0 mgd of water from its treatment facilities during the month of October. This number is lower than October 2013 (227.8 mgd).

Water Revenue records show that for this October, 138.7 mgd of water was billed to customers throughout the City and suburbs. This figure is higher than last October (138.2 mgd).

### ***Unbilled water decreased to 92.3 mgd.***

The following table shows water statistic trends for the previous twelve month period.

	Water Delivery (MGD)	Billed Consumption* (MGD)			Unbilled Water (MGD)	# of Accounts*		
		City	Exports	Total		Large	Small**	Total
12/12 –11/13	235.6	133.7	14.7	148.3	<b>87.3</b>	13,010	460,448	473,458
1/13 –12/13	235.6	135.5	14.7	150.2	<b>85.5</b>	13,070	460,546	473,616
2/13 –1/14	237.1	133.6	15.1	148.6	<b>88.5</b>	13,129	460,572	473,701
3/13 –2/14	238.4	134.1	15.0	149.1	<b>89.3</b>	13,191	460,611	473,802
4/13 –3/14	239.0	134.1	15.0	149.1	<b>89.9</b>	13,247	460,640	473,888
5/13 –4/14	239.2	133.5	14.9	148.4	<b>90.8</b>	13,296	460,709	474,005
6/13 –5/14	239.2	133.1	14.8	148.0	<b>91.2</b>	13,345	460,947	474,292
7/13 –6/14	239.4	132.6	14.6	147.2	<b>92.2</b>	13,390	461,066	474,456
8/13 –7/14	238.0	133.2	14.0	147.2	<b>90.8</b>	13,433	461,044	474,476
9/13 –8/14	237.4	132.6	12.9	145.5	<b>91.9</b>	13,478	460,993	474,471
10/13 –9/14	237.1	132.4	11.7	144.1	<b>93</b>	13,522	460,809	474,330
11/13 –10/14	236.4	133.3	10.8	144.2	<b>92.3</b>	13,568	460,512	474,080

### Leak Detection Program

During October 2014, Leak Detection crews surveyed 84 miles of pipeline and confirmed the abatement of 6 leaks detected during these or previous surveys. Difficult-to-locate leaks were referred to Leak Detection for pinpointing, which resulted in the abatement of 55 additional leaks for the month. Savings attributed to these repairs are as follows:\*


	July 2014	Fiscal Year to Date
Quantity of leakage abated, MDG	0.89	3.30
Annual cost to PWD if leaks unabated	\$ 112,000	\$ 416,100
Crew costs - Detection/Abatement	\$ 124,500	\$ 489,500

\* These totals do not represent all leaks repaired by the PWD during October 2014.

**\*\*Report generated by Planning & Research**

Itron/Philadelphia - Monthly Control Day Readings - Period: 2014-10 (09/22/2014 - 10/20/2014)

Control	Total	Meters	Missed	Pct
Day	Meters	Read	Reads	Read
1	8073	7903	170	97.89%
2	8025	7936	89	98.89%
3	8192	8115	77	99.06%
4	7812	7649	163	97.91%
5	7737	7559	178	97.70%
6	8069	7821	248	96.93%
7	9152	8965	187	97.96%
8	8933	8752	181	97.97%
9	8678	8409	269	96.90%
10	8397	8180	217	97.42%
11	8774	8475	299	96.59%
12	10027	9785	242	97.59%
13	8412	8226	186	97.79%
14	8016	7719	297	96.29%
15	6951	6595	356	94.88%
16	8517	8352	165	98.06%
17	8048	7959	89	98.89%
18	7633	7504	129	98.31%
19	8038	7919	119	98.52%
20	7013	6777	236	96.63%
21	8031	7810	221	97.25%
22	5537	5274	263	95.25%
23	7110	6840	270	96.20%
24	6809	6609	200	97.06%
25	5606	5412	194	96.54%
26	8497	8413	84	99.01%
27	8791	8703	88	99.00%
28	9744	9629	115	98.82%
29	7535	7235	300	96.02%
30	7578	7265	313	95.87%
31	7870	7771	99	98.74%
32	8516	8421	95	98.88%
33	9070	8983	87	99.04%
34	7853	7697	156	98.01%
35	7445	7213	232	96.88%
36	7973	7657	316	96.04%
37	8561	8286	275	96.79%
38	8780	8582	198	97.74%
39	9201	9020	181	98.03%
40	9178	9003	175	98.09%
41	8991	8903	88	99.02%
42	6957	6746	211	96.97%
43	8828	8654	174	98.03%
44	8832	8660	172	98.05%
45	8417	8291	126	98.50%
46	9233	9172	61	99.34%
47	9519	9429	90	99.05%
48	9663	9559	104	98.92%

Control	Total	Meters	Missed	Pct
Day	Meters	Read	Reads	Read
49	8608	8452	156	98.19%
50	8743	8526	217	97.52%
51	6078	5795	283	95.34%
52	6111	5792	319	94.78%
53	6874	6661	213	96.90%
54	8249	7996	253	96.93%
55	9801	9603	198	97.98%
56	7289	7115	174	97.61%
57	5946	5660	286	95.19%
58	6030	5766	264	95.62%
59	8764	8671	93	98.94%
60	9493	9385	108	98.86%
	486,608	475,259	11,349	97.67%
Adjustment Details				
		Over 30 Days	Within 30 Days	
Bad Pipe Condition		1	0	
Can Not Locate		1	0	
Change Out		85	0	
Found Complete		9	0	
No Response		3338	3	
Obstruction		1	0	
PWD Change Out		127	0	
Refused		12	0	
Theft		17	0	
Vacant Property		2413	0	
Total:		6004	3	
Adjusted Totals				
	Total Meters	Meters	Missed	Pct
		Read	Reads	Read
	480,604	475,259	5,345	98.89%
				\$0.30
				\$142,577.70
Monthly Reading Acceptance - 2014-10				
Manager, Itron Outsource Operations / Date				
 11/6/2014 Director, Philadelphia Municipal Authority / Date				

## **Personnel**

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Overtime Report	Pg 23
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**Quarterly City Managers Report**  
**Departmental Full Time Position Summary**  
**Water Fund**  
For the Period Ending September 30, 2014

Department	FY'14 Year-End Actual	Fiscal Year 2015			Fiscal Year 2015				
		Year to Date			Full Year				
		Month End		Actual (Over) / Under Target Budget	Authorized Positions			Current Projection (Over) / Under	
		Target Budget	Actual		Adopted Budget	Target Budget	Current Projection	Adopted Budget	Target Budget
<b>Division of Technology</b>	<b>68</b>	<b>72</b>	<b>70</b>	<b>2</b>	<b>81</b>	<b>81</b>	<b>81</b>	<b>0</b>	<b>0</b>
<b>Office of Fleet Management</b>	<b>47</b>	<b>47</b>	<b>46</b>	<b>1</b>	<b>55</b>	<b>55</b>	<b>55</b>	<b>0</b>	<b>0</b>
<b>Water</b>	<b>1,745</b>	<b>1,753</b>	<b>1,753</b>	<b>0</b>	<b>1,947</b>	<b>1,811</b>	<b>1,811</b>	<b>136</b>	<b>0</b>
<b>Revenue</b>	<b>229</b>	<b>230</b>	<b>227</b>	<b>3</b>	<b>251</b>	<b>251</b>	<b>251</b>	<b>0</b>	<b>0</b>
<b>Procurement</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>
<b>Law</b>	<b>30</b>	<b>30</b>	<b>28</b>	<b>2</b>	<b>32</b>	<b>32</b>	<b>32</b>	<b>0</b>	<b>0</b>
<b>Total Water Fund</b>	<b>2,121</b>	<b>2,134</b>	<b>2,126</b>	<b>8</b>	<b>2,368</b>	<b>2,232</b>	<b>2,232</b>	<b>136</b>	<b>0</b>

The material in this report is preliminary and subject to revision and does not represent an official statement of the City of Philadelphia.

Payroll Report of Employee Count and Overtime for Permanent Employees for Pay periods 10/24 and 11/07/2014			
Fund Name	Employees in Pay Status (#)	October Base Pay (\$)	October Overtime Pay (\$)
<b>Capital Fund</b>	<b>215</b>	<b>933,037</b>	<b>52,156</b>
<b>Engineering &amp; Design</b>	<b>192</b>	<b>849,333</b>	<b>52,156</b>
CONSTRUCTION	97	453,314	46,822
DESIGN	52	246,793	531
PROJECTS CONTROL	6	32,604	-
SURVEY	37	116,622	4,804
<b>Envirnomenal Services</b>	<b>20</b>	<b>75,603</b>	<b>-</b>
MTL R&R	6	29,048	-
PLAN & RESEARCH R&R	14	46,555	-
<b>Finance</b>	<b>3</b>	<b>8,101</b>	<b>-</b>
ACCOUNTING R&R	3	8,101	-
<b>Operating Fund</b>	<b>1735</b>	<b>5,981,452</b>	<b>942,447</b>
<b>Engineering &amp; Design</b>	<b>20</b>	<b>77,892</b>	<b>-</b>
DESIGN	7	34,914	-
ONE CALL UNIT	13	42,978	-
<b>Envirnomenal Services</b>	<b>182</b>	<b>835,534</b>	<b>16,049</b>
OFFICE OF WATERSHEDS	40	215,772	-
PLAN & RESEARCH	38	190,969	-
WW LABS/CENTRAL LAB.	104	428,794	16,049
<b>Finance</b>	<b>144</b>	<b>487,940</b>	<b>62,525</b>
ACCOUNTING	19	67,141	3,081
FACILITIES MANAGEMENT	81	247,448	43,052
FIN & RATES	12	78,955	-
MACHINE SHOP	7	23,262	1,517
SECURITY	25	71,135	14,876
<b>Human Resources and Administration</b>	<b>41</b>	<b>179,831</b>	<b>3,025</b>
ADMINISTRATION	10	34,490	1,684
GEN. SUPPORT & EXEC.	11	74,287	-
PERSONNEL	11	37,854	1,008
SAFETY	5	21,293	-
TRAINING	4	11,907	332
<b>Operations</b>	<b>1308</b>	<b>4,258,467</b>	<b>849,533</b>
BAXTER WTP	49	169,091	28,319
BELMONT WTP	51	179,066	30,512
COLLECTOR SYS SUP	11	58,649	1,613
CONVEYANCE HQ	5	24,273	-
CUSTOMER SERVICE	26	77,986	16,325
DELINQU & RESTO SERV	46	135,181	59,704
DISTRIBUTION	242	726,038	221,153
FLOW CONTROL	67	223,786	38,960
INDUSTRIAL WASTE	15	63,468	9,421
INLET CLEANING	92	272,869	49,029
LOAD CONTROL	25	101,466	11,975
MATERIALS MGT	37	105,135	527
METER SHOP	49	146,154	19,981
NEWPCP	112	377,052	70,948
OPERATIONS ADMIN	11	66,818	3,237
PLUMBING REPAIRS PROG	10	33,383	6,788
PUMPING	48	150,824	29,470
QUEEN LANE WTP	51	179,539	36,392
SEWER MAINTENANCE	176	537,711	98,455
SEWPCP	60	209,334	42,367
SWWPCP	119	393,580	74,313
TREATMENT HQ	6	27,064	45
<b>Public Affairs</b>	<b>40</b>	<b>141,788</b>	<b>11,314</b>
CUSTOMER INFORMATION	18	48,867	1,784
PUB REL./EDUC/GOV'T	22	92,921	9,530
<b>Grand Total</b>	<b>1950</b>	<b>6,914,490</b>	<b>994,603</b>

SICK LEAVE USAGE														
Average Number of Workdays Used per Employee														
PWD	FY15 Actual Through October						Annual Leave Days Per Employee						FY14 Actual	FY13 Actual
	Paid Sick				Unpaid Sick	Paid and Unpaid Sick	FY14 Actual Through October				Unpaid Sick	Paid and Unpaid Sick	Paid and Unpaid Sick	Paid and Unpaid Sick
	Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days*2	Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days	Total Days	Total Days
Water Treatment HQ	7.31	2.42	0.90	3.99	0.00	7.31	2.71	2.71	0.00	0.00	0.00	2.71	14.41	10.39
Customer Service	6.61	2.97	0.59	3.05	0.00	6.61	5.70	2.84	0.35	2.51	0.00	5.70	18.98	17.11
Plumbing Repair	6.33	4.43	1.40	0.50	0.00	6.33	4.53	3.97	0.00	0.56	0.00	4.53	11.65	9.74
Industrial Waste	4.86	3.25	0.26	1.35	0.00	4.86	3.72	2.69	0.00	1.03	0.00	3.72	10.73	11.72
SEWPC Plant	4.73	3.96	0.51	0.26	0.02	4.75	4.13	3.32	0.49	0.32	0.00	4.13	14.44	13.32
Sewer Maintenance	4.59	3.68	0.48	0.43	0.03	4.62	4.54	3.35	0.40	0.79	0.00	4.54	12.96	13.25
Meter Shop	4.49	3.08	0.56	0.85	0.05	4.54	3.53	2.91	0.45	0.17	0.00	3.53	12.51	14.08
Distribution	4.42	3.34	0.37	0.71	0.03	4.45	3.75	2.96	0.42	0.37	0.04	3.79	13.05	13.54
SWWPC Plant	4.45	3.19	0.70	0.56	0.00	4.45	3.30	2.63	0.26	0.41	0.02	3.32	11.73	10.79
Admin. & HR Division	4.31	2.59	0.27	1.45	0.05	4.36	3.64	3.09	0.43	0.12	0.00	3.64	10.14	11.27
Baxter WT Plant	4.18	2.87	0.46	0.85	0.00	4.18	3.80	2.70	0.37	0.73	0.00	3.80	10.83	10.74
Materials Management	4.09	3.48	0.25	0.36	0.02	4.11	3.11	2.85	0.26	0.00	0.02	3.13	9.45	10.71
Flow Control	3.87	1.90	0.36	1.61	0.00	3.87	2.52	2.08	0.17	0.27	0.00	2.52	9.96	11.16
PWD Average	3.86	2.90	0.38	0.58	0.00	3.86	3.46	2.70	0.29	0.47	0.00	3.46	11.22	11.33
Security	3.77	2.57	0.72	0.48	0.00	3.77	3.35	2.42	0.13	0.80	0.00	3.35	11.50	11.32
Finance	3.71	2.90	0.22	0.59	0.00	3.71	3.53	2.77	0.26	0.50	0.00	3.53	12.12	11.27
NEWPC Plant	3.56	2.95	0.33	0.28	0.00	3.56	3.85	2.70	0.20	0.95	0.02	3.87	11.40	11.76
Pumping	3.55	2.59	0.45	0.51	0.00	3.55	3.22	2.33	0.30	0.59	0.00	3.22	9.91	13.74
Operations Administration	3.48	1.30	0.00	2.18	0.00	3.48	1.30	1.30	0.00	0.00	0.00	1.30	4.68	3.73
Delinquency & Restoration	3.33	2.54	0.58	0.21	0.00	3.33	4.41	2.54	0.32	1.55	0.07	4.48	13.54	11.62
Design	3.29	2.73	0.00	0.56	0.00	3.29	2.43	2.18	0.25	0.00	0.00	2.43	8.35	8.27
Inlet Cleaning	3.20	2.88	0.32	0.00	0.01	3.21	3.75	3.36	0.30	0.09	0.02	3.77	12.13	12.64
Queen Lane WT Plant	3.13	2.78	0.26	0.09	0.00	3.13	3.01	2.40	0.33	0.28	0.00	3.01	11.07	10.13
Public Affairs	2.94	2.75	0.19	0.00	0.12	3.06	2.78	2.32	0.21	0.25	0.13	2.91	9.16	9.27
Projects Control & 1 Call	3.05	3.05	0.00	0.00	0.00	3.05	2.53	2.12	0.41	0.00	0.00	2.53	7.92	9.33
Load Control	2.98	1.80	0.11	1.07	0.00	2.98	1.92	1.92	0.00	0.00	0.00	1.92	7.71	9.06
Belmont WT Plant	2.87	2.40	0.38	0.09	0.00	2.87	3.22	2.96	0.17	0.09	0.00	3.22	11.28	10.48
Planning & Research	2.38	1.43	0.14	0.81	0.00	2.38	1.86	1.71	0.00	0.15	0.00	1.86	5.65	8.17
Watersheds	1.96	1.59	0.06	0.31	0.00	1.96	2.17	1.98	0.19	0.00	0.00	2.17	6.86	7.17
Collector System Support	1.66	1.66	0.00	0.00	0.00	1.66	1.07	1.07	0.00	0.00	0.00	1.07	5.30	7.66
Water Conveyance HQ	0.71	0.71	0.00	0.00	0.00	0.71	0.90	0.90	0.00	0.00	0.00	0.90	3.45	13.61
BLS	0.21	0.21	0.00	0.00	0.00	0.21	1.47	1.09	0.09	0.29	0.06	1.53	4.71	7.66
Survey	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.09	10.34
Construction	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.79	7.38

\*1 Calculated as an estimate based on Fiscal Year to Date usage.

\*2 PWD units are ranked highest to lowest based on the annualized estimate of the total number of sick days used per employee.



INJURED ON DUTY												
PWD	Fiscal Year 2015 (cumulative)				Fiscal Year 2014				Fiscal Year 2013			
	Injuries				Injuries				Injuries			
	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total
<b>Operations</b>	<b>16</b>	<b>17</b>	<b>37</b>	<b>70</b>	<b>53</b>	<b>77</b>	<b>133</b>	<b>263</b>	<b>41</b>	<b>76</b>	<b>102</b>	<b>219</b>
Sewer Maint.	4	3	9	16	15	18	16	49	7	18	23	48
Inlet Cleaning	3	2	5	10	4	13	18	35	9	10	31	50
Distribution	5	5	8	18	18	13	18	49	11	19	10	40
SWWPCP	2	1	5	8	3	3	17	23	4	5	9	18
Load Control	0	0	1	1	0	1	1	2	0	0	0	0
Delinquency & Restoration	1	0	0	1	0	1	0	1	1	3	0	4
Flow Control	0	1	2	3	4	6	9	19	2	3	3	8
Pumping	0	1	0	1	2	2	12	16	3	1	2	6
NEWPCP	0	0	1	1	1	5	7	13	0	7	8	15
Queen Lane	0	1	3	4	1	3	5	9	1	0	1	2
Customer Service	0	0	0	0	0	2	6	8	1	0	3	4
SEWPCP	0	2	2	4	1	3	4	8	2	4	1	7
Materials Management	0	1	0	1	2	1	3	6	0	2	5	7
Baxter	0	0	0	0	0	1	3	4	0	0	2	2
Plumbing Repairs	0	0	0	0	1	0	3	4	0	0	0	0
Conveyance HQ	0	0	0	0	0	2	1	3	0	0	0	0
Belmont	0	0	1	1	0	3	2	5	0	3	1	4
Industrial Waste	0	0	0	0	1	0	4	5	0	0	1	1
Meter Shop	1	0	0	1	0	0	2	2	0	0	1	1
Security	0	0	0	0	0	0	1	1	0	1	0	1
Operations Administration	0	0	0	0	0	0	1	1	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0	0	1	1
Collector Support	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0									
<b>Planning &amp; Engineering</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>6</b>	<b>9</b>	<b>15</b>	<b>2</b>	<b>7</b>	<b>10</b>	<b>19</b>
Survey	0	0	0	0	0	5	3	8	2	3	4	9
BLS	0	0	0	0	0	1	6	7	0	1	6	7
Projects Control	0	0	0	0	0	0	0	0	0	0	0	0
Design	0	0	0	0	0	0	0	0	0	0	0	0
Construction	0	0	0	0	0	0	0	0	0	3	0	3
Planning & Research	0	0	0	0	0	0	0	0	0	0	0	0
Watersheds	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0									
<b>Human Resources</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>7</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>7</b>
Public Affairs	0	0	0	0	0	2	0	2	0	2	0	2
Finance & Admin.	1	0	1	2	7	0	7	20	1	0	0	1
Fac. Mgmt. & Mach. Shop	2	0	2	4	7	6	7	20	2	3	6	11
<b>PWD TOTALS</b>	<b>19</b>	<b>18</b>	<b>40</b>	<b>77</b>	<b>60</b>	<b>92</b>	<b>156</b>	<b>308</b>	<b>46</b>	<b>88</b>	<b>125</b>	<b>259</b>

VEHICLE ACCIDENT REPORT									
PWD Group	FY 2015 -(Cumulative)			FY 2014			FY 2013		
	Preventable	Non-Preventable	TOTALS	Preventable	Non-Preventable	Totals	Preventable	Non-Preventable	Totals
<b>Subtotal</b>	<b>18</b>	<b>25</b>	<b>43</b>	<b>79</b>	<b>112</b>	<b>191</b>	<b>41</b>	<b>53</b>	<b>94</b>
Distribution	8	8	16	21	30	51	11	10	21
Sewer Maintenance	4	7	11	17	27	44	11	15	26
Inlet Cleaning	1	2	3	13	14	27	7	10	17
Pumping	2	1	3	6	11	17	2	2	4
Delinquency & Restoration	1	3	4	7	7	14	0	1	1
Flow Control	1	1	2	2	9	11	0	1	1
NEWPCP	0	0	0	2	2	4	4	3	7
SEWPCP	0	0	0	4	0	4	2	1	3
SWWPCP	0	0	0	2	1	3	0	1	1
Baxter	0	0	0	0	2	2	0	0	0
Plumbing Repairs	0	0	0	0	2	2	0	0	0
Customer Service	0	2	2	2	2	4	1	3	4
Security	1	0	1	0	1	1	0	0	0
Metering	0	1	1	1	2	3	2	5	7
Queen Lane	0	0	0	0	0	0	1	0	1
Load Control	0	0	0	0	1	1	0	1	1
Collector Support	0	0	0	0	0	0	0	0	0
Operations Admin.	0	0	0	0	0	0	0	0	0
Belmont	0	0	0	0	0	0	0	0	0
Industrial Waste	0	0	0	2	1	3	0	0	0
Synagro/BRC	0	0	0	0	0	0	0	0	0
Conveyance HQ	0	0	0	0	0	0	0	0	0
Materials Management	0	0	0	0	0	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0
Planning & Engineering	2	1	3	4	11	15	3	4	7
BLS	1	0	1	4	3	7	0	1	1
Survey	0	0	0	0	4	4	0	0	0
Construction	1	1	2	0	3	3	1	2	3
Design	0	0	0	0	0	0	0	0	0
Planning & Research	0	0	0	0	0	0	1	1	2
Watersheds	0	0	0	0	1	1	1	0	1
IS&T	0	0	0	0	0	0	0	0	0
Human Resources	0	0	0	0	0	0	0	0	0
Finance & Admin.	0	0	0	0	2	2	0	0	0
Fac. Mgmt. & Mach. Shop	1	2	3	2	4	6	1	3	4
Public Affairs	0	0	0	0	0	0	0	1	1
<b>PWD TOTALS</b>	<b>21</b>	<b>28</b>	<b>49</b>	<b>85</b>	<b>129</b>	<b>214</b>	<b>45</b>	<b>61</b>	<b>106</b>

\*Accidents are presently not being categorized as Preventable/non-preventable.

## **Energy Use**


Billing Summary - Wastewater	Pg	28
Billing Summary - Water	Pg	29
Heating Gas Bill	Pg	30

### October 2014 Billing Summary

	Billing Period	Power Factor *	Demand (Kw)			Usage Kwh	Cost				FY 15 YTD	
			on pk	off pk	plc**		PPL	PECO	Total	Unit	Kwh	Cost
Southwest	9/29 - 10/28	96.5	8237	9112	6163	5,137,914	\$ 372,867	\$ 43,759	\$ 416,626	0.0811	21,151,785	\$ 1,713,208
Northeast	9/29 - 10/28	98.6	5841	6191	5041	2,064,366	\$ 149,815	\$ 28,754	\$ 178,569	0.0865	4,334,376	\$ 413,585
Southeast ##	10/1 - 10/30	98.4	2952	3605	1243	1,282,582	\$ 96,991	\$ 14,953	\$ 111,944	0.0873	5,513,398	\$ 463,016
Cent Sch PS	10/1 - 10/30	92.9	2034	2034	775	502,853	\$ 38,027	\$ 8,879	\$ 46,906	0.0933	2,134,046	\$ 190,411
WW HQ	10/1 - 10/30	--	159	131	184	46,240	\$ 4,941	\$ 1,142	\$ 6,083	0.1316	277,200	\$ 27,411
Neil Dr	10/1 - 10/30	--	122	65	142	19,080	\$ 2,404	\$ 882	\$ 3,286	0.1722	123,840	\$ 13,780
Mingo Cr	10/1 - 10/30	--	394	395	15	31,956	\$ 2,417	\$ 1,767	\$ 4,184	0.1309	117,440	\$ 24,494
43rd st PS	10/1 - 10/28	--	67	68	65	7,680	\$ 557	\$ 612	\$ 1,169	0.1522	78,240	\$ 8,224
Venice Isle PS	9/29 - 10/28	--	125			57,985	\$ 4,208	\$ 1,034	\$ 5,242	0.0904	223,105	\$ 20,403
BLS	9/24 - 10-23	91.6	411	403	554	150,567	\$ 10,927	\$ 2,428	\$ 13,355	0.0887	880,693	\$ 75,487
						\$ 9,301,223	\$ 683,154	\$ 104,210	\$ 787,364			

\* Power factor penalty levied when < 90

\*\*PLC - peak load contribution - changes every June, average of the five highest hourly loads in the PJM territory for the previous year

 contract minimum

	<u>October</u>				<u>FY 15 YTD</u>		
	<u>kwh</u>	<u>cost</u>	<u>unit cost</u>		<u>kwh</u>	<u>cost</u>	<u>unit cost</u>
Total Water	9,818,407	\$ 809,715	0.0825		42,051,849	\$ 3,441,720	0.0818
Total Wastewater	9,301,223	\$ 787,364	0.0847		34,834,123	\$ 2,950,019	0.0847
PWD Total ++	19,119,630	\$ 1,597,079	0.0835		76,885,972	\$ 6,391,739	0.0831
++ represents over 99.5 % of total usage and costs					Generated by Planning & Research		

### October 2014 Billing Summary

	Billing Period	Power Factor*	Demand (Kw)			Usage Kwh	Cost				FY 15 YTD	
			on pk	off pk	plc**		PPL	PECO	Total	unit	Kwh	Cost
<b>Baxter WTP</b>	9/24 - 10/23	89.3	472	577	374	248,814	\$ 18,057	\$ 2,855	\$ 20,912	0.0840	1,144,226	\$ 95,246
<b>Belmont WTP</b>	9/23 - 10/22	93.9	325	422	198	149,911	\$ 10,879	\$ 2,032	\$ 12,911	0.0861	680,587	\$ 57,948
<b>Queen Lane WTP</b>	9/22 - 10/23	80.6	540	477	532	256,854	\$ 18,640	\$ 3,027	\$ 21,667	0.0844	1,043,997	\$ 88,643
<b>Torresdale PS</b>	9/24 - 10/23	97.3	3447	3884	3108	2,087,107	\$ 151,465	\$ 18,954	\$ 170,419	0.0817	8,904,211	\$ 723,453
<b>Lardner's Pt PS</b>	9/24 - 10/23	99.5	2706	4182	2798	1,968,989	\$ 142,893	\$ 17,950	\$ 160,843	0.0817	8,826,466	\$ 714,790
<b>Bel RWPS</b>	9/24 - 10/23	99.8	2078	3572	1999	1,715,774	\$ 124,517	\$ 14,754	\$ 139,271	0.0812	7,074,831	\$ 573,324
<b>QL RWPS</b>	9/24 - 10/23	99.9	2696	6061	916	1,790,089	\$ 129,910	\$ 19,877	\$ 149,787	0.0837	7,608,585	\$ 624,768
<b>QL PS (new)</b>	9/24 - 10/23	94.3	693	1054	611	511,723	\$ 37,137	\$ 4,722	\$ 41,859	0.0818	2,114,529	\$ 171,902
<b>Bel HSPS</b>	9/22 - 10/23	98.4	348	416	405	229,217	\$ 16,635	\$ 2,339	\$ 18,974	0.0828	912,036	\$ 75,549
<b>East Park</b>	9/24 - 10/23	15.6	25	610	--	127,523	\$ 9,255	\$ 1,739	\$ 10,994	0.0862	618,225	\$ 52,355
<b>EOL PS</b>	9/24 - 10/23	93.9	472	475	419	297,310	\$ 21,576	\$ 2,763	\$ 24,339	0.0819	1,217,744	\$ 99,477
<b>WOL PS</b>	9/24 - 10/23		239	266	165	106,522	\$ 7,730	\$ 1,499	\$ 9,229	0.0866	441,785	\$ 38,028
<b>Rox PS</b>	9/24 - 10/23	88.4	195	352	94	117,397	\$ 8,520	\$ 1,561	\$ 10,081	0.0859	523,246	\$ 44,263
<b>Fox Chase PS</b>	9/23 - 10/22		150	240	142	127,200	\$ 9,231	\$ 1,665	\$ 10,896	0.0857	541,600	\$ 46,625
<b>Chestnut Hill PS</b>	9/24 - 10/23	49.1	27	17	--	7,897	\$ 573	\$ 240	\$ 813	0.1030	31,861	\$ 3,262
<b>Water HQ</b>	9/23 - 10/22	89.4	171	139	215	76,080	\$ 5,521	\$ 1,199	\$ 6,720	0.0883	367,920	\$ 31,139
						9,818,407	\$ 712,539	\$ 97,176	\$ 809,715		42,051,849	3,440,772

\* Power factor penalty levied when < 90

## -- estimated data

\*\*PLC - peak load contribution - changes every June

average of the five highest hourly loads  
in the PJM territory for the previous year



contract minimum



power factor adjustment

# PWD MUNICIPAL ACCOUNT PGW BILLINGS

OCTOBER 2014 (September 15 - October 15)

MS Rate Unit Cost - \$1.20/ccf

FACILITY	METER #	OCTOBER		FY 15 YTD	
		USAGE (ccf)	COST (\$)	USAGE (ccf)	COST (\$)
<b>BAXTER WTP</b>	2024225	972	\$ 1,117	9,483	\$ 11,621
	1909431	-	\$ 19	-	\$ 76
<b>BELMONT WTP</b>	2023707	75	\$ 104	2,356	\$ 2,969
	2018317	10	\$ 30	38	\$ 120
<u><b>QUEEN LANE WTP</b></u>					
filter bldg	1722806	-	\$ 19	-	\$ 76
pre-treatment bldg	1521901	8	\$ 28	12	\$ 89
survey bldg	1785627	19	\$ 41	62	\$ 150
<b>BELMONT HSPS</b>	1921715	-	\$ 19	-	\$ 76
<b>QUEEN LANE RWPS</b>	1479265	5	\$ 25	22	\$ 102
<b>FOX CHASE PS</b>	1906876	6	\$ 26	16	\$ 94
<b>EAST PARK BS</b>	1906765	2	\$ 21	14	\$ 92
	1906764	30	\$ 53	108	\$ 205
<b>FAIRHILL PS</b>	2024292	11	\$ 31	15	\$ 92
<b>EAST OAK LANE</b>	1447520	12	\$ 32	43	\$ 127
	1751522	27	\$ 50	90	\$ 184
<b>SOUTHEAST WPCP</b>	2024666	-	\$ 19	-	\$ 76
<b>BRC</b>	2115512	-	\$ 57	-	\$ 227
	2064949	14	\$ 35	39	\$ 122
	2024681	70	\$ 153	219	\$ 538
<u><b>NORTHEAST WPCP</b></u>					
stb pilot	1908768	2	\$ 22	2	\$ 79
stb - chiller	1989946	1	\$ 20	15	\$ 94
administration bldg	2024807		\$ 19	-	\$ 76
esb - 2	2023099		\$ 19	-	\$ 76
it bldg	1587924	5	\$ 25	79	\$ 174
lower garage - fleet	2024462	18	\$ 40	22	\$ 102
mpc bldg	1989897		\$ 19	-	\$ 76
south storage bldg	2115342	984	\$ 1,171	2,494	\$ 3,045
sludge	1884571	1,600	\$ 1,907	1,600	\$ 1,964
north storage bldg - esb	2024487	-	\$ 19	10	\$ 88
storeroom 54	2024473	-	\$ 19	-	\$ 76
pst	2070028	-	\$ 19	-	\$ 76
locker bldg	1738407	8	\$ 28	34	\$ 117
sodium hypo - eps	2035586		\$ 19	-	\$ 76
<b>COLLECTOR SYSTEM HQ</b>	1987632	467	\$ 547	1,223	\$ 1,531
<b>WATER CONVEYANCE HQ</b>	2026601	390	\$ 475	646	\$ 846
	2026599	600	\$ 712	1,522	\$ 1,899
	1761376	10	\$ 30	181	\$ 297
	1724990	17	\$ 38	66	\$ 155

## PWD INTERRUPTABLE ACCOUNT NATURAL GAS BILLINGS

OCTOBER 2014 (October 1 - October 31)

FACILITY	METER #	OCTOBER USAGE (ccf)	OCTOBER COST (\$)				FY 15 YTD	
			DISTRIBUTION (PGW)	SUPPLY (Third Party)	TOTAL	UNIT (\$/ccf)	USAGE (ccf)	TOTAL COST
BAXTER WTP (IT-C)	2116160	5000	\$ 582	\$ 2,041	\$ 2,623	\$0.52	5,000	\$ 3,298
BELMONT WTP (IT-B)	2064976	3310	\$ 530	\$ 1,358	\$ 1,888	\$0.57	3,310	\$ 2,563
BLS (IT-B)	1806080	5,640	\$ 746	\$ 2,323	\$ 3,069	\$0.54	19,430	\$ 10,357
BRC (IT-E)	2036194	239,405	\$ 15,074	\$ 98,616	\$ 113,690	\$0.47	867,237	\$ 395,626
NORTHEAST WPCP (IT-C)								
cogeneration	2036191	682	\$ 274	\$ 281	\$ 555	\$0.81	380,447	\$ 177,156
pre-treatment bldg	2115831	80	\$ 231	\$ 34	\$ 265	\$3.31	28,266	\$ 14,018

### PWD TOTALS

RATE CATEGORY	OCTOBER			FY 15 YTD	
	USAGE (ccf)	COST (\$)		USAGE (ccf)	COST (\$)
MUNICIPAL	4,346	\$ 5,772		17,996	\$ 24,686
INTERRUBTABLE	254,117	\$ 122,090		1,303,690	\$ 603,018
TOTAL	258,463	\$ 127,862		1,321,686	\$ 627,704

## **Service Level Goals**

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CUSTOMER INFORMATION															
Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Calls Received	Number		14,040	18,212	16,845	18,692					67,789	15,027	65,986	163,177	213,010
Call Abandonment Rate	Calls abandoned /calls received	3.00%	8.54% 3.00%	4.59% 3.00%	4.19% 3.00%	4.30% 3.00%	3.00%	3.00%	3.00%	3.00%	5.41% 3.00%	15.45%	23.76%	14.45%	17.37%
Average Waiting Time	Min:sec		00:37			00:38					00:37	00:34	00:37	1:24	0:39
Average Talk Time Per Call Answered	Minutes		2.45	2.33	2.27	2.27					2.45				
COMMERCIAL STORMWATER CUSTOMER BILLING CALLS	GENERAL INFORMATION		16		40	52					108		201	807	-----
	SIDEYARDS/VACANT LOTS		12		8	8					28		31	124	-----
	WATER-ONLY CUSTOMERS		15		0	1					16		40	138	-----
	APPEALS		5		12	10					27		104	281	-----
	CREDITS		5		16	19					40		53	194	-----
	MAJOR QUESTIONS		5		4	7					16		4	57	-----
	TOTAL CALLS		58		80	97					235		433	1,431	-----

## **October 2014 Public Relations Manager's Monthly Report**

### **Press Release(s)**

**Date Released:** October 7, 2014

**Subject:** City Opens Venice Island: Home of New Performing Arts and Recreation Center and Model Green Infrastructure

### **Media Advisories**

**Date Released:** October 2, 2014

**Subject:** "Rap Master" and Young Performers Hail Opening of Venice Island, Home of City's New Performing Arts and Recreation Center & Model Green Infrastructure

### **Daily Media Clips**

**Date Released:** October 2, 2014

**Subject:** Cook-Wissahickon front-lawn look draws concern, then cooperation from neighbors

**Website link:** <http://www.newsworks.org/index.php/nw-philadelphia-more-stories/item/73459-cook-wissahickon-front-lawn-look-draws-concern-then-cooperation>

**Date Released:** October 2, 2014

**Subject:** Philadelphia Land Bank releases plan to tackle vacancy

**Website link:** [http://www.philly.com/philly/business/Philadelphia\\_Land\\_Bank\\_releases](http://www.philly.com/philly/business/Philadelphia_Land_Bank_releases)

**Date Released:** October 6, 2014

**Subject:** A Match Made in Venice Island

**Website link:** Newspaper clipping

**Date Released:** October 6, 2014

**Subject:** \$46M Venice Island Playground Debuts in Manayunk

**Website link:** [http://www.philly.com/philly/news/20141006-46M-Venice\\_Island\\_playground\\_debuts\\_in\\_Manayunk.html](http://www.philly.com/philly/news/20141006-46M-Venice_Island_playground_debuts_in_Manayunk.html)

**Date Released:** October 7, 2014

**Subject:** Venice Island Merges Utility Creativity and Entertainment

**Website link:** [http://philly.curbed.com/archives/2014/10/06/venice-island-merges-utility-creativity-and\\_entertainment.php](http://philly.curbed.com/archives/2014/10/06/venice-island-merges-utility-creativity-and_entertainment.php)

**Date Released:** October 8, 2014

**Subject:** Making a Splash in Manayunk

**Website link:** [http://www.philly.com/philly/news/nation\\_world/20141008\\_Making\\_a\\_splash\\_in\\_Manayunk.html](http://www.philly.com/philly/news/nation_world/20141008_Making_a_splash_in_Manayunk.html)

**Date Released:** October 8, 2014

**Subject:** Fairmount Water Works Receives more than \$500,000 from William Penn Foundation

**Website link:** [http://www.streetinsider.com/Press+Releases/Fairmount+Water+Works+Receives+More+Than+\\$500,000+from+William+Penn+Foundation/9896954.html](http://www.streetinsider.com/Press+Releases/Fairmount+Water+Works+Receives+More+Than+$500,000+from+William+Penn+Foundation/9896954.html)

**Date Released:** October 17, 2014

**Subject:** The City of Philadelphia Wants You to Stop Ignoring Icky Overflowing Sewers

**Website link:** <http://nextcity.org/daily/entry/are-cities-ready-to-embrace-the-culture-of-green-infrastructure>

**Date Released:** October 20, 2014

**Subject:** Philadelphia's Newest Park Is Built on Top of a Sewage Overflow Tank

**Website link:** <http://gizmodo.com/philadelphias-newest-park-is-built-on-top-of-a-sewage-o-1647780534>

## **Media Inquiries**

**Date:** October 31, 2014

**Media Outlet:** CBS 3

**Inquiry:** Jim Donovan called about a customer on the 9300 block of Lanford Street who has had a water leak in the street.

**Resolution:** Investigated and advised reporter that customer was responsible to repair service line.

**Date:** October 6, 2014

**Media Outlet:** The Philadelphia Tribune

**Inquiry:** Venice Island Ribbon Cutting

**Resolution:** Provided details of the ribbon cutting to the reporter.

## **Publications**

**Document:** Billstuffer

**Date:** October 2014

**Subject:** A Guide to Water Emergencies

## **Events**

**Date of Event:** October 7, 2014

**Name of Event:** Venice Island Ribbon Cutting and Tour

**Event Description:** Philadelphia elected officials, along with the Philadelphia Water Department, Philadelphia Parks and Recreation and the Manayunk community held a ribbon cutting and tour of the Venice Island Performing Arts and Recreation Center that features model green stormwater infrastructure. Live singing and dance performances from students from the High School for Creative and Performing Arts (CAPA) was also featured to highlight this special occasion.

## **Social Media**

**# of tweets:** 43

**# of followers:** 2872

**Subject(s):** Green City, Clean Waters recognition, APA award, William Cramp School, Lea School, Tacony Creek Park and Venice Island ribbon cutting;

**# of Facebook posts:** 1

**Subject(s):** Green City, Clean Waters Award

**# of Blogs:** 3

**Subject(s):** Harper's Hollow Planting, Lea Elementary GSI, APA Southeast;

## **Training**

**Date:** October 20, 2014

**Subject:** Media Training was conducted using the scenario of issuing a "boil water" notice.

## **Summary**

**Releases/Advisories:** 2

**Media Clips:** 9

**Media Inquiries:** 2

**+/- Monthly Twitter followers:** +87

CUSTOMER INFORMATION CALL DATA												
Service Level Measures	Explanation	Rank	July'14	Aug'14	Sept'14	Oct'14	Year To Date	% of Total	'14 Sm. Month	FY '14 Yr To Date	FY '14 Yr End Act.	FY '13 Yr End Act.
Billing	PWD Call Center handles	1	8,753	10,260	10,005	10,267	39,285	64.45%	9,866	36,532	98,543	88,348
Transfer Call	To other PWD unit or City agency.	2	675	533	582	730	2,520	4.13%	639	1,761	6,829	7,413
Undefined Code	Un-assigned codes or system errors.	3	412	0	0	0	412	0.68%	0	0	0	28
Meters	All meter issues to Meter Shop.	4	407	456	492	614	1,969	3.23%	561	1,635	6,161	6,869
No Water	Cust.Reps.decide cause/refer action.	5	352	360	404	290	1,406	2.31%	152	702	3,362	2,301
Leaks	Low volume street/curb leaks, refer-	6	347	316	381	412	1,456	2.39%	286	1,168	5,417	4,358
Water in Cellar	Inspector investigates/refer findings	7	346	233	244	221	1,044	1.71%	189	1,132	5,036	3,137
Inlet Clean/Repair	Data given to Inlet Cleaning or	8	297	255	297	288	1,137	1.87%	203	964	2,291	2,067
NOD/Defect	Issued by Inspector, who	9	279	348	323	311	1,261	2.07%	243	811	2,314	2,579
Hydrant	Hydrant issues or problems.	10	278	172	152	144	746	1.22%	72	611	1,308	913
Restore Service	Request to reverse shut-off. To	11	239	261	311	307	1,118	1.83%	641	2,790	4,329	5,818
Cave Ins-Depr.	Customer Service determines cause	12	150	156	92	87	485	0.80%	65	385	1,261	697
Repeat Calls	Multiple calls on same incident.	13	131	36	14	18	199	0.33%	114	513	1,922	1,778
WRAP	Callers are screened & an applica-	14	125	249	265	252	891	1.46%	308	1,056	2,534	2,568
Main Breaks	Large volume leaks, priority job given	14	124	58	95	74	351	0.58%	294	463	2,238	972
Payment Agree.	Payment agreement established.	15	121	126	139	183	569	0.93%	215	747	1,998	2,917
Multi-Account	Multi-call/account Handling.	16	117	101	157	133	508	0.83%	75	281	1,151	799
Low Pressure	Inspector to investigate/refer findings.	17	115	135	124	115	489	0.80%	87	434	1,346	947
Find Curb Stop	Inspect. sent to find/mark curb stop.	18	114	132	143	146	535	0.88%	94	374	1,216	621
Owner/Tenant	Issues re billing	19	85	152	135	103	475	0.78%	63	207	707	240
Illegal Restores	Data on illegal restores referred	19	85	83	63	72	303	0.50%	46	246	544	424
Payments	Customers making payments	20	75	63	102	123	363	0.60%	46	118	599	132
Choked Drains	Inspector examines & may refer job.	21	63	43	37	29	172	0.28%	51	193	768	537
HELP Program	Calls about the Homeowner's	22	62	83	58	76	279	0.46%	66	255	719	655
Construct Issues	PWD & contractor job questions	22	62	39	47	42	190	0.31%	73	291	646	598
Water Quality	Inspector investigates or a sample	23	55	60	96	76	287	0.47%	42	220	713	585
Collections	Calls	24	53	81	80	69	283	0.46%	48	198	493	316
Shut Off F. Hyd.	Opened hydrant calls are referred	24	53	15	21	17	106	0.17%	7	44	72	196
B.P.C.S.	Broken Pipes, Can't (Be) Shut.	25	52	48	72	48	220	0.36%	69	244	1,348	733
Vacant - BP	Vacant prop. water running-Inspector	25	52	51	50	49	202	0.33%	40	203	1,310	666
Request Literat.	Given to Public Affairs Unit	25	52	27	31	26	136	0.22%	86	265	832	510
Damage Claims	Examined by PWD Claims Investiga-	26	42	38	41	40	161	0.26%	49	209	651	533
Senior Cit. Disc.	Caller qualifications checked. If ok,	27	41	61	44	74	220	0.36%	63	251	623	720
Pay. Agree. Inq.	Inquiry about payment agreements.	27	40	97	106	85	328	0.54%	49	223	556	1,099
Req. for Cement	Any type cement repair/deficiency.	28	30	23	19	21	93	0.15%	8	54	189	126
Pay. Agree. Ref.	Referral to PWD re pay. agreement.	29	28	24	19	23	94	0.15%	62	315	546	757
Sewer Gas Odor	Referred first to Inlet Cleaning for	30	26	41	54	37	158	0.26%	34	76	193	124
Miss. Man.Cov.	Inspector assesses ownership. PWD	31	24	16	7	14	61	0.10%	16	42	177	95
Title Company	Information requests	32	13	6	6	11	36	0.06%	17	93	188	98
S.O.I.E.	Shut Off In Error	33	12	12	14	14	52	0.09%	22	68	126	98
Auto. Meter Rd.	AMR appointments.	33	11	11	1	57	80	0.13%	18	82	331	873
Shut Offs -WR	House water running - Inspector will	34	10	22	27	30	89	0.15%	25	77	314	233
Stormwater	Bill Inquiries.	35	9	24	10	28	71	0.12%	40	136	336	238
Noisy Pipes	Customer requests investigation.	35	8	6	7	9	30	0.05%	7	27	124	65
F.H.K.O.	Fire hydrant knocked over.	36	7	5	11	5	28	0.05%	7	16	52	39
Missing In. Cov.	To Customer Service/Sewer Main-	37	5	1	2	9	17	0.03%	2	20	43	61
Refunds	Requests	38	3	2	0	1	6	0.01%	2	10	23	2
N.E. Odor	NE Plant air odor-related calls.	38	3	0	2	1	6	0.01%	0	1	10	4
Bad Taste/Odor	Bad Taste & Odor Complaints.	39	2	1	3	1	7	0.01%	0	11	26	17
Erosion & Sed.	Erosion/sediment - unsecured sites.	39	2	0	0	0	2	0.00%	0	1	6	3
Sprinkler Cap	Call referred to Fire Dept.	39	2	0	0	0	2	0.00%	1	2	2	9
Service Hydrant	Problem with, or damaged hydrants	39	1	1	0	0	2	0.00%	1	8	16	2
Rate Increase	Customer inquiries.	39	1	0	1	0	2	0.00%	1	7	14	13
Vector Dye Test	Testing for service leaks or	39	1	1	0	0	2	0.00%	0	0	2	2
Drought Info/FP	Req.data-water emergency/froz pipes	40	0	0	0	0	0	0.00%	1	1	570	170
Sprinkler/Hose	Ticket to Pub.Affairs, which contacts	40	0	0	1	2	3	0.00%	1	14	20	15
S. F. R.	Storm Flood Relief.	40	0	0	0	0	0	0.00%	0	3	10	13
Lock Hydrant	Repeat abuse hydrants referred	40	0	0	0	0	0	0.00%	0	5	8	2
PWD Security	Calls re W & WW system security.	40	0	2	2	1	5	0.01%	1	2	5	13
Abatement	Special conditions (leaks) needing	40	0	0	0	1	1	0.00%	1	3	4	24
Terror	Terrorism-related customer calls.	40	0	1	0	0	1	0.00%	0	2	3	1
Compost Req.	Data given on PWD sites	40	0	0	0	0	0	0.00%	1	2	2	7
LNP-W'sheds	Livable Neighborhood Program.	40	0	0	0	0	0	0.00%	0	0	0	0
PWD Bot. Water	Customer requests for	40	0	0	0	0	0	0.00%	0	0	0	2
15,239	Average	TtIs	14,452	15,327	15,389	15,786	60,954	100%	15,170	56,604	163,177	146,176

Info complete to date. Only latest 6 months are shown. Prior years' info subject to software rounding

FINANCE															
Unit	Description of Service	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Procurement Unit (Professional Service Contracts)	<u>New Contract Requests</u>														
	Requests Received	Number		3	6	4	1				14	0	0	4	5
	Contracts Conformed	Number		1	2	5	0				8	5	6	23	39
	<u>Process Time for Conform.</u>														
	Internal - PWD	avg # days	40	68	9	94	0				42.8	87	31.8	90.7	102.6
	External Agencies														
	Law-to-Draft	avg # days	15	44	24	64	0				33	67	72	46.3	52
	Vendor Review	avg # days	30	2	75	24	0				25	25	19	19.8	34
	Law to Conform	avg # days	35	34	54	89	0				44	50	25	30.4	32
	Total Processing Days	avg # days	80	148	138	269	0				139	229	84	187.2	220.6
	<u>Contract Amendments</u>														
	Requests Processed	Number		7	24	13	1				45	0	22	86	94
	Amendments Conformed	Number		10	11	18	10				49	10	50	111	102
	<u>Process Time for Conform.</u>														
	Internal - PWD	avg # days	10	12	13	9	13				11.8	6	13	29	27
	<u>External Agencies</u>														
	Law Draft	avg # days	15	23	36	33	35				32	39	36	32.2	54
	Vendor Review	avg # days	30	21	16	24	35				24	29	25	31.8	27
	Law to Conform	avg # days	35	77	60	65	59				65	80	73	62.8	43
	Total Processing Days	avg # days	80	133	122	131	142				132	139	143	155.8	151
Capital Accounting	Public Works Projects	% Processed within 4 Days	100%	100%	80%	88%	100%				91.88%	100%	100%	100.0%	100.0%
	Estimates Processed														
	Prof Svcs Contracts	% Processed within 10 Days	100%	80.47%	72.3%	67.0%	75.8%				73.89%	-----	-----	77.0%	76.1%
Operating Fund Accounting	Invoices Processed														
	Number of invoices processed*1	Total Number Average	1,700	N/A	N/A	N/A	N/A				0	1,706	5,179	5,179	15,706

\*1 Days to process invoices not available until FAMIS is reprogrammed.

Facilities Management																
Unit	Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.*1		FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Bldg. Maint.	Bldg Maint, PWD Properties	Jobs completed	Actual	101	17	30	432				580		34	115	613	515
			Goal	27	24	29	48	35	50	66	503		52	532		
		Pending	Actual	386	199	538	388				378				345	7
	Street Cement Work	Jobs completed	Actual	115	97	179	72				463		269	908	1,903	1,361
			Goal	125	117	209	143	123	140	7	1,604		175	1857		
		Pending	Actual	235	289	246	198				242		117		255	254
	Street Plumbing Work	Jobs completed	Actual	106	101	71	88				366		123	403	1,225	1,115
			Goal	75	80	78	84	82	87	98	1,120		110	1199		
Machine Shop	Pump Station Repairs	Jobs completed	Actual	6	8	7	3				24		8	24	82	85
			Goal	4	6	8	7	9	8	10	86		4	75		
	Hydrant Repairs	"O" Ring Seal Plates	Actual	0	0	0	0				0		0	0	0	0
			Goal	0	0	0	0	0	0	0	0		8	70		
	Welding Repairs	Brackets	Actual	10	14	12	10				46		8	38	126	114
			Goal	8	12	8	8	6	13	11	107		13	166		
		Vehicle Repairs	Actual	3	4	2	4				13		3	15	62	44
			Goal	4	6	2	3	3	3	2	41		7	97		
		General	Actual	19	26	28	15				88		19	98	296	259
			Goal	21	19	21	19	18	26	25	263		29	319		
	Tool Restoration	Grabbers	Actual	64	51	64	46				225		47	241	613	721
			Goal	73	21	48	37	29	36	43	676		50	698		
	Miscellaneous	Jobs Completed	Actual	23	19	23	17				82		24	102	332	315
			Goal	22	19	22	25	26	29	19	312			0		
	TOTALS	Jobs Completed	Actual	447	337	416	687				1,887		109	518	1,511	1,538
			Goal	359	304	425	374				2,180		127	1864		

\*1 The numbers in this column represent totals for jobs completed and monthly averages for backlogs.

HUMAN RESOURCES DIV.														
Division	Training Category	TRAINING & DEVELOPMENT UNIT							YTD or Mo. Avg	% of Total or Totals	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
HUMAN RESOURCES	COMPUTER SKILLS	0	0	0	0				0	1.05%	11	15	51	6
	BEHAVIORAL/MGT.	7		0	1				8	% of	3	59	61	19
	FUNCTIONAL/TECH.	0	0	0	0				0	Ttl. Staff	0	6	6	8
	# of Staff Trained	DIV. SUBTOTAL	7	0	0	1			8	5.41%	14	80	118	33
	DIVISIONAL GOAL	3	3	3	3	3	3	3	30	of ttl.Trng	10	120		
OPERATIONS	COMPUTER SKILLS	0	0	0	0				0	67.40%	11	14	30	87
	BEHAVIORAL/MGT.	0	0	8	54				62	% of	81	110	264	246
	FUNCTIONAL/TECH.	0	0	0	17				17	Ttl. Staff	0	67	201	186
	# of Staff Trained	DIV. SUBTOTAL	0	0	8	71			79	53.38%	92	191	495	519
	DIVISIONAL GOAL	50	50	50	50	50	50	50	600	of ttl.Trng	130	1,560		
FINANCE & ADMINISTRA- TION	COMPUTER SKILLS	0	0	0	0				0	8.08%	3	3	8	27
	BEHAVIORAL/MGT.	4	3	2	0				9	% of	6	17	29	27
	FUNCTIONAL/TECH.	0	0	0	0				0	Ttl. Staff	0	7	7	5
	# of Staff Trained	DIV. SUBTOTAL	4	3	2	0			9	6.08%	9	27	44	59
	DIVISIONAL GOAL	8	8	8	8	8	8	8	100	of ttl.Trng	40	480		
PLANNING & ENVIRON- MENTAL SERVICES	COMPUTER SKILLS	0	0	0	0				0	10.03%	1	4	37	56
	BEHAVIORAL/MGT.	2	2	27	2				33	% of	8	22	116	73
	FUNCTIONAL/TECH.	0	0	0	2				2	Ttl. Staff	0	35	52	39
	# of Staff Trained	DIV. SUBTOTAL	2	2	27	4			35	23.65%	9	61	205	168
	DIVISIONAL GOAL	15	15	15	15	15	15	15	180	of ttl.Trng	50	600		
PLANNING & ENGINEERING	COMPUTER SKILLS	0	0	0	0				0	11.50%	1	6	8	22
	BEHAVIORAL/MGT.	0	0	8	5				13	% of	8	17	52	30
	FUNCTIONAL/TECH.	0	0	0	0				0	Ttl. Staff	0	13	16	14
	# of Staff Trained	DIV. SUBTOTAL	0	0	8	5			13	8.78%	9	36	76	66
	DIVISIONAL GOAL	15	15	15	15	15	15	15	180	of ttl.Trng	50	600		
PUBLIC AFFAIRS	COMPUTER SKILLS	0	0	0	0				0	1.78%	0	0	0	6
	BEHAVIORAL/MGT.	0	0	4	0				4	% of	2	6	16	29
	FUNCTIONAL/TECH.	0	0	0	0				0	Ttl. Staff	0	2	2	2
	# of Staff Trained	DIV. SUBTOTAL	0	0	4	0			4	8.00%	2	8	18	37
	DIVISIONAL GOAL	4	4	4	4	4	4	4	50	of ttl.Trng	20	240		
ACTUAL TOTALS		13	5	49	81				148	Average	135	403	956	882
GOAL TOTALS		95	95	95	95	95	95	95	1,140	37	300	3,600		
Training  Category Totals	COMPUTER SKILLS	0	0	0	0				0	0.00%	27	42	134	204
	BEHAVIORAL/MGT.	13	5	0	0				18	100.00%	108	231	538	424
	FUNCTIONAL/TECH.	0	0	0	0				0	0.00%	0	130	284	254
	TOTALS	13	5	0	0				18		135	403	956	882

If cumulative output goal %'s are = each month, actual %'s should be: Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 56%

BUREAU OF LABORATORY SERVICES														
Function	Group	PLANNING & ENVIRONMENTAL SERVICES DIVISION							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Yr. End Actual	FY '13 Yr. End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Analyses	NEWPCP Lab #	5,265	5,055	4,647	4,912				19,879	32.03%	5,538	21,569	63,605	63,683
		5,558	5,482	5,272	5,338	2,969	5,408	5,414	62,065	4,970	5,541	66,491		
	SEWPCP Lab #	3,428	3,432	3,320	3,314				13,494	33.63%	3,394	13,365	39,908	39,979
		3,352	3,347	3,294	3,339	3,302	3,468	3,472	40,130	3,374	3,304	39,653		
	SWWPCP Lab #	6,347	6,274	6,105	6,346				25,072	33.32%	6,445	25,393	75,010	74,605
		6,375	6,228	6,218	6,341	6,221	6,267	6,352	75,242	6,268	6,112	73,347		
	Biology Lab #	4,627	4,651	3,964	3,936				17,178	40.57%	3,650	14,096	46,116	40,973
		3,511	3,788	3,460	3,473	3,484	3,410	3,471	42,346	4,295	3,478	41,734		
	Inorganic Lab #	5,987	4,834	5,396	4,112				20,329	30.65%	5,815	22,837	69,197	62,767
		5,638	5,928	5,306	5,441	5,549	5,391	5,488	66,324	5,082	5,419	65,023		
	Organic Lab #	1,215	3,400	1,820	967				7,402	26.54%	2,195	9,910	30,126	26,470
		1,855	2,437	2,326	2,541	2,306	2,141	2,276	27,887	1,851	2,041	24,495		
	MEL - Infra- structure #	6,438	10,825	7,600	5,950				30,813	45.49%	8,412	25,894	70,838	75,839
		5,104	4,595	5,773	5,115	5,500	8,658	5,981	67,735	7,703	4,584	55,010		
T.O.C.% avail. in	sample results ≤= 10 days.	100%	78%	100%	100%				94.50%	87.16%	100%	99.25%	99.75%	118.92%
		103.0%	115.0%	96.0%	104.0%	87.0%	87.0%	99.0%	108.42%		99%	99.00%		
Metals	Goal = 95%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	100.00%				
Q.A.	Accuracy Of Analyses %	94.0%	94.9%	95.9%	98.0%				95.71%	100.84%	92.0%	92.75%	94.83%	95.58%
		92.0%	94.0%	96.0%	94.0%	97.0%	94.0%	95.0%	94.92%		94.0%	94.0%		
Sampling	Drinking Water #	2,943	2,613	2,712	2,688				10,956	36.22%	2,653	10,272	30,139	28,924
		2,526	2,565	2,421	2,504	2,394	2,404	2,548	30,251	2,739	2,405	28,864		
	Sanitary Release #	87	153	123	186				549	57.43%	92	332	843	752
		108	96	86	68	72	75	90	956	137	84	1,004		
	WPCP - NPDES #	244	242	231	242				959	36.94%	234	935	2,804	2,425
		216	213	210	213	210	210	214	2,596	240	195	2,334		
Central Receiving	Samples Logged	75	350	341	328				1,094	216	407	2,233	6,606	4,858
	Logged	451	422	399	436	530	520	439	5,187	274	361	4,328		
	Tests Assigned	884	3,361	5,354	2,920				12,519	3,130	4,084	23,237	73,282	50,208
	Assigned	4,027	4,136	4,173	4,939	5,351	4,190	4,277	51,123		3,430	41,160		
		1,317	2,713	3,043	3,252				10,325	2,581	2,477	9,804	25,517	27,118
		2,433	2,501	2,296	2,421	2,298	2,367	2,368	28,767		1,927	23,128		
Inspec- tions	# of Cross Connections	122	203	132	131				588	44.75%	106	463	1,122	1,340
		154	90	102	110	104	99	98	1,314	147	85	1,020		
Vendor & Plant	Surveillance Certifications	13	13	12	10				48	20.69%	16	74	192	229
		18	21	21	20	19	18	19	232	12	20	240		
Billable Services	MEL/MAS Goal	\$28,142	\$12,860						\$41,002	34.17%	\$17,250	\$66,483	\$113,571	\$90,136
		\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$120,000	\$20,501	\$10,000	\$120,000		

Goal data next to shaded areas.

If cumulative output goal %'s are about = each mo., actuals should be: Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.



PLANNING & RESEARCH UNIT														
Planning and Environmental Services Division														
Group		Service Level Measure	Note	Unit	Goal	PWD PRIVATE DEVELOPMENT SERVICES							Ytd. or	
						July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Mo. Avg.	FY '14 Current Month
PWD Stormwater Plan Review	Conceptual Review	New Projects Submitted		#	Act.	27	20.0	23.0	26.0				96	
		Reviews		#	Act.	58	28.0	50.0	37.0				173	New Measures in report.
		Approvals	*2	#	Act.	19	2.0	13.0	10.0				44	
		Average Review Time		Days	Act.	3.0	3.0	3.7	3.6				3.3	
		Reviews Meeting 5 Day Goal		%	Goal	91.4%	92.9%	90.0%	83.8%				89.5%	
	Technical Review	Reviews		#	Act.	61	71.0	61.0	54.0				247	
		Approvals	*2	#	Act.	18	21.0	10.0	13.0				62	
		Conditional Approvals		#	Act.	3	2.0	5.0	5.0				15	
		Average Review Time		Days	Act.	7.5	6.1	7.6	5.2				6.6	
		Reviews Meeting 15 Day Goal		%	Goal	95.1%	98.6%	95.1%	100.0%					
	Fees	Concept		\$	Act.	\$ 9,000	\$ 1,200	\$ 6,600	\$ 2,400				\$ 19,200	
		PCSMP Admin	*5	\$	Act.	\$ 8,400	\$ 1,800	\$ 3,600	\$ 3,600				\$ 17,400	
		PCSMP Hourly	*5	\$	Act.	\$ 11,513	\$ 2,160	\$ 6,480	\$ 7,905				\$ 28,058	
		Fee-in-lieu	*6	\$	Act.	-	-	-	-				\$0.00	
	GSI Coord.	Projects Sent to OOW	*7	#	Act.	20	11.0	17.0	16.0				64	
		Opportunities Identified		#	Act.	0	0.0	0.0	0.0				0	
	Managed Acres	Planned	*1	Acres	Act.	13.8	12.4	8.8	15.4				50.4	
		Target Planned	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	75.0	
		Built		Acres	Act.	2.7	0.5	20.6	7.3				31.2	
		Target Built	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	75.0	
	Development by Sewer Type	Combined		Acres	Act.	26.2	14.2	10.6	22.7				73.7	
		Separate		Acres	Act.	21.3	0.0	9.4	0.8				31.6	
		Non-Contributing	*8	Acres	Act.	121.9	0.0	24.5	4.3				150.6	
	Green Roofs	Planned	*1	Acres	Act.	0.8	0.2	0.6	0.5				2.2	
		Built		Acres	Act.	0.7	0.0	0.5	0.6				0.5	
	Porous Pavement	Planned	*1	Acres	Act.	1.7	1.6	1.3	0.5				5.1	
		Built		Acres	Act.	0.4	0.0	8.1	2.3				10.8	
	Acreage Watershed Plans Approved		*11	Acres	Act.	169.45	14.21	44.53	27.80				255.99	73.00 73.00 285.00 251.00
	Resultant Watershed Flow Reduction			Mil. Gal.	Act.	161.04	13.50	42.30	26.42				243.26	70.00 70.00 366.00 236.00
				Yr.	Goal	19	19	19	19	19	19	19	228	
PWD Stormwater Plan Review Inspections	Site Inspections Conducted			#	Act.	155	138.0	155.0	150.0				598	23 23 275 330
	Site Visits			#	Act.	166	156.0	142.0	166.0				630	
	Cursory Visual Inspection		*9	#	Act.	87	52.0	42.0	25.0				206	
	Compliance / Enforcement Actions			#	Act.	4	0.0	5.0	4.0				13	2 2 29 112
	Final Inspection	Conducted		#	Act.	11	8.0	9.0	14.0				42	
		Sites found to be incomplete		#	Act.	3	2.0	5.0	8.0				18	New Measures in report.
		Sites found to be Complete		#	Act.	2	4.0	4.0	6.0				16	
	Conditional Approvals	Active Sites with Condit. App.		#	Act.	27	25.0	30.0	33.0				115	
		Conditional Approvals Issued		#	Act.	3	3.0	5.0	3.0				14	
		Cert. of Occupancies Released		#	Act.	1	3.0	0.0	0.0				4	

1. "Planned" represents a project that has received PWD technical stormwater approval, or a project that has received technical stormwater approval and has started construction.
2. Review numbers listed for Approvals may include multiple approvals for a single project, but all Area Based numbers represent applicable projects once.
3. GSI: Green Stormwater Infrastructure
4. Managed Acres: Managed Acres represents the area managed in the combined sewer area. This differs from Greened Acres which represents the volume of water managed in the combined sewer area.
5. PCSMP - Post Construction Stormwater Management Plan
6. Fee-in-Lieu: Refers to Stormwater Management Fee in Lieu. For definition see PWD Regulations 308.2 (2/7/14).
7. OOW: Office of the Watersheds
8. Non Contributing: Sewer not owned by PWD.
9. Cursory Visual Inspection: are inspections of sites that are being monitored for activity; if clearly no activity, these are conducted from the inspector's car.
10. Target is an estimate that is developer driven.
11. GI: Green Infrastructure

# **PLANNING & RESEARCH UNIT**

*Planning and Environmental Services Division*

Group	Service Level Measure			Unit	Goal	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	YTD or Mo. Avg.	FY'14 Current Month	FY'14 YTD or Mo. Avg.	FY'14 Year End Actual	FY'13 Year End Actual
PWD Stormwater Parcel Based Billing																	
PWD Stormwater Billing	Stormwater Retrofit Projects	Received	#	Act.	0	0	2						2	New	Measures	in	Report.
		Approved	#	Act.	0	0	1					1					
	Stormwater Credits Applications *1	Received	#	Act.	28	9	13						50				
		Approved	#	Act.	26	13	13						52				
	Stormwater Appeals Applications	Received	#	Act.	29	29	35						93				
		Approved	#	Act.	23	29	25						77				
	Customer Assistance Program Applications	Received	#	Act.	37	30	5						72				
		Approved	#	Act.	29	22	3						54				
	Customer Assistance Program Adjustments *2		\$	Act.	\$399,578	366,568	382,084						\$1,148,230				
	Development Acres Credited		Acres	Act.	0.00	3.18	0.79						3.97				
	Retrofit Acres Credited		Acres	Act.	0.00	0.00	0.00						0.00				
	Retrofit Green Acres (cumulative)		Acres	Act.	45.04	46.24	59.65						150.93				
Source Water																	
Water Supply Protection:			#	Act.	0	2	0	1					3.00				
Early Warning Events Reports:																	
Strategic Planning																	
Water Conveyance		12-Month rolling average daily delivery	MGD	Act.	238.0	237.4	pending	pending						235.9	236.7	239.5	238.4
				Proj	231.2	232.2	230.8	229.1	229.3	230.3	231.2	230.2	248	241.8	241.8	244.5	
		Non-Revenue Water *3	MGD	Act.	90.8	91.9	pending	pending					87.4	86.8	92.2	86.9	
				Proj	87.8	87.5	87.2	86.9	87.3	87.5	87.8	86.8	91.5	87.3	87.3	90.2	
		Non-Revenue Water % of Ttl.	%	Act.	38%	39%							38.43%	91.5%	87.3%	87.3%	90.2%
Linear Asset Management Program	Water & Sewer Sys.Project Initiated from Capital Renewal	Water	Blocks	#	Act.	22.0	43.0	24.0	24.0				113	24	103	278	
			Length	miles	Act.	2.16	4.4	2.4	2.2				11	2.38	9.68	26.80	
			Est. Cost	\$	Act.	\$2,882,600	5,824,500	3,100,000	3,027,900				\$14,835,000	3,031,100	13,063,900	35,443,800	
		Sewer	Combined Sewer	#	Act.	0	3.0	21.0	10.0				34	5	39	124	
			Separate Sewer	#	Act.	0	0.0	0.0	0.0				0	0	0	8	
			Length	miles	Act.	0.00	0.28	1.98	0.91				3.18	0.43	3.16	11.39	
			Est. Cost	\$	Act.	\$0	1,300,000	1,093,000	2,270,000				4,663,000	1,015,300	3,373,600	20,236,900	
	Base Plan Review Report	Water	Blocks	#	Act.	11	0	15	7				33	30	75	191	
			Length	miles	Act.	1.00	0.00	1.46	0.61				3.06	2.65	7	17.49	
		Sewer	Combined Sewer Blocks	#	Act.	6	0	14	7				27	6	17.00	62	
			Separate Sewer Blocks	#	Act.	0	0	0	0				0	10	0.00	18	
			Length	miles	Act.	0.52	0.00	1.18	0.51				2.22	1.83	2.80	7.18	

- Credits: See PWD regulations, Chapter 3 Rates and Charges, Section 304.5 Stormwater Management Service (SWMS) Credits
- Customer Assistance Program Adjustments(CAP): See PWD regulations, Chapter 2 Assistance Programs, Section 204.0 Enhanced CAP.
- Difference between water delivery & customer billings.

WATERSHED PROTECTION														
Service Level Measure		(Office of Watersheds, P & E - Construction Branch & Finance Division)							Year to Date	% of Goal Avg. or Total.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Grant Revenue Secured	\$			\$875,464					\$875,464			\$394,619	\$1,549,929	\$3,355,388
	Goal								\$0			\$787,000		
Erosion & Sedimentation	# I	30	32	28					90	30	16	84	275	330
	# C	3	3	3					9	3	3	14	29	112
Field Inspections	%	10.00%	9.38%	10.71%					10.00%	-----	18.75%	16.67%	10.55%	33.94%
Scheduled,	# I								0	-----	80	960		
Citations Issued	# C								0	-----	10	120		

CONSTRUCTION & SURVEY																
Function	Service Level Measures	Unit of Measure		Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg	FY '14 Year End Actual	FY '13 Year End Actual
	Completed Contracts	Last 12 mo. ending	≤	1.05	0.98	0.97	0.97	0.97				0.97	0.96	0.96	0.97	0.96
	Actual Contract \$/Bid Contract \$															
	Actual Duration/Spec. Duration	Last 12 mo. ending	≤	1.5	1.02	0.98	0.97	0.99				0.99	1.15	1.15	1.06	1.11
	Calendar days to close-out *1	Last 12 mo. ending	≤	260	488	444	424	424				445	455	455	495	437
	Current Contracts															
	Calendar days to process pmt.	Avg.		7.0	10.85	11.33	10.65	11.69				11.13	9.72	10.08	10.68	9.50
	Work completed	\$			\$5,558,389	\$12,384,129	\$5,390,579	\$15,068,729				\$38,401,826	\$7,032,038	\$35,699,222	\$81,525,009	\$111,931,706
	Misc. Survey Drafting Projects															
	New Assignments	#		N/A	6	6	3	11				26	6	18	57	58
	Completed Assignments	#		N/A	5	8	2	10				25	5	16	56	63
	Backlog	#		<5	2	0	1	2				1.3	2		1	
	Return Plans															
	(water mains & sewers)															
	New Assignments	##		N/A	4/92	1/17	1/6	1/21				39/287	3/15	12/131	40/292	12/131
	(projects/ sheets)															
Completed Assignments																
(projects/ sheets)	##		N/A	4/25	5/12	4/51	4/13				28/219	4/25	9/67	31/242	9/67	
Backlog (projects/sheets)	##		60/225	73/673	69/678	66/633	68/746				75/624	66/541	0	73/606		
	Drafting Staff Level	#			7	7	7	7				7	6	6	7	6
Survey One Call	Red Tickets Received	#		N/A	913	772	949	993				3,627	857	3247	9,963	9,873
Marking	Red Tickets Marked	%		100%	100%	100%	100%	100%				100%	100%	100%	100%	100%
Erosion and Sedimentation	Scheduled				29	32	28	25				114	20	88	277	330
	Complaints				1	0	0	0				1	0	0	2	0
	Total				30	32	28	28				118	16	84	275	330
	Citations				3	3	3	4				13	3	14	29	112
	Site visits				6	7	5	7				25	8	22	70	216

\*1 Close-out = Calendar days required, following substantial completion of work, to resolve outstanding administrative issues and disputes, and issue final payment.

DESIGN BRANCH																
Function	Service Level Measure	Budget/ Goal	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	% of Goal YTD or Mo. Avg.	Average		FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Capital Budget Line Items*1	Reconstruction of Conveyance System	\$/yr. \$33,600,000	\$0	\$1,392,553	\$0	\$6,200				4.16% \$1,398,753	\$349,688		\$0	\$1.58 \$531,621	\$25,145,955	\$28,763,035
	Reconstruction of Collector System	\$34,200,000	\$0	\$1,488,606	\$0	\$39,550				4.47% \$1,528,156	\$382,039		\$0	\$1.43 \$490,113	\$2,881,917	\$24,855,958
	Storm Flood Relief	\$68,200,000	\$0	\$0	\$0					\$0	\$0		\$0	\$0	\$0	\$0
	Improvements to Treatment Plants	\$60,000,000	\$0	\$0	\$11,246,000	\$79,778,525				\$91,024,525 151.71%	\$22,756,131		\$5,049,878	\$21,422,878	\$23,886,468	\$53,357,331
										47.93%			-----	11.45	41.79%	-----
	CAPITAL TOTALS	\$196,000,000	\$0	\$2,881,159	\$11,246,000	\$79,824,275				\$93,951,436	\$23,487,859		\$5,049,878	\$22,444,612	\$81,914,341	\$106,976,324
Non-Capital Projects			\$0	\$19,840	\$246,816	\$8,396,573				\$8,663,229	\$2,165,807		\$482,539	\$1,080,089	\$2,613,639	\$842,546
	Green Infrastructure Capital Contracts		\$0	\$0	\$0	\$0				\$0	\$0		\$0	\$0	\$0	\$5,768,386
Support To Other Units/ Agencies (person -hours)	Water Operations	Hours/Year 3,000	454.0	405.5	82.0	192.0				37.78% 1,133.5	283.4		49.0	37.80% 1,134.0	76.30% 2,289.0	2,101.0
	Sewer Operations	3,600	436.0	463.0	414.5	333.5				1,647.0 45.75%	411.8		621.0	2,864.5 79.57%	6,047.0 167.97%	6,807.5
	Outside Agencies	8,400	786.5	681.5	624.0	426.5				2,518.5 29.98%	629.6		372.0	1,392.0 16.57%	4,818.0 57.36%	4,648.5
														-----	16.57%	

\*1 These monthly numbers represent the dollar value of completed contracts forwarded to Projects Control for advertisement.

\*2 "Limit" is the bid price plus an approximate 10% contingency for, e.g., change orders, determined by Projects Control.

\*3 Design contracts out a number of these jobs, and has accurate contractor cost data.

## Projects Control Capital Program Monthly Report

### (A) Projects in the next Letting

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
40704	Bancroft/Hicks/Seltzer/Sydenham	0.41	0.82	1/13/2014	\$2,231,492.11	Dur 295
40861	Castor/Derry/Walley/Waldemire/Napfle	0.17	0.01	1/13/2014	\$1,279,216.46	Dur 225
40584	Franklin / Hutchinson / Monmouth / Orleans	0.47	0.3	1/13/2014	\$1,195,113.06	Dur 340
20449	Conrad / Vaux / Bowman / Tilden	0.79	0	1/13/2014	\$1,097,790.50	Dur 210
20329	DICKINSON/PIERCE/TASKER	0.78	0	1/13/2014	\$1,084,197.41	Dur 200
20368	Carlisle/Mole/Smedley/Sydenham	0.67	0	1/13/2014	\$2,492,869.42	Dur 430
<b>Section A Total</b>		<b>3.29</b>	<b>1.13</b>		<b>\$ 9,380,678.96</b>	

### (B) Projects in Procurement Awaiting Bid Date

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
64056	East Park Reservoir Project	0	0	1/6/2015	\$ 64,000,000.00	
<b>Section B Total</b>		<b>0.00</b>	<b>0.00</b>		<b>\$ 64,000,000.00</b>	

### (C) Projects to be bid w/ Bid Date

Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Comments
40690	Water / Sewer Reconstruction Carlisle/Mole/Smedley/Sydenham	0.53	0.47	11/25/2014	\$ 2,492,869.42	Dur 430
20454	Water relay Avon/ Foster / Stevens etal	1.23	0	11/25/2014	\$ 1,470,078.13	Dur 300
40702	Water / Sewer Reconstruction Smedley / Sydenham / Pacific	0.4	0.36	11/25/2014	\$ 1,413,985.67	Dur 180
40741	Water / Sewer Reconstruction Benezet, Germantown - Wyndmoor	0.33	0.03	11/25/2014	\$ 1,288,936.21	Dur 300
20430	Water relay Fuller/Rhawn/Stamwood/Tabor	0.63	0	11/25/2014	\$ 972,835.55	Dur 220
20415	Water relay Lakeside / Cheltenham	0.56	0	11/25/2014	\$ 513,571.83	Dur 150
71084	Replacement of 480V Outdoor Switchgear at Aeration Tanks (AT1) NEWPCP	0	0	11/6/2014	\$ 1,120,000.00	Dur 360
64067	Rehabilitation of the Retaining Wall at 29th Street Facility	0	0	11/18/2014	\$ 403,920.00	Dur 180
61100	Rebuild/replace filter underdrains and filter media @ Baxter	0	0	11/18/2014	\$ 3,356,000.00	Dur 560
63066	Replacement of Incoming 15KV Switchgear @ Queen Lane WTP	0	0	11/18/2014	\$ 3,270,670.00	Dur 545
<b>Section C Total</b>		<b>3.68</b>	<b>0.86</b>		<b>\$ 16,302,866.81</b>	

**Projects Control Capital Program Monthly Report, 2**

**(D) Projects Bid in Reporting Month**

October								
Work No	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Low Bidder	Low Bid Amt.	Comments
40657	Water / Sewer Reconstruction Conestoga / Peach / Ranstead / Yewdall et al	3.67	3.67	10/30/2014	\$ 3,307,000.00	PETRONGOLO CONTRACTORS INC	\$ 3,775,695.00	Dur 270
40660	Water / Sewer Reconstruction Berks / 24th	0.41	0.60	10/30/2014	\$ 2,746,000.00	PETRONGOLO CONTRACTORS INC	\$ 3,000,000.00	Dur 270
40696	Water / Sewer Reconstruction 31st, Grays Ferry - Tasker	0.34	0.43	10/30/2014	\$ 1,513,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,845,878.00	Dur 485
20356	Water relay Castor Ave., Cottman - Napfle	0.97	0.00	10/30/2014	\$ 1,064,000.00	SERAVALLI CONST CO INC	\$ 1,260,500.00	Dur 360
20283	Water Relay Hagner / Mitchell / Hiola	0.62	0.00	10/30/2014	\$ 839,000.00	PIO CONSTRUCTION CO	\$ 677,010.00	Dur 155
20424	Water Relay Prospect / Summit	0.59	0.00	10/30/2014	\$ 675,000.00	SERAVALLI CONST CO INC	\$ 579,300.00	Dur 160
71086	New Gravity Thickeners at NEWPCP - GC	0	0	10/2/2014	\$ 24,728,000.00	THOMAS P CARNEY INC	\$ 27,084,061.00	Dur 1095
71087	New Gravity Thickeners at NEWPCP - Elec	0	0	10/2/2014	\$ 10,220,000.00	PALMAN ELECTRIC INC.	\$ 6,784,172.00	Dur 1095
71105	New Gravity Thickeners at NEWPCP - HVAC	0	0	10/2/2014	\$ 815,000.00	A T CHADWICK CO INC	\$ 279,440.00	Dur 1095
71106	New Gravity Thickeners at NEWPCP - Plumb	0	0	10/2/2014	\$ 738,000.00	SURETY MECHANICAL	\$ 591,000.00	Dur 1095
<b>Section D Total</b>		<b>6.61</b>	<b>4.71</b>		<b>\$ 46,645,000.00</b>		<b>\$ 45,877,056.00</b>	

**(E) Waiting for Notice to Proceed (not counting Bid in Previous Month)**

Work No	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Contractor	L.O.C.	Comments
40788	Water / Sewer Reconstruction Firth / Coral / Tucker	0.59	0.56	9/16/2014	\$ 2,755,000.00	NELLO CONSTRUCTION	\$ 3,012,975.00	Dur 415
40630	Water / Sewer Reconstruction Norris, Redner, Woodstock	0.54	0.41	9/16/2014	\$ 1,558,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,839,735.00	Dur 400
20453	Water Main Relay Seminole / St. Martins	0.87	0	9/16/2014	\$ 1,063,000.00	SERAVALLI CONST CO INC	\$ 986,000.00	Dur 250
20401	Water Main Relay Robbins / Revere / Harbison	0.81	0	9/16/2014	\$ 980,000.00	SERAVALLI CONST CO INC	\$ 1,157,000.00	Dur 160
40764	Fountain Street Steps Storm Sewer System and Site Repairs	0	0	9/16/2014	\$ 537,000.00	A P CONSTRUCTION INC	\$ 569,000.00	Dur 200
20382	Water Main Relay Ontario, Madison, Thompson, Tioga	1.76	0	7/8/2014	\$ 2,044,000.00	SERAVALLI CONST CO INC	\$ 2,162,000.00	Dur 420
40669	Water / Sewer Reconstruction Hope St. / 2nd St. / Hancock St.	0.39	0.33	7/8/2014	\$ 1,077,000.00	NELLO CONSTRUCTION	\$ 2,018,760.00	Dur 300
40732	Water / sewer Darien / Percy / Airdrie / Park / Victoria	0.45	0.38	7/8/2014	\$ 1,680,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,496,905.00	Dur 305
20413	Penrose/Hartranft/Homestead/22nd/Moyamensing	0.97	0	7/8/2014	\$ 1,203,000.00	PETRONGOLO CONTRACTORS INC	\$ 1,140,015.00	Dur 260
20418	Water Welsh Road/ Calvert St / Fairfield St.	0.61	0	7/8/2014	\$ 657,000.00	PETRONGOLO CONTRACTORS INC	\$ 751,430.00	Dur 240
20375	Water Conlyn/Ogontz/Olney	0.20	0	7/8/2014	\$ 266,000.00	CARUSONE CONSTRUCTION, INC.	\$ 304,355.00	Dur 120
62107	Repair to Filtered Water Storage basins at Belmont WTP	0	0	6/17/2014	\$ 2,793,000.00	J P C GROUP, INC	\$ 4,837,700.00	Dur 730
63080	Replacement of Influent Valves and Actuators at Queen Lane WTP	0	0	6/17/2014	\$ 1,546,750.00	FIVE STAR INC	\$ 2,113,000.00	Dur 420
40603	Water / Sewer Reconstruction Van Pelt @ Cambria, Indiana @ Somerset	0.62	0.56	5/20/2014	\$ 2,545,000.00	PIO CONSTRUCTION CO	\$ 2,368,829.00	Conformed 9/16/2014 Dur 418
40623	Water / Sewer Reconstruction Beaumont @ 48th, Florence @ 48th, Pentridge @ 50th	0.77	0.57	5/20/2014	\$ 2,541,000.00	NELLO CONSTRUCTION	\$ 3,071,065.00	Conformed 8/4/2014 Dur 435
20364	Water Main Relay 63rd @ Woodbine, Woodbine @ 59th	1.14	0	5/20/2014	\$ 1,224,000.00	SERAVALLI CONST CO INC	\$ 1,462,000.00	Dur 400
20387	Water Main Relay Moyamensing @ 9th, Ritner @ 7th	0.79	0	5/20/2014	\$ 944,000.00	SERAVALLI CONST CO INC	\$ 1,157,500.00	Dur 250
20369	Water Main Relay Boston @ Kensington, Hagert @ Jasper, Cumberland @ Tulip	0.70	0	5/20/2014	\$ 704,000.00	CARUSONE CONSTRUCTION, INC.	\$ 884,108.75	Dur 175
40761	Water / Sewer Reconstruction Hermitage @ Silverwood, Smick @ Fountain	0.56	1.04	3/18/2014	\$ 3,748,000.00	PETRONGOLO CONTRACTORS INC	\$ 4,281,105.00	Awarded 4/9/2014, Dur 480
20355	Water Main Relay Orthodox @ Oakland, Paul St @ Womrath	1.01	0	3/18/2014	\$ 1,219,000.00	SERAVALLI CONST CO INC	\$ 1,411,000.00	Conformed 6/15/2014, Dur 280
<b>Section E Total</b>		<b>12.77</b>	<b>3.85</b>		<b>\$ 31,084,750.00</b>		<b>\$ 29,459,772.75</b>	
<b>Total Waiting Notice to Proceed (D)+(E)</b>					<b>\$ 77,729,750.00</b>		<b>\$ 75,336,828.75</b>	

**(F) Projects Issued Notice to Proceed in Fiscal 2015**

Prior to 10/31/2014								
Work No	Description	Miles Water	Mile Sewer	NTP Date	Eng. Est.	Contractor	L.O.C.	Comments
20410	Water Main Relay Brighton / Friendship / Pennway	0.66	0	10/20/2014	\$ 666,000.00	PIO CONSTRUCTION CO	\$ 729,390.00	Dur 160
20395	Water Main Relay 54th - Chester to Woodland, Greenway - 52nd	0.61	0.00	8/28/2014	\$ 752,445.00	PIO CONSTRUCTION CO	\$ 816,910.00	Dur 220
20422	Water Main Relay / Green 56th - Greenway to Woodland, Woodland-60th	1.76	0	9/17/2014	\$ 2,918,212.00	CARUSONE CONSTRUCTION, INC.	\$ 3,208,692.50	Dur 365
61089	Relocate Ammonia Storage and Feed System at Baxter WTP	0	0	9/8/2014	\$ 1,900,000.00	Miniscalco Construction LLC	\$ 2,869,900.00	Dur 420
60012	P.E.S. Renewal/Recoat Roofing System at Various Facilities	0	0	8/22/2014	\$ 900,000.00	West Roofing Systems, Inc	\$ 723,900.00	Dur 365
20340	Water Main Relay Bleigh @ Oxford	0.70	0	9/15/2014	\$ 662,000.00	SERAVALLI CONST CO INC	\$ 676,000.00	Dur 240
20438	Water Main Relay Ridge - Hermit to Walnut, Magdalena, Wendover	1.49	0	8/4/2014	\$ 1,971,000.00	A P CONSTRUCTION INC	\$ 2,696,077.00	Dur 350
71080	Rehabilitation of Plant Water System	0	0	8/12/2014	\$ 6,983,780.00	STONE HILL	\$ 6,024,500.00	Dur 540
40668	Millick/Shields/Dickens/Theodore/Yocum (water,sewer)	0.63	0.38	8/21/2014	\$ 2,392,000.00	NELLO CONSTRUCTION CO INC	\$ 2,620,171.00	Conformed 3/6/2014, Dur 400
40743	Penn / Lena / Clearview (water,sewer)	0.75	0.48	9/8/2014	\$ 2,286,000.00	J P C GROUP, INC	\$ 2,954,700.00	Conformed 4/28/2014 , Dur 370
20404	Water Main Replay Red Lion @ Ferndale, Noertheast @ Bustleton	1.10	0	9/15/2014	\$ 1,362,000.00	PETRONGOLO CONTRACTORS INC	\$ 1,451,060.00	Dur 275
40883	Water / Sewer Reconstruction Haverford-52nd to Paxton, Terrace-Salaigac to Daw	0.21	0.15	9/8/2014	\$ 1,021,586.11	PETRONGOLO CONTRACTORS INC	\$ 1,375,310.00	Dur 150
40721	Water / Sewer reconstruction Warnock @Berks (Trenchless), 10th@Berks/Oxford	0.54	0.09	7/17/2014	\$ 1,043,000.00	PIO CONSTRUCTION CO	\$ 1,142,885.00	Dur 210
<b>Fiscal Year to Date (NTP issued)</b>		<b>8.44</b>	<b>1.11</b>		<b>\$ 24,858,023.11</b>		<b>\$ 26,560,105.50</b>	
<b>Total Money for Capital Projects Encumbered in Fiscal Year 2015</b>							<b>\$ 190,169,480.02</b>	

COLLECTOR SYSTEMS														
Unit	Service Level Measures	OPERATIONS DIV. - FIELD OPERATIONS							YTD or Mo. Avg.	% of Goal or Mon. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Flow	% Main Pump Availability	98.2%	96.8%						97.50%	102.63%	No rept	97.27%	95.9%	99.5%
		95%	95%	95%	95%	95%	95%	95%	95.00%		95%	95%		
	Dry Weather Discharges /100 Inspections	0.30	0.00						0.15	----		0.07	0.05	0.26
		0	0	0	0	0	0	0	0.00		0	0		
Control	TV Inspections in Miles	3.39	3.06						6.45	4.30%		11.64	38.28	48.93
		12.50	12.50	12.50	12.50	12.50	12.50	12.50	150.00	3.23	12.50	150.00		
	Metering Chamber Meters Operational	89.0%	89.0%						89.00%			0.0%	88.4%	N/A
		95%	95%	95%	95%	95%	95%	95%	95.00%		95%	95%		
	CSO/Flow Meters Operational	86.8%	86.0%						86.40%			0.0%	88.35%	N/A
		90%	90%	90%	90%	90%	90%	90%	90.00%		80%	80%		
Inlet	Ttl # Inlets Cleaned-Actual	8,943	9,474	8,994	9,719				37,130	33.32%	8,846	33,883	94,653	100,251
	Ttl. # Inlets Cleaned-Goal	9,880	9,649	9,608	10,201	8,909	9,628	7,926	111,444	9,283	10,201	111,444		
	% of Monthly SLG Cleaned	90.52%	98.19%	93.61%	95.27%				33.32%	94.40%	86.72%	30.40%	84.93%	89.96%
	% of Total Inlets Cleaned	12.30%	13.04%	12.37%	13.37%				51.09%	12.77%	12.17%	46.62%	130.2%	134.7%
	Tons of Debris Removed	987.8	903.6	1,034.1	1,085.6				4,011.1	1,002.8	841.0	3,177.5	9,747.0	11,676.5
	Lbs. Removed Per Inlet	22.3	213.8	231.1	224.6				691.8	173.0	195.8	767.5	2,482.9	2,851.4
	Cover Locks Installed	617	499	405	223				1,744	436	475	2,042	5,975	5,909
Main-tenance	Waterways Restoration - Tons of Debris Removed	59.00	48.40	58.00	80.00				245.4	40.90%	99.00	267.30	691.1	1,163.0
		50	50	50	50	50	50	50	600	61	50	600		
	Total Inlets Reset & Reconstructed	493	301	425	406				1,625	13.21%	519.00	1,711	5,993	10,974
		1,025	1,025	1,025	1,025	1,025	1,025	1,025	12,300	406	1,025.00	12,300		
	Inlets Won't Take Water	20.72	20.37	6.00	7.00				13.52	135.23%	25.43	15.61	24.07	10.34
	Avg. # Days to Respond	<10	<10	<10	<10	<10	<10	<10	<10		<10	<10		
	Inlet Exams	531	324	453	420				1,728	12.52%	734.00	2,469	7,342	9,280
		1,150	1,150	1,150	1,150	1,150	1,150	1,150	13,800	432	1,150	13,800		
	Inlet & Pipe Excavations/Repairs	12	19	23	8				62	10.33%	13	78	187	369
		50	50	50	50	50	50	50	600	16	50	600		
	Sewers Examined, Sewer/Lateral Clean, etc.	459	302	334	261				1,356	7.06%	316	1,396	4,939	5,154
		1,600	1,600	1,600	1,600	1,600	1,600	1,600	19,200	339	1,700	20,400		

Goal data next to shaded areas. PWD pontoon skimmer boat collects add'l river debris each mo. This smaller volume debris is measured in Cu. Yd. & not included here.

If cumulative output goal %'s are = each month, actual %'s should be: July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb.

flow  
Total inlets= 72,679



CONVEYANCE															
Unit	Service Level Measures	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Distribution	Breaks Repaired	Number of Repairs	ACTUAL	47	28	41	36				152	50	176	969	823
			ESTIMATE	55	45	35	45	60	120	175	850	45	905		
		Avg. Hrs. Actual	ACTUAL	8.0	6.0	6.0	6.0				6.5	6.0	5.8	6.2	5.8
			GOAL	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0				
	D-Orders	Number of Jobs Received	ACTUAL	33	22	21	26				102	0	0	289	----
			ACTUAL	34	17	34	18				103	23	89	256	290
		Avg. Hrs Actual	ACTUAL	4.0	4.0	5.0	5.0				4.5	5.0	5.0	4.6	4.7
			ACTUAL	118	130	131	132				511	19	0	122	
	Valves	# of jobs	ACTUAL	15	16	16	20				67	21	97	242	173
	Connections	# of jobs	ACTUAL	11	14	7	9				41	7	36	115	138
Miles pipeline surveyed for leaks	miles	ACTUAL	74	70	77	84				305	74	343	775	962	
		GOAL	100	110	125	115	100	90	75	1,130	125	1,130	1,130		
Load Control	Peak electric power demand	kilowatts	ACTUAL	9,919,340	9,395,762	N/A					19,315,102	13,798	54,534	168,574	146,245
			GOAL<	10,910,000	10,910,000	10,910,000	10,360,000	10,360,000	10,360,000	10,360,000	126,520,000	12,400	259,300	259,300	
	Distribution systems ops. coordinated	Number completed (expect 24)	ACTUAL	64	43	49	48				204	39	166	517	502
	Distribution system records revised	Number completed (expect 40)	ACTUAL	26	26	44	30				126	0	66	164	366
	VMIS records, operations recorded	Number completed (expect 1,200)	ACTUAL	1,125	952	927	768				3,772	1,214	4,293	11,746	12,830
	Field hydraulic investigations	Completed/Backlog (expect 5/2)	ACTUAL	10/2	10/6	11/2	11/3				-----	20/7	0.00	10/5	----
			ACTUAL	8.8	12.4	13.7	11.6				11.6	15.5	12.0	15.0	14.2
	Fire flow tests	Days to completion	GOAL<	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0				
	SCADA system corrective maint.	% of corrective work	ACTUAL	24%	26%	N/A	12%								
			GOAL<	10%	10%	10%	10%	10%	10%	10%	10.0%	16%	17.3%	14.6%	24.6%
Pumping	Availability	Actual available pump hours/ Possible available pump hours	ACTUAL	96.45%	97.3%	94.0%	93.65%				95.35%	94.1%	94.7%	94.0%	95.2%
			GOAL									94.0%	93.8%	94%	
	Productivity	Non-corrective maintenance hours / Total maintenance man-hours worked		91.52%	94.6%	95.0%	95.53%				94.17%	98.5%	91.1%	94.8%	95.5%
			GOAL	94.0%											
Station Efficiency	used 3.13)		76.95%	77.8%	77.7%	77.92%				77.59%	76.2%	76.6%	76.5%	77.3%	
		GOAL	>75%												
E & SS	Fire hydrant availability	%	ACTUAL	99.71%	99.69%	99.65%	99.61%				96.60%	99.6%	99.6%	99.68%	99.68%
			GOAL	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.70%	99.7%	99.7%		
	Hydrant repairs (restored)	number	ACTUAL	271	214		379				864	507	1,871	5,626	5,626
			GOAL	500	500	500	450	400	350	350	5,250	450	5,250		
	CCL's installed	each	ACTUAL	29	18	16	11				74	17	89	656	656
			GOAL	40	40	40	40	15	15	10	350	40	350		
	Hydrant Paint Program	number	ACTUAL	89	148	321	238				796	218	1,342	4,227	4,227
			GOAL	275	275	200	230	230	100	100	2,610	230	2,610		

\*Difference between water delivery & customer billings. CCL goals reduced 11/13.

CROSS CONNECTION IDENTIFICATION & REPAIR PROGRAM															
Service Level Measure	Unit	Regulatory or Internal Goals	COLLECTOR SUPPORT & PLUMBING REPAIR PROGRAM							YTD or Avg.	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Blocks Screened	#	-----	51	27	37	1				116	580.00%	27	135	239	235
Blocks w/ dry weather flow	#	20	20							20	29	20	240	240	
		-----	35	19	27	1				82	546.67%	9	84	151	141
		15	15							15	21	15	180	180	
Customer Notifications	#	-----	366	349	264	390				1,369	342	326	1,442	4,147	4,486
		300										300	3600	3,600	
Properties with dye tests completed	#	275	238	230	227	229				924	443.53%	225	901	2,626	2,906
		208.33	208.33							208	231	275	3300	3,300	
Cross Connections Identified	#	-----	5	4	5	1				15	15.63%	3	18	49	63
		Goal	8	8	8	8	8	8	8	96	4	8	96	96.00	
C. Conn. % of Dye Tests	#	-----	2.10%	1.74%	2.20%	0.44%				1.62%	-----	1.33%	2.00%	1.87%	2.17%
# Abated/ # Identified	%	----								93.33%	-----	67%	100%	110.2%	98.41%
Cross Connections Abated	#	-----	4	1	5	4				14		2	18	51	62
										0	4	9	108	108	
Average # of days to abate	Days		28.0	6.0	20.6	15.25				17.5		56.0	32.2	27.59	22.10
		<120	<120	<120	<120	<120				<120		70	70	70	
Repair	Total	-----	\$14,582	\$19,100	\$74,682	\$26,806				\$135,170		\$12,961	\$89,551	\$472,027	\$303,240
	\$										\$33,793	\$69,000	\$828,000	\$828,000	
Costs	Avg \$/repair	-----	\$3,646	\$19,100	\$14,936.44	\$6,702				\$9,655		\$6,481	\$4,975	\$7,627	\$4,891
											Act vs GI	\$7,667			

Goal data next to shaded areas. Cross connections abated may have been identified in the prior fiscal year or prior months. The EPA requires that all cross connections be abated within 120 days of discovery. Jan., Mar. & Apr. data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

CUSTOMER SERVICE UNIT														
Function	Service Level Measure	OPERATIONS							Year to Date or Average	% of Total or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Within Customer Service	Charity Applications	1	14	1	0				16	0.25%	39	87	124	46
	Vacancy Applications	0	0	0	0				0	0.00%	0	0	0	0
	P - Repair permits	1	1	3	2				7	0.11%	2	8	15	31
	S - Ferrule Permits	327	276	268	309				1,180	18.55%	259	1,095	3,124	2,981
	Cancelled permits	80	38	33	34				185	2.91%	76	204	743	559
	Reinspections	146	501	191	244				1,082	17.01%	169	822	2,968	3,028
	SATISFIED COMPLAINTS	634	708	852	862				3,056	48.04%	719	3,064	9,332	9,471
	Non-Compliance	78	63	73	141				355	5.58%	110	346	1,476	1,213
	Hold (Delayed Action)	30	100	63	56				249	3.91%	88	391	1,025	879
	To Claims Adjuster	2	1	2	0				5	0.08%	1	7	17	32
	Special (Various)	45	43	56	83				227	3.57%	52	280	728	1,182
	TOTAL #	1,344	1,745	1,542	1,731				6,362	1,591	1,515	6,304	19,552	19,422
	Refer To Other PWD Unit	342	324	364	421				1,451	363	369	1,509	4,028	6,267
	Referred To Other Dept.	24	21	42	60				147	37	42	172	517	663
C.S. Notice of Defect	Customer Service NOD	102	85	95	135				417	104	117	492	1,612	1,905
	Private Water/Sew NOD	18	20	0	0				38	10	8	8	166	212
	CSS Subtotal	120	105	95	135				455	114	125	500	1,778	2,117
	Erroneous NOD	0	0	0	0				0	0	0	0	11	0
	Erroneous PW/Sew. NOD	0	0	0	0				0	0	0	0	0	4
	CSS Subtotal	0	0	0	0				0	-	0	0	11	4
Other PWD	ESS NOD	72	62	28	65				227	57	69	273	1,037	865
	Distribution NOD	22	29	35	23				109	27	42	181	528	496
	Leak Det. NOD	3	7	4	8				22	6	5	31	108	119
	Vacant B Pipe Crew NOD	4	12	8	16				40	10	21	66	335	284
	Subtotal Dist. NOD	101	110	75	112				398	100	137	551	2,008	1,764
NOD's Dist.	ESS Erroneous NOD	0	0	0	0				0	0	0	0	0	0
	Dist. Erroneous NOD	0	0	0	0				0	0	0	0	1	0
	Leak D. Erroneous NOD	0	0	0	0				0	0	0	0	0	0
	VBPC Error. NOD	0	0	0	0				0	0	0	0	1	0
	Subtotal Dist. Err. NOD	0	0	0	0				0	-	0	0	2	0
NOD's Flow Control	Sewer Maint. NOD	111	103	68	96				378	95	62	351	982	958
	Camera Crew NOD	13	0	0	2				15	4	4	12	34	29
	Subttl. Flow Control NOD	124	103	68	98				393	98	66	363	1,016	987
	Sewer Maint. Err. NOD	0	0	0	0				0	0	0	0	0	0
	Camera Crew Err. NOD	0	0	0	0				0	0	1	1	2	0
	Subttl. Flow Cntrl Err NOD	0	0	0	0				0	-	1	1	2	0
Shut-Off Crew	Shut-Off Crew NOD	105	669	197	0				971	243	6	12	39	33
	Shut-Off Crew Err. NOD	0	0	0	0				0	0	0	0	0	0
	Subttl All Non-CS NOD's	330	882	340	210				1,762	441	209	926	3,063	2,784
	Sub All Non-CS Err NOD	0	0	0	0				0	-	1	1	15	0
	TOTAL ALL ACT. NOD's	450	987	435	345				2,217	554	334	1,426	4,841	4,901
	TOTAL ALL ERR. NOD's	0	0	0	0				0	-	1	1	15	4
	Reinspect. of all N.O.D.	146	501	191	244				1,082	271	169	822	2,968	3,028
	% Reinspected	32.44%	50.76%	43.91%	70.72%				48.80%		50.60%	57.64%	61.31%	61.78%

CUSTOMER SERVICE UNIT														
	Service Level	OPERATIONS ADMINISTRATION							Year to Date	% of Total	FY '14 This	FY '14 Year	FY '14 Year End	FY '13 Year End
Function	Measure	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	or Average	or Avg.	Month	to Date	Actual	Actual
PWD	# of Jobs Contracted	109	23	12	34				178	45	17	69	224	243
	# of Jobs Cancelled	0	0	0	0				0	0	0	0	0	10
	# of Jobs Completed	11	11	6	7				35	9	14	66	224	224
Fund	% Finalized	10.09%	47.83%	50.00%	20.59%				19.66%	-----	82.35%	95.65%	100.00%	96.14%
	Total \$ Cost	\$27,154	\$25,807	\$21,690	\$19,986				\$94,637	\$23,659	\$52,487	\$207,771	\$734,772	\$603,961
Work	Avg Cost/Completed Job	\$2,469	\$2,346	\$3,615	\$2,855				\$2,704	Avg. Cost	\$3,749	\$3,148	\$3,280	\$2,696
Claims	All Claims Received	9	19	13	7				48	12	13	61	177	152
	Claim Closed No \$ Pmt.	0	0	0	0				0	0	4	9	149	33
	Ref. to Risk Mgt.-Action	0	0	0	0				0	0	0	0	11	12
	Ref. to Risk Mgt.- Pmt.	2	1	3	5				11	3	6	11	33	27
Work	Ttl. >\$2,000/Claim Cost	\$7,043	\$8,000	\$51,728	\$19,852				\$86,623	\$21,656	\$96,794	\$132,086	\$322,613	\$167,951
	Avg. Cost/Settled Claim	\$3,522	\$8,000	\$17,243	\$3,970				\$7,875	Avg Large	\$16,132	\$12,008	\$9,776	\$6,220
	Claims Settled <= \$2K	2	1	6	9				18	5	5	11	44	41
	Total Direct PWD Cost	\$1,400	\$85	\$3,100	\$6,060				\$10,645	\$2,661	\$3,168	\$9,745	\$32,553	\$43,127
	Avg. Cost/Settled Claim	\$700	\$85	\$517	\$606				\$591	Avg Small	\$634	\$886	\$740	\$1,052
	Ttl. Claims Paid/Settled	4	2	9	14				29	7	11	22	77	68
	Ttl. \$ Claims Pd./Settled	\$8,443	\$8,085	\$54,828	\$25,912				\$97,268	\$24,317	\$99,962	\$141,831	\$355,166	\$211,078
	Avg \$ Claims Pd./Settled	\$2,111	\$4,043	\$6,092	\$1,851				\$3,354	Avg. All	\$9,087	\$6,447	\$4,613	\$3,104
	Open Claims	97	114	118	118				112	Avg. Open	180	168	101	126
	\$	Emer.Clean/Restore \$	\$17,905	\$13,294	\$6,870	\$2,518				\$40,587	\$10,147	\$57,139	\$66,259	\$266,892
#	Properties Cln/Restored	8	5	3	1				17	4	11	13	48	161
\$	Avg \$ Cost per Property	\$2,238	\$2,659	\$2,290	\$2,518				\$2,387	Avg. CL/R	\$5,194	\$5,097	\$5,560	\$3,111
\$	Landscaping Costs								\$0		----	\$0	\$0	\$10,592

Claims & violations can overlap fiscal years. "S" is new water ferrule installation. "P" is repair of water line. PWD Fund Work includes plumbing & heating repair &/or replacement. Resolved/completed inspections from violation notice outcomes include: problem corrected, repairs success- fully completed or customer shut off. Most claims stem from water &/or sewer breaks. C. S. handles claims = to or < than \$2,000. Claims over \$2,000 are referred to Risk Mgt. for payment. Emergency Cleanup & Restoration is done by approved contractors, prior to PWD Fund work. VBP Unit is Vacant Broken Pipe Unit. N.O.D. is a Notice Of Defect (plumbing code violation). All N.O.D.'s are reinspected, whether issued by C.S.S. or other units. Complaints resolved may originate in other units.

Claims have a 2-year statute of limitations. All claims are paid from PWD funds.

DELINQUENCY & RESTORATION													
Service Level Measure	Goal	July'14	Aug'14	Sep-14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.		FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual
Total Accounts Received		10,232	9,765	10,915	8,902				39,814				81,504
Accounts Open		315	723	70	357				1,465				111
Accounts Completed ( Rows 8..17)		9,917	9,042	10,845	8,545				38,349				81,393
Accounts Cancelled		341	436	531	852				2,160				2,706
Accounts Shutoffs		3,522	3,071	3,719	2,762				13,074				25,802
Accounts Dug-Up / Shut Off		195	126	99	13				433				2,541
Accounts Found Off		532	445	487	400				1,864				4,239
Accounts Unable to Shut Off /Plumbing Violations (V1 to V8)		1,322	944	1,217	778				4,261				10,402
Can't Complete Accounts		547	452	525	560				2,084				3,106
Accounts Restored		2,212	2,359	2,765	2,047				9,383				17,538
P1 (Full acct bal collected @ door)		264	209	235	289				997				3,130
P2 (Partial acct bal collected @ door)		847	851	926	724				3,348				6,489
P3( Customer showed payment receipt @ door)		135	149	341	120				745				5,440
Payments Collected @ Door													
P1		\$169,672.58	\$106,544.40	\$125,882.02	\$148,008.55				\$550,107.55				\$1,644,457.59
P2		\$330,665.03	\$325,804.19	\$338,865.09	\$241,428.64				\$1,236,762.95				\$2,737,330.24
R3 (Restore Pick-Up)		\$79,377.63	\$78,663.84	\$109,524.10	\$76,554.43				\$344,120.00				\$550,101.51
Total Payments Collected @ Door		\$579,715.24	\$511,012.43	\$574,271.21	\$465,991.62				\$2,130,990.50	\$0.00	\$0.00		\$4,931,889.34

INDUSTRIAL WASTE UNIT														
Function	Service Level Measures	Unit	WATER & WASTEWATER TREATMENT								FY '14 Same Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Year To Date				
Hazardous Mat'ls. Mgt.	Response to Incidents	# per Month	16	21	16	12				65	18	63	144	149
			16	16	16	16	16	16	16		15	180	180	
Defective Lateral Prog.	Samples From Storm Water Sys.	# per Qtr.			26				26		22	88	86	
					35			35	140		80	80		
Hazardous Materials Management	Hazardous Wastes Removed	Lbs per Qtr.			0				0		252	612	1,100	
					3,000			3,000	12,000		4,000	4000.00		
	PCB - PMP	#			20				20			0	123	
	Inspections *	Quart'ly			25			25	100			100		
Pretreat-ment Program	Industrial Inspections Conducted	#			30				30		32	140	113	
					35			35	140		120	120		
	Pretreat. Samples Collected	#			106				106		95	267	618	
					175			175	700		700	700		
Program	Permits Issued	#			8				8		4	37	63	
					10			10	40		60	60		
	Users in Compliance	%semi annual			11%						85.00%	88.00%	76.00%	
					100%				100%		100.00%			
Surcharge Program	Surcharge Samples	#			221				221		211	815	866	
					240				240		\$960			
Program	Surcharge Revenue **	\$			\$1,246,819				\$1,246,819		1,441,480	\$5,394,328	\$6,028,200	
					\$1,250,000		\$1,250,000		\$5,000,000		\$5,000,000			
Fines	Assessed	\$			\$2,900				\$2,900		32,400	\$48,600	\$28,800	
		Estimate			\$5,000				\$10,000		\$30,000			

Goal/estimate data next to dark shaded areas. Most goals revised 11/13.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

\*\* Laundromat charges are not included in IWU totals, since they are directly surcharged by the WRB.

METER SHOP																
Function	Service Level Measure	OPERATIONS ADMINISTRATION							Year to Date	Actual Sub-totals	% of Goal or Average	FY '14 This Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual	
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15								
Installations & Visits, Residential & Commercial	Mtr. & ERT Changes	1,024	1,006	1,288	1,323				4,641	----	1,160	1,783	5,683	16,218	12,145	
		1,325	1,325	1,325	1,325	1,325	1,325	1,325	15,900	% of Ttl.	25.41%	1,225	14,700			
	Meter Installs	361	342	264	296				1,263	----	316	374	1,417	3,728	3,899	
		325	325	325	325	325	325	325	3,900	% of Ttl.	6.92%	325	3,900			
	Found Complete	498	479	404	356				1,737	----	434	224	859	3,950	4,730	
		10	10	10	10	10	10	10	120	% of Ttl.	9.51%	200	2,400			
	Can't Complete	3,133	2,187	2,784	2,518				10,622	----	2,656	4,424	14,446	37,088	15,547	
		3,050	3,050	3,050	3,050	3,050	3,050	3,050	36,600	% of Ttl.	58.16%	3,000	36,000			
Work	Orders Complete	5,016	4,014	4,740	4,493				18,263	----	4,566	6,805	22,405	60,984	36,328	
		5,000	5,000	5,000	5,000	5,000	5,000	5,000	60,000	----	30.44%	5,500	66,000			
Permits Received, Investigated & Completed	New, Adm. D. & D's.	242	225	248	205				920	----	230	242	709	1,859	1,927	
		150	150	150	150	150	150	150	1,800	----	51.11%	150	1,800			
	Meters Removed	11	5	2	9				27	----	7	2	14	70	90	
									0	% of Ttl.	0.90%	10	120			
	Inv. & Com. % Invest.	198	172	139	159				668	----	167	176	701	1,793	1,732	
									#DIV/0!	----	70.54%	72%	97%	93%	86%	
Maintenance	Meter Maint.	100%	100%	100%	100%	100%	100%	100%	100%	----		100%	100%			
		21	12	22	14				69	----	2.30%	207	1,552	2,140	2,441	
Testing	Meters & ERTs.	250	250	250	250	250	250	250	3,000	----	17	500	4,200			
		1,126	1,142	1,383	1,302				4,953	----	27.52%	1,935	7,165	18,835	14,847	
Meters	Scrapped	1,500	1,500	1,500	1,500	1,500	1,500	1,500	18,000	5,022	1,238	1,500	16,200			
		105	143	101	44				393		98	----	----	1,227		
Shut-Offs, Billing & Meter Investigations	Shut Off (To D&R)	570	29	15	50				664	----	55.33%	615	1,632	4,796	2,370	
		100	100	100	100	100	100	100	1,200	----	166	600	7,200			
	Pending Dig-ups	10	3	8	3				24	----	8.00%	33	295	755	520	
		25	25	25	25	25	25	25	300	----	6	100	1,200			
	Reported Thefts * *	490	412	341	340				1,583	----	27.77%	532	1,846	5,999	4,806	
		475	475	475	475	475	475	475	5,700	----	396	425	5,100			
	WRB + Cust. Req.	1,373	1,204	1,739	1,194				5,510	----	31.67%	1,844	6,339	17,815	2,469	
		1,450	1,450	1,450	1,450	1,450	1,450	1,450	17,400	----	1,378	1,000	12,000			
	ITRON ***		1,613	1,404	1,143	200				4,360	----	72.67%	972	2,362	9,438	75,646
			500	500	500	500	500	500	500	6,000	9,870	1,090	100	1,200		

Goal data next to shaded areas. Pending dig-ups replaced refer to dig-up. This tracks properties visited by Metering & pending accounts that have to be reviewed, before forwarding as a dig-up. Itron als Discontinued & Administrative Discontinued. \* \* The # of thefts recorded by service workers, indicating: missing or offline meters or ERT's &/or damaged or tampered meters. % Investigated can be > 10 If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. -

PLUMBING REPAIR PROGRAMS															
Function	Service Level Meas.	Unit or Cost Goal	HELP LOANS & BASEMENT PROTECTION PROGRAM OPERATIONS ADMINISTRATION							Year To Date or Average	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Help Loan Completed & Billed Repairs	Water Repairs	# of jobs	41	32	36	35				144	36	36	118	453	435
												40	480		
		\$ cost of jobs	\$172,715	\$99,303	\$127,467	\$119,770				\$519,255	\$129,814	\$111,043	\$369,878	\$1,612,375	\$1,125,563
												\$136,000	\$1,632,000		
		Avg. \$3,400								\$3,606	20.20%	\$3,085	\$3,135	\$3,267	\$2,588
		% of Ttl Jobs								40.91%		63.16%	45.04%	48.39%	51.06%
	Sewer Repairs	# of jobs	58	44	59	47				208	52	21	144	504	417
												50	600		
		\$ cost of jobs	\$345,278	\$233,917	\$284,554	\$234,519				\$1,098,267	\$274,567	\$88,300	\$507,190	\$2,253,745	\$1,177,706
												\$215,000	\$2,580,000		
		Avg. \$4,300								\$5,280	50.86%	\$4,205	\$3,522	\$4,189	\$2,824
		% of Ttl Jobs								59.09%		36.84%	54.96%	51.61%	48.94%
	Total Repairs	# of jobs	99	76	95	82				352	88	57	262	957	852
											90	1080			
\$ cost of jobs		\$517,993	\$333,220	\$412,021	\$354,289				\$1,617,522	\$404,381	\$199,343	\$877,068	\$3,866,120	\$2,303,269	
											\$351,000	\$4,212,000			
	Avg. \$3,900								\$4,595	40.36%	\$3,497	\$3,348	\$3,743	\$2,703	
Help Loan Admin.	App. Process	# New Loans Initiated	119	118	101	133				471	84.11%	89	337	1,176	906
			80	80	80	80	80	80	80	560		80	960		
		# New Loans Completed	99	76	95	82				352	88	57	112	652	Category
												0			
	Call Volume	Ttl. customer contacts	542	1,134	1,159	1,164				3,999	84.63%	810	3,459	11,451	9,930
			675	675	675	675	675	675	675	4,725	1,000	675	8100		
	App.	% of Calls							11.78%		10.99%	9.74%	10.27%	9.12%	
8" +	Sewer	Connect. Insp.	13	7	0	16				36	9	11	25	74	45
Bsmt. Prot. Prog.	# Repr.	Completed	4	4	4	2				14	4	3	23	52	6
		Estimate	12	12	12	3	12	12	12	75	18.67%	12	144		
	Costs	Encumbered	\$20,349	\$3,807	\$28,146	\$9,738				\$62,040	\$15,510	\$7,482	\$76,661	\$158,095	\$19,533
		Cost Est.	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$252,000	24.62%	\$36,000	\$432,000		
	Avg.	\$ Cost	\$5,087	\$952	\$7,036	\$3,426				\$4,431	31.89%	\$2,494	\$3,333	\$3,040	\$3,256
	Avg.	Cost Est.	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,360		\$3,000	\$3,000		

Goal data next to shaded areas. Average costs can appear high, as payments were also made for prior fiscal year jobs. Jan. - April data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, Jun - 98%, Jul - 100%.



BAXTER WATER TREATMENT PLANT																
Service	Level Measures	Unit		WATER TREATMENT							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Flow Data	Treated Water Delivered	MG/ Mo.	Act.	4,345	4,193	4,027	3,700				16,265	29.91%	4,203	17,258	51,474	50,929
			Gl.	4,619	4,619	4,470	4,619	4,470	4,619	4,619	54,385	4,066	4,619	54,385		
	TWD % of Ttl.	%	Act.	56.95%	57.04%	56.77%	52.74%				55.88%	-----	57.94%	0.00%	57.12%	56.82%
	Treatment Capacity Utilized	% of 320 MGD	Act.	45.58%	44.07%	43.75%	21.20%				38.65%	77.30%	44.15%	45.65%	45.89%	45.20%
			Gl.	50%	50%	50%	50%	50%	50%	50%	50.00%		50%	50%		
Labor Costs	\$ / MG Avg.	\$	Act.	\$40.19	\$43.13	\$44.87	\$49.90				\$44.52	-21.71%	\$48.96	\$47.97	\$50.06	\$51.56
			Gl.	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87		\$47.39	\$47.39		
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A							N/A	#VALUE!	54.4%	54.4%	41.1%	60.2%
			11	N/A	Data not Available at this time.						N/A	#VALUE!	11.0%	11.0%	13.0%	5.6%
			17	N/A							N/A	#VALUE!	19.9%	19.9%	19.1%	13.0%
Chemical Costs	\$ / MG Avg.	\$	Act.	\$261.32	\$232.99	\$211.50	\$157.32				\$215.78	117.71%	\$241.35	\$281.83	\$219.65	\$164.37
			Gl.	\$192.29	\$252.49	\$182.69	\$172.51	\$222.36	\$161.53	\$133.23	\$183.32		\$165.08	\$175.43		
Total Organic Carbon	Removal	Ratio	Act.	1.65	1.61	1.70	1.83				1.70	141.46%	133.00	1.53	1.56	1.34
	Regulatory	Goal	Gl.	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20		>1.20			
TTHM Level	Regulatory Gl.	<80 ppb	Act.	51.30	39.83		33.26				41.46	-48.17%	29.20	54.70	33.12	36.39
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	60.40	43.86		26.48				43.58	72.63%	29.28	63.75	45.98	58.00
Water Quality	Turbidity	NTU	<.10	0.05	0.06	0.05	0.049				0.05	-47.75%	0.05	0.05	0.05	0.06

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, Ma  
TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

QUEEN LANE WATER TREATMENT PLANT																
Service	Level Measures	Unit		WATER TREATMENT							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year To Date	FY '14 Year End Actual	FY '13 Year End Actual
Flow Data	Treated Water Delivered	MG/ Mo.	Act.	1,891	1,798	1,725	1,912				7,326	28.32%	1,756	7,451	22,471	22,684
			Gl.	2,170	2,245	2,054	2,160	2,054	2,284	2,201	25,867	1,832	2,108	24,820		
	TWD % of Ttl.	%	Act.	24.79%	24.46%	24.32%	27.25%				25.20%	-----	24.21%	0.00%	24.85%	25.31%
	Treatment Capacity Utilized	% of 140 MGD	Act.	47.00%	44.75%	44.31%	48.50%				46.14%	90.03%	43.78%	46.85%	47.76%	47.94%
			Gl.	55%	52%	49%	50%	49%	53%	51%	51.25%		52%	52%		
Labor Costs	\$ / MG Avg.	\$	Act.	\$99.21	\$106.95	\$104.87	\$101.93				\$103.24	-0.54%	\$110.63	\$105.71	\$114.54	\$113.97
			Gl.	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80		\$103.80	\$103.80		
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A							N/A	#VALUE!	27.9%	27.9%	32.8%	24.4%
			11	N/A	Data not Available at this time.						N/A	#VALUE!	17.8%	17.8%	16.9%	11.9%
			17	N/A							N/A	#VALUE!	20.4%	20.4%	20.3%	13.7%
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$155.53	\$177.19	\$156.51	\$196.21				\$171.36	-12.10%	\$212.94	\$222.65	\$194.26	\$207.13
			Gl.	\$213.49	\$256.00	\$236.97	\$210.23	\$178.05	\$130.92	\$141.26	\$194.95		\$226.76	\$188.92		
Total Organic Carbon	Removal	Ratio	Act.	1.78	1.97	1.84	1.79				1.85	153.75%	1.65	1.62	1.65	1.69
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30		>1.30	\$1.30		
TTHM Level	Regulatory Gl.	<80 ppb	Act.	56.32	45.75		52.02				51.36	-35.80%	45.98	55.61	38.07	42.38
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.63	36.07		25.70				34.47	-42.56%	30.36	41.47	35.95	43.55
Water Quality	Turbidity	NTU	<10	0.05	0.05	0.05	0.05				0.05	-50.00%	0.06	0.05	0.05	0.04

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, Jun. - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

BELMONT WATER TREATMENT PLANT																
Service	Level Measures	Unit		WATER TREATMENT							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Flow	Treated Water Delivered	MG/ Mo.	Act.	1,393	1,360	1,341	1,403				5,497	31.47%	1,295	5,583	16,268	16,003
			Gl.	1,643	1,612	1,500	1,395	1,350	1,403	1,488	17,469	1,374	1,271	14,965		
Data	TWD % of Ttl.	%	Act.	18.26%	18.50%	18.91%	20.00%				18.92%	-----	17.85%		18.04%	17.87%
	Treatment Capacity Utilized	% of 86 MGD	Act.	54.28%	53.83%	54.84%	54.50%				54.36%	106.42%	51.39%	54.29%	53.07%	53.36%
			Gl.	54%	51%	49%	50%	49%	53%	51%	51.08%	53%	53%			
Labor Costs	\$ / MG Avg.	\$	Act.	\$146.56	\$151.18	\$151.36	\$151.50				\$150.15	104.69%	\$154.88	\$146.73	\$162.90	\$158.45
			Gl.	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A							N/A	#VALUE!	39.8%	39.8%	45.5%	26.9%
			11	N/A	Data not Available at this time.						N/A	#VALUE!	13.3%	13.3%	12.4%	16.1%
			17	N/A								N/A	#VALUE!	19.7%	19.7%	20.1%
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$128.35	\$109.43	\$210.22	\$225.77				\$168.44	-29.30%	\$236.54	\$244.45	\$229.24	\$175.82
			Gl.	\$213.88	\$241.16	\$288.96	\$284.24	\$260.27	\$257.42	\$203.01	\$238.26	\$284.24	\$238.26			
Total Organic Carbon	Removal	Ratio	Act.	1.67	1.63	1.48	1.48				1.57	130.42%	1.58	1.66	1.62	1.54
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30		>1.30	\$1.30		
TTHM Level	Regulatory Gl.	<80 ppb	Act.	64.74	58.43		62.66				61.94	-22.57%	61.72	66.99	43.50	36.09
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.44	32.49		30.85				34.93	-41.79%	31.62	39.33	36.42	35.31
Water Quality	Turbidity	NTU	<.10	0.05	0.05	0.05	0.050				0.05	-50.00%	0.05	0.05	0.04	0.05

Goals are next to shaded areas. TOC goal is a running average over the past 12 months

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion

ALL WATER TREATMENT PLANTS																	
	Level Measures	Unit	WATER TREATMENT								YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual	
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15							
Phila. drinking water meets or exceeds all Fed. & State standards 100% of the time.		%	Act GI											100%	100%	100%	100%
				100%	100%	100%	100%				100%						
				100%	100%	100%	100%	100%	100%	100%	100%						
Flow	Treated Water Delivered	MG/ Mo.	Act	7,629	7,351	7,093	7,016				29,089	29.71%	7,230	23,038	90,213	89,881	
Data	Treatment Capacity Utilized	% of 546	GI	8,631	8,476	8,024	8,174	7,874	8,306	8,308	97,920	7,272					
			MGD	47.32%	47.32%	47.32%	33.44%				47.71%	93.09%	46.34%	48.03%	47.50%	47.14%	
Labor Costs	\$ / MG Average	\$	Act	\$72.08	\$76.51	\$77.03	\$71.50				\$74.28	-26.72%	\$81.85	\$77.28	\$84.36	\$85.10	
			GI	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36						
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work. Total Overtime	Goal - % of Base	40	N/A							0.00%	-100.00%	46.56%	46.56%	39.66%	48.71%	
			11	N/A	Data not Available at this time.						0.00%	0.00%	12.67%	12.67%	13.91%	8.29%	
			17	N/A							0.00%	0.00%	19.72%	19.72%	19.57%	14.30%	
Chemical Costs	\$ / MG Avg. Treated	\$	Act	\$213.25	\$199.22	\$197.20	\$181.61				\$197.82	96.48%	\$261.45	\$269.92	\$214.65	\$185.55	
			GI	\$249.88	\$236.21	\$222.32	\$220.23	\$183.29	\$159.17	\$182.17	\$205.04						
TTHM Level	Regulatory GI.	<80 ppb	Act.	54.70	44.28	0.00	42.70				35.42	-55.72%	New	to	FY	15	
HAA5 Level	Regulatory GI.	<60 ppb	Act.	52.60	45.84						49.22	-82.04%					
Total Organic Carbon	Removal	Ratio	Act.	1.69	1.71	1.70	1.70				1.58	131.58%	1.54	1.62	1.59	1.47	
	Regulatory	Goal	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20		\$1.24	\$1.24			
Water Quality	Turbidity - NTU	<.10	Act	0.05	0.06	0.05	0.05				0.05	-49.27%	0.05	0.05	0.05	0.05	

The categories are capacity-weighted averages, except treated water delivered (totals). Goals are next to shaded areas. Est. 23 MG lost 12/23/13 due to main break.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

NORTHEAST WASTEWATER TREATMENT PLANT & BIOGAS COGENERATION FACILITY																	
Function	Service Level Measures	Unit of Measurement		Goal		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	200*	166	154	147	138				151.17	151	149.25	175.83	155.25
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	95%*	79%	73%	70%	66%				72.00%	72%	71.25%	84.5%	74.7%
Regulatory Effluent Requirements	CBOD5	mg/l	≤	30/25	12	3	4	4	4				4	4	3	5.4	5.8
	Suspended Solids	mg/l	≤	30	15	3	5	4	3				4	3	3	7.5	6
	Fecal Coliform	#/100 ml	≤	200	150	25	16	11	10				16	28	23	27.5	36
	# NPDES Permit Violations	number		0	0	0	0	0	0				0	No Permit 0	Violations 0	in these 0	Periods. 0
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$374,621	\$396,020	\$387,765	\$413,353				28.87% \$1,571,758	\$398,487	\$1,589,484	\$4,688,030	\$4,579,305
		\$			Goal	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$5,444,326				
Overtime* Fiscal Year to Date.	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A				N/A	66.3%	66.3%	66.1%	45.3%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A				N/A	12.6%	12.6%	12.8%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A	N/A				N/A	17.1%	17.1%	17.2%	17.7%
Chlorine Minimization Program		lb/MG		N/A		6.81	7.51	7.37	7.12				7.20	28,039	41,212	34,105	28,658
					7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	47,600	47,600		
	HYPO Dosage	lb/Mo.		N/A		34,994	35,800	32,533	30,389				33,429	6.00	9.06	6.61	6.08
	Cost per MGD	Dollar / MG		N/A		\$4.89	\$5.39	\$5.29	\$5.12				\$5.17	\$4.31	\$6.51	\$4.92	\$4.37
	TRC - Chlorine Residuals	mg/l	≤	0.50	0.30	0.22	0.19	0.22	0.25				0.22	0.22	0.21	0.25	0.23
Sludge Feed to BRC		Dry Tons		N/A		2,464	2,893	2,231	2,036				9,624	2,019	8,779	26,479	24,672
		MG		N/A		28.11	27.73	24.37	24.83				26.26	22.79	22.58	25.07	24.87
		% Total Solids		N/A	≥2%	2.28	2.50	2.23	2.02				2.26	2.47	2.70	2.43	2.23
*Estimate, not goal.																	
Biogas	Net Electrical Power Generated		-----	kWh	3,700,998	3,757,703	2,493,962	2,129,237				12,081,900	Facility not	yet in	22,206,967	N/A	
	Average Net Electrical Power Generated		-----	kWh	-----	-----	-----	-----	-----	-----	-----	3,020,475		operation.	3,172,423.86	N/A	
Cogeneration	Biogas Used		-----	mmcf	30.55	33.05	34.04	35.19				132.83			222	N/A	
	Average Biogas Used		-----	mmcf	-----	-----	-----	-----	-----	-----	-----	33.21			32	N/A	
Facility	Supplemental Natural Gas Purchased		-----	mmcf	17.37	15.59	5.86	0.068				38.89			75	N/A	
	Avg. Supple. Natural Gas Purchased		-----	mmcf	-----	-----	-----	-----	-----	-----	-----	9.72			11	N/A	

WASTEWATER TREATMENT PLANTS - SOUTHEAST																	
Function	Service Level Measures	Unit of Measurement	Goal		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual	
			Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Flow	Avg. Monthly Flow	MGD		N/A	100*	78	73	68	71				72.33	68	74.50	80.83	77.67
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	89.3%*	69%	65%	61%	63%				64.40%	60%	66.25%	72%	70%
Regulatory Effluent Requirements	CBOD	mg/l	≤	30	9	6	6	7	6				6	9	7	6.75	7
	Suspended Solids	mg/l	≤	30	9	5	5	5	5				5	6	5	5.58	7
	Fecal Coliform # NPDES Permit Violations	#/100 ml	≤	200	100	13	14	12	9				12	27	28	17.92	21
		number		0	0	0	0	0	0				0	0	0	0	0
Labor Costs	Class 100 Expenditures	\$			Actual	\$207,879	\$219,945	\$214,416	\$225,887				\$868,127	\$215,252	\$890,786	\$2,558,602	\$2,637,365
		\$			Goal	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249		\$3,098,988	\$292,242	\$3,506,904		
	Treatment Cost	dollar / MG				\$86	\$98	\$105	\$103				\$98				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A				N/A	54.9%	54.9%	50.7%	44.4%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A				N/A	14.2%	14.2%	14.8%	13.8%
	Total Overtime	% of base		N/A	17%	N/A	N/A	N/A	N/A				N/A	20.0%	20.0%	20.0%	18.2%
Chlorine Minimization Program		lb/month			Actual	16,353	12,876	12,595	11,298				13,281	10,687	13,017	11,991	12,414
	HYPO - Dosage	lb/MG				5.50	6.78	5.72	6.17	5.16			5.96	5.11	5.67	4.92	5.38
	Cost per MGD IRC - Chlorine	Dollar / MG			Actual	\$4.87	\$4.11	\$4.43	\$3.71				\$4.28	\$4.31	\$4.23	\$3.55	\$3.86
	Residuals	mg/l	≤	0.05	0.20	0.22	0.21	0.22	0.22				0.22	0.16	0.18	0.19	0.17

\*Estimate vs. goal.

\*1 Fiscal year to date.

WASTEWATER TREATMENT PLANTS - SOUTHWEST																	
Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	200*	163	152	143	144				150.66	151	158	176.17	161.50
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	100%*	81%	76%	72%	72%				75.15%	75%	78.75%	88.0%	80.7%
Regulatory Effluent Requirements	CBOD	mg/l	≤	25	9	3	2	3	3				3	2	2	4.3	4.5
	Suspended Solids	mg/l	≤	30	9	4	4	5	4				4	4	4	6.08	5
	Fecal Coliform	#/100 ml	≤	200	100	41	39	27	24				33	18	27	21.2	41
	# NPDES Permit Violations	number		0	0	0	0	0	0				0	0	0	0	0
Labor Costs	Expenditures	\$		N/A		\$403,737	\$405,096	\$401,200	\$432,726				\$1,642,759	\$384,478	\$1,499,621	\$4,621,338	\$4,547,466
		\$			Goal	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$5,452,773				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A				N/A	33.5%	33.5%	33.8%	35.1%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A				N/A	16.5%	16.5%	15.8%	16.3%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A	N/A				N/A	18.8%	18.8%	18.2%	18.8%
Chlorine Minimization Program*2	HYPO - Dosage	lb/month		N/A		39,274	36,883	35,473	34,588				36,555	28,039	36,048	41,346	36,620
					Goal	6	6	6	6	6	6	6	6				
		lb/MG			6.00	7.80	7.83	8.26	7.73				7.90	6.00	7.41	7.69	7.47
	Cost per MGD	Dollar / MG		N/A	\$8.00	\$10.74	\$10.78	\$11.37	\$10.64				\$10.88	\$4.31	\$9.23	\$10.42	\$10.30
	TRC - Chlorine Residuals	mg/l	≤	1	<0.50	0.08	0.08	0.09	0.07				0.08	0.07	0.08	0.13	0.09
Sludge Feed to BRC		Dry Tons		N/A		2,423	2,478	2,849	2,826				10,576	2,999	10,338	31,936	27,870
					Goal								#DIV/0!				
		MG		N/A	33.00	26.78	23.55	27.81	24.83				25.74	22.79	23.21	27.95	27.63
		% Total Solids		≥	2%	2.40	2.63	2.52	2.02				2.39	2.47	2.82	2.53	2.25

\*1 Fiscal year to date.

\*2 Chlorine usage has been phased out, replaced by Sodium HYPO.

ALL WASTEWATER TREATMENT PLANTS																	
Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	N/A	407.00	378.58	358.28	352.77				374.16	370.00	381.75	432.83	394.42
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	N/A	77.97%	72.53%	68.64%					73.04%	70.88%	73.13%	82.92%	76%
Regulatory Effluent Requirements	CBOD*	mg/l	≤	25	10.5	3	3	3					3.1	7.5	5.8	4.8	5.2
	Suspended Solids	mg/l	≤	30	11.00	4	5	4					4.4	4.3	4.3	6.4	6.0
	Fecal Coliform	#/100 ml	≤	200	117	26	23	17					22.1	24.3	25.8	22.2	32.7
	# NPDES Permit Violations	number		0	0	0	0	0					0	0	0	0	0.0
	Class 100 Expenditures	\$		N/A	Actual	\$986,237	\$1,021,060	\$1,003,381					21.67%				
		\$		N/A	Goal	\$1,157,583	\$1,157,584	\$1,157,585	\$1,157,583	\$1,157,583	\$1,157,583	\$1,157,583	\$3,010,678	\$998,217	\$3,979,891	\$11,867,970	\$11,764,136
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A					N/A			49.8%	41.6%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A					N/A			14.4%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A					N/A			18.2%	18.2%
Chlorine Minimization Program		lb/month		N/A		55,634	49,767	48,076					51,159	66,765	90,276	87,441	41,072
	HYPO Dosage	lb/MG		N/A	7.5	7.13	7.02	7.26					7.14	5.70	7.38	6.41	NA
	Cost per MGD	Dollar / MG		N/A	\$6.41	\$6.83	\$6.76	\$7.03					\$6.88	\$4.31	\$6.65	\$6.30	\$6.18
	TRC - Chlorine Residuals	mg/l	≤	1.00	0.23	0.17	0.16	0.18					0.17	0.15	0.16	0.19	0.16
		Dry Tons		N/A	N/A	4,887	5,370	5,080					15,337	5,018	19,117	58,415	52,542
Sludge Feed to BRC		MG		N/A	60.30	54.89	51.28	0.00					35.39	45.58	45.79	53.01	52.50
		% Total Solids		N/A	2.20	2.34	2.56	0.00					1.63	2.47	2.76	2.48	2.24

\*NE and SW only - SE measures BOD.

\*1 Fiscal year to date.



**SYNAGRO (BIOSOLIDS RECYCLING CENTER)**															
Measures		Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Percent Cake	Northeast	percent	Actual	27.2%	27.0%	27.3%	25.8%				26.83%	28.6%	29.45%	29.13%	27.81%
			25%	25%	25%	25%	25%	25%	25%	25%	25.00%	30%	30%		
	Southwest	percent	Actual	28.0%	28.3%	28.6%	27.7%				28.15%	30.5%	31.0%	30.70%	28.72%
			25%	25%	25%	25%	25%	25%	25%	25%	25.00%	30%	30%		
Percent Recovery	Northeast	percent	90%	92.1%	92.8%	89.0%	92.3%				91.55%	85.8%	86.6%	94.90%	91.01%
	Southwest	percent	90%	92.1%	92.8%	89.0%	92.3%				91.55%	85.8%	86.6%	94.90%	91.01%
Biosolids Processing	Dry Tons	dry tons	Actual	4,887	5,370	5,080	4,861				20,198	5,018	19,117	55,046	52,541
	Processed		5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	66,000				
Biosolids Utilization	Dry Tons Utilized	dry tons*3	Actual	4,902	5,030	4,563	4,563				19,058	4,982	18,997	51,716	52,790
			5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	66,000				

\*\* Biosolids Recycling Center is operated by Synagro, as of 10/11/2008.

\*1 Fiscal year to date.

\*2 Includes all operating costs and is calculated on a yearly basis.

\*3 Includes stockpiled material from previous FY.

WATER REVENUE BUREAU PERFORMANCE SUMMARY															
			FISCAL YEAR 2015									FY '14	FY '14	FY '14	FY '13
Performance Measure	Unit of Measurement	Projected	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	Current Month	YTD or Mo. Avg.	Year End Actual	Year End Actual	
CUSTOMER METER READING															
Attempted AMR readings (Itron)	number of meters	484,050	486,112	486,283	486,440	486,608				486,361	484,212	483,755	484,650	481,315	
Actual AMR readings (Itron)	number of meters		447,147	474,962	475,020	474,988									
Adjusted AMR Read Success Rate	% of meters read	96.8%	92.0%	97.7%	97.7%	97.6%				96.23%	98.0%	98.02%	97.97%	97.82%	
Itron is penalized if the adjusted AMR meter read success rate is below 99.0%															
Actual Reads															
Reads-all categories	# of meters		447,433	475,250	475,314	475,261				1,873,258			8,469	18,215	
Number of billed accounts	# of meters		550,374	554,992	547,318	550,000				550,671			4.83%	9.51%	
Of Bills based on actual reads	% of mtrs read		81.3%	85.6%	86.8%	86.4%				85%			\$76,068	\$353,086	
BILLED WATER CONSUMPTION															
Average Daily Billed Water Consumption*1											MGD	MGD	MGD	MGD	
Small Meters (5/8", 3/4")	CCF		2,868,496	2,919,225	2,858,762					2,882,161.0	64.7	69.5	70.0	72.4	
Large Meters (1-inch & larger)	CCF		2,747,652	2,459,579	2,961,867					2,723,032.7	58.6	66.4	60.9	61.6	
Wholesale Export Sales Volume	CCF		188,068	206	156					62,810.0	11.3	10.4	11.0	10.8	
Total Water Consumption	CCF		5,804,216	5,379,010	5,820,785					5,668,003.7	134.6	146.4	141.9	144.8	
City Government	CCF		561,117	545,841	709,573					605,510.3	9.2	11.4	10.4	8.9	
PAYMENT PATTERNS*2															
30 Day Pattern	% of accounts...										N/A	67.55%	67.77%	68.44%	
60 Day Pattern	paid by due date	68.28%	69.12%	68.88%	68.49%	70.27%				69.19%	N/A	17.00%	15.24%	16.95%	
90 Day Pattern	paid 60 days from bill	17.80%	15.93%	14.03%	14.33%	14.86%				14.79%	N/A	4.56%	3.80%	4.10%	
	paid 90 days from bill	4.86%	4.22%	4.26%	4.30%	4.06%				4.21%	N/A				
Total	paid within 90 days	90.94%	87.26%	87.84%	87.72%					88.19%	N/A	89.11%	86.81%	89.49%	
CUSTOMER SERVICE															
Inbound Telephone Calls										Average					
Calls Offered*3	no. of calls	23,824	35,281	29,617	37,014	28,846				130,758	27,115	106,648	310,976	265,421	
Response Rate	percent answered	87%	99%	99%	99%	100.23%				99.40%	97.0%	97.5%	98.15%	90.75%	
Average Waiting Time	minutes:seconds	05:37	12:51	17:23	18:20	19:15					1:17	2:13		05:21	
										Average					
Walk-In Customer Service										7,969					
Walk-in Customers	# of customers served	8,340	8,237	7,389	8,174	8,076				31,876	8,959	37,272	96,146	99,689	
Average Waiting Time	minutes:seconds	06:34	14:50	13:49	13:01	12:45				13:53	15:14	19:56	15:49	13:23	
										Average					
Correspondence										809					
Letter Received	# of letters received	561	774	685	1,054	721				3,234	1037	3615	9,824	11,203	
										Average					
Low Income Assistance Program										3,008					
Total Applications Received	# of applications	2,557	2,940	2,581	3,046	3,463				12,030	3080	9630	32,894	32,209	
Payment Agreements	% of total applications	21.0%	22.04%	22.32%	16.71%	19.46%				19.50%	17.73%	18.04%	20.55%	19.51%	

\*1 Includes effects of consumption adjustments made to various accounts for billing purposes, and consumption registered at non-billed accounts, fire service accounts, and sewer only accounts

\*2 Refers to bills issued in that month(30 days = percent of customers who paid one month after bill was issued, 60 days = percent of customers who paid two months after bill was issued, etc.)

\*3 Calls Received was renamed to Calls Offered to more accurately reflect that this measure tracks total calls into the telephone system.

# MONTHLY MANAGERS' REPORT



AND



For the period ending  
30-Nov-14

This report is preliminary, subject to revision & not an official statement of the City of Philadelphia Water Department or Water Revenue Bureau. Published November 30, 2014.

## PWD Vision

To be America's model 21<sup>st</sup> Century urban water utility – one that fully meets the complex responsibilities and opportunities of our time and our environment.

## Mission

Provide the Greater Philadelphia region with integrated water, wastewater, and stormwater services.

Protect public health by always delivering PWD's customers the highest quality of drinking water at a competitive and affordable cost.

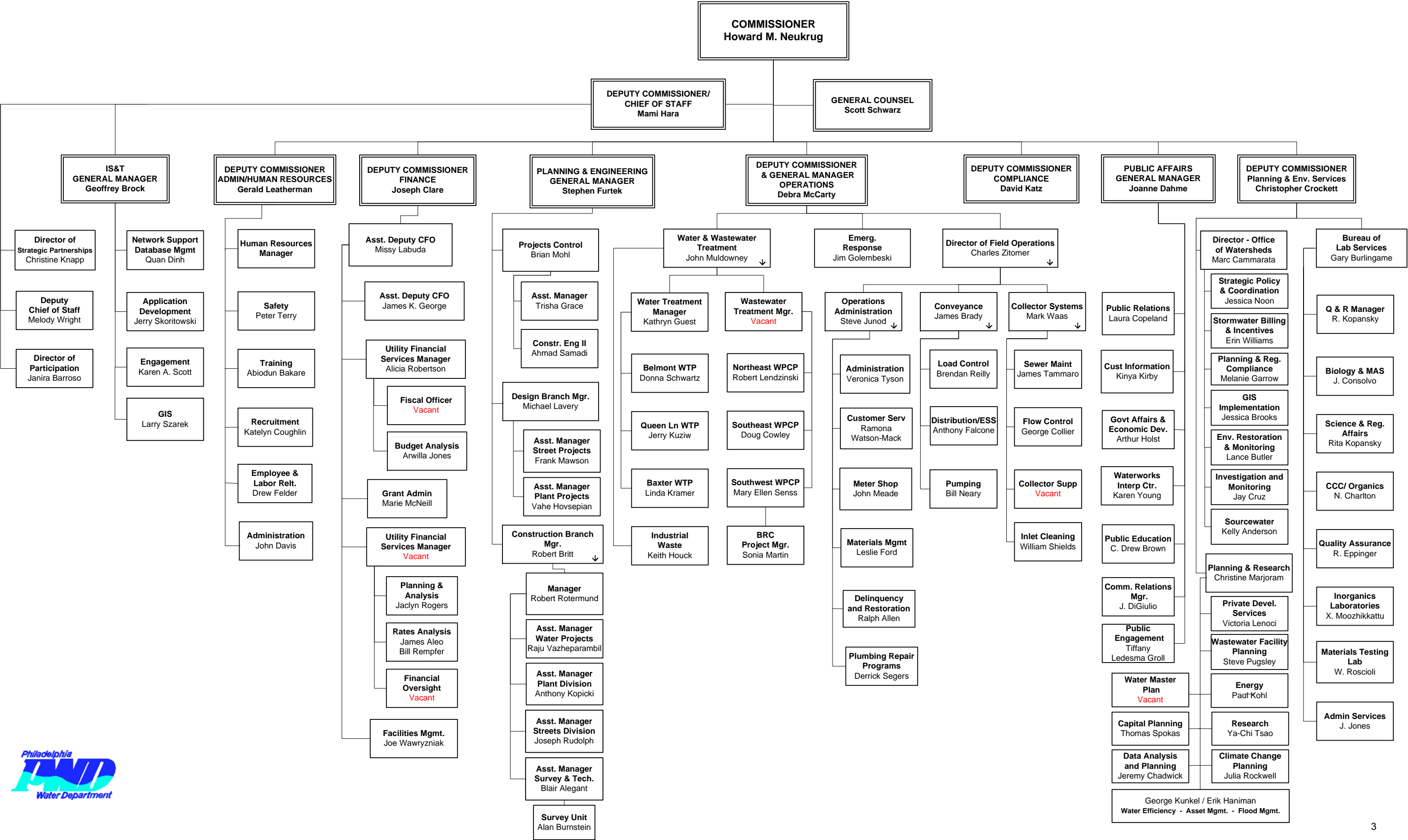
Protect the environment by managing and treating the region's wastewater and stormwater, protecting and advocating for rivers and streams and their watersheds, and protecting sources of drinking water.

Support the sustainable growth of Philadelphia and its residents, communities, businesses, and industry as well as the financial well-being of the utility.

Continue to be America's most innovative utility with a constant focus on quality, efficiency, customer service, and affordability.

# Philadelphia Water Department

11/13/2014



## **Fiscal Year End 2014 Fact Sheet**

Total # of PWD FT employees – 1,967.

Total active water & wastewater accounts – 473,800.

Total average active residential (non-apartment) accounts – 398,000.

Total wholesale water (2) & wastewater (10) contracts – 12.

Phila. water service area – 134.1 sq. mi. (2013 census) Wholesale water service area – 101.35+ sq. mi. Bucks Co. (& Co. customers) – 92.6 sq. mi. Aqua Pa. - Mont. Co. - Cheltenham Township. - 8.75 sq. mi., (+ portion of Delaware Co.). Ttl. pop. – 1,765,165. Phila. - 1,553,165 (2013 census est.), Bucks Co. (est.) -155,000. Mont. Co. - Cheltenham Township - 36,793. Delaware Co. (portion) 20,207 (est.). Raw water (surface) sources – Delaware Riv. – 58%, Schuylkill Riv. – 42%. (33 River miles & 354 stream miles.)

### **Water Treatment, Storage & Transmission**

Design rated cap. of all 3 water tmt. plants – 546 MGD. DRBC river withdrawal limit - 648 MGD. Max. cap. of all 3 water tmt. plants – 680 MGD. 1801- Water service began (Centre Sq. & Schuylkill pumps). 1815 – Fairmount Waterworks opens, Jonval turbines start 1872 & facility deactivated – 1911. 1903 – Slow sand filtered water tmt. began. 1914- Chlorinated water service started. 1959 – Rapid sand filtration tmt. began.

Total raw & treated water storage design capacity – 1,065.4 MG.

Total in-plant raw water storage design capacity – 460.5 MG.

Subtotal – Treated in-plant & basin/tank design capacity – 604.9 MG.

Total in-plant treated water storage design capacity – 333.9 MG.

Total other basin/tank treated water retention design capacity – 271 MG.

Total raw water pumping capacity - 3 stations – 850 MGD. 6 primary pumping stations – 594 MGD.

Total treated water pumping capacity – 822.8 MGD. 6 booster pumping stations – 228.8 MGD.

### **Water Infrastructure**

Total water system piping miles - 3,176. Total # of valves – 91,957. Main mileage replaced – 23

Total # of hydrants – 25,364. Total # of hydrants with center compression locks – 16,112

1801- Wood pipe/iron connectors. 1819 - Cast iron pipe. Today – Cast, ductile iron, steel, concrete pipes.

### **Wastewater Treatment & Infrastructure**

Total wastewater service area – Phila. – 134.1 sq. mi., Suburban area – 230 sq. mi.

Total pop. – 2,303,165. Phila. 1,553,165 (2013 census est.) & Suburban counties, 750,000. (Census + est.)

By 1899, approx. 800 miles of sanitary & storm sewers were in service. 1912 – Limited scale primary wastewater treatment began (Pennypack). 1923 – Large scale (NE) primary ww. treatment started. 1970's-80's – All plants upgraded to secondary treatment. Design rated capacity of all 3 wastewater treatment plants – 522 MGD. Maximum capacity of all 3 wastewater treatment plants – 1,044 MGD

Total collector system piping miles – 3,716.

Sanitary sewer miles – 762.

Stormwater conduit (sewer) miles – 737.

# of wastewater pumping stations – 16

# of manholes – 94,116. # of stormwater inlets – 72,679. # of intercepting chambers – 199.

# CSO chambers – 174.

Sewers reconstructed & lined – 6.6 miles.

Force mains, inlet & vent pipe miles -- 362.

Combined sewer miles – 1,855.

# of stormwater pumping stations - 3.

# of intercepting chambers – 199.

# CSO Flood relief chambers – 25.

### **PBS/Synagro – (Former Biosolids Recycling Center)**

Ocean biosolids disposal ended - 1980. Centralized PWD dewatering facility completed - 1989.

Dewatering design rated capacity – 185 dry tons/day. Synagro contract operation of dewatering facility - 2008. Synagro construction of new drying & pelletizing operation completed - Jan. 2012. Pelletization facility design rated capacity – 220 dry tons/day. Drying facility operational - Feb. 2012, producing Class A pellets. Class B biosolids production ended Feb. 2012 (including multi-state strip mine reclamation, landfill/agriculture application programs). 58,044 dry tons utilized in FY 2013.

### Water Department Quarterly Managers Report Metrics

<div> <p><b>Millions of Gallons of Treated Water</b></p> <p>90,213      22,072      97,920</p> <p>FY14      FY15      FY15 Initial Target</p> </div>			Performance Measure	FY14 Q1	FY15 Q1	Change	FY14	FY15	FY15 Initial Target	Target Met	Comments / Explanation
			Millions of Gallons of Treated Water		22,072	-4.2%	90,213	22,072	97,920	no	Output meets customer demand & maintains appropriate system-wide water pressure.
			Percent of Time Philadelphia's Drinking Water Met or Surpassed State & Federal Standards	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	yes	
			Miles of Pipeline Surveyed for Leakage	269	221	-17.8%	775	221	1,130	no	Leak Detection Unit is short one daytime crew & the referral workload is higher than usual.
			Water Main Breaks Repaired		116	-12.1%	969	116	905	yes	Objective is to minimize number of main breaks.
			Average Time to Repair a Water Main Break upon Crew Arrival at Site (Hours)	5.7	6.8	19.3%	6.175	6.8	< 8.0	yes	
			Percent of Hydrants Available	99.6%	99.7%	0.1%	99.7%	99.7%	99.7%	yes	
			Number of Storm Drains Cleaned	25,037	26,411	5.5%	94,653	26,411	111,444	no	Group output 1,374 higher than corresponding FY '14 period, with same number of staff vacancies.
			Acres of Watershed Plans Approved	161	228.2	41.7%	385	228.2	240	yes	
			Resultant Watershed Stormwater Flow Reduction (Million Gallons)	153	216.8	41.7%	367	216.8	228	yes	

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## **Budget Update**

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**Div 2806 Human Resources and Administration**  
as of Nov 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	47,000.00	9,830.83	0.00	9,830.83	37,169.17
	0101	PERM FULL TIME-CIVILIAN 0101	1,502,691.00	549,531.66	0.00	549,531.66	953,159.34
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	37,583.67	0.00	37,583.67	(37,583.67)
	0121	TEMPORARY/SEASONAL 0121	3,000.00	0.00	0.00	0.00	3,000.00
	0161	OVERTIME-CIVILIAN 0161	42,000.00	16,803.54	0.00	16,803.54	25,196.46
		01 PERSONAL SERVICES	1,594,691.00	613,749.70	0.00	613,749.70	980,941.30
02	201	CLEANING AND LAUNDERING 0201	0.00	498.90	0.00	498.90	(498.90)
	0202	JANITORIAL SERVICES 0202	0.00	0.00	1,396.00	1,396.00	(1,396.00)
	0210	POSTAGE 0210	120,000.00	0.00	0.00	0.00	120,000.00
	0211	TRANSPORTATION 0211	35,100.00	499.39	0.00	499.39	34,600.61
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	10,500.00	0.00	0.00	0.00	10,500.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	2,000.00	250.00	0.00	250.00	1,750.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	2,147,000.00	128,706.22	802,683.78	931,390.00	1,215,610.00
	0255	DUES 0255	6,100.00	185.00	0.00	185.00	5,915.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	53,200.00	2,890.00	0.00	2,890.00	50,310.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	528,000.00	87,053.00	169,964.00	257,017.00	270,983.00
	0285	RENTS 0285	110,000.00	11,530.39	47,149.81	58,680.20	51,319.80
		02 PURCHASE OF SERVICES	3,011,900.00	231,612.90	1,021,193.59	1,252,806.49	1,759,093.51
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,800.00	1,132.12	0.00	1,132.12	8,667.88
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	35,700.00	8,563.25	2,710.97	11,274.22	24,425.78
	0310	ELECTRICAL AND COMMUNICATION 0310	2,500.00	99.84	650.16	750.00	1,750.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	0.00	1,500.00	1,500.00	(1,500.00)
	0312	FIRE FIGHTING AND SAFETY 0312	500.00	1,199.71	0.00	1,199.71	(699.71)
	0317	HOSPITAL AND LABORATORY 0317	35,700.00	142.56	3,889.50	4,032.06	31,667.94
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	100.00	1,950.09	0.00	1,950.09	(1,850.09)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	132,500.00	4,029.37	6,925.40	10,954.77	121,545.23
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	200,000.00	0.00	20,000.00	20,000.00	180,000.00
	0325	PRINTING 0325	40,000.00	0.00	0.00	0.00	40,000.00
	0326	RECREATIONAL AND EDUCATIONAL 0326	0.00	462.00	0.00	462.00	(462.00)
		03 MATERIALS AND SUPPLIES	456,800.00	17,578.94	35,676.03	53,254.97	403,545.03
04	0411	GENERAL EQUIPMENT AND MACHINERY 0411	2,600.00	0.00	0.00	0.00	2,600.00
	0417	HOSPITAL AND LABORATORY 0417	1,500.00	33,266.36	0.00	33,266.36	(31,766.36)
	0420	OFFICE EQUIPMENT 0420	0.00	179.17	1,724.00	1,903.17	(1,903.17)
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	15,000.00	0.00	0.00	0.00	15,000.00
	0430	FURNITURE AND FURNISHINGS 0430	353,000.00	0.00	0.00	0.00	353,000.00
		04 EQUIPMENT	372,100.00	33,445.53	1,724.00	35,169.53	336,930.47
05	0504	MERITORIOUS AWARDS 0504	100,000.00	0.00	0.00	0.00	100,000.00
		05 CONTRIBUTIONS, INDEMNITIES, REFDS, TAXES	100,000.00	0.00	0.00	0.00	100,000.00
		<b>Div 2806 HUMAN RESOURCES</b>	<b>5,535,491.00</b>	<b>896,387.07</b>	<b>1,058,593.62</b>	<b>1,954,980.69</b>	<b>3,580,510.31</b>

**Div 2807 Finance**  
as of Nov 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	243,000.00	0.00	0.00	0.00	243,000.00
	0101	PERM FULL TIME-CIVILIAN 0101	7,651,973.00	2,868,178.40	0.00	2,868,178.40	4,783,794.60
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	334,503.96	0.00	334,503.96	(334,503.96)
	0121	TEMPORARY/SEASONAL 0121	80,000.00	38,374.21	0.00	38,374.21	41,625.79
	0161	OVERTIME-CIVILIAN 0161	719,500.00	276,872.69	0.00	276,872.69	442,627.31
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	5,000.00	0.00	0.00	0.00	5,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	33,000.00	10,514.61	0.00	10,514.61	22,485.39
	0181	SHIFT 0181	18,000.00	5,505.42	0.00	5,505.42	12,494.58
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	2,984.99	0.00	2,984.99	(2,984.99)
<b>01 PERSONAL SERVICES</b>			<b>8,750,473.00</b>	<b>3,536,934.28</b>	<b>0.00</b>	<b>3,536,934.28</b>	<b>5,213,538.72</b>
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	848.90	875.00	1,723.90	1,276.10
	0202	JANITORIAL SERVICES 0202	1,500.00	0.00	0.00	0.00	1,500.00
	0209	TELEPHONE 0209	0.00	26.10	0.00	26.10	(26.10)
	0211	TRANSPORTATION 0211	31,000.00	15,671.26	0.00	15,671.26	15,328.74
	0213	EMPLOYEE RELOCATION EXPENSES 0213	0.00	7,200.00	0.00	7,200.00	(7,200.00)
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	5,000.00	81.00	0.00	81.00	4,919.00
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,500.00	0.00	0.00	0.00	1,500.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	16,585,000.00	1,370,087.21	10,991,073.75	12,361,160.96	4,223,839.04
	0253	LEGAL SERVICES 0253	480,000.00	0.00	280,000.00	280,000.00	200,000.00
	0255	DUES 0255	111,000.00	24,216.27	0.00	24,216.27	86,783.73
	0256	SEMINAR AND TRAINING SESSIONS 0256	110,000.00	11,486.34	0.00	11,486.34	98,513.66
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	400,000.00	83,905.79	155,436.21	239,342.00	160,658.00
	0258	COURT REPORTERS 0258	60,000.00	0.00	0.00	0.00	60,000.00
	0259	ARBITRATION FEES 0259	500,000.00	61,429.00	0.00	61,429.00	438,571.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	2,583,600.00	425,202.69	1,580,723.49	2,005,926.18	577,673.82
	0264	ABATEMENT OF OTHER NUISANCES 0264	0.00	4,143.40	53,856.60	58,000.00	(58,000.00)
	0280	INSURANCE AND OFFICIAL BONDS 0280	30,000.00	104,185.68	0.00	104,185.68	(74,185.68)
02	0285	RENTS 0285	5,000.00	7,212.72	19,137.03	26,349.75	(21,349.75)
	0295	PURCHASE SERVICES-IMPREST ADVANCES 0295	0.00	625.55	7,374.45	8,000.00	(8,000.00)
<b>02 PURCHASE OF SERVICES</b>			<b>20,906,600.00</b>	<b>2,116,321.91</b>	<b>13,088,476.53</b>	<b>15,204,798.44</b>	<b>5,701,801.56</b>
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	1,902.24	0.00	1,902.24	(1,902.24)
	0301	AGRICULTURAL AND BOTANICAL 0301	1,000.00	0.00	0.00	0.00	1,000.00
	0304	BOOKS AND OTHER PUBLICATIONS 0304	7,200.00	3,178.43	176.92	3,355.35	3,844.65
	0305	BUILDING AND CONSTRUCTION 0305	403,500.00	46,885.29	59,575.33	106,460.62	297,039.38
	0307	CHEMICALS AND GASES 0307	5,000.00	0.00	2,481.00	2,481.00	2,519.00
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	21,500.00	0.00	8,232.80	8,232.80	13,267.20
	0310	ELECTRICAL AND COMMUNICATION 0310	78,800.00	63,913.52	46,566.95	110,480.47	(31,680.47)
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	27,500.00	1,168.31	5,000.00	6,168.31	21,331.69
	0312	FIRE FIGHTING AND SAFETY 0312	8,000.00	0.00	3,000.00	3,000.00	5,000.00
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	0.00	4,400.00	4,400.00	5,600.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	62,000.00	3,668.27	7,002.00	10,670.27	51,329.73
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	10,000.00	999.80	123.07	1,122.87	8,877.13
	0320	OFFICE MATERIALS AND SUPPLIES 0320	57,400.00	7,250.01	41,999.99	49,250.00	8,150.00
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	25,000.00	0.00	0.00	0.00	25,000.00
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	100,750.00	9,658.53	57,194.31	66,852.84	33,897.16
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	67,000.00	7,372.68	4,627.32	12,000.00	55,000.00
	0325	PRINTING 0325	310,300.00	0.00	0.00	0.00	310,300.00
<b>03 MATERIALS AND SUPPLIES</b>			<b>1,194,950.00</b>	<b>145,997.08</b>	<b>240,379.69</b>	<b>386,376.77</b>	<b>808,573.23</b>
04	0411	GENERAL EQUIPMENT AND MACHINERY 0411	8,000.00	787.00	0.00	787.00	7,213.00
	0418	JANITORIAL AND LAUNDRY 0418	5,000.00	0.00	0.00	0.00	5,000.00
	0420	OFFICE EQUIPMENT 0420	9,500.00	5,651.50	0.00	5,651.50	3,848.50
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	33,000.00	5,745.31	24,899.69	30,645.00	2,355.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	300.00	0.00	0.00	0.00	300.00
	0430	FURNITURE AND FURNISHINGS 0430	3,000.00	5,080.00	0.00	5,080.00	(2,080.00)
<b>04 EQUIPMENT</b>			<b>58,800.00</b>	<b>17,263.81</b>	<b>24,899.69</b>	<b>42,163.50</b>	<b>16,636.50</b>
08	0801	PAYMENTS TO GENERAL FUND 0801	14,000,000.00	0.00	0.00	0.00	14,000,000.00
	0804	PAYMENTS TO CAPITAL PROJECTS FUND 0804	20,697,000.00	0.00	0.00	0.00	20,697,000.00
	0811	PAYMENTS TO WATER RESIDUAL FUND 0811	28,363,000.00	0.00	0.00	0.00	28,363,000.00
	0813	PAYMENTS TO WATER RATE STAB 0813	3,905,000.00	0.00	0.00	0.00	3,905,000.00
<b>08 PAYMENTS TO OTHER FUNDS</b>			<b>66,965,000.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>66,965,000.00</b>
<b>Div 2807 FINANCE</b>			<b>97,875,823.00</b>	<b>5,816,517.08</b>	<b>13,353,755.91</b>	<b>19,170,272.99</b>	<b>78,705,550.01</b>

**Div 2808 Planning and Engineering**  
as of Nov 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	35,000.00	0.00	0.00	0.00	35,000.00
	0101	PERM FULL TIME-CIVILIAN 0101	997,438.00	370,043.84	0.00	370,043.84	627,394.16
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	33,780.40	0.00	33,780.40	(33,780.40)
	0121	TEMPORARY/SEASONAL 0121	125,000.00	35,599.95	0.00	35,599.95	89,400.05
	0161	OVERTIME-CIVILIAN 0161	13,000.00	241.42	0.00	241.42	12,758.58
<b>01 PERSONAL SERVICES</b>			<b>1,170,438.00</b>	<b>439,665.61</b>	<b>0.00</b>	<b>439,665.61</b>	<b>730,772.39</b>
02	0201	CLEANING AND LAUNDERING 0201	1,400.00	70.00	175.00	245.00	1,155.00
	0211	TRANSPORTATION 0211	18,500.00	12,549.11	0.00	12,549.11	5,950.89
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	74,500.00	16,031.83	0.00	16,031.83	58,468.17
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	300,000.00	87,210.62	0.00	87,210.62	212,789.38
	0255	DUES 0255	5,000.00	2,321.00	0.00	2,321.00	2,679.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	21,000.00	1,543.00	0.00	1,543.00	19,457.00
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	50,000.00	0.00	0.00	0.00	50,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	22,500.00	10,347.33	4,385.75	14,733.08	7,766.92
<b>02 PURCHASE OF SERVICES</b>			<b>492,900.00</b>	<b>130,072.89</b>	<b>4,560.75</b>	<b>134,633.64</b>	<b>358,266.36</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	13,000.00	670.53	176.92	847.45	12,152.55
	0305	BUILDING AND CONSTRUCTION 0305	500.00	1,751.53	0.00	1,751.53	(1,251.53)
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	0.00	459.18	0.00	459.18	(459.18)
	0310	ELECTRICAL AND COMMUNICATION 0310	500.00	0.00	0.00	0.00	500.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	412.00	0.00	412.00	(412.00)
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	500.00	447.88	0.00	447.88	52.12
	0317	HOSPITAL AND LABORATORY 0317	0.00	0.00	123.96	123.96	(123.96)
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	0.00	0.00	533.75	533.75	(533.75)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	21,000.00	711.16	5,210.24	5,921.40	15,078.60
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	500.00	0.00	0.00	0.00	500.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	44,000.00	1,055.41	0.00	1,055.41	42,944.59
	0325	PRINTING 0325	118,000.00	23,722.78	27,415.25	51,138.03	66,861.97
<b>03 MATERIALS AND SUPPLIES</b>			<b>198,000.00</b>	<b>29,230.47</b>	<b>33,460.12</b>	<b>62,690.59</b>	<b>135,309.41</b>
04	0420	OFFICE EQUIPMENT 0420	0.00	0.00	11,082.88	11,082.88	(11,082.88)
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	34,000.00	0.00	0.00	0.00	34,000.00
	0430	FURNITURE AND FURNISHINGS 0430	25,000.00	0.00	0.00	0.00	25,000.00
<b>04 EQUIPMENT</b>			<b>59,000.00</b>	<b>0.00</b>	<b>11,082.88</b>	<b>11,082.88</b>	<b>47,917.12</b>
<b>Div 2808</b>	<b>PLANNING &amp; ENGINEERING</b>		<b>1,920,338.00</b>	<b>598,968.97</b>	<b>49,103.75</b>	<b>648,072.72</b>	<b>1,272,265.28</b>

**Div 2809 Operations**  
as of Nov 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	731,500.00	133,010.16	0.00	133,010.16	598,489.84
	0101	PERM FULL TIME-CIVILIAN 0101	55,592,793.00	19,914,431.90	0.00	19,914,431.90	35,678,361.10
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	410,911.49	0.00	410,911.49	(410,911.49)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	3,346,477.16	0.00	3,346,477.16	(3,346,477.16)
	0111	PERM PART TIME 0111	0.00	1,954.80	0.00	1,954.80	(1,954.80)
	0121	TEMPORARY/SEASONAL 0121	377,000.00	122,730.17	0.00	122,730.17	254,269.83
	0141	SCHOOL CROSSING GUARDS 0141	0.00	(300.00)	0.00	(300.00)	300.00
	0151	REG 32-RATE 1 0151	0.00	401.62	0.00	401.62	(401.62)
	0161	OVERTIME-CIVILIAN 0161	11,719,600.00	4,261,195.52	0.00	4,261,195.52	7,458,404.48
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	17,800.00	9,488.62	0.00	9,488.62	8,311.38
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	456,100.00	128,454.56	0.00	128,454.56	327,645.44
	0181	SHIFT 0181	229,500.00	75,055.25	0.00	75,055.25	154,444.75
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	58,287.26	0.00	58,287.26	(58,287.26)
	<b>01 PERSONAL SERVICES</b>		<b>69,124,293.00</b>	<b>28,462,098.51</b>	<b>0.00</b>	<b>28,462,098.51</b>	<b>40,662,194.49</b>
02	0200	PURCHASE OF SERVICES CONTROL 0200	0.00	495.00	0.00	495.00	(495.00)
	0201	CLEANING AND LAUNDERING 0201	54,500.00	18,225.00	9,037.00	27,262.00	27,238.00
	0202	JANITORIAL SERVICES 0202	29,900.00	10,030.00	0.00	10,030.00	19,870.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	3,274,900.00	830,031.36	1,644,324.52	2,474,355.88	800,544.12
	0210	POSTAGE 0210	1,000.00	201.85	0.00	201.85	798.15
	0211	TRANSPORTATION 0211	25,300.00	6,483.05	0.00	6,483.05	18,816.95
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	68,000.00	7,561.00	0.00	7,561.00	60,439.00
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	250,000.00	35,000.00	24,000.00	59,000.00	191,000.00
	0220	ELECTRIC CURRENT-STRUCTURES/STREETS 0220	27,214,000.00	4,821,793.33	4,001,133.57	8,822,926.90	18,391,073.10
	0221	GAS SERVICES 0221	6,689,000.00	548,396.44	2,342,591.56	2,890,988.00	3,798,012.00
	0223	STREET LIGHTING 0223	0.00	2,341.52	0.00	2,341.52	(2,341.52)
	0230	MEALS-NON-TRAVEL & OFFIC ENTERTAIN 0230	1,000.00	68.26	0.00	68.26	931.74
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	3,632,100.00	1,195,708.93	1,781,314.60	2,977,023.53	655,076.47
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	200,000.00	0.00	0.00	0.00	200,000.00
	0255	DUES 0255	62,300.00	500.00	0.00	500.00	61,800.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	165,000.00	18,595.76	0.00	18,595.76	146,404.24
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	870,400.00	0.00	424,457.00	424,457.00	445,943.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	7,491,500.00	635,119.54	2,141,528.94	2,776,648.48	4,714,851.52
	0261	REPAVING REPAIRING & RESURF STREETS 0261	2,413,000.00	364,512.55	0.00	364,512.55	2,048,487.45
	0264	ABATEMENT OF OTHER NUISANCES 0264	8,655,000.00	1,113,606.46	5,070,393.54	6,184,000.00	2,471,000.00
	0266	MAINT/SUPPORT-COMPUTER HARDWARE/SOFT 0266	120,900.00	19,492.51	105,043.29	124,535.80	(3,635.80)
	0281	LEASE PAYMENTS-PHILA MUNICIPAL AUTH 0281	28,557,000.00	6,686,349.76	21,583,088.14	28,269,437.90	287,562.10
	0282	RENT/LEASE-PURCHASE COMPUTER EQUIP 0282	0.00	346.68	0.00	346.68	(346.68)
	0285	RENTS 0285	820,300.00	264,818.65	178,156.67	442,975.32	377,324.68
	<b>02 PURCHASE OF SERVICES</b>		<b>90,595,100.00</b>	<b>16,579,677.65</b>	<b>39,305,068.83</b>	<b>55,884,746.48</b>	<b>34,710,353.52</b>
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	524.78	0.00	524.78	(524.78)
	0301	AGRICULTURAL AND BOTANICAL 0301	28,700.00	964.00	140.86	1,104.86	27,595.14
	0304	BOOKS AND OTHER PUBLICATIONS 0304	20,100.00	500.00	0.00	500.00	19,600.00
	0305	BUILDING AND CONSTRUCTION 0305	2,171,000.00	338,315.50	458,225.49	796,540.99	1,374,459.01
	0307	CHEMICALS AND GASES 0307	23,668,950.00	7,623,794.36	14,234,454.84	21,858,249.20	1,810,700.80
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	317,500.00	140,774.04	94,580.47	235,354.51	82,145.49
	0309	CORDAGE AND FIBERS 0309	5,000.00	0.00	1,372.80	1,372.80	3,627.20
	0310	ELECTRICAL AND COMMUNICATION 0310	1,741,500.00	208,215.52	666,540.94	874,756.46	866,743.54
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	4,144,100.00	445,292.33	1,717,666.02	2,162,958.35	1,981,141.65
	0312	FIRE FIGHTING AND SAFETY 0312	1,650,700.00	563,404.87	781,737.70	1,345,142.57	305,557.43
	0314	FUEL -- HEATING AND LIGHTING 0314	242,500.00	0.00	107,028.00	107,028.00	135,472.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	493,000.00	36,201.03	121,915.86	158,116.89	334,883.11
	0317	HOSPITAL AND LABORATORY 0317	25,500.00	4,870.13	3,488.09	8,358.22	17,141.78
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	248,200.00	85,400.47	42,083.29	127,483.76	120,716.24
	0319	NAUTICAL AND AERONAUTICAL 0319	1,000.00	0.00	0.00	0.00	1,000.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	155,900.00	14,270.53	58,042.53	72,313.06	83,586.94
	0321	PARKING METER AND WATER METER 0321	327,000.00	36,375.00	263,625.00	300,000.00	27,000.00
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	419,900.00	42,685.50	118,245.53	160,931.03	258,968.97
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	3,508,500.00	596,973.98	813,569.12	1,410,543.10	2,097,956.90
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,350,000.00	159,312.64	329,437.68	488,750.32	861,249.68
	0325	PRINTING 0325	60,900.00	12,087.45	280.00	12,367.45	48,532.55
	0326	RECREATIONAL AND EDUCATIONAL 0326	500.00	0.00	0.00	0.00	500.00
	0328	MOTOR VEHICLE PARTS AND ACCESSORIES 0328	77,400.00	778.90	6,142.78	6,921.68	70,478.32
	0329	TOBACCO PRODUCTS, SMOKING ACCESS 0329	0.00	458.78	0.00	458.78	(458.78)
	0335	LUBRICANTS 0335	90,800.00	18,298.60	12,598.00	30,896.60	59,903.40
	0340	#2 DIESEL FUEL 0340	369,000.00	0.00	0.00	0.00	369,000.00
	0342	LIQUID PROPANE GAS (LPG) 0342	56,700.00	4,734.45	20,317.65	25,052.10	31,647.90
	0345	GASOLINE 0345	350,000.00	0.00	0.00	0.00	350,000.00
	<b>03 MATERIALS AND SUPPLIES</b>		<b>41,524,350.00</b>	<b>10,334,232.86</b>	<b>19,851,492.65</b>	<b>30,185,725.51</b>	<b>11,338,624.49</b>
04	0401	AGRICULTURAL AND BOTANICAL 0401	9,000.00	0.00	4,381.14	4,381.14	4,618.86
	0402	ANIMALS/LIVESTOCK/BIRDS/MARINE LIFE 0402	0.00	189.99	0.00	189.99	(189.99)
	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	8,000.00	0.00	0.00	0.00	8,000.00
	0405	CONSTRUCTION, DREDGING, CONVEYING 0405	6,100.00	31,280.00	0.00	31,280.00	(25,180.00)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	245,500.00	589.05	111,275.15	111,864.20	133,635.80
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	646,300.00	14,487.34	288,084.28	302,571.62	343,728.38
	0412	FIRE FIGHTING AND EMERGENCY 0412	39,600.00	14,018.14	3,098.30	17,116.44	22,483.56
	0417	HOSPITAL AND LABORATORY 0417	15,000.00	0.00	0.00	0.00	15,000.00
	0418	JANITORIAL AND LAUNDRY 0418	11,000.00	7,059.92	7,521.00	14,580.92	(3,580.92)
	0420	OFFICE EQUIPMENT 0420	6,500.00	0.00	0.00	0.00	6,500.00
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	260,300.00	3,380.08	10,133.20	13,513.28	246,786.72
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	135,600.00	31,996.00	0.00	31,996.00	103,604.00
	0427	COMPUTER EQUIPMENT & PERIPHERALS 0427	0.00	543.97	0.00	543.97	(543.97)
	0430	FURNITURE AND FURNISHINGS 0430	194,400.00	1,683.44	11,344.54	13,027.98	181,372.02
	0499	OTHER EQUIPMENT (NOC) 0499	500.00	0.00	0.00	0.00	500.00
	<b>04 EQUIPMENT</b>		<b>1,577,800.00</b>	<b>105,227.93</b>	<b>435,837.61</b>	<b>541,065.54</b>	<b>1,036,734.46</b>
Div 2809	<b>OPERATIONS</b>		<b>202,821,543.00</b>	<b>55,481,236.95</b>	<b>59,592,399.09</b>	<b>115,073,636.04</b>	<b>87,747,906.96</b>

**Div 2840 Public Affairs**  
as of Nov 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	40,000.00	0.00	0.00	0.00	40,000.00
	0101	PERM FULL TIME-CIVILIAN 0101	2,027,377.00	848,673.18	0.00	848,673.18	1,178,703.82
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	67,064.70	0.00	67,064.70	(67,064.70)
	0121	TEMPORARY/SEASONAL 0121	164,000.00	59,486.55	0.00	59,486.55	104,513.45
	0161	OVERTIME-CIVILIAN 0161	139,000.00	56,081.29	0.00	56,081.29	82,918.71
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	3,000.00	0.00	0.00	0.00	3,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	3,000.00	2,907.15	0.00	2,907.15	92.85
	0181	SHIFT 0181	1,400.00	631.79	0.00	631.79	768.21
<b>01 PERSONAL SERVICES</b>			<b>2,377,777.00</b>	<b>1,034,844.66</b>	<b>0.00</b>	<b>1,034,844.66</b>	<b>1,342,932.34</b>
02	0202	JANITORIAL SERVICES 0202	70,000.00	0.00	9,435.00	9,435.00	60,565.00
	0209	TELEPHONE 0209	0.00	26.10	0.00	26.10	(26.10)
	0210	POSTAGE 0210	100,000.00	0.00	0.00	0.00	100,000.00
	0211	TRANSPORTATION 0211	2,500.00	3,074.33	0.00	3,074.33	(574.33)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	4,500.00	300.00	0.00	300.00	4,200.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	1,000.00	752.00	0.00	752.00	248.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	8,115,000.00	793,943.28	6,005,489.22	6,799,432.50	1,315,567.50
	0255	DUES 0255	47,500.00	40,146.00	0.00	40,146.00	7,354.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	8,000.00	1,494.68	0.00	1,494.68	6,505.32
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	310,000.00	0.00	0.00	0.00	310,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	1,000.00	0.00	0.00	0.00	1,000.00
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	28.00	0.00	28.00	(28.00)
	0285	RENTS 0285	53,200.00	770.00	5,611.00	6,381.00	46,819.00
<b>02 PURCHASE OF SERVICES</b>			<b>8,712,700.00</b>	<b>840,534.39</b>	<b>6,020,535.22</b>	<b>6,861,069.61</b>	<b>1,851,630.39</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	3,300.00	766.00	0.00	766.00	2,534.00
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	1,000.00	0.00	0.00	0.00	1,000.00
	0310	ELECTRICAL AND COMMUNICATION 0310	50,000.00	0.00	0.00	0.00	50,000.00
	0312	FIRE FIGHTING AND SAFETY 0312	1,000.00	0.00	0.00	0.00	1,000.00
	0317	HOSPITAL AND LABORATORY 0317	3,000.00	0.00	0.00	0.00	3,000.00
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	1,000.00	0.00	0.00	0.00	1,000.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	1,000.00	0.00	0.00	0.00	1,000.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,000.00	152.00	0.00	152.00	848.00
	0325	PRINTING 0325	307,500.00	19,600.00	24,500.00	44,100.00	263,400.00
	0326	RECREATIONAL AND EDUCATIONAL 0326	4,000.00	594.56	0.00	594.56	3,405.44
<b>03 MATERIALS AND SUPPLIES</b>			<b>372,800.00</b>	<b>21,112.56</b>	<b>24,500.00</b>	<b>45,612.56</b>	<b>327,187.44</b>
04	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	0.00	468.68	0.00	468.68	(468.68)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	3,000.00	0.00	0.00	0.00	3,000.00
	0417	HOSPITAL AND LABORATORY 0417	1,000.00	0.00	0.00	0.00	1,000.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	1,000.00	0.00	0.00	0.00	1,000.00
	0430	FURNITURE AND FURNISHINGS 0430	6,500.00	0.00	11,246.71	11,246.71	(4,746.71)
	0499	OTHER EQUIPMENT (NOC) 0499	4,000.00	0.00	0.00	0.00	4,000.00
<b>04 EQUIPMENT</b>			<b>15,500.00</b>	<b>468.68</b>	<b>11,246.71</b>	<b>11,715.39</b>	<b>3,784.61</b>
<b>Div 2840 PUBLIC AFFAIRS</b>			<b>11,478,777.00</b>	<b>1,896,960.29</b>	<b>6,056,281.93</b>	<b>7,953,242.22</b>	<b>3,525,534.78</b>

**Div 2842 Planning & Environmental Services**

as of Nov 30, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	200,000.00	55,729.32	0.00	55,729.32	144,270.68
	0101	PERM FULL TIME-CIVILIAN 0101	10,595,591.00	3,955,628.98	0.00	3,955,628.98	6,639,962.02
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	129,413.48	0.00	129,413.48	(129,413.48)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	157,764.15	0.00	157,764.15	(157,764.15)
	0111	PERM PART TIME 0111	0.00	3,492.78	0.00	3,492.78	(3,492.78)
	0121	TEMPORARY/SEASONAL 0121	780,000.00	275,823.08	0.00	275,823.08	504,176.92
	0161	OVERTIME-CIVILIAN 0161	238,000.00	66,839.03	0.00	66,839.03	171,160.97
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	36,000.00	8,934.46	0.00	8,934.46	27,065.54
	0181	SHIFT 0181	11,000.00	1,391.22	0.00	1,391.22	9,608.78
<b>01 PERSONAL SERVICES</b>			<b>11,860,591.00</b>	<b>4,655,016.50</b>	<b>0.00</b>	<b>4,655,016.50</b>	<b>7,205,574.50</b>
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	100.00	250.00	350.00	2,650.00
	0202	JANITORIAL SERVICES 0202	5,000.00	0.00	0.00	0.00	5,000.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	5,000.00	700.00	0.00	700.00	4,300.00
	0210	POSTAGE 0210	1,000.00	424.92	0.00	424.92	575.08
	0211	TRANSPORTATION 0211	20,500.00	15,432.93	0.00	15,432.93	5,067.07
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	20,500.00	14,670.00	0.00	14,670.00	5,830.00
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	0.00	1,614.00	0.00	1,614.00	(1,614.00)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	500.00	0.00	0.00	0.00	500.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	0.00	95.00	0.00	95.00	(95.00)
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	20,397,700.00	1,005,948.49	16,074,101.83	17,080,050.32	3,317,649.68
	0255	DUES 0255	452,500.00	7,159.25	0.00	7,159.25	445,340.75
	0256	SEMINAR AND TRAINING SESSIONS 0256	265,000.00	35,936.15	0.00	35,936.15	229,063.85
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	855,000.00	26,496.75	845,503.25	872,000.00	(17,000.00)
	0260	REPAIR AND MAINTENANCE CHARGES 0260	310,500.00	109,360.00	97,530.99	206,890.99	103,609.01
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	370.00	0.00	370.00	(370.00)
	0285	RENTS 0285	38,000.00	14,827.24	23,892.82	38,720.06	(720.06)
<b>02 PURCHASE OF SERVICES</b>			<b>22,374,200.00</b>	<b>1,233,134.73</b>	<b>17,041,278.89</b>	<b>18,274,413.62</b>	<b>4,099,786.38</b>
03	0301	AGRICULTURAL AND BOTANICAL 0301	50,000.00	490.00	0.00	490.00	49,510.00
	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,100.00	2,056.34	0.00	2,056.34	7,043.66
	0305	BUILDING AND CONSTRUCTION 0305	10,000.00	0.00	0.00	0.00	10,000.00
	0307	CHEMICALS AND GASES 0307	50,000.00	3,721.79	41,876.82	45,598.61	4,401.39
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	8,500.00	1,399.36	1,749.20	3,148.56	5,351.44
	0310	ELECTRICAL AND COMMUNICATION 0310	60,000.00	110.91	0.00	110.91	59,889.09
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	38,500.00	7,591.00	0.00	7,591.00	30,909.00
	0312	FIRE FIGHTING AND SAFETY 0312	5,000.00	9,702.00	464.09	10,166.09	(5,166.09)
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	0.00	0.00	0.00	10,000.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	11,000.00	2,793.18	2,219.00	5,012.18	5,987.82
	0317	HOSPITAL AND LABORATORY 0317	605,000.00	98,281.29	221,981.77	320,263.06	284,736.94
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	15,000.00	3,532.44	1,181.00	4,713.44	10,286.56
	0319	NAUTICAL AND AERONAUTICAL 0319	40,000.00	587.16	0.00	587.16	39,412.84
	0320	OFFICE MATERIALS AND SUPPLIES 0320	12,500.00	1,974.98	5,378.67	7,353.65	5,146.35
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	20,500.00	5,087.50	0.00	5,087.50	15,412.50
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	15,000.00	352.12	0.00	352.12	14,647.88
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	371,500.00	47,058.09	86,321.41	133,379.50	238,120.50
	0325	PRINTING 0325	18,000.00	752.00	0.00	752.00	17,248.00
<b>03 MATERIALS AND SUPPLIES</b>			<b>1,349,600.00</b>	<b>185,490.16</b>	<b>361,171.96</b>	<b>546,662.12</b>	<b>802,937.88</b>
04	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	18,400.00	0.00	0.00	0.00	18,400.00
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	5,250.00	0.00	0.00	0.00	5,250.00
	0412	FIRE FIGHTING AND EMERGENCY 0412	20,000.00	0.00	0.00	0.00	20,000.00
	0417	HOSPITAL AND LABORATORY 0417	424,000.00	7,470.00	98,346.99	105,816.99	318,183.01
	0418	JANITORIAL AND LAUNDRY 0418	15,000.00	0.00	0.00	0.00	15,000.00
	0420	OFFICE EQUIPMENT 0420	11,500.00	0.00	0.00	0.00	11,500.00
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	6,500.00	0.00	0.00	0.00	6,500.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	4,000.00	0.00	1,987.50	1,987.50	2,012.50
	0430	FURNITURE AND FURNISHINGS 0430	64,000.00	0.00	3,542.42	3,542.42	60,457.58
	0499	OTHER EQUIPMENT (NOC) 0499	15,000.00	0.00	0.00	0.00	15,000.00
<b>04 EQUIPMENT</b>			<b>583,650.00</b>	<b>7,470.00</b>	<b>103,876.91</b>	<b>111,346.91</b>	<b>472,303.09</b>
<b>Div 2842</b>	<b>PLANNING AND ENVIRONMENTAL SERVICES</b>		<b>36,168,041.00</b>	<b>6,081,111.39</b>	<b>17,506,327.76</b>	<b>23,587,439.15</b>	<b>12,580,601.85</b>

CONTRACT/AMENDMENT CONFORMANCE STATUS REPORT																		
As of 12/22/2014																		
Division	VENDOR	DESCRIPTION	TYPE	BUDGET	AMOUNT BUDGET FY2015	AMEND.	CONTRACT	END DT.	TOTAL CONTRACT AMOUNT	DTE REC'D	Held in Encumbran ce for Budget Verification	FRWD/ ROUTE/ LAW	REVIEW/ INTERNAL.	VENDOR/EXT SIGNATURES	LAW	CONFOR MED	No of days since the process started	Comments
06	CDM Smith Inc	Sustainable Organization	A	O	300,000	1320541-04	13-20541	30-Jun-15	1,050,000	11/20/14	0	20-Nov-14	29-Nov-14				50	waiting for the signature
06	SCHUMAKER & COMPANY	Water Cost Effectiveness	A	O	420,000	1420363-01	14-20363	31-Dec-15	775,200	11/04/14	0	20-Nov-14					66	Waiting for law to draft contract
06	STATE OF DELAWARE	Water Trmt. & Wastewatr Training	C	O	70,000	NONE	15-20229	30-Jun-15	70,000	07/18/14	0	18-Jul-14	13-Nov-14	24-Nov-14			175	
07	BLACK & VEATCH	Cost and Rate Analysis	C	O	519,779	NONE	15-20308	30-Sep-15	519,779	09/04/14	0	22-Sep-14	22-Oct-14				127	
07	CDA & I	Improving office space	A	O	Time	1220462-03	12-20462	31-Oct-15	739,342	08/13/14	0	16-Aug-14	29-Sep-14	1-Oct-14	25-Oct-14		149	Went to commissioner for signature
07	CLIFTONLARSONALLEN, LLP	Internal Control	C	O	150,000	NONE	15-20370	1-Sep-15	150,000	10/01/14	0	6-Oct-14	11-Oct-14	25-Oct-14			100	
07	RAFTELIS FINANCIAL CONSULTANT	Cost and Rate Analysis	C	O	162,900	NONE	15-20309	30-Sep-15	162,900	09/04/14	0	7-Oct-14	29-Nov-14	18-Dec-14			127	Went out for signature by vendor
07	ZELENKOFKSKE AXELROD,LLC	Accounting Services	A	O	94,040	1520282-01	15-20282	2-Sep-15	449,880	11/21/14	0	24-Nov-14	9-Dec-14				49	Waiting for law to draft contract
07	RAFTELIS FINANCIAL CONSULTANT	WRB Strategic Review	A	O	100,000	1420460-01	14-20460	2-Mar-16	799,920	09/02/14	0	22-Sep-14	22-Oct-14	17-Nov-14			129	
07	RESOLVE	Mediation Services	A	O	259,647	1320779-01	13-20779	31-May-15	474,937	04/15/14	0	24-Apr-14	8-May-14	14-May-14	16-Jun-14		269	
40	ENERGY COORDINATING AGENCY OF PHILA.	LICAP	A	O	Scope Change	1520098-01	15-20098-01	30-Jun-15	550,000	12/01/14	0	11-Dec-14					39	Waiting for law to draft contract
40	LEVLANE	Branding Services	A	O	350,000	1320644-02	13-20644	30-Jun-15	800,000	11/10/14	0	24-Nov-14	9-Dec-14				60	Waiting for law to draft contract
741	MARK B. THOMPSON ASSOCS.	Dev. & Design for the FWWIC	C	O	250,000	NONE	15-20246	30-Jun-15	250,000	08/07/14	0	9-Aug-14	17-Sep-14	17-Dec-14			155	Went out for signature by vendor
40	REFRESH TECH LLC	Maint and Minor Repairs FWWIC	A	O	100,000	1320533-01	13-20533	31-May-15	210,000	10/06/14	0	30-Oct-14	9-Dec-14				95	Waiting for law to draft contract
40	SUSTAINABLE CHOICES	Env. Educ/Watershed Consultant	A	O	4,000	1520027-01	15-20027	30-Jun-15	64,000	12/01/14	0	11-Dec-14					39	Waiting for law to draft contract
40	URS	Tech Support for Green Homes & Green Communities	A	O	130,000	1320675-02	13-20675	30-Jun-15	390,000	06/03/14	0	19-Jun-14	8-Jul-14	19-Jul-14	19-Nov-14		220	Going back to law for conformance
42	ACADEMY OF NATURAL SCIENCES	Chemical and Biological Testing	A	O	30,000	1220332-03	12-20332	30-Jun-15	119,000	05/07/14	0	2-Jun-14	7-Jun-14	16-Dec-14			247	Waiting for vendor's signature
42	AECOM (frmly Metcalf & Eddy)	Design of GSI	C	C	500,000	NONE	15-20091	31-Jul-15	500,000	09/12/14	0	18-Sep-14	11-Oct-14	14-Nov-14	29-Nov-14		119	
42	AKRF	Regulatory Consulting Services	A	O	300,000	1420385-01	14-20385	31-Jan-16	1,500,000	12/02/14	0	20-Dec-14					38	Amendment started off to law for drafting
42	AKRF	GSI Green Infrastructure	A	O	908,817	1320353-03	13-20353	30-Jun-15	4,514,578	12/12/14	0	20-Dec-14					28	Amendment started off to law for drafting
42	AKRF	GSI Inspection and Maintenance	C	O	1,234,000	NONE	15-20239	30-Jun-15	1,234,000	07/21/14	0	21-Jul-14	24-Jul-14				172	
42	ARCADIS INC	General Engineering Services for Design of GSI	C	C	500,000	NONE	15-20092	31-Jul-15	500,000	09/12/14	0	13-Sep-14	29-Sep-14	3-Oct-14			119	
42	CH2M HILL, INC.	Water Quality Surveillance	C	O	100,000	NONE	15-20371	30-Jun-15	100,000	05/28/14	0	3-Nov-14					226	
42	CORONA ENVIRONMENTAL CONSULTING, LLC	Water Quality Issue Management	C	O	430,000	NONE	15-20237	30-Jun-15	430,000	08/01/14	0	7-Aug-14	2-Oct-14	14-Oct-14	1-Nov-14		161	Went to commissioner for signature
42	GREELEY AND HANSEN	Master Facility Plan	A	O	1,187,424	1320660-02	13-20660	29-Dec-15	1,829,500	11/04/14	0	17-Nov-14					66	
42	HATCH MOTT MACDONALD	Design of Green Stormwater Infrastructure	A	C	Sub Change	1320084-03	13-20084	31-Jul-15	1,250,000	12/11/14	0	20-Dec-14					29	Amendment started to law for drafting
42	HAZEN AND SAWYER	Design of Green Stormwater Infrastructure	A	C	500,000	1320097-02	13-20097	31-Jul-15	1,250,000	07/31/14	0	2-Aug-14	5-Sep-14	9-Sep-14	2-Oct-14		162	
42	LRSLA Studio, Inc	Conceptual Design Green Stormwater Infrastructure	A	C	500,000	1320095-02	13-20095	31-Jul-15	1,250,000	07/31/14	0	2-Aug-14	8-Sep-14	27-Sep-14			162	
	PHILADELPHIA AUTHORITY OF INDUSTRIAL DEVELOPMENT	Green Infrastructure	A	C	Time	1320754-02	13-20754	31-Dec-15	1,000,000	12/11/14	0	20-Dec-14					29	Amendment started of to law for drafting
42	STANTEC	Design of Green Stormwater Infrastructure	A	C	500,000	1320087-02	13-20087	31-Jul-15	1,250,000	08/06/14	0	8-Aug-14	8-Sep-14	1-Oct-14	24-Oct-14		156	Going back to law for conformance
42	URBAN ENGINEERS INC	Design of Green Stormwater Infrastructure	C	C	500,000	NONE	15-20095	31-Jul-15	500,000	08/02/14	0	2-Aug-14	22-Sep-14	8-Oct-14	31-Oct-14		160	Went to commissioner for signature
42	VIEUX & ASSOCIATES	Pro Svcs Radar Rainfall	A	O	155,000	1320206-02	13-20206	30-Jun-15	425,000	09/11/14	0	2-Oct-14	17-Oct-14	1-Nov-14	15-Nov-14		120	Going back to law for conformance
C	AECOM (frmly Metcalf & Eddy)	Gen. Eng. Svcs. for Water/Wastewater Treat. Fac.	A	C	500,000	1220271-03	12-20271	30-Sep-15	2,250,000	08/01/14	0	23-Aug-14	16-Sep-14	4-Oct-14	31-Oct-14		161	Went to commissioner for signature
C	AKRF	Stream Channel and Wetland Design	A	C	750,000	1220240-03	12-20240	30-Sep-15	3,000,000	08/01/14	0	23-Aug-14	8-Sep-14	27-Sep-14	15-Oct-14		161	
C	AMERICAN GEOTECH, INC.	Geotechnical Engineering Servs.	C	C	250,000	NONE	15-20283	31-Aug-15	250,000	08/05/14	0	9-Aug-14	16-Sep-14	11-Oct-14	23-Oct-14		157	Going back to law for conformance
C	ARCADIS INC	Water/Wastewater Treatment Facilities	A	C	1,200,000	1220480-03	12-20480	30-Sep-15	4,600,000	08/01/14	0	14-Aug-14	16-Sep-14	8-Oct-14	15-Nov-14		161	Going back to law for conformance
C	ATC-BCM ENGINEERS	Water/Wastewater Treatment Design	A	C	500,000	1220272-03	12-20272	30-Sep-15	2,500,000	08/01/14	0	16-Aug-14	8-Sep-14	27-Sep-14	23-Oct-14		161	Going back to law for conformance
C	BIOHABITATS-MCCORMICK & TAYLOR	Stream Channel and Wetland Design	A	C	750,000	1220249-03	12-20249	30-Sep-15	3,000,000	08/01/14	0	23-Aug-14	16-Sep-14	11-Oct-14			161	
C	BLACK & VEATCH	Water/Wastewater Treatment Facilities	A	C	Time	1220277-03	12-20277	30-Sep-15	2,000,000	08/01/14	0	16-Aug-14	16-Sep-14	11-Oct-14			161	Going back to law for conformance
C	BURNS ENGINEERING	Mech/Elect and Plumbing Design	A	C	500,000	1220256-03	12-20256	30-Sep-15	2,500,000	08/01/14	0	16-Aug-14	8-Sep-14	27-Sep-14	15-Oct-14		161	
C	CDM Smith Inc																	



## **Revenue**

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**CITY OF PHILADELPHIA**  
**WATER FUND**  
**COMPARATIVE STATEMENT OF NET REVENUE COLLECTIONS FOR November 2014 & 2013**  
**AND FISCAL YEAR TO DATE NET REVENUE COLLECTIONS THRU November 30, 2014 & 2013.**

	(A)	(B)	(D)	(E)	(F)	(G)	(H)	(I)	(J)
	Fiscal Year 2014*	Fiscal Year 2015 Budget Estimate	November-13	November-14	Year to Date Fiscal 2014	Year to Date Fiscal 2015	Increase (Decrease)	Necessary to Meet The Current Estimate	% of Budget Estimate Collected
<b><u>Water Revenue Bureau</u></b>									
Sales & Charges - Current	\$514,429,976	\$519,169,200	\$36,433,941	\$38,953,353	\$207,206,317	\$212,063,208	\$4,856,891	\$307,105,992	40.85%
Sales & Charges - Prior	\$34,755,949	\$47,324,000	\$2,185,724	\$2,482,545	\$21,620,276	\$26,003,057	\$4,382,781	\$21,320,943	54.95%
<b>Total Water &amp; Sewer Sales and Charges</b>	<b>\$549,185,925</b>	<b>\$566,493,200</b>	<b>\$38,619,665</b>	<b>\$41,435,898</b>	<b>\$228,826,593</b>	<b>\$238,066,265</b>	<b>\$9,239,672</b>	<b>\$328,426,935</b>	<b>42.02%</b>
Penalty	\$8,209,802	\$7,885,000	\$542,246	\$528,311	\$3,306,737	\$3,549,805	\$243,068	\$4,335,195	45.02%
Private Fire Service Connection	\$2,236,160	\$2,284,000	\$193,312	\$174,124	\$911,741	\$983,109	\$71,368	\$1,300,891	43.04%
Industrial Sewer Surcharge	\$4,252,307	\$6,020,000	\$473,209	\$254,630	\$2,351,229	\$1,670,349	(\$680,880)	\$4,349,651	27.75%
Miscellaneous Revenues	\$5,773,101	\$9,073,000	\$1,343,204	\$413,175	\$3,543,381	\$2,566,497	(\$976,884)	\$6,506,503	28.29%
<b>Total Water Revenue Bureau</b>	<b>\$569,657,295</b>	<b>\$591,755,200</b>	<b>\$41,171,636</b>	<b>\$42,806,138</b>	<b>\$238,939,681</b>	<b>\$246,836,025</b>	<b>\$7,896,344</b>	<b>\$344,919,175</b>	<b>41.71%</b>
<b><u>Water Department and Other Departments</u></b>									
Charges to Other Municipalities	\$31,641,654	\$34,200,000	\$1,718,153	\$1,986,265	\$12,249,094	\$13,899,958	\$1,650,864	\$20,300,042	40.64%
Interest Earnings	\$317,223	\$1,000,000	(\$22,226)	\$0	(\$278,995)	(\$182,322)	\$96,673	\$1,182,322	-18.23%
Contribution from the Sinking Fund Reserve	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.00%
Miscellaneous - Non Tax Revenue	\$5,730,878	\$5,115,800	\$485,907	\$330,476	\$2,465,134	\$6,153,367	\$3,688,233	(\$1,037,567)	120.28%
<b>Total Locally Generated Non-Tax Revenue</b>	<b>\$607,347,050</b>	<b>\$632,071,000</b>	<b>\$43,353,470</b>	<b>\$45,122,879</b>	<b>\$253,374,914</b>	<b>\$266,707,028</b>	<b>\$13,332,114</b>	<b>\$365,363,972</b>	<b>42.20%</b>
<b><u>Revenue From Other Governments</u></b>									
Reimbursement - Federal and State Programs	\$1,298,199	\$850,000	\$37,143	\$0	\$190,032	\$930,464	\$740,432	(\$80,464)	109.47%
<b>Total Revenue From Other Governments</b>	<b>\$1,298,199</b>	<b>\$850,000</b>	<b>\$37,143</b>	<b>\$0</b>	<b>\$190,032</b>	<b>\$930,464</b>	<b>\$740,432</b>	<b>(\$80,464)</b>	<b>109.47%</b>
<b><u>Revenue From Other Funds of The City</u></b>									
General Fund	\$29,909,108	\$30,324,000	\$0	\$0	\$0	\$0	\$0	\$30,324,000	0.00%
Aviation Fund	\$3,712,191	\$3,042,000	\$0	\$0	\$0	\$0	\$0	\$3,042,000	0.00%
Rate Stabilization Fund	\$0	\$47,927,000	\$0	\$0	\$0	\$0	\$0	\$47,927,000	0.00%
<b>Total Revenue From Other Funds</b>	<b>\$33,621,299</b>	<b>\$81,293,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$81,293,000</b>	<b>0.00%</b>
<b>Total Water Fund Revenue</b>	<b>\$642,266,548</b>	<b>\$714,214,000</b>	<b>\$43,390,613</b>	<b>\$45,122,879</b>	<b>\$253,564,946</b>	<b>\$267,637,492</b>	<b>\$14,072,546</b>	<b>\$446,576,508</b>	<b>37.47%</b>
*Final 06/30/2014	\$611,872,246								
Other	21011980	22923800	2408500	1271962	9505284	13200133	3694849	9723667	57.58%

City of Philadelphia		PHLQ0056 Retail Customer Account Trend Report							Report Run Date:		12/6/2014						
Basis2 Customer Billing System		Report Generated by Planning & Research							Billing Month/Yr:		Nov-14						
																	Grand Total (Stormwater + Metered + Unmetered)
Meter Size	5/8	3/4	1	1 1/4	1 1/2	2	3	4	6	8	10	12	Stormwater	Total Metered	Total Unmetered		
Current - Billed Accounts																	
Number of Accounts	457,187	65	6,240	1	2,142	2,794	1,347	931	310	69	41	1	49,165	471,128	545		520,838
Billed usage (CCF)	2,655,103	695	152,527	124	132,479	361,534	369,273	531,168	463,757	227,861	298,121	124	-	5,192,766	2,897		5,195,663
Water Billing (\$)	12,649,514	\$ 2,882	\$ 578,165	\$ 416	\$ 436,076	\$ 1,082,254	\$ 1,101,775	\$ 1,550,606	\$ 1,277,979	\$ 602,028	\$ 798,552	\$ 936	\$ 9	\$ 20,081,183	\$ 13,492		\$ 20,094,684
Sewer Billing (\$)	\$ 9,963,820	\$ 2,287	\$ 468,558	\$ 359	\$ 379,307	\$ 936,901	\$ 940,938	\$ 1,299,399	\$ 1,076,382	\$ 494,611	\$ 673,354	\$ 1,064	\$ 9	\$ 16,236,980	\$ 12,562		\$ 16,249,551
Storm Water Billing (\$)	\$ 6,813,845	\$ 1,273	\$ 760,552	\$ 373	\$ 458,212	\$ 1,040,433	\$ 772,586	\$ 666,403	\$ 487,882	\$ 128,352	\$ 100,160	\$ 1,558	\$ 1,353,989	\$ 11,231,629	\$ 87,291		\$ 12,672,909
Total W/S/Storm Water Billing (\$)	\$ 29,427,179	\$ 6,442	\$ 1,807,275	\$ 1,148	\$ 1,273,595	\$ 3,059,588	\$ 2,815,299	\$ 3,516,408	\$ 2,842,243	\$ 1,224,991	\$ 1,572,066	\$ 3,558	\$ 1,354,007	\$ 47,549,792	\$ 113,345		\$ 49,017,144
Current - Non-Billed Accounts																	
Number of Accounts with USAGE	5,150	-	12	-	1	2	-	-	-	-	-	-	3	5,165	-		5,168
Number of Accounts without USAGE	43,882	430	508	73	163	158	45	41	23	12	2	-	2,466	45,337	2,614		50,417
Total Non-billed Accounts	49,032	430	520	73	164	160	45	41	23	12	2	-	2,469	50,502	2,614		55,585
Billed usage (CCF)	58,834	-	185	-	151	29	-	-	-	-	-	-	6	59,199	-		59,205
Water Billing (\$)	\$ 222,904	\$ 7	\$ 755	\$ -	\$ 505	\$ 190	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 24	\$ 224,361	\$ 20		\$ 224,405
Sewer Billing (\$)	\$ 173,551	\$ 8	\$ 606	\$ -	\$ 443	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 17	\$ 174,608	\$ (665)		\$ 173,960
Storm Water Billing (\$)	\$ 360,402	\$ 338	\$ 1,366	\$ -	\$ 2,803	\$ 492	\$ 11	\$ 1,453	\$ -	\$ 87	\$ -	\$ -	\$ 16,949	\$ 366,952	\$ 7,947		\$ 391,848
Total Water-Sewer Billing (\$)	\$ 756,857	\$ 353	\$ 2,727	\$ -	\$ 3,751	\$ 682	\$ 11	\$ 1,453	\$ -	\$ 87	\$ -	\$ -	\$ 16,990	\$ 765,921	\$ 7,302		\$ 790,213
Fire Service																	
Number of Accounts	1	-	8	1	1	11	7	10	42	59	11	1	-	152	6,314		6,466
Billed usage (CCF)	-	-	-	-	-	124	180	259	473	458	13	4,690	-	6,197	-		6,197
Fire Service Charge (\$)	\$ 24	\$ -	\$ 192	\$ 24	\$ 24	\$ 264	\$ 168	\$ 240	\$ 1,767	\$ 3,392	\$ 950	\$ 130	\$ -	\$ 7,175	\$ 222,062		\$ 229,237
Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 406	\$ 606	\$ 636	\$ 1,568	\$ 1,534	\$ 51	\$ 13,852	\$ -	\$ 18,653	\$ -		\$ 18,653
Sewer Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 348	\$ 502	\$ 545	\$ 1,299	\$ 1,285	\$ 36	\$ -	\$ -	\$ 4,015	\$ -		\$ 4,015
Storm Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		\$ -
Total Billing (\$)	\$ 24	\$ -	\$ 192	\$ 24	\$ 24	\$ 1,018	\$ 1,276	\$ 1,421	\$ 4,634	\$ 6,211	\$ 1,037	\$ 13,982	\$ -	\$ 29,843	\$ 222,062		\$ 251,905
Sewer Only																	
Number of Accounts	34	1	2	-	-	4	1	-	1	1	1	1	-	46	22		68
Billed usage (CCF)	36	-	-	-	-	-	-	-	-	-	-	-	-	36	-		36
Water Billing (\$)	\$ 167	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 167	\$ -		\$ 167
Sewer Billing (\$)	\$ 880	\$ 25	\$ 730	\$ -	\$ -	\$ 241	\$ 52	\$ -	\$ -	\$ 66,265	\$ -	\$ -	\$ -	\$ 68,193	\$ 142		\$ 68,335
Storm Water Billing (\$)	\$ 1,160	\$ 120	\$ 2,616	\$ -	\$ -	\$ 959	\$ 673	\$ -	\$ -	\$ 1,324	\$ -	\$ -	\$ -	\$ 6,852	\$ 6,964		\$ 13,816
Total Water-Sewer Billing (\$)	\$ 2,207	\$ 145	\$ 3,346	\$ -	\$ -	\$ 1,200	\$ 725	\$ -	\$ -	\$ 67,589	\$ -	\$ -	\$ -	\$ 75,212	\$ 7,106		\$ 82,318
Grand Total																	
Number of Accounts	506,254	496	6,770	75	2,307	2,969	1,400	982	376	141	55	3	51,634	521,828	9,495		582,957
Billed usage (CCF)	2,713,973	695	152,712	124	132,630	361,687	369,453	531,427	464,230	228,319	298,134	4,814	6	5,258,198	2,897		5,261,101
Water Billing (\$)	\$ 12,872,585	\$ 2,889	\$ 578,920	\$ 416	\$ 436,581	\$ 1,082,850	\$ 1,102,381	\$ 1,551,242	\$ 1,279,547	\$ 603,562	\$ 798,603	\$ 14,788	\$ 33	\$ 20,324,364	\$ 13,512		\$ 20,337,909
Sewer Billing (\$)	\$ 10,138,251	\$ 2,320	\$ 469,894	\$ 359	\$ 379,750	\$ 937,490	\$ 941,492	\$ 1,299,944	\$ 1,077,681	\$ 562,161	\$ 673,390	\$ 1,064	\$ 26	\$ 16,483,796	\$ 12,039		\$ 16,495,861
Fire Service Charge (\$)	\$ 24	\$ -	\$ 192	\$ 24	\$ 24	\$ 264	\$ 168	\$ 240	\$ 1,767	\$ 3,392	\$ 950	\$ 130	\$ -	\$ 7,175	\$ 222,062		\$ 229,237
Storm Water Billing (\$)	\$ 7,175,407	\$ 1,731	\$ 764,534	\$ 373	\$ 461,015	\$ 1,041,884	\$ 773,270	\$ 667,856	\$ 487,882	\$ 129,763	\$ 100,160	\$ 1,558	\$ 1,370,938	\$ 11,605,433	\$ 102,202		\$ 13,078,573
Total Billing (\$)	\$ 30,186,267	\$ 6,940	\$ 1,813,540	\$ 1,172	\$ 1,277,370	\$ 3,062,488	\$ 2,817,311	\$ 3,519,282	\$ 2,846,877	\$ 1,298,878	\$ 1,573,103	\$ 17,540	\$ 1,370,997	\$ 48,420,768	\$ 349,815		\$ 50,141,580
Billed volume, million gallons	Small meters	2,031						Billed volume, million gallons	Large Meter Accounts	1,903		Total Billed volume, million gallons	3,933				
Billed volume, million gallons per day	(5/8", 3/4")	67.7						Billed volume, million gallons per day		63.4		Billed volume, million gallons per day	131.1				

**PHILLY STAT**

Performance Measure	Unit	DEPT-WIDE PERFORMANCE MEASURES							YTD, Avg. or Variance	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
<b>WATER FUND REVENUE Cumulative Revenue</b>	Act. \$	\$60,245,115	\$112,462,330	\$166,054,781	\$222,911,054	\$268,104,733			\$60,245,115	#VALUE!	\$43,493,049	\$254,244,152	\$657,029,476	\$645,187,867
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$52,914,216	\$52,914,216	\$676,202,420	
FY' 14 Actuals	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$210,751,103	\$254,244,152	\$303,232,362	\$354,556,517	\$657,029,476		-\$9,421,167	\$201,329,936	-\$19,172,944	
FY' 14 Targets	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$204,463,628	\$255,180,298	\$300,470,811	\$350,532,320	\$676,202,420	8.9%	\$50,578,672	\$50,578,672	\$611,980,099	
<b>WATER DEPARTMENT Cumulative Obligations</b>	Act. \$	\$79,548,041	\$102,941,194	\$121,275,854	\$153,421,115	\$190,634,698			\$79,548,041	#VALUE!	\$15,451,187	\$150,127,570	\$305,226,625	\$299,689,238
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$63,400,563	\$63,400,563	\$322,392,448	
FY' 14 Actuals	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$134,676,383	\$150,127,570	\$179,930,520	\$191,411,859	\$305,226,625		-\$47,949,376	\$86,727,007	-\$17,165,823	
FY' 14 Targets	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$130,471,085	\$157,960,187	\$175,878,687	\$197,036,789	\$322,392,448	24.7%	\$43,772,616	\$43,772,616	\$302,561,110	
<b>WATER DEPARTMENT Cumulative Overtime</b>	Act. \$	\$1,012,618	\$2,010,661	\$2,970,953	\$3,915,296	\$5,438,537			\$1,012,618	#VALUE!	\$1,008,860	\$4,801,093	\$13,933,674	\$12,455,314
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$985,667	\$985,667	\$13,006,669	\$12,545,109
FY' 14 Actuals	\$	\$985,667	\$1,896,778	\$2,816,287	\$3,792,233	\$4,801,093	\$6,414,463	\$7,999,994	\$13,933,674		\$23,193	\$3,815,426	\$927,005	-\$89,795
FY' 14 Targets	\$	\$985,667	\$1,896,778	\$3,283,237	\$4,252,037	\$5,310,237	\$6,406,037	\$7,541,637	\$13,006,669	7.8%	\$1,008,209	\$1,008,209	\$12,455,314	

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

\* Quarterly data is actual, other months are averages.

PStat14

## **WATER STATISTICS**

The Philadelphia Water Department distributed an average of 220.0 mgd of water from its treatment facilities during the month of October. This number is lower than October 2013 (227.8 mgd).

Water Revenue records show that for this October, 138.7 mgd of water was billed to customers throughout the City and suburbs. This figure is higher than last October (138.2 mgd).

### ***Unbilled water decreased to 92.3 mgd.***

The following table shows water statistic trends for the previous twelve month period.

	Water Delivery (MGD)	Billed Consumption* (MGD)			Unbilled Water (MGD)	# of Accounts*		
		City	Exports	Total		Large	Small**	Total
12/12 –11/13	235.6	133.7	14.7	148.3	<b>87.3</b>	13,010	460,448	473,458
1/13 –12/13	235.6	135.5	14.7	150.2	<b>85.5</b>	13,070	460,546	473,616
2/13 –1/14	237.1	133.6	15.1	148.6	<b>88.5</b>	13,129	460,572	473,701
3/13 –2/14	238.4	134.1	15.0	149.1	<b>89.3</b>	13,191	460,611	473,802
4/13 –3/14	239.0	134.1	15.0	149.1	<b>89.9</b>	13,247	460,640	473,888
5/13 –4/14	239.2	133.5	14.9	148.4	<b>90.8</b>	13,296	460,709	474,005
6/13 –5/14	239.2	133.1	14.8	148.0	<b>91.2</b>	13,345	460,947	474,292
7/13 –6/14	239.4	132.6	14.6	147.2	<b>92.2</b>	13,390	461,066	474,456
8/13 –7/14	238.0	133.2	14.0	147.2	<b>90.8</b>	13,433	461,044	474,476
9/13 –8/14	237.4	132.6	12.9	145.5	<b>91.9</b>	13,478	460,993	474,471
10/13 –9/14	237.1	132.4	11.7	144.1	<b>93</b>	13,522	460,809	474,330
11/13 –10/14	236.4	133.3	10.8	144.2	<b>92.3</b>	13,568	460,512	474,080

### **Leak Detection Program**

During October 2014, Leak Detection crews surveyed 84 miles of pipeline and confirmed the abatement of 6 leaks detected during these or previous surveys. Difficult-to-locate leaks were referred to Leak Detection for pinpointing, which resulted in the abatement of 55 additional leaks for the month. Savings attributed to these repairs are as follows:\*


	July 2014	Fiscal Year to Date
Quantity of leakage abated, MDG	0.89	3.30
Annual cost to PWD if leaks unabated	\$ 112,000	\$ 416,100
Crew costs - Detection/Abatement	\$ 124,500	\$ 489,500

\* These totals do not represent all leaks repaired by the PWD during October 2014.

**\*\*Report generated by Planning & Research**

**Itron/Philadelphia - Monthly Control Day Readings - Period: 2014-11 (10/21/2014 - 11/23/2014)**

Control	Total	Meters	Missed	Pct
Day	Meters	Read	Reads	Read
1	8073	7906	167	97.93%
2	8028	7930	98	98.78%
3	8192	8101	91	98.89%
4	7814	7658	156	98.00%
5	7739	7556	183	97.64%
6	8072	7829	243	96.99%
7	9154	8963	191	97.91%
8	8934	8749	185	97.93%
9	8681	8395	286	96.71%
10	8407	8170	237	97.18%
11	8785	8473	312	96.45%
12	10026	9761	265	97.36%
13	8411	8243	168	98.00%
14	8016	7717	299	96.27%
15	6951	6587	364	94.76%
16	8517	8361	156	98.17%
17	8048	7957	91	98.87%
18	7633	7507	126	98.35%
19	8038	7940	98	98.78%
20	7026	6784	242	96.56%
21	8032	7806	226	97.19%
22	5539	5283	256	95.38%
23	7113	6837	276	96.12%
24	6819	6641	178	97.39%
25	5607	5422	185	96.70%
26	8499	8405	94	98.89%
27	8792	8702	90	98.98%
28	9745	9653	92	99.06%
29	7542	7231	311	95.88%
30	7584	7267	317	95.82%
31	7873	7772	101	98.72%
32	8518	8437	81	99.05%
33	9071	8978	93	98.97%
34	7856	7706	150	98.09%
35	7446	7218	228	96.94%
36	7983	7664	319	96.00%
37	8567	8286	281	96.72%
38	8783	8598	185	97.89%
39	9200	9028	172	98.13%
40	9190	9014	176	98.08%
41	8991	8904	87	99.03%
42	6960	6751	209	97.00%
43	8837	8664	173	98.04%
44	8832	8672	160	98.19%
45	8422	8299	123	98.54%
46	9233	9166	67	99.27%
47	9524	9432	92	99.03%
48	9663	9561	102	98.94%

Control	Total	Meters	Missed	Pct		
Day	Meters	Read	Reads	Read		
49	8611	8433	178	97.93%		
50	8755	8539	216	97.53%		
51	6090	5810	280	95.40%		
52	6115	5779	336	94.51%		
53	6878	6679	199	97.11%		
54	8255	8002	253	96.94%		
55	9804	9624	180	98.16%		
56	7292	7119	173	97.63%		
57	5946	5642	304	94.89%		
58	6032	5764	268	95.56%		
59	8764	8659	105	98.80%		
60	9494	9404	90	99.05%		
486,802		475,438	11,364	97.67%		
Adjustment Details						
		Over 30 Days	Within 30 Days			
Bad Pipe Condition		1	0			
Change Out		74	0			
Found Complete		7	0			
No Response		2973	0			
Obstruction		1	0			
PWD Change Out		156	33			
Refused		7	0			
Theft		14	0			
Vacant Property		2444	0			
Total:		5677	33			
Adjusted Totals						
	Total Meters	Meters Read	Missed Reads	Pct Read	Cost Per Read	Total Cost
	481,125	475,438	5,687	98.82%	\$0.30	\$142,631.40
Monthly Reading Acceptance - 2014-11						
Manager, Itron Outsource Operations / Date						
 12/4/14						
Director, Philadelphia Municipal Authority / Date						

## **Personnel**

Quarterly City Managers Report Departmental -  
Full Time Position Summary Water Fund Pg 22

Overtime Report Pg 23

Sick Leave Usage Pg 24

Injured on Duty Pg 25

Vechile Accidents Pg 26

**Quarterly City Managers Report**  
**Departmental Full Time Position Summary**  
**Water Fund**  
For the Period Ending September 30, 2014

Department	FY'14 Year-End Actual	Fiscal Year 2015			Fiscal Year 2015				
		Year to Date			Full Year				
		Month End		Actual (Over) / Under Target Budget	Authorized Positions			Current Projection (Over) / Under	
		Target Budget	Actual		Adopted Budget	Target Budget	Current Projection	Adopted Budget	Target Budget
<b>Division of Technology</b>	<b>68</b>	<b>72</b>	<b>70</b>	<b>2</b>	<b>81</b>	<b>81</b>	<b>81</b>	<b>0</b>	<b>0</b>
<b>Office of Fleet Management</b>	<b>47</b>	<b>47</b>	<b>46</b>	<b>1</b>	<b>55</b>	<b>55</b>	<b>55</b>	<b>0</b>	<b>0</b>
<b>Water</b>	<b>1,745</b>	<b>1,753</b>	<b>1,753</b>	<b>0</b>	<b>1,947</b>	<b>1,811</b>	<b>1,811</b>	<b>136</b>	<b>0</b>
<b>Revenue</b>	<b>229</b>	<b>230</b>	<b>227</b>	<b>3</b>	<b>251</b>	<b>251</b>	<b>251</b>	<b>0</b>	<b>0</b>
<b>Procurement</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>
<b>Law</b>	<b>30</b>	<b>30</b>	<b>28</b>	<b>2</b>	<b>32</b>	<b>32</b>	<b>32</b>	<b>0</b>	<b>0</b>
<b>Total Water Fund</b>	<b>2,121</b>	<b>2,134</b>	<b>2,126</b>	<b>8</b>	<b>2,368</b>	<b>2,232</b>	<b>2,232</b>	<b>136</b>	<b>0</b>

The material in this report is preliminary and subject to revision and does not represent an official statement of the City of Philadelphia.



Payroll Report of Employee Count and Overtime for Permanent Employees for Pay periods 11/21 and 12/05			
Employee Type	Permanent		
Fund Name	Employees in Pay Status (#)	October Base Pay (\$)	October Overtime Pay (\$)
<b>Capital Fund</b>	<b>217</b>	<b>985,905</b>	<b>48,054</b>
<b>Engineering &amp; Design</b>	<b>195</b>	<b>890,337</b>	<b>48,054</b>
CONSTRUCTION	97	485,404	42,214
DESIGN	52	246,079	413
PROJECTS CONTROL	6	32,576	-
SURVEY	40	126,278	5,427
<b>Envirnomenal Services</b>	<b>19</b>	<b>87,408</b>	<b>-</b>
MTL R&R	5	22,729	-
PLAN & RESEARCH R&R	14	64,679	-
<b>Finance</b>	<b>3</b>	<b>8,160</b>	<b>-</b>
ACCOUNTING R&R	3	8,160	-
<b>Operating Fund</b>	<b>1737</b>	<b>6,037,841</b>	<b>1,021,203</b>
<b>Engineering &amp; Design</b>	<b>21</b>	<b>75,547</b>	<b>531</b>
DESIGN	7	34,914	531
ONE CALL UNIT	14	40,632	-
<b>Envirnomenal Services</b>	<b>184</b>	<b>825,663</b>	<b>17,376</b>
OFFICE OF WATERSHEDS	42	205,073	-
PLAN & RESEARCH	38	188,388	926
WW LABS/CENTRAL LAB.	104	432,202	16,450
<b>Finance</b>	<b>145</b>	<b>494,898</b>	<b>52,526</b>
ACCOUNTING	19	68,504	3,032
FACILITIES MANAGEMENT	83	254,248	31,480
FIN & RATES	12	79,157	657
MACHINE SHOP	7	23,397	-
SECURITY	24	69,592	17,357
<b>Human Resources and Administration</b>	<b>42</b>	<b>180,147</b>	<b>3,999</b>
ADMINISTRATION	9	30,806	1,354
GEN. SUPPORT & EXEC.	12	76,675	-
PERSONNEL	12	39,632	2,489
SAFETY	5	21,293	-
TRAINING	4	11,740	156
<b>Operations</b>	<b>1304</b>	<b>4,296,250</b>	<b>937,901</b>
BAXTER WTP	51	173,478	35,091
BELMONT WTP	51	179,552	36,896
COLLECTOR SYS SUP	11	58,668	1,269
CONVEYANCE HQ	5	24,953	-
CUSTOMER SERVICE	25	79,308	18,139
DELINQU & RESTO SERV	45	136,170	52,639
DISTRIBUTION	241	724,427	288,713
FLOW CONTROL	67	223,302	42,560
INDUSTRIAL WASTE	14	61,460	10,251
INLET CLEANING	92	268,025	49,907
LOAD CONTROL	25	102,609	11,875
MATERIALS MGT	37	103,311	982
METER SHOP	48	143,528	19,691
NEWPCP	110	369,845	76,739
OPERATIONS ADMIN	11	66,924	2,354
PLUMBING REPAIRS PROG	9	32,339	7,916
PUMPING	46	149,827	28,705
QUEEN LANE WTP	51	209,827	30,821
SEWER MAINTENANCE	177	530,186	111,478
SEWPCP	60	231,413	41,335
SWWPCP	122	399,856	70,542
TREATMENT HQ	6	27,239	-
<b>Public Affairs</b>	<b>41</b>	<b>165,336</b>	<b>8,869</b>
CUSTOMER INFORMATION	19	50,109	1,139
PUB REL./EDUC/GOV'T	22	115,227	7,730
<b>Grand Total</b>	<b>1954</b>	<b>7,023,746</b>	<b>1,069,257</b>

SICK LEAVE USAGE														
Average Number of Workdays Used per Employee														
PWD	FY15 Actual Through October						Annual Leave Days Per Employee							
	Paid Sick				Unpaid Sick	Paid and Unpaid Sick	FY14 Actual Through October				Unpaid Sick	Paid and Unpaid Sick	FY14 Actual	FY13 Actual
							Paid Sick						Paid and Unpaid Sick	Paid and Unpaid Sick
	Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days*2	Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days	Total Days	Total Days
Water Treatment HQ	7.31	2.42	0.90	3.99	0.00	7.31	2.71	2.71	0.00	0.00	0.00	2.71	14.41	10.39
Customer Service	6.61	2.97	0.59	3.05	0.00	6.61	5.70	2.84	0.35	2.51	0.00	5.70	18.98	17.11
Plumbing Repair	6.33	4.43	1.40	0.50	0.00	6.33	4.53	3.97	0.00	0.56	0.00	4.53	11.65	9.74
Industrial Waste	4.86	3.25	0.26	1.35	0.00	4.86	3.72	2.69	0.00	1.03	0.00	3.72	10.73	11.72
SEWPC Plant	4.73	3.96	0.51	0.26	0.02	4.75	4.13	3.32	0.49	0.32	0.00	4.13	14.44	13.32
Sewer Maintenance	4.59	3.68	0.48	0.43	0.03	4.62	4.54	3.35	0.40	0.79	0.00	4.54	12.96	13.25
Meter Shop	4.49	3.08	0.56	0.85	0.05	4.54	3.53	2.91	0.45	0.17	0.00	3.53	12.51	14.08
Distribution	4.42	3.34	0.37	0.71	0.03	4.45	3.75	2.96	0.42	0.37	0.04	3.79	13.05	13.54
SWWPC Plant	4.45	3.19	0.70	0.56	0.00	4.45	3.30	2.63	0.26	0.41	0.02	3.32	11.73	10.79
Admin. & HR Division	4.31	2.59	0.27	1.45	0.05	4.36	3.64	3.09	0.43	0.12	0.00	3.64	10.14	11.27
Baxter WT Plant	4.18	2.87	0.46	0.85	0.00	4.18	3.80	2.70	0.37	0.73	0.00	3.80	10.83	10.74
Materials Management	4.09	3.48	0.25	0.36	0.02	4.11	3.11	2.85	0.26	0.00	0.02	3.13	9.45	10.71
Flow Control	3.87	1.90	0.36	1.61	0.00	3.87	2.52	2.08	0.17	0.27	0.00	2.52	9.96	11.16
PWD Average	3.86	2.90	0.38	0.58	0.00	3.86	3.46	2.70	0.29	0.47	0.00	3.46	11.22	11.33
Security	3.77	2.57	0.72	0.48	0.00	3.77	3.35	2.42	0.13	0.80	0.00	3.35	11.50	11.32
Finance	3.71	2.90	0.22	0.59	0.00	3.71	3.53	2.77	0.26	0.50	0.00	3.53	12.12	11.27
NEWPC Plant	3.56	2.95	0.33	0.28	0.00	3.56	3.85	2.70	0.20	0.95	0.02	3.87	11.40	11.76
Pumping	3.55	2.59	0.45	0.51	0.00	3.55	3.22	2.33	0.30	0.59	0.00	3.22	9.91	13.74
Operations Administration	3.48	1.30	0.00	2.18	0.00	3.48	1.30	1.30	0.00	0.00	0.00	1.30	4.68	3.73
Delinquency & Restoration	3.33	2.54	0.58	0.21	0.00	3.33	4.41	2.54	0.32	1.55	0.07	4.48	13.54	11.62
Design	3.29	2.73	0.00	0.56	0.00	3.29	2.43	2.18	0.25	0.00	0.00	2.43	8.35	8.27
Inlet Cleaning	3.20	2.88	0.32	0.00	0.01	3.21	3.75	3.36	0.30	0.09	0.02	3.77	12.13	12.64
Queen Lane WT Plant	3.13	2.78	0.26	0.09	0.00	3.13	3.01	2.40	0.33	0.28	0.00	3.01	11.07	10.13
Public Affairs	2.94	2.75	0.19	0.00	0.12	3.06	2.78	2.32	0.21	0.25	0.13	2.91	9.16	9.27
Projects Control & 1 Call	3.05	3.05	0.00	0.00	0.00	3.05	2.53	2.12	0.41	0.00	0.00	2.53	7.92	9.33
Load Control	2.98	1.80	0.11	1.07	0.00	2.98	1.92	1.92	0.00	0.00	0.00	1.92	7.71	9.06
Belmont WT Plant	2.87	2.40	0.38	0.09	0.00	2.87	3.22	2.96	0.17	0.09	0.00	3.22	11.28	10.48
Planning & Research	2.38	1.43	0.14	0.81	0.00	2.38	1.86	1.71	0.00	0.15	0.00	1.86	5.65	8.17
Watersheds	1.96	1.59	0.06	0.31	0.00	1.96	2.17	1.98	0.19	0.00	0.00	2.17	6.86	7.17
Collector System Support	1.66	1.66	0.00	0.00	0.00	1.66	1.07	1.07	0.00	0.00	0.00	1.07	5.30	7.66
Water Conveyance HQ	0.71	0.71	0.00	0.00	0.00	0.71	0.90	0.90	0.00	0.00	0.00	0.90	3.45	13.61
BLS	0.21	0.21	0.00	0.00	0.00	0.21	1.47	1.09	0.09	0.29	0.06	1.53	4.71	7.66
Survey	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.09	10.34
Construction	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.79	7.38

\*1 Calculated as an estimate based on Fiscal Year to Date usage.

\*2 PWD units are ranked highest to lowest based on the annualized estimate of the total number of sick days used per employee.

## INJURED ON DUTY

PWD	Fiscal Year 2015 (cumulative)				Fiscal Year 2014				Fiscal Year 2013			
	Injuries				Injuries				Injuries			
	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total
<b>Operations</b>	<b>20</b>	<b>20</b>	<b>44</b>	<b>84</b>	<b>53</b>	<b>77</b>	<b>133</b>	<b>263</b>	<b>41</b>	<b>76</b>	<b>102</b>	<b>219</b>
Sewer Maint.	5	3	9	17	15	18	16	49	7	18	23	48
Inlet Cleaning	4	3	7	14	4	13	18	35	9	10	31	50
Distribution	7	6	10	23	18	13	18	49	11	19	10	40
SWWPCP	2	1	6	9	3	3	17	23	4	5	9	18
Load Control	0	0	1	1	0	1	1	2	0	0	0	0
Delinquency & Restoration	1	0	0	1	0	1	0	1	1	3	0	4
Flow Control	0	1	3	4	4	6	9	19	2	3	3	8
Pumping	0	1	0	1	2	2	12	16	3	1	2	6
NEWPCP	0	0	1	1	1	5	7	13	0	7	8	15
Queen Lane	0	2	3	5	1	3	5	9	1	0	1	2
Customer Service	0	0	1	1	0	2	6	8	1	0	3	4
SEWPCP	0	2	2	4	1	3	4	8	2	4	1	7
Materials Management	0	1	0	1	2	1	3	6	0	2	5	7
Baxter	0	0	0	0	0	1	3	4	0	0	2	2
Plumbing Repairs	0	0	0	0	1	0	3	4	0	0	0	0
Conveyance HQ	0	0	0	0	0	2	1	3	0	0	0	0
Belmont	0	0	1	1	0	3	2	5	0	3	1	4
Industrial Waste	0	0	0	0	1	0	4	5	0	0	1	1
Meter Shop	1	0	0	1	0	0	2	2	0	0	1	1
Security	0	0	0	0	0	0	1	1	0	1	0	1
Operations Administration	0	0	0	0	0	0	1	1	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0	0	1	1
Collector Support	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0									
<b>Planning &amp; Engineering</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>4</b>	<b>0</b>	<b>6</b>	<b>9</b>	<b>15</b>	<b>2</b>	<b>7</b>	<b>10</b>	<b>19</b>
Survey	0	0	0	0	0	5	3	8	2	3	4	9
BLS	0	0	0	0	0	1	6	7	0	1	6	7
Projects Control	0	0	0	0	0	0	0	0	0	0	0	0
Design	0	0	0	0	0	0	0	0	0	0	0	0
Construction	0	0	4	4	0	0	0	0	0	3	0	3
Planning & Research	0	0	0	0	0	0	0	0	0	0	0	0
Watersheds	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0									
<b>Human Resources</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>7</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>7</b>
<b>Public Affairs</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>
<b>Finance &amp; Admin.</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>7</b>	<b>0</b>	<b>7</b>	<b>20</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>
<b>Fac. Mgmt. &amp; Mach. Shop</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>5</b>	<b>7</b>	<b>6</b>	<b>7</b>	<b>20</b>	<b>2</b>	<b>3</b>	<b>6</b>	<b>11</b>
<b>PWD TOTALS</b>	<b>23</b>	<b>23</b>	<b>51</b>	<b>97</b>	<b>60</b>	<b>92</b>	<b>156</b>	<b>308</b>	<b>46</b>	<b>88</b>	<b>125</b>	<b>259</b>

VEHICLE ACCIDENT REPORT									
PWD Group	FY 2015 -(Cumulative)			FY 2014			FY 2013		
	Preventable	Non-Preventable	TOTALS	Preventable	Non-Preventable	Totals	Preventable	Non-Preventable	Totals
<b>Subtotal</b>	<b>21</b>	<b>38</b>	<b>59</b>	<b>79</b>	<b>112</b>	<b>191</b>	<b>41</b>	<b>53</b>	<b>94</b>
Distribution	9	9	18	21	30	51	11	10	21
Sewer Maintenance	5	10	15	17	27	44	11	15	26
Inlet Cleaning	2	3	5	13	14	27	7	10	17
Pumping	2	1	3	6	11	17	2	2	4
Delinquency & Restoration	1	3	4	7	7	14	0	1	1
Flow Control	1	5	6	2	9	11	0	1	1
NEWPCP	0	0	0	2	2	4	4	3	7
SEWPCP	0	0	0	4	0	4	2	1	3
SWWPCP	0	0	0	2	1	3	0	1	1
Baxter	0	0	0	0	2	2	0	0	0
Plumbing Repairs	0	0	0	0	2	2	0	0	0
Customer Service	0	4	4	2	2	4	1	3	4
Security	1	0	1	0	1	1	0	0	0
Metering	0	2	2	1	2	3	2	5	7
Queen Lane	0	0	0	0	0	0	1	0	1
Load Control	0	0	0	0	1	1	0	1	1
Collector Support	0	1	1	0	0	0	0	0	0
Operations Admin.	0	0	0	0	0	0	0	0	0
Belmont	0	0	0	0	0	0	0	0	0
Industrial Waste	0	0	0	2	1	3	0	0	0
Synagro/BRC	0	0	0	0	0	0	0	0	0
Conveyance HQ	0	0	0	0	0	0	0	0	0
Materials Management	0	0	0	0	0	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0
Planning & Engineering	2	1	3	4	11	15	3	4	7
BLS	1	0	1	4	3	7	0	1	1
Survey	0	0	0	0	4	4	0	0	0
Construction	1	1	2	0	3	3	1	2	3
Design	0	0	0	0	0	0	0	0	0
Planning & Research	0	0	0	0	0	0	1	1	2
Watersheds	0	0	0	0	1	1	1	0	1
IS&T	0	0	0	0	0	0	0	0	0
Human Resources	0	0	0	0	0	0	0	0	0
Finance & Admin.	0	0	0	0	2	2	0	0	0
Fac. Mgmt. & Mach. Shop	1	2	3	2	4	6	1	3	4
Public Affairs	1	0	1	0	0	0	0	1	1
<b>PWD TOTALS</b>	<b>25</b>	<b>41</b>	<b>66</b>	<b>85</b>	<b>129</b>	<b>214</b>	<b>45</b>	<b>61</b>	<b>106</b>

\*Accidents are presently not being categorized as Preventable/non-preventable.

## **Energy Use**

Billing Summary - Wastewater	Pg	28
Billing Summary - Water	Pg	29
Heating Gas Bill	Pg	30

# November 2014 Billing Summary

## WASTEWATER

	Billing Period	Power Factor *	Demand (Kw)			Usage Kwh	Cost				FY 15 YTD	
			on pk	off pk	plc**		PPL	PECO	Total	Unit	Kwh	Cost
Southwest	10/28 - 11/26	96.9	10,668	9715	6163	5,294,137	\$ 400,352	\$ 50,885	\$ 451,237	0.0852	26,445,922	\$ 2,164,445
Northeast	10/28 - 11/26	98.8	6856	6955	5041	2,290,015	\$ 173,175	\$ 32,194	\$ 205,369	0.0897	6,624,391	\$ 618,954
Southeast ##	10/30 - 11/29	98.3	3168	3571	1243	1,397,019	\$ 105,645	\$ 15,396	\$ 121,041	0.0866	6,910,417	\$ 584,057
Cent Sch PS	10/30 - 11/26	89.2	1931	1944	775	475,490	\$ 35,957	\$ 8,520	\$ 44,477	0.0935	2,609,536	\$ 234,888
WW HQ	10/30 - 12/1	--	136	133	184	68,160	\$ 5,154	\$ 1,168	\$ 6,322	0.0928	345,360	\$ 32,289
Neil Dr	10/29 - 12/1	--	99	63	142	33,840	\$ 2,559	\$ 823	\$ 3,382	0.0999	157,680	\$ 16,201
Mingo Cr	10/30 - 11/26	--	768	658	15	41,334	\$ 3,126	\$ 3,104	\$ 6,230	0.1507	158,774	\$ 30,724
43rd st PS	10/28 - 12/1	--	70	70	65	25,152	\$ 1,902	\$ 647	\$ 2,549	0.1013	103,392	\$ 10,773
Venice Isle PS	10/28 - 12/1	--	180			102,144	\$ 7,724	\$ 1,595	\$ 9,319	0.0912	325,249	\$ 29,722
BLS	10/23 - 11/21	93	332	298	554	145,350	\$ 10,992	\$ 2,140	\$ 13,132	0.0903	1,026,043	\$ 88,619

\$ 9,872,641 \$ 746,586 \$ 116,472 \$ 863,058

\* Power factor penalty levied when < 90

\*\*PLC - peak load contribution - changes every June, average of the five highest hourly loads in the PJM territory for the previous year

 contract minimum

	November				FY 15 YTD		
	kwh	cost	unit cost		kwh	cost	unit cost
Total Water	9,754,054	\$ 829,561	0.0850		51,805,903	\$ 4,271,281	0.0824
Total Wastewater	9,872,641	\$ 863,058	0.0874		44,706,764	\$ 3,810,672	0.0852
PWD Total ++	19,626,695	\$ 1,692,619	0.0862		96,512,667	\$ 8,081,953	0.0837
++ represents over 99.5 % of total usage and costs					Generated by Planning & Research		

# November 2014 Billing Summary

## WATER

Billing	Period	Power Factor*	Demand (Kw)			Usage Kwh	Cost				FY 15 YTD	
			on pk	off pk	plc**		PPL	PECO	Total	unit	Kwh	Cost
Baxter WTP	10/23 - 11/21	91.5	498	625	374	267,560	\$ 20,233	\$ 3,019	\$ 23,252	0.0869	1,411,786	\$ 118,498
Belmont WTP	10/22 - 11/20	96.7	340	420	198	167,193	\$ 12,643	\$ 2,078	\$ 14,721	0.0880	847,780	\$ 72,669
Queen Lane WTP	10/23 - 11/21	88.4	720	675	532	289,506	\$ 21,893	\$ 3,713	\$ 25,606	0.0884	1,333,503	\$ 114,249
Torresdale PS	10/23 - 11/21	95.1	3457	3780	3108	2,121,207	\$ 160,409	\$ 18,815	\$179,224	0.0845	11,025,418	\$ 902,677
Lardner's Pt PS	10/23 - 11/21	100	2600	2961	2798	1,255,963	\$ 94,978	\$ 14,316	\$109,294	0.0870	10,082,429	\$ 824,084
Bel RWPS	10/23 - 11/21	99.3	2108	3681	1999	1,720,302	\$ 130,092	\$ 15,021	\$145,113	0.0844	8,795,133	\$ 718,437
QL RWPS	10/23 - 11/21	91.8	1888	6108	916	2,283,546	\$ 172,686	\$ 19,434	\$192,120	0.0841	9,892,131	\$ 816,888
QL PS (new)	10/23 - 11/24	94.7	721	1077	611	610,638	\$ 43,453	\$ 4,999	\$ 48,452	0.0793	2,725,167	\$ 220,354
Bel HSPS	10/23 - 11/19	98.7	347	382	405	197,984	\$ 14,972	\$ 2,223	\$ 17,195	0.0869	1,110,020	\$ 92,744
East Park	10/23 - 11/21	13.2	25	608	--	76,667	\$ 5,798	\$ 1,659	\$ 7,457	0.0973	694,892	\$ 59,812
EOL PS	10/23 - 11/21	93.9	473	473	419	292,260	\$ 22,101	\$ 2,753	\$ 24,854	0.0850	1,510,004	\$ 124,331
WOL PS	10/23 - 11/21		243	288	165	108,799	\$ 8,228	\$ 1,552	\$ 9,780	0.0899	550,584	\$ 47,808
Rox PS	10/23 - 11/21	95	220	374	94	125,786	\$ 9,512	\$ 1,654	\$ 11,166	0.0888	649,032	\$ 55,429
Fox Chase PS	10/21 - 11/21		232	240	142	148,000	\$ 11,192	\$ 1,960	\$ 13,152	0.0889	689,600	\$ 59,777
Chestnut Hill PS	10/23 - 11/21	59.5	29	22	--	11,203	\$ 847	\$ 271	\$ 1,118	0.0998	43,064	\$ 4,380
						9,754,054	\$ 734,893	\$ 94,668	\$829,561		51,805,903	4,270,333

\* Power factor penalty levied when < 90

## -- estimated data

\*\*PLC - peak load contribution - changes every June  
average of the five highest hourly loads  
in the PJM territory for the previous year



contract minimum



power factor adjustment

# PWD MUNICIPAL ACCOUNT PGW BILLINGS

NOVEMBER 2014 (October 15 - November 14)

MS Rate Unit Cost - \$1.11/ccf

FACILITY	METER #	USAGE		COST (\$)	FY 15 YTD	
		(ccf)			USAGE (ccf)	COST (\$)
<b>BAXTER WTP</b>	2024225	1,470	\$	1,680	10,953	\$ 13,301
	1909431	508	\$	618	508	\$ 694
<b>BELMONT WTP</b>	2023707	839	\$	968	3,195	\$ 3,937
	2018317	11	\$	31	49	\$ 151
<b><u>QUEEN LANE WTP</u></b>						
filter bldg	1722806	5,215	\$	5,913	5,215	\$ 5,989
pre-treatment bldg	1521901	55	\$	81	67	\$ 170
survey bldg	1785627	151	\$	196	213	\$ 346
<b>BELMONT HSPS</b>	1921715	-	\$	19	-	\$ 95
<b>QUEEN LANE RWPS</b>	1479265	6	\$	26	28	\$ 128
<b>FOX CHASE PS</b>	1906876	38	\$	62	54	\$ 156
<b>EAST PARK BS</b>	1906765	205	\$	251	219	\$ 343
	1906764	196	\$	240	304	\$ 445
<b>FAIRHILL PS</b>	2024292	2,280	\$	2,596	2,295	\$ 2,688
<b>EAST OAK LANE</b>	1447520	164	\$	211	207	\$ 338
	1751522	21	\$	43	111	\$ 227
<b>SOUTHEAST WPCP</b>	2024666	5,889	\$	6,674	5,889	\$ 6,750
<b>BRC</b>	2115512	44	\$	119	44	\$ 346
	2064949	212	\$	269	251	\$ 391
	2024681	500	\$	758	719	\$ 1,296
						\$ -
<b><u>NORTHEAST WPCP</u></b>						
stb pilot	1908768	14	\$	35	16	\$ 114
stb - chiller	1989946	-	\$	19	15	\$ 113
administration bldg	2024807	1,195	\$	1,427	1,195	\$ 1,503
esb - 2	2023099	-	\$	19	-	\$ 95
it bldg	1587924	41	\$	66	120	\$ 240
lower garage - fleet	2024462	359	\$	442	381	\$ 544
mpc bldg	1989897	154	\$	200	154	\$ 276
south storage bldg	2115342	991	\$	1,177	3,485	\$ 4,222
sludge	1884571	15,200	\$	17,924	16,800	\$ 19,888
north storage bldg - esb	2024487	102	\$	139	112	\$ 227
storeroom 54	2024473	353	\$	435	353	\$ 511
pst	2070028	224	\$	283	224	\$ 359
locker bldg	1738407	45	\$	72	79	\$ 189
sodium hypo - eps	2035586	842	\$	1,011	842	\$ 1,087
<b>BLS</b>	2064670	6	\$	26	21	\$ 81
<b>COLLECTOR SYSTEM HQ</b>	1987632	4,471	\$	5,072	5,694	\$ 6,603
<b>WATER CONVEYANCE HQ</b>	2026601	2,176	\$	2,577	2,822	\$ 3,423
	2026599	2,831	\$	3,340	4,353	\$ 5,239
	1761376	35	\$	58	216	\$ 355
	1724990	215	\$	271	281	\$ 426



## PWD INTERRUPTABLE ACCOUNT NATURAL GAS BILLINGS

NOVEMBER 2014 (Novemer 1 - November 30)

FACILITY	METER #	NOVEMBER USAGE (ccf)	NOVEMBER COST (\$)				FY 15 YTD	
			DISTRIBUTION (PGW)	SUPPLY (Third Party)	TOTAL	UNIT (\$/ccf)	USAGE (ccf)	TOTAL COST
BAXTER WTP (IT-C)	2116160	20,900	\$ 1,733	\$ 9,949	\$ 11,682	\$0.56	25,900	\$ 14,980
BELMONT WTP (IT-B)	2064976	12,670	\$ 1,394	\$ 6,030	\$ 7,424	\$0.59	15,980	\$ 9,987
BLS (IT-B)	1806080	8,280	\$ 990	\$ 3,945	\$ 4,935	\$0.60	27,710	\$ 15,292
BRC (IT-E)	2036194	255,985	\$ 16,094	\$ 121,822	\$ 137,916	\$0.54	1,123,222	\$ 533,542
NORTHEAST WPCP (IT-C)								
cogeneration	2036191	341	\$ 250	\$ 161	\$ 411	\$1.21	380,788	\$ 177,567
pre-treatment bldg	2115831	3,093	\$ 449	\$ 1,478	\$ 1,927	\$0.62	31,359	\$ 15,945

### PWD TOTALS

RATE CATEGORY	NOVEMBER			FY 15 YTD	
	USAGE (ccf)	COST (\$)		USAGE (ccf)	COST (\$)
MUNICIPAL	41,801	\$ 49,102		59,812	\$ 73,843
INTERRUBTABLE	301,269	\$ 164,295		1,604,959	\$ 767,313
TOTAL	343,070	\$ 213,397		1,664,771	\$ 841,156

## **Service Level Goals**

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Delinquency & Restoration	Pg	53
Industrial Waste	Pg	54
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### CUSTOMER INFORMATION

Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Calls Received	Number		14,040	18,212	16,845	18,692					67,789	15,027	65,986	163,177	213,010
Call Abandonment Rate	Calls abandoned /calls received	3.00%	8.54%	4.59%	4.19%	4.30%					5.41%	15.45%	23.76%	14.45%	17.37%
Average Waiting Time	Min:sec		00:37			00:38					00:37	00:34	00:37	1:24	0:39
Average Talk Time Per Call Answered	Minutes		2.45	2.33	2.27	2.27					2.45				
COMMERCIAL STORMWATER CUSTOMER BILLING CALLS	GENERAL INFORMATION		16		40	52					108		201	807	-----
	SIDEYARDS/VACANT LOTS		12		8	8					28		31	124	-----
	WATER-ONLY CUSTOMERS		15		0	1					16		40	138	-----
	APPEALS		5		12	10					27		104	281	-----
	CREDITS		5		16	19					40		53	194	-----
	MAJOR QUESTIONS		5		4	7					16		4	57	-----
	TOTAL CALLS		58		80	97					235		433	1,431	-----

## **October 2014 Public Relations Manager's Monthly Report**

### **Press Release(s)**

**Date Released:** October 7, 2014

**Subject:** City Opens Venice Island: Home of New Performing Arts and Recreation Center and Model Green Infrastructure

### **Media Advisories**

**Date Released:** October 2, 2014

**Subject:** "Rap Master" and Young Performers Hail Opening of Venice Island, Home of City's New Performing Arts and Recreation Center & Model Green Infrastructure

### **Daily Media Clips**

**Date Released:** October 2, 2014

**Subject:** Cook-Wissahickon front-lawn look draws concern, then cooperation from neighbors

**Website link:** <http://www.newsworks.org/index.php/nw-philadelphia-more-stories/item/73459-cook-wissahickon-front-lawn-look-draws-concern-then-cooperation>

**Date Released:** October 2, 2014

**Subject:** Philadelphia Land Bank releases plan to tackle vacancy

**Website link:** [http://www.philly.com/philly/business/Philadelphia\\_Land\\_Bank\\_releases](http://www.philly.com/philly/business/Philadelphia_Land_Bank_releases)

**Date Released:** October 6, 2014

**Subject:** A Match Made in Venice Island

**Website link:** Newspaper clipping

**Date Released:** October 6, 2014

**Subject:** \$46M Venice Island Playground Debuts in Manayunk

**Website link:** [http://www.philly.com/philly/news/20141006-46M-Venice\\_Island\\_playground\\_debuts\\_in\\_Manayunk.html](http://www.philly.com/philly/news/20141006-46M-Venice_Island_playground_debuts_in_Manayunk.html)

**Date Released:** October 7, 2014

**Subject:** Venice Island Merges Utility Creativity and Entertainment

**Website link:** [http://philly.curbed.com/archives/2014/10/06/venice-island-merges-utility-creativity-and\\_entertainment.php](http://philly.curbed.com/archives/2014/10/06/venice-island-merges-utility-creativity-and_entertainment.php)

**Date Released:** October 8, 2014

**Subject:** Making a Splash in Manayunk

**Website link:** [http://www.philly.com/philly/news/nation\\_world/20141008\\_Making\\_a\\_splash\\_in\\_Manayunk.html](http://www.philly.com/philly/news/nation_world/20141008_Making_a_splash_in_Manayunk.html)

**Date Released:** October 8, 2014

**Subject:** Fairmount Water Works Receives more than \$500,000 from William Penn Foundation

**Website link:** [http://www.streetinsider.com/Press+Releases/Fairmount+Water+Works+Receives+More+Than+\\$500,000+from+William+Penn+Foundation/9896954.html](http://www.streetinsider.com/Press+Releases/Fairmount+Water+Works+Receives+More+Than+$500,000+from+William+Penn+Foundation/9896954.html)

**Date Released:** October 17, 2014

**Subject:** The City of Philadelphia Wants You to Stop Ignoring Icky Overflowing Sewers

**Website link:** <http://nextcity.org/daily/entry/are-cities-ready-to-embrace-the-culture-of-green-infrastructure>

**Date Released:** October 20, 2014

**Subject:** Philadelphia's Newest Park Is Built on Top of a Sewage Overflow Tank

**Website link:** <http://gizmodo.com/philadelphias-newest-park-is-built-on-top-of-a-sewage-o-1647780534>

## **Media Inquiries**

**Date:** October 31, 2014

**Media Outlet:** CBS 3

**Inquiry:** Jim Donovan called about a customer on the 9300 block of Lanford Street who has had a water leak in the street.

**Resolution:** Investigated and advised reporter that customer was responsible to repair service line.

**Date:** October 6, 2014

**Media Outlet:** The Philadelphia Tribune

**Inquiry:** Venice Island Ribbon Cutting

**Resolution:** Provided details of the ribbon cutting to the reporter.

## **Publications**

**Document:** Billstuffer

**Date:** October 2014

**Subject:** A Guide to Water Emergencies

## **Events**

**Date of Event:** October 7, 2014

**Name of Event:** Venice Island Ribbon Cutting and Tour

**Event Description:** Philadelphia elected officials, along with the Philadelphia Water Department, Philadelphia Parks and Recreation and the Manayunk community held a ribbon cutting and tour of the Venice Island Performing Arts and Recreation Center that features model green stormwater infrastructure. Live singing and dance performances from students from the High School for Creative and Performing Arts (CAPA) was also featured to highlight this special occasion.

## **Social Media**

**# of tweets:** 43

**# of followers:** 2872

**Subject(s):** Green City, Clean Waters recognition, APA award, William Cramp School, Lea School, Tacony Creek Park and Venice Island ribbon cutting;

**# of Facebook posts:** 1

**Subject(s):** Green City, Clean Waters Award

**# of Blogs:** 3

**Subject(s):** Harper's Hollow Planting, Lea Elementary GSI, APA Southeast;

## **Training**

**Date:** October 20, 2014

**Subject:** Media Training was conducted using the scenario of issuing a "boil water" notice.

## **Summary**

**Releases/Advisories:** 2

**Media Clips:** 9

**Media Inquiries:** 2

**+/- Monthly Twitter followers:** +87

CUSTOMER INFORMATION CALL DATA														
Service Level Measures	Explanation	Rank	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Jun'15	Year To Date	% of Total	'14 Sm. Month	FY '14 Yr To Date	FY '14 Yr End Act.	FY '13 Yr End Act.
Billing	PWD Call Center handles	1	8,753	10,260	10,005	10,267	8,005		47,290	77.58%	8,608	45,140	98,543	88,348
Transfer Call	To other PWD unit or City agency.	2	675	533	582	730	574		3,094	5.08%	540	2,301	6,829	7,413
Undefined Code	Un-assigned codes or system errors.	3	412	0	0	0			0	0.00%	0	0	0	28
Meters	All meter issues to Meter Shop.	4	407	456	492	614	416		2,385	3.91%	629	2,264	6,161	6,869
No Water	Cust.Reps.decide cause/refer action.	5	352	360	404	290	254		1,660	2.72%	152	854	3,362	2,301
Leaks	Low volume street/curb leaks, refer-	6	347	316	381	412	597		2,053	3.37%	289	1,457	5,417	4,358
Water in Cellar	Inspector investigates/refer findings	7	346	233	244	221	251		1,295	2.12%	186	1,318	5,036	3,137
Inlet Clean/Repair	Data given to Inlet Cleaning or	8	297	255	297	288	184		1,321	2.17%	171	1,135	2,291	2,067
NOD/Defect	Issued by Inspector, who	9	279	348	323	311	271		1,532	2.51%	243	1,021	2,314	2,579
Hydrant	Hydrant issues or problems.	10	278	172	152	144	65		811	1.33%	72	678	1,308	913
Restore Service	Request to reverse shut-off. To	11	239	261	311	307	206		1,324	2.17%	641	2,790	4,329	5,818
Cave Ins-Depr.	Customer Service determines cause	12	150	156	92	87	55		540	0.89%	65	385	1,261	697
Repeat Calls	Multiple calls on same incident.	13	131	36	14	18	32		231	0.38%	114	513	1,922	1,778
WRAP	Callers are screened & an applica-	14	125	249	265	252	124		0	0.00%	136	1,192	2,534	2,568
Main Breaks	Large volume leaks, priority job given	14	124	58	95	74	127		478	0.78%	128	591	2,238	972
Payment Agree.	Payment agreement established.	15	121	126	139	183	112		681	1.12%	33	987	1,998	2,917
Multi-Account	Multi-call/account Handling.	16	117	101	157	133			508	0.83%	57	338	1,151	799
Low Pressure	Inspector to investigate/refer findings.	17	115	135	124	115	96		585	0.96%	94	528	1,346	947
Find Curb Stop	Inspect. sent to find/mark curb stop.	18	114	132	143	146	111		646	1.06%	92	466	1,216	621
Owner/Tenant	Issues re billing	19	85	152	135	103	84		559	0.92%	41	248	707	240
Illegal Restores	Data on illegal restores referred	19	85	83	63	72	47		350	0.57%	45	291	544	424
Payments	Customers making payments	20	75	63	102	123	112		475	0.78%	37	118	599	132
Choked Drains	Inspector examines & may refer job.	21	63	43	37	29	36		208	0.34%	62	255	768	537
HELP Program	Calls about the Homeowner's	22	62	83	58	76	66		345	0.57%	60	315	719	655
Construct Issues	PWD & contractor job questions	22	62	39	47	42	42		232	0.38%	85	376	646	598
Water Quality	Inspector investigates or a sample	23	55	60	96	76	56		343	0.56%	26	246	713	585
Collections	Calls	24	53	81	80	69	59		342	0.56%	45	243	493	316
Shut Off F. Hyd.	Opened hydrant calls are referred	24	53	15	21	17	7		113	0.19%	15	46	72	196
B.P.C.S.	Broken Pipes, Can't (Be) Shut.	25	52	48	72	48	57		277	0.45%	61	305	1,348	733
Vacant - BP	Vacant prop. water running-Inspector	25	52	51	50	49	77		279	0.46%	43	246	1,310	666
Request Literat.	Given to Public Affairs Unit	25	52	27	31	26	21		157	0.26%	62	327	832	510
Damage Claims	Examined by PWD Claims Investiga-	26	42	38	41	40	27		188	0.31%	56	265	651	533
Senior Cit. Disc.	Caller qualifications checked. If ok.	27	41	61	44	74	35		255	0.42%	53	304	623	720
Pay. Agree. Inq.	Inquiry about payment agreements.	27	40	97	106	85	69		397	0.65%	33	256	556	1,099
Req. for Cement	Any type cement repair/deficiency.	28	30	23	19	21	12		105	0.17%	12	66	189	126
Pay. Agree. Ref.	Referral to PWD re pay. agreement.	29	28	24	19	23	16		110	0.18%	33	348	546	757
Sewer Gas Odor	Referred first to Inlet Cleaning for	30	26	41	54	37	10		168	0.28%	29	105	193	124
Miss. Man.Cov.	Inspector assesses ownership. PWD	31	24	16	7	14	9		70	0.11%	10	52	177	95
Title Company	Information requests	32	13	6	6	11	8		44	0.07%	32	125	188	98
S.O.I.E.	Shut Off In Error	33	12	12	14	14	15		67	0.11%	15	83	126	98
Auto. Meter Rd.	AMR appointments.	33	11	11	1	57	47		127	0.21%	50	132	331	873
Shut Offs -WR	House water running - Inspector will	34	10	22	27	30	20		109	0.18%	15	92	314	233
Stormwater	Bill Inquiries.	35	9	24	10	28	14		85	0.14%	37	173	336	238
Noisy Pipes	Customer requests investigation.	35	8	6	7	9	6		36	0.06%	5	32	124	65
F.H.K.O.	Fire hydrant knocked over.	36	7	5	11	5	5		33	0.05%	2	18	52	39
Missing In. Cov.	To Customer Service/Sewer Main-	37	5	1	2	9	8		25	0.04%	2	22	43	61
Refunds	Requests	38	3	2	0	1	0		6	0.01%	0	10	23	2
N.E. Odor	NE Plant air odor-related calls.	38	3	0	2	1	0		6	0.01%	0	1	10	4
Bad Taste/Odor	Bad Taste & Odor Complaints.	39	2	1	3	1	0		7	0.01%	2	13	26	17
Erosion & Sed.	Erosion/sediment - unsecured sites.	39	2	0	0	0	0		2	0.00%	0	1	6	3
Sprinkler Cap	Call referred to Fire Dept.	39	2	0	0	0	0		2	0.00%	0	2	2	9
Service Hydrant	Problem with, or damaged hydrants	39	1	1	0	0	0		2	0.00%	4	12	16	2
Rate Increase	Customer inquiries.	39	1	0	1	0	2		4	0.01%	2	9	14	13
Vector Dye Test	Testing for service leaks or	39	1	1	0	0	0		2	0.00%	0	0	2	2
Drought Info/FP	Req.data-water emergency/froz.pipes	40	0	0	0	0	0		0	0.00%	1	2	570	170
Sprinkler/Hose	Ticket to Pub.Affairs, which contacts	40	0	0	1	2	0		3	0.00%	0	14	20	15
S. F. R.	Storm Flood Relief.	40	0	0	0	0	0		0	0.00%	0	3	10	13
Lock Hydrant	Repeat abuse hydrants referred	40	0	0	0	0	0		0	0.00%	0	5	8	2
PWD Security	Calls re W & WW system security.	40	0	2	2	1	0		5	0.01%	0	2	5	13
Abatement	Special conditions (leaks) needing	40	0	0	0	1	0		1	0.00%	0	3	4	24
Terror	Terrorism-related customer calls.	40	0	1	0	0	0		1	0.00%	0	2	3	1
Compost Req.	Data given on PWD sites	40	0	0	0	0	0		0	0.00%	0	2	2	7
LNP-Wsheds	Livable Neighborhood Program.	40	0	0	0	0	0		0	0.00%	0	0	0	0
PWD Bot. Water	Customer requests for	40	0	0	0	0	0		0	0.00%	0	0	0	2
15,239	Average	Tts	14,452	15,327	15,389	15,786			60,954	118%	15,170	56,604	163,177	146,176

Info complete to date. Only latest 6 months are shown. Prior years' info subject to software rounding.

FINANCE															
Unit	Description of Service	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Procurement Unit (Professional Service Contracts)	<u>New Contract Requests</u>														
	Requests Received	Number		3	6	4	1	0			14	0	0	4	5
	Contracts Conformed	Number		1	2	5	0	2			10	5	6	23	39
	<u>Process Time for Conform.</u>														
	Internal - PWD	avg # days	40	68	9	94	0	53			44.8	87	31.8	90.7	102.6
	External Agencies														
	Law-to-Draft	avg # days	15	44	24	64	0	32			33	67	72	46.3	52
	Vendor Review	avg # days	30	2	75	24	0	12			23	25	19	19.8	34
	Law to Conform	avg # days	35	34	54	89	0	70			49	50	25	30.4	32
	Total Processing Days	avg # days	80	148	138	269	0	115			134	229	84	187.2	220.6
	<u>Contract Amendments</u>														
	Requests Processed	Number		7	24	13	1	5			50	0	22	86	94
	Amendments Conformed	Number		10	11	18	10	10			59	10	50	111	102
	<u>Process Time for Conform.</u>														
	Internal - PWD	avg # days	10	12	13	9	13	21			13.6	6	13	29	27
	<u>External Agencies</u>														
	Law Draft	avg # days	15	23	36	33	35	28			31	39	36	32.2	54
	Vendor Review	avg # days	30	21	16	24	35	38			27	29	25	31.8	27
Law to Conform	avg # days	35	77	60	65	59	78			68	80	73	62.8	43	
Total Processing Days	avg # days	80	133	122	131	142	165			139	139	143	155.8	151	
Capital Accounting	Public Works Projects	% Processed within	100%	100%	80%	88%	100%	100%			93.50%	100%	100%	100.0%	100.0%
	Estimates Processed	4 Days													
	Prof Svcs Contracts	% Processed within	100%	80.47%	72.3%	67.0%	75.8%	66.4%			72.38%	-----	-----	77.0%	76.1%
	Invoices Processed	10 Days													
Operating Fund Accounting	Number of invoices processed*1	Total Number Average	1,700	N/A	N/A	N/A	N/A	N/A			0	1,706	5,179	5,179	15,706

\*1 Days to process invoices not available until FAMIS is reprogrammed.

Facilities Management															
Unit	Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.*1	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Bldg. Maint.	Bldg Maint, PWD Properties	Jobs completed	Actual	101	17	30	432	55			635	126	241	613	515
			Goal	27	24	29	48	35	50	66	503	52	532		
		Pending	Actual	386	199	538	388	402			383			345	7
	Street Cement Work	Jobs completed	Actual	115	97	179	72	92			555	114	908	1,903	1,361
			Goal	125	117	209	143	123	140	7	1,604	175	1857		
		Pending	Actual	235	289	246	198	123			218	159		255	254
	Street Plumbing Work	Jobs completed	Actual	106	101	71	88	91			457	100	503	1,225	1,115
			Goal	75	80	78	84	82	87	98	1,120	110	1199		
Machine Shop	Pump Station Repairs	Jobs completed	Actual	6	8	7	3	5			29	6	30	82	85
			Goal	4	6	8	7	9	8	10	86	10	75		
	Hydrant Repairs	"O" Ring Seal Plates	Actual	0	0	0	0	0			0	0	0	0	0
			Goal	0	0	0	0	0	0	0	0	0	70		
	Welding Repairs	Brackets	Actual	10	14	12	10	6			52	0	38	126	114
			Goal	8	12	8	8	6	13	11	107	11	166		
		Vehicle Repairs	Actual	3	4	2	4	6			19	3	18	62	44
			Goal	4	6	2	3	3	3	2	41	6	97		
		General	Actual	19	26	28	15	19			107	27	125	296	259
			Goal	21	19	21	19	18	26	25	263	18	319		
	Tool Restoration	Grabbers	Actual	64	51	64	46	48			273	51	292	613	721
			Goal	73	21	48	37	29	36	43	676	47	698		
	Miscellaneous	Jobs Completed	Actual	23	19	23	17	21			103	37	139	332	315
			Goal	22	19	22	25	26	29	19	312		0		
	TOTALS	Jobs Completed	Actual	447	337	416	687	343			2,230	124	642	1,511	1,538
			Goal	359	304	425	374				2,180	127	1864		

\*1 The numbers in this column represent totals for jobs completed and monthly averages for backlogs.



HUMAN RESOURCES DIV.														
Division	Training Category	TRAINING & DEVELOPMENT UNIT July'14 Aug'14 Sept'14 Oct'14 Nov'14 Dec'14 Jan'15 Mo. Avg								% of Total or Totals	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
HUMAN RESOURCES	COMPUTER SKILLS	0	0	0	0	0			0	1.05%	2	17	51	6
	BEHAVIORAL/MGT.	7	0	0	1	12			20	% of	0	59	61	19
	FUNCTIONAL/TECH.	0	0	0	0	0			0	Ttl. Staff	0	6	6	8
	# of Staff Trained	7	0	0	1	12			20	8.73%	2	82	118	33
	DIVISIONAL GOAL	3	3	3	3	3	3	3	30	of ttl.Trng	10	120		
OPERATIONS	COMPUTER SKILLS	0	0	0	0	0			0	67.40%	5	19	30	87
	BEHAVIORAL/MGT.	0	0	8	54	30			92	% of	86	196	264	246
	FUNCTIONAL/TECH.	0	0	0	17	18			35	Ttl. Staff	6	73	201	186
	# of Staff Trained	0	0	8	71	48			127	55.46%	97	288	495	519
	DIVISIONAL GOAL	50	50	50	50	50	50	50	600	of ttl.Trng	130	1,560		
FINANCE & ADMINISTRA- TION # of Staff Trained	COMPUTER SKILLS	0	0	0	0	0			0	8.08%	0	3	8	27
	BEHAVIORAL/MGT.	4	3	2	0	5			14	% of	5	22	29	27
	FUNCTIONAL/TECH.	0	0	0	0	0			0	Ttl. Staff	0	7	7	5
	DIV. SUBTOTAL	4	3	2	0	5			14	6.11%	5	27	44	59
	DIVISIONAL GOAL	8	8	8	8	8	8	8	100	of ttl.Trng	40	480		
PLANNING & ENVIRON- MENTAL SERVICES # of Staff Trained	COMPUTER SKILLS	0	0	0	0	0			0	10.03%	3	7	37	56
	BEHAVIORAL/MGT.	2	2	27	2	15			48	% of	11	33	116	73
	FUNCTIONAL/TECH.	0	0	0	2	1			3	Ttl. Staff	1	36	52	39
	DIV. SUBTOTAL	2	2	27	4	16			51	22.27%	15	76	205	168
	DIVISIONAL GOAL	15	15	15	15	15	15	15	180	of ttl.Trng	50	600		
PLANNING & ENGINEERING # of Staff Trained	COMPUTER SKILLS	0	0	0	0	0			0	11.50%	0	6	8	22
	BEHAVIORAL/MGT.	0	0	8	5	0			13	% of	0	17	52	30
	FUNCTIONAL/TECH.	0	0	0	0	0			0	Ttl. Staff	0	13	16	14
	DIV. SUBTOTAL	0	0	8	5	0			13	5.68%	0	36	76	66
	DIVISIONAL GOAL	15	15	15	15	15	15	15	180	of ttl.Trng	50	600		
PUBLIC AFFAIRS # of Staff Trained	COMPUTER SKILLS	0	0	0	0	0			0	1.78%	0	0	0	6
	BEHAVIORAL/MGT.	0	0	4	0	0			4	% of	0	6	16	29
	FUNCTIONAL/TECH.	0	0	0	0	0			0	Ttl. Staff	0	2	2	2
	DIV. SUBTOTAL	0	0	4	0	0			4	8.00%	0	8	18	37
	DIVISIONAL GOAL	4	4	4	4	4	4	4	50	of ttl.Trng	20	240		
ACTUAL TOTALS		13	5	49	81	81			229	Average	119	522	956	882
GOAL TOTALS		95	95	95	95	95	95	95	1,140	46	300	3,600		
Training  Category Totals	COMPUTER SKILLS	0	0	0	0	0			0	0.00%	10	52	134	204
	BEHAVIORAL/MGT.	13	5	0	0	0			18	100.00%	102	333	538	424
	FUNCTIONAL/TECH.	0	0	0	0	0			0	0.00%	7	137	284	254
	TOTALS	13	5	0	0	0			18		119	522	956	882

If cumulative output goal %'s are = each month, actual %'s should be: Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 5%

BUREAU OF LABORATORY SERVICES														
Function	Group	PLANNING & ENVIRONMENTAL SERVICES DIVISION							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Yr. End Actual	FY '13 Yr. End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Analyses	NEWPCP	5,265	5,055	4,647	4,912	4,739			24,618	39.66%	5,224	26,793	63,605	63,683
	Lab #	5,558	5,482	5,272	5,338	2,969	5,408	5,414	62,065	4,924	5,541	66,491		
	SEWPCP	3,428	3,432	3,320	3,314	3,316			16,810	41.89%	3,273	16,638	39,908	39,979
	Lab #	3,352	3,347	3,294	3,339	3,302	3,468	3,472	40,130	3,362	3,304	39,653		
	SWWPCP	6,347	6,274	6,105	6,346	6,134			31,206	41.47%	6,087	31,480	75,010	74,605
	Lab #	6,375	6,228	6,218	6,341	6,221	6,267	6,352	75,242	6,241	6,112	73,347		
	Biology Lab #	4,627	4,651	3,964	3,936	3,343			20,521	48.46%	3,065	17,161	46,116	40,973
		3,511	3,788	3,460	3,473	3,484	3,410	3,471	42,346	4,104	3,478	41,734		
	Inorganic Lab #	5,987	4,834	5,396	4,112	4,276			24,605	37.10%	5,374	28,211	69,197	62,767
		5,638	5,928	5,306	5,441	5,549	5,391	5,488	66,324	4,921	5,419	65,023		
	Organic Lab #	1,215	3,400	1,820	967	675			8,077	28.96%	3,040	12,950	30,126	26,470
		1,855	2,437	2,326	2,541	2,306	2,141	2,276	27,887	1,615	2,041	24,495		
	MEL - Infra-structure #	6,438	10,825	7,600	5,950	7,200			38,013	56.12%	6,093	31,987	70,838	75,839
		5,104	4,595	5,773	5,115	5,500	8,658	5,981	67,735	7,603	4,584	55,010		
T.O.C.% avail. in	sample results <= 10 days.	100%	78%	100%	100%	100%			95.60%	88.18%	100%	99.40%	99.75%	118.92%
		103.0%	115.0%	96.0%	104.0%	87.0%	87.0%	99.0%	108.42%		99%	99.00%		
Metals	Goal = 95%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	100.00%	96%	93.4%		
Q.A.	Accuracy Of Analyses %	94.0%	94.9%	95.9%	98.0%	86.0%			93.77%	98.79%	92.0%	92.75%	94.83%	95.58%
		92.0%	94.0%	96.0%	94.0%	97.0%	94.0%	95.0%	94.92%		94.0%	94.0%		
Sampling	Drinking Water #	2,943	2,613	2,712	2,688	2,075			13,031	43.08%	2,278	12,550	30,139	28,924
		2,526	2,565	2,421	2,504	2,394	2,404	2,548	30,251	2,606	2,405	28,864		
	Sanitary Release #	87	153	123	186	106			655	68.51%	98	430	843	752
		108	96	86	68	72	75	90	956	131	84	1,004		
	WPCP - NPDES #	244	242	231	242	234			1,193	45.96%	230	1,165	2,804	2,425
		216	213	210	213	210	210	214	2,596	239	195	2,334		
Central Receiving	Samples Logged	75	350	341	328	228			1,322	216	465	2,698	6,606	4,858
	Logged	451	422	399	436	530	520	439	5,187	264	361	4,328		
	Tests Assigned	884	3,361	5,354	2,920	1,783			14,302	2,860	6,031	29,268	73,282	50,208
	Assigned	4,027	4,136	4,173	4,939	5,351	4,190	4,277	51,123		3,430	41,160		
		1,317	2,713	3,043	3,252	2,720			13,045	2,609	2,234	12,038	25,517	27,118
		2,433	2,501	2,296	2,421	2,298	2,367	2,368	28,767		1,927	23,128		
Inspec-tions	# of Cross Connections	122	203	132	131	120			708	53.88%	85	548	1,122	1,340
		154	90	102	110	104	99	98	1,314	142	85	1,020		
Vendor & Plant	Surveillance Certifications	13	13	12	10	10			58	25.00%	19	93	192	229
		18	21	21	20	19	18	19	232	12	20	240		
Billable Services	MEL/MAS Goal	\$28,142	\$12,860						\$41,002	34.17%	\$8,100	\$74,583	\$113,571	\$90,136
		\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$120,000	\$20,501	\$10,000	\$120,000		

Goal data next to shaded areas.

If cumulative output goal %'s are about = each mo., actuals should be: Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

PLANNING & RESEARCH UNIT																		
Planning and Environmental Services Division																		
Group			Service Level Measure	Note	Unit	Goal	PWD PRIVATE DEVELOPMENT SERVICES							Ytd. or	FY '14	FY '14	FY '14	FY '13
							July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Mo. Avg.	Current Month	YTD Mo. Avg.	Year-End Actual	Year-End Actual
PWD Stormwater Plan Review	Conceptual Review		New Projects Submitted		#	Act.	27	20.0	23.0	26.0	21.0			117				
			Reviews		#	Act.	58	28.0	50.0	37.0	36.0			209	New	Measures	in	report.
			Approvals	*2	#	Act.	19	2.0	13.0	10.0	8.0			52				
			Average Review Time		Days	Act.	3.0	3.0	3.7	3.6	3.3			3.3				
			Reviews Meeting 5 Day Goal		%	Goal	91.4%	92.9%	90.0%	83.8%	94.4%			89.5%				
	Technical Review		Reviews		#	Act.	61	71.0	61.0	54.0	43.0			290				
			Approvals	*2	#	Act.	18	21.0	10.0	13.0	9.0			71				
			Conditional Approvals		#	Act.	3	2.0	5.0	5.0	3.0			18				
			Average Review Time		Days	Act.	7.5	6.1	7.6	5.2	8.0			6.9				
			Reviews Meeting 15 Day Goal		%	Goal	95.1%	98.6%	95.1%	100.0%	97.7							
	Fees		Concept		\$	Act.	\$ 9,000	\$ 1,200	\$ 6,600	\$ 2,400	\$ 4,800			\$ 24,000				
			PCSMP Admin	*5	\$	Act.	\$ 8,400	\$ 1,800	\$ 3,600	\$ 3,600	\$ 3,600			\$ 21,000				
			PCSMP Hourly	*5	\$	Act.	\$ 11,513	\$ 2,160	\$ 6,480	\$ 7,905	16470			\$ 28,058				
			Fee-in-lieu	*6	\$	Act.	-	-	-	-				\$0.00				
	GSI Coord.	*3	Projects Sent to OOW		#	Act.	20	11.0	17.0	16.0	11.0			75				
			Opportunities Identified		#	Act.	0	0.0	0.0	0.0	0.0			0				
	Managed Acres	*4	Planned	*1	Acres	Act.	13.8	12.4	8.8	15.4	2.3			52.7				
			Target Planned	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	75.0				
			Built		Acres	Act.	2.7	0.5	20.6	7.3	2.9			34.1				
			Target Built	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	75.0				
	Development by Sewer Type		Combined		Acres	Act.	26.2	14.2	10.6	22.7	3.1			76.8				
			Separate		Acres	Act.	21.3	0.0	9.4	0.8	0.4			32.0				
			Non-Contributing	*8	Acres	Act.	121.9	0.0	24.5	4.3	0.5			151.1				
	Green Roofs		Planned	*1	Acres	Act.	0.8	0.2	0.6	0.5	0.4			2.6				
			Built		Acres	Act.	0.7	0.0	0.5	0.6	0.0			0.4				
	Porous Pavement		Planned	*1	Acres	Act.	1.7	1.6	1.3	0.5	0.5			5.6				
			Built		Acres	Act.	0.4	0.0	8.1	2.3	0.0			10.8				
Acreage Watershed Plans Approved					Acres	Act.	169.45	14.21	44.53	27.80	4.00		259.99	73.00	73.00	285.00	251.00	
			*11		Goal		20	20	20	20	20	20	240					
Resultant Watershed Flow Reduction					Mil. Gal.	Act.	161.04	13.50	42.30	26.42	3.80		247.06	70.00	70.00	366.00	236.00	
					Yr.	Goal	19	19	19	19	19	19	228					
PWD Stormwater Plan Review Inspections	Site Inspections Conducted				#	Act.	155	138.0	155.0	150.0	115.0		713	23	23	275	330	
	Site Visits				#	Act.	166	156.0	142.0	166.0	144.0		774					
	Cursory Visual Inspection			*9	#	Act.	87	52.0	42.0	25.0	31.0		237					
	Compliance / Enforcement Actions				#	Act.	4	0.0	5.0	4.0	3.0		16	2	2	29	112	
	Final Inspection		Conducted		#	Act.	11	8.0	9.0	14.0	14.0		56					
			Sites found to be incomplete		#	Act.	3	2.0	5.0	8.0	3.0		21	New	Measures	in	report.	
			Sites found to be Complete		#	Act.	2	4.0	4.0	6.0	9.0		25					
	Conditional Approvals		Active Sites with Condit. App.		#	Act.	27	25.0	30.0	33.0	34.0		149					
			Conditional Approvals Issued		#	Act.	3	3.0	5.0	3.0	2.0		16					
			Cert. of Occupancies Released.		#	Act.	1	3.0	0.0	0.0	1.0		5					

1. "Planned" represents a project that has received PWD technical stormwater approval, or a project that has received technical stormwater approval and has started construction
2. Review numbers listed for Approvals may include multiple approvals for a single project, but all Area Based numbers represent applicable projects once
3. GSI: Green Stormwater Infrastructure
4. Managed Acres: Managed Acres represents the area managed in the combined sewer area. This differs from Greened Acres which represents the volume of water managed in the combined sewer area. Managed Acres should only be used as an
5. PCSMP - Post Construction Stormwater Management Plan
6. Fee-in-Lieu: Refers to Stormwater Management Fee in Lieu. For definition see PWD Regulations 308.2 (2/7/14),
7. OOW: Office of the Watersheds
8. Non Contributing: Sewer not owned by PWD.
9. Cursory Visual Inspection: are inspections of sites that are being monitored for activity: if clearly no activity, these are conducted from the inspector's car
10. Target is an estimate that is developer driven.
11. GI: Green Infrastructure

# **PLANNING & RESEARCH UNIT**

*Planning and Environmental Services Division*

Group	Service Level Measure				Unit	Goal	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	YTD or Mo. Avg.	FY'14 Current Month	FY'14 YTD or Mo. Avg.	FY'14 Year End Actual	FY'13 Year End Actual
PWD Stormwater Parcel Based Billing																		
PWD Stormwater Billing	Stormwater Retrofit Projects	Received	#	Act.	0	0	2							2	New	Measures	in	Report.
		Approved	#	Act.	0	0	1						1					
	Stormwater Credits Applications *1	Received	#	Act.	28	9	13							50				
		Approved	#	Act.	26	13	13							52				
	Stormwater Appeals Applications	Received	#	Act.	29	29	35							93				
		Approved	#	Act.	23	29	25							77				
	Customer Assistance Program Applications	Received	#	Act.	37	30	5							72				
		Approved	#	Act.	29	22	3							54				
	Customer Assistance Program Adjustments *2		\$	Act.	\$399,578	366,568	382,084							\$1,148,230				
	Development Acres Credited		Acres	Act.	0.00	3.18	0.79							3.97				
	Retrofit Acres Credited		Acres	Act.	0.00	0.00	0.00							0.00				
	Retrofit Green Acres (cumulative)		Acres	Act.	45.04	46.24	59.65							150.93				
Source Water																		
Water Supply Protection:			#	Act.	0	2	0	1						3.00				
Early Warning Events Reports:																		
Strategic Planning																		
Water Conveyance		12-Month rolling average daily delivery	MGD	Act.	238.0	237.4	pending	pending	pending						235.9	236.7	239.5	238.4
				Proj	231.2	232.2	230.8	229.1	229.3	230.3	231.2	230.2	248	241.8	241.8	244.5		
		Non-Revenue Water *3	MGD	Act.	90.8	91.9	pending	pending						87.4	86.8	92.2	86.9	
				Proj	87.8	87.5	87.2	86.9	87.3	87.5	87.8	86.8	91.5	87.3	87.3	90.2		
		Non-Revenue Water % of Ttl.	%	Act.	38%	39%								38.43%	91.5%	87.3%	87.3%	90.2%
Linear Asset Management Program	Water & Sewer Sys. Project Initiated from Capital Renewal	Water	Blocks	#	Act.	22.0	43.0	24.0	24.0	22.0				135	24	103	278	
			Length	miles	Act.	2.16	4.4	2.4	2.2	2.2				13	2.38	9.68	26.80	
			Est. Cost	\$	Act.	\$2,882,600	5,824,500	3,100,000	3,027,900	3,075,000				\$17,910,000	3,031,100	13,063,900	35,443,800	
		Sewer	Combined Sewer	#	Act.	0	3.0	21.0	10.0	5.0				39	5	39	124	
			Separate Sewer	#	Act.	0	0.0	0.0	0.0	0.0				0	0	0	8	
			Length	miles	Act.	0.00	0.28	1.98	0.91	0.44				3.62	0.43	3.16	11.39	
			Est. Cost	\$	Act.	\$0	1,300,000	1,093,000	2,270,000	1,189,000			5,852,000	1,015,300	3,373,600	20,236,900		
	Base Plan Review Report	Water	Blocks	#	Act.	11	0	15	7	0				33	30	75	191	
			Length	miles	Act.	1.00	0.00	1.46	0.61	0.00				3.06	2.65	7	17.49	
		Sewer	Combined Sewer Blocks	#	Act.	6	0	14	7	0				27	6	17.00	62	
			Separate Sewer Blocks	#	Act.	0	0	0	0	0				0	10	0.00	18	
			Length	miles	Act.	0.52	0.00	1.18	0.51	0				2.22	1.83	2.80	7.18	

1. Credits: See PWD regulations, Chapter 3 Rates and Charges, Section 304.5 Stormwater Management Service (SWMS) Credits

2. Customer Assistance Program Adjustments(CAP): See PWD regulations, Chapter 2 Assistance Programs, Section 204.0 Enhanced CAP.

3. Difference between water delivery & customer billings.

### WATERSHED PROTECTION

Service Level Measure		(Office of Watersheds, P & E - Construction Branch & Finance Division)							Year to Date	% of Goal Avg. or Total.		FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15							
Grant Revenue Secured	\$			\$875,464					\$875,464				\$394,619	\$1,549,929	\$3,355,388
	Goal								\$0				\$787,000		
Erosion & Sedimentation Field Inspections Scheduled, Citations Issued	# I	30	32	28					90	30		16	84	275	330
	# C	3	3	3					9	3		3	14	29	112
	%	10.00%	9.38%	10.71%					10.00%	----		18.75%	16.67%	10.55%	33.94%
	# I								0	----		80	960		
	# C								0	----		10	120		

CONSTRUCTION & SURVEY																
Function	Service Level Measures	Unit of Measure	Goal	PLANNING & ENGINEERING DIVISION								FY '14 Current Month	FY '14 YTD or Mo. Avg	FY '14 Year End Actual	FY '13 Year End Actual	
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.					
	Completed Contracts	Last 12 mo. ending	<	1.05	0.98	0.97	0.97	0.97	0.97			0.97	0.98	0.97	0.97	0.96
	Actual Contract \$/Bid Contract \$															
	Actual Duration/Spec. Duration	Last 12 mo. ending	<	1.5	1.02	0.98	0.97	0.99	1.01			0.99	1.11	1.14	1.06	1.11
	Calendar days to close-out *1	Last 12 mo. ending	<	260	488	444	424	424	445			445	445	451	495	437
	Current Contracts															
	Calendar days to process pmt.	Avg.		7.0	10.85	11.33	10.65	11.69	9.06			10.72	12.08	10.48	10.68	9.50
	Work completed	\$			\$5,558,389	\$12,384,129	\$5,390,579	\$15,068,729	\$10,880,911			\$49,282,737	\$8,563,943	\$44,263,165	\$81,525,009	\$111,931,706
	Misc. Survey Drafting Projects															
	New Assignments	#		N/A	6	6	3	11	5			31	4	22	57	58
	Completed Assignments	#		N/A	5	8	2	10	4			29	5	21	56	63
	Backlog	#		<5	2	0	1	2	3			1.6	1		1	
	Return Plans (water mains & sewers)															
	New Assignments (projects/ sheets)	#/#		N/A	4/92	1/17	1/6	6/126	2/12			39/287	3/16	14/111	40/292	12/131
	Completed Assignments (projects/ sheets)	#/#		N/A	4/25	5/12	4/51	4/13	8/31			28/219	3/16	14/123	31/242	9/67
	Backlog (projects/sheets)	#/#		60/225	73/673	69/678	66/633	68/746	62/727			75/624	64/540	0	73/606	
Drafting Staff Level	#			7	7	7	7	7			7	6	6	7	6	
Survey One Call	Red Tickets Received	#		N/A	913	772	949	993	879			4,506	723	3970	9,963	9,873
Marking	Red Tickets Marked	%		100%	100%	100%	100%	100%	100%			100%	100%	100%	100%	100%
Erosion and Sedimentation	Scheduled				29	32	28	25	18			132	24	112	277	330
	Complaints				1	0	0	0	0			1	0	0	2	0
	Total				30	32	28	28	18			136	24	108	275	330
	Citations				3	3	3	4	4			17	0	14	29	112
	Site visits				6	7	5	7	4			29	7	29	70	216

\*1 Close-out = Calendar days required, following substantial completion of work, to resolve outstanding administrative issues and disputes, and issue final payment.

DESIGN BRANCH															
Function	Service Level Measure	Budget/ Goal	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	% of Goal YTD or Mo. Avg.	Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Capital Budget Line Items*1	Reconstruction of Conveyance System	\$/yr. \$33,600,000	\$0	\$1,392,553	\$0	\$6,200				4.16% \$1,398,753	\$349,688	\$802,806	3.97% \$1,334,427	\$25,145,955	\$28,763,035
	Reconstruction of Collector System	\$34,200,000	\$0	\$1,488,606	\$0	\$39,550				4.47% \$1,528,156	\$382,039	\$0	1.43% \$490,113	96.15% \$32,881,917	\$24,855,958
	Storm Flood Relief	\$68,200,000	\$0	\$0	\$0					\$0	\$0	\$0	\$0	\$0	\$0
	Improvements to Treatment Plants	\$60,000,000	\$0	\$0	\$11,246,000	\$79,778,525				\$91,024,525 151.71%	\$22,756,131	\$0	\$21,422,878 35.70%	\$23,886,468 39.81%	\$53,357,331 -----
										47.93%		-----	11.86%	41.79%	-----
	<b>CAPITAL TOTALS</b>	\$196,000,000	\$0	\$2,881,159	\$11,246,000	\$79,824,275				\$93,951,436	\$23,487,859	\$802,806	\$23,247,418	\$81,914,341	\$106,976,324
<b>Non-Capital Projects</b>			\$0	\$19,840	\$246,816	\$8,396,573				\$8,663,229	\$2,165,807	\$0	\$1,085,089	\$2,613,639	\$842,546
	Green Infrastructure Capital Contracts		\$0	\$0	\$0	\$0				\$0	\$0	\$0	\$0	\$0	\$5,768,386
Support To Other Units/ Agencies (person -hours)	Water Operations	Hours/Year 3,000	454.0	405.5	82.0	192.0				37.78% 1,133.5	283.4	33.5	38.92% 1,167.5	76.30% 2,289.0	2,101.0
	Sewer Operations	3,600	436.0	463.0	414.5	333.5				1,647.0 45.75%	411.8	437.5	3,302.0 91.72%	6,047.0 167.97%	6,807.5 -----
	Outside Agencies	8,400	786.5	681.5	624.0	426.5				2,518.5 29.98%	629.6	209.5	1,601.5 19.07%	4,818.0 57.36%	4,648.5 -----
													16.57%		

\*1 These monthly numbers represent the dollar value of completed contracts forwarded to Projects Control for advertisement.

\*2 "Limit" is the bid price plus an approximate 10% contingency for, e.g., change orders, determined by Projects Control.

\*3 Design contracts out a number of these jobs, and has accurate contractor cost data.

## Projects Control Capital Program Monthly Report

**(A) Projects in upcoming Lettings**

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
62116	Emergency Access to S. Filter BLDG B	0	0	3/1/2015	\$ 125,000.00	Not Encumbered Yet
62126	Lime Silo Steel Repairs @ Belmont	0	0	4/1/2015	\$ 50,000.00	Not Encumbered Yet
64047	Roll up Door and HVAC @ QL Raw W	0	0	4/1/2015	\$ 550,000.00	Not Encumbered Yet
64054	Exterior Siding Panels @ Torresdale F	0	0	4/1/2015	\$ 850,000.00	Not Encumbered Yet
73069	Replace Freight Elevator in PTB @ SW	0	0	4/1/2015	\$ 250,000.00	Not Encumbered Yet
61106	New 10MG Concrete CWB Tanks at B	0	0	6/1/2015	\$ 53,000,000.00	Not Encumbered Yet
20465	Water Relay Ashdale/Robat/Rubicam	0.84	0	3/1/2014	\$ 1,272,817.00	Not Encumbered Yet
20238	Water Relay State Rd Cottman to Rh	0.22	0	3/1/2014	\$ 248,315.00	Not Encumbered Yet
40683	Water / Sewer Relay Amber / Bellmo	0.7	0.59	3/1/2014	\$ 3,943,672.00	Not Encumbered Yet
40725	Water / Sewer Relay Dauphin St., Sec	0.05	0.67	3/1/2014	\$ 1,985,890.00	Not Encumbered Yet
40762	Water / Sewer Relay Carlisle / Mole /	0.47	0.39	3/1/2014	\$ 2,178,691.00	Not Encumbered Yet
40779	Water Sewer Relay 21st / 23rd / Hem	0.42	0.32	3/1/2014	\$ 1,912,721.00	Not Encumbered Yet
<b>Section A Total</b>		<b>2.69</b>	<b>1.97</b>		<b>\$ 66,367,106.00</b>	
<b>Total Encumbered Funded in FY2015</b>					<b>\$ -</b>	

**(B) Projects in Procurement Awaiting Bid Date**

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
<b>Section B Total</b>		<b>0.00</b>	<b>0.00</b>		<b>\$ -</b>	
<b>Total Funded in FY2015</b>					<b>\$ -</b>	

**(C) Projects to be bid w/ Bid Date**

Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Comments
64056	East Park Reservoir Project	0	0	1/6/2015	\$ 64,000,000.00	Dur 1260
50021	Construct Green Infrastructure in JFK	0	0.02	1/6/2015	\$ 975,000.00	\$929K in Green
40704	Bancroft/Hicks/Seltzer/Sydenham	0.41	0.82	1/13/2015	\$ 2,231,492.11	Dur 295
40861	Castor/Derry/Walley/Waldemire/Na	0.17	0.01	1/13/2015	\$ 1,279,216.46	Dur 225
40584	Franklin / Hutchinson / Monmouth /	0.47	0.3	1/13/2015	\$ 1,195,113.06	Dur 340
20449	Conrad / Vaux / Bowman / Tilden	0.79	0	1/13/2015	\$ 1,097,790.50	Dur 210
20329	DICKINSON/PIERCE/TASKER	0.78	0	1/13/2015	\$ 1,084,197.41	Dur 200
20368	Carlisle/Mole/Smedley/Sydenham	0.67	0	1/13/2015	\$ 2,492,869.42	Dur 430
<b>Section C Total</b>		<b>3.29</b>	<b>1.15</b>		<b>\$ 74,355,678.96</b>	
<b>Total Funded in FY2015</b>					<b>\$ 74,355,678.96</b>	



Projects Control Capital Program Monthly Report								
(D) Projects Bid in Reporting Month								
Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Low Bidder	Low Bid Amt.	Comments
40690	Water / Sewer Reconstruction	0.53	0.47	11/25/2014	\$ 2,492,869.42	PIO CONSTRUCTION CO	\$ 3,045,736.00	Dur 430
20454	Water relay Avon/ Foster / Ste	1.23	0	11/25/2014	\$ 1,470,078.13	PIO CONSTRUCTION CO	\$ 1,219,485.00	Dur 300
40702	Water / Sewer Reconstruction	0.4	0.36	11/25/2014	\$ 1,413,985.67	CARUSONE CONSTRUCTION, INC.	\$ 1,722,171.00	Dur 180
40741	Water / Sewer Reconstruction	0.33	0.03	11/25/2014	\$ 1,288,936.21	MINISCALCO CONSTRUCTION	\$ 1,507,760.00	Dur 300
20430	Water relay Fuller/Rhawn/Star	0.63	0	11/25/2014	\$ 972,835.55	SERAVALLI CONST CO INC	\$ 925,000.00	Dur 220
20415	Water relay Lakeside / Chelten	0.56	0	11/25/2014	\$ 513,571.83	BRIGHTLINE CONSTRUCTION	\$ 492,398.00	Dur 150
71084	Replacement of 480V Outdoor	0	0	11/6/2014	\$ 1,120,000.00	PHILIPS BROTHERS	\$ 1,197,000.00	Dur 360
64067	Rehabilitation of the Retaining	0	0	11/18/2014	\$ 403,920.00	DONATO SPAVENTA	\$ 546,123.00	Dur 180
61100	Rebuild/replace filter underdra	0	0	11/18/2014	\$ 3,356,000.00	A.P. CONSTRUCTION	\$ 3,066,200.00	Dur 560
63066	Replacement of Incoming 15K	0	0	11/18/2014	\$ 3,270,670.00	PHILIPS BROTHERS	\$ 1,810,000.00	Dur 545
	Section D Total	3.68	0.86		\$ 16,302,866.81		\$ 15,531,873.00	
	Total Funded in FY2015				\$ 16,302,866.81		\$ 15,531,873.00	
(E) Waiting for Notice to Proceed (not counting Bid in Previous Month)								
Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Contractor	L.O.C.	Comments
40657	Water / Sewer Reconstruction	3.67	3.67	10/30/2014	\$ 3,307,000.00	PETRONGOLO CONTRACTORS INC	\$ 3,775,695.00	Dur 270
40660	Water / Sewer Reconstruction	0.41	0.60	10/30/2014	\$ 2,746,000.00	PETRONGOLO CONTRACTORS INC	\$ 3,000,000.00	Dur 270
40696	Water / Sewer Reconstruction	0.34	0.43	10/30/2014	\$ 1,513,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,845,878.00	Dur 485
20356	Water relay Castor Ave., Cottm	0.97	0.00	10/30/2014	\$ 1,064,000.00	SERAVALLI CONST CO INC	\$ 1,260,500.00	Dur 360
20283	Water Relay Hagner / Mitchell	0.62	0.00	10/30/2014	\$ 839,000.00	PIO CONSTRUCTION CO	\$ 677,010.00	Dur 155
20424	Water Relay Prospect / Summi	0.59	0.00	10/30/2014	\$ 675,000.00	SERAVALLI CONST CO INC	\$ 579,300.00	Dur 160
71086	New Gravity Thickeners at NEV	0	0	10/2/2014	\$ 24,728,000.00	THOMAS P CARNEY INC	\$ 27,084,061.00	Dur 1095
71087	New Gravity Thickeners at NEV	0	0	10/2/2014	\$ 10,220,000.00	PALMAN ELECTRIC INC.	\$ 6,784,172.00	Dur 1095
71105	New Gravity Thickeners at NEV	0	0	10/2/2014	\$ 815,000.00	A T CHADWICK CO INC	\$ 279,440.00	Dur 1095
71106	New Gravity Thickeners at NEV	0	0	10/2/2014	\$ 738,000.00	SURETY MECHANICAL	\$ 591,000.00	Dur 1095
40788	Water / Sewer Reconstruction	0.59	0.56	9/16/2014	\$ 2,755,000.00	NELLO CONSTRUCTION	\$ 3,163,625.00	Awarded 10/10/2014, Dur 415
40630	Water / Sewer Reconstruction	0.54	0.41	9/16/2014	\$ 1,558,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,931,720.00	Awarded 10/10/2014, Dur 400
20453	Water Main Relay Seminole /	0.87	0	9/16/2014	\$ 1,063,000.00	SERAVALLI CONST CO INC	\$ 1,084,600.00	Conformed 10/23/2014, Dur 250
20401	Water Main Relay Robbins / R4	0.81	0	9/16/2014	\$ 980,000.00	SERAVALLI CONST CO INC	\$ 1,214,850.00	Conformed 10/23/2014, Dur 160
20382	Water Main Relay Ontario, Ma	1.76	0	7/8/2014	\$ 2,044,000.00	SERAVALLI CONST CO INC	\$ 2,162,000.00	Dur 420
40669	Water / Sewer Reconstruction	0.39	0.33	7/8/2014	\$ 1,077,000.00	NELLO CONSTRUCTION	\$ 1,571,750.00	Conformed 9/26/2014, Dur 300
20413	Penrose/Harttrant/Homestead	0.97	0	7/8/2014	\$ 1,203,000.00	PETRONGOLO CONTRACTORS INC	\$ 1,197,020.00	Conformed 10/20/2014, Dur 260
20418	Water Welsh Road/ Calvert St	0.61	0	7/8/2014	\$ 657,000.00	PETRONGOLO CONTRACTORS INC	\$ 826,570.00	Conformed 10/20/2014, Dur 240
20375	Water Conlyn/Ogontz/Olney	0.20	0	7/8/2014	\$ 334,790.00	CARUSONE CONSTRUCTION, INC.	\$ 304,355.00	Conformed 10/23/2014, Dur 120
40623	Water / Sewer Reconstruction	0.77	0.57	5/20/2014	\$ 2,541,000.00	NELLO CONSTRUCTION	\$ 3,224,620.00	Conformed 8/4/2014, Dur 435
40761	Water / Sewer Reconstruction	0.56	1.04	3/18/2014	\$ 3,748,000.00	PETRONGOLO CONTRACTORS INC	\$ 4,495,160.00	Awarded 4/9/2014, Dur 480
	Section E Total	14.66	7.62		\$ 64,605,790.00		\$ 67,053,326.00	
	Total Funded in FY2014				\$ -		\$ -	
	Total Funded in FY2015				\$ 64,605,790.00		\$ 67,053,326.00	
	Total Waiting Notice to Proceed (D)+(E)				\$ 80,908,656.81		\$ 82,585,199.00	
(F) Projects Issued Notice to Proceed in Fiscal 2015								
Prior to 11/30/2014								
Work No.	Description	Miles Water	Mile Sewer	NTP Date	Eng. Est.	Contractor	L.O.C.	Comments
20364	Water Main Relay 63rd @ Wo	1.14	0	11/24/2014	\$ 1,224,000.00	SERAVALLI CONST CO INC	\$ 1,535,100.00	Dur 400
40603	Water / Sewer Reconstruction	0.62	0.56	11/20/2014	\$ 2,545,000.00	PIO CONSTRUCTION CO	\$ 2,487,270.00	Dur 418
63080	Repalcement of Influent Valve	0	0	11/14/2014	\$ 1,546,750.00	FIVE STAR INC	\$ 2,113,000.00	Dur 420
20369	Water Main Relay Boston @ K	0.70	0	11/12/2014	\$ 704,000.00	CARUSONE CONSTRUCTION, INC.	\$ 884,108.75	Dur 175
40764	Fountain Street Steps Storm S	0	0	11/10/2014	\$ 537,000.00	A P CONSTRUCTION INC	\$ 569,000.00	Dur 200
20355	Water Main Relay Orthodox @	1.01	0	10/21/2014	\$ 1,219,000.00	SERAVALLI CONST CO INC	\$ 1,481,550.00	Dur 280
20410	Water Main Relay Brighton / F	0.66	0	10/20/2014	\$ 666,000.00	PIO CONSTRUCTION CO	\$ 729,390.00	Dur 160
20387	Water Main Relay Moyamensi	0.79	0	10/6/2014	\$ 944,000.00	SERAVALLI CONST CO INC	\$ 1,215,375.00	Dur 250
20422	Water Main Relay / Green 56th	1.76	0	9/17/2014	\$ 2,918,212.00	CARUSONE CONSTRUCTION, INC.	\$ 3,208,692.50	Dur 365
20340	Water Main Relay Bleigh @ Ox	0.70	0	9/15/2014	\$ 662,000.00	SERAVALLI CONST CO INC	\$ 676,000.00	Dur 240
20404	Water Main Replay Red Lion @	1.10	0	9/15/2014	\$ 1,362,000.00	PETRONGOLO CONTRACTORS INC	\$ 1,451,060.00	Dur 275
40743	Penn / Lena / Clearview (wat	0.75	0.48	9/8/2014	\$ 2,286,000.00	J P C GROUP, INC	\$ 2,954,700.00	Dur 370
61089	Relocate Ammonia Storage an	0	0	9/8/2014	\$ 1,900,000.00	Miniscalco Construction LLC	\$ 2,869,900.00	Dur 420
40883	Water / Sewer Reconstruction	0.21	0.15	9/8/2014	\$ 1,021,586.11	PETRONGOLO CONTRACTORS INC	\$ 1,375,310.00	Dur 150
20395	Water Main Relay 54th - Chest	0.61	0.00	8/28/2014	\$ 752,445.00	PIO CONSTRUCTION CO	\$ 816,910.00	Dur 220
60012	P.E.S. Renewal/Recoat Roofing	0	0	8/22/2014	\$ 900,000.00	West Roofing Systems, Inc	\$ 723,900.00	Dur 365
40668	Millick/Shields/Dickens/Theod	0.63	0.38	8/21/2014	\$ 2,392,000.00	NELLO CONSTRUCTION CO INC	\$ 2,620,171.00	Dur 400
62107	Repair to Filtered Water Stora	0	0	8/20/2014	\$ 2,793,000.00	J P C GROUP, INC	\$ 5,079,600.00	Dur 730
71080	Rehabilitation of Plant Water S	0	0	8/12/2014	\$ 6,983,780.00	STONE HILL	\$ 6,024,500.00	Dur 540
20438	Water Main Relay Ridge - Herr	1.49	0	8/4/2014	\$ 1,971,000.00	A P CONSTRUCTION INC	\$ 2,696,077.00	Dur 350
40721	Water / Sewer reconstruction	0.54	0.09	7/17/2014	\$ 1,043,000.00	PIO CONSTRUCTION CO	\$ 1,142,885.00	Dur 210
40732	Water / sewerDarien / Percy /	0.45	0.38	7/8/2014	\$ 1,680,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,496,905.00	Dur 305
	Fiscal Year to Date (NTP issued	13.16	2.05		\$ 38,050,773.11		\$ 44,151,404.25	
	Total Miles using FY2015 Fund	37.49	13.64					
	NTP Project from FY2014				\$ 5,897,000.00		\$ 7,056,421.00	
	NTP Projects from FY2015				\$ 32,153,773.11		\$ 37,094,983.25	
	Capital Projects Encumbered in Fiscal Year 2015						\$ 195,517,411.21	

## COLLECTOR SYSTEMS

Unit	Service Level Measures	OPERATIONS DIV. - FIELD OPERATIONS								YTD or Mo. Avg.	% of Goal or Mon. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15							
Flow	% Main Pump Availability	98.2%	96.8%						97.50%	102.63%	No rept 95%	97.27% 95%	95.9%	99.5%	
	Dry Weather Discharges /100 Inspections	0.30	0.00						0.15	----		0.07	0.05	0.26	
	TV Inspections in Miles	3.39	3.06						6.45	4.30%		11.64	38.28	48.93	
		12.50	12.50	12.50	12.50	12.50	12.50	12.50	150.00	3.23	12.50	150.00			
Control	Metering Chamber Meters Operational	89.0%	89.0%						89.00%			0.0%	88.4%	N/A	
		95%	95%	95%	95%	95%	95%	95%	95.00%		95%	95%			
	CSO/Flow Meters Operational	86.8%	86.0%						86.40%			0.0%	88.35%	N/A	
		90%	90%	90%	90%	90%	90%	90%	90.00%		80%	80%			
Inlet	Ttl # Inlets Cleaned-Actual	8,943	9,474	8,994	9,719	7,908	8,701		53,739	48.22%	8,846	33,883	94,653	100,251	
	Ttl. # Inlets Cleaned-Goal	9,880	9,649	9,608	10,201	8,909	9,628	7,926	111,444	8,957	10,201	111,444			
	% of Monthly SLG Cleaned	90.52%	98.19%	93.61%	95.27%	88.76%	90.37%		48.22%	92.79%	86.72%	30.40%	84.93%	89.96%	
	% of Total Inlets Cleaned	12.30%	13.04%	12.37%	13.37%				73.94%	12.32%	12.17%	46.62%	130.2%	134.7%	
Cleaning	Tons of Debris Removed	987.8	903.6	1,034.1	1,085.6	690.9			4,702.0	940.4	841.0	3,177.5	9,747.0	11,676.5	
	Lbs. Removed Per Inlet	22.3	213.8	231.1	224.6	175.7			867.5	173.5	195.8	767.5	2,482.9	2,851.4	
	Cover Locks Installed	617	499	405	223				1,744	436	475	2,042	5,975	5,909	
Main-tenance	Waterways Restoration - Tons of Debris Removed	59.00	48.40	58.00	80.00	52.50			297.9	49.65%	99.00	267.30	691.1	1,163.0	
		50	50	50	50	50	50	50	600	60	50	600			
	Total Inlets Reset & Reconstructed	493	301	425	406				1,625	13.21%	519.00	1,711	5,993	10,974	
		1,025	1,025	1,025	1,025	1,025	1,025	1,025	12,300	406	1,025.00	12,300			
	Inlets Won't Take Water Avg. # Days to Respond	20.72	20.37	6.00	7.00				13.52	135.23%	25.43	15.61	24.07	10.34	
		<10	<10	<10	<10	<10	<10	<10	<10		<10	<10			
	Inlet Exams	531	324	453	420				1,728	12.52%	734.00	2,469	7,342	9,280	
		1,150	1,150	1,150	1,150	1,150	1,150	1,150	13,800	432	1,150	13,800			
	Inlet & Pipe Excavations/Repairs	12	19	23	8				62	10.33%	13	78	187	369	
		50	50	50	50	50	50	50	600	16	50	600			
	Sewers Examined, Sewer/Lateral Clean, etc.	459	302	334	261				1,356	7.06%	316	1,396	4,939	5,154	
		1,600	1,600	1,600	1,600	1,600	1,600	1,600	19,200	339	1,700	20,400			

Goal data next to shaded areas. PWD pontoon skimmer boat collects add'l river debris each mo. This smaller volume debris is measured in Cu. Yd. & not included here.

If cumulative output goal %'s are = each month, actual %'s should be: July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, Jun. - 100%.

Total inlets= 72.679

**CONVEYANCE**

Unit	Service Level Measures	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Distribution	Breaks Repaired	Number of Repairs	ACTUAL	47	28	41	36	86			238	46	222	969	823
			ESTIMATE	55	45	35	45	60	120	175	850	60	905		
		Avg. Hrs. Actual	ACTUAL	8.0	6.0	6.0	6.0	6.0			6.4	6.0	5.8	6.2	5.8
			GOAL	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0				
	D-Orders	Number of Jobs Received	ACTUAL	33	22	21	26	33			135	45	133	289	-----
		Jobs Completed	ACTUAL	34	17	34	18	31			134	25	114	256	290
		Avg. Hrs Actual	ACTUAL	4.0	4.0	5.0	5.0	5.0			4.6	5.0	5.0	4.6	4.7
		End of Month Backlog	ACTUAL	118	130	131	132	126			637	108	0	122	
	Valves	# of jobs	ACTUAL	15	16	16	20	7			74	8	105	242	173
	Connections	# of jobs	ACTUAL	11	14	7	9	6			47	9	45	115	138
Load Control	Peak electric power demand	kilowatts	ACTUAL	9,919,340	9,395,762	N/A					19,315,102	N/A	54,534	168,574	146,245
			GOAL<	10,910,000	10,910,000	10,910,000	10,360,000	10,360,000	10,360,000	10,360,000	126,520,000	12,400	259,300	259,300	
	Distribution systems ops. coordinated	Number completed (expect 24)	ACTUAL	64	43	49	48	48			252	33	199	517	502
	Distribution system records revised	Number completed (expect 40)	ACTUAL	26	26	44	30	30			156	0	66	164	366
	VMIS records, operations recorded	Number completed (expect 1,200)	ACTUAL	1,125	952	927	768	768			4,540	767	5,060	11,746	12,830
	Field hydraulic investigations	Completed/Backlog (expect 5/2)	ACTUAL	10/2	10/6	11/2	11/3	11/3			-----	15/3	0.00	10/5	-----
	Fire flow tests	Days to completion	ACTUAL	8.8	12.4	13.7	11.6	12			11.6	8.6	11.3	15.0	14.2
			GOAL<	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0				
	SCADA system corrective maint.	% of corrective work	ACTUAL	24%	26%	N/A	12%	12.0							
			GOAL<	10%	10%	10%	10%	10%	10%	10%	10.0%	16%	17.3%	14.6%	24.6%
Pumping	Availability	Actual available pump hours/ Possible available pump hours	ACTUAL	96.45%	97.3%	94.0%	93.65%	94.5%			95.18%	93.2%	94.7%	94.0%	95.2%
			GOAL									92.0%	93.8%	94%	
	Productivity	Non-corrective maintenance hours / Total maintenance man-hours worked		91.52%	94.6%	95.0%	95.53%	93.6%			94.05%	97.8%	91.1%	94.8%	95.5%
			GOAL	94.0%											
E & SS	Station Efficiency	3.13) used		76.95%	77.8%	77.7%	77.92%	77.3%			77.54%	76.0%	76.6%	76.5%	77.3%
			GOAL	>75%											
	Fire hydrant availability	%	ACTUAL	99.71%	99.69%	99.65%	99.61%	99.56%			96.60%	99.7%	99.6%	99.68%	99.68%
			GOAL	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.70%	99.7%	99.7%		
	Hydrant repairs (restored)	number	ACTUAL	271	214		379	336			1,200	365	2,236	5,626	5,626
			GOAL	500	500	500	450	400	350	350	5,250	400	5,250		
	CCL's installed	each	ACTUAL	29	18	16	11	11			85	12	101	656	656
			GOAL	40	40	40	40	15	15	10	350	15	350		
	Hydrant Paint Program	number	ACTUAL	89	148	321	238	161			957	90	1,432	4,227	4,227
			GOAL	275	275	200	230	230	100	100	2,610	230	2,610		

\*Difference between water delivery & customer billings. CCL goals reduced 11/13.

CROSS CONNECTION IDENTIFICATION & REPAIR PROGRAM															
Service Level Measure	Unit	Regulatory or Internal Goals	COLLECTOR SUPPORT & PLUMBING REPAIR PROGRAM							YTD or Avg.	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Blocks Screened	#	-----	51	27	37	1	15			131	655.00%	35	170	239	235
		20	20							20	26	20	240	240	
Blocks w/ dry weather flow	#	-----	35	19	27	1	10			92	613.33%	16	100	151	141
		15	15							15	18	15	180	180	
Customer Notifications	#	-----	366	349	264	390	281			1,650	330	300	1,742	4,147	4,486
		300										300	3600	3,600	
Properties with dye tests completed	#	275	238	230	227	229	202			1,126	540.49%	198	1,099	2,626	2,906
		208.33	208.33							208	225	275	3300	3,300	
Cross Connections Identified	#	-----	5	4	5	1	5			20	20.83%	5	23	49	63
		Goal	8	8	8	8	8	8	8	96	4	8	96	96.00	
C. Conn. % of Dye Tests	#	-----	2.10%	1.74%	2.20%	0.44%				1.78%	-----	2.53%	2.09%	1.87%	2.17%
# Abated/ # Identified	%	----								75.00%	-----	67%	100%	110.2%	98.41%
Cross Connections Abated	#	-----	4	1	5	4	1			15		2	23	51	62
										0	3	9	108	108	
Average # of days to abate	Days		28.0	6.0	20.6	15.25				17.5		56.0	29.0	27.59	22.10
		<120	<120	<120	<120	<120				<120		70	70	70	
Repair Costs	Total \$	-----	\$14,582	\$19,100	\$74,682	\$26,806				\$135,170		\$12,961	\$151,902	\$472,027	\$303,240
	Avg \$/ repair	-----	\$3,646	\$19,100	\$14,936.44	\$6,702				\$9,011	\$33,793	\$69,000	\$828,000	\$828,000	
											Act vs GI	\$6,481	\$6,604	\$7,627	\$4,891
												\$7,667			

Goal data next to shaded areas. Cross connections abated may have been identified in the prior fiscal year or prior months. The EPA requires that all cross connections be abated within 120 days of discovery. Jan., Mar. & Apr. data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

CUSTOMER SERVICE UNIT														
Function	Service Level Measure	OPERATIONS							Year to Date or Average	% of Total or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Within Customer Service	Charity Applications	1	14	1	0	1			17	0.20%	17	104	124	46
	Vacancy Applications	0	0	0	0	0			0	0.00%	0	0	0	0
	P - Repair permits	1	1	3	2	1			8	0.10%	0	8	15	31
	S - Ferrule Permits	327	276	268	309	305			1,485	17.88%	308	1,403	3,124	2,981
	Cancelled permits	80	38	33	34	50			235	2.83%	45	249	743	559
	Reinspections	146	501	191	244	352			1,434	17.27%	279	1,101	2,968	3,028
	SATISFIED COMPLAINTS	634	708	852	862	883			3,939	47.43%	658	3,722	9,332	9,471
	Non-Compliance	78	63	73	141	224			579	6.97%	88	434	1,476	1,213
	Hold (Delayed Action)	30	100	63	56	59			308	3.71%	80	471	1,025	879
	To Claims Adjuster	2	1	2	0	1			6	0.07%	0	7	17	32
	Special (Various)	45	43	56	83	66			293	3.53%	76	356	728	1,182
TOTAL #	1,344	1,745	1,542	1,731	1,942			8,304	1,661	1,551	7,855	19,552	19,422	
	Refer To Other PWD Unit	342	324	364	421	327			1,778	356	292	1,801	4,028	6,267
	Referred To Other Dept.	24	21	42	60	27			174	35	22	194	517	663
C.S. Notice of Defect	Customer Service NOD	102	85	95	135	118			535	107	114	606	1,612	1,905
	Private Water/Sew NOD	18	20	0	0	0			38	8	0	8	166	212
	CSS Subtotal	120	105	95	135	135			573	115	114	614	1,778	2,117
	Erroneous NOD	0	0	0	0	0			0	0	2	2	11	0
	Erroneous PW/Sew. NOD	0	0	0	0	0			0	0	0	0	0	4
	CSS Subtotal	0	0	0	0	0			0	-	2	2	11	4
Other PWD	ESS NOD	72	62	28	65	87			314	63	77	350	1,037	865
	Distribution NOD	22	29	35	23	40			149	30	44	225	528	496
	Leak Det. NOD	3	7	4	8	7			29	6	8	39	108	119
	Vacant B Pipe Crew NOD	4	12	8	16	14			54	11	11	77	335	284
	Subtotal Dist. NOD	101	110	75	112	148			546	109	140	691	2,008	1,764
NOD's Dist.	ESS Erroneous NOD	0	0	0	0	0			0	0	0	0	0	0
	Dist. Erroneous NOD	0	0	0	0	0			0	0	0	0	1	0
	Leak D. Erroneous NOD	0	0	0	0	0			0	0	0	0	0	0
	VBPC Error. NOD	0	0	0	0	0			0	0	0	0	1	0
	Subtotal Dist. Err. NOD	0	0	0	0	0			0	-	0	0	2	0
NOD's Flow Control	Sewer Maint. NOD	111	103	68	96	69			447	89	55	406	982	958
	Camera Crew NOD	13	0	0	2	0			15	3	1	13	34	29
	Subttl. Flow Control NOD	124	103	68	98	69			462	92	56	419	1,016	987
	Sewer Maint. Err. NOD	0	0	0	0	0			0	0	0	0	0	0
	Camera Crew Err. NOD	0	0	0	0	0			0	0	0	1	2	0
	Subttl. Flow Cntrl Err NOD	0	0	0	0	0			0	-	0	1	2	0
Shut-Off Crew	Shut-Off Crew NOD	105	669	197	0	0			971	194	10	22	39	33
	Shut-Off Crew Err. NOD	0	0	0	0	0			0	0	0	0	0	0
	Subttl All Non-CS NOD's	330	882	340	210	217			1,979	396	206	1,132	3,063	2,784
	Sub All Non-CS Err NOD	0	0	0	0	0			0	-	0	3	15	0
	TOTAL ALL ACT. NOD's	450	987	435	345	335			2,552	510	334	1,746	4,841	4,901
	TOTAL ALL ERR. NOD's	0	0	0	0	0			0	-	1	3	15	4
	Reinspect. of all N.O.D.	146	501	191	244	352			1,434	287	169	1,101	2,968	3,028
	% Reinspected	32.44%	50.76%	43.91%	70.72%	105.07%			56.19%		50.60%	63.06%	61.31%	61.78%

CUSTOMER SERVICE UNIT														
Function	Service Level Measure	OPERATIONS ADMINISTRATION							Year to Date or Average	% of Total or Avg.	FY '14 This Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
PWD   Fund  Work	# of Jobs Contracted	109	23	12	34	41			219	44	5	74	224	243
	# of Jobs Cancelled	0	0	0	0	0			0	0	0	0	0	10
	# of Jobs Completed	11	11	6	7	0			35	7	4	70	224	224
	% Finalized	10.09%	47.83%	50.00%	20.59%	0.00%			15.98%	-----	80.00%	94.59%	100.00%	96.14%
	Total \$ Cost	\$27,154	\$25,807	\$21,690	\$19,986	\$0			\$94,637	\$18,927	\$21,563	\$228,724	\$734,772	\$603,961
	Avg Cost/Completed Job	\$2,469	\$2,346	\$3,615	\$2,855	N/A			\$2,704	Avg. Cost	\$5,391	\$3,267	\$3,280	\$2,696
Claims       Work      \$ # \$ \$	All Claims Received	9	19	13	7	1			49	10	13	74	177	152
	Claim Closed No \$ Pmt.	0	0	0	0	0			0	0	135	144	149	33
	Ref. to Risk Mgt.-Action	0	0	0	0	0			0	0	0	0	11	12
	Ref. to Risk Mgt.- Pmt.	2	1	3	5	0			11	2	3	14	33	27
	Ttl. >\$2,000/Claim Cost	\$7,043	\$8,000	\$51,728	\$19,852				\$86,623	\$21,656	\$10,634	\$142,720	\$322,613	\$167,951
	Avg. Cost/Settled Claim	\$3,522	\$8,000	\$17,243	\$3,970				\$7,875	Avg Large	\$3,545	\$10,194	\$9,776	\$6,220
	Claims Settled <= \$2K	2	1	6	9	5			23	5	3	14	44	41
	Total Direct PWD Cost	\$1,400	\$85	\$3,100	\$6,060	\$3,200			\$13,845	\$2,769	\$2,110	\$11,855	\$32,553	\$43,127
	Avg. Cost/Settled Claim	\$700	\$85	\$517	\$606	\$640			\$602	Avg Small	\$703	\$847	\$740	\$1,052
	Ttl. Claims Paid/Settled	4	2	9	14	5			34	7	6	28	77	68
	Ttl. \$ Claims Pd./Settled	\$8,443	\$8,085	\$54,828	\$25,912				\$100,468	\$24,317	\$12,744	\$154,575	\$355,166	\$211,078
	Avg \$ Claims Pd./Settled	\$2,111	\$4,043	\$6,092	\$1,851				\$2,955	Avg. All	\$2,124	\$5,521	\$4,613	\$3,104
	Open Claims	97	114	118	118	111			112	Avg. Open	49	144	101	126
	Emer.Clean/Restore \$	\$17,905	\$13,294	\$6,870	\$2,518	\$4,267			\$44,854	\$8,971	\$0	\$66,259	\$266,892	\$500,913
	Properties Cln/Restored	8	5	3	1	2			19	4	0	13	48	161
		Avg \$ Cost per Property	\$2,238	\$2,659	\$2,290	\$2,518	\$2,134			\$2,361	Avg. CL/R	N/A	\$5,097	\$5,560
\$	Landscaping Costs								\$0		-----	\$0	\$0	\$10,592

Claims & violations can overlap fiscal years. "S" is new water ferrule installation. "P" is repair of water line. PWD Fund Work includes plumbing & heating repair &/or replacement. Resolved/completed inspections from violation notice outcomes include: problem corrected, repairs success- fully completed or customer shut off. Most claims stem from water &/or sewer breaks. C. S. handles claims = to or < than \$2,000. Claims over \$2,000 are referred to Risk Mgt. for payment. Emergency Cleanup & Restoration is done by approved contractors, prior to PWD Fund work. VBP Unit is Vacant Broken Pipe Unit. N.O.D. is a Notice Of Defect (plumbing code violation). All N.O.D.'s are reinspected, whether issued by C.S.S. or other units. Complaints resolved may originate in other units.

Claims have a 2-year statute of limitations. All claims are paid from PWD funds.

DELINQUENCY & RESTORATION												
Service Level Measure	Goal	July'14	Aug'14	Sep-14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual
Total Accounts Received		10,232	9,765	10,915	8,902				39,814			81,504
Accounts Open		315	723	70	357				1,465			111
Accounts Completed ( Rows 8..17)		9,917	9,042	10,845	8,545				38,349			81,393
Accounts Cancelled		341	436	531	852				2,160			2,706
Accounts Shutoffs		3,522	3,071	3,719	2,762				13,074			25,802
Accounts Dug-Up / Shut Off		195	126	99	13				433			2,541
Accounts Found Off		532	445	487	400				1,864			4,239
Accounts Unable to Shut Off /Plumbing Violations (V1 to V8)		1,322	944	1,217	778				4,261			10,402
Can't Complete Accounts		547	452	525	560				2,084			3,106
Accounts Restored		2,212	2,359	2,765	2,047				9,383			17,538
P1 (Full acct bal collected @ door)		264	209	235	289				997			3,130
P2 (Partial acct bal collected @ door)		847	851	926	724				3,348			6,489
P3( Customer showed payment receipt @ door)		135	149	341	120				745			5,440
Payments Collected @ Door												
P1		\$169,672.58	\$106,544.40	\$125,882.02	\$148,008.55				\$550,107.55			\$1,644,457.59
P2		\$330,665.03	\$325,804.19	\$338,865.09	\$241,428.64				\$1,236,762.95			\$2,737,330.24
R3 (Restore Pick-Up)		\$79,377.63	\$78,663.84	\$109,524.10	\$76,554.43				\$344,120.00			\$550,101.51
Total Payments Collected @ Door		\$579,715.24	\$511,012.43	\$574,271.21	\$465,991.62				\$2,130,990.50	\$0.00	\$0.00	\$4,931,889.34

INDUSTRIAL WASTE UNIT																
Function	Service Level Measures	Unit	WATER & WASTEWATER TREATMENT								FY '14 Same Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual		
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Year To Date						
Hazardous Mat'ls. Mgt.	Response to Incidents	# per Month	16	21	16	12	7			72	18 15	63 180	144 180	149		
			16	16	16	16	16	16	16	16						
Defective Lateral Prog.	Samples From Storm Water Sys.	# per Qtr.			26					26		22 80	88 80	86		
					35			35		140						
Hazardous Materials Management	Hazardous Wastes Removed	Lbs per Qtr.			0					0		252 4,000	612 4000.00	1,100		
					3,000			3,000		12,000						
	PCB - PMP Inspections *	# Quart'ly			20				20						0 100	123
					25			25								
Pretreat-ment Program	Industrial Inspections Conducted	# Quart'ly			30					30		32 120	140 120	113		
					35			35		140						
	Pretreat. Samples Collected	# Quart'ly			106				106		95 700	267 700	618			
					175			175						700		
	Permits Issued	# Quart'ly			8				8		4 60	37 60	63			
					10			10						40		
Program	Users in Compliance	%semi annual			11%							85.00% 100.00%	88.00%	76.00%		
					100%					100%						
Surcharge Program	Surcharge Samples	# Quart'ly			221					221		211 \$960	815	866		
					240					240						
Program	Surcharge Revenue **	\$ Quart'ly			\$1,246,819					\$1,246,819		1,441,480 \$5,000,000	\$5,394,328	\$6,028,200		
					\$1,250,000			\$1,250,000		\$5,000,000						
Fines	Assessed	\$			\$2,900					\$2,900		32,400 \$30,000	\$48,600	\$28,800		
		Estimate			\$5,000					\$10,000						

Goal/estimate data next to dark shaded areas. Most goals revised 11/13.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

\*\* Laundromat charges are not included in IWU totals, since they are directly surcharged by the WRB.



### METER SHOP

Function	Service Level Measure	OPERATIONS ADMINISTRATION							Year to Date	Actual Sub-totals	% of Goal or Average	FY '14 This Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15							
Installations & Visits, Residential & Commercial	Mtr. & ERT Changes	1,024	1,006	1,288	1,323	1,121			5,762	-----	1,152	1,632	7,315	16,218	12,145
		1,325	1,325	1,325	1,325	1,325	1,325	1,325	15,900	% of Ttl.	26.60%	1,225	14,700		
	Meter Installs	361	342	264	296	262			1,525	-----	305	282	1,699	3,728	3,899
		325	325	325	325	325	325	325	3,900	% of Ttl.	7.04%	325	3,900		
	Found Complete	498	479	404	356	300			2,037	-----	407	160	1,019	3,950	4,730
		10	10	10	10	10	10	10	120	% of Ttl.	9.40%	200	2,400		
	Can't Complete	3,133	2,187	2,784	2,518	1,717			12,339	-----	2,468	3,337	17,783	37,088	15,547
		3,050	3,050	3,050	3,050	3,050	3,050	3,050	36,600	% of Ttl.	56.96%	3,000	36,000		
Work	Orders Complete	5,016	4,014	4,740	4,493	3,400			21,663	-----	4,333	5,411	27,816	60,984	36,328
		5,000	5,000	5,000	5,000	5,000	5,000	5,000	60,000	-----	36.11%	5,500	66,000		
Permits Received, Investigated & Completed	New, Adm. D. & D's.	242	225	248	205	175			1,095	-----	219	107	816	1,859	1,927
		150	150	150	150	150	150	150	1,800	-----	60.83%	150	1,800		
	Meters Removed	11	5	2	9	8			35	-----	7	2	16	70	90
									0	% of Ttl.	1.17%	10	120		
	Inv. & Com.	198	172	139	159	155			823	-----	165	169	870	1,793	1,732
	% Invest.								#DIV/0!	-----	72.83%	155%	105%	93%	86%
	% Goal	100%	100%	100%	100%	100%	100%	100%	100%	-----		100%	100%		
Maintenance	Meter Maint.	21	12	22	14	13			82	-----	2.73%	213	1,765	2,140	2,441
		250	250	250	250	250	250	250	3,000	-----	16	500	4,200		
Testing	Meters & ERTs.	1,126	1,142	1,383	1,302	1,261			6,214	-----	34.52%	1,703	8,868	18,835	14,847
		1,500	1,500	1,500	1,500	1,500	1,500	1,500	18,000	6,296	1,243	1,500	16,200		
Meters	Scrapped	105	143	101	44	115			508		102	-----	0	1,227	
Shut-Offs, Billing & Meter Investigations	Shut Off (To D&R)	570	29	15	50	14			678	-----	56.50%	316	1,948	4,796	2,370
		100	100	100	100	100	100	100	1,200	-----	136	600	7,200		
	Pending Dig-ups	10	3	8	3	1			25	-----	8.33%	41	336	755	520
		25	25	25	25	25	25	25	300	-----	5	100	1,200		
	Reported Thefts **	490	412	341	340	254			1,837	-----	32.23%	388	2,234	5,999	4,806
		475	475	475	475	475	475	475	5,700	-----	367	425	5,100		
	WRB + Cust. Req.	1,373	1,204	1,739	1,194	919			6,429	-----	36.95%	1,928	8,267	17,815	2,469
		1,450	1,450	1,450	1,450	1,450	1,450	1,450	17,400	-----	1,286	1,000	12,000		
	ITRON ***	1,613	1,404	1,143	200	1,198			5,558	-----	92.63%	333	2,695	9,438	75,646
		500	500	500	500	500	500	500	6,000	11,987	1,112	100	1,200		

Goal data next to shaded areas. Pending dig-ups replaced refer to dig-up. This tracks properties visited by Metering & pending accounts that have to be reviewed, before forwarding as a dig-up. Itron als Discontinued & Administrative Discontinued. \*\* The # of thefts recorded by service workers, indicating: missing or offline meters or ERT's &/or damaged or tampered meters. % Investigated can be > 1C If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. -

**PLUMBING REPAIR PROGRAMS**

Function	Service Level Meas.	Unit or Cost Goal	HELP LOANS & BASEMENT PROTECTION PROGRAM OPERATIONS ADMINISTRATION							Year To Date or Average	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Help Loan Completed & Billed Repairs	Water Repairs	# of jobs	41	32	36	35				144	36	36 40	118 480	453	435
		\$ cost of jobs	\$172,715	\$99,303	\$127,467	\$119,770				\$519,255	\$129,814	\$111,043	\$369,878	\$1,612,375	\$1,125,563
		Avg. \$3,400								\$3,606	20.20%	\$3,085	\$3,135	\$3,267	\$2,588
		% of Ttl Jobs								40.91%		63.16%	45.04%	48.39%	51.06%
	Sewer Repairs	# of jobs	58	44	59	47				208	52	21 50	144 600	504	417
		\$ cost of jobs	\$345,278	\$233,917	\$284,554	\$234,519				\$1,098,267	\$274,567	\$88,300	\$507,190	\$2,253,745	\$1,177,706
		Avg. \$4,300								\$5,280	50.86%	\$4,205	\$3,522	\$4,189	\$2,824
		% of Ttl Jobs								59.09%		36.84%	54.96%	51.61%	48.94%
	Total Repairs	# of jobs	99	76	95	82				352	88	57 90	262 1080	957	852
		\$ cost of jobs	\$517,993	\$333,220	\$412,021	\$354,289	\$455,840			\$2,073,362	\$414,672	\$199,343	\$877,068	\$3,866,120	\$2,303,269
												\$351,000	\$4,212,000		
		Avg. \$3,900								\$5,890	79.91%	\$3,497	\$3,348	\$3,743	\$2,703
Help Loan Admin.	App. Process	# New Loans Initiated	119 80	118 80	101 80	133 80				471 560	84.11%	89 80	337 960	1,176	906
		# New Loans Completed	99	76	95	82				352	88	57	112 0	652	Category
	Call Volume	Ttl. customer contacts	542 675	1,134 675	1,159 675	1,164 675				3,999 4,725	84.63% 1,000	810 675	3,459 8100	11,451	9,930
		App. % of Calls								11.78%		10.99%	9.74%	10.27%	9.12%
	8" + Sewer	Connect. Insp.	13	7	0	16				36	9	11	25	74	45
Bsmt. Prot. Prog.	# Repr. Completed		4	4	4	2				14	4	3	23	52	6
	Estimate		12	12	12	3	12	12	12	75	18.67%	12	144		
	Costs Encumbered		\$20,349	\$3,807	\$28,146	\$9,738				\$62,040	\$15,510	\$7,482	\$76,661	\$158,095	\$19,533
	Cost Est.		\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$252,000	24.62%	\$36,000	\$432,000		
	Avg. \$ Cost		\$5,087	\$952	\$7,036	\$3,426				\$4,431	31.89%	\$2,494	\$3,333	\$3,040	\$3,256
	Avg. Cost Est.		\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,360		\$3,000	\$3,000		

Goal data next to shaded areas. Average costs can appear high, as payments were also made for prior fiscal year jobs. Jan. - April data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, Jun - 98%, Jul - 100%.

BAXTER WATER TREATMENT PLANT																
Service	Level Measures	Unit		WATER TREATMENT							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
Flow Data	Treated Water Delivered	MG/ Mo.	Act.	4,345	4,193	4,027	3,700	3,301			19,566	35.98%	4,203	17,258	51,474	50,929
			Gl.	4,619	4,619	4,470	4,619	4,470	4,619	4,619	54,385	3,913	4,619	54,385		
	TWD % of Ttl.	%	Act.	56.95%	57.04%	56.77%	52.74%	53.00%			55.30%	----	57.94%	0.00%	57.12%	56.82%
	Treatment Capacity Utilized	% of 320 MGD	Act.	45.58%	44.07%	43.75%	21.20%	22.70%			35.46%	70.92%	44.15%	45.65%	45.89%	45.20%
			Gl.	50%	50%	50%	50%	50%	50%	50%	50.00%		50%	50%		
Labor Costs	\$ / MG Avg.	\$	Act.	\$40.19	\$43.13	\$44.87	\$49.90	\$83.97			\$52.41	-7.84%	\$48.96	\$47.97	\$50.06	\$51.56
			Gl.	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87		\$47.39	\$47.39	
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A							N/A	#VALUE!	54.4%	54.4%	41.1%	60.2%
			11	N/A	Data not Available at this time.						N/A	#VALUE!	11.0%	11.0%	13.0%	5.6%
			17	N/A								N/A	#VALUE!	19.9%	19.9%	19.1%
Chemical Costs	\$ / MG Avg.	\$	Act.	\$261.32	\$232.99	\$211.50	\$157.32	\$184.03			\$209.43	114.24%	\$241.35	\$281.83	\$219.65	\$164.37
			Gl.	\$192.29	\$252.49	\$182.69	\$172.51	\$222.36	\$161.53	\$133.23	\$183.32		\$165.08	\$175.43		
Total Organic Carbon	Removal	Ratio	Act.	1.65	1.61	1.70	1.83	1.65			1.69	140.67%	133.00	1.53	1.56	1.34
	Regulatory	Goal	Gl.	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20		>1.20	\$1.20		
TTHM Level	Regulatory Gl.	<80 ppb	Act.	51.30	39.83		33.26	35.55			39.99	-50.02%	29.20	54.70	33.12	36.39
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	60.40	43.86		26.48	33.53			41.07	68.45%	29.28	63.75	45.98	58.00
Water Quality	Turbidity	NTU	<.10	0.05	0.06	0.05	0.049	0.05			0.05	-48.20%	0.05	0.05	0.05	0.06

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, Jun. - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

QUEEN LANE WATER TREATMENT PLANT																
Service	Level Measures	Unit		WATER TREATMENT							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year To Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Flow Data	Treated Water Delivered	MG/ Mo.	Act.	1,891	1,798	1,725	1,912	2,023			9,349	36.14%	1,756	7,451	22,471	22,684
			Gl.	2,170	2,245	2,054	2,160	2,054	2,284	2,201	25,867	1,870	2,108	24,820		
	TWD % of Ttl.	%	Act.	24.79%	24.46%	24.32%	27.25%	25.00%			25.16%	-----	24.21%	0.00%	24.85%	25.31%
	Treatment Capacity Utilized	% of 140 MGD	Act.	47.00%	44.75%	44.31%	48.50%	51.90%			47.29%	92.28%	43.78%	46.85%	47.76%	47.94%
			Gl.	55%	52%	49%	50%	49%	53%	51%	51.25%		52%	52%		
Labor Costs	\$ / MG Avg.	\$	Act.	\$99.21	\$106.95	\$104.87	\$101.93	\$150.11			\$112.61	8.49%	\$110.63	\$105.71	\$114.54	\$113.97
			Gl.	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80		\$103.80	\$103.80		
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A							N/A	#VALUE!	27.9%	27.9%	32.8%	24.4%
			11	N/A	Data not Available at this time.						N/A	#VALUE!	17.8%	17.8%	16.9%	11.9%
			17	N/A							N/A	#VALUE!	20.4%	20.4%	20.3%	13.7%
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$155.53	\$177.19	\$156.51	\$196.21	\$194.04			\$175.90	-9.77%	\$212.94	\$222.65	\$194.26	\$207.13
			Gl.	\$213.49	\$256.00	\$236.97	\$210.23	\$178.05	\$130.92	\$141.26	\$194.95		\$226.76	\$188.92		
Total Organic Carbon	Removal	Ratio	Act.	1.78	1.97	1.84	1.79	1.86			1.85	154.00%	1.65	1.62	1.65	1.69
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30		>1.30			
TTHM Level	Regulatory Gl.	<80 ppb	Act.	56.32	45.75		52.02	38.58			48.17	-39.79%	45.98	55.61	38.07	42.38
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.63	36.07		25.70	26.95			32.59	-45.69%	30.36	41.47	35.95	43.55
Water Quality	Turbidity	NTU	<.10	0.05	0.05	0.05	0.05	0.05			0.05	-50.00%	0.06	0.05	0.05	0.04

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, Jun. - 100%.  
TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

BELMONT WATER TREATMENT PLANT																
Service	Level Measures	Unit		WATER TREATMENT							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Flow	Treated Water Delivered	MG/ Mo.	Act.	1,393	1,360	1,341	1,403	1,297			6,794	38.89%	1,295	5,583	16,268	16,003
			Gl.	1,643	1,612	1,500	1,395	1,350	1,403	1,488	17,469	1,359	1,271	14,965		
Data	TWD % of Ttl.	%	Act.	18.26%	18.50%	18.91%	20.00%	18.00%			18.73%	----	17.85%		18.04%	17.87%
	Treatment Capacity Utilized	% of 86 MGD	Act.	54.28%	53.83%	54.84%	54.50%	54.20%			54.33%	106.35%	51.39%	54.29%	53.07%	53.36%
Labor Costs	\$ / MG Avg.	\$	Act.	\$146.56	\$151.18	\$151.36	\$151.50	\$242.69			\$168.66	117.60%	\$154.88	\$146.73	\$162.90	\$158.45
			Gl.	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42		
Overtime (Cumulative FY to date)	Shift Workers	Goal -	40	N/A							N/A	#VALUE!	39.8%	39.8%	45.5%	26.9%
	Non-Shift Work	% of	11	N/A	Data not Available at this time.						N/A	#VALUE!	13.3%	13.3%	12.4%	16.1%
	Total Overtime	Base	17	N/A							N/A	#VALUE!	19.7%	19.7%	20.1%	17.9%
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$128.35	\$109.43	\$210.22	\$225.77	\$220.41			\$178.84	-24.94%	\$236.54	\$244.45	\$229.24	\$175.82
			Gl.	\$213.88	\$241.16	\$288.96	\$284.24	\$260.27	\$257.42	\$203.01	\$238.26		\$284.24	\$238.26		
Total Organic Carbon	Removal	Ratio	Act.	1.67	1.63	1.48	1.48	1.76			1.60	133.67%	1.58	1.66	1.62	1.54
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30		>1.30	\$1.30		
TTHM Level	Regulatory Gl.	<80 ppb	Act.	64.74	58.43		62.66	45.68			57.88	-27.65%	61.72	66.99	43.50	36.09
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.44	32.49		30.85	31.48			34.07	-43.23%	31.62	39.33	36.42	35.31
Water Quality	Turbidity	NTU	<.10	0.05	0.05	0.05	0.050	0.05			0.05	-50.00%	0.05	0.05	0.04	0.05

Goals are next to shaded areas. TOC goal is a running average over the past 12 months

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion

ALL WATER TREATMENT PLANTS																		
	Level Measures	Unit	WATER TREATMENT									YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual	
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15								
Phila. drinking water meets or exceeds all Fed. & State standards 100% of the time.		%	Act GI															
				100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
				100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Flow	Treated Water Delivered	MG/ Mo.	Act	7,629	7,351	7,093	7,016	6,620			35,709	36.47%	7,230	23,038	90,213	89,881		
			GI	8,631	8,476	8,024	8,174	7,874	8,306	8,308	97,920	7,142						
Data	Treatment Capacity Utilized	% of 546	Act	47.32%	47.32%	47.32%	33.44%				47.71%	93.09%	46.34%	48.03%	47.50%	47.14%		
			MGD	53.00%	52.00%	51.00%	50.00%	50.00%	51.00%	57.00%	51.25%							
Labor Costs	\$ / MG Average	\$	Act	\$72.08	\$76.51	\$77.03	\$71.50	\$109.28			\$81.28	-19.81%	\$81.85	\$77.28	\$84.36	\$85.10		
			GI	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36						
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work. Total Overtime	Goal - % of Base	40	N/A							0.00%	-100.00%	46.56%	46.56%	39.66%	48.71%		
			11	N/A	Data not Available at this time.						0.00%	0.00%						
			17	N/A							0.00%	0.00%						
Chemical Costs	\$ / MG Avg. Treated	\$	Act	\$213.25	\$199.22	\$197.20	\$181.61	\$194.22			\$197.10	96.13%	\$261.45	\$269.92	\$214.65	\$185.55		
			GI	\$249.88	\$236.21	\$222.32	\$220.23	\$183.29	\$159.17	\$182.17	\$205.04							
TTHM Level	Regulatory GI.	<80 ppb	Act.	54.70	44.28	0.00	42.70				35.42	-55.72%	New	to	FY	15		
HAA5 Level	Regulatory GI.	<60 ppb	Act.	52.60	45.84						49.22	-82.04%						
Total Organic Carbon	Removal	Ratio	Act.	1.69	1.71	1.70	1.70				1.58	131.58%	1.54	1.62	1.59	1.47		
	Regulatory	Goal	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20		\$1.24	\$1.24				
Water Quality	Turbidity - NTU	<.10	Act	0.05	0.06	0.05	0.05	0.05			0.05	-49.27%	0.05	0.05	0.05	0.05		

The categories are capacity-weighted averages, except treated water delivered (totals). Goals are next to shaded areas. Est. 23 MG lost 12/23/13 due to main break.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

NORTHEAST WASTEWATER TREATMENT PLANT & BIOGAS COGENERATION FACILITY																	
Function	Service Level Measures	Unit of Measurement		Goal		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	200*	166	154	147	138	147			150.34	151	149.25	175.83	155.25
	Avg. Mo. Flow/design Capacity	% of Design Capacity		N/A	95%*	79%	73%	70%	66%	70%			71.60%	72%	71.25%	84.5%	74.7%
Regulatory Effluent Requirements	CBOD5	mg/l	≤	30/25	12	3	4	4	4	6			4	4	3	5.4	5.8
	Suspended Solids	mg/l	≤	30	15	3	5	4	3	6			4	3	3	7.5	6
	Fecal Coliform	#/100 ml	≤	200	150	25	16	11	10	11			15	28	23	27.5	36
	# NPDES Permit Violations	number		0	0	0	0	0	0	0			0	No Permit 0	Violations 0	in these 0	Periods. 0
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$374,621	\$396,020	\$387,765	\$413,353	\$396,379			36.15%	\$398,487	\$1,589,484	\$4,688,030	\$4,579,305
		\$		Goal	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$5,444,326					
Overtime* Fiscal Year to Date.	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A			N/A	66.3%	66.3%	66.1%	45.3%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A			N/A	12.6%	12.6%	12.8%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A	N/A	N/A			N/A	17.1%	17.1%	17.2%	17.7%
Chlorine Minimization Program		lb/MG		N/A		6.81	7.51	7.37	7.12	6.97			7.15	28,039	41,212	34,105	28,658
					7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	47,600	47,600		
	HYPO Dosage	lb/Mo.		N/A		34,994	35,800	32,533	30,389	30,701			32,883	6.00	9.06	6.61	6.08
	Cost per MGD	Dollar / MG		N/A		\$4.89	\$5.39	\$5.29	\$5.12	\$5.01			\$5.14	\$4.31	\$6.51	\$4.92	\$4.37
	TRC - Chlorine Residuals	mg/l	≤	0.50	0.30	0.22	0.19	0.22	0.25	0.29			0.23	0.22	0.21	0.25	0.23
Sludge Feed to BRC		Dry Tons		N/A		2,464	2,893	2,231	2,036	3,098			12,722	2,019	8,779	26,479	24,672
		MG		N/A		28.11	27.73	24.37	24.83	N/A			26.26	22.79	22.58	25.07	24.87
		% Total Solids		N/A	>2%	2.28	2.50	2.23	2.02	N/A			2.26	2.47	2.70	2.43	2.23
*Estimate, not goal.																	
Biogas Cogeneration	Net Electrical Power Generated		-----	kWh		3,700,998	3,757,703	2,493,962	2,129,237				12,081,900	Facility not	yet in	22,206,967	N/A
	Average Net Electrical Power Generated		-----	kWh		-----	-----	-----	-----	-----	-----	-----	3,020,475		operation.	3,172,423.86	N/A
	Biogas Used		-----	mmcf		30.55	33.05	34.04	35.19				132.83			222	N/A
	Average Biogas Used		-----	mmcf		-----	-----	-----	-----	-----	-----	-----	33.21			32	N/A
Facility	Supplemental Natural Gas Purchased		-----	mmcf		17.37	15.59	5.86	0.068				38.89			75	N/A
	Avg. Supple. Natural Gas Purchased		-----	mmcf		-----	-----	-----	-----	-----	-----	-----	9.72			11	N/A

WASTEWATER TREATMENT PLANTS - SOUTHEAST																	
Function	Service Level Measures	Unit of Measurement		Goal		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	100*	78	73	68	71	75			72.87	68	74.50	80.83	77.67
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	89.3%*	69%	65%	61%	63%	67%			64.92%	60%	66.25%	72%	70%
Regulatory Effluent Requirements	CBOD	mg/l	≤	30	9	6	6	7	6	7			6	9	7	6.75	7
	Suspended Solids	mg/l	≤	30	9	5	5	5	5	5			5	6	5	5.58	7
	Fecal Coliform # NPDES Permit Violations	#/100 ml	≤	200	100	13	14	12	9	8			11	27	28	17.92	21
		number		0	0	0	0	0	0	0			0	0	0	0	0
Labor Costs	Class 100	\$			Actual	\$207,879	\$219,945	\$214,416	\$225,887	\$241,817			\$1,109,944	\$215,252	\$890,786	\$2,558,602	\$2,637,365
	Expenditures	\$			Goal	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$3,098,988	\$292,242	\$3,506,904		
	Treatment Cost	dollar / MG				\$86	\$98	\$105	\$103	\$108			\$100				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A			N/A	54.9%	54.9%	50.7%	44.4%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A			N/A	14.2%	14.2%	14.8%	13.8%
	Total Overtime	% of base		N/A	17%	N/A	N/A	N/A	N/A	N/A			N/A	20.0%	20.0%	20.0%	18.2%
Chlorine Minimization Program	HYPO - Dosage	lb/month			Actual	16,353	12,876	12,595	11,298	11,227			12,870	10,687	13,017	11,991	12,414
		lb/MG			5.50	6.78	5.72	6.17	5.16	5.01			5.77	5.11	5.67	4.92	5.38
	Cost per MGD TRC - Chlorine	Dollar / MG	≤	0.05	Actual	\$4.87	\$4.11	\$4.43	\$3.71	\$3.60			\$4.14	\$4.31	\$4.23	\$3.55	\$3.86
	Residuals	mg/l			0.22	0.21	0.22	0.22	0.27			0.23	0.16	0.18	0.19	0.17	

\*Estimate vs. goal.

\*1 Fiscal year to date.



WASTEWATER TREATMENT PLANTS - SOUTHWEST																	
Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	200*	163	152	143	144	154			151.33	151	158	176.17	161.50
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	100%*	81%	76%	72%	72%	77%			75.52%	75%	78.75%	88.0%	80.7%
Regulatory Effluent Requirements	CBOD	mg/l	≤	25	9	3	2	3	3	3			3	2	2	4.3	4.5
	Suspended Solids	mg/l	≤	30	9	4	4	5	4	5			4	4	4	6.08	5
	Fecal Coliform	#/100 ml	≤	200	100	41	39	27	24	16			30	18	27	21.2	41
	# NPDES Permit Violations	number		0	0	0	0	0	0	0			0	0	0	0	0
Labor Costs	Expenditures	\$		N/A		\$403,737	\$405,096	\$401,200	\$432,726	\$431,510			\$2,074,269	\$384,478	\$1,499,621	\$4,621,338	\$4,547,466
		\$		Goal		\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$5,452,773				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A			N/A	33.5%	33.5%	33.8%	35.1%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A			N/A	16.5%	16.5%	15.8%	16.3%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A	N/A	N/A			N/A	18.8%	18.8%	18.2%	18.8%
Chlorine Minimization Program*2	HYPO - Dosage	lb/month		N/A		39,274	36,883	35,473	34,588	30,701			35,384	28,039	36,048	41,346	36,620
				Goal		6	6	6	6	6	6	6	6				
		lb/MG			6.00	7.80	7.83	8.26	7.73	6.97			7.72	6.00	7.41	7.69	7.47
	Cost per MGD TRC - Chlorine Residuals	Dollar / MG		N/A	\$8.00	\$10.74	\$10.78	\$11.37	\$10.64	\$9.60			\$10.63	\$4.31	\$9.23	\$10.42	\$10.30
		mg/l	≤	1	<0.50	0.08	0.08	0.09	0.07	0.10			0.08	0.07	0.08	0.13	0.09
Sludge Feed to BRC		Dry Tons		N/A		2,423	2,478	2,849	2,826	3,100			13,676	2,999	10,338	31,936	27,870
				Goal									#DIV/0!				
		MG		N/A	33.00	26.78	23.55	27.81	24.83				25.74	22.79	23.21	27.95	27.63
		% Total Solids		≥	2%	2.40	2.63	2.52	2.02				2.39	2.47	2.82	2.53	2.25

\*1 Fiscal year to date.

\*2 Chlorine usage has been phased out, replaced by Sodium HYPO.

ALL WASTEWATER TREATMENT PLANTS																	
Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	N/A	407.00	378.58	358.28	352.77	376.00			374.53	354.00	376.20	432.83	394.42
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	N/A	77.97%	72.53%	68.64%		67.60%			71.68%	67.82%	72.07%	82.92%	76%
Regulatory Effluent Requirements	CBOD*	mg/l	≤	25	10.5	3	3	3		16.0			6.4	6.5	5.9	4.8	5.2
	Suspended Solids	mg/l	≤	30	11.00	4	5	4		16.0			7.3	4.3	4.3	6.4	6.0
	Fecal Coliform	#/100 ml	≤	200	117	26	23	17		35.0			25.3	29.3	26.5	22.2	32.7
	# NPDES Permit Violations	number		0	0	0	0	0		0			0	0	0	0	0.0
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$986,237	\$1,021,060	\$1,003,381		\$895,491			28.12%	\$952,264	\$4,932,155	\$11,867,970	\$11,764,136
		\$		N/A	Goal	\$1,157,583	\$1,157,584	\$1,157,585	\$1,157,583	\$1,157,583	\$1,157,583	\$13,890,999					
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A		N/A			N/A			49.8%	41.6%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A		N/A			N/A			14.4%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A		N/A			N/A			18.2%	18.2%
Chlorine Minimization Program	HYPO Dosage	lb/month		N/A		55,634	49,767	48,076		72,629			56,526	65,396	85,300	87,441	41,072
		lb/MG		N/A	7.5	7.13	7.02	7.26					7.14	5.83	7.07	6.41	NA
	Cost per MGD	Dollar / MG		N/A	\$6.41	\$6.83	\$6.76	\$7.03		\$18.21			\$9.71	\$5.70	\$6.46	\$6.30	\$6.18
	TRC - Chlorine Residuals	mg/l	≤	1.00	0.23	0.17	0.16	0.18		0.66			0.29	0.15	0.15	0.19	0.16
Sludge Feed to BRC		Dry Tons		N/A	N/A	4,887	5,370	5,080		4,548			19,885	4,497	23,614	58,415	52,542
		MG		N/A	60.30	54.89	51.28	0.00		0.00			26.54	52.92	47.21	53.01	52.50
		% Total Solids		N/A	2.20	2.34	2.56	0.00		0.00			1.23	2.42	2.69	2.48	2.24

\*NE and SW only - SE measures BOD.

\*1 Fiscal year to date.

<b>**SYNAGRO (BIOSOLIDS RECYCLING CENTER)**</b>															
Measures		Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Percent Cake	Northeast	percent	Actual	27.2%	27.0%	27.3%	25.8%				26.83%	27.9%	29.14%	29.13%	27.81%
			25%	25%	25%	25%	25%	25%	25%	25%	25.00%	30%	30%		
	Southwest	percent	Actual	28.0%	28.3%	28.6%	27.7%				28.15%	28.0%	30.4%	30.70%	28.72%
			25%	25%	25%	25%	25%	25%	25%	25%	25.00%	30%	30%		
Percent Recovery	Northeast	percent	90%	92.1%	92.8%	89.0%	92.3%				91.55%	83.9%	86.1%	94.90%	91.01%
	Southwest	percent	90%	92.1%	92.8%	89.0%	92.3%				91.55%	85.8%	86.1%	94.90%	91.01%
Biosolids Processing	Dry Tons	dry tons	Actual	4,887	5,370	5,080	4,861	6,198			26,396	4,496	19,117	55,046	52,541
	Processed		5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	66,000	5,000			
Biosolids Utilization	Dry Tons Utilized	dry tons*3	Actual	4,902	5,030	4,563	4,563				19,058	4,479	18,997	51,716	52,790
			5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	66,000				

\*\* Biosolids Recycling Center is operated by Synagro, as of 10/11/2008.

\*1 Fiscal year to date.

\*2 Includes all operating costs and is calculated on a yearly basis.

\*3 Includes stockpiled material from previous FY.

WATER REVENUE BUREAU PERFORMANCE SUMMARY														
			FISCAL YEAR 2015								FY '14	FY '14	FY '14	FY '13
Performance Measure	Unit of Measurement	Projected	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	Current Month	YTD or Mo. Avg.	Year End Actual	Year End Actual
CUSTOMER METER READING														
Attempted AMR readings (Itron)	number of meters	484,050	486,112	486,283	486,440	486,608				486,361	484,212	483,755	484,650	481,315
Actual AMR readings (Itron)	number of meters		447,147	474,962	475,020	474,988								
Adjusted AMR Read Success Rate	% of meters read	96.8%	92.0%	97.7%	97.7%	97.6%				96.23%	98.0%	98.02%	97.97%	97.82%
Itron is penalized if the adjusted AMR meter read success rate is below 99.0%														
Actual Reads														
Reads-all categories	# of meters		447,433	475,250	475,314	475,261				1,873,258			8,469	18,215
Number of billed accounts	# of meters		550,374	554,992	547,318	550,000				550,671			4.83%	9.51%
Of Bills based on actual reads	% of mtrs read		81.3%	85.6%	86.8%	86.4%				85%			\$76,068	\$353,086
BILLED WATER CONSUMPTION														
Average Daily Billed Water Consumption*1											MGD	MGD	MGD	MGD
Small Meters (5/8", 3/4")	CCF		2,868,496	2,919,225	2,858,762					2,882,161.0	64.7	69.5	70.0	72.4
Large Meters (1-inch & larger)	CCF		2,747,652	2,459,579	2,961,867					2,723,032.7	58.6	66.4	60.9	61.6
Wholesale Export Sales Volume	CCF		188,068	206	156					62,810.0	11.3	10.4	11.0	10.8
Total Water Consumption	CCF		5,804,216	5,379,010	5,820,785					5,668,003.7	134.6	146.4	141.9	144.8
City Government	CCF		561,117	545,841	709,573					605,510.3	9.2	11.4	10.4	8.9
PAYMENT PATTERNS*2														
30 Day Pattern	% of accounts... paid by due date	68.28%	69.12%	68.88%	68.49%	70.27%	66.82%			68.72%	N/A	67.55%	67.77%	68.44%
60 Day Pattern	paid 60 days from bill	17.80%	15.93%	14.03%	14.33%	14.86%	13.48%			14.53%	N/A	17.00%	15.24%	16.95%
90 Day Pattern	paid 90 days from bill	4.86%	4.22%	4.26%	4.30%	4.06%	3.74%			4.12%	N/A	4.56%	3.80%	4.10%
Total	paid within 90 days	90.94%	87.26%	87.84%	87.72%					87.36%	N/A	89.11%	86.81%	89.49%
CUSTOMER SERVICE														
Inbound Telephone Calls										Average 33,295				
Calls Offered*3	no. of calls	23,824	35,281	29,617	37,014	28,846	35,715			166,473	19,564	126,212	310,976	265,421
Response Rate	percent answered	87%	99%	99%	99%	100.23%	100%			99.47%	97.0%	97.5%	98.15%	90.75%
Average Waiting Time	minutes:seconds	05:37	12:51	17:23	18:20	19.15	14.88				1:17	1:52		05:21
										Average 7,969				
Walk-In Customer Service														
Walk-in Customers	# of customers served	8,340	8,237	7,389	8,174	8,076				31,876	8,959	37,272	96,146	99,689
Average Waiting Time	minutes:seconds	06:34	14:50	13:49	13:01	12:45				13:53	15:14	19:56	15:49	13:23
										Average 809				
Correspondence														
Letter Received	# of letters received	561	774	685	1,054	721				3,234	1037	3615	9,824	11,203
										Average 3,008				
Low Income Assistance Program														
Total Applications Received	# of applications	2,557	2,940	2,581	3,046	3,463				12,030	3080	9630	32,894	32,209
Payment Agreements	% of total applications	21.0%	22.04%	22.32%	16.71%	19.46%				19.50%	17.73%	18.04%	20.55%	19.51%

\*1 Includes effects of consumption adjustments made to various accounts for billing purposes, and consumption registered at non-billed accounts, fire service accounts, and sewer only accounts

\*2 Refers to bills issued in that month(30 days = percent of customers who paid one month after bill was issued, 60 days = percent of customers who paid two months after bill was issued, etc.)

\*3 Calls Received was renamed to Calls Offered to more accurately reflect that this measure tracks total calls into the telephone system.

# MONTHLY MANAGERS' REPORT



AND



For the period ending  
31-Dec-14

This report is preliminary, subject to revision & not an official statement of the City of Philadelphia Water Department or Water Revenue Bureau. Published November 30, 2014.

## PWD Vision

To be America's model 21<sup>st</sup> Century urban water utility – one that fully meets the complex responsibilities and opportunities of our time and our environment.

## Mission

Provide the Greater Philadelphia region with integrated water, wastewater, and stormwater services.

Protect public health by always delivering PWD's customers the highest quality of drinking water at a competitive and affordable cost.

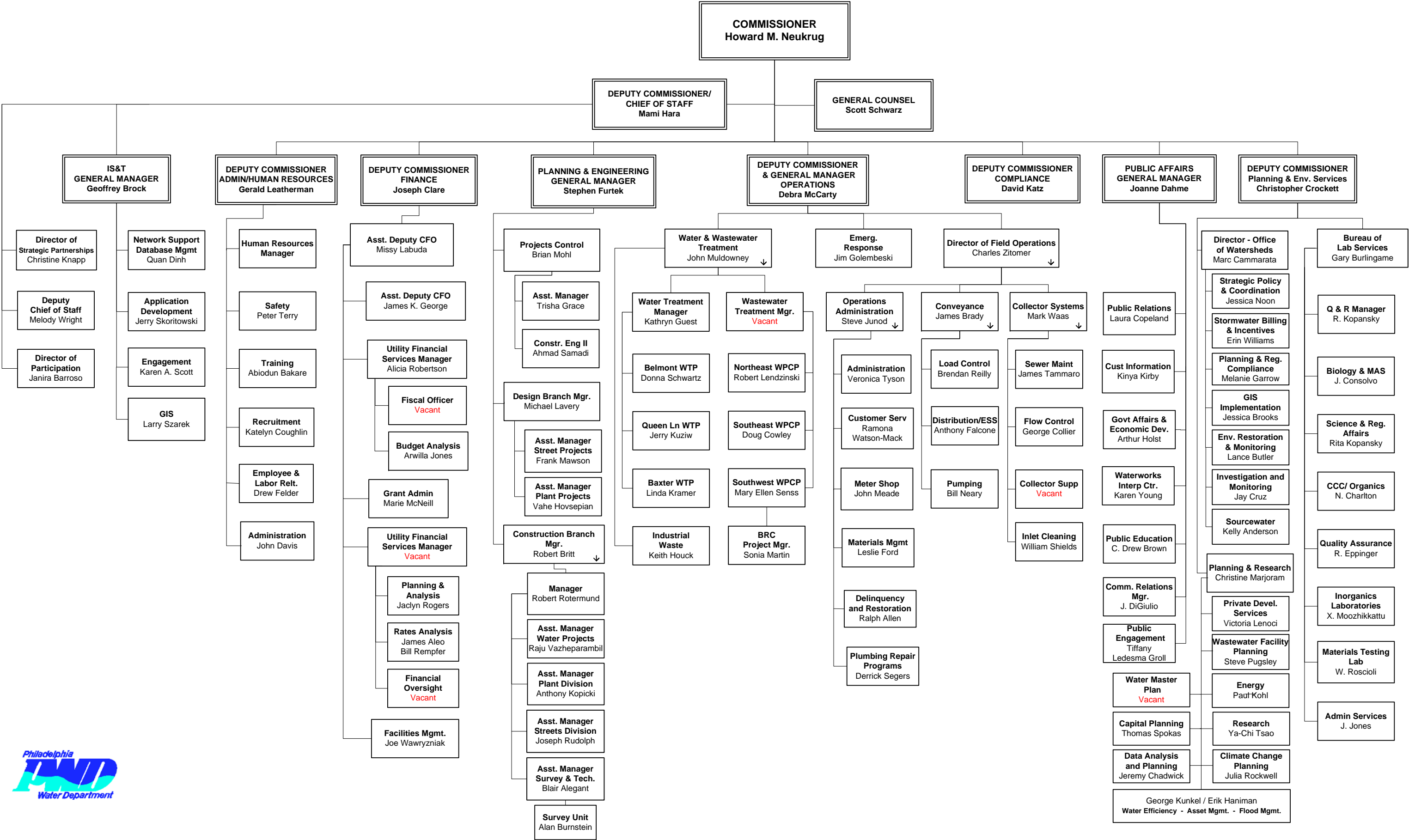
Protect the environment by managing and treating the region's wastewater and stormwater, protecting and advocating for rivers and streams and their watersheds, and protecting sources of drinking water.

Support the sustainable growth of Philadelphia and its residents, communities, businesses, and industry as well as the financial well-being of the utility.

Continue to be America's most innovative utility with a constant focus on quality, efficiency, customer service, and affordability.

# Philadelphia Water Department

12/31/2014



## **Fiscal Year End 2014 Fact Sheet**

Total # of PWD FT employees – 1,967.

Total active water & wastewater accounts – 473,800.

Total average active residential (non-apartment) accounts – 398,000.

Total wholesale water (2) & wastewater (10) contracts – 12.

Phila. water service area – 134.1 sq. mi. (2013 census) Wholesale water service area – 101.35+ sq. mi. Bucks Co. (& Co. customers) – 92.6 sq. mi. Aqua Pa. - Mont. Co. - Cheltenham Township. - 8.75 sq. mi., (+ portion of Delaware Co.). Ttl. pop. – 1,765,165. Phila. - 1,553,165 (2013 census est.), Bucks Co. (est.) -155,000. Mont. Co. - Cheltenham Township - 36,793. Delaware Co. (portion) 20,207 (est.). Raw water (surface) sources – Delaware Riv. – 58%, Schuylkill Riv. – 42%. (33 River miles & 354 stream miles.)

### **Water Treatment, Storage & Transmission**

Design rated cap. of all 3 water tmt. plants – 546 MGD. DRBC river withdrawal limit - 648 MGD. Max. cap. of all 3 water tmt. plants – 680 MGD. 1801- Water service began (Centre Sq. & Schuylkill pumps). 1815 – Fairmount Waterworks opens, Jonval turbines start 1872 & facility deactivated – 1911. 1903 – Slow sand filtered water tmt. began. 1914- Chlorinated water service started. 1959 – Rapid sand filtration tmt. began.

Total raw & treated water storage design capacity – 1,065.4 MG.

Total in-plant raw water storage design capacity – 460.5 MG.

Subtotal – Treated in-plant & basin/tank design capacity – 604.9 MG.

Total in-plant treated water storage design capacity – 333.9 MG.

Total other basin/tank treated water retention design capacity – 271 MG.

Total raw water pumping capacity - 3 stations – 850 MGD. 6 primary pumping stations – 594 MGD.

Total treated water pumping capacity – 822.8 MGD. 6 booster pumping stations – 228.8 MGD.

### **Water Infrastructure**

Total water system piping miles - 3,176. Total # of valves – 91,957. Main mileage replaced – 23

Total # of hydrants – 25,364. Total # of hydrants with center compression locks – 16,112

1801- Wood pipe/iron connectors. 1819 - Cast iron pipe. Today – Cast, ductile iron, steel, concrete pipes.

### **Wastewater Treatment & Infrastructure**

Total wastewater service area – Phila. – 134.1 sq. mi., Suburban area – 230 sq. mi.

Total pop. – 2,303,165. Phila. 1,553,165 (2013 census est.) & Suburban counties, 750,000. (Census + est.)

By 1899, approx. 800 miles of sanitary & storm sewers were in service. 1912 – Limited scale primary wastewater treatment began (Pennypack). 1923 – Large scale (NE) primary ww. treatment started. 1970's-80's – All plants upgraded to secondary treatment. Design rated capacity of all 3 wastewater treatment plants – 522 MGD. Maximum capacity of all 3 wastewater treatment plants – 1,044 MGD

Total collector system piping miles – 3,716.

Sanitary sewer miles – 762.

Stormwater conduit (sewer) miles – 737.

# of wastewater pumping stations – 16

# of manholes – 94,116. # of stormwater inlets – 72,679. # of intercepting chambers – 199.

# CSO chambers – 174.

Sewers reconstructed & lined – 6.6 miles.

Force mains, inlet & vent pipe miles -- 362.

Combined sewer miles – 1,855.

# of stormwater pumping stations - 3.

# of intercepting chambers – 199.

# CSO Flood relief chambers – 25.

### **PBS/Synagro – (Former Biosolids Recycling Center)**

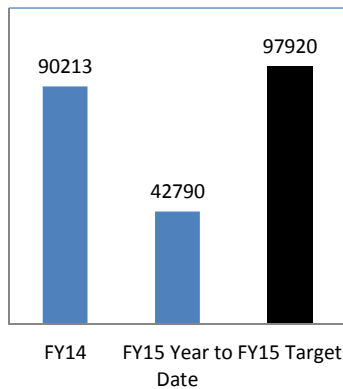
Ocean biosolids disposal ended - 1980. Centralized PWD dewatering facility completed - 1989.

Dewatering design rated capacity – 185 dry tons/day. Synagro contract operation of dewatering facility - 2008. Synagro construction of new drying & pelletizing operation completed - Jan. 2012. Pelletization facility design rated capacity – 220 dry tons/day. Drying facility operational - Feb. 2012, producing Class A pellets. Class B biosolids production ended Feb. 2012 (including multi-state strip mine reclamation, landfill/agriculture application programs). 58,044 dry tons utilized in FY 2013.



### Water Department Quarterly Managers Report Metrics

**Millions of Gallons of Treated Water**



Performance Measure	FY14 Q2	FY15 Q2	Change	FY14	FY15 Year to Date	FY15 Target	On Track to Meet Target	Comments / Explanation
Millions of Gallons of Treated Water	21,745	20,718	-4.7%	90,213	42,790	97,920	no	Output meets customer demand & maintains appropriate system-wide water pressure.
Percent of Time Philadelphia's Drinking Water Met or Surpassed State & Federal Standards	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	yes	
Miles of Pipeline Surveyed for Leakage	189	176	-6.9%	775	397	1,130	no	Leak Detection Unit is short one daytime crew & the referral workload due to water main breaks is higher than usual.
Water Main Breaks Repaired	236	213	-9.7%	969	333	905	yes	
Average Time to Repair a Water Main Break upon Crew Arrival at Site (Hours)	7	6.3	-10.0%	6.175	6.5	< 8.0	yes	
Percent of Hydrants Available	99.7%	99.6%	-0.1%	99.7%	99.6%	99.7%	yes	
Number of Storm Drains Cleaned	24,709	26,328	6.6%	94,653	53,739	111,444	yes	
Acres of Watershed Plans Approved	40	35	-12.5%	385	263	240	yes	
Resultant Watershed Stormwater Flow Reduction (Million Gallons)	39	33	-15.4%	367	250	228	yes	

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Service Level Goals for July 2014	pg 32

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**Div 2806 Human Resources and Administration**  
as of Dec 31, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	47,000.00	10,362.65	0.00	10,362.65	36,637.35
	0101	PERM FULL TIME-CIVILIAN 0101	1,547,791.00	724,327.89	0.00	724,327.89	823,463.11
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	38,442.36	0.00	38,442.36	(38,442.36)
	0121	TEMPORARY/SEASONAL 0121	3,000.00	0.00	0.00	0.00	3,000.00
	0161	OVERTIME-CIVILIAN 0161	42,000.00	20,980.94	0.00	20,980.94	21,019.06
		<b>01 PERSONAL SERVICES</b>	<b>1,639,791.00</b>	<b>794,113.84</b>	<b>0.00</b>	<b>794,113.84</b>	<b>845,677.16</b>
02	0201	CLEANING AND LAUNDERING 0201	0.00	498.90	0.00	498.90	(498.90)
	0202	JANITORIAL SERVICES 0202	0.00	0.00	1,396.00	1,396.00	(1,396.00)
	0210	POSTAGE 0210	120,000.00	12.07	0.00	12.07	119,987.93
	0211	TRANSPORTATION 0211	35,100.00	499.39	0.00	499.39	34,600.61
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	10,500.00	0.00	0.00	0.00	10,500.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	2,000.00	250.00	0.00	250.00	1,750.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	2,147,000.00	265,464.83	997,925.17	1,263,390.00	883,610.00
	0255	DUES 0255	6,100.00	375.00	0.00	375.00	5,725.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	53,200.00	3,082.00	0.00	3,082.00	50,118.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	528,000.00	87,408.00	169,609.00	257,017.00	270,983.00
	0285	RENTS 0285	110,000.00	19,071.48	39,608.52	58,680.00	51,320.00
		<b>02 PURCHASE OF SERVICES</b>	<b>3,011,900.00</b>	<b>376,661.67</b>	<b>1,208,538.69</b>	<b>1,585,200.36</b>	<b>1,426,699.64</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,800.00	1,132.12	0.00	1,132.12	8,667.88
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	35,700.00	8,563.25	13,710.97	22,274.22	13,425.78
	0310	ELECTRICAL AND COMMUNICATION 0310	2,500.00	645.46	259.54	905.00	1,595.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	0.00	1,500.00	1,500.00	(1,500.00)
	0312	FIRE FIGHTING AND SAFETY 0312	500.00	1,199.71	0.00	1,199.71	(699.71)
	0317	HOSPITAL AND LABORATORY 0317	35,700.00	142.56	3,889.50	4,032.06	31,667.94
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	100.00	1,950.09	0.00	1,950.09	(1,850.09)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	132,500.00	4,047.80	6,925.40	10,973.20	121,526.80
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	200,000.00	0.00	20,000.00	20,000.00	180,000.00
	0325	PRINTING 0325	40,000.00	724.00	0.00	724.00	39,276.00
	0326	RECREATIONAL AND EDUCATIONAL 0326	0.00	462.00	0.00	462.00	(462.00)
		<b>03 MATERIALS AND SUPPLIES</b>	<b>456,800.00</b>	<b>18,866.99</b>	<b>46,285.41</b>	<b>65,152.40</b>	<b>391,647.60</b>
04	0411	GENERAL EQUIPMENT AND MACHINERY 0411	2,600.00	0.00	0.00	0.00	2,600.00
	0417	HOSPITAL AND LABORATORY 0417	1,500.00	33,266.36	12,780.00	46,046.36	(44,546.36)
	0420	OFFICE EQUIPMENT 0420	0.00	179.17	1,724.00	1,903.17	(1,903.17)
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	15,000.00	0.00	0.00	0.00	15,000.00
	0430	FURNITURE AND FURNISHINGS 0430	353,000.00	0.00	29,957.91	29,957.91	323,042.09
		<b>04 EQUIPMENT</b>	<b>372,100.00</b>	<b>33,445.53</b>	<b>44,461.91</b>	<b>77,907.44</b>	<b>294,192.56</b>
05	0504	MERITORIOUS AWARDS 0504	100,000.00	0.00	0.00	0.00	100,000.00
		<b>05 CONTRIBUTIONS, INDEMNITIES, REFDS, TAXES</b>	<b>100,000.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>100,000.00</b>
		<b>Div 2806 HUMAN RESOURCES</b>	<b>5,580,591.00</b>	<b>1,223,088.03</b>	<b>1,299,286.01</b>	<b>2,522,374.04</b>	<b>3,058,216.96</b>

**Div 2807 Finance**  
as of Dec .31, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	243,000.00	5,486.19	0.00	5,486.19	237,513.81
	0101	PERM FULL TIME-CIVILIAN 0101	8,407,673.00	3,756,093.15	0.00	3,756,093.15	4,651,579.85
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	344,019.25	0.00	344,019.25	(344,019.25)
	0121	TEMPORARY/SEASONAL 0121	80,000.00	46,647.93	0.00	46,647.93	33,352.07
	0161	OVERTIME-CIVILIAN 0161	719,500.00	345,361.47	0.00	345,361.47	374,138.53
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	5,000.00	0.00	0.00	0.00	5,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	33,000.00	15,200.19	0.00	15,200.19	17,799.81
	0181	SHIFT 0181	18,000.00	7,115.37	0.00	7,115.37	10,884.63
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	2,984.99	0.00	2,984.99	(2,984.99)
	<b>01 PERSONAL SERVICES</b>		<b>9,506,173.00</b>	<b>4,522,908.54</b>	<b>0.00</b>	<b>4,522,908.54</b>	<b>4,983,264.46</b>
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	1,198.90	525.00	1,723.90	1,276.10
	0202	JANITORIAL SERVICES 0202	1,500.00	0.00	0.00	0.00	1,500.00
	0209	TELEPHONE 0209	0.00	26.10	0.00	26.10	(26.10)
	0211	TRANSPORTATION 0211	31,000.00	18,013.47	0.00	18,013.47	12,986.53
	0213	EMPLOYEE RELOCATION EXPENSES 0213	0.00	7,200.00	0.00	7,200.00	(7,200.00)
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	5,000.00	81.00	0.00	81.00	4,919.00
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,500.00	0.00	0.00	0.00	1,500.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	16,585,000.00	8,070,683.77	4,512,556.56	12,583,240.33	4,001,759.67
	0252	ACCOUNTING AND AUDITING SERVICES 0252	0.00	6,517.44	0.00	6,517.44	(6,517.44)
	0253	LEGAL SERVICES 0253	480,000.00	0.00	280,000.00	280,000.00	200,000.00
	0255	DUES 0255	111,000.00	87,599.27	0.00	87,599.27	23,400.73
	0256	SEMINAR AND TRAINING SESSIONS 0256	110,000.00	13,142.52	0.00	13,142.52	96,857.48
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	400,000.00	119,821.79	119,520.21	239,342.00	160,658.00
	0258	COURT REPORTERS 0258	60,000.00	0.00	0.00	0.00	60,000.00
	0259	ARBITRATION FEES 0259	500,000.00	61,429.00	0.00	61,429.00	438,571.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	2,583,600.00	524,171.08	1,528,783.01	2,052,954.09	530,645.91
	0264	ABATEMENT OF OTHER NUISANCES 0264	0.00	4,143.40	53,856.60	58,000.00	(58,000.00)
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	103.40	0.00	103.40	(103.40)
	0280	INSURANCE AND OFFICIAL BONDS 0280	30,000.00	104,185.68	0.00	104,185.68	(74,185.68)
	0285	RENTS 0285	5,000.00	9,521.58	17,059.92	26,581.50	(21,581.50)
	0295	PURCHASE SERVICES-IMPREST ADVANCES 0295	0.00	2,007.33	5,992.67	8,000.00	(8,000.00)
	<b>02 PURCHASE OF SERVICES</b>		<b>20,906,600.00</b>	<b>9,029,845.73</b>	<b>6,518,293.97</b>	<b>15,548,139.70</b>	<b>5,358,460.30</b>
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	2,668.41	0.00	2,668.41	(2,668.41)
	0301	AGRICULTURAL AND BOTANICAL 0301	1,000.00	0.00	0.00	0.00	1,000.00
	0304	BOOKS AND OTHER PUBLICATIONS 0304	7,200.00	3,950.90	265.38	4,216.28	2,983.72
	0305	BUILDING AND CONSTRUCTION 0305	403,500.00	61,416.17	63,223.90	124,640.07	278,859.93
	0307	CHEMICALS AND GASES 0307	5,000.00	1,980.00	501.00	2,481.00	2,519.00
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	21,500.00	3,025.55	12,876.75	15,902.30	5,597.70
	0310	ELECTRICAL AND COMMUNICATION 0310	78,800.00	64,157.22	65,466.75	129,623.97	(50,823.97)
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	27,500.00	6,593.95	252.61	6,846.56	20,653.44
	0312	FIRE FIGHTING AND SAFETY 0312	8,000.00	0.00	7,000.00	7,000.00	1,000.00
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	0.00	4,400.00	4,400.00	5,600.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	62,000.00	6,602.27	4,068.00	10,670.27	51,329.73
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	10,000.00	999.80	123.07	1,122.87	8,877.13
	0320	OFFICE MATERIALS AND SUPPLIES 0320	57,400.00	15,902.18	34,347.82	50,250.00	7,150.00
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	25,000.00	0.00	0.00	0.00	25,000.00
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	100,750.00	12,503.27	61,349.57	73,852.84	26,897.16
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	67,000.00	7,699.94	4,300.06	12,000.00	55,000.00
	0325	PRINTING 0325	310,300.00	920.00	0.00	920.00	309,380.00
	<b>03 MATERIALS AND SUPPLIES</b>		<b>1,194,950.00</b>	<b>188,419.66</b>	<b>258,174.91</b>	<b>446,594.57</b>	<b>748,355.43</b>
04	0411	GENERAL EQUIPMENT AND MACHINERY 0411	8,000.00	787.00	2,500.00	3,287.00	4,713.00
	0418	JANITORIAL AND LAUNDRY 0418	5,000.00	0.00	0.00	0.00	5,000.00
	0420	OFFICE EQUIPMENT 0420	9,500.00	5,651.50	0.00	5,651.50	3,848.50
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	33,000.00	6,096.64	24,548.36	30,645.00	2,355.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	300.00	0.00	0.00	0.00	300.00
	0430	FURNITURE AND FURNISHINGS 0430	3,000.00	5,080.00	0.00	5,080.00	(2,080.00)
	<b>04 EQUIPMENT</b>		<b>58,800.00</b>	<b>17,615.14</b>	<b>27,048.36</b>	<b>44,663.50</b>	<b>14,136.50</b>
08	0801	PAYMENTS TO GENERAL FUND 0801	14,000,000.00	0.00	0.00	0.00	14,000,000.00
	0804	PAYMENTS TO CAPITAL PROJECTS FUND 0804	20,697,000.00	0.00	0.00	0.00	20,697,000.00
	0811	PAYMENTS TO WATER RESIDUAL FUND 0811	28,363,000.00	0.00	0.00	0.00	28,363,000.00
	0813	PAYMENTS TO WATER RATE STAB 0813	3,905,000.00	0.00	0.00	0.00	3,905,000.00
	<b>08 PAYMENTS TO OTHER FUNDS</b>		<b>66,965,000.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>66,965,000.00</b>
	<b>Div 2807 FINANCE</b>		<b>98,631,523.00</b>	<b>13,758,789.07</b>	<b>6,803,517.24</b>	<b>20,562,306.31</b>	<b>78,069,216.69</b>

**Div 2808 Engineering**

as of Dec 31st, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	35,000.00	0.00	0.00	0.00	35,000.00
	0101	PERM FULL TIME-CIVILIAN 0101	1,058,738.00	483,887.92	0.00	483,887.92	574,850.08
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	35,151.52	0.00	35,151.52	(35,151.52)
	0121	TEMPORARY/SEASONAL 0121	125,000.00	42,109.18	0.00	42,109.18	82,890.82
	0161	OVERTIME-CIVILIAN 0161	13,000.00	531.12	0.00	531.12	12,468.88
		<b>01 PERSONAL SERVICES</b>	<b>1,231,738.00</b>	<b>561,679.74</b>	<b>0.00</b>	<b>561,679.74</b>	<b>670,058.26</b>
02	0201	CLEANING AND LAUNDERING 0201	1,400.00	70.00	175.00	245.00	1,155.00
	0211	TRANSPORTATION 0211	18,500.00	15,915.97	0.00	15,915.97	2,584.03
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	74,500.00	16,031.83	0.00	16,031.83	58,468.17
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	300,000.00	101,142.40	0.00	101,142.40	198,857.60
	0255	DUES 0255	5,000.00	5,108.00	0.00	5,108.00	(108.00)
	0256	SEMINAR AND TRAINING SESSIONS 0256	21,000.00	2,888.00	0.00	2,888.00	18,112.00
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	50,000.00	0.00	0.00	0.00	50,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	22,500.00	10,382.08	4,351.00	14,733.08	7,766.92
		<b>02 PURCHASE OF SERVICES</b>	<b>492,900.00</b>	<b>151,538.28</b>	<b>4,526.00</b>	<b>156,064.28</b>	<b>336,835.72</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	13,000.00	1,393.53	176.92	1,570.45	11,429.55
	0305	BUILDING AND CONSTRUCTION 0305	500.00	1,751.53	0.00	1,751.53	(1,251.53)
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	0.00	459.18	0.00	459.18	(459.18)
	0310	ELECTRICAL AND COMMUNICATION 0310	500.00	0.00	0.00	0.00	500.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	412.00	0.00	412.00	(412.00)
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	500.00	447.88	0.00	447.88	52.12
	0317	HOSPITAL AND LABORATORY 0317	0.00	0.00	123.96	123.96	(123.96)
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	0.00	281.75	252.00	533.75	(533.75)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	21,000.00	1,167.59	6,817.46	7,985.05	13,014.95
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	500.00	0.00	0.00	0.00	500.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	44,000.00	1,055.41	0.00	1,055.41	42,944.59
	0325	PRINTING 0325	118,000.00	24,758.63	39,761.40	64,520.03	53,479.97
		<b>03 MATERIALS AND SUPPLIES</b>	<b>198,000.00</b>	<b>31,727.50</b>	<b>47,131.74</b>	<b>78,859.24</b>	<b>119,140.76</b>
04	0420	OFFICE EQUIPMENT 0420	0.00	0.00	11,082.88	11,082.88	(11,082.88)
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	34,000.00	0.00	3,704.97	3,704.97	30,295.03
	0430	FURNITURE AND FURNISHINGS 0430	25,000.00	0.00	0.00	0.00	25,000.00
		<b>04 EQUIPMENT</b>	<b>59,000.00</b>	<b>0.00</b>	<b>14,787.85</b>	<b>14,787.85</b>	<b>44,212.15</b>
		<b>Div 2808 PLANNING &amp; ENGINEERING</b>	<b>1,981,638.00</b>	<b>744,945.52</b>	<b>66,445.59</b>	<b>811,391.11</b>	<b>1,170,246.89</b>

**Div 2809 Operations**  
as of Dec 31, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	731,500.00	205,018.64	0.00	205,018.64	526,481.36
	0101	PERM FULL TIME-CIVILIAN 0101	57,825,693.00	26,179,292.72	0.00	26,179,292.72	31,646,400.28
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	437,302.88	0.00	437,302.88	(437,302.88)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	3,456,952.15	0.00	3,456,952.15	(3,456,952.15)
	0111	PERM PART TIME 0111	0.00	1,954.80	0.00	1,954.80	(1,954.80)
	0121	TEMPORARY/SEASONAL 0121	377,000.00	153,715.46	0.00	153,715.46	223,284.54
	0141	SCHOOL CROSSING GUARDS 0141	0.00	(300.00)	0.00	(300.00)	300.00
	0151	REG 32-RATE 1 0151	0.00	602.43	0.00	602.43	(602.43)
	0161	OVERTIME-CIVILIAN 0161	11,719,600.00	5,634,778.46	0.00	5,634,778.46	6,084,821.54
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	17,800.00	12,198.58	0.00	12,198.58	5,601.42
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	456,100.00	185,818.25	0.00	185,818.25	270,281.75
	0181	SHIFT 0181	229,500.00	97,969.47	0.00	97,969.47	131,530.53
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	82,077.00	0.00	82,077.00	(82,077.00)
		<b>01 PERSONAL SERVICES</b>	<b>71,357,193.00</b>	<b>36,447,380.84</b>	<b>0.00</b>	<b>36,447,380.84</b>	<b>34,909,812.16</b>
02	0200	PURCHASE OF SERVICES CONTROL 0200	0.00	495.00	0.00	495.00	(495.00)
	0201	CLEANING AND LAUNDERING 0201	54,500.00	21,825.00	5,437.00	27,262.00	27,238.00
	0202	JANITORIAL SERVICES 0202	29,900.00	10,030.00	0.00	10,030.00	19,870.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	3,274,900.00	1,003,321.39	1,509,135.18	2,512,456.57	762,443.43
	0210	POSTAGE 0210	1,000.00	201.85	0.00	201.85	798.15
	0211	TRANSPORTATION 0211	25,300.00	7,890.95	0.00	7,890.95	17,409.05
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	68,000.00	9,614.50	0.00	9,614.50	58,385.50
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	250,000.00	35,000.00	24,000.00	59,000.00	191,000.00
	0220	ELECTRIC CURRENT-STRUCTURES/STREETS 0220	25,214,000.00	7,363,251.95	13,041,958.05	20,405,210.00	4,808,790.00
	0221	GAS SERVICES 0221	6,689,000.00	851,744.48	2,039,243.52	2,890,988.00	3,798,012.00
	0223	STREET LIGHTING 0223	0.00	2,341.52	0.00	2,341.52	(2,341.52)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,000.00	68.26	0.00	68.26	931.74
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	3,632,100.00	1,486,116.56	1,493,506.97	2,979,623.53	652,476.47
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	200,000.00	0.00	0.00	0.00	200,000.00
	0255	DUES 0255	62,300.00	545.00	0.00	545.00	61,755.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	165,000.00	22,365.76	0.00	22,365.76	142,634.24
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	870,400.00	186,542.86	237,914.14	424,457.00	445,943.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	7,491,500.00	824,637.84	2,103,656.70	2,928,294.54	4,563,205.46
	0261	REPAVING REPAIRING & RESURF STREETS 0261	2,413,000.00	430,802.35	140,338.60	571,140.95	1,841,859.05
	0264	ABATEMENT OF OTHER NUISANCES 0264	8,655,000.00	1,269,726.31	5,543,023.69	6,812,750.00	1,842,250.00
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	120,900.00	21,186.24	136,109.56	157,295.80	(36,395.80)
	0281	LEASE PAYMENTS-PHILA MUNICIPAL AUTH 0281	28,557,000.00	11,351,062.33	16,918,375.57	28,269,437.90	287,562.10
	0282	RENT/LEASE-PURCHASE COMPUTER EQUIP 0282	0.00	346.68	0.00	346.68	(346.68)
	0285	RENTS 0285	820,300.00	275,753.96	192,484.28	468,238.24	352,061.76
		<b>02 PURCHASE OF SERVICES</b>	<b>88,595,100.00</b>	<b>25,174,870.79</b>	<b>43,385,183.26</b>	<b>68,560,054.05</b>	<b>20,035,045.95</b>
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	524.78	0.00	524.78	(524.78)
	0301	AGRICULTURAL AND BOTANICAL 0301	28,700.00	964.00	140.86	1,104.86	27,595.14
	0304	BOOKS AND OTHER PUBLICATIONS 0304	20,100.00	500.00	0.00	500.00	19,600.00
	0305	BUILDING AND CONSTRUCTION 0305	2,171,000.00	519,102.32	303,281.28	822,383.60	1,348,616.40
	0307	CHEMICALS AND GASES 0307	23,668,950.00	8,862,730.51	13,001,846.52	21,864,577.03	1,804,372.97
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	317,500.00	166,234.13	114,013.66	280,247.79	37,252.21
	0309	CORDAGE AND FIBERS 0309	5,000.00	0.00	1,372.80	1,372.80	3,627.20
	0310	ELECTRICAL AND COMMUNICATION 0310	1,741,500.00	229,308.43	706,959.09	936,267.52	805,232.48
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	4,144,100.00	722,342.21	1,689,528.64	2,411,870.85	1,732,229.15
	0312	FIRE FIGHTING AND SAFETY 0312	1,650,700.00	761,268.34	604,766.62	1,366,034.96	284,665.04
	0314	FUEL -- HEATING AND LIGHTING 0314	242,500.00	15,532.00	111,496.00	127,028.00	115,472.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	493,000.00	77,146.65	84,922.92	162,069.57	330,930.43
	0317	HOSPITAL AND LABORATORY 0317	25,500.00	4,870.13	3,488.09	8,358.22	17,141.78
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	248,200.00	106,395.64	43,836.33	150,231.97	97,968.03
	0319	NAUTICAL AND AERONAUTICAL 0319	1,000.00	0.00	0.00	0.00	1,000.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	155,900.00	21,841.28	51,997.22	73,838.50	82,061.50
	0321	PARKING METER AND WATER METER 0321	327,000.00	81,828.00	218,172.00	300,000.00	27,000.00
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	419,900.00	54,913.48	133,951.17	188,864.65	231,035.35
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	3,508,500.00	799,347.51	1,163,014.33	1,962,361.84	1,546,138.16
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,350,000.00	274,950.22	254,298.05	529,248.27	820,751.73
	0325	PRINTING 0325	60,900.00	16,130.45	2,280.00	18,410.45	42,489.55
	0326	RECREATIONAL AND EDUCATIONAL 0326	500.00	0.00	0.00	0.00	500.00
	0328	MOTOR VEHICLE PARTS AND ACCESSORIES 0328	77,400.00	1,973.60	6,094.08	8,067.68	69,332.32
	0329	TOBACCO PRODUCTS, SMOKING ACCESS 0329	0.00	458.78	0.00	458.78	(458.78)
	0335	LUBRICANTS 0335	90,800.00	18,298.60	12,598.00	30,896.60	59,903.40
	0340	#2 DIESEL FUEL 0340	369,000.00	0.00	0.00	0.00	369,000.00
	0342	LIQUID PROPANE GAS (LPG) 0342	56,700.00	5,313.57	23,402.43	28,716.00	27,984.00
	0345	GASOLINE 0345	350,000.00	0.00	0.00	0.00	350,000.00
		<b>03 MATERIALS AND SUPPLIES</b>	<b>41,524,350.00</b>	<b>12,741,974.63</b>	<b>18,531,460.09</b>	<b>31,273,434.72</b>	<b>10,250,915.28</b>
04	0401	AGRICULTURAL AND BOTANICAL 0401	9,000.00	1,099.90	3,788.24	4,888.14	4,111.86
	0402	ANIMALS/LIVESTOCK/BIRDS/MARINE LIFE 0402	0.00	189.99	0.00	189.99	(189.99)
	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	8,000.00	0.00	0.00	0.00	8,000.00
	0405	CONSTRUCTION, DREDGING, CONVEYING 0405	6,100.00	31,280.00	0.00	31,280.00	(25,180.00)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	245,500.00	863.13	117,001.07	117,864.20	127,635.80
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	646,300.00	33,044.62	274,123.00	307,167.62	339,132.38
	0412	FIRE FIGHTING AND EMERGENCY 0412	39,600.00	15,270.34	1,846.10	17,116.44	22,483.56
	0417	HOSPITAL AND LABORATORY 0417	15,000.00	0.00	0.00	0.00	15,000.00
	0418	JANITORIAL AND LAUNDRY 0418	11,000.00	8,367.72	6,213.20	14,580.92	(3,580.92)
	0420	OFFICE EQUIPMENT 0420	6,500.00	0.00	0.00	0.00	6,500.00
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	260,300.00	3,857.68	9,655.60	13,513.28	246,786.72
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	135,600.00	31,996.00	5,620.00	37,616.00	97,984.00
	0427	COMPUTER EQUIPMENT & PERIPHERALS 0427	0.00	543.97	0.00	543.97	(543.97)
	0430	FURNITURE AND FURNISHINGS 0430	194,400.00	12,854.62	9,608.36	22,462.98	171,937.02
	0499	OTHER EQUIPMENT (NOC) 0499	500.00	0.00	0.00	0.00	500.00
		<b>04 EQUIPMENT</b>	<b>1,577,800.00</b>	<b>139,367.97</b>	<b>427,855.57</b>	<b>567,223.54</b>	<b>1,010,576.46</b>
<b>Div 2809 OPERATIONS</b>			<b>203,054,443.00</b>	<b>74,503,594.23</b>	<b>62,344,498.92</b>	<b>136,848,093.15</b>	<b>66,206,349.85</b>

**Div 2840 Public Affairs**

as of Dec 31, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	40,000.00	26,353.16	0.00	26,353.16	13,646.84
	0101	PERM FULL TIME-CIVILIAN 0101	2,404,877.00	1,107,301.47	0.00	1,107,301.47	1,297,575.53
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	77,362.97	0.00	77,362.97	(77,362.97)
	0121	TEMPORARY/SEASONAL 0121	164,000.00	72,644.07	0.00	72,644.07	91,355.93
	0161	OVERTIME-CIVILIAN 0161	139,000.00	67,880.90	0.00	67,880.90	71,119.10
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	3,000.00	0.00	0.00	0.00	3,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	3,000.00	3,326.96	0.00	3,326.96	(326.96)
	0181	SHIFT 0181	1,400.00	780.91	0.00	780.91	619.09
01 PERSONAL SERVICES			2,755,277.00	1,355,650.44	0.00	1,355,650.44	1,399,626.56
02	0202	JANITORIAL SERVICES 0202	70,000.00	9,448.20	38,550.60	47,998.80	22,001.20
	0209	TELEPHONE 0209	0.00	26.10	0.00	26.10	(26.10)
	0210	POSTAGE 0210	100,000.00	0.00	0.00	0.00	100,000.00
	0211	TRANSPORTATION 0211	2,500.00	3,074.33	0.00	3,074.33	(574.33)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	4,500.00	1,340.50	0.00	1,340.50	3,159.50
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	1,000.00	752.00	0.00	752.00	248.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	8,115,000.00	2,215,954.87	5,275,226.63	7,491,181.50	623,818.50
	0255	DUES 0255	47,500.00	40,146.00	0.00	40,146.00	7,354.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	8,000.00	1,494.68	0.00	1,494.68	6,505.32
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	310,000.00	0.00	0.00	0.00	310,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	1,000.00	0.00	0.00	0.00	1,000.00
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	433.93	0.00	433.93	(433.93)
0285	RENTS 0285	53,200.00	5,937.01	7,202.09	13,139.10	40,060.90	
02 PURCHASE OF SERVICES			8,712,700.00	2,278,607.62	5,320,979.32	7,599,586.94	1,113,113.06
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	3,300.00	766.00	0.00	766.00	2,534.00
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	1,000.00	0.00	0.00	0.00	1,000.00
	0310	ELECTRICAL AND COMMUNICATION 0310	50,000.00	0.00	0.00	0.00	50,000.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	443.25	0.00	443.25	(443.25)
	0312	FIRE FIGHTING AND SAFETY 0312	1,000.00	0.00	0.00	0.00	1,000.00
	0317	HOSPITAL AND LABORATORY 0317	3,000.00	0.00	0.00	0.00	3,000.00
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	1,000.00	0.00	0.00	0.00	1,000.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	1,000.00	0.00	0.00	0.00	1,000.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,000.00	152.00	0.00	152.00	848.00
	0325	PRINTING 0325	307,500.00	44,100.00	0.00	44,100.00	263,400.00
	0326	RECREATIONAL AND EDUCATIONAL 0326	4,000.00	1,487.10	0.00	1,487.10	2,512.90
03 MATERIALS AND SUPPLIES			372,800.00	46,948.35	0.00	46,948.35	325,851.65
04	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	0.00	468.68	0.00	468.68	(468.68)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	3,000.00	0.00	0.00	0.00	3,000.00
	0417	HOSPITAL AND LABORATORY 0417	1,000.00	0.00	0.00	0.00	1,000.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	1,000.00	0.00	0.00	0.00	1,000.00
	0430	FURNITURE AND FURNISHINGS 0430	6,500.00	0.00	11,246.71	11,246.71	(4,746.71)
	0499	OTHER EQUIPMENT (NOC) 0499	4,000.00	0.00	0.00	0.00	4,000.00
04 EQUIPMENT			15,500.00	468.68	11,246.71	11,715.39	3,784.61
Div 2840 PUBLIC AFFAIRS			11,856,277.00	3,681,675.09	5,332,226.03	9,013,901.12	2,842,375.88



**Div 2842 Planning & Environmental Services**

As of Dec 31, 2014

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	200,000.00	80,681.84	0.00	80,681.84	119,318.16
	0101	PERM FULL TIME-CIVILIAN 0101	11,304,537.00	5,117,893.75	0.00	5,117,893.75	6,186,643.25
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	183,400.49	0.00	183,400.49	(183,400.49)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	235,946.18	0.00	235,946.18	(235,946.18)
	0111	PERM PART TIME 0111	0.00	6,108.77	0.00	6,108.77	(6,108.77)
	0121	TEMPORARY/SEASONAL 0121	780,000.00	355,055.08	0.00	355,055.08	424,944.92
	0161	OVERTIME-CIVILIAN 0161	238,000.00	84,961.14	0.00	84,961.14	153,038.86
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	36,000.00	12,268.22	0.00	12,268.22	23,731.78
	0181	SHIFT 0181	11,000.00	1,763.04	0.00	1,763.04	9,236.96
01 PERSONAL SERVICES			12,569,537.00	6,078,078.51	0.00	6,078,078.51	6,491,458.49
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	100.00	250.00	350.00	2,650.00
	0202	JANITORIAL SERVICES 0202	5,000.00	0.00	0.00	0.00	5,000.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	5,000.00	700.00	0.00	700.00	4,300.00
	0210	POSTAGE 0210	1,000.00	424.92	0.00	424.92	575.08
	0211	TRANSPORTATION 0211	20,500.00	15,693.72	0.00	15,693.72	4,806.28
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	20,500.00	15,530.00	0.00	15,530.00	4,970.00
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	0.00	1,614.00	0.00	1,614.00	(1,614.00)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	500.00	0.00	0.00	0.00	500.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	0.00	95.00	0.00	95.00	(95.00)
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	20,397,700.00	2,573,117.20	15,451,335.62	18,024,452.82	2,373,247.18
	0255	DUES 0255	452,500.00	33,776.49	0.00	33,776.49	418,723.51
	0256	SEMINAR AND TRAINING SESSIONS 0256	265,000.00	45,437.33	0.00	45,437.33	219,562.67
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	855,000.00	207,180.94	694,819.06	902,000.00	(47,000.00)
	0260	REPAIR AND MAINTENANCE CHARGES 0260	310,500.00	123,103.35	93,510.64	216,613.99	93,886.01
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	370.00	0.00	370.00	(370.00)
	0285	RENTS 0285	38,000.00	16,783.29	40,886.77	57,670.06	(19,670.06)
02 PURCHASE OF SERVICES			22,374,200.00	3,033,926.24	16,280,802.09	19,314,728.33	3,059,471.67
03	0301	AGRICULTURAL AND BOTANICAL 0301	50,000.00	989.20	0.00	989.20	49,010.80
	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,100.00	2,667.65	0.00	2,667.65	6,432.35
	0305	BUILDING AND CONSTRUCTION 0305	10,000.00	0.00	0.00	0.00	10,000.00
	0307	CHEMICALS AND GASES 0307	50,000.00	6,440.65	39,799.16	46,239.81	3,760.19
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	8,500.00	3,148.56	0.00	3,148.56	5,351.44
	0310	ELECTRICAL AND COMMUNICATION 0310	60,000.00	110.91	0.00	110.91	59,889.09
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	38,500.00	7,792.46	0.00	7,792.46	30,707.54
	0312	FIRE FIGHTING AND SAFETY 0312	5,000.00	9,842.01	1,234.08	11,076.09	(6,076.09)
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	0.00	0.00	0.00	10,000.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	11,000.00	3,420.64	2,219.00	5,639.64	5,360.36
	0317	HOSPITAL AND LABORATORY 0317	605,000.00	187,070.82	358,443.06	545,513.88	59,486.12
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	15,000.00	3,532.44	2,384.69	5,917.13	9,082.87
	0319	NAUTICAL AND AERONAUTICAL 0319	40,000.00	587.16	0.00	587.16	39,412.84
	0320	OFFICE MATERIALS AND SUPPLIES 0320	12,500.00	3,505.80	4,341.58	7,847.38	4,652.62
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	20,500.00	5,087.50	0.00	5,087.50	15,412.50
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	15,000.00	352.12	0.00	352.12	14,647.88
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	371,500.00	50,341.57	83,037.93	133,379.50	238,120.50
	0325	PRINTING 0325	18,000.00	1,686.00	0.00	1,686.00	16,314.00
	03 MATERIALS AND SUPPLIES			1,349,600.00	286,575.49	491,459.50	778,034.99
04	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	18,400.00	0.00	0.00	0.00	18,400.00
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	5,250.00	0.00	0.00	0.00	5,250.00
	0412	FIRE FIGHTING AND EMERGENCY 0412	20,000.00	0.00	0.00	0.00	20,000.00
	0417	HOSPITAL AND LABORATORY 0417	424,000.00	27,325.90	99,364.72	126,690.62	297,309.38
	0418	JANITORIAL AND LAUNDRY 0418	15,000.00	0.00	0.00	0.00	15,000.00
	0420	OFFICE EQUIPMENT 0420	11,500.00	0.00	0.00	0.00	11,500.00
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	6,500.00	0.00	0.00	0.00	6,500.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	4,000.00	0.00	1,987.50	1,987.50	2,012.50
	0430	FURNITURE AND FURNISHINGS 0430	64,000.00	0.00	3,542.42	3,542.42	60,457.58
	0499	OTHER EQUIPMENT (NOC) 0499	15,000.00	0.00	0.00	0.00	15,000.00
04 EQUIPMENT			583,650.00	27,325.90	104,894.64	132,220.54	451,429.46
Div 2842	PLANNING AND ENVIRONMENTAL SERVICES		36,876,987.00	9,425,906.14	16,877,156.23	26,303,062.37	10,573,924.63

CONTRACT/AMENDMENT CONFORMANCE STATUS REPORT																			
As of 2/3/2015																			
Division	VENDOR	DESCRIPTION	TYPE	BUDGET	AMOUNT BUDGET FY2015	AMEND.	CONTRACT	END DT.	TOTAL CONTRACT AMOUNT	DTE REC'D	Encumbran ce for Budget Verification	FRWD/ ROUTE/ LAW	REVIEW/ INTERNAL.	VENDOR/EXT SIGNATURES	LAW	CONFOR MED	No of days since the process started	TOTAL	Comments
06	CDM Smith Inc	Sustainable Organization	A	O	300,000	1320541-04	13-20541	42185	1,050,000	11/20/14	01/00/00	11/20/14	11/29/14	12/30/2014	0		75		Amendment sent out to vendor for signature
06	SCHUMAKER & COMPANY	Water Cost Effectiveness	A	O	420,000	1420363-01	14-20363	42369	775,200	11/04/14	01/00/00	11/20/14	12/24/14	12/30/2014	0		91		Amendment sent out to vendor for signature
06	STATE OF DELAWARE	Water Trmt. & Wastewatr Training	C	O	70,000	NONE	15-20229	42185	70,000	07/18/14	01/00/00	07/18/14	11/13/14	11/24/2014	0		200		
07	BLACK & VEATCH	Cost and Rate Analysis	C	O	519,779	NONE	15-20308	42277	519,779	09/04/14	01/00/00	09/22/14	01/07/15	0	0		152		Amendment viewed for drafting
07	CDA & I	Improving office space	A	O	Time	1220462-03	12-20462	42308	739,342	08/13/14	01/00/00	08/16/14	09/29/14	10/1/2014	10/25/2014		174		Going back to law for conformance
07	CLIFTONLARSONALLEN, LLP	Internal Control	C	O	150,000	NONE	15-20370	42248	150,000	10/01/14	01/00/00	10/06/14	10/11/14	10/25/2014	12/29/2014		125		Going back to law for finance review
07	DIVERSIFIED SEARCH	Executive Consultant	A	O	Time	1420482-01	14-20482	42185	250,000	01/08/15	01/00/00	01/12/15	01/00/00	0	0		26		
07	RAFTELIS FINANCIAL CONSULTANT	Cost and Rate Analysis	C	O	162,900	NONE	15-20309	42277	162,900	09/04/14	01/00/00	10/07/14	11/29/14	12/18/2014	0		152		Went out for signature by vendor
07	ZELENKOFSCHE AXELROD,LLC	Accounting Services	A	O	94,040	1520282-01	15-20282	42249	449,880	11/21/14	01/00/00	11/24/14	12/09/14	1/3/2015	0		74		Went out for signature by vendor
07	RAFTELIS FINANCIAL CONSULTANT	WRB Strategic Review	A	O	100,000	1420460-01	14-20460	42431	799,920	09/02/14	01/00/00	09/22/14	10/22/14	11/17/2014	12/29/2014		154		Going back to law for finance review
07	RESOLVE	Mediation Services	A	O	259,647	1320779-01	13-20779	42155	474,937	04/15/14	01/00/00	04/24/14	05/08/14	5/14/2014	6/16/2014		294		
40	ENERGY COORDINATING AGENCY OF PHILA.	LICAP	A	O	Scope Change	1520098-01	15-20098-01	42185	550,000	12/01/14	01/00/00	12/11/14	12/24/14	0	0		64		Amendment drafted need to picked up for vendor signature
40	LEVLANE	Branding Services	A	O	350,000	1320644-02	13-20644	42185	800,000	11/10/14	01/00/00	11/24/14	12/09/14	0	0		85		Waiting for law to draft contract
741	MARK B. THOMPSON ASSOCS.	Dev. & Design for the FWWIC	C	O	250,000	NONE	15-20246	42185	250,000	08/07/14	01/00/00	08/09/14	09/17/14	1/3/2015	0		180		Went out for signature by vendor
40	SUSTAINABLE CHOICES	Env. Educ/Watershed Consultant	A	O	4,000	1520027-01	15-20027	42185	64,000	12/01/14	01/00/00	12/11/14	12/24/14	0	0		64		Amendment drafted need to picked up for vendor signature
40	URS	Tech Support for Green Homes & Green Communities	A	O	130,000	1320675-02	13-20675	42185	390,000	06/03/14	01/00/00	06/19/14	07/08/14	7/19/2014	11/19/2014		245		Going back to law for conformance
42	ACADEMY OF NATURAL SCIENCES	Chemical and Biological Testing	A	O	30,000	1220332-03	12-20332	42185	119,000	05/07/14	01/00/00	06/02/14	06/07/14	12/16/2014	0		272		Waiting for vendor's signature
42	AECOM (frmly Metcalf & Eddy)	Design of GSI	C	C	500,000	NONE	15-20091	42216	500,000	09/12/14	01/00/00	09/18/14	10/11/14	11/14/2014	11/29/2014		144		
42	AKRF	Regulatory Consulting Services	A	O	300,000	1420385-01	14-20385	42400	1,500,000	12/02/14	01/00/00	12/20/14	01/07/15	0	0		63		Amendment viewed for drafting
42	AKRF	GSI Green Infrastructure	A	O	908,817	1320353-03	13-20353	42185	4,514,578	12/12/14	01/00/00	12/20/14	01/00/00	0	0		53		Amendment started off to law for drafting
42	AKRF	GSI Inspection and Maintenance	C	O	1,234,000	NONE	15-20239	42185	1,234,000	07/21/14	01/00/00	07/21/14	07/24/14	0	0		197		
42	ARCADIS INC	General Engineering Services for Design of GSI	C	C	500,000	NONE	15-20092	42216	500,000	09/12/14	01/00/00	09/13/14	09/29/14	10/3/2014	12/24/2014		144		Going back to law for finance review
42	CH2M HILL, INC.	Water Quality Surveillance	C	O	100,000	NONE	15-20371	42185	100,000	05/28/14	01/00/00	11/03/14	11/19/14	12/22/2014	0		251		Went out for signature by vendor
42	CORONA ENVIRONMENTAL CONSULTING, LLC	Water Quality Issue Management	C	O	430,000	NONE	15-20237	42185	430,000	08/01/14	01/00/00	08/07/14	10/02/14	10/14/2014	11/1/2014		186		Went to commissioner for signature
42	GREELEY AND HANSEN	Master Facility Plan	A	O	1,187,424	1320660-02	13-20660	42367	1,829,500	11/04/14	01/00/00	11/17/14	01/00/00	0	0		91		
42	HATCH MOTT MACDONALD	Design of Green Stormwater Infrastructure	A	C	Sub Change	1320084-03	13-20084	42216	1,250,000	12/11/14	01/00/00	12/20/14	01/00/00	0	0		54		Amendment started to law for drafting
42	HAZEN AND SAWYER	Design of Green Stormwater Infrastructure	A	C	500,000	1320097-02	13-20097	42216	1,250,000	07/31/14	01/00/00	08/02/14	09/05/14	9/9/2014	10/2/2014		187		
42	LRLSA Studio, Inc	Conceptual Design Green Stormwater Infrastructure	A	C	500,000	1320095-02	13-20095	42216	1,250,000	07/31/14	01/00/00	08/02/14	09/08/14	9/27/2014	0		187		
42	PHILADELPHIA AUTHORITY OF INDUSTRIAL DEVELOPMENT	Green Infrastructure	A	C	Time	1320754-02	13-20754	42369	1,000,000	12/11/14	01/00/00	12/20/14	01/00/00	0	0		54		Amendment started of to law for drafting
42	STANTEC	Design of Green Stormwater Infrastructure	A	C	500,000	1320087-02	13-20087	42216	1,250,000	08/06/14	01/00/00	08/08/14	09/08/14	10/1/2014	10/24/2014		181		Going back to law for conformance
42	URBAN ENGINEERS INC	Design of Green Stormwater Infrastructure	C	C	500,000	NONE	15-20095	42216	500,000	08/02/14	01/00/00	08/02/14	09/22/14	10/8/2014	10/31/2014		185		Went to commissioner for signature
C	AECOM (frmly Metcalf & Eddy)	Gen. Eng. Svcs. for Water/Wastewater Treat. Fac.	A	C	500,000	1220271-03	12-20271	42277	2,250,000	08/01/14	01/00/00	08/23/14	09/16/14	10/4/2014	10/31/2014		186		Going back to law for conformance
C	AMERICAN GEOTECH, INC.	Geotechnical Engineering Servs.	C	C	250,000	NONE	15-20283	42247	250,000	08/05/14	01/00/00	08/09/14	09/16/14	10/11/2014	10/23/2014		182		Going back to law for conformance
C	ARCADIS INC	Water/Wastewater Treatment Facilities	A	C	1,200,000	1220480-03	12-20480	42277	4,600,000	08/01/14	01/00/00	08/14/14	09/16/14	10/8/2014	11/15/2014		186		Going back to law for conformance
C	ATC-BCM ENGINEERS	Water/Wastewater Treatment Design	A	C	500,000	1220272-03	12-20272	42277	2,500,000	08/01/14	01/00/00	08/16/14	09/08/14	9/27/2014	10/23/2014		186		Going back to law for conformance
C	BIOHABITATS-MCCORMICK & TAYLOR	Stream Channel and Wetland Design	A	C	750,000	1220249-03	12-20249	42277	3,000,000	08/01/14	01/00/00	08/23/14	09/16/14	10/11/2014	0		186		
C	BLACK & VEATCH	Water/Wastewater Treatment Facilities	A	C	Time	1220277-03	12-20277	42277	2,000,000	08/01/14	01/00/00	08/16/14	09/16/14	10/11/2014	0		186		Going back to law for conformance
C	BURNS ENGINEERING	Mech/Elect and Plumbing Design	A	C	500,000	1220256-03	12-20256	42277	2,500,000	08/01/14	01/00/00	08/16/14	09/08/14	9/27/2014	10/15/2014		186		
C	CDM Smith Inc	Water/Wastewater Trmt. Design	A	C	Time	1220269-03	12-20269	42277	1,000,000	09/02/14	01/00/00	09/25/14	10/11/14	11/1/2014	12/29/2014		154		Going back to law for finance review
C	CORRPRO COMPANIES, INC.	Corrosion Control	A	C	750,000	1420204-01	14-20204	42247	750,000	08/01/14	01/00/00	08/13/14	09/08/14	9/30/2014	10/31/2014		186		Going back to law for conformance
C	COR TROL SERVICES, LTD.																		

## **Revenue**

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**CITY OF PHILADELPHIA  
WATER FUND  
COMPARATIVE STATEMENT OF NET REVENUE COLLECTIONS FOR December 2014 & 2013  
AND FISCAL YEAR TO DATE NET REVENUE COLLECTIONS THRU December 31, 2014 & 2013.**

	(A)	(B)	(D)	(E)	(F)	(G)	(H)	(I)	(J)
	Fiscal Year 2014*	Fiscal Year 2015 Budget Estimate	December-13	December-14	Year to Date Fiscal 2014	Year to Date Fiscal 2015	Increase (Decrease)	Necessary to Meet The Current Estimate	% of Budget Estimate Collected
<b><u>Water Revenue Bureau</u></b>									
Sales & Charges - Current	\$514,429,976	\$519,169,200	\$35,672,715	\$48,109,790	\$242,879,032	\$260,172,999	\$17,293,967	\$258,996,201	50.11%
Sales & Charges - Prior	\$34,755,949	\$47,324,000	\$1,766,620	\$2,453,139	\$23,386,896	\$28,456,196	\$5,069,300	\$18,867,804	60.13%
<b>Total Water &amp; Sewer Sales and Charges</b>	<b>\$549,185,925</b>	<b>\$566,493,200</b>	<b>\$37,439,335</b>	<b>\$50,562,929</b>	<b>\$266,265,928</b>	<b>\$288,629,195</b>	<b>\$22,363,267</b>	<b>\$277,864,005</b>	<b>50.95%</b>
Penalty	\$8,209,802	\$7,885,000	\$466,033	\$543,956	\$3,772,770	\$4,093,762	\$320,992	\$3,791,238	51.92%
Private Fire Service Connection	\$2,236,160	\$2,284,000	\$137,850	\$187,848	\$1,049,591	\$1,170,956	\$121,365	\$1,113,044	51.27%
Industrial Sewer Surcharge	\$4,252,307	\$6,020,000	\$126,460	\$362,418	\$2,477,689	\$2,032,767	(\$444,922)	\$3,987,233	33.77%
Miscellaneous Revenues	\$5,773,101	\$9,073,000	\$6,872,842	\$368,195	\$10,416,223	\$2,934,691	(\$7,481,532)	\$6,138,309	32.35%
<b>Total Water Revenue Bureau</b>	<b>\$569,657,295</b>	<b>\$591,755,200</b>	<b>\$45,042,520</b>	<b>\$52,025,346</b>	<b>\$283,982,201</b>	<b>\$298,861,371</b>	<b>\$14,879,170</b>	<b>\$292,893,829</b>	<b>50.50%</b>
<b><u>Water Department and Other Departments</u></b>									
Charges to Other Municipalities	\$31,641,654	\$34,200,000	\$3,172,978	\$2,845,381	\$15,422,072	\$16,745,339	\$1,323,267	\$17,454,661	48.96%
Interest Earnings	\$317,223	\$1,000,000	\$151,853	\$0	(\$127,142)	(\$392,506)	(\$265,364)	\$1,392,506	-39.25%
Contribution from the Sinking Fund Reserve	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.00%
Miscellaneous - Non Tax Revenue	\$5,730,878	\$5,115,800	\$445,977	\$766,353	\$2,911,113	\$7,129,905	\$4,218,792	(\$2,014,105)	139.37%
<b>Total Locally Generated Non-Tax Revenue</b>	<b>\$607,347,050</b>	<b>\$632,071,000</b>	<b>\$48,813,328</b>	<b>\$55,637,080</b>	<b>\$302,188,244</b>	<b>\$322,344,109</b>	<b>\$20,155,865</b>	<b>\$309,726,891</b>	<b>51.00%</b>
<b><u>Revenue From Other Governments</u></b>									
Reimbursement - Federal and State Programs	\$1,298,199	\$850,000	\$20,000	\$10,000	\$210,032	\$940,464	\$730,432	(\$90,464)	110.64%
<b>Total Revenue From Other Governments</b>	<b>\$1,298,199</b>	<b>\$850,000</b>	<b>\$20,000</b>	<b>\$10,000</b>	<b>\$210,032</b>	<b>\$940,464</b>	<b>\$730,432</b>	<b>(\$90,464)</b>	<b>110.64%</b>
<b><u>Revenue From Other Funds of The City</u></b>									
General Fund	\$29,909,108	\$30,324,000	\$0	\$0	\$0	\$0	\$0	\$30,324,000	0.00%
Aviation Fund	\$3,712,191	\$3,042,000	\$0	\$0	\$0	\$0	\$0	\$3,042,000	0.00%
Rate Stabilization Fund	\$0	\$47,927,000	\$0	\$0	\$0	\$0	\$0	\$47,927,000	0.00%
<b>Total Revenue From Other Funds</b>	<b>\$33,621,299</b>	<b>\$81,293,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$81,293,000</b>	<b>0.00%</b>
<b>Total Water Fund Revenue</b>	<b>\$642,266,548</b>	<b>\$714,214,000</b>	<b>\$48,833,328</b>	<b>\$55,647,080</b>	<b>\$302,398,276</b>	<b>\$323,284,573</b>	<b>\$20,886,297</b>	<b>\$390,929,427</b>	<b>45.26%</b>
*Preliminary 06/30/2014									
	\$611,872,246								
Other	\$21,011,980.00	\$22,923,800.00	\$7,804,852.00	\$1,688,504.00	\$17,310,138.00	\$15,098,822.00	(\$2,211,316.00)	\$7,824,978.00	<b>65.87%</b>

City of Philadelphia		PHLQ0056 Retail Customer Account Trend Report							Report Run Date:		1/7/2015						
Basis2 Customer Billing System		Report Generated by Planning & Research							Billing Month/Yr:		Dec-14						
																	Grand Total (Stormwater + Metered + Unmetered)
Meter Size	5/8	3/4	1	1 1/4	1 1/2	2	3	4	6	8	10	12	Stormwater	Total Metered	Total Unmetered		
Current - Billed Accounts																	
Number of Accounts	458,845	66	6,320	1	2,149	2,798	1,348	930	310	70	40	1	49,070	472,878	569		522,517
Billed usage (CCF)	3,011,624	946	156,983	137	149,126	372,946	383,861	454,136	422,821	178,278	362,181	137	-	5,493,176	86		5,493,262
Water Billing (\$)	14,621,298	\$ 3,711	\$ 606,340	\$ 457	\$ 493,009	\$ 1,131,985	\$ 1,159,128	\$ 1,343,115	\$ 1,163,505	\$ 465,259	\$ 930,525	\$ 977	\$ -	\$ 21,919,309	\$ 4,303		\$ 21,923,612
Sewer Billing (\$)	\$ 11,579,853	\$ 3,000	\$ 495,287	\$ 396	\$ 422,631	\$ 977,384	\$ 1,005,639	\$ 1,169,701	\$ 984,642	\$ 345,094	\$ 836,024	\$ 1,100	\$ -	\$ 17,820,751	\$ 5,129		\$ 17,825,880
Storm Water Billing (\$)	\$ 8,390,849	\$ 9,962	\$ 882,745	\$ 373	\$ 554,283	\$ 1,179,377	\$ 936,890	\$ 777,130	\$ 562,935	\$ 138,541	\$ 69,271	\$ 1,558	\$ 1,889,436	\$ 13,503,914	\$ 58,083		\$ 15,451,433
Total W/S/Storm Water Billing (\$)	\$ 34,592,000	\$ 16,673	\$ 1,984,372	\$ 1,226	\$ 1,469,923	\$ 3,288,746	\$ 3,101,657	\$ 3,289,946	\$ 2,711,082	\$ 948,894	\$ 1,835,820	\$ 3,635	\$ 1,889,436	\$ 53,243,974	\$ 67,515		\$ 55,200,925
Current - Non-Billed Accounts																	
Number of Accounts with USAGE	4,892	-	11	-	1	2	-	-	-	-	-	-	1	4,906	-		4,907
Number of Accounts without USAGE	42,438	428	498	73	161	156	45	41	23	12	2	-	2,623	43,877	2,444		48,944
Total Non-billed Accounts	47,330	428	509	73	162	158	45	41	23	12	2	-	2,624	48,783	2,444		53,851
Billed usage (CCF)	44,006	-	103	-	186	6	-	-	-	-	-	-	20	44,301	-		44,321
Water Billing (\$)	\$ 167,489	\$ -	\$ 393	\$ -	\$ 602	\$ 18	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 75	\$ 168,502	\$ -		\$ 168,577
Sewer Billing (\$)	\$ 122,998	\$ -	\$ 290	\$ -	\$ 522	\$ 4	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 56	\$ 123,814	\$ -		\$ 123,870
Storm Water Billing (\$)	\$ 389,861	\$ 311	\$ 1,768	\$ -	\$ 2,719	\$ 290	\$ 11	\$ 1,453	\$ -	\$ 87	\$ -	\$ -	\$ 29,257	\$ 396,500	\$ 3,801		\$ 429,558
Total Water-Sewer Billing (\$)	\$ 680,348	\$ 311	\$ 2,451	\$ -	\$ 3,843	\$ 312	\$ 11	\$ 1,453	\$ -	\$ 87	\$ -	\$ -	\$ 29,388	\$ 688,816	\$ 3,801		\$ 722,005
Fire Service																	
Number of Accounts	1	-	8	1	1	11	7	10	42	60	12	1	-	154	6,350		6,504
Billed usage (CCF)	-	-	-	-	-	137	152	234	514	527	6	5,280	-	6,850	-		6,850
Fire Service Charge (\$)	\$ 24	\$ -	\$ 168	\$ 24	\$ 24	\$ 264	\$ 192	\$ 312	\$ 2,070	\$ 4,619	\$ 1,140	\$ 130	\$ -	\$ 8,967	\$ 228,616		\$ 237,583
Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 447	\$ 515	\$ 576	\$ 1,692	\$ 1,779	\$ 23	\$ 15,560	\$ -	\$ 20,592	\$ -		\$ 20,592
Sewer Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 385	\$ 427	\$ 493	\$ 1,407	\$ 1,480	\$ 17	\$ -	\$ -	\$ 4,209	\$ -		\$ 4,209
Storm Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		\$ -
Total Billing (\$)	\$ 24	\$ -	\$ 168	\$ 24	\$ 24	\$ 1,096	\$ 1,134	\$ 1,381	\$ 5,169	\$ 7,878	\$ 1,180	\$ 15,690	\$ -	\$ 33,768	\$ 228,616		\$ 262,384
Sewer Only																	
Number of Accounts	30	1	2	-	-	4	1	-	1	1	1	1	-	42	22		64
Billed usage (CCF)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		-
Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		\$ -
Sewer Billing (\$)	\$ 1,005	\$ 28	\$ 1,389	\$ -	\$ -	\$ 342	\$ 52	\$ -	\$ -	\$ 51,789	\$ -	\$ -	\$ -	\$ 54,605	\$ 158		\$ 54,763
Storm Water Billing (\$)	\$ 1,160	\$ 120	\$ 2,616	\$ -	\$ -	\$ 1,155	\$ 673	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 5,724	\$ 6,997		\$ 12,721
Total Water-Sewer Billing (\$)	\$ 2,165	\$ 148	\$ 4,005	\$ -	\$ -	\$ 1,497	\$ 725	\$ -	\$ -	\$ 51,789	\$ -	\$ -	\$ -	\$ 60,329	\$ 7,155		\$ 67,484
Grand Total																	
Number of Accounts	506,206	495	6,839	75	2,312	2,971	1,401	981	376	143	55	3	51,694	521,857	9,385		582,936
Billed usage (CCF)	3,055,630	946	157,086	137	149,312	373,089	384,013	454,370	423,335	178,805	362,187	5,417	20	5,544,327	86		5,544,433
Water Billing (\$)	\$ 14,788,787	\$ 3,711	\$ 606,733	\$ 457	\$ 493,611	\$ 1,132,450	\$ 1,159,643	\$ 1,343,691	\$ 1,165,197	\$ 467,038	\$ 930,548	\$ 16,537	\$ 75	\$ 22,108,403	\$ 4,303		\$ 22,112,781
Sewer Billing (\$)	\$ 11,703,856	\$ 3,028	\$ 496,966	\$ 396	\$ 423,153	\$ 978,115	\$ 1,006,118	\$ 1,170,194	\$ 986,049	\$ 398,363	\$ 836,041	\$ 1,100	\$ 56	\$ 18,003,379	\$ 5,287		\$ 18,008,722
Fire Service Charge (\$)	\$ 24	\$ -	\$ 168	\$ 24	\$ 24	\$ 264	\$ 192	\$ 312	\$ 2,070	\$ 4,619	\$ 1,140	\$ 130	\$ -	\$ 8,967	\$ 228,616		\$ 237,583
Storm Water Billing (\$)	\$ 8,781,870	\$ 10,393	\$ 887,129	\$ 373	\$ 557,002	\$ 1,180,822	\$ 937,574	\$ 778,583	\$ 562,935	\$ 138,628	\$ 69,271	\$ 1,558	\$ 1,918,693	\$ 13,906,138	\$ 68,881		\$ 15,893,712
Total Billing (\$)	\$ 35,274,537	\$ 17,132	\$ 1,990,996	\$ 1,250	\$ 1,473,790	\$ 3,291,651	\$ 3,103,527	\$ 3,292,780	\$ 2,716,251	\$ 1,008,648	\$ 1,837,000	\$ 19,325	\$ 1,918,824	\$ 54,026,887	\$ 307,087		\$ 56,252,798
Billed volume, million gallons	Small meters	2,286						Billed volume, million gallons	Large Meter Accounts	1,861			Total Billed volume, million gallons	4,147			
Billed volume, million gallons per day	(5/8", 3/4")	73.8						Billed volume, million gallons per day		60.0			Billed volume, million gallons per day	133.8			

PHILLY STAT														
Performance Measure	Unit	DEPT-WIDE PERFORMANCE MEASURES							YTD, Avg. or Variance	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
WATER FUND REVENUE Cumulative Revenue	Act. \$	\$60,245,115	\$112,462,330	\$166,054,781	\$222,911,054	\$268,104,733	\$323,822,613		\$60,245,115		\$303,232,362	\$303,232,362	\$657,029,476	\$645,187,867
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$300,470,811	\$676,202,420	\$676,202,420	
FY' 14 Actuals	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$210,751,103	\$254,244,152	\$303,232,362	\$354,556,517	\$657,029,476		N/A	\$645,187,867	-\$19,172,944	
FY' 14 Targets	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$204,463,628	\$255,180,298	\$300,470,811	\$350,532,320	\$676,202,420	8.9%	N/A	N/A	\$611,980,099	
WATER DEPARTMENT Cumulative Obligations	Act. \$	\$79,548,041	\$102,941,194	\$121,275,854	\$153,421,115	\$190,634,698	\$214,661,132		\$79,548,041		\$179,930,520	\$179,930,520	\$305,226,625	\$299,689,238
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$175,878,687	\$322,392,448	\$322,392,448	
FY' 14 Actuals	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$134,676,383	\$150,127,570	\$179,930,520	\$191,411,859	\$305,226,625		\$4,051,833	\$299,689,238	-\$17,165,823	
FY' 14 Targets	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$130,471,085	\$157,960,187	\$175,878,687	\$197,036,789	\$322,392,448	24.7%	\$43,772,616	N/A	\$302,561,110	
WATER DEPARTMENT Cumulative Overtime	Act. \$	\$1,012,618	\$2,010,661	\$2,970,953	\$3,915,296	\$5,438,537	\$6,490,935		\$1,012,618		\$6,414,463	\$6,414,463	\$13,933,674	\$12,455,314
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$6,406,037	\$13,006,669	\$13,006,669	\$12,545,109
FY' 14 Actuals	\$	\$985,667	\$1,896,778	\$2,816,287	\$3,792,233	\$4,801,093	\$6,414,463	\$7,999,994	\$13,933,674		\$8,426	\$12,455,314	\$927,005	-\$89,795
FY' 14 Targets	\$	\$985,667	\$1,896,778	\$3,283,237	\$4,252,037	\$5,310,237	\$6,406,037	\$7,541,637	\$13,006,669	7.8%	N/A	N/A	\$12,455,314	

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

\* Quarterly data is actual, other months are averages.

PStat14

## WATER STATISTICS

The Philadelphia Water Department distributed an average of 223.5 mgd of water from its treatment facilities during the month of December. This number is lower than December 2013 (233.9 mgd).

Water Revenue records show that for this December, 136.6 mgd of water was billed to customers throughout the City and suburbs. This figure is lower than last December (142.6 mgd).

### ***Unbilled water decreased to 92.4 mgd.***

The following table shows water statistic trends for the previous twelve month period.

	Water Delivery (MGD)	Billed Consumption* (MGD)			Unbilled Water (MGD)	# of Accounts*		
		City	Exports	Total		Large	Small**	Total
2/13 –1/14	237.1	133.6	15.1	148.6	<b>88.5</b>	13,129	460,572	473,701
3/13 –2/14	238.4	134.1	15	149.1	<b>89.3</b>	13,191	460,611	473,802
4/13 –3/14	239	134.1	15	149.1	<b>89.9</b>	13,247	460,640	473,888
5/13 –4/14	239.2	133.5	14.9	148.4	<b>90.8</b>	13,296	460,709	474,005
6/13 –5/14	239.2	133.1	14.8	148	<b>91.2</b>	13,345	460,947	474,292
7/13 –6/14	239.4	132.6	14.6	147.2	<b>92.2</b>	13,390	461,066	474,456
8/13 –7/14	238	133.2	14	147.2	<b>90.8</b>	13,433	461,044	474,476
9/13 –8/14	237.4	132.6	12.9	145.5	<b>91.9</b>	13,478	460,993	474,471
10/13 –9/14	237.1	132.4	11.7	144.1	<b>93</b>	13,522	460,809	474,330
11/13 –10/14	236.4	133.3	10.8	144.2	<b>92.3</b>	13,568	460,512	474,080
12/13 –11/14	235.5	132.9	9.8	142.6	<b>92.8</b>	13,617	460,257	473,874
1/14 –12/14	234.6	133.3	8.9	142.1	<b>92.4</b>	13,666	460,021	473,688


### Leak Detection Program

During December 2014, Leak Detection crews surveyed 40 miles of pipeline and confirmed the abatement of 1 leaks detected during these or previous surveys. Difficult-to-locate leaks were referred to Leak Detection for pinpointing, which resulted in the abatement of 81 additional leaks for the month. Savings attributed to these repairs are as follows:\*

	Dec-14	Fiscal Year to date
Quantity of leakage abated, MGD	3.01	7.23
Annual cost to PWD if leaks unabated	\$380,400	\$913,200
Crew costs – Detection/Abatement	\$190,500	\$803,300

**Itron/Philadelphia - Monthly Control Day Readings - Period: 2014-12 (11/24/2014 - 12/23/2014)**

Control	Total	Meters	Missed	Pct
Day	Meters	Read	Reads	Read
1	8073	7914	159	98.03%
2	8028	7924	104	98.70%
3	8193	8106	87	98.94%
4	7815	7648	167	97.86%
5	7740	7538	202	97.39%
6	8074	7854	220	97.28%
7	9158	8958	200	97.82%
8	8934	8747	187	97.91%
9	8685	8398	287	96.70%
10	8419	8181	238	97.17%
11	8794	8487	307	96.51%
12	10033	9780	253	97.48%
13	8416	8256	160	98.10%
14	8025	7734	291	96.37%
15	6952	6574	378	94.56%
16	8520	8347	173	97.97%
17	8048	7955	93	98.84%
18	7634	7492	142	98.14%
19	8038	7936	102	98.73%
20	7043	6799	244	96.54%
21	8033	7797	236	97.06%
22	5542	5284	258	95.34%
23	7116	6842	274	96.15%
24	6841	6653	188	97.25%
25	5608	5418	190	96.61%
26	8507	8401	106	98.75%
27	8794	8687	107	98.78%
28	9744	9639	105	98.92%
29	7547	7214	333	95.59%
30	7591	7267	324	95.73%
31	7871	7756	115	98.54%
32	8519	8439	80	99.06%
33	9070	8976	94	98.96%
34	7856	7356	500	93.64%
35	7448	7217	231	96.90%
36	7986	7661	325	95.93%
37	8569	8273	296	96.55%
38	8786	8592	194	97.79%
39	9202	9037	165	98.21%
40	9192	9023	169	98.16%
41	8994	8889	105	98.83%
42	6978	6755	223	96.80%
43	8851	8666	185	97.91%
44	8833	8652	181	97.95%
45	8425	8311	114	98.65%
46	9236	9164	72	99.22%
47	9531	9441	90	99.06%
48	9663	9550	113	98.83%

Control	Total	Meters	Missed	Pct	
Day	Meters	Read	Reads	Read	
49	8618	8426	192	97.77%	
50	8762	8551	211	97.59%	
51	6092	5806	286	95.31%	
52	6115	5763	352	94.24%	
53	6881	6684	197	97.14%	
54	8261	7990	271	96.72%	
55	9806	9620	186	98.10%	
56	7293	7115	178	97.56%	
57	5948	5634	314	94.72%	
58	6035	5758	277	95.41%	
59	8762	8664	98	98.88%	
60	9494	9402	92	99.03%	
	487,022	475,001	12,021	97.53%	
<b>Adjustment Details</b>					
			Over 30 Days	Within 30 Days	
Change Out			79	0	
Found Complete			5	0	
No Response			3352	3	
Obstruction			1	0	
PWD Change Out			151	13	
Refused			7	0	
Theft			14	0	
Vacant Property			2656	0	
		Total:	6265	16	
<b>Adjusted Totals</b>					
	Total Meters	Meters	Missed	Pct	Cost Per
		Read	Reads	Read	Read
	480,757	475,001	5,756	98.80%	\$0.30
					\$142,500.30
<b>Monthly Reading Acceptance - 2014-12</b>					
<div> <div>  </div> <div> 1/6/15 </div> </div>					
<div> <div> Director, Philadelphia Municipal Authority / Date </div> </div>					



## **Personnel**

Quarterly City Managers Report Departmental -  
Full Time Position Summary Water Fund Pg 22

Overtime Report Pg 23

Sick Leave Usage Pg 24

Injured on Duty Pg 25

Vechile Accidents Pg 26

**Quarterly City Managers Report**  
**Departmental Full Time Position Summary**  
**Water Fund**  
For the period ending December 31st, 2014

Department	FY'14 Year-End Actual	Fiscal Year 2015			Fiscal Year 2015				
		Year to Date			Full Year				
		Month End		Actual (Over) / Under Target Budget	Authorized Positions			Current Projection (Over) / Under	
		Target Budget	Actual		Adopted Budget	Target Budget	Current Projection	Adopted Budget	Target Budget
<b>Division of Technology</b>	<b>68</b>	<b>83</b>	<b>72</b>	<b>11</b>	<b>81</b>	<b>82</b>	<b>79</b>	<b>2</b>	<b>3</b>
<b>Office of Fleet Management</b>	<b>47</b>	<b>55</b>	<b>48</b>	<b>7</b>	<b>55</b>	<b>55</b>	<b>55</b>	<b>0</b>	<b>0</b>
<b>Water</b>	<b>1,745</b>	<b>1,742</b>	<b>1,730</b>	<b>12</b>	<b>1,947</b>	<b>1,811</b>	<b>1,803</b>	<b>144</b>	<b>8</b>
<b>Revenue</b>	<b>229</b>	<b>237</b>	<b>225</b>	<b>12</b>	<b>251</b>	<b>251</b>	<b>251</b>	<b>0</b>	<b>0</b>
<b>Procurement</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>
<b>Law</b>	<b>30</b>	<b>27</b>	<b>27</b>	<b>0</b>	<b>32</b>	<b>33</b>	<b>33</b>	<b>(1)</b>	<b>0</b>
<b>Total Water Fund</b>	<b>2,121</b>	<b>2,146</b>	<b>2,104</b>	<b>42</b>	<b>2,368</b>	<b>2,234</b>	<b>2,223</b>	<b>145</b>	<b>11</b>

The material in this report is preliminary and subject to revision and does not represent an official statement of the City of Philadelphia.

Payroll Report of Employee Count and Overtime for Permanent Employees for Pay periods 12/19 and 01/02			
Employee Type	Permanent		
Fund Name	Employees in Pay Status (#)	October Base Pay (\$)	October Overtime Pay (\$)
<b>Capital Fund</b>	<b>222</b>	<b>970,270</b>	<b>27,173</b>
<b>Engineering &amp; Design</b>	<b>197</b>	<b>861,506</b>	<b>26,486</b>
CONSTRUCTION	99	451,253	20,880
DESIGN	53	253,285	516
PROJECTS CONTROL	5	29,384	-
SURVEY	40	127,585	5,091
<b>EnvirnomentaI Services</b>	<b>21</b>	<b>99,321</b>	<b>687</b>
MTL R&R	6	27,031	687
PLAN & RESEARCH R&R	15	72,290	-
<b>Finance</b>	<b>4</b>	<b>9,443</b>	<b>-</b>
ACCOUNTING R&R	4	9,443	-
<b>Operating Fund</b>	<b>1715</b>	<b>5,966,678</b>	<b>1,029,806</b>
<b>Engineering &amp; Design</b>	<b>19</b>	<b>68,863</b>	<b>-</b>
DESIGN	6	29,545	-
ONE CALL UNIT	13	39,318	-
<b>EnvirnomentaI Services</b>	<b>181</b>	<b>837,146</b>	<b>12,464</b>
OFFICE OF WATERSHEDS	41	201,603	-
PLAN & RESEARCH	36	182,074	463
WW LABS/CENTRAL LAB.	104	453,469	12,001
<b>Finance</b>	<b>142</b>	<b>485,758</b>	<b>47,777</b>
ACCOUNTING	19	66,978	2,678
FACILITIES MANAGEMENT	81	250,350	26,647
FIN & RATES	12	79,011	-
MACHINE SHOP	7	23,395	-
SECURITY	23	66,024	18,452
<b>Human Resources and Administration</b>	<b>41</b>	<b>177,450</b>	<b>1,854</b>
ADMINISTRATION	9	27,749	1,072
GEN. SUPPORT & EXEC.	12	77,735	-
PERSONNEL	12	40,797	704
SAFETY	5	21,293	-
TRAINING	3	9,875	78
<b>Operations</b>	<b>1292</b>	<b>4,258,397</b>	<b>960,745</b>
BAXTER WTP	49	162,737	25,435
BELMONT WTP	50	176,031	33,537
COLLECTOR SYS SUP	11	58,921	1,274
CONVEYANCE HQ	4	23,309	-
CUSTOMER SERVICE	25	74,615	14,965
DELINQU & RESTO SERV	45	134,163	41,578
DISTRIBUTION	243	763,419	366,915
FLOW CONTROL	65	220,737	40,841
INDUSTRIAL WASTE	15	65,328	5,086
INLET CLEANING	90	266,101	54,853
LOAD CONTROL	25	103,928	7,967
MATERIALS MGT	38	108,171	7,883
METER SHOP	48	143,282	19,314
NEWPCP	110	381,367	75,197
OPERATIONS ADMIN	11	66,647	678
PLUMBING REPAIRS PROG	8	27,915	5,831
PUMPING	45	147,990	27,970
QUEEN LANE WTP	51	177,808	30,859
SEWER MAINTENANCE	176	526,974	92,927
SEWPCP	58	203,560	41,587
SWWPCP	119	398,156	65,749
TREATMENT HQ	6	27,239	300
<b>Public Affairs</b>	<b>40</b>	<b>139,065</b>	<b>6,966</b>
CUSTOMER INFORMATION	18	50,164	866
PUB REL./EDUC/GOV'T	22	88,900	6,101
<b>Grand Total</b>	<b>1937</b>	<b>6,936,948</b>	<b>1,056,979</b>

## SICK LEAVE USAGE

Average Number of Workdays Used per Employee

PWD	FY15 Actual Through December						Annual Leave Days Per Employee							
	Paid Sick				Unpaid Sick	Paid and Unpaid Sick	FY14 Actual Through December				Unpaid Sick	Paid and Unpaid Sick	FY14 Actual	FY13 Actual
							Paid Sick						Paid and Unpaid Sick	Paid and Unpaid Sick
	Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days*2	Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days	Total Days	Total Days
Water Treatment HQ	8.10	3.26	0.89	3.95	0.00	8.10	2.71	2.71	0.00	0.00	0.00	2.71	14.41	10.39
Customer Service	8.70	3.90	0.86	3.94	0.00	8.70	5.70	2.84	0.35	2.51	0.00	5.70	18.98	17.11
Plumbing Repair	9.00	6.88	1.56	0.56	0.00	9.00	4.53	3.97	0.00	0.56	0.00	4.53	11.65	9.74
Industrial Waste	6.11	4.47	0.26	1.38	0.01	6.12	3.72	2.69	0.00	1.03	0.00	3.72	10.73	11.72
SEWPC Plant	5.92	5.02	0.55	0.35	0.05	5.97	4.13	3.32	0.49	0.32	0.00	4.13	14.44	13.32
Sewer Maintenance	6.77	5.68	0.65	0.44	0.04	6.81	4.54	3.35	0.40	0.79	0.00	4.54	12.96	13.25
Meter Shop	5.68	3.94	0.57	1.17	0.07	5.75	3.53	2.91	0.45	0.17	0.00	3.53	12.51	14.08
Distribution	6.03	4.76	0.49	0.78	0.08	6.11	3.75	2.96	0.42	0.37	0.04	3.79	13.05	13.54
SWWPC Plant	6.34	4.75	0.91	0.68	0.00	6.34	3.30	2.63	0.26	0.41	0.02	3.32	11.73	10.79
Admin. & HR Division	6.80	4.07	0.37	2.36	0.06	6.86	3.64	3.09	0.43	0.12	0.00	3.64	10.14	11.27
Baxter WT Plant	5.86	4.27	0.46	1.13	0.00	5.86	3.80	2.70	0.37	0.73	0.00	3.80	10.83	10.74
Materials Management	5.65	4.96	0.32	0.37	0.37	6.02	3.11	2.85	0.26	0.00	0.02	3.13	9.45	10.71
Flow Control	5.05	2.99	0.41	1.65	0.01	5.06	2.52	2.08	0.17	0.27	0.00	2.52	9.96	11.16
<b>PWD Average</b>	<b>0.00</b>					<b>0.00</b>	3.46	2.70	0.29	0.47	0.00	3.46	<b>11.22</b>	<b>11.33</b>
Security	5.78	3.97	0.73	1.08	0.00	5.78	3.35	2.42	0.13	0.80	0.00	3.35	11.50	11.32
Finance	5.86	4.54	0.43	0.89	0.00	5.86	3.53	2.77	0.26	0.50	0.00	3.53	12.12	11.27
NEWPC Plant	4.22	3.60	0.33	0.29	0.00	4.22	3.85	2.70	0.20	0.95	0.02	3.87	11.40	11.76
Pumping	5.26	4.05	0.56	0.65	0.00	5.26	3.22	2.33	0.30	0.59	0.00	3.22	9.91	13.74
Operations Administration	3.87	1.69	0.00	2.18	0.00	3.87	1.30	1.30	0.00	0.00	0.00	1.30	4.68	3.73
Delinquency & Restoration	4.64	3.67	0.64	0.33	0.00	4.64	4.41	2.54	0.32	1.55	0.07	4.48	13.54	11.62
Design	7.86	3.98	0.75	3.13	0.00	7.86	2.43	2.18	0.25	0.00	0.00	2.43	8.35	8.27
Inlet Cleaning	5.19	4.59	0.54	0.06	0.02	5.21	3.75	3.36	0.30	0.09	0.02	3.77	12.13	12.64
Queen Lane WT Plant	5.46	4.34	0.70	0.42	0.00	5.46	3.01	2.40	0.33	0.28	0.00	3.01	11.07	10.13
Public Affairs	4.49	4.21	0.28	0.00	0.31	4.80	2.78	2.32	0.21	0.25	0.13	2.91	9.16	9.27
Projects Control & 1 Call	4.16	3.89	0.27	0.00	0.00	4.16	2.53	2.12	0.41	0.00	0.00	2.53	7.92	9.33
Load Control	5.32	2.71	0.25	2.36	0.00	5.32	1.92	1.92	0.00	0.00	0.00	1.92	7.71	9.06
Belmont WT Plant	5.12	4.22	0.81	0.09	0.00	5.12	3.22	2.96	0.17	0.09	0.00	3.22	11.28	10.48
Planning & Research	3.52	2.49	0.21	0.82	0.07	3.59	1.86	1.71	0.00	0.15	0.00	1.86	5.65	8.17
Watersheds	3.02	2.44	0.27	0.31	0.00	3.02	2.17	1.98	0.19	0.00	0.00	2.17	6.86	7.17
Collector System Support	2.58	2.58	0.00	0.00	0.00	2.58	1.07	1.07	0.00	0.00	0.00	1.07	5.30	7.66
Water Conveyance HQ	1.21	1.21	0.00	0.00	0.00	1.21	0.90	0.90	0.00	0.00	0.00	0.90	3.45	13.61
BLS	0.21	0.21	0.00	0.00	0.00	0.21	1.47	1.09	0.09	0.29	0.06	1.53	4.71	7.66
Survey	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.09	10.34
Construction	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.79	7.38

\*1 Calculated as an estimate based on Fiscal Year to Date usage.

\*2 PWD units are ranked highest to lowest based on the annualized estimate of the total number of sick days used per employee.

## INJURED ON DUTY

PWD	Fiscal Year 2015 (cumulative)				Fiscal Year 2014				Fiscal Year 2013			
	Injuries				Injuries				Injuries			
	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total
<b>Operations</b>	<b>22</b>	<b>33</b>	<b>45</b>	<b>100</b>	<b>53</b>	<b>77</b>	<b>133</b>	<b>263</b>	<b>41</b>	<b>76</b>	<b>102</b>	<b>219</b>
Sewer Maint.	5	5	9	19	15	18	16	49	7	18	23	48
Inlet Cleaning	5	6	8	19	4	13	18	35	9	10	31	50
Distribution	8	12	10	30	18	13	18	49	11	19	10	40
SWWPCP	2	2	6	10	3	3	17	23	4	5	9	18
Load Control	0	0	1	1	0	1	1	2	0	0	0	0
Delinquency & Restoration	1	0	0	1	0	1	0	1	1	3	0	4
Flow Control	0	1	3	4	4	6	9	19	2	3	3	8
Pumping	0	1	0	1	2	2	12	16	3	1	2	6
NEWPCP	0	0	1	1	1	5	7	13	0	7	8	15
Queen Lane	0	2	3	5	1	3	5	9	1	0	1	2
Customer Service	0	0	1	1	0	2	6	8	1	0	3	4
SEWPCP	0	3	2	5	1	3	4	8	2	4	1	7
Materials Management	0	1	0	1	2	1	3	6	0	2	5	7
Baxter	0	0	0	0	0	1	3	4	0	0	2	2
Plumbing Repairs	0	0	0	0	1	0	3	4	0	0	0	0
Conveyance HQ	0	0	0	0	0	2	1	3	0	0	0	0
Belmont	0	0	1	1	0	3	2	5	0	3	1	4
Industrial Waste	0	0	0	0	1	0	4	5	0	0	1	1
Meter Shop	1	0	0	1	0	0	2	2	0	0	1	1
Security	0	0	0	0	0	0	1	1	0	1	0	1
Operations Administration	0	0	0	0	0	0	1	1	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0	0	1	1
Collector Support	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0									
<b>Planning &amp; Engineering</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>4</b>	<b>0</b>	<b>6</b>	<b>9</b>	<b>15</b>	<b>2</b>	<b>7</b>	<b>10</b>	<b>19</b>
Survey	0	0	0	0	0	5	3	8	2	3	4	9
BLS	0	0	0	0	0	1	6	7	0	1	6	7
Projects Control	0	0	0	0	0	0	0	0	0	0	0	0
Design	0	0	0	0	0	0	0	0	0	0	0	0
Construction	0	0	4	4	0	0	0	0	0	3	0	3
Planning & Research	0	0	0	0	0	0	0	0	0	0	0	0
Watersheds	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0									
<b>Human Resources</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>7</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>7</b>
<b>Public Affairs</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>
<b>Finance &amp; Admin.</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>7</b>	<b>0</b>	<b>7</b>	<b>20</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>
<b>Fac. Mgmt. &amp; Mach. Shop</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>5</b>	<b>7</b>	<b>6</b>	<b>7</b>	<b>20</b>	<b>2</b>	<b>3</b>	<b>6</b>	<b>11</b>
<b>PWD TOTALS</b>	<b>25</b>	<b>36</b>	<b>52</b>	<b>113</b>	<b>60</b>	<b>92</b>	<b>156</b>	<b>308</b>	<b>46</b>	<b>88</b>	<b>125</b>	<b>259</b>

# VEHICLE ACCIDENT REPORT

PWD Group	FY 2015 -(Cumulative)			FY 2014			FY 2013		
	Preventable	Non-Preventable	TOTALS	Preventable	Non-Preventable	Totals	Preventable	Non-Preventable	Totals
<b>Subtotal</b>	<b>21</b>	<b>38</b>	<b>59</b>	<b>79</b>	<b>112</b>	<b>191</b>	<b>41</b>	<b>53</b>	<b>94</b>
Distribution	9	9	18	21	30	51	11	10	21
Sewer Maintenance	5	10	15	17	27	44	11	15	26
Inlet Cleaning	2	3	5	13	14	27	7	10	17
Pumping	2	1	3	6	11	17	2	2	4
Delinquency & Restoration	1	3	4	7	7	14	0	1	1
Flow Control	1	5	6	2	9	11	0	1	1
NEWPCP	0	0	0	2	2	4	4	3	7
SEWPCP	0	0	0	4	0	4	2	1	3
SWWPCP	0	0	0	2	1	3	0	1	1
Baxter	0	0	0	0	2	2	0	0	0
Plumbing Repairs	0	0	0	0	2	2	0	0	0
Customer Service	0	4	4	2	2	4	1	3	4
Security	1	0	1	0	1	1	0	0	0
Metering	0	2	2	1	2	3	2	5	7
Queen Lane	0	0	0	0	0	0	1	0	1
Load Control	0	0	0	0	1	1	0	1	1
Collector Support	0	1	1	0	0	0	0	0	0
Operations Admin.	0	0	0	0	0	0	0	0	0
Belmont	0	0	0	0	0	0	0	0	0
Industrial Waste	0	0	0	2	1	3	0	0	0
Synagro/BRC	0	0	0	0	0	0	0	0	0
Conveyance HQ	0	0	0	0	0	0	0	0	0
Materials Management	0	0	0	0	0	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0
Planning & Engineering	2	1	3	4	11	15	3	4	7
BLS	1	0	1	4	3	7	0	1	1
Survey	0	0	0	0	4	4	0	0	0
Construction	1	1	2	0	3	3	1	2	3
Design	0	0	0	0	0	0	0	0	0
Planning & Research	0	0	0	0	0	0	1	1	2
Watersheds	0	0	0	0	1	1	1	0	1
IS&T	0	0	0	0	0	0	0	0	0
Human Resources	0	0	0	0	0	0	0	0	0
Finance & Admin.	0	0	0	0	2	2	0	0	0
Fac. Mgmt. & Mach. Shop	1	2	3	2	4	6	1	3	4
Public Affairs	1	0	1	0	0	0	0	1	1
<b>PWD TOTALS</b>	<b>25</b>	<b>41</b>	<b>66</b>	<b>85</b>	<b>129</b>	<b>214</b>	<b>45</b>	<b>61</b>	<b>106</b>

\*Accidents are presently not being categorized as Preventable/non-preventable.

## **Energy Use**

Billing Summary - Wastewater	Pg	28
Billing Summary - Water	Pg	29
Heating Gas Bill	Pg	30

## WASTEWATER

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## December 2014 Billing Summary

### WATER

Billing	Period	Power Factor*	Demand (Kw)			Usage Kwh	Cost				FY 15 YTD Kwh	Cost
			on pk	off pk	plc**		PPL	PECO	Total	unit		
Baxter WTP	11/21 - 12/22	90.0	600	675	374	352,181	\$ 26,633	\$ 3,405	\$ 30,038	0.0853	1,763,967	\$ 148,536
Belmont WTP	11/20 - 12/22	96.3	348	451	198	205,584	\$ 15,547	\$ 2,209	\$ 17,756	0.0864	1,053,364	\$ 90,425
Queen Lane WTP	11/21 - 12/22	88.0	706	675	532	388,369	\$ 29,369	\$ 3,811	\$ 33,180	0.0854	1,721,872	\$ 147,429
Torresdale PS	11/21 - 12/22	97.6	3375	4016	3108	2,364,326	\$ 178,794	\$ 19,830	\$ 198,624	0.0840	13,389,744	\$ 1,101,301
Lardner's Pt PS	11/21 - 12/22	99.3	2789	4244	2798	2,188,817	\$ 165,522	\$ 18,532	\$ 184,054	0.0841	12,271,246	\$ 1,008,138
Bel RWPS	11/21 - 12/22	98.7	2104	3698	1999	1,854,360	\$ 140,230	\$ 15,248	\$ 155,478	0.0838	10,649,493	\$ 873,915
QL RWPS	11/21 - 12/22	99.7	2061	5422	916	1,971,393	\$ 149,080	\$ 17,891	\$ 166,971	0.0847	11,863,524	\$ 983,859
QL PS (new)	11/24 - 12/22	94.5	840	1095	611	507,203	\$ 38,556	\$ 5,028	\$ 43,584	0.0859	3,232,370	\$ 263,938
Bel HSPS	11/19 - 12/22	98.7	350	374	405	246,966	\$ 18,676	\$ 2,286	\$ 20,962	0.0849	1,356,986	\$ 113,706
East Park	11/21 - 12/22	13.2	25	606	--	81,194	\$ 6,140	\$ 1,662	\$ 7,802	0.0961	776,086	\$ 67,614
EOL PS	11/21 - 12/22	93.8	470	468	419	312,384	\$ 23,623	\$ 2,773	\$ 26,396	0.0845	1,822,388	\$ 150,727
WOL PS	11/21 - 12/22		266	283	165	141,343	\$ 10,689	\$ 1,629	\$ 12,318	0.0871	691,927	\$ 60,126
Rox PS	11/21 - 12/22	95.4	219	379	94	139,697	\$ 10,564	\$ 1,683	\$ 12,247	0.0877	788,729	\$ 67,676
Fox Chase PS	11/21 - 12/26		212	216	142	168,000	\$ 12,704	\$ 1,920	\$ 14,624	0.0870	857,600	\$ 74,401
Chestnut Hill PS	11/21 - 12/22	58.8	30	22	--	11,708	\$ 885	\$ 276	\$ 1,161	0.0992	54,772	\$ 5,541
Water HQ	11/20 - 12/25	93.0	165	150	215	96,000	\$ 7,259	\$ 1,207	\$ 8,466	0.0882	541,360	\$ 47,610
						11,029,525	\$ 834,271	\$ 99,390	\$ 933,661		62,835,428	5,204,942

\* Power factor penalty levied when < 90

## -- estimated data

\*\*PLC - peak load contribution - changes every June

average of the five highest hourly loads  
in the PJM territory for the previous year



contract minimum



power factor adjustment

# PWD MUNICIPAL ACCOUNT PGW BILLINGS

DECEMBER 2014 (November 14 - December 15)

MS Rate Unit Cost - \$1.11/ccf

FACILITY	METER #	DECEMBER		FY 15 YTD	
		USAGE (ccf)	COST (\$)	USAGE (ccf)	COST (\$)
<b>BAXTER WTP</b>	2024225	2,759	\$ 3,103	13,712	\$ 16,404
	1909431	3,260	\$ 3,597	3,768	\$ 4,291
<b>BELMONT WTP</b>	2023707	941	\$ 1,071	4,136	\$ 5,008
	2018317	13	\$ 33	62	\$ 184
<b><u>QUEEN LANE WTP</u></b>					
filter bldg	1722806	16,132	\$ 18,050	21,347	\$ 24,039
pre-treatment bldg	1521901	179	\$ 219	246	\$ 389
survey bldg	1785627	387	\$ 444	600	\$ 790
<b>BELMONT HSPS</b>	1921715	856	\$ 958	856	\$ 1,053
<b>QUEEN LANE RWPS</b>	1479265	4	\$ 23	32	\$ 151
<b>FOX CHASE PS</b>	1906876	347	\$ 407	401	\$ 563
<b>EAST PARK BS</b>	1906765	439	\$ 510	658	\$ 853
	1906764	417	\$ 485	721	\$ 930
<b>FAIRHILL PS</b>	2024292	3,825	\$ 4,294	6,120	\$ 6,982
<b>EAST OAK LANE</b>	1447520	313	\$ 363	520	\$ 701
	1751522	196	\$ 235	307	\$ 462
<b>SOUTHEAST WPCP</b>	2024666	19,161	\$ 21,436	25,050	\$ 28,186
<b>BRC</b>	2115512	95	\$ 180	139	\$ 526
	2064949	429	\$ 490	680	\$ 881
	2024681	6,816	\$ 8,901	7,535	\$ 10,197
<b><u>NORTHEAST WPCP</u></b>					
stb pilot	1908768	33	\$ 55	49	\$ 169
stb - chiller	1989946	-	\$ 19	15	\$ 132
administration bldg	2024807	2,669	\$ 2,948	3,864	\$ 4,451
esb - 2	2023099	256	\$ 300	256	\$ 395
it bldg	1587924	124	\$ 156	244	\$ 396
lower garage - fleet	2024462	845	\$ 946	1,226	\$ 1,490
mpc bldg	1989897	572	\$ 647	726	\$ 923
south storage bldg	2115342	863	\$ 970	4,348	\$ 5,192
sludge	1884571	29,200	\$ 32,069	46,000	\$ 51,957
north storage bldg - esb	2024487	1,200	\$ 1,336	1,312	\$ 1,563
storeroom 54	2024473	942	\$ 1,053	1,295	\$ 1,564
pst	2070028	514	\$ 583	738	\$ 942
locker bldg	1738407	118	\$ 149	197	\$ 338
sodium hypo - eps	2035586	2,355	\$ 2,604	3,197	\$ 3,691
<b>BLS</b>	2064670	7	\$ 27	28	\$ 108
<b>COLLECTOR SYSTEM HQ</b>	1987632	7,308	\$ 8,187	13,002	\$ 14,790
<b>WATER CONVEYANCE HQ</b>	2026601	4,205	\$ 4,636	7,027	\$ 8,059
	2026599	5,826	\$ 6,420	10,179	\$ 11,659
	1761376	159	\$ 195	375	\$ 550
	1724990	387	\$ 444	668	\$ 870

## PWD INTERRUPTABLE ACCOUNT NATURAL GAS BILLINGS

DECEMBER 2014 (December 1 - December 31)

FACILITY	METER #	DECEMBER USAGE (ccf)	DECEMBER COST (\$)				FY 15 YTD	
			DISTRIBUTION (PGW)	SUPPLY (Third Party)	TOTAL	UNIT (\$/ccf)	USAGE (ccf)	TOTAL COST
BAXTER WTP (IT-C)	2116160	30,500	\$ 2,435	\$ 21,466	\$ 23,901	\$0.78	56,400	\$ 38,881
BELMONT WTP (IT-B)	2064976	15,050	\$ 1,620	\$ 10,594	\$ 12,214	\$0.81	31,030	\$ 22,201
BLS (IT-B)	1806080	11,770	\$ 1,316	\$ 8,286	\$ 9,602	\$0.82	39,480	\$ 24,894
BRC (IT-E)	2036194	187,035	\$ 11,910	\$ 131,655	\$ 143,565	\$0.77	1,310,257	\$ 677,107
NORTHEAST WPCP (IT-C)								
cogeneration	2036191	23,288	\$ 1,913	\$ 16,396	\$ 18,309	\$0.79	404,076	\$ 195,876
pre-treatment bldg	2115831	26,726	\$ 2,161	\$ 18,806	\$ 20,967	\$0.78	58,085	\$ 36,912

### PWD TOTALS

RATE CATEGORY	DECEMBER			FY 15 YTD	
	USAGE (ccf)	COST (\$)		USAGE (ccf)	COST (\$)
MUNICIPAL	103,575	\$ 116,848		163,387	\$ 190,691
INTERRUBTABLE	294,369	\$ 228,558		1,899,328	\$ 995,871
TOTAL	397,944	\$ 345,406		2,062,715	\$ 1,186,562

## **Service Level Goals**

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**CUSTOMER INFORMATION**

Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Calls Received	Number		14,040	18,212	16,845	18,692					67,789	15,027	65,986	163,177	213,010
Call Abandonment Rate	Calls abandoned /calls received	3.00%	8.54%	4.59%	4.19%	4.30%	3.00%	3.00%	3.00%	3.00%	5.41%	15.45%	23.76%	14.45%	17.37%
Average Waiting Time	Min:sec		00:37			00:38					00:37	00:34	00:37	1:24	0:39
Average Talk Time Per Call Answered	Minutes		2.45	2.33	2.27	2.27					2.45				
COMMERCIAL STORMWATER CUSTOMER BILLING CALLS	GENERAL INFORMATION		16		40	52					108		201	807	-----
	SIDEYARDS/VACANT LOTS		12		8	8					28		31	124	-----
	WATER-ONLY CUSTOMERS		15		0	1					16		40	138	-----
	APPEALS		5		12	10					27		104	281	-----
	CREDITS		5		16	19					40		53	194	-----
	MAJOR QUESTIONS		5		4	7					16		4	57	-----
	TOTAL CALLS		58		80	97					235		433	1,431	-----

## December 2014 PUBLIC RELATIONS MANAGER'S MONTHLY REPORT

### Press Release(s)

**Date Released:** December 1, 2014

**Subject:** W&W Realty Co. Awarded \$2.7 Million Grant for Stormwater Management Project, New Green Stormwater Infrastructure Improvements Result in 30 Greened Acres

**Date Released:** December 1, 2014

**Subject:** PWD and PIDC Award \$8.25 Million in Grants to Promote Green Stormwater Management Practices on Private Properties, Resulting in the Planned Development of 92 Green

**Date Released:** December 22, 2014

**Subject:** City Officials, Councilman Johnson and Philadelphia Eagles Player Connor Barwin Broke Ground at the Ralph Brooks Tot Lot

### Media Advisories

**Date Released:** December 1, 2014

**Subject:** Philadelphia Cuts Ribbon on One of Its Largest Green Stormwater Management

### Daily Media Clips

**Date Released:** December 1, 2014

**Subject:** Canton Extending Faircrest Water, Sewerlines in 2015

**Website link:** <http://www.timesreporter.com/article/20141130/NEWS/141139976>

**Date Released:** December 2, 2014

**Subject:** Youth Football Team Cuts Ribbon on New Field in North Philadelphia

**Website link:** <http://philadelphia.cbslocal.com/2014/12/02/pee-wee-football-team-cuts-ribbon-on-new-field-in-north-philadelphia/>

**Date Released:** December 5, 2014

**Subject:** Philly Tweaking Its Snow Fighting Operation After Last Year's Brutal Winter

**Website link:** <http://www.nbcphiladelphia.com/news/local/Philly-Tweaking-Its-Snow-Fighting-Operation-After-Last-Years-Brutal-Winter-284783561.html>

**Date Released:** December 6, 2014

**Subject:** Officials Renew Commitment to Cleaner Water in Delaware Estuary

**Website link:** [http://www.northcentralpa.com/feeditem/2014-12-05\\_officials-renew-commitment-cleaner-water-delaware-estuary](http://www.northcentralpa.com/feeditem/2014-12-05_officials-renew-commitment-cleaner-water-delaware-estuary)

**Date Released:** December 8, 2014

**Subject:** Delaware Estuary Partners Renew Pact to Protect Environment

**Website link:** <http://www.njspotlight.com/stories/14/12/07/delaware-estuary-partners-renew-pact-to-protect-fragile-environment/>

**Date Released:** December 10, 2014

**Subject:** Water Main Break in North Philly Forces Daycare Evacuation

**Website link:** <http://www.njspotlight.com/stories/14/12/07/delaware-estuary-partners-renew-pact-to-protect-fragile-environment/>

**Date Released:** December 10, 2014

**Subject:** Day Care Evacuated After Water Main Breaks

**Website link:** <http://www.nbcphiladelphia.com/news/local/Day-Care-Evacuated-After-Water-Main-Breaks-Kensington-Germantown-285348781.html>

**Date Released:** December 13, 2014

**Subject:** Green Party of Philadelphia Approves of Cancellation of PGW Sale

**Website link:** [http://www.opednews.com/articles/Green-Party-of-Philadelphi-by-Chris-Robinson-Energy\\_Energy\\_Energy-Gas\\_Green-141213-135.html](http://www.opednews.com/articles/Green-Party-of-Philadelphi-by-Chris-Robinson-Energy_Energy_Energy-Gas_Green-141213-135.html)

**Date Released:** December 14, 2014

**Subject:** Haddon Heights Company Develops a Unique Scent Test

**Website link:** <http://www.courierpostonline.com/story/life/wellness/2014/12/14/haddon-heights-company-develops-unique-scent-test/20414585/>

## December 2014 PUBLIC RELATIONS MANAGER'S MONTHLY REPORT

	<p><b>Date Released:</b> December 15, 2014  <b>Subject:</b> Small Cities Solving Big Problems  <b>Website link:</b> <a href="http://www.usatoday.com/story/news/nation/2014/12/15/ozv-small-cities-solving-big-problems/20434883/">http://www.usatoday.com/story/news/nation/2014/12/15/ozv-small-cities-solving-big-problems/20434883/</a></p> <p><b>Date Released:</b> December 18, 2014  <b>Subject:</b> Water Department Grants to Help Manage Stormwater  <b>Website link:</b> <a href="http://www.phillytrib.com/news/article_523b80c5-810d-5ca3-911c-54d5dce56bc8.html">http://www.phillytrib.com/news/article_523b80c5-810d-5ca3-911c-54d5dce56bc8.html</a></p> <p><b>Date Released:</b> December 22, 2014  <b>Subject:</b> PWD, PIDC Award \$3.5M in Grants to Promote Green Stormwater Management  <b>Website link:</b> <a href="http://www.waterworld.com/articles/2014/12/pwd-pidc-award-3-5m-in-grants-to-promote-green-stormwater-management-practices.html">http://www.waterworld.com/articles/2014/12/pwd-pidc-award-3-5m-in-grants-to-promote-green-stormwater-management-practices.html</a></p> <p><b>Date Released:</b> December 24, 2014  <b>Subject:</b> Ralph Brooks Tot Lot Celebrates Groundbreaking  <b>Website link:</b> <a href="http://www.southphillyreview.com/news/cover-story/Ralph_Brooks_Tot_Lot_celebrates_groundbreaking-286710461.html">http://www.southphillyreview.com/news/cover-story/Ralph_Brooks_Tot_Lot_celebrates_groundbreaking-286710461.html</a></p> <p><b>Date Released:</b> December 30, 2014  <b>Subject:</b> Serial Robber Targets Hotels in Philadelphia and Delaware County  <b>Website link:</b> <a href="http://6abc.com/news/man-wanted-in-several-armed-hotel-robberies/454512/">http://6abc.com/news/man-wanted-in-several-armed-hotel-robberies/454512/</a></p>
<b>Media Inquiries</b>	<p><b>Date:</b> December 9, 2014  <b>Media Outlet:</b> Wendy Saltzman, channel 6  <b>Inquiry:</b> Hydrant Availability  <b>Resolution:</b> Charlie Zitomer and Debra McCarty participated in an interview and provided a fact sheet and a list of the status of all of Philadelphia's hydrants.</p> <p><b>Date:</b> December 10, 2014  <b>Media Outlet:</b> Joan Fitzgerald, American Prospect  <b>Inquiry:</b> The value of water as it relates to PWD's Stormwater Management Service Charge  <b>Resolution:</b> Chris Crockett participated in the interview with the reporter.</p>
<b>Media Campaigns</b>	<p><b>Month:</b> December 2014  <b>Subject:</b> Keeping Out the Cold, Cold Weather Tips  <b>Details:</b> PWD aims to educate the public on how to protect their home's plumbing system from freezing and offers several tips through a billstuffer, press releases, tweets, facebook posts and blogs.</p>
<b>Publications</b>	<p><b>Document:</b> Billstuffer  <b>Date:</b> December 1, 2014  <b>Subject:</b> Keeping Out the Cold, Cold Weather Tips</p>
<b>Events</b>	<p><b>Date of Event:</b> December 1, 2014  <b>Event Name:</b> W&amp;W Realty Company and Dependable Distribution Stormwater Management Ribbon-Cutting and Tour  <b>Event Description:</b> W&amp;W Realty Co. was awarded a \$2.7 million Stormwater Management Incentives Program grant from the Philadelphia Water Department to implement green stormwater management upgrades to its Dependable Distribution Services Inc. warehouse facility and Mayor Nutter, EPA Region III Administrator Shawn Garvin, W&amp;W Realty, Dependable Distribution, PWD and public officials celebrated this milestone for the City of Philadelphia with a ribbon-cutting and tour.</p>

CUSTOMER INFORMATION CALL DATA															
Service Level Measures	Explanation	Rank	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Year To Date	% of Total	'14 Sm. Month	FY '14 Yr To Date	FY '14 Yr End Act.	FY '13 Yr End Act.
Billing	PWD Call Center handles	1	8,753	10,260	10,005	10,267	8,005	6,410		53,700	64.21%	7,072	52,212	98,543	88,348
Transfer Call	To other PWD unit or City agency.	2	675	533	582	730	574	463		3,557	4.25%	396	2,697	6,829	7,413
Meters	All meter issues to Meter Shop.	3	407	456	492	614	416	412		2,797	3.34%	320	2,584	6,161	6,869
Leaks	Low volume street/curb leaks, refer-	4	347	316	381	412	597	571		2,624	3.14%	599	2,056	5,417	4,358
No Water	Cust.Reps.decide cause/refer action.	5	352	360	404	290	254	234		1,894	2.26%	422	1,276	3,362	2,301
NOD/Defect	Issued by Inspector, who	6	279	348	323	311	271	284		1,816	2.17%	192	1,213	2,314	2,579
Water in Cellar	Inspector investigates/refer findings	7	346	233	244	221	251	350		1,645	1.97%	410	1,728	5,036	3,137
Inlet Clean/Repair	Data given to Inlet Cleaning or	8	297	255	297	288	184	150		1,471	1.76%	105	1,240	2,291	2,067
Restore Service	Request to reverse shut-off. To	9	239	261	311	307	206	67		1,391	1.66%	138	2,790	4,329	5,818
WRAP	Callers are screened & an applica-	10	125	249	265	252	124	25		1,040	1.24%	90	1,282	2,534	2,568
Hydrant	Hydrant issues or problems.	11	278	172	152	144	65	83		894	1.07%	62	740	1,308	913
Find Curb Stop	Inspect. sent to find/mark curb stop.	12	114	132	143	146	111	103		749	0.90%	92	558	1,216	621
Payment Agree.	Payment agreement established.	13	121	126	139	183	112	20		701	0.84%	240	1,023	1,998	2,917
Low Pressure	Inspector to investigate/refer findings.	14	115	135	124	115	96	101		686	0.82%	138	666	1,346	947
Multi-Account	Multi-call/account Handling.	15	117	101	157	133		116		624	0.75%	77	415	1,151	799
Owner/Tenant	Issues re billing	16	85	152	135	103	84	63		622	0.74%	41	287	707	240
Cave Ins-Depr.	Customer Service determines cause	17	150	156	92	87	55	81		621	0.74%	66	486	1,261	697
Main Breaks	Large volume leaks, priority job given	18	124	58	95	74	127	83		561	0.67%	128	1,035	2,238	972
Payments	Customers making payments	19	75	63	102	123	112			475	0.57%	37	190	599	132
Pay. Agree. Inq.	Inquiry about payment agreements.	20	40	97	106	85	69	47		444	0.53%	36	256	556	1,099
HELP Program	Calls about the Homeowner's	21	62	83	58	76	66	68		413	0.49%	60	373	719	655
Undefined Code	Un-assigned codes or system errors.	22	412	0	0	0		0		412	0.49%	0	0	0	28
Illegal Restores	Data on illegal restores referred	23	85	83	63	72	47	45		395	0.47%	45	326	544	424
Water Quality	Inspector investigates or a sample	24	55	60	96	76	56	48		391	0.47%	26	306	713	585
Collections	Calls	25	53	81	80	69	59			342	0.41%	45	268	493	316
B.P.C.S.	Broken Pipes, Can't (Be) Shut.	26	52	48	72	48	57	42		319	0.38%	90	305	1,348	733
Senior Cit. Disc.	Caller qualifications checked. If ok,	27	41	61	44	74	35	30		285	0.34%	50	304	623	720
Vacant - BP	Vacant prop. water running-Inspector	28	52	51	50	49	77			279	0.33%	58	246	1,310	666
Repeat Calls	Multiple calls on same incident.	29	131	36	14	18	32	44		275	0.33%	114	764	1,922	1,778
Construct Issues	PWD & contractor job questions	30	62	39	47	42	42	43		275	0.33%	29	405	646	598
Choked Drains	Inspector examines & may refer job.	31	63	43	37	29	36	52		260	0.31%	62	297	768	537
Damage Claims	Examined by PWD Claims Investiga-	32	42	38	41	40	27	25		213	0.25%	37	302	651	533
Sewer Gas Odor	Referred first to Inlet Cleaning for	33	26	41	54	37	10	20		188	0.22%	23	105	193	124
Request Literat.	Given to Public Affairs Unit	34	52	27	31	26	21	16		173	0.21%	32	327	832	510
Auto. Meter Rd.	AMR appointments.	35	11	11	1	57	47	39		166	0.20%	20	132	331	873
Shut Offs -WR	House water running - Inspector will	36	10	22	27	30	20	18		127	0.15%	20	140	314	233
Req. for Cement	Any type cement repair/deficiency.	37	30	23	19	21	12	20		125	0.15%	13	66	189	126
Shut Off F. Hyd.	Opened hydrant calls are referred	38	53	15	21	17	7	2		115	0.14%	15	47	72	196
Pay. Agree. Ref.	Referral to PWD re pay. agreement.	39	28	24	19	23	16	2		112	0.13%	12	348	546	757
Stormwater	Bill Inquiries.	40	9	24	10	28	14	17		102	0.12%	24	197	336	238
Miss. Man.Cov.	Inspector assesses ownership. PWD	41	24	16	7	14	9	8		78	0.09%	16	52	177	95
S.O.I.E.	Shut Off In Error	42	12	12	14	14	15	0		67	0.08%	3	112	126	98
Title Company	Information requests	43	13	6	6	11	8	4		48	0.06%	15	125	188	98
Noisy Pipes	Customer requests investigation.	44	8	6	7	9	6	12		48	0.06%	10	42	124	65
F.H.K.O.	Fire hydrant knocked over.	45	7	5	11	5	5	8		41	0.05%	8	26	52	39
Missing In. Cov.	To Customer Service/Sewer Main-	46	5	1	2	9	8	3		28	0.03%	4	26	43	61
Bad Taste/Odor	Bad Taste & Odor Complaints.	47	2	1	3	1	0	1		8	0.01%	2	0	26	17
N.E. Odor	NE Plant air odor-related calls.	48	3	0	2	1	0	1		7	0.01%	0	1	10	4
Refunds	Requests	49	3	2	0	1	0			6	0.01%	1	10	23	2
PWD Security	Calls re W & WW system security.	50	0	2	2	1	0	0		5	0.01%	0	2	5	13
Rate Increase	Customer inquiries.	51	1	0	1	0	2	0		4	0.00%	0	9	14	13
Vector Dye Test	Testing for service leaks or	52	1	1	0	0	0	1		3	0.00%	0	0	2	2
Sprinkler/Hose	Ticket to Pub.Affairs, which contacts	53	0	0	1	2	0	0		3	0.00%	0	16	20	15
Erosion & Sed.	Erosion/sediment - unsecured sites.	54	2	0	0	0	0	0		2	0.00%	0	1	6	3
Sprinkler Cap	Call referred to Fire Dept.	55	2	0	0	0	0	0		2	0.00%	0	2	2	9
Service Hydrant	Problem with, or damaged hydrants	56	1	1	0	0	0	0		2	0.00%	0	12	16	2
Abatement	Special conditions (leaks) needing	57	0	0	0	1	0	1		2	0.00%	0	0	4	24
Terror	Terrorism-related customer calls.	58	0	1	0	0	0	0		1	0.00%	0	2	3	1
Drought Info/FP	Req.data-water emergency/froz.pipes	59	0	0	0	0	0	0		0	0.00%	1	4	570	170
S. F. R.	Storm Flood Relief.	60	0	0	0	0	0	0		0	0.00%	1	4	10	13
Lock Hydrant	Repeat abuse hydrants referred	61	0	0	0	0	0	0		0	0.00%	0	5	8	2
Compost Req.	Data given on PWD sites	62	0	0	0	0	0	0		0	0.00%	0	2	2	7
LNP-W'sheds	Livable Neighborhood Program.	63	0	0	0	0	0	0		0	0.00%	0	0	0	0
PWD Bot. Water	Customer requests for	64	0	0	0	0	0	0		0	0.00%	0	0	0	2
13,939	Average		14,452	15,327	15,389	15,786	12,447	10,233		83,634	100.00%	15,170	56,604	163,177	146,176

Info complete to date. Only latest 6 months are shown. Prior years' info subject to software rounding.



FINANCE															
Unit	Description of Service	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Procurement Unit (Professional Service Contracts)	<u>New Contract Requests</u>														
	Requests Received	Number		3	6	4	1	0	0		14	0	0	4	5
	Contracts Conformed	Number		1	2	5	0	2	1		11	3	6	23	39
	<u>Process Time for Conform.</u>														
	Internal - PWD	avg # days	40	68	9	94	0	1	53		37.5	176	31.8	90.7	102.6
	External Agencies														
	Law-to-Draft	avg # days	15	44	24	64	0	32	196		60	33	72	46.3	52
	Vendor Review	avg # days	30	2	75	24	0	12	226		57	25	19	19.8	34
	Law to Conform	avg # days	35	34	54	89	0	70	43		48	50	25	30.4	32
	Total Processing Days	avg # days	80	148	138	269	0	115	32		117	285	84	187.2	220.6
	<u>Contract Amendments</u>														
	Requests Processed	Number		7	24	13	1	5	5		55	1	22	86	94
	Amendments Conformed	Number		10	11	18	10	10	2		61	12	50	111	102
	<u>Process Time for Conform.</u>														
	Internal - PWD	avg # days	10	12	13	9	13	21	20		14.7	135	13	29	27
	<u>External Agencies</u>														
	Law Draft	avg # days	15	23	36	33	35	28	45		33	26	36	32.2	54
	Vendor Review	avg # days	30	21	16	24	35	38	41		29	21	25	31.8	27
	Law to Conform	avg # days	35	77	60	65	59	78	82		70	61	73	62.8	43
	Total Processing Days	avg # days	80	133	122	131	142	165	188		147	123	143	155.8	151
Capital Accounting	Public Works Projects	% Processed within	100%	100%	80%	88%	100%	100%	100%		94.58%	100%	100%	100.0%	100.0%
	Estimates Processed	4 Days													
	Prof Svcs Contracts	% Processed within	100%	80.47%	72.3%	67.0%	75.8%	66.4%	67.4%		71.55%	84.1%	-----	77.0%	76.1%
Operating Fund Accounting	Invoices Processed	10 Days													
	Number of invoices processed*1	Total Number Average	1,700	N/A	N/A	N/A	N/A	N/A	N/A		0	1,706	5,179	5,179	15,706

\*1 Days to process invoices not available until FAMIS is reprogrammed.

Facilities Management															
Unit	Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.*1	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Bldg. Maint.	Bldg Maint, PWD Properties	Jobs completed	Actual	101	17	30	432	55	313		948	11	252	613	515
			Goal	27	24	29	48	35	50	66	503	55	532		
		Pending	Actual	386	199	538	388	402	304		370		330	345	7
	Street Cement Work	Jobs completed	Actual	115	97	179	72	92	NA		555	93	1115	1,903	1,361
			Goal	125	117	209	143	123	140	7	1,604	20	1857		
		Pending	Actual	235	289	246	198	123	NA		218	198	191	255	254
	Street Plumbing Work	Jobs completed	Actual	106	101	71	88	91	94		551	97	600	1,225	1,115
			Goal	75	80	78	84	82	87	98	1,120	110	1199		
Machine Shop	Pump Station Repairs	Jobs completed	Actual	6	8	7	3	5	4		33	6	36	82	85
			Goal	4	6	8	7	9	8	10	86	8	75		
	Hydrant Repairs	"O" Ring Seal Plates	Actual	0	0	0	0	0	0		0	0	0	0	0
			Goal	0	0	0	0	0	0	0	0	6	70		
	Welding Repairs	Brackets	Actual	10	14	12	10	6	7		59	4	42	126	114
			Goal	8	12	8	8	6	13	11	107	22	166		
		Vehicle Repairs	Actual	3	4	2	4	6	5		24	3	21	62	44
			Goal	4	6	2	3	3	3	2	41	8	97		
		General	Actual	19	26	28	15	19	20		127	22	147	296	259
			Goal	21	19	21	19	18	26	25	263	25	319		
	Tool Restoration	Grabbers	Actual	64	51	64	46	48	42		315	43	335	613	721
			Goal	73	21	48	37	29	36	43	676	75	698		
	Miscellaneous	Jobs Completed	Actual	23	19	23	17	21	19		122	27	166	332	315
			Goal	22	19	22	25	26	29	19	312		0		
	TOTALS	Jobs Completed	Actual	447	337	416	687	343			2,230	105	747	1,511	1,538
			Goal	359	304	425	374				2,180	158	1864		

\*1 The numbers in this column represent totals for jobs completed and monthly averages for backlogs.

HUMAN RESOURCES DIV.														
Division	Training Category	TRAINING & DEVELOPMENT UNIT								% of Total or Totals	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Mo. Avg					
HUMAN RESOURCES	COMPUTER SKILLS	0	0	0	0	0	2		2	1.05%	0	17	51	6
	BEHAVIORAL/MGT.	7	0	0	1	12	3		23	% of	0	59	61	19
	FUNCTIONAL/TECH.	0	0	0	0	0	0		0	Ttl. Staff	0	6	6	8
	DIV. SUBTOTAL	7	0	0	1	12	5		25	10.92%	0	82	118	33
	DIVISIONAL GOAL	3	3	3	3	3	3	3	30	of ttl.Trng	10	120		
OPERATIONS	COMPUTER SKILLS	0	0	0	0	0	6		6	67.40%	4	23	30	87
	BEHAVIORAL/MGT.	0	0	8	54	30	20		112	% of	15	211	264	246
	FUNCTIONAL/TECH.	0	0	0	17	18	18		53	Ttl. Staff	18	91	201	186
	DIV. SUBTOTAL	0	0	8	71	48	44		171	74.67%	37	325	495	519
	DIVISIONAL GOAL	50	50	50	50	50	50	50	600	of ttl.Trng	130	1,560		
FINANCE & ADMINISTRA- TION	COMPUTER SKILLS	0	0	0	0	0	2		2	8.08%	1	4	8	27
	BEHAVIORAL/MGT.	4	3	2	0	5	0		14	% of	0	22	29	27
	FUNCTIONAL/TECH.	0	0	0	0	0	0		0	Ttl. Staff	0	7	7	5
	DIV. SUBTOTAL	4	3	2	0	5	2		16	6.99%	1	33	44	59
	DIVISIONAL GOAL	8	8	8	8	8	8	8	100	of ttl.Trng	40	480		
PLANNING & ENVIRON- MENTAL SERVICES	COMPUTER SKILLS	0	0	0	0	0	6		6	10.03%	2	9	37	56
	BEHAVIORAL/MGT.	2	2	27	2	15	9		57	% of	1	34	116	73
	FUNCTIONAL/TECH.	0	0	0	2	1	0		3	Ttl. Staff	4	40	52	39
	DIV. SUBTOTAL	2	2	27	4	16	15		66	28.82%	7	83	205	168
	DIVISIONAL GOAL	15	15	15	15	15	15	15	180	of ttl.Trng	50	600		
PLANNING & ENGINEERING	COMPUTER SKILLS	0	0	0	0	0	6		6	11.50%	0	6	8	22
	BEHAVIORAL/MGT.	0	0	8	5	0	9		22	% of	0	17	52	30
	FUNCTIONAL/TECH.	0	0	0	0	0	0		0	Ttl. Staff	0	13	16	14
	DIV. SUBTOTAL	0	0	8	5	0	15		28	12.23%	0	36	76	66
	DIVISIONAL GOAL	15	15	15	15	15	15	15	180	of ttl.Trng	50	600		
PUBLIC AFFAIRS	COMPUTER SKILLS	0	0	0	0	0	0		0	1.78%	0	0	0	6
	BEHAVIORAL/MGT.	0	0	4	0	0	2		6	% of	0	6	16	29
	FUNCTIONAL/TECH.	0	0	0	0	0	0		0	Ttl. Staff	0	2	2	2
	DIV. SUBTOTAL	0	0	4	0	0	2		6	12.00%	0	8	18	37
	DIVISIONAL GOAL	4	4	4	4	4	4	4	50	of ttl.Trng	20	240		
ACTUAL TOTALS		13	5	49	81	81			229	Average	45	567	956	882
GOAL TOTALS		95	95	95	95	95	95	95	1,140	46	300	3,600		
Training  Category Totals	COMPUTER SKILLS	0	0	0	0	0	25		25	24.75%	7	59	134	204
	BEHAVIORAL/MGT.	13	5	0	0	0	40		58	57.43%	16	349	538	424
	FUNCTIONAL/TECH.	0	0	0	0	0	18		18	17.82%	22	159	284	254
	TOTALS	13	5	0	0	0	83		101		45	567	956	882

If cumulative output goal %'s are = each month, actual %'s should be: Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 5%

BUREAU OF LABORATORY SERVICES														
Function	Group	PLANNING & ENVIRONMENTAL SERVICES DIVISION							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Yr. End Actual	FY '13 Yr. End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Analyses	NEWPCP	5,265	5,055	4,647	4,912	4,739	5,190		29,808	48.03%	5,295	32,088	63,605	63,683
	Lab #	5,558	5,482	5,272	5,338	2,969	5,408	5,414	62,065	4,968	5,540	66,491		
	SEWPCP	3,428	3,432	3,320	3,314	3,316	3,451		20,261	50.49%	3,366	20,004	39,908	39,979
	Lab #	3,352	3,347	3,294	3,339	3,302	3,468	3,472	40,130	3,377	3,305	39,653		
	SWWPCP	6,347	6,274	6,105	6,346	6,134	6,300		37,506	49.85%	6,319	37,799	75,010	74,605
	Lab #	6,375	6,228	6,218	6,341	6,221	6,267	6,352	75,242	6,251	6,112	73,347		
	Biology Lab #	4,627	4,651	3,964	3,936	3,343	3,447		23,968	56.60%	3,622	20,783	46,116	40,973
		3,511	3,788	3,460	3,473	3,484	3,410	3,471	42,346	3,995	3,477	41,734		
	Inorganic Lab #	5,987	4,834	5,396	4,112	4,276	5,867		30,472	45.94%	6,334	34,545	69,197	62,767
		5,638	5,928	5,306	5,441	5,549	5,391	5,488	66,324	5,079	5,418	65,023		
	Organic Lab #	1,215	3,400	1,820	967	675	1,592		9,669	34.67%	2,520	15,470	30,126	26,470
		1,855	2,437	2,326	2,541	2,306	2,141	2,276	27,887	1,612	2,041	24,495		
	MEL - Infra-structure #	6,438	10,825	7,600	5,950	7,200	5,300		43,313	63.94%	8,106	40,093	70,838	75,839
		5,104	4,595	5,773	5,115	5,500	8,658	5,981	67,735	7,219	4,585	55,010		
T.O.C.% avail. in	sample results <= 10 days.	100%	78%	100%	100%	100%	100%		96.33%	88.85%	100%	99.50%	99.75%	118.92%
		103.0%	115.0%	96.0%	104.0%	87.0%	87.0%	99.0%	108.42%		99%	99.00%		
Metals	Goal = 95%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	100.00%	97%	94.0%		
Q.A.	Accuracy Of Analyses %	94.0%	94.9%	95.9%	98.0%	86.0%	97.0%		94.31%	99.36%	94.0%	94.00%	94.83%	95.58%
		92.0%	94.0%	96.0%	94.0%	97.0%	94.0%	95.0%	94.92%		94.0%	94.0%		
Sampling	Drinking Water #	2,943	2,613	2,712	2,688	2,075	2,524		15,555	51.42%	2,332	14,882	30,139	28,924
		2,526	2,565	2,421	2,504	2,394	2,404	2,548	30,251	2,593	2,406	28,864		
	Sanitary Release #	87	153	123	186	106	75		730	76.36%	27	457	843	752
		108	96	86	68	72	75	90	956	122	83	1,004		
	WPCP - NPDES #	244	242	231	242	234	244		1,437	55.35%	233	1,398	2,804	2,425
		216	213	210	213	210	210	214	2,596	240	194	2,334		
Central Receiving	Samples Logged	75	350	341	328	228	292		1,614	216	916	3,614	6,606	4,858
	Logged	451	422	399	436	530	520	439	5,187	269	360	4,328		
	Tests Assigned	884	3,361	5,354	2,920	1,783	2,070		16,372	2,729	8,831	38,099	73,282	50,208
	Assigned	4,027	4,136	4,173	4,939	5,351	4,190	4,277	51,123		3,430	41,160		
		1,317	2,713	3,043	3,252	2,720	3,018		16,063	2,677	2,306	14,344	25,517	27,118
		2,433	2,501	2,296	2,421	2,298	2,367	2,368	28,767		1,928	23,128		
Inspec-tions	# of Cross Connections	122	203	132	131	120	97		805	61.26%	84	632	1,122	1,340
		154	90	102	110	104	99	98	1,314	134	85	1,020		
Vendor & Plant	Surveillance Certifications	13	13	12	10	10	12		70	30.17%	21	114	192	229
		18	21	21	20	19	18	19	232	12	20	240		
Billable Services	MEL/MAS Goal	\$28,142	\$12,860						\$41,002	34.17%	\$4,350	\$78,933	\$113,571	\$90,136
		\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$120,000	\$20,501	\$10,000	\$120,000		

Goal data next to shaded areas.

If cumulative output goal %'s are about = each mo., actuals should be: Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

PLANNING & RESEARCH UNIT																			
Planning and Environmental Services Division																			
Group			Service Level Measure	Note	Unit	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Ytd. or Mo. Avg.	FY '14 Current Month	FY '14 YTD Mo. Avg.	FY '14 Year-End Actual	FY '13 Year-End Actual	
PWD Stormwater Plan Review	Conceptual Review		New Projects Submitted		#	Act.	27	20.0	23.0	26.0	21.0	26.0		143					
			Reviews		#	Act.	58	28.0	50.0	37.0	36.0	36.0		245		New	Measures	in	report.
			Approvals	*2	#	Act.	19	2.0	13.0	10.0	8.0	4.0		56					
			Average Review Time		Days	Act.	3.0	3.0	3.7	3.6	3.3	3.3		3.3					
			Reviews Meeting 5 Day Goal		%	Goal	91.4%	92.9%	90.0%	83.8%	94.4%	88.9		1849.6%					
	Technical Review		Reviews		#	Act.	61	71.0	61.0	54.0	43.0	40.0		330					
			Approvals	*2	#	Act.	18	21.0	10.0	13.0	9.0	11.0		82					
			Conditional Approvals		#	Act.	3	2.0	5.0	5.0	3.0	0.0		18					
			Average Review Time		Days	Act.	7.5	6.1	7.6	5.2	8.0	7.8		7.0					
			Reviews Meeting 15 Day Goal		%	Goal	95.1%	98.6%	95.1%	100.0%	97.7	97.5%							
	Fees		Concept		\$	Act.	\$ 9,000	\$ 1,200	\$ 6,600	\$ 2,400	\$ 4,800	\$ 2,400		\$ 26,400					
			PCSMP Admin	*5	\$	Act.	\$ 8,400	\$ 1,800	\$ 3,600	\$ 3,600	\$ 3,600	\$ 3,000		\$ 24,000					
			PCSMP Hourly	*5	\$	Act.	\$ 11,513	\$ 2,160	\$ 6,480	\$ 7,905	16470	\$15,840		\$ 43,898					
			Fee-in-lieu	*6	\$	Act.	-	-	-	-				\$0.00					
	GSI Coord.	*3	Projects Sent to OOW	*7	#	Act.	20	11.0	17.0	16.0	11.0	15.0		90					
			Opportunities Identified		#	Act.	0	0.0	0.0	0.0	0.0	0.0		0					
	Managed Acres	*4		Planned	*1	Acres	Act.	13.8	12.4	8.8	15.4	2.3	1.4		54.1				
				Target Planned	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	75.0				
				Built		Acres	Act.	2.7	0.5	20.6	7.3	2.9	8.8		42.9				
				Target Built	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	75.0				
	Development by Sewer Type		Combined		Acres	Act.	26.2	14.2	10.6	22.7	3.1	1.7		78.5					
			Separate		Acres	Act.	21.3	0.0	9.4	0.8	0.4	0.0		32.0					
			Non-Contributing	*8	Acres	Act.	121.9	0.0	24.5	4.3	0.5	1.2		152.3					
	Green Roofs		Planned	*1	Acres	Act.	0.8	0.2	0.6	0.5	0.4	0.1		2.7					
			Built		Acres	Act.	0.7	0.0	0.5	0.6	0.0	0.5		0.4					
	Porous Pavement		Planned	*1	Acres	Act.	1.7	1.6	1.3	0.5	0.5	0.1		5.7					
			Built		Acres	Act.	0.4	0.0	8.1	2.3	0.0	0.1		10.9					
	Acreage Watershed Plans Approved				*11	Acres	Act.	169.45	14.21	44.53	27.80	4.00	2.90		262.89	73.00	73.00	285.00	251.00
						Goal		20	20	20	20	20	20	20	240				
	Resultant Watershed Flow Reduction					Mil. Gal.	Act.	161.04	13.50	42.30	26.42	3.80	2.70		249.76	70.00	70.00	366.00	236.00
						Yr.	Goal	19	19	19	19	19	19	19	228				
PWD Stormwater Plan Review Inspections	Site Inspections Conducted				#	Act.	155	138.0	155.0	150.0	115.0	154.0		867	23	23	275	330	
	Site Visits				#	Act.	166	156.0	142.0	166.0	144.0	211.0		985					
	Cursory Visual Inspection			*9	#	Act.	87	52.0	42.0	25.0	31.0	51.0		288					
	Compliance / Enforcement Actions				#	Act.	4	0.0	5.0	4.0	3.0	1.0		17	2	2	29	112	
	Final Inspection	Conducted				#	Act.	11	8.0	9.0	14.0	14.0	15.0		71				
		Sites found to be incomplete				#	Act.	3	2.0	5.0	8.0	3.0	3.0		24	New	Measures	in	report.
		Sites found to be Complete				#	Act.	2	4.0	4.0	6.0	9.0	9.0		34				
	Conditional Approvals	Active Sites with Condit. App				#	Act.	27	25.0	30.0	33.0	34.0	34.0		183				
		Conditional Approvals Issued				#	Act.	3	3.0	5.0	3.0	2.0	0.0		16				
Cert. of Occupancies Released				#	Act.	1	3.0	0.0	0.0	1.0	0.0		5						

- "Planned" represents a project that has received PWD technical stormwater approval, or a project that has received technical stormwater approval and has started construction
- Review numbers listed for Approvals may include multiple approvals for a single project, but all Area Based numbers represent applicable projects once
- GSI: Green Stormwater Infrastructure
- Managed Acres: Managed Acres represents the area managed in the combined sewer area. This differs from Greened Acres which represents the volume of water managed in the combined sewer area. Managed Acres should only be used as an
- PCSMP - Post Construction Stormwater Management Plan
- Fee-in-Lieu: Refers to Stormwater Management Fee in Lieu. For definition see PWD Regulations 308.2 (2/7/14),
- OOW: Office of the Watersheds
- Non Contributing: Sewer not owned by PWD.
- Cursory Visual Inspection: are inspections of sites that are being monitored for activity: if clearly no activity, these are conducted from the inspector's car
- Target is an estimate that is developer driven.
- GI: Green Infrastructure

# **PLANNING & RESEARCH UNIT**

*Planning and Environmental Services Division*

						Jul	Aug	Sep	Oct	Nov	Dec	Jan			FY'14	FY'14	FY'14	FY'13	
Group	Service Level Measure			Unit	Goal	14	14	14	14	14	14	15	YTD or Mo. Avg.		Current Month	YTD or Mo. Avg.	Year End Actual	Year End Actual	
Strategic Planning																			
Water Conveyance		12-Month rolling average daily delivery	MGD	Act.	238.0	237.4	pending	pending	pending	pending					235.9	236.7	239.5	238.4	
				Proj	231.2	232.2	230.8	229.1	229.3	230.3	231.2	230.2			248	241.8	241.8	244.5	
		Non-Revenue Water *3	MGD	Act.	90.8	91.9	pending	pending	pending	pending					87.4	86.8	92.2	86.9	
				Proj	87.8	87.5	87.2	86.9	87.3	87.5	87.8	86.8			91.5	87.3	87.3	90.2	
		Non-Revenue Water % of Ttl.	%	Act.	38%	39%							38.43%		91.5%	87.3%	87.3%	90.2%	
Linear Asset Management Program	Water & Sewer Sys.Project Initiated from Capital Renewal	Water	Blocks	#	Act.	22.0	43.0	24.0	24.0	22.0	6.0		141		24	103	278		
			Length	miles	Act.	2.16	4.4	2.4	2.2	2.2	0.6		14		2.38	9.68	26.80		
			Est. Cost	\$	Act.	\$2,882,600	5,824,500	3,100,000	3,027,900	3,075,000	765,000		\$18,675,000		3,031,100	13,063,900	35,443,800		
		Sewer	Combined Sewer	#	Act.	0	3.0	21.0	10.0	5.0	4.0		43		5	39	124		
			Separate Sewer	#	Act.	0	0.0	0.0	0.0	0.0	20.0		20		0	0	8		
			Length	miles	Act.	0.00	0.28	1.98	0.91	0.44	2.47		6.09		0.43	3.16	11.39		
			Est. Cost	\$	Act.	\$0	1,300,000	1,093,000	2,270,000	1,189,000	4,340,000		10,192,000		1,015,300	3,373,600	20,236,900		
	Base Plan Review Report	Water	Blocks	#	Act.	11	0	15	7	0	5		38		30	75	191		
			Length	miles	Act.	1.00	0.00	1.46	0.61	0.00	0.45		3.51		2.65	7	17.49		
		Sewer	Combined Sewer Blocks	#	Act.	6	0	14	7	0	5		32		6	17.00	62		
			Separate Sewer Blocks	#	Act.	0	0	0	0	0	0	0		0		10	0.00	18	
			Length	miles	Act.	0.52	0.00	1.18	0.51	0	0		2.67		1.83	2.80	7.18		

1. Credits: See PWD regulations, Chapter 3 Rates and Charges, Section 304.5 Stormwater Management Service (SWMS) Credits
2. Customer Assistance Program Adjustments(CAP): See PWD regulations, Chapter 2 Assistance Programs, Section 204.0 Enhanced CAP.
3. Difference between water delivery & customer billings.

## WATERSHED PROTECTION

[illegible]

# CONSTRUCTION & SURVEY

Function	Service Level Measures	Unit of Measure	Goal	PLANNING & ENGINEERING DIVISION								YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
	Completed Contracts	Last 12 mo. ending	< 1.05	0.98	0.97	0.97	0.97	0.97	0.97		0.97	0.98	0.97	0.97	0.96	
	Actual Contract \$/Bid Contract \$															
	Actual Duration/Spec. Duration	Last 12 mo. ending	< 1.5	1.02	0.98	0.97	0.99	1.01	1		1.00	1.14	1.14	1.06	1.11	
	Calendar days to close-out *1	Last 12 mo. ending	< 260	488	444	424	424	445	440		444	449	451	495	437	
	Current Contracts															
	Calendar days to process pmt.	Avg.	7.0	10.85	11.33	10.65	11.69	9.06	9.50		10.51	9.44	10.30	10.68	9.50	
	Work completed	\$		\$5,558,389	\$12,384,129	\$5,390,579	\$15,068,729	\$10,880,911	\$9,194,651		\$58,477,388	\$6,692,441	\$50,955,606	\$81,525,009	\$111,931,706	
	Misc. Survey Drafting Projects															
	New Assignments	#	N/A	6	6	3	11	5	7		38	1	23	57	58	
	Completed Assignments	#	N/A	5	8	2	10	4	9		38	1	22	56	63	
	Backlog	#	<5	2	0	1	2	3	1		1.5	1	1.33	1		
	Return Plans (water mains & sewers)															
	New Assignments (projects/ sheets)	#/#	N/A	4/92	1/17	1/6	6/126	2/12	4/74		39/287	4/19	18/130	40/292	12/131	
	Completed Assignments (projects/ sheets)	#/#	N/A	4/25	5/12	4/51	4/13	8/31	6/27		28/219	5/18	19/141	31/242	9/67	
	Backlog (projects/sheets)	#/#	60/225	73/673	69/678	66/633	68/746	62/727	60/774		75/624	63/541	63/541	73/606		
Drafting Staff Level	#		7	7	7	7	7	7		7	6	6	7	6		
Survey One Call	Red Tickets Received	#	N/A	913	772	949	993	879	836		5,342	812	4782	9,963	9,873	
Marking	Red Tickets Marked	%	100%	100%	100%	100%	100%	100%	100%		100%	100%	100%	100%	100%	
Erosion and Sedimentation	Scheduled			29	32	28	25	18	16		148	7	119	277	330	
	Complaints			1	0	0	0	0	0		1	0	0	2	0	
	Total			30	32	28	28	18	16		152	7	115	275	330	
	Citations			3	3	3	4	4	0		17	0	14	29	112	
	Site visits			6	7	5	7	4	4		33	3	29	70	216	

\*1 Close-out = Calendar days required, following substantial completion of work, to resolve outstanding administrative issues and disputes, and issue final payment.



**DESIGN BRANCH**

Function	Service Level Measure	Budget/ Goal	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	% of Goal YTD or Mo. Avg.	Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
<b>Capital Budget Line Items*1</b>	Reconstruction of Conveyance System	\$/yr. \$33,600,000	\$0	\$1,392,553	\$0	\$6,200		\$0		4.16% \$1,398,753	\$279,751	\$802,806	3.97% \$1,334,427	\$25,145,955	\$28,763,035
	Reconstruction of Collector System	\$34,200,000	\$0	\$1,488,606	\$0	\$39,550		\$0		4.47% \$1,528,156	\$305,631	\$0	1.43% \$490,113	96.15% \$32,881,917	\$24,855,958
	Storm Flood Relief	\$68,200,000	\$0	\$0	\$0			\$0		\$0	\$0	\$0	\$0	\$0	\$0
	Improvements to Treatment Plants	\$60,000,000	\$0	\$0	\$11,246,000	\$79,778,525		\$76,621,000		\$167,645,525 279.41%	\$33,529,105	\$0	\$21,422,878 35.70%	\$23,886,468 39.81%	\$53,357,331 -----
										87.03%		-----	11.86%	41.79%	-----
	<b>CAPITAL TOTALS</b>	\$196,000,000	\$0	\$2,881,159	\$11,246,000	\$79,824,275		\$76,621,000		\$170,572,437	\$34,114,487	\$802,806	\$23,247,418	\$81,914,341	\$106,976,324
<b>Non-Capital Projects</b>			\$0	\$19,840	\$246,816	\$8,396,573				\$8,802,629	\$2,165,807	\$0	\$1,085,089	\$2,613,639	\$842,546
	Green Infrastructure Capital Contracts		\$0	\$0	\$0	\$0				\$0	\$0	\$0	\$0	\$0	\$5,768,386
<b>Support To Other Units/ Agencies (person -hours)</b>	Water Operations	Hours/Year 3,000	454.0	405.5	82.0	192.0		143.5		42.57% 1,277.0	255.4	33.5	38.92% 1,167.5	76.30% 2,289.0	2,101.0
	Sewer Operations	3,600	436.0	463.0	414.5	333.5		332.5		1,979.5 54.99%	395.9	437.5	3,302.0 91.72%	6,047.0 167.97%	6,807.5 -----
	Outside Agencies	8,400	786.5	681.5	624.0	426.5		839.5		3,358.0 39.98%	671.6	209.5	1,601.5 19.07%	4,818.0 57.36%	4,648.5 -----
													16.57%		

\*1 These monthly numbers represent the dollar value of completed contracts forwarded to Projects Control for advertisement.

\*2 "Limit" is the bid price plus an approximate 10% contingency for, e.g., change orders, determined by Projects Control.

\*3 Design contracts out a number of these jobs, and has accurate contractor cost data.

1/7/2015 For the month of December 2014

<b>(A) Projects in upcoming Lettings</b>						
Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
62116	Emergency Access to S. Filter BLDG B	0	0	3/1/2015	\$ 125,000.00	Not Encumbered Yet
62126	Lime Silo Steel Repairs @ Belmont	0	0	4/1/2015	\$ 50,000.00	Not Encumbered Yet
64047	Roll up Door and HVAC @ QL Raw Wa	0	0	4/1/2015	\$ 550,000.00	Not Encumbered Yet
64054	Exterior Siding Panels @ Torresdale F	0	0	4/1/2015	\$ 850,000.00	Not Encumbered Yet
73069	Replace Freight Elevator in PTB @ SW	0	0	4/1/2015	\$ 250,000.00	Not Encumbered Yet
61106	New 10MG Concrete CWB Tanks at B	0	0	6/1/2015	\$ 53,000,000.00	Not Encumbered Yet
20465	Water Relay Ashdale/Robat/Rubicam	0.84	0	3/1/2014	\$ 1,272,817.00	Not Encumbered Yet
20238	Water Relay State Rd Cottman to Rha	0.22	0	3/1/2014	\$ 248,315.00	Not Encumbered Yet
40683	Water / Sewer Relay Amber / Bellmor	0.7	0.59	3/1/2014	\$ 3,943,672.00	Not Encumbered Yet
40725	Water / Sewer Relay Dauphin St., Sed	0.05	0.67	3/1/2014	\$ 1,985,890.00	Not Encumbered Yet
40762	Water / Sewer Relay Carlisle / Mole /	0.47	0.39	3/1/2014	\$ 2,178,691.00	Not Encumbered Yet
40779	Water Sewer Relay 21st / 23rd / Hem	0.42	0.32	3/1/2014	\$ 1,912,721.00	Not Encumbered Yet
<b>Section A Total</b>		<b>2.69</b>	<b>1.97</b>		<b>\$ 66,367,106.00</b>	
<b>Total Encumbered Funded in FY2015</b>					<b>\$ -</b>	
<b>(B) Projects in Procurement Awaiting Bid Date</b>						
Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
64056	East Park Reservoir Project	0	0	3/15/2015	\$ 64,000,000.00	Dur 1260
<b>Section B Total</b>		<b>0.00</b>	<b>0.00</b>		<b>\$ 64,000,000.00</b>	
<b>Total Funded in FY2015</b>					<b>\$ 64,000,000.00</b>	
<b>(C) Projects to be bid w/ Bid Date</b>						
Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Comments
50021	Construct Green Infrastructure in JFK	0	0.02	1/6/2015	\$ 975,000.00	\$929K in Green
40704	Bancroft/Hicks/Seltzer/Sydenham	0.41	0.82	1/13/2015	\$ 2,231,492.11	Dur 295
40861	Castor/Derry/Walley/Waldemire/Nap	0.17	0.01	1/13/2015	\$ 1,279,216.46	Dur 225
40584	Franklin / Hutchinson / Monmouth / C	0.47	0.3	1/13/2015	\$ 1,195,113.06	Dur 340
20449	Conrad / Vaux / Bowman / Tilden	0.79	0	1/13/2015	\$ 1,097,790.50	Dur 210
20329	DICKINSON/PIERCE/TASKER	0.78	0	1/13/2015	\$ 1,084,197.41	Dur 200
20368	Carlisle/Mole/Smedley/Sydenham	0.67	0	1/13/2015	\$ 2,492,869.42	Dur 430
<b>Section C Total</b>		<b>3.29</b>	<b>1.15</b>		<b>\$ 10,355,678.96</b>	
<b>Total Funded in FY2015</b>					<b>\$ 10,355,678.96</b>	

(D) Projects Bid in Reporting Month				December					
Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Low Bidder	Low Bid Amt.	% EE vs LB	Comments
	Section D Total	0.00	0.00		\$ -		\$ -		
	Total Funded in FY2015				\$ -		\$ -		
(E) Waiting for Notice to Proceed (not counting Bid in Previous Month)									
Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Contractor	L.O.C.	% EE vs L.O.C.	Comments
40630	Water / Sewer Reconstruction Norris, Redner, Woodstock	0.54	0.41	9/16/2014	\$ 1,558,000.00	CARUSONE CONSTRUCTION, INC.	\$1,931,720.00	24%	Awarded 10/10/2014, Dur 400, NTP 1/6/2015
40669	Water / Sewer Reconstruction Hope St. / 2nd St. / Hancock St.	0.39	0.33	7/8/2014	\$ 1,077,000.00	NELLO CONSTRUCTION	\$ 1,571,750.00	46%	Conformed 9/26/2014, Dur 300, NTP 1/6/2015
40761	Water / Sewer Reconstruction Hermitage @ Silverwood, Smick @ Fount	0.56	1.04	3/18/2014	\$ 3,748,000.00	PETRONGOLO CONTRACTORS INC	\$ 4,495,160.00	20%	Awarded 4/9/2014, Dur 480, NTP 1/6/2015
40690	Water / Sewer Reconstruction Carlisle/Mole/Smedley/Sydenham	0.53	0.47	11/25/2014	\$ 2,492,869.42	PIO CONSTRUCTION CO	\$ 3,045,736.00	22%	Dur 430
20454	Water relay Avon/ Foster / Stevens etal	1.23	0	11/25/2014	\$ 1,470,078.13	PIO CONSTRUCTION CO	\$ 1,219,485.00	-17%	Dur 300
40702	Water / Sewer Reconstruction Smedley / Sydenham / Pacific	0.4	0.36	11/25/2014	\$ 1,413,985.67	CARUSONE CONSTRUCTION, INC.	\$ 1,722,171.00	22%	Dur 180
40741	Water / Sewer Reconstruction Benezet, Germantown - Wyndmoor	0.33	0.03	11/25/2014	\$ 1,288,936.21	MINISCALCO CONSTRUCTION	\$ 1,507,760.00	17%	Dur 300
20430	Water relay Fuller/Rhawn/Stanwood/Tabor	0.63	0	11/25/2014	\$ 972,835.55	SERAVALLI CONST CO INC	\$ 925,000.00	-5%	Dur 220
20415	Water relay Lakeside / Cheltenham	0.56	0	11/25/2014	\$ 513,571.83	BRIGHTLINE CONSTRUCTION	\$ 492,398.00	-4%	Dur 150
64067	Rehabilitation of the Retaining Wall at 29th Street Facility	0	0	11/18/2014	\$ 403,920.00	DONATO SPAVENTA	\$ 546,123.00	35%	Dur 180
61100	Rebuild/replace filter underdrains and filter media @ Baxter	0	0	11/18/2014	\$ 3,356,000.00	A.P. CONSTRUCTION	\$ 3,066,200.00	-9%	Dur 560
63066	Replacement of Incoming 15KV Switchgear @ Queen Lane WTP	0	0	11/18/2014	\$ 3,270,670.00	PHILIPS BROTHERS	\$ 1,810,000.00	-45%	Dur 545
71084	Replacement of 480V Outdoor Switchgear at Aeration Tanks (AT1) NEWP	0	0	11/6/2014	\$ 1,120,000.00	PHILIPS BROTHERS	\$ 1,197,000.00	7%	Dur 360
40657	Water / Sewer Reconstruction Conestoga / Peach / Ranstead / Yewdale e	3.67	3.67	10/30/2014	\$ 3,307,000.00	PETRONGOLO CONTRACTORS INC	\$ 3,775,695.00	14%	Dur 270
40660	Water / Sewer Reconstruction Berks / 24th	0.41	0.60	10/30/2014	\$ 2,746,000.00	PETRONGOLO CONTRACTORS INC	\$ 3,000,000.00	9%	Dur 270
40696	Water / Sewer Reconstruction 31st, Grays Ferry - Tasker	0.34	0.43	10/30/2014	\$ 1,513,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,845,878.00	22%	Dur 485
20356	Water relay Castor Ave., Cottman - Napfle	0.97	0.00	10/30/2014	\$ 1,064,000.00	SERAVALLI CONST CO INC	\$ 1,260,500.00	18%	Dur 360
20283	Water Relay Hagner / Mitchell / Hiola	0.62	0.00	10/30/2014	\$ 839,000.00	PIO CONSTRUCTION CO	\$ 677,010.00	-19%	Dur 155
20424	Water Relay Prospect / Summit	0.59	0.00	10/30/2014	\$ 675,000.00	SERAVALLI CONST CO INC	\$ 579,300.00	-14%	Dur 160
71086	New Gravity Thickeners at NEWPCP - GC	0	0	10/2/2014	\$ 24,728,000.00	THOMAS P CARNEY INC	\$ 27,084,061.00	10%	Dur 1095
71087	New Gravity Thickeners at NEWPCP - Elec	0	0	11/6/2014	\$ 10,220,000.00	PALMAN ELECTRIC INC.	\$6,784,172.00	-34%	Dur 1095
71105	New Gravity Thickeners at NEWPCP - HVAC	0	0	10/2/2014	\$ 815,000.00	A T CHADWICK CO INC	\$279,440.00	-66%	Dur 1095
71106	New Gravity Thickeners at NEWPCP - Plumb	0	0	10/2/2014	\$ 738,000.00	SURETY MECHANICAL	\$591,000.00	-20%	Dur 1095
40788	Water / Sewer Reconstruction Firth / Coral / Tucker	0.59	0.56	9/16/2014	\$ 2,755,000.00	NELLO CONSTRUCTION	\$3,163,625.00	15%	Awarded 10/10/2014, Dur 415
20375	Water Conlyn/Ogontz/Olney	0.20	0	7/8/2014	\$ 334,790.00	CARUSONE CONSTRUCTION, INC.	\$ 304,355.00	-9%	Conformed 10/23/2014, Dur 120
40623	Water / Sewer Reconstruction Beaumont @ 48th, Florence @ 48th, Pent	0.77	0.57	5/20/2014	\$ 2,541,000.00	NELLO CONSTRUCTION	\$ 3,224,620.00	27%	Conformed 8/4/2014, Dur 435
	Section E Total	13.32	8.48		\$ 74,961,656.81		\$76,100,159.00	2%	
	Total Funded in FY2014				\$ -		\$ -		
	Total Funded in FY2015				\$ 74,961,656.81		\$ 76,100,159.00		
	Total Waiting Notice to Proceed (D)+(E)				\$ 74,961,656.81		\$ 76,100,159.00	2%	
(F) Projects Issued Notice to Proceed in Fiscal 2015				Prior to 12/31/2014					
Work No.	Description	Miles Water	Mile Sewer	NTP Date	Eng. Est.	Contractor	L.O.C.	% EE vs L.O.C.	Comments
20382	Water Main Relay Ontario, Madison, Thompson, Tioga	1.76	0	12/17/2014	\$ 2,044,000.00	SERAVALLI CONST CO INC	\$ 2,162,000.00	6%	Dur 420
20401	Water Main Relay Robbins / Revere / Harbison	0.81	0	12/17/2014	\$ 980,000.00	SERAVALLI CONST CO INC	\$ 1,214,850.00	24%	Conformed 10/23/2014, Dur 160
20413	Penrose/Hartman/Homestead/22nd/Moyamensing	0.97	0	12/17/2014	\$ 1,203,000.00	PETRONGOLO CONTRACTORS INC	\$ 1,197,020.00	0%	Conformed 10/20/2014, Dur 260
20418	Water Welsh Road/ Calvert St / Fairfield St.	0.61	0	12/17/2014	\$ 657,000.00	PETRONGOLO CONTRACTORS INC	\$ 826,570.00	26%	Conformed 10/20/2014, Dur 240
20453	Water Main Relay Seminole / St. Martins	0.87	0	12/17/2014	\$ 1,063,000.00	SERAVALLI CONST CO INC	\$ 1,084,600.00	2%	Conformed 10/23/2014, Dur 250
20364	Water Main Relay 63rd @ Woodbine, Woodbine @ 59th	1.14	0	11/24/2014	\$ 1,224,000.00	SERAVALLI CONST CO INC	\$ 1,535,100.00	25%	Dur 400
40603	Water / Sewer Reconstruction Van Pelt @ Cambria, Indiana @ Somerset	0.62	0.56	11/20/2014	\$ 2,545,000.00	PIO CONSTRUCTION CO	\$ 2,487,270.00	-2%	Dur 418
63080	Repalcement of Influent Valves and Actuators at Queen Lane WTP	0	0	11/14/2014	\$ 1,546,750.00	FIVE STAR INC	\$ 2,113,000.00	37%	Dur 420
20369	Water Main Relay Boston @ Kensington, Hagert @ Jasper, Cumberland @	0.70	0	11/12/2014	\$ 704,000.00	CARUSONE CONSTRUCTION, INC.	\$ 884,108.75	26%	Dur 175
40764	Fountain Street Steps Storm Sewer System and Site Repairs	0	0	11/10/2014	\$ 537,000.00	A P CONSTRUCTION INC	\$ 569,000.00	6%	Dur 200
20355	Water Main Relay Orthodox @ Oakland, Paul St @ Womrath	1.01	0	10/21/2014	\$ 1,219,000.00	SERAVALLI CONST CO INC	\$ 1,481,550.00	22%	Dur 280
20410	Water Main Relay Brighton / Friendship / Pennway	0.66	0	10/20/2014	\$ 666,000.00	PIO CONSTRUCTION CO	\$ 729,390.00	10%	Dur 160
20387	Water Main Relay Moyamensing @ 9th, Ritner @ 7th	0.79	0	10/6/2014	\$ 944,000.00	SERAVALLI CONST CO INC	\$ 1,215,375.00	29%	Dur 250
20422	Water Main Relay / Green 56th - Greenway to Woodland, Woodland-60t	1.76	0	9/17/2014	\$ 2,918,212.00	CARUSONE CONSTRUCTION, INC.	\$ 3,208,692.50	10%	Dur 365
20340	Water Main Relay Bleigh @ Oxford	0.70	0	9/15/2014	\$ 662,000.00	SERAVALLI CONST CO INC	\$ 676,000.00	2%	Dur 240
20404	Water Main Replay Red Lion @ Ferndale, Noertheast @ Bustleton	1.10	0	9/15/2014	\$ 1,362,000.00	PETRONGOLO CONTRACTORS INC	\$ 1,451,060.00	7%	Dur 275
40743	Penn / Lena / Clearview (water,sewer)	0.75	0.48	9/8/2014	\$ 2,286,000.00	J P C GROUP, INC	\$ 2,954,700.00	29%	Dur 370
61089	Relocate Ammonia Storage and Feed System at Baxter WTP	0	0	9/8/2014	\$ 1,900,000.00	Miniscalco Construction LLC	\$ 2,869,900.00	51%	Dur 420
40883	Water / Sewer Reconstruction Haverford-52nd to Paxton, Terrace-Salaig	0.21	0.15	9/8/2014	\$ 1,021,586.11	PETRONGOLO CONTRACTORS INC	\$ 1,375,310.00	35%	Dur 150
20395	Water Main Relay 54th - Chester to Woodland, Greenway - 52nd	0.61	0.00	8/28/2014	\$ 752,445.00	PIO CONSTRUCTION CO	\$ 816,910.00	9%	Dur 220
60012	P.E.S. Renewal/Recoat Roofing System at Various Facilities	0	0	8/22/2014	\$ 900,000.00	West Roofing Systems, Inc	\$ 723,900.00	-20%	Dur 365
40668	Millick/Shields/Dickens/Theodore/Yocum (water,sewer)	0.63	0.38	8/21/2014	\$ 2,392,000.00	NELLO CONSTRUCTION CO INC	\$ 2,620,171.00	10%	Dur 400
62107	Repair to Filtered Water Storage basins at Belmont WTP	0	0	8/20/2014	\$ 2,793,000.00	J P C GROUP, INC	\$ 5,079,600.00	82%	Dur 730
71080	Rehabilitation of Plant Water System	0	0	8/12/2014	\$ 6,983,780.00	STONE HILL	\$ 6,024,500.00	-14%	Dur 540
20438	Water Main Relay Ridge - Hermit to Walnut, Magdalena, Wendover	1.49	0	8/4/2014	\$ 1,971,000.00	A P CONSTRUCTION INC	\$ 2,696,077.00	37%	Dur 350
40721	Water / Sewer reconstruction Warnock @Berks (Trenchless), 10th@Berks	0.54	0.09	7/17/2014	\$ 1,043,000.00	PIO CONSTRUCTION CO	\$ 1,142,885.00	10%	Dur 210
40732	Water / sewer Darien / Percy / Airdrie / Park / Victoria	0.45	0.38	7/8/2014	\$ 1,680,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,496,905.00	-11%	Dur 305
	Fiscal Year to Date (NTP issued)	18.18	2.05		\$ 43,997,773.11		\$ 50,636,444.25	15%	
	Total Miles using FY2015 Funds	37.49	13.64						
	NTP Project from FY2014				\$ 5,897,000.00		\$ 5,574,871.00		
	NTP Projects from FY2015				\$ 38,100,773.11		\$ 45,061,573.25		
	Capital Projects Encumbered in Fiscal Year 2015						\$ 195,517,411.21		

## COLLECTOR SYSTEMS

Unit	Service Level Measures	OPERATIONS DIV. - FIELD OPERATIONS							YTD or Mo. Avg.	% of Goal or Mon. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Flow	% Main Pump Availability	98.2%	96.8%						97.50%	102.63%	No rept 95%	97.27% 95%	95.9%	99.5%
	Dry Weather Discharges /100 Inspections	0.30	0.00						0.15	----		0.07	0.05	0.26
	TV Inspections in Miles	0	0	0	0	0	0	0	0.00		0	0		
		3.39	3.06						6.45	4.30%		11.64	38.28	48.93
Control	Metering Chamber Meters Operational	12.50	12.50	12.50	12.50	12.50	12.50	12.50	150.00	3.23	12.50	150.00		
		89.0%	89.0%						89.00%			0.0%	88.4%	N/A
		95%	95%	95%	95%	95%	95%	95%	95.00%		95%	95%		
	CSO/Flow Meters Operational	86.8%	86.0%						86.40%			0.0%	88.35%	N/A
		90%	90%	90%	90%	90%	90%	90%	90.00%		80%	80%		
Inlet	Ttl # Inlets Cleaned-Actual	8,943	9,474	8,994	9,719	7,908	8,701		53,739	48.22%	8,846	33,883	94,653	100,251
	Ttl. # Inlets Cleaned-Goal	9,880	9,649	9,608	10,201	8,909	9,628	7,926	111,444	8,957	10,201	111,444		
	% of Monthly SLG Cleaned	90.52%	98.19%	93.61%	95.27%	88.76%	90.37%		48.22%	92.79%	86.72%	30.40%	84.93%	89.96%
	% of Total Inlets Cleaned	12.30%	13.04%	12.37%	13.37%	10.80%	11.97%		73.94%	12.32%	12.17%	46.62%	130.2%	134.7%
Cleaning	Tons of Debris Removed	987.8	903.6	1,034.1	1,085.6	690.9	822.0		5,524.0	920.7	841.0	3,177.5	9,747.0	11,676.5
	Lbs. Removed Per Inlet	22.3	213.8	231.1	224.6	175.7	190.0		1,057.5	176.3	195.8	767.5	2,482.9	2,851.4
	Cover Locks Installed	617	499	405	223				1,744	436	475	2,042	5,975	5,909
Main-tenance	Waterways Restoration - Tons of Debris Removed	59.00	48.40	58.00	80.00	52.50			297.9	49.65%	99.00	267.30	691.1	1,163.0
		50	50	50	50	50	50	50	600	60	50	600		
	Total Inlets Reset & Reconstructed	493	301	425	406				1,625	13.21%	519.00	1,711	5,993	10,974
		1,025	1,025	1,025	1,025	1,025	1,025	1,025	12,300	406	1,025.00	12,300		
	Inlets Won't Take Water Avg. # Days to Respond	20.72	20.37	6.00	7.00				13.52	135.23%	25.43	15.61	24.07	10.34
		<10	<10	<10	<10	<10	<10	<10	<10		<10	<10		
	Inlet Exams	531	324	453	420				1,728	12.52%	734.00	2,469	7,342	9,280
		1,150	1,150	1,150	1,150	1,150	1,150	1,150	13,800	432	1,150	13,800		
	Inlet & Pipe Excavations/Repairs	12	19	23	8				62	10.33%	13	78	187	369
		50	50	50	50	50	50	50	600	16	50	600		
Sewers Examined, Sewer/Lateral Clean, etc.		459	302	334	261				1,356	7.06%	316	1,396	4,939	5,154
		1,600	1,600	1,600	1,600	1,600	1,600	1,600	19,200	339	1,700	20,400		

Goal data next to shaded areas. PWD pontoon skimmer boat collects add'l river debris each mo. This smaller volume debris is measured in Cu. Yd. & not included here.

If cumulative output goal %'s are = each month, actual %'s should be: July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, Jun. - 100%  
flow

Total inlets= 72.679

**CONVEYANCE**

Unit	Service Level Measures	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Distribution	Breaks Repaired	Number of Repairs	ACTUAL	47	28	41	36	86	90		328	133	355	969	823
			ESTIMATE	55	45	35	45	60	150	175	880	150	905		
		Avg. Hrs. Actual	ACTUAL	8.0	6.0	6.0	6.0	6.0	7.0		6.5	9.0	6.3	6.2	5.8
			GOAL	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0				
	D-Orders	Number of Jobs Received	ACTUAL	33	22	21	26	33	18		153	20	153	289	-----
		Jobs Completed	ACTUAL	34	17	34	18	31	41		175	21	135	256	290
		Avg. Hrs Actual	ACTUAL	4.0	4.0	5.0	5.0	5.0	4.0		4.5	4.0	4.8	4.6	4.7
		End of Month Backlog	ACTUAL	118	130	131	132	126	106		743	99	0	122	
	Valves	# of jobs	ACTUAL	15	16	16	20	7	32		106	14	119	242	173
	Connections	# of jobs	ACTUAL	11	14	7	9	6	13		60	10	55	115	138
	Miles pipeline surveyed for leaks	miles	ACTUAL	74	70	77	84	52	40		397	50	458	775	962
			GOAL	100	110	125	115	100	100	75	1,140	100	1,130	1,130	
Load Control	Peak electric power demand	kilowatts	ACTUAL	9,919,340	9,395,762	N/A			N/A		19,315,102	N/A	69,063	168,574	146,245
			GOAL<	10,910,000	10,910,000	10,910,000	10,360,000	10,360,000	10,360,000	10,360,000	126,520,000	12,400	259,300	259,300	
	Distribution systems ops. coordinated	Number completed (expect 24)	ACTUAL	64	43	49	48	48	51		303	46	245	517	502
	Distribution system records revised	Number completed (expect 40)	ACTUAL	26	26	44	30	30	11		167	0	66	164	366
	VMIS records, operations recorded	Number completed (expect 1,200)	ACTUAL	1,125	952	927	768	768	1,162		5,702	826	5,886	11,746	12,830
	Field hydraulic investigations	Completed/Backlog (expect 5/2)	ACTUAL	10/2	10/6	11/2	11/3	11/3	10/0		-----	10/3	0.00	10/5	----
			ACTUAL<	8.8	12.4	13.7	11.6	12	9		11.2	10.5	11.2	15.0	14.2
	Fire flow tests	Days to completion	GOAL<	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0				
			ACTUAL	24%	26%	N/A	12%	12.0	9.0						
	SCADA system corrective maint.	% of corrective work	GOAL<	10%	10%	10%	10%	10%	10%	10%	10.0%	10%	15.8%	14.6%	24.6%
Pumping	Availability	Actual available pump hours/ Possible available pump hours	ACTUAL	96.45%	97.3%	94.0%	93.65%	94.5%	94.8%		95.11%	92.8%	94.2%	94.0%	95.2%
			GOAL									92.0%	93.8%	94%	
	Productivity	Non-corrective maintenance hours / Total maintenance man-hours worked	ACTUAL	91.52%	94.6%	95.0%	95.53%	93.6%	93.5%		93.95%	97.2%	93.3%	94.8%	95.5%
			GOAL	94.0%											
	Station Efficiency	used 3.13)	ACTUAL	76.95%	77.8%	77.7%	77.92%	77.3%	77.8%		77.58%	75.8%	76.4%	76.5%	77.3%
			GOAL	>75%											
E & SS	Fire hydrant availability	%	ACTUAL	99.71%	99.69%	99.65%	99.61%	99.56%	99.53%		96.60%	99.7%	99.6%	99.68%	99.68%
			GOAL	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.70%	99.7%	99.7%		
	Hydrant repairs (restored)	number	ACTUAL	271	214		379	336	525		1,725	355	2,591	5,626	5,626
			GOAL	500	500	500	450	400	350	350	5,250	350	5,250		
	CCL's installed	each	ACTUAL	29	18	16	11	11	1		86	28	129	656	656
			GOAL	40	40	40	40	15	15	10	350	15	350		
	Hydrant Paint Program	number	ACTUAL	89	148	321	238	161	249		1,206	116	1,548	4,227	4,227
			GOAL	275	275	200	230	230	100	100	2,610	100	2,610		

\*Difference between water delivery & customer billings. CCL goals reduced 11/13.

If cumulative output goal %'s are = each month, actual %'s should be: July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

CROSS CONNECTION IDENTIFICATION & REPAIR PROGRAM															
Service Level Measure	Unit	Regulatory or Internal Goals	COLLECTOR SUPPORT & PLUMBING REPAIR PROGRAM							YTD or Avg.	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Blocks Screened	#	-----	51	27	37	1	15	25		156	130.00%	10	180	239	235
		20	20	20	20	20	20	20		120	26	20	240	240	
Blocks w/ dry weather flow	#	-----	35	19	27	1	10	15		107	118.89%	1	101	151	141
		15	15	15	15	15	15	15		90	18	15	2101	180	
Customer Notifications	#	-----	366	349	264	390	281	378		2,028	338	359	3,600	4,147	4,486
		300										300	1320	3,600	
Properties with dye tests completed	#	275	238	230	227	229	202	243		1,369	109.52%	221	1,099	2,626	2,906
		208.33	208.33	208.33	208.33	208.33	208.33	208.33		1,250	228	275	3300	3,300	
Cross Connections Identified	#	-----	5	4	5	1	5	3		23	23.96%	2	25	49	63
		Goal	8	8	8	8	8	8	8	96	4	8	96	96.00	
C. Conn. % of Dye Tests	#	-----	2.10%	1.74%	2.20%	0.44%				1.68%	-----	0.90%	1.89%	1.87%	2.17%
# Abated/ # Identified	%	----								95.65%	-----	200%	108%	110.2%	98.41%
Cross Connections Abated	#	-----	4	1	5	4	1	7		22		4	27	51	62
										0	4	9	108	108	
Average # of days to abate	Days		28.0	6.0	20.6	15.25	32.0	35.7		22.9		23.3	28.0	27.59	22.10
		<120	<120	<120	<120	<120	<120	<120		<120		70	70	70	
Repair	Total \$	-----	\$14,582	\$19,100	\$74,682	\$26,806	\$29,172	\$48,042		\$212,384		\$31,382	\$183,284	\$472,027	\$303,240
											\$35,397	\$69,000	\$828,000	\$828,000	
Costs	Avg \$/ repair	-----	\$3,646	\$19,100	\$14,936.44	\$6,702	\$3,404	\$4,771		\$9,654		\$7,846	\$6,788	\$7,627	\$4,891
											Act vs GI	\$7,667			

Goal data next to shaded areas. Cross connections abated may have been identified in the prior fiscal year or prior months. The EPA requires that all cross connections be abated within 120 days of discovery. Jan., Mar. & Apr. data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

CUSTOMER SERVICE UNIT														
									Year to	% of	FY '14	FY '14	FY '14	FY '13
		OPERATIONS							Date	Total	Current	Year	Year End	Year End
Function	Service Level Measure	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	or Average	or Avg.	Month	to Date	Actual	Actual
Within Customer Service	Charity Applications	1	14	1	0	1	0		17	0.16%	8	112	124	46
	Vacancy Applications	0	0	0	0	0	1		1	0.01%	0	0	0	0
	P - Repair permits	1	1	3	2	1	0		8	0.08%	0	8	15	31
	S - Ferrule Permits	327	276	268	309	305	407		1,892	18.32%	248	1,651	3,124	2,981
	Cancelled permits	80	38	33	34	50	62		297	2.88%	91	340	743	559
	Reinspections	146	501	191	244	352	259		1,693	16.39%	252	1,353	2,968	3,028
	SATISFIED COMPLAINTS	634	708	852	862	883	890		4,829	46.75%	806	4,528	9,332	9,471
	Non-Compliance	78	63	73	141	224	187		766	7.42%	111	545	1,476	1,213
	Hold (Delayed Action)	30	100	63	56	59	147		455	4.40%	135	606	1,025	879
	To Claims Adjuster	2	1	2	0	1	0		6	0.06%	1	8	17	32
	Special (Various)	45	43	56	83	66	73		366	3.54%	69	425	728	1,182
	TOTAL #	1,344	1,745	1,542	1,731	1,942	2,026		10,330	1,722	1,721	9,576	19,552	19,422
	Refer To Other PWD Unit	342	324	364	421	327	396		2,174	362	283	2,084	4,028	6,267
	Referred To Other Dept.	24	21	42	60	27	56		230	38	91	285	517	663
C.S. Notice of Defect	Customer Service NOD	102	85	95	135	118	2		537	90	149	755	1,612	1,905
	Private Water/Sew NOD	<u>18</u>	<u>20</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>130</u>		<u>168</u>	28	<u>30</u>	<u>38</u>	<u>166</u>	<u>212</u>
	CSS Subtotal	120	105	95	135	135	0		705	118	179	793	1,778	2,117
	Erroneous NOD	0	0	0	0	0	0		0	0	0	2	11	0
	Erroneous PW/Sew. NOD	0	0	0	0	0	0		0	0	0	0	0	4
	CSS Subtotal	0	0	0	0	0	0		0	-	0	2	11	4
Other PWD	ESS NOD	72	62	28	65	87	79		393	66	76	426	1,037	865
	Distribution NOD	22	29	35	23	40	50		199	33	77	302	528	496
	Leak Det. NOD	3	7	4	8	7	12		41	7	9	48	108	119
	Vacant B Pipe Crew NOD	4	<u>12</u>	<u>8</u>	<u>16</u>	<u>14</u>	<u>24</u>		<u>78</u>	13	<u>8</u>	<u>85</u>	<u>335</u>	<u>284</u>
	Subtotal Dist. NOD	101	110	75	112	148	165		711	119	170	861	2,008	1,764
NOD's Dist.	ESS Erroneous NOD	0	0	0	0	0	0		0	0	0	0	0	0
	Dist. Erroneous NOD	0	0	0	0	0	0		0	0	0	0	1	0
	Leak D. Erroneous NOD	0	0	0	0	0	0		0	0	0	0	0	0
	VBPC Error. NOD	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>		<u>0</u>	0	<u>0</u>	<u>0</u>	<u>1</u>	<u>0</u>
	Subtotal Dist. Err. NOD	0	0	0	0	0	0		0	-	0	0	2	0
NOD's Flow Control	Sewer Maint. NOD	111	103	68	96	69	67		514	86	48	454	982	958
	Camera Crew NOD	<u>13</u>	<u>0</u>	<u>0</u>	<u>2</u>	<u>0</u>	<u>0</u>		<u>15</u>	3	<u>3</u>	<u>16</u>	<u>34</u>	<u>29</u>
	Subttl. Flow Control NOD	124	103	68	98	69	67		529	88	51	470	1,016	987
	Sewer Maint. Err. NOD	0	0	0	0	0	0		0	0	0	0	0	0
	Camera Crew Err. NOD	0	0	0	0	0	0		0	0	0	1	2	0
	Subtl. Flow Cntrl Err NOD	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>		<u>0</u>	-	<u>0</u>	<u>1</u>	<u>2</u>	<u>0</u>
Shut-Off	Shut-Off Crew NOD	<u>105</u>	<u>669</u>	<u>197</u>	<u>0</u>	<u>0</u>	<u>0</u>		<u>971</u>	162	6	28	39	33
Crew	Shut-Off Crew Err. NOD	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>		<u>0</u>	0	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
	Subttl All Non-CS NOD's	330	882	340	210	217	232		2,211	369	227	1,359	3,063	2,784
	Sub All Non-CS Err NOD	0	0	0	0	0	0		0	-	0	3	15	0
	TOTAL ALL ACT. NOD's	<u>450</u>	<u>987</u>	<u>435</u>	<u>345</u>	<u>335</u>	<u>362</u>		<u>2,916</u>	486	<u>406</u>	<u>2,152</u>	<u>4,841</u>	<u>4,901</u>
	TOTAL ALL ERR. NOD's	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>		<u>0</u>	-	<u>0</u>	<u>3</u>	<u>15</u>	<u>4</u>
	Reinspect. of all N.O.D.	146	501	191	244	352			1,434	287	252	1,353	2,968	3,028
	% Reinspected	32.44%	50.76%	43.91%	70.72%	105.07%			49.18%		62.07%	62.87%	61.31%	61.78%

CUSTOMER SERVICE UNIT														
	Service								Year to	% of	FY '14	FY '14	FY '14	FY '13
	Level	OPERATIONS ADMINISTRATION							Date	Total	This	Year	Year End	Year End
Function	Measure	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	or Average	or Avg.	Month	to Date	Actual	Actual
PWD	# of Jobs Contracted	109	23	12	34	41	14		233	39	13	74	224	243
	# of Jobs Cancelled	0	0	0	0	0	0		0	0	0	0	0	10
	# of Jobs Completed	11	11	6	7	0	0		35	6	11	70	224	224
Fund	% Finalized	10.09%	47.83%	50.00%	20.59%	0.00%	0.00%		15.02%	-----	84.62%	94.59%	100.00%	96.14%
	Total \$ Cost	\$27,154	\$25,807	\$21,690	\$19,986	\$0	\$0		\$94,637	\$15,773	\$35,418	\$228,724	\$734,772	\$603,961
Work	Avg Cost/Completed Job	\$2,469	\$2,346	\$3,615	\$2,855	N/A	N/A		\$2,704	Avg. Cost	\$3,220	\$3,267	\$3,280	\$2,696
	All Claims Received	9	19	13	7	1			49	10	7	74	177	152
Claims	Claim Closed No \$ Pmt.	0	0	0	0	0			0	0	4	144	149	33
	Ref. to Risk Mgt.-Action	0	0	0	0	0			0	0	0	0	11	12
	Ref. to Risk Mgt.- Pmt.	2	1	3	5	0			11	2	0	14	33	27
	Ttl. >\$2,000/Claim Cost	\$7,043	\$8,000	\$51,728	\$19,852				\$86,623	\$21,656	\$9,000	\$142,720	\$322,613	\$167,951
	Avg. Cost/Settled Claim	\$3,522	\$8,000	\$17,243	\$3,970				\$7,875	Avg Large	\$9,000	\$10,194	\$9,776	\$6,220
Work	Claims Settled <= \$2K	2	1	6	9	5			23	5	1	14	44	41
	Total Direct PWD Cost	\$1,400	\$85	\$3,100	\$6,060	\$3,200			\$13,845	\$2,769	\$1,450	\$11,855	\$32,553	\$43,127
	Avg. Cost/Settled Claim	\$700	\$85	\$517	\$606	\$640			\$602	Avg Small	\$1,450	\$847	\$740	\$1,052
	Ttl. Claims Paid/Settled	4	2	9	14	5			34	7	2	28	77	68
	Ttl. \$ Claims Pd./Settled	\$8,443	\$8,085	\$54,828	\$25,912				\$100,468	\$24,317	\$10,450	\$154,575	\$355,166	\$211,078
	Avg \$ Claims Pd./Settled	\$2,111	\$4,043	\$6,092	\$1,851				\$2,955	Avg. All	\$5,225	\$5,521	\$4,613	\$3,104
	Open Claims	97	114	118	118	111			112	Avg. Open	50	144	101	126
\$	Emer.Clean/Restore \$	\$17,905	\$13,294	\$6,870	\$2,518	\$4,267			\$44,854	\$8,971	\$8,664	\$66,259	\$266,892	\$500,913
#	Properties Cln/Restored	8	5	3	1	2			19	4	2	13	48	161
\$	Avg \$ Cost per Property	\$2,238	\$2,659	\$2,290	\$2,518	\$2,134			\$2,361	Avg. CL/R	\$4,332	\$5,097	\$5,560	\$3,111
\$	Landscaping Costs								\$0		-----	\$0	\$0	\$10,592

Claims & violations can overlap fiscal years. "S" is new water ferrule installation. "P" is repair of water line. PWD Fund Work includes plumbing & heating repair &/or replacement. Resolved/completed inspections from violation notice outcomes include: problem corrected, repairs success- fully completed or customer shut off. Most claims stem from water &/or sewer breaks. C. S. handles claims = to or < than \$2,000. Claims over \$2,000 are referred to Risk Mgt. for payment. Emergency Cleanup & Restoration is done by approved contractors, prior to PWD Fund work. VBP Unit is Vacant Broken Pipe Unit. N.O.D. is a Notice Of Defect (plumbing code violation). All N.O.D.'s are reinspected, whether issued by C.S.S. or other units. Complaints resolved may originate in other units.

Claims have a 2-year statute of limitations. All claims are paid from PWD funds.



DELINQUENCY & RESTORATION													
Service Level Measure	Goal	July'14	Aug'14	Sep-14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.		FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual
Total Accounts Received		10,232	9,765	10,915	8,902	7,093	1,974		48,881				81,504
Accounts Open		315	723	70	357	19	125		1,609				111
Accounts Completed ( Rows 8..17)		9,917	9,042	10,845	8,545	7074	1849		38,349				81,393
Accounts Cancelled		341	436	531	852	261	76		2,497				2,706
Accounts Shutoffs		3,522	3,071	3,719	2,762	2,244	304		15,622				25,802
Accounts Dug-Up / Shut Off		195	126	99	13	23	11		467				2,541
Accounts Found Off		532	445	487	400	0.0	134		1,864				4,239
Accounts Unable to Shut Off /Plumbing Violations (V1 to V8)		1,322	944	1,217	778	325	117		4,703				10,402
Can't Complete Accounts		547	452	525	560	764	\$174		2,258				3,106
Accounts Restored		2,212	2,359	2,765	2,047	1909	553		9,383				17,538
P1 (Full acct bal collected @ door)		264	209	235	289	220	98		1,315				3,130
P2 (Partial acct bal collected @ door)		847	851	926	724	579	192		4,119				6,489
P3( Customer showed payment receipt @ door)		135	149	341	120	56	37		838				5,440
Payments Collected @ Door													
P1		\$169,672.58	\$106,544.40	\$125,882.02	\$148,008.55	\$106,023.95	\$43,741.32		\$699,872.82				\$1,644,457.59
P2		\$330,665.03	\$325,804.19	\$338,865.09	\$241,428.64	\$243,506.18	\$69,523.06		\$1,549,792.19				\$2,737,330.24
R3 (Restore Pick-Up)		\$79,377.63	\$78,663.84	\$109,524.10	\$76,554.43	\$80,345.75	\$10,664.53		\$435,130.28				\$550,101.51
Total Payments Collected @ Door		\$579,715.24	\$511,012.43	\$574,271.21	\$465,991.62	\$ 429,875.88	\$123,928.91		\$2,684,795.29		\$0.00	\$0.00	\$4,931,889.34

INDUSTRIAL WASTE UNIT															
Function	Service Level Measures	Unit	WATER & WASTEWATER TREATMENT								FY '14 Same Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual	
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Year To Date					
Hazardous Mat'ls. Mgt.	Response to Incidents	# per Month	16	21	16	12	7			72	18 15	63 180	144 180	149	
			16	16	16	16	16	16	16	16					
Defective Lateral Prog.	Samples From Storm Water Sys.	# per Qtr.			26					26		22 80	88 80	86	
					35			35		140					
Hazardous Materials Management	Hazardous Wastes Removed	Lbs per Qtr.			0					0		252 4,000	612 4000.00	1,100	
					3,000			3,000		12,000					
	PCB - PMP Inspections *	# Quart'ly			20				20	0 100					123
					25			25							
Pretreat-ment Program	Industrial Inspections Conducted	# Quart'ly			30					30		32 120	140 120	113	
					35			35		140					
	Pretreat. Samples Collected	# Quart'ly			106				106		95 700	267 700	618		
					175			175						700	
	Permits Issued	# Quart'ly			8				8		4 60	37 60	63		
					10			10						40	
Program	Users in Compliance	%semi annual			11%							85.00% 100.00%	88.00%	76.00%	
					100%					100%					
Surcharge Program	Surcharge Samples	# Quart'ly			221					221		211 \$960 1,441,480 \$5,000,000	815 \$5,394,328	866 \$6,028,200	
					240				240						
	Surcharge Revenue **	\$ Quart'ly			\$1,246,819				\$1,246,819						
					\$1,250,000		\$1,250,000		\$5,000,000						
Fines Assessed		\$			\$2,900					\$2,900		32,400 \$30,000	\$48,600	\$28,800	
		Estimate			\$5,000					\$10,000					

Goal/estimate data next to dark shaded areas. Most goals revised 11/13.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

\*\* Laundromat charges are not included in IWU totals, since they are directly surcharged by the WRB.

# METER SHOP

Function	Service Level Measure	OPERATIONS ADMINISTRATION							Year to Date	Actual Sub-totals	% of Goal or Average	FY '14 This Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15							
Installations & Visits, Residential & Commercial	Mtr. & ERT Changes	1,024	1,006	1,288	1,323	1,121	980		6,742	-----	1,124	1,350	8,665	16,218	12,145
		1,325	1,325	1,325	1,325	1,325	1,325	1,325	15,900	% of Ttl.	25.99%	1,225	14,700		
	Meter Installs	361	342	264	296	262	289		1,814	-----	302	295	1,994	3,728	3,899
		325	325	325	325	325	325	325	3,900	% of Ttl.	6.99%	325	3,900		
	Found Complete	498	479	404	356	300	397		2,434	-----	406	176	1,195	3,950	4,730
		10	10	10	10	10	10	10	120	% of Ttl.	9.38%	200	2,400		
Work	Can't Complete	3,133	2,187	2,784	2,518	1,717	2,610		14,949	-----	2,492	3,060	20,843	37,088	15,547
		3,050	3,050	3,050	3,050	3,050	3,050	3,050	36,600	% of Ttl.	57.63%	3,000	36,000		
Permits Received, Investigated & Completed	Orders Complete	5,016	4,014	4,740	4,493	3,400	4,276		25,939	-----	4,323	4,881	32,697	60,984	36,328
		5,000	5,000	5,000	5,000	5,000	5,000	5,000	60,000	-----	43.23%	5,500	66,000		
	New, Adm. D. & D's.	242	225	248	205	175			1,095	-----	219	163	979	1,859	1,927
		150	150	150	150	150	150	150	1,800	-----	60.83%	150	1,800		
	Meters Removed	11	5	2	9	8	4		39	-----	7	17	33	70	90
									0	% of Ttl.	1.30%	10	120		
Maintenance	Inv. & Com.	198	172	139	159	155			823	-----	165	166	1,036	1,793	1,732
	% Invest.								#DIV/0!	-----	72.57%	92%	102%	93%	86%
Testing	% Goal	100%	100%	100%	100%	100%	100%	100%	100%	-----		100%	100%		
	Meter Maint.	21	12	22	14	13	14		96	-----	3.20%	193	1,958	2,140	2,441
Meters		250	250	250	250	250	250	250	3,000	-----	16	500	4,200		
	Meters & ERTs.	1,126	1,142	1,383	1,302	1,261	987		7,201	-----	40.01%	1,645	10,513	18,835	14,847
Shut-Offs, Billing & Meter Investigations		1,500	1,500	1,500	1,500	1,500	1,500	1,500	18,000	7,297	1,200	1,500	16,200		
	Scrapped	105	143	101	44	115	68		576		96	-----	0	1,227	
Shut-Offs, Billing & Meter Investigations	Shut Off (To D&R)	570	29	15	50	14	189		867	-----	72.25%	228	2,176	4,796	2,370
		100	100	100	100	100	100	100	1,200	-----	145	600	7,200		
	Pending Dig-ups	10	3	8	3	1	2		27	-----	9.00%	20	356	755	520
		25	25	25	25	25	25	25	300	-----	5	100	1,200		
	Reported Thefts * *	490	412	341	340	254	279		2,116	-----	37.12%	358	2,592	5,999	4,806
		475	475	475	475	475	475	475	5,700	-----	353	425	5,100		
	WRB + Cust. Req.	1,373	1,204	1,739	1,194	919	1,540		7,969	-----	45.80%	1,939	10,206	17,815	2,469
		1,450	1,450	1,450	1,450	1,450	1,450	1,450	17,400	-----	1,328	1,000	12,000		
	ITRON ***	1,613	1,404	1,143	200	1,198	1,540		7,098	-----	118.30%	906	3,601	9,438	75,646
		500	500	500	500	500	500	500	6,000	15,067	1,183	100	1,200		

Goal data next to shaded areas. Pending dig-ups replaced refer to dig-up. This tracks properties visited by Metering & pending accounts that have to be reviewed, before forwarding as a dig-up. Itron also conducts ERT changes. Most FY '14 goals revised 10/13.

100% due to carryovers &/or backlog.

83%, May - 92%, June - 100%.

**PLUMBING REPAIR PROGRAMS**

Function	Service Level Meas.	Unit or Cost Goal	HELP LOANS & BASEMENT PROTECTION PROGRAM OPERATIONS ADMINISTRATION							Year To Date or Average	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Help Loan Completed & Billed Repairs	Water Repairs	# of jobs	41	32	36	35	53	55		252	42	36 40	118 480	453	435
		\$ cost of jobs	\$172,715	\$99,303	\$127,467	\$119,770	\$188,982	\$180,373		\$888,610	\$148,102	\$111,043	\$369,878	\$1,612,375	\$1,125,563
		Avg. \$3,400								\$3,526	17.54%	\$3,085	\$3,135	\$3,267	\$2,588
		% of Ttl Jobs	41.40%	42.11%	37.89%	42.68%	52.00%	56.70%		45.74%		63.16%	45.04%	48.39%	51.06%
	Sewer Repairs	# of jobs	58	44	59	47	56	38		302	50	21 50	144 600	504	417
		\$ cost of jobs	\$345,278	\$233,917	\$284,554	\$234,519	\$234,282	\$264,427		\$1,596,976	\$266,163	\$88,300	\$507,190	\$2,253,745	\$1,177,706
		Avg. \$4,300								\$5,288	51.09%	\$4,205	\$3,522	\$4,189	\$2,824
		% of Ttl Jobs	58.60%	57.90%	62.11%	57.32%	48.00%	39.17%		54.81%		36.84%	54.96%	51.61%	48.94%
	Total Repairs	# of jobs	99	76	95	82	102	97		551	92	57 90	262 1080	957	852
		\$ cost of jobs	\$517,993	\$333,220	\$412,021	\$354,289	\$455,840	\$502,386		\$2,575,748	\$429,291	\$199,343	\$877,068	\$3,866,120	\$2,303,269
													\$351,000	\$4,212,000	
		Avg. \$3,900								\$4,675	42.78%	\$3,497	\$3,348	\$3,743	\$2,703
Help Loan Admin.	App. Process	# New Loans Initiated	119	118	101	133		93		564	100.71%	89	337	1,176	906
			80	80	80	80	80	80	80	560		80	960		
		# New Loans Completed	99	76	95	82		97		449	90	57	112	652	Category
												0			
	Call Volume	Ttl. customer contacts	542	1,134	1,159	1,164		967		4,966	105.10%	810	3,459	11,451	9,930
			675	675	675	675	675	675	675	4,725	993	675	8100		
	App.	% of Calls								11.36%		10.99%	9.74%	10.27%	9.12%
8" +	Sewer	Connect. Insp.	13	7	0	16		5		41	8	11	25	74	45
Bsmt. Prot. Prog.	# Repr.	Completed	4	4	4	2		2		16	3	3	23	52	6
		Estimate	12	12	12	3	12	12	12	75	21.33%	12	144		
	Costs	Encumbered	\$20,349	\$3,807	\$28,146	\$9,738		\$9,543		\$71,583	\$14,317	\$7,482	\$76,661	\$158,095	\$19,533
		Cost Est.	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$252,000	28.41%	\$36,000	\$432,000		
	Avg.	\$ Cost	\$5,087	\$952	\$7,036	\$3,426		\$4,771		\$4,474	33.15%	\$2,494	\$3,333	\$3,040	\$3,256
	Avg.	Cost Est.	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,360		\$3,000	\$3,000		

Goal data next to shaded areas. Average costs can appear high, as payments were also made for prior fiscal year jobs. Jan. - April data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

BAXTER WATER TREATMENT PLANT																	
Service	Level Measures	Unit		WATER TREATMENT							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual	
Flow Data	Treated Water Delivered	MG/ Mo.	Act.	4,345	4,193	4,027	3,700	3,301	4,080		23,646	43.48%	4,432	25,870	51,474	50,929	
			Gl.	4,619	4,619	4,470	4,619	4,470	4,619	4,619	54,385	3,941	4,868	57,494			
	TWD % of Ttl.	%	Act.	56.95%	57.04%	56.77%	52.74%	53.00%	52.50%		54.83%	----	58.98%	0.00%	57.12%	56.82%	
	Treatment Capacity Utilized	% of 320 MGD	Act.	45.58%	44.07%	43.75%	21.20%	22.70%	23.00%		33.38%	66.77%	46.58%	45.77%	45.89%	45.20%	
Labor Costs	\$ / MG Avg.	\$	Act.	\$40.19	\$43.13	\$44.87	\$49.90	\$83.97	\$45.86		\$51.32	-9.76%	\$69.34	\$51.53	\$50.06	\$51.56	
			Gl.	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87		\$56.87	\$47.39	\$49.39		
Overtime (Cumulative FY to date)	Shift Workers	Goal -	40	N/A							N/A	N/A	51.1%	51.5%	41.1%	60.2%	
	Non-Shift Work	% of	11	N/A	Data not Available at this time.							N/A	N/A	11.0%	11.0%	13.0%	5.6%
	Total Overtime	Base	17	N/A								N/A	N/A	19.7%	19.7%	19.1%	13.0%
Chemical Costs	\$ / MG Avg.	\$	Act.	\$261.32	\$232.99	\$211.50	\$157.32	\$184.03	\$154.37		\$200.26	109.24%	\$196.47	\$256.40	\$219.65	\$164.37	
			Gl.	\$192.29	\$252.49	\$182.69	\$172.51	\$222.36	\$161.53	\$133.23	\$183.32		\$154.58	\$175.43			
Total Organic Carbon	Removal	Ratio	Act.	1.65	1.61	1.70	1.83	1.65	1.70		1.69	140.83%	1.64	1.56	1.56	1.34	
	Regulatory	Goal	Gl.	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20		>1.20	>1.20	\$1.20		
TTHM Level	Regulatory Gl.	<80 ppb	Act.	51.30	39.83		33.26	35.55	21.42		36.27	-54.66%	15.13	41.39	33.12	36.39	
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	60.40	43.86		26.48	33.53	35.40		39.93	66.56%	28.65	50.28	45.98	58.00	
Water Quality	Turbidity	NTU	<.10	0.05	0.06	0.05	0.049	0.05	0.04		0.05	-49.83%	0.06	0.05	0.05	0.06	

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

May - 92%, June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

QUEEN LANE WATER TREATMENT PLANT																
Service	Level Measures	Unit		WATER TREATMENT							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year To Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Flow Data	Treated Water Delivered	MG/ Mo.	Act.	1,891	1,798	1,725	1,912	2,023	1,673		11,022	42.61%	1,723	10,693	22,471	22,684
			Gl.	2,170	2,245	2,054	2,160	2,054	2,284	2,201	25,867	1,837	2,130	25,155		
	TWD % of Ttl.	%	Act.	24.79%	24.46%	24.32%	27.25%	25.00%	26.20%		25.34%	-----	22.93%	0.00%	24.85%	25.31%
	Treatment Capacity Utilized	% of 140 MGD	Act.	47.00%	44.75%	44.31%	48.50%	51.90%	41.50%		46.33%	90.39%	42.88%	45.20%	47.76%	47.94%
			Gl.	55%	52%	49%	50%	49%	53%	51%	51.25%		52%	52%		
Labor Costs	\$ / MG Avg.	\$	Act.	\$99.21	\$106.95	\$104.87	\$101.93	\$150.11	\$118.99		\$113.68	9.52%	\$174.10	\$120.74	\$114.54	\$113.97
			Gl.	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80		\$103.80	\$103.80	
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A							N/A	#VALUE!	30.6%	30.6%	32.8%	24.4%
			11	N/A	Data not Available at this time.						N/A	#VALUE!	17.0%	17.0%	16.9%	11.9%
			17	N/A							N/A	#VALUE!	20.2%	20.2%	20.3%	13.7%
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$155.53	\$177.19	\$156.51	\$196.21	\$194.04	\$143.32		\$170.47	-12.56%	\$177.26	\$208.15	\$194.26	\$207.13
			Gl.	\$213.49	\$256.00	\$236.97	\$210.23	\$178.05	\$130.92	\$141.26	\$194.95		\$170.38	\$188.92		
Total Organic Carbon	Removal	Ratio	Act.	1.78	1.97	1.84	1.79	1.86	1.60		1.81	150.56%	1.77	1.65	1.65	1.69
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30		>1.30	\$1.30		
TTHM Level	Regulatory Gl.	<80 ppb	Act.	56.32	45.75		52.02	38.58	24.80		43.49	-45.63%	27.90	48.27	38.07	42.38
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.63	36.07		25.70	26.95	30.71		32.21	-46.31%	41.48	38.78	35.95	43.55
Water Quality	Turbidity	NTU	<.10	0.05	0.05	0.05	0.05	0.05	0.05		0.05	-50.00%	0.05	0.05	0.05	0.04

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

BELMONT WATER TREATMENT PLANT																
Service	Level Measures	Unit		WATER TREATMENT							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Flow	Treated Water Delivered	MG/ Mo.	Act.	1,393	1,360	1,341	1,403	1,297	1,329		8,123	46.50%	1,359	8,220	16,268	16,003
			Gl.	1,643	1,612	1,500	1,395	1,350	1,403	1,488	17,469	1,354	1,308	15,451		
Data	TWD % of Ttl.	%	Act.	18.26%	18.50%	18.91%	20.00%	18.00%			18.73%	-----	18.09%		18.04%	17.87%
	Treatment Capacity Utilized	% of 86 MGD	Act.	54.28%	53.83%	54.84%	54.50%	54.20%	53.60%		54.21%	106.12%	51.46%	54.29%	53.07%	53.36%
			Gl.	54%	51%	49%	50%	49%	53%	51%	51.08%		53%	53%		
Labor Costs	\$ / MG Avg.	\$	Act.	\$146.56	\$151.18	\$151.36	\$151.50	\$242.69	\$159.49		\$167.13	116.53%	\$221.33	\$160.55	\$162.90	\$158.45
			Gl.	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42		\$143.42	\$143.42		
Overtime (Cumulative FY to date)	Shift Workers	Goal - % of Base	40	N/A							N/A	#VALUE!	39.5%	39.5%	45.5%	26.9%
	Non-Shift Work		11	N/A	Data not Available at this time.						N/A	#VALUE!	12.3%	12.3%	12.4%	16.1%
	Total Overtime		17	N/A							N/A	#VALUE!	19.0%	19.0%	20.1%	17.9%
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$128.35	\$109.43	\$210.22	\$225.77	\$220.41	\$218.11		\$185.38	-22.19%	\$191.07	\$236.22	\$229.24	\$175.82
			Gl.	\$213.88	\$241.16	\$288.96	\$284.24	\$260.27	\$257.42	\$203.01	\$238.26		\$257.42	\$238.26		
Total Organic Carbon	Removal	Ratio	Act.	1.67	1.63	1.48	1.48	1.76	1.77		1.63	135.97%	1.83	1.68	1.62	1.54
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30		>1.30	\$1.30		
TTHM Level	Regulatory Gl.	<80 ppb	Act.	64.74	58.43		62.66	45.68	27.48		51.80	-35.25%	29.30	56.84	43.50	36.09
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.44	32.49		30.85	31.48	32.38		33.73	-43.79%	50.79	40.12	36.42	35.31
Water Quality	Turbidity	NTU	<.10	0.05	0.05	0.05	0.050	0.05	0.04		0.05	-51.33%	0.04	0.05	0.04	0.05

Goals are next to shaded areas. TOC goal is a running average over the past 12 months

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion

ALL WATER TREATMENT PLANTS																
	Level Measures	Unit	WATER TREATMENT								YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Phila. drinking water meets or exceeds all Fed. & State standards 100% of the time.		%	Act										100%	100%	100%	100%
				100%	100%	100%	100%	100%	100%	100%	100%					
				100%	100%	100%	100%	100%	100%	100%	100%					
Flow Data	Treated Water Delivered	MG/ Mo.	Act	7,629	7,351	7,093	7,016	6,620	7,082		42,791	43.70%	7,514	44,783	90,213	89,881
			GI	8,631	8,476	8,024	8,174	7,874	8,306	8,308	97,920	7,132	8,306	98,100		
	Treatment Capacity Utilized	% of 546	Act	47.32%	47.32%	47.32%	33.44%				47.71%	93.09%	46.40%	46.80%	47.50%	47.14%
			MGD	53.00%	52.00%	51.00%	50.00%	50.00%	51.00%	57.00%	51.25%		50.99%	50.99%		
Labor Costs	\$ / MG Average	\$	Act	\$72.08	\$76.51	\$77.03	\$71.50	\$109.28	\$70.53		\$79.49	-21.58%	\$120.14	\$86.45	\$84.36	\$85.10
			GI	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$76.98	\$76.98		
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work. Total Overtime	Goal - % of Base	40	N/A							0.00%	-100.00%	44.25%	44.25%	39.66%	48.71%
			11	N/A	Data not Available at this time.						0.00%	0.00%	12.74%	12.74%	13.91%	8.29%
			17	N/A							0.00%	0.00%	19.72%	19.72%	19.57%	14.30%
Chemical Costs	\$ / MG Avg. Treated	\$	Act	\$213.25	\$199.22	\$197.20	\$181.61	\$194.22	\$163.73		\$191.54	93.42%	\$190.69	\$240.85	\$214.65	\$185.55
			GI	\$249.88	\$236.21	\$222.32	\$220.23	\$183.29	\$159.17	\$182.17	\$205.04		\$174.83	\$188.78		
TTHM Level	Regulatory GI.	<80 ppb	Act.	54.70	44.28	0.00	42.70				35.42	-55.72%	New	to	FY	15
HAA5 Level	Regulatory GI.	<60 ppb	Act.	52.60	45.84						49.22	-82.04%				
Total Organic Carbon	Removal	Ratio	Act.	1.69	1.71	1.70	1.70				1.58	131.58%	1.70	1.60	1.59	1.47
	Regulatory	Goal	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20		1.24	1.24		
Water Quality	Turbidity - NTU	<.10	Act	0.05	0.06	0.05	0.05	0.05			0.05	-49.27%	0.05	0.05	0.05	0.05

The categories are capacity-weighted averages, except treated water delivered (totals). Goals are next to shaded areas. Est. 23 MG lost 12/23/13 due to main break.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.



**NORTHEAST WASTEWATER TREATMENT PLANT & BIOGAS COGENERATION FACILITY**

Function	Service Level Measures	Unit of Measurement		Goal		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	200*	166	154	147	138	147	158		151.61	174	151.83	175.83	155.25
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	95%*	79%	73%	70%	66%	70%	79%		72.83%	87%	73.17%	84.5%	74.7%
Regulatory Effluent Requirements	CBOD5	mg/l	≤	30/25	12	3	4	4	4	6	10		5	6	4	5.4	5.8
	Suspended Solids	mg/l	≤	30	15	3	5	4	3	6	12		5	7	4	7.5	6
	Fecal Coliform	#/100 ml	≤	200	150	25	16	11	10	11	10		14	42	25	27.5	36
	# NPDES Permit Violations																
		number		0	0	0	0	0	0	0	0		0	No Permit 0	Violations 0	in these 0	Periods. 0
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$374,621	\$396,020	\$387,765	\$413,353	\$396,379	\$3,114,191		93.35%	\$387,121	\$2,341,569	\$4,688,030	\$4,579,305
		\$			Goal	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$5,082,328				
Overtime* Fiscal Year to Date.	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A		N/A	64.5%	64.5%	66.1%	45.3%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A		N/A	12.6%	12.6%	12.8%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A	N/A	N/A	N/A		N/A	17.0%	17.0%	17.2%	17.7%
Chlorine Minimization Program		lb/MG		N/A		6.81	7.51	7.37	7.12	6.97	7.04		7.14	24,933	36,082	34,105	28,658
					7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	47,600	47,600		
	HYPO Dosage	lb/Mo.		N/A		34,994	35,800	32,533	30,389	30,701	34,493		33,152	4.63	7.87	6.61	6.08
	Cost per MGD	Dollar / MG		N/A		\$4.89	\$5.39	\$5.29	\$5.12	\$5.01	\$4.42		\$5.02	\$3.33	\$5.65	\$4.92	\$4.37
	TRC - Chlorine Residuals	mg/l	≤	0.50	0.30	0.22	0.19	0.22	0.25	0.29	0.29		0.24	0.24	0.22	0.25	0.23
Sludge Feed to BRC	Dry Tons			N/A		2,464	2,893	2,231	2,036	2,024	2,136		13,784	2,112	12,910	26,479	24,672
	MG			N/A		28.11	27.73	24.37	24.83	24.25	26.80		26.01	24.86	23.31	25.07	24.87
	% Total Solids			N/A	≥2%	2.28	2.50	2.23	2.02	2.07	1.98		2.18	2.39	2.59	2.43	2.23
*Estimate, not goal.																	
Biogas	Net Electrical Power Generated		----	kWh	3,700,998	3,757,703	2,493,962	2,129,237					12,081,900	Facility not	yet in	22,206,967	N/A
	Average Net Electrical Power Generated		----	kWh	-----	-----	-----	-----	-----	-----	-----	-----	3,020,475		operation.	3,172,423.86	N/A
Cogeneration	Biogas Used		----	mmcf	30.55	33.05	34.04	35.19					132.83			222	N/A
	Average Biogas Used		----	mmcf	-----	-----	-----	-----	-----	-----	-----	-----	33.21			32	N/A
Facility	Supplemental Natural Gas Purchased		----	mmcf	17.37	15.59	5.86	0.068					38.89			75	N/A
	Avg. Supple. Natural Gas Purchased		----	mmcf	-----	-----	-----	-----	-----	-----	-----	-----	9.72			11	N/A

WASTEWATER TREATMENT PLANTS - SOUTHEAST																	
Function	Service Level Measures	Unit of Measurement	Goal		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual	
			Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Flow	Avg. Monthly Flow	MGD		N/A	100*	78	73	68	71	75	82		74.39	84	75.33	80.83	77.67
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	89.3%*	69%	65%	61%	63%	67%	73%		66.26%	75%	67.17%	72%	70%
Regulatory Effluent Requirements	CBOD	mg/l	≤	30	9	6	6	7	6	7	7		6	7	7	6.75	7
	Suspended Solids	mg/l	≤	30	9	5	5	5	5	5	6		5	6	5	5.58	7
	Fecal Coliform # NPDES Permit Violations	#/100 ml	≤	200	100	13	14	12	9	8	4		10	11	26	17.92	21
		number		0	0	0	0	0	0	0	0		0	0	0	0	0
Labor Costs	Class 100 Expenditures	\$			Actual	\$207,879	\$219,945	\$214,416	\$225,887	\$241,817	\$1,722,244		\$2,832,188	\$221,210	\$1,319,630	\$2,558,602	\$2,637,365
	Treatment Cost	\$			Goal	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$3,098,988	\$292,242	\$3,506,904		
		dollar / MG				\$86	\$98	\$105	\$103	\$108			\$100				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A		N/A	53.8%	53.8%	50.7%	44.4%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A		N/A	15.5%	15.5%	14.8%	13.8%
	Total Overtime	% of base		N/A	17%	N/A	N/A	N/A	N/A	N/A	N/A		N/A	21.0%	21.0%	20.0%	18.2%
Chlorine Minimization Program	HYPO - Dosage	lb/month			Actual	16,353	12,876	12,595	11,298	11,227	12,008		12,726	13,202	12,380	11,991	12,414
		lb/MG			5.50	6.78	5.72	6.17	5.16	5.01	4.72		5.59	5.08	5.34	4.92	5.38
	Cost per MGD TRC - Chlorine Residuals	Dollar / MG	≤		Actual	\$4.87	\$4.11	\$4.43	\$3.71	\$3.60	\$2.97		\$3.95	\$3.65	\$3.94	\$3.55	\$3.86
	mg/l	0.05		0.20	0.22	0.21	0.22	0.22	0.27	82+	0.23	0.23	0.19	0.19	0.17		

\*Estimate vs. goal.

\*1 Fiscal year to date.

WASTEWATER TREATMENT PLANTS - SOUTHWEST																	
Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	200*	163	152	143	144	154	162		153.10	173	158	176.17	161.50
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	100%*	81%	76%	72%	72%	77%	81%		76.43%	86%	78.75%	88.0%	80.7%
Regulatory Effluent Requirements	CBOD	mg/l	≤	25	9	3	2	3	3	3	4		3	9	2	4.3	4.5
	Suspended Solids	mg/l	≤	30	9	4	4	5	4	5	5		4	12	4	6.08	5
	Fecal Coliform	#/100 ml	≤	200	100	41	39	27	24	16	12		27	32	27	21.2	41
	# NPDES Permit Violations	number		0	0	0	0	0	0	0	0		0	0	0	0	0
Labor Costs	Expenditures	\$		N/A		\$403,737	\$405,096	\$401,200	\$432,726	\$431,510	\$3,293,444		\$5,367,713	\$392,269	\$1,499,621	\$4,621,338	\$4,547,466
		\$		Goal	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$5,452,773					
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A		N/A	32.8%	33.5%	33.8%	35.1%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A		N/A	16.1%	16.5%	15.8%	16.3%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A	N/A	N/A	N/A		N/A	18.3%	18.8%	18.2%	18.8%
Chlorine Minimization Program*2	HYPO - Dosage	lb/month		N/A		39,274	36,883	35,473	34,588	30,701	37,394		35,719	48,732	36,048	41,346	36,620
			Goal	6	6	6	6	6	6	6	6	6					
		lb/MG			6.00	7.80	7.83	8.26	7.73	6.97	7.45		7.67	9.11	7.41	7.69	7.47
	Cost per MGD	Dollar / MG		N/A	\$8.00	\$10.74	\$10.78	\$11.37	\$10.64	\$9.60	\$4.68		\$9.64	\$12.55	\$9.23	\$10.42	\$10.30
	TRC - Chlorine Residuals	mg/l	≤	1	<0.50	0.08	0.08	0.09	0.07	0.10	0.11		0.09	0.22	0.08	0.13	0.09
Sludge Feed to BRC		Dry Tons		N/A		2,423	2,478	2,849	2,826	3,100	2,792		16,468	2,466	10,338	31,936	27,870
			Goal											3,200			
		MG		N/A	33.00	26.78	23.55	27.81	24.83	31.10	28.90		27.16	27.13	23.21	27.95	27.63
		% Total Solids		≥	2%	2.40	2.63	2.52	2.02	2.47	2.36		2.40	2.49	2.82	2.53	2.25

\*1 Fiscal year to date.

\*2 Chlorine usage has been phased out, replaced by Sodium HYPO.

ALL WASTEWATER TREATMENT PLANTS																	
Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	N/A	407.00	378.58	358.28	352.77		402.00		379.73	431.00	385.33	432.83	394.42
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	N/A	77.97%	72.53%	68.64%			N/A		73.04%	82.57%	73.82%	82.92%	76%
Regulatory Effluent Requirements	CBOD*	mg/l	≤	25	10.5	3	3	3			21.0		7.6	11.0	6.8	4.8	5.2
	Suspended Solids	mg/l	≤	30	11.00	4	5	4			24.0		9.3	8.3	4.9	6.4	6.0
	Fecal Coliform	#/100 ml	≤	200	117	26	23	17			24.0		22.5	28.3	26.8	22.2	32.7
	# NPDES Permit Violations	number		0	0	0	0	0			0		0	0	0	0	0.0
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$986,237	\$1,021,060	\$1,003,381					21.67%	\$1,000,600	\$5,932,755	\$11,867,970	\$11,764,136
		\$		N/A	Goal	\$1,157,583	\$1,157,584	\$1,157,585	\$1,157,583	\$1,157,583	\$1,157,583	\$1,157,583	\$13,890,999				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A			N/A		N/A	49.36%	49.36%	49.8%	41.6%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A			N/A		N/A	14.62%	14.62%	14.4%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A			N/A		N/A	18.33%	18.33%	18.2%	18.2%
Chlorine Minimization Program	HYPO Dosage	lb/month		N/A		55,634	49,767	48,076			84,380		59,464	86,867	85,561	87,441	41,072
		lb/MG		N/A	7.5	7.13	7.02	7.26			18.82		10.06	6.27	6.94	6.41	NA
	Cost per MGD	Dollar / MG		N/A	\$6.41	\$6.83	\$6.76	\$7.03			\$11.82		\$8.11	\$6.51	\$6.47	\$6.30	\$6.18
	TRC - Chlorine Residuals	mg/l	≤	1.00	0.23	0.17	0.16	0.18			0.97		0.37	0.23	0.17	0.19	0.16
Sludge Feed to BRC		Dry Tons		N/A	N/A	4,887	5,370	5,080					15,337	4,578	28,192	58,415	52,542
		MG		N/A	60.30	54.89	51.28	0.00					35.39	51.99	48.01	53.01	52.50
		% Total Solids		N/A	2.20	2.34	2.56	0.00					1.63	2.44	2.65	2.48	2.24

\*NE and SW only - SE measures BOD.

\*1 Fiscal year to date.

**SYNAGRO (BIOSOLIDS RECYCLING CENTER)**															
Measures		Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Percent Cake	Northeast	percent	Actual	27.2%	27.0%	27.3%	25.8%	26.0%	27.1%		26.73%	27.9%	29.14%	29.13%	27.81%
			25%	25%	25%	25%	25%	25%	25%	25%	25.00%	30%	30%		
	Southwest	percent	Actual	28.0%	28.3%	28.6%	27.7%	28.2%	28.0%		28.13%	28.0%	30.4%	30.70%	28.72%
			25%	25%	25%	25%	25%	25%	25%	25%	25.00%	30%	30%		
Percent Recovery	Northeast	percent	90%	92.1%	92.8%	89.0%	92.3%	92.8%	92.8%		91.97%	83.9%	86.1%	94.90%	91.01%
	Southwest	percent	90%	92.1%	92.8%	89.0%	92.3%	92.8%	92.8%		91.97%	85.8%	86.1%	94.90%	91.01%
Biosolids Processing	Dry Tons	dry tons	Actual	4,887	5,370	5,080	4,861	4,882	4,952		30,032	4,496	19,117	55,046	52,541
	Processed		5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	66,000	5,000			
Biosolids Utilization	Dry Tons Utilized	dry tons*3	Actual	4,902	5,030	4,563	4,563	4,681	4,572		28,311	4,479	18,997	51,716	52,790
			5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	66,000				

\*\* Biosolids Recycling Center is operated by Synagro, as of 10/11/2008.

\*1 Fiscal year to date.

\*2 Includes all operating costs and is calculated on a yearly basis.

\*3 Includes stockpiled material from previous FY.

WATER REVENUE BUREAU PERFORMANCE SUMMARY														
FISCAL YEAR 2015														
Performance Measure	Unit of Measurement	Projected	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
<b>CUSTOMER METER READING</b>														
Attempted AMR readings (Itron)	number of meters	484,050	486,112	486,283	486,440	486,608	486,802	487,007		486,542	484,741	480,958	484,650	481,315
Actual AMR readings (Itron)	number of meters		447,147	474,962	475,020	474,988	475,141	475,044						
Adjusted AMR Read Success Rate	% of meters read	96.8%	92.0%	97.7%	97.7%	97.6%	97.6%	97.5%		96.68%	97.9%	97.68%	97.97%	97.82%
Itron is penalized if the adjusted AMR meter read success rate is below 99.0%														
<b>Actual Reads</b>														
Reads-all categories	# of meters		447,433	475,250	475,314	475,261	475,438	475,349		2,824,045			8,469	18,215
Number of billed accounts	# of meters		550,374	554,992	547,318	550,000	474,800	608,158		550,671			4.83%	9.51%
Of Bills based on actual reads	% of mtrs read		81.3%	85.6%	86.8%	86.4%	100.1%	78.2%		85%			\$76,068	\$353,086
<b>BILLED WATER CONSUMPTION</b>														
Average Daily Billed Water Consumption*1											MGD	MGD	MGD	MGD
Small Meters (5/8", 3/4")	CCF		2,868,496	2,919,225	2,858,762	2,780,462	2,655,798.0	3,012,570.0		2,849,218.8	70.1	74.3	70.0	72.4
Large Meters (1-inch & larger)	CCF		2,747,652	2,459,579	2,961,867	2,859,319	2,536,968.0	2,480,606.0		2,674,331.8	57.9	63.2	60.9	61.6
Wholesale Export Sales Volume	CCF		188,068	206	156	86,085.0	85,800.0	67,845.0		71,360.0	11.0	10.5	11.0	10.8
Total Water Consumption	CCF		5,804,216	5,379,010	5,820,785	5,725,866.0	5,278,566.0	355,130.0		5,594,910.7	139.1	86.4	141.9	144.8
City Government	CCF		561,117	545,841	709,573	727,710.0	420,037.0	5,916,151.0		1,480,071.5	9.0	9.6	10.4	8.9
<b>PAYMENT PATTERNS*2</b>														
30 Day Pattern	% of accounts... paid by due date	68.28%	69.12%	68.88%	68.49%	70.27%	66.82%	67.58%		68.53%	66.65%	68.65%	67.77%	68.44%
60 Day Pattern	paid 60 days from bill	17.80%	15.93%	14.03%	14.33%	14.86%	13.48%	13.85%		14.41%	N/A	17.23%	15.24%	16.95%
90 Day Pattern	paid 90 days from bill	4.86%	4.22%	4.26%	4.30%	4.06%	3.74%	3.01%		3.93%	N/A	3.77%	3.80%	4.10%
Total	paid within 90 days	90.94%	87.26%	87.84%	87.72%					86.87%	N/A	86.97%	86.81%	89.49%
<b>CUSTOMER SERVICE</b>														
Inbound Telephone Calls										Average				
Calls Offered*3	no. of calls	23,824	35,281	29,617	37,014	28,846	35,715	28,194		194,667	19,522	158,480	310,976	265,421
Response Rate	percent answered	87%	99%	99%	99%	100.23%	100%	99%		99.43%	98.0%	86.1%	98.15%	90.75%
Average Waiting Time	minutes:seconds	05:37	12:51	17:23	18:20	19:15	14:88	3:60				1:52		05:21
<b>Walk-In Customer Service</b>														
Walk-in Customers	# of customers served	8,340	8,237	7,389	8,174	8,076	5,629	6,516		44,021	5,520	59,620	96,146	99,689
Average Waiting Time	minutes:seconds	06:34	14:50	13:49	13:01	12:45	01:58	12:38		10:54	03:19	11:53	15:49	13:23
<b>Correspondence</b>														
Letter Received	# of letters received	561	774	685	1,054	721	643	1,055		4,932	753	6245	9,824	11,203
<b>Low Income Assistance Program</b>														
Total Applications Received	# of applications	2,557	2,940	2,581	3,046	3,463	3,173	3,680		18,883	2777	2695	32,894	32,209
Payment Agreements	% of total applications	21.0%	22.04%	22.32%	16.71%	19.46%	15.04%	14.50%		17.61%	17.90%	18.08%	20.55%	19.51%

\*1 Includes effects of consumption adjustments made to various accounts for billing purposes, and consumption registered at non-billed accounts, fire service accounts, and sewer only accounts

\*2 Refers to bills issued in that month(30 days = percent of customers who paid one month after bill was issued, 60 days = percent of customers who paid two months after bill was issued, etc.)

\*3 Calls Received was renamed to Calls Offered to more accurately reflect that this measure tracks total calls into the telephone system.

# MONTHLY MANAGERS' REPORT



AND



For the period ending  
31-Jan-15

**This report is preliminary, subject to revision & not an official statement of the City of Philadelphia Water Department or Water Revenue Bureau. Published November 30, 2014.**

## PWD Vision

To be America's model 21<sup>st</sup> Century urban water utility – one that fully meets the complex responsibilities and opportunities of our time and our environment.

## Mission

Provide the Greater Philadelphia region with integrated water, wastewater, and stormwater services.

Protect public health by always delivering PWD's customers the highest quality of drinking water at a competitive and affordable cost.

Protect the environment by managing and treating the region's wastewater and stormwater, protecting and advocating for rivers and streams and their watersheds, and protecting sources of drinking water.

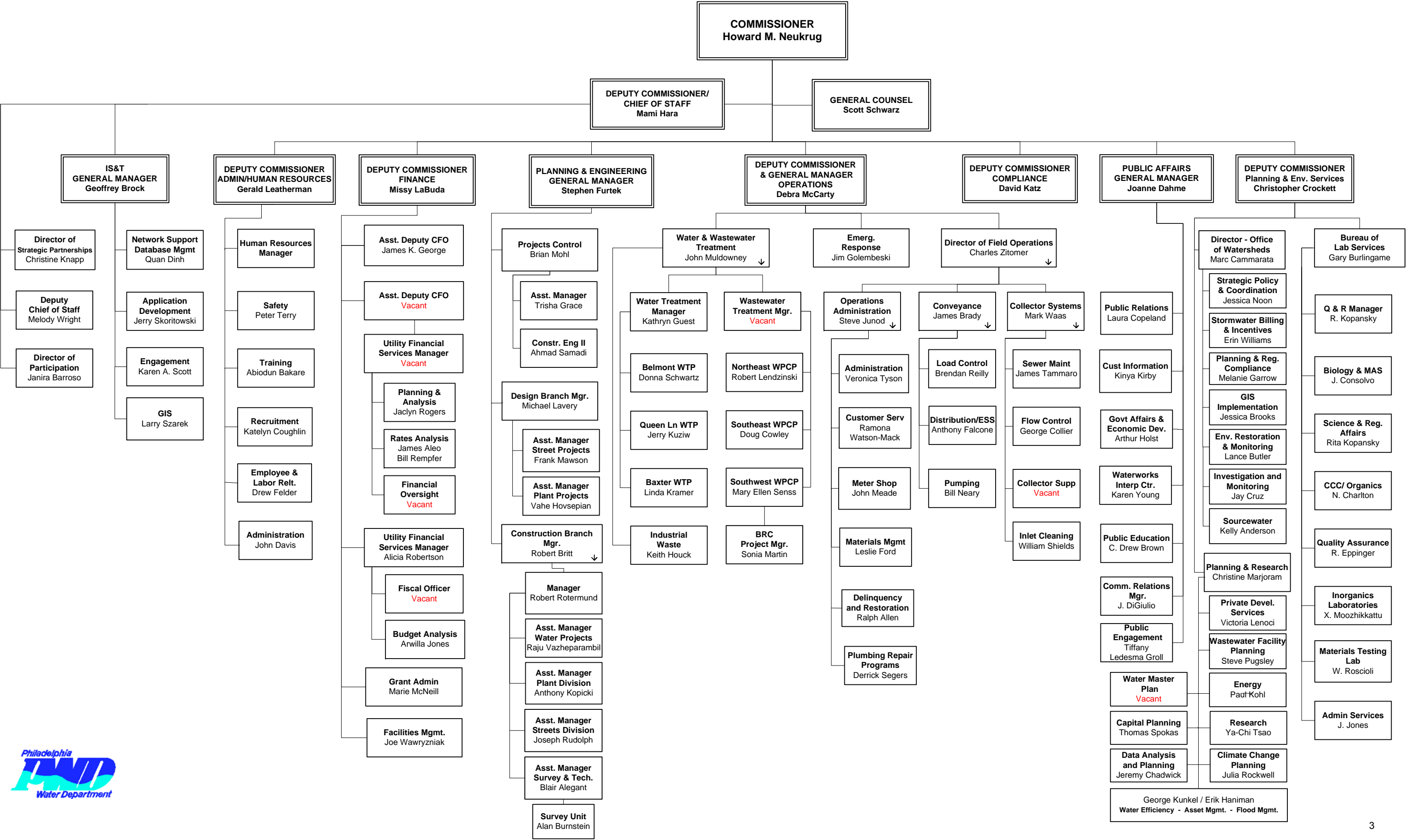
Support the sustainable growth of Philadelphia and its residents, communities, businesses, and industry as well as the financial well-being of the utility.

Continue to be America's most innovative utility with a constant focus on quality, efficiency, customer service, and affordability.



# Philadelphia Water Department

2/18/2015



## **Fiscal Year End 2014 Fact Sheet**

Total # of PWD FT employees – 1,967.

Total active water & wastewater accounts – 473,800.

Total average active residential (non-apartment) accounts – 398,000.

Total wholesale water (2) & wastewater (10) contracts – 12.

Phila. water service area – 134.1 sq. mi. (2013 census) Wholesale water service area – 101.35+ sq. mi. Bucks Co. (& Co. customers) – 92.6 sq. mi. Aqua Pa. - Mont. Co. - Cheltenham Township. - 8.75 sq. mi., (+ portion of Delaware Co.). Ttl. pop. – 1,765,165. Phila. - 1,553,165 (2013 census est.), Bucks Co. (est.) -155,000. Mont. Co. - Cheltenham Township - 36,793. Delaware Co. (portion) 20,207 (est.). Raw water (surface) sources – Delaware Riv. – 58%, Schuylkill Riv. – 42%. (33 River miles & 354 stream miles.)

### **Water Treatment, Storage & Transmission**

Design rated cap. of all 3 water tmt. plants – 546 MGD. DRBC river withdrawal limit - 648 MGD. Max. cap. of all 3 water tmt. plants – 680 MGD. 1801- Water service began (Centre Sq. & Schuylkill pumps). 1815 – Fairmount Waterworks opens, Jonval turbines start 1872 & facility deactivated – 1911. 1903 – Slow sand filtered water tmt. began. 1914- Chlorinated water service started. 1959 – Rapid sand filtration tmt. began.

Total raw & treated water storage design capacity – 1,065.4 MG.

Total in-plant raw water storage design capacity – 460.5 MG.

Subtotal – Treated in-plant & basin/tank design capacity – 604.9 MG.

Total in-plant treated water storage design capacity – 333.9 MG.

Total other basin/tank treated water retention design capacity – 271 MG.

Total raw water pumping capacity - 3 stations – 850 MGD. 6 primary pumping stations – 594 MGD.

Total treated water pumping capacity – 822.8 MGD. 6 booster pumping stations – 228.8 MGD.

### **Water Infrastructure**

Total water system piping miles - 3,176. Total # of valves – 91,957. Main mileage replaced – 23

Total # of hydrants – 25,364. Total # of hydrants with center compression locks – 16,112

1801- Wood pipe/iron connectors. 1819 - Cast iron pipe. Today – Cast, ductile iron, steel, concrete pipes.

### **Wastewater Treatment & Infrastructure**

Total wastewater service area – Phila. – 134.1 sq. mi., Suburban area – 230 sq. mi.

Total pop. – 2,303,165. Phila. 1,553,165 (2013 census est.) & Suburban counties, 750,000. (Census + est.)

By 1899, approx. 800 miles of sanitary & storm sewers were in service. 1912 – Limited scale primary wastewater treatment began (Pennypack). 1923 – Large scale (NE) primary ww. treatment started. 1970's-80's – All plants upgraded to secondary treatment. Design rated capacity of all 3 wastewater treatment plants – 522 MGD. Maximum capacity of all 3 wastewater treatment plants – 1,044 MGD

Total collector system piping miles – 3,716.

Sanitary sewer miles – 762.

Stormwater conduit (sewer) miles – 737.

# of wastewater pumping stations – 16

# of manholes – 94,116. # of stormwater inlets – 72,679. # of intercepting chambers – 199.

# CSO chambers – 174.

Sewers reconstructed & lined – 6.6 miles.

Force mains, inlet & vent pipe miles -- 362.

Combined sewer miles – 1,855.

# of stormwater pumping stations - 3.

# of intercepting chambers – 199.

# CSO Flood relief chambers – 25.

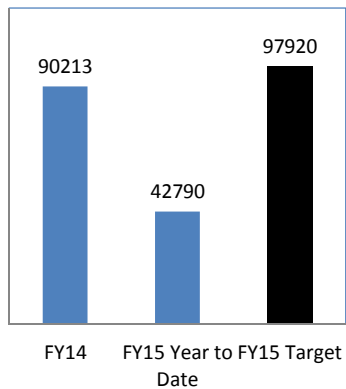
### **PBS/Synagro – (Former Biosolids Recycling Center)**

Ocean biosolids disposal ended - 1980. Centralized PWD dewatering facility completed - 1989.

Dewatering design rated capacity – 185 dry tons/day. Synagro contract operation of dewatering facility - 2008. Synagro construction of new drying & pelletizing operation completed - Jan. 2012. Pelletization facility design rated capacity – 220 dry tons/day. Drying facility operational - Feb. 2012, producing Class A pellets. Class B biosolids production ended Feb. 2012 (including multi-state strip mine reclamation, landfill/agriculture application programs). 58,044 dry tons utilized in FY 2013.

### Water Department Quarterly Managers Report Metrics

**Millions of Gallons of Treated Water**



Performance Measure	FY14 Q2	FY15 Q2	Change	FY14	FY15 Year to Date	FY15 Target	On Track to Meet Target	Comments / Explanation
Millions of Gallons of Treated Water	21,745	20,718	-4.7%	90,213	42,790	97,920	no	Output meets customer demand & maintains appropriate system-wide water pressure.
Percent of Time Philadelphia's Drinking Water Met or Surpassed State & Federal Standards	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	yes	
Miles of Pipeline Surveyed for Leakage	189	176	-6.9%	775	397	1,130	no	Leak Detection Unit is short one daytime crew & the referral workload due to water main breaks is higher than usual.
Water Main Breaks Repaired	236	213	-9.7%	969	333	905	yes	
Average Time to Repair a Water Main Break upon Crew Arrival at Site (Hours)	7	6.3	-10.0%	6.175	6.5	< 8.0	yes	
Percent of Hydrants Available	99.7%	99.6%	-0.1%	99.7%	99.6%	99.7%	yes	
Number of Storm Drains Cleaned	24,709	26,328	6.6%	94,653	53,739	111,444	yes	
Acres of Watershed Plans Approved	40	35	-12.5%	385	263	240	yes	
Resultant Watershed Stormwater Flow Reduction (Million Gallons)	39	33	-15.4%	367	250	228	yes	

## **Monthly Managers Report Index**

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Personnel Monthly Update	pg 21
Energy Use	pg 27
Service Level Goals for July 2014	pg 32

## **Budget Update**

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Contract and Amendment Conformance Status Report	Pg 14

**Div 2806 Human Resources and Administration**  
as of Jan 31st, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	47,000.00	29,938.81	0.00	29,938.81	17,061.19
	0101	PERM FULL TIME-CIVILIAN 0101	1,547,791.00	837,896.47	0.00	837,896.47	709,894.53
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	39,083.27	0.00	39,083.27	(39,083.27)
	0121	TEMPORARY/SEASONAL 0121	3,000.00	0.00	0.00	0.00	3,000.00
	0161	OVERTIME-CIVILIAN 0161	42,000.00	24,481.43	0.00	24,481.43	17,518.57
<b>01 PERSONAL SERVICES</b>			<b>1,639,791.00</b>	<b>931,399.98</b>	<b>0.00</b>	<b>931,399.98</b>	<b>708,391.02</b>
02	0201	CLEANING AND LAUNDERING 0201	0.00	498.90	0.00	498.90	(498.90)
	0202	JANITORIAL SERVICES 0202	0.00	269.01	648.00	917.01	(917.01)
	0210	POSTAGE 0210	120,000.00	20,012.07	0.00	20,012.07	99,987.93
	0211	TRANSPORTATION 0211	35,100.00	499.39	0.00	499.39	34,600.61
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	10,500.00	0.00	0.00	0.00	10,500.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	2,000.00	250.00	0.00	250.00	1,750.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	2,147,000.00	277,774.83	1,005,615.17	1,283,390.00	863,610.00
	0255	DUES 0255	6,100.00	375.00	0.00	375.00	5,725.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	53,200.00	3,082.00	0.00	3,082.00	50,118.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	528,000.00	113,879.50	143,137.50	257,017.00	270,983.00
	0285	RENTS 0285	110,000.00	19,071.48	54,984.28	74,055.76	35,944.24
<b>02 PURCHASE OF SERVICES</b>			<b>3,011,900.00</b>	<b>435,712.18</b>	<b>1,204,384.95</b>	<b>1,640,097.13</b>	<b>1,371,802.87</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,800.00	1,132.12	0.00	1,132.12	8,667.88
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	35,700.00	10,866.15	11,408.07	22,274.22	13,425.78
	0310	ELECTRICAL AND COMMUNICATION 0310	2,500.00	800.46	104.54	905.00	1,595.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	1,215.00	285.00	1,500.00	(1,500.00)
	0312	FIRE FIGHTING AND SAFETY 0312	500.00	1,668.71	0.00	1,668.71	(1,168.71)
	0317	HOSPITAL AND LABORATORY 0317	35,700.00	142.56	13,292.00	13,434.56	22,265.44
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	100.00	1,950.09	176.28	2,126.37	(2,026.37)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	132,500.00	11,061.84	0.00	11,061.84	121,438.16
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	200,000.00	2,204.10	17,795.90	20,000.00	180,000.00
	0325	PRINTING 0325	40,000.00	744.00	0.00	744.00	39,256.00
	0326	RECREATIONAL AND EDUCATIONAL 0326	0.00	462.00	0.00	462.00	(462.00)
<b>03 MATERIALS AND SUPPLIES</b>			<b>456,800.00</b>	<b>32,247.03</b>	<b>43,061.79</b>	<b>75,308.82</b>	<b>381,491.18</b>
04	0411	GENERAL EQUIPMENT AND MACHINERY 0411	2,600.00	0.00	0.00	0.00	2,600.00
	0417	HOSPITAL AND LABORATORY 0417	1,500.00	33,266.36	12,780.00	46,046.36	(44,546.36)
	0420	OFFICE EQUIPMENT 0420	0.00	2,067.67	0.00	2,067.67	(2,067.67)
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	15,000.00	0.00	0.00	0.00	15,000.00
	0430	FURNITURE AND FURNISHINGS 0430	353,000.00	0.00	29,957.91	29,957.91	323,042.09
<b>04 EQUIPMENT</b>			<b>372,100.00</b>	<b>35,334.03</b>	<b>42,737.91</b>	<b>78,071.94</b>	<b>294,028.06</b>
05	0504	MERITORIOUS AWARDS 0504	100,000.00	0.00	0.00	0.00	100,000.00
<b>05 CONTRIBUTIONS, INDEMNITIES, REFDS, TAXES</b>			<b>100,000.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>100,000.00</b>
<b>Div 2806 HUMAN RESOURCES</b>			<b>5,580,591.00</b>	<b>1,434,693.22</b>	<b>1,290,184.65</b>	<b>2,724,877.87</b>	<b>2,855,713.13</b>

**Div 2807 Finance**  
as of Jan 31st, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	243,000.00	110,200.44	0.00	110,200.44	132,799.56
	0101	PERM FULL TIME-CIVILIAN 0101	8,407,673.00	4,330,250.83	0.00	4,330,250.83	4,077,422.17
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	347,874.14	0.00	347,874.14	(347,874.14)
	0121	TEMPORARY/SEASONAL 0121	80,000.00	52,215.62	0.00	52,215.62	27,784.38
	0161	OVERTIME-CIVILIAN 0161	719,500.00	403,630.90	0.00	403,630.90	315,869.10
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	5,000.00	0.00	0.00	0.00	5,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	33,000.00	18,597.01	0.00	18,597.01	14,402.99
	0181	SHIFT 0181	18,000.00	8,359.74	0.00	8,359.74	9,640.26
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	2,984.99	0.00	2,984.99	(2,984.99)
		<b>01 PERSONAL SERVICES</b>	<b>9,506,173.00</b>	<b>5,274,113.67</b>	<b>0.00</b>	<b>5,274,113.67</b>	<b>4,232,059.33</b>
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	1,373.90	350.00	1,723.90	1,276.10
	0202	JANITORIAL SERVICES 0202	1,500.00	0.00	0.00	0.00	1,500.00
	0209	TELEPHONE 0209	0.00	26.10	0.00	26.10	(26.10)
	0211	TRANSPORTATION 0211	31,000.00	18,906.79	0.00	18,906.79	12,093.21
	0213	EMPLOYEE RELOCATION EXPENSES 0213	0.00	7,200.00	0.00	7,200.00	(7,200.00)
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	5,000.00	881.00	0.00	881.00	4,119.00
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,500.00	0.00	0.00	0.00	1,500.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	16,585,000.00	8,296,720.58	4,318,245.29	12,614,965.87	3,970,034.13
	0252	ACCOUNTING AND AUDITING SERVICES 0252	0.00	6,517.44	0.00	6,517.44	(6,517.44)
	0253	LEGAL SERVICES 0253	480,000.00	0.00	280,000.00	280,000.00	200,000.00
	0255	DUES 0255	111,000.00	93,600.27	0.00	93,600.27	17,399.73
	0256	SEMINAR AND TRAINING SESSIONS 0256	110,000.00	43,867.92	0.00	43,867.92	66,132.08
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	400,000.00	119,821.79	119,520.21	239,342.00	160,658.00
	0258	COURT REPORTERS 0258	60,000.00	0.00	0.00	0.00	60,000.00
	0259	ARBITRATION FEES 0259	500,000.00	221,825.60	0.00	221,825.60	278,174.40
	0260	REPAIR AND MAINTENANCE CHARGES 0260	2,583,600.00	1,453,778.33	632,000.20	2,085,778.53	497,821.47
	0264	ABATEMENT OF OTHER NUISANCES 0264	0.00	4,143.40	77,856.60	82,000.00	(82,000.00)
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	103.40	0.00	103.40	(103.40)
	0280	INSURANCE AND OFFICIAL BONDS 0280	30,000.00	104,185.68	0.00	104,185.68	(74,185.68)
	0285	RENTS 0285	5,000.00	9,715.08	16,866.42	26,581.50	(21,581.50)
	0295	PURCHASE SERVICES-IMPREST ADVANCES 0295	0.00	2,105.81	5,894.19	8,000.00	(8,000.00)
		<b>02 PURCHASE OF SERVICES</b>	<b>20,906,600.00</b>	<b>10,384,773.09</b>	<b>5,450,732.91</b>	<b>15,835,506.00</b>	<b>5,071,094.00</b>
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	2,941.21	0.00	2,941.21	(2,941.21)
	0301	AGRICULTURAL AND BOTANICAL 0301	1,000.00	0.00	0.00	0.00	1,000.00
	0304	BOOKS AND OTHER PUBLICATIONS 0304	7,200.00	7,599.90	265.38	7,865.28	(665.28)
	0305	BUILDING AND CONSTRUCTION 0305	403,500.00	67,795.41	68,745.06	136,540.47	266,959.53
	0307	CHEMICALS AND GASES 0307	5,000.00	1,980.00	501.00	2,481.00	2,519.00
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	21,500.00	3,601.75	12,300.55	15,902.30	5,597.70
	0310	ELECTRICAL AND COMMUNICATION 0310	78,800.00	64,567.52	65,056.45	129,623.97	(50,823.97)
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	27,500.00	6,593.95	252.61	6,846.56	20,653.44
	0312	FIRE FIGHTING AND SAFETY 0312	8,000.00	0.00	7,000.00	7,000.00	1,000.00
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	0.00	4,400.00	4,400.00	5,600.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	62,000.00	6,669.59	4,000.68	10,670.27	51,329.73
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	10,000.00	1,122.87	0.00	1,122.87	8,877.13
	0320	OFFICE MATERIALS AND SUPPLIES 0320	57,400.00	24,817.47	25,932.53	50,750.00	6,650.00
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	25,000.00	0.00	5,777.19	5,777.19	19,222.81
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	100,750.00	14,306.10	59,762.45	74,068.55	26,681.45
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	67,000.00	10,492.92	1,507.08	12,000.00	55,000.00
	0325	PRINTING 0325	310,300.00	920.00	0.00	920.00	309,380.00
		<b>03 MATERIALS AND SUPPLIES</b>	<b>1,194,950.00</b>	<b>213,408.69</b>	<b>255,500.98</b>	<b>468,909.67</b>	<b>726,040.33</b>
04	0411	GENERAL EQUIPMENT AND MACHINERY 0411	8,000.00	1,101.50	2,500.00	3,601.50	4,398.50
	0418	JANITORIAL AND LAUNDRY 0418	5,000.00	0.00	0.00	0.00	5,000.00
	0420	OFFICE EQUIPMENT 0420	9,500.00	5,651.50	0.00	5,651.50	3,848.50
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	33,000.00	6,096.64	24,548.36	30,645.00	2,355.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	300.00	0.00	0.00	0.00	300.00
	0430	FURNITURE AND FURNISHINGS 0430	3,000.00	5,080.00	0.00	5,080.00	(2,080.00)
		<b>04 EQUIPMENT</b>	<b>58,800.00</b>	<b>17,929.64</b>	<b>27,048.36</b>	<b>44,978.00</b>	<b>13,822.00</b>
08	0801	PAYMENTS TO GENERAL FUND 0801	14,000,000.00	0.00	0.00	0.00	14,000,000.00
	0804	PAYMENTS TO CAPITAL PROJECTS FUND 0804	20,697,000.00	0.00	0.00	0.00	20,697,000.00
	0811	PAYMENTS TO WATER RESIDUAL FUND 0811	28,363,000.00	0.00	0.00	0.00	28,363,000.00
	0813	PAYMENTS TO WATER RATE STAB 0813	3,905,000.00	0.00	0.00	0.00	3,905,000.00
		<b>08 PAYMENTS TO OTHER FUNDS</b>	<b>66,965,000.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>66,965,000.00</b>
		<b>Div 2807 FINANCE</b>	<b>98,631,523.00</b>	<b>15,890,225.09</b>	<b>5,733,282.25</b>	<b>21,623,507.34</b>	<b>77,008,015.66</b>

**Div 2808 Engineering**  
as of Jan 31st, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	35,000.00	61.84	0.00	61.84	34,938.16
	0101	PERM FULL TIME-CIVILIAN 0101	1,058,738.00	561,974.42	0.00	561,974.42	496,763.58
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	35,415.20	0.00	35,415.20	(35,415.20)
	0121	TEMPORARY/SEASONAL 0121	125,000.00	46,522.22	0.00	46,522.22	78,477.78
	0161	OVERTIME-CIVILIAN 0161	13,000.00	869.10	0.00	869.10	12,130.90
		<b>01 PERSONAL SERVICES</b>	<b>1,231,738.00</b>	<b>644,842.78</b>	<b>0.00</b>	<b>644,842.78</b>	<b>586,895.22</b>
02	0201	CLEANING AND LAUNDERING 0201	1,400.00	175.00	70.00	245.00	1,155.00
	0211	TRANSPORTATION 0211	18,500.00	16,577.33	0.00	16,577.33	1,922.67
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	74,500.00	24,859.33	0.00	24,859.33	49,640.67
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	300,000.00	114,591.56	0.00	114,591.56	185,408.44
	0255	DUES 0255	5,000.00	5,108.00	0.00	5,108.00	(108.00)
	0256	SEMINAR AND TRAINING SESSIONS 0256	21,000.00	4,020.00	0.00	4,020.00	16,980.00
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	50,000.00	0.00	0.00	0.00	50,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	22,500.00	10,412.08	4,321.00	14,733.08	7,766.92
		<b>02 PURCHASE OF SERVICES</b>	<b>492,900.00</b>	<b>175,743.30</b>	<b>4,391.00</b>	<b>180,134.30</b>	<b>312,765.70</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	13,000.00	1,570.45	0.00	1,570.45	11,429.55
	0305	BUILDING AND CONSTRUCTION 0305	500.00	1,751.53	0.00	1,751.53	(1,251.53)
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	0.00	459.18	0.00	459.18	(459.18)
	0310	ELECTRICAL AND COMMUNICATION 0310	500.00	0.00	0.00	0.00	500.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	672.00	0.00	672.00	(672.00)
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	500.00	447.88	0.00	447.88	52.12
	0317	HOSPITAL AND LABORATORY 0317	0.00	0.00	123.96	123.96	(123.96)
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	0.00	281.75	252.00	533.75	(533.75)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	21,000.00	1,340.63	8,588.62	9,929.25	11,070.75
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	500.00	0.00	0.00	0.00	500.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	44,000.00	1,055.41	0.00	1,055.41	42,944.59
	0325	PRINTING 0325	118,000.00	27,760.53	37,843.00	65,603.53	52,396.47
		<b>03 MATERIALS AND SUPPLIES</b>	<b>198,000.00</b>	<b>35,339.36</b>	<b>46,807.58</b>	<b>82,146.94</b>	<b>115,853.06</b>
04	0420	OFFICE EQUIPMENT 0420	0.00	0.00	11,082.88	11,082.88	(11,082.88)
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	34,000.00	0.00	3,704.97	3,704.97	30,295.03
	0430	FURNITURE AND FURNISHINGS 0430	25,000.00	0.00	0.00	0.00	25,000.00
		<b>04 EQUIPMENT</b>	<b>59,000.00</b>	<b>0.00</b>	<b>14,787.85</b>	<b>14,787.85</b>	<b>44,212.15</b>
		<b>Div 2808 PLANNING &amp; ENGINEERING</b>	<b>1,981,638.00</b>	<b>855,925.44</b>	<b>65,986.43</b>	<b>921,911.87</b>	<b>1,059,726.13</b>



**Div 2809 Operations**  
as of Jan 31st, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	731,500.00	264,002.13	0.00	264,002.13	467,497.87
	0101	PERM FULL TIME-CIVILIAN 0101	57,825,693.00	30,379,363.86	0.00	30,379,363.86	27,446,329.14
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	438,547.80	0.00	438,547.80	(438,547.80)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	3,484,522.43	0.00	3,484,522.43	(3,484,522.43)
	0111	PERM PART TIME 0111	0.00	1,954.80	0.00	1,954.80	(1,954.80)
	0121	TEMPORARY/SEASONAL 0121	377,000.00	174,177.44	0.00	174,177.44	202,822.56
	0141	SCHOOL CROSSING GUARDS 0141	0.00	(300.00)	0.00	(300.00)	300.00
	0151	REG 32-RATE 1 0151	0.00	401.61	0.00	401.61	(401.61)
	0161	OVERTIME-CIVILIAN 0161	11,719,600.00	6,772,984.07	0.00	6,772,984.07	4,946,615.93
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	17,800.00	13,940.33	0.00	13,940.33	3,859.67
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	456,100.00	228,393.88	0.00	228,393.88	227,706.12
	0181	SHIFT 0181	229,500.00	115,420.76	0.00	115,420.76	114,079.24
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	96,778.37	0.00	96,778.37	(96,778.37)
		<b>01 PERSONAL SERVICES</b>	<b>71,357,193.00</b>	<b>41,970,187.48</b>	<b>0.00</b>	<b>41,970,187.48</b>	<b>29,387,005.52</b>
02	0200	PURCHASE OF SERVICES CONTROL 0200	0.00	495.00	0.00	495.00	(495.00)
	0201	CLEANING AND LAUNDERING 0201	54,500.00	24,475.00	7,852.00	32,327.00	22,173.00
	0202	JANITORIAL SERVICES 0202	29,900.00	10,030.00	0.00	10,030.00	19,870.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	3,274,900.00	1,190,974.18	1,622,611.14	2,813,585.32	461,314.68
	0210	POSTAGE 0210	1,000.00	201.85	0.00	201.85	798.15
	0211	TRANSPORTATION 0211	25,300.00	12,926.16	0.00	12,926.16	12,373.84
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	68,000.00	16,032.25	0.00	16,032.25	51,967.75
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	250,000.00	35,000.00	24,000.00	59,000.00	191,000.00
	0220	ELECTRIC CURRENT-STRUCTURES/STREETS 0220	25,214,000.00	9,195,893.34	11,212,339.74	20,408,233.08	4,805,766.92
	0221	GAS SERVICES 0221	6,689,000.00	1,000,993.94	1,889,994.06	2,890,988.00	3,798,012.00
	0223	STREET LIGHTING 0223	0.00	2,341.52	0.00	2,341.52	(2,341.52)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,000.00	68.26	0.00	68.26	931.74
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	3,632,100.00	1,522,197.31	1,459,026.22	2,981,223.53	650,876.47
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	200,000.00	0.00	0.00	0.00	200,000.00
	0255	DUES 0255	62,300.00	726.75	0.00	726.75	61,573.25
	0256	SEMINAR AND TRAINING SESSIONS 0256	165,000.00	25,927.76	0.00	25,927.76	139,072.24
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	870,400.00	186,542.86	237,914.14	424,457.00	445,943.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	7,491,500.00	1,062,934.11	2,160,811.14	3,223,745.25	4,267,754.75
	0261	REPAVING REPAIRING & RESURF STREETS 0261	2,413,000.00	571,140.95	4,746.10	575,887.05	1,837,112.95
	0264	ABATEMENT OF OTHER NUISANCES 0264	8,655,000.00	1,681,893.59	5,787,106.41	7,469,000.00	1,186,000.00
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	120,900.00	21,186.24	136,109.56	157,295.80	(36,395.80)
	0281	LEASE PAYMENTS-PHILA MUNICIPAL AUTH 0281	28,557,000.00	12,114,595.39	16,154,842.51	28,269,437.90	287,562.10
	0282	RENT/LEASE-PURCHASE COMPUTER EQUIP 0282	0.00	346.68	0.00	346.68	(346.68)
	0285	RENTS 0285	820,300.00	319,627.76	152,739.72	472,367.48	347,932.52
		<b>02 PURCHASE OF SERVICES</b>	<b>88,595,100.00</b>	<b>28,996,550.90</b>	<b>40,850,092.74</b>	<b>69,846,643.64</b>	<b>18,748,456.36</b>
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	524.78	0.00	524.78	(524.78)
	0301	AGRICULTURAL AND BOTANICAL 0301	28,700.00	964.00	140.86	1,104.86	27,595.14
	0304	BOOKS AND OTHER PUBLICATIONS 0304	20,100.00	500.00	0.00	500.00	19,600.00
	0305	BUILDING AND CONSTRUCTION 0305	2,171,000.00	559,538.31	619,782.22	1,179,320.53	991,679.47
	0307	CHEMICALS AND GASES 0307	23,668,950.00	9,888,828.92	11,968,826.05	21,857,654.97	1,811,295.03
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	317,500.00	195,031.56	120,838.75	315,870.31	1,629.69
	0309	CORDAGE AND FIBERS 0309	5,000.00	1,372.80	0.00	1,372.80	3,627.20
	0310	ELECTRICAL AND COMMUNICATION 0310	1,741,500.00	305,871.36	754,146.07	1,060,017.43	681,482.57
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	4,144,100.00	965,720.23	1,521,031.87	2,486,752.10	1,657,347.90
	0312	FIRE FIGHTING AND SAFETY 0312	1,650,700.00	1,264,214.59	175,968.47	1,440,183.06	210,516.94
	0314	FUEL -- HEATING AND LIGHTING 0314	242,500.00	17,682.87	109,345.13	127,028.00	115,472.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	493,000.00	105,448.00	83,886.57	189,334.57	303,665.43
	0317	HOSPITAL AND LABORATORY 0317	25,500.00	6,386.00	6,631.22	13,017.22	12,482.78
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	248,200.00	117,040.71	43,051.35	160,092.06	88,107.94
	0319	NAUTICAL AND AERONAUTICAL 0319	1,000.00	214.20	0.00	214.20	785.80
	0320	OFFICE MATERIALS AND SUPPLIES 0320	155,900.00	26,298.10	48,828.40	75,126.50	80,773.50
	0321	PARKING METER AND WATER METER 0321	327,000.00	88,278.00	211,722.00	300,000.00	27,000.00
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	419,900.00	67,366.40	131,096.37	198,462.77	221,437.23
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	3,508,500.00	1,241,377.99	881,113.01	2,122,491.00	1,386,009.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,350,000.00	332,472.11	393,983.43	726,455.54	623,544.46
	0325	PRINTING 0325	60,900.00	16,614.95	2,280.00	18,894.95	42,005.05
	0326	RECREATIONAL AND EDUCATIONAL 0326	500.00	0.00	0.00	0.00	500.00
	0328	MOTOR VEHICLE PARTS AND ACCESSORIES 0328	77,400.00	2,808.32	5,889.12	8,697.44	68,702.56
	0329	TOBACCO PRODUCTS, SMOKING ACCESS 0329	0.00	458.78	0.00	458.78	(458.78)
	0335	LUBRICANTS 0335	90,800.00	18,298.60	12,598.00	30,896.60	59,903.40
	0340	#2 DIESEL FUEL 0340	369,000.00	0.00	0.00	0.00	369,000.00
	0342	LIQUID PROPANE GAS (LPG) 0342	56,700.00	5,699.65	23,498.95	29,198.60	27,501.40
	0345	GASOLINE 0345	350,000.00	0.00	0.00	0.00	350,000.00
		<b>03 MATERIALS AND SUPPLIES</b>	<b>41,524,350.00</b>	<b>15,229,011.23</b>	<b>17,114,657.84</b>	<b>32,343,669.07</b>	<b>9,180,680.93</b>
04	0401	AGRICULTURAL AND BOTANICAL 0401	9,000.00	1,099.90	3,788.24	4,888.14	4,111.86
	0402	ANIMALS/LIVESTOCK/BIRDS/MARINE LIFE 0402	0.00	189.99	0.00	189.99	(189.99)
	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	8,000.00	0.00	0.00	0.00	8,000.00
	0405	CONSTRUCTION, DREDGING, CONVEYING 0405	6,100.00	31,280.00	0.00	31,280.00	(25,180.00)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	245,500.00	7,091.93	110,749.27	117,841.20	127,658.80
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	646,300.00	129,247.15	210,870.47	340,117.62	306,182.38
	0412	FIRE FIGHTING AND EMERGENCY 0412	39,600.00	15,270.34	2,326.10	17,596.44	22,003.56
	0417	HOSPITAL AND LABORATORY 0417	15,000.00	0.00	0.00	0.00	15,000.00
	0418	JANITORIAL AND LAUNDRY 0418	11,000.00	9,106.12	5,878.32	14,984.44	(3,984.44)
	0420	OFFICE EQUIPMENT 0420	6,500.00	0.00	0.00	0.00	6,500.00
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	260,300.00	3,857.68	9,655.60	13,513.28	246,786.72
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	135,600.00	31,996.00	5,620.00	37,616.00	97,984.00
	0427	COMPUTER EQUIPMENT & PERIPHERALS 0427	0.00	543.97	0.00	543.97	(543.97)
	0430	FURNITURE AND FURNISHINGS 0430	194,400.00	20,410.20	42,756.07	63,166.27	131,233.73
	0499	OTHER EQUIPMENT (NOC) 0499	500.00	0.00	0.00	0.00	500.00
		<b>04 EQUIPMENT</b>	<b>1,577,800.00</b>	<b>250,093.28</b>	<b>391,644.07</b>	<b>641,737.35</b>	<b>936,062.65</b>
<b>Div 2809 OPERATIONS</b>			<b>203,054,443.00</b>	<b>86,445,842.89</b>	<b>58,356,394.65</b>	<b>144,802,237.54</b>	<b>58,252,205.46</b>

**Div 2840 Public Affairs**  
as of Jan 31st, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	40,000.00	26,353.16	0.00	26,353.16	13,646.84
	0101	PERM FULL TIME-CIVILIAN 0101	2,404,877.00	1,107,301.47	0.00	1,107,301.47	1,297,575.53
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	77,362.97	0.00	77,362.97	(77,362.97)
	0121	TEMPORARY/SEASONAL 0121	164,000.00	72,644.07	0.00	72,644.07	91,355.93
	0161	OVERTIME-CIVILIAN 0161	139,000.00	67,880.90	0.00	67,880.90	71,119.10
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	3,000.00	0.00	0.00	0.00	3,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	3,000.00	3,326.96	0.00	3,326.96	(326.96)
	0181	SHIFT 0181	1,400.00	780.91	0.00	780.91	619.09
01 PERSONAL SERVICES			2,755,277.00	1,355,650.44	0.00	1,355,650.44	1,399,626.56
02	0202	JANITORIAL SERVICES 0202	70,000.00	9,448.20	38,550.60	47,998.80	22,001.20
	0209	TELEPHONE 0209	0.00	26.10	0.00	26.10	(26.10)
	0210	POSTAGE 0210	100,000.00	0.00	0.00	0.00	100,000.00
	0211	TRANSPORTATION 0211	2,500.00	3,074.33	0.00	3,074.33	(574.33)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	4,500.00	1,340.50	0.00	1,340.50	3,159.50
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	1,000.00	752.00	0.00	752.00	248.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	8,115,000.00	2,215,954.87	5,275,226.63	7,491,181.50	623,818.50
	0255	DUES 0255	47,500.00	40,146.00	0.00	40,146.00	7,354.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	8,000.00	1,494.68	0.00	1,494.68	6,505.32
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	310,000.00	0.00	0.00	0.00	310,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	1,000.00	0.00	0.00	0.00	1,000.00
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	433.93	0.00	433.93	(433.93)
0285	RENTS 0285	53,200.00	5,937.01	7,202.09	13,139.10	40,060.90	
02 PURCHASE OF SERVICES			8,712,700.00	2,278,607.62	5,320,979.32	7,599,586.94	1,113,113.06
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	3,300.00	766.00	0.00	766.00	2,534.00
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	1,000.00	0.00	0.00	0.00	1,000.00
	0310	ELECTRICAL AND COMMUNICATION 0310	50,000.00	0.00	0.00	0.00	50,000.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	443.25	0.00	443.25	(443.25)
	0312	FIRE FIGHTING AND SAFETY 0312	1,000.00	0.00	0.00	0.00	1,000.00
	0317	HOSPITAL AND LABORATORY 0317	3,000.00	0.00	0.00	0.00	3,000.00
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	1,000.00	0.00	0.00	0.00	1,000.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	1,000.00	0.00	0.00	0.00	1,000.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,000.00	152.00	0.00	152.00	848.00
	0325	PRINTING 0325	307,500.00	44,100.00	0.00	44,100.00	263,400.00
	0326	RECREATIONAL AND EDUCATIONAL 0326	4,000.00	1,487.10	0.00	1,487.10	2,512.90
03 MATERIALS AND SUPPLIES			372,800.00	46,948.35	0.00	46,948.35	325,851.65
04	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	0.00	468.68	0.00	468.68	(468.68)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	3,000.00	0.00	0.00	0.00	3,000.00
	0417	HOSPITAL AND LABORATORY 0417	1,000.00	0.00	0.00	0.00	1,000.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	1,000.00	0.00	0.00	0.00	1,000.00
	0430	FURNITURE AND FURNISHINGS 0430	6,500.00	0.00	11,246.71	11,246.71	(4,746.71)
	0499	OTHER EQUIPMENT (NOC) 0499	4,000.00	0.00	0.00	0.00	4,000.00
04 EQUIPMENT			15,500.00	468.68	11,246.71	11,715.39	3,784.61
Div 2840 PUBLIC AFFAIRS			11,856,277.00	3,681,675.09	5,332,226.03	9,013,901.12	2,842,375.88

**Div 2842 Planning & Environmental Services**  
As of Jan 31st, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	200,000.00	133,911.72	0.00	133,911.72	66,088.28
	0101	PERM FULL TIME-CIVILIAN 0101	11,304,537.00	5,897,757.48	0.00	5,897,757.48	5,406,779.52
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	201,396.16	0.00	201,396.16	(201,396.16)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	244,070.79	0.00	244,070.79	(244,070.79)
	0111	PERM PART TIME 0111	0.00	8,121.06	0.00	8,121.06	(8,121.06)
	0121	TEMPORARY/SEASONAL 0121	780,000.00	411,128.47	0.00	411,128.47	368,871.53
	0161	OVERTIME-CIVILIAN 0161	238,000.00	101,220.38	0.00	101,220.38	136,779.62
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	36,000.00	14,158.48	0.00	14,158.48	21,841.52
	0181	SHIFT 0181	11,000.00	2,017.88	0.00	2,017.88	8,982.12
<b>01 PERSONAL SERVICES</b>			<b>12,569,537.00</b>	<b>7,013,782.42</b>	<b>0.00</b>	<b>7,013,782.42</b>	<b>5,555,754.58</b>
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	250.00	100.00	350.00	2,650.00
	0202	JANITORIAL SERVICES 0202	5,000.00	0.00	0.00	0.00	5,000.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	5,000.00	700.00	0.00	700.00	4,300.00
	0210	POSTAGE 0210	1,000.00	424.92	0.00	424.92	575.08
	0211	TRANSPORTATION 0211	20,500.00	16,899.08	0.00	16,899.08	3,600.92
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	20,500.00	15,530.00	0.00	15,530.00	4,970.00
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	0.00	1,614.00	0.00	1,614.00	(1,614.00)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	500.00	0.00	0.00	0.00	500.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	0.00	95.00	0.00	95.00	(95.00)
	0250	<b>PROFESSIONAL CONSULT/SPEC SERVICES 0250</b>	<b>20,397,700.00</b>	<b>3,940,504.72</b>	<b>12,849,948.10</b>	<b>16,790,452.82</b>	<b>3,607,247.18</b>
	0255	DUES 0255	452,500.00	34,078.49	0.00	34,078.49	418,421.51
	0256	SEMINAR AND TRAINING SESSIONS 0256	265,000.00	61,132.81	0.00	61,132.81	203,867.19
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	855,000.00	221,635.94	680,364.06	902,000.00	(47,000.00)
	0260	REPAIR AND MAINTENANCE CHARGES 0260	310,500.00	123,584.11	93,029.88	216,613.99	93,886.01
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	370.00	0.00	370.00	(370.00)
	0285	RENTS 0285	38,000.00	20,128.29	44,152.51	64,280.80	(26,280.80)
<b>02 PURCHASE OF SERVICES</b>			<b>22,374,200.00</b>	<b>4,436,947.36</b>	<b>13,667,594.55</b>	<b>18,104,541.91</b>	<b>4,269,658.09</b>
03	0301	AGRICULTURAL AND BOTANICAL 0301	50,000.00	989.20	0.00	989.20	49,010.80
	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,100.00	2,667.65	0.00	2,667.65	6,432.35
	0305	BUILDING AND CONSTRUCTION 0305	10,000.00	0.00	0.00	0.00	10,000.00
	0307	CHEMICALS AND GASES 0307	50,000.00	6,797.81	39,442.00	46,239.81	3,760.19
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	8,500.00	3,148.56	0.00	3,148.56	5,351.44
	0310	ELECTRICAL AND COMMUNICATION 0310	60,000.00	110.91	0.00	110.91	59,889.09
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	38,500.00	7,792.46	0.00	7,792.46	30,707.54
	0312	FIRE FIGHTING AND SAFETY 0312	5,000.00	10,960.41	115.68	11,076.09	(6,076.09)
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	0.00	0.00	0.00	10,000.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	11,000.00	3,551.64	2,517.00	6,068.64	4,931.36
	0317	HOSPITAL AND LABORATORY 0317	605,000.00	232,958.99	312,548.01	545,507.00	59,493.00
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	15,000.00	4,529.24	2,706.29	7,235.53	7,764.47
	0319	NAUTICAL AND AERONAUTICAL 0319	40,000.00	587.16	0.00	587.16	39,412.84
	0320	OFFICE MATERIALS AND SUPPLIES 0320	12,500.00	3,505.80	4,341.58	7,847.38	4,652.62
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	20,500.00	5,087.50	0.00	5,087.50	15,412.50
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	15,000.00	352.12	0.00	352.12	14,647.88
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	371,500.00	50,852.02	182,527.48	233,379.50	138,120.50
	0325	PRINTING 0325	18,000.00	1,698.00	0.00	1,698.00	16,302.00
<b>03 MATERIALS AND SUPPLIES</b>			<b>1,349,600.00</b>	<b>335,589.47</b>	<b>544,198.04</b>	<b>879,787.51</b>	<b>469,812.49</b>
04	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	18,400.00	0.00	0.00	0.00	18,400.00
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	5,250.00	0.00	0.00	0.00	5,250.00
	0412	FIRE FIGHTING AND EMERGENCY 0412	20,000.00	0.00	0.00	0.00	20,000.00
	0417	HOSPITAL AND LABORATORY 0417	424,000.00	30,625.90	96,064.72	126,690.62	297,309.38
	0418	JANITORIAL AND LAUNDRY 0418	15,000.00	0.00	0.00	0.00	15,000.00
	0420	OFFICE EQUIPMENT 0420	11,500.00	0.00	0.00	0.00	11,500.00
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	6,500.00	0.00	0.00	0.00	6,500.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	4,000.00	1,987.50	0.00	1,987.50	2,012.50
	0430	FURNITURE AND FURNISHINGS 0430	64,000.00	3,229.22	313.20	3,542.42	60,457.58
	0499	OTHER EQUIPMENT (NOC) 0499	15,000.00	0.00	0.00	0.00	15,000.00
<b>04 EQUIPMENT</b>			<b>583,650.00</b>	<b>35,842.62</b>	<b>96,377.92</b>	<b>132,220.54</b>	<b>451,429.46</b>
<b>Div 2842 PLANNING AND ENVIRONMENTAL SERVICES</b>			<b>36,876,987.00</b>	<b>11,822,161.87</b>	<b>14,308,170.51</b>	<b>26,130,332.38</b>	<b>10,746,654.62</b>

CONTRACT/AMENDMENT CONFORMANCE STATUS REPORT																		
As of 3/13/2015																		
Division	VENDOR	DESCRIPTION	TYPE	BUDGET	AMOUNT BUDGET FY2015	AMEND.	CONTRACT	END DT.	TOTAL CONTRACT AMOUNT	DTE REC'D	Encumbran ce for Budget Verification	FRWD/ ROUTE/ LAW	REVIEW/ INTERNAL.	VENDOR/EXT SIGNATURES	LAW	No of days since the process started		
06	CDM Smith Inc	Sustainable Organization	A	O	300,000	1320541-04	13-20541	42185	1,050,000	11/20/14	01/00/00	11/20/14	11/29/14	42003	42040	114		
06	SCHUMAKER & COMPANY	Water Cost Effectiveness	A	O	420,000	1420363-02	14-20363	42369	840,200	02/02/15	01/00/00	02/04/15	02/14/15	42059	0	40		
07	BLACK & VEATCH	Cost and Rate Analysis	C	O	519,779	NONE	15-20308	42277	519,779	09/04/14	01/00/00	09/22/14	01/07/15	41983	42026	191		
07	CDA & I	Improving office space	A	O	Time	1220462-03	12-20462	42308	739,342	08/13/14	01/00/00	08/16/14	09/29/14	41913	41937	213		
07	DIVERSIFIED SEARCH	Executive Consultant	A	O	Time	1420482-01	14-20482	42185	250,000	01/08/15	01/00/00	01/12/15	01/28/15	42042	42074	65		
07	ZELENKOF SKE AXELROD,LLC	Accounting Services	A	O	94,040	1520282-01	15-20282	42249	449,880	11/21/14	01/00/00	11/24/14	12/09/14	42007	42025	113		
07	RAFTELIS FINANCIAL CONSULTANT	WRB Strategic Review	A	O	299,850	1420460-01	14-20460	42431	1,099,770	02/16/15	01/00/00	02/23/15	01/00/00	0	0	26		
40	ENERGY COORDINATING AGENCY OF PHILA.	LICAP	A	O	Scope Change	1520098-01	15-20098-01	42185	550,000	12/01/14	01/00/00	12/11/14	12/24/14	42032	0	103		
40	LEVLANE	Branding Services	A	O	350,000	1320644-02	13-20644	42185	800,000	11/10/14	01/00/00	11/24/14	12/09/14	42032	42046	124		
40	SUSTAINABLE CHOICES	Env. Educ/Watershed Consultant	A	O	4,000	1520027-01	15-20027	42185	64,000	12/01/14	01/00/00	12/11/14	12/24/14	42035	42055	103		
42	ACADEMY OF NATURAL SCIENCES	Chemical and Biological Testing	A	O	30,000	1220332-03	12-20332	42185	119,000	05/07/14	01/00/00	06/02/14	06/07/14	41989	0	311		
42	AKRF	Regulatory Consulting Services	A	O	300,000	1420385-01	14-20385	42400	1,500,000	12/02/14	01/00/00	12/20/14	01/07/15	42038	42055	102		
42	AKRF	Stormwater Management Enhancement District	A	C	Time	1220473-03	12-20473	42460	600,000	02/20/15	01/00/00	03/11/15	01/00/00	0	0	22		
42	AKRF	GSI Green Infrastructure	A	O	908,817	1320353-03	13-20353	42185	4,514,578	12/12/14	01/00/00	12/20/14	01/28/15	42042	42059	92		
42	ARCADIS INC	General Engineering Services for Design of GSI	C	C	500,000	NONE	15-20092	42216	500,000	09/12/14	01/00/00	09/13/14	09/29/14	41915	41997	183		
42	BLACK & VEATCH	Energy Program Consulting Support	A	O	525,000	1320599-03	13-20599	42403	1,643,774	12/22/14	01/00/00	01/12/15	02/10/15	42067	0	82		
42	CH2M HILL, INC.	Water Quality Surveillance	C	O	100,000	NONE	15-20371	42185	100,000	05/28/14	01/00/00	11/03/14	11/19/14	41995	42040	290		
42	GREELEY AND HANSEN	Master Facility Plan	A	O	657,796	1320660-02	13-20660	42308	1,299,872	01/21/15	01/00/00	01/22/15	02/10/15	42067	0	52		
42	LANCASTER LABORATORIES	Full ServiceEnvironmental Testing Laboratories	A	O	Scope Change	1420227-02	14-20227	42185	400,000	01/23/15	01/00/00	02/03/15	02/14/15	0	0	50		
42	PHILADELPHIA AUTHORITY OF INDUSTRIAL DEVELOPMENT	Green Infrastructure	A	C	Time	1320754-02	13-20754	42369	1,000,000	12/11/14	01/00/00	12/20/14	01/29/15	42041	0	93		
42	RODRIGUEZ CONSULTING	Regulatory Consultant Services	A	O	109,027	1520015-01	15-20015	42185	955,438	01/12/15	01/00/00	01/12/15	02/05/15	42040	42073	61		
C	BIOHABITATS-MCCORMICK & TAYLOR	Stream Channel and Wetland Design	A	C	750,000	1220249-03	12-20249	42277	3,000,000	08/01/14	01/00/00	08/23/14	09/16/14	41923	42055	225		
C	GANNETT FLEMING, INC	Mech/Elect and Plumbing Design	A	C	1,000,000	1220273-03	12-20273	42277	3,000,000	08/01/14	01/00/00	08/23/14	10/06/14	41942	41977	225		
C	HATCH MOTT MACDONALD	Water Main/Sewer Design	A	C	1,200,000	1220260-03	12-20260	42277	4,600,000	09/02/14	01/00/00	09/25/14	10/11/14	41944	41976	193		
C	JACOBS ENGINEERING GROUP	Gen. Eng Svcs. For Water Main, Capital Program	A	C	500,000	1220267-03	12-20267	42277	2,000,000	09/02/14	01/00/00	09/25/14	12/09/14	42032	0	193		
C	MWH AMERICAS INC	Gen. Eng. Svcs. for Water/Wastewater Treat. Fac.	A	C	500,000	1220268-03	12-20268	42277	2,250,000	08/01/14	01/00/00	08/16/14	01/28/15	42035	42055	225		
FY16 CONTRACT/AMENDMENT CONFORMANCE STATUS REPORT																		
As of 3/13/2015																		
Division	VENDOR	DESCRIPTION	TYPE	BUDGET	AMOUNT BUDGET FY2015	AMEND.	CONTRACT	END DT.	TOTAL CONTRACT AMOUNT	DTE REC'D	Encumbran ce for Budget Verification	FRWD/ ROUTE/ LAW	REVIEW/ INTERNAL.	VENDOR/EXT SIGNATURES	LAW	No of days since the process started	TOTAL	Comments
06	CDM Smith Inc	Sustainable Organization	A	O	300,000	1320541-04	13-20541	06/30/15	1,050,000	11/20/14	01/00/00	11/20/14	11/29/14	42003	42040	114		
06	SCHUMAKER & COMPANY	Water Cost Effectiveness	A	O	420,000	1420363-02	14-20363	12/31/15	840,200	02/02/15	01/00/00	02/04/15	02/14/15	42059	0	40		
07	BLACK & VEATCH	Cost and Rate Analysis	C	O	519,779	NONE	15-20308	09/30/15	519,779	09/04/14	01/00/00	09/22/14	01/07/15	41983	42026	191		
07	CDA & I	Improving office space	A	O	Time	1220462-03	12-20462	10/31/15	739,342	08/13/14	01/00/00	08/16/14	09/29/14	41913	41937	213		
07	DIVERSIFIED SEARCH	Executive Consultant	A	O	Time	1420482-01	14-20482	06/30/15	250,000	01/08/15	01/00/00	01/12/15	01/28/15	42042	0	65		
07	ZELENKOF SKE AXELROD,LLC	Accounting Services	A	O	94,040	1520282-01	15-20282	09/02/15	449,880	11/21/14	01/00/00	11/24/14	12/09/14	42007	42025	113		
07	RAFTELIS FINANCIAL CONSULTANT	WRB Strategic Review	A	O	299,850	1420460-01	14-20460	03/02/16	1,099,770	02/16/15	01/00/00	02/23/15	01/00/00	0	0	26		
09	EASTERN ENGINEERING	Hydraulic Engineering Service	A	O	260,000	1320286-03	13-20286	06/30/16	1,040,000	02/03/15	01/00/00	03/03/15	01/00/00	0	0	39		Amendment started off to law for drafting
40	ENERGY COORDINATING AGENCY OF PHILA.	LICAP	A	O	Scope Change	1520098-01	15-20098-01	06/30/15	550,000	12/01/14	01/00/00	12/11/14	12/24/14	42032	0	103		
40	LEVLANE	Branding Services	A	O	350,000	1320644-02	13-20644	06/30/15	800,000	11/10/14	01/00/00	11/24/14	12/09/14	42032	42046	124		Contract was never renewed
40	MARK B. THOMPSON ASSOCS.	Dev. & Design for the FWWIC	C	O	250,000	NONE	15-20246	06/30/15	250,000	08/07/14	01/00/00	08/09/14	09/17/14	42007	42025	219		
40	REFRESH TECH LLC	Maint and Minor Repairs FWWIC	A	O	100,000	1320533-01	13-20533	05/31/15	210,000	10/06/14	01/00/00	10/30/14</						

## **Revenue**

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**CITY OF PHILADELPHIA**  
**WATER FUND**  
**COMPARATIVE STATEMENT OF NET REVENUE COLLECTIONS FOR January 2015 & 2014**  
**AND FISCAL YEAR TO DATE NET REVENUE COLLECTIONS THRU January 31, 2015 & 2014.**

	(A)	(B)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)
	Fiscal Year 2014*	Fiscal Year 2015 Budget Estimate	January-14	January-15	Year to Date Fiscal 2014	Year to Date Fiscal 2015	Increase (Decrease)	Necessary to Meet The Current Estimate	% of Budget Estimate Collected	% Chg. FY 15 Over FY 14 YTD	Monthly Increase (Decrease)	% Chg. FY 15 Over FY 14 Monthly	% Chg. FY 15 Over FY 14 YTD
<b><u>Water Revenue Bureau</u></b>													
Sales & Charges - Current	\$514,429,976	\$519,169,200	\$39,577,234	\$42,585,221	\$282,456,264	\$302,758,219	\$20,301,955	\$216,410,981	58.32%	7.19%	\$3,007,987	7.6%	7.2%
Sales & Charges - Prior	\$34,755,949	\$47,324,000	\$1,669,179	\$1,899,552	\$25,056,075	\$30,355,749	\$5,299,674	\$16,968,251	64.14%	21.15%	\$230,373	13.8%	21.2%
<b>Total Water &amp; Sewer Sales and Charges</b>	<b>\$549,185,925</b>	<b>\$566,493,200</b>	<b>\$41,246,413</b>	<b>\$44,484,773</b>	<b>\$307,512,339</b>	<b>\$333,113,968</b>	<b>\$25,601,629</b>	<b>\$233,379,232</b>	<b>58.80%</b>	<b>8.33%</b>	<b>\$3,238,360</b>	<b>7.9%</b>	<b>8.3%</b>
Penalty	\$8,209,802	\$7,885,000	\$615,442	\$558,179	\$4,388,212	\$4,651,941	\$263,729	\$3,233,059	59.00%	6.01%	(\$57,263)	-9.3%	6.0%
Private Fire Service Connection	\$2,236,160	\$2,284,000	\$169,010	\$182,786	\$1,218,601	\$1,353,742	\$135,141	\$930,258	59.27%	11.09%	\$13,776	8.2%	11.1%
Industrial Sewer Surcharge	\$4,252,307	\$6,020,000	\$342,801	\$255,808	\$2,820,489	\$2,288,575	(\$531,914)	\$3,731,425	38.02%	-18.86%	(\$86,993)	-25.4%	-18.9%
Miscellaneous Revenues	\$5,773,101	\$9,073,000	\$6,016,922	\$408,774	\$16,433,148	\$3,345,186	(\$13,087,962)	\$5,727,814	36.87%	-79.64%	(\$5,608,148)	-93.2%	-79.6%
<b>Total Water Revenue Bureau</b>	<b>\$569,657,295</b>	<b>\$591,755,200</b>	<b>\$48,390,588</b>	<b>\$45,890,320</b>	<b>\$332,372,789</b>	<b>\$344,753,412</b>	<b>\$12,380,623</b>	<b>\$247,001,788</b>	<b>58.26%</b>	<b>3.72%</b>	<b>(\$2,500,268)</b>	<b>-5.2%</b>	<b>3.7%</b>
<b><u>Water Department and Other Departments</u></b>													
Charges to Other Municipalities	\$31,641,654	\$34,200,000	\$2,428,433	\$2,279,834	\$17,850,506	\$19,025,173	\$1,174,667	\$15,174,827	55.63%	6.58%	(\$148,599)	-6.1%	6.6%
Interest Earnings	\$317,223	\$1,000,000	(\$119,181)	\$0	(\$246,323)	(\$182,322)	\$64,001	\$1,182,322	-18.23%	-25.98%	\$119,181	-100.0%	-26.0%
Contribution from the Sinking Fund Reserve	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.00%	0.00%	\$0	0.0%	0.0%
Miscellaneous - Non Tax Revenue	\$5,730,878	\$5,115,800	\$541,871	\$337,110	\$3,452,981	\$7,256,827	\$3,803,846	(\$2,141,027)	141.85%	110.16%	(\$204,761)	-37.8%	110.2%
<b>Total Locally Generated Non-Tax Revenue</b>	<b>\$607,347,050</b>	<b>\$632,071,000</b>	<b>\$51,241,711</b>	<b>\$48,507,264</b>	<b>\$353,429,953</b>	<b>\$370,853,090</b>	<b>\$17,423,137</b>	<b>\$261,217,910</b>	<b>58.67%</b>	<b>4.93%</b>	<b>(\$2,734,447)</b>	<b>-5.3%</b>	<b>4.9%</b>
<b><u>Revenue From Other Governments</u></b>													
Reimbursement - Federal and State Programs	\$1,298,199	\$850,000	\$110,000	\$78,823	\$320,032	\$1,019,287	\$699,255	(\$169,287)	119.92%	218.50%	(\$31,177)	-28.3%	218.5%
<b>Total Revenue From Other Governments</b>	<b>\$1,298,199</b>	<b>\$850,000</b>	<b>\$110,000</b>	<b>\$78,823</b>	<b>\$320,032</b>	<b>\$1,019,287</b>	<b>\$699,255</b>	<b>(\$169,287)</b>	<b>119.92%</b>	<b>218.50%</b>	<b>(\$31,177)</b>	<b>-28.3%</b>	<b>218.5%</b>
<b><u>Revenue From Other Funds of The City</u></b>													
General Fund	\$29,909,108	\$30,324,000	\$0	\$0	\$0	\$0	\$0	\$30,324,000	0.00%	0.00%	\$0	0.0%	0.0%
Aviation Fund	\$3,712,191	\$3,042,000	\$0	\$0	\$0	\$0	\$0	\$3,042,000	0.00%	0.00%	\$0	0.0%	0.0%
Rate Stabilization Fund	\$0	\$47,927,000	\$0	\$0	\$0	\$0	\$0	\$47,927,000	0.00%	0.00%	\$0	0.0%	0.0%
<b>Total Revenue From Other Funds</b>	<b>\$33,621,299</b>	<b>\$81,293,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$81,293,000</b>	<b>0.00%</b>	<b>0.00%</b>	<b>\$0</b>	<b>0.0%</b>	<b>0.0%</b>
<b>Total Water Fund Revenue</b>	<b>\$642,266,548</b>	<b>\$714,214,000</b>	<b>\$51,351,711</b>	<b>\$48,586,087</b>	<b>\$353,749,985</b>	<b>\$371,872,377</b>	<b>\$18,122,392</b>	<b>\$342,341,623</b>	<b>52.07%</b>	<b>4.87%</b>	<b>(\$2,765,624)</b>	<b>-5.4%</b>	<b>5.1%</b>
*Final 06/30/2014													
Other	\$21,011,980.00	\$22,923,800.00	\$7,284,235.00	\$1,382,886.00	\$24,594,373.00	\$16,273,241.00	(\$8,321,132.00)	\$6,650,559.00	70.99%	-51.13%	-79.92%	0.0%	-33.8%

City of Philadelphia		PHLQ0056 Retail Customer Account Trend Report							Report Run Date:		2/6/2015						
Basis2 Customer Billing System									Billing Month/Yr:		Jan-15						
		Report Generated by Planning & Research												Total Metered	Total Unmetered	Grand Total (Stormwater + Metered + Unmetered)	
Meter Size	5/8	3/4	1	1 1/4	1 1/2	2	3	4	6	8	10	12	Stormwater				
Current - Billed Accounts																	
Number of Accounts	459,428	64	6,364	1	2,150	2,802	1,350	934	309	70	39	1	49,007	473,512	581	523,100	
Billed usage (CCF)	2,666,903	536	148,544	137	128,656	329,872	459,893	419,772	404,251	165,733	376,520	137	-	5,100,954	1,156	5,102,110	
Water Billing (\$)	13,025,154	\$ 2,392	\$ 569,633	\$ 457	\$ 429,116	\$ 1,008,054	\$ 1,361,145	\$ 1,245,911	\$ 1,121,845	\$ 445,954	\$ 954,716	\$ 977	\$ -	\$ 20,165,354	\$ 4,994	\$ 20,170,348	
Sewer Billing (\$)	\$ 10,340,789	\$ 1,881	\$ 465,249	\$ 396	\$ 367,827	\$ 870,288	\$ 1,202,678	\$ 1,063,028	\$ 957,081	\$ 337,409	\$ 853,403	\$ 1,100	\$ -	\$ 16,461,129	\$ 4,782	\$ 16,465,911	
Storm Water Billing (\$)	\$ 7,632,703	\$ 5,581	\$ 825,371	\$ 373	\$ 504,272	\$ 1,139,919	\$ 857,003	\$ 738,827	\$ 528,839	\$ 138,582	\$ 82,968	\$ 1,558	\$ 1,618,800	\$ 12,455,996	\$ 52,853	\$ 14,127,649	
Total W/S/Storm Water Billing (\$)	\$ 30,998,646	\$ 9,854	\$ 1,860,253	\$ 1,226	\$ 1,301,215	\$ 3,018,261	\$ 3,420,826	\$ 3,047,766	\$ 2,607,765	\$ 921,945	\$ 1,891,087	\$ 3,635	\$ 1,618,800	\$ 49,082,479	\$ 62,629	\$ 50,763,908	
Current - Non-Billed Accounts																	
Number of Accounts with USAGE	4,591	-	10	-	-	1	1	-	-	-	-	-	6	4,603	-	4,609	
Number of Accounts without USAGE	42,164	427	497	73	161	158	46	40	23	12	2	-	2,589	43,603	2,462	48,654	
Total Non-billed Accounts	46,755	427	507	73	161	159	47	40	23	12	2	-	2,595	48,206	2,462	53,263	
Billed usage (CCF)	45,123	-	105	-	-	3	23	-	-	-	-	-	43	45,254	-	45,297	
Water Billing (\$)	\$ 166,084	\$ -	\$ 393	\$ -	\$ -	\$ 9	\$ 82	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 160	\$ 166,568	\$ -	\$ 166,728	
Sewer Billing (\$)	\$ 124,156	\$ -	\$ 295	\$ -	\$ -	\$ -	\$ 65	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 121	\$ 124,516	\$ -	\$ 124,637	
Storm Water Billing (\$)	\$ 358,300	\$ 630	\$ 1,719	\$ -	\$ 2,650	\$ 218	\$ 38	\$ 1,453	\$ -	\$ -	\$ -	\$ -	\$ 24,232	\$ 365,008	\$ 4,865	\$ 394,105	
Total Water-Sewer Billing (\$)	\$ 648,540	\$ 630	\$ 2,407	\$ -	\$ 2,650	\$ 227	\$ 185	\$ 1,453	\$ -	\$ -	\$ -	\$ -	\$ 24,513	\$ 656,092	\$ 4,865	\$ 685,470	
Fire Service																	
Number of Accounts	2	-	8	1	1	11	7	10	43	60	12	1	-	156	6,390	6,546	
Billed usage (CCF)	-	-	-	-	-	137	187	235	509	474	4	6,550	-	8,096	-	8,096	
Fire Service Charge (\$)	\$ 24	\$ -	\$ 168	\$ 24	\$ 24	\$ 312	\$ 144	\$ 168	\$ 1,855	\$ 3,458	\$ 1,045	\$ 130	\$ -	\$ 7,352	\$ 231,030	\$ 238,382	
Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 447	\$ 625	\$ 580	\$ 1,689	\$ 1,565	\$ 16	\$ 19,236	\$ -	\$ 24,158	\$ -	\$ 24,158	
Sewer Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 385	\$ 524	\$ 495	\$ 1,413	\$ 1,332	\$ 11	\$ -	\$ -	\$ 4,160	\$ -	\$ 4,160	
Storm Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Total Billing (\$)	\$ 24	\$ -	\$ 168	\$ 24	\$ 24	\$ 1,144	\$ 1,293	\$ 1,243	\$ 4,957	\$ 6,355	\$ 1,072	\$ 19,366	\$ -	\$ 35,670	\$ 231,030	\$ 266,700	
Sewer Only																	
Number of Accounts	30	1	3	-	-	4	2	-	1	1	2	1	-	45	21	66	
Billed usage (CCF)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Sewer Billing (\$)	\$ 1,370	\$ 25	\$ 1,158	\$ -	\$ -	\$ 96	\$ 5,683	\$ -	\$ -	\$ 56,497	\$ 82,746	\$ -	\$ -	\$ 147,575	\$ 145	\$ 147,720	
Storm Water Billing (\$)	\$ 1,381	\$ 120	\$ 2,616	\$ -	\$ -	\$ 764	\$ 1,340	\$ -	\$ -	\$ 2,648	\$ 3,740	\$ -	\$ -	\$ 12,609	\$ 6,979	\$ 19,588	
Total Water-Sewer Billing (\$)	\$ 2,751	\$ 145	\$ 3,774	\$ -	\$ -	\$ 860	\$ 7,023	\$ -	\$ -	\$ 59,145	\$ 86,486	\$ -	\$ -	\$ 160,184	\$ 7,124	\$ 167,308	
Grand Total																	
Number of Accounts	506,215	492	6,882	75	2,312	2,976	1,406	984	376	143	55	3	51,602	521,919	9,454	582,975	
Billed usage (CCF)	2,712,026	536	148,649	137	128,656	330,012	460,103	420,007	404,760	166,207	376,524	6,687	43	5,154,304	1,156	5,155,503	
Water Billing (\$)	\$ 13,191,238	\$ 2,392	\$ 570,026	\$ 457	\$ 429,116	\$ 1,008,510	\$ 1,361,852	\$ 1,246,491	\$ 1,123,534	\$ 447,519	\$ 954,732	\$ 20,213	\$ 160	\$ 20,356,080	\$ 4,994	\$ 20,361,234	
Sewer Billing (\$)	\$ 10,466,315	\$ 1,906	\$ 466,702	\$ 396	\$ 367,827	\$ 870,769	\$ 1,208,950	\$ 1,063,523	\$ 958,494	\$ 395,238	\$ 936,160	\$ 1,100	\$ 121	\$ 16,737,380	\$ 4,927	\$ 16,742,428	
Fire Service Charge (\$)	\$ 24	\$ -	\$ 168	\$ 24	\$ 24	\$ 312	\$ 144	\$ 168	\$ 1,855	\$ 3,458	\$ 1,045	\$ 130	\$ -	\$ 7,352	\$ 231,030	\$ 238,382	
Storm Water Billing (\$)	\$ 7,992,384	\$ 6,331	\$ 829,706	\$ 373	\$ 506,922	\$ 1,140,901	\$ 858,381	\$ 740,280	\$ 528,839	\$ 141,230	\$ 86,708	\$ 1,558	\$ 1,643,032	\$ 12,833,613	\$ 64,697	\$ 14,541,342	
Total Billing (\$)	\$ 31,649,961	\$ 10,629	\$ 1,866,602	\$ 1,250	\$ 1,303,889	\$ 3,020,492	\$ 3,429,327	\$ 3,050,462	\$ 2,612,722	\$ 987,445	\$ 1,978,645	\$ 23,001	\$ 1,643,313	\$ 49,934,425	\$ 305,648	\$ 51,883,386	
Billed volume, million gallons	Small meters (5/8", 3/4")	2,029						Billed volume, million gallons	Large Meter Accounts				1,826	Total Billed volume, million gallons			3,855
Billed volume, million gallons per day	(5/8", 3/4")	65.5						Billed volume, million gallons per day				58.9	Billed volume, million gallons per day			124.4	

PHILLY STAT														
Performance Measure	Unit	DEPT-WIDE PERFORMANCE MEASURES							YTD, Avg. or Variance	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
WATER FUND REVENUE Cumulative Revenue	Act. \$	\$60,245,115	\$112,462,330	\$166,054,781	\$222,911,054	\$268,104,733	\$323,822,613	\$372,479,500	\$60,245,115		\$354,556,517	\$354,556,517	\$657,029,476	\$645,187,867
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$350,532,320	\$676,202,420	\$676,202,420	
FY' 14 Actuals	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$210,751,103	\$254,244,152	\$303,232,362	\$354,556,517	\$657,029,476		N/A	N/A	-\$19,172,944	
FY' 14 Targets	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$204,463,628	\$255,180,298	\$300,470,811	\$350,532,320	\$676,202,420	8.9%	N/A	N/A	\$611,980,099	
WATER DEPARTMENT Cumulative Obligations	Act. \$	\$79,548,041	\$102,941,194	\$121,275,854	\$153,421,115	\$190,634,698	\$214,661,132	\$224,054,173	\$79,548,041		\$191,411,859	\$191,411,859	\$305,226,625	\$299,689,238
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$197,036,789	\$322,392,448	\$322,392,448	
FY' 14 Actuals	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$134,676,383	\$150,127,570	\$179,930,520	\$191,411,859	\$305,226,625		-\$5,624,930	\$299,689,238	-\$17,165,823	
FY' 14 Targets	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$130,471,085	\$157,960,187	\$175,878,687	\$197,036,789	\$322,392,448	24.7%	N/A	N/A	\$302,561,110	
WATER DEPARTMENT Cumulative Overtime	Act. \$	\$1,012,618	\$2,010,661	\$2,970,953	\$3,915,296	\$5,438,537	\$6,490,935	\$7,788,870	\$1,012,618		\$7,999,994	\$7,999,994	\$13,933,674	\$12,455,314
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$7,541,637	\$13,006,669	\$13,006,669	\$12,545,109
FY' 14 Actuals	\$	\$985,667	\$1,896,778	\$2,816,287	\$3,792,233	\$4,801,093	\$6,414,463	\$7,999,994	\$13,933,674		\$458,357	\$12,455,314	\$927,005	-\$89,795
FY' 14 Targets	\$	\$985,667	\$1,896,778	\$3,283,237	\$4,252,037	\$5,310,237	\$6,406,037	\$7,541,637	\$13,006,669	7.8%	N/A	N/A	\$12,455,314	

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

\* Quarterly data is actual, other months are averages.

PStat14



### **WATER STATISTICS**

The Philadelphia Water Department distributed an average of 232.6 mgd of water from its treatment facilities during the month of January. This number is much lower than January 2014 (256.2 mgd).

Water Revenue records show that for this January, 126.6 mgd of water was billed to customers throughout the City and suburbs. This figure is lower than last January (142.6 mgd).

#### ***Unbilled water decreased to 91.8 mgd.***

The following table shows water statistic trends for the previous twelve month period.

	Water Delivery (MGD)	Billed Consumption* (MGD)			Unbilled Water (MGD)	# of Accounts*		
		City	Exports	Total		Large	Small**	Total
3/13 –2/14	238.4	134.1	15	149.1	<b>89.3</b>	13,191	460,611	473,802
4/13 –3/14	239	134.1	15	149.1	<b>89.9</b>	13,247	460,640	473,888
5/13 –4/14	239.2	133.5	14.9	148.4	<b>90.8</b>	13,296	460,709	474,005
6/13 –5/14	239.2	133.1	14.8	148	<b>91.2</b>	13,345	460,947	474,292
7/13 –6/14	239.4	132.6	14.6	147.2	<b>92.2</b>	13,390	461,066	474,456
8/13 –7/14	238	133.2	14	147.2	<b>90.8</b>	13,433	461,044	474,476
9/13 –8/14	237.4	132.6	12.9	145.5	<b>91.9</b>	13,478	460,993	474,471
10/13 –9/14	237.1	132.4	11.7	144.1	<b>93</b>	13,522	460,809	474,330
11/13 –10/14	236.4	133.3	10.8	144.2	<b>92.3</b>	13,568	460,512	474,080
12/13 –11/14	235.5	132.9	9.8	142.6	<b>92.8</b>	13,617	460,257	473,874
1/14 –12/14	234.6	133.3	8.9	142.1	<b>92.4</b>	13,666	460,021	473,688
2/14 –1/15	232.6	133.1	7.7	140.8	<b>91.8</b>	13,718	459,755	473,472

#### **Leak Detection Program**

During December 2014, Leak Detection crews surveyed 38 miles of pipeline and confirmed the abatement of 1 leaks detected during these or previous surveys. Difficult-to-locate leaks were referred to Leak Detection for pinpointing, which resulted in the abatement of 84 additional leaks for the month. Savings attributed to these repairs are as follows:\*

	Jan-14	Fiscal Year to date
Quantity of leakage abated, MGD	4.4	11.63
Annual cost to PWD if leaks unabated	\$555,700	\$1,468,900
Crew costs – Detection/Abatement	\$208,400	\$1,011,700

**Itron/Philadelphia - Monthly Control Day Readings - Period: 2015-01 (12/24/2014 - 01/23/2015)**

Control	Total	Meters	Missed	Pct
Day	Meters	Read	Reads	Read
1	8066	7879	187	97.68%
2	8029	7914	115	98.57%
3	8195	8105	90	98.90%
4	7815	7645	170	97.82%
5	7739	7541	198	97.44%
6	8078	7845	233	97.12%
7	9159	8955	204	97.77%
8	8934	8761	173	98.06%
9	8686	8389	297	96.58%
10	8433	8199	234	97.23%
11	8802	8519	283	96.78%
12	10047	9803	244	97.57%
13	8424	8266	158	98.12%
14	8029	7729	300	96.26%
15	6956	6590	366	94.74%
16	8524	8353	171	97.99%
17	8048	7957	91	98.87%
18	7634	7512	122	98.40%
19	8043	7942	101	98.74%
20	7046	6795	251	96.44%
21	8034	7779	255	96.83%
22	5556	5293	263	95.27%
23	7116	6829	287	95.97%
24	6849	6658	191	97.21%
25	5615	5428	187	96.67%
26	8510	8399	111	98.70%
27	8795	8700	95	98.92%
28	9748	9628	120	98.77%
29	7559	7265	294	96.11%
30	7593	7267	326	95.71%
31	7871	7760	111	98.59%
32	8519	8441	78	99.08%
33	9073	8975	98	98.92%
34	7857	7705	152	98.07%
35	7453	7221	232	96.89%
36	7990	7666	324	95.94%
37	8573	8276	297	96.54%
38	8784	8587	197	97.76%
39	9203	9031	172	98.13%
40	9196	9024	172	98.13%
41	9003	8907	96	98.93%
42	6986	6762	224	96.79%
43	8853	8680	173	98.05%
44	8838	8657	181	97.95%
45	8430	8300	130	98.46%
46	9236	9160	76	99.18%
47	9533	9450	83	99.13%
48	9661	9554	107	98.89%

Control	Total	Meters	Missed	Pct		
Day	Meters	Read	Reads	Read		
49	8641	8461	180	97.92%		
50	8770	8535	235	97.32%		
51	6094	5799	295	95.16%		
52	6119	5753	366	94.02%		
53	6886	6685	201	97.08%		
54	8266	8015	251	96.96%		
55	9811	9615	196	98.00%		
56	7297	7116	181	97.52%		
57	5949	5614	335	94.37%		
58	6039	5757	282	95.33%		
59	8762	8657	105	98.80%		
60	9495	9408	87	99.08%		
487,250		475,516	11,734	97.59%		
Adjustment Details						
		Over 30 Days	Within 30 Days			
Change Out		100	0			
Found Complete		4	0			
No Response		3552	1			
PWD Change Out		158	16			
Refused		6	0			
Theft		14	0			
Vacant Property		2767	1			
Total:		6601	18			
Adjusted Totals						
	Total Meters	Meters	Missed	Pct	Cost Per	Total
		Read	Reads	Read	Read	Cost
	480,649	475,516	5,133	98.93%	\$0.30	\$142,654.80
Monthly Reading Acceptance - 2015-01						
Manager, Itron Outsource Operations / Date						
Director, Philadelphia Municipal Authority / Date						

## **Personnel**

Quarterly City Managers Report Departmental -  
Full Time Position Summary Water Fund Pg 22

Overtime Report Pg 23

Sick Leave Usage Pg 24

Injured on Duty Pg 25

Vehicle Accidents Pg 26

**Quarterly City Managers Report**  
**Departmental Full Time Position Summary**  
**Water Fund**  
For the period ending December 31st, 2014

Department	FY'14 Year-End Actual	Fiscal Year 2015			Fiscal Year 2015				
		Year to Date			Full Year				
		Month End		Actual (Over) / Under Target Budget	Authorized Positions			Current Projection (Over) / Under	
		Target Budget	Actual		Adopted Budget	Target Budget	Current Projection	Adopted Budget	Target Budget
<b>Division of Technology</b>	<b>68</b>	<b>83</b>	<b>72</b>	<b>11</b>	<b>81</b>	<b>82</b>	<b>79</b>	<b>2</b>	<b>3</b>
<b>Office of Fleet Management</b>	<b>47</b>	<b>55</b>	<b>48</b>	<b>7</b>	<b>55</b>	<b>55</b>	<b>55</b>	<b>0</b>	<b>0</b>
<b>Water</b>	<b>1,745</b>	<b>1,742</b>	<b>1,730</b>	<b>12</b>	<b>1,947</b>	<b>1,811</b>	<b>1,803</b>	<b>144</b>	<b>8</b>
<b>Revenue</b>	<b>229</b>	<b>237</b>	<b>225</b>	<b>12</b>	<b>251</b>	<b>251</b>	<b>251</b>	<b>0</b>	<b>0</b>
<b>Procurement</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>
<b>Law</b>	<b>30</b>	<b>27</b>	<b>27</b>	<b>0</b>	<b>32</b>	<b>33</b>	<b>33</b>	<b>(1)</b>	<b>0</b>
<b>Total Water Fund</b>	<b>2,121</b>	<b>2,146</b>	<b>2,104</b>	<b>42</b>	<b>2,368</b>	<b>2,234</b>	<b>2,223</b>	<b>145</b>	<b>11</b>

The material in this report is preliminary and subject to revision and does not represent an official statement of the City of Philadelphia.

Payroll Report of Employee Count and Overtime for Permanent Employees for Pay periods 01/16 and 01/30			
Employee Type	Permanent		
Fund Name	Employees in Pay Status (#)	October Base Pay (\$)	October Overtime Pay (\$)
Capital Fund	222	980,345	34,371
Engineering & Design	197	869,879	34,371
CONSTRUCTION	100	453,245	28,436
DESIGN	53	261,531	698
PROJECTS CONTROL	5	29,534	74
SURVEY	39	125,569	5,163
Envirnomental Services	21	99,720	-
MTL R&R	6	27,031	-
PLAN & RESEARCH R&R	15	72,689	-
Finance	4	10,746	-
ACCOUNTING R&R	4	10,746	-
Operating Fund	1715	6,113,798	1,273,158
Engineering & Design	20	70,055	338
DESIGN	6	29,665	338
ONE CALL UNIT	14	40,390	-
Envirnomental Services	180	857,946	18,291
OFFICE OF WATERSHEDS	42	203,276	-
PLAN & RESEARCH	35	181,323	-
WW LABS/CENTRAL LAB.	103	473,347	18,291
Finance	140	567,310	58,325
ACCOUNTING	19	67,386	2,952
FACILITIES MANAGEMENT	79	286,233	31,113
FIN & RATES	13	106,257	712
MACHINE SHOP	7	36,906	-
SECURITY	22	70,528	23,548
Human Resources and Administration	41	194,717	3,166
ADMINISTRATION	8	25,244	2,021
GEN. SUPPORT & EXEC.	11	74,725	-
PERSONNEL	14	63,680	774
SAFETY	5	21,276	-
TRAINING	3	9,791	371
Operations	1294	4,283,935	1,182,037
BAXTER WTP	46	155,912	26,259
BELMONT WTP	50	178,575	36,561
COLLECTOR SYS SUP	11	59,209	1,473
CONVEYANCE HQ	4	22,217	-
CUSTOMER SERVICE	25	99,557	29,231
DELINQU & RESTO SERV	45	135,127	59,683
DISTRIBUTION	246	736,218	491,718
FLOW CONTROL	64	217,467	38,522
INDUSTRIAL WASTE	17	101,521	9,875
INLET CLEANING	86	255,499	44,988
LOAD CONTROL	25	104,428	12,018
MATERIALS MGT	38	109,278	5,816
METER SHOP	48	144,699	19,250
NEWPCP	113	378,529	72,393
OPERATIONS ADMIN	11	66,449	3,461
PLUMBING REPAIRS PROG	9	30,939	8,462
PUMPING	47	150,402	35,370
QUEEN LANE WTP	48	171,468	34,041
SEWER MAINTENANCE	179	543,127	131,705
SEWPCP	58	202,822	48,325
SWWPCP	118	393,253	72,889
TREATMENT HQ	6	27,239	-
Public Affairs	40	139,834	11,001
CUSTOMER INFORMATION	19	52,032	2,880
PUB REL./EDUC/GOV'T	21	87,802	8,121
Grand Total	1937	7,094,143	1,307,529

## SICK LEAVE USAGE

Average Number of Workdays Used per Employee

PWD	FY15 Actual Through December						Annual Leave Days Per Employee							
	Paid Sick				Unpaid Sick	Paid and Unpaid Sick	FY14 Actual Through December				Unpaid Sick	Paid and Unpaid Sick	FY14 Actual	FY13 Actual
							Paid Sick						Paid and Unpaid Sick	Paid and Unpaid Sick
	Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days*2	Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days	Total Days	Total Days
Water Treatment HQ	8.10	3.26	0.89	3.95	0.00	8.10	2.71	2.71	0.00	0.00	0.00	2.71	14.41	10.39
Customer Service	8.70	3.90	0.86	3.94	0.00	8.70	5.70	2.84	0.35	2.51	0.00	5.70	18.98	17.11
Plumbing Repair	9.00	6.88	1.56	0.56	0.00	9.00	4.53	3.97	0.00	0.56	0.00	4.53	11.65	9.74
Industrial Waste	6.11	4.47	0.26	1.38	0.01	6.12	3.72	2.69	0.00	1.03	0.00	3.72	10.73	11.72
SEWPC Plant	5.92	5.02	0.55	0.35	0.05	5.97	4.13	3.32	0.49	0.32	0.00	4.13	14.44	13.32
Sewer Maintenance	6.77	5.68	0.65	0.44	0.04	6.81	4.54	3.35	0.40	0.79	0.00	4.54	12.96	13.25
Meter Shop	5.68	3.94	0.57	1.17	0.07	5.75	3.53	2.91	0.45	0.17	0.00	3.53	12.51	14.08
Distribution	6.03	4.76	0.49	0.78	0.08	6.11	3.75	2.96	0.42	0.37	0.04	3.79	13.05	13.54
SWWPC Plant	6.34	4.75	0.91	0.68	0.00	6.34	3.30	2.63	0.26	0.41	0.02	3.32	11.73	10.79
Admin. & HR Division	6.80	4.07	0.37	2.36	0.06	6.86	3.64	3.09	0.43	0.12	0.00	3.64	10.14	11.27
Baxter WT Plant	5.86	4.27	0.46	1.13	0.00	5.86	3.80	2.70	0.37	0.73	0.00	3.80	10.83	10.74
Materials Management	5.65	4.96	0.32	0.37	0.37	6.02	3.11	2.85	0.26	0.00	0.02	3.13	9.45	10.71
Flow Control	5.05	2.99	0.41	1.65	0.01	5.06	2.52	2.08	0.17	0.27	0.00	2.52	9.96	11.16
<b>PWD Average</b>	<b>0.00</b>					<b>0.00</b>	3.46	2.70	0.29	0.47	0.00	3.46	<b>11.22</b>	<b>11.33</b>
Security	5.78	3.97	0.73	1.08	0.00	5.78	3.35	2.42	0.13	0.80	0.00	3.35	11.50	11.32
Finance	5.86	4.54	0.43	0.89	0.00	5.86	3.53	2.77	0.26	0.50	0.00	3.53	12.12	11.27
NEWPC Plant	4.22	3.60	0.33	0.29	0.00	4.22	3.85	2.70	0.20	0.95	0.02	3.87	11.40	11.76
Pumping	5.26	4.05	0.56	0.65	0.00	5.26	3.22	2.33	0.30	0.59	0.00	3.22	9.91	13.74
Operations Administration	3.87	1.69	0.00	2.18	0.00	3.87	1.30	1.30	0.00	0.00	0.00	1.30	4.68	3.73
Delinquency & Restoration	4.64	3.67	0.64	0.33	0.00	4.64	4.41	2.54	0.32	1.55	0.07	4.48	13.54	11.62
Design	7.86	3.98	0.75	3.13	0.00	7.86	2.43	2.18	0.25	0.00	0.00	2.43	8.35	8.27
Inlet Cleaning	5.19	4.59	0.54	0.06	0.02	5.21	3.75	3.36	0.30	0.09	0.02	3.77	12.13	12.64
Queen Lane WT Plant	5.46	4.34	0.70	0.42	0.00	5.46	3.01	2.40	0.33	0.28	0.00	3.01	11.07	10.13
Public Affairs	4.49	4.21	0.28	0.00	0.31	4.80	2.78	2.32	0.21	0.25	0.13	2.91	9.16	9.27
Projects Control & 1 Call	4.16	3.89	0.27	0.00	0.00	4.16	2.53	2.12	0.41	0.00	0.00	2.53	7.92	9.33
Load Control	5.32	2.71	0.25	2.36	0.00	5.32	1.92	1.92	0.00	0.00	0.00	1.92	7.71	9.06
Belmont WT Plant	5.12	4.22	0.81	0.09	0.00	5.12	3.22	2.96	0.17	0.09	0.00	3.22	11.28	10.48
Planning & Research	3.52	2.49	0.21	0.82	0.07	3.59	1.86	1.71	0.00	0.15	0.00	1.86	5.65	8.17
Watersheds	3.02	2.44	0.27	0.31	0.00	3.02	2.17	1.98	0.19	0.00	0.00	2.17	6.86	7.17
Collector System Support	2.58	2.58	0.00	0.00	0.00	2.58	1.07	1.07	0.00	0.00	0.00	1.07	5.30	7.66
Water Conveyance HQ	1.21	1.21	0.00	0.00	0.00	1.21	0.90	0.90	0.00	0.00	0.00	0.90	3.45	13.61
BLS	0.21	0.21	0.00	0.00	0.00	0.21	1.47	1.09	0.09	0.29	0.06	1.53	4.71	7.66
Survey	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.09	10.34
Construction	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.79	7.38

\*1 Calculated as an estimate based on Fiscal Year to Date usage.

\*2 PWD units are ranked highest to lowest based on the annualized estimate of the total number of sick days used per employee.

# INJURED ON DUTY

PWD	Fiscal Year 2015 (cumulative)				Fiscal Year 2014				Fiscal Year 2013			
	Injuries				Injuries				Injuries			
	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total
<b>Operations</b>	<b>26</b>	<b>35</b>	<b>55</b>	<b>116</b>	<b>53</b>	<b>77</b>	<b>133</b>	<b>263</b>	<b>41</b>	<b>76</b>	<b>102</b>	<b>219</b>
Sewer Maint.	7	5	11	23	15	18	16	49	7	18	23	48
Inlet Cleaning	5	6	8	19	4	13	18	35	9	10	31	50
Distribution	10	13	14	37	18	13	18	49	11	19	10	40
SWWPCP	2	2	8	12	3	3	17	23	4	5	9	18
Load Control	0	0	1	1	0	1	1	2	0	0	0	0
Delinquency & Restoration	1	0	1	2	0	1	0	1	1	3	0	4
Flow Control	0	1	3	4	4	6	9	19	2	3	3	8
Pumping	0	1	0	1	2	2	12	16	3	1	2	6
NEWPCP	0	0	1	1	1	5	7	13	0	7	8	15
Queen Lane	0	2	3	5	1	3	5	9	1	0	1	2
Customer Service	0	0	1	1	0	2	6	8	1	0	3	4
SEWPCP	0	4	3	7	1	3	4	8	2	4	1	7
Materials Management	0	1	0	1	2	1	3	6	0	2	5	7
Baxter	0	0	0	0	0	1	3	4	0	0	2	2
Plumbing Repairs	0	0	0	0	1	0	3	4	0	0	0	0
Conveyance HQ	0	0	0	0	0	2	1	3	0	0	0	0
Belmont	0	0	1	1	0	3	2	5	0	3	1	4
Industrial Waste	0	0	0	0	1	0	4	5	0	0	1	1
Meter Shop	1	0	0	1	0	0	2	2	0	0	1	1
Security	0	0	0	0	0	0	1	1	0	1	0	1
Operations Administration	0	0	0	0	0	0	1	1	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0	0	1	1
Collector Support	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0									
<b>Planning &amp; Engineering</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>4</b>	<b>0</b>	<b>6</b>	<b>9</b>	<b>15</b>	<b>2</b>	<b>7</b>	<b>10</b>	<b>19</b>
Survey	0	0	0	0	0	5	3	8	2	3	4	9
BLS	0	0	0	0	0	1	6	7	0	1	6	7
Projects Control	0	0	0	0	0	0	0	0	0	0	0	0
Design	0	0	0	0	0	0	0	0	0	0	0	0
Construction	0	0	4	4	0	0	0	0	0	3	0	3
Planning & Research	0	0	0	0	0	0	0	0	0	0	0	0
Watersheds	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0									
<b>Human Resources</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>7</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>7</b>
<b>Public Affairs</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>
<b>Finance &amp; Admin.</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>7</b>	<b>0</b>	<b>7</b>	<b>20</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>
<b>Fac. Mgmt. &amp; Mach. Shop</b>	<b>2</b>	<b>2</b>	<b>3</b>	<b>7</b>	<b>7</b>	<b>6</b>	<b>7</b>	<b>20</b>	<b>2</b>	<b>3</b>	<b>6</b>	<b>11</b>
<b>PWD TOTALS</b>	<b>29</b>	<b>39</b>	<b>63</b>	<b>131</b>	<b>60</b>	<b>92</b>	<b>156</b>	<b>308</b>	<b>46</b>	<b>88</b>	<b>125</b>	<b>259</b>

VEHICLE ACCIDENT REPORT									
PWD Group	FY 2015 -(Cumulative)			FY 2014			FY 2013		
	Preventable	Non-Preventable	TOTALS	Preventable	Non-Preventable	Totals	Preventable	Non-Preventable	Totals
<u>Subtotal</u>	<u>28</u>	<u>49</u>	<u>77</u>	<u>79</u>	<u>112</u>	<u>191</u>	<u>41</u>	<u>53</u>	<u>94</u>
Distribution	12	14	26	21	30	51	11	10	21
Sewer Maintenance	7	12	19	17	27	44	11	15	26
Inlet Cleaning	3	4	7	13	14	27	7	10	17
Pumping	2	1	3	6	11	17	2	2	4
Delinquency & Restoration	1	3	4	7	7	14	0	1	1
Flow Control	1	5	6	2	9	11	0	1	1
NEWPCP	0	1	1	2	2	4	4	3	7
SEWPCP	1	0	1	4	0	4	2	1	3
SWWPCP	0	0	0	2	1	3	0	1	1
Baxter	0	0	0	0	2	2	0	0	0
Plumbing Repairs	0	0	0	0	2	2	0	0	0
Customer Service	0	5	5	2	2	4	1	3	4
Security	1	0	1	0	1	1	0	0	0
Metering	0	3	3	1	2	3	2	5	7
Queen Lane	0	0	0	0	0	0	1	0	1
Load Control	0	0	0	0	1	1	0	1	1
Collector Support	0	1	1	0	0	0	0	0	0
Operations Admin.	0	0	0	0	0	0	0	0	0
Belmont	0	0	0	0	0	0	0	0	0
Industrial Waste	0	0	0	2	1	3	0	0	0
Synagro/BRC	0	0	0	0	0	0	0	0	0
Conveyance HQ	0	0	0	0	0	0	0	0	0
Materials Management	0	0	0	0	0	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0
<u>Planning &amp; Engineering</u>	<u>2</u>	<u>2</u>	<u>4</u>	<u>4</u>	<u>11</u>	<u>15</u>	<u>3</u>	<u>4</u>	<u>7</u>
BLS	1	1	2	4	3	7	0	1	1
Survey	0	0	0	0	4	4	0	0	0
Construction	1	1	2	0	3	3	1	2	3
Design	0	0	0	0	0	0	0	0	0
Planning & Research	0	0	0	0	0	0	1	1	2
Watersheds	0	0	0	0	1	1	1	0	1
<u>IS&amp;T</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<u>Human Resources</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<u>Finance &amp; Admin.</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>
Fac. Mgmt. & Mach. Shop	1	2	3	2	4	6	1	3	4
<u>Public Affairs</u>	<u>1</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>1</u>
<b>PWD TOTALS</b>	<b>32</b>	<b>53</b>	<b>85</b>	<b>85</b>	<b>129</b>	<b>214</b>	<b>45</b>	<b>61</b>	<b>106</b>

\*Accidents are presently not being categorized as Preventable/non-preventable.



## **Energy Use**

Billing Summary - Wastewater	Pg	28
Billing Summary - Water	Pg	29
Heating Gas Bill	Pg	30

# January 2015 Billing Summary

## WASTEWATER

	Billing Period	Power Factor *	Demand (Kw)			Usage Kwh	Cost					FY 15 YTD	
			on pk	off pk	plc**		PPL	PECO	Total	Unit		Kwh	Cost
Southwest	12/31 - 2/2	96.7	9078	10,333	6163	6,226,019	\$ 470,822	\$ 49,092	\$ 519,914	0.0835	0.7885	38,778,221	\$ 3,193,419
Northeast	12/31 - 2/2	99.9	4752	4703	5041	1,631,459	\$ 123,374	\$ 23,553	\$ 146,927	0.0901	1.4437	10,012,502	\$ 923,652
Southeast	12/31 - 2/2	98.4	2966	3485	1243	1,616,681	\$ 122,256	\$ 15,235	\$ 137,491	0.0850	0.9424	10,049,092	\$ 852,429
Cent Sch PS	12/31 - 2/2	85.3	2028	1932	775	653,506	\$ 49,419	\$ 9,085	\$ 58,504	0.0895	1.3902	3,932,836	\$ 352,957
WW HQ	1/4 - 2/3	--	152	153	184	75,040	\$ 5,675	\$ 1,294	\$ 6,969	0.0929	1.7244	495,520	\$ 46,168
Neil Dr	1/4 - 2/3	--	89	104	142	36,000	\$ 2,722	\$ 827	\$ 3,549	0.0986	2.2972	232,200	\$ 23,413
Mingo Cr	12/31 - 2/2	--	1085	1429	15	65,695	\$ 4,968	\$ 4,944	\$ 9,912	0.1509	7.5257	284,181	\$ 47,561
43rd st PS	1/4 - 2/3	--	69	70	65	23,520	\$ 1,779	\$ 649	\$ 2,428	0.1032	2.7594	153,408	\$ 15,860
Venice Isle PS	1/4 - 2/2	--	197			35,328	\$ 2,672	\$ 1,244	\$ 3,916	0.1108	3.5213	399,361	\$ 37,731
BLS	12/22 - 1/26	99.9	320	211	554	131,190	\$ 9,921	\$ 2,082	\$ 12,003	0.0915	1.5870	1,280,914	\$ 112,253

\$ 10,494,438 \$ 793,608 \$ 108,005 \$ 901,613

\* Power factor penalty levied when < 90

\*\*PLC - peak load contribution - changes every June, average of the five highest hourly loads in the PJM territory for the previous year

contract minimum

	January				FY 15 YTD		
	kwh	cost	unit cost		kwh	cost	unit cost
Total Water	12,784,801	\$ 1,070,631	0.0837		75,620,229	\$ 6,275,573	0.0830
Total Wastewater	10,494,438	\$ 901,613	0.0859		55,201,202	\$ 4,712,285	0.0854
PWD Total ++	23,279,239	\$ 1,972,244	0.0847		130,821,431	\$ 10,987,858	0.0840
++ represents over 99.5 % of total usage and costs				Generated by Planning & Research			

# January 2015 Billing Summary

## WATER

Billing	Period	Power Factor*	Demand (Kw)			Usage Kwh	Cost				FY 15 YTD Kwh	Cost
			on pk	off pk	plc**		PPL	PECO	Total	unit		
Baxter WTP	12/22 - 1/26	90.7	639	715	374	422,834	\$ 31,975	\$ 3,655	\$ 35,630	0.0843	2,186,801	\$ 184,166
Belmont WTP	12/22 - 1/26	94.6	356	474	198	240,124	\$ 18,159	\$ 2,324	\$ 20,483	0.0853	1,293,488	\$ 110,908
Queen Lane WTP	12/22 - 1/26	88.0	780	773	532	472,132	\$ 35,703	\$ 4,204	\$ 39,907	0.0845	2,194,004	\$ 187,336
Torresdale PS	12/22 - 1/26	98.7	3666	4770	3108	2,707,055	\$ 204,712	\$ 21,769	\$ 226,481	0.0837	16,096,799	\$ 1,327,782
Lardner's Pt PS	12/22 - 1/26	99.2	2873	4294	2798	2,577,002	\$ 194,877	\$ 19,340	\$ 214,217	0.0831	14,848,248	\$ 1,222,355
Bel RWPS	12/22 - 1/26	99.0	2134	3702	1999	2,096,876	\$ 158,569	\$ 15,664	\$ 174,233	0.0831	12,746,369	\$ 1,048,148
QL RWPS	12/22 - 1/26	99.9	2013	4596	916	2,251,938	\$ 170,295	\$ 16,609	\$ 186,904	0.0830	14,115,462	\$ 1,170,763
QL PS (new)	12/22 - 1/26	94.2	823	1110	611	692,811	\$ 52,392	\$ 5,312	\$ 57,704	0.0833	3,925,181	\$ 321,642
Bel HSPS	12/22 - 1/26	98.9	674	628	405	269,588	\$ 20,387	\$ 3,425	\$ 23,812	0.0883	1,626,574	\$ 137,518
East Park	12/22 - 1/26	15.6	25	605	--	83,434	\$ 6,309	\$ 1,670	\$ 7,979	0.0956	859,520	\$ 75,593
EOL PS	12/22 - 1/26	93.7	474	471	419	374,900	\$ 28,351	\$ 2,886	\$ 31,237	0.0833	2,197,288	\$ 181,964
WOL PS	12/22 - 1/26		270	279	165	155,273	\$ 11,742	\$ 1,653	\$ 13,395	0.0863	847,200	\$ 73,521
Rox PS	12/22 - 1/26	91.9	225	382	94	171,464	\$ 12,966	\$ 1,752	\$ 14,718	0.0858	960,193	\$ 82,394
Fox Chase PS	12/26 - 1/27		223	250	142	151,600	\$ 11,464	\$ 1,970	\$ 13,434	0.0886	1,009,200	\$ 87,835
Chestnut Hill PS	12/22 - 1/26	58.7	30	22	--	13,610	\$ 1,029	\$ 291	\$ 1,320	0.0970	68,382	\$ 6,861
Water HQ	12/25 - 1/27	90.7	186	168	215	104,160	\$ 7,877	\$ 1,300	\$ 9,177	0.0881	645,520	\$ 56,787
						12,784,801	\$ 966,807	\$ 103,824	\$ 1,070,631		75,620,229	6,275,573

\* Power factor penalty levied when < 90

## -- estimated data

\*\*PLC - peak load contribution - changes every June

average of the five highest hourly loads  
in the PJM territory for the previous year



contract minimum



power factor adjustment

# PWD MUNICIPAL ACCOUNT PGW BILLINGS

JANUARY 2015 (December 15 - January 15)

MS Rate Unit Cost - \$1.11/ccf

FACILITY	METER #	JANUARY		FY 15 YTD	
		USAGE (ccf)	COST (\$)	USAGE (ccf)	COST (\$)
<b>BAXTER WTP</b>	2024225	2,830	\$ 3,126	16,542	\$ 19,530
	1909431	3,324	\$ 3,692	7,092	\$ 7,983
<b>BELMONT WTP</b>	2023707	1,391	\$ 1,546	5,527	\$ 6,554
	2018317	13	\$ 33	75	\$ 217
<b><u>QUEEN LANE WTP</u></b>					
filter bldg	1722806	17,854	\$ 19,624	39,201	\$ 43,663
pre-treatment bldg	1521901	241	\$ 283	487	\$ 672
survey bldg	1785627	479	\$ 548	1,079	\$ 1,338
<b>BELMONT HSPS</b>	1921715	3,187	\$ 3,541	4,043	\$ 4,594
<b>QUEEN LANE RWPS</b>	1479265	5	\$ 24	37	\$ 175
<b>FOX CHASE PS</b>	1906876	757	\$ 469	1,158	\$ 1,032
<b>EAST PARK BS</b>	1906765	618	\$ 697	1,276	\$ 1,550
	1906764	599	\$ 676	1,320	\$ 1,606
<b>FAIRHILL PS</b>	2024292	4,649	\$ 5,123	10,769	\$ 12,105
<b>EAST OAK LANE</b>	1447520	337	\$ 391	857	\$ 1,092
	1751522	282	\$ 330	589	\$ 792
<b>SOUTHEAST WPCP</b>	2024666	29,879	\$ 32,776	54,929	\$ 60,962
<b>BRC</b>	2115512	233	\$ 362	372	\$ 888
	2064949	879	\$ 990	1,559	\$ 1,871
	2024681	7,989	\$ 10,554	15,524	\$ 20,751
<b><u>NORTHEAST WPCP</u></b>					
stb pilot	1908768	9	\$ 29	58	\$ 198
stb - chiller	1989946	1	\$ 20	16	\$ 152
administration bldg	2024807	3,447	\$ 3,828	7,311	\$ 8,279
esb - 2	2023099	399	\$ 460	655	\$ 855
it bldg	1587924	153	\$ 188	397	\$ 584
lower garage - fleet	2024462	909	\$ 1,023	2,135	\$ 2,513
mpc bldg	1989897	711	\$ 804	1,437	\$ 1,727
south storage bldg	2115342	1,028	\$ 1,153	5,376	\$ 6,345
sludge	1884571	30,100	\$ 33,283	76,100	\$ 85,240
north storage bldg - esb	2024487	1,634	\$ 1,824	2,946	\$ 3,387
storeroom 54	2024473	1,007	\$ 1,132	2,302	\$ 2,696
pst	2070028	774	\$ 874	1,512	\$ 1,816
locker bldg	1738407	171	\$ 208	368	\$ 546
sodium hypo - eps	2035586	2,574	\$ 2,863	5,771	\$ 6,554
<b>BLS</b>	2064670	6	\$ 25	34	\$ 133
<b>COLLECTOR SYSTEM HQ</b>	1987632	9,085	\$ 9,994	22,087	\$ 24,784
<b>WATER CONVEYANCE HQ</b>	2026601	4,878	\$ 5,408	11,905	\$ 13,467
	2026599	7,300	\$ 8,084	17,479	\$ 19,743
	1761376	192	\$ 230	567	\$ 780
	1724990	492	\$ 562	1,160	\$ 1,432

## PWD INTERRUPTABLE ACCOUNT NATURAL GAS BILLINGS

January 2015 (January 1 - January 31)

FACILITY	METER #	JANUARY USAGE (ccf)	JANUARY COST (\$)					FY 15 YTD	
			DISTRIBUTION (PGW)	SUPPLY (Third Party)	TOTAL	UNIT (\$/ccf)		USAGE (ccf)	TOTAL COST
BAXTER WTP (IT-C)	2116160	35,900	\$ 2,825	\$ 30,447	\$ 33,272	\$0.93		92,300	\$ 72,153
BELMONT WTP (IT-B)	2064976	19,470	\$ 2,029	\$ 16,518	\$ 18,547	\$0.95		50,500	\$ 40,748
BLS (IT-B)	1806080	14,060	\$ 1,528	\$ 11,924	\$ 13,452	\$0.96		53,540	\$ 38,346
BRC (IT-E)	2036194	284,091	\$ 17,890	\$ 240,837	\$ 258,727	\$0.91		1,594,348	\$ 935,834
NORTHEAST WPCP (IT-C)									
cogeneration	2036191	31,851	\$ 2,513	\$ 26,795	\$ 29,308	\$0.92		435,927	\$ 225,184
pre-treatment bldg	2115831	33,421	\$ 2,646	\$ 28,364	\$ 31,010	\$0.93		91,506	\$ 67,922

### PWD TOTALS

RATE CATEGORY	JANUARY			FY 15 YTD	
	USAGE (ccf)	COST (\$)		USAGE (ccf)	COST (\$)
MUNICIPAL	127,554	\$ 142,493		290,941	\$ 333,184
INTERRUBTABLE	418,793	\$ 384,316		2,318,121	\$ 1,380,187
TOTAL	546,347	\$ 526,809		2,609,062	\$ 1,713,371

## **Service Level Goals**

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CUSTOMER INFORMATION														
Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Calls Received	Number		14,040	18,212	16,845	18,692	14,734		15,711	98,234	15,027	65,986	163,177	213,010
Call Abandonment Rate	Calls abandoned /calls received	3.00%	8.54%	4.59%	4.19%	4.30%	3.96%		8.73%	5.72%	15.45%	23.76%	14.45%	17.37%
Average Waiting Time	Min:sec		00:37			00:38				00:37	00:34	00:37	1:24	0:39
Average Talk Time Per Call Answered	Minutes		2.45	2.33	2.27	2.27		2.24	2.14	2.295				
COMMERCIAL STORMWATER CUSTOMER BILLING CALLS	GENERAL INFORMATION		16		40	52	28		28	164		201	807	-----
	SIDEYARDS/VACANT LOTS		12		8	8	3		5	36		31	124	-----
	WATER-ONLY CUSTOMERS		15		0	1	8		0	24		40	138	-----
	APPEALS		5		12	10	11		11	49		104	281	-----
	CREDITS		5		16	19	19		12	71		53	194	-----
	MAJOR QUESTIONS		5		4	7	6		3	25		4	57	-----
	TOTAL CALLS		58		80	97	85		56	376		433	1,431	-----

## December 2014 PUBLIC RELATIONS MANAGER'S MONTHLY REPORT

### Press Release(s)

**Date Released:** December 1, 2014

**Subject:** W&W Realty Co. Awarded \$2.7 Million Grant for Stormwater Management Project, New Green Stormwater Infrastructure Improvements Result in 30 Greened Acres

**Date Released:** December 1, 2014

**Subject:** PWD and PIDC Award \$8.25 Million in Grants to Promote Green Stormwater Management Practices on Private Properties, Resulting in the Planned Development of 92 Green

**Date Released:** December 22, 2014

**Subject:** City Officials, Councilman Johnson and Philadelphia Eagles Player Connor Barwin Broke Ground at the Ralph Brooks Tot Lot

### Media Advisories

**Date Released:** December 1, 2014

**Subject:** Philadelphia Cuts Ribbon on One of Its Largest Green Stormwater Management

### Daily Media Clips

**Date Released:** December 1, 2014

**Subject:** Canton Extending Faircrest Water, Sewerlines in 2015

**Website link:** <http://www.timesreporter.com/article/20141130/NEWS/141139976>

**Date Released:** December 2, 2014

**Subject:** Youth Football Team Cuts Ribbon on New Field in North Philadelphia

**Website link:** <http://philadelphia.cbslocal.com/2014/12/02/pee-wee-football-team-cuts-ribbon-on-new-field-in-north-philadelphia/>

**Date Released:** December 5, 2014

**Subject:** Philly Tweaking Its Snow Fighting Operation After Last Year's Brutal Winter

**Website link:** <http://www.nbcphiladelphia.com/news/local/Philly-Tweaking-Its-Snow-Fighting-Operation-After-Last-Years-Brutal-Winter-284783561.html>

**Date Released:** December 6, 2014

**Subject:** Officials Renew Commitment to Cleaner Water in Delaware Estuary

**Website link:** [http://www.northcentralpa.com/feeditem/2014-12-05\\_officials-renew-commitment-cleaner-water-delaware-estuary](http://www.northcentralpa.com/feeditem/2014-12-05_officials-renew-commitment-cleaner-water-delaware-estuary)

**Date Released:** December 8, 2014

**Subject:** Delaware Estuary Partners Renew Pact to Protect Environment

**Website link:** <http://www.njspotlight.com/stories/14/12/07/delaware-estuary-partners-renew-pact-to-protect-fragile-environment/>

**Date Released:** December 10, 2014

**Subject:** Water Main Break in North Philly Forces Daycare Evacuation

**Website link:** <http://www.njspotlight.com/stories/14/12/07/delaware-estuary-partners-renew-pact-to-protect-fragile-environment/>

**Date Released:** December 10, 2014

**Subject:** Day Care Evacuated After Water Main Breaks

**Website link:** <http://www.nbcphiladelphia.com/news/local/Day-Care-Evacuated-After-Water-Main-Breaks-Kensington-Germantown-285348781.html>

**Date Released:** December 13, 2014

**Subject:** Green Party of Philadelphia Approves of Cancellation of PGW Sale

**Website link:** [http://www.opednews.com/articles/Green-Party-of-Philadelphi-by-Chris-Robinson-Energy\\_Energy\\_Energy-Gas\\_Green-141213-135.html](http://www.opednews.com/articles/Green-Party-of-Philadelphi-by-Chris-Robinson-Energy_Energy_Energy-Gas_Green-141213-135.html)

**Date Released:** December 14, 2014

**Subject:** Haddon Heights Company Develops a Unique Scent Test

**Website link:** <http://www.courierpostonline.com/story/life/wellness/2014/12/14/haddon-heights-company-develops-unique-scent-test/20414585/>



December 2014 PUBLIC RELATIONS MANAGER'S MONTHLY REPORT	
	<p><b>Date Released:</b> December 15, 2014  <b>Subject:</b> Small Cities Solving Big Problems  <b>Website link:</b> <a href="http://www.usatoday.com/story/news/nation/2014/12/15/ozv-small-cities-solving-big-problems/20434883/">http://www.usatoday.com/story/news/nation/2014/12/15/ozv-small-cities-solving-big-problems/20434883/</a></p> <p><b>Date Released:</b> December 18, 2014  <b>Subject:</b> Water Department Grants to Help Manage Stormwater  <b>Website link:</b> <a href="http://www.phillytrib.com/news/article_523b80c5-810d-5ca3-911c-54d5dce56bc8.html">http://www.phillytrib.com/news/article_523b80c5-810d-5ca3-911c-54d5dce56bc8.html</a></p> <p><b>Date Released:</b> December 22, 2014  <b>Subject:</b> PWD, PIDC Award \$3.5M in Grants to Promote Green Stormwater Management  <b>Website link:</b> <a href="http://www.waterworld.com/articles/2014/12/pwd-pidc-award-3-5m-in-grants-to-promote-green-stormwater-management-practices.html">http://www.waterworld.com/articles/2014/12/pwd-pidc-award-3-5m-in-grants-to-promote-green-stormwater-management-practices.html</a></p> <p><b>Date Released:</b> December 24, 2014  <b>Subject:</b> Ralph Brooks Tot Lot Celebrates Groundbreaking  <b>Website link:</b> <a href="http://www.southphillyreview.com/news/cover-story/Ralph_Brooks_Tot_Lot_celebrates_groundbreaking-286710461.html">http://www.southphillyreview.com/news/cover-story/Ralph_Brooks_Tot_Lot_celebrates_groundbreaking-286710461.html</a></p> <p><b>Date Released:</b> December 30, 2014  <b>Subject:</b> Serial Robber Targets Hotels in Philadelphia and Delaware County  <b>Website link:</b> <a href="http://6abc.com/news/man-wanted-in-several-armed-hotel-robberies/454512/">http://6abc.com/news/man-wanted-in-several-armed-hotel-robberies/454512/</a></p>
Media Inquiries	<p><b>Date:</b> December 9, 2014  <b>Media Outlet:</b> Wendy Saltzman, channel 6  <b>Inquiry:</b> Hydrant Availability  <b>Resolution:</b> Charlie Zitomer and Debra McCarty participated in an interview and provided a fact sheet and a list of the status of all of Philadelphia's hydrants.</p> <p><b>Date:</b> December 10, 2014  <b>Media Outlet:</b> Joan Fitzgerald, American Prospect  <b>Inquiry:</b> The value of water as it relates to PWD's Stormwater Management Service Charge  <b>Resolution:</b> Chris Crockett participated in the interview with the reporter.</p>
Media Campaigns	<p><b>Month:</b> December 2014  <b>Subject:</b> Keeping Out the Cold, Cold Weather Tips  <b>Details:</b> PWD aims to educate the public on how to protect their home's plumbing system from freezing and offers several tips through a billstuffer, press releases, tweets, facebook posts and blogs.</p>
Publications	<p><b>Document:</b> Billstuffer  <b>Date:</b> December 1, 2014  <b>Subject:</b> Keeping Out the Cold, Cold Weather Tips</p>
Events	<p><b>Date of Event:</b> December 1, 2014  <b>Event Name:</b> W&amp;W Realty Company and Dependable Distribution Stormwater Management Ribbon-Cutting and Tour  <b>Event Description:</b> W&amp;W Realty Co. was awarded a \$2.7 million Stormwater Management Incentives Program grant from the Philadelphia Water Department to implement green stormwater management upgrades to its Dependable Distribution Services Inc. warehouse facility and Mayor Nutter, EPA Region III Administrator Shawn Garvin, W&amp;W Realty, Dependable Distribution, PWD and public officials celebrated this milestone for the City of Philadelphia with a ribbon-cutting and tour.</p>

CUSTOMER INFORMATION CALL DATA															
Service Level Measures	Explanation	Rank	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Year To Date	% of Total	'14 Sm. Month	FY '14 Yr To Date	FY '14 Yr End Act.	FY '13 Yr End Act.
Billing	PWD Call Center handles	1	8,753	10,260	10,005	10,267	8,005	6,410	7,900	53,700	64.21%	7,086	59,298	98,543	88,348
Transfer Call	To other PWD unit or City agency.	2	675	533	582	730	574	463	526	3,557	4.25%	449	3,146	6,829	7,413
Meters	All meter issues to Meter Shop.	3	407	456	492	614	416	412	514	2,797	3.34%	980	3,564	6,161	6,869
Leaks	Low volume street/curb leaks, refer-	4	347	316	381	412	597	571	991	2,624	3.14%	1,308	3,364	5,417	4,358
No Water	Cust.Reps.decide cause/refer action.	5	352	360	404	290	254	234	590	1,894	2.26%	735	2,011	3,362	2,301
NOD/Defect	Issued by Inspector, who	6	279	348	323	311	271	284	261	1,816	2.17%	0	1,213	2,314	2,579
Water in Cellar	Inspector investigates/refer findings	7	346	233	244	221	251	350	647	1,645	1.97%	1,127	2,855	5,036	3,137
Inlet Clean/Repair	Data given to Inlet Cleaning or	8	297	255	297	288	184	150	133	1,471	1.76%	103	1,343	2,291	2,067
Restore Service	Request to reverse shut-off. To	9	239	261	311	307	206	67	68	1,391	1.66%	95	3,519	4,329	5,818
WRAP	Callers are screened & an applica-	10	125	249	265	252	124	25	120	1,040	1.24%	132	1,414	2,534	2,568
Hydrant	Hydrant issues or problems.	11	278	172	152	144	65	83	96	894	1.07%	134	874	1,308	913
Find Curb Stop	Inspect. sent to find/mark curb stop.	12	114	132	143	146	111	103	79	749	0.90%	153	711	1,216	621
Payment Agree.	Payment agreement established.	13	121	126	139	183	112	20	0	701	0.84%	62	1,085	1,998	2,917
Low Pressure	Inspector to investigate/refer findings.	14	115	135	124	115	96	101	147	686	0.82%	210	876	1,346	947
Multi-Account	Multi-call/account Handling.	15	117	101	157	133		116	140	624	0.75%	71	486	1,151	799
Owner/Tenant	Issues re billing	16	85	152	135	103	84	63	89	622	0.74%	33	320	707	240
Cave Ins-Depr.	Customer Service determines cause	17	150	156	92	87	55	81	79	621	0.74%	58	544	1,261	697
Main Breaks	Large volume leaks, priority job given	18	124	58	95	74	127	83	357	561	0.67%	482	1,517	2,238	972
Payments	Customers making payments	19	75	63	102	123	112		84	475	0.57%	37	227	599	132
Pay. Agree. Inq.	Inquiry about payment agreements.	20	40	97	106	85	69	47	42	444	0.53%	26	297	556	1,099
HELP Program	Calls about the Homeowner's	21	62	83	58	76	66	68	61	413	0.49%	45	418	719	655
Undefined Code	Un-assigned codes or system errors.	22	412	0	0	0		0		412	0.49%	0	0	0	28
Illegal Restores	Data on illegal restores referred	23	85	83	63	72	47	45	45	395	0.47%	21	347	544	424
Water Quality	Inspector investigates or a sample	24	55	60	96	76	56	48	71	391	0.47%	93	399	713	585
Collections	Calls	25	53	81	80	69	59		24	342	0.41%	15	283	493	316
B.P.C.S.	Broken Pipes, Can't (Be) Shut.	26	52	48	72	48	57	42	145	319	0.38%	534	929	1,348	733
Senior Cit. Disc.	Caller qualifications checked. If ok,	27	41	61	44	74	35	30	46	285	0.34%	51	405	623	720
Vacant - BP	Vacant prop. water running-Inspector	28	52	51	50	49	77		186	279	0.33%	548	860	1,310	666
Repeat Calls	Multiple calls on same incident.	29	131	36	14	18	32	44	104	275	0.33%	599	1,363	1,922	1,778
Construct Issues	PWD & contractor job questions	30	62	39	47	42	42	43	40	275	0.33%	28	433	646	598
Choked Drains	Inspector examines & may refer job.	31	63	43	37	29	36	52	47	260	0.31%	63	360	768	537
Damage Claims	Examined by PWD Claims Investiga-	32	42	38	41	40	27	25		213	0.25%	62	364	651	533
Sewer Gas Odor	Referred first to Inlet Cleaning for	33	26	41	54	37	10	20	10	188	0.22%	11	139	193	124
Request Literat.	Given to Public Affairs Unit	34	52	27	31	26	21	16	27	173	0.21%	35	394	832	510
Auto. Meter Rd.	AMR appointments.	35	11	11	1	57	47	39	52	166	0.20%	20	132	331	873
Shut Offs -WR	House water running - Inspector will	36	10	22	27	30	20	18	47	127	0.15%	78	190	314	233
Req. for Cement	Any type cement repair/deficiency.	37	30	23	19	21	12	20	13	125	0.15%	3	82	189	126
Shut Off F. Hyd.	Opened hydrant calls are referred	38	53	15	21	17	7	2	5	115	0.14%	11	58	72	196
Pay. Agree. Ref.	Referral to PWD re pay. agreement.	39	28	24	19	23	16	2	8	112	0.13%	17	377	546	757
Stormwater	Bill Inquiries.	40	9	24	10	28	14	17	10	102	0.12%	26	223	336	238
Miss. Man.Cov.	Inspector assesses ownership. PWD	41	24	16	7	14	9	8	12	78	0.09%	17	85	177	95
S.O.I.E.	Shut Off In Error	42	12	12	14	14	15	0	3	67	0.08%	4	90	126	98
Title Company	Information requests	43	13	6	6	11	8	4	10	48	0.06%	11	151	188	98
Noisy Pipes	Customer requests investigation.	44	8	6	7	9	6	12	4	48	0.06%	8	50	124	65
F.H.K.O.	Fire hydrant knocked over.	45	7	5	11	5	5	8	12	41	0.05%	7	33	52	39
Missing In. Cov.	To Customer Service/Sewer Main-	46	5	1	2	9	8	3	1	28	0.03%	3	29	43	61
Bad Taste/Odor	Bad Taste & Odor Complaints.	47	2	1	3	1	0	1	3	8	0.01%	6	21	26	17
N.E. Odor	NE Plant air odor-related calls.	48	3	0	2	1	0	1	0	7	0.01%	0	1	10	4
Refunds	Requests	49	3	2	0	1	0		1	6	0.01%	0	11	23	2
PWD Security	Calls re W & WW system security.	50	0	2	2	1	0	0		5	0.01%	1	3	5	13
Rate Increase	Customer inquiries.	51	1	0	1	0	2	0	0	4	0.00%	0	9	14	13
Vector Dye Test	Testing for service leaks or	52	1	1	0	0	0	1	0	3	0.00%	0	0	2	2
Sprinkler/Hose	Ticket to Pub.Affairs, which contacts	53	0	0	1	2	0	0	1	3	0.00%	0	16	20	15
Erosion & Sed.	Erosion/sediment - unsecured sites.	54	2	0	0	0	0	0	0	2	0.00%	1	2	6	3
Sprinkler Cap	Call referred to Fire Dept.	55	2	0	0	0	0	0	1	2	0.00%	0	2	2	9
Service Hydrant	Problem with, or damaged hydrants	56	1	1	0	0	0	0	0	2	0.00%	0	13	16	2
Abatement	Special conditions (leaks) needing	57	0	0	0	1	0	1	0	2	0.00%	0	3	4	24
Terror	Terrorism-related customer calls.	58	0	1	0	0	0	0	0	1	0.00%	0	2	3	1
Drought Info/FP	Req.data-water emergency/froz.pipes	59	0	0	0	0	0	0		0	0.00%	1	4	570	170
S. F. R.	Storm Flood Relief.	60	0	0	0	0	0	0	5	0	0.00%	2	6	10	13
Lock Hydrant	Repeat abuse hydrants referred	61	0	0	0	0	0	0	0	0	0.00%	0	5	8	2
Compost Req.	Data given on PWD sites	62	0	0	0	0	0	0	0	0	0.00%	0	2	2	7
LNP-W'sheds	Livable Neighborhood Program.	63	0	0	0	0	0	0	0	0	0.00%	0	0	0	0
PWD Bot. Water	Customer requests for	64	0	0	0	0	0	0	0	0	0.00%	0	0	0	2
13,939	Average		14,452	15,327	15,389	15,786	12,447	10,233	11,423	83,634	100.00%	15,170	56,604	163,177	146,176

Info complete to date. Only latest 6 months are shown. Prior years' info subject to software rounding.

# FINANCE

Unit	Description of Service	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Procurement Unit (Professional Service Contracts)	<u>New Contract Requests</u>														
	Requests Received	Number		3	6	4	1	0	0	0	14	0	0	4	5
	Contracts Conformed	Number		1	2	5	0	2	1	2	11	3	6	23	39
	<u>Process Time for Conform.</u>														
	Internal - PWD	avg # days	40	68	9	94	0	1	53	4	37.5	176	31.8	90.7	102.6
	External Agencies														
	Law-to-Draft	avg # days	15	44	24	64	0	32	196	58	60	33	72	46.3	52
	Vendor Review	avg # days	30	2	75	24	0	12	226	17	57	25	19	19.8	34
	Law to Conform	avg # days	35	34	54	89	0	70	43	93	48	50	25	30.4	32
	Total Processing Days	avg # days	80	148	138	269	0	115	32	172	117	285	84	187.2	220.6
	<u>Contract Amendments</u>														
	Requests Processed	Number		7	24	13	1	5	5	4	55	1	22	86	94
	Amendments Conformed	Number		10	11	18	10	10	2	18	61	12	50	111	102
	<u>Process Time for Conform.</u>														
	Internal - PWD	avg # days	10	12	13	9	13	21	20	15	14.7	135	13	29	27
	<u>External Agencies</u>														
	Law Draft	avg # days	15	23	36	33	35	28	45	41	33	26	36	32.2	54
	Vendor Review	avg # days	30	21	16	24	35	38	41	30	29	21	25	31.8	27
	Law to Conform	avg # days	35	77	60	65	59	78	82	82	70	61	73	62.8	43
	Total Processing Days	avg # days	80	133	122	131	142	165	188	168	147	123	143	155.8	151
Capital Accounting	Public Works Projects	% Processed within	100%	100%	80%	88%	100%	100%	100%	100%	94.58%	100%	100%	100.0%	100.0%
	Estimates Processed	4 Days													
	Prof Svcs Contracts	% Processed within	100%	80.47%	72.3%	67.0%	75.8%	66.4%	67.4%	65.4%	71.55%	84.1%	-----	77.0%	76.1%
Operating Fund Accounting	Invoices Processed	10 Days													
	Number of invoices processed*1	Total Number Average	1,700	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	1,706	5,179	5,179	15,706

\*1 Days to process invoices not available until FAMIS is reprogrammed.

Facilities Management															
Unit	Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.*1	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Bldg. Maint.	Bldg Maint, PWD Properties	Jobs completed	Actual	101	17	30	432	55	313	17	965	66	252	613	515
			Goal	27	24	29	48	35	50	66	503	37	532		
		Pending	Actual	386	199	538	388	402	304	343	366		417	345	7
	Street Cement Work	Jobs completed	Actual	115	97	179	72	92	NA	N/A	555	25	1140	1,903	1,361
			Goal	125	117	209	143	123	140	7	1,604	12	1857		
		Pending	Actual	235	289	246	198	123	NA	N/A	218	256	200	255	254
	Street Plumbing Work	Jobs completed	Actual	106	101	71	88	91	94	47	598	122	722	1,225	1,115
			Goal	75	80	78	84	82	87	98	1,120	85	1199		
Machine Shop	Pump Station Repairs	Jobs completed	Actual	6	8	7	3	5	4	3	36	4	40	82	85
			Goal	4	6	8	7	9	8	10	86	8	75		
	Hydrant Repairs	"O" Ring Seal Plates	Actual	0	0	0	0	0	0	0	0	0	0	0	0
			Goal	0	0	0	0	0	0	0	0	9	70		
	Welding Repairs	Brackets	Actual	10	14	12	10	6	7	11	70	8	50	126	114
			Goal	8	12	8	8	6	13	11	107	14	166		
		Vehicle Repairs	Actual	3	4	2	4	6	5	3	27	7	28	62	44
			Goal	4	6	2	3	3	3	2	41	4	97		
		General	Actual	19	26	28	15	19	20	19	146	29	176	296	259
			Goal	21	19	21	19	18	26	25	263	30	319		
	Tool Restoration	Grabbers	Actual	64	51	64	46	48	42	47	362	36	371	613	721
			Goal	73	21	48	37	29	36	43	676	84	698		
	Miscellaneous	Jobs Completed	Actual	23	19	23	17	21	19	20	142	26	192	332	315
			Goal	22	19	22	25	26	29	19	312		0		
	TOTALS	Jobs Completed	Actual	447	337	416	687	343	504	167	2,901	110	857	1,511	1,538
			Goal	359	304	425	374				2,180	160	1864		

\*1 The numbers in this column represent totals for jobs completed and monthly averages for backlogs.

## HUMAN RESOURCES DIV.

Division	Training Category	TRAINING & DEVELOPMENT UNIT								% of Total or Totals	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Mo. Avg.					
HUMAN RESOURCES	COMPUTER SKILLS	0	0	0	0	0	2	0	2	1.05%	0	17	51	6
	BEHAVIORAL/MGT.	7	0	0	1	12	3	2	25	% of	0	59	61	19
	FUNCTIONAL/TECH.	0	0	0	0	0	0	0	0	Ttl. Staff	0	6	6	8
	# of Staff Trained	7	0	0	1	12	5	2	27	7.42%	0	82	118	33
	DIVISIONAL GOAL	3	3	3	3	3	3	3	30	of ttl.Trng	10	120		
OPERATIONS	COMPUTER SKILLS	0	0	0	0	0	6	0	6	67.40%	0	23	30	87
	BEHAVIORAL/MGT.	0	0	8	54	30	20	25	137	% of	9	220	264	246
	FUNCTIONAL/TECH.	0	0	0	17	18	18	13	66	Ttl. Staff	35	126	201	186
	# of Staff Trained	0	0	8	71	48	44	38	209	57.42%	44	369	495	519
	DIVISIONAL GOAL	50	50	50	50	50	50	50	600	of ttl.Trng	130	1,560		
FINANCE & ADMINISTRA- TION	COMPUTER SKILLS	0	0	0	0	0	2	0	2	8.08%	0	4	8	27
	BEHAVIORAL/MGT.	4	3	2	0	5	0	1	15	% of	0	22	29	27
	FUNCTIONAL/TECH.	0	0	0	0	0	0	0	0	Ttl. Staff	0	7	7	5
	# of Staff Trained	4	3	2	0	5	2	1	17	4.67%	0	33	44	59
	DIVISIONAL GOAL	8	8	8	8	8	8	8	100	of ttl.Trng	40	480		
PLANNING & ENVIRON- MENTAL SERVICES	COMPUTER SKILLS	0	0	0	0	0	6	0	6	10.03%	0	9	37	56
	BEHAVIORAL/MGT.	2	2	27	2	15	9	10	67	% of	32	66	116	73
	FUNCTIONAL/TECH.	0	0	0	2	1	0	0	3	Ttl. Staff	0	40	52	39
	# of Staff Trained	2	2	27	4	16	15	10	76	20.88%	32	115	205	168
	DIVISIONAL GOAL	15	15	15	15	15	15	15	180	of ttl.Trng	50	600		
PLANNING & ENGINEERING	COMPUTER SKILLS	0	0	0	0	0	6	0	6	11.50%	0	6	8	22
	BEHAVIORAL/MGT.	0	0	8	5	0	9	3	25	% of	1	18	52	30
	FUNCTIONAL/TECH.	0	0	0	0	0	0	0	0	Ttl. Staff	2	15	16	14
	# of Staff Trained	0	0	8	5	0	15	3	31	8.52%	3	39	76	66
	DIVISIONAL GOAL	15	15	15	15	15	15	15	180	of ttl.Trng	50	600		
PUBLIC AFFAIRS	COMPUTER SKILLS	0	0	0	0	0	0	0	0	1.78%	0	0	0	6
	BEHAVIORAL/MGT.	0	0	4	0	0	2	0	6	% of	3	9	16	29
	FUNCTIONAL/TECH.	0	0	0	0	0	0	0	0	Ttl. Staff	0	2	2	2
	# of Staff Trained	0	0	4	0	0	2	0	6	12.00%	3	11	18	37
	DIVISIONAL GOAL	4	4	4	4	4	4	4	50	of ttl.Trng	20	240		
ACTUAL TOTALS		13	5	49	81	81	81	54	364	Average	82	567	956	882
GOAL TOTALS		95	95	95	95	95	95	95	1,140	52	300	3,600		
Training  Category Totals	COMPUTER SKILLS	0	0	0	0	0	25		25	24.75%	0	59	134	204
	BEHAVIORAL/MGT.	13	5	0	0	0	40		58	57.43%	45	394	538	424
	FUNCTIONAL/TECH.	0	0	0	0	0	18		18	17.82%	37	196	284	254
	TOTALS	13	5	0	0	0	83		101		82	649	956	882

If cumulative output goal %'s are = each month, actual %'s should be: Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58'

BUREAU OF LABORATORY SERVICES														
Function	Group	PLANNING & ENVIRONMENTAL SERVICES DIVISION							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Yr. End Actual	FY '13 Yr. End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Analyses	NEWPCP	5,265	5,055	4,647	4,912	4,739	5,190	4,931	34,739	55.97%	5,295	32,088	63,605	63,683
	Lab #	5,558	5,482	5,272	5,338	2,969	5,408	5,414	62,065	4,963	5,540	66,491		
	SEWPCP	3,428	3,432	3,320	3,314	3,316	3,451	3,441	23,702	59.06%	3,366	20,004	39,908	39,979
	Lab #	3,352	3,347	3,294	3,339	3,302	3,468	3,472	40,130	3,386	3,305	39,653		
	SWWPCP	6,347	6,274	6,105	6,346	6,134	6,300	6,341	43,847	58.27%	6,319	37,799	75,010	74,605
	Lab #	6,375	6,228	6,218	6,341	6,221	6,267	6,352	75,242	6,264	6,112	73,347		
	Biology Lab #	4,627	4,651	3,964	3,936	3,343	3,447	3,249	27,217	64.27%	3,622	20,783	46,116	40,973
		3,511	3,788	3,460	3,473	3,484	3,410	3,471	42,346	3,888	3,477	41,734		
	Inorganic Lab #	5,987	4,834	5,396	4,112	4,276	5,867	5,100	35,572	53.63%	6,334	34,545	69,197	62,767
		5,638	5,928	5,306	5,441	5,549	5,391	5,488	66,324	5,082	5,418	65,023		
	Organic Lab #	1,215	3,400	1,820	967	675	1,592	442	10,111	36.26%	2,520	15,470	30,126	26,470
		1,855	2,437	2,326	2,541	2,306	2,141	2,276	27,887	1,444	2,041	24,495		
	MEL - Infra-structure #	6,438	10,825	7,600	5,950	7,200	5,300	6,000	49,313	72.80%	8,106	40,093	70,838	75,839
		5,104	4,595	5,773	5,115	5,500	8,658	5,981	67,735	7,045	4,585	55,010		
T.O.C.% avail. in	sample results <= 10 days.	100%	78%	100%	100%	100%	100%	100%	96.86%	89.34%	100%	99.50%	99.75%	118.92%
		103.0%	115.0%	96.0%	104.0%	87.0%	87.0%	99.0%	108.42%		99%	99.00%		
Metals	Goal = 95%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	100.00%	97%	94.0%		
Q.A.	Accuracy Of Analyses %	94.0%	94.9%	95.9%	98.0%	86.0%	97.0%	94.0%	94.26%	99.31%	94.0%	94.00%	94.83%	95.58%
		92.0%	94.0%	96.0%	94.0%	97.0%	94.0%	95.0%	94.92%		94.0%	94.0%		
Sampling	Drinking Water #	2,943	2,613	2,712	2,688	2,075	2,524	2,247	17,802	58.85%	2,332	14,882	30,139	28,924
		2,526	2,565	2,421	2,504	2,394	2,404	2,548	30,251	2,543	2,406	28,864		
	Sanitary Release #	87	153	123	186	106	75	48	778	81.38%	27	457	843	752
		108	96	86	68	72	75	90	956	111	83	1,004		
	WPCP - NPDES #	244	242	231	242	234	244	239	1,676	64.56%	233	1,398	2,804	2,425
		216	213	210	213	210	210	214	2,596	239	194	2,334		
Central Receiving	Samples Logged	75	350	341	328	228	292	248	1,862	216	916	3,614	6,606	4,858
	Logged	451	422	399	436	530	520	439	5,187	266	360	4,328		
	Tests Assigned	884	3,361	5,354	2,920	1,783	2,070	1,603	17,975	2,568	8,831	38,099	73,282	50,208
	Assigned	4,027	4,136	4,173	4,939	5,351	4,190	4,277	51,123		3,430	41,160		
		1,317	2,713	3,043	3,252	2,720	3,018	2,695	18,758	2,680	2,306	14,344	25,517	27,118
		2,433	2,501	2,296	2,421	2,298	2,367	2,368	28,767		1,928	23,128		
Inspec-tions	# of Cross Connections	122	203	132	131	120	97	88	893	67.96%	84	632	1,122	1,340
		154	90	102	110	104	99	98	1,314	128	85	1,020		
Vendor & Plant	Surveillance Certifications	13	13	12	10	10	12	13	83	35.78%	21	114	192	229
		18	21	21	20	19	18	19	232	12	20	240		
Billable Services	MEL/MAS Goal	\$28,142	\$12,860						\$41,002	34.17%	\$4,350	\$78,933	\$113,571	\$90,136
		\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$120,000	\$20,501	\$10,000	\$120,000		

Goal data next to shaded areas.

If cumulative output goal %'s are about = each mo., actuals should be: Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

PLANNING & RESEARCH UNIT																		
Planning and Environmental Services Division																		
Group			Service Level Measure	Note	Unit	Goal	PWD PRIVATE DEVELOPMENT SERVICES							Ytd. or Mo. Avg.	FY '14 Current Month	FY '14 YTD Mo. Avg.	FY '14 Year-End Actual	FY '13 Year-End Actual
							July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
P W D S t o r m w a t e r P l a n R e v i e w	Conceptual Review		New Projects Submitted		#	Act.	27	20.0	23.0	26.0	21.0	26.0	34.0	177				
			Reviews		#	Act.	58	28.0	50.0	37.0	36.0	36.0	47.0	292	New	Measures	in	report.
			Approvals	*2	#	Act.	19	2.0	13.0	10.0	8.0	4.0	6.0	62				
			Average Review Time		Days	Act.	3.0	3.0	3.7	3.6	3.3	3.3	3.7	3.4				
		Reviews Meeting 5 Day Goal		%	Goal	91.4%	92.9%	90.0%	83.8%	94.4%	88.9	87.2	2994.7%					
	Technical Review		Reviews		#	Act.	61	71.0	61.0	54.0	43.0	40.0	48.0	378				
			Approvals	*2	#	Act.	18	21.0	10.0	13.0	9.0	11.0	10.0	92				
			Conditional Approvals		#	Act.	3	2.0	5.0	5.0	3.0	0.0	2.0	20				
			Average Review Time		Days	Act.	7.5	6.1	7.6	5.2	8.0	7.8	6.8	7.0				
		Reviews Meeting 15 Day Goal		%	Goal	95.1%	98.6%	95.1%	100.0%	97.7	97.5%	89.6%						
	Fees		Concept		\$	Act.	\$ 9,000	\$ 1,200	\$ 6,600	\$ 2,400	\$ 4,800	\$ 2,400	\$ 4,800	\$ 31,200				
			PCSMP Admin	*5	\$	Act.	\$ 8,400	\$ 1,800	\$ 3,600	\$ 3,600	\$ 3,000	\$ 2,400	\$ 26,400					
			PCSMP Hourly	*5	\$	Act.	\$ 11,513	\$ 2,160	\$ 6,480	\$ 7,905	16470	\$15,840	\$ 21,510	\$ 65,408				
			Fee-in-lieu	*6	\$	Act.	-	-	-	-				\$0.00				
	GSI Coord.	*3	Projects Sent to OOW	*7	#	Act.	20	11.0	17.0	16.0	11.0	15.0	17.0	107				
			Opportunities Identified		#	Act.	0	0.0	0.0	0.0	0.0	0.0	0.0	0				
	Managed Acres	*4	Planned	*1	Acres	Act.	13.8	12.4	8.8	15.4	2.3	1.4	3.9	58.0				
			Target Planned	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	75.0				
			Built		Acres	Act.	2.7	0.5	20.6	7.3	2.9	8.8	1.4	44.3				
			Target Built	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	75.0				
	Developmen t by Sewer Type		Combined		Acres	Act.	26.2	14.2	10.6	22.7	3.1	1.7	4.8	83.3				
			Separate		Acres	Act.	21.3	0.0	9.4	0.8	0.4	0.0	0.0	32.0				
			Non-Contributing	*8	Acres	Act.	121.9	0.0	24.5	4.3	0.5	1.2	0.0	152.3				
	Green Roofs		Planned	*1	Acres	Act.	0.8	0.2	0.6	0.5	0.4	0.1	0.3	3.0				
			Built		Acres	Act.	0.7	0.0	0.5	0.6	0.0	0.5	0.0	0.3				
	Porous Pavement		Planned	*1	Acres	Act.	1.7	1.6	1.3	0.5	0.5	0.1	0.1	5.8				
			Built		Acres	Act.	0.4	0.0	8.1	2.3	0.0	0.1	0.2	11.1				
Acreage Watershed Plans Approved				*11	Acres	Act.	169.45	14.21	44.53	27.80	4.00	2.90	4.80	267.69	73.00	73.00	285.00	251.00
					Goal	20	20	20	20	20	20	20	240					
Resultant Watershed Flow Reduction					Mil. Gal. Yr.	Act.	161.04	13.50	42.30	26.42	3.80	2.70	4.60	254.36	70.00	70.00	366.00	236.00
					Goal	19	19	19	19	19	19	19	228					
P W D S t o r m w a t e r P l a n R e v i e w I n s p e c t i o n s	Site Inspections Conducted			#	Act.	155	138.0	155.0	150.0	115.0	154.0	140.0	1,007	23	23	275	330	
	Site Visits			#	Act.	166	156.0	142.0	166.0	144.0	211.0	219.0	1,204					
	Cursory Visual Inspection		*9	#	Act.	87	52.0	42.0	25.0	31.0	51.0	53.0	341					
	Compliance / Enforcement Actions			#	Act.	4	0.0	5.0	4.0	3.0	1.0	2.0	19	2	2	29	112	
	Final Inspection	Conducted		#	Act.	11	8.0	9.0	14.0	14.0	15.0	15.0	86					
		Sites found to be incomplete		#	Act.	3	2.0	5.0	8.0	3.0	3.0	7.0	31	New	Measures	in	report.	
		Sites found to be Complete		#	Act.	2	4.0	4.0	6.0	9.0	9.0	7.0	41					
	Conditional Approvals	Active Sites with Condit. App.		#	Act.	27	25.0	30.0	33.0	34.0	34.0	22.0	205					
		Conditional Approvals Issued		#	Act.	3	3.0	5.0	3.0	2.0	0.0	1.0	17					
Cert. of Occupancies Released.			#	Act.	1	3.0	0.0	0.0	1.0	0.0	1.0	6						

1. "Planned" represents a project that has received PWD technical stormwater approval, or a project that has received technical stormwater approval and has started construction.
2. Review numbers listed for Approvals may include multiple approvals for a single project, but all Area Based numbers represent applicable projects once.
3. GSI: Green Stormwater Infrastructure
4. Managed Acres: Managed Acres represents the area managed in the combined sewer area. This differs from Greened Acres which represents the volume of water managed in the combined sewer area. Managed
5. PCSMP - Post Construction Stormwater Management Plan
6. Fee-in-Lieu: Refers to Stormwater Management Fee in Lieu. For definition see PWD Regulations 308.2 (2/7/14),
7. OOW: Office of the Watersheds
8. Non Contributing: Sewer not owned by PWD.
9. Cursory Visual Inspection: are inspections of sites that are being monitored for activity; if clearly no activity, these are conducted from the inspector's car.
10. Target is an estimate that is developer driven.
11. GI: Green Infrastructure

**PLANNING & RESEARCH UNIT**

*Planning and Environmental Services Division*

						Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	YTD or Mo. Avg.	FY'14 Current Month	FY'14 YTD or Mo. Avg.	FY'14 Year End Actual	FY'13 Year End Actual
Group	Service Level Measure			Unit	Goal												
Strategic Planning																	
Water Conveyance		12-Month rolling average daily delivery		MGD	Act.	238.0	237.4	237.1	236.4	235.5	234.6	Pending		235.9	236.7	239.5	238.4
					Proj	231.2	232.2	230.8	229.1	229.3	230.3	231.2	230.2	248	241.8	241.8	244.5
		Non-Revenue Water *3		MGD	Act.	90.8	91.9	93.0	92.3	92.8	92.4	Pending		87.4	86.8	92.2	86.9
					Proj	87.8	87.5	87.2	86.9	87.3	87.5	87.8	86.8	91.5	87.3	87.3	90.2
		Non-Revenue Water % of Ttl.		%	Act.	38%	39%						38.43%	91.5%	87.3%	87.3%	90.2%
Linear Asset Management Program	Water & Sewer Sys. Project Initiated from Capital Renewal	Water	Blocks	#	Act.	22.0	43.0	24.0	24.0	22.0	6.0	30.0	171	24	103	278	
			Length	miles	Act.	2.16	4.4	2.4	2.2	2.2	0.6	2.8	17	2.38	9.68	26.80	
			Est. Cost	\$	Act.	\$2,882,600	5,824,500	3,100,000	3,027,900	3,075,000	765,000	3,924,400	\$22,599,400	3,031,100	13,063,900	35,443,800	
		Sewer	Combined Sewer	#	Act.	0	3.0	21.0	10.0	5.0	4.0	5.0	48	5	39	124	
			Separate Sewer	#	Act.	0	0.0	0.0	0.0	0.0	20.0	0.0	20	0	0	8	
			Length	miles	Act.	0.00	0.28	1.98	0.91	0.44	2.47	0.48	6.57	0.43	3.16	11.39	
	Base Plan Review Report	Water	Est. Cost	\$	Act.	\$0	1,300,000	1,093,000	2,270,000	1,189,000	4,340,000	1,151,500	11,343,500	1,015,300	3,373,600	20,236,900	
			Blocks	#	Act.	11	0	15	7	0	5	6	44	30	75	191	
			Length	miles	Act.	1.00	0.00	1.46	0.61	0.00	0.45	0.61	4.12	2.65	7	17.49	
		Sewer	Combined Sewer Blocks	#	Act.	6	0	14	7	0	5	6	38	6	17.00	62	
			Separate Sewer Blocks	#	Act.	0	0	0	0	0	0	0	0	10	0.00	18	
			Length	miles	Act.	0.52	0.00	1.18	0.51	0	0	1	3.20	1.83	2.80	7.18	

1. Credits: See PWD regulations, Chapter 3 Rates and Charges, Section 304.5 Stormwater Management Service (SWMS) Credits
2. Customer Assistance Program Adjustments(CAP): See PWD regulations, Chapter 2 Assistance Programs, Section 204.0 Enhanced CAP.
3. Difference between water delivery & customer billings.



### WATERSHED PROTECTION

			(Office of Watersheds, P & E - Construction Branch & Finance Division)									Year to Date	FY'14 Current Month	FY'14 YTD or Mo. Avg.	FY'14 Year End Actual	FY'13 Year End Actual
	Service Level Measure				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Office of Watersheds, P & E - Construction Branch & Finance Division	Grant Revenue Secured			\$			\$875,464					\$875,464			\$394,619	\$1,549,929
				Goal								\$0			\$787,000	
	Erosion & Sedimentation Field Inspections Scheduled, Citations Issued			# I	30	32	28					90	30	16	84	275
				# C	3	3	3					9	3	3	14	29
				%	10.00%	9.38%	10.71%					10.00%	-----	18.75%	16.67%	10.55%
				# I								0	-----	80	960	
				# C								0	-----	10	120	
PWD Stormwater Parcel Based Billing																
PWD Stormwater Billing	Stormwater Retrofit Projects	Received	#	Act.	0	0	2					2	New	Measures	in	Report.
		Approved	#	Act.	0	0	1					1				
	Stormwater Credits Applications	Received	#	Act.	28	9	13					50				
		Approved	#	Act.	26	13	13					52				
	Stormwater Appeals Applications	Received	#	Act.	29	29	35					93				
		Approved	#	Act.	23	29	25					77				
	Customer Assistance Program Applications	Received	#	Act.	37	30	5					72				
		Approved	#	Act.	29	22	3					54				
	Customer Assistance Program Adjust		\$	Act.	\$399,578	366,568	382,084					\$1,148,230				
	Development Acres Credited		Acres	Act.	0.00	3.18	0.79					3.97				
	Retrofit Acres Credited		Acres	Act.	0.00	0.00	0.00					0.00				
Retrofit Green Acres (cumulative)		Acres	Act.	45.04	46.24	59.65					150.93					
Source Water																
Source Water	Water Supply Protection:		#	Act.	0	2	0	1				3.00				
	Early Warning Events Reports:															

CONSTRUCTION & SURVEY																
Function	Service Level Measures	Unit of Measure	Goal	PLANNING & ENGINEERING DIVISION								YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
	Completed Contracts	Last 12 mo. ending	< 1.05	0.98	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.96
	Actual Contract \$/Bid Contract \$	Last 12 mo. ending	< 1.5	1.02	0.98	0.97	0.99	1.01	1	1.03	1.00	1.12	1.14	1.06	1.11	
	Actual Duration/Spec. Duration	Last 12 mo. ending	< 260	488	444	424	424	445	440	416	440	481	455	495	437	
	Calendar days to close-out *1	Avg.	7.0	10.85	11.33	10.65	11.69	9.06	9.50	9.70	10.40	12.89	10.67	10.68	9.50	
	Current Contracts															
	Calendar days to process pmt.	\$		\$5,558,389	\$12,384,129	\$5,390,579	\$15,068,729	\$10,880,911	\$9,194,651	\$10,865,648	\$69,343,036	\$7,214,050	\$58,169,656	\$81,525,009	\$111,931,706	
	Misc. Survey Drafting Projects															
	New Assignments	#	N/A	6	6	3	11	5	7	3	41	4	27	57	58	
	Completed Assignments	#	N/A	5	8	2	10	4	9	3	41	2	24	56	63	
	Backlog	#	<5	2	0	1	2	3	1	1	1.4	3	1.6	1		
	Return Plans (water mains & sewers)															
	New Assignments (projects/ sheets)	#/#	N/A	4/92	1/17	1/6	6/126	2/12	4/74	3/34	39/287	14/70	76/605	40/292	12/131	
	Completed Assignments (projects/ sheets)	#/#	N/A	4/25	5/12	4/51	4/13	8/31	6/27	2/16	28/219	1/6	20/147	31/242	9/67	
	Backlog (projects/sheets)	#/#	60/225	73/673	69/678	66/633	68/746	62/727	60/774	61/791	75/624	76/605	76/605	73/606		
Drafting Staff Level	#		7	7	7	7	7	7	7	7	6	6	7	6		
Survey One Call	Red Tickets Received	#	N/A	913	772	949	993	879	836	932	6,274	770	5552	9,963	9,873	
Marking	Red Tickets Marked	%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Erosion and Sedimentation	Scheduled			29	32	28	25	18	16	20	168	21	140	277	330	
	Complaints			1	0	0	0	0	0	1	2	0	0	2	0	
	Total			30	32	28	28	18	16	21	173	21	136	275	330	
	Citations			3	3	3	4	4	0	2	19	1	15	29	112	
	Site visits			6	7	5	7	4	4	3	36	5	37	70	216	

\*1 Close-out = Calendar days required, following substantial completion of work, to resolve outstanding administrative issues and disputes, and issue final payment

DESIGN BRANCH															
Function	Service Level Measure	Budget/ Goal	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	% of Goal YTD or Mo. Avg.	Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Capital Budget Line Items*1	Reconstruction of Conveyance System	\$/yr. \$33,600,000	\$0	\$1,392,553	\$0	\$6,200	No Data To report	\$0		4.16% \$1,398,753	\$279,751	\$802,806	3.97% \$1,334,427	\$25,145,955	\$28,763,035
	Reconstruction of Collector System	\$34,200,000	\$0	\$1,488,606	\$0	\$39,550	No Data To report	\$0		4.47% \$1,528,156	\$305,631	\$0	1.43% \$490,113	96.15% \$32,881,917	\$24,855,958
	Storm Flood Relief	\$68,200,000	\$0	\$0	\$0		No Data To report	\$0		\$0	\$0	\$0	\$0	\$0	\$0
	Improvements to Treatment Plants	\$60,000,000	\$0	\$0	\$11,246,000	\$79,778,525	No Data To report	\$76,621,000		\$167,645,525	\$33,529,105	\$0	\$21,422,878	\$23,886,468	\$53,357,331
							No Data To report			279.41%		-----	35.70%	39.81%	-----
							No Data To report			87.03%		-----	11.86%	41.79%	-----
	<b>CAPITAL TOTALS</b>	\$196,000,000	\$0	\$2,881,159	\$11,246,000	\$79,824,275	No Data To report	\$76,621,000		\$170,572,437	\$34,114,487	\$802,806	\$23,247,418	\$81,914,341	\$106,976,324
<b>Non-Capital Projects</b>			\$0	\$19,840	\$246,816	\$8,396,573	No Data To report			\$8,802,629	\$2,165,807	\$0	\$1,085,089	\$2,613,639	\$842,546
	Green Infrastructure Capital Contracts		\$0	\$0	\$0	\$0	No Data To report			\$0	\$0	\$0	\$0	\$0	\$5,768,386
Support To Other Units/ Agencies (person -hours)	Water Operations	Hours/Year 3,000	454.0	405.5	82.0	192.0	No Data To report			42.57% 1,277.0	255.4		38.92% 1,167.5	76.30% 2,289.0	
	Sewer Operations	3,600	436.0	463.0	414.5	333.5	No Data To report	143.5		1,979.5	395.9	33.5	3,302.0	6,047.0	2,101.0
							No Data To report	332.5		54.99%		437.5	91.72%	167.97%	-----
	Outside Agencies	8,400	786.5	681.5	624.0	426.5	No Data To report	839.5		3,358.0	671.6	209.5	1,601.5	4,818.0	4,648.5
													16.57%		

\*1 These monthly numbers represent the dollar value of completed contracts forwarded to Projects Control for advertisement.

\*2 "Limit" is the bid price plus an approximate 10% contingency for, e.g., change orders, determined by Projects Control.

\*3 Design contracts out a number of these jobs, and has accurate contractor cost data.

2/1/2015 For the month of January 2015

**(A) Projects in upcoming Lettings**

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
62116	Emergency Access to S. Filter BLDG B	0	0	3/1/2015	\$ 125,000.00	Not Encumbered Yet
62126	Lime Silo Steel Repairs @ Belmont	0	0	4/1/2015	\$ 50,000.00	Not Encumbered Yet
64047	Roll up Door and HVAC @ QL Raw Wa	0	0	4/1/2015	\$ 550,000.00	Not Encumbered Yet
61106	New 10MG Concrete CWB Tanks at B	0	0	6/1/2015	\$ 53,000,000.00	Not Encumbered Yet
20465	Water Relay Ashdale/Robat/Rubicam	0.84	0	3/1/2014	\$ 1,272,817.00	Not Encumbered Yet
20238	Water Relay State Rd Cottman to Rha	0.22	0	3/1/2014	\$ 248,315.00	Not Encumbered Yet
40762	Water / Sewer Relay Carlisle / Mole /	0.47	0.39	3/1/2014	\$ 2,178,691.00	Not Encumbered Yet
<b>Section A Total</b>		<b>1.52</b>	<b>0.39</b>		<b>\$ 57,424,823.00</b>	
<b>Total Encumbered Funded in FY2015</b>					<b>\$ -</b>	

**(B) Projects in Procurement Awaiting Bid Date**

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
64056	East Park Reservoir Project - GC	0	0	4/15/2015	\$ 64,600,000.00	Dur 1260
64077	East Park Reservoir Project - Elec	0	0	4/15/2015	\$ 750,000.00	Dur 1260
64078	East Park Reservoir Project - Plumb	0	0	4/15/2015	\$ 50,000.00	Dur 1260
64079	East Park Reservoir Project - HVAC	0	0	4/15/2015	\$ 50,000.00	Dur 1260
<b>Section B Total</b>		<b>0.00</b>	<b>0.00</b>		<b>\$ 65,450,000.00</b>	
<b>Total Funded in FY2015</b>					<b>\$ 65,450,000.00</b>	

**(C) Projects to be bid w/ Bid Date**

Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Comments
73069	Replace Freight Elevator in PTB @ SW	0	0	3/17/2015	\$ 250,000.00	Dur 120
73070	Replacement of Influent Screw Pump	0	0	3/17/2015	\$ 2,806,525.00	Dur 420
64054	Exterior Siding Panels @ Torresdale F	0	0	3/17/2015	\$ 850,000.00	Dur 365
40683	Water / Sewer Relay Amber / Bellmor	0.7	0.59	3/10/2015	\$ 3,943,672.00	Dur 365
40725	Water / Sewer Relay Dauphin St., Sed	0.05	0.67	3/10/2015	\$ 1,985,890.00	Dur 375
20374	Water Stenton @ Willow Grove, Wads	1.47	0	3/10/2015	\$ 1,855,000.00	Dur 390
20372	Water 5th St @ Lehigh, Mascher @ A	1.27	0	3/10/2015	\$ 1,615,000.00	Dur 310
20263	Water 5th st @ Jefferson, Thompson	0.50	0	3/10/2015	\$ 414,000.00	Dur 120
40779	Water Sewer Relay 21st / 23rd / Hem	0.42	0.32	3/10/2015	\$ 1,912,721.00	Dur 346
<b>Section C Total</b>		<b>4.41</b>	<b>1.58</b>		<b>\$ 15,632,808.00</b>	
<b>Total Funded in FY2015</b>					<b>\$ 15,632,808.00</b>	

(D) Projects Bid in Reporting Month									
Work No.	Description	Miles Water	Mile Sewer	January Bid Date	Eng. Est.	Low Bidder	Low Bid Amt.	% EE vs LB	Comments
50021	Construct Green Infrastructure in JFK BLVD from 30th to Market	0	0.02	1/6/2015	\$ 975,000.00	?	?		\$929K in Green, OOW control, Drexel picking low bid.
40704	Bancroft/Hicks/Seltzer/Sydenham	0.41	0.82	1/13/2015	\$ 2,231,492.11	CARUSONE CONSTRUCTION, INC.	\$ 2,530,456.00	13%	Dur 295
40863	Castor/Derry/Walley/Waldemire/Napfle	0.17	0.01	1/13/2015	\$ 1,279,216.46	PETRONGOLO CONTRACTORS INC	\$ 1,420,000.00	11%	Dur 225
40584	Franklin / Hutchinson / Monmouth / Orleans	0.47	0.3	1/13/2015	\$ 1,195,113.06	NELLO CONSTRUCTION	\$ 1,483,539.00	24%	Dur 340
20449	Conrad / Vaux / Bowman / Tilden	0.79	0	1/13/2015	\$ 1,097,790.50	NELLO CONSTRUCTION	\$ 1,018,175.00	-7%	Dur 210
20329	DICKINSON/PIERCE/TASKER	0.78	0	1/13/2015	\$ 1,084,197.41	PETRONGOLO CONTRACTORS INC	\$ 1,349,170.00	24%	Dur 200
20368	Carlisle/Mole/Smedley/Sydenham	0.67	0	1/13/2015	\$ 838,142.00	SERAVALLI CONST CO INC	\$ 866,000.00	3%	Dur 430
	<b>Section D Total</b>	<b>3.29</b>	<b>1.15</b>		<b>\$ 8,700,951.54</b>		<b>\$ 8,667,340.00</b>	<b>0%</b>	
	<b>Total Funded in FY2015</b>				<b>\$ 8,700,951.54</b>		<b>\$ 8,667,340.00</b>		
(E) Waiting for Notice to Proceed (not counting Bid in Previous Month)									
Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Contractor	L.O.C.	% EE vs L.O.C.	Comments
40690	Water / Sewer Reconstruction Carlisle/Mole/Smedley/Sydenham	0.53	0.47	11/25/2014	\$ 2,492,869.42	PIO CONSTRUCTION CO	\$ 3,045,736.00	22%	Awarded 12/23/2014, Dur 430
20454	Water relay Avon/ Foster / Stevens etal	1.23	0	11/25/2014	\$ 1,470,078.13	PIO CONSTRUCTION CO	\$ 1,219,485.00	-17%	Dur 300
40702	Water / Sewer Reconstruction Smedley / Sydenham / Pacific	0.4	0.36	11/25/2014	\$ 1,413,985.67	CARUSONE CONSTRUCTION, INC.	\$ 1,722,171.00	22%	Dur 180
40741	Water / Sewer Reconstruction Benezet, Germantown - Wyndmoor	0.33	0.03	11/25/2014	\$ 1,288,936.21	MINISCALCO CONSTRUCTION	\$ 1,507,760.00	17%	Dur 300
20430	Water relay Fuller/Rhawn/Stanwood/Tabor	0.63	0	11/25/2014	\$ 972,835.55	SERAVALLI CONST CO INC	\$ 925,000.00	-5%	Dur 220
20415	Water relay Lakeside / Cheltenham	0.56	0	11/25/2014	\$ 513,571.83	BRIGHTLINE CONSTRUCTION	\$ 492,398.00	-4%	Dur 150
64067	Rehabilitation of the Retaining Wall at 29th Street Facility	0	0	11/18/2014	\$ 403,920.00	DONATO SPAVENTA	\$ 546,123.00	35%	Dur 180
61100	Rebuild/replace filter underdrains and filter media @ Baxter	0	0	11/18/2014	\$ 3,356,000.00	A.P. CONSTRUCTION	\$ 3,066,200.00	-9%	Dur 560
63066	Replacement of Incoming 15KV Switchgear @ Queen Lane WTP	0	0	11/18/2014	\$ 3,270,670.00	PHILIPS BROTHERS	\$ 1,810,000.00	-45%	Dur 545
71084	Replacement of 480V Outdoor Switchgear at Aeration Tanks (AT1) NEWF	0	0	11/6/2014	\$ 1,120,000.00	PHILIPS BROTHERS	\$ 1,197,000.00	7%	Dur 360
40657	Water / Sewer Reconstruction Conestoga / Peach / Ranstead / Yewdall e	3.67	3.67	10/30/2014	\$ 3,307,000.00	PETRONGOLO CONTRACTORS INC	\$ 3,775,695.00	14%	Dur 270
40660	Water / Sewer Reconstruction Berks / 24th	0.41	0.60	10/30/2014	\$ 2,746,000.00	PETRONGOLO CONTRACTORS INC	\$ 3,000,000.00	9%	Dur 270
40696	Water / Sewer Reconstruction 31st, Grays Ferry - Tasker	0.34	0.43	10/30/2014	\$ 1,513,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,845,878.00	22%	Dur 485
20356	Water relay Castor Ave., Cottman - Napfle	0.97	0.00	10/30/2014	\$ 1,064,000.00	SERAVALLI CONST CO INC	\$ 1,260,500.00	18%	Dur 360
20283	Water Relay Hagner / Mitchell / Hiola	0.62	0.00	10/30/2014	\$ 839,000.00	PIO CONSTRUCTION CO	\$ 677,010.00	-19%	Dur 155
20424	Water Relay Prospect / Summit	0.59	0.00	10/30/2014	\$ 675,000.00	SERAVALLI CONST CO INC	\$ 579,300.00	-14%	Dur 160
40788	Water / Sewer Reconstruction Firth / Coral / Tucker	0.59	0.56	9/16/2014	\$ 2,755,000.00	NELLO CONSTRUCTION	\$3,163,625.00	15%	Awarded 10/10/2014, Dur 415
20375	Water Conlyn/Ogontz/Olney	0.20	0	7/8/2014	\$ 334,790.00	CARUSONE CONSTRUCTION, INC.	\$ 304,355.00	-9%	Conformed 10/23/2014, Dur 120
40623	Water / Sewer Reconstruction Beaumont @ 48th, Florence @ 48th, Pent	0.77	0.57	5/20/2014	\$ 2,541,000.00	NELLO CONSTRUCTION	\$ 3,224,620.00	27%	Conformed 8/4/2014, Dur 435
	<b>Section E Total</b>	<b>11.85</b>	<b>6.70</b>		<b>\$ 32,077,656.81</b>		<b>\$33,362,856.00</b>	<b>4%</b>	
	<b>Total Funded in FY2014</b>						<b>\$ -</b>		
	<b>Total Funded in FY2015</b>				<b>\$ 32,077,656.81</b>		<b>\$ 33,362,856.00</b>		
	<b>Total Waiting Notice to Proceed (D)+(E)</b>				<b>\$ 40,778,608.35</b>		<b>\$ 42,030,196.00</b>	<b>3%</b>	
(F) Projects Issued Notice to Proceed in Fiscal 2015									
Prior to 12/31/2014									
Work No.	Description	Miles Water	Mile Sewer	NTP Date	Eng. Est.	Contractor	L.O.C.	% EE vs L.O.C.	Comments
40630	Water / Sewer Reconstruction Norris, Redner, Woodstock	0.54	0.41	1/6/2015	\$ 1,558,000.00	CARUSONE CONSTRUCTION, INC.	\$1,931,720.00	24%	Awarded 10/10/2014, Dur 400,
40669	Water / Sewer Reconstruction Hope St. / 2nd St. / Hancock St.	0.39	0.33	1/6/2015	\$ 1,077,000.00	NELLO CONSTRUCTION	\$ 1,571,750.00	46%	Conformed 9/26/2014, Dur 300,
40761	Water / Sewer Reconstruction Hermitage @ Silverwood, Smick @ Founta	0.56	1.04	1/6/2015	\$ 3,748,000.00	PETRONGOLO CONTRACTORS INC	\$ 4,495,160.00	20%	Awarded 4/9/2014, Dur 480,
71086	New Gravity Thickeners at NEWPCP - GC	0	0	1/30/2015	\$ 24,728,000.00	THOMAS P CARNEY INC	\$ 27,084,061.00	10%	Dur 1095
71087	New Gravity Thickeners at NEWPCP - Elec	0	0	1/30/2015	\$ 10,220,000.00	PALMAN ELECTRIC INC.	\$6,784,172.00	-34%	Dur 1095
71105	New Gravity Thickeners at NEWPCP - HVAC	0	0	1/30/2015	\$ 815,000.00	A T CHADWICK CO INC	\$279,440.00	-66%	Dur 1095
71106	New Gravity Thickeners at NEWPCP - Plumb	0	0	1/30/2015	\$ 738,000.00	SURETY MECHANICAL	\$591,000.00	-20%	Dur 1095
20382	Water Main Relay Ontario, Madison, Thompson, Tioga	1.76	0	12/17/2014	\$ 2,044,000.00	SERAVALLI CONST CO INC	\$ 2,162,000.00	6%	Dur 420
20401	Water Main Relay Robbins / Revere / Harbison	0.81	0	12/17/2014	\$ 980,000.00	SERAVALLI CONST CO INC	\$ 1,214,850.00	24%	Conformed 10/23/2014, Dur 160
20413	Penrose/Hartman/Homestead/22nd/Moyamensing	0.97	0	12/17/2014	\$ 1,203,000.00	PETRONGOLO CONTRACTORS INC	\$ 1,197,020.00	0%	Conformed 10/20/2014, Dur 260
20418	Water Welsh Road/ Calvert St / Fairfield St.	0.61	0	12/17/2014	\$ 657,000.00	PETRONGOLO CONTRACTORS INC	\$ 826,570.00	26%	Conformed 10/20/2014, Dur 240
20453	Water Main Relay Seminole / St. Martins	0.87	0	12/17/2014	\$ 1,063,000.00	SERAVALLI CONST CO INC	\$ 1,084,600.00	2%	Conformed 10/23/2014, Dur 250
20364	Water Main Relay 63rd @ Woodbine, Woodbine @ 59th	1.14	0	11/24/2014	\$ 1,224,000.00	SERAVALLI CONST CO INC	\$ 1,535,100.00	25%	Dur 400
40603	Water / Sewer Reconstruction Van Pelt @ Cambria, Indiana @ Somerset	0.62	0.56	11/20/2014	\$ 2,545,000.00	PIO CONSTRUCTION CO	\$ 2,487,270.00	-2%	Dur 418
63080	Repalcement of Influent Valves and Actuators at Queen Lane WTP	0	0	11/14/2014	\$ 1,546,750.00	FIVE STAR INC	\$ 2,113,000.00	37%	Dur 420
20369	Water Main Relay Boston @ Kensington, Hagert @ Jasper, Cumberland e	0.70	0	11/12/2014	\$ 704,000.00	CARUSONE CONSTRUCTION, INC.	\$ 884,108.75	26%	Dur 175
40764	Fountain Street Steps Storm Sewer System and Site Repairs	0	0	11/10/2014	\$ 537,000.00	A P CONSTRUCTION INC	\$ 569,000.00	6%	Dur 200
20355	Water Main Relay Orthodox @ Oakland, Paul St @ Womrath	1.01	0	10/21/2014	\$ 1,219,000.00	SERAVALLI CONST CO INC	\$ 1,481,550.00	22%	Dur 280
20410	Water Main Relay Brighton / Friendship / Pennway	0.66	0	10/20/2014	\$ 666,000.00	PIO CONSTRUCTION CO	\$ 729,390.00	10%	Dur 160
20387	Water Main Relay Moyamensing @ 9th, Ritner @ 7th	0.79	0	10/6/2014	\$ 944,000.00	SERAVALLI CONST CO INC	\$ 1,215,375.00	29%	Dur 250
20422	Water Main Relay / Green 56th - Greenway to Woodland, Woodland-60t	1.76	0	9/17/2014	\$ 2,918,212.00	CARUSONE CONSTRUCTION, INC.	\$ 3,208,692.50	10%	Dur 365
20340	Water Main Relay Bleigh @ Oxford	0.70	0	9/15/2014	\$ 662,000.00	SERAVALLI CONST CO INC	\$ 676,000.00	2%	Dur 240
20404	Water Main Replay Red Lion @ Ferndale, Noertheast @ Bustleton	1.10	0	9/15/2014	\$ 1,362,000.00	PETRONGOLO CONTRACTORS INC	\$ 1,451,060.00	7%	Dur 275
40743	Penn / Lena / Clearview (water,sewer)	0.75	0.48	9/8/2014	\$ 2,286,000.00	J P C GROUP, INC	\$ 2,954,700.00	29%	Dur 370
61089	Relocate Ammonia Storage and Feed System at Baxter WTP	0	0	9/8/2014	\$ 1,900,000.00	Miniscalco Construction LLC	\$ 2,869,900.00	51%	Dur 420
40883	Water / Sewer Reconstruction Haverford-52nd to Paxton, Terrace-Salaig	0.21	0.15	9/8/2014	\$ 1,021,586.11	PETRONGOLO CONTRACTORS INC	\$ 1,375,310.00	35%	Dur 150
20395	Water Main Relay 54th - Chester to Woodland, Greenway - 52nd	0.61	0.00	8/28/2014	\$ 752,445.00	PIO CONSTRUCTION CO	\$ 816,910.00	9%	Dur 220
60012	P.E.S. Renewal/Recoat Roofing System at Various Facilities	0	0	8/22/2014	\$ 900,000.00	West Roofing Systems, Inc	\$ 723,900.00	-20%	Dur 365
40668	Millick/Shields/Dickens/Theodore/Yocum (water,sewer)	0.63	0.38	8/21/2014	\$ 2,392,000.00	NELLO CONSTRUCTION CO INC	\$ 2,620,171.00	10%	Dur 400
62107	Repair to Filtered Water Storage basins at Belmont WTP	0	0	8/20/2014	\$ 2,793,000.00	J P C GROUP, INC	\$ 5,079,600.00	82%	Dur 730
71080	Rehabilitation of Plant Water System	0	0	8/12/2014	\$ 6,983,780.00	STONE HILL	\$ 6,024,500.00	-14%	Dur 540
20438	Water Main Relay Ridge - Hermit to Walnut, Magdalena, Wendover	1.49	0	8/4/2014	\$ 1,971,000.00	A P CONSTRUCTION INC	\$ 2,696,077.00	37%	Dur 350
40721	Water / Sewer reconstruction Warnock @Berks (Trenchless), 10th@Berk	0.54	0.09	7/17/2014	\$ 1,043,000.00	PIO CONSTRUCTION CO	\$ 1,142,885.00	10%	Dur 210
40732	Water / sewer Darien / Percy / Airdrie / Park / Victoria	0.45	0.38	7/8/2014	\$ 1,680,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,496,905.00	-11%	Dur 305
	<b>Fiscal Year to Date (NTP issued)</b>	<b>19.66</b>	<b>3.82</b>		<b>\$ 86,881,773.11</b>		<b>\$93,373,747.25</b>	<b>7%</b>	
	<b>Total Miles using FY2015 Funds</b>	<b>40.72</b>	<b>13.64</b>						
	<b>NTP Project from FY2014</b>				<b>\$ 5,897,000.00</b>		<b>\$ 5,574,871.00</b>		
	<b>NTP Projects from FY2015</b>				<b>\$ 80,984,773.11</b>		<b>\$ 87,798,876.25</b>		
	<b>Capital Projects Encumbered in Fiscal Year 2015</b>						<b>\$ 210,911,880.25</b>		

## COLLECTOR SYSTEMS

Unit	Service Level Measures	OPERATIONS DIV. - FIELD OPERATIONS								YTD or Mo. Avg.	% of Goal or Mon. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15							
Flow	% Main Pump Availability	98.2%	96.8%						97.50%	102.63%	No rept 95%	97.27% 95%	95.9%	99.5%	
	Dry Weather Discharges /100 Inspections	0.30	0.00						0.15	----		0.07	0.05	0.26	
		0	0	0	0	0	0	0	0.00		0	0			
	Control	TV Inspections in Miles	3.39	3.06						6.45	4.30%		11.64	38.28	48.93
Metering Chamber Meters Operational		12.50	12.50	12.50	12.50	12.50	12.50	12.50	150.00	3.23	12.50	150.00			
		89.0%	89.0%						89.00%			0.0%	88.4%	N/A	
95%		95%	95%	95%	95%	95%	95%	95.00%	95%		95%				
CSO/Flow Meters Operational		86.8%	86.0%						86.40%				0.0%	88.35%	N/A
90%		90%	90%	90%	90%	90%	90%	90.00%	80%	80%					
Inlet	Ttl # Inlets Cleaned-Actual	8,943	9,474	8,994	9,719	7,908	8,701	7,147	60,886	54.63%	8,846	33,883	94,653	100,251	
	Ttl. # Inlets Cleaned-Goal	9,880	9,649	9,608	10,201	8,909	9,628	7,926	111,444	8,698	10,201	111,444			
	% of Monthly SLG Cleaned	90.52%	98.19%	93.61%	95.27%	88.76%	90.37%	89.9%	54.63%	92.37%	86.72%	30.40%	84.93%	89.96%	
	% of Total Inlets Cleaned	12.30%	13.04%	12.37%	13.37%	10.80%	11.97%		83.77%	11.97%	12.17%	46.62%	130.2%	134.7%	
Cleaning	Tons of Debris Removed	987.8	903.6	1,034.1	1,085.6	690.9	822.0	696.1	6,220.1	888.6	841.0	3,177.5	9,747.0	11,676.5	
	Lbs. Removed Per Inlet	22.3	213.8	231.1	224.6	175.7	190.0	196.1	1,253.6	179.1	195.8	767.5	2,482.9	2,851.4	
	Cover Locks Installed	617	499	405	223				1,744	436	475	2,042	5,975	5,909	
Main-  tenance	Waterways Restoration - Tons of Debris Removed	59.00	48.40	58.00	80.00	52.50			297.9	49.65%	99.00	267.30	691.1	1,163.0	
		50	50	50	50	50	50	50	600	60	50	600			
	Total Inlets Reset & Reconstructed	493	301	425	406				1,625	13.21%	519.00	1,711	5,993	10,974	
		1,025	1,025	1,025	1,025	1,025	1,025	1,025	12,300	406	1,025.00	12,300			
	Inlets Won't Take Water Avg. # Days to Respond	20.72	20.37	6.00	7.00				13.52	135.23%	25.43	15.61	24.07	10.34	
		<10	<10	<10	<10	<10	<10	<10	<10		<10	<10			
	Inlet Exams	531	324	453	420				1,728	12.52%	734.00	2,469	7,342	9,280	
		1,150	1,150	1,150	1,150	1,150	1,150	1,150	13,800	432	1,150	13,800			
	Inlet & Pipe Excavations/Repairs	12	19	23	8				62	10.33%	13	78	187	369	
		50	50	50	50	50	50	50	600	16	50	600			
459		302	334	261				1,356	7.06%	316	1,396	4,939	5,154		
Sewers Examined, Sewer/Lateral Clean, etc.	1,600	1,600	1,600	1,600	1,600	1,600	1,600	19,200	339	1,700	20,400				

Goal data next to shaded areas. PWD pontoon skimmer boat collects add'l river debris each mo. This smaller volume debris is measured in Cu. Yd. & not included here.

If cumulative output goal %'s are = each month, actual %'s should be: July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, Jun. - 100%.

Total inlets= 72,679

CONVEYANCE															
Unit	Service Level Measures	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Distribution	Breaks Repaired	Number of Repairs	ACTUAL	47	28	41	36	86	90	184	512	133	355	969	823
			ESTIMATE	55	45	35	45	60	150	175	880	150	905		
		Avg. Hrs. Actual	ACTUAL	8.0	6.0	6.0	6.0	6.0	7.0	6.0	6.4	9.0	6.3	6.2	5.8
	D-Orders		GOAL	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0				
		Number of Jobs Received	ACTUAL	33	22	21	26	33	18	30	183	20	153	289	-----
		Jobs Completed	ACTUAL	34	17	34	18	31	41	12	187	21	135	256	290
		Avg. Hrs Actual	ACTUAL	4.0	4.0	5.0	5.0	5.0	4.0	3.0	4.3	4.0	4.8	4.6	4.7
	Valves	End of Month Backlog	ACTUAL	118	130	131	132	126	106	117	860	99	0	122	
		# of jobs	ACTUAL	15	16	16	20	7	32	25	131	14	119	242	173
		Connections	ACTUAL	11	14	7	9	6	13	7	67	10	55	115	138
	Miles pipeline surveyed for leaks	miles	ACTUAL	74	70	77	84	52	40	0	397	50	458	775	962
			GOAL	100	110	125	115	100	100	75	1,140	100	1,130	1,130	
Load Control	Peak electric power demand	kilowatts	ACTUAL	9,919,340	9,395,762	N/A			N/A	N/A	19,315,102	N/A	69,063	168,574	146,245
			GOAL<	10,910,000	10,910,000	10,910,000	10,360,000	10,360,000	10,360,000	10,360,000	126,520,000	12,400	259,300	259,300	
	Distribution systems ops. coordinated	Number completed (expect 24)	ACTUAL	64	43	49	48	48	51	50	353	46	245	517	502
	Distribution system records revised	Number completed (expect 40)	ACTUAL	26	26	44	30	30	11	35	202	0	66	164	366
	VMIS records, operations recorded	Number completed (expect 1,200)	ACTUAL	1,125	952	927	768	768	1,162	1,165	6,867	826	5,886	11,746	12,830
	Field hydraulic investigations	Completed/Backlog (expect 5/2)	ACTUAL	10/2	10/6	11/2	11/3	11/3	10/0	4/6	-----	10/3	0.00	10/5	----
	Fire flow tests	Days to completion	ACTUAL	8.8	12.4	13.7	11.6	9	7	7	9.9	10.5	11.2	15.0	14.2
			GOAL<	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0				
	SCADA system corrective maint.	% of corrective work	ACTUAL	24%	26%	N/A	12%	12.0	9.0	15.0					
			GOAL<	10%	10%	10%	10%	10%	10%	10%	10.0%	10%	15.8%	14.6%	24.6%
Pumping	Availability	Actual available pump hours/ Possible available pump hours	ACTUAL	96.45%	97.3%	94.0%	93.65%	94.5%	94.8%	94.7%	95.05%	92.8%	94.2%	94.0%	95.2%
			GOAL									92.0%	93.8%	94%	
	Productivity	Non-corrective maintenance hours / Total maintenance man-hours worked		91.52%	94.6%	95.0%	95.53%	93.6%	93.5%	93.5%	93.88%	97.2%	93.3%	94.8%	95.5%
			GOAL	94.0%											
	Station Efficiency	used (3.13)		76.95%	77.8%	77.7%	77.92%	77.3%	77.8%	77.8%	77.60%	75.8%	76.4%	76.5%	77.3%
E & SS	Fire hydrant availability	%	ACTUAL	99.71%	99.69%	99.65%	99.61%	99.56%	99.53%	99.52%	96.60%	99.7%	99.6%	99.68%	99.68%
			GOAL	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.70%	99.7%	99.7%		
	Hydrant repairs (restored)	number	ACTUAL	271	214		379	336	525	403	2,128	355	2,591	5,626	5,626
			GOAL	500	500	500	450	400	350	350	5,250	350	5,250		
	CCL's installed	each	ACTUAL	29	18	16	11	11	1	4	90	28	129	656	656
			GOAL	40	40	40	40	15	15	10	350	15	350		
	Hydrant Paint Program	number	ACTUAL	89	148	321	238	161	249	178	1,384	116	1,548	4,227	4,227
			GOAL	275	275	200	230	230	100	100	2,610	100	2,610		

\*Difference between water delivery & customer billings. CCL goals reduced 11/13.

If cumulative output goal %'s are = each month, actual %'s should be: July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

CROSS CONNECTION IDENTIFICATION & REPAIR PROGRAM															
Service Level Measure	Unit	Regulatory or Internal Goals	COLLECTOR SUPPORT & PLUMBING REPAIR PROGRAM							YTD or Avg.	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Blocks Screened	#	-----	51	27	37	1	15	25	25	181	150.83%	10	180	239	235
		20	20	20	20	20	20			120	26	20	240	240	
Blocks w/ dry weather flow	#	-----	35	19	27	1	10	15	15	122	135.56%	1	101	151	141
		15	15	15	15	15	15			90	17	15	2101	180	
Customer Notifications	#	-----	366	349	264	390	281	378	339	2,367	338	359	3,600	4,147	4,486
		300										300	1320	3,600	
Properties with dye tests completed	#	275	238	230	227	229	202	243	206	1,575	108.00%	221	1,099	2,626	2,906
		208.33	208.33	208.33	208.33	208.33	208.33	208.33	208.33	1,458	225	275	3300	3,300	
Cross Connections Identified	#	-----	5	4	5	1	5	3	6	29	30.21%	2	25	49	63
		Goal	8	8	8	8	8	8	8	96	4	8	96	96.00	
C. Conn. % of Dye Tests	#	-----	2.10%	1.74%	2.20%	0.44%				1.84%	-----	0.90%	1.89%	1.87%	2.17%
# Abated/ # Identified	%	----								75.86%	-----	200%	108%	110.2%	98.41%
Cross Connections Abated	#	-----	4	1	5	4	1	7		22		4	27	51	62
										0	4	9	108	108	
Average # of days to abate	Days		28.0	6.0	20.6	15.25	32.0	35.7		22.9		23.3	28.0	27.59	22.10
		<120	<120	<120	<120	<120	<120	<120		<120		70	70	70	
Repair	Total \$	-----	\$14,582	\$19,100	\$74,682	\$26,806	\$29,172	\$48,042		\$212,384		\$31,382	\$183,284	\$472,027	\$303,240
											\$35,397	\$69,000	\$828,000	\$828,000	
Costs	Avg \$/repair	-----	\$3,646	\$19,100	\$14,936.44	\$6,702	\$3,404	\$4,771		\$9,654		\$7,846	\$6,788	\$7,627	\$4,891
											Act vs GI	\$7,667			

Goal data next to shaded areas. Cross connections abated may have been identified in the prior fiscal year or prior months. The EPA requires that all cross connections be abated within 120 days of discovery. Jan., Mar. & Apr. data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.



CUSTOMER SERVICE UNIT														
									Year to	% of	FY '14	FY '14	FY '14	FY '13
		OPERATIONS							Date	Total	Current	Year	Year End	Year End
Function	Service Level Measure	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	or Average	or Avg.	Month	to Date	Actual	Actual
Within Customer Service	Charity Applications	1	14	1	0	1	0		17	0.12%	17	104	124	46
	Vacancy Applications	0	0	0	0	0	1		1	0.01%	0	0	0	0
	P - Repair permits	1	1	3	2	1	0		8	0.05%	0	8	15	31
	S - Ferrule Permits	327	276	268	309	305	4,707		6,192	42.32%	308	1,403	3,124	2,981
	Cancelled permits	80	38	33	34	50	62		297	2.03%	45	249	743	559
	Reinspections	146	501	191	244	352	259		1,693	11.57%	279	1,101	2,968	3,028
	SATISFIED COMPLAINTS	634	708	852	862	883	890		4,829	33.01%	658	3,722	9,332	9,471
	Non-Compliance	78	63	73	141	224	187		766	5.24%	88	434	1,476	1,213
	Hold (Delayed Action)	30	100	63	56	59	147		455	3.11%	80	471	1,025	879
	To Claims Adjuster	2	1	2	0	1	0		6	0.04%	0	7	17	32
	Special (Various)	45	43	56	83	66	73		366	2.50%	76	356	728	1,182
	TOTAL #	1,344	1,745	1,542	1,731	1,942	2,026		14,630	1,722	1,551	7,855	19,552	19,422
	Refer To Other PWD Unit	342	324	364	421	327	396		2,174	362	292	1,801	4,028	6,267
	Referred To Other Dept.	24	21	42	60	27	56		230	38	22	194	517	663
C.S. Notice of Defect	Customer Service NOD	102	85	95	135	118	2		537	90	114	606	1,612	1,905
	Private Water/Sew NOD	18	20	0	0	0	130		168	28	0	8	166	212
	CSS Subtotal	120	105	95	135	135	0		705	118	114	614	1,778	2,117
	Erroneous NOD	0	0	0	0	0	0		0	0	2	2	11	0
	Erroneous PW/Sew. NOD	0	0	0	0	0	0		0	0	0	0	0	4
	CSS Subtotal	0	0	0	0	0	0		0	-	2	2	11	4
Other PWD	ESS NOD	72	62	28	65	87	79		393	66	77	350	1,037	865
	Distribution NOD	22	29	35	23	40	50		199	33	44	225	528	496
	Leak Det. NOD	3	7	4	8	7	12		41	7	8	39	108	119
	Vacant B Pipe Crew NOD	4	12	8	16	14	24		78	13	11	77	335	284
	Subtotal Dist. NOD	101	110	75	112	148	165		711	119	140	691	2,008	1,764
NOD's Dist.	ESS Erroneous NOD	0	0	0	0	0	0		0	0	0	0	0	0
	Dist. Erroneous NOD	0	0	0	0	0	0		0	0	0	0	1	0
	Leak D. Erroneous NOD	0	0	0	0	0	0		0	0	0	0	0	0
	VBPC Error. NOD	0	0	0	0	0	0		0	0	0	0	1	0
	Subtotal Dist. Err. NOD	0	0	0	0	0	0		0	-	0	0	2	0
NOD's Flow Control	Sewer Maint. NOD	111	103	68	96	69	67		514	86	55	406	982	958
	Camera Crew NOD	13	0	0	2	0	0		15	3	1	13	34	29
	Subttl. Flow Control NOD	124	103	68	98	69	67		529	88	56	419	1,016	987
	Sewer Maint. Err. NOD	0	0	0	0	0	0		0	0	0	0	0	0
	Camera Crew Err. NOD	0	0	0	0	0	0		0	0	0	1	2	0
	Subtl. Flow Cntrl Err NOD	0	0	0	0	0	0		0	-	0	1	2	0
Shut-Off	Shut-Off Crew NOD	105	669	197	0	0	0		971	162	10	22	39	33
Crew	Shut-Off Crew Err. NOD	0	0	0	0	0	0		0	0	0	0	0	0
	Subttl All Non-CS NOD's	330	882	340	210	217	232		2,211	369	206	1,132	3,063	2,784
	Sub All Non-CS Err NOD	0	0	0	0	0	0		0	-	0	3	15	0
	TOTAL ALL ACT. NOD's	450	987	435	345	335	362		2,916	486	334	1,746	4,841	4,901
	TOTAL ALL ERR. NOD's	0	0	0	0	0	0		0	-	1	3	15	4
	Reinspect. of all N.O.D.	146	501	191	244	352	0		1,434	287	169	1,101	2,968	3,028
	% Reinspected	32.44%	50.76%	43.91%	70.72%	105.07%	105.07%		49.18%		50.60%	63.06%	61.31%	61.78%

CUSTOMER SERVICE UNIT																
Function	Service Level Measure	OPERATIONS ADMINISTRATION							Year to Date or Average	% of Total or Avg.	FY '14 This Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual		
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15								
PWD	# of Jobs Contracted	109	23	12	34	41	14		233	39	5	74	224	243		
	# of Jobs Cancelled	0	0	0	0	0	0		0	0	0	0	0	10		
	# of Jobs Completed	11	11	6	7	0	0		35	6	4	70	224	224		
	% Finalized	10.09%	47.83%	50.00%	20.59%	0.00%	0.00%		15.02%	-----	80.00%	94.59%	100.00%	96.14%		
	Total \$ Cost	\$27,154	\$25,807	\$21,690	\$19,986	\$0	\$0		\$94,637	\$15,773	\$21,563	\$228,724	\$734,772	\$603,961		
Work	Avg Cost/Completed Job	\$2,469	\$2,346	\$3,615	\$2,855	N/A	N/A		\$2,704	Avg. Cost	\$5,391	\$3,267	\$3,280	\$2,696		
Claims	All Claims Received	9	19	13	7	1			49	10	13	74	177	152		
	Claim Closed No \$ Pmt.	0	0	0	0	0			0	0	135	144	149	33		
	Ref. to Risk Mgt.-Action	0	0	0	0	0			0	0	0	0	11	12		
	Ref. to Risk Mgt.- Pmt.	2	1	3	5	0			11	2	3	14	33	27		
	Ttl. >\$2,000/Claim Cost	\$7,043	\$8,000	\$51,728	\$19,852				\$86,623	\$21,656	\$10,634	\$142,720	\$322,613	\$167,951		
	Avg. Cost/Settled Claim	\$3,522	\$8,000	\$17,243	\$3,970				\$7,875	Avg Large	\$3,545	\$10,194	\$9,776	\$6,220		
	Work	Claims Settled <= \$2K	2	1	6	9	5			23	5	3	14	44	41	
		Total Direct PWD Cost	\$1,400	\$85	\$3,100	\$6,060	\$3,200			\$13,845	\$2,769	\$2,110	\$11,855	\$32,553	\$43,127	
		Avg. Cost/Settled Claim	\$700	\$85	\$517	\$606	\$640			\$602	Avg Small	\$703	\$847	\$740	\$1,052	
		Ttl. Claims Paid/Settled	4	2	9	14	5			34	7	6	28	77	68	
		Ttl. \$ Claims Pd./Settled	\$8,443	\$8,085	\$54,828	\$25,912				\$100,468	\$24,317	\$12,744	\$154,575	\$355,166	\$211,078	
		Avg \$ Claims Pd./Settled	\$2,111	\$4,043	\$6,092	\$1,851				\$2,955	Avg. All	\$2,124	\$5,521	\$4,613	\$3,104	
		Open Claims	97	114	118	118	111			112	Avg. Open	49	144	101	126	
		\$	Emer.Clean/Restore \$	\$17,905	\$13,294	\$6,870	\$2,518	\$4,267			\$44,854	\$8,971	\$0	\$66,259	\$266,892	\$500,913
		#	Properties Cln/Restored	8	5	3	1	2			19	4	0	13	48	161
		\$	Avg \$ Cost per Property	\$2,238	\$2,659	\$2,290	\$2,518	\$2,134			\$2,361	Avg. CL/R	N/A	\$5,097	\$5,560	\$3,111
\$	Landscaping Costs								\$0		-----	\$0	\$0	\$10,592		

Claims & violations can overlap fiscal years. "S" is new water ferrule installation. "P" is repair of water line. PWD Fund Work includes plumbing & heating repair &/or replacement. Resolved/completed inspections from violation notice outcomes include: problem corrected, repairs success- fully completed or customer shut off. Most claims stem from water &/or sewer breaks. C. S. handles claims = to or < than \$2,000. Claims over \$2,000 are referred to Risk Mgt. for payment. Emergency Cleanup & Restoration is done by approved contractors, prior to PWD Fund work. VBP Unit is Vacant Broken Pipe Unit. N.O.D. is a Notice Of Defect (plumbing code violation). All N.O.D.'s are reinspected, whether issued by C.S.S. or other units. Complaints resolved may originate in other units. Claims have a 2-year statute of limitations. All claims are paid from PWD funds.

<b>DELINQUENCY &amp; RESTORATION</b>												
Service									YTD or	FY '14	FY '14	FY '14
Level Measure	Goal	July'14	Aug'14	Sep-14	Oct'14	Nov'14	Dec'14	Jan'15	Mo. Avg.	Current Month	YTD or Mo. Avg.	Year End Actual
<b>Total Accounts Received</b>		<b>10,232</b>	<b>9,765</b>	<b>10,915</b>	<b>8,902</b>	<b>7,093</b>	<b>1,974</b>	<b>1,983</b>	<b>50,864</b>			81,504
<b>Accounts Open</b>		315	723	70	357	19	125	250	1,859			111
<b>Accounts Completed ( Rows 8..17)</b>		<b>9,917</b>	<b>9,042</b>	<b>10,845</b>	<b>8,545</b>	<b>7074</b>	<b>1849</b>	<b>1733</b>	<b>40,082</b>			81,393
Accounts Cancelled		341	436	531	852	261	76	123	2,620			2,706
Accounts Shutoffs		<b>3,522</b>	3,071	3,719	2,762	2,244	304	<b>360</b>	<b>15,982</b>			25,802
Accounts Dug-Up / Shut Off		<b>195</b>	126	99	13	23	11	<b>21</b>	<b>488</b>			2,541
Accounts Found Off		532	445	487	400	0.0	134	56.0	1,920			4,239
Accounts Unable to Shut Off /Plumbing Violations (V1 to V8)		1,322	944	1,217	778	325	117	130	<b>4,833</b>			10,402
Can't Complete Accounts		547	452	525	560	764	\$174	\$208	<b>2,466</b>			3,106
Accounts Restored		<b>2,212</b>	2,359	2,765	2,047	1909	553	\$353	<b>9,736</b>			17,538
P1 (Full acct bal collected @ door)		264	209	235	289	220	98	116	<b>1,431</b>			3,130
P2 (Partial acct bal collected @ door)		847	851	926	724	579	192	243	<b>4,362</b>			6,489
P3( Customer showed payment receipt @ door)		135	149	341	120	56	37	45	<b>883</b>			5,440
<b>Payments Colected @ Door</b>												
P1		\$169,672.58	\$106,544.40	\$125,882.02	\$148,008.55	\$106,023.95	\$43,741.32	\$63,548.77	<b>\$763,421.59</b>			\$1,644,457.59
P2		\$330,665.03	\$325,804.19	\$338,865.09	\$241,428.64	\$243,506.18	\$69,523.06	\$98,224.06	<b>\$1,648,016.25</b>			\$2,737,330.24
R3 (Restore Pick-Up)		\$79,377.63	\$78,663.84	\$109,524.10	\$76,554.43	\$80,345.75	\$10,664.53	\$8,256.09	<b>\$443,386.37</b>			\$550,101.51
<b>Total Payments Collected @ Door</b>		<b>\$579,715.24</b>	<b>\$511,012.43</b>	<b>\$574,271.21</b>	<b>\$465,991.62</b>	<b>\$ 429,875.88</b>	<b>\$123,928.91</b>	<b>\$170,028.92</b>	<b>\$2,854,824.21</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$4,931,889.34</b>

INDUSTRIAL WASTE UNIT																
Function	Service Level Measures	Unit	WATER & WASTEWATER TREATMENT								Year To Date	FY '14 Same Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual	
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15							
Hazardous Mat'ls. Mgt.	Response to Incidents	# per Month	16	21	16	12	7	11	12	95	18	63	144	149		
			16	16	16	16	16	16	16	16						
Defective Lateral Prog.	Samples From Storm Water Sys.	# per Qtr.			26					26		22	88	86		
					35			35		140						
Hazardous Materials Management	Hazardous Wastes Removed	Lbs per Qtr.			0			300		300		252	612	1,100		
					3,000			3,000		12,000						
	PCB - PMP Inspections *	# Quart'ly			20			21		41					0	123
					25			25		100						
Pretreat-ment Program	Industrial Inspections Conducted	# Quart'ly			30			46		76		32	140	113		
					35			35		140						
	Pretreat. Samples Collected	# Quart'ly			106			46		152		95	267	618		
					175			175		700						
	Permits Issued	# Quart'ly			8			9		17		4	37	63		
					10			10		40						
	Users in Compliance	%semi annual			11%							85.00%	88.00%	76.00%		
					100%					100%						
Surcharge Program	Surcharge Samples	# Quart'ly			221			174		395		211	815	866		
					240					240						
	Surcharge Revenue **	\$ Quart'ly			\$1,246,819			\$1,436,703		\$2,683,522		1,441,480	\$5,394,328	\$6,028,200		
					\$1,250,000			\$1,250,000		\$5,000,000						
Fines	Assessed	\$			\$2,900					\$2,900		32,400	\$48,600	\$28,800		
		Estimate			\$5,000					\$10,000						

Goal/estimate data next to dark shaded areas. Most goals revised 11/13.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

\*\* Laundromat charges are not included in IWU totals, since they are directly surcharged by the WRB.

### METER SHOP

Function	Service Level Measure	OPERATIONS ADMINISTRATION							Year to Date	Actual Sub-totals	% of Goal or Average	FY '14 This Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15							
Installations & Visits, Residential & Commercial	Mtr. & ERT Changes	1,024	1,006	1,288	1,323	1,121	980	711	7,453	-----	1,065	1,213	9,878	16,218	12,145
		1,325	1,325	1,325	1,325	1,325	1,325	1,325	15,900	% of Ttl.	24.89%	1,225	14,700		
	Meter Installs	361	342	264	296	262	289	293	2,107	-----	301	252	2,246	3,728	3,899
		325	325	325	325	325	325	325	3,900	% of Ttl.	7.04%	325	3,900		
	Found Complete	498	479	404	356	300	397	396	2,830	-----	404	611	1,806	3,950	4,730
		10	10	10	10	10	10	10	120	% of Ttl.	9.45%	200	2,400		
Work	Can't Complete	3,133	2,187	2,784	2,518	1,717	2,610	2,322	17,271	-----	2,467	2,509	23,352	37,088	15,547
		3,050	3,050	3,050	3,050	3,050	3,050	3,050	36,600	% of Ttl.	57.68%	3,000	36,000		
Permits Received, Investigated & Completed	Orders Complete	5,016	4,014	4,740	4,493	3,400	4,276	4,006	29,945	-----	4,278	4,585	37,282	60,984	36,328
		5,000	5,000	5,000	5,000	5,000	5,000	5,000	60,000	-----	49.91%	5,500	66,000		
	New, Adm. D. & D's.	242	225	248	205	175	168		1,263	-----	211	110	1,089	1,859	1,927
		150	150	150	150	150	150	150	1,800	-----	70.17%	150	1,800		
	Meters Removed	11	5	2	9	8	4	21	60	-----	9	4	37	70	90
									0	% of Ttl.	2.00%	10	120		
Maintenance	Inv. & Com.	198	172	139	159	155			823	-----	165	116	1,152	1,793	1,732
	% Invest.								#DIV/0!	-----	62.21%	102%	102%	93%	86%
Testing	% Goal	100%	100%	100%	100%	100%	100%	100%	100%	-----		100%	100%		
	Meter Maint.	21	12	22	14	13	14	27	123	-----	4.10%	35	1,993	2,140	2,441
Meters		250	250	250	250	250	250	250	3,000	-----	18	200	4,200		
	Meters & ERTs.	1,126	1,142	1,383	1,302	1,261	987	1,132	8,333	-----	46.29%	1,350	11,863	18,835	14,847
Shut-Offs, Billing & Meter Investigations		1,500	1,500	1,500	1,500	1,500	1,500	1,500	18,000	8,456	1,190	1,200	16,200		
	Scrapped	105	143	101	44	115	68	132	708		101	243	243	1,227	
Shut-Offs, Billing & Meter Investigations	Shut Off (To D&R)	570	29	15	50	14	189	153	1,020	-----	85.00%	199	2,375	4,796	2,370
		100	100	100	100	100	100	100	1,200	-----	146	600	7,200		
	Pending Dig-ups	10	3	8	3	1	2	3	30	-----	10.00%	105	461	755	520
		25	25	25	25	25	25	25	300	-----	4	100	1,200		
	Reported Thefts * *	490	412	341	340	254	279	344	2,460	-----	43.16%	658	3,250	5,999	4,806
		475	475	475	475	475	475	475	5,700	-----	351	425	5,100		
	WRB + Cust. Req.	1,373	1,204	1,739	1,194	919	1,540	1,386	9,355	-----	53.76%	1,377	11,583	17,815	2,469
		1,450	1,450	1,450	1,450	1,450	1,450	1,450	17,400	-----	1,336	1,000	12,000		
	ITRON ***	1,613	1,404	1,143	200	1,198	1,540	1,040	8,138	-----	135.63%	1,239	4,840	9,438	75,646
		500	500	500	500	500	500	500	6,000	17,493	1,163	100	1,200		

Goal data next to shaded areas. Pending dig-ups replaced refer to dig-up. This tracks properties visited by Metering & pending accounts that have to be reviewed, before forwarding as a dig-up. Itron also conducts ERT changes. Most FY '14 goals revised 10/13.

100% due to carryovers &/or backlog.

83%, May - 92%, June - 100%.

# **PLUMBING REPAIR PROGRAMS**

Function	Service Level Meas.	Unit or Cost Goal	HELP LOANS & BASEMENT PROTECTION PROGRAM OPERATIONS ADMINISTRATION							Year To Date or Average	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Help Loan Completed & Billed Repairs	Water Repairs	# of jobs	41	32	36	35	53	55	59	311	44	59	274	453	435
												40	480		
		\$ cost of jobs	\$172,715	\$99,303	\$127,467	\$119,770	\$188,982	\$180,373	\$211,117	\$1,099,727	\$157,104	\$175,109	\$843,507	\$1,612,375	\$1,125,563
												\$136,000	\$1,632,000		
		Avg. \$3,400								\$3,536	17.87%	\$2,968	\$3,078	\$3,267	\$2,588
		% of Ttl Jobs	41.40%	42.11%	37.89%	42.68%	52.00%	56.70%	54.68%	47.70%		61.46%	N/A	48.39%	51.06%
	Sewer Repairs	# of jobs	58	44	59	47	56	38	32	334	48	37	271	504	417
												50	600		
		\$ cost of jobs	\$345,278	\$233,917	\$284,554	\$234,519	\$234,282	\$264,427	\$174,941	\$1,771,917	\$253,131	\$104,290	\$1,005,705	\$2,253,745	\$1,177,706
												\$215,000	\$2,580,000		
		Avg. \$4,300								\$5,305	51.58%	\$2,819	\$3,711	\$4,189	\$2,824
		% of Ttl Jobs	58.60%	57.90%	62.11%	57.32%	48.00%	39.17%	45.31%	51.23%		38.54%	N/A	51.61%	48.94%
	Total Repairs	# of jobs	99	76	95	82	102	97	101	652	93	96	545	957	852
												90	1080		
		\$ cost of jobs	\$517,993	\$333,220	\$412,021	\$354,289	\$455,840	\$502,386	\$386,058	\$2,961,806	\$423,115	\$279,399	N/A	\$3,866,120	\$2,303,269
												\$351,000	\$4,212,000		
Help Loan Admin.	App. Process	# New Loans	119	118	101	133		93	91	655	116.96%	118	646	1,176	906
		Initiated	80	80	80	80	80	80	80	560		80	960		
		# New Loans Completed	99	76	95	82		97	106	555	93	96	304	652	Category
	Call Volume	Ttl. customer contacts	542	1,134	1,159	1,164		967	1,061	6,027	127.56%	1,073	6,410	11,451	9,930
			675	675	675	675	675	675	675	4,725	1,005	675	8100		
	App.	% of Calls								10.87%		11.00%	10.08%	10.27%	9.12%
8" +	Sewer	Connect. Insp.	13	7	0	16		5	12	53	9	11	36	74	45
Bsmt. Prot. Prog.	# Repr.	Completed	4	4	4	2		2	3	19	3	2	43	52	6
		Estimate	12	12	12	3	12	12	12	75	25.33%	12	144		
	Costs	Encumbered	\$20,349	\$3,807	\$28,146	\$9,738		\$9,543	\$0	\$71,583	\$11,930	\$3,479	\$133,978	\$158,095	\$19,533
		Cost Est.	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$252,000	28.41%	\$36,000	\$432,000		
	Avg.	\$ Cost	\$5,087	\$952	\$7,036	\$3,426		\$4,771	\$0	\$3,768	12.13%	\$3,479	\$3,116	\$3,040	\$3,256
		Cost Est.	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,360		\$3,000	\$3,000		

Goal data next to shaded areas. Average costs can appear high, as payments were also made for prior fiscal year jobs. Jan. - April data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

BAXTER WATER TREATMENT PLANT																
Service	Level Measures	Unit		WATER TREATMENT							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
Flow Data	Treated Water Delivered	MG/ Mo.	Act.	4,345	4,193	4,027	3,700	3,301	4,080	4,194	27,840	51.19%	4,569	30,439	51,474	50,929
			Gl.	4,619	4,619	4,470	4,619	4,470	4,619	4,619	54,385	3,977	5,391	57,494		
	TWD % of Ttl.	%	Act.	56.95%	57.04%	56.77%	52.74%	53.00%	56.30%	57.80%	55.80%	----	55.56%	46.07%	57.12%	56.82%
	Treatment Capacity Utilized	% of 320 MGD	Act.	45.58%	44.07%	43.75%	21.20%	22.70%			35.46%	70.92%	47.90%	50.00%	45.89%	45.20%
			Gl.	50%	50%	50%	50%	50%		50%	50.00%		50%	%		
Labor Costs	\$ / MG Avg.	\$	Act.	\$40.19	\$43.13	\$44.87	\$49.90	\$83.97	\$45.86	\$44.22	\$50.31	-11.54%	\$51.76	\$51.57	\$50.06	\$51.56
			Gl.	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87		\$56.87	\$47.39	\$47.39	
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A							N/A	N/A	48.9%	48.9%	41.1%	60.2%
			11	N/A	Data not Available at this time.						N/A	N/A	14.0%	14.0%	13.0%	5.6%
			17	N/A							N/A	N/A	21.7%	21.7%	19.1%	13.0%
Chemical Costs	\$ / MG Avg.	\$	Act.	\$261.32	\$232.99	\$211.50	\$157.32	\$184.03	\$154.37	\$149.64	\$193.02	105.29%	\$147.19	\$240.80	\$219.65	\$164.37
			Gl.	\$192.29	\$252.49	\$182.69	\$172.51	\$222.36	\$161.53	\$133.23	\$183.32		\$127.49	\$175.43		
Total Organic Carbon	Removal	Ratio	Act.	1.65	1.61	1.70	1.83	1.65	1.70	1.57	1.67	139.40%	1.50	1.55	1.56	1.34
	Regulatory	Goal	Gl.	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20		>1.20	>1.20	\$1.20	
TTHM Level	Regulatory Gl.	<80 ppb	Act.	51.30	39.83		33.26	35.55	21.42	19.68	33.51	-58.12%	15.10	37.63	33.12	36.39
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	60.40	43.86		26.48	33.53	35.40	33.75	38.90	64.84%	24.74	46.63	45.98	58.00
Water Quality	Turbidity	NTU	<.10	0.05	0.06	0.05	0.049	0.05	0.04	0.05	0.05	-49.86%	0.06	0.05	0.05	0.06

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

May - 92%, June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

**QUEEN LANE WATER TREATMENT PLANT**

Service	Level Measures	Unit		WATER TREATMENT							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year To Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Flow Data	Treated Water Delivered	MG/ Mo.	Act.	1,891	1,798	1,725	1,912	2,023	1,673	1,850	12,872	49.76%	2,206	12,889	22,471	22,684
			Gl.	2,170	2,245	2,054	2,160	2,054	2,284	2,201	25,867	1,839	2,359	25,155		
	TWD % of Ttl.	%	Act.	24.79%	24.46%	24.32%	27.25%	25.00%	23.08%	25.50%	24.91%	-----	26.83%	0.00%	24.85%	25.31%
	Treatment Capacity Utilized	% of 140 MGD	Act.	47.00%	44.75%	44.31%	48.50%	51.90%	41.50%		46.33%	90.39%	55.05%	46.60%	47.76%	47.94%
			Gl.	55%	52%	49%	50%	49%	53%	51%	51.25%		52%	52%		
Labor Costs	\$ / MG Avg.	\$	Act.	\$99.21	\$106.95	\$104.87	\$101.93	\$150.11	\$118.99	\$105.92	\$112.57	8.45%	\$96.10	\$117.22	\$114.54	\$113.97
			Gl.	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80		\$103.80	\$103.80		
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A							N/A	N/A	32.9%	32.9%	32.8%	24.4%
			11	N/A	Data not Available at this time.						N/A	N/A	17.7%	17.7%	16.9%	11.9%
			17	N/A							N/A	N/A	21.2%	21.2%	20.3%	13.7%
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$155.53	\$177.19	\$156.51	\$196.21	\$194.04	\$143.32	\$132.94	\$165.11	-15.31%	\$154.72	\$200.52	\$194.26	\$207.13
			Gl.	\$213.49	\$256.00	\$236.97	\$210.23	\$178.05	\$130.92	\$141.26	\$194.95		\$125.28	\$188.92		
Total Organic Carbon	Removal	Ratio	Act.	1.78	1.97	1.84	1.79	1.86	1.60	1.81	1.81	150.60%	1.50	1.63	1.65	1.69
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30		>1.30	\$1.30		
TTHM Level	Regulatory Gl.	<80 ppb	Act.	56.32	45.75		52.02	38.58	24.80	17.65	39.19	-51.02%	22.48	44.59	38.07	42.38
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.63	36.07		25.70	26.95	30.71	22.44	30.58	-49.03%	26.00	36.95	35.95	43.55
Water Quality	Turbidity	NTU	<.10	0.05	0.05	0.05	0.05	0.05	0.05	0.04	0.05	-51.43%	0.04	0.05	0.05	0.04

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.



BELMONT WATER TREATMENT PLANT																
Service	Level Measures	Unit		WATER TREATMENT							YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
Flow	Treated Water Delivered	MG/ Mo.	Act.	1,393	1,360	1,341	1,403	1,297	1,329	1,382	9,505	54.41%	1,448	9,668	16,268	16,003
			Gl.	1,643	1,612	1,500	1,395	1,350	1,403	1,488	17,469	1,358	1,449	15,451		
Data	TWD % of Ttl.	%	Act.	18.26%	18.50%	18.91%	20.00%	18.00%	18.34%	19.07%	18.72%	----	17.61%		18.04%	17.87%
	Treatment Capacity Utilized	% of 86 MGD	Act.	54.28%	53.83%	54.84%	54.50%	54.20%	53.60%		54.21%	106.12%	54.84%	53.49%	53.07%	53.36%
			Gl.	54%	51%	49%	50%	49%	53%	51%	51.08%		53%	53%		
Labor Costs	\$ / MG Avg.	\$	Act.	\$146.56	\$151.18	\$151.36	\$151.50	\$242.69	\$159.49	\$151.91	\$164.96	115.02%	\$151.13	\$159.20	\$162.90	\$158.45
			Gl.	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42		\$143.42	\$143.42		
Overtime (Cumulative FY to date)	Shift Workers	Goal -	40	N/A							N/A	N/A	42.1%	42.1%	45.5%	26.9%
	Non-Shift Work	% of	11	N/A	Data not Available at this time.						N/A	N/A	13.0%	13.0%	12.4%	16.1%
	Total Overtime	Base	17	N/A							N/A	N/A	20.0%	20.0%	20.1%	17.9%
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$128.35	\$109.43	\$210.22	\$225.77	\$220.41	\$218.11	\$189.86	\$186.02	-21.93%	\$231.02	\$235.47	\$229.24	\$175.82
			Gl.	\$213.88	\$241.16	\$288.96	\$284.24	\$260.27	\$257.42	\$203.01	\$238.26		\$203.01	\$238.26		
Total Organic Carbon	Removal	Ratio	Act.	1.67	1.63	1.48	1.48	1.76	1.77	1.34	1.59	132.50%	1.55	1.66	1.62	1.54
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30		>1.30	\$1.30		
TTHM Level	Regulatory Gl.	<80 ppb	Act.	64.74	58.43		62.66	45.68	27.48	21.60	46.77	-41.54%	21.98	51.86	43.50	36.09
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.44	32.49		30.85	31.48	32.38	27.81	32.74	-45.43%	26.59	38.18	36.42	35.31
Water Quality	Turbidity	NTU	<10	0.05	0.05	0.05	0.050	0.05	0.04	0.04	0.05	-52.57%	0.04	0.05	0.04	0.05

Goals are next to shaded areas. TOC goal is a running average over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

ALL WATER TREATMENT PLANTS																		
	Level		WATER TREATMENT										YTD or	% of	FY '14	FY '14	FY '14	FY '13
	Measures	Unit											Mo. Avg.	Goal	Current	YTD or	Year End	Year End
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15		or Avg.	Month	Mo. Avg.	Actual	Actual		
Phila. drinking water meets or exceeds all Fed. & State standards 100% of the time.		%	Act												100%	100%		
					100%	100%	100%	100%	100%	100%	100%							
				GI	100%	100%	100%	100%	100%	100%	100%							
Flow	Treated Water Delivered	MG/ Mo.	Act	7,629	7,351	7,093	7,016	6,620	7,082	7,426	50,217	51.28%			90,213	89,881		
			GI	8,631	8,476	8,024	8,174	7,874	8,306	8,308	97,920	7,174						
Data	Treatment Capacity Utilized	% of 546	Act	47.32%	47.32%	47.32%	33.44%				47.71%	93.09%			47.50%	47.14%		
			MGD	53.00%	52.00%	51.00%	50.00%	50.00%	51.00%	57.00%	51.25%							
Labor Costs	\$ / MG Average	\$	Act	\$72.08	\$76.51	\$77.03	\$71.50	\$109.28	\$70.53	\$65.03	\$77.42	-23.62%			\$84.36	\$85.10		
			GI	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36							
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work. Total Overtime	Goal - % of Base	40	N/A							0.00%	-100.00%			39.66%	48.71%		
			11	N/A	Data not Available at this time.						0.00%	0.00%						
			17	N/A							0.00%	0.00%						
Chemical Costs	\$ / MG Avg. Treated	\$	Act	\$213.25	\$199.22	\$197.20	\$181.61	\$194.22	\$163.73	\$149.64	\$185.55	90.50%			\$214.65	\$185.55		
			GI	\$249.88	\$236.21	\$222.32	\$220.23	\$183.29	\$159.17	\$182.17	\$205.04							
TTHM Level	Regulatory GI.	<80 ppb	Act.	54.70	44.28	0.00	42.70				35.42	-55.72%			FY	15		
HAA5 Level	Regulatory GI.	<60 ppb	Act.	52.60	45.84						49.22	-82.04%						
Total Organic Carbon	Removal	Ratio	Act.	1.69	1.71	1.70	1.70				1.58	131.58%			1.59	1.47		
	Regulatory	Goal	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20								
Water Quality	Turbidity - NTU	<.10	Act	0.05	0.06	0.05	0.05	0.05	0.04	0.04	0.05	-49.27%			0.05	0.05		

The categories are capacity-weighted averages, except treated water delivered (totals). Goals are next to shaded areas. Est. 23 MG lost 12/23/13 due to main break.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

NORTHEAST WASTEWATER TREATMENT PLANT & BIOGAS COGENERATION FACILITY																	
Function	Service Level Measures	Unit of Measurement		Goal		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	200*	166	154	147	138	147	158		151.61	174	151.83	175.83	155.25
	Avg. Mo. Flow/design Capacity	% of Design Capacity		N/A	95%*	79%	73%	70%	66%	70%	79%		72.83%	87%	73.17%	84.5%	74.7%
Regulatory Effluent Requirements	CBOD5	mg/l	≤	30/25	12	3	4	4	4	6	10		5	6	4	5.4	5.8
	Suspended Solids	mg/l	≤	30	15	3	5	4	3	6	12		5	7	4	7.5	6
	Fecal Coliform	#/100 ml	≤	200	150	25	16	11	10	11	10		14	42	25	27.5	36
	# NPDES Permit Violations																
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$374,621	\$396,020	\$387,765	\$413,353	\$396,379	\$3,114,191		93.35%	\$387,121	\$2,341,569	\$4,688,030	\$4,579,305
		\$			Goal	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$5,444,326				
Overtime* Fiscal Year to Date.	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A		N/A	64.5%	64.5%	66.1%	45.3%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A		N/A	12.6%	12.6%	12.8%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A	N/A	N/A	N/A		N/A	17.0%	17.0%	17.2%	17.7%
Chlorine Minimization Program		lb/MG		N/A		6.81	7.51	7.37	7.12	6.97			7.15	24,933	36,082	34,105	28,658
					7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	47,600	47,600		
	HYPO Dosage	lb/Mo.		N/A		34,994	35,800	32,533	30,389	30,701	34,493		33,152	4.63	7.87	6.61	6.08
	Cost per MGD	Dollar / MG		N/A		\$4.89	\$5.39	\$5.29	\$5.12	\$5.01	\$4.42		\$5.02	\$3.33	\$5.65	\$4.92	\$4.37
	TRC - Chlorine Residuals	mg/l	≤	0.50	0.30	0.22	0.19	0.22	0.25	0.29	29.00		5.03	0.24	0.22	0.25	0.23
Sludge Feed to BRC		Dry Tons		N/A		2,464	2,893	2,231	2,036	2,036	2,136		13,796	2,112	12,910	26,479	24,672
		MG		N/A		28.11	27.73	24.37	24.83	24.25	26.80		26.01	24.86	23.31	25.07	24.87
		% Total Solids		N/A	≥2%	2.28	2.50	2.23	2.02	2.07	1.98		2.18	2.39	2.59	2.43	2.23
*Estimate, not goal.																	
Biogas	Net Electrical Power Generated		----	kWh	3,700,998	3,757,703	2,493,962	2,129,237	2129237				14,211,137	Facility not	yet in	22,206,967	N/A
	Average Net Electrical Power Generated		----	kWh	-----	-----	-----	-----	-----	-----	-----	-----	2,842,227		operation.	3,172,423.86	N/A
Cogeneration	Biogas Used		----	mmcf	30.55	33.05	34.04	35.19					132.83			222	N/A
	Average Biogas Used		----	mmcf	-----	-----	-----	-----	-----	-----	-----	-----	33.21			32	N/A
Facility	Supplemental Natural Gas Purchased		----	mmcf	17.37	15.59	5.86	0.068					38.89			75	N/A
	Avg. Supple. Natural Gas Purchased		----	mmcf	-----	-----	-----	-----	-----	-----	-----	-----	9.72			11	N/A

WASTEWATER TREATMENT PLANTS - SOUTHEAST																	
Function	Service Level Measures	Unit of Measurement		Goal		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	100*	78	73	68	71	75	82		74.39	84	75.33	80.83	77.67
	Avg. Mo. Flow/design Capacity	% of Design Capacity		N/A	89.3%*	69%	65%	61%	63%	67%	73%		66.26%	75%	67.17%	72%	70%
Regulatory Effluent Requirements	CBOD	mg/l	≤	30	9	6	6	7	6	7	7		6	7	7	6.75	7
	Suspended Solids	mg/l	≤	30	9	5	5	5	5	5	6		5	6	5	5.58	7
	Fecal Coliform # NPDES Permit Violations	#/100 ml	≤	200	100	13	14	12	9	8	4		10	11	26	17.92	21
		number		0	0	0	0	0	0	0	0		0	0	0	0	0
Labor Costs	Class 100 Expenditures	\$			Actual	\$207,879	\$219,945	\$214,416	\$225,887	\$241,817	\$1,722,244		\$2,832,188	\$221,210	\$1,319,630	\$2,558,602	\$2,637,365
	Treatment Cost	\$			Goal	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249		\$3,098,988	\$292,242	\$3,506,904		
		dollar / MG				\$86	\$98	\$105	\$103	\$108			\$100				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A		N/A	53.8%	53.8%	50.7%	44.4%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A		N/A	15.5%	15.5%	14.8%	13.8%
	Total Overtime	% of base		N/A	17%	N/A	N/A	N/A	N/A	N/A	N/A		N/A	21.0%	21.0%	20.0%	18.2%
Chlorine Minimization Program	HYPO - Dosage	lb/month			Actual	16,353	12,876	12,595	11,298	11,227	12,008		12,726	13,202	12,380	11,991	12,414
		lb/MG			5.50	6.78	5.72	6.17	5.16	5.01	4.72		5.59	5.08	5.34	4.92	5.38
	Cost per MGD TRC - Chlorine Residuals	Dollar / MG	≤		Actual	\$4.87	\$4.11	\$4.43	\$3.71	\$3.60	\$2.97		\$3.95	\$3.65	\$3.94	\$3.55	\$3.86
	mg/l	0.05		0.20	0.22	0.21	0.22	0.22	0.27	0.27		0.24	0.23	0.19	0.19	0.17	

\*Estimate vs. goal.

\*1 Fiscal year to date.

WASTEWATER TREATMENT PLANTS - SOUTHWEST																	
Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	200*	163	152	143	144	154	162	173	155.95	173	158	176.17	161.50
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	100%*	81%	76%	72%	72%	77%	81%	87%	77.94%	86%	78.75%	88.0%	80.7%
Regulatory Effluent Requirements	CBOD	mg/l	≤	25	9	3	2	3	3	3	4	4	3	9	2	4.3	4.5
	Suspended Solids	mg/l	≤	30	9	4	4	5	4	5	5	6	5	12	4	6.08	5
	Fecal Coliform # NPDES Permit Violations	#/100 ml	≤	200	100	41	39	27	24	16	12	8	24	32	27	21.2	41
		number		0	0	0	0	0	0	0	0	0	0	0	0	0	0
Labor Costs	Expenditures	\$		N/A		\$403,737	\$405,096	\$401,200	\$432,726	\$431,510	\$3,293,444		\$5,367,713	\$392,269	\$1,499,621	\$4,621,338	\$4,547,466
		\$			Goal	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$5,452,773				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A		N/A	32.8%	33.5%	33.8%	35.1%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A		N/A	16.1%	16.5%	15.8%	16.3%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A	N/A	N/A	N/A		N/A	18.3%	18.8%	18.2%	18.8%
Chlorine Minimization Program*2	HYPO - Dosage	lb/month		N/A		39,274	36,883	35,473	34,588	30,701	37,394	37,879	36,027	48,732	36,048	41,346	36,620
					Goal	6	6	6	6	6	6	6	6				
		lb/MG			6.00	7.80	7.83	8.26	7.73	6.97	7.45	7.06	7.58	9.11	7.41	7.69	7.47
	Cost per MGD	Dollar / MG		N/A	\$8.00	\$10.74	\$10.78	\$11.37	\$10.64	\$9.60	\$4.68	\$4.43	\$8.89	\$12.55	\$9.23	\$10.42	\$10.30
	TRC - Chlorine Residuals	mg/l	≤	1	<0.50	0.08	0.08	0.09	0.07	0.10	0.11	0.14	0.10	0.22	0.08	0.13	0.09
Sludge Feed to BRC		Dry Tons		N/A		2,423	2,478	2,849	2,826		2,792	2,746	16,114	2,466	10,338	31,936	27,870
					Goal									3,200			
		MG		N/A	33.00	26.78	23.55	27.81	24.83		28.90	31.11	27.16	27.13	23.21	27.95	27.63
		% Total Solids		≥	2%	2.40	2.63	2.52	2.02		2.36	2.17	2.35	2.49	2.82	2.53	2.25

\*1 Fiscal year to date.

\*2 Chlorine usage has been phased out, replaced by Sodium HYPO.

ALL WASTEWATER TREATMENT PLANTS																	
Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT							YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Flow	Avg. Monthly Flow	MGD		N/A	N/A	407.00	378.58	358.28	352.77	376.00	402.00		379.11	431.00	385.33	432.83	394.42
	Avg. Mo. Flow/design Capacity	% of Design Capacity															
				N/A	N/A	77.97%	72.53%	68.64%		67.60%			71.68%	82.57%	73.82%	82.92%	76%
Regulatory Effluent Requirements	CBOD*	mg/l	≤	25	10.5	3	3	3		16.0	21.0		9.3	11.0	6.8	4.8	5.2
	Suspended Solids	mg/l	≤	30	11.00	4	5	4		16.0	24.0		10.7	8.3	4.9	6.4	6.0
	Fecal Coliform	#/100 ml	≤	200	117	26	23	17		35.0	24.0		25.0	28.3	26.8	22.2	32.7
	# NPDES Permit Violations	number								0	0						
				0	0	0	0	0		0	0		0	0	0	0	0.0
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$986,237	\$1,021,060	\$1,003,381		\$895,491			28.12%				
		\$		N/A	Goal	\$1,157,583	\$1,157,584	\$1,157,585	\$1,157,583	\$1,157,583	\$1,157,583	\$1,157,583	\$3,906,169	\$1,000,600	\$5,932,755	\$11,867,970	\$11,764,136
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A		N/A	N/A		N/A	49.36%	49.36%	49.8%	41.6%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A		N/A	N/A		N/A	14.62%	14.62%	14.4%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A		N/A	N/A		N/A	18.33%	18.33%	18.2%	18.2%
Chlorine Minimization Program	HYPO Dosage	lb/month		N/A		55,634	49,767	48,076		72,629	84,380		62,097	86,867	85,561	87,441	41,072
		lb/MG		N/A	7.5	7.13	7.02	7.26			18.82		10.06	6.27	6.94	6.41	NA
	Cost per MGD	Dollar / MG		N/A	\$6.41	\$6.83	\$6.76	\$7.03		\$18.21	\$11.82		\$10.13	\$6.51	\$6.47	\$6.30	\$6.18
	TRC - Chlorine Residuals	mg/l	≤	1.00	0.23	0.17	0.16	0.18		0.66	\$0.97		0.29	0.23	0.17	0.19	0.16
Sludge Feed to BRC		Dry Tons		N/A	N/A	4,887	5,370	5,080		4,548			19,885	4,578	28,192	58,415	52,542
		MG		N/A	60.30	54.89	51.28	0.00		0.00			26.54	51.99	48.01	53.01	52.50
		% Total Solids		N/A	2.20	2.34	2.56	0.00		0.00			1.23	2.44	2.65	2.48	2.24

\*NE and SW only - SE measures BOD.

\*1 Fiscal year to date.

**SYNAGRO (BIOSOLIDS RECYCLING CENTER)**															
Measures		Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Percent Cake	Northeast	percent	Actual	27.2%	27.0%	27.3%	25.8%	26.0%	27.1%		26.73%	27.9%	29.14%	29.13%	27.81%
			25%	25%	25%	25%	25%	25%	25%	25%	25.00%	30%	30%		
	Southwest	percent	Actual	28.0%	28.3%	28.6%	27.7%	28.2%	28.0%		28.13%	28.0%	30.4%	30.70%	28.72%
			25%	25%	25%	25%	25%	25%	25%	25%	25.00%	30%	30%		
Percent Recovery	Northeast	percent	90%	92.1%	92.8%	89.0%	92.3%	92.8%	92.8%		91.97%	83.9%	86.1%	94.90%	91.01%
	Southwest	percent	90%	92.1%	92.8%	89.0%	92.3%	92.8%	92.8%		91.97%	85.8%	86.1%	94.90%	91.01%
Biosolids Processing	Dry Tons	dry tons	Actual	4,887	5,370	5,080	4,861	4,882	4,952		30,032	4,496	19,117	55,046	52,541
	Processed		5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	66,000	5,000			
Biosolids Utilization	Dry Tons Utilized	dry tons*3	Actual	4,902	5,030	4,563	4,563	4,681	4,572		28,311	4,479	18,997	51,716	52,790
			5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	66,000				

\*\* Biosolids Recycling Center is operated by Synagro, as of 10/11/2008.

\*1 Fiscal year to date.

\*2 Includes all operating costs and is calculated on a yearly basis.

\*3 Includes stockpiled material from previous FY.

WATER REVENUE BUREAU PERFORMANCE SUMMARY															
			FISCAL YEAR 2015									FY '14	FY '14	FY '14	FY '13
Performance Measure	Unit of Measurement	Projected	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	YTD or Mo. Avg.	Current Month	YTD or Mo. Avg.	Year End Actual	Year End Actual	
CUSTOMER METER READING															
Attempted AMR readings (Itron)	number of meters	484,050	486,112	486,283	486,440	486,608	486,802	487,007		486,542	484,741	480,958	484,650	481,315	
Actual AMR readings (Itron)	number of meters		447,147	474,962	475,020	474,988	475,141	475,044							
Adjusted AMR Read Success Rate	% of meters read	96.8%	92.0%	97.7%	97.7%	97.6%	97.6%	97.5%		96.68%	97.9%	97.68%	97.97%	97.82%	
Itron is penalized if the adjusted AMR meter read success rate is below 99.0%															
Actual Reads															
Reads-all categories	# of meters		447,433	475,250	475,314	475,261	475,438	475,349		2,824,045			8,469	18,215	
Number of billed accounts	# of meters		550,374	554,992	547,318	550,000	474,800	608,158		550,671			4.83%	9.51%	
Of Bills based on actual reads	% of mtrs read		81.3%	85.6%	86.8%	86.4%	100.1%	78.2%		85%			\$76,068	\$353,086	
BILLED WATER CONSUMPTION															
Average Daily Billed Water Consumption*1											MGD	MGD	MGD	MGD	
Small Meters (5/8", 3/4")	CCF		2,868,496	2,919,225	2,858,762	2,780,462	2,655,798.0	3,012,570.0	2,667,439.0	2,823,250.3	70.1	74.3	70.0	72.4	
Large Meters (1-inch & larger)	CCF		2,747,652	2,459,579	2,961,867	2,859,319	2,536,968.0	2,480,606.0	2,433,515.0	2,639,929.4	57.9	63.2	60.9	61.6	
Wholesale Export Sales Volume	CCF		188,068	206	156	86,085.0	85,800.0	67,845.0	64,133.0	70,327.6	11.0	10.5	11.0	10.8	
Total Water Consumption	CCF		5,804,216	5,379,010	5,820,785	727,710.0	420,037.0	355,130.0	476,018.0	5,533,507.3	139.1	86.4	141.9	144.8	
City Government	CCF		561,117	545,841	709,573					605,510.3	9.0	9.6	10.4	8.9	
PAYMENT PATTERNS*2															
30 Day Pattern	% of accounts...	68.28%	69.12%	68.88%	68.49%	70.27%	66.82%	67.58%	65.66%	68.12%	66.65%	68.65%	67.77%	68.44%	
60 Day Pattern	paid 60 days from bill	17.80%	15.93%	14.03%	14.33%	14.86%	13.48%	13.85%	14.09%	14.37%	N/A	17.23%	15.24%	16.95%	
90 Day Pattern	paid 90 days from bill	4.86%	4.22%	4.26%	4.30%	4.06%	3.74%	3.01%	3.77%	3.91%	N/A	3.77%	3.80%	4.10%	
Total	paid within 90 days	90.94%	87.26%	87.84%	87.72%					86.39%	N/A	86.97%	86.81%	89.49%	
CUSTOMER SERVICE															
Inbound Telephone Calls										Average 30,311					
Calls Offered*3	no. of calls	23,824	35,281	29,617	37,014	28,846	35,715	28,194	17,513	212,180	19,522	158,480	310,976	265,421	
Response Rate	percent answered	87%	99%	99%	99%	100.23%	100%	99%	100%	99.47%	98.0%	86.1%	98.15%	90.75%	
Average Waiting Time	minutes:seconds	05:37	12:51	17:23	18:20	19:15	14:88	3:60	8:00			1:52		05:21	
										Average 7,021					
Walk-In Customer Service															
Walk-in Customers	# of customers served	8,340	8,237	7,389	8,174	8,076	5,629	6,516	5,129	49,150	5,520	59,620	96,146	99,689	
Average Waiting Time	minutes:seconds	06:34	14:50	13:49	13:01	12:45	01:58	12:38	1:38	10:54	03:19	11:53	15:49	13:23	
										Average 828					
Correspondence															
Letter Received	# of letters received	561	774	685	1,054	721	643	1,055	863	5,795	753	6245	9,824	11,203	
										Average 3,170					
Low Income Assistance Program															
Total Applications Received	# of applications	2,557	2,940	2,581	3,046	3,463	3,173	3,680	3,309	22,192	2777	2695	32,894	32,209	
Payment Agreements	% of total applications	21.0%	22.04%	22.32%	16.71%	19.46%	15.04%	14.50%	16.71%	17.46%	17.90%	18.08%	20.55%	19.51%	

\*1 Includes effects of consumption adjustments made to various accounts for billing purposes, and consumption registered at non-billed accounts, fire service accounts, and sewer only accounts

\*2 Refers to bills issued in that month(30 days = percent of customers who paid one month after bill was issued, 60 days = percent of customers who paid two months after bill was issued, etc.

\*3 Calls Received was renamed to Calls Offered to more accurately reflect that this measure tracks total calls into the telephone system.



# MONTHLY MANAGERS' REPORT



AND



For the period ending  
28-Feb-15

**This report is preliminary, subject to revision & not an official statement of the City of Philadelphia Water Department or Water Revenue Bureau. Published February 28, 2015.**

## PWD Vision

To be America's model 21<sup>st</sup> Century urban water utility – one that fully meets the complex responsibilities and opportunities of our time and our environment.

## Mission

Provide the Greater Philadelphia region with integrated water, wastewater, and stormwater services.

Protect public health by always delivering PWD's customers the highest quality of drinking water at a competitive and affordable cost.

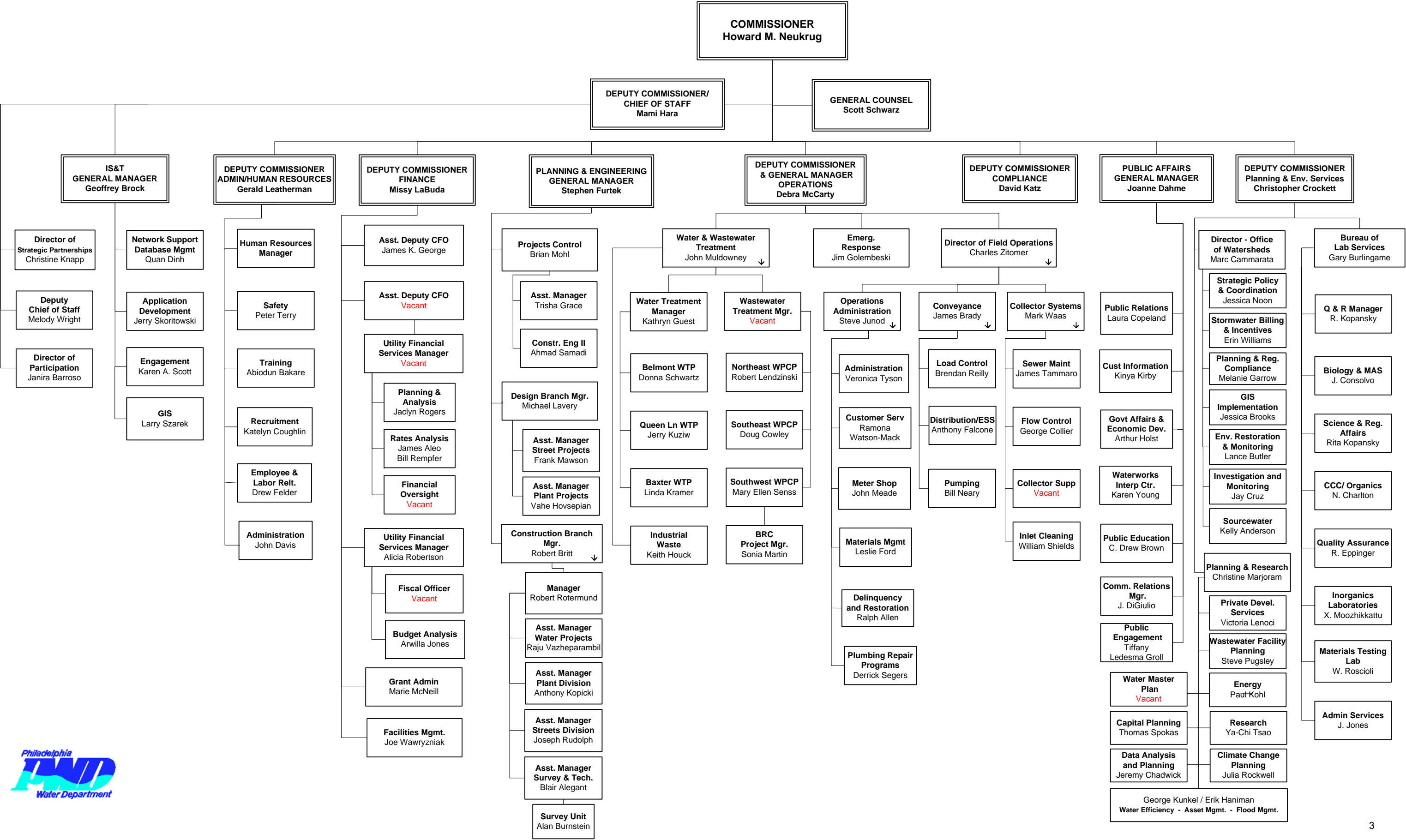
Protect the environment by managing and treating the region's wastewater and stormwater, protecting and advocating for rivers and streams and their watersheds, and protecting sources of drinking water.

Support the sustainable growth of Philadelphia and its residents, communities, businesses, and industry as well as the financial well-being of the utility.

Continue to be America's most innovative utility with a constant focus on quality, efficiency, customer service, and affordability.

# Philadelphia Water Department

2/18/2015



## **Fiscal Year End 2014 Fact Sheet**

Total # of PWD FT employees – 1,967.

Total active water & wastewater accounts – 473,800.

Total average active residential (non-apartment) accounts – 398,000.

Total wholesale water (2) & wastewater (10) contracts – 12.

Phila. water service area – 134.1 sq. mi. (2013 census) Wholesale water service area – 101.35+ sq. mi. Bucks Co. (& Co. customers) – 92.6 sq. mi. Aqua Pa. - Mont. Co. - Cheltenham Township. - 8.75 sq. mi., (+ portion of Delaware Co.). Ttl. pop. – 1,765,165. Phila. - 1,553,165 (2013 census est.), Bucks Co. (est.) -155,000. Mont. Co. - Cheltenham Township - 36,793. Delaware Co. (portion) 20,207 (est.). Raw water (surface) sources – Delaware Riv. – 58%, Schuylkill Riv. – 42%. (33 River miles & 354 stream miles.)

### **Water Treatment, Storage & Transmission**

Design rated cap. of all 3 water tmt. plants – 546 MGD. DRBC river withdrawal limit - 648 MGD. Max. cap. of all 3 water tmt. plants – 680 MGD. 1801- Water service began (Centre Sq. & Schuylkill pumps). 1815 – Fairmount Waterworks opens, Jonval turbines start 1872 & facility deactivated – 1911. 1903 – Slow sand filtered water tmt. began. 1914- Chlorinated water service started. 1959 – Rapid sand filtration tmt. began.

Total raw & treated water storage design capacity – 1,065.4 MG.

Total in-plant raw water storage design capacity – 460.5 MG.

Subtotal – Treated in-plant & basin/tank design capacity – 604.9 MG.

Total in-plant treated water storage design capacity – 333.9 MG.

Total other basin/tank treated water retention design capacity – 271 MG.

Total raw water pumping capacity - 3 stations – 850 MGD. 6 primary pumping stations – 594 MGD.

Total treated water pumping capacity – 822.8 MGD. 6 booster pumping stations – 228.8 MGD.

### **Water Infrastructure**

Total water system piping miles - 3,176. Total # of valves – 91,957. Main mileage replaced – 23

Total # of hydrants – 25,364. Total # of hydrants with center compression locks – 16,112

1801- Wood pipe/iron connectors. 1819 - Cast iron pipe. Today – Cast, ductile iron, steel, concrete pipes.

### **Wastewater Treatment & Infrastructure**

Total wastewater service area – Phila. – 134.1 sq. mi., Suburban area – 230 sq. mi.

Total pop. – 2,303,165. Phila. 1,553,165 (2013 census est.) & Suburban counties, 750,000. (Census + est.)

By 1899, approx. 800 miles of sanitary & storm sewers were in service. 1912 – Limited scale primary wastewater treatment began (Pennypack). 1923 – Large scale (NE) primary ww. treatment started. 1970's-80's – All plants upgraded to secondary treatment. Design rated capacity of all 3 wastewater treatment plants – 522 MGD. Maximum capacity of all 3 wastewater treatment plants – 1,044 MGD

Total collector system piping miles – 3,716.

Sanitary sewer miles – 762.

Stormwater conduit (sewer) miles – 737.

# of wastewater pumping stations – 16

# of manholes – 94,116. # of stormwater inlets – 72,679. # of intercepting chambers – 199.

# CSO chambers – 174.

Sewers reconstructed & lined – 6.6 miles.

Force mains, inlet & vent pipe miles -- 362.

Combined sewer miles – 1,855.

# of stormwater pumping stations - 3.

# of intercepting chambers – 199.

# CSO Flood relief chambers – 25.

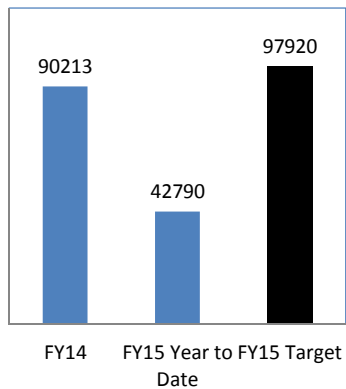
### **PBS/Synagro – (Former Biosolids Recycling Center)**

Ocean biosolids disposal ended - 1980. Centralized PWD dewatering facility completed - 1989.

Dewatering design rated capacity – 185 dry tons/day. Synagro contract operation of dewatering facility - 2008. Synagro construction of new drying & pelletizing operation completed - Jan. 2012. Pelletization facility design rated capacity – 220 dry tons/day. Drying facility operational - Feb. 2012, producing Class A pellets. Class B biosolids production ended Feb. 2012 (including multi-state strip mine reclamation, landfill/agriculture application programs). 58,044 dry tons utilized in FY 2013.

### Water Department Quarterly Managers Report Metrics

**Millions of Gallons of Treated Water**



Performance Measure	FY14 Q2	FY15 Q2	Change	FY14	FY15 Year to Date	FY15 Target	On Track to Meet Target	Comments / Explanation
Millions of Gallons of Treated Water	21,745	20,718	-4.7%	90,213	42,790	97,920	no	Output meets customer demand & maintains appropriate system-wide water pressure.
Percent of Time Philadelphia's Drinking Water Met or Surpassed State & Federal Standards	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	yes	
Miles of Pipeline Surveyed for Leakage	189	176	-6.9%	775	397	1,130	no	Leak Detection Unit is short one daytime crew & the referral workload due to water main breaks is higher than usual.
Water Main Breaks Repaired	236	213	-9.7%	969	333	905	yes	
Average Time to Repair a Water Main Break upon Crew Arrival at Site (Hours)	7	6.3	-10.0%	6.175	6.5	< 8.0	yes	
Percent of Hydrants Available	99.7%	99.6%	-0.1%	99.7%	99.6%	99.7%	yes	
Number of Storm Drains Cleaned	24,709	26,328	6.6%	94,653	53,739	111,444	yes	
Acres of Watershed Plans Approved	40	35	-12.5%	385	263	240	yes	
Resultant Watershed Stormwater Flow Reduction (Million Gallons)	39	33	-15.4%	367	250	228	yes	

## **Monthly Managers Report Index**

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Service Level Goals for July 2014	pg 32

## **Budget Update**

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**Div 2806 Human Resources and Administration**  
as of Feb 28th, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	30,000.00	23,619.69	0.00	23,619.69	6,380.31
	0101	PERM FULL TIME-CIVILIAN 0101	1,036,400.00	613,967.98	0.00	613,967.98	422,432.02
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	2,112.63	0.00	2,112.63	(2,112.63)
	0121	TEMPORARY/SEASONAL 0121	21,100.00	0.00	0.00	0.00	21,100.00
	0161	OVERTIME-CIVILIAN 0161	34,000.00	9,651.34	0.00	9,651.34	24,348.66
		<b>01 PERSONAL SERVICES</b>	<b>1,121,500.00</b>	<b>649,351.64</b>	<b>0.00</b>	<b>649,351.64</b>	<b>472,148.36</b>
02	0211	TRANSPORTATION 0211	12,600.00	167.00	0.00	167.00	12,433.00
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	10,000.00	100.50	0.00	100.50	9,899.50
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	1,500.00	475.00	0.00	475.00	1,025.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	1,790,000.00	397,937.11	916,926.64	1,314,863.75	475,136.25
	0255	DUES 0255	3,600.00	0.00	0.00	0.00	3,600.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	18,400.00	3,199.00	0.00	3,199.00	15,201.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	3,000.00	2,321.75	0.00	2,321.75	678.25
		<b>02 PURCHASE OF SERVICES</b>	<b>1,839,100.00</b>	<b>404,200.36</b>	<b>916,926.64</b>	<b>1,321,127.00</b>	<b>517,973.00</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	7,100.00	1,420.46	0.00	1,420.46	5,679.54
	0305	BUILDING AND CONSTRUCTION 0305	0.00	235.30	0.00	235.30	(235.30)
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	35,700.00	12,143.28	22,122.17	34,265.45	1,434.55
	0310	ELECTRICAL AND COMMUNICATION 0310	500.00	0.00	0.00	0.00	500.00
	0312	FIRE FIGHTING AND SAFETY 0312	500.00	404.95	0.00	404.95	95.05
	0317	HOSPITAL AND LABORATORY 0317	10,700.00	1,466.80	0.00	1,466.80	9,233.20
	0320	OFFICE MATERIALS AND SUPPLIES 0320	2,500.00	687.49	0.00	687.49	1,812.51
	0325	PRINTING 0325	50,500.00	5,000.00	0.00	5,000.00	45,500.00
		<b>03 MATERIALS AND SUPPLIES</b>	<b>107,500.00</b>	<b>21,358.28</b>	<b>22,122.17</b>	<b>43,480.45</b>	<b>64,019.55</b>
04	0411	GENERAL EQUIPMENT AND MACHINERY 0411	2,600.00	0.00	0.00	0.00	2,600.00
	0417	HOSPITAL AND LABORATORY 0417	26,500.00	0.00	22,836.00	22,836.00	3,664.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	15,000.00	0.00	0.00	0.00	15,000.00
	0430	FURNITURE AND FURNISHINGS 0430	3,000.00	2,659.95	0.00	2,659.95	340.05
		<b>04 EQUIPMENT</b>	<b>47,100.00</b>	<b>2,659.95</b>	<b>22,836.00</b>	<b>25,495.95</b>	<b>21,604.05</b>
05	0504	MERITORIOUS AWARDS 0504	100,000.00	0.00	0.00	0.00	100,000.00
		05 CONTRIBUTIONS, INDEMNITIES, REFDS, TAXES	100,000.00	0.00	0.00	0.00	100,000.00
		<b>Div 2806 HUMAN RESOURCES</b>	<b>3,215,200.00</b>	<b>1,077,570.23</b>	<b>961,884.81</b>	<b>2,039,455.04</b>	<b>1,175,744.96</b>



**Div 2807 Finance**  
as of Feb 28th, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	102,500.00	8,009.05	0.00	8,009.05	94,490.95
	0101	PERM FULL TIME-CIVILIAN 0101	7,943,450.00	4,607,026.14	0.00	4,607,026.14	3,336,423.86
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	14,005.27	0.00	14,005.27	(14,005.27)
	0121	TEMPORARY/SEASONAL 0121	80,000.00	50,893.03	0.00	50,893.03	29,106.97
	0161	OVERTIME-CIVILIAN 0161	738,400.00	544,388.62	0.00	544,388.62	194,011.38
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	5,000.00	0.00	0.00	0.00	5,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	33,000.00	17,578.07	0.00	17,578.07	15,421.93
	0181	SHIFT 0181	18,000.00	8,626.50	0.00	8,626.50	9,373.50
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	4,200.49	0.00	4,200.49	(4,200.49)
		<b>01 PERSONAL SERVICES</b>	<b>8,920,350.00</b>	<b>5,254,727.17</b>	<b>0.00</b>	<b>5,254,727.17</b>	<b>3,665,622.83</b>
02	0200	PURCHASE OF SERVICES CONTROL 0200	0.00	45.00	0.00	45.00	(45.00)
	0201	CLEANING AND LAUNDERING 0201	3,000.00	1,373.90	1,225.00	2,598.90	401.10
	0202	JANITORIAL SERVICES 0202	1,500.00	0.00	0.00	0.00	1,500.00
	0209	TELEPHONE 0209	0.00	0.00	100.80	100.80	(100.80)
	0210	POSTAGE 0210	93,500.00	20,014.10	0.00	20,014.10	73,485.90
	0211	TRANSPORTATION 0211	48,000.00	23,862.59	0.00	23,862.59	24,137.41
	0213	EMPLOYEE RELOCATION EXPENSES 0213	0.00	5,463.86	0.00	5,463.86	(5,463.86)
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	5,000.00	1,698.00	0.00	1,698.00	3,302.00
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	0.00	230.00	0.00	230.00	(230.00)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,500.00	0.00	0.00	0.00	1,500.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	10,928,000.00	2,064,626.28	6,134,337.03	8,198,963.31	2,729,036.69
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	0.00	450.00	0.00	450.00	(450.00)
	0253	LEGAL SERVICES 0253	205,000.00	0.00	92,500.00	92,500.00	112,500.00
	0255	DUES 0255	113,000.00	110,306.97	0.00	110,306.97	2,693.03
	0256	SEMINAR AND TRAINING SESSIONS 0256	188,000.00	21,716.57	0.00	21,716.57	166,283.43
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	400,000.00	111,654.63	81,676.29	193,330.92	206,669.08
	0259	ARBITRATION FEES 0259	450,000.00	201,653.50	0.00	201,653.50	248,346.50
	0260	REPAIR AND MAINTENANCE CHARGES 0260	2,316,000.00	697,533.39	896,788.44	1,594,321.83	721,678.17
	0264	ABATEMENT OF OTHER NUISANCES 0264	0.00	0.00	6,500.00	6,500.00	(6,500.00)
	0280	INSURANCE AND OFFICIAL BONDS 0280	30,000.00	65,803.00	0.00	65,803.00	(35,803.00)
	0282	RENT/LEASE-PURCHASE COMPUTER EQUIP 0282	0.00	5,352.00	1,338.00	6,690.00	(6,690.00)
	0285	RENTS 0285	100,000.00	37,059.98	68,392.34	105,452.32	(5,452.32)
	0295	PURCHASE SERVICES-IMPREST ADVANCES 0295	0.00	1,813.06	23,386.94	25,200.00	(25,200.00)
		<b>02 PURCHASE OF SERVICES</b>	<b>14,882,500.00</b>	<b>3,370,656.83</b>	<b>7,306,244.84</b>	<b>10,676,901.67</b>	<b>4,205,598.33</b>
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	1,644.68	0.00	1,644.68	(1,644.68)
	0301	AGRICULTURAL AND BOTANICAL 0301	1,000.00	24.95	0.00	24.95	975.05
	0302	ANIMAL, LIVESTOCK AND MARINE LIFE 0302	0.00	54.99	0.00	54.99	(54.99)
	0304	BOOKS AND OTHER PUBLICATIONS 0304	12,200.00	4,361.64	0.00	4,361.64	7,838.36
	0305	BUILDING AND CONSTRUCTION 0305	380,000.00	87,136.47	65,836.35	152,972.82	227,027.18
	0307	CHEMICALS AND GASES 0307	4,900.00	0.00	1,855.00	1,855.00	3,045.00
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	15,500.00	10,088.05	2,400.92	12,488.97	3,011.03
	0310	ELECTRICAL AND COMMUNICATION 0310	27,500.00	23,233.73	23,223.07	46,456.80	(18,956.80)
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	25,000.00	3,575.19	3,893.49	7,468.68	17,531.32
	0312	FIRE FIGHTING AND SAFETY 0312	8,000.00	5,917.79	2,856.21	8,774.00	(774.00)
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	3,369.10	6,630.90	10,000.00	0.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	64,000.00	15,620.57	5,135.36	20,755.93	43,244.07
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	10,000.00	4,061.52	3,483.34	7,544.86	2,455.14
	0320	OFFICE MATERIALS AND SUPPLIES 0320	185,400.00	27,920.45	24,766.93	52,687.38	132,712.62
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	25,000.00	73.39	4,288.49	4,361.88	20,638.12
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	90,800.00	12,812.68	71,217.54	84,030.22	6,769.78
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	366,000.00	6,620.80	3,887.46	10,508.26	355,491.74
	0325	PRINTING 0325	255,300.00	1,869.00	7,557.00	9,426.00	245,874.00
	0399	OTHER MATERIALS AND SUPPLIES (NOC) 0399	0.00	120.90	0.00	120.90	(120.90)
		<b>03 MATERIALS AND SUPPLIES</b>	<b>1,480,600.00</b>	<b>208,505.90</b>	<b>227,032.06</b>	<b>435,537.96</b>	<b>1,045,062.04</b>
04	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	0.00	619.00	0.00	619.00	(619.00)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	0.00	0.00	15,331.28	15,331.28	(15,331.28)
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	8,000.00	11,437.38	5,068.25	16,505.63	(8,505.63)
	0418	JANITORIAL AND LAUNDRY 0418	1,000.00	0.00	0.00	0.00	1,000.00
	0420	OFFICE EQUIPMENT 0420	8,500.00	0.00	484.28	484.28	8,015.72
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	25,000.00	397.38	17,602.62	18,000.00	7,000.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	300.00	0.00	0.00	0.00	300.00
	0430	FURNITURE AND FURNISHINGS 0430	553,000.00	27,071.46	134,642.81	161,714.27	391,285.73
		<b>04 EQUIPMENT</b>	<b>595,800.00</b>	<b>39,525.22</b>	<b>173,129.24</b>	<b>212,654.46</b>	<b>383,145.54</b>
08	0801	PAYMENTS TO GENERAL FUND 0801	13,243,100.00	0.00	0.00	0.00	13,243,100.00
	0804	PAYMENTS TO CAPITAL PROJECTS FUND 0804	19,900,000.00	0.00	0.00	0.00	19,900,000.00
	0811	PAYMENTS TO WATER RESIDUAL FUND 0811	25,313,200.00	0.00	0.00	0.00	25,313,200.00
		<b>08 PAYMENTS TO OTHER FUNDS</b>	<b>58,456,300.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>58,456,300.00</b>
		<b>Div 2807 FINANCE</b>	<b>84,335,550.00</b>	<b>8,873,415.12</b>	<b>7,706,406.14</b>	<b>16,579,821.26</b>	<b>67,755,728.74</b>

**Div 2808 Engineering**  
as of Feb 28th, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	35,000.00	0.00	0.00	0.00	35,000.00
	0101	PERM FULL TIME-CIVILIAN 0101	935,900.00	577,609.68	0.00	577,609.68	358,290.32
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	5,318.11	0.00	5,318.11	(5,318.11)
	0121	TEMPORARY/SEASONAL 0121	125,000.00	85,393.00	0.00	85,393.00	39,607.00
	0161	OVERTIME-CIVILIAN 0161	13,000.00	10.71	0.00	10.71	12,989.29
		<b>01 PERSONAL SERVICES</b>	<b>1,108,900.00</b>	<b>668,331.50</b>	<b>0.00</b>	<b>668,331.50</b>	<b>440,568.50</b>
02	0201	CLEANING AND LAUNDERING 0201	1,000.00	105.00	140.00	245.00	755.00
	0209	TELEPHONE 0209	0.00	7,890.10	0.00	7,890.10	(7,890.10)
	0211	TRANSPORTATION 0211	21,000.00	11,661.41	0.00	11,661.41	9,338.59
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	74,500.00	24,359.10	0.00	24,359.10	50,140.90
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	0.00	525.00	0.00	525.00	(525.00)
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	150,000.00	29,854.14	0.00	29,854.14	120,145.86
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	0.00	750.00	0.00	750.00	(750.00)
	0255	DUES 0255	5,000.00	5,419.00	0.00	5,419.00	(419.00)
	0256	SEMINAR AND TRAINING SESSIONS 0256	34,000.00	10,483.62	0.00	10,483.62	23,516.38
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	50,000.00	0.00	0.00	0.00	50,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	22,500.00	9,977.38	5,402.50	15,379.88	7,120.12
	0285	RENTS 0285	5,000.00	0.00	0.00	0.00	5,000.00
		<b>02 PURCHASE OF SERVICES</b>	<b>363,000.00</b>	<b>101,024.75</b>	<b>5,542.50</b>	<b>106,567.25</b>	<b>256,432.75</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	10,000.00	6,193.59	0.00	6,193.59	3,806.41
	0305	BUILDING AND CONSTRUCTION 0305	300.00	473.70	24.63	498.33	(198.33)
	0307	CHEMICALS AND GASES 0307	0.00	1,138.58	0.00	1,138.58	(1,138.58)
	0310	ELECTRICAL AND COMMUNICATION 0310	500.00	0.00	0.00	0.00	500.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	0.00	500.00	0.00	500.00	(500.00)
	0319	NAUTICAL AND AERONAUTICAL 0319	0.00	188.85	0.00	188.85	(188.85)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	19,000.00	715.82	5,778.38	6,494.20	12,505.80
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	500.00	0.00	0.00	0.00	500.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	44,000.00	2,198.66	1,030.18	3,228.84	40,771.16
	0325	PRINTING 0325	103,000.00	34,492.65	29,715.38	64,208.03	38,791.97
		<b>03 MATERIALS AND SUPPLIES</b>	<b>177,300.00</b>	<b>45,901.85</b>	<b>36,548.57</b>	<b>82,450.42</b>	<b>94,849.58</b>
04	0411	GENERAL EQUIPMENT AND MACHINERY 0411	0.00	115.85	0.00	115.85	(115.85)
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	39,000.00	0.00	0.00	0.00	39,000.00
	0427	COMPUTER EQUIPMENT & PERIPHERALS 0427	0.00	410.98	0.00	410.98	(410.98)
	0430	FURNITURE AND FURNISHINGS 0430	98,000.00	1,120.00	2,439.80	3,559.80	94,440.20
		<b>04 EQUIPMENT</b>	<b>137,000.00</b>	<b>1,646.83</b>	<b>2,439.80</b>	<b>4,086.63</b>	<b>132,913.37</b>
		<b>Div 2808 PLANNING &amp; ENGINEERING</b>	<b>1,786,200.00</b>	<b>816,904.93</b>	<b>44,530.87</b>	<b>861,435.80</b>	<b>924,764.20</b>

**Div 2809 Operations**  
as of Feb 28th, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance	
01	0100	SALARY CONTROL 0100	660,000.00	247,119.78	0.00	247,119.78	412,880.22	
	0101	PERM FULL TIME-CIVILIAN 0101	55,974,900.00	32,703,103.33	0.00	32,703,103.33	23,271,796.67	
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	912,923.72	0.00	912,923.72	(912,923.72)	
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	125,141.88	0.00	125,141.88	(125,141.88)	
	0121	TEMPORARY/SEASONAL 0121	377,000.00	153,847.19	0.00	153,847.19	223,152.81	
	0151	REG 32-RATE 1 0151	0.00	507.24	0.00	507.24	(507.24)	
	0161	OVERTIME-CIVILIAN 0161	11,626,500.00	8,301,516.22	0.00	8,301,516.22	3,324,983.78	
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	15,000.00	17,150.36	0.00	17,150.36	(2,150.36)	
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	463,500.00	284,707.61	0.00	284,707.61	178,792.39	
	0172	HOLIDAY "G"(2/3 SHIFT) DUAL/RELIEF 0172	0.00	553.36	0.00	553.36	(553.36)	
	0181	SHIFT 0181	227,000.00	116,852.92	0.00	116,852.92	110,147.08	
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	134,338.64	0.00	134,338.64	(134,338.64)	
	01 PERSONAL SERVICES			69,343,900.00	42,997,762.25	0.00	42,997,762.25	26,346,137.75
02	0201	CLEANING AND LAUNDERING 0201	52,400.00	9,225.00	8,418.00	17,643.00	34,757.00	
	0202	JANITORIAL SERVICES 0202	30,600.00	10,030.00	7,080.00	17,110.00	13,490.00	
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	3,595,500.00	1,298,692.14	1,626,104.15	2,924,796.29	670,703.71	
	0209	TELEPHONE 0209	0.00	145.02	0.00	145.02	(145.02)	
	0210	POSTAGE 0210	1,000.00	293.80	0.00	293.80	706.20	
	0211	TRANSPORTATION 0211	24,500.00	7,122.19	0.00	7,122.19	17,377.81	
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	55,000.00	35,340.30	0.00	35,340.30	19,659.70	
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	50,000.00	35,000.00	16,000.00	51,000.00	(1,000.00)	
	0220	ELECTRIC CURRENT-STRUCTURES/STREETS 0220	26,904,900.00	10,223,894.16	11,204,161.89	21,428,056.05	5,476,843.95	
	0221	GAS SERVICES 0221	8,169,000.00	1,088,807.81	606,192.19	1,695,000.00	6,474,000.00	
	0223	STREET LIGHTING 0223	0.00	188.70	0.00	188.70	(188.70)	
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,000.00	0.00	0.00	0.00	1,000.00	
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	4,534,100.00	2,358,741.02	2,081,169.11	4,439,910.13	94,189.87	
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	200,000.00	82,714.17	117,285.83	200,000.00	0.00	
	0255	DUES 0255	44,700.00	7,781.00	0.00	7,781.00	36,919.00	
	0256	SEMINAR AND TRAINING SESSIONS 0256	165,000.00	17,565.78	0.00	17,565.78	147,434.22	
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	973,000.00	204,404.90	295,490.10	499,895.00	473,105.00	
	0260	REPAIR AND MAINTENANCE CHARGES 0260	7,380,600.00	1,329,732.47	2,439,671.71	3,769,404.18	3,611,195.82	
	0261	REPAVING REPAIRING & RESURF STREETS 0261	2,413,000.00	464,342.60	114,155.55	578,498.15	1,834,501.85	
	0264	ABATEMENT OF OTHER NUISANCES 0264	8,655,000.00	2,148,128.39	6,454,229.61	8,602,358.00	52,642.00	
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	405,000.00	26,478.60	36,455.60	62,934.20	342,065.80	
	0281	LEASE PAYMENTS-PHILA MUNICIPAL AUTH 0281	27,512,000.00	14,924,754.08	11,942,997.52	26,867,751.60	644,248.40	
	0285	RENTS 0285	777,200.00	355,674.33	205,664.39	561,338.72	215,861.28	
	02 PURCHASE OF SERVICES			91,943,500.00	34,629,056.46	37,155,075.65	71,784,132.11	20,159,367.89
	03	0301	AGRICULTURAL AND BOTANICAL 0301	23,700.00	0.00	518.25	518.25	23,181.75
		0304	BOOKS AND OTHER PUBLICATIONS 0304	16,100.00	4,768.76	11,432.00	16,200.76	(100.76)
		0305	BUILDING AND CONSTRUCTION 0305	2,050,500.00	678,719.98	823,570.97	1,502,290.95	548,209.05
		0307	CHEMICALS AND GASES 0307	23,435,500.00	13,454,233.90	9,531,138.69	22,985,372.59	450,127.41
0308		DRY GOODS/NOTIONS/WEARING APPAREL 0308	307,600.00	196,711.12	165,281.13	361,992.25	(54,392.25)	
0309		CORDAGE AND FIBERS 0309	5,000.00	1,331.00	0.00	1,331.00	3,669.00	
0310		ELECTRICAL AND COMMUNICATION 0310	1,488,200.00	451,506.23	765,203.76	1,216,709.99	271,490.01	
0311		GENERAL EQUIPMENT AND MACHINERY 0311	3,809,100.00	903,528.12	1,611,526.67	2,515,054.79	1,294,045.21	
0312		FIRE FIGHTING AND SAFETY 0312	1,638,700.00	519,764.66	411,701.30	931,465.96	707,234.04	
0314		FUEL -- HEATING AND LIGHTING 0314	197,500.00	157,569.00	133,529.00	291,098.00	(93,598.00)	
0316		GENERAL HARDWARE AND MINOR TOOLS 0316	433,800.00	86,767.57	123,065.90	209,833.47	223,966.53	
0317		HOSPITAL AND LABORATORY 0317	22,500.00	5,221.39	5,576.45	10,797.84	11,702.16	
0318		JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	272,200.00	127,415.42	82,904.21	210,319.63	61,880.37	
0319		NAUTICAL AND AERONAUTICAL 0319	0.00	1,027.50	0.00	1,027.50	(1,027.50)	
0320		OFFICE MATERIALS AND SUPPLIES 0320	176,000.00	32,067.22	50,243.35	82,310.57	93,689.43	
0321		PARKING METER AND WATER METER 0321	302,000.00	390,086.06	79,913.94	470,000.00	(168,000.00)	
0322		SMALL POWER TOOLS AND HAND TOOLS 0322	486,400.00	159,001.99	140,307.94	299,309.93	187,090.07	
0323		PLUMBING/AIR CONDITIONING/SPACE HTG 0323	3,783,300.00	1,517,436.35	1,997,283.38	3,514,719.73	268,580.27	
0324		PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,393,500.00	501,411.48	513,033.46	1,014,444.94	379,055.06	
0325		PRINTING 0325	61,900.00	9,003.00	11,554.00	20,557.00	41,343.00	
0326		RECREATIONAL AND EDUCATIONAL 0326	20,000.00	15,164.36	0.00	15,164.36	4,835.64	
0328		MOTOR VEHICLE PARTS AND ACCESSORIES 0328	64,100.00	10,725.43	33,315.65	44,041.08	20,058.92	
0335		LUBRICANTS 0335	90,800.00	24,176.85	1,381.20	25,558.05	65,241.95	
0340		#2 DIESEL FUEL 0340	300,000.00	0.00	19,900.00	19,900.00	280,100.00	
0342		LIQUID PROPANE GAS (LPG) 0342	47,300.00	5,609.59	30,394.62	36,004.21	11,295.79	
0345		GASOLINE 0345	250,000.00	0.00	0.00	0.00	250,000.00	
03 MATERIALS AND SUPPLIES			40,675,700.00	19,253,246.98	16,542,775.87	35,796,022.85	4,879,677.15	
04		0401	AGRICULTURAL AND BOTANICAL 0401	4,500.00	31,525.42	338.00	31,863.42	(27,363.42)
		0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	5,000.00	13,674.00	0.00	13,674.00	(8,674.00)
		0405	CONSTRUCTION, DREDGING, CONVEYING 0405	36,300.00	0.00	0.00	0.00	36,300.00
		0410	ELECTRICAL LIGHTING COMMUNICATION 0410	634,500.00	15,592.65	49,419.41	65,012.06	569,487.94
		0411	GENERAL EQUIPMENT AND MACHINERY 0411	618,000.00	90,633.85	121,890.03	212,523.88	405,476.12
		0412	FIRE FIGHTING AND EMERGENCY 0412	26,700.00	0.00	16,648.20	16,648.20	10,051.80
	0418	JANITORIAL AND LAUNDRY 0418	20,500.00	10,508.90	0.00	10,508.90	9,991.10	
	0420	OFFICE EQUIPMENT 0420	6,000.00	224.00	0.00	224.00	5,776.00	
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	289,300.00	3,547.98	15,865.86	19,413.84	269,886.16	
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	148,600.00	31,990.00	31,800.57	63,790.57	84,809.43	
	0430	FURNITURE AND FURNISHINGS 0430	191,300.00	33,724.24	88,471.87	122,196.11	69,103.89	
	04 EQUIPMENT			1,980,700.00	231,421.04	324,433.94	555,854.98	1,424,845.02
	Div 2809 OPERATIONS			203,943,800.00	97,111,486.73	54,022,285.46	151,133,772.19	52,810,027.81

**Div 2840 Public Affairs**  
as of Feb 28th, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	30,000.00	1,649.29	0.00	1,649.29	28,350.71
	0101	PERM FULL TIME-CIVILIAN 0101	2,138,500.00	1,025,386.66	0.00	1,025,386.66	1,113,113.34
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	4,688.87	0.00	4,688.87	(4,688.87)
	0121	TEMPORARY/SEASONAL 0121	110,000.00	100,682.46	0.00	100,682.46	9,317.54
	0161	OVERTIME-CIVILIAN 0161	139,000.00	79,433.87	0.00	79,433.87	59,566.13
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	3,000.00	0.00	0.00	0.00	3,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	3,000.00	1,501.29	0.00	1,501.29	1,498.71
	0181	SHIFT 0181	1,400.00	460.94	0.00	460.94	939.06
<b>01 PERSONAL SERVICES</b>			<b>2,424,900.00</b>	<b>1,213,803.38</b>	<b>0.00</b>	<b>1,213,803.38</b>	<b>1,211,096.62</b>
02	0202	JANITORIAL SERVICES 0202	70,000.00	1,328.32	55,617.93	56,946.25	13,053.75
	0210	POSTAGE 0210	100,000.00	0.00	0.00	0.00	100,000.00
	0211	TRANSPORTATION 0211	2,500.00	2,376.35	0.00	2,376.35	123.65
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	4,500.00	933.00	0.00	933.00	3,567.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	1,000.00	432.00	0.00	432.00	568.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	7,175,000.00	3,370,516.93	3,375,949.37	6,746,466.30	428,533.70
	0255	DUES 0255	47,500.00	1,138.00	0.00	1,138.00	46,362.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	8,000.00	1,890.00	0.00	1,890.00	6,110.00
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	305,000.00	3,650.58	84,219.42	87,870.00	217,130.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	1,000.00	0.00	0.00	0.00	1,000.00
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	488.00	0.00	488.00	(488.00)
	0285	RENTS 0285	53,200.00	7,490.67	13,416.67	20,907.34	32,292.66
<b>02 PURCHASE OF SERVICES</b>			<b>7,767,700.00</b>	<b>3,390,243.85</b>	<b>3,529,203.39</b>	<b>6,919,447.24</b>	<b>848,252.76</b>
03	0302	ANIMAL, LIVESTOCK AND MARINE LIFE 0302	0.00	88.77	0.00	88.77	(88.77)
	0304	BOOKS AND OTHER PUBLICATIONS 0304	3,300.00	5,722.50	0.00	5,722.50	(2,422.50)
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	1,000.00	0.00	0.00	0.00	1,000.00
	0310	ELECTRICAL AND COMMUNICATION 0310	50,000.00	0.00	0.00	0.00	50,000.00
	0312	FIRE FIGHTING AND SAFETY 0312	1,000.00	0.00	257.49	257.49	742.51
	0317	HOSPITAL AND LABORATORY 0317	3,000.00	0.00	0.00	0.00	3,000.00
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	1,000.00	0.00	0.00	0.00	1,000.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	1,000.00	0.00	0.00	0.00	1,000.00
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	0.00	87.98	0.00	87.98	(87.98)
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	0.00	427.51	0.00	427.51	(427.51)
	0325	PRINTING 0325	307,500.00	33,757.00	7,722.30	41,479.30	266,020.70
	0326	RECREATIONAL AND EDUCATIONAL 0326	4,000.00	1,413.64	0.00	1,413.64	2,586.36
<b>03 MATERIALS AND SUPPLIES</b>			<b>371,800.00</b>	<b>41,497.40</b>	<b>7,979.79</b>	<b>49,477.19</b>	<b>322,322.81</b>
04	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	3,000.00	0.00	0.00	0.00	3,000.00
	0417	HOSPITAL AND LABORATORY 0417	1,000.00	0.00	0.00	0.00	1,000.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	1,000.00	0.00	0.00	0.00	1,000.00
	0426	RECREATIONAL AND EDUCATIONAL 0426	0.00	177.28	0.00	177.28	(177.28)
	0430	FURNITURE AND FURNISHINGS 0430	6,500.00	737.00	0.00	737.00	5,763.00
	0499	OTHER EQUIPMENT (NOC) 0499	4,000.00	0.00	0.00	0.00	4,000.00
<b>04 EQUIPMENT</b>			<b>15,500.00</b>	<b>914.28</b>	<b>0.00</b>	<b>914.28</b>	<b>14,585.72</b>
<b>Div 2840 PUBLIC AFFAIRS</b>			<b>10,579,900.00</b>	<b>4,646,458.91</b>	<b>3,537,183.18</b>	<b>8,183,642.09</b>	<b>2,396,257.91</b>

**Div 2842 Planning & Environmental Services**  
As of Feb 28th, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	65,000.00	44,886.93	0.00	44,886.93	20,113.07
	0101	PERM FULL TIME-CIVILIAN 0101	9,920,400.00	5,916,920.35	0.00	5,916,920.35	4,003,479.65
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	301,861.72	0.00	301,861.72	(301,861.72)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	107,971.36	0.00	107,971.36	(107,971.36)
	0121	TEMPORARY/SEASONAL 0121	674,000.00	403,612.29	0.00	403,612.29	270,387.71
	0161	OVERTIME-CIVILIAN 0161	238,000.00	156,173.91	0.00	156,173.91	81,826.09
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	36,000.00	17,550.94	0.00	17,550.94	18,449.06
	0181	SHIFT 0181	11,000.00	2,597.71	0.00	2,597.71	8,402.29
		<b>01 PERSONAL SERVICES</b>	<b>10,944,400.00</b>	<b>6,951,575.21</b>	<b>0.00</b>	<b>6,951,575.21</b>	<b>3,992,824.79</b>
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	250.00	1,838.00	2,088.00	912.00
	0202	JANITORIAL SERVICES 0202	5,000.00	0.00	0.00	0.00	5,000.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	5,000.00	1,253.25	2,771.75	4,025.00	975.00
	0210	POSTAGE 0210	1,000.00	0.00	0.00	0.00	1,000.00
	0211	TRANSPORTATION 0211	22,500.00	5,786.20	0.00	5,786.20	16,713.80
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	20,500.00	14,837.00	0.00	14,837.00	5,663.00
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	0.00	1,384.00	0.00	1,384.00	(1,384.00)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,000.00	0.00	0.00	0.00	1,000.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	17,277,800.00	3,760,293.82	10,423,419.57	14,183,713.39	3,094,086.61
	0253	LEGAL SERVICES 0253	0.00	2,357.00	0.00	2,357.00	(2,357.00)
	0255	DUES 0255	321,500.00	27,273.80	0.00	27,273.80	294,226.20
	0256	SEMINAR AND TRAINING SESSIONS 0256	289,000.00	80,711.46	0.00	80,711.46	208,288.54
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	1,130,000.00	406,449.04	756,180.96	1,162,630.00	(32,630.00)
	0260	REPAIR AND MAINTENANCE CHARGES 0260	280,500.00	121,918.57	89,409.58	211,328.15	69,171.85
	0285	RENTS 0285	43,000.00	38,541.38	26,337.10	64,878.48	(21,878.48)
		<b>02 PURCHASE OF SERVICES</b>	<b>19,399,800.00</b>	<b>4,461,055.52</b>	<b>11,299,956.96</b>	<b>15,761,012.48</b>	<b>3,638,787.52</b>
03	0301	AGRICULTURAL AND BOTANICAL 0301	50,000.00	494.50	0.00	494.50	49,505.50
	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,100.00	942.26	0.00	942.26	8,157.74
	0305	BUILDING AND CONSTRUCTION 0305	10,000.00	0.00	0.00	0.00	10,000.00
	0307	CHEMICALS AND GASES 0307	50,000.00	12,112.54	30,068.47	42,181.01	7,818.99
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	8,500.00	822.74	2,875.36	3,698.10	4,801.90
	0310	ELECTRICAL AND COMMUNICATION 0310	50,000.00	5,528.15	14,575.68	20,103.83	29,896.17
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	31,000.00	0.00	0.00	0.00	31,000.00
	0312	FIRE FIGHTING AND SAFETY 0312	5,500.00	8,572.56	1,291.52	9,864.08	(4,364.08)
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	0.00	9,800.00	9,800.00	200.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	10,500.00	2,410.54	3,960.42	6,370.96	4,129.04
	0317	HOSPITAL AND LABORATORY 0317	655,000.00	196,159.00	359,929.68	556,088.68	98,911.32
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	10,000.00	7,408.54	3,140.55	10,549.09	(549.09)
	0319	NAUTICAL AND AERONAUTICAL 0319	40,000.00	0.00	0.00	0.00	40,000.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	13,500.00	3,584.78	2,725.02	6,309.80	7,190.20
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	12,500.00	5,290.85	827.75	6,118.60	6,381.40
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	10,000.00	2,152.68	8,235.50	10,388.18	(388.18)
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	186,000.00	116,827.95	129,125.38	245,953.33	(59,953.33)
	0325	PRINTING 0325	18,000.00	326.00	0.00	326.00	17,674.00
		<b>03 MATERIALS AND SUPPLIES</b>	<b>1,179,600.00</b>	<b>362,633.09</b>	<b>566,555.33</b>	<b>929,188.42</b>	<b>250,411.58</b>
04	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	0.00	24.00	0.00	24.00	(24.00)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	10,400.00	0.00	0.00	0.00	10,400.00
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	1,500.00	0.00	0.00	0.00	1,500.00
	0412	FIRE FIGHTING AND EMERGENCY 0412	20,000.00	0.00	0.00	0.00	20,000.00
	0417	HOSPITAL AND LABORATORY 0417	730,000.00	53,500.00	169,529.58	223,029.58	506,970.42
	0418	JANITORIAL AND LAUNDRY 0418	15,000.00	0.00	3,224.00	3,224.00	11,776.00
	0420	OFFICE EQUIPMENT 0420	11,500.00	0.00	0.00	0.00	11,500.00
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	5,000.00	0.00	0.00	0.00	5,000.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	4,000.00	469.76	0.00	469.76	3,530.24
	0430	FURNITURE AND FURNISHINGS 0430	69,000.00	10,740.38	3,104.81	13,845.19	55,154.81
	0499	OTHER EQUIPMENT (NOC) 0499	20,000.00	0.00	0.00	0.00	20,000.00
		<b>04 EQUIPMENT</b>	<b>886,400.00</b>	<b>64,734.14</b>	<b>175,858.39</b>	<b>240,592.53</b>	<b>645,807.47</b>
		<b>Div 2842 PLANNING AND ENVIRONMENTAL SERVICES</b>	<b>32,410,200.00</b>	<b>11,839,997.96</b>	<b>12,042,370.68</b>	<b>23,882,368.64</b>	<b>8,527,831.36</b>



CONTRACT/AMENDMENT CONFORMANCE STATUS REPORT																	
As of 3/13/2015																	
Division	VENDOR	DESCRIPTION	TYPE	BUDGET	AMOUNT BUDGET FY2015	AMEND.	CONTRACT	END DT.	TOTAL CONTRACT AMOUNT	DTE REC'D	Encumbran ce for Budget Verification	FRWD/ ROUTE/ LAW	REVIEW/ INTERNAL.	VENDOR/EXT SIGNATURES	LAW	No of days since the process started	
06	CDM Smith Inc	Sustainable Organization	A	O	300,000	1320541-04	13-20541	42185	1,050,000	11/20/14	01/00/00	11/20/14	11/29/14	42003	42040	114	
06	SCHUMAKER & COMPANY	Water Cost Effectiveness	A	O	420,000	1420363-02	14-20363	42369	840,200	02/02/15	01/00/00	02/04/15	02/14/15	42059	0	40	
07	BLACK & VEATCH	Cost and Rate Analysis	C	O	519,779	NONE	15-20308	42277	519,779	09/04/14	01/00/00	09/22/14	01/07/15	41983	42026	191	
07	CDA & I	Improving office space	A	O	Time	1220462-03	12-20462	42308	739,342	08/13/14	01/00/00	08/16/14	09/29/14	41913	41937	213	
07	DIVERSIFIED SEARCH	Executive Consultant	A	O	Time	1420482-01	14-20482	42185	250,000	01/08/15	01/00/00	01/12/15	01/28/15	42042	42074	65	
07	ZELENKOFske AXELROD,LLC	Accounting Services	A	O	94,040	1520282-01	15-20282	42249	449,880	11/21/14	01/00/00	11/24/14	12/09/14	42007	42025	113	
07	RAFTELIS FINANCIAL CONSULTANT	WRB Strategic Review	A	O	299,850	1420460-01	14-20460	42431	1,099,770	02/16/15	01/00/00	02/23/15	01/00/00	0	0	26	
40	ENERGY COORDINATING AGENCY OF PHILA.	LICAP	A	O	Scope Change	1520098-01	15-20098-01	42185	550,000	12/01/14	01/00/00	12/11/14	12/24/14	42032	0	103	
40	LEVLANE	Branding Services	A	O	350,000	1320644-02	13-20644	42185	800,000	11/10/14	01/00/00	11/24/14	12/09/14	42032	42046	124	
40	SUSTAINABLE CHOICES	Env. Educ/Watershed Consultant	A	O	4,000	1520027-01	15-20027	42185	64,000	12/01/14	01/00/00	12/11/14	12/24/14	42035	42055	103	
42	ACADEMY OF NATURAL SCIENCES	Chemical and Biological Testing	A	O	30,000	1220332-03	12-20332	42185	119,000	05/07/14	01/00/00	06/02/14	06/07/14	41989	0	311	
42	AKRF	Regulatory Consulting Services	A	O	300,000	1420385-01	14-20385	42400	1,500,000	12/02/14	01/00/00	12/20/14	01/07/15	42038	42055	102	
42	AKRF	Stormwater Management Enhancement District	A	C	Time	1220473-03	12-20473	42460	600,000	02/20/15	01/00/00	03/11/15	01/00/00	0	0	22	
42	AKRF	GSI Green Infrastructure	A	O	908,817	1320353-03	13-20353	42185	4,514,578	12/12/14	01/00/00	12/20/14	01/28/15	42042	42059	92	
42	ARCADIS INC	General Engineering Services for Design of GSI	C	C	500,000	NONE	15-20092	42216	500,000	09/12/14	01/00/00	09/13/14	09/29/14	41915	41997	183	
42	BLACK & VEATCH	Energy Program Consulting Support	A	O	525,000	1320599-03	13-20599	42403	1,643,774	12/22/14	01/00/00	01/12/15	02/10/15	42067	0	82	
42	CH2M HILL, INC.	Water Quality Surveillance	C	O	100,000	NONE	15-20371	42185	100,000	05/28/14	01/00/00	11/03/14	11/19/14	41995	42040	290	
42	GREELEY AND HANSEN	Master Facility Plan	A	O	657,796	1320660-02	13-20660	42308	1,299,872	01/21/15	01/00/00	01/22/15	02/10/15	42067	0	52	
42	LANCASTER LABORATORIES	Full ServiceEnvironmental Testing Laboratories	A	O	Scope Change	1420227-02	14-20227	42185	400,000	01/23/15	01/00/00	02/03/15	02/14/15	0	0	50	
42	PHILADELPHIA AUTHORITY OF INDUSTRIAL DEVEL	Green Infrastructure	A	C	Time	1320754-02	13-20754	42369	1,000,000	12/11/14	01/00/00	12/20/14	01/29/15	42041	0	93	
42	RODRIGUEZ CONSULTING	Regulatory Consultant Services	A	O	109,027	1520015-01	15-20015	42185	955,438	01/12/15	01/00/00	01/12/15	02/05/15	42040	42073	61	
C	BIOHABITATS-MCCORMICK & TAYLOR	Stream Channel and Wetland Design	A	C	750,000	1220249-03	12-20249	42277	3,000,000	08/01/14	01/00/00	08/23/14	09/16/14	41923	42055	225	
C	GANNETT FLEMING, INC	Mech/Elect and Plumbing Design	A	C	1,000,000	1220273-03	12-20273	42277	3,000,000	08/01/14	01/00/00	08/23/14	10/06/14	41942	41977	225	
C	HATCH MOTT MACDONALD	Water Main/Sewer Design	A	C	1,200,000	1220260-03	12-20260	42277	4,600,000	09/02/14	01/00/00	09/25/14	10/11/14	41944	41976	193	
C	JACOBS ENGINEERING GROUP	Gen. Eng Svcs. For Water Main, Capital Program	A	C	500,000	1220267-03	12-20267	42277	2,000,000	09/02/14	01/00/00	09/25/14	12/09/14	42032	0	193	
C	MWH AMERICAS INC	Gen. Eng. Svcs. for Water/Wastewater Treat. Fac.	A	C	500,000	1220268-03	12-20268	42277	2,250,000	08/01/14	01/00/00	08/16/14	01/28/15	42035	42055	225	

FY16 CONTRACT/AMENDMENT CONFORMANCE STATUS REPORT																	
As of 3/13/2015																	
Division	VENDOR	DESCRIPTION	TYPE	BUDGET	AMOUNT BUDGET FY2015	AMEND.	CONTRACT	END DT.	TOTAL CONTRACT AMOUNT	DTE REC'D	Encumbran ce for Budget Verification	FRWD/ ROUTE/ LAW	REVIEW/ INTERNAL.	VENDOR/EXT SIGNATURES	LAW	No of days since the process started	TOTAL
06	CDM Smith Inc	Sustainable Organization	A	O	300,000	1320541-04	13-20541	06/30/15	1,050,000	11/20/14	01/00/00	11/20/14	11/29/14	42003	42040	114	
06	SCHUMAKER & COMPANY	Water Cost Effectiveness	A	O	420,000	1420363-02	14-20363	12/31/15	840,200	02/02/15	01/00/00	02/04/15	02/14/15	42059	0	40	
07	BLACK & VEATCH	Cost and Rate Analysis	C	O	519,779	NONE	15-20308	09/30/15	519,779	09/04/14	01/00/00	09/22/14	01/07/15	41983	42026	191	
07	CDA & I	Improving office space	A	O	Time	1220462-03	12-20462	10/31/15	739,342	08/13/14	01/00/00	08/16/14	09/29/14	41913	41937	213	
07	DIVERSIFIED SEARCH	Executive Consultant	A	O	Time	1420482-01	14-20482	06/30/15	250,000	01/08/15	01/00/00	01/12/15	01/28/15	42042	0	65	
07	ZELENKOF SKE AXELROD,LLC	Accounting Services	A	O	94,040	1520282-01	15-20282	09/02/15	449,880	11/21/14	01/00/00	11/24/14	12/09/14	42007	42025	113	
07	RAFTELIS FINANCIAL CONSULTANT	WRB Strategic Review	A	O	299,850	1420460-01	14-20460	03/02/16	1,099,770	02/16/15	01/00/00	02/23/15	01/00/00	0	0	26	
09	EASTERN ENGINEERING	Hydraulic Engineering Service	A	O	260,000	1320286-03	13-20286	06/30/16	1,040,000	02/03/15	01/00/00	03/03/15	01/00/00	0	0	39	
40	ENERGY COORDINATING AGENCY OF PHILA.	LICAP	A	O	Scope Change	1520098-01	15-20098-01	06/30/15	550,000	12/01/14	01/00/00	12/11/14	12/24/14	42032	0	103	
40	LEVLANE	Branding Services	A	O	350,000	1320644-02	13-20644	06/30/15	800,000	11/10/14	01/00/00	11/24/14	12/09/14	42032	42046	124	
40	MARK B. THOMPSON ASSOCS.	Dev. & Design for the FWWIC	C	O	250,000	NONE	15-20246	06/30/15	250,000	08/07/14	01/00/00	08/09/14	09/17/14	42007	42025	219	
40	REFRESH TECH LLC	Maint and Minor Repairs FWWIC	A	O	100,000	1320533-01	13-20533	05/31/15	210,000	10/06/14	01/00/00	10/30/14	12/09/14	42025	0	159	
40	SUSTAINABLE CHOICES	Env. Educ/Watershed Consultant	A	O	4,000	1520027-01	15-20027	06/30/15	64,000	12/01/14	01/00/00	12/11/14	12/24/14	42035	42055	103	
42	ACADEMY OF NATURAL SCIENCES	Chemical and Biological Testing	A	O	30,000	1220332-03	12-20332	06/30/15	119,000	05/07/14	01/00/00	06/02/14	06/07/14	41989	0	311	
42	AKRF	Stormwater Management Enhancement District	A	C	Time	1220473-03	12-20473	03/31/16	600,000	02/20/15	01/00/00	01/00/00	01/00/00	0	0	22	
42	AKRF	GSI Green Infrastructure	A	O	908,817	1320353-03	13-20353	06/30/15	4,514,578	12/12/14	01/00/00	12/20/14	01/28/15	42042	42059	92	
42	AKRF	GSI Inspection and Maintenance	C	O	1,234,000	NONE	15-20239	06/30/15	1,234,000	07/21/14	01/00/00	07/21/14	07/24/14	0	0	236	
42	AMEC ENVIROMENTAL & INFRASTRUCTURE	Stormwater Management Enhancement District	A	C	Time	1220474-03	12-20474	03/31/16	750,000	02/20/15	01/00/00	03/11/15	01/00/00	0	0	22	
42	AXYS ANALYTICAL SERVS. LTD.	Analyses of PCBs	A	O	50,000	1320118-03	13-20118	06/30/16	185,000	02/25/15	01/00/00	02/26/15	01/00/00	0	0	17	
42	BLACK & VEATCH	Energy Program Consulting Support	A	O	525,000	1320599-03	13-20599	02/03/16	1,643,774	12/22/14	01/00/00	01/12/15	02/10/15	0	0	82	
42	CH2M HILL	Stormwater Management Enhancement District	A	C	Time	1220475-03	12-20475	03/31/16	550,000	02/20/15	01/00/00	03/11/15	01/00/00	0	0	22	
42	CH2M HILL, INC.	Water Quality Surveillance	C	O	100,000	NONE	15-20371	06/30/15	100,000	05/28/14	01/00/00	11/03/14	11/19/14	41995	42040	290	
42	GILMORE & ASSOCIATES	Design of Green Stormwater Infrastructure	A	C	Sub Change	1320086-03	13-20086	07/31/15	1,250,000	02/20/15	01/00/00	03/11/15	01/00/00	0	0	22	
42	GREELEY AND HANSEN	Master Facility Plan	A	O	657,796	1320660-02	13-20660	10/31/15	1,299,872	01/21/15	01/00/00	01/22/15	01/00/00	0	0	52	
42	HATCH MOTT MACDONALD	Design of Green Stormwater Infrastructure	A	C	Sub Change	1320084-03	13-20084	07/31/15	1,250,000	12/11/14	01/00/00	12/20/14	02/10/15	42067	0	93	
42	LANCASTER LABORATORIES	Full ServiceEnvironmental Testing Laboratories	A	O	Scope Change	1420227-02	14-20227	06/30/15	400,000	01/23/15	01/00/00	02/03/15	02/14/15	0	0	50	
42	PENNONI ASSOCIATES	Stormwater Management Enhancement District	A	C	Time	1220478-03	12-20478	03/31/16	450,000	02/20/15	01/00/00	03/11/15	01/00/00	0	0	22	
42	PENNSYLVANIA HORTICULTURAL SOCIETY	Stormwater Management Enhancement District	A	C	Time	1220477-03	12-20477	03/31/16	500,000	02/20/15	01/00/00	03/11/15	01/00/00	0	0	22	
42	PHILADELPHIA AUTHORITY OF INDUSTRIAL DEVEL	Green Infrastructure	A	C	Time	1320754-02	13-20754	12/31/15	1,000,000	12/11/14	01/00/00	12/20/14	01/29/15	42041	0	93	
42	QC LABORATORIES	Whole Effluent Toxicity Testing(WETT)	A	O	50,000	1320089-03	13-20089	06/30/16	170,000	02/14/15	01/00/00	03/03/15	01/00/00	0	0	28	
42	RODRIGUEZ CONSULTING	Regulatory Consultant Services	A	O	109,027	1520015-01	15-20015	06/30/15	955,438	01/12/15	01/00/00	01/12/15	02/05/15	42040	0	61	
42	TEMPLE UNIVERSITY	Tracers of Human Wastewater	A	O	100,000	1420089-02	14-20089	06/30/16	300,000	02/18/15	01/00/00	03/03/15	01/00/00	0	0	24	
42	UNIVERSITY OF MASSACHUSETTS	Disinfection Byproduct	A	O	100,000	1320504-03	13-20504	06/30/16	400,000	02/26/15	01/00/00	02/26/15	01/00/00	0	0	16	
42	URBAN ENGINEERS INC	Design of Green Stormwater Infrastructure	C	C	500,000	NONE	15-20095	07/31/15	500,000	08/02/14	01/00/00	08/02/14	09/22/14	41920	41943	224	
42	WALLACE ROBERTS & TODD, LLC	Stormwater Management Enhancement District	A	C	Time	1220476-03	12-20476	03/31/16	600,000	02/20/15	01/00/00	03/11/15	01/00/00	0	0	22	
C	BIOHABITATS-MCCORMICK & TAYLOR	Stream Channel and Wetland Design	A	C	750,000	1220249-03	12-20249	09/30/15	3,000,000	08/01/14	01/00/00	08/23/14	09/16/14	41923	42055	225	
C	D&B/GUARINO ENGINEERS, LLC	Water Main/Sewer Design	A	C	900,000	1220261-03	12-20261	09/30/15	3,450,000	09/02/14	01/00/00	09/26/14	10/22/14	41944	41972	193	
C	GANNETT FLEMING, INC	Mech/Elect and Plumbing Design	A	C	1,000,000	1220273-03	12-20273	09/30/15	3,000,000	08/01/14	01/00/00	08/23/14	10/06/14	41942	41977	225	
C	HATCH MOTT MACDONALD	Water Main/Sewer Design	A	C	1,200,000	1220260-03	12-20260	09/30/15	4,600,000	09/02/14	01/00/00	09/25/14	10/11/14	41944	41976	193	
C	JACOBS ENGINEERING GROUP	Gen. Eng Svcs. For Water Main, Capital Program	A	C	500,000	1220267-03	12-20267	09/30/15	2,000,000	09/25/14	01/00/00	09/25/14	12/09/14	42032	0	193	
C	MWH AMERICAS INC	Gen. Eng. Svcs. for Water/Wastewater Treat. Fac.	A	C	500,000	1220268-03	12-20268	09/30/15	2,250,000	08/01/14	01/00/00	08/16/14	01/28/15	42035	42055	225	
C	PENNONI ASSOCIATES	Water Main/Sewer Design	A	C	1,200,000	1220259-03	12-20259	09/30/15	4,600,000	09/02/14	01/00/00	09/25/14	10/22/14	41944	41907	193	
C	SKELLY & LOY	Stream Channel and Wetland Design	A	C	1,000,000	1220244-03	12-20244	09/30/15	4,000,000	09/02/14	01/00/00	10/02/14	10/11/14	41944	42025	193	
C	T&M ASSOCIATES	Water Main/Sewer Design	A	C	500,000	1220266-03	12-20266	09/30/15	2,000,000	09/02/14	01/00/00	10/04/14	11/14/14	41965	41991	193	

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## CITY OF PHILADELPHIA

## WATER FUND

COMPARATIVE STATEMENT OF NET REVENUE COLLECTIONS FOR February 2015 & 2014  
AND FISCAL YEAR TO DATE NET REVENUE COLLECTIONS THRU February 28, 2015 & 2014.

	(A)	(B)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)
	Fiscal Year 2014*	Fiscal Year 2015 Budget Estimate	February-14	February-15	Year to Date Fiscal 2014	Year to Date Fiscal 2015	Increase (Decrease)	Necessary to Meet The Current Estimate	% of Budget Estimate Collected	% Chg. FY 15 Over FY 14 YTD	Monthly Increase (Decrease)	% Chg. FY 15 Over FY 14 Monthly	% Chg. FY 15 Over FY 14 YTD
<b>Water Revenue Bureau</b>													
Sales & Charges - Current	\$514,429,976	\$519,169,200	\$39,181,678	\$42,950,606	\$321,637,943	\$345,708,825	\$24,070,882	\$173,460,375	66.59%	7.48%	\$3,768,928	9.6%	7.5%
Sales & Charges - Prior	\$34,755,949	\$47,324,000	\$1,564,408	\$2,023,028	\$26,620,485	\$32,378,777	\$5,758,292	\$14,945,223	68.42%	21.63%	\$458,620	29.3%	21.6%
<b>Total Water &amp; Sewer Sales and Charges</b>	<b>\$549,185,925</b>	<b>\$566,493,200</b>	<b>\$40,746,086</b>	<b>\$44,973,634</b>	<b>\$348,258,428</b>	<b>\$378,087,602</b>	<b>\$29,829,174</b>	<b>\$188,405,598</b>	<b>66.74%</b>	<b>8.57%</b>	<b>\$4,227,548</b>	<b>10.4%</b>	<b>8.6%</b>
Penalty	\$8,209,802	\$7,885,000	\$597,327	\$702,936	\$4,985,539	\$5,354,876	\$369,337	\$2,530,124	67.91%	7.41%	\$105,609	17.7%	7.4%
Private Fire Service Connection	\$2,236,160	\$2,284,000	\$161,658	\$183,397	\$1,380,259	\$1,537,139	\$156,880	\$746,861	67.30%	11.37%	\$21,739	13.4%	11.4%
Industrial Sewer Surcharge	\$4,252,307	\$6,020,000	\$260,758	\$165,974	\$3,081,247	\$2,454,548	(\$626,699)	\$3,565,452	40.77%	-20.34%	(\$94,784)	-36.3%	-20.3%
Miscellaneous Revenues	\$5,773,101	\$9,073,000	\$374,599	\$424,645	\$16,807,954	\$3,768,113	(\$13,039,841)	\$5,304,887	41.53%	-77.58%	\$50,046	13.4%	-77.6%
<b>Total Water Revenue Bureau</b>	<b>\$569,657,295</b>	<b>\$591,755,200</b>	<b>\$42,140,428</b>	<b>\$46,450,586</b>	<b>\$374,513,427</b>	<b>\$391,202,278</b>	<b>\$16,688,851</b>	<b>\$200,552,922</b>	<b>66.11%</b>	<b>4.46%</b>	<b>\$4,310,158</b>	<b>10.2%</b>	<b>4.5%</b>
<b>Water Department and Other Departments</b>													
Charges to Other Municipalities	\$31,641,654	\$34,200,000	\$2,202,388	\$2,735,334	\$20,052,895	\$21,760,507	\$1,707,612	\$12,439,493	63.63%	8.52%	\$532,946	24.2%	8.5%
Interest Earnings	\$317,223	\$1,000,000	\$27,853	\$0	(\$218,470)	(\$182,322)	\$36,148	\$1,182,322	-18.23%	-16.55%	(\$27,853)	-100.0%	-16.5%
Contribution from the Sinking Fund Reserve	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.00%	0.00%	\$0	0.0%	0.0%
Miscellaneous - Non Tax Revenue	\$5,730,878	\$5,115,800	\$272,319	\$446,614	\$3,725,303	\$7,703,440	\$3,978,137	(\$2,587,640)	150.58%	106.79%	\$174,295	64.0%	106.8%
<b>Total Locally Generated Non-Tax Revenue</b>	<b>\$607,347,050</b>	<b>\$632,071,000</b>	<b>\$44,642,988</b>	<b>\$49,632,534</b>	<b>\$398,073,155</b>	<b>\$420,483,903</b>	<b>\$22,410,748</b>	<b>\$211,587,097</b>	<b>66.52%</b>	<b>5.63%</b>	<b>\$4,989,546</b>	<b>11.2%</b>	<b>5.6%</b>
<b>Revenue From Other Governments</b>													
Reimbursement - Federal and State Programs	\$1,298,199	\$850,000	\$0	\$0	\$320,032	\$1,019,287	\$699,255	(\$169,287)	119.92%	218.50%	\$0	0.0%	218.5%
<b>Total Revenue From Other Governments</b>	<b>\$1,298,199</b>	<b>\$850,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$320,032</b>	<b>\$1,019,287</b>	<b>\$699,255</b>	<b>(\$169,287)</b>	<b>119.92%</b>	<b>218.50%</b>	<b>\$0</b>	<b>0.0%</b>	<b>218.5%</b>
<b>Revenue From Other Funds of The City</b>													
General Fund	\$29,909,108	\$30,324,000	\$0	\$0	\$0	\$0	\$0	\$30,324,000	0.00%	0.00%	\$0	0.0%	0.0%
Aviation Fund	\$3,712,191	\$3,042,000	\$0	\$0	\$0	\$0	\$0	\$3,042,000	0.00%	0.00%	\$0	0.0%	0.0%
Rate Stabilization Fund	\$0	\$47,927,000	\$0	\$0	\$0	\$0	\$0	\$47,927,000	0.00%	0.00%	\$0	0.0%	0.0%
<b>Total Revenue From Other Funds</b>	<b>\$33,621,299</b>	<b>\$81,293,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$81,293,000</b>	<b>0.00%</b>	<b>0.00%</b>	<b>\$0</b>	<b>0.0%</b>	<b>0.0%</b>
<b>Total Water Fund Revenue</b>	<b>\$642,266,548</b>	<b>\$714,214,000</b>	<b>\$44,642,988</b>	<b>\$49,632,534</b>	<b>\$398,393,187</b>	<b>\$421,503,190</b>	<b>\$23,110,003</b>	<b>\$292,710,810</b>	<b>59.02%</b>	<b>5.48%</b>	<b>\$4,989,546</b>	<b>11.2%</b>	<b>5.8%</b>
*Final 06/30/2014	\$642,266,548												
Other	\$21,011,980.00	\$22,923,800.00	\$1,244,245.00	\$1,574,195.00	\$25,838,828.00	\$17,845,716.00	(\$7,993,112.00)	\$5,078,084.00	77.85%	-44.79%	-63.53%	0.0%	-30.9%



City of Philadelphia		PHLQ0056 Retail Customer Account Trend Report							Report Run Date:		2/6/2015						
Basis2 Customer Billing System									Billing Month/Yr:		Jan-15						
			Report Generated by Planning & Research														
Meter Size	5/8	3/4	1	1 1/4	1 1/2	2	3	4	6	8	10	12	Stormwater	Total Metered	Total Unmetered	Grand Total (Stormwater + Metered + Unmetered)	
Current - Billed Accounts																	
Number of Accounts	459,428	64	6,364	1	2,150	2,802	1,350	934	309	70	39	1	49,007	473,512	581	523,100	
Billed usage (CCF)	2,666,903	536	148,544	137	128,656	329,872	459,893	419,772	404,251	165,733	376,520	137	-	5,100,954	1,156	5,102,110	
Water Billing (\$)	13,025,154	\$ 2,392	\$ 569,633	\$ 457	\$ 429,116	\$ 1,008,054	\$ 1,361,145	\$ 1,245,911	\$ 1,121,845	\$ 445,954	\$ 954,716	\$ 977	\$ -	\$ 20,165,354	\$ 4,994	\$ 20,170,348	
Sewer Billing (\$)	\$ 10,340,789	\$ 1,881	\$ 465,249	\$ 396	\$ 367,827	\$ 870,288	\$ 1,202,678	\$ 1,063,028	\$ 957,081	\$ 337,409	\$ 853,403	\$ 1,100	\$ -	\$ 16,461,129	\$ 4,782	\$ 16,465,911	
Storm Water Billing (\$)	\$ 7,632,703	\$ 5,581	\$ 825,371	\$ 373	\$ 504,272	\$ 1,139,919	\$ 857,003	\$ 738,827	\$ 528,839	\$ 138,582	\$ 82,968	\$ 1,558	\$ 1,618,800	\$ 12,455,996	\$ 52,853	\$ 14,127,649	
Total W/S/Storm Water Billing (\$)	\$ 30,998,646	\$ 9,854	\$ 1,860,253	\$ 1,226	\$ 1,301,215	\$ 3,018,261	\$ 3,420,826	\$ 3,047,766	\$ 2,607,765	\$ 921,945	\$ 1,891,087	\$ 3,635	\$ 1,618,800	\$ 49,082,479	\$ 62,629	\$ 50,763,908	
Current - Non-Billed Accounts																	
Number of Accounts with USAGE	4,591	-	10	-	-	1	1	-	-	-	-	-	6	4,603	-	4,609	
Number of Accounts without USAGE	42,164	427	497	73	161	158	46	40	23	12	2	-	2,589	43,603	2,462	48,654	
Total Non-billed Accounts	46,755	427	507	73	161	159	47	40	23	12	2	-	2,595	48,206	2,462	53,263	
Billed usage (CCF)	45,123	-	105	-	-	3	23	-	-	-	-	-	43	45,254	-	45,297	
Water Billing (\$)	\$ 166,084	\$ -	\$ 393	\$ -	\$ -	\$ 9	\$ 82	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 160	\$ 166,568	\$ -	\$ 166,728	
Sewer Billing (\$)	\$ 124,156	\$ -	\$ 295	\$ -	\$ -	\$ -	\$ 65	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 121	\$ 124,516	\$ -	\$ 124,637	
Storm Water Billing (\$)	\$ 358,300	\$ 630	\$ 1,719	\$ -	\$ 2,650	\$ 218	\$ 38	\$ 1,453	\$ -	\$ -	\$ -	\$ -	\$ 24,232	\$ 365,008	\$ 4,865	\$ 394,105	
Total Water-Sewer Billing (\$)	\$ 648,540	\$ 630	\$ 2,407	\$ -	\$ 2,650	\$ 227	\$ 185	\$ 1,453	\$ -	\$ -	\$ -	\$ -	\$ 24,513	\$ 656,092	\$ 4,865	\$ 685,470	
Fire Service																	
Number of Accounts	2	-	8	1	1	11	7	10	43	60	12	1	-	156	6,390	6,546	
Billed usage (CCF)	-	-	-	-	-	137	187	235	509	474	4	6,550	-	8,096	-	8,096	
Fire Service Charge (\$)	\$ 24	\$ -	\$ 168	\$ 24	\$ 24	\$ 312	\$ 144	\$ 168	\$ 1,855	\$ 3,458	\$ 1,045	\$ 130	\$ -	\$ 7,352	\$ 231,030	\$ 238,382	
Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 447	\$ 625	\$ 580	\$ 1,689	\$ 1,565	\$ 16	\$ 19,236	\$ -	\$ 24,158	\$ -	\$ 24,158	
Sewer Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 385	\$ 524	\$ 495	\$ 1,413	\$ 1,332	\$ 11	\$ -	\$ -	\$ 4,160	\$ -	\$ 4,160	
Storm Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Total Billing (\$)	\$ 24	\$ -	\$ 168	\$ 24	\$ 24	\$ 1,144	\$ 1,293	\$ 1,243	\$ 4,957	\$ 6,355	\$ 1,072	\$ 19,366	\$ -	\$ 35,670	\$ 231,030	\$ 266,700	
Sewer Only																	
Number of Accounts	30	1	3	-	-	4	2	-	1	1	2	1	-	45	21	66	
Billed usage (CCF)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Sewer Billing (\$)	\$ 1,370	\$ 25	\$ 1,158	\$ -	\$ -	\$ 96	\$ 5,683	\$ -	\$ -	\$ 56,497	\$ 82,746	\$ -	\$ -	\$ 147,575	\$ 145	\$ 147,720	
Storm Water Billing (\$)	\$ 1,381	\$ 120	\$ 2,616	\$ -	\$ -	\$ 764	\$ 1,340	\$ -	\$ -	\$ 2,648	\$ 3,740	\$ -	\$ -	\$ 12,609	\$ 6,979	\$ 19,588	
Total Water-Sewer Billing (\$)	\$ 2,751	\$ 145	\$ 3,774	\$ -	\$ -	\$ 860	\$ 7,023	\$ -	\$ -	\$ 59,145	\$ 86,486	\$ -	\$ -	\$ 160,184	\$ 7,124	\$ 167,308	
Grand Total																	
Number of Accounts	506,215	492	6,882	75	2,312	2,976	1,406	984	376	143	55	3	51,602	521,919	9,454	582,975	
Billed usage (CCF)	2,712,026	536	148,649	137	128,656	330,012	460,103	420,007	404,760	166,207	376,524	6,687	43	5,154,304	1,156	5,155,503	
Water Billing (\$)	\$ 13,191,238	\$ 2,392	\$ 570,026	\$ 457	\$ 429,116	\$ 1,008,510	\$ 1,361,852	\$ 1,246,491	\$ 1,123,534	\$ 447,519	\$ 954,732	\$ 20,213	\$ 160	\$ 20,356,080	\$ 4,994	\$ 20,361,234	
Sewer Billing (\$)	\$ 10,466,315	\$ 1,906	\$ 466,702	\$ 396	\$ 367,827	\$ 870,769	\$ 1,208,950	\$ 1,063,523	\$ 958,494	\$ 395,238	\$ 936,160	\$ 1,100	\$ 121	\$ 16,737,380	\$ 4,927	\$ 16,742,428	
Fire Service Charge (\$)	\$ 24	\$ -	\$ 168	\$ 24	\$ 24	\$ 312	\$ 144	\$ 168	\$ 1,855	\$ 3,458	\$ 1,045	\$ 130	\$ -	\$ 7,352	\$ 231,030	\$ 238,382	
Storm Water Billing (\$)	\$ 7,992,384	\$ 6,331	\$ 829,706	\$ 373	\$ 506,922	\$ 1,140,901	\$ 858,381	\$ 740,280	\$ 528,839	\$ 141,230	\$ 86,708	\$ 1,558	\$ 1,643,032	\$ 12,833,613	\$ 64,697	\$ 14,541,342	
Total Billing (\$)	\$ 31,649,961	\$ 10,629	\$ 1,866,602	\$ 1,250	\$ 1,303,889	\$ 3,020,492	\$ 3,429,327	\$ 3,050,462	\$ 2,612,722	\$ 987,445	\$ 1,978,645	\$ 23,001	\$ 1,643,313	\$ 49,934,425	\$ 305,648	\$ 51,883,386	
Billed volume, million gallons																	
Billed volume, million gallons per day	Small meters (5/8", 3/4")	2.029							Billed volume, million gallons	Large Meter Accounts	1.826			Total Billed volume, million gallons		3.855	
		65.5							Billed volume, million gallons per day		58.9			Billed volume, million gallons per day		124.4	

PHILLY STAT															
Performance Measure	Unit	DEPT-WIDE PERFORMANCE MEASURES								YTD, Avg. or Variance	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15						
WATER FUND REVENUE	Act. \$														
Cumulative Revenue		\$60,245,115	\$112,462,330	\$166,054,781	\$222,911,054	\$268,104,733	\$323,822,613	\$372,479,500	\$422,112,034	\$60,245,115		\$401,294,128	\$401,294,128	\$657,029,476	\$645,187,867
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$398,317,944	\$398,317,944	\$676,202,420	
FY' 14 Actuals	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$210,751,103	\$254,244,152	\$303,232,362	\$354,556,517	\$401,294,128	\$657,029,476		N/A	N/A	-\$19,172,944	
FY' 14 Targets	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$204,463,628	\$255,180,298	\$300,470,811	\$350,532,320	\$198,317,944	\$676,202,420	8.9%	N/A	N/A	\$611,980,099	
WATER DEPARTMENT	Act. \$														
Cumulative Obligations		\$79,548,041	\$102,941,194	\$121,275,854	\$153,421,115	\$190,634,698	\$214,661,132	\$224,054,173	\$366,157,651	\$79,548,041		\$202,680,495	\$202,680,495	\$305,226,625	\$299,689,238
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$211,359,540	\$211,359,540	\$322,392,448	
FY' 14 Actuals	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$134,676,383	\$150,127,570	\$179,930,520	\$191,411,859	\$202,680,495	\$305,226,625		-\$8,679,045	-\$8,679,045	-\$17,165,823	
FY' 14 Targets	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$130,471,085	\$157,960,187	\$175,878,687	\$197,036,789	\$211,359,540	\$322,392,448	24.7%	N/A	N/A	\$302,561,110	
WATER DEPARTMENT	Act. \$														
Cumulative Overtime		\$1,012,618	\$2,010,661	\$2,970,953	\$3,915,296	\$5,438,537	\$6,490,935	\$7,788,870	\$9,524,737	\$1,012,618		\$9,558,755	\$9,558,755	\$13,933,674	\$12,455,314
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		\$8,609,837	\$8,609,837	\$13,006,669	\$12,545,109
FY' 14 Actuals	\$	\$985,667	\$1,896,778	\$2,816,287	\$3,792,233	\$4,801,093	\$6,414,463	\$7,999,994	\$9,558,755	\$13,933,674		\$948,918	\$948,918	\$927,005	-\$89,795
FY' 14 Targets	\$	\$985,667	\$1,896,778	\$3,283,237	\$4,252,037	\$5,310,237	\$6,406,037	\$7,541,637	\$8,609,837	\$13,006,669	7.8%	N/A	N/A	\$12,455,314	

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

\* Quarterly data is actual, other months are averages.  
PStat14

### **WATER STATISTICS**

The Philadelphia Water Department distributed an average of 234.6 mgd of water from its treatment facilities during the month of February. This number is much lower than February 2014 (258.3 mgd).

Water Revenue records show that for this February, 134.1 mgd of water was billed to customers throughout the City and suburbs. This figure is lower than last February (158.1 mgd).

***Unbilled water decreased to 91.8 mgd.***

The following table shows water statistic trends for the previous twelve month period.

	Water Delivery (MGD)	Billed Consumption*			Unbilled Water (MGD)	# of Accounts*		
		(MGD)				Large	Small**	Total
		City	Exports	Total				
4/13 –3/14	239	134.1	15	149.1	89.9	13,247	460,640	473,888
5/13 –4/14	239.2	133.5	14.9	148.4	90.8	13,296	460,709	474,005
6/13 –5/14	239.2	133.1	14.8	148	91.2	13,345	460,947	474,292
7/13 –6/14	239.4	132.6	14.6	147.2	92.2	13,390	461,066	474,456
8/13 –7/14	238	133.2	14	147.2	90.8	13,433	461,044	474,476
9/13 –8/14	237.4	132.6	12.9	145.5	91.9	13,478	460,993	474,471
10/13 –9/14	237.1	132.4	11.7	144.1	93	13,522	460,809	474,330
11/13 –10/14	236.4	133.3	10.8	144.2	92.3	13,568	460,512	474,080
12/13 –11/14	235.5	132.9	9.8	142.6	92.8	13,617	460,257	473,874
1/14 –12/14	234.6	133.3	8.9	142.1	92.4	13,666	460,021	473,688
2/14 –1/15	232.6	133.1	7.7	140.8	91.8	13,718	459,755	473,472
3/14 –2/15	230.8	132.2	6.8	138.9	91.8	13,769	459,414	473,183

Leak Detection Program

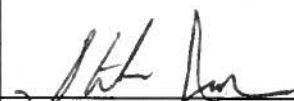
During February 2015, Leak Detection crews surveyed **18** miles of pipeline and confirmed the abatement of **0** leaks detected during these or previous surveys. Difficult-to-locate leaks were referred to Leak Detection for pinpointing, which resulted in the abatement of **71** additional leaks for the month. Savings attributed to these repairs are as follows:\*

	Feb-15	Fiscal Year to date
Quantity of leakage abated, MGD	2.78	14.41
Annual cost to PWD if leaks	\$351,500	\$1,820,300
Crew costs –	\$186,200	\$1,197,900

\* These totals do not represent all leaks repaired by the PWD during February 2015.

**Itron/Philadelphia - Monthly Control Day Readings - Period: 2015-01 (12/24/2014 - 01/23/2015)**

Control	Total	Meters	Missed	Pct
Day	Meters	Read	Reads	Read
1	8066	7879	187	97.68%
2	8029	7914	115	98.57%
3	8195	8105	90	98.90%
4	7815	7645	170	97.82%
5	7739	7541	198	97.44%
6	8078	7845	233	97.12%
7	9159	8955	204	97.77%
8	8934	8761	173	98.06%
9	8686	8389	297	96.58%
10	8433	8199	234	97.23%
11	8802	8519	283	96.78%
12	10047	9803	244	97.57%
13	8424	8266	158	98.12%
14	8029	7729	300	96.26%
15	6956	6590	366	94.74%
16	8524	8353	171	97.99%
17	8048	7957	91	98.87%
18	7634	7512	122	98.40%
19	8043	7942	101	98.74%
20	7046	6795	251	96.44%
21	8034	7779	255	96.83%
22	5556	5293	263	95.27%
23	7116	6829	287	95.97%
24	6849	6658	191	97.21%
25	5615	5428	187	96.67%
26	8510	8399	111	98.70%
27	8795	8700	95	98.92%
28	9748	9628	120	98.77%
29	7559	7265	294	96.11%
30	7593	7267	326	95.71%
31	7871	7760	111	98.59%
32	8519	8441	78	99.08%
33	9073	8975	98	98.92%
34	7857	7705	152	98.07%
35	7453	7221	232	96.89%
36	7990	7666	324	95.94%
37	8573	8276	297	96.54%
38	8784	8587	197	97.76%
39	9203	9031	172	98.13%
40	9196	9024	172	98.13%
41	9003	8907	96	98.93%
42	6986	6762	224	96.79%
43	8853	8680	173	98.05%
44	8838	8657	181	97.95%
45	8430	8300	130	98.46%
46	9236	9160	76	99.18%
47	9533	9450	83	99.13%
48	9661	9554	107	98.89%

Control	Total	Meters	Missed	Pct		
Day	Meters	Read	Reads	Read		
49	8641	8461	180	97.92%		
50	8770	8535	235	97.32%		
51	6094	5799	295	95.16%		
52	6119	5753	366	94.02%		
53	6886	6685	201	97.08%		
54	8266	8015	251	96.96%		
55	9811	9615	196	98.00%		
56	7297	7116	181	97.52%		
57	5949	5614	335	94.37%		
58	6039	5757	282	95.33%		
59	8762	8657	105	98.80%		
60	9495	9408	87	99.08%		
487,250		475,516	11,734	97.59%		
Adjustment Details						
		Over 30 Days	Within 30 Days			
Change Out		100	0			
Found Complete		4	0			
No Response		3552	1			
PWD Change Out		158	16			
Refused		6	0			
Theft		14	0			
Vacant Property		2767	1			
Total:		6601	18			
Adjusted Totals						
	Total Meters	Meters	Missed	Pct	Cost Per	Total
		Read	Reads	Read	Read	Cost
	480,649	475,516	5,133	98.93%	\$0.30	\$142,654.80
Monthly Reading Acceptance - 2015-01						
Manager, Itron Outsource Operations / Date						
 2/6/15						
Director, Philadelphia Municipal Authority / Date						

## **Personnel**

Quarterly City Managers Report Departmental -  
Full Time Position Summary Water Fund Pg 22

Overtime Report Pg 23

Sick Leave Usage Pg 24

Injured on Duty Pg 25

Vechile Accidents Pg 26

**Quarterly City Managers Report**  
**Departmental Full Time Position Summary**  
**Water Fund**  
For the period ending December 31st, 2014

Department	FY'14 Year-End Actual	Fiscal Year 2015			Fiscal Year 2015				
		Year to Date			Full Year				
		Month End		Actual (Over) / Under Target Budget	Authorized Positions			Current Projection (Over) / Under	
		Target Budget	Actual		Adopted Budget	Target Budget	Current Projection	Adopted Budget	Target Budget
<b>Division of Technology</b>	<b>68</b>	<b>83</b>	<b>72</b>	<b>11</b>	<b>81</b>	<b>82</b>	<b>79</b>	<b>2</b>	<b>3</b>
<b>Office of Fleet Management</b>	<b>47</b>	<b>55</b>	<b>48</b>	<b>7</b>	<b>55</b>	<b>55</b>	<b>55</b>	<b>0</b>	<b>0</b>
<b>Water</b>	<b>1,745</b>	<b>1,742</b>	<b>1,730</b>	<b>12</b>	<b>1,947</b>	<b>1,811</b>	<b>1,803</b>	<b>144</b>	<b>8</b>
<b>Revenue</b>	<b>229</b>	<b>237</b>	<b>225</b>	<b>12</b>	<b>251</b>	<b>251</b>	<b>251</b>	<b>0</b>	<b>0</b>
<b>Procurement</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>
<b>Law</b>	<b>30</b>	<b>27</b>	<b>27</b>	<b>0</b>	<b>32</b>	<b>33</b>	<b>33</b>	<b>(1)</b>	<b>0</b>
<b>Total Water Fund</b>	<b>2,121</b>	<b>2,146</b>	<b>2,104</b>	<b>42</b>	<b>2,368</b>	<b>2,234</b>	<b>2,223</b>	<b>145</b>	<b>11</b>

The material in this report is preliminary and subject to revision and does not represent an official statement of the City of Philadelphia.

Payroll Report of Employee Count and Overtime for Permanent Employees for Pay periods 02/27 and 03/13			
Employee Type	Permanent		
Fund Name	Employees in Pay Status (#)	February Base Pay (\$)	February Overtime Pay (\$)
Capital Fund	225	1,009,626	57,140
Engineering & Design	200	900,403	56,450
CONSTRUCTION	102	495,781	40,868
DESIGN	52	247,358	323
PROJECTS CONTROL	5	29,531	1,209
SURVEY	41	127,733	14,049
Environmental Services	21	98,477	690
MTL R&R	6	27,215	690
PLAN & RESEARCH R&R	15	71,262	-
Finance	4	10,746	-
ACCOUNTING R&R	4	10,746	-
Operating Fund	1706	5,936,791	1,491,138
Engineering & Design	20	75,320	1,675
DESIGN	7	35,041	495
ONE CALL UNIT	13	40,279	1,180
Environmental Services	177	848,899	15,309
OFFICE OF WATERSHEDS	42	206,391	-
PLAN & RESEARCH	35	181,021	-
WW LABS/CENTRAL LAB.	100	461,487	15,309
Finance	133	443,354	63,704
ACCOUNTING	19	68,426	2,171
FACILITIES MANAGEMENT	77	253,328	35,979
FIN & RATES	9	39,452	-
MACHINE SHOP	6	19,006	-
SECURITY	22	63,142	25,554
Human Resources and Administration	37	130,141	3,506
ADMINISTRATION	8	27,120	2,481
GEN. SUPPORT & EXEC.	7	27,047	-
PERSONNEL	13	42,987	888
SAFETY	5	21,293	-
TRAINING	4	11,694	137
Operations	1300	4,307,564	1,390,644
BAXTER WTP	47	158,399	56,041
BELMONT WTP	51	180,359	35,129
COLLECTOR SYS SUP	11	58,935	2,784
CONVEYANCE HQ	4	22,217	-
CUSTOMER SERVICE	24	73,682	35,223
DELINQU & RESTO SERV	45	134,258	52,836
DISTRIBUTION	246	736,759	467,569
FLOW CONTROL	66	215,667	44,820
INDUSTRIAL WASTE	16	69,899	15,536
INLET CLEANING	88	258,746	76,486
LOAD CONTROL	23	91,939	9,805
MATERIALS MGT	39	121,188	4,296
METER SHOP	49	146,883	27,678
NEWPCP	114	380,161	71,371
OPERATIONS ADMIN	10	54,594	1,516
PLUMBING REPAIRS PROG	10	33,022	9,624
PUMPING	47	151,299	63,848
QUEEN LANE WTP	52	196,403	62,337
SEWER MAINTENANCE	177	544,690	213,390
SEWPCP	58	219,687	51,513
SWWPCP	117	431,537	88,557
TREATMENT HQ	6	27,239	284
Public Affairs	39	131,513	16,301
CUSTOMER INFORMATION	19	51,137	6,440
PUB REL./EDUC/GOV'T	20	80,375	9,861
Grand Total	1931	6,946,416	1,548,278

## SICK LEAVE USAGE

Average Number of Workdays Used per Employee

PWD	FY15 Actual Through December						Annual Leave Days Per Employee							
	Paid Sick				Unpaid Sick	Paid and Unpaid Sick	FY14 Actual Through December				Unpaid Sick	Paid and Unpaid Sick	FY14 Actual	FY13 Actual
							Paid Sick						Paid and Unpaid Sick	Paid and Unpaid Sick
	Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days*2	Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days	Total Days	Total Days
Water Treatment HQ	8.10	3.26	0.89	3.95	0.00	8.10	2.71	2.71	0.00	0.00	0.00	2.71	14.41	10.39
Customer Service	8.70	3.90	0.86	3.94	0.00	8.70	5.70	2.84	0.35	2.51	0.00	5.70	18.98	17.11
Plumbing Repair	9.00	6.88	1.56	0.56	0.00	9.00	4.53	3.97	0.00	0.56	0.00	4.53	11.65	9.74
Industrial Waste	6.11	4.47	0.26	1.38	0.01	6.12	3.72	2.69	0.00	1.03	0.00	3.72	10.73	11.72
SEWPC Plant	5.92	5.02	0.55	0.35	0.05	5.97	4.13	3.32	0.49	0.32	0.00	4.13	14.44	13.32
Sewer Maintenance	6.77	5.68	0.65	0.44	0.04	6.81	4.54	3.35	0.40	0.79	0.00	4.54	12.96	13.25
Meter Shop	5.68	3.94	0.57	1.17	0.07	5.75	3.53	2.91	0.45	0.17	0.00	3.53	12.51	14.08
Distribution	6.03	4.76	0.49	0.78	0.08	6.11	3.75	2.96	0.42	0.37	0.04	3.79	13.05	13.54
SWWPC Plant	6.34	4.75	0.91	0.68	0.00	6.34	3.30	2.63	0.26	0.41	0.02	3.32	11.73	10.79
Admin. & HR Division	6.80	4.07	0.37	2.36	0.06	6.86	3.64	3.09	0.43	0.12	0.00	3.64	10.14	11.27
Baxter WT Plant	5.86	4.27	0.46	1.13	0.00	5.86	3.80	2.70	0.37	0.73	0.00	3.80	10.83	10.74
Materials Management	5.65	4.96	0.32	0.37	0.37	6.02	3.11	2.85	0.26	0.00	0.02	3.13	9.45	10.71
Flow Control	5.05	2.99	0.41	1.65	0.01	5.06	2.52	2.08	0.17	0.27	0.00	2.52	9.96	11.16
<b>PWD Average</b>	<b>0.00</b>					<b>0.00</b>	3.46	2.70	0.29	0.47	0.00	3.46	<b>11.22</b>	<b>11.33</b>
Security	5.78	3.97	0.73	1.08	0.00	5.78	3.35	2.42	0.13	0.80	0.00	3.35	11.50	11.32
Finance	5.86	4.54	0.43	0.89	0.00	5.86	3.53	2.77	0.26	0.50	0.00	3.53	12.12	11.27
NEWPC Plant	4.22	3.60	0.33	0.29	0.00	4.22	3.85	2.70	0.20	0.95	0.02	3.87	11.40	11.76
Pumping	5.26	4.05	0.56	0.65	0.00	5.26	3.22	2.33	0.30	0.59	0.00	3.22	9.91	13.74
Operations Administration	3.87	1.69	0.00	2.18	0.00	3.87	1.30	1.30	0.00	0.00	0.00	1.30	4.68	3.73
Delinquency & Restoration	4.64	3.67	0.64	0.33	0.00	4.64	4.41	2.54	0.32	1.55	0.07	4.48	13.54	11.62
Design	7.86	3.98	0.75	3.13	0.00	7.86	2.43	2.18	0.25	0.00	0.00	2.43	8.35	8.27
Inlet Cleaning	5.19	4.59	0.54	0.06	0.02	5.21	3.75	3.36	0.30	0.09	0.02	3.77	12.13	12.64
Queen Lane WT Plant	5.46	4.34	0.70	0.42	0.00	5.46	3.01	2.40	0.33	0.28	0.00	3.01	11.07	10.13
Public Affairs	4.49	4.21	0.28	0.00	0.31	4.80	2.78	2.32	0.21	0.25	0.13	2.91	9.16	9.27
Projects Control & 1 Call	4.16	3.89	0.27	0.00	0.00	4.16	2.53	2.12	0.41	0.00	0.00	2.53	7.92	9.33
Load Control	5.32	2.71	0.25	2.36	0.00	5.32	1.92	1.92	0.00	0.00	0.00	1.92	7.71	9.06
Belmont WT Plant	5.12	4.22	0.81	0.09	0.00	5.12	3.22	2.96	0.17	0.09	0.00	3.22	11.28	10.48
Planning & Research	3.52	2.49	0.21	0.82	0.07	3.59	1.86	1.71	0.00	0.15	0.00	1.86	5.65	8.17
Watersheds	3.02	2.44	0.27	0.31	0.00	3.02	2.17	1.98	0.19	0.00	0.00	2.17	6.86	7.17
Collector System Support	2.58	2.58	0.00	0.00	0.00	2.58	1.07	1.07	0.00	0.00	0.00	1.07	5.30	7.66
Water Conveyance HQ	1.21	1.21	0.00	0.00	0.00	1.21	0.90	0.90	0.00	0.00	0.00	0.90	3.45	13.61
BLS	0.21	0.21	0.00	0.00	0.00	0.21	1.47	1.09	0.09	0.29	0.06	1.53	4.71	7.66
Survey	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.09	10.34
Construction	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.79	7.38

\*1 Calculated as an estimate based on Fiscal Year to Date usage.

\*2 PWD units are ranked highest to lowest based on the annualized estimate of the total number of sick days used per employee.



## INJURED ON DUTY

PWD	Fiscal Year 2015 (cumulative)				Fiscal Year 2014				Fiscal Year 2013			
	Injuries				Injuries				Injuries			
	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total
<b>Operations</b>	<b>27</b>	<b>38</b>	<b>62</b>	<b>129</b>	<b>53</b>	<b>77</b>	<b>133</b>	<b>263</b>	<b>41</b>	<b>76</b>	<b>102</b>	<b>219</b>
Sewer Maint.	8	5	12	25	15	18	16	49	7	18	23	48
Inlet Cleaning	5	6	10	21	4	13	18	35	9	10	31	50
Distribution	10	14	15	39	18	13	18	49	11	19	10	40
SWWPCP	2	3	8	13	3	3	17	23	4	5	9	18
Load Control	0	0	1	1	0	1	1	2	0	0	0	0
Delinquency & Restoration	1	0	1	2	0	1	0	1	1	3	0	4
Flow Control	0	1	4	5	4	6	9	19	2	3	3	8
Pumping	0	1	0	1	2	2	12	16	3	1	2	6
NEWPCP	0	0	1	1	1	5	7	13	0	7	8	15
Queen Lane	0	2	3	5	1	3	5	9	1	0	1	2
Customer Service	0	0	1	1	0	2	6	8	1	0	3	4
SEWPCP	0	4	3	7	1	3	4	8	2	4	1	7
Materials Management	0	1	0	1	2	1	3	6	0	2	5	7
Baxter	0	0	0	0	0	1	3	4	0	0	2	2
Plumbing Repairs	0	0	0	0	1	0	3	4	0	0	0	0
Conveyance HQ	0	0	0	0	0	2	1	3	0	0	0	0
Belmont	0	0	1	3	0	3	2	5	0	3	1	4
Industrial Waste	0	0	0	0	1	0	4	5	0	0	1	1
Meter Shop	1	1	2	4	0	0	2	2	0	0	1	1
Security	0	0	0	0	0	0	1	1	0	1	0	1
Operations Administration	0	0	0	0	0	0	1	1	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0	0	1	1
Collector Support	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0									
<b>Planning &amp; Engineering</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>5</b>	<b>0</b>	<b>6</b>	<b>9</b>	<b>15</b>	<b>2</b>	<b>7</b>	<b>10</b>	<b>19</b>
Survey	0	0	0	0	0	5	3	8	2	3	4	9
BLS	0	0	1	1	0	1	6	7	0	1	6	7
Projects Control	0	0	0	0	0	0	0	0	0	0	0	0
Design	0	0	0	0	0	0	0	0	0	0	0	0
Construction	0	0	4	4	0	0	0	0	0	3	0	3
Planning & Research	0	0	0	0	0	0	0	0	0	0	0	0
Watersheds	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0									
<b>Human Resources</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>7</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>7</b>
<b>Public Affairs</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>
<b>Finance &amp; Admin.</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>7</b>	<b>0</b>	<b>7</b>	<b>20</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>
<b>Fac. Mgmt. &amp; Mach. Shop</b>	<b>2</b>	<b>4</b>	<b>3</b>	<b>9</b>	<b>7</b>	<b>6</b>	<b>7</b>	<b>20</b>	<b>2</b>	<b>3</b>	<b>6</b>	<b>11</b>
<b>PWD TOTALS</b>	<b>30</b>	<b>44</b>	<b>71</b>	<b>147</b>	<b>60</b>	<b>92</b>	<b>156</b>	<b>308</b>	<b>46</b>	<b>88</b>	<b>125</b>	<b>259</b>

VEHICLE ACCIDENT REPORT									
PWD Group	FY 2015 -(Cumulative)			FY 2014			FY 2013		
	Preventable	Non-Preventable	TOTALS	Preventable	Non-Preventable	Totals	Preventable	Non-Preventable	Totals
<b>Subtotal</b>	<b>33</b>	<b>58</b>	<b>91</b>	<b>79</b>	<b>112</b>	<b>191</b>	<b>41</b>	<b>53</b>	<b>94</b>
Distribution	12	16	28	21	30	51	11	10	21
Sewer Maintenance	9	17	26	17	27	44	11	15	26
Inlet Cleaning	5	5	10	13	14	27	7	10	17
Pumping	2	1	3	6	11	17	2	2	4
Delinquency & Restoration	2	3	5	7	7	14	0	1	1
Flow Control	1	5	6	2	9	11	0	1	1
NEWPCP	0	1	1	2	2	4	4	3	7
SEWPCP	1	0	1	4	0	4	2	1	3
SWWPCP	0	0	0	2	1	3	0	1	1
Baxter	0	0	0	0	2	2	0	0	0
Plumbing Repairs	0	0	0	0	2	2	0	0	0
Customer Service	0	5	5	2	2	4	1	3	4
Security	1	1	2	0	1	1	0	0	0
Metering	0	3	3	1	2	3	2	5	7
Queen Lane	0	0	0	0	0	0	1	0	1
Load Control	0	0	0	0	1	1	0	1	1
Collector Support	0	1	1	0	0	0	0	0	0
Operations Admin.	0	0	0	0	0	0	0	0	0
Belmont	0	0	0	0	0	0	0	0	0
Industrial Waste	0	0	0	2	1	3	0	0	0
Synagro/BRC	0	0	0	0	0	0	0	0	0
Conveyance HQ	0	0	0	0	0	0	0	0	0
Materials Management	0	0	0	0	0	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0
Planning & Engineering	3	3	6	4	11	15	3	4	7
BLS	1	1	2	4	3	7	0	1	1
Survey	0	1	1	0	4	4	0	0	0
Construction	1	1	2	0	3	3	1	2	3
Design	0	0	0	0	0	0	0	0	0
Planning & Research	0	0	0	0	0	0	1	1	2
Watersheds	1	0	1	0	1	1	1	0	1
IS&T	0	0	0	0	0	0	0	0	0
Human Resources	0	0	0	0	0	0	0	0	0
Finance & Admin.	0	0	0	0	2	2	0	0	0
Fac. Mgmt. & Mach. Shop	2	2	4	2	4	6	1	3	4
Public Affairs	1	0	1	0	0	0	0	1	1
<b>PWD TOTALS</b>	<b>39</b>	<b>63</b>	<b>102</b>	<b>85</b>	<b>129</b>	<b>214</b>	<b>45</b>	<b>61</b>	<b>106</b>

\*Accidents are presently not being categorized as Preventable/non-preventable.

## **Energy Use**

Billing Summary - Wastewater	Pg	28
Billing Summary - Water	Pg	29
Heating Gas Bill	Pg	30

# February 2015 Billing Summary

## WASTEWATER

	Billing Period	Power Factor *	Demand (Kw)			Usage Kwh	Cost				FY 15 YTD	
			on pk	off pk	plc**		PPL	PECO	Total	Unit	Kwh	Cost
Southwest	2/2 - 3/3	96.7	9827	9619	6163	5,437,526	\$ 411,195	\$ 48,098	\$ 459,293	0.0845	0.8846	44,215,747 \$ 3,652,712
Northeast	2/2 - 3/3	99.8	4579	5577	5041	1,131,220	\$ 85,545	\$ 24,153	\$ 109,698	0.0970	2.1351	11,143,722 \$ 1,033,350
Southeast	2/2 - 3/3	98.7	3001	3764	1243	1,446,804	\$ 109,410	\$ 14,798	\$ 124,208	0.0858	1.0228	11,495,896 \$ 976,637
Cent Sch PS	2/2 - 3/5	89.1	1964	1963	775	630,968	\$ 47,715	\$ 8,855	\$ 56,570	0.0897	1.4034	4,563,804 \$ 409,527
WW HQ	2/3 - 3/5	--	152	152	184	73,360	\$ 5,548	\$ 1,283	\$ 6,831	0.0931	1.7489	568,880 \$ 52,999
Neil Dr	2/3 - 3/4	--	71	71	142	34,920	\$ 2,641	\$ 732	\$ 3,373	0.0966	2.0962	267,120 \$ 26,786
Mingo Cr	2/2 - 3/5	--	404	407	15	58,808	\$ 4,447	\$ 1,853	\$ 6,300	0.1071	3.1509	342,989 \$ 53,861
43rd st PS	2/3 - 3/4	--	69	70	65	22,752	\$ 1,720	\$ 648	\$ 2,368	0.1041	2.8481	176,160 \$ 18,228
Venice Isle PS	2/2 - 3/6	--	184			28,608	\$ 2,163	\$ 1,137	\$ 3,300	0.1154	3.9744	427,969 \$ 41,031
BLS	1/26 - 2/24	100	320	209	554	121,598	\$ 9,195	\$ 2,068	\$ 11,263	0.0926	1.7007	1,402,512 \$ 123,516

\$ 8,986,564 \$ 679,579 \$ 103,625 \$ 783,204

\* Power factor penalty levied when < 90

\*\*PLC - peak load contribution - changes every June, average of the five highest hourly loads in the PJM territory for the previous year

contract minimum

	February				FY 15 YTD		
	kwh	cost	unit cost		kwh	cost	unit cost
Total Water	11,278,888	\$ 957,779	0.0849		86,899,117	\$ 7,233,352	0.0832
Total Wastewater	8,986,564	\$ 783,204	0.0872		74,604,799	\$ 6,388,647	0.0856
PWD Total ++	20,265,452	\$ 1,740,983	0.0859		161,503,916	\$ 13,621,999	0.0843
++ represents over 99.5 % of total usage and costs					Generated by Planning & Research		

## February 2015 Billing Summary

### WATER

Billing	Period	Power Factor*	Demand (Kw)			Usage Kwh	Cost				FY 15 YTD	
			on pk	off pk	plc**		PPL	PECO	Total	unit	Kwh	Cost
Baxter WTP	1/26 - 2/24	91.7	667	771	374	384,605	\$ 29,084	\$ 3,752	\$ 32,836	0.0854	2,571,406	\$ 217,002
Belmont WTP	1/26 - 2/24	96.8	389	478	198	213,889	\$ 16,175	\$ 2,345	\$ 18,520	0.0866	1,507,377	\$ 129,428
Queen Lane WTP	1/26 - 2/24	89.6	789	806	532	425,551	\$ 32,181	\$ 4,199	\$ 36,380	0.0855	2,619,555	\$ 223,716
Torresdale PS	1/26 - 2/24	98.2	3737	4765	3108	2,278,492	\$ 172,303	\$ 21,424	\$ 193,727	0.0850	18,375,291	\$ 1,521,509
Lardner's Pt PS	1/26 - 2/24	99.3	2864	4357	2798	2,171,388	\$ 164,204	\$ 18,842	\$ 183,046	0.0843	17,019,636	\$ 1,405,401
Bel RWPS	1/26 - 2/24	99.9	2134	3745	1999	1,801,747	\$ 136,251	\$ 15,307	\$ 151,558	0.0841	14,548,116	\$ 1,199,706
QL RWPS	1/26 - 2/24	92.4	2061	6273	916	2,219,908	\$ 167,873	\$ 19,931	\$ 187,804	0.0846	16,335,370	\$ 1,358,567
QL PS (new)	1/26 - 2/24	92.5	788	1257	611	618,378	\$ 46,763	\$ 5,434	\$ 52,197	0.0844	4,543,559	\$ 373,839
Bel HSPS	1/26 - 2/24	98.8	377	416	405	230,476	\$ 17,429	\$ 2,392	\$ 19,821	0.0860	1,857,050	\$ 157,339
East Park	1/26 - 2/24	15.6	25	605	--	88,771	\$ 6,713	\$ 1,677	\$ 8,390	0.0945	948,291	\$ 83,983
EOL PS	1/26 - 2/24	93.8	478	480	419	306,773	\$ 23,199	\$ 2,802	\$ 26,001	0.0848	2,504,061	\$ 207,965
WOL PS	1/26 - 2/24		279	311	165	140,776	\$ 10,646	\$ 1,708	\$ 12,354	0.0878	987,976	\$ 85,875
Rox PS	1/26 - 2/24	92	232	395	94	160,660	\$ 12,149	\$ 1,773	\$ 13,922	0.0867	1,120,853	\$ 96,316
Fox Chase PS	1/27 - 2/26		152	248	142	132,200	\$ 9,997	\$ 1,708	\$ 11,705	0.0885	1,141,400	\$ 99,540
Chestnut Hill PS	1/26 - 2/24	57	29	21	--	11,034	\$ 834	\$ 268	\$ 1,102	0.0999	79,416	\$ 7,963
Water HQ	1/27 - 2/26	92.2	187	169	215	94,240	\$ 7,127	\$ 1,289	\$ 8,416	0.0893	739,760	\$ 65,203
						11,278,888	\$ 852,928	\$ 104,851	\$ 957,779		86,899,117	7,233,352

\* Power factor penalty levied when < 90

## -- estimated data

\*\*PLC - peak load contribution - changes every June  
average of the five highest hourly loads



contract minimum



power factor adjustment

# PWD MUNICIPAL ACCOUNT PGW BILLINGS

FEBRUARY 2015 (January 15 - February 13)

MS Rate Unit Cost - \$1.08/ccf

FACILITY	METER #	FEBRUARY		FY 15 YTD	
		USAGE (ccf)	COST (\$)	USAGE (ccf)	COST (\$)
<b>BAXTER WTP</b>	2024225	3,540	\$ 3,882	20,082	\$ 23,412
	1909431	3,365	\$ 3,588	10,457	\$ 11,571
	<b>BELMONT WTP</b>	2023707	1,513	7,040	\$ 8,224
		2018317	14	89	\$ 251
<b><u>QUEEN LANE WTP</u></b>	filter bldg	1722806	17,247	56,448	\$ 62,503
	pre-treatment bldg	1521901	370	857	\$ 1,094
	survey bldg	1785627	719	1,798	\$ 2,136
<b>BELMONT HSPS</b>	1921715	2,989	\$ 3,260	7,032	\$ 7,854
<b>QUEEN LANE RWPS</b>	1479265	5	\$ 24	42	\$ 199
<b>FOX CHASE PS</b>	1906876	886	\$ 985	2,044	\$ 2,398
<b>EAST PARK BS</b>	1906765	765	\$ 853	2,041	\$ 2,403
	1906764	732	\$ 817	2,052	\$ 2,423
<b>FAIRHILL PS</b>	2024292	6,043	\$ 6,613	16,812	\$ 18,718
<b>EAST OAK LANE</b>	1447520	412	\$ 465	1,269	\$ 1,557
	1751522	431	\$ 486	1,020	\$ 1,278
<b>SOUTHEAST WPCP</b>	2024666	18,870	\$ 20,612	73,799	\$ 81,574
<b>BRC</b>	2115512	578	\$ 798	950	\$ 1,686
	2064949	1,033	\$ 1,138	2,592	\$ 3,009
	2024681	9,074	\$ 11,717	24,598	\$ 32,468
<b><u>NORTHEAST WPCP</u></b>	stb pilot	1908768	8	66	\$ 225
	stb - chiller	1989946	-	16	\$ 170
	administration bldg	2024807	3,737	11,048	\$ 12,350
	esb - 2	2023099	689	1,344	\$ 1,621
	it bldg	1587924	166	563	\$ 783
	lower garage - fleet	2024462	1,063	3,198	\$ 3,684
	mpc bldg	1989897	843	2,280	\$ 2,660
	south storage bldg	2115342	1,012	6,388	\$ 7,463
	sludge	1884571	37,100	113,200	\$ 125,494
	north storage bldg - esb	2024487	1,632	4,578	\$ 5,175
	storeroom 54	2024473	1,121	3,423	\$ 3,930
	pst	2070028	566	2,078	\$ 2,448
	locker bldg	1738407	194	562	\$ 775
	sodium hypo - eps	2035586	2,869	8,640	\$ 9,684
<b>BLS</b>	2064670	3	\$ 22	37	\$ 155
<b>COLLECTOR SYSTEM HQ</b>	1987632	11,622	\$ 12,702	33,709	\$ 37,486
<b>WATER CONVEYANCE HQ</b>	2026601	6,809	\$ 7,403	18,714	\$ 20,870
	2026599	10,181	\$ 11,062	27,660	\$ 30,805
	1761376	226	\$ 264	793	\$ 1,044
	1724990	621	\$ 692	1,781	\$ 2,124

		PWD MUNICIPAL ACCOUNT PGW BILLINGS February 2015 (February 1 - February 28)							
FACILITY	METER #	FEBRUARY USAGE (ccf)		DISTRIBUTION (PGW)	FEBRUARY COST (\$)			FY 15 YTD	
					SUPPLY (Third Party)	UNIT (\$/ccf)		USAGE (ccf)	TOTAL COST
BAXTER WTP (IT-C)	2116160	31,800		\$ 2,522	\$ 27,011	\$0.93		124,100	\$ 101,686
BELMONT WTP (IT-B)	2064976	20,190		\$ 2,091	\$ 17,159	\$0.95		70,690	\$ 59,998
BLS (IT-B)	1806080	12,710		\$ 1,400	\$ 10,799	\$0.96		66,250	\$ 50,545
BRC (IT-E)	2036194	252,750		\$ 15,916	\$ 215,597	\$0.92		1,847,098	\$ 1,167,347
NORTHEAST WPCP (IT-C)									
cogeneration	2036191	25,446		\$ 2,064	\$ 21,619	\$0.93		461,373	\$ 248,867
pre-treatment bldg	2115831	25,066		\$ 2,036	\$ 21,297	\$0.93		116,572	\$ 91,255
		367,962						2,686,083	\$ 1,719,698
PWD TOTALS									
RATE CATEGORY		FEBRUARY			FY 15 YTD				
		USAGE (ccf)	COST (\$)					COST (\$)	
MUNICIPAL		131,211	\$ 145,296					\$ 478,861	
INTERRUPTABLE		367,962	\$ 339,511					\$ 1,719,698	
TOTAL		499,173	\$ 484,807					\$ 2,198,559	

## **Service Level Goals**

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Watershed Protection	Pg	43
Construction and Survey	Pg	44
Design Branch	Pg	45
Projects Control	Pg	46
Collector Systems	Pg	48
Conveyance	Pg	49
Cross Connections	Pg	50
Customer Service Unit – Operations	Pg	51
Delinquency & Restoration	Pg	53
Industrial Waste	Pg	54
Meter Shop	Pg	55
Plumbing Repair Program	Pg	56
Baxter WTP	Pg	57
Queen Lane WTP	Pg	58
Belmont WTP	Pg	59
All Water Treatment Plants	Pg	60
Northeast WWTP & Biogas Cogeneration Facility	Pg	61
Southeast WWTP	Pg	62
Southwest WWTP	Pg	63
All Wastewater Treatment Plants	Pg	64
SYNAGRO (BIOSOLIDS RECYCLING CENTER)	Pg	65
Water Revenue Performance Summary	Pg	66



### CUSTOMER INFORMATION

Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Calls Received	Number		14,040	18,212	16,845	18,692	14,734		15,711	18,549	98,234	15,027	65,986	163,177	213,010
Call Abandonment Rate	Calls abandoned /calls received	3.00%	8.54%	4.59%	4.19%	4.30%	3.96%		8.73%	3.05%	5.72%	15.45%	23.76%	14.45%	17.37%
Average Waiting Time	Min:sec		00:37			00:38					00:37	00:34	00:37	1:24	0:39
Average Talk Time Per Call Answered	Minutes		2.45	2.33	2.27	2.27		2.24	2.14	2.33	2.295				
COMMERCIAL STORMWATER CUSTOMER BILLING CALLS	GENERAL INFORMATION		16		40	52	28		28		164		201	807	-----
	SIDEYARDS/VACANT LOTS		12		8	8	3		5		36		31	124	-----
	WATER-ONLY CUSTOMERS		15		0	1	8		0		24		40	138	-----
	APPEALS		5		12	10	11		11		49		104	281	-----
	CREDITS		5		16	19	19		12		71		53	194	-----
	MAJOR QUESTIONS		5		4	7	6		3		25		4	57	-----
	TOTAL CALLS		58		80	97	85		56		376		433	1,431	-----

## December 2014 PUBLIC RELATIONS MANAGER'S MONTHLY REPORT

### Press Release(s)

**Date Released:** December 1, 2014

**Subject:** W&W Realty Co. Awarded \$2.7 Million Grant for Stormwater Management Project, New Green Stormwater Infrastructure Improvements Result in 30 Greened Acres

**Date Released:** December 1, 2014

**Subject:** PWD and PIDC Award \$8.25 Million in Grants to Promote Green Stormwater Management Practices on Private Properties, Resulting in the Planned Development of 92 Green

**Date Released:** December 22, 2014

**Subject:** City Officials, Councilman Johnson and Philadelphia Eagles Player Connor Barwin Broke Ground at the Ralph Brooks Tot Lot

### Media Advisories

**Date Released:** December 1, 2014

**Subject:** Philadelphia Cuts Ribbon on One of Its Largest Green Stormwater Management

### Daily Media Clips

**Date Released:** December 1, 2014

**Subject:** Canton Extending Faircrest Water, Sewerlines in 2015

**Website link:** <http://www.timesreporter.com/article/20141130/NEWS/141139976>

**Date Released:** December 2, 2014

**Subject:** Youth Football Team Cuts Ribbon on New Field in North Philadelphia

**Website link:** <http://philadelphia.cbslocal.com/2014/12/02/pee-wee-football-team-cuts-ribbon-on-new-field-in-north-philadelphia/>

**Date Released:** December 5, 2014

**Subject:** Philly Tweaking Its Snow Fighting Operation After Last Year's Brutal Winter

**Website link:** <http://www.nbcphiladelphia.com/news/local/Philly-Tweaking-Its-Snow-Fighting-Operation-After-Last-Years-Brutal-Winter-284783561.html>

**Date Released:** December 6, 2014

**Subject:** Officials Renew Commitment to Cleaner Water in Delaware Estuary

**Website link:** [http://www.northcentralpa.com/feeditem/2014-12-05\\_officials-renew-commitment-cleaner-water-delaware-estuary](http://www.northcentralpa.com/feeditem/2014-12-05_officials-renew-commitment-cleaner-water-delaware-estuary)

**Date Released:** December 8, 2014

**Subject:** Delaware Estuary Partners Renew Pact to Protect Environment

**Website link:** <http://www.njspotlight.com/stories/14/12/07/delaware-estuary-partners-renew-pact-to-protect-fragile-environment/>

**Date Released:** December 10, 2014

**Subject:** Water Main Break in North Philly Forces Daycare Evacuation

**Website link:** <http://www.njspotlight.com/stories/14/12/07/delaware-estuary-partners-renew-pact-to-protect-fragile-environment/>

**Date Released:** December 10, 2014

**Subject:** Day Care Evacuated After Water Main Breaks

**Website link:** <http://www.nbcphiladelphia.com/news/local/Day-Care-Evacuated-After-Water-Main-Breaks-Kensington-Germantown-285348781.html>

**Date Released:** December 13, 2014

**Subject:** Green Party of Philadelphia Approves of Cancellation of PGW Sale

**Website link:** [http://www.opednews.com/articles/Green-Party-of-Philadelphi-by-Chris-Robinson-Energy\\_Energy\\_Energy-Gas\\_Green-141213-135.html](http://www.opednews.com/articles/Green-Party-of-Philadelphi-by-Chris-Robinson-Energy_Energy_Energy-Gas_Green-141213-135.html)

**Date Released:** December 14, 2014

**Subject:** Haddon Heights Company Develops a Unique Scent Test

**Website link:** <http://www.courierpostonline.com/story/life/wellness/2014/12/14/haddon-heights-company-develops-unique-scent-test/20414585/>

December 2014 PUBLIC RELATIONS MANAGER'S MONTHLY REPORT	
	<p><b>Date Released:</b> December 15, 2014  <b>Subject:</b> Small Cities Solving Big Problems  <b>Website link:</b> <a href="http://www.usatoday.com/story/news/nation/2014/12/15/ozv-small-cities-solving-big-problems/20434883/">http://www.usatoday.com/story/news/nation/2014/12/15/ozv-small-cities-solving-big-problems/20434883/</a></p> <p><b>Date Released:</b> December 18, 2014  <b>Subject:</b> Water Department Grants to Help Manage Stormwater  <b>Website link:</b> <a href="http://www.phillytrib.com/news/article_523b80c5-810d-5ca3-911c-54d5dce56bc8.html">http://www.phillytrib.com/news/article_523b80c5-810d-5ca3-911c-54d5dce56bc8.html</a></p> <p><b>Date Released:</b> December 22, 2014  <b>Subject:</b> PWD, PIDC Award \$3.5M in Grants to Promote Green Stormwater Management  <b>Website link:</b> <a href="http://www.waterworld.com/articles/2014/12/pwd-pidc-award-3-5m-in-grants-to-promote-green-stormwater-management-practices.html">http://www.waterworld.com/articles/2014/12/pwd-pidc-award-3-5m-in-grants-to-promote-green-stormwater-management-practices.html</a></p> <p><b>Date Released:</b> December 24, 2014  <b>Subject:</b> Ralph Brooks Tot Lot Celebrates Groundbreaking  <b>Website link:</b> <a href="http://www.southphillyreview.com/news/cover-story/Ralph_Brooks_Tot_Lot_celebrates_groundbreaking-286710461.html">http://www.southphillyreview.com/news/cover-story/Ralph_Brooks_Tot_Lot_celebrates_groundbreaking-286710461.html</a></p> <p><b>Date Released:</b> December 30, 2014  <b>Subject:</b> Serial Robber Targets Hotels in Philadelphia and Delaware County  <b>Website link:</b> <a href="http://6abc.com/news/man-wanted-in-several-armed-hotel-robberies/454512/">http://6abc.com/news/man-wanted-in-several-armed-hotel-robberies/454512/</a></p>
Media Inquiries	<p><b>Date:</b> December 9, 2014  <b>Media Outlet:</b> Wendy Saltzman, channel 6  <b>Inquiry:</b> Hydrant Availability  <b>Resolution:</b> Charlie Zitomer and Debra McCarty participated in an interview and provided a fact sheet and a list of the status of all of Philadelphia's hydrants.</p> <p><b>Date:</b> December 10, 2014  <b>Media Outlet:</b> Joan Fitzgerald, American Prospect  <b>Inquiry:</b> The value of water as it relates to PWD's Stormwater Management Service Charge  <b>Resolution:</b> Chris Crockett participated in the interview with the reporter.</p>
Media Campaigns	<p><b>Month:</b> December 2014  <b>Subject:</b> Keeping Out the Cold, Cold Weather Tips  <b>Details:</b> PWD aims to educate the public on how to protect their home's plumbing system from freezing and offers several tips through a billstuffer, press releases, tweets, facebook posts and blogs.</p>
Publications	<p><b>Document:</b> Billstuffer  <b>Date:</b> December 1, 2014  <b>Subject:</b> Keeping Out the Cold, Cold Weather Tips</p>
Events	<p><b>Date of Event:</b> December 1, 2014  <b>Event Name:</b> W&amp;W Realty Company and Dependable Distribution Stormwater Management Ribbon-Cutting and Tour  <b>Event Description:</b> W&amp;W Realty Co. was awarded a \$2.7 million Stormwater Management Incentives Program grant from the Philadelphia Water Department to implement green stormwater management upgrades to its Dependable Distribution Services Inc. warehouse facility and Mayor Nutter, EPA Region III Administrator Shawn Garvin, W&amp;W Realty, Dependable Distribution, PWD and public officials celebrated this milestone for the City of Philadelphia with a ribbon-cutting and tour.</p>

CUSTOMER INFORMATION CALL DATA																
Service Level Measures	Explanation	Rank	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Year To Date	% of Total	'14 Sm. Month	FY '14 Yr To Date	FY '14 Yr End Act.	FY '13 Yr End Act.
Billing	PWD Call Center handles	1	8,753	10,260	10,005	10,267	8,005	6,410	7,900	5,731	53,700	64.21%	8,213	67,511	98,543	88,348
Transfer Call	To other PWD unit or City agency.	2	675	533	582	730	574	463	526	467	3,557	4.25%	648	3,794	6,829	7,413
Meters	All meter issues to Meter Shop.	3	407	456	492	614	416	412	514	1,148	2,797	3.34%	543	4,107	6,161	6,869
Leaks	Low volume street/curb leaks, refer-	4	347	316	381	412	597	571	991	1,169	2,624	3.14%	636	4,000	5,417	4,358
No Water	Cust.Reps.decide cause/refer action.	5	352	360	404	290	254	234	590	1,024	1,894	2.26%	244	2,255	3,362	2,301
NOD/Defect	Issued by Inspector, who	6	279	348	323	311	271	284	261	238	1,816	2.17%	0	1,213	2,314	2,579
Water in Cellar	Inspector investigates/refer findings	7	346	233	244	221	251	350	647	1,286	1,645	1.97%	696	3,551	5,036	3,137
Inlet Clean/Repair	Data given to Inlet Cleaning or	8	297	255	297	288	184	150	133	104	1,471	1.76%	103	1,343	2,291	2,067
Restore Service	Request to reverse shut-off. To	9	239	261	311	307	206	67	68	91	1,391	1.66%	63	3,582	4,329	5,818
WRAP	Callers are screened & an applica-	10	125	249	265	252	124	25	120	20	1,040	1.24%	183	1,597	2,534	2,568
Hydrant	Hydrant issues or problems.	11	278	172	152	144	65	83	96	98	894	1.07%	83	957	1,308	913
Find Curb Stop	Inspect. sent to find/mark curb stop.	12	114	132	143	146	111	103	79		749	0.90%	90	801	1,216	621
Payment Agree.	Payment agreement established.	13	121	126	139	183	112	20	0	6	701	0.84%	51	1,136	1,998	2,917
Low Pressure	Inspector to investigate/refer findings.	14	115	135	124	115	96	101	147	156	686	0.82%	77	953	1,346	947
Multi-Account	Multi-call/account Handling.	15	117	101	157	133		116	140	76	624	0.75%	112	598	1,151	799
Owner/Tenant	Issues re billing	16	85	152	135	103	84	63	89	76	622	0.74%	54	374	707	240
Cave Ins-Depr.	Customer Service determines cause	17	150	156	92	87	55	81	79	46	621	0.74%	111	655	1,261	697
Main Breaks	Large volume leaks, priority job given	18	124	58	95	74	127	83	357	412	561	0.67%	234	1,751	2,238	972
Payments	Customers making payments	19	75	63	102	123	112		84	76	475	0.57%	37	227	599	132
Pay. Agree. Inq.	Inquiry about payment agreements.	20	40	97	106	85	69	47	42	43	444	0.53%	48	345	556	1,099
HELP Program	Calls about the Homeowner's	21	62	83	58	76	66	68	61	51	413	0.49%	38	456	719	655
Undefined Code	Un-assigned codes or system errors.	22	412	0	0	0		0	0	0	412	0.49%	0	0	0	28
Illegal Restores	Data on illegal restores referred	23	85	83	63	72	47	45	45	39	395	0.47%	18	365	544	424
Water Quality	Inspector investigates or a sample	24	55	60	96	76	56	48	71	73	391	0.47%	60	459	713	585
Collections	Calls	25	53	81	80	69	59		24	28	342	0.41%	14	297	493	316
B.P.C.S.	Broken Pipes, Can't (Be) Shut.	26	52	48	72	48	57	42	145	500	319	0.38%	156	1,085	1,348	733
Senior Cit. Disc.	Caller qualifications checked. If ok,	27	41	61	44	74	35	30	46	36	285	0.34%	51	405	623	720
Vacant - BP	Vacant prop. water running-Inspector	28	52	51	50	49	77		186	371	279	0.33%	156	1,016	1,310	666
Repeat Calls	Multiple calls on same incident.	29	131	36	14	18	32	44	104	201	275	0.33%	148	1,511	1,922	1,778
Construct Issues	PWD & contractor job questions	30	62	39	47	42	42	43	40	59	275	0.33%	32	465	646	598
Choked Drains	Inspector examines & may refer job.	31	63	43	37	29	36	52	47	60	260	0.31%	80	440	768	537
Damage Claims	Examined by PWD Claims Investiga-	32	42	38	41	40	27	25		42	213	0.25%	75	439	651	533
Sewer Gas Odor	Referred first to Inlet Cleaning for	33	26	41	54	37	10	20	10	10	188	0.22%	7	146	193	124
Request Literat.	Given to Public Affairs Unit	34	52	27	31	26	21	16	27	27	173	0.21%	48	442	832	510
Auto. Meter Rd.	AMR appointments.	35	11	11	1	57	47	39	52	97	166	0.20%	27	216	331	873
Shut Offs -WR	House water running - Inspector will	36	10	22	27	30	20	18	47	86	127	0.15%	38	228	314	233
Req. for Cement	Any type cement repair/deficiency.	37	30	23	19	21	12	20	13	10	125	0.15%	10	92	189	126
Shut Off F. Hyd.	Opened hydrant calls are referred	38	53	15	21	17	7	2	5	4	115	0.14%	2	60	72	196
Pay. Agree. Ref.	Referral to PWD re pay. agreement.	39	28	24	19	23	16	2	8	6	112	0.13%	29	406	546	757
Stormwater	Bill Inquiries.	40	9	24	10	28	14	17	10	12	102	0.12%	18	241	336	238
Miss. Man.Cov.	Inspector assesses ownership. PWD	41	24	16	7	14	9	8	12	8	78	0.09%	12	97	177	95
S.O.I.E.	Shut Off In Error	42	12	12	14	14	15	0	3	4	67	0.08%	2	92	126	98
Title Company	Information requests	43	13	6	6	11	8	4	10	8	48	0.06%	6	157	188	98
Noisy Pipes	Customer requests investigation.	44	8	6	7	9	6	12	4	13	48	0.06%	6	56	124	65
F.H.K.O.	Fire hydrant knocked over.	45	7	5	11	5	5	8	12	11	41	0.05%	7	40	52	39
Missing In. Cov.	To Customer Service/Sewer Main-	46	5	1	2	9	8	3	1	2	28	0.03%	4	33	43	61
Bad Taste/Odor	Bad Taste & Odor Complaints.	47	2	1	3	1	0	1	3	3	8	0.01%	0	21	26	17
N.E. Odor	NE Plant air odor-related calls.	48	3	0	2	1	0	1	0	0	7	0.01%	2	3	10	4
Refunds	Requests	49	3	2	0	1	0		1	0	6	0.01%	3	14	23	2
PWD Security	Calls re W & WW system security.	50	0	2	2	1	0	0		0	5	0.01%	0	3	5	13
Rate Increase	Customer inquiries.	51	1	0	1	0	2	0	0	0	4	0.00%	1	10	14	13
Vector Dye Test	Testing for service leaks or	52	1	1	0	0	0	1	0	0	3	0.00%	0	0	2	2
Sprinkler/Hose	Ticket to Pub.Affairs, which contacts	53	0	0	1	2	0	0	1		3	0.00%	0	16	20	15
Erosion & Sed.	Erosion/sediment - unsecured sites.	54	2	0	0	0	0	0	0	0	2	0.00%	1	3	6	3
Sprinkler Cap	Call referred to Fire Dept.	55	2	0	0	0	0	0	1	1	2	0.00%	0	2	2	9
Service Hydrant	Problem with, or damaged hydrants	56	1	1	0	0	0	0	0	0	2	0.00%	0	13	16	2
Abatement	Special conditions (leaks) needing	57	0	0	0	1	0	1	0	0	2	0.00%	1	4	4	24
Terror	Terrorism-related customer calls.	58	0	1	0	0	0	0	0	0	1	0.00%	0	2	3	1
Drought Info/FP	Req.data-water emergency/froz.pipes	59	0	0	0	0	0	0		0	0	0.00%	12	532	570	170
S. F. R.	Storm Flood Relief.	60	0	0	0	0	0	0	5	0	0	0.00%	2	6	10	13
Lock Hydrant	Repeat abuse hydrants referred	61	0	0	0	0	0	0	0	2	0	0.00%	0	1	6	2
Compost Req.	Data given on PWD sites	62	0	0	0	0	0	0	0	0	0	0.00%	0	2	2	7
LNP-W'sheds	Livable Neighborhood Program.	63	0	0	0	0	0	0	0	0	0	0.00%	0	0	0	0
PWD Bot. Water	Customer requests for	64	0	0	0	0	0	0	0	0	0	0.00%	0	0	0	2
13,939	Average		14,452	15,327	15,389	15,786	12,447	10,233	11,423		83,634	100.00%	15,170	56,604	163,177	146,176

Info complete to date. Only latest 6 months are shown. Prior years' info subject to software rounding.

FINANCE																
Unit	Description of Service	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Procurement Unit (Professional Service Contracts)	New Contract Requests															
	Requests Received	Number		3	6	4	1	0	0	0	0	14	0	0	4	5
	Contracts Conformed	Number		1	2	5	0	2	1	2	4	11	3	6	23	39
	Process Time for Conform.															
	Internal - PWD	avg # days	40	68	9	94	0	1	53	4	4	37.5	176	31.8	90.7	102.6
	External Agencies															
	Law-to-Draft	avg # days	15	44	24	64	0	32	196	58	73	60	33	72	46.3	52
	Vendor Review	avg # days	30	2	75	24	0	12	226	17	39	57	25	19	19.8	34
	Law to Conform	avg # days	35	34	54	89	0	70	43	93	68	48	50	25	30.4	32
	Total Processing Days	avg # days	80	148	138	269	0	115	32	172	179	117	285	84	187.2	220.6
	Contract Amendments															
	Requests Processed	Number		7	24	13	1	5	5	4	12	55	1	22	86	94
	Amendments Conformed	Number		10	11	18	10	10	2	18	10	61	12	50	111	102
	Process Time for Conform.															
	Internal - PWD	avg # days	10	12	13	9	13	21	20	15	23	14.7	135	13	29	27
	External Agencies															
	Law Draft	avg # days	15	23	36	33	35	28	45	41	52	33	26	36	32.2	54
	Vendor Review	avg # days	30	21	16	24	35	38	41	30	35	29	21	25	31.8	27
	Law to Conform	avg # days	35	77	60	65	59	78	82	82	68	70	61	73	62.8	43
	Total Processing Days	avg # days	80	133	122	131	142	165	188	168	178	147	123	143	155.8	151
Capital Accounting	Public Works Projects	% Processed within 4 Days	100%	100%	80%	88%	100%	100%	100%	100%	100%	94.58%	100%	100%	100.0%	100.0%
	Estimates Processed															
Capital Accounting	Prof Svcs Contracts	% Processed within 10 Days	100%	80.47%	72.3%	67.0%	75.8%	66.4%	67.4%	65.4%	66.2%	71.55%	84.1%	-----	77.0%	76.1%
	Invoices Processed															
Operating Fund Accounting	Number of invoices processed*1	Total Number Average	1,700	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	1,706	5,179	5,179	15,706

\*1 Days to process invoices not available until FAMIS is reprogrammed.

Facilities Management																
Unit	Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	YTD or Mo. Avg.*1	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Bldg. Maint.	Bldg Maint, PWD Properties	Jobs completed	Actual	101	17	30	432	55	313	17	52	965	40	292	613	515
			Goal	27	24	29	48	35	50	66		503	48	532		
		Pending	Actual	386	199	538	388	402	304	343	450	366	71	373	345	7
	Street Cement Work	Jobs completed	Actual	115	97	179	72	92	NA	N/A	41	555	11	1151	1,903	1,361
			Goal	125	117	209	143	123	140	7		1,604	17	1857		
		Pending	Actual	235	289	246	198	123	NA	N/A	295	218	336	217	255	254
	Street Plumbing Work	Jobs completed	Actual	106	101	71	88	91	94	47	89	598	97	819	1,225	1,115
			Goal	75	80	78	84	82	87	98		1,120	77	1199		
Machine Shop	Pump Station Repairs	Jobs completed	Actual	6	8	7	3	5	4	3	5	36	5	45	82	85
			Goal	4	6	8	7	9	8	10		86	6	75		
	Hydrant Repairs	"O" Ring Seal Plates	Actual	0	0	0	0	0	0	0	0	0	0	0	0	0
			Goal	0	0	0	0	0	0	0		0	8	70		
	Welding Repairs	Brackets	Actual	10	14	12	10	6	7	11	5	70	12	62	126	114
			Goal	8	12	8	8	6	13	11		107	9	166		
		Vehicle Repairs	Actual	3	4	2	4	6	5	3	2	27	9	37	62	44
			Goal	4	6	2	3	3	3	2		41	7	97		
		General	Actual	19	26	28	15	19	20	19	16	146	26	202	296	259
			Goal	21	19	21	19	18	26	25		263	27	319		
	Tool Restoration	Grabbers	Actual	64	51	64	46	48	42	47	65	362	47	418	613	721
			Goal	73	21	48	37	29	36	43		676	29	698		
	Miscellaneous	Jobs Completed	Actual	23	19	23	17	21	19	20	18	142	21	213	332	315
			Goal	22	19	22	25	26	29	19		312		0		
	TOTALS	Jobs Completed	Actual	447	337	416	687	343	504	167	293	2,901	120	977	1,511	1,538
			Goal	359	304	425	374					2,180	144	1864		

\*1 The numbers in this column represent totals for jobs completed and monthly averages for backlogs.

## HUMAN RESOURCES DIV.

Division	Training Category	TRAINING & DEVELOPMENT UNIT								YTD or Mo. Avg.	% of Total or Totals	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15						
HUMAN RESOURCES	COMPUTER SKILLS	0	0	0	0	0	2	0	0	2	1.05%	0	6	51	6
	BEHAVIORAL/MGT.	7	0	0	1	12	3	2	3	25	% of	0	1	61	19
	FUNCTIONAL/TECH.	0	0	0	0	0	0	0	0	0	Ttl. Staff	0	0	6	8
	DIV. SUBTOTAL	7	0	0	1	12	5	2	3	27	7.42%	0	7	118	33
	DIVISIONAL GOAL	3	3	3	3	3	3	3	3	33	of ttl.Trng	10	120		
OPERATIONS	COMPUTER SKILLS	0	0	0	0	0	6	0	3	6	67.40%	10	77	30	87
	BEHAVIORAL/MGT.	0	0	8	54	30	20	25	22	137	% of	5	77	264	246
	FUNCTIONAL/TECH.	0	0	0	17	18	18	13	1	66	Ttl. Staff	18	45	201	186
	DIV. SUBTOTAL	0	0	8	71	48	44	38	5	209	57.42%	33	199	495	519
	DIVISIONAL GOAL	50	50	50	50	50	50	50	50	650	of ttl.Trng		1,560		
FINANCE & ADMINISTRA- TION	COMPUTER SKILLS	0	0	0	0	0	2	0	0	2	8.08%	2	27	8	27
	BEHAVIORAL/MGT.	4	3	2	0	5	0	1	1	15	% of	1	1	29	27
	FUNCTIONAL/TECH.	0	0	0	0	0	0	0	0	0	Ttl. Staff	0	1	7	5
	DIV. SUBTOTAL	4	3	2	0	5	2	1	1	17	4.67%	3	39	44	59
	DIVISIONAL GOAL	8	8	8	8	8	8	8	8	108	of ttl.Trng		480		
PLANNING & ENVIRON- MENTAL SERVICES	COMPUTER SKILLS	0	0	0	0	0	6	0	0	6	10.03%	8	35	37	56
	BEHAVIORAL/MGT.	2	2	27	2	15	9	10	5	67	% of	2	22	116	73
	FUNCTIONAL/TECH.	0	0	0	2	1	0	0	0	3	Ttl. Staff	0	10	52	39
	DIV. SUBTOTAL	2	2	27	4	16	15	10	5	76	20.88%	10	67	205	168
	DIVISIONAL GOAL	15	15	15	15	15	15	15	15	195	of ttl.Trng		600		
PLANNING & ENGINEERING	COMPUTER SKILLS	0	0	0	0	0	6	0	0	6	11.50%	6	21	8	22
	BEHAVIORAL/MGT.	0	0	8	5	0	9	3	5	25	% of	0	8	52	30
	FUNCTIONAL/TECH.	0	0	0	0	0	0	0	0	0	Ttl. Staff	0	2	16	14
	DIV. SUBTOTAL	0	0	8	5	0	15	3	5	31	8.52%	6	31	76	66
	DIVISIONAL GOAL	15	15	15	15	15	15	15	15	195	of ttl.Trng		600		
PUBLIC AFFAIRS	COMPUTER SKILLS	0	0	0	0	0	0	0	0	0	1.78%	0	5	0	6
	BEHAVIORAL/MGT.	0	0	4	0	0	2	0	0	6	% of	0	17	16	29
	FUNCTIONAL/TECH.	0	0	0	0	0	0	0	0	0	Ttl. Staff	0	0	2	2
	DIV. SUBTOTAL	0	0	4	0	0	2	0	0	6	11.11%	0	22	18	37
	DIVISIONAL GOAL	4	4	4	4	4	4	4	4	54	of ttl.Trng		240		
ACTUAL TOTALS		13	5	49	81	81	81	54	19	364	Average	52	365	956	882
GOAL TOTALS		95	95	95	95	95	95	95	95	1,140	52				
Training  Category Totals	COMPUTER SKILLS	0	0	0	0	0	0	0	0	0	0.00%	26	171	134	204
	BEHAVIORAL/MGT.	13	5	0	0	0	0	0	0	18	100.00%	8	136	538	424
	FUNCTIONAL/TECH.	0	0	0	0	0	0	0	0	0	0.00%	18	58	284	254
	TOTALS	13	5	0	0	0	0	0	0	18		52	365	956	882

If cumulative output goal %'s are = each month, actual %'s should be: Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%

BUREAU OF LABORATORY SERVICES															
Function	Group	PLANNING & ENVIRONMENTAL SERVICES DIVISION								YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Yr. End Actual	FY '13 Yr. End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15						
Analyses	NEWPCP	5,265	5,055	4,647	4,912	4,739	5,190	4,931	4,658	34,739	55.97%	4,742	42,075	63,605	63,683
	Lab #	5,558	5,482	5,272	5,338	2,969	5,408	5,414		62,065	4,963	5,540	66,491		
	SEWPCP	3,428	3,432	3,320	3,314	3,316	3,451	3,441	2,980	23,702	59.06%	3,108	26,486	39,908	39,979
	Lab #	3,352	3,347	3,294	3,339	3,302	3,468	3,472		40,130	3,386	3,305	39,653		
	SWWPCP	6,347	6,274	6,105	6,346	6,134	6,300	6,341	5,892	43,847	58.27%	5,572	49,716	75,010	74,605
	Lab #	6,375	6,228	6,218	6,341	6,221	6,267	6,352		75,242	6,264	6,112	73,347		
	Biology Lab	4,627	4,651	3,964	3,936	3,343	3,447	3,249	2,931	27,217	64.27%	3,855	27,987	46,116	40,973
	#	3,511	3,788	3,460	3,473	3,484	3,410	3,471		42,346	3,888	3,478	41,734		
	Inorganic	5,987	4,834	5,396	4,112	4,276	5,867	5,100	3,463	35,572	53.63%	4,687	44,566	69,197	62,767
	Lab #	5,638	5,928	5,306	5,441	5,549	5,391	5,488		66,324	5,082	5,418	65,023		
	Organic Lab	1,215	3,400	1,820	967	675	1,592	442	1,112	10,111	36.26%	1,330	18,846	30,126	26,470
	#	1,855	2,437	2,326	2,541	2,306	2,141	2,276		27,887	1,444	2,041	24,495		
	MEL - Infra-structure #	6,438	10,825	7,600	5,950	7,200	5,300	6,000	7,300	49,313	72.80%	3,268	49,254	70,838	75,839
		5,104	4,595	5,773	5,115	5,500	8,658	5,981		67,735	7,045	4,584	55,010		
T.O.C.% avail. in	sample results	100%	78%	100%	100%	100%	100%	100%	100%	96.86%	89.34%	100%	99.63%	99.75%	118.92%
	<= 10 days.	103.0%	115.0%	96.0%	104.0%	87.0%	87.0%	99.0%		108.42%		99%	99.00%		
Metals	Goal = 95%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%		95.0%	100.00%	98%	94.0%		
Q.A.	Accuracy Of Analyses %	94.0%	94.9%	95.9%	98.0%	86.0%	97.0%	94.0%	94.0%	94.26%	99.31%	98.0%	94.00%	94.83%	95.58%
		92.0%	94.0%	96.0%	94.0%	97.0%	94.0%	95.0%		94.92%		94.0%	94.0%		
Sampling	Drinking Water #	2,943	2,613	2,712	2,688	2,075	2,524	2,247	2,184	17,802	58.85%	2,143	19,420	30,139	28,924
		2,526	2,565	2,421	2,504	2,394	2,404	2,548		30,251	2,543	2,405	28,864		
	Sanitary Release #	87	153	123	186	106	75	48	75	778	81.38%	30	511	843	752
		108	96	86	68	72	75	90		956	111	84	1,004		
Central Receiving	WPCP - NPDES #	244	242	231	242	234	244	239	220	1,676	64.56%	219	1,846	2,804	2,425
		216	213	210	213	210	210	214		2,596	239	195	2,334		
	Samples Logged	75	350	341	328	228	292	248	226	1,862	216	370	4,537	6,606	4,858
	Logged	451	422	399	436	530	520	439		5,187	266	361	4,328		
Inspec-tions	Tests Assigned	884	3,361	5,354	2,920	1,783	2,070	1,603	2,050	17,975	2,568	3,996	47,467	73,282	50,208
	Assigned	4,027	4,136	4,173	4,939	5,351	4,190	4,277		51,123		3,430	41,160		
		1,317	2,713	3,043	3,252	2,720	3,018	2,695	2,656	18,758	2,680	1,841	18,373	25,517	27,118
		2,433	2,501	2,296	2,421	2,298	2,367	2,368		28,767		1,927	23,128		
Vendor & Plant	# of Cross Connections	122	203	132	131	120	97	88	117	893	67.96%	104	782	1,122	1,340
		154	90	102	110	104	99	98		1,314	128	85	1,020		
	Surveillance Certifications	13	13	12	10	10	12	13	9	83	35.78%	11	139	192	229
Billable Services		18	21	21	20	19	18	19		232	12	20	240		
	MEL/MAS Goal	\$28,142	\$12,860	\$6,362	\$9,985	\$1,267	\$1,657	\$1,778		\$62,051	51.71%		\$81,333	\$113,571	\$90,136
		\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000		\$120,000	\$8,864	\$10,000	\$120,000		

Goal data next to shaded areas.

If cumulative output goal %'s are about = each mo., actuals should be: Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.



PLANNING & RESEARCH UNIT																				
Planning and Environmental Services Division																				
Group			Service Level Measure	Note	Unit	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Ytd. or Mo. Avg.	FY '14 Current Month	FY '14 YTD Mo. Avg.	FY '14 Year-En Actual	FY '13 Year-End Actual	
P W D S t o r m w a t e r P l a n R e v i e w	Conceptual Review		New Projects Submitted		#	Act.	27	20.0	23.0	26.0	21.0	26.0	34.0	36.0	177					
			Reviews		#	Act.	58	28.0	50.0	37.0	36.0	36.0	47.0	63.0	292		New	Measures	in	report.
			Approvals	*2	#	Act.	19	2.0	13.0	10.0	8.0	4.0	6.0	11.0	62					
			Average Review Time		Days	Act.	3.0	3.0	3.7	3.6	3.3	3.3	3.7	4.4	3.4					
		Reviews Meeting 5 Day Goal		%	Goal	91.4%	92.9%	90.0%	83.8%	94.4%	88.9	87.2	76.2	2994.7%						
	Technical Review		Reviews		#	Act.	61	71.0	61.0	54.0	43.0	40.0	48.0	39.0	378					
			Approvals	*2	#	Act.	18	21.0	10.0	13.0	9.0	11.0	10.0	12.0	92					
			Conditional Approvals		#	Act.	3	2.0	5.0	5.0	3.0	0.0	2.0	2.0	20					
			Average Review Time		Days	Act.	7.5	6.1	7.6	5.2	8.0	7.8	6.8	7.4	7.0					
		Reviews Meeting 15 Day Goal		%	Goal	95.1%	98.6%	95.1%	100.0%	97.7	97.5%	89.6%	100.0%							
	Fees		Concept		\$	Act.	\$ 9,000	\$ 1,200	\$ 6,600	\$ 2,400	\$ 4,800	\$ 2,400	\$ 4,800	\$ 8,400	\$ 31,200					
			PCSMP Admin	*5	\$	Act.	\$ 8,400	\$ 1,800	\$ 3,600	\$ 3,600	\$ 3,000	\$ 2,400	\$ 2,400	\$ 2,400	\$ 26,400					
			PCSMP Hourly	*5	\$	Act.	\$ 11,513	\$ 2,160	\$ 6,480	\$ 7,905	16470	\$15,840	\$ 21,510	\$ 22,275	\$ 65,408					
			Fee-in-lieu	*6	\$	Act.	-	-	-	-					\$0.00					
	GSI Coord.	*3	Projects Sent to OOW	*7	#	Act.	20	11.0	17.0	16.0	11.0	15.0	17.0	21.0	107					
			Opportunities Identified		#	Act.	0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0					
	Managed Acres	*4	Planned	*1	Acres	Act.	13.8	12.4	8.8	15.4	2.3	1.4	3.9	0.5	58.0					
			Target Planned	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	81.3					
			Built		Acres	Act.	2.7	0.5	20.6	7.3	2.9	8.8	1.4	6.4	44.3					
			Target Built	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	81.3					
	Developmen t by Sewer Type		Combined		Acres	Act.	26.2	14.2	10.6	22.7	3.1	1.7	4.8	1.0	83.3					
			Separate		Acres	Act.	21.3	0.0	9.4	0.8	0.4	0.0	0.0	8.9	32.0					
			Non-Contributing	*8	Acres	Act.	121.9	0.0	24.5	4.3	0.5	1.2	0.0	0.0	152.3					
	Green Roofs		Planned	*1	Acres	Act.	0.8	0.2	0.6	0.5	0.4	0.1	0.3	0.0	3.0					
			Built		Acres	Act.	0.7	0.0	0.5	0.6	0.0	0.5	0.0	0.6	0.3					
	Porous Pavement		Planned	*1	Acres	Act.	1.7	1.6	1.3	0.5	0.5	0.1	0.1	0.1	5.8					
		Built		Acres	Act.	0.4	0.0	8.1	2.3	0.0	0.1	0.2	0.0	11.1						
Acreage Watershed Plans Approved				*11	Acres	Act.	169.45	14.21	44.53	27.80	4.00	2.90	4.80	9.90	267.69	73.00	73.00	285.00	251.00	
					Goal		20	20	20	20	20	20	20	20	260					
Resultant Watershed Flow Reduction					Mil. Gal. Yr.	Act.	161.04	13.50	42.30	26.42	3.80	2.70	4.60	9.40	254.36	70.00	70.00	366.00	236.00	
					Goal		19	19	19	19	19	19	19	19	247					
P W D S t o r m w a t e r P l a n R e v i e w I n s p e c t i o n s	Site Inspections Conducted			#	Act.	155	138.0	155.0	150.0	115.0	154.0	140.0	132.0	1,007		23	23	275	330	
	Site Visits			#	Act.	166	156.0	142.0	166.0	144.0	211.0	219.0	232.0	1,204						
	Cursory Visual Inspection		*9	#	Act.	87	52.0	42.0	25.0	31.0	51.0	53.0	33.0	341						
	Compliance / Enforcement Actions			#	Act.	4	0.0	5.0	4.0	3.0	1.0	2.0	1.0	19		2	2	29	112	
	Final Inspection	Conducted		#	Act.	11	8.0	9.0	14.0	14.0	15.0	15.0	10.0	86						
		Sites found to be incomplete		#	Act.	3	2.0	5.0	8.0	3.0	3.0	7.0	4.0	31		New	Measures	in	report.	
		Sites found to be Complete		#	Act.	2	4.0	4.0	6.0	9.0	9.0	7.0	5.0	41						
	Conditional Approvals	Active Sites with Condit. App.		#	Act.	27	25.0	30.0	33.0	34.0	34.0	22.0	23.0	205						
		Conditional Approvals Issued		#	Act.	3	3.0	5.0	3.0	2.0	0.0	1.0	2.0	17						
Cert. of Occupancies Released.			#	Act.	1	3.0	0.0	0.0	1.0	0.0	1.0	1.0	6							

- "Planned" represents a project that has received PWD technical stormwater approval, or a project that has received technical stormwater approval and has started construction.
- Review numbers listed for Approvals may include multiple approvals for a single project, but all Area Based numbers represent applicable projects once.
- GSI: Green Stormwater Infrastructure
- Managed Acres: Managed Acres represents the area managed in the combined sewer area. This differs from Greened Acres which represents the volume of water managed in the combined sewer area. Managed Acres should
- PCSMP - Post Construction Stormwater Management Plan
- Fee-in-Lieu: Refers to Stormwater Management Fee in Lieu. For definition see PWD Regulations 308.2 (2/7/14),
- OOW: Office of the Watersheds
- Non Contributing: Sewer not owned by PWD.
- Cursory Visual Inspection: are inspections of sites that are being monitored for activity; if clearly no activity, these are conducted from the inspector's car.
- Target is an estimate that is developer driven.
- GI: Green Infrastructure

**PLANNING & RESEARCH UNIT**

*Planning and Environmental Services Division*

	Service Level Measure			Unit	Goal	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	YTD or Mo. Avg.	FY'14 Current Month	FY'14 YTD or Mo. Avg.	FY'14 Year End Actual	FY'13 Year End Actual
Group	Strategic Planning																	
Water Conveyance		12-Month rolling average daily delivery	MGD	Act.	238.0	237.4	237.1	236.4	235.5	234.6	232.6	Pending			235.9	236.7	239.5	238.4
				Proj.	231.2	232.2	230.8	229.1	229.3	230.3	231.2	231.6	230.2		248	241.8	241.8	244.5
		Non-Revenue Water <sup>*3</sup>	MGD	Act.	90.8	91.9	93.0	92.3	92.8	92.4	91.8	Pending			87.4	86.8	92.2	86.9
				Proj.	87.8	87.5	87.2	86.9	87.3	87.5	87.8	87.9	86.8		91.5	87.3	87.3	90.2
		Non-Revenue Water % of Ttl.	%	Act.	38%	39%								38.43%	91.5%	87.3%	87.3%	90.2%
Linear Asset Management Program	Water & Sewer Sys. Project Initiated from Capital Renewal	Water	Blocks	#	Act.	22.0	43.0	24.0	24.0	22.0	6.0	30.0	23.0	171	24	103	278	
			Length	miles	Act.	2.16	4.4	2.4	2.2	2.2	0.6	2.8	2.2	17	2.38	9.68	26.80	
			Est. Cost	\$	Act.	\$2,882,600	5,824,500	3,100,000	3,027,900	3,075,000	765,000	3,924,400	3,060,800	\$22,599,400	3,031,100	13,063,900	35,443,800	
		Sewer	Combined Sewer	#	Act.	0	3.0	21.0	10.0	5.0	4.0	5.0	12.0	48	5	39	124	
			Separate Sewer	#	Act.	0	0.0	0.0	0.0	0.0	20.0	0.0	0.0	20	0	0	8	
			Length	miles	Act.	0.00	0.28	1.98	0.91	0.44	2.47	0.48	1.09	6.57	0.43	3.16	11.39	
	Base Plan Review Report	Water	Est. Cost	\$	Act.	\$0	1,300,000	1,093,000	2,270,000	1,189,000	4,340,000	1,151,500	2,216,400	11,343,500	1,015,300	3,373,600	20,236,900	
			Blocks	#	Act.	11	0	15	7	0	5	6	0	44	30	75	191	
		Length	miles	Act.	1.00	0.00	1.46	0.61	0.00	0.45	0.61	0.00	4.12	2.65	7	17.49		
		Sewer	Combined Sewer Blocks	#	Act.	6	0	14	7	0	5	6	0	38	6	17.00	62	
			Separate Sewer Blocks	#	Act.	0	0	0	0	0	0	0	0	0	10	0.00	18	
			Length	miles	Act.	0.52	0.00	1.18	0.51	0	0	1	0	3.20	1.83	2.80	7.18	

1. Credits: See PWD regulations, Chapter 3 Rates and Charges, Section 304.5 Stormwater Management Service (SWMS) Credit:
2. Customer Assistance Program Adjustments(CAP): See PWD regulations, Chapter 2 Assistance Programs, Section 204.0 Enhanced CAP
3. Difference between water delivery & customer billings

### WATERSHED PROTECTION

	Service Level Measure			(Office of Watersheds, P & E - Construction Branch & Finance Division)								Year to Date	FY'14 Current Month	FY'14 YTD or Mo. Avg.	FY'14 Year End Actual	FY'13 Year End Actual
					July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15					
Office of Watersheds, P & E - Construction Branch & Finance Division	Grant Revenue Secured			\$			\$875,464					\$875,464			\$394,619	\$1,549,929
				Goal								\$0			\$787,000	
	Erosion & Sedimentation Field Inspections Scheduled,			# I	30	32	28					90	30	16	84	275
				# C	3	3	3					9	3	3	14	29
				%	10.00%	9.38%	10.71%					10.00%	-----	18.75%	16.67%	10.55%
				# I								0	-----	80	960	
	Citations Issued			# C								0	-----	10	120	
PWD Stormwater Parcel Based Billing																
PWD Stormwater Billing	Stormwater Retrofit Projects	Received	#	Act.	0	0	2					2	New	Measures	in	Report.
		Approved	#	Act.	0	0	1					1				
	Stormwater Credits Applications	Received	#	Act.	28	9	13					50				
		Approved	#	Act.	26	13	13					52				
	Stormwater Appeals Applications	Received	#	Act.	29	29	35					93				
		Approved	#	Act.	23	29	25					77				
	Customer Assistance Program Applications	Received	#	Act.	37	30	5					72				
		Approved	#	Act.	29	22	3					54				
	Customer Assistance Program Adjust	\$	Act.	\$399,578	366,568	382,084						\$1,148,230				
SMIP/GARP Projects Awarded	#	\$									0.00					
											0.00					
	Water Supply Protection:										0.00					
Source Water	Early Warning Events Reports:															
Source Water			#	Act.	0	2	0	1				3.00				

CONSTRUCTION & SURVEY																
Function	Service Level Measures	Unit of Measure	Goal	PLANNING & ENGINEERING DIVISION								YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg	FY '14 Year End Actual	FY '13 Year End Actual
	<b>Completed Contracts</b>	Last 12 mo. ending	≤ 1.05	0.98	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.96
	Actual Contract \$/Bid Contract \$															
		Last 12 mo. ending	≤ 1.5	1.02	0.98	0.97	0.99	1.01	1	1.03	1.03	1.00	1.14	1.14	1.06	1.11
	Actual Duration/Spec. Duration															
	Calendar days to close-out *1	Last 12 mo. ending	≤ 260	488	444	424	424	445	440	416	360	440	479	458	495	437
	<b>Current Contracts</b>															
	Calendar days to process pmt.	Avg.	7.0	10.85	11.33	10.65	11.69	9.06	9.50	9.70	9.48	10.40	12.12	10.85	10.68	9.50
	Work completed	\$		\$5,558,389	\$12,384,129	\$5,390,579	\$15,068,729	\$10,880,911	\$9,194,651	\$10,865,648	\$5,815,378	\$69,343,036	\$3,291,030	\$61,460,686	\$81,525,009	\$111,931,706
	<b>Misc. Survey Drafting Projects</b>															
	New Assignments	#	N/A	6	6	3	11	5	7	3	4	41	6	33	57	58
	Completed Assignments	#	N/A	5	8	2	10	4	9	3	4	41	5	29	56	63
	Backlog	#	<5	2	0	1	2	3	1	1	1	1.4	4	1.9	1	
	<b>Return Plans</b> (water mains & sewers)															
	New Assignments (projects/ sheets)	##	N/A	4/92	1/17	1/6	6/126	2/12	4/74	3/34	1/2	39/287	0/0	32/200	40/292	12/131
	Completed Assignments (projects/ sheets)	##	N/A	4/25	5/12	4/51	4/13	8/31	6/27	2/16	3/17	28/219	15-Mar	20/147	31/242	9/67
	Backlog (projects/sheets)	##	60/225	73/673	69/678	66/633	68/746	62/727	60/774	61/791	59/777	75/624	73/590	76/605	73/606	
	Drafting Staff Level	#		7	7	7	7	7	7	7	7	7	6	6	7	6
	<b>Survey One Call</b>															
	Red Tickets Received	#	N/A	913	772	949	993	879	836	932	826	6,274	712	6264	9,963	9,873
	<b>Marking</b>															
	Red Tickets Marked	%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
<b>Erosion and Sedimentation</b>	Scheduled			29	32	28	25	18	16	20	24	168	16	156	277	330
	Complaints			1	0	0	0	0	0	1	3	2	0	0	2	0
	<b>Total</b>			30	32	28	28	18	16	21	27	173	16	152	275	330
	Citations			3	3	3	4	4	0	2	4	19	5	20	29	112
	Site visits			6	7	5	7	4	4	3	3	36	5	42	70	216

\*1 Close-out = Calendar days required, following substantial completion of work, to resolve outstanding administrative issues and disputes, and issue final payment.

DESIGN BRANCH																	
Function	Service Level Measure	Budget/ Goal	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	% of Goal YTD or Mo. Avg.	Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual	
Capital Budget Line Items*1	Reconstruction of Conveyance System	\$/yr. \$33,600,000	\$0	\$1,392,553	\$0	\$6,200	No Data To report	\$0		No Data To report	4.16% \$1,398,753	\$279,751	\$802,806	\$1,334,427	\$25,145,955	\$28,763,035	
	Reconstruction of Collector System	\$34,200,000	\$0	\$1,488,606	\$0	\$39,550	No Data To report	\$0		No Data To report	4.47% \$1,528,156	\$305,631	\$0	1.43% \$490,113	96.15% \$32,881,917	\$24,855,958	
	Storm Flood Relief	\$68,200,000	\$0	\$0	\$0		No Data To report	\$0		No Data To report	\$0	\$0	\$0	\$0	\$0	\$0	
	Improvements to Treatment Plants	\$60,000,000	\$0	\$0	\$11,246,000	\$79,778,525	No Data To report	\$76,621,000		No Data To report	\$167,645,525	\$33,529,105	\$0	\$21,422,878	\$23,886,468	\$53,357,331	
							No Data To report			No Data To report	279.41%		----	35.70%	39.81%	-----	
							No Data To report			No Data To report	87.03%		----	11.86%	41.79%	-----	
CAPITAL TOTALS		\$196,000,000	\$0	\$2,881,159	\$11,246,000	\$79,824,275	No Data To report	\$76,621,000		No Data To report	\$170,572,437	\$34,114,487	\$802,806	\$23,247,418	\$81,914,341	\$106,976,324	
Non-Capital Projects			\$0	\$19,840	\$246,816	\$8,396,573	No Data To report			No Data To report	\$8,802,629	\$2,165,807	\$0	\$1,085,089	\$2,613,639	\$842,546	
	Green Infrastructure Capital Contracts		\$0	\$0	\$0	\$0	No Data To report			No Data To report	\$0	\$0	\$0	\$0	\$0	\$5,768,386	
Support To Other Units/ Agencies (person -hours)	Water Operations	Hours/Year 3,000	454.0	405.5	82.0	192.0	No Data To report	143.5		No Data To report	42.57% 1,277.0	255.4	33.5	38.92% 1,167.5	76.30% 2,289.0	2,101.0	
	Sewer Operations	3,600	436.0	463.0	414.5	333.5	No Data To report	332.5		No Data To report	1,979.5	395.9	437.5	3,302.0	6,047.0	6,807.5	
							No Data To report			No Data To report	54.99%			91.72%	167.97%	-----	
	Outside Agencies	8,400	786.5	681.5	624.0	426.5	No Data To report	839.5		No Data To report	3,358.0	671.6	209.5	1,601.5	4,818.0	4,648.5	
															16.57%		

\*1 These monthly numbers represent the dollar value of completed contracts forwarded to Projects Control for advertisement.

\*2 "Limit" is the bid price plus an approximate 10% contingency for, e.g., change orders, determined by Projects Control.

\*3 Design contracts out a number of these jobs, and has accurate contractor cost data.

3/3/2015

For the month of February 2015

## Projects Control Capital Program Monthly Report

## (A) Projects in upcoming Lettings

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
64054	Exterior Siding Panels @ Torresdale Filter Water P.S.	0	0	5/12/2015	\$ 850,000.00	Dur 365, Not Encumbered Yet
40807	Water / Sewer in Angora / Cedarhurst / Carpenter	0.65	0.59	4/21/2015	\$ 2,998,879.16	Dur 450, Not Encumbered Yet
20400	Water / Green in Ontario, "A" - Glenwood / Glenwood	0.91	0	4/21/2015	\$ 1,726,898.41	Dur 350, Not Encumbered Yet
40782	Water / Sewer in 48th / 49th / 50th / Greenway	0.73	0.55	4/21/2015	\$ 2,011,082.25	Dur 335, Not Encumbered Yet
20465	Water Relay Ashdale/Robat/Rubicam/Wellens	0.84	0	4/21/2015	\$ 1,272,817.00	Not Encumbered Yet
20238	Water Relay State Rd Cottman to Rhawn	0.22	0	4/21/2015	\$ 248,315.00	Not Encumbered Yet
40762	Water / Sewer Relay Carlisle / Mole / Hicks	0.47	0.39	4/21/2015	\$ 2,178,691.00	Not Encumbered Yet
61106	New 10MG Concrete CWB Tanks at Baxter	0	0	4/23/2015	\$ 53,000,000.00	Not Encumbered Yet
64056	East Park Reservoir Project - GC	0	0	6/9/2015	\$ 64,600,000.00	Dur 1260, Not Encumbered Yet
64077	East Park Reservoir Project - Elec	0	0	6/9/2015	\$ 750,000.00	Dur 1260, Not Encumbered Yet
64078	East Park Reservoir Project - Plumb	0	0	6/9/2015	\$ 50,000.00	Dur 1260, Not Encumbered Yet
64079	East Park Reservoir Project - HVAC	0	0	6/9/2015	\$ 50,000.00	Dur 1260, Not Encumbered Yet

## Section A Total

3.81

1.52

\$ 129,736,682.82

## Total Encumbered Funded in FY2015

\$ -

## (B) Projects in Procurement Awaiting Bid Date

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
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## Section B Total

0.00

0.00

\$ -

## Total Funded in FY2015

\$ -

## (C) Projects to be bid w/ Bid Date

Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Comments
40683	Water / Sewer Relay Amber / Bellmore / Stella etal	0.7	0.59	3/10/2015	\$ 3,943,672.00	Dur 365
40725	Water / Sewer Relay Dauphin St., Sedgley - Ridge	0.05	0.67	3/10/2015	\$ 1,985,890.00	Dur 375
20374	Water Stenton@ Willow Grove, Wadsworth@ Stenton	1.47	0	3/10/2015	\$ 1,855,000.00	Dur 390
20372	Water 5th St @ Lehigh, Mascher @ Allegheny	1.27	0	3/10/2015	\$ 1,615,000.00	Dur 310
20263	Water 5th st @ Jefferson, Thompson @ 6th, Franklin @ Girard	0.50	0	3/10/2015	\$ 414,000.00	Dur 120
40779	Water Sewer Relay 21st / 23rd / Hemberger / Lippincott	0.42	0.32	3/10/2015	\$ 1,912,721.00	Dur 346
73069	Replace Freight Elevatorin PTB @ SWWPCP	0	0	3/17/2015	\$ 250,000.00	Dur 120
73070	Replacement of Influent Screw Pumps at SWWPCP	0	0	3/17/2015	\$ 2,806,525.00	Dur 420
64047	Roll up Door and HVAC @ QL Raw Water P.S.	0	0	3/17/2015	\$ 550,000.00	Dur 210
62103	Filter to Waste Automation @ Belmont GC	0	0	3/26/2015	\$ 1,100,000.00	Dur 365
62104	Filter to Waste Automation @ Belmont Elec	0	0	3/26/2015	\$ 525,000.00	Dur 365
64040	15 KV & 24KV Swtichgear and Gen Backup @East Oak Lane PS	0	0	3/26/2015	\$ 4,186,240.00	Dur 540

## Section C Total

4.41

1.58

\$ 21,144,048.00

## Total Funded in FY2015

\$ 21,144,048.00

(D) Projects Bid in Reporting Month									
Work No.	Description	Miles Water	Mile Sewer	February Bid Date	Eng. Est.	Low Bidder	Low Bid Amt.	% EE vs LB	Comments
	Section D Total	0.00	0.00		0.00		0.00	0.00	
	Total Funded in FY2015				\$ -		\$ -		
(E) Waiting for Notice to Proceed (not counting Bid in Previous Month)									
Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Contractor	L.O.C.	% EE vs L.O.C.	Comments
62116	Emergency Access to S. Filter BLDG Basement @ Belmont	0	0	1/20/2015	\$ 125,000.00	SMITH CONSTRUCTION	\$ 67,000.00	-46%	Dur 120
50021	Construct Green Infrastructure in JFK BLVD from 30th to Market	0	0.02	1/6/2015	\$ 975,000.00	?	?		\$929K in Green, OOW control, Drexel picking low bid.
40704	Bancroft/Hicks/Seltzer/Sydenham	0.41	0.82	1/13/2015	\$ 2,231,492.11	CARUSONE CONSTRUCTION, INC.	\$ 2,530,456.00	13%	Dur 295
40861	Castor/Derry/Walley/Waldemire/Napfle	0.17	0.01	1/13/2015	\$ 1,279,216.46	PETRONGOLO CONTRACTORS INC	\$ 1,420,000.00	11%	Dur 225
40584	Franklin / Hutchinson / Monmouth / Orleans	0.47	0.3	1/13/2015	\$ 1,195,113.06	NELLO CONSTRUCTION	\$ 1,483,539.00	24%	Dur 340
20449	Conrad / Vaux / Bowman / Tilden	0.79	0	1/13/2015	\$ 1,097,790.50	NELLO CONSTRUCTION	\$ 1,018,175.00	-7%	Dur 210
20329	DICKINSON/PIERCE/TASKER	0.78	0	1/13/2015	\$ 1,084,197.41	PETRONGOLO CONTRACTORS INC	\$ 1,349,170.00	24%	Dur 200
20368	Carlisle/Mole/Smedley/Sydenham	0.67	0	1/13/2015	\$ 838,142.00	SERAVALLI CONST CO INC	\$ 866,000.00	3%	Dur 430
40690	Water / Sewer Reconstruction Carlisle/Mole/Smedley/Sydenham	0.53	0.47	11/25/2014	\$ 2,492,869.42	PIO CONSTRUCTION CO	\$ 3,198,025.00	28%	Conformed 2/10/2015, Dur 430
40702	Water / Sewer Reconstruction Smedley / Sydenham / Pacific	0.4	0.36	11/25/2014	\$ 1,413,985.67	CARUSONE CONSTRUCTION, INC.	\$ 1,808,280.00	28%	Bid Awarded 12/29/2014, Dur 180
20430	Water relay Fuller/Rhawn/Stamwood/Tabor	0.63	0	11/25/2014	\$ 972,835.55	SERAVALLI CONST CO INC	\$ 1,017,500.00	5%	Bid Awarded 12/16/2014, Dur 220
20415	Water relay Lakeside / Cheltenham	0.56	0	11/25/2014	\$ 513,571.83	BRIGHTLINE CONSTRUCTION	\$ 541,640.00	5%	Bid Awarded 12/18/2014, Dur 150
40657	Water / Sewer Reconstruction Conestoga / Peach / Ranstead / Yewdall	3.67	3.67	10/30/2014	\$ 3,307,000.00	PETRONGOLO CONTRACTORS INC	\$ 3,964,480.00	20%	Conformed 1/8/2015, Dur 270
40660	Water / Sewer Reconstruction Berks / 24th	0.41	0.60	10/30/2014	\$ 2,746,000.00	PETRONGOLO CONTRACTORS INC	\$ 3,150,000.00	15%	Conformed 1/8/2015, Dur 270
40696	Water / Sewer Reconstruction 31st, Grays Ferry - Tasker	0.34	0.43	10/30/2014	\$ 1,513,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,938,170.00	28%	Conformed 1/20/2015, Dur 485
20356	Water relay Castor Ave., Cottman - Napfle	0.97	0.00	10/30/2014	\$ 1,064,000.00	SERAVALLI CONST CO INC	\$ 1,323,530.00	24%	Conformed 1/23/2015, Dur 360
20283	Water Relay Hagner / Mitchell / Hiola	0.62	0.00	10/30/2014	\$ 839,000.00	PIO CONSTRUCTION CO	\$ 744,710.00	-11%	Conformed 1/29/2015, Dur 155
20375	Water Conlyn/Ogontz/Olney	0.20	0	7/8/2014	\$ 334,790.00	CARUSONE CONSTRUCTION, INC.	\$ 304,355.00	-9%	Conformed 10/23/2014, Dur 120
	Section E Total	11.62	6.69		\$ 23,898,004.01		\$ 26,658,030.00	12%	
	Total Funded in FY2014				\$ -		\$ -		
	Total Funded in FY2015				\$ 23,898,004.01		\$ 26,658,030.00		
	Total Waiting Notice to Proceed (D)+(E)				\$ 23,898,004.01		\$ 26,658,030.00	12%	
(F) Projects Issued Notice to Proceed in Fiscal 2015									
Prior to 3/1/2015									
Work No.	Description	Miles Water	Mile Sewer	NTP Date	Eng. Est.	Contractor	L.O.C.	% EE vs L.O.C.	Comments
64067	Rehabilitation of the Retaining Wall at 29th Street Facility	0	0	11/18/2014	\$ 403,920.00	DONATO SPAVENTA	\$ 600,700.00	49%	Dur 180
61100	Rebuild/replace filter underdrains and filter media @ Baxter	0	0	11/18/2014	\$ 3,356,000.00	A.P. CONSTRUCTION	\$ 3,219,500.00	-4%	Dur 560
63066	Replacement of Incoming 15KV Switchgear @ Queen Lane WTP	0	0	11/18/2014	\$ 3,270,670.00	PHILIPS BROTHERS	\$ 1,900,500.00	-42%	Dur 545
71084	Replacement of 480V Outdoor Switchgear at Aeration Tanks (AT1) NEW	0	0	11/6/2014	\$ 1,120,000.00	PHILIPS BROTHERS	\$ 1,257,000.00	12%	Dur 360
20454	Water relay Avon/ Foster / Stevens et al	1.23	0	2/26/2015	\$ 1,470,078.13	PIO CONSTRUCTION CO	\$ 1,219,485.00	-17%	Dur 300
40741	Water / Sewer Reconstruction Benezet, Germantown - Wyndmoor	0.33	0.03	2/26/2015	\$ 1,288,936.21	MINISCALCO CONSTRUCTION	\$ 1,507,760.00	17%	Dur 300
40788	Water / Sewer Reconstruction Firth / Coral / Tucker	0.59	0.56	2/26/2015	\$ 2,755,000.00	NELLO CONSTRUCTION	\$ 3,163,625.00	15%	Dur 415
40623	Water / Sewer Reconstruction Beaumont @ 48th, Florence @ 48th, Pe	0.77	0.57	2/26/2015	\$ 2,541,000.00	NELLO CONSTRUCTION	\$ 3,224,620.00	27%	Dur 435
20424	Water Relay Prospect / Summit	0.59	0.00	2/5/2015	\$ 675,000.00	SERAVALLI CONST CO INC	\$ 579,300.00	-14%	Dur 160
40630	Water / Sewer Reconstruction Norris, Redner, Woodstock	0.54	0.41	1/6/2015	\$ 1,558,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,931,720.00	24%	Dur 400
40669	Water / Sewer Reconstruction Hope St. / 2nd St. / Hancock St.	0.39	0.33	1/6/2015	\$ 1,077,000.00	NELLO CONSTRUCTION	\$ 1,571,750.00	46%	Dur 300
40761	Water / Sewer Reconstruction Hermitage @ Silverwood, Smick @ Four	0.56	1.04	1/6/2015	\$ 3,748,000.00	PETRONGOLO CONTRACTORS INC	\$ 4,495,160.00	20%	Dur 480
71086	New Gravity Thickeners at NEWPCP - GC	0	0	1/30/2015	\$ 24,728,000.00	THOMAS P CARNEY INC	\$ 27,084,061.00	10%	Dur 1095
71087	New Gravity Thickeners at NEWPCP - Elec	0	0	1/30/2015	\$ 10,220,000.00	PALMAN ELECTRIC INC.	\$ 6,784,172.00	-34%	Dur 1095
71105	New Gravity Thickeners at NEWPCP - HVAC	0	0	1/30/2015	\$ 815,000.00	A T CHADWICK CO INC	\$ 279,440.00	-66%	Dur 1095
71106	New Gravity Thickeners at NEWPCP - Plumb	0	0	1/30/2015	\$ 738,000.00	SURETY MECHANICAL	\$ 591,000.00	-20%	Dur 1095
20382	Water Main Relay Ontario, Madison, Thompson, Tioga	1.76	0	12/17/2014	\$ 2,044,000.00	SERAVALLI CONST CO INC	\$ 2,162,000.00	6%	Dur 420
20401	Water Main Relay Robbins / Revere / Harbison	0.81	0	12/17/2014	\$ 980,000.00	SERAVALLI CONST CO INC	\$ 1,214,850.00	24%	Dur 160
20413	Penrose/Hartranft/Homestead/22nd/Moyamensing	0.97	0	12/17/2014	\$ 1,203,000.00	PETRONGOLO CONTRACTORS INC	\$ 1,197,020.00	0%	Dur 260
20418	Water Welsh Road/ Calvert St / Fairfield St.	0.61	0	12/17/2014	\$ 657,000.00	PETRONGOLO CONTRACTORS INC	\$ 826,570.00	26%	Dur 240
20453	Water Main Relay Seminole / St. Martins	0.87	0	12/17/2014	\$ 1,063,000.00	SERAVALLI CONST CO INC	\$ 1,084,600.00	2%	Dur 250
20364	Water Main Relay 63rd @ Woodbine, Woodbine @ 59th	1.14	0	11/24/2014	\$ 1,224,000.00	SERAVALLI CONST CO INC	\$ 1,535,100.00	25%	Dur 400
40603	Water / Sewer Reconstruction Van Pelt @ Cambria, Indiana @ Somers	0.62	0.56	11/20/2014	\$ 2,545,000.00	PIO CONSTRUCTION CO	\$ 2,487,270.00	-2%	Dur 418
63080	Repalcement of Influent Valves and Actuators at Queen Lane WTP	0	0	11/14/2014	\$ 1,546,750.00	FIVE STAR INC	\$ 2,113,000.00	37%	Dur 420
20369	Water Main Relay Boston @ Kensington, Hagert @ Jasper, Cumberland	0.70	0	11/12/2014	\$ 704,000.00	CARUSONE CONSTRUCTION, INC.	\$ 884,108.75	26%	Dur 175
40764	Fountain Street Steps Storm Sewer System and Site Repairs	0	0	11/10/2014	\$ 537,000.00	A P CONSTRUCTION INC	\$ 569,000.00	6%	Dur 200
20355	Water Main Relay Orthodox @ Oakland, Paul St @Womrath	1.01	0	10/21/2014	\$ 1,219,000.00	SERAVALLI CONST CO INC	\$ 1,481,550.00	22%	Dur 280
20410	Water Main Relay Brighton / Friendship / Pennway	0.66	0	10/20/2014	\$ 666,000.00	PIO CONSTRUCTION CO	\$ 729,390.00	10%	Dur 160
20387	Water Main Relay Moyamensing @ 9th, Ritner @ 7th	0.79	0	10/6/2014	\$ 944,000.00	SERAVALLI CONST CO INC	\$ 1,215,375.00	29%	Dur 250
20422	Water Main Relay / Green 56th - Greenway to Woodland, Woodland-6	1.76	0	9/17/2014	\$ 2,918,212.00	CARUSONE CONSTRUCTION, INC.	\$ 3,208,692.50	10%	Dur 365
20340	Water Main Relay Bleigh @ Oxford	0.70	0	9/15/2014	\$ 662,000.00	SERAVALLI CONST CO INC	\$ 676,000.00	2%	Dur 240
20404	Water Main Replay Red Lion @ Ferndale, Noertheast @ Bustleton	1.10	0	9/15/2014	\$ 1,362,000.00	PETRONGOLO CONTRACTORS INC	\$ 1,451,060.00	7%	Dur 275
40743	Penn / Lena / Clearview (water,sewer)	0.75	0.48	9/8/2014	\$ 2,286,000.00	J P C GROUP, INC	\$ 2,954,700.00	29%	Dur 370
61089	Relocate Ammonia Storage and Feed System at Baxter WTP	0	0	9/8/2014	\$ 1,900,000.00	Miniscalco Construction LLC	\$ 2,869,900.00	51%	Dur 420
40883	Water / Sewer Reconstruction Haverford-52nd to Paxton, Terrace-Sala	0.21	0.15	9/8/2014	\$ 1,021,586.11	PETRONGOLO CONTRACTORS INC	\$ 1,375,310.00	35%	Dur 150
20395	Water Main Relay 54th - Chester to Woodland, Greenway - 52nd	0.61	0.00	8/28/2014	\$ 752,445.00	PIO CONSTRUCTION CO	\$ 816,910.00	9%	Dur 220
60012	P.E.S. Renewal/Recoat Roofing System at Various Facilities	0	0	8/22/2014	\$ 900,000.00	West Roofing Systems, Inc	\$ 723,900.00	-20%	Dur 365
40668	Millick/Shields/Dickens/Theodore/Yocum (water,sewer)	0.63	0.38	8/21/2014	\$ 2,392,000.00	NELLO CONSTRUCTION CO INC	\$ 2,620,171.00	10%	Dur 400
62107	Repair to Filtered Water Storage basins at Belmont WTP	0	0	8/20/2014	\$ 2,793,000.00	J P C GROUP, INC	\$ 5,079,600.00	82%	Dur 730
71080	Rehabilitation of Plant Water System	0	0	8/12/2014	\$ 6,983,780.00	STONE HILL	\$ 6,024,500.00	-14%	Dur 540
20438	Water Main Relay Ridge - Hermit to Walnut, Magdalena, Wendover	1.49	0	8/4/2014	\$ 1,971,000.00	A P CONSTRUCTION INC	\$ 2,696,077.00	37%	Dur 350
40721	Water / Sewer reconstruction Warnock @Berks (Trenchless), 10th@Be	0.54	0.09	7/17/2014	\$ 1,043,000.00	PIO CONSTRUCTION CO	\$ 1,142,885.00	10%	Dur 210
40732	Water / sewerDarien / Percy / Airdire / Park / Victoria	0.45	0.38	7/8/2014	\$ 1,680,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,496,905.00	-11%	Dur 305
	Fiscal Year to Date (NTP issued)	23.17	4.98		\$ 103,762,377.45		\$ 110,046,237.25	6%	
	Total Miles using FY2015 Funds	43.01	14.77						
	NTP Project from FY2014				\$ 5,897,000.00		\$ 5,574,871.00		
	NTP Projects from FY2015				\$ 97,865,377.45		\$ 104,471,366.25		
	Capital Projects Encumbered in Fiscal Year 2015						\$ 152,273,444.25		

### COLLECTOR SYSTEMS

Unit	Service Level Measures	OPERATIONS DIV. - FIELD OPERATIONS								YTD or Mo. Avg.	% of Goal or Mon. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15						
Flow	% Main Pump Availability	98.2%	96.8%							97.50%	102.63%	No rept 95%	97.27% 95%	95.9%	99.5%
	Dry Weather Discharges /100 Inspections	0.30	0.00							0.15	----		0.07	0.05	0.26
	TV Inspections in Miles	3.39	3.06							6.45	3.97%		11.64	38.28	48.93
	Metering Chamber Meters Operational	89.0%	89.0%							89.00%			0.0%	88.4%	N/A
Control	CSO/Flow Meters Operational	86.8%	86.0%							86.40%			0.0%	88.35%	N/A
		90%	90%	90%	90%	90%	90%	90%	90%	90.00%		80%	80%		
Inlet	Ttl # Inlets Cleaned-Actual	8,943	9,474	8,994	9,719	7,908	8,701	7,147	6,888	60,886	54.63%	8,846	33,883	94,653	100,251
	Ttl. # Inlets Cleaned-Goal	9,880	9,649	9,608	10,201	8,909	9,628	7,926		111,444	8,698	10,201	111,444		
	% of Monthly SLG Cleaned	90.52%	98.19%	93.61%	95.27%	88.76%	90.37%	89.9%		54.63%	92.37%	86.72%	30.40%	84.93%	89.96%
	% of Total Inlets Cleaned	12.30%	13.04%	12.37%	13.37%	10.80%	11.97%			83.77%	11.97%	12.17%	46.62%	130.2%	134.7%
Cleaning	Tons of Debris Removed	987.8	903.6	1,034.1	1,085.6	690.9	822.0	696.1	568.3	6,220.1	888.6	841.0	3,177.5	9,747.0	11,676.5
	Lbs. Removed Per Inlet	22.3	213.8	231.1	224.6	175.7	190.0	196.1	169.2	1,253.6	179.1	195.8	767.5	2,482.9	2,851.4
	Cover Locks Installed	617	499	405	223					1,744	436	475	2,042	5,975	5,909
Main-tenance	Waterways Restoration - Tons of Debris Removed	59.00	48.40	58.00	80.00	52.50				297.9	49.65%	99.00	267.30	691.1	1,163.0
		50	50	50	50	50	50	50		600	60	50	600		
	Total Inlets Reset & Reconstructed	493	301	425	406					1,625	13.21%	519.00	1,711	5,993	10,974
		1,025	1,025	1,025	1,025	1,025	1,025	1,025		12,300	406	1,025.00	12,300		
	Inlets Won't Take Water Avg. # Days to Respond	20.72	20.37	6.00	7.00					13.52	135.23%	25.43	15.61	24.07	10.34
		<10	<10	<10	<10	<10	<10	<10		<10		<10	<10		
	Inlet Exams	531	324	453	420					1,728	12.52%	734.00	2,469	7,342	9,280
		1,150	1,150	1,150	1,150	1,150	1,150	1,150		13,800	432	1,150	13,800		
	Inlet & Pipe Excavations/Repairs	12	19	23	8					62	10.33%	13	78	187	369
		50	50	50	50	50	50	50		600	16	50	600		
	Sewers Examined, Sewer/Lateral Clean, etc.	459	302	334	261					1,356	7.06%	316	1,396	4,939	5,154
		1,600	1,600	1,600	1,600	1,600	1,600	1,600		19,200	339	1,700	20,400		

Goal data next to shaded areas. PWD pontoon skimmer boat collects add'l river debris each mo. This smaller volume debris is measured in Cu. Yd. & not included here

If cumulative output goal %'s are = each month, actual %'s should be: July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, .

flow  
Total inlets= 72,679



# CONVEYANCE

Unit	Service Level Measures	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Distribution	Breaks Repaired	Number of Repairs	ACTUAL	47	28	41	36	86	90	186	175	514	175	740	969	823
			ESTIMATE	55	45	35	45	60	150	175	120	1,000	120	905		
		Avg. Hrs. Actual	ACTUAL	8.0	6.0	6.0	6.0	6.0	7.0	6.0	6.0	6.4	8.0	6.5	6.2	5.8
			GOAL	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0				
	D-Orders	Number of Jobs Received	ACTUAL	33	22	21	26	33	18	30	48	183	13	197	289	-----
		Jobs Completed	ACTUAL	34	17	34	18	31	41	12	9	187	7	161	256	290
		Avg. Hrs Actual	ACTUAL	4.0	4.0	5.0	5.0	5.0	4.0	3.0	4.0	4.3	6.0	4.9	4.6	4.7
		End of Month Backlog	ACTUAL	118	130	131	132	126	106	117	160	860	126	0	122	
	Valves	# of jobs	ACTUAL	15	16	16	20	7	32	25	14	131	11	135	242	173
	Connections	# of jobs	ACTUAL	11	14	7	9	6	13	7	6	67	2	64	115	138
Load Control	Peak electric power demand	kilowatts	ACTUAL	9,919,340	9,395,762	N/A			N/A	N/A		19,315,102	15,516	113,483	168,574	146,245
			GOAL<	10,910,000	10,910,000	10,910,000	10,360,000	10,360,000	10,360,000	10,360,000	10,360,000	136,880,000	12,400	259,300	259,300	
	Distribution systems ops. coordinated	Number completed (expect 24)	ACTUAL	64	43	49	48	48	51	50	n/a	353	32	341	517	502
	Distribution system records revised	Number completed (expect 40)	ACTUAL	26	26	44	30	30	11	35	17	202	65	175	164	366
	VMIS records, operations recorded	Number completed (expect 1,200)	ACTUAL	1,125	952	927	768	768	1,162	1,165	794	6,867	652	7,372	11,746	12,830
	Field hydraulic investigations	Completed/Backlog (expect 5/2)	ACTUAL	10/2	10/6	11/2	11/3	11/3	10/0	4/6	7/8	-----	5/10	0.00	10/5	-----
	Fire flow tests	Days to completion	ACTUAL	8.8	12.4	13.7	11.6	9	7	7	12	9.9	23.3	13.4	15.0	14.2
	GOAL<			10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0				
	SCADA system corrective maint.	% of corrective work	ACTUAL	24%	26%	N/A	12%	12.0	9.0	15.0	11.0					
	GOAL<			10%	10%	10%	10%	10%	10%	10%	10%	10.0%	14%	15.3%	14.6%	24.6%
Pumping	Availability	Actual available pump hours/ Possible available pump hours	ACTUAL	96.45%	97.3%	94.0%	93.65%	94.5%	94.8%	94.7%		95.05%	90.4%	93.2%	94.0%	95.2%
	GOAL												92.0%	93.8%	94%	
	Productivity	Non-corrective maintenance hours / Total maintenance man-hours worked		91.52%	94.6%	95.0%	95.53%	93.6%	93.5%	93.5%		93.88%	99.4%	94.3%	94.8%	95.5%
	GOAL			94.0%												
E & SS	Fire hydrant availability	%	ACTUAL	99.71%	99.69%	99.65%	99.61%	99.56%	99.53%	99.52%	99.52%	96.60%	99.7%	99.7%	99.68%	99.68%
			GOAL	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.70%	99.7%	99.7%		
	Hydrant repairs (restored)	number	ACTUAL	271	214		379	336	525	403	232	2,128	143	2,906	5,626	5,626
			GOAL	500	500	500	450	400	350	350	350	5,600	350	5,250		
	CCL's installed	each	ACTUAL	29	18	16	11	11	1	4	3	90	26	163	656	656
			GOAL	40	40	40	40	15	15	10	15	365	15	350		
	Hydrant Paint Program	number	ACTUAL	89	148	321	238	161	249	178	95	1,384	50	1,656	4,227	4,227
			GOAL	275	275	200	230	230	100	100	100	2,710	100	2,610		

\*Difference between water delivery & customer billings. CCL goals reduced 11/13.

If cumulative output goal %'s are = each month, actual %'s should be: July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

CROSS CONNECTION IDENTIFICATION & REPAIR PROGRAM																
Service Level Measure	Unit	Regulatory or Internal Goals	COLLECTOR SUPPORT & PLUMBING REPAIR PROGRAM								YTD or Avg.	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15						
Blocks Screened	#	-----	51	27	37	1	15	25	25		181	150.83%	10	180	239	235
		20	20	20	20	20	20			120	26	20	240	240		
Blocks w/ dry weather flow	#	-----	35	19	27	1	10	15	15		122	135.56%	1	101	151	141
		15	15	15	15	15	15			90	17	15	2101	180		
Customer Notifications	#	-----	366	349	264	390	281	378	339		2,367	338	359	3,600	4,147	4,486
		300										300	1320	3,600		
Properties with dye tests completed	#	275	238	230	227	229	202	243	206		1,575	108.00%	221	1,099	2,626	2,906
		208.33	208.33	208.33	208.33	208.33	208.33	208.33		1,458	225	275	3300	3,300		
Cross Connections Identified	#	-----	5	4	5	1	5	3	6		29	30.21%	2	25	49	63
		Goal	8	8	8	8	8	8	8		96	4	8	96	96.00	
C. Conn. % of Dye Tests	#	-----	2.10%	1.74%	2.20%	0.44%					1.84%	-----	0.90%	1.89%	1.87%	2.17%
# Abated/ # Identified	%	----									75.86%	-----	200%	108%	110.2%	98.41%
Cross Connections Abated	#	-----	4	1	5	4	1	7			22		4	27	51	62
										0	4	9	108	108		
Average # of days to abate	Days		28.0	6.0	20.6	15.25	32.0	35.7			22.9		23.3	28.0	27.59	22.10
		<120	<120	<120	<120	<120	<120	<120		<120		70	70	70		
Repair	Total \$	-----	\$14,582	\$19,100	\$74,682	\$26,806	\$29,172	\$48,042			\$212,384		\$31,382	\$183,284	\$472,027	\$303,240
												\$35,397	\$69,000	\$828,000	\$828,000	
Costs	Avg \$/ repair	-----	\$3,646	\$19,100	\$14,936.44	\$6,702	\$3,404	\$4,771			\$9,654		\$7,846	\$6,788	\$7,627	\$4,891
												Act vs GI	\$7,667			

Goal data next to shaded areas. Cross connections abated may have been identified in the prior fiscal year or prior months. The EPA requires that all cross connections be abated within 120 days of discovery. Jan., Mar. & Apr. data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

CUSTOMER SERVICE UNIT															
										Year to	% of	FY '14	FY '14	FY '14	FY '13
		OPERATIONS								Date	Total	Current	Year	Year End	Year End
Function	Service Level Measure	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	or Average	or Avg.	Month	to Date	Actual	Actual
Within Customer Service	Charity Applications	1	14	1	0	1	0	0	0	17	0.14%	0	112	124	46
	Vacancy Applications	0	0	0	0	0	1	1	0	2	0.02%	0	0	0	0
	P - Repair permits	1	1	3	2	1	0	3	1	11	0.09%	0	8	15	31
	S - Ferrule Permits	327	276	268	309	305	407	240	255	2,132	17.46%	212	2,089	3,124	2,981
	Cancelled permits	80	38	33	34	50	62	46	61	343	2.81%	62	501	743	559
	Reinspections	146	501	191	244	352	259	229	263	1,922	15.74%	450	2,033	2,968	3,028
	SATISFIED COMPLAINTS	634	708	852	862	883	890	1,083	1,290	5,912	48.42%	800	6,345	9,332	9,471
	Non-Compliance	78	63	73	141	224	187	125	153	891	7.30%	94	747	1,476	1,213
	Hold (Delayed Action)	30	100	63	56	59	147	67	45	522	4.28%	84	761	1,025	879
	To Claims Adjuster	2	1	2	0	1	0	0	7	6	0.05%	1	13	17	32
	Special (Various)	45	43	56	83	66	73	85	81	451	3.69%	71	534	728	1,182
	TOTAL #	1,344	1,745	1,542	1,731	1,942	2,026	1,879	2,156	12,209	1,744	1,774	13,143	19,552	19,422
	Refer To Other PWD Unit	342	324	364	421	327	396	486	478	2,660	380	302	2,771	4,028	6,267
	Referred To Other Dept.	24	21	42	60	27	56	70	51	300	43	66	368	517	663
C.S. Notice of Defect	Customer Service NOD	102	85	95	135	118	2	243	316	780	111	160	1,106	1,612	1,905
	Private Water/Sew NOD	18	20	0	0	0	130	0	0	168	24	0	105	166	212
	CSS Subtotal	120	105	95	135	135	0	0	0	948	135	160	1,211	1,778	2,117
	Erroneous NOD	0	0	0	0	0	0	0	0	0	0	4	10	11	0
	Erroneous PW/Sew. NOD	0	0	0	0	0	0	0	0	0	0	0	0	0	4
	CSS Subtotal	0	0	0	0	0	0	0	0	0	-	4	10	11	4
Other PWD	ESS NOD	72	62	28	65	87	79	113	166	506	72	93	734	1,037	865
	Distribution NOD	22	29	35	23	40	50	86	46	285	41	36	422	528	496
	Leak Det. NOD	3	7	4	8	7	12	26	15	67	10	12	71	108	119
	Vacant B Pipe Crew NOD	4	12	8	16	14	24	72	82	150	21	74	262	335	284
	Subtotal Dist. NOD	101	110	75	112	148	165	297	309	1,008	144	215	1,489	2,008	1,764
NOD's Dist.	ESS Erroneous NOD	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Dist. Erroneous NOD	0	0	0	0	0	0	0	0	0	0	0	1	1	0
	Leak D. Erroneous NOD	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	VBPC Error. NOD	0	0	0	0	0	0	0	0	0	0	0	0	1	0
	Subtotal Dist. Err. NOD	0	0	0	0	0	0	0	0	0	-	0	1	2	0
NOD's Flow Control	Sewer Maint. NOD	111	103	68	96	69	67	86	37	600	86	54	558	982	958
	Camera Crew NOD	13	0	0	2	0	0			15	3	0	16	34	29
	Subttl. Flow Control NOD	124	103	68	98	69	67	86	37	615	88	54	574	1,016	987
	Sewer Maint. Err. NOD	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Camera Crew Err. NOD	0	0	0	0	0	0	0	0	0	0	0	2	2	0
	Subtl. Flow Cntrl Err NOD	0	0	0	0	0	0	0	0	0	-	0	2	2	0
Shut-Off	Shut-Off Crew NOD	105	669	197	0	0	0	0	0	971	139	0	30	39	33
Crew	Shut-Off Crew Err. NOD	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Subttl All Non-CS NOD's	330	882	340	210	217	232	383	346	2,594	371	269	2,093	3,063	2,784
	Sub All Non-CS Err NOD	0	0	0	0	0	0	0	0	0	-	0	13	15	0
	TOTAL ALL ACT. NOD's	450	987	435	345	335	362	626	662	3,542	506	429	3,304	4,841	4,901
	TOTAL ALL ERR. NOD's	0	0	0	0	0	0	0	0	0	-	4	13	15	4
	Reinspect. of all N.O.D.	146	501	191	244	352	0	0	0	1,434	287	450	2,033	2,968	3,028
	% Reinspected	32.44%	50.76%	43.91%	70.72%	105.07%	105.07%			40.49%		104.90%	61.53%	61.31%	61.78%

CUSTOMER SERVICE UNIT														
Function	Service Level Measure	OPERATIONS ADMINISTRATION							Year to Date or Average	% of Total or Avg.	FY '14 This Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
PWD Fund Work	# of Jobs Contracted	109	23	12	34	41	14	ata to Report	233	39	44	152	224	243
	# of Jobs Cancelled	0	0	0	0	0	0	ata to Report	0	0	0	0	0	10
	# of Jobs Completed	11	11	6	7	0	0	ata to Report	35	6	35	131	224	224
	% Finalized	10.09%	47.83%	50.00%	20.59%	0.00%	0.00%	ata to Report	15.02%	-----	79.55%	86.18%	100.00%	96.14%
	Total \$ Cost	\$27,154	\$25,807	\$21,690	\$19,986	\$0	\$0	ata to Report	\$94,637	\$15,773	\$90,523	\$426,410	\$734,772	\$603,961
	Avg Cost/Completed Job	\$2,469	\$2,346	\$3,615	\$2,855	N/A	N/A	ata to Report	\$2,704	Avg. Cost	\$2,586	\$3,255	\$3,280	\$2,696
Claims	All Claims Received	9	19	13	7	1		No Data to Report	49	10	9	99	177	152
	Claim Closed No \$ Pmt.	0	0	0	0	0		No Data to Report	0	0	0	148	149	33
	Ref. to Risk Mgt.-Action	0	0	0	0	0		No Data to Report	0	0	0	0	11	12
	Ref. to Risk Mgt.- Pmt.	2	1	3	5	0		No Data to Report	11	2	0	0	33	27
	Ttl. >\$2,000/Claim Cost	\$7,043	\$8,000	\$51,728	\$19,852			No Data to Report	\$86,623	\$21,656	\$4	\$20	\$322,613	\$167,951
Work	Avg. Cost/Settled Claim	\$3,522	\$8,000	\$17,243	\$3,970			No Data to Report	\$7,875	Avg Large	\$50,500	\$237,220	\$9,776	\$6,220
	Claims Settled <= \$2K	2	1	6	9	5		No Data to Report	23	5	5	11,861	44	41
	Total Direct PWD Cost	\$1,400	\$85	\$3,100	\$6,060	\$3,200		No Data to Report	\$13,845	\$2,769	\$3,275	\$25	\$32,553	\$43,127
	Avg. Cost/Settled Claim	\$700	\$85	\$517	\$606	\$640		No Data to Report	\$602	Avg Small	\$655	\$20,533	\$740	\$1,052
	Ttl. Claims Paid/Settled	4	2	9	14	5		No Data to Report	34	7	9	821	77	68
	Ttl. \$ Claims Pd./Settled	\$8,443	\$8,085	\$54,828	\$25,912			No Data to Report	\$100,468	\$24,317	\$53,775	\$257,753	\$355,166	\$211,078
	Avg \$ Claims Pd./Settled	\$2,111	\$4,043	\$6,092	\$1,851			No Data to Report	\$2,955	Avg. All	\$5,975	\$5,728	\$4,613	\$3,104
	Open Claims	97	114	118	118	111		No Data to Report	112	Avg. Open	64	64	101	126
	Emer.Clean/Restore \$	\$17,905	\$13,294	\$6,870	\$2,518	\$4,267		No Data to Report	\$44,854	\$8,971	\$127,057	\$206,104	\$266,892	\$500,913
	Properties Cln/Restored	8	5	3	1	2		No Data to Report	19	4	11	28	48	161
\$	Avg \$ Cost per Property	\$2,238	\$2,659	\$2,290	\$2,518	\$2,134		No Data to Report	\$2,361	Avg. CL/R	\$11,551	\$7,361	\$5,560	\$3,111
\$	Landscaping Costs							No Data to Report	\$0		\$0	\$0	\$0	\$10,592

Claims & violations can overlap fiscal years. "S" is new water ferrule installation. "P" is repair of water line. PWD Fund Work includes plumbing & heating repair &/or replacement. Resolved/completed inspections from violation notice outcomes include: problem corrected, repairs success- fully completed or customer shut off. Most claims stem from water &/or sewer breaks. C. S. handles claims = to or < than \$2,000. Claims over \$2,000 are referred to Risk Mgt. for payment. Emergency Cleanup & Restoration is done by approved contractors, prior to PWD Fund work. VBP Unit is Vacant Broken Pipe Unit. N.O.D. is a Notice Of Defect (plumbing code violation). All N.O.D.'s are reinspected, whether issued by C.S.S. or other units. Complaints resolved may originate in other units. Claims have a 2-year statute of limitations. All claims are paid from PWD funds.

DELINQUENCY & RESTORATION										
										FY '14
Service									YTD or	Year End
Level Measure	July'14	Aug'14	Sep-14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mo. Avg.	Actual
Total Accounts Received	10,232	9,765	10,915	8,902	7,093	1,974	1,983	2,318	50,864	81,504
Accounts Open	315	723	70	357	19	125	250	197	1,859	111
Accounts Completed ( Rows 8..17)	9,917	9,042	10,845	8,545	7074	1849	1733	2121	40,082	81,393
Accounts Cancelled	341	436	531	852	261	76	83	123	2,580	2,706
Accounts Shutoffs	3,522	3,071	3,719	2,762	2,244	304	313	360	15,935	25,802
Accounts Dug-Up / Shut Off	195	126	99	13	23	11	141	21	608	2,541
Accounts Found Off	532	445	487	400	0.0	134	124.0	130.0	1,988	4,239
Accounts Unable to Shut Off /Plumbing Violations (V1 to V8)	1,322	944	1,217	778	325	117	194	208	4,897	10,402
Can't Complete Accounts	547	452	525	560	764	174	67	353	2,325	3,106
Accounts Restored	2,212	2,359	2,765	2,047	1909	553	395	470	9,383	17,538
P1 (Full acct bal collected @ door)	264	209	235	289	220	98	116	105	1,431	3,130
P2 (Partial acct bal collected @ door)	847	851	926	724	579	192	243	244	4,362	6,489
P3( Customer showed payment receipt @ door)	135	149	341	120	56	37	45	51	883	5,440
Payments Collected @ Door										
P1	\$169,672.58	\$106,544.40	\$125,882.02	\$148,008.55	\$106,023.95	\$43,741.32	\$63,548.77	\$50,930.95	\$763,421.59	\$1,644,457.59
P2	\$330,665.03	\$325,804.19	\$338,865.09	\$241,428.64	\$243,506.18	\$69,523.06	\$98,224.06	\$74,785.57	\$1,648,016.25	\$2,737,330.24
R3 (Restore Pick-Up)	\$79,377.63	\$78,663.84	\$109,524.10	\$76,554.43	\$80,345.75	\$10,664.53	\$8,256.09	\$16,428.06	\$443,386.37	\$550,101.51
Total Payments Collected @ Door	\$579,715.24	\$511,012.43	\$574,271.21	\$465,991.62	\$ 429,875.88	\$123,928.91	\$170,028.92	\$142,144.58	\$2,854,824.21	\$4,931,889.34

INDUSTRIAL WASTE UNIT															
Function	Service Level Measures	Unit	WATER & WASTEWATER TREATMENT								Year To Date	FY '14 Same Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15					
Hazardous Mat'ls. Mgt.	Response to Incidents	# per Month	16	21	16	12	7	11	12	7	95	18	63	144	149
			16	16	16	16	16	16	16	16	16	15	180	180	
Defective Lateral Prog.	Samples From Storm Water Sys.	# per Qtr.			26						26		22	88	86
					35			35			140		80	80	
Hazardous Materials Management	Hazardous Wastes Removed	Lbs per Qtr.			0			300			300		252	612	1,100
					3,000			3,000		12,000	4,000			4000.00	
	PCB - PMP Inspections *	# Quart'ly			20			21		41	0		123		
					25			25		100	100				
Pretreat-ment	Industrial Inspections Conducted	# Quart'ly			30			46			76		32	140	113
					35			35		140	120		120		
	Pretreat. Samples Collected	# Quart'ly			106			46		152	95	267	618		
					175			175		700	700	700			
Program	Permits Issued	# Quart'ly			8			9		17	4	37	63		
					10			10		40	60	60			
	Users in Compliance	%semi annual			11%							85.00%	88.00%	76.00%	
					100%					100%		100.00%			
Surcharge Program	Surcharge Samples	# Quart'ly			221			174			395		211	815	866
					240					240	\$960				
	Surcharge Revenue **	\$ Quart'ly			\$1,246,819			\$1,436,703		\$2,683,522	1,441,480		\$5,394,328	\$6,028,200	
					\$1,250,000			\$1,250,000		\$5,000,000	\$5,000,000				
Fines	Assessed	\$			\$2,900					\$2,900		32,400	\$48,600	\$28,800	
		Estimate			\$5,000					\$10,000		\$30,000			

Goal/estimate data next to dark shaded areas. Most goals revised 11/13.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

\*\* Laundromat charges are not included in IWU totals, since they are directly surcharged by the WRB.

METER SHOP																	
Function	Service Level Measure	OPERATIONS ADMINISTRATION									Year to Date	Actual Sub-totals	% of Goal or Average	FY '14 This Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15								
Installations & Visits, Residential & Commercial	Mtr. & ERT Changes	1,024	1,006	1,288	1,323	1,121	980	711	618	7,453	----	1,065	1,213	9,878	16,218	12,145	
		1,325	1,325	1,325	1,325	1,325	1,325	1,325	1,325	17,225	% of Ttl.	24.89%	1,225	14,700			
	Meter Installs	361	342	264	296	262	289	293	275	2,107	----	301	252	2,246	3,728	3,899	
		325	325	325	325	325	325	325	325	4,225	% of Ttl.	7.04%	325	3,900			
	Found Complete	498	479	404	356	300	397	396	347	2,830	----	404	611	1,806	3,950	4,730	
		10	10	10	10	10	10	10	10	130	% of Ttl.	9.45%	200	2,400			
	Can't Complete	3,133	2,187	2,784	2,518	1,717	2,610	2,322	1,895	17,271	----	2,467	2,509	23,352	37,088	15,547	
		3,050	3,050	3,050	3,050	3,050	3,050	3,050	3,050	39,650	% of Ttl.	57.68%	3,000	36,000			
Work	Orders Complete	5,016	4,014	4,740	4,493	3,400	4,276	4,006	3,761	29,945	----	4,278	4,585	37,282	60,984	36,328	
		5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	65,000	----	46.07%	5,500	66,000			
Permits Received, Investigated & Completed	New, Adm. D. & D's.	242	225	248	205	175	144	168	234	1,407	----	201	110	1,089	1,859	1,927	
		150	150	150	150	150	150	150	150	1,950	----	72.15%	150	1,800			
	Meters Removed	11	5	2	9	8	4	21	23	60	----	9	4	37	70	90	
										0	% of Ttl.	1.85%	10	120			
	Inv. & Com.	198	172	139	159	155	196	249	215	1,268	----	181	116	1,152	1,793	1,732	
	% Invest.									#DIV/0!	----	86.43%	102%	102%	93%	86%	
	% Goal	100%	100%	100%	100%	100%	100%	100%	100%	100%	----		100%	100%			
Maintenance	Meter Maint.	21	12	22	14	13	14	27	7	123	----	3.78%	35	1,993	2,140	2,441	
		250	250	250	250	250	250	250	250	3,250	----	18	200	4,200			
Testing	Meters & ERTs.	1,126	1,142	1,383	1,302	1,261	987	1,132	1,838	8,333	----	42.73%	1,350	11,863	18,835	14,847	
		1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500	19,500	8,456	1,190	1,200	16,200			
Meters	Scrapped	105	143	101	44	115	68	132	751	708		101	243	243	1,227		
Shut-Offs, Billing & Meter Investigations	Shut Off (To D&R)	570	29	15	50	14	189	153	112	1,020	----	78.46%	199	2,375	4,796	2,370	
		100	100	100	100	100	100	100	100	1,300	----	146	600	7,200			
	Pending Dig-ups	10	3	8	3	1	2	3	2	30	----	9.23%	105	461	755	520	
		25	25	25	25	25	25	25	25	325	----	4	100	1,200			
	Reported Thefts **	490	412	341	340	254	279	344	696	2,460	----	39.84%	658	3,250	5,999	4,806	
		475	475	475	475	475	475	475	475	6,175	----	351	425	5,100			
	WRB + Cust. Req.	1,373	1,204	1,739	1,194	919	1,540	1,386	980	9,355	----	49.63%	1,377	11,583	17,815	2,469	
		1,450	1,450	1,450	1,450	1,450	1,450	1,450	1,450	18,850	----	1,336	1,000	12,000			
	ITRON ***	1,613	1,404	1,143	200	1,198	1,540	1,040	1,053	8,138	----	125.20%	1,239	4,840	9,438	75,646	
	500	500	500	500	500	500	500	500	6,500	17,493	1,163	100	1,200				

Goal data next to shaded areas. Pending dig-ups replaced refer to dig-up. This tracks properties visited by Metering & pending accounts that have to be reviewed, before forwarding as a dig-up. Itron also conducts ERT changes. Most FY '14 goals revised 10/13.

to carryovers &/or backlog.

May - 92%, June - 100%.

**PLUMBING REPAIR PROGRAMS**

Function	Service Level Meas.	Unit or Cost Goal	HELP LOANS & BASEMENT PROTECTION PROGRAM OPERATIONS ADMINISTRATION								Year To Date or Average	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15						
Help Loan Completed & Billed Repairs	Water Repairs	# of jobs	41	32	36	35	53	55	59		311	44	59 40	274 480	453	435
		\$ cost of jobs	\$172,715	\$99,303	\$127,467	\$119,770	\$188,982	\$180,373	\$211,117		\$1,099,727	\$157,104	\$175,109	\$843,507	\$1,612,375	\$1,125,563
		Avg. \$3,400									\$3,536	17.87%	\$2,968	\$3,078	\$3,267	\$2,588
		% of Ttl Jobs	41.40%	42.11%	37.89%	42.68%	52.00%	56.70%	54.68%		47.70%		61.46%	N/A	48.39%	51.06%
	Sewer Repairs	# of jobs	58	44	59	47	56	38	32		334	48	37 50	271 600	504	417
		\$ cost of jobs	\$345,278	\$233,917	\$284,554	\$234,519	\$234,282	\$264,427	\$174,941		\$1,771,917	\$253,131	\$104,290	\$1,005,705	\$2,253,745	\$1,177,706
		Avg. \$4,300									\$5,305	51.58%	\$2,819	\$3,711	\$4,189	\$2,824
		% of Ttl Jobs	58.60%	57.90%	62.11%	57.32%	48.00%	39.17%	45.31%		51.23%		38.54%	N/A	51.61%	48.94%
	Total Repairs	# of jobs	99	76	95	82	102	97	101		652	93	96 90	545 1080	957	852
		\$ cost of jobs	\$517,993	\$333,220	\$412,021	\$354,289	\$455,840	\$502,386	\$386,058		\$2,961,806	\$423,115	\$279,399	N/A	\$3,866,120	\$2,303,269
													\$351,000	\$4,212,000		
		Avg. \$3,900									\$4,543	38.75%	\$2,910	N/A	\$3,743	\$2,703
Help Loan Admin.	App. Process	# New Loans	119	118	101	133		93	91		655	116.96%	118 80	646 960	1,176	906
		Initiated	80	80	80	80	80	80	80		560					
		# New Loans Completed	99	76	95	82		97	106		555	93	96	304 0	652	Category
	Call Volume	Ttl. customer contacts	542	1,134	1,159	1,164		967	1,061		6,027	127.56%	1,073 675	6,410 8100	11,451	9,930
		App. % of Calls									10.87%		11.00%	10.08%	10.27%	9.12%
8" +	Sewer	Connect. Insp.	13	7	0	16		5	12		53	9	11	36	74	45
Bsmt. Prot. Prog.	# Repr.	Completed	4	4	4	2		2	3		19	3	2	43	52	6
		Estimate	12	12	12	3	12	12	12		75	25.33%	12	144		
	Costs	Encumbered	\$20,349	\$3,807	\$28,146	\$9,738		\$9,543	\$0		\$71,583	\$11,930	\$3,479	\$133,978	\$158,095	\$19,533
		Cost Est.	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000		\$252,000	28.41%	\$36,000	\$432,000		
	Avg.	\$ Cost	\$5,087	\$952	\$7,036	\$3,426		\$4,771	\$0		\$3,768	12.13%	\$3,479	\$3,116	\$3,040	\$3,256
		Cost Est.	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000		\$3,360		\$3,000	\$3,000		

Goal data next to shaded areas. Average costs can appear high, as payments were also made for prior fiscal year jobs. Jan. - April data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.



BAXTER WATER TREATMENT PLANT																	
Service	Level Measures	Unit		WATER TREATMENT								YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15						
Flow Data	Treated Water Delivered	MG/ Mo.	Act.	4,345	4,193	4,027	3,700	3,301	4,080	4,194	3,852	27,840	47.54%	4,025	34,464	51,474	50,929
			Gl.	4,619	4,619	4,470	4,619	4,470	4,619	4,619	4,172	58,557	3,977	3,972	57,494		
	TWD % of Ttl.	%	Act.	56.95%	57.04%	56.77%	52.74%	53.00%	56.30%	57.80%	55.64%	55.80%	-----	53.47%	0.00%	57.12%	56.82%
	Treatment Capacity Utilized	% of 320 MGD	Act.	45.58%	44.07%	43.75%	21.20%	22.70%	18.20%	20.20%	23.60%	30.82%	61.63%	46.73%	92.31%	45.89%	45.20%
Labor Costs	\$ / MG Avg.	\$	Act.	\$40.19	\$43.13	\$44.87	\$49.90	\$83.97	\$45.86	\$44.22	\$55.64	\$50.31	-11.54%	\$55.75	\$52.09	\$50.06	\$51.56
			Gl.	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87		\$47.39	\$47.39		
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A								N/A	N/A	45.7%	45.7%	41.1%	60.2%
			11	N/A	Data not Available at this time.							N/A	N/A	15.9%	15.9%	13.0%	5.6%
			17	N/A								N/A	N/A	22.6%	22.6%	19.1%	13.0%
Chemical Costs	\$ / MG Avg.	\$	Act.	\$261.32	\$232.99	\$211.50	\$157.32	\$184.03	\$154.37	\$149.64	\$137.81	\$193.02	107.88%	\$142.04	\$228.45	\$219.65	\$164.37
			Gl.	\$192.29	\$252.49	\$182.69	\$172.51	\$222.36	\$161.53	\$133.23	\$126.09	\$178.92		\$120.66	\$175.43		
Total Organic Carbon	Removal	Ratio	Act.	1.65	1.61	1.70	1.83	1.65	1.70	1.57	1.54	1.67	139.40%	1.36	1.53	1.56	1.34
	Regulatory	Goal	Gl.	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20		>1.20	\$1.20		
TTHM Level	Regulatory Gl.	<80 ppb	Act.	51.30	39.83		33.26	35.55	21.42	19.68		33.51	-58.12%	15.10	34.89	33.12	36.39
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	60.40	43.86		26.48	33.53	35.40	33.75		38.90	64.84%	22.98	43.68	45.98	58.00
Water Quality	Turbidity	NTU	<.10	0.05	0.06	0.05	0.049	0.05	0.04	0.05	0.05	0.05	-49.86%	0.06	0.05	0.05	0.06

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

QUEEN LANE WATER TREATMENT PLANT																	
Service	Level Measures	Unit		WATER TREATMENT								YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year To Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15						
Flow Data	Treated Water Delivered	MG/ Mo.	Act.	1,891	1,798	1,725	1,912	2,023	1,673	1,850	1,958	12,872	46.21%	2,216	15,115	22,471	22,684
			Gl.	2,170	2,245	2,054	2,160	2,054	2,284	2,201	1,988	27,855	1,839	1,738	21,155		
	TWD % of Ttl.	%	Act.	24.79%	24.46%	24.32%	27.25%	25.00%	23.08%	25.50%	25.60%	24.91%	----	29.44%	0.00%	24.85%	25.31%
	Treatment Capacity Utilized	% of 140 MGD	Act.	47.00%	44.75%	44.31%	48.50%	51.90%	41.50%	46.10%	53.90%	46.29%	90.36%	61.02%	48.41%	47.76%	47.94%
			Gl.	55%	52%	49%	50%	49%	53%	51%	51%	51.23%		52%	52%		
Labor Costs	\$ / MG Avg.	\$	Act.	\$99.21	\$106.95	\$104.87	\$101.93	\$150.11	\$118.99	\$105.92	\$112.33	\$112.57	8.45%	\$92.70	\$114.15	\$114.54	\$113.97
			Gl.	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80		\$103.80	\$103.80	\$103.80	\$103.80
Overtime (Cumulative FY to date)	Shift Workers	Goal -	40	N/A								N/A	N/A	32.9%	32.9%	32.8%	24.4%
	Non-Shift Work	% of	11	N/A	Data not Available at this time.							N/A	N/A	18.4%	18.4%	16.9%	11.9%
	Total Overtime	Base	17	N/A									N/A	N/A	21.8%	21.8%	20.3%
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$155.53	\$177.19	\$156.51	\$196.21	\$194.04	\$143.32	\$132.94	\$165.46	\$165.11	-15.27%	\$149.66	\$194.16	\$194.26	\$207.13
			Gl.	\$213.49	\$256.00	\$236.97	\$210.23	\$178.05	\$130.92	\$141.26	\$193.89	\$194.86		\$135.18	\$188.92		
Total Organic Carbon	Removal	Ratio	Act.	1.78	1.97	1.84	1.79	1.86	1.60	1.81	1.85	1.81	150.60%	1.81	1.65	1.65	1.69
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30			>1.30	\$1.30	
TTHM Level	Regulatory Gl.	<80 ppb	Act.	56.32	45.75		52.02	38.58	24.80	17.65		39.19	-51.02%	19.23	41.42	38.07	42.38
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.63	36.07		25.70	26.95	30.71	22.44		30.58	-49.03%	21.43	35.01	35.95	43.55
Water Quality	Turbidity	NTU	<.10	0.05	0.05	0.05	0.05	0.05	0.05	0.04	0.05	0.05	-51.43%	0.04	0.05	0.05	0.04

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

BELMONT WATER TREATMENT PLANT																	
Service	Level Measures	Unit		WATER TREATMENT								YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15						
Flow	Treated Water Delivered	MG/ Mo.	Act.	1,393	1,360	1,341	1,403	1,297	1,329	1,382	1,269	9,505	50.52%	1,448	9,668	16,268	16,003
			Gl.	1,643	1,612	1,500	1,395	1,350	1,403	1,488	1,344	18,813	1,358	1,449	15,451		
Data	TWD % of Ttl.	%	Act.	18.26%	18.50%	18.91%	20.00%	18.00%	18.34%	19.07%		18.72%	-----	17.61%		18.04%	17.87%
	Treatment Capacity Utilized	% of 86 MGD	Act.	54.28%	53.83%	54.84%	54.50%	54.20%	53.60%			54.21%	106.12%	54.84%	53.49%	53.07%	53.36%
Labor Costs	\$ / MG Avg.	\$	Act.	\$146.56	\$151.18	\$151.36	\$151.50	\$242.69	\$159.49	\$151.91		\$164.96	115.02%	\$151.13	\$159.20	\$162.90	\$158.45
			Gl.	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42		\$143.42		\$143.42		
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A								N/A	N/A	42.1%	42.1%	45.5%	26.9%
			11	N/A	Data not Available at this time.							N/A	N/A	13.0%	13.0%	12.4%	16.1%
			17	N/A								N/A	N/A	20.0%	20.0%	20.1%	17.9%
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$128.35	\$109.43	\$210.22	\$225.77	\$220.41	\$218.11	\$189.86	\$210.39	\$186.02	-21.63%	\$231.02	\$235.47	\$229.24	\$175.82
			Gl.	\$213.88	\$241.16	\$288.96	\$284.24	\$260.27	\$257.42	\$203.01	\$226.53	\$237.36		\$203.01	\$238.26		
Total Organic Carbon	Removal	Ratio	Act.	1.67	1.63	1.48	1.48	1.76	1.77	1.34	1.48	1.59	132.50%	1.55	1.66	1.62	1.54
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30		>1.30	\$1.30		
TTHM Level	Regulatory Gl.	<80 ppb	Act.	64.74	58.43		62.66	45.68	27.48	21.60		46.77	-41.54%	21.98	51.86	43.50	36.09
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.44	32.49		30.85	31.48	32.38	27.81		32.74	-45.43%	26.59	38.18	36.42	35.31
Water Quality	Turbidity	NTU	<.10	0.05	0.05	0.05	0.050	0.05	0.04	0.04	0.05	0.05	-52.57%	0.04	0.05	0.04	0.05

Goals are next to shaded areas. TOC goal is a running average over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

ALL WATER TREATMENT PLANTS																		
	Level Measures	Unit	WATER TREATMENT										YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15							
Phila. drinking water meets or exceeds all Fed. & State standards 100% of the time.		%	Act													100%	100%	
				100%	100%	100%	100%	100%	100%	100%	100%	100%						
				100%	100%	100%	100%	100%	100%	100%	100%	100%						
Flow	Treated Water Delivered	MG/ Mo.	Act	7,629	7,351	7,093	7,016	6,620	7,082	7,426	7,078	50,217	47.63%	7,017,527	60,533	90,213	89,881	
			GI	8,631	8,476	8,024	8,174	7,874	8,306	8,308	7,504	105,424	7,174					
Data	Treatment Capacity Utilized	% of 546	Act	47.32%	47.32%	47.32%	33.44%					47.71%	93.09%	51.49%	47.89%	47.50%	47.14%	
			MGD	53.00%	52.00%	51.00%	50.00%	50.00%	51.00%	57.00%		51.25%						
Labor Costs	\$ / MG Average	\$	Act	\$72.08	\$76.51	\$77.03	\$71.50	\$109.28	\$70.53	\$65.03	\$81.66	\$77.42	-23.62%	\$82.66	\$85.02	\$84.36	\$85.10	
			GI	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36						
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work. Total Overtime	Goal - % of Base	40	N/A								0.00%	-100.00%	41.79%	41.79%	39.66%	48.71%	
			11	N/A	Data not Available at this time.							0.00%	0.00%					
			17	N/A								0.00%	0.00%					
Chemical Costs	\$ / MG Avg. Treated	\$	Act	\$213.25	\$199.22	\$197.20	\$181.61	\$194.22	\$163.73	\$149.64	\$158.47	\$185.55	90.50%	\$150.68	\$219.76	\$214.65	\$185.55	
			GI	\$249.88	\$236.21	\$222.32	\$220.23	\$183.29	\$159.17	\$182.17	\$177.34	\$205.04						
TTHM Level	Regulatory GI.	<80 ppb	Act.	54.70	44.28	0.00	42.70					35.42	-55.72%	1.48	1.57	FY	15	
HAA5 Level	Regulatory GI.	<60 ppb	Act.	52.60	45.84							49.22	-82.04%	1.24	1.24			
Total Organic Carbon	Removal	Ratio	Act.	1.69	1.71	1.70	1.70					1.58	131.58%	1.48		1.59	1.47	
	Regulatory	Goal	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20							
Water Quality	Turbidity - NTU	<.10	Act	0.05	0.06	0.05	0.05	0.05	0.04	0.04	0.04	0.05	-49.27%	0.05	0.05	0.05	0.05	

The categories are capacity-weighted averages, except treated water delivered (totals). Goals are next to shaded areas. Est. 23 MG lost 12/23/13 due to main break.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

NORTHEAST WASTEWATER TREATMENT PLANT & BIOGAS COGENERATION FACILITY																		
Function	Service Level Measures	Unit of Measurement	Goal		WASTEWATER TREATMENT								YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual	
			Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15						
Flow	Avg. Monthly Flow	MGD		N/A	200*	166	154	147	138	147	158	168	172	153.95	225	164.38	175.83	155.25
	Avg. Mo. Flow/design Capacity	% of Design Capacity		N/A	95%*	79%	73%	70%	66%	70%	79%	84%	86%	74.43%	107%	79.38%	84.5%	74.7%
Regulatory Effluent Requirements	CBOD5	mg/l	≤	30/25	12	3	4	4	4	6	10	6	13	5	12	5	5.4	5.8
	Suspended Solids	mg/l	≤	30	15	3	5	4	3	6	12	6	18	6	21	6	7.5	6
	Fecal Coliform	#/100 ml	≤	200	150	25	16	11	10	11	10	18	84	14	12	23	27.5	36
	# NPDES Permit Violations	number		0	0	0	0	0	0	0	0	0	0	0	No Permit 0	Violations 0	in these 0	Periods. 0
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$374,621	\$396,020	\$387,765	\$413,353	\$396,379	\$3,114,191	\$420,267	\$380,920	101.07%	\$366,242	\$3,110,970	\$4,688,030	\$4,579,305
		\$			Goal	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$5,502,595					
Overtime* Fiscal Year to Date.	Shift Workers	% of base	N/A	N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	63.6%	63.6%	66.1%	45.3%
	Non-Shift Workers	% of base	N/A	N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	13.2%	13.2%	12.8%	15.0%
	Total Overtime	% of base	N/A	N/A	15%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	17.5%	17.5%	17.2%	17.7%
Chlorine Minimization Program		lb/MG		N/A		6.81	7.51	7.37	7.12	6.97	7.06	6.28	4.64	7.02	44,295	35,475	34,105	28,658
				7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	47,600	47,600			
	HYPO Dosage	lb/Mo.	N/A		34,994	35,800	32,533	30,389	30,701	34,493	32,763	22,392	33,096	7.04	7.30	6.61	6.08	
	Cost per MGD	Dollar / MG	N/A		\$4.89	\$5.39	\$5.29	\$5.12	\$5.01	\$4.42	\$4.51	\$3.34	\$4.95	\$5.06	\$5.25	\$4.92	\$4.37	
	TRC - Chlorine Residuals	mg/l	≤	0.50	0.30	0.22	0.19	0.22	0.25	0.29	0.24	0.23	0.44	0.23	0.44	0.25	0.23	
Sludge Feed to BRC	Dry Tons		N/A		2,464	2,893	2,231	2,036	2,036	2,136	2,136	2,015	15,932	2,026	17,242	26,479	24,672	
	MG		N/A		28.11	27.73	24.37	24.83	24.25	26.80	26.29	25.95	26.05	23.88	23.73	25.07	24.87	
	% Total Solids		N/A	≥2%	2.28	2.50	2.23	2.02	2.07	1.98	1.99	1.90	2.15	2.27	2.52	2.43	2.23	
*Estimate, not goal.																		
Biogas Cogeneration Facility	Net Electrical Power Generated		----		kWh	3,700,998	3,757,703	2,493,962	2,129,237	2,129,237			14,211,137	Facility not yet in operation.		22,206,967	N/A	
	Average Net Electrical Power Generated		----		kWh	-----	-----	-----	-----	-----	-----	2,842,227						
	Biogas Used		----		mmcf	30.55	33.05	34.04	35.19			132.83						
	Average Biogas Used		----		mmcf	-----	-----	-----	-----	-----	-----	33.21						
	Supplemental Natural Gas Purchased		----		mmcf	17.37	15.59	5.86	0.068			38.89						
Facility	Avg. Supple. Natural Gas Purchased		----		mmcf	-----	-----	-----	-----	-----	-----	-----	9.72			11	N/A	

WASTEWATER TREATMENT PLANTS - SOUTHEAST																		
Function	Service Level Measures	Unit of Measurement		Goal		WASTEWATER TREATMENT								YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15					
Flow	Avg. Monthly Flow	MGD		N/A	100*	78	73	68	71	75	82	83	82	75.62	100	79.63	80.83	77.67
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	89.3%*	69%	65%	61%	63%	67%	73%	74%	73%	67.37%	89%	71.00%	72%	70%
Regulatory Effluent Requirements	CBOD	mg/l	≤	30	9	6	6	7	6	7	7	8	7	7	7	7	6.75	7
	Suspended Solids	mg/l	≤	30	9	5	5	5	5	5	6	7	6	5	7	5	5.58	7
	Fecal Coliform # NPDES Permit Violations	#/100 ml	≤	200	100	13	14	12	9	8	4	11	8	10	7	21	17.92	21
		number		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Labor Costs	Class 100 Expenditures	\$			Actual	\$207,879	\$219,945	\$214,416	\$225,887	\$241,817	\$222,440	\$222,342	\$218,109	\$1,554,726	\$192,731	\$1,729,777	\$2,558,602	\$2,637,365
		\$			Goal	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249		\$3,098,988	\$292,242	\$3,506,904		
	Treatment Cost	dollar / MG				\$86	\$98	\$105	\$103	\$108	\$87	\$87	\$95	\$96				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	53.2%	53.2%	50.7%	44.4%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	16.5%	16.5%	14.8%	13.8%
	Total Overtime	% of base		N/A	17%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	21.8%	21.8%	20.0%	18.2%
Chlorine Minimization Program		lb/month			Actual	16,353	12,876	12,595	11,298	11,227	12,008	10,849	8,948	12,458	11,314	12,062	11,991	12,414
	HYPO - Dosage	lb/MG			5.50	6.78	5.72	6.17	5.16	5.01	4.72	4.22	3.92	5.40	4.06	5.03	4.92	5.38
	Cost per MGD TRC - Chlorine Residuals	Dollar / MG			Actual	\$4.87	\$4.11	\$4.43	\$3.71	\$3.60	\$3.39	\$3.04	\$2.81	\$3.88	\$2.92	\$3.70	\$3.55	\$3.86
		mg/l	≤	0.05	0.20	0.22	0.21	0.22	0.22	0.27	0.27	0.23	0.20	0.23	0.21	0.19	0.19	0.17

\*Estimate vs. goal.

\*1 Fiscal year to date.

WASTEWATER TREATMENT PLANTS - SOUTHWEST																		
Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT								YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15					
Flow	Avg. Monthly Flow	MGD		N/A	200*	163	152	143	144	154	162	178	171	156.66	220	169	176.17	161.50
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	100%*	81%	76%	72%	72%	77%	81%	89%	86%	78.23%	110%	84.38%	88.0%	80.7%
Regulatory Effluent Requirements	CBOD	mg/l	≤	25	9	3	2	3	3	3	6	4	5	3	6	4	4.3	4.5
	Suspended Solids	mg/l	≤	30	9	4	4	5	4	5	4	6	5	5	6	6	6.08	5
	Fecal Coliform	#/100 ml	≤	200	100	41	39	27	24	16	12	7	5	24	7	24	21.2	41
	# NPDES Permit Violations	number		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Labor Costs	Expenditures	\$		N/A		\$403,737	\$405,096	\$401,200	\$432,726	\$431,510	\$3,293,444			\$5,367,713	\$367,424	\$3,039,787	\$4,621,338	\$4,547,466
		\$		Goal	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$445,237		\$5,440,471					
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	34.8%	34.8%	33.8%	35.1%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	16.9%	16.9%	15.8%	16.3%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	19.3%	19.3%	18.2%	18.8%
Chlorine Minimization Program*2	HYPO - Dosage	lb/month		N/A		39,274	36,883	35,473	34,588	30,701	37,397	37,881	38,223	36,028	56,094	40,568	41,346	36,620
				Goal	6	6	6	6	6	6	6	6	6					
		lb/MG			6.00	7.80	7.83	8.26	7.73	6.97	7.43	6.88	7.97	7.56	9.12	7.85	7.69	7.47
	Cost per MGD TRC - Chlorine Residuals	Dollar / MG		N/A	\$8.00	\$10.74	\$10.78	\$11.37	\$10.64	\$9.60	\$4.68	\$4.43	\$10.98	\$8.89	\$12.56	\$10.32	\$10.42	\$10.30
Sludge Feed to BRC		mg/l	≤	1	<0.50	0.08	0.08	0.09	0.07	0.10	0.11	0.15	0.13	0.10	0.25	0.13	0.13	0.09
		Dry Tons		N/A		2,423	2,478	2,849	2,826	3,100	2,623	2,746	2,532	19,045	2,869	20,773	31,936	27,870
					Goal										2,900			
		MG		N/A	33.00	26.78	23.55	27.81	24.83	30.90	29.12	31.65	30.41	27.81	31.69	26.19	27.95	27.63
	% Total Solids		>	2%	2.40	2.63	2.52	2.02	2.47	2.36	2.17	2.10	2.37	2.45	2.65	2.53	2.25	

\*1 Fiscal year to date.

\*2 Chlorine usage has been phased out, replaced by Sodium HYPO

**SYNAGRO (BIOSOLIDS RECYCLING CENTER)**																
Measures		Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Percent Cake	Northeast	percent	Actual	27.2%	27.0%	27.3%	25.8%	25.8%	27.1%	27.1%	27.3%	26.76%	31.2%	29.55%	29.13%	27.81%
			25%	25%	25%	25%	25%	25%	25%	25%	25%	25.00%	30%	30%		
	Southwest	percent	Actual	28.0%	28.3%	28.6%	27.7%	28.2%	28.0%	30.7%	30.8%	28.50%	30.8%	30.4%	30.70%	28.72%
			25%	25%	25%	25%	25%	25%	25%	25%	25%	25.00%	30%	30%		
Percent Recovery	Northeast	percent	90%	92.1%	92.8%	89.0%	92.3%	92.8%	92.8%	91.4%	92.9%	91.89%	87.7%	86.7%	94.90%	91.01%
	Southwest	percent	90%	92.1%	92.8%	89.0%	92.3%	92.8%	92.8%	91.4%	92.9%	91.89%	87.7%	86.7%	94.90%	91.01%
Biosolids Processing	Dry Tons	dry tons	Actual	4,887	5,370	5,080	4,861	4,882	4,952	4,882	4,546	34,914	4,895	38,013	55,046	52,541
	Processed		5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	66,000	4,900			
Biosolids Utilization	Dry Tons Utilized	dry tons*3	Actual	4,902	5,030	4,563	4,563	4,681	4,572	4,882	4,546	33,193	4,908	37,155	51,716	52,790
			5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	66,000			

\*\* Biosolids Recycling Center is operated by Synagro, as of 10/11/2008.

\*1 Fiscal year to date.

\*2 Includes all operating costs and is calculated on a yearly basis.

\*3 Includes stockpiled material from previous FY.



ALL WASTEWATER TREATMENT PLANTS																		
Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT								YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15					
Flow	Avg. Monthly Flow	MGD		N/A	N/A	407.00	378.58	358.28	352.77	376.00	402.00	429.00	425.00	386.23	545.00	413.00	432.83	394.42
	Avg. Mo. Flow/design Capacity	% of Design Capacity		N/A	N/A	77.97%	72.53%	68.64%		67.60%		82.30%	81.00%	73.81%	104.41%	79.12%	82.92%	76%
Regulatory Effluent Requirements	CBOD*	mg/l	≤	25	10.5	3	3	3		16.0	21.0	18.0	15.0	10.7	9.0	4.4	4.8	5.2
	Suspended Solids	mg/l	≤	30	11.00	4	5	4		16.0	24.0	19.0	29.0	12.1	11.3	5.8	6.4	6.0
	Fecal Coliform	#/100 ml	≤	200	117	26	23	17		35.0	24.0	26.0	97.0	25.2	8.7	22.5	22.2	32.7
	# NPDES Permit Violations	number		0	0	0	0	0		0	0	0	0	0	0	0	0	0.0
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$986,237	\$1,021,060	\$1,003,381		\$895,491				28.12%	\$926,397	\$7,880,534	\$11,867,970	\$11,764,136
		\$		N/A	Goal	\$1,157,583	\$1,157,584	\$1,157,585	\$1,157,583	\$1,157,583	\$1,157,583	\$1,157,583		\$3,906,169				
														\$13,890,999				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A		N/A	N/A	N/A	N/A	N/A	49.71%	49.71%	49.8%	41.6%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A		N/A	N/A	N/A	N/A	N/A	15.38%	15.38%	14.4%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A		N/A	N/A	N/A	N/A	N/A	19.10%	19.10%	18.2%	18.2%
Chlorine Minimization Program		lb/month		N/A		55,634	49,767	48,076		72,629	84,380	81,493	69,563	65,330	111,703	88,105	87,441	41,072
	HYPO Dosage	lb/MG		N/A	7.5	7.13	7.02	7.26			18.82	17.38	16.53	11.52	6.74	6.73	6.41	NA
	Cost per MGD	Dollar / MG		N/A	\$6.41	\$6.83	\$6.76	\$7.03		\$18.21	\$11.82	\$18.53	\$17.13	\$11.53	\$6.85	\$6.42	\$6.30	\$6.18
	TRC - Chlorine Residuals	mg/l	≤	1.00	0.23	0.17	0.16	0.18		0.66		0.59	0.77	0.35	0.30	0.19	0.19	0.16
Sludge Feed to BRC		Dry Tons		N/A	N/A	4,887	5,370	5,080		4,548		22	4,547	19,907	4,895	38,015	58,415	52,542
		MG		N/A	60.30	54.89	51.28	0.00		0.00		57.97	56.36	32.83	55.57	49.92	53.01	52.50
		% Total Solids		N/A	2.20	2.34	2.56	0.00		0.00		4.16	4.00	1.81	2.36	2.58	2.48	2.24

\*NE and SW only - SE measures BOD.

\*1 Fiscal year to date.

WATER REVENUE BUREAU PERFORMANCE SUMMARY															
			FISCAL YEAR 2015									FY '14	FY '14	FY '14	FY '13
Performance Measure	Unit of Measurement	Projected	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15		YTD or Mo. Avg.	Current Month	YTD or Mo. Avg.	Year End Actual	Year End Actual
CUSTOMER METER READING															
Attempted AMR readings (Itron)	number of meters	484,050	486,112	486,283	486,440	486,608	486,802	487,007			486,542	484,741	480,958	484,650	481,315
Actual AMR readings (Itron)	number of meteres		447,147	474,962	475,020	474,988	475,141	475,044							
Adjusted AMR Read Success Rate	% of meters read	96.8%	92.0%	97.7%	97.7%	97.6%	97.6%	97.5%			96.68%	97.9%	97.68%	97.97%	97.82%
Itron is penalized if the adjusted AMR meter read success rate is below 99.0%															
Actual Reads															
Reads-all categories	# of meters		447,433	475,250	475,314	475,261	475,438	475,349			2,824,045			8,469	18,215
Number of billed accounts	# of meters		550,374	554,992	547,318	550,000	474,800	608,158			550,671			4.83%	9.51%
Of Bills based on actual reads	% of mtrs read		81.3%	85.6%	86.8%	86.4%	100.1%	78.2%			85%			\$76,068	\$353,086
BILLED WATER CONSUMPTION															
Average Daily Billed Water Consumption*1												MGD	MGD	MGD	MGD
Small Meters (5/8", 3/4")	CCF		2,868,496	2,919,225	2,858,762	2,780,462	2,655,798.0	3,012,570.0	2,667,439.0	2,631,684.0	22,394,436.0	70.1	74.3	70.0	72.4
Large Meters (1-inch & larger)	CCF		2,747,652	2,459,579	2,961,867	2,859,319	2,536,968.0	2,480,606.0	2,433,515.0	2,235,995.0	20,715,501.0	57.9	63.2	60.9	61.6
Wholesale Export Sales Volume	CCF		188,068	206	156	86,085.0	85,800.0	67,845.0	64,133.0	64,365.0	556,658.0	11.0	10.5	11.0	10.8
Total Water Consumption	CCF		5,804,216	5,379,010	5,820,785	727,710.0	420,037.0	355,130.0	476,018.0	363,055.0	4,158,481.0	139.1	86.4	141.9	144.8
City Government	CCF		561,117	545,841	709,573						605,510.3	9.0	9.6	10.4	8.9
PAYMENT PATTERNS*2															
30 Day Pattern	% of accounts... paid by due date	68.28%	69.12%	68.88%	68.49%	70.27%	66.82%	67.58%	65.66%	65.71%	68.12%	66.65%	68.65%	67.77%	68.44%
60 Day Pattern	paid 60 days from bill	17.80%	15.93%	14.03%	14.33%	14.86%	13.48%	13.85%	14.09%	15.26%	14.37%	N/A	17.23%	15.24%	16.95%
90 Day Pattern	paid 90 days from bill	4.86%	4.22%	4.26%	4.30%	4.06%	3.74%	3.01%	3.77%		3.91%	N/A	3.77%	3.80%	4.10%
Total	paid within 90 days	90.94%	87.26%	87.84%	87.72%					86.14%	86.39%	N/A	86.97%	86.81%	89.49%
CUSTOMER SERVICE															
Inbound Telephone Calls											30,311				
Calls Offered*3	no. of calls	23,824	35,281	29,617	37,014	28,846	35,715	28,194	17,513	30,781	212,180	19,522	158,480	310,976	265,421
Response Rate	percent answered	87%	99%	99%	99%	100.23%	100%	99%	100%	100%	99.47%	98.0%	86.1%	98.15%	90.75%
Average Waiting Time	minutes:seconds	05:37	12:51	17:23	18:20	19:15	14:88	3:60	8:00	10:34			1:52		05:21
Walk-In Customer Service															
Walk-in Customers	# of customers served	8,340	8,237	7,389	8,174	8,076	5,629	6,516	5,129	5,148	49,150	5,520	59,620	96,146	99,689
Average Waiting Time	minutes:seconds	06:34	14:50	13:49	13:01	12:45	01:58	02:38	01:38	2:23	07:59	03:19	11:53	15:49	13:23
Correspondence															
Letter Received	# of letters received	561	774	685	1,054	721	643	1,055	863	1,287	5,795	753	6245	9,824	11,203
Low Income Assistance Program															
Total Applications Received	# of applications	2,557	2,940	2,581	3,046	3,463	3,173	3,680	3,309	2,967	22,192	2777	2695	32,894	32,209
Payment Agreements	% of total applications	21.0%	22.04%	22.32%	16.71%	19.46%	15.04%	14.50%	16.71%		17.46%	17.90%	18.08%	20.55%	19.51%

\*1 Includes effects of consumption adjustments made to various accounts for billing purposes, and consumption registered at non-billed accounts, fire service accounts, and sewer only accounts

\*2 Refers to bills issued in that month(30 days = percent of customers who paid one month after bill was issued, 60 days = percent of customers who paid two months after bill was issued, etc.)

\*3 Calls Received was renamed to Calls Offered to more accurately reflect that this measure tracks total calls into the telephone system.

# MONTHLY MANAGERS' REPORT



AND



For the period ending  
31-Mar-15

**This report is preliminary, subject to revision & not an official statement of the City of Philadelphia Water Department or Water Revenue Bureau. Published March 31st, 2015.**

## PWD Vision

To be America's model 21<sup>st</sup> Century urban water utility – one that fully meets the complex responsibilities and opportunities of our time and our environment.

## Mission

Provide the Greater Philadelphia region with integrated water, wastewater, and stormwater services.

Protect public health by always delivering PWD's customers the highest quality of drinking water at a competitive and affordable cost.

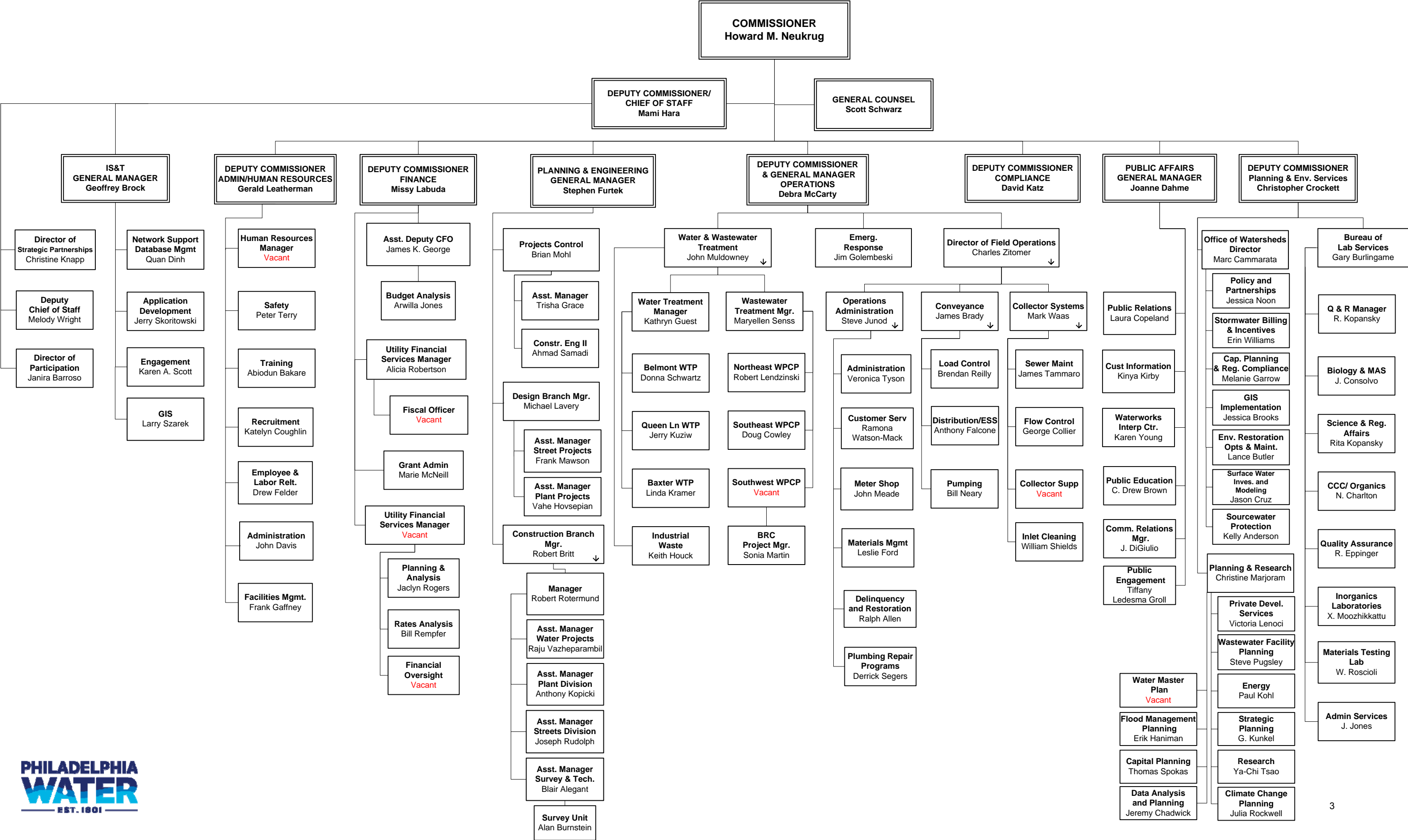
Protect the environment by managing and treating the region's wastewater and stormwater, protecting and advocating for rivers and streams and their watersheds, and protecting sources of drinking water.

Support the sustainable growth of Philadelphia and its residents, communities, businesses, and industry as well as the financial well-being of the utility.

Continue to be America's most innovative utility with a constant focus on quality, efficiency, customer service, and affordability.

# Philadelphia Water Department

4/24/2015



## **Fiscal Year End 2014 Fact Sheet**

Total # of PWD FT employees – 1,967.

Total active water & wastewater accounts – 473,800.

Total average active residential (non-apartment) accounts – 398,000.

Total wholesale water (2) & wastewater (10) contracts – 12.

Phila. water service area – 134.1 sq. mi. (2013 census) Wholesale water service area – 101.35+ sq. mi. Bucks Co. (& Co. customers) – 92.6 sq. mi. Aqua Pa. - Mont. Co. - Cheltenham Township. - 8.75 sq. mi., (+ portion of Delaware Co.). Ttl. pop. – 1,765,165. Phila. - 1,553,165 (2013 census est.), Bucks Co. (est.) -155,000. Mont. Co. - Cheltenham Township - 36,793. Delaware Co. (portion) 20,207 (est.). Raw water (surface) sources – Delaware Riv. – 58%, Schuylkill Riv. – 42%. (33 River miles & 354 stream miles.)

### **Water Treatment, Storage & Transmission**

Design rated cap. of all 3 water tmt. plants – 546 MGD. DRBC river withdrawal limit - 648 MGD. Max. cap. of all 3 water tmt. plants – 680 MGD. 1801- Water service began (Centre Sq. & Schuylkill pumps). 1815 – Fairmount Waterworks opens, Jonval turbines start 1872 & facility deactivated – 1911. 1903 – Slow sand filtered water tmt. began. 1914- Chlorinated water service started. 1959 – Rapid sand filtration tmt. began.

Total raw & treated water storage design capacity – 1,065.4 MG.

Total in-plant raw water storage design capacity – 460.5 MG.

Subtotal – Treated in-plant & basin/tank design capacity – 604.9 MG.

Total in-plant treated water storage design capacity – 333.9 MG.

Total other basin/tank treated water retention design capacity – 271 MG.

Total raw water pumping capacity - 3 stations – 850 MGD. 6 primary pumping stations – 594 MGD.

Total treated water pumping capacity – 822.8 MGD. 6 booster pumping stations – 228.8 MGD.

### **Water Infrastructure**

Total water system piping miles - 3,176. Total # of valves – 91,957. Main mileage replaced – 23

Total # of hydrants – 25,364. Total # of hydrants with center compression locks – 16,112

1801- Wood pipe/iron connectors. 1819 - Cast iron pipe. Today – Cast, ductile iron, steel, concrete pipes.

### **Wastewater Treatment & Infrastructure**

Total wastewater service area – Phila. – 134.1 sq. mi., Suburban area – 230 sq. mi.

Total pop. – 2,303,165. Phila. 1,553,165 (2013 census est.) & Suburban counties, 750,000. (Census + est.)

By 1899, approx. 800 miles of sanitary & storm sewers were in service. 1912 – Limited scale primary wastewater treatment began (Pennypack). 1923 – Large scale (NE) primary ww. treatment started. 1970's-80's – All plants upgraded to secondary treatment. Design rated capacity of all 3 wastewater treatment plants – 522 MGD. Maximum capacity of all 3 wastewater treatment plants – 1,044 MGD

Total collector system piping miles – 3,716.

Sanitary sewer miles – 762.

Stormwater conduit (sewer) miles – 737.

# of wastewater pumping stations – 16

# of manholes – 94,116. # of stormwater inlets – 72,679. # of intercepting chambers – 199.

# CSO chambers – 174.

Sewers reconstructed & lined – 6.6 miles.

Force mains, inlet & vent pipe miles -- 362.

Combined sewer miles – 1,855.

# of stormwater pumping stations - 3.

# of intercepting chambers – 199.

# CSO Flood relief chambers – 25.

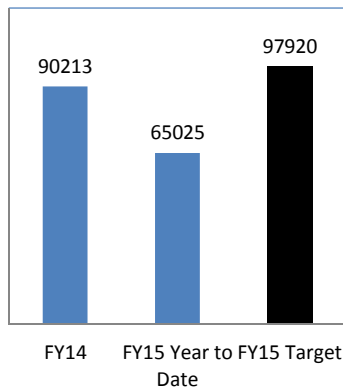
### **PBS/Synagro – (Former Biosolids Recycling Center)**

Ocean biosolids disposal ended - 1980. Centralized PWD dewatering facility completed - 1989.

Dewatering design rated capacity – 185 dry tons/day. Synagro contract operation of dewatering facility - 2008. Synagro construction of new drying & pelletizing operation completed - Jan. 2012. Pelletization facility design rated capacity – 220 dry tons/day. Drying facility operational - Feb. 2012, producing Class A pellets. Class B biosolids production ended Feb. 2012 (including multi-state strip mine reclamation, landfill/agriculture application programs). 58,044 dry tons utilized in FY 2013.

### Water Department Quarterly Managers Report Metrics

**Millions of Gallons of Treated Water**



Performance Measure	FY14 Q2	FY15 Q2	Change	FY14	FY15 Year to Date	FY15 Target	On Track to Meet Target	Comments / Explanation
Millions of Gallons of Treated Water	21,745	20,718	-4.7%	90,213	42,790	97,920	no	Output meets customer demand & maintains appropriate system-wide water pressure.
Percent of Time Philadelphia's Drinking Water Met or Surpassed State & Federal Standards	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	yes	
Miles of Pipeline Surveyed for Leakage	189	176	-6.9%	775	397	1,130	no	Leak Detection Unit is short one daytime crew & the referral workload due to water main breaks is higher than usual.
Water Main Breaks Repaired	236	213	-9.7%	969	333	905	yes	
Average Time to Repair a Water Main Break upon Crew Arrival at Site (Hours)	7	6.3	-10.0%	6.175	6.5	< 8.0	yes	
Percent of Hydrants Available	99.7%	99.6%	-0.1%	99.7%	99.6%	99.7%	yes	
Number of Storm Drains Cleaned	24,709	26,328	6.6%	94,653	53,739	111,444	yes	
Acres of Watershed Plans Approved	40	35	-12.5%	385	263	240	yes	
Resultant Watershed Stormwater Flow Reduction (Million Gallons)	39	33	-15.4%	367	250	228	yes	

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Personnel Monthly Update	pg 21
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Service Level Goals for July 2014	pg 32



## **Budget Update**

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Contract and Amendment Conformance Status Report	Pg 14

**Div 2806 Human Resources and Administration**  
as of March 31st, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	47,000.00	29,938.81	0.00	29,938.81	17,061.19
	0101	PERM FULL TIME-CIVILIAN 0101	1,547,791.00	1,077,595.16	0.00	1,077,595.16	470,195.84
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	42,945.94	0.00	42,945.94	(42,945.94)
	0121	TEMPORARY/SEASONAL 0121	3,000.00	0.00	0.00	0.00	3,000.00
	0161	OVERTIME-CIVILIAN 0161	42,000.00	31,528.49	0.00	31,528.49	10,471.51
		<b>01 PERSONAL SERVICES</b>	<b>1,639,791.00</b>	<b>1,182,008.40</b>	<b>0.00</b>	<b>1,182,008.40</b>	<b>457,782.60</b>
02	0201	CLEANING AND LAUNDERING 0201	0.00	498.90	0.00	498.90	(498.90)
	0202	JANITORIAL SERVICES 0202	0.00	269.01	648.00	917.01	(917.01)
	0210	POSTAGE 0210	120,000.00	20,012.07	0.00	20,012.07	99,987.93
	0211	TRANSPORTATION 0211	35,100.00	499.39	0.00	499.39	34,600.61
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	10,500.00	0.00	0.00	0.00	10,500.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	2,000.00	1,425.00	0.00	1,425.00	575.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	2,147,000.00	368,962.02	1,009,007.98	1,377,970.00	769,030.00
	0255	DUES 0255	6,100.00	6,363.00	0.00	6,363.00	(263.00)
	0256	SEMINAR AND TRAINING SESSIONS 0256	53,200.00	5,932.00	0.00	5,932.00	47,268.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	528,000.00	152,263.00	104,754.00	257,017.00	270,983.00
	0285	RENTS 0285	110,000.00	34,508.42	96,678.68	131,187.10	(21,187.10)
	0295	PURCHASE SERVICES-IMPREST ADVANCES 0295	0.00	41.19	8,958.81	9,000.00	(9,000.00)
		<b>02 PURCHASE OF SERVICES</b>	<b>3,011,900.00</b>	<b>590,774.00</b>	<b>1,220,047.47</b>	<b>1,810,821.47</b>	<b>1,201,078.53</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,800.00	2,039.25	0.00	2,039.25	7,760.75
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	35,700.00	15,484.66	16,779.56	32,264.22	3,435.78
	0310	ELECTRICAL AND COMMUNICATION 0310	2,500.00	800.46	149.54	950.00	1,550.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	1,215.00	285.00	1,500.00	(1,500.00)
	0312	FIRE FIGHTING AND SAFETY 0312	500.00	1,668.71	0.00	1,668.71	(1,168.71)
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	0.00	309.90	0.00	309.90	(309.90)
	0317	HOSPITAL AND LABORATORY 0317	35,700.00	1,973.06	9,691.00	11,664.06	24,035.94
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	100.00	2,126.37	0.00	2,126.37	(2,026.37)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	82,500.00	11,061.84	6,816.52	17,878.36	64,621.64
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	200,000.00	4,337.63	15,662.37	20,000.00	180,000.00
	0325	PRINTING 0325	40,000.00	744.00	0.00	744.00	39,256.00
	0326	RECREATIONAL AND EDUCATIONAL 0326	0.00	462.00	0.00	462.00	(462.00)
		<b>03 MATERIALS AND SUPPLIES</b>	<b>406,800.00</b>	<b>42,222.88</b>	<b>49,383.99</b>	<b>91,606.87</b>	<b>315,193.13</b>
04	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	0.00	349.95	0.00	349.95	(349.95)
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	2,600.00	0.00	0.00	0.00	2,600.00
	0417	HOSPITAL AND LABORATORY 0417	1,500.00	46,046.36	0.00	46,046.36	(44,546.36)
	0420	OFFICE EQUIPMENT 0420	50,000.00	2,067.67	28,544.00	30,611.67	19,388.33
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	15,000.00	0.00	0.00	0.00	15,000.00
	0430	FURNITURE AND FURNISHINGS 0430	353,000.00	12,326.00	247,430.52	259,756.52	93,243.48
		<b>04 EQUIPMENT</b>	<b>422,100.00</b>	<b>60,789.98</b>	<b>275,974.52</b>	<b>336,764.50</b>	<b>85,335.50</b>
05	0504	MERITORIOUS AWARDS 0504	100,000.00	0.00	0.00	0.00	100,000.00
		<b>05 CONTRIBUTIONS, INDEMNITIES, REFDS, TAXES</b>	<b>100,000.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>100,000.00</b>
<b>Div 2806 HUMAN RESOURCES</b>			<b>5,580,591.00</b>	<b>1,875,795.26</b>	<b>1,545,405.98</b>	<b>3,421,201.24</b>	<b>2,159,389.76</b>

**Div 2807 Finance**  
as of March 31st, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	243,000.00	230,764.07	0.00	230,764.07	12,235.93
	0101	PERM FULL TIME-CIVILIAN 0101	8,407,673.00	5,451,186.63	0.00	5,451,186.63	2,956,486.37
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	357,497.31	0.00	357,497.31	(357,497.31)
	0121	TEMPORARY/SEASONAL 0121	80,000.00	62,174.25	0.00	62,174.25	17,825.75
	0161	OVERTIME-CIVILIAN 0161	719,500.00	516,440.47	0.00	516,440.47	203,059.53
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	5,000.00	0.00	0.00	0.00	5,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	33,000.00	22,209.22	0.00	22,209.22	10,790.78
	0181	SHIFT 0181	18,000.00	10,642.57	0.00	10,642.57	7,357.43
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	2,984.99	0.00	2,984.99	(2,984.99)
		<b>01 PERSONAL SERVICES</b>	<b>9,506,173.00</b>	<b>6,653,899.51</b>	<b>0.00</b>	<b>6,653,899.51</b>	<b>2,852,273.49</b>
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	1,723.90	1,400.00	3,123.90	(123.90)
	0202	JANITORIAL SERVICES 0202	1,500.00	0.00	0.00	0.00	1,500.00
	0209	TELEPHONE 0209	0.00	26.10	0.00	26.10	(26.10)
	0211	TRANSPORTATION 0211	31,000.00	20,768.77	0.00	20,768.77	10,231.23
	0213	EMPLOYEE RELOCATION EXPENSES 0213	0.00	7,200.00	0.00	7,200.00	(7,200.00)
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	5,000.00	980.57	0.00	980.57	4,019.43
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	0.00	242.00	0.00	242.00	(242.00)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,500.00	0.00	0.00	0.00	1,500.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	16,585,000.00	10,220,479.78	5,447,593.14	15,668,072.92	916,927.08
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	0.00	0.00	206,000.00	206,000.00	(206,000.00)
	0252	ACCOUNTING AND AUDITING SERVICES 0252	0.00	6,517.44	0.00	6,517.44	(6,517.44)
	0253	LEGAL SERVICES 0253	480,000.00	0.00	280,000.00	280,000.00	200,000.00
	0255	DUES 0255	111,000.00	106,579.54	0.00	106,579.54	4,420.46
	0256	SEMINAR AND TRAINING SESSIONS 0256	110,000.00	44,515.92	0.00	44,515.92	65,484.08
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	400,000.00	179,527.04	59,814.96	239,342.00	160,658.00
	0258	COURT REPORTERS 0258	60,000.00	0.00	0.00	0.00	60,000.00
	0259	ARBITRATION FEES 0259	500,000.00	221,825.60	0.00	221,825.60	278,174.40
	0260	REPAIR AND MAINTENANCE CHARGES 0260	2,583,600.00	1,689,692.21	550,895.30	2,240,587.51	343,012.49
	0264	ABATEMENT OF OTHER NUISANCES 0264	0.00	54,171.19	27,828.81	82,000.00	(82,000.00)
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	103.40	0.00	103.40	(103.40)
	0280	INSURANCE AND OFFICIAL BONDS 0280	30,000.00	104,185.68	0.00	104,185.68	(74,185.68)
	0285	RENTS 0285	5,000.00	13,262.77	13,489.04	26,751.81	(21,751.81)
	0295	PURCHASE SERVICES-IMPREST ADVANCES 0295	0.00	2,638.73	5,348.63	7,987.36	(7,987.36)
		<b>02 PURCHASE OF SERVICES</b>	<b>20,906,600.00</b>	<b>12,674,440.64</b>	<b>6,592,369.88</b>	<b>19,266,810.52</b>	<b>1,639,789.48</b>
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	3,270.34	0.00	3,270.34	(3,270.34)
	0301	AGRICULTURAL AND BOTANICAL 0301	1,000.00	0.00	0.00	0.00	1,000.00
	0304	BOOKS AND OTHER PUBLICATIONS 0304	7,200.00	7,688.36	176.92	7,865.28	(665.28)
	0305	BUILDING AND CONSTRUCTION 0305	403,500.00	95,856.83	95,992.35	191,849.18	211,650.82
	0307	CHEMICALS AND GASES 0307	5,000.00	2,040.00	441.00	2,481.00	2,519.00
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	21,500.00	12,756.35	4,044.40	16,800.75	4,699.25
	0310	ELECTRICAL AND COMMUNICATION 0310	78,800.00	100,776.37	29,847.60	130,623.97	(51,823.97)
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	27,500.00	8,193.87	1,352.61	9,546.48	17,953.52
	0312	FIRE FIGHTING AND SAFETY 0312	8,000.00	4,916.00	2,505.02	7,421.02	578.98
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	996.39	3,403.61	4,400.00	5,600.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	62,000.00	7,597.92	8,947.93	16,545.85	45,454.15
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	10,000.00	1,245.67	1,825.47	3,071.14	6,928.86
	0320	OFFICE MATERIALS AND SUPPLIES 0320	57,400.00	32,814.86	18,002.14	50,817.00	6,583.00
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	25,000.00	5,913.29	9,774.79	15,688.08	9,311.92
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	100,750.00	19,378.63	54,830.30	74,208.93	26,541.07
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	67,000.00	10,765.56	1,234.44	12,000.00	55,000.00
	0325	PRINTING 0325	310,300.00	920.00	0.00	920.00	309,380.00
		<b>03 MATERIALS AND SUPPLIES</b>	<b>1,194,950.00</b>	<b>315,130.44</b>	<b>232,378.58</b>	<b>547,509.02</b>	<b>647,440.98</b>
04	0411	GENERAL EQUIPMENT AND MACHINERY 0411	8,000.00	1,855.57	1,761.41	3,616.98	4,383.02
	0418	JANITORIAL AND LAUNDRY 0418	5,000.00	0.00	0.00	0.00	5,000.00
	0420	OFFICE EQUIPMENT 0420	9,500.00	5,651.50	0.00	5,651.50	3,848.50
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	33,000.00	8,430.40	22,214.60	30,645.00	2,355.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	300.00	0.00	0.00	0.00	300.00
	0430	FURNITURE AND FURNISHINGS 0430	3,000.00	5,080.00	0.00	5,080.00	(2,080.00)
		<b>04 EQUIPMENT</b>	<b>58,800.00</b>	<b>21,017.47</b>	<b>23,976.01</b>	<b>44,993.48</b>	<b>13,806.52</b>
08	0801	PAYMENTS TO GENERAL FUND 0801	14,000,000.00	0.00	0.00	0.00	14,000,000.00
	0804	PAYMENTS TO CAPITAL PROJECTS FUND 0804	20,697,000.00	0.00	0.00	0.00	20,697,000.00
	0811	PAYMENTS TO WATER RESIDUAL FUND 0811	28,363,000.00	0.00	0.00	0.00	28,363,000.00
	0813	PAYMENTS TO WATER RATE STAB 0813	3,905,000.00	0.00	0.00	0.00	3,905,000.00
		<b>08 PAYMENTS TO OTHER FUNDS</b>	<b>66,965,000.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>66,965,000.00</b>
		<b>Div 2807 FINANCE</b>	<b>98,631,523.00</b>	<b>19,664,488.06</b>	<b>6,848,724.47</b>	<b>26,513,212.53</b>	<b>72,118,310.47</b>

**Div 2808 Engineering**  
as of March 31st, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	35,000.00	0.00	61.84	34,938.16
	0101	PERM FULL TIME-CIVILIAN 0101	1,058,738.00	0.00	716,351.39	342,386.61
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	0.00	36,056.89	(36,056.89)
	0121	TEMPORARY/SEASONAL 0121	125,000.00	0.00	55,017.31	69,982.69
	0161	OVERTIME-CIVILIAN 0161	13,000.00	0.00	3,123.44	9,876.56
	0181	SHIFT 0181	0.00	0.00	15.20	(15.20)
<b>01 PERSONAL SERVICES</b>			<b>1,231,738.00</b>	<b>0.00</b>	<b>810,626.07</b>	<b>421,111.93</b>
02	0201	CLEANING AND LAUNDERING 0201	1,400.00	210.00	420.00	980.00
	0210	POSTAGE 0210	0.00	0.00	65.07	(65.07)
	0211	TRANSPORTATION 0211	18,500.00	0.00	18,917.31	(417.31)
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	74,500.00	0.00	33,441.11	41,058.89
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	300,000.00	0.00	132,011.28	167,988.72
	0255	DUES 0255	5,000.00	0.00	6,127.00	(1,127.00)
	0256	SEMINAR AND TRAINING SESSIONS 0256	21,000.00	0.00	6,870.00	14,130.00
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	50,000.00	0.00	0.00	50,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	22,500.00	4,567.87	15,480.70	7,019.30
<b>02 PURCHASE OF SERVICES</b>			<b>492,900.00</b>	<b>4,777.87</b>	<b>213,332.47</b>	<b>279,567.53</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	13,000.00	0.00	2,865.45	10,134.55
	0305	BUILDING AND CONSTRUCTION 0305	500.00	0.00	1,751.53	(1,251.53)
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	0.00	0.00	459.18	(459.18)
	0310	ELECTRICAL AND COMMUNICATION 0310	500.00	550.00	550.00	(50.00)
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	0.00	672.00	(672.00)
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	500.00	0.00	447.88	52.12
	0317	HOSPITAL AND LABORATORY 0317	0.00	123.96	123.96	(123.96)
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	0.00	252.00	533.75	(533.75)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	21,000.00	5,288.82	9,929.25	11,070.75
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	500.00	0.00	0.00	500.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	44,000.00	0.00	1,198.40	42,801.60
	0325	PRINTING 0325	118,000.00	32,884.74	80,811.53	37,188.47
<b>03 MATERIALS AND SUPPLIES</b>			<b>198,000.00</b>	<b>39,099.52</b>	<b>99,342.93</b>	<b>98,657.07</b>
04	0420	OFFICE EQUIPMENT 0420	0.00	0.00	10,908.76	(10,908.76)
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	34,000.00	0.00	3,704.97	30,295.03
	0430	FURNITURE AND FURNISHINGS 0430	25,000.00	0.00	0.00	25,000.00
<b>04 EQUIPMENT</b>			<b>59,000.00</b>	<b>0.00</b>	<b>14,613.73</b>	<b>44,386.27</b>
<b>Div 2808 PLANNING &amp; ENGINEERING</b>			<b>1,981,638.00</b>	<b>43,877.39</b>	<b>1,137,915.20</b>	<b>843,722.80</b>

**Div 2809 Operations**  
as of March 31st, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	731,500.00	397,327.59	0.00	397,327.59	334,172.41
	0101	PERM FULL TIME-CIVILIAN 0101	57,825,693.00	38,733,260.78	0.00	38,733,260.78	19,092,432.22
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	442,813.08	0.00	442,813.08	(442,813.08)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	3,513,216.85	0.00	3,513,216.85	(3,513,216.85)
	0111	PERM PART TIME 0111	0.00	1,954.80	0.00	1,954.80	(1,954.80)
	0121	TEMPORARY/SEASONAL 0121	377,000.00	215,638.78	0.00	215,638.78	161,361.22
	0141	SCHOOL CROSSING GUARDS 0141	0.00	(300.00)	0.00	(300.00)	300.00
	0151	REG 32-RATE 1 0151	0.00	401.62	0.00	401.62	(401.62)
	0161	OVERTIME-CIVILIAN 0161	11,719,600.00	9,304,015.57	0.00	9,304,015.57	2,415,584.43
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	17,800.00	17,815.72	0.00	17,815.72	(15.72)
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	456,100.00	286,379.83	0.00	286,379.83	169,720.17
	0181	SHIFT 0181	229,500.00	153,862.35	0.00	153,862.35	75,637.65
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	131,151.44	0.00	131,151.44	(131,151.44)
		<b>01 PERSONAL SERVICES</b>	<b>71,357,193.00</b>	<b>53,197,538.41</b>	<b>0.00</b>	<b>53,197,538.41</b>	<b>18,159,654.59</b>
02	0200	PURCHASE OF SERVICES CONTROL 0200	0.00	495.00	0.00	495.00	(495.00)
	0201	CLEANING AND LAUNDERING 0201	54,500.00	26,425.00	9,902.00	36,327.00	18,173.00
	0202	JANITORIAL SERVICES 0202	29,900.00	10,030.00	0.00	10,030.00	19,870.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	3,274,900.00	1,540,313.71	1,355,401.27	2,895,714.98	379,185.02
	0210	POSTAGE 0210	1,000.00	201.85	0.00	201.85	798.15
	0211	TRANSPORTATION 0211	25,300.00	16,772.76	0.00	16,772.76	8,527.24
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	68,000.00	17,385.00	0.00	17,385.00	50,615.00
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	250,000.00	35,000.00	24,000.00	59,000.00	191,000.00
	0220	ELECTRIC CURRENT-STRUCTURES/STREETS 0220	25,214,000.00	13,060,114.48	7,354,453.42	20,414,567.90	4,799,432.10
	0221	GAS SERVICES 0221	6,689,000.00	2,253,079.09	637,908.91	2,890,988.00	3,798,012.00
	0223	STREET LIGHTING 0223	0.00	2,341.52	0.00	2,341.52	(2,341.52)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,000.00	68.26	0.00	68.26	931.74
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	3,632,100.00	1,833,438.46	1,235,662.67	3,069,101.13	562,998.87
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	200,000.00	0.00	0.00	0.00	200,000.00
	0255	DUES 0255	62,300.00	4,326.75	0.00	4,326.75	57,973.25
	0256	SEMINAR AND TRAINING SESSIONS 0256	165,000.00	40,734.26	0.00	40,734.26	124,265.74
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	870,400.00	267,817.86	156,639.14	424,457.00	445,943.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	7,491,500.00	1,347,260.87	2,329,071.64	3,676,332.51	3,815,167.49
	0261	REPAVING REPAIRING & RESURF STREETS 0261	2,413,000.00	608,518.31	280,922.61	889,440.92	1,523,559.08
	0264	ABATEMENT OF OTHER NUISANCES 0264	8,655,000.00	3,125,155.52	4,356,220.48	7,481,376.00	1,173,624.00
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	120,900.00	36,193.32	185,477.78	221,671.10	(100,771.10)
	0281	LEASE PAYMENTS-PHILA MUNICIPAL AUTH 0281	28,557,000.00	18,185,103.44	10,109,334.46	28,294,437.90	262,562.10
	0282	RENT/LEASE-PURCHASE COMPUTER EQUIP 0282	0.00	346.68	0.00	346.68	(346.68)
	0285	RENTS 0285	820,300.00	365,311.71	181,983.32	547,295.03	273,004.97
		<b>02 PURCHASE OF SERVICES</b>	<b>88,595,100.00</b>	<b>42,776,433.85</b>	<b>28,216,977.70</b>	<b>70,993,411.55</b>	<b>17,601,688.45</b>
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	524.78	0.00	524.78	(524.78)
	0301	AGRICULTURAL AND BOTANICAL 0301	28,700.00	964.00	140.86	1,104.86	27,595.14
	0304	BOOKS AND OTHER PUBLICATIONS 0304	20,100.00	500.00	730.76	1,230.76	18,869.24
	0305	BUILDING AND CONSTRUCTION 0305	2,171,000.00	702,782.59	643,653.62	1,346,436.21	824,563.79
	0307	CHEMICALS AND GASES 0307	23,668,950.00	13,393,868.01	8,677,341.92	22,071,209.93	1,597,740.07
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	317,500.00	245,847.37	157,014.68	402,862.05	(85,362.05)
	0309	CORDAGE AND FIBERS 0309	5,000.00	1,372.80	0.00	1,372.80	3,627.20
	0310	ELECTRICAL AND COMMUNICATION 0310	1,741,500.00	445,285.74	817,546.61	1,262,832.35	478,667.65
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	4,144,100.00	1,392,485.36	1,547,086.64	2,939,572.00	1,204,528.00
	0312	FIRE FIGHTING AND SAFETY 0312	1,650,700.00	1,394,572.98	143,546.62	1,538,119.60	112,580.40
	0314	FUEL -- HEATING AND LIGHTING 0314	242,500.00	77,226.42	65,333.58	142,560.00	99,940.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	493,000.00	134,499.68	96,922.94	231,422.62	261,577.38
	0317	HOSPITAL AND LABORATORY 0317	25,500.00	7,886.33	7,850.89	15,737.22	9,762.78
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	248,200.00	142,081.65	64,341.15	206,422.80	41,777.20
	0319	NAUTICAL AND AERONAUTICAL 0319	1,000.00	214.20	0.00	214.20	785.80
	0320	OFFICE MATERIALS AND SUPPLIES 0320	155,900.00	36,350.00	40,940.82	77,290.82	78,609.18
	0321	PARKING METER AND WATER METER 0321	327,000.00	88,278.00	261,722.00	350,000.00	(23,000.00)
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	419,900.00	138,203.53	109,073.56	247,277.09	172,622.91
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	3,508,500.00	1,613,927.97	936,680.62	2,550,608.59	957,891.41
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,350,000.00	404,289.46	426,512.02	830,801.48	519,198.52
	0325	PRINTING 0325	60,900.00	16,987.45	1,907.50	18,894.95	42,005.05
	0326	RECREATIONAL AND EDUCATIONAL 0326	500.00	0.00	0.00	0.00	500.00
	0328	MOTOR VEHICLE PARTS AND ACCESSORIES 0328	77,400.00	4,763.86	15,227.58	19,991.44	57,408.56
	0329	TOBACCO PRODUCTS, SMOKING ACCESS 0329	0.00	458.78	0.00	458.78	(458.78)
	0335	LUBRICANTS 0335	90,800.00	18,298.60	23,801.32	42,099.92	48,700.08
	0340	#2 DIESEL FUEL 0340	369,000.00	0.00	0.00	0.00	369,000.00
	0342	LIQUID PROPANE GAS (LPG) 0342	56,700.00	6,664.85	23,885.03	30,549.88	26,150.12
	0345	GASOLINE 0345	350,000.00	0.00	0.00	0.00	350,000.00
		<b>03 MATERIALS AND SUPPLIES</b>	<b>41,524,350.00</b>	<b>20,268,334.41</b>	<b>14,061,260.72</b>	<b>34,329,595.13</b>	<b>7,194,754.87</b>
04	0401	AGRICULTURAL AND BOTANICAL 0401	9,000.00	4,380.90	507.00	4,887.90	4,112.10
	0402	ANIMALS/LIVESTOCK/BIRDS/MARINE LIFE 0402	0.00	189.99	0.00	189.99	(189.99)
	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	8,000.00	0.00	0.00	0.00	8,000.00
	0405	CONSTRUCTION, DREDGING, CONVEYING 0405	6,100.00	31,280.00	0.00	31,280.00	(25,180.00)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	245,500.00	74,911.93	42,929.27	117,841.20	127,658.80
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	646,300.00	258,004.95	106,912.67	364,917.62	281,382.38
	0412	FIRE FIGHTING AND EMERGENCY 0412	39,600.00	15,270.34	4,086.10	19,356.44	20,243.56
	0417	HOSPITAL AND LABORATORY 0417	15,000.00	0.00	0.00	0.00	15,000.00
	0418	JANITORIAL AND LAUNDRY 0418	11,000.00	14,580.92	807.04	15,387.96	(4,387.96)
	0420	OFFICE EQUIPMENT 0420	6,500.00	0.00	0.00	0.00	6,500.00
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	260,300.00	5,017.14	8,496.14	13,513.28	246,786.72
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	135,600.00	37,616.00	48,153.00	85,769.00	49,831.00
	0427	COMPUTER EQUIPMENT & PERIPHERALS 0427	0.00	543.97	0.00	543.97	(543.97)
	0430	FURNITURE AND FURNISHINGS 0430	194,400.00	27,362.98	79,311.11	106,674.09	87,725.91
	0499	OTHER EQUIPMENT (NOC) 0499	500.00	0.00	0.00	0.00	500.00
		<b>04 EQUIPMENT</b>	<b>1,577,800.00</b>	<b>469,159.12</b>	<b>291,202.33</b>	<b>760,361.45</b>	<b>817,438.55</b>
<b>Div 2809 OPERATIONS</b>			<b>203,054,443.00</b>	<b>116,711,465.79</b>	<b>42,569,440.75</b>	<b>159,280,906.54</b>	<b>43,773,536.46</b>

**Div 2840 Public Affairs**  
as of March 31st, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	40,000.00	67,080.12	0.00	67,080.12	(27,080.12)
	0101	PERM FULL TIME-CIVILIAN 0101	2,404,877.00	1,606,509.92	0.00	1,606,509.92	798,367.08
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	84,232.16	0.00	84,232.16	(84,232.16)
	0121	TEMPORARY/SEASONAL 0121	164,000.00	102,351.29	0.00	102,351.29	61,648.71
	0161	OVERTIME-CIVILIAN 0161	139,000.00	111,150.40	0.00	111,150.40	27,849.60
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	3,000.00	0.00	0.00	0.00	3,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	3,000.00	5,839.48	0.00	5,839.48	(2,839.48)
	0181	SHIFT 0181	1,400.00	1,100.62	0.00	1,100.62	299.38
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	356.72	0.00	356.72	(356.72)
<b>01 PERSONAL SERVICES</b>			<b>2,755,277.00</b>	<b>1,978,620.71</b>	<b>0.00</b>	<b>1,978,620.71</b>	<b>776,656.29</b>
02	0202	JANITORIAL SERVICES 0202	70,000.00	14,118.00	33,880.80	47,998.80	22,001.20
	0209	TELEPHONE 0209	0.00	26.10	0.00	26.10	(26.10)
	0210	POSTAGE 0210	100,000.00	0.00	0.00	0.00	100,000.00
	0211	TRANSPORTATION 0211	2,500.00	3,074.33	0.00	3,074.33	(574.33)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	4,500.00	2,344.21	0.00	2,344.21	2,155.79
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	1,000.00	752.00	0.00	752.00	248.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	8,115,000.00	3,297,539.50	4,299,080.80	7,596,620.30	518,379.70
	0255	DUES 0255	47,500.00	40,146.00	0.00	40,146.00	7,354.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	8,000.00	2,335.20	0.00	2,335.20	5,664.80
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	310,000.00	0.00	0.00	0.00	310,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	1,000.00	0.00	0.00	0.00	1,000.00
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	1,068.37	0.00	1,068.37	(1,068.37)
	0285	RENTS 0285	53,200.00	7,626.95	9,775.15	17,402.10	35,797.90
<b>02 PURCHASE OF SERVICES</b>			<b>8,712,700.00</b>	<b>3,369,030.66</b>	<b>4,342,736.75</b>	<b>7,711,767.41</b>	<b>1,000,932.59</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	3,300.00	4,780.95	0.00	4,780.95	(1,480.95)
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	1,000.00	0.00	0.00	0.00	1,000.00
	0310	ELECTRICAL AND COMMUNICATION 0310	42,000.00	0.00	0.00	0.00	42,000.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	443.25	0.00	443.25	(443.25)
	0312	FIRE FIGHTING AND SAFETY 0312	1,000.00	0.00	0.00	0.00	1,000.00
	0317	HOSPITAL AND LABORATORY 0317	3,000.00	0.00	0.00	0.00	3,000.00
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	1,000.00	0.00	0.00	0.00	1,000.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	1,000.00	0.00	0.00	0.00	1,000.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,000.00	152.00	0.00	152.00	848.00
	0325	PRINTING 0325	307,500.00	63,700.00	8,942.50	72,642.50	234,857.50
	0326	RECREATIONAL AND EDUCATIONAL 0326	4,000.00	1,487.10	0.00	1,487.10	2,512.90
<b>03 MATERIALS AND SUPPLIES</b>			<b>364,800.00</b>	<b>70,563.30</b>	<b>8,942.50</b>	<b>79,505.80</b>	<b>285,294.20</b>
04	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	0.00	468.68	0.00	468.68	(468.68)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	11,000.00	0.00	0.00	0.00	11,000.00
	0417	HOSPITAL AND LABORATORY 0417	1,000.00	0.00	0.00	0.00	1,000.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	1,000.00	0.00	0.00	0.00	1,000.00
	0430	FURNITURE AND FURNISHINGS 0430	6,500.00	0.00	11,246.71	11,246.71	(4,746.71)
	0499	OTHER EQUIPMENT (NOC) 0499	4,000.00	0.00	0.00	0.00	4,000.00
<b>04 EQUIPMENT</b>			<b>23,500.00</b>	<b>468.68</b>	<b>11,246.71</b>	<b>11,715.39</b>	<b>11,784.61</b>
<b>Div 2840 PUBLIC AFFAIRS</b>			<b>11,856,277.00</b>	<b>5,418,683.35</b>	<b>4,362,925.96</b>	<b>9,781,609.31</b>	<b>2,074,667.69</b>



**Div 2842 Planning & Environmental Services**

As of March 31st, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	200,000.00	186,941.39	0.00	186,941.39	13,058.61
	0101	PERM FULL TIME-CIVILIAN 0101	11,304,537.00	7,416,351.58	0.00	7,416,351.58	3,888,185.42
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	273,378.84	0.00	273,378.84	(273,378.84)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	259,910.61	0.00	259,910.61	(259,910.61)
	0111	PERM PART TIME 0111	0.00	11,225.75	0.00	11,225.75	(11,225.75)
	0121	TEMPORARY/SEASONAL 0121	780,000.00	516,617.84	0.00	516,617.84	263,382.16
	0161	OVERTIME-CIVILIAN 0161	238,000.00	131,269.73	0.00	131,269.73	106,730.27
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	36,000.00	16,319.10	0.00	16,319.10	19,680.90
	0181	SHIFT 0181	11,000.00	2,534.54	0.00	2,534.54	8,465.46
		<b>01 PERSONAL SERVICES</b>	<b>12,569,537.00</b>	<b>8,814,549.38</b>	<b>0.00</b>	<b>8,814,549.38</b>	<b>3,754,987.62</b>
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	300.00	50.00	350.00	2,650.00
	0202	JANITORIAL SERVICES 0202	5,000.00	0.00	0.00	0.00	5,000.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	5,000.00	1,176.00	0.00	1,176.00	3,824.00
	0210	POSTAGE 0210	1,000.00	424.92	0.00	424.92	575.08
	0211	TRANSPORTATION 0211	20,500.00	17,814.23	0.00	17,814.23	2,685.77
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	20,500.00	15,810.00	0.00	15,810.00	4,690.00
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	0.00	1,614.00	0.00	1,614.00	(1,614.00)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	500.00	0.00	0.00	0.00	500.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	0.00	95.00	0.00	95.00	(95.00)
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	20,397,700.00	5,588,589.38	12,111,712.44	17,700,301.82	2,697,398.18
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	0.00	0.00	62,400.00	62,400.00	(62,400.00)
	0255	DUES 0255	452,500.00	49,716.49	0.00	49,716.49	402,783.51
	0256	SEMINAR AND TRAINING SESSIONS 0256	265,000.00	72,470.78	0.00	72,470.78	192,529.22
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	855,000.00	312,581.94	621,418.06	934,000.00	(79,000.00)
	0260	REPAIR AND MAINTENANCE CHARGES 0260	310,500.00	167,860.84	81,659.02	249,519.86	60,980.14
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	538.00	0.00	538.00	(538.00)
	0285	RENTS 0285	38,000.00	30,231.49	34,046.48	64,277.97	(26,277.97)
		<b>02 PURCHASE OF SERVICES</b>	<b>22,374,200.00</b>	<b>6,259,223.07</b>	<b>12,911,286.00</b>	<b>19,170,509.07</b>	<b>3,203,690.93</b>
03	0301	AGRICULTURAL AND BOTANICAL 0301	50,000.00	989.20	0.00	989.20	49,010.80
	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,100.00	4,326.05	0.00	4,326.05	4,773.95
	0305	BUILDING AND CONSTRUCTION 0305	10,000.00	0.00	0.00	0.00	10,000.00
	0306	LIBRARY MATERIALS 0306	0.00	357.00	0.00	357.00	(357.00)
	0307	CHEMICALS AND GASES 0307	50,000.00	9,258.16	37,672.85	46,931.01	3,068.99
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	8,500.00	3,508.49	223.00	3,731.49	4,768.51
	0310	ELECTRICAL AND COMMUNICATION 0310	60,000.00	172.63	0.00	172.63	59,827.37
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	38,500.00	7,792.46	0.00	7,792.46	30,707.54
	0312	FIRE FIGHTING AND SAFETY 0312	5,000.00	11,056.41	19.68	11,076.09	(6,076.09)
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	0.00	0.00	0.00	10,000.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	11,000.00	4,713.87	2,517.00	7,230.87	3,769.13
	0317	HOSPITAL AND LABORATORY 0317	605,000.00	255,424.40	290,537.97	545,962.37	59,037.63
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	15,000.00	6,072.47	3,172.58	9,245.05	5,754.95
	0319	NAUTICAL AND AERONAUTICAL 0319	40,000.00	587.16	0.00	587.16	39,412.84
	0320	OFFICE MATERIALS AND SUPPLIES 0320	12,500.00	5,067.15	2,991.26	8,058.41	4,441.59
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	20,500.00	5,087.50	0.00	5,087.50	15,412.50
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	15,000.00	352.12	9,966.86	10,318.98	4,681.02
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	371,500.00	117,443.47	115,936.03	233,379.50	138,120.50
	0325	PRINTING 0325	18,000.00	1,698.00	0.00	1,698.00	16,302.00
		<b>03 MATERIALS AND SUPPLIES</b>	<b>1,349,600.00</b>	<b>433,906.54</b>	<b>463,037.23</b>	<b>896,943.77</b>	<b>452,656.23</b>
04	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	18,400.00	0.00	0.00	0.00	18,400.00
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	5,250.00	0.00	0.00	0.00	5,250.00
	0412	FIRE FIGHTING AND EMERGENCY 0412	20,000.00	0.00	0.00	0.00	20,000.00
	0417	HOSPITAL AND LABORATORY 0417	424,000.00	30,625.90	96,064.72	126,690.62	297,309.38
	0418	JANITORIAL AND LAUNDRY 0418	15,000.00	0.00	0.00	0.00	15,000.00
	0420	OFFICE EQUIPMENT 0420	11,500.00	268.66	0.00	268.66	11,231.34
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	6,500.00	0.00	0.00	0.00	6,500.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	4,000.00	1,987.50	0.00	1,987.50	2,012.50
	0430	FURNITURE AND FURNISHINGS 0430	64,000.00	3,229.22	313.20	3,542.42	60,457.58
	0499	OTHER EQUIPMENT (NOC) 0499	15,000.00	0.00	0.00	0.00	15,000.00
		<b>04 EQUIPMENT</b>	<b>583,650.00</b>	<b>36,111.28</b>	<b>96,377.92</b>	<b>132,489.20</b>	<b>451,160.80</b>
<b>Div 2842</b>		<b>PLANNING AND ENVIRONMENTAL SERVICES</b>	<b>36,876,987.00</b>	<b>15,543,790.27</b>	<b>13,470,701.15</b>	<b>29,014,491.42</b>	<b>7,862,495.58</b>

CONTRACT/AMENDMENT CONFORMANCE STATUS REPORT																		
As of 3/13/2015																		
Division	VENDOR	DESCRIPTION	TYPE	BUDGET	AMOUNT BUDGET FY2015	AMEND.	CONTRACT	END DT.	TOTAL CONTRACT AMOUNT	DTE REC'D	Encumbran ce for Budget Verification	FRWD/ ROUTE/ LAW	REVIEW/ INTERNAL.	VENDOR/EXT SIGNATURES	LAW	No of days since the process started		
06	CDM Smith Inc	Sustainable Organization	A	O	300,000	1320541-04	13-20541	42185	1,050,000	11/20/14	01/00/00	11/20/14	11/29/14	42003	42040	114		
06	SCHUMAKER & COMPANY	Water Cost Effectiveness	A	O	420,000	1420363-02	14-20363	42369	840,200	02/02/15	01/00/00	02/04/15	02/14/15	42059	0	40		
07	BLACK & VEATCH	Cost and Rate Analysis	C	O	519,779	NONE	15-20308	42277	519,779	09/04/14	01/00/00	09/22/14	01/07/15	41983	42026	191		
07	CDA & I	Improving office space	A	O	Time	1220462-03	12-20462	42308	739,342	08/13/14	01/00/00	08/16/14	09/29/14	41913	41937	213		
07	DIVERSIFIED SEARCH	Executive Consultant	A	O	Time	1420482-01	14-20482	42185	250,000	01/08/15	01/00/00	01/12/15	01/28/15	42042	42074	65		
07	ZELENKOF SKE AXELROD,LLC	Accounting Services	A	O	94,040	1520282-01	15-20282	42249	449,880	11/21/14	01/00/00	11/24/14	12/09/14	42007	42025	113		
07	RAFTELIS FINANCIAL CONSULTANT	WRB Strategic Review	A	O	299,850	1420460-01	14-20460	42431	1,099,770	02/16/15	01/00/00	02/23/15	01/00/00	0	0	26		
40	ENERGY COORDINATING AGENCY OF PHILA.	LICAP	A	O	Scope Change	1520098-01	15-20098-01	42185	550,000	12/01/14	01/00/00	12/11/14	12/24/14	42032	0	103		
40	LEVLANE	Branding Services	A	O	350,000	1320644-02	13-20644	42185	800,000	11/10/14	01/00/00	11/24/14	12/09/14	42032	42046	124		
40	SUSTAINABLE CHOICES	Env. Educ/Watershed Consultant	A	O	4,000	1520027-01	15-20027	42185	64,000	12/01/14	01/00/00	12/11/14	12/24/14	42035	42055	103		
42	ACADEMY OF NATURAL SCIENCES	Chemical and Biological Testing	A	O	30,000	1220332-03	12-20332	42185	119,000	05/07/14	01/00/00	06/02/14	06/07/14	41989	0	311		
42	AKRF	Regulatory Consulting Services	A	O	300,000	1420385-01	14-20385	42400	1,500,000	12/02/14	01/00/00	12/20/14	01/07/15	42038	42055	102		
42	AKRF	Stormwater Management Enhancement District	A	C	Time	1220473-03	12-20473	42460	600,000	02/20/15	01/00/00	03/11/15	01/00/00	0	0	22		
42	AKRF	GSI Green Infrastructure	A	O	908,817	1320353-03	13-20353	42185	4,514,578	12/12/14	01/00/00	12/20/14	01/28/15	42042	42059	92		
42	ARCADIS INC	General Engineering Services for Design of GSI	C	C	500,000	NONE	15-20092	42216	500,000	09/12/14	01/00/00	09/13/14	09/29/14	41915	41997	183		
42	BLACK & VEATCH	Energy Program Consulting Support	A	O	525,000	1320599-03	13-20599	42403	1,643,774	12/22/14	01/00/00	01/12/15	02/10/15	42067	0	82		
42	CH2M HILL, INC.	Water Quality Surveillance	C	O	100,000	NONE	15-20371	42185	100,000	05/28/14	01/00/00	11/03/14	11/19/14	41995	42040	290		
42	GREELEY AND HANSEN	Master Facility Plan	A	O	657,796	1320660-02	13-20660	42308	1,299,872	01/21/15	01/00/00	01/22/15	02/10/15	42067	0	52		
42	LANCASTER LABORATORIES	Full ServiceEnvironmental Testing Laboratories	A	O	Scope Change	1420227-02	14-20227	42185	400,000	01/23/15	01/00/00	02/03/15	02/14/15	0	0	50		
42	PHILADELPHIA AUTHORITY OF INDUSTRIAL DEVELOPMENT	Green Infrastructure	A	C	Time	1320754-02	13-20754	42369	1,000,000	12/11/14	01/00/00	12/20/14	01/29/15	42041	0	93		
42	RODRIGUEZ CONSULTING	Regulatory Consultant Services	A	O	109,027	1520015-01	15-20015	42185	955,438	01/12/15	01/00/00	01/12/15	02/05/15	42040	42073	61		
C	BIOHABITATS-MCCORMICK & TAYLOR	Stream Channel and Wetland Design	A	C	750,000	1220249-03	12-20249	42277	3,000,000	08/01/14	01/00/00	08/23/14	09/16/14	41923	42055	225		
C	GANNETT FLEMING, INC	Mech/Elect and Plumbing Design	A	C	1,000,000	1220273-03	12-20273	42277	3,000,000	08/01/14	01/00/00	08/23/14	10/06/14	41942	41977	225		
C	HATCH MOTT MACDONALD	Water Main/Sewer Design	A	C	1,200,000	1220260-03	12-20260	42277	4,600,000	09/02/14	01/00/00	09/25/14	10/11/14	41944	41976	193		
C	JACOBS ENGINEERING GROUP	Gen. Eng Svcs. For Water Main, Capital Program	A	C	500,000	1220267-03	12-20267	42277	2,000,000	09/02/14	01/00/00	09/25/14	12/09/14	42032	0	193		
C	MWH AMERICAS INC	Gen. Eng. Svcs. for Water/Wastewater Treat. Fac.	A	C	500,000	1220268-03	12-20268	42277	2,250,000	08/01/14	01/00/00	08/16/14	01/28/15	42035	42055	225		
FY16 CONTRACT/AMENDMENT CONFORMANCE STATUS REPORT																		
As of 3/13/2015																		
Division	VENDOR	DESCRIPTION	TYPE	BUDGET	AMOUNT BUDGET FY2015	AMEND.	CONTRACT	END DT.	TOTAL CONTRACT AMOUNT	DTE REC'D	Encumbran ce for Budget Verification	FRWD/ ROUTE/ LAW	REVIEW/ INTERNAL.	VENDOR/EXT SIGNATURES	LAW	No of days since the process started	TOTAL	Comments
06	CDM Smith Inc	Sustainable Organization	A	O	300,000	1320541-04	13-20541	06/30/15	1,050,000	11/20/14	01/00/00	11/20/14	11/29/14	42003	42040	114		
06	SCHUMAKER & COMPANY	Water Cost Effectiveness	A	O	420,000	1420363-02	14-20363	12/31/15	840,200	02/02/15	01/00/00	02/04/15	02/14/15	42059	0	40		
07	BLACK & VEATCH	Cost and Rate Analysis	C	O	519,779	NONE	15-20308	09/30/15	519,779	09/04/14	01/00/00	09/22/14	01/07/15	41983	42026	191		
07	CDA & I	Improving office space	A	O	Time	1220462-03	12-20462	10/31/15	739,342	08/13/14	01/00/00	08/16/14	09/29/14	41913	41937	213		
07	DIVERSIFIED SEARCH	Executive Consultant	A	O	Time	1420482-01	14-20482	06/30/15	250,000	01/08/15	01/00/00	01/12/15	01/28/15	42042	0	65		
07	ZELENKOF SKE AXELROD,LLC	Accounting Services	A	O	94,040	1520282-01	15-20282	09/02/15	449,880	11/21/14	01/00/00	11/24/14	12/09/14	42007	42025	113		
07	RAFTELIS FINANCIAL CONSULTANT	WRB Strategic Review	A	O	299,850	1420460-01	14-20460	03/02/16	1,099,770	02/16/15	01/00/00	02/23/15	01/00/00	0	0	26		
09	EASTERN ENGINEERING	Hydraulic Engineering Service	A	O	260,000	1320286-03	13-20286	06/30/16	1,040,000	02/03/15	01/00/00	03/03/15	01/00/00	0	0	39		Amendment started off to law for drafting
40	ENERGY COORDINATING AGENCY OF PHILA.	LICAP	A	O	Scope Change	1520098-01	15-20098-01	06/30/15	550,000	12/01/14	01/00/00	12/11/14	12/24/14	42032	0	103		
40	LEVLANE	Branding Services	A	O	350,000	1320644-02	13-20644	06/30/15	800,000	11/10/14	01/00/00	11/24/14	12/09/14	42032	42046	124		Contract was never renewed
40	MARK B. THOMPSON ASSOCS.	Dev. & Design for the FWWIC	C	O	250,000	NONE	15-20246	06/30/15	250,000	08/07/14	01/00/00	08/09/14	09/17/14	42007	42025	219		
40	REFRESH TECH LLC	Maint and Minor Repairs FWWIC	A	O	100,000	1320533-01	13-20533	05/31/15	210,000	10/06/14								



## **Revenue**

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CITY OF PHILADELPHIA  
WATER FUND

COMPARATIVE STATEMENT OF NET REVENUE COLLECTIONS FOR March 2015 & 2014  
AND FISCAL YEAR TO DATE NET REVENUE COLLECTIONS THRU March 31, 2015 & 2014.

	(A)	(B)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)
	Fiscal Year 2014*	Fiscal Year 2015 Budget Estimate	March-14	March-15	Year to Date Fiscal 2014	Year to Date Fiscal 2015	Increase (Decrease)	Necessary to Meet The Current Estimate	% of Budget Estimate Collected	% Chg. FY 15 Over FY 14 YTD	Monthly Increase (Decrease)	% Chg. FY 15 Over FY 14 Monthly	% Chg. FY 15 Over FY 14 YTD
<b>Water Revenue Bureau</b>													
Sales & Charges - Current	\$514,429,976	\$519,169,200	\$61,153,177	\$50,197,052	\$382,791,121	\$395,905,878	\$13,114,757	\$123,263,322	76.26%	3.43%	(\$10,956,125)	-17.9%	3.4%
Sales & Charges - Prior	\$34,755,949	\$47,324,000	\$2,322,661	\$2,230,065	\$28,943,145	\$34,608,842	\$5,665,697	\$12,715,158	73.13%	19.58%	(\$92,596)	-4.0%	19.6%
<b>Total Water &amp; Sewer Sales and Charges</b>	<b>\$549,185,925</b>	<b>\$566,493,200</b>	<b>\$63,475,838</b>	<b>\$52,427,117</b>	<b>\$411,734,266</b>	<b>\$430,514,720</b>	<b>\$18,780,454</b>	<b>\$135,978,480</b>	<b>76.00%</b>	<b>4.56%</b>	<b>(\$11,048,721)</b>	<b>-17.4%</b>	<b>4.6%</b>
Penalty	\$8,209,802	\$7,885,000	\$903,324	\$771,942	\$5,888,863	\$6,126,818	\$237,955	\$1,758,182	77.70%	4.04%	(\$131,382)	-14.5%	4.0%
Private Fire Service Connection	\$2,236,160	\$2,284,000	\$269,711	\$192,209	\$1,649,970	\$1,729,348	\$79,378	\$554,652	75.72%	4.81%	(\$77,502)	-28.7%	4.8%
Industrial Sewer Surcharge	\$4,252,307	\$6,020,000	\$529,145	\$205,135	\$3,610,392	\$2,659,684	(\$950,708)	\$3,360,316	44.18%	-26.33%	(\$324,010)	-61.2%	-26.3%
Miscellaneous Revenues	\$5,773,101	\$9,073,000	(\$12,465,217)	\$460,801	\$4,342,527	\$4,228,912	(\$113,615)	\$4,844,088	46.61%	-2.62%	\$12,926,018	-103.7%	-2.6%
<b>Total Water Revenue Bureau</b>	<b>\$569,657,295</b>	<b>\$591,755,200</b>	<b>\$52,712,801</b>	<b>\$54,057,204</b>	<b>\$427,226,018</b>	<b>\$445,259,482</b>	<b>\$18,033,464</b>	<b>\$146,495,718</b>	<b>75.24%</b>	<b>4.22%</b>	<b>\$1,344,403</b>	<b>2.6%</b>	<b>4.2%</b>
<b>Water Department and Other Departments</b>													
Charges to Other Municipalities	\$31,641,654	\$34,200,000	\$2,788,441	\$3,408,835	\$22,841,336	\$25,169,341	\$25,169,341	\$9,030,659	73.59%	110.19%	\$620,394	22.2%	10.2%
Interest Earnings	\$317,223	\$1,000,000	\$167,556	\$0	(\$50,914)	(\$182,322)	(\$182,322)	\$1,182,322	-18.23%	358.10%	(\$167,556)	-100.0%	258.1%
Contribution from the Sinking Fund Reserve	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.00%	0.00%	\$0	0.0%	0.0%
Miscellaneous - Non Tax Revenue	\$5,730,878	\$5,115,800	\$227,446	\$476,320	\$3,952,747	\$8,179,758	\$8,179,758	(\$3,063,958)	159.89%	206.94%	\$248,874	109.4%	106.9%
<b>Total Locally Generated Non-Tax Revenue</b>	<b>\$607,347,050</b>	<b>\$632,071,000</b>	<b>\$55,896,244</b>	<b>\$57,942,359</b>	<b>\$453,969,187</b>	<b>\$478,426,259</b>	<b>\$24,457,072</b>	<b>\$153,644,741</b>	<b>75.69%</b>	<b>5.39%</b>	<b>\$2,046,115</b>	<b>3.7%</b>	<b>5.4%</b>
<b>Revenue From Other Governments</b>													
Reimbursement - Federal and State Programs	\$1,298,199	\$850,000	\$647,332	\$0	\$967,363	\$1,019,287	\$51,924	(\$169,287)	119.92%	5.37%	(\$647,332)	-100.0%	5.4%
<b>Total Revenue From Other Governments</b>	<b>\$1,298,199</b>	<b>\$850,000</b>	<b>\$647,332</b>	<b>\$0</b>	<b>\$967,363</b>	<b>\$1,019,287</b>	<b>\$51,924</b>	<b>(\$169,287)</b>	<b>119.92%</b>	<b>5.37%</b>	<b>(\$647,332)</b>	<b>-100.0%</b>	<b>5.4%</b>
<b>Revenue From Other Funds of The City</b>													
General Fund	\$29,909,108	\$30,324,000	\$0	\$0	\$0	\$0	\$0	\$30,324,000	0.00%	0.00%	\$0	0.0%	0.0%
Aviation Fund	\$3,712,191	\$3,042,000	\$0	\$0	\$0	\$0	\$0	\$3,042,000	0.00%	0.00%	\$0	0.0%	0.0%
Rate Stabilization Fund	\$0	\$47,927,000	\$0	\$0	\$0	\$0	\$0	\$47,927,000	0.00%	0.00%	\$0	0.0%	0.0%
<b>Total Revenue From Other Funds</b>	<b>\$33,621,299</b>	<b>\$81,293,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$81,293,000</b>	<b>0.00%</b>	<b>0.00%</b>	<b>\$0</b>	<b>0.0%</b>	<b>0.0%</b>
<b>Total Water Fund Revenue</b>	<b>\$642,266,548</b>	<b>\$714,214,000</b>	<b>\$56,543,576</b>	<b>\$57,942,359</b>	<b>\$454,936,550</b>	<b>\$479,445,546</b>	<b>\$24,508,996</b>	<b>\$234,768,454</b>	<b>67.13%</b>	<b>5.11%</b>	<b>\$1,398,783</b>	<b>2.5%</b>	<b>5.4%</b>
*Final 06/30/2014													
Other	\$21,011,980.00	\$22,923,800.00	(\$10,687,115.00)	\$1,709,063.00	\$15,151,500.00	\$19,554,775.00	\$8,356,022.00	\$3,369,025.00	85.30%	42.73%	40.32%	0.0%	29.1%

City of Philadelphia		PHLQ0056 Retail Customer Account Trend Report							Report Run Date:		4/5/2015						
Basis2 Customer Billing System									Billing Month/Yr:		Mar-15						
		Report Generated by Planning & Research															
Meter Size	5/8	3/4	1	1 1/4	1 1/2	2	3	4	6	8	10	12	Stormwater	Total Metered	Total Unmetered	Grand Total (Stormwater + Metered + Unmetered)	
Current - Billed Accounts																	
Number of Accounts	460,583	71	6,499	1	2,150	2,804	1,354	937	310	72	39	1	48,177	474,821	573	523,571	
Billed usage (CCF)	3,026,496	490	166,170	124	142,693	367,871	376,518	451,842	472,210	182,482	436,650	124	-	5,623,670	40	5,623,710	
Water Billing (\$)	14,415,726	\$ 2,231	\$ 634,914	\$ 416	\$ 475,091	\$ 1,107,316	\$ 1,130,850	\$ 1,340,899	\$ 1,307,332	\$ 494,849	\$ 1,103,726	\$ 936	\$ -	\$ 22,014,286	\$ 3,502	\$ 22,017,788	
Sewer Billing (\$)	\$ 11,489,578	\$ 1,739	\$ 518,374	\$ 359	\$ 406,923	\$ 960,618	\$ 979,504	\$ 1,144,799	\$ 1,224,552	\$ 375,520	\$ 1,041,445	\$ 1,064	\$ -	\$ 18,144,475	\$ 3,088	\$ 18,147,563	
Storm Water Billing (\$)	\$ 8,043,830	\$ 5,631	\$ 879,226	\$ 373	\$ 545,393	\$ 1,205,975	\$ 921,688	\$ 781,373	\$ 562,085	\$ 140,296	\$ 80,514	\$ 1,558	\$ 1,684,959	\$ 13,167,942	\$ 50,308	\$ 14,903,209	
Total W/S/Storm Water Billing (\$)	\$ 33,949,134	\$ 9,601	\$ 2,032,514	\$ 1,148	\$ 1,427,407	\$ 3,273,909	\$ 3,032,042	\$ 3,267,071	\$ 3,093,969	\$ 1,010,665	\$ 2,225,685	\$ 3,558	\$ 1,684,959	\$ 53,326,703	\$ 56,898	\$ 55,068,560	
Current - Non-Billed Accounts																	
Number of Accounts with USAGE	4,286	-	11	-	-	1	1	-	-	-	-	-	8	4,299	-	4,307	
Number of Accounts without USAGE	41,243	424	495	73	161	158	43	40	23	11	2	-	2,542	42,673	2,520	47,735	
Total Non-billed Accounts	45,529	424	506	73	161	159	44	40	23	11	2	-	2,550	46,972	2,520	52,042	
Billed usage (CCF)	50,264	-	162	-	-	51	1	-	-	-	-	-	29	50,478	-	50,507	
Water Billing (\$)	\$ 184,872	\$ -	\$ 589	\$ -	\$ -	\$ 176	\$ 4	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 115	\$ 185,641	\$ -	\$ 185,756	
Sewer Billing (\$)	\$ 141,244	\$ -	\$ 463	\$ -	\$ -	\$ 143	\$ 3	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 82	\$ 141,853	\$ -	\$ 141,935	
Storm Water Billing (\$)	\$ 357,667	\$ 325	\$ 2,308	\$ -	\$ 2,665	\$ 262	\$ 22	\$ 1,453	\$ -	\$ -	\$ -	\$ -	\$ 27,445	\$ 364,702	\$ 5,317	\$ 397,464	
Total Water-Sewer Billing (\$)	\$ 683,783	\$ 325	\$ 3,360	\$ -	\$ 2,665	\$ 581	\$ 29	\$ 1,453	\$ -	\$ -	\$ -	\$ -	\$ 27,642	\$ 692,196	\$ 5,317	\$ 725,155	
Fire Service																	
Number of Accounts	1	-	9	1	2	11	7	10	44	59	12	1	-	157	6,463	6,620	
Billed usage (CCF)	-	-	48	-	-	124	162	259	463	574	4	5,300	-	6,934	-	6,934	
Fire Service Charge (\$)	\$ 24	\$ -	\$ 257	\$ 24	\$ 24	\$ 264	\$ 168	\$ 240	\$ 1,808	\$ 3,649	\$ 1,342	\$ 130	\$ -	\$ 7,930	\$ 459,784	\$ 467,714	
Water Billing (\$)	\$ -	\$ -	\$ 166	\$ -	\$ -	\$ 406	\$ 547	\$ 635	\$ 1,547	\$ 1,978	\$ 16	\$ 15,618	\$ -	\$ 20,913	\$ -	\$ 20,913	
Sewer Billing (\$)	\$ -	\$ -	\$ 135	\$ -	\$ -	\$ 348	\$ 454	\$ 546	\$ 1,280	\$ 1,611	\$ 11	\$ -	\$ -	\$ 4,385	\$ -	\$ 4,385	
Storm Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 28	\$ 28	
Total Billing (\$)	\$ 24	\$ -	\$ 558	\$ 24	\$ 24	\$ 1,018	\$ 1,169	\$ 1,421	\$ 4,635	\$ 7,238	\$ 1,369	\$ 15,748	\$ -	\$ 33,228	\$ 459,812	\$ 493,040	
Sewer Only																	
Number of Accounts	32	1	2	-	-	4	2	-	1	1	2	1	-	46	17	63	
Billed usage (CCF)	23	-	-	-	-	-	-	-	-	-	-	-	-	23	-	23	
Water Billing (\$)	\$ 161	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 161	\$ -	\$ 161	
Sewer Billing (\$)	\$ 1,041	\$ 28	\$ 991	\$ -	\$ -	\$ 224	\$ 7,326	\$ -	\$ -	\$ 55,382	\$ 70,009	\$ -	\$ -	\$ 135,001	\$ 117	\$ 135,118	
Storm Water Billing (\$)	\$ 1,231	\$ 120	\$ 2,616	\$ -	\$ -	\$ 959	\$ 1,340	\$ -	\$ -	\$ 1,324	\$ 3,740	\$ -	\$ -	\$ 11,330	\$ 6,947	\$ 18,277	
Total Water-Sewer Billing (\$)	\$ 2,433	\$ 148	\$ 3,607	\$ -	\$ -	\$ 1,183	\$ 8,666	\$ -	\$ -	\$ 56,706	\$ 73,749	\$ -	\$ -	\$ 146,492	\$ 7,064	\$ 153,556	
Grand Total																	
Number of Accounts	506,145	496	7,016	75	2,313	2,978	1,407	987	378	143	55	3	50,727	521,996	9,573	582,296	
Billed usage (CCF)	3,076,783	490	166,380	124	142,693	368,046	376,681	452,101	472,673	183,056	436,654	5,424	29	5,681,105	40	5,681,174	
Water Billing (\$)	\$ 14,600,759	\$ 2,231	\$ 635,669	\$ 416	\$ 475,091	\$ 1,107,898	\$ 1,131,401	\$ 1,341,534	\$ 1,308,879	\$ 496,827	\$ 1,103,742	\$ 16,554	\$ 115	\$ 22,221,001	\$ 3,502	\$ 22,224,618	
Sewer Billing (\$)	\$ 11,631,863	\$ 1,767	\$ 519,963	\$ 359	\$ 406,923	\$ 961,333	\$ 987,287	\$ 1,145,345	\$ 1,225,832	\$ 432,513	\$ 1,111,465	\$ 1,064	\$ 82	\$ 18,425,714	\$ 3,205	\$ 18,429,001	
Fire Service Charge (\$)	\$ 24	\$ -	\$ 257	\$ 24	\$ 24	\$ 264	\$ 168	\$ 240	\$ 1,808	\$ 3,649	\$ 1,342	\$ 130	\$ -	\$ 7,930	\$ 459,784	\$ 467,714	
Storm Water Billing (\$)	\$ 8,402,728	\$ 6,076	\$ 884,150	\$ 373	\$ 548,058	\$ 1,207,196	\$ 923,050	\$ 782,826	\$ 562,085	\$ 141,620	\$ 84,254	\$ 1,558	\$ 1,712,404	\$ 13,543,974	\$ 62,600	\$ 15,318,978	
Total Billing (\$)	\$ 34,635,374	\$ 10,074	\$ 2,040,039	\$ 1,172	\$ 1,430,096	\$ 3,276,691	\$ 3,041,906	\$ 3,269,945	\$ 3,098,604	\$ 1,074,609	\$ 2,300,803	\$ 19,306	\$ 1,712,601	\$ 54,198,619	\$ 529,091	\$ 56,440,311	
Billed volume, million gallons	Small meters	2,302						Billed volume, million gallons	Large Meter Accounts	1,948	Total Billed volume, million gallons	4,249					
Billed volume, million gallons per day	(5/8", 3/4")	74.3						Billed volume, million gallons per day		69.6	Billed volume, million gallons per day	151.8					

PHILLY STAT																
Performance Measure	Unit	DEPT-WIDE PERFORMANCE MEASURES									YTD, Avg. or Variance	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15						
WATER FUND REVENUE	Act. \$															
Cumulative Revenue		\$60,245,115	\$112,462,330	\$166,054,781	\$222,911,054	\$268,104,733	\$323,822,613	\$372,479,500	\$422,112,034	\$480,054,393	\$2,428,246,553		\$401,294,128	\$401,294,128	\$657,029,476	\$645,187,867
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A			\$0		\$398,317,944	\$398,317,944	\$676,202,420	
FY' 14 Actuals	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$210,751,103	\$254,244,152	\$303,232,362	\$354,556,517	\$401,294,128	\$455,707,674	\$4,871,899,187		N/A	N/A	-\$19,172,944	
FY' 14 Targets	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$204,463,628	\$255,180,298	\$300,470,811	\$350,532,320	\$198,317,944	\$448,730,303	\$4,653,236,164	52.2%	N/A	N/A	\$611,980,099	
WATER DEPARTMENT	Act. \$															
Cumulative Obligations		\$79,548,041	\$102,941,194	\$121,275,854	\$153,421,115	\$190,634,698	\$214,661,132	\$224,054,173	\$366,157,651	\$378,215,730	\$1,830,909,588		\$202,680,495	\$202,680,495	\$305,226,625	\$299,689,238
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A			\$0		\$211,359,540	\$211,359,540	\$322,392,448	
FY' 14 Actuals	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$134,676,383	\$150,127,570	\$179,930,520	\$191,411,859	\$202,680,495	\$213,640,294	\$2,515,451,731		-\$8,679,045	-\$8,679,045	-\$17,165,823	
FY' 14 Targets	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$130,471,085	\$157,960,187	\$175,878,687	\$197,036,789	\$211,359,540	\$224,114,490	\$2,604,370,124	70.3%	N/A	N/A	\$302,561,110	
WATER DEPARTMENT	Act.															
Cumulative Overtime	\$	\$1,012,618	\$2,010,661	\$2,970,953	\$3,915,296	\$5,438,537	\$6,490,935	\$7,788,870	\$9,524,737	\$10,825,372	\$49,977,979		\$9,558,755	\$9,558,755	\$13,933,674	\$12,455,314
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$0		\$8,609,837	\$8,609,837	\$13,006,669	\$12,545,109
FY' 14 Actuals	\$	\$985,667	\$1,896,778	\$2,816,287	\$3,792,233	\$4,801,093	\$6,414,463	\$7,999,994	\$9,558,755	\$10,661,986	\$107,034,966		\$948,918	\$948,918	\$927,005	-\$89,795
FY' 14 Targets	\$	\$985,667	\$1,896,778	\$3,283,237	\$4,252,037	\$5,310,237	\$6,406,037	\$7,541,637	\$8,609,837	\$10,116,387	\$103,211,373	48.4%	N/A	N/A	\$12,455,314	

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

\* Quarterly data is actual, other months are averages.

PStat14

### **WATER STATISTICS**

The Philadelphia Water Department distributed an average of 234.6 mgd of water from its treatment facilities during the month of February. This number is much lower than February 2014 (258.3 mgd).

Water Revenue records show that for this February, 134.1 mgd of water was billed to customers throughout the City and suburbs. This figure is lower than last February (158.1 mgd).

***Unbilled water decreased to 91.8 mgd.***

The following table shows water statistic trends for the previous twelve month period.

	Water Delivery (MGD)	Billed Consumption*			Unbilled Water (MGD)	# of Accounts*		
		(MGD)				Large	Small**	Total
		City	Exports	Total				
4/13 –3/14	239	134.1	15	149.1	89.9	13,247	460,640	473,888
5/13 –4/14	239.2	133.5	14.9	148.4	90.8	13,296	460,709	474,005
6/13 –5/14	239.2	133.1	14.8	148	91.2	13,345	460,947	474,292
7/13 –6/14	239.4	132.6	14.6	147.2	92.2	13,390	461,066	474,456
8/13 –7/14	238	133.2	14	147.2	90.8	13,433	461,044	474,476
9/13 –8/14	237.4	132.6	12.9	145.5	91.9	13,478	460,993	474,471
10/13 –9/14	237.1	132.4	11.7	144.1	93	13,522	460,809	474,330
11/13 –10/14	236.4	133.3	10.8	144.2	92.3	13,568	460,512	474,080
12/13 –11/14	235.5	132.9	9.8	142.6	92.8	13,617	460,257	473,874
1/14 –12/14	234.6	133.3	8.9	142.1	92.4	13,666	460,021	473,688
2/14 –1/15	232.6	133.1	7.7	140.8	91.8	13,718	459,755	473,472
3/14 –2/15	230.8	132.2	6.8	138.9	91.8	13,769	459,414	473,183

Leak Detection Program


During February 2015, Leak Detection crews surveyed **18** miles of pipeline and confirmed the abatement of **0** leaks detected during these or previous surveys. Difficult-to-locate leaks were referred to Leak Detection for pinpointing, which resulted in the abatement of **71** additional leaks for the month. Savings attributed to these repairs are as follows:\*

	Feb-15	Fiscal Year to date
Quantity of leakage abated, MGD	2.78	14.41
Annual cost to PWD if leaks	\$351,500	\$1,820,300
Crew costs –	\$186,200	\$1,197,900

\* These totals do not represent all leaks repaired by the PWD during February 2015.

**Itron/Philadelphia - Monthly Control Day Readings - Period: 2015-03 (02/22/2015 - 03/22/2015)**

Control	Total	Meters	Missed	Pct
Day	Meters	Read	Reads	Read
1	8067	7893	174	97.84%
2	8033	7938	95	98.82%
3	8193	8104	89	98.91%
4	7818	7653	165	97.89%
5	7744	7551	193	97.51%
6	8083	7863	220	97.28%
7	9164	8934	230	97.49%
8	8939	8767	172	98.08%
9	8652	8383	269	96.89%
10	8422	8214	208	97.53%
11	8836	8556	280	96.83%
12	10047	9821	226	97.75%
13	8444	8282	162	98.08%
14	8030	7743	287	96.43%
15	6951	6584	367	94.72%
16	8518	8349	169	98.02%
17	8050	7951	99	98.77%
18	7634	7501	133	98.26%
19	8031	7957	74	99.08%
20	6964	6811	153	97.80%
21	8041	7779	262	96.74%
22	5565	5298	267	95.20%
23	7117	6832	285	96.00%
24	6884	6699	185	97.31%
25	5631	5443	188	96.66%
26	8531	8413	118	98.62%
27	8795	8684	111	98.74%
28	9754	9641	113	98.84%
29	7572	7247	325	95.71%
30	7600	7269	331	95.64%
31	7876	7750	126	98.40%
32	8519	8434	85	99.00%
33	9074	8966	108	98.81%
34	7857	7719	138	98.24%
35	7456	7223	233	96.88%
36	7997	7663	334	95.82%
37	8575	8271	304	96.45%
38	8787	8563	224	97.45%
39	9156	9025	131	98.57%
40	9173	9016	157	98.29%
41	9004	8890	114	98.73%
42	7007	6773	234	96.66%
43	8864	8686	178	97.99%
44	8837	8646	191	97.84%
45	8434	8296	138	98.36%
46	9239	9172	67	99.27%
47	9538	9446	92	99.04%
48	9662	9550	112	98.84%

Control	Total	Meters	Missed	Pct		
Day	Meters	Read	Reads	Read		
49	8649	8450	199	97.70%		
50	8781	8526	255	97.10%		
51	6104	5790	314	94.86%		
52	6130	5738	392	93.61%		
53	6900	6682	218	96.84%		
54	8272	7992	280	96.62%		
55	9819	9624	195	98.01%		
56	7300	7131	169	97.68%		
57	5924	5623	301	94.92%		
58	6038	5735	303	94.98%		
59	8761	8664	97	98.89%		
60	9494	9402	92	99.03%		
	487,337	475,606	11,731	97.59%		
Adjustment Details						
			Over 30 Days	Within 30 Days		
Change Out			71	3		
Found Complete			3	0		
No Response			4273	28		
PWD Change Out			138	35		
Refused			6	0		
Theft			17	0		
Vacant Property			2548	7		
Total:			7056	73		
Adjusted Totals						
	Total Meters	Meters	Missed	Pct	Cost Per	Total
		Read	Reads	Read	Read	Cost
	480,281	475,606	4,675	99.03%	\$0.305	\$145,059.83
Monthly Reading Acceptance - 2015-03						
Manager, Itron Outsource Operations / Date						
<div>4-8-15</div>						
Director, Philadelphia Municipal Authority / Date						

## **Personnel**

Quarterly City Managers Report Departmental -  
Full Time Position Summary Water Fund Pg 22

Overtime Report Pg 23

Sick Leave Usage Pg 24

Injured on Duty Pg 25

Vechile Accidents Pg 26

**Quarterly City Managers Report**  
**Departmental Full Time Position Summary**  
**Water Fund**  
For the period ending December 31st, 2014

Department	FY'14 Year-End Actual	Fiscal Year 2015			Fiscal Year 2015				
		Year to Date			Full Year				
		Month End		Actual (Over) / Under Target Budget	Authorized Positions			Current Projection (Over) / Under	
		Target Budget	Actual		Adopted Budget	Target Budget	Current Projection	Adopted Budget	Target Budget
<b>Division of Technology</b>	<b>68</b>	<b>83</b>	<b>72</b>	<b>11</b>	<b>81</b>	<b>82</b>	<b>79</b>	<b>2</b>	<b>3</b>
<b>Office of Fleet Management</b>	<b>47</b>	<b>55</b>	<b>48</b>	<b>7</b>	<b>55</b>	<b>55</b>	<b>55</b>	<b>0</b>	<b>0</b>
<b>Water</b>	<b>1,745</b>	<b>1,742</b>	<b>1,730</b>	<b>12</b>	<b>1,947</b>	<b>1,811</b>	<b>1,803</b>	<b>144</b>	<b>8</b>
<b>Revenue</b>	<b>229</b>	<b>237</b>	<b>225</b>	<b>12</b>	<b>251</b>	<b>251</b>	<b>251</b>	<b>0</b>	<b>0</b>
<b>Procurement</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>
<b>Law</b>	<b>30</b>	<b>27</b>	<b>27</b>	<b>0</b>	<b>32</b>	<b>33</b>	<b>33</b>	<b>(1)</b>	<b>0</b>
<b>Total Water Fund</b>	<b>2,121</b>	<b>2,146</b>	<b>2,104</b>	<b>42</b>	<b>2,368</b>	<b>2,234</b>	<b>2,223</b>	<b>145</b>	<b>11</b>

The material in this report is preliminary and subject to revision and does not represent an official statement of the City of Philadelphia.



Payroll Report of Employee Count and Overtime for Permanent Employees for Pay periods 03/27 and 04/10			
Employee Type	Permanent		
Fund Name	Employees in Pay Status (#)	March Base Pay (\$)	March Overtime Pay (\$)
<b>Capital Fund</b>	<b>224</b>	<b>963,163</b>	<b>39,958</b>
<b>Engineering &amp; Design</b>	<b>200</b>	<b>855,996</b>	<b>39,733</b>
CONSTRUCTION	102	451,357	33,788
DESIGN	52	246,425	134
PROJECTS CONTROL	5	29,445	572
SURVEY	41	128,768	5,238
<b>Envirnomenta Services</b>	<b>20</b>	<b>96,352</b>	<b>-</b>
MTL R&R	6	27,162	-
PLAN & RESEARCH R&R	14	69,189	-
<b>Finance</b>	<b>4</b>	<b>10,815</b>	<b>224</b>
ACCOUNTING R&R	4	10,815	224
<b>Operating Fund</b>	<b>1707</b>	<b>5,848,869</b>	<b>981,899</b>
<b>Engineering &amp; Design</b>	<b>19</b>	<b>93,898</b>	<b>507</b>
DESIGN	7	35,079	507
ONE CALL UNIT	12	58,819	-
<b>Envirnomenta Services</b>	<b>182</b>	<b>820,581</b>	<b>13,894</b>
OFFICE OF WATERSHEDS	48	224,351	-
PLAN & RESEARCH	35	182,030	-
WW LABS/CENTRAL LAB.	99	414,200	13,894
<b>Finance</b>	<b>133</b>	<b>426,917</b>	<b>44,935</b>
ACCOUNTING	18	64,258	3,960
FACILITIES MANAGEMENT	77	235,115	16,794
FIN & RATES	10	45,568	-
MACHINE SHOP	6	19,006	576
SECURITY	22	62,970	23,604
<b>Human Resources and Administration</b>	<b>36</b>	<b>121,047</b>	<b>2,648</b>
ADMINISTRATION	9	28,710	2,461
GEN. SUPPORT & EXEC.	5	20,848	-
PERSONNEL	13	44,274	187
SAFETY	5	21,454	-
TRAINING	4	5,761	-
<b>Operations</b>	<b>1298</b>	<b>4,254,033</b>	<b>908,837</b>
BAXTER WTP	47	160,695	25,737
BELMONT WTP	51	180,030	26,884
COLLECTOR SYS SUP	11	58,916	1,408
CONVEYANCE HQ	4	22,217	144
CUSTOMER SERVICE	22	69,516	15,430
DELINQU & RESTO SERV	45	137,238	43,729
DISTRIBUTION	245	730,708	331,317
FLOW CONTROL	66	233,520	33,138
INDUSTRIAL WASTE	16	35,122	9,048
INLET CLEANING	86	267,897	38,998
LOAD CONTROL	23	96,536	9,575
MATERIALS MGT	37	105,902	3,364
METER SHOP	49	147,739	19,765
NEWPCP	117	389,169	73,219
OPERATIONS ADMIN	10	56,019	2,420
PLUMBING REPAIRS PROG	10	34,132	6,282
PUMPING	48	154,833	30,462
QUEEN LANE WTP	50	207,338	27,950
SEWER MAINTENANCE	180	546,790	100,469
SEWPCP	61	207,471	43,781
SWWPCP	114	385,006	65,598
TREATMENT HQ	6	27,239	120
<b>Public Affairs</b>	<b>39</b>	<b>132,393</b>	<b>11,079</b>
CUSTOMER INFORMATION	19	52,087	1,989
PUB REL./EDUC/GOV'T	20	80,306	9,090
<b>Grand Total</b>	<b>1931</b>	<b>6,812,032</b>	<b>1,021,857</b>

SICK LEAVE USAGE															
Average Number of Workdays Used per Employee															
PWD	FY15 Actual Through December						Annual Leave Days Per Employee								
					Unpaid Sick Total Days	Paid and Unpaid Sick Total Days*2	FY14 Actual Through December				FY14 Actual	FY13 Actual			
	Paid Sick						Paid Sick				Unpaid Sick	Paid and Unpaid Sick	Paid and Unpaid Sick	Paid and Unpaid Sick	
	Total Days	0-2 days	3-5 days	>6 days			Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days	Total Days	Total Days	
Water Treatment HQ	8.10	3.26	0.89	3.95	0.00	8.10	2.71	2.71	0.00	0.00	0.00	2.71	14.41	10.39	
Customer Service	8.70	3.90	0.86	3.94	0.00	8.70	5.70	2.84	0.35	2.51	0.00	5.70	18.98	17.11	
Plumbing Repair	9.00	6.88	1.56	0.56	0.00	9.00	4.53	3.97	0.00	0.56	0.00	4.53	11.65	9.74	
Industrial Waste	6.11	4.47	0.26	1.38	0.01	6.12	3.72	2.69	0.00	1.03	0.00	3.72	10.73	11.72	
SEWPC Plant	5.92	5.02	0.55	0.35	0.05	5.97	4.13	3.32	0.49	0.32	0.00	4.13	14.44	13.32	
Sewer Maintenance	6.77	5.68	0.65	0.44	0.04	6.81	4.54	3.35	0.40	0.79	0.00	4.54	12.96	13.25	
Meter Shop	5.68	3.94	0.57	1.17	0.07	5.75	3.53	2.91	0.45	0.17	0.00	3.53	12.51	14.08	
Distribution	6.03	4.76	0.49	0.78	0.08	6.11	3.75	2.96	0.42	0.37	0.04	3.79	13.05	13.54	
SWWPC Plant	6.34	4.75	0.91	0.68	0.00	6.34	3.30	2.63	0.26	0.41	0.02	3.32	11.73	10.79	
Admin. & HR Division	6.80	4.07	0.37	2.36	0.06	6.86	3.64	3.09	0.43	0.12	0.00	3.64	10.14	11.27	
Baxter WT Plant	5.86	4.27	0.46	1.13	0.00	5.86	3.80	2.70	0.37	0.73	0.00	3.80	10.83	10.74	
Materials Management	5.65	4.96	0.32	0.37	0.37	6.02	3.11	2.85	0.26	0.00	0.02	3.13	9.45	10.71	
Flow Control	5.05	2.99	0.41	1.65	0.01	5.06	2.52	2.08	0.17	0.27	0.00	2.52	9.96	11.16	
PWD Average	0.00					0.00	3.46	2.70	0.29	0.47	0.00	3.46	11.22	11.33	
Security	5.78	3.97	0.73	1.08	0.00	5.78	3.35	2.42	0.13	0.80	0.00	3.35	11.50	11.32	
Finance	5.86	4.54	0.43	0.89	0.00	5.86	3.53	2.77	0.26	0.50	0.00	3.53	12.12	11.27	
NEWPC Plant	4.22	3.60	0.33	0.29	0.00	4.22	3.85	2.70	0.20	0.95	0.02	3.87	11.40	11.76	
Pumping	5.26	4.05	0.56	0.65	0.00	5.26	3.22	2.33	0.30	0.59	0.00	3.22	9.91	13.74	
Operations Administration	3.87	1.69	0.00	2.18	0.00	3.87	1.30	1.30	0.00	0.00	0.00	1.30	4.68	3.73	
Delinquency & Restoration	4.64	3.67	0.64	0.33	0.00	4.64	4.41	2.54	0.32	1.55	0.07	4.48	13.54	11.62	
Design	7.86	3.98	0.75	3.13	0.00	7.86	2.43	2.18	0.25	0.00	0.00	2.43	8.35	8.27	
Inlet Cleaning	5.19	4.59	0.54	0.06	0.02	5.21	3.75	3.36	0.30	0.09	0.02	3.77	12.13	12.64	
Queen Lane WT Plant	5.46	4.34	0.70	0.42	0.00	5.46	3.01	2.40	0.33	0.28	0.00	3.01	11.07	10.13	
Public Affairs	4.49	4.21	0.28	0.00	0.31	4.80	2.78	2.32	0.21	0.25	0.13	2.91	9.16	9.27	
Projects Control & 1 Call	4.16	3.89	0.27	0.00	0.00	4.16	2.53	2.12	0.41	0.00	0.00	2.53	7.92	9.33	
Load Control	5.32	2.71	0.25	2.36	0.00	5.32	1.92	1.92	0.00	0.00	0.00	1.92	7.71	9.06	
Belmont WT Plant	5.12	4.22	0.81	0.09	0.00	5.12	3.22	2.96	0.17	0.09	0.00	3.22	11.28	10.48	
Planning & Research	3.52	2.49	0.21	0.82	0.07	3.59	1.86	1.71	0.00	0.15	0.00	1.86	5.65	8.17	
Watersheds	3.02	2.44	0.27	0.31	0.00	3.02	2.17	1.98	0.19	0.00	0.00	2.17	6.86	7.17	
Collector System Support	2.58	2.58	0.00	0.00	0.00	2.58	1.07	1.07	0.00	0.00	0.00	1.07	5.30	7.66	
Water Conveyance HQ	1.21	1.21	0.00	0.00	0.00	1.21	0.90	0.90	0.00	0.00	0.00	0.90	3.45	13.61	
BLS	0.21	0.21	0.00	0.00	0.00	0.21	1.47	1.09	0.09	0.29	0.06	1.53	4.71	7.66	
Survey	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.09	10.34	
Construction	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.79	7.38	

\*1 Calculated as an estimate based on Fiscal Year to Date usage.

\*2 PWD units are ranked highest to lowest based on the annualized estimate of the total number of sick days used per employee.

## INJURED ON DUTY

PWD	Fiscal Year 2015 (cumulative)				Fiscal Year 2014				Fiscal Year 2013			
	Injuries				Injuries				Injuries			
	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total
<b>Operations</b>	<b>33</b>	<b>42</b>	<b>73</b>	<b>150</b>	<b>53</b>	<b>77</b>	<b>133</b>	<b>263</b>	<b>41</b>	<b>76</b>	<b>102</b>	<b>219</b>
Sewer Maint.	8	5	12	25	15	18	16	49	7	18	23	48
Inlet Cleaning	8	7	12	27	4	13	18	35	9	10	31	50
Distribution	11	15	18	44	18	13	18	49	11	19	10	40
SWWPCP	2	3	11	16	3	3	17	23	4	5	9	18
Load Control	1	0	1	2	0	1	1	2	0	0	0	0
Delinquency & Restoration	1	0	1	2	0	1	0	1	1	3	0	4
Flow Control	0	2	4	6	4	6	9	19	2	3	3	8
Pumping	0	1	0	1	2	2	12	16	3	1	2	6
NEWPCP	0	0	1	1	1	5	7	13	0	7	8	15
Queen Lane	0	2	3	5	1	3	5	9	1	0	1	2
Customer Service	0	0	1	1	0	2	6	8	1	0	3	4
SEWPCP	0	4	4	8	1	3	4	8	2	4	1	7
Materials Management	0	1	0	1	2	1	3	6	0	2	5	7
Baxter	0	0	0	0	0	1	3	4	0	0	2	2
Plumbing Repairs	0	0	0	0	1	0	3	4	0	0	0	0
Conveyance HQ	0	0	0	0	0	2	1	3	0	0	0	0
Belmont	0	0	1	3	0	3	2	5	0	3	1	4
Industrial Waste	0	0	0	0	1	0	4	5	0	0	1	1
Meter Shop	2	1	3	6	0	0	2	2	0	0	1	1
Security	0	1	1	2	0	0	1	1	0	1	0	1
Operations Administration	0	0	0	0	0	0	1	1	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0	0	1	1
Collector Support	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0									
<b>Planning &amp; Engineering</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>5</b>	<b>0</b>	<b>6</b>	<b>9</b>	<b>15</b>	<b>2</b>	<b>7</b>	<b>10</b>	<b>19</b>
Survey	0	0	0	0	0	5	3	8	2	3	4	9
BLS	0	0	1	1	0	1	6	7	0	1	6	7
Projects Control	0	0	0	0	0	0	0	0	0	0	0	0
Design	0	0	0	0	0	0	0	0	0	0	0	0
Construction	0	0	4	4	0	0	0	0	0	3	0	3
Planning & Research	0	0	0	0	0	0	0	0	0	0	0	0
Watersheds	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0									
<b>Human Resources</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>7</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>7</b>
<b>Public Affairs</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>
<b>Finance &amp; Admin.</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>7</b>	<b>0</b>	<b>7</b>	<b>20</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>
<b>Fac. Mgmt. &amp; Mach. Shop</b>	<b>2</b>	<b>4</b>	<b>3</b>	<b>9</b>	<b>7</b>	<b>6</b>	<b>7</b>	<b>20</b>	<b>2</b>	<b>3</b>	<b>6</b>	<b>11</b>
<b>PWD TOTALS</b>	<b>36</b>	<b>48</b>	<b>82</b>	<b>168</b>	<b>60</b>	<b>92</b>	<b>156</b>	<b>308</b>	<b>46</b>	<b>88</b>	<b>125</b>	<b>259</b>

# VEHICLE ACCIDENT REPORT

PWD Group	FY 2015 -(Cumulative)			FY 2014			FY 2013		
	Preventable	Non-Preventable	TOTALS	Preventable	Non-Preventable	Totals	Preventable	Non-Preventable	Totals
<b>Subtotal</b>	<b>40</b>	<b>70</b>	<b>110</b>	<b>79</b>	<b>112</b>	<b>191</b>	<b>41</b>	<b>53</b>	<b>94</b>
Distribution	15	18	33	21	30	51	11	10	21
Sewer Maintenance	11	19	30	17	27	44	11	15	26
Inlet Cleaning	5	8	13	13	14	27	7	10	17
Pumping	2	1	3	6	11	17	2	2	4
Delinquency & Restoration	2	3	5	7	7	14	0	1	1
Flow Control	1	5	6	2	9	11	0	1	1
NEWPCP	0	1	1	2	2	4	4	3	7
SEWPCP	1	0	1	4	0	4	2	1	3
SWWPCP	0	0	0	2	1	3	0	1	1
Baxter	1	0	1	0	2	2	0	0	0
Plumbing Repairs	0	0	0	0	2	2	0	0	0
Customer Service	1	6	7	2	2	4	1	3	4
Security	1	3	4	0	1	1	0	0	0
Metering	0	5	5	1	2	3	2	5	7
Queen Lane	0	0	0	0	0	0	1	0	1
Load Control	0	0	0	0	1	1	0	1	1
Collector Support	0	1	1	0	0	0	0	0	0
Operations Admin.	0	0	0	0	0	0	0	0	0
Belmont	0	0	0	0	0	0	0	0	0
Industrial Waste	0	0	0	2	1	3	0	0	0
Synagro/BRC	0	0	0	0	0	0	0	0	0
Conveyance HQ	0	0	0	0	0	0	0	0	0
Materials Management	0	0	0	0	0	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0
<u>Planning &amp; Engineering</u>	3	4	7	4	11	15	3	4	7
BLS	1	1	2	4	3	7	0	1	1
Survey	0	2	2	0	4	4	0	0	0
Construction	1	1	2	0	3	3	1	2	3
Design	0	0	0	0	0	0	0	0	0
Planning & Research	0	0	0	0	0	0	1	1	2
Watersheds	1	0	1	0	1	1	1	0	1
<u>IS&amp;T</u>	0	0	0	0	0	0	0	0	0
<u>Human Resources</u>	0	0	0	0	0	0	0	0	0
<u>Finance &amp; Admin.</u>	0	0	0	0	2	2	0	0	0
Fac. Mgmt. & Mach. Shop	2	2	4	2	4	6	1	3	4
<u>Public Affairs</u>	1	0	1	0	0	0	0	1	1
<b>PWD TOTALS</b>	<b>46</b>	<b>76</b>	<b>122</b>	<b>85</b>	<b>129</b>	<b>214</b>	<b>45</b>	<b>61</b>	<b>106</b>

\*Accidents are presently not being categorized as Preventable/non-preventable.

## **Energy Use**

Billing Summary - Wastewater	Pg	28
Billing Summary - Water	Pg	29
Heating Gas Bill	Pg	30

# February 2015 Billing Summary

## WASTEWATER

	Billing Period	Power Factor *	Demand (Kw)			Usage Kwh	Cost				FY 15 YTD	
			on pk	off pk	plc**		PPL	PECO	Total	Unit	Kwh	Cost
Southwest	2/2 - 3/3	96.7	9827	9619	6163	5,437,526	\$ 411,195	\$ 48,098	\$ 459,293	0.0845	0.8846	44,215,747 \$ 3,652,712
Northeast	2/2 - 3/3	99.8	4579	5577	5041	1,131,220	\$ 85,545	\$ 24,153	\$ 109,698	0.0970	2.1351	11,143,722 \$ 1,033,350
Southeast	2/2 - 3/3	98.7	3001	3764	1243	1,446,804	\$ 109,410	\$ 14,798	\$ 124,208	0.0858	1.0228	11,495,896 \$ 976,637
Cent Sch PS	2/2 - 3/5	89.1	1964	1963	775	630,968	\$ 47,715	\$ 8,855	\$ 56,570	0.0897	1.4034	4,563,804 \$ 409,527
WW HQ	2/3 - 3/5	--	152	152	184	73,360	\$ 5,548	\$ 1,283	\$ 6,831	0.0931	1.7489	568,880 \$ 52,999
Neil Dr	2/3 - 3/4	--	71	71	142	34,920	\$ 2,641	\$ 732	\$ 3,373	0.0966	2.0962	267,120 \$ 26,786
Mingo Cr	2/2 - 3/5	--	404	407	15	58,808	\$ 4,447	\$ 1,853	\$ 6,300	0.1071	3.1509	342,989 \$ 53,861
43rd st PS	2/3 - 3/4	--	69	70	65	22,752	\$ 1,720	\$ 648	\$ 2,368	0.1041	2.8481	176,160 \$ 18,228
Venice Isle PS	2/2 - 3/6	--	184			28,608	\$ 2,163	\$ 1,137	\$ 3,300	0.1154	3.9744	427,969 \$ 41,031
BLS	1/26 - 2/24	100	320	209	554	121,598	\$ 9,195	\$ 2,068	\$ 11,263	0.0926	1.7007	1,402,512 \$ 123,516

\$ 8,986,564 \$ 679,579 \$ 103,625 \$ 783,204

\* Power factor penalty levied when < 90

\*\*PLC - peak load contribution - changes every June, average of the five highest hourly loads in the PJM territory for the previous year

contract minimum

	February				FY 15 YTD		
	kwh	cost	unit cost		kwh	cost	unit cost
Total Water	11,278,888	\$ 957,779	0.0849		86,899,117	\$ 7,233,352	0.0832
Total Wastewater	8,986,564	\$ 783,204	0.0872		74,604,799	\$ 6,388,647	0.0856
PWD Total ++	20,265,452	\$ 1,740,983	0.0859		161,503,916	\$ 13,621,999	0.0843
++ represents over 99.5 % of total usage and costs					Generated by Planning & Research		

## February 2015 Billing Summary

### WATER

Billing	Period	Power Factor*	Demand (Kw)			Usage Kwh	Cost				FY 15 YTD	
			on pk	off pk	plc**		PPL	PECO	Total	unit	Kwh	Cost
Baxter WTP	1/26 - 2/24	91.7	667	771	374	384,605	\$ 29,084	\$ 3,752	\$ 32,836	0.0854	2,571,406	\$ 217,002
Belmont WTP	1/26 - 2/24	96.8	389	478	198	213,889	\$ 16,175	\$ 2,345	\$ 18,520	0.0866	1,507,377	\$ 129,428
Queen Lane WTP	1/26 - 2/24	89.6	789	806	532	425,551	\$ 32,181	\$ 4,199	\$ 36,380	0.0855	2,619,555	\$ 223,716
Torresdale PS	1/26 - 2/24	98.2	3737	4765	3108	2,278,492	\$ 172,303	\$ 21,424	\$ 193,727	0.0850	18,375,291	\$ 1,521,509
Lardner's Pt PS	1/26 - 2/24	99.3	2864	4357	2798	2,171,388	\$ 164,204	\$ 18,842	\$ 183,046	0.0843	17,019,636	\$ 1,405,401
Bel RWPS	1/26 - 2/24	99.9	2134	3745	1999	1,801,747	\$ 136,251	\$ 15,307	\$ 151,558	0.0841	14,548,116	\$ 1,199,706
QL RWPS	1/26 - 2/24	92.4	2061	6273	916	2,219,908	\$ 167,873	\$ 19,931	\$ 187,804	0.0846	16,335,370	\$ 1,358,567
QL PS (new)	1/26 - 2/24	92.5	788	1257	611	618,378	\$ 46,763	\$ 5,434	\$ 52,197	0.0844	4,543,559	\$ 373,839
Bel HSPS	1/26 - 2/24	98.8	377	416	405	230,476	\$ 17,429	\$ 2,392	\$ 19,821	0.0860	1,857,050	\$ 157,339
East Park	1/26 - 2/24	15.6	25	605	--	88,771	\$ 6,713	\$ 1,677	\$ 8,390	0.0945	948,291	\$ 83,983
EOL PS	1/26 - 2/24	93.8	478	480	419	306,773	\$ 23,199	\$ 2,802	\$ 26,001	0.0848	2,504,061	\$ 207,965
WOL PS	1/26 - 2/24		279	311	165	140,776	\$ 10,646	\$ 1,708	\$ 12,354	0.0878	987,976	\$ 85,875
Rox PS	1/26 - 2/24	92	232	395	94	160,660	\$ 12,149	\$ 1,773	\$ 13,922	0.0867	1,120,853	\$ 96,316
Fox Chase PS	1/27 - 2/26		152	248	142	132,200	\$ 9,997	\$ 1,708	\$ 11,705	0.0885	1,141,400	\$ 99,540
Chestnut Hill PS	1/26 - 2/24	57	29	21	--	11,034	\$ 834	\$ 268	\$ 1,102	0.0999	79,416	\$ 7,963
Water HQ	1/27 - 2/26	92.2	187	169	215	94,240	\$ 7,127	\$ 1,289	\$ 8,416	0.0893	739,760	\$ 65,203
						11,278,888	\$ 852,928	\$ 104,851	\$ 957,779		86,899,117	7,233,352

\* Power factor penalty levied when < 90

## -- estimated data

\*\*PLC - peak load contribution - changes every June  
average of the five highest hourly loads



contract minimum



power factor adjustment

# PWD MUNICIPAL ACCOUNT PGW BILLINGS

MARCH 2015 (February 13 - March 14)  
MS Rate Unit Cost - \$1.00/ccf

FACILITY	METER #	MARCH		FY 15 YTD	
		USAGE (ccf)	COST (\$)	USAGE (ccf)	COST (\$)
BAXTER WTP	2024225	3,866	\$ 4,033	23,948	\$ 27,445
	1909431	3,668	\$ 3,496	14,125	\$ 15,067
BELMONT WTP	2023707	1,078	\$ 1,137	8,118	\$ 9,361
	2018317	15	\$ 33	104	\$ 284
<u>QUEEN LANE WTP</u>					
filter bldg	1722806	18,083	\$ 18,795	74,531	\$ 81,298
pre-treatment bldg	1521901	291	\$ 321	1,148	\$ 1,415
survey bldg	1785627	529	\$ 521	2,327	\$ 2,657
BELMONT HSPS	1921715	2,674	\$ 2,554	9,706	\$ 10,408
QUEEN LANE RWPS	1479265	4	\$ 23	46	\$ 222
FOX CHASE PS	1906876	725	\$ 771	2,769	\$ 3,169
EAST PARK BS	1906765	423	\$ 458	2,464	\$ 2,861
	1906764	413	\$ 447	2,465	\$ 2,870
FAIRHILL PS	2024292	4,075	\$ 4,250	20,887	\$ 22,968
EAST OAK LANE	1447520	391	\$ 390	1,660	\$ 1,947
	1751522	373	\$ 374	1,393	\$ 1,652
SOUTHEAST WPCP	2024666	20,594	\$ 21,403	94,393	\$ 102,977
BRC	2115512	435	\$ 536	1,385	\$ 2,222
	2064949	988	\$ 956	3,580	\$ 3,965
	2024681	7,302	\$ 8,138	31,900	\$ 40,606
<u>NORTHEAST WPCP</u>					
stb pilot	1908768	11	\$ 29	77	\$ 254
stb - chiller	1989946	-	\$ 18	16	\$ 188
administration bldg	2024807	4,553	\$ 4,336	15,601	\$ 16,686
esb - 2	2023099	532	\$ 520	1,876	\$ 2,141
it bldg	1587924	180	\$ 192	743	\$ 975
lower garage - fleet	2024462	1,409	\$ 1,355	4,607	\$ 5,039
mpc bldg	1989897	883	\$ 856	3,163	\$ 3,516
south storage bldg	2115342	1,080	\$ 1,057	7,468	\$ 8,520
sludge	1884571	40,400	\$ 38,330	153,600	\$ 163,824
north storage bldg - es	2024487	1,771	\$ 1,698	6,349	\$ 6,873
storeroom 54	2024473	1,154	\$ 1,113	4,577	\$ 5,043
pst	2070028	1,402	\$ 1,348	3,480	\$ 3,796
locker bldg	1738407	160	\$ 171	722	\$ 946
sodium hypo - eps	2035586	2,524	\$ 2,412	11,164	\$ 12,096
BLS	2064670	2	\$ 20	39	\$ 175
COLLECTOR SYSTEM H	1987632	8,555	\$ 8,902	42,264	\$ 46,388
WATER CONVEYANCE	2026601	5,176	\$ 4,934	23,890	\$ 25,804
	2026599	7,547	\$ 7,200	35,207	\$ 38,005
	1761376	180	\$ 194	973	\$ 1,238
	1724990	489	\$ 484	2,270	\$ 2,608



## PWD INTERRUPTABLE ACCOUNT NATURAL GAS BILLINGS

March 2015 (March 1 - March 31)

FACILITY	METER #	MARCH USAGE (ccf)	MARCH COST (\$)					FY 15 YTD	
			DISTRIBUTION (PGW)	SUPPLY (Third Party)	TOTAL	UNIT (\$/ccf)		USAGE (ccf)	TOTAL COST
BAXTER WTP (IT-C)	2116160	31,400	\$ 2,497	\$ 17,473	\$ 19,970	\$0.64		123,700	\$ 92,123
BELMONT WTP (IT-B)	2064976	19,170	\$ 2,050	\$ 10,969	\$ 13,019	\$0.68		69,670	\$ 53,767
BLS (IT-B)	1806080	10,710	\$ 1,216	\$ 5,962	\$ 7,178	\$0.67		64,250	\$ 45,524
BRC (IT-E)	2036194	276,610	\$ 17,418	\$ 153,948	\$ 171,366	\$0.62		1,870,958	\$ 1,107,200
NORTHEAST WPCP (IT-C)									
cogeneration	2036191	33,853	\$ 2,674	\$ 18,839	\$ 21,513	\$0.64		469,780	\$ 246,697
pre-treatment bldg	2115831	20,152	\$ 1,683	\$ 11,218	\$ 12,901	\$0.64		111,658	\$ 80,823
<b>PWD TOTALS</b>									
RATE CATEGORY		MARCH			FY 15 YTD				
		USAGE (ccf)	COST (\$)		USAGE (ccf)	COST (\$)			
MUNICIPAL		143,935	\$ 143,805		615,035	\$ 677,509			
INTERRUBTABLE		391,895	\$ 245,947		2,710,016	\$ 1,626,134			
TOTAL		535,830	\$ 389,752		3,325,051	\$ 2,303,643			

## **Service Level Goals**

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Water Revenue Performance Summary	Pg	66

**CUSTOMER INFORMATION**

Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Calls Received	Number		14,040	18,212	16,845	18,692	14,734		15,711	18,549	19,444	98,234	15,027	65,986	163,177	213,010
Call Abandonment Rate	Calls abandoned /calls received	3.00%	8.54%	4.59%	4.19%	4.30%	3.96%		8.73%	3.05%	5.92%	5.72%	15.45%	23.76%	14.45%	17.37%
Average Waiting Time	Min:sec		00:37			00:38						00:37	00:34	00:37	1:24	0:39
Average Talk Time Per Call Answered	Minutes		2.45	2.33	2.27	2.27		2.24	2.14	2.33	02:38	2.295				
COMMERCIAL STORMWATER CUSTOMER BILLING CALLS	GENERAL INFORMATION		16		40	52	28		28			164		201	807	-----
	SIDEYARDS/VACANT LOTS		12		8	8	3		5			36		31	124	-----
	WATER-ONLY CUSTOMERS		15		0	1	8		0			24		40	138	-----
	APPEALS		5		12	10	11		11			49		104	281	-----
	CREDITS		5		16	19	19		12			71		53	194	-----
	MAJOR QUESTIONS		<u>5</u>		<u>4</u>	<u>7</u>	<u>6</u>		<u>3</u>			<u>25</u>		<u>4</u>	<u>57</u>	-----
	TOTAL CALLS		58		80	97	85		56			376		433	1,431	-----

## December 2014 PUBLIC RELATIONS MANAGER'S MONTHLY REPORT

### Press Release(s)

**Date Released:** December 1, 2014

**Subject:** W&W Realty Co. Awarded \$2.7 Million Grant for Stormwater Management Project, New Green Stormwater Infrastructure Improvements Result in 30 Greened Acres

**Date Released:** December 1, 2014

**Subject:** PWD and PIDC Award \$8.25 Million in Grants to Promote Green Stormwater Management Practices on Private Properties, Resulting in the Planned Development of 92 Green

**Date Released:** December 22, 2014

**Subject:** City Officials, Councilman Johnson and Philadelphia Eagles Player Connor Barwin Broke Ground at the Ralph Brooks Tot Lot

### Media Advisories

**Date Released:** December 1, 2014

**Subject:** Philadelphia Cuts Ribbon on One of Its Largest Green Stormwater Management

### Daily Media Clips

**Date Released:** December 1, 2014

**Subject:** Canton Extending Faircrest Water, Sewerlines in 2015

**Website link:** <http://www.timesreporter.com/article/20141130/NEWS/141139976>

**Date Released:** December 2, 2014

**Subject:** Youth Football Team Cuts Ribbon on New Field in North Philadelphia

**Website link:** <http://philadelphia.cbslocal.com/2014/12/02/pee-wee-football-team-cuts-ribbon-on-new-field-in-north-philadelphia/>

**Date Released:** December 5, 2014

**Subject:** Philly Tweaking Its Snow Fighting Operation After Last Year's Brutal Winter

**Website link:** <http://www.nbcphiladelphia.com/news/local/Philly-Tweaking-Its-Snow-Fighting-Operation-After-Last-Years-Brutal-Winter-284783561.html>

**Date Released:** December 6, 2014

**Subject:** Officials Renew Commitment to Cleaner Water in Delaware Estuary

**Website link:** [http://www.northcentralpa.com/feeditem/2014-12-05\\_officials-renew-commitment-cleaner-water-delaware-estuary](http://www.northcentralpa.com/feeditem/2014-12-05_officials-renew-commitment-cleaner-water-delaware-estuary)

**Date Released:** December 8, 2014

**Subject:** Delaware Estuary Partners Renew Pact to Protect Environment

**Website link:** <http://www.njspotlight.com/stories/14/12/07/delaware-estuary-partners-renew-pact-to-protect-fragile-environment/>

**Date Released:** December 10, 2014

**Subject:** Water Main Break in North Philly Forces Daycare Evacuation

**Website link:** <http://www.njspotlight.com/stories/14/12/07/delaware-estuary-partners-renew-pact-to-protect-fragile-environment/>

**Date Released:** December 10, 2014

**Subject:** Day Care Evacuated After Water Main Breaks

**Website link:** <http://www.nbcphiladelphia.com/news/local/Day-Care-Evacuated-After-Water-Main-Breaks-Kensington-Germantown-285348781.html>

**Date Released:** December 13, 2014

**Subject:** Green Party of Philadelphia Approves of Cancellation of PGW Sale

**Website link:** [http://www.opednews.com/articles/Green-Party-of-Philadelphi-by-Chris-Robinson-Energy\\_Energy\\_Energy-Gas\\_Green-141213-135.html](http://www.opednews.com/articles/Green-Party-of-Philadelphi-by-Chris-Robinson-Energy_Energy_Energy-Gas_Green-141213-135.html)

**Date Released:** December 14, 2014

**Subject:** Haddon Heights Company Develops a Unique Scent Test

**Website link:** <http://www.courierpostonline.com/story/life/wellness/2014/12/14/haddon-heights-company-develops-unique-scent-test/20414585/>

December 2014 PUBLIC RELATIONS MANAGER'S MONTHLY REPORT	
	<p><b>Date Released:</b> December 15, 2014  <b>Subject:</b> Small Cities Solving Big Problems  <b>Website link:</b> <a href="http://www.usatoday.com/story/news/nation/2014/12/15/ozv-small-cities-solving-big-problems/20434883/">http://www.usatoday.com/story/news/nation/2014/12/15/ozv-small-cities-solving-big-problems/20434883/</a></p> <p><b>Date Released:</b> December 18, 2014  <b>Subject:</b> Water Department Grants to Help Manage Stormwater  <b>Website link:</b> <a href="http://www.phillytrib.com/news/article_523b80c5-810d-5ca3-911c-54d5dce56bc8.html">http://www.phillytrib.com/news/article_523b80c5-810d-5ca3-911c-54d5dce56bc8.html</a></p> <p><b>Date Released:</b> December 22, 2014  <b>Subject:</b> PWD, PIDC Award \$3.5M in Grants to Promote Green Stormwater Management  <b>Website link:</b> <a href="http://www.waterworld.com/articles/2014/12/pwd-pidc-award-3-5m-in-grants-to-promote-green-stormwater-management-practices.html">http://www.waterworld.com/articles/2014/12/pwd-pidc-award-3-5m-in-grants-to-promote-green-stormwater-management-practices.html</a></p> <p><b>Date Released:</b> December 24, 2014  <b>Subject:</b> Ralph Brooks Tot Lot Celebrates Groundbreaking  <b>Website link:</b> <a href="http://www.southphillyreview.com/news/cover-story/Ralph_Brooks_Tot_Lot_celebrates_groundbreaking-286710461.html">http://www.southphillyreview.com/news/cover-story/Ralph_Brooks_Tot_Lot_celebrates_groundbreaking-286710461.html</a></p> <p><b>Date Released:</b> December 30, 2014  <b>Subject:</b> Serial Robber Targets Hotels in Philadelphia and Delaware County  <b>Website link:</b> <a href="http://6abc.com/news/man-wanted-in-several-armed-hotel-robberies/454512/">http://6abc.com/news/man-wanted-in-several-armed-hotel-robberies/454512/</a></p>
Media Inquiries	<p><b>Date:</b> December 9, 2014  <b>Media Outlet:</b> Wendy Saltzman, channel 6  <b>Inquiry:</b> Hydrant Availability  <b>Resolution:</b> Charlie Zitomer and Debra McCarty participated in an interview and provided a fact sheet and a list of the status of all of Philadelphia's hydrants.</p> <p><b>Date:</b> December 10, 2014  <b>Media Outlet:</b> Joan Fitzgerald, American Prospect  <b>Inquiry:</b> The value of water as it relates to PWD's Stormwater Management Service Charge  <b>Resolution:</b> Chris Crockett participated in the interview with the reporter.</p>
Media Campaigns	<p><b>Month:</b> December 2014  <b>Subject:</b> Keeping Out the Cold, Cold Weather Tips  <b>Details:</b> PWD aims to educate the public on how to protect their home's plumbing system from freezing and offers several tips through a billstuffer, press releases, tweets, facebook posts and blogs.</p>
Publications	<p><b>Document:</b> Billstuffer  <b>Date:</b> December 1, 2014  <b>Subject:</b> Keeping Out the Cold, Cold Weather Tips</p>
Events	<p><b>Date of Event:</b> December 1, 2014  <b>Event Name:</b> W&amp;W Realty Company and Dependable Distribution Stormwater Management Ribbon-Cutting and Tour  <b>Event Description:</b> W&amp;W Realty Co. was awarded a \$2.7 million Stormwater Management Incentives Program grant from the Philadelphia Water Department to implement green stormwater management upgrades to its Dependable Distribution Services Inc. warehouse facility and Mayor Nutter, EPA Region III Administrator Shawn Garvin, W&amp;W Realty, Dependable Distribution, PWD and public officials celebrated this milestone for the City of Philadelphia with a ribbon-cutting and tour.</p>

CUSTOMER INFORMATION CALL DATA																	
Service Level Measures	Explanation	Rank	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Year To Date	% of Total	'14 Sm. Month	FY '14 Yr To Date	FY '14 Yr End Act.	FY '13 Yr End Act.
Billing	PWD Call Center handles	1	8,753	10,260	10,005	10,267	8,005	6,410	7,900	5,731	10,717	53,700	64.21%	7,623	75,134	98,543	88,348
Transfer Call	To other PWD unit or City agency.	2	675	533	582	730	574	463	526	467	111	3,557	4.25%	923	4,717	6,829	7,413
Meters	All meter issues to Meter Shop.	3	407	456	492	614	416	412	514	1,148	904	2,797	3.34%	759	4,866	6,161	6,869
Leaks	Low volume street/curb leaks, refer-	4	347	316	381	412	597	571	991	1,169	870	2,624	3.14%	407	4,407	5,417	4,358
No Water	Cust.Reps.decide cause/refer action.	5	352	360	404	290	254	234	590	1,024	590	1,894	2.26%	269	2,524	3,362	2,301
NOD/Defect	Issued by Inspector, who	6	279	348	323	311	271	284	261	238	314	1,816	2.17%	257	1,699	2,314	2,579
Water in Cellar	Inspector investigates/refer findings	7	346	233	244	221	251	350	647	1,286	836	1,645	1.97%	369	3,920	5,036	3,137
Inlet Clean/Repair	Data given to Inlet Cleaning or	8	297	255	297	288	184	150	133	104	201	1,471	1.76%	132	1,623	2,291	2,067
Restore Service	Request to reverse shut-off. To	9	239	261	311	307	206	67	68	91	121	1,391	1.66%	67	3,649	4,329	5,818
WRAP	Callers are screened & an applica-	10	125	249	265	252	124	25	120	20	248	1,040	1.24%	215	1,812	2,534	2,568
Hydrant	Hydrant issues or problems.	11	278	172	152	144	65	83	96	98	85	894	1.07%	66	1,023	1,308	913
Find Curb Stop	Inspect. sent to find/mark curb stop.	12	114	132	143	146	111	103	79		94	749	0.90%	92	893	1,216	621
Payment Agree.	Payment agreement established.	13	121	126	139	183	112	20	0	6	318	701	0.84%	121	1,257	1,998	2,917
Low Pressure	Inspector to investigate/refer findings.	14	115	135	124	115	96	101	147	156	145	686	0.82%	93	1,046	1,346	947
Multi-Account	Multi-call/account Handling.	15	117	101	157	133		116	140	76	158	624	0.75%	178	776	1,151	799
Owner/Tenant	Issues re billing	16	85	152	135	103	84	63	89	76	76	622	0.74%	54	374	707	240
Cave Ins-Depr.	Customer Service determines cause	17	150	156	92	87	55	81	79	46	224	621	0.74%	132	787	1,261	697
Main Breaks	Large volume leaks, priority job given	18	124	58	95	74	127	83	357	412	189	561	0.67%	67	1,818	2,238	972
Payments	Customers making payments	19	75	63	102	123	112		84	76		475	0.57%	80	388	599	132
Pay. Agree. Inq.	Inquiry about payment agreements.	20	40	97	106	85	69	47	42	43	117	444	0.53%	13	419	556	1,099
HELP Program	Calls about the Homeowner's	21	62	83	58	76	66	68	61	51	85	413	0.49%	53	509	719	655
Undefined Code	Un-assigned codes or system errors.	22	412	0	0	0		0	0	0	0	412	0.49%	0	0	0	28
Illegal Restores	Data on illegal restores referred	23	85	83	63	72	47	45	45	39	32	395	0.47%	24	389	544	424
Water Quality	Inspector investigates or a sample	24	55	60	96	76	56	48	71	73	76	391	0.47%	50	509	713	585
Collections	Calls	25	53	81	80	69	59		24	28	45	342	0.41%	52	349	493	316
B.P.C.S.	Broken Pipes, Can't (Be) Shut.	26	52	48	72	48	57	42	145	500	282	319	0.38%	74	1,159	1,348	733
Senior Cit. Disc.	Caller qualifications checked. If ok,	27	41	61	44	74	35	30	46	36	48	285	0.34%	44	488	623	720
Vacant - BP	Vacant prop. water running-Inspector	28	52	51	50	49	77		186	371	206	279	0.33%	76	1,092	1,310	666
Repeat Calls	Multiple calls on same incident.	29	131	36	14	18	32	44	104	201	170	275	0.33%	12	1,523	1,922	1,778
Construct Issues	PWD & contractor job questions	30	62	39	47	42	42	43	40	59	51	275	0.33%	27	492	646	598
Choked Drains	Inspector examines & may refer job.	31	63	43	37	29	36	52	47	60	83	260	0.31%	56	496	768	537
Damage Claims	Examined by PWD Claims Investiga-	32	42	38	41	40	27	25		42	64	213	0.25%	55	494	651	533
Sewer Gas Odor	Referred first to Inlet Cleaning for	33	26	41	54	37	10	20	10	10	21	188	0.22%	7	146	193	124
Request Literat.	Given to Public Affairs Unit	34	52	27	31	26	21	16	27	27	21	173	0.21%	48	442	832	510
Auto. Meter Rd.	AMR appointments.	35	11	11	1	57	47	39	52	44	260	166	0.20%	27	216	331	873
Shut Offs -WR	House water running - Inspector will	36	10	22	27	30	20	18	47	28	256	127	0.15%	38	228	314	233
Req. for Cement	Any type cement repair/deficiency.	37	30	23	19	21	12	20	13	13	105	125	0.15%	10	92	189	126
Shut Off F. Hyd.	Opened hydrant calls are referred	38	53	15	21	17	7	2	5	4	3	115	0.14%	2	60	72	196
Pay. Agree. Ref.	Referral to PWD re pay. agreement.	39	28	24	19	23	16	2	8	6	10	112	0.13%	29	406	546	757
Stormwater	Bill Inquiries.	40	9	24	10	28	14	17	10	12	13	102	0.12%	18	241	336	238
Miss. Man.Cov.	Inspector assesses ownership. PWD	41	24	16	7	14	9	8	12	8	8	78	0.09%	12	97	177	95
S.O.I.E.	Shut Off In Error	42	12	12	14	14	15	0	3	4	1	67	0.08%	2	92	126	98
Title Company	Information requests	43	13	6	6	11	8	4	10	8		48	0.06%	6	157	188	98
Noisy Pipes	Customer requests investigation.	44	8	6	7	9	6	12	4	13	7	48	0.06%	6	56	124	65
F.H.K.O.	Fire hydrant knocked over.	45	7	5	11	5	5	8	12	11	7	41	0.05%	2	12	52	39
Missing In. Cov.	To Customer Service/Sewer Main-	46	5	1	2	9	8	3	1	2	8	28	0.03%	4	33	43	61
Bad Taste/Odor	Bad Taste & Odor Complaints.	47	2	1	3	1	0	1	3	3	0	8	0.01%	0	21	26	17
N.E. Odor	NE Plant air odor-related calls.	48	3	0	2	1	0	1	0	0	5	7	0.01%	2	3	10	4
Refunds	Requests	49	3	2	0	1	0		1	0		6	0.01%	3	14	23	2
PWD Security	Calls re W & WW system security.	50	0	2	2	1	0	0		0		5	0.01%	0	3	5	13
Rate Increase	Customer inquiries.	51	1	0	1	0	2	0	0	2	12	4	0.00%	1	10	14	13
Vector Dye Test	Testing for service leaks or	52	1	1	0	0	0	1	0	0	1	3	0.00%	0	0	2	2
Sprinkler/Hose	Ticket to Pub.Affairs, which contacts	53	0	0	1	2	0	0	1		0	3	0.00%	0	16	20	15
Erosion & Sed.	Erosion/sediment - unsecured sites.	54	2	0	0	0	0	0	0	0	1	2	0.00%	1	4	6	3
Sprinkler Cap	Call referred to Fire Dept.	55	2	0	0	0	0	0	1	1	0	2	0.00%	0	2	2	9
Service Hydrant	Problem with, or damaged hydrants	56	1	1	0	0	0	0	0	0	1	2	0.00%	1	14	16	2
Abatement	Special conditions (leaks) needing	57	0	0	0	1	0	1	0	0	0	2	0.00%	0	4	4	24
Terror	Terrorism-related customer calls.	58	0	1	0	0	0	0	0	0	0	1	0.00%	0	2	3	1
Drought Info/FP	Req.data-water emergency/froz.pipes	59	0	0	0	0	0	0		0	0	0	0.00%	12	532	570	170
S. F. R.	Storm Flood Relief.	60	0	0	0	0	0	0	5	0	0	0	0.00%	1	7	10	13
Lock Hydrant	Repeat abuse hydrants referred	61	0	0	0	0	0	0	0	2	0	0	0.00%	0	1	6	2
Compost Req.	Data given on PWD sites	62	0	0	0	0	0	0	0	0	0	0	0.00%	0	2	2	7
LNP-W'sheds	Livable Neighborhood Program.	63	0	0	0	0	0	0	0	0	0	0	0.00%	0	0	0	0
PWD Bot. Water	Customer requests for	64	0	0	0	0	0	0	0	0	0	0	0.00%	0	0	0	2
13,939	Average		14,452	15,327	15,389	15,786	12,447	10,233	13,857	13,925	18,200	83,634	100.00%	15,170	56,604	163,177	146,176

Info complete to date. Only latest 6 months are shown. Prior years' info subject to software rounding.

# FINANCE

Unit	Description of Service	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Procurement Unit (Professional Service Contracts)	<u>New Contract Requests</u>																
	Requests Received	Number		3	6	4	1	0	0	0	0	5	14	2	3	4	5
	Contracts Conformed	Number		1	2	5	0	2	1	2	4	5	11	1	17	23	39
	<u>Process Time for Conform.</u>																
	Internal - PWD	avg # days	40	68	9	94	0	1	53	4	4		37.5	217	103.9	90.7	102.6
	External Agencies											71					
	Law-to-Draft	avg # days	15	44	24	64	0	32	196	58	73	44	60	67	54	46.3	52
	Vendor Review	avg # days	30	2	75	24	0	12	226	17	39	69	57	66	23	19.8	34
	Law to Conform	avg # days	35	34	54	89	0	70	43	93	68	69	48	62	32	30.4	32
	Total Processing Days	avg # days	80	148	138	269	0	115	32	172	179	188	117	412		187.2	220.6
	<u>Contract Amendments</u>																
	Requests Processed	Number		7	24	13	1	5	5	4	12	2	55	7	42	86	94
	Amendments Conformed	Number		10	11	18	10	10	2	18	10	6	61	1	98	111	102
	<u>Process Time for Conform.</u>																
	Internal - PWD	avg # days	10	12	13	9	13	21	20	15	23	16	14.7	11	35.9	29	27
	External Agencies																
	Law Draft	avg # days	15	23	36	33	35	28	45	41	52	54	33	54	37	32.2	54
	Vendor Review	avg # days	30	21	16	24	35	38	41	30	35	28	29	54	30	31.8	27
	Law to Conform	avg # days	35	77	60	65	59	78	82	82	68	56	70	78	70	62.8	43
	Total Processing Days	avg # days	80	133	122	131	142	165	188	168	178	153	147	197	158	155.8	151
Capital Accounting	Public Works Projects	% Processed within 4 Days	100%	100%	80%	88%	100%	100%	100%	100%	100%	100%	94.58%	100%	100%	100.0%	100.0%
	Estimates Processed																
	Prof Svcs Contracts	% Processed within 10 Days	100%	80.47%	72.3%	67.0%	75.8%	66.4%	67.4%	65.4%	66.2%	65.1%	71.55%	73.8%	73.9%	77.0%	76.1%
Operating Fund Accounting	Number of invoices processed*1	Total Number Average	1,700	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	N/A	5,179	5,179	15,706

\*1 Days to process invoices not available until FAMIS is reprogrammed.

Facilities Management																	
Unit	Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	YTD or Mo. Avg.*1	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Bldg. Maint.	Bldg Maint, PWD Properties	Jobs completed	Actual	101	17	30	432	55	313	17	52	395	965	92	384	613	515
			Goal	27	24	29	48	35	50	66		503	38	532			
		Pending	Actual	386	199	538	388	402	304	343	450	306	366	74	340	345	7
	Street Cement Work	Jobs completed	Actual	115	97	179	72	92	NA	N/A	41	14	555	27	1178	1,903	1,361
			Goal	125	117	209	143	123	140	7		1,604	100	1857			
		Pending	Actual	235	289	246	198	123	NA	N/A	295	412	218	448	243	255	254
	Street Plumbing Work	Jobs completed	Actual	106	101	71	88	91	94	47	89	174	598	129	948	1,225	1,115
			Goal	75	80	78	84	82	87	98		1,120	90	1199			
Machine Shop	Pump Station Repairs	Jobs completed	Actual	6	8	7	3	5	4	3	5	3	36	7	52	82	85
			Goal	4	6	8	7	9	8	10		86	5	75			
	Hydrant Repairs	"O" Ring Seal Plates	Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
			Goal	0	0	0	0	0	0	0	0		0	0	70		
	Welding Repairs	Brackets	Actual	10	14	12	10	6	7	11	5	12	70	14	76	126	114
			Goal	8	12	8	8	6	13	11		107	20	166			
		Vehicle Repairs	Actual	3	4	2	4	6	5	3	2	2	27	8	45	62	44
			Goal	4	6	2	3	3	3	2		41	17	97			
		General	Actual	19	26	28	15	19	20	19	16	18	146	23	225	296	259
			Goal	21	19	21	19	18	26	25		263	25	319			
	Tool Restoration	Grabbers	Actual	64	51	64	46	48	42	47	65	49	362	51	469	613	721
			Goal	73	21	48	37	29	36	43		676	42	698			
	Miscellaneous	Jobs Completed	Actual	23	19	23	17	21	19	20	18	20	142	23	236	332	315
			Goal	22	19	22	25	26	29	19		312		0			
	TOTALS	Jobs Completed	Actual	447	337	416	687	343	504	167	293	687	2,901	126	1103	1,511	1,538
			Goal	359	304	425	374						2,180	173	1864		

\*1 The numbers in this column represent totals for jobs completed and monthly averages for backlogs.



## HUMAN RESOURCES DIV.

Division	Training Category	TRAINING & DEVELOPMENT UNIT								YTD or Mo. Avg.	% of Total or Totals	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15						
HUMAN RESOURCES	COMPUTER SKILLS	0	0	0	0	0	2	0	0	2	1.05%	0	6	51	6
	BEHAVIORAL/MGT.	7	0	0	1	12	3	2	3	25	% of	0	1	61	19
	FUNCTIONAL/TECH.	0	0	0	0	0	0	0	0	0	Ttl. Staff	0	0	6	8
	DIV. SUBTOTAL	7	0	0	1	12	5	2	3	27	7.42%	0	7	118	33
	DIVISIONAL GOAL	3	3	3	3	3	3	3	3	33	of ttl.Trng	10	120		
OPERATIONS	COMPUTER SKILLS	0	0	0	0	0	6	0	3	6	67.40%	10	77	30	87
	BEHAVIORAL/MGT.	0	0	8	54	30	20	25	22	137	% of	5	77	264	246
	FUNCTIONAL/TECH.	0	0	0	17	18	18	13	1	66	Ttl. Staff	18	45	201	186
	DIV. SUBTOTAL	0	0	8	71	48	44	38	5	209	57.42%	33	199	495	519
	DIVISIONAL GOAL	50	50	50	50	50	50	50	50	650	of ttl.Trng		1,560		
FINANCE & ADMINISTRA- TION	COMPUTER SKILLS	0	0	0	0	0	2	0	0	2	8.08%	2	27	8	27
	BEHAVIORAL/MGT.	4	3	2	0	5	0	1	1	15	% of	1	1	29	27
	FUNCTIONAL/TECH.	0	0	0	0	0	0	0	0	0	Ttl. Staff	0	1	7	5
	DIV. SUBTOTAL	4	3	2	0	5	2	1	1	17	4.67%	3	39	44	59
	DIVISIONAL GOAL	8	8	8	8	8	8	8	8	108	of ttl.Trng		480		
PLANNING & ENVIRON- MENTAL SERVICES	COMPUTER SKILLS	0	0	0	0	0	6	0	0	6	10.03%	8	35	37	56
	BEHAVIORAL/MGT.	2	2	27	2	15	9	10	5	67	% of	2	22	116	73
	FUNCTIONAL/TECH.	0	0	0	2	1	0	0	0	3	Ttl. Staff	0	10	52	39
	DIV. SUBTOTAL	2	2	27	4	16	15	10	5	76	20.88%	10	67	205	168
	DIVISIONAL GOAL	15	15	15	15	15	15	15	15	195	of ttl.Trng		600		
PLANNING & ENGINEERING	COMPUTER SKILLS	0	0	0	0	0	6	0	0	6	11.50%	6	21	8	22
	BEHAVIORAL/MGT.	0	0	8	5	0	9	3	5	25	% of	0	8	52	30
	FUNCTIONAL/TECH.	0	0	0	0	0	0	0	0	0	Ttl. Staff	0	2	16	14
	DIV. SUBTOTAL	0	0	8	5	0	15	3	5	31	8.52%	6	31	76	66
	DIVISIONAL GOAL	15	15	15	15	15	15	15	15	195	of ttl.Trng		600		
PUBLIC AFFAIRS	COMPUTER SKILLS	0	0	0	0	0	0	0	0	0	1.78%	0	5	0	6
	BEHAVIORAL/MGT.	0	0	4	0	0	2	0	0	6	% of	0	17	16	29
	FUNCTIONAL/TECH.	0	0	0	0	0	0	0	0	0	Ttl. Staff	0	0	2	2
	DIV. SUBTOTAL	0	0	4	0	0	2	0	0	6	11.11%	0	22	18	37
	DIVISIONAL GOAL	4	4	4	4	4	4	4	4	54	of ttl.Trng		240		
ACTUAL TOTALS		13	5	49	81	81	81	54	19	364	Average	52	365	956	882
GOAL TOTALS		95	95	95	95	95	95	95	95	1,140	52				
Training  Category Totals	COMPUTER SKILLS	0	0	0	0	0	0	0	0	0	0.00%	26	171	134	204
	BEHAVIORAL/MGT.	13	5	0	0	0	0	0	0	18	100.00%	8	136	538	424
	FUNCTIONAL/TECH.	0	0	0	0	0	0	0	0	0	0.00%	18	58	284	254
	TOTALS	13	5	0	0	0	0	0	0	18		52	365	956	882

If cumulative output goal %'s are = each month, actual %'s should be: Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%

BUREAU OF LABORATORY SERVICES																	
Function	Group	PLANNING & ENVIRONMENTAL SERVICES DIVISION										YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Yr. End Actual	FY '13 Yr. End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15							
Analyses	NEWPCP Lab #	5,265	5,055	4,647	4,912	4,739	5,190	4,931	4,658	5,224	34,739	55.97%	5,511	47,586	63,605	63,683	
		5,558	5,482	5,272	5,338	2,969	5,408	5,414			62,065	4,963	5,540	66,491			
	SEWPCP Lab #	3,428	3,432	3,320	3,314	3,316	3,451	3,441	2,980	3,416	23,702	59.06%	3,432	29,918	39,908	39,979	
		3,352	3,347	3,294	3,339	3,302	3,468	3,472			40,130	3,386	3,304	39,653			
	SWWPCP Lab #	6,347	6,274	6,105	6,346	6,134	6,300	6,341	5,892	6,457	43,847	58.27%	6,561	56,277	75,010	74,605	
		6,375	6,228	6,218	6,341	6,221	6,267	6,352			75,242	6,264	6,112	73,347			
	Biology Lab #	4,627	4,651	3,964	3,936	3,343	3,447	3,249	2,931	3,270	27,217	64.27%	4,611	32,598	46,116	40,973	
		3,511	3,788	3,460	3,473	3,484	3,410	3,471			42,346	3,888	3,478	41,734			
	Inorganic Lab #	5,987	4,834	5,396	4,112	4,276	5,867	5,100	3,463	4,345	35,572	53.63%	6,954	51,520	69,197	62,767	
		5,638	5,928	5,306	5,441	5,549	5,391	5,488			66,324	5,082	5,419	65,023			
	Organic Lab #	1,215	3,400	1,820	967	675	1,592	442	1,112	1,581	10,111	36.26%	2,690	21,536	30,126	26,470	
		1,855	2,437	2,326	2,541	2,306	2,141	2,276			27,887	1,444	2,041	24,495			
	MEL - Infra- structure #	6,438	10,825	7,600	5,950	7,200	5,300	6,000	7,300	8,250	49,313	72.80%	4,484	53,738	70,838	75,839	
		5,104	4,595	5,773	5,115	5,500	8,658	5,981			67,735	7,045	4,584	55,010			
T.O.C.% avail. in	sample results <= 10 days.	100%	78%	100%	100%	100%	100%	100%	100%	100%	96.86%	89.34%	100%	99.67%	99.75%	118.92%	
		103.0%	115.0%	96.0%	104.0%	87.0%	87.0%	99.0%			108.42%		99%	99.00%			
Metals	Goal = 95%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%			95.0%	100.00%	99%	95.0%			
Q.A.	Accuracy Of	94.0%	94.9%	95.9%	98.0%	86.0%	97.0%	94.0%	94.0%	98.0%	94.26%	99.31%	99.0%	94.00%	94.83%	95.58%	
	Analyses %	92.0%	94.0%	96.0%	94.0%	97.0%	94.0%	95.0%			94.92%		94.0%	94.0%			
Sampling	Drinking Water #	2,943	2,613	2,712	2,688	2,075	2,524	2,247	2,184	2,613	17,802	58.85%	2,710	22,130	30,139	28,924	
		2,526	2,565	2,421	2,504	2,394	2,404	2,548			30,251	2,543	2,405	28,864			
	Sanitary Release #	87	153	123	186	106	75	48	75	87	778	81.38%	63	574	843	752	
		108	96	86	68	72	75	90			956	111	84	1,004			
	WPCP - NPDES #	244	242	231	242	234	244	239	220	239	1,676	64.56%	244	2,090	2,804	2,425	
		216	213	210	213	210	210	214			2,596	239	195	2,334			
Central Receiving	Samples Logged	75	350	341	328	228	292	248	226	238	1,862	216	510	5,047	6,606	4,858	
	Logged	451	422	399	436	530	520	439			5,187	266	361	4,328			
	Tests Assigned	884	3,361	5,354	2,920	1,783	2,070	1,603	2,050	2,209	17,975	2,568	5,806	53,273	73,282	50,208	
	Assigned	4,027	4,136	4,173	4,939	5,351	4,190	4,277			51,123		3,430	41,160			
		1,317	2,713	3,043	3,252	2,720	3,018	2,695	2,656	3,118	18,758	2,680	1,772	20,145	25,517	27,118	
		2,433	2,501	2,296	2,421	2,298	2,367	2,368			28,767		1,927	23,128			
Inspec- tions Vendor & Plant	# of Cross Connections	122	203	132	131	120	97	88	117	104	893	67.96%	112	894	1,122	1,340	
		154	90	102	110	104	99	98			1,314	128	85	1,020			
	Surveillance	13	13	12	10	10	12	13	9	11	83	35.78%	13	152	192	229	
	Certifications	18	21	21	20	19	18	19			232	12	20	240			
Billable Services	MEL/MAS Goal	\$28,142	\$12,860	\$6,362	\$9,985	\$1,267	\$1,657	\$1,778	\$1,826	\$5,890	\$62,051	44.32%		\$84,633	\$113,571	\$90,136	
		\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$140,000	\$8,864	\$10,000	\$120,000			

Goal data next to shaded areas.

If cumulative output goal %'s are about = each mo., actuals should be: Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

PLANNING & RESEARCH UNIT																			
Planning and Environmental Services Division																			
Group			Service Level Measure	Note	Unit	Goal	PWD PRIVATE DEVELOPMENT SERVICES								Ytd. or Mo. Avg.	FY '14 Current Month	FY '14 YTD Mo. Avg.	FY '14 Year-End Actual	FY '13 Year-End Actual
PWD Stormwater Plan Review	Conceptual Review		New Projects Submitted		#	Act.	27	20.0	23.0	26.0	21.0	26.0	34.0	36.0	28.0	177			
			Reviews		#	Act.	58	28.0	50.0	37.0	36.0	36.0	47.0	63.0	73.0	292	New	Measures	in report.
			Approvals	*2	#	Act.	19	2.0	13.0	10.0	8.0	4.0	6.0	11.0	13.0	62			
			Average Review Time		Days	Act.	3.0	3.0	3.7	3.6	3.3	3.3	3.7	4.4	4.5	3.4			
			Reviews Meeting 5 Day Goal		%	Goal	91.4%	92.9%	90.0%	83.8%	94.4%	88.9	87.2	76.2	76.7	2994.7%			
	Technical Review		Reviews		#	Act.	61	71.0	61.0	54.0	43.0	40.0	48.0	39.0	39.0	378			
			Approvals	*2	#	Act.	18	21.0	10.0	13.0	9.0	11.0	10.0	12.0	11.0	92			
			Conditional Approvals		#	Act.	3	2.0	5.0	5.0	3.0	0.0	2.0	2.0	4.0	20			
			Average Review Time		Days	Act.	7.5	6.1	7.6	5.2	8.0	7.8	6.8	7.4	7.2	7.0			
			Reviews Meeting 15 Day Goal		%	Goal	95.1%	98.6%	95.1%	100.0%	97.7	97.5%	89.6%	100.0%	94.9%				
	Fees		Concept		\$	Act.	\$ 9,000	\$ 1,200	\$ 6,600	\$ 2,400	\$ 4,800	\$ 2,400	\$ 4,800	\$ 8,400	\$ 7,200	\$ 31,200			
			PCSMP Admin	*5	\$	Act.	\$ 8,400	\$ 1,800	\$ 3,600	\$ 3,600	\$ 3,600	\$ 3,000	\$ 2,400	\$ 2,400	\$ 4,200	\$ 26,400			
			PCSMP Hourly	*5	\$	Act.	\$ 11,513	\$ 2,160	\$ 6,480	\$ 7,905	16470	\$ 15,840	\$ 21,510	\$ 22,275	\$ 16,695	\$ 65,408			
			Fee-in-lieu	*6	\$	Act.	-	-	-	-						\$0.00			
	GSI Coord.	*3	Projects Sent to OOW	*7	#	Act.	20	11.0	17.0	16.0	11.0	15.0	17.0	21.0	17.0	107			
			Opportunities Identified		#	Act.	0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0			
	Managed Acres	*4	Planned	*1	Acres	Act.	13.8	12.4	8.8	15.4	2.3	1.4	3.9	0.5	5.4	58.0			
			Target Planned	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	87.5			
			Built		Acres	Act.	2.7	0.5	20.6	7.3	2.9	8.8	1.4	6.4	2.2	44.3			
			Target Built	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	87.5			
	Development by Sewer Type		Combined		Acres	Act.	26.2	14.2	10.6	22.7	3.1	1.7	4.8	1.0	7.9	83.3			
			Separate		Acres	Act.	21.3	0.0	9.4	0.8	0.4	0.0	0.0	8.9	2.5	32.0			
			Non-Contributing	*8	Acres	Act.	121.9	0.0	24.5	4.3	0.5	1.2	0.0	0.0	0.0	152.3			
	Green Roofs		Planned	*1	Acres	Act.	0.8	0.2	0.6	0.5	0.4	0.1	0.3	0.0	0.0	3.0			
			Built		Acres	Act.	0.7	0.0	0.5	0.6	0.0	0.5	0.0	0.6	0.2	0.3			
	Porous Pavement		Planned	*1	Acres	Act.	1.7	1.6	1.3	0.5	0.5	0.1	0.1	0.1	0.3	5.8			
			Built		Acres	Act.	0.4	0.0	8.1	2.3	0.0	0.1	0.2	0.0	0.0	11.1			
Acreage Watershed Plans Approved			*11	Acres	Act.	169.45	14.21	44.53	27.80	4.00	2.90	4.80	9.90	10.40	267.69	73.00	73.00	285.00	251.00
					Goal	20	20	20	20	20	20	20	20	20	260				
Resultant Watershed Flow Reduction				Mil. Gal. Yr.	Act.	161.04	13.50	42.30	26.42	3.80	2.70	4.60	9.40	9.90	254.36	70.00	70.00	366.00	236.00
					Goal	19	19	19	19	19	19	19	19	19	266				
PWD Stormwater Plan Inspections	Site Inspections Conducted			#	Act.	155	138.0	155.0	150.0	115.0	154.0	140.0	132.0		1,007	23	23	275	330
	Site Visits			#	Act.	166	156.0	142.0	166.0	144.0	211.0	219.0	232.0		1,204				
	Cursory Visual Inspection		*9	#	Act.	87	52.0	42.0	25.0	31.0	51.0	53.0	33.0		341				
	Compliance / Enforcement Actions			#	Act.	4	0.0	5.0	4.0	3.0	1.0	2.0	1.0		19	2	2	29	112
	Final Inspection	Conducted		#	Act.	11	8.0	9.0	14.0	14.0	15.0	15.0	10.0		86				
		Sites found to be incomplete		#	Act.	3	2.0	5.0	8.0	3.0	3.0	7.0	4.0		31	New	Measures	in report.	
		Sites found to be Complete		#	Act.	2	4.0	4.0	6.0	9.0	9.0	7.0	5.0		41				
	Conditional Approvals	Active Sites with Condit. App.		#	Act.	27	25.0	30.0	33.0	34.0	34.0	22.0	23.0		205				
		Conditional Approvals Issued		#	Act.	3	3.0	5.0	3.0	2.0	0.0	1.0	2.0		17				
	Cert. of Occupancies Released.		#	Act.	1	3.0	0.0	0.0	1.0	0.0	1.0	1.0		6					

1. "Planned" represents a project that has received PWD technical stormwater approval, or a project that has received technical stormwater approval and has started construction.
2. Review numbers listed for Approvals may include multiple approvals for a single project, but all Area Based numbers represent applicable projects once.
3. GSI: Green Stormwater Infrastructure
4. Managed Acres: Managed Acres represents the area managed in the combined sewer area. This differs from Greened Acres which represents the volume of water managed in the combined sewer area. Managed Acres should only be used as
5. PCSMP - Post Construction Stormwater Management Plan
6. Fee-in-Lieu: Refers to Stormwater Management Fee in Lieu. For definition see PWD Regulations 308.2 (2/7/14),
7. OOW: Office of the Watersheds
8. Non Contributing: Sewer not owned by PWD.
9. Cursory Visual Inspection: are inspections of sites that are being monitored for activity: if clearly no activity, these are conducted from the inspector's car.
10. Target is an estimate that is developer driven.
11. GI: Green Infrastructure

**PLANNING & RESEARCH UNIT**

*Planning and Environmental Services Division*

				Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	YTD or Mo. Avg.	FY'14 Current Month	FY'14 YTD or Mo. Avg.	FY'14 Year End Actual	FY'13 Year End Actual		
Group	Service Level Measure	Unit	Goal																
Strategic Planning																			
Water Conveyance		12-Month rolling average daily delivery	MGD	Act.	238.0	237.4	237.1	236.4	235.5	234.6	232.6	Pending	pending		235.9	236.7	239.5	238.4	
				Proj.	231.2	232.2	230.8	229.1	229.3	230.3	231.2	231.6	231.1	230.2	248	241.8	241.8	244.5	
		Non-Revenue Water *3	MGD	Act.	90.8	91.9	93.0	92.3	92.8	92.4	91.8	Pending	pending		87.4	86.8	92.2	86.9	
				Proj.	87.8	87.5	87.2	86.9	87.3		87.5	87.9	87.3	86.8	91.5	87.3	87.3	90.2	
		Non-Revenue Water % of Ttl.	%	Act.	38%	39%							38.43%	91.5%	87.3%	87.3%	90.2%		
Linear Asset Management Program	Water & Sewer Sys.Project Initiated from Capital Renewal	Water	Blocks	#	Act.	22.0	43.0	24.0	24.0	22.0	6.0	30.0	23.0	63	171	24	103	278	
			Length	miles	Act.	2.16	4.4	2.4	2.2	2.2	0.6	2.8	2.2	6.05	17	2.38	9.68	26.80	
			Est. Cost	\$	Act.	\$2,882,600	5,824,500	3,100,000	3,027,900	3,075,000	765,000	3,924,400	3,060,800	8,684,300	\$22,599,400	3,031,100	13,063,900	35,443,800	
		Sewer	Combined Sewer	#	Act.	0	3.0	21.0	10.0	5.0	4.0	5.0	12.0	17	48	5	39	124	
			Separate Sewer	#	Act.	0	0.0	0.0	0.0	0.0	20.0	0.0	0.0	0	20	0	0	8	
			Length	miles	Act.	0.00	0.28	1.98	0.91	0.44	2.47	0.48	1.09	1.49	6.57	0.43	3.16	11.39	
			Est. Cost	\$	Act.	\$0	1,300,000	1,093,000	2,270,000	1,189,000	4,340,000	1,151,500	2,216,400	3,650,100	11,343,500	1,015,300	3,373,600	20,236,900	
		Base Plan Review Report	Water	Blocks	#	Act.	11	0	15	7	0	5	6	0	8	44	30	75	191
				Length	miles	Act.	1.00	0.00	1.46	0.61	0.00	0.45	0.61	0.00	0.77	4.12	2.65	7	17.49
			Sewer	Combined Sewer Blocks	#	Act.	6	0	14	7	0	5	6	0	8	38	6	17.00	62
	Separate Sewer Blocks			#	Act.	0	0	0	0	0	0	0	0	0	0	10	0.00	18	
	Length			miles	Act.	0.52	0.00	1.18	0.51	0	0	1	0	0.67	3.20	1.83	2.80	7.18	

1. Credits: See PWD regulations, Chapter 3 Rates and Charges, Section 304.5 Stormwater Management Service (SWMS) Credits

2. Customer Assistance Program Adjustments(CAP): See PWD regulations, Chapter 2 Assistance Programs, Section 204.0 Enhanced CAP.

3. Difference between water delivery & customer billings.

## WATERSHED PROTECTION

				(Office of Watersheds, P & E - Construction Branch & Finance Division)															
	Service Level Measure				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	Year to Date	FY'14 Current Month	FY'14 YTD or Mo. Avg.	FY'14 Year End Actual	FY'13 Year End Actual	
Office of Watersheds, P & E - Construction Branch & Finance Division	Grant Revenue Secured			\$			\$875,464							\$875,464			\$394,619	\$1,549,929	
				Goal										\$0			\$787,000		
	Erosion & Sedimentation			# I	30	32	28							90	30	16	84	275	
	Field Inspections			# C	3	3	3							9	3	3	14	29	
	Scheduled,			%	10.00%	9.38%	10.71%							10.00%	-----	18.75%	16.67%	10.55%	
				# I										0	-----	80	960		
	Citations Issued			# C										0	-----	10	120		
PWD Stormwater Parcel Based Billing																			
PWD Stormwater Billing	Stormwater Retrofit Projects	Received	#	Act.	0	0	2	1.0	1.0	1.0	1.0	1.0	1.0	8	New	Measures	in	Report.	
		Approved	#	Act.	0	0	1	0.0	0.0	0.0	0.0	0.0	0.0	1					
	Stormwater Credits Applications	Received	#	Act.	28	9	13	18.0	25.0	23.0	14.0	27.0	29.0	186					
		Approved	#	Act.	26	13	13	32.0	18.0	25.0	19.0	23.0	26.0	195					
	Stormwater Appeals Applications	Received	#	Act.	29	29	35	43.0	21.0	20.0	27.0	28.0	25.0	257					
		Approved	#	Act.	23	29	25	37.0	20.0	25.0	21.0	26.0	27.0	233					
	Customer Assistance Program Applications	Received	#	Act.	37	30	5	11.0	3.0	2.0	4.0	1.0	1.0	94					
		Approved	#	Act.	29	22	3	11.0	3.0	2.0	2.0	0.0	0.0	72					
	Customer Assistance Program Adjust	\$	Act.	\$399,578	366,568	382,084	\$378,323	\$200,612	\$348,684		\$348,337	\$348,601	\$348,267	3,121,054					
SMIP/GARP Projects Awarded	#	\$											0.00						
													0.00						
	Water Supply Protection:												0.00						
Source Water	Early Warning Events Reports:																		
Source Water		#	Act.	0	2	0	1				4			3.00					

CONSTRUCTION & SURVEY																	
Function	Service Level Measures	Unit of Measure	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg	FY '14 Year End Actual	FY '13 Year End Actual
	<b>Completed Contracts</b>	Last 12 mo. ending	≤	1.05	0.98	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.96
	Actual Contract \$/Bid Contract \$																
	Actual Duration/Spec. Duration	Last 12 mo. ending	≤	1.5	1.02	0.98	0.97	0.99	1.01	1	1.03	1.03	1.10	1.00	1.08	1.13 459 10.75	1.11
	Calendar days to close-out *1	Last 12 mo. ending	≤	260	488	444	424	424	445	440	416	360	351	440	471	459	437
	<b>Current Contracts</b>																
	Calendar days to process pmt.	Avg.		7.0	10.85	11.33	10.65	11.69	9.06	9.50	9.70	9.48	9.94	10.40	9.93	10.75	10.68
	Work completed	\$		\$5,558,389	\$12,384,129	\$5,390,579	\$15,068,729	\$10,880,911	\$9,194,651	\$10,865,648	\$5,815,378	\$6,058,241	\$69,343,036	\$6,490,294	\$67,950,980	\$81,525,009	\$111,931,706
	<b>Misc. Survey Drafting Projects</b>																
	New Assignments	#		N/A	6	6	3	11	5	7	3	4	13	41	10	43	58
	Completed Assignments	#		N/A	5	8	2	10	4	9	3	4	12	41	9	38	63
	Backlog	#		<5	2	0	1	2	3	1	1	1	2	1.4	5	2.2	1
	<b>Return Plans</b> (water mains & sewers)																
	New Assignments (projects/ sheets)	##		N/A	4/92	1/17	1/6	6/126	2/12	4/74	3/34	1/2	5/40		3/70	32/200	40/292
	Completed Assignments (projects/ sheets)	##		N/A	4/25	5/12	4/51	4/13	8/31	6/27	2/16	3/17	4/21	28/219	2/22	20/147	31/242
	Backlog (projects/sheets)	##		60/225	73/673	69/678	66/633	68/746	62/727	60/774	61/791	59/777	60/796	75/624	74/638	76/605	73/606
	Drafting Staff Level	#			7	7	7	7	7	7	7	7	7	7	6	6	7
Survey One Call	Red Tickets Received	#		N/A	913	772	949	993	879	836	932	826	975	6,274	984	7248	9,963
Marking	Red Tickets Marked	%		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
	Scheduled				29	32	28	25	18	16	20	24	20	168	31	187	277
Erosion and Sedimentation	Complaints				1	0	0	0	0	0	1	3	3	2	0	0	2
	Total				30	32	28	28	18	16	21	27	27	173	31	183	275
	Citations				3	3	3	4	4	0	2	4	2	19	0	20	29
	Site visits				6	7	5	7	4	4	3	3	6	36	7	49	70

\*1 Close-out = Calendar days required, following substantial completion of work, to resolve outstanding administrative issues and disputes, and issue final payment.

DESIGN BRANCH																		
Function	Service Level Measure	Budget/ Goal	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	% of Goal YTD or Mo. Avg.	Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual	
Capital Budget Line Items*1	Reconstruction of	\$/yr.										4.16%			3.97%			
	Conveyance System	\$33,600,000	\$0	\$1,392,553	\$0	\$6,200	No Data To report	\$0		No Data To report	No Data To report	\$1,398,753	\$279,751	\$802,806	\$1,334,427	\$25,145,955	\$28,763,035	
	Reconstruction of						No Data To report	\$0		No Data To report	No Data To report	4.47%			1.43%	96.15%		
	Collector System	\$34,200,000	\$0	\$1,488,606	\$0	\$39,550	No Data To report	\$0		No Data To report	No Data To report	\$1,528,156	\$305,631	\$0	\$490,113	\$32,881,917	\$24,855,958	
	Storm Flood Relief	\$68,200,000	\$0	\$0	\$0		No Data To report	\$0		No Data To report	No Data To report	\$0	\$0	\$0	\$0	\$0	\$0	
	Improvements to	\$60,000,000	\$0	\$0	\$11,246,000	\$79,778,525	No Data To report	\$76,621,000		No Data To report	\$1,395,200	\$167,645,525	\$33,529,105	\$0	\$21,422,878	\$23,886,468	\$53,357,331	
	Treatment Plants						No Data To report			No Data To report	No Data To report	279.41%		----	35.70%	39.81%	----	
							No Data To report			No Data To report	No Data To report	87.03%		----	11.86%	41.79%	----	
CAPITAL TOTALS		\$196,000,000	\$0	\$2,881,159	\$11,246,000	\$79,824,275	No Data To report	\$76,621,000		No Data To report	No Data To report	\$170,572,437	\$34,114,487	\$802,806	\$23,247,418	\$81,914,341	\$106,976,324	
Non-Capital Projects			\$0	\$19,840	\$246,816	\$8,396,573	No Data To report			No Data To report	No Data To report	\$8,802,629	\$2,165,807	\$0	\$1,085,089	\$2,613,639	\$842,546	
	Green Infrastructure Capital Contracts		\$0	\$0	\$0	\$0	No Data To report			No Data To report	No Data To report	\$0	\$0	\$0	\$0	\$0	\$5,768,386	
Support To Other Units/ Agencies (person -hours)	Water Operations	Hours/Year					No Data To report			No Data To report	No Data To report	42.57%			38.92%	76.30%		
		3,000	454.0	405.5	82.0	192.0	No Data To report	143.5		No Data To report	No Data To report	1,277.0	255.4	33.5	1,167.5	2,289.0	2,101.0	
	Sewer Operations	3,600	436.0	463.0	414.5	333.5	No Data To report	332.5		No Data To report	No Data To report	1,979.5	395.9	437.5	3,302.0	6,047.0	6,807.5	
							No Data To report			No Data To report	No Data To report	54.99%			91.72%	167.97%	----	
	Outside Agencies	8,400	786.5	681.5	624.0	426.5	No Data To report	839.5		No Data To report	No Data To report	3,358.0	671.6	209.5	1,601.5	4,818.0	4,648.5	
							No Data To report			No Data To report	No Data To report	39.98%		----	19.07%	57.36%	----	
															16.57%			

\*1 These monthly numbers represent the dollar value of completed contracts forwarded to Projects Control for advertisement.

\*2 "Limit" is the bid price plus an approximate 10% contingency for, e.g., change orders, determined by Projects Control.

\*3 Design contracts out a number of these jobs, and has accurate contractor cost data.

4/1/2015

For the month of March 2015

## Projects Control Capital Program Monthly Report

## (A) Projects in upcoming Lettings

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
64054	Exterior Siding Panels @ Torredale Filter Water P.S.	0	0	5/12/2015	\$ 850,000.00	Dur 365, Not Encumbered Yet
40807	Water / Sewer in Angora / Cedarhurst / Carpenter	0.65	0.59	6/9/2015	\$ 2,998,879.16	Dur 450, Not Encumbered Yet
20400	Water / Green in Ontario, "A" - Glenwood / Glenwood	0.91	0	6/9/2015	\$ 1,726,898.41	Dur 350, Not Encumbered Yet
40782	Water / Sewer in 48th / 49th / 50th / Greenway	0.73	0.55	6/9/2015	\$ 2,011,082.25	Dur 335, Not Encumbered Yet
20465	Water Relay Ashdale/Robot/Rubicam/Wellens	0.84	0	6/9/2015	\$ 1,272,817.00	Not Encumbered Yet
20238	Water Relay State Rd Cottman to Rhawn	0.22	0	6/9/2015	\$ 248,315.00	Not Encumbered Yet
40762	Water / Sewer Relay Carlisle / Mole / Hicks	0.47	0.39	6/9/2015	\$ 2,178,691.00	Not Encumbered Yet
73069	Replace Freight Elevator in PTB @ SWWPCP	0	0	TBD	\$ 250,000.00	Dur 120, Returned to Design for revisions
64056	East Park Reservoir Project - GC	0	0	7/7/2015	\$ 64,600,000.00	Dur 1260, Not Encumbered Yet
64077	East Park Reservoir Project - Elec	0	0	7/7/2015	\$ 750,000.00	Dur 1260, Not Encumbered Yet
64078	East Park Reservoir Project - Plumb	0	0	7/7/2015	\$ 50,000.00	Dur 1260, Not Encumbered Yet
64079	East Park Reservoir Project - HVAC	0	0	7/7/2015	\$ 50,000.00	Dur 1260, Not Encumbered Yet

## Section A Total

3.81

1.52

\$ 76,986,682.82

## Total Encumbered Funded in FY2015

\$ -

## (B) Projects in Procurement Awaiting Bid Date

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
61106	New 10MG Concrete CWB Tanks at Baxter - GC	0	0	6/4/2015	\$ 73,136,000.00	
61107	New 10MG Concrete CWB Tanks at Baxter - Ele	0	0	6/4/2015	\$ 2,398,000.00	

## Section B Total

0.00

0.00

\$ 75,534,000.00

## Total Funded in FY2015

\$ 75,534,000.00

## (C) Projects to be bid w/ Bid Date

Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Comments

## Section C Total

0.00

0.00

\$ -

## Total Funded in FY2015

\$ -

## (D) Projects Bid in Reporting Month

## March

Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Low Bidder	Low Bid Amt.
73070	Replacement of Influent Screw Pumps at SWWPCP	0	0	3/24/2015	\$ 2,806,525.00	QUAD CONSTRUCTION	\$ 2,714,000.00
64047	Roll up Door and HVAC @ QL Raw Water P.S.	0	0	3/17/2015	\$ 550,000.00	DEVINE BROTHERS	\$ 492,000.00
62103	Filter to Waste Automation @ Belmont GC	0	0	3/26/2015	\$ 1,100,000.00	C & H INDUSTRIAL	\$ 1,276,000.00
62104	Filter to Waste Automation @ Belmont Elec	0	0	3/26/2015	\$ 525,000.00	CARR AND DUFF	\$ 531,000.00
64040	15 KV & 24KV Switchgear and Gen Backup @ East Oak Lane PS	0	0	3/26/2015	\$ 4,186,240.00	MULHERN	\$ 3,203,913.00
40683	Water / Sewer Relay Amber / Bellmore / Stella et al	0.7	0.59	3/10/2015	\$ 3,943,672.00	CARUSONE CONSTRUCTION	\$ 3,918,876.00
40725	Water / Sewer Relay Dauphin St., Sedgley - Ridge	0.05	0.67	3/10/2015	\$ 1,985,890.00	PETRONGOLO CONTRACT	\$ 2,681,575.00
20374	Water Stenton @ Willow Grove, Wadsworth @ Stenton	1.47	0	3/10/2015	\$ 1,855,000.00	A.P. CONSTRUCTION	\$ 2,313,550.00
20372	Water 5th St @ Lehigh, Mascher @ Allegheny	1.27	0	3/10/2015	\$ 1,615,000.00	A.P. CONSTRUCTION	\$ 2,188,555.00
20263	Water 5th st @ Jefferson, Thompson @ 6th, Franklin @ Girard	0.50	0	3/10/2015	\$ 414,000.00	PIO CONSTRUCTION CO	\$ 526,004.00
40779	Water Sewer Relay 21st / 23rd / Hemberger / Lippincott	0.42	0.32	3/10/2015	\$ 1,912,721.00	J P C GROUP, INC	\$ 2,723,500.00

## Section D Total

3.13

1.58

\$ 20,894,048.00

## Total Funded in FY2015

\$ 20,894,048.00

\$ 22,568,973.00

\$ 22,568,973.00



(E) Waiting for Notice to Proceed (not counting Bid in Previous Month)									
Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Contractor	L.O.C.	% EE vs L.O.C.	Comments
50021	Construct Green Infr	0	0.02	1/6/2015	\$ 975,000.00	?	?		S929K in Green, OOW control, Drex
40704	Bancroft/Hicks/Seltz	0.41	0.82	1/13/2015	\$ 2,231,492.11	CARUSONE CONSTRUCTION, INC.	\$ 2,530,456.00	13%	Awarded 2/3/2015, Dur 295
40861	Castor/Derry/Walley	0.17	0.01	1/13/2015	\$ 1,279,216.46	PETRONGOLO CONTRACTORS INC	\$ 1,420,000.00	11%	Awarded 2/3/2015, Dur 225
40584	Franklin / Hutchinsol	0.47	0.3	1/13/2015	\$ 1,195,113.06	NELLO CONSTRUCTION	\$ 1,483,539.00	24%	Awarded 2/3/2015, Dur 340
20449	Conrad / Vaux / Bow	0.79	0	1/13/2015	\$ 1,097,790.50	NELLO CONSTRUCTION	\$ 1,018,175.00	-7%	Awarded 2/3/2015, Dur 210
20329	DICKINSON/PIERCE/	0.78	0	1/13/2015	\$ 1,084,197.41	PETRONGOLO CONTRACTORS INC	\$ 1,349,170.00	24%	Awarded 2/3/2015, Dur 200
20368	Carlisle/Mole/Smedl	0.67	0	1/13/2015	\$ 838,142.00	SERAVALLI CONST CO INC	\$ 866,000.00	3%	Awarded 1/30/2015, Dur 430
40690	Water / Sewer Recor	0.53	0.47	11/25/2014	\$ 2,492,869.42	PIO CONSTRUCTION CO	\$ 3,198,025.00	28%	Conformed 2/10/2015, Dur 430
40702	Water / Sewer Recor	0.4	0.36	11/25/2014	\$ 1,413,985.67	CARUSONE CONSTRUCTION, INC.	\$ 1,808,280.00	28%	Conformed 2/25/2015, Dur 180
20430	Water relay Fuller/R	0.63	0	11/25/2014	\$ 972,835.55	SERAVALLI CONST CO INC	\$ 1,017,500.00	5%	Conformed 3/3/2015, Dur 220
20415	Water relay Lakeside	0.56	0	11/25/2014	\$ 513,571.83	BRIGHTLINE CONSTRUCTION	\$ 541,640.00	5%	Conformed 2/19/2015, Dur 150
40657	Water / Sewer Recor	3.67	3.67	10/30/2014	\$ 3,307,000.00	PETRONGOLO CONTRACTORS INC	\$ 3,964,480.00	20%	Conformed 1/8/2015, Dur 270
40660	Water / Sewer Recor	0.41	0.60	10/30/2014	\$ 2,746,000.00	PETRONGOLO CONTRACTORS INC	\$ 3,150,000.00	15%	Conformed 1/8/2015, Dur 270
40696	Water / Sewer Recor	0.34	0.43	10/30/2014	\$ 1,513,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,938,170.00	28%	Conformed 1/20/2015, Dur 485
20283	Water Relay Hagner	0.62	0.00	10/30/2014	\$ 839,000.00	PIO CONSTRUCTION CO	\$ 744,710.00	-11%	Conformed 1/29/2015, Dur 155
20375	Water Conlyn/Ogoni	0.20	0	7/8/2014	\$ 334,790.00	CARUSONE CONSTRUCTION, INC.	\$ 304,355.00	-9%	Conformed 10/23/2014, Dur 120
	Section E Total	10.65	6.69		\$ 22,834,004.01		\$ 25,334,500.00	11%	
	Total Funded in FY2014				\$ -		\$ -		
	Total Funded in FY2015				\$ 22,834,004.01		\$ 25,334,500.00		
	Total Waiting Notice to Proceed (D)+(E)				\$ 43,728,052.01		\$ 47,903,473.00	10%	
(F) Projects Issued Notice to Proceed in Fiscal 2015									
				Prior to 4/1/2015					
Work No.	Description	Miles Water	Mile Sewer	NTP Date	Eng. Est.	Contractor	L.O.C.	% EE vs L.O.C.	Comments
62116	Emergency Access to	0	0	3/19/2015	\$ 125,000.00	SMITH CONSTRUCTION	\$ 67,000.00	-46%	Dur 120
20454	Water relay Avon/ F	1.23	0	2/26/2015	\$ 1,470,078.13	PIO CONSTRUCTION CO	\$ 1,219,485.00	-17%	Dur 300
40741	Water / Sewer Recor	0.33	0.03	2/26/2015	\$ 1,288,936.21	MINISCALCO CONSTRUCTION	\$ 1,507,760.00	17%	Dur 300
40788	Water / Sewer Recor	0.59	0.56	2/26/2015	\$ 2,755,000.00	NELLO CONSTRUCTION	\$ 3,163,625.00	15%	Dur 415
40623	Water / Sewer Recor	0.77	0.57	2/26/2015	\$ 2,541,000.00	NELLO CONSTRUCTION	\$ 3,224,620.00	27%	Dur 435
40743	Penn / Lena / Clearv	0.75	0.48	2/11/2015	\$ 2,286,000.00	J P C GROUP, INC	\$ 2,954,700.00	29%	Dur 370
20424	Water Relay Prospe	0.59	0.00	2/5/2015	\$ 675,000.00	SERAVALLI CONST CO INC	\$ 579,300.00	-14%	Dur 160
71086	New Gravity Thicken	0	0	1/30/2015	\$ 24,728,000.00	THOMAS P CARNEY INC	\$ 27,084,061.00	10%	Dur 1095
71087	New Gravity Thicken	0	0	1/30/2015	\$ 10,220,000.00	PALMAN ELECTRIC INC.	\$ 6,784,172.00	-34%	Dur 1095
71105	New Gravity Thicken	0	0	1/30/2015	\$ 815,000.00	A T CHADWICK CO INC	\$ 5279,440.00	-66%	Dur 1095
71106	New Gravity Thicken	0	0	1/30/2015	\$ 738,000.00	SURETY MECHANICAL	\$ 5591,000.00	-20%	Dur 1095
40630	Water / Sewer Recor	0.54	0.41	1/6/2015	\$ 1,558,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,931,720.00	24%	Dur 400
40669	Water / Sewer Recor	0.39	0.33	1/6/2015	\$ 1,077,000.00	NELLO CONSTRUCTION	\$ 1,571,750.00	46%	Dur 300
40761	Water / Sewer Recor	0.56	1.04	1/6/2015	\$ 3,748,000.00	PETRONGOLO CONTRACTORS INC	\$ 4,495,160.00	20%	Dur 480
20382	Water Main Relay O	1.76	0	12/17/2014	\$ 2,044,000.00	SERAVALLI CONST CO INC	\$ 2,162,000.00	6%	Dur 420
20401	Water Main Relay R	0.81	0	12/17/2014	\$ 980,000.00	SERAVALLI CONST CO INC	\$ 1,214,850.00	24%	Dur 160
20413	Penrose/Hartman/H	0.97	0	12/17/2014	\$ 1,203,000.00	PETRONGOLO CONTRACTORS INC	\$ 1,197,020.00	0%	Dur 260
20418	Water Welsh Road/	0.61	0	12/17/2014	\$ 657,000.00	PETRONGOLO CONTRACTORS INC	\$ 826,570.00	26%	Dur 240
20453	Water Main Relay S	0.87	0	12/17/2014	\$ 1,063,000.00	SERAVALLI CONST CO INC	\$ 1,084,600.00	2%	Dur 250
20364	Water Main Relay G	1.14	0	11/24/2014	\$ 1,224,000.00	SERAVALLI CONST CO INC	\$ 1,535,100.00	25%	Dur 400
40603	Water / Sewer Recor	0.62	0.56	11/20/2014	\$ 2,545,000.00	PIO CONSTRUCTION CO	\$ 2,487,270.00	-2%	Dur 418
64067	Rehabilitation of the	0	0	11/18/2014	\$ 403,920.00	DONATO SPAVENTA	\$ 600,700.00	49%	Dur 180
61100	Rebuild/replace filte	0	0	11/18/2014	\$ 3,356,000.00	A.P. CONSTRUCTION	\$ 3,219,500.00	-4%	Dur 560
63066	Replacement of Inco	0	0	11/18/2014	\$ 3,270,670.00	PHILIPS BROTHERS	\$ 1,900,500.00	-42%	Dur 545
63080	Repalcement of Infl	0	0	11/14/2014	\$ 1,546,750.00	FIVE STAR INC	\$ 2,113,000.00	37%	Dur 420
20369	Water Main Relay B	0.70	0	11/12/2014	\$ 704,000.00	CARUSONE CONSTRUCTION, INC.	\$ 884,108.75	26%	Dur 175
40764	Fountain Street Step	0	0	11/10/2014	\$ 537,000.00	A P CONSTRUCTION INC	\$ 569,000.00	6%	Dur 200
71084	Replacement of 480"	0	0	11/6/2014	\$ 1,120,000.00	PHILIPS BROTHERS	\$ 1,257,000.00	12%	Dur 360
20356	Water relay Castor A	0.97	0.00	10/30/2014	\$ 1,064,000.00	SERAVALLI CONST CO INC	\$ 1,323,530.00	24%	Dur 360
20355	Water Main Relay O	1.01	0	10/21/2014	\$ 1,219,000.00	SERAVALLI CONST CO INC	\$ 1,481,550.00	22%	Dur 280
20410	Water Main Relay Br	0.66	0	10/20/2014	\$ 666,000.00	PIO CONSTRUCTION CO	\$ 729,390.00	10%	Dur 160
20387	Water Main Relay M	0.79	0	10/6/2014	\$ 944,000.00	SERAVALLI CONST CO INC	\$ 1,215,375.00	29%	Dur 250
20422	Water Main Relay /	1.76	0	9/17/2014	\$ 2,918,212.00	CARUSONE CONSTRUCTION, INC.	\$ 3,208,692.50	10%	Dur 365
20340	Water Main Relay Bl	0.70	0	9/15/2014	\$ 662,000.00	SERAVALLI CONST CO INC	\$ 676,000.00	2%	Dur 240
20404	Water Main Relay F	1.10	0	9/15/2014	\$ 1,362,000.00	PETRONGOLO CONTRACTORS INC	\$ 1,451,060.00	7%	Dur 275
61089	Relocate Ammonia S	0	0	9/8/2014	\$ 1,900,000.00	Miniscalco Construction LLC	\$ 2,869,900.00	51%	Dur 420
40883	Water / Sewer Recor	0.21	0.15	9/8/2014	\$ 1,021,586.11	PETRONGOLO CONTRACTORS INC	\$ 1,375,310.00	35%	Dur 150
20395	Water Main Relay 54	0.61	0.00	8/28/2014	\$ 752,445.00	PIO CONSTRUCTION CO	\$ 816,910.00	9%	Dur 220
60012	P.E.S. Renewal/Reco	0	0	8/22/2014	\$ 900,000.00	West Roofing Systems, Inc	\$ 723,900.00	-20%	Dur 365
40668	Millick/Shields/Dick	0.63	0.38	8/21/2014	\$ 2,392,000.00	NELLO CONSTRUCTION CO INC	\$ 2,620,171.00	10%	Dur 400
62107	Repair to Filtered W	0	0	8/20/2014	\$ 2,793,000.00	J P C GROUP, INC	\$ 5,079,600.00	82%	Dur 730
71080	Rehabilitation of Pla	0	0	8/12/2014	\$ 6,983,780.00	STONE HILL	\$ 6,024,500.00	-14%	Dur 540
20438	Water Main Relay Ri	1.49	0	8/4/2014	\$ 1,971,000.00	A P CONSTRUCTION INC	\$ 2,696,077.00	37%	Dur 350
40721	Water / Sewer recor	0.54	0.09	7/17/2014	\$ 1,043,000.00	PIO CONSTRUCTION CO	\$ 1,142,885.00	10%	Dur 210
40732	Water / sewerDarier	0.45	0.38	7/8/2014	\$ 1,680,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,496,905.00	-11%	Dur 305
	Fiscal Year to Date (F	24.14	4.98		\$ 104,951,377.45		\$ 111,436,767.25	6%	
	Total Miles using FY	37.93	14.77						
	NTP Project from FY2014				\$ 4,818,000.00		\$ 4,071,231.00		
	NTP Projects from FY2015				\$ 100,133,377.45		\$ 107,365,536.25		
	Capital Projects Encumbered in Fiscal Year 2015				\$ 224,213,429.46		\$ 234,874,240.25		
	Budgeted payroll and vehicles				\$ 28,633,000.00				
	Total encumbered in FY15 to date				\$ 252,846,429.46				

### COLLECTOR SYSTEMS

Unit	Service Level Measures	OPERATIONS DIV. - FIELD OPERATIONS								Mar '15	YTD or Mo. Avg.	% of Goal or Mon. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15							
Flow	% Main Pump Availability	98.2%	96.8%								97.50%	102.63%	No rept	97.27%	95.9%	99.5%
		95%	95%	95%	95%	95%	95%	95%	95%		95.00%		95%	95%		
	Dry Weather Discharges /100 Inspections	0.30	0.00								0.15	----		0.07	0.05	0.26
		0	0	0	0	0	0	0	0		0.00		0	0		
Control	TV Inspections in Miles	3.39	3.06								6.45	3.97%		11.64	38.28	48.93
		12.50	12.50	12.50	12.50	12.50	12.50	12.50	12.50		162.50	3.23	12.50	150.00		
	Metering Chamber Meters Operational	89.0%	89.0%								89.00%			0.0%	88.4%	N/A
		95%	95%	95%	95%	95%	95%	95%	95%		95.00%		95%	95%		
	CSO/Flow Meters Operational	86.8%	86.0%								86.40%			0.0%	88.35%	N/A
		90%	90%	90%	90%	90%	90%	90%	90%		90.00%		80%	80%		
Inlet	Ttl # Inlets Cleaned-Actual	8,943	9,474	8,994	9,719	7,908	8,701	7,147	6,888	7,682	60,886	54.63%	8,846	33,883	94,653	100,251
	Ttl. # Inlets Cleaned-Goal	9,880	9,649	9,608	10,201	8,909	9,628	7,926			111,444	8,698	10,201	111,444		
	% of Monthly SLG Cleaned	90.52%	98.19%	93.61%	95.27%	88.76%	90.37%	89.9%			54.63%	92.37%	86.72%	30.40%	84.93%	89.96%
	% of Total Inlets Cleaned	12.30%	13.04%	12.37%	13.37%	10.80%	11.97%				83.77%	11.97%	12.17%	46.62%	130.2%	134.7%
Cleaning	Tons of Debris Removed	987.8	903.6	1,034.1	1,085.6	690.9	822.0	696.1	568.3	715.0	6,220.1	888.6	841.0	3,177.5	9,747.0	11,676.5
	Lbs. Removed Per Inlet	22.3	213.8	231.1	224.6	175.7	190.0	196.1	169.2	193.0	1,253.6	179.1	195.8	767.5	2,482.9	2,851.4
	Cover Locks Installed	617	499	405	223						1,744	436	475	2,042	5,975	5,909
Main-tenance	Waterways Restoration - Tons of Debris Removed	59.00	48.40	58.00	80.00	52.50					297.9	49.65%	99.00	267.30	691.1	1,163.0
		50	50	50	50	50	50	50			600	60	50	600		
	Total Inlets Reset & Reconstructed	493	301	425	406						1,625	13.21%	519.00	1,711	5,993	10,974
		1,025	1,025	1,025	1,025	1,025	1,025	1,025			12,300	406	1,025.00	12,300		
	Inlets Won't Take Water	20.72	20.37	6.00	7.00						13.52	135.23%	25.43	15.61	24.07	10.34
	Avg. # Days to Respond	<10	<10	<10	<10	<10	<10	<10			<10		<10	<10		
	Inlet Exams	531	324	453	420						1,728	12.52%	734.00	2,469	7,342	9,280
		1,150	1,150	1,150	1,150	1,150	1,150	1,150			13,800	432	1,150	13,800		
	Inlet & Pipe Excavations/Repairs	12	19	23	8						62	10.33%	13	78	187	369
		50	50	50	50	50	50	50			600	16	50	600		
	Sewers Examined, Sewer/Lateral Clean, etc.	459	302	334	261						1,356	7.06%	316	1,396	4,939	5,154
		1,600	1,600	1,600	1,600	1,600	1,600	1,600			19,200	339	1,700	20,400		

Goal data next to shaded areas. PWD pontoon skimmer boat collects add'l river debris each mo. This smaller volume debris is measured in Cu. Yd. & not included here.

If cumulative output goal %'s are = each month, actual %'s should be: July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, Ma flow

Total inlets= 72,679

**CONVEYANCE**

Unit	Service Level Measures	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Distribution	Breaks Repaired	Number of Repairs	ACTUAL	47	28	41	36	86	90	186	175	134	514	175	740	969	823
			ESTIMATE	55	45	35	45	60	150	175	120	65	1,065	120	905		
	D-Orders	Avg. Hrs. Actual	ACTUAL	8.0	6.0	6.0	6.0	6.0	7.0	6.0	6.0	6.0	6.4	8.0	6.5	6.2	5.8
			GOAL	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0				
		Number of Jobs Received	ACTUAL	33	22	21	26	33	18	30	48	93	183	13	197	289	-----
			ACTUAL	34	17	34	18	31	41	12	9	9	187	7	161	256	290
		Avg. Hrs Actual	ACTUAL	4.0	4.0	5.0	5.0	5.0	4.0	3.0	4.0	3.0	4.3	6.0	4.9	4.6	4.7
		End of Month Backlog	ACTUAL	118	130	131	132	126	106	117	160	240	860	126	0	122	
	Valves	# of jobs	ACTUAL	15	16	16	20	7	32	25	14	11	131	11	135	242	173
	Connections	# of jobs	ACTUAL	11	14	7	9	6	13	7	6	7	67	2	64	115	138
Load Control	Peak electric power demand	kilowatts	ACTUAL	9,919,340	9,395,762	N/A			N/A	N/A		N/A	19,315,102	15,516	113,483	168,574	146,245
			GOAL<	10,910,000	10,910,000	10,910,000	10,360,000	10,360,000	10,360,000	10,360,000	10,360,000	10,360,000	147,240,000	12,400	259,300	259,300	
	Distribution systems ops. coordinated	Number completed (expect 24)	ACTUAL	64	43	49	48	48	51	50	n/a	N/A	353	32	341	517	502
	Distribution system records revised	Number completed (expect 40)	ACTUAL	26	26	44	30	30	11	35	17	40	202	65	175	164	366
	VMIS records, operations recorded	Number completed (expect 1,200)	ACTUAL	1,125	952	927	768	768	1,162	1,165	794	1,200	6,867	652	7,372	11,746	12,830
	Field hydraulic investigations	Completed/Backlog (expect 5/2)	ACTUAL	10/2	10/6	11/2	11/3	11/3	10/0	4/6	7/8	5/2	-----	5/10	0.00	10/5	----
	Fire flow tests	Days to completion	ACTUAL	8.8	12.4	13.7	11.6	9	7	7	12	10	9.9	23.3	13.4	15.0	14.2
	SCADA system corrective maint.	% of corrective work	GOAL<	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0				
			ACTUAL	24%	26%	N/A	12%	12.0	9.0	15.0	11.0	10.0					
			GOAL<	10%	10%	10%	10%	10%	10%	10%	10%	10%	10.0%	14%	15.3%	14.6%	24.6%
Pumping	Availability	Actual available pump hours/ Possible available pump hours	ACTUAL	96.45%	97.3%	94.0%	93.65%	94.5%	94.8%	94.7%			95.05%	90.4%	93.2%	94.0%	95.2%
			GOAL											92.0%	93.8%	94%	
	Productivity	Non-corrective maintenance hours / Total maintenance man-hours worked	ACTUAL	91.52%	94.6%	95.0%	95.53%	93.6%	93.5%	93.5%			93.88%	99.4%	94.3%	94.8%	95.5%
			GOAL	94.0%													
E & SS	Station Efficiency	3.13) used	ACTUAL	76.95%	77.8%	77.7%	77.92%	77.3%	77.8%	77.8%			77.60%	76.7%	76.4%	76.5%	77.3%
			GOAL	>75%													
	Fire hydrant availability	%	ACTUAL	99.71%	99.69%	99.65%	99.61%	99.56%	99.53%	99.52%	99.52%	99.50%	96.60%	99.7%	99.7%	99.68%	99.68%
			GOAL	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.70%	99.7%	99.7%		
	Hydrant repairs (restored)	number	ACTUAL	271	214		379	336	525	403	232	263	2,128	143	2,906	5,626	5,626
			GOAL	500	500	500	450	400	350	350	350	400	6,000	350	5,250		
	CCL's installed	each	ACTUAL	29	18	16	11	11	1	4	3	14	90	26	163	656	656
			GOAL	40	40	40	40	15	15	10	15	15	380	15	350		
	Hydrant Paint Program	number	ACTUAL	89	148	321	238	161	249	178	95	275	1,384	50	1,656	4,227	4,227
			GOAL	275	275	200	230	230	100	100	100	102	2,812	100	2,610		

\*Difference between water delivery & customer billings. CCL goals reduced 11/13.

If cumulative output goal %'s are = each month, actual %'s should be: July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

CROSS CONNECTION IDENTIFICATION & REPAIR PROGRAM																	
Service Level Measure	Unit	Regulatory or Internal Goals	COLLECTOR SUPPORT & PLUMBING REPAIR PROGRAM									YTD or Avg.	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15						
Blocks Screened	#	-----	51	27	37	1	15	25	25	33	15	181	150.83%	0	180	239	235
		20	20	20	20	20	20	20				120	26	20	240	240	
Blocks w/ dry weather flow	#	-----	35	19	27	1	10	15	15	25	14	122	135.56%	0	101	151	141
		15	15	15	15	15	15	15				90	17	15	2101	180	
Customer Notifications	#	-----	366	349	264	390	281	378	339	269	404	2,367	338	379	3,131	4,147	4,486
		300												300	3600	3,600	
Properties with dye tests completed	#	275	238	230	227	229	202	243	206	120	216	1,575	108.00%	262	1,099	2,626	2,906
		208.33	208.33	208.33	208.33	208.33	208.33	208.33	208.33	208.33	208.33	1,458	225	275	3,300	3,300	
Cross Connections Identified	#	-----	5	4	5	1	5	3	6	3	3	29	25.89%	4	36	49	63
		Goal	8	8	8	8	8	8	8	8	8	112	4	8	96	96.00	
C. Conn. % of Dye Tests	#	-----	2.10%	1.74%	2.20%	0.44%						1.84%	-----	1.53%	1.86%	1.87%	2.17%
# Abated/ # Identified	%	----										75.86%	-----	200%	108%	110.2%	98.41%
Cross Connections Abated	#	-----	4	1	5	4	1	7				22		4	27	51	62
												0	4	9	108	108	
Average # of days to abate	Days		28.0	6.0	20.6	15.25	32.0	35.7				22.9		23.3	28.0	27.59	22.10
		<120	<120	<120	<120	<120	<120	<120				<120		70	70	70	
Repair	Total	-----	\$14,582	\$19,100	\$74,682	\$26,806	\$29,172	\$48,042				\$212,384		\$31,382	\$183,284	\$472,027	\$303,240
	\$												\$35,397	\$69,000	\$828,000	\$828,000	
Costs	Avg \$/repair	-----	\$3,646	\$19,100	\$14,936.44	\$6,702	\$3,404	\$4,771				\$9,654		\$7,846	\$6,788	\$7,627	\$4,891
													Act vs Gl	\$7,667			

Goal data next to shaded areas. Cross connections abated may have been identified in the prior fiscal year or prior months. The EPA requires that all cross connections be abated within 120 days of discovery. Jan., Mar. & Apr. data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

CUSTOMER SERVICE UNIT														
									Year to	% of	FY '14	FY '14	FY '14	FY '13
		OPERATIONS							Date	Total	Current	Year	Year End	Year End
Function	Service Level Measure	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	or Average	or Avg.	Month	to Date	Actual	Actual
Within Customer Service	Charity Applications	14	1	0	1	0	0	0	17	0.14%	0	112	124	46
	Vacancy Applications	0	0	0	0	1	1	0	2	0.02%	0	0	0	0
	P - Repair permits	1	3	2	1	0	3	1	11	0.09%	0	8	15	31
	S - Ferrule Permits	276	268	309	305	407	240	255	2,132	17.46%	212	2,089	3,124	2,981
	Cancelled permits	38	33	34	50	62	46	61	343	2.81%	62	501	743	559
	Reinspections	501	191	244	352	259	229	263	1,922	15.74%	450	2,033	2,968	3,028
	SATISFIED COMPLAINTS	708	852	862	883	890	1,083	1,290	5,912	48.42%	800	6,345	9,332	9,471
	Non-Compliance	63	73	141	224	187	125	153	891	7.30%	94	747	1,476	1,213
	Hold (Delayed Action)	100	63	56	59	147	67	45	522	4.28%	84	761	1,025	879
	To Claims Adjuster	1	2	0	1	0	0	7	6	0.05%	1	13	17	32
	Special (Various)	43	56	83	66	73	85	81	451	3.69%	71	534	728	1,182
	TOTAL #	1,745	1,542	1,731	1,942	2,026	1,879	2,156	12,209	1,744	1,774	13,143	19,552	19,422
	Refer To Other PWD Unit	324	364	421	327	396	486	478	2,660	380	302	2,771	4,028	6,267
	Referred To Other Dept.	21	42	60	27	56	70	51	300	43	66	368	517	663
C.S. Notice of Defect	Customer Service NOD	85	95	135	118	2	243	316	780	111	160	1,106	1,612	1,905
	Private Water/Sew NOD	<u>20</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>130</u>	<u>0</u>	<u>0</u>	<u>168</u>	24	<u>0</u>	<u>105</u>	<u>166</u>	<u>212</u>
	CSS Subtotal	105	95	135	135	0	0	0	948	135	160	1,211	1,778	2,117
	Erroneous NOD	0	0	0	0	0	0	0	0	0	4	10	11	0
	Erroneous PW/Sew. NOD	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	0	<u>0</u>	<u>0</u>	<u>0</u>	<u>4</u>
	CSS Subtotal	0	0	0	0	0	0	0	0	-	4	10	11	4
Other PWD	ESS NOD	62	28	65	87	79	113	166	506	72	93	734	1,037	865
	Distribution NOD	29	35	23	40	50	86	46	285	41	36	422	528	496
	Leak Det. NOD	7	4	8	7	12	26	15	67	10	12	71	108	119
	Vacant B Pipe Crew NOD	<u>12</u>	<u>8</u>	<u>16</u>	<u>14</u>	<u>24</u>	<u>72</u>	<u>82</u>	<u>150</u>	21	<u>74</u>	<u>262</u>	<u>335</u>	<u>284</u>
	Subtotal Dist. NOD	110	75	112	148	165	297	309	1,008	144	215	1,489	2,008	1,764
NOD's Dist.	ESS Erroneous NOD	0	0	0	0	0	0	0	0	0	0	0	0	0
	Dist. Erroneous NOD	0	0	0	0	0	0	0	0	0	0	1	1	0
	Leak D. Erroneous NOD	0	0	0	0	0	0	0	0	0	0	0	0	0
	VBPC Error. NOD	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	0	<u>0</u>	<u>0</u>	<u>1</u>	<u>0</u>
	Subtotal Dist. Err. NOD	0	0	0	0	0	0	0	0	-	0	1	2	0
NOD's Flow Control	Sewer Maint. NOD	103	68	96	69	67	86	37	600	86	54	558	982	958
	Camera Crew NOD	<u>0</u>	<u>0</u>	<u>2</u>	<u>0</u>	<u>0</u>			15	3	<u>0</u>	16	34	<u>29</u>
	Subttl. Flow Control NOD	103	68	98	69	67	86	37	615	88	54	574	1,016	987
	Sewer Maint. Err. NOD	0	0	0	0	0	0	0	0	0	0	0	0	0
	Camera Crew Err. NOD	0	0	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	0	<u>0</u>	<u>2</u>	<u>2</u>	<u>0</u>
	Subtl. Flow Cntrl Err NOD	<u>0</u>	<u>0</u>	<u>0</u>	0	0	0	0	0	-	0	2	2	0
Shut-Off	Shut-Off Crew NOD	<u>669</u>	<u>197</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>971</u>	139	0	30	39	33
Crew	Shut-Off Crew Err. NOD	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	0	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
	Subttl All Non-CS NOD's	882	340	210	217	232	383	346	2,594	371	269	2,093	3,063	2,784
	Sub All Non-CS Err NOD	0	0	0	0	0	0	0	0	-	0	13	15	0
	TOTAL ALL ACT. NOD's	<u>987</u>	<u>435</u>	<u>345</u>	<u>335</u>	<u>362</u>	<u>626</u>	<u>662</u>	<u>3,542</u>	506	<u>429</u>	<u>3,304</u>	<u>4,841</u>	<u>4,901</u>
	TOTAL ALL ERR. NOD's	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	-	<u>4</u>	<u>13</u>	<u>15</u>	<u>4</u>
	Reinspect. of all N.O.D.	501	191	244	352	0	0	0	1,434	287	450	2,033	2,968	3,028
	% Reinspected	50.76%	43.91%	70.72%	105.07%	105.07%			40.49%		104.90%	61.53%	61.31%	61.78%

CUSTOMER SERVICE UNIT														
Function	Service Level Measure	OPERATIONS ADMINISTRATION							Year to Date or Average	% of Total or Avg.	FY '14 This Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15						
PWD	# of Jobs Contracted	23	12	34	41	14	Data to Report	233	39	44	152	224	243	
	# of Jobs Cancelled	0	0	0	0	0	Data to Report	0	0	0	0	0	10	
	# of Jobs Completed	11	6	7	0	0	Data to Report	35	6	35	131	224	224	
Fund	% Finalized	47.83%	50.00%	20.59%	0.00%	0.00%	Data to Report	15.02%	-----	79.55%	86.18%	100.00%	96.14%	
	Total \$ Cost	\$25,807	\$21,690	\$19,986	\$0	\$0	Data to Report	\$94,637	\$15,773	\$90,523	\$426,410	\$734,772	\$603,961	
Work	Avg Cost/Completed Job	\$2,346	\$3,615	\$2,855	N/A	N/A	Data to Report	\$2,704	Avg. Cost	\$2,586	\$3,255	\$3,280	\$2,696	
Claims	All Claims Received	19	13	7	1	No Data to Report		49	10	9	99	177	152	
	Claim Closed No \$ Pmt.	0	0	0	0	No Data to Report		0	0	0	148	149	33	
	Ref. to Risk Mgt.-Action	0	0	0	0	No Data to Report		0	0	0	0	11	12	
	Ref. to Risk Mgt.- Pmt.	1	3	5	0	No Data to Report		11	2	0	0	33	27	
Work	Ttl. >\$2,000/Claim Cost	\$8,000	\$51,728	\$19,852			No Data to Report	\$86,623	\$21,656	\$4	\$20	\$322,613	\$167,951	
	Avg. Cost/Settled Claim	\$8,000	\$17,243	\$3,970			No Data to Report	\$7,875	Avg Large	\$50,500	\$237,220	\$9,776	\$6,220	
	Claims Settled <= \$2K	1	6	9	5	No Data to Report		23	5	5	11,861	44	41	
	Total Direct PWD Cost	\$85	\$3,100	\$6,060	\$3,200	No Data to Report		\$13,845	\$2,769	\$3,275	\$25	\$32,553	\$43,127	
	Avg. Cost/Settled Claim	\$85	\$517	\$606	\$640	No Data to Report		\$602	Avg Small	\$655	\$20,533	\$740	\$1,052	
	Ttl. Claims Paid/Settled	2	9	14	5	No Data to Report		34	7	9	821	77	68	
	Ttl. \$ Claims Pd./Settled	\$8,085	\$54,828	\$25,912			No Data to Report	\$100,468	\$24,317	\$53,775	\$257,753	\$355,166	\$211,078	
	Avg \$ Claims Pd./Settled	\$4,043	\$6,092	\$1,851			No Data to Report	\$2,955	Avg. All	\$5,975	\$5,728	\$4,613	\$3,104	
	Open Claims	114	118	118	111	No Data to Report		112	Avg. Open	64	64	101	126	
	\$	Emer.Clean/Restore \$	\$13,294	\$6,870	\$2,518	\$4,267	No Data to Report		\$44,854	\$8,971	\$127,057	\$206,104	\$266,892	\$500,913
#	Properties Cln/Restored	5	3	1	2	No Data to Report		19	4	11	28	48	161	
\$	Avg \$ Cost per Property	\$2,659	\$2,290	\$2,518	\$2,134	No Data to Report		\$2,361	Avg. CL/R	\$11,551	\$7,361	\$5,560	\$3,111	
\$	Landscaping Costs					No Data to Report		\$0		\$0	\$0	\$0	\$10,592	

Claims & violations can overlap fiscal years. "S" is new water ferrule installation. "P" is repair of water line. PWD Fund Work includes plumbing & heating repair &/or replacement. Resolved/completed inspections from violation notice outcomes include: problem corrected, repairs success- fully completed or customer shut off. Most claims stem from water &/or sewer breaks. C. S. handles claims = to or < than \$2,000. Claims over \$2,000 are referred to Risk Mgt. for payment. Emergency Cleanup & Restoration is done by approved contractors, prior to PWD Fund work. VBP Unit is Vacant Broken Pipe Unit. N.O.D. is a Notice Of Defect (plumbing code violation). All N.O.D.'s are reinspected, whether issued by C.S.S. or other units. Complaints resolved may originate in other units. Claims have a 2-year statute of limitations. All claims are paid from PWD funds.

<b>DELINQUENCY &amp; RESTORATION</b>											
Service										YTD or	FY '14
Level Measure	July'14	Aug'14	Sep-14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	Mo. Avg.	Year End
<b>Total Accounts Received</b>	<b>10,232</b>	<b>9,765</b>	<b>10,915</b>	<b>8,902</b>	<b>7,093</b>	<b>1,974</b>	<b>1,983</b>	<b>2,318</b>	<b>2,764</b>	<b>50,864</b>	81,504
<b>Accounts Open</b>	315	723	70	357	19	125	250	197	119	1,859	111
<b>Accounts Completed ( Rows 8..17)</b>	<b>9,917</b>	<b>9,042</b>	<b>10,845</b>	<b>8,545</b>	<b>7074</b>	<b>1849</b>	<b>1733</b>	<b>2121</b>	<b>2764</b>	<b>40,082</b>	81,393
<i>Accounts Cancelled</i>	341	436	531	852	261	76	83	123	113	2,580	2,706
<i>Accounts Shutoffs</i>	<b>3,522</b>	3,071	3,719	2,762	2,244	304	313	360	501	15,935	25,802
<i>Accounts Dug-Up / Shut Off</i>	<b>195</b>	126	99	13	23	11	141	21	8	608	2,541
<i>Accounts Found Off</i>	532	445	487	400	0.0	134	124.0	130.0	211.0	1,988	4,239
<i>Accounts Unable to Shut Off /Plumbing Violations (V1 to V8)</i>	1,322	944	1,217	778	325	117	194	208	216	4,897	10,402
<i>Can't Complete Accounts</i>	547	452	525	560	764	174	67	353	\$239	2,325	3,106
<i>Accounts Restored</i>	<b>2,212</b>	2,359	2,765	2,047	1909	553	395	470	\$439	9,383	17,538
<i>P1 (Full acct bal collected @ door)</i>	264	209	235	289	220	98	116	105	626	1,431	3,130
<i>P2 (Partial acct bal collected @ door)</i>	847	851	926	724	579	192	243	244	105	4,362	6,489
<i>P3( Customer showed payment receipt @ door)</i>	135	149	341	120	56	37	45	51	260	883	5,440
<b>Payments Collected @ Door</b>									46		
P1	\$169,672.58	\$106,544.40	\$125,882.02	\$148,008.55	\$106,023.95	\$43,741.32	\$63,548.77	\$50,930.95	\$60,912.81	<b>\$763,421.59</b>	\$1,644,457.59
P2	\$330,665.03	\$325,804.19	\$338,865.09	\$241,428.64	\$243,506.18	\$69,523.06	\$98,224.06	\$74,785.57	\$104,317.95	<b>\$1,648,016.25</b>	\$2,737,330.24
R3 (Restore Pick-Up)	\$79,377.63	\$78,663.84	\$109,524.10	\$76,554.43	\$80,345.75	\$10,664.53	\$8,256.09	\$16,428.06	\$8,218.28	<b>\$443,386.37</b>	\$550,101.51
<b>Total Payments Collected @ Door</b>	<b>\$579,715.24</b>	<b>\$511,012.43</b>	<b>\$574,271.21</b>	<b>\$465,991.62</b>	<b>\$ 429,875.88</b>	<b>\$123,928.91</b>	<b>\$170,028.92</b>	<b>\$142,144.58</b>	<b>\$173,449.04</b>	<b>\$2,854,824.21</b>	\$4,931,889.34

# **INDUSTRIAL WASTE UNIT**

Function	Service Level Measures	Unit	WATER & WASTEWATER TREATMENT									Year To Date	FY '14 Same Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15					
Hazardous Mat'ls. Mgt.	Response to Incidents	# per Month	16	21	16	12	7	11	12	7	11	95	8	102	144	149
			16	16	16	16	16	16	16	16	16	16	15	180	180	
Defective Lateral Prog.	Samples From Storm Water Sys.	# per Qtr.			26			22			20	48	20	64	88	86
					35			35				140	20	80	80	
Hazardous Materials Management	Hazardous Wastes Removed	Lbs per Qtr.			300			300			0	600	150	612	612	1,100
					3,000			3,000			3,000	12,000	1,000	4,000	4000.00	
	PCB - PMP Inspections *	# Quart'ly			20			21			12	41			0	123
Pretreat-ment Program	Industrial Inspections Conducted	# Quart'ly			30			46			37	76	56	123	140	113
					35			35			35	140	30	120	120	
	Pretreat. Samples Collected	# Quart'ly			106			46			57	152	67	202	267	618
					175			175			175	700	175	700	700	
	Permits Issued	# Quart'ly			8			9			7	17	6	12	37	63
Program	Users in Compliance	%semi annual			11%			10			9	40	15	60	60	
					100%						91.00%		88%	88.00%	88.00%	76.00%
Surcharge Program	Surcharge Samples	# Quart'ly			221			174			185	395	165	595	815	866
					240							240	\$240	\$960		
	Surcharge Revenue **	\$ Quart'ly			\$1,246,819			\$1,436,703			\$1,484,148	\$2,683,522	1,390,456	1,403,448	\$5,394,328	\$6,028,200
Fines	Assessed	\$			\$30,150						\$18,000	\$30,150	16,200	48,600	\$48,600	\$28,800
	Estimate				\$5,000						\$5,000	\$10,000	\$15,000	\$30,000		

Goal/estimate data next to dark shaded areas. Most goals revised 11/13.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June 100%.

\*\* Laundromat charges are not included in IWU totals, since they are directly surcharged by the WRB.



# METER SHOP

Function	Service Level Measure	OPERATIONS ADMINISTRATION									Year to Date	Actual Sub-totals	% of Goal or Average	FY '14 This Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15							
Installations & Visits, Residential & Commercial	Mtr. & ERT Changes	1,024	1,006	1,288	1,323	1,121	980	711	618	563	7,453	-----	1,065	1,432	12,251	16,218	12,145
		1,325	1,325	1,325	1,325	1,325	1,325	1,325	1,325	1,325	18,550	% of Ttl.	24.89%	1,225	14,700		
	Meter Installs	361	342	264	296	262	289	293	275	338	2,107	-----	301	280	2,725	3,728	3,899
		325	325	325	325	325	325	325	325	325	4,550	% of Ttl.	7.04%	325	3,900		
	Found Complete	498	479	404	356	300	397	396	347	434	2,830	-----	404	413	2,666	3,950	4,730
		10	10	10	10	10	10	10	10	10	140	% of Ttl.	9.45%	200	2,400		
Work	Can't Complete	3,133	2,187	2,784	2,518	1,717	2,610	2,322	1,895	1,878	17,271	-----	2,467	3,223	28,878	37,088	15,547
		3,050	3,050	3,050	3,050	3,050	3,050	3,050	3,050	3,050	42,700	% of Ttl.	57.68%	3,000	36,000		
	Orders Complete	5,016	4,014	4,740	4,493	3,400	4,276	4,006	3,761	4,088	29,945	-----	4,278	5,348	46,520	60,984	36,328
		5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	70,000	-----	42.78%	5,500	66,000		
Permits Received, Investigated & Completed	New, Adm. D. & D's.	242	225	248	205	175	144	168	234	244	1,407	-----	201	175	1,344	1,859	1,927
		150	150	150	150	150	150	150	150	150	2,100	-----	67.00%	150	1,800		
	Meters Removed	11	5	2	9	8	4	21	23	1	60	-----	9	8	54	70	90
											0	% of Ttl.	1.71%	10	120		
	Inv. & Com.	198	172	139	159	155	196	249	215	197	1,268	-----	181	103	1,339	1,793	1,732
	% Invest.										#DIV/0!	-----	86.43%	56%	96%	93%	86%
	% Goal	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-----		100%	100%		
Maintenance	Meter Maint.	21	12	22	14	13	14	27	7	13	123	-----	3.51%	103	2,105	2,140	2,441
		250	250	250	250	250	250	250	250	250	3,500	-----	18	200	4,200		
Testing	Meters & ERTs.	1,126	1,142	1,383	1,302	1,261	987	1,132	1,838	1,385	8,333	-----	39.68%	1,647	14,574	18,835	14,847
		1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500	21,000	-----	1,190	1,200	16,200		
Meters	Scrapped	105	143	101	44	115	68	132	751	62	708		101	317	850	1,227	
Shut-Offs, Billing & Meter Investigations	Shut Off (To D&R)	570	29	15	50	14	189	153	112	182	1,020	-----	72.86%	603	3,165	4,796	2,370
		100	100	100	100	100	100	100	100	100	1,400	-----	146	600	7,200		
	Pending Dig-ups	10	3	8	3	1	2	3	2	1	30	-----	8.57%	14	581	755	520
		25	25	25	25	25	25	25	25	25	350	-----	4	100	1,200		
	Reported Thefts **	490	412	341	340	254	279	344	696	805	2,460	-----	36.99%	617	4,361	5,999	4,806
		475	475	475	475	475	475	475	475	475	6,650	-----	351	425	5,100		
	WRB + Cust. Req.	1,373	1,204	1,739	1,194	919	1,540	1,386	980	840	9,355	-----	46.08%	1,864	14,857	17,815	2,469
		1,450	1,450	1,450	1,450	1,450	1,450	1,450	1,450	1,450	20,300	-----	1,336	1,000	12,000		
	ITRON ***	1,613	1,404	1,143	200	1,198	1,540	1,040	1,053	1,878	8,138	-----	116.26%	574	5,972	9,438	75,646
		500	500	500	500	500	500	500	500	500	7,000	-----	1,163	100	1,200		

Goal data next to shaded areas. Pending dig-ups replaced refer to dig-up. This tracks properties visited by Metering & pending accounts that have to be reviewed, before forwarding as a dig-up. Itron also conducts ERT changes. Most FY '14 goals revised 10/13.

carryovers &/or backlog.

June - 100%.

**PLUMBING REPAIR PROGRAMS**

Function	Service Level Meas.	Unit or Cost Goal	HELP LOANS & BASEMENT PROTECTION PROGRAM OPERATIONS ADMINISTRATION								Mar'15	Year To Date or Average	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15							
Help Loan Completed & Billed Repairs	Water Repairs	# of jobs	41	32	36	35	53	55	59		74	311	44	59	274	453	435
														40	480		
		\$ cost of jobs	\$172,715	\$99,303	\$127,467	\$119,770	\$188,982	\$180,373	\$211,117		\$213,298	\$1,099,727	\$157,104	\$175,109	\$843,507	\$1,612,375	\$1,125,563
														\$136,000	\$1,632,000		
		Avg. \$3,400										\$3,536	17.87%	\$2,968	\$3,078	\$3,267	\$2,588
	% of Ttl Jobs	41.40%	42.11%	37.89%	42.68%	52.00%	56.70%	54.68%		65.48%	47.70%		61.46%	N/A	48.39%	51.06%	
	Sewer Repairs	# of jobs	58	44	59	47	56	38	32		43	334	48	37	271	504	417
														50	600		
		\$ cost of jobs	\$345,278	\$233,917	\$284,554	\$234,519	\$234,282	\$264,427	\$174,941		\$185,416	\$1,771,917	\$253,131	\$104,290	\$1,005,705	\$2,253,745	\$1,177,706
														\$215,000	\$2,580,000		
		Avg. \$4,300										\$5,305	51.58%	\$2,819	\$3,711	\$4,189	\$2,824
	% of Ttl Jobs	58.60%	57.90%	62.11%	57.32%	48.00%	39.17%	45.31%		38.05%	51.23%		38.54%	N/A	51.61%	48.94%	
	Total Repairs	# of jobs	99	76	95	82	102	97	101		113	652	93	96	545	957	852
														90	1080		
		\$ cost of jobs	\$517,993	\$333,220	\$412,021	\$354,289	\$455,840	\$502,386	\$386,058		\$398,714	\$2,961,806	\$423,115	\$279,399	N/A	\$3,866,120	\$2,303,269
														\$351,000	\$4,212,000		
		Avg. \$3,900										\$4,543	38.75%	\$2,910	N/A	\$3,743	\$2,703
Help Loan Admin.	App. Process	# New Loans Initiated	119	118	101	133		93	91		113	655	116.96%	118	646	1,176	906
			80	80	80	80	80	80	80		74	560		80	960		
		# New Loans Completed	99	76	95	82		97	106		43	555	93	96	304	652	Category
	Call Volume	Ttl. customer contacts	542	1,134	1,159	1,164		967	1,061		640	6,027	127.56%	1,073	6,410	11,451	9,930
			675	675	675	675	675	675	675		675	4,725	1,005	675	8100		
	App.	% of Calls									10.87%		11.00%	10.08%	10.27%	9.12%	
8" +	Sewer	Connect. Insp.	13	7	0	16		5	12		6	53	9	11	36	74	45
Bsmt. Prot. Prog.	# Repr.	Completed	4	4	4	2		2	3		0	19	3	2	43	52	6
		Estimate	12	12	12	3	12	12	12		12	75	25.33%	12	144		
	Costs	Encumbered	\$20,349	\$3,807	\$28,146	\$9,738		\$9,543	\$0		\$15,312	\$71,583	\$11,930	\$3,479	\$133,978	\$158,095	\$19,533
		Cost Est.	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000		\$36,000	\$252,000	28.41%	\$36,000	\$432,000		
	Avg.	\$ Cost	\$5,087	\$952	\$7,036	\$3,426		\$4,771	\$0		\$3,828	\$3,768	12.13%	\$3,479	\$3,116	\$3,040	\$3,256
	Avg.	Cost Est.	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000		\$3,000	\$3,360		\$3,000	\$3,000		

Goal data next to shaded areas. Average costs can appear high, as payments were also made for prior fiscal year jobs. Jan. - April data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

### BAXTER WATER TREATMENT PLANT

Service	Level Measures	Unit		WATER TREATMENT										YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15							
Flow Data	Treated Water Delivered	MG/ Mo.	Act.	4,345	4,193	4,027	3,700	3,301	4,080	4,194	3,852	4,266	27,840	44.07%	4,322	38,786	51,474	50,929	
			Gl.	4,619	4,619	4,470	4,619	4,470	4,619	4,619	4,172	4,619	63,176	3,977	4,927	57,494			
	TWD % of Ttl.	%	Act.	56.95%	57.04%	56.77%	52.74%	53.00%	56.30%	57.80%	55.64%	55.18%	55.80%	-----	55.31%	0.00%	57.12%	56.82%	
	Treatment Capacity Utilized	% of 320 MGD	Act.	45.58%	44.07%	43.75%	21.20%	22.70%	18.20%	20.20%	23.60%	22.10%	30.82%	61.63%	45.34%	46.06%	45.89%	45.20%	
			Gl.	50%	50%	50%	50%	50%	50%	50%	50%	50%	50.00%		50%	50%			
Labor Costs	\$ / MG Avg.	\$	Act.	\$40.19	\$43.13	\$44.87	\$49.90	\$83.97	\$45.86	\$44.22	\$55.64	\$42.70	\$50.31	-11.54%	\$42.41	\$51.01	\$50.06	\$51.56	
			Gl.	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87		\$47.39	\$47.39			
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A									N/A	N/A	43.3%	43.3%	41.1%	60.2%	
			11	N/A	Data not Available at this time.								N/A	N/A	14.3%	14.3%	13.0%	5.6%	
			17	N/A									N/A	N/A	20.4%	20.4%	19.1%	13.0%	
Chemical Costs	\$ / MG Avg.	\$	Act.	\$261.32	\$232.99	\$211.50	\$157.32	\$184.03	\$154.37	\$149.64	\$137.81	\$0.00	\$193.02	110.61%	\$137.06	\$218.30	\$219.65	\$164.37	
			Gl.	\$192.29	\$252.49	\$182.69	\$172.51	\$222.36	\$161.53	\$133.23	\$126.09	\$117.15	\$174.51		\$112.11	\$175.43			
Total Organic Carbon	Removal	Ratio	Act.	1.65	1.61	1.70	1.83	1.65	1.70	1.57	1.54	1.59	1.67	139.40%	1.36	1.51	1.56	1.34	
	Regulatory	Goal	Gl.	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20		>1.20				
TTHM Level	Regulatory Gl.	<80 ppb	Act.	51.30	39.83		33.26	35.55	21.42	19.68			33.51	-58.12%	17.53	32.96	33.12	36.39	
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	60.40	43.86		26.48	33.53	35.40	33.75			38.90	64.84%	27.80	41.91	45.98	58.00	
Water Quality	Turbidity	NTU	<.10	0.05	0.06	0.05	0.049	0.05	0.04	0.05	0.05	0.00	0.05	-49.86%	0.05	0.05	0.05	0.06	

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.  
100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

QUEEN LANE WATER TREATMENT PLANT																		
Service	Level Measures	Unit		WATER TREATMENT									YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year To Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15						
Flow Data	Treated Water Delivered	MG/ Mo.	Act.	1,891	1,798	1,725	1,912	2,023	1,673	1,850	1,958	2,064	12,872	42.94%	2,080	17,195	22,471	22,684
			Gl.	2,170	2,245	2,054	2,160	2,054	2,284	2,201	1,988	2,122	29,977	1,839	2,156	25,155		
	TWD % of Ttl.	%	Act.	24.79%	24.46%	24.32%	27.25%	25.00%	23.08%	25.50%	25.60%	26.69%	24.91%	-----	26.62%	0.00%	24.85%	25.31%
	Treatment Capacity Utilized	% of 140 MGD	Act.	47.00%	44.75%	44.31%	48.50%	51.90%	41.50%	46.10%	53.90%	51.30%	46.29%	90.39%	51.64%	48.41%	47.76%	47.94%
			Gl.	55%	52%	49%	50%	49%	53%	51%	51%	51%	51.21%		52%	52%		
Labor Costs	\$ / MG Avg.	\$	Act.	\$99.21	\$106.95	\$104.87	\$101.93	\$150.11	\$118.99	\$105.92	\$112.33	\$148.96	\$112.57	8.45%	\$94.67	\$111.99	\$114.54	\$113.97
			Gl.	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A									N/A	N/A	32.2%	32.2%	32.8%	24.4%
			11	N/A	Data not Available at this time.								N/A	N/A	17.9%	17.9%	16.9%	11.9%
			17	N/A										N/A	N/A	21.2%	21.2%	20.3%
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$155.53	\$177.19	\$156.51	\$196.21	\$194.04	\$143.32	\$132.94	\$165.46	\$0.00	\$165.11	-14.92%	\$162.48	\$190.64	\$194.26	\$207.13
			Gl.	\$213.49	\$256.00	\$236.97	\$210.23	\$178.05	\$130.92	\$141.26	\$193.89	\$183.63	\$194.06		\$185.54	\$188.92		
Total Organic Carbon	Removal	Ratio	Act.	1.78	1.97	1.84	1.79	1.86	1.60	1.81	1.85	1.90	1.81	150.60%	1.46	1.63	1.65	1.69
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30		>1.30	\$1.30		
TTHM Level	Regulatory Gl.	<80 ppb	Act.	56.32	45.75		52.02	38.58	24.80	17.65			39.19	-51.02%	17.48	38.76	38.07	42.38
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.63	36.07		25.70	26.95	30.71	22.44			30.58	-49.03%	24.28	33.82	35.95	43.55
Water Quality	Turbidity	NTU	<.10	0.05	0.05	0.05	0.05	0.05	0.05	0.04	0.05	0.05	0.05	-51.43%	0.04	0.04	0.05	0.04

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.  
TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

BELMONT WATER TREATMENT PLANT																		
Service	Level Measures	Unit		WATER TREATMENT									YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15						
Flow	Treated Water Delivered	MG/ Mo.	Act.	1,393	1,360	1,341	1,403	1,297	1,329	1,382	1,269	1,401	9,505	47.04%	1,412	12,366	16,268	16,003
		Gl.		1,643	1,612	1,500	1,395	1,350	1,403	1,488	1,344	1,395	20,208	1,358	1,324	15,451		
Data	TWD % of Ttl.	%	Act.	18.26%	18.50%	18.91%	20.00%	18.00%	18.34%	19.07%	17.92%	19.41%	18.72%	-----	18.07%		18.04%	17.87%
	Treatment Capacity Utilized	% of 86 MGD	Act.	54.28%	53.83%	54.84%	54.50%	54.20%	53.60%	54.50%	56.10%	56.10%	54.25%	106.52%	53.53%	53.52%	53.07%	53.36%
			Gl.	54%	51%	49%	50%	49%	53%	51%	51%	49%	50.93%		53%	53%		
Labor Costs	\$ / MG Avg.	\$	Act.	\$146.56	\$151.18	\$151.36	\$151.50	\$242.69	\$159.49	\$151.91	\$167.53	\$148.96	\$164.96	115.02%	\$138.42	\$157.70	\$162.90	\$158.45
			Gl.	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A									N/A	N/A	41.4%	41.4%	45.5%	26.9%
			11	N/A	Data not Available at this time.							N/A	N/A	13.1%	13.1%	12.4%	16.1%	
			17	N/A									N/A	N/A	19.9%	19.9%	20.1%	17.9%
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$128.35	\$109.43	\$210.22	\$225.77	\$220.41	\$218.11	\$189.86	\$210.39	\$0.00	\$186.02	-21.48%	\$185.92	\$224.30	\$229.24	\$175.82
			Gl.	\$213.88	\$241.16	\$288.96	\$284.24	\$260.27	\$257.42	\$203.01	\$226.53	\$231.24	\$236.92	\$231.24	\$238.26			
Total Organic Carbon	Removal	Ratio	Act.	1.67	1.63	1.48	1.48	1.76	1.77	1.34	1.48	1.86	1.59	132.50%	1.42	1.60	1.62	1.54
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30		>1.30	1.3		
TTHM Level	Regulatory Gl.	<80 ppb	Act.	64.74	58.43		62.66	45.68	27.48	21.60			46.77	-41.54%	20.48	44.99	43.50	36.09
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.44	32.49		30.85	31.48	32.38	27.81			32.74	-45.43%	23.93	34.93	36.42	35.31
Water Quality	Turbidity	NTU	<.10	0.05	0.05	0.05	0.050	0.05	0.04	0.04	0.05	0.04	0.05	-52.57%	0.04	0.04	0.04	0.05

Goals are next to shaded areas. TOC goal is a running average over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.  
TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

ALL WATER TREATMENT PLANTS																		
	Level Measures	Unit	WATER TREATMENT										YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15						
Phila. drinking water meets or exceeds all Fed. & State standards 100% of the time.		%	Act															100%
				100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		100%			
				100%	100%	100%	100%	100%	100%	100%	100%	100%	100%					
Flow	Treated Water Delivered	MG/ Mo.	Act	7,629	7,351	7,093	7,016	6,620	7,082	7,426	7,078	7,731	50,217	44.22%	7,814	60,533	90,213	89,881
			GI	8,631	8,476	8,024	8,174	7,874	8,306	8,308	7,504	8,136	113,560	7,174	8,407	98,100		
Data	Treatment Capacity Utilized	% of 546	Act	47.32%	47.32%	47.32%	33.44%	43.70%	45.00%	47.00%	49.80%	49.50%	47.71%	93.68%	48.25%	47.89%	47.50%	47.14%
			MGD	53.00%	52.00%	51.00%	50.00%	50.00%	51.00%	57.00%	46.00%	52.00%	50.93%	50.99%	50.99%			
Labor Costs	\$ / MG Average	\$	Act	\$72.08	\$76.51	\$77.03	\$71.50	\$109.28	\$70.53	\$65.03	\$81.66	\$68.99	\$77.42	-23.62%	\$70.93	\$85.02	\$84.36	\$85.10
			GI	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$76.98	\$76.98		
Overtime (Cumulative FY to date)	Shift Workers	Goal -	40	N/A									0.00%	-100.00%	40.15%	41.79%	39.66%	48.71%
	Non-Shift Work.	% of	11	N/A	Data not Available at this time.								0.00%	0.00%	15.03%	16.18%	13.91%	8.29%
	Total Overtime	Base	17	N/A									0.00%	0.00%	20.53%	22.05%	19.57%	14.30%
Chemical Costs	\$ / MG Avg. Treated	\$	Act	\$213.25	\$199.22	\$197.20	\$181.61	\$194.22	\$163.73	\$149.64	\$158.47	\$0.00	\$185.55	90.50%	\$151.27	\$219.76	\$214.65	\$185.55
			GI	\$249.88	\$236.21	\$222.32	\$220.23	\$183.29	\$159.17	\$182.17	\$177.34	\$190.68	\$205.04	\$149.70	\$188.78			
TTHM Level	Regulatory GI.	<80 ppb	Act.	54.70	44.28	0.00	42.70						35.42	-55.72%	1.40	1.57	FY	15
HAA5 Level	Regulatory GI.	<60 ppb	Act.	52.60	45.84								49.22	-82.04%		1.24		
Total Organic Carbon	Removal	Ratio	Act.	1.69	1.71	1.70	1.70						1.58	131.58%	1.40		1.59	1.47
	Regulatory	Goal	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20		\$1.24			
Water Quality	Turbidity - NTU	<.10	Act	0.05	0.06	0.05	0.05	0.05	0.04	0.04	0.04	0.04	0.05	-49.27%	0.05	0.05	0.05	0.05

The categories are capacity-weighted averages, except treated water delivered (totals). Goals are next to shaded areas. Est. 23 MG lost 12/23/13 due to main break.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

NORTHEAST WASTEWATER TREATMENT PLANT & BIOGAS COGENERATION FACILITY																			
Function	Service Level Measures	Unit of Measurement	Goal		WASTEWATER TREATMENT										YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15						
Flow	Avg. Monthly Flow	MGD		N/A	200*	166	154	147	138	147	158	168	172	210	153.95	No	No	175.83	155.25
	Avg. Mo. Flow/design Capacity	% of Design Capacity		N/A	95%*	79%	73%	70%	66%	70%	79%	84%	86%	100%	74.43%	Report	Report	84.5%	74.7%
Regulatory Effluent Requirements	CBOD5	mg/l	<	30/25	12	3	4	4	4	6	10	6	13	13	5			5.4	5.8
	Suspended Solids	mg/l	<	30	15	3	5	4	3	6	12	6	18	20	6			7.5	6
	Fecal Coliform	#/100 ml	≤	200	150	25	16	11	10	11	10	18	84	64	14			27.5	36
	# NPDES Permit Violations	number		0	0	0	0	0	0	0	0	0	0	0	0			in these 0	Periods. 0
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$374,621	\$396,020	\$387,765	\$413,353	\$396,379	\$3,114,191	\$420,267	\$380,920	\$428,007	101.07%			\$4,688,030	\$4,579,305
		\$			Goal	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868			\$5,502,595				
Overtime* Fiscal Year to Date.	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			66.1%	45.3%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			12.8%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			17.2%	17.7%
Chlorine Minimization Program		lb/MG		N/A		6.81	7.51	7.37	7.12	6.97	7.06	6.28	4.64	4.74	7.02			34,105	28,658
					7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50				
	HYPO Dosage	lb/Mo.		N/A		34,994	35,800	32,533	30,389	30,701	34,493	32,763	22,392	30,832	33,096			6.61	6.08
	Cost per MGD	Dollar / MG		N/A		\$4.89	\$5.39	\$5.29	\$5.12	\$5.01	\$4.42	\$4.51	\$3.34	\$3.40	\$4.95			\$4.92	\$4.37
	TRC - Chlorine Residuals	mg/l	≤	0.50	0.30	0.22	0.19	0.22	0.25	0.29	0.24	0.23	0.44	0.42	0.23			0.25	0.23
Sludge Feed to BRC		Dry Tons		N/A		2,464	2,893	2,231	2,036	2,036	2,136	2,136	2,015	2,240	15,932			26,479	24,672
		MG		N/A		28.11	27.73	24.37	24.83	24.25	26.80	26.29	25.95	24.39	26.05			25.07	24.87
		% Total Solids		N/A	≥2%	2.28	2.50	2.23	2.02	2.07	1.98	1.99	1.90		2.15			2.43	2.23
*Estimate, not goal.																			
Biogas	Net Electrical Power Generated		-----	kWh		3,700,998	3,757,703	2,493,962	2,129,237	2,129,237					14,211,137			22,206,967	N/A
	Average Net Electrical Power Generated		-----	kWh		-----	-----	-----	-----	-----	-----	-----	-----	-----	2,842,227			3,172,423.86	N/A
Cogeneration	Biogas Used		-----	mmcf		30.55	33.05	34.04	35.19						132.83			222	N/A
	Average Biogas Used		-----	mmcf		-----	-----	-----	-----	-----	-----	-----	-----	-----	33.21			32	N/A
Facility	Supplemental Natural Gas Purchased		-----	mmcf		17.37	15.59	5.86	0.068						38.89			75	N/A
	Avg. Supple. Natural Gas Purchased		-----	mmcf		-----	-----	-----	-----	-----	-----	-----	-----	-----	9.72			11	N/A

WASTEWATER TREATMENT PLANTS - SOUTHEAST																				
Function	Service Level Measures	Unit of Measurement		Goal		WASTEWATER TREATMENT										YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15						
Flow	Avg. Monthly Flow	MGD		N/A	100*	78	73	68	71	75	82	83	82	99	75.62	No	No	80.83	77.67	
	Avg. Mo. Flow/design Capacity	% of Design Capacity		N/A	89.3%*	69%	65%	61%	63%	67%	73%	74%	73%	88%	67.37%	Report	Report	72%	70%	
Regulatory Effluent Requirements	CBOD	mg/l	≤	30	9	6	6	7	6	7	7	8	7	11	7			6.75	7	
	Suspended Solids	mg/l	≤	30	9	5	5	5	5	5	6	7	6	10	5			5.58	7	
	Fecal Coliform # NPDES Permit Violations	#/100 ml	≤	200	100	13	14	12	9	8	4	11	8	16	10			17.92	21	
		number		0	0	0	0	0	0	0	0	0	0	0	0			0	0	
Labor Costs	Class 100	\$			Actual	\$207,879	\$219,945	\$214,416	\$225,887	\$241,817	\$222,440	\$222,342	\$218,109	\$228,019	\$1,554,726			\$2,558,602	\$2,637,365	
	Expenditures	\$			Goal	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249			\$3,098,988					
	Treatment Cost	dollar / MG				\$86	\$98	\$105	\$103	\$108	\$87	\$87	\$95	\$74	\$96					
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			50.7%	44.4%	
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			14.8%	13.8%	
	Total Overtime	% of base		N/A	17%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			20.0%	18.2%	
Chlorine Minimization Program		lb/month			Actual	16,353	12,876	12,595	11,298	11,227	12,008	10,849	8,948	13,160	12,458			11,991	12,414	
	HYPO - Dosage	lb/MG			5.50	6.78	5.72	6.17	5.16	5.01	4.72	4.22	3.92	4.30	5.40			4.92	5.38	
	Cost per MGD TRC - Chlorine	Dollar / MG			Actual	\$4.87	\$4.11	\$4.43	\$3.71	\$3.60	\$3.39	\$3.04	\$2.81	\$3.09	\$3.88			\$3.55	\$3.86	
	Residuals	mg/l	≤	0.05	0.20	0.22	0.21	0.22	0.22	0.27	0.27	0.23	0.20	0.23	0.23			0.19	0.17	

\*Estimate vs. goal.

\*1 Fiscal year to date.



WASTEWATER TREATMENT PLANTS - SOUTHWEST																				
Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT										YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar'15						
Flow	Avg. Monthly Flow	MGD		N/A	200*	163	152	143	144	154	162	178	171	99	156.66	No	No	176.17	161.50	
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	100%*	81%	76%	72%	72%	77%	81%	89%	86%	88%	78.23%	Report	Report	88.0%	80.7%	
Regulatory Effluent Requirements	CBOD	mg/l	≤	25	9	3	2	3	3	3	6	4	5	11	3			4.3	4.5	
	Suspended Solids	mg/l	≤	30	9	4	4	5	4	5	4	6	5	10	5			6.08	5	
	Fecal Coliform	#/100 ml	≤	200	100	41	39	27	24	16	12	7	5	16	24			21.2	41	
	# NPDES Permit Violations	number		0	0	0	0	0	0	0	0	0	0	0	0			0	0	
Labor Costs	Expenditures	\$		N/A		\$403,737	\$405,096	\$401,200	\$432,726	\$431,510	\$3,293,444	\$222,342	\$218,109	\$228,019	\$5,590,055			\$4,621,338	\$4,547,466	
		\$		Goal		\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$445,237			\$5,440,471					
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	33.8%		33.8%	35.1%	
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	16.1%		15.8%	16.3%	
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	18.4%		18.2%	18.8%	
Chlorine Minimization Program*2	HYPO - Dosage	lb/month		N/A		39,274	36,883	35,473	34,588	30,701	37,397	37,881	38,223	8,948	36,028			41,346	36,620	
				Goal		6	6	6	6	6	6	6	6	6	6					
	lb/MG			6.00	7.80	7.83	8.26	7.73	6.97	7.43	6.88	7.97	3.92	7.56			7.69	7.47		
	Cost per MGD TRC - Chlorine Residuals	Dollar / MG		N/A	\$8.00	\$10.74	\$10.78	\$11.37	\$10.64	\$9.60	\$4.68	\$4.43	\$10.98	\$2.81	\$8.89			\$10.42	\$10.30	
		mg/l	≤	1	<0.50	0.08	0.08	0.09	0.07	0.10	0.11	0.15	0.13	0.20	0.10			0.13	0.09	
Sludge Feed to BRC		Dry Tons		N/A		2,423	2,478	2,849	2,826	3,100	2,623	2,746	2,532	N/A	19,045			31,936	27,870	
				Goal																
		MG		N/A	33.00	26.78	23.55	27.81	24.83	30.90	29.12	31.65	30.41	N/A	27.81			27.95	27.63	
	% Total Solids		≥	2%	2.40	2.63	2.52	2.02	2.47	2.36	2.17	2.10	N/A	2.37			2.53	2.25		

\*1 Fiscal year to date.

\*2 Chlorine usage has been phased out, replaced by Sodium HYPO.

**SYNAGRO (BIOSOLIDS RECYCLING CENTER)**																	
Measures		Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Percent Cake	Northeast	percent	Actual	27.2%	27.0%	27.3%	25.8%	25.8%	27.1%	27.1%	27.3%	27.3%	26.76%	No	No	29.13%	27.81%
			25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25.00%	Report	Report		
	Southwest	percent	Actual	28.0%	28.3%	28.6%	27.7%	28.2%	28.0%	30.7%	30.8%	28.0%	28.50%			30.70%	28.72%
			25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25.00%				
Percent Recovery	Northeast	percent	90%	92.1%	92.8%	89.0%	92.3%	92.8%	92.8%	91.4%	92.9%	92.9%	91.89%			94.90%	91.01%
	Southwest	percent	90%	92.1%	92.8%	89.0%	92.3%	92.8%	92.8%	91.4%	92.9%	92.9%	91.89%			94.90%	91.01%
Biosolids Processing	Dry Tons	dry tons	Actual	4,887	5,370	5,080	4,861	4,882	4,952	4,882	4,546	5,290	44,750			55,046	52,541
	Processed		5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500				
Biosolids Utilization	Dry Tons Utilized	dry tons*3	Actual	4,902	5,030	4,563	4,563	4,681	4,572	4,882	4,546	4,081	41,820			51,716	52,790
			5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	66,000				

\*\* Biosolids Recycling Center is operated by Synagro, as of 10/11/2008.

\*1 Fiscal year to date.

\*2 Includes all operating costs and is calculated on a yearly basis.

\*3 Includes stockpiled material from previous FY.

**ALL WASTEWATER TREATMENT PLANTS**

Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT								Mar '15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15						
Flow	Avg. Monthly Flow	MGD		N/A	N/A	407.00	378.58	358.28	352.77	376.00	402.00	429.00	425.00	512.00	386.23	No	No	432.83	394.42
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	N/A	77.97%	72.53%	68.64%		67.60%		82.30%	81.00%	98.00%	73.81%	Report	Report	82.92%	76%
Regulatory Effluent Requirements	CBOD*	mg/l	≤	25	10.5	3	3	3		16.0	21.0	18.0	15.0	29.0	10.7			4.8	5.2
	Suspended Solids	mg/l	≤	30	11.00	4	5	4		16.0	24.0	19.0	29.0	37.0	12.1			6.4	6.0
	Fecal Coliform	#/100 ml	≤	200	117	26	23	17		35.0	24.0	26.0	97.0	94.0	25.2			22.2	32.7
	# NPDES Permit Violations	number		0	0	0	0	0		0	0	0	0	0	0			0	0.0
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$986,237	\$1,021,060	\$1,003,381		\$895,491					28.12%			\$11,867,970	\$11,764,136
		\$		N/A	Goal	\$1,157,583	\$1,157,584	\$1,157,585	\$1,157,583	\$1,157,583	\$1,157,583				\$3,906,169				
															\$13,890,999				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A		N/A	N/A	N/A	N/A	N/A	N/A			49.8%	41.6%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A		N/A	N/A	N/A	N/A	N/A	N/A			14.4%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A		N/A	N/A	N/A	N/A	N/A	N/A			18.2%	18.2%
Chlorine Minimization Program		lb/month		N/A		55,634	49,767	48,076		72,629	84,380	81,493	69,563	95,864	65,330			87,441	41,072
	HYPO Dosage	lb/MG		N/A	7.5	7.13	7.02	7.26			18.82	17.38	16.53	16.94	11.52			6.41	NA
	Cost per MGD	Dollar / MG		N/A	\$6.41	\$6.83	\$6.76	\$7.03		\$18.21	\$11.82	\$18.53	\$17.13	\$17.37	\$11.53			\$6.30	\$6.18
	TRC - Chlorine Residuals	mg/l	≤	1.00	0.23	0.17	0.16	0.18		0.66		0.59	0.77	0.80	0.35			0.19	0.16
Sludge Feed to BRC		Dry Tons		N/A	N/A	4,887	5,370	5,080		4,548		22	4,547	3,050	19,907			58,415	52,542
		MG		N/A	60.30	54.89	51.28	0.00		0.00		57.97	56.36	34.35	32.83			53.01	52.50
		% Total Solids		N/A	2.20	2.34	2.56	0.00		0.00		4.16	4.00		1.81			2.48	2.24

\*NE and SW only - SE measures BOD.

\*1 Fiscal year to date.

WATER REVENUE BUREAU PERFORMANCE SUMMARY																	
				FISCAL YEAR 2015													
Performance Measure	Unit of Measurement	Projected	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15	YTD or Mo. Avg.	FY '14 Current	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual	
CUSTOMER METER READING																	
Attempted AMR readings (Itron)	number of meters	484,050	486,112	486,283	486,440	486,608	486,802	487,007	487,248	487,409	487,337	486,643	484,741	480,958	484,650	481,315	
Actual AMR readings (Itron)	number of meteres		447,147	474,962	475,020	474,988	475,141	475,044	475,207	475,372	475,304						
Adjusted AMR Read Success Rate	% of meters read	96.8%	92.0%	97.7%	97.7%	97.6%	97.6%	97.5%				96.68%	97.9%	97.68%	97.97%	97.82%	
Itron is penalized if the adjusted AMR meter read success rate is below 99.0%																	
Actual Reads																	
Reads-all categories	# of meters		447,433	475,250	475,314	475,261	475,438	475,349	475,502	475,671	475,610	3,299,547			8,469	18,215	
Number of billed accounts	# of meters		550,374	554,992	547,318	550,000	474,800	608,158	609412	527,446	609,412	562,419			4,83%	9.51%	
Of Bills based on actual reads	% of mtrs read		81.3%	85.6%	86.8%	86.4%	100.1%	78.2%				85%			\$76,068	\$353,086	
BILLED WATER CONSUMPTION																	
Average Daily Billed Water Consumption*1																	
Small Meters (5/8", 3/4")	CCF		2,868,496	2,919,225	2,858,762	2,780,462	2,655,798.0	3,012,570.0	2,667,439.0	2,631,684.0	3,026,872.0	22,394,436.0	MGD 70.1	MGD 74.3	MGD 70.0	MGD 72.4	
Large Meters (1-inch & larger)	CCF		2,747,652	2,459,579	2,961,867	2,859,319	2,536,968.0	2,480,606.0	2,433,515.0	2,235,995.0	2,590,080.0	20,715,501.0	57.9	63.2	60.9	61.6	
Wholesale Export Sales Volume	CCF		188,068	206	156	86,085.0	85,800.0	67,845.0	64,133.0	64,365.0	144,217.0	556,658.0	11.0	10.5	11.0	10.8	
Total Water Consumption	CCF		5,804,216	5,379,010	5,820,785	727,710.0	420,037.0	355,130.0	476,018.0	363,055.0	409,552.0	4,158,481.0	139.1	86.4	141.9	144.8	
City Government	CCF		561,117	545,841	709,573							605,510.3	9.0	9.6	10.4	8.9	
PAYMENT PATTERNS*2																	
% of accounts...																	
30 Day Pattern	paid by due date	68.28%	69.12%	68.88%	68.49%	70.27%	66.82%	67.58%	65.66%	65.71%		68.12%	66.65%	68.65%	67.77%	68.44%	
60 Day Pattern	paid 60 days from bill	17.80%	15.93%	14.03%	14.33%	14.86%	13.48%	13.85%	14.09%	15.26%		14.37%	N/A	17.23%	15.24%	16.95%	
90 Day Pattern	paid 90 days from bill	4.86%	4.22%	4.26%	4.30%	4.06%	3.74%	3.01%	3.77%			3.91%	N/A	3.77%	3.80%	4.10%	
Total	paid within 90 days	90.94%	87.26%	87.84%	87.72%					86.14%		86.39%	N/A	86.97%	86.81%	89.49%	
CUSTOMER SERVICE																	
Inbound Telephone Calls																	
Calls Offered*3	no. of calls	23,824	35,281	29,617	37,014	28,846	35,715	28,194	17,513	30,781	31,825	212,180	19,522	158,480	310,976	265,421	
Response Rate	percent answered	87%	99%	99%	99%	100.23%	100%	99%	100%	100%	99%	99.47%	98.0%	86.1%	98.15%	90.75%	
Average Waiting Time	minutes:seconds	05:37	12:51	17:23	18:20	19.15	14.88	3.60	8:00	10:34				1:52		05:21	
Walk-In Customer Service												Average 7,021					
Walk-in Customers	# of customers served	8,340	8,237	7,389	8,174	8,076	5,629	6,516	5,129	5,148	7,771	49,150	5,520	59,620	96,146	99,689	
Average Waiting Time	minutes:seconds	06:34	14:50	13:49	13:01	12:45	01:58	02:38	01:38	2:23	2:43	07:59	03:19	11:53	15:49	13:23	
Correspondence												Average 828					
Letter Received	# of letters received	561	774	685	1,054	721	643	1,055	863	1,287	1,043	5,795	753	6245	9,824	11,203	
Low Income Assistance Program												Average 3,170					
Total Applications Received	# of applications	2,557	2,940	2,581	3,046	3,463	3,173	3,680	3,309	2,967	3,266	22,192	2777	2695	32,894	32,209	
Payment Agreements	% of total applications	21.0%	22.04%	22.32%	16.71%	19.46%	15.04%	14.50%	16.71%		19.04%	17.46%	17.90%	18.08%	20.55%	19.51%	

\*1 Includes effects of consumption adjustments made to various accounts for billing purposes, and consumption registered at non-billed accounts, fire service accounts, and sewer only accounts

\*2 Refers to bills issued in that month(30 days = percent of customers who paid one month after bill was issued, 60 days = percent of customers who paid two months after bill was issued, etc.)

\*3 Calls Received was renamed to Calls Offered to more accurately reflect that this measure tracks total calls into the telephone system.

**There was no data submitted from the following groups for March '15**

Billing Summary Electric Water Treatment Plant

Billing Summary Electric WasteWater Treatment Plant

Water Stat

Customer Service Unit

# MONTHLY MANAGERS' REPORT



AND



For the period ending  
30-Apr-15

**This report is preliminary, subject to revision & not an official statement of the City of Philadelphia Water Department or Water Revenue Bureau. Published April 30, 2015.**

# PWD Vision

To be America's model 21<sup>st</sup> Century urban water utility – one that fully meets the complex responsibilities and opportunities of our time and our environment.

## Mission

Provide the Greater Philadelphia region with integrated water, wastewater, and stormwater services.

Protect public health by always delivering PWD's customers the highest quality of drinking water at a competitive and affordable cost.

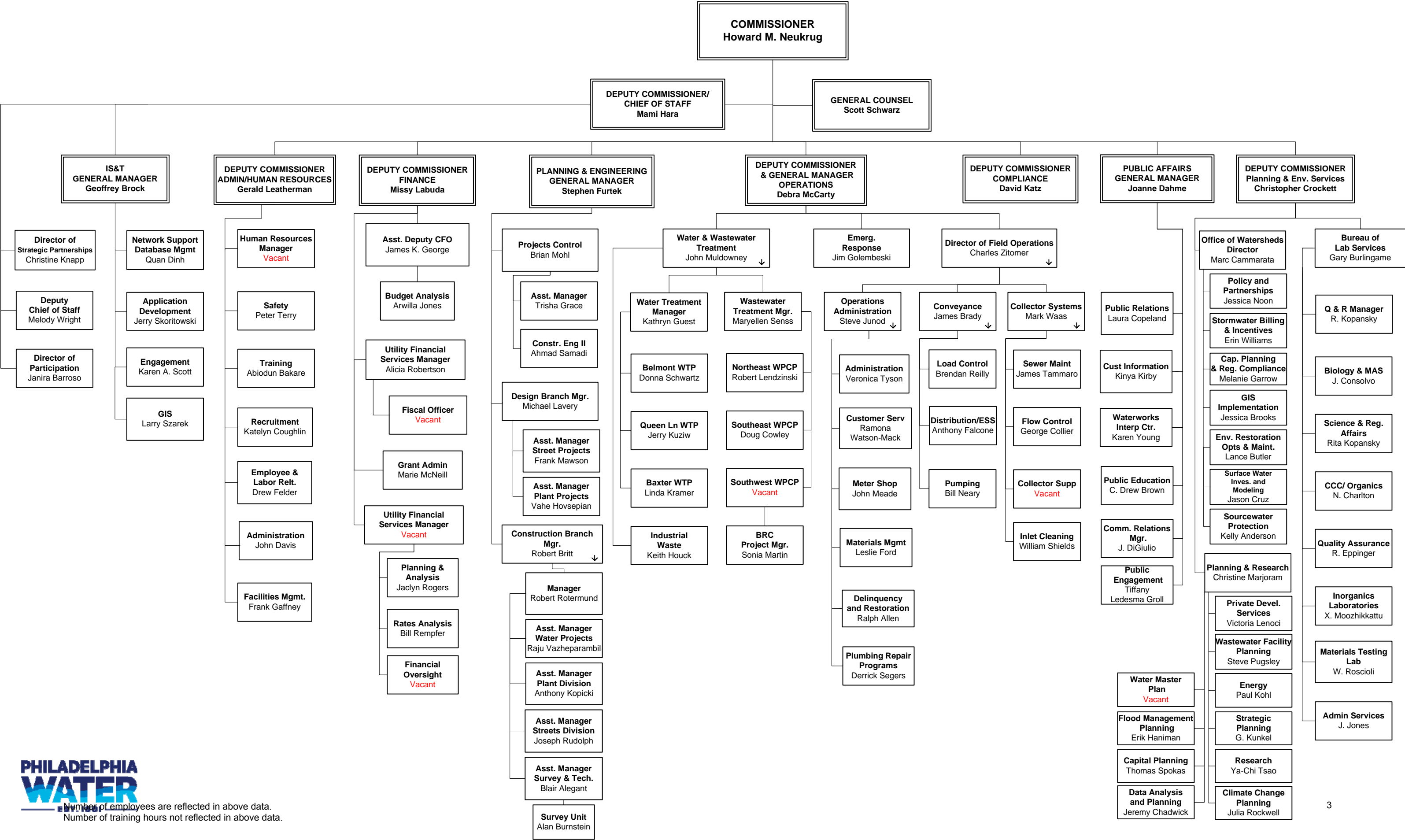
Protect the environment by managing and treating the region's wastewater and stormwater, protecting and advocating for rivers and streams and their watersheds, and protecting sources of drinking water.

Support the sustainable growth of Philadelphia and its residents, communities, businesses, and industry as well as the financial well-being of the utility.

Continue to be America's most innovative utility with a constant focus on quality, efficiency, customer service, and affordability.

# Philadelphia Water Department

4/24/2015



Number of employees are reflected in above data.  
Number of training hours not reflected in above data.



## **Fiscal Year End 2014 Fact Sheet**

Total # of PWD FT employees – 1,967.

Total active water & wastewater accounts – 473,800.

Total average active residential (non-apartment) accounts – 398,000.

Total wholesale water (2) & wastewater (10) contracts – 12.

Phila. water service area – 134.1 sq. mi. (2013 census) Wholesale water service area – 101.35+ sq. mi. Bucks Co. (& Co. customers) – 92.6 sq. mi. Aqua Pa. - Mont. Co. - Cheltenham Township. - 8.75 sq. mi., (+ portion of Delaware Co.). Ttl. pop. – 1,765,165. Phila. - 1,553,165 (2013 census est.), Bucks Co. (est.) -155,000. Mont. Co. - Cheltenham Township - 36,793. Delaware Co. (portion) 20,207 (est.). Raw water (surface) sources – Delaware Riv. – 58%, Schuylkill Riv. – 42%. (33 River miles & 354 stream miles.)

### **Water Treatment, Storage & Transmission**

Design rated cap. of all 3 water tmt. plants – 546 MGD. DRBC river withdrawal limit - 648 MGD. Max. cap. of all 3 water tmt. plants – 680 MGD. 1801- Water service began (Centre Sq. & Schuylkill pumps). 1815 – Fairmount Waterworks opens, Jonval turbines start 1872 & facility deactivated – 1911. 1903 – Slow sand filtered water tmt. began. 1914- Chlorinated water service started. 1959 – Rapid sand filtration tmt. began.

Total raw & treated water storage design capacity – 1,065.4 MG.

Total in-plant raw water storage design capacity – 460.5 MG.

Subtotal – Treated in-plant & basin/tank design capacity – 604.9 MG.

Total in-plant treated water storage design capacity – 333.9 MG.

Total other basin/tank treated water retention design capacity – 271 MG.

Total raw water pumping capacity - 3 stations – 850 MGD. 6 primary pumping stations – 594 MGD.

Total treated water pumping capacity – 822.8 MGD. 6 booster pumping stations – 228.8 MGD.

### **Water Infrastructure**

Total water system piping miles - 3,176. Total # of valves – 91,957. Main mileage replaced – 23

Total # of hydrants – 25,364. Total # of hydrants with center compression locks – 16,112

1801- Wood pipe/iron connectors. 1819 - Cast iron pipe. Today – Cast, ductile iron, steel, concrete pipes.

### **Wastewater Treatment & Infrastructure**

Total wastewater service area – Phila. – 134.1 sq. mi., Suburban area – 230 sq. mi.

Total pop. – 2,303,165. Phila. 1,553,165 (2013 census est.) & Suburban counties, 750,000. (Census + est.)

By 1899, approx. 800 miles of sanitary & storm sewers were in service. 1912 – Limited scale primary wastewater treatment began (Pennypack). 1923 – Large scale (NE) primary ww. treatment started. 1970's-80's – All plants upgraded to secondary treatment. Design rated capacity of all 3 wastewater treatment plants – 522 MGD. Maximum capacity of all 3 wastewater treatment plants – 1,044 MGD

Total collector system piping miles – 3,716.

Sanitary sewer miles – 762.

Stormwater conduit (sewer) miles – 737.

# of wastewater pumping stations – 16

# of manholes – 94,116. # of stormwater inlets – 72,679. # of intercepting chambers – 199.

# CSO chambers – 174.

Sewers reconstructed & lined – 6.6 miles.

Force mains, inlet & vent pipe miles -- 362.

Combined sewer miles – 1,855.

# of stormwater pumping stations - 3.

# of intercepting chambers – 199.

# CSO Flood relief chambers – 25.

### **PBS/Synagro – (Former Biosolids Recycling Center)**

Ocean biosolids disposal ended - 1980. Centralized PWD dewatering facility completed - 1989.

Dewatering design rated capacity – 185 dry tons/day. Synagro contract operation of dewatering facility - 2008. Synagro construction of new drying & pelletizing operation completed - Jan. 2012. Pelletization facility design rated capacity – 220 dry tons/day. Drying facility operational - Feb. 2012, producing Class A pellets. Class B biosolids production ended Feb. 2012 (including multi-state strip mine reclamation, landfill/agriculture application programs). 58,044 dry tons utilized in FY 2013.

Number of employees are reflected in above data.

Number of training hours not reflected in above data.

Water Department Quarterly Managers Report Metrics										
<p><b>Millions of Gallons of Treated Water</b></p> <p>90213 65025 97920</p> <p>FY14 FY15 Year to FY15 Target Date</p>	Performance Measure	FY14 Q2	FY15 Q2	FY15 Q3	Change	FY14	FY15 Year to Date	FY15 Target	On Track to Meet Target	Comments / Explanation
	Millions of Gallons of Treated Water	21,745	20,718	22,235	-4.7%	90,213	65,025	97,920	no	Output meets customer demand & maintains appropriate system-wide water pressure.
	Percent of Time Philadelphia's Drinking Water Met or Surpassed State & Federal Standards	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	yes	
	Miles of Pipeline Surveyed for Leakage	189	176	72	-6.9%	775	469	1,130	no	Leak Detection Unit is short one daytime crew & the referral workload due to water main breaks is higher than usual.
	Water Main Breaks Repaired	236	213	498	-9.7%	969	831	905	yes	
	Average Time to Repair a Water Main Break upon Crew Arrival at Site (Hours)	7	6.3	3.3	-10.0%	6.175	5.4	< 8.0	yes	
	Percent of Hydrants Available	99.7%	99.6%	99.6%	-0.1%	99.7%	99.6%	99.7%	yes	
	Number of Storm Drains Cleaned	24,709	26,328	21,717	6.6%	94,653	75,456	111,444	yes	
	Acres of Watershed Plans Approved	40	35	25	-12.5%	385	288	240	yes	
	Resultant Watershed Stormwater Flow Reduction (Million Gallons)	39	33	24	-15.4%	367	274	228	yes	

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Personnel Monthly Update	pg 21
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Service Level Goals for July 2014	pg 32

## **Budget Update**

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Planning and Environmental Services	Pg 13
Contract and Amendment Conformance Status Report	Pg 14

**Div 2806 Human Resources and Administration**  
as of April 30, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	47,000.00	32,331.69	0.00	32,331.69	14,668.31
	0101	PERM FULL TIME-CIVILIAN 0101	1,547,791.00	1,196,464.49	0.00	1,196,464.49	351,326.51
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	43,962.53	0.00	43,962.53	(43,962.53)
	0121	TEMPORARY/SEASONAL 0121	3,000.00	0.00	0.00	0.00	3,000.00
	0161	OVERTIME-CIVILIAN 0161	42,000.00	35,320.00	0.00	35,320.00	6,680.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	0.00	300.88	0.00	300.88	(300.88)
		<b>01 PERSONAL SERVICES</b>	<b>1,639,791.00</b>	<b>1,308,379.59</b>	<b>0.00</b>	<b>1,308,379.59</b>	<b>331,411.41</b>
02	0201	CLEANING AND LAUNDERING 0201	0.00	498.90	0.00	498.90	(498.90)
	0202	JANITORIAL SERVICES 0202	0.00	269.01	648.00	917.01	(917.01)
	0210	POSTAGE 0210	120,000.00	20,012.07	0.00	20,012.07	99,987.93
	0211	TRANSPORTATION 0211	35,100.00	539.99	0.00	539.99	34,560.01
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	10,500.00	50.82	0.00	50.82	10,449.18
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	2,000.00	1,425.00	0.00	1,425.00	575.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	2,147,000.00	427,693.00	950,277.00	1,377,970.00	769,030.00
	0255	DUES 0255	6,100.00	6,553.00	0.00	6,553.00	(453.00)
	0256	SEMINAR AND TRAINING SESSIONS 0256	53,200.00	16,209.00	0.00	16,209.00	36,991.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	528,000.00	153,298.90	114,537.30	267,836.20	260,163.80
	0285	RENTS 0285	110,000.00	41,989.67	89,194.85	131,184.52	(21,184.52)
	0295	PURCHASE SERVICES-IMPREST ADVANCES 0295	0.00	1,515.28	7,484.72	9,000.00	(9,000.00)
		<b>02 PURCHASE OF SERVICES</b>	<b>3,011,900.00</b>	<b>670,054.64</b>	<b>1,162,141.87</b>	<b>1,832,196.51</b>	<b>1,179,703.49</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,800.00	2,175.75	0.00	2,175.75	7,624.25
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	35,700.00	19,739.58	12,864.08	32,603.66	3,096.34
	0310	ELECTRICAL AND COMMUNICATION 0310	2,500.00	800.46	149.54	950.00	1,550.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	1,215.00	285.00	1,500.00	(1,500.00)
	0312	FIRE FIGHTING AND SAFETY 0312	500.00	1,668.71	0.00	1,668.71	(1,168.71)
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	0.00	309.90	0.00	309.90	(309.90)
	0317	HOSPITAL AND LABORATORY 0317	35,700.00	2,123.06	9,491.00	11,614.06	24,085.94
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	100.00	2,126.37	0.00	2,126.37	(2,026.37)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	82,500.00	17,833.30	45.06	17,878.36	64,621.64
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	200,000.00	5,096.07	14,903.93	20,000.00	180,000.00
	0325	PRINTING 0325	40,000.00	1,174.00	0.00	1,174.00	38,826.00
	0326	RECREATIONAL AND EDUCATIONAL 0326	0.00	462.00	0.00	462.00	(462.00)
		<b>03 MATERIALS AND SUPPLIES</b>	<b>406,800.00</b>	<b>54,724.20</b>	<b>37,738.61</b>	<b>92,462.81</b>	<b>314,337.19</b>
04	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	0.00	349.95	0.00	349.95	(349.95)
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	2,600.00	0.00	0.00	0.00	2,600.00
	0417	HOSPITAL AND LABORATORY 0417	1,500.00	46,046.36	0.00	46,046.36	(44,546.36)
	0420	OFFICE EQUIPMENT 0420	50,000.00	2,227.47	28,544.00	30,771.47	19,228.53
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	15,000.00	0.00	0.00	0.00	15,000.00
	0430	FURNITURE AND FURNISHINGS 0430	353,000.00	42,592.91	217,472.61	260,065.52	92,934.48
		<b>04 EQUIPMENT</b>	<b>422,100.00</b>	<b>91,216.69</b>	<b>246,016.61</b>	<b>337,233.30</b>	<b>84,866.70</b>
05	0504	MERITORIOUS AWARDS 0504	100,000.00	0.00	0.00	0.00	100,000.00
		05 CONTRIBUTIONS, INDEMNITIES, REFDS, TAXES	100,000.00	0.00	0.00	0.00	100,000.00
		<b>Div 2806 HUMAN RESOURCES</b>	<b>5,580,591.00</b>	<b>2,124,375.12</b>	<b>1,445,897.09</b>	<b>3,570,272.21</b>	<b>2,010,318.79</b>

Number of employees are reflected in above data.  
Number of training hours not reflected in above data.

**Div 2807 Finance**  
as of April 30, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	243,000.00	230,771.87	0.00	230,771.87	12,228.13
	0101	PERM FULL TIME-CIVILIAN 0101	8,407,673.00	6,000,341.19	0.00	6,000,341.19	2,407,331.81
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	361,214.12	0.00	361,214.12	(361,214.12)
	0121	TEMPORARY/SEASONAL 0121	80,000.00	65,659.85	0.00	65,659.85	14,340.15
	0161	OVERTIME-CIVILIAN 0161	719,500.00	567,481.33	0.00	567,481.33	152,018.67
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	5,000.00	0.00	0.00	0.00	5,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	33,000.00	25,252.51	0.00	25,252.51	7,747.49
	0181	SHIFT 0181	18,000.00	11,809.05	0.00	11,809.05	6,190.95
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	5,283.47	0.00	5,283.47	(5,283.47)
		<b>01 PERSONAL SERVICES</b>	<b>9,506,173.00</b>	<b>7,267,813.39</b>	<b>0.00</b>	<b>7,267,813.39</b>	<b>2,238,359.61</b>
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	1,723.90	1,400.00	3,123.90	(123.90)
	0202	JANITORIAL SERVICES 0202	1,500.00	0.00	0.00	0.00	1,500.00
	0209	TELEPHONE 0209	0.00	26.10	65.98	92.08	(92.08)
	0211	TRANSPORTATION 0211	31,000.00	21,717.55	0.00	21,717.55	9,282.45
	0213	EMPLOYEE RELOCATION EXPENSES 0213	0.00	7,200.00	0.00	7,200.00	(7,200.00)
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	5,000.00	980.57	0.00	980.57	4,019.43
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	0.00	242.00	0.00	242.00	(242.00)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,500.00	0.00	0.00	0.00	1,500.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	17,585,000.00	10,614,295.11	5,099,908.54	15,714,203.65	1,870,796.35
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	0.00	0.00	206,000.00	206,000.00	(206,000.00)
	0252	ACCOUNTING AND AUDITING SERVICES 0252	0.00	6,517.44	0.00	6,517.44	(6,517.44)
	0253	LEGAL SERVICES 0253	480,000.00	0.00	280,000.00	280,000.00	200,000.00
	0255	DUES 0255	111,000.00	106,989.54	0.00	106,989.54	4,010.46
	0256	SEMINAR AND TRAINING SESSIONS 0256	110,000.00	46,190.92	0.00	46,190.92	63,809.08
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	400,000.00	200,472.65	38,869.35	239,342.00	160,658.00
	0258	COURT REPORTERS 0258	60,000.00	0.00	0.00	0.00	60,000.00
	0259	ARBITRATION FEES 0259	500,000.00	221,825.60	0.00	221,825.60	278,174.40
	0260	REPAIR AND MAINTENANCE CHARGES 0260	2,583,600.00	1,773,640.59	570,497.39	2,344,137.98	239,462.02
	0264	ABATEMENT OF OTHER NUISANCES 0264	0.00	56,097.58	25,902.42	82,000.00	(82,000.00)
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	103.40	0.00	103.40	(103.40)
	0280	INSURANCE AND OFFICIAL BONDS 0280	30,000.00	104,185.68	0.00	104,185.68	(74,185.68)
	0285	RENTS 0285	5,000.00	13,262.77	13,489.04	26,751.81	(21,751.81)
	0295	PURCHASE SERVICES-IMPREST ADVANCES 0295	0.00	2,638.73	5,348.63	7,987.36	(7,987.36)
		<b>02 PURCHASE OF SERVICES</b>	<b>21,906,600.00</b>	<b>13,178,110.13</b>	<b>6,241,481.35</b>	<b>19,419,591.48</b>	<b>2,487,008.52</b>
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	4,102.12	0.00	4,102.12	(4,102.12)
	0301	AGRICULTURAL AND BOTANICAL 0301	1,000.00	0.00	0.00	0.00	1,000.00
	0304	BOOKS AND OTHER PUBLICATIONS 0304	7,200.00	7,720.26	176.92	7,897.18	(697.18)
	0305	BUILDING AND CONSTRUCTION 0305	403,500.00	120,190.97	86,175.87	206,366.84	197,133.16
	0307	CHEMICALS AND GASES 0307	5,000.00	2,040.00	441.00	2,481.00	2,519.00
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	21,500.00	12,968.75	3,832.00	16,800.75	4,699.25
	0310	ELECTRICAL AND COMMUNICATION 0310	78,800.00	100,776.37	31,647.60	132,423.97	(53,623.97)
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	27,500.00	9,667.17	311.81	9,978.98	17,521.02
	0312	FIRE FIGHTING AND SAFETY 0312	8,000.00	6,903.18	517.84	7,421.02	578.98
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	996.39	3,403.61	4,400.00	5,600.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	62,000.00	9,877.07	6,855.08	16,732.15	45,267.85
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	10,000.00	3,071.14	7,418.66	10,489.80	(489.80)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	57,400.00	37,953.21	12,863.79	50,817.00	6,583.00
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	25,000.00	6,209.67	9,478.41	15,688.08	9,311.92
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	100,750.00	21,419.98	55,788.95	77,208.93	23,541.07
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	67,000.00	11,026.28	973.72	12,000.00	55,000.00
	0325	PRINTING 0325	310,300.00	932.00	0.00	932.00	309,368.00
		<b>03 MATERIALS AND SUPPLIES</b>	<b>1,194,950.00</b>	<b>355,854.56</b>	<b>219,885.26</b>	<b>575,739.82</b>	<b>619,210.18</b>
04	0411	GENERAL EQUIPMENT AND MACHINERY 0411	8,000.00	1,855.57	1,761.41	3,616.98	4,383.02
	0418	JANITORIAL AND LAUNDRY 0418	5,000.00	0.00	3,047.30	3,047.30	1,952.70
	0420	OFFICE EQUIPMENT 0420	9,500.00	5,651.50	0.00	5,651.50	3,848.50
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	33,000.00	9,256.25	21,388.75	30,645.00	2,355.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	300.00	0.00	0.00	0.00	300.00
	0430	FURNITURE AND FURNISHINGS 0430	3,000.00	5,080.00	0.00	5,080.00	(2,080.00)
		<b>04 EQUIPMENT</b>	<b>58,800.00</b>	<b>21,843.32</b>	<b>26,197.46</b>	<b>48,040.78</b>	<b>10,759.22</b>
08	0801	PAYMENTS TO GENERAL FUND 0801	14,000,000.00	0.00	0.00	0.00	14,000,000.00
	0804	PAYMENTS TO CAPITAL PROJECTS FUND 0804	20,697,000.00	0.00	0.00	0.00	20,697,000.00
	0811	PAYMENTS TO WATER RESIDUAL FUND 0811	28,363,000.00	0.00	0.00	0.00	28,363,000.00
	0813	PAYMENTS TO WATER RATE STAB 0813	3,905,000.00	0.00	0.00	0.00	3,905,000.00
		<b>08 PAYMENTS TO OTHER FUNDS</b>	<b>66,965,000.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>66,965,000.00</b>
		<b>Div 2807 FINANCE</b>	<b>99,631,523.00</b>	<b>20,823,621.40</b>	<b>6,487,564.07</b>	<b>27,311,185.47</b>	<b>72,320,337.53</b>

**Div 2808 Engineering**  
as of April 30, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	35,000.00	0.00	21,529.73	13,470.27
	0101	PERM FULL TIME-CIVILIAN 0101	1,058,738.00	0.00	792,847.33	265,890.67
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	0.00	36,345.31	(36,345.31)
	0121	TEMPORARY/SEASONAL 0121	125,000.00	0.00	59,878.41	65,121.59
	0161	OVERTIME-CIVILIAN 0161	13,000.00	0.00	3,606.27	9,393.73
	0181	SHIFT 0181	0.00	0.00	15.20	(15.20)
<b>01 PERSONAL SERVICES</b>			<b>1,231,738.00</b>	<b>0.00</b>	<b>914,222.25</b>	<b>317,515.75</b>
02	0201	CLEANING AND LAUNDERING 0201	1,400.00	175.00	420.00	980.00
	0210	POSTAGE 0210	0.00	0.00	65.07	(65.07)
	0211	TRANSPORTATION 0211	18,500.00	0.00	20,494.29	(1,994.29)
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	74,500.00	0.00	37,834.66	36,665.34
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	300,000.00	0.00	138,207.78	161,792.22
	0255	DUES 0255	5,000.00	0.00	6,127.00	(1,127.00)
	0256	SEMINAR AND TRAINING SESSIONS 0256	21,000.00	0.00	13,579.33	7,420.67
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	50,000.00	0.00	0.00	50,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	22,500.00	4,464.12	15,480.70	7,019.30
<b>02 PURCHASE OF SERVICES</b>			<b>492,900.00</b>	<b>4,639.12</b>	<b>232,208.83</b>	<b>260,691.17</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	13,000.00	0.00	3,568.24	9,431.76
	0305	BUILDING AND CONSTRUCTION 0305	500.00	0.00	1,751.53	(1,251.53)
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	0.00	0.00	459.18	(459.18)
	0310	ELECTRICAL AND COMMUNICATION 0310	500.00	550.00	550.00	(50.00)
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	0.00	672.00	(672.00)
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	500.00	0.00	447.88	52.12
	0317	HOSPITAL AND LABORATORY 0317	0.00	123.96	123.96	(123.96)
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	0.00	252.00	533.75	(533.75)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	21,000.00	4,151.84	10,518.15	10,481.85
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	500.00	0.00	0.00	500.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	44,000.00	0.00	1,198.40	42,801.60
	0325	PRINTING 0325	118,000.00	32,706.90	80,835.53	37,164.47
<b>03 MATERIALS AND SUPPLIES</b>			<b>198,000.00</b>	<b>37,784.70</b>	<b>100,658.62</b>	<b>97,341.38</b>
04	0420	OFFICE EQUIPMENT 0420	0.00	0.00	10,908.76	(10,908.76)
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	34,000.00	0.00	3,704.97	30,295.03
	0430	FURNITURE AND FURNISHINGS 0430	25,000.00	0.00	0.00	25,000.00
<b>04 EQUIPMENT</b>			<b>59,000.00</b>	<b>0.00</b>	<b>14,613.73</b>	<b>44,386.27</b>
<b>Div 2808 PLANNING &amp; ENGINEERING</b>			<b>1,981,638.00</b>	<b>42,423.82</b>	<b>1,261,703.43</b>	<b>719,934.57</b>

**Div 2809 Operations**  
as of April 30, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	731,500.00	483,893.76	0.00	483,893.76	247,606.24
	0101	PERM FULL TIME-CIVILIAN 0101	57,825,693.00	42,917,214.98	0.00	42,917,214.98	14,908,478.02
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	445,624.77	0.00	445,624.77	(445,624.77)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	3,522,094.19	0.00	3,522,094.19	(3,522,094.19)
	0111	PERM PART TIME 0111	0.00	1,954.80	0.00	1,954.80	(1,954.80)
	0121	TEMPORARY/SEASONAL 0121	377,000.00	238,300.20	0.00	238,300.20	138,699.80
	0141	SCHOOL CROSSING GUARDS 0141	0.00	(300.00)	0.00	(300.00)	300.00
	0151	REG 32-RATE 1 0151	0.00	401.62	0.00	401.62	(401.62)
	0161	OVERTIME-CIVILIAN 0161	11,719,600.00	10,072,311.05	0.00	10,072,311.05	1,647,288.95
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	17,800.00	18,838.30	0.00	18,838.30	(1,038.30)
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	456,100.00	328,609.88	0.00	328,609.88	127,490.12
	0172	HOLIDAY "G"(2/3 SHIFT) DUAL/RELIEF 0172	0.00	254.64	0.00	254.64	(254.64)
	0181	SHIFT 0181	229,500.00	167,667.85	0.00	167,667.85	61,832.15
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	150,389.13	0.00	150,389.13	(150,389.13)
	01 PERSONAL SERVICES			71,357,193.00	58,347,255.17	0.00	58,347,255.17
02	0200	PURCHASE OF SERVICES CONTROL 0200	0.00	495.00	0.00	495.00	(495.00)
	0201	CLEANING AND LAUNDERING 0201	54,500.00	27,340.00	10,187.00	37,527.00	16,973.00
	0202	JANITORIAL SERVICES 0202	29,900.00	10,030.00	0.00	10,030.00	19,870.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	3,274,900.00	1,737,577.33	1,190,102.75	2,927,680.08	347,219.92
	0210	POSTAGE 0210	1,000.00	201.85	0.00	201.85	798.15
	0211	TRANSPORTATION 0211	25,300.00	17,562.96	0.00	17,562.96	7,737.04
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	68,000.00	18,982.00	0.00	18,982.00	49,018.00
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	250,000.00	35,000.00	24,000.00	59,000.00	191,000.00
	0220	ELECTRIC CURRENT-STRUCTURES/STREETS 0220	25,214,000.00	14,845,712.21	5,578,602.91	20,424,315.12	4,789,684.88
	0221	GAS SERVICES 0221	5,689,000.00	2,424,442.84	466,545.16	2,890,988.00	2,798,012.00
	0223	STREET LIGHTING 0223	0.00	2,341.52	0.00	2,341.52	(2,341.52)
	0230	MEALS-NON-TRAVEL & OFFICE ENTERTAINMENT 0230	1,000.00	368.26	0.00	368.26	631.74
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	3,632,100.00	1,982,262.11	1,163,403.59	3,145,665.70	486,434.30
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	200,000.00	0.00	0.00	0.00	200,000.00
	0255	DUES 0255	62,300.00	4,326.75	0.00	4,326.75	57,973.25
	0256	SEMINAR AND TRAINING SESSIONS 0256	165,000.00	40,914.26	0.00	40,914.26	124,085.74
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	870,400.00	353,577.86	70,879.14	424,457.00	445,943.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	7,491,500.00	1,929,908.17	2,146,108.18	4,076,016.35	3,415,483.65
	0261	REPAVING REPAIRING & RESURF STREETS 0261	2,413,000.00	836,262.09	174,300.61	1,010,562.70	1,402,437.30
	0264	ABATEMENT OF OTHER NUISANCES 0264	8,655,000.00	3,531,274.83	4,037,725.17	7,569,000.00	1,086,000.00
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	120,900.00	51,073.32	179,001.51	230,074.83	(109,174.83)
	0281	LEASE PAYMENTS-PHILA MUNICIPAL AUTH 0281	28,557,000.00	18,875,970.24	9,586,467.66	28,462,437.90	94,562.10
	0282	RENT/LEASE-PURCHASE COMPUTER EQUIP 0282	0.00	642.93	0.00	642.93	(642.93)
	0285	RENTS 0285	820,300.00	384,012.84	224,110.65	608,123.49	212,176.51
	02 PURCHASE OF SERVICES			87,595,100.00	47,110,279.37	24,851,434.33	71,961,713.70
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	524.78	0.00	524.78	(524.78)
	0301	AGRICULTURAL AND BOTANICAL 0301	28,700.00	964.00	140.86	1,104.86	27,595.14
	0304	BOOKS AND OTHER PUBLICATIONS 0304	20,100.00	500.00	1,010.76	1,510.76	18,589.24
	0305	BUILDING AND CONSTRUCTION 0305	2,171,000.00	792,788.27	619,474.06	1,412,262.33	758,737.67
	0307	CHEMICALS AND GASES 0307	23,668,950.00	14,774,054.26	7,515,419.91	22,289,474.17	1,379,475.83
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	317,500.00	310,469.91	107,796.30	418,266.21	(100,766.21)
	0309	CORDAGE AND FIBERS 0309	5,000.00	1,372.80	0.00	1,372.80	3,627.20
	0310	ELECTRICAL AND COMMUNICATION 0310	1,741,500.00	475,482.35	947,237.36	1,422,719.71	318,780.29
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	4,144,100.00	1,599,467.50	1,979,671.68	3,579,139.18	564,960.82
	0312	FIRE FIGHTING AND SAFETY 0312	1,650,700.00	1,416,064.72	149,724.06	1,565,788.78	84,911.22
	0314	FUEL -- HEATING AND LIGHTING 0314	242,500.00	94,175.58	56,150.42	150,326.00	92,174.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	493,000.00	150,182.84	103,494.33	253,677.17	239,322.83
	0317	HOSPITAL AND LABORATORY 0317	25,500.00	8,622.54	7,114.68	15,737.22	9,762.78
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	248,200.00	178,499.44	69,563.11	248,062.55	137.45
	0319	NAUTICAL AND AERONAUTICAL 0319	1,000.00	214.20	0.00	214.20	785.80
	0320	OFFICE MATERIALS AND SUPPLIES 0320	155,900.00	43,168.12	44,451.34	87,619.46	68,280.54
	0321	PARKING METER AND WATER METER 0321	327,000.00	90,828.00	259,172.00	350,000.00	(23,000.00)
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	419,900.00	141,330.98	120,237.37	261,568.35	158,331.65
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	3,508,500.00	1,834,593.20	1,107,806.78	2,942,399.98	566,100.02
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,350,000.00	531,017.94	499,304.64	1,030,322.58	319,677.42
	0325	PRINTING 0325	60,900.00	17,179.45	1,907.50	19,086.95	41,813.05
	0326	RECREATIONAL AND EDUCATIONAL 0326	500.00	0.00	0.00	0.00	500.00
	0328	MOTOR VEHICLE PARTS AND ACCESSORIES 0328	77,400.00	6,063.58	18,142.96	24,206.54	53,193.46
	0329	TOBACCO PRODUCTS, SMOKING ACCESS 0329	0.00	458.78	0.00	458.78	(458.78)
	0335	LUBRICANTS 0335	90,800.00	18,298.60	27,693.32	45,991.92	44,808.08
	0340	#2 DIESEL FUEL 0340	369,000.00	0.00	0.00	0.00	369,000.00
	0342	LIQUID PROPANE GAS (LPG) 0342	56,700.00	6,928.96	23,620.92	30,549.88	26,150.12
	0345	GASOLINE 0345	350,000.00	0.00	0.00	0.00	350,000.00
	03 MATERIALS AND SUPPLIES			41,524,350.00	22,493,250.80	13,659,134.36	36,152,385.16
04	0401	AGRICULTURAL AND BOTANICAL 0401	9,000.00	4,887.90	1,824.00	6,711.90	2,288.10
	0402	ANIMALS/LIVESTOCK/BIRDS/MARINE LIFE 0402	0.00	189.99	0.00	189.99	(189.99)
	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	8,000.00	0.00	0.00	0.00	8,000.00
	0405	CONSTRUCTION, DREDGING, CONVEYING 0405	6,100.00	31,280.00	0.00	31,280.00	(25,180.00)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	245,500.00	74,911.93	42,929.27	117,841.20	127,658.80
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	646,300.00	287,150.58	86,346.30	373,496.88	272,803.12
	0412	FIRE FIGHTING AND EMERGENCY 0412	39,600.00	15,270.34	4,086.10	19,356.44	20,243.56
	0417	HOSPITAL AND LABORATORY 0417	15,000.00	0.00	0.00	0.00	15,000.00
	0418	JANITORIAL AND LAUNDRY 0418	11,000.00	15,387.96	0.00	15,387.96	(4,387.96)
	0420	OFFICE EQUIPMENT 0420	6,500.00	0.00	0.00	0.00	6,500.00
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	260,300.00	5,017.14	8,496.14	13,513.28	246,786.72
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	135,600.00	37,616.00	48,153.00	85,769.00	49,831.00
	0427	COMPUTER EQUIPMENT & PERIPHERALS 0427	0.00	543.97	0.00	543.97	(543.97)
	0430	FURNITURE AND FURNISHINGS 0430	194,400.00	27,745.33	85,613.71	113,359.04	81,040.96
	0499	OTHER EQUIPMENT (NOC) 0499	500.00	0.00	0.00	0.00	500.00
	04 EQUIPMENT			1,577,800.00	500,001.14	277,448.52	777,449.66
Div 2809	OPERATIONS	202,054,443.00	128,450,786.48	38,788,017.21	167,238,803.69	34,815,639.31	

Number of employees are reflected in above data.  
Number of training hours not reflected in above data.



**Div 2840 Public Affairs**  
as of April 30, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	40,000.00	67,080.12	0.00	67,080.12	(27,080.12)
	0101	PERM FULL TIME-CIVILIAN 0101	2,404,877.00	1,773,537.00	0.00	1,773,537.00	631,340.00
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	85,253.39	0.00	85,253.39	(85,253.39)
	0121	TEMPORARY/SEASONAL 0121	164,000.00	109,381.77	0.00	109,381.77	54,618.23
	0161	OVERTIME-CIVILIAN 0161	139,000.00	123,163.12	0.00	123,163.12	15,836.88
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	3,000.00	0.00	0.00	0.00	3,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	3,000.00	6,776.83	0.00	6,776.83	(3,776.83)
	0181	SHIFT 0181	1,400.00	1,208.09	0.00	1,208.09	191.91
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	356.72	0.00	356.72	(356.72)
<b>01 PERSONAL SERVICES</b>			<b>2,755,277.00</b>	<b>2,166,757.04</b>	<b>0.00</b>	<b>2,166,757.04</b>	<b>588,519.96</b>
02	0202	JANITORIAL SERVICES 0202	70,000.00	14,118.00	33,880.80	47,998.80	22,001.20
	0209	TELEPHONE 0209	0.00	26.10	0.00	26.10	(26.10)
	0210	POSTAGE 0210	100,000.00	0.00	0.00	0.00	100,000.00
	0211	TRANSPORTATION 0211	2,500.00	3,074.33	0.00	3,074.33	(574.33)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	4,500.00	3,000.81	0.00	3,000.81	1,499.19
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	1,000.00	1,202.00	0.00	1,202.00	(202.00)
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	8,115,000.00	3,600,815.44	3,995,804.86	7,596,620.30	518,379.70
	0255	DUES 0255	47,500.00	40,146.00	0.00	40,146.00	7,354.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	8,000.00	2,335.20	0.00	2,335.20	5,664.80
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	310,000.00	0.00	0.00	0.00	310,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	1,000.00	0.00	0.00	0.00	1,000.00
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	1,362.90	0.00	1,362.90	(1,362.90)
	0285	RENTS 0285	53,200.00	10,764.45	11,123.69	21,888.14	31,311.86
<b>02 PURCHASE OF SERVICES</b>			<b>8,712,700.00</b>	<b>3,676,845.23</b>	<b>4,040,809.35</b>	<b>7,717,654.58</b>	<b>995,045.42</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	3,300.00	4,780.95	0.00	4,780.95	(1,480.95)
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	1,000.00	0.00	0.00	0.00	1,000.00
	0310	ELECTRICAL AND COMMUNICATION 0310	42,000.00	0.00	0.00	0.00	42,000.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	443.25	0.00	443.25	(443.25)
	0312	FIRE FIGHTING AND SAFETY 0312	1,000.00	0.00	0.00	0.00	1,000.00
	0317	HOSPITAL AND LABORATORY 0317	3,000.00	0.00	0.00	0.00	3,000.00
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	1,000.00	0.00	0.00	0.00	1,000.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	1,000.00	0.00	0.00	0.00	1,000.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,000.00	152.00	0.00	152.00	848.00
	0325	PRINTING 0325	307,500.00	63,700.00	38,801.50	102,501.50	204,998.50
	0326	RECREATIONAL AND EDUCATIONAL 0326	4,000.00	1,487.10	0.00	1,487.10	2,512.90
<b>03 MATERIALS AND SUPPLIES</b>			<b>364,800.00</b>	<b>70,563.30</b>	<b>38,801.50</b>	<b>109,364.80</b>	<b>255,435.20</b>
04	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	0.00	468.68	0.00	468.68	(468.68)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	11,000.00	0.00	0.00	0.00	11,000.00
	0417	HOSPITAL AND LABORATORY 0417	1,000.00	0.00	0.00	0.00	1,000.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	1,000.00	0.00	0.00	0.00	1,000.00
	0430	FURNITURE AND FURNISHINGS 0430	6,500.00	0.00	11,246.71	11,246.71	(4,746.71)
	0499	OTHER EQUIPMENT (NOC) 0499	4,000.00	0.00	0.00	0.00	4,000.00
<b>04 EQUIPMENT</b>			<b>23,500.00</b>	<b>468.68</b>	<b>11,246.71</b>	<b>11,715.39</b>	<b>11,784.61</b>
<b>Div 2840 PUBLIC AFFAIRS</b>			<b>11,856,277.00</b>	<b>5,914,634.25</b>	<b>4,090,857.56</b>	<b>10,005,491.81</b>	<b>1,850,785.19</b>

Number of employees are reflected in above data.  
Number of training hours not reflected in above data.

**Div 2842 Planning & Environmental Services**

As of April 30th, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	200,000.00	186,941.39	0.00	186,941.39	13,058.61
	0101	PERM FULL TIME-CIVILIAN 0101	11,304,537.00	8,199,308.13	0.00	8,199,308.13	3,105,228.87
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	309,370.18	0.00	309,370.18	(309,370.18)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	261,839.35	0.00	261,839.35	(261,839.35)
	0111	PERM PART TIME 0111	0.00	13,065.57	0.00	13,065.57	(13,065.57)
	0121	TEMPORARY/SEASONAL 0121	780,000.00	556,029.23	0.00	556,029.23	223,970.77
	0161	OVERTIME-CIVILIAN 0161	238,000.00	141,833.11	0.00	141,833.11	96,166.89
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	36,000.00	18,046.43	0.00	18,046.43	17,953.57
	0181	SHIFT 0181	11,000.00	2,823.13	0.00	2,823.13	8,176.87
		<b>01 PERSONAL SERVICES</b>	<b>12,569,537.00</b>	<b>9,689,256.52</b>	<b>0.00</b>	<b>9,689,256.52</b>	<b>2,880,280.48</b>
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	300.00	50.00	350.00	2,650.00
	0202	JANITORIAL SERVICES 0202	5,000.00	0.00	0.00	0.00	5,000.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	5,000.00	1,176.00	0.00	1,176.00	3,824.00
	0210	POSTAGE 0210	1,000.00	430.12	0.00	430.12	569.88
	0211	TRANSPORTATION 0211	20,500.00	20,946.22	0.00	20,946.22	(446.22)
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	20,500.00	15,860.00	0.00	15,860.00	4,640.00
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	0.00	1,614.00	0.00	1,614.00	(1,614.00)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	500.00	472.00	0.00	472.00	28.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	0.00	95.00	0.00	95.00	(95.00)
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	20,397,700.00	7,804,515.47	9,943,460.05	17,747,975.52	2,649,724.48
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	0.00	0.00	62,400.00	62,400.00	(62,400.00)
	0255	DUES 0255	452,500.00	49,716.49	0.00	49,716.49	402,783.51
	0256	SEMINAR AND TRAINING SESSIONS 0256	265,000.00	82,741.05	0.00	82,741.05	182,258.95
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	855,000.00	340,967.61	581,032.39	922,000.00	(67,000.00)
	0260	REPAIR AND MAINTENANCE CHARGES 0260	310,500.00	175,427.09	84,804.77	260,231.86	50,268.14
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	538.00	0.00	538.00	(538.00)
	0285	RENTS 0285	38,000.00	36,513.84	27,764.13	64,277.97	(26,277.97)
		<b>02 PURCHASE OF SERVICES</b>	<b>22,374,200.00</b>	<b>8,531,312.89</b>	<b>10,699,511.34</b>	<b>19,230,824.23</b>	<b>3,143,375.77</b>
03	0301	AGRICULTURAL AND BOTANICAL 0301	50,000.00	989.20	0.00	989.20	49,010.80
	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,100.00	6,726.05	0.00	6,726.05	2,373.95
	0305	BUILDING AND CONSTRUCTION 0305	10,000.00	0.00	787.20	787.20	9,212.80
	0306	LIBRARY MATERIALS 0306	0.00	357.00	0.00	357.00	(357.00)
	0307	CHEMICALS AND GASES 0307	50,000.00	11,884.99	35,046.02	46,931.01	3,068.99
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	8,500.00	3,508.49	223.00	3,731.49	4,768.51
	0310	ELECTRICAL AND COMMUNICATION 0310	60,000.00	172.63	88.20	260.83	59,739.17
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	38,500.00	8,353.49	0.00	8,353.49	30,146.51
	0312	FIRE FIGHTING AND SAFETY 0312	5,000.00	11,056.41	3,359.03	14,415.44	(9,415.44)
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	0.00	0.00	0.00	10,000.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	11,000.00	4,867.96	2,517.00	7,384.96	3,615.04
	0317	HOSPITAL AND LABORATORY 0317	605,000.00	268,622.36	247,284.47	515,906.83	89,093.17
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	15,000.00	7,995.93	1,524.12	9,520.05	5,479.95
	0319	NAUTICAL AND AERONAUTICAL 0319	40,000.00	587.16	0.00	587.16	39,412.84
	0320	OFFICE MATERIALS AND SUPPLIES 0320	12,500.00	5,911.49	2,686.04	8,597.53	3,902.47
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	20,500.00	5,087.50	0.00	5,087.50	15,412.50
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	15,000.00	352.12	9,966.86	10,318.98	4,681.02
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	371,500.00	159,834.60	73,544.90	233,379.50	138,120.50
	0325	PRINTING 0325	18,000.00	1,698.00	1,950.00	3,648.00	14,352.00
		<b>03 MATERIALS AND SUPPLIES</b>	<b>1,349,600.00</b>	<b>498,005.38</b>	<b>378,976.84</b>	<b>876,982.22</b>	<b>472,617.78</b>
04	0405	CONSTRUCTION, DREDGING, CONVEYING 0405	0.00	0.00	556.45	556.45	(556.45)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	18,400.00	0.00	0.00	0.00	18,400.00
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	5,250.00	0.00	0.00	0.00	5,250.00
	0412	FIRE FIGHTING AND EMERGENCY 0412	20,000.00	0.00	0.00	0.00	20,000.00
	0417	HOSPITAL AND LABORATORY 0417	424,000.00	100,285.90	50,129.72	150,415.62	273,584.38
	0418	JANITORIAL AND LAUNDRY 0418	15,000.00	0.00	0.00	0.00	15,000.00
	0420	OFFICE EQUIPMENT 0420	11,500.00	268.66	0.00	268.66	11,231.34
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	6,500.00	0.00	0.00	0.00	6,500.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	4,000.00	1,987.50	1,860.00	3,847.50	152.50
	0430	FURNITURE AND FURNISHINGS 0430	64,000.00	3,542.42	0.00	3,542.42	60,457.58
	0499	OTHER EQUIPMENT (NOC) 0499	15,000.00	0.00	0.00	0.00	15,000.00
		<b>04 EQUIPMENT</b>	<b>583,650.00</b>	<b>106,084.48</b>	<b>52,546.17</b>	<b>158,630.65</b>	<b>425,019.35</b>
<b>Div 2842</b>		<b>PLANNING AND ENVIRONMENTAL SERVICES</b>	<b>36,876,987.00</b>	<b>18,824,659.27</b>	<b>11,131,034.35</b>	<b>29,955,693.62</b>	<b>6,921,293.38</b>

# FY16 CONTRACT/AMENDMENT CONFORMANCE STATUS REPORT

As of 6/19/2015

Division	VENDOR	DESCRIPTION	AMOUNT BUDGET FY2015	AMEND.	CONTRACT	END DT.	TOTAL CONTRACT AMOUNT	DTE REC'D	FRWD/ ROUTE/ LAW	REVIEW/ INTERNAL.	No of days since the process started	Comments
06	CDM Smith Inc	Sustainable Organization	300,000	1320541-04	13-20541	06/30/15	1,050,000	1	11/20/14	11/20/14	212	
06	HEALTHMARK, INC.	Occupational Medicine Services	55,000	1220333-05	12-20333	10/30/15	975,000	1	06/05/15	06/06/15	15	Amendment started off to law for drafting
06	MED - TEX SERVICES INC	Safety Training	80,000	1320228-03	13-20228	06/30/16	320,000	1	04/10/15	04/30/15	71	Went back to law for packaging
06	SCHUMAKER & COMPANY	Water Cost Effectiveness	420,000	1420363-02	14-20363	12/31/15	840,200	1	02/02/15	02/04/15	138	
07	BLACK & VEATCH	Cost and Rate Analysis	519,779	NONE	15-20308	09/30/15	519,779	1	09/04/14	09/22/14	289	
07	DIVERSIFIED SEARCH	Executive Consultant	Time	1420482-01	14-20482	06/30/15	250,000	1	01/08/15	01/12/15	163	
07	RAFTELIS FINANCIAL CONSULTAN	Cost and Rate Analysis	451,131	1520309-01	15-20309	06/30/16	641,941	1	04/01/15	04/24/15	80	Went back to law for packaging
07	ZELENKOFKSKE AXELROD,LLC	Accounting Services	94,040	1520282-01	15-20282	09/02/15	449,880	1	11/21/14	11/24/14	211	On Fy 15 log
07	RAFTELIS FINANCIAL CONSULTAN	WRB Strategic Review	299,850	1420460-02	14-20460	03/02/16	1,099,770	1	02/16/15	02/23/15	124	Going back to law for finance review
07	RESOLVE	Mediation Services	Time	1320779-02	13-20779	05/31/16	200,000	1	05/06/15	05/19/15	45	Contract was never renewed
09	COR TROL SERVICES, LTD.	Corrosion Control Engineering Services	424,457	1520121-01	15-20121	06/30/16	848,914	1	03/05/15	03/11/15	107	Amendment started off to law for drafting
09	EASTERN ENGINEERING	Hydraulic Engineering Service	260,000	1320286-03	13-20286	06/30/16	1,040,000	1	02/03/15	03/03/15	137	Went to Commissioner for signature
09	USDA	Animal Control Services	70,000	1520002-01	15-20002	06/30/16	160,000	1	05/01/15	05/06/15	50	Went back to law for packaging
40	ENERGY COORDINATING AGENCY	LICAP	Scope Char	1520098-01	15-20098-01	06/30/15	550,000	1	12/01/14	12/11/14	201	
40	LEVLANE	Branding Services	350,000	1320644-02	13-20644	06/30/15	800,000	1	11/10/14	11/24/14	222	
40	MARK B. THOMPSON ASSOCS.	Dev. & Design for the FWWIC	250,000	NONE	15-20246	06/30/15	250,000	1	08/07/14	08/09/14	317	
40	PARTNERSHIP FOR THE DELAWARE	Watershed Education & Facilitation Schuykill Action Network	370,377	1320603-03	13-20603	06/30/16	1,235,377	1	05/18/15	06/02/15	33	Amendment started off to law for drafting
40	REBUILDING TOGETHER PHILADEL	Green Homes Low Income	Time	1220550-04	12-20550	10/30/15	330,000	1	05/29/15	06/03/15	22	Amendment started off to law for drafting
40	TOOKANY/TACONY-FRANKFORD V	Outreach and Education Services	240,000	NONE	16-20036	06/30/16	240,000	1	06/01/15	06/03/15	19	Contract started off to law for drafting
40	URBAN AFFAIRS COALITION	Stormwater Grant Program (SMIP)	200,000	NONE	15-20551	04/26/16	200,000	1	04/29/15	04/29/15	52	Contract started off to law for drafting
42	ACADEMY OF NATURAL SCIENCES	Chemical and Biological Testing	30,000	1220332-03	12-20332	06/30/15	119,000	1	05/07/14	06/02/14	409	On Fy 15 log
42	AECOM (frimly Metcalf & Eddy)	Design of GSI	1,250,000	1520091-01	15-20091	07/31/16	1,750,000	1	05/29/15	01/00/00	22	Waiting for additional information
42	AKRF	Regulatory Consulting Services	300,000	1420385-01	14-20385	01/31/16	1,500,000	1	12/02/14	12/20/14	200	
42	AKRF	Stormwater Management Enhancement District	Time	1220473-03	12-20473	03/31/16	600,000	1	02/20/15	01/00/00	120	Going back to law for finance review
42	AKRF	GSI Green Infrastructure	3,099,013	1320353-04	13-20353	06/30/16	7,613,591	1	04/12/15	04/30/15	69	Amendment started off to law for drafting
42	AKRF	GSI Inspection and Maintenance	1,234,000	NONE	15-20239	06/30/15	1,234,000	1	07/21/14	07/21/14	334	
42	AMEC ENVIROMENTAL & INFRASTR	Stormwater Management Enhancement District	Time	1220474-03	12-20474	03/31/16	750,000	1	02/20/15	03/11/15	120	Going back to law for finance review
42	ARCADIS INC	General Engineering Services for Design of GSI	1,250,000	1520092-01	15-20092	07/31/16	1,750,000	1	05/29/15	06/13/15	22	Amendment started off to law for drafting
42	AXYS ANALYTICAL SERVS. LTD.	Analyses of PCBs	50,000	1320118-03	13-20118	06/30/16	185,000	1	02/25/15	03/24/15	115	Going back to law for finance review
42	BLACK & VEATCH	Energy Program Consulting Support	525,000	1320599-03	13-20599	02/03/16	1,643,774	1	12/22/14	01/12/15	180	
42	CDM Smith Inc	Water Resources Eng. Consultant	8,872,700	1420086-02	14-20086	06/30/16	25,840,400	1	04/07/15	04/25/15	74	Amendment started off to law for drafting
42	CH2M HILL	Stormwater Management Enhancement District	Time	1220475-03	12-20475	03/31/16	550,000	1	02/20/15	03/11/15	120	Went out for signature by vendor
42	CH2M HILL	Conceptual Design Green Stormwater Infrastructure	Time	1320096-03	13-20096	07/31/16	1,250,000	1	05/01/15	05/29/15	50	Amendment started off to law for drafting
42	CH2M HILL, INC.	Water Quality Surveillance	100,000	1520371-01	15-20371	06/30/16	200,000	1	05/27/15	06/04/15	24	Amendment started off to law for drafting
42	CORONA ENVIRONMENTAL CONS	Water Quality Issue Management	430,000	1520237-01	15-20237	06/30/16	860,000	1	03/16/15	04/03/15	96	Went out for signature by vendor
42	DREXEL UNIVERSITY	Green Infrastructure Living Laboratory	150,000	NONE	16-20003	06/30/16	150,000	1	03/16/15	03/16/15	96	Went back to law for packaging
42	FAIRMOUNT PARK CONSERVANC	GSI Planning & Design	300,000	NONE	15-20569	12/31/15	300,000	1	05/27/15	05/27/15	24	
42	GANNETT FLEMING, INC	Air Scour Backwash	36,682	1320752-02	13-20752	06/02/16	436,682	1	05/07/15	01/00/00	44	Waiting for additional information
42	GILMORE & ASSOCIATES	Design of Green Stormwater Infrastructure	Sub Change	1320086-03	13-20086	07/31/15	1,250,000	1	02/20/15	03/11/15	120	Going back to law for finance review
42	GREELEY AND HANSEN	Master Facility Plan	657,796	1320660-02	13-20660	10/31/15	1,299,872	1	01/21/15	01/22/15	150	
42	HATCH MOTT MACDONALD	Design of Green Stormwater Infrastructure	1,750,000	1320084-04	13-20084	07/31/16	3,000,000	1	05/29/15	06/13/15	22	Amendment started off to law for drafting
42	HAZEN AND SAWYER	Design of Green Stormwater Infrastructure	Time	1320097-03	13-20097	07/31/16	1,250,000	1	05/18/15	06/01/15	33	Amendment started off to law for drafting
42	HUNT ENGINEERING COMPANY	Design of Green Stormwater Infrastructure	1,000,000	1520094-01	15-20094	07/31/16	1,500,000	1	05/29/15	06/10/15	22	Amendment started off to law for drafting
42	JOHNSON, MIRMIRAN & THOMPSON	Inspection and Assessment	307,350	1320613-04	13-20613	04/30/16	1,640,350	1	04/17/15	04/18/15	64	Went out for signature by vendor
42	LANCASTER LABORATORIES	Full ServiceEnvironmental Testing Laboratories	Scope Char	1420227-02	14-20227	06/30/15	400,000	1	01/23/15	02/03/15	148	Went out for signature by vendor
42	LEHIGH UNIVERSITY	Cryptosporidium	100,000	NONE	16-20005	06/30/16	100,000	1	03/06/15	04/07/15	106	Went out for signature by vendor
42	PENNONI ASSOCIATES	Stormwater Management Enhancement District	Time	1220478-03	12-20478	03/31/16	450,000	1	02/20/15	03/11/15	120	Going back to law for finance review
42	PHILADELPHIA AUTHORITY OF IND	Green Infrastructure	Time	1320754-02	13-20754	12/31/15	1,000,000	1	12/11/14	12/20/14	191	
42	RODRIGUEZ CONSULTING	Regulatory Consultant Services	946,350	1520015-02	15-20015	06/30/16	1,901,788	1	05/04/15	05/27/15	47	Amendment started off to law for drafting
42	SCI-TEK	Sewer Flow Precipitation Analyses	1,663,000	1320744-02	13-20744	05/31/16	4,049,000	1	04/09/15	04/30/15	72	Went out for signature by vendor
42	STANTEC	Design of Green Stormwater Infrastructure	750,000	1320087-03	13-20087	07/31/16	2,000,000	1	05/29/15	01/00/00	22	
42	TEMPLE UNIVERSITY	Tracers of Human Wastewater	100,000	1420089-02	14-20089	06/30/16	300,000	1	02/18/15	03/03/15	122	Went out for signature by vendor
42	TETRA TECH ENVIRONMENTAL CO	Tidal River Modeling	120,000	1520006-01	15-20006	06/30/16	270,000	1	04/20/15	05/05/15	61	Went out for signature by vendor
42	URBAN ENGINEERS INC	Design of Green Stormwater Infrastructure	1,000,000	1520095-01	15-20095	07/31/16	1,500,000	1	05/29/15	06/10/15	22	Amendment started off to law for drafting
42	USDA	Wildlife Management Professional Svcs	70,000	1520011-01	15-20011	06/30/16	150,000	1	05/19/15	06/03/15	32	Amendment started off to law for drafting
42	VILLANOVA UNIVERSITY	Green City Clean Water	150,000	NONE	16-20004	06/30/16	150,000	1	03/27/15	03/27/15	85	Went out for signature by vendor
42	VIEUX & ASSOCIATES	Pro Svcs Radar Rainfall	75,000	1320206-03	13-20206	06/30/16	500,000	1	04/06/15	04/14/15	75	Went out for signature by vendor
42	WALLACE ROBERTS & TODD, LLC	Stormwater Management Enhancement District	Time	1220476-03	12-20476	03/31/16	600,000	1	03/11/15	04/08/15	120	Went to Commissioner for signature
42	WALLACE ROBERTS & TODD, LLC	Design of Green Stormwater Infrastructure	Time	1320094-03	13-20094	07/31/16	1,250,000	1	05/18/15	06/01/15	33	Amendment started off to law for drafting
42	WATER RESEARCH FOUNDATION	Water Quality Issue Management	100,000	1320205-03	13-20205	06/30/16	400,000	1	04/14/15	05/04/15	67	Went out for signature by vendor
42	WESTON SOLUTIONS, INC.	Landfill Monitoring	30,000	NONE	16-20002	06/30/16	30,000	1	42080	42080	95	
C	BIOHABITATS-MCCORMICK & TAYL	Stream Channel and Wetland Design	750000	1220249-03	12-20249	09/30/15	3,000,000	1	41852	41898	323	
C	D&B/GUARINO ENGINEERS, LLC	Water Main/Sewer Design	900000	1220261-03	12-20261	09/30/15	3,450,000	1	41884	41908	291	
C	GANNETT FLEMING, INC	Mech/Elect and Plumbing Design	1000000	1220273-03	12-20273	09/30/15	3,000,000	1	41852	41874	323	
C	HATCH MOTT MACDONALD	Water Main/Sewer Design	1200000	1220260-03	12-20260	09/30/15	4,600,000	1	41884	41907	291	
C	JACOBS ENGINEERING GROUP	Gen. Eng Svcs. For Water Main, Capital Program	500000	1220267-03	12-20267	09/30/15	2,000,000	1	41884	41907	291	
C	PENNONI ASSOCIATES	Water Main/Sewer Design	1200000	1220259-03	12-20259	42277	4,600,000	1	41884	41907	291	
C	SKELLY & LOY	Stream Channel and Wetland Design	1000000	1220244-03	12-20244	42277	4,000,000	1	41884	41914	291	
C	T&M ASSOCIATES	Water Main/Sewer Design	500000	1220266-03	12-20266	42277	2,000,000	1	41884	41916	291	

Number of employees are reflected in above data.  
Number of training hours not reflected in above data.

## **Revenue**

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## CITY OF PHILADELPHIA

## WATER FUND

COMPARATIVE STATEMENT OF NET REVENUE COLLECTIONS FOR April 2015 & 2014  
AND FISCAL YEAR TO DATE NET REVENUE COLLECTIONS THRU April 30, 2015 & 2014.

	(A)	(B)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)
	Fiscal Year 2014*	Fiscal Year 2015 Budget Estimate	April-14	April-15	Year to Date Fiscal 2014	Year to Date Fiscal 2015	Increase (Decrease)	Necessary to Meet The Current	% of Budget Estimate	% Chg. FY 15 Over FY 14 YTD	Monthly Increase (Decrease)	% Chg. FY 15 Over FY 14	% Chg. FY 15 Over FY 14 YTD
<b>Water Revenue Bureau</b>													
Sales & Charges - Current	\$514,429,976	\$519,169,200	\$47,166,229	\$50,396,939	\$429,957,350	\$446,302,817	\$16,345,467	\$72,866,383	85.96%	3.80%	\$3,230,710	6.8%	3.8%
Sales & Charges - Prior	\$34,755,949	\$47,324,000	\$2,410,246	\$3,146,955	\$31,353,393	\$37,755,796	\$6,402,403	\$9,568,204	79.78%	20.42%	\$736,709	30.6%	20.4%
<b>Total Water &amp; Sewer Sales and</b>	<b>\$549,185,925</b>	<b>\$566,493,200</b>	<b>\$49,576,475</b>	<b>\$53,543,894</b>	<b>\$461,310,743</b>	<b>\$484,058,613</b>	<b>\$22,747,870</b>	<b>\$82,434,587</b>	<b>85.45%</b>	<b>4.93%</b>	<b>\$3,967,419</b>	<b>8.0%</b>	<b>4.9%</b>
Penalty	\$8,209,802	\$7,885,000	\$894,534	\$847,387	\$6,783,396	\$6,974,205	\$190,809	\$910,795	88.45%	2.81%	(\$47,147)	-5.3%	2.8%
Private Fire Service Connection	\$2,236,160	\$2,284,000	\$211,373	\$237,214	\$1,861,343	\$1,966,563	\$105,220	\$317,437	86.10%	5.65%	\$25,841	12.2%	5.7%
Industrial Sewer Surcharge	\$4,252,307	\$6,020,000	\$182,697	\$234,850	\$3,793,089	\$2,894,533	(\$898,556)	\$3,125,467	48.08%	-23.69%	\$52,153	28.5%	-23.7%
Miscellaneous Revenues	\$5,773,101	\$9,073,000	\$498,250	\$577,301	\$4,840,986	\$4,806,214	(\$34,772)	\$4,266,786	52.97%	-0.72%	\$79,051	15.9%	-0.7%
<b>Total Water Revenue</b>	<b>\$569,657,295</b>	<b>\$591,755,200</b>	<b>\$51,363,329</b>	<b>\$55,440,646</b>	<b>\$478,589,557</b>	<b>\$500,700,128</b>	<b>\$22,110,571</b>	<b>\$91,055,072</b>	<b>84.61%</b>	<b>4.62%</b>	<b>\$4,077,317</b>	<b>7.9%</b>	<b>4.6%</b>
<b>Water Department and</b>													
Charges to Other Municipalities	\$31,641,654	\$34,200,000	\$2,788,476	\$2,707,837	\$25,629,812	\$27,877,178	\$2,247,366	\$6,322,822	81.51%	8.77%	(\$80,639)	-2.9%	8.8%
Interest Earnings	\$317,223	\$1,000,000	\$24,636	\$0	(\$26,278)	(\$182,322)	(\$156,044)	\$1,182,322	-18.23%	593.82%	(\$24,636)	-100.0%	593.8%
Contribution from the Sinking Fund	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.00%	0.00%	\$0	0.0%	0.0%
Miscellaneous - Non Tax Revenue	\$5,730,878	\$5,115,800	\$493,348	\$419,458	\$4,446,096	\$8,599,220	\$4,153,124	(\$3,483,420)	168.09%	93.41%	(\$73,890)	-15.0%	93.4%
<b>Total Locally Generated Non-</b>	<b>\$607,347,050</b>	<b>\$632,071,000</b>	<b>\$54,669,789</b>	<b>\$58,567,941</b>	<b>\$508,639,187</b>	<b>\$536,994,204</b>	<b>\$28,355,017</b>	<b>\$95,076,796</b>	<b>84.96%</b>	<b>5.57%</b>	<b>\$3,898,152</b>	<b>7.1%</b>	<b>5.6%</b>
<b>Revenue From Other</b>													
Reimbursement - Federal and State	\$1,298,199	\$850,000	(\$647,332)	\$0	\$320,032	\$1,019,287	\$699,255	(\$169,287)	119.92%	218.50%	\$647,332	-100.0%	218.5%
<b>Total Revenue From Other</b>	<b>\$1,298,199</b>	<b>\$850,000</b>	<b>(\$647,332)</b>	<b>\$0</b>	<b>\$320,032</b>	<b>\$1,019,287</b>	<b>\$699,255</b>	<b>(\$169,287)</b>	<b>119.92%</b>	<b>218.50%</b>	<b>\$647,332</b>	<b>-100.0%</b>	<b>218.5%</b>
<b>Revenue From Other Funds of</b>													
General Fund	\$29,909,108	\$30,324,000	\$0	\$0	\$0	\$0	\$0	\$30,324,000	0.00%	0.00%	\$0	0.0%	0.0%
Aviation Fund	\$3,712,191	\$3,042,000	\$0	\$0	\$0	\$0	\$0	\$3,042,000	0.00%	0.00%	\$0	0.0%	0.0%
Rate Stabilization Fund	\$0	\$47,927,000	\$0	\$0	\$0	\$0	\$0	\$47,927,000	0.00%	0.00%	\$0	0.0%	0.0%
<b>Total Revenue From Other</b>	<b>\$33,621,299</b>	<b>\$81,293,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$81,293,000</b>	<b>0.00%</b>	<b>0.00%</b>	<b>\$0</b>	<b>0.0%</b>	<b>0.0%</b>
<b>Total Water Fund Revenue</b>	<b>\$642,266,548</b>	<b>\$714,214,000</b>	<b>\$54,022,457</b>	<b>\$58,567,941</b>	<b>\$508,959,219</b>	<b>\$538,013,491</b>	<b>\$29,054,272</b>	<b>\$176,200,509</b>	<b>75.33%</b>	<b>5.40%</b>	<b>\$4,545,484</b>	<b>8.4%</b>	<b>5.7%</b>
* Final 06/30/2014	\$642,266,548												
Other	\$21,011,980.00	\$22,923,800.00	\$1,238,800.00	\$1,844,146.00	\$16,390,510.00	\$21,398,926.00	\$5,008,416.00	\$1,524,874.00	93.35%	23.40%	30.45%	0.0%	30.6%

Number of employees are reflected in above data.  
Number of training hours not reflected in above data.

City of Philadelphia		PHLQ0056 Retail Customer Account Trend Report							Report Run Date:		5/6/2015						
Basis2 Customer Billing System									Billing Month/Yr:		Apr-15						
		Report Generated by Planning & Research															
Meter Size	5/8	3/4	1	1 1/4	1 1/2	2	3	4	6	8	10	12	Stormwater	Total Metered	Total Unmetered	Grand Total (Stormwater + Metered + Unmetered)	
Current - Billed Accounts																	
Number of Accounts	458,755	72	6,565	1	2,166	2,814	1,360	939	309	73	39	1	48,048	473,094	583	521,725	
Billed usage (CCF)	2,653,770	532	154,699	124	130,088	341,743	380,069	445,062	432,879	150,677	315,994	124	-	5,005,761	109	5,005,870	
Water Billing (\$)	12,934,536	\$ 2,405	\$ 593,101	\$ 416	\$ 433,220	\$ 1,028,561	\$ 1,125,787	\$ 1,313,209	\$ 1,197,073	\$ 404,099	\$ 818,866	\$ 936	\$ -	\$ 19,852,209	\$ 2,377	\$ 19,854,586	
Sewer Billing (\$)	\$ 10,302,624	\$ 1,863	\$ 482,812	\$ 359	\$ 370,559	\$ 882,531	\$ 974,581	\$ 1,113,922	\$ 965,317	\$ 284,883	\$ 714,286	\$ 1,064	\$ -	\$ 16,094,801	\$ 2,288	\$ 16,097,089	
Storm Water Billing (\$)	\$ 7,623,698	\$ 5,409	\$ 831,663	\$ 373	\$ 513,639	\$ 1,103,748	\$ 891,976	\$ 717,720	\$ 524,892	\$ 135,095	\$ 73,718	\$ 1,558	\$ 1,596,202	\$ 12,423,489	\$ 43,803	\$ 14,063,494	
Total W/S/Storm Water Billing (\$)	\$ 30,860,858	\$ 9,677	\$ 1,907,576	\$ 1,148	\$ 1,317,418	\$ 3,014,840	\$ 2,992,344	\$ 3,144,851	\$ 2,687,282	\$ 824,077	\$ 1,606,870	\$ 3,558	\$ 1,596,202	\$ 48,370,499	\$ 48,468	\$ 50,015,169	
Current - Non-Billed Accounts																	
Number of Accounts with USAGE	5,600	-	8	-	2	1	-	-	-	-	-	-	5	5,611	1	5,617	
Number of Accounts without USAGE	41,807	422	493	73	159	158	43	40	23	11	2	-	2,502	43,231	2,577	48,310	
Total Non-billed Accounts	47,407	422	501	73	161	159	43	40	23	11	2	-	2,507	48,842	2,578	53,927	
Billed usage (CCF)	67,755	-	173	-	2	2	-	-	-	-	-	-	13	67,932	52	67,997	
Water Billing (\$)	\$ 259,727	\$ -	\$ 623	\$ -	\$ 7	\$ 6	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 52	\$ 260,363	\$ 291	\$ 260,706	
Sewer Billing (\$)	\$ 205,532	\$ -	\$ 506	\$ -	\$ 3	\$ 4	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 36	\$ 206,045	\$ 235	\$ 206,316	
Storm Water Billing (\$)	\$ 371,787	\$ 310	\$ 1,248	\$ -	\$ 2,665	\$ 249	\$ -	\$ 1,453	\$ -	\$ -	\$ -	\$ -	\$ 32,076	\$ 377,712	\$ 6,179	\$ 415,967	
Total Water-Sewer Billing (\$)	\$ 837,046	\$ 310	\$ 2,377	\$ -	\$ 2,675	\$ 259	\$ -	\$ 1,453	\$ -	\$ -	\$ -	\$ -	\$ 32,164	\$ 844,120	\$ 6,705	\$ 882,989	
Fire Service																	
Number of Accounts	1	-	8	1	2	11	7	10	44	59	12	1	-	156	6,522	6,678	
Billed usage (CCF)	-	-	48	-	-	124	178	267	486	486	6	5,000	-	6,595	-	6,595	
Fire Service Charge (\$)	\$ 24	\$ -	\$ 168	\$ 24	\$ 24	\$ 264	\$ 192	\$ 240	\$ 1,732	\$ 3,842	\$ 1,140	\$ 130	\$ -	\$ 7,780	\$ 237,709	\$ 245,489	
Water Billing (\$)	\$ -	\$ -	\$ 166	\$ -	\$ -	\$ 406	\$ 598	\$ 654	\$ 1,624	\$ 1,632	\$ 23	\$ 14,749	\$ -	\$ 19,852	\$ -	\$ 19,852	
Sewer Billing (\$)	\$ -	\$ -	\$ 135	\$ -	\$ -	\$ 348	\$ 500	\$ 562	\$ 1,347	\$ 1,366	\$ 17	\$ -	\$ -	\$ 4,275	\$ -	\$ 4,275	
Storm Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Total Billing (\$)	\$ 24	\$ -	\$ 469	\$ 24	\$ 24	\$ 1,018	\$ 1,290	\$ 1,456	\$ 4,703	\$ 6,840	\$ 1,180	\$ 14,879	\$ -	\$ 31,907	\$ 237,709	\$ 269,616	
Sewer Only																	
Number of Accounts	32	1	2	-	-	4	2	-	1	1	2	1	-	46	17	63	
Billed usage (CCF)	15	-	-	-	-	-	-	-	-	-	-	-	-	15	-	15	
Water Billing (\$)	\$ 71	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 71	\$ -	\$ 71	
Sewer Billing (\$)	\$ 968	\$ 25	\$ 1,027	\$ -	\$ -	\$ 212	\$ 10,420	\$ -	\$ -	\$ 61,199	\$ 79,887	\$ -	\$ -	\$ 153,738	\$ 117	\$ 153,855	
Storm Water Billing (\$)	\$ 1,146	\$ 120	\$ 2,616	\$ -	\$ -	\$ 959	\$ 1,340	\$ -	\$ -	\$ 1,324	\$ 3,740	\$ -	\$ -	\$ 11,245	\$ 6,947	\$ 18,192	
Total Water-Sewer Billing (\$)	\$ 2,185	\$ 145	\$ 3,643	\$ -	\$ -	\$ 1,171	\$ 11,760	\$ -	\$ -	\$ 62,523	\$ 83,627	\$ -	\$ -	\$ 165,054	\$ 7,064	\$ 172,118	
Grand Total																	
Number of Accounts	506,195	495	7,076	75	2,329	2,988	1,412	989	377	144	55	3	50,555	522,138	9,700	582,393	
Billed usage (CCF)	2,721,540	532	154,920	124	130,090	341,869	380,247	445,329	433,365	151,163	316,000	5,124	13	5,080,303	161	5,080,477	
Water Billing (\$)	\$ 13,194,334	\$ 2,405	\$ 593,890	\$ 416	\$ 433,227	\$ 1,028,973	\$ 1,126,385	\$ 1,313,863	\$ 1,198,697	\$ 405,731	\$ 818,889	\$ 15,685	\$ 52	\$ 20,132,495	\$ 2,668	\$ 20,135,215	
Sewer Billing (\$)	\$ 10,509,124	\$ 1,888	\$ 484,480	\$ 359	\$ 370,562	\$ 883,095	\$ 985,501	\$ 1,114,484	\$ 966,664	\$ 347,448	\$ 794,190	\$ 1,064	\$ 36	\$ 16,458,859	\$ 2,640	\$ 16,461,535	
Fire Service Charge (\$)	\$ 24	\$ -	\$ 168	\$ 24	\$ 24	\$ 264	\$ 192	\$ 240	\$ 1,732	\$ 3,842	\$ 1,140	\$ 130	\$ -	\$ 7,780	\$ 237,709	\$ 245,489	
Storm Water Billing (\$)	\$ 7,996,631	\$ 5,839	\$ 835,527	\$ 373	\$ 516,304	\$ 1,104,956	\$ 893,316	\$ 719,173	\$ 524,892	\$ 136,419	\$ 77,458	\$ 1,558	\$ 1,628,278	\$ 12,812,446	\$ 56,929	\$ 14,497,653	
Total Billing (\$)	\$ 31,700,113	\$ 10,132	\$ 1,914,065	\$ 1,172	\$ 1,320,117	\$ 3,017,288	\$ 3,005,394	\$ 3,147,760	\$ 2,691,985	\$ 893,440	\$ 1,691,677	\$ 18,437	\$ 1,628,366	\$ 49,411,580	\$ 299,946	\$ 51,339,892	
Billed volume, million gallons	Small meters	2,036						Billed volume, million gallons	Large Meter Accounts		1,764	Total Billed volume, million gallons		3,800			
Billed volume, million gallons per day	(5/8", 3/4")	67.9						Billed volume, million gallons per day			58.8	Billed volume, million gallons per day		126.7			

Number of employees are reflected in above data.  
Number of training hours not reflected in above data.

PHILLY STAT																	
Performance Measure	Unit	DEPT-WIDE PERFORMANCE MEASURES										YTD, Avg. or Variance	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr '15						
WATER FUND REVENUE	Act. \$																
Cumulative Revenue		\$60,245,115	\$112,462,330	\$166,054,781	\$222,911,054	\$268,104,733	\$323,822,613	\$372,479,500	\$422,112,034	\$480,054,393	\$538,622,334	\$2,428,246,553		\$509,785,494	\$509,785,494	\$657,029,476	\$645,187,867
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$0		\$505,597,334	\$676,202,420	\$676,202,420	
FY' 14 Actuals	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$210,751,103	\$254,244,152	\$303,232,362	\$354,556,517	\$401,294,128	\$455,707,674	\$509,785,494	\$5,381,684,681		N/A	N/A	-\$19,172,944	
FY' 14 Targets	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$204,463,628	\$255,180,298	\$300,470,811	\$350,532,320	\$198,317,944	\$448,730,303	\$505,597,334	\$5,158,833,498	47.1%	N/A	N/A	\$611,980,099	
WATER DEPARTMENT	Act. \$																
Cumulative Obligations		\$79,548,041	\$102,941,194	\$121,275,854	\$153,421,115	\$190,634,698	\$214,661,132	\$224,054,173	\$366,157,651	\$378,215,730	\$388,445,484	\$1,830,909,588		\$222,087,728	\$222,087,728	\$305,226,625	\$299,689,238
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A				\$0		\$322,392,448	\$322,392,448	\$322,392,448	
FY' 14 Actuals	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$134,676,383	\$150,127,570	\$179,930,520	\$191,411,859	\$202,680,495	\$213,640,294	\$222,087,728	\$2,737,539,459		-\$100,304,720	-\$100,304,720	-\$17,165,823	
FY' 14 Targets	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$130,471,085	\$157,960,187	\$175,878,687	\$197,036,789	\$211,359,540	\$224,114,490	\$236,590,710	\$2,840,960,834	64.4%	N/A	N/A	\$302,561,110	
WATER DEPARTMENT	Act.																
Cumulative Overtime	\$	\$1,012,618	\$2,010,661	\$2,970,953	\$3,915,296	\$5,438,537	\$6,490,935	\$7,788,870	\$9,524,737	\$10,825,372	\$11,736,443	\$49,977,979		\$11,506,364	\$11,506,364	\$13,933,674	\$12,455,314
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$0		\$13,006,669	\$13,006	\$13,006,669	\$12,545,109
FY' 14 Actuals	\$	\$985,667	\$1,896,778	\$2,816,287	\$3,792,233	\$4,801,093	\$6,414,463	\$7,999,994	\$9,558,755	\$10,661,986	\$11,506,364	\$118,541,330		-\$1,500,305	\$11,493,358	\$927,005	-\$89,795
FY' 14 Targets	\$	\$985,667	\$1,896,778	\$3,283,237	\$4,252,037	\$5,310,237	\$6,406,037	\$7,541,637	\$8,609,837	\$10,116,387		\$103,211,373	48.4%	N/A	N/A	\$12,455,314	

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

\* Quarterly data is actual, other months are averages.

PStat14

### WATER STATISTICS – APRIL 2015

The Philadelphia Water Department distributed an average of 223.8 mgd of water from its treatment facilities during the month of April. This number is lower than in April 2014 (231.6 mgd). Water Revenue records show that for this April, 127.8 mgd of water was billed to customers throughout the City and suburbs. This figure is lower than last April (135.3 mgd). Unbilled water remains at 91.6 mgd.

The following

	Water Delivery (MGD)	Billed Consumption* (MGD)			Unbilled Water (MGD)	# of Accounts*		
		City	Exports	Total		Large	Small**	Total
6/13 –5/14	239.2	133.1	14.8	148	<b>91.2</b>	13,345	460,947	474,292
7/13 –6/14	239.4	132.6	14.6	147.2	<b>92.2</b>	13,390	461,066	474,456
8/13 –7/14	238	133.2	14	147.2	<b>90.8</b>	13,433	461,044	474,476
9/13 –8/14	237.4	132.6	12.9	145.5	<b>91.9</b>	13,478	460,993	474,471
10/13 –9/14	237.1	132.4	11.7	144.1	<b>93</b>	13,522	460,809	474,330
11/13 –10/14	236.4	133.3	10.8	144.2	<b>92.3</b>	13,568	460,512	474,080
12/13 –11/14	235.5	132.9	9.8	142.6	<b>92.8</b>	13,617	460,257	473,874
1/14 –12/14	234.6	133.3	8.9	142.1	<b>92.4</b>	13,666	460,021	473,688
2/14 –1/15	232.6	133.1	7.7	140.8	<b>91.8</b>	13,718	459,755	473,472
3/14 –2/15	230.8	132.2	6.8	138.9	<b>91.8</b>	13,769	459,414	473,183
4/14 –3/15	230.8	133.2	6	139.1	<b>91.6</b>	13,822	459,101	472,973
5/14 –4/15	230.1	133.5	5	138.5	<b>91.6</b>	13,883	458,781	472,663

\* Does not

\*\* 5/8" and 3/4"

#### Leak Detection


During April

	Apr-15	Fiscal Year to
Quantity of	0.75	18.6
Annual cost to	\$95,000	\$2,350,500
Crew costs –	\$114,500	\$1,542,200



**Itron/Philadelphia - Monthly Control Day Readings - Period: 2015-05 (04/22/2015 - 05/21/2015)**

Control	Total	Meters	Missed	Pct
Day	Meters	Read	Reads	Read
1	8032	7924	108	98.66%
2	8013	7933	80	99.00%
3	8185	8096	89	98.91%
4	7798	7648	150	98.08%
5	7727	7539	188	97.57%
6	8023	7840	183	97.72%
7	9124	8939	185	97.97%
8	8893	8744	149	98.32%
9	8578	8394	184	97.85%
10	8418	8244	174	97.93%
11	8845	8557	288	96.74%
12	10063	9782	281	97.21%
13	8454	8319	135	98.40%
14	7961	7739	222	97.21%
15	6898	6630	268	96.11%
16	8482	8356	126	98.51%
17	8043	7948	95	98.82%
18	7612	7509	103	98.65%
19	8033	7952	81	98.99%
20	6970	6803	167	97.60%
21	8006	7775	231	97.11%
22	5504	5286	218	96.04%
23	7074	6821	253	96.42%
24	6876	6726	150	97.82%
25	5579	5430	149	97.33%
26	8531	8429	102	98.80%
27	8783	8696	87	99.01%
28	9750	9637	113	98.84%
29	7480	7260	220	97.06%
30	7512	7264	248	96.70%
31	7855	7754	101	98.71%
32	8510	8434	76	99.11%
33	9074	8973	101	98.89%
34	7850	7703	147	98.13%
35	7437	7218	219	97.06%
36	7881	7674	207	97.37%
37	8503	8276	227	97.33%
38	8754	8577	177	97.98%
39	9162	9015	147	98.40%
40	9182	9017	165	98.20%
41	9014	8912	102	98.87%
42	6925	6765	160	97.69%
43	8828	8691	137	98.45%
44	8836	8651	185	97.91%
45	8429	8283	146	98.27%
46	9239	9164	75	99.19%
47	9539	9440	99	98.96%
48	9660	9556	104	98.92%

Control	Total	Meters	Missed	Pct		
Day	Meters	Read	Reads	Read		
49	8602	8460	142	98.35%		
50	8758	8554	204	97.67%		
51	6036	5784	252	95.83%		
52	6018	5724	294	95.11%		
53	6847	6685	162	97.63%		
54	8214	8002	212	97.42%		
55	9777	9614	163	98.33%		
56	7280	7134	146	97.99%		
57	5882	5638	244	95.85%		
58	5971	5752	219	96.33%		
59	8762	8665	97	98.89%		
60	9495	9412	83	99.13%		
485,567		475,747	9,820	97.98%		
Adjustment Details						
		Over 30 Days	Within 30 Days			
Change Out		87	3			
Found Complete		3	0			
No Response		4334	34			
PWD Change Out		193	35			
Refused		5	0			
Theft		14	0			
Vacant Property		204	1			
Total:		4840	73			
Adjusted Totals						
	Total Meters	Meters	Missed	Pct	Cost Per	Total
		Read	Reads	Read	Read	Cost
	480,727	475,747	4,980	98.96%	\$0.30	\$142,724.10
Monthly Reading Acceptance - 2015-05						
Manager, Itron Outsource Operations / Date						
 6-9-15						
Director, Philadelphia Municipal Authority / Date						

## **Personnel**

Quarterly City Managers Report Departmental - Full Time Position Summary Water Fund	Pg 22
Overtime Report	Pg 23
Sick Leave Usage	Pg 24
Injured on Duty	Pg 25
Vechile Accidents	Pg 26

**Quarterly City Managers Report**  
**Departmental Full Time Position Summary**  
**Water Fund**  
For the period ending March 31st, 2015

Department	FY'14 Year-End Actual	Fiscal Year 2015			Fiscal Year 2015				
		Year to Date			Full Year				
		Month End		Actual (Over) / Under Target Budget	Authorized Positions			Current Projection (Over) / Under	
		Target Budget	Actual		Adopted Budget	Target Budget	Current Projection	Adopted Budget	Target Budget
<b>Division of Technology</b>	<b>68</b>	<b>83</b>	<b>74</b>	<b>9</b>	<b>81</b>	<b>82</b>	<b>79</b>	<b>2</b>	<b>3</b>
<b>Office of Fleet Management</b>	<b>47</b>	<b>55</b>	<b>48</b>	<b>7</b>	<b>55</b>	<b>55</b>	<b>55</b>	<b>0</b>	<b>0</b>
<b>Water</b>	<b>1,745</b>	<b>1,742</b>	<b>1,730</b>	<b>12</b>	<b>1,947</b>	<b>1,811</b>	<b>1,803</b>	<b>144</b>	<b>8</b>
<b>Revenue</b>	<b>229</b>	<b>237</b>	<b>225</b>	<b>12</b>	<b>251</b>	<b>251</b>	<b>251</b>	<b>0</b>	<b>0</b>
<b>Procurement</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>
<b>Law</b>	<b>30</b>	<b>27</b>	<b>27</b>	<b>0</b>	<b>32</b>	<b>33</b>	<b>33</b>	<b>(1)</b>	<b>0</b>
<b>Total Water Fund</b>	<b>2,121</b>	<b>2,146</b>	<b>2,106</b>	<b>40</b>	<b>2,368</b>	<b>2,234</b>	<b>2,223</b>	<b>145</b>	<b>11</b>

The material in this report is preliminary and subject to revision and does not represent an official statement of the City of Philadelphia.

Payroll Report of Employee Count and Overtime for Permanent Employees for Pay periods 04/24 and 05/08			
Employee Type	Permanent		
Fund Name	Employees in Pay Status (#)	April Base Pay (\$)	April Overtime Pay (\$)
Capital Fund	227	991,509	33,133
Engineering & Design	203	884,448	32,473
CONSTRUCTION	103	471,036	26,835
DESIGN	54	255,073	119
PROJECTS CONTROL	5	29,503	-
SURVEY	41	128,836	5,519
Environmental Services	20	97,564	-
MTL R&R	6	27,162	-
PLAN & RESEARCH R	14	70,401	-
Finance	4	9,497	660
ACCOUNTING R&R	4	9,497	660
Operating Fund	1718	5,811,428	929,901
Engineering & Design	19	73,808	386
DESIGN	7	35,092	386
ONE CALL UNIT	12	38,716	-
Environmental Services	182	826,476	13,140
OFFICE OF WATERSH	48	231,444	53
PLAN & RESEARCH	34	177,744	-
WW LABS/CENTRAL I	100	417,288	13,087
Finance	136	432,272	67,080
ACCOUNTING	18	60,739	6,714
FACILITIES MANAGE	80	245,461	36,324
FIN & RATES	11	46,460	-
MACHINE SHOP	6	19,006	-
SECURITY	21	60,605	24,043
Human Resources and Ad	37	125,175	4,078
ADMINISTRATION	9	29,569	2,403
GEN. SUPPORT & EXE	6	23,684	-
PERSONNEL	13	44,346	830
SAFETY	5	21,615	-
TRAINING	4	5,961	845
Operations	1305	4,223,609	834,107
BAXTER WTP	50	167,261	31,663
BELMONT WTP	51	178,651	24,111
COLLECTOR SYS SUP	11	59,224	1,235
CONVEYANCE HQ	4	22,217	-
CUSTOMER SERVICE	23	70,193	13,981
DELINQU & RESTO SE	46	140,966	87,054
DISTRIBUTION	247	734,551	215,912
FLOW CONTROL	67	220,196	42,041
INDUSTRIAL WASTE	15	64,980	6,939
INLET CLEANING	86	252,329	43,173
LOAD CONTROL	23	98,154	7,731
MATERIALS MGT	36	105,946	5,264
METER SHOP	51	152,225	15,851
NEWPCP	115	384,294	65,827
OPERATIONS ADMIN	11	60,380	2,459
PLUMBING REPAIRS I	10	33,345	5,768
PUMPING	48	152,790	27,597
QUEEN LANE WTP	51	169,023	22,224
SEWER MAINTENANC	180	547,213	119,509
SEWPCP	62	215,649	42,565
SWWPCP	112	369,722	53,037
TREATMENT HQ	6	24,300	165
Public Affairs	39	130,089	11,109
CUSTOMER INFORMA	19	52,972	2,370
PUB REL./EDUC/GOV'	20	77,117	8,739
Grand Total	1945	6,802,937	963,034

Number of employees are reflected in above data.  
Number of training hours not reflected in above data.

## SICK LEAVE USAGE

Average Number of Workdays Used per Employee

PWD	FY15 Actual Through December						Annual Leave Days Per Employee							
	Paid Sick				Unpaid Sick	Paid and Unpaid Sick	FY14 Actual Through December				Unpaid Sick	Paid and Unpaid Sick	FY14 Actual	FY13 Actual
							Paid Sick						Paid and Unpaid Sick	Paid and Unpaid Sick
	Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days*2	Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days	Total Days	Total Days
Plumbing Repair	9.00	6.88	1.56	0.56	0.00	9.00	2.71	2.71	0.00	0.00	0.00	2.71	14.41	10.39
Customer Service	8.70	3.90	0.86	3.94	0.00	8.70	5.70	2.84	0.35	2.51	0.00	5.70	18.98	17.11
Water Treatment HQ	8.10	3.26	0.89	3.95	0.00	8.10	4.53	3.97	0.00	0.56	0.00	4.53	11.65	9.74
Design	7.86	3.98	0.75	3.13	0.00	7.86	3.72	2.69	0.00	1.03	0.00	3.72	10.73	11.72
Admin. & HR Division	6.80	4.07	0.37	2.36	0.06	6.86	4.13	3.32	0.49	0.32	0.00	4.13	14.44	13.32
Sewer Maintenance	6.77	5.68	0.65	0.44	0.04	6.81	4.54	3.35	0.40	0.79	0.00	4.54	12.96	13.25
PWD Average	7.87	4.63	0.85	2.40	0.02	7.89	3.53	2.91	0.45	0.17	0.00	3.53	12.51	14.08
SWWPC Plant	6.34	4.75	0.91	0.68	0.00	6.34	3.75	2.96	0.42	0.37	0.04	3.79	13.05	13.54
Industrial Waste	6.11	4.47	0.26	1.38	0.01	6.12	3.30	2.63	0.26	0.41	0.02	3.32	11.73	10.79
Distribution	6.03	4.76	0.49	0.78	0.08	6.11	3.64	3.09	0.43	0.12	0.00	3.64	10.14	11.27
SEWPC Plant	5.92	5.02	0.55	0.35	0.05	5.97	3.80	2.70	0.37	0.73	0.00	3.80	10.83	10.74
Baxter WT Plant	5.86	4.27	0.46	1.13	0.00	5.86	3.11	2.85	0.26	0.00	0.02	3.13	9.45	10.71
Finance	5.86	4.54	0.43	0.89	0.00	5.86	2.52	2.08	0.17	0.27	0.00	2.52	9.96	11.16
Security	5.78	3.97	0.73	1.08	0.00	5.78	3.46	2.70	0.29	0.47	0.00	3.46	11.22	11.33
Meter Shop	5.68	3.94	0.57	1.17	0.07	5.75	3.35	2.42	0.13	0.80	0.00	3.35	11.50	11.32
Materials Management	5.65	4.96	0.32	0.37	0.37	6.02	3.53	2.77	0.26	0.50	0.00	3.53	12.12	11.27
Queen Lane WT Plant	5.46	4.34	0.70	0.42	0.00	5.46	3.85	2.70	0.20	0.95	0.02	3.87	11.40	11.76
Load Control	5.32	2.71	0.25	2.36	0.00	5.32	3.22	2.33	0.30	0.59	0.00	3.22	9.91	13.74
Pumping	5.26	4.05	0.56	0.65	0.00	5.26	1.30	1.30	0.00	0.00	0.00	1.30	4.68	3.73
Inlet Cleaning	5.19	4.59	0.54	0.06	0.02	5.21	4.41	2.54	0.32	1.55	0.07	4.48	13.54	11.62
Belmont WT Plant	5.12	4.22	0.81	0.09	0.00	5.12	2.43	2.18	0.25	0.00	0.00	2.43	8.35	8.27
Flow Control	5.05	2.99	0.41	1.65	0.01	5.06	3.75	3.36	0.30	0.09	0.02	3.77	12.13	12.64
Delinquency & Restoration	4.64	3.67	0.64	0.33	0.00	4.64	3.01	2.40	0.33	0.28	0.00	3.01	11.07	10.13
Public Affairs	4.49	4.21	0.28	0.00	0.31	4.80	2.78	2.32	0.21	0.25	0.13	2.91	9.16	9.27
NEWPC Plant	4.22	3.60	0.33	0.29	0.00	4.22	2.53	2.12	0.41	0.00	0.00	2.53	7.92	9.33
Projects Control & 1 Call	4.16	3.89	0.27	0.00	0.00	4.16	1.92	1.92	0.00	0.00	0.00	1.92	7.71	9.06
Operations Administration	3.87	1.69	0.00	2.18	0.00	3.87	3.22	2.96	0.17	0.09	0.00	3.22	11.28	10.48
Planning & Research	3.52	2.49	0.21	0.82	0.07	3.59	1.86	1.71	0.00	0.15	0.00	1.86	5.65	8.17
Watersheds	3.02	2.44	0.27	0.31	0.00	3.02	2.17	1.98	0.19	0.00	0.00	2.17	6.86	7.17
Collector System Support	2.58	2.58	0.00	0.00	0.00	2.58	1.07	1.07	0.00	0.00	0.00	1.07	5.30	7.66
Water Conveyance HQ	1.21	1.21	0.00	0.00	0.00	1.21	0.90	0.90	0.00	0.00	0.00	0.90	3.45	13.61
BLS	0.21	0.21	0.00	0.00	0.00	0.21	1.47	1.09	0.09	0.29	0.06	1.53	4.71	7.66
Survey	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.09	10.34
Construction	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.79	7.38

\*1 Calculated as an estimate based on Fiscal Year to Date usage.

\*2 PWD units are ranked highest to lowest based on the annualized estimate of the total number of sick days used per employee.

## INJURED ON DUTY

PWD	Fiscal Year 2015 (cumulative)				Fiscal Year 2014				Fiscal Year 2013			
	Injuries				Injuries				Injuries			
	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total
<b>Operations</b>	<b>35</b>	<b>45</b>	<b>76</b>	<b>158</b>	<b>53</b>	<b>77</b>	<b>133</b>	<b>263</b>	<b>41</b>	<b>76</b>	<b>102</b>	<b>219</b>
Sewer Maint.	8	5	12	25	15	18	16	49	7	18	23	48
Inlet Cleaning	9	8	14	31	4	13	18	35	9	10	31	50
Distribution	11	15	18	44	18	13	18	49	11	19	10	40
SWWPCP	2	3	11	16	3	3	17	23	4	5	9	18
Load Control	1	0	1	2	0	1	1	2	0	0	0	0
Delinquency & Restoration	1	0	1	2	0	1	0	1	1	3	0	4
Flow Control	1	2	4	7	4	6	9	19	2	3	3	8
Pumping	0	1	0	1	2	2	12	16	3	1	2	6
NEWPCP	0	0	1	1	1	5	7	13	0	7	8	15
Queen Lane	0	2	4	6	1	3	5	9	1	0	1	2
Customer Service	0	0	1	1	0	2	6	8	1	0	3	4
SEWPCP	0	5	4	9	1	3	4	8	2	4	1	7
Materials Management	0	1	0	1	2	1	3	6	0	2	5	7
Baxter	0	0	0	0	0	1	3	4	0	0	2	2
Plumbing Repairs	0	0	0	0	1	0	3	4	0	0	0	0
Conveyance HQ	0	0	0	0	0	2	1	3	0	0	0	0
Belmont	0	0	1	3	0	3	2	5	0	3	1	4
Industrial Waste	0	0	0	0	1	0	4	5	0	0	1	1
Meter Shop	2	2	3	7	0	0	2	2	0	0	1	1
Security	0	1	1	2	0	0	1	1	0	1	0	1
Operations Administration	0	0	0	0	0	0	1	1	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0	0	1	1
Collector Support	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0									
<b>Planning &amp; Engineering</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>5</b>	<b>0</b>	<b>6</b>	<b>9</b>	<b>15</b>	<b>2</b>	<b>7</b>	<b>10</b>	<b>19</b>
Survey	0	0	0	0	0	5	3	8	2	3	4	9
BLS	0	0	1	1	0	1	6	7	0	1	6	7
Projects Control	0	0	0	0	0	0	0	0	0	0	0	0
Design	0	0	0	0	0	0	0	0	0	0	0	0
Construction	0	0	4	4	0	0	0	0	0	3	0	3
Planning & Research	0	0	0	0	0	0	0	0	0	0	0	0
Watersheds	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0									
<b>Human Resources</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>7</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>7</b>
<b>Public Affairs</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>
<b>Finance &amp; Admin.</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>7</b>	<b>0</b>	<b>7</b>	<b>20</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>
<b>Fac. Mgmt. &amp; Mach. Shop</b>	<b>2</b>	<b>4</b>	<b>3</b>	<b>9</b>	<b>7</b>	<b>6</b>	<b>7</b>	<b>20</b>	<b>2</b>	<b>3</b>	<b>6</b>	<b>11</b>
<b>PWD TOTALS</b>	<b>38</b>	<b>51</b>	<b>85</b>	<b>176</b>	<b>60</b>	<b>92</b>	<b>156</b>	<b>308</b>	<b>46</b>	<b>88</b>	<b>125</b>	<b>259</b>

Number of employees are reflected in above data.  
Number of training hours not reflected in above data.

VEHICLE ACCIDENT REPORT									
PWD Group	FY 2015 -(Cumulative)			FY 2014			FY 2013		
	Preventable	Non-Preventable	TOTALS	Preventable	Non-Preventable	Totals	Preventable	Non-Preventable	Totals
<b>Subtotal</b>	<b>52</b>	<b>78</b>	<b>130</b>	<b>79</b>	<b>112</b>	<b>191</b>	<b>41</b>	<b>53</b>	<b>94</b>
Distribution	21	18	39	21	30	51	11	10	21
Sewer Maintenance	11	24	35	17	27	44	11	15	26
Inlet Cleaning	5	9	14	13	14	27	7	10	17
Pumping	3	1	4	6	11	17	2	2	4
Delinquency & Restoration	4	3	7	7	7	14	0	1	1
Flow Control	1	5	6	2	9	11	0	1	1
NEWPCP	0	1	1	2	2	4	4	3	7
SEWPCP	1	0	1	4	0	4	2	1	3
SWWPCP	2	1	3	2	1	3	0	1	1
Baxter	1	0	1	0	2	2	0	0	0
Plumbing Repairs	0	0	0	0	2	2	0	0	0
Customer Service	2	6	8	2	2	4	1	3	4
Security	1	4	5	0	1	1	0	0	0
Metering	0	5	5	1	2	3	2	5	7
Queen Lane	0	0	0	0	0	0	1	0	1
Load Control	0	0	0	0	1	1	0	1	1
Collector Support	0	1	1	0	0	0	0	0	0
Operations Admin.	0	0	0	0	0	0	0	0	0
Belmont	0	0	0	0	0	0	0	0	0
Industrial Waste	0	0	0	2	1	3	0	0	0
Synagro/BRC	0	0	0	0	0	0	0	0	0
Conveyance HQ	0	0	0	0	0	0	0	0	0
Materials Management	0	0	0	0	0	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0
Planning & Engineering	4	5	9	4	11	15	3	4	7
BLS	2	2	4	4	3	7	0	1	1
Survey	0	2	2	0	4	4	0	0	0
Construction	1	1	2	0	3	3	1	2	3
Design	0	0	0	0	0	0	0	0	0
Planning & Research	0	0	0	0	0	0	1	1	2
Watersheds	1	0	1	0	1	1	1	0	1
IS&T	0	0	0	0	0	0	0	0	0
Human Resources	0	0	0	0	0	0	0	0	0
Finance & Admin.	0	0	0	0	2	2	0	0	0
Fac. Mgmt. & Mach. Shop	2	2	4	2	4	6	1	3	4
Public Affairs	1	0	1	0	0	0	0	1	1
<b>PWD TOTALS</b>	<b>59</b>	<b>85</b>	<b>144</b>	<b>85</b>	<b>129</b>	<b>214</b>	<b>45</b>	<b>61</b>	<b>106</b>

\*Accidents are presently not being categorized as Preventable/non-preventable.

Number of employees are reflected in above data.  
Number of training hours not reflected in above data.

## **Energy Use**

Billing Summary - Wastewater	Pg	28
Billing Summary - Water	Pg	29
Heating Gas Bill	Pg	30



## WASTEWATER

Number of employees are reflected in above data.  
Number of training hours not reflected in above data.

# April 2015 Billing Summary

## WATER

Billing	Power	Demand (Kw)				Usage	Cost				FY 15 YTD	
		Factor*	on pk	off pk	plc**		PPL	PECO		unit	Kwh	Cost
	Period					Kwh						
Baxter WTP	3/25 - 4/23	91.9	564	645	374	295,695	\$ 23,361	\$ 3,210	0.14	0.0899	3,222,834	\$ 2,927,139
Belmont WTP	3/25 - 4/23	97.4	333	449	198	168,404	\$ 12,735	\$ 2,131	0.17	0.0883	1,872,203	\$ 1,703,799
Queen Lane WTP	3/25 - 4/23	84.8	621	560	532	300,664	\$ 22,737	\$ 3,384	0.15	0.0869	3,223,965	\$ 2,923,301
Torresdale PS	3/25 - 4/23	98.1	3605	3863	3108	2,144,893	\$ 162,200	\$ 19,246	0.12	0.0846	22,815,795	\$ 20,670,902
Lardner's Pt PS	3/25 - 4/23	99.4	2797	4283	2798	1,738,433	\$ 131,463	\$ 17,944	0.14	0.0859	21,051,647	\$ 19,313,214
Bel RWPS	3/25 - 4/23	99.7	2095	3681	1999	1,710,260	\$ 129,333	\$ 14,983	0.12	0.0844	18,007,754	\$ 16,297,494
QL RWPS	3/25 - 4/23	92.0	1892	5348	916	2,139,223	\$ 161,772	\$ 17,727	0.11	0.0839	20,774,891	\$ 18,635,668
QL PS (new)	3/25 - 4/23	94.2	696	1065	611	515,984	\$ 39,020	\$ 4,759	0.12	0.0848	5,693,670	\$ 5,177,686
Bel HSPS	3/25 - 4/23	98.8	327	350	405	202,301	\$ 15,298	\$ 2,141	0.14	0.0862	2,277,003	\$ 2,074,702
East Park	3/25 - 4/23	15.6	25	606	--	51,037	\$ 3,860	\$ 1,623	0.42	0.1074	1,085,997	\$ 1,034,960
EOL PS	3/25 - 4/23	93.8	475	477	419	316,292	\$ 23,919	\$ 2,806	0.12	0.0845	3,138,797	\$ 2,822,505
WOL PS	3/25 - 4/23		248	270	165	108,700	\$ 8,220	\$ 1,531	0.19	0.0897	1,245,860	\$ 1,137,160
Rox PS	3/25 - 4/23	95.6	221	338	94	130,898	\$ 9,899	\$ 1,668	0.17	0.0884	1,402,239	\$ 1,271,341
Fox Chase PS ##	3/28 - 4/28		150	246	142	136,400	\$ 10,315	\$ 1,710	0.17	0.0882	1,417,000	\$ 1,280,600
Chestnut Hill PS	3/25 - 4/23	55.7	29	22	--	9,613	\$ 727	\$ 260		0.1027	99,221	\$ 89,608
Water HQ	3/28 - 4/28	90.9	174	154	215	83,760	\$ 6,334	\$ 1,227	0.24	0.0903	923,440	\$ 839,680
						10,052,557	\$ 761,193	\$ 96,350	\$ 2			

\* Power factor penalty levied when < 90

## -- estimated data

\*\*PLC - peak load contribution - changes every June  
average of the five highest hourly loads  
in the PJM territory for the previous year

Number of employees are reflected in above data.  
Number of training hours not reflected in above data.

# PWD MUNICIPAL ACCOUNT PGW BILLINGS

APRIL 2015 (March 13 - April 15)

MS Rate Unit Cost - \$0.97/ccf

FACILITY	METER #	APRIL		FY 15 YTD	
		USAGE (ccf)	COST (\$)	USAGE (ccf)	COST (\$)
<b>BAXTER WTP</b>	2024225	3,008	\$ 2,957	26,956	\$ 30,402
	1909431	2,409	\$ 2,322	16,534	\$ 17,389
<b>BELMONT WTP</b>	2023707	693	\$ 696	8,811	\$ 10,057
	2018317	13	\$ 31	117	\$ 315
<b><u>QUEEN LANE WTP</u></b>					
filter bldg	1722806	12,962	\$ 12,681	87,493	\$ 93,979
pre-treatment bldg	1521901	51	\$ 68	1,199	\$ 1,483
survey bldg	1785627	254	\$ 262	2,581	\$ 2,919
<b>BELMONT HSPS</b>	1921715	1,360	\$ 1,319	11,066	\$ 11,727
<b>QUEEN LANE RWPS</b>	1479265	5	\$ 23	51	\$ 245
<b>EAST PARK BS</b>	1906765	305	\$ 316	2,769	\$ 3,177
	1906764	302	\$ 313	2,767	\$ 3,183
<b>FAIRHILL PS</b>	2024292	3,071	\$ 3,019	23,958	\$ 25,987
<b>EAST OAK LANE</b>	1447520	274	\$ 281	1,934	\$ 2,228
	1751522	151	\$ 163	1,544	\$ 1,815
<b>SOUTHEAST WPCP</b>	2024666	13,611	\$ 13,314	108,004	\$ 116,291
<b>BRC</b>	2115512	222	\$ 309	1,607	\$ 2,531
	2064949	787	\$ 771	4,367	\$ 4,736
	2024681	5,360	\$ 6,163	37,260	\$ 46,769
<b><u>NORTHEAST WPCP</u></b>					
stb pilot	1908768	8	\$ 26	85	\$ 280
stb - chiller	1989946	-	\$ 18	16	\$ 207
administration bldg	2024807	2,371	\$ 2,285	17,972	\$ 18,971
esb - 2	2023099	103	\$ 121	1,979	\$ 2,262
it bldg	1587924	121	\$ 135	864	\$ 1,110
lower garage - fleet	2024462	849	\$ 830	5,456	\$ 5,869
mpc bldg	1989897	411	\$ 411	3,574	\$ 3,927
south storage bldg	2115342	1,086	\$ 1,061	8,554	\$ 9,581
sludge	1884571	34,800	\$ 33,287	188,400	\$ 197,111
north storage bldg - es	2024487	1,170	\$ 1,137	7,519	\$ 8,010
storeroom 54	2024473	687	\$ 675	5,264	\$ 5,718
pst	2070028	319	\$ 323	3,799	\$ 4,119
locker bldg	1738407	98	\$ 112	820	\$ 1,058
sodium hypo - eps	2035586	-	\$ -	11,164	\$ 12,096
<b>BLS</b>	2064670	7	\$ 25	46	\$ 200
<b>COLLECTOR SYSTEM H</b>	1987632	5,632	\$ 5,521	47,896	\$ 51,909
<b>WATER CONVEYANCE</b>	2026601	3,171	\$ 3,052	27,061	\$ 28,856
	2026599	5,655	\$ 5,431	40,862	\$ 43,436
	1761376	99	\$ 114	1,072	\$ 1,352
	1724990	343	\$ 347	2,613	\$ 2,955

# PWD INTERRUPTABLE ACCOUNT NATURAL GAS BILLINGS

April 2015 (April 1 - April 30)

FACILITY	METER #	APRIL USAGE (ccf)	APRIL COST (\$)				FY 15 YTD	
			DISTRIBUTION (PGW)	SUPPLY (Third Party)	TOTAL	UNIT (\$/ccf)	USAGE (ccf)	TOTAL COST
BAXTER WTP (IT-C)	2116160	25,300	\$ 2,033	\$ 8,538	\$ 10,571	\$0.42	180,800	\$ 132,227
BELMONT WTP (IT-B)	2064976	2,010	\$ 410	\$ 683	\$ 1,093	\$0.54	91,870	\$ 74,110
BLS (IT-B)	1806080	7,220	\$ 845	\$ 2,434	\$ 3,279	\$0.45	84,180	\$ 61,002
BRC (IT-E)	2036194	231,519	\$ 14,460	\$ 78,111	\$ 92,571	\$0.40	2,355,227	\$ 1,431,284
NORTHEAST WPCP (IT-C)								
cogeneration	2036191	18,062	\$ 1,508	\$ 6,056	\$ 7,564	\$0.42	513,288	\$ 277,944
pre-treatment bldg	2115831	3,615	\$ 486	\$ 1,231	\$ 1,717	\$0.47	140,339	\$ 105,873

## PWD TOTALS

RATE CATEGORY	APRIL			FY 15 YTD	
	USAGE (ccf)	COST (\$)		USAGE (ccf)	COST (\$)
MUNICIPAL	102,357	\$ 100,514		717,392	\$ 778,022
INTERRUBTABLE	287,726	\$ 116,795		3,365,704	\$ 2,082,440
TOTAL	390,083	\$ 217,309		4,083,096	\$ 2,860,462

Generated by Planning & Research

## **Service Level Goals**

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Water Revenue Performance Summary	Pg	66

**CUSTOMER INFORMATION**

Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr '15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Calls Received	Number		14,040	18,212	16,845	18,692	14,734		15,711	18,549	19,444	20,395	98,234	15,027	65,986	163,177	213,010
Call Abandonment Rate	Calls abandoned /calls received	3.00%	8.54%	4.59%	4.19%	4.30%	3.96%		8.73%	3.05%	5.92%	8.56%	5.72%	15.45%	23.76%	14.45%	17.37%
Average Waiting Time	Min:sec		00:37			00:38							00:37	00:34	00:37	1:24	0:39
Average Talk Time Per Call Answered	Minutes		2.45	2.33	2.27	2.27		2.24	2.14	2.33	02:38	02:56	2.295				
COMMERCIAL STORMWATER CUSTOMER BILLING CALLS	GENERAL INFORMATION		16		40	52	28		28				164		201	807	-----
	SIDEYARDS/VACANT LOTS		12		8	8	3		5				36		31	124	-----
	WATER-ONLY CUSTOMERS		15		0	1	8		0				24		40	138	-----
	APPEALS		5		12	10	11		11				49		104	281	-----
	CREDITS		5		16	19	19		12				71		53	194	-----
	MAJOR QUESTIONS		5		4	7	6		3				25		4	57	-----
	TOTAL CALLS		58		80	97	85		56				376		433	1,431	-----

## December 2014 PUBLIC RELATIONS MANAGER'S MONTHLY REPORT

### Press Release(s)

**Date Released:** December 1, 2014

**Subject:** W&W Realty Co. Awarded \$2.7 Million Grant for Stormwater Management Project, New Green Stormwater Infrastructure Improvements Result in 30 Greened Acres

**Date Released:** December 1, 2014

**Subject:** PWD and PIDC Award \$8.25 Million in Grants to Promote Green Stormwater Management Practices on Private Properties, Resulting in the Planned Development of 92 Green

**Date Released:** December 22, 2014

**Subject:** City Officials, Councilman Johnson and Philadelphia Eagles Player Connor Barwin Broke Ground at the Ralph Brooks Tot Lot

### Media Advisories

**Date Released:** December 1, 2014

**Subject:** Philadelphia Cuts Ribbon on One of Its Largest Green Stormwater Management

### Daily Media Clips

**Date Released:** December 1, 2014

**Subject:** Canton Extending Faircrest Water, Sewerlines in 2015

**Website link:** <http://www.timesreporter.com/article/20141130/NEWS/141139976>

**Date Released:** December 2, 2014

**Subject:** Youth Football Team Cuts Ribbon on New Field in North Philadelphia

**Website link:** <http://philadelphia.cbslocal.com/2014/12/02/pee-wee-football-team-cuts-ribbon-on-new-field-in-north-philadelphia/>

**Date Released:** December 5, 2014

**Subject:** Philly Tweaking Its Snow Fighting Operation After Last Year's Brutal Winter

**Website link:** <http://www.nbcphiladelphia.com/news/local/Philly-Tweaking-Its-Snow-Fighting-Operation-After-Last-Years-Brutal-Winter-284783561.html>

**Date Released:** December 6, 2014

**Subject:** Officials Renew Commitment to Cleaner Water in Delaware Estuary

**Website link:** [http://www.northcentralpa.com/feeditem/2014-12-05\\_officials-renew-commitment-cleaner-water-delaware-estuary](http://www.northcentralpa.com/feeditem/2014-12-05_officials-renew-commitment-cleaner-water-delaware-estuary)

**Date Released:** December 8, 2014

**Subject:** Delaware Estuary Partners Renew Pact to Protect Environment

**Website link:** <http://www.njspotlight.com/stories/14/12/07/delaware-estuary-partners-renew-pact-to-protect-fragile-environment/>

**Date Released:** December 10, 2014

**Subject:** Water Main Break in North Philly Forces Daycare Evacuation

**Website link:** <http://www.njspotlight.com/stories/14/12/07/delaware-estuary-partners-renew-pact-to-protect-fragile-environment/>

**Date Released:** December 10, 2014

**Subject:** Day Care Evacuated After Water Main Breaks

**Website link:** <http://www.nbcphiladelphia.com/news/local/Day-Care-Evacuated-After-Water-Main-Breaks-Kensington-Germantown-285348781.html>

**Date Released:** December 13, 2014

**Subject:** Green Party of Philadelphia Approves of Cancellation of PGW Sale

**Website link:** [http://www.opednews.com/articles/Green-Party-of-Philadelphi-by-Chris-Robinson-Energy\\_Energy\\_Energy-Gas\\_Green-141213-135.html](http://www.opednews.com/articles/Green-Party-of-Philadelphi-by-Chris-Robinson-Energy_Energy_Energy-Gas_Green-141213-135.html)

**Date Released:** December 14, 2014

**Subject:** Haddon Heights Company Develops a Unique Scent Test

**Website link:** <http://www.courierpostonline.com/story/life/wellness/2014/12/14/haddon-heights-company-develops-unique-scent-test/20414585/>

December 2014 PUBLIC RELATIONS MANAGER'S MONTHLY REPORT	
	<p><b>Date Released:</b> December 15, 2014  <b>Subject:</b> Small Cities Solving Big Problems  <b>Website link:</b> <a href="http://www.usatoday.com/story/news/nation/2014/12/15/ozv-small-cities-solving-big-problems/20434883/">http://www.usatoday.com/story/news/nation/2014/12/15/ozv-small-cities-solving-big-problems/20434883/</a></p> <p><b>Date Released:</b> December 18, 2014  <b>Subject:</b> Water Department Grants to Help Manage Stormwater  <b>Website link:</b> <a href="http://www.phillytrib.com/news/article_523b80c5-810d-5ca3-911c-54d5dce56bc8.html">http://www.phillytrib.com/news/article_523b80c5-810d-5ca3-911c-54d5dce56bc8.html</a></p> <p><b>Date Released:</b> December 22, 2014  <b>Subject:</b> PWD, PIDC Award \$3.5M in Grants to Promote Green Stormwater Management  <b>Website link:</b> <a href="http://www.waterworld.com/articles/2014/12/pwd-pidc-award-3-5m-in-grants-to-promote-green-stormwater-management-practices.html">http://www.waterworld.com/articles/2014/12/pwd-pidc-award-3-5m-in-grants-to-promote-green-stormwater-management-practices.html</a></p> <p><b>Date Released:</b> December 24, 2014  <b>Subject:</b> Ralph Brooks Tot Lot Celebrates Groundbreaking  <b>Website link:</b> <a href="http://www.southphillyreview.com/news/cover-story/Ralph_Brooks_Tot_Lot_celebrates_groundbreaking-286710461.html">http://www.southphillyreview.com/news/cover-story/Ralph_Brooks_Tot_Lot_celebrates_groundbreaking-286710461.html</a></p> <p><b>Date Released:</b> December 30, 2014  <b>Subject:</b> Serial Robber Targets Hotels in Philadelphia and Delaware County  <b>Website link:</b> <a href="http://6abc.com/news/man-wanted-in-several-armed-hotel-robberies/454512/">http://6abc.com/news/man-wanted-in-several-armed-hotel-robberies/454512/</a></p>
Media Inquiries	<p><b>Date:</b> December 9, 2014  <b>Media Outlet:</b> Wendy Saltzman, channel 6  <b>Inquiry:</b> Hydrant Availability  <b>Resolution:</b> Charlie Zitomer and Debra McCarty participated in an interview and provided a fact sheet and a list of the status of all of Philadelphia's hydrants.</p> <p><b>Date:</b> December 10, 2014  <b>Media Outlet:</b> Joan Fitzgerald, American Prospect  <b>Inquiry:</b> The value of water as it relates to PWD's Stormwater Management Service Charge  <b>Resolution:</b> Chris Crockett participated in the interview with the reporter.</p>
Media Campaigns	<p><b>Month:</b> December 2014  <b>Subject:</b> Keeping Out the Cold, Cold Weather Tips  <b>Details:</b> PWD aims to educate the public on how to protect their home's plumbing system from freezing and offers several tips through a billstuffer, press releases, tweets, facebook posts and blogs.</p>
Publications	<p><b>Document:</b> Billstuffer  <b>Date:</b> December 1, 2014  <b>Subject:</b> Keeping Out the Cold, Cold Weather Tips</p>
Events	<p><b>Date of Event:</b> December 1, 2014  <b>Event Name:</b> W&amp;W Realty Company and Dependable Distribution Stormwater Management Ribbon-Cutting and Tour  <b>Event Description:</b> W&amp;W Realty Co. was awarded a \$2.7 million Stormwater Management Incentives Program grant from the Philadelphia Water Department to implement green stormwater management upgrades to its Dependable Distribution Services Inc. warehouse facility and Mayor Nutter, EPA Region III Administrator Shawn Garvin, W&amp;W Realty, Dependable Distribution, PWD and public officials celebrated this milestone for the City of Philadelphia with a ribbon-cutting and tour.</p>



CUSTOMER INFORMATION CALL DATA																		
Service Level Measures	Explanation	Rank	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr'15	Year To Date	% of Total	'14 Sm. Month	FY '14 Yr To Date	FY '14 Yr End Act.	FY '13 Yr End Act.
Billing	PWD Call Center handles	1	8,753	10,260	10,005	10,267	8,005	6,410	7,900	5,731	10,717	12,509	53,700	64.21%	7,623	75,134	98,543	88,348
Transfer Call	To other PWD unit or City agency.	2	675	533	582	730	574	463	526	467	111	103	3,557	4.25%	923	4,717	6,829	7,413
Meters	All meter issues to Meter Shop.	3	407	456	492	614	416	412	514	1,148	904	704	2,797	3.34%	759	4,866	6,161	6,869
Leaks	Low volume street/curb leaks, refer-	4	347	316	381	412	597	571	991	1,169	870	395	2,624	3.14%	407	4,407	5,417	4,358
No Water	Cust.Reps.decide cause/refer action.	5	352	360	404	290	254	234	590	1,024	590	321	1,894	2.26%	269	2,524	3,362	2,301
NOD/Defect	Issued by Inspector, who	6	279	348	323	311	271	284	261	238	314	363	1,816	2.17%	257	1,699	2,314	2,579
Water in Cellar	Inspector investigates/refer findings	7	346	233	244	221	251	350	647	1,286	836	447	1,645	1.97%	369	3,920	5,036	3,137
Inlet Clean/Repair	Data given to Inlet Cleaning or	8	297	255	297	288	184	150	133	104	201	256	1,471	1.76%	132	1,623	2,291	2,067
Restore Service	Request to reverse shut-off. To	9	239	261	311	307	206	67	68	91	121	416	1,391	1.66%	67	3,649	4,329	5,818
WRAP	Callers are screened & an applica-	10	125	249	265	252	124	25	120	20	248	170	1,040	1.24%	215	1,812	2,534	2,568
Hydrant	Hydrant issues or problems.	11	278	172	152	144	65	83	96	98	85	99	894	1.07%	66	1,023	1,308	913
Find Curb Stop	Inspect. sent to find/mark curb stop.	12	114	132	143	146	111	103	79		94	99	749	0.90%	92	893	1,216	621
Payment Agree.	Payment agreement established.	13	121	126	139	183	112	20	0	6	318	32	701	0.84%	121	1,257	1,998	2,917
Low Pressure	Inspector to investigate/refer findings.	14	115	135	124	115	96	101	147	156	145	107	686	0.82%	93	1,046	1,346	947
Multi-Account	Multi-call/account Handling.	15	117	101	157	133		116	140	76	158	169	624	0.75%	178	776	1,151	799
Owner/Tenant	Issues re billing	16	85	152	135	103	84	63	89	76	76	140	622	0.74%	54	374	707	240
Cave Ins-Depr.	Customer Service determines cause	17	150	156	92	87	55	81	79	46	224	218	621	0.74%	132	787	1,261	697
Main Breaks	Large volume leaks, priority job given	18	124	58	95	74	127	83	357	412	189	54	561	0.67%	67	1,818	2,238	972
Payments	Customers making payments	19	75	63	102	123	112		84	76		5	475	0.57%	80	388	599	132
Pay. Agree. Inq.	Inquiry about payment agreements.	20	40	97	106	85	69	47	42	43	117	224	444	0.53%	13	419	556	1,099
HELP Program	Calls about the Homeowner's	21	62	83	58	76	66	68	61	51	85	64	413	0.49%	53	509	719	655
Undefined Code	Un-assigned codes or system errors.	22	412	0	0	0		0	0	0	0	0	412	0.49%	0	0	0	28
Illegal Restores	Data on illegal restores referred	23	85	83	63	72	47	45	45	39	32	50	395	0.47%	24	389	544	424
Water Quality	Inspector investigates or a sample	24	55	60	96	76	56	48	71	73	76	87	391	0.47%	50	509	713	585
Collections	Calls	25	53	81	80	69	59		24	28	45	108	342	0.41%	52	349	493	316
B.P.C.S.	Broken Pipes, Can't (Be) Shut.	26	52	48	72	48	57	42	145	500	282	108	319	0.38%	74	1,159	1,348	733
Senior Cit. Disc.	Caller qualifications checked. If ok,	27	41	61	44	74	35	30	46	36	48	62	285	0.34%	44	488	623	720
Vacant - BP	Vacant prop. water running-Inspector	28	52	51	50	49	77		186	371	206	59	279	0.33%	76	1,092	1,310	666
Repeat Calls	Multiple calls on same incident.	29	131	36	14	18	32	44	104	201	170	92	275	0.33%	12	1,523	1,922	1,778
Construct Issues	PWD & contractor job questions	30	62	39	47	42	42	43	40	59	51	66	275	0.33%	27	492	646	598
Choked Drains	Inspector examines & may refer job.	31	63	43	37	29	36	52	47	60	83	87	260	0.31%	56	496	768	537
Damage Claims	Examined by PWD Claims Investiga-	32	42	38	41	40	27	25		42	64	25	213	0.25%	55	494	651	533
Sewer Gas Odor	Referred first to Inlet Cleaning for	33	26	41	54	37	10	20	10	10	21	33	188	0.22%	7	146	193	124
Request Literat.	Given to Public Affairs Unit	34	52	27	31	26	21	16	27	27	21	25	173	0.21%	48	442	832	510
Auto. Meter Rd.	AMR appointments.	35	11	11	1	57	47	39	52	44	260	59	166	0.20%	27	216	331	873
Shut Offs -WR	House water running - Inspector will	36	10	22	27	30	20	18	47	28	256	36	127	0.15%	38	228	314	233
Req. for Cement	Any type cement repair/deficiency.	37	30	23	19	21	12	20	13	13	105	30	125	0.15%	10	92	189	126
Shut Off F. Hyd.	Opened hydrant calls are referred	38	53	15	21	17	7	2	5	4	3	7	115	0.14%	2	60	72	196
Pay. Agree. Ref.	Referral to PWD re pay. agreement.	39	28	24	19	23	16	2	8	6	10	123	112	0.13%	29	406	546	757
Stormwater	Bill Inquiries.	40	9	24	10	28	14	17	10	12	13	12	102	0.12%	18	241	336	238
Miss. Man.Cov.	Inspector assesses ownership. PWD	41	24	16	7	14	9	8	12	8	8	8	78	0.09%	12	97	177	95
S.O.I.E.	Shut Off In Error	42	12	12	14	14	15	0	3	4	1	15	67	0.08%	2	92	126	98
Title Company	Information requests	43	13	6	6	11	8	4	10	8		9	48	0.06%	6	157	188	98
Noisy Pipes	Customer requests investigation.	44	8	6	7	9	6	12	4	13	7	7	48	0.06%	6	56	124	65
F.H.K.O.	Fire hydrant knocked over.	45	7	5	11	5	5	8	12	11	7	3	41	0.05%	2	12	52	39
Missing In. Cov.	To Customer Service/Sewer Main-	46	5	1	2	9	8	3	1	2	8	4	28	0.03%	4	33	43	61
Bad Taste/Odor	Bad Taste & Odor Complaints.	47	2	1	3	1	0	1	3	3	0	0	8	0.01%	0	21	26	17
N.E. Odor	NE Plant air odor-related calls.	48	3	0	2	1	0	1	0	0	5	0	7	0.01%	2	3	10	4
Refunds	Requests	49	3	2	0	1	0		1	0		1	6	0.01%	3	14	23	2
PWD Security	Calls re W & WW system security.	50	0	2	2	1	0	0		0		5	5	0.01%	0	3	5	13
Rate Increase	Customer inquiries.	51	1	0	1	0	2	0	0	2	12	4	4	0.00%	1	10	14	13
Vector Dye Test	Testing for service leaks or	52	1	1	0	0	0	1	0	0	1	0	3	0.00%	0	0	2	2
Sprinkler/Hose	Ticket to Pub.Affairs, which contacts	53	0	0	1	2	0	0	1		0	1	3	0.00%	0	16	20	15
Erosion & Sed.	Erosion/sediment - unsecured sites.	54	2	0	0	0	0	0	0	0	1	0	2	0.00%	1	4	6	3
Sprinkler Cap	Call referred to Fire Dept.	55	2	0	0	0	0	0	1	1	0	0	2	0.00%	0	2	2	9
Service Hydrant	Problem with, or damaged hydrants	56	1	1	0	0	0	0	0	0	1	0	2	0.00%	1	14	16	2
Abatement	Special conditions (leaks) needing	57	0	0	0	1	0	1	0	0	0	0	2	0.00%	0	4	4	24
Terror	Terrorism-related customer calls.	58	0	1	0	0	0	0	0	0	0	0	1	0.00%	0	2	3	1
Drought Info/FP	Req.data-water emergency/froz.pipes	59	0	0	0	0	0	0		0	0	0	0	0.00%	12	532	570	170
S. F. R.	Storm Flood Relief.	60	0	0	0	0	0	0	5	0	0	0	0	0.00%	1	7	10	13
Lock Hydrant	Repeat abuse hydrants referred	61	0	0	0	0	0	0	0	2	0	0	0	0.00%	0	1	6	2
Compost Req.	Data given on PWD sites	62	0	0	0	0	0	0	0	0	0	0	0	0.00%	0	2	2	7
LNP-W'sheds	Livable Neighborhood Program.	63	0	0	0	0	0	0	0	0	0	0	0	0.00%	0	0	0	0
PWD Bot. Water	Customer requests for	64	0	0	0	0	0	0	0	0	0	0	0	0.00%	0	0	0	2
Number of employees are reflected in above data.			14,452	15,327	15,389	15,786	12,447	10,233	13,857	13,925	18,200	18,021	83,634	100.00%	15,170	56,604	163,177	146,176
Number of training hours not reflected in above data.																		

Info complete to date. Only latest 6 months are shown. Prior years info subject to software rounding.

**FINANCE**

FINANCE																			
Unit	Description of Service	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual	
Procurement Unit  (Professional Service Contracts)	New Contract Requests			3	6	4	1	0	0	0	0	5	1	20					
	Requests Received	Number		1	2	5	0	2	1	2	4	5	0	22	2	3	4	5	
	Contracts Conformed	Number													1	17	23	39	
	Process Time for Conform.													0					
	Internal - PWD	avg # days	40	68	9	94	0	1	53	4	4	39	0	37.5	217	103.9	90.7	102.6	
	External Agencies											71	0						
	Law-to-Draft	avg # days	15	44	24	64	0	32	196	58	73	44	0	54	67	54	46.3	52	
	Vendor Review	avg # days	30	2	75	24	0	12	226	17	39	69	0	46	66	23	19.8	34	
	Law to Conform	avg # days	35	34	54	89	0	70	43	93	68	69	0	52	62	32	30.4	32	
	Total Processing Days	avg # days	80	148	138	269	0	115	32	172	179	188	0	124	412		187.2	220.6	
	Contract Amendments																		
	Requests Processed	Number		7	24	13	1	5	5	4	12	2	10	8	7	42	86	94	
	Amendments Conformed	Number		10	11	18	10	10	2	18	10	6	9	10	1	98	111	102	
	Process Time for Conform.																		
	Internal - PWD	avg # days	10	12	13	9	13	21	20	15	23	16	9	15	11	35.9	29	27	
	External Agencies																		
	Law Draft	avg # days	15	23	36	33	35	28	45	41	52	54	56	40	54	37	32.2	54	
	Vendor Review	avg # days	30	21	16	24	35	38	41	30	35	28	29	30	54	30	31.8	27	
	Law to Conform	avg # days	35	77	60	65	59	78	82	82	68	56	54	68	78	70	62.8	43	
	Total Processing Days	avg # days	80	133	122	131	142	165	188	168	178	153	135	152	197	158	155.8	151	
Capital Accounting	Public Works Projects	% Processed within 4 Days	100%	100%	80%	88%	100%	100%	100%	100%	100%	100%	100%	1	100%	100%	100.0%	100.0%	
	Estimates Processed																		
	Prof Svcs Contracts	% Processed within 10 Days	100%	80.47%	72.3%	67.0%	75.8%	66.4%	67.4%	65.4%	66.2%	65.1%		1	73.8%	73.9%	77.0%	76.1%	
Operating Fund Accounting	Invoices Processed																		
	Number of invoices processed*1	Total Number	1,700	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5,179	5,179	15,706
		Average																	

\*1 Days to process invoices not available until FAMIS is reprogrammed.

Facilities Management																			
Unit	Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	Apr'15	YTD or Mo. Avg.*1	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual	
Bldg. Maint.	Bldg Maint, PWD Properties	Jobs completed	Actual	101	17	30	432	55	313	17	52	395	NA	1,412	92	384	613	515	
		Goal	27	24	29	48	35	50	66				503	38	532				
	Street Cement Work	Pending	Actual	386	199	538	388	402	304	343	450	306	NA	3,316	74	340	345	7	
		Jobs completed	Actual	115	97	179	72	92	NA	N/A	41	14		610	27	1178	1,903	1,361	
	Street Plumbing Work	Goal	125	117	209	143	123	140	7					1,604	100	1857			
		Pending	Actual	235	289	246	198	123	NA	N/A	295	412	NA	1,798	448	243	255	254	
		Jobs completed	Actual	106	101	71	88	91	94	47	89	174	NA	861	129	948	1,225	1,115	
		Goal	75	80	78	84	82	87	98					1,120	90	1199			
Machine Shop	Pump Station Repairs	Jobs completed	Actual	6	8	7	3	5	4	3	5	3	4	48	7	52	82	85	
		Goal	4	6	8	7	9	8	10					86	5	75			
	Hydrant Repairs	"O" Ring Seal Plates	Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		Goal	0	0	0	0	0	0	0	0				0	0	70			
	Welding Repairs	Brackets	Actual	10	14	12	10	6	7	11	5	12	24	111	14	76	126	114	
			Goal	8	12	8	8	6	13	11				107	20	166			
		Vehicle Repairs	Actual	3	4	2	4	6	5	3	2	2	3	34	8	45	62	44	
			Goal	4	6	2	3	3	3	2				41	17	97			
		General	Actual	19	26	28	15	19	20	19	16	18	20	200	23	225	296	259	
			Goal	21	19	21	19	18	26	25				263	25	319			
	Tool Restoration	Grabbers	Actual	64	51	64	46	48	42	47	65	49	47	523	51	469	613	721	
			Goal	73	21	48	37	29	36	43				676	42	698			
	Miscellaneous	Jobs Completed	Actual	23	19	23	17	21	19	20	18	20	17	197	23	236	332	315	
			Goal	22	19	22	25	26	29	19				312		0			
	TOTALS	Jobs Completed	Actual	447	337	416	687	343	504	167	293	687		3,881	126	1103	1,511	1,538	
			Goal	359	304	425	374							2,180	173	1864			

\*1 The numbers in this column represent totals for jobs completed and monthly averages for backlog:

# Bureau of Laboratory Services

6/30/2015

Service Level Measure	Unit of Measurement	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	YTD.
<b>ANALYSES</b>														
NEWPCP LAB	NUMBER	5265	5055	4647	4912	4739	5190	4931	4658	5224	4991			49612
SEWPCP LAB	NUMBER	3428	3432	3320	3314	3316	3451	3441	2980	3416	3324			33422
SWWPCP LAB	NUMBER	6347	6274	6105	6346	6134	6300	6341	5892	6457	6049			62245
BIOLOGY LAB	NUMBER	4627	4651	3964	3936	3343	3447	3249	2931	3270	3448			36866
INORGANIC LAB	NUMBER	5987	4834	5396	4112	4276	5867	5100	3463	4345	5309			48689
ORGANIC LAB	NUMBER	1215	3400	1820	967	675	1592	442	1112	1581	821			13625
MEL PHYSICAL LAB	NUMBER	6438	10825	7600	5950	7200	5300	6000	7300	8250	4480			69343
TOC GOAL	%	100%	78%	100%	100%	100%	100%	100%	100%	100%	100%			98%
<b>ACCURACY</b>														
	%	94%	95%	96%	98%	86%	97%	94%	94%	98%	98%			95%
<b>SAMPLING</b>														
DRINKING WATER	NUMBER	2943	2613	2712	2688	2075	2524	2247	2184	2613	2795			25394
SANITARY RELEASE	NUMBER	87	153	123	186	106	75	48	75	87	129			1069
WPCP NPDES	NUMBER	244	242	231	242	234	244	239	220	239	224			2359
<b>CENTRAL RECEIVING</b>														
SAMPLES LOGGED	NUMBER	75	350	341	328	228	292	248	226	238	222			2548
TESTS ASSIGNED	NUMBER	884	3361	5354	2920	1783	2070	1603	2050	2209	2345			24579
DATA ENTERED	NUMBER	1317	2713	3043	3252	2720	3018	2695	2656	3118	3145			27677
<b>INSPECTIONS</b>														
CROSS CONNECTION	NUMBER	122	203	132	131	120	97	88	117	104	193			1307
VENDOR SURVEILLANCE	NUMBER	13	13	12	10	10	12	13	9	11	12			115
<b>BILLABLE SERVICES</b>														
MEL / MAS GOAL	\$	\$ 28,142	\$ 12,860	\$ 6,362	\$ 9,985	\$ 1,267	\$ 1,657	\$ 4,650	\$ 7,976	\$ 5,890	\$ 15,100			\$ 93,889

Number of employees are reflected in above data.  
Number of training hours not reflected in above data.

## Training Summary

By Organization for Philadelphia Water Department  
Philadelphia Water Department Excludes Terminated

For Classes Starting Between  
4/1/2015 and 4/30/2015

Organization	Training Hours	Credits	People
....Sewer Maintenance	0.00	0.00	14
....Industrial Waste	0.00	0.00	2
....Flow Control - WW	0.00	0.00	5
....Inlet Cleaning	0.00	0.00	12
....Load Control	0.00	0.00	7
....Distribution	0.00	0.00	12
....Baxter Water Treatment Plant	0.00	0.00	14
....Water Conveyance Headquarters	0.00	0.00	1
....Flow Control	0.00	0.00	17
....Queen Lane Water Treatment Plant	0.00	0.00	13
....Metering	0.00	0.00	3
....Customer Service	0.00	0.00	5
....Operations Administration	0.00	0.00	2
....Northeast Water Pollution Control Plant	0.00	0.00	16
....Southeast Water Pollution Control Plant	0.00	0.00	4
....Collectors System Support	0.00	0.00	3
....Belmont Water Treatment Plant	0.00	0.00	16
....Treatment Headquarters	0.00	0.00	2
....Delinquency And Restoration Services	0.00	0.00	1
....Southwest Water Pollution Control Plant	0.00	0.00	24
....Delaware Pumping	0.00	0.00	3
....Materials Management - 29th Street	0.00	0.00	6
....Materials Management - ARA	0.00	0.00	1
....Plumbing Repairs Program	0.00	0.00	1
....Schuylkill Pumping	0.00	0.00	3
....Materials Management - Collectors	0.00	0.00	1
....Materials Management - Northeast WPC	0.00	0.00	3
....Public Rel/Govt./Asst.	0.00	0.00	2
....Construction	0.00	0.00	3

6/16/2015

Philadelphia Water Department

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## Training Summary

By Organization for Philadelphia Water Department  
Philadelphia Water Department Excludes Terminated

For Classes Starting Between  
4/1/2015 and 4/30/2015

....Inorganic Lab - Northeast	0.00	0.00	1
....Survey	0.00	0.00	5
....Materials Testing Laboratory R & R	0.00	0.00	2
....Inorganic Lab - Southeast	0.00	0.00	1
....Bureau of Laboratory Services	0.00	0.00	14
....Planning and Research	0.00	0.00	4
....Office of Watersheds	0.00	0.00	6
....Safety	0.00	0.00	1
....Training	0.00	0.00	2
....Personnel	0.00	0.00	2
....Facilities Management	0.00	0.00	2
....Financial and Rate Analysis	0.00	0.00	1
....Executive & Administration	0.00	0.00	1
Total	0.00	0.00	238

6/16/2015

Philadelphia Water Department

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Number of employees are reflected in above data.  
Number of training hours not reflected in above data.

PLANNING & RESEARCH UNIT																					
Planning and Environmental Services Division																					
Group			Service Level Measure	Note	Unit	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr '15	Ytd. or Mo. Avg.	FY '14 Current Month	FY '14 YTD Mo. Avg.	FY '14 Year-End Actual	FY '13 Year-End Actual
PWD Stormwater Plan Review	Conceptual Review		New Projects Submitted		#	Act.	27	20.0	23.0	26.0	21.0	26.0	34.0	36.0	28.0	27	268				
			Reviews		#	Act.	58	28.0	50.0	37.0	36.0	36.0	47.0	63.0	73.0	42	470		New	Measures	in report.
			Approvals	*2	#	Act.	19	2.0	13.0	10.0	8.0	4.0	6.0	11.0	13.0	10	96				
			Average Review Time		Days	Act.	3.0	3.0	3.7	3.6	3.3	3.3	3.7	4.4	4.5	3.9	36				
			Reviews Meeting 5 Day Goal		%	Goal	91.4%	92.9%	90.0%	83.8%	94.4%	88.9	87.2	76.2	76.7	78.6%	333				
	Technical Review		Reviews		#	Act.	61	71.0	61.0	54.0	43.0	40.0	48.0	39.0	39.0	55	511				
			Approvals	*2	#	Act.	18	21.0	10.0	13.0	9.0	11.0	10.0	12.0	11.0	12	127				
			Conditional Approvals		#	Act.	3	2.0	5.0	5.0	3.0	0.0	2.0	2.0	4.0	2	28				
			Average Review Time		Days	Act.	7.5	6.1	7.6	5.2	8.0	7.8	6.8	7.4	7.2	8.7	72				
			Reviews Meeting 15 Day Goal		%	Goal	95.1%	98.6%	95.1%	100.0%	97.7	97.5%	89.6%	100.0%	94.9%	92.7%	9				
	Fees		Concept		\$	Act.	\$ 9,000	\$ 1,200	\$ 6,600	\$ 2,400	\$ 4,800	\$ 2,400	\$ 4,800	\$ 8,400	\$ 7,200	2,400.00	49,200				
			PCSMP Admin	*5	\$	Act.	\$ 8,400	\$ 1,800	\$ 3,600	\$ 3,600	\$ 3,600	\$ 3,000	\$ 2,400	\$ 2,400	\$ 4,200	3,000.00	36,000				
			PCSMP Hourly	*5	\$	Act.	\$ 11,513	\$ 2,160	\$ 6,480	\$ 7,905	16470	\$15,840	\$ 21,510	\$ 22,275	\$ 16,695	20,520.00	124,898				
			Fee-in-lieu	*6	\$	Act.	-	-	-	-	-	-	-	-	-	-	0				
	GSI Coord.	*3	Projects Sent to OOW	*7	#	Act.	20	11.0	17.0	16.0	11.0	15.0	17.0	21.0	17.0	15	160				
			Opportunities Identified		#	Act.	0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0	0				
	Managed Acres	*4	Planned	*1	Acres	Act.	13.8	12.4	8.8	15.4	2.3	1.4	3.9	0.5	5.4	2.1	66				
			Target Planned	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	94				
			Built		Acres	Act.	2.7	0.5	20.6	7.3	2.9	8.8	1.4	6.4	2.2	6.5	59				
			Target Built	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	94				
	Development by Sewer Type		Combined		Acres	Act.	26.2	14.2	10.6	22.7	3.1	1.7	4.8	1.0	7.9	2.8	95				
			Separate		Acres	Act.	21.3	0.0	9.4	0.8	0.4	0.0	0.0	8.9	2.5	0.0	43				
			Non-Contributing	*8	Acres	Act.	121.9	0.0	24.5	4.3	0.5	1.2	0.0	0.0	0.0	60.7	213				
	Green Roofs		Planned	*1	Acres	Act.	0.8	0.2	0.6	0.5	0.4	0.1	0.3	0.0	0.0	0.0	3				
			Built		Acres	Act.	0.7	0.0	0.5	0.6	0.0	0.5	0.0	0.6	0.2	0.0	3				
	Porous Pavement		Planned	*1	Acres	Act.	1.7	1.6	1.3	0.5	0.5	0.1	0.1	0.1	0.3	0.6	7				
			Built		Acres	Act.	0.4	0.0	8.1	2.3	0.0	0.1	0.2	0.0	0.0	2.2	13				
Acreage Watershed Plans Approved				*11	Acres	Act.	169.45	14.21	44.53	27.80	4.00	2.90	4.80	9.90	10.40	63.5	352	73.00	73.00	285.00	251.00
					Goal	Act.	20	20	20	20	20	20	20	20	20	20.0	300				
Resultant Watershed Flow Reduction					Mil. Gal.	Act.	161.04	13.50	42.30	26.42	3.80	2.70	4.60	9.40	9.90	60.4	334	70.00	70.00	366.00	236.00
					Yr.	Goal	19	19	19	19	19	19	19	19	19	19.0	285				
PWD Stormwater Plan Inspections	Site Inspections Conducted				#	Act.	155	138.0	155.0	150.0	115.0	154.0	140.0	132.0		164	1,303	23	23	275	330
	Site Visits				#	Act.	166	156.0	142.0	166.0	144.0	211.0	219.0	232.0		288	1,724				
	Cursory Visual Inspection			*9	#	Act.	87	52.0	42.0	25.0	31.0	51.0	53.0	33.0		42	416				
	Compliance / Enforcement Actions				#	Act.	4	0.0	5.0	4.0	3.0	1.0	2.0	1.0		2	22	2	2	29	112
	Final Inspection		Conducted		#	Act.	11	8.0	9.0	14.0	14.0	15.0	15.0	10.0		9	105				
			Sites found to be incomplete		#	Act.	3	2.0	5.0	8.0	3.0	3.0	7.0	4.0		3	38	New	Measures	in report.	
			Sites found to be Complete		#	Act.	2	4.0	4.0	6.0	9.0	9.0	7.0	5.0		3	49				
	Conditional Approvals		Active Sites with Condit. App.		#	Act.	27	25.0	30.0	33.0	34.0	34.0	22.0	23.0		24	252				
			Conditional Approvals Issued		#	Act.	3	3.0	5.0	3.0	2.0	0.0	1.0	2.0		2	21				
			Cert. of Occupancies Released.		#	Act.	1	3.0	0.0	0.0	1.0	0.0	1.0	1.0		2	9				

- "Planned" represents a project that has received PWD technical stormwater approval, or a project that has received technical stormwater approval and has started construction
- Review numbers listed for Approvals may include multiple approvals for a single project, but all Area Based numbers represent applicable projects only
- GSI: Green Stormwater Infrastructure
- Managed Acres: Managed Acres represents the area managed in the combined sewer area. This differs from Greened Acres which represents the volume of water managed in the combined sewer area. Managed Acres should only be used as an
- PCSMP - Post Construction Stormwater Management Plan
- Fee-in-Lieu: Refers to Stormwater Management Fee in Lieu. For definition see PWD Regulations 308.2 (2/7/14),
- OOW: Office of the Watersheds
- Non Contributing: Sewer not owned by PWD.
- Cursory Visual Inspection: are inspections of sites that are being monitored for activity; if clearly no activity, these are conducted from the inspector's car
- Target is an estimate that is developer driven
- GI: Green Infrastructure

Number of employees are reflected in above data.  
Number of training hours not reflected in above data.

PLANNING & RESEARCH UNIT																				
Planning and Environmental Services Division																				
					Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	YTD or	FY'14	FY'14	FY'14	FY'13	
Group	Service Level Measure	Unit	Goal		14	14	14	14	14	14	15	15	15	15	Mo. Avg.	Current	YTD or	Year End	Year End	
Strategic Planning																				
Water Conveyance	12-Month rolling average daily delivery	MGD	Act.		238.0	237.4	237.1	236.4	235.5	234.6	232.6	230.8	230.8	230.1	2,343.30	235.9	236.7	239.5	238.4	
			Proj.		231.2	232.2	230.8	229.1	229.3	230.3	231.2	231.6	231.1	229.8	3,458.50	248	241.8	241.8	244.5	
	Non-Revenue Water *3	MGD	Act.		90.8	91.9	93.0	92.3	92.8	92.4	91.8	91.8	91.6	91.6	920.00	87.4	86.8	92.2	86.9	
			Proj.		87.8	87.5	87.2	86.9	87.3	87.5	87.8	87.9	87.3	87.2	1,310.50	91.5	87.3	87.3	90.2	
Non-Revenue Water % of Ttl.				%	Act.	38%	39%					39.77%	39.69%	39.81%	1.96	91.5%	87.3%	87.3%	90.2%	
Linear Asset Management Program	Water & Sewer Sys. Project Initiated from Capital Renewal	Water	Blocks	#	Act.	22.0	43.0	24.0	24.0	22.0	6.0	30.0	23	63	34	291.00	24	103	278	
			Length	miles	Act.	2.16	4.4	2.4	2.2	2.2	0.6	2.8	2.19	6.05	3.23	28.13	2.38	9.68	26.80	
			Est. Cost	\$	Act.	\$2,882,600	5,824,500	3,100,000	3,027,900	3,075,000	765,000	3,924,400	3,060,800	8,684,300	4,580,100	38,924,600.00	3,031,100	13,063,900	35,443,800	
		Sewer	Combined Sewer	#	Act.	0	3.0	21.0	10.0	5.0	4.0	5.0	12	17	0	77.00	5	39	124	
			Separate Sewer	#	Act.	0	0.0	0.0	0.0	0.0	20.0	0.0	0	0	0	20.00	0	0	8	
			Length	miles	Act.	0.00	0.28	1.98	0.91	0.44	2.47	0.48	1.09	1.49	0.00	9.15	0.43	3.16	11.39	
	Base Plan Review Report	Water	Est. Cost	\$	Act.	\$0	1,300,000	1,093,000	2,270,000	1,189,000	4,340,000	1,151,500	2,216,400	3,650,100	0	17,210,000.00	1,015,300	3,373,600	20,236,900	
			Blocks	#	Act.	11	0	15	7	0	5	6	0	8	12	64.00	30	75	191	
			Length	miles	Act.	1.00	0.00	1.46	0.61	0.00	0.45	0.61	0.00	0.77	1.24	6.14	2.65	7	17.49	
		Sewer	Combined Sewer Blocks	#	Act.	6	0	14	7	0	5	6	0	8	11	57.00	6	17.00	62	
			Separate Sewer Blocks	#	Act.	0	0	0	0	0	0	0	0	0	0	-	10	0.00	18	
			Length	miles	Act.	0.52	0.00	1.18	0.51	0	0	1	0.00	0.67	1.04	4.91	1.83	2.80	7.18	

1. Credits: See PWD regulations, Chapter 3 Rates and Charges, Section 304.5 Stormwater Management Service (SWMS) Credits
2. Customer Assistance Program Adjustments(CAP): See PWD regulations, Chapter 2 Assistance Programs, Section 204.0 Enhanced CAP.
3. Difference between water delivery & customer billings.

**WATERSHED PROTECTION**

	Service Level Measure			(Office of Watersheds, P & E - Construction Branch & Finance Division)										Year to Date	FY'14 Current Month	FY'14 YTD or Mo. Avg.	FY'14 Year End Actual	FY'13 Year End Actual
					July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15					
Office of Watersheds, P & E - Construction Branch & Finance Division	Grant Revenue Secured			\$			\$875,464							\$875,464			\$394,619	\$1,549,929
				Goal										\$0			\$787,000	
	Erosion & Sedimentation Field Inspections Scheduled,			# I	30	32	28							90	30	16	84	275
				# C	3	3	3							9	3	3	14	29
				%	10.00%	9.38%	10.71%							10.00%	-----	18.75%	16.67%	10.55%
				# I										0	-----	80	960	
	Citations Issued			# C										0	-----	10	120	
<b>PWD Stormwater Parcel Based Billing</b>																		
PWD Stormwater Billing	Stormwater Retrofit Projects	Received	#	Act.	0	0	2	1.0	1.0	1.0	1.0	1.0	1.0	8	New	Measures	in	Report.
		Approved	#	Act.	0	0	1	0.0	0.0	0.0	0.0	0.0	0.0	1				
	Stormwater Credits Applications	Received	#	Act.	28	9	13	18.0	25.0	23.0	14.0	27.0	29.0	186				
		Approved	#	Act.	26	13	13	32.0	18.0	25.0	19.0	23.0	26.0	195				
	Stormwater Appeals	Received	#	Act.	29	29	35	43.0	21.0	20.0	27.0	28.0	25.0	257				
		Approved	#	Act.	23	29	25	37.0	20.0	25.0	21.0	26.0	27.0	233				
	Customer Assistance Program Applications	Received	#	Act.	37	30	5	11.0	3.0	2.0	4.0	1.0	1.0	94				
		Approved	#	Act.	29	22	3	11.0	3.0	2.0	2.0	0.0	0.0	72				
	Customer Assistance Program Adjust	\$	Act.		\$399,578	366,568	382,084	\$378,323	\$200,612	\$348,684	\$348,337	\$348,601	\$348,267	3,121,054				
	SMIP/GARP Projects Awarded	#	\$											0.00				
Water Supply Protection:														0.00				
Source Water	Early Warning Events Reports:																	
Source Water			#	Act.	0	2	0	1						3.00				
											4							



CONSTRUCTION & SURVEY																				
Function	Service Level Measures	Unit of Measure		Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	Apr'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg	FY '14 Year End Actual	FY '13 Year End Actual	
	Completed Contracts	Last 12 mo. ending	<	1.05	0.98	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.96	
	Actual Contract \$/Bid Contract \$	Last 12 mo. ending	<																	
	Actual Duration/Spec. Duration	Last 12 mo. ending	<	1.5	1.02	0.98	0.97	0.99	1.01	1	1.03	1.03	1.10	1.09	1.02	1.07	1.12	1.06	1.11	
		Last 12 mo. ending	<																	
	Calendar days to close-out *1	ending	<	260	488	444	424	424	445	440	416	360	351	331	412.30	485	462	495	437	
	Current Contracts																			
	Calendar days to process pmt.	Avg.		7.0	10.85	11.33	10.65	11.69	9.06	9.50	9.70	9.48	9.94	9.92	10.21	11.52	10.83	10.68	9.50	
	Work completed	\$			\$5,558,389	\$12,384,129	\$5,390,579	\$15,068,729	\$10,880,911	\$9,194,651	\$10,865,648	\$5,815,378	\$6,058,241	\$8,009,738	8922639.35	\$7,915,814	\$75,866,794	\$81,525,009	\$111,931,706	
	Misc. Survey Drafting Projects																			
	New Assignments	#		N/A	6	6	3	11	5	7	3	4	13	8	6.60	4	47	57	58	
	Completed Assignments	#		N/A	5	8	2	10	4	9	3	4	12	8	6.50	7	45	56	63	
	Backlog	#		<5	2	0	1	2	3	1	1	1	2	2	1.50	2	2.2	1		
	Return Plans																			
	(water mains & sewers)																			
	New Assignments (projects/ sheets)	#/#		N/A	4/92	1/17	1/6	6/126	2/12	4/74	3/34	1/2	5/40	2/29	0.22	2/13	32/200	40/292	12/131	
	Completed Assignments (projects/ sheets)	#/#		N/A	4/25	5/12	4/51	4/13	8/31	6/27	2/16	3/17	4/21		0.16	2/17	20/147	31/242	9/67	
	Backlog (projects/sheets)	#/#		60/225	73/673	69/678	66/633	68/746	62/727	60/774	61/791	59/777	60/796	60/807	0.11	74/634	76/605	73/606		
	Drafting Staff Level	#			7	7	7	7	7	7	7	7	7	7	7.00	6	6	7	6	
	Survey One Call	Red Tickets Received	#		N/A	913	772	949	993	879	836	932	826	975	1021	909.60	883	8131	9,963	9,873
	Marking	Red Tickets Marked	%		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	1.00	100%	100%	100%	100%
Erosion and Sedimentation	Scheduled				29	32	28	25	18	16	20	24	20	24	23.60	33	220	277	330	
	Complaints				1	0	0	0	0	0	1	3	3	2	1.00	0	0	2	0	
	Total				30	32	28	28	18	16	21	27	27	26	25.30	33	216	275	330	
	Citations				3	3	3	4	4	0	2	4	2	1	2.60	2	22	29	112	
	Site visits				6	7	5	7	4	4	3	3	6	8	5.30	11	60	70	216	

\*1 Close-out = Calendar days required, following substantial completion of work, to resolve outstanding administrative issues and disputes, and issue final payment.

**DESIGN BRANCH**

Function	Service Level Measure	Budget/ Goal	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Apr 15	% of Goal YTD or Mo. Avg.	Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Capital Budget Line Items*1	Reconstruction of	\$/yr.														3.97%		
	Conveyance System	\$33,600,000	\$0	\$1,392,553	\$0	\$6,200	No Data To report	\$0		No Data To report	No Data To report	\$1,252,602		\$279,751	\$802,806	\$1,334,427	\$25,145,955	\$28,763,035
	Reconstruction of						No Data To report	\$0		No Data To report	No Data To report					1.43%	96.15%	
	Collector System	\$34,200,000	\$0	\$1,488,606	\$0	\$39,550	No Data To report	\$0		No Data To report	No Data To report	\$1,140,809		\$305,631	\$0	\$490,113	\$32,881,917	\$24,855,958
	Storm Flood Relief	\$68,200,000	\$0	\$0	\$0		No Data To report	\$0		No Data To report	No Data To report			\$0	\$0	\$0	\$0	\$0
	Improvements to	\$60,000,000	\$0	\$0	\$11,246,000	\$79,778,525	No Data To report	\$76,621,000		No Data To report	\$1,395,200			\$33,529,105	\$0	\$21,422,878	\$23,886,468	\$53,357,331
	Treatment Plants						No Data To report			No Data To report	No Data To report				----	35.70%	39.81%	----
	<b>CAPITAL TOTALS</b>	\$196,000,000	\$0	\$2,881,159	\$11,246,000	\$79,824,275	No Data To report	\$76,621,000		No Data To report	No Data To report		\$179,719,044	\$34,114,487	\$802,806	\$23,247,418	\$81,914,341	\$106,976,324
	<b>Non-Capital Projects</b>		\$0	\$19,840	\$246,816	\$8,396,573	No Data To report			No Data To report	No Data To report		\$9,556,452	\$2,165,807	\$0	\$1,085,089	\$2,613,639	\$842,546
	Green Infrastructure Capital Contracts		\$0	\$0	\$0	\$0	No Data To report			No Data To report	No Data To report		\$0	\$0	\$0	\$0	\$0	\$5,768,386
Support To Other Units/ Agencies (person -hours)	Water Operations	Hours/Year 3,000	454.0	405.5	82.0	192.0	No Data To report			No Data To report	No Data To report		42.57%			38.92%	76.30%	
	Sewer Operations	3,600	436.0	463.0	414.5	333.5	No Data To report	332.5		No Data To report	No Data To report		1,277.0	255.4	33.5	1,167.5	2,289.0	2,101.0
							No Data To report			No Data To report	No Data To report		1,979.5	395.9	437.5	3,302.0	6,047.0	6,807.5
	Outside Agencies	8,400	786.5	681.5	624.0	426.5	No Data To report	839.5		No Data To report	No Data To report		54.99%			91.72%	167.97%	----
							No Data To report			No Data To report	No Data To report		3,358.0	671.6	209.5	1,601.5	4,818.0	4,648.5
							No Data To report			No Data To report	No Data To report		39.98%		----	19.07%	57.36%	----
																16.57%		

\*1 These monthly numbers represent the dollar value of completed contracts forwarded to Projects Control for advertisement.

\*2 "Limit" is the bid price plus an approximate 10% contingency for, e.g., change orders, determined by Projects Control.

\*3 Design contracts out a number of these jobs, and has accurate contractor cost data.

4/1/2015

For the month of March 2015

## Projects Control Capital Program Monthly Report

## (A) Projects in upcoming Lettings

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
64054	Exterior Siding Panels @ Torresdale Filter Water P.S.	0	0	5/12/2015	\$ 850,000.00	Dur 365, Not Encumbered Yet
40807	Water / Sewer in Angora / Cedarhurst / Carpenter	0.65	0.59	6/9/2015	\$ 2,998,879.16	Dur 450, Not Encumbered Yet
20400	Water / Green in Ontario, "A" - Glenwood / Glenwood	0.91	0	6/9/2015	\$ 1,726,898.41	Dur 350, Not Encumbered Yet
40782	Water / Sewer in 48th / 49th / 50th / Greenway	0.73	0.55	6/9/2015	\$ 2,011,082.25	Dur 335, Not Encumbered Yet
20465	Water Relay Ashdale/Robot/Rubicam/Wellens	0.84	0	6/9/2015	\$ 1,272,817.00	Not Encumbered Yet
20238	Water Relay State Rd Cottman to Rhawn	0.22	0	6/9/2015	\$ 248,315.00	Not Encumbered Yet
40762	Water / Sewer Relay Carlisle / Mole / Hicks	0.47	0.39	6/9/2015	\$ 2,178,691.00	Not Encumbered Yet
73069	Replace Freight Elevator in PTB @ SWWPCP	0	0	TBD	\$ 250,000.00	Dur 120, Returned to Design for revisions
64056	East Park Reservoir Project - GC	0	0	7/7/2015	\$ 64,600,000.00	Dur 1260, Not Encumbered Yet
64077	East Park Reservoir Project - Elec	0	0	7/7/2015	\$ 750,000.00	Dur 1260, Not Encumbered Yet
64078	East Park Reservoir Project - Plumb	0	0	7/7/2015	\$ 50,000.00	Dur 1260, Not Encumbered Yet
64079	East Park Reservoir Project - HVAC	0	0	7/7/2015	\$ 50,000.00	Dur 1260, Not Encumbered Yet

## Section A Total

3.81

1.52

\$ 76,986,682.82

## Total Encumbered Funded in FY2015

\$ -

## (B) Projects in Procurement Awaiting Bid Date

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
61106	New 10MG Concrete CWB Tanks at Baxter - GC	0	0	6/4/2015	\$ 73,136,000.00	
61107	New 10MG Concrete CWB Tanks at Baxter - Ele	0	0	6/4/2015	\$ 2,398,000.00	

## Section B Total

0.00

0.00

\$ 75,534,000.00

## Total Funded in FY2015

\$ 75,534,000.00

## (C) Projects to be bid w/ Bid Date

Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Comments

## Section C Total

0.00

0.00

\$ -

## Total Funded in FY2015

\$ -

## (D) Projects Bid in Reporting Month

March

Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Low Bidder	Low Bid Amt.
73070	Replacement of Influent Screw Pumps at SWWPCP	0	0	3/24/2015	\$ 2,806,525.00	QUAD CONSTRUCTION	\$ 2,714,000.00
64047	Roll up Door and HVAC @ QL Raw Water P.S.	0	0	3/17/2015	\$ 550,000.00	DEVINE BROTHERS	\$ 492,000.00
62103	Filter to Waste Automation @ Belmont GC	0	0	3/26/2015	\$ 1,100,000.00	C & H INDUSTRIAL	\$ 1,276,000.00
62104	Filter to Waste Automation @ Belmont Elec	0	0	3/26/2015	\$ 525,000.00	CARR AND DUFF	\$ 531,000.00
64040	15 KV & 24KV Switchgear and Gen Backup @ East Oak Lane PS	0	0	3/26/2015	\$ 4,186,240.00	MULHERN	\$ 3,203,913.00
40683	Water / Sewer Relay Amber / Bellmore / Stella et al	0.7	0.59	3/10/2015	\$ 3,943,672.00	CARUSONE CONSTRUCTION	\$ 3,918,876.00
40725	Water / Sewer Relay Dauphin St., Sedgley - Ridge	0.05	0.67	3/10/2015	\$ 1,985,890.00	PETRONGOLO CONTRACT	\$ 2,681,575.00
20374	Water Stenton @ Willow Grove, Wadsworth @ Stenton	1.47	0	3/10/2015	\$ 1,855,000.00	A.P. CONSTRUCTION	\$ 2,313,550.00
20372	Water 5th St @ Lehigh, Mascher @ Allegheny	1.27	0	3/10/2015	\$ 1,615,000.00	A.P. CONSTRUCTION	\$ 2,188,555.00
20263	Water 5th st @ Jefferson, Thompson @ 6th, Franklin @ Girard	0.50	0	3/10/2015	\$ 414,000.00	PIO CONSTRUCTION CO	\$ 526,004.00
40779	Water Sewer Relay 21st / 23rd / Hemberger / Lippincott	0.42	0.32	3/10/2015	\$ 1,912,721.00	J P C GROUP, INC	\$ 2,723,500.00

## Section D Total

3.13

1.58

\$ 20,894,048.00

## Total Funded in FY2015

\$ 20,894,048.00

\$ 22,568,973.00

\$ 22,568,973.00

Number of employees are reflected in above data.  
 Number of training hours not reflected in above data.

(E) Waiting for Notice to Proceed (not counting Bid in Previous Month)									
Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Contractor	L.O.C.	% EE vs L.O.C.	Comments
50021	Construct Green Infr	0	0.02	1/6/2015	\$ 975,000.00	?	?		S929K in Green, OOW control, Drex
40704	Bancroft/Hicks/Seltz	0.41	0.82	1/13/2015	\$ 2,231,492.11	CARUSONE CONSTRUCTION, INC.	\$ 2,530,456.00	13%	Awarded 2/3/2015, Dur 295
40861	Castor/Derry/Walley	0.17	0.01	1/13/2015	\$ 1,279,216.46	PETRONGOLO CONTRACTORS INC	\$ 1,420,000.00	11%	Awarded 2/3/2015, Dur 225
40584	Franklin / Hutchinsol	0.47	0.3	1/13/2015	\$ 1,195,113.06	NELLO CONSTRUCTION	\$ 1,483,539.00	24%	Awarded 2/3/2015, Dur 340
20449	Conrad / Vaux / Bow	0.79	0	1/13/2015	\$ 1,097,790.50	NELLO CONSTRUCTION	\$ 1,018,175.00	-7%	Awarded 2/3/2015, Dur 210
20329	DICKINSON/PIERCE/	0.78	0	1/13/2015	\$ 1,084,197.41	PETRONGOLO CONTRACTORS INC	\$ 1,349,170.00	24%	Awarded 2/3/2015, Dur 200
20368	Carlisle/Mole/Smed	0.67	0	1/13/2015	\$ 838,142.00	SERAVALLI CONST CO INC	\$ 866,000.00	3%	Awarded 1/30/2015, Dur 430
40690	Water / Sewer Recor	0.53	0.47	11/25/2014	\$ 2,492,869.42	PIO CONSTRUCTION CO	\$ 3,198,025.00	28%	Conformed 2/10/2015, Dur 430
40702	Water / Sewer Recor	0.4	0.36	11/25/2014	\$ 1,413,985.67	CARUSONE CONSTRUCTION, INC.	\$ 1,808,280.00	28%	Conformed 2/25/2015, Dur 180
20430	Water relay Fuller/R	0.63	0	11/25/2014	\$ 972,835.55	SERAVALLI CONST CO INC	\$ 1,017,500.00	5%	Conformed 3/3/2015, Dur 220
20415	Water relay Lakeside	0.56	0	11/25/2014	\$ 513,571.83	BRIGHTLINE CONSTRUCTION	\$ 541,640.00	5%	Conformed 2/19/2015, Dur 150
40657	Water / Sewer Recor	3.67	3.67	10/30/2014	\$ 3,307,000.00	PETRONGOLO CONTRACTORS INC	\$ 3,964,480.00	20%	Conformed 1/8/2015, Dur 270
40660	Water / Sewer Recor	0.41	0.60	10/30/2014	\$ 2,746,000.00	PETRONGOLO CONTRACTORS INC	\$ 3,150,000.00	15%	Conformed 1/8/2015, Dur 270
40696	Water / Sewer Recor	0.34	0.43	10/30/2014	\$ 1,513,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,938,170.00	28%	Conformed 1/20/2015, Dur 485
20283	Water Relay Hagner	0.62	0.00	10/30/2014	\$ 839,000.00	PIO CONSTRUCTION CO	\$ 744,710.00	-11%	Conformed 1/29/2015, Dur 155
20375	Water Conlyn/Ogon	0.20	0	7/8/2014	\$ 334,790.00	CARUSONE CONSTRUCTION, INC.	\$ 304,355.00	-9%	Conformed 10/23/2014, Dur 120
	Section E Total	10.65	6.69		\$ 22,834,004.01		\$ 25,334,500.00	11%	
	Total Funded in FY2014				\$ -		\$ -		
	Total Funded in FY2015				\$ 22,834,004.01		\$ 25,334,500.00		
	Total Waiting Notice to Proceed (D)+(E)				\$ 43,728,052.01		\$ 47,903,473.00	10%	
(F) Projects Issued Notice to Proceed in Fiscal 2015									
Prior to 4/1/2015									
Work No.	Description	Miles Water	Mile Sewer	NTP Date	Eng. Est.	Contractor	L.O.C.	% EE vs L.O.C.	Comments
62116	Emergency Access to	0	0	3/19/2015	\$ 125,000.00	SMITH CONSTRUCTION	\$ 67,000.00	-46%	Dur 120
20454	Water relay Avon/ F	1.23	0	2/26/2015	\$ 1,470,078.13	PIO CONSTRUCTION CO	\$ 1,219,485.00	-17%	Dur 300
40741	Water / Sewer Recor	0.33	0.03	2/26/2015	\$ 1,288,936.21	MINISCALCO CONSTRUCTION	\$ 1,507,760.00	17%	Dur 300
40788	Water / Sewer Recor	0.59	0.56	2/26/2015	\$ 2,755,000.00	NELLO CONSTRUCTION	\$ 3,163,625.00	15%	Dur 415
40623	Water / Sewer Recor	0.77	0.57	2/26/2015	\$ 2,541,000.00	NELLO CONSTRUCTION	\$ 3,224,620.00	27%	Dur 435
40743	Penn / Lena / Clearv	0.75	0.48	2/11/2015	\$ 2,286,000.00	J P C GROUP, INC	\$ 2,954,700.00	29%	Dur 370
20424	Water Relay Prospe	0.59	0.00	2/5/2015	\$ 675,000.00	SERAVALLI CONST CO INC	\$ 579,300.00	-14%	Dur 160
71086	New Gravity Thicken	0	0	1/30/2015	\$ 24,728,000.00	THOMAS P CARNEY INC	\$ 27,084,061.00	10%	Dur 1095
71087	New Gravity Thicken	0	0	1/30/2015	\$ 10,220,000.00	PALMAN ELECTRIC INC.	\$ 6,784,172.00	-34%	Dur 1095
71105	New Gravity Thicken	0	0	1/30/2015	\$ 815,000.00	A T CHADWICK CO INC	\$ 5279,440.00	-66%	Dur 1095
71106	New Gravity Thicken	0	0	1/30/2015	\$ 738,000.00	SURETY MECHANICAL	\$ 5591,000.00	-20%	Dur 1095
40630	Water / Sewer Recor	0.54	0.41	1/6/2015	\$ 1,558,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,931,720.00	24%	Dur 400
40669	Water / Sewer Recor	0.39	0.33	1/6/2015	\$ 1,077,000.00	NELLO CONSTRUCTION	\$ 1,571,750.00	46%	Dur 300
40761	Water / Sewer Recor	0.56	1.04	1/6/2015	\$ 3,748,000.00	PETRONGOLO CONTRACTORS INC	\$ 4,495,160.00	20%	Dur 480
20382	Water Main Relay O	1.76	0	12/17/2014	\$ 2,044,000.00	SERAVALLI CONST CO INC	\$ 2,162,000.00	6%	Dur 420
20401	Water Main Relay R	0.81	0	12/17/2014	\$ 980,000.00	SERAVALLI CONST CO INC	\$ 1,214,850.00	24%	Dur 160
20413	Penrose/Hartman/H	0.97	0	12/17/2014	\$ 1,203,000.00	PETRONGOLO CONTRACTORS INC	\$ 1,197,020.00	0%	Dur 260
20418	Water Welsh Road/	0.61	0	12/17/2014	\$ 657,000.00	PETRONGOLO CONTRACTORS INC	\$ 826,570.00	26%	Dur 240
20453	Water Main Relay S	0.87	0	12/17/2014	\$ 1,063,000.00	SERAVALLI CONST CO INC	\$ 1,084,600.00	2%	Dur 250
20364	Water Main Relay G	1.14	0	11/24/2014	\$ 1,224,000.00	SERAVALLI CONST CO INC	\$ 1,535,100.00	25%	Dur 400
40603	Water / Sewer Recor	0.62	0.56	11/20/2014	\$ 2,545,000.00	PIO CONSTRUCTION CO	\$ 2,487,270.00	-2%	Dur 418
64067	Rehabilitation of the	0	0	11/18/2014	\$ 403,920.00	DONATO SPAVENTA	\$ 600,700.00	49%	Dur 180
61100	Rebuild/replace filte	0	0	11/18/2014	\$ 3,356,000.00	A.P. CONSTRUCTION	\$ 3,219,500.00	-4%	Dur 560
63066	Replacement of Inco	0	0	11/18/2014	\$ 3,270,670.00	PHILIPS BROTHERS	\$ 1,900,500.00	-42%	Dur 545
63080	Repalcement of Infl	0	0	11/14/2014	\$ 1,546,750.00	FIVE STAR INC	\$ 2,113,000.00	37%	Dur 420
20369	Water Main Relay B	0.70	0	11/12/2014	\$ 704,000.00	CARUSONE CONSTRUCTION, INC.	\$ 884,108.75	26%	Dur 175
40764	Fountain Street Step	0	0	11/10/2014	\$ 537,000.00	A P CONSTRUCTION INC	\$ 569,000.00	6%	Dur 200
71084	Replacement of 480"	0	0	11/6/2014	\$ 1,120,000.00	PHILIPS BROTHERS	\$ 1,257,000.00	12%	Dur 360
20356	Water relay Castor A	0.97	0.00	10/30/2014	\$ 1,064,000.00	SERAVALLI CONST CO INC	\$ 1,323,530.00	24%	Dur 360
20355	Water Main Relay O	1.01	0	10/21/2014	\$ 1,219,000.00	SERAVALLI CONST CO INC	\$ 1,481,550.00	22%	Dur 280
20410	Water Main Relay Br	0.66	0	10/20/2014	\$ 666,000.00	PIO CONSTRUCTION CO	\$ 729,390.00	10%	Dur 160
20387	Water Main Relay M	0.79	0	10/6/2014	\$ 944,000.00	SERAVALLI CONST CO INC	\$ 1,215,375.00	29%	Dur 250
20422	Water Main Relay /	1.76	0	9/17/2014	\$ 2,918,212.00	CARUSONE CONSTRUCTION, INC.	\$ 3,208,692.50	10%	Dur 365
20340	Water Main Relay Bl	0.70	0	9/15/2014	\$ 662,000.00	SERAVALLI CONST CO INC	\$ 676,000.00	2%	Dur 240
20404	Water Main Relay F	1.10	0	9/15/2014	\$ 1,362,000.00	PETRONGOLO CONTRACTORS INC	\$ 1,451,060.00	7%	Dur 275
61089	Relocate Ammonia S	0	0	9/8/2014	\$ 1,900,000.00	Miniscalco Construction LLC	\$ 2,869,900.00	51%	Dur 420
40883	Water / Sewer Recor	0.21	0.15	9/8/2014	\$ 1,021,586.11	PETRONGOLO CONTRACTORS INC	\$ 1,375,310.00	35%	Dur 150
20395	Water Main Relay 54	0.61	0.00	8/28/2014	\$ 752,445.00	PIO CONSTRUCTION CO	\$ 816,910.00	9%	Dur 220
60012	P.E.S. Renewal/Reco	0	0	8/22/2014	\$ 900,000.00	West Roofing Systems, Inc	\$ 723,900.00	-20%	Dur 365
40668	Millick/Shields/Dick	0.63	0.38	8/21/2014	\$ 2,392,000.00	NELLO CONSTRUCTION CO INC	\$ 2,620,171.00	10%	Dur 400
62107	Repair to Filtered W	0	0	8/20/2014	\$ 2,793,000.00	J P C GROUP, INC	\$ 5,079,600.00	82%	Dur 730
71080	Rehabilitation of Pla	0	0	8/12/2014	\$ 6,983,780.00	STONE HILL	\$ 6,024,500.00	-14%	Dur 540
20438	Water Main Relay Ri	1.49	0	8/4/2014	\$ 1,971,000.00	A P CONSTRUCTION INC	\$ 2,696,077.00	37%	Dur 350
40721	Water / Sewer recor	0.54	0.09	7/17/2014	\$ 1,043,000.00	PIO CONSTRUCTION CO	\$ 1,142,885.00	10%	Dur 210
40732	Water / sewerDarier	0.45	0.38	7/8/2014	\$ 1,680,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,496,905.00	-11%	Dur 305
	Fiscal Year to Date (F)	24.14	4.98		\$ 104,951,377.45		\$ 111,436,767.25	6%	
	Total Miles using FY	37.93	14.77						
	NTP Project from FY2014				\$ 4,818,000.00		\$ 4,071,231.00		
	NTP Projects from FY2015				\$ 100,133,377.45		\$ 107,365,536.25		
	Capital Projects Encumbered in Fiscal Year 2015				\$ 224,213,429.46		\$ 234,874,240.25		
	Budgeted payroll and vehicle				\$ 28,633,000.00				
	Total encumbered in FY15 to date				\$ 25,846,429.46				
Number of employees are reflected in above data.									
Number of training hours not reflected in above data.									

CONVEYANCE																			
Unit	Service Level Measures	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15	Apr'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual	
Distribution	Breaks Repaired	Number of Repairs	ACTUAL	47	28	41	36	86	90	186	175	137	50	876	49	851	969	823	
			ESTIMATE	55	45	35	45	60	150	175	120	65	45	1,110	45	905			
		Avg. Hrs. Actual	ACTUAL	8.0	6.0	6.0	6.0	6.0	7.0	6.0	6.0	6.0	6.0	6.0	63	6.0	6.4	6.2	5.8
			GOAL	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	120				
	D-Orders	Number of Jobs Received	ACTUAL	33	22	21	26	33	18	30	48	93	71	395	24	250	289	-----	
		Jobs Completed	ACTUAL	34	17	34	18	31	41	12	9	9	8	213	32	214	256	290	
		Avg. Hrs Actual	ACTUAL	4.0	4.0	5.0	5.0	5.0	4.0	3.0	4.0	3.0	6.0	43	4.0	4.6	4.6	4.7	
		End of Month Backlog	ACTUAL	118	130	131	132	126	106	117	160	239	260	1,519	122	122	122		
	Valves	# of jobs	ACTUAL	15	16	16	20	7	32	25	14	11	8	164	12	157	242	173	
	Connections	# of jobs	ACTUAL	11	14	7	9	6	13	7	6	7	6	86	5	83	115	138	
	Miles pipeline surveyed for leaks	miles	ACTUAL	74	70	77	84	52	40	0	16	18	40	471	60	630	775	962	
			GOAL	100	110	125	115	100	100	75	65	100	75	1,380	75	1,130	1,130		
Load Control	Peak electric power demand	kilowatts	ACTUAL	9,919,340	9,395,762	N/A	9,178,342	9,017,925	9,930,181	11,292,593	10,199,950	10,251,988	N/A	79,186,081					
			GOAL<	10,910,000	10,910,000	10,910,000	10,360,000	10,360,000	10,360,000	10,360,000	10,360,000	10,360,000	10,360,000	157,600,000	12,400	128,021	168,574	146,245	
	Distribution systems ops. coordinated	Number completed (expect 24)	ACTUAL	64	43	49	48	48	51	50	n/a	N/A	34	387	39	413	517	502	
	Distribution system records revised	Number completed (expect 40)	ACTUAL	26	26	44	30	30	11	35	17	40	27	286	0	175	164	366	
	VMIS records, operations recorded	Number completed (expect 1,200)	ACTUAL	1,125	952	927	768	768	1,162	1,165	794	1,200	565	9,426	848	9,280	11,746	12,830	
	Field hydraulic investigations	Completed/Backlog (expect 5/2)	ACTUAL	10/2	10/6	11/2	11/3	11/3	10/0	4/6	7/8	5/2	13/6	0		0.00	10/5	----	
			ACTUAL	8.8	12.4	13.7	11.6	9	7	7	12	10	18	110	10.7	14.9	15.0	14.2	
	Fire flow tests	Days to completion	GOAL<	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	150					
	SCADA system corrective maint.	% of corrective work	ACTUAL	24%	26%	N/A	12%	12.0	9.0	15.0	11.0	10.0	12.0						
			GOAL<	10%	10%	10%	10%	10%	10%	10%	10%	10%	10%	10.0%	13%	14.7%	14.6%	24.6%	
Pumping	Availability	Actual available pump hours/ Possible available pump hours	ACTUAL	96.45%	97.3%	94.0%	93.65%	94.5%	94.8%	94.7%	94.7%	94.3%		95.05%	95.3%	94.0%	94.0%	95.2%	
			GOAL												93.0%	93.8%	94%		
	Productivity	Non-corrective maintenance hours / worked		91.52%	94.6%	95.0%	95.53%	93.6%	93.5%	93.5%	95.6%	92.9%		93.88%	97.8%	95.0%	94.8%	95.5%	
			GOAL	94.0%															
Station Efficiency	used		76.95%	77.8%	77.7%	77.92%	77.3%	77.8%	77.8%	78.0%	78.0%		77.60%	77.5%	76.6%	76.5%	77.3%		
	3.13)		>75%																
E & SS	Fire hydrant availability	%	ACTUAL	99.71%	99.69%	99.65%	99.61%	99.56%	99.53%	99.52%	99.52%	99.50%	99.47%	96.60%	99.7%	99.7%	99.68%	99.68%	
			GOAL	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.70%	99.7%	99.7%			
	Hydrant repairs (restored)	number	ACTUAL	271	214		379	336	525	403	232	263	383	3,006	315	3,593	5,626	5,626	
			GOAL	500	500	500	450	400	350	350	350	400	450	6,450	450	5,250			
	CCL's installed	each	ACTUAL	29	18	16	11	11	1	4	3	14	15	122	39	249	656	656	
			GOAL	40	40	40	40	15	15	10	15	15	40	420	40	350			
	Hydrant Paint Program	number	ACTUAL	89	148	321	238	161	249	178	95	275	239	1,993	204	2,014	4,227	4,227	
			GOAL	275	275	200	230	230	100	100	100	102	275	3,087	100	2,610			

\*Difference between water delivery & customer billings. CCL goals reduced 11/13.

If cumulative output goal %'s are = each month, actual %'s should be: July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

# COLLECTOR SYSTEMS

Unit	Service Level Measures	OPERATIONS DIV. - FIELD OPERATIONS										YTD or Mo. Avg.	% of Goal or Mon. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15	Apr'15						
Flow	% Main Pump Availability	98.2%	96.8%									97.5%	102.63%	No rept	97.27%	95.9%	99.5%
		95%	95%	95%	95%	95%	95%	95%	95%			95.0%		95%	95%		
	Dry Weather Discharges /100 Inspections	0.30	0.00									15.0%	----		0.07	0.05	0.26
		0	0	0	0	0	0	0	0			0.0%		0	0		
Control	TV Inspections in Miles	3.39	3.06									322.5%	25.80%		11.64	38.28	48.93
		12.50	12.50	12.50	12.50	12.50	12.50	12.50	12.50			1250.0%	3.23	12.50	150.00		
	Metering Chamber Meters Operational	89.0%	89.0%									89.0%			0.0%	88.4%	N/A
		95%	95%	95%	95%	95%	95%	95%	95%			95.0%		95%	95%		
	CSO/Flow Meters Operational	86.8%	86.0%									86.4%			0.0%	88.35%	N/A
		90%	90%	90%	90%	90%	90%	90%	90%			90.0%		80%	80%		
Inlet	Tti # Inlets Cleaned-Actual	8,943	9,474	8,994	9,719	7,908	8,701	7,147	6,888	7,682	9,800	75,456	67.71%	8,846	33,883	94,653	100,251
	Ttl. # Inlets Cleaned-Goal	9,880	9,649	9,608	10,201	8,909	9,628	7,926				111,444	8,698	10,201	111,444		
	% of Monthly SLG Cleaned	90.52%	98.19%	93.61%	95.27%	88.76%	90.37%	89.9%				6	92.37%	86.72%	30.40%	84.93%	89.96%
	% of Total Inlets Cleaned	12.30%	13.04%	12.37%	13.37%	10.80%	11.97%					1	11.97%	12.17%	46.62%	130.2%	134.7%
Cleaning	Tons of Debris Removed	987.8	903.6	1,034.1	1,085.6	690.9	822.0	696.1	568.3	715.0	878.3	7,503	888.6	841.0	3,177.5	9,747.0	11,676.5
	Lbs. Removed Per Inlet	22.3	213.8	231.1	224.6	175.7	190.0	196.1	169.2	193.0	223.6	1,616	179.1	195.8	767.5	2,482.9	2,851.4
	Cover Locks Installed	617	499	405	223							1,744	436	475	2,042	5,975	5,909
Main-tenance	Waterways Restoration - Tons of Debris Removed	59.00	48.40	58.00	80.00	52.50						59.58	119.16%	99.00	267.30	691.1	1,163.0
		50	50	50	50	50	50	50				50	60	50	600		
	Total Inlets Reset & Reconstructed	493	301	425	406							406.25	39.63%	519.00	1,711	5,993	10,974
		1,025	1,025	1,025	1,025	1,025	1,025	1,025				1025	406	1,025.00	12,300		
	Inlets Won't Take Water Avg. # Days to Respond	20.72	20.37	6.00	7.00							13.5225	135.23%	25.43	15.61	24.07	10.34
		<10	<10	<10	<10	<10	<10	<10						<10	<10		
	Inlet Exams	531	324	453	420							432	37.57%	734.00	2,469	7,342	9,280
		1,150	1,150	1,150	1,150	1,150	1,150	1,150				1150	432	1,150	13,800		
	Inlet & Pipe Excavations/Repairs	12	19	23	8								0.00%	13	78	187	369
		50	50	50	50	50	50	50				50	16	50	600		
	Sewers Examined, Sewer/Lateral Clean, etc.	459	302	334	261							339	21.19%	316	1,396	4,939	5,154
		1,600	1,600	1,600	1,600	1,600	1,600	1,600				1600	339	1,700	20,400		

Goal data next to shaded areas. PWD pontoon skimmer boat collects add'l river debris each mo. This smaller volume debris is measured in Cu. Yd. & not included here.

If cumulative output goal %'s are = each month, actual %'s should be: July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, Jun flow

Total inlets= 72,679

CROSS CONNECTION IDENTIFICATION & REPAIR PROGRAM																		
Service Level Measure	Unit	Regulatory or Internal Goals	COLLECTOR SUPPORT & PLUMBING REPAIR PROGRAM								Mar '15	Apr '15	YTD or Avg.	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15								
Blocks Screened	#	----	51	27	37	1	15	25	25	33	15	8	237	197.50%	25	205	239	235
Blocks w/ dry weather flow	#	20	20	20	20	20	20						120	26	20	240	240	
		----	35	19	27	1	10	15	15	25	14	6	167	185.56%	24	125	151	141
Customer Notifications	#	15	15	15	15	15	15						90	17	15	180	180	
		----	366	349	264	390	281	378	339	269	404	460	3,500	338	303	3,434	4,147	4,486
Properties with dye tests completed	#	300											0		300	3600	3,600	
		275	238	230	227	229	243	206	120	216	251	2,162	103.78%	234	2,165	2,626	2,906	
Cross Connections Identified	#	208.33	208.33	208.33	208.33	208.33	208.33	208.33	208.33	208.33	208.33	208.33	2,083	225	275	3,300	3,300	
		----	5	4	5	1	5	3	6	3	3	4	39	32.50%	7	43	49	63
C. Conn. % of Dye Tests	#	Goal	8	8	8	8	8	8	8	8	8	8	120	4	8	96	96.00	
		----	2.10%	1.74%	2.20%	0.44%							0	----	2.99%	1.99%	1.87%	2.17%
# Abated/ # Identified	%	----											0	----	29%	105%	110.2%	98.41%
Cross Connections Abated	#	----	4	1	5	4	1	7					22		2	45	51	62
													0	4	9	108	108	
Average # of days to abate	Days		28.0	6.0	20.6	15.25	32.0	35.7					138		16.0	28.2	27.59	22.10
		<120	<120	<120	<120	<120	<120	<120					0		70	70	70	
Repair	Total \$	----	\$14,582	\$19,100	\$74,682	\$26,806	\$29,172	\$48,042					212,384		\$7,596	\$309,522	\$472,027	\$303,240
Costs	Avg \$/repair												0	\$35,397	\$69,000	\$828,000	\$828,000	
		----	\$3,646	\$19,100	\$14,936.44	\$6,702	\$3,404	\$4,771					52,558		\$3,798	\$6,878	\$7,627	\$4,891
													0	Act vs GI	\$7,667			

Goal data next to shaded areas. Cross connections abated may have been identified in the prior fiscal year or prior months. The EPA requires that all cross connections be abated within 120 days of discovery. Jan., Mar. & Apr. data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

CUSTOMER SERVICE UNIT															
										Year to	% of	FY '14	FY '14	FY '14	FY '13
		OPERATIONS								Date	Total	Current	Year	Year End	Year End
Function	Service Level Measure	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	or Average	or Avg.	Month	to Date	Actual	Actual
Within Customer Service	Charity Applications	1	14	1	0	1	0	0	0	17	0.12%	0	112	124	46
	Vacancy Applications	0	0	0	0	0	1	1	0	2	0.01%	0	0	0	0
	P - Repair permits	1	1	3	2	1	0	3	1	12	0.08%	0	8	15	31
	S - Ferrule Permits	327	276	268	309	305	407	240	255	2,387	16.62%	212	2,089	3,124	2,981
	Cancelled permits	80	38	33	34	50	62	46	61	404	2.81%	62	501	743	559
	Reinspections	146	501	191	244	352	259	229	263	2,185	15.21%	450	2,033	2,968	3,028
	SATISFIED COMPLAINTS	634	708	852	862	883	890	1,083	1,290	7,202	50.14%	800	6,345	9,332	9,471
	Non-Compliance	78	63	73	141	224	187	125	153	1,044	7.27%	94	747	1,476	1,213
	Hold (Delayed Action)	30	100	63	56	59	147	67	45	567	3.95%	84	761	1,025	879
	To Claims Adjuster	2	1	2	0	1	0	0	7	13	0.09%	1	13	17	32
	Special (Various)	45	43	56	83	66	73	85	81	532	3.70%	71	534	728	1,182
	TOTAL #	1,344	1,745	1,542	1,731	1,942	2,026	1,879	2,156	14,365	1,744	1,774	13,143	19,552	19,422
	Refer To Other PWD Unit	342	324	364	421	327	396	486	478	3,138	380	302	2,771	4,028	6,267
	Referred To Other Dept.	24	21	42	60	27	56	70	51	351	43	66	368	517	663
C.S. Notice of Defect	Customer Service NOD	102	85	95	135	118	2	243	316	1,096	111	160	1,106	1,612	1,905
	Private Water/Sew NOD	18	20	0	0	0	130	0	0	168	24	0	105	166	212
	CSS Subtotal	120	105	95	135	135	0	0	0	590	135	160	1,211	1,778	2,117
	Erroneous NOD	0	0	0	0	0	0	0	0	0	0	4	10	11	0
	Erroneous PW/Sew. NOD	0	0	0	0	0	0	0	0	0	0	0	0	0	4
	CSS Subtotal	0	0	0	0	0	0	0	0	0	-	4	10	11	4
Other PWD	ESS NOD	72	62	28	65	87	79	113	166	672	72	93	734	1,037	865
	Distribution NOD	22	29	35	23	40	50	86	46	331	41	36	422	528	496
	Leak Det. NOD	3	7	4	8	7	12	26	15	82	10	12	71	108	119
	Vacant B Pipe Crew NOD	4	12	8	16	14	24	72	82	232	21	74	262	335	284
	Subtotal Dist. NOD	101	110	75	112	148	165	297	309	1,317	144	215	1,489	2,008	1,764
NOD's Dist.	ESS Erroneous NOD	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Dist. Erroneous NOD	0	0	0	0	0	0	0	0	0	0	0	1	1	0
	Leak D. Erroneous NOD	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	VBPC Error. NOD	0	0	0	0	0	0	0	0	0	0	0	0	1	0
	Subtotal Dist. Err. NOD	0	0	0	0	0	0	0	0	0	-	0	1	2	0
NOD's Flow Control	Sewer Maint. NOD	111	103	68	96	69	67	86	37	637	86	54	558	982	958
	Camera Crew NOD	13	0	0	2	0	0			15	3	0	16	34	29
	Subttl. Flow Control NOD	124	103	68	98	69	67	86	37	652	88	54	574	1,016	987
	Sewer Maint. Err. NOD	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Camera Crew Err. NOD	0	0	0	0	0	0	0	0	0	0	0	2	2	0
	Subtl. Flow Cntrl Err NOD	0	0	0	0	0	0	0	0	0	-	0	2	2	0
Shut-Off	Shut-Off Crew NOD	105	669	197	0	0	0	0	0	971	139	0	30	39	33
Crew	Shut-Off Crew Err. NOD	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Subttl All Non-CS NOD's	330	882	340	210	217	232	383	346	2,940	371	269	2,093	3,063	2,784
	Sub All Non-CS Err NOD	0	0	0	0	0	0	0	0	0	-	0	13	15	0
	TOTAL ALL ACT. NOD's	450	987	435	345	335	362	626	662	4,202	506	429	3,304	4,841	4,901
	TOTAL ALL ERR. NOD's	0	0	0	0	0	0	0	0	0	-	4	13	15	4
	Reinspect. of all N.O.D.	146	501	191	244	352	0	0	0	1,434	287	450	2,033	2,968	3,028
	% Reinspected	32.44%	50.76%	43.91%	70.72%	105.07%	105.07%			34.13%		104.90%	61.53%	61.31%	61.78%

Number of employees are reflected in above data.  
Number of training hours not reflected in above data.



CUSTOMER SERVICE UNIT														
Function	Service Level Measure	OPERATIONS ADMINISTRATION							Year to Date or Average	% of Total or Avg.	FY '14 This Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15						
PWD	# of Jobs Contracted	109	23	12	34	41	14	Data to Report	233	39	44	152	224	243
	# of Jobs Cancelled	0	0	0	0	0	0	Data to Report	0	0	0	0	0	10
	# of Jobs Completed	11	11	6	7	0	0	Data to Report	35	6	35	131	224	224
Fund	% Finalized	10.09%	47.83%	50.00%	20.59%	0.00%	0.00%	Data to Report	15.02%	-----	79.55%	86.18%	100.00%	96.14%
	Total \$ Cost	\$27,154	\$25,807	\$21,690	\$19,986	\$0	\$0	Data to Report	\$94,637	\$15,773	\$90,523	\$426,410	\$734,772	\$603,961
Work	Avg Cost/Completed Job	\$2,469	\$2,346	\$3,615	\$2,855	N/A	N/A	Data to Report	\$2,704	Avg. Cost	\$2,586	\$3,255	\$3,280	\$2,696
Claims	All Claims Received	9	19	13	7	1		No Data to Report	49	10	9	99	177	152
	Claim Closed No \$ Pmt.	0	0	0	0	0		No Data to Report	0	0	0	148	149	33
	Ref. to Risk Mgt.-Action	0	0	0	0	0		No Data to Report	0	0	0	0	11	12
Work	Ref. to Risk Mgt.- Pmt.	2	1	3	5	0		No Data to Report	11	2	0	0	33	27
	Ttl. >\$2,000/Claim Cost	\$7,043	\$8,000	\$51,728	\$19,852			No Data to Report	\$86,623	\$21,656	\$4	\$20	\$322,613	\$167,951
	Avg. Cost/Settled Claim	\$3,522	\$8,000	\$17,243	\$3,970			No Data to Report	\$7,875	Avg Large	\$50,500	\$237,220	\$9,776	\$6,220
	Claims Settled <= \$2K	2	1	6	9	5		No Data to Report	23	5	5	11,861	44	41
	Total Direct PWD Cost	\$1,400	\$85	\$3,100	\$6,060	\$3,200		No Data to Report	\$13,845	\$2,769	\$3,275	\$25	\$32,553	\$43,127
	Avg. Cost/Settled Claim	\$700	\$85	\$517	\$606	\$640		No Data to Report	\$602	Avg Small	\$655	\$20,533	\$740	\$1,052
	Ttl. Claims Paid/Settled	4	2	9	14	5		No Data to Report	34	7	9	821	77	68
	Ttl. \$ Claims Pd./Settled	\$8,443	\$8,085	\$54,828	\$25,912			No Data to Report	\$100,468	\$24,317	\$53,775	\$257,753	\$355,166	\$211,078
	Avg \$ Claims Pd./Settled	\$2,111	\$4,043	\$6,092	\$1,851			No Data to Report	\$2,955	Avg. All	\$5,975	\$5,728	\$4,613	\$3,104
	Open Claims	97	114	118	118	111		No Data to Report	112	Avg. Open	64	64	101	126
\$	Emer.Clean/Restore \$	\$17,905	\$13,294	\$6,870	\$2,518	\$4,267		No Data to Report	\$44,854	\$8,971	\$127,057	\$206,104	\$266,892	\$500,913
#	Properties Cln/Restored	8	5	3	1	2		No Data to Report	19	4	11	28	48	161
\$	Avg \$ Cost per Property	\$2,238	\$2,659	\$2,290	\$2,518	\$2,134		No Data to Report	\$2,361	Avg. CL/R	\$11,551	\$7,361	\$5,560	\$3,111
\$	Landscaping Costs							No Data to Report	\$0		\$0	\$0	\$0	\$10,592

Claims & violations can overlap fiscal years. "S" is new water ferrule installation. "P" is repair of water line. PWD Fund Work includes plumbing & heating repair &/or replacement. Resolved/completed inspections from violation notice outcomes include: problem corrected, repairs success- fully completed or customer shut off. Most claims stem from water &/or sewer breaks. C. S. handles claims = to or < than \$2,000. Claims over \$2,000 are referred to Risk Mgt. for payment. Emergency Cleanup & Restoration is done by approved contractors, prior to PWD Fund work. VBP Unit is Vacant Broken Pipe Unit. N.O.D. is a Notice Of Defect (plumbing code violation). All N.O.D.'s are reinspected, whether issued by C.S.S. or other units. Complaints resolved may originate in other units. Claims have a 2-year statute of limitations. All claims are paid from PWD funds.

# DELINQUENCY & RESTORATION

Service													
Level Measure	July'14	Aug'14	Sep-14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	Apr'15	Mo. Avg.	YTD or	FY '14 Year End
Total Accounts Received	10,232	9,765	10,915	8,902	7,093	1,974	1,983	2,318	2,764	11,839	67,785		81,504
Accounts Open	315	723	70	357	19	125	250	197	119	95	2,270		111
Accounts Completed ( Rows 8..17)	9,917	9,042	10,845	8,545	7074	1849	1733	2121	2764	11744	54,590		81,393
Accounts Cancelled	341	436	531	852	261	76	83	123	113	557	3,373		2,706
Accounts Shutoffs	3,522	3,071	3,719	2,762	2,244	304	313	360	501	4,408	21,204		25,802
Accounts Dug-Up / Shut Off	195	126	99	13	23	11	141	21	8	38	675		2,541
Accounts Found Off	532	445	487	400	0.0	134	124.0	130.0	211.0	165.0	2,494		4,239
Accounts Unable to Shut Off /Plumbing Violations (V1 to V8)	1,322	944	1,217	778	325	117	194	208	216	854	6,175		10,402
Can't Complete Accounts	547	452	525	560	764	174	67	353	\$239	\$1,628	4,192		3,106
Accounts Restored	2,212	2,359	2,765	2,047	1909	553	395	470	\$439	\$557	10,379		17,538
P1 (Full acct bal collected @ door)	264	209	235	289	220	98	116	105	626	2601	4,763		3,130
P2 (Partial acct bal collected @ door)	847	851	926	724	579	192	243	244	105	144	4,855		6,489
P3( Customer showed payment receipt @ door)	135	149	341	120	56	37	45	51	260	725	1,919		5,440
Payments Collected @ Door									46	67	113		
P1	\$169,672.58	\$106,544.40	\$125,882.02	\$148,008.55	\$106,023.95	\$43,741.32	\$63,548.77	\$50,930.95	\$60,912.81	\$133,591.41	\$ 1,008,856.76		\$1,644,457.59
P2	\$330,665.03	\$325,804.19	\$338,865.09	\$241,428.64	\$243,506.18	\$69,523.06	\$98,224.06	\$74,785.57	\$104,317.95	\$338,863.72	\$ 2,165,983.49		\$2,737,330.24
R3 (Restore Pick-Up)	\$79,377.63	\$78,663.84	\$109,524.10	\$76,554.43	\$80,345.75	\$10,664.53	\$8,256.09	\$16,428.06	\$8,218.28	\$93,858.33	\$ 561,891.04		\$550,101.51
Total Payments Collected @ Door	\$579,715.24	\$511,012.43	\$574,271.21	\$465,991.62	\$ 429,875.88	\$123,928.91	\$170,028.92	\$142,144.58	\$173,449.04	\$566,313.46	\$ 3,736,731.29		\$4,931,889.34

Number of employees are reflected in above data.  
Number of training hours not reflected in above data.

# **INDUSTRIAL WASTE UNIT**

Function	Service Level Measures	Unit	WATER & WASTEWATER TREATMENT										Year To Date	FY '14 Same Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr '15					
Hazardous Mat'ls. Mgt.	Response to Incidents	# per Month	16	21	16	12	7	11	12	7	11	12	125	8	102	144	149
			16	16	16	16	16	16	16	16	16	15	159	15	180	180	
Defective Lateral Prog.	Samples From Storm Water Sys.	# per Qtr.			26			22			20		68	20	64	88	86
					35			35					140	20	80	80	
Hazardous Materials Management	Hazardous Wastes Removed	Lbs per Qtr.			300			300			0		600	150	612	612	1,100
	PCB - PMP Inspections *	#			3,000			3,000			3,000		15,000	1,000	4,000	4000.00	
		Quart'ly			20			21			12		53			0	123
Pretreatment Program	Industrial Inspections Conducted	#			30			46			37		113	56	123	140	113
		Quart'ly			35			35			35		175	30	120	120	
	Pretreat. Samples Collected	#			106			46			57		209	67	202	267	618
		Quart'ly			175			175			175		875	175	700	700	
	Permits Issued	#			8			9			7		24	6	12	37	63
		Quart'ly			10			10			9		49	15	60	60	
Surcharge Program	Users in Compliance	%semi annual			11%						91.00%		1	88%	88.00%	88.00%	76.00%
					100%						100%		3	100.00	100.00%		
	Surcharge Samples	#			221			174			185		580	165	595	815	866
Program		Quart'ly			240								240	\$240	\$960		
	Surcharge Revenue **	\$			\$1,246,819			\$1,436,703			\$1,484,148		4,167,670	1,390,456	1,403,448	\$5,394,328	\$6,028,200
		Quart'ly			\$1,250,000			\$1,250,000			\$1,250,000		6,250,000	\$1,250,000	\$5,000,000		
Fines	Assessed	\$			\$30,150						\$18,000		48,150	16,200	48,600	\$48,600	\$28,800
	Estimate				\$5,000						\$5,000		15,000	\$15,000	\$30,000		

Goal/estimate data next to dark shaded areas. Most goals revised 11/13.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

\*\* Laundromat charges are not included in IWU totals, since they are directly surcharged by the WRB.

METER SHOP																	
Function	Service Level Measure	OPERATIONS ADMINISTRATION										Actual Sub-totals	% of Goal or Average	FY '14 This Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	Apr'15						
Installations & Visits, Residential & Commercial	Mtr. & ERT	1,024	1,006	1,288	1,323	1,121	980	711	618	563	1,353	9,987	-----	1,065	1,482	13,733	16,218
	Changes	1,325	1,325	1,325	1,325	1,325	1,325	1,325	1,325	1,325	1,325	19,875	% of Ttl.	23.75%	1,225	14,700	
	Meter	361	342	264	296	262	289	293	275	338	449	3,169	-----	301	329	3,054	3,728
	Installs	325	325	325	325	325	325	325	325	325	325	4,875	% of Ttl.	7.54%	325	3,900	
	Found Complete	498	479	404	356	300	397	396	347	434	446	4,057	-----	404	422	3,088	4,730
		10	10	10	10	10	10	10	10	10	10	150	% of Ttl.	9.65%	200	2,400	
	Can't Complete	3,133	2,187	2,784	2,518	1,717	2,610	2,322	1,895	1,878	2,012	23,056	-----	2,467	2,778	31,656	37,088
		3,050	3,050	3,050	3,050	3,050	3,050	3,050	3,050	3,050	3,050	45,750	% of Ttl.	54.83%	3,000	36,000	15,547
Work	Orders	5,016	4,014	4,740	4,493	3,400	4,276	4,006	3,761	4,088	4,258	42,052	-----	4,278	5,011	51,531	60,984
	Complete	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	75,000	-----	56.07%	5,500	66,000	36,328
Permits Received, Investigated & Completed	New, Adm. D. & D's.	242	225	248	205	175	144	168	234	244	199	2,084	-----	201	145	1,489	1,859
		150	150	150	150	150	150	150	150	150	150	2,250	-----	92.62%	150	1,800	
	Meters Removed	11	5	2	9	8	4	21	23	1	3	87	-----	9	9	63	70
												0	% of Ttl.	2.32%	10	120	90
	Inv. & Com.	198	172	139	159	155	196	249	215	197		1,680	-----	181	151	1,420	1,793
	% Invest.											0	-----	77.38%	98%	100%	93%
	% Goal	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	15	-----		100%	100%	86%
Maintenance	Meter Maint.	21	12	22	14	13	14	27	7	13	6	149	-----	3.97%	20	2,125	2,140
		250	250	250	250	250	250	250	250	250	250	3,750	-----	18	200	4,200	2,441
Testing	Meters & ERTs.	1,126	1,142	1,383	1,302	1,261	987	1,132	1,838	1,385	1,353	12,909	-----	57.37%	1,498	16,072	18,835
		1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500	22,500	13,058	1,190	1,200	16,200	14,847
Meters	Scrapped	105	143	101	44	115	68	132	751	62	89	1,610	-----	101	92	942	1,227
Shut-Offs, Billing & Meter Investigations	Shut Off (To D&R)	570	29	15	50	14	189	153	112	182	182	1,496	-----	99.73%	637	3,802	4,796
		100	100	100	100	100	100	100	100	100	100	1,500	-----	146	600	7,200	2,370
	Pending Dig-ups	10	3	8	3	1	2	3	2	1	2	35	-----	9.33%	41	622	755
		25	25	25	25	25	25	25	25	25	25	375	-----	4	100	1,200	520
	Reported Thefts * *	490	412	341	340	254	279	344	696	805	697	4,658	-----	65.38%	603	4,964	5,999
		475	475	475	475	475	475	475	475	475	475	7,125	-----	351	425	5,100	4,806
	WRB + Cust. Req.	1,373	1,204	1,739	1,194	919	1,540	1,386	980	840	706	11,881	-----	54.63%	947	15,804	17,815
		1,450	1,450	1,450	1,450	1,450	1,450	1,450	1,450	1,450	1,450	21,750	-----	1,336	1,091	12,000	2,469
ITRON ***		1,613	1,404	1,143	200	1,198	1,540	1,040	1,053	1,878	1,878	12,947	-----	172.63%	574	7,053	9,438
		500	500	500	500	500	500	500	500	500	500	7,500	24,828	1,163	100	1,200	75,646

Goal data next to shaded areas. Pending dig-ups replaced refer to dig-up. This tracks properties visited by Metering & pending accounts that have to be reviewed, before forwarding as a dig-up. Itron also conducts ERT changes.

Most FY '14 goals revised 10/13.

backlog.

100%.

**PLUMBING REPAIR PROGRAMS**

Function	Service Level Meas.	Unit or Cost Goal	HELP LOANS & BASEMENT PROTECTION PROGRAM OPERATIONS ADMINISTRATION										Year To Date or Average	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	Apr '15						
Help Loan Completed & Billed Repairs	Water Repairs	# of jobs	41	32	36	35	53	55	59	NA	74		385	44	59	274	453	435
										NA			-		40	480		
		\$ cost of jobs	\$172,715	\$99,303	\$127,467	\$119,770	\$188,982	\$180,373	\$211,117	NA	\$213,298		1,313,025	\$157,104	\$175,109	\$843,507	\$1,612,375	\$1,125,563
		Avg. \$3,400								NA			-	-100.00%	\$136,000	\$1,632,000		
	Sewer Repairs	% of Ttl Jobs	41.40%	42.11%	37.89%	42.68%	52.00%	56.70%	54.68%	NA	65.48%		4		61.46%	N/A	48.39%	51.06%
		# of jobs	58	44	59	47	56	38	32	NA	43		377	48	37	271	504	417
										NA			-		50	600		
		\$ cost of jobs	\$345,278	\$233,917	\$284,554	\$234,519	\$234,282	\$264,427	\$174,941	NA	\$185,416		1,957,333	\$253,131	\$104,290	\$1,005,705	\$2,253,745	\$1,177,706
	Total Repairs	Avg. \$4,300								NA			-	-100.00%	\$215,000	\$2,580,000		
		% of Ttl Jobs	58.60%	57.90%	62.11%	57.32%	48.00%	39.17%	45.31%	NA	38.05%		4		\$2,819	\$3,711	\$4,189	\$2,824
		# of jobs	99	76	95	82	102	97	101	NA	113		765	93	96	545	957	852
										NA			-		90	1080		
Help Loan Admin.	App. Process	# New Loans Initiated	119	118	101	133		93	91	NA	113		768	121.14%	118	646	1,176	906
			80	80	80	80	80	80	80	NA	74		634		80	960		
	Call Volume	# New Loans Completed	99	76	95	82		97	106	NA	43		598	93	96	304	652	Category
										NA			-		0			
	App.	Ttl. customer contacts	542	1,134	1,159	1,164		967	1,061	NA	640		6,667	123.46%	1,073	6,410	11,451	9,930
		% of Calls	675	675	675	675	675	675	675	NA	675		5,400	1,005	675	8100		
8" +	Sewer Connect. Insp.		13	7	0	16		5	12	NA	6		59	9	11	36	74	45
Bsmt. Prot. Prog.	# Repr. Completed		4	4	4	2		2	3	NA	0		19	3	2	43	52	6
	Estimate		12	12	12	3	12	12	12	NA	12		87	21.84%	12	144		
	Costs Encumbered		\$20,349	\$3,807	\$28,146	\$9,738		\$9,543	\$0	NA	\$15,312		86,895	\$11,930	\$3,479	\$133,978	\$158,095	\$19,533
	Cost Est.		\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	NA	\$36,000		288,000	30.17%	\$36,000	\$432,000		
	Avg. \$ Cost		\$5,087	\$952	\$7,036	\$3,426		\$4,771	\$0	NA	\$3,828		25,100	4.59%	\$3,479	\$3,116	\$3,040	\$3,256
	Avg. Cost Est.		\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	NA	\$3,000		24,000		\$3,000	\$3,000		

Goal data next to shaded areas. Average costs can appear high, as payments were also made for prior fiscal year jobs. Jan. - April data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

BAXTER WATER TREATMENT PLANT																			
Service	Level Measures	Unit		WATER TREATMENT										YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr'15						
Flow Data	Treated Water Delivered	MG/ Mo.	Act. Gl.	4,345	4,193	4,027	3,700	3,301	4,080	4,194	3,852	4,266	3,572	39,530	58.44%	4,219	43,005	51,474	50,929
				4,619	4,619	4,470	4,619	4,470	4,619	4,619	4,172	4,619	4,470	67,646	3,977	4,466	57,494		
	TWD % of Ttl.	%	Act.	56.95%	57.04%	56.77%	52.74%	53.00%	56.30%	57.80%	55.64%	55.18%	51.64%	56	----	58.68%	0.00%	57.12%	56.82%
	Treatment Capacity Utilized	% of 320 MGD	Act. Gl.	45.58%	44.07%	43.75%	21.20%	22.70%	18.20%	20.20%	23.60%	22.10%	NA	3	34.85%	45.73%	46.03%	45.89%	45.20%
				50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	8		50%	50%		
Labor Costs	\$ / MG Avg.	\$	Act. Gl.	\$40.19	\$43.13	\$44.87	\$49.90	\$83.97	\$45.86	\$44.22	\$55.64	\$42.70	\$54.39	\$ 504.87	-40.82%	\$38.74	\$49.79	\$50.06	\$51.56
				\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$ 853.05		\$47.39	\$47.39		
Overtime (Cumulative FY to date)	Shift Workers	Goal -	40	N/A										0	N/A	41.8%	41.8%	41.1%	60.2%
	Non-Shift Work	% of	11	N/A	Data not Available at this time.									0	N/A	13.6%	13.6%	13.0%	5.6%
	Total Overtime	Base	17	N/A										0	N/A	19.6%	19.6%	19.1%	13.0%
Chemical Costs	\$ / MG Avg.	\$	Act. Gl.	\$261.32	\$232.99	\$211.50	\$157.32	\$184.03	\$154.37	\$149.64	\$137.81	\$0.00	\$177.92	\$ 1,666.90	64.40%	\$184.42	\$214.91	\$219.65	\$164.37
				\$192.29	\$252.49	\$182.69	\$172.51	\$222.36	\$161.53	\$133.23	\$126.09	\$117.15	\$145.21	\$ 2,588.32		\$138.96	\$175.43		
Total Organic Carbon	Removal	Ratio	Act. Gl.	1.65	1.61	1.70	1.83	1.65	1.70	1.57	1.54	1.59	1.60	16	1370.00%	1.65	1.52	1.56	1.34
	Regulatory	Goal		>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	0		>1.20	\$1.20		
TTHM Level	Regulatory Gl.	<80 ppb	Act.	51.30	39.83		33.26	35.55	21.42	19.68	18.60	24.70		244	205.43%	25.22	32.19	33.12	36.39
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	60.40	43.86		26.48	33.53	35.40	33.75	29.85	39.35		303	504.37%	34.60	41.18	45.98	58.00
Water Quality	Turbidity	NTU	<.10	0.05	0.06	0.05	0.049	0.05	0.04	0.05	0.05	0.00	0.04	0.05	-49.86%	0.05	0.05	0.05	0.06

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

QUEEN LANE WATER TREATMENT PLANT																			
Service	Level Measures	Unit		WATER TREATMENT								Mar '15	Apr '15	YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year To Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15								
Flow Data	Treated Water Delivered	MG/Mo.	Act. Gl.	1,891 2,170	1,798 2,245	1,725 2,054	1,912 2,160	2,023 2,054	1,673 2,284	1,850 2,201	1,958 1,988	2,064 2,122	1,981 2,054	18,875 32,031	58.93% 1,839	1,689 1,954	1,884 25,155	22,471	22,684
	TWD % of Ttl.	%	Act.	24.79%	24.46%	24.32%	27.25%	25.00%	23.08%	25.50%	25.60%	26.69%	28.63%	3	----	23.49%	0.00%	24.85%	25.31%
	Treatment Capacity Utilized	% of 140 MGD	Act. Gl.	47.00% 55%	44.75% 52%	44.31% 49%	48.50% 50%	51.90% 49%	41.50% 53%	46.10% 51%	53.90% 51%	51.30% 51%		4 8	55.82%	43.57% 52%	48.25% 52%	47.76%	47.94%
Labor Costs	\$ / MG Avg.	\$	Act. Gl.	\$99.21 \$103.80	\$106.95 \$103.80	\$104.87 \$103.80	\$101.93 \$103.80	\$150.11 \$103.80	\$118.99 \$103.80	\$105.92 \$103.80	\$112.33 \$103.80	\$96.99 \$103.80	\$93.45 \$103.80	1,091 1,557	-29.95%	\$104.68 \$103.60	\$111.26 \$103.80	\$114.54	\$113.97
			Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40 11 17	N/A N/A N/A		Data not Available at this time.							0 0 0	N/A N/A N/A	32.5% 18.0% 21.1%	32.5% 18.0% 21.1%
Chemical Costs	\$ / MG Avg. Treated	\$	Act. Gl.	\$155.53 \$213.49	\$177.19 \$256.00	\$156.51 \$236.97	\$196.21 \$210.23	\$194.04 \$178.05	\$143.32 \$130.92	\$132.94 \$141.26	\$165.46 \$193.89	\$0.00 \$183.63	\$157.50 \$215.39	1,479 2,932	-49.57%	\$198.69 \$175.72	\$191.45 \$188.92	\$194.26	\$207.13
			Total Organic Carbon	Removal Regulatory	Ratio Goal	Act. Gl.	1.78 >1.30	1.97 >1.30	1.84 >1.30	1.79 >1.30	1.86 >1.30	1.60 >1.30	1.81 >1.30	1.85 >1.30	1.90 >1.30	1.77 >1.30	18 >1.30	1514.17%	1.75 >1.30
TTHM Level	Regulatory Gl.	<80 ppb	Act.	56.32	45.75		52.02	38.58	24.80	17.65		22.73		258	222.31%	27.54	37.64	38.07	42.38
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.63	36.07		25.70	26.95	30.71	22.44		29.47		213	254.95%	26.10	33.05	35.95	43.55
Water Quality	Turbidity	NTU	<10	0.05	0.05	0.05	0.05	0.05	0.05	0.04	0.05	0.05	0.06	1	400.00%	0.04	0.04	0.05	0.04

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion

BELMONT WATER TREATMENT PLANT																			
Service	Level Measures	Unit		WATER TREATMENT								Mar '15	Apr '15	YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15								
Flow	Treated Water Delivered	MG/ Mo.	Act.	1,393	1,360	1,341	1,403	1,297	1,329	1,382	1,269	1,401	1,364	13,539	62.80%	1,282	13,648	16,268	16,003
		Gl.		1,643	1,612	1,500	1,395	1,350	1,403	1,488	1,344	1,395	1,350	21,558	1,358	1,200	15,451		
Data	TWD % of Ttl.	%	Act.	18.26%	18.50%	18.91%	20.00%	18.00%	18.34%	19.07%	17.92%	19.41%	19.71%	2	----	17.83%		18.04%	17.87%
	Treatment Capacity Utilized	% of 86 MGD	Act.	54.28%	53.83%	54.84%	54.50%	54.20%	53.60%	54.50%	56.10%	56.10%	NA	5	64.56%	50.81%	53.25%	53.07%	53.36%
			Gl.	54%	51%	49%	50%	49%	53%	51%	51%	49%	49%	8		53%	53%		
Labor Costs	\$ / MG Avg.	\$	Act.	\$146.56	\$151.18	\$151.36	\$151.50	\$242.69	\$159.49	\$151.91	\$167.53	\$148.96	\$147.13	1,618	75.22%	\$152.33	\$157.17	\$162.90	\$158.45
			Gl.	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	2,151		\$143.42	\$143.42		
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A										0	N/A	44.3%	44.3%	45.5%	26.9%
			11	N/A	Data not Available at this time.									0	N/A	13.0%	13.0%	12.4%	16.1%
			17	N/A										0	N/A	20.3%	20.3%	20.1%	17.9%
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$128.35	\$109.43	\$210.22	\$225.77	\$220.41	\$218.11	\$189.86	\$210.39	\$0.00	\$200.86	1,713	-51.44%	\$213.66	\$223.24	\$229.24	\$175.82
			Gl.	\$213.88	\$241.16	\$288.96	\$284.24	\$260.27	\$257.42	\$203.01	\$226.53	\$231.24	\$211.43	3,528		21..43	\$238.26		
Total Organic Carbon	Removal	Ratio	Act.	1.67	1.63	1.48	1.48	1.76	1.77	1.34	1.48	1.86	1.79	16	1355.00%	1.61	1.60	1.62	1.54
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	0		>1.30	1.3		
TTHM Level	Regulatory Gl.	<80 ppb	Act.	64.74	58.43		62.66	45.68	27.48	21.60	18.55	25.18		324	305.40%	31.92	43.68	43.50	36.09
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.44	32.49		30.85	31.48	32.38	27.81	19.50	32.47		248	314.03%	27.64	34.20	36.42	35.31
Water Quality	Turbidity	NTU	<.10	0.05	0.05	0.05	0.050	0.05	0.04	0.04	0.05	0.04	0.04	0	362.00%	0.04	0.04	0.04	0.05

Goals are next to shaded areas. TOC goal is a running average over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.



ALL WATER TREATMENT PLANTS																		
	Level Measures	Unit	WATER TREATMENT										YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15						
Phila. drinking water meets or exceeds all Fed. & State standards 100% of the time.		%	Act															
				100%	100%	100%	100%	100%	100%	100%	100%	100%	100%			100%	100%	
				100%	100%	100%	100%	100%	100%	100%	100%	100%	100%					
Flow	Treated Water Delivered	MG/ Mo.	Act	7,629	7,351	7,093	7,016	6,620	7,082	7,426	7,078	7,731	65,026	57.26%	7,190	60,533	90,213	89,881
			GI	8,631	8,476	8,024	8,174	7,874	8,306	8,308	7,504	8,136	113,560	7,174	7,620	98,100		
Data	Treatment Capacity Utilized	% of 546	Act	47.32%	47.32%	47.32%	33.44%	43.70%	45.00%	47.00%	49.80%	49.50%	50	694.25%	45.98%	47.89%	47.50%	47.14%
			MGD	53.00%	52.00%	51.00%	50.00%	50.00%	51.00%	57.00%	46.00%	52.00%	7		50.99%	50.99%		
Labor Costs	\$ / MG Average	\$	Act	\$72.08	\$76.51	\$77.03	\$71.50	\$109.28	\$70.53	\$65.03	\$81.66	\$68.99	693	-51.19%		\$85.02	\$84.36	\$85.10
			GI	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	1,419		\$82.46	\$76.98		
Overtime (Cumulative FY to date)	Shift Workers	Goal -	40	N/A									0	-100.00%	39.81%	39.81%	39.66%	48.71%
	Non-Shift Work.	% of	11	N/A	Data not Available at this time.								0	0.00%	14.63%	14.63%	13.91%	8.29%
	Total Overtime	Base	17	N/A									0	0.00%	20.09%	20.09%	19.57%	14.30%
Chemical Costs	\$ / MG Avg. Treated	\$	Act	\$213.25	\$199.22	\$197.20	\$181.61	\$194.22	\$163.73	\$149.64	\$158.47	\$0.00	1,457	51.52%	\$192.68	\$210.21	\$214.65	\$185.55
			GI	\$249.88	\$236.21	\$222.32	\$220.23	\$183.29	\$159.17	\$182.17	\$177.34	\$190.68	2,828		\$159.80	\$188.78		
TTHM Level	Regulatory GI.	<80 ppb	Act.	54.70	44.28	0.00	42.70						142	77.10%	1.40	1.57	FY	15
HAA5 Level	Regulatory GI.	<60 ppb	Act.	52.60	45.84								98	-164.07%		1.24		
Total Organic Carbon	Removal	Ratio	Act.	1.69	1.71	1.70	1.70						7	566.10%	1.67	1.57	1.59	1.47
	Regulatory	Goal	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20		\$1.24	\$1.24		
Water Quality	Turbidity - NTU	<.10	Act	0.05	0.06	0.05	0.05	0.05	0.04	0.04	0.04	0.04	0.05	-49.27%	0.05	0.05	0.05	0.05

The categories are capacity-weighted averages, except treated water delivered (totals). Goals are next to shaded areas. Est. 23 MG lost 12/23/13 due to main break.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

NORTHEAST WASTEWATER TREATMENT PLANT & BIOGAS COGENERATION FACILITY																				
Function	Service Level Measures	Unit of Measurement		Goal		WASTEWATER TREATMENT										YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	Apr'15					
Flow	Avg. Monthly Flow	MGD		N/A	200*	166	154	147	138	147	158	168	172	210	174	163.37	No	No	175.83	155.25
	Avg. Mo. Flow/design Capacity	% of Design Capacity		N/A	95%*	79%	73%	70%	66%	70%	79%	84%	86%	100%	83%	0.79	Report	Report	84.5%	74.7%
Regulatory Effluent Requirements	CBOD5	mg/l	≤	30/25	12	3	4	4	4	6	10	6	13	13	10	7.25			5.4	5.8
	Suspended Solids	mg/l	≤	30	15	3	5	4	3	6	12	6	18	20	12	8.89			7.5	6
	Fecal Coliform	#/100 ml	≤	200	150	25	16	11	10	11	10	18	84	64	55	30.44			27.5	36
	# NPDES Permit Violations	number		0	0	0	0	0	0	0	0	0	0	0	0	0.00			in these 0	Periods. 0
																#DIV/0!				
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$374,621	\$396,020	\$387,765	\$413,353	\$396,379	\$3,114,191	\$420,267	\$380,920	\$428,007	\$412,624	672414.64			\$4,688,030	\$4,579,305
		\$			Goal	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868				453693.83				
Overtime* Fiscal Year to Date.	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A				66.1%	45.3%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A				12.8%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A				17.2%	17.7%
Chlorine Minimization Program		lb/MG		N/A		6.81	7.51	7.37	7.12	6.97	7.06	6.28	4.64	4.74	4.18	6.27			34,105	28,658
					7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50				
	HYPO Dosage	lb/Mo.		N/A		34,994	35,800	32,533	30,389	30,701	34,493	32,763	22,392	30,832	21,842	30673.90			6.61	6.08
	Cost per MGD	Dollar / MG		N/A		\$4.89	\$5.39	\$5.29	\$5.12	\$5.01	\$4.42	\$4.51	\$3.34	\$3.40	\$3.01	4.44			\$4.92	\$4.37
	TRC - Chlorine Residuals	mg/l	≤	0.50	0.30	0.22	0.19	0.22	0.25	0.29	0.24	0.23	0.44	0.42	0.33	0.28			0.25	0.23
Sludge Feed to BRC		Dry Tons		N/A		2,464	2,893	2,231	2,036	2,036	2,136	2,136	2,015	2,240	2,192	2237.86			26,479	24,672
		MG		N/A		28.11	27.73	24.37	24.83	24.25	26.80	26.29	25.95	24.39	25.22	25.79			25.07	24.87
		% Total Solids		N/A	>2%	2.28	2.50	2.23	2.02	2.07	1.98	1.99	1.90	2.15	2.10	2.12			2.43	2.23
*Estimate, not goal.																				
Biogas	Net Electrical Power Generated	-----	kWh			3,700,998	3,757,703	2,493,962	2,129,237	2,129,237						2842227.40			22,206,967	N/A
	Average Net Electrical Power Generated	-----	kWh			-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----			3,172,423.86	N/A
Cogeneration	Biogas Used	-----	mmcf			30.55	33.05	34.04	35.19							33.21			222	N/A
	Average Biogas Used	-----	mmcf			-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----			32	N/A
Facility	Supplemental Natural Gas Purchased	-----	mmcf			17.37	15.59	5.86	0.068							9.72			75	N/A
	Avg. Supple. Natural Gas Purchased	-----	mmcf			-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----			11	N/A

WASTEWATER TREATMENT PLANTS - SOUTHEAST																			
Function	Service Level Measures	Unit of Measurement	Goal		WASTEWATER TREATMENT										YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15	Apr'15					
Flow	Avg. Monthly Flow	MGD	N/A	100*	78	73	68	71	75	82	83	82	99	77	78.73	No	No	80.83	77.67
	Avg. Mo. Flow/ design Capacity	% of Design Capacity	N/A	89.3%*	69%	65%	61%	63%	67%	73%	74%	73%	88%	69%	0.70	Report	Report	72%	70%
Regulatory Effluent Requirements	CBOD	mg/l	≤	30	9	6	6	7	6	7	8	7	11	8	7.25			6.75	7
	Suspended Solids	mg/l	≤	30	9	5	5	5	5	6	7	6	10	6	6.02			5.58	7
	Fecal Coliform # NPDES Permit Violations	#/100 ml	≤	200	100	13	14	12	9	4	11	8	16	4	9.85			17.92	21
		number		0	0	0	0	0	0	0	0	0	0	0	0.00			0	0
Labor Costs	Class 100 Expenditures	\$		Actual	\$207,879	\$219,945	\$214,416	\$225,887	\$241,817	\$222,440	\$222,342	\$218,109	\$228,019	\$229,509	223,036.28			\$2,558,602	\$2,637,365
	Treatment Cost	\$		Goal	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249				258,249.00				
		dollar / MG			\$86	\$98	\$105	\$103	\$108	\$87	\$87	\$95	\$74	\$99	94.19				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A				50.7%	44.4%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A				14.8%	13.8%
	Total Overtime	% of base		N/A	17%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A				20.0%	18.2%
Chlorine Minimization Program	HYPO - Dosage	lb/month		Actual	16,353	12,876	12,595	11,298	11,227	12,008	10,849	8,948	13,160	10,488	11,980.20			11,991	12,414
		lb/MG		5.50	6.78	5.72	6.17	5.16	5.01	4.72	4.22	3.92	4.30	4.54	5.05			4.92	5.38
	Cost per MGD TRC - Chlorine Residuals	Dollar / MG		Actual	\$4.87	\$4.11	\$4.43	\$3.71	\$3.60	\$3.39	\$3.04	\$2.81	\$3.09	\$3.26	3.63			\$3.55	\$3.86
		mg/l	≤	0.05	0.20	0.22	0.22	0.22	0.27	0.27	0.23	0.20	0.23	0.23	0.23			0.19	0.17

\*Estimate vs. goal.

\*1 Fiscal year to date.

WASTEWATER TREATMENT PLANTS - SOUTHWEST																				
Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT								YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual		
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15						Mar'15	Apr'15
Flow	Avg. Monthly Flow	MGD		N/A	200*	163	152	143	144	154	162	178	171	99	171	153.76	No	No	176.17	161.50
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	100%*	81%	76%	72%	72%	77%	81%	89%	86%	88%	85%	0.81	Report	Report	88.0%	80.7%
Regulatory Effluent Requirements	CBOD	mg/l	<	25	9	3	2	3	3	3	6	4	5	11	4	4.44			4.3	4.5
	Suspended Solids	mg/l	≤	30	9	4	4	5	4	5	4	6	5	10	5	5.20			6.08	5
	Fecal Coliform	#/100 ml	≤	200	100	41	39	27	24	16	12	7	5	16	13	20.06			21.2	41
	# NPDES Permit Violations	number		0	0	0	0	0	0	0	0	0	0	0	0	0.00			0	0
Labor Costs	Expenditures	\$		N/A		\$403,737	\$405,096	\$401,200	\$432,726	\$431,510	\$444,745	\$445,237	\$446,757	\$424,286	\$402,181	423899.99			\$4,621,338	\$4,547,466
		\$			Goal	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$445,237				453372.58				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		33.8%		33.8%	35.1%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		16.1%		15.8%	16.3%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		18.4%		18.2%	18.8%
Chlorine Minimization Program*2	HYPO - Dosage	lb/month		N/A		39,274	36,883	35,473	34,588	30,701	37,397	37,881	38,223	51,872	36,482	37877.42			41,346	36,620
					Goal	6	6	6	6	6	6	6	6	6	6	6.00				
		lb/MG			6.00	7.80	7.83	8.26	7.73	6.97	7.43	6.88	7.97	3.92		7.20			7.69	7.47
	Cost per MGD	Dollar / MG		N/A	\$8.00	\$10.74	\$10.78	\$11.37	\$10.64	\$9.60	\$4.68	\$4.43	\$10.98	\$10.88	\$10.88	9.50			\$10.42	\$10.30
	TRC - Chlorine Residuals	mg/l	≤	1	<0.50	0.08	0.08	0.09	0.07	0.10	0.11	0.15	0.13	0.20	0.13	0.11			0.13	0.09
Sludge Feed to BRC	Dry Tons			N/A		2,423	2,478	2,849	2,826	3,100	2,623	2,746	2,532	3,050	2,984	2761.08			31,936	27,870
					Goal															
	MG		N/A	33.00	26.78	23.55	27.81	24.83	30.90	29.12	31.65	30.41	34.35	33.54	29.29			27.95	27.63	
	% Total Solids		>	2%	2.40	2.63	2.52	2.02	2.47	2.36	2.17	2.10	2.16	2.03	2.29			2.53	2.25	

\*1 Fiscal year to date.

\*2 Chlorine usage has been phased out, replaced by Sodium HYPO

**SYNAGRO (BIOSOLIDS RECYCLING CENTER)**																		
Measures		Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15	Apr'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Percent Cake	Northeast	percent	Actual	27.2%	27.0%	27.3%	25.8%	25.8%	27.1%	27.1%	27.3%	27.3%	27.9%	27%	No	No	29.13%	27.81%
			25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	Report	Report		
	Southwest	percent	Actual	28.0%	28.3%	28.6%	27.7%	28.2%	28.0%	30.7%	30.8%	28.0%	28.7%	29%			30.70%	28.72%
			25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%				
Percent Recovery	Northeast	percent	90%	92.1%	92.8%	89.0%	92.3%	92.8%	92.8%	91.4%	92.9%	92.9%	92.4%	92%			94.90%	91.01%
	Southwest	percent	90%	92.1%	92.8%	89.0%	92.3%	92.8%	92.8%	91.4%	92.9%	92.9%	NA	92%			94.90%	91.01%
Biosolids Processing	Dry Tons		Actual	4,887	5,370	5,080	4,861	4,882	4,952	4,882	4,546	5,290	92	4484			55,046	52,541
	Processed	dry tons	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5500				
Biosolids Utilization			Actual	4,902	5,030	4,563	4,563	4,681	4,572	4,882	4,546	4,081	4,703	4652			51,716	52,790
	Dry Tons Utilized	dry tons*3	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5500				

\*\* Biosolids Recycling Center is operated by Synagro, as of 10/11/2008.

\*1 Fiscal year to date.

\*2 Includes all operating costs and is calculated on a yearly basis.

\*3 Includes stockpiled material from previous FY.

**ALL WASTEWATER TREATMENT PLANTS**

Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT								Mar '15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15						
Flow	Avg. Monthly Flow	MGD		N/A	N/A	407.00	378.58	358.28	352.77	376.00	402.00	429.00	425.00	512.00	386.23	No Report	No Report	432.83	394.42
	Avg. Mo. Flow/design Capacity	% of Design Capacity		N/A	N/A	77.97%	72.53%	68.64%		67.60%		82.30%	81.00%	98.00%	73.81%			82.92%	76%
Regulatory Effluent Requirements	CBOD*	mg/l	≤	25	10.5	3	3	3		16.0	21.0	18.0	15.0	29.0	10.7			4.8	5.2
	Suspended Solids	mg/l	≤	30	11.00	4	5	4		16.0	24.0	19.0	29.0	37.0	12.1			6.4	6.0
	Fecal Coliform	#/100 ml	≤	200	117	26	23	17		35.0	24.0	26.0	97.0	94.0	25.2			22.2	32.7
	# NPDES Permit Violations	number		0	0	0	0	0		0	0	0	0	0	0			0	0.0
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$986,237	\$1,021,060	\$1,003,381		\$895,491					28.12%				
		\$		N/A	Goal	\$1,157,583	\$1,157,584	\$1,157,585	\$1,157,583	\$1,157,583	\$1,157,583	\$1,157,583			\$3,906,169			\$11,867,970	\$11,764,136
															\$13,890,999				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A		N/A	N/A	N/A	N/A	N/A	N/A			49.8%	41.6%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A		N/A	N/A	N/A	N/A	N/A	N/A			14.4%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A		N/A	N/A	N/A	N/A	N/A	N/A			18.2%	18.2%
Chlorine Minimization Program		lb/month		N/A		55,634	49,767	48,076		72,629	84,380	81,493	69,563	95,864	65,330			87,441	41,072
	HYPO Dosage	lb/MG		N/A	7.5	7.13	7.02	7.26			18.82	17.38	16.53	16.94	11.52			6.41	NA
	Cost per MGD	Dollar / MG		N/A	\$6.41	\$6.83	\$6.76	\$7.03		\$18.21	\$11.82	\$18.53	\$17.13	\$17.37	\$11.53			\$6.30	\$6.18
	TRC - Chlorine Residuals	mg/l	≤	1.00	0.23	0.17	0.16	0.18		0.66		0.59	0.77	0.80	0.35			0.19	0.16
Sludge Feed to BRC		Dry Tons		N/A	N/A	4,887	5,370	5,080		4,548		22	4,547	3,050	19,907			58,415	52,542
		MG		N/A	60.30	54.89	51.28	0.00		0.00		57.97	56.36	34.35	32.83			53.01	52.50
		% Total Solids		N/A	2.20	2.34	2.56	0.00		0.00		4.16	4.00		1.81			2.48	2.24

\*NE and SW only - SE measures BOD.

\*1 Fiscal year to date.

WATER REVENUE BUREAU PERFORMANCE SUMMARY																	
		FISCAL YEAR 2015												FY '14 Current	FY '14 YTD or	FY '14 Year End	FY '13 Year End
Performance Measure	Unit of Measurement	Projected	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15	Apr '15	YTD or Mo. Avg.	Month	Mo. Avg.	Actual	Actual
CUSTOMER METER READING																	
Attempted AMR readings (Itron)	number of meters	484,050	486,112	486,283	486,440	486,608	486,802	487,007	487,248	487,409	487,337		486,805	484,741	480,958	484,650	481,315
Actual AMR readings (Itron)	number of meters		447,147	474,962	475,020	474,988	475,141	475,044	475,207	475,372	475,304						
Adjusted AMR Read Success Rate	% of meters read	96.8%	92.0%	97.7%	97.7%	97.6%	97.6%	97.5%					96.68%	97.9%	97.68%	97.97%	97.82%
Itron is penalized if the adjusted AMR meter read success rate is below 99.0%																	
Actual Reads																	
Reads-all categories	# of meters		447,433	475,250	475,314	475,261	475,438	475,349	475,502	475,671	475,610		472,314			8,469	18,215
Number of billed accounts	# of meters		550,374	554,992	547,318	550,000	474,800	608,158	609,412	527,446	609,412		564,136			4,833%	9,511%
Of Bills based on actual reads	% of mtrs read		81.3%	85.6%	86.8%	86.4%	100.1%	78.2%					0.850277727			\$76,068	\$353,086
BILLED WATER CONSUMPTION																	
Average Daily Billed Water Consumption*1																	
Small Meters (5/8", 3/4")	CCF		2,868,496	2,919,225	2,858,762	2,780,462	2,655,798.0	3,012,570.0	2,667,439.0	2,631,684.0	3,026,872.0	2,654,157	2807546.5	70.1	74.3	70.0	72.4
Large Meters (1-inch & larger)	CCF		2,747,652	2,459,579	2,961,867	2,859,319	2,536,968.0	2,480,606.0	2,433,515.0	2,235,995.0	2,590,080.0	2,344,702	2565028.3	57.9	63.2	60.9	61.6
Wholesale Export Sales Volume	CCF		188,068	206	156	86,085.0	85,800.0	67,845.0	64,133.0	64,365.0	144,217.0	146,419	84729.4	11.0	10.5	11.0	10.8
Total Water Consumption	CCF		5,804,216	5,379,010	5,820,785	727,710.0	420,037.0	355,130.0	476,018.0	363,055.0	409,552.0	318,187	2007370	139.1	86.4	141.9	144.8
City Government	CCF		561,117	545,841	709,573								605510.3333	9.0	9.6	10.4	8.9
PAYMENT PATTERNS*2																	
% of accounts...																	
30 Day Pattern	paid by due date	68.28%	69.12%	68.88%	68.49%	70.27%	66.82%	67.58%	65.66%	65.71%		67.49%	0.6778	66.65%	68.65%	67.77%	68.44%
60 Day Pattern	paid 60 days from bill	17.80%	15.93%	14.03%	14.33%	14.86%	13.48%	13.85%	14.09%	15.26%		14.62%	14%	N/A	17.23%	15.24%	16.95%
90 Day Pattern	paid 90 days from bill	4.86%	4.22%	4.26%	4.30%	4.06%	3.74%	3.01%	3.77%			4.16%	4%	N/A	3.77%	3.80%	4.10%
Total	paid within 90 days	90.94%	87.26%	87.84%	87.72%					86.14%			87%	N/A	86.97%	86.81%	89.49%
CUSTOMER SERVICE																	
Inbound Telephone Calls																	
Calls Offered*3	no. of calls	23,824	35,281	29,617	37,014	28,846	35,715	28,194	17,513	30,781	31,825	36,116	31090.2	19,522	158,480	310,976	265,421
Response Rate	percent answered	87%	99%	99%	99%	100.23%	100%	99%	100%	100%	99%	99%	99%	98.0%	86.1%	98.15%	90.75%
Average Waiting Time	minutes:seconds	05:37	12:51	17:23	18:20	19:15	14:88	3:60	8:00	10:34			62%		1:52		05:21
Walk-In Customer Service																	
Walk-in Customers	# of customers served	8,340	8,237	7,389	8,174	8,076	5,629	6,516	5,129	5,148	7,771	10,095	7216.4	5,520	59,620	96,146	99,689
Average Waiting Time	minutes:seconds	06:34	14:50	13:49	13:01	12:45	01:58	02:38	01:38	2:23	2:43		28%	03:19	11:53	15:49	13:23
Correspondence																	
Letter Received	# of letters received	561	774	685	1,054	721	643	1,055	863	1,287	1,043	659	87840%	753	6245	9,824	11,203
Low Income Assistance Program																	
Total Applications Received	# of applications	2,557	2,940	2,581	3,046	3,463	3,173	3,680	3,309	2,967	3,266	3,583	320080%	2777	2695	32,894	32,209
Payment Agreements	% of total applications	21.0%	22.04%	22.32%	16.71%	19.46%	15.04%	14.50%	16.71%		19.04%	20.15%	18%	17.90%	18.08%	20.55%	19.51%

\*1 Includes effects of consumption adjustments made to various accounts for billing purposes, and consumption registered at non-billed accounts, fire service accounts, and sewer only accounts

\*2 Refers to bills issued in that month(30 days = percent of customers who paid one month after bill was issued, 60 days = percent of customers who paid two months after bill was issued, etc.)

\*3 Calls Received was renamed to Calls Offered to more accurately reflect that this measure tracks total calls into the telephone system.

Number of employees are reflected in above data.  
Number of training hours not reflected in above data.

# MONTHLY MANAGERS' REPORT



AND



For the period ending  
31-May-15

This report is preliminary, subject to revision & not an official statement of the City of Philadelphia Water Department or Water Revenue Bureau. Published April 30, 2015.



## PWD Vision

To be America's model 21<sup>st</sup> Century urban water utility – one that fully meets the complex responsibilities and opportunities of our time and our environment.

## Mission

Provide the Greater Philadelphia region with integrated water, wastewater, and stormwater services.

Protect public health by always delivering PWD's customers the highest quality of drinking water at a competitive and affordable cost.

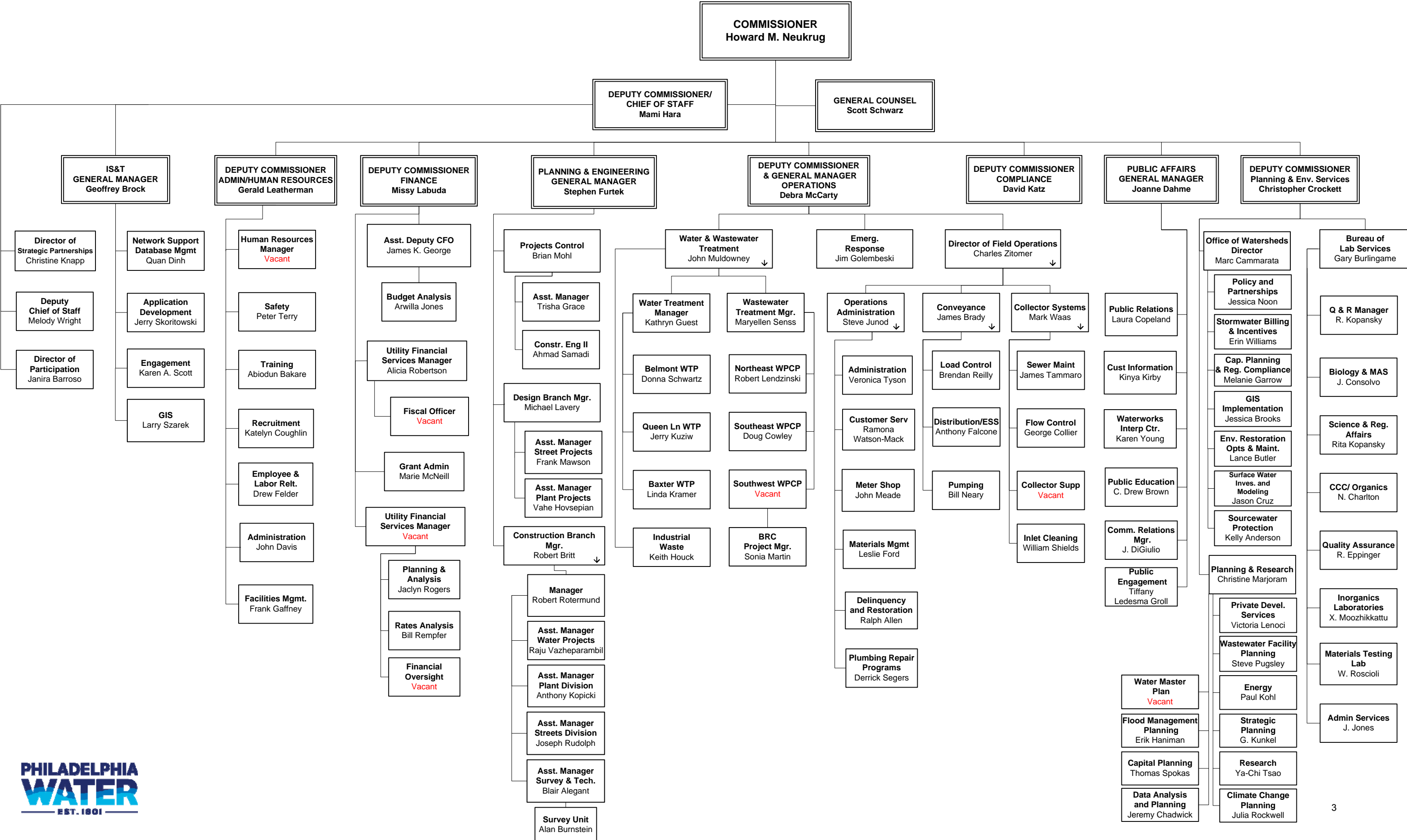
Protect the environment by managing and treating the region's wastewater and stormwater, protecting and advocating for rivers and streams and their watersheds, and protecting sources of drinking water.

Support the sustainable growth of Philadelphia and its residents, communities, businesses, and industry as well as the financial well-being of the utility.

Continue to be America's most innovative utility with a constant focus on quality, efficiency, customer service, and affordability.

# Philadelphia Water Department

4/24/2015



## **Fiscal Year End 2014 Fact Sheet**

Total # of PWD FT employees – 1,967.

Total active water & wastewater accounts – 473,800.

Total average active residential (non-apartment) accounts – 398,000.

Total wholesale water (2) & wastewater (10) contracts – 12.

Phila. water service area – 134.1 sq. mi. (2013 census) Wholesale water service area – 101.35+ sq. mi. Bucks Co. (& Co. customers) – 92.6 sq. mi. Aqua Pa. - Mont. Co. - Cheltenham Township. - 8.75 sq. mi., (+ portion of Delaware Co.). Ttl. pop. – 1,765,165. Phila. - 1,553,165 (2013 census est.), Bucks Co. (est.) -155,000. Mont. Co. - Cheltenham Township - 36,793. Delaware Co. (portion) 20,207 (est.). Raw water (surface) sources – Delaware Riv. – 58%, Schuylkill Riv. – 42%. (33 River miles & 354 stream miles.)

### **Water Treatment, Storage & Transmission**

Design rated cap. of all 3 water tmt. plants – 546 MGD. DRBC river withdrawal limit - 648 MGD. Max. cap. of all 3 water tmt. plants – 680 MGD. 1801- Water service began (Centre Sq. & Schuylkill pumps). 1815 – Fairmount Waterworks opens, Jonval turbines start 1872 & facility deactivated – 1911. 1903 – Slow sand filtered water tmt. began. 1914- Chlorinated water service started. 1959 – Rapid sand filtration tmt. began.

Total raw & treated water storage design capacity – 1,065.4 MG.

Total in-plant raw water storage design capacity – 460.5 MG.

Subtotal – Treated in-plant & basin/tank design capacity – 604.9 MG.

Total in-plant treated water storage design capacity – 333.9 MG.

Total other basin/tank treated water retention design capacity – 271 MG.

Total raw water pumping capacity - 3 stations – 850 MGD. 6 primary pumping stations – 594 MGD.

Total treated water pumping capacity – 822.8 MGD. 6 booster pumping stations – 228.8 MGD.

### **Water Infrastructure**

Total water system piping miles - 3,176. Total # of valves – 91,957. Main mileage replaced – 23

Total # of hydrants – 25,364. Total # of hydrants with center compression locks – 16,112

1801- Wood pipe/iron connectors. 1819 - Cast iron pipe. Today – Cast, ductile iron, steel, concrete pipes.

### **Wastewater Treatment & Infrastructure**

Total wastewater service area – Phila. – 134.1 sq. mi., Suburban area – 230 sq. mi.

Total pop. – 2,303,165. Phila. 1,553,165 (2013 census est.) & Suburban counties, 750,000. (Census + est.)

By 1899, approx. 800 miles of sanitary & storm sewers were in service. 1912 – Limited scale primary wastewater treatment began (Pennypack). 1923 – Large scale (NE) primary ww. treatment started. 1970's-80's – All plants upgraded to secondary treatment. Design rated capacity of all 3 wastewater treatment plants – 522 MGD. Maximum capacity of all 3 wastewater treatment plants – 1,044 MGD

Total collector system piping miles – 3,716.

Sanitary sewer miles – 762.

Stormwater conduit (sewer) miles – 737.

# of wastewater pumping stations – 16

# of manholes – 94,116. # of stormwater inlets – 72,679. # of intercepting chambers – 199.

# CSO chambers – 174.

Sewers reconstructed & lined – 6.6 miles.

Force mains, inlet & vent pipe miles -- 362.

Combined sewer miles – 1,855.

# of stormwater pumping stations - 3.

# of intercepting chambers – 199.

# CSO Flood relief chambers – 25.

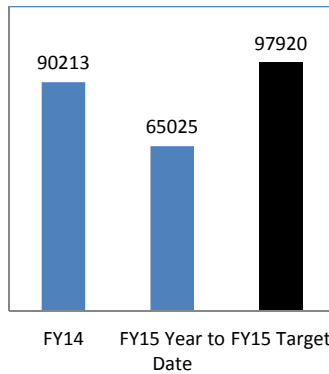
### **PBS/Synagro – (Former Biosolids Recycling Center)**

Ocean biosolids disposal ended - 1980. Centralized PWD dewatering facility completed - 1989.

Dewatering design rated capacity – 185 dry tons/day. Synagro contract operation of dewatering facility - 2008. Synagro construction of new drying & pelletizing operation completed - Jan. 2012. Pelletization facility design rated capacity – 220 dry tons/day. Drying facility operational - Feb. 2012, producing Class A pellets. Class B biosolids production ended Feb. 2012 (including multi-state strip mine reclamation, landfill/agriculture application programs). 58,044 dry tons utilized in FY 2013.

### Water Department Quarterly Managers Report Metrics

**Millions of Gallons of Treated Water**



Performance Measure	FY14 Q2	FY15 Q2	FY15 Q3	Change	FY14	FY15 Year to Date	FY15 Target	On Track to Meet Target	Comments / Explanation
Millions of Gallons of Treated Water	21,745	20,718	22,235	-4.7%	90,213	65,025	97,920	no	Output meets customer demand & maintains appropriate system-wide water pressure.
Percent of Time Philadelphia's Drinking Water Met or Surpassed State & Federal Standards	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	yes	
Miles of Pipeline Surveyed for Leakage	189	176	72	-6.9%	775	469	1,130	no	Leak Detection Unit is short one daytime crew & the referral workload due to water main breaks is higher than usual.
Water Main Breaks Repaired	236	213	498	-9.7%	969	831	905	yes	
Average Time to Repair a Water Main Break upon Crew Arrival at Site (Hours)	7	6.3	3.3	-10.0%	6.175	5.4	< 8.0	yes	
Percent of Hydrants Available	99.7%	99.6%	99.6%	-0.1%	99.7%	99.6%	99.7%	yes	
Number of Storm Drains Cleaned	24,709	26,328	21,717	6.6%	94,653	75,456	111,444	yes	
Acres of Watershed Plans Approved	40	35	25	-12.5%	385	288	240	yes	
Resultant Watershed Stormwater Flow Reduction (Million Gallons)	39	33	24	-15.4%	367	274	228	yes	

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**Div 2806 Human Resources and Administration**  
as of May 31st, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	30,000.00	35,320.51	0.00	35,320.51	(5,320.51)
	0101	PERM FULL TIME-CIVILIAN 0101	1,036,400.00	979,982.54	0.00	979,982.54	56,417.46
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	13,315.84	0.00	13,315.84	(13,315.84)
	0121	TEMPORARY/SEASONAL 0121	21,100.00	0.00	0.00	0.00	21,100.00
	0161	OVERTIME-CIVILIAN 0161	34,000.00	14,467.68	0.00	14,467.68	19,532.32
		<b>01 PERSONAL SERVICES</b>	<b>1,121,500.00</b>	<b>1,043,086.57</b>	<b>0.00</b>	<b>1,043,086.57</b>	<b>78,413.43</b>
02	0211	TRANSPORTATION 0211	12,600.00	167.00	0.00	167.00	12,433.00
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	10,000.00	100.50	0.00	100.50	9,899.50
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	1,500.00	1,270.00	0.00	1,270.00	230.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	1,790,000.00	584,280.83	685,582.92	1,269,863.75	520,136.25
	0255	DUES 0255	3,600.00	1,130.00	0.00	1,130.00	2,470.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	18,400.00	9,615.00	0.00	9,615.00	8,785.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	3,000.00	2,321.75	715.86	3,037.61	(37.61)
		<b>02 PURCHASE OF SERVICES</b>	<b>1,839,100.00</b>	<b>598,885.08</b>	<b>686,298.78</b>	<b>1,285,183.86</b>	<b>553,916.14</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	7,100.00	1,914.20	0.00	1,914.20	5,185.80
	0305	BUILDING AND CONSTRUCTION 0305	0.00	235.30	0.00	235.30	(235.30)
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	35,700.00	20,638.74	14,036.71	34,675.45	1,024.55
	0310	ELECTRICAL AND COMMUNICATION 0310	500.00	0.00	0.00	0.00	500.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	0.00	300.00	300.00	(300.00)
	0312	FIRE FIGHTING AND SAFETY 0312	500.00	1,385.43	0.00	1,385.43	(885.43)
	0317	HOSPITAL AND LABORATORY 0317	10,700.00	1,466.80	1,143.22	2,610.02	8,089.98
	0320	OFFICE MATERIALS AND SUPPLIES 0320	2,500.00	723.43	0.00	723.43	1,776.57
	0325	PRINTING 0325	50,500.00	5,000.00	0.00	5,000.00	45,500.00
		<b>03 MATERIALS AND SUPPLIES</b>	<b>107,500.00</b>	<b>31,363.90</b>	<b>15,479.93</b>	<b>46,843.83</b>	<b>60,656.17</b>
04	0411	GENERAL EQUIPMENT AND MACHINERY 0411	2,600.00	0.00	0.00	0.00	2,600.00
	0417	HOSPITAL AND LABORATORY 0417	26,500.00	22,836.00	0.00	22,836.00	3,664.00
	0420	OFFICE EQUIPMENT 0420	0.00	0.00	15,728.00	15,728.00	(15,728.00)
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	15,000.00	0.00	0.00	0.00	15,000.00
	0430	FURNITURE AND FURNISHINGS 0430	3,000.00	2,659.95	0.00	2,659.95	340.05
		<b>04 EQUIPMENT</b>	<b>47,100.00</b>	<b>25,495.95</b>	<b>15,728.00</b>	<b>41,223.95</b>	<b>5,876.05</b>
05	0504	MERITORIOUS AWARDS 0504	100,000.00	0.00	0.00	0.00	100,000.00
	0513	INDEMNITIES-INTERDEPARTMENTAL TRANS 0513	6,036,096.78	0.00	0.00	0.00	6,036,096.78
	0560	PERSONAL INJURY 0560	0.00	5,000.00	0.00	5,000.00	(5,000.00)
	0561	AUTO - MOTOR VEHICLE 0561	0.00	224,417.50	0.00	224,417.50	(224,417.50)
	0563	HIGHWAY FALLS 0563	0.00	1,431,037.17	0.00	1,431,037.17	(1,431,037.17)
	0564	SIDEWALK FALLS 0564	0.00	2,025,072.00	0.00	2,025,072.00	(2,025,072.00)
	0569	OTHER NON-AUTOMOTIVE 0569	0.00	573,312.69	0.00	573,312.69	(573,312.69)
	0571N	AUTO-MOTOR VEHICLE/NON-PUNITIVE DAM 0571	0.00	58,002.80	0.00	58,002.80	(58,002.80)
	0574	WATER MAIN BREAKS 0574	0.00	836,448.84	0.00	836,448.84	(836,448.84)
	0574N	WATER MAIN BREAKS-NON-PUNITIVE DAMG 0574	0.00	582,027.05	0.00	582,027.05	(582,027.05)
	0575N	CLOGGED SEWERS-NON-PUNITIVE DAMAGES 0575	0.00	62,938.00	0.00	62,938.00	(62,938.00)
	0576	OTHER WATER CASES 0576	0.00	14,024.00	0.00	14,024.00	(14,024.00)
	0576N	OTHER WATER CASES-NON-PUNITIVE DAM 0576	0.00	22,562.19	0.00	22,562.19	(22,562.19)
	0579	OTHER NON-AUTOMOTIVE 0579	0.00	60,000.00	0.00	60,000.00	(60,000.00)
	0579N	OTHER NON-AUTOMOTIVE/NON-PUNITIVE 0579	0.00	77,654.54	0.00	77,654.54	(77,654.54)
	0581	CIVIL RIGHTS 0581	0.00	63,600.00	0.00	63,600.00	(63,600.00)
		<b>05 CONTRIBUTIONS,INDEMNITIES,REFDS,TAXES</b>	<b>6,136,096.78</b>	<b>6,036,096.78</b>	<b>0.00</b>	<b>6,036,096.78</b>	<b>100,000.00</b>
		<b>Div 2806 HUMAN RESOURCES</b>	<b>9,251,296.78</b>	<b>7,734,928.28</b>	<b>717,506.71</b>	<b>8,452,434.99</b>	<b>798,861.79</b>

**Div 2807 Finance**  
as of May 31st 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	102,500.00	17,319.39	0.00	17,319.39	85,180.61
	0101	PERM FULL TIME-CIVILIAN 0101	7,727,450.00	7,444,654.31	0.00	7,444,654.31	282,795.69
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	52,258.04	0.00	52,258.04	(52,258.04)
	0121	TEMPORARY/SEASONAL 0121	80,000.00	68,614.29	0.00	68,614.29	11,385.71
	0161	OVERTIME-CIVILIAN 0161	738,400.00	828,792.55	0.00	828,792.55	(90,392.55)
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	5,000.00	0.00	0.00	0.00	5,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	33,000.00	23,817.54	0.00	23,817.54	9,182.46
	0181	SHIFT 0181	18,000.00	13,317.38	0.00	13,317.38	4,682.62
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	8,046.77	0.00	8,046.77	(8,046.77)
<b>01 PERSONAL SERVICES</b>			<b>8,704,350.00</b>	<b>8,456,820.27</b>	<b>0.00</b>	<b>8,456,820.27</b>	<b>247,529.73</b>
02	0200	PURCHASE OF SERVICES CONTROL 0200	0.00	45.00	0.00	45.00	(45.00)
	0201	CLEANING AND LAUNDERING 0201	3,000.00	2,073.90	525.00	2,598.90	401.10
	0202	JANITORIAL SERVICES 0202	1,500.00	0.00	807.57	807.57	692.43
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	4,500.00	0.00	4,100.00	4,100.00	400.00
	0209	TELEPHONE 0209	0.00	100.80	26.11	126.91	(126.91)
	0210	POSTAGE 0210	93,500.00	60,014.10	0.00	60,014.10	33,485.90
	0211	TRANSPORTATION 0211	48,000.00	40,609.34	0.00	40,609.34	7,390.66
	0213	EMPLOYEE RELOCATION EXPENSES 0213	0.00	5,463.86	0.00	5,463.86	(5,463.86)
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	5,000.00	2,418.74	0.00	2,418.74	2,581.26
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	0.00	230.00	0.00	230.00	(230.00)
	0230	MEALS-NON-TRAVEL & OFFICE ENTERTAIN 0230	1,500.00	80.00	0.00	80.00	1,420.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	10,928,000.00	4,227,887.54	4,104,938.90	8,332,826.44	2,595,173.56
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	0.00	450.00	0.00	450.00	(450.00)
	0252	ACCOUNTING AND AUDITING SERVICES 0252	0.00	0.00	22,260.00	22,260.00	(22,260.00)
	0253	LEGAL SERVICES 0253	205,000.00	0.00	92,500.00	92,500.00	112,500.00
	0255	DUES 0255	113,000.00	119,905.97	0.00	119,905.97	(6,905.97)
	0256	SEMINAR AND TRAINING SESSIONS 0256	188,000.00	32,635.65	0.00	32,635.65	155,364.35
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	400,000.00	173,765.36	19,565.56	193,330.92	206,669.08
	0259	ARBITRATION FEES 0259	450,000.00	283,386.50	0.00	283,386.50	166,613.50
	0260	REPAIR AND MAINTENANCE CHARGES 0260	2,311,500.00	1,234,641.20	698,526.60	1,933,167.80	378,332.20
	0264	ABATEMENT OF OTHER NUISANCES 0264	0.00	3,047.71	3,452.29	6,500.00	(6,500.00)
	0280	INSURANCE AND OFFICIAL BONDS 0280	30,000.00	100,869.77	0.00	100,869.77	(70,869.77)
	0282	RENT/LEASE-PURCHASE COMPUTER EQUIP 0282	0.00	6,720.00	0.00	6,720.00	(6,720.00)
	0285	RENTS 0285	100,000.00	68,588.15	41,169.82	109,757.97	(9,757.97)
	0295	PURCHASE SERVICES-IMPREST ADVANCES 0295	0.00	6,584.20	21,615.80	28,200.00	(28,200.00)
	0299	OTHER EXPENSES (NOT OTHRWSE CLSSFD) 0299	(3,336,481.06)	0.00	0.00	0.00	(3,336,481.06)
<b>02 PURCHASE OF SERVICES</b>			<b>11,546,018.94</b>	<b>6,369,517.79</b>	<b>5,009,487.65</b>	<b>11,379,005.44</b>	<b>167,013.50</b>
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	4,807.88	0.00	4,807.88	(4,807.88)
	0301	AGRICULTURAL AND BOTANICAL 0301	1,000.00	24.95	0.00	24.95	975.05
	0302	ANIMAL, LIVESTOCK AND MARINE LIFE 0302	0.00	54.99	0.00	54.99	(54.99)
	0303	BAKESHOP, DINING ROOM AND KITCHEN 0303	0.00	35.72	0.00	35.72	(35.72)
	0304	BOOKS AND OTHER PUBLICATIONS 0304	12,200.00	5,686.54	0.00	5,686.54	6,513.46
	0305	BUILDING AND CONSTRUCTION 0305	380,000.00	162,472.37	111,864.20	274,336.57	105,663.43
	0307	CHEMICALS AND GASES 0307	4,900.00	0.00	2,395.00	2,395.00	2,505.00
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	15,500.00	12,706.60	17,047.82	29,754.42	(14,254.42)
	0310	ELECTRICAL AND COMMUNICATION 0310	27,500.00	26,883.89	37,073.31	63,957.20	(36,457.20)
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	25,000.00	16,528.87	6,652.04	23,180.91	1,819.09
	0312	FIRE FIGHTING AND SAFETY 0312	8,000.00	7,303.01	3,714.05	11,017.06	(3,017.06)
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	6,254.96	8,745.04	15,000.00	(5,000.00)
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	64,000.00	21,013.15	14,882.97	35,896.12	28,103.88
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	10,000.00	8,166.60	3,771.03	11,937.63	(1,937.63)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	185,400.00	50,439.72	38,537.00	88,976.72	96,423.28
	0321	PARKING METER AND WATER METER 0321	0.00	19.00	0.00	19.00	(19.00)
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	25,000.00	14,617.18	14,986.31	29,603.49	(4,603.49)
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	90,800.00	18,030.89	68,297.13	86,328.02	4,471.98
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	291,000.00	15,090.17	2,065.96	17,156.13	273,843.87
	0325	PRINTING 0325	255,300.00	10,341.00	0.00	10,341.00	244,959.00
	0399	OTHER MATERIALS AND SUPPLIES (NOC) 0399	0.00	120.90	0.00	120.90	(120.90)
<b>03 MATERIALS AND SUPPLIES</b>			<b>1,405,600.00</b>	<b>380,598.39</b>	<b>330,031.86</b>	<b>710,630.25</b>	<b>694,969.75</b>
04	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	0.00	619.00	0.00	619.00	(619.00)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	0.00	0.00	15,331.28	15,331.28	(15,331.28)
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	8,000.00	15,205.63	1,300.00	16,505.63	(8,505.63)
	0418	JANITORIAL AND LAUNDRY 0418	1,000.00	0.00	0.00	0.00	1,000.00
	0420	OFFICE EQUIPMENT 0420	8,500.00	484.28	0.00	484.28	8,015.72
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	25,000.00	4,852.61	24,708.34	29,560.95	(4,560.95)
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	300.00	455.29	0.00	455.29	(155.29)
	0430	FURNITURE AND FURNISHINGS 0430	628,000.00	38,561.04	519,327.03	557,888.07	70,111.93
<b>04 EQUIPMENT</b>			<b>670,800.00</b>	<b>60,177.85</b>	<b>560,666.65</b>	<b>620,844.50</b>	<b>49,955.50</b>
08	0801	PAYMENTS TO GENERAL FUND 0801	13,243,100.00	7,714,419.00	0.00	7,714,419.00	5,528,681.00
	0804	PAYMENTS TO CAPITAL PROJECTS FUND 0804	19,900,000.00	20,193,500.00	0.00	20,193,500.00	(293,500.00)
	0811	PAYMENTS TO WATER RESIDUAL FUND 0811	25,313,200.00	24,828,547.95	0.00	24,828,547.95	484,652.05
	0813	PAYMENTS TO WATER RATE STAB 0813	17,204,939.00	22,924,771.57	0.00	22,924,771.57	(5,719,832.57)
<b>08 PAYMENTS TO OTHER FUNDS</b>			<b>75,661,239.00</b>	<b>75,661,238.52</b>	<b>0.00</b>	<b>75,661,238.52</b>	<b>0.48</b>
<b>Div 2807 FINANCE</b>			<b>97,988,007.94</b>	<b>90,928,352.82</b>	<b>5,900,186.16</b>	<b>96,828,538.98</b>	<b>1,159,468.96</b>



**Div 2808 Engineering**  
May 31st 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	35,000.00	0.00	0.00	35,000.00
	0101	PERM FULL TIME-CIVILIAN 0101	935,900.00	0.00	899,978.52	35,921.48
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	0.00	24,203.05	(24,203.05)
	0121	TEMPORARY/SEASONAL 0121	125,000.00	0.00	119,654.47	5,345.53
	0161	OVERTIME-CIVILIAN 0161	13,000.00	0.00	10.71	12,989.29
<b>01 PERSONAL SERVICES</b>			<b>1,108,900.00</b>	<b>0.00</b>	<b>1,043,846.75</b>	<b>65,053.25</b>
02	0201	CLEANING AND LAUNDERING 0201	1,000.00	140.00	420.00	580.00
	0209	TELEPHONE 0209	0.00	252.00	8,142.10	(8,142.10)
	0211	TRANSPORTATION 0211	21,000.00	0.00	19,732.58	1,267.42
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	74,500.00	0.00	44,778.60	29,721.40
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	0.00	0.00	525.00	(525.00)
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	150,000.00	0.00	66,019.05	83,980.95
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	0.00	0.00	750.00	(750.00)
	0255	DUES 0255	5,000.00	0.00	5,905.00	(905.00)
	0256	SEMINAR AND TRAINING SESSIONS 0256	34,000.00	0.00	11,062.62	22,937.38
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	50,000.00	0.00	0.00	50,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	22,500.00	5,228.75	16,208.83	6,291.17
	0285	RENTS 0285	5,000.00	0.00	0.00	5,000.00
<b>02 PURCHASE OF SERVICES</b>			<b>363,000.00</b>	<b>5,620.75</b>	<b>173,543.78</b>	<b>189,456.22</b>
03	0303	BAKESHOP, DINING ROOM AND KITCHEN 0303	0.00	0.00	449.99	(449.99)
	0304	BOOKS AND OTHER PUBLICATIONS 0304	10,000.00	0.00	7,222.84	2,777.16
	0305	BUILDING AND CONSTRUCTION 0305	300.00	1,428.63	1,902.33	(1,602.33)
	0307	CHEMICALS AND GASES 0307	0.00	0.00	1,138.58	(1,138.58)
	0310	ELECTRICAL AND COMMUNICATION 0310	500.00	0.00	685.66	(185.66)
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	0.00	0.00	500.00	(500.00)
	0319	NAUTICAL AND AERONAUTICAL 0319	0.00	0.00	188.85	(188.85)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	19,000.00	5,231.92	8,392.52	10,607.48
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	500.00	0.00	0.00	500.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	44,000.00	651.68	6,629.43	37,370.57
	0325	PRINTING 0325	103,000.00	27,889.84	79,492.03	23,507.97
<b>03 MATERIALS AND SUPPLIES</b>			<b>177,300.00</b>	<b>35,202.07</b>	<b>106,602.23</b>	<b>70,697.77</b>
04	0411	GENERAL EQUIPMENT AND MACHINERY 0411	0.00	0.00	115.85	(115.85)
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	39,000.00	0.00	22,948.00	16,052.00
	0427	COMPUTER EQUIPMENT & PERIPHERALS 0427	0.00	0.00	824.48	(824.48)
	0430	FURNITURE AND FURNISHINGS 0430	98,000.00	0.00	3,559.80	94,440.20
<b>04 EQUIPMENT</b>			<b>137,000.00</b>	<b>0.00</b>	<b>27,448.13</b>	<b>109,551.87</b>
<b>Div 2808 PLANNING &amp; ENGINEERING</b>			<b>1,786,200.00</b>	<b>40,822.82</b>	<b>1,351,440.89</b>	<b>434,759.11</b>

**Div 2809 Operations**  
as of May 31st, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	660,000.00	379,259.54	0.00	379,259.54	280,740.46
	0101	PERM FULL TIME-CIVILIAN 0101	55,974,900.00	50,495,991.87	0.00	50,495,991.87	5,478,908.13
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	1,396,155.54	0.00	1,396,155.54	(1,396,155.54)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	333,129.67	0.00	333,129.67	(333,129.67)
	0121	TEMPORARY/SEASONAL 0121	377,000.00	232,100.45	0.00	232,100.45	144,899.55
	0151	REG 32-RATE 1 0151	0.00	22.83	0.00	22.83	(22.83)
	0161	OVERTIME-CIVILIAN 0161	11,626,500.00	12,096,579.98	0.00	12,096,579.98	(470,079.98)
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	15,000.00	25,100.81	0.00	25,100.81	(10,100.81)
	0165	OVERTIME/SHIFT-UNIFORM 0165	0.00	17,449.61	0.00	17,449.61	(17,449.61)
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	463,500.00	355,625.60	0.00	355,625.60	107,874.40
	0172	HOLIDAY "G"(2/3 SHIFT) DUAL/RELIEF 0172	0.00	553.36	0.00	553.36	(553.36)
	0181	SHIFT 0181	227,000.00	181,219.33	0.00	181,219.33	45,780.67
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	197,148.97	0.00	197,148.97	(197,148.97)
		<b>01 PERSONAL SERVICES</b>	<b>69,343,900.00</b>	<b>65,710,337.56</b>	<b>0.00</b>	<b>65,710,337.56</b>	<b>3,633,562.44</b>
02	0201	CLEANING AND LAUNDERING 0201	52,400.00	18,966.05	5,301.95	24,268.00	28,132.00
	0202	JANITORIAL SERVICES 0202	30,600.00	17,110.00	7,080.00	24,190.00	6,410.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	3,595,500.00	2,211,481.46	841,393.20	3,052,874.66	542,625.34
	0209	TELEPHONE 0209	0.00	145.02	26.10	171.12	(171.12)
	0210	POSTAGE 0210	1,000.00	414.24	0.00	414.24	585.76
	0211	TRANSPORTATION 0211	24,500.00	19,638.57	0.00	19,638.57	4,861.43
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	55,000.00	50,919.05	0.00	50,919.05	4,080.95
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	50,000.00	35,000.00	16,000.00	51,000.00	(1,000.00)
	0220	ELECTRIC CURRENT-STRUCTURES/STREETS 0220	21,440,578.83	15,814,023.32	5,626,555.51	21,440,578.83	0.00
	0221	GAS SERVICES 0221	3,561,029.64	3,020,726.94	540,302.70	3,561,029.64	0.00
	0223	STREET LIGHTING 0223	0.00	188.70	0.00	188.70	(188.70)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,000.00	6,160.15	0.00	6,160.15	(5,160.15)
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	4,534,100.00	3,446,856.31	1,119,852.83	4,566,709.14	(32,609.14)
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	200,000.00	161,999.25	38,000.75	200,000.00	0.00
	0255	DUES 0255	44,700.00	15,015.00	0.00	15,015.00	29,685.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	165,000.00	32,683.10	0.00	32,683.10	132,316.90
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	973,000.00	373,737.70	126,157.30	499,895.00	473,105.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	7,380,600.00	2,088,822.28	2,890,945.30	4,979,767.58	2,400,832.42
	0261	REPAVING REPAIRING & RESURF STREETS 0261	2,413,000.00	1,237,168.95	65,752.45	1,302,921.40	1,110,078.60
	0264	ABATEMENT OF OTHER NUISANCES 0264	8,655,000.00	4,024,494.68	4,532,942.09	8,557,436.77	97,563.23
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	405,000.00	109,656.60	500,620.10	610,276.70	(205,276.70)
	0281	LEASE PAYMENTS-PHILA MUNICIPAL AUTH 0281	27,512,000.00	23,987,051.97	2,880,699.63	26,867,751.60	644,248.40
	0285	RENTS 0285	777,200.00	505,664.03	236,861.26	742,525.29	34,674.71
	0299	OTHER EXPENSES (NOT OTHRWSE CLSSFD) 0299	(3,796,166.41)	0.00	0.00	0.00	(3,796,166.41)
		<b>02 PURCHASE OF SERVICES</b>	<b>78,075,042.06</b>	<b>57,177,923.37</b>	<b>19,428,491.17</b>	<b>76,606,414.54</b>	<b>1,468,627.52</b>
03	0301	AGRICULTURAL AND BOTANICAL 0301	23,700.00	857.82	518.25	1,376.07	22,323.93
	0303	BAKESHOP, DINING ROOM AND KITCHEN 0303	0.00	330.00	0.00	330.00	(330.00)
	0304	BOOKS AND OTHER PUBLICATIONS 0304	16,100.00	19,714.39	693.00	20,407.39	(4,307.39)
	0305	BUILDING AND CONSTRUCTION 0305	2,050,500.00	1,108,813.46	542,042.61	1,650,856.07	399,643.93
	0307	CHEMICALS AND GASES 0307	23,435,500.00	19,936,216.64	4,509,898.32	24,446,114.96	(1,010,614.96)
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	307,600.00	332,063.56	39,124.92	371,188.48	(63,588.48)
	0309	CORDAGE AND FIBERS 0309	5,000.00	1,331.00	0.00	1,331.00	3,669.00
	0310	ELECTRICAL AND COMMUNICATION 0310	1,488,200.00	675,285.59	754,418.72	1,429,704.31	58,495.69
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	3,809,100.00	1,689,510.78	1,156,813.91	2,846,324.69	962,775.31
	0312	FIRE FIGHTING AND SAFETY 0312	1,638,700.00	920,530.62	54,794.86	975,325.48	663,374.52
	0314	FUEL -- HEATING AND LIGHTING 0314	197,500.00	217,964.31	133,495.69	351,460.00	(153,960.00)
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	433,800.00	149,227.55	157,323.49	306,551.04	127,248.96
	0317	HOSPITAL AND LABORATORY 0317	22,500.00	7,539.66	3,254.88	10,794.54	11,705.46
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	272,200.00	223,219.64	24,493.85	247,713.49	24,486.51
	0319	NAUTICAL AND AERONAUTICAL 0319	0.00	1,027.50	0.00	1,027.50	(1,027.50)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	176,000.00	61,388.56	36,964.96	98,353.52	77,646.48
	0321	PARKING METER AND WATER METER 0321	302,000.00	449,695.52	20,304.48	470,000.00	(168,000.00)
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	486,400.00	222,291.60	129,188.74	351,480.34	134,919.66
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	3,783,300.00	2,538,595.92	1,083,539.93	3,622,135.85	161,164.15
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,393,500.00	931,033.47	393,568.61	1,324,602.08	68,897.92
	0325	PRINTING 0325	61,900.00	30,007.50	637.00	30,644.50	31,255.50
	0326	RECREATIONAL AND EDUCATIONAL 0326	20,000.00	15,164.36	59.80	15,224.16	4,775.84
	0328	MOTOR VEHICLE PARTS AND ACCESSORIES 0328	64,100.00	14,189.30	29,471.77	43,661.07	20,438.93
	0335	LUBRICANTS 0335	90,800.00	26,970.65	11,221.16	38,191.81	52,608.19
	0340	#2 DIESEL FUEL 0340	300,000.00	191,000.00	19,900.00	210,900.00	89,100.00
	0342	LIQUID PROPANE GAS (LPG) 0342	47,300.00	7,636.51	30,442.88	38,079.39	9,220.61
	0345	GASOLINE 0345	250,000.00	167,800.00	0.00	167,800.00	82,200.00
		<b>03 MATERIALS AND SUPPLIES</b>	<b>40,675,700.00</b>	<b>29,939,405.91</b>	<b>9,132,171.83</b>	<b>39,071,577.74</b>	<b>1,604,122.26</b>
04	0401	AGRICULTURAL AND BOTANICAL 0401	4,500.00	31,863.42	6,128.97	37,992.39	(33,492.39)
	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	5,000.00	13,674.00	0.00	13,674.00	(8,674.00)
	0405	CONSTRUCTION, DREDGING, CONVEYING 0405	36,300.00	904.00	0.00	904.00	35,396.00
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	634,500.00	31,614.39	404,530.85	436,145.24	198,354.76
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	650,000.00	187,575.36	169,984.97	357,560.33	292,439.67
	0412	FIRE FIGHTING AND EMERGENCY 0412	26,700.00	16,648.20	0.00	16,648.20	10,051.80
	0417	HOSPITAL AND LABORATORY 0417	0.00	0.00	20,766.00	20,766.00	(20,766.00)
	0418	JANITORIAL AND LAUNDRY 0418	20,500.00	13,043.90	6,246.56	19,290.46	1,209.54
	0420	OFFICE EQUIPMENT 0420	6,000.00	553.96	0.00	553.96	5,446.04
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	257,300.00	25,712.19	5,092.77	30,804.96	226,495.04
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	148,600.00	36,272.50	51,178.07	87,450.57	61,149.43
	0427	COMPUTER EQUIPMENT & PERIPHERALS 0427	0.00	458.57	0.00	458.57	(458.57)
	0430	FURNITURE AND FURNISHINGS 0430	191,300.00	63,866.84	86,096.52	149,963.36	41,336.64
		<b>04 EQUIPMENT</b>	<b>1,980,700.00</b>	<b>422,187.33</b>	<b>750,024.71</b>	<b>1,172,212.04</b>	<b>808,487.96</b>
<b>Div 2809 OPERATIONS</b>			<b>190,075,342.06</b>	<b>153,249,854.17</b>	<b>29,310,687.71</b>	<b>182,560,541.88</b>	<b>7,514,800.18</b>

**Div 2840 Public Affairs**  
as of May 31st, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	30,000.00	1,649.29	0.00	1,649.29	28,350.71
	0101	PERM FULL TIME-CIVILIAN 0101	2,138,500.00	1,958,369.81	0.00	1,958,369.81	180,130.19
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	29,550.66	0.00	29,550.66	(29,550.66)
	0121	TEMPORARY/SEASONAL 0121	110,000.00	149,323.80	0.00	149,323.80	(39,323.80)
	0161	OVERTIME-CIVILIAN 0161	139,000.00	118,791.72	0.00	118,791.72	20,208.28
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	3,000.00	0.00	0.00	0.00	3,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	3,000.00	1,871.88	0.00	1,871.88	1,128.12
	0181	SHIFT 0181	1,400.00	708.04	0.00	708.04	691.96
<b>01 PERSONAL SERVICES</b>			<b>2,424,900.00</b>	<b>2,260,265.20</b>	<b>0.00</b>	<b>2,260,265.20</b>	<b>164,634.80</b>
02	0202	JANITORIAL SERVICES 0202	70,000.00	20,161.72	37,324.53	57,486.25	12,513.75
	0209	TELEPHONE 0209	0.00	487.89	0.00	487.89	(487.89)
	0210	POSTAGE 0210	100,000.00	100,000.00	0.00	100,000.00	0.00
	0211	TRANSPORTATION 0211	2,500.00	4,452.11	0.00	4,452.11	(1,952.11)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	4,500.00	3,771.25	0.00	3,771.25	728.75
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	1,000.00	1,289.00	0.00	1,289.00	(289.00)
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	7,175,000.00	4,814,593.99	2,139,492.39	6,954,086.38	220,913.62
	0255	DUES 0255	47,500.00	1,138.00	0.00	1,138.00	46,362.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	8,000.00	1,890.00	0.00	1,890.00	6,110.00
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	305,000.00	52,236.83	35,633.17	87,870.00	217,130.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	1,000.00	0.00	0.00	0.00	1,000.00
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	824.00	0.00	824.00	(824.00)
	0285	RENTS 0285	53,200.00	16,521.57	14,837.95	31,359.52	21,840.48
<b>02 PURCHASE OF SERVICES</b>			<b>7,767,700.00</b>	<b>5,017,366.36</b>	<b>2,227,288.04</b>	<b>7,244,654.40</b>	<b>523,045.60</b>
03	0302	ANIMAL, LIVESTOCK AND MARINE LIFE 0302	0.00	88.77	0.00	88.77	(88.77)
	0304	BOOKS AND OTHER PUBLICATIONS 0304	3,300.00	6,391.45	0.00	6,391.45	(3,091.45)
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	1,000.00	0.00	0.00	0.00	1,000.00
	0310	ELECTRICAL AND COMMUNICATION 0310	50,000.00	0.00	3,351.96	3,351.96	46,648.04
	0312	FIRE FIGHTING AND SAFETY 0312	1,000.00	0.00	257.49	257.49	742.51
	0313	FOOD 0313	0.00	191.84	0.00	191.84	(191.84)
	0317	HOSPITAL AND LABORATORY 0317	3,000.00	67.45	0.00	67.45	2,932.55
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	1,000.00	0.00	0.00	0.00	1,000.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	1,000.00	0.00	0.00	0.00	1,000.00
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	0.00	87.98	0.00	87.98	(87.98)
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	0.00	427.51	0.00	427.51	(427.51)
	0325	PRINTING 0325	307,500.00	123,696.50	32,036.30	155,732.80	151,767.20
	0326	RECREATIONAL AND EDUCATIONAL 0326	4,000.00	1,413.64	0.00	1,413.64	2,586.36
<b>03 MATERIALS AND SUPPLIES</b>			<b>371,800.00</b>	<b>132,365.14</b>	<b>35,645.75</b>	<b>168,010.89</b>	<b>203,789.11</b>
04	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	3,000.00	0.00	0.00	0.00	3,000.00
	0417	HOSPITAL AND LABORATORY 0417	1,000.00	0.00	0.00	0.00	1,000.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	1,000.00	0.00	0.00	0.00	1,000.00
	0426	RECREATIONAL AND EDUCATIONAL 0426	0.00	177.28	0.00	177.28	(177.28)
	0430	FURNITURE AND FURNISHINGS 0430	6,500.00	957.00	0.00	957.00	5,543.00
	0499	OTHER EQUIPMENT (NOC) 0499	4,000.00	0.00	0.00	0.00	4,000.00
<b>04 EQUIPMENT</b>			<b>15,500.00</b>	<b>1,134.28</b>	<b>0.00</b>	<b>1,134.28</b>	<b>14,365.72</b>
<b>Div 2840 PUBLIC AFFAIRS</b>			<b>10,579,900.00</b>	<b>7,411,130.98</b>	<b>2,262,933.79</b>	<b>9,674,064.77</b>	<b>905,835.23</b>

**Div 2842 Planning & Environmental Services**

As of May 31st, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	65,000.00	51,618.55	0.00	51,618.55	13,381.45
	0101	PERM FULL TIME-CIVILIAN 0101	10,136,400.00	9,404,404.73	0.00	9,404,404.73	731,995.27
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	444,634.15	0.00	444,634.15	(444,634.15)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	345,907.72	0.00	345,907.72	(345,907.72)
	0121	TEMPORARY/SEASONAL 0121	674,000.00	633,346.63	0.00	633,346.63	40,653.37
	0161	OVERTIME-CIVILIAN 0161	238,000.00	229,499.40	0.00	229,499.40	8,500.60
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	36,000.00	21,795.55	0.00	21,795.55	14,204.45
	0181	SHIFT 0181	11,000.00	4,071.44	0.00	4,071.44	6,928.56
		<b>01 PERSONAL SERVICES</b>	<b>11,160,400.00</b>	<b>11,135,278.17</b>	<b>0.00</b>	<b>11,135,278.17</b>	<b>25,121.83</b>
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	350.00	1,738.00	2,088.00	912.00
	0202	JANITORIAL SERVICES 0202	5,000.00	0.00	1,180.00	1,180.00	3,820.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	5,000.00	1,953.25	2,771.75	4,725.00	275.00
	0210	POSTAGE 0210	1,000.00	176.58	0.00	176.58	823.42
	0211	TRANSPORTATION 0211	22,500.00	18,129.26	0.00	18,129.26	4,370.74
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	20,500.00	14,857.00	0.00	14,857.00	5,643.00
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	0.00	2,998.00	0.00	2,998.00	(2,998.00)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,000.00	200.00	0.00	200.00	800.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	17,277,800.00	9,237,222.24	6,070,720.63	15,307,942.87	1,969,857.13
	0253	LEGAL SERVICES 0253	0.00	2,357.00	0.00	2,357.00	(2,357.00)
	0255	DUES 0255	321,500.00	423,451.32	0.00	423,451.32	(101,951.32)
	0256	SEMINAR AND TRAINING SESSIONS 0256	289,000.00	126,154.60	0.00	126,154.60	162,845.40
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	1,130,000.00	706,300.24	549,329.76	1,255,630.00	(125,630.00)
	0260	REPAIR AND MAINTENANCE CHARGES 0260	280,500.00	166,545.28	87,969.91	254,515.19	25,984.81
	0285	RENTS 0285	43,000.00	63,937.25	14,054.99	77,992.24	(34,992.24)
		<b>02 PURCHASE OF SERVICES</b>	<b>19,399,800.00</b>	<b>10,764,632.02</b>	<b>6,727,765.04</b>	<b>17,492,397.06</b>	<b>1,907,402.94</b>
03	0301	AGRICULTURAL AND BOTANICAL 0301	50,000.00	2,387.53	0.00	2,387.53	47,612.47
	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,100.00	2,205.24	0.00	2,205.24	6,894.76
	0305	BUILDING AND CONSTRUCTION 0305	10,000.00	819.20	0.00	819.20	9,180.80
	0307	CHEMICALS AND GASES 0307	50,000.00	24,861.25	28,533.40	53,394.65	(3,394.65)
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	8,500.00	3,236.30	461.80	3,698.10	4,801.90
	0310	ELECTRICAL AND COMMUNICATION 0310	50,000.00	15,121.31	35,268.18	50,389.49	(389.49)
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	31,000.00	0.00	0.00	0.00	31,000.00
	0312	FIRE FIGHTING AND SAFETY 0312	5,500.00	8,923.38	1,078.32	10,001.70	(4,501.70)
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	0.00	9,800.00	9,800.00	200.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	10,500.00	4,672.16	15,389.78	20,061.94	(9,561.94)
	0317	HOSPITAL AND LABORATORY 0317	655,000.00	311,354.69	247,410.18	558,764.87	96,235.13
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	10,000.00	10,670.12	1,068.90	11,739.02	(1,739.02)
	0319	NAUTICAL AND AERONAUTICAL 0319	40,000.00	0.00	4,895.77	4,895.77	35,104.23
	0320	OFFICE MATERIALS AND SUPPLIES 0320	13,500.00	6,798.56	1,061.94	7,860.50	5,639.50
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	12,500.00	6,719.47	5,199.13	11,918.60	581.40
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	10,000.00	2,152.68	8,235.50	10,388.18	(388.18)
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	186,000.00	217,653.70	36,593.69	254,247.39	(68,247.39)
	0325	PRINTING 0325	18,000.00	2,043.77	677.50	2,721.27	15,278.73
		<b>03 MATERIALS AND SUPPLIES</b>	<b>1,179,600.00</b>	<b>619,619.36</b>	<b>395,674.09</b>	<b>1,015,293.45</b>	<b>164,306.55</b>
04	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	0.00	24.00	0.00	24.00	(24.00)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	10,400.00	0.00	0.00	0.00	10,400.00
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	1,500.00	0.00	0.00	0.00	1,500.00
	0412	FIRE FIGHTING AND EMERGENCY 0412	20,000.00	47.00	0.00	47.00	19,953.00
	0417	HOSPITAL AND LABORATORY 0417	730,000.00	136,913.92	367,481.64	504,395.56	225,604.44
	0418	JANITORIAL AND LAUNDRY 0418	15,000.00	3,224.00	0.00	3,224.00	11,776.00
	0420	OFFICE EQUIPMENT 0420	11,500.00	0.00	0.00	0.00	11,500.00
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	5,000.00	0.00	0.00	0.00	5,000.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	4,000.00	469.76	0.00	469.76	3,530.24
	0430	FURNITURE AND FURNISHINGS 0430	69,000.00	23,190.73	20,485.46	43,676.19	25,323.81
	0499	OTHER EQUIPMENT (NOC) 0499	20,000.00	0.00	4,957.00	4,957.00	15,043.00
		<b>04 EQUIPMENT</b>	<b>886,400.00</b>	<b>163,869.41</b>	<b>392,924.10</b>	<b>556,793.51</b>	<b>329,606.49</b>
<b>Div 2842</b>		<b>PLANNING AND ENVIRONMENTAL SERVICES</b>	<b>32,626,200.00</b>	<b>22,683,398.96</b>	<b>7,516,363.23</b>	<b>30,199,762.19</b>	<b>2,426,437.81</b>

## FY16 CONTRACT/AMENDMENT CONFORMANCE STATUS REPORT

As of 7/10/2015

Division	VENDOR	DESCRIPTION	AMOUNT BUDGET FY2015	AMEND.	CONTRACT	END DT.	TOTAL CONTRACT AMOUNT	DTE REC'D	FRWD/ ROUTE/ LAW	REVIEW/ INTERNAL	No of days since the process started	Comments
06	CDM Smith Inc	Sustainable Organization	300,000	1320541-04	13-20541	06/30/15	1,050,000	1	11/20/14	11/20/14	232	
06	HEALTHMARK, INC.	Occupational Medicine Services	55,000	1220333-05	12-20333	10/30/15	975,000	1	06/05/15	06/06/15	35	Amendment started off to law for drafting
06	MED-TEX SERVICES INC	Safety Training	80,000	1320228-03	13-20228	06/30/15	320,000	1	04/10/15	04/30/15	91	Went back to law for packaging
06	SCHUMAKER & COMPANY	Water Cost Effectiveness	420,000	1420363-02	14-20363	12/31/15	840,200	1	02/02/15	02/04/15	158	
07	BLACK & VEATCH	Cost and Rate Analysis	519,779	NONE	15-20308	09/30/15	519,779	1	09/04/14	09/22/14	309	
07	DIVERSIFIED SEARCH	Executive Consultant	Time	1420482-01	14-20482	06/30/15	250,000	1	01/08/15	01/12/15	183	
07	RAFFTELS FINANCIAL CONSULTAN	Cost and Rate Analysis	451,131	1520309-01	15-20309	06/30/16	641,941	1	04/01/15	04/24/15	100	Went back to law for packaging
07	ZELENKOFKS AXELROD,LLC	Accounting Services	94,040	1520282-01	15-20282	09/02/15	449,880	1	11/21/14	11/24/14	231	On Fy 15 log
07	RAFFTELS FINANCIAL CONSULTAN	WRB Strategic Review	299,850	1420460-02	14-20460	03/02/16	1,099,770	1	02/16/15	02/23/15	144	Going back to law for finance review
07	RESOLVE	Mediation Services	Time	1320779-02	13-20779	05/31/16	200,000	1	05/06/15	05/19/15	65	Contract was never renewed
09	COR TROL SERVICES, LTD.	Corrosion Control Engineering Services	424,457	1520121-01	15-20121	06/30/16	848,914	1	03/05/15	03/11/15	127	Amendment started off to law for drafting
09	EASTERN ENGINEERING	Hydraulic Engineering Service	260,000	1320286-03	13-20286	06/30/16	1,040,000	1	02/03/15	03/03/15	157	Went to Commissioner for signature
09	USDA	Animal Control Services	70,000	1520002-01	15-20002	06/30/16	160,000	1	05/01/15	05/06/15	70	Went back to law for packaging
40	ENERGY COORDINATING AGENCY	LICAP	Scope Char	1520098-01	15-20098-01	06/30/15	550,000	1	12/01/14	12/11/14	221	
40	LEVLANE	Branding Services	350,000	1320644-02	13-20644	06/30/15	800,000	1	11/10/14	11/24/14	242	
40	MARK B. THOMPSON ASSOCS.	Dev. & Design for the FWWIC	250,000	NONE	15-20246	06/30/15	250,000	1	08/07/14	08/09/14	337	
40	PARTNERSHIP FOR THE DELAWARE	Watershed Education & Facilitation Schuylkill Action Network	370,377	1320603-03	13-20603	06/30/16	1,235,377	1	05/18/15	06/02/15	53	Amendment started off to law for drafting
40	REBUILDING TOGETHER PHILADEL	Green Homes Low Income	Time	1220550-04	12-20550	10/30/15	330,000	1	05/29/15	06/03/15	42	Amendment started off to law for drafting
40	TOOKANY/TACONY-FRANKFORD	Outreach and Education Services	240,000	NONE	16-20036	06/30/16	240,000	1	06/01/15	06/03/15	39	Contract started off to law for drafting
40	URBAN AFFAIRS COALITION	Stormwater Grant Program (SMIP)	200,000	NONE	15-20551	04/26/16	200,000	1	04/29/15	04/29/15	72	Contract started off to law for drafting
42	ACADEMY OF NATURAL SCIENCES	Chemical and Biological Testing	30,000	1220332-03	12-20332	06/30/15	119,000	1	05/07/14	06/02/14	429	On Fy 15 log
42	AECOM (fmrly Metcalf & Eddy)	Design of GSI	1,250,000	1520091-01	15-20091	07/31/16	1,750,000	1	05/29/15	01/00/00	42	Waiting for additional information
42	AKRF	Regulatory Consulting Services	300,000	1420385-01	14-20385	01/31/16	1,500,000	1	12/02/14	12/20/14	220	
42	AKRF	Stormwater Management Enhancement District	Time	1220473-03	12-20473	03/31/16	600,000	1	02/20/15	01/00/00	140	Going back to law for finance review
42	AKRF	GSI Green Infrastructure	3,099,013	1320353-04	13-20353	06/30/16	7,613,591	1	04/12/15	04/30/15	89	Amendment started off to law for drafting
42	AKRF	GSI Inspection and Maintenance	1,234,000	NONE	15-20239	06/30/15	1,234,000	1	07/21/14	07/21/14	354	
42	AMEC ENVIRONMENTAL & INFRASTR	Stormwater Management Enhancement District	Time	1220474-03	12-20474	03/31/16	750,000	1	02/20/15	03/11/15	140	Going back to law for finance review
42	ARCADIS INC	General Engineering Services for Design of GSI	1,250,000	1520092-01	15-20092	07/31/16	1,750,000	1	05/29/15	06/13/15	42	Amendment started off to law for drafting
42	AXYS ANALYTICAL SERVS. LTD.	Analyses of PCBs	50,000	1320118-03	13-20118	06/30/16	185,000	1	02/25/15	02/26/15	135	Going back to law for finance review
42	BLACK & VEATCH	Energy Program Consulting Support	525,000	1320599-03	13-20599	02/03/16	1,643,774	1	12/22/14	01/12/15	200	
42	CDM Smith Inc	Water Resources Eng. Consultant	8,872,700	1420086-02	14-20086	06/30/16	25,840,400	1	04/07/15	04/25/15	94	Amendment started off to law for drafting
42	CH2M HILL	Stormwater Management Enhancement District	Time	1220475-03	12-20475	03/31/16	550,000	1	02/20/15	03/11/15	140	Went out for signature by vendor
42	CH2M HILL	Conceptual Design Green Stormwater Infrastructure	Time	1320096-03	13-20096	07/31/16	1,250,000	1	05/01/15	05/29/15	70	Amendment started off to law for drafting
42	CH2M HILL, INC.	Water Quality Surveillance	100,000	1520371-01	15-20371	06/30/16	200,000	1	05/27/15	06/04/15	44	Amendment started off to law for drafting
42	CORONA ENVIRONMENTAL CONS	Water Quality Issue Management	430,000	1520237-01	15-20237	06/30/16	860,000	1	03/16/15	04/03/15	116	Went out for signature by vendor
42	DREXEL UNIVERSITY	Green Infrastructure Living Laboratory	150,000	NONE	16-20003	06/30/16	150,000	1	03/16/15	03/16/15	116	Went back to law for packaging
42	FAIRMOUNT PARK CONSERVANCY	GSI Planning & Design	300,000	NONE	15-20569	12/31/15	300,000	1	05/27/15	05/27/15	44	
42	GANNETT FLEMING, INC	Air Scour Backwash	36,682	1320752-02	13-20752	06/02/16	436,682	1	05/07/15	01/00/00	64	Waiting for additional information
42	GILMORE & ASSOCIATES	Design of Green Stormwater Infrastructure	Sub Change	1320086-03	13-20086	07/31/15	1,250,000	1	02/20/15	03/11/15	140	Going back to law for finance review
42	GREELEY AND HANSEN	Master Facility Plan	657,796	1320660-02	13-20660	10/31/15	1,299,872	1	01/21/15	01/22/15	170	
42	HATCH MOTT MACDONALD	Design of Green Stormwater Infrastructure	1,750,000	1320084-04	13-20084	07/31/16	3,000,000	1	05/29/15	06/13/15	42	Amendment started off to law for drafting
42	HAZEN AND SAWYER	Design of Green Stormwater Infrastructure	Time	1320097-03	13-20097	07/31/16	1,250,000	1	05/18/15	06/01/15	53	Amendment started off to law for drafting
42	HUNT ENGINEERING COMPANY	Design of Green Stormwater Infrastructure	1,000,000	1520094-01	15-20094	07/31/16	1,500,000	1	05/29/15	06/10/15	42	Amendment started off to law for drafting
42	JOHNSON, MIRMIRAN & THOMPSON	Inspection and Assessment	307,350	1320613-04	13-20613	04/30/16	1,640,350	1	04/17/15	04/18/15	84	Went out for signature by vendor
42	LANCASTER LABORATORIES	Full ServiceEnvironmental Testing Laboratories	Scope Char	1420227-02	14-20227	06/30/15	400,000	1	01/23/15	02/03/15	168	Went out for signature by vendor
42	LEHIGH UNIVERSITY	Cryptosporidium	100,000	NONE	16-20005	06/30/16	100,000	1	03/06/15	04/07/15	126	Went out for signature by vendor
42	PENNONI ASSOCIATES	Stormwater Management Enhancement District	Time	1220478-03	12-20478	03/31/16	450,000	1	02/20/15	03/11/15	140	Going back to law for finance review
42	PHILADELPHIA AUTHORITY OF INF	Green Infrastructure	Time	1320754-02	13-20754	12/31/15	1,000,000	1	12/11/14	12/20/14	211	
42	RODRIGUEZ CONSULTING	Regulatory Consultant Services	946,350	1520015-02	15-20015	06/30/16	1,901,788	1	05/04/15	05/27/15	67	Amendment started off to law for drafting
42	SCI-TEK	Sewer Flow Precipitation Analyses	1,663,000	1320744-02	13-20744	05/31/16	4,049,000	1	04/09/15	04/30/15	92	Went out for signature by vendor
42	STANTEC	Design of Green Stormwater Infrastructure	750,000	1320087-03	13-20087	07/31/16	2,000,000	1	05/29/15	01/00/00	42	
42	TEMPLE UNIVERSITY	Tracers of Human Wastewater	100,000	1420089-02	14-20089	06/30/16	300,000	1	02/18/15	03/03/15	142	Went out for signature by vendor
42	TETRA TECH ENVIRONMENTAL CO	Tidal River Modeling	120,000	1520006-01	15-20006	06/30/16	270,000	1	04/20/15	05/05/15	81	Went out for signature by vendor
42	URBAN ENGINEERS INC	Design of Green Stormwater Infrastructure	1,000,000	1520095-01	15-20095	07/31/16	1,500,000	1	05/29/15	06/10/15	42	Amendment started off to law for drafting
42	USDA	Wildlife Management Professional Svcs	70,000	1520011-01	15-20011	06/30/16	150,000	1	05/19/15	06/03/15	52	Amendment started off to law for drafting
42	VILLANOVA UNIVERSITY	Green City Clean Water	150,000	NONE	16-20004	06/30/16	150,000	1	03/27/15	03/27/15	105	Went out for signature by vendor
42	VIEUX & ASSOCIATES	Pro Svcs Radar Rainfall	75,000	1320206-03	13-20206	06/30/16	500,000	1	04/06/15	04/14/15	95	Went out for signature by vendor
42	WALLACE ROBERTS & TODD, LLC	Stormwater Management Enhancement District	Time	1220476-03	12-20476	03/31/16	600,000	1	02/20/15	03/11/15	140	Went to Commissioner for signature
42	WALLACE ROBERTS & TODD, LLC	Design of Green Stormwater Infrastructure	Time	1320094-03	13-20094	07/31/16	1,250,000	1	05/18/15	06/01/15	53	Amendment started off to law for drafting
42	WATER RESEARCH FOUNDATION	Water Quality Issue Management	100,000	1320205-03	13-20205	06/30/16	400,000	1	04/14/15	05/04/15	87	Went out for signature by vendor
42	WESTON SOLUTIONS, INC.	Landfill Monitoring	30,000	NONE	16-20002	06/30/16	30,000	1	42080	42080	115	
C	BIOHABITATS-MCCORMICK & TAYL	Stream Channel and Wetland Design	7500000	1220249-03	12-20249	09/30/15	3,000,000	1	41852	41874	343	
C	D&B/GUARINO ENGINEERS, LLC	Water Main/Sewer Design	900000	1220261-03	12-20261	09/30/15	3,450,000	1	41884	41908	311	
C	GANNETT FLEMING, INC	Mech/Elect and Plumbing Design	1000000	1220273-03	12-20273	09/30/15	3,000,000	1	41852	41874	343	
C	HATCH MOTT MACDONALD	Water Main/Sewer Design	1200000	1220260-03	12-20260	09/30/15	4,600,000	1	41884	41907	311	
C	JACOBS ENGINEERING GROUP	Gen. Eng Svcs. For Water Main, Capital Program	500000	1220267-03	12-20267	09/30/15	2,000,000	1	41884	41907	311	
C	PENNONI ASSOCIATES	Water Main/Sewer Design	1200000	1220259-03	12-20259	42277	4,600,000	1	41884	41907	311	
C	SKELLY & LOY	Stream Channel and Wetland Design	1000000	1220244-03	12-20244	42277	4,000,000	1	41884	41914	311	
C	T&M ASSOCIATES	Water Main/Sewer Design	500000	1220266-03	12-20266	42277	2,000,000	1	41884	41916	311	

## **Revenue**

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**WATER FUND**  
**COMPARATIVE STATEMENT OF NET REVENUE COLLECTIONS FOR May 2015 & 2014**  
**AND FISCAL YEAR TO DATE NET REVENUE COLLECTIONS THRU May 31, 2015 & 2014.**

	(A)	(B)	(D)	(E)	(F)	(G)	(H)	(I)	(J)
	Fiscal Year 2014*	Fiscal Year 2015 Budget Estimate	May-14	May-15	Year to Date Fiscal 2014	Year to Date Fiscal 2015	Increase (Decrease)	Necessary to Meet The Current Estimate	% of Budget Estimate Collected
<b>Water Revenue Bureau</b>									
Sales & Charges - Current	\$514,429,976	\$519,169,200	\$40,391,626	\$41,143,205	\$470,348,976	\$487,446,023	\$17,097,047	\$31,723,177	93.89%
Sales & Charges - Prior	\$34,755,949	\$47,324,000	\$2,030,802	\$2,330,064	\$33,384,196	\$40,085,858	\$6,701,662	\$7,238,142	84.71%
<b>Total Water &amp; Sewer Sales and Charges</b>	<b>\$549,185,925</b>	<b>\$566,493,200</b>	<b>\$42,422,428</b>	<b>\$43,473,269</b>	<b>\$503,733,172</b>	<b>\$527,531,881</b>	<b>\$23,798,709</b>	<b>\$38,961,319</b>	<b>93.12%</b>
Penalty	\$8,209,802	\$7,885,000	\$722,416	\$757,137	\$7,505,812	\$7,731,343	\$225,531	\$153,657	98.05%
Private Fire Service Connection	\$2,236,160	\$2,284,000	\$185,189	\$210,504	\$2,046,531	\$2,177,067	\$130,536	\$106,933	95.32%
Industrial Sewer Surcharge	\$4,252,307	\$6,020,000	\$186,148	\$318,817	\$3,979,238	\$3,213,351	(\$765,887)	\$2,806,649	53.38%
Miscellaneous Revenues	\$5,773,101	\$9,073,000	\$478,142	\$580,995	\$5,318,917	\$5,387,207	\$68,290	\$3,685,793	59.38%
<b>Total Water Revenue Bureau</b>	<b>\$569,657,295</b>	<b>\$591,755,200</b>	<b>\$43,994,323</b>	<b>\$45,340,722</b>	<b>\$522,583,670</b>	<b>\$546,040,849</b>	<b>\$23,457,179</b>	<b>\$45,714,351</b>	<b>92.27%</b>
<b>Water Department and Other Departments</b>									
Charges to Other Municipalities	\$31,641,654	\$34,200,000	\$2,349,431	\$2,161,985	\$27,979,243	\$30,039,163	\$2,059,920	\$4,160,837	87.83%
Interest Earnings	\$317,223	\$1,000,000	\$30,751	\$0	\$4,473	(\$182,322)	(\$186,795)	\$1,182,322	-18.23%
Contribution from the Sinking Fund Reserve	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.00%
Miscellaneous - Non Tax Revenue	\$5,730,878	\$5,115,800	\$2,928,596	\$492,097	\$7,374,690	\$9,091,318	\$1,716,628	(\$3,975,518)	177.71%
<b>Total Locally Generated Non-Tax Revenue</b>	<b>\$607,347,050</b>	<b>\$632,071,000</b>	<b>\$49,303,101</b>	<b>\$47,994,804</b>	<b>\$557,942,076</b>	<b>\$584,989,008</b>	<b>\$27,046,932</b>	<b>\$47,081,992</b>	<b>92.55%</b>
<b>Revenue From Other Governments</b>									
Reimbursement - Federal and State Programs	\$1,298,199	\$850,000	\$0	\$0	\$320,032	\$1,019,287	\$699,255	(\$169,287)	119.92%
<b>Total Revenue From Other Governments</b>	<b>\$1,298,199</b>	<b>\$850,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$320,032</b>	<b>\$1,019,287</b>	<b>\$699,255</b>	<b>(\$169,287)</b>	<b>119.92%</b>
<b>Revenue From Other Funds of The City</b>									
General Fund	\$29,909,108	\$30,324,000	\$0	\$0	\$0	\$0	\$0	\$30,324,000	0.00%
Aviation Fund	\$3,712,191	\$3,042,000	\$0	\$0	\$0	\$0	\$0	\$3,042,000	0.00%
Rate Stabilization Fund	\$0	\$47,927,000	\$0	\$0	\$0	\$0	\$0	\$47,927,000	0.00%
<b>Total Revenue From Other Funds</b>	<b>\$33,621,299</b>	<b>\$81,293,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$81,293,000</b>	<b>0.00%</b>
<b>Total Water Fund Revenue</b>	<b>\$642,266,548</b>	<b>\$714,214,000</b>	<b>\$49,303,101</b>	<b>\$47,994,804</b>	<b>\$558,262,108</b>	<b>\$586,008,295</b>	<b>\$27,746,187</b>	<b>\$128,205,705</b>	<b>82.05%</b>



City of Philadelphia		PHLQ0056 Retail Customer Account Trend Report								Report Run Date:		7/8/2015					
Basis2 Customer Billing System										Billing Month/Yr:		Jun-15					
		Report Generated by Planning & Research												Total Metered	Total Unmetered	Grand Total (Stormwater + Metered + Unmetered)	
Meter Size	5/8	3/4	1	1 1/4	1 1/2	2	3	4	6	8	10	12	Stormwater				
Current - Billed Accounts																	
Number of Accounts	457,575	72	6,684	1	2,182	2,849	1,361	942	310	72	39	1	47,930	472,088	597	520,615	
Billed usage (CCF)	2,692,586	528	152,887	132	129,693	348,393	393,179	500,223	476,984	184,856	350,158	132	-	5,229,751	1,053	5,230,804	
Water Billing (\$)	13,099,390	\$ 2,379	\$ 590,586	\$ 441	\$ 433,129	\$ 1,055,386	\$ 1,169,077	\$ 1,476,316	\$ 1,313,750	\$ 494,024	\$ 919,660	\$ 961	\$ -	\$ 20,555,099	\$ 5,715	\$ 20,560,814	
Sewer Billing (\$)	\$ 10,374,965	\$ 1,846	\$ 475,074	\$ 382	\$ 368,744	\$ 923,417	\$ 1,005,671	\$ 1,217,934	\$ 1,090,649	\$ 365,182	\$ 800,936	\$ 1,086	\$ -	\$ 16,625,886	\$ 5,187	\$ 16,631,073	
Storm Water Billing (\$)	\$ 7,599,678	\$ 5,383	\$ 822,017	\$ 373	\$ 504,063	\$ 1,218,947	\$ 895,902	\$ 735,776	\$ 583,866	\$ 135,624	\$ 73,414	\$ 1,558	\$ 1,580,686	\$ 12,576,601	\$ 43,969	\$ 14,201,256	
Total W/S/Storm Water Billing (\$)	\$ 31,074,033	\$ 9,608	\$ 1,887,677	\$ 1,196	\$ 1,305,936	\$ 3,197,750	\$ 3,070,650	\$ 3,430,026	\$ 2,988,265	\$ 994,830	\$ 1,794,010	\$ 3,605	\$ 1,580,686	\$ 49,757,586	\$ 54,871	\$ 51,393,143	
Current - Non-Billed Accounts																	
Number of Accounts with USAGE	5,668	-	14	-	1	1	-	-	-	-	-	-	2	5,684	2	5,688	
Number of Accounts without USAGE	42,877	418	501	72	160	160	43	39	23	11	2	-	2,420	44,306	2,657	49,383	
Total Non-billed Accounts	48,545	418	515	72	161	161	43	39	23	11	2	-	2,422	49,990	2,659	55,071	
Billed usage (CCF)	61,603	-	574	-	11	13	-	-	-	-	-	-	3	62,201	12	62,216	
Water Billing (\$)	\$ 235,824	\$ -	\$ 1,934	\$ -	\$ 32	\$ 38	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 12	\$ 237,828	\$ 52	\$ 237,892	
Sewer Billing (\$)	\$ 183,560	\$ -	\$ 1,627	\$ -	\$ -	\$ 27	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 9	\$ 185,214	\$ 39	\$ 185,262	
Storm Water Billing (\$)	\$ 389,360	\$ 310	\$ 1,853	\$ -	\$ 2,634	\$ 302	\$ -	\$ 1,076	\$ -	\$ -	\$ -	\$ -	\$ 20,158	\$ 395,535	\$ 8,826	\$ 424,519	
Total Water-Sewer Billing (\$)	\$ 808,744	\$ 310	\$ 5,414	\$ -	\$ 2,666	\$ 367	\$ -	\$ 1,076	\$ -	\$ -	\$ -	\$ -	\$ 20,179	\$ 818,577	\$ 8,917	\$ 847,673	
Fire Service																	
Number of Accounts	1	-	8	1	2	11	7	10	44	59	12	1	-	156	6,612	6,768	
Billed usage (CCF)	-	-	51	-	-	132	166	596	9,649	644	5	6,610	-	17,853	-	17,853	
Fire Service Charge (\$)	\$ 24	\$ -	\$ 168	\$ 24	\$ 24	\$ 264	\$ 144	\$ 216	\$ 1,807	\$ 3,550	\$ 1,140	\$ 130	\$ -	\$ 7,491	\$ 239,713	\$ 247,204	
Water Billing (\$)	\$ -	\$ -	\$ 176	\$ -	\$ -	\$ 431	\$ 560	\$ 1,433	\$ 30,282	\$ 2,145	\$ 20	\$ 19,366	\$ -	\$ 54,413	\$ -	\$ 54,413	
Sewer Billing (\$)	\$ -	\$ -	\$ 143	\$ -	\$ -	\$ 371	\$ 465	\$ 1,255	\$ 26,802	\$ 1,808	\$ 14	\$ -	\$ -	\$ 30,858	\$ -	\$ 30,858	
Storm Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 173	\$ 173	
Total Billing (\$)	\$ 24	\$ -	\$ 487	\$ 24	\$ 24	\$ 1,066	\$ 1,169	\$ 2,904	\$ 58,891	\$ 7,503	\$ 1,174	\$ 19,496	\$ -	\$ 92,762	\$ 239,886	\$ 332,648	
Sewer Only																	
Number of Accounts	36	1	2	-	-	4	2	-	1	1	2	1	-	50	16	66	
Billed usage (CCF)	22	-	-	-	-	-	-	-	-	-	-	-	-	22	-	22	
Water Billing (\$)	\$ 130	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 130	\$ -	\$ 130	
Sewer Billing (\$)	\$ 1,012	\$ 25	\$ 1,000	\$ -	\$ -	\$ 324	\$ 8,578	\$ -	\$ -	\$ 59,913	\$ 76,294	\$ -	\$ -	\$ 147,146	\$ 110	\$ 147,256	
Storm Water Billing (\$)	\$ 1,216	\$ 120	\$ 2,616	\$ -	\$ -	\$ 959	\$ 1,340	\$ -	\$ -	\$ 1,324	\$ 3,740	\$ -	\$ -	\$ 11,315	\$ 6,250	\$ 17,565	
Total Water-Sewer Billing (\$)	\$ 2,358	\$ 145	\$ 3,616	\$ -	\$ -	\$ 1,283	\$ 9,918	\$ -	\$ -	\$ 61,237	\$ 80,034	\$ -	\$ -	\$ 158,591	\$ 6,360	\$ 164,951	
Grand Total																	
Number of Accounts	506,157	491	7,209	74	2,345	3,025	1,413	991	378	143	55	3	50,352	522,284	9,884	582,520	
Billed usage (CCF)	2,754,211	528	153,512	132	129,704	348,538	393,345	500,819	486,633	185,500	350,163	6,742	3	5,309,827	5,309,830	5,310,895	
Water Billing (\$)	\$ 13,335,344	\$ 2,379	\$ 592,696	\$ 441	\$ 433,161	\$ 1,055,855	\$ 1,169,637	\$ 1,477,749	\$ 1,344,032	\$ 496,169	\$ 919,680	\$ 20,327	\$ 12	\$ 20,847,470	\$ 5,767	\$ 20,853,249	
Sewer Billing (\$)	\$ 10,559,537	\$ 1,871	\$ 477,844	\$ 382	\$ 368,744	\$ 924,139	\$ 1,014,714	\$ 1,219,189	\$ 1,117,451	\$ 426,903	\$ 877,244	\$ 1,086	\$ 9	\$ 16,989,104	\$ 5,336	\$ 16,994,449	
Fire Service Charge (\$)	\$ 24	\$ -	\$ 168	\$ 24	\$ 24	\$ 264	\$ 144	\$ 216	\$ 1,807	\$ 3,550	\$ 1,140	\$ 130	\$ -	\$ 7,491	\$ 239,713	\$ 247,204	
Storm Water Billing (\$)	\$ 7,990,254	\$ 5,813	\$ 826,486	\$ 373	\$ 506,697	\$ 1,220,208	\$ 897,242	\$ 736,852	\$ 583,866	\$ 136,948	\$ 77,154	\$ 1,558	\$ 1,600,844	\$ 12,983,451	\$ 59,218	\$ 14,643,513	
Total Billing (\$)	\$ 31,885,159	\$ 10,063	\$ 1,897,194	\$ 1,220	\$ 1,308,626	\$ 3,200,466	\$ 3,081,737	\$ 3,434,006	\$ 3,047,156	\$ 1,063,570	\$ 1,875,218	\$ 23,101	\$ 1,600,865	\$ 50,827,516	\$ 310,034	\$ 52,738,415	
Billed volume, million gallons	Small meters	2,061						Billed volume, million gallons	Large Meter Accounts		1,911		Total Billed volume, million gallons			3,972	
Billed volume, million gallons per day	(5/8", 3/4")	68.7						Billed volume, million gallons per day			63.7		Billed volume, million gallons per day			132.4	



PHILLY STAT																		
Performance Measure	Unit	DEPT-WIDE PERFORMANCE MEASURES											YTD, Avg. or Variance	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr '15	May'15						
WATER FUND REVENUE Cumulative Revenue	Act. \$	\$60,245,115	\$112,462,330	\$166,054,781	\$222,911,054	\$268,104,733	\$323,822,613	\$372,479,500	\$422,112,034	\$480,054,393	\$538,622,334	\$586,617,138	\$3,493,240,910		\$559,137,846	\$559,137,846	\$657,029,476	\$645,187,867
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$0		\$557,534,226	\$557,534,226	\$676,202,420	
FY '14 Actuals	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$210,751,103	\$254,244,152	\$303,232,362	\$354,556,517	\$401,294,128	\$455,707,674	\$509,785,494	\$559,137,846	\$5,887,908,311		N/A	N/A	-\$19,172,944	
FY' 14 Targets	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$204,463,628	\$255,180,298	\$300,470,811	\$350,532,320	\$198,317,944	\$448,730,303	\$505,597,334	\$557,534,226	\$5,663,453,508	61.7%	N/A	N/A	\$611,980,099	
WATER DEPARTMENT Cumulative Obligations	Act. \$	\$79,548,041	\$102,941,194	\$121,275,854	\$153,421,115	\$190,634,698	\$214,661,132	\$224,054,173	\$366,157,651	\$378,215,730	\$388,445,484	\$404,509,483	\$2,544,316,514		\$232,955,581	\$232,955,581	\$305,226,625	\$299,689,238
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$0		\$246,698,271	\$246,698,271	\$322,392,448	
FY' 14 Actuals	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$134,676,383	\$150,127,570	\$179,930,520	\$191,411,859	\$202,680,495	\$213,640,294	\$222,087,728	\$232,955,581	\$2,907,094,477		-\$13,742,690	-\$13,742,690	-\$17,165,823	
FY' 14 Targets	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$130,471,085	\$157,960,187	\$175,878,687	\$197,036,789	\$211,359,540	\$224,114,490	\$236,590,710	\$246,698,271	\$3,024,258,542	84.1%	N/A	N/A	\$302,561,110	
WATER DEPARTMENT Cumulative Overtime	Act. \$	\$1,012,618	\$2,010,661	\$2,970,953	\$3,915,296	\$5,438,537	\$6,490,935	\$7,788,870	\$9,524,737	\$10,825,372	\$11,736,443	\$12,446,931	\$73,148,735		\$12,446,931	\$12,446,931	\$13,933,674	\$12,455,314
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$0		\$13,006,669	\$13,006,669	\$13,006,669	\$12,545,109
FY' 14 Actuals	\$	\$985,667	\$1,896,778	\$2,816,287	\$3,792,233	\$4,801,093	\$6,414,463	\$7,999,994	\$9,558,755	\$10,661,986	\$11,506,364	\$12,446,931	\$130,002,594		-\$559,738	-\$559,738	\$927,005	-\$89,795
FY' 14 Targets	\$	\$985,667	\$1,896,778	\$3,283,237	\$4,252,037	\$5,310,237	\$6,406,037	\$7,541,637	\$8,609,837	\$10,116,387	\$11,049,787	\$12,026,839	\$125,302,332	58.4%	N/A	N/A	\$12,455,314	

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

\* Quarterly data is actual, other months are averages.

PStat14

## WATER STATISTICS – MAY 2015

The Philadelphia Water Department distributed an average of 229.9 mgd of water from its treatment facilities during the month of May. This number is higher than in May 2014 (229.0 mgd).

Water Revenue records show that for this May, 128.1 mgd of water was billed to customers throughout the City and suburbs. This figure is lower than last May (139.3 mgd).

**Unbilled water increased to 92.6 mgd.**

The following table shows water statistic trends for the previous twelve month period.

	Water Delivery (MGD)	Billed Consumption* (MGD)			Unbilled Water (MGD)	# of Accounts*		
		City	Exports	Total		Large	Small**	Total
7/13 –6/14	239.4	132.6	14.6	147.2	<b>92.2</b>	13,390	461,066	474,456
8/13 –7/14	238.0	133.2	14.0	147.2	<b>90.8</b>	13,433	461,044	474,476
9/13 –8/14	237.4	132.6	12.9	145.5	<b>91.9</b>	13,478	460,993	474,471
10/13 –9/14	237.1	132.4	11.7	144.1	<b>93.0</b>	13,522	460,809	474,330
11/13 –10/14	236.4	133.3	10.8	144.2	<b>92.3</b>	13,568	460,512	474,080
12/13 –11/14	235.5	132.9	9.8	142.6	<b>92.8</b>	13,617	460,257	473,874
1/14 –12/14	234.6	133.3	8.9	142.1	<b>92.4</b>	13,666	460,021	473,688
2/14 –1/15	232.6	133.1	7.7	140.8	<b>91.8</b>	13,718	459,755	473,472
3/14 –2/15	230.8	132.2	6.8	138.9	<b>91.8</b>	13,769	459,414	473,183
4/14 –3/15	230.8	133.2	6.0	139.1	<b>91.6</b>	13,822	459,101	472,973
5/14 –4/15	230.1	133.5	5.0	138.5	<b>91.6</b>	13,883	458,781	472,663
6/14 –5/15	230.2	133.5	4.1	137.6	<b>92.6</b>	13,944	458,544	472,488

\* Does not include Sewer Only (60) and unbilled accounts

\*\* 5/8" and 3/4" meters

### Leak Detection Program

During May 2015, Leak Detection crews surveyed **53** miles of pipeline and confirmed the abatement of **1** leaks detected during these or previous surveys. Difficult-to-locate leaks were referred to Leak Detection for pinpointing, which resulted in the abatement of **42** additional leaks for the month. Savings attributed to these repairs are as follows:\*

	May 2015	Fiscal Year to date
Quantity of leakage abated, MGD	1.05	19.65
Annual cost to PWD if leaks unabated	\$132,500	\$2,482,000
Crew costs – Detection/Abatement	\$122,000	\$1,664,200

\* These totals do not represent all leaks repaired by the PWD during May 2015.

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Report Generated by Planning & Research

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Report Generated by Planning & Research

**Itron/Philadelphia - Monthly Control Day Readings - Period: 2015-05 (04/22/2015 - 05/21/2015)**

Control	Total	Meters	Missed	Pct
Day	Meters	Read	Reads	Read
1	8032	7924	108	98.66%
2	8013	7933	80	99.00%
3	8185	8096	89	98.91%
4	7798	7648	150	98.08%
5	7727	7539	188	97.57%
6	8023	7840	183	97.72%
7	9124	8939	185	97.97%
8	8893	8744	149	98.32%
9	8578	8394	184	97.85%
10	8418	8244	174	97.93%
11	8845	8557	288	96.74%
12	10063	9782	281	97.21%
13	8454	8319	135	98.40%
14	7961	7739	222	97.21%
15	6898	6630	268	96.11%
16	8482	8356	126	98.51%
17	8043	7948	95	98.82%
18	7612	7509	103	98.65%
19	8033	7952	81	98.99%
20	6970	6803	167	97.60%
21	8006	7775	231	97.11%
22	5504	5286	218	96.04%
23	7074	6821	253	96.42%
24	6876	6726	150	97.82%
25	5579	5430	149	97.33%
26	8531	8429	102	98.80%
27	8783	8696	87	99.01%
28	9750	9637	113	98.84%
29	7480	7260	220	97.06%
30	7512	7264	248	96.70%
31	7855	7754	101	98.71%
32	8510	8434	76	99.11%
33	9074	8973	101	98.89%
34	7850	7703	147	98.13%
35	7437	7218	219	97.06%
36	7881	7674	207	97.37%
37	8503	8276	227	97.33%
38	8754	8577	177	97.98%
39	9162	9015	147	98.40%
40	9182	9017	165	98.20%
41	9014	8912	102	98.87%
42	6925	6765	160	97.69%
43	8828	8691	137	98.45%
44	8836	8651	185	97.91%
45	8429	8283	146	98.27%
46	9239	9164	75	99.19%
47	9539	9440	99	98.96%
48	9660	9556	104	98.92%

Control	Total	Meters	Missed	Pct		
Day	Meters	Read	Reads	Read		
49	8602	8460	142	98.35%		
50	8758	8554	204	97.67%		
51	6036	5784	252	95.83%		
52	6018	5724	294	95.11%		
53	6847	6685	162	97.63%		
54	8214	8002	212	97.42%		
55	9777	9614	163	98.33%		
56	7280	7134	146	97.99%		
57	5882	5638	244	95.85%		
58	5971	5752	219	96.33%		
59	8762	8665	97	98.89%		
60	9495	9412	83	99.13%		
485,567		475,747	9,820	97.98%		
Adjustment Details						
		Over 30 Days	Within 30 Days			
Change Out		87	3			
Found Complete		3	0			
No Response		4334	34			
PWD Change Out		193	35			
Refused		5	0			
Theft		14	0			
Vacant Property		204	1			
Total:		4840	73			
Adjusted Totals						
	Total Meters	Meters	Missed	Pct	Cost Per	Total
		Read	Reads	Read	Read	Cost
	480,727	475,747	4,980	98.96%	\$0.30	\$142,724.10
Monthly Reading Acceptance - 2015-05						
Manager, Itron Outsource Operations / Date						
 6-9-15						
Director, Philadelphia Municipal Authority / Date						

## **Personnel**

Quarterly City Managers Report Departmental -  
Full Time Position Summary Water Fund Pg 22

Overtime Report Pg 23

Sick Leave Usage Pg 24

Injured on Duty Pg 25

Vechile Accidents Pg 26

**Quarterly City Managers Report**  
**Departmental Full Time Position Summary**  
**Water Fund**  
For the period ending March 31st, 2015

Department	FY'14 Year-End Actual	Fiscal Year 2015			Fiscal Year 2015				
		Year to Date			Full Year				
		Month End		Actual (Over) / Under Target Budget	Authorized Positions			Current Projection (Over) / Under	
		Target Budget	Actual		Adopted Budget	Target Budget	Current Projection	Adopted Budget	Target Budget
<b>Division of Technology</b>	<b>68</b>	<b>83</b>	<b>74</b>	<b>9</b>	<b>81</b>	<b>82</b>	<b>79</b>	<b>2</b>	<b>3</b>
<b>Office of Fleet Management</b>	<b>47</b>	<b>55</b>	<b>48</b>	<b>7</b>	<b>55</b>	<b>55</b>	<b>55</b>	<b>0</b>	<b>0</b>
<b>Water</b>	<b>1,745</b>	<b>1,742</b>	<b>1,730</b>	<b>12</b>	<b>1,947</b>	<b>1,811</b>	<b>1,803</b>	<b>144</b>	<b>8</b>
<b>Revenue</b>	<b>229</b>	<b>237</b>	<b>225</b>	<b>12</b>	<b>251</b>	<b>251</b>	<b>251</b>	<b>0</b>	<b>0</b>
<b>Procurement</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>
<b>Law</b>	<b>30</b>	<b>27</b>	<b>27</b>	<b>0</b>	<b>32</b>	<b>33</b>	<b>33</b>	<b>(1)</b>	<b>0</b>
<b>Total Water Fund</b>	<b>2,121</b>	<b>2,146</b>	<b>2,106</b>	<b>40</b>	<b>2,368</b>	<b>2,234</b>	<b>2,223</b>	<b>145</b>	<b>11</b>

The material in this report is preliminary and subject to revision and does not represent an official statement of the City of Philadelphia.

Payroll Report of Employee Count and Overtime for Permanent Employees for Pay periods 05/22 and 06/05			
Employee Type	Permanent		
Fund Name	Employees in Pay Status (#)	May Base Pay (\$)	May Overtime Pay (\$)
Capital Fund	226	1,007,387	30,175
Engineering & Design	201	900,260	29,556
CONSTRUCTION	101	490,173	23,850
DESIGN	54	251,716	18
PROJECTS CONTROL	5	29,535	-
SURVEY	41	128,836	5,689
Environmental Services	21	97,333	-
MTL R&R	6	27,162	-
PLAN & RESEARCH R	15	70,170	-
Finance	4	9,795	618
ACCOUNTING R&R	4	9,795	618
Operating Fund	1724	12,382,463	875,145
Engineering & Design	19	73,479	237
DESIGN	7	35,065	237
ONE CALL UNIT	12	38,415	-
Environmental Services	184	844,395	12,616
OFFICE OF WATERSH	50	244,756	-
PLAN & RESEARCH	34	179,504	-
WW LABS/CENTRAL I	100	420,135	12,616
Finance	138	436,476	78,582
ACCOUNTING	17	59,449	7,317
FACILITIES MANAGE	83	247,865	38,006
FIN & RATES	10	45,428	-
MACHINE SHOP	7	22,122	525
SECURITY	21	61,613	32,735
Human Resources and Ad	37	122,360	3,702
ADMINISTRATION	9	28,684	2,118
GEN. SUPPORT & EXE	6	23,664	-
PERSONNEL	13	42,392	1,155
SAFETY	5	21,638	-
TRAINING	4	5,981	429
Operations	1308	10,775,469	768,153
BAXTER WTP	48	166,542	19,809
BELMONT WTP	51	182,096	26,946
COLLECTOR SYS SUP	11	29,612	887
CONVEYANCE HQ	4	22,217	48
CUSTOMER SERVICE	25	74,545	12,134
DELINQU & RESTO SE	46	140,965	76,656
DISTRIBUTION	248	743,227	186,427
FLOW CONTROL	67	6,808,271	27,253
INDUSTRIAL WASTE	15	32,742	2,805
INLET CLEANING	87	255,283	48,975
LOAD CONTROL	23	97,603	9,628
MATERIALS MGT	37	106,223	4,466
METER SHOP	54	157,949	20,101
NEWPCP	113	380,534	63,801
OPERATIONS ADMIN	11	59,793	2,112
PLUMBING REPAIRS I	9	32,162	7,180
PUMPING	46	146,350	21,966
QUEEN LANE WTP	50	170,222	30,121
SEWER MAINTENANC	180	547,518	104,005
SEWPCP	62	210,216	42,574
SWWPCP	114	375,979	59,246
TREATMENT HQ	7	35,423	1,013
Public Affairs	38	130,284	11,855
CUSTOMER INFORMA	19	51,013	2,862
PUB REL./EDUC/GOV	19	79,272	8,993
#N/A	1	2,944	-
#N/A	1	2,944	-
#N/A	1	2,944	-
Grand Total	1951	13,392,794	905,320

## SICK LEAVE USAGE

Average Number of Workdays Used per Employee

PWD	FY15 Actual Through December						Annual Leave Days Per Employee							
	Paid Sick				Unpaid Sick	Paid and Unpaid Sick	FY14 Actual Through December				Unpaid Sick	Paid and Unpaid Sick	FY14 Actual	FY13 Actual
							Paid Sick						Paid and Unpaid Sick	Paid and Unpaid Sick
	Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days*2	Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days	Total Days	Total Days
Water Treatment HQ	8.10	3.26	0.89	3.95	0.00	8.10	2.71	2.71	0.00	0.00	0.00	2.71	14.41	10.39
Customer Service	8.70	3.90	0.86	3.94	0.00	8.70	5.70	2.84	0.35	2.51	0.00	5.70	18.98	17.11
Plumbing Repair	9.00	6.88	1.56	0.56	0.00	9.00	4.53	3.97	0.00	0.56	0.00	4.53	11.65	9.74
Industrial Waste	6.11	4.47	0.26	1.38	0.01	6.12	3.72	2.69	0.00	1.03	0.00	3.72	10.73	11.72
SEWPC Plant	5.92	5.02	0.55	0.35	0.05	5.97	4.13	3.32	0.49	0.32	0.00	4.13	14.44	13.32
Sewer Maintenance	6.77	5.68	0.65	0.44	0.04	6.81	4.54	3.35	0.40	0.79	0.00	4.54	12.96	13.25
Meter Shop	5.68	3.94	0.57	1.17	0.07	5.75	3.53	2.91	0.45	0.17	0.00	3.53	12.51	14.08
Distribution	6.03	4.76	0.49	0.78	0.08	6.11	3.75	2.96	0.42	0.37	0.04	3.79	13.05	13.54
SWWPC Plant	6.34	4.75	0.91	0.68	0.00	6.34	3.30	2.63	0.26	0.41	0.02	3.32	11.73	10.79
Admin. & HR Division	6.80	4.07	0.37	2.36	0.06	6.86	3.64	3.09	0.43	0.12	0.00	3.64	10.14	11.27
Baxter WT Plant	5.86	4.27	0.46	1.13	0.00	5.86	3.80	2.70	0.37	0.73	0.00	3.80	10.83	10.74
Materials Management	5.65	4.96	0.32	0.37	0.37	6.02	3.11	2.85	0.26	0.00	0.02	3.13	9.45	10.71
Flow Control	5.05	2.99	0.41	1.65	0.01	5.06	2.52	2.08	0.17	0.27	0.00	2.52	9.96	11.16
<b>PWD Average</b>	<b>0.00</b>					<b>0.00</b>	3.46	2.70	0.29	0.47	0.00	3.46	<b>11.22</b>	<b>11.33</b>
Security	5.78	3.97	0.73	1.08	0.00	5.78	3.35	2.42	0.13	0.80	0.00	3.35	11.50	11.32
Finance	5.86	4.54	0.43	0.89	0.00	5.86	3.53	2.77	0.26	0.50	0.00	3.53	12.12	11.27
NEWPC Plant	4.22	3.60	0.33	0.29	0.00	4.22	3.85	2.70	0.20	0.95	0.02	3.87	11.40	11.76
Pumping	5.26	4.05	0.56	0.65	0.00	5.26	3.22	2.33	0.30	0.59	0.00	3.22	9.91	13.74
Operations Administration	3.87	1.69	0.00	2.18	0.00	3.87	1.30	1.30	0.00	0.00	0.00	1.30	4.68	3.73
Delinquency & Restoration	4.64	3.67	0.64	0.33	0.00	4.64	4.41	2.54	0.32	1.55	0.07	4.48	13.54	11.62
Design	7.86	3.98	0.75	3.13	0.00	7.86	2.43	2.18	0.25	0.00	0.00	2.43	8.35	8.27
Inlet Cleaning	5.19	4.59	0.54	0.06	0.02	5.21	3.75	3.36	0.30	0.09	0.02	3.77	12.13	12.64
Queen Lane WT Plant	5.46	4.34	0.70	0.42	0.00	5.46	3.01	2.40	0.33	0.28	0.00	3.01	11.07	10.13
Public Affairs	4.49	4.21	0.28	0.00	0.31	4.80	2.78	2.32	0.21	0.25	0.13	2.91	9.16	9.27
Projects Control & 1 Call	4.16	3.89	0.27	0.00	0.00	4.16	2.53	2.12	0.41	0.00	0.00	2.53	7.92	9.33
Load Control	5.32	2.71	0.25	2.36	0.00	5.32	1.92	1.92	0.00	0.00	0.00	1.92	7.71	9.06
Belmont WT Plant	5.12	4.22	0.81	0.09	0.00	5.12	3.22	2.96	0.17	0.09	0.00	3.22	11.28	10.48
Planning & Research	3.52	2.49	0.21	0.82	0.07	3.59	1.86	1.71	0.00	0.15	0.00	1.86	5.65	8.17
Watersheds	3.02	2.44	0.27	0.31	0.00	3.02	2.17	1.98	0.19	0.00	0.00	2.17	6.86	7.17
Collector System Support	2.58	2.58	0.00	0.00	0.00	2.58	1.07	1.07	0.00	0.00	0.00	1.07	5.30	7.66
Water Conveyance HQ	1.21	1.21	0.00	0.00	0.00	1.21	0.90	0.90	0.00	0.00	0.00	0.90	3.45	13.61
BLS	0.21	0.21	0.00	0.00	0.00	0.21	1.47	1.09	0.09	0.29	0.06	1.53	4.71	7.66
Survey	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.09	10.34
Construction	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.79	7.38

\*1 Calculated as an estimate based on Fiscal Year to Date usage.

\*2 PWD units are ranked highest to lowest based on the annualized estimate of the total number of sick days used per employee.

# INJURED ON DUTY

PWD	Fiscal Year 2015 (cumulative)				Fiscal Year 2014				Fiscal Year 2013			
	Injuries				Injuries				Injuries			
	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total
<b>Operations</b>	<b>36</b>	<b>50</b>	<b>89</b>	<b>177</b>	<b>53</b>	<b>77</b>	<b>133</b>	<b>263</b>	<b>41</b>	<b>76</b>	<b>102</b>	<b>219</b>
Sewer Maint.	8	8	15	31	15	18	16	49	7	18	23	48
Inlet Cleaning	10	9	15	34	4	13	18	35	9	10	31	50
Distribution	11	16	20	47	18	13	18	49	11	19	10	40
SWWPCP	2	3	14	19	3	3	17	23	4	5	9	18
Load Control	1	0	1	2	0	1	1	2	0	0	0	0
Delinquency & Restoration	1	0	1	2	0	1	0	1	1	3	0	4
Flow Control	1	2	6	9	4	6	9	19	2	3	3	8
Pumping	0	1	0	1	2	2	12	16	3	1	2	6
NEWPCP	0	0	2	2	1	5	7	13	0	7	8	15
Queen Lane	0	2	4	6	1	3	5	9	1	0	1	2
Customer Service	0	0	1	1	0	2	6	8	1	0	3	4
SEWPCP	0	5	5	10	1	3	4	8	2	4	1	7
Materials Management	0	1	0	1	2	1	3	6	0	2	5	7
Baxter	0	0	0	0	0	1	3	4	0	0	2	2
Plumbing Repairs	0	0	0	0	1	0	3	4	0	0	0	0
Conveyance HQ	0	0	0	0	0	2	1	3	0	0	0	0
Belmont	0	0	1	3	0	3	2	5	0	3	1	4
Industrial Waste	0	0	0	0	1	0	4	5	0	0	1	1
Meter Shop	2	2	3	7	0	0	2	2	0	0	1	1
Security	0	1	1	2	0	0	1	1	0	1	0	1
Operations Administration	0	0	0	0	0	0	1	1	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0	0	1	1
Collector Support	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0									
<b>Planning &amp; Engineering</b>	<b>0</b>	<b>2</b>	<b>5</b>	<b>7</b>	<b>0</b>	<b>6</b>	<b>9</b>	<b>15</b>	<b>2</b>	<b>7</b>	<b>10</b>	<b>19</b>
Survey	0	1	0	1	0	5	3	8	2	3	4	9
BLS	0	1	1	2	0	1	6	7	0	1	6	7
Projects Control	0	0	0	0	0	0	0	0	0	0	0	0
Design	0	0	0	0	0	0	0	0	0	0	0	0
Construction	0	0	4	4	0	0	0	0	0	3	0	3
Planning & Research	0	0	0	0	0	0	0	0	0	0	0	0
Watersheds	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0									
<b>Human Resources</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>7</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>7</b>
<b>Public Affairs</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>
<b>Finance &amp; Admin.</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>4</b>	<b>7</b>	<b>0</b>	<b>7</b>	<b>20</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>
<b>Fac. Mgmt. &amp; Mach. Shop</b>	<b>4</b>	<b>5</b>	<b>4</b>	<b>13</b>	<b>7</b>	<b>6</b>	<b>7</b>	<b>20</b>	<b>2</b>	<b>3</b>	<b>6</b>	<b>11</b>
<b>PWD TOTALS</b>	<b>41</b>	<b>59</b>	<b>100</b>	<b>202</b>	<b>60</b>	<b>92</b>	<b>156</b>	<b>308</b>	<b>46</b>	<b>88</b>	<b>125</b>	<b>259</b>



VEHICLE ACCIDENT REPORT									
PWD Group	FY 2015 -(Cumulative)			FY 2014			FY 2013		
	Preventable	Non-Preventable	TOTALS	Preventable	Non-Preventable	Totals	Preventable	Non-Preventable	Totals
<b>Subtotal</b>	<b>52</b>	<b>78</b>	<b>130</b>	<b>79</b>	<b>112</b>	<b>191</b>	<b>41</b>	<b>53</b>	<b>94</b>
Distribution	21	18	39	21	30	51	11	10	21
Sewer Maintenance	11	24	35	17	27	44	11	15	26
Inlet Cleaning	5	9	14	13	14	27	7	10	17
Pumping	3	1	4	6	11	17	2	2	4
Delinquency & Restoration	4	3	7	7	7	14	0	1	1
Flow Control	1	5	6	2	9	11	0	1	1
NEWPCP	0	1	1	2	2	4	4	3	7
SEWPCP	1	0	1	4	0	4	2	1	3
SWWPCP	2	1	3	2	1	3	0	1	1
Baxter	1	0	1	0	2	2	0	0	0
Plumbing Repairs	0	0	0	0	2	2	0	0	0
Customer Service	2	6	8	2	2	4	1	3	4
Security	1	4	5	0	1	1	0	0	0
Metering	0	5	5	1	2	3	2	5	7
Queen Lane	0	0	0	0	0	0	1	0	1
Load Control	0	0	0	0	1	1	0	1	1
Collector Support	0	1	1	0	0	0	0	0	0
Operations Admin.	0	0	0	0	0	0	0	0	0
Belmont	0	0	0	0	0	0	0	0	0
Industrial Waste	0	0	0	2	1	3	0	0	0
Synagro/BRC	0	0	0	0	0	0	0	0	0
Conveyance HQ	0	0	0	0	0	0	0	0	0
Materials Management	0	0	0	0	0	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0
Planning & Engineering	4	5	9	4	11	15	3	4	7
BLS	2	2	4	4	3	7	0	1	1
Survey	0	2	2	0	4	4	0	0	0
Construction	1	1	2	0	3	3	1	2	3
Design	0	0	0	0	0	0	0	0	0
Planning & Research	0	0	0	0	0	0	1	1	2
Watersheds	1	0	1	0	1	1	1	0	1
IS&T	0	0	0	0	0	0	0	0	0
Human Resources	0	0	0	0	0	0	0	0	0
Finance & Admin.	0	0	0	0	2	2	0	0	0
Fac. Mgmt. & Mach. Shop	2	2	4	2	4	6	1	3	4
Public Affairs	1	0	1	0	0	0	0	1	1
<b>PWD TOTALS</b>	<b>59</b>	<b>85</b>	<b>144</b>	<b>85</b>	<b>129</b>	<b>214</b>	<b>45</b>	<b>61</b>	<b>106</b>

\*Accidents are presently not being categorized as Preventable/non-preventable.

## **Energy Use**

Billing Summary - Wastewater	Pg	28
Billing Summary - Water	Pg	29
Heating Gas Bill	Pg	30

## May 2015 Billing Summary

### WASTEWATER

	Billing Period	Power Factor *	Demand (Kw)			Usage Kwh	Cost				FY 15 YTD	
			on pk	off pk	plc**		PPL	PECO	Total	Unit	Kwh	Cost
Southwest	4/30 - 6/1	96.0	7857	8237	7357	5,284,472	\$ 399,621	\$ 47,204	\$ 446,825	0.0846	59,818,833	\$ 4,970,999
Northeast	4/30 - 6/1	98.8	5145	5119	337	1,392,807	\$ 105,326	\$ 21,093	\$ 126,419	0.0908	15,440,744	\$ 1,432,474
Southeast	4/30 - 6/1	98.3	3012	3018	1844	1,426,139	\$ 107,847	\$ 15,737	\$ 123,584	0.0867	15,757,696	\$ 1,344,342
Cent Sch PS	4/30 - 6/1	88.5	1734	1564	819	562,080	\$ 42,505	\$ 8,456	\$ 50,961	0.0907	6,302,381	\$ 566,739
WW HQ ##	5/5 - 6/4	--	174	158		65,600	\$ 4,961	\$ 1,437	\$ 6,398	0.0975	760,080	\$ 71,421
Neil Dr	5/3 - 6/4	--	86	150	125	31,320	\$ 2,368	\$ 845	\$ 3,213	0.1026	365,760	\$ 36,820
Mingo Cr	4/30 - 6/1	--	382	379	10	22,588	\$ 1,708	\$ 1,717	\$ 3,425	0.1516	462,707	\$ 73,912
43rd st PS	5/5 - 6/4	--	69	46	68	19,680	\$ 1,488	\$ 687	\$ 2,175	0.1105	246,048	\$ 25,500
Venice Isle PS	5/5 - 6/4	--	133			12,096	\$ 915	\$ 850	\$ 1,765	0.1459	472,513	\$ 47,392
BLS	4/23 - 5/22	92.4	503	425	554	194,342	\$ 14,696	\$ 2,825	\$ 17,521	0.0902	1,832,776	\$ 163,002

\$ 9,011,124 \$ 681,435 \$ 100,851 \$ 782,286 \$ 101,459,538 \$ 8,732,601

\* Power factor penalty levied when < 90

\*\*PLC - peak load contribution - changes every June, average of the five highest hourly loads in the PJM territory for the previous year

 contract minimum

	May				FY 15 YTD		
Total Water	#####	\$	861,398	0.0850	118,383,187	\$	9,910,611 0.0837
Total Wastewater	#####	\$	782,286	0.0868	101,459,538	\$	8,732,601 0.0861
PWD Total ++	#####	\$	1,643,684	0.0859	219,842,725	\$	18,643,212 0.0848
++ represents over 99.5 % of total usage and costs					Generated by Planning & Research		

# May 2015 Billing Summary

## WATER

Billing	Period	Power Factor*	Demand (Kw)			Usage Kwh	Cost				FY 15 YTD	
			on pk	off pk	plc**		PPL	PECO	Total	unit	Kwh	Cost
Baxter WTP	4/23 - 5/22	90.8	544	562	374	253,520	\$ 19,172	\$ 2,952	\$ 22,124	0.0873	3,476,354	\$ 296,215
Belmont WTP	4/23 - 5/22	95.8	300	412	198	150,996	\$ 11,419	\$ 1,961	\$ 13,380	0.0886	2,023,199	\$ 174,810
Queen Lane WTP ##	4/23 - 5/22	87.6	773	549	532	247,720	\$ 18,733	\$ 3,843	\$ 22,576	0.0911	3,471,685	\$ 299,274
Torresdale PS	4/23 - 5/22	97.8	3313	4663	3108	2,444,674	\$ 184,870	\$ 20,806	\$ 205,676	0.0841	25,260,469	\$ 2,102,942
Lardner's Pt PS	4/23 - 5/22	96.9	2752	4201	2798	2,233,881	\$ 168,930	\$ 18,453	\$ 187,383	0.0839	23,285,528	\$ 1,934,682
Bel RWPS	4/23 - 5/22	99.9	1987	3577	1999	1,614,941	\$ 122,125	\$ 14,466	\$ 136,591	0.0846	19,622,695	\$ 1,628,043
QL RWPS	4/23 - 5/22	100.0	1845	4402	916	1,665,775	\$ 125,969	\$ 15,086	\$ 141,055	0.0847	22,440,666	\$ 1,873,171
QL PS (new)	4/23 - 5/22	93.1	631	1019	611	470,544	\$ 35,583	\$ 4,500	\$ 40,083	0.0852	6,164,214	\$ 510,972
Bel HSPS	4/23 - 5/22	98.4	363	348	405	206,218	\$ 15,595	\$ 2,229	\$ 17,824	0.0864	2,483,221	\$ 211,336
EOL PS	4/23 - 5/22	93.9	473	473	419	281,168	\$ 21,262	\$ 2,742	\$ 24,004	0.0854	3,419,965	\$ 285,587
WOL PS	4/23 - 5/22		252	265	165	103,102	\$ 7,797	\$ 1,521	\$ 9,318	0.0904	1,348,962	\$ 117,926
Rox PS	4/23 - 5/22	91.3	211	354	94	118,980	\$ 8,997	\$ 1,597	\$ 10,594	0.0890	1,521,219	\$ 131,580
Fox Chase PS	4/28 - 5/28		180	246	142	128,200	\$ 9,695	\$ 1,770	\$ 11,465	0.0894	1,545,200	\$ 135,100
Chestnut Hill PS	4/23 - 5/22	52.6	29	18	--	8,306	\$ 628	\$ 250	\$ 878	0.1057	107,527	\$ 10,866
Water HQ	4/28 - 5/28	86.9	217	163	215	82,320	\$ 6,225	\$ 1,377	\$ 7,602	0.0923	1,005,760	\$ 89,568
						10,130,871	\$ 766,114	\$ 95,284	\$ 861,398		118,383,187	9,910,611

\* Power factor penalty levied when < 90

## -- estimated data

\*\*PLC - peak load contribution - changes every June  
average of the five highest hourly loads  
in the PJM territory for the previous year



contract minimum



power factor adjustment

# PWD MUNICIPAL ACCOUNT PGW BILLINGS

MAY 2015 (April 15 - May 15)

MS Rate Unit Cost - \$0.97/ccf

FACILITY	METER #	MAY		USAGE (ccf)	COST (\$)
		USAGE (ccf)	COST (\$)		
<b>BAXTER WTP</b>	2024225	1,389	\$ 1,375	28,345	\$ 31,777
	1909431	529	\$ 637	17,063	\$ 18,026
<b>BELMONT WTP</b>	2023707	414	\$ 423	9,225	\$ 10,480
	2018317	14	\$ 33	131	\$ 348
<b><u>QUEEN LANE WTP</u></b>					
filter bldg	1722806	2,589	\$ 2,547	90,082	\$ 96,526
pre-treatment bldg	1521901	11	\$ 29	1,210	\$ 1,512
survey bldg	1785627	33	\$ 54	2,614	\$ 2,973
<b>BELMONT HSPS</b>	1921715	5	\$ 24	11,071	\$ 11,751
<b>QUEEN LANE RWPS</b>	1479265	4	\$ 22	55	\$ 267
<b>FOX CHASE PS</b>	1906876	133	\$ 148	3,491	\$ 3,911
<b>EAST PARK BS</b>	1906765	13	\$ 31	2,782	\$ 3,208
	1906764	19	\$ 37	2,786	\$ 3,220
<b>FAIRHILL PS</b>	2024292	836	\$ 835	24,794	\$ 26,822
<b>EAST OAK LANE</b>	1447520	53	\$ 78	1,987	\$ 2,306
	1751522	31	\$ 50	1,575	\$ 1,865
<b>SOUTHEAST WPCP</b>	2024666	-	\$ 18	108,004	\$ 116,309
<b>BRC</b>	2115512	117	\$ 845	1,724	\$ 3,376
	2064949	265	\$ 327	4,632	\$ 5,063
	2024681	1,743	\$ 2,572	39,003	\$ 49,341
<b><u>NORTHEAST WPCP</u></b>					
stb pilot	1908768	5	\$ 24	90	\$ 304
stb - chiller	1989946	-	\$ 37	16	\$ 244
administration bldg	2024807	756	\$ 904	18,728	\$ 19,875
esb - 2	2023099			1,979	\$ 2,262
it bldg	1587924	48	\$ 68	912	\$ 1,178
lower garage - fleet	2024462	231	\$ 288	5,687	\$ 6,157
mpc bldg	1989897	58	\$ 86	3,632	\$ 4,013
south storage bldg	2115342	1,177	\$ 1,363	9,731	\$ 10,943
sludge	1884571	9,800	\$ 11,494	198,200	\$ 208,604
north storage bldg - esb	2024487	404	\$ 490	7,923	\$ 8,501
storeroom 54	2024473	-	\$ 18	5,264	\$ 5,736
pst	2070028	-	\$ 18	3,799	\$ 4,138
locker bldg	1738407	21	\$ 41	841	\$ 1,099
sodium hypo - eps	2035586	1,162	\$ 1,184	12,326	\$ 13,280
<b>BLS</b>	2064670	9	\$ 28	55	\$ 228
<b>COLLECTOR SYSTEM HQ</b>	1987632	1,653	\$ 1,632	49,549	\$ 53,541
<b>WATER CONVEYANCE HQ</b>	2026601	568	\$ 667	27,629	\$ 29,523
	2026599	1,730	\$ 1,987	42,592	\$ 45,423
	1761376	45	\$ 62	1,117	\$ 1,414
	1724990	108	\$ 142	2,721	\$ 3,097

## PWD INTERRUPTABLE ACCOUNT NATURAL GAS BILLINGS

May 2015 (May 1 - May 31)

FACILITY	METER #		MAY USAGE (ccf)	MAY COST (\$)								FY 15 YTD				
				DISTRIBUTION (PGW)			SUPPLY (Third Party)		TOTAL	UNIT (\$/ccf)		USAGE (ccf)	TOTAL COST			
BAXTER WTP (IT-C)	2116160		100		\$	232		\$	38		\$	270	\$2.70		180,900	\$ 132,497
BELMONT WTP (IT-B)	2064976		-		\$	225		\$	-		\$	225			91,870	\$ 74,335
BLS (IT-B)	1806080		6,290		\$	803		\$	2,307		\$	3,110	\$0.49		90,470	\$ 64,112
BRC (IT-E)	2036194		236,372		\$	14,841		\$	86,719		\$	101,560	\$0.43		2,591,599	\$ 1,532,844
NORTHEAST WPCP (IT-C)																
cogeneration	2036191		17,494		\$	1,483		\$	6,416		\$	7,899	\$0.45		530,782	\$ 285,843
pre-treatment bldg	2115831		951		\$	293		\$	351		\$	644	\$0.68		141,290	\$ 106,517

### PWD TOTALS

RATE CATEGORY	MAY			FY 15 YTD	
	USAGE (ccf)	COST (\$)		USAGE (ccf)	COST (\$)
MUNICIPAL	25,973	\$ 30,619		743,364	\$ 808,641
INTERRUBTABLE	261,207	\$ 113,708		3,626,911	\$ 2,196,148
TOTAL	287,180	\$ 144,327		4,370,275	\$ 3,004,789

Generated by Planning & Research

## **Service Level Goals**

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Human Resources – Training	Pg	39
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Water Revenue Performance Summary	Pg	66

**CUSTOMER INFORMATION**

Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr '15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Calls Received	Number		14,040	18,212	16,845	18,692	14,734		15,711	18,549	19,444	20,395	98,234	15,027	65,986	163,177	213,010
Call Abandonment Rate	Calls abandoned /calls received	3.00%	8.54%	4.59%	4.19%	4.30%	3.96%		8.73%	3.05%	5.92%	8.56%	5.72%	15.45%	23.76%	14.45%	17.37%
Average Waiting Time	Min:sec		00:37			00:38							00:37	00:34	00:37	1:24	0:39
Average Talk Time Per Call Answered	Minutes		2.45	2.33	2.27	2.27		2.24	2.14	2.33	02:38	02:56	2.295				
COMMERCIAL STORMWATER CUSTOMER BILLING CALLS	GENERAL INFORMATION		16		40	52	28		28				164		201	807	-----
	SIDEYARDS/VACANT LOTS		12		8	8	3		5				36		31	124	-----
	WATER-ONLY CUSTOMERS		15		0	1	8		0				24		40	138	-----
	APPEALS		5		12	10	11		11				49		104	281	-----
	CREDITS		5		16	19	19		12				71		53	194	-----
	MAJOR QUESTIONS		5		4	7	6		3				25		4	57	-----
	TOTAL CALLS		58		80	97	85		56				376		433	1,431	-----



## December 2014 PUBLIC RELATIONS MANAGER'S MONTHLY REPORT

### Press Release(s)

**Date Released:** December 1, 2014

**Subject:** W&W Realty Co. Awarded \$2.7 Million Grant for Stormwater Management Project, New Green Stormwater Infrastructure Improvements Result in 30 Greened Acres

**Date Released:** December 1, 2014

**Subject:** PWD and PIDC Award \$8.25 Million in Grants to Promote Green Stormwater Management Practices on Private Properties, Resulting in the Planned Development of 92 Green

**Date Released:** December 22, 2014

**Subject:** City Officials, Councilman Johnson and Philadelphia Eagles Player Connor Barwin Broke Ground at the Ralph Brooks Tot Lot

### Media Advisories

**Date Released:** December 1, 2014

**Subject:** Philadelphia Cuts Ribbon on One of Its Largest Green Stormwater Management

### Daily Media Clips

**Date Released:** December 1, 2014

**Subject:** Canton Extending Faircrest Water, Sewerlines in 2015

**Website link:** <http://www.timesreporter.com/article/20141130/NEWS/141139976>

**Date Released:** December 2, 2014

**Subject:** Youth Football Team Cuts Ribbon on New Field in North Philadelphia

**Website link:** <http://philadelphia.cbslocal.com/2014/12/02/pee-wee-football-team-cuts-ribbon-on-new-field-in-north-philadelphia/>

**Date Released:** December 5, 2014

**Subject:** Philly Tweaking Its Snow Fighting Operation After Last Year's Brutal Winter

**Website link:** <http://www.nbcphiladelphia.com/news/local/Philly-Tweaking-Its-Snow-Fighting-Operation-After-Last-Years-Brutal-Winter-284783561.html>

**Date Released:** December 6, 2014

**Subject:** Officials Renew Commitment to Cleaner Water in Delaware Estuary

**Website link:** [http://www.northcentralpa.com/feeditem/2014-12-05\\_officials-renew-commitment-cleaner-water-delaware-estuary](http://www.northcentralpa.com/feeditem/2014-12-05_officials-renew-commitment-cleaner-water-delaware-estuary)

**Date Released:** December 8, 2014

**Subject:** Delaware Estuary Partners Renew Pact to Protect Environment

**Website link:** <http://www.njspotlight.com/stories/14/12/07/delaware-estuary-partners-renew-pact-to-protect-fragile-environment/>

**Date Released:** December 10, 2014

**Subject:** Water Main Break in North Philly Forces Daycare Evacuation

**Website link:** <http://www.njspotlight.com/stories/14/12/07/delaware-estuary-partners-renew-pact-to-protect-fragile-environment/>

**Date Released:** December 10, 2014

**Subject:** Day Care Evacuated After Water Main Breaks

**Website link:** <http://www.nbcphiladelphia.com/news/local/Day-Care-Evacuated-After-Water-Main-Breaks-Kensington-Germantown-285348781.html>

**Date Released:** December 13, 2014

**Subject:** Green Party of Philadelphia Approves of Cancellation of PGW Sale

**Website link:** [http://www.opednews.com/articles/Green-Party-of-Philadelphi-by-Chris-Robinson-Energy\\_Energy\\_Energy-Gas\\_Green-141213-135.html](http://www.opednews.com/articles/Green-Party-of-Philadelphi-by-Chris-Robinson-Energy_Energy_Energy-Gas_Green-141213-135.html)

**Date Released:** December 14, 2014

**Subject:** Haddon Heights Company Develops a Unique Scent Test

**Website link:** <http://www.courierpostonline.com/story/life/wellness/2014/12/14/haddon-heights-company-develops-unique-scent-test/20414585/>

December 2014 PUBLIC RELATIONS MANAGER'S MONTHLY REPORT	
	<p><b>Date Released:</b> December 15, 2014  <b>Subject:</b> Small Cities Solving Big Problems  <b>Website link:</b> <a href="http://www.usatoday.com/story/news/nation/2014/12/15/ozv-small-cities-solving-big-problems/20434883/">http://www.usatoday.com/story/news/nation/2014/12/15/ozv-small-cities-solving-big-problems/20434883/</a></p> <p><b>Date Released:</b> December 18, 2014  <b>Subject:</b> Water Department Grants to Help Manage Stormwater  <b>Website link:</b> <a href="http://www.phillytrib.com/news/article_523b80c5-810d-5ca3-911c-54d5dce56bc8.html">http://www.phillytrib.com/news/article_523b80c5-810d-5ca3-911c-54d5dce56bc8.html</a></p> <p><b>Date Released:</b> December 22, 2014  <b>Subject:</b> PWD, PIDC Award \$3.5M in Grants to Promote Green Stormwater Management  <b>Website link:</b> <a href="http://www.waterworld.com/articles/2014/12/pwd-pidc-award-3-5m-in-grants-to-promote-green-stormwater-management-practices.html">http://www.waterworld.com/articles/2014/12/pwd-pidc-award-3-5m-in-grants-to-promote-green-stormwater-management-practices.html</a></p> <p><b>Date Released:</b> December 24, 2014  <b>Subject:</b> Ralph Brooks Tot Lot Celebrates Groundbreaking  <b>Website link:</b> <a href="http://www.southphillyreview.com/news/cover-story/Ralph_Brooks_Tot_Lot_celebrates_groundbreaking-286710461.html">http://www.southphillyreview.com/news/cover-story/Ralph_Brooks_Tot_Lot_celebrates_groundbreaking-286710461.html</a></p> <p><b>Date Released:</b> December 30, 2014  <b>Subject:</b> Serial Robber Targets Hotels in Philadelphia and Delaware County  <b>Website link:</b> <a href="http://6abc.com/news/man-wanted-in-several-armed-hotel-robberies/454512/">http://6abc.com/news/man-wanted-in-several-armed-hotel-robberies/454512/</a></p>
Media Inquiries	<p><b>Date:</b> December 9, 2014  <b>Media Outlet:</b> Wendy Saltzman, channel 6  <b>Inquiry:</b> Hydrant Availability  <b>Resolution:</b> Charlie Zitomer and Debra McCarty participated in an interview and provided a fact sheet and a list of the status of all of Philadelphia's hydrants.</p> <p><b>Date:</b> December 10, 2014  <b>Media Outlet:</b> Joan Fitzgerald, American Prospect  <b>Inquiry:</b> The value of water as it relates to PWD's Stormwater Management Service Charge  <b>Resolution:</b> Chris Crockett participated in the interview with the reporter.</p>
Media Campaigns	<p><b>Month:</b> December 2014  <b>Subject:</b> Keeping Out the Cold, Cold Weather Tips  <b>Details:</b> PWD aims to educate the public on how to protect their home's plumbing system from freezing and offers several tips through a billstuffer, press releases, tweets, facebook posts and blogs.</p>
Publications	<p><b>Document:</b> Billstuffer  <b>Date:</b> December 1, 2014  <b>Subject:</b> Keeping Out the Cold, Cold Weather Tips</p>
Events	<p><b>Date of Event:</b> December 1, 2014  <b>Event Name:</b> W&amp;W Realty Company and Dependable Distribution Stormwater Management Ribbon-Cutting and Tour  <b>Event Description:</b> W&amp;W Realty Co. was awarded a \$2.7 million Stormwater Management Incentives Program grant from the Philadelphia Water Department to implement green stormwater management upgrades to its Dependable Distribution Services Inc. warehouse facility and Mayor Nutter, EPA Region III Administrator Shawn Garvin, W&amp;W Realty, Dependable Distribution, PWD and public officials celebrated this milestone for the City of Philadelphia with a ribbon-cutting and tour.</p>

CUSTOMER INFORMATION CALL DATA																			
Service Level Measures	Explanation	Rank	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr'15	May'15	Year To Date	% of Total	'14 Sm. Month	FY '14 Yr To Date	FY '14 Yr End Act.	FY '13 Yr End Act.
Billing	PWD Call Center handles	1	8,753	10,260	10,005	10,267	8,005	6,410	7,900	5,731	10,717	12,509	9,668	100,225	3942.08%	7,166	75,134	98,543	88,348
Transfer Call	To other PWD unit or City agency.	2	675	533	582	730	574	463	526	467	111	103	116	4,880	191.94%	822	4,717	6,829	7,413
Meters	All meter issues to Meter Shop.	3	407	456	492	614	416	412	514	1,148	904	704	486	6,553	257.74%	509	4,866	6,161	6,869
Leaks	Low volume street/curb leaks, refer-	4	347	316	381	412	597	571	991	1,169	870	395	422	6,471	254.52%	341	4,407	5,417	4,358
No Water	Cust.Reps.decide cause/refer action.	5	352	360	404	290	254	234	590	1,024	590	321	341	4,760	187.22%	343	2,524	3,362	2,301
NOD/Defect	Issued by Inspector, who	6	279	348	323	311	271	284	261	238	314	363	285	3,277	128.89%	233	1,699	2,314	2,579
Water in Cellar	Inspector investigates/refer findings	7	346	233	244	221	251	350	647	1,286	836	447	312	5,173	203.47%	463	3,920	5,036	3,137
Inlet Clean/Repair	Data given to Inlet Cleaning or	8	297	255	297	288	184	150	133	104	201	256	232	2,397	94.28%	237	1,623	2,291	2,067
Restore Service	Request to reverse shut-off. To	9	239	261	311	307	206	67	68	91	121	416	539	2,626	103.29%	206	3,649	4,329	5,818
WRAP	Callers are screened & an applica-	10	125	249	265	252	124	25	120	20	248	170	190	1,788	70.33%	218	1,812	2,534	2,568
Hydrant	Hydrant issues or problems.	11	278	172	152	144	65	83	96	98	85	99	152	1,424	56.01%	103	1,023	1,308	913
Find Curb Stop	Inspect. sent to find/mark curb stop.	12	114	132	143	146	111	103	79		94	99	105	1,126	44.29%	92	111	1,107	621
Payment Agree.	Payment agreement established.	13	121	126	139	183	112	20	0	6	318	32	256	1,313	51.64%	149	1,257	1,998	2,917
Low Pressure	Inspector to investigate/refer findings.	14	115	135	124	115	96	101	147	156	145	107	121	1,362	53.57%	103	1,046	1,346	947
Multi-Account	Multi-call/account Handling.	15	117	101	157	133		116	140	76	158	169	150	1,317	51.80%	142	1,027	1,151	799
Owner/Tenant	Issues re billing	16	85	152	135	103	84	63	89	76	76	140	122	1,125	44.25%	91	621	707	240
Cave Ins-Depr.	Customer Service determines cause	17	150	156	92	87	55	81	79	46	224	218	214	1,402	55.14%	188	1,159	1,261	697
Main Breaks	Large volume leaks, priority job given	18	124	58	95	74	127	83	357	412	189	54	122	1,695	66.67%	104	1,818	2,238	972
Payments	Customers making payments	19	75	63	102	123	112		84	76		5		640	25.17%	91	567	599	132
Pay. Agree. Inq.	Inquiry about payment agreements.	20	40	97	106	85	69	47	42	43	117	224	119	989	38.90%	13	419	556	1,099
HELP Program	Calls about the Homeowner's	21	62	83	58	76	66	68	61	51	85	64	80	754	29.66%	92	663	719	655
Undefined Code	Un-assigned codes or system errors.	22	412	0	0	0	0	0	0	0	0	0		412	16.20%	0	0	0	28
Illegal Restores	Data on illegal restores referred	23	85	83	63	72	47	45	45	39	32	50	60	621	24.43%	74	515	544	424
Water Quality	Inspector investigates or a sample	24	55	60	96	76	56	48	71	73	76	87	85	783	30.80%	79	648	713	585
Collections	Calls	25	53	81	80	69	59		24	28	45	108	49	596	23.44%	40	455	493	316
B.P.C.S.	Broken Pipes, Can't (Be) Shut.	26	52	48	72	48	57	42	145	500	282	108	97	1,451	57.07%	57	1,159	1,348	733
Senior Cit. Disc.	Caller qualifications checked. If ok,	27	41	61	44	74	35	30	46	36	48	62	144	621	24.43%	34	567	623	720
Vacant - BP	Vacant prop. water running-Inspector	28	52	51	50	49	77		186	371	206	59	45	1,146	45.07%	62	1,092	1,310	666
Repeat Calls	Multiple calls on same incident.	29	131	36	14	18	32	44	104	201	170	92	128	970	38.15%	129	1,523	1,922	1,778
Construct Issues	PWD & contractor job questions	30	62	39	47	42	42	43	40	59	51	66	64	555	21.83%	61	584	646	598
Choked Drains	Inspector examines & may refer job.	31	63	43	37	29	36	52	47	60	83	87	75	612	24.07%	115	704	768	537
Damage Claims	Examined by PWD Claims Investiga-	32	42	38	41	40	27	25		42	64	25		344	13.53%	80	603	651	533
Sewer Gas Odor	Referred first to Inlet Cleaning for	33	26	41	54	37	10	20	10	10	21	33	33	295	11.60%	13	182	193	124
Request Literat.	Given to Public Affairs Unit	34	52	27	31	26	21	16	27	27	21	25	28	301	11.84%	85	753	832	510
Auto. Meter Rd.	AMR appointments.	35	11	11	1	57	47	39	52	44	260	59	48	629	24.74%	28	316	331	873
Shut Offs -WR	House water running - Inspector will	36	10	22	27	30	20	18	47	28	256	36	25	519	20.41%	38	228	314	233
Req. for Cement	Any type cement repair/deficiency.	37	30	23	19	21	12	20	13	13	105	30	43	329	12.94%	33	176	189	126
Shut Off F. Hyd.	Opened hydrant calls are referred	38	53	15	21	17	7	2	5	4	3	7	24	158	6.21%	14	295	72	196
Pay. Agree. Ref.	Referral to PWD re pay. agreement.	39	28	24	19	23	16	2	8	6	10	123	13	272	10.70%	36	527	546	757
Stormwater	Bill Inquiries.	40	9	24	10	28	14	17	10	12	13	12	12	161	6.33%	25	319	336	238
Miss. Man.Cov.	Inspector assesses ownership. PWD	41	24	16	7	14	9	8	12	8	8	8	12	126	4.96%	12	97	177	95
S.O.I.E.	Shut Off In Error	42	12	12	14	14	15	0	3	4	1	15	15	105	4.13%	10	118	126	98
Title Company	Information requests	43	13	6	6	11	8	4	10	8		9	21	96	3.78%	8	172	188	98
Noisy Pipes	Customer requests investigation.	44	8	6	7	9	6	12	4	13	7	7	7	86	3.38%	3	71	124	65
F.H.K.O.	Fire hydrant knocked over.	45	7	5	11	5	5	8	12	11	7	3	8	82	3.23%	4	46	52	39
Missing In. Cov.	To Customer Service/Sewer Main-	46	5	1	2	9	8	3	1	2	8	4	5	48	1.89%	25	170	43	61
Bad Taste/Odor	Bad Taste & Odor Complaints.	47	2	1	3	1	0	1	3	3	0	0	0	14	0.55%	0	21	26	17
N.E. Odor	NE Plant air odor-related calls.	48	3	0	2	1	0	1	0	0	5	0	0	12	0.47%	2	3	10	4
Refunds	Requests	49	3	2	0	1	0		1	0		1	1	9	0.35%	1	21	23	2
PWD Security	Calls re W & WW system security.	50	0	2	2	1	0	0		0		5	0	10	0.39%	0	3	5	13
Rate Increase	Customer inquiries.	51	1	0	1	0	2	0	0	2	12	4	2	24	0.94%	0	14	14	13
Vector Dye Test	Testing for service leaks or	52	1	1	0	0	0	1	0	0	1	0	0	4	0.16%	1	2	2	2
Sprinkler/Hose	Ticket to Pub.Affairs, which contacts	53	0	0	1	2	0	0	1		0	1	0	5	0.20%	0	16	20	15
Erosion & Sed.	Erosion/sediment - unsecured sites.	54	2	0	0	0	0	0	0	0	1	0	0	3	0.12%	1	4	6	3
Sprinkler Cap	Call referred to Fire Dept.	55	2	0	0	0	0	0	1	1	0	0	1	5	0.20%	0	17	2	9
Service Hydrant	Problem with, or damaged hydrants	56	1	1	0	0	0	0	0	0	1	0	0	3	0.12%	0	14	16	2
Abatement	Special conditions (leaks) needing	57	0	0	0	1	0	1	0	0	0	0	0	2	0.08%	0	4	4	24
Terror	Terrorism-related customer calls.	58	0	1	0	0	0	0	0	0	0	0	0	1	0.04%	0	2	3	1
Drought Info/FP	Req.data-water emergency/froz.pipes	59	0	0	0	0	0	0		0	0	0	0	0	0.00%	0	544	570	170
S. F. R.	Storm Flood Relief.	60	0	0	0	0	0	0	5	0	0	0	0	5	0.20%	1	7	10	13
Lock Hydrant	Repeat abuse hydrants referred	61	0	0	0	0	0	0	0	2	0	0	2	4	0.16%	0	1	6	2
Compost Req.	Data given on PWD sites	62	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0	2	2	7
LNP-W'sheds	Livable Neighborhood Program.	63	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0	0	0	0
PWD Bot. Water	Customer requests for	64	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0	0	0	2
#DIV/0!	Average		226	239	240	247	201	171	227	225	303	282	247	2,542	100.00%	200	56,604	163,177	146,976

Info complete to date. Only latest 6 months are shown. Prior years' info subject to software rounding.

**FINANCE**

Unit	Description of Service	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr'15	May'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Procurement Unit (Professional Service Contracts)	<u>New Contract Requests</u>																		
	Requests Received	Number		3	6	4	1	0	0	0	0	5	1	1	21	2	3	4	5
	Contracts Conformed	Number		1	2	5	0	2	1	2	4	5	0	0	22	1	17	23	39
	<u>Process Time for Conform.</u>														0				
	Internal - PWD	avg # days	40	68	9	94	0	1	53	4	4	39	0	0	37.5	217	103.9	90.7	102.6
	External Agencies											71	0	0					
	Law-to-Draft	avg # days	15	44	24	64	0	32	196	58	73	44	0	0	54	67	54	46.3	52
	Vendor Review	avg # days	30	2	75	24	0	12	226	17	39	69	0	0	46	66	23	19.8	34
	Law to Conform	avg # days	35	34	54	89	0	70	43	93	68	69	0	0	52	62	32	30.4	32
	Total Processing Days	avg # days	80	148	138	269	0	115	32	172	179	188	0	0	113	412		187.2	220.6
	<u>Contract Amendments</u>																		
	Requests Processed	Number		7	24	13	1	5	5	4	12	2	10	18	9	7	42	86	94
	Amendments Conformed	Number		10	11	18	10	10	2	18	10	6	9		10	1	98	111	102
	<u>Process Time for Conform.</u>																		
	Internal - PWD	avg # days	10	12	13	9	13	21	20	15	23	16	9	0	15	11	35.9	29	27
	<u>External Agencies</u>																		
	Law Draft	avg # days	15	23	36	33	35	28	45	41	52	54	56	0	40	54	37	32.2	54
	Vendor Review	avg # days	30	21	16	24	35	38	41	30	35	28	29	0	30	54	30	31.8	27
	Law to Conform	avg # days	35	77	60	65	59	78	82	82	68	56	54	0	68	78	70	62.8	43
	Total Processing Days	avg # days	80	133	122	131	142	165	188	168	178	153	135	0	138	197	158	155.8	151
Capital Accounting	Public Works Projects	% Processed within 4 Days	100%	100%	80%	88%	100%	100%	100%	100%	100%	100%	100%	100%	1	100%	100%	100.0%	100.0%
	Estimates Processed																		
	Prof Svcs Contracts	% Processed within 10 Days	100%	80.47%	72.3%	67.0%	75.8%	66.4%	67.4%	65.4%	66.2%	65.1%			1	73.8%	73.9%	77.0%	76.1%
Operating Fund Accounting	Invoices Processed																		
	Number of invoices processed*1	Total Number Average	1,700	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	5,179	5,179	15,706

\*1 Days to process invoices not available until FAMIS is reprogrammed.

Facilities Management																			
Unit	Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	Apr'15	May'15	YTD or Mo. Avg.*1	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Bldg. Maint.	Bldg Maint, PWD Properties	Jobs completed	Actual	101	17	30	432	55	313	17	52	395	NA	NA	1,412	53	524	613	515
		Goal	27	24	29	48	35	50	66					503	36	532			
	Pending	Actual	386	199	538	388	402	304	343	450	306	NA	NA	3,316	303	348	345	7	
	Street Cement Work	Jobs completed	Actual	115	97	179	72	92	NA	N/A	41	14			610	233	1635	1,903	1,361
		Goal	125	117	209	143	123	140	7					1,604	306	1857			
	Pending	Actual	235	289	246	198	123	NA	N/A	295	412	NA	NA	1,798	297	260	255	254	
	Street Plumbing Work	Jobs completed	Actual	106	101	71	88	91	94	47	89	174	NA	NA	861	98	1127	1,225	1,115
		Goal	75	80	78	84	82	87	98					1,120	75	1199			
Machine Shop	Pump Station Repairs	Jobs completed	Actual	6	8	7	3	5	4	3	5	3	4	3	51	14	75	82	85
		Goal	4	6	8	7	9	8	10					86	6	75	6	20	
	Hydrant Repairs	"O" Ring Seal Plates	Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	14
			Goal	0	0	0	0	0	0	0	0				0	6	70		3
	Welding Repairs	Brackets	Actual	10	14	12	10	6	7	11	5	12	24	10	121	20	112	126	9
			Goal	8	12	8	8	6	13	11					107	14	166		26
		Vehicle Repairs	Actual	3	4	2	4	6	5	3	2	2	3	5	39	3	55	62	26
			Goal	4	6	2	3	3	3	2					41	9	97		
	General		Actual	19	26	28	15	19	20	19	16	18	20	19	219	26	270	296	259
			Goal	21	19	21	19	18	26	25					263	26	319		
	Tool Restoration	Grabbers	Actual	64	51	64	46	48	42	47	65	49	47	50	573	47	549	613	721
			Goal	73	21	48	37	29	36	43					676	102	698		
	Miscellaneous	Jobs Completed	Actual	23	19	23	17	21	19	20	18	20	17	23	220	26	297	332	315
			Goal	22	19	22	25	26	29	19					312		0		
	TOTALS	Jobs Completed	Actual	447	337	416	687	343	504	167	293	687		110	3,991	126	1358	1,511	1,538
			Goal	359	304	425	2,334	1,542	1,704	958	1,331	2,092	115	220	13,410	173	1864		

\*1 The numbers in this column represent totals for jobs completed and monthly averages for backlogs.

## Organization Training Summary

For Training Completed

Between Friday, May 01, 2015  
And Sunday, May 31, 2015

Organization	Hours	Days	Credits	CPEs
Philadelphia Water Department				
..Operations				
....Sewer Maintenance	0.00	5	0.00	0.00
....Industrial Waste	0.00	1	0.00	0.00
....Flow Control - WW				
....Inlet Cleaning	0.00	1	0.00	0.00
....Load Control	32.00	7	0.00	0.00
....Distribution	8.00	4	0.00	0.00
....Baxter Water Treatment Plant	16.00	14	0.00	0.00
....Water Conveyance Headquarters				
....Flow Control	0.00	11	0.00	0.00
....Queen Lane Water Treatment Plant	0.00	1	0.00	0.00
....Metering	0.00	2	0.00	0.00
....Customer Service	0.00	18	0.00	0.00
....Operations Administration	0.00	5	0.00	0.00
....Northeast Water Pollution Control Plant	8.00	12	0.00	0.00
....Southeast Water Pollution Control Plant				
....Collectors System Support				
....Belmont Water Treatment Plant	8.00	2	0.00	0.00
....Treatment Headquarters				
....Delinquency And Restoration Services				
....Southwest Water Pollution Control Plant	16.00	11	0.00	0.00
....Delaware Pumping				
....Materials Management - 29th Street	0.00	3	0.00	0.00
....Materials Management - ARA	0.00	1	0.00	0.00
....Plumbing Repairs Program	0.00	1	0.00	0.00
....Materials Management - Southeast WPC				
....Schuylkill Pumping				
....Materials Management - Southwest WPC	0.00	1	0.00	0.00
....Materials Management - Collectors	0.00	1	0.00	0.00
....Materials Management - Northeast WPC	0.00	7	0.00	0.00
7/7/2015 Philadelphia Water Department Page 1				

## Organization Training Summary

For Training Completed

Between Friday, May 01, 2015  
And Sunday, May 31, 2015

....Conveyance Headquarters	0.00	1	0.00	0.00
..Public Affairs				
....Public Rel/Govt./Asst.	0.00	2	0.00	0.00
....Customer Information				
..Planning & Engineering				
....Design	0.00	5	0.00	0.00
....Construction	40.00	7	0.00	0.00
....Inorganic Lab - Northeast				
....Planning & Research R/R	0.00	2	0.00	0.00
....Survey	0.00	3	0.00	0.00
....Materials Testing Laboratory R & R				
....Projects Control	0.00	1	0.00	0.00
....Inorganic Lab - Southwest				
....Design - Operating Fund				
....One Call Unit				
....Inorganic Lab - Southeast				
....BLS - Central Laboratory				
....Office of Watersheds				
....Planning and Research				
..Planning & Environmental Services				
....Bureau of Laboratory Services	32.00	8	0.00	0.00
....Planning and Research	0.00	6	0.00	0.00
....Office of Watersheds	0.00	9	0.00	0.00
....Planning & Research R/R				
....Inorganic Lab - Southwest				
....Materials Testing Laboratory R & R				
....Inorganic Lab - Southeast				
..Finance				
....Facilities Management				
....Financial and Rate Analysis				
....Executive & Administration				
....Security				
7/7/2015 Philadelphia Water Department Page 2				

## Organization Training Summary

For Training Completed

Between Friday, May 01, 2015  
And Sunday, May 31, 2015

....Office Management				
....Machine Shop				
....Accounting				
....Account R/R				
..Human Resources & Administration				
....Personnel				
....Safety				
....Training	0.00	1	0.00	0.00
..Information Science & Technology				
....Systems Management Support				
....TestOrg_Node	0.00	5	0.00	0.00
..Human Resources				
....Safety	0.00	1	0.00	0.00
....Training	0.00	3	0.00	0.00
....Personnel	0.00	2	0.00	0.00
....Administrative Services				
..Finance & Administration				
....Facilities Management	0.00	7	0.00	0.00
....Security				
....Financial and Rate Analysis	0.00	6	0.00	0.00
....Accounting	0.00	11	0.00	0.00
....Office Management				
....Executive & Administration	0.00	1	0.00	0.00
....Account R/R	0.00	2	0.00	0.00
....Machine Shop				
Total	160.00	191	0.00	0.00
7/7/2015 Philadelphia Water Department Page 3				

# Bureau of Laboratory Services

7/20/2015

Service Level Measure	Unit of Measurement	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	YTD.
<b>ANALYSES</b>														
NEWPCP LAB	NUMBER	5265	5055	4647	4912	4739	5190	4931	4658	5224	4991	5041		54653
SEWPCP LAB	NUMBER	3428	3432	3320	3314	3316	3451	3441	2980	3416	3324	3422		36844
SWWPCP LAB	NUMBER	6347	6274	6105	6346	6134	6300	6341	5892	6457	6049	6292		68537
BIOLOGY LAB	NUMBER	4627	4651	3964	3936	3343	3447	3249	2931	3270	3448	3329		40195
INORGANIC LAB	NUMBER	5987	4834	5396	4112	4276	5867	5100	3463	4345	5309	4371		53060
ORGANIC LAB	NUMBER	1215	3400	1820	967	675	1592	442	1112	1581	821	1719		15344
MEL PHYSICAL LAB	NUMBER	6438	10825	7600	5950	7200	5300	6000	7300	8250	4480	5650		74993
TOC GOAL	%	100%	78%	100%	100%	100%	100%	100%	100%	100%	100%	100%		98%
<b>ACCURACY</b>														
	%	94%	95%	96%	98%	86%	97%	94%	94%	98%	98%	93%		95%
<b>SAMPLING</b>														
DRINKING WATER	NUMBER	2943	2613	2712	2688	2075	2524	2247	2184	2613	2795	2419		27813
SANITARY RELEASE	NUMBER	87	153	123	186	106	75	48	75	87	129	165		1234
WPCP NPDES	NUMBER	244	242	231	242	234	244	239	220	239	224	234		2593
<b>CENTRAL RECEIVING</b>														
SAMPLES LOGGED	NUMBER	75	350	341	328	228	292	248	226	238	222	310		2858
TESTS ASSIGNED	NUMBER	884	3361	5354	2920	1783	2070	1603	2050	2209	2345	2879		27458
DATA ENTERED	NUMBER	1317	2713	3043	3252	2720	3018	2695	2656	3118	3145	3163		30840
<b>INSPECTIONS</b>														
CROSS CONNECTION	NUMBER	122	203	132	131	120	97	88	117	104	193	185		1492
VENDOR SURVEILLANCE	NUMBER	13	13	12	10	10	12	13	9	11	12	12		127
<b>BILLABLE SERVICES</b>														
MEL / MAS GOAL	\$	\$ 28,142	\$ 12,860	\$ 6,362	\$ 9,985	\$ 1,267	\$ 1,657	\$ 4,650	\$ 7,976	\$ 5,890	\$ 15,100	\$ 16,800		\$ 110,689

PLANNING & RESEARCH UNIT																								
Planning and Environmental Services Division																								
Group			Service Level Measure	Note	Unit	Goal	PWD PRIVATE DEVELOPMENT SERVICES													Ytd. or Mo. Avg.	FY '14 Current Month	FY '14 YTD Mo. Avg.	FY '14 Year-End Actual	FY '13 Year-End Actual
							July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr '15	May '15							
PWD Stormwater Plan Review	Conceptual Review		New Projects Submitted		#	Act.	27	20.0	23.0	26.0	21.0	26.0	34.0	36.0	28.0	27	30	298						
			Reviews		#	Act.	58	28.0	50.0	37.0	36.0	36.0	47.0	63.0	73.0	42	55	525	New	Measures	in	report.		
			Approvals	*2	#	Act.	19	2.0	13.0	10.0	8.0	4.0	6.0	11.0	13.0	10	7	103						
			Average Review Time		Days	Act.	3.0	3.0	3.7	3.6	3.3	3.3	3.7	4.4	4.5	3.9	3.3	40						
			Reviews Meeting 5 Day Goal		%	Goal	91.4%	92.9%	90.0%	83.8%	94.4%	88.9	87.2	76.2	76.7	78.6%	90.9%	334						
	Technical Review		Reviews		#	Act.	61	71.0	61.0	54.0	43.0	40.0	48.0	39.0	39.0	55	40	551						
			Approvals	*2	#	Act.	18	21.0	10.0	13.0	9.0	11.0	10.0	12.0	11.0	12	14	141						
			Conditional Approvals		#	Act.	3	2.0	5.0	5.0	3.0	0.0	2.0	2.0	4.0	2	1	29						
			Average Review Time		Days	Act.	7.5	6.1	7.6	5.2	8.0	7.8	6.8	7.4	7.2	8.7	7.4	80						
			Reviews Meeting 15 Day Goal		%	Goal	95.1%	98.6%	95.1%	100.0%	97.7	97.5%	89.6%	100.0%	94.9%	92.7%	95.0%	10						
	Fees		Concept		\$	Act.	\$ 9,000	\$ 1,200	\$ 6,600	\$ 2,400	\$ 4,800	\$ 2,400	\$ 4,800	\$ 8,400	\$ 7,200	2,400.00	3,600.00	52,800						
			PCSMP Admin	*5	\$	Act.	\$ 8,400	\$ 1,800	\$ 3,600	\$ 3,600	\$ 3,600	\$ 3,000	\$ 2,400	\$ 2,400	\$ 4,200	3,000.00	3,000.00	39,000						
			PCSMP Hourly	*5	\$	Act.	\$ 11,513	\$ 2,160	\$ 6,480	\$ 7,905	16470	\$15,840	\$ 21,510	\$ 22,275	\$ 16,695	20,520.00	11,520.00	136,418						
			Fee-in-lieu	*6	\$	Act.	-	-	-	-	-	-	-	-	-	-	-	0						
	GSI Coord.	*3	Projects Sent to OOW	*7	#	Act.	20	11.0	17.0	16.0	11.0	15.0	17.0	21.0	17.0	15	20	180						
			Opportunities Identified		#	Act.	0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0	0	0						
	Managed Acres	*4	Planned	*1	Acres	Act.	13.8	12.4	8.8	15.4	2.3	1.4	3.9	0.5	5.4	2.1	1.5	68						
			Target Planned	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	100						
			Built		Acres	Act.	2.7	0.5	20.6	7.3	2.9	8.8	1.4	6.4	2.2	6.5	5.7	65						
			Target Built	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	100						
	Development by Sewer Type		Combined		Acres	Act.	26.2	14.2	10.6	22.7	3.1	1.7	4.8	1.0	7.9	2.8	2.2	97						
			Separate		Acres	Act.	21.3	0.0	9.4	0.8	0.4	0.0	0.0	8.9	2.5	0.0	17.1	60						
			Non-Contributing	*8	Acres	Act.	121.9	0.0	24.5	4.3	0.5	1.2	0.0	0.0	0.0	60.7	0.0	213						
Green Roofs		Planned	*1	Acres	Act.	0.8	0.2	0.6	0.5	0.4	0.1	0.3	0.0	0.0	0.0	0.1	3							
		Built		Acres	Act.	0.7	0.0	0.5	0.6	0.0	0.5	0.0	0.6	0.2	0.0	0.0	3							
Porous Pavement		Planned	*1	Acres	Act.	1.7	1.6	1.3	0.5	0.5	0.1	0.1	0.1	0.3	0.6	0.5	7							
		Built		Acres	Act.	0.4	0.0	8.1	2.3	0.0	0.1	0.2	0.0	0.0	2.2	0.0	13							
		Acreage Watershed Plans Approved		*11	Acres	Act.	169.45	14.21	44.53	27.80	4.00	2.90	4.80	9.90	10.40	63.5	19.3	371	73.00	73.00	285.00	251.00		
					Goal	Goal	20	20	20	20	20	20	20	20	20	20.0	20.0	320						
		Resultant Watershed Flow Reduction			Mil. Gal. Yr.	Act.	161.04	13.50	42.30	26.42	3.80	2.70	4.60	9.40	9.90	60.4	18.4	352	70.00	70.00	366.00	236.00		
					Yr.	Goal	19	19	19	19	19	19	19	19	19	19.0	19.0	304						
PWD Stormwater Plan Review Inspections			Site Inspections Conducted			#	Act.	155	138.0	155.0	150.0	115.0	154.0	140.0	132.0		164	197	1,500	23	23	275	330	
			Site Visits			#	Act.	166	156.0	142.0	166.0	144.0	211.0	219.0	232.0		288	233	1,957					
			Cursory Visual Inspection		*9	#	Act.	87	52.0	42.0	25.0	31.0	51.0	53.0	33.0		42	30	446					
			Compliance / Enforcement Actions			#	Act.	4	0.0	5.0	4.0	3.0	1.0	2.0	1.0		2	2	24	2	2	29	112	
	Final Inspection		Conducted		#	Act.	11	8.0	9.0	14.0	14.0	15.0	15.0	10.0		9	7	112						
			Sites found to be incomplete		#	Act.	3	2.0	5.0	8.0	3.0	3.0	7.0	4.0		3	7	45	New	Measures	in	report.		
			Sites found to be Complete		#	Act.	2	4.0	4.0	6.0	9.0	9.0	7.0	5.0		3	0	49						
	Conditional Approvals		Active Sites with Condit. App.		#	Act.	27	25.0	30.0	33.0	34.0	34.0	22.0	23.0		24	22	274						
			Conditional Approvals Issued		#	Act.	3	3.0	5.0	3.0	2.0	0.0	1.0	2.0		2	0	21						
		Cert. of Occupancies Released.		#	Act.	1	3.0	0.0	0.0	1.0	0.0	1.0	1.0		2	2	11							

- "Planned" represents a project that has received PWD technical stormwater approval, or a project that has received technical stormwater approval and has started construction.
- Review numbers listed for Approvals may include multiple approvals for a single project, but all Area Based numbers represent applicable projects once
- GSI: Green Stormwater Infrastructure
- Managed Acres: Managed Acres represents the area managed in the combined sewer area. This differs from Greened Acres which represents the volume of water managed in the combined sewer area. Managed Acres should only be used as an estimated
- PCSMP - Post Construction Stormwater Management Plan
- Fee-in-Lieu: Refers to Stormwater Management Fee in Lieu. For definition see PWD Regulations 308.2 (2/7/14),
- OOW: Office of the Watersheds
- Non Contributing: Sewer not owned by PWD.
- Cursory Visual Inspection: are inspections of sites that are being monitored for activity: if clearly no activity, these are conducted from the inspector's car
- Target is an estimate that is developer driven.
- GI: Green Infrastructure



PLANNING & RESEARCH UNIT																							
Planning and Environmental Services Division																							
Group	Service Level Measure					Unit	Goal	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Apr 15	May 15	YTD or Mo. Avg.	FY'14 Current Month	FY'14 YTD or Mo. Avg.	FY'14 Year End Actual	FY'13 Year End Actual
Strategic Planning																							
Water Conveyance	12-Month rolling average daily delivery					MGD	Act.	238.0	237.4	237.1	236.4	235.5	234.6	232.6	230.8	230.8	230.1	pending	2,343	239.2	236.7	239.5	238.4
						Proj.	231.2	232.2	230.8	229.1	229.3	230.3	231.2	231.6	231.1	229.8	229.2	3,688	241.1	241.8	241.8	244.5	
	Non-Revenue Water *3					MGD	Act.	90.8	91.9	93.0	92.3	92.8	92.4	91.8	91.8	91.6	91.6		920	91.2	91.2	92.2	86.9
						Proj.	87.8	87.5	87.2	86.9		87.3	87.5	87.8	87.9	87.3	87.2	86.9	1,397	87	91.2	87.3	90.2
Non-Revenue Water % of Ttl.						%	Act.	38%	39%						39.77%	39.69%	39.81%		2	38.1%	87.3%	87.3%	90.2%
Linear Asset Management Program	Water & Sewer Sys. Project Initiated from Capital Renewal	Water	Blocks	#	Act.	22.0	43.0	24.0	24.0	22.0	6.0	30.0	23	63	34	26	317	24	103	278			
			Length	miles	Act.	2.16	4.4	2.4	2.2	2.2	0.6	2.8	2.19	6.05	3.23	2.50	31	2.38	9.68	26.80			
			Est. Cost	\$	Act.	\$2,882,600	5,824,500	3,100,000	3,027,900	3,075,000	765,000	3,924,400	3,060,800	8,684,300	4,580,100	3,554,100	42,478,700	3,031,100	13,063,900	35,443,800			
		Sewer	Combined Sewer	#	Act.	0	3.0	21.0	10.0	5.0	4.0	5.0	12	17	0	14	91	5	39	124			
			Separate Sewer	#	Act.	0	0.0	0.0	0.0	0.0	20.0	0.0	0	0	0	0	20	0	0	8			
			Length	miles	Act.	0.00	0.28	1.98	0.91	0.44	2.47	0.48	1.09	1.49	0.00	1.26	10	0.43	3.16	11.39			
	Base Plan Review Report	Water	Est. Cost	\$	Act.	\$0	1,300,000	1,093,000	2,270,000	1,189,000	4,340,000	1,151,500	2,216,400	3,650,100	0	3,236,500	20,446,500	1,015,300	3,373,600	20,236,900			
			Blocks	#	Act.	11	0	15	7	0	5	6	0	8	12	0	64	30	75	191			
			Length	miles	Act.	1.00	0.00	1.46	0.61	0.00	0.45	0.61	0.00	0.77	1.24	0.00	6	2.65	7	17.49			
		Sewer	Combined Sewer Blocks	#	Act.	6	0	14	7	0	5	6	0	8	11	0	57	6	17.00	62			
			Separate Sewer Blocks	#	Act.	0	0	0	0	0	0	0	0	0	0	0	-	10	0.00	18			
			Length	miles	Act.	0.52	0.00	1.18	0.51	0	0	1	0.00	0.67	1.04	0.00	5	1.83	2.80	7.18			

1. Credits: See PWD regulations, Chapter 3 Rates and Charges, Section 304.5 Stormwater Management Service (SWMS) Credits
2. Customer Assistance Program Adjustments(CAP): See PWD regulations, Chapter 2 Assistance Programs, Section 204.0 Enhanced CAP.
3. Difference between water delivery & customer billings.

**WATERSHED PROTECTION**

	Service Level Measure			(Office of Watersheds, P & E - Construction Branch & Finance Division)										Year to Date	FY'14 Current Month	FY'14 YTD or Mo. Avg.	FY'14 Year End Actual	FY'13 Year End Actual
					July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15					
Office of Watersheds, P & E - Construction Branch & Finance Division	Grant Revenue Secured			\$			\$875,464							\$875,464			\$394,619	\$1,549,929
				Goal										\$0			\$787,000	
	Erosion & Sedimentation Field Inspections Scheduled,			# I	30	32	28							90	30	16	84	275
				# C	3	3	3							9	3	3	14	29
				%	10.00%	9.38%	10.71%							10.00%	-----	18.75%	16.67%	10.55%
				# I										0	-----	80	960	
	Citations Issued			# C										0	-----	10	120	
<b>PWD Stormwater Parcel Based Billing</b>																		
PWD Stormwater Billing	Stormwater Retrofit Projects	Received	#	Act.	0	0	2	1.0	1.0	1.0	1.0	1.0	1.0	8	New	Measures	in	Report.
		Approved	#	Act.	0	0	1	0.0	0.0	0.0	0.0	0.0	0.0	1				
	Stormwater Credits Applications	Received	#	Act.	28	9	13	18.0	25.0	23.0	14.0	27.0	29.0	186				
		Approved	#	Act.	26	13	13	32.0	18.0	25.0	19.0	23.0	26.0	195				
	Stormwater Appeals Applications	Received	#	Act.	29	29	35	43.0	21.0	20.0	27.0	28.0	25.0	257				
		Approved	#	Act.	23	29	25	37.0	20.0	25.0	21.0	26.0	27.0	233				
	Customer Assistance Program Applications	Received	#	Act.	37	30	5	11.0	3.0	2.0	4.0	1.0	1.0	94				
		Approved	#	Act.	29	22	3	11.0	3.0	2.0	2.0	0.0	0.0	72				
	Customer Assistance Program Adjust	\$	Act.		\$399,578	366,568	382,084	\$378,323	\$200,612	\$348,684	\$348,337	\$348,601	\$348,267	3,121,054				
	SMIP/GARP Projects Awarded	#	\$											0.00				
														0.00				
Water Supply Protection:														0.00				
Source Water	Early Warning Events Reports:																	
Source Water			#	Act.	0	2	0	1						3.00				
											4							

CONSTRUCTION & SURVEY																				
Function	Service Level Measures	Unit of Measure		Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	Apr'15	May'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg	FY '14 Year End Actual	FY '13 Year End Actual
	Completed Contracts	Last 12 mo. ending	<	1.05	0.98	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.96
	Actual Contract \$/Bid Contract \$	Last 12 mo. ending	<	1.5	1.02	0.98	0.97	0.99	1.01	1	1.03	1.03	1.10	1.09	1.01	1.02	1.08	1.12	1.06	1.11
	Actual Duration/Spec. Duration	Last 12 mo. ending	<																	
	Calendar days to close-out *1	Last 12 mo. ending	<	260	488	444	424	424	445	440	416	360	351	331	301	412.30	502	466	495	437
	Current Contracts																			
	Calendar days to process pmt.	Avg.		7.0	10.85	11.33	10.65	11.69	9.06	9.50	9.70	9.48	9.94	9.92	11.67	10.34	10.11	10.76	10.68	9.50
	Work completed	\$			\$5,558,389	\$12,384,129	\$5,390,579	\$15,068,729	\$10,880,911	\$9,194,651	\$10,865,648	\$5,815,378	\$6,058,241	\$8,009,738	\$9,033,887	8932752.77	\$5,658,215	\$81,252,009	\$81,525,009	\$111,931,706
	Misc. Survey Drafting Projects																			
	New Assignments	#		N/A	6	6	3	11	5	7	3	4	13	8	8	6.73	4	51	57	58
	Completed Assignments	#		N/A	5	8	2	10	4	9	3	4	12	8	8	6.64	6	51	56	63
	Backlog	#		<5	2	0	1	2	3	1	1	1	2	2	2	1.55	0	2	1	
	Return Plans (water mains & sewers)																			
	New Assignments (projects/ sheets)	##		N/A	4/92	1/17	1/6	6/126	2/12	4/74	3/34	1/2	5/40	2/29		0.22	2/4	39/287	40/292	12/131
	Completed Assignments (projects/ sheets)	##		N/A	4/25	5/12	4/51	4/13	8/31	6/27	2/16	3/17	4/21			0.16	1/18	28/219	31/242	9/67
	Backlog (projects/sheets)	##		60/225	73/673	69/678	66/633	68/746	62/727	60/774	61/791	59/777	60/796	60/807	61/812	0.11	74/634	76/605	73/606	
	Drafting Staff Level	#			7	7	7	7	7	7	7	7	7	7	7	7.00	6	6	7	6
Survey One Call	Red Tickets Received	#		N/A	913	772	949	993	879	836	932	826	975	1021	823	901.73	968	9099	9,963	9,873
Marking	Red Tickets Marked	%		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	1.00	100%	100%	100%	100%
Erosion and Sedimentation	Scheduled				29	32	28	25	18	16	20	24	20	24	26	23.82	29	249	277	330
	Complaints				1	0	0	0	0	0	1	3	3	2	3	1.18	0	0	2	0
	Total				30	32	28	28	18	16	21	27	27	26	29	25.64	29	245	275	330
	Citations				3	3	3	4	4	0	2	4	2	1	1	2.45	3	25	29	112
	Site visits				6	7	5	7	4	4	3	3	6	8	5	5.27	5	65	70	216

\*1 Close-out = Calendar days required, following substantial completion of work, to resolve outstanding administrative issues and disputes, and issue final payment.

**DESIGN BRANCH**

Function	Service Level Measure	Budget/ Goal	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Apr 15	% of Goal YTD or Mo. Avg.	Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Capital Budget Line Items*1	Reconstruction of	\$/yr.														3.97%		
	Conveyance System	\$33,600,000	\$0	\$1,392,553	\$0	\$6,200	No Data To report	\$0		No Data To report	No Data To report	\$1,252,602		\$279,751	\$802,806	\$1,334,427	\$25,145,955	\$28,763,035
	Reconstruction of						No Data To report	\$0		No Data To report	No Data To report					1.43%	96.15%	
	Collector System	\$34,200,000	\$0	\$1,488,606	\$0	\$39,550	No Data To report	\$0		No Data To report	No Data To report	\$1,140,809		\$305,631	\$0	\$490,113	\$32,881,917	\$24,855,958
	Storm Flood Relief	\$68,200,000	\$0	\$0	\$0		No Data To report	\$0		No Data To report	No Data To report			\$0	\$0	\$0	\$0	\$0
	Improvements to	\$60,000,000	\$0	\$0	\$11,246,000	\$79,778,525	No Data To report	\$76,621,000		No Data To report	\$1,395,200			\$33,529,105	\$0	\$21,422,878	\$23,886,468	\$53,357,331
	Treatment Plants						No Data To report			No Data To report	No Data To report				----	35.70%	39.81%	----
	<b>CAPITAL TOTALS</b>	\$196,000,000	\$0	\$2,881,159	\$11,246,000	\$79,824,275	No Data To report	\$76,621,000		No Data To report	No Data To report		\$179,719,044	\$34,114,487	\$802,806	\$23,247,418	\$81,914,341	\$106,976,324
	<b>Non-Capital Projects</b>		\$0	\$19,840	\$246,816	\$8,396,573	No Data To report			No Data To report	No Data To report		\$9,556,452	\$2,165,807	\$0	\$1,085,089	\$2,613,639	\$842,546
	Green Infrastructure Capital Contracts		\$0	\$0	\$0	\$0	No Data To report			No Data To report	No Data To report		\$0	\$0	\$0	\$0	\$0	\$5,768,386
Support To Other Units/ Agencies (person -hours)	Water Operations	Hours/Year 3,000	454.0	405.5	82.0	192.0	No Data To report			No Data To report	No Data To report		42.57%			38.92%	76.30%	
							No Data To report	143.5		No Data To report	No Data To report		1,277.0	255.4	33.5	1,167.5	2,289.0	2,101.0
	Sewer Operations	3,600	436.0	463.0	414.5	333.5	No Data To report	332.5		No Data To report	No Data To report		1,979.5	395.9	437.5	3,302.0	6,047.0	6,807.5
							No Data To report			No Data To report	No Data To report					91.72%	167.97%	----
	Outside Agencies	8,400	786.5	681.5	624.0	426.5	No Data To report	839.5		No Data To report	No Data To report		3,358.0	671.6	209.5	1,601.5	4,818.0	4,648.5
							No Data To report			No Data To report	No Data To report		39.98%		----	19.07%	57.36%	----
																16.57%		

\*1 These monthly numbers represent the dollar value of completed contracts forwarded to Projects Control for advertisement.

\*2 "Limit" is the bid price plus an approximate 10% contingency for, e.g., change orders, determined by Projects Control.

\*3 Design contracts out a number of these jobs, and has accurate contractor cost data.

6/1/2015

For the month of May 2015

### Projects Control Capital Program Monthly Report

**(A) Projects in upcoming Lettings**

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments	WASTE
64056	East Park Reservoir Project - GC	0	0	7/7/2015	\$ 64,600,000.00	Dur 1260, Not Encumbered Yet	SE
64077	East Park Reservoir Project - Elec	0	0	7/7/2015	\$ 750,000.00	Dur 1260, Not Encumbered Yet	0
64078	East Park Reservoir Project - Plumb	0	0	7/7/2015	\$ 50,000.00	Dur 1260, Not Encumbered Yet	SW
64079	East Park Reservoir Project - HVAC	0	0	7/7/2015	\$ 50,000.00	Dur 1260, Not Encumbered Yet	\$ 250,000.00
64054	Exterior Siding Panels @ Torresdale Filter Water P.S.	0	0	TBD	\$ 850,000.00	Dur 365, Not Encumbered Yet	NE
73069	Replace Freight Elevator in PTB @ SWWPCP	0	0	TBD	\$ 250,000.00	Dur 120, Ret to Design	0
63076	HVAC System Upgrades Filter Bulding Structure/Equipment @	0	0	TBD	\$ 200,000.00		OTHER FACILITIES
64060	Motor controls, Standby Generator, Ventilation @ TRWPS	0	0	TBD	\$ 8,485,000.00		\$ 19,848,000.00
70017	New Sewer Maintenance Yard - Gen	0	0	TBD	\$ 10,623,000.00		
70018	New Sewer Maintenance Yard - Elec	0	0	TBD	\$ 2,205,000.00		\$ 20,098,000.00
70019	New Sewer Maintenance Yard - Plumb	0	0	TBD	\$ 650,000.00		
70020	New Sewer Maintenance Yard - HVAC	0	0	TBD	\$ 1,370,000.00		
64065	Rehabilitation of Emergency Intake Building/Structure/Equipm	0	0	TBD	\$ 2,761,000.00		
75031	Replacement of 6 pumps at Central Schuylkill Pump Station - G	0	0	TBD	\$ 3,000,000.00		
75031	Replacement of 6 pumps at Central Schuylkill Pump Station - El	0	0	TBD	\$ 2,000,000.00		
40807	Water / Sewer in Angora / Cedarhurst / Carpenter	0.65	0.59	TBD	\$ 2,998,879.16	Dur 450, Not Encumbered Yet	
20400	Water / Green in Ontario, "A" - Glenwood / Glenwood	0.91	0	TBD	\$ 1,726,898.41	Dur 350, Not Encumbered Yet	
40782	Water / Sewer in 48th / 49th / 50th / Greenway	0.73	0.55	TBD	\$ 2,011,082.25	Dur 335, Not Encumbered Yet	
20465	Water Relay Ashdale/Robat/Rubicam/Wellens	0.84	0	TBD	\$ 1,272,817.00	Not Encumbered Yet	
20238	Water Relay State Rd Cottman to Rhawn	0.22	0	TBD	\$ 248,315.00	Not Encumbered Yet	
40762	Water / Sewer Relay Carlisle / Mole / Hicks	0.47	0.39	TBD	\$ 2,178,691.00	Not Encumbered Yet	
20372	Water 5th St @ Lehigh, Mascher @ Allegheny	1.27	0	TBD	\$ 1,615,000.00	Dur 310, PULLED PROJECT LACK OF WATER \$	
<b>Section A Total</b>		<b>3.81</b>	<b>1.52</b>		<b>\$ 108,280,682.82</b>		
<b>Total Encumbered Funded in FY2015</b>					<b>\$ -</b>		

**(B) Projects in Procurement Awaiting Bid Date**

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
50083	Stormwater management improvements at Weccacoe Playground			TBD	\$ 122,000.00	Bid by PPR (70 % complete)
50098	Stormwater management improvements at Wissinoming Park			TBD	\$ 304,000.00	Bid by PPR (on hold in Design)
50117	Stormwater management improvements at Fottler Square			TBD	\$ 150,000.00	Bid by PPR (on hold in Design)
<b>Section B Total</b>		<b>0.00</b>	<b>0.00</b>		<b>\$ 150,000.00</b>	
<b>Total Funded in FY2015</b>					<b>\$ 150,000.00</b>	

**(C) Projects to be bid w/ Bid Date**

Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Comments
61106	New 10MG Concrete CWB Tanks at Baxter - GC	0	0	6/9/2015	\$ 73,136,000.00	DUR 912
61107	New 10MG Concrete CWB Tanks at Baxter - Ele	0	0	6/9/2015	\$ 2,398,000.00	DUR 912
62125	Rehabilitation of Sand Filters @ Belmont	0	0	6/23/2015	\$ 1,164,200.00	DUR 365
62131	Repair of Lime Solos @ Belmont	0	0	6/23/2015	\$ 231,000.00	DUR 180
61109	New Chemical Dosing Lines and Intake Diffuser @ baxter	0	0	6/23/2015	\$ 1,137,000.00	DUR 270
63065	Back-up Water Service Lines @ QL	0	0	6/23/2015	\$ 200,000.00	DUR 180
50102	Construction of Green Infrastructure in Lnaier Park (GRAY'S FER	0	0.05	6/23/2015	\$ 4,862,000.00	DUR 270
50018	Gorgas Lane Stream Rehabilitation and Stormwater Managemen	0	0	6/23/2015	\$ 3,052,000.00	DUR 365
<b>Section C Total</b>		<b>0.00</b>	<b>0.05</b>		<b>\$ 86,180,200.00</b>	
<b>Total Funded in FY2015</b>					<b>\$ 86,180,200.00</b>	

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### COLLECTOR SYSTEMS

Unit	Service Level Measures	OPERATIONS DIV. - FIELD OPERATIONS										YTD or Mo. Avg.	% of Goal or Mon. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15	Apr'15						
Flow	% Main Pump Availability	98.2%	96.8%									97.5%	102.63%	No rept	97.27%	95.9%	99.5%
		95%	95%	95%	95%	95%	95%	95%	95%			95.0%		95%	95%		
	Dry Weather Discharges /100 Inspections	0.30	0.00									15.0%	----		0.07	0.05	0.26
		0	0	0	0	0	0	0	0			0.0%		0	0		
Control	TV Inspections in Miles	3.39	3.06									322.5%	25.80%		11.64	38.28	48.93
		12.50	12.50	12.50	12.50	12.50	12.50	12.50	12.50			1250.0%	3.23	12.50	150.00		
	Metering Chamber Meters Operational	89.0%	89.0%									89.0%			0.0%	88.4%	N/A
		95%	95%	95%	95%	95%	95%	95%	95%			95.0%		95%	95%		
	CSO/Flow Meters Operational	86.8%	86.0%									86.4%			0.0%	88.35%	N/A
		90%	90%	90%	90%	90%	90%	90%	90%			90.0%		80%	80%		
Inlet	Tti # Inlets Cleaned-Actual	8,943	9,474	8,994	9,719	7,908	8,701	7,147	6,888	7,682	9,800	75,456	67.71%	8,846	33,883	94,653	100,251
	Ttl. # Inlets Cleaned-Goal	9,880	9,649	9,608	10,201	8,909	9,628	7,926				111,444	8,698	10,201	111,444		
	% of Monthly SLG Cleaned	90.52%	98.19%	93.61%	95.27%	88.76%	90.37%	89.9%				6	92.37%	86.72%	30.40%	84.93%	89.96%
	% of Total Inlets Cleaned	12.30%	13.04%	12.37%	13.37%	10.80%	11.97%					1	11.97%	12.17%	46.62%	130.2%	134.7%
Cleaning	Tons of Debris Removed	987.8	903.6	1,034.1	1,085.6	690.9	822.0	696.1	568.3	715.0	878.3	7,503	888.6	841.0	3,177.5	9,747.0	11,676.5
	Lbs. Removed Per Inlet	22.3	213.8	231.1	224.6	175.7	190.0	196.1	169.2	193.0	223.6	1,616	179.1	195.8	767.5	2,482.9	2,851.4
	Cover Locks Installed	617	499	405	223							1,744	436	475	2,042	5,975	5,909
Main-tenance	Waterways Restoration - Tons of Debris Removed	59.00	48.40	58.00	80.00	52.50						59.58	119.16%	99.00	267.30	691.1	1,163.0
		50	50	50	50	50	50	50				50	60	50	600		
	Total Inlets Reset & Reconstructed	493	301	425	406							406.25	39.63%	519.00	1,711	5,993	10,974
		1,025	1,025	1,025	1,025	1,025	1,025	1,025				1025	406	1,025.00	12,300		
	Inlets Won't Take Water Avg. # Days to Respond	20.72	20.37	6.00	7.00							13.5225	135.23%	25.43	15.61	24.07	10.34
		<10	<10	<10	<10	<10	<10	<10						<10	<10		
	Inlet Exams	531	324	453	420							432	37.57%	734.00	2,469	7,342	9,280
		1,150	1,150	1,150	1,150	1,150	1,150	1,150				1150	432	1,150	13,800		
	Inlet & Pipe Excavations/Repairs	12	19	23	8								0.00%	13	78	187	369
		50	50	50	50	50	50	50				50	16	50	600		
	Sewers Examined, Sewer/Lateral Clean, etc.	459	302	334	261							339	21.19%	316	1,396	4,939	5,154
		1,600	1,600	1,600	1,600	1,600	1,600	1,600				1600	339	1,700	20,400		

Goal data next to shaded areas. PWD pontoon skimmer boat collects add'l river debris each mo. This smaller volume debris is measured in Cu. Yd. & not included here.

If cumulative output goal %'s are = each month, actual %'s should be: July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, Jun flow

Total inlets= 72,679

**CONVEYANCE**

Unit	Service Level Measures	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15	Apr'15	May'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Distribution	Breaks Repaired	Number of Repairs	ACTUAL	47	28	41	36	86	90	186	175	137	50	44	920	40	917	969	823
			ESTIMATE	55	45	35	45	60	150	175	120	65	45	45	1,155	45	905		
		Avg. Hrs. Actual	ACTUAL	8.0	6.0	6.0	6.0	6.0	7.0	6.0	6.0	6.0	6.0	6.0	69	5.0	6.3	6.2	5.8
	D-Orders	Number of Jobs Received	GOAL	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	128				
			ACTUAL	33	22	21	26	33	18	30	48	93	71	36	431	21	271	289	-----
		Jobs Completed	ACTUAL	34	17	34	18	31	41	12	9	9	8	30	243	24	238	256	290
		Avg. Hrs Actual	ACTUAL	4.0	4.0	5.0	5.0	5.0	4.0	3.0	4.0	3.0	6.0	4.0	47	4.0	4.5	4.6	4.7
		End of Month Backlog	ACTUAL	118	130	131	132	126	106	117	160	239	257	275	1,791	121	122	122	
	Valves	# of jobs	ACTUAL	15	16	16	20	7	32	25	14	11	8	15	179	13	170	242	173
	Connections	# of jobs	ACTUAL	11	14	7	9	6	13	7	6	7	6	9	95	11	94	115	138
Load Control	Miles pipeline surveyed for leaks	miles	ACTUAL	74	70	77	84	52	40	0	16	18	40	53	524	69	699	775	962
			GOAL	100	110	125	115	100	100	75	65	100	75	80	1,460	80	1,130	1,130	
	Peak electric power demand	kilowatts	ACTUAL	9,919,340	9,395,762	N/A	9,178,342	9,017,925	9,930,181	11,292,593	10,199,950	10,251,988	9,322,416	9,274,592	88,508,497	13,516	155,294	168,574	146,245
			GOAL<	10,910,000	10,910,000	10,910,000	10,360,000	10,360,000	10,360,000	10,360,000	10,360,000	10,360,000	10,360,000	10,360,000	167,960,000	12,400	259,300	259,300	
	Distribution systems ops. coordinated	Number completed (expect 24)	ACTUAL	64	43	49	48	48	51	50	n/a	N/A	34	65	387	68	481	517	502
	Distribution system records revised	Number completed (expect 40)	ACTUAL	26	26	44	30	30	11	35	17	40	27	13	299	0	175	164	366
	VMIS records, operations recorded	Number completed (expect 1,200)	ACTUAL	1,125	952	927	768	768	1,162	1,165	794	1,200	565	614	10,040	1,072	10,424	11,746	12,830
	Field hydraulic investigations	Completed/Backlog (expect 5/2)	ACTUAL	10/2	10/6	11/2	11/3	11/3	10/0	4/6	7/8	5/2	13/6	5.00	0		0.00	10/5	-----
	Fire flow tests	Days to completion	ACTUAL	8.8	12.4	13.7	11.6	9	7	7	12	10	18	30	139	10.0	14.9	15.0	14.2
			GOAL<	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	160				
Pumping	SCADA system corrective maint.	% of corrective work	ACTUAL	24%	26%	N/A	12%	12.0	9.0	15.0	11.0	10.0	12.0	10.0					
			GOAL<	10%	10%	10%	10%	10%	10%	10%	10%	10%	10%	10%	10.0%	13%	14.7%	14.6%	24.6%
	Availability	Actual available pump hours/ Possible available pump hours	ACTUAL	96.45%	97.3%	94.0%	93.65%	94.5%	94.8%	94.7%	94.7%	94.3%	93.4%	93.6%	95.05%	93.2%	94.0%	94.0%	95.2%
			GOAL													95.0%	93.8%	94%	
	Productivity	Non-corrective maintenance hours / worked	ACTUAL	91.52%	94.6%	95.0%	95.53%	93.6%	93.5%	93.5%	95.6%	92.9%	87.7%	84.1%	93.88%	94.7%	94.9%	94.8%	95.5%
E & SS	Station Efficiency	used 3.13)	GOAL	94.0%															
			GOAL	76.95%	77.8%	77.7%	77.92%	77.3%	77.8%	77.8%	78.0%	78.0%	78.1%	77.4%	77.60%	77.5%	76.6%	76.5%	77.3%
			GOAL	>75%															
	Fire hydrant availability	%	ACTUAL	99.71%	99.69%	99.65%	99.61%	99.56%	99.53%	99.52%	99.52%	99.50%	99.47%	99.43%	96.60%	99.7%	99.7%	99.68%	99.68%
			GOAL	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.70%	99.7%	99.7%		
E & SS	Hydrant repairs (restored)	number	ACTUAL	271	214		379	336	525	403	232	263	383	359	3,365	371	3,964	5,626	5,626
			GOAL	500	500	500	450	400	350	350	350	400	450	500	6,950	500	5,250		
	CCL's installed	each	ACTUAL	29	18	16	11	11	1	4	3	14	15	27	149	56	305	656	656
			GOAL	40	40	40	40	15	15	10	15	15	40	40	460	40	350		
	Hydrant Paint Program	number	ACTUAL	89	148	321	238	161	249	178	95	275	239	303	2,296	277	2,291	4,227	4,227
E & SS			GOAL	275	275	200	230	230	100	100	100	102	275	275	3,362	275	2,610		

\*Difference between water delivery & customer billings. CCL goals reduced 11/13.

If cumulative output goal %'s are = each month, actual %'s should be: July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.



CROSS CONNECTION IDENTIFICATION & REPAIR PROGRAM																		
Service Level Measure	Unit	Regulatory or Internal Goals	COLLECTOR SUPPORT & PLUMBING REPAIR PROGRAM										YTD or Avg.	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15	Apr '15	May '15					
Blocks Screened	#	-----	51	27	37	1	15	25	25	33	15	8	40	277	230.83%	14	219	239
		20	20	20	20	20	20	20						120	26	20	240	240
Blocks w/ dry weather flow	#	-----	35	19	27	1	10	15	15	25	14	6	31	198	220.00%	11	136	151
		15	15	15	15	15	15	15						90	17	15	180	180
Customer Notifications	#	-----	366	349	264	390	281	378	339	269	404	460	286	3,786	338	306	3,740	4,147
		300												0		300	3600	3,600
Properties with dye tests completed	#	275	238	230	227	229	202	243	206	120	216	251	229	2,162	103.78%	238	2,403	2,626
		208.33	208.33	208.33	208.33	208.33	208.33	208.33	208.33	208.33	208.33	208.33	208.33	2,083	225	275	3,300	3,300
Cross Connections Identified	#	-----	5	4	5	1	5	3	6	3	3	4	5	44	34.38%	2	45	49
		Goal	8	8	8	8	8	8	8	8	8	8	8	128	4	8	96	96.00
C. Conn. % of Dye Tests	#	-----	2.10%	1.74%	2.20%	0.44%								0	-----	0.84%	1.87%	1.87%
														0				2.17%
# Abated/ # Identified	%	----												0	-----	250%	111%	110.2%
Cross Connections Abated	#	-----	4	1	5	4	1	7						22		5	50	51
														0	4	9	108	108
Average # of days to abate	Days		28.0	6.0	20.6	15.25	32.0	35.7						138		21.0	27.5	27.59
		<120	<120	<120	<120	<120	<120	<120						0		70	70	70
Repair	Total	-----	\$14,582	\$19,100	\$74,682	\$26,806	\$29,172	\$48,042						212,384		\$34,876	\$344,398	\$472,027
	\$													0	\$35,397	\$69,000	\$828,000	\$828,000
Costs	Avg \$/repair	-----	\$3,646	\$19,100	\$14,936.44	\$6,702	\$3,404	\$4,771						52,558		\$6,975	\$6,888	\$7,627
														0	Act vs Gl	\$7,667		\$4,891

Goal data next to shaded areas. Cross connections abated may have been identified in the prior fiscal year or prior months. The EPA requires that all cross connections be abated within 120 days of discovery. Jan., Mar. & Apr. data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

CUSTOMER SERVICE UNIT																				
														Year to	% of	FY '14	FY '14	FY '14	FY '13	
		OPERATIONS													Date	Total	Current	Year	Year End	Year End
Function	Service Level Measure	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	Apr'15	May'15	or Average	or Avg.	Month	to Date	Actual	Actual		
Within Customer Service	Charity Applications	1	14	1	0	1	0	0	0				17	0.12%	0	112	124	46		
	Vacancy Applications	0	0	0	0	0	1	1	0				2	0.01%	0	0	0	0		
	P - Repair permits	1	1	3	2	1	0	3	1				12	0.08%	0	8	15	31		
	S - Ferrule Permits	327	276	268	309	305	407	240	255				2,387	16.62%	212	2,089	3,124	2,981		
	Cancelled permits	80	38	33	34	50	62	46	61				404	2.81%	62	501	743	559		
	Reinspections	146	501	191	244	352	259	229	263				2,185	15.21%	450	2,033	2,968	3,028		
	SATISFIED COMPLAINTS	634	708	852	862	883	890	1,083	1,290				7,202	50.14%	800	6,345	9,332	9,471		
	Non-Compliance	78	63	73	141	224	187	125	153				1,044	7.27%	94	747	1,476	1,213		
	Hold (Delayed Action)	30	100	63	56	59	147	67	45				567	3.95%	84	761	1,025	879		
	To Claims Adjuster	2	1	2	0	1	0	0	7				13	0.09%	1	13	17	32		
	Special (Various)	45	43	56	83	66	73	85	81				532	3.70%	71	534	728	1,182		
TOTAL #	1,344	1,745	1,542	1,731	1,942	2,026	1,879	2,156				14,365	1,744	1,774	13,143	19,552	19,422			
	Refer To Other PWD Unit	342	324	364	421	327	396	486	478				3,138	380	302	2,771	4,028	6,267		
	Referred To Other Dept.	24	21	42	60	27	56	70	51				351	43	66	368	517	663		
C.S. Notice of Defect	Customer Service NOD	102	85	95	135	118	2	243	316				1,096	111	160	1,106	1,612	1,905		
	Private Water/Sew NOD	18	20	0	0	0	130	0	0				168	24	0	105	166	212		
	CSS Subtotal	120	105	95	135	135	0	0	0				590	135	160	1,211	1,778	2,117		
	Erroneous NOD	0	0	0	0	0	0	0	0				0	0	4	10	11	0		
	Erroneous PW/Sew. NOD	0	0	0	0	0	0	0	0				0	0	0	0	0	4		
	CSS Subtotal	0	0	0	0	0	0	0	0				0	-	4	10	11	4		
Other PWD	ESS NOD	72	62	28	65	87	79	113	166				672	72	93	734	1,037	865		
	Distribution NOD	22	29	35	23	40	50	86	46				331	41	36	422	528	496		
	Leak Det. NOD	3	7	4	8	7	12	26	15				82	10	12	71	108	119		
	Vacant B Pipe Crew NOD	4	12	8	16	14	24	72	82				232	21	74	262	335	284		
	Subtotal Dist. NOD	101	110	75	112	148	165	297	309				1,317	144	215	1,489	2,008	1,764		
NOD's Dist.	ESS Erroneous NOD	0	0	0	0	0	0	0	0				0	0	0	0	0	0		
	Dist. Erroneous NOD	0	0	0	0	0	0	0	0				0	0	0	1	1	0		
	Leak D. Erroneous NOD	0	0	0	0	0	0	0	0				0	0	0	0	0	0		
	VBPC Error. NOD	0	0	0	0	0	0	0	0				0	0	0	0	1	0		
	Subtotal Dist. Err. NOD	0	0	0	0	0	0	0	0				0	-	0	1	2	0		
NOD's Flow Control	Sewer Maint. NOD	111	103	68	96	69	67	86	37				637	86	54	558	982	958		
	Camera Crew NOD	13	0	0	2	0	0						15	3	0	16	34	29		
	Subttl. Flow Control NOD	124	103	68	98	69	67	86	37				652	88	54	574	1,016	987		
	Sewer Maint. Err. NOD	0	0	0	0	0	0	0	0				0	0	0	0	0	0		
	Camera Crew Err. NOD	0	0	0	0	0	0	0	0				0	0	0	2	2	0		
	Subttl. Flow Cntrl Err NOD	0	0	0	0	0	0	0	0				0	-	0	2	2	0		
Shut-Off	Shut-Off Crew NOD	105	669	197	0	0	0	0	0				971	139	0	30	39	33		
Crew	Shut-Off Crew Err. NOD	0	0	0	0	0	0	0	0				0	0	0	0	0	0		
	Subttl All Non-CS NOD's	330	882	340	210	217	232	383	346				2,940	371	269	2,093	3,063	2,784		
	Sub All Non-CS Err NOD	0	0	0	0	0	0	0	0				0	-	0	13	15	0		
	TOTAL ALL ACT. NOD's	450	987	435	345	335	362	626	662				4,202	506	429	3,304	4,841	4,901		
	TOTAL ALL ERR. NOD's	0	0	0	0	0	0	0	0				0	-	4	13	15	4		
	Reinspect. of all N.O.D.	146	501	191	244	352	0	0	0				1,434	287	450	2,033	2,968	3,028		
	% Reinspected	32.44%	50.76%	43.91%	70.72%	105.07%	105.07%						34.13%		104.90%	61.53%	61.31%	61.78%		

CUSTOMER SERVICE UNIT																			
	Service Level	OPERATIONS ADMINISTRATION											Year to Date	% of Total	FY '14 This	FY '14 Year	FY '14 Year End	FY '13 Year End	
Function	Measure	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15		Feb'15	Mar '15	Apr'15	May'15	or Average	or Avg.	Month	to Date	Actual	Actual
PWD	# of Jobs Contracted	109	23	12	34	41	14	No Data to Report						233	39	44	152	224	243
	# of Jobs Cancelled	0	0	0	0	0	0	No Data to Report						0	0	0	0	0	10
	# of Jobs Completed	11	11	6	7	0	0	No Data to Report						35	6	35	131	224	224
Fund	% Finalized	10.09%	47.83%	50.00%	20.59%	0.00%	0.00%	No Data to Report						15.02%	-----	79.55%	86.18%	100.00%	96.14%
	Total \$ Cost	\$27,154	\$25,807	\$21,690	\$19,986	\$0	\$0	No Data to Report						\$94,637	\$15,773	\$90,523	\$426,410	\$734,772	\$603,961
Work	Avg Cost/Completed Job	\$2,469	\$2,346	\$3,615	\$2,855	N/A	N/A	No Data to Report						\$2,704	Avg. Cost	\$2,586	\$3,255	\$3,280	\$2,696
Claims	All Claims Received	9	19	13	7	1		No Data to Report					45	49	10	9	99	177	152
	Claim Closed No \$ Pmt.	0	0	0	0	0		No Data to Report					0	0	0	0	148	149	33
	Ref. to Risk Mgt.-Action	0	0	0	0	0		No Data to Report					3	0	0	0	0	11	12
	Ref. to Risk Mgt.- Pmt.	2	1	3	5	0		No Data to Report						11	2	0	0	33	27
Work	Ttl. >\$2,000/Claim Cost	\$7,043	\$8,000	\$51,728	\$19,852			No Data to Report					2,000	\$86,623	\$21,656	\$4	\$20	\$322,613	\$167,951
	Avg. Cost/Settled Claim	\$3,522	\$8,000	\$17,243	\$3,970			No Data to Report					2,000	\$7,875	Avg Large	\$50,500	\$237,220	\$9,776	\$6,220
	Claims Settled <= \$2K	2	1	6	9	5		No Data to Report					1	23	5	5	11,861	44	41
	Total Direct PWD Cost	\$1,400	\$85	\$3,100	\$6,060	\$3,200		No Data to Report						\$13,845	\$2,769	\$3,275	\$25	\$32,553	\$43,127
	Avg. Cost/Settled Claim	\$700	\$85	\$517	\$606	\$640		No Data to Report					235	\$602	Avg Small	\$655	\$20,533	\$740	\$1,052
	Ttl. Claims Paid/Settled	4	2	9	14	5		No Data to Report					4	34	7	9	821	77	68
	Ttl. \$ Claims Pd./Settled	\$8,443	\$8,085	\$54,828	\$25,912			No Data to Report					12,941	\$100,468	\$24,317	\$53,775	\$257,753	\$355,166	\$211,078
	Avg \$ Claims Pd./Settled	\$2,111	\$4,043	\$6,092	\$1,851			No Data to Report					3,236	\$2,955	Avg. All	\$5,975	\$5,728	\$4,613	\$3,104
	Open Claims	97	114	118	118	111		No Data to Report					154	112	Avg. Open	64	64	101	126
	\$	Emer.Clean/Restore \$	\$17,905	\$13,294	\$6,870	\$2,518	\$4,267		No Data to Report					22,070	\$44,854	\$8,971	\$127,057	\$206,104	\$266,892
#	Properties Cln/Restored	8	5	3	1	2		No Data to Report					6	19	4	11	28	48	161
\$	Avg \$ Cost per Property	\$2,238	\$2,659	\$2,290	\$2,518	\$2,134		No Data to Report					3,674	\$2,361	Avg. CL/R	\$11,551	\$7,361	\$5,560	\$3,111
\$	Landscaping Costs							No Data to Report						\$0		\$0	\$0	\$0	\$10,592

Claims & violations can overlap fiscal years. "S" is new water ferrule installation. "P" is repair of water line. PWD Fund Work includes plumbing & heating repair &/or replacement. Resolved/completed inspections from violation notice outcomes include: problem corrected, repairs success- fully completed or customer shut off. Most claims stem from water &/or sewer breaks. C. S. handles claims = to or < than \$2,000. Claims over \$2,000 are referred to Risk Mgt. for payment. Emergency Cleanup & Restoration is done by approved contractors, prior to PWD Fund work. VBP Unit is Vacant Broken Pipe Unit. N.O.D. is a Notice Of Defect (plumbing code violation). All N.O.D.'s are reinspected, whether issued by C.S.S. or other units. Complaints resolved may originate in other units.

Claims have a 2-year statute of limitations. All claims are paid from PWD funds.

DELINQUENCY & RESTORATION													
Service												YTD or	FY '14
Level Measure	July'14	Aug'14	Sep-14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	Apr'15	May'15	Mo. Avg.	Year End Actual
Total Accounts Received	10,232	9,765	10,915	8,902	7,093	1,974	1,983	2,318	2,764	11,839	10,380	67,933	81,504
Accounts Open	315	723	70	357	19	125	250	197	119	95	120	2,075	111
Accounts Completed ( Rows 8..17)	9,917	9,042	10,845	8,545	7074	1849	1733	2121	2764	11744	10,260	54,933	81,393
Accounts Cancelled	341	436	531	852	261	76	83	123	113	557	247	3,279	2,706
Accounts Shutoffs	3,522	3,071	3,719	2,762	2,244	304	313	360	501	4,408	3,808	21,490	25,802
Accounts Dug-Up / Shut Off	195	126	99	13	23	11	141	21	8	38	72	552	2,541
Accounts Found Off	532	445	487	400	0.0	134	124.0	130.0	211.0	165.0	189	2,151	4,239
Accounts Unable to Shut Off /Plumbing Violations (V1 to V8)	1,322	944	1,217	778	325	117	194	208	216	854	781	5,634	10,402
Can't Complete Accounts	547	452	525	560	764	174	67	353	\$239	\$1,628	1,246	4,891	3,106
Accounts Restored	2,212	2,359	2,765	2,047	1909	553	395	470	\$439	\$557	519	8,686	17,538
P1 (Full acct bal collected @ door)	264	209	235	289	220	98	116	105	626	2601	2,633	7,132	3,130
P2 (Partial acct bal collected @ door)	847	851	926	724	579	192	243	244	105	144	73	4,081	6,489
P3( Customer showed payment receipt @ door)	135	149	341	120	56	37	45	51	260	725	649	2,433	5,440
Payments Collected @ Door									46	67	43	156	
P1	\$169,672.58	\$106,544.40	\$125,882.02	\$148,008.55	\$106,023.95	\$43,741.32	\$63,548.77	\$50,930.95	\$60,912.81	\$133,591.41	\$37,023.38	\$ 1,008,856.76	\$1,644,457.59
P2	\$330,665.03	\$325,804.19	\$338,865.09	\$241,428.64	\$243,506.18	\$69,523.06	\$98,224.06	\$74,785.57	\$104,317.95	\$338,863.72	\$233,741.58	\$ 2,165,983.49	\$2,737,330.24
R3 (Restore Pick-Up)	\$79,377.63	\$78,663.84	\$109,524.10	\$76,554.43	\$80,345.75	\$10,664.53	\$8,256.09	\$16,428.06	\$8,218.28	\$93,858.33	\$122,774.52	\$ 561,891.04	\$550,101.51
Total Payments Collected @ Door	\$579,715.24	\$511,012.43	\$574,271.21	\$465,991.62	\$ 429,875.88	\$123,928.91	\$170,028.92	\$142,144.58	\$173,449.04	\$566,313.46	\$393,539.48	\$ 3,736,731.29	\$4,931,889.34

INDUSTRIAL WASTE UNIT																		
Function	Service Level Measures	Unit	WATER & WASTEWATER TREATMENT								Mar '15	Apr '15	May'15	Year To Date	FY '14 Same Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15								
Hazardous Mat'ls. Mgt.	Response to Incidents	# per Month	16	21	16	12	7	11	12	7	11	11	19	143	8	102	144	149
			16	16	16	16	16	16	16	16	16	15	16	175	15	180	180	
Defective Lateral Prog.	Samples From Storm Water Sys.	# per Qtr.			26			22			20			68	20	64	88	86
					35			35					140	20	80	80		
Hazardous Materials Management	Hazardous Wastes Removed	Lbs per Qtr.			300			300			0			600	150	612	612	1,100
	PCB - PMP Inspections *	#			3,000			3,000			3,000			15,000	1,000	4,000	4000.00	
		Quart'ly			20			21			12			53			0	123
					25			25			25			125			100	
Pretreat-ment	Industrial Inspections Conducted	#			30			46			37			113	56	123	140	113
			Quart'ly			35			35			35			175	30	120	120
	Pretreat. Samples Collected	#			106			46			57			209	67	202	267	618
			Quart'ly			175			175			175			875	175	700	700
Program	Permits Issued	#			8			9			7			24	6	12	37	63
			Quart'ly			10			10			9			49	15	60	60
	Users in Compliance	%semi annual			11%						91.00%			1	88%	88.00%	88.00%	76.00%
					100%						100%			3	100.00	100.00%		
Surcharge Program	Surcharge Samples	#			221			174			185			580	165	595	815	866
			Quart'ly			240									240	\$240	\$960	
	Surcharge Revenue **	\$			\$1,246,819			\$1,436,703			\$1,484,148			4,167,670	1,390,456	1,403,448	\$5,394,328	\$6,028,200
Quart'ly					\$1,250,000			\$1,250,000			\$1,250,000			6,250,000	\$1,250,000	\$5,000,000		
Fines	Assessed	\$			\$30,150						\$18,000			48,150	16,200	48,600	\$48,600	\$28,800
		Estimate			\$5,000						\$5,000			15,000	\$15,000	\$30,000		

Goal/estimate data next to dark shaded areas. Most goals revised 11/13.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

\*\* Laundromat charges are not included in IWU totals, since they are directly surcharged by the WRB.

### METER SHOP

Function	Service Level Measure	OPERATIONS ADMINISTRATION												Actual Sub-totals	% of Goal or Average	FY '14 This Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	Apr'15	May '15	Year to Date						
Installations & Visits, Residential & Commercial	Mtr. & ERT Changes	1,024	1,006	1,288	1,323	1,121	980	711	618	563	1,353	1,278	11,265	-----	1,065	1,482	13,733	16,218	12,145
		1,325	1,325	1,325	1,325	1,325	1,325	1,325	1,325	1,325	1,325	1,325	21,200	% of Ttl.	24.34%	1,225	14,700		
	Meter Installs	361	342	264	296	262	289	293	275	338	449	457	3,626	-----	301	329	3,054	3,728	3,899
		325	325	325	325	325	325	325	325	325	325	325	5,200	% of Ttl.	7.84%	325	3,900		
	Found Complete	498	479	404	356	300	397	396	347	434	446	395	4,452	-----	404	422	3,088	3,950	4,730
		10	10	10	10	10	10	10	10	10	10	10	160	% of Ttl.	9.62%	200	2,400		
Work	Can't Complete	3,133	2,187	2,784	2,518	1,717	2,610	2,322	1,895	1,878	2,012	2,097	25,153	-----	2,467	2,778	31,656	37,088	15,547
		3,050	3,050	3,050	3,050	3,050	3,050	3,050	3,050	3,050	3,050	3,050	48,800	% of Ttl.	54.35%	3,000	36,000		
Permits Received, Investigated & Completed	Orders Complete	5,016	4,014	4,740	4,493	3,400	4,276	4,006	3,761	4,088	4,258	4,227	46,279	-----	4,278	5,011	51,531	60,984	36,328
		5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	80,000	-----	57.85%	5,500	66,000		
	New, Adm. D. & D's.	242	225	248	205	175	144	168	234	244	199	38	2,122	-----	201	145	1,489	1,859	1,927
	Meters Removed	150	150	150	150	150	150	150	150	150	150	150	2,400	-----	88.42%	150	1,800		
	Inv. & Com.	11	5	2	9	8	4	21	23	1	3	8	95	-----	9	9	63	70	90
	% Invest.	198	172	139	159	155	196	249	215	197		262	1,680	-----	181	151	1,420	1,793	1,732
Maintenance	% Goal	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	0	-----	75.78%	98%	100%	93%	86%
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	16	-----		100%	100%		
Testing	Meter Maint.	21	12	22	14	13	14	27	7	13	6	8	157	-----	3.93%	20	2,125	2,140	2,441
		250	250	250	250	250	250	250	250	250	250	250	4,000	-----	18	200	4,200		
Meters	Meters & ERTs.	1,126	1,142	1,383	1,302	1,261	987	1,132	1,838	1,385	1,353	1,312	14,221	-----	59.25%	1,498	16,072	18,835	14,847
		1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500	24,000	-----	1,190	1,200	16,200		
Shut-Offs, Billing & Meter Investigations	Scrapped	105	143	101	44	115	68	132	751	62	89	106	1,716	-----	101	92	942	1,227	
	Shut Off (To D&R)	570	29	15	50	14	189	153	112	182	182	237	1,733	-----	108.31%	637	3,802	4,796	2,370
		100	100	100	100	100	100	100	100	100	100	100	1,600	-----	146	600	7,200		
	Pending Dig-ups	10	3	8	3	1	2	3	2	1	2		35	-----	8.75%	41	622	755	520
		25	25	25	25	25	25	25	25	25	25	25	400	-----	4	100	1,200		
	Reported Thefts **	490	412	341	340	254	279	344	696	805	697	585	5,243	-----	68.99%	603	4,964	5,999	4,806
		475	475	475	475	475	475	475	475	475	475	475	7,600	-----	351	425	5,100		
	WRB + Cust. Req.	1,373	1,204	1,739	1,194	919	1,540	1,386	980	840	706	1,012	12,893	-----	55.57%	947	15,804	17,815	2,469
ITRON ***		1,450	1,450	1,450	1,450	1,450	1,450	1,450	1,450	1,450	1,450	1,450	23,200	-----	1,336	1,091	12,000		
		1,613	1,404	1,143	200	1,198	1,540	1,040	1,053	1,878	1,878	608	13,555	-----	169.44%	574	7,053	9,438	75,646
		500	500	500	500	500	500	500	500	500	500	500	8,000	-----	1,163	100	1,200		

Goal data next to shaded areas. Pending dig-ups replaced refer to dig-up. This tracks properties visited by Metering & pending accounts that have to be reviewed, before forwarding as a dig-up. Itron also conducts ERT changes. Most FY '14 goals revised 10/13.

Discontinued & Administrative Discontinued. \*\* The # of thefts recorded by service workers, indicating: missing or offline meters or ERT's &/or damaged or tampered meters. % Investigated can be > 100% due to carryovers &/or backlog.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

**PLUMBING REPAIR PROGRAMS**

Function	Service Level Meas.	Unit or Cost Goal	HELP LOANS & BASEMENT PROTECTION PROGRAM OPERATIONS ADMINISTRATION												% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	Apr '15	May'15	Year To Date or Average					
Help Loan Completed & Billed Repairs	Water Repairs	# of jobs	41	32	36	35	53	55	59	NA	74		44	\$ 429	44	42	484	453	435
		\$ cost of jobs	\$172,715	\$99,303	\$127,467	\$119,770	\$188,982	\$180,373	\$211,117	NA	\$213,298		\$ 143,218	\$ 1,456,243	\$157,104	\$129,700	\$1,397,915	\$1,612,375	\$1,125,563
		Avg. \$3,400								NA				\$ -	-100.00%	\$3,088	\$2,888	\$3,267	\$2,588
		% of Ttl Jobs	41.40%	42.11%	37.89%	42.68%	52.00%	56.70%	54.68%	NA	65.48%		29.72	\$ 34		42.42%	53.72%	48.39%	51.06%
	Sewer Repairs	# of jobs	58	44	59	47	56	38	32	NA	43		64	\$ 441	48	57	417	504	417
		\$ cost of jobs	\$345,278	\$233,917	\$284,554	\$234,519	\$234,282	\$264,427	\$174,941	NA	\$185,416		\$ 338,635	\$ 2,295,968	\$253,131	\$278,310	\$1,825,121	\$2,253,745	\$1,177,706
		Avg. \$4,300								NA				\$ -	-100.00%	\$4,883	\$4,377	\$4,189	\$2,824
		% of Ttl Jobs	58.60%	57.90%	62.11%	57.32%	48.00%	39.17%	45.31%	NA	38.05%		70.27	\$ 74		57.58%	46.28%	51.61%	48.94%
	Total Repairs	# of jobs	99	76	95	82	102	97	101	NA	113		99	\$ 864	93	99	901	957	852
		\$ cost of jobs	\$517,993	\$333,220	\$412,021	\$354,289	\$455,840	\$502,386	\$386,058	NA	\$398,714		\$481,853	\$ 3,842,373	\$423,115	\$408,010	\$3,223,036	\$3,866,120	\$2,303,269
		Avg. \$3,900								NA				\$ -	-100.00%	\$4,121	\$3,577	\$3,743	\$2,703
		% of Ttl Jobs								NA				\$ -		\$351,000	\$4,212,000		
Help Loan Admin.	App. Process	# New Loans Initiated	119	118	101	133		93	91	NA	113		108	\$ 876	121.67%	118	960	1,176	906
			80	80	80	80	80	80	80	NA	80		80	\$ 720		80	960		
		# New Loans Completed	99	76	95	82		97	106	NA	43		89	\$ 687	93	99	660	652	Category
	Call Volume	Ttl. customer contacts	542	1,134	1,159	1,164		967	1,061	NA	640		730	\$ 7,397	121.76%	1,102	10,463	11,451	9,930
			675	675	675	675	675	675	675	NA	675		675	\$ 6,075	1,005	675	8100		
		App. % of Calls								NA				\$ -			9.18%	10.27%	9.12%
8" +	Sewer	Connect. Insp.	13	7	0	16		5	12	NA	6		13	\$ 72	9	5	62	74	45
Bsmt. Prot. Prog.	# Repr.	Completed	4	4	4	2		2	3	NA	0		1	\$ 20	3	1	45	52	6
		Estimate	12	12	12	3	12	12		NA	12		12	\$ 99	20.20%	12	144		
	Costs	Encumbered	\$20,349	\$3,807	\$28,146	\$9,738		\$9,543	\$0	NA	\$15,312		\$ 5,817	\$ 92,712	\$11,930	\$4,702	\$142,632	\$158,095	\$19,533
		Cost Est.	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	NA	\$36,000	\$ 36,000	\$ 36,000	\$ 360,000	25.75%	\$36,000	\$432,000		
	Avg.	\$ Cost	\$5,087	\$952	\$7,036	\$3,426		\$4,771	\$0	NA	\$3,828		\$ 5,817	\$ 30,917	3.06%	\$4,702	\$3,170	\$3,040	\$3,256
		Cost Est.	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	NA	\$3,000	\$ 3,000	\$ 3,000	\$ 30,000		\$3,000	\$3,000		

Goal data next to shaded areas. Average costs can appear high, as payments were also made for prior fiscal year jobs. Jan. - April data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

BAXTER WATER TREATMENT PLANT																				
Service	Level Measures	Unit		WATER TREATMENT										YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual	
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr'15							May'15
Flow Data	Treated Water Delivered	MG/ Mo.	Act. Gl.	4,345 4,619	4,193 4,619	4,027 4,470	3,700 4,619	3,301 4,470	4,080 4,619	4,194 4,619	3,852 4,172	4,266 4,619	3,572 4,470	4,309 4,619	43,839 72,265	60.66% 3,977	4,281 4,936	47,286 57,494	51,474	50,929
	TWD % of Ttl.	%	Act.	56.95%	57.04%	56.77%	52.74%	53.00%	56.30%	57.80%	55.64%	55.18%	51.64%	59.05%	56	----	58.34%	0.00%	57.12%	56.82%
	Treatment Capacity Utilized	% of 320 MGD	Act. Gl.	45.58% 50%	44.07% 50%	43.75% 50%	21.20% 50%	22.70% 50%	18.20% 50%	20.20% 50%	23.60% 50%	22.10% 50%	22.30% 50%	18.10% 50%	3 8	35.46%	44.91% 50%	45.93% 50%	45.89%	45.20%
	Labor Costs	\$ / MG Avg.	\$	Act. Gl.	\$40.19 \$56.87	\$43.13 \$56.87	\$44.87 \$56.87	\$49.90 \$56.87	\$83.97 \$56.87	\$45.86 \$56.87	\$44.22 \$56.87	\$55.64 \$56.87	\$42.70 \$56.87	\$54.39 \$56.87	\$65.50 \$143.42	\$ 570.37 \$ 996.47	-42.76%	\$44.50 \$47.39	\$49.31 \$47.39	\$50.06
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A											0	N/A	41.3%	41.3%	41.1%	60.2%
			11	N/A	Data not Available at this time.									0	N/A	13.5%	13.5%	13.0%	5.6%	
			17	N/A									0	N/A	19.5%	19.5%	19.1%	13.0%		
Chemical Costs	\$ / MG Avg.	\$	Act. Gl.	\$261.32 \$192.29	\$232.99 \$252.49	\$211.50 \$182.69	\$157.32 \$172.51	\$184.03 \$222.36	\$154.37 \$161.53	\$149.64 \$133.23	\$137.81 \$126.09	\$203.31 \$117.15	\$200.86 \$145.21	\$125.60 \$180.89	\$ 2,018.75 \$ 2,769.21	72.90%	\$236.59 \$228.73	\$216.88 \$175.43	\$219.65	\$164.37
			Total Organic Carbon	Removal Regulatory	Ratio Goal	Act. Gl.	1.65 >1.20	1.61 >1.20	1.70 >1.20	1.83 >1.20	1.65 >1.20	1.70 >1.20	1.57 >1.20	1.54 >1.20	1.59 >1.20	1.60 >1.20	1.64 >1.20	18 >1.20	1506.67%	1.72 >1.20
TTHM Level	Regulatory Gl.	<80 ppb	Act.	51.30	39.83		33.26	35.55	21.42	19.68	18.60	24.70			244	205.43%	32.72	32.24	33.12	36.39
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	60.40	43.86		26.48	33.53	35.40	33.75	29.85	39.35			303	504.37%	72.98	44.07	45.98	58.00
Water Quality	Turbidity	NTU	<.10	0.05	0.06	0.05	0.049	0.05	0.04	0.05	0.05	0.00	0.04	0.05	0.05	-49.86%	0.06	0.05	0.05	0.06

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.



QUEEN LANE WATER TREATMENT PLANT																				
Service	Level Measures	Unit		WATER TREATMENT										YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year To Date	FY '14 Year End Actual	FY '13 Year End Actual	
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr '15							May '15
Flow Data	Treated Water Delivered	MG/ Mo.	Act.	1,891	1,798	1,725	1,912	2,023	1,673	1,850	1,958	2,064	1,981	1,669	20,544	59.87%	1,721	20,605	22,471	22,684
			Gl.	2,170	2,245	2,054	2,160	2,054	2,284	2,201	1,988	2,122	2,054	2,284	34,315	1,839	2,160	25,155		
	TWD % of Ttl.	%	Act.	24.79%	24.46%	24.32%	27.25%	25.00%	23.08%	25.50%	25.60%	26.69%	28.63%	22.87%	3	-----	23.45%	0.00%	24.85%	25.31%
	Treatment Capacity Utilized	% of 140 MGD	Act.	47.00%	44.75%	44.31%	48.50%	51.90%	41.50%	46.10%	53.90%	51.30%	50.90%	41.40%	5	63.45%	42.70%	47.74%	47.76%	47.94%
			Gl.	55%	52%	49%	50%	49%	53%	51%	51%	51%	52%	53%	8		52%	52%		
Labor Costs	\$ / MG Avg.	\$	Act.	\$99.21	\$106.95	\$104.87	\$101.93	\$150.11	\$118.99	\$105.92	\$112.33	\$96.99	\$93.45	\$171.48	1,262	-24.00%	\$117.83	\$111.85	\$114.54	\$113.97
			Gl.	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	1,661		\$103.80	\$103.80		
Overtime (Cumulative FY to date)	Shift Workers	Goal -	40	N/A											0	N/A	33.0%	33.0%	32.8%	24.4%
	Non-Shift Work	% of	11	N/A	Data not Available at this time.										0	N/A	17.4%	17.4%	16.9%	11.9%
	Total Overtime	Base	17	N/A											0	N/A	20.7%	20.7%	20.3%	13.7%
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$155.53	\$177.19	\$156.51	\$196.21	\$194.04	\$143.32	\$132.94	\$165.46	\$0.00	\$157.50	\$202.76	1,681	-46.21%	\$185.64	\$190.92	\$194.26	\$207.13
			Gl.	\$213.49	\$256.00	\$236.97	\$210.23	\$178.05	\$130.92	\$141.26	\$193.89	\$183.63	\$215.39	\$193.93	3,126		\$206.11	\$188.92		
Total Organic Carbon	Removal	Ratio	Act.	1.78	1.97	1.84	1.79	1.86	1.60	1.81	1.85	1.90	1.77	1.89	20	1671.67%	1.81	1.66	1.65	1.69
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30		>1.30	\$1.30		
TTHM Level	Regulatory Gl.	<80 ppb	Act.	56.32	45.75		52.02	38.58	24.80	17.65		22.73			258	222.31%	38.20	37.69	38.07	42.38
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.63	36.07		25.70	26.95	30.71	22.44		29.47			213	254.95%	51.60	34.73	35.95	43.55
Water Quality	Turbidity	NTU	<.10	0.05	0.05	0.05	0.05	0.05	0.05	0.04	0.05	0.05	0.06	0.05	1	450.00%	0.05	0.04	0.05	0.04

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

If cumulative output goal %s are about = each month, actual %s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.  
TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

# **BELMONT WATER TREATMENT PLANT**

Service	Level Measures	Unit		WATER TREATMENT										YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual	
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr '15							May'15
Flow	Treated Water Delivered	MG/ Mo.	Act.	1,393	1,360	1,341	1,403	1,297	1,329	1,382	1,269	1,401	1,364	1,318	14,857	64.38%	1,282	13,648	16,268	16,003
			Gl.	1,643	1,612	1,500	1,395	1,350	1,403	1,488	1,344	1,395	1,350	1,519	23,077	1,358	1,200	15,451		
Data	TWD % of Ttl.	%	Act.	18.26%	18.50%	18.91%	20.00%	18.00%	18.34%	19.07%	17.92%	19.41%	19.71%	18.06%	2	----	17.83%		18.04%	17.87%
	Treatment Capacity Utilized	% of 86 MGD	Act.	54.28%	53.83%	54.84%	54.50%	54.20%	53.60%	54.50%	56.10%	56.10%	54.20%	53.50%	6	73.58%	50.81%	53.25%	53.07%	53.36%
			Gl.	54%	51%	49%	50%	49%	53%	51%	51%	49%	49%	53%	8		53%	53%		
Labor Costs	\$ / MG Avg.	\$	Act.	\$146.56	\$151.18	\$151.36	\$151.50	\$242.69	\$159.49	\$151.91	\$167.53	\$148.96	\$147.13	\$211.26	1,830	79.73%	\$152.33	\$157.17	\$162.90	\$158.45
			Gl.	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	2,295		\$143.42	\$143.42		
Overtime (Cumulative FY to date)	Shift Workers	Goal -	40	N/A											0	N/A	44.3%	44.3%	45.5%	26.9%
	Non-Shift Work	% of	11	N/A	Data not Available at this time.										0	N/A	13.0%	13.0%	12.4%	16.1%
	Total Overtime	Base	17	N/A											0	N/A	20.3%	20.3%	20.1%	17.9%
Chemical Costs	\$ / MG Avg.	\$	Act.	\$128.35	\$109.43	\$210.22	\$225.77	\$220.41	\$218.11	\$189.86	\$210.39	\$0.00	\$200.86	\$125.60	1,839	-50.95%	\$213.66	\$223.24	\$229.24	\$175.82
	Treated		Gl.	\$213.88	\$241.16	\$288.96	\$284.24	\$260.27	\$257.42	\$203.01	\$226.53	\$231.24	\$211.43	\$220.73	3,749		21.43	\$238.26		
Total Organic Carbon	Removal	Ratio	Act.	1.67	1.63	1.48	1.48	1.76	1.77	1.34	1.48	1.86	1.79	1.54	18	1483.33%	1.61	1.60	1.62	1.54
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	0		>1.30	1.3		
TTHM Level	Regulatory Gl.	<80 ppb	Act.	64.74	58.43		62.66	45.68	27.48	21.60	18.55	25.18			324	305.40%	31.92	43.68	43.50	36.09
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.44	32.49		30.85	31.48	32.38	27.81	19.50	32.47			248	314.03%	27.64	34.20	36.42	35.31
Water Quality	Turbidity	NTU	<.10	0.05	0.05	0.05	0.050	0.05	0.04	0.04	0.05	0.04	0.04	0.06	1	422.00%	0.04	0.04	0.04	0.05

Goals are next to shaded areas. TOC goal is a running average over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.  
TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

ALL WATER TREATMENT PLANTS																					
	Level Measures	Unit	WATER TREATMENT										Mar '15	Apr'15	May'15	YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15											
Phila. drinking water meets or exceeds all Fed. & State standards 100% of the time.		%	Act GI																		
				100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%			100%	100%	
				100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%					
Flow	Treated Water Delivered	MG/ Mo.	Act	7,629	7,351	7,093	7,016	6,620	7,082	7,426	7,078	7,731	6,917	7,296	65,026	50.08%	7,338	82,875	90,213	89,881	
			GI	8,631	8,476	8,024	8,174	7,874	8,306	8,308	7,504	8,136	7,874	8,422	129,856	7,174	8,423	8,190			
Data	Treatment Capacity Utilized	% of 546	Act	47.32%	47.32%	47.32%	33.44%	43.70%	45.00%	47.00%	49.80%	49.50%	45.20%	46.40%	50	694.25%	45.37%	47.52%	47.50%	47.14%	
			MGD	53.00%	52.00%	51.00%	50.00%	50.00%	51.00%	57.00%	46.00%	52.00%	49.00%	52.00%	7		50.99%	50.99%			
Labor Costs	\$ / MG Average	\$	Act	\$72.08	\$76.51	\$77.03	\$71.50	\$109.28	\$70.53	\$65.03	\$81.66	\$68.99	\$70.28	\$99.01	693	-57.29%	\$82.29	\$82.44	\$84.36	\$85.10	
			GI	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	1,622		\$76.98	\$76.98			
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work. Total Overtime	Goal - % of Base	40	N/A											0	-100.00%	39.85%	39.85%	39.66%	48.71%	
			11	N/A	Data not Available at this time.										0	0.00%	14.39%	14.39%	13.91%	8.29%	
			17	N/A												0	0.00%	19.97%	19.97%	19.57%	14.30%
Chemical Costs	\$ / MG Avg. Treated	\$	Act	\$213.25	\$199.22	\$197.20	\$181.61	\$194.22	\$163.73	\$149.64	\$158.47	\$0.00	\$176.60	\$175.90	1,457	44.61%	\$230.56	\$212.06	\$214.65	\$185.55	
			GI	\$249.88	\$236.21	\$222.32	\$220.23	\$183.29	\$159.17	\$182.17	\$177.34	\$190.68	\$217.89	\$220.38	3,267		\$221.67	\$225.46			
TTHM Level	Regulatory Gl.	<80 ppb	Act.	54.70	44.28	0.00	42.70								142	77.10%	1.40	1.57	FY	15	
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	52.60	45.84										98	-164.07%		1.24			
Total Organic Carbon	Removal	Ratio	Act.	1.69	1.71	1.70	1.70								7	566.10%	1.76	1.58	1.59	1.47	
	Regulatory	Goal	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20		\$1.24	\$1.24			
Water Quality	Turbidity - NTU	<.10	Act	0.05	0.06	0.05	0.05	0.05	0.04	0.04	0.04	0.04	0.05	0.05	0.05	-49.27%	0.05	0.05	0.05	0.05	

The categories are capacity-weighted averages, except treated water delivered (totals). Goals are next to shaded areas. Est. 23 MG lost 12/23/13 due to main break.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.  
TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

NORTHEAST WASTEWATER TREATMENT PLANT & BIOGAS COGENERATION FACILITY																					
Function	Service Level Measures	Unit of Measurement		Goal		WASTEWATER TREATMENT										YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual	
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	Apr'15						May'15
Flow	Avg. Monthly Flow	MGD		N/A	200*	166	154	147	138	147	158	168	172	210	174	152	162.33	No Report	No Report	175.83	155.25
	Avg. Mo. Flow/ Design Capacity	% of Design Capacity		N/A	95%*	79%	73%	70%	66%	70%	79%	84%	86%	100%	83%	72%	0.78			84.5%	74.7%
Regulatory Effluent Requirements	CBOD5	mg/l	<	30/25	12	3	4	4	4	6	10	6	13	13	10	5	7.25			5.4	5.8
	Suspended Solids	mg/l	≤	30	15	3	5	4	3	6	12	6	18	20	12	4			7.5	6	
	Fecal Coliform	#/100 ml	<	200	150	25	16	11	10	11	10	18	84	64	55	20	30.44			27.5	36
	# NPDES Permit Violations	number		0	0	0	0	0	0	0	0	0	0	0	0	0	0.00			in these 0	Periods. 0
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$374,621	\$396,020	\$387,765	\$413,353	\$396,379	\$3,114,191	\$420,267	\$380,920	\$428,007	\$412,624	\$421,813	#DIV/0!			\$4,688,030	\$4,579,305
		\$			Goal	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868					453693.83				
Overtime* Fiscal Year to Date.	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A				66.1%	45.3%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A				12.8%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A				17.2%	17.7%
Chlorine Minimization Program		lb/MG		N/A		6.81	7.51	7.37	7.12	6.97	7.06	6.28	4.64	4.74	4.18	4.07	6.07			34,105	28,658
					7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50				
	HYPO Dosage	lb/Mo.		N/A		34,994	35,800	32,533	30,389	30,701	34,493	32,763	22,392	30,832	21,842	19,116	29623.18			6.61	6.08
	Cost per MGD	Dollar / MG		N/A		\$4.89	\$5.39	\$5.29	\$5.12	\$5.01	\$4.42	\$4.51	\$3.34	\$3.40	\$3.01	\$2.92	4.30			\$4.92	\$4.37
	TRC - Chlorine Residuals	mg/l	≤	0.50	0.30	0.22	0.19	0.22	0.25	0.29	0.24	0.23	0.44	0.42	0.33	0.23	0.28			0.25	0.23
Sludge Feed to BRC		Dry Tons		N/A		2,464	2,893	2,231	2,036	2,036	2,136	2,136	2,015	2,240	2,192	2,380	2250.78			26,479	24,672
		MG		N/A		28.11	27.73	24.37	24.83	24.25	26.80	26.29	25.95	24.39	25.22	27.89	25.98			25.07	24.87
		% Total Solids		N/A	≥2%	2.28	2.50	2.23	2.02	2.07	1.98	1.99	1.90	2.15	2.10	2.07	2.12			2.43	2.23
*Estimate, not goal.																					
Biogas	Net Electrical Power Generated		-----	kWh		3,700,998	3,757,703	2,493,962	2,129,237	2,129,237							2842227.40			22,206,967	N/A
	Average Net Electrical Power Generated		-----	kWh		-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----			3,172,423.86	N/A
Cogeneration	Biogas Used		-----	mmcf		30.55	33.05	34.04	35.19								33.21			222	N/A
	Average Biogas Used		-----	mmcf		-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----			32	N/A
Facility	Supplemental Natural Gas Purchased		-----	mmcf		17.37	15.59	5.86	0.068								9.72			75	N/A
	Avg. Supple. Natural Gas Purchased		-----	mmcf		-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----			11	N/A

WASTEWATER TREATMENT PLANTS - SOUTHEAST																					
Function	Service Level Measures	Unit of Measurement		Goal		WASTEWATER TREATMENT								Mar '15	Apr'15	May'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15								
Flow	Avg. Monthly Flow	MGD		N/A	100*	78	73	68	71	75	82	83	82	99	77	69	77.85	No	No	80.83	77.67
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	89.33*	69%	65%	61%	63%	67%	73%	74%	73%	88%	69%	62%	0.69				
Regulatory Effluent Requirements	CBOD	mg/l	≤	30	9	6	6	7	6	7	7	8	7	11	8	10	7.25			6.75	7
	Suspended Solids	mg/l	≤	30	9	5	5	5	5	5	6	7	6	10	6	6	6.02			5.58	7
	Fecal Coliform # NPDES Permit Violations	#/100 ml	≤	200	100	13	14	12	9	8	4	11	8	16	4	21	9.85			17.92	21
		number		0	0	0	0	0	0	0	0	0	0	0	0	0	0.00			0	0
Labor Costs	Class 100 Expenditures	\$			Actual	\$207,879	\$219,945	\$214,416	\$225,887	\$241,817	\$222,440	\$222,342	\$218,109	\$228,019	\$229,509	\$233,731	224,008.53			\$2,558,602	\$2,637,365
		\$			Goal	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249					258,249.00				
	Treatment Cost	dollar / MG				\$86	\$98	\$105	\$103	\$108	\$87	\$87	\$95	\$74	\$99	\$109	95.54				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A				50.7%	44.4%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A				14.8%	13.8%
	Total Overtime	% of base		N/A	17%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A				20.0%	18.2%
Chlorine Minimization Program	HYPO - Dosage I&C - Chlorine Residuals	lb/month			Actual	16,353	12,876	12,595	11,298	11,227	12,008	10,849	8,948	13,160	10,488	10,353	11,832.27			11,991	12,414
		lb/MG			5.50	6.78	5.72	6.17	5.16	5.01	4.72	4.22	3.92	4.30	4.54	4.85	5.05			4.92	5.38
		Dollar / MG			Actual	\$4.87	\$4.11	\$4.43	\$3.71	\$3.60	\$3.39	\$3.04	\$2.81	\$3.09	\$3.26	\$3.48	3.62			\$3.55	\$3.86
		mg/l	≤	0.05	0.20	0.22	0.21	0.22	0.22	0.27	0.27	0.23	0.20	0.23	0.23	0.17	0.23			0.19	0.17

\*Estimate vs. goal.

\*1 Fiscal year to date.

WASTEWATER TREATMENT PLANTS - SOUTHWEST																				
Function	Service Level Measures	Unit of Measurement	Goals		WASTEWATER TREATMENT								Mar'15	Apr'15	May'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15								
Flow	Avg. Monthly Flow	MGD	N/A	200*	163	152	143	144	154	162	178	171	99	171	153	153.69	No	No	176.17	161.50
	Avg. Mo. Flow/design Capacity	% of Design Capacity	N/A	100%*	81%	76%	72%	72%	77%	81%	89%	86%	88%	85%	77%	0.80	Report	Report	88.0%	80.7%
Regulatory Effluent Requirements	CBOD	mg/l	≤	25	9	3	2	3	3	6	4	5	11	4	4	4.44			4.3	4.5
	Suspended Solids	mg/l	≤	30	9	4	4	5	4	4	6	5	10	5	6	5.20			6.08	5
	Fecal Coliform	#/100 ml	≤	200	100	41	39	27	24	16	12	7	5	16	13	20.06			21.2	41
	# NPDES Permit Violations	number		0	0	0	0	0	0	0	0	0	0	0	0	0.00			0	0
Labor Costs	Expenditures	\$	N/A		\$403,737	\$405,096	\$401,200	\$432,726	\$431,510	\$444,745	\$445,237	\$446,757	\$424,286	\$402,181	\$415,490	423899.99			\$4,621,338	\$4,547,466
		\$		Goal	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$445,237					453372.58				
Overtime*1	Shift Workers	% of base	N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		33.8%		33.8%	35.1%
	Non-Shift Workers	% of base	N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		16.1%		15.8%	16.3%
	Total Overtime	% of base	N/A	15%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		18.4%	N/A	18.2%	18.8%
Chlorine Minimization Program*2	HYPO - Dosage	lb/month	N/A		39,274	36,883	35,473	34,588	30,701	37,397	37,881	38,223	51,872	36,482	39,443	38019.75			41,346	36,620
				Goal	6	6	6	6	6	6	6	6	6	6	6	6.00				
		lb/MG		6.00	7.80	7.83	8.26	7.73	6.97	7.43	6.88	7.97	7.90	7.90	8.30	7.67			7.69	7.47
	Cost per MGD	Dollar / MG	N/A	\$8.00	\$10.74	\$10.78	\$11.37	\$10.64	\$9.60	\$10.24	\$9.48	\$10.98	\$10.88	\$10.88	\$11.43	10.56			\$10.42	\$10.30
Sludge Feed to BRC	TRC - Chlorine Residuals	mg/l	≤	1	<0.50	0.08	0.08	0.09	0.07	0.10	0.11	0.15	0.13	0.20	0.13	0.11			0.13	0.09
		Dry Tons	N/A		2,423	2,478	2,849	2,826	3,100	2,623	2,746	2,532	3,050	2,984	2,791	2763.80			31,936	27,870
				Goal																
		MG	N/A	33.00	26.78	23.55	27.81	24.83	30.90	29.12	31.65	30.41	34.35	33.54	33.00	29.29			27.95	27.63
	% Total Solids		>	2%	2.40	2.63	2.52	2.02	2.47	2.36	2.17	2.10	2.16	2.03	2.08	2.27			2.53	2.25

\*1 Fiscal year to date.

\*2 Chlorine usage has been phased out, replaced by Sodium HYPO.

**SYNAGRO (BIOSOLIDS RECYCLING CENTER)**																			
Measures		Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15	Apr'15	May '15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Percent Cake	Northeast	percent	Actual	27.2%	27.0%	27.3%	25.8%	25.8%	27.1%	27.1%	27.3%	27.3%	27.9%	26.4%	27%	No	No	29.13%	27.81%
			25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	Report	Report		
	Southwest	percent	Actual	28.0%	28.3%	28.6%	27.7%	28.2%	28.0%	30.7%	30.8%	28.0%	28.7%	27.4%	29%			30.70%	28.72%
			25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%				
Percent Recovery	Northeast	percent	90%	92.1%	92.8%	89.0%	92.3%	92.8%	92.8%	91.4%	92.9%	92.9%	92.4%	89.2%	92%			94.90%	91.01%
	Southwest	percent	90%	92.1%	92.8%	89.0%	92.3%	92.8%	92.8%	91.4%	92.9%	92.9%	92.4%	89.2%	92%			94.90%	91.01%
Biosolids Processing	Dry Tons	dry tons	Actual	4,887	5,370	5,080	4,861	4,882	4,952	4,882	4,546	5,290	92	89	4085			55,046	52,541
	Processed		5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5500				
Biosolids Utilization	Dry Tons Utilized	dry tons*3	Actual	4,902	5,030	4,563	4,563	4,681	4,572	4,882	4,546	4,081	4,703	4,661	4653			51,716	52,790
			5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5500			

\*\* Biosolids Recycling Center is operated by Synagro, as of 10/11/2008.

\*1 Fiscal year to date.

\*2 Includes all operating costs and is calculated on a yearly basis.

\*3 Includes stockpiled material from previous FY.

ALL WASTEWATER TREATMENT PLANTS																					
Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT										YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual	
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Apr'15						May'15
Flow	Avg. Monthly Flow	MGD		N/A	N/A	407.00	378.58	358.28	352.77	376.00	402.00	429.00	425.00	512.00	422.00	290.00	395.69	No Report	No Report	432.83	394.42
	Avg. Mo. Flow/design Capacity	% of Design Capacity		N/A	N/A	77.97%	72.53%	68.64%		67.60%		82.30%	81.00%	98.00%	97.00%	70.30%	0.79			82.92%	76%
Regulatory Effluent Requirements	CBOD*	mg/l	≤	25	10.5	3	3	3		16.0	21.0	18.0	15.0	29.0	23.0	19.0	15.04			4.8	5.2
	Suspended Solids	mg/l	≤	30	11.00	4	5	4		16.0	24.0	19.0	29.0	37.0	34.0	16.0	18.83			6.4	6.0
	Fecal Coliform	#/100 ml	≤	200	117	26	23	17		35.0	24.0	26.0	97.0	94.0	39.0	68.0	44.92			22.2	32.7
	# NPDES Permit Violations									0	0	0	0	0	0	0.0	0.00				
		number		0	0	0	0	0		0	0	0	0	0	0	0	0.00			0	0.0
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$986,237	\$1,021,060	\$1,003,381		\$895,491							976,542.27			\$11,867,970	\$11,764,136
		\$		N/A	Goal	\$1,157,583	\$1,157,584	\$1,157,585	\$1,157,583	\$1,157,583	\$1,157,583						1,157,583.25				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A		N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			49.8%	41.6%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A		N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			14.4%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A		N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			18.2%	18.2%
Chlorine Minimization Program		lb/month		N/A		55,634	49,767	48,076		72,629	84,380	81,493	69,563	95,864	68,812	68,912	69512.89			87,441	41,072
	HYPO Dosage	lb/MG		N/A	7.5	7.13	7.02	7.26			18.82	17.38	16.53	16.94	33.47	17.84	15.82			6.41	NA
	Cost per MGD	Dollar / MG		N/A	\$6.41	\$6.83	\$6.76	\$7.03	\$18.21	\$11.82	\$18.53	\$17.13	\$17.37		34.50	17.22	15.54			\$6.30	\$6.18
	TRC - Chlorine Residuals	mg/l	≤	1.00	0.23	0.17	0.16	0.18	0.66	0.59	0.77	0.80	0.90	0.50	0.53					0.19	0.16
Sludge Feed to BRC		Dry Tons		N/A	N/A	4,887	5,370	5,080	4,548		22	4,547	3,050	7,597	5,171	4474.71				58,415	52,542
		MG		N/A	60.30	54.89	51.28	0.00	0.00		57.97	56.36	34.35	91	61	45.17				53.01	52.50
		% Total Solids		N/A	2.20	2.34	2.56	0.00	0.00	4.16	4.00	4.00	4	4	2.78					2.48	2.24

\*NE and SW only - SE measures BOD.

\*1 Fiscal year to date.



WATER REVENUE BUREAU PERFORMANCE SUMMARY															FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Performance Measure	Unit of Measurement	Projected	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15	Apr '15	May '15	YTD or Mo. Avg.				
<b>CUSTOMER METER READING</b>																		
Attempted AMR readings (Itron)	number of meters	484,050	486,112	486,283	486,440	486,608	486,802	487,007	487,248	487,409	487,337	485,245	485,567	486,551	485,697	484,611	484,650	481,315
Actual AMR readings (Itron)	number of meters		447,147	474,962	475,020	474,988	475,141	475,044	475,207	475,372	475,304	475,263	475,465					
Adjusted AMR Read Success Rate	% of meters read	96.8%	92.0%	97.7%	97.7%	97.6%	97.6%	97.5%						96.68%	97.6%	97.93%	97.97%	97.82%
Itron is penalized if the adjusted AMR meter read success rate is below 99.0%																		
<b>Actual Reads</b>																		
Reads-all categories	# of meters		447,433	475,250	475,314	475,261	475,438	475,349	475,502	475,671	475,610	475,566	475,778	472,314			8,469	18,215
Number of billed accounts	# of meters		550,374	554,992	547,318	550,000	474,800	608,158	609,412	527,446	609,412	554,055	526,552	564,136			4,833%	9.51%
Of Bills based on actual reads	% of mtrs read		81.3%	85.6%	86.8%	86.4%	100.1%	78.2%						0.850277727			\$76,068	\$353,086
<b>BILLED WATER CONSUMPTION</b>																		
Average Daily Billed Water Consumption*1																		
Small Meters (5/8", 3/4")	CCF		2,868,496	2,919,225	2,858,762	2,780,462	2,655,798.0	3,012,570.0	2,667,439.0	2,631,684.0	3,026,872.0	2,654,157	2,660,606	2,794,188.27	MGD	MGD	MGD	MGD
Large Meters (1-inch & larger)	CCF		2,747,652	2,459,579	2,961,867	2,859,319	2,536,968.0	2,480,606.0	2,433,515.0	2,235,995.0	2,590,080.0	2,344,702	2,520,726	2,561,000.82	66.8	72.8	70.0	72.4
Wholesale Export Sales Volume	CCF		188,068	206	156	86,085.0	85,800.0	67,845.0	64,133.0	64,365.0	144,217.0	146,419	168,973	92,387.91	58.3	61.4	60.9	61.6
Total Water Consumption	CCF		5,804,216	5,379,010	5,820,785	727,710.0	420,037.0	355,130.0	476,018.0	363,055.0	409,552.0	318,187	384,009	1,859,791.73	10.0	10.6	11.0	10.8
City Government	CCF		561,117	545,841	709,573									605,510.33	135.1	144.8	141.9	144.8
<b>PAYMENT PATTERNS*2</b>																		
30 Day Pattern	% of accounts...		68.28%	69.12%	68.88%	68.49%	70.27%	66.82%	67.58%	65.66%	65.71%		67.49%	0.6778	9.3	8.8	10.4	8.9
60 Day Pattern	paid by due date	68.28%	69.12%	68.88%	68.49%	70.27%	66.82%	67.58%	65.66%	65.71%		67.49%			63.98%	68.56%	67.77%	68.44%
90 Day Pattern	paid 60 days from bill	17.80%	15.93%	14.03%	14.33%	14.86%	13.48%	13.85%	14.09%	15.26%		14.62%		14%	13.99%	17.23%	15.24%	16.95%
	paid 90 days from bill	4.86%	4.22%	4.26%	4.30%	4.06%	3.74%	3.01%	3.77%			4.16%		4%	3.13%	4.16%	3.80%	4.10%
Total	paid within 90 days	90.94%	87.26%	87.84%	87.72%					86.14%				87%	81.10%	89.94%	86.81%	89.49%
<b>CUSTOMER SERVICE</b>																		
Inbound Telephone Calls																		
Calls Offered*3	no. of calls	23,824	35,281	29,617	37,014	28,846	35,715	28,194	17,513	30,781	31,825	36,116		31090.2	32,125	220,086	310,976	265,421
Response Rate	percent answered	87%	99%	99%	99%	100.23%	100%	99%	100%	100%	99%	99%	99%	99%	99.0%	89.4%	98.15%	90.75%
Average Waiting Time	minutes:seconds	05:37	12:51	17:23	18:20	19:15	14:88	3:60	8:00	10:34				62%		6:11		05:21
<b>Walk-In Customer Service</b>																		
Walk-in Customers	# of customers served	8,340	8,237	7,389	8,174	8,076	5,629	6,516	5,129	5,148	7,771	10,095	8,134	80,298	5,520	91,884	96,146	99,689
Average Waiting Time	minutes:seconds	06:34	14:50	13:49	13:01	12:45	01:58	02:38	01:38	2:23	2:43		12:26	28%	03:19	5:31	15:49	13:23
<b>Correspondence</b>																		
Letter Received	# of letters received	561	774	685	1,054	721	643	1,055	863	1,287	1,043	659	135		778	9025	9,824	11,203
<b>Low Income Assistance Program</b>																		
Total Applications Received	# of applications	2,557	2,940	2,581	3,046	3,463	3,173	3,680	3,309	2,967	3,266	3,583	3,065	318845%	3298	29614	32,894	32,209
Payment Agreements	% of total applications	21.0%	22.04%	22.32%	16.71%	19.46%	15.04%	14.50%	16.71%		19.04%	20.15%	27.04%	18%	16.28%	20.43%	20.55%	19.51%

\*1 Includes effects of consumption adjustments made to various accounts for billing purposes, and consumption registered at non-billed accounts, fire service accounts, and sewer only accounts

\*2 Refers to bills issued in that month(30 days = percent of customers who paid one month after bill was issued, 60 days = percent of customers who paid two months after bill was issued, etc

\*3 Calls Received was renamed to Calls Offered to more accurately reflect that this measure tracks total calls into the telephone system

# MONTHLY MANAGERS' REPORT



AND



For the period ending  
31-Mar-15

This report is preliminary, subject to revision & not an official statement of the City of Philadelphia Water Department or Water Revenue Bureau. Published March 31st, 2015.

## PWD Vision

To be America's model 21<sup>st</sup> Century urban water utility – one that fully meets the complex responsibilities and opportunities of our time and our environment.

## Mission

Provide the Greater Philadelphia region with integrated water, wastewater, and stormwater services.

Protect public health by always delivering PWD's customers the highest quality of drinking water at a competitive and affordable cost.

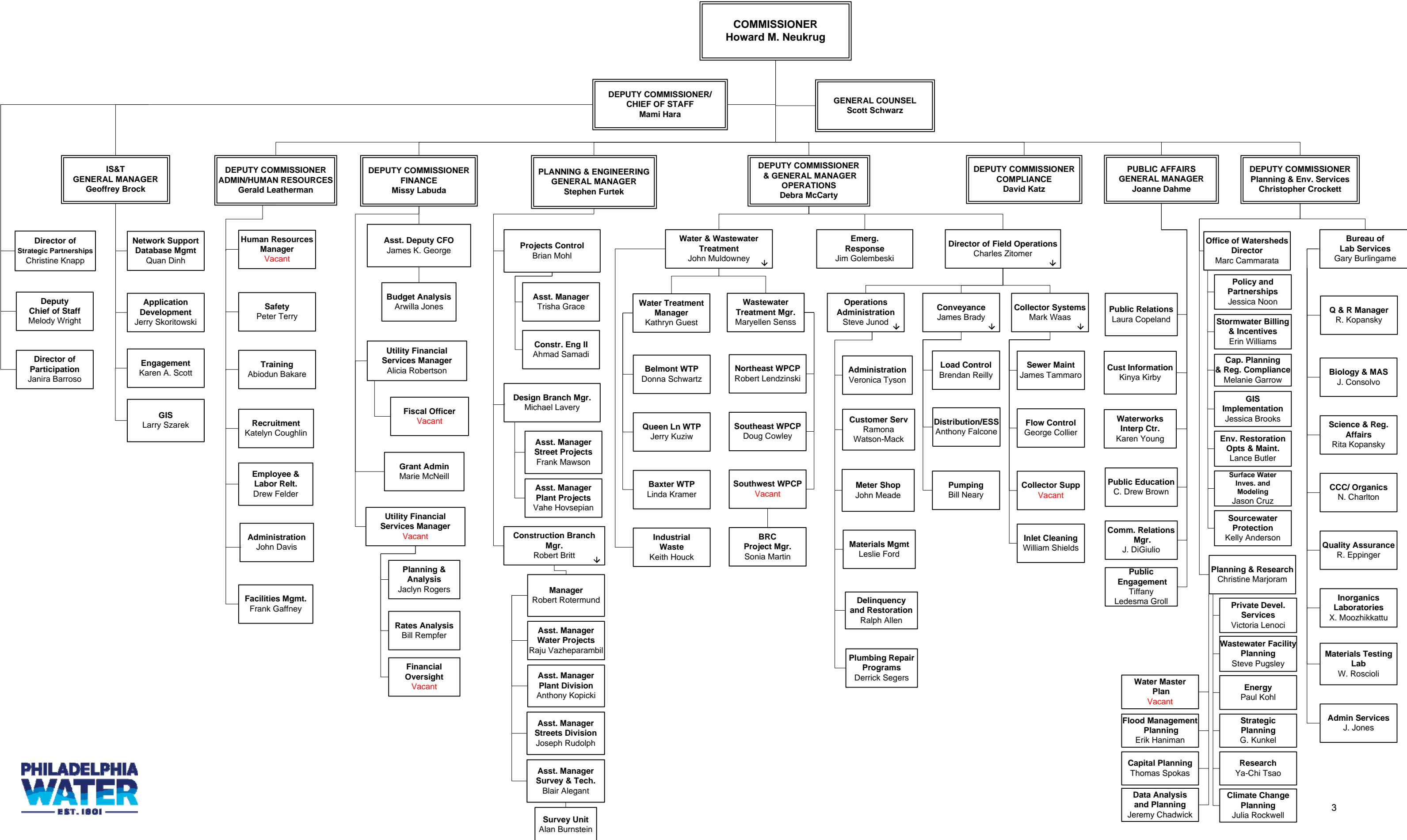
Protect the environment by managing and treating the region's wastewater and stormwater, protecting and advocating for rivers and streams and their watersheds, and protecting sources of drinking water.

Support the sustainable growth of Philadelphia and its residents, communities, businesses, and industry as well as the financial well-being of the utility.

Continue to be America's most innovative utility with a constant focus on quality, efficiency, customer service, and affordability.

# Philadelphia Water Department

4/24/2015



## **Fiscal Year End 2014 Fact Sheet**

Total # of PWD FT employees – 1,967.

Total active water & wastewater accounts – 473,800.

Total average active residential (non-apartment) accounts – 398,000.

Total wholesale water (2) & wastewater (10) contracts – 12.

Phila. water service area – 134.1 sq. mi. (2013 census) Wholesale water service area – 101.35+ sq. mi. Bucks Co. (& Co. customers) – 92.6 sq. mi. Aqua Pa. - Mont. Co. - Cheltenham Township. - 8.75 sq. mi., (+ portion of Delaware Co.). Ttl. pop. – 1,765,165. Phila. - 1,553,165 (2013 census est.), Bucks Co. (est.) -155,000. Mont. Co. - Cheltenham Township - 36,793. Delaware Co. (portion) 20,207 (est.). Raw water (surface) sources – Delaware Riv. – 58%, Schuylkill Riv. – 42%. (33 River miles & 354 stream miles.)

### **Water Treatment, Storage & Transmission**

Design rated cap. of all 3 water tmt. plants – 546 MGD. DRBC river withdrawal limit - 648 MGD. Max. cap. of all 3 water tmt. plants – 680 MGD. 1801- Water service began (Centre Sq. & Schuylkill pumps). 1815 – Fairmount Waterworks opens, Jonval turbines start 1872 & facility deactivated – 1911. 1903 – Slow sand filtered water tmt. began. 1914- Chlorinated water service started. 1959 – Rapid sand filtration tmt. began.

Total raw & treated water storage design capacity – 1,065.4 MG.

Total in-plant raw water storage design capacity – 460.5 MG.

Subtotal – Treated in-plant & basin/tank design capacity – 604.9 MG.

Total in-plant treated water storage design capacity – 333.9 MG.

Total other basin/tank treated water retention design capacity – 271 MG.

Total raw water pumping capacity - 3 stations – 850 MGD. 6 primary pumping stations – 594 MGD.

Total treated water pumping capacity – 822.8 MGD. 6 booster pumping stations – 228.8 MGD.

### **Water Infrastructure**

Total water system piping miles - 3,176. Total # of valves – 91,957. Main mileage replaced – 23

Total # of hydrants – 25,364. Total # of hydrants with center compression locks – 16,112

1801- Wood pipe/iron connectors. 1819 - Cast iron pipe. Today – Cast, ductile iron, steel, concrete pipes.

### **Wastewater Treatment & Infrastructure**

Total wastewater service area – Phila. – 134.1 sq. mi., Suburban area – 230 sq. mi.

Total pop. – 2,303,165. Phila. 1,553,165 (2013 census est.) & Suburban counties, 750,000. (Census + est.)

By 1899, approx. 800 miles of sanitary & storm sewers were in service. 1912 – Limited scale primary wastewater treatment began (Pennypack). 1923 – Large scale (NE) primary ww. treatment started. 1970's-80's – All plants upgraded to secondary treatment. Design rated capacity of all 3 wastewater treatment plants – 522 MGD. Maximum capacity of all 3 wastewater treatment plants – 1,044 MGD

Total collector system piping miles – 3,716.

Sanitary sewer miles – 762.

Stormwater conduit (sewer) miles – 737.

# of wastewater pumping stations – 16

# of manholes – 94,116. # of stormwater inlets – 72,679. # of intercepting chambers – 199.

# CSO chambers – 174.

Sewers reconstructed & lined – 6.6 miles.

Force mains, inlet & vent pipe miles -- 362.

Combined sewer miles – 1,855.

# of stormwater pumping stations - 3.

# of intercepting chambers – 199.

# CSO Flood relief chambers – 25.

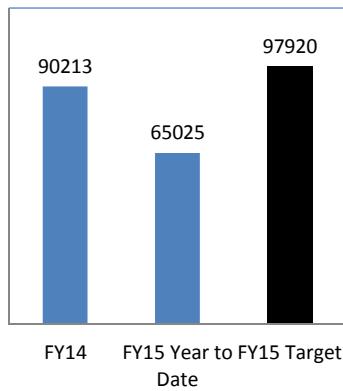
### **PBS/Synagro – (Former Biosolids Recycling Center)**

Ocean biosolids disposal ended - 1980. Centralized PWD dewatering facility completed - 1989.

Dewatering design rated capacity – 185 dry tons/day. Synagro contract operation of dewatering facility - 2008. Synagro construction of new drying & pelletizing operation completed - Jan. 2012. Pelletization facility design rated capacity – 220 dry tons/day. Drying facility operational - Feb. 2012, producing Class A pellets. Class B biosolids production ended Feb. 2012 (including multi-state strip mine reclamation, landfill/agriculture application programs). 58,044 dry tons utilized in FY 2013.

### Water Department Quarterly Managers Report Metrics

**Millions of Gallons of Treated Water**



Performance Measure	FY14 Q2	FY15 Q2	Change	FY14	FY15 Year to Date	FY15 Target	On Track to Meet Target	Comments / Explanation
Millions of Gallons of Treated Water	21,745	20,718	-4.7%	90,213	42,790	97,920	no	Output meets customer demand & maintains appropriate system-wide water pressure.
Percent of Time Philadelphia's Drinking Water Met or Surpassed State & Federal Standards	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	yes	
Miles of Pipeline Surveyed for Leakage	189	176	-6.9%	775	397	1,130	no	Leak Detection Unit is short one daytime crew & the referral workload due to water main breaks is higher than usual.
Water Main Breaks Repaired	236	213	-9.7%	969	333	905	yes	
Average Time to Repair a Water Main Break upon Crew Arrival at Site (Hours)	7	6.3	-10.0%	6.175	6.5	< 8.0	yes	
Percent of Hydrants Available	99.7%	99.6%	-0.1%	99.7%	99.6%	99.7%	yes	
Number of Storm Drains Cleaned	24,709	26,328	6.6%	94,653	53,739	111,444	yes	
Acres of Watershed Plans Approved	40	35	-12.5%	385	263	240	yes	
Resultant Watershed Stormwater Flow Reduction (Million Gallons)	39	33	-15.4%	367	250	228	yes	

## **Monthly Managers Report Index**

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## **Budget Update**

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**Div 2806 Human Resources and Administration**  
as of March 31st, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	47,000.00	29,938.81	0.00	29,938.81	17,061.19
	0101	PERM FULL TIME-CIVILIAN 0101	1,547,791.00	1,077,595.16	0.00	1,077,595.16	470,195.84
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	42,945.94	0.00	42,945.94	(42,945.94)
	0121	TEMPORARY/SEASONAL 0121	3,000.00	0.00	0.00	0.00	3,000.00
	0161	OVERTIME-CIVILIAN 0161	42,000.00	31,528.49	0.00	31,528.49	10,471.51
		<b>01 PERSONAL SERVICES</b>	<b>1,639,791.00</b>	<b>1,182,008.40</b>	<b>0.00</b>	<b>1,182,008.40</b>	<b>457,782.60</b>
02	0201	CLEANING AND LAUNDERING 0201	0.00	498.90	0.00	498.90	(498.90)
	0202	JANITORIAL SERVICES 0202	0.00	269.01	648.00	917.01	(917.01)
	0210	POSTAGE 0210	120,000.00	20,012.07	0.00	20,012.07	99,987.93
	0211	TRANSPORTATION 0211	35,100.00	499.39	0.00	499.39	34,600.61
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	10,500.00	0.00	0.00	0.00	10,500.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	2,000.00	1,425.00	0.00	1,425.00	575.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	2,147,000.00	368,962.02	1,009,007.98	1,377,970.00	769,030.00
	0255	DUES 0255	6,100.00	6,363.00	0.00	6,363.00	(263.00)
	0256	SEMINAR AND TRAINING SESSIONS 0256	53,200.00	5,932.00	0.00	5,932.00	47,268.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	528,000.00	152,263.00	104,754.00	257,017.00	270,983.00
	0285	RENTS 0285	110,000.00	34,508.42	96,678.68	131,187.10	(21,187.10)
	0295	PURCHASE SERVICES-IMPREST ADVANCES 0295	0.00	41.19	8,958.81	9,000.00	(9,000.00)
		<b>02 PURCHASE OF SERVICES</b>	<b>3,011,900.00</b>	<b>590,774.00</b>	<b>1,220,047.47</b>	<b>1,810,821.47</b>	<b>1,201,078.53</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,800.00	2,039.25	0.00	2,039.25	7,760.75
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	35,700.00	15,484.66	16,779.56	32,264.22	3,435.78
	0310	ELECTRICAL AND COMMUNICATION 0310	2,500.00	800.46	149.54	950.00	1,550.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	1,215.00	285.00	1,500.00	(1,500.00)
	0312	FIRE FIGHTING AND SAFETY 0312	500.00	1,668.71	0.00	1,668.71	(1,168.71)
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	0.00	309.90	0.00	309.90	(309.90)
	0317	HOSPITAL AND LABORATORY 0317	35,700.00	1,973.06	9,691.00	11,664.06	24,035.94
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	100.00	2,126.37	0.00	2,126.37	(2,026.37)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	82,500.00	11,061.84	6,816.52	17,878.36	64,621.64
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	200,000.00	4,337.63	15,662.37	20,000.00	180,000.00
	0325	PRINTING 0325	40,000.00	744.00	0.00	744.00	39,256.00
	0326	RECREATIONAL AND EDUCATIONAL 0326	0.00	462.00	0.00	462.00	(462.00)
		<b>03 MATERIALS AND SUPPLIES</b>	<b>406,800.00</b>	<b>42,222.88</b>	<b>49,383.99</b>	<b>91,606.87</b>	<b>315,193.13</b>
04	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	0.00	349.95	0.00	349.95	(349.95)
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	2,600.00	0.00	0.00	0.00	2,600.00
	0417	HOSPITAL AND LABORATORY 0417	1,500.00	46,046.36	0.00	46,046.36	(44,546.36)
	0420	OFFICE EQUIPMENT 0420	50,000.00	2,067.67	28,544.00	30,611.67	19,388.33
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	15,000.00	0.00	0.00	0.00	15,000.00
	0430	FURNITURE AND FURNISHINGS 0430	353,000.00	12,326.00	247,430.52	259,756.52	93,243.48
		<b>04 EQUIPMENT</b>	<b>422,100.00</b>	<b>60,789.98</b>	<b>275,974.52</b>	<b>336,764.50</b>	<b>85,335.50</b>
05	0504	MERITORIOUS AWARDS 0504	100,000.00	0.00	0.00	0.00	100,000.00
		<b>05 CONTRIBUTIONS, INDEMNITIES, REFDS, TAXES</b>	<b>100,000.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>100,000.00</b>
		<b>Div 2806 HUMAN RESOURCES</b>	<b>5,580,591.00</b>	<b>1,875,795.26</b>	<b>1,545,405.98</b>	<b>3,421,201.24</b>	<b>2,159,389.76</b>

**Div 2807 Finance**  
as of March 31st, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	243,000.00	230,764.07	0.00	230,764.07	12,235.93
	0101	PERM FULL TIME-CIVILIAN 0101	8,407,673.00	5,451,186.63	0.00	5,451,186.63	2,956,486.37
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	357,497.31	0.00	357,497.31	(357,497.31)
	0121	TEMPORARY/SEASONAL 0121	80,000.00	62,174.25	0.00	62,174.25	17,825.75
	0161	OVERTIME-CIVILIAN 0161	719,500.00	516,440.47	0.00	516,440.47	203,059.53
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	5,000.00	0.00	0.00	0.00	5,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	33,000.00	22,209.22	0.00	22,209.22	10,790.78
	0181	SHIFT 0181	18,000.00	10,642.57	0.00	10,642.57	7,357.43
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	2,984.99	0.00	2,984.99	(2,984.99)
		<b>01 PERSONAL SERVICES</b>	<b>9,506,173.00</b>	<b>6,653,899.51</b>	<b>0.00</b>	<b>6,653,899.51</b>	<b>2,852,273.49</b>
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	1,723.90	1,400.00	3,123.90	(123.90)
	0202	JANITORIAL SERVICES 0202	1,500.00	0.00	0.00	0.00	1,500.00
	0209	TELEPHONE 0209	0.00	26.10	0.00	26.10	(26.10)
	0211	TRANSPORTATION 0211	31,000.00	20,768.77	0.00	20,768.77	10,231.23
	0213	EMPLOYEE RELOCATION EXPENSES 0213	0.00	7,200.00	0.00	7,200.00	(7,200.00)
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	5,000.00	980.57	0.00	980.57	4,019.43
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	0.00	242.00	0.00	242.00	(242.00)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,500.00	0.00	0.00	0.00	1,500.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	16,585,000.00	10,220,479.78	5,447,593.14	15,668,072.92	916,927.08
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	0.00	0.00	206,000.00	206,000.00	(206,000.00)
	0252	ACCOUNTING AND AUDITING SERVICES 0252	0.00	6,517.44	0.00	6,517.44	(6,517.44)
	0253	LEGAL SERVICES 0253	480,000.00	0.00	280,000.00	280,000.00	200,000.00
	0255	DUES 0255	111,000.00	106,579.54	0.00	106,579.54	4,420.46
	0256	SEMINAR AND TRAINING SESSIONS 0256	110,000.00	44,515.92	0.00	44,515.92	65,484.08
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	400,000.00	179,527.04	59,814.96	239,342.00	160,658.00
	0258	COURT REPORTERS 0258	60,000.00	0.00	0.00	0.00	60,000.00
	0259	ARBITRATION FEES 0259	500,000.00	221,825.60	0.00	221,825.60	278,174.40
	0260	REPAIR AND MAINTENANCE CHARGES 0260	2,583,600.00	1,689,692.21	550,895.30	2,240,587.51	343,012.49
	0264	ABATEMENT OF OTHER NUISANCES 0264	0.00	54,171.19	27,828.81	82,000.00	(82,000.00)
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	103.40	0.00	103.40	(103.40)
	0280	INSURANCE AND OFFICIAL BONDS 0280	30,000.00	104,185.68	0.00	104,185.68	(74,185.68)
	0285	RENTS 0285	5,000.00	13,262.77	13,489.04	26,751.81	(21,751.81)
	0295	PURCHASE SERVICES-IMPREST ADVANCES 0295	0.00	2,638.73	5,348.63	7,987.36	(7,987.36)
		<b>02 PURCHASE OF SERVICES</b>	<b>20,906,600.00</b>	<b>12,674,440.64</b>	<b>6,592,369.88</b>	<b>19,266,810.52</b>	<b>1,639,789.48</b>
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	3,270.34	0.00	3,270.34	(3,270.34)
	0301	AGRICULTURAL AND BOTANICAL 0301	1,000.00	0.00	0.00	0.00	1,000.00
	0304	BOOKS AND OTHER PUBLICATIONS 0304	7,200.00	7,688.36	176.92	7,865.28	(665.28)
	0305	BUILDING AND CONSTRUCTION 0305	403,500.00	95,856.83	95,992.35	191,849.18	211,650.82
	0307	CHEMICALS AND GASES 0307	5,000.00	2,040.00	441.00	2,481.00	2,519.00
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	21,500.00	12,756.35	4,044.40	16,800.75	4,699.25
	0310	ELECTRICAL AND COMMUNICATION 0310	78,800.00	100,776.37	29,847.60	130,623.97	(51,823.97)
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	27,500.00	8,193.87	1,352.61	9,546.48	17,953.52
	0312	FIRE FIGHTING AND SAFETY 0312	8,000.00	4,916.00	2,505.02	7,421.02	578.98
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	996.39	3,403.61	4,400.00	5,600.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	62,000.00	7,597.92	8,947.93	16,545.85	45,454.15
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	10,000.00	1,245.67	1,825.47	3,071.14	6,928.86
	0320	OFFICE MATERIALS AND SUPPLIES 0320	57,400.00	32,814.86	18,002.14	50,817.00	6,583.00
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	25,000.00	5,913.29	9,774.79	15,688.08	9,311.92
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	100,750.00	19,378.63	54,830.30	74,208.93	26,541.07
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	67,000.00	10,765.56	1,234.44	12,000.00	55,000.00
	0325	PRINTING 0325	310,300.00	920.00	0.00	920.00	309,380.00
		<b>03 MATERIALS AND SUPPLIES</b>	<b>1,194,950.00</b>	<b>315,130.44</b>	<b>232,378.58</b>	<b>547,509.02</b>	<b>647,440.98</b>
04	0411	GENERAL EQUIPMENT AND MACHINERY 0411	8,000.00	1,855.57	1,761.41	3,616.98	4,383.02
	0418	JANITORIAL AND LAUNDRY 0418	5,000.00	0.00	0.00	0.00	5,000.00
	0420	OFFICE EQUIPMENT 0420	9,500.00	5,651.50	0.00	5,651.50	3,848.50
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	33,000.00	8,430.40	22,214.60	30,645.00	2,355.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	300.00	0.00	0.00	0.00	300.00
	0430	FURNITURE AND FURNISHINGS 0430	3,000.00	5,080.00	0.00	5,080.00	(2,080.00)
		<b>04 EQUIPMENT</b>	<b>58,800.00</b>	<b>21,017.47</b>	<b>23,976.01</b>	<b>44,993.48</b>	<b>13,806.52</b>
08	0801	PAYMENTS TO GENERAL FUND 0801	14,000,000.00	0.00	0.00	0.00	14,000,000.00
	0804	PAYMENTS TO CAPITAL PROJECTS FUND 0804	20,697,000.00	0.00	0.00	0.00	20,697,000.00
	0811	PAYMENTS TO WATER RESIDUAL FUND 0811	28,363,000.00	0.00	0.00	0.00	28,363,000.00
	0813	PAYMENTS TO WATER RATE STAB 0813	3,905,000.00	0.00	0.00	0.00	3,905,000.00
		<b>08 PAYMENTS TO OTHER FUNDS</b>	<b>66,965,000.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>66,965,000.00</b>
		<b>Div 2807 FINANCE</b>	<b>98,631,523.00</b>	<b>19,664,488.06</b>	<b>6,848,724.47</b>	<b>26,513,212.53</b>	<b>72,118,310.47</b>

**Div 2808 Engineering**  
as of March 31st, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	35,000.00	0.00	61.84	34,938.16
	0101	PERM FULL TIME-CIVILIAN 0101	1,058,738.00	0.00	716,351.39	342,386.61
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	0.00	36,056.89	(36,056.89)
	0121	TEMPORARY/SEASONAL 0121	125,000.00	0.00	55,017.31	69,982.69
	0161	OVERTIME-CIVILIAN 0161	13,000.00	0.00	3,123.44	9,876.56
	0181	SHIFT 0181	0.00	0.00	15.20	(15.20)
<b>01 PERSONAL SERVICES</b>			<b>1,231,738.00</b>	<b>0.00</b>	<b>810,626.07</b>	<b>421,111.93</b>
02	0201	CLEANING AND LAUNDERING 0201	1,400.00	210.00	420.00	980.00
	0210	POSTAGE 0210	0.00	0.00	65.07	(65.07)
	0211	TRANSPORTATION 0211	18,500.00	0.00	18,917.31	(417.31)
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	74,500.00	0.00	33,441.11	41,058.89
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	300,000.00	0.00	132,011.28	167,988.72
	0255	DUES 0255	5,000.00	0.00	6,127.00	(1,127.00)
	0256	SEMINAR AND TRAINING SESSIONS 0256	21,000.00	0.00	6,870.00	14,130.00
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	50,000.00	0.00	0.00	50,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	22,500.00	4,567.87	15,480.70	7,019.30
<b>02 PURCHASE OF SERVICES</b>			<b>492,900.00</b>	<b>4,777.87</b>	<b>213,332.47</b>	<b>279,567.53</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	13,000.00	0.00	2,865.45	10,134.55
	0305	BUILDING AND CONSTRUCTION 0305	500.00	0.00	1,751.53	(1,251.53)
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	0.00	0.00	459.18	(459.18)
	0310	ELECTRICAL AND COMMUNICATION 0310	500.00	550.00	550.00	(50.00)
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	0.00	672.00	(672.00)
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	500.00	0.00	447.88	52.12
	0317	HOSPITAL AND LABORATORY 0317	0.00	123.96	123.96	(123.96)
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	0.00	252.00	533.75	(533.75)
	0320	OFFICE MATERIALS AND SUPPLIES 0320	21,000.00	5,288.82	9,929.25	11,070.75
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	500.00	0.00	0.00	500.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	44,000.00	0.00	1,198.40	42,801.60
	0325	PRINTING 0325	118,000.00	32,884.74	80,811.53	37,188.47
<b>03 MATERIALS AND SUPPLIES</b>			<b>198,000.00</b>	<b>39,099.52</b>	<b>99,342.93</b>	<b>98,657.07</b>
04	0420	OFFICE EQUIPMENT 0420	0.00	0.00	10,908.76	(10,908.76)
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	34,000.00	0.00	3,704.97	30,295.03
	0430	FURNITURE AND FURNISHINGS 0430	25,000.00	0.00	0.00	25,000.00
<b>04 EQUIPMENT</b>			<b>59,000.00</b>	<b>0.00</b>	<b>14,613.73</b>	<b>44,386.27</b>
<b>Div 2808 PLANNING &amp; ENGINEERING</b>			<b>1,981,638.00</b>	<b>43,877.39</b>	<b>1,137,915.20</b>	<b>843,722.80</b>

**Div 2809 Operations**  
as of March 31st, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	731,500.00	397,327.59	0.00	397,327.59	334,172.41
	0101	PERM FULL TIME-CIVILIAN 0101	57,825,693.00	38,733,260.78	0.00	38,733,260.78	19,092,432.22
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	442,813.08	0.00	442,813.08	(442,813.08)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	3,513,216.85	0.00	3,513,216.85	(3,513,216.85)
	0111	PERM PART TIME 0111	0.00	1,954.80	0.00	1,954.80	(1,954.80)
	0121	TEMPORARY/SEASONAL 0121	377,000.00	215,638.78	0.00	215,638.78	161,361.22
	0141	SCHOOL CROSSING GUARDS 0141	0.00	(300.00)	0.00	(300.00)	300.00
	0151	REG 32-RATE 1 0151	0.00	401.62	0.00	401.62	(401.62)
	0161	OVERTIME-CIVILIAN 0161	11,719,600.00	9,304,015.57	0.00	9,304,015.57	2,415,584.43
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	17,800.00	17,815.72	0.00	17,815.72	(15.72)
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	456,100.00	286,379.83	0.00	286,379.83	169,720.17
	0181	SHIFT 0181	229,500.00	153,862.35	0.00	153,862.35	75,637.65
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	131,151.44	0.00	131,151.44	(131,151.44)
		<b>01 PERSONAL SERVICES</b>	<b>71,357,193.00</b>	<b>53,197,538.41</b>	<b>0.00</b>	<b>53,197,538.41</b>	<b>18,159,654.59</b>
02	0200	PURCHASE OF SERVICES CONTROL 0200	0.00	495.00	0.00	495.00	(495.00)
	0201	CLEANING AND LAUNDERING 0201	54,500.00	26,425.00	9,902.00	36,327.00	18,173.00
	0202	JANITORIAL SERVICES 0202	29,900.00	10,030.00	0.00	10,030.00	19,870.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	3,274,900.00	1,540,313.71	1,355,401.27	2,895,714.98	379,185.02
	0210	POSTAGE 0210	1,000.00	201.85	0.00	201.85	798.15
	0211	TRANSPORTATION 0211	25,300.00	16,772.76	0.00	16,772.76	8,527.24
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	68,000.00	17,385.00	0.00	17,385.00	50,615.00
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	250,000.00	35,000.00	24,000.00	59,000.00	191,000.00
	0220	ELECTRIC CURRENT-STRUCTURES/STREETS 0220	25,214,000.00	13,060,114.48	7,354,453.42	20,414,567.90	4,799,432.10
	0221	GAS SERVICES 0221	6,689,000.00	2,253,079.09	637,908.91	2,890,988.00	3,798,012.00
	0223	STREET LIGHTING 0223	0.00	2,341.52	0.00	2,341.52	(2,341.52)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	1,000.00	68.26	0.00	68.26	931.74
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	3,632,100.00	1,833,438.46	1,235,662.67	3,069,101.13	562,998.87
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	200,000.00	0.00	0.00	0.00	200,000.00
	0255	DUES 0255	62,300.00	4,326.75	0.00	4,326.75	57,973.25
	0256	SEMINAR AND TRAINING SESSIONS 0256	165,000.00	40,734.26	0.00	40,734.26	124,265.74
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	870,400.00	267,817.86	156,639.14	424,457.00	445,943.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	7,491,500.00	1,347,260.87	2,329,071.64	3,676,332.51	3,815,167.49
	0261	REPAVING REPAIRING & RESURF STREETS 0261	2,413,000.00	608,518.31	280,922.61	889,440.92	1,523,559.08
	0264	ABATEMENT OF OTHER NUISANCES 0264	8,655,000.00	3,125,155.52	4,356,220.48	7,481,376.00	1,173,624.00
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	120,900.00	36,193.32	185,477.78	221,671.10	(100,771.10)
	0281	LEASE PAYMENTS-PHILA MUNICIPAL AUTH 0281	28,557,000.00	18,185,103.44	10,109,334.46	28,294,437.90	262,562.10
	0282	RENT/LEASE-PURCHASE COMPUTER EQUIP 0282	0.00	346.68	0.00	346.68	(346.68)
	0285	RENTS 0285	820,300.00	365,311.71	181,983.32	547,295.03	273,004.97
		<b>02 PURCHASE OF SERVICES</b>	<b>88,595,100.00</b>	<b>42,777,433.85</b>	<b>28,216,977.70</b>	<b>70,993,411.55</b>	<b>17,601,688.45</b>
03	0300	MATERIALS & SUPPLIES CONTROL 0300	0.00	524.78	0.00	524.78	(524.78)
	0301	AGRICULTURAL AND BOTANICAL 0301	28,700.00	964.00	140.86	1,104.86	27,595.14
	0304	BOOKS AND OTHER PUBLICATIONS 0304	20,100.00	500.00	730.76	1,230.76	18,869.24
	0305	BUILDING AND CONSTRUCTION 0305	2,171,000.00	702,782.59	643,653.62	1,346,436.21	824,563.79
	0307	CHEMICALS AND GASES 0307	23,668,950.00	13,393,868.01	8,677,341.92	22,071,209.93	1,597,740.07
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	317,500.00	245,847.37	157,014.68	402,862.05	(85,362.05)
	0309	CORDAGE AND FIBERS 0309	5,000.00	1,372.80	0.00	1,372.80	3,627.20
	0310	ELECTRICAL AND COMMUNICATION 0310	1,741,500.00	445,285.74	817,546.61	1,262,832.35	478,667.65
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	4,144,100.00	1,392,485.36	1,547,086.64	2,939,572.00	1,204,528.00
	0312	FIRE FIGHTING AND SAFETY 0312	1,650,700.00	1,394,572.98	143,546.62	1,538,119.60	112,580.40
	0314	FUEL -- HEATING AND LIGHTING 0314	242,500.00	77,226.42	65,333.58	142,560.00	99,940.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	493,000.00	134,499.68	96,922.94	231,422.62	261,577.38
	0317	HOSPITAL AND LABORATORY 0317	25,500.00	7,886.33	7,850.89	15,737.22	9,762.78
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	248,200.00	142,081.65	64,341.15	206,422.80	41,777.20
	0319	NAUTICAL AND AERONAUTICAL 0319	1,000.00	214.20	0.00	214.20	785.80
	0320	OFFICE MATERIALS AND SUPPLIES 0320	155,900.00	36,350.00	40,940.82	77,290.82	78,609.18
	0321	PARKING METER AND WATER METER 0321	327,000.00	88,278.00	261,722.00	350,000.00	(23,000.00)
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	419,900.00	138,203.53	109,073.56	247,277.09	172,622.91
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	3,508,500.00	1,613,927.97	936,680.62	2,550,608.59	957,891.41
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,350,000.00	404,289.46	426,512.02	830,801.48	519,198.52
	0325	PRINTING 0325	60,900.00	16,987.45	1,907.50	18,894.95	42,005.05
	0326	RECREATIONAL AND EDUCATIONAL 0326	500.00	0.00	0.00	0.00	500.00
	0328	MOTOR VEHICLE PARTS AND ACCESSORIES 0328	77,400.00	4,763.86	15,227.58	19,991.44	57,408.56
	0329	TOBACCO PRODUCTS, SMOKING ACCESS 0329	0.00	458.78	0.00	458.78	(458.78)
	0335	LUBRICANTS 0335	90,800.00	18,298.60	23,801.32	42,099.92	48,700.08
	0340	#2 DIESEL FUEL 0340	369,000.00	0.00	0.00	0.00	369,000.00
	0342	LIQUID PROPANE GAS (LPG) 0342	56,700.00	6,664.85	23,885.03	30,549.88	26,150.12
	0345	GASOLINE 0345	350,000.00	0.00	0.00	0.00	350,000.00
		<b>03 MATERIALS AND SUPPLIES</b>	<b>41,524,350.00</b>	<b>20,268,334.41</b>	<b>14,061,260.72</b>	<b>34,329,595.13</b>	<b>7,194,754.87</b>
04	0401	AGRICULTURAL AND BOTANICAL 0401	9,000.00	4,380.90	507.00	4,887.90	4,112.10
	0402	ANIMALS/LIVESTOCK/BIRDS/MARINE LIFE 0402	0.00	189.99	0.00	189.99	(189.99)
	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	8,000.00	0.00	0.00	0.00	8,000.00
	0405	CONSTRUCTION, DREDGING, CONVEYING 0405	6,100.00	31,280.00	0.00	31,280.00	(25,180.00)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	245,500.00	74,911.93	42,929.27	117,841.20	127,658.80
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	646,300.00	258,004.95	106,912.67	364,917.62	281,382.38
	0412	FIRE FIGHTING AND EMERGENCY 0412	39,600.00	15,270.34	4,086.10	19,356.44	20,243.56
	0417	HOSPITAL AND LABORATORY 0417	15,000.00	0.00	0.00	0.00	15,000.00
	0418	JANITORIAL AND LAUNDRY 0418	11,000.00	14,580.92	807.04	15,387.96	(4,387.96)
	0420	OFFICE EQUIPMENT 0420	6,500.00	0.00	0.00	0.00	6,500.00
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	260,300.00	5,017.14	8,496.14	13,513.28	246,786.72
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	135,600.00	37,616.00	48,153.00	85,769.00	49,831.00
	0427	COMPUTER EQUIPMENT & PERIPHERALS 0427	0.00	543.97	0.00	543.97	(543.97)
	0430	FURNITURE AND FURNISHINGS 0430	194,400.00	27,362.98	79,311.11	106,674.09	87,725.91
	0499	OTHER EQUIPMENT (NOC) 0499	500.00	0.00	0.00	0.00	500.00
		<b>04 EQUIPMENT</b>	<b>1,577,800.00</b>	<b>469,159.12</b>	<b>291,202.33</b>	<b>760,361.45</b>	<b>817,438.55</b>
<b>Div 2809 OPERATIONS</b>			<b>203,054,443.00</b>	<b>116,711,465.79</b>	<b>42,569,440.75</b>	<b>159,280,906.54</b>	<b>43,773,536.46</b>

**Div 2840 Public Affairs**  
as of March 31st, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	40,000.00	67,080.12	0.00	67,080.12	(27,080.12)
	0101	PERM FULL TIME-CIVILIAN 0101	2,404,877.00	1,606,509.92	0.00	1,606,509.92	798,367.08
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	84,232.16	0.00	84,232.16	(84,232.16)
	0121	TEMPORARY/SEASONAL 0121	164,000.00	102,351.29	0.00	102,351.29	61,648.71
	0161	OVERTIME-CIVILIAN 0161	139,000.00	111,150.40	0.00	111,150.40	27,849.60
	0162	OVERTIME/SHIFT-DUAL/RELIEF 0162	3,000.00	0.00	0.00	0.00	3,000.00
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	3,000.00	5,839.48	0.00	5,839.48	(2,839.48)
	0181	SHIFT 0181	1,400.00	1,100.62	0.00	1,100.62	299.38
	0199	SICK PAY(B TIME)-CIVILIAN 0199	0.00	356.72	0.00	356.72	(356.72)
<b>01 PERSONAL SERVICES</b>			<b>2,755,277.00</b>	<b>1,978,620.71</b>	<b>0.00</b>	<b>1,978,620.71</b>	<b>776,656.29</b>
02	0202	JANITORIAL SERVICES 0202	70,000.00	14,118.00	33,880.80	47,998.80	22,001.20
	0209	TELEPHONE 0209	0.00	26.10	0.00	26.10	(26.10)
	0210	POSTAGE 0210	100,000.00	0.00	0.00	0.00	100,000.00
	0211	TRANSPORTATION 0211	2,500.00	3,074.33	0.00	3,074.33	(574.33)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	4,500.00	2,344.21	0.00	2,344.21	2,155.79
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	1,000.00	752.00	0.00	752.00	248.00
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	8,115,000.00	3,297,539.50	4,299,080.80	7,596,620.30	518,379.70
	0255	DUES 0255	47,500.00	40,146.00	0.00	40,146.00	7,354.00
	0256	SEMINAR AND TRAINING SESSIONS 0256	8,000.00	2,335.20	0.00	2,335.20	5,664.80
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	310,000.00	0.00	0.00	0.00	310,000.00
	0260	REPAIR AND MAINTENANCE CHARGES 0260	1,000.00	0.00	0.00	0.00	1,000.00
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	1,068.37	0.00	1,068.37	(1,068.37)
	0285	RENTS 0285	53,200.00	7,626.95	9,775.15	17,402.10	35,797.90
<b>02 PURCHASE OF SERVICES</b>			<b>8,712,700.00</b>	<b>3,369,030.66</b>	<b>4,342,736.75</b>	<b>7,711,767.41</b>	<b>1,000,932.59</b>
03	0304	BOOKS AND OTHER PUBLICATIONS 0304	3,300.00	4,780.95	0.00	4,780.95	(1,480.95)
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	1,000.00	0.00	0.00	0.00	1,000.00
	0310	ELECTRICAL AND COMMUNICATION 0310	42,000.00	0.00	0.00	0.00	42,000.00
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	0.00	443.25	0.00	443.25	(443.25)
	0312	FIRE FIGHTING AND SAFETY 0312	1,000.00	0.00	0.00	0.00	1,000.00
	0317	HOSPITAL AND LABORATORY 0317	3,000.00	0.00	0.00	0.00	3,000.00
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	1,000.00	0.00	0.00	0.00	1,000.00
	0320	OFFICE MATERIALS AND SUPPLIES 0320	1,000.00	0.00	0.00	0.00	1,000.00
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	1,000.00	152.00	0.00	152.00	848.00
	0325	PRINTING 0325	307,500.00	63,700.00	8,942.50	72,642.50	234,857.50
	0326	RECREATIONAL AND EDUCATIONAL 0326	4,000.00	1,487.10	0.00	1,487.10	2,512.90
<b>03 MATERIALS AND SUPPLIES</b>			<b>364,800.00</b>	<b>70,563.30</b>	<b>8,942.50</b>	<b>79,505.80</b>	<b>285,294.20</b>
04	0403	BAKESHOP, DINING ROOM AND KITCHEN 0403	0.00	468.68	0.00	468.68	(468.68)
	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	11,000.00	0.00	0.00	0.00	11,000.00
	0417	HOSPITAL AND LABORATORY 0417	1,000.00	0.00	0.00	0.00	1,000.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	1,000.00	0.00	0.00	0.00	1,000.00
	0430	FURNITURE AND FURNISHINGS 0430	6,500.00	0.00	11,246.71	11,246.71	(4,746.71)
	0499	OTHER EQUIPMENT (NOC) 0499	4,000.00	0.00	0.00	0.00	4,000.00
<b>04 EQUIPMENT</b>			<b>23,500.00</b>	<b>468.68</b>	<b>11,246.71</b>	<b>11,715.39</b>	<b>11,784.61</b>
<b>Div 2840 PUBLIC AFFAIRS</b>			<b>11,856,277.00</b>	<b>5,418,683.35</b>	<b>4,362,925.96</b>	<b>9,781,609.31</b>	<b>2,074,667.69</b>



**Div 2842 Planning & Environmental Services**

As of March 31st, 2015

Char	Sub-obj	Sub-object Title	FY 15 Budget Allocation	Expenditures	Enc & PreEnc	Total Obligations	Available Balance
01	0100	SALARY CONTROL 0100	200,000.00	186,941.39	0.00	186,941.39	13,058.61
	0101	PERM FULL TIME-CIVILIAN 0101	11,304,537.00	7,416,351.58	0.00	7,416,351.58	3,888,185.42
	0102	DUAL/RELIEF-FULL TIME-CIVILIAN 0102	0.00	273,378.84	0.00	273,378.84	(273,378.84)
	0109	PLUS/MINUS GROSS ADJ 0109	0.00	259,910.61	0.00	259,910.61	(259,910.61)
	0111	PERM PART TIME 0111	0.00	11,225.75	0.00	11,225.75	(11,225.75)
	0121	TEMPORARY/SEASONAL 0121	780,000.00	516,617.84	0.00	516,617.84	263,382.16
	0161	OVERTIME-CIVILIAN 0161	238,000.00	131,269.73	0.00	131,269.73	106,730.27
	0171	HOLIDAY "G"(2/3 SHIFTS) 0171	36,000.00	16,319.10	0.00	16,319.10	19,680.90
	0181	SHIFT 0181	11,000.00	2,534.54	0.00	2,534.54	8,465.46
		<b>01 PERSONAL SERVICES</b>	<b>12,569,537.00</b>	<b>8,814,549.38</b>	<b>0.00</b>	<b>8,814,549.38</b>	<b>3,754,987.62</b>
02	0201	CLEANING AND LAUNDERING 0201	3,000.00	300.00	50.00	350.00	2,650.00
	0202	JANITORIAL SERVICES 0202	5,000.00	0.00	0.00	0.00	5,000.00
	0205	REFUSE/GARBAGE/SILT/SLUDGE REMOVAL 0205	5,000.00	1,176.00	0.00	1,176.00	3,824.00
	0210	POSTAGE 0210	1,000.00	424.92	0.00	424.92	575.08
	0211	TRANSPORTATION 0211	20,500.00	17,814.23	0.00	17,814.23	2,685.77
	0215	LICENSES PERMITS INSPECTION CHARGES 0215	20,500.00	15,810.00	0.00	15,810.00	4,690.00
	0216	COMMERCIAL OFF-SHELF COMP SOFTWARE 0216	0.00	1,614.00	0.00	1,614.00	(1,614.00)
	0230	MEALS-NON-TRAVEL & OFFICL ENTERTAIN 0230	500.00	0.00	0.00	0.00	500.00
	0240	ADVERTISING/PROMOTIONAL ACTIVITIES 0240	0.00	95.00	0.00	95.00	(95.00)
	0250	PROFESSIONAL CONSULT/SPEC SERVICES 0250	20,397,700.00	5,588,589.38	12,111,712.44	17,700,301.82	2,697,398.18
	0251	INFORMATION TECHNOLOGY-PROF SERVICE 0251	0.00	0.00	62,400.00	62,400.00	(62,400.00)
	0255	DUES 0255	452,500.00	49,716.49	0.00	49,716.49	402,783.51
	0256	SEMINAR AND TRAINING SESSIONS 0256	265,000.00	72,470.78	0.00	72,470.78	192,529.22
	0257	ARCHITECTURAL & ENGINEERING SRVCS 0257	855,000.00	312,581.94	621,418.06	934,000.00	(79,000.00)
	0260	REPAIR AND MAINTENANCE CHARGES 0260	310,500.00	167,860.84	81,659.02	249,519.86	60,980.14
	0266	MAINT/SUPPORT-COMPUTR HARDWARE/SOFT 0266	0.00	538.00	0.00	538.00	(538.00)
	0285	RENTS 0285	38,000.00	30,231.49	34,046.48	64,277.97	(26,277.97)
		<b>02 PURCHASE OF SERVICES</b>	<b>22,374,200.00</b>	<b>6,259,223.07</b>	<b>12,911,286.00</b>	<b>19,170,509.07</b>	<b>3,203,690.93</b>
03	0301	AGRICULTURAL AND BOTANICAL 0301	50,000.00	989.20	0.00	989.20	49,010.80
	0304	BOOKS AND OTHER PUBLICATIONS 0304	9,100.00	4,326.05	0.00	4,326.05	4,773.95
	0305	BUILDING AND CONSTRUCTION 0305	10,000.00	0.00	0.00	0.00	10,000.00
	0306	LIBRARY MATERIALS 0306	0.00	357.00	0.00	357.00	(357.00)
	0307	CHEMICALS AND GASES 0307	50,000.00	9,258.16	37,672.85	46,931.01	3,068.99
	0308	DRY GOODS/NOTIONS/WEARING APPAREL 0308	8,500.00	3,508.49	223.00	3,731.49	4,768.51
	0310	ELECTRICAL AND COMMUNICATION 0310	60,000.00	172.63	0.00	172.63	59,827.37
	0311	GENERAL EQUIPMENT AND MACHINERY 0311	38,500.00	7,792.46	0.00	7,792.46	30,707.54
	0312	FIRE FIGHTING AND SAFETY 0312	5,000.00	11,056.41	19.68	11,076.09	(6,076.09)
	0314	FUEL -- HEATING AND LIGHTING 0314	10,000.00	0.00	0.00	0.00	10,000.00
	0316	GENERAL HARDWARE AND MINOR TOOLS 0316	11,000.00	4,713.87	2,517.00	7,230.87	3,769.13
	0317	HOSPITAL AND LABORATORY 0317	605,000.00	255,424.40	290,537.97	545,962.37	59,037.63
	0318	JANITORIAL, LAUNDRY AND HOUSEHOLD 0318	15,000.00	6,072.47	3,172.58	9,245.05	5,754.95
	0319	NAUTICAL AND AERONAUTICAL 0319	40,000.00	587.16	0.00	587.16	39,412.84
	0320	OFFICE MATERIALS AND SUPPLIES 0320	12,500.00	5,067.15	2,991.26	8,058.41	4,441.59
	0322	SMALL POWER TOOLS AND HAND TOOLS 0322	20,500.00	5,087.50	0.00	5,087.50	15,412.50
	0323	PLUMBING/AIR CONDITIONING/SPACE HTG 0323	15,000.00	352.12	9,966.86	10,318.98	4,681.02
	0324	PRECISION, PHOTOGRAPHIC AND ARTISTS 0324	371,500.00	117,443.47	115,936.03	233,379.50	138,120.50
	0325	PRINTING 0325	18,000.00	1,698.00	0.00	1,698.00	16,302.00
		<b>03 MATERIALS AND SUPPLIES</b>	<b>1,349,600.00</b>	<b>433,906.54</b>	<b>463,037.23</b>	<b>896,943.77</b>	<b>452,656.23</b>
04	0410	ELECTRICAL LIGHTING COMMUNICATION 0410	18,400.00	0.00	0.00	0.00	18,400.00
	0411	GENERAL EQUIPMENT AND MACHINERY 0411	5,250.00	0.00	0.00	0.00	5,250.00
	0412	FIRE FIGHTING AND EMERGENCY 0412	20,000.00	0.00	0.00	0.00	20,000.00
	0417	HOSPITAL AND LABORATORY 0417	424,000.00	30,625.90	96,064.72	126,690.62	297,309.38
	0418	JANITORIAL AND LAUNDRY 0418	15,000.00	0.00	0.00	0.00	15,000.00
	0420	OFFICE EQUIPMENT 0420	11,500.00	268.66	0.00	268.66	11,231.34
	0423	PLUMBING/AIR CONDITIONING/SPACE HTG 0423	6,500.00	0.00	0.00	0.00	6,500.00
	0424	PRECISION, PHOTOGRAPHIC AND ARTIST 0424	4,000.00	1,987.50	0.00	1,987.50	2,012.50
	0430	FURNITURE AND FURNISHINGS 0430	64,000.00	3,229.22	313.20	3,542.42	60,457.58
	0499	OTHER EQUIPMENT (NOC) 0499	15,000.00	0.00	0.00	0.00	15,000.00
		<b>04 EQUIPMENT</b>	<b>583,650.00</b>	<b>36,111.28</b>	<b>96,377.92</b>	<b>132,489.20</b>	<b>451,160.80</b>
<b>Div 2842</b>		<b>PLANNING AND ENVIRONMENTAL SERVICES</b>	<b>36,876,987.00</b>	<b>15,543,790.27</b>	<b>13,470,701.15</b>	<b>29,014,491.42</b>	<b>7,862,495.58</b>

CONTRACT/AMENDMENT CONFORMANCE STATUS REPORT																		
As of 3/13/2015																		
Division	VENDOR	DESCRIPTION	TYPE	BUDGET	AMOUNT BUDGET FY2015	AMEND.	CONTRACT	END DT.	TOTAL CONTRACT AMOUNT	DTE REC'D	Encumbran ce for Budget Verification	FRWD/ ROUTE/ LAW	REVIEW/ INTERNAL.	VENDOR/EXT SIGNATURES	LAW	No of days since the process started		
06	CDM Smith Inc	Sustainable Organization	A	O	300,000	1320541-04	13-20541	42185	1,050,000	11/20/14	01/00/00	11/20/14	11/29/14	42003	42040	114		
06	SCHUMAKER & COMPANY	Water Cost Effectiveness	A	O	420,000	1420363-02	14-20363	42369	840,200	02/02/15	01/00/00	02/04/15	02/14/15	42059	0	40		
07	BLACK & VEATCH	Cost and Rate Analysis	C	O	519,779	NONE	15-20308	42277	519,779	09/04/14	01/00/00	09/22/14	01/07/15	41983	42026	191		
07	CDA & I	Improving office space	A	O	Time	1220462-03	12-20462	42308	739,342	08/13/14	01/00/00	08/16/14	09/29/14	41913	41937	213		
07	DIVERSIFIED SEARCH	Executive Consultant	A	O	Time	1420482-01	14-20482	42185	250,000	01/08/15	01/00/00	01/12/15	01/28/15	42042	42074	65		
07	ZELENKOF SKE AXELROD,LLC	Accounting Services	A	O	94,040	1520282-01	15-20282	42249	449,880	11/21/14	01/00/00	11/24/14	12/09/14	42007	42025	113		
07	RAFTELIS FINANCIAL CONSULTANT	WRB Strategic Review	A	O	299,850	1420460-01	14-20460	42431	1,099,770	02/16/15	01/00/00	02/23/15	01/00/00	0	0	26		
40	ENERGY COORDINATING AGENCY OF PHILA.	LICAP	A	O	Scope Change	1520098-01	15-20098-01	42185	550,000	12/01/14	01/00/00	12/11/14	12/24/14	42032	0	103		
40	LEVLANE	Branding Services	A	O	350,000	1320644-02	13-20644	42185	800,000	11/10/14	01/00/00	11/24/14	12/09/14	42032	42046	124		
40	SUSTAINABLE CHOICES	Env. Educ/Watershed Consultant	A	O	4,000	1520027-01	15-20027	42185	64,000	12/01/14	01/00/00	12/11/14	12/24/14	42035	42055	103		
42	ACADEMY OF NATURAL SCIENCES	Chemical and Biological Testing	A	O	30,000	1220332-03	12-20332	42185	119,000	05/07/14	01/00/00	06/02/14	06/07/14	41989	0	311		
42	AKRF	Regulatory Consulting Services	A	O	300,000	1420385-01	14-20385	42400	1,500,000	12/02/14	01/00/00	12/20/14	01/07/15	42038	42055	102		
42	AKRF	Stormwater Management Enhancement District	A	C	Time	1220473-03	12-20473	42460	600,000	02/20/15	01/00/00	03/11/15	01/00/00	0	0	22		
42	AKRF	GSI Green Infrastructure	A	O	908,817	1320353-03	13-20353	42185	4,514,578	12/12/14	01/00/00	12/20/14	01/28/15	42042	42059	92		
42	ARCADIS INC	General Engineering Services for Design of GSI	C	C	500,000	NONE	15-20092	42216	500,000	09/12/14	01/00/00	09/13/14	09/29/14	41915	41997	183		
42	BLACK & VEATCH	Energy Program Consulting Support	A	O	525,000	1320599-03	13-20599	42403	1,643,774	12/22/14	01/00/00	01/12/15	02/10/15	42067	0	82		
42	CH2M HILL, INC.	Water Quality Surveillance	C	O	100,000	NONE	15-20371	42185	100,000	05/28/14	01/00/00	11/03/14	11/19/14	41995	42040	290		
42	GREELEY AND HANSEN	Master Facility Plan	A	O	657,796	1320660-02	13-20660	42308	1,299,872	01/21/15	01/00/00	01/22/15	02/10/15	42067	0	52		
42	LANCASTER LABORATORIES	Full ServiceEnvironmental Testing Laboratories	A	O	Scope Change	1420227-02	14-20227	42185	400,000	01/23/15	01/00/00	02/03/15	02/14/15	0	0	50		
42	PHILADELPHIA AUTHORITY OF INDUSTRIAL DEVELOPMENT	Green Infrastructure	A	C	Time	1320754-02	13-20754	42369	1,000,000	12/11/14	01/00/00	12/20/14	01/29/15	42041	0	93		
42	RODRIGUEZ CONSULTING	Regulatory Consultant Services	A	O	109,027	1520015-01	15-20015	42185	955,438	01/12/15	01/00/00	01/12/15	02/05/15	42040	42073	61		
C	BIOHABITATS-MCCORMICK & TAYLOR	Stream Channel and Wetland Design	A	C	750,000	1220249-03	12-20249	42277	3,000,000	08/01/14	01/00/00	08/23/14	09/16/14	41923	42055	225		
C	GANNETT FLEMING, INC	Mech/Elect and Plumbing Design	A	C	1,000,000	1220273-03	12-20273	42277	3,000,000	08/01/14	01/00/00	08/23/14	10/06/14	41942	41977	225		
C	HATCH MOTT MACDONALD	Water Main/Sewer Design	A	C	1,200,000	1220260-03	12-20260	42277	4,600,000	09/02/14	01/00/00	09/25/14	10/11/14	41944	41976	193		
C	JACOBS ENGINEERING GROUP	Gen. Eng Svcs. For Water Main, Capital Program	A	C	500,000	1220267-03	12-20267	42277	2,000,000	09/02/14	01/00/00	09/25/14	12/09/14	42032	0	193		
C	MWH AMERICAS INC	Gen. Eng. Svcs. for Water/Wastewater Treat. Fac.	A	C	500,000	1220268-03	12-20268	42277	2,250,000	08/01/14	01/00/00	08/16/14	01/28/15	42035	42055	225		
FY16 CONTRACT/AMENDMENT CONFORMANCE STATUS REPORT																		
As of 3/13/2015																		
Division	VENDOR	DESCRIPTION	TYPE	BUDGET	AMOUNT BUDGET FY2015	AMEND.	CONTRACT	END DT.	TOTAL CONTRACT AMOUNT	DTE REC'D	Encumbran ce for Budget Verification	FRWD/ ROUTE/ LAW	REVIEW/ INTERNAL.	VENDOR/EXT SIGNATURES	LAW	No of days since the process started	TOTAL	Comments
06	CDM Smith Inc	Sustainable Organization	A	O	300,000	1320541-04	13-20541	06/30/15	1,050,000	11/20/14	01/00/00	11/20/14	11/29/14	42003	42040	114		
06	SCHUMAKER & COMPANY	Water Cost Effectiveness	A	O	420,000	1420363-02	14-20363	12/31/15	840,200	02/02/15	01/00/00	02/04/15	02/14/15	42059	0	40		
07	BLACK & VEATCH	Cost and Rate Analysis	C	O	519,779	NONE	15-20308	09/30/15	519,779	09/04/14	01/00/00	09/22/14	01/07/15	41983	42026	191		
07	CDA & I	Improving office space	A	O	Time	1220462-03	12-20462	10/31/15	739,342	08/13/14	01/00/00	08/16/14	09/29/14	41913	41937	213		
07	DIVERSIFIED SEARCH	Executive Consultant	A	O	Time	1420482-01	14-20482	06/30/15	250,000	01/08/15	01/00/00	01/12/15	01/28/15	42042	0	65		
07	ZELENKOF SKE AXELROD,LLC	Accounting Services	A	O	94,040	1520282-01	15-20282	09/02/15	449,880	11/21/14	01/00/00	11/24/14	12/09/14	42007	42025	113		
07	RAFTELIS FINANCIAL CONSULTANT	WRB Strategic Review	A	O	299,850	1420460-01	14-20460	03/02/16	1,099,770	02/16/15	01/00/00	02/23/15	01/00/00	0	0	26		
09	EASTERN ENGINEERING	Hydraulic Engineering Service	A	O	260,000	1320286-03	13-20286	06/30/16	1,040,000	02/03/15	01/00/00	03/03/15	01/00/00	0	0	39		Amendment started off to law for drafting
40	ENERGY COORDINATING AGENCY OF PHILA.	LICAP	A	O	Scope Change	1520098-01	15-20098-01	06/30/15	550,000	12/01/14	01/00/00	12/11/14	12/24/14	42032	0	103		
40	LEVLANE	Branding Services	A	O	350,000	1320644-02	13-20644	06/30/15	800,000	11/10/14	01/00/00	11/24/14	12/09/14	42032	42046	124		Contract was never renewed
40	MARK B. THOMPSON ASSOCS.	Dev. & Design for the FWWIC	C	O	250,000	NONE	15-20246	06/30/15	250,000	08/07/14	01/00/00	08/09/14	09/17/14	42007	42025	219		
40	REFRESH TECH LLC	Maint and Minor Repairs FWWIC	A	O	100,000	1320533-01	13-20533	05/31/15	210,000	10/06/14								

## **Revenue**

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CITY OF PHILADELPHIA  
WATER FUND

COMPARATIVE STATEMENT OF NET REVENUE COLLECTIONS FOR March 2015 & 2014  
AND FISCAL YEAR TO DATE NET REVENUE COLLECTIONS THRU March 31, 2015 & 2014.

	(A)	(B)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)
	Fiscal Year 2014*	Fiscal Year 2015 Budget Estimate	March-14	March-15	Year to Date Fiscal 2014	Year to Date Fiscal 2015	Increase (Decrease)	Necessary to Meet The Current Estimate	% of Budget Estimate Collected	% Chg. FY 15 Over FY 14 YTD	Monthly Increase (Decrease)	% Chg. FY 15 Over FY 14 Monthly	% Chg. FY 15 Over FY 14 YTD
<b>Water Revenue Bureau</b>													
Sales & Charges - Current	\$514,429,976	\$519,169,200	\$61,153,177	\$50,197,052	\$382,791,121	\$395,905,878	\$13,114,757	\$123,263,322	76.26%	3.43%	(\$10,956,125)	-17.9%	3.4%
Sales & Charges - Prior	\$34,755,949	\$47,324,000	\$2,322,661	\$2,230,065	\$28,943,145	\$34,608,842	\$5,665,697	\$12,715,158	73.13%	19.58%	(\$92,596)	-4.0%	19.6%
<b>Total Water &amp; Sewer Sales and Charges</b>	<b>\$549,185,925</b>	<b>\$566,493,200</b>	<b>\$63,475,838</b>	<b>\$52,427,117</b>	<b>\$411,734,266</b>	<b>\$430,514,720</b>	<b>\$18,780,454</b>	<b>\$135,978,480</b>	<b>76.00%</b>	<b>4.56%</b>	<b>(\$11,048,721)</b>	<b>-17.4%</b>	<b>4.6%</b>
Penalty	\$8,209,802	\$7,885,000	\$903,324	\$771,942	\$5,888,863	\$6,126,818	\$237,955	\$1,758,182	77.70%	4.04%	(\$131,382)	-14.5%	4.0%
Private Fire Service Connection	\$2,236,160	\$2,284,000	\$269,711	\$192,209	\$1,649,970	\$1,729,348	\$79,378	\$554,652	75.72%	4.81%	(\$77,502)	-28.7%	4.8%
Industrial Sewer Surcharge	\$4,252,307	\$6,020,000	\$529,145	\$205,135	\$3,610,392	\$2,659,684	(\$950,708)	\$3,360,316	44.18%	-26.33%	(\$324,010)	-61.2%	-26.3%
Miscellaneous Revenues	\$5,773,101	\$9,073,000	(\$12,465,217)	\$460,801	\$4,342,527	\$4,228,912	(\$113,615)	\$4,844,088	46.61%	-2.62%	\$12,926,018	-103.7%	-2.6%
<b>Total Water Revenue Bureau</b>	<b>\$569,657,295</b>	<b>\$591,755,200</b>	<b>\$52,712,801</b>	<b>\$54,057,204</b>	<b>\$427,226,018</b>	<b>\$445,259,482</b>	<b>\$18,033,464</b>	<b>\$146,495,718</b>	<b>75.24%</b>	<b>4.22%</b>	<b>\$1,344,403</b>	<b>2.6%</b>	<b>4.2%</b>
<b>Water Department and Other Departments</b>													
Charges to Other Municipalities	\$31,641,654	\$34,200,000	\$2,788,441	\$3,408,835	\$22,841,336	\$25,169,341	\$25,169,341	\$9,030,659	73.59%	110.19%	\$620,394	22.2%	10.2%
Interest Earnings	\$317,223	\$1,000,000	\$167,556	\$0	(\$50,914)	(\$182,322)	(\$182,322)	\$1,182,322	-18.23%	358.10%	(\$167,556)	-100.0%	258.1%
Contribution from the Sinking Fund Reserve	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.00%	0.00%	\$0	0.0%	0.0%
Miscellaneous - Non Tax Revenue	\$5,730,878	\$5,115,800	\$227,446	\$476,320	\$3,952,747	\$8,179,758	\$8,179,758	(\$3,063,958)	159.89%	206.94%	\$248,874	109.4%	106.9%
<b>Total Locally Generated Non-Tax Revenue</b>	<b>\$607,347,050</b>	<b>\$632,071,000</b>	<b>\$55,896,244</b>	<b>\$57,942,359</b>	<b>\$453,969,187</b>	<b>\$478,426,259</b>	<b>\$24,457,072</b>	<b>\$153,644,741</b>	<b>75.69%</b>	<b>5.39%</b>	<b>\$2,046,115</b>	<b>3.7%</b>	<b>5.4%</b>
<b>Revenue From Other Governments</b>													
Reimbursement - Federal and State Programs	\$1,298,199	\$850,000	\$647,332	\$0	\$967,363	\$1,019,287	\$51,924	(\$169,287)	119.92%	5.37%	(\$647,332)	-100.0%	5.4%
<b>Total Revenue From Other Governments</b>	<b>\$1,298,199</b>	<b>\$850,000</b>	<b>\$647,332</b>	<b>\$0</b>	<b>\$967,363</b>	<b>\$1,019,287</b>	<b>\$51,924</b>	<b>(\$169,287)</b>	<b>119.92%</b>	<b>5.37%</b>	<b>(\$647,332)</b>	<b>-100.0%</b>	<b>5.4%</b>
<b>Revenue From Other Funds of The City</b>													
General Fund	\$29,909,108	\$30,324,000	\$0	\$0	\$0	\$0	\$0	\$30,324,000	0.00%	0.00%	\$0	0.0%	0.0%
Aviation Fund	\$3,712,191	\$3,042,000	\$0	\$0	\$0	\$0	\$0	\$3,042,000	0.00%	0.00%	\$0	0.0%	0.0%
Rate Stabilization Fund	\$0	\$47,927,000	\$0	\$0	\$0	\$0	\$0	\$47,927,000	0.00%	0.00%	\$0	0.0%	0.0%
<b>Total Revenue From Other Funds</b>	<b>\$33,621,299</b>	<b>\$81,293,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$81,293,000</b>	<b>0.00%</b>	<b>0.00%</b>	<b>\$0</b>	<b>0.0%</b>	<b>0.0%</b>
<b>Total Water Fund Revenue</b>	<b>\$642,266,548</b>	<b>\$714,214,000</b>	<b>\$56,543,576</b>	<b>\$57,942,359</b>	<b>\$454,936,550</b>	<b>\$479,445,546</b>	<b>\$24,508,996</b>	<b>\$234,768,454</b>	<b>67.13%</b>	<b>5.11%</b>	<b>\$1,398,783</b>	<b>2.5%</b>	<b>5.4%</b>
*Final 06/30/2014													
Other	\$21,011,980.00	\$22,923,800.00	(\$10,687,115.00)	\$1,709,063.00	\$15,151,500.00	\$19,554,775.00	\$8,356,022.00	\$3,369,025.00	85.30%	42.73%	40.32%	0.0%	29.1%

City of Philadelphia		PHLQ0056 Retail Customer Account Trend Report							Report Run Date:		4/5/2015						
Basis2 Customer Billing System									Billing Month/Yr:		Mar-15						
		Report Generated by Planning & Research															
Meter Size	5/8	3/4	1	1 1/4	1 1/2	2	3	4	6	8	10	12	Stormwater	Total Metered	Total Unmetered	Grand Total (Stormwater + Metered + Unmetered)	
Current - Billed Accounts																	
Number of Accounts	460,583	71	6,499	1	2,150	2,804	1,354	937	310	72	39	1	48,177	474,821	573	523,571	
Billed usage (CCF)	3,026,496	490	166,170	124	142,693	367,871	376,518	451,842	472,210	182,482	436,650	124	-	5,623,670	40	5,623,710	
Water Billing (\$)	14,415,726	\$ 2,231	\$ 634,914	\$ 416	\$ 475,091	\$ 1,107,316	\$ 1,130,850	\$ 1,340,899	\$ 1,307,332	\$ 494,849	\$ 1,103,726	\$ 936	\$ -	\$ 22,014,286	\$ 3,502	\$ 22,017,788	
Sewer Billing (\$)	\$ 11,489,578	\$ 1,739	\$ 518,374	\$ 359	\$ 406,923	\$ 960,618	\$ 979,504	\$ 1,144,799	\$ 1,224,552	\$ 375,520	\$ 1,041,445	\$ 1,064	\$ -	\$ 18,144,475	\$ 3,088	\$ 18,147,563	
Storm Water Billing (\$)	\$ 8,043,830	\$ 5,631	\$ 879,226	\$ 373	\$ 545,393	\$ 1,205,975	\$ 921,688	\$ 781,373	\$ 562,085	\$ 140,296	\$ 80,514	\$ 1,558	\$ 1,684,959	\$ 13,167,942	\$ 50,308	\$ 14,903,209	
Total W/S/Storm Water Billing (\$)	\$ 33,949,134	\$ 9,601	\$ 2,032,514	\$ 1,148	\$ 1,427,407	\$ 3,273,909	\$ 3,032,042	\$ 3,267,071	\$ 3,093,969	\$ 1,010,665	\$ 2,225,685	\$ 3,558	\$ 1,684,959	\$ 53,326,703	\$ 56,898	\$ 55,068,560	
Current - Non-Billed Accounts																	
Number of Accounts with USAGE	4,286	-	11	-	-	1	1	-	-	-	-	-	8	4,299	-	4,307	
Number of Accounts without USAGE	41,243	424	495	73	161	158	43	40	23	11	2	-	2,542	42,673	2,520	47,735	
Total Non-billed Accounts	45,529	424	506	73	161	159	44	40	23	11	2	-	2,550	46,972	2,520	52,042	
Billed usage (CCF)	50,264	-	162	-	-	51	1	-	-	-	-	-	29	50,478	-	50,507	
Water Billing (\$)	\$ 184,872	\$ -	\$ 589	\$ -	\$ -	\$ 176	\$ 4	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 115	\$ 185,641	\$ -	\$ 185,756	
Sewer Billing (\$)	\$ 141,244	\$ -	\$ 463	\$ -	\$ -	\$ 143	\$ 3	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 82	\$ 141,853	\$ -	\$ 141,935	
Storm Water Billing (\$)	\$ 357,667	\$ 325	\$ 2,308	\$ -	\$ 2,665	\$ 262	\$ 22	\$ 1,453	\$ -	\$ -	\$ -	\$ -	\$ 27,445	\$ 364,702	\$ 5,317	\$ 397,464	
Total Water-Sewer Billing (\$)	\$ 683,783	\$ 325	\$ 3,360	\$ -	\$ 2,665	\$ 581	\$ 29	\$ 1,453	\$ -	\$ -	\$ -	\$ -	\$ 27,642	\$ 692,196	\$ 5,317	\$ 725,155	
Fire Service																	
Number of Accounts	1	-	9	1	2	11	7	10	44	59	12	1	-	157	6,463	6,620	
Billed usage (CCF)	-	-	48	-	-	124	162	259	463	574	4	5,300	-	6,934	-	6,934	
Fire Service Charge (\$)	\$ 24	\$ -	\$ 257	\$ 24	\$ 24	\$ 264	\$ 168	\$ 240	\$ 1,808	\$ 3,649	\$ 1,342	\$ 130	\$ -	\$ 7,930	\$ 459,784	\$ 467,714	
Water Billing (\$)	\$ -	\$ -	\$ 166	\$ -	\$ -	\$ 406	\$ 547	\$ 635	\$ 1,547	\$ 1,978	\$ 16	\$ 15,618	\$ -	\$ 20,913	\$ -	\$ 20,913	
Sewer Billing (\$)	\$ -	\$ -	\$ 135	\$ -	\$ -	\$ 348	\$ 454	\$ 546	\$ 1,280	\$ 1,611	\$ 11	\$ -	\$ -	\$ 4,385	\$ -	\$ 4,385	
Storm Water Billing (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 28	\$ 28	
Total Billing (\$)	\$ 24	\$ -	\$ 558	\$ 24	\$ 24	\$ 1,018	\$ 1,169	\$ 1,421	\$ 4,635	\$ 7,238	\$ 1,369	\$ 15,748	\$ -	\$ 33,228	\$ 459,812	\$ 493,040	
Sewer Only																	
Number of Accounts	32	1	2	-	-	4	2	-	1	1	2	1	-	46	17	63	
Billed usage (CCF)	23	-	-	-	-	-	-	-	-	-	-	-	-	23	-	23	
Water Billing (\$)	\$ 161	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 161	\$ -	\$ 161	
Sewer Billing (\$)	\$ 1,041	\$ 28	\$ 991	\$ -	\$ -	\$ 224	\$ 7,326	\$ -	\$ -	\$ 55,382	\$ 70,009	\$ -	\$ -	\$ 135,001	\$ 117	\$ 135,118	
Storm Water Billing (\$)	\$ 1,231	\$ 120	\$ 2,616	\$ -	\$ -	\$ 959	\$ 1,340	\$ -	\$ -	\$ 1,324	\$ 3,740	\$ -	\$ -	\$ 11,330	\$ 6,947	\$ 18,277	
Total Water-Sewer Billing (\$)	\$ 2,433	\$ 148	\$ 3,607	\$ -	\$ -	\$ 1,183	\$ 8,666	\$ -	\$ -	\$ 56,706	\$ 73,749	\$ -	\$ -	\$ 146,492	\$ 7,064	\$ 153,556	
Grand Total																	
Number of Accounts	506,145	496	7,016	75	2,313	2,978	1,407	987	378	143	55	3	50,727	521,996	9,573	582,296	
Billed usage (CCF)	3,076,783	490	166,380	124	142,693	368,046	376,681	452,101	472,673	183,056	436,654	5,424	29	5,681,105	40	5,681,174	
Water Billing (\$)	\$ 14,600,759	\$ 2,231	\$ 635,669	\$ 416	\$ 475,091	\$ 1,107,898	\$ 1,131,401	\$ 1,341,534	\$ 1,308,879	\$ 496,827	\$ 1,103,742	\$ 16,554	\$ 115	\$ 22,221,001	\$ 3,502	\$ 22,224,618	
Sewer Billing (\$)	\$ 11,631,863	\$ 1,767	\$ 519,963	\$ 359	\$ 406,923	\$ 961,333	\$ 987,287	\$ 1,145,345	\$ 1,225,832	\$ 432,513	\$ 1,111,465	\$ 1,064	\$ 82	\$ 18,425,714	\$ 3,205	\$ 18,429,001	
Fire Service Charge (\$)	\$ 24	\$ -	\$ 257	\$ 24	\$ 24	\$ 264	\$ 168	\$ 240	\$ 1,808	\$ 3,649	\$ 1,342	\$ 130	\$ -	\$ 7,930	\$ 459,784	\$ 467,714	
Storm Water Billing (\$)	\$ 8,402,728	\$ 6,076	\$ 884,150	\$ 373	\$ 548,058	\$ 1,207,196	\$ 923,050	\$ 782,826	\$ 562,085	\$ 141,620	\$ 84,254	\$ 1,558	\$ 1,712,404	\$ 13,543,974	\$ 62,600	\$ 15,318,978	
Total Billing (\$)	\$ 34,635,374	\$ 10,074	\$ 2,040,039	\$ 1,172	\$ 1,430,096	\$ 3,276,691	\$ 3,041,906	\$ 3,269,945	\$ 3,098,604	\$ 1,074,609	\$ 2,300,803	\$ 19,306	\$ 1,712,601	\$ 54,198,619	\$ 529,091	\$ 56,440,311	
Billed volume, million gallons	Small meters	2,302						Billed volume, million gallons	Large Meter Accounts	1,948	Total Billed volume, million gallons	4,249					
Billed volume, million gallons per day	(5/8", 3/4")	74.3						Billed volume, million gallons per day		69.6	Billed volume, million gallons per day	151.8					

PHILLY STAT																
Performance Measure	Unit	DEPT-WIDE PERFORMANCE MEASURES									YTD, Avg. or Variance	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15						
WATER FUND REVENUE	Act. \$															
Cumulative Revenue		\$60,245,115	\$112,462,330	\$166,054,781	\$222,911,054	\$268,104,733	\$323,822,613	\$372,479,500	\$422,112,034	\$480,054,393	\$2,428,246,553		\$401,294,128	\$401,294,128	\$657,029,476	\$645,187,867
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A			\$0		\$398,317,944	\$398,317,944	\$676,202,420	
FY' 14 Actuals	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$210,751,103	\$254,244,152	\$303,232,362	\$354,556,517	\$401,294,128	\$455,707,674	\$4,871,899,187		N/A	N/A	-\$19,172,944	
FY' 14 Targets	\$	\$52,914,216	\$102,990,860	\$153,253,557	\$204,463,628	\$255,180,298	\$300,470,811	\$350,532,320	\$198,317,944	\$448,730,303	\$4,653,236,164	52.2%	N/A	N/A	\$611,980,099	
WATER DEPARTMENT	Act. \$															
Cumulative Obligations		\$79,548,041	\$102,941,194	\$121,275,854	\$153,421,115	\$190,634,698	\$214,661,132	\$224,054,173	\$366,157,651	\$378,215,730	\$1,830,909,588		\$202,680,495	\$202,680,495	\$305,226,625	\$299,689,238
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A			\$0		\$211,359,540	\$211,359,540	\$322,392,448	
FY' 14 Actuals	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$134,676,383	\$150,127,570	\$179,930,520	\$191,411,859	\$202,680,495	\$213,640,294	\$2,515,451,731		-\$8,679,045	-\$8,679,045	-\$17,165,823	
FY' 14 Targets	\$	\$63,400,563	\$87,476,312	\$115,517,012	\$130,471,085	\$157,960,187	\$175,878,687	\$197,036,789	\$211,359,540	\$224,114,490	\$2,604,370,124	70.3%	N/A	N/A	\$302,561,110	
WATER DEPARTMENT	Act.															
Cumulative Overtime	\$	\$1,012,618	\$2,010,661	\$2,970,953	\$3,915,296	\$5,438,537	\$6,490,935	\$7,788,870	\$9,524,737	\$10,825,372	\$49,977,979		\$9,558,755	\$9,558,755	\$13,933,674	\$12,455,314
Target	'15	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$0		\$8,609,837	\$8,609,837	\$13,006,669	\$12,545,109
FY' 14 Actuals	\$	\$985,667	\$1,896,778	\$2,816,287	\$3,792,233	\$4,801,093	\$6,414,463	\$7,999,994	\$9,558,755	\$10,661,986	\$107,034,966		\$948,918	\$948,918	\$927,005	-\$89,795
FY' 14 Targets	\$	\$985,667	\$1,896,778	\$3,283,237	\$4,252,037	\$5,310,237	\$6,406,037	\$7,541,637	\$8,609,837	\$10,116,387	\$103,211,373	48.4%	N/A	N/A	\$12,455,314	

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

\* Quarterly data is actual, other months are averages.

PStat14

### **WATER STATISTICS**

The Philadelphia Water Department distributed an average of 234.6 mgd of water from its treatment facilities during the month of February. This number is much lower than February 2014 (258.3 mgd).

Water Revenue records show that for this February, 134.1 mgd of water was billed to customers throughout the City and suburbs. This figure is lower than last February (158.1 mgd).

***Unbilled water decreased to 91.8 mgd.***

The following table shows water statistic trends for the previous twelve month period.

	Water Delivery (MGD)	Billed Consumption*			Unbilled Water (MGD)	# of Accounts*		
		(MGD)				Large	Small**	Total
	City	Exports	Total					
4/13 –3/14	239	134.1	15	149.1	89.9	13,247	460,640	473,888
5/13 –4/14	239.2	133.5	14.9	148.4	90.8	13,296	460,709	474,005
6/13 –5/14	239.2	133.1	14.8	148	91.2	13,345	460,947	474,292
7/13 –6/14	239.4	132.6	14.6	147.2	92.2	13,390	461,066	474,456
8/13 –7/14	238	133.2	14	147.2	90.8	13,433	461,044	474,476
9/13 –8/14	237.4	132.6	12.9	145.5	91.9	13,478	460,993	474,471
10/13 –9/14	237.1	132.4	11.7	144.1	93	13,522	460,809	474,330
11/13 –10/14	236.4	133.3	10.8	144.2	92.3	13,568	460,512	474,080
12/13 –11/14	235.5	132.9	9.8	142.6	92.8	13,617	460,257	473,874
1/14 –12/14	234.6	133.3	8.9	142.1	92.4	13,666	460,021	473,688
2/14 –1/15	232.6	133.1	7.7	140.8	91.8	13,718	459,755	473,472
3/14 –2/15	230.8	132.2	6.8	138.9	91.8	13,769	459,414	473,183

Leak Detection Program


During February 2015, Leak Detection crews surveyed **18** miles of pipeline and confirmed the abatement of **0** leaks detected during these or previous surveys. Difficult-to-locate leaks were referred to Leak Detection for pinpointing, which resulted in the abatement of **71** additional leaks for the month. Savings attributed to these repairs are as follows:\*

	Feb-15	Fiscal Year to date
Quantity of leakage abated, MGD	2.78	14.41
Annual cost to PWD if leaks	\$351,500	\$1,820,300
Crew costs –	\$186,200	\$1,197,900

\* These totals do not represent all leaks repaired by the PWD during February 2015.

**Itron/Philadelphia - Monthly Control Day Readings - Period: 2015-03 (02/22/2015 - 03/22/2015)**

Control	Total	Meters	Missed	Pct
Day	Meters	Read	Reads	Read
1	8067	7893	174	97.84%
2	8033	7938	95	98.82%
3	8193	8104	89	98.91%
4	7818	7653	165	97.89%
5	7744	7551	193	97.51%
6	8083	7863	220	97.28%
7	9164	8934	230	97.49%
8	8939	8767	172	98.08%
9	8652	8383	269	96.89%
10	8422	8214	208	97.53%
11	8836	8556	280	96.83%
12	10047	9821	226	97.75%
13	8444	8282	162	98.08%
14	8030	7743	287	96.43%
15	6951	6584	367	94.72%
16	8518	8349	169	98.02%
17	8050	7951	99	98.77%
18	7634	7501	133	98.26%
19	8031	7957	74	99.08%
20	6964	6811	153	97.80%
21	8041	7779	262	96.74%
22	5565	5298	267	95.20%
23	7117	6832	285	96.00%
24	6884	6699	185	97.31%
25	5631	5443	188	96.66%
26	8531	8413	118	98.62%
27	8795	8684	111	98.74%
28	9754	9641	113	98.84%
29	7572	7247	325	95.71%
30	7600	7269	331	95.64%
31	7876	7750	126	98.40%
32	8519	8434	85	99.00%
33	9074	8966	108	98.81%
34	7857	7719	138	98.24%
35	7456	7223	233	96.88%
36	7997	7663	334	95.82%
37	8575	8271	304	96.45%
38	8787	8563	224	97.45%
39	9156	9025	131	98.57%
40	9173	9016	157	98.29%
41	9004	8890	114	98.73%
42	7007	6773	234	96.66%
43	8864	8686	178	97.99%
44	8837	8646	191	97.84%
45	8434	8296	138	98.36%
46	9239	9172	67	99.27%
47	9538	9446	92	99.04%
48	9662	9550	112	98.84%

Control	Total	Meters	Missed	Pct
Day	Meters	Read	Reads	Read
49	8649	8450	199	97.70%
50	8781	8526	255	97.10%
51	6104	5790	314	94.86%
52	6130	5738	392	93.61%
53	6900	6682	218	96.84%
54	8272	7992	280	96.62%
55	9819	9624	195	98.01%
56	7300	7131	169	97.68%
57	5924	5623	301	94.92%
58	6038	5735	303	94.98%
59	8761	8664	97	98.89%
60	9494	9402	92	99.03%
	<b>487,337</b>	<b>475,606</b>	<b>11,731</b>	<b>97.59%</b>
<b>Adjustment Details</b>				
		Over 30 Days	Within 30 Days	
Change Out		71	3	
Found Complete		3	0	
No Response		4273	28	
PWD Change Out		138	35	
Refused		6	0	
Theft		17	0	
Vacant Property		2548	7	
	<b>Total:</b>	<b>7056</b>	<b>73</b>	
<b>Adjusted Totals</b>				
	<b>Total Meters</b>	<b>Meters</b>	<b>Missed</b>	<b>Pct</b>
		<b>Read</b>	<b>Reads</b>	<b>Read</b>
	<b>480,281</b>	<b>475,606</b>	<b>4,675</b>	<b>99.03%</b>
				<b>\$0.305</b>
				<b>\$145,059.83</b>
<b>Monthly Reading Acceptance - 2015-03</b>				
<b>Manager, Itron Outsource Operations / Date</b>				
 <span style="float: right;">4-8-15</span>				
<b>Director, Philadelphia Municipal Authority / Date</b>				

## **Personnel**

Quarterly City Managers Report Departmental -  
Full Time Position Summary Water Fund Pg 22

Overtime Report Pg 23

Sick Leave Usage Pg 24

Injured on Duty Pg 25

Vechile Accidents Pg 26

**Quarterly City Managers Report**  
**Departmental Full Time Position Summary**  
**Water Fund**  
For the period ending December 31st, 2014

Department	FY'14 Year-End Actual	Fiscal Year 2015			Fiscal Year 2015				
		Year to Date			Full Year				
		Month End		Actual (Over) / Under Target Budget	Authorized Positions			Current Projection (Over) / Under	
		Target Budget	Actual		Adopted Budget	Target Budget	Current Projection	Adopted Budget	Target Budget
<b>Division of Technology</b>	<b>68</b>	<b>83</b>	<b>72</b>	<b>11</b>	<b>81</b>	<b>82</b>	<b>79</b>	<b>2</b>	<b>3</b>
<b>Office of Fleet Management</b>	<b>47</b>	<b>55</b>	<b>48</b>	<b>7</b>	<b>55</b>	<b>55</b>	<b>55</b>	<b>0</b>	<b>0</b>
<b>Water</b>	<b>1,745</b>	<b>1,742</b>	<b>1,730</b>	<b>12</b>	<b>1,947</b>	<b>1,811</b>	<b>1,803</b>	<b>144</b>	<b>8</b>
<b>Revenue</b>	<b>229</b>	<b>237</b>	<b>225</b>	<b>12</b>	<b>251</b>	<b>251</b>	<b>251</b>	<b>0</b>	<b>0</b>
<b>Procurement</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>
<b>Law</b>	<b>30</b>	<b>27</b>	<b>27</b>	<b>0</b>	<b>32</b>	<b>33</b>	<b>33</b>	<b>(1)</b>	<b>0</b>
<b>Total Water Fund</b>	<b>2,121</b>	<b>2,146</b>	<b>2,104</b>	<b>42</b>	<b>2,368</b>	<b>2,234</b>	<b>2,223</b>	<b>145</b>	<b>11</b>

The material in this report is preliminary and subject to revision and does not represent an official statement of the City of Philadelphia.

Payroll Report of Employee Count and Overtime for Permanent Employees for Pay periods 03/27 and 04/10			
Employee Type	Permanent		
Fund Name	Employees in Pay Status (#)	March Base Pay (\$)	March Overtime Pay (\$)
<b>Capital Fund</b>	<b>224</b>	<b>963,163</b>	<b>39,958</b>
<b>Engineering &amp; Design</b>	<b>200</b>	<b>855,996</b>	<b>39,733</b>
CONSTRUCTION	102	451,357	33,788
DESIGN	52	246,425	134
PROJECTS CONTROL	5	29,445	572
SURVEY	41	128,768	5,238
<b>Envirnomenta Services</b>	<b>20</b>	<b>96,352</b>	<b>-</b>
MTL R&R	6	27,162	-
PLAN & RESEARCH R&R	14	69,189	-
<b>Finance</b>	<b>4</b>	<b>10,815</b>	<b>224</b>
ACCOUNTING R&R	4	10,815	224
<b>Operating Fund</b>	<b>1707</b>	<b>5,848,869</b>	<b>981,899</b>
<b>Engineering &amp; Design</b>	<b>19</b>	<b>93,898</b>	<b>507</b>
DESIGN	7	35,079	507
ONE CALL UNIT	12	58,819	-
<b>Envirnomenta Services</b>	<b>182</b>	<b>820,581</b>	<b>13,894</b>
OFFICE OF WATERSHEDS	48	224,351	-
PLAN & RESEARCH	35	182,030	-
WW LABS/CENTRAL LAB.	99	414,200	13,894
<b>Finance</b>	<b>133</b>	<b>426,917</b>	<b>44,935</b>
ACCOUNTING	18	64,258	3,960
FACILITIES MANAGEMENT	77	235,115	16,794
FIN & RATES	10	45,568	-
MACHINE SHOP	6	19,006	576
SECURITY	22	62,970	23,604
<b>Human Resources and Administration</b>	<b>36</b>	<b>121,047</b>	<b>2,648</b>
ADMINISTRATION	9	28,710	2,461
GEN. SUPPORT & EXEC.	5	20,848	-
PERSONNEL	13	44,274	187
SAFETY	5	21,454	-
TRAINING	4	5,761	-
<b>Operations</b>	<b>1298</b>	<b>4,254,033</b>	<b>908,837</b>
BAXTER WTP	47	160,695	25,737
BELMONT WTP	51	180,030	26,884
COLLECTOR SYS SUP	11	58,916	1,408
CONVEYANCE HQ	4	22,217	144
CUSTOMER SERVICE	22	69,516	15,430
DELINQU & RESTO SERV	45	137,238	43,729
DISTRIBUTION	245	730,708	331,317
FLOW CONTROL	66	233,520	33,138
INDUSTRIAL WASTE	16	35,122	9,048
INLET CLEANING	86	267,897	38,998
LOAD CONTROL	23	96,536	9,575
MATERIALS MGT	37	105,902	3,364
METER SHOP	49	147,739	19,765
NEWPCP	117	389,169	73,219
OPERATIONS ADMIN	10	56,019	2,420
PLUMBING REPAIRS PROG	10	34,132	6,282
PUMPING	48	154,833	30,462
QUEEN LANE WTP	50	207,338	27,950
SEWER MAINTENANCE	180	546,790	100,469
SEWPCP	61	207,471	43,781
SWWPCP	114	385,006	65,598
TREATMENT HQ	6	27,239	120
<b>Public Affairs</b>	<b>39</b>	<b>132,393</b>	<b>11,079</b>
CUSTOMER INFORMATION	19	52,087	1,989
PUB REL./EDUC/GOV'T	20	80,306	9,090
<b>Grand Total</b>	<b>1931</b>	<b>6,812,032</b>	<b>1,021,857</b>



SICK LEAVE USAGE															
Average Number of Workdays Used per Employee															
PWD	FY15 Actual Through December						Annual Leave Days Per Employee								
							FY14 Actual Through December						FY14 Actual	FY13 Actual	
	Paid Sick				Unpaid Sick	Paid and Unpaid Sick	Paid Sick				Unpaid Sick	Paid and Unpaid Sick	Paid and Unpaid Sick	Paid and Unpaid Sick	
	Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days*2	Total Days	0-2 days	3-5 days	>6 days	Total Days	Total Days	Total Days	Total Days	
Water Treatment HQ	8.10	3.26	0.89	3.95	0.00	8.10	2.71	2.71	0.00	0.00	0.00	2.71	14.41	10.39	
Customer Service	8.70	3.90	0.86	3.94	0.00	8.70	5.70	2.84	0.35	2.51	0.00	5.70	18.98	17.11	
Plumbing Repair	9.00	6.88	1.56	0.56	0.00	9.00	4.53	3.97	0.00	0.56	0.00	4.53	11.65	9.74	
Industrial Waste	6.11	4.47	0.26	1.38	0.01	6.12	3.72	2.69	0.00	1.03	0.00	3.72	10.73	11.72	
SEWPC Plant	5.92	5.02	0.55	0.35	0.05	5.97	4.13	3.32	0.49	0.32	0.00	4.13	14.44	13.32	
Sewer Maintenance	6.77	5.68	0.65	0.44	0.04	6.81	4.54	3.35	0.40	0.79	0.00	4.54	12.96	13.25	
Meter Shop	5.68	3.94	0.57	1.17	0.07	5.75	3.53	2.91	0.45	0.17	0.00	3.53	12.51	14.08	
Distribution	6.03	4.76	0.49	0.78	0.08	6.11	3.75	2.96	0.42	0.37	0.04	3.79	13.05	13.54	
SWWPC Plant	6.34	4.75	0.91	0.68	0.00	6.34	3.30	2.63	0.26	0.41	0.02	3.32	11.73	10.79	
Admin. & HR Division	6.80	4.07	0.37	2.36	0.06	6.86	3.64	3.09	0.43	0.12	0.00	3.64	10.14	11.27	
Baxter WT Plant	5.86	4.27	0.46	1.13	0.00	5.86	3.80	2.70	0.37	0.73	0.00	3.80	10.83	10.74	
Materials Management	5.65	4.96	0.32	0.37	0.37	6.02	3.11	2.85	0.26	0.00	0.02	3.13	9.45	10.71	
Flow Control	5.05	2.99	0.41	1.65	0.01	5.06	2.52	2.08	0.17	0.27	0.00	2.52	9.96	11.16	
PWD Average	0.00					0.00	3.46	2.70	0.29	0.47	0.00	3.46	11.22	11.33	
Security	5.78	3.97	0.73	1.08	0.00	5.78	3.35	2.42	0.13	0.80	0.00	3.35	11.50	11.32	
Finance	5.86	4.54	0.43	0.89	0.00	5.86	3.53	2.77	0.26	0.50	0.00	3.53	12.12	11.27	
NEWPC Plant	4.22	3.60	0.33	0.29	0.00	4.22	3.85	2.70	0.20	0.95	0.02	3.87	11.40	11.76	
Pumping	5.26	4.05	0.56	0.65	0.00	5.26	3.22	2.33	0.30	0.59	0.00	3.22	9.91	13.74	
Operations Administration	3.87	1.69	0.00	2.18	0.00	3.87	1.30	1.30	0.00	0.00	0.00	1.30	4.68	3.73	
Delinquency & Restoration	4.64	3.67	0.64	0.33	0.00	4.64	4.41	2.54	0.32	1.55	0.07	4.48	13.54	11.62	
Design	7.86	3.98	0.75	3.13	0.00	7.86	2.43	2.18	0.25	0.00	0.00	2.43	8.35	8.27	
Inlet Cleaning	5.19	4.59	0.54	0.06	0.02	5.21	3.75	3.36	0.30	0.09	0.02	3.77	12.13	12.64	
Queen Lane WT Plant	5.46	4.34	0.70	0.42	0.00	5.46	3.01	2.40	0.33	0.28	0.00	3.01	11.07	10.13	
Public Affairs	4.49	4.21	0.28	0.00	0.31	4.80	2.78	2.32	0.21	0.25	0.13	2.91	9.16	9.27	
Projects Control & 1 Call	4.16	3.89	0.27	0.00	0.00	4.16	2.53	2.12	0.41	0.00	0.00	2.53	7.92	9.33	
Load Control	5.32	2.71	0.25	2.36	0.00	5.32	1.92	1.92	0.00	0.00	0.00	1.92	7.71	9.06	
Belmont WT Plant	5.12	4.22	0.81	0.09	0.00	5.12	3.22	2.96	0.17	0.09	0.00	3.22	11.28	10.48	
Planning & Research	3.52	2.49	0.21	0.82	0.07	3.59	1.86	1.71	0.00	0.15	0.00	1.86	5.65	8.17	
Watersheds	3.02	2.44	0.27	0.31	0.00	3.02	2.17	1.98	0.19	0.00	0.00	2.17	6.86	7.17	
Collector System Support	2.58	2.58	0.00	0.00	0.00	2.58	1.07	1.07	0.00	0.00	0.00	1.07	5.30	7.66	
Water Conveyance HQ	1.21	1.21	0.00	0.00	0.00	1.21	0.90	0.90	0.00	0.00	0.00	0.90	3.45	13.61	
BLS	0.21	0.21	0.00	0.00	0.00	0.21	1.47	1.09	0.09	0.29	0.06	1.53	4.71	7.66	
Survey	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.09	10.34	
Construction	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.79	7.38	

\*1 Calculated as an estimate based on Fiscal Year to Date usage.

\*2 PWD units are ranked highest to lowest based on the annualized estimate of the total number of sick days used per employee.

## INJURED ON DUTY

PWD	Fiscal Year 2015 (cumulative)				Fiscal Year 2014				Fiscal Year 2013			
	Injuries				Injuries				Injuries			
	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total	Lost Time	Limited Duty	Other	Total
<b>Operations</b>	<b>33</b>	<b>42</b>	<b>73</b>	<b>150</b>	<b>53</b>	<b>77</b>	<b>133</b>	<b>263</b>	<b>41</b>	<b>76</b>	<b>102</b>	<b>219</b>
Sewer Maint.	8	5	12	25	15	18	16	49	7	18	23	48
Inlet Cleaning	8	7	12	27	4	13	18	35	9	10	31	50
Distribution	11	15	18	44	18	13	18	49	11	19	10	40
SWWPCP	2	3	11	16	3	3	17	23	4	5	9	18
Load Control	1	0	1	2	0	1	1	2	0	0	0	0
Delinquency & Restoration	1	0	1	2	0	1	0	1	1	3	0	4
Flow Control	0	2	4	6	4	6	9	19	2	3	3	8
Pumping	0	1	0	1	2	2	12	16	3	1	2	6
NEWPCP	0	0	1	1	1	5	7	13	0	7	8	15
Queen Lane	0	2	3	5	1	3	5	9	1	0	1	2
Customer Service	0	0	1	1	0	2	6	8	1	0	3	4
SEWPCP	0	4	4	8	1	3	4	8	2	4	1	7
Materials Management	0	1	0	1	2	1	3	6	0	2	5	7
Baxter	0	0	0	0	0	1	3	4	0	0	2	2
Plumbing Repairs	0	0	0	0	1	0	3	4	0	0	0	0
Conveyance HQ	0	0	0	0	0	2	1	3	0	0	0	0
Belmont	0	0	1	3	0	3	2	5	0	3	1	4
Industrial Waste	0	0	0	0	1	0	4	5	0	0	1	1
Meter Shop	2	1	3	6	0	0	2	2	0	0	1	1
Security	0	1	1	2	0	0	1	1	0	1	0	1
Operations Administration	0	0	0	0	0	0	1	1	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0	0	1	1
Collector Support	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0									
<b>Planning &amp; Engineering</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>5</b>	<b>0</b>	<b>6</b>	<b>9</b>	<b>15</b>	<b>2</b>	<b>7</b>	<b>10</b>	<b>19</b>
Survey	0	0	0	0	0	5	3	8	2	3	4	9
BLS	0	0	1	1	0	1	6	7	0	1	6	7
Projects Control	0	0	0	0	0	0	0	0	0	0	0	0
Design	0	0	0	0	0	0	0	0	0	0	0	0
Construction	0	0	4	4	0	0	0	0	0	3	0	3
Planning & Research	0	0	0	0	0	0	0	0	0	0	0	0
Watersheds	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0									
<b>Human Resources</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>7</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>7</b>
<b>Public Affairs</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>
<b>Finance &amp; Admin.</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>7</b>	<b>0</b>	<b>7</b>	<b>20</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>
<b>Fac. Mgmt. &amp; Mach. Shop</b>	<b>2</b>	<b>4</b>	<b>3</b>	<b>9</b>	<b>7</b>	<b>6</b>	<b>7</b>	<b>20</b>	<b>2</b>	<b>3</b>	<b>6</b>	<b>11</b>
<b>PWD TOTALS</b>	<b>36</b>	<b>48</b>	<b>82</b>	<b>168</b>	<b>60</b>	<b>92</b>	<b>156</b>	<b>308</b>	<b>46</b>	<b>88</b>	<b>125</b>	<b>259</b>

# VEHICLE ACCIDENT REPORT

PWD Group	FY 2015 -(Cumulative)			FY 2014			FY 2013		
	Preventable	Non-Preventable	TOTALS	Preventable	Non-Preventable	Totals	Preventable	Non-Preventable	Totals
<b>Subtotal</b>	<b>40</b>	<b>70</b>	<b>110</b>	<b>79</b>	<b>112</b>	<b>191</b>	<b>41</b>	<b>53</b>	<b>94</b>
Distribution	15	18	33	21	30	51	11	10	21
Sewer Maintenance	11	19	30	17	27	44	11	15	26
Inlet Cleaning	5	8	13	13	14	27	7	10	17
Pumping	2	1	3	6	11	17	2	2	4
Delinquency & Restoration	2	3	5	7	7	14	0	1	1
Flow Control	1	5	6	2	9	11	0	1	1
NEWPCP	0	1	1	2	2	4	4	3	7
SEWPCP	1	0	1	4	0	4	2	1	3
SWWPCP	0	0	0	2	1	3	0	1	1
Baxter	1	0	1	0	2	2	0	0	0
Plumbing Repairs	0	0	0	0	2	2	0	0	0
Customer Service	1	6	7	2	2	4	1	3	4
Security	1	3	4	0	1	1	0	0	0
Metering	0	5	5	1	2	3	2	5	7
Queen Lane	0	0	0	0	0	0	1	0	1
Load Control	0	0	0	0	1	1	0	1	1
Collector Support	0	1	1	0	0	0	0	0	0
Operations Admin.	0	0	0	0	0	0	0	0	0
Belmont	0	0	0	0	0	0	0	0	0
Industrial Waste	0	0	0	2	1	3	0	0	0
Synagro/BRC	0	0	0	0	0	0	0	0	0
Conveyance HQ	0	0	0	0	0	0	0	0	0
Materials Management	0	0	0	0	0	0	0	0	0
Water Treatment HQ	0	0	0	0	0	0	0	0	0
<u>Planning &amp; Engineering</u>	3	4	7	4	11	15	3	4	7
BLS	1	1	2	4	3	7	0	1	1
Survey	0	2	2	0	4	4	0	0	0
Construction	1	1	2	0	3	3	1	2	3
Design	0	0	0	0	0	0	0	0	0
Planning & Research	0	0	0	0	0	0	1	1	2
Watersheds	1	0	1	0	1	1	1	0	1
<u>IS&amp;T</u>	0	0	0	0	0	0	0	0	0
<u>Human Resources</u>	0	0	0	0	0	0	0	0	0
<u>Finance &amp; Admin.</u>	0	0	0	0	2	2	0	0	0
Fac. Mgmt. & Mach. Shop	2	2	4	2	4	6	1	3	4
<u>Public Affairs</u>	1	0	1	0	0	0	0	1	1
<b>PWD TOTALS</b>	<b>46</b>	<b>76</b>	<b>122</b>	<b>85</b>	<b>129</b>	<b>214</b>	<b>45</b>	<b>61</b>	<b>106</b>

\*Accidents are presently not being categorized as Preventable/non-preventable.

## **Energy Use**

Billing Summary - Wastewater	Pg	28
Billing Summary - Water	Pg	29
Heating Gas Bill	Pg	30

# February 2015 Billing Summary

## WASTEWATER

	Billing Period	Power Factor *	Demand (Kw)			Usage Kwh	Cost				FY 15 YTD	
			on pk	off pk	plc**		PPL	PECO	Total	Unit	Kwh	Cost
Southwest	2/2 - 3/3	96.7	9827	9619	6163	5,437,526	\$ 411,195	\$ 48,098	\$ 459,293	0.0845	0.8846	44,215,747 \$ 3,652,712
Northeast	2/2 - 3/3	99.8	4579	5577	5041	1,131,220	\$ 85,545	\$ 24,153	\$ 109,698	0.0970	2.1351	11,143,722 \$ 1,033,350
Southeast	2/2 - 3/3	98.7	3001	3764	1243	1,446,804	\$ 109,410	\$ 14,798	\$ 124,208	0.0858	1.0228	11,495,896 \$ 976,637
Cent Sch PS	2/2 - 3/5	89.1	1964	1963	775	630,968	\$ 47,715	\$ 8,855	\$ 56,570	0.0897	1.4034	4,563,804 \$ 409,527
WW HQ	2/3 - 3/5	--	152	152	184	73,360	\$ 5,548	\$ 1,283	\$ 6,831	0.0931	1.7489	568,880 \$ 52,999
Neil Dr	2/3 - 3/4	--	71	71	142	34,920	\$ 2,641	\$ 732	\$ 3,373	0.0966	2.0962	267,120 \$ 26,786
Mingo Cr	2/2 - 3/5	--	404	407	15	58,808	\$ 4,447	\$ 1,853	\$ 6,300	0.1071	3.1509	342,989 \$ 53,861
43rd st PS	2/3 - 3/4	--	69	70	65	22,752	\$ 1,720	\$ 648	\$ 2,368	0.1041	2.8481	176,160 \$ 18,228
Venice Isle PS	2/2 - 3/6	--	184			28,608	\$ 2,163	\$ 1,137	\$ 3,300	0.1154	3.9744	427,969 \$ 41,031
BLS	1/26 - 2/24	100	320	209	554	121,598	\$ 9,195	\$ 2,068	\$ 11,263	0.0926	1.7007	1,402,512 \$ 123,516

\$ 8,986,564 \$ 679,579 \$ 103,625 \$ 783,204

\* Power factor penalty levied when < 90

\*\*PLC - peak load contribution - changes every June, average of the five highest hourly loads in the PJM territory for the previous year

contract minimum

	February				FY 15 YTD		
	kwh	cost	unit cost		kwh	cost	unit cost
Total Water	11,278,888	\$ 957,779	0.0849		86,899,117	\$ 7,233,352	0.0832
Total Wastewater	8,986,564	\$ 783,204	0.0872		74,604,799	\$ 6,388,647	0.0856
PWD Total ++	20,265,452	\$ 1,740,983	0.0859		161,503,916	\$ 13,621,999	0.0843
++ represents over 99.5 % of total usage and costs					Generated by Planning & Research		

## February 2015 Billing Summary

### WATER

Billing	Period	Power Factor*	Demand (Kw)			Usage Kwh	Cost				FY 15 YTD	
			on pk	off pk	plc**		PPL	PECO	Total	unit	Kwh	Cost
Baxter WTP	1/26 - 2/24	91.7	667	771	374	384,605	\$ 29,084	\$ 3,752	\$ 32,836	0.0854	2,571,406	\$ 217,002
Belmont WTP	1/26 - 2/24	96.8	389	478	198	213,889	\$ 16,175	\$ 2,345	\$ 18,520	0.0866	1,507,377	\$ 129,428
Queen Lane WTP	1/26 - 2/24	89.6	789	806	532	425,551	\$ 32,181	\$ 4,199	\$ 36,380	0.0855	2,619,555	\$ 223,716
Torresdale PS	1/26 - 2/24	98.2	3737	4765	3108	2,278,492	\$ 172,303	\$ 21,424	\$ 193,727	0.0850	18,375,291	\$ 1,521,509
Lardner's Pt PS	1/26 - 2/24	99.3	2864	4357	2798	2,171,388	\$ 164,204	\$ 18,842	\$ 183,046	0.0843	17,019,636	\$ 1,405,401
Bel RWPS	1/26 - 2/24	99.9	2134	3745	1999	1,801,747	\$ 136,251	\$ 15,307	\$ 151,558	0.0841	14,548,116	\$ 1,199,706
QL RWPS	1/26 - 2/24	92.4	2061	6273	916	2,219,908	\$ 167,873	\$ 19,931	\$ 187,804	0.0846	16,335,370	\$ 1,358,567
QL PS (new)	1/26 - 2/24	92.5	788	1257	611	618,378	\$ 46,763	\$ 5,434	\$ 52,197	0.0844	4,543,559	\$ 373,839
Bel HSPS	1/26 - 2/24	98.8	377	416	405	230,476	\$ 17,429	\$ 2,392	\$ 19,821	0.0860	1,857,050	\$ 157,339
East Park	1/26 - 2/24	15.6	25	605	--	88,771	\$ 6,713	\$ 1,677	\$ 8,390	0.0945	948,291	\$ 83,983
EOL PS	1/26 - 2/24	93.8	478	480	419	306,773	\$ 23,199	\$ 2,802	\$ 26,001	0.0848	2,504,061	\$ 207,965
WOL PS	1/26 - 2/24		279	311	165	140,776	\$ 10,646	\$ 1,708	\$ 12,354	0.0878	987,976	\$ 85,875
Rox PS	1/26 - 2/24	92	232	395	94	160,660	\$ 12,149	\$ 1,773	\$ 13,922	0.0867	1,120,853	\$ 96,316
Fox Chase PS	1/27 - 2/26		152	248	142	132,200	\$ 9,997	\$ 1,708	\$ 11,705	0.0885	1,141,400	\$ 99,540
Chestnut Hill PS	1/26 - 2/24	57	29	21	--	11,034	\$ 834	\$ 268	\$ 1,102	0.0999	79,416	\$ 7,963
Water HQ	1/27 - 2/26	92.2	187	169	215	94,240	\$ 7,127	\$ 1,289	\$ 8,416	0.0893	739,760	\$ 65,203
						11,278,888	\$ 852,928	\$ 104,851	\$ 957,779		86,899,117	7,233,352

\* Power factor penalty levied when < 90

## -- estimated data

\*\*PLC - peak load contribution - changes every June  
average of the five highest hourly loads



contract minimum



power factor adjustment

# PWD MUNICIPAL ACCOUNT PGW BILLINGS

MARCH 2015 (February 13 - March 14)  
MS Rate Unit Cost - \$1.00/ccf

FACILITY	METER #	MARCH		FY 15 YTD	
		USAGE (ccf)	COST (\$)	USAGE (ccf)	COST (\$)
BAXTER WTP	2024225	3,866	\$ 4,033	23,948	\$ 27,445
	1909431	3,668	\$ 3,496	14,125	\$ 15,067
BELMONT WTP	2023707	1,078	\$ 1,137	8,118	\$ 9,361
	2018317	15	\$ 33	104	\$ 284
<u>QUEEN LANE WTP</u>					
filter bldg	1722806	18,083	\$ 18,795	74,531	\$ 81,298
pre-treatment bldg	1521901	291	\$ 321	1,148	\$ 1,415
survey bldg	1785627	529	\$ 521	2,327	\$ 2,657
BELMONT HSPS	1921715	2,674	\$ 2,554	9,706	\$ 10,408
QUEEN LANE RWPS	1479265	4	\$ 23	46	\$ 222
FOX CHASE PS	1906876	725	\$ 771	2,769	\$ 3,169
EAST PARK BS	1906765	423	\$ 458	2,464	\$ 2,861
	1906764	413	\$ 447	2,465	\$ 2,870
FAIRHILL PS	2024292	4,075	\$ 4,250	20,887	\$ 22,968
EAST OAK LANE	1447520	391	\$ 390	1,660	\$ 1,947
	1751522	373	\$ 374	1,393	\$ 1,652
SOUTHEAST WPCP	2024666	20,594	\$ 21,403	94,393	\$ 102,977
BRC	2115512	435	\$ 536	1,385	\$ 2,222
	2064949	988	\$ 956	3,580	\$ 3,965
	2024681	7,302	\$ 8,138	31,900	\$ 40,606
<u>NORTHEAST WPCP</u>					
stb pilot	1908768	11	\$ 29	77	\$ 254
stb - chiller	1989946	-	\$ 18	16	\$ 188
administration bldg	2024807	4,553	\$ 4,336	15,601	\$ 16,686
esb - 2	2023099	532	\$ 520	1,876	\$ 2,141
it bldg	1587924	180	\$ 192	743	\$ 975
lower garage - fleet	2024462	1,409	\$ 1,355	4,607	\$ 5,039
mpc bldg	1989897	883	\$ 856	3,163	\$ 3,516
south storage bldg	2115342	1,080	\$ 1,057	7,468	\$ 8,520
sludge	1884571	40,400	\$ 38,330	153,600	\$ 163,824
north storage bldg - es	2024487	1,771	\$ 1,698	6,349	\$ 6,873
storeroom 54	2024473	1,154	\$ 1,113	4,577	\$ 5,043
pst	2070028	1,402	\$ 1,348	3,480	\$ 3,796
locker bldg	1738407	160	\$ 171	722	\$ 946
sodium hypo - eps	2035586	2,524	\$ 2,412	11,164	\$ 12,096
BLS	2064670	2	\$ 20	39	\$ 175
COLLECTOR SYSTEM H	1987632	8,555	\$ 8,902	42,264	\$ 46,388
WATER CONVEYANCE	2026601	5,176	\$ 4,934	23,890	\$ 25,804
	2026599	7,547	\$ 7,200	35,207	\$ 38,005
	1761376	180	\$ 194	973	\$ 1,238
	1724990	489	\$ 484	2,270	\$ 2,608

## PWD INTERRUPTABLE ACCOUNT NATURAL GAS BILLINGS

March 2015 (March 1 - March 31)

FACILITY	METER #	MARCH USAGE (ccf)	MARCH COST (\$)					FY 15 YTD	
			DISTRIBUTION (PGW)	SUPPLY (Third Party)	TOTAL	UNIT (\$/ccf)		USAGE (ccf)	TOTAL COST
BAXTER WTP (IT-C)	2116160	31,400	\$ 2,497	\$ 17,473	\$ 19,970	\$0.64		123,700	\$ 92,123
BELMONT WTP (IT-B)	2064976	19,170	\$ 2,050	\$ 10,969	\$ 13,019	\$0.68		69,670	\$ 53,767
BLS (IT-B)	1806080	10,710	\$ 1,216	\$ 5,962	\$ 7,178	\$0.67		64,250	\$ 45,524
BRC (IT-E)	2036194	276,610	\$ 17,418	\$ 153,948	\$ 171,366	\$0.62		1,870,958	\$ 1,107,200
NORTHEAST WPCP (IT-C)									
cogeneration	2036191	33,853	\$ 2,674	\$ 18,839	\$ 21,513	\$0.64		469,780	\$ 246,697
pre-treatment bldg	2115831	20,152	\$ 1,683	\$ 11,218	\$ 12,901	\$0.64		111,658	\$ 80,823
<b>PWD TOTALS</b>									
RATE CATEGORY		MARCH			FY 15 YTD				
		USAGE (ccf)	COST (\$)		USAGE (ccf)	COST (\$)			
MUNICIPAL		143,935	\$ 143,805		615,035	\$ 677,509			
INTERRUBTABLE		391,895	\$ 245,947		2,710,016	\$ 1,626,134			
TOTAL		535,830	\$ 389,752		3,325,051	\$ 2,303,643			



## **Service Level Goals**

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**CUSTOMER INFORMATION**

Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Calls Received	Number		14,040	18,212	16,845	18,692	14,734		15,711	18,549	19,444	98,234	15,027	65,986	163,177	213,010
Call Abandonment Rate	Calls abandoned /calls received	3.00%	8.54%	4.59%	4.19%	4.30%	3.96%		8.73%	3.05%	5.92%	5.72%	15.45%	23.76%	14.45%	17.37%
Average Waiting Time	Min:sec		00:37			00:38						00:37	00:34	00:37	1:24	0:39
Average Talk Time Per Call Answered	Minutes		2.45	2.33	2.27	2.27		2.24	2.14	2.33	02:38	2.295				
COMMERCIAL STORMWATER CUSTOMER BILLING CALLS	GENERAL INFORMATION		16		40	52	28		28			164		201	807	-----
	SIDEYARDS/VACANT LOTS		12		8	8	3		5			36		31	124	-----
	WATER-ONLY CUSTOMERS		15		0	1	8		0			24		40	138	-----
	APPEALS		5		12	10	11		11			49		104	281	-----
	CREDITS		5		16	19	19		12			71		53	194	-----
	MAJOR QUESTIONS		<u>5</u>		<u>4</u>	<u>7</u>	<u>6</u>		<u>3</u>			<u>25</u>		<u>4</u>	<u>57</u>	-----
	TOTAL CALLS		58		80	97	85		56			376		433	1,431	-----

## December 2014 PUBLIC RELATIONS MANAGER'S MONTHLY REPORT

### Press Release(s)

**Date Released:** December 1, 2014

**Subject:** W&W Realty Co. Awarded \$2.7 Million Grant for Stormwater Management Project, New Green Stormwater Infrastructure Improvements Result in 30 Greened Acres

**Date Released:** December 1, 2014

**Subject:** PWD and PIDC Award \$8.25 Million in Grants to Promote Green Stormwater Management Practices on Private Properties, Resulting in the Planned Development of 92 Green

**Date Released:** December 22, 2014

**Subject:** City Officials, Councilman Johnson and Philadelphia Eagles Player Connor Barwin Broke Ground at the Ralph Brooks Tot Lot

### Media Advisories

**Date Released:** December 1, 2014

**Subject:** Philadelphia Cuts Ribbon on One of Its Largest Green Stormwater Management

### Daily Media Clips

**Date Released:** December 1, 2014

**Subject:** Canton Extending Faircrest Water, Sewerlines in 2015

**Website link:** <http://www.timesreporter.com/article/20141130/NEWS/141139976>

**Date Released:** December 2, 2014

**Subject:** Youth Football Team Cuts Ribbon on New Field in North Philadelphia

**Website link:** <http://philadelphia.cbslocal.com/2014/12/02/pee-wee-football-team-cuts-ribbon-on-new-field-in-north-philadelphia/>

**Date Released:** December 5, 2014

**Subject:** Philly Tweaking Its Snow Fighting Operation After Last Year's Brutal Winter

**Website link:** <http://www.nbcphiladelphia.com/news/local/Philly-Tweaking-Its-Snow-Fighting-Operation-After-Last-Years-Brutal-Winter-284783561.html>

**Date Released:** December 6, 2014

**Subject:** Officials Renew Commitment to Cleaner Water in Delaware Estuary

**Website link:** [http://www.northcentralpa.com/feeditem/2014-12-05\\_officials-renew-commitment-cleaner-water-delaware-estuary](http://www.northcentralpa.com/feeditem/2014-12-05_officials-renew-commitment-cleaner-water-delaware-estuary)

**Date Released:** December 8, 2014

**Subject:** Delaware Estuary Partners Renew Pact to Protect Environment

**Website link:** <http://www.njspotlight.com/stories/14/12/07/delaware-estuary-partners-renew-pact-to-protect-fragile-environment/>

**Date Released:** December 10, 2014

**Subject:** Water Main Break in North Philly Forces Daycare Evacuation

**Website link:** <http://www.njspotlight.com/stories/14/12/07/delaware-estuary-partners-renew-pact-to-protect-fragile-environment/>

**Date Released:** December 10, 2014

**Subject:** Day Care Evacuated After Water Main Breaks

**Website link:** <http://www.nbcphiladelphia.com/news/local/Day-Care-Evacuated-After-Water-Main-Breaks-Kensington-Germantown-285348781.html>

**Date Released:** December 13, 2014

**Subject:** Green Party of Philadelphia Approves of Cancellation of PGW Sale

**Website link:** [http://www.opednews.com/articles/Green-Party-of-Philadelphi-by-Chris-Robinson-Energy\\_Energy\\_Energy-Gas\\_Green-141213-135.html](http://www.opednews.com/articles/Green-Party-of-Philadelphi-by-Chris-Robinson-Energy_Energy_Energy-Gas_Green-141213-135.html)

**Date Released:** December 14, 2014

**Subject:** Haddon Heights Company Develops a Unique Scent Test

**Website link:** <http://www.courierpostonline.com/story/life/wellness/2014/12/14/haddon-heights-company-develops-unique-scent-test/20414585/>

December 2014 PUBLIC RELATIONS MANAGER'S MONTHLY REPORT	
	<p><b>Date Released:</b> December 15, 2014  <b>Subject:</b> Small Cities Solving Big Problems  <b>Website link:</b> <a href="http://www.usatoday.com/story/news/nation/2014/12/15/ozv-small-cities-solving-big-problems/20434883/">http://www.usatoday.com/story/news/nation/2014/12/15/ozv-small-cities-solving-big-problems/20434883/</a></p> <p><b>Date Released:</b> December 18, 2014  <b>Subject:</b> Water Department Grants to Help Manage Stormwater  <b>Website link:</b> <a href="http://www.phillytrib.com/news/article_523b80c5-810d-5ca3-911c-54d5dce56bc8.html">http://www.phillytrib.com/news/article_523b80c5-810d-5ca3-911c-54d5dce56bc8.html</a></p> <p><b>Date Released:</b> December 22, 2014  <b>Subject:</b> PWD, PIDC Award \$3.5M in Grants to Promote Green Stormwater Management  <b>Website link:</b> <a href="http://www.waterworld.com/articles/2014/12/pwd-pidc-award-3-5m-in-grants-to-promote-green-stormwater-management-practices.html">http://www.waterworld.com/articles/2014/12/pwd-pidc-award-3-5m-in-grants-to-promote-green-stormwater-management-practices.html</a></p> <p><b>Date Released:</b> December 24, 2014  <b>Subject:</b> Ralph Brooks Tot Lot Celebrates Groundbreaking  <b>Website link:</b> <a href="http://www.southphillyreview.com/news/cover-story/Ralph_Brooks_Tot_Lot_celebrates_groundbreaking-286710461.html">http://www.southphillyreview.com/news/cover-story/Ralph_Brooks_Tot_Lot_celebrates_groundbreaking-286710461.html</a></p> <p><b>Date Released:</b> December 30, 2014  <b>Subject:</b> Serial Robber Targets Hotels in Philadelphia and Delaware County  <b>Website link:</b> <a href="http://6abc.com/news/man-wanted-in-several-armed-hotel-robberies/454512/">http://6abc.com/news/man-wanted-in-several-armed-hotel-robberies/454512/</a></p>
Media Inquiries	<p><b>Date:</b> December 9, 2014  <b>Media Outlet:</b> Wendy Saltzman, channel 6  <b>Inquiry:</b> Hydrant Availability  <b>Resolution:</b> Charlie Zitomer and Debra McCarty participated in an interview and provided a fact sheet and a list of the status of all of Philadelphia's hydrants.</p> <p><b>Date:</b> December 10, 2014  <b>Media Outlet:</b> Joan Fitzgerald, American Prospect  <b>Inquiry:</b> The value of water as it relates to PWD's Stormwater Management Service Charge  <b>Resolution:</b> Chris Crockett participated in the interview with the reporter.</p>
Media Campaigns	<p><b>Month:</b> December 2014  <b>Subject:</b> Keeping Out the Cold, Cold Weather Tips  <b>Details:</b> PWD aims to educate the public on how to protect their home's plumbing system from freezing and offers several tips through a billstuffer, press releases, tweets, facebook posts and blogs.</p>
Publications	<p><b>Document:</b> Billstuffer  <b>Date:</b> December 1, 2014  <b>Subject:</b> Keeping Out the Cold, Cold Weather Tips</p>
Events	<p><b>Date of Event:</b> December 1, 2014  <b>Event Name:</b> W&amp;W Realty Company and Dependable Distribution Stormwater Management Ribbon-Cutting and Tour  <b>Event Description:</b> W&amp;W Realty Co. was awarded a \$2.7 million Stormwater Management Incentives Program grant from the Philadelphia Water Department to implement green stormwater management upgrades to its Dependable Distribution Services Inc. warehouse facility and Mayor Nutter, EPA Region III Administrator Shawn Garvin, W&amp;W Realty, Dependable Distribution, PWD and public officials celebrated this milestone for the City of Philadelphia with a ribbon-cutting and tour.</p>

CUSTOMER INFORMATION CALL DATA																	
Service Level Measures	Explanation	Rank	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Year To Date	% of Total	'14 Sm. Month	FY '14 Yr To Date	FY '14 Yr End Act.	FY '13 Yr End Act.
Billing	PWD Call Center handles	1	8,753	10,260	10,005	10,267	8,005	6,410	7,900	5,731	10,717	53,700	64.21%	7,623	75,134	98,543	88,348
Transfer Call	To other PWD unit or City agency.	2	675	533	582	730	574	463	526	467	111	3,557	4.25%	923	4,717	6,829	7,413
Meters	All meter issues to Meter Shop.	3	407	456	492	614	416	412	514	1,148	904	2,797	3.34%	759	4,866	6,161	6,869
Leaks	Low volume street/curb leaks, refer-	4	347	316	381	412	597	571	991	1,169	870	2,624	3.14%	407	4,407	5,417	4,358
No Water	Cust.Reps.decide cause/refer action.	5	352	360	404	290	254	234	590	1,024	590	1,894	2.26%	269	2,524	3,362	2,301
NOD/Defect	Issued by Inspector, who	6	279	348	323	311	271	284	261	238	314	1,816	2.17%	257	1,699	2,314	2,579
Water in Cellar	Inspector investigates/refer findings	7	346	233	244	221	251	350	647	1,286	836	1,645	1.97%	369	3,920	5,036	3,137
Inlet Clean/Repair	Data given to Inlet Cleaning or	8	297	255	297	288	184	150	133	104	201	1,471	1.76%	132	1,623	2,291	2,067
Restore Service	Request to reverse shut-off. To	9	239	261	311	307	206	67	68	91	121	1,391	1.66%	67	3,649	4,329	5,818
WRAP	Callers are screened & an applica-	10	125	249	265	252	124	25	120	20	248	1,040	1.24%	215	1,812	2,534	2,568
Hydrant	Hydrant issues or problems.	11	278	172	152	144	65	83	96	98	85	894	1.07%	66	1,023	1,308	913
Find Curb Stop	Inspect. sent to find/mark curb stop.	12	114	132	143	146	111	103	79		94	749	0.90%	92	893	1,216	621
Payment Agree.	Payment agreement established.	13	121	126	139	183	112	20	0	6	318	701	0.84%	121	1,257	1,998	2,917
Low Pressure	Inspector to investigate/refer findings.	14	115	135	124	115	96	101	147	156	145	686	0.82%	93	1,046	1,346	947
Multi-Account	Multi-call/account Handling.	15	117	101	157	133		116	140	76	158	624	0.75%	178	776	1,151	799
Owner/Tenant	Issues re billing	16	85	152	135	103	84	63	89	76	76	622	0.74%	54	374	707	240
Cave Ins-Depr.	Customer Service determines cause	17	150	156	92	87	55	81	79	46	224	621	0.74%	132	787	1,261	697
Main Breaks	Large volume leaks, priority job given	18	124	58	95	74	127	83	357	412	189	561	0.67%	67	1,818	2,238	972
Payments	Customers making payments	19	75	63	102	123	112		84	76		475	0.57%	80	388	599	132
Pay. Agree. Inq.	Inquiry about payment agreements.	20	40	97	106	85	69	47	42	43	117	444	0.53%	13	419	556	1,099
HELP Program	Calls about the Homeowner's	21	62	83	58	76	66	68	61	51	85	413	0.49%	53	509	719	655
Undefined Code	Un-assigned codes or system errors.	22	412	0	0	0		0	0	0	0	412	0.49%	0	0	0	28
Illegal Restores	Data on illegal restores referred	23	85	83	63	72	47	45	45	39	32	395	0.47%	24	389	544	424
Water Quality	Inspector investigates or a sample	24	55	60	96	76	56	48	71	73	76	391	0.47%	50	509	713	585
Collections	Calls	25	53	81	80	69	59		24	28	45	342	0.41%	52	349	493	316
B.P.C.S.	Broken Pipes, Can't (Be) Shut.	26	52	48	72	48	57	42	145	500	282	319	0.38%	74	1,159	1,348	733
Senior Cit. Disc.	Caller qualifications checked. If ok,	27	41	61	44	74	35	30	46	36	48	285	0.34%	44	488	623	720
Vacant - BP	Vacant prop. water running-Inspector	28	52	51	50	49	77		186	371	206	279	0.33%	76	1,092	1,310	666
Repeat Calls	Multiple calls on same incident.	29	131	36	14	18	32	44	104	201	170	275	0.33%	12	1,523	1,922	1,778
Construct Issues	PWD & contractor job questions	30	62	39	47	42	42	43	40	59	51	275	0.33%	27	492	646	598
Choked Drains	Inspector examines & may refer job.	31	63	43	37	29	36	52	47	60	83	260	0.31%	56	496	768	537
Damage Claims	Examined by PWD Claims Investiga-	32	42	38	41	40	27	25		42	64	213	0.25%	55	494	651	533
Sewer Gas Odor	Referred first to Inlet Cleaning for	33	26	41	54	37	10	20	10	10	21	188	0.22%	7	146	193	124
Request Literat.	Given to Public Affairs Unit	34	52	27	31	26	21	16	27	27	21	173	0.21%	48	442	832	510
Auto. Meter Rd.	AMR appointments.	35	11	11	1	57	47	39	52	44	260	166	0.20%	27	216	331	873
Shut Offs -WR	House water running - Inspector will	36	10	22	27	30	20	18	47	28	256	127	0.15%	38	228	314	233
Req. for Cement	Any type cement repair/deficiency.	37	30	23	19	21	12	20	13	13	105	125	0.15%	10	92	189	126
Shut Off F. Hyd.	Opened hydrant calls are referred	38	53	15	21	17	7	2	5	4	3	115	0.14%	2	60	72	196
Pay. Agree. Ref.	Referral to PWD re pay. agreement.	39	28	24	19	23	16	2	8	6	10	112	0.13%	29	406	546	757
Stormwater	Bill Inquiries.	40	9	24	10	28	14	17	10	12	13	102	0.12%	18	241	336	238
Miss. Man.Cov.	Inspector assesses ownership. PWD	41	24	16	7	14	9	8	12	8	8	78	0.09%	12	97	177	95
S.O.I.E.	Shut Off In Error	42	12	12	14	14	15	0	3	4	1	67	0.08%	2	92	126	98
Title Company	Information requests	43	13	6	6	11	8	4	10	8		48	0.06%	6	157	188	98
Noisy Pipes	Customer requests investigation.	44	8	6	7	9	6	12	4	13	7	48	0.06%	6	56	124	65
F.H.K.O.	Fire hydrant knocked over.	45	7	5	11	5	5	8	12	11	7	41	0.05%	2	12	52	39
Missing In. Cov.	To Customer Service/Sewer Main-	46	5	1	2	9	8	3	1	2	8	28	0.03%	4	33	43	61
Bad Taste/Odor	Bad Taste & Odor Complaints.	47	2	1	3	1	0	1	3	3	0	8	0.01%	0	21	26	17
N.E. Odor	NE Plant air odor-related calls.	48	3	0	2	1	0	1	0	0	5	7	0.01%	2	3	10	4
Refunds	Requests	49	3	2	0	1	0		1	0		6	0.01%	3	14	23	2
PWD Security	Calls re W & WW system security.	50	0	2	2	1	0	0		0		5	0.01%	0	3	5	13
Rate Increase	Customer inquiries.	51	1	0	1	0	2	0	0	2	12	4	0.00%	1	10	14	13
Vector Dye Test	Testing for service leaks or	52	1	1	0	0	0	1	0	0	1	3	0.00%	0	0	2	2
Sprinkler/Hose	Ticket to Pub.Affairs, which contacts	53	0	0	1	2	0	0	1		0	3	0.00%	0	16	20	15
Erosion & Sed.	Erosion/sediment - unsecured sites.	54	2	0	0	0	0	0	0	0	1	2	0.00%	1	4	6	3
Sprinkler Cap	Call referred to Fire Dept.	55	2	0	0	0	0	0	1	1	0	2	0.00%	0	2	2	9
Service Hydrant	Problem with, or damaged hydrants	56	1	1	0	0	0	0	0	0	1	2	0.00%	1	14	16	2
Abatement	Special conditions (leaks) needing	57	0	0	0	1	0	1	0	0	0	2	0.00%	0	4	4	24
Terror	Terrorism-related customer calls.	58	0	1	0	0	0	0	0	0	0	1	0.00%	0	2	3	1
Drought Info/FP	Req.data-water emergency/froz.pipes	59	0	0	0	0	0	0		0	0	0	0.00%	12	532	570	170
S. F. R.	Storm Flood Relief.	60	0	0	0	0	0	0	5	0	0	0	0.00%	1	7	10	13
Lock Hydrant	Repeat abuse hydrants referred	61	0	0	0	0	0	0	0	2	0	0	0.00%	0	1	6	2
Compost Req.	Data given on PWD sites	62	0	0	0	0	0	0	0	0	0	0	0.00%	0	2	2	7
LNP-W'sheds	Livable Neighborhood Program.	63	0	0	0	0	0	0	0	0	0	0	0.00%	0	0	0	0
PWD Bot. Water	Customer requests for	64	0	0	0	0	0	0	0	0	0	0	0.00%	0	0	0	2
13,939	Average		14,452	15,327	15,389	15,786	12,447	10,233	13,857	13,925	18,200	83,634	100.00%	15,170	56,604	163,177	146,176

Info complete to date. Only latest 6 months are shown. Prior years' info subject to software rounding.

# FINANCE

Unit	Description of Service	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Procurement Unit (Professional Service Contracts)	<u>New Contract Requests</u>																
	Requests Received	Number		3	6	4	1	0	0	0	0	5	14	2	3	4	5
	Contracts Conformed	Number		1	2	5	0	2	1	2	4	5	11	1	17	23	39
	<u>Process Time for Conform.</u>																
	Internal - PWD	avg # days	40	68	9	94	0	1	53	4	4		37.5	217	103.9	90.7	102.6
	External Agencies											71					
	Law-to-Draft	avg # days	15	44	24	64	0	32	196	58	73	44	60	67	54	46.3	52
	Vendor Review	avg # days	30	2	75	24	0	12	226	17	39	69	57	66	23	19.8	34
	Law to Conform	avg # days	35	34	54	89	0	70	43	93	68	69	48	62	32	30.4	32
	Total Processing Days	avg # days	80	148	138	269	0	115	32	172	179	188	117	412		187.2	220.6
	<u>Contract Amendments</u>																
	Requests Processed	Number		7	24	13	1	5	5	4	12	2	55	7	42	86	94
	Amendments Conformed	Number		10	11	18	10	10	2	18	10	6	61	1	98	111	102
	<u>Process Time for Conform.</u>																
	Internal - PWD	avg # days	10	12	13	9	13	21	20	15	23	16	14.7	11	35.9	29	27
	External Agencies																
	Law Draft	avg # days	15	23	36	33	35	28	45	41	52	54	33	54	37	32.2	54
	Vendor Review	avg # days	30	21	16	24	35	38	41	30	35	28	29	54	30	31.8	27
	Law to Conform	avg # days	35	77	60	65	59	78	82	82	68	56	70	78	70	62.8	43
	Total Processing Days	avg # days	80	133	122	131	142	165	188	168	178	153	147	197	158	155.8	151
Capital Accounting	Public Works Projects	% Processed within 4 Days	100%	100%	80%	88%	100%	100%	100%	100%	100%	100%	94.58%	100%	100%	100.0%	100.0%
	Estimates Processed																
	Prof Svcs Contracts	% Processed within 10 Days	100%	80.47%	72.3%	67.0%	75.8%	66.4%	67.4%	65.4%	66.2%	65.1%	71.55%	73.8%	73.9%	77.0%	76.1%
Operating Fund Accounting	Number of invoices processed*1	Total Number Average	1,700	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	N/A	5,179	5,179	15,706

\*1 Days to process invoices not available until FAMIS is reprogrammed.

Facilities Management																		
Unit	Service Level Measure	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	YTD or Mo. Avg.*1	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual	
Bldg. Maint.	Bldg Maint, PWD Properties	Jobs completed	Actual	101	17	30	432	55	313	17	52	395	965	92	384	613	515	
			Goal	27	24	29	48	35	50	66			503	38	532			
		Pending	Actual	386	199	538	388	402	304	343	450	306	366	74	340	345	7	
	Street Cement Work	Jobs completed	Actual	115	97	179	72	92	NA	N/A	41	14	555	27	1178	1,903	1,361	
			Goal	125	117	209	143	123	140	7			1,604	100	1857			
		Pending	Actual	235	289	246	198	123	NA	N/A	295	412	218	448	243	255	254	
	Street Plumbing Work	Jobs completed	Actual	106	101	71	88	91	94	47	89	174	598	129	948	1,225	1,115	
			Goal	75	80	78	84	82	87	98			1,120	90	1199			
Machine Shop	Pump Station Repairs	Jobs completed	Actual	6	8	7	3	5	4	3	5	3	36	7	52	82	85	
			Goal	4	6	8	7	9	8	10			86	5	75			
	Hydrant Repairs	"O" Ring Seal Plates	Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
			Goal	0	0	0	0	0	0	0	0			0	0	70		
	Welding Repairs	Brackets	Actual	10	14	12	10	6	7	11	5	12	70	14	76	126	114	
				Goal	8	12	8	8	6	13	11			107	20	166		
		Vehicle Repairs	Actual	3	4	2	4	6	5	3	2	2	27	8	45	62	44	
				Goal	4	6	2	3	3	3	2			41	17	97		
		General	Actual	19	26	28	15	19	20	19	16	18	146	23	225	296	259	
				Goal	21	19	21	19	18	26	25			263	25	319		
	Tool Restoration	Grabbers	Actual	64	51	64	46	48	42	47	65	49	362	51	469	613	721	
				Goal	73	21	48	37	29	36	43			676	42	698		
	Miscellaneous	Jobs Completed	Actual	23	19	23	17	21	19	20	18	20	142	23	236	332	315	
				Goal	22	19	22	25	26	29	19			312		0		
	TOTALS	Jobs Completed	Actual	447	337	416	687	343	504	167	293	687	2,901	126	1103	1,511	1,538	
				Goal	359	304	425	374						2,180	173	1864		

\*1 The numbers in this column represent totals for jobs completed and monthly averages for backlogs.

## HUMAN RESOURCES DIV.

Division	Training Category	TRAINING & DEVELOPMENT UNIT								YTD or Mo. Avg.	% of Total or Totals	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15						
HUMAN RESOURCES	COMPUTER SKILLS	0	0	0	0	0	2	0	0	2	1.05%	0	6	51	6
	BEHAVIORAL/MGT.	7	0	0	1	12	3	2	3	25	% of	0	1	61	19
	FUNCTIONAL/TECH.	0	0	0	0	0	0	0	0	0	Ttl. Staff	0	0	6	8
	DIV. SUBTOTAL	7	0	0	1	12	5	2	3	27	7.42%	0	7	118	33
	DIVISIONAL GOAL	3	3	3	3	3	3	3	3	33	of ttl.Trng	10	120		
OPERATIONS	COMPUTER SKILLS	0	0	0	0	0	6	0	3	6	67.40%	10	77	30	87
	BEHAVIORAL/MGT.	0	0	8	54	30	20	25	22	137	% of	5	77	264	246
	FUNCTIONAL/TECH.	0	0	0	17	18	18	13	1	66	Ttl. Staff	18	45	201	186
	DIV. SUBTOTAL	0	0	8	71	48	44	38	5	209	57.42%	33	199	495	519
	DIVISIONAL GOAL	50	50	50	50	50	50	50	50	650	of ttl.Trng		1,560		
FINANCE & ADMINISTRA- TION	COMPUTER SKILLS	0	0	0	0	0	2	0	0	2	8.08%	2	27	8	27
	BEHAVIORAL/MGT.	4	3	2	0	5	0	1	1	15	% of	1	1	29	27
	FUNCTIONAL/TECH.	0	0	0	0	0	0	0	0	0	Ttl. Staff	0	1	7	5
	DIV. SUBTOTAL	4	3	2	0	5	2	1	1	17	4.67%	3	39	44	59
	DIVISIONAL GOAL	8	8	8	8	8	8	8	8	108	of ttl.Trng		480		
PLANNING & ENVIRON- MENTAL SERVICES	COMPUTER SKILLS	0	0	0	0	0	6	0	0	6	10.03%	8	35	37	56
	BEHAVIORAL/MGT.	2	2	27	2	15	9	10	5	67	% of	2	22	116	73
	FUNCTIONAL/TECH.	0	0	0	2	1	0	0	0	3	Ttl. Staff	0	10	52	39
	DIV. SUBTOTAL	2	2	27	4	16	15	10	5	76	20.88%	10	67	205	168
	DIVISIONAL GOAL	15	15	15	15	15	15	15	15	195	of ttl.Trng		600		
PLANNING & ENGINEERING	COMPUTER SKILLS	0	0	0	0	0	6	0	0	6	11.50%	6	21	8	22
	BEHAVIORAL/MGT.	0	0	8	5	0	9	3	5	25	% of	0	8	52	30
	FUNCTIONAL/TECH.	0	0	0	0	0	0	0	0	0	Ttl. Staff	0	2	16	14
	DIV. SUBTOTAL	0	0	8	5	0	15	3	5	31	8.52%	6	31	76	66
	DIVISIONAL GOAL	15	15	15	15	15	15	15	15	195	of ttl.Trng		600		
PUBLIC AFFAIRS	COMPUTER SKILLS	0	0	0	0	0	0	0	0	0	1.78%	0	5	0	6
	BEHAVIORAL/MGT.	0	0	4	0	0	2	0	0	6	% of	0	17	16	29
	FUNCTIONAL/TECH.	0	0	0	0	0	0	0	0	0	Ttl. Staff	0	0	2	2
	DIV. SUBTOTAL	0	0	4	0	0	2	0	0	6	11.11%	0	22	18	37
	DIVISIONAL GOAL	4	4	4	4	4	4	4	4	54	of ttl.Trng		240		
ACTUAL TOTALS		13	5	49	81	81	81	54	19	364	Average	52	365	956	882
GOAL TOTALS		95	95	95	95	95	95	95	95	1,140	52				
Training  Category Totals	COMPUTER SKILLS	0	0	0	0	0	0	0	0	0	0.00%	26	171	134	204
	BEHAVIORAL/MGT.	13	5	0	0	0	0	0	0	18	100.00%	8	136	538	424
	FUNCTIONAL/TECH.	0	0	0	0	0	0	0	0	0	0.00%	18	58	284	254
	TOTALS	13	5	0	0	0	0	0	0	18		52	365	956	882

If cumulative output goal %'s are = each month, actual %'s should be: Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%



BUREAU OF LABORATORY SERVICES																	
Function	Group	PLANNING & ENVIRONMENTAL SERVICES DIVISION										YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Yr. End Actual	FY '13 Yr. End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15							
Analyses	NEWPCP Lab #	5,265	5,055	4,647	4,912	4,739	5,190	4,931	4,658	5,224	34,739	55.97%	5,511	47,586	63,605	63,683	
		5,558	5,482	5,272	5,338	2,969	5,408	5,414			62,065	4,963	5,540	66,491			
	SEWPCP Lab #	3,428	3,432	3,320	3,314	3,316	3,451	3,441	2,980	3,416	23,702	59.06%	3,432	29,918	39,908	39,979	
		3,352	3,347	3,294	3,339	3,302	3,468	3,472			40,130	3,386	3,304	39,653			
	SWWPCP Lab #	6,347	6,274	6,105	6,346	6,134	6,300	6,341	5,892	6,457	43,847	58.27%	6,561	56,277	75,010	74,605	
		6,375	6,228	6,218	6,341	6,221	6,267	6,352			75,242	6,264	6,112	73,347			
	Biology Lab #	4,627	4,651	3,964	3,936	3,343	3,447	3,249	2,931	3,270	27,217	64.27%	4,611	32,598	46,116	40,973	
		3,511	3,788	3,460	3,473	3,484	3,410	3,471			42,346	3,888	3,478	41,734			
	Inorganic Lab #	5,987	4,834	5,396	4,112	4,276	5,867	5,100	3,463	4,345	35,572	53.63%	6,954	51,520	69,197	62,767	
		5,638	5,928	5,306	5,441	5,549	5,391	5,488			66,324	5,082	5,419	65,023			
	Organic Lab #	1,215	3,400	1,820	967	675	1,592	442	1,112	1,581	10,111	36.26%	2,690	21,536	30,126	26,470	
		1,855	2,437	2,326	2,541	2,306	2,141	2,276			27,887	1,444	2,041	24,495			
	MEL - Infra- structure #	6,438	10,825	7,600	5,950	7,200	5,300	6,000	7,300	8,250	49,313	72.80%	4,484	53,738	70,838	75,839	
		5,104	4,595	5,773	5,115	5,500	8,658	5,981			67,735	7,045	4,584	55,010			
T.O.C.% avail. in	sample results <= 10 days.	100%	78%	100%	100%	100%	100%	100%	100%	100%	96.86%	89.34%	100%	99.67%	99.75%	118.92%	
		103.0%	115.0%	96.0%	104.0%	87.0%	87.0%	99.0%			108.42%		99%	99.00%			
Metals	Goal = 95%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%			95.0%	100.00%	99%	95.0%			
Q.A.	Accuracy Of Analyses %	94.0%	94.9%	95.9%	98.0%	86.0%	97.0%	94.0%	94.0%	98.0%	94.26%	99.31%	99.0%	94.00%	94.83%	95.58%	
		92.0%	94.0%	96.0%	94.0%	97.0%	94.0%	95.0%			94.92%		94.0%	94.0%			
Sampling	Drinking Water #	2,943	2,613	2,712	2,688	2,075	2,524	2,247	2,184	2,613	17,802	58.85%	2,710	22,130	30,139	28,924	
		2,526	2,565	2,421	2,504	2,394	2,404	2,548			30,251	2,543	2,405	28,864			
	Sanitary Release #	87	153	123	186	106	75	48	75	87	778	81.38%	63	574	843	752	
		108	96	86	68	72	75	90			956	111	84	1,004			
	WPCP - NPDES #	244	242	231	242	234	244	239	220	239	1,676	64.56%	244	2,090	2,804	2,425	
		216	213	210	213	210	210	214			2,596	239	195	2,334			
Central Receiving	Samples Logged	75	350	341	328	228	292	248	226	238	1,862	216	510	5,047	6,606	4,858	
	Logged	451	422	399	436	530	520	439			5,187	266	361	4,328			
	Tests Assigned	884	3,361	5,354	2,920	1,783	2,070	1,603	2,050	2,209	17,975	2,568	5,806	53,273	73,282	50,208	
	Assigned	4,027	4,136	4,173	4,939	5,351	4,190	4,277			51,123		3,430	41,160			
		1,317	2,713	3,043	3,252	2,720	3,018	2,695	2,656	3,118	18,758	2,680	1,772	20,145	25,517	27,118	
		2,433	2,501	2,296	2,421	2,298	2,367	2,368			28,767		1,927	23,128			
Inspec- tions Vendor & Plant	# of Cross Connections	122	203	132	131	120	97	88	117	104	893	67.96%	112	894	1,122	1,340	
		154	90	102	110	104	99	98			1,314	128	85	1,020			
	Surveillance Certifications	13	13	12	10	10	12	13	9	11	83	35.78%	13	152	192	229	
		18	21	21	20	19	18	19			232	12	20	240			
Billable Services	MEL/MAS Goal	\$28,142	\$12,860	\$6,362	\$9,985	\$1,267	\$1,657	\$1,778	\$1,826	\$5,890	\$62,051	44.32%		\$84,633	\$113,571	\$90,136	
		\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$140,000	\$8,864	\$10,000	\$120,000			

Goal data next to shaded areas.

If cumulative output goal %'s are about = each mo., actuals should be: Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

PLANNING & RESEARCH UNIT																				
Planning and Environmental Services Division																				
Group						PWD PRIVATE DEVELOPMENT SERVICES											FY '14	FY '14	FY '14	FY '13
		Service Level Measure	Note	Unit	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15	Ytd. or Mo. Avg.	Current Month	YTD Mo. Avg.	Year-End Actual	Year-End Actual	
PWD Stormwater Plan Review	Conceptual Review	New Projects Submitted		#	Act.	27	20.0	23.0	26.0	21.0	26.0	34.0	36.0	28.0	177		New	Measures	in	report.
		Reviews		#	Act.	58	28.0	50.0	37.0	36.0	36.0	47.0	63.0	73.0	292					
		Approvals	*2	#	Act.	19	2.0	13.0	10.0	8.0	4.0	6.0	11.0	13.0	62					
		Average Review Time		Days	Act.	3.0	3.0	3.7	3.6	3.3	3.3	3.7	4.4	4.5	3.4					
		Reviews Meeting 5 Day Goal		%	Goal	91.4%	92.9%	90.0%	83.8%	94.4%	88.9	87.2	76.2	76.7	2994.7%					
	Technical Review	Reviews		#	Act.	61	71.0	61.0	54.0	43.0	40.0	48.0	39.0	39.0	378					
		Approvals	*2	#	Act.	18	21.0	10.0	13.0	9.0	11.0	10.0	12.0	11.0	92					
		Conditional Approvals		#	Act.	3	2.0	5.0	5.0	3.0	0.0	2.0	2.0	4.0	20					
		Average Review Time		Days	Act.	7.5	6.1	7.6	5.2	8.0	7.8	6.8	7.4	7.2	7.0					
		Reviews Meeting 15 Day Goal		%	Goal	95.1%	98.6%	95.1%	100.0%	97.7	97.5%	89.6%	100.0%	94.9%						
	Fees	Concept		\$	Act.	\$ 9,000	\$ 1,200	\$ 6,600	\$ 2,400	\$ 4,800	\$ 2,400	\$ 4,800	\$ 8,400	\$ 7,200	\$ 31,200					
		PCSMP Admin	*5	\$	Act.	\$ 8,400	\$ 1,800	\$ 3,600	\$ 3,600	\$ 3,600	\$ 3,000	\$ 2,400	\$ 2,400	\$ 4,200	\$ 26,400					
		PCSMP Hourly	*5	\$	Act.	\$ 11,513	\$ 2,160	\$ 6,480	\$ 7,905	16470	\$15,840	\$ 21,510	\$ 22,275	\$ 16,695	\$ 65,408					
		Fee-in-lieu	*6	\$	Act.	-	-	-	-						\$0.00					
	GSI Coord.	Projects Sent to OOW	*7	#	Act.	20	11.0	17.0	16.0	11.0	15.0	17.0	21.0	17.0	107					
		Opportunities Identified		#	Act.	0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0					
	Managed Acres	Planned	*1	Acres	Act.	13.8	12.4	8.8	15.4	2.3	1.4	3.9	0.5	5.4	58.0					
		Target Planned	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	87.5					
		Built		Acres	Act.	2.7	0.5	20.6	7.3	2.9	8.8	1.4	6.4	2.2	44.3					
		Target Built	*10	Acres	Est.	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	6.25	87.5					
	Development by Sewer Type	Combined		Acres	Act.	26.2	14.2	10.6	22.7	3.1	1.7	4.8	1.0	7.9	83.3					
Separate			Acres	Act.	21.3	0.0	9.4	0.8	0.4	0.0	0.0	8.9	2.5	32.0						
Non-Contributing		*8	Acres	Act.	121.9	0.0	24.5	4.3	0.5	1.2	0.0	0.0	0.0	152.3						
Green Roofs	Planned	*1	Acres	Act.	0.8	0.2	0.6	0.5	0.4	0.1	0.3	0.0	0.0	3.0						
	Built		Acres	Act.	0.7	0.0	0.5	0.6	0.0	0.5	0.0	0.6	0.2	0.3						
Porous Pavement	Planned	*1	Acres	Act.	1.7	1.6	1.3	0.5	0.5	0.1	0.1	0.1	0.3	5.8						
	Built		Acres	Act.	0.4	0.0	8.1	2.3	0.0	0.1	0.2	0.0	0.0	11.1						
Acreage Watershed Plans Approved		*11	Acres	Act.	169.45	14.21	44.53	27.80	4.00	2.90	4.80	9.90	10.40	267.69	73.00	73.00	285.00	251.00		
			Goal		20	20	20	20	20	20	20	20	260							
Resultant Watershed Flow Reduction			Mil. Gal. Yr.	Act.	161.04	13.50	42.30	26.42	3.80	2.70	4.60	9.40	9.90	254.36	70.00	70.00	366.00	236.00		
				Goal		19	19	19	19	19	19	19	19	266						
PWD Stormwater Plan Review Inspections	Site Inspections Conducted			#	Act.	155	138.0	155.0	150.0	115.0	154.0	140.0	132.0		1,007	23	23	275	330	
	Site Visits			#	Act.	166	156.0	142.0	166.0	144.0	211.0	219.0	232.0		1,204					
	Cursory Visual Inspection		*9	#	Act.	87	52.0	42.0	25.0	31.0	51.0	53.0	33.0		341					
	Compliance / Enforcement Actions			#	Act.	4	0.0	5.0	4.0	3.0	1.0	2.0	1.0		19	2	2	29	112	
	Final Inspection	Conducted		#	Act.	11	8.0	9.0	14.0	14.0	15.0	15.0	10.0		86					
		Sites found to be incomplete		#	Act.	3	2.0	5.0	8.0	3.0	3.0	7.0	4.0		31	New	Measures	in	report.	
		Sites found to be Complete		#	Act.	2	4.0	4.0	6.0	9.0	9.0	7.0	5.0		41					
	Conditional Approvals	Active Sites with Condit. App.		#	Act.	27	25.0	30.0	33.0	34.0	34.0	22.0	23.0		205					
		Conditional Approvals Issued		#	Act.	3	3.0	5.0	3.0	2.0	0.0	1.0	2.0		17					
Cert. of Occupancies Released.			#	Act.	1	3.0	0.0	0.0	1.0	0.0	1.0	1.0		6						

1. "Planned" represents a project that has received PWD technical stormwater approval, or a project that has received technical stormwater approval and has started construction.
2. Review numbers listed for Approvals may include multiple approvals for a single project, but all Area Based numbers represent applicable projects once.
3. GSI: Green Stormwater Infrastructure
4. Managed Acres: Managed Acres represents the area managed in the combined sewer area. This differs from Greened Acres which represents the volume of water managed in the combined sewer area. Managed Acres should only be used as
5. PCSMP - Post Construction Stormwater Management Plan
6. Fee-in-Lieu: Refers to Stormwater Management Fee in Lieu. For definition see PWD Regulations 308.2 (2/7/14),
7. OOW: Office of the Watersheds
8. Non Contributing: Sewer not owned by PWD.
9. Cursory Visual Inspection: are inspections of sites that are being monitored for activity: if clearly no activity, these are conducted from the inspector's car.
10. Target is an estimate that is developer driven.
11. GI: Green Infrastructure

**PLANNING & RESEARCH UNIT**

*Planning and Environmental Services Division*

				Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	YTD or Mo. Avg.	FY'14 Current Month	FY'14 YTD or Mo. Avg.	FY'14 Year End Actual	FY'13 Year End Actual	
Group	Service Level Measure	Unit	Goal															
Strategic Planning																		
Water Conveyance		12-Month rolling average daily delivery	MGD	Act.	238.0	237.4	237.1	236.4	235.5	234.6	232.6	Pending	pending		235.9	236.7	239.5	238.4
				Proj.	231.2	232.2	230.8	229.1	229.3	230.3	231.2	231.6	231.1	230.2	248	241.8	241.8	244.5
		Non-Revenue Water *3	MGD	Act.	90.8	91.9	93.0	92.3	92.8	92.4	91.8	Pending	pending		87.4	86.8	92.2	86.9
				Proj.	87.8	87.5	87.2	86.9	87.3	87.5	87.8	87.9	87.3	86.8	91.5	87.3	87.3	90.2
		Non-Revenue Water % of Ttl.	%	Act.	38%	39%							38.43%	91.5%	87.3%	87.3%	90.2%	
Linear Asset Management Program	Water & Sewer Sys.Project Initiated from Capital Renewal	Water	Blocks	#	Act.	22.0	43.0	24.0	24.0	22.0	6.0	30.0	23.0	63	171	24	103	278
			Length	miles	Act.	2.16	4.4	2.4	2.2	2.2	0.6	2.8	2.2	6.05	17	2.38	9.68	26.80
			Est. Cost	\$	Act.	\$2,882,600	5,824,500	3,100,000	3,027,900	3,075,000	765,000	3,924,400	3,060,800	8,684,300	\$22,599,400	3,031,100	13,063,900	35,443,800
		Sewer	Combined Sewer	#	Act.	0	3.0	21.0	10.0	5.0	4.0	5.0	12.0	17	48	5	39	124
			Separate Sewer	#	Act.	0	0.0	0.0	0.0	0.0	20.0	0.0	0.0	0	20	0	0	8
			Length	miles	Act.	0.00	0.28	1.98	0.91	0.44	2.47	0.48	1.09	1.49	6.57	0.43	3.16	11.39
			Est. Cost	\$	Act.	\$0	1,300,000	1,093,000	2,270,000	1,189,000	4,340,000	1,151,500	2,216,400	3,650,100	11,343,500	1,015,300	3,373,600	20,236,900
	Base Plan Review Report	Water	Blocks	#	Act.	11	0	15	7	0	5	6	0	8	44	30	75	191
			Length	miles	Act.	1.00	0.00	1.46	0.61	0.00	0.45	0.61	0.00	0.77	4.12	2.65	7	17.49
		Sewer	Combined Sewer Blocks	#	Act.	6	0	14	7	0	5	6	0	8	38	6	17.00	62
			Separate Sewer Blocks	#	Act.	0	0	0	0	0	0	0	0	0	0	10	0.00	18
			Length	miles	Act.	0.52	0.00	1.18	0.51	0	0	1	0	0.67	3.20	1.83	2.80	7.18

1. Credits: See PWD regulations, Chapter 3 Rates and Charges, Section 304.5 Stormwater Management Service (SWMS) Credits

2. Customer Assistance Program Adjustments(CAP): See PWD regulations, Chapter 2 Assistance Programs, Section 204.0 Enhanced CAP.

3. Difference between water delivery & customer billings.

**WATERSHED PROTECTION**

	Service Level Measure			(Office of Watersheds, P & E - Construction Branch & Finance Division)										Year to Date	FY'14 Current Month	FY'14 YTD or Mo. Avg.	FY'14 Year End Actual	FY'13 Year End Actual
					July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15					
Office of Watersheds, P & E - Construction Branch & Finance Division	Grant Revenue Secured			\$			\$875,464							\$875,464			\$394,619	\$1,549,929
				Goal										\$0			\$787,000	
	Erosion & Sedimentation Field Inspections Scheduled,			# I	30	32	28							90	30	16	84	275
				# C	3	3	3							9	3	3	14	29
				%	10.00%	9.38%	10.71%							10.00%	-----	18.75%	16.67%	10.55%
				# I										0	-----	80	960	
	Citations Issued			# C										0	-----	10	120	
<b>PWD Stormwater Parcel Based Billing</b>																		
PWD Stormwater Billing	Stormwater Retrofit Projects	Received	#	Act.	0	0	2	1.0	1.0	1.0	1.0	1.0	1.0	8	New	Measures	in	Report.
		Approved	#	Act.	0	0	1	0.0	0.0	0.0	0.0	0.0	0.0	1				
	Stormwater Credits Applications	Received	#	Act.	28	9	13	18.0	25.0	23.0	14.0	27.0	29.0	186				
		Approved	#	Act.	26	13	13	32.0	18.0	25.0	19.0	23.0	26.0	195				
	Stormwater Appeals Applications	Received	#	Act.	29	29	35	43.0	21.0	20.0	27.0	28.0	25.0	257				
		Approved	#	Act.	23	29	25	37.0	20.0	25.0	21.0	26.0	27.0	233				
	Customer Assistance Program Applications	Received	#	Act.	37	30	5	11.0	3.0	2.0	4.0	1.0	1.0	94				
		Approved	#	Act.	29	22	3	11.0	3.0	2.0	2.0	0.0	0.0	72				
	Customer Assistance Program Adjust	\$	Act.		\$399,578	366,568	382,084	\$378,323	\$200,612	\$348,684	\$348,337	\$348,601	\$348,267	3,121,054				
	SMIP/GARP Projects Awarded	#	\$											0.00				
														0.00				
Water Supply Protection:														0.00				
Source Water	Early Warning Events Reports:																	
Source Water			#	Act.	0	2	0	1						3.00				
											4							

CONSTRUCTION & SURVEY																		
Function	Service Level Measures	Unit of Measure		Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg	FY '14 Year End Actual	FY '13 Year End Actual
	Completed Contracts	Last 12 mo. ending	<	1.05	0.98	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.96
	Actual Contract \$/Bid Contract \$	Last 12 mo. ending														1.13 459		
	Actual Duration/Spec. Duration	Last 12 mo. ending	≤	1.5	1.02	0.98	0.97	0.99	1.01	1	1.03	1.03	1.10	1.00	1.08	10.75	1.06	1.11
	Calendar days to close-out *1	Last 12 mo. ending	≤	260	488	444	424	424	445	440	416	360	351	440	471	459	495	437
	Current Contracts																	
	Calendar days to process pmt.	Avg.		7.0	10.85	11.33	10.65	11.69	9.06	9.50	9.70	9.48	9.94	10.40	9.93	10.75	10.68	9.50
	Work completed	\$			\$5,558,389	\$12,384,129	\$5,390,579	\$15,068,729	\$10,880,911	\$9,194,651	\$10,865,648	\$5,815,378	\$6,058,241	\$69,343,036	\$6,490,294	\$67,950,980	\$81,525,009	\$111,931,706
	Misc. Survey Drafting Projects																	
	New Assignments	#		N/A	6	6	3	11	5	7	3	4	13	41	10	43	57	58
	Completed Assignments	#		N/A	5	8	2	10	4	9	3	4	12	41	9	38	56	63
	Backlog	#		<5	2	0	1	2	3	1	1	1	2	1.4	5	2.2	1	
	Return Plans (water mains & sewers)																	
	New Assignments (projects/ sheets)	##		N/A	4/92	1/17	1/6	6/126	2/12	4/74	3/34	1/2	5/40		3/70	32/200	40/292	12/131
	Completed Assignments (projects/ sheets)	##		N/A	4/25	5/12	4/51	4/13	8/31	6/27	2/16	3/17	4/21	28/219	2/22	20/147	31/242	9/67
	Backlog (projects/sheets)	##		60/225	73/673	69/678	66/633	68/746	62/727	60/774	61/791	59/777	60/796	75/624	74/638	76/605	73/606	
	Drafting Staff Level	#			7	7	7	7	7	7	7	7	7	7	6	6	7	6
Survey One Call	Red Tickets Received	#		N/A	913	772	949	993	879	836	932	826	975	6,274	984	7248	9,963	9,873
Marking	Red Tickets Marked	%		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Erosion and Sedimentation	Scheduled				29	32	28	25	18	16	20	24	20	168	31	187	277	330
	Complaints				1	0	0	0	0	0	1	3	3	2	0	0	2	0
	Total				30	32	28	28	18	16	21	27	27	173	31	183	275	330
	Citations				3	3	3	4	4	0	2	4	2	19	0	20	29	112
	Site visits				6	7	5	7	4	4	3	3	6	36	7	49	70	216

\*1 Close-out = Calendar days required, following substantial completion of work, to resolve outstanding administrative issues and disputes, and issue final payment.

DESIGN BRANCH																		
Function	Service Level Measure	Budget/ Goal	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	% of Goal YTD or Mo. Avg.	Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual	
Capital Budget Line Items*1	Reconstruction of	\$/yr.										4.16%			3.97%			
	Conveyance System	\$33,600,000	\$0	\$1,392,553	\$0	\$6,200	No Data To report	\$0		No Data To report	No Data To report	\$1,398,753	\$279,751	\$802,806	\$1,334,427	\$25,145,955	\$28,763,035	
	Reconstruction of						No Data To report	\$0		No Data To report	No Data To report	4.47%			1.43%	96.15%		
	Collector System	\$34,200,000	\$0	\$1,488,606	\$0	\$39,550	No Data To report	\$0		No Data To report	No Data To report	\$1,528,156	\$305,631	\$0	\$490,113	\$32,881,917	\$24,855,958	
	Storm Flood Relief	\$68,200,000	\$0	\$0	\$0		No Data To report	\$0		No Data To report	No Data To report	\$0	\$0	\$0	\$0	\$0	\$0	
	Improvements to	\$60,000,000	\$0	\$0	\$11,246,000	\$79,778,525	No Data To report	\$76,621,000		No Data To report	\$1,395,200	\$167,645,525	\$33,529,105	\$0	\$21,422,878	\$23,886,468	\$53,357,331	
	Treatment Plants						No Data To report			No Data To report	No Data To report	279.41%		----	35.70%	39.81%	----	
							No Data To report			No Data To report	No Data To report	87.03%		----	11.86%	41.79%	----	
CAPITAL TOTALS		\$196,000,000	\$0	\$2,881,159	\$11,246,000	\$79,824,275	No Data To report	\$76,621,000		No Data To report	No Data To report	\$170,572,437	\$34,114,487	\$802,806	\$23,247,418	\$81,914,341	\$106,976,324	
Non-Capital Projects			\$0	\$19,840	\$246,816	\$8,396,573	No Data To report			No Data To report	No Data To report	\$8,802,629	\$2,165,807	\$0	\$1,085,089	\$2,613,639	\$842,546	
	Green Infrastructure Capital Contracts		\$0	\$0	\$0	\$0	No Data To report			No Data To report	No Data To report	\$0	\$0	\$0	\$0	\$0	\$5,768,386	
Support To Other Units/ Agencies (person -hours)	Water Operations	Hours/Year					No Data To report			No Data To report	No Data To report	42.57%			38.92%	76.30%		
		3,000	454.0	405.5	82.0	192.0	No Data To report	143.5		No Data To report	No Data To report	1,277.0	255.4	33.5	1,167.5	2,289.0	2,101.0	
	Sewer Operations	3,600	436.0	463.0	414.5	333.5	No Data To report	332.5		No Data To report	No Data To report	1,979.5	395.9	437.5	3,302.0	6,047.0	6,807.5	
							No Data To report			No Data To report	No Data To report	54.99%			91.72%	167.97%	----	
	Outside Agencies	8,400	786.5	681.5	624.0	426.5	No Data To report	839.5		No Data To report	No Data To report	3,358.0	671.6	209.5	1,601.5	4,818.0	4,648.5	
							No Data To report			No Data To report	No Data To report	39.98%		----	19.07%	57.36%	----	
															16.57%			

\*1 These monthly numbers represent the dollar value of completed contracts forwarded to Projects Control for advertisement.

\*2 "Limit" is the bid price plus an approximate 10% contingency for, e.g., change orders, determined by Projects Control.

\*3 Design contracts out a number of these jobs, and has accurate contractor cost data.

4/1/2015

For the month of March 2015

## Projects Control Capital Program Monthly Report

## (A) Projects in upcoming Lettings

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
64054	Exterior Siding Panels @ Torredale Filter Water P.S.	0	0	5/12/2015	\$ 850,000.00	Dur 365, Not Encumbered Yet
40807	Water / Sewer in Angora / Cedarhurst / Carpenter	0.65	0.59	6/9/2015	\$ 2,998,879.16	Dur 450, Not Encumbered Yet
20400	Water / Green in Ontario, "A" - Glenwood / Glenwood	0.91	0	6/9/2015	\$ 1,726,898.41	Dur 350, Not Encumbered Yet
40782	Water / Sewer in 48th / 49th / 50th / Greenway	0.73	0.55	6/9/2015	\$ 2,011,082.25	Dur 335, Not Encumbered Yet
20465	Water Relay Ashdale/Robot/Rubicam/Wellens	0.84	0	6/9/2015	\$ 1,272,817.00	Not Encumbered Yet
20238	Water Relay State Rd Cottman to Rhawn	0.22	0	6/9/2015	\$ 248,315.00	Not Encumbered Yet
40762	Water / Sewer Relay Carlisle / Mole / Hicks	0.47	0.39	6/9/2015	\$ 2,178,691.00	Not Encumbered Yet
73069	Replace Freight Elevator in PTB @ SWWPCP	0	0	TBD	\$ 250,000.00	Dur 120, Returned to Design for revisions
64056	East Park Reservoir Project - GC	0	0	7/7/2015	\$ 64,600,000.00	Dur 1260, Not Encumbered Yet
64077	East Park Reservoir Project - Elec	0	0	7/7/2015	\$ 750,000.00	Dur 1260, Not Encumbered Yet
64078	East Park Reservoir Project - Plumb	0	0	7/7/2015	\$ 50,000.00	Dur 1260, Not Encumbered Yet
64079	East Park Reservoir Project - HVAC	0	0	7/7/2015	\$ 50,000.00	Dur 1260, Not Encumbered Yet

## Section A Total

3.81

1.52

\$ 76,986,682.82

## Total Encumbered Funded in FY2015

\$ -

## (B) Projects in Procurement Awaiting Bid Date

Work No.	Description	Miles Water	Mile Sewer	Proj. Bid Date	Eng. Est.	Comments
61106	New 10MG Concrete CWB Tanks at Baxter - GC	0	0	6/4/2015	\$ 73,136,000.00	
61107	New 10MG Concrete CWB Tanks at Baxter - Ele	0	0	6/4/2015	\$ 2,398,000.00	

## Section B Total

0.00

0.00

\$ 75,534,000.00

## Total Funded in FY2015

\$ 75,534,000.00

## (C) Projects to be bid w/ Bid Date

Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Comments

## Section C Total

0.00

0.00

\$ -

## Total Funded in FY2015

\$ -

## (D) Projects Bid in Reporting Month

## March

Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Low Bidder	Low Bid Amt.
73070	Replacement of Influent Screw Pumps at SWWPCP	0	0	3/24/2015	\$ 2,806,525.00	QUAD CONSTRUCTION	\$ 2,714,000.00
64047	Roll up Door and HVAC @ QL Raw Water P.S.	0	0	3/17/2015	\$ 550,000.00	DEVINE BROTHERS	\$ 492,000.00
62103	Filter to Waste Automation @ Belmont GC	0	0	3/26/2015	\$ 1,100,000.00	C & H INDUSTRIAL	\$ 1,276,000.00
62104	Filter to Waste Automation @ Belmont Elec	0	0	3/26/2015	\$ 525,000.00	CARR AND DUFF	\$ 531,000.00
64040	15 KV & 24KV Switchgear and Gen Backup @ East Oak Lane PS	0	0	3/26/2015	\$ 4,186,240.00	MULHERN	\$ 3,203,913.00
40683	Water / Sewer Relay Amber / Bellmore / Stella et al	0.7	0.59	3/10/2015	\$ 3,943,672.00	CARUSONE CONSTRUCTION	\$ 3,918,876.00
40725	Water / Sewer Relay Dauphin St., Sedgley - Ridge	0.05	0.67	3/10/2015	\$ 1,985,890.00	PETRONGOLO CONTRACT	\$ 2,681,575.00
20374	Water Stenton @ Willow Grove, Wadsworth @ Stenton	1.47	0	3/10/2015	\$ 1,855,000.00	A.P. CONSTRUCTION	\$ 2,313,550.00
20372	Water 5th St @ Lehigh, Mascher @ Allegheny	1.27	0	3/10/2015	\$ 1,615,000.00	A.P. CONSTRUCTION	\$ 2,188,555.00
20263	Water 5th st @ Jefferson, Thompson @ 6th, Franklin @ Girard	0.50	0	3/10/2015	\$ 414,000.00	PIO CONSTRUCTION CO	\$ 526,004.00
40779	Water Sewer Relay 21st / 23rd / Hemberger / Lippincott	0.42	0.32	3/10/2015	\$ 1,912,721.00	J P C GROUP, INC	\$ 2,723,500.00

## Section D Total

3.13

1.58

\$ 20,894,048.00

## Total Funded in FY2015

\$ 20,894,048.00

\$ 22,568,973.00

\$ 22,568,973.00

(E) Waiting for Notice to Proceed (not counting Bid in Previous Month)									
Work No.	Description	Miles Water	Mile Sewer	Bid Date	Eng. Est.	Contractor	L.O.C.	% EE vs L.O.C.	Comments
50021	Construct Green Infr	0	0.02	1/6/2015	\$ 975,000.00	?	?		S929K in Green, OOW control, Drex
40704	Bancroft/Hicks/Seltz	0.41	0.82	1/13/2015	\$ 2,231,492.11	CARUSONE CONSTRUCTION, INC.	\$ 2,530,456.00	13%	Awarded 2/3/2015, Dur 295
40861	Castor/Derry/Walley	0.17	0.01	1/13/2015	\$ 1,279,216.46	PETRONGOLO CONTRACTORS INC	\$ 1,420,000.00	11%	Awarded 2/3/2015, Dur 225
40584	Franklin / Hutchinsol	0.47	0.3	1/13/2015	\$ 1,195,113.06	NELLO CONSTRUCTION	\$ 1,483,539.00	24%	Awarded 2/3/2015, Dur 340
20449	Conrad / Vaux / Bow	0.79	0	1/13/2015	\$ 1,097,790.50	NELLO CONSTRUCTION	\$ 1,018,175.00	-7%	Awarded 2/3/2015, Dur 210
20329	DICKINSON/PIERCE/	0.78	0	1/13/2015	\$ 1,084,197.41	PETRONGOLO CONTRACTORS INC	\$ 1,349,170.00	24%	Awarded 2/3/2015, Dur 200
20368	Carlisle/Mole/Smedl	0.67	0	1/13/2015	\$ 838,142.00	SERAVALLI CONST CO INC	\$ 866,000.00	3%	Awarded 1/30/2015, Dur 430
40690	Water / Sewer Recor	0.53	0.47	11/25/2014	\$ 2,492,869.42	PIO CONSTRUCTION CO	\$ 3,198,025.00	28%	Conformed 2/10/2015, Dur 430
40702	Water / Sewer Recor	0.4	0.36	11/25/2014	\$ 1,413,985.67	CARUSONE CONSTRUCTION, INC.	\$ 1,808,280.00	28%	Conformed 2/25/2015, Dur 180
20430	Water relay Fuller/R	0.63	0	11/25/2014	\$ 972,835.55	SERAVALLI CONST CO INC	\$ 1,017,500.00	5%	Conformed 3/3/2015, Dur 220
20415	Water relay Lakeside	0.56	0	11/25/2014	\$ 513,571.83	BRIGHTLINE CONSTRUCTION	\$ 541,640.00	5%	Conformed 2/19/2015, Dur 150
40657	Water / Sewer Recor	3.67	3.67	10/30/2014	\$ 3,307,000.00	PETRONGOLO CONTRACTORS INC	\$ 3,964,480.00	20%	Conformed 1/8/2015, Dur 270
40660	Water / Sewer Recor	0.41	0.60	10/30/2014	\$ 2,746,000.00	PETRONGOLO CONTRACTORS INC	\$ 3,150,000.00	15%	Conformed 1/8/2015, Dur 270
40696	Water / Sewer Recor	0.34	0.43	10/30/2014	\$ 1,513,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,938,170.00	28%	Conformed 1/20/2015, Dur 485
20283	Water Relay Hagner	0.62	0.00	10/30/2014	\$ 839,000.00	PIO CONSTRUCTION CO	\$ 744,710.00	-11%	Conformed 1/29/2015, Dur 155
20375	Water Conlyn/Ogoni	0.20	0	7/8/2014	\$ 334,790.00	CARUSONE CONSTRUCTION, INC.	\$ 304,355.00	-9%	Conformed 10/23/2014, Dur 120
	Section E Total	10.65	6.69		\$ 22,834,004.01		\$ 25,334,500.00	11%	
	Total Funded in FY2014				\$ -		\$ -		
	Total Funded in FY2015				\$ 22,834,004.01		\$ 25,334,500.00		
	Total Waiting Notice to Proceed (D)+(E)				\$ 43,728,052.01		\$ 47,903,473.00	10%	
(F) Projects Issued Notice to Proceed in Fiscal 2015									
Prior to 4/1/2015									
Work No.	Description	Miles Water	Mile Sewer	NTP Date	Eng. Est.	Contractor	L.O.C.	% EE vs L.O.C.	Comments
62116	Emergency Access to	0	0	3/19/2015	\$ 125,000.00	SMITH CONSTRUCTION	\$ 67,000.00	-46%	Dur 120
20454	Water relay Avon/ F	1.23	0	2/26/2015	\$ 1,470,078.13	PIO CONSTRUCTION CO	\$ 1,219,485.00	-17%	Dur 300
40741	Water / Sewer Recor	0.33	0.03	2/26/2015	\$ 1,288,936.21	MINISCALCO CONSTRUCTION	\$ 1,507,760.00	17%	Dur 300
40788	Water / Sewer Recor	0.59	0.56	2/26/2015	\$ 2,755,000.00	NELLO CONSTRUCTION	\$ 3,163,625.00	15%	Dur 415
40623	Water / Sewer Recor	0.77	0.57	2/26/2015	\$ 2,541,000.00	NELLO CONSTRUCTION	\$ 3,224,620.00	27%	Dur 435
40743	Penn / Lena / Clearv	0.75	0.48	2/11/2015	\$ 2,286,000.00	J P C GROUP, INC	\$ 2,954,700.00	29%	Dur 370
20424	Water Relay Prospe	0.59	0.00	2/5/2015	\$ 675,000.00	SERAVALLI CONST CO INC	\$ 579,300.00	-14%	Dur 160
71086	New Gravity Thicken	0	0	1/30/2015	\$ 24,728,000.00	THOMAS P CARNEY INC	\$ 27,084,061.00	10%	Dur 1095
71087	New Gravity Thicken	0	0	1/30/2015	\$ 10,220,000.00	PALMAN ELECTRIC INC.	\$ 6,784,172.00	-34%	Dur 1095
71105	New Gravity Thicken	0	0	1/30/2015	\$ 815,000.00	A T CHADWICK CO INC	\$ 5279,440.00	-66%	Dur 1095
71106	New Gravity Thicken	0	0	1/30/2015	\$ 738,000.00	SURETY MECHANICAL	\$ 5591,000.00	-20%	Dur 1095
40630	Water / Sewer Recor	0.54	0.41	1/6/2015	\$ 1,558,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,931,720.00	24%	Dur 400
40669	Water / Sewer Recor	0.39	0.33	1/6/2015	\$ 1,077,000.00	NELLO CONSTRUCTION	\$ 1,571,750.00	46%	Dur 300
40761	Water / Sewer Recor	0.56	1.04	1/6/2015	\$ 3,748,000.00	PETRONGOLO CONTRACTORS INC	\$ 4,495,160.00	20%	Dur 480
20382	Water Main Relay O	1.76	0	12/17/2014	\$ 2,044,000.00	SERAVALLI CONST CO INC	\$ 2,162,000.00	6%	Dur 420
20401	Water Main Relay R	0.81	0	12/17/2014	\$ 980,000.00	SERAVALLI CONST CO INC	\$ 1,214,850.00	24%	Dur 160
20413	Penrose/Hartman/H	0.97	0	12/17/2014	\$ 1,203,000.00	PETRONGOLO CONTRACTORS INC	\$ 1,197,020.00	0%	Dur 260
20418	Water Welsh Road/	0.61	0	12/17/2014	\$ 657,000.00	PETRONGOLO CONTRACTORS INC	\$ 826,570.00	26%	Dur 240
20453	Water Main Relay Se	0.87	0	12/17/2014	\$ 1,063,000.00	SERAVALLI CONST CO INC	\$ 1,084,600.00	2%	Dur 250
20364	Water Main Relay G	1.14	0	11/24/2014	\$ 1,224,000.00	SERAVALLI CONST CO INC	\$ 1,535,100.00	25%	Dur 400
40603	Water / Sewer Recor	0.62	0.56	11/20/2014	\$ 2,545,000.00	PIO CONSTRUCTION CO	\$ 2,487,270.00	-2%	Dur 418
64067	Rehabilitation of the	0	0	11/18/2014	\$ 403,920.00	DONATO SPAVENTA	\$ 600,700.00	49%	Dur 180
61100	Rebuild/replace filte	0	0	11/18/2014	\$ 3,356,000.00	A.P. CONSTRUCTION	\$ 3,219,500.00	-4%	Dur 560
63066	Replacement of Inco	0	0	11/18/2014	\$ 3,270,670.00	PHILIPS BROTHERS	\$ 1,900,500.00	-42%	Dur 545
63080	Repalcement of Infl	0	0	11/14/2014	\$ 1,546,750.00	FIVE STAR INC	\$ 2,113,000.00	37%	Dur 420
20369	Water Main Relay B	0.70	0	11/12/2014	\$ 704,000.00	CARUSONE CONSTRUCTION, INC.	\$ 884,108.75	26%	Dur 175
40764	Fountain Street Step	0	0	11/10/2014	\$ 537,000.00	A P CONSTRUCTION INC	\$ 569,000.00	6%	Dur 200
71084	Replacement of 480"	0	0	11/6/2014	\$ 1,120,000.00	PHILIPS BROTHERS	\$ 1,257,000.00	12%	Dur 360
20356	Water relay Castor A	0.97	0.00	10/30/2014	\$ 1,064,000.00	SERAVALLI CONST CO INC	\$ 1,323,530.00	24%	Dur 360
20355	Water Main Relay O	1.01	0	10/21/2014	\$ 1,219,000.00	SERAVALLI CONST CO INC	\$ 1,481,550.00	22%	Dur 280
20410	Water Main Relay Br	0.66	0	10/20/2014	\$ 666,000.00	PIO CONSTRUCTION CO	\$ 729,390.00	10%	Dur 160
20387	Water Main Relay M	0.79	0	10/6/2014	\$ 944,000.00	SERAVALLI CONST CO INC	\$ 1,215,375.00	29%	Dur 250
20422	Water Main Relay /	1.76	0	9/17/2014	\$ 2,918,212.00	CARUSONE CONSTRUCTION, INC.	\$ 3,208,692.50	10%	Dur 365
20340	Water Main Relay Bl	0.70	0	9/15/2014	\$ 662,000.00	SERAVALLI CONST CO INC	\$ 676,000.00	2%	Dur 240
20404	Water Main Relay F	1.10	0	9/15/2014	\$ 1,362,000.00	PETRONGOLO CONTRACTORS INC	\$ 1,451,060.00	7%	Dur 275
61089	Relocate Ammonia S	0	0	9/8/2014	\$ 1,900,000.00	Miniscalco Construction LLC	\$ 2,869,900.00	51%	Dur 420
40883	Water / Sewer Recor	0.21	0.15	9/8/2014	\$ 1,021,586.11	PETRONGOLO CONTRACTORS INC	\$ 1,375,310.00	35%	Dur 150
20395	Water Main Relay 54	0.61	0.00	8/28/2014	\$ 752,445.00	PIO CONSTRUCTION CO	\$ 816,910.00	9%	Dur 220
60012	P.E.S. Renewal/Reco	0	0	8/22/2014	\$ 900,000.00	West Roofing Systems, Inc	\$ 723,900.00	-20%	Dur 365
40668	Millick/Shields/Dick	0.63	0.38	8/21/2014	\$ 2,392,000.00	NELLO CONSTRUCTION CO INC	\$ 2,620,171.00	10%	Dur 400
62107	Repair to Filtered W	0	0	8/20/2014	\$ 2,793,000.00	J P C GROUP, INC	\$ 5,079,600.00	82%	Dur 730
71080	Rehabilitation of Pla	0	0	8/12/2014	\$ 6,983,780.00	STONE HILL	\$ 6,024,500.00	-14%	Dur 540
20438	Water Main Relay Ri	1.49	0	8/4/2014	\$ 1,971,000.00	A P CONSTRUCTION INC	\$ 2,696,077.00	37%	Dur 350
40721	Water / Sewer recor	0.54	0.09	7/17/2014	\$ 1,043,000.00	PIO CONSTRUCTION CO	\$ 1,142,885.00	10%	Dur 210
40732	Water / sewerDarier	0.45	0.38	7/8/2014	\$ 1,680,000.00	CARUSONE CONSTRUCTION, INC.	\$ 1,496,905.00	-11%	Dur 305
	Fiscal Year to Date (F	24.14	4.98		\$ 104,951,377.45		\$ 111,436,767.25	6%	
	Total Miles using FY	37.93	14.77						
	NTP Project from FY2014				\$ 4,818,000.00		\$ 4,071,231.00		
	NTP Projects from FY2015				\$ 100,133,377.45		\$ 107,365,536.25		
	Capital Projects Encumbered in Fiscal Year 2015				\$ 224,213,429.46		\$ 234,874,240.25		
	Budgeted payroll and vehicles				\$ 28,633,000.00				
	Total encumbered in FY15 to date				\$ 252,846,429.46				



### COLLECTOR SYSTEMS

Unit	Service Level Measures	OPERATIONS DIV. - FIELD OPERATIONS								Mar '15	YTD or Mo. Avg.	% of Goal or Mon. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15							
Flow	% Main Pump Availability	98.2%	96.8%								97.50%	102.63%	No rept	97.27%	95.9%	99.5%
		95%	95%	95%	95%	95%	95%	95%	95%		95.00%		95%	95%		
	Dry Weather Discharges /100 Inspections	0.30	0.00								0.15	----		0.07	0.05	0.26
		0	0	0	0	0	0	0	0		0.00		0	0		
Control	TV Inspections in Miles	3.39	3.06								6.45	3.97%		11.64	38.28	48.93
		12.50	12.50	12.50	12.50	12.50	12.50	12.50	12.50		162.50	3.23	12.50	150.00		
	Metering Chamber Meters Operational	89.0%	89.0%								89.00%			0.0%	88.4%	N/A
		95%	95%	95%	95%	95%	95%	95%	95%		95.00%		95%	95%		
	CSO/Flow Meters Operational	86.8%	86.0%								86.40%			0.0%	88.35%	N/A
		90%	90%	90%	90%	90%	90%	90%	90%		90.00%		80%	80%		
Inlet	Ttl # Inlets Cleaned-Actual	8,943	9,474	8,994	9,719	7,908	8,701	7,147	6,888	7,682	60,886	54.63%	8,846	33,883	94,653	100,251
	Ttl. # Inlets Cleaned-Goal	9,880	9,649	9,608	10,201	8,909	9,628	7,926			111,444	8,698	10,201	111,444		
	% of Monthly SLG Cleaned	90.52%	98.19%	93.61%	95.27%	88.76%	90.37%	89.9%			54.63%	92.37%	86.72%	30.40%	84.93%	89.96%
	% of Total Inlets Cleaned	12.30%	13.04%	12.37%	13.37%	10.80%	11.97%				83.77%	11.97%	12.17%	46.62%	130.2%	134.7%
Cleaning	Tons of Debris Removed	987.8	903.6	1,034.1	1,085.6	690.9	822.0	696.1	568.3	715.0	6,220.1	888.6	841.0	3,177.5	9,747.0	11,676.5
	Lbs. Removed Per Inlet	22.3	213.8	231.1	224.6	175.7	190.0	196.1	169.2	193.0	1,253.6	179.1	195.8	767.5	2,482.9	2,851.4
	Cover Locks Installed	617	499	405	223						1,744	436	475	2,042	5,975	5,909
Main-tenance	Waterways Restoration - Tons of Debris Removed	59.00	48.40	58.00	80.00	52.50					297.9	49.65%	99.00	267.30	691.1	1,163.0
		50	50	50	50	50	50	50			600	60	50	600		
	Total Inlets Reset & Reconstructed	493	301	425	406						1,625	13.21%	519.00	1,711	5,993	10,974
		1,025	1,025	1,025	1,025	1,025	1,025	1,025			12,300	406	1,025.00	12,300		
	Inlets Won't Take Water	20.72	20.37	6.00	7.00						13.52	135.23%	25.43	15.61	24.07	10.34
	Avg. # Days to Respond	<10	<10	<10	<10	<10	<10	<10			<10		<10	<10		
	Inlet Exams	531	324	453	420						1,728	12.52%	734.00	2,469	7,342	9,280
		1,150	1,150	1,150	1,150	1,150	1,150	1,150			13,800	432	1,150	13,800		
	Inlet & Pipe Excavations/Repairs	12	19	23	8						62	10.33%	13	78	187	369
		50	50	50	50	50	50	50			600	16	50	600		
	Sewers Examined, Sewer/Lateral Clean, etc.	459	302	334	261						1,356	7.06%	316	1,396	4,939	5,154
		1,600	1,600	1,600	1,600	1,600	1,600	1,600			19,200	339	1,700	20,400		

Goal data next to shaded areas. PWD pontoon skimmer boat collects add'l river debris each mo. This smaller volume debris is measured in Cu. Yd. & not included here.

If cumulative output goal %'s are = each month, actual %'s should be: July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, Ma flow

Total inlets= 72,679

**CONVEYANCE**

Unit	Service Level Measures	Unit of Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Distribution	Breaks Repaired	Number of Repairs	ACTUAL	47	28	41	36	86	90	186	175	134	514	175	740	969	823
			ESTIMATE	55	45	35	45	60	150	175	120	65	1,065	120	905		
	D-Orders	Avg. Hrs. Actual	ACTUAL	8.0	6.0	6.0	6.0	6.0	7.0	6.0	6.0	6.0	6.4	8.0	6.5	6.2	5.8
			GOAL	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0				
		Number of Jobs Received	ACTUAL	33	22	21	26	33	18	30	48	93	183	13	197	289	-----
			ACTUAL	34	17	34	18	31	41	12	9	9	187	7	161	256	290
		Avg. Hrs Actual	ACTUAL	4.0	4.0	5.0	5.0	5.0	4.0	3.0	4.0	3.0	4.3	6.0	4.9	4.6	4.7
		End of Month Backlog	ACTUAL	118	130	131	132	126	106	117	160	240	860	126	0	122	
	Valves	# of jobs	ACTUAL	15	16	16	20	7	32	25	14	11	131	11	135	242	173
	Connections	# of jobs	ACTUAL	11	14	7	9	6	13	7	6	7	67	2	64	115	138
Load Control	Peak electric power demand	kilowatts	ACTUAL	9,919,340	9,395,762	N/A			N/A	N/A		N/A	19,315,102	15,516	113,483	168,574	146,245
			GOAL<	10,910,000	10,910,000	10,910,000	10,360,000	10,360,000	10,360,000	10,360,000	10,360,000	10,360,000	147,240,000	12,400	259,300	259,300	
	Distribution systems ops. coordinated	Number completed (expect 24)	ACTUAL	64	43	49	48	48	51	50	n/a	N/A	353	32	341	517	502
	Distribution system records revised	Number completed (expect 40)	ACTUAL	26	26	44	30	30	11	35	17	40	202	65	175	164	366
	VMIS records, operations recorded	Number completed (expect 1,200)	ACTUAL	1,125	952	927	768	768	1,162	1,165	794	1,200	6,867	652	7,372	11,746	12,830
	Field hydraulic investigations	Completed/Backlog (expect 5/2)	ACTUAL	10/2	10/6	11/2	11/3	11/3	10/0	4/6	7/8	5/2	-----	5/10	0.00	10/5	----
	Fire flow tests	Days to completion	ACTUAL	8.8	12.4	13.7	11.6	9	7	7	12	10	9.9	23.3	13.4	15.0	14.2
	SCADA system corrective maint.	% of corrective work	GOAL<	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0				
			ACTUAL	24%	26%	N/A	12%	12.0	9.0	15.0	11.0	10.0					
			GOAL<	10%	10%	10%	10%	10%	10%	10%	10%	10%	10.0%	14%	15.3%	14.6%	24.6%
Pumping	Availability	Actual available pump hours/ Possible available pump hours	ACTUAL	96.45%	97.3%	94.0%	93.65%	94.5%	94.8%	94.7%			95.05%	90.4%	93.2%	94.0%	95.2%
			GOAL											92.0%	93.8%	94%	
	Productivity	Non-corrective maintenance hours / Total maintenance man-hours worked	ACTUAL	91.52%	94.6%	95.0%	95.53%	93.6%	93.5%	93.5%			93.88%	99.4%	94.3%	94.8%	95.5%
			GOAL	94.0%													
E & SS	Station Efficiency	3.13) used	ACTUAL	76.95%	77.8%	77.7%	77.92%	77.3%	77.8%	77.8%			77.60%	76.7%	76.4%	76.5%	77.3%
			GOAL	>75%													
	Fire hydrant availability	%	ACTUAL	99.71%	99.69%	99.65%	99.61%	99.56%	99.53%	99.52%	99.52%	99.50%	96.60%	99.7%	99.7%	99.68%	99.68%
			GOAL	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.70%	99.7%	99.7%		
	Hydrant repairs (restored)	number	ACTUAL	271	214		379	336	525	403	232	263	2,128	143	2,906	5,626	5,626
			GOAL	500	500	500	450	400	350	350	350	400	6,000	350	5,250		
	CCL's installed	each	ACTUAL	29	18	16	11	11	1	4	3	14	90	26	163	656	656
			GOAL	40	40	40	40	15	15	10	15	15	380	15	350		
	Hydrant Paint Program	number	ACTUAL	89	148	321	238	161	249	178	95	275	1,384	50	1,656	4,227	4,227
			GOAL	275	275	200	230	230	100	100	100	102	2,812	100	2,610		

\*Difference between water delivery & customer billings. CCL goals reduced 11/13.

If cumulative output goal %'s are = each month, actual %'s should be: July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

CROSS CONNECTION IDENTIFICATION & REPAIR PROGRAM																	
Service Level Measure	Unit	Regulatory or Internal Goals	COLLECTOR SUPPORT & PLUMBING REPAIR PROGRAM									YTD or Avg.	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15						
Blocks Screened	#	-----	51	27	37	1	15	25	25	33	15	181	150.83%	0	180	239	235
		20	20	20	20	20	20	20				120	26	20	240	240	
Blocks w/ dry weather flow	#	-----	35	19	27	1	10	15	15	25	14	122	135.56%	0	101	151	141
		15	15	15	15	15	15	15				90	17	15	2101	180	
Customer Notifications	#	-----	366	349	264	390	281	378	339	269	404	2,367	338	379	3,131	4,147	4,486
		300												300	3600	3,600	
Properties with dye tests completed	#	275	238	230	227	229	202	243	206	120	216	1,575	108.00%	262	1,099	2,626	2,906
		208.33	208.33	208.33	208.33	208.33	208.33	208.33	208.33	208.33	208.33	1,458	225	275	3,300	3,300	
Cross Connections Identified	#	-----	5	4	5	1	5	3	6	3	3	29	25.89%	4	36	49	63
		Goal	8	8	8	8	8	8	8	8	8	112	4	8	96	96.00	
C. Conn. % of Dye Tests	#	-----	2.10%	1.74%	2.20%	0.44%						1.84%	-----	1.53%	1.86%	1.87%	2.17%
# Abated/ # Identified	%	----										75.86%	-----	200%	108%	110.2%	98.41%
Cross Connections Abated	#	-----	4	1	5	4	1	7				22		4	27	51	62
												0	4	9	108	108	
Average # of days to abate	Days		28.0	6.0	20.6	15.25	32.0	35.7				22.9		23.3	28.0	27.59	22.10
		<120	<120	<120	<120	<120	<120	<120				<120		70	70	70	
Repair	Total	-----	\$14,582	\$19,100	\$74,682	\$26,806	\$29,172	\$48,042				\$212,384		\$31,382	\$183,284	\$472,027	\$303,240
	\$												\$35,397	\$69,000	\$828,000	\$828,000	
Costs	Avg \$/repair	-----	\$3,646	\$19,100	\$14,936.44	\$6,702	\$3,404	\$4,771				\$9,654		\$7,846	\$6,788	\$7,627	\$4,891
													Act vs GI	\$7,667			

Goal data next to shaded areas. Cross connections abated may have been identified in the prior fiscal year or prior months. The EPA requires that all cross connections be abated within 120 days of discovery. Jan., Mar. & Apr. data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

CUSTOMER SERVICE UNIT														
									Year to	% of	FY '14	FY '14	FY '14	FY '13
		OPERATIONS							Date	Total	Current	Year	Year End	Year End
Function	Service Level Measure	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	or Average	or Avg.	Month	to Date	Actual	Actual
Within Customer Service	Charity Applications	14	1	0	1	0	0	0	17	0.14%	0	112	124	46
	Vacancy Applications	0	0	0	0	1	1	0	2	0.02%	0	0	0	0
	P - Repair permits	1	3	2	1	0	3	1	11	0.09%	0	8	15	31
	S - Ferrule Permits	276	268	309	305	407	240	255	2,132	17.46%	212	2,089	3,124	2,981
	Cancelled permits	38	33	34	50	62	46	61	343	2.81%	62	501	743	559
	Reinspections	501	191	244	352	259	229	263	1,922	15.74%	450	2,033	2,968	3,028
	SATISFIED COMPLAINTS	708	852	862	883	890	1,083	1,290	5,912	48.42%	800	6,345	9,332	9,471
	Non-Compliance	63	73	141	224	187	125	153	891	7.30%	94	747	1,476	1,213
	Hold (Delayed Action)	100	63	56	59	147	67	45	522	4.28%	84	761	1,025	879
	To Claims Adjuster	1	2	0	1	0	0	7	6	0.05%	1	13	17	32
	Special (Various)	43	56	83	66	73	85	81	451	3.69%	71	534	728	1,182
	TOTAL #	1,745	1,542	1,731	1,942	2,026	1,879	2,156	12,209	1,744	1,774	13,143	19,552	19,422
	Refer To Other PWD Unit	324	364	421	327	396	486	478	2,660	380	302	2,771	4,028	6,267
	Referred To Other Dept.	21	42	60	27	56	70	51	300	43	66	368	517	663
C.S. Notice of Defect	Customer Service NOD	85	95	135	118	2	243	316	780	111	160	1,106	1,612	1,905
	Private Water/Sew NOD	<u>20</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>130</u>	<u>0</u>	<u>0</u>	<u>168</u>	24	<u>0</u>	<u>105</u>	<u>166</u>	<u>212</u>
	CSS Subtotal	105	95	135	135	0	0	0	948	135	160	1,211	1,778	2,117
	Erroneous NOD	0	0	0	0	0	0	0	0	0	4	10	11	0
	Erroneous PW/Sew. NOD	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	0	<u>0</u>	<u>0</u>	<u>0</u>	<u>4</u>
	CSS Subtotal	0	0	0	0	0	0	0	0	-	4	10	11	4
Other PWD	ESS NOD	62	28	65	87	79	113	166	506	72	93	734	1,037	865
	Distribution NOD	29	35	23	40	50	86	46	285	41	36	422	528	496
	Leak Det. NOD	7	4	8	7	12	26	15	67	10	12	71	108	119
	Vacant B Pipe Crew NOD	<u>12</u>	<u>8</u>	<u>16</u>	<u>14</u>	<u>24</u>	<u>72</u>	<u>82</u>	<u>150</u>	21	<u>74</u>	<u>262</u>	<u>335</u>	<u>284</u>
	Subtotal Dist. NOD	110	75	112	148	165	297	309	1,008	144	215	1,489	2,008	1,764
NOD's Dist.	ESS Erroneous NOD	0	0	0	0	0	0	0	0	0	0	0	0	0
	Dist. Erroneous NOD	0	0	0	0	0	0	0	0	0	0	1	1	0
	Leak D. Erroneous NOD	0	0	0	0	0	0	0	0	0	0	0	0	0
	VBPC Error. NOD	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	0	<u>0</u>	<u>0</u>	<u>1</u>	<u>0</u>
	Subtotal Dist. Err. NOD	0	0	0	0	0	0	0	0	-	0	1	2	0
NOD's Flow Control	Sewer Maint. NOD	103	68	96	69	67	86	37	600	86	54	558	982	958
	Camera Crew NOD	<u>0</u>	<u>0</u>	<u>2</u>	<u>0</u>	<u>0</u>			15	3	<u>0</u>	16	34	<u>29</u>
	Subttl. Flow Control NOD	103	68	98	69	67	86	37	615	88	54	574	1,016	987
	Sewer Maint. Err. NOD	0	0	0	0	0	0	0	0	0	0	0	0	0
	Camera Crew Err. NOD	0	0	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	0	<u>0</u>	<u>2</u>	<u>2</u>	<u>0</u>
	Subtl. Flow Cntrl Err NOD	<u>0</u>	<u>0</u>	<u>0</u>	0	0	0	0	0	-	0	2	2	0
Shut-Off	Shut-Off Crew NOD	<u>669</u>	<u>197</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>971</u>	139	0	30	39	33
Crew	Shut-Off Crew Err. NOD	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	0	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
	Subttl All Non-CS NOD's	882	340	210	217	232	383	346	2,594	371	269	2,093	3,063	2,784
	Sub All Non-CS Err NOD	0	0	0	0	0	0	0	0	-	0	13	15	0
	TOTAL ALL ACT. NOD's	<u>987</u>	<u>435</u>	<u>345</u>	<u>335</u>	<u>362</u>	<u>626</u>	<u>662</u>	<u>3,542</u>	506	<u>429</u>	<u>3,304</u>	<u>4,841</u>	<u>4,901</u>
	TOTAL ALL ERR. NOD's	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	-	<u>4</u>	<u>13</u>	<u>15</u>	<u>4</u>
	Reinspect. of all N.O.D.	501	191	244	352	0	0	0	1,434	287	450	2,033	2,968	3,028
	% Reinspected	50.76%	43.91%	70.72%	105.07%	105.07%			40.49%		104.90%	61.53%	61.31%	61.78%

CUSTOMER SERVICE UNIT														
Function	Service Level Measure	OPERATIONS ADMINISTRATION							Year to Date or Average	% of Total or Avg.	FY '14 This Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15						
PWD	# of Jobs Contracted	23	12	34	41	14	Data to Report	233	39	44	152	224	243	
	# of Jobs Cancelled	0	0	0	0	0	Data to Report	0	0	0	0	0	10	
	# of Jobs Completed	11	6	7	0	0	Data to Report	35	6	35	131	224	224	
Fund	% Finalized	47.83%	50.00%	20.59%	0.00%	0.00%	Data to Report	15.02%	-----	79.55%	86.18%	100.00%	96.14%	
	Total \$ Cost	\$25,807	\$21,690	\$19,986	\$0	\$0	Data to Report	\$94,637	\$15,773	\$90,523	\$426,410	\$734,772	\$603,961	
Work	Avg Cost/Completed Job	\$2,346	\$3,615	\$2,855	N/A	N/A	Data to Report	\$2,704	Avg. Cost	\$2,586	\$3,255	\$3,280	\$2,696	
Claims	All Claims Received	19	13	7	1	No Data to Report		49	10	9	99	177	152	
	Claim Closed No \$ Pmt.	0	0	0	0	No Data to Report		0	0	0	148	149	33	
	Ref. to Risk Mgt.-Action	0	0	0	0	No Data to Report		0	0	0	0	11	12	
	Ref. to Risk Mgt.- Pmt.	1	3	5	0	No Data to Report		11	2	0	0	33	27	
Work	Ttl. >\$2,000/Claim Cost	\$8,000	\$51,728	\$19,852			No Data to Report	\$86,623	\$21,656	\$4	\$20	\$322,613	\$167,951	
	Avg. Cost/Settled Claim	\$8,000	\$17,243	\$3,970			No Data to Report	\$7,875	Avg Large	\$50,500	\$237,220	\$9,776	\$6,220	
	Claims Settled <= \$2K	1	6	9	5	No Data to Report		23	5	5	11,861	44	41	
	Total Direct PWD Cost	\$85	\$3,100	\$6,060	\$3,200	No Data to Report		\$13,845	\$2,769	\$3,275	\$25	\$32,553	\$43,127	
	Avg. Cost/Settled Claim	\$85	\$517	\$606	\$640	No Data to Report		\$602	Avg Small	\$655	\$20,533	\$740	\$1,052	
	Ttl. Claims Paid/Settled	2	9	14	5	No Data to Report		34	7	9	821	77	68	
	Ttl. \$ Claims Pd./Settled	\$8,085	\$54,828	\$25,912			No Data to Report	\$100,468	\$24,317	\$53,775	\$257,753	\$355,166	\$211,078	
	Avg \$ Claims Pd./Settled	\$4,043	\$6,092	\$1,851			No Data to Report	\$2,955	Avg. All	\$5,975	\$5,728	\$4,613	\$3,104	
	Open Claims	114	118	118	111	No Data to Report		112	Avg. Open	64	64	101	126	
	\$	Emer.Clean/Restore \$	\$13,294	\$6,870	\$2,518	\$4,267	No Data to Report		\$44,854	\$8,971	\$127,057	\$206,104	\$266,892	\$500,913
#	Properties Cln/Restored	5	3	1	2	No Data to Report		19	4	11	28	48	161	
\$	Avg \$ Cost per Property	\$2,659	\$2,290	\$2,518	\$2,134	No Data to Report		\$2,361	Avg. CL/R	\$11,551	\$7,361	\$5,560	\$3,111	
\$	Landscaping Costs					No Data to Report		\$0		\$0	\$0	\$0	\$10,592	

Claims & violations can overlap fiscal years. "S" is new water ferrule installation. "P" is repair of water line. PWD Fund Work includes plumbing & heating repair &/or replacement. Resolved/completed inspections from violation notice outcomes include: problem corrected, repairs success- fully completed or customer shut off. Most claims stem from water &/or sewer breaks. C. S. handles claims = to or < than \$2,000. Claims over \$2,000 are referred to Risk Mgt. for payment. Emergency Cleanup & Restoration is done by approved contractors, prior to PWD Fund work. VBP Unit is Vacant Broken Pipe Unit. N.O.D. is a Notice Of Defect (plumbing code violation). All N.O.D.'s are reinspected, whether issued by C.S.S. or other units. Complaints resolved may originate in other units. Claims have a 2-year statute of limitations. All claims are paid from PWD funds.

<b>DELINQUENCY &amp; RESTORATION</b>											
Service										YTD or	FY '14
Level Measure	July'14	Aug'14	Sep-14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	Mo. Avg.	Year End
<b>Total Accounts Received</b>	<b>10,232</b>	<b>9,765</b>	<b>10,915</b>	<b>8,902</b>	<b>7,093</b>	<b>1,974</b>	<b>1,983</b>	<b>2,318</b>	<b>2,764</b>	<b>50,864</b>	81,504
<b>Accounts Open</b>	315	723	70	357	19	125	250	197	119	1,859	111
<b>Accounts Completed ( Rows 8..17)</b>	<b>9,917</b>	<b>9,042</b>	<b>10,845</b>	<b>8,545</b>	<b>7074</b>	<b>1849</b>	<b>1733</b>	<b>2121</b>	<b>2764</b>	<b>40,082</b>	81,393
<i>Accounts Cancelled</i>	341	436	531	852	261	76	83	123	113	2,580	2,706
<i>Accounts Shutoffs</i>	<b>3,522</b>	3,071	3,719	2,762	2,244	304	<b>313</b>	<b>360</b>	<b>501</b>	<b>15,935</b>	25,802
<i>Accounts Dug-Up / Shut Off</i>	<b>195</b>	126	99	13	23	11	<b>141</b>	<b>21</b>	<b>8</b>	<b>608</b>	2,541
<i>Accounts Found Off</i>	532	445	487	400	0.0	134	124.0	130.0	211.0	<b>1,988</b>	4,239
<i>Accounts Unable to Shut Off /Plumbing Violations (V1 to V8)</i>	1,322	944	1,217	778	325	117	194	<b>208</b>	<b>216</b>	<b>4,897</b>	10,402
<i>Can't Complete Accounts</i>	547	452	525	560	764	174	67	<b>353</b>	<b>\$239</b>	<b>2,325</b>	3,106
<i>Accounts Restored</i>	<b>2,212</b>	2,359	2,765	2,047	1909	553	395	470	<b>\$439</b>	<b>9,383</b>	17,538
<i>P1 (Full acct bal collected @ door)</i>	264	209	235	289	220	98	116	105	626	<b>1,431</b>	3,130
<i>P2 (Partial acct bal collected @ door)</i>	847	851	926	724	579	192	243	244	105	<b>4,362</b>	6,489
<i>P3( Customer showed payment receipt @ door)</i>	135	149	341	120	56	37	45	51	260	<b>883</b>	5,440
<b>Payments Colected @ Door</b>									46		
P1	\$169,672.58	\$106,544.40	\$125,882.02	\$148,008.55	\$106,023.95	\$43,741.32	\$63,548.77	\$50,930.95	\$60,912.81	<b>\$763,421.59</b>	\$1,644,457.59
P2	\$330,665.03	\$325,804.19	\$338,865.09	\$241,428.64	\$243,506.18	\$69,523.06	\$98,224.06	\$74,785.57	\$104,317.95	<b>\$1,648,016.25</b>	\$2,737,330.24
R3 (Restore Pick-Up)	\$79,377.63	\$78,663.84	\$109,524.10	\$76,554.43	\$80,345.75	\$10,664.53	\$8,256.09	\$16,428.06	\$8,218.28	<b>\$443,386.37</b>	\$550,101.51
<b>Total Payments Collected @ Door</b>	<b>\$579,715.24</b>	<b>\$511,012.43</b>	<b>\$574,271.21</b>	<b>\$465,991.62</b>	<b>\$ 429,875.88</b>	<b>\$123,928.91</b>	<b>\$170,028.92</b>	<b>\$142,144.58</b>	<b>\$173,449.04</b>	<b>\$2,854,824.21</b>	\$4,931,889.34

# **INDUSTRIAL WASTE UNIT**

Function	Service Level Measures	Unit	WATER & WASTEWATER TREATMENT									Year To Date	FY '14 Same Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15					
Hazardous Mat'ls. Mgt.	Response to Incidents	# per Month	16	21	16	12	7	11	12	7	11	95	8	102	144	149
			16	16	16	16	16	16	16	16	16	16	15	180	180	
Defective Lateral Prog.	Samples From Storm Water Sys.	# per Qtr.			26			22			20	48	20	64	88	86
					35			35				140	20	80	80	
Hazardous Materials Management	Hazardous Wastes Removed	Lbs per Qtr.			300			300			0	600	150	612	612	1,100
					3,000			3,000			3,000	12,000	1,000	4,000	4000.00	
	PCB - PMP Inspections *	# Quart'ly			20			21			12	41			0	123
Pretreat-ment Program	Industrial Inspections Conducted	# Quart'ly			30			46			37	76	56	123	140	113
					35			35			35	140	30	120	120	
	Pretreat. Samples Collected	# Quart'ly			106			46			57	152	67	202	267	618
					175			175			175	700	175	700	700	
	Permits Issued	# Quart'ly			8			9			7	17	6	12	37	63
Program	Users in Compliance	%semi annual			11%			10			9	40	15	60	60	
					100%						91.00%		88%	88.00%	88.00%	76.00%
Surcharge Program	Surcharge Samples	# Quart'ly			221			174			185	395	165	595	815	866
					240							240	\$240	\$960		
	Surcharge Revenue **	\$ Quart'ly			\$1,246,819			\$1,436,703			\$1,484,148	\$2,683,522	1,390,456	1,403,448	\$5,394,328	\$6,028,200
Fines	Assessed	\$			\$30,150						\$18,000	\$30,150	16,200	48,600	\$48,600	\$28,800
	Estimate				\$5,000						\$5,000	\$10,000	\$15,000	\$30,000		

Goal/estimate data next to dark shaded areas. Most goals revised 11/13.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): July - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June 100%.

\*\* Laundromat charges are not included in IWU totals, since they are directly surcharged by the WRB.

# METER SHOP

Function	Service Level Measure	OPERATIONS ADMINISTRATION										Actual Sub-totals	% of Goal or Average	FY '14 This Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
		July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15	Year to Date						
Installations & Visits, Residential & Commercial	Mtr. & ERT Changes	1,024	1,006	1,288	1,323	1,121	980	711	618	563	7,453	-----	1,065	1,432	12,251	16,218	12,145
		1,325	1,325	1,325	1,325	1,325	1,325	1,325	1,325	1,325	18,550	% of Ttl.	24.89%	1,225	14,700		
	Meter Installs	361	342	264	296	262	289	293	275	338	2,107	-----	301	280	2,725	3,728	3,899
		325	325	325	325	325	325	325	325	325	4,550	% of Ttl.	7.04%	325	3,900		
	Found Complete	498	479	404	356	300	397	396	347	434	2,830	-----	404	413	2,666	3,950	4,730
		10	10	10	10	10	10	10	10	10	140	% of Ttl.	9.45%	200	2,400		
Work	Can't Complete	3,133	2,187	2,784	2,518	1,717	2,610	2,322	1,895	1,878	17,271	-----	2,467	3,223	28,878	37,088	15,547
		3,050	3,050	3,050	3,050	3,050	3,050	3,050	3,050	3,050	42,700	% of Ttl.	57.68%	3,000	36,000		
	Orders Complete	5,016	4,014	4,740	4,493	3,400	4,276	4,006	3,761	4,088	29,945	-----	4,278	5,348	46,520	60,984	36,328
		5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	70,000	-----	42.78%	5,500	66,000		
Permits Received, Investigated & Completed	New, Adm. D. & D's.	242	225	248	205	175	144	168	234	244	1,407	-----	201	175	1,344	1,859	1,927
		150	150	150	150	150	150	150	150	150	2,100	-----	67.00%	150	1,800		
	Meters Removed	11	5	2	9	8	4	21	23	1	60	-----	9	8	54	70	90
											0	% of Ttl.	1.71%	10	120		
	Inv. & Com.	198	172	139	159	155	196	249	215	197	1,268	-----	181	103	1,339	1,793	1,732
	% Invest.										#DIV/0!	-----	86.43%	56%	96%	93%	86%
	% Goal	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-----		100%	100%		
Maintenance	Meter Maint.	21	12	22	14	13	14	27	7	13	123	-----	3.51%	103	2,105	2,140	2,441
		250	250	250	250	250	250	250	250	250	3,500	-----	18	200	4,200		
Testing	Meters & ERTs.	1,126	1,142	1,383	1,302	1,261	987	1,132	1,838	1,385	8,333	-----	39.68%	1,647	14,574	18,835	14,847
		1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500	21,000	-----	1,190	1,200	16,200		
Meters	Scrapped	105	143	101	44	115	68	132	751	62	708		101	317	850	1,227	
Shut-Offs, Billing & Meter Investigations	Shut Off (To D&R)	570	29	15	50	14	189	153	112	182	1,020	-----	72.86%	603	3,165	4,796	2,370
		100	100	100	100	100	100	100	100	100	1,400	-----	146	600	7,200		
	Pending Dig-ups	10	3	8	3	1	2	3	2	1	30	-----	8.57%	14	581	755	520
		25	25	25	25	25	25	25	25	25	350	-----	4	100	1,200		
	Reported Thefts **	490	412	341	340	254	279	344	696	805	2,460	-----	36.99%	617	4,361	5,999	4,806
		475	475	475	475	475	475	475	475	475	6,650	-----	351	425	5,100		
	WRB + Cust. Req.	1,373	1,204	1,739	1,194	919	1,540	1,386	980	840	9,355	-----	46.08%	1,864	14,857	17,815	2,469
		1,450	1,450	1,450	1,450	1,450	1,450	1,450	1,450	1,450	20,300	-----	1,336	1,000	12,000		
	ITRON ***	1,613	1,404	1,143	200	1,198	1,540	1,040	1,053	1,878	8,138	-----	116.26%	574	5,972	9,438	75,646
		500	500	500	500	500	500	500	500	500	7,000	-----	1,163	100	1,200		

Goal data next to shaded areas. Pending dig-ups replaced refer to dig-up. This tracks properties visited by Metering & pending accounts that have to be reviewed, before forwarding as a dig-up. Itron also conducts ERT changes. Most FY '14 goals revised 10/13.

carryovers &/or backlog.

June - 100%.



**PLUMBING REPAIR PROGRAMS**

Function	Service Level Meas.	Unit or Cost Goal	HELP LOANS & BASEMENT PROTECTION PROGRAM OPERATIONS ADMINISTRATION								Mar'15	Year To Date or Average	% of Goal or Average	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15							
Help Loan Completed & Billed Repairs	Water Repairs	# of jobs	41	32	36	35	53	55	59		74	311	44	59	274	453	435
														40	480		
		\$ cost of jobs	\$172,715	\$99,303	\$127,467	\$119,770	\$188,982	\$180,373	\$211,117		\$213,298	\$1,099,727	\$157,104	\$175,109	\$843,507	\$1,612,375	\$1,125,563
														\$136,000	\$1,632,000		
		Avg. \$3,400										\$3,536	17.87%	\$2,968	\$3,078	\$3,267	\$2,588
	% of Ttl Jobs	41.40%	42.11%	37.89%	42.68%	52.00%	56.70%	54.68%		65.48%	47.70%		61.46%	N/A	48.39%	51.06%	
	Sewer Repairs	# of jobs	58	44	59	47	56	38	32		43	334	48	37	271	504	417
														50	600		
		\$ cost of jobs	\$345,278	\$233,917	\$284,554	\$234,519	\$234,282	\$264,427	\$174,941		\$185,416	\$1,771,917	\$253,131	\$104,290	\$1,005,705	\$2,253,745	\$1,177,706
														\$215,000	\$2,580,000		
		Avg. \$4,300										\$5,305	51.58%	\$2,819	\$3,711	\$4,189	\$2,824
	% of Ttl Jobs	58.60%	57.90%	62.11%	57.32%	48.00%	39.17%	45.31%		38.05%	51.23%		38.54%	N/A	51.61%	48.94%	
	Total Repairs	# of jobs	99	76	95	82	102	97	101		113	652	93	96	545	957	852
														90	1080		
		\$ cost of jobs	\$517,993	\$333,220	\$412,021	\$354,289	\$455,840	\$502,386	\$386,058		\$398,714	\$2,961,806	\$423,115	\$279,399	N/A	\$3,866,120	\$2,303,269
														\$351,000	\$4,212,000		
		Avg. \$3,900										\$4,543	38.75%	\$2,910	N/A	\$3,743	\$2,703
Help Loan Admin.	App. Process	# New Loans Initiated	119	118	101	133		93	91		113	655	116.96%	118	646	1,176	906
			80	80	80	80	80	80	80		74	560		80	960		
		# New Loans Completed	99	76	95	82		97	106		43	555	93	96	304	652	Category
	Call Volume	Ttl. customer contacts	542	1,134	1,159	1,164		967	1,061		640	6,027	127.56%	1,073	6,410	11,451	9,930
			675	675	675	675	675	675	675		675	4,725	1,005	675	8100		
	App.	% of Calls										10.87%		11.00%	10.08%	10.27%	9.12%
8" +	Sewer	Connect. Insp.	13	7	0	16		5	12		6	53	9	11	36	74	45
Bsmt. Prot. Prog.	# Repr.	Completed	4	4	4	2		2	3		0	19	3	2	43	52	6
		Estimate	12	12	12	3	12	12	12		12	75	25.33%	12	144		
	Costs	Encumbered	\$20,349	\$3,807	\$28,146	\$9,738		\$9,543	\$0		\$15,312	\$71,583	\$11,930	\$3,479	\$133,978	\$158,095	\$19,533
		Cost Est.	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000	\$36,000		\$36,000	\$252,000	28.41%	\$36,000	\$432,000		
	Avg.	\$ Cost	\$5,087	\$952	\$7,036	\$3,426		\$4,771	\$0		\$3,828	\$3,768	12.13%	\$3,479	\$3,116	\$3,040	\$3,256
	Avg.	Cost Est.	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000		\$3,000	\$3,360		\$3,000	\$3,000		

Goal data next to shaded areas. Average costs can appear high, as payments were also made for prior fiscal year jobs. Jan. - April data revised 8/14.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

### BAXTER WATER TREATMENT PLANT

Service	Level Measures	Unit		WATER TREATMENT										YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15							
Flow Data	Treated Water Delivered	MG/ Mo.	Act.	4,345	4,193	4,027	3,700	3,301	4,080	4,194	3,852	4,266	27,840	44.07%	4,322	38,786	51,474	50,929	
			Gl.	4,619	4,619	4,470	4,619	4,470	4,619	4,619	4,172	4,619	63,176	3,977	4,927	57,494			
	TWD % of Ttl.	%	Act.	56.95%	57.04%	56.77%	52.74%	53.00%	56.30%	57.80%	55.64%	55.18%	55.80%	-----	55.31%	0.00%	57.12%	56.82%	
	Treatment Capacity Utilized	% of 320 MGD	Act.	45.58%	44.07%	43.75%	21.20%	22.70%	18.20%	20.20%	23.60%	22.10%	30.82%	61.63%	45.34%	46.06%	45.89%	45.20%	
			Gl.	50%	50%	50%	50%	50%	50%	50%	50%	50%	50.00%		50%	50%			
Labor Costs	\$ / MG Avg.	\$	Act.	\$40.19	\$43.13	\$44.87	\$49.90	\$83.97	\$45.86	\$44.22	\$55.64	\$42.70	\$50.31	-11.54%	\$42.41	\$51.01	\$50.06	\$51.56	
			Gl.	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87	\$56.87		\$47.39	\$47.39			
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A									N/A	N/A	43.3%	43.3%	41.1%	60.2%	
			11	N/A	Data not Available at this time.								N/A	N/A	14.3%	14.3%	13.0%	5.6%	
			17	N/A									N/A	N/A	20.4%	20.4%	19.1%	13.0%	
Chemical Costs	\$ / MG Avg.	\$	Act.	\$261.32	\$232.99	\$211.50	\$157.32	\$184.03	\$154.37	\$149.64	\$137.81	\$0.00	\$193.02	110.61%	\$137.06	\$218.30	\$219.65	\$164.37	
			Gl.	\$192.29	\$252.49	\$182.69	\$172.51	\$222.36	\$161.53	\$133.23	\$126.09	\$117.15	\$174.51		\$112.11	\$175.43			
Total Organic Carbon	Removal	Ratio	Act.	1.65	1.61	1.70	1.83	1.65	1.70	1.57	1.54	1.59	1.67	139.40%	1.36	1.51	1.56	1.34	
	Regulatory	Goal	Gl.	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20		>1.20	\$1.20			
TTHM Level	Regulatory Gl.	<80 ppb	Act.	51.30	39.83		33.26	35.55	21.42	19.68			33.51	-58.12%	17.53	32.96	33.12	36.39	
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	60.40	43.86		26.48	33.53	35.40	33.75			38.90	64.84%	27.80	41.91	45.98	58.00	
Water Quality	Turbidity	NTU	<.10	0.05	0.06	0.05	0.049	0.05	0.04	0.05	0.05	0.00	0.05	-49.86%	0.05	0.05	0.05	0.06	

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.  
100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

QUEEN LANE WATER TREATMENT PLANT																		
Service	Level Measures	Unit		WATER TREATMENT									YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year To Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15						
Flow Data	Treated Water Delivered	MG/ Mo.	Act.	1,891	1,798	1,725	1,912	2,023	1,673	1,850	1,958	2,064	12,872	42.94%	2,080	17,195	22,471	22,684
			Gl.	2,170	2,245	2,054	2,160	2,054	2,284	2,201	1,988	2,122	29,977	1,839	2,156	25,155		
	TWD % of Ttl.	%	Act.	24.79%	24.46%	24.32%	27.25%	25.00%	23.08%	25.50%	25.60%	26.69%	24.91%	-----	26.62%	0.00%	24.85%	25.31%
	Treatment Capacity Utilized	% of 140 MGD	Act.	47.00%	44.75%	44.31%	48.50%	51.90%	41.50%	46.10%	53.90%	51.30%	46.29%	90.39%	51.64%	48.41%	47.76%	47.94%
			Gl.	55%	52%	49%	50%	49%	53%	51%	51%	51%	51.21%		52%	52%		
Labor Costs	\$ / MG Avg.	\$	Act.	\$99.21	\$106.95	\$104.87	\$101.93	\$150.11	\$118.99	\$105.92	\$112.33	\$148.96	\$112.57	8.45%	\$94.67	\$111.99	\$114.54	\$113.97
			Gl.	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80	\$103.80
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A									N/A	N/A	32.2%	32.2%	32.8%	24.4%
			11	N/A	Data not Available at this time.								N/A	N/A	17.9%	17.9%	16.9%	11.9%
			17	N/A										N/A	N/A	21.2%	21.2%	20.3%
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$155.53	\$177.19	\$156.51	\$196.21	\$194.04	\$143.32	\$132.94	\$165.46	\$0.00	\$165.11	-14.92%	\$162.48	\$190.64	\$194.26	\$207.13
			Gl.	\$213.49	\$256.00	\$236.97	\$210.23	\$178.05	\$130.92	\$141.26	\$193.89	\$183.63	\$194.06		\$185.54	\$188.92		
Total Organic Carbon	Removal	Ratio	Act.	1.78	1.97	1.84	1.79	1.86	1.60	1.81	1.85	1.90	1.81	150.60%	1.46	1.63	1.65	1.69
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30		>1.30	\$1.30		
TTHM Level	Regulatory Gl.	<80 ppb	Act.	56.32	45.75		52.02	38.58	24.80	17.65			39.19	-51.02%	17.48	38.76	38.07	42.38
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.63	36.07		25.70	26.95	30.71	22.44			30.58	-49.03%	24.28	33.82	35.95	43.55
Water Quality	Turbidity	NTU	<.10	0.05	0.05	0.05	0.05	0.05	0.05	0.04	0.05	0.05	0.05	-51.43%	0.04	0.04	0.05	0.04

Goals are next to shaded areas. TOC goal is a running avg. over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.  
TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

BELMONT WATER TREATMENT PLANT																		
Service	Level Measures	Unit		WATER TREATMENT									YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 Year to Date	FY '14 Year End Actual	FY '13 Year End Actual
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15						
Flow	Treated Water Delivered	MG/ Mo.	Act.	1,393	1,360	1,341	1,403	1,297	1,329	1,382	1,269	1,401	9,505	47.04%	1,412	12,366	16,268	16,003
		Gl.		1,643	1,612	1,500	1,395	1,350	1,403	1,488	1,344	1,395	20,208	1,358	1,324	15,451		
Data	TWD % of Ttl.	%	Act.	18.26%	18.50%	18.91%	20.00%	18.00%	18.34%	19.07%	17.92%	19.41%	18.72%	----	18.07%		18.04%	17.87%
	Treatment Capacity Utilized	% of 86 MGD	Act.	54.28%	53.83%	54.84%	54.50%	54.20%	53.60%	54.50%	56.10%	56.10%	54.25%	106.52%	53.53%	53.52%	53.07%	53.36%
			Gl.	54%	51%	49%	50%	49%	53%	51%	51%	49%	50.93%		53%	53%		
Labor Costs	\$ / MG Avg.	\$	Act.	\$146.56	\$151.18	\$151.36	\$151.50	\$242.69	\$159.49	\$151.91	\$167.53	\$148.96	\$164.96	115.02%	\$138.42	\$157.70	\$162.90	\$158.45
			Gl.	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42	\$143.42
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work Total Overtime	Goal - % of Base	40	N/A									N/A	N/A	41.4%	41.4%	45.5%	26.9%
			11	N/A	Data not Available at this time.							N/A	N/A	13.1%	13.1%	12.4%	16.1%	
			17	N/A									N/A	N/A	19.9%	19.9%	20.1%	17.9%
Chemical Costs	\$ / MG Avg. Treated	\$	Act.	\$128.35	\$109.43	\$210.22	\$225.77	\$220.41	\$218.11	\$189.86	\$210.39	\$0.00	\$186.02	-21.48%	\$185.92	\$224.30	\$229.24	\$175.82
			Gl.	\$213.88	\$241.16	\$288.96	\$284.24	\$260.27	\$257.42	\$203.01	\$226.53	\$231.24	\$236.92	\$231.24	\$238.26			
Total Organic Carbon	Removal	Ratio	Act.	1.67	1.63	1.48	1.48	1.76	1.77	1.34	1.48	1.86	1.59	132.50%	1.42	1.60	1.62	1.54
	Regulatory	Goal	Gl.	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30	>1.30		>1.30	1.3		
TTHM Level	Regulatory Gl.	<80 ppb	Act.	64.74	58.43		62.66	45.68	27.48	21.60			46.77	-41.54%	20.48	44.99	43.50	36.09
HAA5 Level	Regulatory Gl.	<60 ppb	Act.	41.44	32.49		30.85	31.48	32.38	27.81			32.74	-45.43%	23.93	34.93	36.42	35.31
Water Quality	Turbidity	NTU	<.10	0.05	0.05	0.05	0.050	0.05	0.04	0.04	0.05	0.04	0.05	-52.57%	0.04	0.04	0.04	0.05

Goals are next to shaded areas. TOC goal is a running average over the past 12 months.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.  
TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

ALL WATER TREATMENT PLANTS																			
	Level Measures	Unit	WATER TREATMENT										YTD or Mo. Avg.	% of Goal or Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual	
				July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar '15							
Phila. drinking water meets or exceeds all Fed. & State standards 100% of the time.		%	Act GI															100%	
				100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		100%				
				100%	100%	100%	100%	100%	100%	100%	100%	100%	100%						
Flow	Treated Water Delivered	MG/ Mo.	Act GI	7,629	7,351	7,093	7,016	6,620	7,082	7,426	7,078	7,731	50,217	44.22%	7,814	60,533	90,213	89,881	
Data	Treatment Capacity Utilized	% of 546	Act	8,631	8,476	8,024	8,174	7,874	8,306	8,308	7,504	8,136	113,560	7,174	8,407	98,100	90,213	89,881	
			MGD	47.32%	47.32%	47.32%	33.44%	43.70%	45.00%	47.00%	49.80%	49.50%	47.71%	93.68%	48.25%	47.89%	47.50%	47.14%	
Labor Costs	\$ / MG Average	\$	Act	53.00%	52.00%	51.00%	50.00%	50.00%	51.00%	57.00%	46.00%	52.00%	50.93%	50.99%	50.99%	50.99%	50.99%	50.99%	
			GI	\$72.08	\$76.51	\$77.03	\$71.50	\$109.28	\$70.53	\$65.03	\$81.66	\$68.99	\$77.42	-23.62%	\$70.93	\$85.02	\$84.36	\$85.10	
Overtime (Cumulative FY to date)	Shift Workers Non-Shift Work. Total Overtime	Goal - % of Base	40	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36	\$101.36		\$76.98	\$76.98	\$84.36	\$85.10	
			11	N/A										0.00%	-100.00%	40.15%	41.79%	39.66%	48.71%
			17	N/A	Data not Available at this time.									0.00%	0.00%	15.03%	16.18%	13.91%	8.29%
Chemical Costs	\$ / MG Avg. Treated	\$	Act	20.53%	22.05%	19.57%	14.30%						0.00%	0.00%	20.53%	22.05%	19.57%	14.30%	
			GI	\$213.25	\$199.22	\$197.20	\$181.61	\$194.22	\$163.73	\$149.64	\$158.47	\$0.00	\$185.55	90.50%	\$151.27	\$219.76	\$214.65	\$185.55	
TTHM Level	Regulatory GI.	<80 ppb	Act.	\$249.88	\$236.21	\$222.32	\$220.23	\$183.29	\$159.17	\$182.17	\$177.34	\$190.68	\$205.04		\$149.70	\$188.78			
HAA5 Level	Regulatory GI.	<60 ppb	Act.	54.70	44.28	0.00	42.70						35.42	-55.72%	1.40	1.57	FY	15	
Total Organic Carbon	Removal	Ratio	Act.	52.60	45.84								49.22	-82.04%		1.24			
	Regulatory	Goal	>1.20	1.69	1.71	1.70	1.70						1.58	131.58%	1.40		1.59	1.47	
Water Quality	Turbidity - NTU	<.10	Act	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20	>1.20		\$1.24				
				0.05	0.06	0.05	0.05	0.05	0.04	0.04	0.04	0.04	0.05	-49.27%	0.05	0.05	0.05	0.05	

The categories are capacity-weighted averages, except treated water delivered (totals). Goals are next to shaded areas. Est. 23 MG lost 12/23/13 due to main break.

If cumulative output goal %'s are about = each month, actual %'s should be (approx.): Jul. - 8%, Aug. - 17%, Sept. - 25%, Oct. - 33%, Nov. - 42%, Dec. - 50%, Jan. - 58%, Feb. - 67%, Mar. - 75%, Apr. - 83%, May - 92%, June - 100%.

TTHM Level is Total Trihalomethane detected, in parts per billion. HAA5 Level is Haloacetic Acid 5 (group) detected, in parts per billion.

NORTHEAST WASTEWATER TREATMENT PLANT & BIOGAS COGENERATION FACILITY																			
Function	Service Level Measures	Unit of Measurement	Goal		WASTEWATER TREATMENT										YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
			Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15						
Flow	Avg. Monthly Flow	MGD		N/A	200*	166	154	147	138	147	158	168	172	210	153.95	No	No	175.83	155.25
	Avg. Mo. Flow/design Capacity	% of Design Capacity		N/A	95%*	79%	73%	70%	66%	70%	79%	84%	86%	100%	74.43%	Report	Report	84.5%	74.7%
Regulatory Effluent Requirements	CBOD5	mg/l	<	30/25	12	3	4	4	4	6	10	6	13	13	5			5.4	5.8
	Suspended Solids	mg/l	<=	30	15	3	5	4	3	6	12	6	18	20	6			7.5	6
	Fecal Coliform	#/100 ml	<=	200	150	25	16	11	10	11	10	18	84	64	14			27.5	36
	# NPDES Permit Violations	number		0	0	0	0	0	0	0	0	0	0	0	0			in these 0	Periods. 0
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$374,621	\$396,020	\$387,765	\$413,353	\$396,379	\$3,114,191	\$420,267	\$380,920	\$428,007	101.07%			\$4,688,030	\$4,579,305
		\$			Goal	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868	\$456,868			\$5,502,595				
Overtime* Fiscal Year to Date.	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			66.1%	45.3%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			12.8%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			17.2%	17.7%
Chlorine Minimization Program		lb/MG		N/A		6.81	7.51	7.37	7.12	6.97	7.06	6.28	4.64	4.74	7.02			34,105	28,658
					7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50	7.50				
	HYPO Dosage	lb/Mo.		N/A		34,994	35,800	32,533	30,389	30,701	34,493	32,763	22,392	30,832	33,096			6.61	6.08
	Cost per MGD	Dollar / MG		N/A		\$4.89	\$5.39	\$5.29	\$5.12	\$5.01	\$4.42	\$4.51	\$3.34	\$3.40	\$4.95			\$4.92	\$4.37
	TRC - Chlorine Residuals	mg/l	<=	0.50	0.30	0.22	0.19	0.22	0.25	0.29	0.24	0.23	0.44	0.42	0.23			0.25	0.23
Sludge Feed to BRC	Dry Tons			N/A		2,464	2,893	2,231	2,036	2,036	2,136	2,136	2,015	2,240	15,932			26,479	24,672
	MG			N/A		28.11	27.73	24.37	24.83	24.25	26.80	26.29	25.95	24.39	26.05			25.07	24.87
	% Total Solids			N/A	>=2%	2.28	2.50	2.23	2.02	2.07	1.98	1.99	1.90		2.15			2.43	2.23
*Estimate, not goal.																			
Biogas	Net Electrical Power Generated		-----	kWh		3,700,998	3,757,703	2,493,962	2,129,237	2,129,237					14,211,137			22,206,967	N/A
	Average Net Electrical Power Generated		-----	kWh		-----	-----	-----	-----	-----	-----	-----	-----	-----	2,842,227			3,172,423.86	N/A
Cogeneration	Biogas Used		-----	mmcf		30.55	33.05	34.04	35.19						132.83			222	N/A
	Average Biogas Used		-----	mmcf		-----	-----	-----	-----	-----	-----	-----	-----	-----	33.21			32	N/A
Facility	Supplemental Natural Gas Purchased		-----	mmcf		17.37	15.59	5.86	0.068						38.89			75	N/A
	Avg. Supple. Natural Gas Purchased		-----	mmcf		-----	-----	-----	-----	-----	-----	-----	-----	-----	9.72			11	N/A

WASTEWATER TREATMENT PLANTS - SOUTHEAST																				
Function	Service Level Measures	Unit of Measurement		Goal		WASTEWATER TREATMENT										YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15						
Flow	Avg. Monthly Flow	MGD		N/A	100*	78	73	68	71	75	82	83	82	99	75.62	No	No	80.83	77.67	
	Avg. Mo. Flow/design Capacity	% of Design Capacity		N/A	89.3%*	69%	65%	61%	63%	67%	73%	74%	73%	88%	67.37%	Report	Report	72%	70%	
Regulatory Effluent Requirements	CBOD	mg/l	≤	30	9	6	6	7	6	7	7	8	7	11	7			6.75	7	
	Suspended Solids	mg/l	≤	30	9	5	5	5	5	5	6	7	6	10	5			5.58	7	
	Fecal Coliform # NPDES Permit Violations	#/100 ml	≤	200	100	13	14	12	9	8	4	11	8	16	10			17.92	21	
		number		0	0	0	0	0	0	0	0	0	0	0	0			0	0	
Labor Costs	Class 100	\$			Actual	\$207,879	\$219,945	\$214,416	\$225,887	\$241,817	\$222,440	\$222,342	\$218,109	\$228,019	\$1,554,726			\$2,558,602	\$2,637,365	
	Expenditures	\$			Goal	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249	\$258,249			\$3,098,988					
	Treatment Cost	dollar / MG				\$86	\$98	\$105	\$103	\$108	\$87	\$87	\$95	\$74	\$96					
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			50.7%	44.4%	
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			14.8%	13.8%	
	Total Overtime	% of base		N/A	17%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			20.0%	18.2%	
Chlorine Minimization Program		lb/month			Actual	16,353	12,876	12,595	11,298	11,227	12,008	10,849	8,948	13,160	12,458			11,991	12,414	
	HYPO - Dosage	lb/MG			5.50	6.78	5.72	6.17	5.16	5.01	4.72	4.22	3.92	4.30	5.40			4.92	5.38	
	Cost per MGD TRC - Chlorine	Dollar / MG			Actual	\$4.87	\$4.11	\$4.43	\$3.71	\$3.60	\$3.39	\$3.04	\$2.81	\$3.09	\$3.88			\$3.55	\$3.86	
	Residuals	mg/l	≤	0.05	0.20	0.22	0.21	0.22	0.22	0.27	0.27	0.23	0.20	0.23	0.23			0.19	0.17	

\*Estimate vs. goal.

\*1 Fiscal year to date.

WASTEWATER TREATMENT PLANTS - SOUTHWEST																				
Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT										YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar'15						
Flow	Avg. Monthly Flow	MGD		N/A	200*	163	152	143	144	154	162	178	171	99	156.66	No	No	176.17	161.50	
	Avg. Mo. Flow/design Capacity	% of Design Capacity		N/A	100%*	81%	76%	72%	72%	77%	81%	89%	86%	88%	78.23%	Report	Report	88.0%	80.7%	
Regulatory Effluent Requirements	CBOD	mg/l	≤	25	9	3	2	3	3	3	6	4	5	11	3			4.3	4.5	
	Suspended Solids	mg/l	≤	30	9	4	4	5	4	5	4	6	5	10	5			6.08	5	
	Fecal Coliform	#/100 ml	≤	200	100	41	39	27	24	16	12	7	5	16	24			21.2	41	
	# NPDES Permit Violations	number		0	0	0	0	0	0	0	0	0	0	0	0			0	0	
Labor Costs	Expenditures	\$		N/A		\$403,737	\$405,096	\$401,200	\$432,726	\$431,510	\$3,293,444	\$222,342	\$218,109	\$228,019	\$5,590,055			\$4,621,338	\$4,547,466	
		\$		Goal		\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$457,539	\$445,237			\$5,440,471					
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	33.8%		33.8%	35.1%	
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	16.1%		15.8%	16.3%	
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	18.4%		18.2%	18.8%	
Chlorine Minimization Program*2	HYPO - Dosage	lb/month		N/A		39,274	36,883	35,473	34,588	30,701	37,397	37,881	38,223	8,948	36,028			41,346	36,620	
				Goal		6	6	6	6	6	6	6	6	6	6					
		lb/MG			6.00	7.80	7.83	8.26	7.73	6.97	7.43	6.88	7.97	3.92	7.56			7.69	7.47	
	Cost per MGD TRC - Chlorine Residuals	Dollar / MG		N/A	\$8.00	\$10.74	\$10.78	\$11.37	\$10.64	\$9.60	\$4.68	\$4.43	\$10.98	\$2.81	\$8.89			\$10.42	\$10.30	
		mg/l	≤	1	<0.50	0.08	0.08	0.09	0.07	0.10	0.11	0.15	0.13	0.20	0.10			0.13	0.09	
Sludge Feed to BRC		Dry Tons		N/A		2,423	2,478	2,849	2,826	3,100	2,623	2,746	2,532	N/A	19,045			31,936	27,870	
				Goal																
			MG		N/A	33.00	26.78	23.55	27.81	24.83	30.90	29.12	31.65	30.41	N/A	27.81			27.95	27.63
		% Total Solids		>	2%	2.40	2.63	2.52	2.02	2.47	2.36	2.17	2.10	N/A	2.37			2.53	2.25	

\*1 Fiscal year to date.

\*2 Chlorine usage has been phased out, replaced by Sodium HYPO.



**SYNAGRO (BIOSOLIDS RECYCLING CENTER)**																	
Measures		Measurement	Goal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
Percent Cake	Northeast	percent	Actual	27.2%	27.0%	27.3%	25.8%	25.8%	27.1%	27.1%	27.3%	27.3%	26.76%	No	No	29.13%	27.81%
			25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25.00%	Report	Report		
	Southwest	percent	Actual	28.0%	28.3%	28.6%	27.7%	28.2%	28.0%	30.7%	30.8%	28.0%	28.50%			30.70%	28.72%
			25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25.00%				
Percent Recovery	Northeast	percent	90%	92.1%	92.8%	89.0%	92.3%	92.8%	92.8%	91.4%	92.9%	92.9%	91.89%			94.90%	91.01%
	Southwest	percent	90%	92.1%	92.8%	89.0%	92.3%	92.8%	92.8%	91.4%	92.9%	92.9%	91.89%			94.90%	91.01%
Biosolids Processing	Dry Tons	dry tons	Actual	4,887	5,370	5,080	4,861	4,882	4,952	4,882	4,546	5,290	44,750			55,046	52,541
	Processed		5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500				
Biosolids Utilization	Dry Tons Utilized	dry tons*3	Actual	4,902	5,030	4,563	4,563	4,681	4,572	4,882	4,546	4,081	41,820			51,716	52,790
			5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	66,000				

\*\* Biosolids Recycling Center is operated by Synagro, as of 10/11/2008.

\*1 Fiscal year to date.

\*2 Includes all operating costs and is calculated on a yearly basis.

\*3 Includes stockpiled material from previous FY.

**ALL WASTEWATER TREATMENT PLANTS**

Function	Service Level Measures	Unit of Measurement		Goals		WASTEWATER TREATMENT								Mar '15	YTD or Mo. Avg.	FY '14 Current Month	FY '14 YTD or Mo. Avg.	FY '14 Year End Actual	FY '13 Year End Actual
				Regulatory	Internal	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15						
Flow	Avg. Monthly Flow	MGD		N/A	N/A	407.00	378.58	358.28	352.77	376.00	402.00	429.00	425.00	512.00	386.23	No	No	432.83	394.42
	Avg. Mo. Flow/ design Capacity	% of Design Capacity		N/A	N/A	77.97%	72.53%	68.64%		67.60%		82.30%	81.00%	98.00%	73.81%	Report	Report	82.92%	76%
Regulatory Effluent Requirements	CBOD*	mg/l	≤	25	10.5	3	3	3		16.0	21.0	18.0	15.0	29.0	10.7			4.8	5.2
	Suspended Solids	mg/l	≤	30	11.00	4	5	4		16.0	24.0	19.0	29.0	37.0	12.1			6.4	6.0
	Fecal Coliform	#/100 ml	≤	200	117	26	23	17		35.0	24.0	26.0	97.0	94.0	25.2			22.2	32.7
	# NPDES Permit Violations	number		0	0	0	0	0		0	0	0	0	0	0			0	0.0
Labor Costs	Class 100 Expenditures	\$		N/A	Actual	\$986,237	\$1,021,060	\$1,003,381		\$895,491					28.12%				
		\$		N/A	Goal	\$1,157,583	\$1,157,584	\$1,157,585	\$1,157,583	\$1,157,583	\$1,157,583				\$3,906,169			\$11,867,970	\$11,764,136
															\$13,890,999				
Overtime*1	Shift Workers	% of base		N/A	45%	N/A	N/A	N/A		N/A	N/A	N/A	N/A	N/A	N/A			49.8%	41.6%
	Non-Shift Workers	% of base		N/A	11%	N/A	N/A	N/A		N/A	N/A	N/A	N/A	N/A	N/A			14.4%	15.0%
	Total Overtime	% of base		N/A	15%	N/A	N/A	N/A		N/A	N/A	N/A	N/A	N/A	N/A			18.2%	18.2%
Chlorine Minimization Program		lb/month		N/A		55,634	49,767	48,076		72,629	84,380	81,493	69,563	95,864	65,330			87,441	41,072
	HYPO Dosage	lb/MG		N/A	7.5	7.13	7.02	7.26			18.82	17.38	16.53	16.94	11.52			6.41	NA
	Cost per MGD	Dollar / MG		N/A	\$6.41	\$6.83	\$6.76	\$7.03		\$18.21	\$11.82	\$18.53	\$17.13	\$17.37	\$11.53			\$6.30	\$6.18
	TRC - Chlorine Residuals	mg/l	≤	1.00	0.23	0.17	0.16	0.18		0.66		0.59	0.77	0.80	0.35			0.19	0.16
Sludge Feed to BRC		Dry Tons		N/A	N/A	4,887	5,370	5,080		4,548		22	4,547	3,050	19,907			58,415	52,542
		MG		N/A	60.30	54.89	51.28	0.00		0.00		57.97	56.36	34.35	32.83			53.01	52.50
		% Total Solids		N/A	2.20	2.34	2.56	0.00		0.00		4.16	4.00		1.81			2.48	2.24

\*NE and SW only - SE measures BOD.

\*1 Fiscal year to date.

WATER REVENUE BUREAU PERFORMANCE SUMMARY																	
							FISCAL YEAR 2015							FY '14	FY '14	FY '14	FY '13
Performance Measure	Unit of Measurement	Projected	July'14	Aug'14	Sept'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb '15	Mar '15	YTD or	FY '14	FY '14	FY '14	FY '13	
												Mo. Avg.	Current	YTD or	Year End	Actual	
CUSTOMER METER READING																	
Attempted AMR readings (Itron)	number of meters	484,050	486,112	486,283	486,440	486,608	486,802	487,007	487,248	487,409	487,337	486,643	484,741	480,958	484,650	481,315	
Actual AMR readings (Itron)	number of meteres		447,147	474,962	475,020	474,988	475,141	475,044	475,207	475,372	475,304						
Adjusted AMR Read Success Rate	% of meters read	96.8%	92.0%	97.7%	97.7%	97.6%	97.6%	97.5%				96.68%	97.9%	97.68%	97.97%	97.82%	
Itron is penalized if the adjusted AMR meter read success rate is below 99.0%																	
Actual Reads																	
Reads-all categories	# of meters		447,433	475,250	475,314	475,261	475,438	475,349	475,502	475,671	475,610	3,299,547			8,469	18,215	
Number of billed accounts	# of meters		550,374	554,992	547,318	550,000	474,800	608,158	609412	527,446	609,412	562,419			4.83%	9.51%	
Of Bills based on actual reads	% of mtrs read		81.3%	85.6%	86.8%	86.4%	100.1%	78.2%				85%			\$76,068	\$353,086	
BILLED WATER CONSUMPTION																	
Average Daily Billed Water Consumption*1																	
Small Meters (5/8", 3/4")	CCF		2,868,496	2,919,225	2,858,762	2,780,462	2,655,798.0	3,012,570.0	2,667,439.0	2,631,684.0	3,026,872.0	22,394,436.0	MGD 70.1	MGD 74.3	MGD 70.0	MGD 72.4	
Large Meters (1-inch & larger)	CCF		2,747,652	2,459,579	2,961,867	2,859,319	2,536,968.0	2,480,606.0	2,433,515.0	2,235,995.0	2,590,080.0	20,715,501.0	57.9	63.2	60.9	61.6	
Wholesale Export Sales Volume	CCF		188,068	206	156	86,085.0	85,800.0	67,845.0	64,133.0	64,365.0	144,217.0	556,658.0	11.0	10.5	11.0	10.8	
Total Water Consumption	CCF		5,804,216	5,379,010	5,820,785	727,710.0	420,037.0	355,130.0	476,018.0	363,055.0	409,552.0	4,158,481.0	139.1	86.4	141.9	144.8	
City Government	CCF		561,117	545,841	709,573							605,510.3	9.0	9.6	10.4	8.9	
PAYMENT PATTERNS*2																	
% of accounts...																	
30 Day Pattern	paid by due date	68.28%	69.12%	68.88%	68.49%	70.27%	66.82%	67.58%	65.66%	65.71%		68.12%	66.65%	68.65%	67.77%	68.44%	
60 Day Pattern	paid 60 days from bill	17.80%	15.93%	14.03%	14.33%	14.86%	13.48%	13.85%	14.09%	15.26%		14.37%	N/A	17.23%	15.24%	16.95%	
90 Day Pattern	paid 90 days from bill	4.86%	4.22%	4.26%	4.30%	4.06%	3.74%	3.01%	3.77%			3.91%	N/A	3.77%	3.80%	4.10%	
Total	paid within 90 days	90.94%	87.26%	87.84%	87.72%					86.14%		86.39%	N/A	86.97%	86.81%	89.49%	
CUSTOMER SERVICE																	
Inbound Telephone Calls																	
Calls Offered*3	no. of calls	23,824	35,281	29,617	37,014	28,846	35,715	28,194	17,513	30,781	31,825	212,180	19,522	158,480	310,976	265,421	
Response Rate	percent answered	87%	99%	99%	99%	100.23%	100%	99%	100%	100%	99%	99.47%	98.0%	86.1%	98.15%	90.75%	
Average Waiting Time	minutes:seconds	05:37	12:51	17:23	18:20	19:15	14:88	3:60	8:00	10:34				1:52		05:21	
												Average					
Walk-In Customer Service												7,021					
Walk-in Customers	# of customers served	8,340	8,237	7,389	8,174	8,076	5,629	6,516	5,129	5,148	7,771	49,150	5,520	59,620	96,146	99,689	
Average Waiting Time	minutes:seconds	06:34	14:50	13:49	13:01	12:45	01:58	02:38	01:38	2:23	2:43	07:59	03:19	11:53	15:49	13:23	
												Average					
Correspondence												828					
Letter Received	# of letters received	561	774	685	1,054	721	643	1,055	863	1,287	1,043	5,795	753	6245	9,824	11,203	
												Average					
Low Income Assistance Program												3,170					
Total Applications Received	# of applications	2,557	2,940	2,581	3,046	3,463	3,173	3,680	3,309	2,967	3,266	22,192	2777	2695	32,894	32,209	
Payment Agreements	% of total applications	21.0%	22.04%	22.32%	16.71%	19.46%	15.04%	14.50%	16.71%		19.04%	17.46%	17.90%	18.08%	20.55%	19.51%	

\*1 Includes effects of consumption adjustments made to various accounts for billing purposes, and consumption registered at non-billed accounts, fire service accounts, and sewer only accounts

\*2 Refers to bills issued in that month(30 days = percent of customers who paid one month after bill was issued, 60 days = percent of customers who paid two months after bill was issued, etc.)

\*3 Calls Received was renamed to Calls Offered to more accurately reflect that this measure tracks total calls into the telephone system.

**There was no data submitted from the following groups for March '15**

Billing Summary Electric Water Treatment Plant

Billing Summary Electric WasteWater Treatment Plant

Water Stat

Customer Service Unit