



## Position Description

<b>Job Title:</b>	RSI – Park Ambassador	<b>Revision Date:</b>	January 7, 2020
<b>Department:</b>	Philadelphia Parks & Recreation	<b>Hiring Manager:</b>	Marc Wilken
<b>Hourly Rate:</b>	\$15.00	<b>Application deadline:</b>	February 17, 2020
<b>Position Type</b>	Temporary/Seasonal Employment; Six (6) to Nine (9) Months in Duration		

### Overview of City of Philadelphia

With a workforce of over 30,000 people, and opportunities in more than 1,000 different job categories, the City of Philadelphia is the fifth largest city in the United States and one of the largest employers in Southeastern Pennsylvania. As an employer, the City of Philadelphia operates through the guiding principles of service, integrity, respect, accountability, collaboration, diversity and inclusion. Through these principles, we strive to effectively deliver services, to resolve the challenges facing our city, and to make Philadelphia a place where all of our residents have the opportunity to reach their potential.

### Agency Description

Philadelphia Parks & Recreation (PPR) advances the prosperity of the city and the progress of her people through intentional and sustained stewardship of over 10,200 acres of public land and waterways as well as through hundreds of safe, stimulating recreation, environmental, and cultural centers. PPR promotes the well-being and growth of the City's residents by connecting them to the natural world around them, to each other, and to fun, physical, and social opportunities. PPR is responsible for the upkeep of historically significant Philadelphia events and specialty venues, and works collaboratively with communities and organizations in leading capital projects and the introduction of inventive programming. To learn more about Philadelphia Parks & Recreation, visit us at [www.phila.gov/parksandrec](http://www.phila.gov/parksandrec), and follow @philaparkandrec on Facebook, Twitter, Instagram, or Tumblr.

### Position Summary

Philadelphia Parks & Recreation is currently seeking a seasonal employee to support our [Parks on Tap](#) program, helping to create a welcoming experience at our neighborhood and regional parks.

#### Duration

- April 15 – September 27, 2020
- 50 hours per week
- Hours will include morning and night availability plus weekends



### Responsibilities

This employee will work with the Parks on Tap team in providing a positive customer service for park patrons, answering questions and educating guests on our park system.

### Competencies, Knowledge, Skills and Abilities

Ability and willingness to communicate to with the general public and vendors  
Ability to work outdoors and under possible adverse conditions (heat, humidity, cold, rain)  
Ability and willingness to clean and maintain sites for public visitation  
Ability to be a parks ambassador/champion and represent Philadelphia  
Ability to remain calm in fast paced and or crowded environments  
Social media content management a plus  
Posses a team oriented mindset  
Knowledge of Parks and Recreation offerings in Philadelphia a plus  
A personal cell phone, email and internet connection/data plan  
Flexible schedule  
Personal vehicle a plus

### Qualifications (Education and Experience)

High School Diploma or GED

Customer service experience: ability to engage with a variety of people

Experience working in diverse communities

### Additional Information

- Successful candidates must be a city of Philadelphia resident as a condition of employment.
- Interested candidates must submit a resume and cover letter to ([W.Matthew.Lepchuk@phila.gov](mailto:W.Matthew.Lepchuk@phila.gov) )
- The City of Philadelphia is an Equal Opportunity employer and does not permit discrimination based on race, ethnicity, color, sex, sexual orientation, gender identity, religion, national origin, ancestry, age, disability, marital status, source of income, familial status, genetic information or domestic or sexual violence victim status. If you believe you were discriminated against, call the Philadelphia Commission on Human Relations at 215-686-4670 or send an email to [faqpchr@phila.gov](mailto:faqpchr@phila.gov). For more information, go to: Human Relations Website: <http://www.phila.gov/humanrelations/Pages/default.aspx>