

Winter Weather Guide



To receive text alerts to your phone on emergencies or severe weather, text ReadyPhila to [888-777](tel:888-777).



Cars left on Snow Emergency routes will be moved to other parking spots to assist in snow plowing operations. **If your car is moved**, call [215-686-SNOW/7669](tel:215-686-SNOW7669) to find it. Do NOT call 911.



If you see a person who is homeless and in need, please call Homeless Outreach at [215-232-1984](tel:215-232-1984).



If you see a dog or other pet outside during extreme cold, call the Animal Care & Control Team of Philadelphia (ACCT Philly) at [267-385-3800](tel:267-385-3800).



Report power outages to PECO by text message to [697326 \(MYPECO\)](tel:697326).



If a tree has fallen on electrical wires, please call PECO's emergency line, [1-800-841-4141](tel:1-800-841-4141). Do not approach. For non-emergency tree requests call [311](tel:311).



Within six hours of the end of a snowfall, you must clear a path of at least 36 inches wide on your sidewalks. **To report uncleared sidewalks**, call [311](tel:311) with the exact address.



For weather-related Philadelphia School District closings, delays, or early dismissals, visit www.philasd.org. The website will automatically include an alert at the top of each page with the appropriate information.



For the most up-to-date SEPTA travel alerts check twitter.com/SEPTA.

For all other questions, please call [3-1-1/215-686-8686](tel:3-1-1/215-686-8686).