

# **Improving Outcomes for Children**

Improving Outcomes for Children (IOC) is Philadelphia's community based approach to providing child welfare and juvenile justice services.

Community based services for child welfare are provided by Community Umbrella Agencies (CUAs).

CUAs provide daily case management for families, while DHS operates the 24-7 Philadelphia child abuse hotline, conducts investigations, identifies placements, and assists with permanency for children whose parental rights have been terminated. DHS also monitors CUAs for quality of service delivery.

- More children and youth are safely in their own homes and communities.
- More children and youth are reunified more quickly or achieve other permanency.
- Congregate (residential) care use is reduced.
- Improved child, youth, and family functioning.

267-296-7200 www.apmphila.org

# **CUA 3 (Lower Northeast)**

Turning Points for Children 4329 Griscom Street Philadelphia, PA 19124 215-268-5845 www.turningpointscua.org

#### **CUA 4 (Far Northeast)**

Catholic Social Services 10125 Verree Rd, Suite 200 Philadelphia, PA 19116 267-341-1253

www.cssphiladelphia.org

#### CUA 5 (Logan/Olney)

Turning Points for Children 3300 Henry Avenue Suite 600 Philadelphia, PA 19129 267-766-2000 www.turningpointscua.org

**Tabor Community Partners** 

### **CUA 7 (North Central Philadelphia)**

267-479-5900 www.netcenters.org

# **CUA 8 (South Philadelphia)**

Bethanna 2501 Reed Street Philadelphia, PA 19146 215-568-2435 www.bethanna.org

# **CUA 9 (Southwest Philadelphia)**

**Turning Points for Children** 3901 Market Street Philadelphia, PA 19104 215-825-8200 www.turningpointscua.org

# **CUA 10 (Mantua, Overbrook, Wynnefield)**

**Turning Points for Children** 5070 Parkside Ave Building 3, Suite 3400 Philadelphia, PA 19131 215-452-5172 www.turningpointscua.org

#### To report child abuse or neglect call 215-683-6100

For concerns about case, contact the Commissioner's Action Response Office: 215-683-6000 or dhscaro@phila.gov