

## **Water Rate Board TAP Rider Reconciliation: Technical Consultant Initial Questions**

1. How do the results to-date (i.e., TAP participation, typical savings, etc.) compare with the projections provided in the rate filing? Can any significant differences between projected and actual results be explained?
2. How many customer requests (and the % of applications) for TAP eligibility have been turned down?
3. Please explain the large increase in TAP participants from September 2018 to October 2018 (1,308 additional participants, an increase of 9.4%), while during the same time period the value of the discounts and the applicable water consumption decline by 8.2% and 7.2%, respectively? Following-up on the Advocate's question regarding the decline in participants from January 2019 to February 2019, why does the % decline in discounts differ from the % decline in participants? From the February 2019 actual results to the March 2019 projected results, why do the % increases in discounts and consumption differ from the % increase in participants?
4. What is the estimated rate of bill collection and total A/R for TAP customers thus far?
5. The text for the proposed TAP-R rates speaks of the proposal as an increase in current charges and then later notes that the proposed rates are lower than was presented in the Rate Determination. Would it be more appropriate in situations such as this (where the proposed rates are lower than what was provided in the Rate Determination) to present the proposal in the context of the rates provided in the Rate Determination?