



How Can I... Get Door-to-Door Service?

The **SEPTA CCT Connect** offers door-to-door transportation in Philadelphia with discounts for seniors 65 and older. Seniors pay 15% of the normal fare, which comes out to \$4.25 per one-way ride, and share the same vehicle with passengers traveling to and from other destinations. The service requires reservations 1-3 days in advance, and is offered on a space-available basis. It can be used to travel anywhere within the City of Philadelphia and to locations within 3 miles of the City's limits. A completed application must be sent to CCT to use this service. For more information or an application, contact customer service at (215) 580-7145 - Mon-Fri 8:00 a.m. to 5:00 p.m.

Fares: Seniors 65 years and older pay \$4.25 per trip. An escort is allowed for an additional \$4.25.

To find out where your ride is you can contact (215) 580-7145 - 24 hours a day.

To reserve a ride contact (215) 580-7700 - Mon-Fri 7:00 a.m. to 4:00 p.m., Saturday/Sunday 7:30 a.m. to 4:00 p.m. Make, cancel, or check on reservations 1 to 3 days in advance.

How Do I... Use Fixed Route SEPTA Service?

Subway, City bus and trolley services are free for seniors aged 65+ with a valid Medicare card, PA driver's license, PA senior citizen transportation card, SEPTA Key senior photo ID or PA non-driver identification card, and \$2.25 otherwise. However, these services vary in accessibility for people with limited mobility. The bus network is wheelchair accessible with lowered floors, ramps or lifts. The trolley service is, however, largely inaccessible for boarding due to the stairs. The subway system varies in accessibility, so check a SEPTA schedule or map, found at the below website, for the wheelchair icon that indicates wheelchair access at a given stop. <http://www.septa.org/access/station.html>

Other Useful Services:

Senior Helpers

<https://www.seniorhelpers.com/>
Senior Helpers offers a companion service that provides a helper for any number of daily needs. The companion care service will give assistance in any sort of transportation, for any requested need. Contact (215) 242-2221 for more information.

Central Philadelphia TMA

<http://www.centercityphila.org/cptma>
Contact the local TMA at (215) 440-5500 for more information on non-personal motor vehicle transportation or to submit a recommendation to improve public transportation services.



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JFCS Older Adult and Senior Transportation Service

<http://www.jfcsphilly.org/>
JFCS will help coordinate transportation services for Jewish seniors 60 years or older. Staff will refer clients to useful services and help register for them as necessary. Contact (866) 532-7669 to join the program.

Wheels For Independence

<http://www.communitycarephila.org/>
Provides door-to-door transportation for all purposes. Members must be able to walk independently/with assistance of a cane or walker. The service costs \$120 a year for unlimited rides. Contact (215) 335-3816 for more information.

Dialing 211 will also connect you with useful health and human services, including transportation resources.



How Can I... Save Money on Transportation?

Automobile Insurance Discount

Pennsylvania mandates a discount on auto insurance for drivers aged 55+ who complete an approved mature driver improvement course.

SEPTA

City bus, subway, and trolley rides are free for seniors aged 65+ with a valid ID. SEPTA Regional Rail lines, within Pennsylvania, are \$1 for one-way rides during off-peak hours.

New Jersey Transit

Passengers 65+ can save one-half or more off regular one-way fares at all times. Some discounts are available as well to customers 62+.

DRPA

The DRPA of PA and NJ offers discounted bridge tolls for crossing DRPA bridges to passengers and drivers aged 65+ with a NJ EZ-Pass account.

PATCO

Customers aged 65+ are offered a reduced fare of \$0.70 between any two PATCO stations during off-peak hours.



Highmark Blue Shield Medicare

www.shop.highmark.com/medicare
Members of the Freedom Blue PPO plan from Highmark Blue Shield will receive up to 24 one-way trips for non-emergency medical appointments. Service requires payment of a \$10 fee.

Visit the website or contact (866) 856-6166 for more information on this service.

American Medical Response

<https://www.amr.net/>

AMR Philadelphia/Southern New Jersey provides non-emergency medical transport service for Philadelphia and the surrounding five-county area and southern New Jersey.

Visit the website or contact (215) 629-2600 for more information on this service.

For a list of other licensed ambulance services visit:

<http://www.phila.gov/regionalems/>

In emergency situations dial 911

How Can I... Get a Ride From the Supermarket?

The Fresh Grocer

<http://www.lthefreshgrocer.com>

The Fresh Grocer offers a van service from the store to a customer's home for customers that purchased \$50 or more in groceries in that visit. The customer must live within the store's zip code to use the service. To find out more information on this service contact your local Fresh Grocer.



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How Can I... Order a Ride Share or Taxi Service?

Uber

<https://www.uber.com/>

Service area: Anywhere in the Philadelphia area

Estimated Costs: Base Fare - \$1.25

Per Mile - \$1.15 Minimum Fare - \$6.20

Notes: To use Uber, simply download the app on your smartphone. The app will allow you to select a pickup and drop-off point. Wheelchair accessible vehicles are also available through this service.

Lyft

<https://www.lyft.com/>

Service area: Anywhere in the Philadelphia area

Estimated Costs: Base Fare - \$1.25

Per Mile - \$1.15 Minimum Fare - \$4.50

Notes: To use Lyft, simply download the app on your smartphone. The app will allow you to select a pickup and drop-off point. Wheelchair accessible vehicles are also available through this service.

Freedom Taxi

<https://www.freedomtaxi.com/>

Service area: Anywhere in the Philadelphia area

Estimated Costs: Base Fare - \$2.70

Per 1/10 mile - \$0.23

Notes: To request a taxi, call the 24 hour dispatch at (215) 222-9999. Wheelchair accessible vehicles are also available through this service.

GoGoGrandparent

<https://gogograndparent.com/>

Service area: Anywhere in the Philadelphia area

Estimated Cost: Price of ride share service + \$0.19 per minute for service monitoring.

How it works: This service allows for a customer to call a number, rather than use an app, to order a car service. Additionally, it gives a way for family members to monitor transportation. Visit the website, or dial (855) 464-6872 for more info.

How Can I... Get a Ride to the Hospital?

LogistiCare:

<http://www.logisticare.com/>

LogistiCare can help manage and provide non-emergency medical transportation in Philadelphia. This service allows its members to coordinate transportation to and from hospitals. Visit the website for more information on this service.

For reservations and customer service contact (877) 835-7412.

