

1 **PHILADELPHIA WATER DEPARTMENT RESPONSE TO TRANSCRIPT REQUEST**

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4 **TR-8.** PLEASE PROVIDE THE RESIDENTIAL COLLECTION FACTOR.

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6 **RESPONSE:**

7 The Philadelphia Water Department does not have a residential collectability rate (known  
8 as a collection factor). The Department does not differentiate user charges or rate  
9 structures by customer type. As a result, there are no collection factors developed for any  
10 subset of their customer base. All customers are subject to the same universal rate  
11 structure and, as a result, the same universal collection factor.

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15 **RESPONSE PROVIDED BY:** Raftelis Financial Consultants, Inc.  
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