

**BEFORE THE PHILADELPHIA WATER, SEWER AND
STORM WATER RATE BOARD**

In the Matter of a Proposed Rate :
Increase in Water, Sewer and : **FY 2019-2021 Rates**
Storm Water Rates :

HEARING EXHIBIT _____

On Behalf of the Public Advocate

May ____, 2018

1 **RESPONSE TO PUBLIC ADVOCATE’S INTERROGATORIES**
2 **AND REQUESTS FOR PRODUCTION OF DOCUMENTS**

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4 **PA-X-1.** DOES PWD BELIEVE THERE TO BE LIMITED ENGLISH PROFICIENT
5 (LEP) PERSONS WHO QUALIFY FOR TAP IN PWD’S SERVICE
6 TERRITORY?

7 **RESPONSE:**

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9 Yes.

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27 **RESPONSE PROVIDED BY:** Michelle Bethel, Water Revenue Bureau
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1 **PA-X-2.** HOW MANY LEP HOUSEHOLDS IN PWD'S SERVICE TERRITORY DOES
2 PWD ESTIMATE ARE ELIGIBLE FOR TAP?

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4 **RESPONSE:**

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6 According to the 2016 American Community Survey, about 10.4% of Philadelphia's
7 population speaks English "less than very well." For further information, the study is
8 available at:

9 https://factfinder.census.gov/bkmk/table/1.0/en/ACS/16_5YR/S1601/0500000US42101

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11 The City is unable to apply the study results to determine how many LEP households in
12 PWD's service territory may be eligible for TAP.
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27 **RESPONSE PROVIDED BY:** Michelle Bethel, Water Revenue Bureau and Raftelis Financial
28 Consultants, Inc.

1 **PA-X-3.** BY WEEK, SINCE JULY 1, 2017, PROVIDE THE NUMBER OF LEP
2 PERSONS ENROLLED IN TAP?
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4 **RESPONSE:**
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6 The number of non-English applications approved for enrollment TAP each week between
7 July 1, 2017 and March 28, 2018 is included as PA-X-3_Attachment.
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28 **RESPONSE PROVIDED BY:** Raftelis Financial Consultants, Inc.

Language	7/1/2017-7/1/2017	7/2/2017-7/8/2017	7/9/2017-7/15/2017	7/16/2017-7/22/2017	7/23/2017-7/29/2017	7/30/2017-8/5/2017	8/6/2017-8/12/2017	8/13/2017-8/19/2017	8/20/2017-8/26/2017	8/27/2017-9/2/2017
Spanish	0	0	0	0	0	0	0	1	0	0
Vietnamese	0	0	0	0	0	0	0	0	0	0

9/3/2017-9/9/2017	9/10/2017-9/16/2017	9/17/2017-9/23/2017	9/24/2017-9/30/2017	10/1/2017-10/7/2017	10/8/2017-10/14/2017	10/15/2017-10/21/2017	10/22/2017-10/28/2017	10/29/2017-11/4/2017	11/5/2017-11/11/2017
1	4	1	1	0	0	0	0	0	2
0	0	0	0	0	0	1	0	0	0

11/12/2017-11/18/2017	11/19/2017-11/25/2017	11/26/2017-12/2/2017	12/3/2017-12/9/2017	12/10/2017-12/16/2017	12/17/2017-12/23/2017	12/24/2017-12/30/2017	12/31/2017-1/6/2018	1/7/2018-1/13/2018	1/14/2018-1/20/2018
2	0	0	4	3	2	2	1	4	1
0	0	0	0	0	0	0	0	0	0

1/21/2018-1/27/2018	1/28/2018-2/3/2018	2/4/2018-2/10/2018	2/11/2018-2/17/2018	2/18/2018-2/24/2018	2/25/2018-3/3/2018	3/4/2018-3/10/2018	3/11/2018-3/17/2018	3/18/2018-3/24/2018	3/25/2018-3/28/2018
2	5	3	2	3	0	3	4	0	4
0	0	0	0	0	0	0	0	0	0

1 **PA-X-4.** HOW MANY TAP APPLICATIONS HAVE BEEN REQUESTED IN
2 LANGUAGES OTHER THAN ENGLISH?

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4 **RESPONSE:**

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6 As of March 28, 2018, 285 non-English applications have been requested.
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27 **RESPONSE PROVIDED BY:** Raftelis Financial Consultants, Inc.
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1 **PA-X-5.** HOW MANY TAP APPLICATIONS HAVE BEEN SUBMITTED IN
2 LANGUAGES OTHER THAN ENGLISH?
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4 **RESPONSE:**
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6 As of March 28, 2018, 189 non-English applications have been submitted. Of those, 5
7 applications contained responses in a language other than English.
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28 **RESPONSE PROVIDED BY:** Raftelis Financial Consultants, Inc.

