

May 7, 2018

To the WRB and participants in the technical hearings:

With respect to the contractor work to replace failed long laterals under the PWD HELP loan at my residence and the continued erosion of concrete and earth on my property, I was advised on February 25, 2016 by the PWD Commissioner in an email:

“.....have you contacted the plumber or Derrick Segers? The work is guaranteed by the plumber but the warranty period may have expired.....”

Despite several calls to the private contractor (Excel Plumbing) approved by PWD under the HELP loan program, I was repeatedly informed by the company management that according to the regulations in place under the PWD contractor program, they were not allowed to discuss any of the details, reasons, causes, conditions, etc. that were discovered at the time of the excavation and refused to provide any information or facts whatsoever.

I am seeking, through discovery, the PWD policy and procedure that provides the regulations and conditions under which the approved private contractors operated under the PWD HELP loan program. Specifically, what information, facts, findings, causes, and reasons for the excavation and/or pipe failure may be shared with the PWD customer who is responsible for repayment of the HELP loan? Are there are restrictions or limitations to sharing information and facts with the consumer that are part of the agreement between the approved private contractor and PWD? Within PWD management, who, by title, is responsible for executing, monitoring and evaluating the approved private contractor program under the PWD Help loan initiative.

Sincerely,

Michael Skiendzielewski

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