

Description	Escalation	Historical						Study Period					
		2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Water - Billed Volume (Mcf)													Customer - 3
Senior Citizens													
5/8" Meter		106,297	110,057	109,915	115,925	117,758	119,552	117,612	115,474	113,549	111,624	109,700	107,775
> 5/8" Meter		56	73	48	28	31	33	33	33	33	33	33	33
Total Senior Citizens		106,353	110,129	109,963	115,954	117,789	119,585	117,645	115,507	113,582	111,657	109,733	107,808
General Service (Residential)													
5/8" Meter		3,034,519	3,021,077	2,901,905	2,864,109	2,794,005	2,773,962	2,826,627	2,777,326	2,728,024	2,678,722	2,633,529	2,588,336
> 5/8" Meter		387,069	379,139	366,322	356,604	352,830	361,200	381,156	381,156	381,156	381,156	381,156	381,156
Total General Service (Residential)		3,421,588	3,400,216	3,268,227	3,220,713	3,146,835	3,135,162	3,207,783	3,158,482	3,109,180	3,059,878	3,014,685	2,969,492
General Service (Commercial)													
5/8" Meter		319,424	323,744	319,577	329,723	318,358	310,172	318,106	312,476	307,127	301,779	296,430	291,363
> 5/8" Meter		1,137,773	1,158,232	1,132,777	1,218,360	1,215,869	1,227,357	1,218,588	1,218,588	1,218,588	1,218,588	1,218,588	1,218,588
Total General Service (Commercial)		1,457,197	1,481,977	1,452,354	1,548,083	1,534,227	1,537,529	1,536,694	1,531,064	1,525,715	1,520,367	1,515,018	1,509,951
General Service (Industrial)													
5/8" Meter		5,814	5,761	5,758	6,221	5,908	6,039	5,808	5,708	5,607	5,507	5,412	5,317
> 5/8" Meter		100,862	85,902	90,318	84,463	91,021	86,068	87,360	87,360	87,360	87,360	87,360	87,360
Total General Service (Industrial)		106,676	91,663	96,076	90,683	96,929	92,107	93,168	93,068	92,967	92,867	92,772	92,677
General Service (Public Utilities)													
5/8" Meter		417	462	424	394	476	589	472	464	456	447	440	432
> 5/8" Meter		6,433	8,472	8,085	10,318	10,508	12,954	10,350	10,350	10,350	10,350	10,350	10,350
Total General Service (Public Utilities)		6,850	8,934	8,508	10,712	10,984	13,542	10,822	10,814	10,806	10,797	10,790	10,782
General Service (Excluding Senior Citizens)													
5/8" Meter		3,360,174	3,351,045	3,227,663	3,200,447	3,118,747	3,090,762	3,151,014	3,095,973	3,041,214	2,986,456	2,935,811	2,885,448
> 5/8" Meter		1,632,136	1,631,745	1,597,502	1,669,745	1,670,228	1,687,578	1,697,454	1,697,454	1,697,454	1,697,454	1,697,454	1,697,454
Total General Service (excluding SC)		4,992,310	4,982,790	4,825,166	4,870,192	4,788,975	4,778,340	4,848,468	4,793,427	4,738,668	4,683,910	4,633,265	4,582,902
General Service (Including Senior Citizens)													
5/8" Meter		3,466,471	3,461,102	3,337,578	3,316,372	3,236,505	3,210,314	3,268,626	3,211,447	3,154,763	3,098,080	3,045,511	2,993,223
> 5/8" Meter		1,632,192	1,631,818	1,597,550	1,669,773	1,670,259	1,687,611	1,697,487	1,697,487	1,697,487	1,697,487	1,697,487	1,697,487
Total General Service (including SC)		5,098,663	5,092,919	4,935,129	4,986,145	4,906,764	4,897,925	4,966,113	4,908,934	4,852,250	4,795,567	4,742,998	4,690,710
PHA		176,852	166,971	165,984	178,327	163,222	158,256	166,199	166,199	166,199	166,199	166,199	166,199
Charities & Schools		215,860	216,268	217,250	192,057	179,950	177,712	189,225	189,225	189,225	189,225	189,225	189,225
Hospital/University		270,914	261,941	262,373	272,764	300,850	301,488	290,870	290,870	290,870	290,870	290,870	290,870
Hand Bill		571,226	566,551	562,496	573,950	573,219	544,850	554,400	554,400	554,400	554,400	554,400	554,400
Scheduled		12	16	22	21	16	14	24	24	24	24	24	24
xxxxxxxxxx		-	-	-	-	-	-	-	-	-	-	-	-
xxxxxxxxxx		-	-	-	-	-	-	-	-	-	-	-	-
Fire Service		16,208	15,986	9,277	11,569	14,981	14,430	11,391	11,391	11,391	11,391	11,391	11,391
Fire Hydrants		-	-	-	-	-	-	-	-	-	-	-	-
Total		6,349,734	6,320,652	6,152,531	6,214,832	6,139,002	6,094,673	6,178,222	6,121,043	6,064,359	6,007,676	5,955,107	5,902,819
Annual Change		-2.60%	-0.46%	-2.66%	1.01%	-1.22%	-0.72%	1.37%	-0.93%	-0.93%	-0.93%	-0.88%	-0.88%

Description	Escalation	Historical						Study Period					
		2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Water - Billed Volume Per Account (Mcf/Account)													Customer - 4
Senior Citizens													
5/8" Meter	Volume - Small Decrease	5.55	5.72	5.63	5.74	5.51	5.35	5.50	5.40	5.31	5.22	5.13	5.04
> 5/8" Meter	Volume - No Growth	14.05	14.50	9.60	7.05	6.20	4.64	6.60	6.60	6.60	6.60	6.60	6.60
Total Senior Citizens		5.55	5.73	5.63	5.74	5.51	5.35	5.50	5.40	5.31	5.22	5.13	5.04
General Service (Residential)													
5/8" Meter	Volume - Small Decrease	7.15	7.36	7.07	7.09	6.80	6.73	6.88	6.76	6.64	6.52	6.41	6.30
> 5/8" Meter	Volume - No Growth with	111.77	105.70	85.93	73.88	63.87	54.15	69.00	69.00	69.00	69.00	69.00	69.00
Total General Service (Residential)		7.99	8.21	7.88	7.88	7.56	7.49	7.70	7.59	7.47	7.35	7.24	7.13
General Service (Commercial)													
5/8" Meter	Volume - Small Decrease	11.44	11.72	11.33	11.73	11.31	11.03	11.30	11.10	10.91	10.72	10.53	10.35
> 5/8" Meter	Volume - No Growth with	168.56	173.21	159.05	165.22	162.64	156.57	163.00	163.00	163.00	163.00	163.00	163.00
Total General Service (Commercial)		42.03	43.18	41.11	43.62	43.06	42.74	43.13	42.97	42.82	42.67	42.52	42.38
General Service (Industrial)													
5/8" Meter	Volume - Small Decrease	10.63	10.73	10.72	11.74	11.19	11.46	11.00	10.81	10.62	10.43	10.25	10.07
> 5/8" Meter	Volume - No Growth with	181.41	168.77	163.92	153.57	166.71	158.21	160.00	160.00	160.00	160.00	160.00	160.00
Total General Service (Industrial)		96.71	87.63	88.31	83.97	90.25	86.00	86.75	86.66	86.56	86.47	86.38	86.29
General Service (Public Utilities)													
5/8" Meter	Volume - Small Decrease	12.26	13.60	11.45	8.96	9.92	10.15	9.83	9.66	9.49	9.32	9.16	9.00
> 5/8" Meter	Volume - No Growth	100.51	114.49	98.59	124.31	116.76	133.54	115.00	115.00	115.00	115.00	115.00	115.00
Total General Service (Public Utilities)		69.89	82.73	71.50	84.35	79.59	87.37	78.42	78.36	78.30	78.24	78.19	78.13
General Service (Excluding Senior Citizens)													
5/8" Meter		7.42	7.63	7.35	7.40	7.09	7.01	7.17	7.04	6.92	6.79	6.68	6.56
> 5/8" Meter		150.66	150.29	132.93	130.10	122.49	111.39	124.48	124.48	124.48	124.48	124.48	124.48
Total General Service (excluding SC)		10.76	11.08	10.69	10.93	10.57	10.48	10.70	10.58	10.46	10.33	10.22	10.11
General Service (Including Senior Citizens)													
5/8" Meter		7.34	7.55	7.27	7.32	7.02	6.93	7.09	6.97	6.84	6.72	6.61	6.49
> 5/8" Meter		150.61	150.23	132.87	130.06	122.44	111.34	124.44	124.44	124.44	124.44	124.44	124.44
Total General Service (including SC)		10.55	10.86	10.48	10.71	10.34	10.24	10.46	10.34	10.22	10.10	9.99	9.88
PHA	Volume - No Growth	28.69	27.72	27.75	30.25	28.48	26.67	29.00	29.00	29.00	29.00	29.00	29.00
Charities & Schools	Volume - No Growth	78.69	80.07	79.55	73.67	71.32	72.95	75.00	75.00	75.00	75.00	75.00	75.00
Hospital/University	Volume - No Growth	682.40	640.44	614.46	543.35	610.24	590.00	590.00	590.00	590.00	590.00	590.00	590.00
Hand Bill	Volume - No Growth	1,990.33	2,146.03	2,068.00	2,125.74	2,171.28	2,136.67	2,100.00	2,100.00	2,100.00	2,100.00	2,100.00	2,100.00
Scheduled	Volume - No Growth	5.75	7.80	11.00	10.35	5.33	3.40	8.00	8.00	8.00	8.00	8.00	8.00
xxxxxxxxxx	Volume - No Growth	-	-	-	-	-	0.00	0.00	0.00	0.00	0.00	0.00	0.00
xxxxxxxxxx	Volume - No Growth	-	-	-	-	-	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Fire Service	Volume - No Growth	4.65	4.84	2.64	2.82	3.95	3.18	3.00	3.00	3.00	3.00	3.00	3.00
Fire Hydrants	Volume - No Growth	-	-	-	-	-	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total		12.18	12.46	12.08	12.32	11.97	11.78	12.05	11.94	11.83	11.72	11.61	11.51

Description	Escalation	Historical						Study Period					
		2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Water - Billed Volume Per Account Growth													Customer - 4A
Annual Growth													
Senior Citizens													
5/8" Meter		-3.81%	3.12%	-1.60%	1.97%	-4.10%	-2.93%	2.89%	-1.82%	-1.67%	-1.69%	-1.72%	-1.75%
> 5/8" Meter		-12.19%	3.20%	-33.79%	-26.56%	-12.06%	-25.12%	42.15%	0.00%	0.00%	0.00%	0.00%	0.00%
Total Senior Citizens		-3.81%	3.13%	-1.62%	1.95%	-4.10%	-2.94%	2.90%	-1.82%	-1.67%	-1.69%	-1.72%	-1.75%
General Service (Residential)													
5/8" Meter		#N/A	2.91%	-3.90%	0.30%	-4.08%	-0.97%	2.16%	-1.74%	-1.78%	-1.81%	-1.69%	-1.72%
> 5/8" Meter		#N/A	-5.43%	-18.70%	-14.03%	-13.54%	-15.22%	27.42%	0.00%	0.00%	0.00%	0.00%	0.00%
Total General Service (Residential)		#N/A	2.67%	-3.99%	-0.01%	-4.07%	-0.89%	2.86%	-1.54%	-1.56%	-1.59%	-1.48%	-1.50%
General Service (Commercial)													
5/8" Meter		#N/A	2.41%	-3.29%	3.49%	-3.56%	-2.51%	2.49%	-1.77%	-1.71%	-1.74%	-1.77%	-1.71%
> 5/8" Meter		#N/A	2.76%	-8.17%	3.88%	-1.57%	-3.73%	4.11%	0.00%	0.00%	0.00%	0.00%	0.00%
Total General Service (Commercial)		#N/A	2.74%	-4.79%	6.10%	-1.27%	-0.75%	0.91%	-0.37%	-0.35%	-0.35%	-0.35%	-0.33%
General Service (Industrial)													
5/8" Meter		#N/A	0.93%	-0.06%	9.46%	-4.66%	2.41%	-4.00%	-1.73%	-1.76%	-1.79%	-1.73%	-1.76%
> 5/8" Meter		#N/A	-6.97%	-2.87%	-6.31%	8.55%	-5.09%	1.13%	0.00%	0.00%	0.00%	0.00%	0.00%
Total General Service (Industrial)		#N/A	-9.39%	0.77%	-4.91%	7.48%	-4.71%	0.87%	-0.11%	-0.11%	-0.11%	-0.10%	-0.10%
General Service (Public Utilities)													
5/8" Meter		#N/A	10.97%	-15.84%	-21.69%	10.63%	2.34%	-3.14%	-1.73%	-1.76%	-1.79%	-1.72%	-1.75%
> 5/8" Meter		#N/A	13.90%	-13.88%	26.09%	-6.08%	14.38%	-13.88%	0.00%	0.00%	0.00%	0.00%	0.00%
Total General Service (Public Utilities)		#N/A	18.36%	-13.57%	17.98%	-5.64%	9.77%	-10.24%	-0.08%	-0.08%	-0.08%	-0.07%	-0.07%
General Service (Excluding Senior Citizens)													
5/8" Meter		-6.78%	2.94%	-3.76%	0.68%	-4.08%	-1.13%	2.19%	-1.75%	-1.77%	-1.80%	-1.70%	-1.72%
> 5/8" Meter		-30.09%	-0.24%	-11.56%	-2.12%	-5.85%	-9.06%	11.75%	0.00%	0.00%	0.00%	0.00%	0.00%
Total General Service (excluding SC)		-15.41%	2.94%	-3.49%	2.25%	-3.34%	-0.78%	2.04%	-1.14%	-1.14%	-1.16%	-1.08%	-1.09%
General Service (Including Senior Citizens)													
5/8" Meter		-6.73%	2.86%	-3.71%	0.69%	-4.10%	-1.28%	2.31%	-1.69%	-1.87%	-1.75%	-1.64%	-1.82%
> 5/8" Meter		-30.10%	-0.25%	-11.56%	-2.11%	-5.86%	-9.07%	11.77%	0.00%	0.00%	0.00%	0.00%	0.00%
Total General Service (including SC)		-15.19%	2.88%	-3.47%	2.15%	-3.44%	-0.92%	2.15%	-1.15%	-1.15%	-1.17%	-1.10%	-1.10%
PHA		-6.21%	-3.38%	0.11%	8.99%	-5.84%	-6.36%	8.74%	0.00%	0.00%	0.00%	0.00%	0.00%
Charity and Schools		-52.11%	1.75%	-0.65%	-7.39%	-3.18%	2.28%	2.81%	0.00%	0.00%	0.00%	0.00%	0.00%
Hospital/University		#N/A	-6.15%	-4.06%	-11.57%	12.31%	-3.32%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Hand Bill		#N/A	7.82%	-3.64%	2.79%	2.14%	-1.59%	-1.72%	0.00%	0.00%	0.00%	0.00%	0.00%
Scheduled		#N/A	35.65%	41.03%	-5.91%	-48.47%	-36.25%	135.29%	0.00%	0.00%	0.00%	0.00%	0.00%
xxxxxxxxxx		#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
xxxxxxxxxx		#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
Fire Service	203.92%		4.00%	-45.35%	6.68%	39.97%	-19.46%	-5.59%	0.00%	0.00%	0.00%	0.00%	0.00%
Fire Hydrants		#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
Total		#N/A	2.38%	-3.06%	1.95%	-2.82%	-1.58%	2.25%	-0.93%	-0.93%	-0.93%	-0.88%	-0.88%

Description	Escalation	Historical						Study Period					
		2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
2-Year Average Growth													
Senior Citizens													
5/8" Meter		-1.22%	-0.38%	0.73%	0.17%	-1.11%	-3.52%	-0.06%	0.51%	-1.74%	-1.68%	-1.71%	-1.74%
> 5/8" Meter		-13.09%	-4.80%	-17.34%	-30.27%	-19.64%	-18.85%	3.18%	19.23%	0.00%	0.00%	0.00%	0.00%
Total Senior Citizens		-1.22%	-0.37%	0.73%	0.15%	-1.12%	-3.52%	-0.06%	0.51%	-1.74%	-1.68%	-1.71%	-1.74%
General Service (Residential)													
5/8" Meter		#N/A	#N/A	-0.55%	-1.82%	-1.91%	-2.54%	0.58%	0.19%	-1.76%	-1.79%	-1.75%	-1.70%
> 5/8" Meter		#N/A	#N/A	-12.32%	-16.40%	-13.79%	-14.38%	3.94%	12.88%	0.00%	0.00%	0.00%	0.00%
Total General Service (Residential)		#N/A	#N/A	-0.72%	-2.02%	-2.06%	-2.49%	0.96%	0.64%	-1.55%	-1.57%	-1.53%	-1.49%
General Service (Commercial)													
5/8" Meter		#N/A	#N/A	-0.48%	0.05%	-0.10%	-3.04%	-0.04%	0.34%	-1.74%	-1.73%	-1.76%	-1.74%
> 5/8" Meter		#N/A	#N/A	-2.86%	-2.33%	1.12%	-2.65%	0.11%	2.03%	0.00%	0.00%	0.00%	0.00%
Total General Service (Commercial)		#N/A	#N/A	-1.10%	0.51%	2.35%	-1.01%	0.08%	0.27%	-0.36%	-0.35%	-0.35%	-0.34%
General Service (Industrial)													
5/8" Meter		#N/A	#N/A	0.43%	4.59%	2.16%	-1.19%	-0.85%	-2.87%	-1.74%	-1.77%	-1.76%	-1.74%
> 5/8" Meter		#N/A	#N/A	-4.94%	-4.61%	0.85%	1.50%	-2.03%	0.56%	0.00%	0.00%	0.00%	0.00%
Total General Service (Industrial)		#N/A	#N/A	-4.45%	-2.11%	1.10%	1.20%	-1.96%	0.38%	-0.11%	-0.11%	-0.11%	-0.10%
General Service (Public Utilities)													
5/8" Meter		#N/A	#N/A	-3.36%	-18.82%	-6.92%	6.40%	-0.44%	-2.44%	-1.74%	-1.78%	-1.75%	-1.73%
> 5/8" Meter		#N/A	#N/A	-0.96%	4.20%	8.82%	3.65%	-0.75%	-7.20%	0.00%	0.00%	0.00%	0.00%
Total General Service (Public Utilities)		#N/A	#N/A	1.14%	0.98%	5.51%	1.77%	-0.74%	-5.30%	-0.08%	-0.08%	-0.07%	-0.07%
General Service (Excluding Senior Citizens)													
5/8" Meter		-3.75%	-2.09%	-0.47%	-1.57%	-1.73%	-2.62%	0.52%	0.20%	-1.76%	-1.78%	-1.75%	-1.71%
> 5/8" Meter		-17.00%	-16.49%	-6.07%	-6.96%	-4.01%	-7.47%	0.81%	5.71%	0.00%	0.00%	0.00%	0.00%
Total General Service (excluding SC)		-8.52%	-6.69%	-0.33%	-0.66%	-0.58%	-2.07%	0.62%	0.44%	-1.14%	-1.15%	-1.12%	-1.08%
General Service (Including Senior Citizens)													
5/8" Meter		-3.67%	-2.05%	-0.48%	-1.53%	-1.73%	-2.70%	0.50%	0.29%	-1.78%	-1.81%	-1.70%	-1.73%
> 5/8" Meter		-17.01%	-16.50%	-6.07%	-6.95%	-4.01%	-7.48%	0.81%	5.72%	0.00%	0.00%	0.00%	0.00%
Total General Service (including SC)		-8.37%	-6.59%	-0.35%	-0.70%	-0.68%	-2.18%	0.60%	0.48%	-1.15%	-1.16%	-1.13%	-1.10%
PHA		-3.92%	-4.80%	-1.65%	4.45%	1.30%	-6.10%	0.91%	4.28%	0.00%	0.00%	0.00%	0.00%
Charity and Schools		-28.48%	-30.20%	0.54%	-4.08%	-5.31%	-0.49%	2.54%	1.39%	0.00%	0.00%	0.00%	0.00%
Hospital/University		#N/A	#N/A	-5.11%	-7.89%	-0.34%	4.20%	-1.67%	0.00%	0.00%	0.00%	0.00%	0.00%
Hand Bill		#N/A	#N/A	1.93%	-0.47%	2.47%	0.26%	-1.66%	-0.86%	0.00%	0.00%	0.00%	0.00%
Scheduled		#N/A	#N/A	38.31%	15.19%	-30.37%	-42.68%	22.47%	53.39%	0.00%	0.00%	0.00%	0.00%
xxxxxxxxxx		#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
xxxxxxxxxx		#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
Fire Service		26.62%	78.00%	-24.61%	-23.65%	22.20%	6.17%	-12.80%	-2.84%	0.00%	0.00%	0.00%	0.00%
Fire Hydrants		#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
Total		#N/A	#N/A	-0.38%	-0.58%	-0.46%	-2.20%	0.32%	0.65%	-0.93%	-0.93%	-0.90%	-0.88%

Description	Escalation	Historical						Study Period					
		2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
3-Year Average Growth													
Senior Citizens													
5/8" Meter		-1.51%	0.18%	-0.82%	1.14%	-1.28%	-1.72%	-1.43%	-0.65%	-0.22%	-1.73%	-1.70%	-1.72%
> 5/8" Meter		-3.22%	-7.97%	-15.66%	-20.54%	-24.66%	-21.51%	-2.17%	2.11%	12.44%	0.00%	0.00%	0.00%
Total Senior Citizens		-1.51%	0.23%	-0.82%	1.13%	-1.29%	-1.73%	-1.43%	-0.65%	-0.22%	-1.73%	-1.69%	-1.72%
General Service (Residential)													
5/8" Meter		#N/A	#N/A	#N/A	-0.27%	-2.58%	-1.60%	-0.99%	-0.20%	-0.47%	-1.78%	-1.76%	-1.74%
> 5/8" Meter		#N/A	#N/A	#N/A	-12.89%	-15.46%	-14.27%	-2.25%	2.61%	8.41%	0.00%	0.00%	0.00%
Total General Service (Residential)		#N/A	#N/A	#N/A	-0.48%	-2.71%	-1.67%	-0.74%	0.12%	-0.10%	-1.56%	-1.54%	-1.52%
General Service (Commercial)													
5/8" Meter		#N/A	#N/A	#N/A	0.83%	-1.17%	-0.91%	-1.23%	-0.62%	-0.35%	-1.74%	-1.74%	-1.74%
> 5/8" Meter		#N/A	#N/A	#N/A	-0.66%	-2.08%	-0.52%	-0.45%	0.07%	1.35%	0.00%	0.00%	0.00%
Total General Service (Commercial)		#N/A	#N/A	#N/A	1.24%	-0.09%	1.31%	-0.37%	-0.07%	0.06%	-0.36%	-0.35%	-0.35%
General Service (Industrial)													
5/8" Meter		#N/A	#N/A	#N/A	3.36%	1.41%	2.24%	-2.14%	-1.14%	-2.50%	-1.76%	-1.76%	-1.76%
> 5/8" Meter		#N/A	#N/A	#N/A	-5.40%	-0.41%	-1.17%	1.38%	-1.36%	0.37%	0.00%	0.00%	0.00%
Total General Service (Industrial)		#N/A	#N/A	#N/A	-4.60%	0.99%	-0.88%	1.09%	-1.35%	0.22%	-0.11%	-0.11%	-0.10%
General Service (Public Utilities)													
5/8" Meter		#N/A	#N/A	#N/A	-9.90%	-9.99%	-3.93%	3.12%	-0.87%	-2.21%	-1.76%	-1.76%	-1.75%
> 5/8" Meter		#N/A	#N/A	#N/A	7.34%	0.66%	10.64%	-2.56%	-0.50%	-4.86%	0.00%	0.00%	0.00%
Total General Service (Public Utilities)		#N/A	#N/A	#N/A	6.47%	-1.28%	6.91%	-2.40%	-0.52%	-3.59%	-0.08%	-0.07%	-0.07%
General Service (Excluding Senior Citizens)													
5/8" Meter		-4.47%	-1.61%	-2.62%	-0.09%	-2.41%	-1.53%	-1.04%	-0.24%	-0.46%	-1.77%	-1.76%	-1.74%
> 5/8" Meter		-13.06%	-11.76%	-14.87%	-4.77%	-6.59%	-5.72%	-1.46%	0.54%	3.77%	0.00%	0.00%	0.00%
Total General Service (excluding SC)		-7.60%	-4.84%	-5.63%	0.53%	-1.56%	-0.65%	-0.72%	0.03%	-0.09%	-1.14%	-1.13%	-1.11%
General Service (Including Senior Citizens)													
5/8" Meter		-4.40%	-1.54%	-2.61%	-0.09%	-2.40%	-1.58%	-1.06%	-0.24%	-0.43%	-1.77%	-1.75%	-1.74%
> 5/8" Meter		-13.07%	-11.76%	-14.88%	-4.77%	-6.59%	-5.72%	-1.46%	0.54%	3.78%	0.00%	0.00%	0.00%
Total General Service (including SC)		-7.48%	-4.76%	-5.55%	0.48%	-1.62%	-0.76%	-0.76%	0.01%	-0.06%	-1.16%	-1.14%	-1.12%
PHA		-4.56%	-3.74%	-3.20%	1.77%	0.90%	-1.32%	-1.39%	0.60%	2.83%	0.00%	0.00%	0.00%
Charity and Schools		-23.54%	-19.57%	-21.48%	-2.18%	-3.78%	-2.84%	0.60%	1.69%	0.93%	0.00%	0.00%	0.00%
Hospital/University		#N/A	#N/A	#N/A	-7.31%	-1.60%	-1.34%	2.78%	-1.12%	0.00%	0.00%	0.00%	0.00%
Hand Bill		#N/A	#N/A	#N/A	2.22%	0.39%	1.09%	-0.41%	-1.11%	-0.58%	0.00%	0.00%	0.00%
Scheduled		#N/A	#N/A	#N/A	21.64%	-11.90%	-32.39%	-8.23%	14.47%	33.01%	0.00%	0.00%	0.00%
xxxxxxxxxx		#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
xxxxxxxxxx		#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
Fire Service		94.70%	18.62%	19.94%	-15.36%	-6.55%	6.34%	2.10%	-8.73%	-1.90%	0.00%	0.00%	0.00%
Fire Hydrants		#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
Total		#N/A	#N/A	#N/A	0.39%	-1.34%	-0.84%	-0.74%	-0.10%	0.12%	-0.93%	-0.91%	-0.90%

Description	Escalation	Historical						Study Period					
		2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
5-Year Average Growth													
Senior Citizens													
5/8" Meter		-1.48%	-1.47%	-0.63%	0.18%	-0.92%	-0.75%	-0.79%	-0.84%	-1.55%	-1.06%	-0.82%	-1.73%
> 5/8" Meter		7.54%	11.80%	-9.14%	-17.64%	-17.27%	-19.87%	-14.57%	-7.22%	-1.31%	1.26%	7.29%	0.00%
Total Senior Citizens		-1.48%	-1.44%	-0.63%	0.18%	-0.92%	-0.75%	-0.80%	-0.84%	-1.55%	-1.06%	-0.82%	-1.73%
General Service (Residential)													
5/8" Meter		#N/A	#N/A	#N/A	#N/A	#N/A	-1.18%	-1.33%	-0.89%	-1.30%	-0.84%	-0.98%	-1.75%
> 5/8" Meter		#N/A	#N/A	#N/A	#N/A	#N/A	-13.49%	-8.18%	-4.29%	-1.36%	1.56%	4.97%	0.00%
Total General Service (Residential)		#N/A	#N/A	#N/A	#N/A	#N/A	-1.29%	-1.26%	-0.76%	-1.07%	-0.56%	-0.68%	-1.53%
General Service (Commercial)													
5/8" Meter		#N/A	#N/A	#N/A	#N/A	#N/A	-0.74%	-0.72%	-0.41%	-1.43%	-1.06%	-0.91%	-1.74%
> 5/8" Meter		#N/A	#N/A	#N/A	#N/A	#N/A	-1.46%	-1.21%	0.49%	-0.27%	0.04%	0.81%	0.00%
Total General Service (Commercial)		#N/A	#N/A	#N/A	#N/A	#N/A	0.34%	-0.02%	0.89%	-0.37%	-0.18%	-0.10%	-0.35%
General Service (Industrial)													
5/8" Meter		#N/A	#N/A	#N/A	#N/A	#N/A	1.51%	0.50%	0.16%	-1.98%	-1.40%	-2.20%	-1.75%
> 5/8" Meter		#N/A	#N/A	#N/A	#N/A	#N/A	-2.70%	-1.06%	-0.48%	0.82%	-0.82%	0.22%	0.00%
Total General Service (Industrial)		#N/A	#N/A	#N/A	#N/A	#N/A	-2.32%	-0.20%	-0.38%	0.61%	-0.85%	0.09%	-0.11%
General Service (Public Utilities)													
5/8" Meter		#N/A	#N/A	#N/A	#N/A	#N/A	-3.70%	-6.29%	-3.34%	1.15%	-1.23%	-2.03%	-1.75%
> 5/8" Meter		#N/A	#N/A	#N/A	#N/A	#N/A	5.85%	0.09%	3.13%	-1.55%	-0.30%	-2.95%	0.00%
Total General Service (Public Utilities)		#N/A	#N/A	#N/A	#N/A	#N/A	4.56%	-1.06%	1.85%	-1.48%	-0.34%	-2.20%	-0.07%
General Service (Excluding Senior Citizens)													
5/8" Meter		-3.87%	-3.86%	-2.89%	-1.57%	-2.29%	-1.11%	-1.25%	-0.84%	-1.33%	-0.86%	-0.98%	-1.75%
> 5/8" Meter		-7.89%	-9.00%	-10.33%	-9.87%	-10.68%	-5.86%	-3.70%	-1.30%	-0.88%	0.32%	2.25%	0.00%
Total General Service (excluding SC)		-5.70%	-5.79%	-4.76%	-3.20%	-3.64%	-0.52%	-0.69%	-0.21%	-0.89%	-0.44%	-0.50%	-1.12%
General Service (Including Senior Citizens)													
5/8" Meter		-3.82%	-3.81%	-2.85%	-1.54%	-2.26%	-1.14%	-1.25%	-0.84%	-1.35%	-0.87%	-0.94%	-1.75%
> 5/8" Meter		-7.89%	-9.01%	-10.33%	-9.87%	-10.69%	-5.86%	-3.70%	-1.30%	-0.88%	0.32%	2.25%	0.00%
Total General Service (including SC)		-5.62%	-5.73%	-4.68%	-3.15%	-3.63%	-0.60%	-0.74%	-0.26%	-0.92%	-0.46%	-0.49%	-1.13%
PHA		-2.77%	-4.07%	-3.41%	-0.54%	-1.42%	-1.45%	0.91%	0.88%	-0.84%	0.36%	1.69%	0.00%
Charity and Schools		-12.75%	-14.39%	-14.69%	-13.70%	-15.37%	-1.50%	-1.30%	-1.17%	0.36%	1.01%	0.56%	0.00%
Hospital/University		#N/A	#N/A	#N/A	#N/A	#N/A	-2.87%	-1.63%	-0.81%	1.66%	-0.67%	0.00%	0.00%
Hand Bill		#N/A	#N/A	#N/A	#N/A	#N/A	1.43%	-0.43%	0.31%	-0.24%	-0.67%	-0.35%	0.00%
Scheduled		#N/A	#N/A	#N/A	#N/A	#N/A	-9.98%	0.51%	-6.17%	-5.02%	8.45%	18.66%	0.00%
xxxxxxxxxx		#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
xxxxxxxxxx		#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
Fire Service		56.84%	63.05%	33.18%	-0.56%	20.89%	-7.33%	-9.11%	2.57%	1.25%	-5.33%	-1.14%	0.00%
Fire Hydrants		#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
Total		#N/A	#N/A	#N/A	#N/A	#N/A	-0.65%	-0.68%	-0.24%	-0.81%	-0.43%	-0.29%	-0.91%