

Annual Billed Volume Per Account (Mcf/Account)

Customer Type	USE	Historical Averages		Historical Usage Per Account		
	FY 2017	2 Year	3 Year	FY 2015	FY 2016	FY 2017
Senior Citizens (Special Customer Group II)						
5/8" Meter	5.60	5.43	5.53	5.74	5.51	5.35
> 5/8" Meter	6.60	5.42	5.96	7.05	6.20	4.64
General Service (Residential)						
5/8" Meter	7.00	6.77	6.87	7.09	6.80	6.73
> 5/8" Meter	69.00	59.01	63.97	73.88	63.87	54.15
General Service (Commercial)						
5/8" Meter	11.50	11.17	11.35	11.73	11.31	11.03
> 5/8" Meter	163.00	159.60	161.48	165.22	162.64	156.57
General Service (Industrial)						
5/8" Meter	11.20	11.32	11.46	11.74	11.19	11.46
> 5/8" Meter	160.00	162.46	159.50	153.57	166.71	158.21
General Service (Public Utilities)						
5/8" Meter	10.00	10.03	9.68	8.96	9.92	10.15
> 5/8" Meter	115.00	125.15	124.87	124.31	116.76	133.54
General Service (Excluding Senior Citizens)						
5/8" Meter	NA	7.05	7.17	7.40	7.09	7.01
> 5/8" Meter	NA	116.94	121.33	130.10	122.49	111.39
General Service (Including Senior Citizens)						
5/8" Meter	NA	6.98	7.09	7.32	7.02	6.93
> 5/8" Meter	NA	116.89	121.28	130.06	122.44	111.34
PHA (Special Customer Group IV)						
Charities & Schools (Special Customer Group I)	75.00	72.14	72.65	73.67	71.32	72.95
Hospital/University (Special Customer Group III)	590.00	600.12	581.20	543.35	610.24	590.00
Hand Bill	2,100.00	2,153.98	2,144.56	2,125.74	2,171.28	2,136.67
Scheduled	8.00	4.37	6.36	10.35	5.33	3.40
Fire Service	3.00	3.56	3.31	2.82	3.95	3.18

Note: The volumes presented above represent the average annual billed volume per account for all accounts within the respective customer type.

These figures differ from the typical customer consumption used to estimate the typical customer bills for residential, senior citizen and small commercial customers. Please refer to the Typical Residential Consumption Memo and Small Commercial Consumption Memo as prepared by Raftelis Financial Consultants for further information on typical monthly customer consumption and the methodology utilized to determine it. As detailed in the memo, the typical consumption represents the monthly consumption for a typical customer account and is adjusted to "exclude any zero bills or those that indicated negative consumption as these consumption levels indicate usage adjustments or inactive accounts, respectively."

The volumes presented in the "USE FY 2017" reflect the assumption reflected in the Cost of Service study.