

1                   **RESPONSE TO PUBLIC ADVOCATE’S INTERROGATORIES**  
2                   **AND REQUESTS FOR PRODUCTION OF DOCUMENTS**

3 **PA-V-75.**     IN AN ACTIVE EXCEL SPREADSHEET, PLEASE PROVIDE A LIST OF  
4                   EACH CUSTOMER PARTICIPATING IN TAP AS OF JANUARY 19, 2018  
5                   (PERSONAL IDENTIFYING INFORMATION SHOULD BE REDACTED).  
6                   FOR EACH SUCH CUSTOMER, PROVIDE:  
7                   A. THE DATE ON WHICH THE PARTICIPANT APPLIED FOR TAP; AND  
8                   B. THE DATE ON WHICH THE PARTICIPANT WAS ENROLLED IN TAP.  
9                   C. THE TOTAL BILLS (IN DOLLARS) APPEARING ON BILLS BETWEEN  
10                  THE DATE OF APPLICATION AND THE DATE OF ENROLLMENT;  
11                  D. THE TOTAL BILLS (IN DOLLARS) THAT WOULD HAVE APPEARED  
12                  ON BILLS BETWEEN THE DATE OF APPLICATION AND THE DATE OF  
13                  ENROLLMENT HAD ENROLLED BEEN EFFECTIVE AS OF THE DATE OF  
14                  APPLICATION; AND  
15                  E. THE HOMEOWNER / TENANT / OCCUPANT STATUS OF THE  
16                  APPLICANT AS IDENTIFIED BY THE APPLICATION.

17 **RESPONSE:**

18 The document *PA-V-75\_Attachment* provides the information requested above. The following notes  
19 should be considered integral to the review and understanding of the attached PA-V-  
20 75\_Attachment.

21 **List of each customer participating in TAP as of January 19, 2018:** Unique enrollees in TAP  
22 are identified by a unique Ref\_ID in column A of the spreadsheet. The Ref\_ID is a randomly  
23 generated number and is not based on any personal identifying information. Customers who were  
24 approved for TAP on more than one occasion have only their most recent TAP approval and  
25 associated information displayed in this table. This circumstance only applies to one record in this  
26 report.

27 **Part A. The date on which the participant applied for TAP:** The date on which the customer’s  
28 submitted application was received by WRB is found in column B of the attachment.

1 **Part B. The date on which the participant was enrolled in TAP:** The date on which the customer  
2 was approved for, that is, enrolled, in TAP is found in column C of the attachment.

3  
4 **Part C. The total bills (in dollars) appearing on bills between the date of application and the**  
5 **date of enrollment:** “Total Bills” includes only water, sewer, and stormwater service and quantity  
6 charges. It does not include any required payment toward account arrearages, or other fees or  
7 charges on a bill. In column D of the attachment, the total water, sewer, and stormwater service and  
8 quantity charges that appeared on bills between the application date (Part A, shown in column B,  
9 date the submitted application was received) and the enrollment date (Part B, shown in column C,  
10 date the customer was enrolled). Only “Total Bills” greater than \$0 were included.

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12 **Part D. The total bills (in dollars) that would have appeared on bills between the date of**  
13 **application and the date of enrollment if the customer had been enrolled effective as of the**  
14 **date of application:** The amount in column E is calculated as the product of the customer’s TAP  
15 amount and the number of bills that were included in Part C shown in column D. A customer’s TAP  
16 amount *may* include a contribution toward arrears if regular service and quantity charges in a given  
17 month are lower than the TAP amount. Part C does not include any contribution toward arrears.

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19 **Part E. The homeowner / tenant / occupant status of the applicant as identified by the**  
20 **application:** The customer is not asked to provide his or her homeowner/tenant/occupant status on  
21 the application form. Instead, however, we have provided in column F the  
22 homeowner/tenant/occupant status that is carried in the basis2 billing system for each enrolled  
23 customer listed in the report.

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27 **RESPONSE PROVIDED BY:** Raftelis Financial Consultants, Inc.  
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1 **PA-V-76.** BY WEEK, SINCE JULY 1, 2017, PROVIDE THE NUMBER OF TAP  
2 ENROLLEES BY HOMEOWNER/TENANT STATUS.

3 **RESPONSE:**

4 The document *PA-V-76\_Attachment* contains the count by week of the 5,142 TAP applications  
5 approved for enrollment between July 1, 2017 and January 13, 2018 by occupancy status. If an  
6 application was approved for a plan in CAMP more than once, the most recent approval was used.

7 While the question requests “homeowner/tenant status” please note that we provided the categories  
8 of homeowner/tenant/occupant status that is carried in the basis2 billing system for the customers  
9 listed in the report.

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25 **RESPONSE PROVIDED BY:** Raftelis Financial Consultants, Inc.  
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