



CITY OF PHILADELPHIA
DEPARTMENT OF
HUMAN SERVICES

JUNE 30, 2017

DATA REPORT TO COMMUNITY OVERSIGHT BOARD

Cynthia F. Figueroa, Commissioner

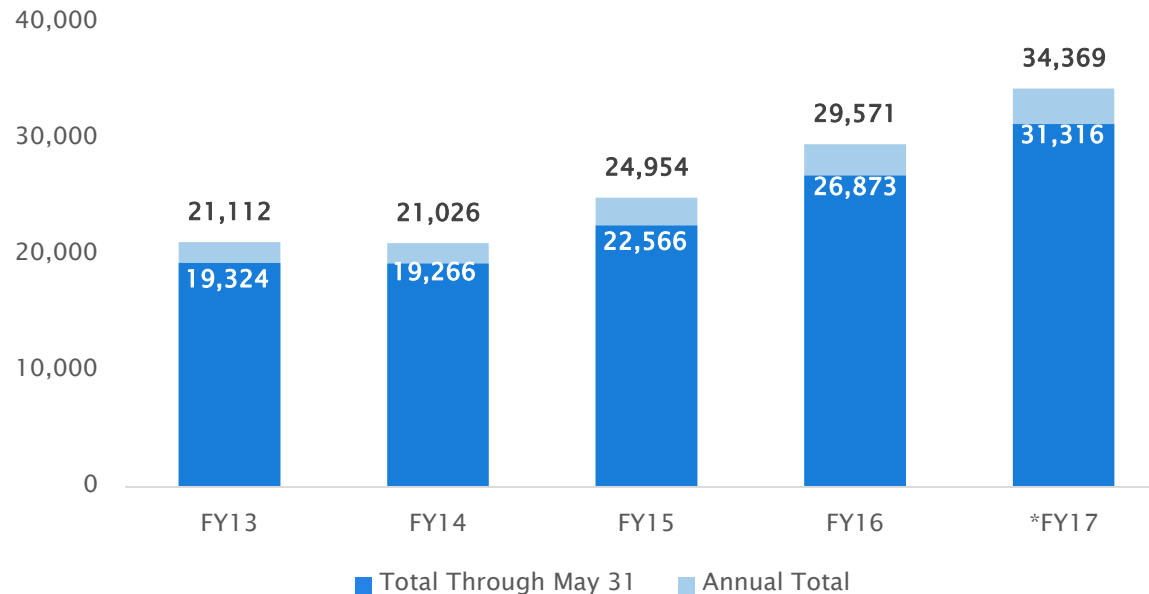
1515 Arch Street
Philadelphia, PA 19119
215.683.4DHS
@PhiladelphiaDHS



I. Hotline Referrals

FY Year to date Hotline Report Activity

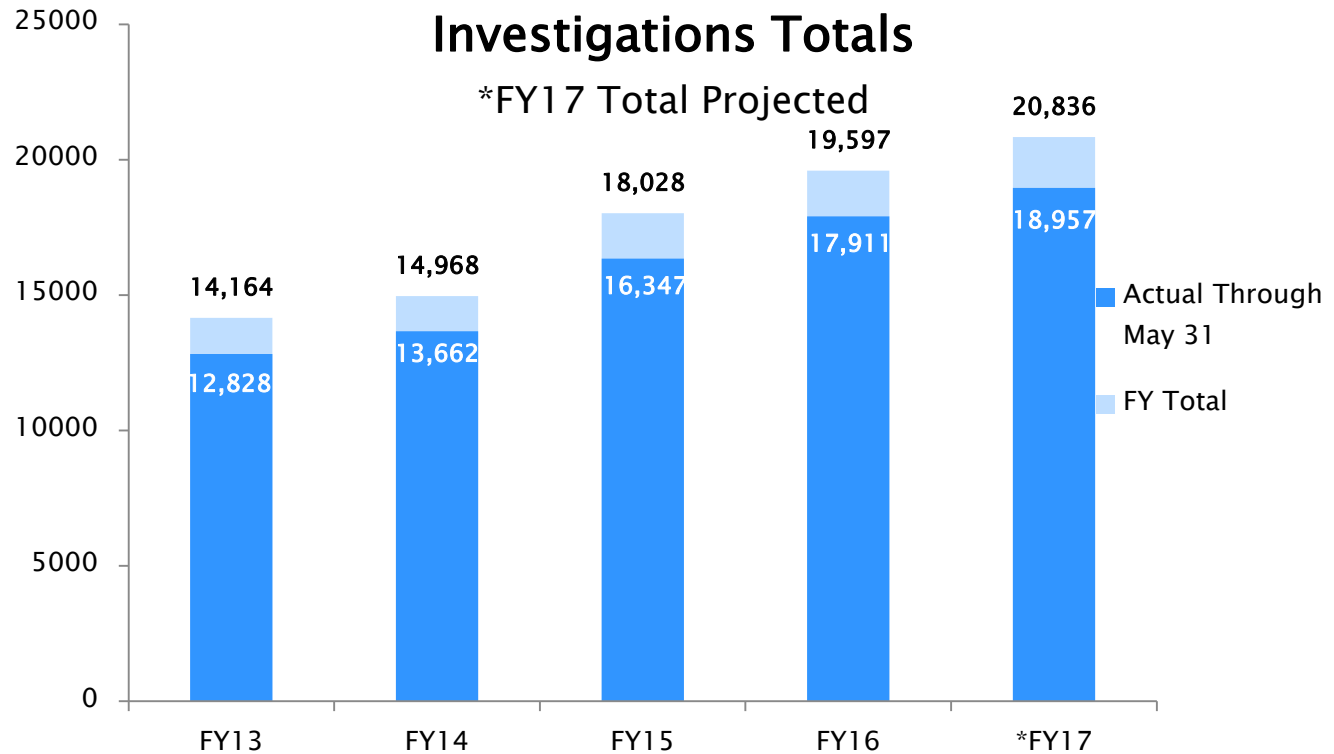
*Projected FY17 totals



- **Hotline Referrals:** With one month left in the fiscal year, the Hotline has already seen a 16% increase in activity from FY16 totals. The projected number of reports for FY17 will surpass FY16 totals by close to 5,000 referrals.



II. Investigations

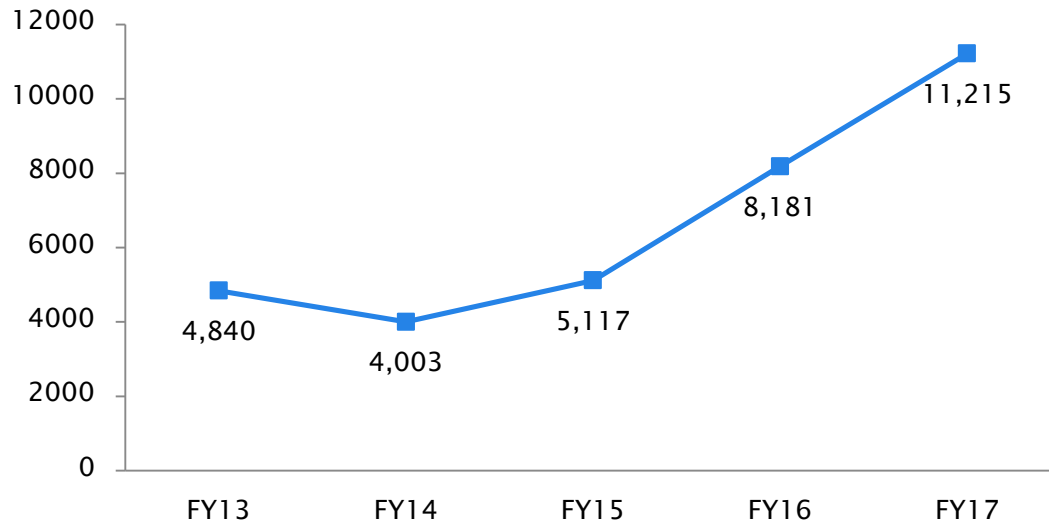


- The FY17 total investigations are projected to show a 6% increase over FY16 totals. The growth from FY15 to FY16 was 9%. While the rate of growth due to the CPSL changes has slowed, the number of investigations is projected to continue to rise in FY18.



III. Screen-outs

FY Year-to-Date CPS/GPS Screen outs



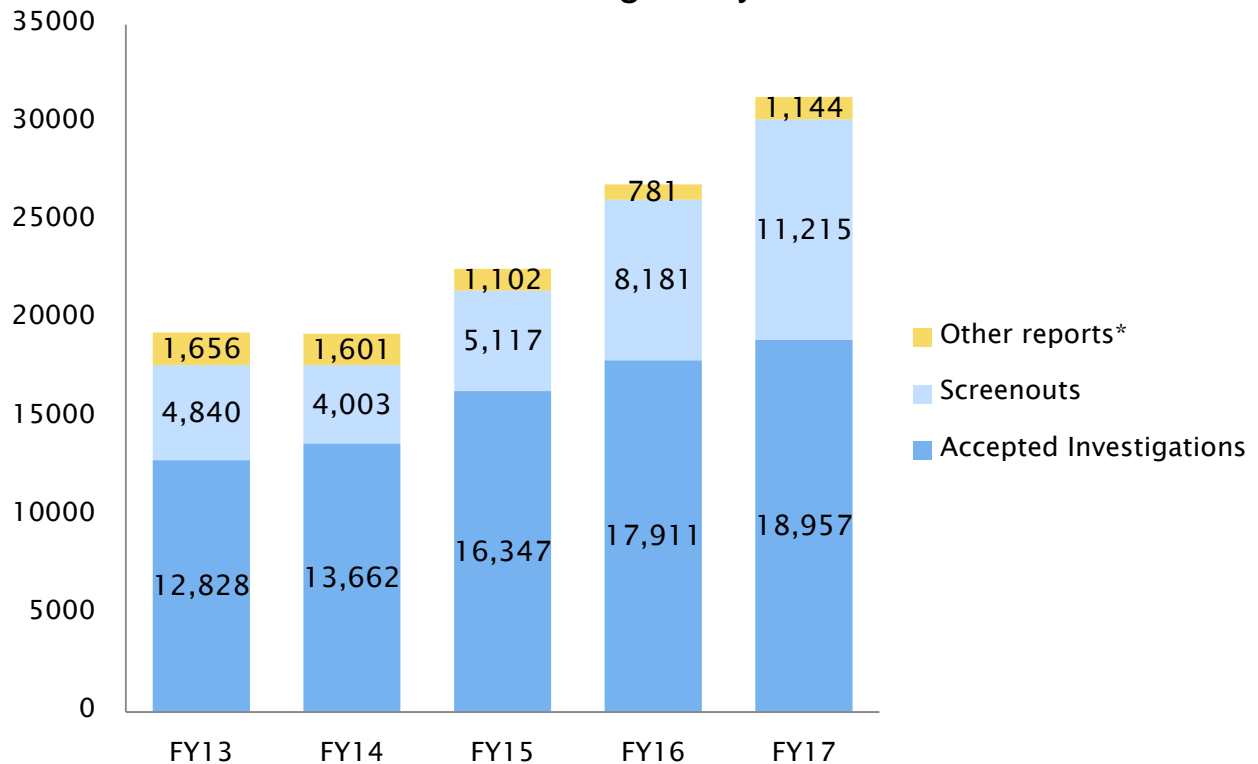
- Screen outs, or referrals that are not accepted for investigation as they do not meet CPS or GPS criteria, have increased 119% since FY15 due to the enactment of new CPSL, expanding the definition of a mandated reporter.
- A representative sample is reviewed by Hotline Administrators on a monthly basis to ensure the screen outs are appropriate.



III. Screen outs (cont.)

Screen outs in Context

Front End Totals Through May 31, FY13 - FY17



*Other reports include referrals for Law Enforcement only, Other Jurisdictions, Information Only or follow up with a prior report.



IV. Report Substantiation

Substantiation Rates

Report Type	FY13	FY14	FY15	FY16	FY17*
CPS	15.0%	15.4%	15.7%	16.9%	16.1%
GPS	34.6%	34.9%	36.7%	36.8%	37.5%

*Rate through FY17 Q3

- The CPS substantiation rate for the State, as per the 2015 PA DHS report, is 10.4%



V. Repeat Maltreatment

FEDERAL

- The federal government and state of Pennsylvania measure maltreatment in different ways. For this reason, we provide both measures.
- The Federal Measure for repeat maltreatment looks at the number of indicated CPS victims within a specific 12-month period and examines how many had another indicated report within a year.
- The standard set by the CFSR is 9.1%

Indicated CPS Victims 2015	Victims with a Subsequent CPS Indication within 12 Months	Federal Repeat Maltreatment Indicator
862	40	4.6%



V. Repeat Maltreatment
(cont.)

STATE

- The Pennsylvania State measure for repeat maltreatment looks at the number of CPS reports received during a specific time-period and identifies those children who had a previous indication of abuse.

Fiscal Year	2015	2016	2017 Q1	2017 Q2	2017 Q3
Total Reports (CPS)	4,926	5,232	1,154	1,390	1,620
# of Reports with Suspected Re-abuse ¹	297	282	83	84	91
% of Reports with Suspected Re-abuse	6%	5%	7%	6%	6%
# of Reports Indicated (CPS) ²	663	777	171	204	244
% of Reports Indicated	13%	15%	15%	15%	15%
# of Indicated Reports with Re-abuse ³	64	70	16	15	18
% of Indicated Reports with Re-abuse	10%	9%	9%	7%	7%

¹Total reports where a child is identified as a victim on a previous report at any time.

²Number of CPS reports that were Indicated (allegations determined to be valid)

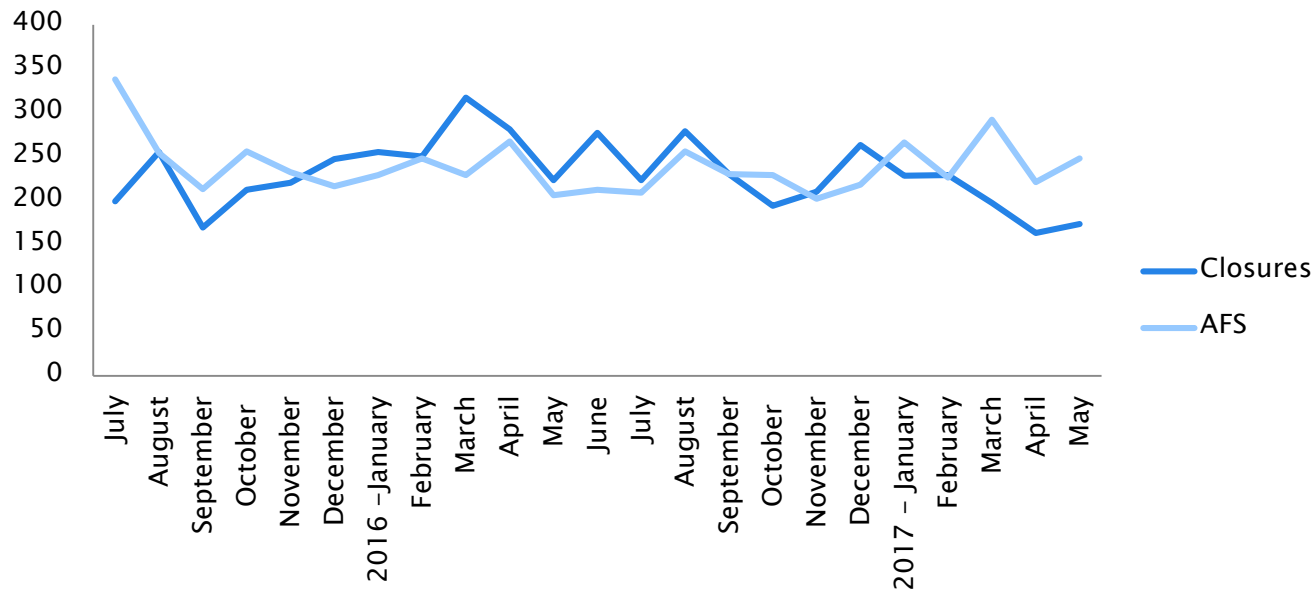
³Number of Indicated CPS reports where the identified child was a victim on a previous report

- The rate of repeat maltreatment for the State, as per the 2015 PA DHS report, is 6.5%



VI. Accept for Service and Case Closures

Accept for Services and Case Closures FY16 through FY17- May





VI. Accept for Service
and Case Closures
(cont.)

Case Activity FY Year-to-Date*

	Cases Open for CWO Service on 5/31	Total Case Closures	Total Cases Accepted for Service
FY15	6,208	2,011	2,878
FY16	6,131	2,628	2,688
FY17	5,957	2,389	2,597

*Through May 31

- While the number of cases accepted for services continues to be larger than the number of cases closed, the total number of active cases has decreased 4% from FY15. This is due to the number of cases moving to permanency through Adoption or PLC.



VII. Caseloads

Case Management Workers - Caseload Distribution on 05/31/2017

	Total Workers	Total Cases	Median Caseload	Average Caseload	0-5 Cases	6-10 Cases	11-13 Cases	14-16 Cases	17+ Cases
CUA	469	5,303	12	11.3	9.8%	19%	46.6%	19.9%	4.7%
DHS	53	399	8	7.5	30.2%	47.2%	23%	0%	0%
DHS Caseload Distribution on 05/31/17									
OSR	23	246	11	11	0%	48%	52%	0%	0%
Adoptions	30	153	5	5	53%	47%	0%	0%	0%
Adoptions Permanency Cases	33	850	28	26	9%	0%	0%	3%	88%

*Does not include children in Intake pending permanent assignment to CUA or OSR

- Cases that are assigned to Adoptions Permanency Workers are primarily the responsibility of the CUA Case Manager to continue visitation and case management. The Permanency workers are assigned once parental rights are terminated and they manage the adoptions process from Family Profiles to sealing the case once the adoption is finalized. These workers carry regular ongoing cases as well as CUA Permanency Cases.



VII. Caseloads (cont.)

CUA Case Management Workers - Caseload Distribution on 05/31/2017

CUA	Total Workers	Total Cases	Median Cases	Average Cases	0-5 Cases	6-10 Cases	11-13 Cases	14-16 Cases	17+ Cases
01 - NET	45	476	11	10.6	15.6%	17.8%	47%	15.6%	4.4%
02 - APM	55	531	10	9.7	12.7%	38.2%	40%	9.1%	0.0%
03 - TPFC	47	578	13	12.3	10.6%	8.5%	38%	34.0%	8.5%
04 - CCS	37	424	12	11.5	2.7%	24.3%	65%	8.1%	0.0%
05 - WW	67	849	14	12.7	10.4%	4.5%	31%	44.8%	9.0%
06 - TNCP	39	420	11	10.8	2.6%	28.2%	69%	0.0%	0.0%
07 - NET	46	505	11	11.0	4.3%	23.9%	63%	2.2%	6.5%
08 - BETH	36	459	15	12.8	19.4%	5.6%	6%	50.0%	19.4%
09 - TPFC	50	527	11	10.5	6.0%	34.0%	60%	0.0%	0.0%
10 - WW	47	534	13	11.4	12.8%	6.4%	51%	29.8%	0.0%
Overall	469	5,303	12.0	11.3	9.8%	19.0%	46.6%	19.9%	4.7%



VIII. Visitation

Visitation for Dependent Children				
	April 2016		April 2017	
	Total Children	Visit Ratio	Total Children	Visit Ratio
DHS	1,681	85%	912	90%
CUA	10,074	91%	10,105	94%

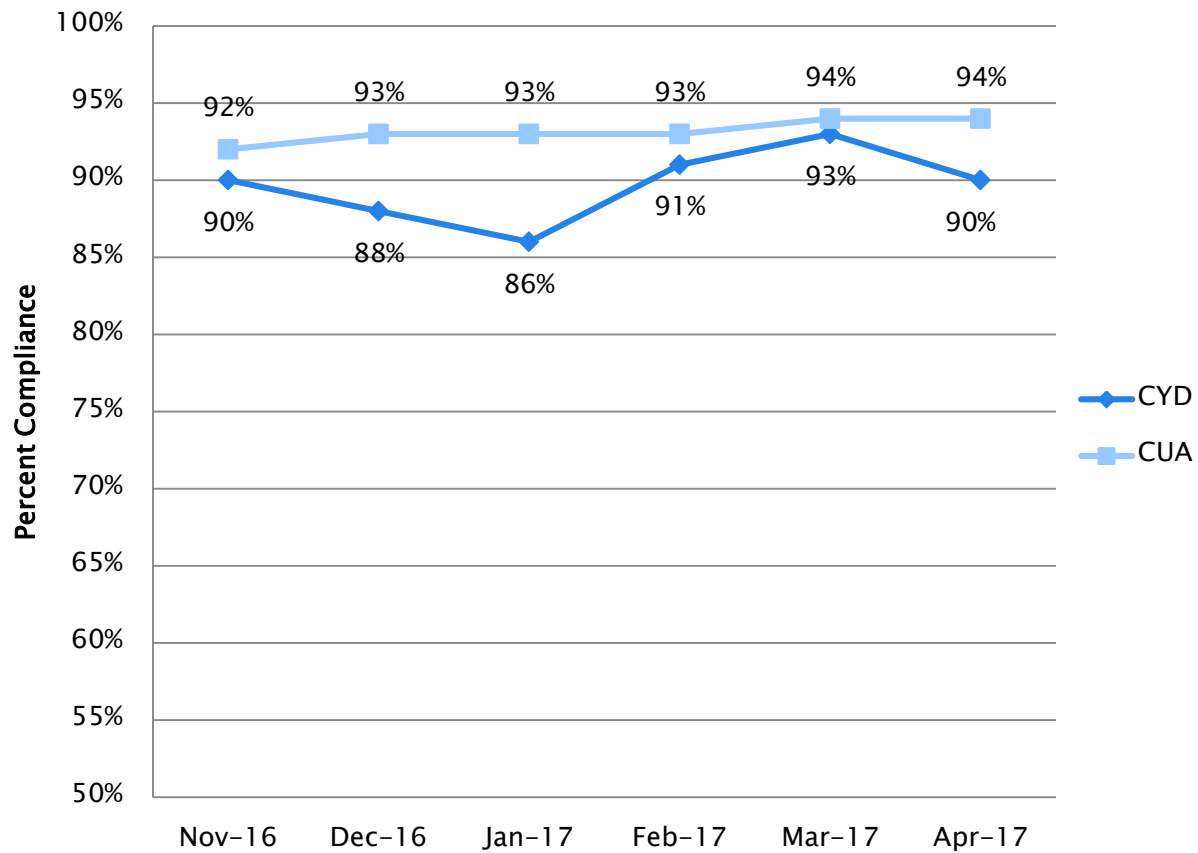
Visitation for Dependent Children Aged 5 and Under				
	April 2016		April 2017	
	Total Children	Visit Ratio	Total Children	Visit Ratio
DHS	420	81%	210	91%
CUA	3,424	92%	3,499	95%

- Monthly Quality Visitation, as per State guidelines, has remained at 92% or above for the CUAs for the last six months.
- DHS visitation has significantly improved since last year at this time.
- The CUA Scorecard will include measures for monthly safety visitation for placement and weekly visitation for In-home Safety services.



VIII. Visitation (cont.)

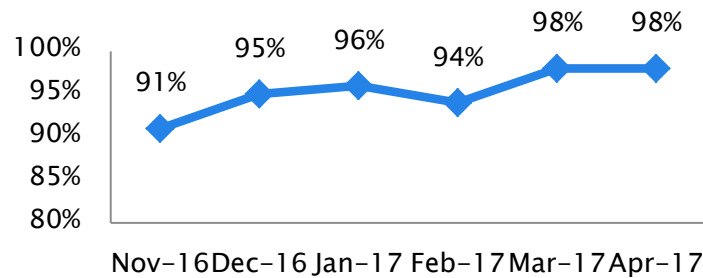
CYD and CUA 6 Month Visitation Trends



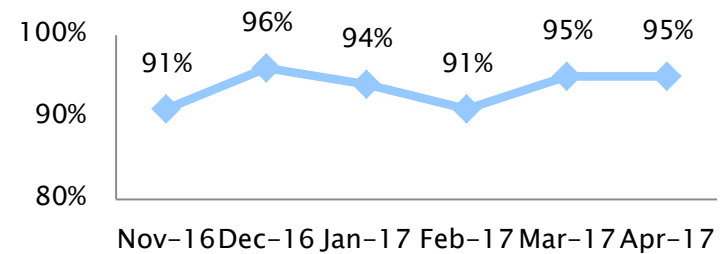


VIII. Visitation (cont.)

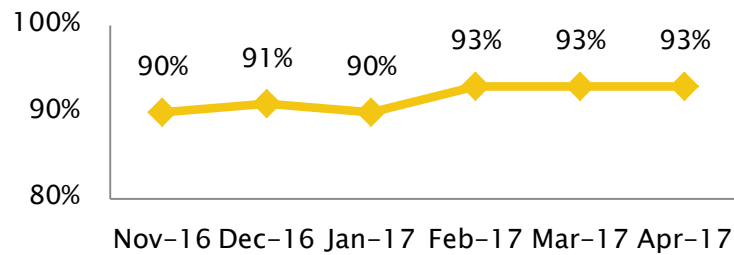
NET Community Care – 1



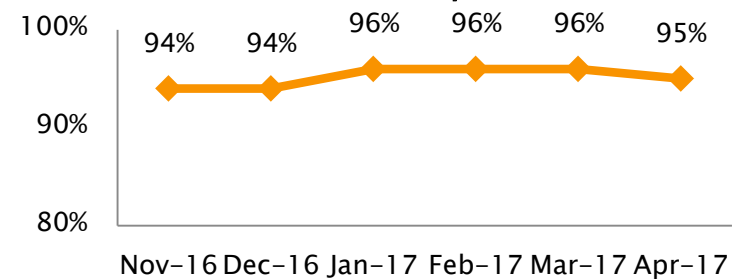
APM-2



Turning Points for Children – 3



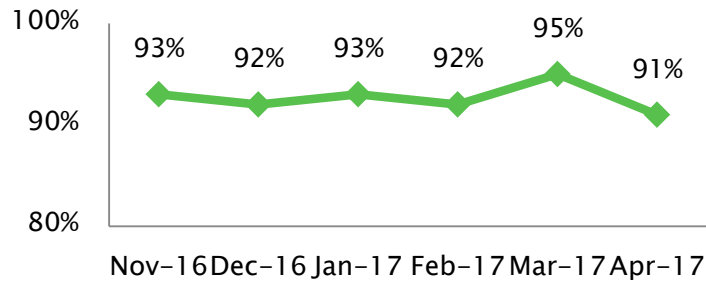
Catholic Community Service – 4



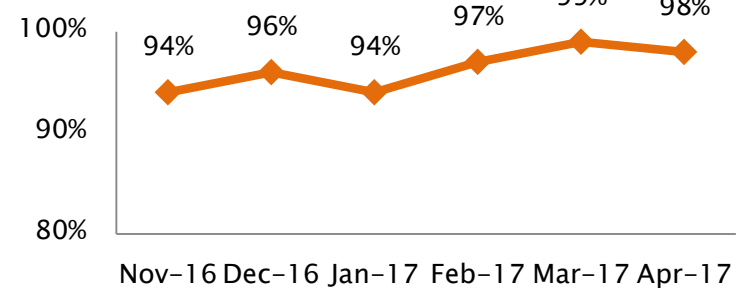


VIII. Visitation (cont.)

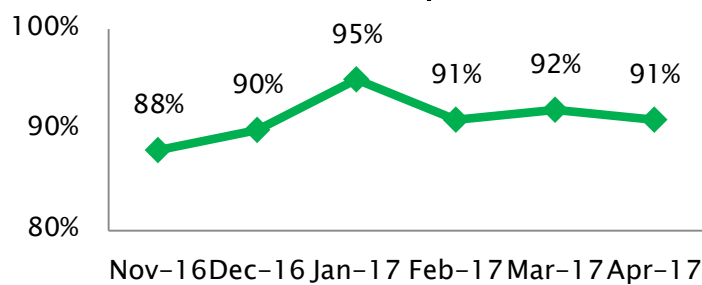
Wordsworth 5



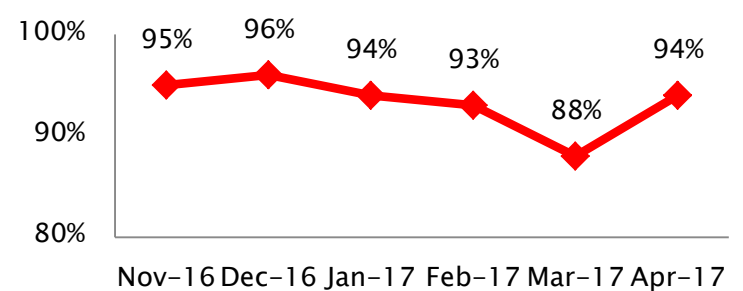
Tabor - 6



NET Community Care - 7



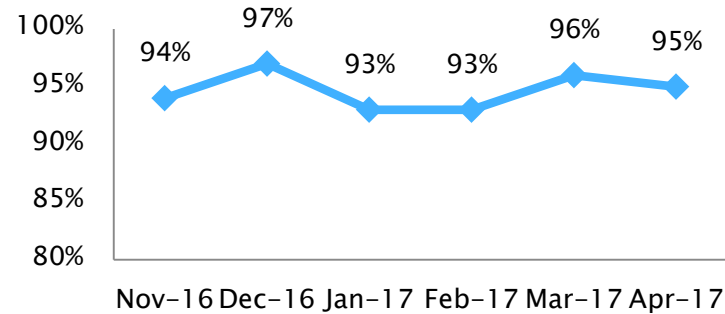
Bethanna - 08



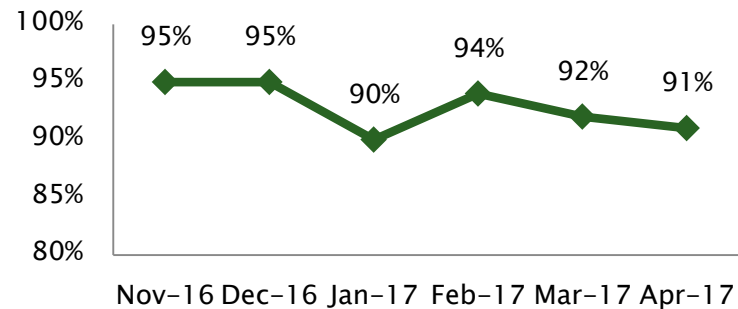


VIII. Visitation (cont.)

Turning Points for Children – 9



Wordsworth – 10





IX. Dependent services
Point in Time

Children Receiving In-Home Services			
	May 2016	May 2017	Percent Change
DHS	59	85	
CUA	4,101	4,022	
Total	4,160	4,107	-1%

Children Receiving Placement Services			
	May 31, 2016	May 31, 2017	Percent Change
DHS	1,033	567	
CUA	5,057	5,484	
Total	6,090	6,051	-1%



X. Children in Placement by Type – May 31, 2017

Kinship Care	2,764	46%
Foster Care	2,301	38%
Group Home	370	6%
Institution	220	4%
CBH Funded RTF	136	2%
SIL	127	2%
Emergency Shelter	56	1%
Foster Care – Emergency	8	0%
Match Adoption	1	0%
Pending*	69	1%

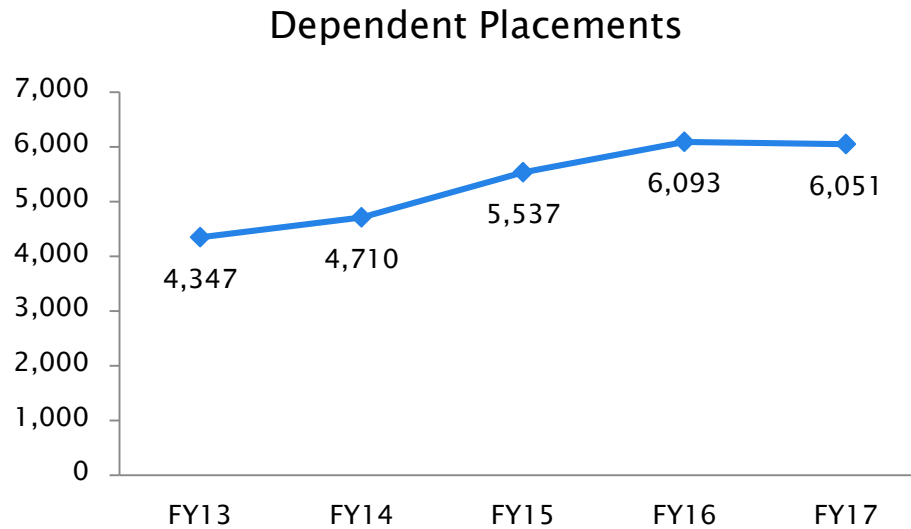
*Placement service type has yet to be entered for these children

- Of the children residing in Congregate Care, 2% are CBH-funded placements.
- The largest percentage of children in out-of-home care are in kinship care.
- Of all the children placed in family based settings, 54.5% are with kin.



X. Children in Placement
by Type – May 31, 2017
(cont.)

Dependent Placement Trends on May 31 FY13 through FY17

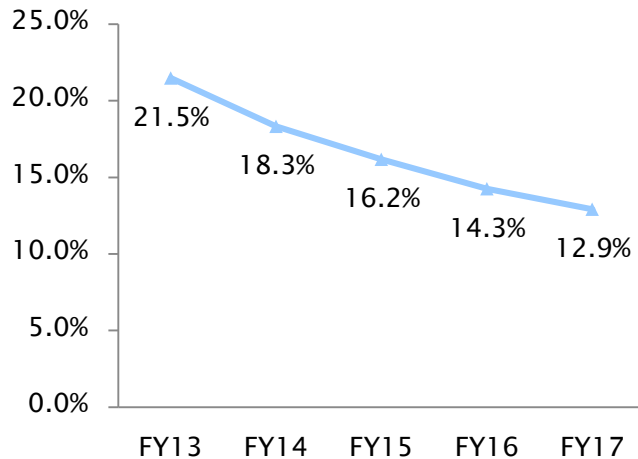




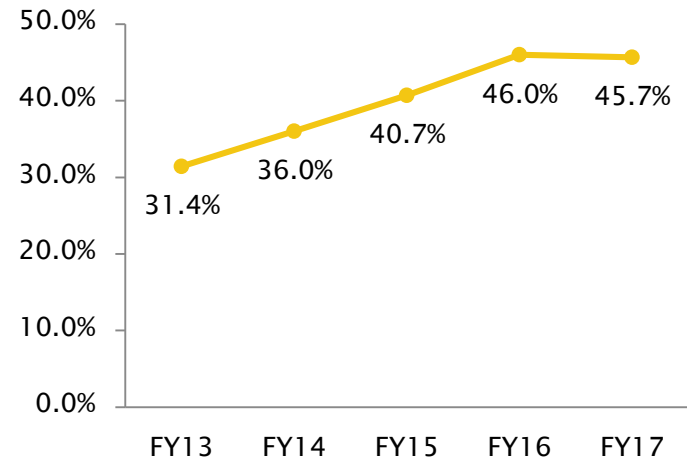
X. Children in Placement
by Type – May 31, 2017
(cont.)

Dependent Placement Trends*
on May 31 FY13 through FY17 (cont.)

Congregate Care Percentage



Kinship Care Percentage



*Point in time for each fiscal year is May 31



X. Children in Placement by Type – May 31, 2017 (cont.)

- The use of Congregate Care continues to decline below the national average of 13%.
- The use of kinship care has risen steadily since the initiation of IOC. In 2013, 1,366 children were in kinship care (31.4%) compared to 2017 where 2,764 children (45.7%) are in relative care.
- Of all the children placed in family based settings, 54.5% are with kin.



XI. Distance From Home

Distance from Home for Children Placed in CUA Foster & Kinship Care on 5/31/17

CUA	0-2		2-5		5-10		10+		Unable to Determine Distance**		Total
	#	%	#	%	#	%	#	%	#	%	
01 - NET	140	31.9%	124	28.2%	106	24.1%	53	12.1%	16	3.6%	439
02 - APM	164	28.8%	173	30.4%	129	22.6%	89	15.6%	15	2.6%	570
03-TP4C	161	29.6%	133	24.4%	129	23.7%	115	21.1%	6	1.1%	544
04-CCS	101	31.1%	69	21.2%	75	23.1%	72	22.2%	8	2.5%	325
05-WW	213	32.0%	217	32.6%	157	23.6%	70	10.5%	9	1.4%	666
06 - TNCP	96	33.6%	63	22.0%	83	29.0%	38	13.3%	6	2.1%	286
07 - NET	96	21.8%	136	30.9%	135	30.7%	59	13.4%	14	3.2%	440
08 - BETH	68	19.3%	86	24.4%	120	34.1%	63	17.9%	15	4.3%	352
09 - TP4C	158	33.2%	104	21.8%	136	28.6%	73	15.3%	5	1.1%	476
10-WW	155	33.1%	123	26.3%	111	23.7%	64	13.7%	15	3.2%	468
Totals	1,352	29.6%	1,228	26.9%	1,181	25.9%	696	15.2%	109	2.4%	4,566

*Invalid home addresses include those outside of Philadelphia or incomplete addresses that could not be geocoded. Distances were calculated using ArcMap10.3 GIS software.



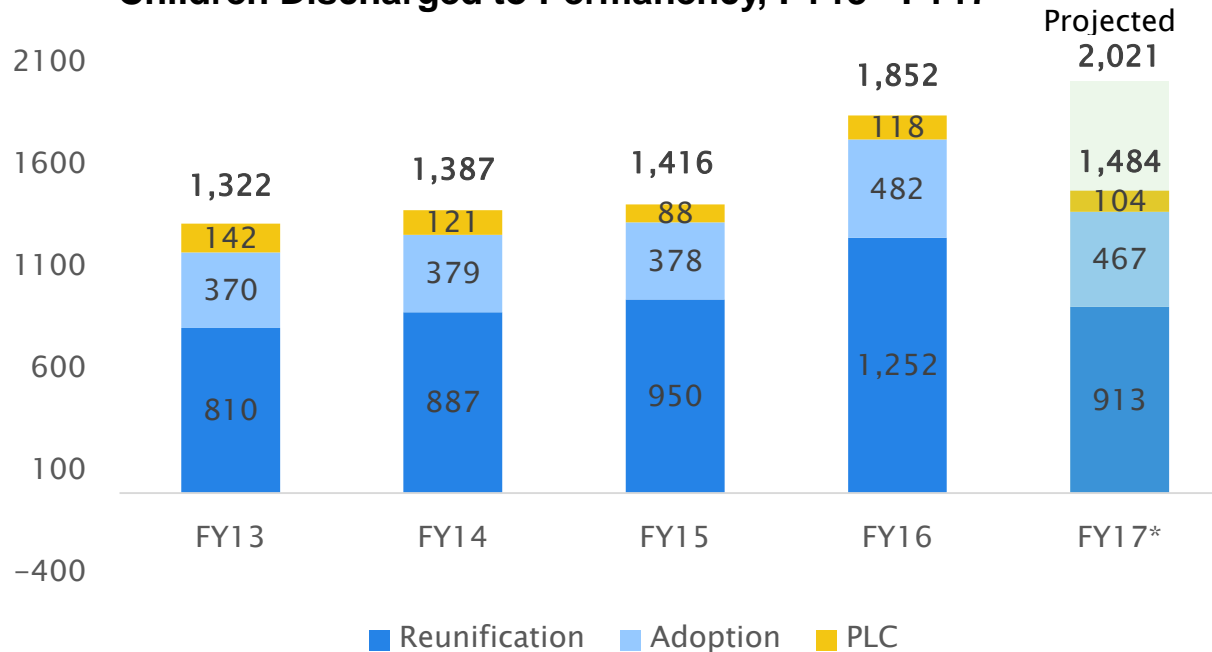
XI. Distance From Home (cont.)

- ➔ DHS began measuring distance from home in 2012 for all children placed in foster homes under the Performance Based Contracting system.
 - On May 31, 2017, **82%** of children residing in family foster care and kinship care are within 10 miles or less from their home of origin
 - Of the children placed in Kinship Care on 5/31/17, **63%** are residing within 5 miles of their home of origin.



XII. Permanency

Children Discharged to Permanency, FY13 - FY17



- Discharges to permanency through the FY17/ 3rd quarter are up 166, or 13% from the same period last year.
- Discharges to reunification, adoption and PLC are up 1.6%, 38% and 28%, respectively.
- The FY17 total through the 3rd Quarter surpasses the full year totals for FY13 – FY15.



XII. Permanency (cont.)

Permanency Rate

Permanency Type	FY13	FY14	FY15	FY16	FY17*
Reunification	810	887	950	1,252	1,056
Adoption	370	379	378	482	553
PLC	142	121	88	118	120
# Discharged to permanency	1,322	1,387	1,416	1,852	1,729
Unduplicated count of children placed	6,199	6,605	7,500	8,345	8,343
Permanency Rate	21%	21%	19%	22%	21%

- The permanency rate of 21% is through 5/31/17. DHS is on track to meet its annual benchmark of 25%.



XII. Permanency (cont.)

Permanency Rate by CUA – FY 2017, July 1, 2016 – May 31, 2017

CUA	Reunification	Adoption	PLC Guardianship	Total Discharged to Permanency	Total Children Placed	Permanency Rate
00 - DHS	89	158	90	337	1,020	33.0%
01 - NET	86	43	3	132	711	18.6%
02 - APM	124	50	6	180	890	20.2%
03 - TPFC	103	49	4	156	848	18.4%
04 - CCS	74	30	3	107	540	19.8%
05 - WW	140	45	7	192	1,077	17.8%
06 - TCP	43	31	0	74	464	15.9%
07 - NET	84	20	1	105	673	15.6%
08 - BETH	74	50	4	128	559	22.9%
09 - TPFC	115	37	2	154	810	19.0%
10 - WW	124	40	0	164	751	21.8%
System Total*	1,056	553	120	1,729	8,343	20.7%

- The Permanency Rate for the System Total includes both DHS and CUAs. The higher permanency rate for DHS is primarily the result of the IOC transition, where DHS did not transfer any cases to CUA that were already in the adoption unit or that had been identified for PLC at the inception of each CUA. Now that all CUAs have been fully implemented and IOC has experienced growing stability, we expect a re-balancing of permanency rates.



XII. Permanency
(cont.)

Timeliness of Permanency

Permanency Measure	FY12	FY13	FY14	FY15	FY16	FY17*
Reunification in 1 Yr	58%	55%	59%	59%	58%	60%
Adoption in 2 Yrs	30%	32%	18%	12%	8%	9%
PLC in 2 Yrs	65%	53%	43%	29%	29%	33%

*Data is through 3/31/17

- Of all children discharged to a specific permanency type during the year shown, the table illustrates the percentage that did so within the specified time frame.
- Federal standards are from the CFSR Round 2. The standard for reunification within one year is 75%.
- The national average of children achieving permanency through adoption in two years is 31.8%.



XII. Permanency (cont.)

Timeliness of Permanency (cont.)

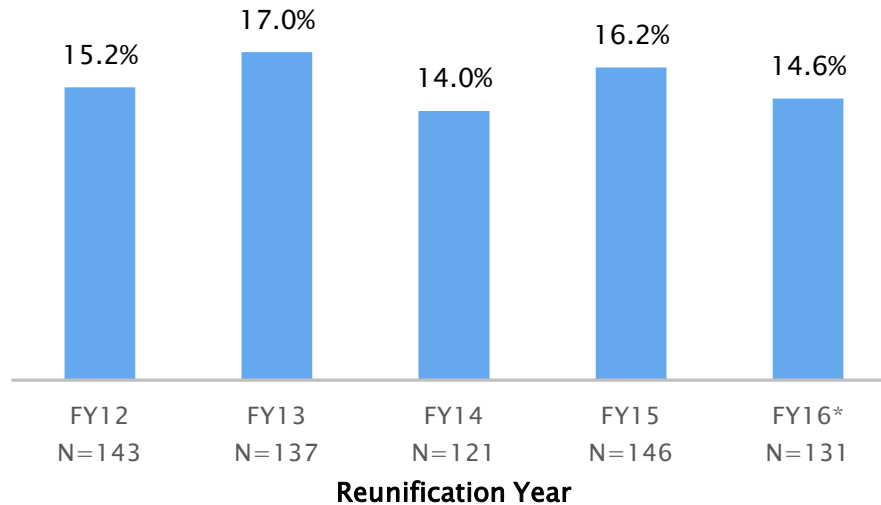
- Philadelphia County has experienced a decline in timely permanency after FY13 for a variety of reasons:
 - Philadelphia County ended Performance Based Contracting (PBC) which removed incentives for permanencies. However, DHS is in the planning phase for re-instating PBC in Fiscal Year 19 (July 2018).
 - With the transition of cases from DHS to CUAs, permanencies slowed down.
 - With the stabilization of IOC, the implementation of the Rapid Permanency Review Process, additional Permanency workers, and the re-instating of PBC, the timeliness of permanencies should continue to rise over the next 1 – 2 years and beyond.



XII. Permanency
(cont.)

Reentry after Permanency

Percentage of Children that reentered placement within one year of reunification



*FY16 data includes only those children who were reunified between July 1, 2015 and March 31, 2016 to allow for a full year to elapse from the reunification date.



XIII. Maltreatment in
Foster Care

**Reports of Maltreatment of Children in Foster Care
FY2006 - FY2016**

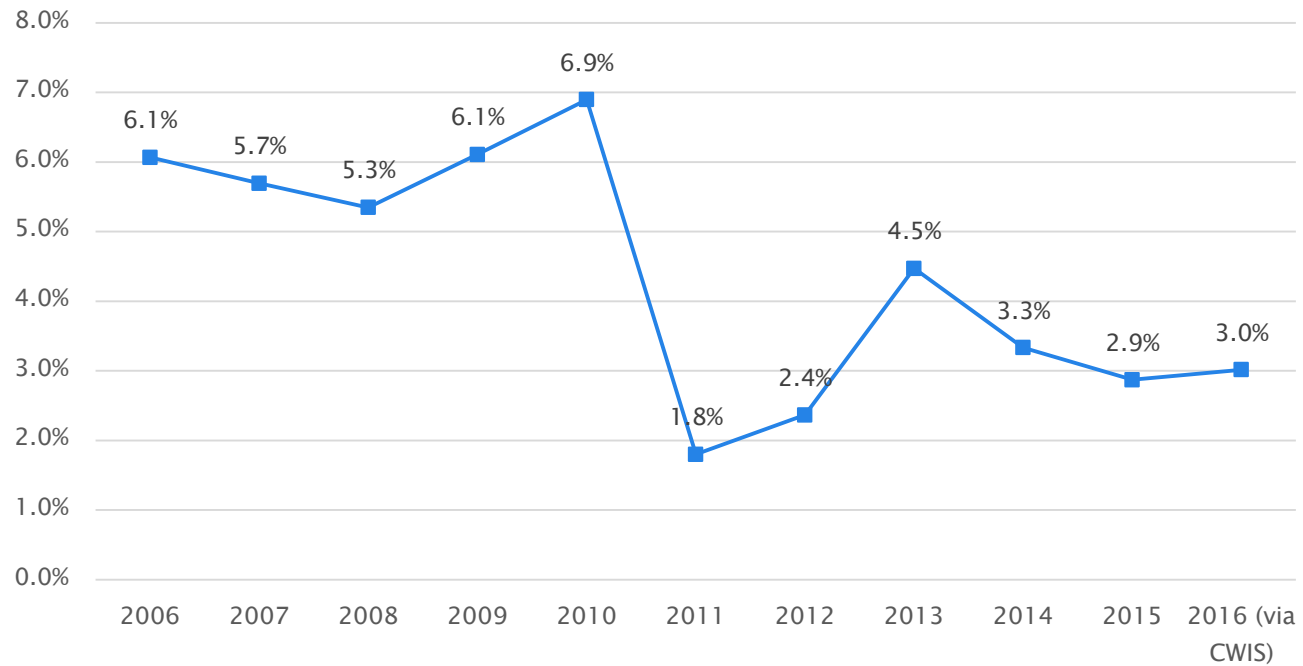
Results	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016 (via CWIS)
Founded	0	1	1	1	1	0	1	0	0	4	0
Indicated	23	26	22	26	27	6	7	14	12	7	13
Substantiated	23	27	23	27	28	6	8	14	12	11	13
Pending Juvenile Court	0	0	0	0	0	0	0	0	0	2	0
Pending Criminal Court	0	1	1	0	2	0	2	1	4	2	0
Pending Subtotal	0	1	1	0	2	0	2	1	4	4	0
Unfounded Subtotal	356	446	406	415	376	327	328	298	344	368	418
All Reports	379	474	430	442	406	333	338	313	360	383	431
Substantiation Rate	6.1%	5.7%	5.3%	6.1%	6.9%	1.8%	2.4%	4.5%	3.3%	2.9%	3.0%

Data provided by PA DHS via Hornsby Zeller Associates



XIII. Maltreatment in
Foster Care (cont.)

**Substantiation Rates of Reports of Maltreatment in
Foster Care, FY 2006 - 2016**





KEY IOC
ACCOMPLISHMENTS

SINCE THE IMPLEMENTATION OF IOC IN 2013, OUTCOMES ARE IMPROVING FOR CHILDREN

Children Living with Kin



% of Children
in placement living with
kin has increased

32%

PRE-IOC



46%

POST-IOC



KEY IOC
ACCOMPLISHMENTS

Children Living Close to Home



**% of Children
Living within 5 miles of
their home has
increased**

46%

PRE-IOC



56%

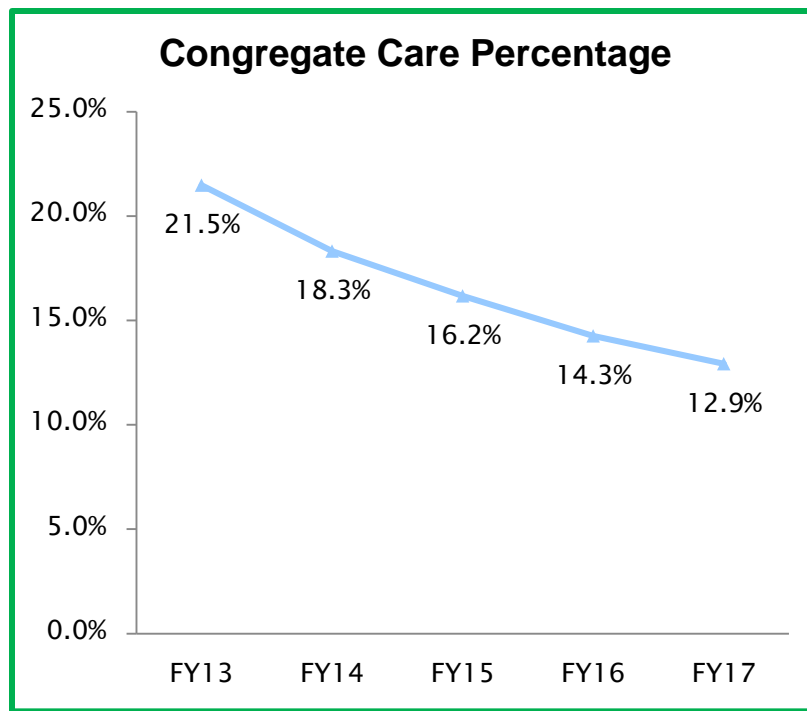
POST-IOC

- **As of May 31, 2017, 82% are within 10 miles**

Congregate Care - Decrease



The percentage of children living in group homes & institutions has dropped



*Point in time for each fiscal year is May 31



KEY IOC
ACCOMPLISHMENTS

Permanent Homes - Increase



In FY 17, more children will have permanent homes – the largest increase since FY 13

