

Philadelphia Water Department  
Basement Protection Program (BPP)

The Philadelphia Water Department (PWD) has agreed to assist water customers with flooding condition in basements due to heavy rainstorms.

The program eligibility guidelines are:

- Property must be in the following zip codes: 19107, 19122, 19123, 19145, 19146, 19147, 19148
- The property's water bill must be current. Money owed cannot exceed \$75.00. If there is an arrearage the payment agreement with the Water Revenue Bureau (WRB) must be current for at least six (6) months.
- All plumbing systems must be accessible.
- Property must be subject to water from the City's sewer backing up into your basement through basement fixtures, toilets or floor drains that is connected to the City's sewer.
- All participants in the BPP are required to sign the Basement Back-flow Prevention Agreement.
- All violations issued by PWD or other City Agencies must be abated prior to participating.

**For further information, you may call 215-685-6069. Applications can be downloaded via the Philadelphia Water Department's website: [www.phila.gov/water](http://www.phila.gov/water)**