

Progress Report on PWD Water and Sewer Construction: Smick, Wright, Hermitage and Umbria

January 11, 2016

Issues Raised by the Community

1. Need for a traffic plan when we are working on Hermitage. Wilde, Gates, Mansion, etc. all are one way streets. Residents will be trapped. PWD needs to work with the Streets Department to develop and communicate with good sign age.
2. Can't PCI hire add'l crews to keep the work moving more quickly. 20 sf/day to install cobblestone will take way too long.
3. Curbs on Hermitage (and Smick) – people cannot get in and out of their cars; dangerous for kids and elderly. What can be done while awaiting full restoration?
4. Surprised that the slate footways on Smick will not be restored. Notification letter to residents promised restoration in kind. Many want the slate sidewalks.
5. All residents upset that only the first block of sidewalk is to be replaced. Why wouldn't we tell them this from the beginning and allow them to work with the contractor to replace at their cost the adjoining block? Also many would like to replace their curbtraps and are willing to work with the contractor if we can facilitate this.
6. Lots of traffic at the church at Hermitage and Fowler, in addition to residential development at Fowler and Shelton. PWD needs to work communicate with these entities.
7. PGW let sidewalks in bad shape with temporary asphalt. How will PWD and PGW work together to restore all sidewalks impacted?
8. 4724 Smick Street – which department spray painted the marble steps to the property? Wants removed.
9. Lots on concern about spray painting of sidewalks. The spray paint may take a year to disappear. Can't PWD use something else to mark their work?
10. PCI has been unresponsive to residents' claims about car damage. Will not return phone calls. PCI promised to follow up with Joanne Gilmore.
11. Sewer odor and apparent sewer back up via FAI at Hermitage and Cross due to construction
12. Young children walk up and down Hermitage Street on a daily basis to get to school. During construction, safe passage must be available to the kids. How will PWD ensure this?
13. 278 Hermitage has not had access to their driveway for over a year! A number of other residents said they were in the same situation. Want access back now!
14. During construction, residents would like access to the school park lot. Can PWD Inspector (Joe) speak with the school at his weekly meeting to ask about this. Also, can residents park their now with a permit? Residents would appreciate this info.
15. A "hump" in the street at Hermitage and Shelton is dangerous. Can PWD work with the Streets Department to mitigate?

16. The cobblestones need to be better secured while waiting for restoration. Residents have seen cobblestones stolen and have called the police. But PWD should protect them.
17. Many residents complained of dirty carpets, windows, cars. Carpets marred by asphalt. Can residents submit claims for this damage?
18. There is a large pile of stone and dirt at Hermitage and Shelton. Please remove or protect.
19. Umbria – one lane needs to be open at all times during restoration. No full closures. This is a major artery for truck traffic, etc.
20. Expectation that the following will significantly improve starting January 12. We and PCI made a commitment to do better:
 - Daily trash clean up
 - Street closures and no parking/access
 - Unsafe footways/streets
 - Storage of materials
 - Bad behavior
 - Safety (broken pipes, chain saws, etc. left on sidewalks and streets)
 - Erosion and Sediment Control
 - Property and personal damage (cars, basement backups, accidents)
 - Weekly trash pick up
21. Ongoing communications – residents want ongoing updates on progress, road closures, traffic info. Public Affairs will establish a webpage and provide monthly updates working with Construction. Community mentioned that they may want to meet on a regular basis. We will accommodate.