Philadelphia PWD Water Department

The ARAMARK Tower
1101 Market Street
Philadelphia, Pennsylvania 19107-2994

HOWARD M. NEUKRUG P.E.
Commissioner

5/18/15

Dear Water Customer

I am writing to alert you that the Water Department will be starting heavy construction work in your neighborhood in the near future. The water mains and sewers located in the street listed below have outlived their useful lifespan and must be replaced now to safeguard your water and sewer services and prevent potential leaks or breaks from flooding and damaging City streets and private property.

Street	From	To	Type of Work
S. Millick St.	**Elmwood Ave.**	**Theodore St.**	**Reconstruction of Sewer & Relay of Water Mains**

The Water Department has hired a private contractor, **Nello Construction Co, Inc.**, to complete the above project. The work is scheduled to start on or about **Thursday, 5/21/15** and will proceed until final completion on or about **the end of the Summer of 2015**.

The contractor will also replace your existing water service pipe between the new water main and your curb valve box. The Contractor has already had a photographer visit the job site to record all existing conditions prior to the start of construction, in order to help avoid potential disputes between the contractor and property owners, and assure that all work sites are left in acceptable condition upon completion of the project.

Unavoidably, Water and Sewer reconstruction work is never a clean or noiseless business, involving the use of large construction equipment to break out roads, excavate deep trenches and haul heavy materials to and from the site. It will be necessary to temporarily store construction materials in selected areas along the street until the new piping is installed. After the new water main is installed, disinfected and tested, and the new service pipes connected, work will then start on the difficult task of sewer reconstruction. Once the new Sewer work has been completed, new curbs, 1 block of footway, and repaving of the street will take place. Lastly, final clean-up will complete the work on your block. Throughout construction, normal day to day street use will be disrupted as temporary accommodations must be made for vehicle and pedestrian traffic, trash pick-up and emergency access. While these major inconveniences can not be eliminated, we will do our best to control and minimize them.

During normal working hours, between 7:00 AM and 3:30 PM, it may be necessary to close the street to through traffic. The contractor will also post "No-parking" signs on an as required basis as the work proceeds. Trash should be placed at the curb as regularly scheduled and the contractor will assist the Streets Department with pick up.

The Water Department has assigned an Inspector to the project who will be on-site every day. Should you experience any problems as a result of the work, please ask to talk with the Inspector on the job site; he will discuss the problem with the contractor and do whatever possible to assist you. The Inspector will notify you one day in advance of any scheduled water shut-offs, of which several will be required over the course of the project. These water shut-offs are necessary for the contractor to make connections to the new water main; shut-offs typically take place in the morning hours, start at 9:00 AM and last for 2 to 8 hours, depending on the difficulty involved..

If you are unable to contact the Inspector at the job site or have any other questions concerning the work, please contact me at the number listed below between 8:30 AM and 5:00 PM, Monday thru Friday. Should an emergency occur during non-working hours, please call the Water Department hot line at 685-6300, where someone will take your call at any time.

Please keep these phone numbers handy in the event you find a need for our assistance, and thank you in advance for your patience and cooperation.

Very truly yours,

Division Engineer
685-6359

cc: CBF/Rotermund, Work # S-40668-RD
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L. Copeland
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