

YOUR NEW WATER BILL

We've updated our bill layout to be more user-friendly. Changes and tips for understanding your service are highlighted below.

Account Info

- 1 Total and date due
- 2 Account number

Charges

- 3 Previous bill info
- 4 Current charges
- 5 Discounts & Adjustments
- 6 Total due now

Meter Info

- 7 Meter number
- 8 Reading this bill
- 9 Reading last bill
- 10 CCF used this period*
- 11 Estimated daily usage

*One CCF is equivalent to 748 gallons. To determine the number of gallons of water used during a billing period, simply multiply the number of CCFs by 748.

CITY OF PHILADELPHIA DEPARTMENT OF REVENUE WATER REVENUE BUREAU

Water/Sewer & Stormwater Bill

Questions? www.phila.gov/revenue
(215) 686-6880 Monday-Friday, 8am-5pm

1 Please pay **\$40.49** by December 12, 2014

Customer Name: Jane Doe **2** Account Number: 090-12345-00316-001
Service Address: 316 Bayview Terrace, Philadelphia PA 19126 Bill Number: B0428093459
Bill Date: November 20, 2014 (Bill Period: Oct 17, 2014 - Nov 19, 2014) Includes Payments Through: November 20, 2014

Your Account

3 Balance at last bill \$30.43
You last paid on 11/01/14 - thank you -\$30.43
Unpaid balance \$0.00

This Bill

Usage Charge (4 ccf, see below for details)	\$26.85
Service Charge	\$13.01 4
Stormwater Charge	\$14.15
Senior Citizen Discount	-\$13.52 5
Total Account Balance	\$40.49

6 Please pay now **\$40.49**

12 eCollect
If your check is returned unpaid for insufficient or uncollected funds, (1) you authorize eCollect, LLC to make a one-time electronic funds transfer from your account to collect a fee of \$20, and (2) eCollect, LLC may re-present your check electronically to your depository institution for payment.

Payment Types
Pay by phone (877) 909-3709; credit card or e-check at www.phila.gov. Select water bill from pay menu options.

See back for more information and contact details →

Your Water Usage

7 Meter: 0147836 ERT: 0001890488 Service: D1R

November 19, 2014 actual reading	750 8
October 17, 2014 actual reading	748 9
Total ccf used	4 10
Approximate gallons used per day	90 11

Usage History (ccf)

Month	Actual Reading	Estimate
Nov 2013	6	0
Dec	6	0
Jan	5	0
Feb	7	0
Mar	4	0
Apr	3	0
May	4	0
Jun	3	0
Jul	4	0
Aug	3	0
Sep	3	0
Oct	2	0
Nov	4	0

13 Call 215-686-6880 if any usage is estimated or if no usage is shown.

14 Please fold and detach

Paying by mail?
Send this coupon with your payment.
See back for other ways to pay →

Account Number: 090-12345-00316-001

Total amount due by Dec 12, 2014	\$40.49
Late payment penalty (after Dec 22, 2014)	\$2.02
Total amount due if paid late	\$42.51

JANE DOE
316 BAYVIEW TERRACE
PHILADELPHIA PA 19126

090 **R** CITY OF PHILADELPHIA DEPARTMENT OF REVENUE WATER REVENUE BUREAU

33372122214000012345003160011000000425100000040490000010000000009

Messages

- 12 This is where you'll find information about eCollect, Zip Check, and Payment Agreements.

Usage History

- 13 Call 215-686-6880 if any usage is estimated or if no usage is shown.

Payment Voucher

- 14 Detach along dotted line to send with mail-in payments.

