



The ARAMARK Tower
1101 Market Street
Philadelphia, Pennsylvania 19107-2994

HOWARD M. NEUKRUG, P.E.
Commissioner

Dear Water Customer

I am writing to alert you that the Water Department will be starting heavy construction work in your neighborhood in the near future. The water mains and sewers located in the streets listed below have outlived their useful lifespan and must be replaced now to safeguard your water and sewer services and prevent potential leaks or breaks from flooding and damaging City streets and private property.

<u>Street</u>	<u>From</u>	<u>To</u>	<u>Type of Work</u>
Susquehanna Ave.	15 th St.	Broad St.	Reconstruction of Sewer and Relay of Water Mains

The Water Department has hired a private contractor, **Petrongolo Contractors, Inc.**, to complete the above project. The work is scheduled to start on **4/22/14** and proceed until completion on or about **10/22/14**.

At the request of the Fire Department, any fire hydrants presently located in the middle of a block will be relocated to an adjacent intersection for improved accessibility and public safety.

The contractor will also replace your existing water service pipe and sewer lateral pipe between the new water main/sewer and your curb valve box/curb trap, repave all pipe trench excavations in the street and side-walk, and generally restore the work site to its initial condition. Contractor will schedule a photographer to visit the job site to record all existing conditions prior to the start of construction, in order to help avoid potential disputes between the contractor and property owners and assure that all work sites are left in acceptable condition upon completion of the project.

Unavoidably, Water and Sewer reconstruction work is never a clean or noiseless business, involving the use of large construction equipment to break out roads, excavate deep trenches and haul heavy materials to and from the site. It will be necessary to temporarily store construction materials in selected areas along the street until the new piping is installed. After the new water main is installed, disinfected and tested, and the new service pipes connected, work will then start on the difficult task of sewer reconstruction. Lastly, new asphalt paving in your street and final clean-up will complete the work on your block. Throughout construction, normal day to day street use will be disrupted as temporary accommodations must be made for vehicle and pedestrian traffic, trash pick-up and emergency access. While these major inconveniences can not be eliminated, we will do our best to control and minimize them.

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