

## Directory

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The **Customer Service Representatives** of the Department of Revenue are located in the:

Municipal Services Building  
Public Concourse Level  
1401 John F. Kennedy Boulevard  
Philadelphia, PA 19102

The **Water Revenue Bureau** of the Department of Revenue is located in the:

Municipal Services Building  
Public Concourse Level,  
1401 John F. Kennedy Boulevard  
Philadelphia, PA 19102

The **Compliance Division** of the Department of Revenue, which also handles Audits, is located in the:

Municipal Services Building  
4th Floor  
1401 John F. Kennedy Boulevard  
Philadelphia, PA 19102.

If you have questions, call the phone numbers listed in the Telephone Directory any business day from 8:00 a.m. to 5:00 p.m.

## For Your Convenience

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### Satellite Offices

The two neighborhood Municipal Service Centers listed below accept non cash payments for Real Estate Taxes, Business Taxes and Water / Sewer Rents, Other city services are also offered on a limited scale.

**Northeast Municipal  
Service Center**  
9125 Roosevelt Boulevard  
Philadelphia, PA 19114

**North Philadelphia  
Municipal Service Center**  
2121 West Lehigh Avenue  
Philadelphia, PA 19132

Phone: (215) 685-0480  
Hours: 8:00 a.m. -5:00 p.m.  
Monday thru Friday

Phone: 215-685-9734  
Hours: 9:00 a.m. – 5:30 p.m.  
Monday thru Friday

**Philadelphia Department of Revenue  
And Other Related Telephone Numbers**

	<b>Phone</b>	<b>Fax</b>
Amusement Tax	(215) 686-6595	(215) 686-6828
Appeals, Tax Review Board	(215) 686-5215	(215) 686-7609
Assistance in Preparing Returns	(215) 686-6413	
Business Privilege Tax	(215) 686-6600	(215) 686-6635
Appointment for Preparation Assistance	(215) 686-6413	
Business Privilege License		
Department of Licenses and Inspections	(215) 686-2490	
Business Use and Occupancy Tax	(215) 686-6600	(215) 686-6533
Establishing a New Business	(215) 686-6600	(215) 686-6635
Filling Out Business Returns	(215) 686-6500	(215) 686-3898
Hotel Tax	(215) 686-2670	(215) 686-6828
Large Print Bills, Braille Bills, Audio Cassettes	(215) 686-2689	
Liquor Sales Tax	(215) 686-6600	(215) 686-6635
Net Profits Tax	(215) 686-6600	(215) 686-6635
Parking Tax	(215) 686-2670	(215) 686-6828
Real Estate Tax	(215) 686-6442	(215) 686-6535
Assessments	(215) 686-4334	(215) 686-4336
Realty Transfer Tax – Discovery Section	(215) 686-6614	(215) 686-3856
Refunds	(215) 686-6575	(215) 686-6828
*Sales Tax	(717) 787-1064	
School Income Tax	(215) 686-6600	(215) 686-6828
*Senior Citizen Real Estate Tax Rebate	(215) 560-2056	
*Senior Citizens Rebate—Automatic Form Ordering	(800) 362-2050	
Tax Review Board	(215) 686-5216	(215) 686-5226
Wage Tax/Earnings Tax	(215) 686-6600	(215) 686-6635
Water Department	(215) 685-6300	(215) 685-6154
Water / Sewer: Water Revenue Bureau	(215) 686-6880	(215) 686-2711

\*Commonwealth of Pennsylvania

## **Mail-In Payments**

To avoid potential waiting lines, we suggest you mail your payments. Tax payments and Water and Sewer charges are processed more efficiently when they are received through the mail.