

SURVEILLANCE CAMERA PROGRAM

The City of Philadelphia spends over one million dollars annually cleaning up after illegal dumping. In 2009, in collaboration with the Philadelphia Police Department Neighborhood Services Unit, our office created a pilot program to address this issue. Surveillance cameras were installed at known illegal dumping hot spots to monitor short dumping activity. Since FY 2010, seventy one \$300.00 short dumping violations were issued by the program along with 48 arrests by the Philadelphia Police Department Neighborhood Services Unit.



The main objective of this program is to provide deterrence against illegal dumping and to send a clear message to violators that this activity will not be tolerated in our city. We also aim to educate the public on trash enforcement laws and proper disposal options.



OUTSTANDING PROGRAM RESULTS SINCE FY08

- **535,000** PROPERTIES AND STREET FIXTURES CLEANED BY THE GRAFFITI ABATEMENT TEAM
- **54,000** VACANT LOT PARCELS CLEANED
- **49 MILLION POUNDS** OF TRASH AND DEBRIS REMOVED BY CLIP AND VACANT LOT PROGRAMS
- **10,800** COMMUNITY SERVICE PROGRAM PROJECTS COMPLETED INCLUDING **2,300** UNDERPASSES AND **6,300** BLOCKS CLEANED
- **103,000** COMMUNITY SERVICE HOURS WERE COMPLETED BY REFERRALS WHICH RESULTED IN OVER 1000 TONS OF TRASH AND DEBRIS REMOVED
- **2,500** ORGANIZATIONS RECEIVED SUPPLIES FROM THE COMMUNITY PARTNERSHIP PROGRAM
- **46,000** PIECES OF EQUIPMENT LOANED THROUGH THE COMMUNITY PARTNERSHIP PROGRAM

“Thank you to all those who work tirelessly to maintain their properties and also to the thousands of volunteers who take pride in the appearance of our neighborhoods. Together we will improve the quality of life in our city.”

Thomas M. Conway,
Deputy Managing Director

MAYOR’S OFFICE OF NEIGHBORHOOD SERVICES
1401 JOHN F. KENNEDY BLVD., ROOM 930
PHILADELPHIA, PA 19102
www.phila.gov/qualityoflife/



CITY OF PHILADELPHIA
MAYOR’S OFFICE OF NEIGHBORHOOD SERVICES

COMMUNITY LIFE IMPROVEMENT PROGRAMS

- GRAFFITI ABATEMENT TEAM
- VACANT LOT PROGRAM
- COMMUNITY LIFE IMPROVEMENT PROGRAM
- COMMUNITY PARTNERSHIP PROGRAM
- COMMUNITY SERVICE PROGRAM
- SURVEILLANCE CAMERA PROGRAM



Michael A. Nutter, Mayor
Rina Cutler, Deputy Mayor
Thomas M. Conway, Deputy Managing Director

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CITY OF PHILADELPHIA

MAYOR'S OFFICE OF NEIGHBORHOOD SERVICES



GRAFFITI ABATEMENT TEAM

The Graffiti Abatement Team (GAT) is the lead City agency responsible for eradicating and containing the spread of graffiti vandalism. The program has developed into a rapid response unit that can remove most graffiti hits within 3-4 business days—weather conditions permitting. In the last ten years, GAT has removed graffiti from over one million properties and street fixtures in Philadelphia. This is a free service available to all residents in the city.

HOW TO REPORT GRAFFITI VANDALISM

- Call 311* and speak with a live operator or...
- Online at www.phila.gov/qualityoflife/ or...
- Call (215) 686-0000 and leave a message

REPORTING TIPS:

- Provide the exact address and zip code of the graffiti.
- Indicate what kind of property was tagged and where. Specify the preferred removal method (paint or powerwash).
- Be proactive—report graffiti as soon as it appears in your neighborhood.

COMMUNITY LIFE IMPROVEMENT PROGRAM (CLIP) & THE VACANT LOT PROGRAM

The City's CLIP and Vacant Lot Programs were created to address the problem of nuisance properties and the resulting overgrowth, trash and debris. The main objective of these programs is to promote clean neighborhoods by enforcing the City's property maintenance codes. Before any punitive action is initiated by the City, the property owner is issued a warning notice which states that the property needs to be maintained. If the warning fails to compel the owner to maintain their property, City abatement crews have the authority to clean those properties and bill the owner for the clean up cost.

HOW TO REPORT A NUISANCE PROPERTY

Call 311 and speak with a live operator

COMMUNITY PARTNERSHIP PROGRAM

The Community Partnership Program (CPP) loans clean up tools and supplies to volunteers in community groups, businesses and residents engaged in cleaning and maintaining their neighborhoods. Supplies include rakes, brooms, shovels, trash bags, etc. After the clean up is over, bagged trash pick up by Community Life Improvement Program personnel is also available and is coordinated by CPP. This program operates year round. Since fiscal year 2008, over 46,000 pieces of equipment have been loaned out to community groups. Past projects included clean ups in vacant lots, parks, recreation centers, playgrounds and residential blocks.

HOW TO REQUEST CLEAN UP SUPPLIES

- Call 311 and speak with a live operator or...
- Online at www.phila.gov/qualityoflife/ or...
- Call (215) 686-0000 and leave a message

COMMUNITY SERVICE PROGRAM

The Community Service Program (CSP) provides non-violent offenders (ages 16 and up) an opportunity to complete their community service sentences by cleaning and beautifying the city. Projects include sweeping and removing debris from city properties, underpasses, blocks, etc. as well as assisting community groups with organized clean ups. In fiscal year 2011 offenders successfully completed over 20,000 community service hours through CSP which resulted in about two hundred and fifty tons of trash and debris being collected and removed from our city.

For more information about the Community Service Program, please call (215) 685-3071 or visit us at www.phila.gov/qualityoflife/



**If calling 311 by cell phone or from outside the city, please call (215) 686-8686*