

CITY OF PHILADELPHIA LANGUAGE ACCESS CARD

The City of Philadelphia protects the rights of people who do not speak, read, write, or understand English. You can get free interpreter services when you need assistance or information from a City agency.

For interpreter services on the telephone:

Dial 3-1-1 for information about City government services. Dial 9-1-1 for emergencies. Please do not hang up while waiting for an interpreter.

For interpreter services at a City office:

Show this card to request an interpreter at no cost to you. This card is not required to receive interpreter services.

You can make a complaint if you do not receive assistance in your language:

Call 3-1-1 to make a complaint with the Philadelphia Commission on Human Relations, or you can visit their office at 601 Walnut Street, Suite 300 South.

Remove the card below and use it when requesting language services at a City of Philadelphia agency. Keep this card with you at all times.

I speak Haitian Creole.

I need assistance in Haitian Creole. Please make note of my spoken language in your records.

The City of Philadelphia requires City agencies to ensure equal access to their programs. For more information about City services or to make a complaint with the Philadelphia Commission on Human Relations, call 3-1-1.



DIAL 3-1-1



GLOBAL PHILADELPHIA



VIL PHILADELPHIA KAD POU AKSÈ NAN LANG

Vil Philadelphia pwoteje dwa moun ki pa pale, li ekri oswa konprann lang Angle. Ou kapab jwenn sèvis entèprèt gratis lè ou bezwen asistans oswa enfòmasyon nan yon ajans Vil la.

Pou sèvis entèprèt nan telefòn:

Konpoze 3-1-1 pou jwenn enfòmasyon sou sèvis gouvènman Vil la. Konpoze 9-1-1 pou ijans yo. Tanpri pa rakwoche telefòn nan pandan w ap tann yon entèprèt.

Pou sèvis entèprèt nan yon biwo Vil la:

Montre kat sa a pou mande yon entèprèt ki gratis pou ou. Kat sa a pa obligatwa pou resevwa sèvis entèprèt la.

Ou kapab pote plent si ou pa resevwa asistans nan lang ou a:

Rele 3-1-1 pou pote plent lan ba Komisyon Philadelphia sou Relasyon Imèn, oswa ou kapab pase nan biwo yo ki nan adrès 601 Walnut Street, Suite 300 South.



Retire kat ki anba a epi itilize li lè w ap fè demann sèvis lang nan yon ajans Vil Philadelphia. Kite kat sa a sou ou toutan.

Mwen pale Kreyòl Ayisyen.

Mwen bezwen asistans nan Kreyòl Ayisyen. Tanpri pran nòt sou lang mwen pale a nan dosye ou.

Vil Philadelphia egzije ajans Vil la pou asire tout moun jwenn menm aksè nan pwogram yo. Pou jwenn plis enfòmasyon sou sèvis Vil la, oswa pou pote plent ba Komisyon Philadelphia sou Relasyon Imèn, rele 3-1-1.



RELE 3-1-1

