

CALL

911

ONLY

FOR EMERGENCIES





Call 911 ONLY when you have a potentially life-threatening emergency, or a dangerous and unexpected event !

PHILADELPHIA FIRE DEPARTMENT

Emergency Medical Services

Community First EMS Awareness Initiative



Lloyd Ayers, Fire Commissioner



CALL 311

For All Non-Emergency Calls

It is the only number you need for all non-emergency calls about city services.



Michael A. Nutter, Mayor

ALTERNATIVE FORMS OF NON-EMERGENT TRANSPORTATION

Department of Public Welfare Medical Assistance Transportation Program

- Managed Care Transportation-See your HealthCare Provider
- SEPTA
- Private Ambulance Services
- Para-transit Vehicles
- Senior Centers-Call for transportation
- Social Service Organizations-Churches, Civic Organizations
- Volunteer Drivers
- Taxi

Call your Health Insurance Carrier for Transportation Information

- Keystone Mercy Health Plan (800)521-6860
www.keystonemercy.com
- HealthPartners (800)553-0784
www.healthpart.com
- Americhoice (800)321-4462
www.americhoice.com
- Medical Assistance Transportation Program (267)515-6400
www.dpw.state.pa.us
- Community Behavioral Health (888)545-2600 (CBH/for Mental Health related transports)
www.phila-bhs.org

Community First Information
Fire Administration Building
240 Spring Garden St.
Philadelphia, PA 19123
215-686-1300