

## **Philadelphia Department of Human Services**

### **PBC General Foster Care Provider Ranking FY2011**

This is the Department of Human Services' annual ranking of General Foster Care service providers according to their overall performance. We are excited about this process as it gives us and our providers a basis for meaningful discussion on practice improvement.

This ranking covers our General Foster Care providers who operate under the rules of Performance Based Contracting (PBC). Basically, this means that their current caseloads are determined by past performance on permanency and stability. The ranking attempts to assess their performance further by considering outcomes related to five domains: 1) three-year permanency outcome record; 2) current annual evaluation score; 3) referral acceptance rate; 4) success in maintaining least restrictive level of care and 5) monthly visitation compliance. The final ranking was obtained by first scoring the provider on each domain and then combining scores across the domains, with a double weight placed on permanency as our highest goal. Permanency -- defined as reunification with biological parents or other family members, adoption, or permanent legal custodianship -- is our highest goal because we as an agency believe that the well-being of children is best served when they have a safe, stable and permanent living environment.

The table ranks the providers from one to 19 and includes some instances where the providers are tied and receive the same ranking number. We will continue to refine the measures we use to create the ranking as our data tools evolve. For instance, in FY2011, the Department implemented a revised annual evaluation tool that we believe more accurately reflects the quality of our provider services. All of our providers are committed to meeting the needs of children and families and we remain confident that all of our children are receiving the best possible services while in their care. The ranking is intended only to describe their current performance relative to one another to foster awareness and collaboration in promoting even more positive outcomes.

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<b>Sum of Scores Across All Categories</b> (double weight for permanency, three-quarter weight for visitation)		
<b>Overall Score</b>	<b>Agency</b>	<b>Overall Rank</b>
31.00	Asociacion Puertorriqueno	1
34.25	Volunteers of America	2
38.00	New Foundations, Inc.	3
39.50	Children's Services, Inc.	4
40.50	Lutheran Children & Family Services	5
41.25	Catholic Social Services	6
42.00	Women's Christian Alliance	7
47.25	NorthEast Treatment Centers	8
48.00	Friendship House	9
51.75	Juvenile Justice Center	10
54.25	Children's Choice	11
57.50	A Second Chance, Inc.	12
59.25	Delta Community Supports	13
62.50	Concilio	14
65.75	Episcopal Community Services	15
66.75	Jewish Family & Children Services	16
74.75	Bethany Christian Services	17
82.00	Bethanna	18
84.25	Presbyterian Children's Village	19