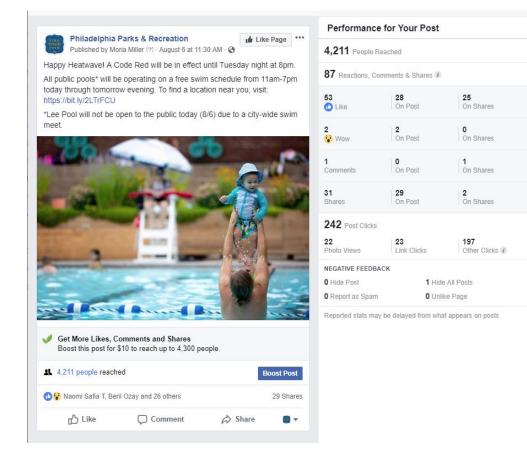


Top Social Media Report: August 2018

It's been a hot, humid summer with the City declaring multiple <u>Code Reds</u>. Thus, it became a top priority this month to make the public aware of the resources we offer to combat the heat. Our Code Red free swim schedule posts performed well on all social media platforms, especially Twitter and Facebook. Other popular topics included Family Fun Month and SEPTA perks.

Top Facebook Post

The top-performing Facebook post thus far in August was focused on the first heat wave of the month. We provided information about the Code Red's length, our free swim schedule, and resources to find a nearby pool. We picked a visually appealing photo, knowing people tend to react well to babies and small children. The post earned over 4,200 impressions, 29 shares, and 23 link clicks.





Top Instagram Post

August is National Family Fun Month. We used this as an opportunity to promote the Burholme Park Golf & Family Entertainment Center.

Recently, we teamed with SEPTA to create a "No Park Too Far" online campaign. Burholme is one of the parks we featured, highlighting ways to reach the site by public transportation. As part of the campaign, we made Burholme part of SEPTA's Perks program for transit pass and SEPTA Key holders, offering discounts to play mini golf and use the driving range. We used all of those points to craft a short but informative caption that invited people to visit the park.

The post earned 75 likes, reached close to 3,000 people, and totaled more than 3,300 impressions.





Top Twitter Post

Code Reds were a popular topic on Twitter this month as well.

To start, we tweeted about the original plan for the heat wave. But as the temperature continued to climb, the City extended the Code Red by an extra day. Thus, our top-performing tweet thus far in August was an announcement of the Code Red extension.

The use of capital letters and emojis made the post visually appealing and attention-grabbing. The photo we used had the same tone: playful, active, and fun. Altogether, the tweet was lighthearted yet informative. And it worked! The tweet raked in 8,335 impressions, 100 engagements, and 27 likes.

· .	Philly Parks & Rec @PhilaParkandRec	Impressions	8,336
3	CODE RED CONTINUES The city has extended the Code Red until Wednesday at 8pm. As a reminder, all public pools will continue to operate on a free swim schedule from 11am-7pm. To find a swimming pool near you, visit https://bit.ly/2LTrFCU pic.twitter.com/VopgR9zBg	Total engagements	100
		Likes	27
		Media engagements	20
		Link clicks	20
	. ,	Retweets	15
Promote your Tweet Your Tweet has 8,336 total impressions so far. Get more impressions on this Tweet!		Detail expands	13
		Profile clicks	5
	Promote your Tweet		