All-Staff Meetings Check-in Discussion February 20, 2013

PHILADELPHIA PARKS & RECREATION

All-Staff Meetings AGENDA

- 1. Welcome
- 2. New Money and Spending Plan
- 3. Safety Follow Up
- 4. Other Merger Issues:
 - Department Communications/Branding
 - Coherence Model Project Teams
 - Training Opportunities
- 5. Your Feedback

New Money and Spending Plan

New Money and Spending Plan How much new money did we get?

- City Council/Mayor Nutter approved mid-year transfer of <u>\$2.6 million</u> for department's FY13 budget with emphasis on maintenance. This money is needed investment in the great work of the department.
- As stated in the transfer ordinance **\$2.6 million**:
 - \$500,000 for seasonal maintenance staff;
 - \$2.1 million for new staff with focus on maintenance, particularly skilled trades (staff, materials, equipment and supplies)

New Money and Spending Plan

How are we going to spend new money?

- Priority Spending Areas:
 - Special Projects Team;
 - Major Systems Preventative Maintenance;
 - Quality Day to Day Operations
- Initial spending:
 - 22 new vehicles (stake body, 4x4s, crew cabs, utility cabs, mini-wagons, bucket truck, flatbed)
 - Increase class 300 supplies budget (Roofing, HVAC, Plumbing, Carpentry, Locks, Electrical, Grounds, Trees, Painters)
 - Playground equipment, swings, safety surfacing crew

New Money and Spending Plan

How many new staff we getting and what will they do?

- Hiring strategy/process includes hiring staff as part of:
 - new funding;
 - six-day unit;
 - filling current vacancies
- Around 90% of the total spending will support staff, materials, and supplies in service of the priority spending areas and/or departmental operations/maintenance.

New Money and Spending Plan How many new staff we getting and what will they do?

- 51 55 **skilled trades/grounds staff** hired by filling vacancies, new funds, and/or six-day unit;
- 11 12 positions to support administration, urban forestry, programs;

• <u>62 - 67 TOTAL NEW STAFF</u>

• Plus Park SMAs, Program RSIs, Tree Maintenance Team, seasonals for ice rinks and indoor pools

Do More, Get More

External funding to the Department during merger 2009-2013

- Nearly \$34 million in external funding to support Department priorities
 - ✓ Splash & Summer
 FUNd \$1.7 million
 - ✓ Youth
 Development/OST
 \$15.4 million
 - ✓ New Urban Green Spaces \$14.4 million



Splash & Summer FUNd community fundraising



TreePhilly neighborhood yard tree giveaway

What did we hear, from you, Friends/Advisory Councils, public

What does "unsafe" look like to you? Top Responses:	What are the ingredients or features that create a safe environment?
	Top Responses:
Physical Environment Deficiencies in physical plant (repair issues, cleanliness): 75 Insufficient lighting: 21	Physical Environment Well maintained, clean physical plant: 37 Sufficient lighting: 27
Social Environment Disregard for rules: 18 Lack of a welcoming/supportive environment: 18	Social Environment Respect the rules: 21 Welcoming /supportive environment: 11 Engagement/Interaction Support networks: 66 Programs/activities: 18
Engagement Lack of programs/activities: 9 Weak support networks: 2	Administrative Well-staffed: 17 Clear policies/procedures /protocols: 11 Security
	Security measures: 3

Cameras: 2

What did we hear, from you, Friends/Advisory Councils, public

What do you do or could you do at your center or park to create a safe environment?

Top responses:

Engagement/Interaction

Build support networks: 102 Intentionally engage people through programs/activities: 6

Administrative

Enact policies/procedures/protocols: 45 Increase frequency and reach of communication: 20

Physical Environment

Improve cleanliness: 7 Address Ready to Use issues and maintenance: 6

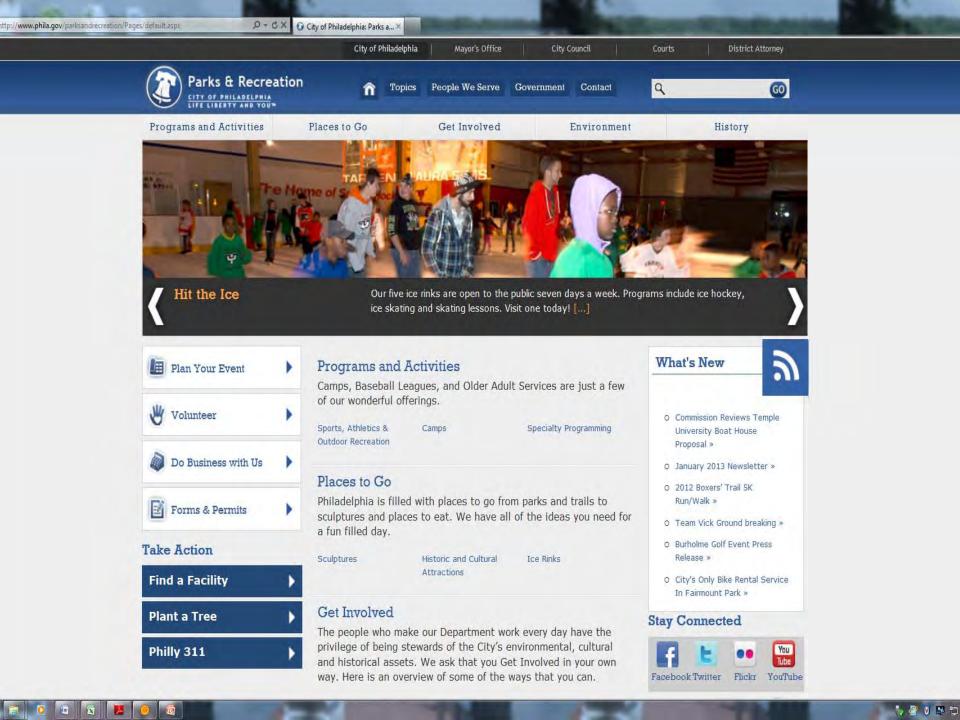
What are we doing about it

- Installing security cameras at 31 facilities
- Working with City Council to assess the feasibility of **expanding security camera installation**
- Tougher **law** and **enforcement** against ATVs
- Expanding our **customer service training**
- Strengthening **partnerships** with Park Friends groups, advisory councils and Police Department

What else is left to do

- Survey and fix security lighting
- Increase Skilled Trades and Operations staffing, equipment and supplies
- Establish a preventative maintenance program

Department Communications/Branding





Phila > Parks & Recreation > Programs and Activities > Sports, Athletics & Outdoor Recreation

Sports, Athletics & Outdoor Recreation

Programs and Activities

Sports, Athletics & Outdoor Recreation

Camps

Cultural Opportunities

Contests

Specialty Programming

Special Events Calendar

Drop-in Programs

Philadelphia Parks & Recreations hosts and organizes many sports leagues and athletic activities. You can always find out which ones are happening near you by using our <u>Find A Facility</u> application!



Baseball



Aquatics



Basketball



Birding



Disc Golf



Fishing



Girls Gymnastics



Golf



Hockey



Indoor Soccer



Outdoor Soccer



Rowing







Phila.gov > Government > Parks & Recreation > Find a Facility

Find a Facility

Welcome to the City of Philadelphia Parks and Recreation Department's Facility and Activity Listings.

Philadelphia Parks & Recreation oversees hundreds of structures. In an effort to allow our users to learn more about our most used structures, Find A Facility allows you to search for Philadelphia Parks & Recreation facilities by name, street address, zip code, region or facility type. Facility types included here are our recreation facilities, parks, environmental education centers and historic sites.

You can also find Philadelphia Parks & Recreation facilities by searching for the activities they offer. Activities are categorized by activity type, age range and day of the week that they take place.

Search Facilities via one or more of the methods below:

Browse by City Region

Select a facility to view its detailed information:

Select a Facility • Search for a specific type of activity: Select an Activity Search for activities and facilities within a zip code: Zip Code • Search for activities and facilities within a PPR district: District • Limit results to specific types of Limit activity results to specific days of the week: facilities: Monday Tuesday Recreation Facilities Wednesday Thursday Parks E Friday Saturday Historical Sites Sunday Environmental

Click one of the Philadelphia Regions in the map below to view Parks and Rec Facilities in that area.





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News from Parks & Recreation

FEBRUARY, 2013

Dear Friends:

2012 was a very successful year for Philadelphia Parks & Recreation in terms of accomplishments, partnerships and positive impact within the City's neighborhoods. Each and every PPR Staff person deserves to be proud and take ownership of what we have achieved this past year. None of OUR successes would have been possible without the collective investment of time, energy and caring from each segment of our department. You all have demonstrated time and time again that Philadelphia Parks & Recreation has the will and ability to make good things happen. But even more importantly, you have consistently shown your desire to do well, and this certainly has not gone unnoticed. The constituent support we have routinely received is in response to your consistent efforts, and the mid-year budget increase we received is incredible testimony to the value we have created and the regard that the City Administration holds for Philadelphia Parks & Recreation.

2013 is already off to a busy start but as we address current demands, we should not deny ourselves the opportunity to pause and look back on this past year's impressive achievements. Our retrospective is a bit short of the full calendar year because we did not publish a newsletter the entire year (this is one more notable accomplishment) but still, there is plenty to appreciate before we roll up our sleeves for another year.

In this issue

- Letter from Michael
 DiBerardinis
- · MAY 2012
- · JUNE/JULY 2012
- AUGUST 2012
- SEPTEMBER 2012
- OCTOBER 2012
- NOVEMBER 2012
- DECEMBER 2012
- · JANUARY 2013
- Volunteer Coordinators
 2012 in Review
- <u>Announcements</u>
- Editor's Note

Upcoming Events FEBRUARY Black History Month

FEBRUARY 4 Broad Street Run Lottery Begins

FEBRUARY 20

Department Communications/Branding What is branding and why is it important?

- A brand is the **promise** of an experience
- Not about *what* you do but *why* you do it and what happens to those who consume your products and services once they do so
- Recognizable and meaningful "graphic identity" (logo, color palette, style guide), as well as a common language

Department Communications/Branding

What will the Department's brand look like?



> ready > set > go



What is this and why are we doing this?

- A leadership development program focused on strategic thinking
- A means of implementing **important projects**
- Another step in the merger of the two departments, focused on collaborative partnerships

What are the projects and who is involved?

Internal Capacity Building to Promote Customer Service	Youth Development Collaborative Model	Safe, Clean, Ready to Use Standards/Quality Control	Internal Capacity Building to Promote Deeper Involvement of Community
Cynthia Douglas	Kathi Muller	Chris Palmer	Ed Fagan
Kim Robbins	Rob Jackson	Maureer Maier	Lisa Whittle
Kevin Sommerville	Azaraha Robinson	Teejay Boudreau	Erica Smith
Carol Roache	Ernie St. Germain	Mike Finnen	Lori Hayes
Alain Joinville			Jason Mifflin

What are the projects and who is involved?

Employee Social Activities	New and Special Programming Initiatives That Connect Programming to Parks	Park Stewardship
Barry Bessler	Terri Kerwawich	Ed Fagan
Jim Marino	Alex Hughes-Taylor	Jennifer Mahar (Fairmount Park Conservancy)
Patty-Pat Kozlowski	Kathy Tunney	Barbara McCabe
Darren Fava	Stephanie Robinson	

Training Opportunities

Sample of Training Opportunities

Cross Divisional and After-School Trainings

Cross Divisional training topics included:

- Online Customer Service Training
- Reporter Training
- Volunteer Recruitment and Support

After-School training topics included:

- Tot Rec Conference
- Children in Nature with Sustainability Office

Sample of Training Opportunities

Recreation Leader Trainee, 1,2,3 & ARLs Trainings

Example of Topics covered at separate sessions included

- Human Resources
- Safety & Supervision
- Outdoor Recreation
- Food Program
- Sports & Athletics
- Volunteer/Advisory Council Engagement
- Meeting Facilitation

- Environmental Education/TreePhilly
- After School/Tot Recreation
- Cultural Events
- Aquatics
- Summer Camp
- Programming & Scheduling

Sustainable Land Care Training January–November 2013

Topics will include:

- maintenance checklists
- pruning and mulching
- plant care
- soil and turf
- volunteers
- water features and stormwater projects



Two training sites:

• FDR Park and Pleasant Hill

OPPORTUNITY SITES Neighborhood Parks

Sample Recommendations



Create **healthy soils** as the foundation for healthy vegetation, carbon sequestration, and stormwater infiltration