

CENTER OF EXCELLENCE

Focused on partnerships, processes, talent and results



MISSION

WORK CLOSELY WITH CITY DEPARTMENTS AND AGENCIES TO:

LEVERAGE GOOD WORK
ACROSS THE CITY

ENHANCE THE CAPABILITIES
OF CITY WORKERS

IMPROVE THE QUALITY
OF CITY SERVICES

Core Functions

Project Management

Build project management capabilities

Organizational Development

Develop talent for the future

Performance Management

Support departments in managing their performance metrics

Facilitate external transparency

Services

- Training & Development
- Research & Analysis
- Benchmarking
- Succession Planning
- Metric Development
- Change Management
- Specialized Recruiting
- Leadership Coaching
- Meeting Facilitation
- Presentation Content Design

Team

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