

EXECUTIVE ORDER NO. 2-85

ESTABLISHING THE OFFICE OF THE  
INSPECTOR GENERAL OF THE  
CITY OF PHILADELPHIA

I, W. Wilson Goode, Mayor of the City of Philadelphia, with the authority vested in the Office of the Mayor by the Philadelphia Home Rule Charter, do hereby order the following:

1. Executive Order No. 10-84 establishing the Office of Performance Assessment of the City of Philadelphia is hereby amended to change all references to the Office of Performance Assessment to the Office of the Inspector General, which office will be headed by the Inspector General who shall be appointed by and report to the Mayor.

2. All preceding Directives, Memoranda, and other documents concerning or relating to the Office of Performance Assessment or the Director of the Office of Performance Assessment are hereby amended to refer or apply to the Office of the Inspector General and the Inspector General.

3. This Order shall be effective as of February 11, 1985.

March 1, 1985  
Date

  
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W. WILSON GOODE, MAYOR

**EXECUTIVE ORDER NO. 2-85**

**WHEREAS**, both the Mayor's Action Center (formerly known as the Mayor's Office for Information and Complaints) and the Mayor's Office of Consumer Services currently provide information to the public and investigate citizens' complaints;

**WHEREAS**, the Mayor's Office of Consumer Services specifically receives complaints regarding consumer-related problems;

**WHEREAS**, incorporation of the Mayor's Office of Consumer Services into the Mayor's Action Center will be economically advantageous and will facilitate public accessibility;

**NOW, THEREFORE**, by the power vested in me in accordance with Sections 1-102 and 4-100 of the Philadelphia Home Rule Charter, it is hereby ordered as follows:

**Section 1.** There is established within the Mayor's Office, the Mayor's Action Center which will hereby incorporate the Mayor's Office of Consumer Services.

**Section 2.** The functions of the Mayor's Action Center shall be to:

- (a) Receive and answer all requests for information about the City or its government.
- (b) Receive and act upon service complaints.
- (c) Receive and investigate complaints concerning consumer-related problems.
- (d) Answer requests for consumer information.
- (e) Assist consumers in negotiating with the business community.

**Section 3.** Any executive order inconsistent with this Order, or any of its provisions, is hereby repealed.

**Section 4.** This Order shall be effective March 15, 1985.

  
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W. WILSON GOODE, Mayor